Public Service Commission of South Carolina
Tariff Summary Sheet as of April 13, 2011

Horry Telephone Cooperative, Inc.

Tariff Service: Local

This document is the complete version of the tariff on file and contains the following approved revisions. Detailed information is available for each revision on the Commission's E Tariff website (http://etariff.psc.sc.gov).

Revision	Date Filed	Effective Date	# of Pages
E2011-78	3/28/11	4/13/11	1
Summary: This tariff revision amends Section 13.19.2 Audio Conferencing, by adding a non-recurring installation charge to the Rates and Charges section.			
E2011-70	3/10/11	4/1/11	10
Summary: With this tariff filing HTC is adding 311 Dialing, Audio Conferencing, and Advanced Calling Features to Section 13 of the General Customer Services Tariff. Please find enclosed Third Revised Page 4 Section 13 Table of Contents, Original pages 66 – 73 Section 13, and Original Page 4 Current Price List.			
E2008-82	4/25/08	4/28/08	1
Summary: This tariff filing is introducing an optional residential access line service designed to provide customers with residential one-party access line service with a smaller calling scope than raditional residential telephone service. Customers who ubscribe to the new intraexchange access line service will have unlimited calling to Horry Telephone subscribers within the same telephone exchange; customers will also have access to E911 emergency response services. The new access line service may be combined with other Horry Telephone-provided services in order to create bundled offerings to be made available to all similarly-situated Horry Telephone customers. This is a follow up filing to provide O.R.S and the P.S.C with a revised copy of the entire base tariff.			
E2007-225	12/29/07	2/1/08	501
Summary: This tariff filing adds Section 13.17 in regards to 511 abbreviated dialing in the state of South Carolina.			
E2007-81	6/27/07	7/16/07	484
Summary: This filing adds language for a 211 Dialing Code which was granted to the United Way. Filing is inclusive of terms, conditions, and rates for 211 Dialing Service.			

HORRY TELEPHONE COOPERATIVE, INC.
CONWAY, SOUTH CAROLINA 29528

TARIFFS

This Tariff cancels and supersedes all previous General Customer Services Tariffs filed with the Public Service Commission of South Carolina by Horry Telephone Cooperative, Inc. prior to the date this General Customer Services Tariff is ordered to become effective by the Public Service Commission of South Carolina.

GENERAL CUSTOMER SERVICES TARIFF
FOR THE
STATE OF SOUTH CAROLINA

This Tariff contains regulations and rates applicable for the furnishing of Basic Local Exchange Service, Long Distance Message Telecommunications, and for other general customer services and facilities associated with the above services offered by Horry Telephone Cooperative, Inc., hereinafter referred to as the Cooperative, within this State. This Tariff is on file with the Public Service Commission of South Carolina.

Intrastate communication services are furnished through facilities provided by the Cooperative for the transmission of intelligence by electrical impulse, principally by means of wire, radio, or a combination thereof.

EXPLANATION OF SYMBOLS

When changes are made in any tariff page, a revised page will be issued canceling the tariff page affected; such changes will be identified through the use of the following symbols:

(C) Signifies a changed regulation or tariff.

(D) Signifies a discontinued rate, treatment, regulation or text.

(I) Signifies an increased rate or new treatment resulting in increased rate.

(N) Signifies a new rate, and/or new regulation, and/or new text.

(R) Signifies a reduced rate or new treatment resulting in a reduced rate.

(S) Signifies matter already appearing in another part of the tariff and repeated for clarification.

(T) Signifies a change in text, but no change in rate, treatment, or regulation.

The above symbols will apply except where additional symbols are identified at the bottom of an individual page.

TARIFF FORMAT

A. Page Numbering

Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. New pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.

B. Page Revision Numbers

Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of the various suspension periods and deferrals the Commission follows in its tariff approval process, the most current page number on file with the Commission is not always the tariff page in effect.

C. Paragraph Numbering Sequence

There are eight levels of paragraph coding. Each suceeding level of coding is subservient to its preceding higher level:

2
2.1
2.1.1
2.1.1.A
2.1.1.A.1
2.1.1.A.1.a
2.1.1.A.1.a.(1)
2.1.1.A.1.a.(1).(a)

TABLE OF CONTENTS

1. DEFINITION OF TERMS

2. GENERAL REGULATIONS

3. BASIC LOCAL EXCHANGE SERVICE

4. SERVICE CHARGES

5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

6. DIRECTORY LISTINGS

7. COIN TELEPHONE SERVICE

8. RESERVED FOR FUTURE USE

9. FOREIGN EXCHANGE SERVICE

10. RESERVED FOR FUTURE USE

11. RESERVED FOR FUTURE USE

12. RESERVED FOR FUTURE USE

13. MISCELLANEOUS SERVICE ARRANGEMENTS

14. SERVICES PACKAGES N

15. CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

16. RESERVED FOR FUTURE USE

17. RESERVED FOR FUTURE USE

18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

TABLE OF CONTENTS

19. RESERVED FOR FUTURE USE

20. PRIVATE LINE CHANNEL SERVICES

21. DIGITAL NETWORK SERVICES

22. RESERVED FOR FUTURE USE

23. SHARING AND RESALE OF EXCHANGE SERVICE

24. EMERGENCY REPORTING SERVICE

25. RESERVED FOR FUTURE USE

26. RESERVED FOR FUTURE USE

27. RESERVED FOR FUTURE USE

28. RESERVED FOR FUTURE USE

29. RESERVED FOR FUTURE USE

30. RESERVED FOR FUTURE USE

31. RESERVED FOR FUTURE USE

32. RESERVED FOR FUTURE USE

33. RESERVED FOR FUTURE USE

34. RESERVED FOR FUTURE USE

35. RESERVED FOR FUTURE USE

36. RESERVED FOR FUTURE USE

TABLE OF CONTENTS

37. RESERVED FOR FUTURE USE

38. RESERVED FOR FUTURE USE

39. RESERVED FOR FUTURE USE

40. PACKET NETWORK SERVICES

41. RESERVED FOR FUTURE USE

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SUBJECT INDEX

A.

Subject ..... Section

Abusive Language, Use of 2.4.5

Access to Customer Premises 2.3.1

Additional Listings (See Directory Listings) 6.5

Adjustment of Charges:

Overbillings and Underbillings 2.6.6

Service Interruptions 2.6.5

Advance Construction (See Construction Charges) 5.1.1

Advance Payments (See Also Deposits) 5.1.1

Allowance for Interruption of Service 2.6.5

Alternate Listings 6.5.2

Applicant Deposits (See Deposits) 2.6.3

Applicant's Recourse 2.2.4

SUBJECT INDEX

A. (Continued)

Subject	Section
Application of Business Rates	2.3.6
Application of Residence Rates	2.3.6
Application of Service Charges	4.2
Application of Tariff	2.1
Application for Service	2.2.2
Areas of Operations	3.1
Availability of Facilities	2.2.1
Availability of Tariffs	2.1.1

SUBJECT INDEX

B.

Subject Section

Basic Local Exchange Service 3

Basic Rate Interface (BRI) ISDN 42.1

Basis of Connection of Customer-Provided Equipment 15.1.2

Billed Number Screening 13.12.1

Billing and Payment for Service 2.6.4

Bridging 20.4.4

Business Classification 2.3.6

Business Listings 6.2

Business Rates, Application of 2.3.6

SUBJECT INDEX

C.

Subject ..... Section

Calling Features 13.6

Call Forwarding 13.6.1

Call Waiting 13.6.1

Cancellation of Application for Service (See Termination of Service) 2.2.3

Change from Aerial to Underground Facilities (See Construction Charges) 5.3.3

Changes in Network Equipment 15.1.2

Channel Service Unit 21.1.3

Channels 20

SUBJECT INDEX

C. (Continued)

Subject | Section

Charges:

Adjustment of (Overbilling and Underbilling) 2.6.6

Applicability of Service 4.2

Applicable Under Special Conditions 5

Change 4.2.1

Directory Assistance 3.4

Directory Listings 6.1

Elements, Service Charges 4.1.2

Extension Line Service 13.1

Initial Establishment of Service 4.3

SUBJECT INDEX

C. (Continued)

Subject | Section

Charges: (Continued)

Intraexchange Private Line Service and Channels 20.4

Line Connection 4.2.2

Local Directory Assistance 3.4.2

Premises Visit 4.3.2

Public Telephone Access Service For Customer-Provided Equipment 7.1

Returned Check Charge 4.5

Service for Connections and Changes 4.3

Service Interruptions 2.6.5

Service Order 4.3.1

Service Restoration 4.6

Special Service Arrangements 5.5

Toll Restriction Service 13.9

Unusual Installations 5.1

SUBJECT INDEX

C. (Continued)

Subject ..... Section

Classifications of Service 2.3.6

Clear Channel Capability 21.1.5

Coin Telephone Service 7.1

Compliance by Applicant 2.2.4

Complaints, Customer 2.6.2

Conditioning (Voice Grade Services) 20.4.4

Conduit and Trenching 5.3.3

Connection of FCC Registered Equipment 15.1.6

Connection with Customer-Provided Equipment and Facilities 15.1

Conflict with Commission Rules 2.1.1

Construction:

- Advance Payment for 5.1.1
- Charges in Excess of Allowances 5.2.2
- General Regulations 5.1.1
- New Developments and Subdivisions 5.3.2

SUBJECT INDEX

C. (Continued)

Subject — Section

Contract Periods:

Directory 6.1.1

Service 2.2.2

Credit, Establishment of 2.6.3

Custom Calling Features 13.6

Custom Local Area Signaling Service Features 13.10

Customer:

Billing 2.6.4

Complaints 2.6.2

Relations 2.6

Use of Service 2.4

Customer Owned Coin Operated Telephone (COCOT) Service 7.1

Customer Premises Inside Wiring 2.3.9

Customer-Provided Communications Systems 15.1

Customer-Provided Data Equipment 15.1

Customer-Provided Terminal Equipment 15.1

Customer-Provided Voice Transmitting and Receiving Equipment 15.1

Customized Code Restrictions (CCR) 13.9

SUBJECT INDEX

D.

Subject ..... Section

Defacement of Premises 2.7.4

Deferred Payment Plan 2.6.4

Definitions of Terms 1

Demarcation Point 2.3.9

Denial of Services (See Refusal of Services) 2.2.4

Deposits, Customer 2.6.3

Detail Billing - MRS 3.10.1

Detail Billing - MEAS 3.5.1

Developments (See Construction of New Developments) 5.3.2

Digital-Link™ Service 21.2

Digital Network Services 21

SUBJECT INDEX

D. (Continued)

Subject ..... Section

Direct Electrical Connection 15.1.7

Direct Inward Dialing (DID) Service 13.8

Directories:

Distribution 6.10.1

Errors and Omissions 6.8.1

Listings 6.1.1

Ownership, Provision of 6.10.1

Directory Assistance 3.4

Directory Listings 6.1

Disconnect Notices 2.5.1

Disconnection of Service 2.5

SUBJECT INDEX

D. (Continued)

Subject | Section

Discontinuance of Service by the Cooperative 2.5.1

Disputed Bills 2.6.7

Due Date for Bill Payment 2.6.4

Duplicate Listing (See Directory Listings) 6.5.2

SUBJECT INDEX

E.

Subject ..... Section

E911 Service 24.1

Emergency Use of Service 2.3.2

Employee Telephone Service 3.3

Equipment:

Grandfathered Terminal 15.1.7

Ownership of 2.3.1

Protective 2.3.4

Tampering with 2.3.7

Errors and Omissions in the Directory 6.8.1

Establishment and Use of Service and Facilities 2.2.1

Establishment and Maintenance of Credit 2.6.3

SUBJECT INDEX

E. (Continued)

Subject ..... Section

Excess Construction Charges 5.2.2

Explanation of Symbols ..... Introduction

Explosive Atmosphere, Service and Facilities in 2.7.5

Extension of Facilities (See Line Extensions) 5.2

Extension Line Service 13.1

Extra Lines of Directory Information 6.5.2

Extra Listings 6.5.2

SUBJECT INDEX

F.

Subject | Section

Facilities:

Availability of 2.2.1

Change of (See Moves and Changes of Equipment) 4.2.1

Conduit on Private Property 5.3.3

Entrance on Private Property (See Access to Customer's Premises) 2.3.1

Extension of 5.2

Maintenance and Repair of 2.3.7

Movement or Rearrangement of 2.2.3

New Construction of 5.1.1

Placed on Private Property 5.3.2

Provided Without a Construction Charge 5.2.1

Temporary Service 5.2.5

Unusual Installation of (See Special Construction) 5.1.1

Use of 2.4

Failure to Receive Billing 2.6.4

SUBJECT INDEX

F. (Continued)

Subject ..... Section

Flat Rate Service 3.2.1

Foreign Directory Listings 6.5.2

Foreign Exchange (FX) Service 9.1

Foul Language 2.4.5

Frame Relay Service 40.1

Fraudulent Use of Service 2.4.5

Fully-Protected Premises Wiring 15.1.6

Furnishing of Services:

Obligation of the Cooperative 2.2.1

Precedence of 2.2.7

SUBJECT INDEX

G.

Subject Section

Grandfathered Systems 15.1.7

Guarantee of Deposit 2.6.3

SUBJECT INDEX

H.

Subject | Section

High Capacity Services 21

SUBJECT INDEX

I.

Subject | Section

Impersonation of Another Person 2.4.5

Inability to Pay Bill 2.5.1

Incorrect Number Listings 6.8.1

Indemnification 2.7.3

Information to Customers 2.6.1

Installation Costs, Unusual 2.3.7

Installation Standards and Requirements for New Construction 5.1.1

Installation of System and Non-System Premises Wiring 15.1.6

Installation, Maintenance and Repairs 2.3.7

Insufficient Grounds for Refusal of Service 2.2.4

Insufficient Grounds for Discontinuance of Service 2.5.1

Integrated Services Digital Network (ISDN) Services 42

SUBJECT INDEX

I. (Continued)

Subject ..... Section

Interest on Deposits 2.6.3

Interoffice Channels 20.1.3

IntraLATA Channels, Special Routing of 20.1.5

Intrastate Message Telecommunications Service 18

ISDN Services 42

SUBJECT INDEX

J.

SUBJECT INDEX

K.

SUBJECT INDEX

L.

Subject ..... Section

Liability of the Cooperative 2.7

Limited Communications 2.4.3

Line Connection Charge 4.1.2

Line Extensions 5.2

Listings, Directory 6

Local Calling Area 3.2.2

Local Channels 20.1.3

Long Distance Message Telecommunications Service 18

SUBJECT INDEX

M.

Subject | Section

Maintenance and Repairs 2.3.7

Measured Extended Area Service (MEAS) 3.5

Meet-Me-Conference Service 13.11

Message Toll Service 18

Mileage Charges, Extension Line 13.1.2

Mileage Charges, Foreign Exchange Service 9.1.4

Mileage Measurements (Channels) 20.3.3

Monthly Exchange Access Line Rates 3.2

Movable Premises 5.2.5

Moves and Changes 4.2.1

Multiple Features Discounts 13.6.2

Multipoint Service (Channels) 20.1.4

SUBJECT INDEX

N.

Subject ..... Section

NetLink™ Channel Service 21.3

NetLink™ Service 21.1

Network Access Register (NAR) 3.9

Network Interface Device 2.3.9

Network Interface or Demarcation Point 2.3.9

Network Protection Criteria 15.1.4

Node Central Office, Definition of 21.2.3

Non-Listed Telephone Number Service 6.7

Non-Published Telephone Number Service 6.6

Nonrecurring Service Charge 4.1.2

Notification to the Cooperative 15.1.4

Nuisance Calls 2.4.5

SUBJECT INDEX

O.

Subject ..... Section

Obligation of the Cooperative 2.2.1

Obligation to Establish Identity 2.4.1

Obscene Language 2.4.5

Off-Premises Extension 13.1.2

Off-Premises Station 20.2.1

Omissions in the Telephone Directory 6.8.1

Operations, Areas of 3.1

Order of Precedence in Furnishing Telephone Service 2.2.7

Orders for Service 2.2.2

Overbilling, Adjustment for (See Adjustment of Charges) 2.6.6

Overtime Charge 2.3.8

Ownership and Use of:

- Directories 6.10.1
- Equipment 2.3.1
- Facilities 2.3.1

SUBJECT INDEX

P.

Subject ..... Section

Packet Network Services 40

Payment Arrangements 2.6.4

Payment of Charges for Services and Facilities 2.6.4

Poles on Private Property 5.2.3

Premises:

Defacement of 2.7.4

Movable 5.2.5

Right of Access to Customer's 2.3.1

Visit Charge 4.1.2

Wiring, Fully-Protected 15.1.6

Primary Directory Listing 6.1

Primary Rate Interface (PRI), ISDN 42.2

Primary Service Ordering Charge 4.2.2

SUBJECT INDEX

P. (Continued)

Subject ..... Section

Priority of Service 2.2.7

Private Line Services and Channels 20

Private Property, Facilities Placed on 5.3.1

Private Right-of-Way 5.2.4

Profane Language 2.4.5

Protective Equipment 2.3.4

Provision and Ownership of Directories 6.10.1

Public Right-of-Way 2.2.1

Public Telephone Access Service 7.1

SUBJECT INDEX

Q.

SUBJECT INDEX

R.

Subject | Section

Rate Schedules:

Directory Listings....6.9

General Exchange Services....3.2

Service Connection and Charges....4.3

Rearrangements of Existing Plant....5.3.4

Reconnection of Service (See Restoration of Service)....2.5.4

Record of Deposit....2.6.3

Recording of Two-Way Telephone Conversations....15.2

Re-establishment of Credit....2.5.4

SUBJECT INDEX

R. (Continued)

Subject	Section
Refusal of Service	2.2.4
Regulations, Violation of	2.3.9
Relocations and Alterations of Lines	5.3.3
Repair and Maintenance	2.3.7
Resale of Service	23
Residence Listings	6.3
Residence Classification	2.3.6
Resolution of Disputes	2.6.2
Responsibility of the Cooperative	2.7
Restoration of Service	2.5.4
Restoration of Service Charge	4.6
Returned Check Charge	4.5
Right of Access to Customer's Premises	2.3.1
Right-of-Way	5.2.4
Rotary Line Service	13.4

SUBJECT INDEX

S.

Subject | Section

Seasonal Service....13.5

Selective Class of Call Screening....13.7

Service Charges....4.1.2

Service Charges, Applicability of....4.2.2

Service Charges, Damages to Facilities....15.3.4

Service Charges, Failure of Acceptance Tests....15.3.2

Service Charges, Line Conditioning or Treatment....15.3.3

Service Charges, Maintenance....15.3.1

Service Interruptions....2.6.5

Service Order Charge....4.1.2

Service Reconnection Charge (See Restoration of Service Charge)....4.6

Signaling Arrangements....20.2.1

Special Construction....5.3

Special Types of Additional Directory Listings....6.5.2

SUBJECT INDEX

S. (Continued)

Subject	Section
Specially Assembled Equipment and Services	5.3.3
Speed Calling	13.6.1
Standards for Connection of Terminal Equipment to Network	15.1.4
Subdivisions, Construction of, in New Development	5.3.2
Suspension of Service	2.5.3
Supersedure	2.2.5

SUBJECT INDEX

T.

Subject | Section

Tampering with Equipment 2.3.7

Tariff, Availability of 2.1.1

Telephone Directories 6.10

Telephone Numbers 2.3.5

Temporary or Unusual Construction 5.1

Temporary Service Facilities 5.2.5

Temporary Suspension of Service 13.3

Temporary Suspension of Service at Customer's Request (Service Charges) 4.6.2

SUBJECT INDEX

T. (Continued)

Subject	Section
Termination Notice	2.5.1
Termination of Service	2.5.2
Terms, Definition of	1
Three-Way Calling	13.6.1
Tie Lines	13.2
Toll Restriction Service	13.9
Toll Service	18
Transfer of Service	2.2.5
Transmitting Messages	2.4.4
Two-Point Service	20.1.4

SUBJECT INDEX

U.

Subject | Section

Unauthorized Attachments or Connections 2.4.2

Underground Facilities 5.3.3

Universal Emergency Number Service 24

Unlawful Use of Service 2.4.5

Unusual Installation Costs (See Special Construction) 5.1

Underbilling 2.6.6

Use of:

- Connecting Cooperative Lines 2.7.2
- Profane Language 2.4.5
- Service for Unlawful Purposes 2.4.5
- Telephone Facilities for Emergency Situations 2.3.2

SUBJECT INDEX

V.

Subject | Section

Vacation Rates (See Suspension of Service at Customer's Request).....2.5.3

Violation of Regulations, General.....2.2.4

Violation of Regulations, Customer-Provided Equipment.....15.1.4

Visit, Premises Charge.....4.1.2

Voice Grade Service.....20.2.1

SUBJECT INDEX

W.

Subject | Section

Wiring:

Acceptance Testing....15.3.2

Fully-Protected Premises....15.1.6

Work Performed Outside Regular Hours....2.3.8

SUBJECT INDEX

X.

SUBJECT INDEX

Y.

SUBJECT INDEX

Z.

SUBJECT INDEX

Numeric

Subject | Section

711 Dialing Code for Telephone Relay Service.....13.14

1. DEFINITION OF TERMS

ACCESS LINE

A central office circuit or channel which provides access to the telephone network for local and long distance telephone services.

ACCESSORIES

Devices which are mechanically attached to, or used with, facilities furnished by the Cooperative and which are independent of, and not electrically, acoustically or inductively connected to the communications path of the telecommunications system.

AIR LINE MEASUREMENT

The shortest distance between two points. A measurement for computation of mileage charges between termination points.

APPLICANT

Any person, partnership, corporation or any combination thereof, requesting service or action from the Cooperative.

AUTHORIZED USER

A person, firm or corporation (other than the customer) who has been authorized by the Cooperative to communicate over a private line or channel according to the terms of the Tariff and (1) on whose premises a station of the private line service is located or (2) who receives from or sends to the customer over such private line or channel communications relating solely to the business of the customer.

BANDWIDTH

The relative range of signal frequencies that can be transmitted by a communications channel with defined maximum loss or distortion.

BASE RATE

The rate for exchange service which does not include zone charges.

BASE RATE AREA

The specific section of an exchange area within which primary classes of service are available without zone charges.

1. DEFINITION OF TERMS

BASIC SERVICE

The minimum set of capabilities deemed necessary for using the public telecommunications networks.

BASIC SERVICE AREA

An area within which telephone service is furnished to subscribers under a specific schedule of exchange rates and without long distance charges. A basic service area may include one or more exchange service areas. The basic service area is always included in the local service area for a given exchange.

BILL TO THIRD PARTY

A billing arrangement by which a call can be charged to an authorized station as determined by the Cooperative other than the station originating the call or the station where the call is terminated.

BILLED NUMBER SCREENING

An arrangement which screens calls billed to a third party and/or calls billed as collect in order to prevent unauthorized charges.

BLOCKING

A feature or capability of communication systems or networks that permits deliberate denial of access under certain specified conditions.

BUILDING (Same)

A structure under one roof, or two or more structures under separate roofs but connected by enclosed passageways, in which the Cooperative's wires or cables can be safely run provided the plant facility requirements are not appreciably greater than would normally be required if all structures were under one roof. In those cases where there are several structures under separate roofs but connected by enclosed passageways and the plant facility requirements for furnishing telephone service are appreciably greater than would normally be required if all the structures were under one roof, the term "Same Building" applies individually to each of the separate structures. Pipes and conduit are not considered enclosed passageways.

1. DEFINITION OF TERMS

BUSINESS SERVICE

Telecommunications service furnished to customers where the primary or obvious use is of a business, professional, institutional or otherwise occupational nature.

CALL

An attempted communication, whether completed or not.

CALLING AREA

See "Local Service Area."

CANCELLATION CHARGE

A charge applicable under certain conditions when the application for services and/or facilities are canceled in whole or in part prior to the completion of the work involved or before the contract period is completed.

CENTRAL OFFICE

A switching unit in a telecommunication system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting of exchange lines and trunks or trunks only.

CENTRAL OFFICE AREA

The area within which the customers' lines are connected to the central office switching unit, or units, established by the Cooperative.

CENTRAL OFFICE BUILDING

A building or portion of a building containing one or more central offices. There may be more than one central office building in an exchange, and one central office building may serve more than one exchange.

CENTRAL OFFICE LINE

A circuit directly connecting an individual line main station with a central office.

CENTREX SERVICE

A central office-based communication service which provides capabilities similar to those offered on a private branch exchange but without requiring switching equipment on the customer's premises.

1. DEFINITION OF TERMS

CHANNEL

A path, or combination of paths, for communication between two or more stations or Cooperative offices and furnished in such a manner as the Cooperative may elect, either by wire, radio, or a combination thereof and whether or not by means of a single physical facility or route.

CIRCUIT

A channel used in the furnishing of telephone and other communication services.

CLASS OF SERVICE

A description of telecommunication services furnished to a customer which denotes characteristics such as nature of use (business or residence) or type of rate (flat or message rate).

CLEAR CHANNEL CAPABILITY

A telecommunications feature which describes the ability to transport 24, 64 Kbps channels over a 1.544 Mbps High Capacity Service via Binary Eight Zero Suppression (B8ZS) line code format, making the full bandwidth available to the user, e.g., with no portions of the channel(s) used for control, framing, or signaling.

COIN TELEPHONE

A telephone station, owned and operated by independent payphone providers and equipped with a coin collecting device and placed for use by the general public.

COLLECT CALL

A billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called station. A collect call may be billed to a Calling Card or third party number. In the case of a pay telephone, the charges must be billed to a Calling Card or third party number, or the call may be re-originated from the called station.

COMMISSION

The Public Service Commission of South Carolina.

1. DEFINITION OF TERMS

COMMON CARRIER

A government regulated company which offers telecommunication services or communication facilities to the general public on a non-discriminatory basis under operating rules mandated by the appropriate state and/or federal regulatory authority.

COMMUNICATION SYSTEMS

Channels and other facilities which are capable, when not connected to exchange telecommunication service, of two-way communication between terminal equipment.

COMPLETED CALL

A calling attempt by the subscriber that results in an off-hook condition at the receiving end. Such conditions shall include the following actions:

(1) the called party responds by personally answering the call
(2) a customer controlled automatic answering device responds by answering the call
(3) a Cooperative recording, under the control of the called party, responds to the calling attempt, except for attempts defined as incomplete calls (e.g., Call Block and other similar services would be completed calls)
(4) the calling attempt, when under the control of the called party (e.g., Call Forwarding Busy Line, Call Forwarding Don't Answer, etc.) is forwarded to another telephone number that results in one of the conditions described in (1), (2), or (3) preceding

COMPLEX SERVICE

A circuit requiring special treatment, special equipment or special engineering design.

CONDUIT

A tubular runway for cable facilities.

CONNECTING COMPANY

A corporation, association, firm or individual owning and operating a toll line or one or more central offices and with which traffic is exchanged.

CONSTRUCTION CHARGE

A separate charge for construction of pole lines, circuits, facilities, etc., in excess of that contemplated under the rates quoted in the Tariff.

1. DEFINITION OF TERMS

COOPERATIVE

Whenever used in this Tariff, “Cooperative” refers to Horry Telephone Cooperative, Inc., unless the context clearly indicates otherwise.

COST OR COST BASIS

Cost of equipment and materials provided or used, plus the cost of installation including, but not limited to: engineering, labor, supervision, transportation, right-of-way, other items which are chargeable, and the actual expense incurred by the Cooperative relating to the call-out of Cooperative personnel.

CUSTOMER

Any person, firm, partnership, corporation, municipality, company organization or governmental agency furnished communication service by the Cooperative under the provisions and regulations of this Tariff. The customer is responsible for compliance with the rules and regulations of the Cooperative, and is responsible for ensuring payment of charges. As used in this Tariff, customer may also be referred to as subscriber.

CUSTOMER ACCESS LINE CHARGE (CALC)

A fixed monthly fee, determined by the F.C.C., and assessed by the Cooperative on each telephone line to defray fixed costs of providing local exchange access.

CUSTOMER PREMISES INSIDE WIRE

All wire within a customer's premises, including connectors, jacks, and miscellaneous materials associated with the wire's installation. Premises inside wire is located on the customer's side of the Cooperative's premises protector. By definition, customer premises inside wire excludes house, riser, buried, and aerial cable.

CUSTOMER-PROVIDED TERMINAL EQUIPMENT

Devices or apparatus and their associated wiring provided by a customer, which may be connected to the communication path of the Cooperative's exchange network either electrically, acoustically or inductively.

1. DEFINITION OF TERMS

DEMARCATION POINT

The point of interconnection between the Cooperative's communication facilities and the terminal equipment, protective apparatus or inside wiring at a customer's premises. The demarcation point is located on the customer's side of the Cooperative's protector or equivalent.

DIRECT BURIAL

The installation of cables or conductors directly in the earth and not in conduit or duct.

DIRECT ELECTRICAL CONNECTION

A physical connection of the electrical conductors in the communication path.

DIRECT INWARD DIALING (DID)

A feature of some telecommunication equipment and centrex systems which allows a caller on the public switched network to directly dial a specific extension telephone working behind the customer's premise equipment or within the centrex group.

DIRECTORY

A book which is published by the Cooperative and typically lists each telephone customer alphabetically, with his/her service location and telephone number.

DIRECTORY ASSISTANCE SERVICE

A service furnished to supplement the information available in the Cooperative's directory providing telephone numbers to users who are not able to find the listing in their directory.

DIRECTORY LISTING

The publication in the Cooperative's directory and/or directory assistance records of information relative to a customer's telephone number, by which telephone users are able to ascertain the telephone number of a desired party.

1. DEFINITION OF TERMS

DISCONNECT NOTICE

The written notice sent to a customer following billing notifying the customer that service will be disconnected if charges are not satisfied by the date specified on the notice.

DROP WIRE

Wires used to connect the aerial, buried, or underground distribution facilities to the point where connection is made with the standard network interface at a customer's premises.

DUAL SERVICE

A service offering which supplies the same dial tone concurrently to two different addresses served from the same wire center during the time of a customer move.

E911 SERVICE

See “Emergency Number Service.”

EMERGENCY NUMBER SERVICE

A telephone exchange communication service whereby a public safety answering point designated by the customer may receive and answer telephone calls placed by dialing the number 911. It includes the services provided by the lines and equipment associated with the service arrangement for answering and dispatching of public emergency telephone calls dialed to 911.

ENHANCED SERVICE

Any service that adds value to the users’ voice and data messages during the course of transmission.

ENTRANCE FACILITIES

Facilities extending from the point of entrance on private property to the premises on which service is furnished.

EXCHANGE

The area established by the Cooperative for the administration of telecommunication service for which a separate local rate schedule is provided. The area usually embraces a city, town, or village and its environs, and consists of one or more central offices, together with associated plant facilities used in furnishing telecommunication services in that area.

1. DEFINITION OF TERMS

EXCHANGE ACCESS LINE

The serving central office line equipment and all Cooperative plant facilities including the Cooperative-provided standard network interface device.

EXCHANGE AREA

The area within which the Cooperative furnishes complete telephone service from one specific exchange at the exchange rates applicable within that area.

EXCHANGE SERVICE

Exchange service is a general term describing, as a whole, the facilities for local intercommunication, together with the capability to send and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of the local exchange Tariff.

EXTENDED AREA SERVICE (EAS)

A type of telephone service furnished under Tariff provisions whereby customers of a given exchange may complete calls to and, where provided by the Tariff, receive messages from one or more exchanges without the application of long distance message telecommunication charges.

EXTENSION LINE MILEAGE

The measurement applying on an extension line, for the use of which a circuit charge is made in accordance with Tariff provisions.

EXTENSION SERVICE

Provides the user with the capability for receiving or originating calls at instruments provided at locations other than the main station location with such instruments being connected to the same exchange access line.

FACILITIES

All the plant and equipment of the Cooperative and all instruments owned, licensed, used, controlled, furnished, or supplied for or by the Cooperative, including any construction work in progress.

FLAT RATE SERVICE

A classification of exchange service furnished a customer for which a stipulated charge is made regardless of the amount of use.

1. DEFINITION OF TERMS

FOREIGN CENTRAL OFFICE MILEAGE

The measurement applying to a line within the exchange connecting a customer's main station, PBX or Centrex system with a central office other than that from which he would normally be served, for the use of which a separate charge is made in addition to the base rate, plus zone charges if applicable.

FOREIGN EXCHANGE MILEAGE

The measurement applying to a line connecting a customer's main station, PBX or Centrex system with a central office of an exchange other than that from which the customer would normally be served, for the use of which a separate charge is made in addition to the base rate, plus zone charges if applicable.

FOREIGN EXCHANGE SERVICE

Exchange service furnished by means of a circuit connecting a customer's premises with a central office of an exchange other than that central office which regularly serves the customer's exchange area.

HUNTING SERVICE

A central office service arrangement whereby a call made to a busy line in a specified line group will automatically advance searching for an idle line or trunk.

INITIAL SERVICE PERIOD

The minimum period of time for which service, facilities, and equipment are provided.

INSTALLATION CHARGE

A nonrecurring charge associated with the provision of certain facilities and optional service features which may sometimes be called an "initial" charge, and may apply in addition to service connection charges.

INTERCEPTING SERVICE

A service arrangement whereby a person calling a disconnected or discontinued telephone number is informed that the called telephone number has been disconnected, discontinued, or changed to another number, or that calls are received by another telephone.

1. DEFINITION OF TERMS

INTERCONNECTION

The connection of telephone equipment to the telephone network, or a data terminal to a data communication network.

INTEREXCHANGE PRIVATE LINE

A communication path between two or more exchanges not connected for exchange telephone service.

INTERFACE

(a) The junction or point of interconnection between two systems or equipment having different characteristics which may differ with respect to voltage, frequency, speed of operation, type of signal and/or type of information coding including the connection of other than Cooperative-provided facilities to exchange facilities provided by the Cooperative.

(b) The point of interconnection between Cooperative equipment and communication facilities on the premises of the customer. Also referred to as demarcation point.

INTERFACE EQUIPMENT

Equipment provided by the Cooperative at the interface location to accomplish the direct connection of facilities provided by the Cooperative with facilities provided by others.

INTERLATA

Long distance message telecommunication service where point locations are in a different Local Access and Transport Area (LATA).

INTEROFFICE CHANNEL

The transmission facilities between Cooperative serving wire centers within a LATA.

INTRAEXCHANGE SERVICE

Telecommunication service confined wholly within a single exchange.

INTRALATA

Long distance message telecommunication service where service point locations are within the same Local Access and Transport Area (LATA).

1. DEFINITION OF TERMS

JACK

A fixed socket designed to permit the establishment of a connection between the local exchange facilities and terminal equipment equipped with cords ending in plugs.

KEY SYSTEM LINE

A circuit connecting key system equipment with a central office.

KEY TELEPHONE SYSTEM

An arrangement of equipment in combination with telephone sets and associated keys, or buttons, to connect those telephones to any one of a limited number of exchange, PBX, intercom or private lines. Line status indicating signaling, holding or other features, are or may be incorporated.

LATA

See "Local Access and Transport Area."

LINE

See "Access Line."

LOCAL ACCESS AND TRANSPORT AREA (LATA)

Denotes a geographic area established for the administration of telecommunication service. It encompasses designated local operating company exchanges which are grouped to serve common social, economic, and miscellaneous purposes.

LOCAL CALLING AREA

See "Local Service Area."

1. DEFINITION OF TERMS

LOCAL CHANNEL

Applies to that portion of a channel which connects a station to the inter-exchange channel or to a channel connecting two or more exchange access lines within the same wire center serving area.

LOCAL MESSAGE

A communication between two or more exchange access lines within the local service area of the calling telephone.

LOCAL SERVICE

The intercommunication (by means of facilities connected with the Cooperative central office or offices and under the provisions of the Cooperative) between exchange access lines located in the same exchange or in different exchanges between which no toll rates apply.

LOCAL SERVICE AREA (LOCAL CALLING AREA)

The area within which telephone service is furnished to customers under a specific schedule of exchange rates (flat or measured) and without toll charges. A local service area may include one or more exchange areas under an extended area service arrangement.

LONG DISTANCE MESSAGE TELECOMMUNICATION SERVICE

Facilities furnished by means of wire, radio or a combination thereof, for telecommunication between service points in different local service areas in accordance with the regulations and system of charges specified by the Cooperative.

MAINTENANCE SERVICE CHARGE

A nonrecurring maintenance charge applied when service difficulty or trouble results from the use of customer-provided equipment or inside wiring.

MESSAGE

A communication between two or more exchange access lines. Messages may be classified as local or long distance.

1. DEFINITION OF TERMS

MESSAGE RATE SERVICE

A classification of non-coin box exchange service furnished under Tariff provisions, which is charged for on the basis of amount of use.

MILEAGE

The measurement (airline, route, etc.,) upon which a charge for the use of part or all of a circuit furnished by the Cooperative is based.

MILEAGE AND ZONE CHARGES

A charge applying for the use of part or all of a channel furnished by the Cooperative.

MINIMUM CONTRACT PERIOD/ MINIMUM SERVICE PERIOD

The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

MISCELLANEOUS EQUIPMENT

Equipment not regularly furnished with the various classes of exchange service.

MOBILE TELEPHONE SERVICE

A communication service through a land radio telephony base station.

NETWORK CONTROL SIGNALING

The transmission of signals used in the telecommunication system which perform functions such as supervision (control, status, and charging signals), address signaling, (calling and called number identification), audible tone signals (call progress signals indicating recorder or busy conditions, alerting coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunication system.

NETWORK CONTROL SIGNALING UNIT

The terminal equipment furnished, installed and maintained by the Cooperative for the provisions of network control signaling.

1. DEFINITION OF TERMS

NETWORK INTERFACE

See "Interface."

NONLISTED TELEPHONE NUMBER

A telephone number associated with an exchange access line which, at the request of the customer, is not listed in the published directory, but is included in the information records and is provided by the directory assistance operations upon request.

NONPUBLISHED TELEPHONE NUMBER

A telephone number associated with an exchange access line which, at the request of the customer, is not listed in the published directory and is not made available to the general public by the Cooperative.

NONRECURRING CHARGE

A one-time charge associated with certain installations, changes or transfers of services, either in lieu of or in addition to recurring monthly charges.

OTHER COMMON CARRIER (OCC)

Specialized Common Carriers, Domestic and International Record Carriers and Domestic Satellite Carriers engaged in providing services authorized by the Federal Communications Commission.

OTHER COMMON CARRIER TERMINAL LOCATION

A discrete operational and equipment location of the Other Common Carrier ("OCC") from which the OCC furnishes and administers common carrier communications services to its patrons.

NPA (Numbering Plan Area)

A three digit number designating a toll center and often referred to as Area Code.

NXX

A seven digit local phone number with the first three digits identifying the specific telephone company central office which serves the number.

1. DEFINITION OF TERMS

OUTLET

See "Jack."

PERMANENT DISCONNECT

A discontinuance of service in which the facilities used in the service are immediately made available for use for another service.

PREMISES

The same premises consists of:

(a) The building or buildings, together with the surrounding land occupied as, or used in the conduct of one establishment, business, residence, or a combination thereof, and not intersected by a public road or by property occupied by others.

(b) The portion of the building occupied by the customer, either in the conduct of his business or residence, or a combination thereof, and not intersected by a public thoroughfare or by space occupied by others.

(c) The continuous property operated as a single farm whether or not intersected by a public road.

PREMISES WIRING

All wire within a customer's premises, including connectors, jacks and miscellaneous materials associated with the wire's installation. Premises inside wires are located on the customer's side of the Cooperative's premises protector. By definition, customer premises inside wiring, excludes riser, buried and aerial cable.

PRINCIPAL CENTRAL OFFICE

The central office in a single office exchange or that office (usually the toll office) of a multi-office exchange which is designated as such for the purpose of measuring local and inter-exchange channel mileage.

PRIVATE BRANCH EXCHANGE

An arrangement of equipment situated on a customer's premises consisting of a switching apparatus with an attendant's telephone, telephones connected with the switchboard, and trunks connecting it with a central office. The Private Branch Exchange provides for intercommunication between these telephones for communication with the general exchange network and for long distance message telecommunication service.

PRIVATE BRANCH EXCHANGE TRUNKS

Trunks connecting a private branch exchange system with a central office for communication with the general exchange network and for long distance message telecommunication service.

1. DEFINITION OF TERMS

PRIVATE LINE

A circuit provided to furnish dedicated communication between two or more directly connected locations and not having connection with central office switching equipment.

PRIVATE LINE SERVICE

The channels furnished to a customer for communication between specified locations.

PRIVATE RIGHT OF WAY

A facility route granted to the Cooperative on or over private property.

PUBLIC THOROUGHFARE

A road, street, highway, lane or alley under the control of and kept by the public.

PUBLISHED TELEPHONE NUMBER

A number which appears in the current telephone directory, or is scheduled to appear in a forthcoming telephone directory, and which also appears in the information records for general public information.

RATE CENTER

A specified geographical location within an exchange area from which mileage measurements are determined for the application of rates between exchange areas.

REGISTERED TERMINAL EQUIPMENT

Terminal equipment which is registered in accordance with Part 68 of the Federal Communications Commissions Rules and Regulations.

RESIDENTIAL SERVICE

Telecommunication service furnished to customers when the actual or obvious use is for domestic purposes.

ROUTE MEASUREMENT

The physical length of a circuit between two points.

SERVICE CHARGE

A nonrecurring charge for work required to establish initial service or to make subsequent additions to, moves, or changes in that service.

1. DEFINITION OF TERMS

SERVICE DROP

Facilities used to connect buried, aerial or underground distribution facilities to the point of entrance to the building where connection is made with the inside wires of a customer's telephone.

SERVING CENTRAL OFFICE

The central office from which a customer's telephone service is normally provided.

SIGNAL CONDITIONING EQUIPMENT

That equipment connected to a channel to condition signals generated by data terminal equipment.

SIGNALING SYSTEM SEVEN (SS7)

A specific network control system comprised of signaling protocols which can accommodate advanced telecommunication services.

STATION EQUIPMENT

Customer-owned equipment connected to a channel to transmit and/or receive voice communication and/or data signals.

SUSPENSION OF SERVICE

An arrangement made at the request of the customer, or initiated by the Cooperative, for temporarily discontinuing service.

TARIFF

The schedule of all rules and regulations, rates, and charges, stated separately by type or kind of service and the customer class filed by the Cooperative and approved by the Commission.

TELECOMMUNICATION SERVICES

The various services offered by the Cooperative as specified in this Tariff.

TELEPHONE NUMBER

A numerical designation assigned to a customer for convenience in operation and identification.

1. DEFINITION OF TERMS

TELEPHONE OR TELECOMMUNICATION NETWORK

The local telephone exchange and the interstate and intrastate long distance message telecommunication facilities, or network.

TEMPORARY SERVICE

The provision of service understood to be required for a short period of time (generally less than twelve consecutive months) such as, but not limited to, service furnished to building contractors, service to a convention, and service for seasonal business including resorts.

TERMINATION AGREEMENT

An agreement between the Cooperative and the customer to provide or furnish certain lines or equipment representing a comparatively high investment or in lieu of a contribution to construction for temporary service whereby the customer agrees to compensate the Cooperative in case the service is discontinued prior to the date specified in the agreement.

TERMINATION CHARGE

A charge made to liquidate a customer's obligations for termination of service prior to the expiration of the initial contract period.

TERMINATION OF SERVICE

The discontinuance of service or facilities provided by the Cooperative, either at the request of the customer or by the Cooperative under its regulations concerning cancellation for cause.

TIE LINE

A circuit connecting two switching systems (e.g., Private Branch Exchange and/or Automatic Call Distribution Systems) for the purpose of intercommunicating between the stations connected.

TOLL MESSAGE

A communication between two exchange access lines, the called access line being outside of the local or service area of the access line from which the message originates.

TOLL SERVICE

See “Long Distance Message Telecommunication Service.”

TRUNK LINE

A telephone communication channel between a central office and a Private Branch Exchange, a Key System, or other switching system for the common use of all calls or one class between its two terminals.

1. DEFINITION OF TERMS

VOICE GRADE CHANNEL

A channel suitable for transmitting a voice signal.

VOICE GRADE FACILITY

A communications path typically used in the telecommunication industry for the transmission of voice and associated telephone signals within the frequency bandwidth of approximately 300 to 3000 Hertz between two points comprised of any form or configuration of physical plant capable of transmitting and receiving these frequencies.

WIDE AREA TELECOMMUNICATION SERVICE (WATS)

A service designed to meet the needs of customers who make or receive substantial volumes of long distance telephone calls.

WIRE CENTER

A Cooperative facility that houses Cooperative equipment necessary for the provision of switched and non-switched telephone service to customers in a defined geographical area. The facility is identified with V&H coordinates and is assigned one or more NXX codes for use in providing switched services to customers located in the specified geographical area. The Cooperative equipment located at a Wire Center may consist of switching equipment or non-switching equipment working with a distant host switch as well as equipment used to terminate dedicated non-switched services.

2. GENERAL REGULATIONS

Table of Contents

Page No.

2.1 Application....1

2.1.1 General....1

2.2 Establishing Service....2

2.2.1 Availability of Facilities....2

2.2.2 Application for Service....3

2.2.3 Cancellation or Change in Application for Service....3

2.2.4 Refusal of Service....4

2.2.5 Transfer, Assignment or Supersedure of Service....7

2.2.6 Minimum Service Periods....8

2.2.7 Priority of Establishment of Service....8

2.2.8 Installation of Service....9

2. GENERAL REGULATIONS

Table of Contents

Page No.

2.3 Furnishing of Service....10

2.3.1 Provision and Ownership of Service and Facilities....10

2.3.2 Emergency Procedures....10

2.3.3 Cooperative Facilities at Hazardous or Inaccessible Locations....10

2.3.4 Protective Equipment....11

2.3.5 Telephone Numbers....12

2.3.6 Classifications of Service....13

2.3.7 Installation, Maintenance and Repair of Facilities....17

2.3.8 Work Performed Outside Regular Working Hours....18

2.3.9 Customer Premises Inside Wire....18

2. GENERAL REGULATIONS

Table of Contents

Page No.

2.4 Use of Service and Facilities 20

2.4.1 Establishment of Identity 20

2.4.2 Accessories Provided by the Customer 20

2.4.3 Limit on Communication 21

2.4.4 Transmitting Messages 21

2.4.5 Unlawful, Abusive, or Fraudulent Use of Service 21

2.5 Disconnection, Termination or Suspension of Service 23

2.5.1 Discontinuance of Service 23

2.5.2 Termination of Service 27

2.5.3 Suspension of Business & Residence Service 28

2.5.4 Restoration of Service 28

2. GENERAL REGULATIONS

Table of Contents

Page No.

2.6 Customer Relations 29

2.6.1 General 29

2.6.2 Customer Complaints 29

2.6.3 Deposit Requirements 30

2.6.4 Payment for Service 37

2.6.5 Allowance for Interruptions 42

2.6.6 Adjustment of Charges for Overbilling and Underbilling 42

2.6.7 Disputed Bills 43

2.7 Liability of the Cooperative 44

2.7.1 Service Irregularities 44

2.7.2 Use of Facilities of Other Connecting Carriers 45

2.7.3 Indemnifying Agreement 45

2.7.4 Defacement of Premises 46

2.7.5 Service and Facilities in Explosive Atmospheres 46

2.8 Payment Arrangements and Credit Allowances 47

2.8.1 Provision for Certain Local Taxes and Fees 47

2. GENERAL REGULATIONS

2.1 Application

2.1.1 General

A. The rules and regulations set out in this Tariff apply to the services and associated facilities furnished by the Cooperative within its operating territory in the exchanges listed in Section 3 of this Tariff.

B. The rules and regulations in this section govern the furnishing of local exchange service to customers. These rules and regulations are in addition to the rules and regulations contained in other Tariffs filed by this Cooperative. In the event of any conflict between any rate, regulation, or provision contained in these General Regulations and any rate, regulation or provision contained in the Tariffs described above, the rate, regulation, or provision of the specific Tariff shall apply.

C. Complete Tariffs containing all rates for local exchange service will be kept at all times in the Cooperative's local business office where they will be available for public inspection during regular business hours. Copies may be obtained at reproduction cost.

D. The rules and regulations specified herein may be modified by the State of South Carolina or the Commission. The Cooperative will comply with any changes which take precedence over this General Customer Services Tariff, unless otherwise established by the courts.

E. Failure on the part of any customer to observe these rules and regulations of this Tariff gives the Cooperative the right to cancel all contracts and discontinue the furnishing of service.

2. GENERAL REGULATIONS

2.2 Establishing Service

2.2.1 Availability of Facilities

A. The Cooperative's obligation to furnish service is dependent on its ability to obtain and maintain suitable rights-of-way and facilities, without unreasonable expense, for the provision of such service.

B. The rates and charges quoted in this Tariff provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs. Regulations for determining charges when excessive costs are involved for the construction of facilities can be found in the Charges Applicable Under Special Conditions section of this Tariff.

C. The Cooperative shall not be liable for failure to furnish service unless the purchase price and costs expended by the Cooperative in acquiring such special or private rights-of-way by purchase or condemnation is paid or guaranteed to the Cooperative by the customer. The rights-of-way referred to here are only those rights-of-way leading from the Cooperative's distribution facilities to the premises of the customer.

D. When service and facilities are provided in part by the Cooperative and in part by other connecting companies, the regulations of the Cooperative apply to that portion of the service and facilities furnished by the Cooperative.

2. GENERAL REGULATIONS

2.2 Establishing Service (Continued)

2.2.2 Application for Service

A. Applications for service, requests, or orders by the customer for additional services or facilities may be made orally or in writing when deemed necessary by the Cooperative, and shall constitute a contract when accepted by authorized employees or agents of the Cooperative, or upon establishment of service.

B. An applicant may be required to make an advance payment at the time the application is accepted in cases where a deposit is not collected. The amount of the payment will be based on applicable service connection charges and the first month's charges for exchange service. The provisions of this paragraph affect the initial payment only and regular monthly charges for service as well as billing and collection practices discussed within this Tariff are otherwise applicable.

2.2.3 Cancellation or Change in Application for Service

A. Where the customer cancels an application for service prior to the start of installation of service or of special construction no charge applies.

B. Where installation of service has been started prior to the cancellation, a cancellation charge equal to the minimum service charge may apply.

C. For switched and non-switched services, the cancellation charge shall be the costs incurred by the Cooperative up to the time of cancellation.

2. GENERAL REGULATIONS

2.2 Establishing Service (Continued)

2.2.3 Cancellation or Change in Application for Service (Continued)

D. Where special construction has been started prior to the cancellation, a charge equal to the costs incurred in the special construction, less net salvage, shall apply. Installation or special construction for a customer is considered to have started when the Cooperative incurs any expense in connection therewith or in preparation therefore which would not otherwise have been incurred.

E. When a customer requests a change in location of all or a part of the facilities covered by the application for service or additions, rearrangements or modifications of existing service prior to completion of the work involved, the customer is also required to pay the amount of additional costs and expenses incurred by the Cooperative in completing the work as changed.

2.2.4 Refusal of Service

A. Compliance by Applicant

The Cooperative may refuse to serve an applicant until such applicant has complied with the State and municipal regulations and the rules and regulations outlined in the Cooperative's Tariff on file with the Commission governing the service applied for. Service may also be refused for any one of the following reasons:

1. The applicant's installation or equipment is known to be inadequate, hazardous or of such character that satisfactory service cannot be given.

2. GENERAL REGULATIONS

2.2 Establishing Service (Continued)

2.2.4 Refusal of Service (Continued)

A. Compliance by Applicant (Continued)

2. For refusal to make a deposit if the applicant is required to make a deposit under the requirements outlined in this Tariff.

3. The applicant is found to be indebted to the Cooperative for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness.

4. The applicant desires to establish service for former customers of the Cooperative who are indebted for previous service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness.

2. GENERAL REGUALTIONS

2.2 Establishing Service (Continued)

2.2.4 Refusal of Service (Continued)

B. Applicant's Recourse

In the event the Cooperative refuses to serve an applicant, the Cooperative will inform the applicant of the reasons for its refusal and that the applicant may file a complaint with the Commission.

C. Insufficient Grounds for Refusal of Service

The following shall not constitute sufficient cause for refusal of service to a present customer or applicant:

1. Failure to pay for merchandise or charges for non-utility service purchased from the Cooperative.

2. Violation of the Cooperative's rules pertaining to operation of nonstandard equipment or unauthorized attachments which interferes with the service of others, or other services such as communication services, unless the customer has first been notified and been afforded reasonable opportunity to comply with said rules.

3. Failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a telephone bill. A customer may request a supervisory review if the Cooperative determines that evasion has occurred and refuses to provide service.

2. GENERAL REGULATIONS

2.2 Establishing Service (Continued)

2.2.5 Transfer, Assignment or Supersedure of Service

A. At the Cooperative's discretion, service previously furnished to one customer may be assumed by a new customer, provided there is no lapse in the rendition of service. The new customer must execute a new service agreement, which is subject to the provisions of this Tariff and must assume all existing financial responsibilities for the account if such service has been cancelled or abandoned by the previous customer.

B. An applicant who otherwise qualifies for the immediate establishment of service may supersede the service of a customer discontinuing that service when the applicant is to take service on the premis es where service is being rendered, and if a notice to that effect from both the customer and the applicant is presented to the Cooperative, and if an arrangement, acceptable to the Cooperative, is made to pay outstanding charges against the service. The Cooperative may require such notice to be in writing.

2. GENERAL REGULATIONS

2.2 Establishing Service (Continued)

2.2.6 Minimum Service Periods

Unless otherwise specified elsewhere in this Tariff, the minimum service period for all services offered in this Tariff is one month beginning on and including the day following the establishment of service. The minimum service period relates to each applicable unit of service, either on the initial or subsequent installations. For purposes of administration, each month is considered to have 30 days.

2.2.7 Priority of Establishment of Service

Applications for service in a particular exchange will be completed in the chronological order of their receipt to the extent practical and economical, and depending on the availability of facilities. Where facilities are limited, the following order of precedence shall apply:

A. Application for service for a use directly connected with national defense or where war conditions are involved.

B. Application for service for a use directly connected with cases of emergency involving public safety, health or welfare.

2. GENERAL REGULATIONS

2.2 Establishing Service (Continued)

2.2.7 Priority of Establishment of Service (Continued)

C. Application for service needed because of serious illness or where unreasonable hardship would otherwise result.

D. Application for new business and residential service.

2.2.8. Installation of Service

A. Applications for service will be processed in accordance with service objectives established by the Commission for installation of service.

2. GENERAL REGULATIONS

2.3 Furnishing of Service

2.3.1 Provision and Ownership of Service and Facilities

Service and facilities furnished by the Cooperative on the premises of a customer or authorized user are the property of the Cooperative and are provided upon the condition that such service and facilities, except as expressly provided in this Tariff, must be installed, relocated and maintained by the Cooperative. Cooperative employees and agents may enter said premises at any reasonable hour to install, to inspect or to repair any part of the Cooperative's facilities on the customer's premises or to remove such facilities which are no longer necessary for the provision of service.

2.3.2 Emergency Procedures

The Cooperative may make reasonable provisions to meet emergencies resulting from failure of service and shall establish procedures to be followed in the event of emergency in order to prevent or mitigate interruption or impairment of service.

2.3.3 Cooperative Facilities at Hazardous or Inaccessible Locations

A. Where service is to be established or maintained at a location that would involve undue hazards or where accessibility is impracticable to employees of the Cooperative, the Cooperative may refuse to furnish such service and/or the customer may be required to install and maintain the Cooperative's facilities in a manner satisfactory to the Cooperative. The customer will reimburse the Cooperative for any unusual costs involved.

B. The customer shall indemnify and hold the Cooperative harmless from any and all loss, claims or damage by reason of the installation and maintenance of such service and/or facilities.

2. GENERAL REGULATIONS

2.3 Furnishing of Service (Continued)

2.3.4 Protective Equipment

A. Protective equipment is required when a hazardous electrical environment is present at a customer's premises and when the estimated rise in ground potential is sufficient to cause damage to Cooperative facilities or to endanger the safety of the Cooperative's employees or customers. The customer may elect to provide the protective equipment subject to Cooperative specifications or such protective equipment can be provided by the Cooperative in accordance with the rates, terms and conditions of Section 5 of this Tariff.

B. Other special protective equipment and/or neutralizing transformers, isolating transformers, drain coils, for use in providing service to customer's premises where there are high ground potentials, even though not required, may be provided by the Cooperative for the customer, subject to specifications or in accordance with the rates, terms and conditions of Section 5 of this Tariff.

C. All equipment connected to the Cooperative's facilities and the telecommunication network shall meet the provisions of Part 68 of the Federal Communications Commission Rules and Regulations and Section 15 of this Tariff.

2. GENERAL REGULATIONS

2.3 Furnishing of Service (Continued)

2.3.5 Telephone Numbers

Telephone numbers are the property of the Cooperative and are assigned to the service furnished to the customer. The customer has no property right to the telephone number or any other call number designation associated with services furnished by the Cooperative, and no right to the continuance of service through any particular central office. The Cooperative reserves the right to change such numbers or the central office designation associated with such numbers or both, assigned to the customer, whenever the Cooperative deems it necessary to do so in the conduct of its business.

2. GENERAL REGULATIONS

2.3 Furnishing of Service (Continued)

2.3.6 Classifications of Service

A. Basis for Classification

1. Although in general, business rates apply at business locations and residence rates apply at residence locations, the determination as to whether a customer's service should be classified as business or residence service is determined as described below.

2. The Cooperative reserves the right to classify any local service furnished to a customer as business or residence service in compliance with this Tariff.

B. Application of Business Rates

Business rates apply for:

1. Offices, stores, factories, resorts, construction offices, and all other places of a strictly commercial, professional or business nature.

2. Boarding houses, offices of hotels and apartment buildings, colleges, emergency telephones available to the general public, quarters occupied by clubs and fraternal societies, private, or parochial schools, hospitals, nursing homes, libraries, and other institutions.

3. Residence locations when the customer has no regular business service, and the continued, recurring use of the service over an extended period of time either by the customer, members of his/her household or his/her guests or parties calling him/her can be considered as more business than residential in nature. An extended period of time would be one month or longer. This fact might be indicated by typical forms of advertising, or when such telephone use is not such as commonly arises and passes over residence telephones.

2. GENERAL REGULATIONS

2.3 Furnishing of Service (Continued)

2.3.6 Classifications of Service (Continued)

B. Application of Business Rates (Continued)

4. Residence locations where the residence is physically connected to a place of business or an office is maintained within the premises, the customer has no regular business service and it is not evident that the service located in the residence is to be employed primarily for domestic use.

5. Residence locations when an additional jack, station or extension bell is located in a shop, office or other place of business and there is not working business telephone service in such other place of business.

6. Any location where a business designation is provided or when any title indicating a trade or profession is listed.

7. Service terminating solely on the answering service facilities of a telephone answering bureau.

8. Residence locations where more that three lines are established in a rotary or hunting arrangement.

9. Service listed in a business telephone directory or in the business section of the White Pages Directory or listed as a business in a combined residence/business White Pages Directory.

2. GENERAL REGULATIONS

2.3 Furnishing of Service (Continued)

2.3.6 Classifications of Service (Continued)

C. Application of Residence Rates

Residence rates apply for:

1. Private residence locations not employing business listings.

2. Private apartments in hotels, clubs, hospitals, and boarding houses where service is confined to the domestic use of the customer and business listings are not employed.

3. The residence of a clergyman or nurse, physician, surgeon, dentist, veterinarian or other medical practitioner or certain other professional groups, provided no business designation is employed and the customer does not maintain an office within the residence in which a telephone or jack is located. Titles such as “Dr.”, “Rev.”, “Judge” and “Professor” are not considered business designations when associated with individual names. If listings of firms or partnerships, etc., or additional listings of persons not residing in the same household are desired, business rates apply

2. GENERAL REGULATIONS

2.3 Furnishing of Service (Continued)

2.3.6 Classifications of Service (Continued)

C. Application of Residence Rates (Continued)

4. Churches, except when business related operations are conducted under church management (i.e. church sponsored child care operation).

5. Private stable or garage when strictly a part of the customer's domestic establishment.

6. College sorority or fraternity houses where members of the sorority or fraternity lodge within the house and order their own individual residence service for their rooms.

7. Secretarial line terminations of residence main service terminating as extension lines on the premises of a telephone answering bureau.

D. Changes in Classification

1. Changes in classification from residence to business service may be made without change in telephone number, if the customer so desires. Service connection charges, which apply for such changes, are found in Section 4 of this Tariff.

2. Changes in classification from business to residence service are made at the discretion of the Cooperative and will normally require a change in telephone number. Only in the event of a change in the customer's arrangements will the customer be considered for reclassification to residence service. Calls will not be referred from the old number to the new number regardless of how long existing directories remain in effect. Service charges will be applicable as listed in Section 4 of this Tariff.

2. GENERAL REGULATIONS

2.3 Furnishing of Service (Continued)

2.3.7 Installation, Maintenance and Repair of Facilities

A. All ordinary expenses of installation, maintenance and repairs of Cooperative equipment and facilities, unless otherwise specified in this Tariff, is borne by the Cooperative. Where special conditions or requirements of the customer involve unusual construction or installation costs, the customer may be required to pay a reasonable proportion of such costs. In case of damage, loss, theft or destruction of any of the Cooperative's property due to the negligence or willful act of the customer, or other persons authorized to use the service and not due to ordinary wear and tear, the customer shall be required to pay the actual expense incurred by the Cooperative in connection with replacement of the property or the expense incurred in restoring it to its original condition.

B. The customer shall not install, disconnect, rearrange, remove or attempt to repair any facilities owned and furnished by the Cooperative or permit others to do so, except upon the written consent of the Cooperative or as otherwise specified in the Cooperative's applicable Tariffs. The Cooperative shall have the right to charge the customer for losses experienced as a result of unauthorized tampering.

C. The customer may be billed the applicable minimum service charge for each service call to the customer's premises where an off-hook condition is found or where the service trouble is caused by faulty wiring or equipment owned and maintained by the customer.

2. GENERAL REGULATIONS

2.3 Furnishing of Service (Continued)

2.3.8 Work Performed Outside Regular Working Hours

The rates and charges specified in this Tariff contemplate that all work in connection with furnishing or rearranging service will be performed during regular working hours. Whenever a customer requests that work necessarily required in the furnishing or arranging of service be performed outside the Cooperative's regular working hours or that work already started should be interrupted, the customer may be required to pay the amount of additional costs the Cooperative incurs as a result of the customer's special requirements in addition to the other rates and charges specified in this Tariff.

2.3.9 Customer Premises Inside Wire

A. General

1. Customer premises inside wire is defined as that wire, including connectors, blocks and jacks, on the customer's side of the demarcation point that extends between the termination of the Exchange Access Line or Private Line and those standard jack locations on the customer's side of the demarcation point to which terminal equipment can be connected for access to the Exchange Access Line.

2. Customer premises inside wire provided by the customer must be installed in accordance with the technical standards and installation guidelines furnished to the Commission by the Cooperative.

3. Customer premises inside wire provided by the customer may be connected to residence and business individual Basic Exchange Service or Private Line Service furnished by the Cooperative according to Part 68 of the Federal Communications Commission (FCC) Rules and Regulations.

2. GENERAL REGULATIONS

2.3 Furnishing of Service (Continued)

2.3.9 Customer Premises Inside Wire (Continued)

A. General (Continued)

4. The Network Interface for the connection of customer premises inside wire consists of a standard miniature modular jack and is provided as part of the Exchange Access Line. Where any Network Interface other than a miniature modular type is used in the provision of a Network Interface, the current charge for such Network Interface will apply. The normal location of the Network Interface would be in close proximity to the protector or equivalent if located outside or where the Cooperative facilities enter the customer's premises when located inside. When the Cooperative is notified prior to the installation of the Network Interface, the customer shall have the option, at no charge to the customer, of an indoor or outdoor Network Interface. When at the insistence of the customer, an existing Network Interface is moved from the outside to the inside, or vice versa, then the applicable nonrecurring Service Charges specified in Section 4 of this Tariff will apply. There will be no charge to the customer when the Cooperative retrofits existing access line terminations in connection with other maintenance or installation work at the customer's premises.

B. Responsibility of the Customer

In the event the customer maintains or attempts to maintain inside wire, the customer assumes the risk of loss of service, damage to property or death to or injury of the customer or the customer's agent. The customer will save the Cooperative harmless from any and all liability, claims or damage suits arising out of the customer's wire maintenance activity.

C. Violation of Regulations

1. Where customer-provided inside wire is in violation of Section 2.3.9, the Cooperative will promptly notify the customer of the violation and will take such immediate action as necessary for the protection of the telecommunication network and Cooperative employees.

2. The customer shall discontinue use of the customer-provided inside wire or correct the violation and notify the Cooperative in writing that the violation has been corrected within ten days after receipt of such notice.

3. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of the Tariff.

2. GENERAL REGULATIONS

2.4 Use of Service and Facilities

2.4.1 Establishment of Identity

The calling party shall establish his/her identity in the course of any communication as often as may be necessary and shall be solely responsible for establishing the identity of the person with whom connection is made at the called location.

2.4.2 Accessories Provided by the Customer

A. No equipment, accessory, apparatus, circuit or device shall be attached to or connected with the Cooperative facilities except as provided in this Tariff. In case any such unauthorized attachment or connection is made, the Cooperative shall have the right to remove or disconnect the same, to suspend service during the continuance of said attachment or connection or to disconnect service. The customer shall be held responsible for the cost of correcting any impairment of service caused by the use of such attachments or connections and shall be billed for each service call made to his/her premises because of the use of such attachments or connections.

B. While the Cooperative's Basic Local Exchange Service as specified in Section 3 of this Tariff may be used by the customer for dial-up access, the advertised speeds of the customer's modem may not be attainable with this service and are not guaranteed by the Cooperative.

2. GENERAL REGULATIONS

2.4 Use of Service and Facilities (Continued)

2.4.3 Limit on Communication

The Cooperative reserves the right to limit the length of communication when necessary due to a shortage of facilities caused by emergency conditions.

2.4.4 Transmitting Messages

The Cooperative offers the use of its facilities when available for communication between end users. However, the Cooperative will not transmit messages and will not be liable for errors in transmission or for failure to establish connections. Employees of the Cooperative are forbidden to accept either oral or written messages to be transmitted over the facilities of the Cooperative.

2.4.5 Unlawful, Abusive or Fraudulent Use of Service

A. The service is furnished subject to the condition that it will not be used for any unlawful purpose. Service will be discontinued, after receiving proper written notice, if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of the law. The Cooperative will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of the law. The Cooperative shall in no event be liable for any damage resulting from any action taken or threatened pursuant to this Section.

2. GENERAL REGULATIONS

2.4 Use of Service and Facilities (Continued)

2.4.5 Unlawful, Abusive or Fraudulent Use of Service (Continued)

B. The Cooperative may suspend or terminate telephone service to any person(s), firm or corporation who, uses or permits the use of foul, abusive, obscene or profane language over the facilities furnished by the Cooperative, or impersonates, permits impersonation of any other individual with fraudulent or malicious intent, uses or permits their telephone to be used to make calls whether anonymous or otherwise in any manner, which could reasonably be expected to frighten, abuse, torment or harass another or uses the service in such a manner as to interfere in any way with the service of others.

2. GENERAL REGULATIONS

2.5 Disconnection, Termination or Suspension of Service

2.5.1 Discontinuance of Service

A. Disconnection for Non-Payment

1. A bill for telephone service is delinquent if unpaid by the due date. The postmark, if any, on the envelope of the bill or an issuance date on the bill, if there is no postmark on the bill, shall constitute proof of the date of issuance.

2. If the bill has not been paid by the payment due date or a deferred payment agreement has not been entered into, a customer's service may be disconnected if proper notice has been given.

3. Proper notice shall consist of a mailing or hand delivery at least five days prior to a stated date of disconnection, with the words “termination notice” or similar language prominently displayed on the notice.

4. If notice is mailed, the cut-off day may not fall on a Friday, holiday or weekend unless provisions have been made to have someone available to accept payment and reconnect service.

5. The Cooperative shall not issue late notices or disconnect notices to the customer earlier than the first day the bill becomes delinquent in order that a reasonable length of time is allowed to ascertain receipt of payment either by mail or at the Cooperative's authorized payment agency. Payment at the Cooperative's authorized payment agency shall be considered payment to the Cooperative.

6. When customers contact the Cooperative to discuss their inability to pay a bill or indicate that they are in need of assistance with their bill payment, the Cooperative or representative shall inform the customer of all alternative payment and payment assistance programs available, such as deferred payment plans, and of the eligibility requirements and procedures for applying for assistance.

2. GENERAL REGULATIONS

2.5 Disconnection, Termination or Suspension of Service (Continued)

2.5.1 Discontinuance of Service (Continued)

B. Disconnection with Notice

Telephone service may be disconnected after proper notice for any of the following reasons:

1. Failure to pay a delinquent account or failure to comply with the terms of a deferred payment agreement including the charges of another telecommunication common carrier when the Cooperative bills for those carriers.

2. Violation of the Cooperative's rules pertaining to the use of service in a manner which interferes with the service of others or the operation of non-standard equipment when a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation.

3. Failure to comply with deposit or guarantee arrangements where required.

4. Failure to pay an undisputed bill for service furnished to the Customer or any other person residing with the Customer.

2. GENERAL REGULATIONS

2.5 Disconnection, Termination or Suspension of Service (Continued)

2.5.1 Discontinuance of Service (Continued)

C. Disconnection without Notice

Telephone service may be disconnected without notice for any of the following reasons:

1. Where a known dangerous condition exists for as long as the condition exists. Where reasonable, given the nature of the hazardous condition, a written statement providing notice of disconnection and the reason therefore shall be posted at the place of common entry or upon the front door of each affected residential unit as soon as possible after service has been disconnected.

2. Where service is connected without authority by a person who has not made application for service, reconnected service without authority following termination of service for non-payment, or in instances of tampering with the Cooperative's equipment or bypassing the same.

3. Impersonation of another with fraudulent intent.

4. Use of service in such a way as to impair or interfere with the service of other customers; such improper use includes, but is not limited to, the use of telephone service by a customer or with his permission in connection with a plan or contrivance to secure a large volume of telephone calls, to be directed to such customer at or about the same time which may result in preventing, obstructing, or delaying the telephone service of others.

2. GENERAL REGULATIONS

2.5 Disconnection, Termination or Suspension of Service (Continued)

2.5.1 Discontinuance of Service (Continued)

D. Insufficient Grounds for Disconnection

1. Delinquency in payment for service by a previous occupant of the premises, unless such previous occupant shall benefit from such service or unless the occupant benefited from such old service.

2. Failure to pay for merchandise or charges for non-communication service purchased from the Cooperative including, but not limited to, any non-regulated telecommunication equipment or service.

3. Failure to pay the account of another customer as guarantor thereof, unless the Cooperative has in writing the guarantee as a condition precedent to services.

4. Failure to pay charges arising from an underbilling occurring due to any misapplication of rates more than six months prior to the current billing.

5. Failure to pay for business service at a different location and a different telephone number shall not constitute sufficient cause for disconnection of residential service or vice versa.

E. Disconnection on Holidays or Weekends

Unless a dangerous condition exists or unless the customer requests disconnection, service shall not be disconnected on a day or on a day immediately preceding a day, when personnel of the Cooperative are not available to the public for the purpose of making collections and reconnecting services.

2. GENERAL REGULATIONS

2.5 Disconnection, Termination or Suspension of Service (Continued)

2.5.1 Discontinuance of Service (Continued)

F. Abandonment of Service

The Cooperative may not abandon a customer or a certified service area without written notice to its customers therein and all similar neighboring companies and without approval from the Commission.

2.5.2 Termination of Service

A. Termination of Service by the Cooperative

1. When the service is terminated on the initiative of the Cooperative because of violation of its regulations by the customer, the regulations stipulated in the paragraph below for termination of service by the customer apply.

2. Should service be terminated for non-payment of charges, restoration of service will be made only as provided in Section 2.5.4, Restoration of Service.

B. Termination of Service by the Customer

Service may be terminated at any time upon reasonable notice from the customer to the Cooperative. Upon such termination, the customer shall be responsible for the payment of all charges due. This includes all charges due for the period of service that has been rendered plus any unexpired portion of a minimum service period and applicable termination charges.

2. GENERAL REGULATIONS

2.5 Disconnection, Termination or Suspension of Service (Continued)

2.5.3 Suspension of Business & Residence Service

Upon request, a customer receiving business or residence services may arrange for the temporary suspension of such service, for vacation or other similar purposes, subject to the terms and conditions specified in this Tariff.

2.5.4 Restoration of Service

A. For restoration of a customer's telecommunication service when service has been disconnected, the conditions listed below are applicable. Service charges are described in Section 4 of this Tariff.

B. Service will be restored within a reasonable length of time during regular working hours after payment of all past due charges, including any required deposit and the payment of service charges for restoration of service. The Cooperative may request the customer to supply cash, money order or cashier's check in payment for the bill and service charge(s) in lieu of accepting a personal check or monies not guaranteed.

C. If the customer's service has been terminated, the customer may be required to reapply for telephone service as a new applicant before having service restored. Such application will be subject to service charges, deposits and other applicable fees.

D. At its discretion, the Cooperative may restore or re-establish service, which has been suspended or disconnected for non-payment of charges, prior to payment of all charges due. Such restoration or re-establishment shall not be construed as a waiver by the Cooperative of any rights to suspend or disconnect service for non-payment of charges due and unpaid, or for the violation of the provisions of this Tariff. Moreover, the Cooperative's failure to suspend or disconnect service for non-payment of any past due account or accounts shall not operate as a waiver or estoppel to suspend or disconnect service for non-payment of such account or of any other past due account.

2. GENERAL REGULATIONS

2.6 Customer Relations

2.6.1 General

A. The Cooperative will place in its business offices, and make available for inspection, copies of the rate schedules and rules relating to the services of the Cooperative as filed with the Commission.

2.6.2 Customer Complaints

A. Upon complaint to the Cooperative by a customer either at the Cooperative's office, by letter or by telephone, the Cooperative shall promptly make a suitable investigation and advise the complainant of the results thereof.

B. In the event the complainant is dissatisfied with the Cooperative's report, the Cooperative will advise the complainant of the Commission complaint process and inform the complainant that they may contact the Commission.

C. Upon receipt of a complaint, either by letter or by telephone, from the Commission on behalf of a customer, the Cooperative shall make a suitable investigation and advise the Commission of the results thereof. The Cooperative will respond to Commission complaints within the allotted time periods mandated by the Commission.

D. The Cooperative shall keep a record of all Commission complaints which shall show the name and address of the complainant, the date and nature of the complaint and the adjustment or disposition thereof. Complaints with reference to rates or charges, which require no further action by the Cooperative, will not be recorded.

2. GENERAL REGULATIONS

2.6 Customer Relations (Continued)

2.6.3 Deposit Requirements

A. Definition of Applicant and Customer

For purposes of this subsection, an applicant is defined as a person who applies for service for the first time or reapplies at a new or existing location after discontinuance of service. Customer is defined as someone who is currently receiving service.

B. Establishment of Credit

1. The Cooperative may require an applicant for service to satisfactorily establish credit, but such establishment of credit will not relieve the customer from prompt payment of bills.

2. An applicant will not be required to pay a deposit subject to the following conditions:

a. The Applicant is able to provide a letter of good credit from a previous service telephone company stating that the applicant has been a customer for the same kind of service within the last 24 months and is not delinquent in payment of any such telephone service account and during the last 24 consecutive months of service did not have two consecutive 30-day arrearages or more than two non-consecutive 30-day arrearages and has not been sent four or more late payment notices in the past nine months.

2. GENERAL REGULATIONS

2.6 Customer Relations (Continued)

2.6.3 Deposit Requirements (Continued)

B. Establishment of Credit (Continued)

2. (Continued)

b. The applicant furnishes in writing a satisfactory guarantee to secure payment of bills for the service required.

(1) The third party guarantor must be a customer of the Cooperative and must have been a customer of the Cooperative for at least two years and have established satisfactory credit in which no balance has been carried forward within the last year and without having service disconnected for non-payment of account during the last year.

(2) The guaranty contract shall be on a form provided by the Cooperative which shall include the Cooperative's right to transfer charges from a defaulted bill of the customer from whom a deposit or Contract of Guaranty was required, to the guarantor's account or accounts and the further right to suspend the guarantor's service as provided in this Tariff.

2. GENERAL REGULATIONS

2.6 Customer Relations (Continued)

2.6.3 Deposit Requirements (Continued)

B. Establishment of Credit (Continued)

3. An applicant for service may be required to make a deposit if the credit of the applicant for service has not been established satisfactorily to the Cooperative.

4. Every applicant who has previously been a customer of the Cooperative and whose service has been discontinued for nonpayment of bills shall be required to pay all amounts due the Cooperative, or execute a deferred payment agreement if offered, and re-establish credit before service is rendered by the Cooperative.

2. GENERAL REGULATIONS

2.6 Customer Relations (Continued)

2.6.3 Deposit Requirements (Continued)

C. Deposit Required

1. When a permanent residential or business applicant does not meet the conditions listed in Section 2.6.3.B, a deposit will be required by the Cooperative based on the result of a credit bureau report authorized by the applicant.

2. For a new customer, a maximum deposit may be required up to an amount equal to an estimated two months total bill including toll and taxes. For an existing customer, a maximum deposit may be required up to an amount equal to the total actual bills of the highest two consecutive months within the preceding six-month period.

3. All deposits are subject to review based on the actual experience of the customer. The amount of the deposit may be adjusted upward or downward to reflect the actual billing experience and the customer's payment habits.

2. GENERAL REGULATIONS

2.6 Customer Relations (Continued)

2.6.3 Deposit Requirements (Continued)

D. Information Provided with Deposits

At the time a deposit is required, the Cooperative shall provide information about deposits to applicants for business and residential service. This information will include:

1. The circumstances under which the Cooperative may require a deposit or request an additional deposit;

2. How a deposit is calculated;

3. The amount of interest paid on a deposit and how this interest is calculated;

4. The time frame and requirement for return of the deposit to the customer.

E. Interest on Deposits

Payment of interest to the customer shall be made annually or at the time the deposit is returned or credited to the customer's account. The rate of interest to be paid on customer deposits shall be paid at the rate prescribed by the South Carolina Public Service Commission, payable annually for the time such deposits were held by the Cooperative and the Customer was served by the Cooperative

2. GENERAL REGULATIONS

2.6 Customer Relations (Continued)

2.6.3 Deposit Requirements (Continued)

F. Records of Deposits

1. The Cooperative will keep records to show:

   a. The name and address of each depositor;

   b. The amount and date of the deposit;

   c. The last transaction concerning the deposit;

   d. The reasons why the deposit was retained beyond two years.

2. The Cooperative will issue a receipt of deposit to each applicant from whom a deposit is received and will provide means whereby a depositor may establish his claim if the receipt is lost.

3. A record of each unclaimed deposit will be maintained for at least two years, during which time the Cooperative will make a reasonable effort to return the deposit.

2. GENERAL REGULATIONS

2.6 Customer Relations (Continued)

2.6.3 Deposit Requirements (Continued)

G. Refund of Deposit

1. If service is not connected or after disconnection of service, the Cooperative will automatically refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. A relocation of service from one premise to another within the service area of the Cooperative shall not be deemed a disconnection where refund of the deposit is concerned.

2. Deposits shall be refunded completely with interest after two years unless the customer has had two consecutive 30-day arrearages, more than two non-consecutive 30-day arrearages in the past 24 months, has had service denied or interrupted for non-payment of bills, has been sent more than two late payment notices in the past nine months, or has had a returned check in the past six months.

H. Complaint by Applicant or Customer

The Cooperative will inform an applicant or customer seeking to establish or re-establish credit, if dissatisfaction is expressed with the Cooperative's decision regarding deposit requirements, of the customer's right to file a complaint with the Commission.

2. GENERAL REGULATIONS

2.6 Customer Relations (Continued)

2.6.4 Payment for Service

A customer shall be responsible for the payment of all charges for services and equipment furnished the customer, including charges for services originated and/or charges accepted at the customer's telephone. Failure to receive a bill or disconnect notice does not relieve the customer of the responsibility for payment provided the Cooperative has followed procedures for proper customer notification. The services or facilities furnished by the Cooperative may be suspended for failure of the customer to pay any sum due as set forth under Section 2.5.1, Discontinuance of Service.

A. Billing Period and Charges

1. Bills for telephone service will normally be rendered monthly. Bills may be rendered more frequently, however, when it is considered necessary or advisable by the Cooperative. Bills shall show the period of time covered by the billings and shall show a clear listing of all charges due and payable, including outstanding amounts in the same customer class that the Cooperative may have chosen to transfer from a customer's prior delinquent account(s). Payment of charges for moves and changes and other nonrecurring charges may be required prior to completion.

2. GENERAL REGULATIONS

2.6 Customer Relations (Continued)

2.6.4 Payment for Service (Continued)

A. Billing Period and Charges (Continued)

2. Charges for local services and facilities are payable monthly in advance.

3. Special charges, fees, and taxes - An additional charge shall be added to the customer's bill for service, which is equal to the pro rata share of any occupation, franchise, business, license, excise, privilege or other similar charge or tax, now or hereafter imposed by any municipal taxing body or municipal authority whether by statute, ordinance, law or otherwise and whether presently due or to hereafter become due, upon approval of the charge by the Commission.

4. The Cooperative will provide the customer with a breakdown of local service charges at least annually. Local service charge details will also be provided to the customer subsequent to new installation and changes in service.

B. Pro Rating of Charges

Charges for service normally furnished on a monthly basis (except those involving a minimum billing period) billed for periods in excess of or less than, a billing month will be pro rated.

2. GENERAL REGULATIONS

2.6 Customer Relations (Continued)

2.6.4 Payment for Service (Continued)

C. Suspended or Disconnected Service

1. Should service be suspended for non-payment of charges, it will be restored only as provided in Section 2.5.4, Restoration of Service.

2. When service has been permanently disconnected for nonpayment, the service agreement is considered to have been terminated. Re-establishment of service may be made only upon the execution of a new service agreement which is subject to the provisions of this Tariff.

D. Payment Arrangements

The Cooperative may agree to a payment arrangement, whereby an outstanding bill will be paid after the due date of the bill but before the due date of the next bill if a customer so requests. If the customer does not fulfill the terms of such payment arrangements, the Cooperative shall have the right to disconnect service. A disconnect notice must be issued prior to termination of service if one had not been issued before the payment arrangement was executed.

2. GENERAL REGULATIONS

2.6 Customer Relations (Continued)

2.6.4 Payment for Service (Continued)

E. Deferred Payment Plan

1. A deferred payment plan is any arrangement between the Cooperative and a customer in which an outstanding bill will be paid in installments that extend beyond the due date of the next bill. The Cooperative, at its sole discretion, may offer deferred payment plans upon customer request consistent with Commission rules and regulations.

2. Deferred payment plans will be based on the following procedures:

a. Deferred payment plans entered into due to the customer's inability to pay the outstanding bill in full shall provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.

b. The Cooperative has the right to set the terms of the deferred payment plan and disconnect service if a customer does not fulfill the established terms.

2. GENERAL REGULATIONS

2.6 Customer Relations (Continued)

2.6.4 Payment for Service (Continued)

E. Deferred Payment Plan (Continued)

2. (Continued)

c. A deferred payment plan may be made by visiting the Cooperative's business office or contacting the Cooperative by telephone.

d. If the customer's economic or financial circumstances change substantially during the time of the deferred payment plan, the Cooperative may re-negotiate the deferred payment plan with the customer, taking into account the changed economic and financial circumstances of the customer.

2. GENERAL REGULATIONS

2.6 Customer Relations (Continued)

2.6.5 Allowance for Interruptions

In the event a customer's service is interrupted other than by the negligence or willful act of the customer and it remains out of order for 24 hours or longer after being reported to be out of order and after access to the premises is made available, appropriate adjustments or refunds shall be made to the customer's bill. The amount of adjustment or refund shall be determined on the basis of the known period of interruption, generally beginning from the time the service interruption is first reported. The refund to the customer shall be the pro-rata part of the month's flat rate charges for the period of days and that portion of the service facilities rendered useless or inoperative. The refund may be accomplished by a credit on a subsequent bill for telephone service.

2.6.6 Adjustment of Charges for Overbilling and Underbilling

A. General

If billings for telecommunication service are found to differ from the Cooperative's lawful rates for the services being purchased by the customer, or if the Cooperative fails to bill the customer for such services, a billing adjustment shall be calculated by the Cooperative.

B. Customer Overbilling

If the customer was overbilled, an adjustment shall be made for the entire period of the overcharges provided that the applicable statute of limitations shall not be exceeded. If the interval during which the customer was overcharged cannot be determined, then the Cooperative shall credit or refund the excess amount charged during the 12-month period preceding the date when the error was discovered. If the exact amount of the overcharge incurred by the customer cannot be determined, then the credit or refund shall be based on an appropriate estimated amount of excess payment.

C. Customer Underbilling

If the customer was underbilled, the Cooperative may collect the deficient amount incurred during the entire interval up to a maximum period of six months. If the interval during which a customer was undercharged cannot be determined, the Cooperative may collect the deficient amount incurred during the six month period preceding the date when the billing error was discovered. The customer shall be allowed to pay the deficient amount, in equal installments added to the regular monthly bill devoid of late charges, over the same number of billing periods which occurred during the interval the customer was subject to pay the deficient amount.

2. GENERAL REGULATIONS

2.6 Customer Relations (Continued)

2.6.7 Disputed Bills

A. In the event of a dispute between a customer and the Cooperative regarding any bill for service, the Cooperative shall forthwith make such investigation as shall be required by the particular case and report the results thereof to the customer, and in the event the dispute is not resolved, shall inform the customer of the complaint procedures of the Commission.

B. A customer's service shall not be subject to discontinuance for non-payment of that portion of a bill under dispute pending the completion of the determination of the dispute. The customer is obligated to pay any billings not disputed. Undisputed amounts are subject to discontinuance of service.

2. GENERAL REGULATIONS

2.7 Liability of the Cooperative

2.7.1 Service Irregularities

A. The liability of the Cooperative for damages arising out of mistakes, omissions, interruptions, delays, errors, defects in transmission, or failure or defects in facilities furnished by the Cooperative, occurring in the course of furnishing service or other facilities and not caused by the negligence of the Cooperative in failing to exercise reasonable supervision or to maintain proper standards of maintenance and operation, shall in no event exceed an amount equivalent to the proportionate local service charge to the customer for the period of service during which such service irregularities occur and continue. However, any such mistakes, omissions, interruptions, delays, errors, defects in transmission or failure or defects in facilities furnished by the Cooperative which are caused or contributed to by the negligence or willful act of the customer, authorized user, or joint user or which arise from the use of customer-provided premises equipment shall not result in the imposition of any liability whatsoever upon the Cooperative.

B. When a service or channel is temporarily surrendered by a customer, at the request of the Cooperative, credit determined as in Paragraph A. above, will be allowed for the entire period surrendered.

2. GENERAL REGULATIONS

2.7 Liability of the Cooperative (Continued)

2.7.2 Use of Facilities of Other Connecting Carriers

When suitable arrangements can be made, facilities of other connecting carriers may be used in conjunction with the Cooperative's facilities in establishing connections to points not reached by those facilities. Neither the Cooperative nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

2.7.3 Indemnifying Agreement

The Cooperative shall be indemnified and saved harmless by the customer against: claims for libel, slander, the infringement of copyright arising directly or indirectly from the material transmitted over Cooperative facilities or the use thereof, claims for infringement of patents arising from combining with or using in connection with, facilities furnished by the Cooperative and apparatus and systems of the customer, and all other claims arising out of any act or omission of the customer in connection with the facilities provided by the Cooperative.

2. GENERAL REGULATIONS

2.7 Liability of the Cooperative (Continued)

2.7.4 Defacement of Premises

The Cooperative is not liable for any defacement or damage to the premises of a customer resulting from the furnishing of service or the installation, attachment or removal of the facilities furnished by the Cooperative on such premises, when such defacement or damage is not the result of the sole negligence of the Cooperative or its employees.

2.7.5 Service and Facilities in Explosive Atmospheres

A. The Cooperative does not guarantee, nor make any warranty with respect to service and facilities provided by it for use in an explosive atmosphere. The customer shall indemnify and hold the Cooperative harmless from any and all losses, claims, demands, suits or other actions, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the Cooperative's facilities.

B. The Cooperative may require each customer to sign an agreement for the furnishing of such service and facilities as a condition precedent to the furnishing of such service and facilities.

C. The customer shall furnish, install, and maintain sealed conduit with explosive-proof fittings between these facilities and points outside the hazardous area where connection may be made with regular facilities of the Cooperative. The customer may be required to install and maintain these facilities within the hazardous area, if in the opinion of the Cooperative, injury or damage to Cooperative employees or property might result from installation or maintenance by the Cooperative.

2. GENERAL REGULATIONS

2.8 Payment Arrangements and Credit Allowances

2.8.1 Provision for Certain Local Taxes and Fees

A. When any municipality, other political subdivision, local agency of government, or South Carolina Public Service Commission imposes upon and collects from the Cooperative, a gross receipts tax, occupation tax, license tax, permit fee, franchise fee or regulatory fee, whether in a lump sum or at a flat rate, such taxes and fees shall, insofar as practicable, be billed pro rata to the Cooperative customer receiving service within the territorial limits of such municipality, other political subdivision, local agency of government, or public utility commission.

B. The Cooperative may adjust its rates and charges or impose additional rates and charges on its customers in order to recover amounts it is required by governmental or quasi-government authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund, Telephone Relay Service, Lifeline Service, and Emergency Services (E911).

3. BASIC LOCAL EXCHANGE SERVICE

Table of Contents

Page No.

3.1 Application....1

3.1.1 General....1

3.2 Exchange Access Line Service....2

3.2.1 Rates and Charges....2

3.2.2 Local Calling Areas....4

3.2.3 Exchange Mileage Charges....6

3.3 Employee Telephone Service....7

3.3.1 General....7

3.3.2 Rates....7

3.4 Directory Assistance Service....8

3.4.1 General....8

3.4.2 Rates and Charges....9

3.5 Measured Extended Area Service (MEAS)....10

3.5.1 General....10

3.5.2 Rates and Charges....18

3. BASIC LOCAL EXCHANGE SERVICE

Table of Contents

Page No.

3.6 Lifeline....19

3.6.1 Description of Service....19

3.6.2 Regulations....20

3.6.3 Rates and Charges....23

3.7 Verification and Emergency Interrupt Service....25

3.7.1 General....25

3.7.2 Application of Rates and Charges....26

3.8 Operator-Assisted Local Calls....27

3.8.1 Operator Assistance Charges....27

3.9 Network Access Register Package....29

3.9.1 General....29

3.9.2 Rates and Charges....29

3.10 Measured Regional Service (MRS)....30

3.10.1 General....30

3.10.2 Rates and Charges....34

3. BASIC LOCAL EXCHANGE SERVICE

3.1 Application

3.1.1 General

A. Basic local exchange service rates in this Tariff are identified with the Horry Telephone Cooperative, Inc. located in Conway, South Carolina.

B. Basic local exchange service, as offered in this Tariff, is comprised of exchange access lines defined as follows:

Exchange Access Line – The serving central office line equipment and all Cooperative plant facilities up to the demarcation point. These facilities are Cooperative-provided and maintained and provide access to and from the telecommunication network for message toll service and for local calling appropriate to the Tariff use offering selected by the customer.

C. Exchange access lines are subject to the nonrecurring charges specified in Section 4 of this Tariff.

D. The rates for services not specifically shown in this section are presented in other sections of this Tariff.

3. BASIC LOCAL EXCHANGE SERVICE

3.2 Exchange Access Line Service

The following schedule of rates is applicable to basic flat rate exchange access line service. The rates specified herein entitle subscribers to an unlimited number of calls to all exchange access lines bearing the designations of central offices within the serving exchange and basic service area additional exchanges listed in Section 3.2.2 of this Tariff. Subscribers may also subscribe to a basic flat rate exchange access line service that provides an unlimited number of calls to only those access lines within the same exchange (intra-exchange) of the subscriber.

3.2.1 Rates and Charges	Monthly Rate	
A. Residence		
1. Exchange Access Line - One Party	$13.50	
2. Exchange Access Line – One Party (Intra-exchange)	$ 8.50	N
B. Business		
1. Exchange Access Line – One Party	$24.00	
C. Key System		
1. Key System Line	$24.00	
D. Private Branch Exchange (PBX) Trunks	$24.00	
1. Combination	$24.00	
2. Inward Only	$24.00	
3. Outward Only	$24.00	
4. Direct Inward Dialing (DID)	$24.00	

3. BASIC LOCAL EXCHANGE SERVICE

3.2 Exchange Access Line Service (Continued)

3.2.1 Rates and Charges (Continued)

		Monthly Rate	
E.	Exchange Sharing and Resale Trunks – Message Rate Service		
1.	Per Trunk	$24.50	
2.	Per Local Message	$ 0.12	
F.	Public Telephone Access Service (PTAS)		
1.	Exchange Access Line	$ 24.00[1]	I
2.	Deleted		D
G.	Network Access Register (NAR)		
1.	Centrex Service		
a.	Combination	$ 10.00	
b.	One-way incoming	$ 10.00	
c.	One-way outgoing	$ 10.00	
2.	Net Link™ Channel Service		
a.	Combination	$ 10.00	
b.	One-way incoming	$ 10.00	
c.	One-way outgoing	$ 10.00	

[1] The PTAS Exchange Access Line rate is to mirror the Business Exchange Access Line One-Party rate as a result of the mediated settlement in S.C. Public Service Commission Docket No. 97-186-C.

3. BASIC LOCAL EXCHANGE SERVICE

3.2. Exchange Access Line Service (Continued)

3.2.2 Local Calling Areas

The rates and charges specified in Section 3.2.1 entitle customers to access all stations bearing the central office designations of additional exchanges as shown below. The local calling area of the exchanges in the left-hand column also includes the exchanges listed under the Additional Exchanges column. Extended Area Service (EAS) may be provided by the Cooperative exclusively, or may include the joint efforts of the Cooperative and other local exchange carriers.

Serving Exchange	Additional Exchanges (EAS)
Aynor	Conway East Conway North Conway South Conway
Collins Creek	Lakewood Long Bay Murrells Inlet Myrtle Beach Ocean View West Myrtle Beach
East Conway	Aynor Conway North Conway South Conway Wampee West Myrtle Beach
Floyds	Fair Bluff Loris Mullins Nichols
Lakewood	Collins Creek Long Bay Murrells Inlet Myrtle Beach Ocean View West Myrtle Beach

3. BASIC LOCAL EXCHANGE SERVICE

3.2. Exchange Access Line Service (Continued)

3.2.2 Local Calling Areas (Continued)

Serving Exchange	Additional Exchanges (EAS)
Loris	Floyds Tabor City Wampee
Murrells Inlet	Collins Creek Lakewood Long Bay Myrtle Beach Ocean View West Myrtle Beach Pawleys Island
North Conway	Aynor Conway East Conway South Conway Wampee
South Conway	Aynor Conway East Conway North Conway Wampee
Wampee	Conway East Conway Loris North Myrtle Beach North Conway South Conway

3. BASIC LOCAL EXCHANGE SERVICE

3.2. Exchange Access Line Service (Continued)

3.2.2 Local Calling Areas (Continued)

Serving Exchange	Additional Exchanges (EAS)
West Myrtle Beach	Collins Creek East Conway Lakewood Long Bay Myrtle Beach Ocean View Murrells Inlet

3.2.3 Exchange Mileage Charges

A. No exchange mileage charges shall apply to calls completed to Extended Area Service additional exchanges.

B. No zone charges shall apply to calls completed to Extended Area Service additional exchanges.

3. BASIC LOCAL EXCHANGE SERVICE

3.3 Employee Telephone Service

3.3.1 General

A. Upon Cooperative approval, Employee Telephone Service is furnished at the rates below to full-time employees of the Cooperative with at least 12 months net credited service.

B. Service provided in accordance with Section A. above will be furnished only at one location and only when the telephone is located in the employee's residence. Such service will be furnished only at locations where the station is restricted to the use of the employee and members of his/her immediate family or other employees residing in the same household.

3.3.2 Rates

A. All full-time active employees will be furnished local telephone service at 60 percent (60%) of the regular monthly rates, computed to the next higher five cent multiple.

B. Employee Telephone Service as provided herein will not be applicable to:

1. Long distance message telecommunication service

2. Foreign exchange service

3. Temporary suspension of service

4. An employee who has his/her telephone number non-published

5. An employee whose telephone service is in a name other than that of the employee or his/her spouse

C. Service may be furnished wholly or partially at the expense of the Cooperative at the residence of employees when, in its judgment, the interest of the Cooperative in rendering continuous and adequate service to the public will be advanced thereby. These arrangements shall be limited to employees who are likely to be communicated with at their residence outside regular office hours concerning affairs relating to the business of the Cooperative.

3. BASIC LOCAL EXCHANGE SERVICE

3.4 Directory Assistance Service

3.4.1 General

A. The Cooperative furnishes Directory Assistance Service for the purpose of aiding customers in obtaining telephone numbers.

B. The Cooperative furnishes an optional Directory Assistance Call Completion Service to the users of the Cooperative's Directory Assistance Service. When dialing Directory Assistance Service (411), customers may choose to have the telephone number they are requesting dialed by the Directory Assistance Operator System. The call will be completed on a sent-paid basis (paid by the calling customer).

1. Individual message detail is not included as a part of this service.

2. The service is only available where billing and terminal capabilities exist.

3. Customers may request blocking of Directory Assistance Call Completion calls originating from their telephone lines by contacting the Cooperative.

4. The service is available to both residence and business customers except as noted below.

5. Directory Assistance Call Completion is not available for the following types of services:

   a. Any Special Line Class Codes

   b. 900/976 Service

   c. Alternately Billed Calls (e.g., Collect, Calling Card, or Billed to Third Number)

   d. Calls from central offices or tandems where the end user cannot be identified

   e. Calls from Public Telephone Access Service for Customer Provided Equipment

   f. 800/888/877 Service

3. BASIC LOCAL EXCHANGE SERVICE

3.4 Directory Assistance Service (Continued)

3.4.2 Rates and Charges

A. A charge is applicable for each call to directory assistance except as noted below. A maximum of two telephone numbers will be provided, per call, when requested.

		Rate	
(1)	Directory Assistance Service, Local		
	(a) Each Call	$ 0.50	I
(2)	Directory Assistance Service, Non-Local		
	(a) Each Call	$ 0.75	I
(3)	Directory Assistance Call Completion Service		
	(a) Each Call	$ 0.30	

B. Charges for Local Directory Assistance Service are not applicable to calls originating from hospital or nursing home patient rooms, nor from the service furnished for the use of handicapped persons.

3. BASIC LOCAL EXCHANGE SERVICE

3.5 Measured Extended Area Service (MEAS)

3.5.1 General

A. Measured Extended Area Service (MEAS) provides calls to locations outside a customer's normal flat rate local calling area but within the same LATA for the exchanges specified in Section 3.5.1.G.

B. MEAS is provided between exchanges specified in section 3.5.1.G located in Horry and Georgetown Counties subject to the availability of facilities and billing capabilities.

C. MEAS will apply to all business and residence individual lines, automatic and manual access lines, access lines provided in connection with Sharing and Resale of Basic Local Exchange Service and access lines provided in connection with Public Telephone Access Service.

D. The charges for MEAS shall be those shown in Section 3.5.2 for usage plus the applicable Local Exchange Access Line Service rates shown in Section 3.2.

E. Operator-assisted calls between MEAS exchanges will be charged at the usage rates specified in Section 3.5.2 plus charges for operator-assisted calls as listed in Section 3.8 of this Tariff.

F. MEAS usage rate elements are defined as follows:

1. Minutes of Use - A charge per minute for the duration of the call. Minutes and fractions of minutes are accumulated monthly with only the monthly total being rounded up to the next whole minute.

3. BASIC LOCAL EXCHANGE SERVICE

3.5 Measured Extended Area Service (MEAS) (Continued)

3.5.1 General (Continued)

G. Calls made from the listed exchanges to MEAS exchange rate centers are billed the MEAS rate listed in Section 3.5.2.

Exchange	MEAS Exchanges
Aynor	Andrews
	Collins Creek
	Floyds
	Georgetown
	Lakewood
	Loris
	Murrells Inlet
	Myrtle Beach
	North Myrtle Beach
	Pawleys Island
	Wampee
	West Myrtle Beach
Collins Creek	Andrews
	Aynor
	Conway
	East Conway
	Floyds
	Georgetown
	Loris
	North Conway
	North Myrtle Beach
	Pawleys Island
	South Conway
	Wampee

3. BASIC LOCAL EXCHANGE SERVICE

3.5 Measured Extended Area Service (MEAS) (Continued)

3.5.1 General (Continued)

G. (Continued)

Exchange	MEAS Exchanges
East Conway	Andrews Collins Creek Floyds Georgetown Lakewood Loris Murrells Inlet Myrtle Beach North Myrtle Beach Pawleys Island
Floyds	Andrews Aynor Collins Creek Conway Lakewood East Conway Georgetown Murrells Inlet Myrtle Beach North Conway, North Myrtle Beach Pawleys Island South Conway Wampee

3. BASIC LOCAL EXCHANGE SERVICE

3.5 Measured Extended Area Service (MEAS) (Continued)

3.5.1 General (Continued)

G. (Continued)

Exchange	MEAS Exchanges
Lakewood	Andrews Aynor Conway East Conway Floyds Georgetown Loris North Conway North Myrtle Beach Pawleys Island South Conway Wampee
Loris	Andrews Aynor Collins Creek Conway East Conway Georgetown Lakewood Murrells Inlet Myrtle Beach North Conway North Myrtle Beach Pawleys Island South Conway West Myrtle Beach

3. BASIC LOCAL EXCHANGE SERVICE

3.5 Measured Extended Area Service (MEAS) (Continued)

3.5.1 General (Continued)

G. (Continued)

Exchange	MEAS Exchanges
Murrells Inlet	Andrews Aynor Conway East Conway Floyds Georgetown Loris North Conway North Myrtle Beach South Conway Wampee
North Conway	Andrews Collins Creek Floyds Georgetown Lakewood Loris Murrells Inlet Myrtle Beach North Myrtle Beach Pawleys Island West Myrtle Beach

3. BASIC LOCAL EXCHANGE SERVICE

3.5 Measured Extended Area Service (MEAS) (Continued)

3.5.1 General (Continued)

G. (Continued)

Exchange	MEAS Exchanges
South Conway	Andrews Collins Creek Floyds Georgetown Lakewood Loris Murrells Inlet Myrtle Beach North Myrtle Beach Pawleys Island West Myrtle Beach
Wampee	Andrews Aynor Collins Creek Floyds Georgetown Lakewood Murrells Inlet Myrtle Beach Pawleys Island West Myrtle Beach

3. BASIC LOCAL EXCHANGE SERVICE

3.5 Measured Extended Area Service (MEAS) (Continued)

3.5.1 General (Continued)

G. (Continued)

Exchange	MEAS Exchanges
West Myrtle Beach	Andrews
	Aynor
	Conway
	Floyds
	Georgetown
	Loris
	North Conway
	North Myrtle Beach
	Pawleys Island
	South Conway
	Wampee

3. BASIC LOCAL EXCHANGE SERVICE

3.5 Measured Extended Area Service (MEAS) (Continued)

3.5.1 General (Continued)

H. Detail Billing

When requested by the customer, the Cooperative will furnish MEAS Detail Billing. The Detail Billing includes date of call, called telephone number, answer time and length of call. Detail Billing will not provide cost information on a per call or cumulative basis. The customer must request Detail Billing at least 30 days in advance of the period for which detail is desired. A Records Only Service Order Charge as specified in Section 4 of this Tariff will apply when Detail Billing is requested subsequent to the establishment of Basic Local Exchange Service.

I. Measured Extended Area Service Restriction

Individual line restriction can be provided as a means of restricting the placing of outgoing MEAS calls. The per line monthly rate for MEAS restriction can be found in the Customized Code Restriction Section of this Tariff.

A Records Only Service Order Charge as specified in Section 4 of this Tariff will apply when MEAS Restriction is requested subsequent to the establishment of Basic Local Exchange Service.

J. Measured Extended Area Service Rate Plan for Hearing and Speech-Impaired Subscribers N

Customers with hearing and speech impairments may qualify for reductions in MEAS rates as specified in Section 3.5.2.D.

3. BASIC LOCAL EXCHANGE SERVICE

3.5 Measured Extended Area Service (MEAS) (Continued)

3.5.2 Rates and Charges

A. MEAS Usage Charge, per Minute $ .025

B. Discount Plans

Customers may subscribe to one of several MEAS discount plans designed to lower the per minute rate of MEAS calls. These plans are applicable for all exchange services as specified below.

When the customer has multiple telephone accounts group-billed to a master telephone account, telephone usage of all accounts will be included in meeting the usage threshold of the purchased rate plan. A customer has the option to subscribe to multiples of the same discount plan thereby increasing the threshold of minutes associated with the rate plan. The MEAS Usage Charge per minute is applied once the customer exceeds the minutes of use associated with the purchased discount plan. T

Plan	Monthly Rate	Included Minutes In Rate Plan	Cost Per Minute
1.	$ 1.95	0	$ 0.0195
2.	$ 10.00	1,000	$ 0.0250
3.	$ 20.00	2,200	$ 0.0200
4.	$ 30.00	3,600	$ 0.0150

C. Detail Billing

	Monthly Rate
1. Per Bill	$ 1.75
2. Per Page of Bill	$ 0.12

D. MEAS Rate Plan for Hearing and Speech-Impaired Subscribers N

Monthly Rate	$ 18.00
Rate per Minute	$ 0.00

3. BASIC LOCAL EXCHANGE SERVICE

3.6 Lifeline

3.6.1 Description of Service

A. The Lifeline Program is a federally mandated telephone assistance program designed to make telephone service available at reduced rates to eligible low-income residential customers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket No. 97-157, which adopts the Federal-State Joint Board's recommendation in CC Docket No. 96-45, which complies with the Telecommunication Act of 1996. Specific terms and conditions are as prescribed by the South Carolina Public Service Commission and are as set forth in this Tariff.

B Eligible customers will receive a credit not to exceed the current federally mandated Subscriber Line Charge (End User Common Line Charge) in addition to a supplemented amount credited to local service monthly billing. The credit will be applied to Basic Local Exchange Service charges.

C. Lifeline is supported by the Federal Universal Service support mechanism.

3. BASIC LOCAL EXCHANGE SERVICE

3.6 Lifeline (Continued)

3.6.2 Regulations

A. General

1. The Lifeline Program reduction to Basic Local Exchange Service shall apply only to residential one-party service and is applicable to the primary residential connection only. One low-income credit is available per household. The named subscriber must be a current recipient of any of the low-income assistance programs identified in B. following.

2. A Lifeline customer may subscribe to any local service offering available to other residential customers.

3. The Lifeline Program rate reduction does not apply to Service Connection Charges, except that customers eligible for the Link-Up Program will receive a reduction on applicable Service Connection Services, as set forth in Section 4 of this Tariff.

4. The Lifeline Program rate will not be available on a retroactive basis.

3. BASIC LOCAL EXCHANGE SERVICE

3.6 Lifeline (Continued)

3.6.2 Regulations (Continued)

A. General (Continued)

5. Toll blocking, if elected, will be provided at no charge to the Lifeline customer.

6. The deposit requirement is not applicable to a Lifeline customer who subscribes to toll blocking. If a Lifeline customer removes toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.

7. A Lifeline customer's local service will not be disconnected for non-payment of regulated toll charges. Local service may be denied for non-payment of local calls in accordance with Section 2 of this Tariff. Access to toll service may be denied for non-payment of regulated tolls. A Lifeline customer's request for reconnection of local service will not be denied if the service was previously denied for non-payment of toll charges.

B. Eligibility Requirements

1. To be eligible for a Lifeline credit, a customer must be a current recipient of any one of the following low-income assistance programs.

a. Temporary Assistance for Needy Families (TANF), previously known as AFDC

b. Food Stamps

c. Medicaid

2. All applications for service are subject to verification with the state agency responsible for the administration of the qualifying program.

3. BASIC LOCAL EXCHANGE SERVICE

3.6 Lifeline (Continued)

3.6.2 Regulations (Continued)

C. Certification

1. Proof of eligibility in any of the qualifying low-income assistance programs should be provided to the Cooperative at the time of application for service. The Lifeline credit will not be established until the Cooperative has received proof of eligibility. If the customer requests installation prior to the Cooperative's receipt of proof of eligibility, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis.

2. The Cooperative reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under state and federal laws. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.

3. When a customer is determined to be ineligible as a result of an audit, the Cooperative will contact the customer. If the customer cannot provide eligibility documentation, the Lifeline credit will be discontinued.

4. Resellers providing Lifeline service from this Tariff are responsible for determining proof of eligibility prior to requesting the service. Disclosure requirements described in 2. preceding are applicable to resellers of Lifeline service.

3. BASIC LOCAL EXCHANGE SERVICE

3.6 Lifeline (Continued)

3.6.3 Rates and Charges

A. General

1. Lifeline is provided as a monthly credit on the eligible residential subscriber's access line bill for local service.

2. Service Charges in Section 4 of this Tariff are applicable for installing or changing Lifeline service.

3. Link-Up connection assistance in Section 4 may be available for installing or relocating Lifeline service.

4. The Service Charges in Section 4 are not applicable when existing service is converted intact to Lifeline.

B. The total Lifeline credit consists of one federal credit plus one state credit.

		Monthly Credit	
1.	Federal Credit	$10.00	I
2.	State Credit	$ 3.50	

3. BASIC LOCAL EXCHANGE SERVICE

3.6 Lifeline (Continued)

3.6.3 Rates and Charges (Continued)

C. Service Connection Charges

1. Service Charges do not apply to eligible customers with existing Residential Local Exchange Service when they convert to Lifeline.

2. Service Connection Charges will apply when:

   a. Existing eligible residential Local Exchange Service customers also convert to a different class of eligible residential service and/or optional calling service(s) at the time the Lifeline billing is initiated.

   b. A customer receiving Lifeline billing voluntarily elects to convert to telephone service arrangements, which preclude Lifeline eligibility.

3. Any subsequent moves or changes after the initial connection to the Lifeline service will be subject to the applicable Service Charges as outlined in Section 4 of this Tariff.

3. BASIC LOCAL EXCHANGE SERVICE

3.7 Verification and Emergency Interrupt Service

3.7.1 General

Verification and Emergency Interrupt Service are furnished where and to the extent that facilities permit. The customer shall indemnify and save the Cooperative harmless against all claims that may arise from either party to the interrupted call or any person.

A. Verification

1. The Cooperative furnishes Verification Service for the purpose of aiding subscribers with legitimate call completion problems. Upon request, the operator will verify and provide the line status condition of a local subscriber line.

2. A subscriber originated request for verification of a local number, other than an emergency agency number, is a chargeable verification request if a Cooperative operator determines that the line is in use. No charge applies if the line is out of order.

B. Emergency Interrupt Service

1. The Cooperative furnishes Emergency Interrupt Service when a subscriber who has originated a verification request to a line, which has been found in a busy talking state, informs the operator that an urgent or emergency situation exists and requests that the operator have the busy line cleared.

2. A subscriber originated request for an emergency interruption to a local number other than an emergency agency number is a chargeable Emergency Interrupt request. A Verification Service charge will be billed in addition to the Emergency Interrupt charge for each customer request for Emergency Interrupt.

3. BASIC LOCAL EXCHANGE SERVICE

3.7 Verification and Emergency Interrupt Service (Continued)

3.7.2 Application of Rates and Charges

A. No charge will apply if the requesting customer identifies that the call is to or from an official public emergency agency. An official public emergency agency is defined as a government agency which is operated by the federal, state or local government, and has the capability and legal authority to provide prompt and direct aid to the public in emergency situations. Such agencies include the local police, state police, fire department, etc.

B. Charges may not be billed on a collect basis or on a third number basis to the number being verified or interrupted.

C. If the number verified is not in use, or as a result of interrupt the line is cleared, and at the calling party's request the operator completes the call, the charges for Operator-Assisted Local Calls as defined in Section 3.8 of this Tariff apply in addition to the applicable Verification and Emergency Interrupt charges.

	Nonrecurring Charge
1. Verification Request	
a. Each request	$ 0.42
2. Emergency Interrupt Request	
a. Each request	$ 0.48

3. BASIC LOCAL EXCHANGE SERVICE

3.8 Operator-Assisted Local Calls

3.8.1 Operator Assistance Charges

A. All types of local exchange service have local calling areas, as specified in Section 3.2.2 of this Tariff, which are the areas that can be called on a flat rate basis (no charge for individual calls), on a message rate basis (charges based on the number of calls) or on a measured service basis (charges based on a combination of one or more measured service rating elements).

B. To be designated as a local dial call, the call must be dialed and completed without the assistance of a Cooperative operator and must be billed to the originating telephone when a charge is applicable.

C. The following service charges for operator-assisted local calls apply in addition to the local dial rate, if applicable, including directory assistance calls. Calls dialed 0- and 0+ from a Public Telephone Access Service must be alternately billed to an account other than the originating line.

	Nonrecurring Charge
1. Station-to-Station	
a. Customer-Dialed Calling Card	$ 0.60
b. Operator Services Assisted	$ 1.50
2. Person-to-Person	
a. Each	$ 3.00

3. BASIC LOCAL EXCHANGE SERVICE

3.8 Operator-Assisted Local Calls (Continued)

3.8.1 Operator Assistance Charges (Continued)

D. The following Operator-Assisted Local Calls are exempt from the service charge:

1. Calls to designated Cooperative numbers for official telephone business

2. Emergency calls to recognizable authorized civil agencies

3. Those cases where a Cooperative operator provides assistance to:

a. Re-establish a call, which has been interrupted after the called number has been reached

b. Reach the called telephone number where facility problems prevent customer dial completion

c. A call placed by a customer dialing 0+ and identifying himself/herself as being visually or physically disabled and unable to place the call due to the disability

d. A call placed by a residence customer using a Cooperative calling card, dialing 0+ and identified as being a certified visually or physically disabled customer

3. BASIC LOCAL EXCHANGE SERVICE

3.9 Network Access Register Package

3.9.1 General

The Network Access Register (NAR) Package provides for exchange and long-distance message network calling to and from main stations and attendant positions of a Centrex service or a system requiring trunk applications in conjunction with NetLink™ Channel Service. The NAR Package provides for flat rate or usage rate (when offered) network access.

3.9.2 Rates and Charges

The Flat Rate NAR Package includes an unlimited number of dialed sent paid local calls.

A. The NAR rate is applicable whether the NAR Package is used for Inward, Outward, or Combination Trunk applications.

B. The conditions and rates specified in other sections of this Tariff for service which may be associated with these services are in addition to those specified herein.

	Monthly Rate
C. Network Access Register (NAR)	See Section 3.2.1

3. BASIC LOCAL EXCHANGE SERVICE

3.10 Measured Regional Service (MRS)

3.10.1. General

A. Measured Regional Service (MRS) is an area calling plan offered by the Cooperative, where facilities and equipment are available, as an alternative to intraLATA toll service. The rates specified, including applicable usage charges, entitle subscribers to call all exchange access lines within the MRS calling area as listed in H. below.

B. Usage charges are billed monthly in arrears.

C. Operator-assisted rates and charges as specified in Section 3.8 of this Tariff shall apply to operator-handled and credit card calls in addition to the rates listed in the MRS Rates and Charges Section of this Tariff.

D. Regular directory assistance charges, as specified in the Cooperative's Tariff, are applicable. MRS directory assistance will be charged at the non-local rate.

E. Foreign Exchange Service working in Cooperative exchanges will not have MRS available when the open end portion of the Foreign Exchange Service is not provided by the Cooperative.

F. Sharing and resale of MRS Service will be permitted as specified in the Cooperative's Tariff. Sharing and resale providers may subscribe to MRS Service as specified herein if the provider otherwise meets the eligibility requirements of MRS Service.

G. The rates specified herein enable Cooperative subscribers to dial MRS exchanges by dialing the seven-digit directory number.

3. BASIC LOCAL EXCHANGE SERVICE

3.10 Measured Regional Service (MRS) (Continued)

3.10.1 General (Continued)

H. Calls made from Cooperative exchanges to the MRS exchanges listed below are billed at the MRS rates listed in Section 3.10.2.

<u>MRS Exchanges</u>

Bennettsville
Bethune
Blenheim
Cheraw
Chesterfield
Clio
Darlington
Dillon
Florence
Greeleyville
Hartsville
Hemingway
Jefferson
Johnsonville
Kingstree
Lake City
Lake View
Lamar
Lane
Latta

3. BASIC LOCAL EXCHANGE SERVICE

3.10 Measured Regional Service (MRS) (Continued)

3.10.1 General (Continued)

H. (Continued)

<u>MRS Exchanges</u>

Marion
McBee
McColl
Mullins
Nichols
North Kingstree
Olanta
Pageland
Pamplico
Patrick
Ruby
Scranton
Society Hill
Timmonsville
Turbeville
West Andrews

3. BASIC LOCAL EXCHANGE SERVICE

3.10 Measured Regional Service (MRS) (Continued)

3.10.1 General (Continued)

I. Detail Billing

When requested by the customer, the Cooperative will furnish MRS Detail Billing. The Detail Billing includes date of call, called telephone number, answer time and length of call. Detail Billing will not provide cost information on a per call or cumulative basis. The customer must request Detailed Billing at least 30 days in advance of the period for which detail is desired. A Records Only Service Order Charge as specified in Section 4 of this Tariff will apply when Detail Billing is requested subsequent to the establishment of Basic Local Exchange Service.

J. Measured Regional Service Restriction

Individual line restriction can be provided as a means of restricting the placing of outgoing calls to MRS Service Exchanges. The per line monthly rate for MRS Service restriction can be found in the Customized Code Restriction Section of this Tariff.

A Records Only Service Order Charge as specified in Section 4 of this Tariff will apply when MRS Service restriction is requested.

3. BASIC LOCAL EXCHANGE SERVICE

3.10 Measured Regional Service (MRS) (Continued)

3.10.2 Rates and Charges

A.	MRS Usage Charge, each Minute	$ 0.03	R
B.	Deleted		D
C.	Detail Billing	Monthly Rate	
1.	Per Bill	$ 1.75	
2.	Deleted		D

4. SERVICE CHARGES

Table of Contents

Page No.

4.1 General 1

4.1.1 Definitions 1

4.1.2 Service Charge Elements 2

4.2 Application of Service Charges 3

4.2.1 General 3

4.2.2 Specific Application of Service Charges 5

4.2.3 Service Charge Exceptions 8

4.3 Schedule of Service Charges 9

4.3.1 Service Order Charges 9

4.3.2 Premises Visit Charge 10

4.3.3 Central Office Connection Charge 10

4.3.4 Line Connection Charge 10

4.4 Termination Charges 11

4.4.1 General 11

4.4.2 Rates and Charges 11

4.5 Returned Check Charge 11

4.5.1 General 11

4.5.2 Rates and Charges 11

4. SERVICE CHARGES

Table of Contents

Page No.

4.6 Restoration of Service Charge....12

4.6.1 General....12

4.6.2 Rates and Charges....12

4.7 Link-Up....13

4.7.1 General....13

4.7.2 Regulations....14

4.7.3 Rates and Charges....15

4.8 Maintenance Service Charge....16

4.8.1 General....16

4.8.2 Rates and Charges....16

4. SERVICE CHARGES

4.1 General

4.1.1 Definitions

A. An Account is a customer's record relating to the customer's service or equipment billed to a telephone number or account number. Service may be located on one or more premises as long as it is part of the customer's main telephone system and billed to the main telephone number.

B. A Service Charge is a nonrecurring charge or charges applying to the ordering, installing, moving, changing, rearranging, or furnishing of telecommunication service or facilities. Service charges are categorized as:

1. Service Order Charge
2. Premises Visit Charge
3. Central Office Work Charge
4. Line Connection Charge

4. SERVICE CHARGES

4.1 General (Continued)

4.1.2 Service Charge Elements

A. Service Order Charge

A charge associated with functions involving the receipt, recording and processing of information in connection with a customer or applicant's request for service.

B. Premises Visit Charge

A charge associated with a trip to the customer/applicant's premises to comply with the customer/applicant's request to establish, to add to or to rearrange service.

C. Central Office Work Charge

A charge associated with making and changing connections in the central office.

D. Line Connection Charge

A charge associated with work arranging an exchange line to provide service between the central office and the customer/applicant's premises.

4. SERVICE CHARGES

4.2 Application of Service Charges

4.2.1 General

A. Service Charges are in addition to other rates and charges normally applied under this Tariff and are applicable for all services furnished to the customer as indicated throughout this Tariff except as modified hereinafter. Such charges apply in addition to and not in lieu of, Installation Charges or Construction Charges associated with unusual costs incurred to establish service.

B. The Service Charges specified in this Tariff are intended to cover costs incurred by the Cooperative to establish, to add to, or to rearrange service as requested by the customer.

C. The charges in this Section are applicable to work performed during normal working hours, on days of the week other than weekends or holidays. If the customer requests that work be performed at hours of the day or days of the week other than normal work hours or days, or on holidays, or interrupts work once begun, an additional charge based on the additional costs applies.

D. All changes in location of customer's equipment or service from one premises to another, except as otherwise provided in this Section, are treated as new service connections with Service Charges applying.

E. Service Charges may be required to be paid at the time of application for service or upon presentation of a bill.

F. For rearrangement of drop wire and/or protector, a Service Order Charge and Premises Visit Charge as specified shall apply.

G. For changes in telephone numbers, the appropriate Service Order Charge, Central Office Work Charge and Premises Visit Charge (if applicable) will apply.

4. SERVICE CHARGES

4.2 Application of Service Charges (Continued)

4.2.1 General (Continued)

H. Service Charges are not applicable for:

1. Moves or changes required for normal maintenance and repair of the Cooperative's service.

2. Change or correction in billing address when there is no connection, disconnection, move or change in the service.

3. An upgrade or re-grade of service for Cooperative reasons.

4. Telephone number changes for Cooperative reasons.

5. When existing customers disconnect their Local Exchange Access Service.

6. Blocking access to 900 Service when requested at the time the telephone service is initially established and for 60 days thereafter.

7. Specific instances addressed in Section 3 of this Tariff.

I. Charges specified in this Section do not apply to services furnished under the concurrence provisions included in this Tariff. Nonrecurring charges for these services are included with the Tariff provisions in which the Cooperative concurs.

4. SERVICE CHARGES

4.2 Application of Service Charges (Continued)

4.2.2 Specific Application of Service Charges

A. Service Order Charge

1. A Service Order Charge is applicable for requests to establish an account for initial connection of service.

2. A Service Order Charge is applicable for connection of additional local exchange access lines, private lines or detached access lines to an established service.

3. A Service Order Charge is applicable for changes and transfers of service involving a change in name and responsibility.

4. A Service Order Charge is applicable for restoration of service disconnected for non-payment.

5. A Service Order Charge is applicable for subsequent requests for service, for restoration of service at the customer's request and for requests for change in class or grade of service.

6. A Service Order Charge is applicable for service ordered during a pending service order which cannot be included on the pending service order.

7. A Service Order Charge is applicable for additions, moves or changes of lines in the same building or in different buildings on the same premises.

4. SERVICE CHARGES

4.2 Application of Service Charges (Continued)

4.2.2 Specific Application of Service Charges (Continued)

A. Service Order Charge (Continued)

8. A Service Order Charge is applicable for each telephone number changed at the customer's request. No charge is applicable for a number change initiated by the Cooperative.

9. A Service Order Charge is applicable for changes to a directory listing if a customer requests the change.

4. SERVICE CHARGES

4.2 Application of Service Charges (Continued)

4.2.2 Specific Application of Service Charges (Continued)

B. Premises Visit Charge

1. A Premises Visit Charge is applicable when a trip to the customer/applicant's premises is required to complete work requested by a customer.

2. Only one Premises Visit Charge will apply in connection with the same service order when more than one trip to the customer/applicant's premises is necessary for Cooperative reasons. The charge will apply if additional trips are necessitated by a customer/applicant request.

3. A Premises Visit Charge is applicable when a trip to the customer/applicant's premises is required to arrange for the connection of or change to customer-provided equipment.

4. A Premises Visit Charge is not applicable to complete disconnection of service or a change in service or facilities initiated by the Cooperative.

C. Central Office Connection Charge

A Central Office Connection Charge will apply for work including, but not limited to, making or changing connections in the central office.

D. Line Connection Charge

A Line Connection Charge will apply for work including, but not limited to, making and changing connections in distribution facilities between the central office and the customer's premises, including necessary cross connections and line and station transfers.

4. SERVICE CHARGES

4.2 Application of Service Charges (Continued)

4.2.3 Service Charge Exceptions

A. Service charges do not apply for:

1. Changing telephone numbers when, in the judgement of the Cooperative, such changes are necessary for continuation of satisfactory service.

2. Requests for full or partial disconnection.

3. The installation of service when the customer moves to a new location when such a relocation is made necessary due to a natural disaster such as a hurricane, tornado, fire, flood, etc. affecting a significant number of Cooperative subscribers. Subscribers requesting such a relocation, must do so within 30 days of such a disaster. Any additional changes in location will result in the subscriber being billed applicable service charges.

B. Service Charges During Promotion Periods

During periods of service promotions and upon receiving Commission approval, the Cooperative may elect to discount or waive associated service charges.

4. SERVICE CHARGES

4.3 Schedule of Service Charges

4.3.1 Service Order Charge

	Nonrecurring Charge
Per Order:	
A. Residence	
1. INITIAL - For connecting new or additional central office lines.	$ 24.50
2. SUBSEQUENT - For moving or changing existing service and equipment or adding new or additional service and equipment other than central office lines.	$ 14.50
3. RECORDS ONLY - For changes not involving equipment moves or line connections.	$ 6.50
B. Business	
1. INITIAL - For connecting new or additional central office lines.	$ 30.50
2. SUBSEQUENT - For moving or changing existing service and equipment or adding new or additional service and equipment other than central office lines.	$ 13.50
3. RECORDS ONLY - For changes not involving equipment moves or line connections.	$ 6.50

4. SERVICE CHARGES

4.3 Schedule of Service Charges (Continued)

4.3.2 Premises Visit Charge

Per Visit:	Nonrecurring Charge
A. Residence	$ 8.00
B. Business	$ 8.00

4.3.3 Central Office Connection Charge

Per Central Office Connection:

A. Residence	$ 7.00
B. Business	$ 7.00

4.3.4 Line Connection Charge

Per Line Connection:

A. Residence	$ 24.50
B. Business	$ 24.50

4. SERVICE CHARGES

4.4 Termination Charges

4.4.1 General

When a customer cancels an order for service prior to the establishment of service or the expiration of the initial contract period, a Termination Charge may be applicable.

4.4.2 Rates and Charges

A. Order Cancellation Charge

Termination charges associated with canceling an order shall equal the cost incurred by the Cooperative in engineering, ordering, providing the equipment and disposing of it, less credits obtained through disposal.

B. Service Cancellation Charge

Termination charges associated with the cancellation of service prior to the expiration date of the initial contract period shall be paid by the customer to the Cooperative at a rate equal to the monthly rate multiplied by the number of months remaining in the contract period.

4.5 Returned Check Charge

4.5.1 General

The Cooperative will assess a charge for each instance where a check is returned or otherwise dishonored by a bank or equivalent business.

4.5.2 Rates and Charges

The Cooperative may establish a Returned Check Charge as it deems appropriate subject to the maximum amounts and the exceptions contained in S.C. Code Ann. §34-11-70 and R.103-622.2, as amended.

4. SERVICE CHARGES

4.6 Restoration of Service Charge

4.6.1 General

When a customer requests a temporary suspension of service, or service is temporarily suspended for non-payment, a Restoration of Service Charge may be applicable.

4.6.2 Rates and Charges

A. Temporary Suspension at Customer's Request

In the event service is temporarily suspended at the subscriber's request in accordance with the provisions as set forth in Section 13.3, such service will be restored and charges as specified below will apply.

		Nonrecurring Charge
1.	Residence	No Charge
2.	Business	No Charge

B. Temporary Suspension for Non-Payment

In the event service is suspended for non-payment of charges, such service will be restored upon payment of charges due or at the discretion of the Cooperative, a substantial portion thereof and is in addition to the following Restoration of Service Charge.

		Nonrecurring Charge
1.	Residence	$ 25.00
2.	Business	$ 25.00

4. SERVICE CHARGES

4.7 Link-Up

4.7.1 General

A. Link-Up is a program designed to increase the availability of telecommunication services to low income subscribers by providing a credit to the nonrecurring installation and service charges to qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket 97-157, which adopts the Federal-State Joint Board's recommendation in CC Docket 96-45, which complies with the Telecommunication Act of 1996. Specific terms and conditions are as prescribed by the South Carolina Public Service Commission and are as set forth in this Tariff.

B. Link-Up is supported by the Federal Universal Service support mechanism.

C. A federal credit amount of 50 percent (50%) of the nonrecurring charges for connection of service, up to a maximum of $30.00, is available to be passed through to the subscriber.

4. SERVICE CHARGES

4.7 Link-Up (Continued)

4.7.2 Regulations

A. General

1. Customers eligible under Link-Up are also eligible for monthly recurring assistance under the Lifeline program.

2. Link-Up connection assistance is available per household and is applicable to the primary residential connection only.

3. The Link-Up credit is available each time the customer installs or relocates the primary residential service.

4. To receive the credit, proof of eligibility must be provided prior to installation of service.

5. The total tariffed charges for connecting service, including service and other installation charges, are considered in the credit calculation.

6. The non-discounted federal credit amount will be passed along to resellers ordering local service at the prescribed resale discount from this Tariff for their eligible end users. Eligible carriers, as defined by the FCC, are required to establish their own Link-Up programs.

B. Eligibility

1. To be eligible for a Link-Up credit, the named subscriber must be a current recipient of any of the following low-income assistance programs.

   a. Temporary Assistance to Needy Families (TANF), previously known as AFDC

   b. Food Stamps

   c. Medicaid

2. All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

4. SERVICE CHARGES

4.7 Link-Up (Continued)

4.7.2 Regulations (Continued)

C. Certification

1. Proof of eligibility in any of the qualifying low-income assistance programs should be provided to the Cooperative at the time of application for service. The Link-Up credit will not be established until the Cooperative has received proof of eligibility. If the customer requests installation without proof of eligibility, the requested service will be provided without the Link-Up credit.

2. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Link-Up plan.

4.7.3 Rates and Charges

A. The federal credit available for a Link-Up connection is $30.00 (maximum) or 50 percent (50%) of the installation and service charges from this Tariff, whichever is less.

4. SERVICE CHARGES

4.8 Maintenance Service Charge

4.8.1 General

The customer shall be responsible for payment of service charges shown below for each visit by the Cooperative to the premises of the customer or authorized user, where the difficulty or trouble report results from the use of equipment provided by the customer or authorized user.

4.8.2 Rates and Charges

	Nonrecurring Charge
Each visit	$ 60.00

5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

Table of Contents

Page No.

5.1 Application....1

5.1.1 General....1

5.2 Line Extensions....3

5.2.1 Facilities to be Provided Without Construction Charges....3

5.2.2 Construction Charges for Facilities in Excess of Allowances....3

5.2.3 Poles on Private Property....5

5.2.4 Provisions of Private Right-of-Way....5

5.2.5 Temporary Service or Service to a Moveable Premises....6

5.3 Special Construction....7

5.3.1 Private Property....7

5.3.2 Service to Residential and Commercial Developments....8

5.3.3 Underground Service Connections....10

5.3.4 Rearrangement of Existing Plant....12

5.3.5 Special Construction Charges for Multiple Lines Terminated at Private Residence Locations..12

5.3.6 Temporary Construction....13

5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

Table of Contents

Page No.

5.4 Charges for Unusual Repair....14

5.4.1 Buried Service Wire....14

5.5 Special Service Arrangements....15

5.5.1 General....15

5.5.2 Rates and Charges....15

5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Application

5.1.1 General

A. Facilities of the Cooperative will be extended in accordance with the provisions of this Section. Special charges may be applied in addition to the usual Service Connection Charges and monthly rates. Special charges apply primarily when unusual investment or expenses will be incurred by the Cooperative, such as when:

1. Conditions require, or the customer requests the provision of special equipment, unusual or non-standard methods of plant construction, installation or maintenance or a move of Cooperative facilities,
2. The customer's location requires the use of costly private right-of-way, or
3. The proposed service is of a temporary nature and the plant to be used for such service would not all be of value to the Cooperative in the general conduct of its business upon discontinuance of that service.

B. The Cooperative will retain title to all plant constructed, as specified within this Tariff, whether provided wholly or partially at a customer's expense.

C. The customer may be required to pay all or a portion of construction charges made by another telephone company providing facilities connecting with the facilities of the Cooperative.

D. Applicants may be required to make nonrefundable advance payments to cover all or a portion of the excess construction charges for exchange service or special service arrangements when in the opinion of the Cooperative there is evidence of credit risk. A cash deposit may also be required as discussed under Section 2 of this Tariff.

5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Application (Continued)

5.1.1 General (Continued)

E. When attachments are made to poles of other companies, instead of providing new pole line construction for which construction charges would be applicable under the provisions of this Section, the customer shall pay in whole or in part the Cooperative's cost for such attachments.

F. Line extensions and special service arrangements are further subject to the regulations specified in the Tariffs of the Cooperative.

5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.2 Line Extensions

5.2.1 Facilities to be Provided without Construction Charge

A. The Cooperative will furnish adequate telephone service to the largest practicable number of customers within its certificated service area without requiring payment of a construction charge.

B. The cost for line extension construction to remote locations (i.e., request for telemetering service at remote sites) where the Cooperative determines that there will be no customer growth potential in the foreseeable future shall be borne by the customer.

5.2.2 Construction Charges for Facilities in Excess of Allowances

A. The Cooperative will extend its distribution plant to applicants in areas where facilities are not available under the following conditions and limitations:

1. Applicants may be required to make advance payments to cover all or a portion of the excess construction charges for exchange service or special service arrangements when in the Cooperative's judgement there is evidence of credit risk. A cash deposit may also be required as specified in Section 2 of this Tariff.

2. The construction charge for line extensions is apportioned equally among all applicants of a group.

5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.2 Line Extensions (Continued)

5.2.2 Construction Charges for Facilities in Excess of Allowances (Continued)

A. (Continued)

3. All costs will be computed on a current basis. Material cost will be computed on the basis of the extension of one circuit to the applicant.

4. The type of cable plant extension will be determined by the Cooperative as dictated by current and future circumstances, situations and forecasts, and the cost will be estimated accordingly.

5. When required, the construction charge assessed an applicant or applicants for facilities shall be paid in advance, based on estimated charges. An adjustment to the actual charge will be made upon completion of construction.

6. Payments for line construction are not refundable and no credit will be allowed for future installation on line extensions constructed under the above regulations.

7. Where the customer or applicant is required to pay all or a portion of the construction cost to extend a line, the materials and equipment furnished and installed by the Cooperative shall be totally owned and maintained by the Cooperative.

5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.2 Line Extensions (Continued)

5.2.3 Poles on Private Property

Poles on private property to be used in serving an individual customer will be furnished by the Cooperative at no cost to the customer except in cases where the customer is required to pay for constructing the line extension. Poles requested by the customer in excess of those deemed necessary by the Cooperative will be charged to the customer at the installed cost. Ownership and maintenance of such poles is vested in the Cooperative.

5.2.4 Provisions of Private Right-of-Way

The Cooperative's obligation to provide service is solely dependent upon its ability to secure, retain and maintain suitable right-of-ways without unreasonable expense. When conditions require, applicants shall provide, without expense to the Cooperative, private right-of-ways as needed. Any and all private right-of-ways or permit requirements, and any and all associated costs, will be the responsibility of the applicant and must be furnished before a plant extension project begins.

5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.2 Line Extensions (Continued)

5.2.5 Temporary Service or Service to a Moveable Premises

A. Where the proposed service is of a temporary nature and the plant would have no value to the Cooperative upon discontinuance of the service, the applicant shall be charged the estimated cost of construction and removal of the plant or portion of the plant which would not be of value to the Cooperative, less the estimated immediate net recovery value of the material used.

B. Where plant construction is required to provide any service or facility of a temporary nature, or where it is necessary to place temporary construction in advance of permanent construction in order to meet the customer's requirements, the Cooperative may require the applicant to pay the non-recoverable costs of the temporary construction, or to contract for service beyond the initial period, or both.

C. When telephone service is provided to movable premises by means of aerial plant, the customer shall provide a clearance pole if the Cooperative considers it necessary. The clearance pole must comply with the Cooperative's specifications. The customer shall place, own and maintain the pole. However, if the customer elects and the Cooperative agrees, the Cooperative will place, own and maintain the pole and bill the customer the cost of placing the pole.

D. Where plant construction is required to provide any service or facility to a movable premises, and it is necessary to place temporary construction in advance of permanent construction in order to meet the customer's requirements, the Cooperative may require the applicant to pay the non-recoverable costs of the temporary construction or to contract for service beyond the initial period, or both.

5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.3 Special Construction

5.3.1 Private Property

A. An average amount of entrance and distribution facilities will be furnished by the Cooperative provided the facilities are of the standard type normally furnished for the particular location or kind of service.

B. The applicant may be required to pay the costs over and above those applicable for a normal installation:

1. If additional entrance or distribution facilities are required

2. If the conditions are such as to require special facilities, maintenance or methods of construction

3. If the installation is for a temporary or semi-permanent purpose

4. If for any other reason the construction costs are excessive as compared with the revenue to be derived

C. The customer will provide the Cooperative, upon request and without charge, written permission for the placing of the Cooperative's facilities on the property.

5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.3 Special Construction (Continued)

5.3.2 Service to Residential and Commercial Developments

A. The construction charges, allowances and provisions previously specified in this section contemplate the extension of facilities into areas of normal growth and development. Where facilities are to be extended into new areas of residential or commercial real estate development, which in the Cooperative's opinion are of a promotional or speculative nature, the Cooperative may require an advance deposit equal to all or a portion of the costs of such construction depending on the circumstances in each case. This advance deposit will be payable prior to the start of construction.

1. The Cooperative and the developer may enter into a contractual agreement that provides for the periodic refund of portions of the deposit as customers in the development receive telephone service and as other terms of the contract are met. The contract will specify the estimated number of telephone customers expected to receive service within the area and the time required to complete the project (not to exceed five years). The contract will provide that the construction charge be computed to reflect regular Tariff allowances, design changes made by the developer, damage to telephone facilities by persons other than Cooperative employees or agents or unusual construction requirements. Periodic refunds to the developer will be adjusted accordingly.

2. No refund will be made on any remaining balance of the construction advance after five years from the date the extension of facilities for the developer was completed.

3. Unless included in the construction advance made by the developer, extensions from the facilities installed for the developer will be made in accordance with the provisions of the Cooperative's extension policies and any required fees, deposits or prepayments shall be paid by the applicant requesting service to such lot or tract.

5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.3 Special Construction (Continued)

5.3.2 Service to Residential and Commercial Developments (Continued)

B. The applicant for telephone service to a development is required to provide the Cooperative, at the applicant's own expense, the necessary easements for installation and maintenance of telephone facilities, clear the ground where facilities are to be installed according to Cooperative specifications and request installation of telephone facilities at an appropriate time during construction of the project to avoid unnecessary costs to the Cooperative.

5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.3 Special Construction (Continued)

5.3.3 Underground Service Connections

A. When customers request underground service connections instead of aerial drop wires which would ordinarily be used to reach the customer's premises, or when aerial facilities are used to provide service or channels to a customer and the customer subsequently requests that such facilities be placed underground, the following regulations apply:

1. Where cable is to be placed in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Cooperative.

2. The duct or ducts required in the underground conduit by the Cooperative to furnish service shall be reserved for its exclusive use.

3. Where cable is laid in a trench at the customer's request, the trench shall be constructed and back-filled under the Cooperative's supervision and by or at the customer's expense.

4. Cable installed in conduit will be maintained and replaced at the expense of the Cooperative where the conduit has been inspected in place by the Cooperative and approved. Repairs or replacements of cable in the conduit or trench made necessary by damage caused by the customer or his representatives will be made only at the customer's expense.

5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.3 Special Construction (Continued)

5.3.3 Underground Service Connections (Continued)

A. (Continued)

5. Where facilities are changed from aerial to buried or underground, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.

6. Except as otherwise provided herein, the regulations in this Tariff contemplate that the type of construction required to provide the quantity and class of service involved will be determined by the Cooperative. The applicant may be required to pay additional costs involved where a different type of construction than that proposed by the Cooperative is desired.

7. When a special type of construction other than those covered preceding is desired by the customer, or when the individual requirements of a particular situation make the construction unusually expensive, the customer is required to bear the excess cost of such construction. Any special maintenance expense that may from time to time occur will be borne by the customer except that maintenance of buried service wire, including associated trenching where required, will be at the expense of the Cooperative.

B. When the Cooperative receives a request to bury telephone service to a mobile home or modular building prior to the unit being in place, the subscriber is responsible for designating the exact location where the bury service wire is to be terminated. At the time of construction, the Cooperative will allow twenty feet of excess bury service to be left at the base of the telephone protector in the event the service drop has to be relocated.

If at the time of installation, the Cooperative has to relocate the protector to another location within twenty feet of the original location, the subscriber will be billed fifty dollars for the additional premises work. If telephone installation requires the Cooperative to relocate the protector to another location in excess of twenty feet from the original location, the subscriber is required to pay the estimated construction cost prior to additional bury service work being performed.

5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.3 Special Construction (Continued)

5.3.4 Rearrangement of Existing Plant

When the Cooperative is requested to move or change existing plant, and no specific charge is quoted in this Tariff, the person at whose request such move or change is made may be required to bear the costs incurred.

5.3.5 Special Construction Charges for Multiple Lines Terminated at Private Residence Locations

A. When a subscriber requests more than five total lines or requests additional lines that result in more than five total lines to a residence location, special construction charges may apply. If existing facilities are not available to satisfy the subscriber's request, it may be necessary to place an additional service drop or to use approved electronics to avoid placing a cable. If electronics are utilized, the subscriber shall be responsible for the non-reusable material costs and the labor costs, including removing and relocating the electronics. If the Cooperative deems it appropriate to place a cable from the right-of-way or easement to the premises, the special construction charges should include the costs to construct the cable and the terminal which are not reusable for other subscribers.

B. When a subscriber requests more than five total lines or requests additional lines that result in a total of more than five lines at a residence location that requires the reinforcement of the distribution cable, special construction charges shall apply for the portion of the distribution facility that would not normally have been placed at that location by the Cooperative.

1. If the cable is sized to serve only the subscriber's request, i.e. the existing cable is properly sized for the current additional line usage for that location, the total cost for the construction of the cable and associated terminal(s) shall be billed to the subscriber making the request.

2. If the cable is sized to reinforce the existing distribution facility as well as serve the subscriber's request, only the portion of the material and labor costs above the costs to reinforce the embedded cable shall be billed to the subscriber making the request.

5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.3 Special Construction (Continued)

5.3.5 Special Construction Charges for Multiple Lines Terminated at Private Residence Locations (Continued)

C. The Cooperative reserves the right to require a customer to pay special construction charges prior to the start of construction.

D. Construction charges may apply to a private residence location in accordance with other provisions contained within Section 5 of this Tariff for subscriber requests of five or less lines.

5.3.6 Temporary Construction

A. The customer shall be charged the estimated cost of construction and removal of the plant which would not be of value to the Cooperative, less the estimated net recovery value of the material used. The Cooperative may require the customer to pay the cost of construction plus the cost of removal, less salvage, for temporary construction performed in advance of permanent construction or to provide temporary service.

5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.4 Charges for Unusual Repair

5.4.1 Buried Service Wire

A. When a subscriber, company, or other party causes damage to Cooperative-owned buried service wire, the following nonrecurring charge is applicable per buried service wire.

	Nonrecurring Charge
1. Repair of buried service wire	
a. Per buried service wire	Actual Cost

5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.5 Special Service Arrangements

5.5.1 General

A. If the requirements of customers cannot be met with the regularly offered service arrangements, Special Service Arrangements may be furnished by the Cooperative, where practical, at charges equivalent to the estimated cost of such equipment and arrangements, provided it is not detrimental to any of the services furnished under the Cooperative's Tariffs.

5.5.2 Rates and Charges

A. Rates for Special Service Arrangements are equivalent to the estimated costs of furnishing the Special Service Arrangement.

B. Estimated costs consist of an estimate of the total cost to the Cooperative in providing the Special Service Arrangement including:

1. Cost of maintenance

2. Cost of operation

3. Depreciation on the estimated installed cost of any facilities used to provide the Special Service Arrangement based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage

4. General administration expenses, including taxes on the basis of average charges for these items

5. Any other item of expense associated with the particular Special Service Arrangement

6. An amount, computed on the estimated cost installed of the facilities used to provide the Special Service Arrangement for return on investment.

5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.5 Special Service Arrangements (Continued)

5.5.2 Rates and Charges (Continued)

C. Estimated installed cost mentioned above includes cost of equipment and materials provided or used plus the estimated cost of installing, including engineering, labor, supervision, transportation, right-of-ways, and other items which are chargeable to the capital accounts.

D. Special Service Arrangement rates are subject to review and revision conditioned upon changing costs.

E. At such time as a Special Service Arrangement becomes a Tariff offering, the Tariff rate or rates will apply from the date of Tariff approval.

F. The following rate treatments may be used in connection with charges for Special Service Arrangements.

1. Monthly rental and termination agreement with or without an installation charge.

2. Monthly rental with or without an installation charge.

G. Initial service periods exceeding one month may be necessary for facilities and equipment provided under a Special Service Arrangement.

6. DIRECTORY LISTINGS

Table of Contents

Page No.

6.1 Application....1

6.1.1 General....1

6.2 Business Listings....3

6.2.1 General....3

6.2.2 Trade Names....3

6.3 Residence Listings....3

6.3.1 General....3

6.4 Miscellaneous Listings....4

6.4.1 Public Telephone Access Service Listings....4

6.4.2 Mobile and Paging Service Listings....4

6.4.3 Emergency Service Listings....4

6.4.4 Personal Ring Service Listings....4

6.5 Additional Listings....5

6.5.1 General....5

6.5.2 Special Types of Additional Listings....6

6. DIRECTORY LISTINGS

Table of Contents

6.6 Non-Published Number Service 9

6.6.1 General 9

6.7 Non-Listed Number Service 10

6.7.1 General 10

6.8 Liability For Directory Listing Service 10

6.8.1 General 10

6.9 Rates and Charges 11

6.9.1 General 11

6.10 Provision and Ownership of Directories 12

6.10.1 General 12

6. DIRECTORY LISTINGS

6.1 Application

6.1.1 General

A. The rates and regulations for directory listings apply only to the alphabetical section of the directory containing the regular alphabetical list of names and telephone numbers of customers.

B. Directory listings are provided to aid in the use of telephone service through the identification of customers' telephone numbers. Special arrangements of names are not contemplated. Any form of listing which does not facilitate use of directory service, is otherwise objectionable, or is unnecessary for purposes of identification will not be allowed.

C. Listings are regularly provided in connection with all classes of exchange service unless the customer subscribes to Non-Published Number Service.

D. A listing must conform to the Cooperative's specifications with respect to its directories. The Cooperative reserves the right to reject listings when, in its sole judgement, such listings would violate the integrity of Cooperative records and its directories, confuse individuals using the directory, or when the customer is unable to provide satisfactory evidence that he is authorized to do business as requested.

E. The Cooperative has the right to limit the length of any listing to one line in the directory by the use of abbreviations when the clearness of the listing or the identification of the customer is not impaired thereby.

6. DIRECTORY LISTINGS

6.1 Application (Continued)

6.1.1 General (Continued)

F. The contract period for directory listings, where the primary or additional listing appears in the directory, is the directory period.

G. Non-Listed Service excludes the customer's number from the published directory, but includes the number in information records and is also provided by the directory assistance operator upon request.

H. Non-Published Service excludes the customer's number from the published directory, information records and directory assistance service.

I. The listing of subscribers, either without charge or at the rate specified herein for other listings, are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by subscribers or prospective subscribers, the Cooperative will not be a party to controversies between subscribers as a result of the publication of such listings in its directories.

J. The listed address may not include the post office box or the use of the word or abbreviation for floor or room numbers of building or apartment houses, or other such designations.

K. Except as provided in this Tariff, one primary listing is provided without charge for each main service or the first number in a group. Listings provided without charge include the following:

1. Each basic local exchange line

2. Each key or PBX trunk group

3. Each Centrex service group or NAR usage package

4. Each Basic or Primary rate ISDN B-Channel

6. DIRECTORY LISTINGS

6.2 Business Listings

6.2.1 General

Business listings generally consist of a name, the address of the premises at which service is rendered and the telephone number. Business designations (e.g., Ofc., Atty., M.D., etc.) may be used when appropriate. The primary listing is ordinarily the name of the individual, firm or corporation which contracts for the service or the name under which a business is regularly conducted.

6.2.2 Trade Names

A trade name created by adding a term such as Company, Agency, Shop, Works, etc., to the name of a commodity or service will not be accepted as a business listing unless the customer shows satisfactory evidence that he/she is authorized to do business under the trade name. The Cooperative reserves the right to reject listings which appear to be designed primarily to give publicity to the commodity or service, or which in its judgment are otherwise objectionable or unnecessary for identification purposes.

6.3 Residence Listings

6.3.1 General

A. Residence listings consist of a name or dual names, the address of the premises at which service is rendered and the telephone number.

B. Any listing other than an individual name will be considered a business service listing with the exception of those specified in this Tariff.

C. Dual name listings are available only for residence subscribers who share the same surname and reside at the same address or where a person is known by two first names. Dual name listings may be provided as the primary listing at no recurring charge or as an additional listing at the regular residential additional listing rate.

6. DIRECTORY LISTINGS

6.4 Miscellaneous Listings

6.4.1 Public Telephone Access Service Listings

Listings provided in connection with Public Telephone Access Service are furnished under the same rates and regulations as other business services.

6.4.2 Mobile and Paging Service Listings

A Cellular Mobile Radio Telecommunication Service (CMRS) Carrier, a Radio Common Carrier, or a Paging Company, may be furnished listings for their clients only under contract arrangements with the Cooperative.

6.4.3 Emergency Service Listings

A 911 telephone number may be listed along with a non-emergency telephone number for emergency agencies at no charge.

6.4.4 Personal Ring Service Listings

One listing for each Personal Ring Service number will be furnished on a listed basis at no additional charge to the subscriber. The service listing must be either business or residence based on the primary directory number's service type. Additional listings and non-published numbers may be provided and are subject to the rates specified in Section 6.9 of this Tariff.

6. DIRECTORY LISTINGS

6.5 Additional Listings

6.5.1 General

A. The additional listing rates and conditions apply to each regular or special type of additional listing ordered by the customer.

B. Charges for additional listings begin on the date the information records are posted and are payable monthly in advance.

C. Additional listing charges are automatically discontinued upon termination of the main service.

D. Additional listings will have the same address as the primary listing. However, when in the opinion of the Cooperative, it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, the following exceptions may be allowed:

1. If additional listings are required to properly identify the customer, such additional listings may be provided without charge to the extent that the number of listings allowed does not exceed the number of main station lines, key trunks or PBX trunks associated with that service.

2. Directory listings showing the appropriate Centrex station number may be furnished indented under the main listing or additional listings at the charge for additional listings. Such listings may be specific departments, locations or titles of key personnel.

6. DIRECTORY LISTINGS

6.5 Additional Listings (Continued)

6.5.1 General (Continued)

E. Additional residence-type listings may be provided in the names of permanent guests or tenants of hotels, motels and apartment houses equipped with key or Private Branch Exchange systems, provided that written approval is obtained in advance from the hotel, motel or apartment house involved. In such circumstances:

1. Business additional listing rates apply; and

2. No separate billing will be issued.

F. An additional business listing may be furnished in other names when in the sole judgement of the Cooperative the customer's service is not being resold.

6.5.2 Special Types of Additional Listings

A. Duplicate and Reference Listings

Listings of nicknames, abbreviated names, re-arrangements of names, names which are commonly spelled in more than one way, and other names by which customers are known are permitted when in the judgement of the Cooperative they are necessary for the proper identification of the customer and when they are not desired to secure a preferential position in the directory or for advertising purposes. Cross-reference listings are permitted when their use will facilitate the handling of telephone calls.

6. DIRECTORY LISTINGS

6.5 Additional Listings (Continued)

6.5.2 Special Types of Additional Listings (Continued)

B. Alternate Listings

1. Listing of an alternate telephone number to be called in case no answer is received, or to be used after business hours and on Sundays and holidays, is permitted for customers to all classes of service.

2. Names of individuals are not permitted in listings of this type. The alternate number may be a number that is not the requesting customer's number. In such case, the written consent of the customer to the alternately listed service must be obtained before the alternate listing is furnished.

C. Foreign Listings

Foreign Listings are listings appearing in a directory other than the directory for which local service is furnished. The foreign listing is subject to the rates and regulations applicable to the published directory in which the listing is to appear. The minimum contract period for which charges will apply will be the remaining period that the directory will be used. These charges will be paid annually in advance with the service being offered under contract only.

D. Indented Listings

Indented listings are used where a customer has more than one listing for service under the same name at one or more locations. An indented listing may be either a business listing or a residence listing where the name in the second listing would be a repetition of that in the first.

6. DIRECTORY LISTINGS

6.5 Additional Listings (Continued)

6.5.2 Special Types of Additional Listings (Continued)

E. Caption Listings

Listings may be indented under a caption or sub-caption at no additional charge for the caption arrangement when in the judgment of the Cooperative the caption will facilitate the use of service. The captions must be an essential part of the indented listings which follow and may include names of departments, branches of the business or titles of officials. Listings that are variations of the same general line of business, or which in the judgment of the Cooperative appear to advertise the extent of the customer's business, are not permitted in listings to be indented under captions other than by contract arrangements.

F. Temporary Listings

Residence customers who lease their premises for periods of less than one year and who request the Cooperative to render service to their tenants without a change in the customer billing, may arrange for the Cooperative to establish an additional listing in the name of the tenant leasing the customer's premises. All charges including such additional listing charges will continue to be rendered in the name of the customer who shall continue to remain responsible for all such changes.

G. Extra Lines of Information

Listings of other information which is not required in order to efficiently handle telephone traffic is not included in the charges for service. For example, such other information may be the office hours of a business. The Cooperative may accept listings of such miscellaneous information at its discretion at the rates for special types of additional listings applicable to each requested line of additional information.

6. DIRECTORY LISTINGS

6.6 Non-Published Number Service

6.6.1 General

A. Non-Published Number Service provides for the omission or deletion of a customer's telephone number listing from the Cooperative's directories and directory assistance records.

B. Incoming calls to non-published telephone numbers will be completed only when the calling party places the call by number.

C. In the absence of gross negligence or willful misconduct, the Cooperative assumes no liability for publishing or disclosing a non-published telephone number. Where such number is published in the directory, the Cooperative's liability shall be limited to a refund of the monthly charges applied for this service by the Cooperative for Non-Published Number Service.

D. The customer indemnifies and saves the Cooperative harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by refusing to disclose a non-published telephone number upon request, or by the publication of a non-published telephone number in the telephone directory, or disclosing of such number to any person.

E. The rate for Non-Published Number Service does not apply to:

1. Service which is installed for a temporary period.

2. Inward Wide Area Telephone Service (800 Service)

3. Centrex Access Line Service

F. A customer residing in an E911 service district forfeits the privacy afforded by Non-Published Number Service to the extent that the customer's name, telephone number and the address associated with the service location are furnished to the E911 service administrator, E911 Public Safety Answering Point (PSAP) or E911 service database.

6. DIRECTORY LISTINGS

6.7 Non-Listed Number Service

6.7.1 General

Non-Listed Number Service provides for the omission or deletion of a customer's telephone number listing from the Cooperative's directories, but includes the number listing in the information records and is provided by the directory assistance operator upon request. Non-Listed Number Service is provided at the discretion of the Cooperative.

6.8 Liability For Directory Listing Service

6.8.1 General

A. The Cooperative shall not be liable for any error, omission, or other failure in connection with directory listings furnished without additional charge. The customer agrees to hold the Cooperative free and harmless of and from any claims, loss, damage, or liability which may result from such error, omissions, or other failures.

B. The liability, if any, of the Cooperative for any error, omission, or other failure in connection with directory listings furnished at an additional charge shall in no event exceed the charge for that listing during the effective life of the directory in which the error or omission is made.

C. If a customer's number is incorrectly listed in the directory, and if the incorrect number is a working number, and if the customer to whom the incorrect number is assigned requests, the number shall be changed at no charge. If the incorrect number is not a working number but is an available, usable number, the customer's number shall be changed to the listed number at no charge, if requested.

D. In accepting listings as prescribed by applicants or customers, the Cooperative will not assume liability for the result of their publication in its directories nor will the Cooperative be a party to controversies arising between customers or others as a result of listings published in its directories.

6. DIRECTORY LISTINGS

6.9 Rates and Charges

6.9.1. General

A. Recurring Monthly Rates

		Monthly Rate
1.	Primary Service Listing	NC
2.	Additional Name Listing	$ 0.65
3.	Additional Line Matter	$ 0.65
4.	Foreign Directory Listing	Available Under Contract
5.	Non-Published Number Service	$ 1.00
6.	Non-Listed Number Service	$ 1.00
7.	Mobile and Paging Service Listing	Available Under Contract

B. Service Charges

1. See Section 4 of this Tariff for applicable Service Charges.

2. When Directory Listings are ordered at the same time as the initial installation of Exchange Access Line Service, no additional service charges will be applied for the directory listing(s).

6. DIRECTORY LISTINGS

6.10 Provision and Ownership of Directories

6.10.1 General

A. One copy of local directories shall be distributed to each access line customer without charge. Additional directories, including replacement of mutilated or destroyed directories, will be furnished at the discretion of the Cooperative.

B. Telephone directories shall be issued approximately every 12 months. The Cooperative issues directories to assist in furnishing prompt and efficient service. The Cooperative does not guarantee to its customers correct listings therein. Every precaution is taken to prevent errors in, and omissions of, directory listings. The Cooperative's liability for damages arising from errors or omissions in making up or printing of its directories is addressed in Section 6.8 of this Tariff.

7. COIN TELEPHONE SERVICE

Table of Contents

Page No.

7.1 Public Telephone Access Service (PTAS) 1

7.1.1 General 1

7.1.2 Features 4

7.1.3 Responsibility of the Customer 5

7.1.4 Rates and Charges 5

7. COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service

7.1.1 General

A. Public Telephone Access Service (PTAS) for coin or coinless customer provided equipment (CPE) is an exchange line service provided at the request of the customer for telecommunication use by members of the general public or a specified group.

B. PTAS for coin or coinless service is provided for use by customers who have notified the South Carolina Public Service Commission of their desire to provide the general public with service and have been certified by the Commission to provide such service.

C. PTAS cannot be furnished or connected behind PBX and/or key system service.

D. PTAS lines are voice grade exchange lines that provide dial tone for non-local exchange company customer-owned pay telephones.

E. PTAS is provided at the request of a certified PTAS provider that provides pay telephone service to the public on a resale basis.

F. A PTAS subscriber must use a separate PTAS line for each pay telephone instrument installed and be billed the tariffed rate for each line. Off-premises extensions to PTAS lines are not permitted.

G. The Cooperative shall not be liable for shortages of coins deposited and/or collected from the PTAS customer's equipment.

7. COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service (Continued)

7.1.1 General (Continued)

H. The Cooperative shall not be liable for end-user fraud associated with the failure of the customer's or Cooperative's equipment to perform.

I. PTAS lines will be provided from central offices where facilities are available.

J. PTAS lines will be provided where technically and economically feasible.

K. PTAS is provided for on a monthly basis. The charges applicable for PTAS are listed in Section 3 of this Tariff.

L. Sent-paid local calls will be rated at the Cooperative's central offices.

M. Operator assisted sent-paid local calls will be rated to the end user at the appropriate rate per message, plus the appropriate additive operator service charge. Non-sent paid local calls will be rated to the end user at the appropriate per message and the appropriate additive operator service charges as specified in the appropriate certified operator services tariff.

N. This PTAS Tariff, as filed, supersedes any other Sections within this General Customer Services Tariff with relevance to Public Telephone Access Services (PTAS).

O. The appropriate Service Charges as specified in Section 4 of this Tariff are applicable for each PTAS line installed, moved, or changed.

7. COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service (Continued)

7.1.1 General (Continued)

P. Rates for calls to Directory Assistance, and for Verification and Emergency Interrupt Service are applicable at the rate of the pre-subscribed carrier.

Q. Customers subscribing to a PTAS line may have a listing in conjunction with the Directory Listing Section of this Tariff.

R. The appropriate application of the End User Common Line (EUCL) Charge will be applied to all PTAS lines, in accordance with federal regulatory guidelines.

7. COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service (Continued)

7.1.2 Features

A. Billed Number Screening (BNS) is provided through the use of validation databases for the automatic blocking of third number billing, collect billing, or both to the line. The effectiveness of BNS is dependent upon the toll provider or operator service provider querying available validation databases to gather appropriate billing data.

B. Answer Supervision is the line side functionality that provides an electrical signal to the calling end of a switched telephone connection when the called line goes off-hook. This feature will be utilized to determine when billing for a specific call should start.

C. Selective Class of Call Screening may be provided to alert operator services systems (automated and live) that a call is originating from a PTAS line which may require special handling and/or billing treatment.

D. Central office 900 and 976 blocking is provided.

E. Standard recorded announcements utilized for public telephone service are used for calls that originate from a PTAS line.

F. All 0+ interLATA calls are routed to the presubscribed carrier that has the required signaling capabilities which are required to complete the call.

G. PTAS is provided on a one-way or two-way basis at the customer's option with Commission approval.

7. COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service (Continued)

7.1.3 Responsibility of the Customer

A. The customer is subject to the requirements set forth in all sections of this Tariff that pertain to coin or coinless telephone services.

B. The customer is responsible for the payment of all charges for outgoing sent-paid local, measured extended area and message toll telephone service calls.

C. Special billing and coin sharing arrangements between a PTAS line customer and another carrier are the sole responsibility of the PTAS line customer.

D. It is the customer's responsibility to ensure that instruments used in conjunction with PTAS are capable of rating sent-paid local calls.

7.1.4 Rates and Charges

PTAS is provided for on a per line monthly basis in addition to a local message charge. Rates for PTAS service are as follows:

		Monthly Rate
A.	Exchange Access Line	See Section 3
B.	Local Message	See Section 3

7. COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service (Continued)

7.1.4 Rates and Charges (Continued)

		Monthly Rate
C.	Billed Number Screening (BNS) Per Access Line	See Billed Number Screening Section of Tariff
D.	Answer Supervision	No Charge
E.	Selective Class of Call Screening Per Access Line	See Selective Class of Call Screening Section of Tariff
F.	Central Office Blocking	See Customized Code Restriction Section of Tariff

G. The customer who is billed for the access line will be billed for each local directory assistance call at the rate approved by the Commission until such time as this rate may be deregulated. No directory assistance charges will be billed by the Cooperative to the calling party. A local directory must be provided at the PTAS location by the customer.

H. Intrastate/IntraLATA long distance charges apply on a per message basis based on toll rates plus, when appropriate, the additive operator service charges as specified in Section 18 of this Tariff.

I. Service charges as covered in Section 4 of this Tariff are applicable. Changes in service from an existing exchange service to PTAS will be considered as new service.

J. Listings in connection with PTAS are furnished under the regulations in Section 6 of this Tariff.

K. All providers of coin or coinless operated PTAS shall be responsible for payment of a maintenance service charge for each visit by the Cooperative to the premises of the subscriber where the service difficulty or trouble report results from the use of equipment or facilities provided by the PTAS subscriber.

8. RESERVED FOR FUTURE USE

9. FOREIGN EXCHANGE SERVICE

Table of Contents

Page No.

9.1 Foreign Exchange Service 1

9.1.1 General 1

9.1.2 Regulation 2

9.1.3 Types and Descriptions 3

9.1.4 Rates and Charges 4

9.1.5 Foreign Exchange Service Provided by Multiple Companies 12

9. FOREIGN EXCHANGE SERVICE

9.1 Foreign Exchange Service

9.1.1 General

A. Foreign Exchange Service is the service of one exchange furnished to a customer located in the serving area of another exchange. The exchange from which the service is furnished is the foreign exchange. The exchange normally serving the area in which the customer is located is the local exchange.

B. The Cooperative is not obligated to furnish such service, particularly where it involves undue expense or impairment of the service furnished to the general public.

9. FOREIGN EXCHANGE SERVICE

9.1 Foreign Exchange Service (Continued)

9.1.2 Regulations

A. When another telephone company is involved in the provisioning of the Foreign Exchange Service, the Cooperative will offer Foreign Exchange Service subject to the rules set forth in the contracts in effect with the connecting company.

B. A customer receiving Foreign Exchange Service may be required to subscribe to Local Service from the exchange from which he would normally be served.

C. Other services, equipment or facilities used in connection with Foreign Exchange Service, except as otherwise indicated in the Tariff, are furnished subject to the rates and regulations applying in the foreign exchange from which the subscriber is served.

D. Foreign Exchange Service may be provided only where all facilities and serving points are located in the same LATA.

E. The Cooperative may, when a customer for the purpose of avoiding payment for long distance calls to the foreign exchange or when the user originates other long distance calls from the foreign exchange, equip the foreign exchange line with toll restricting devices.

9. FOREIGN EXCHANGE SERVICE

9.1 Foreign Exchange Service (Continued)

9.1.3 Types and Descriptions

Channels are furnished on a single point basis (except as specified in 9.1.4.A following) for service 7 days per week, 24 hours per day, for a minimum period of one month. These channels may also be furnished on a link (partial channel) basis when connected to NetLink™ Channel Service.

A. Station Terminals for use with foreign exchange service are described as follows:

1. Type 2006 – A two-wire interface with effective two-wire facilities for use with customer-provided station equipment furnished for voice transmission.

2. Type 2010 – A two wire interface with effective two wire facilities for use with customer-provided station equipment. Furnished for voice transmission off-premises residence or business extension service, Centrex or PBX flat rate trunk line applicable with the serving foreign exchange plus charges in 9.1.4.A following.

9. FOREIGN EXCHANGE SERVICE

9.1 Foreign Exchange Service (Continued)

9.1.4 Rates and Charges

A. The rates for Foreign Exchange Service are the nonrecurring and monthly rates for business, residence, Centrex or PBX Flat Rate Service applicable within the serving foreign exchange. Additionally, applicable mileage charges will be billed in accordance with the filed Tariff of either the Cooperative or the connecting company based upon the exchanges involved in the provisioning of the service as follows:

1. The Cooperative, may establish the service across exchange boundaries where the applicant for foreign exchange service is so located that it would be more economical to the Cooperative to provide the foreign exchange service direct from the foreign exchange to the applicant's location by the extension or utilization of existing plant. Facilities may not cross LATA boundaries.

a. For the distance from the applicant's location to the central office in the foreign exchange area from which service is to be furnished, a mileage charge, per mile or fraction thereof, airline measurement will apply.

		Monthly Charge
(1)	Per Channel	
	(a) Per mile	$ 12.30

9. FOREIGN EXCHANGE SERVICE

9.1 Foreign Exchange Service (Continued)

9.1.4 Rates and Charges (Continued)

A. (Continued)

2. Where the applicant for foreign exchange service is so located that it is not economical for the Cooperative to provide the foreign exchange service direct from the foreign exchange to the applicant's location by the extension or utilization of existing plant, the rates below shall apply. With single point service, only one Type 2006 Station Terminal is required for Foreign Exchange Service. Multipoint service requires one Type 2006 Station Terminal and a minimum of one Type 2010 Station Terminal.

		Monthly Charge	Nonrecurring Charge
a.	Per Station Terminal		
	(1) Type 2006	$ 3.30	$ 116.00
	(2) Type 2010	$ 25.25	$ 179.00
b.	For Use with Station Terminals		
	(1) Interexchange Channel (measured airline distance between rate centers)		
	(a) Channels 10 miles or less, per mile	$ 5.05	
	(b) Channels over 10 miles, per mile	$ 2.90	
	(2) Channel Terminal, two per interexchange channel		
	(a) Where the interexchange mileage is 10 miles or less, per channel terminal	$ 39.80	$ 18.50
	(b) Where the interexchange mileage is over 10 miles, per channel terminal	$ 47.85	$ 20.00

9. FOREIGN EXCHANGE SERVICE

9.1 Foreign Exchange Service (Continued)

9.1.4 Rates and Charges (Continued)

A. (Continued)

3. Service Connection Charges

a. The Service Connection Charges following are applicable per request for all channel services ordered and installed at the same time for termination at the same premises, and include the engineering design function. In addition, Service Charges in Section 4 are applicable to the associated exchange services.

		Nonrecurring Charge
(1)	Type Use Per Service Request	
	(a) Type 2006	$ 174.00
	(b) Type 2010	$ 174.00
(2)	Inside Moves	
	(a) Type 2010	$ 83.00

9. FOREIGN EXCHANGE SERVICE

9.1 Foreign Exchange Service (Continued)

9.1.4 Rates and Charges (Continued)

A. (Continued)

3. Service Connection Charges (Continued)

b. Premises Visit Charges are applicable for termination of a Station Terminal at the customer's premises. Only one Premises Visit Charge applies when more than one channel service of the same type is terminated at the same premises at the same time.

		Nonrecurring Charge
(1)	Per Station Terminal	
	(a) Types 2010	$ 29.00

c. Inside Moves

For moving a channel terminal at the customer's premises from one point within a building to a point within the same building.

		Nonrecurring Charge
(1)	Connection Charges	
	(a) Type 2010	$ 59.00

d. Other Service Charges for Foreign Exchange Service, except for channel connection and testing, are as specified for the exchange service which the customer requested. Channel connection charges are applicable for the connection and testing of Station Terminals and Channel Terminals. The charges applicable are those nonrecurring charges associated with Station Terminals and Channel Terminals.

9. FOREIGN EXCHANGE SERVICE

9.1 Foreign Exchange Service (Continued)

9.1.4 Rates and Charges (Continued)

A. (Continued)

4. Foreign Exchange Service is normally furnished on a single point basis, however, where facilities permit, multipoint service may be provided within the same LATA. Rates and charges are as specified in 9.1.4.A.2 preceding, plus those charges for multipoint bridging as specified herein. The first customer location in the foreign exchange is to be designated as the Type 2006 Station Terminal. Each additional customer premises served in the same exchange and/or different exchange as the Type 2006 Station Terminal and/or other exchange providing the foreign exchange service (dial tone) is to be designated a Type 2010 Station Terminal. Interexchange mileage charges for multipoint service is that combination of airline distances connecting rate center points which will produce the lowest total interexchange mileage charge. Each channel connected to an interexchange switching arrangement is considered a separate channel for which the mileage is independently computed.

Where bridging is provided at the "open end" (dial tone end) of Foreign Exchange Service, a bridging charge is also applicable for connection of the bridge to local switching equipment that provides access to the public switched network. This is in addition to bridging charges for each of the Type 2006 and 2010 channel links bridged at that location. The switched network bridged connection is to be treated and charged as an interexchange channel connection to a bridge.

a. For Type 2006 and 2010 Station Terminals

	Monthly Charge	Nonrecurring Charge
(1) Per Station Terminal Bridged		
(a) Each	$ 17.65	$ 49.00
(2) Per Interexchange Channel Bridged		
(a) Each	$ 17.65	$ 49.00

9. FOREIGN EXCHANGE SERVICE

9.1 Foreign Exchange Service (Continued)

9.1.4 Rates and Charges (Continued)

A. (Continued)

5. The rate center of an exchange is the point from which long distance message telephone service rates are measured.

6. The local service area of, and long distance rates to and from main stations or PBX systems connected for foreign exchange service are the same as regularly apply to stations/systems located in the foreign exchange area.

7. Foreign exchange service may be furnished involving two areas of the Cooperative or involving an area of the Cooperative and an area of another local exchange carrier when the other connecting company is willing to concur in arrangements for furnishing such service. Where the connecting company furnishes a portion of the inter-exchange facilities, the Cooperative may elect to concur with those Foreign Exchange Rates of the connecting company which are on file with the Commission.

8. When an extension to foreign exchange service is either located in the same exchange as the foreign exchange main station; or the extension is located in the same exchange as the central office where the number is switched (the foreign exchange), the charge for a 2010 station terminal will apply.

9. FOREIGN EXCHANGE SERVICE

9.1 Foreign Exchange Service (Continued)

9.1.4 Rates and Charges (Continued)

A. (Continued)

9. Where alternate full-period foreign exchange service is provided, an intercept arrangement may be furnished which transfers the foreign exchange numbers to a receiving-only local number when the service is in the full period condition. This arrangement contemplates a standard termination in a handset, key equipment or PBX and is furnished at the following rates and charges:

a. To permit calls made to the foreign exchange number to be received at the customer's location in the foreign exchange during the period the service is in full period condition.

		Monthly Charge	Nonrecurring Charge
(1)	Intercept Arrangement at foreign exchange	$ 8.65	$ 18.00

9. FOREIGN EXCHANGE SERVICE

9.1 Foreign Exchange Service (Continued)

9.1.4 Rates and Charges (Continued)

A. (Continued)

10. Four-Wire Service Terminating Arrangement

The Four-Wire Service Terminating Arrangement permits switching equipment that is designed to use four-wire terminations to be connected to the Cooperative's standard two wire Foreign Exchange (FX) exchange facilities toll network. While this offering contemplates the use of four-wire facilities between the local serving Central Office and the premises switching equipment, two-wire facilities may be used. Transmission performance that meets the established standards of the Cooperative will be obtained over facilities connected to a Four-Wire Service Terminating Arrangement. If a customer requests improvement beyond this, additional equipment will be provided where facility conditions permit, subject to additional rates and charges based on the costs incurred.

a. The following rates and charges are for the Four-Wire Service Terminating Arrangement only and are in addition to the applicable rates and charges for the FX trunk with which it is associated. The nonrecurring charge is applicable for new four-wire installation and conversion from two-wire service in addition to the Service Charges in Section 4.

(1) Four-Wire Service Terminating Arrangement

	Monthly Charge	Nonrecurring Charge
(a) Each	$ 15.00	$ 390.00

9. FOREIGN EXCHANGE SERVICE

9.1 Foreign Exchange Service (Continued)

9.1.5 Foreign Exchange Service Provided by Multiple Companies

A. Unless a settlement arrangement is made between the Cooperative and a second company involved in the provisioning of Foreign Exchange Service, each company will bill for the portion of the Foreign Exchange Service provided by their respective tariff based on their regulations, rates and charges as appropriate.

B. The charges billed by the Cooperative for the interoffice channel between Exchange Telephone Company central offices, are determined as follows:

1. The total mileage for the service is computed using the V & H coordinates set forth in the National Exchange Carrier Association Tariff, Inc. F.C.C. No. 4.

2. A billing factor is determined from the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4. This factor represents the percentage of the distance between Exchange Telephone Company central offices that will be billed by the Cooperative. The billing factor is multiplied by the total charge for all of the miles to determine the amount to be billed by the Cooperative.

10. RESERVED FOR FUTURE USE

11. RESERVED FOR FUTURE USE

12. RESERVED FOR FUTURE USE

13. MISCELLANEOUS SERVICE ARRANGEMENTS

Table of Contents

Page No.

13.1 Extension Line Service....1

13.1.1 General....1

13.1.2 Rates and Charges....2

13.2 Tie Line Service....3

13.2.1 General....3

13.2.2 Rates and Charges....3

13.3 Temporary Suspension of Service....4

13.3.1 General....4

13.3.2 Rates and Charges....4

13.4 Rotary Line Service (Trunk Hunting)....5

13.4.1 General....5

13.4.2 Rates and Charges....5

13.5 Season Service....6

13.5.1 General....6

13. MISCELLANEOUS SERVICE ARRANGEMENTS

Table of Contents

Page No.

13.6 Custom Calling Features 7

13.6.1 General 7

13.6.2 Rates and Charges 12

13.6.3 Provision of Service 20

13.7 Selective Class of Call Screening 21

13.7.1 General 21

13.7.2 Regulations 21

13.7.3 Rates and Charges 22

13.8 Direct Inward Dialing (DID) Service 23

13.8.1 General 23

13.8.2 Rates and Charges 25

13.9 Customized Code Restriction (CCR) Service 26

13.9.1 General 26

13.9.2 Rates and Charges 27

13. MISCELLANEOUS SERVICE ARRANGEMENTS

Table of Contents

Page No.

13.10 Custom Local Area Signaling Service (CLASS) Features 28

13.10.1 General 28

13.10.2 Rates and Charges 34

13.10.3 Multiple Feature Discounts 37

13.10.4 Provision of Service 39

13.11 Meet-Me-Conference Service 40

13.11.1 General 40

13.11.2 Rates and Charges 40

13.12 Billed Number Screening 41

13.12.1 General 41

13.12.2 Rates and Charges 41

13.13 Reserved for Future Use 42

13.14 711 Dialing Code for Telephone Relay Service (TRS) 43

13.14.1 General 43

13.14.2 Service Requirements and Conditions 45

13.14.3 Obligations of the Competitive Local Exchange Carrier (CLEC) 50

13.14.4 Rates and Charges 50

13. MISCELLANEOUS SERVICE ARRANGEMENTS

Table of Contents

Page No.

13.15 811 Dialing Code 51
13.15.1 General 51
13.15.2 Service Requirements and Conditions 52
13.15.3 Rates and Charges 55
13.16 211 Dialing Code 56
13.16.1 General 56
13.16.2 Service Requirements and Conditions 57
13.16.3 Rates and Charges 60
13.17 511 Dialing Code 61
13.17.1 General 61
13.17.2 Service Requirements and Conditions 62
13.17.3 Rates and Charges 65
13.18 311 Dialing Code ..... 66 N
13.18.1 General 66
13.18.2 Service Requirement and Conditions 67
13.18.3 Rates and Charges 70
13.19 Audio Conferencing ..... 71 N
13.19.1 General 71
13.19.2 Rates and Charges 71
13.20 Advanced Calling Features ..... 72 N
13.20.1 General 72
13.20.2 Rates and Charges 73

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.1 Extension Line Service

13.1.1 General

A. Extension Line Service provides the capability of originating or receiving calls from locations equipped with instruments in addition to the location of the main station.

B. Extension Line Service will be provided in connection with all classes of Basic Exchange Service, excluding Public Telephone Access Service.

C. In the case of individual line customers, service extensions may be located on other premises, provided facilities are available and technical equipment limitations in each specific case permit.

D. The provision of circuits required to connect main and extension stations is subject to additional regulations, and charges shown in Section 13.1.2 following.

E. The number of extension stations permitted with any main station is limited to such number as, in the judgment of the Cooperative, will not interfere with the efficient operation of the service.

F. Extension station lines will be furnished where the Cooperative deems feasible.

G. Where different buildings are involved, and where different premises of the customer are served out of the same central office or remote central office, those rates as specified in Section 13.1.2 will apply. When the locations of the customer are served out of different central offices or remote central offices, then those rate specified in the Foreign Exchange Section of this Tariff will apply in addition to the rates listed in Section 13.1.2.

H. When it is known or realized that the life of all or a part of the outside plant facilities used in the provision of Extension Line Service will be shorter than the normal life of the facilities, or the cost of providing the facilities is such as to render inadequate the charges quoted herein, the plant facilities required to furnish such service will be provided on the basis of cost as described in Section 5 of this Tariff.

I. Extension Line Service as described in this section of the Tariff allows for the extension, or duplication, of central office line services. The rules, rates, and regulations associated with the provisioning of off premises station (OPS) extension service associated with customer premises equipment are located in Section 20 of this Tariff.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.1 Extension Line Service (Continued)

13.1.2 Rates and Charges

A. Extension Line Service served from the same central office or remote central office. Mileage is computed by calculating the airline mileage between premises.

	Monthly Charge	Installation Charge
1. Residential Extension		
a. 200 Ft. or less	N/A	$250.00
b. 201 Ft. or greater	$6.50	See Section 4
2. Business Extension		
a. 200 Ft. or less	N/A	$250.00
b. 201 Ft. to 400 Ft.	N/A	Actual Cost
c. 401 Ft. or greater	$16.00	See Section 4

B. Extension Line Service between customers served in the same exchange but out of a different remote or host central office. Rates are in addition to charges in 13.1.3.A above.

1. Remote Extension Line Service	See "Foreign Exchange Service" Section of this Tariff

C. Extension Line Service served between customers in different exchanges. Rates are in addition to those listed in Section 13.1.2.A. above.

1. Foreign Exchange Extension Line Service	See "Foreign Exchange Service" Section of this Tariff

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.2. Tie Line Service

13.2.1 General

A. Tie Lines are circuits connecting customer premises telephone systems together to provide standard transmission on a two-point basis as follows:

1. Connection between a station on one system and a station on the other system in which the tie line terminates.

2. Connection of a single tie line (at either end but not at both ends simultaneously) to a central office trunk for through communication.

B. Tie lines are not furnished to connect a flat rate system with a message rate system.

C. The monthly charge for Tie Line Service is the sum of the Intraexchange or Interexchange Tie Line Charges.

13.2.2 Rates and Charges

Tie Lines connecting systems in the same exchange or different exchanges within the same LATA are priced at the rates listed in Section 20 of this Tariff will apply.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 Temporary Suspension of Service

13.3.1 General

A. Upon request, a business or residence customer may arrange for the temporary suspension of their service. Suspension of service is available on the customer's complete service or on such portion thereof as can be suspended.

B. When the period of suspension is less than one month, the regular charges for the full month of service shall apply.

C. Service may not be suspended for more than six months of any consecutive 12-month period.

D. In connection with complete suspension of service, local or long distance service is not furnished during the period of suspension. At the request of the customer, inward calls to a station at which service is suspended may be referred to the call number of another station provided the suspended station is not delinquent in payment of charges.

E. The charge for the total suspension may be collected in advance.

F. There is no reduction in the charge for Foreign Central Office or Foreign Exchange Service during the period of suspension.

G. In connection with "Employee Telephone Service", the charge for service during the period of suspension is fifty percent (50%) of the rate regularly charged for service furnished without the employee reduction as specified in Section 3 of this Tariff.

H. Appropriate Service Ordering Charges as specified in Section 4 of this Tariff will apply.

13.3.2 Rates and Charges

During the period of suspension, the charge for main station service is fifty percent (50%) of the rate regularly charged, except as specified in preceding.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.4 Rotary Line Service (Trunk Hunting)

13.4.1 General

A. Rotary Line Service provides a means whereby calls made to the first number of a rotary group will be automatically completed over the first idle line in the rotary group. If all lines are busy, the calling party will receive a busy signal.

B. This service is furnished only when the rotary numbers are available and only in connection with individual lines, key and PBX trunks.

C. The regulations applicable to directory listings in connection with provision of main services on a rotary basis are located in Section 6 of this Tariff..

13.4.2 Rates and Charges

A. The rate for each individual rotary line is the applicable monthly rate for individual line service in addition to the following rates for each rotary number.

		Monthly Rate	
1.	Residence	$ 5.00	R
2.	Business	$ 5.00	R

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.5 Seasonal Service

13.5.1 General

A. Applicants who are users of service only during seasonal or temporary periods will be furnished Seasonal Service in accordance with the following provisions:

1. Service for the first month or fraction thereof, three times the monthly schedule rates; for the second month or fraction thereof, two times the monthly schedule rates; and for each additional month, the monthly rate will apply.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.6 Custom Calling Features

13.6.1 General

A. Custom Calling Features provide for auxiliary features in addition to Exchange Access Line Service. Calling Features are limited to those customers served by central offices arranged for this service and are furnished only in connection with individual line service.

B. Description of Features

Call Forwarding Busy Line

Allows calls terminating to a customer's busy directory number to be forwarded to a telephone number pre-selected by the customer.

Call Forwarding Don't Answer

Allows calls terminating to a customer's idle directory number to be forwarded after a predetermined number of rings. Calls are forwarded to another telephone number pre-selected by the customer.

Call Forwarding Multiple Paths

Allows a Call Forwarding Variable customer the capability to specify the number of calling paths to be made available to forward calls simultaneously to the destination directory number. This allows customers who are forwarding calls intended for a group of lines arranged in a hunt group to select the number of simultaneous calls that can be forwarded to a target number. This feature is available only as an enhancement to Call Forwarding Variable and is billed based upon the number of forwarding paths allowed simultaneously.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.6 Custom Calling Features (Continued)

13.6.1 General (Continued)

B. Description of Features (Continued)

Call Forwarding Variable

Provides an arrangement for forwarding incoming calls to another telephone number by dialing a code and the number of the service to which calls are to be forwarded. Calls may be forwarded to a long distance message telecommunication point subject to the availability of the necessary facilities in the central office from which the calls are to be forwarded.

Call Waiting

Allows a customer who is using the telephone, to be notified by means of a tone signal when another caller is trying to reach that station. Call Waiting allows the customer to place the first call on hold so that the second call can be answered.

Call Waiting Deluxe

Allows a customer, while off-hook on an existing call, to receive information about a calling party on a waiting call. The feature requires that a customer subscribe to a calling number delivery feature which provides information about an incoming call. Call Waiting Deluxe (CWD) provides call capabilities associated with the Call Waiting Service, with additional capability of providing calling party data to a subscriber for the waiting calls. A line cannot have both Call Waiting and CWD assigned at the same time. Call Waiting Deluxe can be disabled for a single call by using the Cancel Call Waiting feature when the subscriber does not wish to be disturbed for the duration of a call or when an activity such as the use of a data terminal, personal computer, etc. requires the feature to be inhibited. Call Waiting Deluxe will be temporarily cancelled for that one call, incoming calls will receive busy treatment, and the CWD customer will neither be alerted nor receive calling party data for an incoming call.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.6 Custom Calling Features (Continued)

13.6.1 General (Continued)

B. Description of Features (Continued)

Call Wake Up Service

Allows a customer to dial an access code, receive a second dial tone, and then dial a time at which a Wake Up call is desired. The request must be entered daily and the time must be entered in 24-hour military time format. The subscriber may cancel or change a Call Wake Up request at any time.

Cancel Call Waiting

Allows a customer, prior to making a call, to dial a Cancel Call Waiting code to disable the Call Waiting feature for the duration of the call. The Call Waiting feature may also be disabled after a call has been established if the customer subscribes to a service that allows flash-hook privileges. Call Waiting is restored automatically on termination of the call. During the time the Cancel Call Waiting feature is activated, incoming callers receive a busy tone.

Direct Line

Allows a customer to automatically place a call to a pre-selected directory number by lifting the handset. The customer-selected dialed telephone number is pre-programmed at the time service is established and can only be changed by the Cooperative.

Do Not Disturb

Allows a customer to prevent incoming calls from ringing a line by rerouting the calls to a tone or recording. The customer may use a customer-selected pre-programmable Personal Identification Number (PIN) to allow incoming callers the option to override the Do Not Disturb feature. Incoming callers provided with the PIN number would enter the PIN number following the tone, thereby enabling the call to be completed as usual.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.6 Custom Calling Features (Continued)

13.6.1 General (Continued)

B. Description of Features (Continued)

Help Line

Allows a customer to automatically place a call to a pre-selected directory number by lifting the handset and waiting for the time-out period. The time-out period is a predetermined time interval, which gives the customer a set period of time to place a call to a number other than the pre-selected directory number. If the customer has not dialed at the end of the time-out period, a call attempt is made to the selected directory number. The customer-selected dialed telephone number is preprogrammed at the time service is established and can only be changed by the Cooperative.

Personal Ring

Allows a customer to have a distinctive ringing pattern assigned for each directory number that identifies to the subscriber which number has been dialed. This service requires multiple directory numbers to be assigned to an individual line. Only one conversation can be conducted at any given time. One listing for each Personal Ring Service number will be furnished on a listed basis at no charge to the customer. The service listing must be either business or residence based on the main directory number's grade of service. Additional listings and non-published numbers may be provided and are subject to the rates specified in Section 6 of this Tariff.

Remote Activation of Call Forwarding T

Allows subscribers who subscribe to Call Forwarding to activate or deactivate Call Forwarding or change the forward-to destination from a remote location (away from the subscriber's residence or business). The feature is evoked by dialing the access number and Personal Identification Number (PIN) assigned by the Cooperative.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.6 Custom Calling Features (Continued)

13.6.1 General (Continued)

B. Description of Features (Continued)

Speed Calling 8-Code

Allows a customer to call a list of up to eight pre-selected seven or ten-digit directory numbers by dialing an abbreviated code for each number to be dialed.

Speed Calling 30-Code

Allows a customer to call a list of up to 30 pre-selected seven or ten-digit directory numbers by dialing an abbreviated code for each number to be dialed.

Three-Way Calling C

Allows a customer to place an existing call on hold, dial a second directory number, and then conference all three parties together. This connection contemplates that normal transmission performance cannot be guaranteed on all calls. The feature is available at a monthly rate or on a per-use basis. The per-use charge is applied only when a second call is completed and bridged to the first call. Access to the usage-sensitive feature can be restricted at the customer's request without charge.

Visual Message Waiting Indication

Allows an end user to receive a visual indication that a voice mail message is waiting. A stutter dial tone is used to activate or deactivate a visual alerting signal and to activate or deactivate an indicator light on customer owned equipment, adjunct devices or light equipped telephone sets. The feature is furnished only from central offices, which have been arranged to provide this feature, and is subject to the availability of facilities. The visual capability is not guaranteed to work on all network serving facilities or all customer-provided equipment.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.6 Custom Calling Features (Continued)

13.6.2 Rates and Charges C

Following appropriate advance written notice to the Commission, the Cooperative may set rates for Custom Calling Features at those rates set forth in the Current Price List. A service order records charge is applicable for establishing these services subsequent to initial telephone installation. During certain promotion periods, the Cooperative may elect to waive the installation charges associated with adding Custom Calling Features.

A. Residence - Individual Features C

	Monthly Rate
	See Current Price List
1. Call Forwarding Busy Line	
2. Call Forwarding Don't Answer	
3. Call Forwarding Multiple Paths	
4. Call Forwarding Variable	
5. Call Waiting	
6. Call Waiting Deluxe	
7. Call Wake Up Service	
8. Cancel Call Waiting	

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.6 Custom Calling Features (Continued)

13.6.2 Rates and Charges (Continued)

A. Residence – Individual Features (Continued) C

	Monthly Rate
	See Current Price List
9. Direct Line	
10. Do Not Disturb	
11. Help Line	
12. Personal Ring	
13. Remote Activation of Call Forwarding	
14. Speed Calling 8-Code	
15. Speed Calling 30-Code	
16. Three-Way Calling	
17. Visual Message Waiting Indication	

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.6 Custom Calling Features (Continued)

13.6.2 Rates and Charges (Continued)

B. Business - Individual Features C

	Monthly Rate
1. Call Forwarding Busy Line	See Current Price List
2. Call Forwarding Don't Answer	
3. Call Forwarding Multiple Paths	
4. Call Forwarding Variable	
5. Call Waiting	
6. Call Waiting Deluxe	
7. Call Wake Up Service	
8. Cancel Call Waiting	

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.6 Custom Calling Features (Continued)

13.6.2 Rates and Charges (Continued)

B. Business – Individual Features (Continued) C

Monthly Rate
See Current Price List

9. Direct Line

10. Do Not Disturb

11. Help Line

12. Personal Ring

13. Remote Activation of Call Forwarding

14. Speed Calling 8-Code

15. Speed Calling 30-Code

16. Three-Way Calling

17. Visual Message Waiting Indication

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.6 Custom Calling Features (Continued)

13.6.2 Rates and Charges (Continued)

C. Residence -Packaged Features C

Monthly Rate
See Current Price List

1. Call Forwarding Don't Answer and Call Forwarding Busy Line

2. Call Forwarding Variable and Call Waiting

3. Call Forwarding Variable, Call Waiting and Personal Ring

4. Call Forwarding Variable, Call Waiting and Speed Calling 30- Code

5. Call Forwarding Variable, Call Waiting and Speed Calling 8- Code

6. Call Forwarding Variable, Call Waiting, Three-Way Calling and Speed Calling 8- Code

7. Call Waiting and Call Forwarding Busy Line

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.6 Custom Calling Features (Continued)

13.6.2 Rates and Charges (Continued)

C. Residence -Packaged Features (Continued)

		Monthly Rate Minimum	Monthly Rate Maximum
8.	Call Waiting and Call Forwarding Don't Answer	$ 2.50	$ 6.00
9.	Call Waiting and Help Line	$ 2.00	$ 5.00
10.	Call Waiting and Personal Ring	$ 4.00	$ 8.00
11.	Call Waiting and Speed Calling 8- Code	$ 2.50	$ 6.00
12.	Call Waiting, Call Forwarding Busy Line and Call Forwarding Don't Answer	$ 3.00	$ 8.00

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.6 Custom Calling Features (Continued)

13.6.2 Rates and Charges (Continued)

D. Business - Packaged Features

		Monthly Rate Minimum	Monthly Rate Maximum
1.	Call Forwarding Don't Answer and Call Forwarding Busy Line	$ 2.50	$ 6.00
2.	Call Forwarding Variable and Call Waiting	$ 5.00	$ 9.00
3.	Call Forwarding Variable, Call Waiting and Personal Ring	$ 8.00	$ 15.00
4.	Call Forwarding Variable, Call Waiting and Speed Calling 30- Code	$ 8.00	$ 13.00
5.	Call Forwarding Variable, Call Waiting and Speed Calling 8- Code	$ 6.50	$ 12.00
6.	Call Forwarding Variable, Call Waiting, Three-Way Calling and Speed Calling 8-Code	$ 7.00	$ 13.00
7.	Call Waiting and Call Forwarding Busy Line	$ 5.00	$ 8.00

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.6 Custom Calling Features (Continued)

13.6.2 Rates and Charges (Continued)

D. Business - Packaged Features (Continued)

		Monthly Rate Minimum	Monthly Rate Maximum
8.	Call Waiting and Call Forwarding Don't Answer	$ 5.00	$ 8.00
9.	Call Waiting and Help Line	$ 4.00	$ 8.00
10.	Call Waiting and Personal Ring	$ 6.00	$ 12.00
11.	Call Waiting and Speed Calling 8- Code	$ 5.00	$ 8.00
12.	Call Waiting, Call Forwarding Busy Line and Call Forwarding Don't Answer	$ 6.00	$ 10.00

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.6 Custom Calling Features (Continued)

13.6.3 Provision of Service

A. Custom Calling Features are subject to available facilities and are limited to central offices specifically equipped to provide such features. Custom Calling Features are applicable only to calls placed to/from compatible central offices within the same local calling area offering the service.

B. Operator-assisted calls are designed to override these feature calls in the event of an emergency.

C. Public Telephone Access Service will not be enabled with Custom Calling Features. However, Public Telephone Access Service will be interactive with Custom Calling Feature services.

D. Certain Custom Calling Features will not be available to customers with rotary dial service.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.7 Selective Class of Call Screening

13.7.1 General

A. Selective Class of Call Screening (SCCS) is an optional service available to the Cooperative's Local Exchange Service customers, and is offered on a per line or local trunk basis. The service is offered to provide customers with a choice of originating call screening options when an operator service system is involved with call processing. The SCCS service provides information to the operator services system (mechanized or live operator) to denote special originating call handling was requested by the customer.

13.7.2 Regulations

A. The customer will specify, at the time of the order, the special call handling option(s) desired. The customer may specify any combination of SCCS options offered by the Cooperative.

B. On all operator-assisted calls originating from the specified line or local trunk, the options available are:

1. Bill to a Calling Card Account (specify at the time of the call)

2. Bill to a Third Number (specify at the time of the call)

3. Collect to the Called Number (specify "collect" at the time of the call)

4. Prohibit all operator-assisted sent-paid calls

C. SCCS service is offered subject to the availability of suitable facilities.

D. Subscribers to SCCS service are responsible to notify the Cooperative of any failure of the feature to perform as requested.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.7 Selective Class of Call Screening (Continued)

13.7.2 Regulations (Continued)

E. The Cooperative makes no guarantee and assumes no liability for the accuracy of SCCS service. The customer agrees fully and completely to indemnify and save harmless the Cooperative, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish SCCS service.

F. The minimum period for SCCS service is one month.

G. All local calls, calls to Cooperative numbers such as repair service, and public emergency service numbers such as 911 will be permitted.

H. SCCS is offered with Public Telephone Access Service (PTAS) at no charge as a result of the mediated settlement in S.C. Public Service Commission Docket No. 97-186-C N

13.7.3 Rates and Charges

A. The following rates and charges apply to the provisioning of SCCS and are in addition to all other applicable rates and charges as specified elsewhere in this Tariff. Service Connection charges as listed in Section 4 of this Tariff will be charged when adding SCCS subsequent to initial telephone installation.

		Monthly Rate	Installation Charge	
1.	SCCS per line equipped	$ 1.10	See Section 4	
2.	SCCS per trunk equipped	$ 3.10	See Section 4	
3.	SCCS PIN Code Restriction, per line or trunk equipped	$ 4.15	See Section 4	
4.	SCCS per PTAS line equipped	NA	See Section 4	N

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.8 Direct Inward Dialing (DID) Service

13.8.1. General

A. Direct Inward Dialing (DID) Service consists of the central office switching equipment necessary to connect calls from the local exchange and long distance telecommunication network directly to stations or attendant positions associated with customer premises switching systems, without intermediate handling by an attendant.

B. The provision of DID Service is subject to the availability of the Cooperative's facilities and telephone numbers and the utilization of properly equipped customer premises equipment. The rates and charges for DID Service contemplate the use of standard Cooperative equipment and serving arrangements.

C. DID Service must be provided on all lines in a trunk or access line group arranged for inward service. All routing of calls to selected numbers within the Direct Inward Dialing number group must go over a DID trunk group.

D. The operational characteristics of interface signals between Cooperative-provided connecting arrangements and customer-provided switching equipment must conform to the Cooperative's specifications.

E. The Cooperative shall not be responsible to the customer or authorized user if changes in either protection criteria or in any of the facilities, operations or procedures of the Cooperative render any customer-provided facilities obsolete or require facilities modification of or otherwise affect the use or performance of such customer-provided facilities.

F. The Cooperative will provide directory listings in accordance with the regulations of Section 6 of this Tariff. DID numbers furnished herein are not entitled to directory listings without charge. Where clients of a subscriber to DID Service want to list any of these numbers, those clients would be billed the applicable Additional Listing rate as specified in Section 6 of this Tariff.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.8 Direct Inward Dialing (DID) Service (Continued)

13.8.1. General (Continued)

G. Customer-premises switching systems must be able to intercept unused numbers transmitted to the switching equipment.

H. DID Service telephone numbers are normally provided in blocks of consecutive numbers. However, the blocks may be provided on a nonconsecutive basis subject to the technical configuration of the serving central office. The Cooperative retains its rights to the telephone numbers used in DID Service.

I. Subscribers to DID Service will be required to maintain an adequate number of DID trunks as determined by the Cooperative in order to provide a "quality" grade of service and prevent network degradation.

J. DID Service is offered where facilities permit. At the discretion of the Cooperative, subject to operating limits and the availability of facilities, DID Service may be provided outside the customer's normal serving central office. Where a DID trunk group is served from a central office other than the customer's normal serving office, the appropriate mileage rates for Foreign Exchange or Foreign Central Office Service, per DID trunk, will apply.

K. Appropriate Service Connection Charges are applicable to the establishment of trunks and numbers in connection with providing DID Service. Once the initial block(s) of DID connector numbers has been established, any subsequent additions, deletions or reconfigurations of numbers will result in the billing of a one-time service charge. T

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.8 Direct Inward Dialing (DID) Service (Continued)

13.8.2 Rates and Charges

A. Central Office Components T

		Monthly Rate	Installation Charge
1.	Active DID Connector Numbers, per Block of 20	$ 7.20	
2.	Reserved DID Connector Numbers, per Block of 20	$ 7.20	
3.	DID Trunk	See Section 3	See Section 4
4.	Service Establishment Charge (Includes Initial Block(s) of DID Numbers)		$ 250.00
5.	Addition, Deletion or Reconfiguration of DID Numbers		$ 50.00

B. Applicable Service Connection Charges as listed in Section 4 of this Tariff apply.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.9 Customized Code Restriction (CCR) Service

13.9.1 General

A. Customized Code Restriction (CCR) Service will provide a selection of code restrictions for selected outgoing calls. Each option will permit local calls, non-chargeable calls to Cooperative numbers such as repair service, as well as emergency numbers (911).

B. CCR Service will be available to basic exchange customers with Individual Line Residence and Business Services.

C. Subscribers dialing restricted codes in the CCR Dialing Plan will be sent to an appropriate recorded announcement.

D. CCR Service will be furnished only from central offices which have been arranged to provide these services. The services are provided subject to the availability of facilities.

E. The Cooperative shall not be liable to any person for damages of any nature or kind arising out of, resulting from, or in connection with the provision of CCR Service offered herein.

F. Codes to be restricted are not all-inclusive and may be changed or added as deemed appropriate by the Cooperative.

G. CCR service will be established and provided at no charge for a customer receiving Lifeline service from Section 3 of this Tariff.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.9 Customized Code Restriction (CCR) Service (Continued)

13.9.2 Rates and Charges

A. The following rates and charges are for CCR Service only and are in addition to the applicable Service Charges, monthly rates, and nonrecurring charges for exchange access lines and other services and equipment with which they are associated. The applicable monthly rate applies to each individual subscriber access line.

CCR added subsequent to initial telephone installation will be billed the applicable Service Connection Charges as listed in Section 4 of this Tariff.

		Monthly Rate	
1.	Per Access Line Equipped		
a.	Residence	$ 1.50	R
b.	Business	$ 1.50	R

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.10 Custom Local Area Signaling Service (CLASS) Features

13.10.1 General

A. Custom Local Area Signaling Service (CLASS) Features are a group of central office call management features offered to single line residential and single line business customers who subscribe to Basic Telephone Service.

B. Description of Features

Anonymous Call Rejection

Allows a customer to automatically reject incoming calls when the call originates from a telephone which has invoked a blocking feature that prevents the delivery of their number to the called party. When Anonymous Call Rejection is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for the acceptance or rejection by Anonymous Call Rejection regardless of the current state of the Anonymous Call Rejection customer's line (e.g., off hook or idle).

Automatic Busy Redial C

Allows a customer to automatically redial the last number the customer attempted to call. If the called number is busy, a 30-minute querying process begins. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the querying process expires. If during this querying process the called line becomes idle, the calling party is notified with a distinctive ring that the network is ready to place the call. When the calling party picks up the telephone, the call will automatically be placed. The feature is available at a monthly rate or on a per-use basis. Access to the usage-sensitive feature can be restricted at the customer's request without charge.

Automatic Call Return C

Allows a customer to place a call to the telephone number associated with the most recent call received, whether the call was answered or not. If the received caller's telephone number is blocked the number will not be announced or returned. If the called number is busy, a 30-minute querying process begins. The network periodically tests the busy/idle status of both parties until the lines are found idle, the customer cancels the request, or the querying process expires. If both lines are found to be idle, the called party is alerted with a distinctive ring signifying that the call may be completed. When the customer picks up the telephone, the call will be processed to the number associated with the most recent call received. The feature is available at a monthly rate or on a per-use basis. Access to the usage-sensitive feature can be restricted at the customer's request without charge.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.10 Custom Local Area Signaling Service (CLASS) Features (Continued)

13.10.1 General (Continued)

B. Description of Features (Continued)

Calling Name and Number Delivery

Allows a customer to view the calling party's name and telephone number prior to answering a call. When Calling Name Delivery is activated on a customer's line, the calling party's telephone number and name will be forwarded from the terminating central office and then displayed on the customer provided equipment. If the calling telephone number and name is not available for forwarding to the called party, an unavailable message will be forwarded. The calling party can prevent the Calling Name and Number Delivery subscriber from seeing the calling telephone number and name by activating Calling Number and Name Delivery Blocking (per call) or complete blocking (per line). When the calling party uses one of these blocking options, the Calling Name and Number Delivery customer will receive an indication on the customer provided equipment that the display of the calling telephone number and name have been suppressed.

Any customer subscribing to Calling Name and Number Delivery will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Cooperative assumes no liability and will be held harmless for any incompatibility of customer equipment to perform satisfactorily with the network features described herein.

If the incoming call originates from a multi-line hunt group, the telephone number and name transmitted will typically be the main number of the hunt group. Calling Name and Number Delivery is not available on operator handled calls.

The Cooperative will deliver all names and numbers subject to technical limitations including telephone names and numbers associated with non-published telephone numbers as described in Section 6 of this Tariff. Telephone customers' names and numbers transmitted via Calling Name and Number Delivery are intended solely for the use of the Calling Name and Number Delivery subscriber. Resale of this information is prohibited

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.10 Custom Local Area Signaling Service (CLASS) Features (Continued)

13.10.1 General (Continued)

B. Description of Features (Continued)

Calling Number Delivery

Allows a customer to view the calling party's telephone number prior to answering a call. This service allows a customer to screen incoming calls in advance to determine whether the customer wishes to answer a particular call. If the incoming call originates from a multi-line hunt group, the telephone number transmitted will generally be the main number of the hunt group. Calling Number Delivery is not available on operator handled calls.

Any customer subscribing to Calling Number Delivery will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Cooperative assumes no liability and will be held harmless for any incompatibility of customer equipment to perform satisfactorily with the network features described herein.

The Cooperative will deliver all numbers, subject to technical limitations, including telephone numbers associated with non-published telephone numbers as described in Section 6 of this Tariff. Telephone numbers transmitted via Calling Number Delivery are intended solely for the use of the Calling Number Delivery subscriber. Resale of this information is prohibited.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.10 Custom Local Area Signaling Service (CLASS) Features (Continued)

13.10.1 General (Continued)

B. Description of Features (Continued)

Calling Number and Name Delivery Blocking Per Line

Allows a customer to prevent the transmission of the customer's directory number and name on all outgoing calls placed from the customer's line. This feature is available at no charge to law enforcement and crisis intervention agencies. The agency should establish that its business is law enforcement or one which the divulgence of identities over the telephone could cause serious personal or physical harm to its employees or clients, such as a domestic violence intervention agency. The agency should establish that the delivery of telephone numbers through Calling Number and Name Delivery would seriously impair or prevent it from performing its business. The agency should establish that no reasonable offering by the Cooperative, other than blocking, will protect its desired anonymity. The head of the agency must submit written certification on official letterhead to the Cooperative citing the need for blocking when the aforementioned conditions are met.

Calling Number and Name Delivery Blocking Per Call

Allows a caller to temporarily change the public/private status of their line to prevent Calling Number and Name Delivery to the called party. The change in public/private status, established by inputting an access code, is limited to the duration of the call.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.10 Custom Local Area Signaling Service (CLASS) Features (Continued)

13.10.1 General (Continued)

B. Description of Features (Continued)

Customer Originated Trace

Allows a customer to automatically initiate a trace of the last incoming call. Upon activation by the customer, the network automatically sends a message to the Cooperative's switching office indicating the calling telephone number, the time the call was received and the time the trace was activated. The results of the trace will not be provided directly to the customer initiating the trace. Customer Originated Trace information will be printed at the Cooperative's office or at some designated law enforcement agency premises. The customer will contact the law enforcement agency to determine any further actions to be taken. The trace record will provide only the incoming telephone number and in no way identifies the person(s) actually placing the call(s).

Selective Call Acceptance

Allows a customer to create a list of preferred telephone numbers from which the customer is willing to receive calls. Callers not identified on the preferred calling list will be routed to an announcement notifying the caller that calls are not being accepted.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.10 Custom Local Area Signaling Service (CLASS) Features (Continued)

13.10.1 General (Continued)

B. Description of Features (Continued)

Selective Call Block

Allows a customer to create a screening list of numbers from which they do not wish to receive calls. Calls from this screening list will be intercepted and rerouted to a rejection announcement. Selective Call Block can also be used to block calls from a number after an undesirable call has been received (even without knowing the calling number). By dialing a code, the calling number can be added to the screening list and subsequent calls from this number will be rerouted to a rejection announcement.

Selective Call Forwarding

Allows a customer to pre-specify which incoming calls will be forwarded. The customer creates a list of telephone numbers placed in the network via an interactive dialing sequence. Subsequently, calls are forwarded to the customer-selected call forwarding telephone number only if it can be matched with a number on the preferred telephone number list.

Selective Ringing

Allows a customer to establish a list of calling telephone numbers that will provide the customer with special incoming call treatment. Any incoming calls received from callers on the telephone number list will be indicated by a distinctive ringing pattern. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special call waiting tone.

Telemarketer Call Screening (TCS)

Allows a subscriber to intercept, or screen, calls that are delivered as “unknown” or “out of area”. When the telemarketer calls a subscriber of TCS service, the telemarketer receives a message stating that the TCS subscriber does not wish to receive calls from telemarketers. The caller will receive a prompt to dial an additional digit(s) or stay on the line if the caller is not a telemarketer.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.10 Custom Local Area Signaling Service (CLASS) Features (Continued)

13.10.2 Rates and Charges C

Following appropriate advance written notice to the Commission, the Cooperative may set rates for CLASS Features at the rates set forth in the Current Price List. A service order records charge is applicable for establishing these services subsequent to initial telephone installation. During certain promotion periods, the Cooperative may elect to waive the installation charges associated with adding CLASS Features.

A. Residence - Individual Features C

	Monthly Rate
	See Current Price List
1. Anonymous Call Rejection	
2. Automatic Busy Redial	
3. Automatic Call Return	
4. Calling Name and Number Delivery	
5. Calling Number Delivery	
6. Calling Number and Name Delivery Blocking Per Line	
7. Calling Number and Name Delivery Blocking Per Call	
8. Customer Originated Trace	

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.10 Custom Local Area Signaling Service (CLASS) Features (Continued)

13.10.2 Rates and Charges (Continued)

A. Residence - Individual Features (Continued) C

Monthly Rate
See Current Price List

9. Selective Call Acceptance

10. Selective Call Block

11. Selective Call Forwarding

12. Selective Ringing

13. Telemarketer Call Screening

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.10 Custom Local Area Signaling Service (CLASS) Features (Continued)

13.10.2 Rates and Charges (Continued)

B. Business - Individual Features C

Monthly Rate
See Current Price List

1. Anonymous Call Rejection
2. Automatic Busy Redial
3. Automatic Call Return
4. Calling Name and Number Delivery
5. Calling Number Delivery
6. Calling Number and Name Delivery Blocking Per Line
7. Calling Number and Name Delivery Blocking Per Call
8. Customer Originated Trace
9. Selective Call Acceptance
10. Selective Call Block
11. Selective Call Forwarding
12. Selective Ringing
13. Telemarketer Call Screening

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.10 Custom Local Area Signaling Service (CLASS) Features (Continued)

13.10.3 DELETED

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.10 Custom Local Area Signaling Service (CLASS) Features (Continued)

13.10.3 DELETED

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.10 Custom Local Area Signaling Service (CLASS) Features (Continued)

13.10.4 Provision of Service

A. CLASS features are subject to available facilities and are limited to central offices specifically equipped to provide CLASS. CLASS features are applicable only to calls placed to/from compatible central offices within the same local calling area offering the service.

B. Operator-assisted calls are designed to override these feature calls in the event of an emergency.

C. Public Telephone Access Service will not be enabled with CLASS features. However, Public Telephone Access Service will be interactive with the CLASS system.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.11 Meet-Me-Conference Service

13.11.1 General

A. Meet-Me-Conference Service is a service that allows conferees to hold a multiple-party conference call by dialing a Cooperative-assigned directory number at a specified time.

B. The customer ordering the Meet-Me-Conference Service may request the service on either a monthly or daily basis. The customer then announces the directory number assigned by the Cooperative to all potential conferees before the specified date and time of the conference call. Confirmation tones are heard by the parties in conference when a new party is added or an existing party drops out of the call.

C. Meet-Me-Conference Service is provided from central offices where facilities permit.

13.11.2 Rates and Charges

A. The following rates and charges are for Meet-Me-Conference Service only and are in addition to the applicable monthly rates and nonrecurring charges for Exchange Access Lines and other services and equipment to which they are associated.

		Daily Rate	Monthly Rate	Installation
1.	6 – Party	$ 20.00	$ 50.00	$ 25.00
2.	12 – Party	$ 30.00	$ 70.00	$ 25.00
3.	20 – Party	$ 40.00	$ 95.00	$ 25.00
4.	30 – Party	$ 50.00	$ 120.00	$ 25.00

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.12 Billed Number Screening (BNS) Service

13.12.1 General

A. Billed Number Screening (BNS) is a service offering providing for the automatic blocking of incoming third number billing, collect billing, or both. The BNS Service is established for a particular billing number via service order.

B. BNS is available for residential and business customers on one or more lines, whether or not the lines are billed together or separately.

C. BNS is offered at no charge to Public Telephone Access Service customers as a result of the mediated settlement in S.C. Public Service Commission Docket No. 97-186-C. N

13.12.2 Rates and Charges

A. The following monthly rates are applicable for Billed Number Screening (BNS) and apply per line. BNS Service added subsequent to initial telephone installation will be billed the applicable Service Connection Charges as listed in Section 4 of this Tariff

	Monthly Rate	Nonrecurring Charge
1. Option A – No Collect or Third Number Billing	NA	See Section 4
2. Option B – No Third Number Billing	NA	See Section 4
3. Option C – No Collect Billing	NA	See Section 4

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.13 Reserved for Future Use

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 711 Dialing Code for Telephone Relay Service (TRS)

13.14.1 General

A. The 711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all Telephone Relay Service (TRS) entities as a toll free call. This service is offered pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105 which assigned the 711 dialing code for nationwide access to TRS entities.

B. 711 is available from the Cooperative in the Cooperative's territory only. The TRS entity should work separately with the competing local providers to ascertain that its end user customers will be able to reach relay services provided by dialing 711.

C. This service is subject to availability of the 711 Dialing Code.

D. 711 can be delivered via regular Exchange Access Service Lines.

E. Limitations and use of the service are as stated in Section 2 of this Tariff.

F. Directory Listings may be provided for 711 at rates and regulations as specified in Section 6 of this Tariff.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 711 Dialing Code for Telephone Relay Service (TRS) (Continued)

13.14.1 General (Continued)

G. Access to 711 is not available to the following classes of service:

- Hotel/Motel/Hospital Service (toll call only)
- 1+
- 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
- Inmate Service
- 101XXXX
- Cellular-Type 2A

In addition, operator assisted calls to 711 will not be completed.

H. The TRS entity is restricted from selling or transferring the 711 dialing code to an unaffiliated entity, either directly or indirectly.

I. An “affiliate” of a TRS entity is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with the TRS entity. The term “control” (including the terms “controlling”, “controlled by”, and “under common control with”) means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract or otherwise.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 711 Dialing Code for Telephone Relay Service (TRS) (Continued)

13.14.2 Service Requirements and Conditions

A. Requests for a 711 Dialing Code must be submitted in writing to the South Carolina Public Service Commission for the assignment of the 711 code.

B. Once the 711 dialing code has been assigned and the subscriber has provided the Cooperative with the appropriate toll free number, implementation of the 711 dialing code will begin. The Cooperative will implement the TRS entity's request within a reasonable time, given the complexity of the order.

If, during or at the end of the provisioning period, the TRS entity has failed to establish service or decides to discontinue service establishment, the 711 code will be recalled and the number will be considered available for reassignment as specified in A. preceding.

C. The TRS entity must, prior to provisioning of the service, sign a written acknowledgement of possible recall of the 711 Dialing Code by the FCC and agree to return the code upon receipt of 6 months written notice of such a recall from the Cooperative or regulating entity and abide by all terms and conditions which may be identified by the FCC in CC Docket 92-105 regarding the use and return of the 711 dialing code. If a recall is effected, the Cooperative will work with the TRS entity affected by such recall to transfer their service arrangements to a 7 or 10-digit dialing arrangement within the 6-month notice period. The TRS entity will be required to migrate to any access arrangement subsequently agreed to by the industry and approved by the FCC. The TRS entity will be charged the appropriate tariff rates for the establishment of the new access arrangement.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 711 Dialing Code for Telephone Relay Service (TRS) (Continued)

13.14.2 Service Requirements and Conditions (Continued)

D. Only one 10-digit toll free number may be used as the lead number per basic local calling area.

E. The 711 Dialing Code is provided where facilities permit.

F. The TRS entity should work separately with cellular companies to ascertain that their end user customers will be able to reach Telephone Relay Services provided by dialing 711.

G. The TRS entity should work separately with competitive local exchange companies to ascertain that their end user customers will be able to reach Telephone Relay Services provided by dialing 711.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 711 Dialing Code for Telephone Relay Service (TRS) (Continued)

13.14.2 Service Requirements and Conditions (Continued)

H. 711 dialing code will be provided under the following conditions.

1. For network sizing and protection, the TRS entity must provide the Cooperative with an estimate of annual call volumes and the expected busy hour and holding time for each call to the 711 dialing code.

2. The TRS entity will subscribe to adequate telephone facilities initially and subsequently as may be required, which in the judgement of the Cooperative, is required to adequately handle calls to 711 without impairing the Cooperative's general telephone service or telephone plant.

3. The TRS entity is responsible for obtaining all necessary permission, licenses, written consents, waivers, releases and all other rights from all persons whose work, statements or performance are used in connection with the 711 dialing code, and from all holders of copyrights, trademarks, and patents used in connection with said service.

4. The TRS entity is responsible for, and shall indemnify, protect, defend and save harmless the Cooperative against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander. Unless otherwise specifically provided in this Tariff, the Cooperative shall be authorized to disconnect any tariffed service provided to the TRS entity utilized, directly or indirectly, with the 711 dialing code, which fails to comply with regulations and conditions set forth herein, upon five (5) days of notice to the subscriber. Disconnection may be suspended at the discretion of the Cooperative if it receives written certification that the TRS entity is not in compliance with regulations and conditions of the tariffs. Continual noncompliance shall be cause for disconnection without notice at the discretion of the Cooperative.

5. The TRS entity shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 711. If requested by the Cooperative, the TRS entity shall assist the Cooperative in responding to complaints made to the Cooperative concerning the 711 dialing code.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 711 Dialing Code for Telephone Relay Service (TRS) (Continued)

13.14.2 Service Requirements and Conditions (continued)

H. (continued)

6. A written notice will be sent to any TRS entity following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Cooperative. If, after notification, the TRS entity makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Cooperative, or if the TRS entity is unwilling to accept the modification, or if the TRS entity continues to cause service impairment, the Cooperative reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Cooperative, the Cooperative reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

I. If a pre-recorded announcement is provided by the TRS entity, the following conditions apply.

1. The TRS entity will provide announcements. The Cooperative will provide only the delivery of the call.

2. The provision of access to the 711 network by the Cooperative, for the transmission of announcement, is subject to availability of such facilities and the requirements of the local exchange network.

3. The TRS entity assumes all financial responsibility for all costs involved in providing announcement including, but not limited to, the recorder-announcement equipment located on the TRS entity's premises.

4. The TRS entity assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required to connect the recorder-announcement equipment located on the TRS entity's premises.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 711 Dialing Code for Telephone Relay Service (TRS) (Continued)

13.14.2 Service Requirements and Conditions (continued)

J. The Cooperative may take all legal and practical steps to disassociate itself from the TRS entity providing services whose business and public conduct (whether demonstrated or proposed) is of a type that in the Cooperative's discretion generates unacceptable levels of complaints by end users.

K. In no event shall the Cooperative be liable for any losses or damages of any kind resulting from the unavailability of its equipment, facilities or for any act, omission or failure of performances by the Cooperative, its employees, or agents, in connection with this Tariff. The Cooperative shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Cooperative facilities and equipment nor on equipment owned or leased by the TRS entity.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 711 Dialing Code for Telephone Relay Service (TRS) (continued)

13.14.3 Obligations of the Competitive Local Exchange Carrier (CLEC)

A. In those instances where a CLEC provides the 711 to its end user within the local calling area, terms and conditions for 711 dialing code are as defined in the appropriate Interconnection Agreement.

1. For purposes of providing a CLEC end user access to the TRS entity within the local calling area, appropriate arrangements must be made by the CLEC with the TRS entity serving the local calling area.

2. A CLEC may negotiate the provision of directory listings as defined in the Interconnection Agreement.

13.14.4 Rates and Charges

A. The FCC has determined that the Cooperative, like other wireline carriers, may recover costs associated with 711 access to TRS through intrastate and interstate cost recovery and TRS funding mechanisms.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.15 811 Dialing Code

13.15.1 General

A. The 811 Dialing Code ("811") is a three digit local dialing arrangement for telephone voice transmission access to the Palmetto Utility Protection Service (PUPS) Call-Before-You-Dig program. Pursuant to Federal Communications Commission (FCC) Order 05-59, released March 14, 2005, in CC Docket No. 92-105, the 811 code was designated as the nationally abbreviated dialing code to be used by one-call notification systems for providing advanced notice of excavation activities to underground facility operators. A subscriber of the 811 Dialing Code service must comply with any orders and rules pertaining to the 811 Dialing Code assignment adopted by the FCC in its rulemaking proceedings. N

B. The Cooperative provides the 811 Dialing Code service in the Cooperative's local calling area only. The 811 subscriber is required to work separately with competing telecommunications providers to make provisions so that those providers' end user customers are able to reach the 811 subscriber when dialing 811.

C. The local calling area of the 811 service will be the basic local calling area for the Cooperative's exchanges as defined in Section 3.2 of this Tariff.

D. This service is furnished subject to the availability of the 811 Dialing Code.

E. 811 calls can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc) or a 10-digit toll free number.

F. Limitations and use of service as stated in Section 2.4 of this Tariff apply.

G. Directory Listings may be provided for 811 service at rates and regulations as specified in Section 6 of this Tariff.

H. The ability to dial 811 may be hindered as a result of special line treatment or customer premises equipment.

I. The 811 subscriber is restricted from selling or transferring the 811 Dialing Code to an unaffiliated entity, either directly or indirectly, except under the direction of the South Carolina Public Service Commission (Commission).

J. An "affiliate" of an 811 subscriber is any entity that directly, or indirectly, through one or more intermediaries, controls, is controlled by, or is under common control with, the 811 subscriber. The term "control", including the terms "controlling", "controlled by" and "under common control with", means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.15 811 Dialing Code (continued)

13.15.1 General (continued)

K. Dialing 811 will not provide calling number information, in real time, to the 811 subscriber. The 811 subscriber, when routing 811 calls to local lines and requesting calling number information, must subscribe to a Calling Name/Number Delivery service listed in Section 13.10 of this Tariff.

L. 811 calls to a disconnected routing number previously provided by the Cooperative may be routed to an intercept announcement for a maximum of 60 days. The announcement provided may refer the caller to another telephone number.

M. The dialing of the 811 code may be incompatible with other telecommunications services and features subscribed to by the end user.

13.15.2 Service Requirements and Conditions

A. All requests for the 811 Dialing Code must be submitted in writing to the Commission. The Commission will allocate the 811 code based upon requirements and standards established by the FCC.

B. The Cooperative will provision the subscriber's order to establish the 811 Dialing Code within a reasonable time period, depending on the complexity of the order. The 811 subscriber will be billed at those rates specified in section 13.15.3 below.

C. The 811 subscriber must abide by all terms and conditions contained in FCC Order 05-59 issued, and any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of the 811 code.

D. Only one local number, or one ten-digit toll free number, may be used as the lead number in routing 811 calls originating within a basic local calling area. All of the Cooperative's central office switches, in a local calling area, will route 811 calls to the same lead, or destination, number.

E. The 811 Dialing Code service is provided where facilities permit.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.15 811 Dialing Code (continued)

13.15.2 Service Requirements and Conditions (continued)

F. The 811 Dialing Code service will be provided under the following conditions

1. For network sizing and protection, the 811 subscriber must provide an estimate of annual call volumes, the expected busy hour and the holding time for each call to 811.

2. The customer will subscribe to adequate telephone facilities as may be required, in the judgment of the Cooperative, to adequately handle 811 calls without impairing the Cooperative's general telephone service or telephone plant facilities.

3. The 811 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

4. The 811 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Cooperative against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander.

5. Suspension of service, as described in Section 2.5.3 of this tariff, is not applicable to this service.

6. The 811 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 811. If requested by the Cooperative, the 811 subscriber shall assist the Cooperative in responding to complaints made to the Cooperative concerning the subscriber's 811 service.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.15 811 Dialing Code (continued)

13.15.2 Service Requirements and Conditions (continued)

F. The 811 Dialing Code service will be provided under the following conditions (continued)

7. A written notice will be sent to any 811 subscriber, following oral notification, when their service unreasonably interferes with, or impairs, other services rendered to the public by the Cooperative. If, after notification, the subscriber makes no modification in the method of operation or in the service arrangements that are deemed service-protected by the Cooperative, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Cooperative reserves the right, at any time, and without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Cooperative, the Cooperative reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

G. If a pre-recorded announcement is provided by the 811 subscriber, the following conditions apply.

1. The 811 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.

1. The 811 subscriber assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.

H. The Cooperative may take all legal and practical steps to disassociate itself from 811 subscribers providing services whose business and/or public conduct, whether demonstrated or proposed, is of a type that in the Cooperative's discretion generates unacceptable levels of complaints by end users.

I. In no event shall the Cooperative be liable for any losses or damages of any kind resulting from the unavailability of its equipment, or facilities, or for any act, omission or failure of performance by the Cooperative, or its employees, or agents, in connection with the 811 service. The Cooperative shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties associated with Cooperative facilities and equipment nor for equipment owned or leased by the subscriber.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.15 811 Dialing Code (continued)

13.15.3 Rates and Charges

A. Application of Rates

1. In addition to a one-time Service Establishment fee, a one-time Central Office Switch Activation charge shall apply for each central office switch in which traffic routing translations are required for the routing of 811 calls.

2. 811 subscribers will pay, at rates contained within this Tariff, monthly and nonrecurring charges for local exchange access lines (e.g., PBX trunks, Centrex-Type Services lines, etc.) and other services used for the transporting and terminating of 811 calls to the subscriber's designated premises.

3. A charge will apply when the Cooperative, at the subscriber's request, routes the 811 calls to a different destination, or routing, number.

B. Charges applicable to the 811 Dialing Code Service

		Installation Charge
1.	Service Establishment	$ 400.00
2.	Central Office Switch Activation	
	Per Central Office	$ 150.00
3.	Change of Destination, or Routing, Number	
	Per Central Office	$ 13.50

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.16 211 Dialing Code

13.16.1 General N

A. The 211 Dialing Code ("211") is a three digit local dialing arrangement for telephone voice transmission access to United Way of South Carolina (United Way) call centers located in South Carolina.

B. The Cooperative provides the 211 Dialing Code service in the Cooperative's local calling area only. The 211 subscriber is required to work separately with competing telecommunications providers to make provisions so that those providers' end user customers are able to reach the 211 subscriber when dialing 211.

C. The local calling area of the 211 service will be the basic local calling area for the Cooperative's exchanges as defined in Section 3.2 of this Tariff.

D. This service is furnished subject to the availability of the 211 Dialing Code.

E. 211 calls can be delivered to United Way call centers by routing 211 calls to either regular exchange access lines or to a 10-digit toll free number.

F. Limitations and use of service as stated in Section 2.4 of this Tariff apply.

G. Directory Listings may be provided for 211 service at rates and regulations as specified in Section 6 of this Tariff.

H. The ability to dial 211 may be hindered as a result of special line treatment or customer premises equipment.

I. The 211 subscriber is restricted from selling or transferring the 211 Dialing Code to an unaffiliated entity, either directly or indirectly.

J. An "affiliate" of a 211 subscriber is any entity that directly, or indirectly, through one or more intermediaries, controls, is controlled by, or is under common control with, the 211 subscriber. The term "control", including the terms "controlling", "controlled by" and "under common control with", means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.16 211 Dialing Code (continued)

13.16.1 General (continued)

K. Dialing 211 will not provide calling number information, in real time, of the caller dialing 211, unless the 211 call center subscribes to a Calling Name/Number Delivery service.

L. 211 calls to a disconnected routing number previously provided by the Cooperative may be routed to an intercept announcement for a maximum of 30 days. The announcement provided may refer the caller to another telephone number until such time that the 211 dialing code is made active for a new customer.

M. The dialing of the 211 code may be incompatible with other telecommunications services and features subscribed to by the end user.

13.16.2 Service Requirements and Conditions

A. The Cooperative will provision the subscriber's order to establish the 211 Dialing Code within a reasonable time period, depending on the complexity of the order. The 211 subscriber will be billed at those rates specified in section 13.16.3 below.

B. Only one local number, or one ten-digit toll free number, may be used as the lead number in routing 211 calls originating within a basic local calling area. All of the Cooperative's central office switches, in a local calling area, will route 211 calls to the same lead, or destination, number.

C. The 211 Dialing Code service is provided where facilities permit.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.16 211 Dialing Code (continued)

13.16.2 Service Requirements and Conditions (continued)

D. The 211 Dialing Code service will be provided under the following conditions.

1. For network sizing and protection, the 211 subscriber must provide an estimate of annual call volumes, the expected busy hour and the holding time for each call to 211.

2. The customer will subscribe to adequate telephone facilities as may be required, in the judgment of the Cooperative, to adequately handle 211 calls without impairing the Cooperative's general telephone service or telephone plant facilities.

3. The 211 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

4. The 211 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Cooperative against all suits, actions, claims, demands and judgments, and all costs, expenses and counsel fees incurred, arising out of and resulting directly or indirectly from, the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander.

5. Suspension of service, as described in Section 2.5.3 of this tariff, is not applicable to this service.

6. The 211 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 211. If requested by the Cooperative, the 211 subscriber shall assist the Cooperative in responding to complaints made to the Cooperative concerning the subscriber's 211 service.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.16 211 Dialing Code (continued)

13.16.2 Service Requirements and Conditions (continued)

D. The 211 Dialing Code service will be provided under the following conditions (continued)

7. A written notice will be sent to any 211 subscriber, following oral notification, when their service unreasonably interferes with, or impairs, other services rendered to the public by the Cooperative. If, after notification, the subscriber makes no modification in the method of operation or in the service arrangements that are deemed service-protected by the Cooperative, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Cooperative reserves the right, at any time, and without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Cooperative, the Cooperative reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

E. If a pre-recorded announcement is provided by the 211 subscriber, the following conditions apply.

1. The 211 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the announcement equipment producing the recording, advertising and promotional expenses.

2. The 211 subscriber assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required to connect the announcement equipment located on the subscriber's premises.

F. The Cooperative may take all legal and practical steps to disassociate itself from 211 subscribers providing services whose business and/or public conduct, whether demonstrated or proposed, is of a type that in the Cooperative's discretion generates unacceptable levels of complaints by end users.

G. In no event shall the Cooperative be liable for any losses or damages of any kind resulting from the unavailability of its equipment, or facilities, or for any act, omission or failure of performance by the Cooperative, or its employees, or agents, in connection with the 211 service. The Cooperative shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties associated with Cooperative facilities and equipment nor for equipment owned or leased by the subscriber.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.16 211 Dialing Code (continued)

13.16.3 Rates and Charges

A. Application of Rates

1. In addition to a one-time Service Establishment fee, a one-time Central Office Switch Activation charge shall apply for each central office switch in which traffic routing translations are required for the routing of 211 calls.

2. 211 subscribers will pay, at rates contained within this Tariff, monthly and nonrecurring charges for local exchange access lines and other services provided by the Cooperative and used for the transporting and terminating of 211 calls to the subscriber's designated premises.

3. A charge will apply when the Cooperative, at the subscriber's request, routes the 211 calls to a different destination, or routing, number.

B. Charges applicable to the 211 Dialing Code Service

		Installation Charge
1.	Service Establishment	$ 400.00
2.	Central Office Switch Activation	
	Per Central Office	$ 150.00
3.	Change of Destination, or Routing, Number	
	Per Central Office	$ 13.50

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.17 511 Dialing Code

13.17.1 General N

A. The 511 Dialing Code ("511") is a three-digit service code designated by the North American Numbering Plan Administration (NANPA) to provide access to traffic and transportation information.

B. The Cooperative provides the 511 Dialing Code service in the Cooperative's local calling area only. The 511 subscriber is required to work separately with competing telecommunications providers to make provisions so that those providers' end user customers are able to reach the 511 subscriber when dialing 511.

C. The local calling area of the 511 service will be the basic local calling area for the Cooperative's exchanges as defined in Section 3.2 of this Tariff.

D. This service is furnished subject to the availability of the 511 Dialing Code.

E. 511 calls can be delivered to travel information call centers by routing 511 calls to either regular exchange access lines or to a 10-digit toll free number.

F. Limitations and use of service as stated in Section 2.4 of this Tariff apply.

G. Directory Listings may be provided for 511 service at rates and regulations as specified in Section 6 of this Tariff.

H. The ability to dial 511 may be hindered as a result of special line treatment or customer premises equipment.

I. The 511 subscriber is restricted from selling or transferring the 511 Dialing Code to an unaffiliated entity, either directly or indirectly.

J. An "affiliate" of a 511 subscriber is any entity that directly, or indirectly, through one or more intermediaries, controls, is controlled by, or is under common control with, the 511 subscriber. The term "control", including the terms "controlling", "controlled by" and "under common control with", means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.17 511 Dialing Code (continued)

13.17.1 General (continued)

K. Dialing 511 will not provide calling number information, in real time, of the caller dialing 511, unless the 511 call center subscribes to a Calling Name/Number Delivery service.

L. 511 calls to a disconnected routing number previously provided by the Cooperative may be routed to an intercept announcement for a maximum of 30 days. The announcement provided may refer the caller to another telephone number until such time that the 511 dialing code is made active for a new customer.

M. The dialing of the 511 code may be incompatible with other telecommunications services and features subscribed to by the end user.

13.17.2 Service Requirements and Conditions

A. The Cooperative will provision the subscriber's order to establish the 511 Dialing Code within a reasonable time period, depending on the complexity of the order. The 511 subscriber will be billed at those rates specified in section 13.16.3 below.

B. Only one local number, or one ten-digit toll free number, may be used as the lead number in routing 511 calls originating within a basic local calling area. All of the Cooperative's central office switches, in a local calling area, will route 511 calls to the same lead, or destination, number.

C. The 511 Dialing Code service is provided where facilities permit.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.17 511 Dialing Code (continued)

13.17.2 Service Requirements and Conditions (continued)

D. The 511 Dialing Code service will be provided under the following conditions.

1. For network sizing and protection, the 511 subscriber must provide an estimate of annual call volumes, the expected busy hour and the holding time for each call to 511.

2. The customer will subscribe to adequate telephone facilities as may be required, in the judgment of the Cooperative, to adequately handle 511 calls without impairing the Cooperative's general telephone service or telephone plant facilities.

3. The 511 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

4. The 511 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Cooperative against all suits, actions, claims, demands and judgments, and all costs, expenses and counsel fees incurred, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander.

5. Suspension of service, as described in Section 2.5.3 of this tariff, is not applicable to this service.

6. The 511 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 511. If requested by the Cooperative, the 511 subscriber shall assist the Cooperative in responding to complaints made to the Cooperative concerning the subscriber's 511 service.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.17 511 Dialing Code (continued)

13.17.2 Service Requirements and Conditions (continued)

D. The 511 Dialing Code service will be provided under the following conditions (continued)

7. A written notice will be sent to any 511 subscriber, following oral notification, when their service unreasonably interferes with, or impairs, other services rendered to the public by the Cooperative. If, after notification, the subscriber makes no modification in the method of operation or in the service arrangements that are deemed service-protected by the Cooperative, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Cooperative reserves the right, at any time, and without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Cooperative, the Cooperative reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

E. If a pre-recorded announcement is provided by the 511 subscriber, the following conditions apply.

1. The 511 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the announcement equipment producing the recording, advertising and promotional expenses.

2. The 511 subscriber assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required to connect the announcement equipment located on the subscriber's premises.

F. The Cooperative may take all legal and practical steps to disassociate itself from 511 subscribers providing services whose business and/or public conduct, whether demonstrated or proposed, is of a type that in the Cooperative's discretion generates unacceptable levels of complaints by end users.

G. In no event shall the Cooperative be liable for any losses or damages of any kind resulting from the unavailability of its equipment, or facilities, or for any act, omission or failure of performance by the Cooperative, or its employees, or agents, in connection with the 511 service. The Cooperative shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties associated with Cooperative facilities and equipment nor for equipment owned or leased by the subscriber.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.17 511 Dialing Code (continued)

13.17.3 Rates and Charges

A. Application of Rates

1. In addition to a one-time Service Establishment fee, a one-time Central Office Switch Activation charge shall apply for each central office switch in which traffic routing translations are required for the routing of 511 calls.

2. 511 subscribers will pay, at rates contained within this Tariff, monthly and nonrecurring charges for local exchange access lines and other services provided by the Cooperative and used for the transporting and terminating of 511 calls to the subscriber's designated premises.

3. A charge will apply when the Cooperative, at the subscriber's request, routes the 511 calls to a different destination, or routing, number.

B. Charges applicable to the 511 Dialing Code Service

		Installation Charge
1.	Service Establishment	$ 400.00
2.	Central Office Switch Activation	
	Per Central Office	$ 150.00
3.	Change of Destination, or Routing, Number	
	Per Central Office	$ 13.50

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.18 311 Dialing Code

13.18.1 General N

A. The 311 Dialing Code ("311") is a three-digit service code designated by the North American Numbering Plan Administration (NANPA) to provide access to non-emergency and other government services.

B. The Cooperative provides the 311 Dialing Code service in the Cooperative's local calling area only. The 311 subscriber is required to work separately with competing telecommunications providers to make provisions so that those providers' end user customers are able to reach the 311 subscriber when dialing 311.

C. The local calling area of the 311 service will be the basic local calling area for the Cooperative's exchanges as defined in Section 3.2 of this Tariff.

D. This service is furnished subject to the availability of the 311 Dialing Code.

E. 311 calls can be delivered to county information call centers by routing 311 calls to either regular exchange access lines or to a 10-digit toll free number.

F. Limitations and use of service as stated in Section 2.4 of this Tariff apply.

G. Directory Listings may be provided for 311 service at rates and regulations as specified in Section 6 of this Tariff.

H. The ability to dial 311 may be hindered as a result of special line treatment or customer premises equipment.

I. The 311 subscriber is restricted from selling or transferring the 311 Dialing Code to an unaffiliated entity, either directly or indirectly.

J. An "affiliate" of a 311 subscriber is any entity that directly, or indirectly, through one or more intermediaries, controls, is controlled by, or is under common control with, the 311 subscriber. The term "control", including the terms "controlling", "controlled by" and "under common control with", means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.18 311 Dialing Code (continued)

13.18.1 General (continued)

K. Dialing 311 will not provide calling number information, in real time, of the caller dialing 311, unless the 311 call center subscribes to a Calling Name/Number Delivery service.

L. 311 calls to a disconnected routing number previously provided by the Cooperative may be routed to an intercept announcement for a maximum of 30 days.

M. The dialing of the 311 code may be incompatible with other telecommunications services and features subscribed to by the end user.

13.18.2 Service Requirements and Conditions

A. The Cooperative will provision the subscriber's order to establish the 311 Dialing Code within a reasonable time period, depending on the complexity of the order. The 311 subscriber will be billed at those rates specified in section 13.18.3 below.

B. Only one local number, or one ten-digit toll free number, may be used as the lead number in routing 311 calls originating within a basic local calling area. All of the Cooperative's central office switches, in a local calling area, will route 311 calls to the same lead, or destination, number.

C. The 311 Dialing Code service is provided where facilities permit.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.18 311 Dialing Code (continued)

13.18.2 Service Requirements and Conditions (continued)

D. The 311 Dialing Code service will be provided under the following conditions.

1. For network sizing and protection, the 311 subscriber must provide an estimate of annual call volumes, the expected busy hour and the holding time for each call to 311.

2. The customer will subscribe to adequate telephone facilities, as may be required in the judgment of the Cooperative, to adequately handle 311 calls without impairing the Cooperative's general telephone service or telephone plant facilities.

3. The 311 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

4. The 311 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Cooperative against all suits, actions, claims, demands and judgments, and all costs, expenses and counsel fees incurred, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander.

5. Suspension of service, as described in Section 2.5.3 of this tariff, is not applicable to this service.

6. The 311 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 311. If requested by the Cooperative, the 311 subscriber shall assist the Cooperative in responding to complaints made to the Cooperative concerning the subscriber's 311 service.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.18 311 Dialing Code (continued)

13.18.2 Service Requirements and Conditions (continued)

D. The 311 Dialing Code service will be provided under the following conditions (continued)

7. A written notice will be sent to any 311 subscriber, following oral notification, when their service unreasonably interferes with, or impairs, other services rendered to the public by the Cooperative. If, after notification, the subscriber makes no modification in the method of operation or in the service arrangements that are deemed service-protected by the Cooperative, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Cooperative reserves the right, at any time, and without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Cooperative, the Cooperative reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

E. If a pre-recorded announcement is provided by the 311 subscriber, the following conditions apply.

1. The 311 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the announcement equipment producing the recording, advertising and promotional expenses.

2. The 311 subscriber assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required to connect the announcement equipment located on the subscriber's premises.

F. The Cooperative may take all legal and practical steps to disassociate itself from 311 subscribers providing services whose business and/or public conduct, whether demonstrated or proposed, is of a type that in the Cooperative's discretion generates unacceptable levels of complaints by end users.

G. In no event shall the Cooperative be liable for any losses or damages of any kind resulting from the unavailability of its equipment, or facilities, or for any act, omission or failure of performance by the Cooperative, or its employees, or agents, in connection with the 311 service. The Cooperative shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties associated with Cooperative facilities and equipment nor for equipment owned or leased by the subscriber.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.18 311 Dialing Code (continued)

13.18.3 Rates and Charges

A. Application of Rates

1. In addition to a one-time Service Establishment fee, a one-time Central Office Switch Activation charge shall apply for each central office switch in which traffic routing translations are required for the routing of 311 calls.

2. 311 subscribers will pay, at rates contained within this Tariff, monthly and nonrecurring charges for local exchange access lines and other services provided by the Cooperative and used for the transporting and terminating of 311 calls to the subscriber's designated premises.

3. A charge will apply when the Cooperative, at the subscriber's request, routes the 311 calls to a different destination, or routing, number.

B. Charges applicable to the 311 Dialing Code Service

		Installation Charge
1.	Service Establishment	$ 400.00
2.	Central Office Switch Activation	
	Per Central Office	$ 150.00
3.	Change of Destination, or Routing, Number	
	Per Central Office	$ 13.50

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.19 Audio Conferencing C

13.19.1 General

A. Audio Conferencing is a versatile conferencing service that allows multiple callers to participate in a single telephone call under the management of a conference call moderator.

B. The call moderator controls participant interaction, call flow, call recordings and various other conferencing options and features utilizing either a telephone or web interface.

C. Audio Conferencing can be provisioned utilizing either local or 1-800-based dial-in access.

C. Various pricing options are available for Audio Conferencing service based upon the amount of monthly usage required by the subscriber. Pricing elements include a monthly recurring charge and per-minute charge for call usage exceeding defined call volume thresholds.

D. There is not a minimum term for the Audio Conferencing service.

13.19.2 Rates and Charges

A. The following rates and charges are for Audio Conferencing service only and are in addition to the applicable monthly rates and nonrecurring charges for Exchange Access Lines and other services and equipment to which they are associated.

Rate Plan	Monthly Rate	Minutes Per Month	Overage Charge	Installation Charge
Tier 1	$ 25.00	250	$ 0.15	$ 50.00
Tier 2	$ 50.00	500	$ 0.15	$ 50.00
Tier 3	$ 75.00	1000	$ 0.15	$ 50.00

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.20 Advanced Calling Features N

13.20.1 General

A. An Advanced Calling Feature provides for enhanced calling feature and services in addition to Exchange Access Line Service. Advanced Calling Features are limited to those served by central offices arranged for such services and are furnished only in connection with individual line service

B. Description of Features

1. Find Me Follow Me

Allows a customer to receive calls at any location and allows the customer to be reached at any of several phone numbers as well as have a call re-directed service that aims to connect callers to a called party by ringing additional numbers, in turn, if the called party does not answer the first number called the service also allows for all numbers to ring simultaneously, or numbers can be scheduled to ring at designated times and dates.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.20 Advanced Calling Features (continued)

13.20.2 Rates and Charges

A. Residence Individual Features

	Monthly Rate
	See Current Price List
1. Find Me Follow Me	

B. Business Individual Features

	Monthly Rate
	See Current Price List
1. Find Me Follow Me	

14. SERVICES PACKAGES

Table of Contents

Page No.

14.1 Membership Rewards 1

14.1.1 General 1

14.1.2 Rates and Charges 2

14.2 Hometown Rewards ..... 3 N

14.2.1 General 3

14.2.2 Rates and Charges 4

14. SERVICES PACKAGES

14.1 Membership Rewards

14.1.1 General

A. Membership Rewards is a total communications offering which combines a variety of telecommunications services into one complete communications package at rates lower than when purchasing such services individually.

B. Services associated with Membership Rewards include basic telephone service, telephone features, calling plans and other services made available to the customer by the Cooperative and its subsidiaries.

C. Membership Rewards is made available to residential customers only and requires that the customer subscribe to telecommunications services provided by the Cooperative and its affiliated companies.

D. All services provided to the customer under the Membership Rewards program must be located at the same customer premises and billed to the same customer account.

E. Service charges specified in Section 4 of this tariff do not apply for the conversion of existing services to/from the Membership Rewards offering.

F. Membership Rewards customers cannot take advantage of special promotions related to those services already included in the Membership Rewards services package unless otherwise specified in the promotional offering.

G. Customers subscribing to Membership Rewards may subscribe to other products and services from other sections of this tariff at those rates listed within such sections.

H. The Calling Plan option associated with Membership Rewards requires the customer to utilize Horry Telephone Long Distance, Inc. as the customer's presubscribed Interexchange Carrier. Calls made under this option are limited to regional and domestic calling only. This plan is made available for voice usage and is not to be used for dial-up access or for the transmission of data.

I. When selecting the Calling Plan option associated with Membership Rewards, call detail will be made available at those rates listed in 14.1.2.

J. The Calling Features Package is made available as an option to the Membership Rewards offering. The specific features included in the Calling Features Package may be changed at the discretion of the Cooperative.

K. Customers subscribing to Membership Rewards may be required to sign a minimum-term service agreement.

L. Customers subscribing to both the Calling Plan and the Features Package options are eligible to receive additional discounts.

14. SERVICES PACKAGES

14.1 Membership Rewards (continued)

14.1.2 Rates and Charges

	Monthly Rate	Installation Charge	
A. Membership Rewards			
1. Basic Telephone Service	$ 13.50	See Section 4	
2. Options:			
a. Calling Plan [1.]			C
1. Monthly	$ 25.00		
2. Detail Billing	$ 10.00		
b. Calling Features Package	$ 9.00	See Section 4	
3. Multiple Options Discount	$ 4.00		

[1.] Effective October 1, 2005 the Membership Rewards Calling Plan will no longer be available for new customers.

14. SERVICES PACKAGES

14.2 Hometown Rewards N

14.2.1 General

A. Hometown Rewards is a total communications offering which combines a variety of telecommunications services into one complete communications package at rates lower than when purchasing such services individually.

B. Services associated with Hometown Rewards include basic local telephone service, local, regional and long distance calling, telephone features, and other qualifying services made available to the customer by the Cooperative and its subsidiaries.

C. Hometown Rewards is made available to residential customers only and requires that the customer subscribe to telecommunications services provided by the Cooperative and its affiliated companies.

D. All services provided to the customer under the Hometown Rewards program must be located at the same customer premises and billed to the same customer account

E. Service charges specified in Section 4 of this tariff do not apply for the conversion of existing services to/from the Hometown Rewards offering.

F. Hometown Rewards customers cannot take advantage of special promotions related to those services already included in the Hometown Rewards services package unless otherwise specified in the promotional offering.

G. Customers subscribing to Hometown Rewards may subscribe to other products and services from other sections of this tariff at those rates listed within such sections.

H. Hometown Rewards requires the customer to utilize Horry Telephone Long Distance, Inc. as the customer's presubscribed Interexchange Carrier. Calls made under this package are limited to local, regional and domestic calling only and includes up to 5,000 minutes-of-use per month. This package is made available for voice usage only and is not to be used for dial-up sessions to information service providers or for the transmission of data.

I. The calling features included in Hometown Rewards may be changed at the discretion of the Cooperative.

J. Customers subscribing to Hometown Rewards may be required to sign a minimum-term service agreement.

14. SERVICES PACKAGES

14.2 Hometown Rewards (continued) N

14.2.2 Rates and Charges

		Monthly Rate	Installation Charge
A. Hometown Rewards			
Subscribers may subscribe to either of the following packages.			
Package 1:	Basic Telephone Service, Local, Regional and Long Distance Calling, Calling Features.	$ 49.95	See Section 4
Package 2:	Basic Telephone Service, Local, Regional and Long Distance Calling, Calling Features, and One Additional Qualifying Service.	$ 44.95	See Section 4
Package 3:	Basic Telephone Service, Local, Regional and Long Distance Calling, Calling Features, and Two Additional Qualifying Services.	$ 39.95	See Section 4
Package 4.	Basic Telephone Service, Local, Regional and Long Distance Calling, Calling Features, and Three Additional Qualifying Services.	$ 34.95	See Section 4

15. CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

Table of Contents

Page No.

15.1 Connection on Customer Premises 1

15.1.1 General 1

15.1.2 Responsibility of the Cooperative 1

15.1.3 Liability of the Cooperative 2

15.1.4 Responsibility of the Customer 3

15.1.5 Connection at Hazardous or Inaccessible Locations 5

15.1.6 Connections of Registered Equipment 5

15.1.7 Connections of Grandfathered Terminal Equipment and Grandfathered Communication Systems 11

15.1.8 Connections of Equipment Not Subject to Part 68 of the FCC Rules and Regulations 13

15.2 Recording of Two-Way Telephone Conversations 14

15.2.1 General 14

15. CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

Table of Contents

15.3 Service Charges 15

15.3.1 Maintenance Service Charge 15

15.3.2 Failure of Acceptance Tests 15

15.3.3 Line Conditioning or Treatment 16

15.3.4 Damage to Facilities 16

15. CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

15.1 Connection on Customer Premises

15.1.1 General

Terminal equipment, inside wiring and/or communication systems may be connected at the customer's premises to facilities furnished by the Cooperative for telecommunication services, subject to the conditions and rates set forth in this Section and as otherwise provided in this Tariff.

15.1.2 Responsibility of the Cooperative

A. The Cooperative shall not be responsible for the installation, operation or maintenance of any customer-provided terminal equipment, inside wiring or communication system. Telecommunication services are not represented as adapted to the use of all types of terminal equipment or communication systems. Where terminal equipment or communication systems are used with telecommunication services, the responsibility of the Cooperative shall be limited to the furnishing of service components suitable for telecommunication services and to the design, maintenance and operation of service components in a manner proper for such service. Subject to this responsibility, the Cooperative shall not be responsible for: (1) the through transmission of signals generated by terminal equipment, communication systems, or for the quality of, or defects in such transmission, (2) the reception of signals by terminal equipment or communication systems, (3) address signaling where such signaling is performed by signaling equipment.

B. At the customer's request, the Cooperative will provide information concerning interface parameters, including the number of ringers which may be connected to a particular telephone line, needed to permit terminal equipment to operate in a manner compatible with telecommunication services.

15. CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

15.1 Connection on Customer Premises (Continued)

15.1.2 Responsibility of the Cooperative (Continued)

C. The Cooperative may make changes in its telecommunication service, equipment, operations or procedures, where such action is not inconsistent with Part 68 of the FCC rules and regulations. If such changes can be reasonably expected to render any customer's terminal equipment incompatible with telecommunication service, require modification or alteration of such premises equipment, or otherwise materially affect its use or performance, the customer will be given adequate notice at least 10 days in advance, in writing, to allow the customer an opportunity to maintain uninterrupted service.

D. The Cooperative shall not be responsible to the customer if such changes, which are not inconsistent with Part 68 of the FCC Rules and Regulations, render the customer-provided terminal equipment, protective circuitry, or communication systems obsolete or require modification or alteration of such equipment.

15.1.3 Liability of the Cooperative

A. The Cooperative will not be responsible for any loss, damage or any impairment or failure of service arising from, or in connection with, the use of terminal equipment.

B. The Cooperative will not be liable for damages arising out of injuries to persons or property caused by the customer-provided terminal equipment from voltages or currents transmitted over the facilities of the Cooperative.

15. CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

15.1 Connection on Customer Premises (Continued)

15.1.4 Responsibility of the Customer

A. Upon request of the Cooperative, the customer shall give proper notice of intention to the Cooperative when connection of terminal equipment or protective circuitry is made. The customer also shall provide to the Cooperative the line(s) to which such connection is to be made, the FCC Registration Number and the Ringer Equivalence of the registered terminal equipment or registered protective circuitry, so as to comply with Part 68 of the FCC Rules and Regulations.

B. The operating characteristics of customer-provided terminal equipment, inside wiring or communication systems shall be such as to not interfere with any of the services offered by the Cooperative, and shall conform to the network protection criteria set forth in this Section. In addition, terminal equipment and facilities shall be operated within the limits set forth below:

1. The safety of Cooperative employees or the public cannot be endangered.

2. Operation of the equipment and facilities cannot damage, require change in, or alteration of, the equipment or other facilities of the Cooperative.

3. The operation of the equipment and facilities cannot impair the operation of the Cooperative's facilities or otherwise injure the public in its use of the Cooperative's services.

15. CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

15.1 Connection on Customer Premises (Continued)

15.1.4 Responsibility of the Customer (Continued)

C. Upon suitable notification to the customer, the Cooperative may make such tests and inspections as may be necessary to determine that the above requirements are being fulfilled in connection with the installation, operation and maintenance of customer-owned facilities or equipment. The Cooperative may interrupt the connection if at any time such action should become necessary in order to protect any of its services because of departure from these requirements.

D. Upon notice from the Cooperative that the terminal equipment of the customer is causing or is likely to cause hazard or interference, the customer shall make such changes as may be necessary to remove or prevent such hazard or interference and shall confirm in writing to the Cooperative within ten (10) days following receipt of notice from the Cooperative that such changes have been made. When immediate action is required to protect the Cooperative's facilities from hazards caused by terminal equipment, the Cooperative may immediately take such action as is necessary without prior notice to the customer. As soon as possible after such action is taken, the Cooperative will inform the customer of the nature of the hazard and the type of remedial action taken. Failure of the customer to remove the hazard or make remedial changes in the terminal equipment or to give the required written confirmation to the Cooperative shall result in suspension of the customer's service until such time as the customer complies with the provisions of this Tariff.

E. The customer indemnifies and saves the Cooperative harmless against claims for infringements of patents arising from combining terminal equipment used in connections with facilities of the Cooperative.

15. CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

15.1 Connection on Customer Premises (Continued)

15.1.5 Connection at Hazardous or Inaccessible Locations

Terminal equipment and facilities which serve a location which the Cooperative considers impractical to serve because of hazard or inaccessibility may be used or connected with facilities of the Cooperative for telecommunication service through connecting equipment furnished by the Cooperative.

15.1.6 Connections of Registered Equipment

A. Registered Terminal Equipment, Registered Protective Circuitry and Registered Communication Systems

Registered terminal equipment, protective circuitry, and communication systems may be directly connected at the customer's premises to the telecommunication network, subject to Part 68 of the FCC Rules and Regulations, and the provisions of this Tariff.

1. All combinations of registered equipment and associated non-registered terminal equipment (including but not limited to wiring) shall be installed, operated and maintained so that the requirements of Part 68 of the FCC Rules and Regulations are continually satisfied. The Cooperative may discontinue service or impose other remedies as provided for in Part 68 for failure to comply with these provisions.

15. CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

15.1 Connection on Customer Premises (Continued)

15.1.6 Connections of Registered Equipment (Continued)

A. Registered Terminal Equipment, Registered Protective Circuitry and Registered Communication Systems (Continued)

2. The customer shall not connect registered equipment to a Cooperative line if:

a. The total ringer equivalence of the equipment and of other equipment connected to the same line exceeds the allowable as determined by the Cooperative; or

b. The ringer type is not a ringer type designated by the Cooperative as suitable for that particular line.

3. Unless the FCC grants a specific waiver or exceptions are described herein, all connections of registered equipment to Cooperative-provided services shall be made through FCC registered standard jacks. However, in the case of registered communications systems, standard jacks may be wired in a non-standard manner if wired in such a manner to prevent hazard, damage, malfunction or degradation of service.

4. The requirement for the use of standard jacks as described in the preceding paragraph is waived for registered equipment which is located in hazardous or inaccessible locations.

15. CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

15.1 Connection on Customer Premises (Continued)

15.1.6 Connections of Registered Equipment (Continued)

B. Premises Wiring Associated With Registered Communications Systems

Premises wiring is wiring which connects separately-housed equipment entities or system components to one another, or wiring which connects an equipment entity or system component with the Cooperative point of demarcation located at the customer's premises and not within an equipment housing.

1. Fully-protected premises wiring is described as either:

a. No greater than twenty-five feet in length (measured linearly between the points where it leaves equipment or connector housings) and registered as a component of and supplied to the user with the registered terminal equipment or protective circuitry with which it is to be used;

b. A cord which complies with Section 15.1.6.B.1.a. preceding, and which is extended once by a registered extension cord. Extension cords may not be used as a substitute for wiring which for safety reasons should be affixed to or embedded in a building's structure;

c. Wiring located in an equipment room with restricted access, provided that this wiring remains exposed for inspection and is not concealed or embedded in the building's structure, and that it conforms to Part 68 of the FCC Rules and Regulations; or

d. Electrically behind registered equipment, system components or protective circuitry which assure that electrical contact between the wiring and commercial power wiring or earth ground will not result in hazardous voltages or excessive longitudinal imbalance at the telephone network interface.

15. CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

15.1 Connection on Customer Premises (Continued)

15.1.6 Connections of Registered Equipment (Continued)

B. Premises Wiring Associated With Registered Communication Systems (Continued)

2. Protected premises wiring requiring acceptance testing for imbalance is premises wiring which is electrically behind registered equipment, system components or circuitry which assure that electrical contact between the wiring and commercial power wiring will not result in hazardous voltages to the Cooperative's facilities.

3. Unprotected premises wiring is all other premises wiring.

a. Customers, who intend to connect premises wiring other than fully-protected premises wiring to the telephone network, shall give advance notice to the Cooperative and comply with the procedures specified in Part 68 of the FCC Rules and Regulations, or as otherwise authorized by the FCC.

15. CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

15.1 Connection on Customer Premises (Continued)

15.1.6 Connections of Registered Equipment (Continued)

B. Premises Wiring Associated With Registered Communication Systems (Continued)

4. The Cooperative may invoke extraordinary procedures as specified in Part 68 of the FCC Rules and Regulations where one or more of the following conditions are present:

a. Information provided in the installation supervisor's affidavit gives reason to believe that a violation of Part 68 is likely;

b. A failure has occurred during acceptance testing for imbalance; or

c. Harm has occurred and there is reason to believe that this harm was a result of wiring operations performed under Part 68 of the FCC Rules and Regulations.

5. In addition, the Cooperative may monitor or participate in acceptance testing for imbalance, or may inspect other than fully-protected premises wiring installations as set forth in Part 68 of the FCC Rules and Regulations.

15. CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

15.1 Connection on Customer Premises (Continued)

15.1.6 Connections of Registered Equipment (Continued)

C. Connections Involving National Defense and Security

In certain cases, Part 68 of the FCC Rules and Regulations permits the connection of unregistered terminal equipment or communication systems to the telecommunication network, provided that the Secretary of Defense, the head of any other governmental department (having requisite FCC approval), or their authorized representative certifies in writing to the Cooperative that:

1. The connection is required in the interest of national defense and security;

2. The equipment to be connected either complies with the technical requirements of Part 68 of the FCC Rules and Regulations or will not cause harm to the telecommunications network or Cooperative employees; and

3. The work is supervised by an installation supervisor who meets the qualifications stated in Part 68 of the FCC Rules and Regulations.

15. CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

15.1 Connection on Customer Premises (Continued)

15.1.7 Connections of Grandfathered Terminal Equipment and Grandfathered Communication Systems

A. Direct Connections

Grandfathered terminal equipment and communication systems, including protective circuitry, may remain directly connected and be moved and reconnected to the telecommunication network for the life of the equipment without registration and may be modified only in accordance with Part 68 of the FCC Rules and Regulations, subject to the following conditions:

1. The customer shall notify the Cooperative when such grandfathered terminal equipment or communication systems are to be connected and shall notify the Cooperative when such grandfathered terminal equipment or communication systems are to be permanently disconnected. Such notification shall include a description of the equipment including the manufacturer's name, model number, and type of equipment.

2. All such connections are made through FCC registered standard jacks.

3. All such connections shall comply with the minimum protection criteria provided for herein.

4. Premises wiring shall conform to Part 68 of the FCC Rules and Regulations.

5. No changes may be made to equipment so connected except by the manufacturer thereof, or a duly authorized agent of the manufacturer.

15. CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

15.1 Connection on Customer Premises (Continued)

15.1.7 Connections of Grandfathered Terminal Equipment and Grandfathered Communication Systems (Continued)

A. Direct Connections (Continued)

6. Additions to grandfathered communication systems may be made without registration of any additional equipment involved if:

a. Equipment to be added is being reconnected, in accordance with Cooperative Tariffs (i.e., was previously directly connected prior to January 1, 1980) and

b. Such additions comply with the provisions of Sections 15.1.7.A.1. through A.5., preceding.

7. Additions of registered equipment to grandfathered communication systems are subject to the provisions of Section 15.1.6, preceding.

B. Modifications to systems and installations involving unregistered equipment are permitted as indicated below:

1. The use of other than fully-protected premises wiring is considered a modification under Part 68 of the FCC Rules and Regulations. As an exception to the general requirement that no modification is permitted to unregistered equipment whose use is permitted under Part 68, certain modifications are authorized herein.

2. Other than fully protected premises wiring may be used if it is qualified in accordance with the procedures and requirements as specified in Part 68 of the FCC Rules and Regulations.

15. CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

15.1 Connection on Customer Premises (Continued)

15.1.7 Connections of Grandfathered Terminal Equipment and Grandfathered Communication Systems (Continued)

B. Modifications to systems and installations involving unregistered equipment are permitted as indicated below: (Continued)

3. Existing separate, identifiable and discrete protective apparatus may be removed, or replaced with apparatus of lesser protective function, provided that any premises wiring to which the telephone network is thereby exposed conforms to FCC requirements. Minor modifications to existing unregistered equipment are authorized to facilitate installation of premises wiring, so long as they are performed under the responsible supervision and control of a person who complies with the FCC requirements.

15.1.8 Connections of Equipment Not Subject to Part 68 of the FCC Rules and Regulations

Terminal equipment and communication systems not registered nor grandfathered in accordance with Part 68 of the FCC Rules and Regulations may be connected to the network pursuant to the Tariff provisions in effect prior to October 17, 1977, requiring the use of a network control signaling unit and connecting arrangement, or customer-provided protective circuitry registered in accordance with Part 68 of the FCC Rules and Regulations.

15. CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

15.2 Recording of Two-Way Telephone Conversations

15.2.1 General

A. Telecommunication services are not represented as adapted to the recording of two-way telephone conversations. However, voice recording equipment may be directly, acoustically or inductively connected with telecommunication services as follows:

1. A distinctive recorder tone that is repeated at intervals of approximately 15 seconds is required when recording equipment is in use and is connected with services of the Cooperative; or

2. All parties to the telephone conversation must give their prior consent to the recording of the conversation. The prior consent must be obtained in writing, or be part of, and obtained at the start of the recording.

B. The voice recording equipment shall be so arranged that, at the will of the user, it can be physically connected to and disconnected from the services of the Cooperative or switched on and off.

C. A broadcast licensee shall be exempt from the above recording requirements provided at least one of the following requirements is met:

1. The licensee informs each party to the call of its intent to broadcast the conversation;

2. Each party to the call is aware of the licensee's intent to broadcast the call; or

3. Such awareness of the licensee's intent to broadcast the call may be reasonably imputed to the party.

15. CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

15.2 Recording of Two-Way Telephone Conversations (Continued)

15.2.1 General (Continued)

D. The Federal Communication Commission has established exceptions to these requirements in cases of recording of: calls to and from emergency numbers involving health, safety, police, public utilities and road service; calls made by the U.S. Department of Defense Emergency Command Centers and U.S. Nuclear Regulatory Commission Operations Centers; calls made for patently unlawful purposes (such as bomb threats, kidnap ransom requests and obscene telephone calls); calls made by the U.S. Secret Service concerning Presidential security; and calls made by law enforcement or intelligence authorities acting under color of law.

15.3 Service Charges

15.3.1 Maintenance Service Charge

If a Cooperative employee makes a repair visit to the customer's premises where it is determined that the service difficulty resulted from the terminal equipment, inside wiring or a communication system, the customer shall be responsible for payment of a Maintenance Service Charge as listed in Section 4 of this Tariff.

15.3.2 Failure of Acceptance Tests

If the premises wiring of communication systems fails acceptance tests monitored by, or participated in, by the Cooperative as provided in Section 68.215 of the FCC's code and/or if the wiring has caused harm to the network, the customer shall agree to pay the Cooperative an amount based on the costs of activities performed by its employees.

15. CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

15.3 Service Charges (Continued)

15.3.3 Line Conditioning or Treatment

Should a customer's line require treatment or conditioning other than that which would normally be required to operate a local loop because of the connection of customer premises equipment or transmission of data, the customer will be required to bear the cost that exceeds normal engineering standards for local loops. The cost will be determined on an individual case basis.

15.3.4 Damage to Facilities

Customers providing their own premises equipment shall reimburse the Cooperative for the cost of damages or changes requested by the customer to facilities or equipment of the Cooperative caused by the negligence or willful act of the customer, or resulting from improper use of Cooperative facilities, or due to the malfunction of any facilities or equipment provided by other than the Cooperative.

16. RESERVED FOR FUTURE USE

17. RESERVED FOR FUTURE USE

18. LONG DISTANCE MESSAGE TELECOMMUNICATION SERVICE

Table of Contents

Page No.

18.1 Application 1

18.2 General 1

18.3 Two-Point Service 2

18.3.1 Service Between Land Wire Telephones 2

18.4 Airline Mileage Between Rate Centers 8

18.4.1 General 8

18.4.2 Mileage Measurement 8

18.5 IntraLATA Unlimited Dialing Plan 9

18.5.1 General 9

18.5.2 Rates and Charges 9

18. LONG DISTANCE MESSAGE TELECOMMUNICATION SERVICE

18.1 Application

This Tariff applies to Long Distance Message Telecommunication Service (MTS) furnished or made available by the Cooperative and its connecting companies between two or more points which are located in the same Local Access and Transport Area (LATA) within the State of South Carolina where the respective rate centers of such points are also located in South Carolina.

18.2 General

Long Distance Message Telecommunication Service is that of furnishing facilities for communication between stations in different rate centers for two-point or conference service. Rates for service between points are based on airline mileage between rate centers. In general, each point is designated as a rate center except that certain small towns or communities are assigned adjacent rate centers with which they are closely associated for communication purposes or by communities of interest. Airline mileage between rate centers is determined as provided in Section 18.4 of this Tariff.

18. LONG DISTANCE MESSAGE TELECOMMUNICATION SERVICE

18.3 Two-Point Service

18.3.1 Service Between Land Wire Telephones

A. Classes of Service

Service is offered on a Dial Station-to-Station, Customer-Dialed Calling Card, Operator Station-to-Station, or Person-to-Person basis. Charges for messages within these classes of service are based upon the day of the week and the time of the day when the connection is established.

1. Dial Station-to-Station

a. Dial Station-to-Station rates apply only to sent-paid, station-to-station dial type telephone communication.

b. Dial type telephone communication denotes a call dialed and completed by the customer without the assistance of an operator and the call is not billed to a number other than the originating number. The services of an operator will not be used in connection with completing a call, or in furnishing any information or assistance relating to billing or charges for such call, except that an operator will:

(1) Re-establish a call which has been interrupted after the called number has been reached.

(2) Reach the called telephone number where facilities are not available for customer dial completion.

(3) Record the originating telephone number where no automatic recording equipment is available.

(4) Place a call for a calling party who identifies himself/herself as being visually or physically disabled and unable to dial the call due to the disability.

18. LONG DISTANCE MESSAGE TELECOMMUNICATION SERVICE

18.3 Two-Point Service (Continued)

18.3.1 Service Between Land Wire Telephones (Continued)

A. Classes of Service (Continued)

2. Operator Station-to-Station and Person-to-Person

a. Operator Station-to-Station rates apply to station-to-station telephone communication where the completion of the call or a request for any information or assistance relating to billing or charges for such call requires the assistance of an operator, except for operator services used in connection with dial type telephone communication as noted above.

b. Customer-Dialed Calling Card rates apply to Station-to-Station telephone communication where the person originating the call dials and completes the call without the assistance of an operator, except that an operator will record the credit card number, or where the operator reaches the called telephone number where facilities are not available for dial completion.

c. Person-to-Person rates apply where the person originating the call specifies to the operator a particular person to be reached, or a particular station, department, or office to be reached through a PBX attendant.

18. LONG DISTANCE MESSAGE TELECOMMUNICATION SERVICE

18.3 Two-Point Service (Continued)

18.3.1 Service Between Land Wire Telephones (Continued)

B. Rating of Messages

1. Rates are quoted in terms of initial and additional increments.

a. The initial increment rates are for telephone connections of one minute or any fraction thereof.

b. The additional increment rates are for each additional minute or any fraction thereof that the telephone connection continues beyond the initial minute.

c. The basic rate table lists charges associated with customer-dialed Station-to-Station calls. Additional charges as shown in Section 18.3.1.E.2. are to be added to the basic rate for all operator Station-to-Station and Person-to-Person call types.

d. The applicable discount level for each rate period is shown in E.3 following.

18. LONG DISTANCE MESSAGE TELECOMMUNICATION SERVICE

18.3 Two-Point Service (Continued)

18.3.1 Service Between Land Wire Telephones (Continued)

C. Timing of Messages

1. The time when connection is established, determined in accordance with the time, standard or daylight savings, observed at the location of the rate center of the calling station, determines what rate schedule applies. This rule applies whether the call is originated as paid or collect. In cases where a message begins in one rate period and ends in another, the charge for each increment of the message will be based on the rate period within which the increment begins.

2. On station-to-station calls, chargeable time begins when connection is established between the calling station and the called station or PBX system.

3. On person-to-person calls, chargeable time begins when connection is established between the calling person and the particular person or station specified, or an agreed alternate.

4. Chargeable time ends when the calling station “hangs up” thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released, either by automatic timing equipment in the telephone network or by the operator.

5. Chargeable time does not include time lost because of faults or defects in the service.

D. Reversal of Charges (Collect Calls)

1. Collect calls are permissible for all telephone calls except calls to which Dial Station-to-Station or customer-dialed calling card rates apply.

2. The regularly established rates apply.

18. LONG DISTANCE MESSAGE TELECOMMUNICATION SERVICE

18.3 Two-Point Service (Continued)

18.3.1 Service Between Land Wire Telephones (Continued)

E. Rates

Rates shown in the following table are the rates applicable to intraLATA intrastate calls between all points within the same LATA and within the state. Calls to those points within the MEAS dialing area as listed in Section 3.5 will be billed at the applicable MEAS rates.

1. Basic Rate Table

Rate Mileage	Initial Minute			Additional Minute(s)		
	Day	Eve	N/W	Day	Eve	N/W
0-10	.085	.085	.085	.085	.085	.085
11-16	.085	.085	.085	.085	.085	.085
17-22	.085	.085	.085	.085	.085	.085
23-30	.085	.085	.085	.085	.085	.085
31-40	.085	.085	.085	.085	.085	.085
41-55	.085	.085	.085	.085	.085	.085
56-70	.085	.085	.085	.085	.085	.085
71-124	.085	.085	.085	.085	.085	.085

2. Additional Charges

a. The following charges are in addition to the Basic Rate Table, preceding, and to directory assistance calls, when the call is placed using the following operator services:

		Charge Per Call
(1)	Station-to-Station	
	(a) Customer-Dialed Calling Card	$ 0.60
	(b) Operator Services Assisted	$ 1.50
(2)	Person-to-Person	
	(a) Each	$ 3.00

18. LONG DISTANCE MESSAGE TELECOMMUNICATION SERVICE

18.3 Two-Point Service (Continued)

18.3.1 Service Between Land Wire Telephones (Continued)

E. Rates (Continued)

2. Additional Charges (Continued)

b. The following operator-assisted long distance calls are exempt from the additional charges in 2.a. preceding:

(1) A call placed by a customer dialing 0- identifying himself/herself as being visually or physically disabled and unable to place the call due to the disability.

(2) A call placed by a customer dialing 0+ and identifying himself/herself as being a certified visually or physically disabled customer through the use of the customer's Cooperative calling card.

3. Discounts and Applicable Rate Periods

a. Time of day discounts on the per minute charge are based on periods defined as Day, Evening, and Night/Weekend as shown in the table below.

	Mon	Tue	Wed	Thu	Fri	Sat	Sun
8:00 AM up to but not including 5:00 PM	Day	Day	Day	Day	Day	N/W	N/W
5:00 PM up to but not including 11:00 PM	Eve	Eve	Eve	Eve	Eve	N/W	Eve
11:00 PM up to but not including 8:00 AM	N/W	N/W	N/W	N/W	N/W	N/W	N/W

b. Minutes of use during the Day Rate period would be billed at the full rate.

18. LONG DISTANCE MESSAGE TELECOMMUNICATION SERVICE

18.4 Airline Mileage Between Rate Centers

18.4.1 General

For the purpose of determining airline mileage, vertical (V) and horizontal (H) grid lines have been established across the State of South Carolina. The spacing between adjacent vertical grid lines and between horizontal grid lines represents a distance of one coordinate unit. A pair of V-H coordinates locates a rate center for determining airline mileage at a particular intersection of an established vertical grid line with an established horizontal grid line. The distance between any two rate centers is the airline mileage computed as explained in 18.4.2. following.

18.4.2 Mileage Measurement

A. To determine the distance between any two rate centers, calculations are to be completed as follows:

1. Obtain the vertical (V) and horizontal (H) coordinates for each wire center as listed in the National Exchange Carrier Association Tariff F.C.C. No. 4.

2. Obtain the difference between the "V" coordinates of the two wire centers. Obtain the difference between the "H" coordinates. (The difference is always obtained by subtracting the smaller coordinate from the larger coordinate).

3. Square each difference obtained in 2, preceding.

4. Add the squares of the "V" difference and the "H" difference obtained in 3, preceding.

5. Divide the sum of the squares obtained in 4, preceding, by 10.

6. Obtain the square root of the result obtained in 5, preceding. This is the rate distance in miles (fractional miles being considered as full miles).

EXAMPLE: The rate distance is required between City One and City Two.

	V		H		
City One	7,260		2,083		
City Two	7,364		1,865		
Difference	104		218		
Squared	10,816	+	47,524	=	58,340

58,340 divided by 10 =5,834

Square root of 5,834 = 76.38 = 77 Airline miles

18. LONG DISTANCE MESSAGE TELECOMMUNICATION SERVICE

18.5 IntraLATA Calling Plan C

18.5.1 General

The IntraLATA Calling Plan is made available to residential customers only and requires the customer to utilize Horry Telephone Long Distance, Inc. as the customer's presubscribed Interexchange Carrier. This calling plan includes up to 5,000 minutes-of-use per month. This calling plan is made available for voice usage only and is not to be used for dial-up sessions to information service providers or for the transmission of data.

18.5.2 Rates and Charges

	Monthly Rate	Installation Charge
A. IntraLATA Calling Plan		
1. Monthly	$ 49.99	See Section 4
2. Detail Billing	$ 10.00	See Section 4
B. Employee IntraLATA Calling Plan		N
1. Monthly	$ 25.00	See Section 4
2. Detail Billing	$ 10.00	See Section 4

19. RESERVED FOR FUTURE USE

20. PRIVATE LINE CHANNEL SERVICES

Table of Contents

Page No.

20.1 Provision of Service 1

20.1.1 General 1

20.1.2 Application 1

20.1.3 Rate Categories 2

20.1.4 Service Configurations 4

20.1.5 Special Routing of IntraLATA Channels 5

20.2 Service Descriptions 6

20.2.1 Voice Grade Service 6

20.3 Rate Regulations 11

20.3.1 Types of Rates and Charges 11

20.3.2 Moves 14

20.3.3 Mileage Measurements 15

20. PRIVATE LINE CHANNEL SERVICES

Table of Contents

Page No.

20.4 Rates and Charges 17

20.4.1 Local Channels 17

20.4.2 Non-Wire Center Connected Channels 17

20.4.3 Interoffice Channels 18

20.4.4 Optional Features and Functions 18

20. PRIVATE LINE CHANNEL SERVICES

20.1 Provision of Service

20.1.1 General

A. Private Line Channel Services provided under the provisions of this Tariff are offered for intraLATA services only. Services consisting of Local Channels, Interoffice Channels, and Optional Features and Functions are classified by series. The various series are sub-divided into different types and are described in terms of circuit characteristics and use.

B. Customers may order local channels which are designed to meet specific communication requirements. Channels as provisioned in this Tariff are not to be used in such a manner as to alter or bypass other Basic Local Exchange Services offered by the Cooperative to its customers. The customer is responsible for determining that his terminal equipment is compatible with the service provided by the Cooperative.

C. Where multipoint service is furnished, the local channels are bridged in the wire center.

20.1.2 Application

The rates and charges specified herein apply for all intraLATA Private Line Channel Services provided by the Cooperative.

20. PRIVATE LINE CHANNEL SERVICES

20.1 Provision of Service (Continued)

20.1.3 Rate Categories

A. Following are the basic rate categories which apply to Private Line Channel Services:

1. Local Channels

a. A local channel provides for a communication path between the demarcation point at a customer premises and the serving wire center of that premises. One local channel charge applies per channel termination.

b. When service is provided by non-wire center connected channels, a non-wire center connected channel charge applies in lieu of local channel charges.

2. Interoffice Channels

This rate category provides for the transmission facilities between serving wire centers associated with two customer premises, between serving wire centers associated with a customer premises and a Cooperative hub, or between two Cooperative hubs. A flat rate charge and a per mile charge applies to each interoffice channel. For the method of determining mileage distances, see Section 20.3.3.

20. PRIVATE LINE CHANNEL SERVICES

20.1 Provision of Service (Continued)

20.1.3 Rate Categories (Continued)

A. Following are the basic rate categories which apply to Private Line Channel Services: (Continued)

3. Non-Wire Center Connected Channels

Served direct channels between two or more customer premises are provided on a direct basis and are limited to one airline mile in length. These channels will be provided only at the option of the Cooperative.

4. Optional Features and Functions

This rate category provides for features and functions which may be added to a service to improve its quality or utility to meet specific communication requirements. These are not necessarily identifiable with specific equipment, but rather represent the end result in terms of the performance characteristics which may be obtained. This category includes the following:

a. Hub Functions

A hub is a Cooperative-designated wire center where bridging or multiplexing functions are performed (i.e., connecting three or more customer premises in a multipoint arrangement or channelizing analog or digital services requiring a lower capacity or bandwidth).

b. Provide for such things as signaling, conditioning, transfer arrangements, protection switching, etc.

20. PRIVATE LINE CHANNEL SERVICES

20.1 Provision of Service (Continued)

20.1.4 Service Configurations

A. There are two types of service configurations that can be provided. These are described as follows:

1. Two-Point Service

A Two-Point Service connects two customer premises either directly through a Serving Wire Center(s) or through a Cooperative hub where additional functions are performed.

2. Multi-Point Service

a. Multi-Point Service connects three or more customer premises through a Cooperative hub.

b. There is no limitation on the number of mid-links available with multi-point service. However, when more than three mid-links are provided in tandem, the quality of the service may be degraded. A mid-link is a channel between hubs (i.e., bridge location).

c. Only certain types of service are available for Multi-Point applications. These are so designated in the service descriptions set forth in Section 20.2.

20. PRIVATE LINE CHANNEL SERVICES

20.1 Provision of Service (Continued)

20.1.5 Special Routing of IntraLATA Channels

A. The Private Line Channel Services furnished in this Tariff are provided over such routes as the Cooperative may elect.

B. Special routing is involved where, in order to comply with requirements specified by the customer, the Cooperative furnishes the Private Line Channel Service in a manner which includes one or both of the following conditions:

1. Where two or more private lines must be furnished over different physical routes.

2. Where a private line must be furnished on a route which avoids specified geographical locations.

C. When special routing of services is furnished to a customer, the rates will be determined on an individual case basis.

20. PRIVATE LINE CHANNEL SERVICES

20.2 Service Descriptions

20.2.1 Voice Grade Service

A. Voice Grade Service provides for voice and/or data communication on a two-point or multi-point basis for service seven days per week, 24 hours per day, for a minimum period of one month. The transmission characteristics and various type of services furnished within this series are described in Section 20.2.1.C.

B. Basic parameters and specifications for Voice Grade Service are described for the end-to-end operation as follows:

Basic Parameters	For Speech Applications	For Data Applications
Net Loss	Local Channels used with terminal equipment: Limit as specified in the following Local Channel descriptions. Losses or gains present in CPE have not been included.	
DC Resistance	Local Channel limit as specified in the following Local Channel descriptions. Does not imply or guarantee end-to-end DC continuity.	
Frequency Error	Plus or Minus 5 Hz	Plus or Minus 5 Hz
Frequency Response:	(Referenced to 1000 Hz Loss)	
300-3000 Hz	-3dB to +12dB	-3dB to +12dB
500-2500 Hz	-2dB to +8dB	-2dB to +8dB
Envelope Delay Distortion:		
800-2600 Hz	Not Controlled	Less than 1750 Microseconds

20. PRIVATE LINE CHANNEL SERVICES

20.2 Service Descriptions (Continued)

20.2.1 Voice Grade Service (Continued)

B. (Continued)

Basic Parameters	For Speech Applications	For Data Applications
C-Notched Noise (with a -13dBm0 1000 Hz Test Signal)	Not Controlled	Noise level 24dB below signal level
Impulse Noise	Not Controlled	15 Counts in 15 minutes at a threshold of 6dB below a -13dBm0 rms 1000 Hz Signal
Phase Jitter	Not Controlled	10 degrees peak to peak
Non-Linear Distortion:		
2nd Order Distortion	Not Controlled level	25dB below signal
3rd Order Distortion	Not Controlled level	30dB below signal

20. PRIVATE LINE CHANNEL SERVICES

20.2 Service Descriptions (Continued)

20.2.1 Voice Grade Service (Continued)

C. Transmission parameters for voice grade service are described as following:

1. Type 2230 - A two-wire interface with effective two-wire facilities engineered for a 1004 Hz net loss of 0 to 10dB. Generally furnished for voice transmission - Private Line Telephone, Mobile Radio Telephone, or Supervisory Control Use.

2. Type 2231 - A two-wire interface with two or four-wire facilities engineered for a 1004 Hz net loss of 0 to 4.5dB. This is generally used for PBX (or similar system) main or extension station services. Signaling is required for this service.

3. Type 2432 - A two or four-wire interface with effective four-wire facilities engineered for Tie Line Service use between PBXs or customer-provided communication systems. Signaling is required for this service.

4. Type 2435 - A four-wire interface with effective four-wire facilities engineered for a 1004 Hz net loss of 0 to 16dB. Generally furnished for voice transmission.

5. Type 2463 - A four-wire interface with four-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of analog data services.

6. Type 2464 - A two-wire interface with four-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of analog data services.

20. PRIVATE LINE CHANNEL SERVICES

20.2 Service Descriptions (Continued)

20.2.1 Voice Grade Service (Continued)

D. Signaling Arrangements

1. Off-Premises Stations

a. For use with PBX (or similar system) off-premises channels for terminal equipment. Signaling arrangements are furnished for grandfathered and registered PBX (or similar) systems in accordance with Part 68 of the FCC Rules and Regulations or for customer-provided communication systems not subject to Part 68 of the FCC Rules and Regulations.

(1) Type A - Furnished for use with Class A PBX (or similar) system station ports capable of operating over loops with resistance in the range of 0-199 ohms.

(2) Type B - Furnished for use with Class B PBX (or similar) system station ports capable of operating over loops with resistance in the range of 200-899 ohms.

(3) Type C - Furnished for use with Class C PBX (or similar) system station ports capable of operating over loops with resistance in the range of 900 ohms or more.

b. For connections to registered or grandfathered PBX (or similar) system equipment, the customer must specify the equipment capability for use with Type A, B, or C Signaling Arrangements.

20. PRIVATE LINE CHANNEL SERVICES

20.2 Service Descriptions (Continued)

20.2.1 Voice Grade Service (Continued)

D. Signaling Arrangements (Continued)

2. Tie Lines

a. E&M signaling is provided for use with tie line channels with E&M signaling interfaces. Signaling Arrangements are furnished for grandfathered and registered PBXs in accordance with Part 68 of the FCC Rules and Regulations or for customer-provided communication systems not subject to Part 68 of the FCC Rules and Regulations.

(1) An E&M Signaling Arrangement is required for each tie line termination operating in a Dial Repeating mode at a customer's premises with a registered PBX.

(2) An E&M Signaling Arrangement is required for each tie line termination at a customer's premises with grandfathered PBXs when the tie line is arranged with an E&M signaling interface.

(3) An E&M Signaling Arrangement is required with Type 2432 channels for additions to or for new installations of grandfathered PBX equipment when not arranged with an E&M signaling interface.

(4) An E&M Signaling Arrangement is required for each Type 2432 channel termination at a customer's premises with a customer-provided communication system not subject to Part 68 of the FCC Rules and Regulations when arranged with an E&M signaling interface.

20. PRIVATE LINE CHANNEL SERVICES

20.3 Rate Regulations

20.3.1 Types of Rates and Charges

A. The types of rates and charges are monthly rates and nonrecurring charges and are described as follows:

1. Monthly Rates

Monthly rates are recurring charges that apply each month or fraction thereof that a service is provided. For billing purposes, each month is considered to have 30 days.

2. Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for a specific work activity. The three types of nonrecurring charges that apply are installation of service, installation of features and functions, and service rearrangements.

a. Installation of Service

Nonrecurring charges apply for each service terminated at the customer's premises. For installation of local channels when more than one of the same type of service, between the same locations, for the same customer is ordered and installed at the same time, one at each location is billed at the First Service Installed rate and the others are billed at the Additional Service Installed rate.

The nonrecurring charges for the Installation of Services are set forth in Section 20.4 following as nonrecurring charges for the Local Channel and Interoffice Channel rate elements.

b. Nonrecurring charges apply for the installation of features and functions available with the various services. For some features and functions there is a lower charge if installed coincident with the service and a higher charge if installed subsequent to the service.

20. PRIVATE LINE CHANNEL SERVICES

20.3 Rate Regulations (Continued)

20.3.1 Types of Rates and Charges (Continued)

A. The types of rates and charges are monthly rates and nonrecurring charges and are described as follows: (Continued)

2. Nonrecurring Charges (Continued)

c. Service Rearrangements

Service rearrangements are changes to existing (installed) services which do not result in either a change in the minimum period requirements or a change in the physical location of the point of termination at a customer premises. Changes which result in the establishment of new minimum period obligations are treated as moves and are described and charged for as set forth in Section 20.3.2.

The charge to the customer for the service rearrangement is dependent on whether the change is administrative only in nature or involves an actual physical change to the service.

Administrative changes will be made without charge(s) to the customer. Such changes require the continued provision and billing of the Private Line Channel Service to the same entity (i.e., customer remains responsible for all outstanding indebtedness for the service). Administrative changes are as follows:

(1) Change of customer name (i.e., the customer of record does not change but rather the customer of record changes name)

(2) Change of customer or customer's premises address when the change of address is not a result of a physical relocation of equipment

(3) Change in billing data (name, address or contact name or telephone number)

20. PRIVATE LINE CHANNEL SERVICES

20.3 Rate Regulations (Continued)

20.3.1 Types of Rates and Charges (Continued)

A. The types of rates and charges are monthly rates and nonrecurring charges and are described as follows: (Continued)

2. Nonrecurring Charges (Continued)

c. Service Rearrangements (Continued)

All other service rearrangements will be charged for as follows:

(1) If the change involves the addition of other customer-designated premises to an existing multipoint service, the nonrecurring charge for the local channel rate element will apply. The charges will apply only for the location that is being added.

(2) If the change involves the addition of an optional feature or function which has a separate nonrecurring charge, that nonrecurring charge will apply.

(3) If the change involves changing the type of signaling on a voice grade service, the subsequent nonrecurring charge will apply for the new type signaling. The charge will apply per service termination affected.

(4) For all other changes, including a change of the customer of record involving no physical changes to the service provided or the addition of optional features without separate nonrecurring charges, a charge will apply. Only one such charge will apply per service, per change.

20. PRIVATE LINE CHANNEL SERVICES

20.3 Rate Regulations (Continued)

20.3.2 Moves

A. A move involves a change in the physical location of one of the following:

1. The point of interface at the customer's premises

2. The customer's premises

B. The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

1. Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one-half the nonrecurring (i.e., installation) charge for the affected service termination at the customer's premises. There will be no change in the minimum period requirements. If a move is made at the same time a service rearrangement is made, the total charge will never exceed a full Nonrecurring Charge for the basic service.

2. Moves To a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established at the new location. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

20. PRIVATE LINE CHANNEL SERVICES

20.3 Rate Regulations (Continued)

20.3.3 Mileage Measurements

A. When station locations of a Private Line Channel Service are located in different serving wire center areas, Interoffice Channel Charges apply. Charges are based on the direct airline distance measured between the serving wire centers. To determine the distance between any two rate centers, calculations are to be completed as follows:

1. Obtain the vertical (V) and horizontal (H) coordinates for each wire center, as listed in the National Exchange Carrier Association Tariff F.C.C. No. 4.

2. Obtain the difference between the "V" coordinates of the two-wire centers. Obtain the difference between the "H" coordinates. (The difference is always obtained by subtracting the smaller coordinate from the larger coordinate).

3. Square each difference obtained in 2, preceding.

4. Add the squares of the "V" difference and the "H" difference obtained in 3, preceding.

5. Divide the sum of the squares obtained in 4, preceding by 10.

6. Obtain the square root of the result obtained in 5, preceding. This is the rate distance in miles (fractional miles being considered as full miles).

EXAMPLE: The rate distance is required between City One and City Two.

	V		H		
City One	7,260		2,083		
City Two	7,364		1,865		
Difference	104		218		
Squared	10,816	+	47,524	=	58,340

58,340 divided by 10 = 5,834

Square root of 5,834 = 76.38 = 77 Airline miles

20. PRIVATE LINE CHANNEL SERVICES

20.3 Rate Regulations (Continued)

20.3.3 Mileage Measurements (Continued)

B. When a private line is furnished over facilities which the Cooperative elects to provide on a direct basis and is not routed through a central office, one two-point Channel Charge from Section 20.4.2 will apply. The arrangement is limited to channels not more than one airline mile in length.

C. For the purpose of applying Multi-point Charges, the bridging or hubbing locations are determined by that combination of airline distances connecting the Serving Wire Center which will produce the lowest Interoffice Mileage Charges. Bridging Charges apply when three or more channels connect at the same location.

20. PRIVATE LINE CHANNEL SERVICES

20.4 Rates and Charges

20.4.1 Local Channels

A. Voice Grade
Per point of termination

		Monthly Rate	Installation Charge First	Installation Charge Additional	
1. Voice					
a.	Type 2230	$ 15.00	$ 150.00	$ 150.00	R
b.	Type 2231	$ 17.00	$ 150.00	$ 150.00	R
c.	Type 2432	$ 45.00	$ 150.00	$ 150.00	R
d.	Type 2435	$ 45.00	$ 150.00	$ 150.00	R
2. Data					
a.	Type 2463	$ 37.00	$ 150.00	$ 150.00	R
b.	Type 2464	$ 37.00	$ 150.00	$ 150.00	R

20.4.2 Non-Wire Center Connected Channels

A. Served Direct

		Monthly Rate	Installation Charge First	Installation Charge Additional	
1. Not routed via the central office					
a.	Per Local Channel	$ 9.00	$ 150.00	$ 150.00	R

20. PRIVATE LINE CHANNEL SERVICES

20.4 Rates and Charges (Continued)

20.4.3 Interoffice Channels

A. Fixed and Mileage Charges applicable, per channel

		Fixed Monthly Rate	Per Mile Monthly Rate	Installation Charge
1.	Voice			
a.	Type 2230	$ 36.00	$ 1.00	$ 70.00
b.	Type 2231	$ 36.00	$ 1.00	$ 105.00
c.	Type 2432	$ 36.00	$ 1.00	$ 105.00
d.	Type 2435	$ 36.00	$ 1.00	$ 105.00
2.	Data			
a.	Type 2463	$ 36.00	$ 1.00	$ 100.00
b.	Type 2464	$ 36.00	$ 1.00	$ 100.00

20.4.4 Optional Features and Functions

A. Bridging

Bridging Charges are applicable where more than two Local Channels, or one or more Local Channels and more than one Interoffice Channel, or more than one Local Channel and one Interoffice Channel are bridged or hubbed at the same wire center.

20. PRIVATE LINE CHANNEL SERVICES

20.4 Rates and Charges (Continued)

20.4.4 Optional Features and Functions (Continued)

A. Bridging (Continued)

1. Voice Grade Bridges

	Monthly Rate	Installation Charge
a. Voice Bridging		
(1) Per Port		
(a) Two-Wire (Type 2230)	$ 9.00	$ 30.00
(b) Four-Wire (Type 2435)	$ 11.00	$ 30.00
b. Data Bridging Per Port		
(1) Per Port		
(a) Four-Wire (Type 2463 and 2464)	$ 15.00	$ 35.00

20. PRIVATE LINE CHANNEL SERVICES

20.4 Rates and Charges (Continued)

20.4.4 Optional Features and Functions (Continued)

B. Signaling Arrangements

Signaling arrangements are provided at the customer's option to arrange channels for suitable signaling. Signaling is required on all off-premises station channels and tie line channels associated with PBX (or similar) systems.

1. Per local channel

		Monthly Rate	Installation Charge Initial	Installation Charge Subsequent
a.	Ringdown-Manual	$ 8.00	$ 35.00	$ 165.00
b.	Ringdown-Automatic	$ 8.00	$ 15.00	$ 60.00
c.	E&M Type	$ 8.00	$ 35.00	$ 145.00
d.	Type A (0-199 ohms)	$ 5.00	$ 35.00	$ 105.00
e.	Type B (200-899 ohms)	$ 5.00	$ 35.00	$ 105.00
f.	Type C (900 or more ohms)	$ 2.00	$ 10.00	$ 105.00

C. Conditioning (Voice Grade Services)

1. Conditioning provides more specific transmission characteristics for data services. There are two types of C-conditioning and one type of D-conditioning, each with different technical specifications. C-Type conditioning controls attenuation distortions and envelope delay distortion. D-Type conditioning controls the signal to C-notched noise ratio and inter-modulation distortion.

Conditioning is charged on a per Local Channel basis for two-point and multipoint service. For two-point services, the parameters apply to any path between any two service points.

20. PRIVATE LINE CHANNEL SERVICES

20.4 Rates and Charges (Continued)

20.4.4 Optional Features and Functions (Continued)

C. Conditioning (Voice Grade Services) (Continued)

2. The types and descriptions of the available conditioning options are as follows:

Type Conditioning	Frequency Response Specification	Envelope Delay Distortion Specification
C1 (two-point or multi-point)	300-2700 Hz, -2dB to +6dB. 1000-2400 Hz, -1dB to +3dB. 300-3000 Hz, -3dB to +12dB.	1000-2400 Hz, less than 1000 microseconds
C2 (two-point or multi-point)	300-3000 Hz, -2dB to +6dB. 500-2800 Hz, -1dB to +3dB.	1000-2600 Hz, less than 500 microseconds 600-2600 Hz, less than 1500 microseconds 500-2800 Hz, less than 3000 microseconds

		Non-Linear Distortion	
D1 (two-point)	C-Notched Noise	2nd Order Distortion	3rd Order Distortion
	Noise level 28dB below signal level	35dB below signal level	40dB below signal level

3. When a channel is equipped with Type D1 conditioning and is utilized for voice communication, the Cooperative does not undertake to represent that the channel will be suitable for such voice transmission.

20. PRIVATE LINE CHANNEL SERVICES

20.4 Rates and Charges (Continued)

20.4.4 Optional Features and Functions (Continued)

C. Conditioning (Voice Grade Services) (Continued)

4. C-Type Conditioning

a. C-Type Conditioning is available for Types 2463 and 2464 channels.

(1) C-Types of Conditioning per local channel

		Monthly Rate	Installation Charge Initial	Installation Charge Subsequent
(a)	C1-Type	$ 2.00	$ 10.00	$ 65.00
(b)	C2-Type	$ 2.00	$ 20.00	$ 75.00

5. D-Type Conditioning

a. D-Type Conditioning is available for Types 2463 and 2464 channels.

(1) D-Types of Conditioning per local channel

		Monthly Rate	Installation Charge Initial	Installation Charge Subsequent
(a)	D1-Type	$ 2.00	$ 15.00	$ 70.00

21. DIGITAL NETWORK SERVICES

Table of Contents

Page No.

21.1 NetLink™ Service....1

21.1.1 General....1

21.1.2 Description of Service....2

21.1.3 Definitions Applicable to NetLink™ Service....4

21.1.4 Application of Rates....5

21.1.5 Connections....6

21.1.6 Payment Arrangements and Credit Allowance....12

21.1.7 Rates and Charges....13

21.1.8 Types of Charges....15

21.2 Digital-Link™ Service....16

21.2.1 General....16

21.2.2 Description of Service....17

21.2.3 Definitions Applicable to Digital-Link™ Service....18

21.2.4 Application of Rates....19

21.2.5 Connections....20

21.2.6 Payment Arrangements and Credit Allowance....25

21.2.7 Rates and Charges....26

21.2.8 Types of Charges....29

21. DIGITAL NETWORK SERVICES

Table of Contents

Page No.

21.3 NetLink™ Channel Service 33

21.3.1 General 33

21.3.2 Description of Service 35

21.3.3 Definitions Applicable to NetLink™ Channel Service 38

21.3.4 Application of Rates 38

21.3.5 Payment Arrangements and Credit Allowance 40

21.3.6 Rates and Charges 41

21. DIGITAL NETWORK SERVICES

21.1 NetLink™ Service

21.1.1 General

A. NetLink™ Service is furnished for Private Line IntraLATA communication by the Cooperative.

B. NetLink™ Service is a service for the transmission of digital signals only and uses only digital transmission facilities.

C. NetLink™ Service provides for the simultaneous two-way transmission of isochronous digital signals at DS1 speeds of 1.544 Mbps where facilities are available.

D. To ensure satisfactory operation, the terminal equipment provided by the customer must be compatible with the DS1/1.544 Mbps channel facility provided by the Cooperative.

E. Unless specified following, the regulations for NetLink™ Service specified herein apply in addition to the regulations set forth in Section 2 of this Tariff.

F. The rates specified for NetLink™ Service in Section 21.1.7 contemplate the provision of a digital quality facility utilizing existing interoffice carrier equipment and/or exchange cable facilities compatible with this service. If such equipment, new facilities or changes to existing facilities are required for the provision of this service, a special construction charge based on the cost incurred to make the changes will apply in addition to the rates for NetLink™ Service.

G. NetLink™ Service is available on a month-to-month, twelve month, or thirty-six month basis.

21. DIGITAL NETWORK SERVICES

21.1 NetLink ™ Service (Continued)

21.1.2 Description of Service

A. NetLink™ Service is furnished for the simultaneous two-way transmission of serial, Bipolar, Return-to-Zero (BPRZ) isochronous digital signals, except where intentional bipolar violations are introduced by Bipolar with 8 Zero Substitution (B8ZS) format, at a speed of DS1/1.544 Mbps between two points located within a LATA.

B. Multi-point service is not available.

C. Connection of DS1/1.544 Mbps communication systems provided by others may be made on a permissive basis as provided for in Section 21.1.5. The Cooperative does not represent its NetLink™ Service as adapted for such connections and shall not be responsible for the through transmission of signals, or the quality of such transmission on such connections.

D. A Channel Service Unit (CSU) or appropriate Termination Equipment (TE) provided by the customer is required at a customer's or authorized user's premises to perform such functions as:

1. Proper termination of the service

2. Amplification

3. Signal shaping

4. Remote loop-back

21. DIGITAL NETWORK SERVICES

21.1 NetLink™ Service (Continued)

21.1.2 Description of Service (Continued)

E. The design, maintenance and operation of NetLink™ Service contemplates communication originating and terminating as: (1) a customer premises to customer premises channel via the Cooperative's Serving Wire Center, (SWC) and/or through remote SWCs; (2) a customer premises to the Serving Wire Center and/or to remote SWCs partial channel (link); or (3) a central office to central office (interoffice) partial channel (link).

F. NetLink™ Service may also be furnished on a link (partial channel) basis when connected to Centrex Service, NetLink™ Channel Service, and/or another NetLink™ Service.

G. All appropriate rates specified in other Tariff sections are in addition to the monthly rate per package or single channel for NetLink™ Service specified in this Tariff section.

21. DIGITAL NETWORK SERVICES

21.1 NetLink™ Service (Continued)

21.1.3 Definitions Applicable to NetLink™ Service

A. Channel Service Unit

The term "Channel Service Unit" (CSU) denotes equipment provided by the Customer to terminate a digital facility on the customer's or user's premises.

B. DS1

The term "DS1" denotes a Channel Service expressed in terms of its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission data rate, and provides for the two-way simultaneous transmission of isochronous timed, Bipolar Return-to-Zero (BPRZ) bit stream format, except where intentional bipolar violations are introduced by Bipolar with 8 Zero Substitution (B8ZS) format. Unframed signal formats are not permitted or compatible with Cooperative equipment.

C. Digital Local Channel

The term "Digital Local Channel" denotes a path for NetLink™ Service furnished from the demarcation point on a customer's premises to the serving wire center.

D. Interoffice Channel

The term "Interoffice Channel" denotes a path (or paths) for digital transmission between Cooperative serving wire centers within a LATA. An interoffice channel may be furnished in such manner as the Cooperative may elect.

21. DIGITAL NETWORK SERVICES

21.1 NetLink™ Service (Continued)

21.1.4 Application of Rates

A. Channel Termination is the dedicated transmission path between a customer designated premises and the customer's service wire center. The Channel Termination includes a standard channel interface which provides technical characteristics for the channel ordered.

B. Channel Mileage includes the transmission facilities and central office equipment between the serving wire centers associated with two customer designated premises. The rate elements for Channel Mileage include a Channel Mileage Facility charge, per mile and Channel Mileage Termination charge, per termination.

C. NetLink™ Service is available on a month-to-month, twelve-month, or thirty-six month basis.

D. Airline distance between Cooperative central offices shall be developed using the methodology found in Section 20.3.3 of this Tariff. Fractional mileage shall be rounded up to the next full mile.

21. DIGITAL NETWORK SERVICES

21.1 NetLink™ Service (Continued)

21.1.5 Connections

A. Customer-Provided Terminal Equipment, Customer-Provided Derivation Equipment and Customer-Provided Communication Systems may be connected to NetLink™ Service when such connection is made in accordance with the provisions specified in Sections 21.1.5 B, C and D following.

B. Responsibility of the Cooperative

1. The responsibility of the Cooperative shall be limited to the furnishing and maintenance of NetLink™ Service to a network interface on the customer's premises where provision is made for the connection of local service.

2. The Cooperative shall not be responsible for installation, operation, or maintenance of any terminal equipment or communication systems provided by the customer. NetLink™ Service is not represented as adapted for the use of such equipment or system. Where such equipment or system is connected to Cooperative facilities, the responsibility of the Cooperative shall be limited to the furnishing of facilities suitable for NetLink™ Service and to the maintenance and operation in a manner proper for such digital service. The Cooperative shall not be responsible for:

a. The through transmission of signals generated by such equipment or system, or for the quality of, or defects in, such transmission,

b. The reception of signals by such equipment or systems, or

c. Damage to terminal equipment or communication systems provided by a customer or authorized user due to testing.

21. DIGITAL NETWORK SERVICES

21.1 NetLink™ Service (Continued)

21.1.5 Connections (Continued)

B. Responsibility of the Cooperative (Continued)

3. The Cooperative shall not be responsible to the customer if changes in any of the facilities, operations or procedures of the Cooperative utilized in the provision of NetLink™ Service render any facilities or equipment provided by a customer obsolete, or require modification or alteration of such equipment or system or otherwise affects its use or performance.

4. The Cooperative undertakes to maintain and repair the facilities which it furnishes. The customer may not rearrange, disconnect, remove or attempt to repair any equipment installed by the Cooperative without prior written consent of the Cooperative.

C. Responsibility of the Customer

1. The customer is responsible for installing and testing his premises equipment or facilities to insure that when they are connected to NetLink™ Service such equipment or facilities are operating properly.

2. The operating characteristics of the customer premises equipment or facilities shall be such as to not interfere with any of the services offered by the Cooperative. Such use is subject to the further provisions that the equipment provided by a customer does not: endanger the safety of Cooperative employees or the public; damage, require change in or alteration of the equipment or other facilities of the Cooperative; interfere with the proper functioning of such equipment or facilities; impair the operation of the Cooperative's facilities or otherwise injure the public in its use of the Cooperative's services. Upon notice that the equipment provided by a customer is causing or is likely to cause such hazard or interference, the customer shall take such steps as shall be necessary to remove or prevent such hazard or interference.

21. DIGITAL NETWORK SERVICES

21.1 NetLink™ Service (Continued)

21.1.5 Connections (Continued)

C. Responsibility of the Customer (Continued)

3. The customer's responsibility shall include joint testing with the Cooperative as may be necessary. Where regeneration and/or equalization adjustments or changes may be required to compensate for rearrangements and/or changes in outside plant facilities, the customer will be responsible for all expenses incurred in changes to his premises equipment.

D. Connection of Customer-Provided Terminal Equipment, Customer-Provided Derivation Equipment and Customer-Provided Communication Systems

1. The following provisions will apply:

a. Customer-Provided Terminal Equipment and/or Customer-Provided Communication Systems may be connected at the premises of the customer to NetLink™ Service.

b. The customer, by use of its own derivation equipment, may create digital bit streams from a NetLink™ Service and such equipment may be connected through a customer-provided CSU/TE.

c. The undertaking of the Cooperative is to furnish NetLink™ Service as ordered and specified by the customer as described in Section 21.1.5.D.4 following.

21. DIGITAL NETWORK SERVICES

21.1 NetLink™ Service (Continued)

21.1.5 Connections (Continued)

D. Connection of Customer-Provided Terminal Equipment, Customer-Provided Derivation Equipment and Customer-Provided Communications Systems (Continued)

2. Connections to Other Services Furnished by the Cooperative to the Same Customer

NetLink™ Service furnished by the Cooperative may be connected by the customer to another service or to other services furnished by the Cooperative as specified in Section 21.1.5.B, preceding. Connected services are subject to all rules and regulations governing the provisioning of those services.

3. Connections to Other Services Furnished by the Cooperative to Different Customers

The customer may connect at the premises of the customer to another NetLink™ Service or other services furnished by the Cooperative to different customers as specified in 21.1.5.B, preceding. Connected services are subject to all rules and regulations governing provisioning of those services.

21. DIGITAL NETWORK SERVICES

21.1 NetLink™ Service (Continued)

21.1.5 Connections (Continued)

D. Connection of Customer-Provided Terminal Equipment, Customer-Provided Derivation Equipment and Customer-Provided Communication Systems (Continued)

4. Connection of Channel Service Units

A Channel Service Unit (CSU) or appropriate Termination Equipment (TE) must be provided by the customer to connect a Cooperative-provided digital facility. In accordance with Part 68 of the FCC Rules and Regulations. New grandfathered CSU/TEs may be connected, moved, and reconnected until June 30, 1987. After this date, only registered and previously connected grandfathered CSU/TEs may be connected to Cooperative-provided digital facilities. Registered technical requirements for CSU/TEs are outlined in Part 68 of the FCC Rules and Regulations.

5. Clear Channel Capability

a. Clear Channel Capability (CCC) is an arrangement that alters a DS1/1.544 Mbps signal with unconstrained information bits to meet pulse density requirements. This will allow a customer to transport an all zero octet over a NetLink™ Service channel providing an available combined maximum 1.536 Mbps data rate. This arrangement requires the customer signal at the channel interface to conform to Bipolar with 8 Zero Substitution (B8ZS) line code.

21. DIGITAL NETWORK SERVICES

21.1 NetLink™ Service (Continued)

21.1.5 Connections (Continued)

D. Connection of Customer-Provided Terminal Equipment, Customer-Provided Derivation Equipment and Customer-Provided Communication Systems (Continued)

5. Clear Channel Capability (Continued)

b. CCC is provided on NetLink™ Service channels between two customer designated premises, from a customer premises to their Serving Wire Center or Node Central Office and/or to a remote Serving Wire Center or Node Central Office, and from a Central Office to a Central Office, and is subject to the availability of facilities. This optional feature may be ordered at the same time the NetLink™ Service is ordered, or it may be ordered as an additional feature of an existing NetLink™ Service.

c. When providing CCC via a DS3/44.736 Mbps High Capacity channel, the DS3 channel must be designated in Cooperative records as having Clear Channel Capability prior to the provisioning of a DS1/1.544 Mbps High Capacity channel with CCC. Customers must agree to out-of-service periods required to add this feature to an existing NetLink™ Service to be optioned for B8ZS.

21. DIGITAL NETWORK SERVICES

21.1 NetLink™ Service (Continued)

21.1.6 Payment Arrangements and Credit Allowance

A. The minimum period for which NetLink™ Service is furnished and for which charges are applicable is one month.

B. Suspension of service is not allowed.

C. When service is interrupted due to causes other than the negligence of the customer, or the failure of facilities furnished by the customer, a credit allowance will be made upon request for the portion of the service which is affected. For the purpose of determining the amount of allowance, every month is considered to have 30 days. Only the interrupted portions of the service shall be considered in determining credits. All such credit allowances shall begin from the time of notice by the customer to the Cooperative that an unsatisfactory performance level has occurred, provided that the customer promptly releases the service as requested by the Cooperative to perform testing and maintenance.

1. For interruptions of less than 24 hours, no credit is applied.

2. For with interruptions for a period of 24 hours or more, credit is allowed for the proportionate part of the monthly charge in multiples of one day for each 24 hours or major fraction thereof of interruption for the portion of the service affected by the interruption.

21. DIGITAL NETWORK SERVICES

21.1 NetLink™ Service (Continued)

21.1.7 Rates and Charges

A. A Channel Termination is furnished between a Serving Wire Center and the customer's premises.

1. Digital Local Channel, each

		Monthly Rate	12 Month Rate	36 Month Rate	Installation Charge
a.	Local Channel	$ 130.00	$ 120.00	$110.00	$ 500.00

B. Channel Mileage furnished between Central Offices. Rates are based upon the airline distance between central offices. Refer to Section 20.3.3 for mileage calculations.

1. Interoffice Channel, each

		Monthly Rate	12 Month Rate	36 Month Rate	Installation Charge
a.	Channel Mileage Termination	$ 65.00	$ 60.00	$ 55.00	$80.00
b.	Channel Mileage Facility (Per Airline Mile or Fraction Thereof)	$ 15.00	$ 14.00	$ 12.00	NC

21. DIGITAL NETWORK SERVICES

21.1 NetLink™ Service (Continued)

21.1.7 Rates and Charges (Continued)

C. Clear Channel Capability is furnished on a per NetLink™ Service channel basis.

1. Per NetLink™ Service channel optioned as:

		Monthly Rate	Installation Charge Initial	Installation Charge Subsequent
a.	Superframe Format (SF)	NA	NC	$ 605.00
b.	Extended Superframe Format (ESF)	NA	NC	$ 605.00

21. DIGITAL NETWORK SERVICES

21.1 NetLink™ Service (Continued)

21.1.8 Types of Charges

A. Move Charges

A Move Charge, per NetLink™ Service, applies for each Digital Local Channel moved to a new location in the same building. This Move Charge is equal to the sum of the Digital Local Channel Nonrecurring Charge.

A Move Charge, per NetLink™ Service, applies for each NetLink™ Service moved to a new location in Cooperative territory. This Move Charge is equal to the sum of all Nonrecurring Charges applicable to a new NetLink™ Service installation at the new location.

B. Service Connection Charges

Channel Termination and Channel Mileage Connection Charges are applicable for the connection and testing of Digital Local Channels and/or Interoffice Channels. The charges applied are those nonrecurring Charges contained in Section 21.1.7.A and B, preceding.

21. DIGITAL NETWORK SERVICES

21.2 Digital-Link™ Service

21.2.1 General

A. Digital-Link™ Service is furnished for IntraLATA communication by the Cooperative.

B. The service is provided for the transmission of digital signals only and is furnished only via digital transmission facilities.

C. Digital-Link™ Service provides for the simultaneous two-way transmission of synchronous digital signals at speeds of 2.4, 4.8, 9.6, 19.2, 56 and 64 Kbps between customer locations where appropriate digital facilities for this service are available as determined by the Cooperative.

D. Multi-point Service may not be available in all Digital-Link™ Service locations.

E. To ensure satisfactory operation, the terminal equipment provided by the customer must be compatible with the channel facility provided by the Cooperative.

F. Unless specified following, the regulations for Digital-Link™ Service specified herein apply in addition to the regulations set forth in Section 2 of this Tariff.

G. The rates specified for Digital-Link™ Service are in Section 21.2.7 following. The Cooperative will provide a digital facility over existing interoffice carrier equipment and/or transmission facilities compatible with Digital-Link™ Service. If new equipment and facilities or changes to existing facilities are required to provide for Digital-Link™ Service, a Special Construction Charge based on the cost incurred to make the changes may apply in addition to these rates.

H. Digital-Link™ Service is available on a month-to-month basis only with a minimum service period of one month.

21. DIGITAL NETWORK SERVICES

21.2 Digital-Link™ Service (Continued)

21.2.2 Description of Service

A. Digital-Link™ Service is furnished for the simultaneous two-way transmission of digital signals at synchronous rates of 2.4, 4.8, 9.6, 19.2, 56 and 64 Kbps between two points or more located within a LATA. This service may also be furnished on a link (partial channel) basis when connected to NetLink™ Channel Service.

B. Service is furnished for duplex operation only.

C. The design, maintenance and operation of Digital-Link™ Service contemplates communication originating or terminating at stations of the customer. While connections to communication systems provided by others may be made on a permissive basis as provided for in this Tariff, the Cooperative does not represent this service as adapted for such connections, and shall not be responsible for the through transmission of signals, or the quality of such transmission on such connections.

D. A Channel Service Unit provided by the customer is required at a customer's premises to perform such functions as:

1. Proper termination of the service

2. Amplification

3. Signal shaping

4. Remote loop-back

21. DIGITAL NETWORK SERVICES

21.2 Digital-Link™ Service (Continued)

21.2.3 Definitions Applicable to Digital-Link™ Service

A. Channel Service Unit

The term "Channel Service Unit" (CSU) denotes equipment provided by the customer to terminate a digital facility on the customer's or Other Common Carrier's premises.

B. Digital Local Channel

The term "Digital Local Channel" denotes a path for Digital-Link™ Service furnished from the Serving Wire Center to the demarcation point on the customer's premises.

C. Digital Interoffice Channel

The term "Digital Interoffice Channel" denotes a path (or paths) for digital transmission between Serving Wire Centers and Node Central Offices or between Node Central Offices within a LATA. An interoffice channel may be furnished in such a manner as the Cooperative may elect.

D. Multi-point Service

The term "Multi-point Service" denotes a service which provides communication capability between more than two private line station locations by means of a bridging or hubbing arrangement. For the provision of Digital-Link™ Service, the bridging or hubbing arrangement shall be located at the Node Central Office.

21. DIGITAL NETWORK SERVICES

21.2 Digital-Link™ Service (Continued)

21.2.3 Definitions Applicable to Digital-Link™ Service (Continued)

E. Node Central Office

The term "Node Central Office" denotes that physical location the Cooperative has designated as a test, maintenance and monitoring center to service one or more Serving Wire Centers. There may be more than one Node Central Office within a LATA.

F. Serving Wire Center

The term "Serving Wire Center" denotes the local telephone central office assigned to subscribers in a well-defined area. A Serving Wire Center may be further designated by the Cooperative as a Node Central Office.

21.2.4 Application of Rates

A. A Digital Local Channel is furnished between a Serving Wire Center and the demarcation point on the customer's premises.

B. Node Terminations are applied to each termination within the Node Central Office. A charge is applicable for each Local Channel and/or Digital Interoffice Channel connected within a Node Central Office.

C. A Digital Interoffice Channel will be required when a Digital Local Channel originates from a Serving Wire Center that is not a Node Central Office. The rate is based on airline mileage, or fraction thereof, between the Serving Wire Center and the Node Central Office.

21. DIGITAL NETWORK SERVICES

21.2 Digital-Link™ Service (Continued)

21.2.4 Application of Rates (Continued)

D. A Digital Interoffice Channel will be required between Nodes when a customer has a requirement to connect premises located in separate Nodal Service Areas. The rate is based on airline mileage, or fraction thereof, between Node Central Offices. When customer premises terminations are located in Wire Centers assigned to different primary nodes, Interoffice Channel Mileage will be calculated from each Serving Wire Center to its assigned primary node, and Interoffice Channel Mileage will also be calculated for the distance between the two primary nodes in the routing sequence.

E. Airline distance between Cooperative central offices are to be developed from V&H coordinates as noted in Section 20.3.3 of this Tariff. Fractional mileage are rounded up to the next full mile.

21.2.5 Connections

A. Customer-Provided Terminal Equipment, Customer-Provided Derivation Equipment and Customer-Provided Communication Systems may be connected to Digital-Link™ Service when such a connection is made in accordance with the provisions specified in Section 21.2.5.B and C following.

B. Responsibility of the Cooperative

1. The responsibility of the Cooperative shall be limited to the furnishing and maintenance of service to a network interface on the customer's premises where provision is made for the connection of local service. If the customer requires a different location in the same building, it can be provided under Section 21.2.8 of this Tariff.

21. DIGITAL NETWORK SERVICES

21.2 Digital-Link™ Service (Continued)

21.2.5 Connections (Continued)

B. Responsibility of the Cooperative (Continued)

2. Connections to Other Services Furnished by the Cooperative to the Same Customer

Digital-Link™ Service as furnished by the Cooperative may be connected to another service or to other services furnished by the Cooperative.

3. Connections to Other Services Furnished by the Cooperative to Different Customers

Digital-Link™ Service as furnished by the Cooperative to a customer may be connected at the premises of the customer to other services furnished by the Cooperative to different customers as specified in Section 21.2.5.B.1, preceding.

21. DIGITAL NETWORK SERVICES

21.2 Digital-Link™ Service (Continued)

21.2.5 Connections (Continued)

B. Responsibility of the Cooperative (Continued)

4. Connection of Channel Service Units

A Channel Service Unit (CSU) must be provided by the customer to connect to a Cooperative-provided digital facility. Registered technical requirements for CSUs are outlined in Part 68 of the FCC Rules and Regulations.

5. The Cooperative shall not be responsible for installation, operation or maintenance of any terminal equipment or communication systems provided by a customer. Digital-Link™ Service is not represented as adapted to the use of such equipment or system. Where such equipment or system is connected to Cooperative facilities, the responsibility of the Cooperative shall be limited to the furnishing of facilities suitable for Digital-Link™ Service and to the maintenance and operation in a manner proper for such digital service. The Cooperative shall not be responsible for:

a. The through transmission of signals generated by such equipment or system, or for the quality of, or defects in such transmission;

b. The reception of signals by such equipment or systems; or

c. Damage to terminal equipment or communications systems provided by a customer due to testing.

21. DIGITAL NETWORK SERVICES

21.2 Digital-Link™ Service (Continued)

21.2.5 Connections (Continued)

B. Responsibility of the Cooperative (Continued)

6. The Cooperative shall not be responsible to the customer if changes in any of the facilities, operations or procedures of the Cooperative utilized in the provision of Digital-Link™ Service render any facilities or equipment provided by a customer obsolete, or require modification or alteration of such equipment or system or otherwise affects its use or performance.

7. The Cooperative undertakes to maintain and repair the facilities which it furnishes. The customer may not rearrange, disconnect, remove or attempt to repair any equipment installed by the Cooperative without prior written consent of the Cooperative.

8. The Cooperative has set a design objective of 99.5 percent error-free seconds of operation at all speeds with Digital-Link™ Service.

21. DIGITAL NETWORK SERVICES

21.2 Digital-Link™ Service (Continued)

21.2.5 Connections (Continued)

C. Responsibility of the Customer

1. The customer is responsible for installing and testing his premises equipment or facilities to insure that when they are connected with the Digital-Link™ Service such equipment or facilities are operating properly.

2. The operating characteristics of the customer premises equipment or facilities shall be such as to not interfere with any of the services offered by the Cooperative. Such use is subject to the further provisions that the equipment provided by a customer does not: endanger the safety of Cooperative employees or the public; damage, require change in or alteration of the equipment or other facilities of the Cooperative; interfere with the proper functioning of such equipment or facilities; impair the operation of the Cooperative's facilities or otherwise injure the public in its use of the Cooperative's services. Upon notice that the equipment provided by a customer is causing or is likely to cause such hazard or interference, the customer shall take such steps as shall be necessary to remove or prevent such hazard or interference.

3. The customer's responsibility shall include cooperative testing with the Cooperative as may be necessary. Where regeneration and/or equalization adjustments or changes may be required to compensate for rearrangements and/or changes in outside plant facilities, the customer will be responsible for all expenses incurred in changes to his premises equipment.

21. DIGITAL NETWORK SERVICES

21.2 Digital-Link™ Service (Continued)

21.2.6 Payment Arrangements and Credit Allowance

A. The minimum period for which existing Digital-Link™ Service is furnished and for which charges are applicable is one month.

B. Suspension of service is not allowed.

C. When service is interrupted due to causes other than the negligence of the customer, or the failure of facilities furnished by the customer, a credit allowance will be made upon request for the portion of the service which is affected. For the purpose of determining the amount of allowance, every month is considered to have 30 days. Only the interrupted portions of the service shall be considered in determining credits. All such credit allowances shall begin from the time of notice by the customer to the Cooperative that an unsatisfactory performance level has occurred, provided that the customer promptly releases the service as requested by the Cooperative to perform testing and maintenance.

1. For interruptions of less than 24 hours, no credit is applied.

2. For interruption for a period of 24 hours or more, credit is allowed for the proportionate part of the monthly charge in multiples of one day for each 24 hours or major fraction thereof of interruption for the portion of the service affected by the interruption.

21. DIGITAL NETWORK SERVICES

21.2 Digital-Link™ Service (Continued)

21.2.7 Rates and Charges

A. A Digital Local Channel is furnished between a Serving Wire Center and the customer's premises.

1. Digital Local Channel, each

		Monthly Rate	Installation Charge First	Installation Charge Additional
a.	2.4 Kbps	$ 40.00	$ 300.00	$ 95.00
b.	4.8 Kbps	$ 40.00	$ 300.00	$ 95.00
c.	9.6 Kbps	$ 40.00	$ 300.00	$ 95.00
d.	19.2 Kbps	$ 40.00	$ 300.00	$ 95.00
e.	56.0 Kbps	$ 40.00	$ 300.00	$ 95.00
f.	64.0 Kbps	$ 40.00	$ 300.00	$ 95.00

B. A Node Channel Termination is required at the Cooperative's Node Central Office.

1. Node Channel Termination, each Local Channel

		Monthly Rate	Installation Charge First	Installation Charge Additional
a.	2.4 Kbps	$ 10.00	$ 30.00	$ 25.00
b.	4.8 Kbps	$ 10.00	$ 30.00	$ 25.00
c.	9.6 Kbps	$ 10.00	$ 30.00	$ 25.00
d.	19.2 Kbps	$ 10.00	$ 30.00	$ 25.00
e.	56.0 Kbps	$ 23.00	$ 30.00	$ 25.00
f.	64.0 Kbps	$ 23.00	$ 30.00	$ 25.00

21. DIGITAL NETWORK SERVICES

21.2 Digital-Link™ Service (Continued)

21.2.7 Rates and Charges (Continued)

C. A Digital Interoffice Channel is furnished between a Serving Wire Center and the Node Central Office or between Node Central Offices. A flat rate and a rate per mile apply to each Digital Interoffice Channel. The mileage measurement methodology is found in Section 20.3.3 of this Tariff.

Interoffice Channel, each

		Monthly Rate	Installation Charge
1.	Fixed Rates		
a.	2.4 Kbps	$ 20.00	$ 80.00
b.	4.8 Kbps	$ 20.00	$ 80.00
c.	9.6 Kbps	$ 20.00	$ 80.00
d.	19.2 Kbps	$ 20.00	$ 80.00
e.	56.0 Kbps	$ 20.00	$ 80.00
f.	64.0 Kbps	$ 20.00	$ 80.00
2.	Each mile or fraction thereof		
a.	2.4 Kbps	$ 1.00	NC
b.	4.8 Kbps	$ 1.00	NC
c.	9.6 Kbps	$ 1.00	NC
d.	19.2 Kbps	$ 1.00	NC
e.	56.0 Kbps	$ 1.00	NC
f.	64.0 Kbps	$ 1.00	NC

21. DIGITAL NETWORK SERVICES

21.2 Digital-Link™ Service (Continued)

21.2.7 Rates and Charges (Continued)

D. Multi-point Service is used to connect more than two customer locations.

1. Multi-point Service, per local or interoffice channel bridged.

		Monthly Rate	Installation Charge
a.	2.4 Kbps	$ 20.00	$ 25.00
b.	4.8 Kbps	$ 20.00	$ 25.00
c.	9.6 Kbps	$ 20.00	$ 25.00
d.	19.2 Kbps	$ 20.00	$ 25.00
e.	56.0 Kbps	$ 20.00	$ 25.00
f.	64.0 Kbps	$ 20.00	$ 25.00

21. DIGITAL NETWORK SERVICES

21.2 Digital-Link™ Service (Continued)

21.2.8 Types of Charges

A. Nonrecurring Charges

Nonrecurring Charges are one-time charges that apply for a specific work activity. The three types of Nonrecurring Charges that apply are Installation of Service, Installation of Features and Functions, and Service Rearrangements.

1. Installation of Service

Nonrecurring Charges apply for each service terminated at the customer's premises. For the installation of local channels when more than one of the same type of service, between the same locations, for the same customer is ordered and installed at the same time, one at each location is billed at the First Service Installed rate and the others are billed at the Additional Service Installed rate. The Nonrecurring Charges for the Installation of Services are set forth in Section 21.2.7, preceding.

21. DIGITAL NETWORK SERVICES

21.2 Digital-Link™ Service (Continued)

21.2.8 Types of Charges (Continued)

A. Nonrecurring Charges (Continued)

2. Installation of Features and Functions

Nonrecurring Charges apply for the Installation of Features and Functions available with the various services. For some features and functions there is a lower charge if installed coincident with the service and a higher charge if installed subsequent to the service. Nonrecurring Charges for Optional Features and Functions are set forth in Section 21.2.7, preceding.

3. Service Rearrangements

a. Service Rearrangements are changes to existing (installed) services which do not result in either a change in the minimum period requirements or a change in the physical location of the point of termination at a customer premises. Changes, which result in the establishment of new minimum period obligations, are treated as disconnects and starts. Changes in the physical location of the point of termination are treated as moves and are described and charged for as set forth in Section 21.2.8.B. The charge to the customer for the Service Rearrangement is dependent on whether the change is administrative only in nature or involves actual physical change to the service.

Administrative changes will be made without charge(s) to the customer. Such changes require the continued provision and billing of the Digital-Link™ Service to the same entity (i.e., customer remains responsible for all outstanding indebtedness for the service) at the same address. Administrative charges include changes to the customer's name and billing address.

21. DIGITAL NETWORK SERVICES

21.2 Digital-Link™ Service (Continued)

21.2.8 Types of Charges (Continued)

A. Nonrecurring Charges (Continued)

3. Service Rearrangements (Continued)

b. All other Service Rearrangements will be charged for as follows:

(1) If the change involves the addition of other customer designated premises to an existing multipoint service, the Nonrecurring Charge for the Local Channel Rate Element will apply. The charges will apply only for the location(s) that is being added.

(2) If the change involves the addition of an Optional Feature or Function which has a separate Nonrecurring Charge, that Nonrecurring Charge will apply.

(3) Customer-required changes of data transmission rate for a Digital-Link™ Service, subsequent to initial installation where no premises visit is required, will not be treated as a change of service. One-half of the Nonrecurring Charges as outlined in Section 21.2.7 will be applicable for these data transmission rate changes.

(4) For all other changes, including a change of the customer of record involving no physical changes to the service provided or the addition of optional features without separate Nonrecurring Charges, a charge equal to a local channel rate element nonrecurring charge will apply. Only one such charge will apply per service order, per change.

21. DIGITAL NETWORK SERVICES

21.2 Digital-Link™ Service (Continued)

21.2.8 Types of Charges (Continued)

B. Moves

1. A move involves a change in the physical location of one of the following:

   a. The point of interface at the customer premises

   b. The customer's premises

2. The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

   a. Moves Within the Same Building

      When the move is to a new location within the same building, the charge for the move will be an amount equal to one-half the Nonrecurring (i.e., installation) Charge for the affected service termination at the customer's premises. There will be no change in the minimum period requirements. If a move is made at the same time a Service Rearrangement is made, the total charge will never exceed a full Nonrecurring Charge for the basic service.

   b. Moves To a Different Building

      Moves to a different building will be treated as a discontinuance and start of service and all associated Nonrecurring Charges will apply. New minimum period requirements will be established at the new location. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

21. DIGITAL NETWORK SERVICES

21.3 NetLink™ Channel Service

21.3.1 General

A. NetLink™ Channel Service is an intraLATA digital service, which provides channeling capability for the customer in the Cooperative's central office. NetLink™ Channel Service is provided in packages based on multiple voice grade channel equivalents (DS0) where 24 voice grade channels are equal to a DS1. This service provides local channels and/or interoffice channels for Network Exchange Access, Foreign Exchange Service, Centrex Service Station Lines, Off-Premises Stations, Tie Lines, WATS Lines, Analog Data Channels, and Digital Data Services (at 2.4 Kbps, 4.8 Kbps, 9.6 Kbps, 19.2 Kbps, 56 Kbps, 64kbps and 1.544 Mbps data rates).

B. NetLink™ Channel Service differs in provisioning method and numbering format from single channel services. These services will be available from the Cooperative on a link (partial channel) basis rather than as an end-to-end service. This architecture is intended to promote more efficient connectivity of analog and digital networks.

C. NetLink™ Channel Service will be available on a digital basis at the network interface on a customer's premises. Traditional analog services, like Tie Lines, Off-Premises Stations, and PBX trunks can be provided on a digital basis to a customer's premises by the Cooperative when a customer desires them encoded in a DS1 bit stream. Under those conditions, they will be provided as DS0 channels by the Cooperative. Both the Cooperative and the customer have joint responsibilities to ensure the proper transmission of the provided services. Normal analog channel network interface specifications will be superseded by the electrical specifications of the NetLink™ Channel Service.

D. Each DS0 channel provided will have identity only as a "time slot" within a DS1 channel. The customer to derive the desired analog services must provide compatible digital-to-analog conversion equipment. Any Channel Service Units (CSUs) necessary for digital service is the responsibility of the customer.

21. DIGITAL NETWORK SERVICES

21.3 NetLink™ Channel Service (Continued)

21.3.1 General (Continued)

E. This service is available within a LATA where appropriate digital facilities are available as determined by the Cooperative.

F. Individual channels within a NetLink™ Channel Service package may be connected with service offered in other sections of this Tariff as appropriate. The regulations, rates and charges in this Tariff are applicable for the NetLink™ Channel Service component of the customer's end-to-end service. Single Channel Service components (non-NetLink™ Channel Service links) are subject to the regulations, rates and charges in their respective Tariff sections.

G. Emerging technology, such as low bit rate voice multiplexing techniques, may permit additional quantities of individual channels to be channelized on a DS1 signal. Equipment providing this capability does not generally assure compatibility between different manufacturers. Some equipment may not be suitable for data transmission or tandem network line application. Rates, charges and availability of this equipment will be negotiated with the customer on an individual case basis.

H. Channeling DS1 service is available only with D4 channel bank equipment or compatible, equivalent equipment.

I. NetLink™ Channel Service is available on a month-to-month basis with a minimum service period of one month.

21. DIGITAL NETWORK SERVICES

21.3 NetLink™ Channel Service (Continued)

21.3.2 Description of Service

A. Channelization is provided by central office equipment provided by the Cooperative. Individual channel services are made available by selecting the specific feature activation equipment desired in a basic system. The customer may channelize all or part of a NetLink™ Channel Service package to activate voice and data facilities for interconnection with the exchange network, voice grade and data facilities for private line channels, as well as other NetLink™ Channel Service connections. The customer may also choose not to channelize all or part of a NetLink™ Channel Service package allowing direct connection to other DS1 services as provided in this Tariff.

B. The customer may activate any number or combination of channels within a NetLink™ Channel Service package within the limitations set forth in Section 21.3.2.C following. Channels may be activated coincident with initial service or at any time subsequent to basic system installation. Features (channels) activated will have a minimum service period of one month.

C. The total number of voice grade equivalent channels activated by the customer may not exceed the capacity of the basic system. Additionally, there are some necessary restrictions in total system capacities where certain types of channel services are channelized. For example, some channelizing equipment for NetLink™ Channel Service may require two voice grade equivalent channels per channel provided by the Cooperative. This would reduce a system's stated capacity substantially. The Cooperative will notify the customer when a system's capacity is affected.

21. DIGITAL NETWORK SERVICES

21.3 NetLink™ Channel Service (Continued)

21.3.2 Description of Service (Continued)

D. Central Office channelization generally provides analog to digital conversion to permit individual Exchange Services and Private Line Channel Services to be transported over digital high capacity facilities. In addition, this equipment permits connection to required testing facilities at designated hub or node locations for some digital offerings, such as NetLink™ Service. This channelization is also intended for use at Cooperative locations where different high capacity digital network links terminate in the same central office and must be converted to individual analog or digital channels before individual service links can be cross-connected. System capacities below are provided in groups of 24 voice grade equivalent channels, and are subject to the limits as set forth in Section 21.3.2.C, preceding.

E. Channelization on a customer's premises is provided by the customer. Customer premises channelization equipment, and any other associated network termination equipment, is available through various vendors. Joint provisioning of channelized services introduces joint responsibilities between the customer and the Cooperative.

1. Responsibilities of the Cooperative

a. The Cooperative will endeavor to activate its portion of joint service in a timely manner on the negotiated date to support installation requirements.

b. The Cooperative will provide the customer with information regarding the type and the manufacturer of central office channelization equipment to be used in each application.

c. The Cooperative will limit its selection of central office equipment to avoid operational and administrative difficulties associated with a multi-vendor central office environment.

21. DIGITAL NETWORK SERVICES

21.3 NetLink™ Channel Service (Continued)

21.3.2 Description of Service (Continued)

E. (Continued)

1. Responsibilities of the Cooperative (Continued)

d. The Cooperative reserves the right to change its equipment vendors should equipment availability, price or technological advantages make such a change attractive or necessary.

e. The Cooperative will notify the customer, in advance, of any need to change its central office equipment to allow the customer sufficient time to respond, make any necessary changes, and schedule cooperative testing for cutover if required.

f. Digital synchronization timing for NetLink™ Channel Service will be provided by the Cooperative.

2. Responsibilities of the Customer

a. The customer must be prepared to activate his portion of joint service in a timely manner on the negotiated date, providing testing equipment and personnel to support installation requirements, as may be necessary.

b. The customer will be responsible for selecting his own equipment. Customer equipment must be compatible with the Cooperative-provided channelization at the central office.

3. Trouble Resolutions

The Cooperative will assist the customer in resolving any installation or day-to-day channel service problems. However, the Cooperative does not assume responsibility for the compatibility or suitability of the customer's equipment. Dispatches to customer premises caused by customer equipment troubles will result in applicable service charges being billed to the customer.

21. DIGITAL NETWORK SERVICES

21.3 NetLink™ Channel Service (Continued)

21.3.3 Definitions Applicable to NetLink™ Channel Service

A. Channel Service Unit (CSU)

The term CSU denotes network channel terminating equipment provided by the customer to terminate digital channel facilities on a customer's or user's premises.

B. DS0

The term DS0 denotes a channel service expressed in terms of its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It is generally referred to as having a 64 Kbps transmission bit rate signal.

C. DS1

The term DS1 denotes a channel service expressed in terms of its digitally encoded bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission data rate, and provides for the two-way simultaneous transmission of isochronous timed, bipolar Return-to-Zero (BPRZ) bit stream format, except where intentional bipolar violations are introduced by Bipolar with 8 Zero Substitution (B8ZS) format. Unframed signal formats are not permitted or compatible with Cooperative equipment.

21.3.4 Application of Rates

A. Monthly rates as specified in Section 21.3.6 following, apply for each NetLink™ Channel Service according to the system capacity of voice grade equivalent channels in each package. These rates apply regardless of the number of voice grade circuit equivalents within each package that are actually activated by the customer at a point in time. In addition, rates and charges for associated NetLink™ Service in Section 21.1 of this Tariff are applicable.

21. DIGITAL NETWORK SERVICES

21.3 NetLink™ Channel Service (Continued)

21.3.4 Application of Rates (Continued)

B. Exchange Network Access is provided for channels within each NetLink™ Channel Service package at the rates and charges specified in Section 21.3.6 following and apply for each channel within a package that is activated for Exchange Network Access. In addition, all applicable regulations, rates and charges specified in Section 3 of this Tariff will apply.

C. Rates and charges specified in other Tariff sections for services such as Custom Calling Services, are in addition to the monthly rate for NetLink™ Channel Service. Also, the rates and charges for other services that may be interconnected or extended beyond the basic NetLink™ Channel Service, such as Off-premises Stations, Tie Lines, Private Lines, etc., are in addition to the rates specified in the Tariff for those portions of channel services necessary to provide end-to-end service. Rates and charges for single NetLink™ Service used to connect NetLink™ Channel Service when used as part of the same communication system, will be as specified in Section 21.1.

D. All usual and applicable Service Connection Charges and/or Nonrecurring Charges as specified in other Tariff sections apply to the activation, move or change of channel equivalents within NetLink™ Channel Service packages as well as for installation of the basic system.

E. Transfer of service responsibility between customers is permitted subject to payment of a Transfer Charge as specified in Section 21.3.6.C.

21. DIGITAL NETWORK SERVICES

21.3 NetLink™ Channel Service (Continued)

21.3.5 Payment Arrangements and Credit Allowance

A. The minimum period for which existing NetLink™ Channel Service is furnished and for which charges are applicable is one month.

B. Suspension of service is not allowed.

C. When service is interrupted due to causes other than the negligence of the customer, or the failure of facilities furnished by the customer, a credit allowance will be made upon request for the portion of the service which is affected. For the purpose of determining the amount of allowance, every month is considered to have 30 days. Only the interrupted portions of a service shall be considered in determining credits. All such credit allowances shall begin from the time of notice by the customer to the Cooperative that an unsatisfactory performance level has occurred, provided that the customer promptly releases the service as requested by the Cooperative to perform testing and maintenance.

1. For interruptions of less than 24 hours, no credit is applied.

2. For interruption for a period of 24 hours or more, credit is allowed for the proportionate part of the monthly charge in multiples of one day for each 24 hours or major fraction thereof of interruption for the portion of the service affected by the interruption.

21. DIGITAL NETWORK SERVICES

21.3 NetLink™ Channel Service (Continued)

21.3.6 Rates and Charges

A. Basic System Capacity

The rates for a basic system without activated features for voice or data grade service are as follows:

1. Central Office

	Monthly Rate	Installation Charge
a. Per 24 Voice Equivalent Channels	$ 160.00	$ 175.00

21. DIGITAL NETWORK SERVICES

21.3 NetLink™ Channel Service (Continued)

21.3.6 Rates and Charges (Continued)

B. Feature Activation

1. Central Office (Continued)

a. Analog Voice Service

(1) For Exchange Line, Foreign Exchange, OPS, Trunk, Centrex Service Station Line, WATS Line, or Voice PL use

	Monthly Rate	Installation Charge
(a) Per feature activated, per channel	$ 5.00	$ 7.00

(2) For Tie Line use

(a) Per feature activated, per channel	$ 7.50	$ 7.00

b. Analog Data Service

(1) For data transmission use

(a) Per feature activated, per channel	$ 7.50	$ 7.00

21. DIGITAL NETWORK SERVICES

21.3 NetLink™ Channel Service (Continued)

21.3.6 Rates and Charges (Continued)

B. Feature Activation (Continued)

1. Central Office (Continued)

c. Digital Data Service

(1) (2.4, 4.8, 9.6, 19.2, 56.0, 64.0 Kbps)

		Monthly Rate	Nonrecurring Charge
(a)	Per feature activated, per channel	$ 10.00	$ 7.00

21. DIGITAL NETWORK SERVICES

21.3 NetLink™ Channel Service (Continued)

21.3.6 Rates and Charges (Continued)

C. Transfer Charges

1. Transfer Between Customers

	Nonrecurring Charge
a. Per Transfer	$ 150.00

D. Mileage Charges

Rates and charges for NetLink™ Service as contained in Section 21.1 are applicable. Generally, one NetLink™ Service channel is required for each group of 24 voice equivalent channels provided.

E. Automatic Protection Switching (APS)

APS for a DS1 interface provides automatic DS1 channel switching to a backup DS1 channel upon primary facility failure. This feature requires purchase of an additional NetLink™ Service channel from Section 21.1 of this Tariff for each backup channel required. Rates, charges and availability of this equipment will be negotiated with the customer on an individual case basis. This feature may not be available with lines utilizing the Clear Channel Capability line code (B8ZS).

F. Switching Arrangements, Multi-point/Multi-station Bridging, and Data Conditioning rates.

Rates and charges are those that would be applicable to single channel services.

21. DIGITAL NETWORK SERVICES

21.3 NetLink™ Channel Service (Continued)

21.3.6 Rates and Charges (Continued)

G. Signaling Arrangements

Rates and charges for single channels, as contained in Section 20 of this Tariff, are not applicable to local channel and interoffice link segments that are channelized under the NetLink™ Channel Services offering.

22. RESERVED FOR FUTURE USE

23. SHARING AND RESALE OF EXCHANGE SERVICE

Table of Contents

Page No.

23.1 Sharing and Resale of Basic Local Exchange Service....1

23.1.1 General....1

23.1.2 Conditions for Resale....1

23.1.3 Rates and Charges....3

23.1.4 Definitions....5

23. SHARING AND RESALE OF EXCHANGE SERVICE

23.1 Sharing and Resale of Basic Local Exchange Service

23.1.1 General

A. In general, Basic Local Exchange Service as set forth in Section 2 of this Tariff is furnished for the exclusive use of the subscriber, employees, agents, representatives or members of the subscriber's domestic establishment. Resale of basic local exchange service is permitted only under specific conditions as described in this Tariff. For the purpose of this Tariff section, "sharing" of Basic Local Exchange Service is considered to be synonymous with "resale" of basic local exchange service.

23.1.2 Conditions for Resale

A. Resale is permitted where facilities permit and within the confines of specifically identified continuous property areas under the control of a single owner or ownership unit. Areas designated for resale may be intersected or transversed by public thoroughfares provided that the adjacent property segments created by intersecting or transversing thoroughfares would be continuous in the absence of the thoroughfare. The designated resale service area must be wholly within the confines of existing wire centers and/or exchange boundaries.

B. Customers desiring to resell or share Cooperative-provided local exchange services must provide the Cooperative with a written description of the project's intended size and scope along with the layout maps defining the resale service area and an anticipated development plan in terms of the new building construction and/or projected growth.

C. Resale configurations may not exceed a combined total of 500 PBX trunks (Inward, Outward and/or Two-Way configurations).

D. The Cooperative maintains the right to serve directly any subscriber within the identified resale service area.

23. SHARING AND RESALE OF EXCHANGE SERVICE

23.1 Sharing and Resale of Basic Local Exchange Service (Continued)

23.1.2 Conditions for Resale (Continued)

E. In order to fulfill the Cooperative's obligation to provide local exchange service to the premises of all customer entities within a franchised area, including individual subscribers within a resale area, the Cooperative generally installs and maintains its own facilities within the resale service area to reach the premises of each individual subscriber. At the Cooperative's option, in lieu of Cooperative-owned facilities, the Cooperative may choose to utilize privately-owned distribution facilities, including purchasing or leasing such facilities from the customer. Resale service will only be established if such access is provided to the Cooperative.

F. Intercom calling between reseller clients located within an identified resale service area is permitted to the extent that such calling is privately beneficial without being publicly detrimental.

G. Interconnection of a resale service area to any other resale service area is not permitted for resale or sharing purposes. Individual tie lines or private lines are restricted to the private use of a single subscriber or resale client and cannot be used to access Local Exchange Service.

H. Exchange access lines to the reseller are limited to exchange sharing and resale trunks as specified in this Section 23 of this Tariff.

I. All rates and charges in connection with the resale operation and all repairs and rearrangements behind and including the resellers communication switch will be the responsibility of the customer of record and is not regulated by the Commission. The reseller will be the single point of contact for all resale client services provided in connection with the Sharing and Resale of Basic Local Exchange Service.

23. SHARING AND RESALE OF EXCHANGE SERVICE

23.1 Sharing and Resale of Basic Local Exchange Service (Continued)

23.1.2 Conditions for Resale (Continued)

J. A combination of flat and message rate service is available where flat rate service is used exclusively by the Sharing and Resale of Basic Exchange Service management. Flat rate service for management use may not be used by reseller clients.

K. The reseller must subscribe to exchange access lines furnished by the Cooperative. The reseller will be provided service from the central office serving the exchange within which the customer's PBX switch is located. Foreign exchange service is not permitted in the sharing and resale of local exchange service.

23.1.3 Rates and Charges

A. The following rates and charges apply for Sharing and Resale of Basic Local Exchange Service. Operator Assistance charges also apply where appropriate.

1. Exchange Sharing and Resale Trunks – Message Rate Service

		Monthly Rate
a.	Automatic Access Line (Trunk), each	See Section 3
b.	Outward Local Message, each	See Section 3

23. SHARING AND RESALE OF EXCHANGE SERVICE

23.1 Sharing and Resale of Basic Local Exchange Service (Continued)

23.1.3 Rates and Charges (Continued)

A. (Continued)

2. Rates and charges for Direct Inward Dialing (DID) and other associated services apply as specified in other sections of this Tariff.

3. Service charges as specified in Section 4 of this Tariff apply as appropriate.

4. Reseller client listing provides one listing in the alphabetical section of the directory. The reseller client listing charge will date from the date the Cooperative's directory assistance records are posted and is payable monthly in advance. The minimum chargeable period for the reseller client listing is for the life of the directory issue in which the listing first appears, not to exceed one year from the effective date of the listing. In the event the reseller client listing does not appear in the directory, the minimum chargeable period is for one month.

		Monthly Rate
a.	Per Residence Client	$ 1.20
b.	Per Business Client	$ 1.20

5. Charges for additional or miscellaneous listings apply at the standard tariff rate as specified in Section 6 of this Tariff.

6. Administrative Charge

		Nonrecurring Charge
a.	Service Establishment Charge	$300.00

23. SHARING AND RESALE OF EXCHANGE SERVICE

23.1 Sharing and Resale of Basic Local Exchange Service (Continued)

23.1.4 Definitions

A. Customer of Record

Person, corporation or authorized representative responsible for placing application for service; requesting additions, rearrangements, maintenance or discontinuance of service; payment in full of charges incurred such as Toll, Directory Assistance, etc.; providing legal description of Resale Service Areas to the Cooperative.

B. Reseller Client

As used in Section 23 of this Tariff, refers to a customer located within a resale service area served directly by the Sharing and Resale Customer of Record.

C. Resale Service Area

Area within which a reseller offers local exchange telecommunication service.

D. Reseller

A customer who offers shared or resold Cooperative exchange service within a resale service area.

23. SHARING AND RESALE OF EXCHANGE SERVICE

23.1 Sharing and Resale of Basic Local Exchange Service (Continued)

23.1.4 Definitions (Continued)

E. Local Message

A call completed between two stations within the same local calling area and consequently would not result in Measured Extended Area Service, Measured Regional Service, or long distance charges.

F. Flat Rate Service

As used in Section 23 of this Tariff, a classification of exchange service for which a stipulated charge is made, regardless of the amount of use.

G. Message Rate Service

As used in Section 23 of this Tariff, a classification of exchange service which is charged for on the basis of amount of use.

24. EMERGENCY REPORTING SERVICE

Table of Contents

Page No.

24.1 Emergency Number Service – E911 1

24.1.1 General 1

24.1.2 Rates and Charges 1

24. EMERGENCY REPORTING SERVICE

24.1 Emergency Number Service – E911

24.1.1 General

A. This Tariff is applicable to Emergency Number Service (E911) furnished by Horry Telephone Cooperative, Inc., hereinafter referred to as the Cooperative, within its operating territory in the state of South Carolina.

B. Requests for this service will be furnished insofar as the ability and facilities of the Cooperative permit.

C. The Cooperative will work with the E911 provider and other telephone service providers as is necessary to ensure dependable E911 service for the Cooperative's customers.

D. At the request of the customer, and where facilities are available, the Cooperative will establish E911 trunks from its central office switches to the E911 service provider's emergency reporting equipment. N

E. Customers who choose to have their private switch telephone system connected to the E911 network will be required to establish direct trunk connections from the customer's private switch to the Cooperative's serving central office thereby extending connectivity to the E911 network. Such connections are made available where facilities exist and the cusomers' private switch telephone system records are available for electronic delivery to the E911 service provider. N

24.1.2 Rates and Charges

Connections between the Cooperative's central office switches and the E911 service provider's equipment as well as connections between a customer's private switch and the E911 network will be made available at rates below as applicable and are in addition to any other services provided in this tariff as may be requested by the customer.

		Monthly	NRC	
A.	E911 Local Channel	$ 45.00	$ 70.00	N
B.	E911 Trunk Termination	$ 24.00	$ 145.00	N
C.	E911 Interoffice Channel Termination	$ 36.00	$ 105.00	N
D.	E911 Interoffice Channel Mileage, per mile	$ 3.00		N

25. RESERVED FOR FUTURE USE

26. RESERVED FOR FUTURE USE

27. RESERVED FOR FUTURE USE

28. RESERVED FOR FUTURE USE

29. RESERVED FOR FUTURE USE

30. RESERVED FOR FUTURE USE

31. RESERVED FOR FUTURE USE

32. RESERVED FOR FUTURE USE

33. RESERVED FOR FUTURE USE

34. RESERVED FOR FUTURE USE

35. RESERVED FOR FUTURE USE

36. RESERVED FOR FUTURE USE

37. RESERVED FOR FUTURE USE

38. RESERVED FOR FUTURE USE

39. RESERVED FOR FUTURE USE

40. PACKET NETWORK SERVICES

Table of Contents

Page No.

40.1 Frame Relay Service 1

40.1.1 General 1

40.1.2 Description of Service 1

40.1.3 Definitions 2

40.1.4 Obligations of the Customer 4

40.1.5 Obligations of the Cooperative 5

40.1.6 Provision of Service 7

40.1.7 Rates and Charges 8

40. PACKET NETWORK SERVICES

40.1 Frame Relay Service

40.1.1 General

A. Frame Relay Service is a connection-oriented data transport service based on packet switching technology. Frame Relay Service provides flexible connectivity using Permanent Virtual Circuits (PVCs) implemented over digital facilities operating at transmission speeds from 56 Kbps to 1.536 Mbps.

B. Frame Relay Service, as provided for in this Tariff section, is offered for intraLATA use only.

C. The regulations and rates specified herein are in addition to the applicable regulations and rates specified in other sections of this and other Tariffs of the Cooperative.

D. The rates and charges set forth for Frame Relay Service provide for the furnishing of service where suitable facilities are available.

40.1.2 Description of Service

A. In the operation of Frame Relay Service, Customer Premises Equipment (CPE), such as routers, encapsulate arriving data into variable length frames. These frames contain information identifying which PVC in the network should be used to forward the frame to the proper destination. The CPE then sends the frame into the Frame Relay Network. The Frame Relay switch reads identifying information and routes the frame to the proper destination based on a pre-established PVC.

B. Frame Relay Service conforms to Consultative Committee for International Telegraph and Telephone (CCITT) and American National Standards Institute (ANSI) standards.

40. PACKET NETWORK SERVICES

40.1 Frame Relay Service (Continued)

40.1.3 Definitions

A. Customer Connection to Frame Relay Service

The Customer Connection provides the customer with the standard interface to the Frame Relay Service network. This interface receives the data frame from the customer's network or device and verifies that the DLCI is valid before relaying the frame to the destination. Included in the Customer Connection are the customer's termination on the Frame Relay Service switching equipment (port connection), the transport from the Frame Relay Service switching equipment to the customer's serving central office, the digital local loop between the central office serving the customer and the customer's premises, and the first DLCI. These interfaces connect the customer to the Frame Relay Service network with digital facilities operating at transmission speeds from 56 Kbps to 1.536 Mbps.

B. Permanent Virtual Circuit (PVC)

A Permanent Virtual Circuit (PVC) is a software-defined data path transporting data within the Frame Relay Service Network between two customer connections. This data path, once defined in the network software, does not have to be established again. PVCs are end-to-end, bi-directional channels that are established via the service provisioning process. These data paths, or circuits, are virtual because they are established in software tables and do not tie up capacity when not in use.

C. Data Link Connection Identifier (DLCI)

The Frame Relay standard specifies an address field called the Data Link Connection Identifier (DLCI). The DLCI specifies a customer connection. When any two DLCIs are mapped together, a PVC is established.

40. PACKET NETWORK SERVICES

40.1 Frame Relay Service (Continued)

40.1.3 Definitions (Continued)

D. Committed Information Rate (CIR)

Committed Information Rate (CIR) is a feature that enables the customer to select a sustained throughput under normal conditions. A CIR must be selected for each DLCI. A CIR selected with a value greater than zero has a separate charge from any DLCI charges. Frames submitted at a rate above the subscribed CIR will be marked "discard eligible" (DE) and, should network congestion occur, are subject to being dropped by the network. If CIR is set equal to zero, then all frames will be marked DE. However, in the absence of network congestion, DE marked frames will be transported with the same reliability as frames not marked DE within a single, Cooperative Frame Relay Switch. The CIR value selected cannot exceed the transmission speed of the link at either end of the PVC.

E. Feature Change Charge

In addition to any specific optional feature charges, a Feature Change Charge applies whenever a change is made (at the customer's request) to a single optional feature for a single customer within a single network configuration on a single switch within a single jurisdiction. Although multiple changes may be caused by such actions, only one Feature Change Charge will apply. A Feature Change Charge is applicable if the "first" DLCI, the one included with the Customer Connection, is modified.

40. PACKET NETWORK SERVICES

40.1 Frame Relay Service (Continued)

40.1.4 Obligations of the Customer

A. The customer's Frame Relay compatible terminal equipment has the responsibility for error correction. Frame Relay Service (FRS) switching equipment may discard frames with errors and may discard frames when the network supporting FRS is in a state of congestion.

B. Where Frame Relay Service is available for use in connection with communications systems or equipment provided by a customer or user, the operating characteristics of such systems or equipment shall be such as not to interfere with any services offered by the Cooperative. Such use is subject to the further provisions that the equipment provided by the customer or user does not endanger the safety of the Cooperative employees or the public; damage, harm, require change in or alteration of the equipment or other services of the Cooperative; interfere with the proper operation of the Cooperative's equipment or otherwise injure the public in its use of Cooperative services. Upon notice from the Cooperative that the equipment provided by the customer or user is causing, or is likely to cause, such hazard or interference, the customer shall take such steps as shall be necessary to remove or prevent such hazard or interference.

C. The customer, upon request, shall furnish such information as may be required to permit the Cooperative to design and maintain the Frame Relay Service it offers and to assure that the service arrangement is in compliance with the regulations contained herein.

D. It shall be the responsibility of the customer to ensure the continuing compatibility of the customer-provided equipment that is used in conjunction with the Frame Relay Service.

E. The customer shall be responsible for obtaining permission for Cooperative employees to enter the premises of the customer at any reasonable hour for the purpose of installing, inspecting, repairing, or upon termination of the service, removing the service components of the Cooperative.

F. The customer shall be responsible for the payment of a nonrecurring Maintenance Service Charge for each repair visit to a premises of the customer or the premises of any other customer where the service difficulty or trouble results from the use of equipment or service components provided by the customer.

40. PACKET NETWORK SERVICES

40.1 Frame Relay Service (Continued)

40.1.5 Obligations of the Cooperative

A. The responsibility of the Cooperative shall be limited to furnishing network equipment suitable for Frame Relay Service and to the maintenance and operation of such equipment in a manner proper for such service. Subject to this responsibility, the Cooperative shall not be responsible for the through transmission of signals generated by the customer-provided equipment or system or for the quality of, or defects in such transmission or the reception of signals by such equipment or systems.

B. The Cooperative shall not be responsible for installation, operation, or maintenance of any terminal equipment, data unit or communication system provided by a customer or user. The Cooperative is not responsible for adapting Frame Relay Service to the technological requirements of any specific customer equipment.

C. When a customer orders a Permanent Virtual Connection (PVC) which is relayed to other Local Exchange Carriers, Interexchange Carriers or other Frame Relay networks, the Cooperative will provide advisory assistance as a part of the establishment of this PVC.

D. The Cooperative shall not be responsible to the customer or user if changes in any of the equipment, operations or procedures of the Cooperative used in the provision of Frame Relay Service render any facilities provided by the customer or user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance, provided the Cooperative has met any applicable information disclosure requirements otherwise required by law.

40. PACKET NETWORK SERVICES

40.1 Frame Relay Service (Continued)

40.1.5 Obligations of the Cooperative (Continued)

E. The Cooperative undertakes the responsibility to maintain and repair the service which it furnishes. Network equipment installed by the Cooperative on the customer's premises shall be and remain the property of the Cooperative. The customer or user may not rearrange, disconnect, remove, attempt to repair, remote test, or interface with any network equipment installed by the Cooperative without prior written consent by the Cooperative.

F. The Cooperative, by written notice to the customer, may immediately discontinue the furnishing of Frame Relay Service without incurring liability upon nonpayment of any sum due to the Cooperative or a violation of any condition governing the furnishing of service.

G. The Cooperative has the service responsibility up to and including the network interface.

H. In order to maintain the quality of Frame Relay Service, the Cooperative reserves the right to perform preventive maintenance of software updates to the network. The Cooperative will make every reasonable effort to provide advance notice to those customers likely to be severely affected by such maintenance work.

I. The minimum service period is one month.

40. PACKET NETWORK SERVICES

40.1 Frame Relay Service (Continued)

40.1.6 Provision of Service

A. Service Charges for Frame Relay Service are included in the respective nonrecurring charges specified herein. Service Charges from Section 4 of this Tariff are not applicable.

B. The Customer Connection rate element includes the customer's termination on the Frame Relay Service switching equipment, one DLCI, the transport from the Frame Relay Service switching equipment to the central office serving the customer and the digital local loop between the serving central office and the customer's location.

C. Frame Relay Service may be provisioned as a port-only customer connection with the customer accessing the Frame Relay Network via Cooperative - provided digital, private line facilities. If a customer utilizes private line facilities, or private line transport to access Frame Relay Service, the associated rates, regulations and charges for such private line facilities shall apply in addition to the rates and charges associated with the Frame Relay Service elements. A customer utilizing private line facilities to access Frame Relay Service would incur the port-only charge as listed in the rates section of this Tariff. Other Frame Relay Service Features charges would also apply as appropriate.

Frame Relay Service may also be provisioned as a port-only connection when connecting to the Frame Relay Network-to-Network Interface (NNI) of another local exchange carrier(s). Each port includes one DLCI and can accommodate multiple PVCs with the assignment of additional DLCIs.

40. PACKET NETWORK SERVICES

40.1 Frame Relay Service (Continued)

40.1.7 Rates and Charges

A. Customer Connection to Frame Relay Service

The actual available bandwidth of the customer connection may vary depending on customer premise equipment and Cooperative facilities. A minimum of one customer connection is required per customer to subscribe to Frame Relay Service. Each customer connection includes one DLCI. The following Rates and Charges apply for Frame Relay Service per Customer Connection:

1. Frame Relay Service Customer Connection and Port, each

	Month to Month	36 Mo. Term	Installation Charge	
a. 56 Kbps Access	$ 100.00	$ 90.00	$ 500.00	
b. 64 Kbps Access	$ 100.00	$ 90.00	$ 500.00	
c. 128 Kbps Access	$ 190.00	$ 180.00	$ 750.00	
d. 256 Kbps Access	$ 280.00	$ 270.00	$ 750.00	
e. 384 Kbps Access	$ 350.00	$ 330.00	$ 750.00	
f. 512 Kbps Access	$ 400.00	$ 380.00	$ 750.00	
g. 768 Kbps Access	$ 440.00	$ 435.00	$ 750.00	N
h. 1.024 Mbps Access	$ 515.00	$ 510.00	$ 750.00	N
i. 1.536 Mbps Access	$ 550.00	$ 520.00	$1000.00	T

40. PACKET NETWORK SERVICES

40.1 Frame Relay Service (Continued)

40.1.7 Rates and Charges (Continued)

A. Customer Connection to Frame Relay Service (Continued)

2. Frame Relay Service Port-Only Connection, each

	Month to Month	36 Mo. Term	Installation Charge	
a. 56 Kbps Access	$ 40.00	$ 35.00	$ 100.00	
b. 64 Kbps Access	$ 40.00	$ 35.00	$ 300.00	
c. 128 Kbps Access	$ 85.00	$ 75.00	$ 300.00	
d. 256 Kbps Access	$ 130.00	$ 120.00	$ 300.00	
e. 384 Kbps Access	$ 185.00	$ 170.00	$ 300.00	
f. 512 Kbps Access	$ 210.00	$ 190.00	$ 300.00	
g. 768 Kbps Access	$ 245.00	$ 230.00	$ 300.00	N
h. 1.024 Mbps Access	$ 285.00	$ 260.00	$ 300.00	N
i. 1.536 Mbps Access	$ 300.00	$ 270.00	$ 500.00	T

40. PACKET NETWORK SERVICES

40.1 Frame Relay Service (Continued)

40.1.7 Rates and Charges (Continued)

B. Feature Charges

1. Data Link Connection Identifier (DLCI), each connection

		Monthly Rate	Installation Charge
a.	Initial	NA	NC
b.	Additional	$ 2.00	$ 25.00

2. Committed Information Rate (CIR) C

a. At the customer's request, the Cooperative will make sustained throughput available to the customer at transmission speeds equal to one hundred percent (100%) of the available bandwidth provisioned with the Customer's Connection to Frame Relay service at those rates specified below.

(1)	Per DLCI	Monthly Rate	
(a)	0 Kbps	NA	
(b)	1 through 32 Kbps	$ 8.00	
(c)	33 through 56 Kbps	$ 13.00	
(d)	57 through 64 Kbps	$ 14.00	
(e)	65 through 128 Kbps	$ 19.00	
(f)	129 through 256 Kbps	$ 29.00	
(g)	257 through 384 Kbps	$ 41.00	
(h)	385 through 512 Kbps	$ 51.00	
(i)	513 through 768 Kbps	$ 93.00	
(j)	769 Kbps through 1.024 Mbps	$120.00	N
(k)	1.025 Mbps through 1.536 Mbps	$168.00	N

40. PACKET NETWORK SERVICES

40.1 Frame Relay Service (Continued)

40.1.7 Rates and Charges (Continued)

B. Feature Charges (Continued)

3. Network-To-Network Interface (NNI) Connection

a. When the Cooperative establishes a Frame Relay PVC between a customer located in the Cooperative's Frame Relay Network and a customer located in another local exchange carrier's Frame Relay Network, Network-to-Network Interface (NNI) charges will apply. The rate for the NNI link is based upon the Committed Information Rate Bandwidth subscribed to by the customer.

(1) Per DLCI

		Monthly Rate	
(a)	0 through 32 Kbps	$ 7.00	
(b)	33 through 56 Kbps	$ 14.00	
(c)	57 through 64 Kbps	$ 14.00	
(d)	65 through 128 Kbps	$ 24.00	
(e)	129 through 256 Kbps	$ 40.00	
(f)	257 through 384 Kbps	$ 60.00	
(g)	385 through 512 Kbps	$ 82.00	
(h)	513 through 768 Kbps	$ 115.00	
(i)	769 Kbps through 1.24 Mbps	$ 136.00	N
(j)	1.025 Mbps through 1.536 Mbps	$ 168.00	N

40. PACKET NETWORK SERVICES

40.1 Frame Relay Service (Continued)

40.1.7 Rates and Charges (Continued)

C. Service Change Charges:

	Installation Charge	
1. Any changes made to optional features	$ 50.00	
2. Changes made to Customer Connections:		
a. Upgrade from 56/64 Kbps to a higher speed Frame Relay Service	$ 750.00	T
b. Changes in speeds of Fractional DS1 Frame Relay Service	$ 250.00	T
c. Upgrade in speeds of fractional DS1 Frame Relay Service to 1.536 Mbps Frame Relay Service	$ 500.00	T
d. Downgrade from a higher speed to a lower speed	$ 250.00	

D. Waiving of Installation Charges

The Cooperative may during a specified period, discount or waive the Frame Relay Service Installation Charges.

41. RESERVED FOR FUTURE USE

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

Table of Contents

Page

42.1 ISDN Basic Rate Interface (BRI) 1

42.1.1 General 1

42.1.2 Regulations 4

42.1.3 Circuit Switching Service Descriptions 10

42.1.4 Packet-Switched Data Service Descriptions 14

42.1.5 Technical Specifications 20

42.1.6 Rates and Charges 21

42.2 ISDN Primary Rate Interface (PRI) 29

42.2.1 General 29

42.2.2 Regulations 32

42.2.3 Service Descriptions 37

42.2.4 Rates and Charges 40

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.1 ISDN Basic Rate Interface (BRI)

42.1.1 General

A. Integrated Services Digital Network (ISDN) is a public network-based set of communications services that make it possible to send, receive, and modify information using regular telephone lines. These services are based on the National Integrated Services Digital Network (ISDN) standards. ISDN provides end-to-end digital communications and gives the ability to transmit data and voice over the same telephone line simultaneously. This functionality is provided via channelized transport facilities. The ISDN architecture consists of digital central office switching systems which connect Basic Rate Interface (BRI) lines to the customer's premises.

B. ISDN BRI is an optional service arrangement that can be used in conjunction with a customer's residential service, individual business line or Centrex service. It uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital line. Under various optional arrangements made available at the discretion of the Cooperative, ISDN BRI provides the customer with access to Circuit-Switched Voice Services, Circuit-Switched Data Services, and Packet-Switched Data Services.

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.1 ISDN Basic Rate Interface (BRI) (Continued)

42.1.1 General (Continued)

C. An ISDN BRI arrangement obtains its capabilities from an ISDN-capable telephone company central office switch. The ISDN BRI arrangement provides two communication channels (but using only one physical line) between a telephone and a computer, fax machine or other equipment, and the digital central office. These channels are called Bearer, or B Channels. Another channel, called the Delta or D Channel, is used for signaling purposes and in some applications can be used for low-speed packet data communications. The complete ISDN BRI line is known as 2B+D.

1. The B Channel is a bi-directional synchronous channel capable of supporting digital transmission speeds of 64 kilobits per second (Kbps). Each B Channel may be configured in one of the following ways:

a. Circuit-Switched Voice - Allows the user to originate and receive only voice calls over a single circuit-switched B Channel.

b. Circuit-Switched Data - Allows the user to originate and receive only data calls over a single circuit-switched B Channel.

c. Alternate Circuit-Switched Voice/Data - Allows the user to originate and receive either voice calls or data calls over a single circuit-switched B Channel, but not simultaneously.

d. B Channel Packet-Switched Data Service - Allows the user to originate and receive X.25 packet data calls on the B Channel.

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.1 ISDN Basic Rate Interface (BRI) (Continued)

42.1.1 General (Continued)

C. (Continued)

2. The D Channel is a 16 kbps digital signaling channel that carries signaling and control for the B Channels. The D Channel may optionally be used to transmit X.25 packet data at a maximum transmission throughput of 9.6 Kbps. The transmission of X.25 data packets on the D Channel is dependent upon the Cooperative's deployment of X.25 packet data switches.

D. All ISDN BRI lines consist of central office equipment and outside plant facilities extended from the Cooperative's switching equipment to the customer's demarcation point.

E. Directory Numbers

1. Primary Directory Number - Each B channel on an ISDN BRI line includes a single primary telephone directory number. On a given 2B+D ISDN line, calls are routed to the appropriate terminal device (voice telephone, computer/data terminal or packet device) based on the type of call (voice, data or packet) presented to the ISDN line.

2. Secondary Directory Numbers - An ISDN line may have additional telephone directory numbers. The additional telephone number(s) may originate or receive calls independent of the user's Primary Directory Number; however, each B Channel is allowed only one simultaneous circuit connection at a time.

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.1 ISDN Basic Rate Interface (BRI) (Continued)

42.1.2 Regulations

A. Unless specifically exempted, ISDN BRI Services shall be subject to all general regulations applicable to the provision of service by the Cooperative as stated in its General Customer Services Tariff.

B. ISDN BRI Services are provided at the option of the Cooperative. These services are furnished subject to central office switching capacity, capability, and the availability of outside plant facilities.

1. The availability, functionality, and capabilities of ISDN BRI Services may vary, or may not be available, dependent upon type of serving central office switch, related software controlling that switch, and associated outside plant.

a. Where facilities are not available, or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditure, or to contract for services beyond the normal service term, or both.

b. ISDN BRI Services may be provided, at the option of the Cooperative, to a customer's location served beyond the normal transmission range of the serving central office. In such cases, in addition to the charges and rates for ISDN Services, Distance Extension Service rates and charges are applicable. These rates and charges will be determined on an individual case basis.

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.1 ISDN Basic Rate Interface (BRI) (Continued)

42.1.2 Regulations (Continued)

C. Payment for Service

1. The minimum charge period for services provided under this Tariff is for one month.

2. Service charges in Section 4 of this Tariff are applicable in addition to rates and charges following.

3. Temporary suspension of service is not allowed.

D. At the Cooperative's discretion, the following nonrecurring service establishment charges may be reduced or waived during promotional campaigns and/or as a part of customer negotiations:

1. Nonrecurring per B Channel and/or per D Channel service establishment charges.

2. Nonrecurring EKTS service establishment charges.

E. Directory Listings

One directory listing is provided without charge for each ISDN BRI customer. Additional listings may be provided as specified for Additional Listing Service in the Directory Listings section of this Tariff.

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.1 ISDN Basic Rate Interface (BRI) (Continued)

42.1.2 Regulations (Continued)

F. Billable Call Treatment

1. Normal toll and measured charges shall apply to calls that are made outside of the local calling area.

2. For Centrex users, intercom voice calls between lines in a Centrex group are not subject to usage charges.

3. ISDN BRI customers who use the Call Forwarding or Call Transfer features are responsible for the payment of any applicable charges for each billable call connected via these features over the public network. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.

G. Customer Premise Equipment

1. This Tariff for ISDN BRI Services does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate tariff, sold or leased separately by the Cooperative (under a separate contract), or may be provided by the customer.

2. The customer is responsible for providing the power required for any and all customer premise equipment connected to an ISDN line.

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.1 ISDN Basic Rate Interface (BRI) (Continued)

42.1.2 Regulations (Continued)

H. Central Office Overlay Arrangements

ISDN BRI Services are available only from central offices which have the necessary facilities to provide standard National ISDN. In the event that a customer is served from a central office that is not equipped with these services, the Cooperative may, at its discretion, provide ISDN BRI Services from an alternate serving central office at no additional charge to the customer. Such provisioning may be elected when, at the discretion of the Cooperative, the service can be provided at a reasonable cost to the Cooperative. The customer must accept the serving location assigned by the Cooperative, and must agree to revert to service from the normal serving central office at such time as ISDN BRI Services are available in that office.

1. This arrangement may require that the customer accept a directory number change to a number associated with the alternate central office.

2. Calls that are originated by and terminated to a customer using this service arrangement will be billed as if the calls were placed from the alternate serving central office.

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.1 ISDN Basic Rate Interface (BRI) (Continued)

42.1.2 Regulations (Continued)

H. Central Office Overlay Arrangements (Continued)

3. When ISDN BRI Services subsequently become available from the customer's normal serving central office, the customer will be reconnected to the normal serving central office. This may also require a directory number change. If and when such changes occur, the nonrecurring charge associated with the change will not be applicable. If the customer does not wish to take service from the normal central office after such service becomes available, but continues to utilize service from the alternate serving central office, charges for distance extensions (foreign exchange service or special outside facilities) will apply. If Foreign Exchange Service is used, the rates for foreign exchanges will be applied in addition to the ISDN BRI Services rates. Any other special outside plant facilities used to provide ISDN BRI Services will be provided on an individual case basis.

4. The availability, functionality, and capabilities of ISDN BRI Services may vary when a customer’s serving central office is equipped to provide ISDN Services.

I. End User Common Line (EUCL) Charges

ISDN BRI Services are subject to Federal Communication Commission (F.C.C.) End User Common Line (EUCL) charges under the rates and application rules specified by the F.C.C.. The customer shall be liable for all adjustments to the EUCL charges as mandated by the F.C.C., any regulatory body, commission, or court of competent jurisdiction.

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.1 ISDN Basic Rate Interface (BRI) (Continued)

42.1.2 Regulations (Continued)

J. The Cooperative shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions of ISDN BRI Services or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Cooperative has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

K. One primary telephone number is provided for each B channel of an ISDN BRI line. An additional number charge applies when an additional number is requested on either B channel.

L. Certain central office equipment serving specific exchanges may not allow the individual channelization of the 2B+D connection. Customers subscribing to ISDN BRI service from one of these central offices will be billed for each of the available channels of an ISDN BRI line.

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.1 ISDN Basic Rate Interface (BRI) (Continued)

42.1.3 Circuit Switching Service Descriptions

Circuit Switching is a switching arrangement in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of channels is dedicated to a given call. Circuit-Switched Service provides the ability to originate and receive circuit-switched voice and/or data calls over a 64 Kbps B Channel. The customer may choose among the following Circuit-Switched features based upon application needs:

A. Clear Channel Capability - A characteristic of the transmission paths on the B Channels that allows the full bandwidth of 64 Kbps to be available to the customer. It is also possible to bridge two B Channels together to achieve data transmission speeds of 128 Kbps. However, ISDN interconnection to or through non-ISDN equipped central offices will potentially be subjected to analog transmission or sub-rated to 56 Kbps per channel.

B. Additional Call Offering - Allows the user to be notified of an additional call when the telephone set is busy. Similar to conventional call waiting, multiple incoming calls to a directory number or secondary telephone number (if purchased) can be terminated to the telephone.

C. Multi-line Hunt Service - Allows incoming calls to a busy directory number to search through a predetermined list of directory numbers. This may be another ISDN directory number on the same (or a different) B Channel or (for voice calls) an analog line. The hunting arrangement may be series completion, linear or circular.

D. Call Pick-Up - Allows the user to dial a special code (or depress a feature button) to answer calls directed to other stations.

E. Calling Features - Calling Features are available at rates and charges specified in the Calling Features section of this Tariff.

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.1 ISDN Basic Rate Interface (BRI) (Continued)

42.1.3 Circuit Switching Service Descriptions (Continued)

F. Electronic Key Telephone Service (EKTS) - Electronic Key Telephone Service is a central office-based key system implementation that requires no switching equipment on the customer's premise. EKTS provides the customer with the ability to access the following features (where available):

1. Multiple Appearance Directory Numbers - This feature allows a directory number(s) from one EKTS set to appear on the EKTS sets of other users.

2. Additional Call Appearances - This feature allows the same directory number to appear more than once (by assigning the directory number to additional buttons) on a customer's telephone set, allowing the capability of multiple incoming or outgoing calls associated with that directory number. For EKTS users, this feature provides the same functionality as analog call waiting.

3. Analog Line Appearances - This feature allows analog users' directory numbers to appear on an EKTS set, thereby allowing the EKTS user to provide call coverage for analog users. It may limit the use of other features and/or functionality on analog lines.

4. Bridging - This feature allows more than one EKTS set in the Multiple Appearance Directory Number group to be active on the same call simultaneously.

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.1 ISDN Basic Rate Interface (BRI) (Continued)

42.1.3 Circuit Switching Service Descriptions (Continued)

F. Electronic Key Telephone Service (EKTS) (Continued)

5. Automatic Bridged Call Exclusion (Privacy on Answer) - This feature allows only one user to answer an incoming call, thereby preventing bridging on incoming calls. On a call-by-call basis, this feature can be disabled via Privacy (Manual Exclusion) to allow bridging to occur.

6. Privacy (Manual Exclusion) - This feature allows the user to press a feature button which will restrict other stations from bridging onto an existing call that is active at that station or picking up an existing call on hold. A user who has the Automatic Bridged Call Exclusion feature can press the Privacy button to disable Automatic Bridged Call Exclusion and thereby allow bridging to occur on a given call.

7. Intercom Calling - This feature allows for EKTS station-to-station calls. Pressing an intercom button and dialing one or two digits can make intercom calls.

8. Display Capability - This feature allows an appropriately equipped telephone set to display a variety of information. For example, when idle, the time and date is displayed. When the user is making a call, call progress information is displayed. The following information is also provided:

a. Calling Number Delivery - This feature displays the calling number and is available under the provisions, rates, and charges specified in the Cooperative's Calling Features section of this Tariff.

b. Called Number Display - This feature displays the called number (dialed digits) on the telephone set when an outgoing call is made.

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.1 ISDN Basic Rate Interface (BRI) (Continued)

42.1.3 Circuit Switching Service Descriptions (Continued)

F. Electronic Key Telephone Service (EKTS) (Continued)

8. Display Capability (Continued)

c. Calling Reason Display - This feature provides a display of the directory number from which a call was redirected (via Call Forwarding features) along with the reason (type of Call Forwarding) for the call being redirected.

d. Message Waiting Indication - For users who also subscribe to voice mail service, this feature provides a visual message waiting indicator (via a lamp/feature button or a message on the telephone set) to indicate that the user has received a voice message.

9. Feature Function Buttons - This feature gives the user the ability to assign features to specific buttons on the EKTS set. When depressed, the button will activate the assigned feature.

10. Ringing Options - This feature is used with Multiple Appearance Directory Number Arrangements and allows the EKTS set to apply abbreviated ringing (ringing is turned off after a specified period of time), delayed ringing (ringing is turned on after a specified period of time), immediate ringing, no ringing, or normal ringing. On a per EKTS user basis, each directory number may have a different ringing option.

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.1 ISDN Basic Rate Interface (BRI) (Continued)

42.1.4 Packet-Switched Data Service Descriptions

Packet Switching is a technique in which packets of data are individually addressed and combined on a transmission path with other addressed packets. Packet-Switched Data Service provides the ability to originate and receive X.25 packet data calls. X.25 is the Consultative Committee on International Telephone and Telegraph's (CCITT) recommended and internationally accepted standard for connecting data terminals to packet-switched networks.

D Channel Packet - This service provides packet data on the D Channel at a maximum transmission throughput of up to 9.6 Kbps per logical channel.

B Channel Packet - This service provides packet data on the B Channel at a maximum transmission throughput of 64 Kbps per logical channel.

The customer may choose among the following Packet-Switched features based upon application needs:

A. Hunt Groups - An arrangement that allows an incoming call to a busy packet directory number to search through a predetermined list of packet directory numbers in search of a logical channel to which to complete the call. The hunting arrangement may be series completion, linear, or circular.

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.1 ISDN Basic Rate Interface (BRI) (Continued)

42.1.4 Packet-Switched Data Service Descriptions (Continued)

B. X.25 Data Services

1. Logical Channels - An arrangement that is a virtual circuit, offering multiple logical connections at the packet level of X.25. Logical Channels allow multiple packet calls (or virtual calls) to be active simultaneously on a single D Channel or B Channel.

2. DTE Support Feature - The Data Terminal Equipment Support (DTE) Feature allows the network to prevent any network-to-user signaling on a virtual circuit associated with a directory number that is not included in the X.25 version. Virtual circuit communication is allowed between the subscriber's equipment and remote customer equipment that conforms to the X.25 version. This feature is available on a per directory number basis.

3. RPOA Selection - The Recognized Private Operating Agency (RPOA) arrangement allows the user to specify an Inter-Exchange Carrier or transit network for inter-network calls on a per call basis.

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.1 ISDN Basic Rate Interface (BRI) (Continued)

42.1.4 Packet-Switched Data Service Descriptions (Continued)

B. X.25 Data Services (Continued)

4. Octet Alignment Checking Disable Feature - This arrangement enables the user to send any number of bits in a user data field and disables the normal requirement that the number of bits be an integral number of octets.

5. Incoming/Outgoing Calls Barred - This arrangement can either be used to prohibit a data terminal from receiving an incoming call or from originating outgoing calls.

6. Default Information Rate Assignment Feature - This arrangement allows the user to subscribe to a default information rate for each direction of communication for a virtual call.

7. Non-Standard Default Packet Sizes Feature - This arrangement allows the user to subscribe to a larger maximum packet size for each direction of communication than the default 128 octets normally provides. To have this arrangement, the user must also have the Flow Control Parameter Negotiation Feature.

8. Flow Control Parameter Negotiation Feature - This arrangement permits the negotiation on a per call basis of the flow control parameters and automatically negotiates the maximum packet size and window size for each direction of data transmission.

42. INTEGRATED SERVICE DIGITAL NETWORK (ISDN)

42.1 ISDN Basic Rate Interface (BRI) (Continued)

42.1.4 Packet-Switched Data Service Descriptions (Continued)

B. X.25 Data Services (Continued)

9. Throughput Class Negotiation - An arrangement that allows the user to request specific throughput classes (bits/second) in the call request packet for each direction of data transfer associated with a virtual call.

10. Transit Delay Feature - This arrangement allows the user to indicate a desired maximum transit delay in the call request packet on a per call basis.

11. Non-Standard Default Window Size - An arrangement that allows the selection of the default window size of 1 through 7, instead of the standard window size of 2. To have this arrangement, the user must also have the Flow Control Parameter Negotiation Feature.

12. Reverse Charging - An arrangement that allows the user to assign billing charges to the called data telephone number on a per-call basis.

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.1 ISDN Basic Rate Interface (BRI) (Continued)

42.1.4 Packet Switched Data Service Descriptions (Continued)

B. X.25 Data Services (Continued)

13. Reverse Charging Acceptance - An arrangement that authorizes the terminating directory number to accept usage and holding time charges from the originating directory number.

14. Local Charging Prevention - An arrangement that prevents packet-switched calls from being charged to the user. Under this arrangement, a user's outgoing packet calls would be reverse charged. All incoming calls signaling reverse charging would be blocked.

15. Fast Select - An arrangement that allows a sending data terminal to forward up to 128 bytes of data along with the call setup and clearing packets.

16. Fast Select Acceptance - An arrangement that allows the switch to transmit incoming call packets with the Fast Select facility to a destination terminal that has this feature.

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.1 ISDN Basic Rate Interface (BRI) (Continued)

42.1.4 Packet Switched Data Service Descriptions (Continued)

C. Closed User Groups - An arrangement that limits communication to members within a designated subnetwork of packet switching data users. The Closed User Group feature is established on a per line basis. Each data terminal in a Closed User Group can be arranged in one of the following modes:

1. Closed User Group with Outgoing Access - The data terminal makes outgoing calls only.

2. Closed User Group with Incoming Access - The data terminal receives incoming calls only.

3. Incoming Calls Barred Within a Closed User Group - The data terminal makes outgoing calls only to the data terminal in the Closed User Group with which it is associated.

4. Outgoing Calls Barred Within a Closed User Group - The data terminal receives incoming calls only to the data terminals in the Closed User Group with which it is associated.

5. Unrestricted Access - The data terminal receives and makes both incoming and outgoing calls.

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.1 ISDN Basic Rate Interface (BRI) (Continued)

42.1.5 Technical Specifications

A. Transmission Specifications

The standard transmission parameters for an ISDN line utilizing an ISDN Basic Rate Interface (BRI) consists of a maximum of 38.5db loop loss at a 40Kz test tone terminated into a 135 ohm impedance. The 38.5db loss includes all central office facilities, outside plant facilities and inside wiring.

B. Customer Premise Equipment and Facilities

Compatible customer premise equipment is required to utilize ISDN Services. All equipment used to interface with these services is required to conform with National ISDN guidelines as referenced in the following Bellcore specifications:

Document Number	Description
SR-NWT-002661	National ISDN Generic Guidelines for ISDN Terminal Equipment on Basic Rate Interface
SR-NWT-001953	Generic Guidelines for ISDN Terminal Equipment on Basic Access Interfaces

The Cooperative shall not be responsible if changes in any of the equipment, operations, or procedures of the Cooperative utilized in the provisioning of ISDN Services render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.1 ISDN Basic Rate Interface (BRI) (Continued)

42.1.6 Rates and Charges

A. ISDN BRI Access Facility

1. The rates and charges below are for providing an ISDN BRI capable line to the customer's premises. These charges provide a 0B + 0D ISDN service. The customer must add the desired B Channels and D Channels to configure the service as required.

Access Facility	Monthly Rate	Installation Charge
a. ISDN Service	$ 20.00	$ 100.00

B. Communication Channels

1. Service establishment and recurring monthly charges

Service Element	Monthly Rate	Installation Charge
a. Circuit-Switched Voice (per B Channel)	$ 10.00	$ 25.00
b. Circuit-Switched Data (per B Channel)	$ 12.00	$ 25.00
c. Circuit-Switched Alternate Voice/Data (per B Channel)	$ 12.00	$ 25.00
d. D Channel Packet (per D Channel)	$ 8.00	$ 25.00

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.1 ISDN Basic Rate Interface (BRI) (Continued)

42.1.6 Rates and Charges (Continued)

B. Communication Channels (Continued)

2. Usage charges:

a. Circuit Switching - The following usage charges will be assessed on local, Measured Extended Area Service, and Measured Regional Service calls originating from ISDN BRI lines.

Usage Element	Rate
(1) Circuit-Switched Voice Calls	NC
(2) Circuit-Switched Data Calls	
(a) First 1,800 minutes in a month (per B Channel per minute)	NC
(b) Each additional minute over 1,800 minutes in a month (per B Channel per minute)	$ 0.02

b. Packet Switching - The following usage charges will be assessed on calls using the packet-switched network.

Packet Usage Element	Rate
(1) Per kilopacket	$ 0.40
(2) Virtual call setup charge (per call attempt)	$ 0.01
(3) Fast Select Charge (per select attempt)	$ 0.01

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.1 ISDN Basic Rate Interface (BRI) (Continued)

42.1.6 Rates and Charges (Continued)

B. Communication Channels (Continued)

3. Directory Numbers

Directory Number	Monthly Rate	Installation Charge
a. Primary Directory Number (with each (ISDN BRI Services B Channel)	NA	NC
b. Secondary Directory Numbers (per additional number)	$ 3.00	NC

C. Circuit-Switched Features

1. Recurring charges

Circuit-Switched Feature	Monthly Rate	Installation Charge
a. Multi-line Hunt Service (per directory number)	$ 2.50	NC
b. Call Pick-Up (per B channel)	$ 1.00	NC

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.1 ISDN Basic Rate Interface (BRI) (Continued)

42.1.6 Rates and Charges (Continued)

C. Circuit-Switched Features (Continued)

2. Service establishment charges

When the above features are ordered as part of an initial service order with an ISDN BRI B Channel, there is no service establishment charge for these services.

3. Subsequent feature additions and changes

When the above features are ordered or modified after the initial installation of an ISDN BRI B Channel, the nonrecurring feature addition and change charge is applied. Only one service charge will appear when multiple features are added or changed on a B Channel as part of the same service order.

	Installation Charge
a. Feature Additions and Changes (per B Channel)	$ 10.00

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.1 ISDN Basic Rate Interface (BRI) (Continued)

42.1.6 Rates and Charges (Continued)

D. Electronic Key Telephone Service (EKTS)

1. The monthly rates shown below apply to EKTS features. To have EKTS, a line must have at least one ISDN Circuit-Switched Voice or Circuit-Switched Alternate Voice/Data B Channel.

Electronic Key Telephone Service Features	Monthly Rate	Installation Charge
a. Electronic Key Telephone Service (per B Channel configured for EKTS)	NA	$ 30.00
b. Multiple Appearance Different Directory Numbers:		
(1) First 4 DNs on an EKTS Set	NA	NC
(2) Fifth and subsequent DN appearing on an EKTS Set	$ 2.00	$ 4.00
c. Additional Appearances Same Directory Number:		
(1) First 4 call appearances	NA	NC
(2) Fifth and subsequent call appearance of a DN (per EKTS Set)	$ 2.00	$ 4.00
d. Analog Line Appearances (per analog number appearing on an EKTS Set)	$ 2.00	NC

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.1 ISDN Basic Rate Interface (BRI) (Continued)

42.1.6 Rates and Charges (Continued)

D. Electronic Key Telephone Service (EKTS) (Continued)

1. (Continued)

Electronic Key Telephone Service Features	Monthly Rate	Installation Charge
e. Bridging	NA	NC
f. Automatic Bridged Call Exclusion (Privacy on Answer)	NA	NC
g. Privacy (Manual Exclusion)	NA	NC
h. Intercom Calling (Per Intercom button assigned to an EKTS Set)	NA	NC
i. Display Capability		
(1) Calling Number Delivery	See Section 13	NC
(2) Called Number Display	NA	NC
(3) Calling Reason Display	NA	NC
(4) Message Waiting Indication	NA	NC
j. Feature Function Buttons	NA	NC
k. Non-Standard Button Arrangement/ Configuration (per EKTS Set)	NA	$ 30.00
l. Ringing Options	NA	NC

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.1 ISDN Basic Rate Interface (BRI) (Continued)

42.1.6 Rates and Charges (Continued)

D. Electronic Key Telephone Service (EKTS) (Continued)

2. Subsequent feature additions and changes

When EKTS features are ordered or modified after the initial installation of EKTS, the nonrecurring feature addition and change charge is applied. Only one service charge will appear when multiple features are added or changed on a B Channel as part of the same service order.

		Installation Charge
a.	Feature Additions and Changes (per EKTS line)	$ 10.00

E. Packet-Switched Services

1. The monthly rates shown below apply to Packet-Switched Service. D Channel Packet or B Channel Packet is a prerequisite for these services.

	Packet-Switched Service/Feature	Monthly Rate	Installation Charge
a.	Hunt Groups (per member)	$ 2.50	NC
b.	X.25 Data Services	NA	NC
c.	Closed User Groups (per user group)	NA	$ 10.00
d.	Closed User Groups (per member)	$ 1.50	NC

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.1 ISDN Basic Rate Interface (BRI) (Continued)

42.1.6 Rates and Charges (Continued)

E. Packet-Switched Services (Continued)

2. Subsequent feature additions and changes

When packet-switching features and/or parameters are ordered or modified after initial installation, the nonrecurring feature addition and change charge is applied. Only one service charge will appear when multiple features or parameters are added or changed on a D Channel as part of the same service order.

	Installation Charge
a. Feature Additions and Changes (per packet channel)	$ 10.00

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.2 ISDN Primary Rate Interface (PRI)

42.2.1 General

A. ISDN PRI is an intraLATA offering supported by the Integrated Services Digital Network (ISDN) architecture.

B. ISDN PRI provides ISDN-based DS1 access to the telecommunications network and includes the flexibility of integration of multiple voice and/or data transmission channels on the same line. The service will provide connectivity between ISDN-compatible customer premise equipment (CPE) and a serving central office. The basic channel structure for ISDN PRI is twenty-three 64 Kbps B Channels and one 64 Kbps D Channel. The 23 B Channels can be used to connect the customer's CPE to the Public Circuit Switched Network (e.g., outward, inward and 2-way network access). Calling Number Delivery, Called Number Delivery, and Hunting functionality are inherent to this service. Telephone numbers for use on ISDN PRI are available in this Tariff. One Directory Listing will be furnished at no charge for each ISDN PRI B Channel. Additional listings can be obtained as specified in Section 6 of this Tariff.

C. ISDN PRI provides capability for the transmission of digital signals only. Clear Channel Capability and Extended Superframe Format are inherent to the service.

D. ISDN PRI is provided within a LATA from wire centers where appropriate ISDN facilities are available as determined by the Cooperative. Special construction charges may apply as specified in Section 5 of this Tariff.

E. ISDN PRI Access Lines furnished between a serving wire center and a customer's premises will be offered at the NetLink™ Service rate as specified in Section 21.1.

F. Interoffice Channels furnished between central offices will be charged at rates based on airline distance between the central offices, except as provided in 42.2.2.P following.

G. Airline distance between Cooperative central offices shall be developed using the methodology found in 20.3.3 of this Tariff.

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.2 ISDN Primary Rate Interface (PRI) (Continued)

42.2.1 General (Continued)

H. The required components for ISDN PRI are as follows:

1. Access Line
2. Interoffice Channels where applicable
3. ISDN PRI Interface
4. ISDN PRI B Channels
4. ISDN PRI D Channels
5. Telephone Numbers
6. Call Types

I. ISDN PRI B Channel rates for the Voice/Data (Standard) Option, Digital Data Only Option, and Inward Data Option, are listed in 42.2.4. Exchange access is included as part of the B Channel rate on a flat rate basis only.

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.2 ISDN Primary Rate Interface (PRI) (Continued)

42.2.1 General (Continued)

J. The ISDN PRI Inward Data option is characterized by the following:

1. It is arranged for inward service only. Originating calls will be denied.

2. It is arranged to terminate analog and digital data calls only.

3. The number of telephone numbers associated with an ISDN PRI Inward Data Option arrangement must be equal to, or less than, the number of ISDN PRI Inward Data Interfaces comprising the arrangement unless the customer subscribes to additional numbers as stated in 42.2.4.B.

4. Calling Number Delivery, Called Number Delivery, and Hunting are inherent to the service.

K. Voice calls on the B Channel may be completed to both ISDN and non-ISDN lines.

L. Digital Data Transmission on the B Channel will be circuit switched at 64 Kbps within the switch and between ISDN-compatible central offices. ISDN interconnection to non-ISDN equipped central offices may be subjected to analog transmission or sub-rated to 56 Kbps.

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.2 ISDN Primary Rate Interface (PRI) (Continued)

42.2.2 Regulations

A. ISDN PRI is available on a month-to-month basis or under variable rate periods. A Termination Liability Charge is applicable if service is terminated prior to expiration of the contract. The applicable charge is dependent on the contract period subscribed to and will be equal to the number of months remaining in the contract times the monthly rate provided under the contract.

B. Nonrecurring charges associated with the ISDN PRI Access Line or Interoffice Channel facilities will not be applicable when upgrading from an existing NetLink™ Service to ISDN PRI. All other ISDN PRI charges will be applicable for the NetLink™ Service upgrade in addition to nonrecurring charges for other ISDN PRI rate elements ordered.

C. Nonrecurring charges as detailed in Section 42.2.4.E will be applicable when converting from one ISDN PRI option to another (e.g., Voice/Data to Inward Data).

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.2 ISDN Primary Rate Interface (PRI) (Continued)

42.2.2 Regulations (Continued)

D. Upgrades from a NetLink™ service and/or a NetLink™ Channel Service contract arrangement are permitted with no Termination Liability when:

1. A new contract is selected for the ISDN PRI equal to or greater in length than the arrangement being terminated, and

2. The service orders to disconnect the NetLink™ Channel Service arrangement and to install the ISDN PRI are related together and received by the Cooperative at the same time with no lapse in billing of service.

E. Conversions from an existing NetLink™ Channel Service contract arrangement to an ISDN PRI contract or conversions from one ISDN PRI option to another (e.g., Voice/Data to Inward Data), are permitted with no Termination Liability charges applicable when:

1. The contract selected for the new ISDN PRI arrangement is coterminous with the previous contract or is for a 24-month period, whichever is longer, and,

2. The service orders to disconnect the previous arrangement and to install the new ISDN PRI arrangement are related together and received by the Cooperative at the same time with no lapse in billing of service.

F. The minimum subscription period for which month-to-month ISDN PRI is furnished and for which charges are applicable is one month.

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.2 ISDN Primary Rate Interface (PRI) (Continued)

42.2.2 Regulations (Continued)

G. Unless otherwise specified, the regulations for ISDN PRI stated herein apply in addition to the regulations set forth in Section 2 of this Tariff.

H. Customer Premises Equipment (CPE) that is compatible with the ISDN PRI interface is the responsibility of the customer.

I. The Cooperative shall not be responsible if changes in any of the equipment, operations, or procedures of the Cooperative utilized in the provisioning of ISDN PRI render any facilities provided by the customer obsolete, or require modification or alteration of such equipment or system, or otherwise affect its use or performance. Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the customer.

J. Suspension of service is not allowed.

K. Regulations for Allowance of Interruptions apply as specified in Section 2.6.5 of this Tariff.

L. Service Charges in Section 4 of this Tariff do not apply.

M. Hunting rates, Direct Inward Dialing (DID) trunk rates, Customized Code Restriction rates, and Selective Class of Call Screening rates do not apply.

N. Verification and Emergency Interrupt service is not available.

O. Calling telephone numbers transmitted via the ISDN PRI are intended solely for the use of the ISDN PRI customer. Resale of this information is prohibited by this Tariff except the caller's telephone numbers may be provided to the subscriber's client for those calls sponsored or provided by that client where the client's identity is disclosed to the caller and the client agrees not to distribute such information to others.

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.2 ISDN Primary Rate Interface (PRI) (Continued)

42.2.2 Regulations (Continued)

P. When a customer's normal serving central office is not equipped to provide ISDN PRI, the customer may be served, at the Cooperative's option, from an equipped central office without incurring interoffice channel charges. ISDN PRI customers to be served under this arrangement must sign an agreement that the service will be moved back to the normal serving central office and to a probable number change when/if that office is equipped with ISDN. When a customer requests ISDN PRI from an ISDN-equipped central office other than that determined by the Cooperative, interoffice channel charges as specified in 21.1 of this Tariff will apply.

Q. The ISDN PRI Digital Data Only option provides for the transmission of data mode calls only. The ISDN PRI Digital Data Only arrangement will be provisioned with the customer's requested number of Digital Data Only B Channels with no B Channels capable of transmitting voice mode calls in the same arrangement.

R. The ISDN PRI Inward Data option provides for the transmission of inward analog and digital data calls only.

S. No usage charges apply for ISDN PRI voice calls within the local calling area. Measured Extended Area Service, Measured Regional Service, and Long Distance Message Telecommunications Service rates as specified in other sections of this Tariff apply for both voice and data intraLATA calls terminated beyond the local calling area.

T. The applicable rates and charges for Circuit Switched Data Calls are those rates found in Section 42.1.6.B of this Tariff.

U. The Next Route Index Feature allows an ISDN PRI Digital Data Only customer to arrange analog calls to overflow to a Voice/Data arrangement in the same switch or allows the customer to overflow analog and digital calls to a Voice/Data arrangement in the same switch. These same capabilities are available to an ISDN PRI Inward Data customer to overflow calls to a Voice/Data arrangement in the same switch. It does not allow Voice/Data or Inward Data calls to overflow to a Digital Data Only arrangement nor does it allow Voice/Data or Digital Data Only calls to overflow to an Inward Data arrangement.

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.2 ISDN Primary Rate Interface (PRI) (Continued)

42.2.2 Regulations (Continued)

V. ISDN PRI Digital Data Only Signaling Groups may be configured in one of the following four standard arrangements of call types:

1. Inward Calls

   The number of Inward Calls accommodated by the Signaling Group will be equal to the number of activated B Channels.

2. Outward Calls

   The number of Outward Calls accommodated by the Signaling Group will be equal to the number of activated B Channels.

3. Inward Calls and Outward Calls

   The maximum number of simultaneous calls for each call type is determined by the customer. For each call type, the maximum number of simultaneous calls must be less than or equal to the number of activated B Channels in the Signaling Group.

4. 2-Way Calls

   The number of 2-way calls accommodated by the Signaling Group will be equal to the number of activated B Channels.

W. ISDN PRI services are subject to Federal Communications Commission (F.C.C.) End User Common Line (EUCL) charges under the rates and application rules specified by the F.C.C.. The customer shall be liable for all adjustments to the EUCL as mandated by the F.C.C., any regulatory body, commission or court of competent jurisdiction.

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.2 ISDN Primary Rate Interface (PRI) (Continued)

42.2.3 Service Descriptions

A. Call-by-Call Capability - The ability of an ISDN PRI B Channel to carry a call of any call type (e.g., Inward, Outward, or 2-Way) as needed. This is distinct from other technologies where transmission channels are, due to technical limitations, segregated by call types.

B. Call Types - The use of three types of Simulated Facility Groups (SFGs) available with ISDN PRI which are described as Inward, Outward, and 2-Way.

C. D Channel - A 64 Kbps digital signaling only channel for call establishment when used with ISDN PRI.

D. Digital Data Only B Channel - A bi-directional synchronous channel capable of supporting 64 Kbps of digitally transmitted data mode calls when provisioned by the ISDN PRI Digital Data Only option.

E. Facility Associated Signaling (FAS) - A D Channel is provided for every DS1 facility. The subscriber may select the number of B Channels activated up to twenty-three. The maximum channel configuration for a FAS arrangement is 23B+D.

F. Interoffice Channel - Provides for the transmission facilities between Cooperative serving wire centers within a LATA.

G. Inward Call - A call that is switched through the Cooperative's network and terminates in an ISDN PRI arrangement.

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.2 ISDN Primary Rate Interface (PRI) (Continued)

42.2.3 Service Descriptions (Continued)

H. Inward Data B Channel - Provides circuit switched service that will allow either analog data or digital data transmission at up to 64 Kbps and will include the functionality of Hunting and Calling/Called Number Delivery.

I. Next Route Index Feature - Allows an ISDN PRI Digital Data Only customer to arrange analog calls to overflow to a Voice/Data arrangement in the same switch or allows the customer to overflow analog and digital calls to a Voice/Data arrangement in the switch. These same capabilities are available to an ISDN PRI Inward Data customer to overflow calls to a Voice/Data arrangement in the same switch.

J. Outward Call - A call that originates on an ISDN PRI arrangement and is switched through the Cooperative's network.

K. ISDN PRI Access Line - Provides a four-wire access loop from the serving wire center to the customer premises. The transmission characteristics of this loop support Clear Channel Capability and Extended Superframe (ESF) Format.

L. ISDN PRI B Channel - Provides circuit switched service that will allow either voice or data transmission at up to 64 Kbps and will include the functionality of hunting and calling/called number delivery.

M. ISDN PRI D Channel - Provides a 64 Kbps digital signaling-only channel for call establishment and control.

N. ISDN PRI Interface - Provides central office multiplexing to support up to 23 B Channels at 64 Kbps and one D Channel for signaling also at 64 Kbps. One ISDN PRI Interface is required for each ISDN PRI Access Line.

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.2 ISDN Primary Rate Interface (PRI) (Continued)

42.2.3 Service Descriptions (Continued)

O. Signaling Group - In a Facility Associated Signaling (FAS) arrangement, each DS1 constitutes a Signaling Group controlled by one D Channel.

P. 64 Kbps Clear Channel Capacity (CCC) - A B Channel connection that provides end-to-end digital connection in which all 64 Kbps of bandwidth are available for customer use.

Q. 2-Way Calling - Calls which either originate or terminate on an ISDN PRI arrangement.

R. Voice/ Data B Channel - A bi-directional synchronous channel capable of supporting 64 Kbps of digital transmission.

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.2 ISDN Primary Rate Interface (PRI) (Continued)

42.2.4 Rates and Charges

A. An ISDN PRI Access Line is furnished between a serving wire center and the customer's premises. If other tariffed services are used for transport as described in 42.2.1.E no additional rate applies.

	Monthly Rate	12 Month Rate	36 Month Rate	Installation Charge
1. ISDN PRI Access Facility				
a. ISDN PRI Access Line, each		(See Section 21.1)		

B. ISDN PRI will be available in combinations of channels according to the limits of the Cooperative's central office type. Customers will choose the most appropriate combinations and will be billed for the services accordingly.

	Monthly Rate	12 Month Rate	36 Month Rate	Installation Charge
1. ISDN PRI Interface, each				
a. Voice/Data (Standard)	$ 375.00	$ 335.00	$ 300.00	$ 125.00
b. Digital Data Only Option	$ 375.00	$ 335.00	$ 300.00	$ 125.00
c. Inward Data Option	$ 375.00	$ 335.00	$ 300.00	$ 125.00
2. ISDN PRI B Channels, each				
a. Voice/Data (Standard)	$ 12.00	$ 11.00	$ 10.00	$ 5.00
b. Digital Data Only Option	$ 12.00	$ 11.00	$ 10.00	$ 5.00
c. Inward Data Option	$ 12.00	$ 11.00	$ 10.00	$ 5.00

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.2 ISDN Primary Rate Interface (PRI) (Continued)

42.2.4 Rates and Charges (Continued)

B. (Continued)

3. Telephone Numbers for ISDN PRI Voice/Data and Digital Data Only options

		Monthly Rate	Installation Charge
a.	Primary Directory Number (with each ISDN PRI Service B Channel)	NA	NC
b.	Additional Directory Numbers	See Section 13.8	See Section 13.8

C. Optional Offerings

1. Interoffice Mileage per ISDN PRI Access Line will be charged at rates specified in Section 21.1.

2. Next Route Index Feature

	Monthly Rate	12 Month Rate	36 Month Rate	Installation Charge
Per arrangement	$ 30.00	$ 27.00	$ 25.00	$ 100.00

D. Move Charge

A move charge applies for each ISDN PRI Access Line moved to a new location in the same building. This move charge is equal to the sum of the Service Change Charge, and the Premises Visit Charge.

A move charge applies for each ISDN PRI Access Line moved to a new location in Cooperative territory. This move charge is equal to the sum of all installation charges applicable to a new ISDN PRI Access Line installation at the new location.

42. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

42.2 ISDN Primary Rate Interface (PRI) (Continued)

42.2.4 Rates and Charges (Continued)

E. Service Rearrangement Charges

Service Rearrangement Charges are applicable for receiving and recording information and/or taking action in connection with a customer's Inside Move or Transfer of Service responsibility request or for processing the necessary data for a change on an existing ISDN PRI connection.

	Installation Charge
1. Service Change and/or Inside Move, Per ISDN PRI Access Line	
a. Inside move or change requiring redesign of transmission facilities	See Section 21.1
b. Change involving central office translations and all other types of changes	$ 60.00
2. Per Transfer of Responsibility and Record Orders	
a. Each	See Section 21.1

Section	Service Description	Current Price		
	13. MISCELLANEOUS SERVICE ARRANGEMENTS			
13.6.2	Custom Calling Features- Residence		Monthly	
13.6.2	Call Forwarding Busy Line	$	1.00	
13.6.2	Call Forwarding Don't Answer	$	1.00	
13.6.2	Call Forwarding Multiple Paths	$	1.00	
13.6.2	Call Forwarding Variable	$	1.00	
13.6.2	Call Waiting	$	1.50	
13.6.2	Call Waiting Deluxe	$	2.00	
13.6.2	Call Wake Up Service	$	0.75	
13.6.2	Cancel Call Waiting		No Charge	
13.6.2	Direct Line	$	0.50	
13.6.2	Do Not Disturb	$	0.75	
13.6.2	Help Line	$	0.50	
13.6.2	Personal Ring	$	2.00	
13.6.2	Remote Activation of Call Forwarding	$	1.00	
13.6.2	Speed Calling 8-Code	$	0.75	
13.6.2	Speed Calling 30-Code	$	1.25	
13.6.2	Three-Way Calling	$	1.50	
13.6.2	***Three-Way Calling - Usage Sensitive (Per-Use)***	***$***	***0.50***	***(N)***
13.6.2	Visual Message Waiting Indication	$	0.50	
13.6.2	Custom Calling Features- Business		Monthly	
13.6.2	Call Forwarding Busy Line	$	1.00	
13.6.2	Call Forwarding Don't Answer	$	1.00	
13.6.2	Call Forwarding Multiple Paths	$	1.00	
13.6.2	Call Forwarding Variable	$	1.00	
13.6.2	Call Waiting	$	1.50	
13.6.2	Call Waiting Deluxe	$	2.00	
13.6.2	Call Wake Up Service	$	0.75	
13.6.2	Cancel Call Waiting		No Charge	
13.6.2	Direct Line	$	0.50	
13.6.2	Do Not Disturb	$	0.75	
13.6.2	Help Line	$	0.50	
13.6.2	Personal Ring	$	2.00	
13.6.2	Remote Activation of Call Forwarding	$	1.00	
13.6.2	Speed Calling 8-Code	$	0.75	
13.6.2	Speed Calling 30-Code	$	1.25	
13.6.2	Three-Way Calling	$	1.50	
13.6.2	***Three-Way Calling - Usage Sensitive (Per-Use)***	***$***	***0.50***	***(N)***
13.6.2	Visual Message Waiting Indication	$	0.50	

CURRENT PRICE LIST

13. MISCELLANEOUS SERVICE ARRANGEMENTS

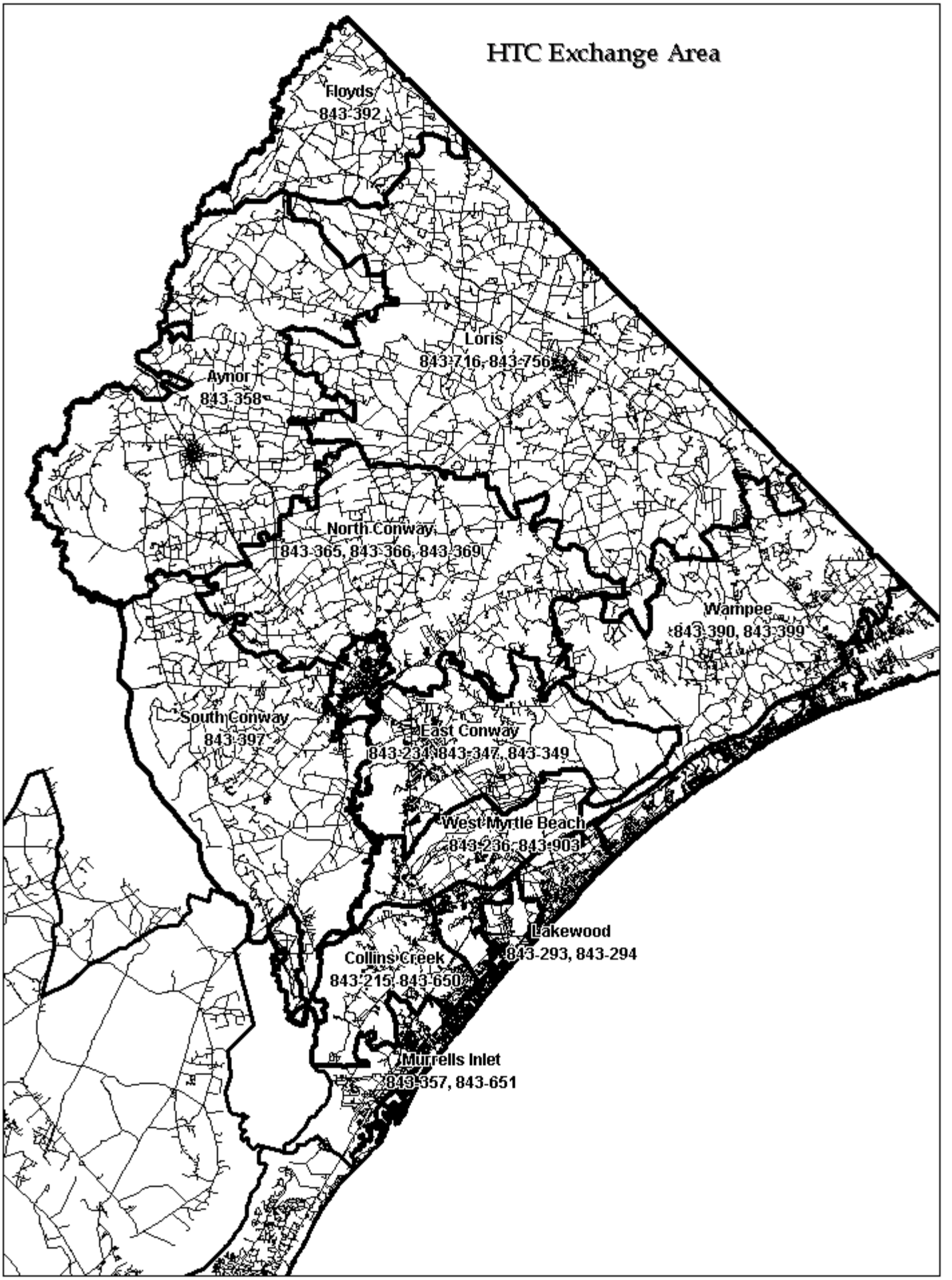
Section	Service Description	Current Price		
13.6.2	Custom Calling Features- Residence Packaged Features		Monthly	
13.6.2	Call Forwarding Don't Answer and Call Forwarding Busy Line	$	2.00	
13.6.2	Call Forwarding Variable and Call Waiting	$	2.50	***(R)***
13.6.2	Call Forwarding Variable, Call Waiting and Personal Ring	$	4.50	***(R)***
13.6.2	Call Forwarding Variable, Call Waiting and Speed Calling 30- Code	$	3.75	***(R)***
13.6.2	Call Forwarding Variable, Call Waiting and Speed Calling 8-Code	$	3.25	***(R)***
13.6.2	Call Forwarding Variable, Call Waiting, Three-Way Calling, and Speed Calling 8-Code	$	4.75	***(R)***
13.6.2	Call Waiting and Call Forwarding Busy Line	$	2.50	***(R)***
13.6.2	Call Waiting and Call Forwarding Don't Answer	$	2.50	***(R)***
13.6.2	Call Waiting and Help Line	$	2.00	***(R)***
13.6.2	Call Waiting and Personal Ring	$	3.50	***(R)***
13.6.2	Call Waiting and Speed Calling 8-Code	$	2.25	***(R)***
13.6.2	Call Waiting, Call Forwarding Busy Line and Call Forwarding Don't Answer	$	3.50	***(R)***
13.6.2	Custom Calling Features- Business Packaged Features		Monthly	
13.6.2	Call Forwarding Don't Answer and Call Forwarding Busy Line	$	2.00	***(R)***
13.6.2	Call Forwarding Variable and Call Waiting	$	2.50	***(R)***
13.6.2	Call Forwarding Variable, Call Waiting and Personal Ring	$	4.50	***(R)***
13.6.2	Call Forwarding Variable, Call Waiting and Speed Calling 30- Code	$	3.75	***(R)***
13.6.2	Call Forwarding Variable, Call Waiting and Speed Calling 8-Code	$	3.25	***(R)***
13.6.2	Call Forwarding Variable, Call Waiting, Three-Way Calling, and Speed Calling 8-Code	$	4.75	***(R)***
13.6.2	Call Waiting and Call Forwarding Busy Line	$	2.50	***(R)***
13.6.2	Call Waiting and Call Forwarding Don't Answer	$	2.50	***(R)***
13.6.2	Call Waiting and Help Line	$	2.00	***(R)***
13.6.2	Call Waiting and Personal Ring	$	3.50	***(R)***
13.6.2	Call Waiting and Speed Calling 8-Code	$	2.25	***(R)***
13.6.2	Call Waiting, Call Forwarding Busy Line and Call Forwarding Don't Answer	$	3.50	***(R)***

CURRENT PRICE LIST

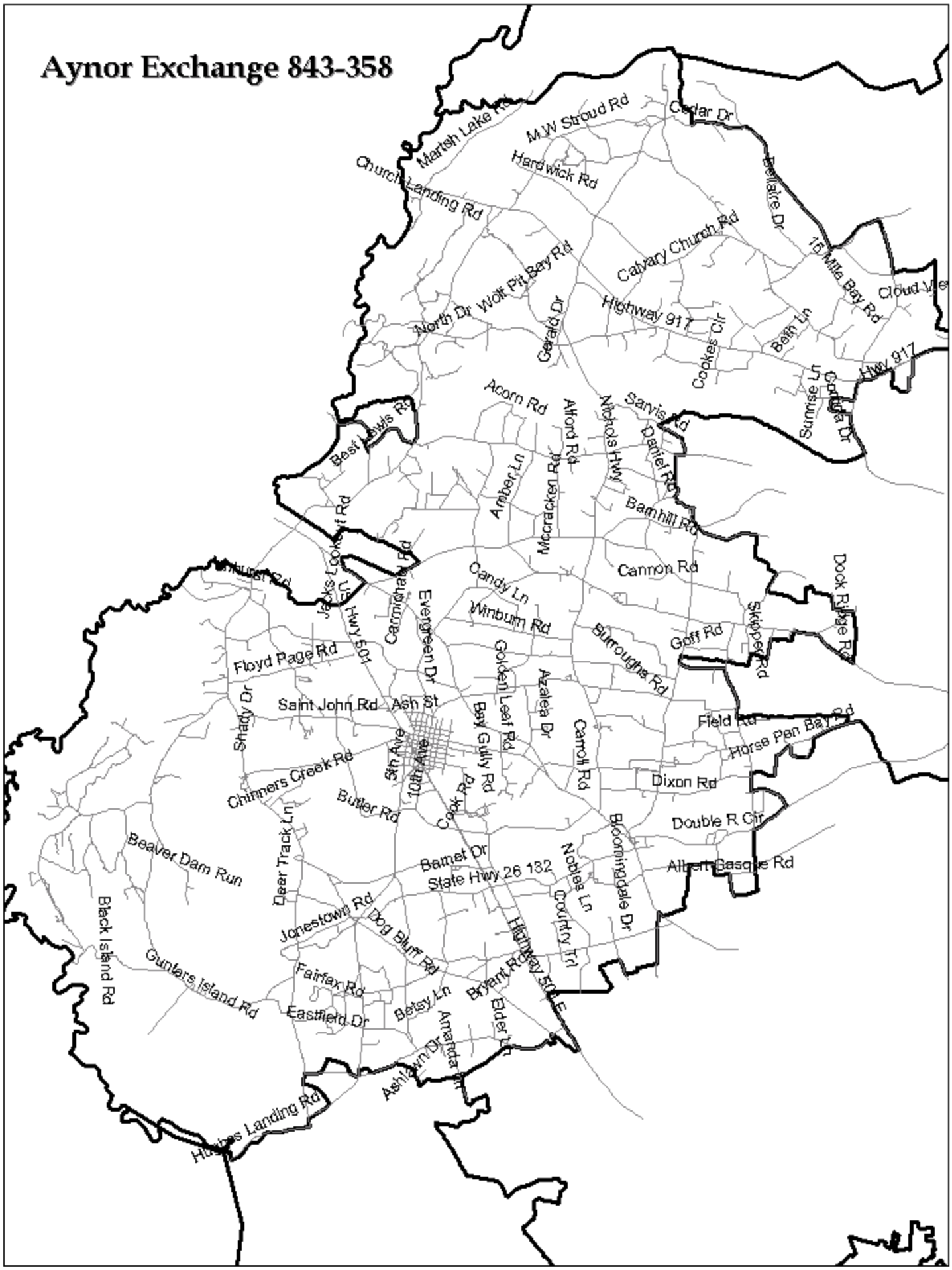
Section	Service Description	Current Price		
	13. MISCELLANEOUS SERVICE ARRANGEMENTS			
13.10.2	Custom Local Area Signaling Services (CLASS)			
13.10.2	CLASS Features- Residence:	Monthly		
13.10.2	Anonymous Call Rejection	$	1.25	
13.10.2	Automatic Busy Redial	$	1.25	
13.10.2	Automatic Busy Redial - Usage Sensitive (Per-Use)	$	0.50	
13.10.2	Automatic Call Return	$	1.25	
13.10.2	Automatic Call Return - Usage Sensitive (Per-Use)	$	0.50	
13.10.2	Calling Name and Number Delivery	$	3.00	
13.10.2	Calling Number Delivery	$	2.50	
13.10.2	Calling Number and Name Delivery Blocking Per Line	$	1.00	
13.10.2	Calling Number and Name Delivery Blocking Per Call	No Charge		
13.10.2	Customer Originated Trace	$	4.00	
13.10.2	Selective Call Acceptance	$	2.50	
13.10.2	Selective Call Block	$	2.50	
13.10.2	Selective Call Forwarding	$	2.50	
13.10.2	Selective Ringing	$	2.50	
13.10.2	Telemarketer Call Screening	$	4.50	
13.10.2	CLASS Features- Business:	Monthly		
13.10.2	Anonymous Call Rejection	$	1.25	
13.10.2	Automatic Busy Redial	$	1.25	
13.10.2	Automatic Busy Redial - Usage Sensitive (Per-Use)	$	0.50	
13.10.2	Automatic Call Return	$	1.25	
13.10.2	Automatic Call Return - Usage Sensitive (Per-Use)	$	0.50	
13.10.2	Calling Name and Number Delivery	$	3.00	
13.10.2	***Calling Name and Number Delivery for ISDN PRI***	***$***	***75.00***	***(N)***
13.10.2	Calling Number Delivery	$	2.50	
13.10.2	Calling Number and Name Delivery Blocking Per Line	$	1.00	
13.10.2	Calling Number and Name Delivery Blocking Per Call	No Charge		
13.10.2	Customer Originated Trace	$	4.00	
13.10.2	Selective Call Acceptance	$	2.50	
13.10.2	Selective Call Block	$	2.50	
13.10.2	Selective Call Forwarding	$	2.50	
13.10.2	Selective Ringing	$	2.50	
13.10.2	Telemarketer Call Screening	$	4.50	

CURRENT PRICE LIST

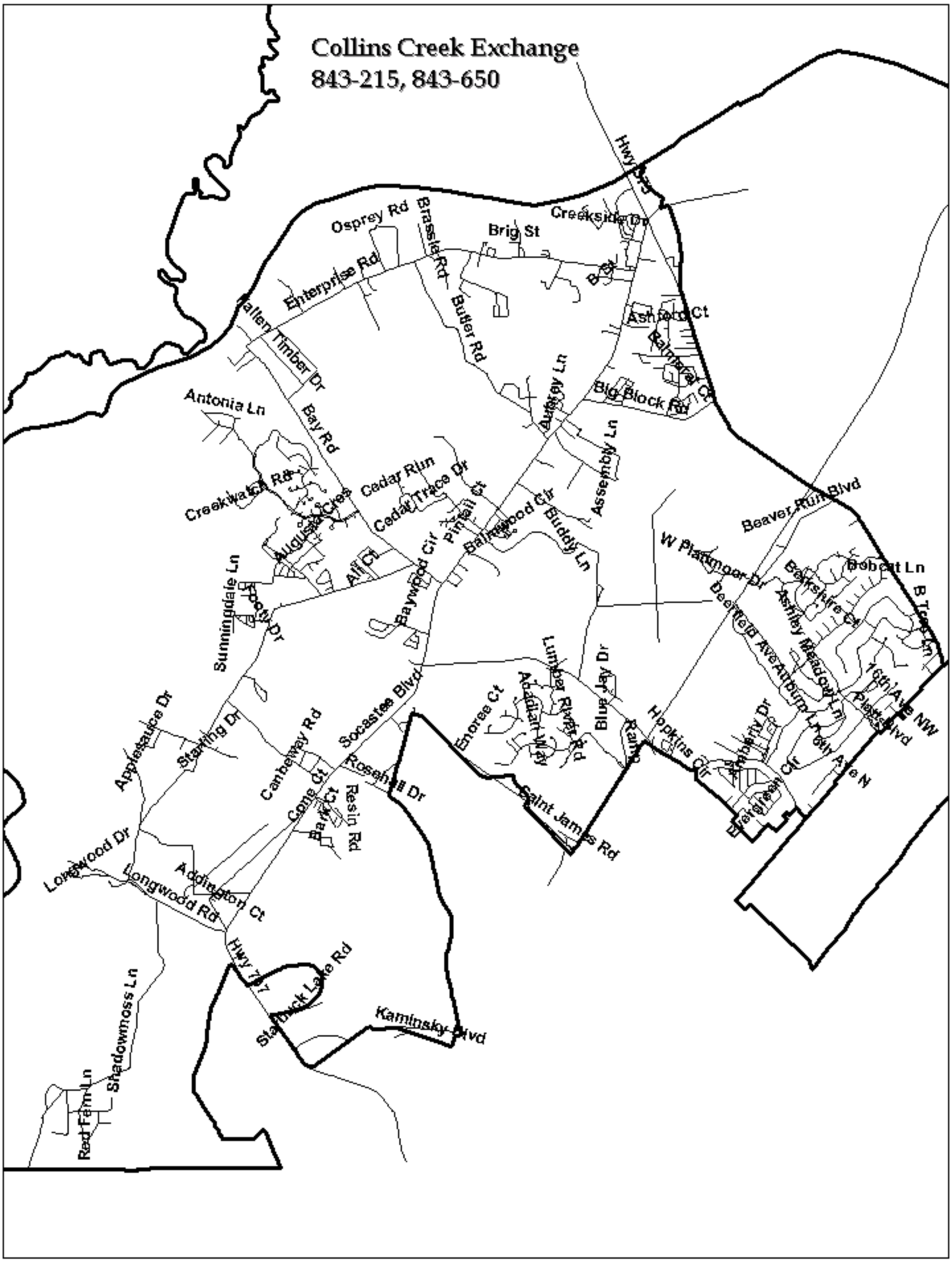
Section	Service Description	Current Price
	13. MISCELLANEOUS SERVICE ARRANGEMENTS	
13.20.2	Advanced Calling Features	
13.20.2	Advanced Calling Features-Residence	Monthly
13.20.2	Find Me Follow Me	$ 5.00
13.20.2	Advanced Calling Features-Business	Monthly
13.20.2	Find Me Follow Me	$ 5.00


HTC Exchange Area
Floyds
843-392
Loris
843-716, 843-756
Aynor
843-358
North Conway
843-365, 843-366, 843-369
Wampee
843-390, 843-399
South Conway
843-397
East Conway
843-234, 843-347, 843-349
West Myrtle Beach
843-236, 843-903
Lakewood
843-293, 843-294
Collins Creek
843-215, 843-650
Murrells Inlet
843-357, 843-651

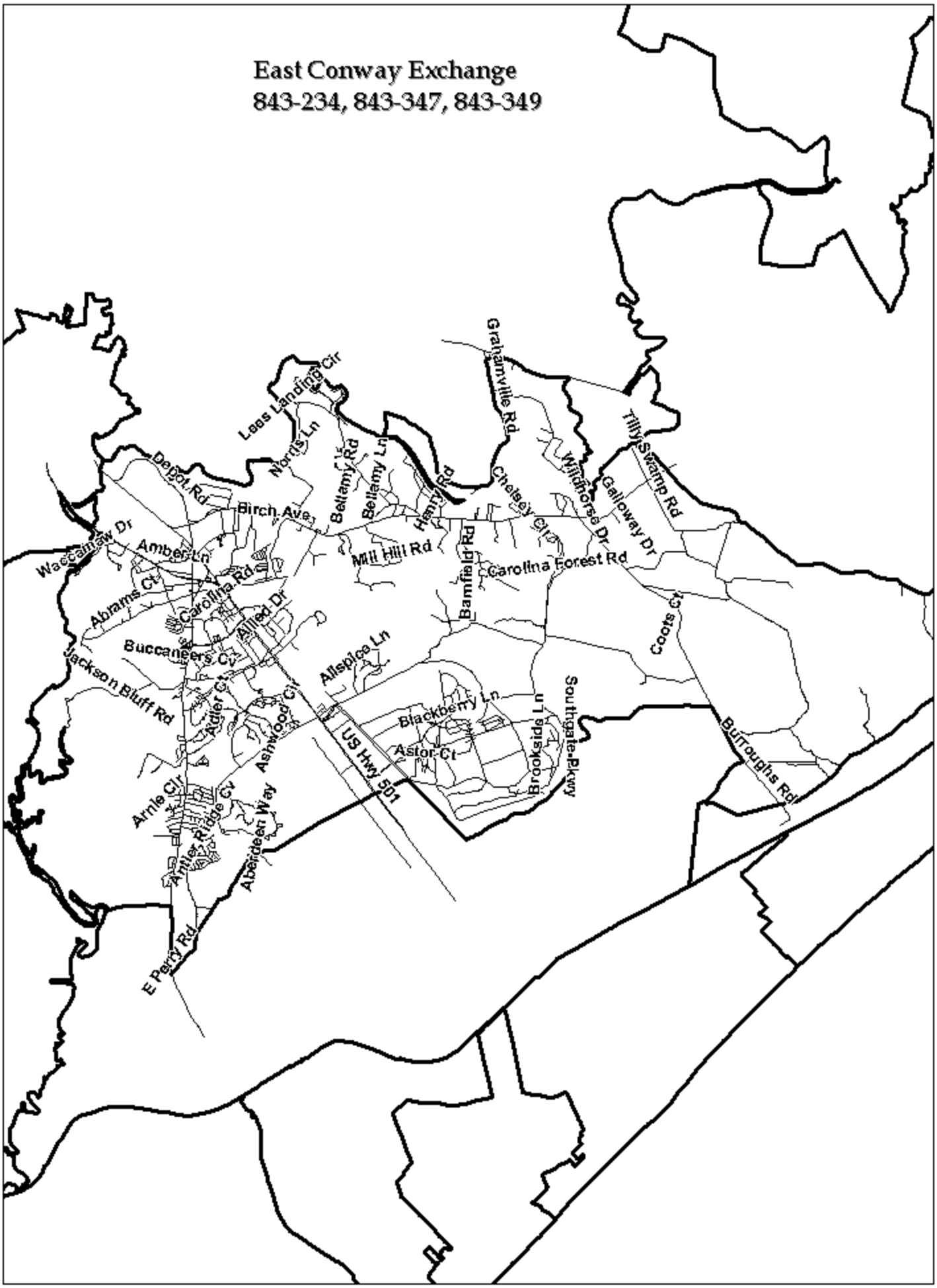
Aynor Exchange 843-358



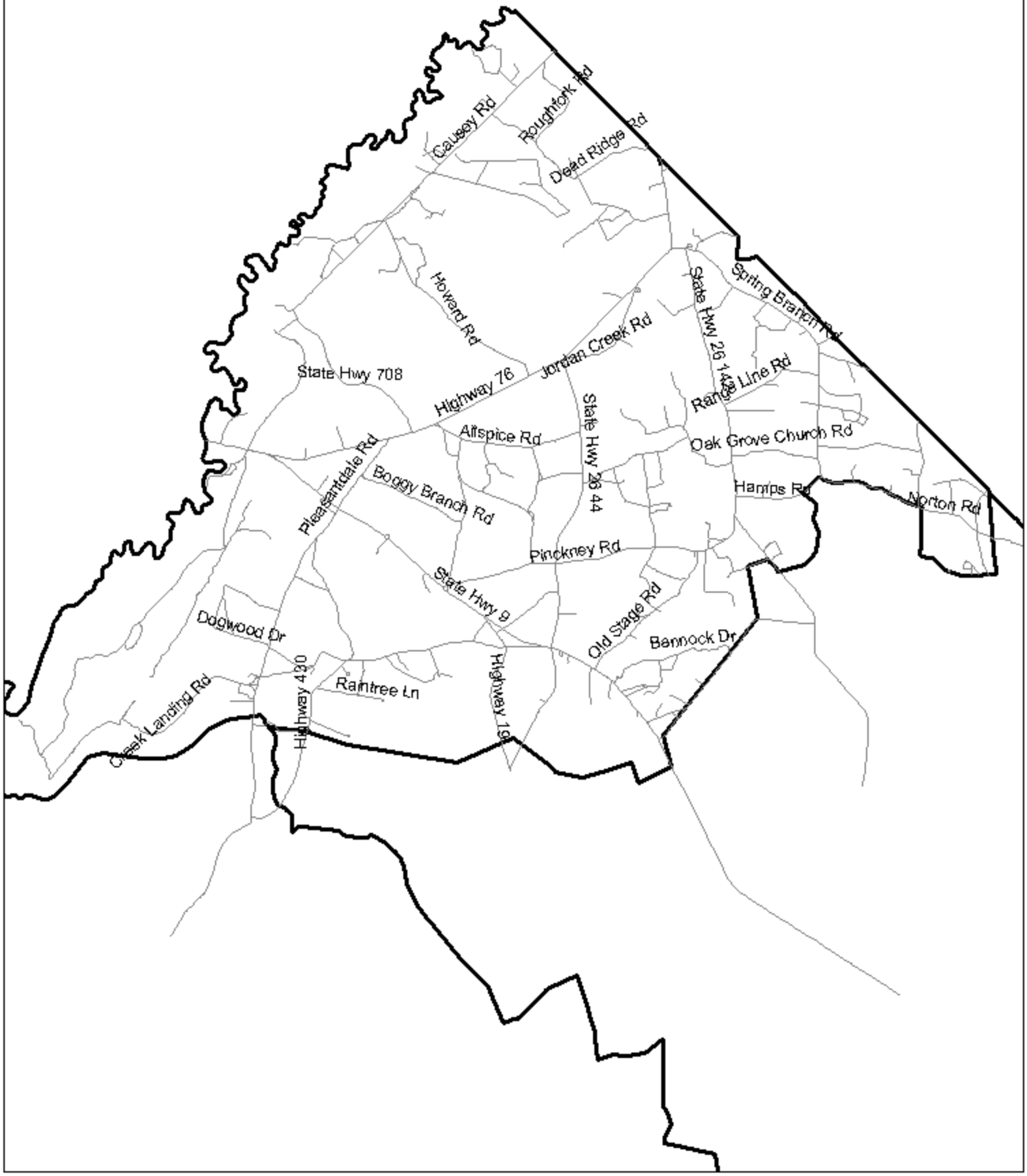
Collins Creek Exchange
843-215, 843-650



East Conway Exchange
843-234, 843-347, 843-349

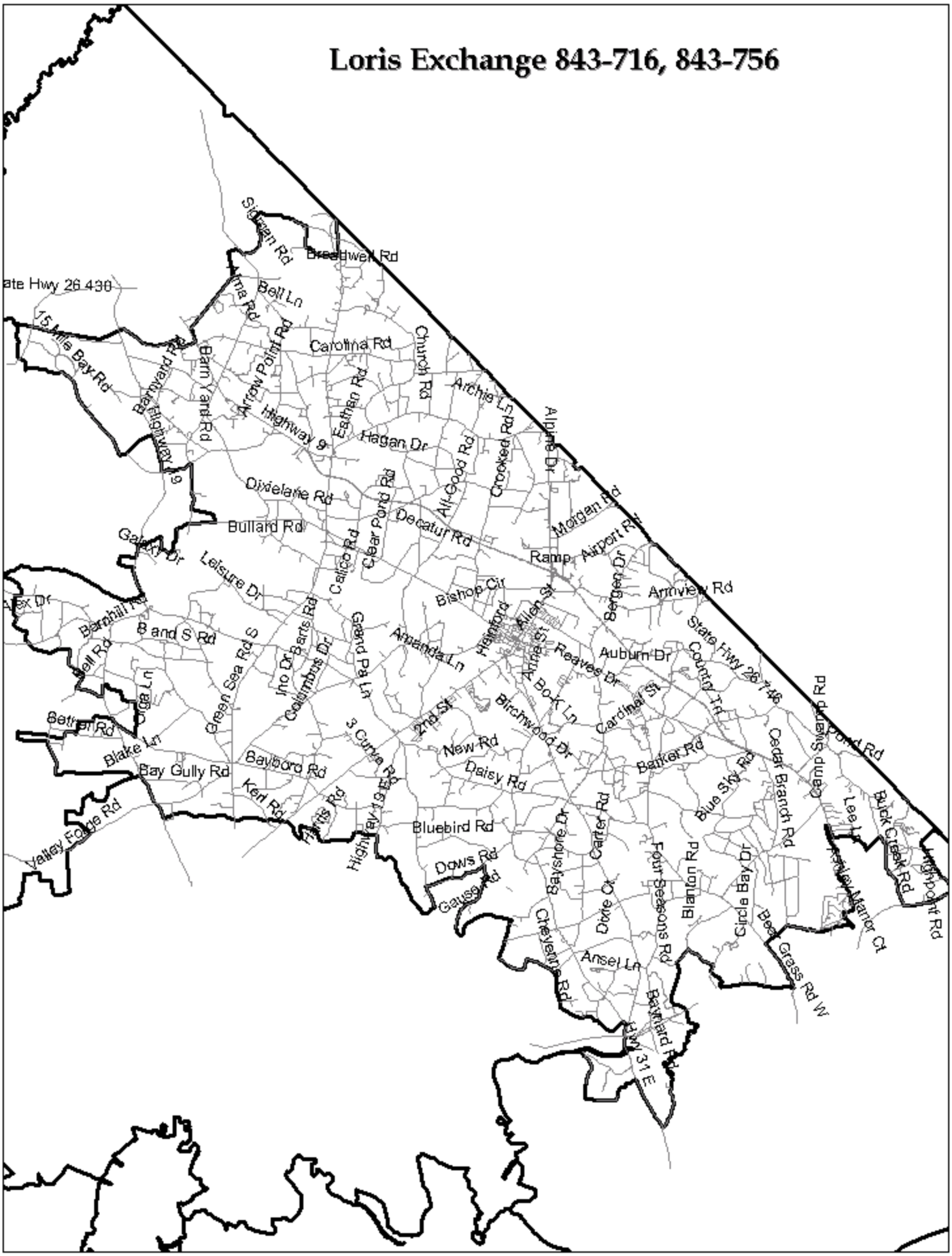


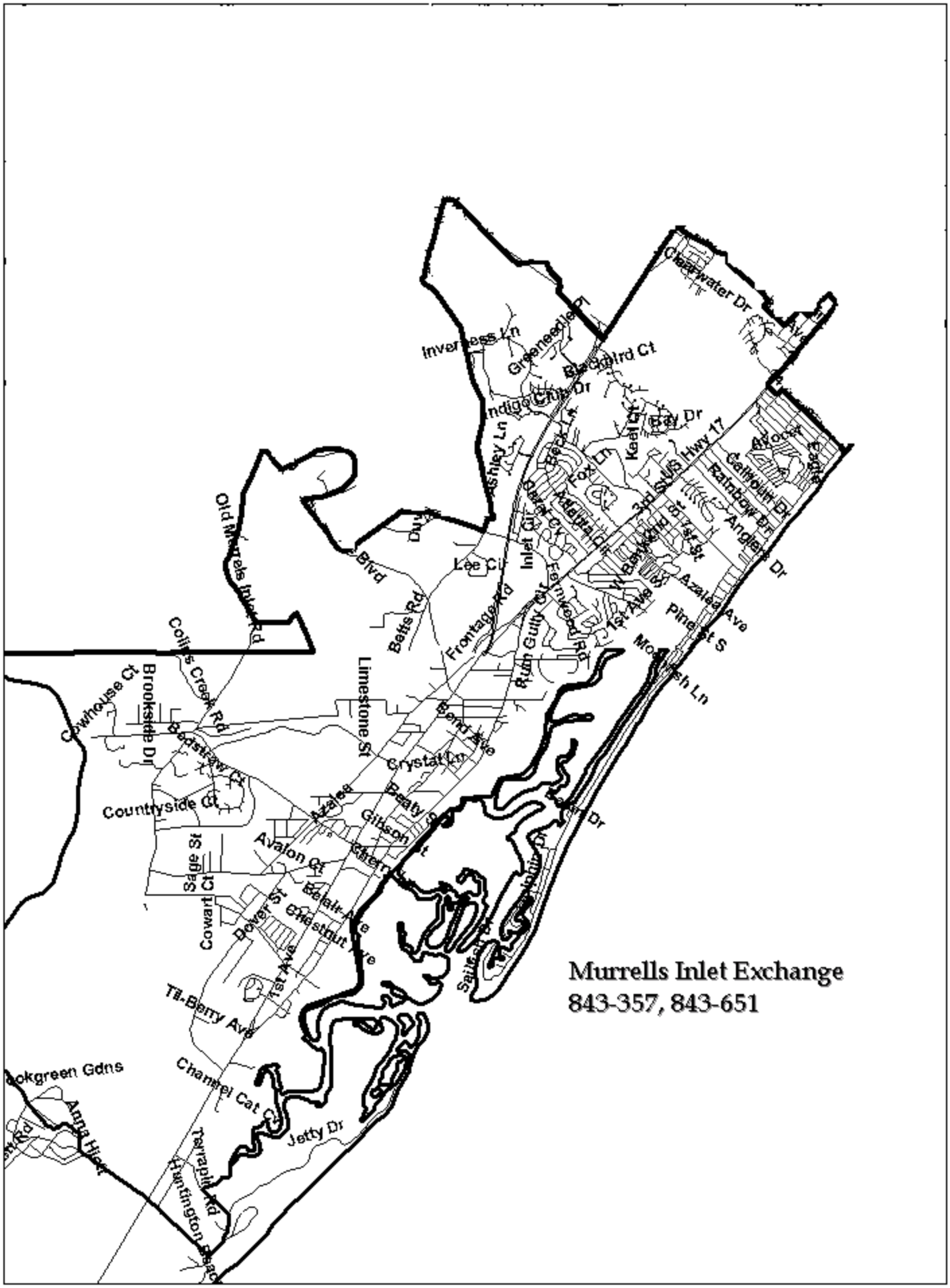
Floyds Exchange 843-392



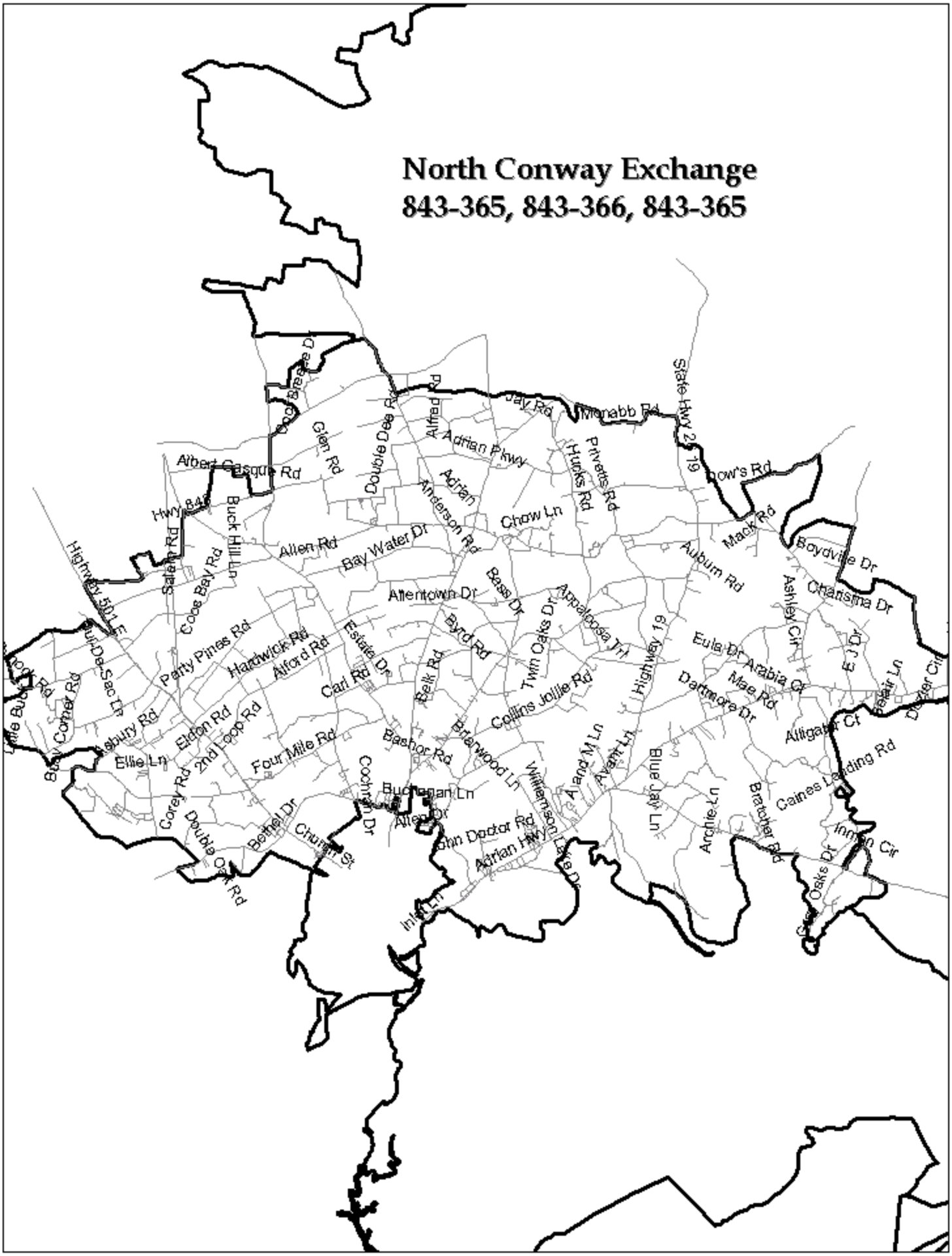
Lakewood Exchange
843-293, 843-294

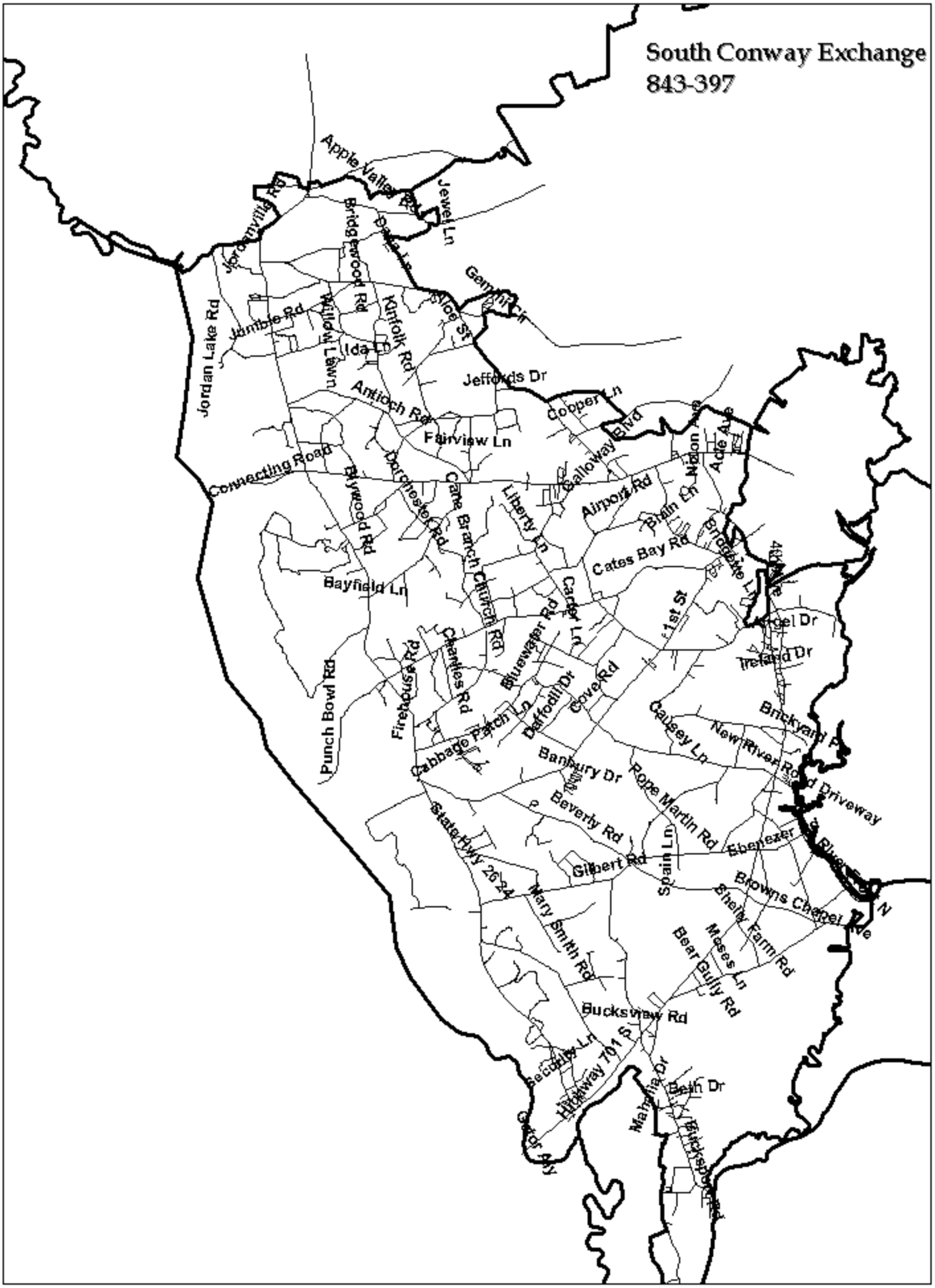
Loris Exchange 843-716, 843-756



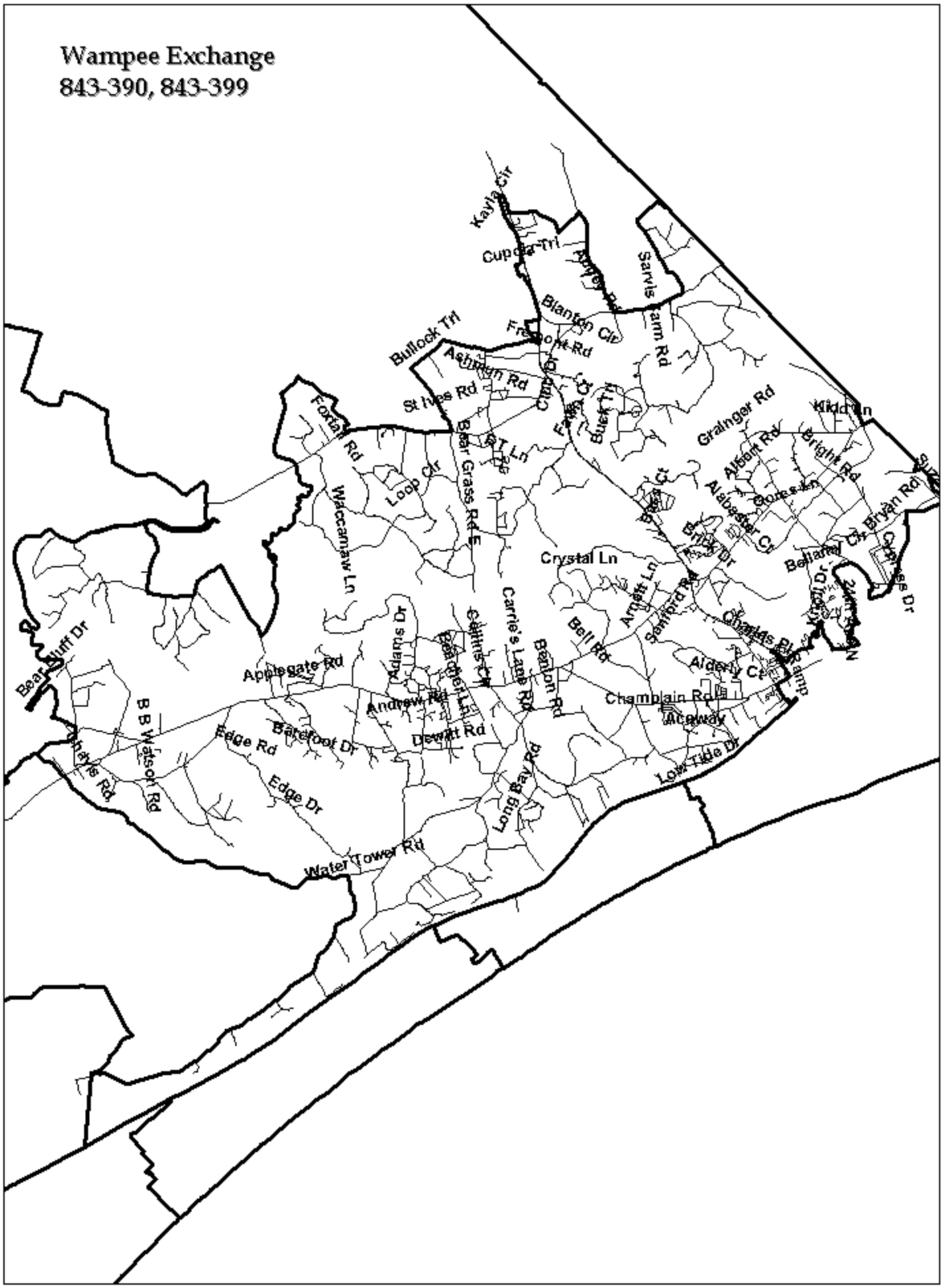

Murrells Inlet Exchange
843-357, 843-651
Clearwater Dr
Inverness Ln
Greenneck Dr
Bagpipe Ct
Indigo Club Dr
Ashley Ln
Bay Dr
Keel Ct
Fox Ln
Hwy 17
Rainbow Dr
Angler Dr
Azalea Ave
Pine St S
Old Murrells Inlet Rd
Collins Creek Rd
Lee Ct
Inlet Ct
Frontage Rd
Batts Rd
Limestone St
Rush Gully Ct
Fernwood Rd
1st Ave
Cowhouse Ct
Brookside Dr
Bentstraw Ct
Bend Ave
Crystal Ln
Countryside Ct
Azalea
Beaty St
Gibson
Avalon Ct
Sage St
Cowart Ct
Dover St
Chestnut Ave
Tilberry Ave
Channel Cat Ct
Jetty Dr
Terrapin Rd
Huntington Road
Anna Hiott

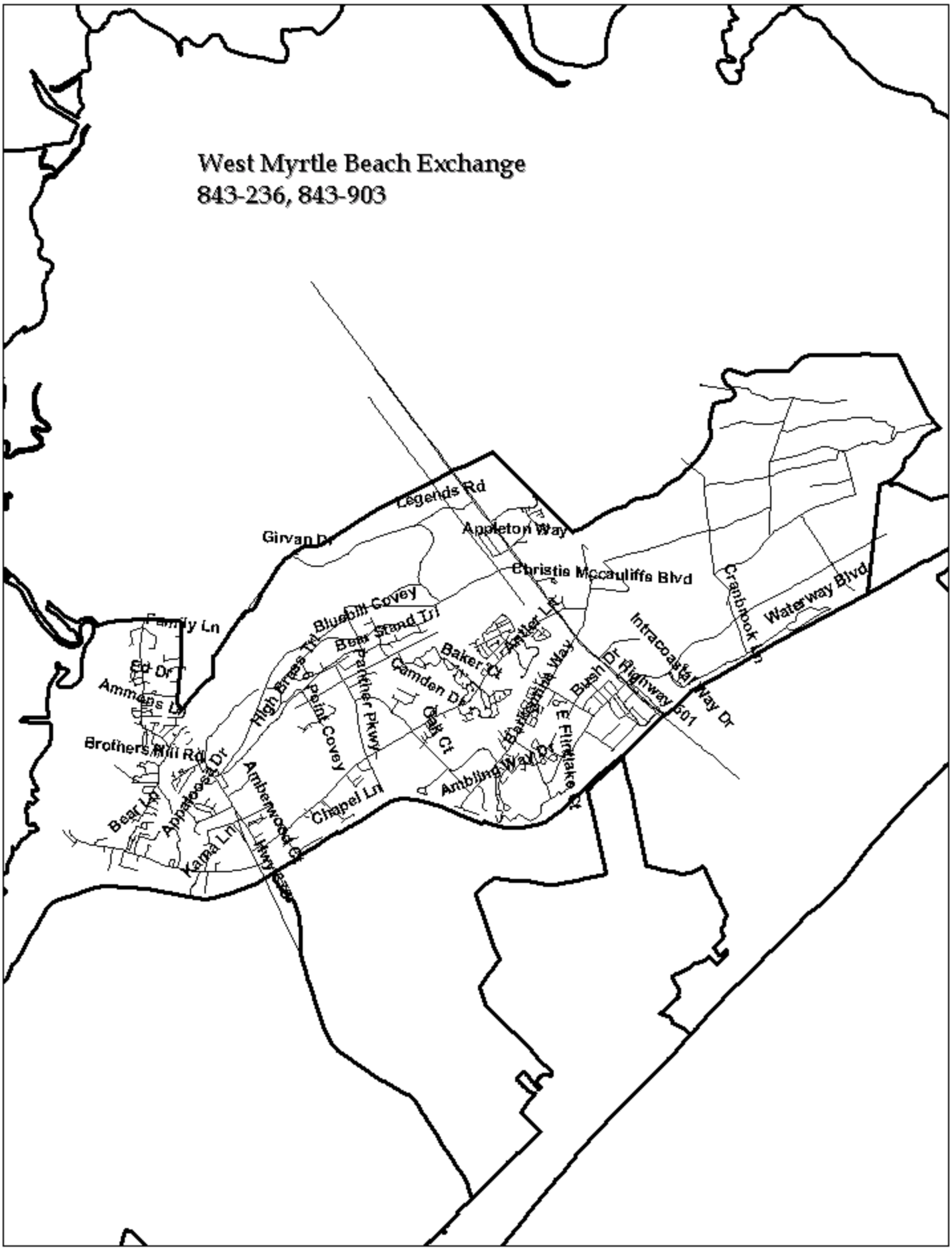
North Conway Exchange
843-365, 843-366, 843-365




South Conway Exchange
843-397
Apple Valley Rd
Jewel Ln
Jordanville Rd
Bridgewood Rd
Dorset Ln
Gem Hill Cir
Jordan Lake Rd
Jumble Rd
Williams Lawn
Kinfolk Rd
Aloe St
Ida Ln
Jeffords Dr
Antioch Rd
Copper Ln
Fairview Ln
Galloway Blvd
Nelson Ave
Ace Ave
Connecting Road
Blywood Rd
Dorchester Rd
Cane Branch Church Rd
Liberty Ln
Airport Rd
Plain Ln
Cates Bay Rd
Bayfield Ln
Carter Ln
1st St
Ireland Dr
Punch Bowl Rd
Firehouse Rd
Chanties Rd
Bluewater Rd
Daffodil Dr
Cove Rd
Causey Ln
Brickyard Pl
Cabbage Patch Ln
Banbury Dr
New River Road Driveway
Rope Martin Rd
Beverly Rd
Ebenezer
State Hwy 26 24
Gilbert Rd
Spain Ln
Browns Chapel Rd
Mary Smith Rd
Shelly Farm Rd
Moses Ln
Bear Gully Rd
Bucksview Rd
Security Ln
Highway 701 S
Beth Dr
Gator Alley

Wampee Exchange
843-390, 843-399




West Myrtle Beach Exchange
843-236, 843-903
Legends Rd
Girvan Dr
Appleton Way
Christie Mccauliffe Blvd
Cranbrook Dr
Waterway Blvd
Family Ln
Bluebill Covey
Bear Stand Trl
Antler Ln
Intracoastal Way Dr
Ed Dr
Ammons Dr
High Brass Trl
Baker Ct
Bush Dr
Highway 501
Point Covey
Panther Pkwy
Camden Dr
Galt Ct
Brothers Mill Rd
Appalooza Dr
Ambling Way Dr
E Flintlake Dr
Bear Ln
Chapel Ln
Kamal Ln
Amberwood Ct
Hwy 544