

TITLE PAGE

RESALE LONG DISTANCE TARIFF  
OF

**TIME WARNER TELECOM OF SOUTH CAROLINA, L.L.C.**

This Tariff contains the descriptions, regulations, and rates applicable to the furnishing of intrastate resale long distance telecommunications services provided by Time Warner Telecom of South Carolina, L.L.C. within the state of South Carolina. This Tariff is on file with the South Carolina Public Service Commission and at the Company's places of business.

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**CHECK PAGE**

Pages of this Tariff listed below are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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\* - Indicates pages included with this filing

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**SYMBOLS**

The following are the only symbols used for the purposes indicated below:

**C** - To signify changed regulation.

**D** - To signify discontinued regulation.

**I** - Change Resulting in an increase.

**M** - Moved from another tariff location with no change.

**N** - New rate, regulation or text.

**R** - Change resulting in a reduction.

**T** - Change in text but no Change to rate or regulation.

**Z** - To signify a correction.

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**TARIFF FORMAT**

- A. Page Numbering** - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B. Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the South Carolina Public Service Commission. For example, the 4<sup>th</sup> revised Page 14 cancels the 3<sup>rd</sup> revised Page 14. Consult the Check Page for the page currently in effect.
- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
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- D. Check Pages** - When a tariff filing is made with the South Carolina Public Service Commission, an updated Check Page accompanies the tariff filing. The Check Page lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Page is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.)

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Access Line** - An arrangement which connects the Customer's location to a Company switching center or point of presence.

**Account Codes** - Optional, Customer-defined digits that allow the Customer to identify the individual user, department or client associated with a call. Account Codes appear on the Customer bill.

**Authorized User** - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Carrier's service.

**Business Line Termination** - For use with inbound service only. Incoming calls are routed directly to the Customer's existing local exchange line. No dedicated access terminations are required.

**Commission** - South Carolina Public Service Commission.

**Company or Carrier** - Time Warner Telecom of South Carolina, L.L.C., unless otherwise clearly indicated by the context.

**Customer** - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

**Dedicated Access** - See Special Access.

*Certain material previously found on this page is now located on Page 5.1.*

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Dedicated Long Distance** - The direct dial service over the Company's carrier's digital network via a DS1 connection between the Company's switch and the carrier's nearest hub.

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**End User** - Any person, firm, corporation, partnership or other entity which uses the services of the Carrier under the provisions and regulations of this Tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

(M)

*Material now found on this page was previously located on Page 5.*

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS *continued***

**Equal Access** - The ability of the Company to serve End Users on a presubscribed basis rather than through the use of dial access codes.

**Holidays** - Holidays observed by the Company as specified in this Tariff.

**Integrated Business Line Service (IBL)** - Service provided to Customers that allows the grouping of rate components to meet a Customer's specific needs. (T)

**LATA** - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 17-49, within which a local exchange company provides communications services.

**LEC** - Local Exchange Company.

**Off-Net** – Service provided by the Company that is carried in part on the Company's network. (N)  
(N)

**On-Net** – Service provided by the Company that is carried entirely on the Company's network. (N)  
(N)

**Premises** - A building or buildings on contiguous property.

**Special Access Origination/Termination** - Where originating or terminating access between the Customer and the interexchange carrier is provided on dedicated circuits. The cost of these dedicated circuits is billed by the access provider directly to the Customer.

*Certain material previously found on this page is now located on Page 6.1.* (M)  
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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS *continued***

- Special Construction** - Service configurations specifically designed and constructed at a Customer's request. (M)
- Subscriber** - The person, firm, Customer, corporation or other entity that arranges for the Carrier to provide, discontinue or rearrange telecommunications services on behalf of itself or others under the provisions and terms of this Tariff. |
- Switched Services** - Services provided to Customers that utilize Company's switching equipment or Access Service for the origination of interLATA toll calls. |
- Switchless Services** - Services provided to Customers that utilize another carrier's switching equipment or Access Service for the origination of interLATA toll calls. |
- TBD** – To Be Determined. (M)
- VersiPaK** – Service provided to Customers that allows the grouping of rate components to meet a Customer's specific needs. (N)
- (N)

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**SECTION 2 - RULES AND REGULATIONS**

**2.1 Undertaking of the Company**

The Company is a resale common carrier providing long distance telecommunications services (T) within South Carolina. The service may be provided either via a switched or switchless environment.

Service is provided twenty-four (24) hours per day, seven (7) days a week.

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**SECTION 2 - RULES AND REGULATIONS *continued***

**2.2 Limitations**

**2.2.1** Presubscribed Service is offered in Equal Access areas only.

**2.2.2** Service is offered subject to the availability of the necessary facilities and subject to the provisions of this Tariff.

**2.2.3** The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this Tariff, or in violation of the law.

**2.2.4** The Company will not be liable for errors in transmission or for failure to establish connections.

**2.2.5** Service is available only in conjunction with the Customer's subscription to the Company's Local Exchange Services. For Customers subscribing to the Company's Local Exchange Services, Service is available on a Switchless basis or provisioned on a Dedicated Long Distance facility. If the Customer discontinues services with the Company such that the only remaining service is Switchless and/or Dedicated Long Distance Services, the Company reserves the right to discontinue the Switchless and/or Dedicated Long Distance Services upon providing the Customer a 30-day advance notice of disconnection. The Company may waive the Local Exchange Service requirement for Dedicated Long Distance Facility on an individual case basis. (N)

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**SECTION 2 - RULES AND REGULATIONS *continued***

**2.3 Use**

Services provided under this Tariff may be used for any lawful purpose for which the service is technically suited.

**2.4 Liabilities of the Company**

**2.4.1** No liability of any nature whatsoever shall attach to the Company or any other common carrier that furnishes any portion of the Company's service for damages arising from errors, mistakes, omissions, interruptions, or delays of the Company, or its agents or employees in the course of establishing, furnishing, rearranging, moving, terminating, or changing service or facilities (including the obtaining or furnishing of information in respect thereof or with respect to the Customers of the service or facilities).

In no event shall the Company, or any other common carrier that furnished any portion of the service that the Company provides to end users, be liable for any incidental, indirect, special or consequential damages (including lost revenue or profits) of any kind whatsoever regardless of the cause or foreseeability thereof.

**2.4.2** When the services or facilities of other companies are used separately or in conjunction with the Company's facilities in establishing connection to points not reached by the Company's facilities, the Company shall not be liable for any act or omission of such other companies or their agents or employees. This includes the provision of a signaling system database by another company.

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**SECTION 2 - RULES AND REGULATIONS *continued***

**2.4 Liabilities of the Company *continued***

- 2.4.3** The Company shall not be liable for any failure of performance hereunder if such failure is due to any cause or causes beyond the reasonable control of the Company. Such causes shall include, fire, explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing service to restore service in compliance with the Commission's Rules and Regulations.
- 2.4.4** The Company shall not be liable for any interruptions, delays, errors, or defects in transmission, or for any injury whatsoever, caused by the Customer, or the Customer's agents, end users, or customers, or by facilities or equipment provided by the Customer.
- 2.4.5** The Company shall be indemnified and held harmless by the Customer against:
- A. Claims for libel, slander, infringement of copyright or unauthorized use of any trade mark, trade name or service mark arising out of the material, data, information, or other content transmitted by the Customer over the Company's facilities;
  - B. Claims for patent infringement arising from combining or connecting the Company's facilities with apparatus and systems of the Customer; and

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**SECTION 2 - RULES AND REGULATIONS *continued***

**2.4 Liabilities of the Company *continued***

**2.4.5 *continued***

- C. All other claims arising out of any act or omission of the Customer in connection with any service provided by the Company.

**2.4.6** The Company will make adjustments to customer bills as provided by S.C. Reg. 103-623.

**2.5 Terminal Equipment**

This service must be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

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**SECTION 2 - RULES AND REGULATIONS *continued***

**2.6 Installation and Termination**

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this Tariff.

**2.7 Payment and Credit Regulations**

**2.7.1 Payment Arrangements**

The Customer is responsible for payment of all charges for long distance services furnished to the Customer by the Company. The Customer agrees to pay to the Company any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

All charges due by the Customer are payable to the Company or any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the South Carolina Public Service Commission. Adjustments to Customers' bills shall be made in accordance with S.C. Reg. 103-623. (T)

Objections to billed charges must be reported to the Company within 120 days of receipt of billing. Any claim not filed within this time period shall be deemed waived. Claims must include all supporting documentation and may be submitted online at <http://customers.twtelecom.com/disputes/> or by telephone at 1-800-565-8982. The Company shall make adjustments to the Customer's invoice to the extent that circumstances existing which reasonably indicate that such changes are appropriate. (T)

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**SECTION 2 - RULES AND REGULATIONS *continued***

**2.7 Payment and Credit Regulations *continued***

**2.7.1 Payment Arrangements *continued***

Charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this Tariff.

The Customer shall be responsible for all calls placed by or through Customer's equipment by any person. In particular and without limitation to the foregoing, the Customer is responsible for any calls placed by or through the Customer's equipment via any remote access features. The Customer is responsible for all calls placed via their authorization code as a result of the Customer's intentional or negligent disclosure of the authorization code.

Upon termination of service for any reason, amounts due from the Customer to the Company, including but not limited to, charges for services rendered and termination liability as provided in this tariff, shall become immediately due and payable by the Customer.

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**SECTION 2 - RULES AND REGULATIONS *continued***

**2.7 Payment and Credit Regulations *continued***

**2.7.2 Deposits**

The Company, to safeguard its interests, will require a Customer to make a cash deposit prior to the provision of long distance service, to be held by the Company as guarantee for payment of future charges. Deposits will be collected and held in accordance with S.C. Reg. 103-621.

Deposits will not be requested based on race, sex, creed, national origin, marital status, age, number of dependents, condition of physical handicap, source of income, or geographical area of business.

The payment of a cash deposit in no way relieves the Customer from complying with the Company's requirement for the prompt payment of bills.

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**SECTION 2 - RULES AND REGULATIONS *continued***

**2.7 Payment and Credit Regulations *continued***

**2.7.5 Late Payment Charge and Cost of Collection**

A maximum late payment charge of 1.5% pursuant to 26 S.C. Reg. 103-622.2 may be charged on any Company-billed past due balance.

**2.7.6 Returned Item Charge**

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A charge of \$25 will be assessed for any check or other form of payment returned by the drawee bank or other financial institution for insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank of financial institution. This charge will be assessed in addition to any charges assessed by the drawee bank or any other financial institution.

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**2.8 Cancellation by Customer**

Customer may cancel service by providing thirty (30) days written or oral notice to the Company. If the Customer terminates service prior to completion of the term, the Customer will be liable for charges for the balance of the term based on an average of all previous months' usage. If the Customer's service is terminated prior to the completion of the term shown above, the amount of the cash deposit for long distance service will be applied to termination charges.

**2.9 Interconnection**

Service furnished by the Company may be connected with the services or facilities of other carriers. Such service or facilities, if used, are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with the Company's long distance service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

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**SECTION 2 - RULES AND REGULATIONS *continued***

**2.10 Refusal or Discontinuance by Company**

The Company may refuse or discontinue service under the following conditions and in accordance with Commission Rules. Unless otherwise stated, the Customer will be given five (5) day's written notice and allowed a reasonable time to comply with any rule or remedy any deficiency.

1. For non-compliance with and/or violation of any State or municipal law, ordinance or regulation pertaining to telephone service.
2. For the use of service for any other property or purpose other than that described in the application.
3. For failure to meet the Company's credit requirements.
4. For neglect or refusal to provide reasonable access to the Company for the purpose of inspection and maintenance of equipment owned by the Company.
5. For non-compliance with and/or violation of the Commission's regulations or the Company's rules and regulations on file with the Commission, provided five (5) working days' written notice is given before termination.
6. For non-payment of bills for telephone service. Suspension or termination of service shall not be made without five (5) working days' written notice to the Customer, except in extreme cases.

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**SECTION 2 - RULES AND REGULATIONS *continued***

**2.10 Refusal or Discontinuance by Company *continued***

7. Without notice in the event of Customer use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
8. Without notice in the event of tampering with the equipment furnished and owned by the Company.
9. Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his own expense, all changes in facilities or equipment necessary to eliminate illegal use.
10. For failure of the Customer to make proper application for service.
11. For Customer's breach of the contract for service between the Company and the Customer.
12. When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

**2.11 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier for tests and adjustments as may be deemed necessary by the Carrier for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made when the interruption is less than twenty-four consecutive hours.

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**SECTION 2 - RULES AND REGULATIONS *continued***

**2.12 Tests, Pilots, Promotional Campaigns and Contests**

The Carrier may conduct special tests, pilot programs, waivers and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. Such promotions will be filed with the South Carolina Public Service Commission on not less than fourteen (14) days notice.

**2.13 Service Level Standards and Credit Allowances for Interruption of Service**

**2.13.1 Service Level Standards**

The Company offers the following service level standards for long distance facilities:

<u>Criterion</u>	<u>Definition</u>	<u>Standard</u>	
Dial Tone Delay	The specific time between Customer's going off-hook and the receipt of dial tone from the service telephone central office	2.0 seconds maximum	
Post Dial Delay	The time from when the last digit is dialed to the moment the phone rings at the receiving location	2.0 seconds maximum	
Noise	Unwanted electrical signals introduced into the telephone lines by circuit component or natural disturbances which tend to degrade the performance of the line.	17 dBmC maximum	
Signal Loss	The diminishment of the signal level strength resulting in decay and quality of the call and signaling	3 dB maximum	
Minimum Loop Current	Minimum level of current between the originating and terminating locations of a call required to support accurate signaling on the call.	23 mA	(T)

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SCO0607

**SECTION 2 - RULES AND REGULATIONS *continued***

**2.13 Service Level Standards and Credit Allowances for Interruption of Service *continued***

**2.13.1 Service Level Standards *continued***

<u>Criterion</u>	<u>Definition</u>	<u>Standard</u>	(N)
Grade of Service	The probability that an attempted call will receive a busy signal, expressed as a decimal fraction. This factor is applicable only to the Company's network and not to any portions of the underlying network provided by another telephone service carrier.	P.01 or better	
Change of RespOrg	The transition of management and administration of a Customer's 8XX telephone number records in the 8XX Service Management System. This standard is applicable when a Customer transfers 8XX telephone number service from one carrier to another.	10 days maximum	
			(N)

**2.13.2 Credit Allowances for Interruptions of Service**

The Company guarantees that long distance facilities shall have a minimum service availability of 99.99%. Availability is defined as the time the Company's network is available for processing a telephone call. Upon Customer's request, Company shall credit Customer's invoice for service interruptions of five minutes or more. Credit allowance will be calculated as a percentage of the monthly recurring charge for the affected service(s) as follows:

<u>Length of Interruption</u>	<u>Credit Allowance</u>	(M)(T)
More than 5 minutes up to 4 hours	5%	
More than 4 hours up to 8 hours	10%	
More than 8 hours up to 12 hours	15%	
More than 12 hours up to 16 hours	20%	
More than 16 hours up to 24 hours	35%	(M)(T)
More than 24 hours	50%	

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SCO0603

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**SECTION 2 - RULES AND REGULATIONS *continued***

**2.14 Special Customer Arrangements**

(M)

In cases where a Customer requests special arrangements which may include engineering, installation, construction, facilities, assembly, purchase or lease of facilities, and/or other special services not offered under this Tariff, The Company may, at its option, provide the requested service. Special Service Arrangement contracts containing non-recurring and recurring charges will be filed with the Commission for approval.

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(M)

*Material now found on this page was previously located on Page 19.*

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SCO0603

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**SECTION 2 - RULES AND REGULATIONS *continued***

**2.15 Liability for Calling Card Fraud**

The Customer is liable for the unauthorized use of the Company's service obtained through the fraudulent use of a Company calling card, provided that the unauthorized use occurs before the Company has been notified.

The Customer's liability for unauthorized use shall not exceed the lesser of \$250 or the amount of services obtained by unauthorized use prior to notification to the Company. Notwithstanding the foregoing, in situations where the Company issues 10 or more calling cards to a Customer for use by its employees, the Company and the Customer may agree on the Customer's liability for unauthorized use on a case by case basis without regard to this subsection.

(I)

**2.16 Telemarketing**

As a telephone utility under the regulation of the Public Service Commission of South Carolina, Time Warner Telecom hereby asserts and affirms that as a reseller of intrastate telecommunications service, Time Warner Telecom will not indulge or participate in deceptive or misleading telecommunications marketing practices to the detriment of consumers in South Carolina, and Time Warner Telecom will comply with those marketing procedures, if any, set forth by the Commission. Additionally, Time Warner Telecom will be responsible for the marketing practices of its contracted telemarketers for compliance with this provision. Time Warner Telecom understands that violation of this provision could result in a rule to Show Cause as to the withdrawal of its certification to complete intrastate telecommunications traffic within the State of South Carolina.

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SCO0303

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**SECTION 2 - RULES AND REGULATIONS *continued***

**2.17 Automatic Number Identification**

(N)

**2.17.1** The Company will provide Automatic Number Identification (ANI) associated with an intrastate service by tariff to any entity (ANI recipient) only under the following terms and conditions:

- A.** The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance and completion of a telephone subscriber's call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction.
- B.** The ANI recipient may offer to any telephone subscriber with whom the ANI recipient has an established Customer relationship, a product or service that is directly related to products or service previously purchased by the telephone subscriber from the ANI recipient.
- C.** The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or to conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.

(N)

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SCO0303

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**SECTION 2 - RULES AND REGULATIONS *continued***

**2.17 Automatic Number Identification *continued***

(N)

**2.17.2** The ANI recipient or its designated billing agent is prohibited from reselling or otherwise disclosing ANI information to any other third party for any use other than those specified above, unless the ANI recipient obtains the Customer's prior written consent to such resale or disclosure.

**2.17.3** Violation of any of the foregoing terms and conditions by any ANI recipient other than a Telephone Corporation shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the Telephone Corporation until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceased or have been corrected. If the Commission determines that there have been three or more separate violations in a 24 month period, delivery of ANI to the offending party shall be terminated under the terms and conditions determined by the Commission.

(N)

**2.18 Applicable Law**

(N)

This tariff is governed by the Laws of South Carolina.

(N)

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SCO00306

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**SECTION 2 - RULES AND REGULATIONS *continued***

**2.19 Negotiated Rates and Competitive Discounts**

Customized service packages at Negotiated Rates or Competitive Discounts may be furnished on a case-by-case basis in response to request by Customers of the Company for proposals or for competitive bids. Service offered under this Tariff provision will be provided to Customers pursuant to contract.

Competitive Discounts are available to Customer purchasing services with a contract period of 24 months or greater. Competitive Discounts shall not exceed 30%. (R)

Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this Tariff. Specialized rates or charges will be made available to similarly-situated Customers on a nondiscriminatory basis. The Company will consider the following factors when establishing special pricing arrangements: (1) the LATA in which the Customer is located; (2) the horizontal and vertical distance from the central office to the Customer's premises; (3) the availability and location of the network facilities; (4) the type of service; (5) the price of the service; (6) the number of lines (circuits) being used; and (7) the length of the contract terms.

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SCO00412

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**SECTION 3 - INTERLATA SERVICE AND RATE DESCRIPTION**

**3.1 InterLATA Calling Service**

(T)

**3.1.1 Description**

InterLATA Calling Service is an interLATA long distance service that is flat rated and is billed in six (6) second increments. Service is available to Customers over the Company's switched or switchless access lines. No minimum volume commitment is required.

(T)

Service is available only in conjunction with the Customer's subscription to the Company's local exchange services. For Customers subscribing to the Company's local exchange services, service is available on a Switchless basis or provisioned on a Dedicated Long Distance facility. If the Customer discontinues services with the Company such that the only remaining service is Switchless and/or Dedicated Long Distance Services, the Company reserves the right to discontinue the Switchless and/or Dedicated Long Distance Services upon providing the Customer a 30-day advance notice of disconnection. The Company may waive the Local Exchange Service requirement for Dedicated Long Distance facility on an individual case basis.

(N)

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(N)

This service is available to Customers that subscribe to the Company's Local Exchange Services in a minimum of one location. Customers that meet the minimum requirement may also purchase service at locations where they do not subscribe to the Company's Local Exchange Services and / or subscribe to dedicated on-net direct dial service over the Company's carrier's digital network utilizing a DS1 connection between the Company's switch and the carrier's nearest hub. All off-net services will be handled on a contractual basis only.

*Material previously found on this page is now located on Page 21.1.*

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(M)

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**SECTION 3 - INTERLATA SERVICE AND RATE DESCRIPTION *continued***

**3.1 InterLATA Calling Service *continued***

(M)

**3.1.2 Timing of Calls**

Long distance usage charges are based on actual usage. Chargeable time begins when a connection is established between the calling station and the called station. Chargeable time ends when either party “hangs up” thereby releasing the network connection. If the called station hangs up, but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the network. Chargeable time does not include time lost because of faults or defects in the connection.

The minimum call duration and rounding of calls for measurement and billing purposes is six seconds. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Fractional cents will be rounded to the next higher cent.

(M)

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SCO0310

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**SECTION 3 - INTERLATA SERVICE AND RATE DESCRIPTION *continued***

**3.1 InterLATA Calling Service *continued***

(T)

**3.1.3 Terms of Service**

The rates for InterLATA Calling Service are based on volume and established one (1) year, two (2) year, or three (3) year term contracts for Time Warner Telecom business Customers. The rates are further segregated between switched and switchless type service. Switchless service may be offered in a package with other services or by itself at a rate or discount offered on a contractual basis. Rates will be offered to the Customer in writing and on a non-discriminatory basis. Contracts resulting from a special request will be submitted for approval and filed with the Commission. The Company will provide customer notification of the expiration of the contract at least thirty (30) days prior to the expiration of the contract. Upon expiration of a term contract, the service term will automatically renew at the same terms and conditions for successive one (1) year terms unless either party notifies the other thirty (30) days prior to the expiration of the then current term that it wishes to terminate the service.

(T)

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SCO0310

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SECTION 3 - INTERLATA SERVICE AND RATE DESCRIPTION *continued*

3.1 InterLATA Calling Service, *continued*

(T)

3.1.4 Rates and Charges

(M, N)

A. Long Distance Facility

1. Digital Signal

Monthly Recurring Charge	\$275.00
Nonrecurring Charge	\$500.00
Move Charge	\$ 50.00
Change Charge	\$ 50.00
Restore Charge	\$ 50.00

2. PRI Signal

Monthly Recurring Charge	\$425.00
Nonrecurring Charge	\$500.00
Move Charge	\$ 50.00
Change Charge	\$ 50.00
Restore Charge	\$ 50.00

(M, N)

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SCO0310

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SECTION 3 - INTERLATA SERVICE AND RATE DESCRIPTION *continued*

3.1 InterLATA Calling Service, *continued*

(T)

3.1.4 Rates and Charges *continued*

(M, N)

B. Account Codes

1. Long Distance Account Code

Monthly Recurring Charge	\$ 5.00
Nonrecurring Charge	\$ 25.00
Move Charge	\$ 25.00
Change Charge	\$ 25.00
Restore Charge	\$ 25.00

2. Long Distance Account Code - Switchless

Monthly Recurring Charge	\$ 40.00
Nonrecurring Charge	\$ 40.00
Move Charge	\$ 40.00
Change Charge	\$ 40.00
Restore Charge	\$ 40.00

(M, N)

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**SECTION 3 - INTERLATA SERVICE AND RATE DESCRIPTION *continued***

**3.1 InterLATA Calling Service, *continued***

(T)

**3.1.4 Rates and Charges *continued***

(M, N)

B. Account Codes *continued*

3. Feature Account Code Set of 100

Monthly Recurring Charge	\$ 5.00
Nonrecurring Charge	\$25.00
Move Charge	\$25.00
Change Charge	\$25.00
Restore Charge	\$25.00

4. Feature Account Code Set of 100 - Switchless

Monthly Recurring Charge	\$40.00
Nonrecurring Charge	\$40.00
Move Charge	\$40.00
Change Charge	\$40.00
Restore Charge	\$40.00

C. Digital Local Loop Charge

Monthly Recurring Charge	-
Nonrecurring Charge	-
Move Charge	\$ 50.00
Change Charge	\$ 50.00
Restore Charge	\$ 50.00

(M, N)

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**SECTION 3 - INTERLATA SERVICE AND RATE DESCRIPTION *continued***

**3.1 InterLATA Calling Service, *continued***

(T)

**3.1.4 Rates and Charges *continued***

(M, N)

D. LD Split Per Minute Rates

1. Switched Service

	<u>0 - 10,000</u>	<u>10,001 - 50,000</u>	<u>50,001-100,000</u>	<u>100,001 or more</u>
12 Month Term	\$0.063	\$0.055	\$0.053	\$0.051
24 Month Term	\$0.058	\$0.053	\$0.052	\$0.050
36 Month Term	\$0.057	\$0.052	\$0.051	\$0.049

2. Switchless

Per Minute Rate \$0.115

3. Dedicated Service

	<u>75,000-125,000</u>	<u>125,001-200,000</u>	<u>200,001-300,000</u>	<u>300,001 or more</u>
12 Month Term	\$0.059	\$0.058	\$0.057	\$0.056
24 Month Term	\$0.052	\$0.051	\$0.050	\$0.049
36 Month Term	\$0.051	\$0.050	\$0.049	\$0.048

Note: If 1+ ten digits is used to dial a local call, the dedicated access facility will accept and complete the call. All calls routed over the dedicated access facility will be considered a long distance call and will be billed as such.

(M, N)

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SCO0310







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**SECTION 3 - INTERLATA SERVICE AND RATE DESCRIPTION *continued***

**3.2 Calling Card Service** (T)

**3.2.1 Description**

Calling Card Service is provided to Customers for use when away from their established locations. The Company will issue to Customers Company Calling Cards which will allow Customers to place telephone calls and to re-originate calls, a feature which allows a Customer to place a new call without hanging-up and re-dialing the 8XX access number. Access to the service is gained by dialing a Company-designated toll free access number (i.e., 8XX-NXX-XXXX) and then entering a Company-provided personal identification number (PIN) and the called telephone number, including the area code. (T)

The Company, by written notice to the Customer, may discontinue service to a Company Calling Card PIN if that PIN has not been used for a period of 120 days.

**3.2.2 Call Timing**

Calling Card Service is usage sensitive and billed in six (6) second increments. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additional fractional cents will be rounded off to the nearest higher cent. Unless otherwise specified in this Tariff, the duration of each call for bill purposes will be rounded off to the nearest higher increment. (T)

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**SECTION 3 - INTERLATA SERVICE AND RATE DESCRIPTION *continued***

**3.2 Calling Card Service *continued*** (T)

**3.2.3 Terms of Service**

The rates for Calling Card service are based on established one (1) year, two (2) year, or three (3) year term contracts for the Company's business Customers. The Company will provide customer notification of the expiration of the contract at least thirty (30) days prior to the expiration of the contract. Upon expiration of a term contract, the service term will automatically renew at the same terms and conditions for successive one (1) year terms unless either party notifies the other thirty (30) days prior to the expiration of the then current term that it wishes to terminate the service. (T)

**3.2.4 Rates and Charges** (M, N)

LD Split Per Minute Rate	\$0.10	(M, N)
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SCO0310

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SECTION 3 - INTERLATA SERVICE AND RATE DESCRIPTION *continued*

3.2 **Calling Card Service** *continued*

3.2.5 **[Reserved for Future Use]**

(D)

(D)

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SCO0316

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**SECTION 3 - INTERLATA SERVICE AND RATE DESCRIPTION *continued***

**3.3 8XX Toll Free Service**

(T)

**3.3.1 Description**

8XX Toll Free Service is usage rated and billed in six (6) second increments. Call charges are billed to the Customer and not to the party originating the call. Rates are based on contract terms.

(T)

**3.3.2 Call Timing**

The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additional fractional cents will be rounded off to the nearest higher cent, unless specified otherwise in this Tariff.

**3.3.3 Terms of Service**

The rates for 8XX Toll Free Service are based on volume and established one (1) year, two (2) year, or three (3) year contracts for the Company's business Customers. The Company will provide customer notification of the expiration of the contract at least thirty (30) days prior to the expiration of the contract. Upon expiration of a term contract, the service term will automatically renew at the same terms and conditions for successive one (1) year terms unless either party notifies the other thirty (30) days prior to the expiration of the then current term that it wishes to terminate the service.

(T)

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SECTION 3 - INTERLATA SERVICE AND RATE DESCRIPTION *continued*

3.3 **8XX Toll Free Service** *continued*

(T)

3.3.4 **Rates and Charges** *continued*

(M, N)

C. Routing Charges

1. Time of Day

Monthly Recurring Charge	-
Nonrecurring Charge	\$25.00
Move Charge	\$25.00
Change Charge	\$25.00
Restore Charge	\$25.00

2. Day of Week

Monthly Recurring Charge	-
Nonrecurring Charge	\$25.00
Move Charge	\$25.00
Change Charge	\$25.00
Restore Charge	\$25.00

(M, N)

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**SECTION 3 - INTERLATA SERVICE AND RATE DESCRIPTION** *continued*

**3.3 8XX Toll Free Service** *continued*

(T)

**3.3.4 Rates and Charges** *continued*

(M, N)

D. LD Split Per Minute Rates

1. Switched Service

	<u>0 - 10,000</u>	<u>10,001 - 5,000</u>	<u>50,001-100,000</u>	<u>100,001 or more</u>
12 Month Term	\$0.063	\$0.055	\$0.053	\$0.051
24 Month Term	\$0.058	\$0.053	\$0.052	\$0.050
36 Month Term	\$0.057	\$0.052	\$0.051	\$0.049

2. Switchless

Per Minute Rate \$0.115

3. Dedicated

	<u>75,000-125,000</u>	<u>125,001-200,000</u>	<u>200,001-300,000</u>	<u>300,001 or more</u>
12 Month Term	\$0.059	\$0.058	\$0.057	\$0.056
24 Month Term	\$0.052	\$0.051	\$0.050	\$0.049
36 Month Term	\$0.051	\$0.050	\$0.049	\$0.048

(M, N)

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SCO0310







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**SECTION 4 - INTRALATA SERVICE AND RATE DESCRIPTION**

**4.1 General**

**4.1.1 Description**

IntraLATA toll service is furnished for telephone communication between telephones in different local calling areas but within the same LATA in accordance with the regulations and schedules of charges specified in this Tariff. The toll service charges specified in this section are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this Tariff.

IntraLATA toll calling includes the following types of calls: direct dialed, calling card, collect, third number billed, special toll billing, requests to notify of time and charges, person to person calling and other station to station calls. (T)

**4.1.2 Classes of Calls**

Service is offered as two classes: station to station calling and person to person calling.

- A. Station to Station Service is that service where the person originating the call dials the telephone number desired or gives the an operator the telephone number of the desired telephone station or system.

**SECTION 4 - INTRALATA SERVICE AND RATE DESCRIPTION *continued***

**4.1 General *continued***

**4.1.2 Classes of Calls *continued***

- B. Person to Person Service is that service where the person originating the call specifies to an operator a particular person to be reached, a particular mobile unit to be reached, or a particular station, department or office to be reached. The call remains a person to person call when, after the telephone, mobile telephone, or PBX system has been reached and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other agreed upon alternate.

**4.1.3 TIGR Calling Card Service**

(T)

TIGR Calling Card Service is provided to Customers for use when away from their established locations at the terms and rates described in Section 3.2.

(T)

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**SECTION 4 - INTRALATA SERVICE AND RATE DESCRIPTION *continued***

**4.2 Timing of Calls**

- 4.2.1** Unless otherwise indicated, all calls are timed in six (6) second increments following the first eighteen (18) seconds.
- 4.2.2** For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
- 4.2.3** For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.
- 4.2.4** Call timing ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- 4.2.5** Calls originating in one time period as defined in Section 4.3 and terminating in another will be billed the rates in effect at the beginning of each minute.

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**SECTION 4 - INTRALATA SERVICE AND RATE DESCRIPTION *continued***

**4.3 Time Periods Defined**

Unless otherwise indicated in this Tariff, the following time periods apply.

**4.3.1 Rate Periods Except Holidays**

RATE PERIOD	Begin Time Period	To, but not Including	Days Included
DAY	8:00 AM	5:00 PM	Monday thru Friday
EVENING	5:00 PM	11:00 PM	Monday thru Friday
NIGHT/WEEKEND	11:00 PM 8:00 AM ALL DAY	8:00 AM 11:00 PM	Sunday thru Friday Saturday & Sunday HOLIDAYS

**4.3.2 Holiday Rate Periods**

Holidays Include: Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), and Thanksgiving Day (the fourth Thursday in November) and on resulting legal holidays when Christmas, New Year's Day or Independence Day legal holidays fall on dates other than December 25, January 1, or July 4.

**4.3.3 All times refer to local time.**

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**SECTION 4 - INTRALATA SERVICE AND RATE DESCRIPTION *continued***

**4.4 Call Charges**

**4.4.1 Description**

Rates are based on the duration of the call as measured according to Section 4.2 above and the time of day rate period of the call as described in Section 4.3. In addition, where live or automated operator assistance is required for call completion or billing, a per call service applies.

Charges for all classes of calls may be to the calling station, to the called station when the called party agrees to accept the charges, to an authorized telephone number which is not the called station or the calling station (3<sup>rd</sup> number billing), or to an authorized calling card.

**4.4.1 Rates and Charges**

The following charges apply to each completed call. Fractional cents resulting for any call are rounded up to the next full cent.

DAY		EVENING		NIGHT/WEEKEND	
1 <sup>ST</sup> 18 SECONDS	EACH ADD'L 6 SECOND INCREMENT	1 <sup>ST</sup> 18 SECONDS	EACH ADD'L 6 SECOND INCREMENT	1 <sup>ST</sup> 18 SECONDS	EACH ADD'L 6 SECOND INCREMENT
\$0.03	\$0.01	\$0.03	\$0.01	\$0.03	\$0.01

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**SECTION 4 - INTRALATA SERVICE AND RATE DESCRIPTION *continued***

**4.4 Call Charges *continued***

**4.4.2 Per Call Service Charges**

Customer Dialed Calling Card	\$0.30
Person-to-Person	\$1.70
3 <sup>rd</sup> Number Billed	\$1.70
Collect	\$1.70
All Other Operator Assistance	\$0.70

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SECTION 5 - MISCELLANEOUS SERVICES *continued*

5.1 [Reserved for Future Use]

(M)

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*Material previously found on this page is now located on Page 49.*

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**SECTION 5 - MISCELLANEOUS SERVICES *continued***

**5.2 Pay Telephone Surcharge**

**5.2.1 General Description**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), a per call charge is applicable to all calls that originate from any domestic pay telephone used to access the Company's services.

**5.2.2 Pay Telephone Surcharge**

A charge applies to each call originated from a pay telephone.

Per call charge: \$0.50 (I)

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SCO0315

**SECTION 5 - MISCELLANEOUS SERVICES *continued***

**5.3 Directory Assistance**

**5.3.1 Description**

A directory assistance charge applies per operator request for assistance with a directory listing. The Customer may make three requests for a telephone number per call. The directory assistance charge applies regardless of whether the operator is able to supply the requested number. Directory assistance charges are not included in other usage charges.

**5.3.2 Usage Charges**

Per call charge: \$0.60 (R)

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SCO0316

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**SECTION 5 - MISCELLANEOUS SERVICES *continued***

**5.4 Rates Applicable for Hearing/Speech Impaired Persons**

A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive upon request credit on charges for all interLATA toll calls placed between TDDs. The credit to be given on a subsequent bill for such calls placed between TDDs will be 50% of the billed charges.

**5.6 Return Check Charge**

The Company will charge a fee for each check or draft that is returned unpaid by the bank due to insufficient funds or for any other reason.

Charge per check or draft	\$15.00
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**SECTION 5 - MISCELLANEOUS SERVICES *continued***

**5.7 Toll Blocking**

(N)

Toll Blocking is an optional feature that permits a Customer to restrict access from its telephone lines or trunks to certain toll services. The following toll service blocking options are available at no charge to TWTC long distance business Customers.

<u>Blocking Option</u>	<u>Description</u>
O+	Restricts access to IntraLATA and InterLATA calls placed through the local operator
OO+	Restricts access to IntraLATA and InterLATA calls placed through the long distance operator
O1	Restricts access to operator assisted international calls
O+NPA+555	Restricts access to directory assistance. (Access to directory assistance will be permitted via 411 unless the Customer also requests 411 blocking.)
411	Restricts access to directory assistance. (Access to directory assistance will be permitted via O+NPA+555 unless the Customer also requests O+NPA+555 blocking.)
O11	Restricts access to all international direct dialed calls and all direct dialed calls to the following Caribbean countries: Anguilla; Bahamas; British Virgin Islands; Dominican Republic; Jamaica; Northern Marianas Islands; St. Vincent and Grenadines; Antigua/Barbuda; Barbados; Cayman Islands; Grenada; Midway/Wake Island; St. Kitts & Nevis Islands; Trinidad and Tobago; American Samoa; Bermuda; Dominica; Guam; Montserrat; St. Lucia; and Turks & Caicos. This option includes "O1" restriction for access to operator assisted international calling.

(N)

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SC0405

**SECTION 6 - GRANDFATHERED SERVICES**

**6.1 Grandfathered Services General Description**

The following services are available only to the Company's Customers of record as of October 15, 2001.

(N)  
|  
|  
|  
(N)

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**SECTION 6 - GRANDFATHERED SERVICES**

**6.2 TimeOut (1+ Dialing) Service**

(M)

**6.2.1 Description**

TimeOut (1+ Dialing) Service is an interLATA long distance service that is flat rated and is billed in six (6) second increments. Service is available to Customers over the Company's switched or switchless access lines. No minimum volume commitment is required.

This service can also be provided as a dedicated on-net direct dial service over the Company's carrier's digital network utilizing a DS1 connection between the Company's switch and the carrier's nearest hub. All off-net services will be handled on a contractual basis only.

**6.2.2 Timing of Calls**

Long distance usage charges are based on actual usage. Chargeable time begins when a connection is established between the calling station and the called station. Chargeable time ends when either party "hangs up" thereby releasing the network connection. If the called station hangs up, but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the network. Chargeable time does not include time lost because of faults or defects in the connection.

The minimum call duration and rounding of calls for measurement and billing purposes is six seconds. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Fractional cents will be rounded to the next higher cent.

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**SECTION 6 - GRANDFATHERED SERVICES *continued***

**6.2 TimeOut (1+ Dialing) Service *continued***

(M)

**6.2.3 Terms of Service**

The rates for TimeOut (1+ Dialing) Service are based on established one (1) year, two (2) year, or three (3) year term contracts for Time Warner Telecom business Customers. The rates are further segregated between switched and switchless type service. Switchless service may be offered in a package with other services or by itself at a rate or discount offered on a contractual basis. Rates will be offered to the Customer in writing and on a non-discriminatory basis. Contracts resulting from a special request will be submitted for approval and filed with the Commission. The Company will provide customer notification of the expiration of the contract at least thirty (30) days prior to the expiration of the contract. Upon expiration of a term contract, the service term will automatically renew at the same terms and conditions for successive one year terms unless either party notifies the other thirty (30) days prior to the expiration of the then current term that it wishes to terminate the service

**Note:** Off-net provisioning will require additional mileage and/or back haul charges to be added.

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(M)

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SCO0104



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**SECTION 6 - GRANDFATHERED SERVICES continued**

**6.2 TimeOut (1+ Dialing) Service**

(M)

**6.2.5 TimeOut Long Distance Service Per Minute Rate - Dedicated On-Net:**

**A. Usage Rates**

(T)

	<u>Per Minute</u>
1 Year	\$0.0650
2 Year	\$0.0600
3 Year	\$0.0500

**B. Long Distance Access Facility: \$300.00** Recurring Nonrecurring **\$500.00**

(M)(T)

*Material now found on this page was previously located on Page 24.*

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**SECTION 6 - GRANDFATHERED SERVICES continued**

**6.3 TimeCard (Calling Card) Service**

(M)

**6.3.1 Description**

TimeCard (Calling Card) Service is provided to Customers for use when away from their established locations. The Company will issue to Customers Company Calling Cards which will allow Customers to place telephone calls and to re-originate calls, a feature which allows a Customer to place a new call without hanging-up and re-dialing the 8XX access number. Access to the service is gained by dialing a Company-designated toll free access number (i.e., 8XX-NXX-XXXX) and then entering a Company-provided personal identification number (PIN) and the called telephone number, including the area code.

The Company, by written notice to the Customer, may discontinue service to a Company Calling Card PIN if that PIN has not been used for a period of 120 days.

**6.3.2 Call Timing**

TimeCard (Calling Card) Service is usage sensitive and billed in six (6) second increments. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additional fractional cents will be rounded off to the nearest higher cent. Unless otherwise specified in this Tariff, the duration of each call for bill purposes will be rounded off to the nearest higher increment.

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**SECTION 6 - GRANDFATHERED SERVICES *continued***

**6.3 TimeCard (Calling Card) Service *continued***

(M)

**6.3.3 Terms of Service**

The rates for TimeCard (Calling Card) service are based on established one (1) year, two (2) year, or three (3) year term contracts for the Company's business Customers. The Company will provide customer notification of the expiration of the contract at least thirty (30) days prior to the expiration of the contract. Upon expiration of a term contract, the service term will automatically renew at the same terms and conditions for successive one year terms unless either party notifies the other thirty (30) days prior to the expiration of the then current term that it wishes to terminate the service.

**6.3.4 TimeCard (Calling Card) Service Per Minute Rate:**

1 Year	\$0.30
2 Year	\$0.30
3 Year	\$0.30

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**SECTION 6 - GRANDFATHERED SERVICES *continued***

**6.3 TimeCard (Calling Card) Service *continued***

(M)

**6.3.5 Additional TimeCard (Calling Card) Features**

**A. Audiotext**

Audiotext allows Customers to access news, weather, sports, financial news, and other fun features, by utilizing an Information Services Option available when dialing the special access number

Per Minute Rate: \$0.25

**B. Voice Message Store and Forward**

Voice Message Delivery (Message Store and Forward) allows the Customer to communicate with others by sending “voice messages”, digital recordings of your voice that are stored for future delivery. All voice message delivery features are accessed and controlled with the 12 keys on a touch-tone telephone (0-0,\*,#), Voice instructions or menus provide on-line help for all systems features.

Per Minute Rate: \$0.75

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**SECTION 6 - GRANDFATHERED SERVICES *continued***

**6.4 TimeLine 8XX (Toll Free) Service**

(M)

**6.4.1 Description**

TimeLine 8XX (Toll Free) Service is usage rated and billed in six (6) second increments. Call charges are billed to the Customer and not to the party originating the call. Rates are based on contract terms.

**6.4.2 Call Timing**

The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additional fractional cents will be rounded off to the nearest higher cent, unless specified otherwise in this Tariff.

**6.4.3 Terms of Service**

The rates for TimeLine 8XX (Toll Free) Service are based on established one (1) year, two (2) year, or three (3) year contracts for the Company's business Customers. The Company will provide customer notification of the expiration of the contract at least thirty (30) days prior to the expiration of the contract. Upon expiration of a term contract, the service term will automatically renew at the same terms and conditions for successive one year terms unless either party notifies the other thirty (30) days prior to the expiration of the then current term that it wishes to terminate the service.

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**SECTION 6 - GRANDFATHERED SERVICES continued**

<b>6.4</b>	<b>TimeLine 8XX (Toll Free) Service</b> <i>continued</i>		(M)
<b>6.4.4</b>	<b>TimeLine 8XX (Toll Free) Service Per Minute Rate</b>		
	1 Year	\$0.0825	
	2 Year	\$0.0800	
	3 Year	\$0.0750	
<b>6.4.5</b>	<b>Nonrecurring Charge</b>		
	A nonrecurring charge applies per toll free number		
	Charge per number:	\$30.00	
<b>6.4.6</b>	<b>Monthly Recurring Charge for Toll Free Directory Listing</b>		
	Monthly charge per listing:	\$15.00	
			(M)

*Material now found on this page was previously located on Page 29.*

**SECTION 6 - GRANDFATHERED SERVICES continued**

**6.5 TIGR InterLATA Calling Service**

(M)

The following service is limited to the Company's Customers of record as of September 15, 2002.

**6.5.1 Dedicated Service**

Monthly Volume <u>Minutes</u>	Term <u>Years</u>	Per Minute <u>Rate</u>
0 – 50,000	1	\$0.059
0 – 50,000	2	\$0.057
0 – 50,000	3 or more	\$0.055
50,001 – 100,000	1	\$0.055
50,001 – 100,000	2	\$0.053
50,001 – 100,000	3 or more	\$0.051
100,001 – 150,000	1	\$0.051
100,001 – 150,000	2	\$0.049
100,001 – 150,000	3 or more	\$0.057
150,001 or more	1	\$0.057
150,001 or more	2	\$0.045
150,001 or more	3 or more	\$0.043

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**SECTION 6 - GRANDFATHERED SERVICES continued**

**6.6 TIGR 8XX Toll Free Service**

(M)

The following service is limited to the Company's Customers of record as of September 15, 2002.

**6.6.1 Dedicated Service**

Monthly Volume <u>Minutes</u>	Term <u>Years</u>	Per Minute <u>Rate</u>
0 – 50,000	1	\$0.059
0 – 50,000	2	\$0.057
0 – 50,000	3 or more	\$0.055
50,001 – 100,000	1	\$0.055
50,001 – 100,000	2	\$0.053
50,001 – 100,000	3 or more	\$0.051
100,001 – 150,000	1	\$0.051
100,001 – 150,000	2	\$0.049
100,001 – 150,000	3 or more	\$0.047
150,001 or more	1	\$0.047
150,001 or more	2	\$0.045
150,001 or more	3 or more	\$0.043

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**SECTION 6 - GRANDFATHERED SERVICES *continued***

**6.7 TIGR InterLATA Calling Service Rates**

(M)

The following service is limited to the Company's Customers of record as of September 12, 2003.

**6.7.1 Long Distance Access Facility**

Recurring  
\$300.00

Nonrecurring  
\$500.00

(M)

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SCO0310

**SECTION 6 - GRANDFATHERED SERVICES** *continued*

**6.7 TIGR InterLATA Calling Service Rates** *continued*

(M)

**6.7.2 Switched**

Monthly Volume <u>Minutes</u>	Term <u>Years</u>	Per Minute <u>Rate</u>
0 – 7,500	1	\$0.067
0 – 7,500	2	\$0.065
0 – 7,500	3 or more	\$0.063
7,501 – 15,000	1	\$0.063
7,501 – 15,000	2	\$0.061
7,501 – 15,000	3 or more	\$0.059
15,001 – 35,000	1	\$0.059
15,001 – 35,000	2	\$0.057
15,001 – 35,000	3 or more	\$0.055
35,001 – 75,000	1	\$0.055
35,001 – 75,000	2	\$0.053
35,001 – 75,000	3 or more	\$0.051
75,001 – or more	1	\$0.051
75,001 – or more	2	\$0.049
75,001 – or more	3 or more	\$0.047

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**SECTION 6 - GRANDFATHERED SERVICES** *continued*

**6.7 TIGR InterLATA Calling Service Rates** *continued*

(M)

**6.7.4 Dedicated**

Monthly Volume <u>Minutes</u>	Term <u>Years</u>	Per Minute <u>Rate</u>
50,001 – 100,000	2	\$0.044
50,001 – 100,000	3 or more	\$0.042
100,001 – 200,000	2	\$0.042
100,001 – 200,000	3 or more	\$0.040
200,001 or more	2	\$0.040
200,001 or more	3 or more	\$0.039
Digital Signal Facility		
Monthly Recurring Charge		\$275.00
Nonrecurring Charge		\$500.00

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**SECTION 6 - GRANDFATHERED SERVICES *continued***

**6.7 TIGR InterLATA Calling Service Rates *continued***

(M)

**6.7.4 Dedicated *continued***

PRI Signal Facility	
Monthly Recurring Charge	\$425.00
Nonrecurring Charge	\$500.00
Move Charge	\$ 50.00
Change Charge	\$ 50.00
Restore Charge	\$ 50.00
Expedite Charge	\$250.00
Order Cancellation Charge	\$250.00
Due Date Change Charge	\$ 30.00

*Note: If 1+ ten digits is used to dial a local call, the dedicated access facility will accept and complete the call. All calls routed over the dedicated access facility will be considered a long distance call and will be billed as such.*

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**SECTION 6 - GRANDFATHERED SERVICES** *continued*

**6.7 TIGR InterLATA Calling Service Rates** *continued*

(M)

**6.7.5 VersiPaK and IBL Rates**

The following rates apply to qualified VersiPaK and IBL Customers:

Monthly Volume <u>Minutes</u>	Term <u>Years</u>	Per Minute <u>Rate</u>
0 – 10,000	2	\$0.061
0 – 10,000	3	\$0.059
0 – 10,000	5	\$0.057
10,001 – 20,000	2	\$0.057
10,001 – 20,000	3	\$0.055
10,001 – 20,000	5	\$0.053
20,001 or more	2	\$0.053
20,001 or more	3	\$0.051
20,001 or more	5	\$0.049

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**SECTION 6 - GRANDFATHERED SERVICES continued**

**6.7 TIGR InterLATA Calling Service Rates continued**

(M)

**6.7.6 TIGR FlexCall 1+ Service for IBL and VersiPak Customers**

<u>Monthly Packaged Minutes</u>	<u>Term (Years)</u>	<u>Monthly Recurring Charge</u>	<u>Additional Minutes of Use</u>
3,000	2	\$171.00	\$0.061
3,000	3	\$165.00	\$0.059
3,000	5	\$159.00	\$0.057
8,000	2	\$440.00	\$0.059
8,000	3	\$424.00	\$0.057
8,000	5	\$408.00	\$0.055
13,000	2	\$689.00	\$0.057
13,000	3	\$663.00	\$0.055
13,000	5	\$637.00	\$0.053
18,000	2	\$918.00	\$0.055
18,000	3	\$882.00	\$0.053
18,000	5	\$846.00	\$0.051

*Packaged minutes refer to intrastate and/or interstate minutes.*

*Does not include intraLATA tariff.*

*One package per T-1.*

*Cannot be shared across multiple locations.*

*Packaged minutes can be shared across Company dialtone services at the same location.*

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**SECTION 6 - GRANDFATHERED SERVICES continued**

**6.8 TIGR Calling Card Rates**

(M)

The following service is limited to the Company's Customers of record as of September 12, 2003.

<u>Term</u>	<u>Per Minute Rate</u>
1 Year	\$0.185
2 Years	\$0.175
3 Years	\$0.169

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**SECTION 6 - GRANDFATHERED SERVICES continued**

**6.9 TIGR 8XX Toll Free Service Rates and Charges**

(M)

The following service is limited to the Company's Customers of record as of September 12, 2003.

**6.9.1 Nonrecurring Charge**

A nonrecurring charge applies per toll free number.

Charge per number	\$30.00
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**6.9.2 Monthly Recurring Charge**

A monthly recurring charge applies per toll free directory listing.

Charge per number	\$15.00
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**SECTION 6 - GRANDFATHERED SERVICES** *continued*

**6.9 TIGR 8XX Toll Free Service Rates and Charges** *continued*

(M)

**6.9.3 Switched**

Monthly Volume <u>Minutes</u>	Term <u>Years</u>	Per Minute <u>Rate</u>
0 – 7,500	1	\$0.067
0 – 7,500	2	\$0.065
0 – 7,500	3 or more	\$0.063
7,501 – 15,000	1	\$0.063
7,501 – 15,000	2	\$0.061
7,501 – 15,000	3 or more	\$0.059
15,001 – 35,000	1	\$0.059
15,001 – 35,000	2	\$0.057
15,001 – 35,000	3 or more	\$0.055
35,001 – 75,000	1	\$0.055
35,001 – 75,000	2	\$0.053
35,001 – 75,000	3 or more	\$0.051
75,001 – or more	1	\$0.051
75,001 – or more	2	\$0.049
75,001 – or more	3 or more	\$0.047

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**SECTION 6 - GRANDFATHERED SERVICES *continued***

**6.9 TIGR 8XX Toll Free Service Rates and Charges *continued***

(M)

**6.9.5 Dedicated *continued***

PRI Signal Facility

Monthly Recurring Charge	\$425.00
Nonrecurring Charge	\$500.00
Move Charge	\$ 50.00
Change Charge	\$ 50.00
Restore Charge	\$ 50.00
Expedite Charge	\$250.00
Order Cancellation Charge	\$250.00
Due Date Change Charge	\$ 30.00

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**SECTION 6 - GRANDFATHERED SERVICES continued**

**6.9 TIGR 8XX Toll Free Service Rates and Charges** *continued*

(M)

**6.9.6. VersiPaK and IBL**

The following rates apply to qualified VersiPaK and IBL Customers.

Monthly Volume <u>Minutes</u>	Term <u>Years</u>	Per Minute <u>Rate</u>
0 – 10,000	2	\$0.061
0 – 10,000	3	\$0.059
0 – 10,000	5	\$0.057
10,001 – 20,000	2	\$0.057
10,001 – 20,000	3	\$0.055
10,001 – 20,000	5	\$0.053
20,001 or more	2	\$0.053
20,001 or more	3	\$0.051
20,001 or more	5	\$0.049

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**SECTION 6 - GRANDFATHERED SERVICES continued**

**6.9 TIGR 8XX Toll Free Service Rates and Charges** *continued*

(M)

**6.9.7 TIGR FlexCall 8XX Service for IBL and VersiPak Customers**

Monthly Packaged <u>Minutes</u>	Term (Years)	Monthly Recurring <u>Charge</u>	Additional Minutes of <u>Use</u>
3,000	2	\$171.00	\$0.061
3,000	3	\$165.00	\$0.059
3,000	5	\$159.00	\$0.057
8,000	2	\$440.00	\$0.059
8,000	3	\$424.00	\$0.057
8,000	5	\$408.00	\$0.055
13,000	2	\$689.00	\$0.057
13,000	3	\$663.00	\$0.055
13,000	5	\$637.00	\$0.053
18,000	2	\$918.00	\$0.055
18,000	3	\$882.00	\$0.053
18,000	5	\$846.00	\$0.051

*Packaged minutes refer to intrastate and/or interstate minutes.*

*Does not include intraLATA tariff.*

*One package per T-1.*

*Cannot be shared across multiple locations.*

*Packaged minutes can be shared across Company dialtone services at the same location.*

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