TITLE PAGE

SOUTH CAROLINA LOCAL TELEPHONE TARIFF

OF

FTC DIVERSIFIED SERVICES, INC.
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This illustrative tariff, filed with the
South Carolina Public Service Commission,
contains the rates, terms, and conditions applicable to
Local Exchange Services within the State of South Carolina
offered by FTC Diversified Services, Inc.

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SYMBOLS

Explanation of Symbols - When changes are made in any tariff page, a revised page will be listed canceling the tariff page affected. Changes will be identified on the revised page (s) through the use of the following symbols:

(C)	To signify changed regulation
(D)	To signify discontinued rate or regulation
(I)	To signify increased rates
(M)	To signify material relocated from one page to another without change
(N)	To signify new rate, regulation, or text
(R)	To signify reduced rate
(S)	To signify reissued material
(T)	To signify a change in text, but no change in rate or regulation

Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.

A. **Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised page cancels the 3rd revised page 14.

B. **Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to the next higher level:

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APPLICATION OF TARIFF

This illustrative tariff contains the regulations and rates applicable to the provision of local exchange telecommunications service by FTC Diversified Services, Inc. within the State of South Carolina and specifically in those locations approved by the South Carolina Public Service Commission or designated by tariff filings detailed herein.

1.0 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the customer's location to a FTC Diversified Services, Inc. switching center or point of presence.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Company's service.

Carrier or Company - Whenever used in this tariff, "Carrier", "Company", or "FTC" refers to FTC Diversified Services, Inc. unless otherwise specified or clearly indicated by the contract.

Commission - The South Carolina Public Service Commission.

Customer - The person, firm, corporation, or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

ILEC - The Incumbent Local Exchange Carrier.

FTC Diversified Services, Inc. or FTC - Used throughout this tariff to mean FTC Diversified Services, Inc. unless clearly indicated otherwise by the text.

LEC - Local Exchange Company.

Local Exchange Services - Telecommunications services furnished for use by end-users in placing and receiving local telephone calls within local calling areas.

Person-to-Person Calling - An operator-assisted service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant. Charges may be billed to the called party, a third number, a credit card, a calling card or designated third party station.

Resold Local Exchange Service - A service composed of the resale of exchange access lines and local calling provided by other authorized Local Exchange Carriers, in combination with Company-provided usage services, miscellaneous services or Interstate/international services.

Station-to-Station Calling - A service whereby the originating End User requests the assistance of a Company operator to place or bill the call. Calls billed Collect or to a telephone-issued Calling Card or to an authorized Credit Card are Operator-Station Calls unless the call is placed on a Person-to-Person basis. Automated Calling Card calls are not Operator-Station calls. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to third telephones which are coin telephones will not be accepted.

2.0 - RULES AND REGULATIONS

2.1 Undertaking of FTC Diversified Services, Inc.

FTC's services offered pursuant to this Tariff are furnished for Local Exchange Service among specified points within a Local Calling Area. FTC may offer these services over its own or resold facilities.

FTC installs, operates, and maintains the communications services provided hereunder in accordance with the terms and conditions set forth under this tariff. FTC may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities as required in the Commission's rules and orders, when authorized by the Customer, to allow connection of a Customer's location to the FTC network. The Customer shall be responsible for all charges due for such service arrangement as listed in Section 4 as well as any pass through charges billed by other carriers or entities.

The Company's services and facilities are provided on a monthly basis unless otherwise indicated, and are available twenty-four hours per day, seven days per week.

The rates expressed herein are to be considered the maximum rate effective for a service and that any variance in rate would be less than this published rate as allowed for and prescribed in the authorization for Flexible Regulatory Treatment.

2.2 Limitations

2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this tariff.

2.2.2 FTC reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.

2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

2.2.4 All facilities provided under this tariff are directly controlled by FTC, and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

2.3 Use

Services provided under this tariff may be used for any lawful purposes for which the service is technically suited.

2.0 - RULES AND REGULATIONS

2.4 Liabilities of the Company

2.4.1 FTC'S liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.

2.4.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

2.4.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.

2.4.4 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.

2.4.5 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.

2.5 Deposits

2.5.1 Deposits may be required from Customers whose credit history is unacceptable or unavailable. Deposits are collected in accordance with the rules of the Commission.

2.0 - RULES AND REGULATIONS

2.6 Advance Payments

Recurring Charges: For Customers from whom the Company feels an advance payment is necessary, FTC reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month.

Non-Recurring Charges: FTC reserves the right to require pre-payment of non-recurring charges in such amount as may be deemed necessary by the Company. In addition, where special construction is involved, advance payment of the quoted construction charges may be required at the time of application for service.

2.7 Taxes

All state and local taxes (including but not limited to franchise fees, excise tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.8 Equipment

2.8.1 The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key systems or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. The Customer is responsible for ensuring that customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities.

2.8.2 The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others, to disconnect, rearrange, remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.

2.8.3 Equipment the Company provides or installs at the Customer's premises for use in connection with services the Company offers shall not be used for any purpose other than that for which the Company provided it.

2.8.4 The Customer shall be responsible for payment of service charges, as set forth herein, for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

2.0 - RULES AND REGULATIONS

2.8 Equipment (Continued)

2.8.5 The Company shall not be responsible for the installation, operation or maintenance of any customer-provided equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for the transmission of signals by customer-provided equipment or for the quality of, or defects in, such transmission; or the reception of signals by customer-provided equipment.

2.8.6 Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in the section for the installation, operation and maintenance of customer-provided facilities, equipment and wiring in the connection of such facilities and equipment to Company-provided facilities and equipment.

2.8.7 Title to all facilities provided by the Company under this tariff shall remain in the Company's name or in the name of the carrier supplying the services and facilities being resold.

2.9 Reserved for Future Use

2.10 Payment for Service

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by FTC. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the South Carolina Public Service Commission.

FTC billing invoices will be considered correct and binding upon the customer if no written notice is received from the Customer within thirty (30) days of the date of the invoice. Adjustments to Customer's bills shall be made to the extent circumstances exist which reasonably indicate that such changes are appropriate.

Upon receipt of a billing inquiry, charges involved in the disputed element (s) of the invoice will be temporarily suspended pending resolution of the dispute. The Customer, however, remains responsible for the timely payment of the non-disputed elements of the invoice.

If the Customer is not satisfied with the Company's response to an inquiry or request for credit, he or she may appeal to the South Carolina Public Service Commission for final resolution.

2.11 Reserved for Future Use

2.0 - RULES AND REGULATIONS

2.12 Cancellation by Customer

Pending proper identification, the customer may cancel service by providing notice to the Company.

2.13 Interconnection

Service furnished by FTC may be connected with the services or facilities of other carriers or enhanced service providers. The Customer is responsible for all charges billed by these entities for use in connection with FTC's service. Any special interface equipment or facilities necessary to achieve compatibility between these entities is the responsibility of the Customer. Neither the Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

2.14 Refusal or Discontinuance by Company

FTC may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given 7 days written notice to comply with any rule or remedy any deficiency.

2.14.1 For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.

2.14.2 For use of telephone service for any property or purpose than that described in the application.

2.14.3 For neglect or refusal to provide reasonable access to FTC or its agents for the purpose of inspection and maintenance of equipment owned by FTC or its agents.

2.14.4 For noncompliance with or violation of Commission regulation or FTC's rules and regulations on file with the Commission, provided 7 days written notice is given before termination.

2.14.5 For nonpayment of bills, including bills for any of the Company's other communication services, provided that suspension or termination of service shall not be made without 5 days written notice to the Customer, except in extreme cases. However, residential basic local service shall not be disconnected for nonpayment for at least 29 days from the date of the bill, and FTC has given Customer a written notice of the proposed disconnection at least 5 days before the date of disconnection.

2.14.6 Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect FTC's equipment or service to others.

2.14.7 Without notice in the event of tampering with the equipment or services owned by FTC or its agents.

2.0 - RULES AND REGULATIONS

2.14 Refusal or Discontinuance by Company (Continued)

2.14.8 Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, FTC may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.

2.14.9 Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Company from furnishing such services.

2.15 Inspection, Testing, and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.16 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion of all processing fees or installation fees by winners of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time, the Company may waive all processing fees for a Customer. The Company will notify the Commission regarding specific promotions and contests.

2.17 Interruption of Service

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of the Customer to notify Company immediately of any interruption in service for which a credit allowance is desired by the Customer. Before giving such notice, Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to Company's terminal. Interruptions caused by Customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access.

2.18 Cost of Collection and Repair

The Customer is responsible for any and all costs incurred in the collection of moneys due the Carrier including legal and accounting expenses. Customer is also responsible for recovery costs of Carrier-provided equipment and any expenses required for repair or replacement of damaged equipment.

2.0 - RULES AND REGULATIONS

2.19 Returned Check Charges

A fee of $20.00 may be charged for each check returned for insufficient funds.

2.20 Service Implementation

Absent a promotional offering, new service implementation charges of $33.00 per Residential service order and $37.00 per Business service order will apply to all new installations. Anyone wishing to change to FTC Diversified Services, Inc. from their current carrier will be changed at no charge.

2.21 Reconnection Charge

A reconnection fee of $15.00 per occurrence may be charged when service is re-established for customers who have been disconnected for non-payment, and is payable at the time that the restoration of suspended service and facilities is arranged.

2.22 Late Payment Charges

A late payment charge of 1.5% of unpaid balance may be charged per month.

2.23 Operator Service Rules

The company will enforce the operator service rules specified by the Commission and the FCC.

2.24 Access to Telephone Relay Services

Where required by the Commission, the Company will participate in telephone relay services for handicapped and/or hearing impaired end users, and will comply with all regulations and requirements. The Company shall impose any monthly surcharge or any other related charge upon its local exchange telecommunications customers as may be required by state law.

2.25 Interexchange Carrier

End users of the Company's local service shall default to Farmers Long Distance an inter-exchange telecommunications service provider (IXC).

2.0 - RULES AND REGULATIONS

2.26 Directory Listings

2.26.1 The Company does not publish a directory of customer listings. The Company, however, does arrange for the Customer's main billing number to be placed in the directory or directories of the dominant local exchange carrier.

2.26.2 The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying customer's telephone number and as an aid to the use of telephone service.

2.26.3 The listings of customers, either without charge or at the rate specified within this tariff for other listings are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by customers or prospective customers, the Company will not be a party to controversies between customers as a result of the publication of such listings in the directories.

2.26.4 Listings must conform to the Company's specifications with respect to directories. The Company reserves the right to reject listings when, in its sole judgment, such listings would violate the integrity of company records and the directories, confuse individuals using the directory, or when the customer cannot provide satisfactory evidence that he is authorized to do business as requested.

2.26.5 The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when, in its sole judgment, the clearness of the listing and the identification of the customer is not impaired.

2.26.6 Generally, the listed address is the location of the customer's place of business or residence.

2.26.7 Liability of the Company due to directory errors and omissions is as specified in Section 2 of this tariff.

2.26.8 Generally, a business listing consists of a name or dual name, a designation descriptive of the customer's business if not self-explanatory, the address, and the business telephone number. The main listing is ordinarily the name of the individual, firm, or corporation, which contracts for the service, or the name under which a business is regularly conducted.

2.26.9 Private telephone numbers are not listed in either the Cooperative's alphabetical directory or information records available to the general public. (Directory Assistance). In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a private telephone number in the directory or disclosing said number to any person shall attach to the Cooperative, and where such a number is published in the directory the Cooperative's liability shall be limited to and satisfied by a refund of monthly charges which the Cooperative may have made for such private telephone number. The subscriber indemnifies and saves the Cooperative harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a private telephone number or the disclosing of said number to any person.

2.0 - RULES AND REGULATIONS

2.26 Directory Listings (Continued)

2.26.10 Semi- private telephone numbers are not listed in the Cooperative's alphabetical directory; however such numbers are on traffic records and are listed with Directory Assistance, and will be furnished upon request of the calling party. In the absence of gross negligence or willful misconduct, no liability for damages arising from published of a s semi-private telephone number shall attach to the Cooperative, and where such a number is published in the directory the Cooperative's liability shall be limited to and satisfied by a refund of any monthly charges which the Cooperative may have mad for such semi-private telephone number. The subscriber indemnifies and saves the Cooperative harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly, by the publication of a semi-private telephone number.

2.27 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable effort basis at the request of the Customer. Special construction is construction undertaken:

2.27.1 where facilities are not presently available and there is no other requirement for the facilities so constructed;

2.27.2 of a type other than that which the Company would "normally" utilize in the furnishing of its services;

2.27.3 over a route other than that which the Company would normally utilize in the furnishing of its services:

2.27.4 in a quantity greater than that which the Company would normally construct;

2.27.5 on an expedited basis;

2.27.6 on a temporary basis until permanent facilities are available;

2.27.7 involving abnormal costs; or

2.27.8 in advance of its normal construction.

The customer will be charged for the special construction based upon engineering, labor and cost of materials. An estimate will be provided to the customer before any construction is undertaken.

2.28 Special Service Arrangements

Where practicable, special equipment and arrangement, not otherwise provided for in this Tariff, are furnished if they are in accord with the authorized service offerings and if they are to be used in connection with and not detrimental to any of the services furnished by the Cooperative. Charges for such special service arrangements will be based on the estimated cost of furnishing them.

2.0 - RULES AND REGULATIONS

2.29 Universal Emergency Telephone Number Service (911, E911)

2.29.1 This tariff does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service nor does the Company undertake such responsibility.

2.29.2 911 information consisting of the names, addresses and telephone numbers of all telephone customers is confidential. The Company will release such information via the Data Management System only after a 911 call has been received, on a call by call basis, only for the purpose of responding to an emergency call in progress.

2.29.3 The 911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, name, and address associated with the originating station location are furnished to the Public Safety Answering Point.

2.29.4 After the establishment of service, it is the Public Safety Agency's responsibility to continue to verify the accuracy of and to advise the Company of any changes as they occur in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate
Agencies' jurisdiction over any address, annexations and other changes in municipal and county boundaries, incorporation of new cities or any similar matter that may affect the routing of 911 calls to the proper Public Safety Answering Point.

2.29.5 The Company assumes no liability for any infringement or invasion of any right of privacy of any person or persons caused, or claimed to be caused, directly or indirectly by the use of 911 Service. Under the terms of this tariff, the Public Safety Agency must agree, (except where the events, incidents, or eventualities set forth in this sentence are the result of the Company's gross negligence or willful misconduct), to release, indemnify, defend and hold harmless the Company from any and all losses or claims whatsoever, whether suffered, made, instituted, or asserted by the Public Safety Agency or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the customer or others. Under the terms of this tariff; the Public Safety Agency must also agree to release, indemnify, defend and hold harmless the Company for any infringement of invasion of the right of privacy of any persons, caused or claimed to have been caused, directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion, or use of 911 Service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 Service hereunder, and which arise out of the negligence or other wrongful act of the Public Safety Agency, its user, agencies or municipalities, or the employees or agents of any one of them, or which arise out of the negligence, other than gross negligence or willful misconduct, of the Company, its employees or agents.

3.0 - DESCRIPTION OF SERVICE

3.1 Local Service Areas

3.1.1 Local Exchange Service

FTC will provide Local Exchange Service within the state and specifically in those locations approved by the South Carolina Public Service Commission as designated by tariff filings detailed herein.

Exchange	Additional Exchanges
Kingstree(355)	Kingstree, Greeleyville, Lane, and North Kingstree Exchanges
Lake City(374)	Lake City, Olanta, Scranton, Turbeville Exchanges
Sumter (774)	Sumter, Pinewood, Mayesville, Pocalla, Statesburg, East Sumter, Oakland, Shaw AFB Heights Exchanges
Manning(433)	Manning, North Manning, North Summerton, Summerton, Turbeville
Bishopville(483)	Bishopville Rural, Lynchburg Exchanges
Summerton(488)	Manning, North Manning, North Summerton Exchanges

3.1.2 Prepaid Local Service

Prepaid service provides a customer with a single, voice-grade communications channel, including a telephone number and a directory listing. The company's prepaid services permits a customer to:

a. place calls within the local calling area
b. access 911 service if available in customer local calling area
c. place calls to toll-free "800" telephone numbers

The company's prepaid service does not permit a customer to originate calls to direct dial (1+) or (0+) toll services or to caller-paid information services (e.g., "900"). Calls to telephone numbers used for toll services and caller paid information services will be blocked by the company.

Each prepaid service customer is provided with local exchange service and the following calling features only: "*69" and "Call Waiting/Call Waiting Cancel".

d. No variations of this service configuration will be allowed.

3.2 Product Descriptions

3.2.1 Timing of Calls - Usage-Sensitive Products

3.2.1.1 Usage charges for usage-sensitive products are based on the actual usage of FTC's network. The Company will determine that a call has been established by signal from the local telephone company.

3.2.1.2 Minimum billed call duration and billing increments differ from product to product. Product specific information is included in Section 4 of the Rate Schedules.

3.2.1.3 Usage is measured and rounded to the next higher billing increment for billing purposes.

3.2.1.4 There is no usage-based billing applied for incomplete calls.

3.0 DESCRIPTION OF SERVICE

3.2 Product Descriptions (Cont.)

3.2.2 FTC Business Services

FTC's Business Services are offered for local calling using the facilities of FTC and/or those of other authorized Local Exchange Carriers. FTC's Business Services are offered primarily to the following:

3.2.2.1 Offices, stores, factories, mines and all other places of a strictly business nature;

3.2.2.2 Offices of hotels, boarding houses, apartment houses, colleges, quarters occupied by clubs and fraternal societies, public, private or parochial schools, hospitals, nursing homes, libraries and other institutions; and

3.2.2.3 Services terminating solely on the secretarial facilities of a telephone answering bureau. If a Customer's service changes from business service to residential service, the telephone number will normally be changed. Reference of calls will not normally be provided regardless of how long existing directories will remain in effect. Changes from residential to business service may be made without change in telephone number, if the customer so desires.

3.2.2.A Business Exchange Line Service

Telephone service furnished to customers where the actual or obvious use is principally or substantially for a business, professional, or occupational nature.

3.2.2.B Private Branch Exchange (PBX) Service

A type of service providing an arrangement of switching equipment and stations for intercommunicating among the stations and for connections through the Company-provided local and long distance message telephone network to other customers.

3.2.2.C Direct Inward Dial (DID) Service

DID Service is an optional feature which can be purchased in conjunction with Company provided PBX Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for PBX Trunks. One additive charge applies for each DID-equipment PBX Trunk or channel. The customer is required to purchase at least one DID number block for each DID-equipped trunk or trunk group, or DID-equipped channel or group**.** The Company reserves the right to limit the amount of DID numbers constituting a block of telephone numbers in a group. Blocks of number groups will be determined at the sole discretion of the Company's resources. In addition, the Company reserves the right to review vacant DID stations or stations not in use to determine efficient telephone number utilization. Should the Company determine,

3.0 DESCRIPTION OF SERVICE

3.2 Product Descriptions (Cont.)

3.2.2.C Direct Inward Dial (DID) Service (Cont.)

based on its own discretion, that there is inefficient number utilization, the Company may reassign the DID numbers.

The Customer has no property rights to the telephone number or any other call number destination associated with DID service furnished by the Company, and no right to the continuance of service through any particular end office. The Company reserves the right to change such numbers, or the end office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

3.2.2.D Centrex Services

Centrex service is a central office based communication system offering advanced communication features and service. Centrex will be furnished at applicable rates subject to the availability of facilities and central office equipment as determined by the Cooperative. Push-button calling service is required with Centrex service. If conversion of customer equipment to Push-button service is required for the installation of Centrex service, charges associated with this conversion will be waived and the Push-button service activated inclusive of Centrex installation charges. Customer premises equipment associated with this service is to be provided by the customer. Directory listings of Centrex service will be provided in accordance with the regulations and rates as specified in Section 4.0 of this Tariff. Temporary suspension (vacation service) of Centrex is not allowed. Service charges apply for all customer requested moves and changes performed by the Cooperative on the customer's premises. The serving central office determines the local service area for all stations. Station access lines outside of the local service area may be provided if facilities permit. Mileage charges as set forth in Section 4.0 of this Tariff apply to such lines. Inclusion of a residential line in a Centrex group will require the upgrade of that line to a Centrex (CTX) class of service. Unless specifically exempted, Centrex service will be subject to all general regulations and conditions applicable to the provision of service by the Cooperative as stated in this Tariff. All Centrex station lines will be equipped with the basic features specified in paragraph Centrex Packages. These basic features will be included in the basic Centrex station line rate. Additional optional feature package and individual features are available, through possibly not all central office switches will provide all features, along with the incurrence of associated charges as specified in Section 4.0 Feature Package offerings are cumulative in nature. Centrex service is offered for a minimum of one month, for three or more lines, at the established monthly rate or for a contractual period of 12, 24, or 36 months at rates specified for those contractual periods. The termination of Centrex service, by the customer, prior to the end of the contract period, does not remove the customer from his financial obligations relative to that contract until the end of the contract period. The contract period for the Features Package and individual features is based on the

3.0 - DESCRIPTION OF SERVICE

3.2 Product Descriptions (Continued)

3.2.2 FTC Business Services (Continued)

3.2.2.D Centrex Services (Continued)

initial contract for the Centrex system. Any line additions/deletions, changes in features will be rated under a new contract or an addendum to the original contract, which will coincide with the remaining period of the original contract.

3.2.2.D.1 <u>Centrex Features</u>

1. Direct Inward Dialing – allows station to directly receive a call without assistance from an attendant.

2. Direct Outward Dialing – allows station to call outside the Centrex group without the assistance of an attendant.

3. Call Hold – allows a user to place a call on hold.

4. Call Transfer – allows a user to direct calls to another station by using a function and dialing the station number to which you want to transfer the call.

5. Intercom Dialing – allows one station to call another within their Centrex group by dialing abbreviated codes.

6. Call Forward (All Calls) – enables a user to divert calls to another station or directory number.

7. CF Busy Line – diverts calls to an alternate station when the called number is busy.

8. CF Don't Answer – diverts calls to an alternate station after a predetermined number of rings.

9. Call Pickup – allows user to answer incoming calls directed to another station within a predetermined group.

10. Directed Call Pickup – allows user to answer incoming calls directed to any other station.

11. Distinctive Ringing – allows a user to determine the source of incoming calls (from within or outside the Centrex group) by differentiating calls from within by

3.0 - DESCRIPTION OF SERVICE

3.2 Product Descriptions (Continued)

3.2.2 FTC Business Services (Continued)

3.2.2.D Centrex Services (Continued)

3.2.2.D.1 Centrex Features (cont.)
normal ringing and call originating outside the Centrex group are identified by two short rings.

12. Three-way Calling – allows a user to add a third party to an existing call, enabling conference between three parties at multiple locations.

13. Paging Access – allows user to have dial access to customer provided paging/loudspeaker equipment.

14. Toll Restriction – blocks the completion of calls that are directed to the outside operator or to numbers outside the local calling area.

15. Speed Dialing (8 Code) – enables user to call a list of up to eight pre-selected numbers by dialing one-digit codes.

16. Speed Dialing (30 Code) – user can call a list of up to thirty pre-selected numbers.

17. Automatic Callback – allows a user who had dialed a busy station within the Centrex group to dial a code which will ring his station back when the busy station hangs up.

18. Call Park – allows a call to be placed in a virtual hold that can be retrieved from any station in the Centrex group.

19. Voice/Data Protection – this feature inhibits intrusions such as Call Waiting and Operator Verification when the line is busy.

20. Call Waiting / Call Waiting Cancel – Call Waiting provides a burst of tone in inform a station user with a call already in progress that another call is waiting to be answered. Call Waiting Cancel allows station user, on a per call basis, to deactivate Call Waiting by dialing an access code.

21. Regular Hunting – provides for the search for an idle station in a sequential fashion starting with the pilot number. If no stations are idle the caller will receive a busy signal.

3.0 - DESCRIPTION OF SERVICE

3.2 Product Descriptions (Continued)

3.2.2 FTC Business Services (Continued)

3.2.2.D Centrex Services (Continued)

3.2.2.D.1 Centrex Features (cont.)

22. Circular Hunting – provides for the search, an idle station, or a call that was originally directed to a number in the middle of a hunt group. This search continues to the end of the group then returns to the beginning and hunts through to the number originally dialed.

23. Uniform Call Distribution – distributes calls evenly among all stations in a hunt group. When a caller is connected to an idle station, the next station in the group is marked as the starting point for the next hunt and proceeds in a circular manner.

24. Queuing - this feature may optionally be used when all stations in a hunt group are busy. The call remains in a queue until an idle station is located.

25. Do Not Disturb – allows a user to prevent incoming calls from ringing at his/her station by diverting them to a tone or recorded announcement. Offered with a PIN (Personal Identification Number) override that allows selected callers to complete their call attempt.

26. Direct Connect – automatically places a call to a pre-selected directory number when the user lifts the receiver off the switch hook.

27. Alert Line – Provides for a call to be automatically placed to a pre-selected destination after a time-out interval of 1 to 14 seconds.

28. Off-Premise Station – enables a secondary location to access the same Centrex features and services at the main location of a Centrex group. The same Central Office must serve both primary and secondary locations.

29. Reserved For Future Use

30. Reserved For Future Use

31. Recorded Announcement – this feature routes calls to a recorded announcement at the Cooperative's Central Office. This announcement may be customized to customer specifications.

32. Music on Hold – this feature provides access to a common music source for use with call hold, transfer, park and queuing features.

3.0 - DESCRIPTION OF SERVICE

3.2 Product Descriptions (Continued)

3.2.2 FTC Business Services (Continued)

3.2.2.D Centrex Services (Continued)

3.2.2.D.1 Centrex Features (Cont.)
33. Station Message Detail Recording – provides month-end detail of billable and non-billable calls for a Centrex group by station or account code.

3.2.2.D.2 <u>Centrex Packages</u>
1. Basic Feature Package

The following features will be a prerequisite to any other individual feature and/or feature package. The charges associated with this Basic Package will be included in the basic Centrex station line rate.
The Basic Feature Package includes:
1) Direct Inward Dialing (DID)
2) Direct Outward Dialing (DOD)
3) Call Hold
4) Call Transfer
5) Intercom Dialing

2. Series I Feature Package

This Centrex feature package includes all features in the Basic Feature Package and the following:
1) Call Forward (Choose One: All Calls, Busy, Don't Answer)
2) Call Pickup (w/i Group)
3) Distinctive Ringing
4) Three Way Calling
5) Paging Access
6) Toll Restriction

3. Series II Feature Package

This Centrex feature package includes all features in the Basic and Series I Feature Packages and the following:
1) Speed Dialing (30 Code)
2) Automatic Callback
3) Call Park
4) Voice/Data Protection
5) Regular Hunting
6) Directed Call Pickup
7) Call Waiting / Call Waiting Cancel

3.0 - DESCRIPTION OF SERVICE

3.2 Product Descriptions (Continued)

3.2.2 FTC Business Services (Continued)

3.2.2.D Centrex Services (Continued)

3.2.2.D.2 Centrex Packages (Continued)

4. Individual Features

Other optional features are available on an individual basis for those Centrex subscribers wanting to implement them in conjunction with their feature package. All individual features offered by the Cooperative, and the conditions and charges relative to these individual features can be found in Section 4.0 of this Tariff.

5. Attendant Features

Attendant Features are offered in conjunction with the use of customer provided attendant consoles. The use of an attendant console requires three (3) additional Centrex lines at applicable rates. Attendant Features will be handled on an individual case basis.

3.2.2.E Digital Centrex (ISDN)

1. Digital Centrex is a digital, central office based communication system implementation that requires no switching equipment on the customer's premises.

2. ISDN-Centrex Access Facilities and Communications Channels will be furnished at applicable rates as provided in Section of this Tariff.

3. ISDN – Centrex will be furnished subject to facilities availability.

4. Digital Centrex provides the customer the ability to access the following features where available:

   a. Additional Call Appearances – this features allows the same directory number to appear more than once on a customer's ISDN capable telephone set.
   b. Multiple Appearance Directory Numbers – this feature allows a directory number(s) from one ISDN-Centrex set to appear on the comparable sets of others.
   c. Analog Line Appearances – provides for call coverage of analog users by having those numbers appear on a ISDN-Centrex set.

3.0 - DESCRIPTION OF SERVICE

3.2 Product Descriptions (Continued)

3.2.2 FTC Business Services (Continued)

3.2.2.E Digital Centrex ISDN (Continued)

d. Bridging – allows more than on ISDN-Centrex set in a Multiple Appearance group to be active on the same call simultaneously.

e. Privacy – allows a user to restrict other station from bridging onto an existing call that is active at that station or picking up a call on hold. This functionality can be provided on a per call basis by the user manually pressing a button at each call or by programming to provide privacy automatically on answer.

f. Intercom Dialing – allows for ISDN-Centrex station-to-station calls. Intercom calls can be made by pressing a designated button and dialing one or two digits.

g. Display Capability – allows appropriately equipped telephone set to display various information.

a. Idle time
b. Call progress information
c. Caller Number Deliver – charges assessed per directory #
d. Called Number Display
e. Calling Reason Display
f. Message Waiting Indication

h. Feature Function Buttons – gives user the ability to assign features to specific buttons on the ISDN-Centrex set.

i. Ringing Options – when used in conjunction with Multiple Appearances Directory Number arrangements, it allows for the options of abbreviated ringing, delayed ringing, no ringing, immediate ringing, or normal ringing. Each directory number may have different ringing options.

5. All regulations and conditions for ISDN service as specified in Section 3.2.9 of this Tariff are applicable for this and all levels of ISDN service.

6. Ordering of Digital Centrex requires that a line be provisioned with at least one Circuit-Switched Voice or Circuit-Switched Alternate Voice/Data communications channel.

3.2.2.F Off Premise Extension (OPX)

OPX is an extension line at a location other than the premise where the main station service is located. See section 4.3.5 for Rates.

3.2.2.G Bridged Drop Service

A Bridged Drop is when one telephone number rings in two separate locations connected by bridging two separate drops which terminate in the same terminal(pedestal or pole). This offering is only available where it is technically feasible. Special construction cost may apply in regards to but not limited to buried, “bored”, or “pushed” drops. See section 4.3.6 for Rates

3.0 - DESCRIPTION OF SERVICE

3.2 Product Descriptions (Continued)

3.2.3 Directory Listings

For each customer of FTC's Exchange Access Service (s), the Company, shall arrange for the listing of the Customer's main billing number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at an additional charge.

3.2.4 Residential Service

Residential Service provides the customer with a single analog, voice grade telephonic communications channel, which can be used to place or receive one call at a time.

3.2.5 Optional Calling Features

3.2.5.A Custom Calling Features

These services are telephone service arrangements, which may be provided only from central offices equipped to provide one or more of the following custom calling features:

1. Call Forwarding - Permits a customer to transfer all incoming calls to another telephone number. The customer pre-selects a second telephone number to which all incoming calls are to be transferred automatically. Calls may be transferred to a long distance message telecommunications point subject to the availability of the necessary facilities in the central office from which the calls are to be transferred. Call Forwarding shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part, of message toll charges that would regularly be applicable between the access line originating the call and the access line to which the call is transferred. Customers utilizing Call Forwarding service are responsible for the payment of charges for each toll call between his access line and the distant access line to which the call was transferred.

2. Call Forward – No Answer (Fixed) - Provides an arrangement for transferring incoming calls to a predetermined number after a designated number of rings for which the phone is not answered. This feature is central office activated/deactivated.

3. Call Forward - Busy Line (Fixed) - Provides an arrangement for transferring incoming calls to a predetermined number when the called parties line is busy. This feature is central office activated/deactivated.

4. Call Waiting/Call Waiting Cancel – Call Waiting by means of a tone signal, customer who is using his telephone is alerted when another caller is trying to reach that telephone number. This service permits putting the first call on hold so that a second call can be answered. Call Waiting Cancel allows a customer with the Call Waiting feature to cancel the operation of Call Waiting for one call. The customer dials the Cancel Call Waiting code and

3.0 - DESCRIPTION OF SERVICE

3.2 Product Descriptions (Continued)

3.2.5 Optional Calling Features

3.2.5.A Custom Calling Features

dial tone is heard. Without hanging up, the customer then places the call. During this call only, the Call Waiting feature is inactive. Call Waiting tones will not interrupt this call.

5. Three Way Calling - Enables a customer to add a third party on an existing call without operator assistance, thereby establishing a three way conversation. The transmission quality may vary depending on the distance and routing necessary and may not necessarily meet normal standards.

6. Speed Calling - Enables a customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. A customer may subscribe to either the 8-code capacity or 30-code capacity on their line.

7. Call Hold - Allows the subscriber to free their line from an existing call, for the purpose of originating a second call or for privacy, while retaining the first call on hold. This feature is subscriber activated.

8. Reserved For Future Use

9. Do Not Disturb - Allows the subscriber to divert incoming calls to a special tone or optional announcement stating that the phone is in the Do Not Disturb mode. The subscriber will have a personal identification number (PIN) that he may distribute at this discretion to those calling parties which he may want to have the ability to override the Do Not Disturb mode. This feature is subscriber activated.

10. Voice/Data Protection - Prevents interruption tones; i.e. operator verification, Call Waiting, from occurring when your line is busy, particularly during a data transmission. This feature is subscriber activated. (D)

11. Personal Ringing - Provides for the assignment of as many as three different telephone numbers to the same line. Each number produces a varying ring cadence on the same telephone.

12. Alert Line - Provides an interval of 10 seconds from the time the subscriber goes off-hook during which he receives normal dial tone and can originate calls. After the time interval expires, a call is places automatically to a predetermined number.

3.0 - DESCRIPTION OF SERVICE

3.2 Product Descriptions (Continued)

3.2.5 Optional Calling Features

3.2.5.A Custom Calling Features

13. Trunk Hunting - Provides for the automatic rotation of one line to another when the dialed line is busy.

A. Linear Hunting: Sequential search for an idle station beginning with the pilot number (directory listing).

B. Circle Hunting: Allows calls directed to busy stations in the middle of a hunt group to search through the to the end of the group, then start at the beginning of the hunt list in search of an idle station.

C. Uniform Call Distribution: When a call is connected to an idle station, the next station is marked as the starting point for hunting when the next incoming call is received. This hunt proceeds in a circular manner.

14. Call Forward - No Answer (Variable) - Provides an arrangement for transferring incoming calls to a predetermined number after a designated number of rings for which the phone is not answered. This feature is subscriber programmed and activated.

15. Call Forward – Busy Line (Variable): Provides an arrangement for transferring incoming calls to a predetermined number when the called parties line is busy. This feature is subscriber programmed and activated.

16. Three-Way Call Transfer - Allows a user to hold an in-progress call and complete a second call while maintaining privacy from the first call or to add on the previously held call for a three way conference. Incoming calls may be transferred to another access arrangement. Allows the subscriber to go on hook while both legs of the three-way call remained bridged together.

3.2.5.B Class Features

1. Automatic Call Return - Enables a customer to automatically return the last incoming call. If the call back number is busy, this feature allows a user to camp on or que the called party. When an on-hook condition is detected, both numbers will ring to establish the call.

2. Automatic Redial - The subscriber can dial a code which facilitates the continuous attempt to redial a busy number. When that line becomes available a special ringing signal is given to the calling party and upon his answering this signal, the telephone switch will complete the call to the previously busy line. (aka Repeat Dialing)

3.0 - DESCRIPTION OF SERVICE

3.2 Product Descriptions (Continued)
3.2.5 Optional Calling Features
3.2.5.B Class Features (Continued)

3. Call Identification - This feature delivers calling party information to parties being called. Caller ID will indicate the directory number of the calling party or may indicate the number of the calling party is private or unavailable.

4. Calling Name Delivery - This feature delivers calling party information to parties being called. Calling name delivery will indicate the name of the calling party or may indicate the name of the calling party is private or unavailable.

5. Call Identification Blocking - This feature allows a subscriber to designate his directory number and name private and restrict its availability and delivery to the called party. Call Identification blocking is provided to all subscribers on a per call basis at no charge. To activate this feature there must be a two (2) digit number dialed prior to placing a call.

6. Priority Ringing - Allows subscribers to program their telephone to ring distinctively whenever called from a number on a pre-determined list. A normal ring pattern will be experienced from any caller not on that list. This feature has an identical effect on the Call Waiting tone for those subscribing to both services.

7. Preferred Call Forwarding - Allows the subscriber to create a list of specified numbers that will be forwarded to a designated forward-to number. Calls from directory numbers not on the list will ring in the normal fashion.

8. Call Screening - Allows a subscriber to develop a list of directory numbers from which he will not accept/will only accept calls. The rejection/acceptance list is maintained by the subscriber and the feature can be turned off and on at the subscriber's discretion. Rejected calls are routed to a rejection announcement.

9. Anonymous Call Rejection - enables a called party to reject calls from a caller who has designated his directory number as private. The calling party will receive a recorded announcement indicating that the person they are calling does not wish to receive calls from callers who choose to block their number. The called part does not receive any indication of rejected calls.

10. Call Waiting ID - Allows a subscriber who has prerequisitely subscribed to both Call Waiting and Call Identification to have Call Identification information delivered when the called part is off-hook. The information will be delivered with the Call Waiting tone.

3.0 - DESCRIPTION OF SERVICE

3.2 Product Descriptions (Continued)
3.2.5 Optional Calling Features
3.2.5.B Class Features (Continued)

11. Toll Restriction - Restricts associated line from reaching dialing codes required to access long distance carrier networks to place long distance calls.

12. Telemarketer Screening: Is a service that intercepts calls that are delivered as "unknown" or "out-of-service" to a subscriber's line. The service plays an announcement stating that the subscriber they have called does not accept calls from telemarketers. In addition it allows callers who are not telemarketers to dial "1" and the call will be completed. The subscriber must pre-requisitely subscribe to Call Identification in order to receive this service.

13. Remote Activation of Call Forwarding: Allows subscribers who subscribe to Call Forwarding to activate or deactivate Call Forwarding or change the forwarded-to destination from a remote location (away from the subscriber's residence or business). The feature is evoked by dialing the access number and Personal identification number(PIN) assigned by telephone company.

3.0 - DESCRIPTION OF SERVICE

3.2 Product Descriptions (Continued)

3.2.6 Optional Service Features

Central Office Blocking is offered to provide the subscriber a choice of restrictions. The following options will protect the subscriber from certain types of undesired calls being made from their station.

Option A: 011+ blocking provides central office blocking of calls to numbers outside the North American Numbering Plan.

Option B: Blocks all dialing except EAS and 911.

Option C: Blocks all dialing except EAS, 911, and 1+800.

Option D: Blocks all dialing except EAS, 911, 1+800, and 0+.

Option E: PIN (Personal Identification Number) Override for blocking of all dialing except EAS and 911.

Option F: Blocks 411, 555-1212 and (NPA)555-1212.

Note: 900 & 976 are blocked at the time of line installation unless otherwise requested by the subscriber. Lines not blocked at the time of installation and then later blocked with any of the available options will require the application of a normal service order charge.

3.2.7 Operator-Assisted Services

Operator-assisted services are provided to Business and Residential Customers on a pre-subscribed basis. Services are also provided to Customers and Users of exchange access lines which are pre-subscribed to the Company's inter-exchange outbound calling services. Various billing arrangements are available with FTC's operator-assisted service including

Calling Card, Commercial Credit Card, Collect, Person-to-Person and Third Party. Monthly and/or usage-sensitive charges may apply as stated in Section 4, as well as per call operator charges.

3.0 - DESCRIPTION OF SERVICE

3.2 Product Descriptions (Continued)

3.2.7 Operator-Assisted Services (Continued)

3.2.7.A Operator Dialed Surcharge

This surcharge applies to Operator Station and Person-to-Person rated calls when the Customer has the capability of dialing all the digits necessary to complete a call, but elects to dial only the appropriate operator code and requests the operator to dial the called station. The surcharge does not apply to:

1) calls where a Customer cannot otherwise dial the call due to trouble on the FTC network; and
2) calls in which a Company operator places a call for a calling party who is identified as being handicapped and unable to dial the call because of his/her handicap.

The Operator Dialed Surcharge applies in addition to any other applicable operator charges.

3.2.7.B Busy Line Verify and Line Interrupt Service

Upon request of a calling party, the Company will verify a busy condition on a called line. The Operator will determine whether the line is clear or in use and report its status to the calling party. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

A charge will apply when:

1. The operator verifies that the line is busy with a call in progress;
2. The operator verifies that the line is available for incoming calls; or
3. The operator verifies that the called number is busy with a call in progress and the customer requests interruption. The operator will then interrupt the call, advising the called party of the name of the calling party. Charges apply for both verification and interruption.

No charge will apply when:

1. The calling party advises that the call be to or from an official public emergency agency; or under conditions other than the three stated above.

Busy Verification and Interrupt service is furnished where and to the extent that facilities permit. The Customer shall indemnify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.

3.0 - DESCRIPTION OF SERVICE

3.2 Product Descriptions (Continued)

3.2.8 A. Directory Assistance

Customers and users of the Company's business and residential calling services (excluding Toll Free services) may obtain directory assistance in determining telephone numbers by calling the Directory Assistance operator.

1. Residence customers will be charged for each call to the Directory Assistance Bureau after the first two inquires per month.

A credit will be given for calls to Directory Assistance when:
1. The Customer experiences poor transmission or is cut off during the call,
2. The Customer is given an incorrect telephone number, or
3. The Customer inadvertently misdials an incorrect Directory AssistanceNPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.
Exemptions:
The single-line main telephone exchange line of a handicapped user, as defined by the Federal Register, Vol. 35 #126, which has been registered with the company will be exempt from Directory Assistance charges.

B. Directory Assistance Call Completion

Directory Assistance Call Completion is an optional service provided to subscribers of Directory Assistance service. When the subscribers dial (411) they may choose to have the telephone number they have requested dialed by the DA Operator System. A carrier and rate announcement will be made prior to customer initiation of call completion.

1. The service is available to business and residential subscribers.
2. Subscribers may request blocking to DACC calls originating from their telephone lines.
3. DA Call Completion is not available for the following types of services:
   a. 800/888/877/900/976 Service
   b. Alternately billed calls (e.g., Collect, Calling Card or Billed to Third Number)
   c. Calls from Public Telephone Access Service for Customer Provided Equipment
4. Rates and Charges – see Section 4.43 and Appendix A. **(M)**

3.0 - DESCRIPTION OF SERVICE

3.2 Product Descriptions (Continued)

3.2.9 Integrated Services Digital Network (ISDN) Basic Rate Interface (BRI)

3.2.9.A General

1. ISDN provides an end-to-end digital communications path that provides the ability to transmit data and voice over the same telephone line simultaneously. This functionality is provided via channelized transport facilities.

2. ISDN service can be used in conjunction with a customer's residential service, individual business line, or Centrex service. The ISDN-BRI (Basic Rate Interface) arrangement uses only one physical line to provision two communications channels called Bearer, or B Channels. Another channel, called the Delta or D channel is provisioned on the same single physical line. The complete ISDN-BRI facility is known as 2B+D.
   (a) B Channel – The B Channel is a bi-directional synchronous channel capable of digital transmission speeds of 64 kilobits per second (kbps). Each B Channel may be configured in one of the following ways:
      1. Circuit-Switched Voice – allows the user to originate and receive voice calls only, utilizing a single circuit-switched B Channel.
      2. Circuit-Switched Data – allows the user to originate and receive data calls only, utilizing a single circuit-switched B Channel.
      3. Alternate Circuit-Switched Voice/Data – allows the user to originate and receive either voice or data calls over a single B Channel, but not simultaneously.

*Note – for the purposes of all ISDN applications other than those related to ISDN-Centrex, all ISDN-BRI lines will be configured and priced according to the 2B+D model. Both B Channels will be configured to be alternate circuit-switched voice/data capable.

   (b) D Channel – the D Channel is a 16kbps digital signaling channel that carries signaling and control for the B Channels.

3. All ISDN-BRI lines consist of central office equipment and outside plant facilities extending from the Cooperative's switching equipment to the customer's point of demarcation.

3.0 - DESCRIPTION OF SERVICE

3.2. Product Descriptions (Continued)

3.2.9 Integrated Services Digital Network (ISDN) (Continued)
Basic Rate Interface (BRI)
3.2.9.A General (Continued)

4. Telephone Numbers
   A. Primary Telephone Numbers – each B Channel of an ISDN-BRI line includes a single primary telephone number. On a 2B+D ISDN line, calls are routed to the appropriate terminal device (voice telephone, fax, computer modem) based on the call type on the ISDN-BRI line.
   B. Secondary Telephone Numbers – An ISDN line may have additional telephone numbers that are capable of originating and receiving calls independent of the Primary Telephone Number; however, each B Channel is allowed only one simultaneous circuit connections at a time.
   C. User's are limited to 4 telephone numbers (primary & secondary) per B Channel.

3.2.9.B Regulations and Conditions

1. The regulations and rates expressed herein are in addition to all applicable regulations and rates specified in other Sections of this Tariff unless otherwise excluded.

2. Customer Premise equipment compatibility is the responsibility of the user. All equipment used to interface with this service is required to conform with National ISDN guidelines. The Customer is responsible for installation, operation and maintenance of any terminal equipment, data unit, or communications system provided by the Customer.

3. The Cooperative shall not be held responsible to the customer if any changes in equipment, operations, or procedures of the Cooperative render the CPE obsolete or requiring modification or alteration or otherwise affective its use or performance.

4. Minimum service subscriptions period is one month. Temporary suspension of service is not allowed.

5. ISDN-BRI service is furnished at the option of the Cooperative. These services are furnished subject to central office switching capability, capacity, and the availability of outside plant facilities meeting the criterion for ISDN service.

3.0 - DESCRIPTION OF SERVICE

3.2. Product Descriptions (Continued)

3.2.9 Integrated Services Digital Network (ISDN) (Continued)
Basic Rate Interface (BRI)

3.2.9.B Regulations and Conditions (Continued)

A. Where facilities are not available, or unusual expenditures are involved to make such facilities available, the customer may be required to pay construction charges to cover the additional costs, or to contract to a specified service term, or both.

B. Distance Extension Service: ISDN-BRI service may be provided, at the option of the Cooperative, to a customer location served beyond the normal transmission range of the serving central office. In such cases, Distance Extension Service rates and charges are applicable in addition to the standard rates and charges for ISDN-BRI. These DES rates and charges will be determined on an individual case basis.

6. End User Common Line Charge are applicable, under current Federal Communications Commission ruling, to ISDN-BRI service on a per line basis. The customer shall be liable for all adjustments to the EUCL as mandated by the FCC (or any other regulatory body of competent jurisdiction) in the future
7. One primary directory number is provided for each B-Channel of an ISDNBRI line.
an additional charge applies for each subsequent number on a B-Channel.

8. The Cooperative shall not be held responsible or liable for any loss or damages resulting from error, interruptions, defects, or malfunctions of ISDN-BRI service or associated equipment.

3.2.10 Auxiliary Line Service (Limited Service)

3.2.10.A General

1. This service is designed to accommodate subscribers who need a line other than their regular two-way service to facilitate their connection to peripheral services such as an answering service, alarm monitoring, voice messaging, etc.
2. This line would normally be accessed by the subscriber by call forwarding from basic service. The auxiliary line is to be forwarded to the desired peripheral service company. The auxiliary line has no network access by which a telephone set could be connected to obtain dial tone for the placement or acceptance of calls other than to/from the predetermined "forward to" number.

2. Any tolls charges incurred as a result of forwarding the auxiliary line are the responsibility of the subscriber.

3. The auxiliary number will <u>not</u> be published in the directory.

3.0 - DESCRIPTION OF SERVICE

3.2.11 Integrated Service Digital Network (ISDN) Primary Rate Interface (PRI)

3.2.11.A General

1. ISDN PRI is a local and or Intra-LATA offering supported by the Integrated Services Digital Network (ISDN) architecture.

2. ISDN PRI provides an ISDN based, DS1 access to the telecommunications network and includes the flexibility of integration of multiple voice and/or data transmission channels on the same line. The service will provide connectivity between ISDN compatible Customer Premise Equipment (CPE) and a serving central office. The basic channel structure for ISDN PRI is twenty-three 64 Kbps B Channels and one 64 Kbps D Channel. The

3. 23 B Channels can be used to connect the customer's CPE to the Public Circuit Switched Network (e.g., outward, inward, and 2 way network access). Calling Number Delivery, Called Number Delivery, and Hunting functionality are inherent to this service. One Directory Listing will be furnished at no charge to each ISDN PRI B Channel. Additional listings can be obtained as specified in section 6 of this Tariff.

4. ISDN PRI provides capability for the transmission of digital signals only. Clear Channel Capability and Extended Superframe Format are inherent to the service.

5. For Intra-LATA offerings Interoffice Channels will be furnished between central offices and charged at rates based on airline distance between the central offices.

6. Unless otherwise specified, the regulations for ISDN PRI stated herein apply in addition to the regulations set forth in Section 2 of this Tariff.

7. Customer Premise Equipment (CPE) that is compatible with the ISDN PRI interface is the responsibility of the customer.

8. Suspension of service is not allowed.

9. Verification and Emergency Interrupt service is not available.

3.2.11.B Regulations and Conditions

1. ISDN-PRI service is furnished at the option of the Cooperative. These services are furnished subject to central office switching capability, capacity, and the availability of outside plant facilities meeting the criterion for ISDN service.

3.0 - DESCRIPTION OF SERVICE

3.2. Product Descriptions (Continued)

3.2.11 Integrated Service Digital Network (ISDN)
Primary Rate Interface (PRI)
3.2.11.B Regulations and Conditions

2. End User Common Line Charges are applicable, under current Federal Communications Commission rulings, on a per line basis. The customer shall be liable for all adjustments to the EUCL as mandated by the FCC(or any other regulatory body of competent jurisdiction) in the future.

3. ISDN PRI Digital Data Only Signaling Groups may be configured in one of the following four standard arrangements of call types:

   A. Inward Calls: The number of accommodated by the Signaling Group will be equal to the number of active B Channels.

   B. Outward Calls: The number of Outward Calls accommodated by the Signaling Group will be equal to the number of activated B Channels.

   C. Inward Calls and Outward Calls: The maximum number of simultaneous calls for each call type is determined by the customer. For each call type, the maximum number of simultaneous calls must be less than or equal to the number of activated B Channels in the Signaling Group.

   D. 2-way Calls: The number of 2-way Calls accommodated by the Signaling Group will be equal to the number of activated B Channels.

3.2.11.C For Rates and Charges, see Section 4 and Appendix A **(M)**

(M)

3.0 - DESCRIPTION OF SERVICE

(M)

(M)

3.3 Service Charges

3.3.1 General

A. The term Service Charge as specified herein and in other portions of this Tariff is defined as a nonrecurring charge or charges applying to the ordering, installing, moving, changing, rearranging or furnishing of telephone service, miscellaneous and supplemental equipment and other telephone facilities. Service Charges are categorized as (a) Service Ordering Charge (b) Central Office Line Connection Charge, (c) Premises Visit Charge.

(a) Service Ordering Charge:
This charge applies for work performed by the Cooperative in connection with the receiving; recording and processing of subscriber request for local access service.
This charge applies per subscriber request for work performed by the Cooperative to be completed for the same account on the same premises on the same date.

(b) Central Office Line Connection Charge:
This charge applies for arranging and exchange line to provide service between the Central Office and the subscriber's premises. This work includes, but is not limited to:

3.0 - DESCRIPTION OF SERVICE

3.3 Service Charges (Continued)
General

(1) Making and changing connections in the Central Office.

(2) Making and changing connections in distribution facilities between the Central Office an subscriber's premises, including necessary cross connections and line and station transfers.

(c) Premises Visit Charge:
This charge applies for a visit to the subscriber's premises to install local access service.

3.3.2 Miscellaneous Charges

A. Wire Tap Investigation

When, at the request of a customer, a wire tap investigation is made by the Telephone Company, and when no wire tap or trouble condition in Telephone Company equipment or facilities can be found, a one time charge for inspection of the facilities and equipment serving the customer may be applicable. See Section 4 and Appendix A for rates. **(T)**

B. Tracing of Harassing Calls

A one time charge applies for the installation or application of equipment for the purpose of tracing harassing telephone calls to a customer. The Telephone Company shall leave the equipment in place for a period of no more than seven days. Should a harassing call be made during this period, the Telephone Company shall attempt to trace the call and report the results to the proper authorities for legal handling. Should the customer elect to pursue prosecution of the alleged caller(s), the collected charge will be refunded to the customer. A copy of the warrant or affidavit from the prosecutor's office must be provided to the Company indicating that prosecution is forthcoming. This charge is not applicable to a governmental department or agency, public, private or parochial school. . See Section 4 and Appendix A for rates. **(T)** **(T)** **(T)**

3.0 - DESCRIPTION OF SERVICE

3.4 Optional Calling Plans

3.4.1 Region Plus Plan:

A. General

1. The plan will allow subscribers to call anywhere within the originating lata as well as any FTC, FTC Diversified Services Inc., or FTC Wireless subscriber regardless of jurisdiction for a per minute charge for all such usage. **(T)**
2. The plan includes local service as described in section 3.1 of this tariff.
3. Farmers Long Distance is a prerequisite as customer's PIC for participation in this plan.
4. Ten digit dialing will be required for toll calls within the defined calling scope in section 3.4.1.A1.
5. Detailed billing is not included in this plan. The subscriber can request this feature for an additional cost per month. **(T)**
6. This plan is intended for Voice Use only.

B. Rates and Charges:

Please see Section 4 and Appendix A for rates. **(T)**

3.4.2 Nationwide Plan:

A. General

1. The plan will allow a subscriber to call anywhere/anytime in the continental United States for a per minute charge. **(T)**
2. This plan is for Residential subscribers only.
3. The plan includes local service as described in section 3.1 of this tariff.
4. Farmers Long Distance is a prerequisite as customer's PIC for participation in this plan.
5. Ten digit dialing will be required for toll calls within the defined calling scope in section 3.4.2.A1.
6. Detailed billing is not included in the plan. The subscriber can request this feature for an additional cost per month. **(T)**
7. This plan is intended for voice use only.

B. Rates and Charges

Please see Section 4 and Appendix A for rates. **(T)**

3.0 - DESCRIPTION OF SERVICE

3.4 Optional Calling Plans (Continued) **(N)**

3.4.3 Nationwide Plan for Business:
A. General

1. The plan will allow a "qualified" business subscriber to call anywhere/anytime in the continental United States on an unlimited basis for a fixed monthly charge per access line.
2. This plan is for Business subscribers only.
3. The plan does not included local service billing as described in section 3.1 of this tariff.
4. Ten digit dialing will be required for toll calls within the defined calling scope in sections 3.4.2.A1.
5. Detailed billing is not included, but can be requested for an additional $3.00 per month.
6. This plan is intended for voice use only.
7. Users exceeding 150% of the average monthly Nationwide business customer usage may be changed to another plan.

B. Rates and Charges
Please see section 4.13 for rates.

(N)

3.0 - DESCRIPTION OF SERVICE

3.5 811 Dialing Service

3.5.1 General

A. 811 Dialing Service ("811") is a three digit local dialing arrangement, available in specified areas, with FTC Diversified Services Inc.. for delivery of general information via voice grade facilities, the Utility Protection Center, Call-Before-You-Dig program. Pursuant to Order 05-59, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 811 code is assigned for access to one call centers. In addition, the 811 subscriber must comply with any orders and rules pertaining to 811, adopted by the FCC in rulemaking proceeding CC Docket 92-105.

B. 811 is available in FTC DSI Local Calling Area only. To provide access to a 811 number to end users in the local calling area of another local exchange carrier or to a competitive local exchange carrier's (CLEC's) end users within the local calling area, the 811 subscriber must make appropriate arrangements with the other local exchange carrier or CLEC.

C. The Local Calling Area of the 811 subscriber will be the basic local calling area for the Company's exchange as defined in Section A3 of this Tariff, as facilities permit.

D. This service is furnished subject to the availability of the 811 number.

E. 811 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc) or a 10-digit toll free number.

F. Limitations and use of service as stated in Section A2 of this Tariff apply.

G. Access to 811 is not available to the following classes of service:
- Payphone Service Provider Telephones (PSPs)
- Hotel/Motel/Hospital Service
-1+
- 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
- Inmate Service
- 101XXXX
- Wireless

Operator assisted calls to the 811 subscriber will not be completed.

3.0 - DESCRIPTION OF SERVICE

3.5 811 DIALING SERVICE (Cont'd)

3.5.1 General (Cont'd)

H. The 811 subscriber is restricted from selling or transferring the 811 number to an unaffiliated entity, either directly or indirectly except under direction of the Commission.

I. An "affiliate" of a 811 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 811 subscriber. The term "control" (including the terms "controlling", "controlled by: and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise. If a 811 subscriber becomes an affiliate of or is acquired by another 811 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 811 number within 6 months of the merger or acquisition.

J. Calls to a disconnected 811 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 811 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

3.5.2 Service Requirements and Conditions

A. All requests for 811 must be submitted in writing to the South Carolina Public Service Commission. The Commission will allocate 811 numbers in the basic Local Calling Areas based upon requirements and/or standards established by the FCC.

B. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 811 subscriber will be billed the nonrecurring charge when the service is provisioned by the company.

C. The 811 subscriber must, prior to provisioning of the service, sign a written acknowledgement of possible recall of the 811 number by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 05-59 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 811 codes. If a recall is effected, the Company will work with all 811 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10 digit dialing arrangement within the 6 month notice period. The 811 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 811 subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.

D. Only one 7 or 10-digit local number or one 10-digit toll free number may be used as the lead number per basic Local Calling Area. All central offices within a basic Local Calling Area must be pointed to the same 7 or 10-digit local number or one 10-digit toll free number. Appropriate rates from Section 4, of this Tariff will apply.

E. The 811 Dialing Service is provided where facilities permit.

3.0 - DESCRIPTION OF SERVICE

3.5 811 DIALING SERVICE (Cont'd)

3.5.2 Service Requirements and Conditions (Cont'd)

F. 811 will be provided under the following conditions.

1. For network sizing and protection, the 811 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to 811.

2. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 811 without impairing the Company's general telephone service or telephone plant. It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours 811 Dialing Service.

3. The 811 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

4. The 811 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander.

5. Suspension of 811 Dialing Service as covered in Section 2 of this Tariff is not applicable for this service.

6. The 811 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 811. If requested by the Company, the 811 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's 811 service.

3.0 - DESCRIPTION OF SERVICE

3.5 811 DIALING SERVICE (Cont'd)

3.5.2 Service Requirements and Conditions (Cont'd)

7. A written notice will be sent to any 811 subscriber following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 811. If after notification the subscriber makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

G. If a pre-recorded announcement is provided by the 811 subscriber, the following conditions apply.

1. The 811 subscriber's sponsorship of any particular announcement of recorded program service shall not preclude another 811 subscriber from sponsoring the same or similar announcement or recorded program service.

2. The provision of access to the 811 network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.

3. The 811 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.

4. The 811 subscriber assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.

3.0 - DESCRIPTION OF SERVICE

3.5 811 DIALING SERVICE (Cont'd)

3.5.2 Service Requirements and Conditions (Cont'd)

H. The Company may take all legal and practical steps to disassociate itself from 811 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.

I. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber

4.0 – MAXIMUM RATES

(N)

4.1 General

All rates listed in this section are the maximum billing rates established for each of the services listed. *See attached Appendix A for the current rates for each of the listed services.*

4.2 Monthly Exchange Rates

Monthly exchange rates are shown below.

The rates specified herein, with base rate are charges when applicable to service furnished outside the base rate area of exchange, entitle subscribers to an unlimited number of messages to all stations within the serving exchange.

PREPAID SERVICE	RESIDENCE	BUSINESS	
** $65.00	$29.95	$49.95	*maximum*

** Note that the Non-Recurring Rate for Prepaid Service will also be $49.00, not the usual Service Order Charges.

4.3
Business Exchange Line Service

4.3.1 Optional Features

	MAXIMUM Monthly Rate
per trunk:	
Hunting	$ 5.00

Installation Charge per service order as applicable.

4.3.2 Private Branch Exchange Service

This service may be provided with or without the Company's long distance service.

	Non-recurring	MAXIMUM Monthly Rate
Monthly Charges		
per access line	$100.00	$75.00

4.3.3 Additional Business Services

4.3.3.A Direct Inward Dial (DID) Service

DID trunk	$ 100.00	$ 75.00
Per Block (25 DID Numbers)	$ 150.00	$ 9.95
Per Addt'l Block (25 Numbers)	$ 50.00	$ 9.95
Per Block (100 DID Numbers)	$ 500.00	$ 29.95
Per Addt'l Block (100 Numbers)	$ 150.00	$ 29.25

(N)

4.0 MAXIMUM RATES

(N)

4.3 Business Exchange Line Service (Continued)

4.3.4 Centrex Services

A. Service Establishment

Charges for the establishment of Centrex service (physical facilities and programming) are based on a per station line charge shown herein and other applicable service charges found in Section 4.6 of this Tariff relative to business line service.

	MAXIMUM Non-Recurring Charge
Service Establishment (per station)	$25.00

B. Station Line Rates

The following per-line rates apply for contract periods ranging from month-to-month to 36 months. The customer is required to pay for the number of months in the contract service period selected. These rates are inclusive of the Basic Feature Package as described in Section 3.2.2.D of this Tariff.:

		Contract Period MAXIMUM RATES		
Lines	Monthly	12 Months	24 Month	36 Months
3-6	$30.00	$ 20.00	$ 18.00	$ 17.00
7-15	30.00	20.00	18.00	17.00
16-25	30.00	20.00	18.00	17.00
26-50	30.00	20.00	18.00	17.00

Per line prices for customers requiring over 50 stations will be handled under Special Assembly or on an individual case basis.

C. Network Access Registers (NARs) MAXIMUM: $39.95 ea./monthly 25.00 NRC

Network Access Registers are the facilities through which a Centrex station is able to place and receive exchange and long-distance message network calls.
*The number of NARs specified for a Centrex system will be casual/effectual in the operation of DID and DOD.

D. Centrex Feature Packages

Feature Package rates will remain in effect for the life of the contract. No change in a contracted customer's rates will be incurred at the implementation of a new rate structure by DSI. The new rates will be applied to that customer at the beginning of a new contract period.

(N)

4.0 MAXIMUM RATES

(N)

4.3 Business Exchange Line Service (Continued)

4.3.4 Centrex Services (Continued)

D. Centrex Feature Packages (Continued)

1. Basic Feature Packages

Required of all Centrex station lines with the relative cost of this feature package included in the Station Line cost.

2. Series I Feature Packages

This package includes those features as described in Section 3.2.2.D

	MAXIMUM RATES			
	Monthly	12 Months	24 Months	36 Months
Per line	$5.00	$4.50	$4.25	$4.00

3. Series II Feature Packages

This package includes those features as described in Section 3.2.2.D

	MAXIMUM RATES			
	Monthly	12 Months	24 Months	36 Months
Per line	$7.50	$7.50	$6.00	$5.50

E. Individual Station Features

The following features may be ordered to add to individual stations or a group of stations within a Centrex group. The charges associated with each feature apply in addition to charges for specific Feature Packages. A prerequisite minimum of Series I Feature Package is required to add individual station features. Normal Service Ordering charges as prescribed in Section A.4 of this Tariff in addition to applicable non-recurring charges.

	MAXIMUM	
	Monthly Rates/Line	Non-Recurring Charge
Call Forward Busy Line	$2.00	$10.00
Call Forward Don't Answer	2.00	10.00
Directed Call Pickup	2.00	10.00
Speed Dialing (30 Code)	2.00	15.00
Automatic Callback	2.00	10.00
Call Park	2.00	10.00
Voice/Data Protection	2.00	10.00
Call Waiting/Call Waiting Cancel	2.00	10.00
Dial Call Waiting (Camp On)	2.00	10.00
Do Not Disturb	2.00	10.00

(N)

4.0 MAXIMUM RATES

(N)

4.3 Business Exchange Line Service

4.3.4 Centrex Services (Continued)

E. Individual Station Features (Continued)

	MAXIMUM Monthly Rates/Line	MAXIMUM Non-Recurring Charge
Direct Connect	5.00	10.00
Alert Line	5.00	10.00
Off-Premise Station	5.00	7.50
Station Message Detail Recording (per month/per 10 line increment of Centrex group)	20.00	30.00
Regular Hunting	5.00	10.00
Circular Hunting	5.00	10.00
Uniform Call Distribution	5.00	10.00
Queuing (per month for any # lines)	30.00	10.00
Changes to Hunting Arrangements		25.00
Recorded Announcement (standard)	35.00	25.00
Recorded Announcement (customer worded)	95.00	10.00
No NCR for initial Customer Worded Announcement, subsequent changes will incur NRC Charge		50.00
Music on Hold (standard)	39.95	50.00
Announcement/Music Trunk	39.00	50.00
Dial Call Waiting (Camp On)	5.00	10.00
Call Identification		
(Within Cx group only)	5.00	10.00
(Within Cx group & outside)	5.00	10.00
Message Center +Plus	5.00	10.00

F. Software Changes

Additions/deletions and other changes of features assigned to a particular line will be charged as follows:

Feature Additions/Changes
(per station) $9.95 MAXIMUM

Service Ordering charges as specified in Section 4.6.1 of this Tariff will apply to each billing account number effected by feature changes to any quantity of stations assigned to that account number.

(N)

(N)

4.0 MAXIMUM RATES

4.3 Business Exchange Line Service (Continued)

4.3.4 Centrex Services (Continued)

G. Digital Centrex

	MAXIMUM Monthly Rate	MAXIMUM Installation Charge
1. Additional Call Appearance		
-First 4 numbers per set	$2.50	$8.00
-Fifth and subsequent #	$5.00	$8.00
2. Multiple Appearance Directory Numbers		
-First 4 numbers per set	$2.50	$8.00
-Fifth and subsequent #	$5.00	$8.00
3. Analog Call Appearances	$5.00	$8.00
4. Bridging	$2.50	$8.00
5. Privacy	$2.50	$8.00
6. Intercom Callin	$2.50	$8.00
7. Display Capability – there are no charges associated with these features with the exception of Caller Number Delivery. Specific charges for Caller ID as described in Section 4.3.4.E of this Tariff apply per B-Channel.		
8. Ringing Options	$2.50	$8.00

4.3.5 Off Premise Extension	MAXIMUM Monthly Rate	MAXIMUM Installation Charge
Per Line rate	$49.95	$499.00

4.3.6 Bridged Drop Service	Monthly Rate	Installation Charge
Per Line (in addition to R1 or B1 rates)	$9.95	See Section 4.6

4.4 Operator-Assisted Service

4.4.1 Operator Charges (per call)	Charge MAXIMUM
Person-to-Person	$10.00
Station-to-Station (customer dialed)	$ 7.50

When more than one class of service is involved, only the higher surcharge is applicable.

4.4.2 Busy Line Verify and Line Interrupt Service (each request)

Busy Line Verify Service	$ 5.00
Busy Line Verify and Line Interrupt Service	$ 9.00

(N)

4.0 MAXIMUM RATES

(N)

4.4 Operator-Assisted Service (Continued)

4.4.3 Directory Assistance

	MAXIMUM Listing Only	Call Completion	
(per local request)	$ 2.00	$ 1.00	(M)
(per Intralata request)	$ 2.00	$ .199/ minute	
(per Interlata request)	$ 2.00	$ .199/ minute	(M)

The rates are charged for each request for Directory Assistance except for the exemptions specified in Section 3.2.8.

4.5 Directory Listings

	MAXIMUM
Each Additional Listing	$ 2.00
Non Publish	$ 3.00/Month
Non List	$ 1.50/Month

4.6 Service Charges

	MAXIMUM Residence	Business
4.6.1 Service Ordering Charge Per service order		
(1) For connecting new or additional Central Office Lines.	$45.00	$45.00
(2) For moving or changing existing service.	$ 25.00	$ 25.00
4.6.2 Central Office Line Connection Charge Per Central Office Line or Trunk	$30.00	$30.00
4.6.3 Premise Visit Charge Per subscriber request	$ 15.00	$ 15.00
4.6.4 Number Change Charge	$ 30.00	$ 30.00

(N)

(N)

4.0 MAXIMUM RATES

4.7 Custom Calling Features

1. Call Forwarding	$5.00	$7.50
2. Call Forward – No Answer (Fixed)	$5.00	$7.50
3. Call Forward - Busy Line (Fixed)	$5.00	$7.50
4. Call Waiting/Call Waiting Cancel	$5.00	$7.50
5. Three-Way Calling	$5.00	$7.50
6. Speed Dialing (8 code)	$5.00	$7.50
(30 code)	$5.00	$7.50
7. Call Hold	$5.00	$7.50
8. Reserved For Future Use		
9. Do Not Disturb	$5.00	$7.50
10. Voice/Data Protection	$5.00	$7.50
11. Personal Ringing	$5.00	$7.50
12. Alert Line	$5.00	$7.50
13. Trunk Hunting		
a. Linear Hunting		$5.00
b. Circular Hunting		$5.00
c. Uniform Call Distribution		$5.00
14. Call Forward – No Answer (Variable)	$5.00	$7.50
15. Call Forward – Busy Line (Variable)	$5.00	$7.50
16. Three Way Call Transfer	$5.00	$7.50

4.8 Class Features

Automatic Call Return	$5.00	$7.50
Automatic Redial	$5.00	$7.50
Call Identification	$7.50	$9.50
Calling Name Delivery	$5.00	$7.50
Call Identification Blocking	$5.00	$7.50
Priority Ringing	$5.00	$7.50
Preferred Call Forward	$5.00	$7.50
Call Screening	$5.00	$7.50
Anonymous Call Rejection	$5.00	$7.50
Anonymous Call Rejection (with Call Identification)	$5.00	$7.50
Call Waiting ID	$5.00	$7.50
Telemarketer Screening	$5.00	$7.50
Remote Activation of Call Forwarding	$5.00	$7.50

(N)

Pricing for subscribers wanting multiple Calling Features will be as follows:
The highest price feature will be billed at the full value established above and the second and third features will be billed at a 25 percent discount of the tariffed price. The fourth feature will be free and then revert back to a 25% discount for any additional features.

(N)

4.0 MAXIMUM RATES

4.9 Optional Service Features

	MAXIMUM Monthly Rates
Option A	$5.00
Option B	$5.00
Option C	$5.00
Option D	$5.00
Option E	$5.00
Option F	$5.00

4.10 Miscellaneous Service Charges

Wire Tap Investigation Charge	$150.00
Tracing of Harrasing Calls	$ 75.00

4.11 Intergrated Services Digital Network (ISDN) Basic Rate Interface (BRI)

The rates and charges below are for provisioning an ISDN capable access line to the customer's premise. The customer must add the desired B-Channel(s) and D-Channel to configure the service as necessary. As noted in Section 3.2.9 of this Tariff, all ISDN-BRI service offered by FTC DSI will be configured as 2B+D. Single B-Channels will be offered for the purpose of Digital Centrex only.

	MAXIMUM	
Access Facility Charge	Monthly Rate	Installation
ISDN Service	$49.95	$250.00

Communications Channels

a. B-Channel: bi-directional synchronous digital transmission channel capable of supporting 64Kbps.
b. D-Channel: 16Kbps digital signaling/control channel.
c.

	MAXIMUM	
Access Facility Charge	Monthly Rate	Installation
Circuit-Switched Voice (per B-Channel)	$ 12.00	$ 50.00

(N)

(N)

4.0 MAXIMUM RATES

4.11 Intergrated Services Digital Network (ISDN)
Basic Rate Interface (BRI) (Continued)

	MAXIMUM	
Circuit-Switched Data (per B-Channel)	$20.00	$50.00
Circuit-Switched Alternate Voice/Data (per B-Channel)	$20.00	$50.00
Signaling/Control (per D-Channel)	$ 5.00	$50.00

Usage Charges

The following usage charges will be assessed on local calls. Any measured or long-distance charges applicable, as specified in other Sections of this Tariff, are in addition to these local usage charges for ISDN service.

Usage Element	MAXIMUM Per Minute
Circuit-Switched Voice	$ 0.02
Circuit-Switched Data: First 2400 minutes/monthly	$ 0.02
Each additional minute in excess of 2400	$ 0.05

*Note: The term "monthly" as specifically used above described the actual dates of the customer's beginning and cut-off of his respective billing cycle.

*Note: The 2400 minute allocation will be accrued on either B-Channel. The simultaneous use of two B-Channels for data will accumulate usage time from both channels. Unused monthly allocation does not carryover to the next month.

Telephone Numbers	MAXIMUM Monthly Rate	Installation Charge
Primary Telephone Number (one per B-Channel)	$ 2.00	No Charge
Secondary Telephone Number (per additional number)	$ 4.00	$10.00

(N)

4.0 MAXIMUM RATES

4.12 Integrated Service Digital Network (ISDN) Primary Rate Interface (PRI) (M)/(N)

The rates and charges below are for provisioning an ISDN PRI capable access line to the customer's premise. The customer must add the desired B Channel(s) and D Channel to configure the service as necessary. The typical PRI Access Facility configuration is known as 23B+D, where twenty-three of the channels are B Channels and one is a D Channel.

Access Facility	MAXIMUM Monthly	Installation
ISDN PRI Service	$950.00	$995.00

Usage Charges

The following usage charges will be assessed on local calls. Any measured or long-distance charges applicable, as specified in other sections of this Tariff, are in addition to these local usage charges for ISDN PRI service.

Usage Element	Per Minute
Circuit-Switched Voice	$ 0.02
Circuit-Switched Data: First 250 hours in a month per PRI facility (23 or 24 Channels)	$ 0.02
Each additional minute over 250 hours per PRI facility (23 or 24 Channels)	$ 0.05

4.0 MAXIMUM RATES

(N)

4.13 Auxillary Line Service

The following monthly charges apply and are in addition to applicable service connection charges for Auxiliary Line Service. Additional charges for any associated Custom Calling Features will also apply.

	MAXIMUM Monthly Rate
Auxiliary Line Service	
a) Residence, per line	$15.00
b) Business, per line	$30.00

4.14 Optional Calling Plans

4.14.1 Region Plus Plan

	MAXIMUM Monthly Rate	Installation
Residential	$39.95	See section 4.6 Service Charges
Business	$59.95	

` **Optional Feature**

Detail Billing	$ 7.50	

4.14.2 Nationwide Plan

Residential	$49.95	See section 4.6 Service Charges

Optional Feature

Detail Billing	$ 7.50	

4.13.3 Nationwide Plan for Business $39.95 See section 4.6 Service Charges

Optional Feature

Detail Billing	$ 7.50	

(N)

4.15 811 Dialing Service

4.15.1 Application of Rates

1. A one time service establishment charge shall apply per 811 activation.

2. A one-time Central Office Activation charge shall apply per Central Office.

3. 811 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 811 subscriber's designated premises.

4. Applicable service order charges as specified in Section D of this Tariff will apply, in addition to the following rates.

5. A Central Office Activation charge will apply per central office switch translated to the lead number within the basic calling area.

4.0 MAXIMUM RATES

4.15 811 Dialing Service (Continued) (M)

4.15.1 Application of Rates (Continued)

6. A charge will apply to changes to the point-to number at the subscriber's request, per 811 Dialing Service, per central office switch within the basic Local Calling Area. (M)

4.15.2 Charges applicable to the 811 Dialing Service Subscriber: (N)

		MAXIMUM
1.	Service establishment	$600.00
2.	Central Office Activation	
	Per Central Office	$250.00
3.	Change of Point-to Number by Subscriber	
	Per Central Office	$ 19.95

(N)

5.0 SPECIAL SERVICE ARRANGEMENTS

5.1 Individual Case Basis Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally available under this tariff. FTC rates will be offered to the Customer in writing and on a non-discriminatory basis. All such rates will be submitted to the Commission for approval.

5.2 Telecommunications Relay Services (TRS)

A. Telecommunications Relay Services is a service provided for the hearing impaired. The service helps those who have hearing and/or speech problems and use a TTY to communicate with those who do not.

B. This service is available 365 days a year around the clock and there is no limit on the number of times it may be used by the subscriber.

C. A subscriber can reach this service from anywhere by dialing **711**, provided he/she does not have any form of TOLL restriction on their line.

D. TRS entity should work separately with competitive local exchange companies to ascertain their end user customer's ability to reach telephone relay services provided by dialing 711.

E. TRS entity should work separately with cellular companies to ascertain their end user customer's ability to reach telephone relay services provided by dialing 711.

CURRENT PRICE LIST

(N)

Section	Service Description		Current Prices Monthly	NRC
4.2	Monthly Exchange Rates –	Prepaid	$ 49.00	$ 49.00
4.2		Residential	17.41	See Section 4.6
4.2		Business	37.52	See Section 4.6
4.3.1	Trunk Hunting		1.00	See Section 4.6
4.3.2	Private Branch Exchange Service, per line/trunk		52.50	50.00
4.3.3.A	DID Service			
4.3.3.A	DID Trunk		49.50	50.00
4.3.3.A	Per Initial Block of 25 DID Numbers		6.50	100.00
4.3.3.A	Per Add'l Block of 25 DID Numbers		6.50	25.00
4.3.3.A	Per Initial Block of 100 DID Numbers		19.25	300.00
4.3.3A	Per Add'l Block of 100 DID Numbers		19.25	100.00
4.3.4.A	Centrex			
4.3.4.A	Centrex Service Establishment			15.00
4.3.4.B	Centrex Station Line Rates			
4.3.4.B	Monthly -	3-6 Lines	15.00	
4.3.4.B		7-15 Lines	14.75	
4.3.4.B		16-25 Lines	14.50	
4.3.4.B		26-50 Lines	14.25	
4.3.4.B	12 Month	3-6 Lines	13.75	
4.3.4.B		7-15 Lines	13.50	
4.3.4.B		16-25 Lines	13.25	
4.3.4.B		26-50 Lines	13.00	
4.3.4.B	24 Month	3-6 Lines	13.25	
4.3.4.B		7-15 Lines	13.00	
4.3.4.B		16-25 Lines	12.50	
4.3.4.B		26-50 Lines	12.25	
4.3.4.B	36 Month	3-6 Lines	12.75	
4.3.4.B		7-15 Lines	12.50	
4.3.4.B		16-25 Lines	12.25	
4.3.4.B		26-50 Lines	12.00	
4.3.4.C	Network Access Registers (NARs)		25.00	13.00
4.3.4.D	Centrex Feature Packages			
4.3.4.D	Series I – Monthly, per line		3.00	
4.3.4.D	Series I – 12 Month, per line		2.50	
4.3.4.D	Series I – 24 Month, per line		2.25	
4.3.4.D	Series I – 36 Month, per line		2.00	
4.3.4.D	Series II – Monthly, per line		5.50	
4.3.4.D	Series II – 12 Month, per line		4.50	
4.3.4.D	Series II – 24 Month, per line		4.00	
4.3.4.D	Series II – 12 Month, per line		3.50	

(N)

CURRENT PRICE LIST

(N)

Section	Service Description	Current Prices Monthly	Current Prices NRC
4.3.4.E	Centrex Individual Station Features		
4.3.4.E	Call Forward Busy Line	$ 0.50	
4.3.4.E	Call Forward Don't Answer	0.50	
4.3.4.E	Directed Call Pickup	0.75	
4.3.4.E	Speed Dialing (30 Code)	1.50	$ 7.00
4.3.4.E	Automatic Callback	0.75	
4.3.4.E	Call Park	0.50	
4.3.4.E	Voice/Data Protection	2.50	2.00
4.3.4.E	Call Waiting/Call Waiting Cancel	1.50	
4.3.4.E	Dial Call Waiting (Camp On)	0.50	
4.3.4.E	Do Not Disturb	1.50	
4.3.4.E	Direct Connect	1.50	5.00
4.3.4.E	Alert Line	1.00	5.00
4.3.4.E	Off Premise Station	2.00	3.00
4.3.4.E	Station Message Detail Recording/10 lines	10.00	15.00
4.3.4.E	Regular Hunting	1.00	
4.3.4.E	Circular Hunting	1.00	
4.3.4.E	Uniform Call Distribution	1.00	
4.3.4.E	Queuing	15.00	5.00
4.3.4.E	Changes to Hunting Arrangements		12.00
4.3.4.E	Recorded Announcement (standard)	20.00	
4.3.4.E	Recorded Announcement (customer)	65.00	
4.3.4.E	Subsequent Changes		25.00
4.3.4.E	Music on Hold (standard)	24.00	
4.3.4.E	Announcement/Music Trunk	20.00	
4.3.4.E	Dial Call Waiting (Camp On)	1.50	
4.3.4.E	Call Identification		
4.3.4.E	Within CTX Group Only	2.00	
4.3.4.E	Within CTX Group & Outside)	4.00	
4.3.4.E	Message Center + Plus	4.00	
4.3.4.F	Feature Additions/Changes	5.00	
4.3.4.G	Digital Centrex – Additional Call Appearance		
4.3.4.G	First 4 Numbers per set	N/C	N/C
4.3.4.G	Fifth and subsequent #	2.00	4.00
4.3.4.G	Digital Centrex – Multiple Appearance		
4.3.4.G	First 4 Numbers per set	N/C	N/C
4.3.4.G	Fifth and subsequent #	2.00	4.00
4.3.4.G	Digital Centrex – Analog Call Appearance	2.00	N/C
4.3.4.G	Digital Centrex – Bridging	N/C	N/C
4.3.4.G	Digital Centrex – Privacy	N/C	N/C
4.3.4.G	Digital Centrex – Intercom Calling	N/C	N/C
4.3.4.G	Digital Centrex - Display	N/C	N/C
4.3.4.G	Digital Centrex – Ringing Options	N/C	N/C

(N)

CURRENT PRICE LIST

Section	Service Description	Current Prices Monthly	Current Prices NRC
4.3.5	Off Premise Extension	$ 25.00	$ 234.00
4.3.6	Bridged Drop, per line	4.00	
4.4.1	Operator Charges per call		
4.4.1	Person to Person	1.70	
4.4.1	Station to Station (customer dialed)	.70	
4.4.2	Busy Line Verify & Line Interrupt, per request		
4.4.2	Busy Line Verify	.35	
4.4.2	Busy Line Verify and Interrupt	.40	
4.4.3	Directory Assistance		
4.4.3	Listings - per local request	.85	
4.4.3	per Intralata request	.85	
4.4.3	per Interlata request	.85	
4.4.3	Call Completion – Local	.50	
4.4.3	Intralata	.129/minute	
4.4.3	Interlata	.129/minute	
4.5	Directory Listings		
4.5	Each Additional Listing	.50	
4.5	Non Publish	1.00	
4.5	Non List	.50	
4.6.	Service Charges		
4.6.1	Service Ordering Charge		
4.6.1	New, additional lines – Residential		15.00
4.6.1	New, additional lines – Business		18.00
4.6.1	Moves, Change in services – Residential		7.00
4.6.1	Moves, Changes in services – Business		9.00
4.6.2	Central Office Line Connection Charge		
4.6.2	Per Line or Trunk – Residential		12.00
4.6.2	Per Line or Trunk – Business		13.00
4.6.3	Premise Visit Charge		
4.6.3	Per subscriber request – Residential		6.00
4.6.3	Per subscriber request – Business		6.00
4.6.4	Number Change Charge		
4.6.4	Per subscriber request – Residential		19.00
4.6.4	Per subscriber request – Business		22.00
4.7	Custom Calling Features - Residential		
4.7	Call Forwarding	1.25	
4.7	Call Forward, No Answer (fixed)	.50	
4.7	Call Forward, Busy Line (fixed)	.50	
4.7	Call Waiting/Call Waiting Cancel	2.50	
4.7	Three-Way Calling	1.50	
4.7	Speed Dial (8 code)	1.25	
4.7	Speed Dial (30 code)	2.50	
4.7	Call Hold	.50	

CURRENT PRICE LIST

(N)

Section	Service Description	Current Prices Monthly	NRC
4.7	Custom Calling Features – Residential **(Continued)**		
4.7	Do Not Disturb	2.00	
4.7	Voice Data Protection	1.50	
4.7	Personal Ringing	2.00	
4.7	Alert Line	2.00	
4.7	Call Forward – No Answer (Variable)	1.25	
4.7	Call Forward – Busy Line (Variable)	1.25	
4.7	Three Way Call Transfer	2.00	
4.7	Remote Activation of Call Forwarding	1.00	
4.7	Custom Calling Features - Business		
4.7	Call Forwarding	2.50	
4.7	Call Forward, No Answer (fixed)	.50	
4.7	Call Forward, Busy Line (fixed)	.50	
4.7	Call Waiting/Call Waiting Cancel	5.00	
4.7	Three-Way Calling	3.00	
4.7	Speed Dial (8 code)	2.50	
4.7	Speed Dial (30 code)	3.50	
4.7	Call Hold	1.00	
4.7	Do Not Disturb	3.00	
4.7	Voice Data Protection	3.00	
4.7	Personal Ringing	4.00	
4.7	Alert Line	3.00	
4.7	Trunk Hunting – Linear	1.00	
4.7	Trunk Hunting – Circular	1.00	
4.7	Trunk Hunting – Uniform Call Distribution	1.00	
4.7	Call Forward – No Answer (Variable)	2.50	
4.7	Call Forward – Busy Line (Variable)	2.50	
4.7	Three Way Call Transfer	3.50	
4.8	Class Features – Residential		
4.8	Automatic Call Return	3.00	
4.8	Automatic Redial	3.00	
4.8	Call Identification	4.00	
4.8	Calling Name Delivery	2.00	
4.8	Call Identification Blocking	2.00	
4.8	Priority Ringing	3.00	
4.8	Preferred Call Forward	2.50	
4.8	Call Screening	3.00	
4.8	Anonymous Call Rejection	3.00	
4.8	Anonymous Call Rejection w/Call Identification	1.00	
4.8	Call Waiting ID	3.00	
4.8	Telemarketer Screening	1.50	
4.8	Remote Activation of Call Forwarding	1.00	

(N)

CURRENT PRICE LIST

(N)

Section	Service Description	Current Prices Monthly	NRC
4.8	Class Features – Business		
4.8	Automatic Call Return	$ 4.50	
4.8	Automatic Redial	4.50	
4.8	Call Identification	6.00	
4.8	Call Identification Blocking	2.50	
4.8	Priority Ringing	4.50	
4.8	Preferred Call Forward	3.50	
4.8	Call Screening	4.50	
4.8	Calling Name Delivery	2.00	
4.8	Anonymous Call Rejection	4.50	
4.8	Anonymous Call Rejection w/Call Identification	1.00	
4.8	Call Waiting ID	3.00	
4.8	Telemarketer Screening	2.50	
4.9	Option Service Features		
4.9	Option A	2.00	
4.9	Option B	2.50	
4.9	Option C	2.50	
4.9	Option D	2.50	
4.9	Option E	2.50	
4.9	Option F	2.00	
4.10	Miscellaneous Service Charges		
4.10	Wire Tap Investigation	75.00	
4.10	Tracing of Harassing Calls	40.00	
4.11	Integrated Services Digital Network (ISDN) - BRI		
4.11	Access Facility Charge- ISDN Service	25.00	$ 100.00
4.11	Circuit Switched Voice per B Channel	8.00	25.00
4.11	Circuit Switched Data per B Channel	10.00	25.00
4.11	Circuit Switched Alt Voice/Data per B Ch	10.00	25.00
4.11	Signaling/Control per D Channel	N/C	
4.11	Usage Charges		
4.11	Circuit-Switched Voice	N/C	
4.11	Circuit-Switched Data (1st 2400 min/mo)	N/C	
4.11	Circuit-Switched Data, ea min over 2400	0.02	
4.11	Telephone Numbers		
4.11	Primary, one per B Channel	N/C	N/C
4.11	Secondary, per additional number	2.00	N/C
4.12	Integrated Services Digital Network (ISDN) - PRI		
4.12	Access Facility Charge- ISDN PRI Service	750.00	$ 700.00
4.12	Usage Charges		
4.12	Circuit-Switched Voice	N/C	
4.12	Circuit-Switched Data (1st 2400 min/mo)	N/C	
4.12	Circuit-Switched Data, ea min over 2400	0.02	

(N)

CURRENT PRICE LIST

(N)

Section	Service Description	Current Prices Monthly	Current Prices NRC
4.13	Auxiliary Line Service		
4.13	Per Residential Line	9.00	
4.13	Per Business Line	18.00	
4.14	Optional Calling Plans		
4.14.1	Region Plus – Residential	$ 23.50	
4.14.1	- Business	43.50	
4.14.1	Usage, per minute	.035	
4.14.1	Detail Billing, per month	3.00	
4.14.2	Nationwide Plan – Residential	35.00	
4.14.2	Usage, per minute	.035	
4.14.2	Detail Billing, per month	3.00	
4.14.3	Nationwide Plan for Business	20.00	
4.14.3	Detail Billing, per month	3.00	
4.15	811 Dialing Service		
4.15.2	811 Dialing Service Charges		
4.15.2	Service Establishment		400.00
4.15.2	Central Office Activation		150.00
4.15.3	Change to Point-To Number		13.50

(N)