

PIEDMONT RURAL TELEPHONE COOPERATIVE, INC.

LAURENS, SOUTH CAROLINA

GENERAL CUSTOMER SERVICES TARIFF

Issue Date: 5-3-84

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Effective Date: 5-18-84

PIEDMONT RURAL TELEPHONE COOPERATIVE, INC.
GENERAL CUSTOMER SERVICES TARIFF

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Issue Date: 9/14/05

By: James P. Wilder, General Manager
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1. DEFINITION OF TERMS

ACCESSORIES

Accessories are devices which are mechanically attached to, or used with, the facilities furnished by the Company and which are independent of and not electrically connected to the conductors in the communications path of the telecommunications system.

AIRLINE MILEAGE

See "Mileage and Zone Charges."

APPLICANT

A person, firm, partnership, corporation, cooperative organization, governmental agency, etc., requesting service from the Company.

AUTHORIZED USER

A person, firm, or corporation (other than the customer) on whose premise a telephone, PBX, or private line service or channel is located and who may communicate over such channels in accordance with the terms of the tariff.

BASE RATE

A schedule rate for any form of exchange service or equipment which does not include mileage charges.

BASE RATE AREA

A specific section of an exchange area within which primary classes of service are available without extra exchange line mileage or zone charges.

BASIC TERMINATION CHARGE

See "Termination Charge."

BATTERY POWER

See "Private Branch Exchange Service."

BUILDING

A building is a structure under one roof, or two or more structures connected by enclosed passageways which do not cross public thoroughfares other than alleys and are regularly used as corridors by persons, and are suitable for the installation and maintenance of inside wiring. Pipes and conduits are not considered enclosed passageways.

BUSINESS SERVICE

Telephone service furnished to customers where the actual or obvious use is principally or substantially of a business, professional, or occupational nature.

1. DEFINITION OF TERMS

CENTRAL OFFICE

A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangement for terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

CENTRAL OFFICE DESIGNATION

See "Telephone Number."

CENTRAL OFFICE DISTRICT

The specific section or area served by a single central office.

CERTIFICATE

Certificate of Public Convenience and Necessity issued by the Commission to telephone utilities.

CHANNEL

A channel is an electric path suitable for the transmission of telephone communications.

CIRCUIT MEASUREMENT

See Route Measurement under "Mileage and Zone Charges."

CLASS OF SERVICE

The classes of customer telephone service are residence service, business service, and semi-public service.

COIN TELEPHONE

A telephone station, either public or semi-public, equipped with a device for collecting money in payment of telephone messages.

COMMISSION

Public Service Commission of South Carolina

COMMUNICATIONS SYSTEMS

Communications systems are channels or other facilities which are capable, when not connected to the telecommunications systems of two-way communications between customer-provided terminals equipment or Company stations.

COMPANY

Wherever used in this tariff, "Company" refers to Piedmont Rural Telephone Company, Inc., unless the context clearly indicates otherwise.

1. DEFINITION OF TERMS

COMPANY ATTENDED PUBLIC TELEPHONE

See "Public Telephone."

COMPANY STATION

See "Telephone Station."

CONNECTING ARRANGEMENT

The equipment provided by the Company to accomplish the direct, electrical connection of customer-provided facilities with the facilities of the Company, or of facilities of the Company with other facilities of the Company.

CONNECTING COMPANY

A corporation, association, firm, or individual licensed and operating as a communications common carrier with whom the Company interchanges traffic.

CONSTRUCTION CHARGE

A separate initial charge made for construction of pole lines, circuits, facilities, etc., in excess of that contemplated under the rates quoted in the exchange tariff.

CONTINUOUS PROPERTY

A continuous plot of ground occupied by the customer which is not separated by a public thoroughfare or space occupied by others.

CUSTOMER

A person, firm, partnership, corporation, cooperative organization, governmental agency, etc., receiving service from the Company.

CUSTOMER-PROVIDED TERMINAL EQUIPMENT

Devices or apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which, when connected to the communications path of the telecommunications system, are so connected either electrically, acoustically or inductively.

DIRECT ELECTRICAL CONNECTION

A physical connection of the electrical conductors in the communications path.

DIRECTORY LISTING

- a. The publication in the Company's directory of information relative to a customer's telephone number, by which telephone users may ascertain the call number of a desired station.

1. DEFINITION OF TERMS

DIRECTORY LISTING (Cont'd)

- (1) Caption Listing: The listing of a customer's name without address or telephone number followed by a series of indented listings covering branches of different departments of the business.
- (2) Foreign Exchange Listing: The listing of a customer in the alphabetical list of an exchange other than that for the exchange from which the customer is served.
- (3) Free Listing: A directory listing for which no specific charge is made.
- (4) Indented Listing: A directory listing indented under another listing.
- (5) Reference Listing: The listing of a generally accepted name of a firm or corporation followed by a reference to another listing.

EXCHANGE

A central office or group of central offices, together with the customer stations and lines connected thereto, forming a local communications system furnishing means of telephonic intercommunication without toll charges between customers within a specified area, usually a single city, town or village and its environs. When an exchange includes only one central office, it is termed a single office exchange, but when it includes more than one central office, the exchange is termed a multi-office exchange.

EXCHANGE AREA

The corporate limits of the municipality or the local community area in which adequate local exchange telephone service is, or is proposed to be furnished, together with such rural areas contiguous thereto as are served, or as are proposed to be served with reasonable adequate local exchange service from the exchange in question.

EXCHANGE SERVICE

- a. The general telephone service rendered in accordance with tariff provisions. Exchange Service is a general term describing as a whole the facilities provided for local intercommunication, together with the right to originate and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this tariff.

1. DEFINITION OF TERMS

EXCHANGE SERVICE (Cont'd)

- (1) Flat Rate Service: A classification of exchange service furnished a customer under tariff provisions, for which a stipulated charge is made, regardless of the amount of use.
- (2) Foreign Central Office Service: A classification of exchange service furnished under tariff provisions by means of a circuit connecting a customer's main station or private branch exchange system with a central office other than that regularly serving customers within the area in which the station is located, but within the same exchange service area.
- (3) Foreign Exchange Service: A classification of exchange service furnished under tariff provisions by means of a circuit connecting a customer's main station or private branch exchange system with a central office of an exchange other than that which regularly services the exchange service area in which the customer is located.
- (4) Individual Line Service: A classification of exchange service furnished under tariff provisions which provide that only one main station shall be served by the circuit connecting each station with the central office.
- (5) Message Rate Service: A classification of coin box exchange service furnished under tariff provisions, which is charged for on the basis of amount of use. (Hotel, Motel, and Hospital PBX service).
- (6) Semi-Public Service: A classification of coin box exchange service furnished under tariff provisions for use at locations more or less public in character, but not, in the opinion of the Company generally accessible nor suitable for the installation of public telephones.
- (7) Public Service: A classification of coin box service or attended service established under tariff provisions for use at locations chosen or accepted by the Company as suitable and necessary for furnishing service to the general public.

EXTENDED AREA SERVICE

A type of telephone service furnished under tariff provisions whereby customers of a given exchange may complete calls to and, where provided by the tariff, receive messages from one or more exchanges without the application of long distance message telecommunication charges.

1. DEFINITION OF TERMS

EXTENSION STATION

See "Telephone Station."

EXTRA EXCHANGE LINE MILEAGE

See "Mileage and Zone Charges."

FACILITIES

All property, means and instrumentalities owned, operated, leased, licensed, used, furnished, or supplied for, by or in connection with the rendition of telephone service.

FLAT RATE SERVICE

See "Exchange Service."

FOREIGN CENTRAL OFFICE

Any central office other than that which services the area in which the customer is located.

FOREIGN CENTRAL OFFICE MILEAGE

See "Mileage and Zone Charges."

FOREIGN CENTRAL OFFICE SERVICE

See "Exchange Service."

FOREIGN EXCHANGE

Any other exchange but that in which the customer is billed.

FOREIGN EXCHANGE LISTING

See "Directory Listing."

FOREIGN EXCHANGE MILEAGE

See "Mileage and Zone Charges."

FOREIGN EXCHANGE SERVICE

See "Exchange Service."

GRADE OF SERVICE

A term used in describing exchange service with regard to the number of main telephones which may be connected to one central office line.

1. DEFINITION OF TERMS

INDENTED LISTING

See "Directory Listing."

INITIAL CHARGE

See "Installation Charge."

INITIAL SERVICE PERIOD

The minimum period of time for which service, facilities and equipment are provided.

INSTALLATION CHARGE

A separate initial charge, made under certain conditions for the placing, connecting, or furnishing of telephone equipment for the establishment of service which may or may not be associated with other charges for the service or equipment furnished. An installation charge is not a recurring charge, although the other charges, if any, with which it is associated ordinarily are recurring charges.

INSTRUMENTALITIES-IN-PLACE

See "Left-In-Station."

INTERCEPTING SERVICE

A service arrangement whereby a person calling a disconnected or discontinued telephone number is informed that, the called telephone number has been discontinued, or disconnected, or changed to another number, or that calls are received by another telephone.

INTERCOMMUNICATING SYSTEM

See "Private Branch Exchange."

INTEREXCHANGE CHANNEL

That portion of a channel which connects stations in two or more exchanges.

INTERIOR CENTREX STATION

See "Centrex Service."

JACK AND PLUG EQUIPMENT

See "Portable Telephone."

JOINT USER SERVICE

A classification of exchange service furnished to a joint user, in connection with customer's exchange service. A joint user is a person, firm, or corporation sharing the customer's exchange service in accordance with tariff provisions, but who would not otherwise be entitled to the use of the service.

1. DEFINITION OF TERMS

KEY AND PUSHBUTTON TELEPHONE SYSTEMS

An arrangement of equipment in combination with telephone sets and associated keys or buttons, to connect the associated telephone to any one of a limited number of exchanges, PBX, intercommunicating or private lines. Line indicating, signalling, holding features, etc., are, or may be, incorporated.

LEFT-IN-STATION

A station left on the premises after discontinuance of service. Also referred to as "instrumentalities-in-lace."

LISTING

See "Directory Listing."

LOCAL CALLING AREA

See "Local Service Area."

LOCAL MESSAGE

See "Message."

LOCAL SERVICE

Telephone service furnished between customers' stations located within the same exchange area.

LOCAL SERVICE AREA

The area within which telephone service is furnished customers under a specific schedule of exchange rates and without toll charges. A local service area may include one or more exchange areas.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

- a. The furnishing of facilities for telecommunications between stations in different local service areas in accordance with the regulations and system of charges specified in this tariff.
 - (1) Person-to-Person Call: A service whereby the person originating the call specified to the company operator a particular person to be reached, a particular mobile station to be reached through a Miscellaneous Common Carrier Attendant, or a particular station, department or office to be reached through a PBX or Centrex attendant.

1. DEFINITION OF TERMS

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

- (2) Station-to-Station Call: A service whereby the person originating the call either dials the telephone number desired or gives to the Company operator the telephone number of the desired station, Miscellaneous Common Carrier connecting circuit, Centrex, PBX or PBX station which is reached directly rather than through a PBX attendant, or gives only the name and address under which such number is listed, and does not specify a particular person to be reached, nor a particular mobile station to be reached through a Miscellaneous Common Carrier attendant, nor a particular station, department or office to be reached through a PBX or Centrex attendant.

MAIN STATIONS

See "Telephone Station."

MAINTENANCE OF SERVICE CHARGE

The charge made for keeping in repair telephone equipment or facilities under the provisions of Section 15 in this tariff.

MESSAGE

- a. A communication between two stations. Messages may be classified as follows:
- (1) Local Message: A communication between stations within the same local service area.
- (2) Toll Message: A communication between stations in different local service areas for which a toll charge is made.

MESSAGE RATE SERVICE

See "Exchange Service."

MILEAGE AND ZONE CHARGES

- a. A charge applying for the use and part of all of a channel furnished by the Company.

1. DEFINITION OF TERMS

MILEAGE AND ZONE CHARGES (Cont'd)

- (1) Airline Measurement: The shortest distance between two points.
- (2) Extra Exchange Line Mileage or Zone Charge: A charge applying in addition to the base rate for service when a customer's main station, PBX, or Centrex system is outside the base rate area but is located within the exchange area.
- (3) Extension Line Mileage: The measurement applying on an extension line, for the use of which a circuit charge is made in accordance with tariff provisions.
- (4) Foreign Central Office Mileage: The measurement applying to a line within the exchange connecting a customer's main station, PBX or Centrex system with a central office other than that from which he would normally be served, for the use of which a separate charge is made in addition to the base rate, plus zone charges if applicable.
- (5) Foreign Exchange Mileage: The measurement applying to a line connecting a customer's main station, PBX or Centrex system with a central office of an exchange other than that from which the customer would normally be served, for the use of which a separate charge is made in addition to the base rate, plus zone charges if applicable.
- (6) Route Measurement: The actual length of a circuit between two points. Also referred to as "circuit measurement."

MISCELLANEOUS COMMON CARRIERS

Miscellaneous Common Carriers, as defined in Part 21 of the Federal Communications Commission Rules, are communications common carriers which are not engaged in the business of providing either a public landline message telephone service or public message telegraph service.

MISCELLANEOUS EQUIPMENT

Equipment not regularly furnished with the various classes of exchange service.

MINIMUM CONTRACT PERIOD

The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

1. DEFINITION OF TERMS

(D)
(D)

NETWORK CONTROL SIGNALLING

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signalling (dialing), calling and called number identification, audible tone signals (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

NETWORK CONTROL SIGNALLING UNIT

The terminal equipment furnished, installed and maintained by the Company for the provision of network control signalling.

NON-PUBLISHED TELEPHONE

An exchange stations which has the listing omitted from both the telephone directory and directory assistance records at the customer's request.

PERSON

Any corporation, company, person, partnership, firm, association or any cooperative non-profit membership corporation or limited dividend or mutual association now or hereafter created.

PLANT

Property which is necessary to provide service to the public as set forth in the various fixed capital accounts of the uniform System of Accounts for telephone companies.

PORTABLE TELEPHONE

A desk or handset equipped with a cord terminating in plug for use in connection with a circuit terminating in jacks.

PREMISES

- a. The term "same premises" (except in connection with inside moves) shall be interpreted to mean:
 - (1) The building, or buildings, together with the surrounding land occupied as, or used in the conduct of, one establishment, business, residence, or a combination thereof, and not intersected by a public road.

1. DEFINITION OF TERMS

PREMISES (Cont'd)

- (2) The portion of the building occupied by the customer, either in the conduct of his business or residence, or a combination thereof, and not intersected by a public corridor or by space occupied by others.
 - (3) The continuous property operated as a single farm whether or not intersected by a public road.
- b. In connection with inside moves, the term "same premises" is to be interpreted to mean the building or portion of a building occupied as a unit by the customer in the conduct of his business or as a residence, or a combination thereof, and not intersected by a public road, a corridor, or space occupied by others.

PRIMARY STATION

See "Main Stations."

PRIVATE BRANCH EXCHANGE SERVICE (PBX SERVICE)

Private Branch Exchange Service refers to a switching system on the customer's premises to provide telecommunications service within the customer's premises and connected to the Company's facilities by means of one or more trunks.

PRIVATE LINE SERVICE

As opposed to the exchange service, this refers to channels and equipment furnished to a customer for direct communication between various points without access to the Company's exchange switching network.

PRIVATE RIGHT-OF-WAY

A facility route granted to the Company on or over private property.

PUBLIC TELEPHONE

- a. An exchange station installed on the Company's initiative, or at the Company's option, at a location chosen or accepted as suitable and necessary for furnishing service to the general public.
- (1) Coin Public Telephone: A public telephone equipped with a coin collecting device into which all payments for the use of the telephone are deposited prior to (prepayment) or at (postpayment) the time the operator established the desired connection.

1. DEFINITION OF TERMS

PUBLIC TELEPHONE (Cont'd)

- (2) Company Attended Public Telephone: A public telephone operated by a Company employee as attendant.

RATE CENTERS

Points upon which the airline distances for the determination of message toll telephone rates are based. In general, each city, town, or locality is designated as a rate center except that certain small towns and localities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest.

REFERENCE LISTING

See "Directory Listing."

RESIDENCE SERVICE

Exchange service furnished to customers where the actual or obvious use is for domestic purposes.

RINGING

The Company provides signalling to all subscribers by means of applying ringing current at various frequencies to the subscriber's line. The selection of the ringing frequency applied to the subscriber's line is the sole discretion of the Company.

RINGING CURRENT

See "Private Branch Exchange Service."

ROTARY SERVICE

An arrangement whereby two or more lines furnished to a customer are assigned numbers in sequence and equipped so that calls to the first number are automatically completed to the first non-busy line in the sequence. Lines beyond the first line are referred to as "auxiliary lines."

ROUTE MEASUREMENT

See "Mileage Charges."

SAME BUILDING

See "Building."

SAME PREMISES

See "Premises."

1. DEFINITION OF TERMS

SECRETARIAL LINES

Extension station lines or main station lines of patrons of a telephone answering bureau which terminate in telephone answering facilities on the premises of the bureau so as to permit the bureau attendant to answer incoming calls on such lines.

SELECTIVE RINGING

See "Ringing."

SEMI-PUBLIC TELEPHONE

See "Exchange Service."

SERVICE

The act or means of supplying communication to the public.

SERVICE CONNECTION CHARGE

The charge applying to the establishment of basic telephone service for a customer.

SERVICE POINT

The term "Service Point" when used in connection with customer provided communications channels denotes the point on the customer's premises where channels provided by or furnished to the customer are terminated in switching equipment used, at least in part, for communications with stations or customer-provided terminal equipment.

SERVICE STATION

See "Telephone Station."

SUSPENSION OF SERVICE

An arrangement made at the request of the customer, or initiated by the Company for violation of tariff regulations by the customer, for temporarily discontinuing service without terminating the service agreement or removing the telephone equipment from the customer's premises.

SYSTEM

The coordinated facilities, including central office equipment, outside plant and customer instrumentalities, used to provide telephone service to the public.

TARIFF

The rates, charges, rules and regulations adapted and filed by the Company and approved by the Commission.

1. DEFINITION OF TERMS

TELEPHONE COMPANY

A person, firm, partnership, cooperative organization, or corporation engaged in the business of furnishing telephone service to the public under the jurisdiction of the Public Service Commission of South Carolina.

TELEPHONE NUMBER

A designation assigned to a telephone station or private branch exchange necessary for placing calls to the telephone station or private branch exchange and for identification in the assessment of message charges, etc.

TELEPHONE STATION

A unit of service, complete with all instrumentalities (i.e., telephone set, connecting block, inside wiring, protection apparatus, drop or block wiring) and lines (circuits), so arranged as to permit sending and receiving messages through the exchange and long distance network.

a. Main and Extension Stations

- (1) Main Station: A Company station, directly connected by means of an individual line with a central office.
- (2) Extension Station: An additional station connected on the same line as the main station and subsidiary thereto.

b. PBX and Centrex Stations

- (1) PBX Station: See "Private Branch Exchange Service (PBX Service)."
- (2) Centrex Station: See "Centrex Service."

TELETYPEWRITER

An electrically controlled form of typewriter upon which typewritten messages may be sent and received between similar teletypewriters when connected by a communications channel.

TELETYPEWRITER EXCHANGE SERVICE

The furnishing of facilities for typewritten and data communication between teletypewriter exchange service stations.

TEMPORARY DISCONNECTION

An arrangement made at the request of the customer for temporarily discontinuing service without terminating the contract or removing the telephone equipment from the customer's premises.

1. DEFINITION OF TERMS

TERMINATION CHARGE

A charge applied under certain conditions, when a contract for service is terminated by the customer before the expiration of the minimum contract period.

TIE LINE SERVICE

See "Private Branch Exchange Service."

TOLL LINE

For the purpose of distinguishing between certificates for exchange areas and for toll lines, a toll line is a "line" as herein defined used in the transmission of communication between any two or more exchanges, as distinguished from inter-office trunks between individual central offices within a single exchange area.

TWX

See "Teletypewriter Exchange Service."

UTILITY

Any person as herein defined engaged in supplying telephone service to the public in South Carolina.

WIDE AREA TELEPHONE SERVICE (WATS)

The furnishing of facilities for telephone communication between wide area service access line and other exchange and toll station telephones in the area prescribed in the tariff.

ZONE

See "Mileage and Zone Charges."

2. GENERAL REGULATIONS

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2. GENERAL REGULATIONS

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2. GENERAL REGULATIONS

2.1 Application

The regulations specified herein are applicable to all communication services offered in this tariff by Piedmont Rural Telephone Company, Inc., hereinafter referred to as the Company. Additional regulations, where applicable, pertaining to specific service offerings accompany such offerings in various sections of this tariff.

2.2 Limitations and Use of Service

2.2.1 Use of Customer's Service

- a. Telephone equipment and facilities are furnished for the use of the customer employees, agents or representatives of the customer or members of the customer's domestic establishment except in connection with semi-public telephone service and except as the use of the service may be extended, in addition to other service which may be separately ordered, to joint users, patrons of hospitals or of hotels, members of clubs, students living in quarters furnished by schools, colleges or universities, to persons temporarily subleasing a customer's residential premises, or to tenants living in retirement complexes.
- b. Except as otherwise provided in this tariff, service furnished by the Company is intended only for communications in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, firm or corporation for use, or in the collection, transmission or delivery of any communication for others. This prohibition shall not apply to a customer who is engaged as a communications common carrier for message telephone communications.
- c. In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavailability of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions, and limitations herein specified.

2. GENERAL REGULATIONS

2.2 Limitations and Use of Service (Cont'd)

2.2.2 Establishment of Identity

- a. The calling party shall establish his identity in the course of any communication as often as may be necessary.
- b. The calling party shall be solely responsible for establishing the identity of the person or station with whom connection is made at the called location.

2.2.3 Unauthorized Attachments or Connections

No equipment, apparatus, circuit or device which does not have an FCC registration number shall be attached to or connected with the facilities furnished by the Company, whether physically, by induction or otherwise, except as provided in this tariff. In case such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same; or to suspend the service during the continuance of said attachments or connection or to terminate the service.

2.2.4 Miscellaneous Devices Provided by the Customer

- a. The provisions of 2.2.3 preceding shall not be construed or applied to bar a customer from using devices which serve his convenience in his use of the facilities of the Company in the service for which they are furnished under this tariff, provided any such device, so used, would not endanger the safety of Company employees or the public, damage, require change in or alternation of, or involve direct electrical connection to, the equipment or other facilities of the Company; or interfere with the proper functioning of such equipment or facilities; or impair the operation of the telephone system or the teletype system or otherwise injure the public in its use of the Company's services.

2. GENERAL REGULATIONS

2.2 Limitations and Use of Service (Cont'd)

2.2.4 Miscellaneous Devices Provided by the Customer (Cont'd)

- b. Devices provided by the customer to obtain quietness or privacy may be used in conjunction with the telephone instrument provided any such device does not involve direct electrical connection to the equipment or any change in or alteration of such equipment, or interfere with its proper functioning, or damage it in any way.
- c. Except as otherwise provided in this tariff, nothing herein shall be construed to permit the use of a recording or advice to interconnect any line or channel of the Company with any other communication line or channel of the Company or of any other person.

2.2.5 Broadcast of Recordings of Telephone Conversations

The provisions of 2.2.3 preceding shall not apply to the broadcasting of a recording of a telephone conversation during the period of recording provided that, in the interest of protecting the privacy of telephone service, the recording is made in accordance with the regulations governing connection with customer-provided voice recording equipment as specified in this tariff.

2.2.6 Recorded Public Announcement

- a. Use of Company facilities or service in connection with automatic answering service, automatic answering and recording service, recorder-coupler service or miscellaneous devices for recorded public announcements are subject to the following conditions:

2. GENERAL REGULATIONS

2.2 Limitations and Use of Service (Cont'd)

2.2.6 Recorded Public Announcement (Cont'd)

- (1) For purposes of identification, customers of telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided, unless the address of the organization or individual named in the announcement is shown in the currently distributed telephone directory.
- (2) Private telephone numbers will not be furnished for use with recorded public announcements.
- (3) Failure to comply with the provisions of this tariff shall be cause for termination of service.

2.2.7 Limited Communication

The Company reserves the right to limit the length of communication when necessary because of a shortage of facilities caused by emergency conditions.

2.2.8 Transmitting Message

The Company does not transmit messages but offers the use of its facilities for communications between customers. If because of transmission difficulties, the operator, in order to accommodate the customer, repeats messages, she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Company because of any errors made by the operator or misunderstandings that may arise between customers because of errors.

2.2.9 Unlawful Use of Service

The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will be discontinued if any

2. GENERAL REGULATIONS

2.2 Limitations and Use of Service (Cont'd)

2.2.9 Unlawful Use of Service (Cont'd)

law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law. The Company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of law.

2.2.10 Cancellation of Service for Cause

- a. The Company may without notice either suspend service or terminate the customer's contract without suspension of service or following a suspension of service, disconnect the service and remove any of its equipment from the customer's premises upon:
 - (1) Abandonment of the service.
 - (2) Failure of a customer to make suitable deposit as required by this tariff.
 - (3) Impersonation of another with fraudulent intent.
 - (4) Non-payment of any sum due for exchange, long distance or other service.
 - (5) Use of service in such a way as to impair or interfere with the service of other customers; such improper use includes, but is not limited to, the use of telephone service by a customer or with his permission in connection with a plan or contrivance to secure a large volume of telephone calls, to be directed to such customer at or about the same time which may result in preventing, obstructing, or delaying the telephone service of others.
 - (6) Use of service or facilities for a call or calls, anonymous in a manner reasonable to be expected to frighten, abuse, torment or harass another.

2. GENERAL REGULATIONS

2.2 Limitations and Use of Service (Cont'd)

2.2.10 Cancellation of Service for Cause (Cont'd)

(7) Any other violation of the Company's regulations.

- b. The Company reserves the right to cancel any contract for service with and to discontinue service to any person who uses or permits the use of obscene, profane or grossly abusive language over or by means of the Company's facilities, and who, after reasonable notice fails, neglects or refuses to cease and refrain from such practice or to prevent the same, and to remove its property from the premises of such person.

2.3 Establishment and Furnishing of Service

2.3.1 Availability of Facilities

- a. The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the provision of such service.
- b. The rates and charges quoted in this tariff provided for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs.
- c. When excessive costs are involved for the construction of facilities, charges for such construction will be determined in accordance with the regulations as set forth in Section 5, "Charges Applicable Under Special Conditions," except as otherwise specified.

2.3.2 Party Line Service

Party line service is not offered by the Company.

2.3.3 Application for Service

- a. Any applicant for service may be required to sign an application form requesting the Company to furnish the service in

2. GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Cont'd)

2.3.3 Application for Service (Cont'd)

accordance with rates, charges, rules and regulations from time to time in force and effect.

- b. The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former customers of the Company who are indebted for previous service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of said indebtedness.
- c. If telephone service is established and it is subsequently determined that either condition in b. above exists, the Company may suspend or disconnect such service until satisfactory arrangements have been made for the payment of the prior indebtedness.
- d. When an application for service and facilities or requests for additions, rearrangements, relocations or modifications of service and equipment are cancelled in whole or in part, prior to completion of the work involved, the applicant is required to reimburse the Company for all expense incurred in handling the request before notice of cancellation is received. such charge, however, is not to exceed all charges which would apply if the work involved in complying with the request had been completed. Any costs due to a rearrangement of equipment caused by a suspension of a portion of a service will be borne by the customer.
- e. When equipment has been ordered for the specific needs of a customer and the installation thereof is unduly delayed by or at the request of the customer, applicable charges as specified in Section 5.3 apply for such equipment for the period of the delay.

2. GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Cont'd)

2.3.3 Application for Service (Cont'd)

- f. When a customer requests a change in location of all or part of the facilities covered by his application for service or request for addition, rearrangements or modifications of his existing service and equipment prior to completion of the work involved, he is required to pay the difference between the total costs and expenses incurred by the Company in completing the work involved and that which would have been incurred had the final location of the facilities been specified initially.

2.3.4 Application of Rates for Business and Residence Service

- a. Although in general business rates apply at business locations and residence rates apply at residence locations, the determination as to whether customer service should be classified as business or residence is based on the character of use to be made of the service.
- b. Business rates apply whenever the use of the service is primarily or substantially at a business, professional, institutional or otherwise occupational nature where the listing required is such as to indicate business use. Business rates apply for:
 - (1) Offices, stores, factories, mines, and all other places of a strictly business nature.
 - (2) Boarding houses, except as modified under 2.3.4.c.(2); office of hotels and apartment houses, colleges, quarters occupied by clubs and fraternal societies, except as modified under 2.3.4.c.(5); private schools, hospitals, nursing homes, libraries and other institutions.

2. GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Cont'd)

2.3.4 Application of Rates for Business and Residence Service (Cont'd)

NOTE: For the purpose of this tariff, a boarding house is defined as a house or apartment where rooms are rented or boarders taken or both. Such houses or apartments may obtain service at residence rates when in the judgment of the Company they are not conducted primarily for business purposes and are listed as residences.

- (3) Residence locations, where the place of residence is adjacent to a place of business and is connected thereto, and it is not evident that the service located in the residence is to be employed primarily for domestic use.
- (4) Residence locations, where an extension station or extension bell is located in any place where business rates would apply under the provisions of this tariff.
- (5) Service terminating solely on the secretarial facilities of a secretarial answering firm will carry business rates.
- (6) Any location where a business designation is provided or when any title indicating a trade or profession is listed, except as modified under 2.3.4.c.(3).
- (7) All other locations where the customer's primary use of the service is for business purposes.

c. Residence rates apply when the use of the service is of domestic nature and provided that service is not used substantially for occupational purposes. Residence rates apply for:

2. GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Cont'd)

2.3.4 Application of Rates for Business and Residence Service (Cont'd)

- (1) Private residences on service not employing business listings.
 - (2) Private apartments in hotels, clubs and boarding houses where service is confined to the domestic use of the customer and business listings are not employed.
 - (3) The place of residence of a clergyman, physician, registered or practical nurse, dentist, veterinary surgeon or other medical practitioner, provided the service is not installed in that portion of the customer's residence which is used as an office, but is located in the customer's domestic establishment, and provided no business designation is employed. Titles such as "Dr.," "Rev.," "Judge," and "Professor" are not considered business designations.
 - (4) Private stable or garage when strictly a part of the customer's domestic establishment.
 - (5) College fraternity houses where members of the fraternity lodge within the house.
 - (6) Secretarial line terminations of residence main service terminating as extension lines on the premises of a telephone answering bureau.
- d. Changes from business service to residence service are made only in the event of a change in the customer's arrangements which would entitle him to a residence classification of his service, as specified in c. above. The business telephone number may continued for the residence service only if all the facts indicate that the service is no longer to be used substantially for business purposes

2. GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Cont'd)

2.3.4 Application of Rates for Business and Residence Service (Cont'd)

- e. Changes from residence to business service may usually be made without change to telephone number, if the customer so desires. Service connection charges, which apply for such changes, are quoted in Section 4 of this tariff.

2.3.5 Initial Service Periods

- a. Unless otherwise specified, the initial service period for all services offered in this tariff is one month commencing with the date of installation of the service.
- b. The initial service period for Dial PBX systems is sixty months at the same location.
- c. For services furnished with initial service periods exceeding one month, the applicable initial service period is the number of months indicated in parenthesis following the basic termination charge listed in that section of this tariff containing the service offered.
- d. The initial service period relates to each applicable unit of service, either on the initial or subsequent installations.

2.3.6 Floor Space, Electric Power and Operating at the Customer's Premises

- a. The customer is responsible for the provision and maintenance, at his expense, of all suitable space and floor arrangements, including but not limited to adequate lighting, proper relative humidity and temperature control, required on his premises for communication facilities provided by the Company in connection with services furnished to the customer by the Company. Any power outlets and commercial power required for the operation of such facilities shall be provided by, and at the expense of, the customer.

2. GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Cont'd)

2.3.6 Floor Space, Electric Power and Operating at the Customer's Premises (Cont'd)

- b. Except as may be specified elsewhere in this tariff, all operating required for the use of communications facilities provided by the Company at the customer's premises will be performed at the expense of the customer, and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.

2.3.7 Provision and Ownership of Equipment and Facilities

- a. Equipment and facilities furnished by the Company on the premises of a customer or authorized user of the service are the property of the Company and are provided upon the condition that such equipment and facilities, except as expressly provided in this tariff, must be installed, relocated and maintained by the Company and that the Company's employees and agents may enter said premises at any reasonable hour to make collections from coin boxes, to install, inspect or repair any part of the Company's equipment and facilities on the customer's premises, or upon termination or cancellation of the service, to remove such equipment and facilities.
- b. Customers may not disconnect or remove or permit others to disconnect or remove any apparatus installed by the Company, except upon the written consent of the Company.
- c. Equipment and facilities furnished by the Company shall, upon termination of service from any cause whatsoever, be returned to it in good condition, reasonable wear and tear thereof accepted.

2.3.8 Provision and Ownership of Directories

Telephone directories distributed from time to time by the Company, remain the property of the Company and shall not be mutilated and shall be surrendered upon request. No - binder, holder, insert or auxiliary cover

2. GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Cont'd)

2.3.8 Provision and Ownership of Directories (Cont'd)

or attachment of any kind not furnished by the Company shall be attached to the directories owned by the Company, except that this prohibition shall not apply on a customer-provided binder, holder, insert, or auxiliary cover which is not so attached as to impede reference to essential service information or otherwise interferes with service. The telephone Company will distribute one directory per subscriber. Additional directories are available at the Company business office.

2.3.9 Provision and Ownership of Telephone Numbers

Telephone numbers are the property of the Company and are assigned to the service furnished the customer. The customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company, and no right to the continuance of service through any particular central office. The Company reserves the right to change such numbers, or the central office designation associated with such numbers or both, assigned to the customer, whenever the Company deems it necessary to do so in the conduct of its business.

2.3.10 Maintenance and Repairs

All ordinary expense of maintenance and repairs on equipment furnished and installed by the Company and leased to the customer, unless otherwise specified in this tariff, is borne by the Company. In case of damage, loss, theft, or destruction of any of the Company's property due to the negligence or willful act of the customer or other persons authorized to use the service, and not due to ordinary wear and tear or causes beyond the control of the customer, the customer shall be required to pay the expense incurred by the Company in connection with the replacement of the property damaged, lost, stolen, or destroyed, or the expense incurred in restoring it to its original condition.

2. GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Cont'd)

2.3.11 Company Facilities at Hazardous or Inaccessible Locations

Where service is to be established at a location that would involve undue hazards, or where accessibility is impracticable to employees of the Company, the customer may be required to install and maintain the Company's equipment and facilities in a manner satisfactory to the Company, and remuneration to be based on the conditions involved.

2.3.12 Work Performed Outside Regular Working Hours

The rates and charges specified in this tariff contemplate that work in connection with furnishing or rearranging service be performed during regular working hours. Whenever a customer requests that work necessarily required in the furnishing or rearranging of his service be performed outside the Company's regular working hours or that once begun be interrupted, so that the Company incurs costs that would not otherwise have been incurred, the customer may be required to pay, in addition to the other rates and charges specified in this tariff, the amount of additional costs incurred by the Company as a result of the customer's special requirements.

2.3.13 Termination of Service

a. Termination of Service by the Company

- (1) Violation of any of the regulations contained in this tariff on the part of the customer may be regarded as sufficient cause for termination of the customer's service.
- (2) When the service is terminated on the initiative of the Company because of violation of its regulations by the customer, the regulations stipulated below for termination of service at the customer's request apply.

2. GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Cont'd)

2.3.13 Termination of Service (Cont'd)

- (3) The Company may refuse to furnish or continue to furnish service hereunder, if such service would be used or is used for a purpose other than for which it is provided or when its use interferes with or impairs, or would interfere with or impair, any other service rendered to the public by the Company.

b. Termination of Service at the Customer's Request

Service may be terminated at any time upon reasonable notice from the customer to the Company. Upon such termination the customer shall be responsible for the payment of all charges due. This includes all charges due for the period service has been rendered plus any unexpired portion of an initial service period or applicable termination charges, or both.

2.3.14 Ringer Limitations

There is a limit to the number of ringers that can be installed on a subscriber's line. The Company will not warrant that it will provide ringing current to ring more than three ringers per line.

2.4 Payment Arrangements and Credit Allowances

2.4.1 Advance Payments

- a. An applicant for service or facilities may be required to pay in advance of installation an amount not to exceed applicable service connection, installation or other non-recurring charges plus charges for one month of service.
- b. The amount of any advance payment collected is credited to the subscriber's account after service-is established.

2. GENERAL REGULATIONS

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.1 Advance Payments (Cont'd)

- c. In addition to the advance payment specified in the preceding paragraph, an applicant for telephone service (the furnishing of which involves an unusual installation expense) may, if it is deemed necessary by the Company in safeguarding its interests, be required to make an advance payment of such proportion of the estimated cost as is to be borne by the applicant in addition to such service connection charges as are applicable.
- d. The amount of any advance payment collected because of unusual installation-expense is credited to the applicant's account as applying against the construction or installation charge. If the amount of such advance payment collected is in excess of the proportion of such costs to be borne by the applicant, the amount of excess is either returned to the customer or credited to his account.

2.4.2 Deposits

- a. The Company may require from any customer or from any prospective customer, a Basic Service deposit intended to guarantee payment of bills for service, if any of the following conditions exist:
 - (1) The customer's past payment record to a telephone utility shows delinquent payment practice, i.e., customer has had two consecutive 30-day arrears in the past 24 months.
 - (2) A new customer can not furnish either a letter of good credit from a reliable source or an acceptable cosigner or guarantor on the same system within the State of South Carolina to guarantee payment.

2. GENERAL REGULATIONS

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.2 Deposits (Cont'd)

- (3) A customer has no deposit and presently is delinquent in payments (i.e., has had two consecutive 30-day arrears, or more than two non-consecutive 30-day arrears, in the past 24 months).
 - (4) A customer has had his service terminated for non-payment or fraudulent use.
- b. In addition to the Basic Service deposit, the Company may require from any customer or from any prospective customer, a Set deposit intended to guarantee return of the utility's telephone instrument upon discontinuance of service. Such Set deposit shall be based upon the utility's investment in the instrument but shall not exceed the greater of either the amount for which the equivalent set is being offered for direct sale by the company or the company's replacement cost.
 - c. For a new customer, a maximum Basic Service deposit may be required up to an amount equal to an estimated two (2) months (60 days) total bill (includes toll and taxes). For an existing customer, a maximum Basic Service deposit may be required up to an amount equal to the total actual bills of the highest two (2) consecutive months within the preceding six (6) months.
 - d. All Basic Service deposits may be subject to review based on the actual experience of the customer. The amount of the deposit may be adjusted upward or downward to reflect the actual billing experience and the payment habits of the customer.
 - e. Basic Service deposits shall be refunded completely with interest after two years unless the customer has had two consecutive 30-day arrears, or more than two non-consecutive 30-day arrears in the past 24 months, or has had service denied or interrupted for non-payment of bills.

2. GENERAL REGULATIONS

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.2 Deposits (Cont'd)

- f. Interest shall be paid by the Company upon such deposits at a rate prescribed by the South Carolina Public Service Commission, payable annually for the time such deposits were held by the Company and the customer was served by the Company.

2.4.3 Payment for Service

- a. The Customer is responsible for payment of all charges in conjunction with the services furnished him including collect long distance messages which have been accepted at the customer's telephone and long distance messages originating at the customer's station.
- b. The customer shall pay on a monthly basis in advance or shall pay on demand all charges for long distance service. Special billing arrangements may be established for services provided to certain Governmental agencies.
- c. Bills are due upon receipt and are payable at the Company's Business Office or at any agency duly authorized to receive such payments.
- d. Failure to receive a bill does not relieve the customer of the responsibility for payment in accordance with the provisions set forth herein.
- e. Should service be suspended for non-payment of charges, it will be restored only as provided under "Restoration Charge" in Section 4 of this tariff.
- f. When the service has been disconnected for non-payment, the service agreement is considered to have been terminated. Re-establishment of service may be made only upon the execution of a new service agreement which is subject to the provisions of this tariff.

2. GENERAL REGULATIONS

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.3 Payment for Service (Cont'd)

- g. In its discretion, the Company may restore or re-establish service which has been suspended or disconnected for non-payment of charges, prior to payment of all charges due. Such restoration or re-establishment shall not be construed as a waiver of any rights to suspend or disconnect service for non-payment of any such or other charges due and unpaid or for the violation of the provisions of this tariff-, nor shall the failure to suspend or disconnect service for non-payment of any past due account or accounts operate as a waiver or estoppel to suspend or disconnect service for non payment of such account or of any other past due account.

2.4.4 Allowance for Interruptions

When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the customer or the failure of the facilities provided by the customer, a pro rate adjustment of the fixed monthly charges involved will be allowed, upon request of the customer, for the service and facilities rendered useless and inoperative by reason of the interruption during the time said interruption continues in excess of forty-eight hours from the time it is reported to or detected by the Company, except as otherwise specified in this tariff. For the purpose of administering this regulation, every month is considered to have thirty days.

2.4.5 Provision for Certain Local Taxes and Fees

In the event that a municipality or political subdivision, local agency of government, or South Carolina Public Service Commission imposes upon and collects from the Company, for the use of the streets, alleys, or public places of the municipality or political subdivision, a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, privilege tax, inspection fee, or any other similar tax or fee, such taxes and fees shall, insofar as practicable, be billed pro rata to the Company's customer receiving service within the territorial limits of such municipality, other political subdivision, local agency of government, or public utility commission.

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2. GENERAL REGULATIONS

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.5 Provision for Certain Local Taxes and Fees (Cont'd)

The Company may adjust its rates and charges or impose additional rates and charges on its customers in order to recover amounts it is required by governmental or quasi-government authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs includes, but are not limited to, the Universal Service Fund, the Primary Interexchange Carrier Charge, and compensation to payphone service providers for use of their payphones to access the Company's services.

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2.5 Liability of the Company

2.5.1 Service Irregularities

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or failures or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.

2.5.2 Use of Facilities of Other Connecting Carriers

When suitable arrangements can be made, facilities of other connecting carriers may be used in conjunction with this Company's facilities in establishing connections to points not reached by this Company's facilities. Neither this Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

2. GENERAL REGULATIONS

2.5 Liability of the Company (Cont'd)

2.5.3 Indemnifying Agreement

The Company shall be indemnified and saved harmless by the customer or customers against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Company, apparatus and systems of the customer; and against all other claims arising out of any act of omission of the customer in connection with the facilities provided by the Company.

2.5.4 Errors in Telephone Directories

- a. The Company, except as provided herein, assumes no liability for damages claimed on account of errors or omission from the directories and, in accepting listings as prescribed by applicants or customers, will not assume responsibility for the result of their publication in the directory.

Claims for damages on account of interruptions to service due to errors or omissions in directory listings will be limited to an amount equivalent to such proportion of the customer's service as is affected, the maximum liability not to exceed one-half the service charges for the period from the date of issuance of the directory in which the error occurred to the date of issuance of a new directory containing the proper listing.

- b. In the case of additional or joint user listings in the alphabetical section of the directory for which a charge is made, the Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues.

2. GENERAL REGULATIONS

2.5 Liability of the Company (Cont'd)

2.5.5 Period for the Presentation of Claims

The Company shall not be liable for damages or statutory penalties in any case where a claim is not presented in writing within six months after the alleged delinquency occurs.

2.5.6 Equipment in Explosive Atmosphere

- a. The Company does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused-directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said equipment so provided.
- b. The Company may require each customer to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.
- c. The customer shall furnish, install and maintain sealed conduit with explosive-proof fittings between this equipment and points outside the hazardous area where connection may be made with regular facilities of the Company. The customer may be required to install and maintain this equipment within the hazardous area if, in the opinion of the Company, injury or damage to Company employees or property might result from installation or maintenance by the Company.

2. GENERAL REGULATIONS

2.5 Liability of the Company (Cont'd)

2.5.7 Defacement of Premises

The Company is not liable for any defacement of or damage to the premises of a customer resulting from the furnishing of service or the attachment of the instruments, apparatus and associated wiring furnished by the Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of employees of the Company.

2.6 Bundled Service Packages

The company will offer various bundled service packages to residential and business customers. These bundled service packages may include a combination of regulated and deregulated features, including, but not limited to, long distance telephone service, voice mail, and high speed internet access.

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3. BASIC LOCAL EXCHANGE SERVICE

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3. BASIC LOCAL EXCHANGE SERVICE

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3. BASIC LOCAL EXCHANGE SERVICE

3.1 General

- A. Except as provided for in Section 3.8, Piedmont Call Plus, the Piedmont Rural Telephone Cooperative, Inc. offers only single party residence and business service throughout its service area.
- B. Local exchange service rates in this tariff are identified with the Piedmont Rural Telephone Cooperative, Inc. of Laurens, South Carolina.
- C. The Basic Rate Area for each exchange includes the entire exchange area.
- D. The rates for service and equipment not specifically shown in this section are presented in other sections of this tariff.

3.2 Monthly Exchange Rates

Monthly exchange rates are authorized by the Public Service Commission of South Carolina and are shown below:

3.2.1 Flat Rate Service, Laurens Rural Exchange

The rates quoted herein also entitle the subscribers of this exchange to call without additional charge subscribers in the exchange service areas of Gray Court, Laurens City, Enoree, Hickory Tavern, Waterloo, West End and Clinton.

A.	<u>Business</u>	<u>Monthly Rate</u>
	One Party Access Line	\$28.70 (I)
B.	<u>Residence</u>	
	One Party Access Line	\$14.35 (I)

3. BASIC LOCAL EXCHANGE SERVICE

3.2 Monthly Exchange Rates (Cont'd)

3.2.1 Flat Rate Service, Laurens Rural Exchange (Cont'd)

C. Pay Station

This service is deleted from the tariff

D. PABX and PBX

Trunk Lines \$36.50

E. Churches

One Party Access Line \$14.35 (I)

3.2.2 Flat Rate Service, Enoree Exchange

The rates quoted herein also entitle the subscribers of this exchange to call without additional charge subscribers in the exchange service areas of Woodruff, Gray Court, Laurens Rural, Laurens City, Hickory Tavern, Waterloo, West End and Spartanburg.

A. Business Monthly Rate

One Party Access Line \$30.50 (I)

B. Residence

One Party Access Line \$16.15 (I)

C. Pay Station

This service is deleted the tariff

D. PABX and PBX

Trunk Lines \$41.12

3. BASIC LOCAL EXCHANGE SERVICE

3.2 Monthly Exchange Rates (Cont'd)

3.2.2 Flat Rate Service, Enoree Exchange (Cont'd)

E. Churches

One Party Access Line	\$16.15	(I)
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3.2.3 Flat Rate Service, Hickory Tavern Exchange

The rates quoted herein also entitle the subscribers of this exchange to call without additional charge subscribers in the exchange service areas of Gray Court, Laurens City, Laurens Rural, Waterloo, West End and Enoree.

A.	<u>Business</u>	<u>Monthly Rate</u>	
	One Party Access Line	\$28.70	(I)
B.	<u>Residence</u>		
	One Party Access Line	\$14.35	(I)
C.	<u>Pay Station</u>		
	This service is deleted from the tariff		
D.	<u>PABX and PBX</u>		
	Trunk Lines	\$36.00	
E.	<u>Churches</u>		
	One Party Access Line	\$14.35	(I)

3. BASIC LOCAL EXCHANGE SERVICE

3.2 Monthly Exchange Rates (Cont'd)

3.2.4 Flat Rate Service, West End Exchange

The rates quoted herein also entitle the subscribers of this exchange to call without additional charge subscribers in the exchange service areas of Gray Court, Laurens City, Laurens Rural, Waterloo, Hickory Tavern and Enoree.

A.	<u>Business</u>	<u>Monthly Rate</u>	
	One Party Access Line	\$28.70	(I)
B.	<u>Residence</u>		
	One Party Access Line	\$14.35	(I)
C.	<u>Pay Station</u>		
	This service is deleted from the tariff		
D.	<u>PABX and PBX</u>		
	Trunk Lines	\$36.00	
E.	<u>Churches</u>		
	One Party Access Line	\$14.35	(I)

3. BASIC LOCAL EXCHANGE SERVICE

3.2 Monthly Exchange Rates (Cont'd)

3.2.5 Flat Rate Service, Gray Court Exchange

The rates quoted herein also entitle the subscribers of this exchange to call without additional charge subscribers in the exchange service areas of Hickory Tavern, Laurens City, Laurens Rural, Waterloo, West End and Enoree.

<u>A. Business</u>	<u>Monthly Rate</u>
One Party Access Line	\$28.70 (I)
<u>B. Residence</u>	
One Party Access Line	\$14.35 (I)
<u>C. Pay Station</u>	
This service is deleted from the tariff	
<u>D. PABX and PBX</u>	
Trunk Lines	\$36.00
<u>E. Churches</u>	
One Party Access Line	\$14.35 (I)

3. BASIC LOCAL EXCHANGE SERVICE

3.2 Monthly Exchange Rates (Cont'd)

3.2.6 Flat Rate Service, Waterloo Exchange

The rates quoted herein also entitle the subscribers of this exchange to call without additional charge subscribers in the exchange service areas of Hickory Tavern, Laurens City, Laurens Rural, Gray Court, West End and Enoree.

A.	<u>Business</u>	<u>Monthly Rate</u>
	One Party Access Line	\$28.70 (I)
B.	<u>Residence</u>	
	One Party Access Line	\$14.35 (I)
C.	<u>Pay Station</u>	
	This service is deleted from the tariff	
D.	<u>PABX and PBX</u>	
	Trunk Lines	\$36.00
E.	<u>Churches</u>	
	One Party Access Line	\$14.35 (I)

3. BASIC LOCAL EXCHANGE SERVICE

3.2 Monthly Exchange Rates (Cont'd)

3.2.7 Message Rate Service

The rates specified above in 3.2.1 entitle customers to an unlimited number of messages to all stations bearing the designation of central offices within the service exchange and additional exchanges which have extended area service with the serving exchange.

3. BASIC LOCAL EXCHANGE SERVICE

3.3 FOR FUTURE USE

3. BASIC LOCAL EXCHANGE SERVICE

3.4 Employee Telephone Service

3.4.1 General

- A. Upon approval, employee telephone service is furnished at the rates below to full-time employees of this Company.
- B. Service provided in accordance with A. above will be furnished only at one location and only if the telephone is located in the employee's residence. Such service will be furnished only at locations where the station is restricted to the use of the employee and members of his immediate family or other employees residing in the same household. (T)

3.4.2 Rates

- A. All full-time active employees of the Company after six months' service will be furnished local telephone service under Section 3.2 at a 50% reduction of tariffed rates in Section 3.2 provided they reside within the service area of the Company. (T)
(N)
(N)
- B. Employee telephone service as provided in A. above will not be applicable to:
 - 1. Long distance messages telecommunications service.
 - 2. Foreign exchange service.
 - 3. Temporary suspension of service.
 - 4. Piedmont Call Plus (N)

3. BASIC LOCAL EXCHANGE SERVICE

3.5 Verification and Emergency Interrupt Service

3.5.1 Application of Rates and Charges

- A. No charge will apply if the requesting customer identifies that the call is to or from an official public emergency agency. An official public emergency agency is defined as a government agency which is operated by the federal, state or local government and has the capability and legal authority to provide prompt and direct aid to the public in emergency situations. Such agencies include the local police, state police, fire department, etc.
- B. Charges may not be billed on a collect basis or on third number basis to the number being verified or interrupted.

Non-recurring Charge

1. Verification Request

- a. Each Request . . . Piedmont Rural Telephone Cooperative concurs with the rates approved by the South Carolina Public Service Commission for Southern Bell Telephone Company.

NOTE: A charge for a verification request also applies.

2. Emergency Interrupt Request

- a. Each Request . . . Piedmont Rural Telephone Cooperative concurs with the rates approved by the South Carolina Public Service Commission for Southern Bell Telephone Company.

3. BASIC LOCAL EXCHANGE SERVICE

3.5 Verification and Emergency Interrupt Service (Cont'd)

NOTE: A charge for a verification request also applies.

2. Emergency Interrupt Request
 - a. Each Request . . . Piedmont Rural Telephone Cooperative concurs with the rates approved by the South Carolina Public Service Commission for Southern Bell Telephone Company.

3.6 Rates Applicable to Churches

3.6.1 Application of Rates and Charges

- A. All churches within the Cooperative's service area are provided access lines at the approved residence rate.

3.7 Interconnection of Local Exchange Services for Cellular Mobile Carriers

3.7.1 Concurrence

This Company concurs in the rates and charges governing Interconnection of Local Exchange Services for Cellular Mobile Carriers as filed by Southern Bell Telephone and Telegraph Company in its General Subscriber Services Tariff section A3.16 and approved by the South Carolina Public Service Commission with the following exception:

A3.16.5	Rates and Charges	Nonrecurring
D.	NXX Establishment Charge	<u>Charge</u>
1.	(a) Per NXX Established	\$420.00

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3. BASIC LOCAL EXCHANGE SERVICE

3.8 Piedmont Call Plus

(N)

3.8.1 General

- A. The Piedmont Rural Telephone Cooperative, Inc. offers the Piedmont Call Plus as an alternative to monthly flat rate service. Piedmont Call Plus has several options which include a combination of discounted IntraLATA Toll calling and Local Measured Service. Piedmont Call Plus is not available with Coin Telephone Service as provided for in section 7 of this tariff.
- B. For purposes of Piedmont Call Plus, Basic Service Area exchanges are those exchanges that can be called without additional charge as part of the monthly flat rate service. The rules listed in this Section 3.8 are in lieu of those listed in Section 3.2. The Basic Service Area for each exchange is:
1. Laurens Rural – Gray Court, Laurens City, Enoree, Hickory Tavern, Waterloo, West End, and Clinton.
 2. Enoree - Woodruff, Laurens Rural, Gray Court, West End, Waterloo, Hickory Tavern, Laurens City and Spartanburg.
 3. Hickory Tavern - Gray Court, Laurens City, Enoree, Waterloo, West End, and Laurens Rural.
 4. West End - Ware Shoals, Laurens Rural, Laurens City, Gray Court, Hickory Tavern, Waterloo and Enoree.
 5. Gray Court - Laurens Rural, Laurens City, Enoree, Hickory Tavern, Waterloo and West End.
 6. Waterloo - Laurens Rural, Laurens City, Gray Court, Enoree, Hickory Tavern and West End.
- C. For purposes of Piedmont Call Plus, Expanded Service Area exchanges are those towns and cities listed in Section 3.8. 1.D below, that previously required intrastate toll charges for completion of customer originated calls.

(N)

3. BASIC LOCAL EXCHANGE SERVICE

3.8 Piedmont Call Plus (Cont'd)

3.8.1 General (Cont'd)

D. The following towns and cities comprise the general Expanded Service Area under the Piedmont Call Plus service offering.

1. **Laurens Rural Exchange**

<u>Basic Service Area</u>	<u>Expanded Service Area</u>		
Laurens Rural	Anderson	Greenwood	Pickens
Gray Court	Belton	Greer	Piedmont
Laurens City	Blacksburg	Hodges	Plum Branch
Enoree	Blue Ridge	Honea Path	Salem
Hickory Tavern	Calhoun Flats	Inman	Saluda
Waterloo	Campobello	Joanna	Seneca
West End	Central	Jonesville	Simpsonville
Clinton	Chappels	Landrum	Six Mile
	Chesnee	Liberty	Spartanburg
	Clark's Hill	Lockhart	Starr Iva
	Clemson	Lyman	Travelers Rest
	Cowpens	McCormick	Troy
	Cross Hill	Mt. Carmel	Union
	Due West	Ninety Six	Walhalla
	Fountain Inn	Pacolet	Westminster
	Gaffney	Pelzer	Williamston
	Greenville	Pendleton	Woodruff

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3. BASIC LOCAL EXCHANGE SERVICE

3.8 Piedmont Call Plus (Cont'd)

3.8.1 General (Cont'd)

2. **Enoree Exchange**

<u>Basic Service Area</u>	<u>Expanded Service Area</u>		
Enoree	Anderson	Greenville	Pendleton
Woodruff	Belton	Greenwood	Pickens
Laurens Rural	Blacksburg	Greer	Piedmont
Gray Court	Blue Ridge	Hodges	Plum Branch
West End	Calhoun Flats	Honea Path	Salem
Waterloo	Campobello	Inman	Saluda
Hickory Tavern	Central	Joanna	Seneca
Laurens City	Chappels	Jonesville	Simpsonville
Spartanburg	Chesnee	Landrum	Six Mile
	Clark's Hill	Liberty	Starr Iva
	Clemson	Lockhart	Travelers Rest
	Clinton	Lyman	Troy
	Cowpens	McCormick	Union
	Cross Hill	Mt. Carmel	Walhalla
	Due West	Ninety Six	Westminster
	Fountain Inn	Pacolet	Williamston
	Gaffney	Pelzer	

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3. BASIC LOCAL EXCHANGE SERVICE

3.8 Piedmont Call Plus (Cont'd)

(N)

3.8.1 General (Cont'd)

3. **Hickory Tavern Exchange**

Basic Service Area

Expanded Service Area

Hickory Tavern	Anderson	Greenwood	Pickens
Gray Court	Belton	Greer	Piedmont
Laurens City	Blacksburg	Hodges	Plum Branch
Enoree	Blue Ridge	Honea Path	Salem
Waterloo	Calhoun Flats	Inman	Saluda
West End	Campobello	Joanna	Seneca
Laurens Rural	Central	Jonesville	Simpsonville
	Chappels	Landrum	Six Mile
	Chesnee	Liberty	Spartanburg
	Clark's Hill	Lockhart	Starr Iva
	Clemson	Lyman	Travelers Rest
	Clinton	McCormick	Troy
	Cowpens	Mt. Carmel	Union
	Cross Hill	Ninety Six	Walhalla
	Due West	Pacolet	Westminster
	Fountain Inn	Pelzer	Williamston
	Gaffney	Pendleton	Woodruff
	Greenville		

(N)

3. BASIC LOCAL EXCHANGE SERVICE

3.8 Piedmont Call Plus (Cont'd)

3.8.1 General (Cont'd)

4. **West End Exchange**

<u>Basic Service Area</u>	<u>Expanded Service Area</u>		
West End	Anderson	Greenwood	Pickens
Ware Shoals	Belton	Greer	Piedmont
Laurens Rural	Blacksburg	Hodges	Plum Branch
Laurens City	Blue Ridge	Honea Path	Salem
Gray Court	Calhoun Flats	Inman	Saluda
Hickory Tavern	Campobello	Joanna	Seneca
Waterloo	Central	Jonesville	Simpsonville
Enoree	Chappels	Landrum	Six Mile
	Chesnee	Liberty	Spartanburg
	Clark's Hill	Lockhart	Starr Iva
	Clemson	Lyman	Travelers Rest
	Clinton	McCormick	Troy
	Cowpens	Mt. Carmel	Union
	Cross Hill	Ninety Six	Walhalla
	Due West	Pacolet	Westminster
	Fountain Inn	Pelzer	Williamston
	Gaffney	Pendleton	Woodruff
	Greenville		

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3. BASIC LOCAL EXCHANGE SERVICE

3.8 Piedmont Call Plus (Cont'd)

3.8.1 General (Cont'd)

5. **Gray Court Exchange**

<u>Basic Service Area</u>	<u>Expanded Service Area</u>		
Gray Court	Anderson	Greenwood	Pickens
Laurens Rural	Belton	Greer	Piedmont
Laurens City	Blacksburg	Hodges	Plum Branch
Enoree	Blue Ridge	Honea Path	Salem
Hickory Tavern	Calhoun Flats	Inman	Saluda
Waterloo	Campobello	Joanna	Seneca
West End	Central	Jonesville	Simpsonville
	Chappels	Landrum	Six Mile
	Chesnee	Liberty	Spartanburg
	Clark's Hill	Lockhart	Staff Iva
	Clemson	Lyman	Travelers Rest
	Clinton	McCormick	Troy
	Cowpens	Mt. Carmel	Union
	Cross Hill	Ninety Six	Walhalla
	Due West	Pacolet	Westminster
	Fountain Inn	Pelzer	Williamston
	Gaffney	Pendleton	Woodruff
	Greenville		

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3. BASIC LOCAL EXCHANGE SERVICE

3.8 Piedmont Call Plus (Cont'd)

3.8.1 General (Cont'd)

6. **Waterloo Exchange**

<u>Basic Service Area</u>	<u>Expanded Service Area</u>		
Waterloo	Anderson	Greenwood	Pickens
Laurens Rural	Belton	Greer	Piedmont
Laurens City	Blacksburg	Hodges	Plum Branch
Gray Court	Blue Ridge	Honea Path	Salem
Enoree	Calhoun Flats	Inman	Saluda
Hickory Tavern	Campobello	Joanna	Seneca
West End	Central	Jonesville	Simpsonville
	Chappels	Landrum	Six Mile
	Chesnee	Liberty	Spartanburg
	Clark's Hill	Lockhart	Starr Iva
	Clemson	Lyman	Travelers Rest
	Clinton	McCormick	Troy
	Cowpens	Mt. Carmel	Union
	Cross Hill	Ninety Six	Walhalla
	Due West	Pacolet	Westminster
	Fountain Inn	Pelzer	Williamston
	Gaffney	Pendleton	Woodruff
	Greenville		

(N)

(N)

3. BASIC LOCAL EXCHANGE SERVICE

3.8 Piedmont Call Plus (Cont'd)

3.8.2 Piedmont Call Plus - Basic Service Area Rates

Piedmont Call Plus is offered to business and residential customers of the Piedmont Rural Telephone Cooperative, Inc. utilizing a fixed monthly charge, as stated in Section 3.8.2.A and 3.8.2.B below, and usage charges stated in section 3.8.2.C.

A. Residential Class and Grade of Service

Monthly Charges, Per Line:

Access Line (One Party) - Enoree	\$16.15	(I)	
Access Line (One Party) - Gray Court	\$14.35		
Access Line (One Party) - Hickory Tavern	\$14.35		
Access Line (One Party) - Laurens Rural	\$14.35		
Access Line (One Party) - Waterloo	\$14.35		
Access Line (One Party) - West End	\$14.35		(I)
Per Residential Line Additive	\$27.00		(R)

Usage Charges, Per Minute:

The following charges apply for subscriber direct dialed, sent paid, billed local usage for Piedmont Call Plus.

All Customer Dialed Calls within Basic Service Exchanges as specified in 3.8.1.B	\$ 0.00
All Customer Dialed Calls within Expanded Service Area as specified in 3.8.1.D	\$ 0.00

3. BASIC LOCAL EXCHANGE SERVICE

3.8 Piedmont Call Plus (Cont'd)

3.8.2 Piedmont Call Plus – Basic service Area Rates (Cont'd)

B. Business Class and Grade of Service

Monthly Charges, Per Line:

Access Line (One Party) - Enoree	\$30.50	(I)
Access Line (One Party) - Gray Court	\$28.70	
Access Line (One Party) - Hickory Tavern	\$28.70	
Access Line (One Party) - Laurens Rural	\$28.70	
Access Line (One Party) - Waterloo	\$28.70	
Access Line (One Party) - West End	\$28.70	(I)
PABX and PBX Trunk Line - Enoree	\$41.12	(I)
PABX and PBX Trunk Line - Gray Court	\$36.00	
PABX and PBX Trunk Line - Hickory Tavern	\$36.00	
PABX and PBX Trunk Line - Laurens Rural	\$36.50	
PABX and PBX Trunk Line - Waterloo	\$36.00	
PABX and PBX Trunk Line - West End	\$36.00	(I)
Digital Centrex Flat Rate Access Register (All Exchanges)	\$41.12	(I)
Per Business Line Additive	\$ 6.50	(R)

3. BASIC LOCAL EXCHANGE SERVICE

3.8.2 Piedmont Call Plus – Basic service Area Rates (Cont'd)

B. Business Class and Grade of Service (Cont'd)

Usage Charges, Per Minute:

The following charges apply for subscriber direct dialed, sent paid, billed local usage for Piedmont Call Plus.

All Customer Dialed Calls within Basic Service Exchanges as specified in 3.8.1.B	\$ 0.00
All Customer Dialed Calls within Expanded Service Area as specified in 3.8.1.D	\$ 0.05

C. Unlimited Long Distance Class of Service

(N)

Residential customers of Piedmont Rural Telephone Cooperative, Inc. who subscribe to PRT Unlimited Long Distance with PRTCommunications, LLC will receive a discount on the Piedmont Call Plus service.

Monthly Charges, Per Line:

Access Line (One Party) - Enoree	\$16.15
Access Line (One Party) - Gray Court	\$14.35
Access Line (One Party) - Hickory Tavern	\$14.35
Access Line (One Party) - Laurens Rural	\$14.35
Access Line (One Party) - Waterloo	\$14.35
Access Line (One Party) - West End	\$14.35
Per Residential Line Additive	\$20.00

(N)

3. BASIC LOCAL EXCHANGE SERVICE

3.8.2 Piedmont Call Plus – Basic service Area Rates (Cont'd)

C. Unlimited Long Distance Class of Service (Cont'd)

(N)

Usage Charges, Per Minute:

The following charges apply for subscriber direct dialed, sent paid, billed local usage for Piedmont Call Plus.

All Customer Dialed Calls within Basic Service Exchanges as specified in 3.8.1.B \$ 0.00

All Customer Dialed Calls within Expanded Service Area as specified in 3.8.1.D \$ 0.00

(N)

3. BASIC LOCAL EXCHANGE SERVICE

3.9 Coin Telephone Service

3.9.1 Rates and Charges

A. Public Telephone Access Service for CPE

1. Public telephone flat rate access service for CPE is provided at the following rates: (C)
 (C)

<u>Exchange</u>	<u>Rate Per Month</u>	
Enoree	B1	(C)
Gray Court	B1	
Hickory Tavern	B1	
Laurens Rural	B1	
Waterloo	B1	
West End	B1	(C)
		(D)
		(D)

3. BASIC LOCAL EXCHANGE SERVICE

3.10 Lifeline Program

3.10.1 General

- A. The Lifeline Program is a telephone assistance program designed to make telephone service available at reduced rates to eligible residential customers.
- B. Eligible customers will receive a credit not to exceed the current federally-mandated Subscriber Line Charge (End User Common Line Charge). The credit will be applied to Basic Local Exchange Service.
- C. The Lifeline Program reduction to Basic Local Exchange Service shall apply only to residential one-party service.
- D. Nothing in this Section shall prohibit a customer who is otherwise eligible for the Lifeline Program from obtaining and using telecommunications equipment and services designed to aid such customer in utilizing qualifying telecommunications services.
- E. The Lifeline Program rate reduction does not apply to Service Connection Charges, except that customers eligible for the Link Up America Program will receive a reduction on applicable Service Connection Services as set forth in Section 4 of this Tariff.
- F. The Lifeline Program rate will not be available on a retroactive basis.

(N)

(N)

3. BASIC LOCAL EXCHANGE SERVICE

3.10 Lifeline Program (Cont'd)

(N)

3.10.2 Eligibility Requirements

- A. The discounted service will be provided for one (1) telephone line per household, at the subscriber's principal place of residence. Individuals who meet the following three criteria are eligible for Lifeline Assistance.
 - 1. The applicant cannot be a dependent as defined by the Federal Income Tax Code, under the age of sixty (60);
 - 2. The applicant is head of household; and
 - 3. The applicant must have only one (1) local exchange access line to his/her residential premises or dwelling place; and
- B. Verification of the first two (2) requirements will be accomplished through self-certification.
- C. A service order to establish the applicant's telephone service will not be issued until proof of the applicant's income level has been obtained and verified. As proof of income eligibility, an applicant can: 1) show that he/she is currently a recipient of benefits under one (1) of several specified public assistance programs; or 2) demonstrate poverty level income.

The process to be followed under each of these alternatives is outlined as follows:

- 1. Participation in Public Assistance Programs:
 - a. The specified programs are as follows:
 - Aid to Families with Dependent Children (AFDC)
 - Food Stamps
 - Home Energy Assistance Programs (HEAP)
 - Medical Assistance Program (MAP)
 - Supplemental Security Income (SSI)
 - Women, Infants and Children (WIC)
 - b. Individuals choosing this option are required to deliver or mail to the Company a photocopy of a valid identification card or of the appropriate documents that are issued to them by the agency administering the program.

(N)

3. BASIC LOCAL EXCHANGE SERVICE

3.10 Lifeline Program (Cont'd)

3.10.2 Eligibility Requirements (Cont'd)

C. (Cont'd)

2. Applicants who demonstrate poverty level income either:

- a. As determined by the individual's Federal income tax return. Individuals choosing this option are required to obtain and deliver or mail to the Company a photocopy of their most recent U.S. Individual Tax Return (Form 1040, 1040A, or 1040EZ) that was submitted to the Internal Revenue Service. The Company will look at the number of exemptions reported to determine the size of the family unit and the dollar amount reported on the adjusted gross income line. These figures will then be compared to current federal poverty income level guideline tables, as published in the Federal Register, to determine if the applicant meets the income criteria.
- b. Fixed income, retired or other subscribers not required to file an individual tax return (Form 1040, Form 1040A or 1040EZ) should write a letter to the Company with a written statement to the effect they qualify for the Lifeline Program. The Company may choose to verify this information with a State or Federal agency before determining the applicant's eligibility.

3.10.3 Restrictions

The Lifeline Program rate will only be provided for service to the applicant's principal residence or dwelling.

3.10.4 Recertification

Customers must recertify on an annual basis that they continue to qualify for the discounted service.

(N)

(N)

3. BASIC LOCAL EXCHANGE SERVICE

3.10 Lifeline Program (Cont'd)

(N)

3.10.5 Credit and Collection

A. Credit References

The credit verification procedures used for all applicants who apply for service with the Company will also be used for applicants who apply for service under the Lifeline Program.

B. Deposits

Deposit requirements will be waived for all applicants who qualify for Lifeline Service, as long as the applicants continue to qualify for Lifeline Service.

3.10.6 Service Connection Charges

A. Service charges do not apply to eligible customers with existing residential access line service when they convert to the Lifeline Program.

B. Service Connection Charges will apply when:

1. Existing eligible residential Local Exchange Service customers also convert to a different grade of eligible residential service and/or Optional Calling Services at the time the Lifeline Program billing is initiated.
2. A customer receiving Lifeline Program billing voluntarily elects to convert to telephone service arrangements which preclude Lifeline Program eligibility.
3. New residential applicants (those without existing Local Exchange Service) eligible for the Lifeline Program will be subject to applicable Service Connection Charges, including the Link Up South Carolina program, as specified in Section 4 of this Tariff.

C. Any subsequent moves or changes after the initial connection to the Lifeline Program will be subject to the applicable Service Charges as outlined in Section 4 of this Tariff.

(N)

4. SERVICE CHARGES

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4.8	10	<u>Link-up South Carolina</u>
		(Z)

4. SERVICE CHARGES

4.1 Definitions

- A. The term Service Charge as specified herein and in other sections of this General Subscriber Services Tariff is defined as a non-recurring charge or charges applying to the ordering, installing, moving, changing, rearranging or furnishing of telephone service, miscellaneous and supplemental equipment and other telephone facilities. Service charges are categorized a (1) Service Ordering Charge; (2) Central Office Line Connection Charge; and (3) Premises Visit Charge.
1. Service Ordering Charge: The Term Service Ordering Charge means that charge that applies for work performed by the Company in connection with the receiving, recording and processing of customer requests for service.
 2. Central Office Line Connection Charge: The term Central Office Line Connection Charge means the charge that applies for arranging an exchange line to provide service between the central office and the customer's premises. This work includes but is not limited to:
 - a. Making and changing connections in the central office.
 - b. Making and changing connections in distribution facilities between the central office and the customer's premises including necessary cross connections and line and station transfers.
 3. Premises Visit Charge: The term Premises Visit Charge means the charge that applies for a visit to the customer's premises to perform work, other than disconnect work, requested by the customer.

4. SERVICE CHARGES

4.2 Schedule of Charges

4.2.1 Service Charges

A. Service Ordering Charge

1. Per Service Order:

a. Residence

(1) For connecting new or additional central office lines \$30.00

(2) For moving or changing existing service or adding new or additional service other than central office \$11.00

b. Business

(1) For connecting new or additional central office lines \$35.00

(2) For moving or changing existing service or adding new or additional service other than central office \$12.50

B. Central Office Line Connection Charge

1. Per Central Office Line or Trunk:

a. Residence \$10.00

b. Business \$11.00

4. SERVICE CHARGES

4.2 Schedule of Charges (Cont'd)

4.2.1 Service Charges (Cont'd)

C. Premises Visit Charge

1. Per Customer Request:

- a. Residence \$15.00
- b. Business \$15.00

D. For Record Type Orders Only

1. Service Ordering Charge Per Customer Request:

- a. Residence \$10.00
- b. Business \$11.25

4.2.2 Installation Charges

Installation charges where applicable are identified and presented throughout this tariff as part of the offering of individual items of equipment or of service features.

4.2.3 Telephone Number Change Charge

	Non-Recurring Charge
A. Residence	
1. Service Order Charge Per Customer Request .	\$18.00
2. Charge Per Telephone Number Changed	\$ 4.00
B. Business	
1. Service Order Charge Per Customer Request .	\$20.00
2. Charge Per Telephone Number Changed	\$ 5.00

4. SERVICE CHARGES

4.3 Application of Service Charges

4.3.1 General

Service charges as used herein and in other sections of this tariff are applicable to the ordering, connecting, moving, changing, rearranging and furnishing of telephone service, miscellaneous and supplemental equipment and other telephone facilities and services. The charges apply as follows except as provided hereinafter in other sections of this tariff:

A. Service Ordering Charge

1. A Service Ordering Charge applies per customer request for work performed by the Company to be completed for the same account on the same premises and in the same building on the same date.

NOTE: Where work on two premises or in two buildings may be accomplished by the issuance of one service order, only one service order charge is applicable to that order.

2. Where more than one account is located at the same premises, work on each individual account will be considered separately.

B. Central Office Line Connection Charge

1. A Central Office Line Connection Charge applies for work including but not limited to:
 - a. Making and changing connections in distribution facilities between the central office and the customer's premises including necessary cross connections and line and station transfers.

C. Premises Visit Charge

1. A Premises Visit Charge applies for a visit to the customer's premises to perform work, other than disconnect work, requested by the customer.

4. SERVICE CHARGES

4.3 Application of Service Charges (Cont'd)

4.3.1 General (Cont'd)

2. When more than one visit is necessary for Company reasons to complete the work, only one Premises Visit Charge applies.

D. Except as provided hereinafter, all services requiring either Service Ordering Charges, Central Office Line Connection Charges, and Premises Visit Charges are subject to the service charge(s) required to provide that service.

1. For the re-establishment of service at a location which has been destroyed by fire, windstorm or flood or made untenable by fire, windstorm or flood, service connection charges do not apply when the service is re-established within a reasonable time. If the subscriber desires service at a new location for a temporary period, the service charges will apply covering the establishment of service at the temporary location, but no service connection charge will apply when service is re-established at the former location. If the subscriber desires service established at a new and permanent location, then the service charges will apply.

2. Service charges do not apply to telephone service previously provided over a government system where there is no break in the continuity of service.

3. Service charges are required to be paid at the time of application for service or may be paid in monthly installments not to exceed at total of more than six (6) months. Monthly installments shall not be less than the following:

a. Initial Payment

1. Residence	\$25.00
2. Business	\$31.00

b. Subsequent Monthly Installments

1. Residence	\$10.00
2. Business	\$10.00

4. SERVICE CHARGES

4.3 Application of Service Charges (Cont'd)

4.3.1 General (Cont'd)

4. Where service is provided at a concession rate, no concession is allowed from the regular service charge.

4.3.2 Service Charges for Moves and Changes

- A. Move and Change charges apply to each class of service or unit of equipment separately except in those cases where the charge is based on the estimated cost of making the move or change required. In the latter case, the charge is based on the total estimated cost of moving or changing all of the equipment and not on each separate unit.
- B. Charges for moves apply to a transfer of telephone service from one location to another on the same premises where there is no interruption of the service other than is incident to the work involved. Transfers of telephone service from one premise to another or from one location to another on the same premises involving a break in the continuity of service and resulting in a cessation of local service charges are not considered as moves.
- C. Charges for changes of telephone service requested by the subscriber, except as provided hereinafter, apply as follows:
 1. For rearrangement of drop wire and/or protector, a Service Ordering Charge and Premises Visit Charge as specified in Sections 4.2.1 A.1.a(2); 4.2.1 A.1.b.(2); 4.2.1 C.1.a; or 4.2.1 C.1.b shall apply. A Central Office Line Connection Charge shall also apply per trunk or main station served by the drop wire and/or protector being arranged.
 - a. Basic termination charges applicable to items of service being removed, if any, with new contract for items of service being installed, plus
 - (1) The estimated total cost of change except that such cost shall not exceed the service charges for each trunk and/or access line reconnected to the system.

4. SERVICE CHARGES

4.3 Application of Service Charges (Cont'd)

4.3.2 Service Charges for Moves and Changes (Cont'd)

(2) For changes to Centrex systems, apply items a. and a.(1) above.

D. Charges for changes do not apply to:

1. Changes required for the proper maintenance of the service.
2. Changes in telephone numbers made when, in the judgment of the Company, such changes are necessary for continuation of satisfactory service.

4.4 Termination Charge

- A. A termination charge is determined by applying to the Basic Termination Charge the percentage which the unexpired portion of the initial service period bears to the full initial service period.
- B. When a subscriber discontinues one or more units of a group of the same item, the equipment latest installed shall be considered as the equipment first disconnected.
- C. When a subscriber cancels an order for service carrying a Basic Termination Charge prior to the establishment of that service, a termination charge applies equal to the cost incurred by the Company in engineering, ordering and providing the equipment and disposing of it less credits obtained through disposal; the termination charge in this event will not exceed the Basic Termination Charge.

4.5 Transfer of Telephone Equipment to Different Premises

Transfers of telephone service and equipment from one premises to another or from one location to another on the same premises involving a break in the continuity of service and resulting in a cessation of local service charges are not considered as inside moves but as new service connections subject to service charges. Equipment associated with such service may, at the customer's option, be moved (1) subject to regular termination charges, if any, plus any appropriate service and installation charges; or (2) subject to the estimated cost of moving the equipment plus any appropriate installation and service charges.

4. SERVICE CHARGES

4.6 Restoration Charge

A. Non-Payment

In the event service is temporarily interrupted for non-payment of charge, such service will be restored upon payment of charges due or, at the discretion of the Company, a substantial portion thereof, and in addition, charges as specified below will be applicable to restore such services:

	Non-Recurring Charge
1. Residence	
a. Service Order Charge Per Customer Request . . .	\$18.00
b. Charge Per Telephone Number Restored	\$ 4.00
2. Business	
a. Service Order Charge Per Customer Request . .	\$20.00
b. Charge Per Telephone Number Restored	\$ 5.00

B. Temporary Suspension

In the event service is temporarily suspended at the subscriber's request in accordance with the provisions as set forth, such service will be restored and charges as specified below will apply:

	Non-Recurring Charge
1. Residence	
a. Service Order Charge Per Customer Request . .	\$18.00
b. Charge Per Telephone Number Restored	\$ 4.00

4. SERVICE CHARGES

4.6 Restoration Charge (Cont'd)

2. Business

a. Service Order Charge Per Customer Request . . \$20.00

b. Charge Per Telephone Number Restored \$ 5.00

4.7 Returned Check Charge

Customers whose payment by check is returned for insufficient funds, or is otherwise not processed for payment, will be subject to a returned check charge. Such charge will be applicable on each occasion when a check is returned or not processed.

Per-Occasion \$25.00

(N)
|
(N)

4. SERVICE CHARGES

4.8 Link-Up South Carolina

4.8.1 General

- A. Link-up South Carolina is offered to provide subsidized assistance to qualified applicants. It is intended to preserve and promote subscribership among low-income households by providing a credit to and a deferred schedule for payment of the installation and connection charges applicable to the provisioning of residence service.
- B. The Company's rules for Link-up South Carolina program are as provided in Commission Order No. 87-1343, Docket No. 87-625-C.

4.8.2 Regulations

- A. Persons wishing to qualify for the credit must meet state certification criteria for eligibility including any state established income test. This credit is available only to residence customers and will be applied to the non-recurring charges for the establishment of service for a single telephone line per household at the principal place of residence.
- B. The Subscriber must live at an address where there has been no telephone service for at least three months prior to the date that assistance is requested.
- C. The subscriber must not have received this assistance within the last two years, with receipt of such assistance to be measured from the date of initiation of the telephone services for which assistance was provided.
- D. The subscriber must not be a dependent for federal income tax purposes, unless the subscriber is more than 60 years of age.

4.8.3 Rates and Charges

- A. Credit is 50% of the sum of the normal service order charge and the access line connection charge, subject however to a maximum credit of \$30.00. The 50% charge of the normal service order charge and the access line connection charge, or the difference between the normal service order charge and the access line connection charge, and the maximum of \$30.00 credit may be paid as per 4.3.1, D 3 & 4 of this tariff.

5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Construction Charges

5.1.1 General

- A. Special charges in the form of installation charges, monthly charges or both are applied in addition to the usual service connection charges and monthly rates when, because of the occasional nature of the service or an unusual investment of expense, the revenue does not reasonably compensate the Company, as for example:
 - 1. The facilities are provided on a temporary basis.
 - 2. Conditions require the provision of special equipment or unusual methods of plant construction, installation or maintenance.
 - 3. The customer's location requires the use of costly right-of-way.
- B. Title to all construction provided wholly or partly at a customer's expense is vested in the Company.
- C. The word "cost" when used in this section means the in-plant cost consisting of labor, engineering, materials, supervision and other overhead expenses associated with the construction. Estimated cost will be used; however, where the customer requests, actual cost will be used where practicable.
- D. When attachments are made to poles of other companies in lieu of providing new pole line construction for which construction charges would be applicable under the provisions of this section, the attachment rental charges to the Company for such attachments may be assessed to the applicant(s) in whole or in part as the particular circumstances may warrant.
- E. Except as otherwise provided herein, the regulations in this tariff contemplate that the type of construction required to provide the quantity and class of service involved will be determined by the Company. The applicant may be required to pay the additional costs involved where a different type of construction than that proposed by the Company is desired.

5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Construction Charges (Cont'd)

5.1.1 General (Cont'd)

- F. When an applicant is so located that it is necessary to use private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the costs incurred in securing, clearing and retaining such right-of-way.
- G. Construction charges will not apply to the customer's station installation which includes the aerial drop which extends from the last pole to the building in which the telephone is located.
- H. No construction charge is applicable for the provision of construction on public highways or other easements within the base rate area or beyond the base rate area when such construction is to be used in serving customers with the grade and class of telephone service normally offered in a given area.

5.1.2 Construction on Private Property

A. Pole Line Construction

1. No construction charge is made for the provision of new pole line construction on private property either within or without the base rate area when such pole line is to be used in serving customers in general except where construction costs exceed seven times the expected annual revenue. Ownership and maintenance of such poles on private property is vested in the Company.
2. Except as provided in 1. foregoing and 3. following, poles on private property will be furnished by the Company at no charge to the customer.
3. Where, for the purpose of furnishing extension lines, it is necessary to lay underground conduit, to trench or to set poles on the customer's premises, the customer is required to provide and install such underground conduit, to dig and backfill trenches and to provide and erect such poles, or the Company

5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Construction Charges (Cont'd)

5.1.2 Construction on Private Property (Cont'd)

will perform the work at the customer's expense. Where the work is performed by the customer, it must be in accordance with the specifications of the Company.

4. Where poles are provided inside the base rate area under the provisions described in 1. or 2. preceding, the Company will furnish and maintain the necessary circuits. In case poles are provided on private property outside the base rate area, the necessary circuits will be furnished and maintained by the Company; however, the customer may be required to bear all or a part of the construction cost of the circuits where the revenue is not expected to be sufficient to insure, within a reasonable time, an adequate return on the necessary investment. When the cost exceeds seven times the annual revenue, the customer may be required to pay the difference. Where poles or other supporting structure are provided under 3. preceding, the Company will furnish and maintain the necessary circuits.

B. Buried Construction

Where buried construction is furnished instead of pole line construction at the expressed desire of the applicant, the principles applicable in A. above are followed.

5.1.3 Underground Service Entrances

A. General

1. Underground service entrances may be provided at the customer's request as special construction in connection with either existing or new services in lieu of the usual aerial drop wire.
2. Buried service entrance facilities will be furnished without a construction charge where buried service wire or buried cable would normally be provided by the Company for service entrance.

5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Construction Charges (Cont'd)

5.1.3 Underground Service Entrances (Cont'd)

B. Conditions

1. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer.
2. The duct or ducts required in the underground conduit by the Company to furnish service shall be reserved for its exclusive use.
3. Cable or wire installed in conduit will be maintained and replaced at the expense of the Company where the conduit has been inspected in place by the Company and approved, but repairs or replacements of cable or wire in conduit not so inspected and approved or repairs or replacements of cable or wire in conduit or trench made necessary by damages caused by the customer or his representative will be made only at the customer's expense.

5.1.4 Special Types of Construction

When a special type of construction other than those covered preceding is desired by a customer or where the individual requirements of a particular situation make the construction unusually expensive, the customer is required to bear the excess cost of such construction. Any special maintenance expense that may, from time to time, occur will be borne by the customer.

5.1.5 Rearrangement of Existing Plant

When the company is requested to move or change existing plant for which no specific charge is quoted in this tariff, the person at whose request such move or change is made may be required to bear the costs incurred.

5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Construction Charges (Cont'd)

5.1.6 Construction Required for Temporary Service

When construction is required for temporary service and there is no immediate prospect of reusing the plant provided, the customer may be required to bear all or a portion of the cost of such construction plus the estimated cost of removal of the plant minus net salvage.

5.2 Charges for Unusual Installation

5.2.1 Customer-Provided Inside Wire

1. This tariff provides for a customer to provide his own customer premises inside wire and standard jacks in lieu of the inside wire and standard jacks being provided by the Company.
2. Customers may elect to provide customer premises inside wire and standard jacks associated with residence and business individual and party line basic exchange services in accordance with the provisions of this tariff.
3. Customer premises inside wire is defined as that wire, including connectors, blocks and jacks, within a customer's premises that extends between the Company-Provided Standard Network Interface and those standard jack locations within the customer's premises to which terminal equipment can be connected for access to the Exchange Access Line.
4. Customer premises inside wire provided by the customer must be installed in accordance with acceptable technical standards and installation guidelines established by the Telephone Industry.
5. Customer premises inside wire provided by the customer may be connected to residence and business individual and party line basic exchange service by the Company either at the Standard Network Interface or at any Company-provided miniature modular jack located elsewhere on the premises.

5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.2 Charges for Unusual Installation (Cont'd)

5.2.1 Customer-Provided Inside Wire (Cont'd)

6. The Standard Network Interface for the connection of customer premises inside wire consists of a miniature modular standard jack and is provided as part of the Exchange Access Line. This Standard Network Interface will be installed inside the customer's premises at a location determined by the Company which is accessible to the customer. The normal location of the Standard Network Interface would be in close proximity to the protector or equivalent where the Company facilities enter the customer's premises, wherever practicable.
7. Maintenance of customer premises inside wire installed by the customer is the responsibility of the customer.
8. Where the customer elects to provide the inside wire and standard jacks, the installation must be in accordance with acceptable Telephone Industry technical standards.
9. In the event the customer maintains or attempts to maintain inside wire, the customer assumes the risk of loss of service, damage to property or death or injury of the customer or the customer's agent. The customer will save the Company harmless from any and all liability, claims or damage suits arising out of the customer's wire maintenance activity.
10. The Company will make the technical standards and installation guidelines for customer provision of inside wire available to customers at business office stores or other designated locations.
11. Where customer-provided inside wire is in violation of the acceptable industry technical standards and installation guidelines, the Company will promptly notify the customer of the violation and will take such immediate action as is necessary for the protection of the telecommunications network and Company employees.

5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.2 Construction Charges (Cont'd)

5.2.1 Customer-Provided Inside Wire (Cont'd)

12. The customer shall discontinue use of the customer-provided inside wire or correct the violation and notify the Company in writing that the violation has been corrected within 10 days after receipt of such notice.
13. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of this tariff.

5.2.2 Special Types of Installation

When a special type of installation is desired by a customer or where the individual requirements of a particular situation make the installation unusually expensive, the customer is required to bear the excess cost of such installation.

5.2.3 Temporary Installation

When an installation is required for temporary service and there is no immediate prospect of reusing the plant provided, the customer may be required to bear all or a portion of the cost of such installation over and above all other regular charges for service and equipment.

5.3 Special Service Arrangements

- A. Where practicable, special equipment and arrangements not otherwise provided for in this tariff are furnished if they are in accord with authorized service offerings and if they are to be used in connection with and not detrimental to any of the services furnished by the Company. Charges for such special service arrangements will be based on the estimated costs of furnishing them, such costs to consist of the following items to the extent they are applicable:
 1. Cost of maintenance.
 2. Cost of operation.

5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.3 Special Service Arrangements (Cont'd)

3. Depreciation on the estimated cost installed of the facilities provided based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.
 4. Administration and taxes on the basis of reasonable average charges for these items.
 5. Any other specific items of expense associated with the particular situation.
 6. A reasonable amount, computed on the estimated cost installed of the facilities provided, for return and contingencies.
- B. Estimated cost installed as mentioned in 3. and 6. above includes cost of equipment and materials specifically provided or used plus the estimated cost of installing, including engineering, labor, supervision, transportation, right-of-way and any other investment items.

5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.3 Special Service Arrangements (Cont'd)

5.3.1 ATM Switching and Transport Service

(N)

Piedmont Technical Education College – Greenwood, SC

This Special Service Arrangement provides intraLATA ATM switching and transport for Piedmont TEC's Piedmont Educational Network (PEN).

The minimum period for this special arrangement is sixty (60) months. This special service arrangement price is set for sixty (60) months. After the minimum period, prices are subject to change and the customer will be notified sixty (60) days in advance of a price change. Should the customer terminate this special arrangement prior to completing the minimum period, the customer has two payment options:

- continue paying monthly for the remainder of the sixty month period, or
- make a lump sum payment, discounted by the company's current cost of money.

General

This Special Service Arrangement is to provide PEN with ATM switching and transport, specifically to provide bandwidth capable of conducting a simultaneous transmission of three (3) teaching sessions with a maximum of four (4) classrooms each using MPEG2 standards between the following locations:

- The Company's West End (Ware Shoals) Central Office and Laurens District 55 High School located in Laurens
- The Company's West End Central Office and its Point of Connection with West Carolina Rural Telephone Cooperative, Inc.

Service Establishment	\$3,700.00 Non-Recurring
Per Arrangement	\$2,700.00 Per Month for Sixty Months

(N)

6. DIRECTORY LISTINGS

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6. DIRECTORY LISTINGS

6.1 Regulations Applicable to Directory Listings

- a. The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory and the directory assistance records. Listings are indented solely for the purpose of identifying customer's telephone numbers and as an aid to the use of the telephone service.
- b. The listing of customers either without charge or at the rate specified herein for additional listings in the alphabetical section of the directory does not contemplate special prominence of arrangement. In accepting listings as requested by customers or prospective customers the Company will not be a party to controversies between customers as a result of the publication of such listings in its directories.
- c. Listings must conform to the Company's specifications with respect to its directories. The Company reserves the right to reject listings when in its judgment such listings would tend to delay or impede the use of the service.
- d. The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when in its judgment the clearness of the listing and the identification of the customer is not impaired thereby.
- e. Except as hereinafter provided only one listing is furnished without charge for each main service, joint user service, PBX system or Centrex system; where a number of main services are provided on a rotary basis they are considered as one service. If additional listings are required to properly identify the customer, such additional listings may be provided without charge to the extent that the number of listings allowed does not exceed the number of main station lines or PBX trunks associated with that service. Directory listings showing the appropriate Centrex station number may be furnished indented under the main listing or additional listings at the charge for additional listings. Such listings may be specific departments, locations or titles of key personnel.

6. DIRECTORY LISTINGS

6.1 Regulations Applicable to Directory Listings (Cont'd)

- f. Additional listings on rotary numbers usually bear the call number of the first line of the rotary group but, at the customer's request, they may bear any one of the rotary numbers.
- g. Street numbers, followed by the names of streets, will be used in identifying the location of the customer except when in the judgment of the Company names of buildings, apartment houses or communities serve as a better means of identification. The use of floor, room or suite numbers of buildings or apartment houses, or other such designations, is not permitted.
- h. Listings are not provided in connection with public telephone service except when the listing will facilitate the operations of the Company. No additional listings are permitted. Listings in connection with semipublic telephone service are furnished under the same rates and regulations as other business service.
- i. When in judgment of the Company the use of reference or other listings in excess of the number of listings permitted without extra charge as previously outlined, are needed for better identification of the customer or governmental offices to facilitate the Company's operations, such listings may be provided without charge.

6.2 Business Listings

- a. Generally, business listings consist of a name, a designation descriptive of the customer's business if not self-explanatory, the address at which service is rendered, and the business telephone number. The primary listing is ordinarily the name of the individual, firm or corporation which contracts for the service or the name under which a business is regularly conducted, but may be that of a second party designated by the customer. Additional listings may be furnished in the names of partners or members of the firm, if the customer or joint user is a partnership or firm; the names of officers of the corporation where the customer or joint user is a corporation, and for any business establishment, the names of associates

6. DIRECTORY LISTINGS

6.2 Business Listings (Cont'd)

or employees of the customer or joint user. Business additional listings may also be the bona fide names of individuals, firms or corporations which the customer or joint user owns or controls, or is duly authorized to and actually does represent. Listings other than those indicated above are furnished subject to the rates and regulations specified for "Joint User Service."

- b. All listings of a customer's services which are located on the same premises must bear the same address, except in the case of outside stations or PBX or Centrex systems when the address may be shown as the premises where the outside location is located.

6.2.1 Business Designations

- a. The designation in a business listing consists of a word or phrase, abbreviated where necessary, that describes the general nature of the customer's business. Designations will not be used where the name under which the customer is doing business is sufficient to indicate the nature of the business. The listing of an individual, together with his title and the name of the business with which he is associated or represents, in lieu of a designation of the general nature of the business, is not permitted.

Likewise, the listing of the name of a firm or corporation, followed by the name or name and title of an individual connected therewith, in lieu of a business designation is not permitted.

- b. Listings of clergymen, physicians, surgeons, dentists, veterinary surgeons, professors, government officials, etc., may for purposes of identification include abbreviated designation of titles. Degrees are permitted when they serve as a means of better identification; however, titles and designations will be omitted when a degree is used which conveys adequate information.

6. DIRECTORY LISTINGS

6.2 Business Listings (Cont'd)

6.2.2 Trade Names

A trade name created by adding a term such as Company, Agency, Shop, Works, etc., to the name of a commodity or service will not be accepted as a listing unless the customer shows satisfactory evidence that he is authorized to do business under the trade name. The Company reserves the right to reject listings which appear to be designed primarily to give publicity to the commodity or service, or which in its judgment are otherwise objectionable or unnecessary for identification purposes.

6.3 Residence Listings

Residence listings consist of a name, the address of the premises at which service is rendered, and the telephone number. The primary listing is ordinarily the name of the individual who contracts for the service but the listing may be in the name of a second party so designated by the customer. Additional listings may be furnished in the names of relatives, including those by marriage, domestic employees of the customer, or other persons residing in the customer's home who are recognized as a part of the customer's domestic establishment.

6.3.1 Special Residence Designations

Listings of clergymen, physicians, surgeons, dentists, veterinary surgeons, professors, government officials, etc., may, for the purposes of identification, include abbreviated designations of titles.

6.4 Non-Published and Non-Listed Telephone Numbers

6.4.1 Non-Published Telephone Numbers

Some customers request their telephone numbers be omitted from the directory and the Company's directory assistance records. Such requests may be fulfilled through the assignment of a non-published telephone number subject to the rates and regulations outlined below.

6. DIRECTORY LISTINGS

6.4 Non-Published and Non-Listed Telephone Numbers (Cont'd)

6.4.1 Non-Published Telephone Numbers (Cont'd)

Incoming calls to non-published telephone numbers will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the customer's request to furnish a non-published telephone number does not create any relationship or obligation, direct or indirect, to any person other than the customer.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-published telephone number in the directory or disclosing said number to any person shall attach to the Company. Where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-published telephone number. The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published telephone number or the disclosing of said number to any person.

a. Rate Application

A monthly rate of \$1.00 applies for each non-published telephone number except when provided for the following services:

- (1) Special Reversed Charge Toll Service.
- (2) Foreign exchange service where the customer is also furnished local exchange service.
- (3) Additional service furnished to the same customer who has other service listed in the directory at the same address.

6. DIRECTORY LISTINGS

6.4 Non-Published and Non-Listed Telephone Numbers (Cont'd)

6.4.1 Non-Published Telephone Numbers (Cont'd)

- (4) To a customer living in a hotel, hospital, retirement complex, apartment house, boarding house, or club if the customer is listed under the telephone number of the PBX, Centrex or semipublic service furnished to such establishments.
- (5) Service which is installed for a temporary period.
- (6) To additional service furnished to the same customer who has service listed in the Telephone Directory at a different address provided.
 - (a) The listed service is in the same local exchange, and
 - (b) arrangements have been made that calls to the listed number will be answered at all times.
- (7) To inward Wide Area Telephone Service.

6.4.2 Non-Listed Telephone Numbers

Non-listed telephone numbers are not listed in the Telephone Company's alphabetical directory; however, such numbers are on traffic records and will be furnished upon request of the calling party.

The acceptance by the Telephone Company of the subscriber's request to furnish a non-listed telephone number does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing of a non-listed telephone number in the directory shall attach to the Company, and where such a number is published in the directory the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-listed telephone number.

6. DIRECTORY LISTINGS

6.4 Non-Published and Non-Listed Telephone Numbers (Cont'd)

6.4.2 Non-Listed Telephone Numbers (Cont'd)

a. Rates

A rate of \$.50 a month applies for each non-listed telephone number when associated with local exchange service. However, this charge will not apply when additional service is furnished to the same subscriber who has service listed in the Telephone Directory at the same address nor to customers whose service is installed for a temporary period.

6.5 Additional Listing Charges

6.5.1 General

- a. Additional (paid) directory listings are accepted for a minimum chargeable period of the life of the directory issue in which the listing first appears, not to exceed one year from the effective date of the listing. In case the additional listing does not appear in the directory, the minimum chargeable period is for one month. Listing charges date from the day the directory assistance records are posted. Directory assistance records are posted at the time up to and including the closing date of the directory, as desired by the customer. The customer to the service assumes responsibility for all charges for additional listings associated with his service.
- b. Listing charges are automatically discontinued upon termination of the main service with which associated and additional listing charges may be discontinued upon request after the expiration of the minimum chargeable period.

6. DIRECTORY LISTINGS

6.5 Additional Listing Charges (Cont'd)

Charges for additional listing of those other than the customer may be discontinued upon request of the customer in case the listed party becomes a customer to exchange service similar in classification to that under which such party already is listed i.e., business or residence, or in case of the death of the listed party, or if such party moves from the premises at which the exchange service listed is furnished.

6.5.2 Rates

	<u>Monthly Rate</u>
a. Additional Name Listings	\$.50
b. Additional Line Matter	\$.50

6.6 Miscellaneous Listings

6.6.1 Reference Listings

Reference listings may be furnished to customers who change their names, absorb other businesses or subdivide their business and have authority to continue the use of the old name, and in other cases when in the judgment of the Company they are considered necessary and are not intended for advertising purposes. Such listings are furnished at the regular rate for additional listings.

6.6.2 Foreign Listings

Listings in the alphabetical section of the directory of an exchange other than that from which the customer is served are furnished at the regular rate for additional listings.

6. DIRECTORY LISTINGS

6.6 Miscellaneous Listings (Cont'd)

6.6.3 Indented Listings

Indented listings are employed where a customer has more than one listing for service under the same name at one or more locations. An indented listing may be either a business listing or a residence listing where the name in the second listing would be a repetition of that in the first.

6.6.4 Caption Listings

Listings may be indented under a caption or sub-caption at no additional charge for the caption arrangement when in the judgment of the Company the caption will facilitate the use of service.

The captions must be an essential part of the indented listings which follow and may include names of departments, branches of the business or titles of officials.

Listings that are variations of the same general line of business, or which in the judgment of the Company appear to advertise the extent of the customer's business, are not permitted in listings to be indented under captions.

6.6.5 Additional Listings for Names Spelled More Than One Way

Customers whose names may be spelled differently from the way such names are commonly pronounced may arrange for additional listings of their names alternately spelled, at the regular additional listing rate.

Listings of alternate spelling are not allowed when in the judgment of the Company they are desired for the purposes of securing a preferential position in the directory or for advertising purposes.

6. DIRECTORY LISTINGS

6.6 Miscellaneous Listings (Cont'd)

6.6.6 Alternate (Directive) Listings

Customers may obtain listings which refer calling parties to certain other telephone numbers. Alternate listings are of two general types as described below:

a. Nights, Sundays, and Holidays –

- (1) This type of alternate listing refers calling parties to an alternate telephone number to be used after business hours and on Sundays and holidays. The monthly rate for such listing is the regular additional listing rate per month for each line of the "Note:" and to each listing included under the "Note:" of the alternate directory listing.
- (2) Names of individuals are not permitted in listings of this type, however, telephone numbers may be shown of those entitled to use the service, in connection with which the alternate listing is to be provided, and who are agreeable to the use of their numbers in such alternate listing. Listings of this type may indicate the telephone numbers of members of the immediate family of the customer desiring the alternate listing.

b. If No Answer, Dial –

Alternate listings which refer calling parties to other telephone numbers in case no answer is received at the preceding listed telephone may indicate the telephone number of customers who are agreeable to the use of their numbers in such listings. This type of alternate listing is charged for at the regular rate for an additional listing.

6. DIRECTORY LISTINGS

6.6 Miscellaneous Listings (Cont'd)

6.6.7 Temporary Listings

- a. Residence customers who lease their premises for periods of less than one year and who request the Company to render service to their tenants without a change in the customer billing, may arrange for the listing of such tenants on "Directory Assistance" records only.
- b. A charge for an additional listing applies with a minimum charge of \$.50 for any listing period. All charges including such additional listing charges will continue to be rendered in the name of the customer who shall continue to remain responsible for all such changes.

7. COIN TELEPHONE SERVICE

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7. COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service

7.1.1 General

- A. Public Telephone Access Service for coin or coinless CPE is an individual one party PTAS Line provided at the request of the customer for telecommunications use by member of the general public or a specified group for locations of the customer.
- B. PTAS for coin or coinless service is provided for use by customers, who have notified the Commission of their desire to provide the general public with service and have been certified by the Commission to provide this service to the general public or other specified individuals.
- C. PTAS cannot be furnished or connected behind PBX and/or key system service.
- D. PTAS is a coin voice grade exchange line that provides switch based dial tone first (DTF) coin line functionalities for non-local exchange company customer-owned pay telephones.
- E. PTAS is provided at the request of a certified PTAS provider that provides pay telephone service with switch based coin line functionalities to the public on a resale basis.
- F. A PTAS subscriber must use a separate PTAS line for each pay telephone instrument installed and be billed the tariffed rate for each line. Off-premises extensions to PTAS Lines are not permitted.
- G. The Company shall not be liable for shortages of coins deposited and/or collected from the PTAS Line customer's equipment.
- H. Public Telephone Access Service for coin or coinless CPE is an individual one party PTAS Line provided at the request of the customer for telecommunications use by members of the general public or a specified group for locations of the customer.

7. COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service (Cont'd)

7.1.1 General (Cont'd)

- I. Public Telephone Access Service for coin or coinless CPE is an individual one party PTAS Line provided at the request of the customer for telecommunications use by members of the general public or a specified group for locations of the customer.
- J. PTAS for coin or coinless service is provided for use by customers, who have notified the Commission of their desire to provide the general public with service and have been certified by the Commission to provide this service to the general public or other specified individuals.
- K. PTAS cannot be furnished or connected behind PBX and/or key system service.
- L. PTAS is a coin voice grade exchange line that provides switch based dial tone first (DTF) coin line functionalities for non-local exchange company customer-owned pay telephones.
- M. PTAS is provided at the request of a certificated PTAS provider that provides pay telephone service with switch based coin line functionalities to the public on a resale basis.
- N. A PTAS subscriber must use a separate PTAS line for each pay telephone instrument installed and be billed the tariffed rate for each line. Off-premises extensions to PTAS Lines are not permitted.
- O. The Company shall not be liable for shortages of coins deposited and/or collected from the PTAS Line customer's equipment.
- P. The Company shall not be liable for en-user fraud associated with the failure of the customer's or Company's equipment to perform.
- Q. PTAS Lines will be provided from central offices where facilities are available.

7. COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service (Cont'd)

7.1.1 General (Cont'd)

- R. PTAS Lines will be provided where technically and economically feasible.

7.1.2 Features

- A. PTAS is provided on equal access stored program control central offices where coin line control equipment is available.
- B. PTAS is provided on a one-way or two-way basis at the customer's option with Commission approval.
- C. Coin signalling, including coin collect and coin control, is provided by the network. Coin collect identifies when a call is completed. Coin return occurs when a no answer or busy signal is encountered.
- D. Billed Number Screening is provided for the automatic blocking via validation data bases of third number billing, collect billing, or both to the line.
- E. Answer Supervision is the line side functionality that provides an electrical signal to the calling end of a switched telephone connection when the called line goes off-hook. This feature will be utilized to determine when billing for a specific call should start.
- F. Selective Class of Call Screening is provided to alert operator services systems (automated and live) that a call is originating from a PTAS which may require special handling and/or billing treatment.
- G. Central office 900 and 976 blocking is provided.
- H. Standard recorded announcements utilized for public telephone service are used for calls that originate from a PTAS Line.

7. COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service (Cont'd)

7.1.2 Features (Cont'd)

- I. All 0+ interLATA calls are routed to the presubscribed carrier that has the required signalling capabilities (i.e., coin recognition, coin control, etc.) which are required to complete the call.

7.1.3 Responsibility of the Customer

- A. The customer is subject to the requirements set forth in all sections of this Tariff that pertain to coin or coinless telephone services.
- B. The customer is responsible for the payment of all charges for outgoing sent-paid local calls and message toll telephone service calls.
- C. Special billing and coin sharing arrangements between a PTAS Line Customer and another carrier are the sole responsibility of the PTAS Line Customer.
- D. It is the customer's responsibility to ensure that instruments used in conjunction with the PTAS Service are capable of rating sent-paid local calls.

7.1.4 Rates and Charges

PTAS Line Service is provided for in this Tariff. Please refer to Section 3. of this Tariff for the monthly rate applicable for PTAS Line Service on a per-line basis.

- A. Answer Supervision

	<u>Monthly Rate</u>	
Per Access Line	\$0.00	(R)

7. COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service (Cont'd)

7.1.4 Rates and Charges (Cont'd)

B.	Billed Number Screening	<u>Monthly Rate</u>	
	Per Access Line	\$0.00	(R)
C.	Selective Class of Call Screening	<u>Monthly Rate</u>	
	Per Access Line	\$0.00	(R)
D.	Coin Signalling	<u>Monthly Rate</u>	
	Per Access Line	\$0.00	(R)
E.	The customer, who is billed for the access line, will be billed for each local directory assistance call at the rate approved by the Commission until such time as the state may be deregulated. No directory assistance charges will be billed by the Company to the calling party. A local directory must be provided by the customer.		
F.	Intrastate intraLATA long distance charges apply on a per message basis based on toll rates plus the appropriate additive operator service charges as specified in Section 18. of the Tariff.		
G.	Service charges as covered in Section 4. of this Tariff are applicable. Changes in service from an existing exchange service to PTAS will be considered as new service.		
H.	Listings in connection with PTAS are furnished under the regulations in Section 6. of this Tariff.		

7. COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service (Cont'd)

7.1.5 General Regulations

- A. PTAS Line Service is provided for in this Tariff. Please refer to Section 3. of this Tariff for the monthly rate applicable for PTAS Line Service on a per-line basis.
- B. Sent-paid local calls will be rated at the Company's central office.
- C. Operator assisted sent-paid local calls will be rated to the end-user at the appropriate rate per message, plus the appropriate additive operator service charges as specified in the appropriate operator services tariff. Non-sent paid local calls will be rated to the end-user at the appropriate per message and the appropriate additive operator service charges as specified in the appropriate operator services tariff.
- D. This PTAS Tariff, as filed, supersedes any other Sections within this General Customer Services Tariff with relevance to Public Telephone Access Services (PTAS) (Coin or Coinless).
- E. Operator assisted sent-paid toll calls will be rated to the end-user at the appropriate rate per message, plus the appropriate additive operator service charges as specified in the appropriate certified operator services tariff. Non-sent paid toll calls will be rated to the end user at the appropriate rate per message and the appropriate additive operator service charges as specified in the appropriate certified operator services tariff.
- F. The appropriate Network Access Charge, Central Office Line Connection Charge and/or Premise Visit Charge as specified in Section 4. of this Tariff are applicable for each PTAS Line installed, moved, or changed.

7. COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service (Cont'd)

7.1.5 General Regulations (Cont'd)

- G. Rates for calls to Directory Assistance, for Verification and Emergency Interrupt Service are applicable at the rate of the presubscribed carrier.
- H. Customers subscribing to a PTAS Line may have a listing in conjunction with the Directory Listing Section of this Tariff, Section 6.
- I. The appropriate application of the End User Common Line (EUCL) – Multiline Business Charge will be applied to all PTAS lines.

7. COIN TELEPHONE SERVICE

7.2 Optional Service Features

7.2.1 Selective Class of Call Screening

- A. Selective Class of Call Screening Service enables a customer to secure central office blocking of 1+, and 10XXX 1+ screening information to prevent operator assisted calls from being billed to the subscriber's line.
- B. Customers who subscribe to Selective Class of Call Screening are required to place Company-provided stickers on each restricted telephone indicating that the operator can not be reached for any purpose. In addition, it shall be the responsibility of the subscriber to notify all authorized users of this service that it is impossible to reach the operator using the restricted telephone.
- C. All local calls and calls to Company numbers such as repair service, Directory Assistance Service and public emergency service number, such as 911, will be permitted.
- D. Selective Class of Call Screening is available to hospitals, hotels, motels, and other establishments from central offices which have been arranged to provide this service. This service is provided subject to availability of facilities.

7.2.2 Rates and Charges for Selective Class of Call Screening

See Section 13.16.2 for applicable rates and charges.

7.2.3 Coin Supervision Service

The Coin Supervision Service will be provided to payphone service providers who order lines for the provision of pay telephone service where the pay telephone equipment connected to the line requires central office coin supervision capability.

7.2.4 Rates and Charges

Per line, per month\$0.00 (R)

8. TELEPHONE ANSWERING SERVICE FACILITIES

Reserved for future offering.

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9. FOREIGN EXCHANGE SERVICE

9.1 Foreign Exchange Service

9.1.1 Regulations

- a. Foreign exchange service is exchange main service or extension therefrom furnished to a customer from an exchange other than the one from which he would normally be served.
- b. Foreign exchange service is offered in connection with flat rate individual line main station service and flat rate PBX service only.
- c. Other services, equipment or facilities used in connection with foreign exchange service, except as otherwise indicated in this tariff, are furnished subject to the rates and regulations applying in the foreign exchange from which the customer is served.
- d. Foreign exchange service is furnished subject to the same restrictions as to the use of the service by other than the customer and his representatives as apply in connection with other classes of service.
- e. Normally, all negotiations for the establishment of foreign exchange service will be initiated by the prospective customer with the exchange from which he normally is served.
- f. When the foreign exchange from which service is requested has other exchanges in its local calling area, the Telephone Company shall determine from which of the exchanges service will be furnished. Mileage charges as set forth in paragraphs 1. (1) and (2) of the Rates and Charges would apply from the exchange from which service was requested.
- g. A customer receiving Foreign Exchange Service may be required to subscribe to local service from the exchange from which he would normally be served.

9. FOREIGN EXCHANGE SERVICE

9.1 Foreign Exchange Service (Cont'd)

9.1.2 Rates and Charges

- a. The rate for Foreign Exchange Service is the non-recurring and monthly rate for flat rate individual line main station service or PBX flat trunk line applicable within the base rate area of the serving foreign exchange, plus a monthly Foreign Exchange Terminating charge of \$20.00, plus mileage charges as follows for each circuit:
 - (1) Where the applicant for foreign exchange service is so located that it would be more economical to the Company to provide the foreign exchange service direct from the foreign exchange to the applicant's location by the extension or utilization of existing plant:
 - (a) For the distance from the applicant's location to the rate center of the foreign exchange area from which service is to be furnished a mileage charge of \$4.25 per mile or fraction thereof, airline measurement will apply except as provided in paragraph (b) following.
 - (2) Where the applicant for foreign exchange service is so located that it is not economical for the Company to provide the foreign exchange service direct from the foreign exchange to the applicant's location by the extension or utilization of existing plant:
 - (a) For the distance from the central office of the exchange from which the customer would normally receive service to the central office from which service is furnished, a mileage charge of \$4.25 per month per mile or fraction thereof, airline measurement will apply.

9. FOREIGN EXCHANGE SERVICE

9.1 Foreign Exchange Service (Cont'd)

9.1.2 Rates and Charges (Cont'd)

- (b) When, at the customer's request, the interexchange channel portion of the foreign exchange service is furnished by Telepak, the rates and regulations as specified in the Telepak Channels and Services section of the Southern Bell Telephone and Telegraph Company (South Carolina Tariff) will apply.
 - (3) For the distance from the central office of the exchange from which the customer would normally receive service, to the applicant's location, a mileage charge of \$3.50 per route circuit mile or fraction thereof for the first mile, and \$1.00 per quarter mile or fraction thereof, after the first mile, will apply.
 - (4) The local service area of and long distance rates to and from main stations or PBX systems connected for Foreign Exchange Service are the same as regularly apply stations located in the Foreign Exchange area.
 - (5) The rate center of an exchange is the point from which message toll telephone rates are measured.
 - (6) The Company may require toll restriction on each Foreign Exchange Service whereby calls may only be completed within the Foreign Exchange from which service is desired and its calling area.
- b. Foreign Exchange Service may be furnished involving two areas of the Company or involving an area of the Company and an area of a connecting company when the connecting company is willing to concur in arrangements for furnishing such service. In those cases where a portion of the service is furnished by a connecting company, the rates and regulations of the connecting company apply to the part of the exchange service it furnishes. Where the connecting company furnishes a portion of the inter-exchange facilities and –

9. FOREIGN EXCHANGE SERVICE

9.1 Foreign Exchange Service (Cont'd)

9.1.2 Rates and Charges (Cont'd)

- (1) Concurs in the inter-exchange rates and regulations of this Company in paragraphs 1., preceding, the mileage measurement and mileage charges will be as indicated in paragraphs a. of the Rates and Charges.
- (2) Applies its tariff mileage charges to the point of connection with facilities of this Company, the portion of the facilities furnished by this Company will be at the rates and mileage measurements as specified in paragraphs a., preceding to the same point of connection, the total charges being the sum of the charges of each company.

9.1.3 Exchange Carrier Association Tariff

The provisions of the Exchange Carrier Association (ECA) Tariff that apply to Foreign Exchange Service shall be considered as part of this tariff.

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10. KEY AND PUSHBUTTON TELEPHONE SERVICE

10.1 General Provisions

10.1.1 Customers are responsible for the provisioning of all station equipment associated with key and pushbutton telephone service.

10.1.2 Customer Provided Key Equipment

- A. The customer may provide their own key equipment provided such equipment carries appropriate FCC registration numbers.
- B. The Company will provide, upon request by the customer, trunk line and private line terminations on a standard modular jack at the customer's premises. The customer is responsible for the cross connection of company facilities with customer owned equipment.
- C. All applicable rates and charges stipulated elsewhere in this tariff shall apply for company provided facilities connected to customer owned key equipment.

11. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

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11. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

11.1 Description of Integrated Services Digital Network (ISDN)

11.1.1 Advanced Digital Services

Advanced Digital Services are a public network-based set of communications services that make it possible to send, receive, and modify information using regular telephone lines. These services are based on the National Integrated Services Network (ISDN) Standards. ISDN provides end-to-end digital communications that gives the customer the ability to transmit data and voice over the access line at the same time. The ISDN architecture consists of a digital central switching office which connects the Basic Rate Interface (BRI) lines to the customer's premise. The ISDN BRI arrangement provides two (2) communications channels utilizing one(1) physical connection between a customer premise device and the serving digital central office. These two (2) channels are called Bearer, or B Channels which are capable of supporting digital transmission speeds of 64 kilobits per second (64kbps). The Delta or D Channel is used for signalling and control for the B Channels and is capable of supporting a transmission speed of 16 Kbps. The complete ISDN BRI Line is known as 2B+D.

11.2 Transmission Specifications

The standard transmission parameters for an Advanced Digital Services Line utilizing and ISDN BRI consists of:

A maximum of 38.5 db loss at 40 Khz test tone terminated into a 135 ohm impedance. The 38.5 db loss includes all central office facilities, outside plant facilities, and inside wiring.

11. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

11.3 Customer Premise Equipment and Facilities

Compatible customer premise equipment is required to utilize Advanced Digital Services. all equipment used to interface with these services is required to conform with National ISDN guidelines as referenced in the following Bellcore specifications:

<u>Document Number</u>	<u>Description</u>
SR-NWT-002661	<i>National ISDN Generic Guidelines for ISDN Terminal Equipment on Basic Rate Interface</i>
SR-NWT-001953	<i>Generic Guidelines for ISDN Terminal Equipment on Basic Rate Interface</i>

Piedmont Rural Telephone Cooperative, Inc. shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provisioning of Advanced Digital Services that render any customer equipment obsolete or require modification of such equipment or system, or otherwise affect its use of performance.

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11. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

11.4 Rates and Charges for the Provision of ISDN

(N)

11.4.1 Advanced Digital Services Line Access

The rates and charges below are for providing an Advanced Digital Services capable Line (2B+D) to the customer's network interface. The customer must select the desired package of services to meet their specific requirements for their desired application of Advanced Digital Services Line access.

ISDN Deluxe Package

*2B+D Channels
Caller ID w/Call Waiting
Two (2) Directory Numbers
One (1) Directory Listing
Usage – 320 Hours per billing period for the Combined Channels¹*

<u>Service Establishment</u>	<u>Monthly Rate</u>
\$110.00	\$65.00

ISDN Basic Package

*2B+D Channels
Caller ID w/Call Waiting
One (1) Directory Number
One (1) Directory Listing
Usage – 180 Hours per billing period for the Combined Channels²*

<u>Service Establishment</u>	<u>Monthly Rate</u>
\$110.00	\$49.00

¹ Note 1. Please refer to Section 11.4.2 Usage Charges for usage in excess of 320 hours per billing period for the combined channels included with this service offering.

² Note 2. Please refer to Section 11.4.2 Usage Charges for usage in excess of 180 hours per billing period for the combined channels included with this service offering.

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11. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

11.4 Rates and Charges for the Provision of ISDN (Cont'd)

11.4.2 Usage Charges

	<u>Per Minute Charge Per Channel</u>
All Usage in Excess of Plan Limits	\$.02

11.4.3 Additional Directory Numbers

<u>Directory Number</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
Primary Directory Number	N/C	N/C
Secondary Directory Number	\$6.00	\$5.00

11.4.4 Additional Directory Listings

<u>Directory Number</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
Primary Directory Listing	N/C	N/C
Additional Directory Listings ³	\$6.00	\$5.00

³ Note 3. Additional directory listings are available with the ISDN Deluxe Package.

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11. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

11.4 Rates and Charges for the Provision of ISDN (Cont'd)

11.4.5 Electronic Key Telephone Service Features (EKTS)	<u>Service Establishment</u>	<u>Monthly Rate</u>
Electronic Key Telephone Service	\$30.00	N/C ⁴
Multiple Directory Numbers (Different Directory Numbers)		
First Directory Number on an EKTS Set	N/C	N/C
Second and subsequent DN	\$10.00	\$2.00
Additional Call Appearances (Same Directory Number)		
First Call Appearance on EKTS	N/C	N/C
Second and subsequent call appearance	\$10.00	\$2.00
Bridging	N/C	N/C
Nonstandard Button Arrangement Configuration	\$30.00	N/C

Other Service and Features that can be combined with EKTS are available from this Tariff to meet the customer's special needs or requirements.

⁴ Note 4. The customer must subscribe to the ISDN Deluxe Package for Electronic Key Telephone Service (EKTS) or qualify under Section 11.81(g) Special Groups or Classification to qualify for this service.

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11. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

11.5 Removal of ISDN Service(s) Service Charges

The customer agrees to retain the Advanced Digital Services Line for three (3) months. Should the customer terminate their service before three (3) billing periods have lapsed, the customer will remit to the Company an **Early Termination Fee of \$75.00**.

11.6 Waiver of Charges for Special Promotions, Demonstrations, and Installations of ISDN Services

11.6.1 Special Promotions

- a. The Company may, at its discretion, waive all service connection charges.

11.6.2 Feature Demonstrations

- a. Advanced Digital Services may be offered for a thirty (30) day demonstration period on an experimental basis.
- b. If during the demonstration period the customer requests that Advanced Digital Services be discontinued, neither the monthly charge for the service(s) nor the applicable service charge(s) will apply.
- c. If the customer retains any of the Advanced Digital Services beyond the thirty (30) day demonstration period, all applicable monthly charges and service charges will apply.
- d. Any special promotion or feature demonstrations, should they be made available, may be limited to one demonstration per customer per demonstration period.

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11. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

11.6 Waiver of Charges for Special Promotions, Demonstrations, and Installations of ISDN Services (Cont'd)

11.6.3 Waiver of Charges for Special Feature Installations

- a. The Company may, at its discretion, waive applicable service connection charges for the installation of Advanced Digital Services should a special need(s) arise for the installation on a temporary basis for the Company's customers.
- b. Should the temporary installation be in existence for a period of sixty-one (61) days, all normal installation and monthly charges will apply. These charges are in addition to all other applicable rates and charges for the service(s) furnished.

11.7 General Information for ISDN

11.7.1 Provision of Service

Unless specifically exempted, Advanced Digital Services shall be subject to all General Regulations of the *Piedmont Rural Telephone Cooperative Inc.'s General Customer Services Tariff* applicable to the provision of service by the Company. Advanced Digital Services are provided at the option of the Company. These services are furnished subject to serving central office capacity, capability, and the availability of outside plant facilities. The availability, functionality, and capabilities of Advanced Digital Services may vary, or may not be available, dependent upon the type of serving central office, related software controlling the switch, and associated outside plant.

- a. Where facilities are not available, or unusual expenditures are involved in making facilities available for the provision of Advanced Digital Services, the customer may be required to pay additional charges to cover the unusual expenditure, or to contract for services beyond the normal service term of three (3) billing periods.

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11. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

11.7 General Information for ISDN (Cont'd)

11.7.1 Provision of Service (Cont'd)

- b. Distance Extension Service – Advanced Digital Services may be provided to a customer's location served beyond the normal transmission range of the serving central office. In addition, in such cases, Distance Extension Service rates and charges are applicable in addition to the rates and charges for Advanced Digital Services. Distance Extension Service charges will be determined on an individual case-by-case basis.

11.7.2 Payment for Service

- a. The minimum charge period for services provided under this Tariff shall be for three (3) billing periods.
- b. The customer may choose to pay for services related to Advanced Digital Services on a billing period to billing period basis or under a service contract. A billing period to billing period customer may, at any time, convert to a service contract plan.
- c. The monthly rate for customers choosing the service contract method of payment is guaranteed the specific rate during the term of the contract.
- d. Subsequent additions to the existing service contract can either be added to the existing service contract or provided under a new service contract at the sole discretion of the Company.
- e. Suspension of Advanced Digital Services is not allowed under the service contract method of assessment charges until the expiration of the contract.

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11. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

11.7 General Information for ISDN (Cont'd)

11.7.3 Contract Renewals and Termination Liabilities

- a. If at any time during the customer's contract period, customers may change to a new Advanced Digital Services contract, with the provision that the new service contract is for a term equal to or greater than the time period remaining on their current service contract. Any differences in the specified prices on the service contract will be prorated over the period of the contract.
- b. If the service is canceled by the customer after installation of the service, but prior to the completion of the service contract period, the customer shall be obligated to pay a termination liability charge. This charge is calculated by multiplying the monthly rate of the service contract by the remaining months in the contract period times fifty (50%) percent. These termination charges shall be due and payable in their entirety immediately upon such request for termination by the customer to the Company.

11.8 Regulations Relating to the Provision of Service

11.8.1 General Regulations

- a. Directory Listings – One directory listing is provided without charge for each Advanced Digital Services customer. Additional listings may be provided as specified for customers subscribing to the ISDN Deluxe Package as specified in *Section 11.3.3 Additional Directory Listings*.
- b. Directory Numbers – One directory number is provided without charge for each Advanced Digital Services customer. Additional directory numbers may be provided as specified in *Section 11.3.2 Additional Directory Numbers*.

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11. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

11.8 Regulations Relating to the Provision of Service (Cont'd)

(N)

11.8.1 General Regulations (Cont'd)

c. Billable Call Treatment

1. Normal toll charges shall apply to calls that are made outside the Basic Service Area of the exchange as specified in *Section 3.8.1(B) Basic Service Areas* and Expanded Service Area of the exchange as specified in *Section 3.8.1(D) Expanded Service Area Exchanges (Piedmont Call Plus)*.
2. Customers may not use any type of call forwarding specified in this Tariff in conjunction with Advanced Digital Services to circumvent the payment of toll charges associated with the completion of calls or transmittal of information/data.

d. Customer Premise Equipment

1. The provision of terminal equipment and customer premise equipment beyond the Company's network interface divide at the customer's location is not covered under tariff.
2. The customer is responsible for the provision of electrical power to power all terminal equipment at the customer's location. In addition, should the customer choose to utilize the Advanced Digital Service Line as their primary telecommunications line without the provision of an additional analog (POTS) line at their location, they could experience the existence of no telecommunications service (dial tone) during commercial power outages at the customer premise. Please refer to *Section 11.7.1(h) Limitation of Liability* of this tariff for additional information.

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11. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

11.8 Regulations Relating to the Provision of Service (Cont'd)

(N)

11.8.1 General Regulations (Cont'd)

e. Central Office Overlay Arrangements

Advanced Digital Services are available only from central offices of the Company which have the necessary facilities to provide standard National ISDN. In the event that a customer is located within a serving area that will not support Advanced Digital Services, the Company may, at its discretion, not offer Advanced Digital Services or provide Advanced Digital Services from an alternative serving central office of the Company. Such provisioning by the Company may be elected when, at the discretion of the Company, the service can be provided at a reasonable cost to the Company. The customer must accept the serving location assigned by the Company, and must agree to revert to the service from the normal serving office of the customer at such time as Advanced Digital Services are made available in that office.

1. This alternative serving arrangement may require that the customer accept a directory number change to a number associated with the alternative serving central office of the Company.
2. Calls that are originated by and terminated to a customer using this alternative service arrangement will be billed as if the calls were placed from the customer's assigned serving central office.
3. When Advanced Digital Services subsequently become available from the customer's normal serving central office, the customer will be reconnected to the customer's normal serving central office. This change may require that the customer change their directory number. If and when such changes occur, the non-recurring charge associated with number change may be applicable. If the customer chooses not to take service from their normal serving central office when facilities become available or

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11. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

11.8 Regulations Relating to the Provision of Service (Cont'd)

11.8.1 General Regulations (Cont'd)

at such time that Advanced Digital Services become available, charges for distance extensions in *Section 9.1.2 Rates and Charges* for Foreign Exchange service will apply in addition to all other charges that apply for the provision of Advanced Digital Services to the customer. Any special outside plant facilities or special construction charges will be handled by the Company on an individualized case-by-case basis in accordance with *Section 5. Charges Applicable Under Special Conditions*.

f. End User Common Line (EUCL) Charges

Advanced Digital Services are subject to the Federal Communications Commission (FCC) End User Common Line (EUCL) charges under the rates, terms, conditions, and applicable rules specified by the FCC. The customer shall be liable for all adjustments to the EUCL as mandated by the FCC, regulatory body, and/or commissions, or court of competent jurisdiction.

g. Special Groups or Classifications

Public educational institutions, accredited private educational institutions, public library facilities, and medical facilities classified as rural health care facilities by the federal or state government may qualify for special rates for Advanced Digital Services that are predominantly utilized for education, distance learning, research, or health care purposes.

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11. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

11.8 Regulations Relating to the Provision of Service (Cont'd)

(N)

11.8.1 General Regulations (Cont'd)

h. Limitation of Liability

The Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions of Advanced Digital Services or associated equipment. Damages arising from such errors, interruptions, defects, failures, or malfunctions of Advanced Digital Services or associated equipment after the Company had been notified, and has a reasonable time for performing the repair or notification of the customer as to the underlying reason that the repair cannot be performed in a timely manner, shall in no event exceed the amount equivalent for the charges made for the service affected for the period following notice from the customer to the Company until the service is restored by the Company to the customer. Adjustments for out-of-service inquiries will not be made by the Company for a time period of less than forty-eight (48) hours' duration. The customer is responsible for the provision of electrical power to power all terminal equipment at the customer's location. In addition, should the customer choose to utilize the Advanced Digital Services Line as their primary telecommunications line without the provision of an additional analog (POTS) line at their location, they could experience the existence of no telecommunications service (dial tone) during commercial power outages at the customer premise. By the customer agreeing to subscribe to Advanced Digital Services, the customer agrees to the above specified limitation of liability of the Company.

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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (T)

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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 Digital Centrex Service

12.1.1 General

A. Digital Centrex Service is furnished from Digital Central Office equipment located on Company premises and associated facilities so arranged as to provide the following basic service features:

1. Direct Inward Dialing (DID) and Direct Outward Dialing (DOD) of exchange and long distance message network calls to and from stations and attendant positions of a Digital Centrex system.
2. Intercommunication calls between stations of the same Digital Centrex system.
3. Identified Outward Dialing (IOD), by station number of outgoing long distance message calls dialed by a station. Only calls billed to the subscriber by this Company will be provided this identification.
4. Common recorded announcement interception of calls to unassigned station numbers.
5. Basic Station Line Hunting.
6. Tone Dialing.

B. Digital Centrex Service is available in line size from 1 line to 1000 lines.

C. A Digital Centrex System may be comprised of the following components:

Common Equipment
Network Access
Main Station Lines
Terminating Arrangements
Features

The Common Equipment, Network Access and Terminating Arrangements will be at the rates and charges as specified in this tariff.

12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 Digital Centrex Service (Cont'd)

12.1.1 General (Cont'd)

Main Station Line rates will consist of the intercom charge and the appropriate wire center line charge. These charges will be located in 12.1.6 of this tariff.

Digital Centrex Line and System Features will be grouped as follows:

Line Features Grouped
Line Features Individual
Optional Service Features

Line Features will be offered on a grouped or individual basis to Digital Centrex Subscribers who have selected a Centrex Term Payment Plan of 36, 60 or 84 months or month to month payment option.

A Digital Centrex subscriber will select features in 12.1.6 B.2.a of this tariff.

12.1.2 Regulations

- A. Digital Centrex service is furnished subject to the availability of facilities and features from Digital Central Office equipment, located in a central office building owned or leased by the Company. The service allows for normal station activity including incidental additions and deletions. Major additions to and or major relocations of Digital Centrex systems are subject to the same rules and regulations as initial installations.
- B. Certain Auxiliary Services are available on an individual main station line basis and are subject to the capabilities of the serving central office.
- C. Optional Service Features as listed in 12.1.7 include Attendant Features and Auxiliary Attendant Features. These features may require customer provided compatible terminal equipment.

12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 Digital Centrex Service (Cont'd)

12.1.2 Regulations (Cont'd)

- D. All console functions by the attendants at the subscriber's premises are performed at the expense of the subscriber and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.
- E. All Digital Centrex main station lines must be associated with the main switching equipment.
- F. Tie lines for direct connections between a basic Digital Centrex system and other systems are provided primarily for communication between stations of the two systems. In such cases, rates and charges for tie line service as specified in Section 13 of this tariff and miscellaneous line termination charges apply. In addition, these tie line connections may be arranged to provide completion of incoming or outgoing local and long distance calls through the Digital Centrex system to or from other systems, provided such connections to the exchange or long distance network are only made at one system at a time.
- G. Where completion of incoming and outgoing local and long distance calls through a Digital Centrex system is furnished to or from main station lines of a separate Digital Centrex system in another exchange, the charges applicable for the following features apply in addition to the regular charges for the facilities connecting the systems except for Subsidiary System Arrangements furnished under the regulations specified in this tariff.
 - 1. Rates and charges as specified in Section 20 of the Private Line Service Tariff apply to miscellaneous lines furnished with unique access codes (trunk level access) except for tie lines furnished in connection with Subsidiary System Arrangements as specified in this tariff.
 - 2. Digital Centrex optional feature charges as outlined in Section 12.1.6 apply for each trunk terminated main station line as offered in Section 12.1.5 of this tariff, as appropriate.
- H. A system may not be provided for Intercommunication (stand alone) service only. Access to the Exchange Network must be provided.

12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 Digital Centrex Service (Cont'd)

12.1.2 Regulations (Cont'd)

- I. A mixture of Flat Rate and Message Rate Service will not be allowed within a single customer system. Message rate service is not offered at this time.
- J. Suspension of Service – With the exception of Network Access Registers, suspension of Digital Centrex Service is not permitted.
- K. A twelve month minimum service period shall be required.
- L. Tone Dial service will be furnished. The rates and charges for Digital Centrex station lines include the provision of Tone Dial service. Rates and charges for Tone Dial service, as specified elsewhere in this tariff, do not apply for the provision of Tone Dial service to Digital Centrex Service.
- M. Directory Listings will be furnished subject to the rates and regulations specified in Section 6 of this tariff.
- N. The number of simultaneous exchange and toll network calls to and from main station lines and/or attendant positions of a Digital Centrex system is limited by the number of Network Access Registers subscribed to by the customer. Each Network Access Register may be arranged for two-way, one-way incoming or one-way outgoing operation depending upon the option of the customer at the time the Network Access Register is installed. When a change in the type of operation is requested by the customer, the appropriate Service Charges as specified in Section 4 of this tariff apply per Network Access Register affected.
- O. Service charges, as specified in Section 4 of this tariff, apply to all Digital Centrex systems except as provided in 12.1.5 of this tariff.
- P. Digital Centrex installation charges are due on initial installation or subsequent additions unless deferred over a predetermined period of time.
- Q. Digital Centrex main station lines may be restricted from dialing three-digit central office and service codes by applying Code Restriction to the

12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 Digital Centrex Service (Cont'd)

12.1.2 Regulations (Cont'd)

line. The three-digit codes which may be restricted constitute those codes to which Public Announcement, Directory Assistance or Dial-It Services (e.g., 900 and 976 calls) are assigned which could generate billing to the originating main station line. Code Restriction arrangements may also be used to prohibit toll calls to a carrier other than the Pre-subscribed Interexchange Carrier (dialed 10XXXX). InterLATA calls dialed 0- (operator handled) calls cannot be restricted. The term "Public Announcement Services" as used herein are those services which, in the judgment of the Company, furnish advertised recorded announcement messages to the general public (e.g., time, weather, sport scores and stock market reports). The Public Announcement Service central office codes will be determined by the Company and will be commonly denied access in the central office serving the Digital Centrex systems subscribing to this service arrangement.

1. At the time a Code Restriction arrangement is installed, the Digital Centrex system will be arranged for the Code Restriction specified by the customer and the main station lines designated by the customer will be so equipped. When the customer requests the subsequent addition or removal of code restriction on a main station line, the appropriate Service Charges as specified for a change in line termination apply per main station line affected except that no such charges apply when the code restriction arrangement is disconnected in its entirety.
 2. Where Code Restriction applies to a particular central office code, direct outward dialed main station line access is denied to telephone numbers associated with that central office code.
 3. Code Restriction Arrangements to deny access to Directory Assistance and/or Public Announcement Services are not assured. These features are intended to limit main station line direct dialed outgoing calls, but such calls may, in certain circumstances, be completed and will be charged for in the normal manner.
- R. Customer Station Rearrangement (CSR) may be provided with Digital Centrex Service where facilities permit. Rates and charges for CSR will be developed on an individual case basis and will be based on the estimated costs to provide this service.

12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 Digital Centrex Service (Cont'd)

12.1.3 Definitions

Line – This feature provides the basic signalling and call processing capabilities for subscribers within a business group.

Dialing Plan – This feature established the dialing plan for the business group such as the number of digits for the subscriber stations and the codes to be dialed for various features.

Critical Timing – This feature provides a separate critical timing capability for use with business groups. This allows the telcos to resolve code contention while still providing the customer with the desired dialing plan.

Intercom Dialing – This feature allows the business group users to dial selected members of their group using a shortened code.

CAT Code Restrictions – Customer Access Treatment (CAT) codes allow the business group user to define subgroups which will be allowed different mixes of features. For example, Department A will have call waiting and call forwarding while Department B will have only call forwarding.

Semi-Restricted (Originating and Terminating) – This feature allows individual stations in the group to be restricted from making or receiving DDD calls. Calls over local or private facilities are permitted.

Full Restricted (Originating and Terminating) – This feature restricts a station within the business group such that it can only make and receive calls which are intra-group.

Direct Inward Dialing – This feature allows the business group subscriber to place calls outside of the group without going through an attendant.

Direct Outward Dialing – This feature allows the business group subscriber to place calls outside of the group without going through an attendant.

12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 Digital Centrex Service (Cont'd)

12.1.3 Definitions (Cont'd)

Automatic Identified Outward Dialing (AIOD) – The AIOD feature allows AMA billing of all calls from the business group. Although the name implies the sending of information, none is required since the business group lines all have direct appearances on the local Telco switch.

Distinctive Alerting/Call Waiting Indication – This feature provides a business group subscriber with a distinctive ringing and call waiting signal to indicate whether calls originated from inside or outside the business group.

Special Announcements – This feature allows the creation of special routing to announcements which are unique to the individual business group.

Single Digit Dialing – This feature permits business-group-station users to reach any of a preselected collection of stations or other group facilities by dialing single-digit codes.

Network Access Registers – This feature allows the Telco to restrict the total number of lines on a given business group that can access the network simultaneously.

Call Forwarding

- a. Busy Line – This feature allows the user to forward calls in the event that their station is busy.
- b. Busy Line (Incoming Only) – This feature allows the user, when their line is busy, to forward only those calls which originated outside of the business group.
- c. Don't Answer – This feature allows the user to forward their calls in the event that their station is not answered within a predetermined time.
- c. Don't Answer (Incoming Only) – This feature allows the user, when their station is not answered, to forward only those calls which originated outside the business group.

12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 Digital Centrex Service (Cont'd)

12.1.3 Definitions (Cont'd)

- d. Incoming Only – This feature allows a business group subscriber to forward only those calls which originated outside of the business group.
- e. Variable (By Subscriber) – Variable call forwarding enables a telephone user to forward incoming calls to another directory number. Calls may be forwarded within the toll-free network or over the toll network. When calls are forwarded over the toll network, the charges for the connection from the forwarding line to the forward-to line are applied to the forwarding line, not the originating line.

Activation of the call forwarding mode from a hunt group may be limited to one member of the hunt group. For this situation, calls are forwarded in the same manner as described.

On an incoming call to a line in the call forwarding mode, one burst of ringing is sent to the line as a reminder that the call forwarding mode is in operation, and the call is then routed to the forward-to line. To release a line from the call forwarding mode, the telephone user dials the call forwarding erase code.

- f. Within Group Only – This feature restricts call forwarding to only those destination codes within the business group. Any attempt at forwarding to a number outside of the group will be denied.

Call Hold – This feature allows the subscriber to place a call on hold by dialing a feature code. The call is restricted by dialing a feature code.

Call Pickup – This feature allows a business group member to answer another member's phone by dialing a pickup code from their station.

Call Transfer (Individual) – This feature allows the subscriber to transfer calls to another station by flashing the hookswitch and dialing the transfer-to number.

Call Waiting (Standard) – This feature enables a telephone user to place a call on hold and answer an incoming call. If a call comes into a line that is busy on an incoming or outgoing call and does not have a

12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 Digital Centrex Service (Cont'd)

12.1.3 Definitions (Cont'd)

previously waiting call, a burst of call waiting tone is placed on the line. The telephone user then flashes the hookswitch to place the original call on hold and answer the incoming call. A second hookswitch flash places the incoming call on hold and returns the telephone user to the original call. Subsequent hookswitch flashes switch the telephone user from one call to the other.

Cancel Call Waiting – This feature allows the subscriber, on a per-call basis, to cancel the Call Waiting Feature. Call Waiting is re-established as soon as the call is terminated.

Call Pickup (Directed) – This feature allows a business group member to answer another member's phone by dialing a pickup code and the station number.

Direct Line

- a. Direct Connect Service – This feature allows the Telco to preprogram a 7 or 10 digit number to which line is to route upon off-hook. The ability is provided to allow for a timed interval of dial tone prior to the off-hook route. This timing capability is useful to those Telcos which choose to offer this as a lifeline service whereby the phone off-hook routes to an emergency answering point if no number is dialed.
- b. Manual Line Service – This service-related feature automatically requests operator assistance upon detection of an origination. Since all originations from lines with this service are routed to an operator, no dial tone is returned to the subscriber. This feature does not affect terminations to the line.

Do Not Disturb – This feature allows the subscriber, via feature code dialing, to block terminations to their line. Calls will be routed to a recorded announcement. As an option, an override code can be employed which will allow termination to the line during the restricted state.

12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 Digital Centrex Service (Cont'd)

12.1.3 Definitions (Cont'd)

Multiline Hunting

- a. Regular – Regular Hunting applies to a homing type hunt group which always starts at a predetermined number and proceeds in a fixed sequence through the group until an idle terminal is found or all terminals have been found busy.
- b. Circular – Circular Hunting is a non-homing type hunt group which starts hunting at the next terminal after the terminal at which the preceding hunt sequence stopped. Each hunt proceeds in a fixed sequence through the group until an idle terminal is found or until the starting point is reached with all terminals busy.
- c. Uniform Call Distribution – Uniform Call Distribution is a variation of the non-homing circular hunting type. With this arrangement the hunt sequence starts and proceeds the same as for Circular Hunting. However, when an idle terminal is found the call is completed and an immediate hunt is started for the next idle terminal in the circular sequence. The hunt stops when an idle terminal is found and that terminal is the start hunt terminal for the next request. This arrangement provide a more equal distribution of idle terminals than does Circular Hunting.
- d. Preferential – Preferential Hunting allows a separate unique terminal hunt over assigned individual terminals of a Multiline Hunt Group. A directory number is assigned to this list and, when dialed, causes a linear hunt over the preferential terminals, which may be in any order. If all terminals in this list are busy, a Regular or Circular Hunt is performed over the entire hunt group.
- e. Call Queuing – This optional feature provides for the queuing of calls to a Multiline Hunt Group when all lines of that group are busy. The calling party will receive audible ring tone while waiting. As terminals of the hunt group become idle, the calls in the queue will be connected on a first in-first out basis. This feature is provided on a hunt group basis.
- f. Delay Announcement For Queued Calls – A further option for Call queuing provides for a single non barge-in announcement to be returned to a calling party in the queue. This announcement is returned after a call has been queued for a specific interval to announce further delays.

12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 Digital Centrex Service (Cont'd)

12.1.3 Definitions (Cont'd)

Outgoing Call Screening – This feature provides for the blocking of calls to any or all destinations in the network. Calls can be screened on a 3, 6, or 10 digit basis. Code Restriction is a prerequisite for this feature.

OutWATS – This feature includes screening of area codes to ensure that the call destination is within the band limits of the WATS line being used. Calls to denied bands can be routed to intercept. Each call is recorded in the LAMA equipment and output to the collection device.

Series Completion – This feature allows calls to a busy directory number to be routed to other specified numbers in the same switching office in a prearranged ordered list. The hunt starts with the called directory number and ends with the last one in the series completion list. Unless the first number in the list is called, only a portion of the group is hunted.

Speed Calling

- a. Abbreviated Dialing (8 Code) – Abbreviated Dialing, or Speed Calling, is made available to any properly classmarked, single-party subscriber to make local or toll calls by dialing fewer digits than normally required. This is made possible by storing frequently called numbers in memory. To enter a number into memory, the telephone user dials a write-in code followed, sequentially, by an address code and the normally dialed destination number. (The user receives confirmation tone indicating storage of the number.) To make an abbreviated dialing call, the telephone user dials the address code associated with the stored number. When no additional digits are received within approximately three seconds, or immediately if the (#) button is keyed from a dual-tone multifrequency (DTMF) telephone, the stored number is read from memory and the call is processed.

Single digit address codes of value 2 through 9 allow for storage of eight abbreviated dial numbers.

- b. Abbreviated Dialing (30 Code) – Two digit address codes of value 20 through 49 allow storage of thirty abbreviated dial numbers. Lines may be equipped with both 8 and 30 code lists allowing a total of 38 codes.
- c. Customer Changeable – This feature, when used in conjunction with the abbreviated dialing features, allows the subscriber to program the speed calling lists from their station. Without this feature, only the Telco has the ability to administer the speed call lists.

12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 Digital Centrex Service (Cont'd)

12.1.3 Definitions (Cont'd)

- d. Shared List – An abbreviated dial list may be stored in memory and shared by two or more lines in a PBX group. No more than one of those lines is allowed to make changes to the list by dialing the write-in code.

Stop Hunt/Make Busy Key – These keys are located on the customer premises and connected to the switching via separate wire pairs.

Make Busy Keys may be either Terminal Make Busy (TMB) or Group Make Busy (GMB). An activated TMB key causes a terminal or group of terminals to appear busy while allowing outgoing calls. An activated GMB key causes the entire multiline group to be busy.

An activated Stop-Hunt Key stops the hunt when the associated terminal is reached. A hunt group may have more than one Stop-Hunt Key.

Activation by feature code dialing can be provided if separate facilities are not available.

Three-Way Calling – This feature enables a telephone user to make an outgoing call while maintaining a previously established connection. When the second connection is established, the telephone user can bridge the two connections into a three-way conference arrangement. Three-Way Calling is controlled by a series of hookswitch flashes. To establish a second connection, the telephone user (calling party) flashes the hookswitch to place the established call on hold, gets dial tone, and dials a third party. If the called line is busy or not answered, the telephone user releases the call attempt by flashing the hookswitch and returning to the original connection. If the call is answered, a hookswitch flash establishes a three-way conference. A hookswitch flash during a three-way conference releases the second connection but leaves the original connection intact.

If either of the parties disconnects during a three-way conference, the connection to the remaining party is maintained. If the conference originator disconnects, both connections are released.

12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 Digital Centrex Service (Cont'd)

12.1.3 Definitions (Cont'd)

Toll or Code Restriction and Diversion – This feature prevents stations from completing toll calls based on subscriber requested and subscriber specified destination codes. When other DCO system determine that a call is to be blocked as a result of toll or code restriction, the call is diverted to a reorder tone or error announcement. Restricted calls placed from customer premise switching systems are intercepted by the switching system and routed to the attendant console, a pre-determined station, error announcement, or reorder tone for call treatment, depending on Telco or subscriber preference.

Voice/Data Protection – This feature allows the user, via feature code dialing, to restrict any intrusion on the line during the duration of the call.

12.1.4 Payment Schedules

A. General

1. Digital Centrex Service is offered as follows:

a. The contract periods are:

Month-to-Month Payment Plan
36 Month Term Payment Plan
60 Month Term Payment Plan
84 Month Term Payment Plan

b. Items that may be placed under the Centrex Term Payment Plan:

Main Station Lines
Extension Station Lines
Line Feature Options
Optional Service Features
System Common Equipment
Terminating Arrangements

2. The monthly rate for Digital Centrex Service is dependent upon the payment period selected by the customer.

12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 Digital Centrex Service (Cont'd)

12.1.4 Payment Schedules (Cont'd)

3. The monthly rate for Digital Centrex Service under the Centrex Term Payment Plan for the periods of 36, 60 or 84 months is not subject to Company initiated rate increases.
4. Digital Centrex Service will be offered to subscribers under any of the payment options offered.
 - a. A Digital Centrex subscriber may elect a 36, 60 or 84 month payment period for any portion or all of the total system size with the remainder to be under the month to month payment option.
 1. Auxiliary Attendant Features or Optional Service Features may be added under any of the payment plans provided that they are not added for a payment period of shorter duration than that associated with the Digital Centrex common equipment.

B. Expiration of Contract Period

1. Digital Centrex customers must upon the expiration of their contract:
 - a. Select a new contract period as offered in the current tariff, or
 - b. Revert to the current tariff rates for the month to month payment option.
2. A Digital Centrex customer may at any time during his selected payment period resubscribe for an equal or longer payment period at the current tariff rates subject to the following conditions:
 - a. No credit will be given for payments made during the formerly selected period. Nonrecurring charges will not be reapplied.
 - b. The new payment period begins with the billing date following the date the new payment period is requested.
 - c. No termination charge applies for the former payment period.

12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 Digital Centrex Service (Cont'd)

12.1.4 Payment Schedules (Cont'd)

- d. A Service Ordering charge as specified in Section 4 of this tariff will apply.
3. A Digital Centrex customer may at any time during his selected payment period resubscribe for a payment period, shorter in length than the time remaining in the existing service agreement, subject to the following conditions:
 - a. No credit will be given for payments made during the formerly selected period. However, nonrecurring charges will not be reapplied.
 - b. The new payment period begins with the date requested.
 - c. A termination charge applies to the former payment period.
 - d. A Service Ordering charge as specified in Section 4 of this tariff will apply.

C. Termination Liability

The Termination Liability applicable to Digital Centrex Service is dependent upon the payment period selected by the customer. Termination charges for the optional payment periods are as follows:

1. Month-to-Month Payment Plan
 - a. Digital Centrex Customers
 1. Within 12 months of date of installation – If a customer's Main Station Line count falls below 75% of the total main station lines initially installed, they will be charged 90% of the amount due for the period remaining up to 12 months from the date of installation for each line disconnected thereafter.
 2. Beyond 12 months of date of installation – No termination Liability will be applicable.

12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 Digital Centrex Service (Cont'd)

12.1.4 Payment Schedules (Cont'd)

2. Centrex Term Payment Plan Option

- a. Digital Centrex customers that contract a portion of their system under the Centrex Term Payment Plan Option are subject to the following liability charges.
 1. Main Station Lines under contract – 90% of the remaining amount due for each main station line disconnected after the customer's total main station line count falls below 90% of the total main station lines initially installed or of the annually adjusted total.
 2. All non-contracted items – No Termination Liability will be applicable.

12.1.5 Common Rates and Charges

A. General

1. Station Lines

- a. The rates and charges specified herein for main station lines provide for main station line components. The main station line consists of all facilities, including intercommunication outside plant facilities from the system dial switching equipment to the Network Interface of the main station line.
- b. The rates and charges specified herein for main station and extension station lines are applicable to each main station location and extension station location respectively to which a customer-provided instrument can be connected.
- c. Service Charges as specified in Sections 4 & 5 of this tariff apply to all customer-requested moves, changes, removals, rearrangements and maintenance of premises wiring performed by the Company on the customer's premises.

12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 Digital Centrex Service (Cont'd)

12.1.5 Common Rates and Charges (Cont'd)

- d. End User charges as specified in the End User Common Access Service Section of FCC Tariff Number 61 apply as appropriate.
- e. Rates for the main station lines of Digital Centrex customers will be based on the following criteria:
 - 1. Distance from the Serving Central Office.
 - 2. The type of payment plan selected by the customer.
- f. The total main station group size will consist of main station lines and attendant access lines for all locations served by the same Digital Centrex system.
- g. The distance band will be based on airline mileage from the serving central office to the Network Interface Location at the customer's premises.
 - 1. Where main stations are in a foreign exchange (FX) or a foreign central office (FCO) area, the distance band will be calculated from the FX or the FCO to the Network Interface Location serving those main stations.
 - 2. Systems with more than one location served by the same Digital Centrex control group will calculate the distance band per location.
- h. In a different central office serving area of a multi-office exchange:
 - 1. The rate of Digital Centrex Service in an FX or FCO area is the monthly rate for the Digital Centrex Service desired, plus an FX or FCO mileage charge as specified in Section 9 of this tariff.
- i. Rates, charges, liabilities and additional regulations, if applicable, may be developed on an individual basis for main station lines exceeding four (4) airline miles from the serving central office.
- j. Exchange Access

12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 Digital Centrex Service (Cont'd)

12.1.5 Common Rates and Charges (Cont'd)

1. Exchange Access is provided by means of Network Access Registers.

k. Main Station Line Termination as a PBX Trunk

1. Where a Digital Centrex main station line is terminated as a PBX trunk in customer provided equipment, the appropriate recurring charge specified in Section 3 of this tariff will apply in addition to the appropriate main station line rate (intercom and mileage).

B. Nonrecurring

1. The following nonrecurring charges for service are in addition to any applicable service connection, move, change and installation charges provided for in other sections of this tariff.

a. Feature Establishment Charges

1. These charges apply as specified, when an optional feature is added or changed. These charges apply in addition to other applicable nonrecurring charges.
2. One or more optional features may be provided at the same time and, in such instances, the specified feature establishment charge will apply for each feature provided.

b. Installation Charges

1. Installation charges as specified for business service in Section 4 of this tariff are applicable for each main station line, console access loop, extension station line, etc.

C. Recurring

1. Common Equipment

	Installation Charge	Month to Month	Centrex Term Option		
			36 Month	60 Month	84 Month
Each Digital Centrex System	See Section 4	\$15.50	\$15.00	\$14.50	\$14.00

12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 Digital Centrex Service (Cont'd)

12.1.5 Common Rates and Charges (Cont'd)

2. Digital Centrex Exchange Access Charge

a. Network Access Limiter

1. Flat Rate

Per Network Access Register

Monthly Rate
\$36.50

End User Access Fee

Established by
FCC

a) Network Access Registers may be selected by customer to operate as follows:

Two-way operation
One-way incoming operation
one-way outgoing operation

3. Additional Directory Listings apply as specified in Section 6 of this tariff.

4. Service Charges apply as specified in Sections 4 & 5 of this tariff to service establishment, move and change of Digital Centrex Service.

5. Digital Centrex Extension Station Line Charge

a. See Section 13.1.1 and 13.2.1

6. Main Station Line Terminated as a PBX Trunk

	Installation Charge	Monthly Rate
a. Each	See Section 4 of this Tariff	\$36.50

12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 Digital Centrex Service (Cont'd)

12.1.5 Common Rates and Charges (Cont'd)

D. Miscellaneous Line Terminations¹

1. Line Termination Rates and Charges

a. Network Access Terminals (for local, interstate and intrastate channels)

1. Interexchange Carrier Access Line²

	Feature Establishment Charge	Month to Month	Centrex Term Option		
			36 Month	60 Month	84 Month
Per Dedicated Analog Termination	60.00	39.45	37.80	35.75	34.20
Per Dedicated Digital Termination	55.00	22.60	21.75	20.90	19.60

b. Other Access Terminals

1. Tie Lines^{3,4}

Per Termination, Analog	60.00	39.45	37.80	35.75	34.20
Per Termination, Digital	55.00	22.60	21.75	20.90	19.60
Outward WATS					
Each Outward WATS Band, Measured or Full Per Outward WATS Line Termination	77.70	2.40	2.30	2.20	2.10
Per Outward WATS Line Termination via a Dedicated Analog Facility	60.00	39.45	37.80	35.75	34.20
Per Outward WATS Line Termination via a Dedicated Digital Facility	55.00	22.60	21.75	20.90	19.60

12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 Digital Centrex Service (Cont'd)

12.1.5 Common Rates and Charges (Cont'd)

b. Other Access Terminals (Cont'd)

	Feature Establishment Charge	Month to Month	36 Month	60 Month	84 Month
Foreign Exchange (FX Lines) ²					
Per FX Termination Analog	60.00	39.45	37.80	35.75	34.20
Per FX Termination Digital	55.00	22.60	21.75	20.90	19.60
Foreign Central Office (FCO) Terminations ²					
Per FCO Termination Analog	60.00	39.45	37.80	35.75	34.20
Per FCO Termination Digital	55.00	22.60	21.75	20.90	19.60

Note 1: Each of the rate elements shown provide only the basic auxiliary line termination equipment and facilities located at the central office where the basic service is provided and is in addition to other rates and charges applicable for the associated services (Private Line Service and Channels, WATS, FX, etc.)

Note 2: One Feature Establishment Charge applies when any number of miscellaneous lines of the same type are installed at the same time, per occasion, per same group.

Note 3: Tie Lines are not furnished to connect a flat rate system with a message rate system.

Note 4: Tie Lines terminations are furnished to connect a system to Enhanced Private Switched Communications Service (EPSCS).

12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 Digital Centrex Service (Cont'd)

12.1.6 Digital Centrex Service

A. Main Station Lines

1. Rates and Charges

The Digital Centrex Main station rate will be composed of the intercom charge and the appropriate wire center line charge.

a. Intercom Charge

	Installation Charge	Month to Month	Centrex Term Option		
			36 Month	60 Month	84 Month
Per Flat Rate Main Station	See Section 4	\$5.70	\$5.50	\$5.25	\$5.10

Mileage Rate

Each Main Station – Airline mileage from the network interface location to serving central office location at the rate of \$0.22 per each ¼ mile.

B. Features

1. General

- a. The features offered for Digital Centrex customers are offered on a per line or per system basis.
- b. Digital Centrex customers may add features on a per line basis at rates shown in 2.a, following.
- c. Digital Centrex customers may add features on a per system basis at rates shown in 2.b, following.
- d. Digital Centrex customers may choose from the month to month, 36 month, 60 month or 84 month payment plan.
- e. The features are offered where facilities permit. This will be dependent on the serving central office.

12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 Digital Centrex Service (Cont'd)

12.1.6 Digital Centrex Service (Cont'd)

2. Rates & Charges

Line
Dialing Plan
Critical Timing
Intercom Dialing
Customer Access Treatment Code Restrictions
Semi-Restricted (Originating and Terminating)
Fully-Restricted (Originating and Terminating)
Direct Inward Dialing
Direct Outward Dialing
Auto Identified Outward Dialing
Distinctive Alerting/Call Waiting Indication
Special Intercept Announcements
Single-Digit Dialing
Simulated Facility Groups for In and Out Calls (Network Access Register)
Call Forwarding
Call Forwarding Busy Line
Call Forwarding Busy Line, Incoming Only
Call Forwarding Don't Answer
Call Forwarding Don't Answer, Incoming Only
Call Forwarding, Incoming Only
Call Forwarding, Variable
Call Forwarding, Within Group Only
Call Hold
Call Pick-up
Call Transfer
Call Waiting
Cancel Call Waiting
Directed Call Pick-Up, Non Barge-In
Direct Line
 Direct Connect Service
 Manual Line Service

12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 Digital Centrex Service (Cont'd)

12.1.6 Digital Centrex Service (Cont'd)

a. Digital Centrex Features (Cont'd)

- Do Not Disturb
- Speed Calling
 - 8 Code
 - * 30 Code
- Customer Changeable
- * Shared List
- Three-Way Calling
- Toll or Code Registration
- Voice/Data Protection
- Outgoing Call Screening

* Not available in grouped rates

The following are the contractual rates for the features grouped per line.

	Feature Establishment Charge	Month to Month	Centrex Term Option		
			36 Month	60 Month	84 Month
FEATURES - GROUPED					
Any Three (3) features	4.95	1.50	1.45	1.40	1.35
Any Four (4) features	6.00	1.55	1.50	1.45	1.40
Any Five (5) Features	7.10	1.60	1.55	1.50	1.45
Any Six (6) features	8.15	1.65	1.60	1.55	1.50
Any Seven (7) features	9.25	1.70	1.65	1.60	1.55
Any Eight (8) features	10.30	1.75	1.70	1.65	1.60
Any Nine (9) features	11.35	1.80	1.75	1.70	1.65
Any Ten (10) features	12.30	1.85	1.80	1.75	1.70

	Feature Establishment Charge	Month to Month	Centrex Term Option		
			36 Month	60 Month	84 Month
FEATURES – INDIVID.					
Per Line	1.70	1.15	1.10	1.05	1.00
Speed Dialing					
30 Code	1.70	1.55	1.50	1.45	1.40
Shared List	1.70	1.15	1.10	1.05	1.00

12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 Digital Centrex Service (Cont'd)

12.1.7 Optional Service Features

A. Access to Customer Provided Services

1. General

This feature provides for access only to customer provided features which may require customer provided compatible terminal equipment, (i.e., non-data link console, key systems, electronic telephone sets, SMDR, etc.).

2. Rates & Charges

Rates and charges for access to customer provided services will be determined on an individual case basis when it is determined that the features and/or terminal equipment is compatible with the Company's Centrex facilities.

12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.2 Direct-Inward-Dialing (DID) Service

12.2.1 General

- A. DID service permits calls incoming to a PBX system, Telephone Answering Service, or other Customer Premises Equipment requiring outpulsing-of-digits from the network to reach a specific station line without the assistance of an attendant. DID service is provided subject to the availability of facilities and telephone numbers.
- B. The rates specified herein are in addition to the rates shown elsewhere in this tariff for the service with which the offering is associated (e.g. central office PBX trunks, access lines, etc.).
- C. DID service includes central office switching equipment necessary for in-dialing from the network directly to stations associated with customer premises switching equipment. Subscribers to DID service will be required to maintain an adequate number of DID trunks as determined by the Company in order to provide "quality" grade of service and prevent Network degradation.
- D. The service must be provided on all lines in a trunk group arranged for inward service. Where DID is required on more than one group of trunks or central office lines, each such group shall be considered as a separate DID service.
- E. The assignment of telephone numbers and the sequence of the numbers assigned to a DID service is made at the discretion of the Company. Where the equipment configuration requires the assignment of blocks of telephone numbers or where the customer requests additional blocks of telephone numbers held in reserve for future use, rates and charges as shown in section 12.2.2 are applicable for each unused block of telephone numbers. The Company does not guarantee to provide DID numbers arranged in a consecutive matter.
- F. When equipment or service of a special type arrangement is requested and provided, rates and charges are based on costs involved to meet the individual requirements of each case.

12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.2 Direct-Inward-Dialing (DID) Service (Cont'd)

12.2.1 General (Cont'd)

- G. Operational characteristics of interface signals between the Company provided facilities and the customer provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service as specified in other sections of this Tariff.
- H. The Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations, or procedures of the Company render any of the facilities provided by a customer, authorized user, or joint use obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
- I. Directory listings will be provided in accordance with the regulations of Section 6 of this Tariff for PBX trunks. DID numbers furnished herein are not entitled to directory listings without charge.
- J. All switching systems must be arranged to provide for the interception of reserved, idle, and/or unassigned station numbers.
 - 1. Calls to vacant, non-working and reserved numbers will be routed to the Customer Premises Equipment for handling. On incoming calls from the network to invalid numbers or restricted stations in DID equipped Customer Premises Equipment only two methods of intercept are acceptable: Attendant or Recorded Announcement. Due to the network irregularities that can be caused, no form of tone intercept is permitted.
- K. At the discretion of the Company, subject to operating limits and the availability of facilities, DID service may be provided outside the normal serving central office. Where a DID trunk group is served from a central office other than the customer's normal serving central office, the appropriate mileage rates for Foreign Exchange or Foreign Central Office service, per DID trunk will apply.
- L. In addition to the rates and charges specified in 12.2.2, appropriate service connection, moves and change charges are applicable to the establishment or rearrangement of trunks and numbers in connection with providing DID service.

12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.2 Direct-Inward-Dialing (DID) Service (Cont'd)

12.2.1 General (Cont'd)

M. Installation charges for DID central office switching equipment are not applicable if the customer presently subscribes to DID service and changes the type of customer premises switching equipment or if the customer subscribes to Centrex-CU service which has DID as a feature and changes to another type of customer premises switching equipment with DID service. The following provisions apply:

1. The customer must maintain at least the same level of DID service requirements.
2. The replacing customer premises equipment must be served by the same central office as the existing customer premises equipment.
3. Central office switching equipment additions or modifications must not be required in order to provide DID service to the replacing customer premises switching equipment.
4. Rates and charges are applicable to additional DID service requirements which exceed the customer's existing level of DID arrangements.

12.2.2 Rates and Charges

A. Central Office Components

1. Direct-Inward Dialing (DID) Service	Installation Charge	Monthly Rate	USOC
a. Establish trunk group and provide first group of 20 numbers	915.00	4.00	NDZ
b. Each additional group of 20 numbers	15.00	4.00	ND4
c. DID Trunk Termination, each	90.00	40.00	NDT

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13. MISCELLANEOUS SERVICE ARRANGEMENTS

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13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.1 Extension Stations

13.1.1 General

- A. Extension stations may be connected to all classes of main station service excluding public and semi-public telephone service. Extension stations without dials or coin collectors may be installed in connection with semi-public telephone service for the exclusive use of the customer for answering purposes only and must be located in the same room or within view of the main station.
- B. Extension stations must be located on the same premises of the customer on which the main station is located and are restricted to the use of the customer, his representatives and associates or to members of the customer's immediate family or domestic establishment, except that in the case of individual line customer's provided facilities are available, and technical equipment limitations in each specific case permit:
 - 1. Where two or more "premises" of the same customer are used in the conduct of one establishment or business.
 - 2. Where the extension is located on other than the customer's premises for the purpose of answering calls at such time as the customer is not available at the main station, provided that separate exchange service is also provided on these other premises.
- C. The provision of circuits required to connect main and extension stations is subject to additional regulations and charges shown in Section 13.2 following.
- D. The number of extension stations which may be permitted with any main station is limited to such number as in the judgment of the Company will not interfere with the efficient operation of the service.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.2 Extension Line Mileage

13.2.1 General

- A. In the case of extension stations and PBX stations located on different premises and for other circuit extensions of similar character such as for jacks, bells or gongs, extension line mileage charges are applicable as set forth below in addition to the basic rates.
- B. Where supporting structure is necessary for the purpose of furnishing extension lines on the customer's premises, such supporting structure is furnished by the customer as provided for in Section 5.
- C. When the practical manner of providing necessary facilities to outside stations, especially those associated with key and pushbutton telephone service, is by means of placing cable or multi-pair drop wire, the following monthly rates will apply:

- 1. From the common equipment cabinet to the station location:

	<u>Monthly Rate</u>
a. Extension or PBX station line, each one-tenth route mile or fraction thereof	\$.20

- 2. The monthly rates above are in lieu of mileage charges.

D. Extension Line Mileage Charges

- 1. Between locations on different premises within the same exchange:

	<u>Monthly Rate</u>
a. For each quarter mile or fraction thereof airline measurement, per month	\$.75

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 FOR FUTURE USE

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.4 Touch Calling Service (Pushbutton Dialing)

13.4.1 General

- A. Touch calling service allows the use of a pushbutton type dial in lieu of the standard rotary dial. (C)

13.4.2 Rates

- A. Touch calling service is included in the monthly exchange rates in Section 3. (C)

13.5 Special Billing Service

Reserved for future offering.

13.6 Subscriber Transfer Service

Reserved for future offering.

13.7 Automatic Answering and Recording Service

Reserved for future offering.

13.8 Use of Submarine Cable

Reserved for future offering.

13.9 Automatic Time and Temperature Announcement Systems

Reserved for future offering.

13.10 Temporary Suspension of Service

13.10.1 General

- A. Upon request, a customer to business or residence service may arrange for the temporary suspension of such service. suspension of service is available on the customer's complete service or on such portion thereof as can be suspended.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.10 Temporary Suspension of Service (Cont'd)

13.10.1 General (Cont'd)

- B. When the period of suspension is less than one month, the regular charges for the full month of service shall apply.
- C. When a complete suspension of service or portion thereof which can be suspended is subject to an initial service period of more than one month, the basic termination charge applicable thereto will be reduced at one-half the normal full rate of reduction while the service is on a suspended basis, and the initial service period is extended by one-half month for each month of suspension.
- D. In connection with complete suspension of service, local or long distance service is not furnished during the period of suspension. At the request of the customer, inward calls to a station at which service is suspended may be referred to the call number of another station in the same exchange, providing facilities for referral are available.
- E. The charge for the total suspension period may be collected in advance.
- F. There is no reduction in the charge for foreign central and foreign exchange line mileage during the period of suspension.
- G. Service may not be suspended for more than 4 months of any consecutive 12 month period.
- H. See Section 4 of this tariff for charges associated with restoration of suspended service.

13.10.2 Application of Charges

The charge for B-1, R-1, or PBX trunk service during the period of suspension is 50 percent of the rate regularly charged.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.11 Fixed Call Forwarding

(N)

13.11.1 Description of Service

Fixed Call Forwarding (FCF) is a service whereby a call placed from a station (the originating station) to a customer's (the FCF customer) telephone number (the call forwarding location) is automatically forwarded by Company central office equipment to another station designated by the FCF customer (the terminating station).

13.11.2 Limitations

- A. FCF service is offered subject to availability of suitable facilities.
- B. FCF service is not offered where the terminating number is not a land line station or a coin telephone.
- C. The Company will not provide identification of the originating telephone number to the FCF customer.
- D. Transmission characteristics may vary depending on the distance and routing necessary to complete the Fixed forwarded call.
- E. FCF is not represented as suitable for satisfactory transmission of data.
- F. FCF to another FCF number is not permitted.
- G. FCF is provided on the condition that the customer subscribed to sufficient FCF features and facilities to adequately handle calls to the FCF customer without interfering with or impairing any service offered by the Company.
- H. FCF will be provided for local calling where the RCF telephone number and the terminating station are both located in the same exchange. Further, FCF will be provided for local calling on an interexchange basis in those instances where the exchange serving the FCF telephone number and the exchange serving the terminating station have the identical local calling area, or are within an Extended Area Service arrangement as specified in Section 3 of this Tariff.

(N)

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.11 Fixed Call Forwarding (Cont'd)

(N)

13.11.2 Limitations (Cont'd)

- I. If the use of FCF service is primarily or substantially of business, professional, institutional or otherwise occupational nature, i.e., nonresidential, or if the listing used is such as to indicate nonresidential use, then calls will not be forwarded to any telephone number for which residential rates apply.

13.11.3 Directory Listings

One listing in the Alphabetical Section of the Directory covering the exchange in which the call forwarding Central Office is located is provided without additional charge.

13.11.4 Minimum Contract Period

The minimum contract period for this service is one month.

13.11.5 Rates and Charges

The following charges are for the FCF feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used.

	<u>Monthly Rate</u>
Fixed Call Forwarding per feature arranged	\$14.00
Fixed Call Forwarding per additional access facility	\$14.00

13.11.6 Service Charges

Service Charges as shown in Section 4 of this Tariff apply as follows:

1. The Service Ordering and CO Wiring Charge associated with the installation of main station service will apply for any installation of FCF service.
2. The Service Ordering Charge associated with the move or change of existing service will apply for the subsequent addition of additional access facilities to an existing FCF service and to change the number at the call forwarding location, the number for the terminating location or both numbers on the same order.

(N)

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.12 Rotary Line Service

13.12.1 General

- A. Rotary line service provides a means whereby calls made to the first number of rotary group will be automatically completed over the first idle line in the rotary group. If all lines are busy, the calling party will receive the busy signal.
- B. This service is furnished only when the rotary numbers are available and only in connection with individual lines and PBX trunks.
- C. See Section 6 for the regulations applicable to directory listings in connection with provision of main services on a rotary basis.

13.13 Custom Calling Services

13.13.1 Description

Custom calling services are auxiliary features provided in addition to basic telephone service. Custom calling services consist of the following features:

- A. **Call Forwarding:** This provides an arrangement for transferring incoming calls to another telephone number by dialing a code and the number of the service to which calls are to be transferred. Calls may be transferred to a long distance message telecommunications point subject to the availability of the necessary facilities in the central office from which the calls are to be transferred.
- B. **Three-Way Calling:** This permits an existing call to be held, and by dialing, a second telephone call can be established and added to the connection. This service contemplates that normal transmission performance quality cannot be guaranteed on all calls.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.13 Custom Calling Services (Cont'd)

13.13.1 Description (Cont'd)

- C. Call Waiting: By means of a tone signal, a customer who is using his telephone is alerted when another caller is trying to reach that station. This permits putting the first call on hold so that the second call can be answered.
- D. Speed Calling:
 - 1. Speed calling service which allows the subscriber to program 8 frequently called numbers and dial these numbers using only two digits.
 - 2. Speed calling service which allows the customer to program up to 30 frequently called numbers and dial these numbers using only two digits.
- E. Wake Up Service: This service enables a subscriber to have his telephone automatically ring at a pre-determined time each day. The subscriber programs in the time from his tone dial telephone.
- F. Call Forwarding with Ring Count: This feature is the same as "A" above, except that calls will not be automatically forwarded until after a pre-determined number of rings.
- G. Off Hook Routing: This service enables the customer to have a pre-determined telephone number (911, relative, etc.) automatically dialed if a number is not dialed within a certain number of seconds when their telephone is in an off hook condition.

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13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.13 Custom Calling Services (Cont'd)

13.13.2 Provision of Service

A. These services are furnished only in connection with individual line service exclusive of semi-public telephone service.

13.13.3 Rates

	<u>Monthly Rate</u>		
	<u>Per C. O. Line Equipped</u>	<u>Residence</u>	<u>Installation*</u>
Call Forwarding	\$2.00		See Section 4
Three Way Calling	\$2.00		See Section 4
Call Waiting	\$2.00		See Section 4
Speed Calling (8 number)	\$2.00		See Section 4
All four of the above features are available for a package rate of \$7.50 per month.			
Speed Calling (30 number)	\$6.00		See Section 4
Wake Up Service	\$3.00		See Section 4
Call Forwarding w/Ring Count	\$3.00		See Section 4
Off-Hook Routing	\$2.00		See Section 4

(T)

13.14 Universal Emergency Number Service – 911 Enhanced

13.14.1 General

A. This Cooperative concurs in the rates and charges governing E-911 Service as filed by Southern Bell Telephone and Telegraph Company and approved by the South Carolina Public Service Commission. Any amendments thereto or successive issues thereof are hereby adopted and made a part of this tariff, with the provision that the Cooperative reserve the right to cancel this concurrence after compliance with requirements as to tariff filings as may be necessary upon such cancellation.

* Applicable Section 4 nonrecurring service charges will be waived for Custom Calling Services which remain in service for one year or more.

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13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.15 Star Plus Service

13.15.1 Applications

Star Plus Service is a group of Central Office call management features offered in addition to basic telephone service. Star Plus Service consists of the following features.

13.15.2 Definitions of Feature Offerings

A. Call Return

Call Return enables a customer to place a call, using an abbreviated dialing sequence, to the telephone number associated with the most recent call received, whether or not the call was answered or the number is known.

If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If, during this queuing process, the called line becomes idle, the customer is notified, via a distinctive ring, that the call is ready to be made. When the customer picks up the telephone the call will automatically be made.

This feature is not available on operator handled calls. In connection with Call Return, the Company will deliver all numbers subject to technical limitations, including telephone numbers associated with Non-Published Listing Service.

If the last incoming call originated from a telephone where delivery of the number was suppressed, either via per call or per line blocking, that number will not be available to the Call Return customer.

If the incoming call is from a person served by a PBX, only the main number of the PBX will be used in connection with this feature.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.15 Star Plus Service (Cont'd)

(N)

13.15.2 Definitions of Feature Offerings (Cont'd)

If the incoming call originates from a multi-line hunt group, the telephone number transmitted will be the main number of the hunt group, unless the telephone numbers are "Telephone Number" identified within the specific multi-line hunt group.

B. Repeat Dialing

Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be made.

If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If, during this queuing process, the called line becomes idle, the customer is notified, via a distinctive ring, that the call is ready to be made. When the customer picks up the telephone the call will automatically be made.

C. Priority Ringing/Call Waiting "Call Selector"

Call Selector provides a distinctive ringing pattern to the subscribing customer for up to thirty (30) specific telephone numbers. The customer creates a screening list up to thirty (30) telephone numbers through an interactive dialing sequence with the Company's network. The customer's screening list is placed in the Company's network memory.

When a call is received from one of the telephone numbers on the screening list, the customer is alerted with a distinctive ringing pattern (short ring, long ring, short ring). Calls from telephone numbers that are not included on the screening list will produce a normal ring.

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13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.15 Star Plus Service (Cont'd)

(N)

13.15.2 Definitions of Feature Offerings (Cont'd)

If the customer subscribes to Call Waiting and a call is received from a telephone number on the customer's screening list while the line is in use, the Call Waiting tone also will be distinctive.

When a telephone number on the screening list also appears on the Preferred Call Forwarding list, the Preferred Call Forwarding will take precedence.

D. Preferred Call Forwarding

Preferred Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of up to thirty (30) numbers is created by the customer and placed in the Company's network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Preferred Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

If the customer also subscribes to Call Screening and the same telephone number is entered on both screening lists, the Call Screening feature must be deactivated to allow the call to be forwarded.

This feature will not work if the calling line is not referenced to and originated by the main telephone number or a Telephone Number identified number that represents all the lines in a collection of lines such as multi-line hunt groups.

When a call is forwarded, an additional charge may be applicable to the subscriber if the forward-to number is at a location that is not toll free dialing to the subscriber subscribing to call forwarding.

E. Call Screening

Call Screening provides the customer with the ability to prevent incoming calls from up to thirty (30) different telephone numbers.

(N)

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.15 Star Plus Service (Cont'd)

13.15.2 Definitions of Feature Offerings (Cont'd)

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked through an interactive dialing sequence with the Company's network. The customer's screening list is placed in the Company's network memory. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party that is being called does not wish to receive the call at this time.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number in the hunt group, or is Telephone Number identified.

F. Special Call Acceptance

Special Call Acceptance will allow customers to define a "VIP" list of thirty (30) directory numbers that will be accepted. Any calling number not on that list will be routed to an announcement stating that the called party is not taking calls at this time and their call will be rejected. The customer may review and change the directory numbers on the "VIP" list as desired.

G. Call Trace

Call Trace enables the customer to initiate an automatic trace of the last call received. Upon activation by the customer, the network automatically sends a message to the Company indicating the calling number, the time the call was received, and the time the trace was activated.

Only calls made within the area that has the Star Plus Service available are traceable using Call Trace.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.15 Star Plus Service (Cont'd)

13.15.2 Definitions of Feature Offerings (Cont'd)

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number in the hunt group, or is the telephone number identified.

If the customer makes or receives another call prior to activating the trace, Customer Originated Call Trace will not record the correct number.

A customer using this feature would be required to contact the Company's local business office or a law enforcement agency to track the Customer Traced number. The information obtained through the utilization of Call Trace will only be submitted to law enforcement agencies with the proper jurisdiction, except as specified by Section 6.4 Non-Published Telephone Numbers.

All customers' access lines will be equipped with Customer Originated Call Trace at no monthly recurring charge. A charge will apply only when the Call Trace information is released to a representative of a law enforcement agency upon receipt of appropriate authorization.

H. Caller ID Number (T)

Caller ID Number enables the customer to view on a display unit the Directory Number (DN) of incoming telephone calls. (T)

When Caller ID Number is activated on a customer's line, the Directory Number of an incoming call, the date and the time of the call, are displayed on the called customer premises equipment (CPE) during the first long silent interval of the ringing cycle. (T)

Any customer subscribing to Caller ID Number will be responsible for the provision of the CPE display device. The installation, repair, and technical capability of that CPE display device to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company (T)

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.15 Star Plus Service (Cont'd)

13.15.2 Definitions of Feature Offerings (Cont'd)

assumes no liability and will be held harmless for any incompatibility of this CPE display device to perform satisfactory with the network features described herein. If the incoming call is from a number served by a PBX, only the main number of the PBX is transmitted and available for display.

If the incoming call originates from a multi-line hunt group, the telephone number transmitted will be the main number of the hunt group.

Caller ID Number is not available on operator handled calls.

(T)

I. Caller ID Name and Number

(N)

This feature will enable the subscriber to receive the name and number of the calling party. The name and number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Calling Name and Number subscribers must provide and connect their own compatible premises equipment in order to process the name and number transmission. The Company will forward all telephone names where technically feasible.

If a calling party has activated blocking, the name and number will not be transmitted to the display equipment of a Caller ID Name and Number subscriber. Instead, the subscriber will receive a privacy indicator. This privacy indicator notifies the subscriber that the calling party chose to block name and number delivery.

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13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.15 Star Plus Service (Cont'd)

13.15.2 Definitions of Feature Offerings (Cont'd)

J. Caller ID Deluxe

This feature will enable the subscriber to receive the name and number of the calling party, and includes a call waiting feature. Either a telephone set with a display screen with sufficient capacity to display the calling name and number or an adjunct display unit with adequate display capacity are required at the subscriber's premises. The calling name and number are displayed between the first and second ring. The calling name and number will remain displayed on the subscriber's equipment for the duration of the call. Some equipment will store the display for recall.

When the customer's line is in use, the Directory Name and Directory Number of the line that originated the incoming call and the date and time of the call will be displayed on the call display screen or display unit following the waiting call alerting tone. The called party has the following options for disposition of the incoming call:

- Answer the waiting call while placing the original call on hold
- Alternate between the waiting call and the original call, and
- Ignore the waiting call.

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13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.15 Star Plus Service (Cont'd)

13.15.2 Definitions of Feature Offerings (Cont'd)

K. Caller ID Blocking

Caller ID Blocking enables customers to prevent the transmission of their Directory Number on outgoing calls placed from the customer's line. There are two types of Caller ID Blocking: Per Call and Per Line. Per Call Caller ID Blocking will be provided by the Central Office on demand without Pre-subscription, and at no charge to the customer.

Per Line Caller ID Blocking is in operation on a continuous basis. A service order and a monthly recurring charge is required to establish this feature. This feature blocks calling number delivery on all calls without the necessity of dialing a code with each call.

Law enforcement agencies, domestic violence interaction agencies and certain other governmental agencies may be granted Per Line Caller ID Blocking, without a monthly charge, if requested, and on a case-by-case basis at the Company's discretion. If the Company and the agency cannot reach an agreement on such a request, the agency must submit the matter to the South Carolina Public Service Commission for resolution.

Per Call Caller ID Blocking is provided to all subscribers on a per call basis at no charge. To activate this feature there must be a two (2) digit code dialed prior to placing a call.

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13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.15 Star Plus Service (Cont'd)

13.15.3 Provisioning of Service

- A. Star Plus Service is furnished only in connection with individual line service exclusive of Semi-Public Telephone Service and Business Line Service on which the customer premises equipment (CPE) is a coin operated instrument.
- B. Star Plus Service is provided subject to the availability of service. Additionally the features will only operate on calls originating and terminating within Star Plus Service-equipped offices.
- C. The Company will deliver all numbers, subject to technical limitations, including telephone numbers associated with Non-Published Listing Service as described in Section 6 of this Tariff.

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13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.15 Star Plus Service (Cont'd)

13.15.4 Rates and Charges

The following rates are in addition to all other applicable rates and charges for service furnished.

<u>Features</u>	<u>PER LINE MONTHLY RATE</u>		
	<u>Residence</u>		
	<u>Minimum</u> <u>Rate</u>	<u>Maximum</u> <u>Rate</u>	
Repeat Dialing	\$ 2.25	\$ 6.00	
Call Return	\$ 2.25	\$ 6.00	
Caller ID Number	\$ 5.00	\$12.00	(T)
Caller ID Name and Number	\$ 6.00	\$15.00	(N)
Caller ID Deluxe	\$ 6.00	\$15.00	(N)
Per Line Caller ID Blocking	\$ 2.00	\$ 2.00	
Per Call Caller ID Blocking	N/C	N/C	
Call Trace	N/C	N/C	
Priority Ringing / Call Waiting	\$ 2.25	\$ 6.00	
Preferred Call Forwarding	\$ 2.25	\$ 6.00	
Call Screening	\$ 2.25	\$ 6.00	
2 Feature Package Discount ^{1,2}	10%	15%	(T)
3 Feature Or More Package Discount ^{1,2}	15%	30%	(T)
Multi-Feature Discount			(N)
Any Two Features	-\$1.00	-\$2.00	
Any Three Features	-\$2.50	-\$5.00	
Any Four Features	-\$4.00	-\$8.00	
Five or More Features, per feature	-\$2.50	-\$5.00	(N)

¹ The following features are not available in combination with other features in a package or combination in Feature Packages 2 – 3: 1) Caller ID; 2) Caller ID Blocking; and 3) Call Trace (T)

² Effective May 16, 2003, this Feature Package Discount is being discontinued and will not be available to new customers. Existing Feature Package Discount customers will be able to continue using these Discounts. However, when the existing customer discontinues these Discounts, they will no longer be available to the existing customer. (N)

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13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.15 Star Plus Service (Cont'd)

13.15.4 Rates and Charges (Cont'd)

<u>Features</u>	PER LINE MONTHLY RATE		
	<u>Business</u>		
	<u>Minimum</u> <u>Rate</u>	<u>Maximum</u> <u>Rate</u>	
Repeat Dialing	\$ 3.00	\$ 6.00	(M)
Caller Return	\$ 3.00	\$ 6.00	
Caller ID Number	\$ 6.00	\$15.00	(T) (M)
Caller ID Name and Number	\$ 6.00	\$15.00	(N)
Caller ID Deluxe	\$ 6.00	\$15.00	(N)
Per Line Caller ID Blocking	\$ 2.50	\$ 2.50	(M)
Per Call Caller ID Blocking	N/C	N/C	
Call Trace	N/C	N/C	
Priority Ringing / Call Waiting	\$ 3.00	\$ 6.00	
Preferred Call Forwarding	\$ 3.00	\$ 6.00	
Call Screening	\$ 3.00	\$ 6.00	
2 Feature Package Discount ^{1,2}	10%	15%	(T)
3 Feature Or More Package Discount ^{1,2}	15%	30%	(T) (M)
Multi-Feature Discount			(N)
Any Two Features	-\$1.00	-\$2.00	
Any Three Features	-\$2.50	-\$5.00	
Any Four Features	-\$4.00	-\$8.00	
Five or More Features, per feature	-\$2.50	-\$5.00	(N)

¹ The following features are not available in combination with other features in a package or combination in Feature Packages 2 – 3: 1) Caller ID; 2) Caller ID Blocking; and 3) Call Trace (T) (M) (M)

² Effective May 16, 2003, this Feature Package Discount is being discontinued and will not be available to new customers. Existing Feature Package Discount customers will be able to continue using these Discounts. However, when the existing customer discontinues these Discounts, they will no longer be available to the existing customer. (N) (N)

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.15 Star Plus Service (Cont'd)

13.15.5 Installation of Star Plus Service Feature Service Charges

A. The following rates are in addition to all other applicable rates and charges for service furnished:

<u>Feature</u>	<u>Nonrecurring Charge*</u>
Repeat Dialing	\$12.00
Call Return	\$12.00
Caller ID Number	\$12.00
Caller ID Name and Number	\$12.00
Caller ID Deluxe	\$12.00
Per Line Caller ID Blocking	\$12.00
Priority Ringing/Call Waiting	\$12.00
Preferred Call Forwarding	\$12.00
Call Screening	\$12.00
Special Call Acceptance	\$12.00

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* The nonrecurring charge will be waived for Star Plus Services which remain in service for one year or more.

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13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.15 Star Plus Service (Cont'd)

13.15.6 Star Plus Service Price List

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	<u>Individual</u>	<u>Per Line Monthly Rate</u>	
		<u>Residence</u>	<u>Business</u>
(1) Per Line			
(a) Repeat Dialing		\$ 3.50	\$ 4.00
(b) Call Return		\$ 3.50	\$ 4.00
(c) Caller ID Number		\$ 5.50	\$ 7.00
(d) Caller ID Name and Number		\$ 6.00	\$ 7.50
(e) Caller ID Deluxe		\$ 6.50	\$ 8.00
(f) Caller ID Blocking		\$ 2.00	\$ 2.50
(g) Priority Ringing/Call Waiting		\$ 3.50	\$ 4.00
(h) Preferred Call Forwarding		\$ 3.50	\$ 4.00
(i) Call Screening		\$ 3.50	\$ 4.00
(j) Special Call Acceptance		\$ 3.50	\$ 4.00
(k) Anonymous Call Rejection		\$ 2.50	\$ 3.50
(l) Toll Control with PIN		\$ 2.00	\$ 2.50

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.15 Star Plus Service (Cont'd)

13.15.6 Star Plus Service Price List

(T)

	<u>Individual</u>	<u>Per Line Monthly Rate</u>	
		<u>Residence</u>	<u>Business</u>
(1) Per Line (Cont'd)			
2 Feature Package Discount ^{1,2}		15%	15%
3 or More Feature Package Discount ^{1,2}		20%	20%
Multi-Feature Discount			
Any Two Features		-\$0.50	-\$0.75
Any Three Features		-\$1.50	-\$2.25
Any Four Features		-\$3.00	-\$4.50
Five or More Features, per feature		-\$1.50	-\$2.25
(2) Per Occurrence (request from proper authority)			
(a) Call Trace		\$ 7.00	\$ 7.00

¹ The following features are not available in combination with other features in a package or combination in Feature Packages 2 – 3: 1) Caller ID; 2) Caller ID Blocking; and 3) Call Trace

² Effective May 16, 2003, this Feature Package Discount is being discontinued and will not be available to new customers. Existing Feature Package Discount customers will be able to continue using these Discounts. However, when the existing customer discontinues these Discounts, they will no longer be available to the existing customer.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.16 Selective Class of Call Screening

(N)

13.16.1 Applications

- A. Selective Class of Call Screening Service enables a customer to secure central office blocking of 1+ and 10XXX 1 + screening information to prevent operator assisted calls from being billed to the subscriber's line.
- B. Customers who subscribe to Selective Class of Call Screening are required to place Company-provided stickers on each restricted telephone indicating that the operator can not be reached for any purpose. In addition, it shall be the responsibility of the subscriber to notify all authorized users of this service that it is impossible to reach the operator using the restricted telephone.
- C. All local calls and calls to the Company numbers such as repair service, Directory Assistance Service and public emergency service numbers, such as 911, will be permitted.
- D. Selective Class of Call Screening is available to hospitals, hotels, motels, and other establishments from central offices which have been arranged to provide these services. This service is provided subject to availability of facilities.

13.16.2 Rates and Charges

	<u>Non Recurring Charge</u>	<u>Monthly Rate</u>
A. Per Access Line Equipped	\$12.00	\$3.10
B. Per Central Office Line Equipped for Screening	\$ 5.00	\$1.10

(N)

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.17 Local Directory Assistance

13.17.1 General

Local Directory Assistance is furnished upon customer request for assistance in determining local telephone numbers. The customer may request a maximum of two listings per call. The first three (3) Local Directory Assistance calls per month, per residence main station access line are provided at no charge. A charge applies to each call to Local Directory Assistance over the monthly allowance, with the exception that calls made to Local Directory Assistance by customers who have received Company certification as being unable to use a telephone directory will be exempt from the Local Directory Assistance charge.

(C)

13.17.2 Rates and Charges

	<u>Rate Per Call</u>
Local Directory Assistance	\$0.40
Each call over monthly allowance	

(C)

13.18 Local Directory Assistance Call Completion Service

13.18.1 General

Local Directory Assistance Call Completion Service is provided when the customer requests that the Local Directory Assistance Operator call the number requested. All completed calls will be billed the Local Directory Assistance Call Completion charge.

(C)

13.18.2 Rates and Charges

	<u>Rate Per Call</u>
Local Directory Assistance Call Completion	\$0.35
Each completed call	

(C)

(M)

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.19 Operator Assisted Local Call

13.19.1 Concurrence

The Company concurs in the rates, charges, terms and conditions governing Operator Assisted Local Calls as filed by Southern Bell Telephone and Telegraph Company and approved by the South Carolina Public Service Commission.

(M)

(M)

Material currently found on this page formerly appeared on Original Page 3-22.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.20 711 Dialing Code for Telephone Relay Service

(N)

13.20.1 General

- A. 711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all relay service entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 711 dialing code is assigned for nationwide access to TRS entities, to be implemented not later than October 1, 2001.
- B. 711 is available from Piedmont Rural Telephone Cooperative, Inc. in Piedmont Rural Telephone Cooperative, Inc. Territory only.
- C. This service is subject to the availability of the 711 dialing code.
- D. 711 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).
- E. Limitations and use of service as stated in Section 2 of this Tariff apply.
- F. Directory Listings may be provided for 711 at rates and regulations as specified in Section 6 of this Tariff.
- G. Access to 711 is not available to the following classes of service:
 - Hotel/Motel/Hospital Service (toll call only)
 - 1+
 - 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
 - Inmate Service
 - 101XXXX
 - Cellular – Type 2A

In addition, operator assisted calls to the 711 will not be completed.

(N)

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.20 711 Dialing Code for Telephone Relay Service

(N)

13.20.1 General (Cont'd)

- H. The TRS entity is restricted from selling or transferring the 711 dialing code to an unaffiliated entity, either directly or indirectly.
- I. An "affiliate" of a TRS entity is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the TRS entity. The term "control" (including the terms "controlling", "controlled by", and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

13.20.2 Service Requirements and Conditions

- A. Requests for 711 Dialing Code must be submitted in writing to the South Carolina Public Service Commission, for the assignment of the 711 code.
- B. Once the 711 Dialing Code has been assigned and the subscriber has provided the Company the appropriate toll free number, implementation of the 711 Dialing Code will begin on or after April 30, 2001. The Company will implement the TRS entity's request within a reasonable time, given the complexity of the order.

If, during or at the end of the provisioning period, the TRS entity has failed to establish service or decides to discontinue service establishment, the 711 code will be recalled and the number will be considered available for reassignment as specified in A. preceding.

(N)

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.20 711 Dialing Code for Telephone Relay Service

(N)

13.20.2 Service Requirements and Conditions (Cont'd)

- C. The TRS entity must, prior to provisioning of the service, sign a written acknowledgement of possible recall of the 711 dialing code by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company or regulating entity and abide by all terms and conditions which may be identified by the FCC in CC Docket 92-105 regarding the use and return of the 711 dialing code. If a recall is effected, the Company will work with the TRS entity affected by such recall to transfer their service arrangements, to a 7 or 10-digit dialing arrangement within the 6-month notice period. The TRS entity will be required to migrate to any access arrangement the telephone relay services subsequently agreed to by the industry and approved by the FCC. The TRS entity will be charged the appropriate tariff rates for the establishment of the new access arrangement.
- D. Only one 10-digit toll free number may be used as the lead number per basic local calling area.
- E. The 711 Dialing Code is provided where facilities permit.
- F. TRS entity should work separately with cellular companies to ascertain their end user customers will be able to reach telephone relay services provided by dialing 711.
- G. TRS entity should work separately with competitive local exchange companies to ascertain their end user customers will be able to reach telephone relay services provided by dialing 711.

(N)

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.20 711 Dialing Code for Telephone Relay Service

(N)

13.20.2 Service Requirements and Conditions (Cont'd)

H. 711 Dialing Code will be provided under the following conditions.

1. For network sizing and protection, the TRS entity must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to the 711 dialing code.
2. The TRS entity will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgement of the Company, to adequately handle calls to 711 without impairing the Company's general telephone service or telephone plant.
3. The TRS entity is responsible for obtaining all necessary permission, licenses, written consents, waivers, releases and all other rights from all persons whose work, statements or performance are used in connection with the 711 dialing code, and from all holders of copyrights, trademarks, and patents used in connection with said service.

(N)

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.20 711 Dialing Code for Telephone Relay Service

(N)

13.20.2 Service Requirements and Conditions (Cont'd)

H. 711 Dialing Code will be provided under the following conditions.
(Cont'd)

4. The TRS entity is responsible for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of libel and slander. Unless otherwise specifically provided in this Tariff, the Company shall be authorized to disconnect any tariffed service provided to the TRS entity utilized, directly or indirectly, with the 711 dialing code, which fails to comply with regulations and conditions set forth herein, upon five (5) days of notice to the subscriber. Disconnection may be suspended at the discretion of the Company if it receives written certification that the TRS entity is in compliance with regulations and conditions of the tariffs. Continual noncompliance shall be cause for disconnection without notice at the discretion of the Company.

(N)

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.20 711 Dialing Code for Telephone Relay Service

(N)

13.20.2 Service Requirements and Conditions (Cont'd)

H. 711 Dialing Code will be provided under the following conditions.
(Cont'd)

5. The TRS entity shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 711. If requested by the Company, the TRS entity shall assist the Company in responding to complaints made to the Company concerning the 711 dialing code.

6. A written notice will be sent to any TRS entity following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company. If after notification the TRS entity makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the TRS entity is unwilling to accept the modifications, or if the TRS entity continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measure, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

(N)

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.20 711 Dialing Code for Telephone Relay Service

(N)

13.20.2 Service Requirements and Conditions (Cont'd)

- I. If a pre-recorded announcement is provided by the TRS entity, the following conditions apply.
 1. The TRS entity will provide announcements. The company will provide only the delivery of the call.
 2. The provision of access to the 711 network by the Company for the transmission of announcement is subject to availability of such facilities and the requirements of the local exchange network.
 3. The TRS entity assumes all financial responsibility for all costs involved in providing announcement including, but not limited to, the recorder-announcement equipment located on the TRS entity's premises.
 4. The TRS entity assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required, to connect the recorder-announcement equipment located on the TRS entity's premises.

(N)

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.20 711 Dialing Code for Telephone Relay Service

13.20.2 Service Requirements and Conditions (Cont'd)

- J. The Company may take all legal and practical steps to disassociate itself from TRS entity providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.

- K. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the TRS entity.

(N)

(N)

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.21 811 DIALING SERVICE

(N)

13.21.1 General

- A. 811 Dialing Service ("811") is a three digit local dialing arrangement, available in specified areas, with Piedmont Rural Telephone Cooperative, Inc. for delivery of general information via voice grade facilities, the Utility Protection Center, Call-Before-You-Dig program. Pursuant to Order 05-59, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 811 code is assigned for access to one call centers. In addition, the 811 subscriber must comply with any orders and rules pertaining to 811, adopted by the FCC in rulemaking proceeding CC Docket 92-105.
- B. 811 is available in Piedmont Rural Telephone Cooperative, Inc. Local Calling Area only. To provide access to an 811 number to end users in the local calling area of another local exchange carrier or to a competitive local exchange carrier's (CLEC's) end users within the local calling area, the 811 subscriber must make appropriate arrangements with the other local exchange carrier or CLEC.
- C. The Local Calling Area of the 811 subscriber will be the basic local calling area for the Company's exchange as defined in Section 3 of this Tariff, as facilities permit.
- D. This service is furnished subject to the availability of the 811 number.
- E. 811 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc) or a 10-digit toll free number.
- F. Limitations and use of service as stated in Section 2 of this Tariff apply.
- G. Directory Listings may be provided for 811 at rates and regulations as specified in Section 6 of this Tariff.
- H. Access to 811 is not available to the following classes of service:
 - Payphone Service Provider Telephones (PSPs)
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
 - Inmate Service
 - 101XXXX
 - Wireless

Operator assisted calls to the 811 subscriber will not be completed.

(N)

Issue Date:

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Effective Date: April 1, 2007

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.21 811 DIALING SERVICE

(N)

13.21.1 General (Cont'd)

- I. The 811 subscriber is restricted from selling or transferring the 811 number to an unaffiliated entity, either directly or indirectly except under direction of the Commission.
- J. An "affiliate" of an 811 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 811 subscriber. The term "control" (including the terms "controlling", "controlled by: and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise. If an 811 subscriber becomes an affiliate of or is acquired by another 811 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 811 number within 6 months of the merger or acquisition.
- K. 811 will not provide calling number information in real time to the 811 subscriber. If the 811 subscriber needs this type of information, the 811 subscriber must subscribe to a compatible Calling Name/Number Delivery service in Section 13.15 preceding.
- L. Calls to a disconnected 811 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 811 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

13.21.2 Service Requirements and Conditions

- A. All requests for 811 must be submitted in writing to the South Carolina Public Service Commission. The Commission will allocate 811 numbers in the basic Local Calling Areas based upon requirements and/or standards established by the FCC.
- B. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 811 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.

(N)

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Effective Date: April 1, 2007

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.21 811 DIALING SERVICE

(N)

13.21.2 Service Requirements and Conditions (Cont'd)

- C. The 811 subscriber must, prior to provisioning of the service, sign a written acknowledgement of possible recall of the 811 number by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 05-59 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 811 codes. If a recall is effected, the Company will work with all 811 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10 digit dialing arrangement within the 6 month notice period. The 811 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 811 subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.
- D. Only one 7 or 10-digit local number or one 10-digit toll free number may be used as the lead number per basic Local Calling Area. All central offices within a basic Local Calling Area must be pointed to the same 7 or 10-digit local number or one 10-digit toll free number. Appropriate rates from Sections 3 and 4, of this Tariff will apply.
- E. The 811 Dialing Service is provided where facilities permit.

(N)

Issue Date:

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Effective Date: April 1, 2007

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.21 811 DIALING SERVICE

(N)

13.21.2 Service Requirements and Conditions (Cont'd)

- F. 811 will be provided under the following conditions.
1. For network sizing and protection, the 811 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to 811.
 2. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 811 without impairing the Company's general telephone service or telephone plant. It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours 811 Dialing Service.
 3. The 811 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
 4. The 811 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander.
 5. Suspension of 811 Dialing Service as covered in Section 2 of this Tariff is not applicable for this service.
 6. The 811 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 811. If requested by the Company, the 811 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's 811 service.

(N)

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Effective Date: April 1, 2007

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.21 811 DIALING SERVICE

(N)

13.21.2 Service Requirements and Conditions (Cont'd)

7. A written notice will be sent to any 811 subscriber following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 811. If after notification the subscriber makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.
- G. If a pre-recorded announcement is provided by the 811 subscriber, the following conditions apply.
1. The 811 subscriber's sponsorship of any particular announcement of recorded program service shall not preclude another 811 subscriber from sponsoring the same or similar announcement or recorded program service.
 2. The provision of access to the 811 network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.
 3. The 811 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
 4. The 811 subscriber assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.

(N)

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Effective Date: April 1, 2007

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.21 811 DIALING SERVICE

13.21.2 Service Requirements and Conditions (Cont'd)

- H. The Company may take all legal and practical steps to disassociate itself from 811 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- I. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

(N)

(N)

Issue Date:

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Effective Date: April 1, 2007

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.21 811 DIALING SERVICE

(N)

13.21.3 Rates and Charges

A. Application of Rates

1. A one-time Service Establishment charge shall apply per customer.
2. 811 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 811 subscriber's designated premises.
3. Applicable service order charges as specified in Section 4 of this Tariff will apply, in addition to the following rates.
4. A Central Office Activation charge will apply per central office switch translated to the lead number within the basic calling area.
5. A charge will apply to changes to the point-to number at the subscriber's request, per 811 Dialing Service, per central office switch within the basic Local Calling Area.

B. Charges applicable to the 811 Dialing Service Subscriber:

- | | |
|--|----------|
| 1. Service Establishment Charge | |
| Per Customer | \$390.00 |
| 2. Central Office Activation | |
| Per Central Office | \$150.00 |
| 3. Change of Point-to Number by Subscriber | |
| Per Central Office | \$ 13.50 |

(N)

Issue Date:

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Effective Date: April 1, 2007

MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 211 DIALING SERVICE

13.22.1 General

- A. The 211 dialing code (hereinafter referred to as "211") is a three-digit dialing arrangement designed specifically for the delivery of general information via voice grade facilities, for community information and referral services. Pursuant to order 00-256, issued by the Federal Communications Commission (the FCC) in CC Docket 92-105, the 211 code is assigned for access to community information and referral services. In addition, the 211 subscriber must comply with any order and rules pertaining to 211, adopted by the FCC in rulemaking proceeding CC Docket 92-105.
- B. The 211 dialing code is available from the company in the company's exchange area only. To provide access to a 211 dialing code to end users in another telephone company territory or to another telephone provider end users within the local calling area, the 211 subscriber must make appropriate arrangements with the telephone provider or other provider serving the territory. The 211 subscriber should work separately with competing local providers to determine that its end users will be able to reach community information and referral services provided by dialing 211.
- C. This service is subject to the availability of the 211 dialing code and the technical capability of the serving central office.
- D. The 211 dialing code can be delivered via regular exchange access lines.
- E. Limitations and use of service are stated in section 2 of this tariff.
- F. The local calling area of the 211 subscriber will be the Local Calling Area as defined by the company at the time the 211 code is ordered, as facilities permit. If the calling areas are merged, and a 211 number exists in both areas, the 211 subscriber who established the 211 service first in time will be entitled to retain the 211 number in the merged calling areas.
- G. Directory listings may be provided for 211 at rates and regulations as specified in Section 6 this tariff.
- H. The 211 subscriber is restricted from selling or transferring the 211 dialing code to an unaffiliated entity, either directly or indirectly.

(N)

(N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 211 DIALING SERVICE (Cont'd)

(N)

13.22.1 General (Cont'd)

- I. A "211 subscriber" is defined as any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 211 subscriber. The term "control" (including the terms "controlling", "controlled by", and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of any entity, whether through the ownership of voting securities, by contract, or otherwise.
- J. Operator assisted calls to the 211 code will not be completed.
- K. Access to the 211 dialing code is not available to the following classes of service:
 - 1+
 - 0+,0- (credit card, third-party billing, collect calls)
 - 101XXXX
 - Inmate service
 - Cellular
 - Hotel/motel/hospital service (toll call only)

13.22.2 Conditions for Utilization

- A. Requests for utilization of the 211 dialing code must be submitted in writing to the South Carolina Budget Control Board, consistent with applicable state law for the assignment of the 211 code.
- B. Within 30 days of the number assignment, the 211 subscriber must initiate the request for service. The company will provision the subscriber's order within a reasonable time, dependent upon the given complexity of the order. The 211 subscriber will be billed the nonrecurring charge when the service is provisioned by the company.
- C. If, during or at the end of the provisioning period, the 211 subscriber has failed to establish service or decides to discontinue service establishment, the 211 code will be recalled and the number will be considered available for reassignment as specified in A. preceding.

(N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 211 DIALING SERVICE (Cont'd)

13.22.2 Conditions for Utilization (Cont'd)

- D. The 211 subscriber, prior to provisioning of the service, shall sign a acknowledgement of possible recall of the 211 dialing code by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the company or regulating entity. The 211 subscriber shall abide by all terms and conditions which may be identified by the FCC in CC Docket 92-105 regarding the use and return of the 211 dialing code. If a recall is effected, the company will work with the 211 subscriber affected by such recall to transfer their service arrangements, to a 7 or 10-digit dialing arrangement within the 6-month notice period. The 211 subscriber will be required to migrate to any access arrangement within the 6-month notice period. The 211 subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.
- E. Only one 7 or 10-digit toll-free number or one 10-digit local toll-free number may be used as the lead number per basic local calling area. All central offices within a basic local calling area must be pointed to the same one 7 or 10-digit local number or one 10-digit local toll-free number. Appropriate rates from Sections 3 and 4, and other applicable sections of this tariff will apply to this method of provisioning this service.
- F. The 211 dialing code is provided where facilities permit its utilization.
- G. The 211 subscriber shall work separately with any cellular or other wireless providers to determine whether their end user customers will be able to reach community information and referral services provided by dialing 211.
- H. The 211 subscriber shall work separately with any competitive service provider or other providers of telecommunications services to determine whether their end user customers will be able to reach telephone relay services by dialing 211.

(N)

(N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 211 DIALING SERVICE (Cont'd)

13.22.2 Conditions for Utilization (Cont'd)

- I. The 211 dialing code will be provided under the following conditions:
 1. For network sizing and protection, the 211 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 dialing code.
 2. The 211 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the company, to adequately handle calls to 211 without impairing the company's general telephone service or telephone plant.
 3. The 211 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers, releases and all other rights from all persons whose work, statements or performance are used in connection with the 211 dialing code, and from all holders of copyrights, trademarks, and patents used in connection with said service.
 4. The 211 subscriber is responsible for, and shall indemnify, protect, defend, and save harmless the company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees, incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable or slander. Unless otherwise provided for in this tariff, the company shall be authorized to disconnect any tariffed service provided to the 211 subscriber utilized, directly or indirectly, with the 211 dialing code, which fails to comply with regulations and conditions set forth herein, upon five (5) days of notice to the subscriber or immediately upon oral notice to the 211 subscriber if any part of the system threatens or diminishes the full utilization of the telecommunication provider's network.

(N)

(N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 211 DIALING SERVICE (Cont'd)

13.22.2 Conditions for Utilization (Cont'd)

Disconnection may be suspended at the discretion of the company if it receives written certification that the 211 subscriber is in compliance with regulations and conditions of the tariffs or if the service affecting condition is resolved before disconnection occurs. Continual noncompliance shall be cause for disconnection without notice at the discretion of the company.

5. The 211 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 211. If requested by the company, the 211 subscriber shall assist the company in responding to complaints made to the company concerning the 211 dialing code.
6. A written notice will be sent to any 211 subscriber following oral notification when the 211 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the company. If after notification, the 211 subscriber makes no modification in the method of operation or in the service arrangements that are deemed service affecting by the company, or if the 211 subscriber is unwilling to accept the modifications, or if the 211 subscriber continues to cause service impairment, the company reserves the right, at any time, without further notice, to institute protective measures, up to and including the termination of the service. In any emergency situation as defined by the company, the company reserves the right, at any time, without notice, to institute protective measures up to and including the termination of the 211 service.
7. Suspension of the 211 dialing service as covered in section 2 of this tariff is not applicable for this service.

(N)

(N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 211 DIALING SERVICE (Cont'd)

(N)

13.22.2 Conditions for Utilization (Cont'd)

- J. If a pre-recorded announcement is provided by the 211 subscriber, the following conditions apply:
 - 1. The 211 subscriber will provide announcements. The company will provide only for the delivery of the call.
 - 2. The provision of access to the 211 network by the company for the transmission of the announcement is subject to the availability of such facilities and the requirements of the local exchange network.
 - 3. The 211 subscriber assumes all financial responsibility for all costs involved in providing the announcements including, but not limited to, the recorder/announcement equipment located on the 211 subscriber's premises.
 - 4. The 211 subscriber assumes, according to other specific rates and charges, all financial responsibility for all facilities required, to connect the recorder/announcement equipment located on the 211 subscriber's premises.
- K. The company may take all legal and practical steps to disassociate itself from the 211 subscriber providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the company's discretion generates unacceptable levels of complaints by end users.
- L. In no event shall the company be liable for either any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this tariff. The company shall not be responsible for calls that can not be completed as a result of repair or maintenance difficulties and equipment or on equipment owned or leased by the 211 subscriber.

(N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 211 DIALING SERVICE (Cont'd)

13.22.3 Third Party Involvement

- A. In those instances where a competitive service provider or other type of provider provides the 211 dialing code to its end user within the local calling area of the company, terms and conditions for the utilization of the 211 dialing code will be provided for in the appropriate interconnection agreement between the company and alternative provider.
- B. For purposes of providing an alternative end user access to the 211 subscriber within the local calling area, appropriate arrangements must be made by the alternative provider with the 211 subscriber serving the local calling area of the company.
- C. An alternative provider may negotiate for the provision of the appropriate directory listing as defined in the appropriate interconnection agreement between the company and the alternative provider.

13.22.4 Rates and Charges

A. Application of Rates

- 1. A service establishment charge shall apply per basic local calling area.
- 2. Normal tariffed charges for the local access service arrangements for 211 service for transporting and terminating messages at the 211 subscriber's designated premises.
- 3. Applicable service implementation charges as specified in section 4 of this tariff will apply, in addition to the above rates.
- 4. A central office activation charge will apply per central office translated to the lead number.
- 5. A charge will apply to changes to the point-to number at the subscriber's request, per 211 dialing service, per central office switch within the basic calling area.

(N)

(N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 211 DIALING SERVICE (Cont'd)

(N)

13.22.4 Rates and Charges

B. Charges applicable to the 211 Dialing Service Subscriber:

1.	Service establishment charge	Nonrecurring <u>Charge</u>
	Per customer	\$350.00
2.	Central office activation	
	Per central office	\$150.00
3.	Change point-to-point number by subscriber request	
	Per central office	\$ 13.50

(N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.23 511 DIALING SERVICE

(N)

13.23.1 General

- A. 511 Dialing Service ("511") is a three digit local dialing arrangement, available in specified areas, with Piedmont Rural Telephone Cooperative, Inc. for delivery of general information via voice grade facilities, the South Carolina Department of Transportation Travel Information Services program. Pursuant to Order FCC 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 511 code is assigned for access to federal, state and local transportation agencies. In addition, the 511 subscriber must comply with any orders and rules pertaining to 511, adopted by the FCC in rulemaking proceeding CC Docket 92-105.
- B. 511 is available in Piedmont Rural Telephone Cooperative, Inc. Local Calling Area only. To provide access to a 511 number to end users in the local calling area of another local exchange carrier or to a competitive local exchange carrier's (CLEC's) end users within the local calling area, the 511 subscriber must make appropriate arrangements with the other local exchange carrier or CLEC.
- C. The Local Calling Area of the 511 subscriber will be the basic local calling area for the Company's exchange as defined in Section 3 of this Tariff, as facilities permit.
- D. This service is furnished subject to the availability of the 511 number.
- E. 511 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.) or a 10-digit toll free number.
- F. Limitations and use of service as stated in Section 2 of this Tariff apply.
- G. Directory Listings may be provided for 511 at rates and regulations as specified in Section 6 of this Tariff.
- H. Access to 511 is not available to the following classes of service:
 - Payphone Service Provider Telephones (PSPs)
 - Hotel/Motel/Hospital Service
 - 1+
 - 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
 - Inmate Service
 - 101XXXX
 - Wireless

Operator assisted calls to the 511 subscriber will not be completed.

(N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.23 511 DIALING SERVICE (Cont'd)

(N)

13.23.1 General (Cont'd)

- I. The 511 subscriber is restricted from selling or transferring the 511 number to an unaffiliated entity, either directly or indirectly except under direction of the Commission.
- J. An "affiliate" of a 511 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 511 subscriber. The term "control" (including the terms "controlling", "controlled by: and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise. If a 511 subscriber becomes an affiliate of or is acquired by another 511 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 511 number within 6 months of the merger or acquisition.
- K. 511 will not provide calling number information in real time to the 511 subscriber. If the 511 subscriber needs this type of information, the 511 subscriber must subscribe to a compatible Calling Name/Number Delivery service in Section 13.15 preceding.
- L. Calls to a disconnected 511 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 511 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

13.23.2 Service Requirements and Conditions

- A. All requests for 511 must be submitted in writing to the South Carolina Public Service Commission. The Commission will allocate 511 numbers in the basic Local Calling Areas based upon requirements and/or standards established by the FCC.
- B. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 511 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.

(N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.23 511 DIALING SERVICE (Cont'd)

13.23.2 Service Requirements and Conditions (Cont'd)

- C. The 511 subscriber must, prior to provisioning of the service, sign a written acknowledgement of possible recall of the 511 number by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 00-256 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 511 codes. If a recall is effected, the Company will work with all 511 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10 digit dialing arrangement within the 6 month notice period. The 511 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 511 subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.
- D. Only one 7 or 10-digit local number or one 10-digit toll free number may be used as the lead number per basic Local Calling Area. All central offices within a basic Local Calling Area must be pointed to the same 7 or 10-digit local number or one 10-digit toll free number. Appropriate rates from Sections 3 and 4 of this Tariff will apply.
- E. The 511 Dialing Service is provided where facilities permit.

(N)

(N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.23 511 DIALING SERVICE (Cont'd)

(N)

13.23.2 Service Requirements and Conditions (Cont'd)

- F. 511 will be provided under the following conditions.
1. For network sizing and protection, the 511 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to 511.
 2. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 511 without impairing the Company's general telephone service or telephone plant. It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours 511 Dialing Service.
 3. The 511 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
 4. The 511 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander.
 5. Suspension of 511 Dialing Service as covered in Section 2 of this Tariff is not applicable for this service.
 6. The 511 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 511. If requested by the Company, the 511 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's 511 service.

(N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.23 511 DIALING SERVICE (Cont'd)

(N)

13.23.2 Service Requirements and Conditions (Cont'd)

7. A written notice will be sent to any 511 subscriber following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 511. If after notification the subscriber makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.
- G. If a pre-recorded announcement is provided by the 511 subscriber, the following conditions apply.
1. The 511 subscriber's sponsorship of any particular announcement of recorded program service shall not preclude another 511 subscriber from sponsoring the same or similar announcement or recorded program service.
 2. The provision of access to the 511 network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.
 3. The 511 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.
 4. The 511 subscriber assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.

(N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.23 511 DIALING SERVICE (Cont'd)

(N)

13.23.2 Service Requirements and Conditions (Cont'd)

- H. The Company may take all legal and practical steps to disassociate itself from 511 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- I. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

13.23.3 Rates and Charges

A. Application of Rates

1. A one-time Service Establishment charge shall apply per customer.
2. 511 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 511 subscriber's designated premises.
3. Applicable service order charges as specified in Section 4 of this Tariff will apply, in addition to the following rates.
4. A one-time Central Office Activation charge will apply per central office switch translated to the lead number within the basic calling area.
5. A charge will apply to changes to the point-to number at the subscriber's request, per 511 Dialing Service, per central office switch within the basic Local Calling Area.

(N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.23 511 DIALING SERVICE (Cont'd)

(N)

13.23.3 Rates and Charges

B. Charges applicable to the 511 Dialing Service Subscriber:

1.	Service Establishment Charge	Nonrecurring <u>Charge</u>
	Per Customer	\$350.00
2.	Central Office Activation	
	Per Central Office	\$150.00
3.	Change of Point-to Number by Subscriber	
	Per Central Office	\$ 13.50

(N)

14. AUXILLIARY EQUIPMENT

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14. AUXILLIARY EQUIPMENT

14.1 Network Interface

14.1.1 General

- A. Service provided on complex wiring must be directly connected to the telecommunications network through Company installed Network Interfaces as specified in, or authorized, by Part 68 of the FCC Rules and Regulations.

14.1.2 Rates and Charges

A. Application of Charges

1. The Network Interface Charge is a nonrecurring charge based on material and labor costs for a connector provided and installed by the Company for use as the Network Interface.

No discrete charge is appropriate for Miniature Modular Jacks used as a Network Interface for up to four access lines when they are an integral part of the protection device. For five or more access lines the Miniature Ribbon Connector is the typical jack that the Company will install based on the charges specified following.

A Time and Materials Charge is not appropriate for the installation of a jack used as a Network Interface.

When a Network Interface is installed at the customer's request on existing service, a Secondary Service Order Charge, the Premises Work Charge and the appropriate Network Interface charge will apply.

2. The charges shown following are applicable for Company installations only.

14. AUXILLIARY EQUIPMENT

14.1 Network Interface (Cont'd)

14.1.2 Rates and Charges (Cont'd)

B. Standard Voice Network Interfaces

1. Miniature Six Position Network Interfaces, each

	Nonrecurring Charge	USOC
a. Two wire connection to Central Office (tip and ring), baseboard	\$5.00	RJ11C
b. Two wire connection to Central Office (tip and ring), wall	\$5.00	RJ11W
c. Two line bridged (tip and ring), baseboard	\$5.00	RJ14C
d. Two line bridges (tip and ring), wall	\$5.00	RJ14W
e. Two line T/R, T1/R1 and T2/R2. Sliding cover allows testing of either line	\$11.00	RJ14X
f. Single line T/R for use in hospital critical care areas	\$6.00	RJ17C
g. Single line T/R with make busy (MB and MB1 leads)	\$6.00	RJ18C
h. Single line T/T with make busy (MB and MB1 leads) for wall mounted equipment	\$6.00	RJ18W
i. Single line, four wire T/R and T1/R1 exchange access	\$11.00	RJ1DC
j. Three-line bridged tip and ring	\$5.00	RJ25C

Issue Date: 1-2-92

By: James P. Wilder, General Manager
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Effective Date: 1-14-92

14. AUXILLIARY EQUIPMENT

14.1 Network Interface (Cont'd)

14.1.2 Rates and Charges (Cont'd)

B. Standard Voice Network Interfaces (Cont'd)

2. Miniature Ribbon Connector, each

	Nonrecurring Charge	USOC
a. Up to 25 line connector (Multiple bridged T/R)	\$71.75	RJ21X
b. Up to 12 lines bridged, 4 wire exchange access with T/R and T1/R1	\$71.75	RJ2DX
c. Up to 12 bridged tie trunks 2 wire with T/R and E and M Type I signalling	\$71.75	RJ2EX
d. Up to 8 bridged tie trunks 2 wire with T/R and E and M Type II signalling	\$71.75	RJ2FX
e. Up to 8 bridged tie trunks 4 wire with T/R, T1/R1 and E and M Type I signalling	\$71.75	RJ2GX
f. Up to 6 bridged tie trunks 4 wire with T/R, T1/R1 and E and M Type II signalling	\$71.75	RJ2HX
g. Up to 12 lines, 2 wire T/R with make busy (MB and MB1) arrangements	\$71.75	RJ2MB
3. Marina and Recreational Vehicle Network Interface		
a. Weatherproof jack for marine and recreation vehicle use	\$25.50	RJ15C

14. AUXILLIARY EQUIPMENT

14.1 Network Interface (Cont'd)

14.1.2 Rates and Charges (Cont'd)

B. Standard Voice Network Interfaces (Cont'd)

4. Miniature Eight Position Network Interface, each	Nonrecurring Charge	USOC
a. Up to 4 lines, T/R	\$9.00	RJ61X
b. Single E&M circuit, type I and II, 2-wire or 4-wire transmission path	\$9.00	RJ1CX

C. Standard Data Network Interfaces

1. Single Line		
a. Universal data jack for single line applications for both fixed loss loop programmed types of data equipment	\$65.50	RJ41S
b. Programmed data jack for single line applications for the programmable type of modem only	\$55.25	RJ45S
c. Miniature 8-position keyed with make busy leads for use with modems with programmable data	\$12.00	RJ4MB
2. Multiple Line		
a. Common Equipment for up to eight lines	\$176.25	RJ26X

14. AUXILLIARY EQUIPMENT

14.1 Network Interface (Cont'd)

14.1.2 Rates and Charges (Cont'd)

C. Standard Data Network Interfaces (Cont'd)

	Nonrecurring Charge	USOC
b. Multiple line data jack for programmable data equipment	\$57.00	RJ27X
3. Multiple-Mounting Apparatus		
a. for up to 8 single-line, universal data, miniature 8 position keyed network interfaces	\$110.00	RJ41M
b. For up to 8 single line, programmed data, miniature 8 position keyed network interfaces	\$110.00	RJ45M
4. For Use With Digital Services		
a. Single line T/R, T1/R1, miniature 8 position non-keyed network interface for 1.544 Mbps digital service	\$8.00	RJ48C
b. Miniature 50-position ribbon, for connection of up to 12 four wire 1.544 Mbps digital lines	\$20.00	RJ48H
c. Up to 8 lines, 8 T/R, 8 T1/R1 50-position miniature ribbon network interface for 1.544 Mbps digital service	\$17.00	RJ48M
d. Two, 2-wire T/R line or one, 4-wire T/R, T1/R1 line, miniature 8 position keyed network interface for local area data channels/substrate digital service	\$9.00	RJ48S

14. AUXILLIARY EQUIPMENT

14.1 Network Interface (Cont'd)

14.1.2 Rates and Charges (Cont'd)

C. Standard Data Network Interfaces (Cont'd)

4. For use with Digital Services (Cont'd)

	Nonrecurring Charge	USOC
e. Up to 25, 2-wire, T/R, or 12 4-wire T/R, T1/R1 lines, 50 position miniature ribbon network interface for local area data channels or substrate digital service	\$17.00	RJ48T
f. Miniature 8-position, with shorting bars for connection of 1.544 Mbps digital lines	\$7.00	RJ48X

15. CONNECTIONS WITH CERTAIN FACILITIES
AND/OR EQUIPMENT OF OTHERS

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15.1 General.....1

15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

15.1 General

- A. Customer-provided terminal equipment and communications systems may be used with the facilities of the Company for telecommunications services as provided in the following paragraphs of this Section. In all such cases the customer-provided terminal equipment or communications systems must bear a FCC registration number and will be so constructed, maintained and operated as to work satisfactorily with the facilities of the Company.
- B. Customer-provided accessories may be used with the facilities furnished by the Company for telecommunications service provided that such accessories comply with provisions specified in 15.1.d. and 15.1.h.
- C. Where the use of any customer-provided terminal equipment as specified in this tariff involves direct electrical connection to the facilities furnished by the Company such connection shall be made through standard modular jacks.
- D. Where telecommunications service is available under this tariff for use in connection with customer-provided terminal equipment or communications systems, the operating characteristics of such equipment or system shall be such as not to interfere with any of the services offered by the Company. Such use is subject to the further provisions that the customer-provided equipment or system does not endanger the safety of Company employees or the public; damage, require change in or alteration of, the equipment or other facilities of the Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the telecommunications system or otherwise injure the public in its use of the Company's services. Upon notice from the Company that the customer-provided equipment or systems is causing or is likely to cause such hazard or interference the customer shall make such change as shall be necessary to remove or prevent such hazard or interference. The customer shall be responsible for the payment of Company charges for visits by the Company to the customer's premises where a service difficulty or trouble report results from the customer-provided equipment or system.

15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

15.1 General (Cont'd)

- E. The Company shall not be responsible for the installation, operation or maintenance of any customer-provided terminal equipment or communications systems. Telecommunications service is not represented as adapted to the use of customer-provided terminal equipment or systems and where such are connected to Company facilities the responsibility of the Company shall be limited to the furnishing of facilities suitable for telecommunications service and to the maintenance and operation of such facilities in a manner proper for such telecommunications service subject to this responsibility. The Company shall not be responsible for (1) the through transmission of signals generated by the customer-provided equipment or systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by customer-provided equipment or systems.
- F. The Company shall not be responsible to the customer or otherwise if changes in the criteria outlined herein or in any of the facilities, operations or procedures of the company render any customer-provided equipment or communications systems obsolete or require modification or alteration of such equipment or systems or otherwise affect its use or performance.
- G. The Company will not be responsible for any loss or damage, nor for any impairment or failure of the service, arising from or in connection with the use of facilities of customers and not caused solely by the negligence of the Company.
- H. Satisfactory performance of the telecommunications network requires continuing functional compatibility of the network control signals and the switching equipment involved. To assure such continuing compatibility, network control signalling in the furnishing of telecommunications service shall be performed by equipment furnished, installed and maintained by the Company.
- I. Where any customer-provided equipment or system is used with telecommunications service in violation of any of the provisions in this tariff, the Company will take such immediate action as

15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

15.1 General (Cont'd)

necessary for the protection of the network and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or system or correct the violation and shall confirm in writing to the Company within 10 days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected.

Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in termination of the customer's service until such time as the customer complies with the provisions of this tariff.

- J. Customer-provided terminal equipment or systems which serve a location which the Company considers impracticable to serve because of hazard or inaccessibility may be used or connected, through connecting equipment furnished by the Company, with facilities of the Company for telecommunications service.
- K. The customer indemnifies and saves the Company harmless against claims of infringement of patents arising from combining such equipment or system with, or using it in connection with, facilities of the Company; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.

16. DATA-TEL DATA SERVICE

Reserved for future offering.

17. RESERVED FOR FUTURE USE

Former Section 17, Mobile Telephone Service, has been deleted in light of federal actions regarding regulation of Commercial Mobile Radio Services.

18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.1 General

This tariff is applicable to intrastate long distance message telecommunications service furnished or made available by Piedmont Rural Telephone Cooperative, Inc., hereinafter referred to as the Company.

18.2 Concurrence

This Company concurs in the rates and charges governing intrastate message toll telephone service as filed by the Southern Bell Telephone and Telegraph Company, American Telephone and Telegraph (AT&T) and any other interexchange carrier which has an approved tariff with the Public Service Commission of South Carolina. Any amendments thereto or successive issues thereof are hereby adopted and made part of this tariff, with the provision that this Company reserves the right to cancel this concurrence after compliance with requirements as to tariff filings as may be necessary upon such cancellation.

18.3 National Exchange Carrier Association (NECA) Tariff

The provisions of the NECA tariff, which has been filed with the South Carolina Public Service Commission, that are applicable to intrastate-interlata and intrastate-intralata message telecommunications service shall be considered as part of this tariff. Any amendments thereto or successive issues thereof are hereby adopted and made part of this tariff with the provision that this Company reserves the right to cancel this concurrence after compliance with the requirements as to tariff filings as may be necessary upon such cancellation.

18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.4 Directory Assistance Service

18.4.1 General

The Company furnishes access to directory assistance for the purpose of aiding subscribers in obtaining telephone numbers.

When customers request assistance in obtaining telephone numbers of subscribers who are located outside their calling area, but within the State of South Carolina, the charges set forth following apply.

18.4.2 Rates

- a. A charge is applicable for each call to directory assistance except as noted following. (Maximum of two requested telephone numbers per call.)

(1) Directory Assistance Service

Rate

- (a) Each call Piedmont Rural Telephone Cooperative concurs with the rates approved by the South Carolina Public Service Commission for Southern Bell Telephone Company.
- (b) Charges for directory assistance service are not applicable to calls received from public and semi-public telephones, nor from hospital or hotel patient or guest rooms, nor from the service furnished for the use of handicapped persons.

19. WIDE AREA TELECOMMUNICATIONS SERVICE

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19. WIDE AREA TELECOMMUNICATIONS SERVICE

19.1 General

- A. This tariff is applicable to Wide Area Telecommunication Service furnished by Piedmont Rural Telephone Cooperative, Inc., hereinafter referred to as the Company, within its operating territory in the State of South Carolina.
- B. Request for this class of service will be furnished insofar as the ability and facilities of the Company permit, in accordance with the following concurrence.

19.2 Concurrence

This Company concurs in the rates and charges governing intrastate message toll telephone service as filed by the Southern Bell Telephone and Telegraph Company, American Telephone and Telegraph (AT&T) and any other interexchange carrier which has an approved tariff with the Public Service Commission of South Carolina. Any amendments thereto or successive issues thereof are hereby adopted and made part of this tariff, with the provision that this Company reserves the right to cancel this concurrence after compliance with requirements as to tariff filings as may be necessary upon such cancellation.

19.3 National Exchange Carrier Association (NECA) Tariff

The provisions of the NECA tariff, which has been filed with the South Carolina Public Service Commission, that are applicable to intrastate-interlata and intrastate-intralata message telecommunications service shall be considered as part of this tariff. any amendments thereto or successive issues thereof are hereby adopted and made part of this tariff with the provision that this Company reserves the right to cancel this concurrence after compliance with the requirements as to tariff filings as may be necessary upon such cancellation.

20. PRIVATE LINE SERVICE AND CHANNELS

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20. PRIVATE LINE SERVICE AND CHANNELS

20.1 Interexchange and Intraexchange Private Line Service

Piedmont Rural Telephone Cooperative, Inc. provides Private Line Service within the State of South Carolina. The rates, terms and conditions governing this service were filed in the Piedmont Rural Telephone Cooperative, Inc. Private Line Services Tariff with the South Carolina Public Service Commission under separate cover. This separate filing has an issue date of April 1, 2002, and an effective date of May 1, 2002, with updates and amendments filed as needed.

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20. PRIVATE LINE SERVICE AND CHANNELS

20.2 National Exchange Carrier Association (NECA) Tariff

The provisions of the NECA tariff, which has been filed with the South Carolina Public Service Commission, that are applicable to intrastate-interlata and intrastate-intralata message telecommunications service shall be considered as part of this tariff. Any amendments thereto or successive issues thereof are hereby adopted and made part of this tariff.

20.3 Company's Right to Cancel Concurrence

This Company reserves the right to cancel any concurrencies made herein after compliance with the requirements as to tariff filings as may be necessary upon such cancellation.

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21. TELETYPEWRITER EXCHANGE SERVICE

Reserved for future offering.

22. WIDE SPECTRUM SERVICES

Reserved for future offering.