TITLE SHEET

OF

Charter Fiberlink SC-CCO, LLC

12405 POWERSCOURT DRIVE
ST. LOUIS, MISSOURI 63131

LOCAL EXCHANGE SERVICES TARIFF

This tariff contains the description, regulations and rates for the furnishing of services and facilities for local exchange telecommunications services provided by Charter Fiberlink SC-CCO, LLC to customers within the State of South Carolina.

Check Sheet

The pages listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective page(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date indicated below.

Page	Revision	Page	Revision
1	Original	34	6th Revised*
2	15th Revised*	35	3rd Revised
3	2nd Revised	35.1	4th Revised*
4	1st Revised	35.2	1st Revised
5	Original	36	2nd Revised*
6	Original	37	3rd Revised
7	1st Revised	37.1	Original
8	1st Revised	38	3rd Revised
9	Original	39	4th Revised
10	3rd Revised	40	2nd Revised
11	3rd Revised	41	2nd Revised
12	4th Revised	42	1st Revised
13	2nd Revised	43	1st Revised
14	Original	44	2nd Revised*
15	Original	45	1st Revised
16	Original	46	3rd Revised*
17	1st Revised	47	3rd Revised
18	1st Revised	48	1st Revised
19	2nd Revised	48.1	2nd Revised*
20	2nd Revised	48.2	Original
21	Original	49	2nd Revised
22	2nd Revised	50	6th Revised
22.1	4th Revised*	51	Original
23	3rd Revised	52	3rd Revised*
24	Original	53	3rd Revised
25	Original	53.1	Original
26	Original	54	1st Revised
27	1st Revised	54.1	1st Revised
28	1st Revised	55	Original
29	4th Revised		
30	8th Revised		
30.1	1st Revised		
30.2	2nd Revised		
30.3	Original		
31	4th Revised		
32	Original		
33	5th Revised		
33.1	2nd Revised		

*New/Revised this filing

Table of Contents

Application of Tariff 4
1. Definitions and Terms 5
2. Exchange Areas 10
3. Rules and Regulations 16
3.1 Obligation and Liability of the Telephone Company 16
3.1.1 Availability of Facilities and Equipment 16
3.1.2 Interruptions of Service 16
3.1.3 Liability 16
3.1.4 Directory Errors and Omissions 17
3.1.5 Transmitting Message 17
3.1.6 Use of Connecting Telephone Company Lines 17
3.1.7 Defacement of Premises 17
3.1.8 Call Features 18
3.1.9 900/976 Call Block and International Call Blocking (T) 18
3.2 Practices and Procedures – Residential Service 18
3.2.1 Rights of the Telephone Company in Furnishing Service 18
3.2.2 Establishment and Provision of Service 19
3.2.3 Directory Listing Service 19
3.2.4 Priority of Service 20
3.2.5 Customer Premise Equipment (CPE) 20
3.2.6 Application of Residential Rates 20
3.2.7 Deposits 21
3.2.8 Suspension or Termination of Service 22
3.2.9 Complaints 23
3.2.10 Marketing Practices 23
3.2.11 Payment for Facilities and Services 24
3.2.12 Construction, Installation and Maintenance Charges 24
3.2.13 911 Emergency Services 27
3.2.14 Directory Assistance 27
3.2.15 711 Access for Telecommunications Relay Service 27
3.2.16 Refer A Friend Program (N) 28
4. Rates for Residential Service 29
4.1 Basic Service 29
4.2 Service Packages 30
4.3 Custom Calling Features 34
4.4 Other Services and Charges 41
4.5 Service and Equipment Charges 34
4.6 Current Rates 34
4.7 Promotions 35
4.8 Customer Initiated Temporary Suspension of Service – Seasonal Suspension 35
4.9 Number Intercept Treatment 35
4.10 Operator Services 36
4.11 Line Status Verification and Busy Line Interrupt 36
4.12 Directory Assistance 37
4.13 Discounts 38
5. Business Services (N) 41
5.1. Rules and Regulations 41
5.2. Rights of the Telephone Company 41
5.3. Rights of Customer (N) 41
5.4. Exchange Service 41
5.5. Local Exchange Service Areas 41
5.6. Application of Business Service 41
5.7. Rates - Business Service (N) 42
5.7.1. Recurring Rates 42
5.7.2. Custom Calling Features 43
5.7.3. Other Services and Charges 46
5.7.4. Service and Equipment Charges 47
5.7.5. Packages 41
Appendix A – Current Price List for Residential Services (T)(M) 48
Appendix C – Current Price List for Business Services 51
Appendix C – Current Price List for Business Services 53
Appendix C – Current Price List for Business Services 54

Application of Tariff

This tariff sets forth the service offerings, rates, terms and conditions of services applicable to furnishing local exchange telecommunications services by Charter Fiberlink SC-CCO, LLC ("Telephone Company"), a competitive facilities-based provider of telephony services, to customers within the State of South Carolina. **(C)**

Explanation of Symbols

The following symbols are used herein to identify schedule and text changes:

(R) To signify a reduction
(I) To signify an increase
(C) To signify a changed regulation
(T) To signify a change in text, but no change in rate or regulation
(S) To signify a reissued matter
(M) To signify relocation of text without change
(N) To signify a new rate or regulation
(D) To signify a discontinued rate or regulation
(Z) To signify a correction of Text

1. Definitions and Terms

Glossary of Definitions and Terms:

Account – Either a Customer's physical location or individual Service represented by a unique account number within the billing hierarchy. Multiple services each with a unique account number may be part of one physical location.

Alternative Local Exchange Carrier (ALEC) or Competitive Local Exchange Carrier (CLEC) – Any entity or person providing local exchange services in competition with an ILEC or LEC.

Application – A request made orally or in writing for telephone service.

Authorized Account User – The person or persons authorized to make changes to a customer account including changes to toll carriers as designated by the account holder. Authorized Account Users shall be limited to two persons for any single postal address.

Authorization Code – A multi-digit code that enables a Customer to access the Telephone Company's network and enables the Telephone Company to identify the Customer's use for proper billing. Also, called a Personal Identification Code or PIN.

Automated Message Accounting (AMA) - The data recorded at the switch and used to calculate the amount billed to the end user for local, long distance, intraLATA toll and InterLATA toll charges, if detail billing is required, and to calculate the amount billed to the Interexchange Carrier for access charges due to the Telephone Company for use of its network.

Called Station – The terminating point of a call (i.e., the caller number).

Calling Station – The originating point of a call (i.e., the calling number).

Calling Area – A specific geographic area so designated for the purpose of applying a specified rate structure.

Carrier – The term "Carrier" means Charter Fiberlink SC-CCO, LLC or the Telephone Company.

Central Office – A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting customer lines and trunks or trunks only There may be more than one central office in a building or exchange.

Central Office Line – A circuit directly connecting an individual with a central office.

Commission – Public Service Commission of South Carolina

Competitive Local Exchange Carrier (CLEC) or Alternative Local Exchange Carrier (ALEC) - Any entity or person providing local exchange services in competition with an ILEC or LEC.

Connecting Company – A corporation, association, partnership or individual owning or operating one or more exchanges and with which communications services are interchanged.

Connector – See "Switch".

Connection Charge – See "Service Charge".

Construction Charge – A separate nonrecurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in this Tariff.

Continuous Property – The plot of ground, together with any building thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others.

Contract – The agreement between a customer and the Telephone Company under with service and facilities are furnished in accordance with the applicable provisions of the Local Exchange Tariffs.

Cost – The cost of labor and materials, which includes appropriate amounts to cover the Telephone Company's general operating and administrative expenses.

Customer – The individual, partnership, association or corporation which contract for telephone service and are responsible for the payment of charges and compliance with the general regulations of the Telephone Company's Tariff.

Customer Provided Equipment (CPE) – Devices, apparatus, and/or associated wiring provided by a customer.

Customer Provision – Customer purchase or lease of customer-provided equipment from the Telephone Company or from any other supplier.

Data Access Arrangement – A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to assure proper operation and protection of the telecommunications network.

Demarcation Point – That point (also referred to as Network Interface) or interconnection between the Telephone Company's facilities and the wiring at the subscriber's premise. The Demarcation Point shall consist of wire or a jack conforming to Subpart F or Part 68 of the Federal Communications Commission's Rules and Regulations. The Demarcation Point will generally be within twelve inches of the protector or, absent a protector, within twelve inches of the entry point to the customer's premises. If conforming to the twelve inches is unrealistic or technically impossible, the Demarcation Point will be the most practicable minimum point of entry to the customer's premises. The network interface may be located at a point other than the normal demarcation point where the network interface has been previously established by the presence of network equipment. With regard to premises for any structure that is built to be more mobile (e.g., mobile homes, recreational vehicles), The Telephone Company may place the Demarcation Point on a post or pole at or near the pad where such structure is intended to rest. Boat docks, marinas and similar premises may be treated by the Telephone Company as a single unit premises, with the Demarcation Point being placed on the shore or other location as deemed appropriate by the Telephone Company.

Delinquent or Delinquency – An account for which payment has not been made in full on or before the last day for timely payment.

Digital Transmission – information transmitted in the form of digitally encoded signals.

End User – The ultimate user of the telecommunications services and who orders service and is responsible for payment of charges due in compliance with the Telephone Company's price list regulations. See "Customer".

Exchange Area – A geographically defined area wherein the telephone industry through the use of maps or legal descriptions sets down specified area where individual telephone exchange companies hold themselves out to provide communications services.

Exchange Station – A station connected with a central office of the Telephone Company over its own lines.

Facility (or Facilities) – Any item or items of communications plant or equipment used to provide or connect to the Telephone Company Services.

FCC – Federal Communications Commission

Harm – Harm consists of hazards to personnel, damage to Telephone Company equipment, and impairment of service to persons other than the user of the customer-provided equipment. Types of harm include, but shall not be limited to, voltages dangerous to personnel, destruction of or damage to equipment induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence or voice band transmission path for call progress signals, and loss of capability to answer an incoming call.

Incomplete Call – Any call where voice transmission between the calling party and the called station is not established (i.e. busy, no answer, etc)

Incumbent Local Exchange Carrier (ILEC) or Local Exchange Carrier (LEC) – Any local exchange carrier that was, as of February 8, 1996, deemed to be a member of the Exchange Carrier Association as set forth in 47 C.F.R. 69.601(b) of the FCC's regulations.

Individual Line – An exchange line designed for the connection of a telephone set.

Initial Service Period – The minimum length of time for which a customer is obligated to pay for service, facilities and equipment whether or not retained by the customer for such minimum length of time.

Installation Charge – A nonrecurring charge made at the time of installation of communications service or equipment, which applies in addition to service charges and other applicable charges for service or equipment unless specifically exempted.

Interconnection – The method by which telecommunications facilities of the Telephone Company are arranged to transmit to, or receive information from, customer-provided equipment.

Interexchange Carrier (IXC) – A common carrier that provides long distance domestic and international communications services to the public.

International – Refers to communications between U.S. and another country.

Interstate – Refers to communications between states within the Continental U.S., unless otherwise noted. **(T)** **(T)**

Intrastate – Refers to communications within a single state.

Local Calling Service Area – The area throughout which communication service is rendered to a customer or users without the application of toll charges.

Local Exchange Service – Telephone communications within a local service area in accordance with the provisions of the Telephone Company's Local Exchange Tariff.

Local Message – A completed communication between customers' stations located within the same exchange area or local service area.

Location – A physical premise to or from which the Telephone Company provides Service.

Main Terminal – The termination of a central office line on a customer's premises, usually at a protector.

Message – A completed customer call.

MRC – Monthly Recurring Charge.

New Customer – a customer who has not had service within the last 30 days. **(T)**

NXX – The designation for the first three digits of a local telephone number where N represent 2-9 and X represents 0-9.

NPA – An area code, otherwise called Numbering Plan Area.

Non-Listed Telephone Number – Telephone numbers that are not listed in the telephone directory; but are provided via Directory Assistance.

Non-Published Telephone Number – Telephone numbers that are not listed in the telephone directory or provided via Directory Assistance.

Primary IntraLATA/InterLATA Carrier (PIC) Code – A code that is assigned to an interexchange long distance carrier that identifies to whom the customer is presubscribed for intrastate and/or interstate long distance services.

Premises – The buildings, portion or portions of a building on continuous property used and/or occupied at one time by the customer as a residence. Where floor space in adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

Registered Terminal Equipment – Equipment registered in accordance with FCC regulations that may be connected to access services of the Telephone Company.

Residence Service – Telephone service furnished to customers when the actual or obvious use is for domestic "non-business" purposes.

Service Charge – The nonrecurring charge a customer is required to pay for establishing telephone service or subsequent modification of that service.

Subscriber – The term "Customer" is synonymous with the term "subscriber".

Supplemental Facilities or Service – Services or facilities other than primary service.

Switch – A unit of dial switching equipment that provides interconnection between station lines or trunks.

Tariff – The schedule of Local Exchange rates and charges, rules and regulations, terms and conditions adopted and filed by the Telephone Company and approved by the Public Service Commission of South Carolina.

Telephone Company – Charter Fiberlink SC-CCO, LLC

Telecommunications Relay Service (TRS) – TRS enables deaf, hard-of-hearing or speech-impaired persons who use a text telephone or similar devices, to communicate with the hearing population not using text telephone and visa versa.

Telephone Set – A telephone instrument consisting of a transmitter, receiver, and associated apparatus connected to permit transmission and receipt of telephone messages.

Terminal Equipment – Equipment at the terminal of a communication circuit.

Terminal Equipment Accessories – Devices, apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which when connected to the telecommunications system of the Telephone Company, are connected electrically, acoustically or inductively.

Termination Charge – A charge applied under certain conditions when service is terminated by the customer before the expiration of the minimum commitment period.

Timely Payment – A payment on a customer's account made on or before the due date.

Underground Service Connection – A customer's "drop" wire that is run underground from a pole line or an underground distributing cable.

.

2. Exchange Areas

The following exchanges comprise the exchanges and local calling service area of the Telephone Company

Exchange Area	Local Exchange	Exchanges in the Local Calling Area	
BellSouth			
Anderson	Anderson	Anderson	**(N)**
		Belton	
		Honea Path	
		Pelzer	
		Pendleton	
		Starr-Iva	
		Williamston	
Belton	Belton	Belton	
		Anderson	
		Honea Path	
		Pelzer	
		Williamston	**(N)**
Blacksburg	Blacksburg	Blacksburg	
		Grover, NC (includes lines in Antioch, SC that are part of Grover, NC)	
		Gaffney	
		Hickory Grove	
Blue Ridge	Blue Ridge	Blue Ridge	
		Greenville	
		Greer	
		Lyman	
		Travelers Rest	
Central	Central	Central	
		Clemson	
		Easley	
		Liberty	
		Pickens	
		Six Mile	
Clemson	Clemson	Clemson	
		Central	
		Pendleton	
		Seneca	
		Six Mile	
Clinton	Clinton	Clinton	
		Joanna	
		Laurens	
		Laurens Rural	
Cowpens	Cowpens	Cowpens	
		Spartanburg	
Easley	Easley	Easley	
		Central	

Exchange Area	**Local Exchange**	**Exchanges in the Local Calling Area**	
		Greenville	**(M)**
		Liberty	
		Pickens	
		Six Mile	
Fountain Inn	Fountain Inn	Fountain Inn	
		Greenville	
		Simpsonville	
Gaffney	Gaffney	Gaffney	
		Blacksburg	
Greenville	Greenville	Greenville	
		Blue Ridge	**(M)**
		Easley	
		Fountain Inn	
		Greer	
		Liberty	
		Pickens	
		Piedmont	
		Simpsonville	
		Travelers Rest	
Greer	Greer	Greer	
		Blue Ridge	
		Greenville	
		Lyman	
Honea Path	Honea Path	Honea Path	(**N**)
		Anderson	
		Belton	
		Due West	**(N)**
Joanna	Joanna	Joanna	
		Clinton	
		Laurens	
		Laurens Rural	
Jonesville	Jonesville	Jonesville	
		Pacolet	
		Union	
Lyman	Lyman	Lyman	
		Blue Ridge	
		Greer	
		Inman	
		Spartanburg	
Liberty	Liberty	Liberty	
		Central	
		Easley	
		Greenville	
		Pickens	
		Six Mile	
Pacolet	Pacolet	Pacolet	
		Jonesville	

Exchange Area	**Local Exchange**	**Exchanges in the Local Calling Area**	
		Spartanburg	
Pelzer	Pelzer	Pelzer	
		Anderson	
		Belton	
		Williamston	
Pendleton	Pendleton	Pendleton	**(N)**
		Anderson	**(N)**
		Clemson	**(N)**
Pickens	Pickens	Pickens	
		Central	
		Easley	
		Greenville	
		Liberty	
		Six Mile	
Piedmont	Piedmont	Piedmont	
		Greenville	
Salem	Salem	Salem	
		Seneca	
		Walhalla	
		Westminster	
Seneca	Seneca	Seneca	
		Clemson	
		Salem	
		Walhalla	
		Westminster	
Six Mile	Six Mile	Six Mile	
		Central	
		Clemson	
		Easley	
		Liberty	
		Pickens	
Spartanburg	Spartanburg	Spartanburg	
		Chesnee	
		Cowpens	
		Enoree	
		Inman	
		Lyman	
		Pacolet	
		Woodruff	
Travelers Rest	Travelers Rest	Travelers Rest	
		Blue Ridge	
		Greenville	
Union	Union	Union	
		Jonesville	
		Lockhart	

Walhalla	Walhalla	Walhalla	**(M)**
		Salem	**(M)**
		Seneca	**(M)**
		Westminster	**(M)**
Williamston	Williamston	Williamston	
		Anderson	
		Belton	
		Pelzer	
Verizon South			
Abbeville	Abbeville	Abbeville	
		Calhoun Falls	
		Due West	
		Mount Carmel	
		West Abbeville	
Laurens	Laurens	Laurens	
		Clinton	
		Enoree	
		Gray Court	
		Hickory Tavers	
		Laurens Rural	
		Waterloo	
		West End	
Simpsonville	Simpsonville	Simpsonville	
		Fountain Inn	
		Greenville	
Woodruff	Woodruff	Woodruff	
		Enoree	
		Spartanburg	

(This page left intentionally blank for future use)

(This page left intentionally blank for future use)

3. Rules and Regulations

3.1 Obligation and Liability of the Telephone Company

3.1.1 Availability of Facilities and Equipment

The Telephone Company's obligation to furnish Services is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary facilities, pole lines, circuits and equipment. Products and services will be available in accordance with this tariff, where technically feasible.

The installation and restoration of Services shall be subject to the regulations set forth in this Tariff.

3.1.2 Interruptions of Service

In the event of an interruption to the service not due to the negligence or willful act of the customer or customer premises equipment, an allowance will be made if the interruption continues for more than twenty-four (24) hours from the time it is reported to or detected by the Telephone Company, upon customer request.

The customer is responsible for providing a suitable supply of commercial electrical power, including outlets, when and where required by the Company for the operation of any Company telecommunications equipment on the customer's premises. Failure to supply adequate commercial electrical power is considered negligence of the customer. A customer may be billed a service dispatch charge whenever a dispatch is made to correct a service interruption caused by the customer failure to pay for commercial electrical service.

In the event the Customer is affected by such interruption, not due to customer negligence, for a period of less than twenty-four (24) hours, no adjustment will be made. No adjustments will be earned by accumulating non-continuous periods of interruption.

3.1.3 Liability

In view of the possibility of errors and difficulties occurring in the transmission of messages by telephone, and the impossibility of fixing the cause thereof, the customer assumes all risks connected with the service except as follows:

If the initial installation is defective or if service is interrupted for more than twenty-four (24) hours otherwise than by the negligence or willful act of the customer or due to customer premises equipment, an allowance limited to the prorated portion of the monthly rate or guarantee for the service or portion thereof interrupted, shall be made after notice and demand to the Telephone Company. No allowance shall be made for interruptions due to the inside wiring or customer provided equipment.

The advertised speeds of the customer's modem may not be attainable with this service and are not guaranteed by the Telephone Company. The Telephone Company will assure, however, that it's local exchange access lines meet standards.

3.1.4 Directory Errors and Omissions

The Telephone Company's liability for damages due to errors or omissions in directory listings will be limited to a credit of one month's basic service. **(C)**

In the case of extra listings in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues.

The customer indemnifies and holds the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. **(C)**

Each customer shall be entitled, without charge, to a directory for each area within the Telephone Company service areas within the State of South Carolina.

3.1.5 Transmitting Message

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the customer, repeats messages, the operator is deemed to be acting as the agent of the persons involved and no liability shall be attach to the Telephone Company because of any errors made by the operator or misunderstandings that may arise between customers because of such errors

3.1.6 Use of Connecting Telephone Company Lines

When suitable arrangements can be made, lines or other telephone companies may be used in establishing wire connections to points not reached by this Telephone Company's lines. In establishing connections with the lines of other companies, the Telephone Company is not responsible or liable for any action of the Connecting Company. Connection of the Telephone Company's lines to the lines of another telephone company shall be the sole discretion of the Telephone Company.

3.1.7 Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on customer's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the customer's premises resulting from the existence of the Telephone Company's facilities and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the direct result of the sole negligence of the Telephone Company. The customer sole remedy for such damage shall be repair of such damage.

3.1.8 Call Features

The Telephone Company shall not be liable for any loss of damages arising out of error, interruptions, defects, failure or malfunctions of Call Features associated with Telephone Company's Services. Damages arising out of such interruptions, defects, failures or malfunctions of the services after the Telephone Company has been notified, and has had a reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

3.1.9 900/976 Call Block and International Call Blocking (T)

Telephone Company blocks calls to 900, 976 and international chat lines. At this time, 900/976 **(T)**
and international chat line unblocking is not available. International call blocking will be provided, **(C)**
upon customer request, at no charge. The telephone Company reserves the right to block inter- **(C)**
national calls when usage surpasses the threshold set by the Company and/or the account is **(C)**
delinquent. **(C)**

3.2 Practices and Procedures – Residential Service

3.2.1 Rights of the Telephone Company in Furnishing Service

Ownership and Use of Services

Facilities furnished by the Telephone Company to provide transmission Service on the premises of a Customer (except for inside wiring and inside jacks) are the property of the Telephone Company. Telephone numbers assigned to the Customer by the Telephone Company are portable and transferable with the Customer. The agents and employees of the Telephone Company shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the equipment, instruments and lines, or upon termination of the Service, for the purpose of removing such equipment, instruments and lines.

If the installation and maintenance of Service are requested at locations which are or may become hazardous or dangerous to the Telephone Company's employees or the public or property, the Telephone Company may refuse to install and maintain such Service, and, if such Service is furnished may require the Customer to install and maintain such Services and may also require the Customer to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such Service.

Service Use by Customer

The Service is furnished only for use by the Customer, the Customer's family or persons residing in the Customer's household, except as the use of the Service may be extended to persons temporarily subleasing a Customer's residential premises. Use of the Services and all charges incurred therein shall be the sole responsibility of the Customer.

Use of Party Line Service

The Telephone Company does not accept applications for Party Line Service.

3.2.2 Establishment and Provision of Service

Applications for initial or additional Services may be made to Telephone Company verbally or in writing. During the application process, the Telephone Company may check commercial credit services or past telephone account information in order to establish a credit risk assessment and/or use in establishing any deposit amount that may be required.

Any change in rates or regulations prescribed by public authority having applicable jurisdiction, modifies all terms and regulations of the Services to the extent of such changes.

The Telephone Company reserves the right to refuse service to any applicant who is found to be indebted to the Telephone Company or its affiliates for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Telephone Company may also refuse to furnish service to any applicant desiring to establish service for former Customers of the Telephone Company or its affiliates who are indebted for previous service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness.

The Telephone Company may also decline to provide service to a minor whose principal place of abode is the home of minor's parent, guardian, or other person legally charged with the minor's care and custody.

3.2.3 Directory Listing Service

The rates and regulations for directory listings in this tariff apply only to the alphabetical directory containing the regular alphabetical list of names of Customers. These regulations also apply to **(C)**
Yellow Page listings for business customers. **(C)**

The alphabetical list of names of Customers is for the purpose of informing interested parties of the telephone numbers of Customers and those entitled to use Customers' Service, and special position or arrangement of names is not contemplated.

The Telephone Company limits the length of any listing in the directory by the use of abbreviations when, in the opinion of the Telephone Company, the clearness of the listing or the identification of the Customer is not impaired thereby.

Listings shall conform to the incumbent telephone company's practices with respect to its directories.

Listings are regularly provided in connection with all classes of Exchange Service, unless the Customer subscribes to Non-published or Non-listed Service. Ordinarily, listings are automatically included in the directory. A listing, however, may be omitted upon request of a Customer when, in the judgment of the Telephone Company, the omission of the listing is warranted by the circumstances of the particular case.

The Telephone Company will furnish upon request the name and address of the Customer when used to provide recorded announcements under the provisions of this Tariff.

One listing included with each subscriber's primary line service, termed the Primary Listing, is **(C)**
provided in accordance with the incumbent telephone company's directory practices. **(C)**

(D)

At the request of the Customer, the primary listing may be omitted from the directory as a Non-Listed Telephone Number or from both the directory and the Directory Assistance Service records as a Non-Published Telephone Number. Non-Listed and Non-Published Services are furnished subject to the regulations and rates specified in this Tariff. The omission of the primary listing in the directory at the Customer's request does not entitle the Customer to an additional listing without charge in connection with other Services for which the Customer may be subscribing.

3.2.4 Priority of Service

In case of a shortage of facilities exists at any time, either for temporary or protracted periods, the establishment of network transmission service takes precedence in the furnishing of any service or facility.

3.2.5 Customer Premise Equipment (CPE)

Customer Premises Equipment ("CPE") is all terminal equipment normally used on the Customer's premises and owned by the Customer; owned by the Telephone Company or some other supplier and leased to the Customer; including the terminal equipment located or held in inventory on the Customer's premises.

The Telephone Company shall allow Customers to secure the provision, repair, and maintenance of CPE from any supplier, provided that such equipment shall be in compliance with applicable registration standards promulgated by the Federal Communications Commission and the Telephone Company's network.

3.2.6 Application of Residential Rates

Residential rates apply in the following instances:

A. In private residences where business listings are not provided. Individual residential apartment of a multiple dwelling building or complex, where technically feasible.
B. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the Customer's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
C. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner, provided the Customer does not maintain an office in the residence.
D. Individual residential apartment of a multiple dwelling building or complex, where technically feasible.

The Telephone Company also reserves the right to reclassify residential customer service as **(C)**
business service due to misuse or excessive use. **(C)**

Initial Contract Periods

A. Unless otherwise specified herein or elsewhere in the Telephone Company's Local Exchange Tariff, the initial (or minimum) period for service is one (1) month from the date service is established and the minimum charge is the established rate for one (1) month.

B. The length of period for directory listings where the listings have been published is the directory period. The directory period is from the day on which the directory is first distributed to the Customers to the day the succeeding directory is first distributed to Customers.
C. The Telephone Company may require a Service period longer than one (1) month at the same location in connection with (nonstandard) types or arrangements of facilities, or for unusual construction, necessary to meet special demands, and involving extra costs.

3.2.7 Deposits

The Telephone Company may require from any customer, existing or new customer, a deposit intended to guarantee payment of bills for service, if any of the following conditions exist:

A. The customer's past payment record to a telecommunications company shows delinquent payment practice (i.e. customer has had two consecutive 30-day arrearages, or more than two non-consecutive 30-day arrearages in the past 24 months, or customer has been sent four or more late payment notices in the past 9 months, or
B. A new customer cannot furnish either a letter of good credit from a reliable source or an acceptable co-signer or guarantor on the same system within the State of Couth Carolina to guarantee payment, or
C. A customer has no deposit and presently is delinquent in payments (i.e., has had two consecutive 30-day arrears, or more than two non-consecutive 30-day arrears in the past 24 months), or
D. A customer has had his service terminated by any telecommunications company for non-payment or fraudulent use.

The Telephone Company shall issue a receipt of deposit to each customer from whom a deposit is received, and shall provide means whereby a customer may establish his claim if this receipt is lost.

A maximum deposit may be required up to an amount equal to an estimated two months (60 days) total bill (including toll and taxes) for a new customer. For an existing customer, a maximum deposit may be required up to an amount equal to the total actual bills of the highest two consecutive months within the preceding six months.

All deposits may be subject to review based on the actual billing experience and the payment history of the customer.

Simple interest on deposits at the rate as prescribed by the Public Service Commission of South Carolina shall be paid by the Telephone Company to each customer required to make such deposit for the time the deposit is held. The interest shall be accrued annually and payment of such interest shall be made to the customer at least every two years and at the time the deposit is returned. Deposits shall be refunded completely with interest after two years unless the customer has had two consecutive 30-day arrearages or more than two non-consecutive 30-day arrearages in the past 24 months, or has had service denied or interrupted for non-payment of bills, or has been sent more than two late payment notices in the past 9 months, or has a returned check in the past 6 months.

Where a customer has been required to make a guaranteed deposit, that deposit shall not relieve the customer of the obligation to pay the service bill when due, but where such deposit has been made and service has been disconnected because of nonpayment of account, then, unless the customer shall, within seventy-two hours after service has been disconnected, apply for reconnection of service and pay the account, the account may be discontinued. If the Telephone

Company discontinues the account, the utility shall apply the deposit of such customer toward the discharge of such account and shall refund to the customer any excess.

A record of each unclaimed deposit must be maintained for at least two years, during which time the Telephone Company shall make a reasonable effort to return the deposit. Unclaimed deposits plus accrued interest shall be remitted to the South Carolina Tax Commission.

3.2.8 Suspension or Termination of Service

Voluntary Suspension

Service may be terminated upon notice being given to the Telephone Company, and upon payment of all charges due for service that has been furnished.

Upon customer dissatisfaction and disconnection of service, and at the customer's request, the Telephone Company will provide a refund/credit for any initial installation charge, presubscribed carrier change charge and one monthly recurring charge, applicable to all residential services, under the following conditions:

1. Customers who have not had Charter telephone services for 90 days qualify to have all levels of telephone services refunded for one month's charges;

2. Current customers adding a new level of service qualify to receive a credit for one month's charges on the newly added services only.

This refund/credit is valid for the customers who pay the first month's charges for the new or upgraded service and is limited to one refund/credit per household. The customer must disconnect the service and request a refund/credit within 45 days of service installation.

Taxes, surcharges, and any other fees or charges that may apply will not be credited or refunded. This guarantee does not apply to per unit long distance charges (domestic or international) incurred beyond that provided for in the monthly recurring charge. Services purchased on a pay per use basis (i.e. Directory Assistance, Operator Services, etc.) are not eligible for this program.

Service may be suspended at the Customer's request to accommodate vacation or other extended absence needs. A request for the suspension of service can only be applied to the Customer account one (1) time per calendar year. A suspension charge will be applied to each line associated with the account as described in the Appendix A of this tariff. **(C)**

Involuntary Termination

Service may be terminated for non-payment of a bill, provided that the Telephone Company has made a reasonable attempt to effect collection and has given the customer written notice to make settlement on his account or have his service disconnected. The Telephone Company will provide written notification fifteen (15) days prior to disconnection and make calls to the customer ten (10) days and twenty-four (24) hours prior to disconnection of service. Service can be terminated only on Monday through Thursday between the hours of 8:00 a.m. and 4:00 p.m. EST, unless provisions have been made to accept payment and reconnect service.

Service may be refused or discontinued for any of the reasons listed below. Unless noted, the customer will be allowed a reasonable time to comply to avoid discontinuance of service:

A. Without notice, in the event of a condition determined by the Telephone Company to be hazardous or dangerous;
B. Without notice, in the event of customer use of equipment in such a manner as to adversely affect the Telephone Company's service to other customers;
C. Without notice, in the event of unauthorized use of telephone service;
D. Customer tampering with equipment furnished and owned by the Telephone Company;
E. Failure of the customer to permit the Telephone Company reasonable access to its equipment;
F. Failure of the customer to furnish permits, certificates, and/or right-of-ways, as necessary to obtain service, or in the event such permissions are withdrawn or terminated.
G. Failure of the customer to provide a deposit/advance payment to the Telephone Company, if required; **(C)**
H. In cases of extreme risk involving abnormal and excessive use of toll service, service may be denied two days after written notice is given to the customer, unless satisfactory arrangements for payments are made;
I. Where there is probable cause to believe that there is illegal or willful misuse of the Telephone Company's service including but not limited to; the subscriber use or allowance of use of abusive, obscene, profane, lewd, lascivious or suggestive language or material otherwise not protected by law; subscriber use with intent to terrify, intimidate, threaten, harass, annoy, or offend another telephone user; or subscriber use to impersonate or permit others to impersonate any other individual.
J. The Telephone Company is not required to furnish its service or to continue its service; to any applicant who, at the time of application, is indebted under an undisputed bill to the Telephone Company for telephone service previously furnished to such applicant or any other member of the applicant's household. The Telephone Company may not consider any indebtedness which was incurred by the applicant or any member of his household more than six years prior to the time of application.
K. For violation or and/or non-compliance with the South Carolina Public Utilities Commission's Orders or regulations governing service supplied by the Telephone Company;
L. Failure of a Customer to cooperate with the Telephone Company in efforts to resolve an inquiry which has the effect of placing charges in dispute shall constitute a waiver of the Customer's right to continuance of service;
M. Failure of the Customer to fulfill his contractual obligations for service and/or facilities subject to regulation by the Public Service Commission of South Carolina.

Insufficient Reasons for Denying Service

The Telephone Company shall not deny service for the following reasons:

A. Non-payment for services by a previous occupant of the same premises to be service, unless such previous occupant shall benefit from such new service or unless the new occupant benefited from such old service;
B. Failure to pay for non-communications service provided by the utility, including, but not limited to any non-regulated telecommunications equipment or service furnished by the Telephone Company;
C. Failure to pay for merchandise purchased from the Telephone Company;
D. Failure to pay for business services at a different location and a different telephone number shall not constitute sufficient cause for refusal of residential service or vice versa.

3.2.9 Complaints

The Telephone Company will investigate customer complaints promptly and thoroughly in accordance with the rules established by the Public Service Commission of South Carolina. Customers can file unresolved complaints with the following:

Office of Regulatory Staff
Consumer Services Department
P.O. Box 11263
Columbia, SC 29201
Telephone Number: (803) 737-5230
Toll Free Number: 1-800-922-1531
Fax Number: (803) 737-4750

Telephone Company Contact: telgovtescalations@chartercom.com
Telephony Manager – Customer Care
941 Charter Commons
St. Louis, MO 63017
866-212-1063 **(T)**

3.2.10 Marketing Practices

As a telephone utility under the regulation of the Public Service Commission of South Carolina, the Telephone Company does hereby assert and affirm that as a provider of intrastate telecommunications service, the Company will not indulge or participate in deceptive or misleading telecommunications marketing practices to the detriment of consumers in South Carolina, and the Telephone Company will comply with those marketing procedures, if any, set forth by the Public Service Commission. Additionally, the Company will be responsible for the marketing practices of its contracted telemarketers for compliance with this provision. The Company understands that violation of this provision could result in a rule to Show Cause as to the withdrawal of its certification to complete intrastate telecommunications traffic with the State of South Carolina.

3.2.11 Payment for Facilities and Services

The customer is held responsible for all charges for Services rendered and furnished to the Customer including any FCC-approved end user charge, billed monthly in advance. The Customer shall also pay for long distance service charges that may be billed by the Telephone Company, including charges for toll messages in which charges have been reversed and also nonrecurring service charges when billed. The Customer is also responsible for any charges transferred to the Customer's account from terminated accounts billed to the same Customer.

The Telephone Company reserves the right to assess late payment charges for Customers whose accounts(s) have an unpaid balance from the prior billing period. Any charges not paid in full by the due date indicated on the billing statement may be subject to a late fee of 1.5% per month.

The Telephone Company may provide for the arrangement of a deferred payment plan to enable a residential customer to make payment by installments where the customer is unable to pay the amount due for service. The deferred payment plan may require the affected customer to maintain his/her account current and pay not less than 1/6 of the outstanding balance for a period not to exceed six months. The outstanding balance may include the authorized late payment charge.

3.2.12 Construction, Installation and Maintenance Charges

Construction performed under this Section shall be at the sole discretion of the Telephone Company.

Special charges in the form of installation charges, monthly charges, or both are applied in addition to the usual service charges and monthly rates, when, because of the sporadic or occasional nature of the service or an unusual investment or expense, the revenue does not reasonably compensate the Telephone Company, for example:

A. The facilities are not presently available, and there is no other requirement for the facilities so constructed.
B. The facilities are provided in remote or undeveloped sections or if the facilities are provided on a temporary basis.
C. The facilities are of a type other than that which the Telephone Company would normally utilize in the furnishing of its services.
D. The facilities would be deployed over a route other than that which the Telephone Company would normally utilize in the furnishing of its services.
E. The facilities would be constructed on an expedited basis.
F. The facilities would be in a quantity greater than that which the Telephone Company would normally construct.
G. The facilities would be constructed on a temporary basis until permanent facilities are available.
H. The facilities would be constructed in advance of Telephone Company's normal construction.
I. The conditions require the provision of special facilities or unusual methods of plant construction, installation, or maintenance.
J. The Customer's location requires the use of costly private right-of-way.

Title to all construction, provided wholly or partly at a Customer's expense, is vested in the Telephone Company.

Construction charges will include materials, contract services, and loaded labor. The Customer is required to bear unusual maintenance costs for special construction.

Overhead loading of labor is calculated with a composite allocation factor that is based on plant, construction, and engineering personnel salaries and expenses; supervision, pension expense, insurance, unemployment and social security taxes. This factor is developed annually by determining the relationship of the above expenses to the total payroll base. It is applied to expenses for construction, removals, plant and central office maintenance.

The Telephone Company will provide an estimate of actual charge to the Customer prior to the start of construction.

When attachments are made to poles or other companies, in lieu of providing construction for which the Customer would be charged under the provisions hereof, the cost to the Telephone Company for such attachments are borne by the Customer.

The Customer is required to pay construction charges as made by another company providing facilities connecting with the facilities of the Telephone Company.

Construction charges will not apply to the Customer's station installation that includes the aerial drop that extends from the last pole to the demarcation point. Refer to Glossary of Definitions and Terms for explanation and examples of the term "Demarcation Point."

Installation of facilities within subdivisions shall be underground where underground treatment is the usual form of installation.

The following definitions are used with regard to facilities constructed and owned by the Telephone Company:

Applicant – The developer, builder, or other person, partnership, association, firm, private or public corporation, trust, estate, political subdivision, governmental agency, or other legal entity recognized by law, applying for the construction of a telephone distribution system in a subdivision

Building – A single structure roofed and enclosed with exterior walls, built for permanent use, erected, frames or component structural parts and unified in its entirety both physically and in operations for single-family residential occupancy in a subdivision, excluding mobile homes. Subdivision – a lot, tract, or parcel of land divided into two or more lots, plots, sites or other divisions for use for new residential buildings or the land on which is constructed new multiple-occupancy buildings per a recorded plot thereof if such recordation is required by law. The Telephone Company, upon receipt of the applicant's proper application, will install underground facilities with suitable materials to assure that the applicant will receive reasonably safe and adequate telephone service. The provision of the underground facilities will be at no charge, except where a charge is permitted in this Tariff.

Rights-of-Way and Easements - Within the applicant's subdivision, the Telephone Company will construct, own, operate, and maintain underground facilities only along public streets, roads and highways which the Telephone Company has the legal right to occupy, and on public land and private property across which rights-of-way and easements satisfactory to the Telephone Company may be obtained without cost or need for condemnation by the Telephone Company. Rights-of-way and easements, within the subdivision, satisfactory to the Telephone Company, must be provided by the applicant within reasonable time to meet construction and service

requirements before the Telephone Company required to commence its installation, such rights-of-way and easements must be provided by the applicant at no charge to the Telephone Company, be cleared of trees, tree stumps and other obstructions and be graded to within (6) inches of final grade. Such clearance and grading must be maintained by the applicant during construction by the Telephone Company.

Advances by the Applicant

A. Where, due to the manner in which a subdivision is developed, the Telephone Company is required to construct an underground distribution system through a section or sections of the subdivision where service will not be connected for at least (2) years, then, the Telephone Company may require a reasonable advancement for the construction from the applicant before construction is commenced, to guarantee performance.
B. Where the subdivision is developed in a uniform manner so that the Telephone Company may restrict the construction of its underground telephone distribution system to a section or sections in which buildings or multiple-occupancy buildings are being constructed, the Telephone Company may not require an advance.
C. If an advance is required under these rules, then the advance, without interest, shall be returned to the applicant on a pro rata basis as the permanent service connection is made to each building or multiple-occupancy building.
D. Any portion of an advance remaining unrefunded ten (10) years from the date the Telephone Company is first ready to render service with the extension will be retained by the Telephone Company and credited to the appropriate construction account.

Temporary Facilities

A. Temporary facilities may be installed to provide service, when necessary, for a maximum period of one (1) year.
B. When it is necessary to place temporary facilities in advance of the permanent underground telephone system in order to provide telephone service, the Telephone Company may require the applicant to pay the estimated unrecoverable costs of the temporary facilities. If the required costs under the above-described conditions apply, the Telephone Company has the right to refuse installation of the temporary facilities until the required costs are paid to the Telephone Company.

Special Type of Construction

When underground service connections are desired by Customers as initial installation in places where aerial drop wires would ordinarily be used to reach the Customer's premises, or when aerial facilities are used to provide service to a customer and subsequently the Customer desires that such facilities be place underground, the following regulations apply:

A. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the Customer and in addition, the Customer shall pay the cost of the underground cable, including the cost of installing, less the estimated cost to the Telephone Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Telephone Company.
B. The duct or ducts required in the underground conduit by the Telephone Company to furnish service shall be reserved for its exclusive use.
C. Where conductors are laid in a trench, the trench shall be constructed and backfilled by or at the expense of the Customer. In addition, the Customer shall pay the cost of the conductors,

including the cost of installing, less the estimated cost to the Telephone Company of installing such aerial facilities as would be (or is) required to furnish the same service.

D. Cable or wire installed in conduit will be maintained and replaced at the expense of the Telephone Company where the conduit has been inspected in place by the Telephone Company and approved, but repairs or replacements of cable or wire in conduit not so inspected and approved, or repairs or replacements of cable or wire in conduit or trench made necessary by damages caused by the Customer or his representative will be made only at the Customer's expense.

E. Where facilities are changed from aerial to underground, in addition to the above, the Customer is charged the cost of dismantling and removing the aerial facilities.

3.2.13 911 Emergency Services

Telephone Company will supply the 911/E-911 service provider in the Telephone Company's service area with accurate information necessary to update the 911/E-911 database at the time Telephone Company accepts Customer orders.

At the time that Telephone Company provides basic local service to a Customer, Telephone Company will make the necessary equipment or facility additions in order to accurately and properly update the database for 911/E-911.

Telephone Company will bill the customer a monthly 911 surcharge, per voice grade equivalent line in order to fund the E-911 system. Funds collected will be remitted to the specific local government.

3.2.14 Directory Assistance

The Telephone Company shall list its customers with the directory assistance operators to provide the requested telephone numbers of all customers, except telephone numbers unlisted at the customer's request.

In the event of an error in the listed numbers of any customer, the Telephone Company shall intercept all calls to the listed number for a reasonable period of time provided existing telephone equipment will permit and the number is not in service. In such event of an error or omission in the name listing of a customer such customer's correct name and telephone number shall be filed with directory assistance operators. The correct number furnished the calling party either upon request or interception.

Whenever any customer's telephone number is changed after a directory is published, the utility shall intercept all calls to the former number for a reasonable period of time and give the calling party the new number provided exiting telephone equipment will permit and the customer so desires.

Directory Assistance Direct-Dialed calls for the physically impaired customers are provided at no charge. Customers who are physician certified as physically impaired and unable to use the telephone directory must obtain an exemption from the Telephone Company by completing an exemption form supplied by the Telephone Company. **(C)**

3.2.15 711 Access for Telecommunications Relay Service

Telecommunications Relay Service (TRS) enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TT) or similar devices to communicate with the hearing population not using TT. It also allows the hearing population not using a TT to communicate with deaf, hard-of-hearing or speech-impaired persons who do use a TT. A Customer will be able to access the state provider to complete such calls by either dialing the applicable telephone number directly or by dialing the number 711.

The Telephone Company will bill the customer a monthly charge on all residential local exchange lines as necessary to fund the establishment and operation of a dual party relay system and a distribution system of TTY's and other related telecommunications devices in South Carolina.

3.2.16 Refer A Friend Program **(N)**

By referring a friend to new telephone service an existing customer will receive a credit on the existing customer's telephone service bill. Specifically, each referral that results in a new telephone customer will earn a $25.00 "one-time" credit awarded to the referring customer. A referring customer can earn multiple $25.00 credits for multiple referrals that result in new telephone service connections. The referring customer must be an existing Charter customer and will qualify for the credit if the new customer keeps their telephone service for at least 90 days.

The new customer will also receive a $25.00 one-time credit off of the new customer telephone service bill. This referred customer can not earn multiple credits for being referred multiple times.

Upon cancellation of service for any reason, any unused credits will automatically expire and may not be transferred, assigned or redeemed for cash. Upon cancellation of the program referred active customers will still receive their credit 90 days after the sale.

All other promotions are applicable.

The referrals must be submitted to Charter via the Refer a Friend form found on the Company's website. The person being referred must sign up for service online using the order form on the referred customer landing page. **(N)**

4. Rates for Residential Service

This Local Exchange Tariff applies to the Services furnished or made available by the Telephone Company in the State of South Carolina. Customer must reside in a serviceable area of the Telephone Company to subscribe to the services outlined in this Tariff. All current charges quoted are for period of one (1) month unless otherwise noted and are payable monthly in advance. Maximum charges are the highest price allowed whereas the charges contained in Appendix A are the currently billed prices.

4.1 Basic Service

Description

Telephone Company will provide basic local exchange service to residential Customers only. Basic local exchange service is defined as "two-way switched voice service" for unlimited calls placed within the local calling areas described in Section 2 and comprised of any of the following features and services and their recurring and nonrecurring charges:

A. Basic Single Line with Touchtone Service
B. E911 Emergency Service (See Section 3.2.13)
C. One standard white page Directory Listing (See Section 3.2.3)
D. Access to Operator Services (See Section 4.10)
E. Access to Directory Assistance (See Sections 3.2.14 and 4.12)
F. Access to Customer Service and Repair Services (See Section 4.5)
G. Access to Line Intercept Services (See Section 4.9)
H. Access to TRS; (using 711, where available) (See Section 3.2.15)
I. Access to Interexchange Carriers for Intrastate InterLATA, Intrastate IntraLATA, Interstate InterLATA and Interstate IntraLATA (if exists) toll calling. (Section 5.11)
J. Free standard intercept service for 30 days (Section 4.9)
K. Free unlimited local calling within the local exchange area of the end-user. (Section 4.1)

.

Note: Basic local telecommunications service does not include optional toll free calling outside of the designated local calling area as specified in Section 4.1.

Rates

Service Name	**Maximum Monthly Charge**	
Additional Line	$ 11.70, per line (no calling features included, limit one additional line per residential account)	**(C)** **(C)**

4.2 Service Packages

A. Long Distance Packages with Unlimited Minutes

Long Distance Packages with Unlimited Minutes – General

The following packages consist of regulated and non-regulated services (e.g. Voice Mail service is not under regulation by the Commission).

Long Distance Packages with Unlimited Minutes include Telephone Company basic local service, Telephone Company long distance and Telephone Company calling features. No substitutions within these packages are permitted. **(C)** | **(C)**

Installation for Unlimited Long Distance Minutes Package(s) will be at no charge (up to one new jack if no jacks are present, excludes any special construction charges) for new telephone customers and is applicable to the Unlimited Long Distance Minutes Package(s) on primary lines. There will also be no installation charges for additional lines if on the same order.

Lease of the Telephone Company's Multi Media Terminal Adaptor (MTA) is also included.

Voice mail will be provided on primary lines with subscription to Unlimited Long Distance Minutes Package(s).

Service Name	**Maximum Monthly Charge**
Long Distance Package -Unlimited Minutes	$51.99, per primary line only This package includes Basic Local Service as described in Section 4.1, Anonymous Call Rejection, Call Waiting, Cancel Call Waiting, Caller ID, Caller ID with Call Waiting, Speed Dial 8, Call Forwarding-Selective, Call Forward-Variable, Call Screening, Custom Ring and Selective Call Acceptance and Unlimited Long Distance Calling. No feature substitution will be permitted for this package. The Long Distance Package-Unlimited Minutes package(s) include unlimited minutes for interstate and Intrastate calls. Primary line includes the above listed features and unlimited long distance (interstate and intrastate only) calling. Interstate calls include calls within the Continental United States, Alaska, Hawaii, Puerto Rico and Canada. Intrastate calls include IntraLATA/local toll and InterLATA calls. The Long Distance Package – Unlimited Minutes package(s) are not applicable to Additional lines. Feature packages and individual Custom Calling features may be purchased at the individual rates for Additional lines. The Long Distance Package-Unlimited Minutes package(s) are for residential, non-business use. The Telephone Company has the right to discontinue service for customer abuse (i.e., exceeding normal usage) or utilizing this package for business purposes.

Long Distance Package -Unlimited Minutes Package Double Pak	$46.99, per primary line only This package provides Basic Local Service as described in Section 4.1, unlimited minutes for interstate and intrastate long distance calls as described above as well as the features, Anonymous Call Rejection, Call Waiting, Cancel Call Waiting, Caller ID, Caller ID with Call Waiting, Speed Dial 8, Call Forwarding-Selective, Call Forwarding-Variable, Call Screening, Custom Ring, and Selective Call Acceptance at the discounted monthly charge as described in Appendix A under the following condition: 1. Customer must subscribe to the Unlimited LD Minutes Package and one of the affiliate services of Charter Communications Company
Long Distance Package -Unlimited Minutes Package Triple Pak	$41.99, per primary line only This package provides Basic Local Service as described in Section 4.1, unlimited minutes for interstate and intrastate long distance calls as described above and features, Anonymous Call Rejection,Call Waiting, Cancel Call Waiting, Caller ID, Caller ID with Call Waiting, Speed Dial 8, Call Forwarding-Selective, Call Forwarding-Variable, Call Screening Custom Ring and Selective Call Acceptance at the discounted monthly charge as described in Appendix A under the following condition: 1. Customer must subscribe to the Unlimited Long Distance Minutes Package and two of the following affiliate services of the Charter Communications Company: - Digital Big, Digital Bigger or Digital Biggest and High Speed Internet (3MBps or higher) 2. Customer's discontinuance of a required service will result in a conversion to the current "non discounted" rate for the Unlimited LD Minutes Package **(M)**
Long Distance Package - Basic Unlimited Minutes	$31.20, per additional line only This package includes Basic Local Service as described in Section 4.1, features, as described in the Long Distance Package-Unlimited Minutes for primary lines, and unlimited minutes for interstate and intrastate long distance calls for additional lines only. Interstate calls include calls within the Continental United States, Alaska, Hawaii, Puerto Rico and Canada. Intrastate calls include IntraLATA local toll and InterLATA calls. Customer must subscribe to the following in order to have this package: 1. Telephone Company's local exchange telecommunications service on the additional line and the primary line; 2. Long Distance Unlimited Minutes Package as described above on the primary line. **(M)**

B. Unlimited In State Calling Packages

Unlimited In State Calling Packages - General
Service is for residential, non-business use. The Telephone Company has the right to discontinue service for customer abuse (i.e. exceeding normal usage) or utilizing this package for business purposes.

Unlimited In State Calling Packages include Telephone Company basic local service, Telephone Company long distance and Telephone Company calling features. No substitutions within these packages are permitted. **(C)** | **(C)**

Intrastate calls include IntraLATA/local toll and InterLATA calls. Interstate calling will be rated at $.10 per minute and includes calls within the Continental United States, Alaska, Hawaii, Canada and Puerto Rico.

Installation for Unlimited In State Calling Package(s) will be at no charge (up to one new jack if no jacks are present, excludes any special construction charges) for new telephone customers and is applicable to Unlimited In State Calling Package(s) on primary lines. There will also be no installation charges for additional lines if on the same order.

Lease of the Telephone Company's Multi Media Terminal Adaptor (MTA) is included.

Name	Description	Maximum Monthly Rate
Unlimited In State Calling Package – Standalone	This package includes basic local service as described in Section 4.1, and unlimited intrastate long distance calling. This package also includes the following calling features: Caller ID, Call Waiting/Cancel Call Waiting, Caller ID with Call Waiting, Call Forwarding-Variable and Anonymous Call Rejection. No feature substitution will be permitted for this package. This package is applicable to primary lines.	**$ 45.49**
Unlimited In State Calling Package – Double Play	This package includes basic local service as described in Section 4.1, and unlimited intrastate long distance calling. This package also includes the the following calling features: Caller ID, Call Waiting/ Cancel Call Waiting, Caller ID with Call Waiting, Call Forwarding-Variable and Anonymous Call Rejection. Additionally, the customer must subscribe to one of the affiliate services of Charter Communications Company below: - Digital Big Video Service or - Digital Bigger Video Service or - Digital Biggest Video Service and, - High Speed Internet Service (3Mbps) or Higher No feature substitution will be permitted for this package. This package is applicable to primary lines.	**$ 38.99**

Name	Description	Maximum Monthly Rate	(N)
Unlimited In State Calling Package – Triple Play	The package includes basic local service as described in Section 4.1, and unlimited intrastate long distance calling. This package also includes the following calling features: Caller ID, Call Waiting/ Cancel Call Waiting, Caller ID with Call Waiting, Call Forwarding-Variable and Anonymous Call Rejection. No feature substitution will be permitted for this package. This package is applicable to primary lines. The customer must subscribe to two of the affiliate services of Charter Communications Company below: - Digital Big Video Service or - Digital Bigger Video Service or - Digital Biggest Video Service and, - High Speed Internet Service (3Mbps) or higher	**$ 32.49**	
Unlimited In State Calling Package - Additional Lines	Package includes basic local service as described in Section 4.1, and unlimited intrastate long distance calling for <u>additional lines only</u>. This package also includes the following calling features: Caller ID, Call Waiting/ Cancel Call Waiting, Caller ID with Call Waiting, Call Forwarding-Variable and Anonymous Call Rejection. Customer must subscribe to the following in order to have this package: - Telephone Company's local exchange telecommunications service on the additional line and the primary line; - Unlimited In State Calling Package as described above on the primary line	**$ 19.49**	**(N)**

(M)

(M)

4.3 Custom Calling Features

Name	Description	Maximum Monthly Charge
Anonymous Call Rejection	Allows subscribers to reject calls from numbers that have private or anonymous designation and route to an announcement	$1.95
Call Forward	Provides four types of forwarding capabilities:	
Selective	1) Forwards list up to 12 selected Incoming calls to a designated number	$3.60
Variable	2) Forwards all incoming calls to a Designated number	$3.60
Busy	3) Forwards all incoming calls when Line is busy	$3.60
Busy/No Answer	4) Forwards all incoming calls when Line is busy or unanswered	$3.60
Call Return	provides the telephone number of the Last incoming call and offers the option To return the call by dialing *69 (Available IntraLATA calls only)	$4.25 or $ .65 Per Use (Note 2) Maximum $5.20 per month
Repeat Dialing	Auto Redials a specified busy outgoing Number by dialing *66 (Available IntraLATA calls only)	$2.30 or $ .65 Per Use (Note 2) Maximum $2.60 per month

Note 2: Credits will not be given for attempts to complete interstate or interLATA calls.

Name	Description	Maximum Monthly
Call Screening	Provides the customer with the ability to route 12 selected incoming calls to a recorded message stating calls are not being accepted at this time.	$5.20
Call Trace	Initiate a trace of the most recent Incoming call.	$26.00 per use
Call Waiting/Cancel Call Waiting	Identifies incoming calls via an audible signal while on a call and allows the Call Waiting feature to be temporarily disabled	$9.45
Caller ID	Displays incoming telephone number and listed name on a customer display device or telephone (Customer must have a Caller ID capable telephone or display unit)	$8.80
Call Waiting with Caller ID	Identifies incoming calls via an audible signal while on a call and displays incoming caller information (Must have a Caller ID capable phone or display unit) (Customer must subscribe to Call Waiting and Caller ID)	N/C
Caller ID Blocking	Allows subscriber (customer) to block the display of their name/number to the person they are calling on a per call basis.	N/C
Custom Ring	Provides the customer the ability to have a list of up to twelve telephone numbers in order to differentiate the callers on the list from other callers	$4.55, per month
Distinctive Ring	Allows for two distinct phone numbers on one telephone line	$4.55, per month
Selective Call Acceptance	Limits incoming calls up to 12 designated numbers and auto-routes all other incoming calls to a recorded message	$ 5.20, per month
Speed Dial 8	Allows one-digit keypad dialing for up to 8 frequently dialed numbers	$3.60, per month
Speed Dial 30	Allows two-digit keypad dialing for up to 30 frequently dialed numbers	$7.80, per month

3-Way Calling	Allows the customer to add a third party to an existing call and talk to two different parties simultaneously	$3.60, per month

4.4 Other Services and Charges

Name	Description	Maximum Nonrecurring Charge	
			(D) (D)
Suspension Service	Allows a telephone account to remain active while suspending service for 3, 4, 5 or 6 consecutive months (Only one time per calendar year)	$19.50 per number, per month	(C)
Non-Listed Number	Number listed with Directory Assistance but not in the telephone directory	$2.60, per number, per month	
Non-Published Number	Number not listed with Directory Assistance or in the telephone Directory	$3.25, per listing, per month	
Operator Services (See Section 4.10)	Operator dialed calls to a specific called number, collect, person or station	$1.45 per use	
Enhanced Directory** Assistance	Provides directory assistance and customized information to requested calls.	$2.50 per use	
	Enhanced Directory Assistance for certified Physically impaired customers	No charge	
Directory Assistance Call Completion	Allows directory assistance calls to be automatically completed	$ .50 per use	
			(D) (D)

(**) Directory Assistance Service is being replaced by Enhanced Directory Assistance Service as of July 9, 2007.

Block Collect Calls	Prevent the acceptance of collect Calls	N/C	**(M)**
Block Third Party Calling	Prevent third party calling	N/C	
Block International Calling	Prevent originating international long Distance calls	N/C	**(M)**
Busy Line Interrupt (See Section 4.11)	Operator Assisted Interruption of a busy line	$26.00 per use	
Busy Line Verify (See Section 4.11)	Operator assisted verification of a busy line	$26.00 per use	
Extended Referral Message (See Section 4.9)	Extends the length of disconnect intercept message from 30 to 60 days	$ 2.60	
Directory Listing Change (See Section 3.2.3)	Change to Directory Listing	$6.50	
Add/Change Feature	Add or remove a feature	$ 6.50 (one change per order)	
Telephone Number Change	Change telephone number	$26.00 per change	
Non-Sufficient Fund Charge	Fee Assessed on returned payment	$25.00	

Toll Restriction	Block long distance calling originating from a specified telephone line	N/C

4.5 Service and Equipment Charges

Name	Description	Maximum Nonrecurring Charge	
New Installation	Residential Service Connection (up to 2 telephone lines)[1]	$39.00	
	Additional jack installed on new Installation	$39.00	
Add a telephone line to an existing active account`	Residential Service Connection (includes service dispatch)	$97.50	
Service Dispatch	Dispatch subsequent to initial Installation. Also applies to transfer of service from one location to another.	$58.50	
Reconnection	Restore service at same location after a voluntary disconnection	$39.00	
Non-Pay Reconnection	Restore service after disconnection for non-payment (not temporarily suspension)[1]	$78.00	
Additional New Phone Jack	Install a new phone jack. Charge also applies to relocation of terminal per customer request. (includes service dispatch)	$97.50	**(C)** **(C)**
Reconfigure an Existing Jack	Charge to change the telephone line associated with an existing jack (includes service dispatch)	$71.50	
Repair/Maintenance	Charges to repair customer caused incidents		
	Regular Time: Mon.-Sat. 8a.m-8p.m	$149.50 per visit	
	Overtime: Mon-Sa 8p.m.-8a.m.	$227.50 per visit	
	Premium: Sundays and Holidays	$299.00 per visit	

4.6 Current Rates

Current recurring and non-recurring rates for all product and services outlined in Sections 4.1 thru 4.5 can be found in Appendix A of this Tariff.

[1] Service Charges may be prorated in equal payments over a four (4) month period.

4.7 Promotions

Telephone Company may offer promotions for thirty (30) days or longer in the Telephone Company's exchanges subject to the availability of facilities. All promotional service offerings will be filed with the Public Service Commission of South Carolina.

Trials

Services may be offered periodically on a trial basis by the Company for technical and/or marketing purposes under the terms and conditions listed following. These trials shall be for the purpose of evaluating, in an operating environment, the performance and pricing of the specific service in conjunction with other marketing and environmental factors that can influence customer demand as follows:

A. Marketing and/or technical trials shall be governed by the regulations set forth in this section of the tariff.
B. A marketing and/or technical trial shall not require a tariff filing. However, a transmittal letter shall be provided to the Commission before the start of the trial which will include the following information:

1. A description of the new service proposed to be offered;
2. The specific geographic area(s) or telephone exchange(s) in which the service is to be offered;
3. The rates and charges for the service;
4. All rules and regulations governing the offering of the trial service to customers;
5. The targeted number of customers to be included in the trial.
6. The Commission will be notified via transmittal letter of any subsequent changes to rates in advance.

C. A trial service may be offered to a subscriber, a group of subscribers, or to all subscribers in the classification(s) of service and the specific area(s) for which the trial service is made available. Rates for a trial service may also change for a specific location during the trial period to determine the appropriate rate(s).
D. The applicable terms and conditions for the trial services shall be determined by the Company and provided for a test period of not more than twelve months.
E. The Company reserves the right to alter the rates after letter notification to the Commission

4.8 Customer Initiated Temporary Suspension of Service

Suspension Service* **(N)**

A Customer may request a temporary suspension of Service to accommodate extended absence needs for vacation, etc. Requests for suspension cannot exceed three (3) consecutive months, and can only be applied to the Telephone Company customer's account one (1) time per calendar year. During this suspension period, there is no access to essential services such as 911. **(D)**
|
(D)

Seasonal Suspension Service may be in three (3), four (4), five (5) or six (6) consecutive month increments, and can only be applied to the Telephone Company customer's account one (1) time per calendar year. Refer to Section 4.4 Other Services and Charges and Appendix A for rates.

Access to essential services such as 911 as well as 611 calls terminating at the Telephone Company will be available. Suspension service also includes Voice Mail if requested by the customer**.** If the customer does not provide a restore service date, Telephone Company will restore service and resume billing after the suspend date option requested The restored service will be the same and will reflect the same features as the service prior to the suspension.

Use of the Temporary Suspension of Service option allows the customers to not be charged a disconnect service order charge and a new connect service order charge, while maintaining their telephone number. All other monthly recurring charges are waived for the suspended period. If promotional pricing is in effect at the start of the suspension period, the promotional period will not be extended for the period of the seasonal disconnect.

For example, in January, a customer requests an additional line promotion that is priced at fifty percent (50%) of the regularly tariffed rate for the first six (6) months. The customer requests a seasonal disconnect for three (3) months beginning in April. When the service is restored in July, the original promotional time frame has expired and the customer will no longer receive the promotional rate.

Additionally, if rates for any of the services that the customer subscribes to have been increased or decreased during the suspension period, the customer's service will be billed at the rate in place at the time of termination of seasonal disconnect.

The subscriber must provide a Company accepted "bill to" address to receive this service. **(C)**

The monthly, per line charge for Seasonal Suspension Service can be found in Appendix A of this Tariff.

(D)

(D)

4.9 Number Intercept Treatment

Description

If a customer changes local service providers or disconnects from his or her local exchange service provider and does not retain his current telephone number, the Telephone Company will provide a recording for thirty (30) days from the effective date of the change/cancellation which will provide a caller with either a notification of disconnection if no new telephone number is provided to the Telephone Company or with the new telephone number of the end user if the new number is provided to the Telephone Company. An additional thirty (30) days of notification may be requested by the customer at the rate specified in Appendix A of this Tariff.

Number intercept treatment will not be provided beyond sixty (60) days.

4.10 Operator Services

Description

The Telephone Company furnishes operator assistance to its customers via a third-party provider. This service provides Customers with assistance using operators or the automated Interactive Voice System (IVS) whereby Customers may request assistance in: dialing a local or intrastate number; requesting a local and intrastate person-to-person call; billing a local and intrastate call to a calling card, a third number or as a collect call.

Regulation

Telephone Company will not bill for incomplete calls where answer supervision is available.

Telephone Company will not bill for incomplete calls and will remove any charges for incomplete calls upon subscriber notification or Telephone Company's knowledge.

The caller and billed party, if different from the caller, will be advised that the Telephone Company is the operator service provider at the initial contact.

Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.

Only Local Exchange Tariff rates approved by the Public Service Commission of South Carolina shall appear on any local exchange Telephone Company (LEC) billings.

Telephone Company shall be listed on the LEC billing.

Telephone Company will employ reasonable calling card verification procedures.

Telephone Company will route all 0– or 00– calls to the emergency service provider, at no charge.

Upon request, Telephone Company will transfer calls to another authorized interexchange Telephone Company or to the LEC, if billing can list the caller's actual origination point.

The Operator Assisted charge is in addition to applicable local or toll message usage charges billed to that telephone number.

Collect calls from prison institutions may not be accepted. **(C)**

4.11 Line Status Verification and Busy Line Interrupt

Description

The Telephone Company furnishes Line Status Verification and Busy line Interrupt Service to customers upon request to provide line status or busy interrupt of a requested access line.

The provision of Line Status Verification involves a Telephone Company-provided operator determining the condition of an access line that a customer requests be checked. The status of the access line is verified to the requesting customer.

The provision of Busy Line interrupt involved a Telephone Company-provided operator interrupting a conversation in progress to ascertain willingness to establish conversation with an alternate party.

Regulation

This Service is provided where facilities exist for line status and busy interrupt through a Telephone Company-provided operator.

No request will be processed on a collect or reversal-of-charge or person-to-person basis. However, in the case of an Emergency Busy Line Interrupt, the caller may bill collect, if necessary.

The rates set forth for Line Status Verification and Busy Line Interrupt are in addition to the rates associated with Local Exchange Services**,** if the calling party requests the operator to place the call.

The charge for Busy Line Interrupt applies whenever the operator interrupts the conversation even thought one or the other parties interrupted refuses to terminate the conversation in progress.

If the line verified is not in use or as the result of interrupt the line is cleared, and at the calling party's request the operator completes the call, the current applicable Operator Assistance Service charges apply as described in Appendix A in addition to the line status Verification or Busy Line Interrupt Charge.

Exemptions

Charges for Line Status Verification and Busy Line Interrupt are not applicable to calls placed from authorized emergency agencies. Police, Fire, Ambulance and 911**/**911-Like agencies are those agencies that qualify for this exemption.

4.12 Reserved for Future Use **(C)**

(D)

(D)

4.13 Enhanced Directory Assistance Service (*) (N)

Enhanced Directory Assistance Service provides the Telephone Company's customers access to requested numbers as described in Section 3.2.14 as well as informational services. Enhanced Directory Assistance is available by dialing 411 or 1-area code-555-1212. Enhanced Directory Assistance provides requested telephone numbers along with features such as movie times, weather conditions and forecasts, highway traffic conditions, stock quotes and preferred restaurant listings. Additionally, a reverse directory assistance look up service provides the customer pertinent information such as name, address or zip code information for a phone number the caller already has. The Enhanced Directory Assistance service has a maximum of two requested telephone numbers per call.

Charges for this service may be found under Appendix A of this tariff. Exemptions are described in Section 3.2.14 of this tariff.

4.14 Directory Assistance Call Completion (DACC) Service

Directory Assistance Call Completion Service provides a Customer calling Directory Assistance with the option of having the call to the last requested number completed. A service message will inform the Customer that he or she may be connected to the requested number automatically for a specified additional charge.

Directory Assistance charges and, if applicable, usage charges apply in addition to the Directory Assistance Call Completion Service charge. The use of this feature to complete a long distance call will incur charges at the current Charter rate. Directory Assistance Call Completion Service is furnished over the Telephone Company's network and where facilities are available.

When a caller requests more than one number from Directory Assistance, Directory Assistance Call Completion Service is offered only for the last number requested.

The Directory Assistance Call Completion Service charge applies only to calls actually completed. The Directory Assistance Call Completion Service charge will be credited for completion of calls to the wrong number, incomplete connections or calls with unsatisfactory transmission.

The Directory Assistance Call Completion Service charge does not apply to disabled persons who are exempt from the Directory Assistance charge pursuant to this Tariff.

Charges for this service may be found under Appendix A of this tariff. (N)

4.15 Discounts (M)

The Telephone Company may provide a discount from the current rates described in this tariff to active employees of Charter Communications, Inc., affiliated agencies or of companies where reciprocal agreements are provided and where Charter telephone residential service is available. Discounts will be applicable to the employee's residential service only. Current promotions are applicable.

Employee discounts are subject to change based on the discretion of the Telephone Company (M)

(*) Directory Assistance Service is being replaced by Enhanced Directory Assistance Service as (N)
of July 9, 2007. (N)

5. Business Services **(N)**

5.1. Rules and Regulations

The regulations specified herein are in addition to the rules contained throughout this Tariff and other tariffs of the Telephone Company. Failure on the part of customers to observe these rules and regulations of the Telephone Company automatically gives the Telephone Company the right to cancel the contract and discontinue the furnishing of service.

The Telephone Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.

Products and Services are available as stated herein, where technically feasible. The quantity of business lines, per customer location, is dependent on the technical feasibility at that specific location. Additional construction and facilities may be required at the customer's expense. The customer must pay for any special construction prior to the activation of service and/or cancellation of contract. All charges are due and payable upon receipt of the bill. If the business customer fails to pay an invoice within thirty (30) days of issuance, Charter will issue a notice of late payment. Customer will be charged a late fee of not more than five (5) percent per month on any outstanding past-due balance.

Customer agrees to pay any sales, use, property, excise or other taxes, franchise fees, and governmental charges (excluding income taxes), including, without limitation, applicable state property taxes. A copy of the Customer's tax exemption document, if applicable, must be provided to Charter to certify tax-exempt status. Tax-exempt status shall not relieve Customer of its obligation to pay any applicable franchise fees or mandated federal and state surcharges.

5.2. Rights of the Telephone Company

No express or implied waiver by the Telephone Company of any event of default shall in any way be a waiver of any further subsequent event of default. Nothing herein, including, but, not limited to Termination, shall relieve the Customers of its obligation to pay the Telephone Company all amounts due.

The Customer shall be in default in the event that the Customer does one (1) or more of the following (each individually to be considered a separate event of default) and the Customers fails to correct each noncompliance within twenty (20) days of receipt of written notice in cases involving non-payment or within thirty (30) days of receipt of written notice in cases involving any other noncompliance:

1. Customer is more than thirty (30) days past due with respect to any payment;
2. Customer has failed to comply with the terms of this tariff or contract;
3. Customer files or initiates proceeding or has proceedings filed or initiated against it, seeking liquidation, reorganization or other relief (such as appointment of a trustee, receiver, liquidator, custodian or such other official) under any bankruptcy, insolvency or other similar law and such proceedings are not dismissed within sixty (60) days. **(N)**

In the event Customer is in default, the Telephone Company shall have at its discretion, and in addition to any other remedies it may have herein, to:

1. Suspend Services to the Customer immediately until such time the noncompliance has been corrected with affecting Customer's on-going obligation to pay the Telephone Company any amounts due (i.e. monthly charges) as if such suspension of Services had not taken place;
2. Termination of Services; or
3. After the occurrence of two (2) such events of Customer default in any twelve (12) month period of time, terminate contractual agreement and/or all of the applicable service orders

If termination is due to noncompliance by the Customer, Customer may be assessed a Termination Charge. The Termination Charge shall be equal to fifty percent

If termination is due to noncompliance by the Customer, Customer may be **(T)**
assessed a Termination Charge. The Termination Charge shall be equal to fifty **(T)**
percent (50%) of the unpaid balance of the Monthly Service charges that would have been due throughout the remainder of the applicable service period plus one hundred percent (100%) of (a) the outstanding balance of any and all one-time charges and (b) any and all previously waived one-time charges.

Customer shall not use or permit any third party to use the Services in any manner that violates applicable law or causes the Telephone Company to violate applicable law.

Customer represents to the Telephone Company that the Customer has the authority to execute, deliver and carry out the terms of this Tariff and/or individual contract for such telephone services. It is the responsibility of the Customer to ensure that any person who accesses any telephone service through the Customer's equipment or through the Telephone Company's facilities on the Customer's premises will be an authorized user.

The Customer may not assign or transfer (directly or indirectly by an means, his or her individual contract or services to any other entity without first obtaining written consent from the Telephone Company. Contracts may not be amended, supplemented or changed without the written consent of the Customer and the Telephone Company.

Charter may perform an installation review of each service location prior to the installation of services at each service location. At its own expense, the Customer shall be responsible for all site preparation activities necessary for delivery and installation of the equipment and the installation and ongoing provision of Services. All equipment and materials installed or provided by the Telephone Company shall remain the property of the Telephone Company.

Customer is required to provide commercial electrical power or other utility service for the proper function of telephone services.

5.3. Rights of Customer

Customers may cancel without termination fees or penalties any new tariffed service or any new contract for service within thirty (30) days after the new service is initiated. This does not relieve the customer from payment for per use and normal recurring charges applicable to the service incurred before canceling, or for the reasonable cost of work done on the customer's premises (such as wiring or equipment installation) before the customer canceled.

The Telephone Company shall be in default if one (1) or more of the following Occur and the Telephone Company fails to remedy each noncompliance or Occurrence within thirty (30) days of receipt of written notice from Customer:

1. The Telephone Company fails to comply with the terms of this Tariff or individual contract and/or any or all of the applicable service orders;
2. The Telephone Company files or initiates proceedings or has proceedings filed or initiated against it, seeking liquidation, reorganization or other relief,
3. or proceedings not dismissed within sixty (60) days.

If termination is due to noncompliance by the Telephone Company, the Telephone Company shall reimburse the Customer for any pre-paid, unused monthly service charges attributed to such terminated service. In addition, if termination is due to noncompliance by the Telephone Company within one (1) year of the applicable turn-up (installation) date, the Telephone Company shall pay a termination charge, charges equal to a portion of any one time charge has been paid by the Customer to the Telephone Company relative to the services covered by the terminated service order and/or individual contract.

5.4. Exchange Service

Telephone Company will provide local exchange service via Telephone Company's facilities to business customers within its local service areas. Local exchange service includes the following:

Basic Local Touchtone Service
E911 Emergency Service
One white page directory listing per account **(C)**
One yellow page directory listing per account **(C)**
Access to Operator Services
Access to Directory Assistance
Access to Customer Service and Repair Services
Access to Line Intercept Services
Access to services for the physically impaired
Free unlimited local calling within the local exchange area of the end user
Free standard intercept service for thirty (30) days

5.5. Local Exchange Service Areas

The Telephone Company will provide local exchange service to business customers in the same exchanges as residential customers where technically feasible and available. The local calling area for the above exchanges will be the same for business customers as residential customers. The local calling area for the above exchanges can be found in Section 2 of this tariff. **(C)**

5.6. Application of Business Service

Business Services apply at the following locations:

1. In offices, stores, factories and all other places of a strictly business nature

2. In offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public, private or parochial schools or colleges, hospitals, libraries, churches and other similar institutions, except churches and boarding houses as specified below.

   At residence locations when use of the service either by the customer, members or his household, his guests or parties calling him can be considered as more of a business than of a residence nature, which might be indicated via advertising, business cards, newspapers, handbills, circular, etc.

3. At residence locations, where the service or an extension line is located in a shop, office or other place of business

4. In college fraternity houses where the members lodge within the premises

5. Any location where the listing of service at that location indicates a business, trade or profession.

5.7. Rates - Business Service

5.7.1. Recurring Rates

Various pricing plans, including month to month and term discount pricing, will be available to business customers within the local serving areas of the Telephone Company. Rates that are listed in this section are monthly recurring charges, unless otherwise noted. All rates shown are on a per line basis and require purchase of a Charter Long Distance Service.

Services that are terminated by the customer prior to the contract expiration date may be assessed a termination liability of fifty (50%) of the monthly service charges for the remaining months of the contract term plus one hundred percent (100%) of (a) the outstanding balance of any and all one-time charges and (b) any and all previously waived one-time charges. For those Services provided under contract terms which have an initial service period identified below, upon expiration of the initial service period, the Services shall automatically renew for the same service period term as originally contracted at Charter's then currently applicable business rates, unless either party gives thirty (30) days prior written notice to the other party before the expiration of the current service period. **(N)** **(N)**

	Month-To-Month Maximum	**12 Months Maximum**	**Contract 24 Months Maximum**	**36 Months Maximum**	
Basic Service Line	$ 28.99	$ 25.99	$ 24.99	$ 23.99	**(T)**
****Additional Service Line**	$ 25.99	$ 23.99	$ 22.99	$ 20.99	

Multi Media (MTA) Terminal Adapter Lease Charge - $0.78 per line, per month **(N)**
Applicable to new Basic lines as of 4/16/07 **(N)**

As of 4/16/07 this service will be unavailable to customer who don't currently subscribe. **(N)
Existing customers who currently subscribe to this service will be "grandfathered" and allowed to retain this service until:

1. the service is discontinued and/or moved at the customer's request;
2. non-pay disconnection of telephone service; or
3. Customer is notified by the Telephone Company that the "grandfathered" service has been discontinued. **(N)**

5.7.2. Custom Calling Features

The following is a description and rate for a la carte features. The monthly recurring charge will apply unless specified on a per use basis.

Name	Description	Maximum Monthly Recurring Charge (MRC)	
Anonymous Call Rejection	Allows subscribers to reject calls from numbers that have have blocked identification of their line on Caller ID display devices.	$ 2.60	
Caller ID	Displays incoming caller information. Customer must have a Caller ID capable phone or display unit	$10.40	
Call Waiting	Identifies incoming calls via and an audible signal while on a call	$ 9.10	
Call Waiting with Caller ID	Identifies incoming calls via and an audible signal while on a call and displays incoming caller information. *Must have a Call Waiting ID capable phone and/or display unit	N/C	
Call Forward Busy/ No Answer	Forwards all incoming calls when the line is busy or Unanswered	$ 5.20	
Call Forward No Answer	Forwards all incoming calls when the line is unanswered	$5.20	**(N)** **(N)**
Call Forward Variable	Forwards all incoming calls to a designation number	$ 5.20	
Call Forward Variable Remote Access	Allows subscribers to make changes to Call Forwarding services from other locations	$ 2.60	**(N)** | **(N)**
Call Forward Selective	Forwards up to 12 selected Incoming calls to a designated number	$ 5.20	

Name	Description	Maximum Monthly Recurring Charge (MRC)	
Call Forward Busy Line	Forwards all incoming calls when telephone line is busy	$ 3.90	
Call Return*	Provides the telephone number of the most recent incoming call or provides an automatic callback option. (Available IntraLATA only)	$ 5.20 $ .65 per use $ 7.80 maximum	**(C)**
Block Call Return	Prevent the ability to call return	N/C	
Caller ID Blocking	Prevents originating call information from being displayed at the terminating end of call	N/C	
Call Screening	Auto routes up to 12 selected incoming calls to a polite message stating calls are not being accepted	$ 6.50	
Call Trace	Allows the subscriber to initiate a trace of the most recent incoming call	$ 26.00 per use	
Block Call Trace	Contact Telephone Company to activate	N/C	
Custom Ring	Identifies 12 selected incoming calls with a custom ring	$ 5.20	
Distinctive Ring	Allows for 2 t phone numbers on 1 telephone line with a different ring for each number	$ 5.20	
Hunt Group	Allows multiple telephone lines to all act as a single group. Will find an available line in a set of lines	$ 1.95 per line	
Repeat Dialing*	Auto redials a busy telephone number when the first attempt reaches a busy number (Available IntraLATA only)	$ 5.20 or $ .65 per use $ 7.80 maximum	**(C)**
Block Repeat Dialing	Prevents the use of Repeat dialing	N/C	

*This feature may not be compatible with hunting. **(C)**

Name	Description	Maximum Monthly Recurring Charge (MRC)	
Selective Call Acceptance	Limits incoming calls up to 12 designated numbers and auto routes incoming calls to a recorded message stating calls are not being accepted at this time.	$ 5.20	
Speed Dial 8	Allows one-digit keypad dialing for up to 8 frequently dialed numbers	$ 2.60	
Speed Dial 30	Allows two-digit keypad dialing for up to 30 frequently dialed numbers	$ 3.90	
Three Way Calling	Allows subscribers to talk with 2 different parties simultaneously	$ 5.20	
Toll Restriction	Blocks outbound long distance calls: 1+, 0+, 10-10-xxx, International calls, 900#s, 976#	N/C	
Block Collect	Blocks the ability to receive collect calls	N/C	
Block International	Blocks international calls	N/C	**(N)**
Block 3rd Party Calls	Blocks all 3rd number billed calls to a specific telephone number	N/C	
Block 3rd Party and Collect	Blocks the ability to receive collect calls and blocks the ability to allow 3rd parties to bill charges to the subscriber's account	N/C	

5.7.3. Other Services and Charges

Name	Description	Maximum Charge	
Additional Listing	Additional directory listing in white and yellow pages for telephone numbers on the same account. Limit one listing per telephone number.	$ 6.50, per line, per month	**(C)** **(C)**
Busy Line Interrupt	Operator assisted interruption of a busy telephone line	$ 26.00, per use	
Busy Line Verify	Operator assisted verification of a busy telephone line	$ 26.00, per use	
Enhanced Directory Assistance	Provides directory assistance and customized information to requested calls.	$2.50 per use	
	Physically Impaired Customers	N/C	
Directory Assistance Call Completion	Allows directory assistance calls to be automatically completed	$ .50 per use	
Enhanced Directory Assistance (*)	Provides directory assistance and customized information to requested calls.	$2.50 per use	
Non-Listed Number	Telephone number not listed in Directory but, available via 411 information	$ 5.20, per number, per month	
Non-Published Number	Telephone number not listed in directory or available for 411 Information	$ 6.50, per number, per month	
Operator Services	Operator Assisted Calls in dialing a local number, 3rd number, collect call	$ 1.45 per use	
Seasonal Suspension	Allows a telephone account to Remain active while suspending Service for up to 3, 4, 5, or 6 Consecutive months. Only 1 allowed Per calendar year.	$ 13.00 per line per month	

(*) Directory Assistance Service is being replaced by Enhanced Directory Assistance Service as of July 9, 2007.

5.7.4. Service and Equipment Charges

Service and Equipment (S&E) charges are one-time charges associated with the connection, change or termination of business local exchange service. These charges are as follows:

Description	Maximum Charge	
Business Service Connection -Includes the installation of up to 2 lines, one jack per line	$ 63.70	
Business Service Connection For 3 or more lines- per line	$ 32.50	
Additional New Phone Jack With new installation	$ 39.00	
Additional Phone Line to an existing, active account (Service Dispatch Charge must be added)	$39.00	
Reconfigure an Existing Jack (Service Dispatch Charge must be added)	$ 32.50	
Service Dispatch Charge Charge applies for service after initial installation for actual dispatch. Also applies to transfer of service from location to another.	$ 58.50	**(C)** **(C)**
Directory Listing Change Charge to change directory listing, per order	$ 13.00	
Add/Change/Remove Feature, per order	$ 13.00	
Extended Referral Message Charge to extend the length of the Disconnect intercept message from the Standard 30 days to 60 days. (One time extension only)	$ 2.60	
Telephone Number Change Charge to change telephone number	$ 26.00	
Non Pay Reconnection Reconnection charge after non pay Disconnection	$ 78.00	
Reconnection Restore service at same location after customer-initiated (voluntary) disconnection	$ 39.00	**(C)**
Non Sufficient Fund Charge Charge for returned or declined payment	$ 32.50	

5.7.5. Packages

Feature Package(s)

****Business Enhanced Call Feature Package** is an optional feature package, including Anonymous Call Rejection, Caller ID, Call Waiting/Cancel Call Waiting, Call Waiting/Caller ID, Call Forwarding - Selective, Call Forwarding – Variable, Call Return, Call Screening, Repeat Dialing, Selective Call Acceptance, Speed Dial 30 and Three-Way Calling. This package may be combined with any business line. **(C)**

	Month-To-Month Maximum	**12 Months Maximum**	**Contract 24 Months Maximum**	**36 Months Maximum**
Primary Line	$20.99	$18.99	$16.99	$15.99
Additional Line	$18.99	$15.99	$12.99	$11.99

****Business Enhanced Call Feature for Hunting Package** is an optional feature package, including Anonymous Call Rejection, Caller ID, Call Forwarding- Selective, Call Forwarding – Variable, Call Return, Call Screening, Repeat Dialing, Selective Call Acceptance, Speed Dial 30, Three-Way Calling and Hunting. This package may be combined with any business line. **(C)**

	Month-To-Month Maximum	**12 Months Maximum**	**Contract 24 Months Maximum**	**36 Months Maximum**
Primary Line	$20.99	$18.99	$16.99	$15.99
Additional Line	$18.99	$15.99	$12.99	$11.99

****Business Hunting Feature Package** is an optional feature package, including Hunting and Caller ID. The monthly recurring charge is $5.00 **(C)**

****This package will be unavailable to customers who don't currently subscribe to this package. Existing customers who currently subscribe to this package will be "grandfathered" and allowed retain this package until:** **(N)**

1. **the package is disconnected at the customer's request;**
2. **non-pay disconnection of telephone service; or**
3. **Customer is notified by the Telephone Company that the "grandfathered" package has been discontinued.** **(N)**

5.7.5. Packages (Cont'd.)

Feature Package(s) (Cont'd.)

Solution Package is an optional feature package, including Anonymous Call Rejection, Caller ID, Call Waiting/Cancel Call Waiting, Call Waiting/Caller ID, Call Forwarding - Selective, Call Forwarding – Variable, Call Return***, Call Screening, Call Transfer*, Repeat Dialing***, Selective Call Acceptance, Speed Dial 30 and Three-Way Calling. This package may be combined with any business line. **(C)**

	Month-To-Month Maximum	**12 Months Maximum**	**Contract 24 Months Maximum**	**36 Months Maximum**
Basic Line	$20.99	$18.99	$16.99	$15.99
**Additional Line	$18.99	$15.99	$12.99	$11.99

Solution Plus Package is an optional feature package, including Anonymous Call Rejection, Caller ID, Call Forwarding- Selective, Call Forwarding – Variable, Call Return***, Call Screening, Call Transfer* **(C)**
Repeat Dialing***, Selective Call Acceptance, Speed Dial 30, Three-Way Calling and Hunting. This **(C)**
package may be combined with any business line.

	Month-To-Month Maximum	**12 Months Maximum**	**Contract 24 Months Maximum**	**36 Months Maximum**
Basic Line	$20.99	$18.99	$16.99	$15.99
**Additional Line	$18.99	$15.99	$12.99	$11.99

Select Package is an optional feature package, including Hunting and Caller ID. The monthly recurring charge is $5.00

*Available where technically feasible. **(C)**
**As of 4/16/07 this service will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to this service will be "grandfathered" and allowed to retain this service until:

1. the service is discontinued and/or moved at the customer's request;
2. non-pay disconnection of telephone service; or
3. Customer is notified by the Telephone Company that the "grandfathered" service has been discontinued.

***This feature may not be compatible with hunting. **(C)**

5.7.5. Packages (cont'd)

Charter Business Bundle™

(N)

The following bundles consist of regulated and non-regulated services (e.g. Charter Business™ Video and Internet is not under regulation by the Commission). Regulated services are offered as described in this tariff. The discounts shown are based on actual purchase and continuation of the bundle throughout the specified time period. No feature or product substitutions are allowed.

Charter Business Bundle™ - regulated service and one non-regulated service

The customer must purchase the regulated service shown and either Charter Business™ Video or Charter Business™ Internet Plus to qualify for the following rates. Customer's discontinuance of the non-regulated service will result in a conversion to the current "non-discounted" rate.

	Month to Month	12 Month Contract	24 Month Contract	36 Month Contract
Basic Line	$24.30	$22.09	$20.98	$19.88
Solution Package	$17.67	$15.46	$14.35	$13.25
Solution Plus Package	$17.67	$15.46	$14.35	$13.25
Select Package	$5.53	$5.53	$5.53	$5.53

Charter Business Bundle™ - regulated service and two non-regulated services

The customer must purchase the regulated service shown and both Charter Business™ Video and Charter Business™ Internet Plus to qualify for the following rates. Customer's discontinuance of the non-regulated service will result in a conversion to the current rate for the remaining services.

	Month to Month	12 Month Contract	24 Month Contract	36 Month Contract
Basic Line	$22.87	$20.79	$19.75	$18.71
Solution Package	$16.63	$14.55	$13.51	$12.47
Solution Plus Package	$16.63	$14.55	$13.51	$12.47
Select Package	$5.20	$5.20	$5.20	$5.20

(N)

Appendix A – Current Price List for Residential Services

Section	Service Description	Current Monthly Charge	Current Non-Recurring Charge
4.	**BASIC LOCAL EXCHANGE SERVICE**		
4.1	Additional Line	$ 8.99	
	Basic Local Service Packages with Long Distance		
4.2	Long Distance Packages		
	-Unlimited Minutes	$ 44.99	
	-Unlimited Minutes with Double Pak	$ 39.99	
	-Unlimited Minutes with Triple Pak	$ 34.99	
	-Basic Unlimited Minutes - Additional Lines	$ 23.99	
	-Unlimited In State Calling – Standalone	$ 34.99	**(I)**
	-Unlimited In State Calling – Double Play	$ 29.99	
	-Unlimited In State Calling – Triple Play	$ 24.99	
	-Unlimited In State Calling – Additional Lines	$ 14.99	
	Custom Calling Features		
4.3	Anonymous Call Rejection	$ 1.50	
4.3	Call Forwarding		
	- Busy Line	$ 2.75	
	- No Answer	$ 2.75	
	- Selective	$ 2.75	
	- Variable	$ 2.75	
4.3	Call Return (Available IntraLATA only)	$ 3.25 or $ .50 Per Use Maximum $ 4.00	
4.3	Call Screening	$ 4.00	
4.3	Call Trace		$ 20.00 per use
4.3	Call Waiting/ Cancel Call Waiting	$ 7.25	
4.3	Call Waiting/Caller ID (Customer must subscribe to Call Waiting and Caller ID)	NC	
4.3	Caller ID	$ 6.75	
4.3	Caller ID Blocking	NC	
4.3	Custom Ring	$ 3.50	
4.3	Distinctive Ring	$ 3.50	
4.3	Repeat Dialing (Available IntraLATA only)	$ 1.75 or $ .50 Per Use Maximum $ 2.00	

Appendix A – Current Price List for Residential Services

Section	Service Description	Current Monthly Charge	Current Non-Recurring Charge	
4.3	Selective Call Acceptance	$ 4.00		
4.3	Speed Dial 8	$ 2.75		
4.3	Speed Dial 30	$ 6.00		
4.3	Three Way Calling	$ 2.75		
4.4	Add/Change Feature		$ 5.00	
4.4	Block Collect Calls		NC	
4.4	Block Third Party Calling		NC	
4.4	Block International Long Distance Calling		NC	
4.4	Busy Line Interrupt		$ 20.00	
4.4	Busy Line Verify		$ 20.00	
4.4	Directory Assistance for Physically Impaired		NC	
4.4	Directory Assistance Call Completion		$.25 per use	
4.4	Enhanced Directory Assistance		$1.25 per use	
4.4	Directory Listing Change		$ 5.00	
4.4	Extended Referral Message		$ 2.00	
4.4	Non-Listed Number		$ 2.00	
4.4	Non-Published Number		$ 2.50	
4.4	Operator Assisted Calls		$ 1.10 Per Use	
4.4	Telephone Number Change		$ 20.00	
4.4	Toll Restriction		NC	
4.4	Suspension Service		$ 15.00	**(C)**
				(D)
				(D)
4.4	Non-Sufficient Fund Charge		$ 25.00	
4.5	New Installation		$ 30.00	
4.5	Add Telephone Line to Active Account (Note 1)		$ 75.00	
4.5	Service Dispatch		$ 45.00	
4.5	Reconnection		$ 30.00	
4.5	Non Pay Reconnection		$ 60.00	

Note 1: Nonrecurring charges include the service dispatch charge

(D)

(D)

Appendix B – Grandfathered Services for Residential Services **(T)(M)**

The Telephone Company will "grandfather" (allow the Customer to retain the following features/services for a specific period of time) these services at the current rate for Customers who are currently subscribed to these services until either:

a) Customer submits a request to the Telephone Company to change his/her existing service, or
b) Customer is notified by the telephone company that the "grand-fathered" service is discontinued.

Section	Service Description	
4.3	Anonymous Call Rejection	
4.3	Call Forwarding – Variable	
4.3	Call Forwarding – Selective	
4.3	Call Screening	
4.3	Call Waiting/Cancel Call Waiting	
4.3	Call Waiting with Caller ID	
4.3.	Custom Ring	
4.3	Caller ID	
4.3	Selective Call Acceptance	
4.3	Speed Dial 8	**(M)**

Appendix C – Current Price List for Business Services

Section	Service Description	Current Monthly Charge		Current Non-Recurring Charge	
5. BASIC LOCAL EXCHANGE SERVICE					
5.7.1 Basic Line Rates					
	1st Line				
	Month to Month	$ 21.99			
	12 Month	$ 19.99			
	24 Month	$ 18.99			
	36 Month	$ 17.99			
	**Additional Line				
	Month to Month	$ 19.99			
	12 Month	$ 17.99			
	24 Month	$ 16.99			
	36 Month	$ 15.99			
5.7.2 Custom Calling Features					
	Anonymous Call Rejection	$ 2.00			
	Call Forwarding				
	- Busy Line	$ 3.00			
	- Busy/No Answer	$ 4.00			
	- No Answer	$ 4.00			
	- Selective	$ 4.00			
	- Variable	$ 4.00			
	- Variable Remote Access	$ 2.00			
	Call Return*	$ 4.00	or	$ .50 per use	**(C)**
	(Available IntraLATA only)			Maximum $6.00	
	Call Screening	$ 5.00			
	Call Trace			$20.00 per use	
	Call Waiting/				
	Cancel Call Waiting	$ 6.00**			
	Call Waiting/Caller ID	NC			
	(Customer must subscribe to Call Waiting and Caller ID)				
	Caller ID	$ 6.00**			
	Caller ID Blocking	NC			
	Custom Ring	$ 4.00			
	Distinctive Ring	$ 4.00			
	Repeat Dialing*	$ 1.75	or	$ .50 per use	**(C)**
	(Available IntraLATA only)			Maximum $6.00	

*This feature may not be compatible with hunting. **(C)**
**As of 4/16/07 additional lines will be unavailable to customers who don't currently subscribe. In addition, existing customers will be "grandfathered" at $8.00 for Caller ID and $7.00 for Call Waiting/Cancel Call Waiting until:

1. the service is discontinued and/or moved at the customer's request;
2. non-pay disconnection of telephone service; or
3. Customer is notified by the Telephone Company that the "grandfathered" rate has been discontinued.

Appendix C – Current Price List for Business Services

Section	Service Description	Current Monthly Charge	Current Non-Recurring Charge	
	Block Repeat Dialing	NC		
	Selective Call Acceptance	$ 4.00		
	Speed Dial 8	$ 2.00		
	Speed Dial 30	$ 3.00		
	Three Way Calling	$ 4.00		
	Toll Restriction	NC		
	Block Collect Calls	NC		
	Block Third Party Calling	NC		
	Block International LD Calling	NC		
5.7.3 Other Services and Charges				
	Additional Listing	$ 5.00		
	Busy Line Interrupt		$ 20.00	
	Busy Line Verify		$ 20.00	
				(D)
	Directory Assistance		$ .25 per use	**(N)**
	Call Completion			
	Enhanced Directory Assistance		$ 1.25 per use	**(N)**
	Directory Assistance for Physically Impaired		NC	
	Hunt Group	$ 1.50		
	Non-Listed Number	$ 4.00		
	Non-Published Number	$ 5.00		
	Operator Assisted Calls		$ 1.10 Per Use	
	Seasonal Suspension	$ 10.00		

5.7.4 Service and Equipment Charges

Extended Referral Message		$ 2.00	**(M)**
Directory Listing Change		$ 10.00	
Returned Check Charge		$ 25.00	
Telephone Number Change		$ 20.00	
New Installation		$ 49.00	
New Installation (3 or more lines)		$ 25.00	
Add additional jack on new Installation		$ 30.00	
Add/Change Feature		$ 10.00	
Service Dispatch		$ 45.00	
Reconnection		$ 30.00	
Non Pay Reconnection		$ 60.00	
Add Phone Line (subsequent dispatch) (Note 1)		$ 75.00	
Reconfigure Existing Jack (Note 1)		$ 70.00	
Repair/Maintenance(customer caused incidents)			
Regular Time:	Mon.-Sat 8a.m.-8p.m.	$ 115.00 per dispatch	
Overtime:	Mon.-Sat 8p.m. – 8a.m.	$ 175.00 per dispatch	
Premium:	Sundays & Holidays	$ 230.00 per dispatch	

Note 1: Nonrecurring charges include the service dispatch charge **(M)**

Appendix C – Current Price List for Business Services

5.7.5 Packages

Business Enhanced Call Feature Package * **(C)**

1st Line	
Month to Month	$ 15.99
12 Month	$ 13.99
24 Month	$ 12.99
36 Month	$ 11.99
Additional Line	
Month to Month	$ 13.99
12 Month	$ 11.99
24 Month	$ 9.99
36 Month	$ 8.99

Business Enhanced Call Feature for Hunting Package * **(C)**

1st Line	
Month to Month	$ 15.99
12 Month	$ 13.99
24 Month	$ 12.99
36 Month	$ 11.99
Additional Line	
Month to Month	$ 13.99
12 Month	$ 11.99
24 Month	$ 9.99
36 Month	$ 8.99

Business Hunting Feature Package * $ 5.00 **(C)**

***This package will be unavailable to customers who don't currently subscribe to this package. Existing customers who currently subscribe to this package will be "grandfathered" and allowed retain this package until:** **(N)**

1. **the package is disconnected at the customer's request;**
2. **non-pay disconnection of telephone service; or**
3. **Customer is notified by the Telephone Company that the "grandfathered" package has been discontinued.** **(N)**

5.7.5. Packages

Solution Package

Basic Line		**(T)**
Month to Month	$ 15.99	
12 Month	$ 13.99	
24 Month	$ 12.99	
36 Month	$ 11.99	
**Additional Line		
Month to Month	$ 13.99	
12 Month	$ 11.99	
24 Month	$ 9.99	
36 Month	$ 8.99	

Solution Plus Package

Basic Line		**(T)**
Month to Month	$ 15.99	
12 Month	$ 13.99	
24 Month	$ 12.99	
36 Month	$ 11.99	
**Additional Line		
Month to Month	$ 13.99	
12 Month	$ 11.99	
24 Month	$ 9.99	
36 Month	$ 8.99	

As of 4/16/07 this service will be unavailable to customers who don't currently subscribe. **(N)
Existing customers who currently subscribe to this service will be "grandfathered" and allowed to retain this service until:

1. the service is discontinued and/or moved at the customer's request;
2. non-pay disconnection of telephone service; or
3. Customer is notified by the Telephone Company that the "grandfathered" service has been discontinued. **(N)**

5.7.5. Packages (cont'd)

Charter Business Bundle™ regulated service and one non-regulated service

(N)

Basic Line	
Month to Month	$ 18.69
12 Month	$ 16.99
24 Month	$ 16.14
36 Month	$ 15.29
Solution Package	
Month to Month	$ 13.59
12 Month	$ 11.89
24 Month	$ 11.04
36 Month	$ 10.19
Solution Plus	
Month to Month	$ 13.59
12 Month	$ 11.89
24 Month	$ 11.04
36 Month	$ 10.19
Select Package	
Month to Month	$ 4.25
12 Month	$ 4.25
24 Month	$ 4.25
36 Month	$ 4.25

Charter Business Bundle™ regulated service and two non-regulated services

Basic Line	
Month to Month	$ 17.59
12 Month	$ 15.99
24 Month	$ 15.19
36 Month	$ 14.39
Solution Package	
Month to Month	$ 12.79
12 Month	$ 11.19
24 Month	$ 10.39
36 Month	$ 9.59
Solution Plus	
Month to Month	$ 12.79
12 Month	$ 11.19
24 Month	$ 10.39
36 Month	$ 9.59
Select Package	
Month to Month	$ 4.00
12 Month	$ 4.00
24 Month	$ 4.00
36 Month	$ 4.00

(N)