Public Service Commission of South Carolina
Tariff Summary Sheet as of April 9, 2012

United Telephone Company of the Carolinas LLC d/b/a CenturyLink

Tariff Service: Local

This document is the complete version of the tariff on file and contains the following approved revisions. Detailed information is available for each revision on the Commission's E Tariff website (http://etariff.psc.sc.gov).

Revision	Date Filed	Effective Date	# of Pages
E2012-81	3/30/12	4/9/12	9
Summary: This compliance filing eliminates the federal non-Tribal Link Up support as ordered by the FCC and is being made in accordance with the Interim Order from the South Carolina Public Service Commission in Docket No. 2012-115C to become effective April 2, 2012.			
E2012-67	3/16/12	4/5/12	12
Summary: This filing proposes rate changes for certain residence and business flat-rated and measured Local Exchange Services. Additionally, this filing proposes various rate increases for directory assistance, national directory assistance, directory listings, and certain custom calling and ExpressTouch features. Impacted customers were notified of these changes. Additionally, various references to billing codes have been removed from the tariff as they are no longer applicable.			
E2011-361	11/17/11	2/15/12	14
Summary: This filing eliminates Talking Call Waiting as an available feature for residence and business customers.			
E2011-338	10/17/11	11/3/11	3
Summary: This filing revises the maximum amount of time that during which Vacation Service can be provided to a customer.			
E2011-217	7/14/11	8/2/11	4
Summary: The purpose of this filing is to introduce "Natural Disaster Relief for Customers" to assist customers impacted by a natural disaster.			
E2011-187	7/1/11	7/18/11	3
Summary: This filing proposes to grandfather Simple Solution Residence Package.			
E2011-171	6/28/11	7/6/11	4
Summary: This filing introduces a competitive response program available to business customers.			
E2011-87	4/27/11	5/4/11	1
Summary: This filing includes administrative changes reflecting the name change of "CenturyTel, Inc." to "CenturyLink, Inc." CenturyTel, Inc.'s Articles of Incorporation were amended by the Louisiana Secretary of State, changing the corporate name from CenturyTel, Inc. to CenturyLink, Inc.			
E2011-49	2/4/11	2/14/11	3
Summary: This filing replaces the existing Satisfaction Guarantee Program with a new offer available to new customers.			
E2010-237	8/26/10	9/10/10	4
Summary: This filing proposes a rate increase for Directory Assistance. Beginning September 10, 2010, Local Directory Assistance and National Directory Assistance will increase rates by $0.40 from $0.95 to $1.35. The two free monthly allowances of Local Directory Assistance will be discontinued. Customers with handicapped exemptions will continue to receive their exemptions. Customers were notified a minimum of 30 days in advance by bill message of this rate increase and change to the allowances.			

Revision	Date Filed	Effective Date	# of Pages
E2010-98	5/5/10	5/17/10	2
Summary: This filing establishes an exemption for active duty members of United States military from being applied certain service charges when establishing local exchange access line service or transferring existing local exchange access line service from one location to another.			
E2010-81	3/29/10	4/6/10	3
Summary: This filing adds language to clarify the Company's limitations of liability regarding service irregularities resulting from unauthorized access or hacking.			
E2010-4	1/27/10	2/10/10	5
Summary: This filing introduces a customer referral program for residence customers.			
E2009-352	10/5/09	11/6/09	2
Summary: This filing introduces the CenturyLink d/b/a as reflected on the revised Title page.			
E2009-234	8/10/09	8/21/09	2
Summary: This filing revises the definition for Routing Plan for Voice Business Continuity to establish a maximum limit for the number of telephone numbers that can be provisioned on a per location basis for Routing Plans. The maximum will be five telephone numbers per location, previously there was no maximum. No customers are impacted by this change as the Company does not currently have any customers with this service.			
E2009-182	7/2/09	8/21/09	3
Summary: This filing reflects the name change of the federal food stamp program to Supplemental Nutrition Assistance Program (SNAP), compliant with the mandated name change for that program under the Food, Conservation and Energy Act of 2008. This program is one of several qualifiers for the Lifeline Assistance program.			
E2009-171	6/15/09	8/21/09	20
Summary: This filing discontinues Embarq's concurrence with the BellSouth Telecommunications, Inc. General Subscriber Service Tariff for Foreign Exchange Service. The regulations and rates included in this filing mirror those in the current BellSouth tariff; therefore no customers and affected by this change.			
E2009-138	5/18/09	8/21/09	3
Summary: This filing introduces a new Custom Calling Services feature, Outbound Call Block Feature.			
E2009-86	4/23/09	5/18/09	6
Summary: This filing grandfathers various Restriction Service options for business and residence customers. Alternative toll blocking options are available to customers for which there is higher ongoing customer demand. Current customers are not affected.			
E2008-434	12/22/08	2/3/09	3
Summary: This filing is submitted for clarification and correction, to replace information that was inadvertently deleted from prior revisions. This correction does not impact customers.			
E2008-395	11/6/08	11/19/08	3
Summary: (SC 08-30) This filing makes text revisions for clarification and correction. The proposed text changes do not change the manner in which services are provided to customers. Therefore, no customers are impacted by the proposed change.			
E2008-365	10/24/08	12/5/08	9
Summary: (SC 08-28) This filing grandfathers Foreign Exchange Service for residential customers. Based on long-standing negligible demand for this service, there is no anticipated future demand. Therefore, deletion of Foreign Exchange Service as a residential offering will not impact customers.			
E2008-349	10/14/08	11/6/08	69
Summary: This filing changes rates for many services for both business and residential customers. Prior notification has been sent to those customers impacted by these changes.			
E2008-221	7/25/08	11/6/08	3
Summary: (SC 08-18) This filing proposes tariff revisions that are for clarification only, with no change in intent, and no impact to customers.			
E2008-213	7/23/08	7/30/08	22
Summary: (SC 08-17)This filing grandfathers the residential portion of ISDN-BRI due to the lack of demand.			

Revision	Date Filed	Effective Date	# of Pages
E2008-127	6/13/08	7/15/08	31

Summary: This filing proposes to grandfather certain Residence and Business Solutions bundles, Custom Calling Service features and packages and ExpressTouch features for which there is nominal demand. Demand for these services is declining as customers are selecting alternative services.

Text changes are proposed for certain Solutions packages to list the individual features included in the bundle rather than the Custom Calling Package for standardization and to better depict the features included in each bundle. The names of certain Custom Calling Services packages and ExpressTouch features are also revised for standardization. None of these changes impact customers or the manner in which the services are provided.

E2008-109	5/23/08	7/1/08	3

Summary: (SC 08-13) This filing introduces an option for Centrex Service II that includes unlimited expanded local calling. Minor text changes were also made.

E2008-73	4/11/08	5/2/08	3

Summary: Refile Revision No. E2007-17.

E2008-71	4/11/08	5/2/08	17

Summary: (SC 08-11) This filing clarifies the availability of Anonymous Call Rejection with Caller ID and reflects text changes for certain bundles to reflect the inclusion of Anonymous Call Rejection (ACR) in all packages and bundles that include Caller ID. ACR is inherent in the Caller ID feature. However, certain packages previously reflected ACR as a component of the package while ACR was not referenced in other packages. This filing standardizes the reference to ACR for each package by better describing ACR as a component of the package due to its inclusion in the Caller ID feature.

The filing proposes a number of additional revisions, none of which impact customers. All of the revisions proposed in this filing are for clarification, correction and standardization. They do not affect the manner in which services are provided.

E2008-32	2/28/08	3/6/08	10

Summary: (SC 08-08) This filing makes text revisions for clarification and correction. The proposed text changes do not change the manner in which services are provided to customers. Therefore, no customers are impacted by the proposed changes.

E2007-184	10/26/07	4/3/08	4

Summary: (SC 07-44) This filing removes Call Forward No Answer-Customer Controlled and Call Forward Busy - Customer Controlled from the tariff. There is no current or anticipated demand for these custom calling features.

E2007-180	10/19/07	4/3/08	8

Summary: This filing proposes to introduce:

Private Switch Database Service allows a customer with a multi-line private switch to facilitate reception of either (1) Automatic Number Identification (ANI) or (2) a combination of ANI and Automatic Location Identification (ALI) information by a Public Safety Answering Point (PSAP) for emergency "9-1-1" calls originating from the location served by the customer's multi-line private switch. A private switch is customer premises equipment (CPE) at the end user customer's location; and

Reverse Notification Telephone Database Service is offered solely for the purpose of permitting PSAPs to make broadcast notifications to particular geographic areas and associated local telephone numbers in the event of emergencies. PSAPs ordering Reverse Notification Telephone Database Service must provide the Company with written certification of their authority to make public emergency notifications.

Revision	Date Filed	Effective Date	# of Pages
E2007-166	9/21/07	4/3/08	2
Summary: (SC 07-40) This filing introduces Recovery of Costs – Business language.			
E2007-73	6/15/07	4/3/08	4
Summary: The purpose of this filing is to revise Privacy ID by adding Standard Home Phone II as a bundle that qualifies the subscriber for a discounted MRC. This filing also reflects housekeeping changes.			
E2007-61	5/24/07	6/6/07	2
Summary: This filing increases the monthly recurring rate for the Solutions Package Clear Solution.			
E2007-49	4/23/07	4/3/08	3
Summary: The Service Connection/Nonrecurring Charges schedule of this tariff previously included a partial listing of services for which Service Connection/Nonrecurring Charges do not apply. Installation of ExpressTouch features or Custom Calling Services is being deleted under this filing, since an explicit statement is included in the regulations governing each service that Service Connection/Nonrecurring Charges do not apply. This revision does not impact customers or the circumstances under which Service Connection/Nonrecurring Charges are applied.			

GENERAL SUBSCRIBER SERVICES TARIFF

FOR THE

STATE OF SOUTH CAROLINA

This tariff contains regulations and rates applicable for the furnishing of Basic Local Exchange Service, Long Distance (Local Toll) Message Telecommunications Service, Mobile Telephone Service, Teletypewriter Exchange Service, Wide Area Telephone Service and for other general subscriber services, equipment and facilities associated with the above services offered by United Telephone Company of the Carolinas **LLC** within this State. This tariff and a Map Supplement containing individual Exchange Service Area, Zone Rate Area and Base Rate Area maps are on file with the Public Service Commission of the State of South Carolina. (C)

Intrastate communication services are furnished by wire, radio or a combination thereof.

Adoption Notice (N)

Effective September 16, 2009, the Public Service Commission of South Carolina approved the use by United Telephone Company of the Carolinas LLC of the fictitious name CenturyLink. Effective October 19, 2009, United Telephone Company of the Carolinas LLC, began operating under the name CenturyLink. As such, United Telephone Company of the Carolinas LLC d/b/a CenturyLink hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, heretofore filed with the South Carolina Public Service Commission, State of South Carolina, or adopted by United Telephone Company of the Carolinas LLC.

By this notice, United Telephone Company of the Carolinas LLC d/b/a CenturyLink also adopts and ratifies all supplements or amendments to any of the above schedules, etc., which United Telephone Company of the Carolinas LLC has heretofore filed with said Commission. (N)

Explanation of Symbols

When changes are made in any tariff, a revised page will be issued canceling the tariff page affected; such changes will be identified through the use of the following symbols:

(C) - to signify changed regulation
(D) - to signify discontinued rate, regulation or text
(I) - to signify increase
(N) - to signify new rate and/or new regulation, and/or new text
(O) - to signify an obsolete rate, regulation or text
(R) - to signify reduction
(S) - to signify reissued tariff matter unchanged in intent
(T) - to signify a change in text, but no change in rate or regulation

The above symbols will apply except where additional symbols are identified at the bottom of an individual page.

TABLE OF CONTENTS

U1. DEFINITION OF TERMS

U2. GENERAL REGULATIONS

U3. BASIC LOCAL EXCHANGE SERVICE

U4. SERVICE CHARGES

U5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

U6. DIRECTORY LISTINGS

U7. PAYPHONE LINE SERVICE

U8. TELEPHONE ANSWERING SERVICE FACILITIES

U9. FOREIGN EXCHANGE SERVICE

U10. RESERVED

U11. RESERVED

U12. RESERVED

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U14. RESERVED

U15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

U16. ***RESERVED FOR FUTURE USE*** (C)

U17. RESERVED

U18. LONG DISTANCE (LOCAL TOLL) MESSAGE TELECOMMUNICATIONS SERVICE

U19. WIDE AREA TELEPHONE SERVICE

U20. LOCAL TOLL OPTIONAL CALLING PLANS

U21. FCC DESIGNATED N11 SERVICES

U22. PRIVATE AND LEASED LINES

U23. DATA TRANSPORT SERVICE

U24. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

U27. SPECIAL PACKAGED OFFERINGS

U28. DERIVED CHANNEL SERVICES

U100. OBSOLETE SERVICE OFFERINGS

INDEX

Subject	Section	Page No.	
211 Service for Information and Referral Service	U21	5	
311 Service for Non-Emergency Service	U21	17	
511 Service for Travel Information Services	U21	25	
711 Dialing Code for Telephone Relay Service (TRS)	U13	39	
811 Service For "One Call" Notification Systems	**U21**	**33**	(N)
Abusive Language, Use of	U2	4	
Access Lines (WATS)	U19	1	
Additional Listing Charges	U6	3.1	
Additional Listings for Names Spelled More Than One Way	U6	5	
Adjustment of Monthly Charges	U2	18	
Advance Listing	U6	7	
Advance Payments	U2	17	
Advanced Business Connection Service	U100	10	
Alarm Detection and Reporting Equipment	U15	5.1	
Allowance for Interruptions	U2	18	
Alternate Listings	U6	5	
Answer Supervision Service	U7	1.1	
Application for Service	U2	6	
Applicant Has Past Due Account	U2	6	
Application of Rates: Business and Residence	U2	7	
Service Connection Charges	U4	1	
Application of Rates and Charges for Business and Residence Service	U2	7	
Asynchronous Transfer Mode	U23	22	
Attachments (Pole Attachment Rental)	U5	1	
Availability of Facilities	U2	6	
Basic 911 Service	U21	1	
Basic Local Exchange Service	U3	1	
Basic Termination Charge (See Minimum Billing Charge)	U4	2	
Billed Number Screening	U13	18	
Bridged Service	U100	2	
Broadcast of Recordings of Telephone Conversations	U2	2	
Business Designations	U6	2	
Business Listings	U6	1	
Business Rate Application	U2	7	
Business Sense Local Toll Service	U20	5	

INDEX

Subject	Section	Page No.	
Call Line Identifier	U13	38	
Calling Card	U18	2	
Cancellation of Application Prior to Completion of Work	U2	7	
Cancellation of Service for Cause	U2	4	
Caption Listings	U6	5	
Cases Where Charges Do Not Apply.	U4	3	
Central Office Access Line.	U3	1	
Central Office Guaranteed Disconnect	U13	5	
Centrex Service	U100	53	
Centrex Service II	U27	7	
Change			
Business Service to Residence Service	U2	9	
Residence Service to Business Service	U2	9	
Change Charge	U4	1	
Change of Name	U2	10	
Charges Applicable Under Special Conditions	U5	1	
Charges for Unusual Installations.	U5	9	
Coin Control Service	U7	1.1	
Company Facilities at Hazardous or Inaccessible Locations	U2	3	
Company-Provided Equipment and Protective Circuitry.	U2	21	
Competitive Response Programs	**U13**	**23**	(N)
Connection with Certain Facilities and/or Equipment of Others	U15	1	
Alarm Detection & Reporting Equipment	U15	5.1	
Certain Facilities of Subscribers.	U2	2	
Data Transmitting and/or Receiving Terminal Equipment	U15	5.2	
Personal Hearing Aids	U15	11	
Public Address or Loudspeaker Paging Systems.	U15	7	
U.S. Government Executive Departments and Agencies	U15	5	
Voice Transmitting and/or Receiving Terminal Equipment	U15	2.3	
Connecting Carriers, Use of the Facilities of Others.	U2	19	
Construction Charges.	U5	1	
Construction.	U5	1	
On Private Property	U5	3	
On Private Highways or Other Easements	U5	1	
Special Types.	U5	4	
For Temporary Service.	U5	4.1	
Consumer Sense Local Toll Service	U20	4	

INDEX

Subject	Section	Page No.	
Contribution in Aid to Construction - Land Development	U5	9	
Control of Communications	U2	1	
Cross Reference Listings	U6	4	
Custom Calling Services	U13	6	
Custom Listings	U6	6	
Customer-Premises Inside Wire	U2	22	
Customer-Provided Communications Systems	U15	6	
Customer-Provided Terminal Equipment	U15	2.3	
Customer Referral Program - Residence	U13	48	
Customer Satisfaction Guarantee	U2	15	
Damage to Subscriber's Premises	U2	20	
Data Transmitting and/or Receiving Terminal Equipment	U15	5.2	
Data Transport Service	U23	1	
Defacement of Premises	U2	20	
Definition of Terms	U1	1	
Demarcation Point	U4	1	
Deposits	U2	17	
Derived Channel Services	U28	1	
Destruction of Telephone Equipment by Subscriber	U2	12	
Direct Inward Dial (DID) Service	U13	8	
Directories	U6	1	
Directory Assistance Service (Local)	U3	11	
Local Toll	U18	7	
Directory Assistance Service (National)	**U3**	**23**	(T)
Directory Assistance Call Completion	U3	22	
Directory Errors and Omissions	U2	21	
Directory Listings	U6	1	
Additional Listings	U6	3.1	
Advance Listing	U6	7	
Alternate Listings	U6	5	
Business Listings	U6	1	
Caption Listings	U6	5	
Cross Reference Listings	U6	4	
Custom Listings	U6	6	
Foreign Listings	U6	4	
Indented Listings	U6	5	
Miscellaneous Listings	U6	4	
Regulations	U6	1	
Residence Listings	U6	2	
Disconnection of Service for Cause	U2	4	
Dual-Tone Multiple Frequency Signaling (DTMF)	U13	17	

INDEX

Subject	Section	Page No.
Electric Power, Provision of	U2	11
Enhanced Frame Relay	U23	1
Enhanced 911	U21	1
Equipment in Explosive Atmosphere	U2	20
Establishment and Furnishing of Service	U2	1
Establishment of Identity	U2	1
Explanation of Terms	U1	1
Explosive Atmosphere, Equipment in	U2	20
ExpressTouch Service	U13	29
Extension Line Mileage	U13	1
Extension Service	U13	1
FCC Designated N11 Service	U21	1
Federal Aviation Agency	U15	9
Flat Rate Schedule	U3	1
Flat Rate Service	U3	1
Floor Space, Electric Power and Operating at the Subscriber's Premises	U2	11
Foreign Listings	U6	4
Foreign Exchange Service (Business Only)	U9	1
Frame Relay Service	U100	37
General Regulations	2	1
Hazardous Locations Provision of Service	U2	13
Impersonation of Another with Fraudulent Intent	U2	4
Incoming Billed Number Screening (IBNS)	U13	17
Indemnifying Agreement	U2	20
Indented Listings	U6	5
Individual Voice Channels for Custom Access Solutions	U28	1
Initial Service Periods	U2	10
Installation Charges	U4	1
Integrated Services Digital Network (ISDN)	U24	1
IntraLATA Long Distance (Local Toll) Verification and Emergency Interrupt Service	U18	7
ISDN-BRI Service	U24	1
ISDN-PRI Service	U24	11
Leased Lines	U22	1
Liability of the Company	U2	19
Lifeline	U3	19
Lightlink Service	U22	19
Limitations and Use of Service	U2	1
Limited Communications	U2	3
Line Terminations - Secretarial Service	U8	2
Listings, Directory	U6	1

(D)

INDEX

Subject	Section	Page No.	
Local Calling Areas	U3	9	
Local Measured Service (LMS)	U3	2	
Local Operator Verification/Interruption Service	U3	12	
Local Toll Directory Assistance Service	U18	7	
Local Toll Optional Calling Plans (LTOCPs)	U20	1	
Business Sense Local Toll Service	U20	5	
Consumer Sense Local Toll Service	U20	4	
Local Toll Volume Discount Plan Service	U100	6	
Value Plus Service	U100	7	
Long Distance (Local Toll) Message Telecommunications Service	U18	1	
Conference Service	U18	8	
Directory Assistance	U18	7	
IntraLATA Long Distance (Local Toll)			
Verification and Emergency Interrupt Service	U18	7	
Two-Point Service	U18	1	
Minimum Billing Charge	U4	2	
Miscellaneous Devices Provided by the Subscriber	U2	2	
Miscellaneous Service Arrangements	U13	1	
Miscellaneous Listings	U6	4	
Monthly Exchange Rates	U3	1	
Moves and Changes	U4	1	
Moves or Changes (Rearrangements) of Existing Plant	U5	4	
Natural Disaster Relief for Customers	**U5**	**13**	(N)
Network Interface Device	U2	22	
Network Protection Criteria	U15	9	
Nonlist Number	U6	3.1	
Nonpublished Numbers	U6	3	
Nonpublished and Nonlist Numbers (Rates)	U6	3.1	
Numbers, Telephone	U2	1	
Obsolete Service Offerings	U100	1	
Obsolete Service Offerings – Integrated Services Digital Network -Basic Rate Interface (ISDN-BRI) (Residence Only)	U100	58	
Obscene, Profane or Abusive Language	U2	4	
Operator Assisted Local Calls	U3	12	
Optional Local Measured Service (See Local Measured Service)	U3	2	
Originating Call Screening	U7	1.1	
Ownership of Equipment	U2	12	
Party Line Service	U2	6	
Payment Arrangements and Credit Allowances	U2	17	
Payment For Service	U2	18	
Payphone Line Service	U7	1	
Personal Hearing Aids	U15	11	
Period for the Presentation of Claims	U2	20	
Pole Line Construction			
On Private Property	U5	3	
On Public Highways	U5	1	

INDEX

Subject	Section	Page No.	
Point to Point (One Way) Extended Community Calling Service	U100	3	
Power, Pipe Line and Railroad Companies	U15	8	
Presentation of Claims, Period for the	U2	20	
Privacy ID	U13	35	
Private and Leased Lines	U22	1	
Private Right-of-Way Required to Provide Service	U5	5	
Provision and Ownership			
of Directories	U2	12	
of Equipment and Facilities	U2	12	
of Telephone Numbers	U2	12	
Provision for Certain Local Taxes and Fees	U2	19	
Rate Centers	U18	6	
Rate Schedules	U3	1	
Rearrangements of Existing Plant	U5	4	
Recorder-Connector Equipment	U15	5	
Recording of Telephone Conversations	U2	2	
Recorded Public Announcements	U2	3	
Reference Listings (See Cross Reference Listings).	U6	4	
Region Call	U3	5	
Regulations	U2	1	
Repairs and Maintenance	U2	13	
Resale of Service	U2	1	
Residence Customer Referral Program	**U13**	**48**	(N)
Residence Listings	U6	2	
Residence Rate Application	U2	7	
Residence Service for Company Employees	U2	15	
Restoration Charge	U4	2	
Restriction Service	U13	10	
Billed Number Screening	U13	18	
Incoming Billed Number Screening (IBNS)	U13	17	
Ringer Limitations	U2	15	
Rotary Trunk Hunting	U13	9	
Rules and Regulations	U2	1	

INDEX

Subject	Section	Page No.
Satisfaction Guarantee Program	U13	40
School and Library Discounts	U2	24
Second Drop Service	U13	1
Secretarial Line Terminations	U8	2
Secretarial Service Facilities (See Telephone Answering Service Facilities)	U8	1
Service at Hazardous Locations	U2	13
Service Charges	U4	1
Service Connection Charges	U4	1
Service Interrupted by Fire, Wind, Flood, Etc.	U4	3
Service Irregularities, Liability for	U2	19
Sharing and Resale of Basic Local Exchange Service/Shared Tenant Service	U3	13
Simplified Message Desk Interface (SMDI)	U13	21
Simply Five	U20	5
Single Party Access Line Features	U13	6
Solutions	U27	1
Special Billing Services	U13	4
Special Packaged Offerings	U27	1
Special Promotions	U2	24
Special Service Arrangements	U5	10.1
Special Types of Construction	U5	4
State Universal Service Assessment	U2	24
Subscriber Transfer Service	U13	4.1
Surcharge - Payphone	U18	10
Suspension of Business and Residence Service	U2	14
Suspensions or Terminations for Nonpayment	U2	18
		(D)
Telecommunication Service Priority (TSP) System	U13	19
Telephone Answering Service	U8	1
Line Terminations	U8	2
Telephone Directories	U2	12
Telephone Numbers	U2	12

INDEX

Subject	Section	Page No.	
Temporary Installation	U5	11	
Temporary Suspension of Telephone Service	U2	14	
Temporary Service Requiring Construction	U5	4	
Termination Charges (See Minimum Billing Charge)	U4	2	
Termination of Service	U2	15	
Suspensions or Terminations for Nonpayment	U2	18	
Tie Line Service	U13	4	
Touch-Tone Calling Service	U13	4.1	
Trade Names	U6	2	
Transfers of Service Between Subscribers	U2	10	
Transmitting Messages	U2	3	
Unauthorized Attachments or Connections	U2	2	
Underground Installation Plan			
On Private Property	U5	4.1	
On Public Property	U5	4.1	
Buried Service	U5	4.1	
Underground Service Entrances	U5	4	
United DigiLink^{sm}	U22	10	
United ESP Link^{sm}	U22	16	
United SwitchLink^{sm}	U100	50	
United TransLink^{sm}	U22	6	
Universal Emergency Number Service 911	U21	1	
Unlawful Use of Service	U2	4	
U.S. Army, Navy and Air Force	U15	8	
U.S. Coast Guard and U.S. Army National Guard	U15	8	
Unpaid Account - Application for New Service	U2	6	
Use and Ownership of Equipment	U2	12	
Use of Abusive Language	U2	4	
Use of Facilities of Other Connecting Carriers	U2	19	
Use of Subscriber's Service	U2	1	
Value Calling Plans	U100	6	
Local Toll Volume Discount Plan Service	U100	6	
Value Plus Service	U100	7	
Voice Business Continuity	**U13**	**42**	(T)
Wide Area Telephone Service (WATS)	U19	1	
Work Performed Outside Regular Working Hours	U2	13	
Year 2000 (Y2K)	U2	21	

Trade names, Trademarks and Service Marks Used in this Tariff (T)

Below is a list of **trade names,** trademarks and/or service marks for services which are offered in this Tariff. These **trade names,** trademarks and/or service marks are owned by **CenturyLink, Inc. or a subsidiary of CenturyLink, Inc.** and are used by **the Company** with express permission. These designations will not be listed hereafter in the Tariff. However, the laws regarding trademarks and service marks will still apply. **Trade names,** trademarks and service marks that are owned by **CenturyLink, Inc.** cannot be used by another party without authorization. (T) (C) (C) (C)

(D)
(D)
CENTURYLINK (N)
CENTURYLINK™ |
CENTURYLINK℠ (N)

U1. DEFINITION OF TERMS

ACCESSORIES (U15)

Denotes devices which are mechanically attached to, or used with, the facilities furnished by the Company and which are independent of, and not electrically, acoustically, or inductively connected to the communications path of the telecommunications systems.

ADDITIONAL PERIOD (LOCAL TOLL) (U18)

The additional period is the unit of time used for measuring and charging for time in excess of the initial period. All additional period rates specified in this tariff are for each additional minute or any fraction thereof that the connection continues beyond the initial period.

ADVANCED BUSINESS CONNECTION (ABC) SERVICE (U100)

A Central Office Communications System arrangement provided in connection with individual business lines from digital central office equipment located on Company premises.

ANSWER SUPERVISION SERVICE (U7)

Answer Supervision Service, which is available as an optional service for use in conjunction with Payphone Line Service, provides “off-hook” supervisory signals to the payphone line for transmission to the customer’s location. It is furnished only from central offices equipped to provide this service.

ASYNCHRONOUS TRANSMISSION (U13)

A method of data transmission which allows characters to be sent at irregular intervals by preceding each character with a start bit and following it with a stop bit.

(D)

(D)

BILLED NUMBER SCREENING (U13)

An arrangement which provides central office identification to the operator on 0+/- dialed long distance (local toll) calls for billing instructions from a customer for outgoing calls.

BOARDING HOUSE (U2)

A house or apartment where rooms are rented or boarders taken, or both.

BRIDGED SERVICE (U100)

Bridged Service provides for the serving of two (2) or more different premises where one (1) or more outside plant facilities must be bridged on the main frame in the central office to be served by the same line circuit.

(M)

(M)

(M) Material previously appearing on this page now appears on Page 1.1.

U1. DEFINITION OF TERMS

BUILDING (SAME) (U13)

The term "Same Building" is to be interpreted as a structure under one (1) roof or two (2) or more structures under separate roofs, but connected by passageways in which the wire or cables of the Company can be safely run provided the plant facility requirements are not greater than would be required normally if all structures were under one (1) roof. In those cases where there are several structures under separate roofs, but connected by passageways and the plant facility requirements for furnishing telephone service are appreciably greater than would be required normally if all the structures were under one(1) roof, the term "Same Building" applies individually to each of the separate structures. Pipes and conduit are not considered passageways.

BUSINESS SENSE LOCAL TOLL SERVICE (U20)

Business Sense Local Toll Service is furnished to Dial Station-to-Station intraLATA long distance (local toll) calls originated in the Company's exchanges and is available in connection with individual business lines and work at home lines.

CALLING AREA (U3)

See "Local Service Area."

(D)

(D)

U1. DEFINITION OF TERMS

CENTRAL OFFICE (U2)

A switching unit providing telephone service to subscribers connected thereto.

CENTRAL OFFICE ACCESS LINE (U3)

The serving central office line equipment and all Company plant facilities up to and including the Company-provided Network Interface Device. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for Long Distance (Local Toll) Message Telecommunications Service and for local calling appropriate to the tariffed use offering selected by the customer. Central office access lines are subdivided as follows:

a. Dial Access Line: A circuit connecting a central office to the Company's protector for voice/data transmission via means of pulse signaling.

b. Touch-Tone Access Line: A circuit connecting a central office to the Company's Network Interface Device for voice/data transmission via means of tone signaling.

(D)

(D)

CENTREX SERVICE (U13)

Centrex Service is a central office communications system arrangement provided in connection with individual business lines from digital central office equipment located on Company premises and connected by local loops to the premises of the customer.

CLASS OF SERVICE (U2)

A description of Exchange Access Line furnished a subscriber in terms of:

a. Class-of-Service

Class-of-Service is defined as being a type of Exchange Access Line (Individual Flat or LMS, Payphone Line or Trunk).

b. Type of Account is defined as being an Exchange Access Line serving a business or residence premises.

COIN CONTROL SERVICE (U7)

Coin Control Service is available as an optional service for use in conjunction with Payphone Line Service. Coin Control Service is based on a central office platform which offers features (Collection, Return and Recognition and Originating Line Screening) for use with coinless and coin operated (payphone) telephone service. Coin Control Service uses a software-driven system to provide features and capabilities similar to those provided by micro-processor based, “smart”, payphone sets.

(M)

(M)

(M) Material previously appearing on this page now appears on Page 2.1

U1. DEFINITION OF TERMS

COLLECT CALL (U18) (M)

The procedure by which certain messages upon request, may be reversed (charged to the called station) upon acceptance of the call at the called station.

COMMON BATTERY SERVICE (U15)

The type of telephone service in connection with which electrical energy for talking and signaling is supplied from a central point (common equipment).

COMMUNICATING DEVICE (U15)

A device consisting of a transmitter, receiver, network control signaling unit and associated apparatus so connected as to permit the sending and receiving of telecommunications messages through the exchange and long distance (local toll) network.

COMMUNICATING SYSTEMS (U15)

Channels and other facilities which are capable, when not connected to telecommunication service, of two-way communication between customer-provided terminal equipment or Company stations.

COMPANY (U2)

Whenever used in this tariff, "Company" refers to the United Telephone Company of the Carolinas (DBA) United Telephone-Southeast unless the context clearly indicates otherwise.

CONFERENCE SERVICE (U18)

Long Distance (Local Toll) Message Telecommunications Conference Service is that of furnishing connections between three (3) or more land telephone numbers within the same LATA on one (1) connection at the same time.

CONNECTING ARRANGEMENT (U15)

The term "Connecting Arrangement" denotes the protective equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company, when such customer-provided equipment does not conform to Part 68 of the FCC Rules and Regulations for direct connection of customer-provided terminal equipment. (M)

(M) Material now appearing on this page previously appeared on Tenth Revised Page 2.

U1. DEFINITION OF TERMS

CONNECTING COMPANY (U2)

A corporation, association, firm or individual owning and operating a local toll line or one (1) or more central office access lines and with whom traffic is interchanged.

CONSTRUCTION CHARGE (U5)

A separate initial charge made for construction of pole lines, circuits, facilities, etc., in excess of that contemplated under the rates quoted in the tariff.

CONSUMER SENSE LOCAL TOLL SERVICE (U20) (M)(T)

Consumer Sense Local Toll Service is furnished for Dial Station-to-Station intraLATA long distance (local toll) calls originated in Company's exchanges and is available in connection with individual residence and business lines. (M)

CUSTOMER-PROVIDED TERMINAL EQUIPMENT (U15)

Devices or apparatus and their associated wiring, provided by a customer, which are connected to the communications path of the Company's exchange network either electrically, acoustically or inductively.

DATA ACCESS ARRANGEMENT (U15)

The term "Data Access Arrangement" denotes a protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement, to identify a central office line and protective facilities and procedures to determine compliance with criteria set forth in Section U15 of this tariff.

DEMARCATION POINT (U2)

That point on the premises of the customer at which provision is made for connection of other than Company-provided facilities to exchange facilities provided by the Company.

DIRECT CURRENT SUPPLY (U15)

Electrical energy, non-alternating in nature, for talking and signaling purposes other than ringing.

DIRECT INWARD DIAL SERVICE (U13)

Allows for inward dialing from the exchange and local toll network directly to the stations associated with Customer Premises Equipment.

DIRECT ELECTRICAL CONNECTION (U15)

A physical connection of the electrical conductors in the communications path.

DIRECTORY ASSISTANCE SERVICE (U3)

A service provided to assist customers in obtaining telephone numbers which are or are not listed in the directory.

(M1)

(M) Material now appearing on this page formerly appeared on Fourteenth Revised Page 10.
(M1) Material formerly appearing on this page now appears on Original Page 3.1. (M1)

U1. DEFINITION OF TERMS

DIRECTORY LISTING (U6) (M)

The publication in the Company's directory and/or information records of information relative to a subscriber's telephone number, by which telephone users are able to obtain the call number of a desired station.

a. Caption Listing: The listing of a subscriber's name without address or telephone number followed by a series of indented listings covering branches or different departments of the business.

b. Foreign Listing: The listing of a subscriber in the alphabetical list of an exchange other than that for the exchange from which the subscriber is served.

c. Indented Listing: A directory listing indented under another listing.

d. Cross Reference Listing: The listing of a generally accepted name of a firm or corporation followed by a reference to another listing.

e. Custom Listing: A directory listing consisting of upper case alpha and/or numeric characters in lieu of standard numeric characters.

DROP WIRE (U13)

Wires used to connect the circuits of open wire, aerial or underground distribution facilities to the point where connection is made with the inside wiring.

DUAL-TONE MULTIPLE FREQUENCY SIGNALING (DTMF) (U13)

A central office provided feature that allows physical ringing/signaling to be sent as Dual-Tone Multiple Frequency (DTMF) digits on the facility terminating at the customer's premises. (M)

(M) Material now appearing on this page formerly appeared on Eleventh Revised Page 3.

U1. DEFINITION OF TERMS

EMBARQ LOCAL OPERATING COMPANY (a.k.a. Embarq LOC) (N)

The term used to describe Embarq Corporation's Incumbent Local Exchange Carrier (ILEC). (N)

EMERGENCY NUMBER SERVICE 911 (U21)

See "Universal Emergency Number Service."

EXCHANGE (U3)

A central office or group of central offices and Exchange Access Lines, forming a local system furnishing means of telephonic telecommunication between the subscribers within a specified area, usually a single city, town or village.

When an exchange includes only one (1) central office, it is termed a single office exchange, but when it includes more than one (1) central office, the exchange is termed a multi-office exchange.

EXCHANGE SERVICE (U3)

The general telephone service rendered in accordance with tariff provisions. Exchange Service is a general term describing as a whole the facilities provided for local intercommunications, together with the right to originate and receive local messages at charges in accordance with the provisions of this tariff.

a. Flat and Measured Rate

(1) Flat Rate Service: A classification of Exchange Service for which a stipulated charge is made, regardless of the amount used.

(2) Local Measured Service: A classification of Exchange Service which is charged for on the basis of amount of use.

b. Individual

(1) Individual Access Line Service: A classification of Exchange Service which provides that only one (1) subscriber shall be served by the circuit connecting said subscriber with the serving central office/switching unit.

(2) Trunk: A classification of Exchange Service furnished to a subscriber for local exchange lines connecting in PBX common equipment, in multifunction systems where the lines are used as pooled facilities--dial or button access--and in facilities used in connecting with direct group calling facilities.

(3) Foreign Central Office Service: A classification of Exchange Service furnished to a subscriber in a multi-office exchange from a central office other than the one from which service would normally be furnished.

(4) Foreign Exchange Service: A classification of Exchange Service furnished to a subscriber from an exchange other than the one from which he normally would be served.

(5) Extension Service: A classification of Exchange Service, furnished to a subscriber, that is connected on the same central office access line as a main station.

EXCHANGE SERVICE AREA (U3)

The territory served by an exchange within which Local Telephone Service is furnished at the exchange rates applicable within that area.

NOTE: Implemented April 15, 1997 pending resolution of Docket No. 97-079-C and Docket No. 97-080-C.

U1. DEFINITION OF TERMS

EXPRESSTOUCH® SERVICE (U13)

A set of advanced custom calling features allowing customers to better manage their calls. ExpressTouch is United's name for Custom Local Area Signaling Services (CLASS).

EXTENDED AREA SERVICE (U3)

A type of telephone service furnished under tariff provisions whereby subscribers of a given exchange may complete calls to and, where provided by the tariff, receive messages from one (1) or more exchanges without the application of Long Distance (Local Toll) Message Telecommunications Charges.

EXTENSION LINE (U13)

A circuit connecting an extension station with a main station, or a circuit connecting off premises telecommunications device with the common equipment of a PBX System or with another PBX telecommunications device.

EXTENSION LINE MILEAGE (U13)

See “Mileage Charge.”

(M)

(M)

(M1)

(M1)

(M) Material previously appearing on this page now appears on Page 8.
(M1) Material previously appearing on this page now appears on Page 8.1.

U1. DEFINITION OF TERMS

(D)

(D)

FLAT RATE SERVICE (U3)
See "Exchange Service."

FOREIGN LISTING (U6)
See "Directory Listing."

FOREIGN EXCHANGE MILEAGE (U13)
See "Mileage Charge."

FOREIGN EXCHANGE SERVICE (U9)
See "Exchange Service."

FRAME RELAY SERVICE (FRS) (U23)
Frame Relay Service (FRS) is a “fast packet” network service that permits the transmission of data at speeds up to 1.544 Mbps using Permanent Virtual Circuits (PVCs).

HARM (U2)
Electrical hazards to Company personnel, damage to Company equipment, malfunctions of Company billing equipment and degradation of service to persons other than the user of the subject terminal equipment, as well as the calling or called party.

U1. DEFINITION OF TERMS

INCOMING BILLED NUMBER SCREENING (IBNS) (U13)
An Operator Service which screens incoming collect or third number billed calls that are placed to the customer. IBNS is limited by the number of toll centers subscribing to the national database.

INDENTED LISTING (U6)
See "Directory Listing."

INITIAL CHARGE (U4)
See "Installation Charge."

INITIAL PERIOD (U18)
The initial period is the interval of time allowed at the rate quoted for long distance (local toll) connection between given points. All initial period rates specified in this tariff are for connections of the time periods specified in the various sections.

INITIAL SERVICE PERIOD (U2)
The minimum period of time for which service, facilities and equipment are provided; Termination Charge(s) invoked if term not expired.

INSIDE WIRE (CUSTOMER PREMISES) (U2)
That wire, including connectors, blocks and jacks, within a customer's premises that extends between the termination of the exchange access line and those standard jack locations within the customer's premises to which terminal equipment can be connected for access to the exchange access line.

INSTALLATION CHARGE (U4)
A non-recurring charge applying to the installation of other tariffed service offerings and is in addition to non-recurring Service Connection Charges as set forth in Section U4 of this tariff, applying to the establishment of basic telephone service.

INWATS (800/888 SERVICE) (U19)
Inward Wide Area Telephone Service (800/888 Service) is the furnishing of facilities for dial-type telecommunication from points throughout the service area to a (WATS) access line.

ISDN-BRI SERVICE (U24)
Integrated Services Digital Network (ISDN) is an intraLATA group of services supported by the ISDN architecture. ISDN-Basic Rate Interface (BRI) Service supports simultaneous transmission of voice and data services on the same exchange access line.

LIFELINE (U3)
A low income assistance program, available to qualified residential subscribers, which reduces monthly charges for local service through credits supported by universal service funding.

(D)
(D)

(M)
|
(M)

(M) Material previously appearing on this page now appears on Page 6.1.

U1. DEFINITION OF TERMS

(D)
(D)

LOCAL CALLING AREA (U3)
See "Local Service Area."

LOCAL DIRECTORY ASSISTANCE (U3)
Local Directory Assistance is furnished to the subscriber of the Company's local service for the obtaining of local telephone numbers of other subscribers served by the Company.

LOCAL MEASURED SERVICE (U3)
See "Exchange Service."

LOCAL MESSAGE (U2)
See "Message."

LOCAL OPERATOR VERIFICATION/INTERRUPTION SERVICE (U3)
Verification Service provides operator assistance in determining if a called line is in use. Interruption Service provides for operator interruption of a conversation in progress on a called line. The customer may request these services for a charge, where facilities are available, by calling the “0” operator.

LOCAL SERVICE (U3)
A type of localized calling whereby a subscriber can complete calls from his premises to another premises within an Exchange Service Area without the payment of Long Distance (Local Toll) Charges.

LOCAL SERVICE AREA (U3)
The area within which telephone service is furnished to subscribers under a specific schedule of exchange rates and without Long Distance (Local Toll) Charges. A local service area may include one (1) or more exchange service areas.

LOCAL TOLL DIRECTORY ASSISTANCE SERVICE (U18)
A service provided to assist subscribers in obtaining intraLATA long distance (local toll) telephone numbers.

LOCAL TOLL MESSAGE (LONG DISTANCE (LOCAL TOLL) MESSAGE) (U18)
See "Message."

LOCAL TOLL OPTIONAL CALLING PLANS (LTOCPs) (U20)
Local Toll Optional Calling Plans (LTOCPs) are market designed billing options that customers may select in lieu of Long Distance (Local Toll) Message Telecommunications Service billing.

LOCAL TOLL SERVICE (U18)
See "Long Distance (Local Toll) Message Telecommunications Service."

U1. DEFINITION OF TERMS

LONG DISTANCE (LOCAL TOLL) MESSAGE TELECOMMUNICATIONS SERVICE (U18)

The furnishing facilities for subscribers' communications between stations in different rate centers.

a. Person-to-Person Call

A service whereby the person originating the call specifies to the Company operator a particular person to be reached, a particular mobile station to be reached through a Miscellaneous Common Carrier attendant, or a particular station, department or office to be reached through a PBX or Advanced Business Connection Service attendant.

b. Station-to-Station Call

A service whereby the person originating the call either dials the telephone number desired, or gives to the Company operator the telephone number of the desired telephone, Miscellaneous Common Carrier Connecting Circuit, Advanced Business Connection, PBX or PBX Station which is reached directly rather than through a PBX attendant, or gives only the name and address under which such a number is listed, and does not specify a particular person to be reached, nor a particular mobile station to be reached through a Miscellaneous Common Carrier attendant, nor a particular station, department or office to be reached through a PBX or Advanced Business Connection Service attendant.

Three (3) classes of Station-to-Station services are offered as follows:

"Dial Station-to-Station" is that Station-to-Station Service where the person originating the call from other than a payphone line dials the telephone number desired and the call is completed without the assistance of a telephone operator, except: when an operator records the originating telephone number where no automatic recording equipment is available; when an operator records a special identification number issued by the Company for its billing purposes to students who reside at dormitories of colleges or universities equipped for Dormitory Advanced Business Connection Service, for a call placed from a Dormitory Advanced Business Connection Station; when an operator reaches the called telephone number where facilities are not available for dial completion; when an operator places a call for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap; and when an operator reestablishes a call which has been interrupted after the called number has been reached.

(M)

(M)

(M) Material previously appearing on this page now appears on Page 7.1.

U1. DEFINITION OF TERMS

LONG DISTANCE (LOCAL TOLL) MESSAGE TELECOMMUNICATIONS SERVICE (U18) (Continued) (M)

b. Station-to-Station Call (Cont'd)

"Operator Station-to-Station" is that Station-to-Station Service other than Dial Station-to-Station. Operator Station-to-Station includes Station-to-Station service originating at a payphone line.

"Calling Card" is that Station-to-Station Service in which a call is dialed by the customer, billed to the customer's Company credit card number, and completed without the assistance of a Company operator except when an operator records the customer's Company credit card number, reached the called telephone number where facilities are not available for dial completion, places a call for a calling party who is identified as being handicapped and unable to dial the call because of the handicap or reestablishes a call which has been interrupted after the called number has been reached.

c. Billed to Third Party

The term "Billed to Third Party" denotes a billing arrangement by which a call may be charged to an authorized line as determined by the Company other than the line originating the call or the line where the call is completed.

(D)

(D)

MESSAGE (U2)

A communication between two (2) communicating devices. Messages may be classified as follows:

a. Local Message: A communication between communicating devices within the same Exchange service Area for which a Local Charge may be made.

b. Local Toll (Long Distance) Message: A communication between communicating devices in different Local Service Areas for which a Long Distance (Local Toll) Charge is made. (M)

NOTE: Implemented April 15, 1997 pending resolution of Docket No. 97-079-C and Docket No. 97-080-C.

(M) Material now appearing on this page previously appeared on Eleventh Revised Page 7.

U1. DEFINITION OF TERMS

MILEAGE CHARGE (U13)

A charge applying for the use of part or all of a exchange line furnished by the Company.

Method of measurement is as follows:

a. Airline Measurement: The shortest distance between two (2) points.

b. Extension Line Mileage: The measurement applying on an extension line, for the use of which a Circuit Charge is made in accordance with the tariff provisions.

c. Foreign Central Office Mileage: The measurement applying to a circuit connecting a subscriber's Central Office Access Line, PBX or Advanced Business Connection System with a foreign central office, for the use of which a separate Circuit Charge is made in addition to the Base Rate, plus Exchange Line Mileage Charges if any apply.

d. Foreign Exchange Mileage: The measurement applying to a circuit connecting a subscriber's Central Office Access Line, PBX or Advanced Business Connection system with a central office of an exchange other than that from the subscriber would normally be served, for the use of which a separate Circuit Charge is made in addition to the Base Rate, plus Exchange Line Mileage Charges if any apply.

e. Route Measurement: The actual length of a circuit between two (2) points.

f. Tie Line Mileage: The measurement upon which the rate for tie lines is based in accordance with tariff provisions.

MISCELLANEOUS COMMON CARRIERS (U2)

Miscellaneous Common Carriers, as defined in Part 21 of the FCC Rules and Regulations, are Communications Common Carriers which are not engaged in the business of providing either a Public Landline Message Telephone Service or a Public Message Telegraph Service.

MISCELLANEOUS EQUIPMENT (U13)

Equipment furnished at additional charges associated with the various classes of subscriber service.

(D)
|
(D)

FCC DESIGNATED N11 SERVICES (U21)

Abbreviated three (3)-digit dialing codes which allow the caller to connect to a location in the local telephone network that otherwise would be accessible only through a seven or ten digit telephone number. The local telephone network must be preprogrammed to translate the three-digit code into the appropriate seven- or ten-digit telephone number and route the call accordingly. N11 codes are three-digit codes of which the first digit can be any digit other than 0 or 1, and the last two digits are both 1. The 0 and 1 are unavailable as the first digit because those numbers are used for switching and routing. N11 codes have been assigned by the FCC or designated by the telephone industry as follows:

U1. DEFINITION OF TERMS

FCC DESIGNATED N11 SERVICES (Cont'd)

N11 Code	Purpose
211	Allows access to community information and referral services. Assigned by the FCC.
311	Allows access to non-emergency police and government services. Assigned by the FCC.
411	Traditionally allows access to local directory assistance services of local telephone companies. Not formally assigned by the FCC.
511	Allows access to traveler information services. Assigned by the FCC.
611/811	Traditionally allow access to local telephone company repair and business offices. Not formally assigned by the FCC.
711	Allows access to Telecommunications Relay Services (TRS) for individuals with hearing or speech disabilities. Assigned by the FCC.
911	Federally mandated as the National Emergency Number and allows access to emergency services. Assigned by the FCC and ordered by the United States Congress.
011/111	Not available. "0" and "1" are used for switching and routing purposes.

NETWORK CONTROL SIGNALING (U15)

The term, "Network Control Signaling" denotes the transmission of signals used in the telecommunications system which perform functions such as supervision, (control, status and charging signals), address signaling (dialing), calling and called number identification, audible tone signals (call progress signals indicating reorder or busy conditions and alerting) to control the operation of switching machines in the telecommunications system.

NETWORK CONTROL SIGNALING UNIT (U15)

The term "Network Control Signaling Unit" denotes the terminal equipment furnished for the provision of network control signaling.

NETWORK INTERFACE DEVICE (U2)

Provides an interface or demarcation point for the connection of customer premises inside wire and consists of a miniature modular standard jack and is provided as part of the Exchange Access Line.

NONLIST NUMBER (U6)

A telephone number associated with an Exchange Access Line which at the request of the subscriber has the listing omitted from the telephone directory but is on records available to the general public upon request.

NONPUBLISHED NUMBER (U6)

A telephone number associated with an Exchange Access Line which at the request of the subscriber has the listing omitted from the telephone directory and is not shown on records available to the general public.

ORIGINATING CALL SCREENING (U7)

Originating Call Screening alerts the operator and interexchange carrier systems that the call is originating from a Payphone Line Service line and may require special handling and billing treatment.

(D)
(D)

U1. DEFINITION OF TERMS

OUTWARD WATS (U19)

Outward WATS Service provides for the origination of calls from a station associated with a measured outward WATS access line located only in the service area, for telecommunications with stations in the specified service area.

PAYPHONE LINE SERVICE (PLS) (U7)

Payphone Line Service (PLS) is a class of service furnished to individuals, firms or corporations which permits connection of a customer-provided instrument that is activated by the deposit of coins, cards, tokens or the entry of a customer account number, to the lines of the Company.

PERSON-TO-PERSON CALL (U18)

See "Long Distance (Local Toll) Message Telecommunications Service."

PREMISES (SAME) (U13)

The term "Same Premises" shall be interpreted to mean:

a. The building or buildings, together with the surrounding land occupied as, or used in the conduct of one establishment, business, residence or a combination thereof, and not intersected by a public thoroughfare or by property occupied by others.

b. The portion of the building occupied by the subscriber, either in the conduct of his business or residence, or a combination thereof, and not intersected by a public corridor or by space occupied by others.

c. The continuous property operated as a single farm whether or not intersected by a public thoroughfare.

In connection with inside moves, the term "Same Premises" is to be interpreted to mean the building or portion of a building occupied as a unit by the subscriber in the conduct of his business or as a residence or a combination thereof, and not intersected by a public corridor or by space occupied by others.

PRIMARY CLASS OF SERVICE (U2)

A class of Exchange Service, which the Company undertakes to furnish at any point within the Exchange Service Area at a rate common to all applicants for the same class.

PRIVATE LINE (U22)

A direct channel specifically dedicated to a customer's use between specific points.

(D)

(D)

U1. DEFINITION OF TERMS

RECORDED PUBLIC ANNOUNCEMENT (U2)
An Announcement Service providing the means for telephone access by the general public to brief messages. The announcements may contain time, temperature, weather, advertising or other messages.

REGION CALL (U3)
Region Call is a local calling plan that provides usage sensitive billing for seven-digit dialed outgoing calls to locations outside a customer's normal flat rate calling area.

REGISTERED PROTECTIVE CIRCUITRY (U15)
Separate, identifiable and discrete electrical circuitry designed to protect the telephone network from harm which is registered in accordance with Part 68 of the FCC Rules and Regulations.

REGISTERED TERMINAL EQUIPMENT (U15)
Terminal equipment which is registered in accordance with Part 68 of the FCC Rules and Regulations.

RESIDENCE (U2)
A place to live.

RESTRICTION SERVICE (U13)
Restriction Service is a service which enables customers to restrict certain types of outgoing calls from being placed over their exchange access lines. This capability is provided only by means of recorded announcement restriction, and is provided only where facilities are available.

ROTARY TRUNK HUNTING (U13)
Central office arrangement designed to select the next available line of a subscriber's group of hunting lines when the line associated with the called number of the subscriber is busy.

ROUTE MEASUREMENT (U13)
See "Mileage Charge."

SECRETARIAL LINES (U8)
Extension of/or Central Office Access Line(s) of patrons of a Telephone Answering Bureau which terminate in telephone answering facilities on the premises of the Bureau so as to permit the Bureau attendant to answer incoming calls on such lines.

SERVICE CONNECTION CHARGE (U4)
A non-recurring charge applying to the establishment of Basic Telephone Service and is in addition to Installation Charges applying to optional items of equipment of facilities.

SHARED TENANT SERVICE OFFERING (U3)
The provision of Basic Local Exchange Service for sharing or reselling by the STS provider.

SIMPLIFIED MESSAGE DESK INTERFACE (SMDI) (U13)
A feature that provides an integrated, automated interface between Company Central Offices and Customer-Provided Message Systems.

(M)

(M)

STATION-TO-STATION CALL (U18)
See "Long Distance (Local Toll) Message Telecommunications Service."

SUBSCRIBER (U2)
Any person, firm, partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the Company under the provisions and regulations of its tariff.

(M) Material formerly appearing on this page now appears on Twelfth Revised Page 3.

U1. DEFINITION OF TERMS

TELECOMMUNICATIONS SERVICES (U2)

The various services offered by the Company as specified in this General Subscriber Services Tariff.

TELECOMMUNICATIONS SERVICE PRIORITY (TSP)(U13)

A structured coding scheme that prescribes the order in which National Security Emergency Preparedness (NSEP) Telecommunications Services are installed or restored. The TSP System was developed to support the requirements of the US. Government and applies only to NSEP Telecommunications Services to which the Company is able to apply priority treatment. It requires and authorizes priority action by the Company.

TELEPHONE NUMBER (U2)

A designation assigned to a Exchange Access Line or Direct Inward Dial Service.

(D)
(D)

TIE LINE (U13)

A circuit connecting PBX Systems and/or Advanced Business Connection Systems.

TIE LINE MILEAGE (U13)

See "Mileage Charge."

TOUCH-TONE SERVICE (U13)

A central office provided tone network signaling arrangement for origination of telephone calling.

TRUNK (U3)

See "Exchange Service."

UNITED DIGILINK (U22)

United DigiLink is a Digital Private Line Service that provides customers the simultaneous two-way transmission of digital signals at synchronous speeds of 2.4, 4.8, 9.6, 19.2 or 56 kbps between points located within a LATA.

UNITED ESP LINK (U22)

United ESP Link is a Digital Private Line Service that provides Enhanced Service Providers (ESPs) with one-way transmission of intraexchange digital switched data communications via a single DS1 signal with an aggregate speed of 1.544 mbps.

(M)
(M)

(M) Material previously appearing on this page now appears on Page 11.1.

U1. DEFINITION OF TERMS

UNITED SWITCHLINK (U13) (M)

United SwitchLink Service is a Circuit Switched Digital Data Service. United SwitchLink provides customers end-to-end digital data transmission on the Public Switched Network over a single telephone line. SwitchLink supports asynchronous and synchronous data transmission at speeds up to 19.2 kbps, and SwitchLink Plus supports asynchronous data transmission up to 19.2 kbps and synchronous transmission up to 56 kbps.

UNITED TRANSLINK (U22)

United TransLink is a T-1 Digital Private Line Service providing customers with the functionality of multiple, point-to-point private lines over one (1) facility with an aggregate speed of 1.544 mbps.

UNIVERSAL EMERGENCY NUMBER SERVICE 911 (U21)

Universal Emergency Number Service 911 is a Telephone Exchange Service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive and answer, transfer and dispatch in response to public emergency telephone calls.

VACATION DISCONNECT (U2)

Vacation disconnect is a temporary suspension of service arranged upon the request of a business or residence subscriber to service.

WIDE AREA TELEPHONE SERVICE (WATS) (U19)

The furnishing of facilities for intercommunicating between a Wide Area Telephone Service access line and other exchange and local toll station telephones. (M)

(M) Material now appearing on this page previously appeared on Fifteenth Revised Page 11.

U2. GENERAL REGULATIONS

CONTENTS

			Page No.	
U2.1	APPLICATION		1	
U2.2	LIMITATIONS AND USE OF SERVICE		1	
	U2.2.1	Use of Subscriber's Service	1	
	U2.2.2	Establishment of Identity	1	
	U2.2.3	Unauthorized Attachments or Connections	2	
	U2.2.4	Miscellaneous Devices Provided by the Subscriber	2	
	U2.2.5	Broadcast of Recordings of Telephone Conversations	2	
	U2.2.6	Recorded Public Announcements	3	
	U2.2.7	Limited Communication	3	
	U2.2.8	Transmitting Messages	3	
	U2.2.9	Unlawful Use of Service	4	
	U2.2.10	Disconnection of Service for Cause	4	
U2.3	ESTABLISHMENT AND FURNISHING OF SERVICE		6	
	U2.3.1	Availability of Facilities	6	
	U2.3.2	Reserved For Future Use	6	
	U2.3.3	Application for Service	6	
	U2.3.4	Application of Rates and Charges for Business and Residence Service	8	
	U2.3.5	Transfer of Service Between Subscribers	10	
	U2.3.6	Initial Service Periods	10	
	U2.3.7	Floor Space, Electric Power and Operating at the Subscriber's Premises	11	
	U2.3.8	Provision and Ownership of Facilities	12	
	U2.3.9	Provision of Directories	12	
	U2.3.10	Provision and Ownership of Telephone Numbers	12	
	U2.3.11	Maintenance and Repairs	13	
	U2.3.12	Company Facilities at Hazardous or Inaccessible Locations	13	
	U2.3.13	Work Performed Outside Regular Working Hours	13	
	U2.3.14	***Temporary*** Suspension ***of Service (Vacation Service)***	14	(T)
	U2.3.15	Termination of Service	15	
	U2.3.16	Ringer Limitations	15	
	U2.3.17	Residence Service for Company Employees	15	
	U2.3.18	Customer Satisfaction Guarantee	15	
U2.4	PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES		17	
	U2.4.1	Advance Payments	17	
	U2.4.2	Deposits	17	
	U2.4.3	Payment for Service	18	
	U2.4.4	Allowance for Interruptions	18	
	U2.4.5	Provision for Certain Local Taxes and Fees	19	

U2. GENERAL REGULATIONS

CONTENTS

		Page No.	
U2.5	LIABILITY OF THE COMPANY	19	
U2.5.1	Service Irregularities and Damages	19	
U2.5.2	Use of Facilities of Other Connecting Carriers	19	
U2.5.3	Indemnifying Agreement	20	
U2.5.4	Defacement of Premises	20	
U2.5.5	Period for the Presentation of Claims	20	
U2.5.6	Equipment in Explosive Atmosphere	20	
U2.5.7	Directory Errors and Omissions	21	
U2.5.8	Company-Provided Equipment and Protective Circuitry	21	
U2.5.9	Unusual Risk	21	
U2.5.10	Year 2000 (Y2K)	21	
U2.6	NETWORK INTERFACE DEVICE	22	
U2.6.1	General	22	
U2.7	SPECIAL PROMOTIONS	24	
U2.8	SCHOOL AND LIBRARY DISCOUNTS	24	
U2.8.1	***General***	***24***	(N)
U2.8.2	***Application for Support***	***24***	
U2.8.3	***Receipt of Support***	***25***	
U2.8.4	***Failure to Obtain Support***	***26***	(N)
U2.9	STATE UNIVERSAL SERVICE ASSESSMENT	***26***	(T)

U2. GENERAL REGULATIONS

U2.1 APPLICATION

The regulations specified are applicable to all communication services offered in this tariff by United Telephone Company of the Carolinas, Inc., referred to as the Company. Additional regulations, where applicable, pertaining to specific service offerings accompany such offerings in various Sections of this tariff.

U2.2 LIMITATIONS AND USE OF SERVICE

U2.2.1 USE OF SUBSCRIBER SERVICE

a. Telephone facilities are furnished for the use of the subscriber, employees, agents, or representatives of the subscriber or members of the subscriber's domestic establishment. The preceding applies except as the use of the service may be extended, in addition to other services, which may be separately ordered, to the following: patrons of hospitals subscribing to flat or message rate service, patrons of hotels subscribing to message rate service, members of clubs, students living in quarters furnished by schools, colleges, or universities, persons temporarily subleasing a subscriber's residential premises, or subscribers of access line service for **Payphone Line Service**. If a situation exists where a portion of the customer's telephone service is determined to be Shared Tenant and another portion qualifies as one of the above exceptions (i.e. a retirement home with an infirmary on campus) and all of this customer's service at that location is served by the same system, the appropriate service to the customer would be Shared Tenant Service. (T)

b. Except as otherwise provided in this tariff, service furnished by the Company is intended only for communications in which the subscriber has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, firm or corporation for such use, or in the collection, transmission or delivery of any communication for others. This prohibition shall not apply to a subscriber who is engaged as a miscellaneous common carrier in a public telegram message business.

c. Since the subscriber has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavoidableness of errors incident to the services and to the use of such facilities of the Company, the services and facilities leased by the Company are subject to the terms, conditions and limitations specified.

U2.2.2 ESTABLISHMENT OF IDENTITY

a. The calling party shall establish his identity in the course of any communication as often as may be necessary.

b. The calling party shall be solely responsible for establishing the identity of the person or station with whom connection is made at the called location.

NOTE: Implemented April 15, 1997 pending resolution of Docket No. 97-079-C and Docket No. 97-080-C.

U2. GENERAL REGULATIONS

U2.2 LIMITATIONS AND USE OF SERVICE (Cont'd)

U2.2.3 UNAUTHORIZED ATTACHMENTS OR CONNECTIONS

No equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company, whether physically by induction or otherwise, except as provided in this tariff. In case such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same; or to suspend the service during the continuance of said attachments or connections; or to terminate the service.

U2.2.4 MISCELLANEOUS DEVICES PROVIDED BY THE SUBSCRIBER

a. The provisions of Section U2.2.3 preceding shall not be construed or applied to bar a subscriber from using devices which serve his convenience in his use of the facilities of the Company in the service for which they are furnished under this tariff, provided any such device so used would not endanger the safety of Company employees or the public. Such devices should also not damage, require change in or alteration of, or involve direct electrical connection to (except as provided in Section U2.5.8 following and Section U15 of this tariff), the equipment or other facilities of the Company, or interfere with the proper functioning of such equipment or facilities; or impair the operation of the telephone system or otherwise injure the public in its use of the Company's services.

b. Devices provided by the subscriber to obtain quietness or privacy may be used in conjunction with the telephone instrument furnished to the subscriber by the Company, provided any such device does not involve direct electrical connection to the equipment of the Company except as provided for in Section U2.5.8 following and Section U15 of this tariff.

c. Except as otherwise provided in this tariff, nothing shall be construed to permit the use of a recording device, or of a device to interconnect any line or channel of the Company with any other communication line or channel of the Company or of any other person.

U2.2.5 BROADCAST OF RECORDINGS OF TELEPHONE CONVERSATIONS

The provisions of Section U2.2.3 preceding shall not apply to the broadcasting of a recording of a telephone conversation during the period of recording provided that, in the interest of protecting the privacy of telephone service, the recording is made in accordance with the regulations governing connection with subscriber-provided voice recording equipment as specified in this tariff.

U2. GENERAL REGULATIONS

U.2.2 LIMITATIONS AND USE OF SERVICE (Cont'd)

U2.2.6 RECORDED PUBLIC ANNOUNCEMENTS

a. Use of Company facilities or service in connection with automatic announcement service, automatic answering and recording service, recorder-coupler service or miscellaneous devices for recorded public announcements are subject to the following conditions:

(1) For purpose of identification, subscribers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.

(2) Subscribers transmitting factual public announcements such as time, stock market quotations, airline schedules and similar information are excluded from the preceding condition.

(3) Nonpublished telephone numbers will not be furnished for use with recorded public announcements.

(4) Failure to comply with the provisions of this tariff shall be cause for termination of the service.

U.2.2.7 LIMITED COMMUNICATION

The Company reserves the right to limit the length of communication when necessary because of a shortage of facilities caused by emergency conditions.

U2.2.8 TRANSMITTING MESSAGES

The Company will not transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections. Employees of the Company are forbidden to accept either oral or written messages to be transmitted over the facilities of the Company.

U2. GENERAL REGULATIONS

U2.2 LIMITATIONS AND USE OF SERVICE (Cont'd)

U2.2.9 UNLAWFUL USE OF SERVICE

The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will be discontinued if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law. The Company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of law.

U2.2.10 DISCONNECTION OF SERVICE FOR CAUSE

a. The Company may without notice either suspend service or terminate the subscriber's contract without suspension of service or, following a suspension of service, disconnect the service and remove any of its equipment from the subscriber's premises upon:

(1) Abandonment of the service.

(2) Failure of a subscriber to make suitable deposit as required by this tariff.

(3) Impersonation of another with fraudulent intent.

(4) Listening in on party line conversations.

(5) Non-Payment of any sum due.

(6) Use of service in such a way as to impair or interfere with the service of other subscribers; such improper use includes, but is not limited to, the use of telephone service by a subscriber or with his permission in connection with a plan or contrivance to secure a large volume of telephone calls, to be directed to such subscriber at or about the same time which may result in preventing, obstructing or delaying the telephone service of others.

(7) Abuse or fraudulent use of service; such abuse or fraudulent use includes:

(a) The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for the service.

(b) The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, Long Distance (Local Toll) Message Telecommunications Service, by rearranging, tampering with, or making connection with any facilities of the Company or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service.

(c) The use of service or facilities of the Company for a call or calls anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse or harass another.

(d) The use of profane or obscene language.

(e) The use of the service in such a manner as to interfere unreasonably with the use of the service by one (1) or more other customers.

U2. GENERAL REGULATIONS

U2.2 LIMITATIONS AND USE OF SERVICE (Cont'd)

U2.2.10 DISCONNECTION OF SERVICE FOR CAUSE (Cont'd)

(8) In the event of a condition determined by the Company to be hazardous or dangerous.

(9) For violation of and/or non-compliance with the Commission's orders or regulations governing service supplied by the Company.

(10) For failure of the customer to fulfill his contractual obligations for service and/or facilities subject to regulation by the Commission.

(11) For failure of the customer to permit the Company reasonable access to its equipment.

(12) In cases of extreme risk involving abnormal and excessive use of Long Distance (Local Toll) Service, service may be denied after two (2) days written notice is given to the customer, unless satisfactory arrangements for payment are made.

(13) For failure of the customer to furnish permits, certificates, and/or right-of-ways, as necessary to obtain service, or in the event such permissions are withdrawn or terminated.

(14) Where there is probable cause to believe that there is illegal or willful misuse of the Company's service.

(15) Without notice in the event of a COCOT violation of a Commission Order of which the COCOT has been notified and has failed to correct the violation within the amount of time specified in such notification.

(16) For non-payment of that portion of the bill rendered by the local Company for telecommunications service billed for another Telecommunications Common Carrier.

U2. GENERAL REGULATIONS

U2.2 LIMITATIONS AND USE OF SERVICE (Cont'd)

U2.2.10 DISCONNECTION OF SERVICE FOR CAUSE (Cont'd)

(17) Any other violation of the Company's regulations.

(18) Violation of Part 68 of the FCC Rules and Regulations pertaining to connection of FCC registered terminal equipment. Such violations may cause a temporary discontinuance of service.

b. The Company reserves the right to cancel any contract for service with and to discontinue service to any person who uses or permits the use of obscene, profane or grossly abusive language over or by means of the Company's facilities, and who, after reasonable notice fails, neglects or refuses to cease and refrain from such practice or to prevent the same, and to remove its property from the premises of such person.

U2. GENERAL REGULATIONS

U2.3 ESTABLISHMENT AND FURNISHING OF SERVICE

U2.3.1 AVAILABILITY OF FACILITIES

a. The Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain, and maintain without unreasonable expense, suitable facilities and rights, and to provide for the installation and testing of those facilities required incident to the furnishing and maintenance of that service.

b. Unless otherwise designated, all services included in this tariff are available for new or additional installations only as long as the facilities required to provide such service is immediately available from existing Company stock.

c. Services offered on a limited availability basis are furnished subject to all the rules and regulations of the tariff.

d. The rates and charges quoted in this tariff provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve the excessive costs.

e. When excessive costs are involved for the construction of facilities, charges for such construction will be determined in accordance with the regulations as set forth in Section U5 of this tariff except as otherwise specified.

U2.3.2 RESERVED FOR FUTURE USE

U2.3.3 APPLICATION FOR SERVICE

a. Any applicant for service may be required to sign an application form requesting the Company to furnish the service in accordance with rates, charges, rules and regulations from time to time in force and effect.

b. The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant for delinquency of a previous occupant of the premises to be served if the previous occupant shall benefit from such new service, or if the new occupant shall benefit from such old service; regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness.

U2. GENERAL REGULATIONS

U2.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

U2.3.3 APPLICATION FOR SERVICE (Cont'd)

c. If telephone service is established and it is subsequently determined that either condition in b. preceding exists, the Company may suspend or disconnect such service until satisfactory arrangements have been made for the payment of the prior indebtedness.

d. When an application for service and facilities or requests for additions, rearrangements, relocations or modifications of service and facilities are canceled in whole or in part prior to completion of the request, the applicant is required to reimburse the Company for all expense incurred in handling the request before notice of cancellation is received. Such charge, however, is not to exceed all charges which would apply if the work involved in complying with the request had been completed.

e. When service has been ordered for the specific needs of a subscriber and the installation thereof is unduly delayed by or at the request of the subscriber, appropriate charges apply for the period of the delay.

f. When a subscriber requests a change in location of all or a part of the facilities covered by his application for service or requests for additions, rearrangements or modifications of his existing service prior to completion of the work involved, he is required to pay the difference between the total costs and expenses incurred by the Company in completing the work involved and that which would have been incurred had the final location of the facilities been specified initially.

g. Subscribers of inward service, such as DID (Direct Inward Dialing), which consist of a trunk ended device where digits are outpulsed from the central office to the customer, must obtain adequate facilities to permit performance without injurious effect upon any services rendered by the Company in the Switching Network. Service standards must be maintained at a P.01 grade of service as determined by the Company. Unassigned numbers in a block of numbers purchased by the customer must be intercepted by recorded announcement or attendant at the customer location.

U2. GENERAL REGULATIONS

U2.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

U2.3.4 APPLICATION OF RATES AND CHARGES FOR BUSINESS AND RESIDENCE SERVICE

a. The determination of whether customer service is furnished at Business or Residence rates is based on consideration of the directory listing used for the service and the location of the service.

b. Service is classified and charged at Business rates where the directory listing indicates business use or where it is determined that the location is used primarily as a business, professional, trade or occupational location.

c. Service is classified and charged at Residence rates where the directory listing does not indicate business use and where the telephone service is furnished at a location used primarily as a residence or place of dwelling.

d. Individuals practicing a profession or operating a business and having no office other than their residence may choose either Business Service or Residence Service depending upon the type of directory listing requested.

e. Business or Residential Services are not installed on premises of a payphone line character in a location where the service would be accessible for use by the patrons of the customer or by the public in general.

f. Residence Service may not be a part of a hunting sequence that contains business lines.

g. No more than five (5) residential lines terminating at a household location are eligible for residence rates.

(N)

h. **Residence rates apply when residential customers subscribe to a Call Forward Feature in lieu of Rotary Trunk Hunting for up to five (5) residential lines, at the same or different residential locations. Business rates, including Rotary Trunk Hunting rates, apply for more than five lines at the same or different residential locations.** (N)

(T)

i. Changes from Business Service to Residence Service are made only in the event of a change in the subscriber's arrangements which would entitle him to a residence classification of his service, as shown in c. or d. preceding.

NOTE: Implemented April 15, 1997 pending resolution of Docket No. 97-079-C and Docket No. 97-080-C.

U2. GENERAL REGULATIONS

U2.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

U2.3.4 APPLICATION OF RATES AND CHARGES FOR BUSINESS AND RESIDENCE SERVICE (Cont'd)

j. The business telephone number may be continued for the Residence Service only if all the facts indicate that the service can no longer be classified as Business Service as indicated in b. preceding. Service Connection Charges, which apply for these changes, are shown in Section U4. of this tariff. (T)

k. Changes from Residence Service to Business Service may be made without change in telephone number, if the subscriber so desires. Service Connection Charges, which apply for these changes, are shown in Section U4. of this tariff. (T)

U2. GENERAL REGULATIONS

U2.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

U2.3.5 TRANSFER OF SERVICE BETWEEN SUBSCRIBERS

a. Service previously furnished one subscriber may be assumed by a new subscriber upon due notice of cancellation or in case of abandonment, provided there is no lapse in the rendition of service. Such transfers are subject to service connection charge regulations and may be arranged for in either of two (2) ways:

(1) If the new subscriber, fully understanding the regulations governing the service and the status of the account, willingly assumes all obligations thereunder, future bills are then rendered to him without an adjustment to or from any particular date, with the Company arranging for the requested change in billing and directory listing.

(2) If the new subscriber does not wish to assume payment of the old account, a new service application is taken and an adjustment in billing is made to and from the date the transfer is effective. The service order charge as specified in Section U4.2.a of this tariff shall apply.

b. Under either method of transfer the reassignment of the old telephone number to the service of the new party is arranged for only after the former subscriber has given his consent to its use, and then only when, in the judgment of the Company, there exists no relationship, business or otherwise, between the old and new subscriber, and when in the judgment of the Company a change in the telephone number is not required.

c. When a relationship does exist, business or otherwise, between the old and new subscribers, the reassignment of the old telephone number will not be permitted unless all charges due under the current account have been paid, and then only when in the judgment of the Company a change in the telephone number is not required.

U2.3.6 INITIAL SERVICE PERIODS

a. Unless otherwise specified, the initial service period for all services offered in this tariff is one month (30 days) commencing with the date of installation of the service.

U2. GENERAL REGULATIONS

U2.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

U2.3.6 INITIAL SERVICE PERIODS (Cont'd)

b. The initial service period for Trunk Exchange Service or Advanced Business Connection Service is sixty (60) months at the same location, except certain conditions, circumstances or rating options may warrant extended or shortened initial service periods in which cases such extended or shortened contract periods will be specified on individual item.

c. The initial service period for other services furnished are as follows:

(1) For alternate call number listings where the listing actually appears in the directory, the initial service period will extend to the end of the directory period.

(2) Telephone booths, twelve (12) months.

d. The initial service period relates to each applicable unit of service, either on the initial or subsequent installations.

U2.3.7 FLOOR SPACE, ELECTRIC POWER AND OPERATING AT THE SUBSCRIBER'S PREMISES

a. The subscriber is responsible for the provision and maintenance, at his expense, of all suitable space and floor arrangements including but not limited to adequate lighting and temperature control required on his premises for communication facilities provided by the Company in connection with services furnished to the subscriber by the Company. Any power outlets and commercial power required for the operation of such facilities shall be provided by, and at the expense of the subscriber.

b. All operating required for the use of communications facilities provided by the Company at the subscriber's premises will be performed at the expense of the subscriber, and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.

U2. GENERAL REGULATIONS

U2.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

U2.3.8 PROVISION AND OWNERSHIP OF FACILITIES

a. Facilities furnished by the Company on the premises of a subscriber, authorized user or Company agent, are the property of the Company and are provided upon the condition that such facilities, except as expressly provided in this tariff, must be installed, relocated and maintained by the Company and that the Company's employees and agents may enter said premises with proper identification at any reasonable hour to install, inspect or repair any (D)
part of the Company's equipment and facilities on the subscriber's premises, or upon termination or cancellation of the service, to remove such equipment and facilities.

b. Subscribers may not disconnect or remove or permit others to disconnect or remove any apparatus installed by the Company, except upon the written consent of the Company.

c. Equipment and facilities furnished by the Company shall, upon termination of service for any cause whatsoever, be returned to the Company in good condition, reasonable wear and tear thereof expected.

U2.3.9 PROVISION OF DIRECTORIES

Telephone directories shall be distributed from time to time by the Company.

U2.3.10 PROVISION AND OWNERSHIP OF TELEPHONE NUMBERS

Telephone numbers are the property of the Company and are assigned to the service furnished the subscriber. The subscriber has no property right to the telephone number or any other call number designation associated with services furnished by the Company, and no right to the continuance of service through any particular central office. The Company reserves the right to change such numbers or the central office designation associated with such numbers, or both, assigned to the subscriber, whenever the Company deems it necessary to do so in the conduct of its business.

NOTE: Implemented April 15, 1997 pending resolution of Docket No. 97-079-C and Docket No. 97-080-C.

U2. GENERAL REGULATIONS

U2.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

U2.3.11 MAINTENANCE AND REPAIRS

All ordinary expense of maintenance and repairs, unless otherwise specified in this tariff, is borne by the Company. In case of damage, loss, theft or destruction of any of the Company's property due to the negligence or willful act of the subscriber or other persons authorized to use the service and not due to ordinary wear and tear or causes beyond the control of the subscriber, the subscriber shall be required to pay the expense incurred by the Company in connection with the replacement of the property damaged, lost, stolen, or destroyed or the expense incurred in restoring it to its original condition.

U2.3.12 COMPANY FACILITIES AT HAZARDOUS OR INACCESSIBLE LOCATIONS

a. Where service is to be established at a location that would involve undue hazards, or where accessibility is impracticable to employees of the Company, the subscriber may be required to install and maintain the Company's equipment and facilities in a manner satisfactory to the Company, any remuneration to be based on the conditions involved.

b. Wire line communication services provided to electric power stations often require special high voltage protection against the effects of fault produced ground potential rise and induction voltages. These special protection measures are necessary to protect Company personnel, Company customers, communications facilities and terminal equipment from hazardous voltages. This protection is also necessary, in some cases, to protect circuits that are critical to the operation of the power station and to protect power station personnel. These protection devices are the responsibility of the customer to provide; however, if not provided by the customer, the Company will provide this protection under the provisions of Special Types of Installation as found in Section U5.3.2 of this tariff.

U2.3.13 WORK PERFORMED OUTSIDE REGULAR WORKING HOURS

The rates and charges specified in this tariff contemplates that all work in connection with furnishing or rearranging service is to be performed during regular working hours. Whenever a subscriber requests that work necessarily required in the furnishing or rearranging of his service be performed outside the Company's regular working hours or that work once begun be interrupted so that the Company incurs costs that would not otherwise have been incurred, the subscriber may be required to pay, in addition to the other rates and charges specified in this tariff, the amount of additional costs incurred by the Company as a result of the subscriber's special requirements.

U2. GENERAL REGULATIONS

U2.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

U2.3.14 TEMPORARY SUSPENSION OF SERVICE (VACATION SERVICE)

a. Description

(1) Upon request, a subscriber to business or residence service, where equipment arrangements permit, may arrange for the temporary suspension of service (vacation service) of basic local exchange service for a reduced monthly rate. In addition, Touch Tone, Region Call, Custom Calling and Express Touch Services feature and packages, and Solutions Packages are services eligible for temporary suspension of service, for a reduced monthly rate.

(2) Taxes, surcharges, and fees are not subject to the temporary suspension of service and will be billed at standard rates during the period that a service is temporarily suspended.

b. Regulations

(1) A service may be temporarily suspended prior to the expiration date the initial service period. There is no reduction in monthly rates during such period of temporary suspension.

(2) There is no reduction in the charge for foreign central office line mileage and foreign exchange mileage during the period of suspension.

(3) During the temporary suspension of service, the subscriber's telephone number, directory listing and line facilities will be maintained by the Company.

(4) During the temporary suspension of service, neither outward nor inward service will be furnished during the period of suspension.

(5) Vacation service rates will apply, where applicable, when service in temporarily suspended for at least one month or longer, not to exceed **nine (9)** months. When the temporary suspension of service is less than one (1) month, there is no reduction in the monthly rates for the service. (C)

U2. GENERAL REGULATIONS

U2.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

U2.3.14 TEMPORARY SUSPENSION OF SERVICE (VACATION RATES) (Cont'd)

b. Regulations (Cont'd)

(6) The maximum period of time during which Vacation Service rates will be applied to any service during any one-year (twelve consecutive months) is **nine (9)** months. When the **nine (9)** months has expired, the charges will revert back to the standard rates; however, full service (dial tone) will not be restored until the customer requests such by contacting the Company. (C)

(7) The Company reserves the right to refuse the temporary suspension of service when the subscriber's account is delinquent.

c. Rates and Charges

(1) The rate for service during the temporary suspension of service will be fifty percent of the standard monthly rate for services specified herein. There is no reduction in monthly rates except for services listed in a.(1) preceding for which temporary suspension of service is required.

(2) A Restoral Charge as specified in Section U4.1.1d. of this tariff will be applied, per access line, when temporary suspension of service is reinstated.

U2. GENERAL REGULATIONS

U2.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

U2.3.15 TERMINATION OF SERVICE

a. Termination of Service by the Company

(1) Violation of any of the regulations contained in this tariff on the part of the subscriber may be regarded as sufficient cause for termination of the subscriber's service.

(2) When the service is terminated on the initiative of the Company because of violation of its regulations by the subscriber, the regulations stipulated below for termination of service at the subscriber's request apply.

(3) The Company may refuse to furnish or continue to furnish service here-under, if such service would be used or is used for a purpose other than that for which it is provided or when its use interferes with or impairs, or would interfere with or impair, any other service rendered to the public by the Company.

b. Termination of Service at the Subscriber's Request

Service may be terminated at any time upon reasonable notice from the subscriber to the Company. Upon such termination the subscriber shall be responsible for the payment of all charges due. This includes all charges due for the period service has been rendered plus any unexpired portion of an initial service period or applicable termination charges, or both.

U2.3.16 RINGER LIMITATIONS

The total number of ringers, or their equivalent, that may be directly connected to any specific line without adversely affecting the service is governed by the signal equipment limitations in each specific case.

U2.3.17 RESIDENCE SERVICE FOR COMPANY EMPLOYEES

Certain telephone services will be furnished to Company employees and Company retirees at reduced rates as authorized by Company practices and procedures. The same rules and regulations are applicable to employees and retirees of the Company as are applicable to the general public. (C) (C)

(M) (M)

(M) Material previously appearing on this page now appears on Page 15.1.

U2. GENERAL REGULATIONS

U2.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

U2.3.18 CUSTOMER SATISFACTION GUARANTEE (M)

a. A customer who subscribes to any of the services specified following, and is not satisfied with the service(s), shall be entitled to a full credit of the monthly charges billed for the service through the date of disconnection, if the customer notifies the Company within thirty (30) days of installation that the customer wishes to disconnect the service(s).

b. The Customer Satisfaction Guarantee applies to the following services:

ExpressTouch Services
Custom Calling Services

c. The customer is responsible for notifying the Company to disconnect on or before the expiration of the 30-day period. When the expiration of the 30-day period falls on a weekend or legal holiday, the customer must notify the Company on the first business day following the weekend or legal holiday. In such event, the customer will be entitled to a credit in the amount of the monthly charges billed through the date the service(s) is disconnected. (M)

(M) Material now appearing on this page previously appeared on Eighth Revised Page 15.

U2. GENERAL REGULATIONS

U2.3 ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

U2.3.18 CUSTOMER SATISFACTION GUARANTEE (Cont'd)

d. The refund of monthly charges will be applied as a credit on the customer's bill.

e. The Customer Satisfaction Guarantee applies to all residence and business customers who subscribe to these services.

f. Each customer will be entitled to the credit one time per service.

g. The Customer Satisfaction Guarantee does not apply to services offered under a separately negotiated contract.

U2. GENERAL REGULATIONS

U2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

U2.4.1 ADVANCE PAYMENTS

a. An applicant for service or facilities may be required to pay in advance of installation an amount not to exceed applicable service connection, installation or other nonrecurring charges plus charges for one (1) month of service. Where construction charges are applicable the payment thereof may be required in advance of start of construction.

b. For the service connection portion above, customers who are not required to pay a security deposit as provided for in Section U2.4.2 following, may pay the applicable service connection charges in three (3) interest-free monthly payments.

U2.4.2 DEPOSITS

a. The Company may require from any customer or from any prospective customer, a deposit intended to guarantee payment of bills for service, if any of the following conditions exist:

(1) The customer's past payment record to a telephone utility shows delinquent payment practice, i.e., customer has had two (2) consecutive 30-day arrears, or more than two (2) non-consecutive 30-day arrears in the past twenty-four (24) months, or has been sent four (4) or more late payment notices in the past nine (9) months or

(2) A new customer cannot furnish either a letter of good credit from a reliable source or an acceptable co-signer or guarantor on the same system within the State of South Carolina to guarantee payment, or

(3) A customer has no deposit and presently is delinquent in payments, i.e., customer has had two (2) consecutive 30-day arrears, or more than two (2) non-consecutive 30-day arrears in the past twenty-four (24) months, or customer has been sent four (4) or more late payment notices in the past nine months, or

(4) A customer has had his service terminated for non-payment or fraudulent use.

b. For a new customer, a maximum deposit may be required up to an amount equal to an estimated two (2) months (60 days) bill. For an existing customer who does not at that time have a deposit with the telephone utility, a maximum deposit may be required up to an amount equal to the total actual bills of the highest two (2) consecutive months within the preceding six (6) months. All deposits may be subject to review based on the actual experience of the customer. The amount of the deposit may be adjusted upward or downward to reflect the actual billing experience and the payment habits of the customer.

c. Interest at the rate of ***three and one-half (3.5)*** percent per annum on deposits is allowed to the subscriber during the continuance of the deposit. If held until discontinuance, such deposit and accrued interest, less any and all amounts then due, is upon such discontinuance returnable to the subscriber. (R)

d. The fact that a deposit has been made in no way relieves the applicant or subscriber from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation, nor constitutes a waiver or modification of the regular practices of the Company providing for the discontinuance of service for non-payment of any sums due the Company.

U2. GENERAL REGULATIONS

U2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Cont'd)

U2.4.3 PAYMENT FOR SERVICE

a. All charges due by the subscriber are payable at the Company's Business Office or at any agency duly authorized to receive such payments. If objection in writing is not received by the Company within thirty (30) days after the bill is rendered the account shall be deemed correct and binding upon the subscriber.

b. The subscriber shall pay monthly in advance or on demand all charges for service and equipment and shall pay on demand all charges for Long Distance (Local Toll) Service. The subscriber is responsible for payment of all charges for services furnished the subscriber, including charges for services originated or charges accepted at the subscriber's station.

c. A maximum of one and one-half (1 and 1/2) percent may be added to any unpaid balance brought forward from the previous billing date to cover the cost of collection and carrying accounts in arrears. This method of Late Payment Charge will be made in lieu of any other penalty whether occurring from gross net billing or otherwise.

d. Should service be suspended for nonpayment of charges, it will be restored only as provided under "Restoration Charge" in Section U4 of this tariff.

e. When the service has been disconnected for nonpayment, the service agreement is considered to have been terminated. Re-establishment of service may be made only upon the execution of a new service agreement which is subject to the provisions of this tariff.

f. In its discretion, the Company may restore or reestablish service which has been suspended or disconnected for nonpayment of charges, prior to payment of all charges due. Such restoration or re-establishment shall not be construed as a waiver of any rights to suspend or disconnect service for nonpayment of any past due account or accounts operate as a waiver or estoppel to suspend or disconnect service for nonpayment of such account or of any other past due account.

g. In the event legal process is instituted by the Company to collect monies owed the Company for the provision of Telecommunications Service and a judgment is obtained in favor of the Company, the subscriber shall be responsible for all attorney fees and other costs incurred by the Company in obtaining that judgment.

U2.4.4 ALLOWANCE FOR INTERRUPTIONS

When the use of service facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the subscriber or the failure of the facilities provided by the subscriber, a pro rata adjustment of the fixed monthly charges involved will be allowed, upon request of the subscriber, for the service and facilities rendered useless and inoperative by reason of the interruption during the time said interruption continues in excess of twenty-four (24) hours from the time it is reported to or detected by the Company, except as otherwise specified in this tariff. For the purposes of administering this regulation, every month is considered to have thirty (30) days.

U2. GENERAL REGULATIONS

U2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Cont'd)

U2.4.5 PROVISION FOR CERTAIN LOCAL TAXES AND FEES

If a municipality or political subdivision collects or receives any payment or payments or any telephone service without charge or at reduced rates from the Company for or by reason of the use of the streets, alleys or public places of a municipality or political subdivision of, for or by reason of the operation of the Company's business or any portion or phase thereof in the municipality or political subdivision or by reason of an agreement between the municipality or political subdivision and the Company, whether such payments or such service be called a license, occupational, privilege, franchise or inspection tax or fee or otherwise, or whether in a lump sum, or at a flat rate, or based on receipts, or based on poles, wires, conduits, or other facilities or otherwise, the aggregate amount of such payments and such service will be billed, insofar as practical, pro rata to the exchange customers within such municipality or political subdivision, provided, however, the foregoing shall not apply to any such payment or payments or to any such telephone service without charge or at reduced rates during the term of any agreement or arrangement now in effect.

U2.4.6 RECOVERY OF COLLECTION COSTS–BUSINESS

Any Customer subscribing to Business services under this tariff (a “Business Customer”) is responsible for all collections costs, including but not limited to attorney’s fees, incurred by the Company in recovering any amounts due and owing to the Company by the Business Customer. In the event of the Business Customer's bankruptcy, the Company may assert its claim for collections costs and attorneys' fees under this tariff as a claim against the Business Customer's bankruptcy estate.

U2.5 LIABILITY OF THE COMPANY

U2.5.1 SERVICE IRREGULARITIES AND DAMAGES

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors in defects in transmission or failures or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the subscriber, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the subscriber for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.

The Company will not be liable for any consequential, incidental or indirect damages for any cause of action, whether in contract or tort. Consequential, incidental, and indirect damages include, but are not limited to, lost profits, lost revenues, and loss of business opportunity, whether or not the Company was aware or should have been aware of the possibility of these damages.

(M)
(M)

(M) Material previously appearing on this page now appears on Fifth Revised Page 20.

U2. GENERAL REGULATIONS

U2.5 LIABILITY OF THE COMPANY (Cont'd)

U2.5.1 SERVICE IRREGULARITIES AND DAMAGES (Cont'd)

UNAUTHORIZED ACCESS AND HACKING - Except for physical damage to Customer's transmission facilities or Customer premise equipment directly caused by the Company's negligence or willful misconduct, the Company is not responsible for unauthorized access to, or alteration, theft, or destruction of, Customer's equipment, data, programs or other information through accident, wrongful means or any other cause while such information is stored on or transmitted across Company-provided network facilities or Customer premise equipment. Customer is responsible for any Company service or usage charges resulting from any such unauthorized access, unless a tariff, schedule or other written agreement expressly states otherwise. (N) (N)

U2.5.2 USE OF FACILITIES OF OTHER CONNECTING CARRIERS (M)

When facilities of others are used in establishing connections to points not reached by this Company's facilities, the Company is not liable for any act or omission of others furnishing such facilities. (M)

U2.5.3 INDEMNIFYING AGREEMENT

The Company shall be indemnified and saved harmless by the subscriber or subscribers against claims for libel, slander or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Company, apparatus and systems of the subscriber; and against all other claims arising out of any act or omission of the subscriber in connection with the facilities provided by the Company.

U2.5.4 DEFACEMENT OF PREMISES

The Company is not liable for any defacement of or damage to the premises of a subscriber resulting from the furnishing of service or the attachment of the instruments, apparatus and associated wiring furnished by the Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of the Company.

U2.5.5 PERIOD FOR THE PRESENTATION OF CLAIMS

The Company shall not be liable for damages or statutory penalties in any case where a claim is not presented in writing within sixty (60) days after the alleged delinquency occurs.

U2.5.6 EQUIPMENT IN EXPLOSIVE ATMOSPHERE

a. The Company does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The subscriber shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made instituted or asserted by the subscriber or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction or any property, whether owned by the subscriber or others, caused or claimed to have caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said equipment so provided.

(M) Material now appearing on this page previously appeared on Seventh Revised Page 19.

U2. GENERAL REGULATIONS

U2.5 LIABILITY OF THE COMPANY (Cont'd)

U2.5.6 EQUIPMENT IN EXPLOSIVE ATMOSPHERE (Cont'd)

b. The Company may require each subscriber to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.

c. The subscriber shall furnish, install and maintain sealed conduit with explosion-proof fittings between this equipment and points outside the hazardous area where connection may be made with regular facilities of the Company. The subscriber may be required to install and maintain this equipment within the hazardous area if, in the opinion of the Company, injury or damage to Company employees or property might result from installation or maintenance by the Company.

U2.5.7 DIRECTORY ERRORS AND OMISSIONS

No liability for damages arising from errors or omissions of free directory and/or "Information" listings shall be attached to the Company. In the case of charge listings the liability of the Company shall be limited to and satisfied by a refund or credit at the monthly rate for each charge listing for the charge period during which the error or omission continues. In accepting listings as prescribed by applicants or subscribers, the Company will not assume liability for the result of their publication in its directories, nor will the Company be a party to controversies arising between subscribers or others as a result of listings published in its directories.

U2.5.8 COMPANY-PROVIDED EQUIPMENT AND PROTECTIVE CIRCUITRY

Company protective circuitry will be directly connected in accordance with Part 68 of the FCC Rules and Regulations which require the installation of a standard plug and jack arrangement by the Company on all party lines. While standard jacks are required by Part 68 of the FCC Rules and Regulations, non-standard jacks may be used as a means of connection for grandfathered equipment when standard jacks are not available.

U2.5.9 UNUSUAL RISK

In the event an applicant for service asks for installation thereof under circumstances which present an unusually high risk of loss or damage to either the Company, its employees or property or to the applicant's person or property, the Company may require the applicant, as a condition to preceding, that the applicant agreed to hold the Company harmless for any loss or damage resulting therefrom, or in lieu thereof the Company may require the applicant to take such action as is necessary to bring the risk of loss or damage to a normal level.

U2.5.10 YEAR 2000 (Y2K) ***(N)***

The Company will make every reasonable effort to cure any material failure to provide service caused solely by Year 2000 defects in Company hardware, software and systems. Due to the interdependence among telecommunications providers and the interrelationship with non-Company processes, equipment and systems, the Company is not responsible for failures caused by circumstances beyond its control including, but not limited to failures caused by: (1) the Customer; (2) other telecommunications providers; or (3) customer premises equipment. In addition, the Company does not ensure compatibility between the Company and non-Company services used by the Customer. ***(N)***

U2. GENERAL REGULATIONS

U2.6 NETWORK INTERFACE DEVICE

U2.6.1 GENERAL

a. The Network Interface Device or NID provides an interface or demarcation point for the connection of customer premises inside wire and consists of a miniature modular standard jack and is provided as part of the Exchange Access Line. The NID will be installed at the customer's premises at a location determined by the Company which is accessible to the customer. The normal location of the standard NID would be in close proximity to the protector or equivalent where the Company facilities enter the customer's premises, wherever practicable.

b. Customer premises inside wire is defined as that wire, including connectors, blocks and jacks, within a customer's premises that extends between the termination of the Exchange Access Line and those standard jack locations within the customer's premises to which terminal equipment can be connected for access to the Exchange Access Line.

U2. GENERAL REGULATIONS

U2. GENERAL REGULATIONS

U2.7 SPECIAL PROMOTIONS

The Company may offer, upon notification by letter to the Public Service Commission, special promotions of new or existing services or products for limited periods. These promotions will be offered on a completely non-discriminatory basis with each customer in the classification of service and area for which the promotion is offered having an equal opportunity for participation, subject to the availability of products, services and facilities.

U2.8 SCHOOL AND LIBRARY DISCOUNTS

Pursuant to Docket No. 97-239-C and to FCC Docket No. 96-45, FCC 97-157 (Universal Service Order), schools and libraries may be eligible for reduced rates funded by the federal universal service fund.

U2.8.1 GENERAL

The Universal Service Support Mechanism was established to ensure affordable telecommunications service to all Americans including low-income consumers and eligible schools and libraries. Public and private schools (grades Kindergarten — Twelve) and public libraries, may be eligible for discounts (Support) through the Schools and Libraries Universal Service Support Mechanism (E-Rate Program) in connection with the purchase of **Embarq** services and equipment (Service). In addition, these Customers may be eligible for state or local corollaries to the E-Rate Program. (T)

U2.8.2 APPLICATION FOR SUPPORT

a. E-RATE PROGRAM

The Customer will abide by all E-Rate Program rules for receipt of Support. The Customer is responsible for applying to the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (or other authorized E-Rate Program administrator) for Support from the E-Rate program each year the Customer is eligible for the Support. The Customer will notify **the Company** in writing within 30 (T)
days of its receipt of a Funding Commitment Decision Letter from the SLD along
with a copy of the notice and other relevant documentation as requested by **the** (T)
Company. (T)

U2. GENERAL REGULATIONS

U2.8 SCHOOL AND LIBRARY DISCOUNTS (Continued)

U2.8.2 APPLICATION FOR SUPPORT (Continued)

b. OTHER FUNDING SOURCES

The Customer is responsible for applying for Support from state and/or local administrators (Funding Sources). The Customer will notify **the Company** in writing within 30 days of its receipt of a Support commitment from such Funding Sources and will include a copy of its application, Funding Source Support documentation, and other relevant documentation as requested by **the Company**. (T) (T)

U2.8.3 RECEIPT OF SUPPORT

a. E-RATE PROGRAM

The Customer will pay, in full, all invoices issued by **the Company** prior to **the Company's** receipt of notification from the Funding Source acknowledging the Customer's receipt of Service. Upon notification, **the Company** will apply discounts to the Customer's invoices or reimburse the Customer according to the Funding Commitment Decision Letter. The Customer is responsible to apply for SLD reimbursement (instead of receiving discounted **Embarq** bills) for all eligible customer premise equipment rentals or other financed arrangements. **The Company** reserves the right to require the Customer to seek SLD reimbursement (instead of receiving discounted **Embarq** bills) if the Customer has not received its Funding Commitment Decision Letter from the SLD by December 31 of the funding year. All discounts or reimbursements will be retroactive to the date authorized by the SLD funding year. **The Company** will either apply a credit to the Customer's account or provide the Customer with a check corresponding to the appropriate amount of Support based on Service received. (T) (T) (T) (T) (T) (T)

b. OTHER FUNDING SOURCES

The Customer will pay, in full, all invoices issued by **the Company** prior to **the Company's** receipt of notification from the Funding Source acknowledging the Customer's receipt of Service. Upon notification, **the Company** will apply discounts or reimburse the Customer for Service delivered corresponding to the Funding Source acknowledgement. These discounts or reimbursements will be retroactive to the date authorized by the Funding Source funding year. **The Company** may reimburse the Customer with a credit to the Customer's account or with a check corresponding to the appropriate amount of Support based on Service received. (T) (T) (T) (T)

U2. GENERAL REGULATIONS

U2.8 SCHOOL AND LIBRARY DISCOUNTS (Continued)

U2.8.4 FAILURE TO OBTAIN SUPPORT

a. The Customer will reimburse **the Company** if the FCC, SLD or Funding Sources fail to do so or if the FCC, SLD or Funding Sources reclaim any portion of Support sent to **the Company** on Customer's behalf. Customer will not be responsible for Support withdrawn due to **the Company's** material failure to provide Service. (T) (T) (T)

b. **The Company** is not responsible for the Customer's compliance with FCC, SLD or Funding Source rules and regulations, the Customer's applications for Support, or any decisions or actions by the FCC, SLD or Funding Sources with respect to the Customer. (T)

c. For Service agreements of more than one year, the Customer may not terminate the Agreement based solely on its failure to receive Support.

U2.9 STATE UNIVERSAL SERVICE ASSESSMENT

Beginning October 1, 2001 the Telephone Company will assess a fee to support universal service in South Carolina. This fee, calculated by the Public Service Commission of South Carolina, will be a percentage of the regulated end user retail revenues. It is in addition to the monthly access line rates in this tariff. The surcharge will not be assessed on Lifeline, coin, wireless or resold accounts, or on unregulated services including, but not limited to, maintenance and inside wiring charges.

U3. BASIC LOCAL EXCHANGE SERVICE

CONTENTS

			Page No.	
U3.1	GENERAL		1	
U3.2	RESERVED FOR FUTURE USE		1	
U3.3	MONTHLY EXCHANGE RATES		1	
	U3.3.1	Flat Rate Service	1	
	U3.3.2	Local Measured Service (LMS)	2	
	U3.3.3	Region Call	5	
	U3.3.4	Rates and Charges	7	
U3.4	LOCAL CALLING AREAS		9	
	U3.4.1	General	9	
	U3.4.2	Local Service Areas	9	
U3.5	***RESERVED FOR FUTURE USE***		10	(C)
U3.6	DIRECTORY ASSISTANCE SERVICE		11	
	U3.6.1	General	11	
	U3.6.2	Rates and Charges	11	
U3.7	LOCAL OPERATOR VERIFICATION/INTERRUPTION SERVICE		12	
	U3.7.1	General	12	
	U3.7.2	Application of Rates and Charges	12	
	U3.7.3	Rates and Charges	12	
U3.8	OPERATOR ASSISTED LOCAL CALLS		12	
U3.9	SHARING AND RESALE OF BASIC LOCAL EXCHANGE SERVICE		13	
	U3.9.1	General	13	
	U3.9.2	Conditions	13	
	U3.9.3	Rates and Charges	14	
	U3.9.4	Monthly Rates	16	

ISSUED: October 24, 2000 EFFECTIVE: November 7, 2000

U3. BASIC LOCAL EXCHANGE SERVICE

CONTENTS

U3.10	LIFELINE	19		(M)
	U3.10.1 ***General***	19	(T)	
	U3.10.2 Regulations	19		
	U3.10.3 ***Obligations of the Company***	***19.2***	(T)	
	U3.10.4 Obligations of the Customer	***20***	(T)	
U3.11	DIRECTORY ASSISTANCE CALL COMPLETION (DACC)	22		
	U3.11.1 General	22		
	U3.11.2 Regulations	22		
	U3.11.3 Rates and Charges	23		
U3.12	NATIONAL DIRECTORY ASSISTANCE (NDA)	23		
	U3.12.1 General	23		
	U3.12.2 Regulations	23		
	U3.12.3 Rates and Charges	23		(M)

(M) Material now appearing on the page previously appeared on Fifteenth Revised Contents Page 1.

U3. BASIC LOCAL EXCHANGE SERVICE

U3.1 GENERAL

a. Exchange Access Line - The serving central office line equipment and all Company plant facilities up to and including the Company-provided Standard Network Interface. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for Long Distance (Local Toll) Message Telecommunications Service and for local calling appropriate to the tariffed use offering selected by the customer.

b. Exchange access lines are subject to the nonrecurring charges specified in Section U4 of this tariff.

c. ***Exchange Service Areas for*** each exchange are identified on maps filed as a supplement to this tariff. (C)

d. The rates for service and equipment not specifically shown in this Section are presented in other Sections of this tariff.

U3.2 RESERVED FOR FUTURE USE

U3.3 MONTHLY EXCHANGE RATES

U3.3.1 FLAT RATE SERVICE

a. The rates shown entitle the subscriber to an unlimited number of local messages to all Central Office Access Lines bearing the designation of any central office of the exchanges included in the associated local service area.

(D)

(D)

U3.3 MONTHLY EXCHANGE RATES (Cont'd)

U3.3.2 LOCAL MEASURED SERVICE (LMS)

a. Application and Regulations

(1) With the effective date as indicated for each exchange, customers will have under this tariff offering, the option of subscribing to LMS. LMS provides for measured calling to all points within the existing non-long distance (local toll) calling area. Billing for LMS consists of (1) a regular monthly charge for unlimited incoming service and for access to the local network and (2) a charge for each local call completed. The local exchange access rate is billed in advance. The charges for each local call (usage) are billed in arrears.

(2) Business and residence one-party customers will have the option of maintaining their current telephone service or changing to LMS.

(3) Normal Service Connection Charges for existing customers will not apply for one (1) customer conversion to and/or from the LMS offering within the six (6) month period commencing with the effective date of the exchange offering and no activity other than this service change takes place. Changes in excess of this allowance will be billed the regular tariff charges as appropriate.

(4) ***Reserved for future use.*** (C)
(C)

(5) All customer lines at a given location must be arranged for LMS and equipped for outward calling. Group billing will be provided on rotary and PBX trunks.

(6) Local Usage Charges will not apply to calls to the Company Business Office, Repair Service or for 911 Emergency Service as found in the local exchange telephone directory. Local calls to central office connecting facilities between the Company's central office and other Common Carriers for long distance (local toll) network connection are exempt.

(7) LMS will not be provided for Foreign Exchange, Answering Service Lines, Payphone Service Lines and Paging Services.

(8) Operator-handling differentials for local calls:

		Rate
(a)	Station-to-Station:	
	Dial Credit Card	$1.00
	Operator	1.75
(b)	Person-to-Person:	3.50

(9) LMS will be offered only in locations where facilities are available to provide.

(10) Fixed Call Forwarding cannot be provisioned on an LMS line.

U3. BASIC LOCAL EXCHANGE SERVICE

U3.3 MONTHLY EXCHANGE RATES (Cont'd) (M)

U3.3.2 LOCAL MEASURED SERVICE (LMS)

b. Additional Charges

(1) The monthly rates for LMS do not include the provision of call billing detail. When call billing detail is furnished, the following charges, plus a Service Order Charge (other than new service), will apply. The customer must request a call billing detail at least thirty (30) days in advance of the next billing for which detail is desired.

	Rate	S&E Code	
Call billing detail showing all local calls placed from customer's telephone, per call	$0.04		
Per telephone number, per month	0.75	ASBLSDB	(M)

(M) Material now appearing on this page previously appeared on Twenty-Eighth Revised Page 2.

U3. BASIC LOCAL EXCHANGE SERVICE

U3.3 MONTHLY EXCHANGE RATES (Cont'd)

U3.3.2 LOCAL MEASURED SERVICE (LMS) (Cont'd)

c. Usage Charges

(1) Usage charges which consider duration, distance, time-of-day and day-of-week are in addition to the basic access line charge.

(2) Timing of Local Messages

(a) Chargeable time for all calls begins when connection is established between the calling station and the called station. Chargeable time ends when the calling station "hangs-up", thereby releasing the network connection. If the called station "hangs-up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.

(b) The Time-of-Day and Day-of-Week discounts apply to all calls which are originated within the designated discount periods. The charges are determined separately for each rate period and the results are totaled.

(c) The discounts for the reduced rate period given in the Time-of-Day Discounts and Periods Table following is expressed as a percent reduction of the sum of the Call Connection and Minutes of Use charges calculated at the rates shown in the Usage Rates Table following.

(3) Rates for calls within the Home Exchange and EAS Exchanges.

(a)

Usage	1st MOU		Add'l MOU
Exchange	$0.040		$0.020
0-10 Miles	0.050	0.025	
11-16 Miles	0.060	0.035	
17-22 Miles	0.080	0.060	
23-30 Miles	0.100	0.090	
Over 30 Miles	0.120		0.090

(b) Discounts

For calls placed in the below listed time periods, discounted charges will apply as described:

Period	Percent Discount
Night (10 p.m. - 8 a.m.)	60%
Weekend (10 p.m. Fri - 8 a.m. Mon)	60%

(c) Residence customers who have been certified to the Company as hearing and/or speech impaired and communicate over telephone facilities by means other than voice will be allowed the weekend discount during regular periods.

U3. BASIC LOCAL EXCHANGE SERVICE

U3.3 MONTHLY EXCHANGE RATES (Cont'd)

U3.3.2 LOCAL MEASURED SERVICE (Cont'd)

EXCHANGE	RATE GROUP	DATE LMS AVAILABLE	
Beaufort	2	01/08/93*	
Branchville	2	09/25/93	
Chappells	2	04/13/87	
Cross Hill	2	04/13/87	
Estill	1	04/30/91	
Eutawville	1	03/20/93	
Greenwood	2	11/01/87	
Hampton	1	01/08/93	
Hodges	2	03/27/93	
Holly Hill	1	01/08/93	
Laurel Bay	2	07/26/88	
Low Country	***3***	09/01/97	(T)
Mountville	2	04/13/87	
Ninety Six	2	05/21/94	
Ridgeland	3	01/08/93	
St. Helena Island	2	02/15/85	
Saluda	2**	05/01/89	
Troy	2	03/11/88	
Ware Shoals	2	08/20/94	

*524 office available as of June 11, 1994.

** Greenwood - Saluda Counties EAS implemented May 1, 1995. Rate increases, due to rate regrouping, are not applicable at this time.

U3. BASIC LOCAL EXCHANGE SERVICE

Pages 4.2 - 4.19 have been deleted

U3. BASIC LOCAL EXCHANGE SERVICE

U3.3 MONTHLY EXCHANGE RATES (Cont'd)

U3.3.3 REGION CALL

a. General

(1) Region Call is a local calling plan for subscribers in exchanges listed in Section U3.3.3.d following.

(2) ***Region Call provides for outgoing calls to locations outside a customer's normal flat rate calling area as specified in Section U3.3.3.c following. Most exchanges may be reached through seven-digit dialing. Exchanges requiring ten-digit dialing are identified with an asterisk (*).*** (C) (C)

b. Applications and Regulations

(1) Regional Call is applicable on a per line, trunk or Network Access Register basis.

(2) Region Call will not be provided for Payphone Line Service, Answering Service Lines and Paging Services.

(3) Region Call is not subject to employee discounts.

(4) On local operator assisted calls, the Usage Charges applicable to the calling number not the billed number will apply. Operator Assisted Service Charges as specified in Section U3.2.2.a.(8) preceding also apply.

(5) Verification and Emergency Interrupt Charges as specified in Section U3.7 following apply for verification and emergency interruption of telephone numbers within the Region Call calling area.

(6) Local usage is billed in summary

(7) The charges for Region Call are in addition to charges for local exchange flat rate or Local Measured Service.

(M)

(M)

(M) Material moved to Second Revised Page 6.3.

NOTE: Implemented April 15, 1997 pending resolution of Docket No. 97-079-C and Docket No. 97-080-C.

U3. BASIC LOCAL EXCHANGE SERVICE

U3.3 MONTHLY EXCHANGE RATES (Cont'd)

U3.3.3 REGION CALL

c. Region Calling Areas

Home Exchange	Region Call Exchanges	Implementation Date	
Beaufort			(D)
	Cottageville	October 6, 1996	
	Edisto Island		(D)
	Hendersonville		(D)
	Lodge		(D)
	Walterboro		
	North Walterboro		
	South Walterboro		
	Williams		
	Yemassee		
Branchville	Bowman	October 6, 1996	
	Cameron		
	Elloree		
	Eutawville		
	Harleyville*		
	Holly Hill		
	North		
	Norway		
	Santee		
	Springfield		
	St. George*		
	St. Matthews		
	Swansea		

* Requires ten-digit dialing.

U3. BASIC LOCAL EXCHANGE SERVICE

U3.3 MONTHLY EXCHANGE RATES (Cont'd)

U3.3.3 REGION CALL (Cont'd)

c. Region Calling Areas (Cont'd)

Home Exchange	Region Call Exchanges	Implementation Date	
Chappells	Abbeville	September 29, 1996	(M)
	Calhoun Falls		
	Clarks Hill		
	Clinton		
	Due West		
	Enoree		
	Fountain Inn		
	Gray Court		
	Hickory Tavern		
	Honea Path		
	Iva		
	Joanna		
	Laurens		
	Laurens Rural		
	McCormick		
	Mount Carmel		
	Plum Branch		
	Simpsonville		
	Waterloo		
	West Abbeville		
	West End		(M)

(M) Material now appearing on this page previously appeared on Second Revised Page 5.1.

U3. BASIC LOCAL EXCHANGE SERVICE

U3.3 MONTHLY EXCHANGE RATES (Cont'd)

U3.3.3 REGION CALL (Cont'd)

c. Region Calling Areas (Cont'd)

Home Exchange	Region Call Exchanges	Implementation Date
Cross Hill	Abbeville Calhoun Falls Clarks Hill Due West Enoree Fountain Inn Gray Court Hickory Tavern Honea Path Iva McCormick Mount Carmel Plum Branch Simpsonville West Abbeville West End	September 29, 1996
Estill	Allendale Bamberg Barnwell Blackville Denmark Ehrhardt Olar Williams* Williston Yemassee*	October 6, 1996 (D)
Eutawville	Bowman Branchville Cameron Elloree Harleyville* North Norway Orangeburg Santee Springfield St. George* St. Matthews Swansee	October 6, 1996 (M)

(M) Material Previously located on this page now appears on Third Revised Page 5.3.

*** Requires ten-digit-dialing.**

U3. BASIC LOCAL EXCHANGE SERVICE

U3.3 MONTHLY EXCHANGE RATES (Cont'd)

U3.3.3 REGION CALL (Cont'd)

c. Region Calling Areas (Cont'd)

Home Exchange	Region Call Exchanges	Implementation Date	
Greenwood	Abbeville	September 29, 1996	(M)
	Calhoun Falls		
	Clarks Hill		
	Clinton		
	Due West		
	Enoree		
	Fountain Inn		
	Gray Court		(M)
	Hickory Tavern		
	Honea Path		
	Iva		
	Joanna		
	Laurens		
	Laurens Rural		
	McCormick		
	Mount Carmel		
	Plum Branch		
	Simpsonville		
	Waterloo		
	West Abbeville		
	West End		
Hampton	Allendale	October 6, 1996	
	Bamberg		
	Barnwell		
	Blackville		
	Denmark		
	Ehrhardt		
	Olar		
	Williams*		
	Williston		

(M)

(M)

(M) Material now appearing on this page was previously on First Revised Page 5.2.
(M) Material previously appearing on this page is now on Original Page 5.4.
***Requires ten-digit-dialing.**

U3. BASIC LOCAL EXCHANGE SERVICE

U3.3 MONTHLY EXCHANGE RATES (Cont'd)

U3.3.3 REGION CALL (Cont'd)

c. Region Calling Areas (Cont'd)

Home Exchange	Region Call Exchanges	Implementation Date	
Hodges	Abbeville	September 29, 1996	(M)
	Calhoun Falls		
	Clarks Hill		
	Clinton		
	Due West		
	Enoree		
	Fountain Inn		
	Gray Court		
	Hickory Tavern		
	Honea Path		
	Iva		
	Joanna		
	Laurens		
	Laurens Rural		
	McCormick		
	Mount Carmel		
	Plum Branch		
	Simpsonville		
	Waterloo		
	West Abbeville		
	West End		(M)

(M) Material now appearing on this page was on Second Revised Page 5.3.
***Requires ten-digit-dialing.**

U3. BASIC LOCAL EXCHANGE SERVICE

U3.3 MONTHLY EXCHANGE RATES (Cont'd)

U3.3.3 REGION CALL (Cont'd)

c. Region Calling Areas (Cont'd)

Home Exchange	Region Call Exchanges	Implementation Date	
Holly Hill	Bowman	October 6, 1996	
	Branchville		
	Cameron		
	Elloree		
	Harleyville*		
	North		
	Norway		
	Orangeburg		
	Santee		
	Springfield		
	St. George*		
	St. Matthews		
	Swansea		
Laurel Bay			(D)
	Cottageville	October 6, 1996	
	Edisto Island		
			(D)
	Hendersonville		
			(D)
	Lodge		
			(D)
	Walterboro		
	North Walterboro		
	South Walterboro		
	Williams		
	Yemassee		
Low Country	Cottageville	September 1, 1997	
	Edisto Island		
	Hendersonville		
	Lodge		
	Walterboro		
	North Walterboro		
	South Walterboro		
	Williams		
	Yemassee		

* Requires ten-digit-dialing.

U3. BASIC LOCAL EXCHANGE SERVICE

U3.3 MONTHLY EXCHANGE RATES (Cont'd)

U3.3.3 REGION CALL (Cont'd)

c. Region Calling Areas (Cont'd) (T)

Home Exchange	Region Call Exchanges	Implementation Date
Mountville	Abbeville	September 29, 1996
	Calhoun Falls	
	Clarks Hill	
	Due West	
	Enoree	
	Fountain Inn	
	Gray Court	
	Hickory Tavern	
	Honea Path	
	Iva	
	McCormick	
	Mount Carmel	
	Plum Branch	
	Simpsonville	
	West Abbeville	
	West End	
Ninety Six	Abbeville	September 29, 1996
	Calhoun Falls	
	Clarks Hill	
	Clinton	
	Due West	
	Enoree	
	Fountain Inn	
	Gray Court	
	Hickory Tavern	
	Honea Path	
	Iva	
	Joanna	
	Laurens	
	Laurens Rural	
	McCormick	
	Mount Carmel	
	Plum Branch	
	Simpsonville	
	Waterloo	
	West Abbeville	
	West End	

(M)

(M) Material previously appearing on this page now appears on Page 6.2.

U3. BASIC LOCAL EXCHANGE SERVICE

U3.3 MONTHLY EXCHANGE RATES (Cont'd)

U3.3.3 REGION CALL (Cont'd)

c. Region Calling Areas (Cont'd)

Home Exchange	Region Call Exchanges	Implementation Date	
Ridgeland	Cottageville Edisto Island Hendersonville Lodge Walterboro North Walterboro South Walterboro Williams Yemassee	October 6, 1996	
St. Helena Island			(D)
	Cottageville Edisto Island	October 6, 1996	
	Hendersonville		(D)
	Lodge		(D)
	Walterboro North Walterboro South Walterboro Williams Yemassee		(D)

U3. BASIC LOCAL EXCHANGE SERVICE

U3.3 MONTHLY EXCHANGE RATES (Cont'd)

U3.3.3 REGION CALL (Cont'd)

c. Region Calling Areas (Cont'd)

Home Exchange	Region Call Exchanges	Implementation Date	
Saluda	Abbeville	September 29, 1996	(M)
	Calhoun Falls		
	Clarks Hill		
	Clinton		
	Due West		
	Enoree		
	Fountain Inn		
	Gray Court		
	Hickory Tavern		
	Honea Path		
	Iva		
	Joanna		
	Laurens		
	Laurens Rural		
	McCormick		
	Mount Carmel		
	Plum Branch		
	Simpsonville		
	Waterloo		
	West Abbeville		
	West End		(M)

(M) Material now appearing on this page previously appeared on Second Revised Page 6.2.

U3. BASIC LOCAL EXCHANGE SERVICE

U3.3 MONTHLY EXCHANGE RATES (Cont'd)

U3.3.3 REGION CALL (Cont'd)

c. Region Calling Areas (Cont'd)

Home Exchange	Region Call Exchanges	Implementation Date	
Troy	Abbeville	September 29, 1996	(M)
	Calhoun Falls		
	Clarks Hill		
	Clinton		
	Due West		
	Enoree		
	Fountain Inn		
	Gray Court		
	Hickory Tavern		
	Honea Path		
	Iva		
	Joanna		
	Laurens		
	Laurens Rural		
	McCormick		
	Mount Carmel		
	Plum Branch		
	Simpsonville		
	Waterloo		
	West Abbeville		
	West End		(M)

(M1)

(M) Material now appearing on this page previously appeared on Page 6.4
(M1) Material previously appearing on this page now appears on Page 6.4 and 6.5.

U3. BASIC LOCAL EXCHANGE SERVICE

U3.3 MONTHLY EXCHANGE RATES (Cont'd)

U3.3.3 REGION CALL (Cont'd)

c. Region Calling Areas (Cont'd)

Home Exchange	Region Call Exchanges	Implementation Date	
			(M)
Ware Shoals	Abbeville	September 29, 1996	(M1)
	Calhoun Falls		
	Clarks Hill		
	Clinton		
	Due West		
	Enoree		
	Fountain Inn		
	Gray Court		
	Hickory Tavern		
	Honea Path		
	Iva		
	Joanna		
	Laurens		
	Laurens Rural		
	McCormick		
	Mount Carmel		
	Plum Branch		
	Simpsonville		
	Waterloo		
	West Abbeville		

d. Rates and Charges

(1) Usage Charges are applicable for all Region Call minutes as specified below:

Time Periods	Hours	Rate Each Minute	
Weekday	7:00 a.m. - 7:00 p.m. (Monday thru Friday)	$0.12	
Week Night and Weekends	7:00 p.m. - 7:00 a.m.	$0.10	
	7:00 p.m. Friday thru 7:00 a.m. Monday		(M1)

(M) Material previously appearing on this page now appears on Page 6.3.
(M1) Material now appearing on this page previously appeared on Second Revised Page 6.3.

U3. BASIC LOCAL EXCHANGE SERVICE

U3.3 MONTHLY EXCHANGE RATES (Cont'd)

U3.3.3 REGION CALL (Cont'd)

d. Rates and Charges (Cont'd)

(2) Customers who have been certified to the Company as hearing and/or speech impaired and communicate over telephone facilities by means other than voice, will be assessed Usage Charges at the rate of $0.08 per minute.

(3) Region Call Packages (T)

(a) Classic Package

Customers who subscribe to this option will be assessed usage charges at the rate of $0.08 per minute for calls placed to all Region Call exchanges.

	Rate	S&E Code
Residence & Business	$2.99	AAAPREM(RCC)

(b) Unlimited Package

The rate specified below entitles a residence subscriber to an unlimited number of messages to all Region Call exchanges access lines.

	Rate	S&E Code
Residence	$34.99	AAAPREM(RCP)

(T)

U3. BASIC LOCAL EXCHANGE SERVICE

U3.3 MONTHLY EXCHANGE RATES (Cont'd)

3.3.4 RATES AND CHARGES

The following schedule of rates and rate groupings are applicable for the flat rate and measured element of the local exchange service lines provided within the service area of the Company.

		FLAT RATE				MEASURED			
Rate Group	Local Exchange Service Lines	Res.	Bus.	Trunk	Payphone Line	Res.	Bus.	Trunk	Payphone Line
1	0 - 6,250	$**16.00** (I)	$**32.75** (I)	$**53.88** (I)*		$**7.15** (I)	$**18.40** (I)	$**32.31** (I)	N/A
2	6,251 - 45,000	**17.50** (I)	34.00	**61.15** (I)*		**8.14** (I)	**20.92** (I)	**36.71** (I)	N/A
3	45,001 -	18.00	37.00	**69.53** (I)*		**10.36** (I)	**23.77** (I)	**41.72** (I)	N/A

* A state-wide monthly exchange rate for Payphone Lines applies as specified in Section 7.7a.(1).

U3. BASIC LOCAL EXCHANGE SERVICE

U3.3 MONTHLY EXCHANGE RATES (Cont'd)

3.3.4 RATES AND CHARGES (Cont'd)

a. Residence and Business Local Exchange Service Lines (excludes Payphone Lines)

		FLAT RATE			MEASURED		
Exchange	Rate Group	Res.	Bus.	Trunk	Res.	Bus.	Trunk
Beaufort	2	$**17.50** (I)	$34.00	**$61.15** (I)	**$8.14**(I)	**$20.92**(I)	**$36.71**(I)
Branchville	2	**17.50**	34.00	**61.15**	**8.14**	**20.92**	**36.71**
Chappells	2	**17.50**	34.00	**61.15**	**8.14**	**20.92**	**36.71**
Cross Hill	2	**17.50**	34.00	**61.15**	**8.14**	**20.92**	**36.71**
Estill	1	**16.00**	**32.75** (I)	**53.88**	**7.15**	**18.40**	**32.31**
Eutawville	1	**16.00**	**32.75** (I)	**53.88**	**7.15**	**18.40**	**32.31**
Greenwood	2	**17.50**	34.00	**61.15**	**8.14**	**20.92**	**36.71**
Hampton	1	**16.00**	**32.75** (I)	**53.88**	**7.15**	**18.40**	**32.31**
Hodges	2	**17.50**	34.00	**61.15**	**8.14**	**20.92**	**36.71**
Holly Hill	1	**16.00**	**32.75** (I)	**53.88**	**7.15**	**18.40**	**32.31**
Laurel Bay	2	**17.50** (I)	34.00	**61.15**	**8.14**	**20.92**	**36.71**
Low Country	3	18.00	37.00	**69.53**	**10.36**	**23.77**	**41.72**
Mountville	2	**17.50** (I)	34.00	**61.15**	**8.14**	**20.92**	**36.71**
Ninety Six	2	**17.50** (I)	34.00	**61.15**	**8.14**	**20.92**	**36.71**
Ridgeland	3	18.00	37.00	**69.53**	**10.36**	**23.77**	**41.72**
St. Helena Island	2	**17.50** (I)	34.00	**61.15**	**8.14**	**20.92**	**36.71**
Saluda	2*	**16.00**	**32.75** (I)	**53.88**	**7.15**	**18.40**	**32.31**
Troy	2	**17.50**	34.00	**61.15**	**8.14**	**20.92**	**36.71**
Ware Shoals	2	**17.50** (I)	34.00	**61.15** (I)	**8.14**(I)	**20.92**(I)	**36.71**(I)

* Greenwood - Saluda Counties EAS implemented May 1, 1995. Rate increases, due to rate regrouping, are not applicable at this time.

U3. BASIC LOCAL EXCHANGE SERVICE

U3.3 MONTHLY EXCHANGE RATES (Cont'd)

3.3.4 RATES AND CHARGES (Cont'd)

b. Payphone Lines

Exchange	FLAT RATE	MEASURED
Beaufort	* (C)	***N/A*** (C)
Branchville	*	***N/A***
Chappells	*	***N/A***
Cross Hill	*	***N/A***
Estill	*	***N/A***
Eutawville	*	***N/A***
Greenwood	*	***N/A***
Hampton	*	***N/A***
Hodges	*	***N/A***
Holly Hill	*	***N/A***
Laurel Bay	*	***N/A***
Low Country	*	***N/A***
Mountville	*	***N/A***
Ninety Six	*	***N/A***
Ridgeland	*	***N/A***
St. Helena Island	*	***N/A***
Saluda	*	***N/A***
Troy	*	***N/A***
Ware Shoals	* (C)	***N/A*** (C)

* ***A state-wide monthly exchange rate for Payphone Lines applies as specified in Section 7.7a.(1).*** (N) (N)

U3. BASIC LOCAL EXCHANGE SERVICE

U3.4 LOCAL CALLING AREAS

U3.4.1 GENERAL

The rates specified in Section U3.3 preceding entitle subscribers to local messages to all telephones bearing the central office designations of additional exchanges as shown below.

U3.4.2 LOCAL SERVICE AREAS

Home Exchange	EAS Exchanges	
Beaufort	Beaufort, Laurel Bay, St. Helena Island, Low Country, ***Ridgeland, Bluffton, Hardeeville, Hilton Head***	(N) |
Branchville	Branchville, Orangeburg	
Chappells	Chappells, Cross Hill, Greenwood, Hodges, Mountville, Newberry Ninety Six, Saluda, Troy, Ware Shoals	
Cross Hill	Cross Hill, Chappells, Clinton, Greenwood, Hodges, Joanna, Laurens, Laurens Rural, Mountville, Newberry, Ninety Six, Saluda, Troy, Ware Shoals, Waterloo	
Estill	Estill, Fairfax, Hampton	
Eutawville	Eutawville, Holly Hill	
Greenwood	Greenwood, Chappells, Cross Hill, Hodges, Mountville, Ninety Six, Saluda, Troy, Ware Shoals	
Hampton	Hampton, Estill**,** Fairfax, Yemassee	
Hodges	Hodges, Chappells, Cross Hill, Greenwood, Mountville, Ninety Six, Saluda, Troy, Ware Shoals	

(M) Material previously appearing on this page now is on Original Page 9.1.
Note: Calls to exchanges that are in a different area code than the subscriber's home exchange must be dialed as ten (10) digits (three-digit area code and seven-digit telephone number).

U3. BASIC LOCAL EXCHANGE SERVICE

U3.4 LOCAL CALLING AREAS (Cont'd)

U3.4.2 LOCAL SERVICE AREAS (Cont'd)

Home Exchange	EAS Exchanges	
Holly Hill	Holly Hill, Eutawville	
Laurel Bay	Laurel Bay, Beaufort, St. Helena Island, Low Country, ***Ridgeland, Bluffton, Hardeeville, Hilton Head***	(N) |
Low Country	Low Country, Beaufort, Laurel Bay, Ridgeland, St. Helena Island, Bluffton, Hardeeville, Hilton Head	
Mountville	Mountville, Chappells, Clinton, Cross Hill, Greenwood, Hodges, Joanna, Laurens, Laurens Rural, Newberry, Ninety Six, Saluda, Troy, Ware Shoals, Waterloo	
Ninety Six	Ninety Six, Chappells, Cross Hill, Greenwood, Hodges, Mountville, Saluda, Troy, Ware Shoals	
Ridgeland	Ridgeland, Low Country, St. Helena Island, Beaufort, Laurel Bay, Hilton Head, Bluffton, Hardeeville	
St. Helena Island	St. Helena Island, Beaufort, Laurel Bay, Low Country, ***Ridgeland, Bluffton, Hardeeville, Hilton Head***	(N) |
Saluda	Saluda, Chappells, Cross Hill, Greenwood, Hodges, Mountville, Ninety Six, Ridge Spring Exchange of Ridge Telephone Co., Troy, Ware Shoals	
Troy	Troy, Chappells, Cross Hill, Greenwood, Hodges Mountville, Ninety Six, Saluda, Ware Shoals,	
Ware Shoals	Ware Shoals, Chappells, Cross Hill, Greenwood, Hodges, Mountville, Ninety Six, Saluda, Troy, West End Exchange of Piedmont Rural Telephone Cooperative, Inc.	

Note: Calls to exchanges that are in a different area code than the subscriber's home exchange must be dialed as ten (10) digits (three-digit area code and seven-digit telephone number).

U3.5 ***RESERVED FOR FUTURE USE*** (C)

(D)

(D)

(D)

U3. BASIC LOCAL EXCHANGE SERVICE

U3.6 DIRECTORY ASSISTANCE SERVICE

U3.6.1 GENERAL

The Company furnishes Directory Assistance Service whereby customers may obtain assistance in determining telephone numbers.

The rates set forth below will apply for all subscribers requesting Directory Assistance Service for assistance in determining the telephone number of any customer located in the same local calling areas as the calling party.

U3.6.2 RATES AND CHARGES

a. A charge as follows is applicable for each call to Directory Assistance except as noted below; (maximum of two (2) requested telephone numbers per call).

(1) Directory Assistance Service for residence and business.

	Rate	
(a) Each call	**$1.48**	(I)

b. Charges for Directory Assistance Service are not applicable to calls received from hospital or nursing home patient rooms, nor from the service furnished for the use of handicapped persons.

U3. BASIC LOCAL EXCHANGE SERVICE

U3.7 LOCAL OPERATOR VERIFICATION/INTERRUPTION SERVICE

U3.7.1 GENERAL

Verification service provides operator assistance in determining if a called line is in use. Interruption service provides for operator interruption of a conversation in progress on a called line. The customer may request these services for a charge, where facilities are available, by calling the "O" Operator.

U3.7.2 APPLICATION OF RATES AND CHARGES

a. The charges specified in Section U3.7.3 following will apply to all requests except:

(1) Emergency requests from official emergency agencies when the request is received on an agency line from agency personnel.

(2) Emergency requests in which the caller identifies that the request is to

(a) An official public emergency;

(b) An emergency medical number; or

(c) A privately endowed and operated suicide, drug, alcohol or runaway crisis reporting center.

(3) Requests in which the operator encounters a trouble condition or has reason to believe a trouble condition exists.

U3.7.3 RATES AND CHARGES

a. Verification: A charge of ***$1.25*** applies each time the operator verifies a called line and hears voice communication. (I)

b. Interruption: A charge of ***$1.75*** applies each time the operator interrupts a conversation that is in progress on the called line. The charge is for the interrupt service and does not depend on whether the called party agrees to release the line and accept the call. A charge for Verification Request also applies. Total billing for interruption will be ***$3.00***. (I) (I)

c. The charges for Verify/Interrupt service are in addition to any applicable message rates.

(M)

(M) Material previously appearing on this Page now appears on Original Page 12.1.

U3. BASIC LOCAL EXCHANGE SERVICE

U3.8 OPERATOR ASSISTED LOCAL CALLS

a. A charge ***as specified in d. following*** will apply when the caller requests operator assistance and the call is completed within the local service area. The call may be billed to the originating telephone, credit card, third number, collect or any other special identification number. (C)

b. Definitions (N)

(1) Customer Dialed Calling Card Calls - The Customer Dialed Calling Card rate is applicable when the person originating the call:

(a) Dials the digit zero, plus the telephone number, plus a calling card number (where equipment is available) to complete the call without operator assistance. (0 + number + calling card number), or

(b) Dials the digit zero plus the telephone number to complete the call, with operator assistance limited to recording the calling card number for billing purposes (0+number), or

(c) Dials the operator and places a Calling Card call when equipment precludes any of the foregoing.

(2) Operator Station calls (Station to Station) - The Operator Station rate is applicable to all operator handled calls except as specified for the Customer Dialed Calling Card or Person-to-Person calls. This includes the following:

(a) Customer dials (0-) where the call is completed via the operator platform.

(b) Customer dials (0-) where the operator platform completes the call and arranges billing. The call can be billed to the originating telephone number, a calling card, the called number (collect), or to a third number.

(c) Customer dials (0-) for connection to Directory Assistance where normal Directory Assistance is available.

(3) Person-to-Person calls - The Person-to-Person rate applies to customer dialed "0- or 0+" calls where the operator platform completes the call to a designated person or extension. The call can be billed to the originating telephone number, calling card, the called number (collect), or a third number. (N)

(M)

(M) Material previously appearing on this page now appears on Page 12.2.

U3.8 OPERATOR ASSISTED LOCAL CALLS (Cont'd) (M)

c. Application of Rates and Charges (T)

(1) The ***charges specified in d. following*** will be applied to each completed call except: (C)

(a) For calls to the Company for official telephone business.

(b) For emergency calls to agency type telephone numbers such as to those agencies of the federal, state or local government which have the capability and legal authority to provide aid in emergency situations and to any emergency medical number.

(c) When the caller identifies himself as being handicapped and unable to place the call due to his handicap.

(d) When the caller advises he has had service trouble in reaching the terminating number or reestablishing a call which has been interrupted after the called number has been reached. (M)

d. Operator Assisted Rates (N)

(1) The rates listed following are in addition to other applicable rates and charges associated with local service area calls.

(2) The rates listed are on a per-call basis.

-	***Customer Dialed Calling Card***	***$1.00***	(R)
-	***Operator Station Calls***	***1.75***	
-	***Person-to-Person Calls***	***3.50***	(I) (N)

(M) Material previously appeared on Original Page 12.1.

U3. BASIC LOCAL EXCHANGE SERVICE

U3.9 SHARING AND RESALE OF BASIC LOCAL EXCHANGE SERVICE

U3.9.1 GENERAL

Exchange Service as set forth in Section U1 of this tariff and General Regulations as set forth in Section U2 of this tariff is furnished for the exclusive use of the subscriber, employees, agents, representatives and/or members of the subscriber's domestic establishment. Resale of basic local exchange service(s) is permitted only under specific conditions as described in this tariff. For the purpose of this tariff, sharing of basic local exchange service is considered to be synonymous with resale of basic local exchange service and will be referred to as Shared Tenant Service (STS).

The following definitions are applicable to Shared Tenant Service;

a. STS offering is the provision of basic local exchange service for sharing or reselling by the STS provider.

b. STS provider is the customer of record/subscriber with the Company and the provider of basic local exchange service to its tenants/guests/clients.

c. STS area is the specifically identified contiguous property area(s) under the control of the STS provider.

d. STS client is the end user of the STS offering.

Exchange access lines are subject to the nonrecurring charges specified in Section U4 of this tariff.

U3.9.2 CONDITIONS

a. The STS provider may be a person, company or corporation, or authorized representative responsible for placing application for service; requesting additions, rearrangements, maintenance or discontinuances of service; payment in full of charges incurred or any sum due to the Company.

b. STS offering is allowed where facilities permit and only within the confines of specifically identified contiguous property area. STS area designated for STS offering may be intersected by public thoroughfares provided that in the absence of such thoroughfares the STS area would be contiguous property.

c. STS area must be within the confines of the existing wire center and/or telephone exchange boundaries. The location of the STS provider's communication switching equipment will determine the wire center and/or telephone exchange serving the STS area. The STS area must be under the control of the STS provider or within a common development with a single name identity, i.e., office parks, shopping centers, apartment complexes, condominiums, time share condominiums, nursing homes, hospitals, hotels, motels, military bases, college campuses, etc.

d. Potential STS provider(s) must furnish the Company with a written description of the STS offering master plan, a detailed map depicting the geographical location of the STS area including, but not limited to, political boundaries, natural boundaries such as rivers, creeks, ravines, swamps, marsh, etc., existing or proposed public or private thoroughfares, existing or proposed public private right(s)-of-way and/or any other information the Company may need.

U3. BASIC LOCAL EXCHANGE SERVICE

U3.9 SHARING AND RESALE OF BASIC LOCAL EXCHANGE SERVICE (Cont'd)

U3.9.2 CONDITIONS (Cont'd)

e. STS offering may not exceed a combined total of five hundred (500) inward, outward and/or two-way flat and/or measured individual exchange facilities/ lines.

f. The Company will furnish basic local exchange telephone service to an STS client when requested. Where available, only measured individual exchange line(s) will be provided to the STS client as described in Section U3.9.4(a) following. These exchange line(s) will not be used in the totaling referred to in e. preceding.

The Company generally installs and maintains its own facilities to reach the premises of each individual subscriber. In the instances where the Company serves an STS client, at the Company's option, in lieu of Company owned facilities, the Company may choose to utilize privately owned distribution facilities within the STS area. In the instances where the Company utilizes privately owned distribution facilities, the Company must have access to the facilities unless alternate mutually beneficial arrangements exist. Regardless of the method chosen, the Company must be granted this right by the STS provider within the STS area.

g. Nothing in the STS tariff impairs the Company's franchise or ability to operate. The STS tariff is not intended to, nor does it, enfranchise or certify the STS provider as a telecommunications company.

Nothing in the STS tariff conveys any obligation to the Company beyond the point of demarcation at the STS provider's communication switching equipment or the STS client's premises when served by the Company.

h. Intercom type calling among STS clients of the STS offering is permitted to the extent that such calling is privately beneficial to the STS clients and not detrimental to the public.

i. Interconnection between STS offerings is prohibited.

j. The STS provider will be the single point of contact for all STS client services including those clients desiring service from both the STS provider and the Company. When services provided directly by the Company are desired by the STS client, it is the responsibility of the STS provider to contact the Company. Once the STS provider has notified the Company of the STS client's request for service, it is the responsibility of the STS client to provide the required information to the Company for completion of the service order.

U3.9.3 RATES AND CHARGES

a. Other than the rates and charges specified following, rates and charges as specified for other associated services as found in this tariff apply as appropriate.

b. A non-recurring STS provider establishment charge of $300.00 will be required and must accompany the STS offering master plan as described in Section U3.9.2(d) preceding.

c. Exchange access lines are subject to the nonrecurring charges specified in Section U4 of this tariff.

d. Directory listing guidelines found in Section U6 of this tariff are appropriate for STS clients. STS clients are not provided a free listing and will be charged additional listing charges as found in Section U6 of this tariff. The only exception is when the STS client is provided telephone service from the Company as described in Section U3.9.2(f) preceding. These STS clients will be provided directory listings based on Section U6 of this tariff.

U3. BASIC LOCAL EXCHANGE SERVICE

U3.9 SHARING AND RESALE OF BASIC LOCAL EXCHANGE SERVICE (Cont'd)

U3.9.3 RATES AND CHARGES (Cont'd)

d. (Cont'd)

In exchanges where Local Measured Service is available as specified in Section U3.3.2 preceding, a flat rate will apply for each connection of a Shared Tenant Service access line to the serving central office as described in Section U3.9.4 following. In addition to the flat rate, a usage sensitive charge will apply for Outward Only and Two-Way trunks or Network Access Registers which corresponds to the Local Measured Service rate as described in Section U3.3.2 preceding.

e. In exchanges where Local Measured Service is not available, the appropriate trunk or Network Access Register rate plus one-half (1/2) of the appropriate Business Individual Line rate will apply.

EXCHANGE	RATE GROUP	PAGE	LMS AVAILABLE	
Beaufort	2	17	YES	
Branchville	2	17	YES	
Chappells	2	17	YES	
Cross Hill	2	17	YES	
Estill	1	16	YES	
Eutawville	1	16	YES	
Greenwood	2	17	YES	
Hampton	1	16	YES	
Hodges	2	17	YES	
Holly Hill	1	16	YES	
Laurel Bay	2	17	YES	
Low Country	***3***	17	YES	(C)
Mountville	2	17	YES	
Ninety Six	2	17	YES	
Ridgeland	***3***	16	YES	(C)
St. Helena Island	2	17	YES	
Saluda	1	16	YES	
Troy	2	17	YES	
Ware Shoals	2	17	YES	

U3.9 SHARING AND RESALE OF BASIC LOCAL EXCHANGE SERVICE (Cont'd)

U3.9.4 MONTHLY RATES

a. Rate Group - 1 exchange with up to 6,250 access lines.

Exchange:		
	Eutawville	Holly Hill
	Estill	Ridgeland
	Hampton	Saluda

	FLAT	LMS
Where LMS is available:		
Shared Tenant Service		
PBX Trunks		
Inward Only	$48.98	
Outward Only		$29.37
Two-Way		29.37
Network Access Registers		
Outward Only[1]		30.00
Shared Tenant Service Client[2]		
PBX Trunks		
Inward Only	48.98	
Outward Only		29.37
Two-Way		29.37
Network Access Registers		
Outward Only[1]		30.00
Business Individual Line		16.73
Residential Individual Line		6.50
Where LMS is not available:		
Shared Tenant Service		
PBX Trunks		
Inward Only	48.98	
Outward Only[3]	62.91	
Two-Way[3]	62.91	
Network Access Registers		
Outward Only[4]	63.93	
Shared Tenant Service Client[2]		
PBX Trunks		
Inward Only	48.98	
Outward Only	48.98	
Two-Way	48.98	
Network Access Registers		
Outward Only	50.00	
Business Individual Line	27.86	
Residential Individual Line	12.99	

[1]LMS rate is equal to 60% of the Network Access Register rate.
[2]Rate applies to a second line ordered by the STS client from the Company.
[3]Trunk rate plus ½ the B-1 line rate.
[4]Network Access Register rate plus ½ the B-1 line rate.

U3.9 SHARING AND RESALE OF BASIC LOCAL EXCHANGE SERVICE (Cont'd)

U3.9.4 MONTHLY RATES (Cont'd)

a. Rate Group - 2 exchanges with up to 45,000 access lines.

Exchange:				
	Beaufort	Greenwood	Mountville	Ware Shoals
	Branchville	Hodges	Ninety-Six	
	Chappells	Laurel Bay	St. Helena Island	
	Cross Hill	Low Country	Troy	

	FLAT	LMS
Where LMS is available:		
Shared Tenant Service		
PBX Trunks		
Inward Only	$55.59	
Outward Only		$33.37
Two-Way		33.37
Network Access Registers		
Outward Only[1]		30.00
Shared Tenant Service Client[2]		
PBX Trunks		
Inward Only	55.59	
Outward Only		33.37
Two-Way		33.37
Network Access Registers		
Outward Only[1]		30.00
Business Individual Line		19.02
Residential Individual Line		7.40
Where LMS is not available:		
Shared Tenant Service		
PBX Trunks		
Inward Only	55.59	
Outward Only[3]	71.42	
Two-Way3	71.42	
Network Access Registers		
Outward Only[4]	65.83	
Shared Tenant Service Client[2]		
PBX Trunks		
Inward Only	55.59	
Outward Only	55.59	
Two-Way	55.59	
Network Access Registers		
Outward Only	50.00	
Business Individual Line	31.67	
Residential Individual Line	14.77	

[1]LMS rate is equal to 60% of the Network Access Register rate.
[2]Rate applies to a second line ordered by the STS Client from the Company.
[3]Trunk rate plus ½ the B-1 line rate.
[4]Network Access Register rate plus ½ the B-1 line rate.

U3. BASIC LOCAL EXCHANGE SERVICE

U3.9 SHARING AND RESALE OF BASIC LOCAL EXCHANGE SERVICE (Cont'd)

U3.9.4 MONTHLY RATES (Cont'd)

a. Rate Group - 3 exchanges exceeding 45,000 access lines.

Exchange:

	FLAT	LMS
Where LMS is available:		
Shared Tenant Service		
PBX Trunks		
Inward Only	$63.21	
Outward Only		$37.93
Two-Way		37.93
Network Access Registers		
Outward Only[1]		30.00
Shared Tenant Service Client[2]		
PBX Trunks		
Inward Only	63.21	
Outward Only		37.93
Two-Way		37.93
Network Access Registers		
Outward Only[1]		30.00
Business Individual Line		21.61
Residence Individual Line		9.42
Where LMS is not available:		
Shared Tenant Service		
PBX Trunks		
Inward Only	63.21	
Outward Only[3]	81.22	
Two-Way[2]	81.22	
Network Access Registers		
Outward Only[4]	68.01	
Shared Tenant Service Client[2]		
PBX Trunks		
Inward Only	63.21	
Outward Only	63.21	
Two-Way	63.21	
Network Access Registers		
Outward Only	50.00	
Business Individual Line	36.02	
Residential Individual Line	18.83	

[1]LMS rate is equal to 60% of the Network Access Register rate.
[2]Rate applies to a second line ordered by the STS client from the Company.
[3]Trunk rate plus ½ the B-1 line rate.
[4]Network Access Register rate plus ½ the B-1 line rate.

U3. BASIC LOCAL EXCHANGE SERVICE

U3.10 LIFELINE

U3.10.1 GENERAL

The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service for qualifying residential subscribers. Basic terms and conditions are in compliance with FCC **guidelines**. Specific terms and conditions are as (T)
prescribed by the South Carolina Public Service Commission and are as set forth in this tariff. Lifeline Assistance is a Federal support program that provides eligible customers with the following benefits:

a. **Effective as required by the FCC's Lifeline and Link Up Reform and Modernization, Report, and Order, and Future Notice of Proposed Rulemaking, WC Docket No. 11-42, FCC 12-11 (rel. Feb. 6, 2012) as amended or delayed, the Federal monthly discount is $9.25.** (C) (C)

b. A**n additional** reduction of **$3.50** off the customer's monthly basic local (C)
service charge, resulting from a state funded credit. (C)

c. The Federal Universal Service Fund End User Charge will not be billed to Lifeline customers.

d. Free toll blocking and toll control services, to the extent that they are offered, upon the customer's request.

e. A waiver of the Telephone Company's service deposit requirement, if the customer elects to receive toll blocking. However, acceptance of toll blocking services will not be a condition for receiving service under Lifeline. If a Lifeline customer removes toll blocking prior to establishing an acceptable credit, history, a deposit may be required. When applicable, advance payments will not exceed the Connection and Local Service Charges for one (1) month.

(D)
(D)

U3. BASIC LOCAL EXCHANGE SERVICE

U3.10 LIFELINE

U3.10.1 GENERAL

f. Residence Lifeline Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided:

(1) One-Party Residence Line Rate
(2) Directory Listing (standard only)
(3) Non-Published or Non-Listed Telephone Number Service
(4) Access to Directory Assistance Service
(5) U-Touch Calling Service
(6) Access to Message Toll Telephone Service and Optional Dial Station-to-Station Calling Plan Services
(7) Access to Operator Services
(8) Access to 800/888 Services
(9) Access to Call Trace
(10) Access to Emergency Services (9-1-1 dialing)
(11) Access to Bundle and Custom Calling/Class Features Services

U3.10.2 REGULATIONS

a. Lifeline Assistance is available to all residential customers **whose gross household income is at or below 135% of the Federal Poverty Guidelines[(1)]. Lifeline Assistance is also available to all residential customers** who are currently participating in one of the following Federal Assistance Programs**, or is available to residential customers who have dependents, or members of the customer's household who participate in one of the following Federal or State Assistance Programs**: (C) (C)

(1) Supplemental Security Income (SSI)
(2) Medicaid
(3) Supplemental Nutrition Assistance Program (SNAP)
(4) Low Income Home Energy Assistance Program (LIHEAP)
(5) Federal Public Housing Assistance **(**Section 8**)** (T)
(6) Temporary Assistance for Needy Families (TNAF)
(7) National School Lunch Program's free lunch program[(1)] (N)

b. The Access Line must be in the Lifeline recipient's name.

c. At no time shall a customer's Lifeline rate go below zero.

d. A Lifeline Service customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises, e.g., a second access line.

e. Foreign Exchange and Vacation Service are not available on Lifeline.

(1) **Effective June 1, 2012, Lifeline eligibility is expanded to include customers meeting the FCC's Federal Poverty Guidelines, and participants in the National School Lunch Program's free lunch program.** (N) (N)

U3.10 LIFELINE

U3.10.3 OBLIGATIONS OF THE COMPANY (T)

(D)

(D)

a. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges. (T)

b. The Company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under State and Federal laws. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.

(1) Resellers providing Lifeline service from this tariff are responsible for determining proof of eligibility prior to requesting the service. Disclosure requirements are applicable to resellers of Lifeline service.

c. The non-discounted federal Lifeline credit amount will be passed along to resellers ordering local service at the prescribed resale discount from this tariff, for their eligible end users. The additional credit to the end user will be the responsibility of the reseller. Eligible Carriers, as defined by the FCC, are required to establish their own Lifeline programs. (T)

U3.10 LIFELINE (Cont'd)

U3.10.4 OBLIGATIONS OF THE CUSTOMER (T)

a. Proof of eligibility in any of the qualifying low income assistance programs should be provided to the Company at the time of application of service. The Lifeline credit will not be established until proof of eligibility has been received by the Company. If the customer requests installation prior to the Company's receipt of proof of eligibility, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis. (T)

b. When a customer is determined to be ineligible as a result of an audit, the Company will contact the customer. If the customer cannot provide eligibility documentation, the Lifeline credit will be discontinued. (T)

c. ***Any Lifeline customer who has a past due balance in toll message charges will be automatically restricted from access to toll services until the outstanding balance is paid. The Restoral Charge applies to Lifeline customers whose message toll service has been restricted for nonpayment. If a Lifeline customer is toll restricted for a second occurrence, the Company may, at its descretion, place the Lifeline customer on a permanent toll restriction.*** (T) (T)

U3. BASIC LOCAL EXCHANGE SERVICE

Reserved For Future Use

U3. BASIC LOCAL EXCHANGE SERVICE

U3.11. DIRECTORY ASSISTANCE CALL COMPLETION

U3.11.1. GENERAL

a. Directory Assistance Call Completion (DACC) Service provides customers who have accessed local Directory Assistance, from a touch-tone phone, the option of having the requested telephone number automatically dialed and the call completed by the automated Directory Assistance System.

b. When the customer receives the requested directory number from the automated Directory Assistance System, the customer hears the DACC announcement prompt offering to automatically dial the requested telephone number. DACC is activated by the customer when the customer depresses a specific digit on a touch-tone telephone during the DACC announcement prompt.

U3.11.2 REGULATIONS

a. The calling number and the number requested to be completed must be in the same Numbering Plan Area designation, or for points in a contiguous Numbering Plan Area which are Local Service to any exchange in the originating Numbering Plan Area.

b. Only the second provided Directory Assistance telephone number will be completed if two Directory Assistance requests are made by the customer during the same call.

c. In addition to the Call Completion charge, normal existing Directory Assistance charges will apply. All toll, message or local measured usage charges are also applicable.

d. If a call is not completed, i.e. busy or no answer, no charge for the Directory Assistance Call Completion Service is applicable. However, the appropriate charge for the Directory Assistance call will apply.

e. The following customer groups are not offered this completion service:

- Payphone lines
- Hospitals
- Hotels/Motels
- Prisons/Inmates
- Wide Area Telecommunications Service (WATS)
- Mobile
- Interexchange Carriers

f. Alternate billing (such as collect, bill to third number, or calling card options) is not available.

g. Directory Assistance Call Completion will be furnished only where appropriate facilities are available.

h. Upon customer request, blocking of this feature is available at no charge.

U3. BASIC LOCAL EXCHANGE SERVICE

U3.11. DIRECTORY ASSISTANCE CALL COMPLETION (Cont'd)

U3.11.3. RATES AND CHARGES

a. The following charge is for the automatic completion of a Directory Assistance call after receipt of the requested telephone number:

	Charge
Directory Assistance Call Completion, per call	$ 0.50

b. Directory Assistance Call Completion charges are not applicable to handicapped customers who are exempt from Directory Assistance charges.

U3.12. NATIONAL DIRECTORY ASSISTANCE SERVICE

U3.12.1. GENERAL

a. National Directory Assistance Service is provided to customers for the purpose of requesting telephone numbers of individuals or businesses who are located outside the customer's local service area, as described in this tariff, and outside the customer's local calling area and LATA/NPA.

U3.12.2. REGULATIONS

a. There are no call allowances or exemptions for National Directory Assistance Service.

b. A maximum of two requested telephone numbers per call is permitted.

c. The rate listed in this tariff applies to each call to National Directory Assistance, even if one of the numbers requested is in the customer's local service area or Home Numbering Plan Area (HNPA).

d. In locations where the customer has the capability to direct dial National Directory Assistance but places the call to the National Directory Assistance Service attendant via an operator, the operator handled service charges listed in Section U3.8 of this tariff apply in addition to the rate listed below.

g. Directory Assistance Call Completion will be furnished only where appropriate facilities are available.

e. National Directory Assistance Service will be available to Residence and Business customers beginning July 25, 2000.

U3.12.3. RATES AND CHARGES

a. Charges apply to each call placed to National Directory Assistance Service.

	Minimum Charge	
b. Charge per call	**$1.48**	(I)

U4. SERVICE CHARGES

CONTENTS

			Page No.	
U4.1	DEFINITIONS		1	
	U4.1.1	Service Connection Charges	1	
	U4.1.2	Installation Charges	1	
	U4.1.3	Minimum Billing Charge	2	
	U4.1.4	Reserved For Future Use	2	
	U4.1.5	Nonpublished and Nonlist Number	2	
U4.2	RATES AND CHARGES		2	
U4.3	APPLICATION OF RATES AND CHARGES		2	
	U4.3.1	General	2	
	U4.3.2	Service Charges for Connection of New Service	3	
	U4.3.3	Charges Do Not Apply in the Cases Listed	3	
	U4.3.4	Reserved For Future Use	3	
	U4.3.5	**Reserved For Future Use**	4	(C)

U4. SERVICE CHARGES

U4.1 DEFINITIONS

a. The term "Service Connection Charge" refers to a non-recurring charge or charges applying to the ordering, installing, moving, changing, rearranging or furnishing of telephone service.

b. Service Connection Charges are in addition to any other scheduled tariff rates and charges. They apply in addition to and not in lieu of installation charges, non-recurring charges (NRC) or construction charges which are found in other sections of this tariff.

c. The charges specified herein do not contemplate work being performed at a time when overtime or premium wages apply due to the request of the customer, nor do they contemplate work once begun being interrupted by the customer. If the customer requests overtime labor performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the cost of labor, including charges for supervision and all other overhead expenses.

d. Certain inter-exchange service connection charges covered by connecting company tariffs apply to installation, moves and changes of inter-exchange services, such as foreign exchange Central Office Access Lines, WATS Central Office Access Lines and other special services, and are in addition to charges in this tariff.

(M)

(M)

(M) Material previously appearing on this page now appears on Page 1.1.

U4. SERVICE CHARGES

U4.1 DEFINITIONS

U4.1.1 SERVICE CONNECTION CHARGES

a. Service Ordering Charge - For receiving, recording and processing information necessary to execute a customer's request to connect, move or change telephone service. Service Ordering Charges are classified as primary, secondary or record.

Primary Service Order - For the initial connection of service.

Secondary Service Order - For moving, changing or adding to existing service when more than records are affected.

Record Order Charge - For performing work associated with receiving, recording and processing information necessary to execute a service request where only customer, billing office, directory or billing records are involved and no other work is necessary. Only one (1) record order charge applies per customer request.

b. Access Line Charge - For performing all or part of the work associated with the telephone central office access line. Access Line Charges are classified as central office or field.

Access Line Charge - Central Office - For performing the labor for the testing and connecting functions required within the central office.

Access Line Charge - Field - For work operations outside the central office required to establish the link or connection between the central office and the customer premises up to and including the demarcation point, that includes moving the drop wire, protector, or network interface device.

c. Number Change Charge - Applies to requests of customers to change a telephone number and is applicable per number changed. This includes, but is not limited to, exchange lines and trunks where specific charges for number changes are not specified elsewhere in this tariff.

d. Restoral Charge - Applicable for restoral of service following a temporary suspension of service either customer initiated ***(Vacation Service)*** or suspended by the Company for non-payment of charge. (T)

U4.1.2 INSTALLATION CHARGES

Installation Charges are identified and presented throughout this tariff, if applicable, as a part of the offering of individual service(s). These charges apply in addition to the charges listed in Section U4.2 following.

U4. SERVICE CHARGES

U4.1 DEFINITIONS (Cont'd)

U4.1.3 MINIMUM BILLING CHARGE

a. A minimum billing charge is determined by applying to the basic charge the percentage which the unexpired portion of the initial service period bears to the full initial service period.

b. When a subscriber discontinues one (1) or more units of a group of the same item, the service latest installed shall be considered as the service first discontinued.

c. When a subscriber cancels an order for service carrying a minimum billing charge prior to the establishment of that service, a cancellation charge applies equal to the cost incurred by the Company in engineering, ordering and providing the equipment and disposing of it, less credits obtained.

U4.1.4 RESERVED FOR FUTURE USE (C)

(D)

U4.1.5 NONPUBLISHED AND NONLIST NUMBERS

A Number Change Charge applies to change a telephone number and establish the listing as nonpublished or nonlist. A record order charge applies to the establishment of nonpublished or nonlist telephone service subsequent to the initial establishment of exchange service or for changing from nonpublished to nonlist service or vice versa.

(M)

(M)

(M) Material previously appearing on this page now appears on Page 2.1.

U4. SERVICE CHARGES

U4.2 RATES AND CHARGES (M)

			Service Connection Charges	
			Residence	Business
a.	Service Order Charge			
	(1)	Primary	$19.15	$21.10
	(2)	Secondary	13.30	14.70
	(3)	Record Order	3.45	3.80
b.	Access Line Charge			
	(1)	Central Office	13.15	14.50
	(2)	Field	12.90	14.20
c.	Number Change		20.35	22.40
d.	Restoral Charge		25.50	29.50

U4.3 APPLICATION OF RATES AND CHARGES

U4.3.1 GENERAL

a. Except as provided in this tariff, the following are subject to service charges:

(1) All classes of main Central Office Access Line service
(2) Trunks
(3) Tie Lines
(4) Miscellaneous service arrangements (M)

(M) Material now appearing on this page previously appeared on Sixteenth Revised Page 2.

U4. SERVICE CHARGES

U4.3 APPLICATION OF RATES AND CHARGES (Cont'd)

U4.3.2 SERVICE CHARGES FOR CONNECTION OF NEW SERVICE

a. Except as provided in this tariff, all requests for service requiring either service ordering, access line work or trip to premises, are subject to the appropriate charges required to provide that service as provided in Section U4.2 preceding.

b. When the service desired requires more than one (1) access line, the sum of the separate charges for each function applies except as provided in this tariff. Only one (1) Service Ordering Charge applies per order written regardless of the quantity of work ordered.

c. When service is re-established at a location which has been destroyed by fire or made untenable by fire, wind or flood, Service Connection Charges do not apply. If the subscriber desires service at a new location for a temporary period, Service Charges will apply. Changes in the location of existing service to points outside the premises occupied by the subscriber are considered new service connections at the new location.

d. Service Charges may be required to be paid at the time of application for service.

e. Transfers of responsibility or change of name involving a change of responsibility should be handled in accordance with provisions of Section U2.3.5 of this tariff.

U4.3.3 CHARGES DO NOT APPLY IN THE CASES LISTED BELOW:

a. Changes required for proper maintenance of the equipment or service.

b. Changes made at the time of or due to a change in the Class-of-Service provided such inside moves or changes are necessary because of the change in Class-of-Service.

c. Changes in the telephone numbers made in the judgment of the Company that such changes are necessary for continuation of satisfactory service.

d. The Record Order Charge does not apply for changing the primary listing of a residence customer to the name of the remaining spouse in event of death or divorce of the spouse currently listed or to the new spouse in the event of remarriage.

e. When a speech or impaired hearing subscriber makes subsequent application for discounted local toll rates.

f. For active duty members of the United States military and their dependents with valid military ID cards, all service charges typically applicable to central office reconnects will be waived when establishing service or transferring existing service from one location to another, when the location being established or transferred is within a 50-mile radius of a United States military base. Central office reconnects are defined as customer requests for service that do not require any physical work beyond the Company's central office. (N) (N)

U4.3.4 RESERVED FOR FUTURE USE

U4. SERVICE CHARGES

U4.3 APPLICATION OF RATES AND CHARGES (Cont'd)

U4.3.5 LINK-UP

Effective April 1, 2012, the Link Up Program is eliminated pursuant to the FCC's Lifeline and Link Up Reform and Modernization, Report and Order and Further Notice of Proposed Rulemaking, WC Docket No. 11-42, FCC 12-11 (rel. Feb. 6, 2012). (N) (N)

(D) (D)

U4.3 APPLICATION OF RATES AND CHARGES (Cont'd)

U4.3.5 **RESERVED FOR FUTURE USE** (T) (D)

(D)

U4. SERVICE CHARGES

U4.3 APPLICATION OF RATES AND CHARGES (Cont'd)

U4.3.5 **RESERVED FOR FUTURE USE** (Cont'd) (T) (D)

(D)

U5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

CONTENTS

			Page No.	
U5.1	CONSTRUCTION CHARGES		1	
	U5.1.1	General	1	
	U5.1.2	Construction on Public Highways or Other Easements	1	
	U5.1.3	Construction on Private Property	3	
	U5.1.4	Underground Service Entrances	4	
	U5.1.5	Special Types of Construction	4	
	U5.1.6	Rearrangements of Existing Plant	4	
	U5.1.7	Construction Required for Temporary Service	4.1	
U5.2	UNDERGROUND INSTALLATION PLAN		4.1	
	U5.2.1	Application	4.1	
	U5.2.2	General	5	
	U5.2.3	Underground Feeder and Distribution Facilities for new Residential Subdivisions and Mobile Home Parks	6	
	U5.2.4	Buried Service Wires From Overhead or Underground Distribution System	6	
	U5.2.5	Underground Service Entrance to Commercial Buildings, Industrial Buildings, Schools, Multi-Family Dwellings, and other Units Not Covered in Section U5.2.3	7	
	U5.2.6	Underground Service Supplied From Underground Conduit Systems Located in Municipal Streets and Alleys	7	
	U5.2.7	Application and Agreement for Underground Service	8	
U5.3	CHARGES FOR UNUSUAL INSTALLATIONS		9	
	U5.3.1	Contribution In Aid to Construction - Land Development	9	
	U5.3.2	Special Types of Installation	11	
	U5.3.3	Temporary Installation	11	
U5.4	SPECIAL SERVICE ARRANGEMENTS		11	
	U5.4.1	Professional Medical Products, Greenwood, South Carolina	13	
U5.5	**NATURAL DISASTER RELIEF FOR CUSTOMERS**		**13**	(N)

U5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

U5.1 CONSTRUCTION CHARGES

U5.1.1 GENERAL

a. Construction charges are applicable under certain conditions as set forth in this tariff and are in addition to other charges specified.

b. Construction charges are payable upon application for service or when billing is rendered as the Company, at its option, may require.

c. Construction performed by the applicant, where authorized in this tariff, is subject to the approval of the Company.

d. Construction charges to the customer will be based upon incremental cost with consideration for contribution to common costs, value of service and competitive forces for the requested service/facility. The incremental cost of in-plant construction consists of labor, materials and other expenses directly caused by the customer requested construction.

e. Except as otherwise provided, the regulations in this tariff contemplate that the type of construction required to provide the quantity and class-of-service involved will be determined by the Company. The applicant may be required to pay the additional costs involved where a different type of construction than that proposed by the Company is desired.

f. When attachments are made to poles of other companies in lieu of providing new pole line construction for which construction charges would be applicable under the provisions of this section, the attachment rental charges to the Company for such attachments may be assessed to the applicant(s) in whole or in part as the particular circumstances may warrant.

g. When an applicant is so located that it is necessary to use private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the costs incurred in securing, clearing and retaining such right-of-way.

U5.1.2 CONSTRUCTION ON PUBLIC HIGHWAYS OR OTHER EASEMENTS

a. Pole Line Construction

(1) No construction charge is applicable for the provision of new pole line construction on public highways or other ***easements when*** such pole line is to be used in serving subscribers in general. (D)

U5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

U5.1 CONSTRUCTION CHARGES (Cont'd)

U5.1.2 CONSTRUCTION ON PUBLIC HIGHWAYS OR OTHER EASEMENTS (Cont'd)

a. Pole Line Construction (Cont'd) (T)

(2) Except as provided ***preceding***, ***when the*** revenue is not expected to be sufficient to insure, within a reasonable time, an adequate return on the necessary investment, the Company will provide new pole line construction to the extent of two (2) poles per subscriber to be served at no construction charge, provided said two (2) poles are to be used for the purpose of carrying central office circuits. Poles in the excess of such two (2) poles per subscriber to be served are provided in one (1) of the following methods: (T)(D) (D)

(a) The subscriber may pay the Company the cost of each pole provided. Ownership and maintenance of such poles is vested in the Company.

(b) If agreed to in writing by both parties, the subscriber, at his own expense, may furnish the portion of pole line and circuits from his station location to an agreed upon point of connection with the Company's system. The subscriber will be required to construct said portion of the pole line according to specifications provided without cost to him by the Company. Ownership and maintenance of the facilities will be vested in the Company.

(3) Where poles are provided under paragraph (1) preceding, the Company will furnish and maintain the necessary circuits. Where poles are provided under paragraph (2) (a) preceding, the Company will furnish and maintain the necessary circuits, but the subscriber may be required to bear all or a part of the construction cost of the circuits where the revenue is not expected to be sufficient to insure, within a reasonable time, an adequate return on the necessary investment

b. Buried Construction

Where buried construction is furnished instead of pole line construction, at the expressed desire of the applicant, the principles specified in Section U5.2 following are applicable.

U5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

U5.1 CONSTRUCTION CHARGES (Cont'd)

U5.1.3 CONSTRUCTION ON PRIVATE PROPERTY

a. Pole Line Construction

(1) No construction charge is made for the provision of new pole line construction on private ***property when*** such pole line is to be used in serving subscribers in general. Ownership and maintenance of such poles is vested in the Company. (D)

(2) Except as provided in (1) preceding and (3) following, poles on private property will be furnished by the Company at a charge to the subscriber(s) equal to the cost of each such pole; however, the Company will furnish as many as two (2) poles without charge per subscriber provided that the poles thus furnished are used to carry central office circuits. Ownership and maintenance of such poles is vested in the Company.

(a) In lieu of the arrangements specified above, the subscriber may, at his own expense, provide all poles on private property necessary to serve him. Ownership and maintenance of such poles on private property is vested in the subscriber.

(3) Where for the purpose of furnishing extension lines, it is necessary to lay underground conduit, to trench or to set poles on the subscriber's premises, the subscriber is required to provide and install such underground conduit, to dig and backfill trenches, and to provide and erect such poles or the Company will perform the work at the subscriber's expense. Where the work is performed by the subscriber, it must be in accordance with the specifications of the Company. In such situations, conduit, trenching, poles or other supporting structures required for central office circuits will be furnished by or at the expense of the subscriber. Thus, ownership and maintenance of all supporting structures on private property is vested in the subscriber.

(4) Where poles are ***provided under*** the provisions described in (1) or (2) preceding, the Company will furnish and maintain the necessary circuits. (D)
In case poles are provided on private ***property, the*** necessary circuits will be furnished and maintained by the Company; however, the subscriber may be required to bear all or a part of the construction cost of the circuits where the revenue is not expected to be sufficient to insure, within a reasonable time, an adequate return on the necessary investment. Where poles or other supporting structures are provided under (3) preceding the Company will furnish and maintain the necessary circuits. (D)

U5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

U5.1 CONSTRUCTION CHARGES (Cont'd)

U5.1.3 CONSTRUCTION ON PRIVATE PROPERTY (Cont'd)

b. Buried Construction

Where buried construction is furnished instead of pole line construction, at the expressed desire of the applicant, the principles specified in Section U5.2 following are applicable.

U5.1.4 UNDERGROUND SERVICE ENTRANCES

Underground service entrances may be provided at the subscriber's request as specified in Sections U5.2.4, U5.2.5 and/or U5.2.6 following.

U5.1.5 SPECIAL TYPES OF CONSTRUCTION

When a special type of construction other than those covered preceding is desired by a subscriber or where the individual requirements of a particular situation make the construction unusually expensive, the subscriber is required to bear the excess cost of such construction. Any special maintenance expense that may from time to time occur will be borne by the subscriber except that maintenance of buried service wire, including associated trenching where required, will be at the expense of the Company. ***Examples of special types of construction include but are not limited to:*** (N)

- ***When the Company has no other requirement for the facilities requested.***

- ***When the Company provides service using a type of facility, or via a route, other than that which the Company would normally utilize in order to provide services for the customer.***

- ***When the Company provides a greater quantity of facilities than that which the Company would otherwise provide.***

- ***When it is requested that construction be expedited resulting in added cost to the Company.***

- ***When the Company provides facilities which involve excessive or unreasonable costs (encountering natural or other barriers such as, but not limited to, lakes, rivers, rocky terrain, gas and oil fields, limited highways, bridges, dams or concrete/asphalt).*** (N)

U5.1.6 REARRANGEMENTS OF EXISTING PLANT

When the Company is requested to move or change existing plant for which no specific charge is quoted in this tariff, the person at whose request such move or change is made may be required to bear the costs incurred.

(M)

(M)

(M) Material previously appearing on this page now appears on Page 4.1.

U5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

U5.1 CONSTRUCTION CHARGES (Cont'd) (M)

U5.1.7 CONSTRUCTION REQUIRED FOR TEMPORARY SERVICE

When construction is required for temporary service and there is no immediate prospect of reusing the plant provided, the subscriber will be required to bear all or a portion of the cost of such construction.

U5.2 UNDERGROUND INSTALLATION PLAN

U5.2.1 APPLICATION

The Company will install, own and maintain underground facilities in accordance with the Company's UNDERGROUND INSTALLATION PLAN and under the terms specified in Sections U5.2.2, U5.2.4, U5.2.5 and U5.2.6 following, whichever is applicable. At the Company's option, certain areas, due to rock or other obstruction, may be omitted for underground installation. (M)

(M) Material now appearing on this page previously appeared on Fourth Revised Page 4.

U5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

U5.2 UNDERGROUND INSTALLATION PLAN (Cont'd)

U5.2.2 GENERAL

a. The property owner shall provide at no cost to the Company, the necessary right-of-way for the underground distribution and service laterals, make the strip into which the underground facilities are to be located accessible to the Company's equipment, remove all obstructions from the strip, grade the strip to within four (4) inches of the final grade and provide continuing access to the Company for operation, maintenance or replacement of the underground facilities. Shrubs, trees and grass requiring protection from the Company's equipment during installation and maintenance of underground facilities will be the responsibility of the property owner who will also add fill dirt and re-seed the trench cover where required.

b. In the event the service lateral is to be located beneath a sidewalk, driveway, parking lot, patio and/or in areas used for such purposes, the property owner shall provide two (2) inch (or larger where required) conduit in these areas.

c. The Company will provide the necessary excavating, trenching and backfilling, and install the telephone conductors and related facilities in accordance with the terms of this plan and contract agreement.

d. When rock or other abnormal conditions are encountered, the property owner, subdivider, builder or contractor will pay an additional charge equal to the added cost of construction for dealing with the rock or other abnormal conditions encountered.

e. Should streets, curbs, sidewalks or other obstructions be installed prior to the installation of underground telephone facilities, resulting in additional expenses to the Company, payment for these additional expenses will be made to the Company by the property owner.

f. All prices for underground telephone facilities are based on joint planning and joint use of trenches (where feasible) with other utilities. Where contracts are made and other utilities are already in place, the Company reserves the right to charge the difference in estimated cost of aerial and underground for establishing cost to the owner for underground facilities. It will be the responsibility of the developer to provide satisfactory assurance of imminent demand for service; otherwise, a deposit or contribution to construction may be required by the Company to protect the general body of rate payers as specified in Section U5.3.1 following.

g. The material and labor forces necessary to build underground telephone facilities are seldom immediately available; therefore, it is imperative that the maximum advanced request for underground facilities be made. This advance notice is also necessary for joint engineering and construction coordination with other utilities.

U5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

U5.2 UNDERGROUND INSTALLATION PLAN (Cont'd)

U5.2.3 UNDERGROUND FEEDER AND DISTRIBUTION FACILITIES FOR NEW RESIDENTIAL SUBDIVISIONS AND MOBILE HOME PARKS

Developments must be divided into established and defined lots with plat plans showing dimensions. In large subdivisions, fifty (50) lots or more, the subdivision may be divided into sections of approximately twenty-five (25) lots for the installation of buried facilities.

a. The development of the subdivision will be carried out in an orderly and progressive manner, section by section, and coordinated with the installation of underground telephone facilities to permit unimpeded access of the Company's equipment to the installation sites; to allow installation of underground facilities at the proper depth and before streets, curbs and other obstructions are installed; and to eliminate dig-ins to the underground telephone facilities after installation.

b. The property owner (developer) shall make restrictive covenants binding upon the development and the future owners thereof which require accessibility to all strips in which underground service is located for operation, maintenance or replacement of facilities.

c. A contract will be executed to provide this agreement. This UNDERGROUND INSTALLATION PLAN is part of the contract to be executed as set forth in Section U5.2.7 following.

U5.2.4 BURIED SERVICE WIRES FROM OVERHEAD OR UNDERGROUND DISTRIBUTION SYSTEM

a. New customers not included in subdivision underground contracts will be provided service by normal construction procedures. Where aerial service would be normal, underground service will be provided upon the customer's request and a payment of $20.00. In all cases where underground service is being provided and rock or other abnormal conditions are encountered, the customer or property owner will pay an additional charge equal to the added cost of construction for dealing with the rock or other abnormal conditions encountered. In the event the service lateral is to be located beneath a sidewalk, driveway, parking lot, patio and/or beneath paved areas used for such purposes, the property owner shall provide two (2) inch conduit in these areas.

b. Service to customers now being served from useful overhead service will be changed to underground service upon the customer's request and the payment of $20.00, and under the terms as outlined in Section U5.2.4.a preceding.

U5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

U5.2 UNDERGROUND INSTALLATION PLAN (Cont'd)

U5.2.5 UNDERGROUND SERVICE ENTRANCE TO COMMERCIAL BUILDINGS, INDUSTRIAL BUILDINGS, SCHOOLS, MULTI-FAMILY DWELLINGS, AND OTHER UNITS NOT COVERED IN U5.2.3

a. The Company will do the necessary excavating, trenching and backfilling, and install the telephone wires or cable and related facilities subject to the terms in Section U5.2.2 preceding.

b. Cost to the owner, if any, will be calculated by the Company based on conditions encountered during construction.

U5.2.6 UNDERGROUND SERVICE SUPPLIED FROM UNDERGROUND CONDUIT SYSTEMS LOCATED IN MUNICIPAL STREETS AND ALLEYS

Where service is supplied from existing conduit systems, the property owner or customer shall make arrangements with the Company before installation of any underground conduit from the building to the point of connection with the telephone underground system.

U5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

U5.2 UNDERGROUND INSTALLATION PLAN (Cont'd)

U5.2.7 APPLICATION AND AGREEMENT FOR UNDERGROUND SERVICE

UNITED TELEPHONE COMPANY OF THE CAROLINAS (referred to as "Company") agrees to install, own and maintain at its cost and expense, underground telephone facilities for _____
_____
_____
_____
_____
_____
_____
number of lots_____ name of subdivision_____
_____ _____ _____
Address City State

Facilities will be located as shown, either on the reverse side or the drawing attached in accordance with the Company's UNDERGROUND INSTALLATION PLAN.

By signing and returning this Application and Agreement for Underground Telephone Facilities, you hereby contract for such underground service to be furnished in your area specified above, and agree to the terms in the Company's UNDERGROUND INSTALLATION PLAN. The Company's UNDERGROUND INSTALLATION PLAN is attached and considered a part of this Agreement.

Date:_____ Signed_____
(Customer)
Accepted:_____ _____Company

Date:_____ By_____
(Title)

U5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

U5.3 CHARGES FOR UNUSUAL INSTALLATIONS

U5.3.1 CONTRIBUTION IN AID TO CONSTRUCTION - LAND DEVELOPMENT

a. General

(1) Contribution in aid to construction may be required by the Company from an applicant to protect the general body of rate payers where construction is required and satisfactory assurance of imminent demand for service is not provided by the applicant or forecasted by the Company.

(2) The necessity of contribution in aid to construction will be determined solely by the Company after review of the individual circumstances particular to each applicant's request.

(3) The applicant may be the property owner, the owner's agent, contractor, developer and/or subdivider or any legally authorized individual, company or corporation acting on behalf of the property owner.

(4) Applicant's proposed master plan for land development must be confined within specifically identified contiguous property area(s) even if the contiguous area is intersected by public thoroughfares or rights-of-way. When the Applicant's master plan for land development indicates a phased type approach toward total development, each phase of land development will be considered as an individual request subject to contribution in aid to construction unless the Applicant requests full completion of construction for the master plan for land development. Applicant's request must be executed in writing and be accompanied by:

(a) A detailed map depicting the geographical location of the land development site including, but not limited to, political boundaries, natural boundaries (such as rivers, creeks, ravines, swamps, marsh, etc.), existing or proposed public or private thoroughfares, existing or proposed right(s)-of-way, geological survey and/or any other information the Company may need.

(b) A brief description of the proposed development including environmental and building restrictions.

(c) The estimated total demand for telephone service, expressed as business or residence or total.

(d) A detailed description of the type telephone facilities to be provided for the estimated total demand for telephone service during the contract period.

(5) The Company will conduct an engineering survey based upon the information provided with the applicant's request. The Applicant may be requested to accompany the Company during an on-site visit.

(6) When the Company determines the necessity of contribution in aid to construction the Applicant will be notified in writing:

(a) That the amount of the contribution in aid to construction and its term will mature and be repayable to Applicant over a period of seven (7) calendar years from the date of written acceptance by the Applicant and the Company.

(b) That the amount quoted is only an estimate and that the actual amount of the contribution in aid of construction cannot be determined until actual costs associated with the Applicant's request are known.

U5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

U5.3 CHARGES FOR UNUSUAL INSTALLATIONS (Cont'd)

U5.3.1 CONTRIBUTION IN AID TO CONSTRUCTION - LAND DEVELOPMENT (Cont'd)

(c) That the actual cost of the Applicant's contribution will not exceed the estimated by more than twenty-five (25) percent plus fifty (50) percent of the remainder in excess above the twenty-five (25) percent.

(d) That the estimated contribution is payable in full by the Applicant prior to the start of any construction by the Company. Additionally, any difference in actual above estimated is payable in full within thirty (30) days after receipt of notice from the Company.

(e) That when the actual cost of the Applicant's contribution is less than the estimated value, any difference is payable/refundable to the applicant in full within thirty (30) days.

(f) Annual rebates of the contribution in aid to construction will be made each year on the anniversary date of the agreement as set forth in Section U5.3.1.b following.

(7) When construction is necessary and private right(s)-of-way to complete the construction are not vested in the Applicant, the Applicant may be required to obtain or reimburse the Company's cost for obtaining use of said right(s)-of-way including securing, clearing and retaining access for maintenance.

(8) The Applicant shall make restrictive covenants binding upon the development and all future owners thereof requiring accessibility by the Company to all right(s)-of-way vested in the Applicant and conveyed to said future owners.

b. Rebate Procedure

(1) All contribution in aid to construction will be for a term of seven (7) calendar years.

(2) Each review will begin on the service anniversary date and be completed no later than ninety (90) days after that date.

(3) The annual rebate is determined as follows:

(a) The annual net increase of in-service access lines is determined on each anniversary date of the agreement.

(b) The annual rebate will not exceed the prorated amount of the net gain of in-service access lines to the total number estimated in the agreement.

(c) The total of all rebates will not exceed the actual amount of the original contribution.

U5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

U5.3 CHARGES FOR UNUSUAL INSTALLATIONS (Cont'd)

U5.3.1 CONTRIBUTION IN AID TO CONSTRUCTION - LAND DEVELOPMENT (Cont'd)

(4) An example of the rebate calculation is:

Anniversary	Net Access Line Gain	Total Estimated Demand	Percent of Total Est. Demand	Total Estimated Cost	Annual Rebate
1	100	1000	10.00%	$700,000.00	$ 70,000.00
2	200	1000	20.00%	$700,000.00	$140,000.00
3	50	1000	5.00%	$700,000.00	$ 35,000.00
4	100	1000	10.00%	$700,000.00	$ 70,000.00
5	50	1000	5.00%	$700,000.00	$ 35,000.00
6	200	1000	20.00%	$700,000.00	$140,000.00

Notes: The example depicts that actual results did not meet the estimated demand for telephone service prior to or at expiration of term.

Had the example depicted actual results meeting the estimated demand for telephone service on the sixth anniversary/end of term, the total of the rebates would equal $700,000.00.

Had the example depicted actual results meeting the estimated demand for telephone service on the fifth anniversary, the total of the rebates would equal $700,000.00. In these instances, the term would automatically expire.

U5.3.2 SPECIAL TYPES OF INSTALLATION

When a special type of installation is desired by a subscriber or where the individual requirements of a particular situation make the installation unusually expensive, the subscriber is required to bear the excess cost of such installation.

U5.3.3 TEMPORARY INSTALLATION

When an installation is required for temporary service and there is no immediate prospect of reusing the plant provided, the subscriber may be required to bear all or a portion of the cost of such installation, over and above all other regular charges for service and equipment.

U5.4 SPECIAL SERVICE ARRANGEMENTS

a. Certain services may be furnished under two-tier pricing.

(1) Two-tier pricing embodies an extended initial service period with two-tier monthly rates for each component of the service. The first tier (Tier A) is a one-time charge or a monthly rate applicable for the initial service period selected by the subscriber and is guaranteed against change. The second tier (Tier B) is a monthly rate applicable for the life of the service and is subject to change.

(2) Except where the one-time payment option is selected, the monthly rates will consist of the sum of two (2) segments, Tier A and Tier B, until the termination of the agreed upon initial service period, at which time the monthly rate will be only the Tier B rate.

U5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

U5.4 SPECIAL SERVICE ARRANGEMENTS (Cont'd)

(3) The Company will provide complete maintenance service from the date of initial service until the expiration of the service.

(4) In the event of termination of all or part of the service, the subscriber will be required to pay any unpaid balance of the Tier A charges. At the subscribers option, a lump sum payment for the Tier A balance due may be made. The amount of the lump sum payment will be computed by calculating the present worth of the unpaid balance at the annual effective interest rate used in determining the Tier A monthly rates. When provided under a two-tier payment plan with the written permission of the Company, the service may be transferred to another customer. In addition to assuming the responsibility to pay the Tier A monthly rates for any remaining two-tier payment period, the new customer assumes the conditions applicable to the offering at the time of transfer. Any additions are subject to the rates and charges applicable as provided for in this tariff. A transfer fee may also be applicable on any service transferred under the conditions above.

(5) The Tier A portion of the monthly rate is not subject to change during the agreed upon initial service period. The Tier B monthly rate is subject to changes.

b. Where practicable, special equipment and arrangements including, but not limited to, the reproduction of customer or other records, not otherwise provided for in this tariff, are furnished if they are in accord with authorized service offerings and if they are to be used in connection with and not detrimental to any of the services furnished by the Company. Charges for such special service arrangements will be based on the estimated costs of furnishing them, such costs to consist of the following items to the extent they are applicable:

(1) Cost of maintenance

(2) Cost of operation

(3) Depreciation on the estimated cost installed of the facilities utilized, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.

(4) Administration and taxes on the basis of reasonable average charges for these items.

(5) Any other specific items of expense associated with the particular situation.

(6) A reasonable amount, computed on the estimated cost installed of the facilities utilized, for return and contingencies.

Estimated cost installed as mentioned in (3) and (6) preceding includes cost of equipment and material specifically provided or used plus the estimated cost as defined in Section U5.1.1.(d) preceding.

Initial service periods exceeding one (1) month may be necessary for services provided under a special service arrangement.

The rates, charges and contract terms for the following items have been established as specified above to meet special requirements of certain subscribers at the location indicated.

Description	Installation Charge	Monthly Rate	S&E Code
1.544 Mega BIT F-DUP TIL	---	$333.25	PBB6 PMP

U5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

U5.4 SPECIAL SERVICE ARRANGEMENTS (Cont'd)

	S&E Code
U5.4.1 PROFESSIONAL MEDICAL PRODUCTS GREENWOOD, SOUTH CAROLINA	
a. Digital Access Line Transmission Speed of 1.544 mbps	PBB6 PMP

U5.5 NATURAL DISASTER RELIEF FOR CUSTOMERS (N)

In situations where customers' telecommunications services are interrupted by natural disasters, the Company may offer alternative telecommunications services to customers in the immediate affected area, and waive otherwise applicable charges for those services. The availability and details of the offers, including, but not limited to, the maximum duration of the offer or waiver of any applicable charges, will be determined by the Company in each instance of natural disaster. (N)

U6. DIRECTORY LISTING

CONTENTS

			Page No.
U6.1	REGULATIONS APPLICABLE TO DIRECTORY LISTINGS		1
U6.2	BUSINESS LISTINGS		1
	U6.2.1	Business Designations	2
	U6.2.2	Trade Names	2
U6.3	RESIDENCE LISTINGS		2
	U6.3.1	Special Residence Designations	2
	U6.3.2	Dual Name Listings	2
U6.4	NONPUBLISHED TELEPHONE NUMBERS		3
	U6.4.1	Rates and Charges	3.1
U6.5	NONLIST TELEPHONE NUMBERS		3.1
	U6.5.1	Rates and Charges	3.1
U6.6	ADDITIONAL LISTING CHARGES		3.1
U6.7	MISCELLANEOUS LISTINGS		4
	U6.7.1	Cross Reference Listings	4
	U6.7.2	Foreign Listings	4
	U6.7.3	Indented Listings	5
	U6.7.4	Caption Listings	5
	U6.7.5	Additional Listings for Names Spelled More Than One Way	5
	U6.7.6	Alternate (Directive) Listings	5
	U6.7.7	Custom Listings	6
	U6.7.8	Advance Listing	7

U6. DIRECTORY LISTINGS

U6.1 REGULATIONS APPLICABLE TO DIRECTORY LISTINGS

a. The rates and regulations specified for directory listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying subscribers' telephone numbers and as an aid to the use of telephone service.

b. The listing of subscribers either without charge or at the rate specified for additional listings in the alphabetical section of the directory does not contemplate special prominence of arrangement. In accepting listings as requested by subscribers or prospective subscribers, the Company will not be a party to controversies between subscribers as a result of the publication of such listings in its directories.

c. Listings must conform to the Company's specifications with respect to its directories. The Company reserves the right to reject listings when, in its judgment, such listings would tend to delay or impede the use of the service.

d. The Company reserves the right to limit the length of any listing to one (1) line in the directory by use of abbreviations when, in its judgment, the clearness of the listing and the identification of the subscriber is not impaired.

e. Except as otherwise provided in this tariff, only one (1) listing is furnished without extra charge for each main service or PBX system; where a number of main services are provided on a rotary basis, they are considered as one (1) service. If additional listings are required to properly identify the subscriber, such additional listings must be published and will be provided without charge to the extent that the number of listings allowed does not exceed the number of Central Office Access Lines associated with that service.

f. Additional listings on rotary numbers usually bear the call number of the first line of the rotary group, but at the subscriber's request, they may bear any one (1) of the rotary numbers.

g. Street numbers, followed by the names of streets, will be used in identifying the location of the subscriber except when in the judgment of the Company names of buildings, apartment houses or communities serve as a better means of identification. Corner addresses are undesirable and will be used only where the street number is not available. The use of floor, room or suite numbers of buildings or apartment houses, or other such designations is not permitted.

h. **A listing in the white page section of the exchange directory may be provided in connection with Payphone Line Service (PLS). The PLS provider, however, may choose to have nonpublished numbers for PLS access lines at no additional charge. Additional listings will be at rates specified in Section U6.6 following. Although the PLS provider is entitled to a directory listing without charge, the PLS client may be listed instead at the rate for an additional listing.** (C) (C)

i. When in the judgment of the Company the use of cross reference or other listings in excess of the number of listings permitted without extra charge, as previously outlined, are needed for better identification of the subscriber or governmental offices to facilitate the Company's operations, such listings may be provided without charge.

U6.2 BUSINESS LISTINGS

a. Generally, business listings consist of a name, a designation descriptive of the subscriber's business if not self-explanatory, the address at which service is rendered and the business telephone number. The primary listing is ordinarily the name of the individual, firm or corporation which contracts for the service or the name under which a business is regularly conducted, but may be that of a second party designated by the subscriber. Additional listings may be furnished in the names of partners or members of the firm, if the subscriber is a partnership or firm; the names of officers of the corporation where the subscriber is a corporation, and for any business establishment, the names of associates or employees in the subscriber. Business additional listings may also be the bona fide names of individuals, residence dual name listings, firms or corporations which the subscriber owns or controls, or is duly authorized to and actually does represent.

NOTE: Implemented April 15, 1997 pending resolution of Docket No. 97-079-C and Docket No. 97-080-C.

U6. DIRECTORY LISTINGS

U6.2 BUSINESS LISTINGS (Cont'd)

b. All listings of a subscriber's service which are located on the same premises must bear the same address, except in the case of outside stations of PBX or Advanced Business Connection[sm] when the address may be shown as the premises where the outside station is located.

U6.2.1 BUSINESS DESIGNATIONS

a. The designation in a business listing consists of a word or phrase, abbreviated where necessary, that describes the general character of the subscriber's business. Designations will not be used where the name under which the subscriber is doing business is sufficient to indicate the character of the business. The listing of an individual, together with his title and the name of the business with which he is associated or represents, in lieu of a designation of the general character of the business, is not permitted. Likewise, the listing of the name of a firm or corporation, followed by the name and title of an individual connected therewith, in lieu of a business designation, is not permitted.

Examples of listings not permitted:

Getz, J.G., Mgr., Lewis Grocery Co., 14 Madison 234-6488
or
Lewis Grocery Co., Getz, J.G., Mgr., 14 Madison 234-6488

b. Listings of clergymen, physicians, surgeons, dentists, veterinary surgeons, professors, government officials, etc., may for purposes of identification, include abbreviated designations of titles. Also the title "Mrs.", "Miss", or "Ms." is permitted when they serve as a means of better identifications; however, titles and designations will be omitted when a degree is used which conveys adequate information.

U6.2.2 TRADE NAMES

A trade name created by adding a term such as Company, Agency, Shop, Works, etc., to the name of a commodity or service will not be accepted as a listing unless the subscriber shows satisfactory evidence that he is authorized to do business under the trade name. The Company reserves the right to reject listings which appear to be designed primarily to give publicity to the commodity or service, or which in its judgment are otherwise objectionable or unnecessary for identification purposes.

U6.3 RESIDENCE LISTINGS

Residence listings consist of a name, the address of the premises at which service is rendered and the telephone number. The primary listing is ordinarily the name of the individual who subscribes for the service, but the listing may be in the name of a second party so designated by the subscriber. Additional listings may be furnished in the names of relatives, including those by marriage, domestic employees of the subscriber or other persons residing in the subscriber's home who are recognized as a part of the subscriber's domestic establishment

(M)

(M) Material previously appearing on this page now appears on Page 2.1.

U6. DIRECTORY LISTINGS

U6.3 RESIDENCE LISTINGS (Cont'd) (M)

U6.3.1 SPECIAL RESIDENCE DESIGNATIONS

Listings of clergymen, physicians, surgeons, dentists, veterinary surgeons, professors, government officials, etc., may, for the purposes of identification, include abbreviated designations of titles. Also, the title "Mrs.", "Miss", or "Ms." is permitted.

U6.3.2 DUAL NAME LISTINGS

a. Dual name listings are defined as a combination of names and/or initials of two ***individuals with*** the same ***or different surname(s), residing*** at the same (T) address or of ***one person*** known by ***two sets*** of first and/or middle names (T) (M) and/or initials.

b. The following examples illustrate the format for dual name listings: (M1)

(1) PRIMARY LISTING

Jones, John & Mary	123 Main St	Anytown 12345	123 456-7890	(T)
or				
Jones, John T & Mary F	123 Main St	Anytown 12345	123 456-7890	
or				
Jones, Mary F	123 Main St	Anytown 12345	123 456-7890	
or				
Jones, John T Mrs	123 Main St	Anytown 12345	123 456-7890	
or				
Jones, John & Mary Smith	123 Main St	Anytown 12345	123 456-7890	
or				
Jones, John & Tom Smith	123 Main St	Anytown 12345	123 456-7890	(T)

(2) PRIMARY WITH ADDITIONAL LISTING(s)

Jones, John T	123 Main St	Anytown 12345	123 456-7890	(T)
Jones, Mary F & John T	123 Main St	Anytown 12345	123 456-7890	
Jones, John T Tex	123 Main St	Anytown 12345	123 456-7890	
Jones, John & Mary Smith	123 Main St	Anytown 12345	123 456-7890	
Smith, Mary	123 Main St	Anytown 12345	123 456-7890	
Jones, John & Tom Smith	123 Main St	Anytown 12345	123 456-7890	
Smith, Tom	123 Main St	Anytown 12345	123 456-7890	(T) (M1)

(M) Material now appearing on this page previously appeared on Sixth Revised Page 2.
(M1) Material now appearing on this page previously appeared on Sixth Revised Page 3.

U6. DIRECTORY LISTINGS

U6.3 RESIDENCE LISTINGS (Cont'd)

U6.3.2 DUAL NAME LISTINGS (Cont'd)

(M)

(M)

c. Dual name listings are available only for residence subscribers.

d. Dual name listings may be provided as the primary listing at no ***monthly*** recurring charge for the addition of the second name to the listing. (T)

e. Dual name listings may be provided as an additional listing at the customer's option at the regular additional listing rate.

f. A record order charge ***as specified in Section U4*** applies for: (T)

(1) Changing a primary single-name ***directory*** listing to a primary dual-name directory listing. (T)

(2) Changing the primary or additional dual-name directory listing once established.

(3) Changing an additional dual-name directory listing to a primary dual-name directory listing.

g. No nonrecurring charge applies when the dual name listing is established with the initial establishment of service or when a change in an existing listing is requested on an order for which service charges are otherwise applicable.

U6.4 NONPUBLISHED TELEPHONE NUMBERS

Some subscribers request their telephone numbers to be omitted from the directory and the Company's information records. Such requests may be fulfilled through the assignment of a nonpublished telephone number subject to the regulations outlined below.

Nonpublished telephone numbers will not be furnished upon request of a calling party. However, when a call is placed from a telephone number associated with a private listing, the number may be disclosed if the called party has the equipment necessary for receiving and/or disclosing incoming telephone numbers.

(M) Material previously appearing on this page now appears on Page 2.1.

U6. DIRECTORY LISTINGS

U6.4 NONPUBLISHED TELEPHONE NUMBERS (Cont'd)

Incoming calls to nonpublished telephone numbers will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the subscriber's request to furnish a nonpublished telephone number does not create any relationship or obligation, direct or indirect, to any person other than the subscriber. Nonpublished telephone numbers will be established for a minimum chargeable period of twelve (12) months.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a nonpublished telephone number in the directory or disclosing said number to any person shall attach to the Company. The subscriber does not hold the Company liable for any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a nonpublished telephone number or the disclosing of said number to any person.

Parties with nonpublished numbers forfeit the privacy afforded by the service to the extent that the telephone number is identified through activation of a Call Trace and/or Call Line Identifier procedure whereby the name and address of the subscriber will be provided to the authorized law enforcement agency upon request of the agency.

U6.4.1 RATES AND CHARGES

A monthly rate of **$3.03** applies for each nonpublished telephone number except when provided for the following **services:** (I) (D)

a. Special Reversed Charge Local Toll Service;
b. Foreign Exchange Service where the subscriber is also furnished local service;
c. Additional service furnished to the same subscriber who has other service listed in the directory at the same address;
d. To a subscriber living in a hotel, hospital, retirement complex, apartment house, boarding house or club if the subscriber is listed under the telephone number of the PBX or Advanced Business Connection[sm] furnished to such establishments; or
e. Service which is installed for a temporary period.

U6.5 NONLIST TELEPHONE NUMBERS

Nonlist telephone numbers are not listed in the Company's alphabetical directory, but are maintained on informational records and will be furnished upon the request of the calling party. The acceptance by the Company of the subscriber's request to furnish a nonlist telephone number does not create any relationship or obligation, direct or indirect, to any person other than the subscriber. Nonlist telephone numbers will be established for a minimum chargeable period of twelve (12) months.

In the absence of gross negligence or willful misconduct, no liability for damages arising for publishing a nonlist telephone number in the directory or disclosing said number to any person shall attach to the Company. The subscriber does not hold the Company liable for any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of nonlist telephone number or the disclosing of said number to any person.

U6. DIRECTORY LISTINGS

U6.5 NONLIST TELEPHONE NUMBERS (Cont'd)

U6.5.1 RATES AND CHARGES

A monthly rate of **$2.75** applies for each nonlist telephone number with the exception of those services previously listed under Section U6.4.1 **preceding.** (I) (D)

U6.6 ADDITIONAL LISTING CHARGES

a. Additional name listings in excess of those permitted without extra charge, are furnished at **$2.75** per month. Additional line matter and directional calling information, where permitted, is furnished at **$2.75** per line per month. (I) (I)

(D)

Additional Listings	Monthly Rate		
	Res.	Bus.	
AL 1 Line	**$ 2.75**	**$ 2.75**	(I)
AL 2 Line	5.00	5.00	
AL 3 Line	7.50	7.50	
AL 4 Line	10.00	10.00	
AL 5 Line	12.50	12.50	

Foreign Listings	Monthly Rate		
	Res.	Bus.	
FDL 1 Line	**$ 3.08**	$ 5.00	(I)
FDL 2 Line	5.60	10.00	
FDL 3 Line	8.40	15.00	
FDL 4 Line	11.20	20.00	
FDL 5 Line	14.00	25.00	

Cross Reference Listings	Monthly Rate		
	Res.	Bus.	
CR 1 Line	**$ 2.75**	**$ 2.75**	(I)
CR 2 Line	5.00	5.00	
CR 3 Line	7.50	7.50	
CR 4 Line	10.00	10.00	
CR 5 Line	12.50	12.50	

Alternate Listings	Monthly Rate		
	Res.	Bus.	
AC 1 Line	**$ 2.75**	**$ 2.75**	(I)
AC 2 Line	5.00	5.00	
AC 3 Line	7.50	7.50	
AC 4 Line	10.00	10.00	
AC 5 Line	12.50	12.50	

(D)

U6. DIRECTORY LISTINGS

U6.6 ADDITIONAL LISTING CHARGES (Cont'd)

(M)

(M)

b. The subscriber to the service assumes responsibility for all charges for additional listings associated with his service. Additional (paid) directory listings are accepted for a minimum chargeable period of the life of the directory issue in which the listing first appears, not to exceed one (1) year from the effective date of the listing. In case the additional listing does not appear in the directory, the minimum chargeable period is for one (1) month. Listing charges date from the day the information records are posted. Information records are posted at the time the application for the listing is made, or at any time up to and including the closing date of the directory, as desired by the customer.

c. Listing charges are automatically discontinued upon termination of the main service with which associated and additional listing charges may be discontinued upon request after the expiration of the minimum chargeable period. Charges for additional listings of those other than the subscriber may be discontinued upon request of the subscriber in case the listed party becomes a subscriber to exchange service similar in classification to that under which such party already is listed, i.e., business or residence, or in case of the death of the listed party or if such party moves from the premises at which the exchange service listed is furnished.

U6.7 MISCELLANEOUS LISTINGS

U6.7.1 CROSS REFERENCE LISTINGS

Cross Reference listings may be furnished to subscribers who change their names, absorb other businesses or subdivide their business and have authority to continue the use of the old name, and in other cases when in the judgment of the Company they are considered necessary and are not intended for advertising purposes. Such listings are furnished at the regular rate for additional listings. Following is an example of such a listing:

Long Lumber Co ..... See South Lumber Co.

U6.7.2 FOREIGN LISTINGS

a. Listings in the alphabetical section of the directory of an exchange other than the local exchange may be furnished to anyone listed at the regular rate for additional listings. An example of a chargeable foreign listing is as follows:

(To appear in the Beaufort alphabetical section)

Allisen J D atty 104 Floyd Greenwood SC
(Long Distance)..... 223-1234

(M) Material previously appearing on this Page now appears on Original Page 3.2.

U6. DIRECTORY LISTINGS

U6.7 MISCELLANEOUS LISTINGS (Cont'd)

U6.7.3 INDENTED LISTINGS

Indented listings are employed where a subscriber has more than one (1) listing for service under the same name at one (1) or more locations.

For example:

Jones A B atty 179 Madison Av 223-4879
Res 122 Linwood 223-1345

or

Jones A B contrs 220 Madison Av. 223-4141
Branch 83 S Pryor 223-3882
Garage 80 S Pryor 223-3970

U6.7.4 CAPTION LISTINGS

Listings may be indented under a caption or sub-caption at no additional charge for the caption arrangement when in the judgment of the Company the captions will facilitate the use of the service. The captions must be an essential part of the indented listings which follow and may include names and departments, branches of the business or titles of officials.

For example:

Standard Oil Co.
Main Ofc Fulton Nat'l Bank Bldg.....223-5011
City Manager 1080 Bankhead Av NW.....223-2651
Service Stations
1060 Bankhead Av NW.....223-9233
1558 Peachtree NW 223-5124

Listings that are variations of the same general line of business, or which in the judgment of the Company appear to advertise the extent of the subscriber's business, are not permitted in listings to be indented under captions.

U6.7.5 ADDITIONAL LISTINGS FOR NAMES SPELLED MORE THAN ONE WAY

Subscribers whose names may be spelled different from the way such names are commonly pronounced may arrange for additional listings of their names alternately spelled, at the regular additional listing rate. For example:

Smithe A B 291 White..... 223-2377
and as listed under "Smith"
Smith A B 291 White.....223-2377

Listings of alternate spelling are not allowed when in the judgment of the Company they are desired for the purposes of securing a preferential position in the directory or for advertising purposes.

U6.7.6 ALTERNATE (DIRECTIVE) LISTINGS

Subscribers may obtain listings which refer calling parties to certain other telephone numbers; alternate listings are of two (2) general types as described below:

a. Nights, Sundays and Holidays

	S&E Code
(1) This type of alternate listing refers calling parties to an alternate telephone number to be used after business hours and on Sundays and Holidays. The monthly rate for such listing can be found in Section U6.6 preceding.	ADRALST

U6. DIRECTORY LISTINGS

U6.7 MISCELLANEOUS LISTINGS (Cont'd)

U6.7.6 ALTERNATE (DIRECTIVE) LISTINGS (Cont'd)

a. Nights, Sundays and Holidays (Cont'd)

(2) Names of individuals are not permitted in listings of this type; however, telephone numbers may be shown of those entitled to use the service, in connection with which the alternate listing is to be provided and who are agreeable to the use of their number in such alternate listing. Listings of this type may indicate the telephone numbers of members of the immediate family of the subscriber desiring the alternate listing.

Example:

Doe Mfg Co furn 202 Main 223-5216
Note: From 5 pm to 8 am on weekdays,
From 5 pm Saturdays until 8 am
Mondays and Holidays call as follows:
City Sales 223-7931
Manager 223-8077

b. If No Answer Dial (D)

Alternate listings which refer calling parties to other telephone numbers in case no answer is received at the preceding listed telephone may indicate the telephone numbers of subscribers who are agreeable to the use of their numbers in such listings. This type of alternate listing is charged in accordance with Section U6.6 preceding and appears in the directory as follows: (D)

Phillips John E atty 1224 Center Cir NE..... 223-8719
If no answer dial..... 223-1234

U6.7.7 CUSTOM LISTINGS

a. Where available, a subscriber may request to have the assigned telephone number listed in the directory using upper case alpha and/or numeric characters in lieu of standard numeric characters. Use of Custom Listings is not exclusive to any single subscriber. The letters "Q" and "Z" are not available, nor may the "#" or "*" symbols be used with this service. The digit "0" or "1" may not be used to represent the letters "0" or "I" respectively in a Custom Listing telephone number. The Company reserves the right to reject a Custom Listing when, in its judgment, such listing is objectionable or would tend to delay or impede the use of the directory.

b. Prior to establishing a Custom Listing, the Company reserves the right to require when necessary, in its sole judgment, satisfactory evidence from the subscriber that the subscriber is authorized to use any trade name, business name or any other name or term requested by the subscriber, which is copyrighted or otherwise reserved.

c. A record order charge as found in Section U4 of this tariff is applicable for the provision of Custom Listing service.

d. Custom Listings are accepted for a minimum chargeable period of the life of the directory issue in which the listing first appears. Listings for subsequent directory issues will be automatically renewed unless the subscriber notifies the Company they wish to discontinue this service. The minimum chargeable period will not apply when the subscriber disconnects service.

e. The rates for Custom Listings are as follows:

		Monthly Rate	
(1)	Residence	**$3.30**	(D) (I)
(2)	Business	5.00	(D)

U6. DIRECTORY LISTINGS

U6.7 MISCELLANEOUS LISTINGS (Cont'd)

U6.7.7 ADVANCE LISTING

Under certain unusual circumstances, it sometimes becomes necessary to schedule a change in a subscriber's service to become effective upon publication of a new directory or to establish a listing in the new directory for a customer who does not have service at the time of the directory close. To secure the requested access line and associated telephone number, the service is furnished at fifty (50) percent of the applicable local service rate until the subscriber is ready for service, but no later than the effective date of the directory. Appropriate service connection charges apply as found in Section U4. of this tariff.

U7. PAYPHONE LINE SERVICE

CONTENTS

		Page No.	
U7.1	GENERAL	1	
U7.2	LIABILITY	1.1	
U7.3	COIN CONTROL SERVICE	1.1	
U7.4	ANSWER SUPERVISION SERVICE	1.1	
U7.5	ORIGINATING CALL SCREENING	1.1	
U7.6	***RESERVED FOR FUTURE USE***	1.2	(C)
U7.7	RATES AND CHARGES	2	

U7. PAYPHONE LINE SERVICE

U7.1 GENERAL

a. Payphone Line Service (PLS) is a class of service furnished to individuals, firms or corporations which permits connection of a customer-provided instrument that is activated by the deposit of coins, cards, tokens or the entry of a customer account number, to the lines of the Company.

b. PLS will be provided on a dial-tone-first basis to enable end users to dial certain calls without requiring coin deposits, i.e., all emergency calls, local directory assistance and non-sent paid calls.

c. Service will be provided on a two-way basis, except lines for which a specific exemption has been granted by the South Carolina Public Service Commission.

d. The Company will provide payphone line service subject to the availability of facilities, where technically feasible and from properly equipped central offices.

e. General terms and conditions as described in all other sections of this tariff apply, where appropriate, unless otherwise specified in this section.

f. PLS access lines are standard loop start, two-wire circuits.

g. A listing in the white page section of the exchange directory may be provided in connection with PLS. The PLS provider, however, may choose to have nonpublished numbers for PLS access lines at no additional charge. Additional listings will be at rates specified in Section U6 of this tariff. Although the PLS provider is entitled to a directory listing without charge, the PLS client may be listed instead at the rate for an additional listing.

h. The PLS provider is responsible for meeting all federal, state and local statutes as well as the guidelines outlined by the South Carolina Public Service Commission with respect to the provision of payphones.

i. Temporary suspension of service (vacation disconnect), as described in Section U2 of this tariff, is not available for payphone line service.

j. The Access Line rate specified in U7.7a. includes all optional blocking and screening services as described in U7.7.5. (N) (N)

(D)
(D)

U7. PAYPHONE LINE SERVICE

U7.2 LIABILITY

a. The Company shall not be liable for any losses or damages of any kind resulting from the unavailability or failure of its equipment or facilities; or for any act, omission or failure of performance by the Company, its employees or agents in connection with this tariff. The Company shall not be responsible for incomplete calls or calls that cannot be completed as a result of end user action, subscriber equipment and facilities or Company equipment and facilities.

b. The Company shall not be liable for shortages of coins collected and deposited at the customer's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the customer's equipment shall be governed by provisions of this tariff and rule or regulation of the South Carolina Public Service Commission. In case of a conflict, the rule or regulation will prevail.

U7.3 COIN CONTROL SERVICE

a. Coin Control Service is available as an optional service for use in conjunction with Payphone Line Service. Coin Control Service is based on a central office platform which offers features for use with coinless and coin operated (payphone) telephone service. Coin Control Service uses a software-driven system to provide features and capabilities similar to those provided by micro-processor based, "smart", payphone sets.

b. Coin Control Service provides the following features:

(1) Coin Control for Collection, Return and Recognition - Monitors signals from the payphone to identify when coins are deposited. This feature identifies the status of the attempted call and sends a signal to the payphone to collect the coins when the call is completed or return the coins when the call is not completed.

(2) Originating Line Screening - Alerts the operator and interexchange carrier systems that the call is originating from a PLS line and may require special handling and billing treatment.

c. Such functions as announcement used with Payphone Line Service and pre-prompting for additional coin deposits for overtime periods of conversation time are provided in conjunction with Additional Charges (Section U18 of this tariff) and Operator Assisted Local Calls (Section U3 of this tariff); appropriate charges will apply when these functions are required.

(M)

(M)

(M) Material previously appearing on this page now appears on Original Page 1.2.

U7. PAYPHONE LINE SERVICE

U7.4 ANSWER SUPERVISION SERVICE

a. Answer Supervision Service is available as an optional service for use in conjunction with Payphone Line Service. It is furnished only from central offices equipped to provide this service.

b. Answer Supervision Service provides "off-hook" supervisory signals to the Payphone Line for transmission to the customer's location.

U7.5 ***BLOCKING AND SCREENING SERVICES*** (T)

a. Originating Call Screening **-** alerts the operator and interexchange carrier systems that the call is originating from a PLS line ***and provides information to the operator to prevent operator sent-paid (1+) calls from being billed to the line***. ***This option can be used with the Bill Number Screening and International DDD Blocking options.*** (T) (T)

b. ***Billed Number Screening – provides central office identification to the operator on 0+/- dialed long distance calls to prevent collect and/or third number billed calls from being billed to the customer. This option can be used with the Originating Line Screening and International DDD Blocking options. Billed Number Screening information is available to those service providers which access the validation data base and cannot be guaranteed. Charges for any such calls received from a service provider not accessing the validation data base will be the responsibility of the customer.*** (N)

c. ***International DDD Blocking – provides a central office blocking service that blocks all calls dialed 011+ and 101XXXX011+.***

d. ***900 Access Blocking – provides end office blocking of direct-dialed 1+900+ and 101XXXX+900+ calls.*** (N)

U7.6 RESERVED FOR FUTURE USE

United Telephone Company of the Carolinas (DBA)
UNITED TELEPHONE-SOUTHEAST
SOUTH CAROLINA

Fifteenth Revised Page 2
Cancels Fourteenth Revised Page 2
and Cancels Seventh Revised Page 2.1
and Cancels Eleventh Revised Page 3
and Cancels Thirteenth Revised Page 4
and Cancels Twelfth Revised Page 5
and Cancels Thirteenth Revised Page 6

ISSUED: August 18, 2005

EFFECTIVE: September 1, 2005

U7. PAYPHONE LINE SERVICE

U7.7 RATES AND CHARGES

a. Payphone Line

(1) Access Line***, Per Month*** ***$31.00***. (R)(T)(D)

(D)

(2) Service Connection Charges as specified in Section U4 of this tariff are applicable. (T)(M)

b. Reserved For Future Use

c. Coin Control, Each Line***, Per Month*** ***$0.00***/line (T)(R)(D)

d. Answer Supervision, Each Line***, Per Month*** ***$0.00***/line (T)(R)

(D)

(D)

e. ***Blocking and*** Screening ***Services,*** (C)
Each Line, Per Month ***$0.00/line*** (N)

f. ***When Answer Supervision and/or Blocking and Screening Services*** are ordered subsequent to the initial installation of the payphone line***, the Business Secondary Service Order Charge and Access Line-Central Office Charge apply.*** (T)(T)

(M)

g. All other applicable charges (i.e., Local Toll ***Charges, Operator Services, etc.) apply*** in addition to the rates found in Section U7.7 preceding and are the responsibility of the Payphone Line Service subscriber. (C)

(M) Material previously appearing on this page now appears elsewhere on this page.

U8. TELEPHONE ANSWERING SERVICE FACILITIES

CONTENTS

		Page No.
U8.1	GENERAL PROVISIONS	1
U8.2	RATES AND CHARGES	2
U8.2.1	Central Office Lines For Administrative Use	2
U8.2.2	Billing to the Client	2

U8. TELEPHONE ANSWERING SERVICE FACILITIES

U8.1 GENERAL PROVISIONS

a. The Answering Bureau must subscribe to business Local Exchange Service for its own use. Local exchange trunks may be terminated in a telephone answering switchboard for the purposes of completing local or long distance (local toll) calls to and from administrative sets on the same premises as the telephone answering switchboard. Direct terminations or answering connections may not be used for outward calls by the Answering Bureau. The telephone number of the Answering Bureau may be included in an Alternate Number Listing contracted for by the patron or in a regular Additional Listing (see Section U6 of this tariff) in the patron's name contracted for by the Answering Bureau.

b. The Company will provide facilities, as outlined in this tariff, for Telephone Answering Bureaus (secretarial firms) for their use in furnishing Telephone Answering Service for subscribers to exchange services when they are absent or do not desire to answer their calls personally.

c. CO Access line and Local Private Line terminations may also be provided where the subscriber contracts with a Telephone Answering Bureau to receive all incoming calls or where the Telephone Answering Bureau wishes to terminate Administrative Service for answering purposes only.

d. A patron's Private Lines may be terminated in the answering facilities of a Telephone Answering Bureau at rates specified in Section U22 of this tariff.

e. Outward Wide Area Telephone Service access lines or extensions therefrom may not be terminated in telephone answering equipment. Extensions on Inward Wide Area Telephone (800/888) Service access lines may be terminated in telephone answering equipment for the purpose of answering calls at such time as the subscriber is not available at their premises.

f. Interconnection by the Telephone Answering Bureau of its client's line with other such lines or central office lines or other facilities of the Company or of any other facilities of the Company or of any other person or firm is not permitted. Bridging, patching, switching or any other function which permits an incoming call over a secretarial line to be interconnected to a third party is expressly prohibited. The Company reserves the right to disconnect all service to any Telephone Answering Bureau who fails to comply with this regulation.

g. Answering Connections - All central office lines, transfer arrangements and cut-off arrangements of a patron must be authorized by and billed to the patron.

U8. TELEPHONE ANSWERING SERVICE FACILITIES

U8.2 RATES AND CHARGES

U8.2.1 CENTRAL OFFICE LINES FOR ADMINISTRATIVE USE

Central office lines for administrative use are provisioned in accordance with Section U3 of this tariff.

U8.2.2 BILLING TO THE CLIENT

a. Secretarial Line Terminations

	Installation Charge	Monthly Rate	S&E Code
Secretarial line terminations for lines terminating directly from the central office, each	Refer to Section U4 of this tariff	$1.25	ATATERM

b. Secretarial Line Mileage

Since secretarial line service is provisioned as off-premises extensions, mileage charges are applicable as found in Section U13 of this tariff.

U9. FOREIGN EXCHANGE SERVICE (Business Only)

CONTENTS

		Page No.	
U9.1	FOREIGN EXCHANGE SERVICE (Business Only)	1	
U9.1.1	General	1	
U9.1.2	**Types and Descriptions**	1	(C)
U9.1.3	**Rates and Charges**	**2**	(N)
U9.1.4	**Foreign Exchange Service Provided By Multiple Companies**	**9**	(N)

(D)

U9. FOREIGN EXCHANGE SERVICE (Business Only)

U9.1 FOREIGN EXCHANGE SERVICE (Business Only)[1]

U9.1.1 GENERAL

a. Foreign exchange service is exchange service furnished to a subscriber from an exchange other than the one from which he would normally be served.

b. Foreign exchange service is offered in connection with individual Central Office Access Line service only.

c. Other services, equipment or facilities used in connection with foreign exchange service, except as otherwise indicated in this tariff, are furnished subject to the rates and regulations applying in the foreign exchange from which the subscriber is served.

d. Foreign exchange service is furnished subject to the same restrictions as to the use of the service by other than the subscriber and his representatives, as apply in connection with other classes of service.

e. Subscribers to foreign exchange service are not required to subscribe to other service in the exchange from which they would normally be served except where the normal exchange has extended area service with the foreign exchange.

U9.1.2 **TYPES AND DESCRIPTIONS** (C)

(D)

(D)

These channels are furnished on a single point basis (except as specified in U9.1.3.c.(1) following) for service seven days per week, twenty-four hours per day, for a minimum period of one month. (N) (N)

[1] Effective 11/01/08, Foreign Exchange Service is grandfathered for residential subscribers. See Section U100-16.

U9. FOREIGN EXCHANGE SERVICE (Business Only)[1]

U9.1 FOREIGN EXCHANGE SERVICE (Business Only)[1] (Cont'd) (C)

U9.1.2 TYPES AND DESCRIPTIONS (Cont'd) (N)

a. Station Terminals for use with foreign exchange service are described as follows:

Type 2006 - A two-wire interface with effective two-wire facilities for use with Company or customer-provided station equipment. Furnished for voice transmission - Foreign Exchange Use.

b. NXX Banding Description - Different rates are applicable for each type of Station Terminal depending on the location of the customer's serving central office.

U9.1.3 RATES AND CHARGES

a. The rate for foreign exchange service is the nonrecurring and monthly rate for flat rate individual line main station service, Centrex Type Services or PBX flat rate trunk line applicable within the serving foreign exchange.

(1) Where the applicant for foreign exchange service is so located that it would be more economical to the Company to provide the foreign exchange service direct from the foreign exchange to the applicant's location by the extension or utilization of existing plant the following charges will apply. Facilities may not cross LATA boundaries.

For the distance from the applicant's location to the central office in the foreign exchange area from which service is to be furnished, a mileage charge, per mile or fraction thereof, airline measurement, will apply.

	Monthly Charge
Per channel	
Per mile	**$12.30**

(N)

[1] Effective 11/01/08, Foreign Exchange Service is grandfathered for residential subscribers. See Section U100-16.

U9. FOREIGN EXCHANGE SERVICE (Business Only)[1]

U9.1 FOREIGN EXCHANGE SERVICE (Business Only)[1] (Cont'd)

U9.1.3 RATES AND CHARGES (Cont'd)

b. Where the applicant for foreign exchange service is so located that it is not economical for the Company to provide the foreign exchange service direct from the foreign exchange to the applicant's location by the extension or utilization of existing plant:

(1) Per Station Terminal

	Nonrecurring Charge	Monthly Charge	S&E Code
(a) Band 1 Type 2006	$116.00	$3.30	PCBETAF(BI1)
(b) Band 2 Type 2006	200.00	51.55	PCBETAF(BI2)
(c) Band 3 Type 2006	200.00	70.35	PCBETAF(BI3)
(d) Band 4 Type 2006	200.00	94.35	PCBETAF(BI4)
(e) Band 5 Type 2006	200.00	143.95	

[1] Effective 11/01/08, Foreign Exchange Service is grandfathered for residential subscribers. See Section U100-16.

U9. FOREIGN EXCHANGE SERVICE (Business Only)[1]

U9.1 FOREIGN EXCHANGE SERVICE (Business Only)[1] (Cont'd)

U9.1.3 RATES AND CHARGES (Cont'd)

b. Where the applicant for foreign exchange service is… (Cont'd)

(2) For use with Station Terminals

	Nonrecurring Charge	Monthly Charge	S&E Code
(a) Interexchange Channel (measured airline distance between rate centers)			
Channels 10.0 miles or less, per mile	-	5.05	PCBE(BI1)
Channels over 10 miles, per mile	-	2.90	PCBE(BI1)
(b) Channel Terminal, two per interexchange channel			
Where the interexchange mileage is 10 miles or less, per channel terminal	18.50	39.80	PCBETAF (10)
Where the interexchange mileage is over 10 miles, per channel terminal	20.00	47.85	PCBETAF (11)

(1) Effective 11/01/08, Foreign Exchange Service is grandfathered for residential subscribers. See Section U100-16.

U9. FOREIGN EXCHANGE SERVICE (Business Only)[1]

U9.1 FOREIGN EXCHANGE SERVICE (Business Only)[1] (Cont'd)

U9.1.3 RATES AND CHARGES (Cont'd)

c. Service Connection Charges

(1) The Service Connection Charges following are applicable per request for all channel services ordered and installed at the same time for termination at the same premises, and include the engineering design function. In addition, Service Charges in Section U4. are applicable to the associated exchange services.

	Nonrecurring Charge
(a) Type Use - Per Service Request	
Type 2006	$174.00

(2) Other service Charges for Foreign Exchange Service, except for channel connection and testing, are as specified for the exchange service which the customer requested. Channel connection charges are applicable for the connection and testing of Station Terminals and Channel Terminals. The charges applicable are those nonrecurring charges associated with Station Terminals and Channel Terminals.

d. The rate center of an exchange is the point from which long distance message telephone service rates are measured.

e. The local service area of, and long distance rates to and from main stations or PBX system connected for foreign exchange service are the same as regularly apply to stations located in the foreign exchange area.

(1) Effective 11/01/08, Foreign Exchange Service is grandfathered for residential subscribers. See Section U100-16.

U9. FOREIGN EXCHANGE SERVICE (Business Only)[1]

U9.1 FOREIGN EXCHANGE SERVICE (Business Only)[1] (Cont'd)

U9.1.3 RATES AND CHARGES (Cont'd)

f. Foreign exchange service may be furnished involving two areas of the Company or involving an area of the Company and an area of an independent company when the independent company is willing to concur in arrangements for furnishing such service. In those cases where a portion of the service is furnished by an independent company, the rates and regulations of the independent company apply to the part of the exchange service it furnishes. Where the independent company furnishes a portion of the inter-exchange facilities and:

(1) Concurs in the inter-exchange rates and regulations of this company as specified in U9.1.2 and U9.1.3 preceding, the mileage measurement and mileage charges will be as indicated in 2. preceding.

(2) Applies its tariff mileage charges to the point of connection with facilities of this Company the portion of the facilities furnished by this Company will be at the rates and mileage measurements as specified in 2. preceding.

g. Allowance for Interruptions for Foreign Exchange Service:

(1) For the flat rate individual line, main station or extension station, Centrex Type Services stations, or PBX flat rate trunks line, the regulations for interruptions of service in U2.4.4 of this Tariff will apply.

(2) For the inter-exchange channel portion of the Foreign Exchange Service, the rules and regulations for interruption of service as shown in the Private Line Service Tariff will apply.

(1) Effective 11/01/08, Foreign Exchange Service is grandfathered for residential subscribers. See Section U100-16.

U9. FOREIGN EXCHANGE SERVICE (Business Only)[1]

U9.1 FOREIGN EXCHANGE SERVICE (Business Only)[1] (Cont'd)

U9.1.3 RATES AND CHARGES (Cont'd)

h. Where alternate full period-foreign exchange service is provided, an intercept arrangement may be furnished which transfers the foreign exchange numbers to a receiving only local number when the service is in the full period condition. This arrangement contemplates a standard termination in a handset, key equipment or PBX and is furnished at the following rates and charges:

(1) To permit calls made to the foreign exchange number to be received at the customer's location in the foreign exchange during the period the service is in full period condition.

	Nonrecurring Charge	Monthly Charge
(a) Intercept Arrangement at foreign exchange	$18.00	S8.65

i. Four Wire Service Terminating Arrangement

The Four Wire Service Terminating Arrangement permits switching equipment that is designed to use four wire terminations to be connected to the Company's standard two wire Foreign Exchange (FX) exchange facilities toll network. While this offering contemplates the use of four wire facilities, between the local serving Central Office and the premises switching equipment, two wire facilities may be used. Transmission performance that meets the established standards of the Company will be obtained over facilities connected to a Four Wire Service Terminating Arrangement. If a customer requests improvement beyond this, additional equipment will be provided, where facility conditions permit, subject to additional rates and charges based on the costs incurred.

(1) The following rates and charges are for the Four Wire Service Terminating Arrangement only and are in addition to the applicable rates and charges for the FX trunk with which it is associated.

	Nonrecurring Charge	Monthly Charge
(a) Four Wire Service Terminating Arrangement Each	$390.00	$15.00

(1) Effective 11/01/08, Foreign Exchange Service is grandfathered for residential subscribers. See Section U100-16.

U9. FOREIGN EXCHANGE SERVICE (Business Only)[1]

U9.1 FOREIGN EXCHANGE SERVICE (Business Only)[1] (Cont'd)

U9.1.4 FOREIGN EXCHANGE SERVICE PROVIDED BY MULTIPLE COMPANIES

a. Each company will bill for the portion of the private line service provided by their respective tariff based on their regulations, rates and charges as appropriate.

b. The charges billed by this company for the interoffice channel between Exchange Telephone Company central offices, are determined as follows:

(1) The total mileage for the service is computed using the V&H coordinates set forth in the National Exchange Carrier Association Tariff, Inc. F.C.C. No. 4.

(2) A billing factor is determined from the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4. This factor represents the percentage of the distance between Exchange Telephone Company central offices that will be billed by this company. The billing factor is multiplied by the total charge for all of the miles to determine the amount to be billed by the Company.

(1) Effective 11/01/08, Foreign Exchange Service is grandfathered for residential subscribers. See Section U100-16.

U10. THIS SECTION RESERVED FOR FUTURE FILING

U11. THIS SECTION RESERVED FOR FUTURE FILING

U12. THIS SECTION RESERVED FOR FUTURE FILING

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

CONTENTS

		Page No.
U13.1	EXTENSION SERVICE	1
U13.2	EXTENSION LINE MILEAGE	1
	U13.2.1 General	1
U13.3	TIE LINE SERVICE	4
	U13.3.1 General	4
	U13.3.2 Tie Line Charge	4
U13.4	SPECIAL BILLING SERVICES	4
U13.5	RESERVED FOR FUTURE USE	4
U13.6	SUBSCRIBER TRANSFER SERVICE	4.1
U13.7	TOUCH-TONE CALLING SERVICE	4.1
	U13.7.1 General	4.1
	U13.7.2 Rates and Charges	4.1
U13.8	CENTRAL OFFICE GUARANTEED DISCONNECT	5
	U13.8.1 General	5
	U13.8.2 Rates and Charges	5
U13.9	CUSTOM CALLING SERVICES	6
	U13.9.1 General	6
	U13.9.2 Provision of Service	7.1
	U13.9.3 Rates and Charges	7.1

(M)

(M)

(M) Material previously appearing on this page now appears on Contents Page 1.1.

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

CONTENTS

		Page No.	
U13.10	SINGLE PARTY ACCESS LINE FEATURES	8	(M)
U13.10.1	General	8	
U13.10.2	Rates and Charges	8	
U13.11	DIRECT INWARD DIAL (DID) SERVICE	8	
U13.11.1	General	8	
U13.11.2	Rates and Charges	9	
U13.12	ROTARY TRUNK HUNTING	9	
U13.12.1	General	9	
U13.12.2	Rates and Charges	9	
U13.13	RESTRICTION SERVICE	10	
U13.13.1	General	10	
U13.13.2	Regulations	10	
U13.13.3	Restriction Options	***10.1***	(T)
U13.13.4	Rates and Charges	11	(M)

(M) Material now appearing on this page previously appeared on Eighteenth Revised Page 1.

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

CONTENTS

			Page No.	
U13.14	RESERVED FOR FUTURE USE		12	
U13.15	INCOMING BILLED NUMBER SCREENING (IBNS)		17	
	U13.15.1	General	17	
	U13.15.2	Rates and Charges	17	
U13.16	DUAL-TONE MULTIPLE FREQUENCY SIGNALING (DTMF)		17.1	
	U13.16.1	General	17.1	
	U13.16.2	Rates and Charges	17.1	
U13.17	BILLED NUMBER SCREENING		18	
	U13.17.1	General	18	
	U13.17.2	Rates and Charges	18	
U13.18	TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM		19	
	U13.18.1	Service Description	19	
	U13.18.2	Service Limitations	19	
	U13.18.3	Rules and Regulations	19	
	U13.18.4	TSP Rate Categories	20	
	U13.18.5	Rates and Charges	20	
U13.19	SIMPLIFIED MESSAGE DESK INTERFACE (SMDI)		21	
	U13.19.1	General	21	
	U13.19.2	Regulations	21	
	U13.19.3	Rates and Charges	22	
U13.20	**COMPETITIVE RESPONSE PROGRAMS**		23	(N)
	U13.20.1	**$5/$10 Credit Offer**	**23**	(N)

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

CONTENTS

			Page No.	
U13.21	RESERVED FOR FUTURE USE			
U13.22	EXPRESSTOUCH SERVICE		29	
	U13.22.1	General	29	
	U13.22.2	Regulations	29	
	U13.22.3	ExpressTouch Features	31	
	U13.22.4	Rates and Charges	34	
U13.23	PRIVACY ID		35	
	U13.23.1	General	35	
	U13.23.2	Regulations	35	
	U13.23.3	Rates and Charges	35	
U13.24	**RESERVED FOR FUTURE USE**		36	(C)
				(D)
				(D)
U13.25	CALL LINE IDENTIFIER		38	
	U13.25.1	General	38	
	U13.25.2	Regulations	38	
	U13.25.3	Rates and Charges	39	
U13.26	SATISFACTION GUARANTEE PROGRAM		40	
	U13.26.1	General	40	
	U13.26.2	Regulations	40	
	U13.26.3	Limitations	41	
	U13.26.4	Liability Limitations	41	
U13.27	VOICE BUSINESS CONTINUITY		42	
	U13.27.1	General	42	
	U13.27.2	Definitions	42	
	U13.27.3	Regulations	43	
	U13.27.4	Limitation of Liability	44	
	U13.27.5	Restrictions	45	
	U13.27.6	Rates and Charges	45	
U13.28	RESIDENCE CUSTOMER REFERRAL PROGRAM		48	
	U13.28.1	Terms and Conditions	48	

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.1 EXTENSION SERVICE

a. Extension Service will be provided in connection with all classes of main service, excluding **Payphone Line Service**. (T)

b. Extension Service must be located on the same premises of the subscriber as the main service is located. Extension Service is restricted to the use of the subscriber, his representatives and associates or to members of the subscriber's family or domestic establishment.

Extension Service may be located on other premises, if facilities and equipment are available, under the following conditions:

(1) Where two (2) or more "premises" of the same subscriber are used in the conduct of one establishment or business.

(2) Where the extension is located on other than the subscriber's premises for the purpose of answering calls at such time as the subscriber is not available at the main service location, provided that separate exchange service is also provided on these other premises.

(3) The provision of circuits required to connect main and Extension Service is subject to additional regulations and charges shown in Section U13.2 preceding, Extension Line Mileage.

c. When regulated support facilities (poles, conduit, etc.) are used to provision service between two (2) locations on the same premises (second drop), the following rates apply:

		Monthly Rate	S&E Code
(1)	Non-Recurring Charges	See Section U4 of this tariff	
(2)	Recurring Charges	$6.00	AAA2DRP

This offering is limited to those cases where it is practical to serve both buildings from the same pole, central office pair, terminal, distribution box, etc.

U13.2 EXTENSION LINE MILEAGE

U13.2.1 GENERAL

a. The basic rates for extension stations, PBX stations and ABC lines (except as provided in f. following) are for such stations/lines which are located at a different premises or exchange in the case of ABC Service. Where extension stations, PBX stations or ABC lines are provided at other locations, Mileage Charges are applicable (as set forth following) in addition to the basic rates.

b. Extension Line Mileage Charges are computed based on how the extension is provided.

(1) In those cases where the extension line is routed through (connected to the main line) the central office, Mileage Charges are computed on the route measurement from the primary service location of the PBX system (the attendant's position for manual PBX systems or the dial switching equipment for dial PBX systems), to the central office building, then to the building where the off-premises service is located.

(2) In those cases where, at the discretion of the Company, the extension line is not routed through the central office, (i.e., the extension line is provided point-to-point from the primary service location to the building where the off-premises service is located), Mileage Charges are computed on the route measurement from the primary service location of the PBX system to the premises in which Extension Service is located.

(3) In those cases involving ABC Service, Mileage Charges for Extension Service are computed on the airline measurement from the central office where the ABC Group is located to the premises in which the Extension Service terminates.

Mileage Charges are computed separately for each extension line.

NOTE: Implemented April 15, 1997 pending resolution of Docket No. 97-079-C and Docket No. 97-080-C.

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.2 EXTENSION LINE MILEAGE (Cont'd)

U13.2.1 GENERAL (Cont'd)

c. Where supporting structure is necessary for the purpose of furnishing extension lines on the subscriber's premises, such supporting structure is furnished by the subscriber as provided for "Construction on Private Property" in Section U5.1.3 of this tariff.

d. When it is known or realized that the life of all or part of the outside circuit extensions will be shorter than the normal life of the plant or the cost of providing the plant is such as to render inadequate the mileage charges quoted herein, the plant required to furnish such service will be provided on the basis of the following plan:

(1) An installation charge and a reasonable and proper monthly carrying charge in lieu of mileage. Under this plan, where a portion of the facilities must be replaced at a later date due to having served its useful life, installation charges apply to the replacing facilities as if such facilities were installed new and appropriate adjustments are made in the monthly carrying charges.

e. When the practical manner of providing necessary circuits to outside services requiring two (2) or more circuits per service, is by means of placing cable on multipair drop wire specifically for this purpose, except where the conditions in d. preceding, a monthly charge of two (2) percent of the in-plant cost of providing the cable or drop wire will be applicable in lieu of mileage charges provided the charges so computed is not less than the mileage charge for one (1) circuit per set or not more than the sum of the mileage charges for each circuit.

f. Extension Line Mileage Charges:

	Monthly Rate	S&E Code
(1) Between buildings on different premises:		
(a) Within the same exchange:		
First one quarter mile or fraction thereof	$0.85	MAXCB
For each additional quarter mile or fraction thereof	0.85	MAXCB
(b) In different exchanges:		
(1) Extension stations and PBX stations-private line mileage charges apply - See Section U22 of this tariff.		

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.2 EXTENSION LINE MILEAGE (Cont'd)

U13.2.1 GENERAL (Cont'd)

g. Extension line mileage exception - Extension line mileage charges do not apply for the extension of circuits used to connect Private Branch Exchange sets when the customer provides suitable conduit between on-premises buildings. Suitable conduit must allow the Company to install and maintain inside type wiring to the desired sets without the need for equipment protection.

The above paragraph applies to new and existing Private Branch Exchange subscribers as of October 9, 1978. Private Branch Exchange subscribers who install such arrangements to reduce their existing mileage charges will be charged the actual (or estimated) non-betterment cost to rewire the affected stations.

h. Channels connected to a Registered or Grandfathered PBX.

(1) For connections to registered PBX (or similar) equipment customers must specify the equipment capability i.e., Type A, B or C port of the Registered equipment.

(2) Customers with grandfathered customer-provided PBX (or similar) equipment may, at their option:

(a) Continue to provide their own off-premises station signaling capability and utilize only the type 2001 channel, or

(b) Request that off-premises station signaling capability be provided by the Company. Where this option is selected, the customer must specify the equipment capability for use with Type A, B or C Signaling Arrangements.

(3) Based on information provided by the customer, the Company will furnish the appropriate Signaling Arrangement. Where the requested Signaling Arrangement is furnished and determined to be of a lesser signaling range than required, and the customer requests the Company to furnish another Signaling Arrangement, such request will be treated as a new request for service and appropriate Service Charges will apply.

(4) Customers with grandfathered Company-provided PBX (or similar) equipment requesting new channel service will be classified as either a Class A, B or C station port and the corresponding Type A, B or C Signaling Arrangement, at appropriate rates and charges, will apply.

(5) One (1) Signaling Arrangement is required only for the connection to the PBX (or similar) station port for service furnished as specified in (1), (2)(b) and (4) preceding.

(6) Signaling Arrangements are furnished for grandfathered and registered PBXs (or similar) in accordance with Part 68 of the FCC Rules and Regulations.

TYPE A - Furnished for use with Class A PBX (or similar) station ports capable of operation over loops with resistance in the range of 0-199 ohms.

TYPE B - Furnished for use with Class B PBX (or similar) station ports capable of operation over loops with resistance in the range of 200-899 ohms.

TYPE C - Furnished for use with Class C PBX (or similar) station ports capable of operation over loops with resistance in the range of 900 ohms or more.

	Installation Charge	Monthly Rate	S&E Code
Loop Treatment Equipment			
Dial Long Line Unit	$80.00	$**7.50** (I)	PAPBSGM
2-Wire Repeater	80.00	**7.50** (I)	PAPBSGM(2WR)

The port class of the customer's equipment in conjunction with the Company-provided circuit, will determine whether one (1) of these units or a combination of these units is required.

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.3 TIE LINE SERVICE

U13.3.1 GENERAL

a. Tie lines are circuits connecting PBX Systems and/or ABC Systems to provide standard transmission on a two-point basis as follows:

(1) Connection between a set on one (1) system and a set on the other system in which the tie line terminates.

(2) Connection of a single tie line (at either end but not at both ends simultaneously) to a central office trunk for through communication between a set connected to the system in which the tie line terminates, and any other set to which the central office access line access via local or long distance (local toll) facilities (this service provided only with certain PBX Systems).

b. Tie lines are not furnished to connect a Flat Rate System with a Message Rate System.

c. The monthly charge for Tie Line Service is the sum of the Intraexchange or Interexchange Tie Line Charge plus the PBX or ABC Tie Line Termination Charges outlined below.

U13.3.2 TIE LINE CHARGE

a. Intraexchange

	S&E Code	
(1) For Tie Line Connecting Systems located in the same exchange area, a charge of $1.00 for first one quarter (1/4) mile and $**1.50** per month for each additional quarter mile or fraction thereof is made. (minimum charge of $4.00 for each tie line)	MBAAH MBAAP(TIE)	(I)

(2) Mileage Charges are computed on airline measurements between the systems and separately for each tie line.

b. Interexchange

For rates applicable to tie lines connecting systems in different exchanges see Private Line Mileage Charges in Section U22 of this tariff.

U13.4 SPECIAL BILLING SERVICES

a. Special Billing Numbering Plan

(1) A special billing numbering plan may be furnished subscribers in order to associate originating operator handled long distance (local toll) calls with specific stations, departments, projects, etc., at rates specified below.

	Installation Charge	Monthly Rate	S&E Code
(a) Each group of twenty (20) special billing numbering codes, whichever is greater, or fraction thereof		$2.00*	ASBTWNT
* Minimum charge of $20.00 per system			ASB2HUN

U13.5 RESERVED FOR FUTURE USE

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.6 SUBSCRIBER TRANSFER SERVICE

a. General

(1) Subscriber Transfer Service is an arrangement which enables a subscriber to have calls incoming on one (1) line transferred to a second previously designated line at a different location when there is no one available to answer on the first line. The transfer arrangement is restricted to business or domestic establishments on the same or different premises of the same subscriber, his representatives and associates or to members of the subscriber's immediate family.

(2) Subscriber Transfer Service may be used only in connection with individual line service.

(3) When Subscriber Transfer Service is provided in multi-office exchanges, both lines must be served out of the same central office.

b. Rates and Charges

	Installation Charge	Monthly Rate	S&E Code
Subscriber Transfer Arrangement, including Transfer Key, each	$7.50	$5.00	AAASBTR

U13.7 TOUCH-TONE CALLING SERVICE

U13.7.1 GENERAL

a. Touch-Tone Service provides for the origination of telephone calls via tone network signaling.

b. The service is furnished for use with any Central Office Access Line and dial selective intercommunicating systems.

c. Touch-Tone Calling Service will be provided only from central offices where facilities are available.

U13.7.2 RATES AND CHARGES

a. The following monthly charges are in addition to any applicable charges for Basic Local Exchange Service Rates found in Section U3 of this tariff. (Installation charges are applicable as found in Section U4 of this tariff.)

	Monthly Rate
(1) Touch-Tone Central Office Features	
(a) Residence	$0.00
(b) Business	0.00

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.8 CENTRAL OFFICE GUARANTEED DISCONNECT

U13.8.1 GENERAL

Guaranteed Disconnect is provided by equipment in the central office and assures that the following type connections will disconnect properly:

a. Trunk to trunk connections on PBX systems.

b. Direct PBX system access from remote locations.

c. Connections to certain types of answering and recording devices.

U13.8.2 RATES AND CHARGES

		Monthly Rate	S&E Code
a.	Code-A-Phone disconnect, per line equipped	$0.00	FCETPTD(CAP)
b.	PBX line disconnect, per line equipped	0.00	FCETPTD
c.	Applicable service connection charges are found in Section U4 of this tariff		

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.9 CUSTOM CALLING SERVICES

U13.9.1 GENERAL

Call Waiting – Obsolete – See Section U100.

a. Enhanced Call Waiting

Provides the subscriber, who is on a call, with a tone signal when another caller is trying to reach that number. The subscriber may ignore the incoming call or terminate the original call and answer; or through the use of hookswitch flashes, put the original call on hold and receive the incoming call; or alternately, talk on both calls until one is terminated. This feature includes Call Waiting Control. Call Waiting Control allows subscribers to cancel the call waiting function for the duration of one (1) call. Subscribers may activate the Cancel Call Waiting Feature either before or during a call to prevent call waiting tones from interrupting the call. During the time the cancel feature is activated, incoming callers receive a busy tone. When the call is terminated, the call waiting function is automatically reactivated.

b. Call Forward Features

Call Forward Features permit the forwarding of incoming calls under a variety of conditions to another telephone number either by dialing an activation code or via pre-programming by the Company. Calls may be forwarded to any number subject to the availability of the necessary facilities in the central office from which the calls are to be transferred. The customer subscribing to this service is responsible for applicable usage charges. Only one call forwarding arrangement, consisting of a single calling path, will be provided per exchange service line for which the customer subscribes to this feature, unless the customer is also subscribed to the Call Forward Additional Paths feature, in which instance one call path per Call Forward Additional Path feature subscribed to will be provided. **When the Customer's designated forward-to number is not in the Customer's local or expanded local calling area, the use of multiple paths for the completion of simultaneous toll calls may be subject to restrictions or prohibitions imposed by the Customer's Presubscribed Interexchange Carrier.** (N) (N)

Call Forward Features shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part, of usage charges that would regularly be applicable between the station originating the call and the station to which the call is ultimately transferred. If the Company determines that Call Forward Features are being used in manner not consistent with the intent of the service or in any other way violates the restrictions of the service, the Subscriber will be determined ineligible for the service and the service will be removed from the Customer's account.

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.9 CUSTOM CALLING SERVICES (Cont'd)

U13.9.1 GENERAL (Cont'd)

b. Call ***Forward Features (Cont'd)*** (T) (M)

(1) Call Forwarding (T) (M1)

This feature permits the manual forwarding of incoming calls to another telephone number. When activated, all calls will forward; calls cannot be answered from a line with Call Forwarding activated. Call Forwarding overrides Call Forward No Answer and Call Forward Busy, but those features resume functionality when Call Forwarding is deactivated. (N) (N)

(a) Call Forwarding ***(FCF1FLC) – Provides a customer the capability to control activation/deactivation and the forward-to number of the service by using dialing tones.*** (T) (M1)

(b) Call ***Forward*** - Fixed ***(FCF1FLC FIX***) – Provides ***a customer the capability to control activation/deactivation of the service by using dialing tones. The customer selected forward-to number is preprogrammed by the Company at the time service is established and can only be changed via service order.*** (M1)

(2) Call ***Forward No Answer*** (M2)

This feature permits the automatic forwarding of an incoming call to another telephone number when the called telephone remains unanswered for a predetermined number of rings, usually four or five. (T)

Where facilities are available, this feature also includes Call Forwarding of Call Waiting when the customer is also subscribed to Call Waiting or Enhanced Call Waiting. Call Forwarding of Call Waiting forwards unanswered waiting calls to a customer-designated telephone number using Call Waiting and Call Forward No Answer. An incoming call to a busy line first receives a Call Waiting tone. If the call is not answered within a set period of time, the incoming call is forwarded to a customer-designated telephone number.

(a) Call Forward No Answer-Fixed (FCD1FLC) – This feature is activated and the customer selected forward-to number is preprogrammed by the Company at the time service is established and can only be changed via service order. (T) (T) (M2)

(M) Material previously appearing on this page now appears on Fifth Revised Page 6.1.
(M1) Material now appearing on this page previously appeared on Fifteenth Revised Page 6.
(M2) Material now appearing on this page previously appeared on Fourth Revised Page 6.1.

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.9 CUSTOM CALLING SERVICES (Cont'd)

U13.9.1 GENERAL (Cont'd)

b. Call Forward Features (Cont'd)

(2) Call Forward No Answer (Cont'd)

(b) Call Forward No Answer-Customer Programmable (FCD1FLC PRG) – Provides a customer the capability to control activation/deactivation and the forward-to number of the service by using dialing tones.

(3) Remote Call Forwarding

Provides for forwarding calls to a predetermined number (local or local toll) with the "forward to" number being assigned in the central office. The number is forwarded on a permanent basis. The subscriber does not have invoke/revoke capability. The appropriate individual business line rate or individual residence line rate applies in addition to the feature rate listed in Section U13.9.3 following. The number of calls that may be forwarded is limited by the number of available lines at the destination. Also, the Company may control the number of calls that may be forwarded. (See Note 1, Page 6.1)

(4) Call Forward Busy

This feature permits the automatic forwarding of an incoming call to another telephone number when the called telephone is already in use. Call Forward Busy shall not be used **by business customers** to extend calls on (C)
a planned and continuing basis to intentionally avoid the payment of Rotary Line/Hunting Service. **Residence customers may utilize Call Forward** (C)
Busy in lieu of Rotary Line Service for up to five lines. Call Forward (C)
Busy-Customer Programmable and Call Forward Busy-Customer Controlled are not available to customers with multiple lines at the same premises.

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.9 CUSTOM CALLING SERVICES (Cont'd)

U13.9.1 GENERAL (Cont'd)

b. Call Forward Features (Cont'd)

(4) Call Forward Busy (Cont'd)

a) Call Forward Busy-Fixed (FCB1FLC) – This feature is activated and the customer selected forward-to number is preprogrammed by the Company at the time service is established and can only be changed via service order.

b) Call Forward Busy-Customer Programmable (FCB1FLC PRG) – Provides a customer the capability to control activation/deactivation and the forward-to number of the service by using dialing tones.

(D)

(D)

(5) Call Forward Remote Activation (FCG1FLC)

This feature allows the Call Forwarding subscriber to change the Call Forwarding status of their telephone line from a remote location using a touch-tone telephone. To redirect Call Forwarding from a remote location, the subscriber dials a remote-access directory number. Once the subscriber's authorization code is verified, the subscriber can activate, deactivate, or change call forwarding to a new destination.

(6) Call Forward Additional Paths (FCF1FLC PTH)

Business customers who subscribe to Call Forward Fixed, Call Forward No Answer-**Fixed, Call** Forward Busy-**Fixed may** also subscribe to the Call (T)
Forward Additional Paths feature. This feature is not available with Call (T)
Forward Features that allow customers to remotely change the forward-to telephone number. Call Forward Additional Paths allows a business Call Forwarding subscriber the ability to specify the number of simultaneous calls that will be forwarded to the forward-to telephone number. Regulations for Call Forward features are also applicable for each Call Forward Additional Path.

a) The forward-to telephone number must be a domestic telephone number.

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.9 CUSTOM CALLING SERVICES (Cont'd)

U13.9.1 GENERAL (Cont'd)

b. Call Forward Features (Cont'd)

(6) Call Forward Additional Paths (FCF1FLC PTH) (Cont'd)

b) The Call Forward Additional Paths customer must subscribe to sufficient paths to adequately handle incoming calls without impairing any service offered by the Company.

c) The number of paths may not exceed the terminating capability of the forward-to telephone number. In no case, shall the number of additional paths exceed 99.

d) Customers with a single (non-rotary) exchange line/trunk or a rotary (hunting) arrangement of 10 or less lines/trunks may purchase up to 10 additional paths.

e) For Customers with a rotary hunting arrangement of more than 10 lines/trunks, the number of additional paths cannot exceed the number of lines/trunks in the forwarding arrangement.

f) The applicable Service Connection Charges will be charged when the number of paths is changed or when the forward-to telephone number is changed.

c. Speed Dial 8 (M) (T)

Provide for the calling of a local or long distance (local toll) telephone number by dialing an abbreviated code providing capacity for up to eight (8) programmed numbers. (M)

d. Reserved for Future Use

(M) Material now appearing on this page was previously found on Original Page 6.2.

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.9 CUSTOM CALLING SERVICES (Cont'd)

U13.9 CUSTOM CALLING SERVICES (Cont'd)

U13.9.1 GENERAL (Cont'd)

e. SignalRing Plus

Allows the subscriber to add a second directory number to the same telephone line. Both numbers have coded rings. Includes an additional directory listing at no additional charge. (T)

(O)

(O)

f. Call Waiting ID (T)

Enables the subscriber to view on an Analog Display Services Integration (ADSI) compatible CPE display device the calling party's name and telephone number associated with an incoming call waiting call, unless the name and telephone number of the calling party is suppressed, either via Per Call or Per Line Blocking. This gives customers the opportunity to identify incoming callers without interrupting their current call. Subscription to Caller ID and **Enhanced** Call Waiting is required in order to subscribe to Call Waiting ID. (T)

(O) Material previously found on this page now appears in Section U100, Fifth Revised Page 9.

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.9 CUSTOM CALLING SERVICES (Cont'd)

U13.9 CUSTOM CALLING SERVICES (Cont'd)

U13.9.1 GENERAL (Cont'd)

(O)

(O)

g. Three-Way Calling (T)

Allows the subscriber to add a second party to an existing conversation. If either of the parties hands up, the subscriber may continue the conversation with the remaining person or add a different second party.

Three-Way Calling is available on a flat rate or usage sensitive basis. Under the usage sensitive basis, the customer will only be billed for successful activations. If, during a three-way call, one party disconnects and another party is connected, and additional activation charge will apply. The provision of this service is on an usage sensitive basis is subject to technical limitations and is provided on a where available basis. Upon the customer's request, blocking of this feature is available at no charge.

(O) Material previously found on this page now appears in Section U100, Fifth Revised Page 9.

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.9 CUSTOM CALLING SERVICES (Cont'd)

U13.9.1 General Description (Cont'd)

k. Three-Way Calling with Transfer (T)

(1) This feature allows a business subscriber to hold an in-progress call and complete a second call while maintaining privacy from the first call, or to add on the previously held call for a three-way conference. Incoming calls may be transferred to another access arrangement on an inter- or intra-switch basis, except as specified in Section U13.9.1.j.(3) following.

The subscriber can transfer the caller to the secondary destination in one of three ways:

(a) Blind Transfer
By placing the original caller on hold, dialing the secondary destination, and upon hearing the ring, hang up, resulting in the original caller being connected to the secondary destination.

(b) Announced Transfer
By placing the original caller on hold, dialing the secondary destination, and upon the party at the secondary destination answering the phone, the subscriber announces the transfer of the call (on hold at the time) and hangs up (on hook), resulting in the original caller being connected to the secondary destination.

(c) Three-Way Conferencing with Option to Transfer
By placing the original caller on hold, dialing the secondary destination, and upon the party at the secondary destination answering the phone, taking the original caller off-hold; resulting in a three way connection. The subscriber can then hang up; resulting in the original caller continuing to be connected to the caller at the secondary destination.

(2) The subscriber of Three-Way Calling with Transfer can receive or originate the initial call. Three-Way Calling with Transfer allows the subscriber to originate both legs of a three way connection and subsequently disconnect, enabling the other parties to remain connected.

(3) Where the subscriber originates both legs of a three-way call, those legs will remain bridged together when the subscriber goes on hook when at least one of the legs is a call for which both the originating and terminating points are served by the same switch. Where the subscriber originates two inter-switch legs of a three-way call, both legs remain bridged when the subscriber goes on hook where the serving switch is not a 5ESS switch. For such calls in a 5ESS switch, both inter-switch legs are disconnected when the subscriber goes on hook.

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.9 CUSTOM CALLING SERVICES (Cont'd)

U13.9.1 General Description (Cont'd)

k. Three-Way Calling with Transfer (Cont'd)

(4) This feature shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part of message charges, toll or otherwise, that would regularly be applicable between the stations bridged together by the subscriber.

(5) The Three-Way Calling with Transfer subscriber is responsible for all applicable local and toll usage charges for calls originated by the subscriber, including connections which continue after the subscriber exits the call. The use of this feature by the subscriber to complete simultaneous outgoing calls may be subject to restrictions or prohibitions imposed by the Customer's Presubscribed Interexchange Carrier, if the calls are not in the Customer's local or expanded local calling area.

l. Outbound Call Block Feature (N)

(1) This feature blocks all outbound dialing with the exception of abbreviated dialing for 911 (Emergency Reporting Services) and 711 (Service for Telecommunications Relay Services). In addition, all pay-per-use features are blocked.

(2) All other Custom Calling Services and ExpressTouch Service features are prohibited with the use of this feature and lines equipped with this feature will not have a directory listing.

(3) This feature is subject to the availability of facilities and is only available to residence and business flat rate service customers. (N)

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.9 CUSTOM CALLING SERVICES (Cont'd)

U13.9.2 PROVISION OF SERVICE

a. Custom Calling Services are limited to areas served by central office facilities capable of providing the services.

b. These services are furnished only in connection with individual line service. The services are not available in connection with Advanced Business Connection Service, Payphone Line Service, ISDN-PRI or ISDN-BRI.

c. Service charges do not apply when these services are installed.

U13.9.3 RATES AND CHARGES

a. Custom Calling Services

	Monthly Rate		
(1) Enhanced Call Waiting		(D)	
Res.	$6.00		
Bus.	6.00	(D)	
(2) Call Forward Features			
(a) Call Forwarding	5.00	(D)	
(b) Call Forward-Fixed	5.00		
(c) Remote Call Forward[1]	4.00		
(d) Call Forward No Answer- Fixed	**2.20**		(I)
(e) Call Forward Additional Paths (Per Path) Bus. Only	3.00	(D)	

[1] Appropriate B-1 or R-1 line rate also applies.

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.9 CUSTOM CALLING SERVICES (Cont'd)

U13.9.3 RATES AND CHARGES (Cont'd)

a. Custom Calling Services (Cont'd)

(2) Call Forward Features (Cont'd)

	Monthly Rate	
		(D)
(f) Call Forward No Answer-Customer Programmable	**$2.20**	(I)
(g) Call Forward Busy-Fixed	**2.20**	(I)
(h) Call Forward Busy-Customer Programmable	**2.20**	(I)
(i) Call Forward Remote Activation	5.75	
(3) Speed Dial 8	5.00	
(4) Three-Way Calling	5.00	
Usage Charge (Per Activation)	**1.38**	(I)
(5) SignalRing Plus	5.00	(D)
(6) Three-Way Calling with Transfer[1]	5.00	
(7) Call Waiting ID	6.00	
(8) Outbound Call Block Feature	5.00	(D)

[1] Available with business individual line service only.

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.9 CUSTOM CALLING SERVICES (Cont'd)

U13.9.3 RATES AND CHARGES (Cont'd)

b. Custom Calling Service Packages

		Monthly Rate	
Package 4:	**Essentials**		(C)
	Enhanced Call **Waiting**		(D)
	Three-Way Calling		
	Call Forwarding		
	Return Call		
	Repeat Dial		
	Caller ID with Name (includes Anonymous Call Rejection)		
	Speed Dial 8		
	Call Waiting ID		
	Call Forward No Answer-Fixed		
	Call Forward Busy-Fixed		
	(i) Residence	Not Available	(D)
	(ii) Business	$18.00	(D)

(D)
(D)

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.9 CUSTOM CALLING SERVICES (Cont'd)

U13.9.3 **Reserved For Future Use** (C)

(D)

(D)

(O)

(O)

(O) Material previously found on this page now appears in Section U100, Original Page 9.5.

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.10 SINGLE PARTY ACCESS LINE FEATURES

U13.10.1 GENERAL

The standard residence and single line business access line is a loop start two-wire circuit. Reverse battery or ground start features are available singly or in any combination subject to the following fee schedule for new single party business and single party residence lines. This fee schedule applies to either of the above optional features. Standard Service Connection Charges will also be billed where applicable.

U13.10.2 RATES AND CHARGES

Option 1 - $185.00 non-recurring charge per line equipped.

Option 2 - $17.00 per month per line equipped for twelve (12) months. The customer must sign a contract with full termination liability. At the end of the twelve (12) month contract, no further charges apply.

U13.11 DIRECT INWARD DIAL (DID) SERVICE

U13.11.1 GENERAL

a. DID Service permits calls incoming to a PBX System, Telephone Answering Service or other Customer Premises Equipment requiring outpulsing-of-digits from the network to reach a specific station line without the assistance of an attendant. DID Service is provided subject to the availability of facilities and telephone numbers.

b. The service includes the central office switching equipment necessary for inward dialing from the exchange and local toll network directly to the stations associated with the Customer Premises Equipment.

c. The service must be provided on all lines in a trunk group arranged for Inward Service.

d. The assignment of telephone numbers and the sequence of the numbers assigned to a DID Service is made at the discretion of the Company. The Company does not guarantee to provide DID numbers arranged in a consecutive manner.

e. Subscribers of DID Service must obtain adequate facilities to permit performance without injurious effect upon any services rendered by the Company in the Switching Network. Service standards must be maintained at a P.01 grade of service as determined by the Company. Unassigned numbers in a block of numbers purchased by the customer must be intercepted by recorded announcement or attendant at the customer location.

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.11 DIRECT INWARD DIAL (DID) SERVICE (Cont'd)

U13.11.1 GENERAL (Cont'd)

f. Directory listings will be provided in accordance with the regulations of Section U6.1.e of this tariff for PBX systems. DID numbers furnished herein are not entitled to free directory listings.

g. Customers will be contractually bound for the provision of DID service and the service will carry a twelve (12) month Basic Termination Liability.

h. These services are offered on a flexible pricing basis within the range of rates shown in Section U13.11.2 following. Flexible pricing will be offered on a statewide basis.

i. DID Service is offered on a central office basis. Since a central office can accommodate one or more NXX's and the assignment of telephone numbers and the sequence assigned to a DID Service is made at the discretion of the Company (see d. preceding), the rates charged are applied to the total of DID telephone numbers.

When a telephone exchange is served by more than one (1) central office or when DID Service subscribers are provided DID from more than one (1) telephone exchange/central office, the rates charged are applied individually per central office.

U13.11.2 RATES AND CHARGES

a. Rate Bands

	Monthly Rate, Per Number		(T)
			(D)
		S&E Code	(D)
first 20-100 numbers	$1.65	FCETCEQ(1ST)	(D)
next 101-400 numbers	1.40	FCETCEQ(2ND)	
next 401-1000 numbers	1.15	FCETCEQ(3RD)	
next 1001 numbers and up	0.90	FCETCEQ(4TH)	(D)

b. DID rates are billed on a progressive basis. The first group of numbers, twenty to one hundred (20-100), are billed from the first rate band, the next one hundred and one to four hundred (101-400) are billed from the second band, etc.

c. DID numbers assigned in an Electromechanical Office are available in blocks of one hundred (100) numbers only. DID numbers assigned in a Digital Office are available in blocks of twenty (20) numbers.

d. The initial installation charge is $500.00 regardless of the type of central office or the quantity of numbers requested.

e. Subsequent additions must be subscribed to in blocks of twenty (20). The installation charge for additions is $100.00. (M)

(M) Material previously appearing on this page now appears on Page 9.1.

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.12 ROTARY TRUNK HUNTING (O)

U13.12.1 GENERAL

a. Rotary Trunk Hunting is a central office arrangement designed to select the next available line of a subscriber's group of hunting lines when the line associated with the called number of the subscriber is busy. (T)

b. **The Rotary Trunk Hunting rate does not apply when Rotary Trunk Hunting is provided in conjunction with PBX Trunks or lines equipped with a Call Forward feature unless the business line is also arranged for Rotary Trunk Hunting, as specified above. Business customers may not use a Call Forward Feature to intentionally avoid the charges for Rotary Trunk Hunting**. (N) (N)

U13.12.2 RATES AND CHARGES

The rate is applicable to **business** individual line service, excluding trunks. (T)

	Per Month
Rotary Trunk Hunting, per line in a group so arranged:	$5.00

(O) (N)

(O) See Section 100.16 for Obsolete Residential Rotary Trunk Hunting.

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.13 RESTRICTION SERVICE

U13.13.1 GENERAL

Restriction Service is a service which enables customers to restrict certain types of outgoing calls from being placed over their exchange lines/trunks. This capability is provided only by means of recorded announcement restriction. This service is provided only where facilities are available.

Restriction Service is provided in groupings of options containing various sets of codes to be restricted. The options are available to basic residential, business, key and PBX customers in either flat, message or measured service environments. ***See Section U.7.5 for options available with Payphone Line Service.*** (N)

U13.13.2 REGULATIONS

a. Customers may subscribe to any option they choose but are limited to subscribing to only one (1) option per line/trunk or group of lines/trunks.

b. Restriction Service is provided only from central offices equipped to provide this service and where facilities are available.

c. Restriction Service does not provide restriction of calls to 911 emergency reporting service.

d. Although customers may restrict certain types of outgoing calls, customers are responsible for calls charged to their number via third number billing, collect or credit card call.

e. The Company shall not be liable to any person for damages of any nature or kind arising out of, or resulting from, or in connection with the provision of this service, including but not limited to, the inability of access to the operator for any purpose, or any other restricted codes specified for the options listed in Section U13.13.3 following.

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.13 RESTRICTION SERVICE (Cont'd)

U13.13.3 RESTRICTION OPTIONS

Following are the Restriction Options as determined by the Company. These options may be changed or new options added as determined appropriate by the Company.

(1) Option #1 - **Obsolete - See Section U100.18** (O)
(2) Option #2 - **Obsolete - See Section U100.18** (O)
(3) Reserved For Future Use
(4) Option #4 - 1+500, 0+500, 1+900, 0+900 (only)
(5) Option #5 - **Obsolete - See Section U100.18** (O)
(6) Option #6 - 1+500, 0+500, 1+700, 0+700, 1+900, 0+900 (only)
(7) Option #7 - **Obsolete - See Section U100.18** (O)
(8) Reserved For Future Use
(9) Option #9 - Repeat Dial
(10) Option #10 - Return Call
(11) Option #11 - 011 + DDD to numbers outside the North American Numbering Plan, 1 + 500, 0 + 500, 1+900, 0+900, 976,
(12) Option #12 - Three-Way Calling
(13) Option #13[1] 1+ DDD
0-, 0+, 00-
01/011+DDD to numbers outside the North American Numbering Plan
Directory Assistance (411, 1411, 555-1212, 1-555-1212, 1-NPA-555-1212)
101XXXX access to any dialing pattern
Toll Free Code numbers (1 + 800, 1 + 888, etc.)
Region Call[2]
N11[3], 500, 700, 900, 976

(14) Option #14[1] 1+DDD
0-, 0+, 00-
01/011 +DDD to numbers outside the North American Numbering Plan
Directory Assistance (411, 1411, 555-1212, 1-555-1212, 1-NPA-555-1212)
101XXXX access to any dialing pattern
Region Call[2]
N11[3], 500, 700, 900, 976
(Allows toll free calls.)

[1] Local Measured Charges will not be prevented, as calls to Home Exchanges and EAS are permitted.
[2] Calls to Region Call exchanges will not be blocked for Region Call Unlimited Package customers. This option is not available to Region Call Classic Package customers.
[3] Where facilities allow, N11 will only be blocked if the call terminates outside the local calling area or to a non-toll-free number.

(O) Material previously appearing on this page now appears on Original Page 66 of Section U100.18.

U13.13 RESTRICTION SERVICE (Cont'd)

U13.13.4 RATES AND CHARGES

The following rates and charges are in addition to all applicable service charges, monthly rates and nonrecurring charges associated with exchange lines/trunks and other services associated with these services.

a. Recurring

Option	Business	Residence	S&E Code	
1	**- Obsolete - See Section U100.18**			(O)
2	**- Obsolete - See Section U100.18**			(O)
4	N/C	N/C	AAATLBK04	
5	**- Obsolete - See Section U100.18**			(O)
6	N/C	N/C	AAATLBK06	
7	**- Obsolete - See Section U100.18**			(O)
9	N/C	N/C	FTA10FF	
10	N/C	N/C	FTB10FF	
11	5.25	4.00	AAATLBK11	
12	N/C	N/C	F3W1OFF	
13	5.25	4.00	FTL1BLK(ALL)	
14	5.25	4.00	FTL1BLK(ATF)	

These rates apply for the individual option to which the customer subscribes.

For residential customers, schools and churches subscribing to Option **#4 or** #6 there will be no assessment of the recurring monthly rates. (O)

b. Nonrecurring

The applicable charges are Service Order and Access Line Charge as found in Section U4 of this tariff. Service Order and Access Line Charges will not apply for Option #4 or Option #6.

These charges may be waived as part of a special promotion as provided for in Section U2 of this tariff.

(O) Material previously appearing on this page now appears on Original Page 66 of Section U100.18.

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.14 **RESERVED FOR FUTURE USE** (O) (T)

(O)

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.14 **RESERVED FOR FUTURE USE** (Cont'd) (O)

(O)

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.14 **RESERVED FOR FUTURE USE** (Cont'd) (O)

(O)

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.14 **RESERVED FOR FUTURE USE** (Cont'd) (O) (T)

(D)

(O)

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.14 **RESERVED FOR FUTURE USE** (Cont'd) (O) (T)

(D)

(O)

(O)

(O)

(O)

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.14 **RESERVED FOR FUTURE USE** (Cont'd) (O) (T)

(D)

(O)

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.15 INCOMING BILLED NUMBER SCREENING (IBNS)

U13.15.1 GENERAL

a. Incoming Billed Number Screening (IBNS) is an Operator Service which screens incoming collect or third number billed calls that are placed or billed to the customer. IBNS is limited by the number of long distance (local toll) centers subscribing to the national database.

The caller is advised by the operator that the call cannot be completed as collect or third number and other billing arrangements must be made.

Incoming Billed Number Screening is applied via telephone number. Each telephone number associated with an access line (i.e., Signaling Ring® Plus numbers) requires its own subscription to Incoming Billed Number Screening.

b. IBNS is available to all Classes-of-Service (except Payphone Line Service) which utilize the Public Switched Network for long distance (local toll) calling, See Section U.7.5 for billed number screening options available with Payphone Line Service.

c. Operator screening of collect and third number calls cannot be guaranteed because not all long distance (local toll) centers access the data base; therefore, charges for any such calls will be the responsibility of the customer.

U13.15.2 RATES AND CHARGES

		Monthly Recurring	S&E Code	
a.	Per Telephone Number - Residential or Single Line Business	$**3.50**	AAABNSG	(I)
b.	Complex Accounts			
(1)	Direct Inward Dial (DID) Customers Per DID Number	0.50	AAABNSG(DID)	
(2)	Non-DID Per “Associated Telephone Number”	0.50	AAABNSG(ATN)	

Non-Recurring

A Service Order Charge as found in Section U4 of this tariff, is applicable per main billing number for the installation of IBNS.

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.16 DUAL-TONE MULTIPLE FREQUENCY SIGNALING (DTMF) (M)

U13.16.1 GENERAL

This central office provided feature allows physical ringing/signaling to be sent as dual-tone multiple frequency (DTMF) digits on the facility terminating at the customer's premise.

U13.16.2 RATES AND CHARGES

Monthly	$0.60/Facility	
Non-Recurring	See Section U4 of this tariff	(M)

(M) Material now appearing on this page previously appeared on Thirteenth Revised Page 17.

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.17 BILLED NUMBER SCREENING

U13.17.1 GENERAL

a. Billed Number Screening is an arrangement which provides central office identification to the operator on 0 +/- dialed long distance (local toll) calls for billing instructions from a customer for outgoing calls. For Billed Number Screening available with Payphone Line Service see Section U.7.5 of this tariff.

b. The following types of operator assisted calls are processed with Billed Number Screening:

(1) Third Number Billing
(2) Collect Call
(3) Calling Card (Operator Assisted Only)
(4) Any Combination of 1-3

c. Local Exchange Service Calls are permitted over access lines arranged for Billed Number Screening.

d. Subscribers of Billed Number Screening will be responsible for notifying the users of the service as to the types of calls allowed.

e. The subscriber is responsible for calls charged to his number.

f. Billed Number Screening is offered only from central offices equipped to provide the service.

U13.17.2 RATES AND CHARGES

The following rates and charges will apply in addition to Service Charges as set forth in Section U4 of this tariff:

		Monthly Rate	
a.	Per access line equipped for screening	$**3.50**	(I)

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.18 TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

U13.18.1 SERVICE DESCRIPTION

a. The Telecommunications Service Priority (TSP) System is a structured coding scheme that prescribes the order in which National Security Emergency Preparedness (NSEP) telecommunications services are installed or restored. The TSP System was developed to support the requirements of the U.S. Government and applies only to NSEP telecommunications services to which the Company is able to apply priority treatment. It requires and authorizes priority action by the Company.

b. Conditions of emergency or crises that cause invocation of (NSEP) treatment can only be declared by authorized officials of the Federal Government or other official (Federal or non-Federal) specified by the Manager, National Communications System (NCS) on behalf of the Executive Office of the President of the United States.

c. The Executive Office of the President through the TSP Program office, is empowered with the authority to receive, evaluate and process requests for NSEP services. The TSP Program Office makes the priority level assignments and issues the TSP authorization code reflecting the priority assignment associated with a request.

U13.18.2 SERVICE LIMITATIONS

a. Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A of the FCC Rules and Regulations.

In addition, TSP System service shall be provided in accordance with the guidelines set forth in "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service User Manual" (NCS manual 3-1-1 dated July 9, 1990) and "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" (NCS manual 3-1-2 dated July 9, 1990).

b. The customer for the TSP System service must also be the same customer for the underlying exchange service with which it is associated.

c. The Company will arrange for the installation and/or restoration of TSP System service upon receipt of the proper certification as specified in a. preceding.

d. It is the responsibility of the TSP user to provide the TSP Authority Code to the Company with each service request. The TSP Authority Code is a twelve (12) character code denoting the order in which service is provisioned.

e. Priority Installation or Repair

(1) When a customer for TSP System service requests that service be installed or repaired on an expedited or em

(2) The calculated excess costs would be in addition to all other service and installation charges normally applicable.

f. When performing Priority Installation or Priority Restoration (repair) on TSP designated services in compliance with Part 64.401, Appendix A of the FCC Rules and Regulations, the Company may not be in a position to notify the customer regarding additional labor charges if additional labor is required. The customer recognizes that quoting charges and obtaining permission to proceed with the installation or restoration of service may cause unnecessary delays and grants the Company the right to quote charges after the installation or restoration has been completed.

U13.18.3 RULES AND REGULATIONS

a. Under certain conditions, it may be necessary to preempt one (1) or more customer services with a lower (or no) restoration priority in order to install or restore NSEP telecommunications service(s). If preemption is necessary and if circumstances permit, the Company will make every reasonable effort to notify the preempted customer of the action to be taken. Credit allowance for service preemption will adhere to the provisions appearing in Section 2.5 of this tariff.

b. No charge applies when a TSP designation is discontinued.

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.18 TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM (Cont'd)

U13.18.3 RULES AND REGULATIONS (Cont'd)

c. With the exception of credit information, a customer obtaining TSP System service acknowledges and consents to the provision of certain customer service details by the Company to the Federal Government to allow for the proper maintenance and administration of the TSP System. That information includes, but is not necessarily limited to:

(1) Confirmation of completed TSP service orders directly to the Manager, National Communications System (NCS);

(2) Verification of installation and/or restoration priority level assignment(s) with the Manager, NCS;

(3) Reconciliation of TSP service information with the Manager, NCS, or the customer (prime service vendor).

U13.18.4 TSP RATE CATEGORIES

a. There are two (2) basic rate categories which apply to TSP System service:

(1) Priority Installation

(2) Priority Restoration

(a) Level Implementation
(b) Level Change
(c) Maintenance Administration

b. Certain activities associated with the TSP System are included in the rate elements as follows:

(1) Priority Installation includes order coordination.

(2) Priority Restoration includes system development, verification and confirmation.

U.13.18.5 RATES AND CHARGES

The following rates and charges are in addition to all other rates and charges that may be applicable for other services furnished in conjunction with TSP service:

	Nonrecurring Charge	Monthly Rate	S&E Code
a. Priority Installation (PI) (See Note 1)			
(1) Per circuit	$42.00	---	---
b. Priority Restoration (PR)			
(1) Level Implementation, per circuit	65.00	---	---
(2) Level Change, per circuit	65.00	---	---
(3) Maintenance/Administration, per circuit	---	---	---
Level 1	---	$3.75	AMATSP1
Level 2		3.75	AMATSP2
Level 3		3.75	AMATSP3
Level 4		3.75	AMATSP4
Level 5		3.75	AMATSP5

Note 1: When a General Subscriber Service is ordered with both PI and PR, the associated nonrecurring charge for both applies.

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.19 SIMPLIFIED MESSAGE DESK INTERFACE (SMDI)

U13.19.1 GENERAL

a. Simplified Message Desk Interface (SMDI) is a feature that provides an integrated, automated interface to a customer-provided message system. SMDI furnishes call related information to an Enhanced Service Provider's Uniform Call Distribution (UCD) group or Rotary Trunk Hunting arrangement. This data includes the called station number and the type of Call Forwarding feature used by the called station number (Call Forwarding Basic, Busy or No Answer).

This call related information is passed to the Enhanced Service Provider's message system via a data link from the central office to the Provider's premises. The call related information does not include the calling party's station number.

b. "Enhanced Service Provider" in this context refers to any entity that furnishes answering and/or voice messaging services to clients.

c. Audible Message Waiting Indicator (stuttered dial tone) is a feature included in the SMDI monthly rate as listed in Section U13.19.3.a following.

Audible Message Waiting Indicator (stuttered dial tone) and Message Waiting Indicator-Visual are features included in the SMDI monthly rate as listed in Section U13.19.3.c following.

d. Message Waiting Indicator - Visual (message lamp) is an additional feature available at the rates listed in Section U13.19.3.b following.

U13.19.2 REGULATIONS

a. A full duplex RS232 format data channel is required to provide signaling between the central office and the Enhanced Service Provider's messaging equipment. Such a data channel must be provided to each central office providing SMDI capability according to Section U22 of this tariff.

b. SMDI service requires the Enhanced Service Provider to have a UCD Group or Rotary Trunk Hunting arrangement in the same central office where the data channel originates, and Advanced Business Connection (ABC) lines or comparable voice grade lines for voice transmission. The UCD Group and ABC lines will be provided according to provisions in Section U13.15 preceding; Rotary Trunk Hunting Service will be provided according to provisions in Section U13.12 preceding; voice grade lines will be provided according to provisions in Section U3 of this tariff.

c. In addition to the rates and charges associated with SMDI service, each line must be equipped with at least one (1) of the following Call Forwarding features:

(1) Call Forwarding - Basic
(2) Call Forwarding - Busy
(3) Call Forwarding - No Answer

Rates, charges and regulations for these services are listed in Section U13.9 preceding.

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.19 SIMPLIFIED MESSAGE DESK INTERFACE (SMDI) (Cont'd)

U13.19.2 REGULATIONS (Cont'd)

d. SMDI is furnished only from central offices that have been arranged to provide this feature. The feature is provided subject to availability of facilities.

U13.19.3 RATES AND CHARGES

	Installation Charge	Monthly Rate	S&E Code	
a. SMDI with Audible Message Waiting Indicator				
(1) Common equipment, per data channel, per central office equipped:	$1,500.00	$**770.00**	FCEVFMI	(I)
b. Message Waiting Indicator - Visual				
(1) MWI - Visual allows an Enhanced Service Provider to supply client lines with capability for a message waiting lamp to alert clients when a message is waiting:				
(a) With Meridian Business Sets or comparable customer premises equipment (per line):		0.25	FCEVFML(SET)	
(b) If power source required for lamp (per line):		5.00	FCEVFML(PWR)	

The Message Waiting Indicator-Visual is not guaranteed to work on all network serving facilities.

c. SMDI with Audible Message Waiting Indicator and Message Waiting Indicator-Visual				
(1) Common equipment, per data channel, per central office equipped:	1,500.00	750.00	FCEVFMI(BUN)	

d. Non-recurring service connection charges as found in Section U4 of this tariff apply for service establishment, moves and changes.

U13.20 **COMPETITIVE RESPONSE PROGRAMS** (N)

U13.20.1 $5/$10 Bill Credit Offer

Existing business customers may be eligible for consecutive bill credits when they contact the Company to inform them that they have received a better priced offer for the same or comparable service(s) from a competitor, or when they contact the Company to disconnect service(s) and agree to retain their service(s) with the Company.

To be eligible, the customer must be subscribed to any business local exchange service and must agree to retain the service(s) for one year after receiving the bill credit. Eligible customers who are subscribed to any local exchange service will receive a $5.00 per line bill credit for six months when they agree to retain their service(s) for a minimum of twelve additional months, or will receive a $5.00 per line bill credit for twelve months when they agree to retain their service(s) for a minimum of twenty-four additional months. Customers may receive the credits for a maximum of ten lines.

Eligible customers who are subscribed to any bundled service will receive a $10.00 bill credit per bundle for six months when they agree to retain their bundled service(s) for a minimum of twelve additional months, or will receive a $10.00 bill credit per bundle for twelve months when they agree to retain their service(s) for a minimum of twenty-four additional months. Customers may receive the credits for a maximum of ten bundles.

The credits will begin appearing on customer bills the first month bill following the customer's acceptance of this program. The benefits awarded under this program may not be combined with the benefits of other currently available programs or promotions.

If the customer discontinues service(s) prior to the twelve or twenty-four month commitment period, the credits issued under this promotion will be rescinded and charges for the credit amounts will be reflected on the customer's final bill. Customers are also liable for 50% of the remaining monthly recurring charges for the service(s) disconnected. (N)

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.20 **RESERVED FOR FUTURE USE** (Cont'd) (D) (T)

(D)

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.20 **RESERVED FOR FUTURE USE** (Cont'd) (D) (T)

(D)

(O)

U13.21

RESERVED FOR FUTURE USE.

(O)

(O) Material previously located on this page now appears in Section U100.12, Original Page 50.

(O)

U13.21

RESERVED FOR FUTURE USE.

(O)

(O) Material previously located on this page now appears in Section U100.12, Original Page 51.

(O)

U13.21

RESERVED FOR FUTURE USE.

(O)

(O) Material previously located on this page now appears in Section U100.12, Original Page 52.

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.22 EXPRESSTOUCH SERVICE

U13.22.1 GENERAL

a. ExpressTouch services are a group of central office-based call management features that forward the calling party's number to a terminating central office, allowing customers to effectively manage their call flow. ExpressTouch services work only on calls that originate and terminate within ExpressTouch equipped offices, i.e., calls within a single ExpressTouch equipped office or calls between ExpressTouch equipped offices linked by Signaling System 7 (SS7) network technology.

U13.22.2 REGULATIONS

a. ExpressTouch services are provided from specially equipped Company Central Offices and enable customers to access various features by dialing a specific code on either a rotary-dial or Touch-Tone calling basis. ExpressTouch services are not provided on dial tone lines serving any Private Branch Exchange (PBX).

b. The customer of record will be responsible for all rates and charges associated with ExpressTouch services as described in Section U13.22.4 following. The customer of record will be charged for all features activated on his service and charged the applicable monthly subscription rate for each line on which ExpressTouch services are provided.

c. The services are available to residence and business customers who have rotary or Touch-Tone service for calls within the ExpressTouch service area. Customers with rotary service can access ExpressTouch by dialing "11" instead of "*".

d. ExpressTouch can be provided on a stand alone basis or may be enhanced by use with Custom Calling Service features as described in other sections of this tariff.

e. An ExpressTouch customer may employ available ExpressTouch features only under the following conditions:

(1) When both the ExpressTouch customer and the other party involved in the call are served from the same central office, even if the other party does not subscribe to ExpressTouch.

(2) When both the ExpressTouch customer and the other party involved in the call are served from different central offices which are linked by facilities that can handle the delivery of the calling number, even if the other party does not subscribe to ExpressTouch.

f. Where the customer subscribes to **Caller ID**, the calling **name and** number will be forwarded from the terminating central office to the customer provided Customer Premises Equipment (CPE) display unit. (T)

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.22 EXPRESSTOUCH SERVICE (Cont'd)

U13.22.2 REGULATIONS (Cont'd)

g. Service charges do not apply when these services are installed.

h. ExpressTouch features cannot be activated for PBX equipment, Payphone Line Service, ISDN-PRI or ISDN-BRI.

i. Number delivery for calls originated from PBX will display the main PBX number only.

j. Caller ID Per Line Blocking is available at no charge to law enforcement and crisis intervention agencies as follows:

(1) The agency should establish that its business is law enforcement or one which the divulgence of identities over the telephone could cause serious personal or physical harm to its employees or clients, such as a domestic violence intervention agency and;

(2) The agency should establish that the forwarding of numbers through **Caller ID–Number Only or Caller ID with Name** would seriously impair or prevent it from performing its business and; (T)

(3) The agency should establish that no reasonable offering by the Company, other than blocking, will protect its desired anonymity.

The head of the agency must submit written certification on official letterhead to local Company management citing the need for blocking when the conditions outlined in this tariff are met.

k. Due to Caller ID Blocking, **Caller ID–Number Only or** Caller ID with Name feature is not suitable for the provision of 911 or E911 and is, therefore, not available to 911 or E911 providers. (T)

(D)
(D)

U13.22 EXPRESSTOUCH SERVICE (Cont'd)

U13.22.3 EXPRESSTOUCH FEATURES

a. Return Call

Return Call enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered or the number is known. The customer can dial an activation code to request that the network place the call.

If the called line is available, the call is completed. If the called line is not available (busy or not answered) and the Return Call feature is activated, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty (30) minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the calling customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed. If the customer has Calling Number Delivery, the calling party's number will be displayed simultaneously with the distinctive ring.

If the last incoming call originated from a telephone where delivery of the number was suppressed, either via per call or per line blocking, the Return Call feature will not activate.

Return Call is available on a flat rate or a usage sensitive basis. Under the usage sensitive basis, whether the customer chooses to advance the call or abandon the call, the activation charge will apply. The provision of this service on a usage sensitive basis is subject to technical limitations and is provided on a where available basis.

b. Repeat **Dial** (T)

Repeat **Dial**, when activated, automatically redials the last number the customer dialed if the call was answered, not answered or busy. If the called line is available, the call will be placed. If the called line is not available, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty (30) minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed. (T)

Repeat **Dial** is available on a flat rate or a usage sensitive basis. Under the usage sensitive basis, the customer will incur an activation charge whether the customer chooses to advance or abandon the call. The provision of this service on a usage sensitive basis is subject to technical limitations and is provided on a where available basis. (T)

c. Call Trace

Call Trace enables the customer to initiate an automatic trace of the last call received, regardless of the time lapse since the last call, providing there have been no intervening outgoing calls. To initiate the trace, the customer must dial an activation code, then dial a "1". Upon activation by the customer, the network automatically sends a message to the Company indicating the calling number, the time the call was received and the time the trace was activated. The customer using this feature is required to contact the local Company business office for further action. The customer is not provided the traced number.

U13. MISCELLANEOUS SERVICE ARRANGEMENT

U13.22 EXPRESSTOUCH SERVICE (Cont'd)

U13.22.3 EXPRESSTOUCH FEATURES (Cont'd)

c. Call Trace (Cont'd)

If the customer makes or receives another call after hanging up from the traced call or if the Call Waiting feature (described in other Sections of this tariff) is activated prior to activating the trace, Call Trace will not record the correct number.

In situations where the Call Trace functionality is activated by a subscriber, information pertaining to nonpublished numbers will be provided to the authorized law enforcement agency upon request of the agency.

This feature requires no additional equipment on the customers' premises. This feature can be activated to trace calls that have originated from Payphone Line Service. Call Trace will trace only those calls which are originated from a location served by the ExpressTouch network.

A separate charge applies to each activation of this feature.

d. **Caller ID–Number Only – Obsolete – See Section U100.** (C)

(O)

(O)

(O) Material previously found on this page now appears in Section U100, Original Page 56.

U13. MISCELLANEOUS SERVICE ARRANGEMENT

U13.22 EXPRESSTOUCH® SERVICE (Cont'd)

U13.22.3 EXPRESSTOUCH FEATURES (Cont'd)

e. Caller ID Per Call Blocking (M)

Caller ID Per Call Blocking allows a customer to temporarily prevent the transmission of that customer's directory number and/or name when making a call, and thus control availability of the calling number to the called party.

The transmission of the directory number and/or name can be temporarily prevented on an as needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to prevent transmission of the directory number and/or name.

Caller ID Per Call Blocking is available to all customers.

Caller ID Per Call Blocking will not prohibit the delivery of the calling party's telephone number and/or name to 800/888 Service customers.

f. Caller ID Per Line Blocking

Caller ID Per Line Blocking allows customers to prevent transmission of their directory numbers and/or names on all outgoing calls placed from the customer's line. Caller ID Per Line Blocking is in operation on a continuous basis. A service order is required to establish or remove this feature.

The transmission of the directory number and/or name can be temporarily enabled on an as needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to allow transmission of the directory number and/or name.

Caller ID Per Line Blocking is available to certain customers as described in Section U13.22.2.j preceding, at no charge.

Caller ID Per Line Blocking will not prohibit the delivery of the calling party's telephone number and/or name to 800/888 Service customers. (M)

(M) Material now appearing on this page previously appeared on Seventh Revised Page 32.

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.22 EXPRESSTOUCH® SERVICE (Cont'd)

U13.22.3 EXPRESSTOUCH FEATURES (Cont'd)

g. Selective Call Forward

Selective Call Forward allows subscribers to give priority treatment to certain calls by transferring only those calls originating from a subscriber-designated list of telephone numbers. The subscriber may include up to twelve (12) telephone numbers from the ExpressTouch service area on the Selective Call Forward list. The feature screens incoming calls against the subscriber's list. Calls coming from a number on the subscriber's list are forwarded to another telephone number designated by the subscriber.

Subscribers activate and deactivate the feature by dialing an access code. Automatic announcements tell subscribers whether the feature is activated or deactivated, what directory numbers are on the screening list and the forward-to directory number. Subscribers can modify this information in response to prompts from the Company's central office equipment.

h. Selective Call Acceptance

Selective Call Acceptance screens incoming calls against a list of subscriber-specified directory numbers and accepts only those calls from numbers on the list. Calls from other numbers within the ExpressTouch service area are denied access to the subscriber's line; callers receive an announcement stating that the called party is not accepting calls at this time. Calls from outside the ExpressTouch service area will ring normally.

This feature also controls access to computer lines for security reasons by restricting directory numbers that can terminate to computer lines.

Subscribers can include up to twelve (12) numbers from within the ExpressTouch service area on their Selective Call Acceptance list. Subscribers dial an access code to activate or deactivate the feature, determine status of the feature, review the Selective Call Acceptance list and add or delete numbers from the list.

i. Selective Call **Blocking** (T)

Selective Call **Blocking** allows subscribers to reject incoming calls from up to twelve (12) numbers on a list (T)
designated by the subscriber. Subscribers may create the Selective Call **Blocking** screening list from among (T)
telephone numbers within the ExpressTouch service area. When a call is placed to the subscriber's number from a number on the screening list, the caller receives an announcement that the called party is not accepting calls at this time.

By dialing a code immediately after an unwanted call is received, subscribers can add the last incoming call number to their Selective Call **Blocking** list even if the number is unknown to them. (T)

Selective Call **Blocking** will not operate if the incoming call number is outside the ExpressTouch service area. (T)

Subscribers may activate and deactivate the feature, determine feature status, review the directory number list and add or delete entries from the list by dialing access and modification codes.

U13.22 EXPRESSTOUCH SERVICE (Cont'd)

U13.22.3 EXPRESSTOUCH FEATURES (Cont'd)

j. Caller ID with Name

Caller ID with Name enables the display of the number of the calling party and the name (up to fifteen (15) characters) associated with the calling party's directory listing on a Customer Premises Equipment (CPE) display device attached to the customer's telephone line. The calling party's number and associated name are delivered for continuous display during the silent period between the first and second ringing cycles. A telephone with display capability is required to receive and display the calling number and name.

The Company will forward all telephone numbers and associated names, subject to technical limitations, including telephone numbers and associated names of customers subscribing to Nonpublished Listing Service described in other sections of this tariff.

Where facilities are available, Anonymous Call Rejection is provided with Caller ID with Name at no additional charge. (N) (O)

Anonymous Call Rejection (ACR) allows subscribers to reject receipt of calls from callers who utilize Caller ID Blocking. The calling party who has chosen to block delivery of his name and number will hear a recorded announcement stating that the called party will not accept anonymous calls. The announcement will also state that the caller should hang up and call back with caller identification unblocked to complete the call. (O)

Subscribers may deactivate Anonymous Call Rejection by dialing the deactivation code (*87 or 1187) and may receive calls from callers utilizing Caller ID Blocking. Subscribers must dial the reactivation code (*77 or 1177) to reactivate Anonymous Call Rejection. Confirmation announcements will confirm activation and deactivation of the feature.

Calls routed to the Anonymous Call Rejection recorded announcement are not considered complete calls and will not be billed by the Company. (N)

k. Selective Call Ring (T)

Selective Call Ring is a service which allows subscribers to differentiate incoming calls by assigning a distinctive ring to certain numbers. If the Selective Call Ring subscriber also has Call Waiting and is on the phone, a distinctive call waiting tone will alert the subscriber to an incoming call from a number on the screening list.

The distinctive ring or distinctive call waiting tone is activated when a call is received from a telephone number that matches one (1) of up to thirty-one (31) numbers on the Selective Call Ring list. The Selective Call Ring list is created by the subscriber through an interactive dialing sequence and can be altered at the subscriber's discretion. The feature can also be deactivated at the subscriber's discretion.

For Selective Call Ring to work, the incoming call must be identified by the switch as a unique number. The feature will not work on numbers that are part of a multi-line hunt group unless the number is the main number or each terminal has a unique number assigned within the group.

(O) Material previously found on this page now appears in Section U100, Original Page 56.

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.22 EXPRESSTOUCH SERVICE (Cont'd)

U13.22.4 RATES AND CHARGES

Service Charges do not apply when ExpressTouch Services are installed.

		Monthly Rate	
			(D)
a.	Return Call	$5.00	
	Usage Charge (Per Activation)	**1.38**	(I)
b.	Repeat Dial	5.00	
	Usage Charge (Per Activation)	**1.38**	(I)
c.	Call Trace		
	Usage Charge (Per Activation)	5.00	
d.	Caller ID Per Call Blocking	No Charge	
e.	Caller ID Per Line Blocking	2.00	
f.	Selective Call Forward	5.00	
g.	Selective Call Acceptance	5.00	
h.	Selective Call Blocking	5.00	
i.	Caller ID with Name (includes Anonymous Call Rejection)	9.00	
j.	Selective Call Ring	5.00	(D)

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.23 PRIVACY ID

U13.23.1 GENERAL

Privacy ID provides Caller ID subscribers with the ability to identify unavailable, unknown, blocked and private numbers. Privacy ID intercepts all unidentified calls before the subscriber's telephone rings then asks the caller to state their name or company. Once the calling party has responded, the service rings the subscriber and announces the calling party's information. The subscriber has the option to accept the call, reject the call, play an announcement to the calling party or forward the call to voicemail.

U13.23.2 REGULATIONS

1. The Privacy ID subscriber may provide calling parties with a Caller's Access Code. Use of this access code allows the calling party to bypass Privacy ID.

2. Privacy ID is provided subject to availability of facilities.

3. Privacy ID is not offered in conjunction with Integrated Service Digital Network (ISDN), Public Communication Service, Centrex, Centrex Service II and PBX systems.

4. When the Call Trace and Return Call features are activated on calls intercepted by Privacy ID, the telephone number captured is that of the Service Node, which performs Privacy ID, not the telephone number of the calling party.

5. Caller ID with Name is required in order to subscribe to Privacy ID.

6. Service Charges do not apply when Privacy ID is installed.

U13.23.3 RATES AND CHARGES

1. Service charges and monthly rates for exchange access lines and other services with which this service is associated apply, as appropriate.

	Residence	Business	
2. Privacy ID	$**5.00**	$5.95	(I)

3. Privacy ID is available as an add-on to Personal II Solution and Standard Home Phone II at a monthly rate of $4.00.

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.24 **RESERVED FOR FUTURE USE** (C)

(D)

(D)

U13.24 **RESERVED FOR FUTURE USE** (Cont'd) (C)

(D)

(D)

U13.25 CALL LINE IDENTIFIER (T)

U13.25.1 General (N)

a. Call Line Identifier is used to attempt to trace and identify, at the request of a subscriber, the source or origin of obscene, harassing, and/or other nuisance type of telephone calls. Call Line Identifier service is intended for situations where subscribers require extended trace for a specified length of time on a per line basis. The Call Trace feature, as specified in Section U13.22.3.c. of this tariff, differs from Call Line Identifier service in that Call Trace is activated on a per call basis.

U13.25.2 Regulations

a. Subscribers initiate requests for Call Line Identifier service by contacting the Annoyance Call Center.

b. Requests for Call Line Identifier service will be evaluated by the Annoyance Call Center. The Company will trace calls when requested based upon the availability of line identification equipment.

c. Call Line Identifier service will apply per line upon request at the rates and for the time periods specified in Section 13.25.3 following.

d. The Company does not guarantee successful call trace results when line identification equipment is placed. When call trace results are successful, the identity of the offending line subscriber will only be furnished to the appropriate law enforcement agency, pursuant to signed Disclosure Authorization by the offended subscriber.

e. In the event a customer requested call trace is unsuccessful, the customer will be given the option of changing the telephone number at no charge.

f. The Company will not be liable for any damages or injuries of whatever kind to property or to any individuals, which may, in any manner, result from the provision of this service, or from any mistakes, interruptions, delays, or errors by the Company in connection with Call Line Identifier service which were not caused by the Company's failure to maintain proper standards of maintenance and operation or by the Company's failure to exercise reasonable supervision (i.e., willful neglect). (N)

U13.25 ***CALL LINE IDENTIFIER* (Continued)** (T)

U13.25.2 Regulations (Continued) (N)

g. This tariff does not apply to trap and trace ordered by the state or federal courts, or to emergency situations, such as kidnapping, threatening of jurors, witnesses, or judicial officers, or similar emergencies, declared by a law enforcement agency within its legal powers.

h. Any Call Line Identifier conducted under this tariff shall be at the discretion of the Company and is subject to the availability of facilities.

U13.25.3 Rates and Charges

		Nonrecurring Charge
a.	***30 – Day Period (per line)***	***$ 50.00***
b.	***12 – Month Period (per line)***	***$ 55.00***
c.	***Renewal Request for 30 – Day or 12 – Month Periods which involve the same telephone number(s) (per line)***	***$ 20.00***

(N)

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.26 SATISFACTION GUARANTEE PROGRAM

U13.26.1 GENERAL

(C)

a. **A Satisfaction Guarantee Program is available to business customers who subscribe to any of the following qualifying services:**

Individual Business Line	**Key Trunk**
PBX Trunk	**Centrex**

b. **When business customers notify the Telephone Company within thirty (30) days after installation of a qualifying service(s) that they are not satisfied with their service(s) and subsequently request disconnection of that service(s), they are eligible to receive a full credit of all nonrecurring charges directly associated with the establishment of the qualifying service(s) and the monthly charges billed for the service(s) through the date of disconnection.**

c. **To receive credit, the customer must submit a cancellation notice to the Telephone Company via a web based on-line form within thirty days of the service installation date and at least 5 days before the Telephone Company receives a disconnection request from the customer or the customer's new service provider.**

d. When the last day of the thirty-day period falls on a weekend or legal holiday, the customer must submit the web-based cancellation notice no later than the first business day following the weekend or legal holiday, to be eligible for credit.

(C)

e. Customers who request disconnection under this program will not be assessed an early termination fee or payment of any minimum service period amounts that would otherwise apply for early disconnection of the service(s).

f. Reimbursements will be issued in the form of a bill credit or check. The customer is responsible for payment of all invoices issued prior to the date of disconnection and for payment of the final invoice rendered by the Telephone Company.

U13.26 SATISFACTION GUARANTEE PROGRAM (Continued)

(C)

U13.26.2 **LIMITATIONS**

a. This program is not available to customers who cancel service(s) and replace the service(s) with another service provided by the Telephone Company. This program also is not available to customers for whom installation of the Telephone Company's tariffed services required special construction or special configurations.

b. If the customer who cancels the service(s) provided by the Telephone Company obtains service from a local service provider, the Telephone Company will not reimburse the customer for any installation charges passed on by that provider to establish service.

c. Each customer will be entitled to the credit one time per service.

d The Satisfaction Guarantee Program only applies to services provided under the regulations and rates specified in this Tariff and does not apply to services offered under a separately negotiated contract.

(C)

e The Telephone Company is not liable for any outage, damages or inconvenience encountered by the customer when switching to an alternative local service provider.

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.27 VOICE BUSINESS CONTINUITY

U13.27.1 General

a. Voice Business Continuity allows the subscriber to establish predetermined alternate routing plans for incoming voice traffic. Voice Business Continuity can be used as a disaster recovery service. The alternate routing plan, referred to hereafter as "Routing Plan," is created by the subscriber working with a Company representative when Voice Business Continuity is established. The Routing Plan is then loaded into the central office which serves the customer location, where it remains dormant until activated. This service is available with T1 based voice channel service such as ISDN-PRI.

b. The subscriber must establish a Routing Plan for each location included in the serving arrangement for which traffic is to be rerouted. The Voice Business Continuity subscriber must then contact the Company to activate the Routing Plan(s). This will route traffic to number(s) preselected by the Voice Business Continuity subscriber. In order to restore the original call routing, the subscriber must contact the Company to deactivate the alternate routing plan.

c. Voice Business Continuity is designed to be a disaster recovery service and is not available for routine call routing such as after hours call forwarding. The Company reserves the right to deny activation if this service is used for non-emergency situations.

U13.27.2 Definitions

ARRANGEMENT

Consists of one or more Routing Plans that have been identified by the subscriber.

BACKUP NUMBER

The number that calls are rerouted to when the Routing Plan is activated.

REDIRECTED NUMBER

Any subscriber number at the customer location included in the Routing Plan for which incoming calls will be rerouted when the plan is activated.

ROUTING PLAN

The alternate call routing plan established by the subscriber that can be activated at the subscriber's request. The Routing Plan handles **a maximum** of **five** telephone numbers at one customer location. Additional Routing Plans are required for each additional customer location. (C)

U13.27 VOICE BUSINESS CONTINUITY (Continued) (T)

U13.27.3 Regulations (N)

a. Voice Business Continuity is available where facilities or arrangements permit. The Company has the right to deny a request due to other operational priorities or the nature of the request.

b. The Voice Business Continuity subscriber must specify one or more primary points of contact and password which will be used by the Company representative to verify a request to activate, deactivate, or modify a subscriber's Routing Plan.

c. If the subscriber requests a Routing Plan with three or more Backup Numbers, requests assignment of a Redirected Number with more than one Backup Number, or requires that the Routing Plan handle more than twelve simultaneous calls to the Redirected Number, the Route Complexity Charge will apply. A Route Complexity Charge may also apply for other complex scenarios as identified by the Company. Provisioning of such requests is subject to approval of the Company and acceptance of the subscriber of the additional charge prior to provisioning by the Company.

d. A subscriber must identify one Backup Number for each Redirected Number in the Routing Plan or one Backup Number for multiple Redirected Numbers in the Routing Plan.

e. Upon request of the Voice Business Continuity subscriber, the Company will work with the subscriber to test the operation of the Routing Plan after initial establishment. Also upon request by the subscriber, the Company will test normal service before initiating recovery from an activated Routing Plan.

f. After initial establishment of the Routing Plan the subscriber may change the plan for a given location up to five times per contract year, at no charge. A Plan Update Charge will apply for all subsequent changes. Changes include, but are not limited to, adding or dropping a number or changing a Backup Number(s).

g. The Voice Business Continuity subscriber is responsible for payment of usage charges (toll, expanded local, or other) for each call routed to a subscriber location not included in the same local calling area as the original subscriber location.

h. Unless the Voice Business Continuity subscriber identifies a different Interexchange Carrier (IC) for any traffic routed to an out of LATA location, the Routing Plan will use their existing IC.

i. This service is not eligible for Temporary Suspension of Service (Vacation Service) as specified in Section U2 of this Tariff. (N)

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.27 VOICE BUSINESS CONTINUITY (Continued)

U13.27.3 Regulations (Continued)

j. Each of the Voice Business Continuity subscriber's Redirected Numbers must reside in a Company central office.

k. The Voice Business Continuity subscriber is responsible in ensuring that the Backup Number(s) have adequate facilities to support the increase in call volume.

l. The activated Routing Plan will remain active until the Voice Business Continuity subscriber requests to have original call routing restored.

U13.27.4 Limitation of Liability

The following provisions apply in addition to the Limitation of Liability provisions specified in Section U2 of this Tariff.

a. Voice Business Continuity is intended to allow a subscriber to reroute incoming calls. It may provide help during some network affecting problems, such as a cut cable between the end office and the subscriber's location by rerouting incoming calls to an alternate location. However, the Company does not guarantee the availability or reliability of Voice Business Continuity in the event of a network affecting disaster. In the event of a network affecting disaster, Voice Business Continuity may function normally, may not function at all, or it may function unpredictably depending on what part of the network is affected and how serious the affect is.

b. Activation of subscriber plans will be performed on a first come, first served basis. When the subscriber requests that Voice Business Continuity be activated, every effort will be made to activate the service as rapidly as possible. However, the length of the delay between the time that the subscriber requests activation and the time that activation actually occurs depends on a number of factors including the number of other Voice Business Continuity activations being processed when a particular request is received as well as the network load at the time the Voice Business Continuity activation command is received. In the case of an area-wide crisis, if many subscribers call at the same time to request service activation, those calling last may have a considerably longer waiting period for activation to be completed. As a result, no representation is made as to the length of time it will take to implement a particular activation request.

U13.27 VOICE BUSINESS CONTINUITY (Continued)

U13.27.4 Limitation of Liability (Continued)

The following provisions apply... (Continued)

c. In no event shall the Company, nor its agents, be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission, or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. Neither the Company, nor its agents, shall be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment, nor on equipment owned or leased by the subscriber.

d. Neither the Company, nor its agents, assume liability for any loss of revenues, increased costs, expenses, liabilities, or inconvenience experienced by the subscriber due to any unsatisfactory performance of Voice Business Continuity. Further, neither the Company, nor its agents, shall assume any liability for consequential, indirect, or incidental damages.

U13.27.5 Restrictions

A Voice Business Continuity alternate routing number cannot be a subscriber Redirected Number in another active routing plan within the LATA.

U13.27.6 Rates and Charges

a. Application of Rates

(1) The Voice Business Continuity Nonrecurring Charge and Monthly Rate apply for each Routing Plan established by the subscriber.

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.27 VOICE BUSINESS CONTINUITY (Continued)

U13.27.6 Rates and Charges (Continued)

a. Application of Rates (Continued)

(2) The Route Complexity Charge may apply as deemed by the Company and is dependent upon the complexity of the Routing Plan. Charges will be communicated to and accepted by the customer prior to establishing the Routing Plan.

(3) A Voice Business Continuity monthly rate will apply per subscriber location based on the length of customer commitment will be 12, 24, 36, and 60 months. Subscribers who terminate prior to the expiration of the commitment period will incur termination charges. Termination charges will be calculated by multiplying the number of months remaining in the commitment period times 50 percent of the applicable monthly rate for each Routing Plan prematurely disconnected.

(4) The Plan Update Charge applies for subscriber-initiated changes to a Routing Plan in excess of the five changes allowed per contract year. Also, a subscriber may incur additional charges if requested changes to the Routing Plan warrant a Route Complexity Charge.

(5) Customers who request activation of a Routing Plan within three business days of establishing the service will incur a Priority Setup Request Charge, although there is no guarantee that the Company will meet the requested date.

(6) Service Connection Charges as specified in Section U4 of this Tariff will not apply.

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.27 VOICE BUSINESS CONTINUITY (Continued)

U13.27.6 Rates and Charges (Continued)

b. Rates

(1) Voice Business Continuity, per subscriber location

	Monthly Rate	Nonrecurring Charge
12 month rate	$65.00	$500.00
24 month rate	60.00	500.00
36 month rate	50.00	500.00
60 month rate	40.00	500.00

(2) Priority Setup Request Charge

Nonrecurring Charge
$300.00

(3) Route Complexity Charge

Nonrecurring Charge
$100.00

(4) Plan Update Charge

Nonrecurring Charge
$100.00

U13. MISCELLANEOUS SERVICE ARRANGEMENTS

U13.28 RESIDENCE CUSTOMER REFERRAL PROGRAM

U13.28.1 Terms and Conditions

a. Existing residence customers may be eligible for a one-time $50 bill credit when they submit a referral via the Company's Internet website that results in the establishment of a new customer account for service that includes residential local exchange service. This one-time $50 bill credit will be applied to the referring customer's account within sixty days after the Company has confirmed that the referred customer has established a new customer account for service that included a residential access line. This bill credit is limited to one bill credit per customer referral and unused credits will roll over to future months. Each customer is limited to a maximum of $600 in referral credits per calendar year.

b. New residence customers may be eligible for a $10 bill credit for six consecutive months. To be eligible, the Company has to confirm that the referred customer has established a new customer account for service that includes residential local exchange service. The $10 bill credits will be applied to the referred customer's account during each of the referred customer's first six bill cycles with the Company. If the referred customer discontinues the local exchange service prior to the end of the six month period, no additional credits will be applied although the referred customer will not be required to refund the Company for previously acquired bill credits.

U14. THIS SECTION RESERVED FOR FUTURE FILING

U15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

CONTENTS

			Page No.	
U15.1	GENERAL		1	
U15.2	CUSTOMER-PROVIDED TERMINAL EQUIPMENT		2.3	
	U15.2.1	Voice Transmitting and/or Receiving Terminal Equipment	2.3	
	U15.2.2	U.S. Government Executive Departments and Agencies	5	
	U15.2.3	Connection of Customer-Provided Voice Transmitting and/or Receiving Terminal Equipment for Recording of Two-Way Telephone Conversations	5	
	U15.2.4	Alarm Detection and Reporting Equipment	5.1	
	U15.2.5	Data Transmitting and/or Receiving Terminal Equipment	5.2	
U15.3	CUSTOMER-PROVIDED COMMUNICATIONS SYSTEMS		6	
	U15.3.1	Application	6	
	U15.3.2	Public Address and Loudspeaker or Radio Paging Systems	7	
	U15.3.3	U.S. Army, Navy and Air Force	8	
	U15.3.4	U.S. Coast Guard and U.S. Army National Guard	8	
	U15.3.5	Power, Pipe Line and Railroad Companies	8	
	U15.3.6	Federal Aviation Agency	9	
	U15.3.7	Network Protection Criteria	9	
U15.4	**RESERVED FOR FUTURE USE**			(T)
U15.5	PERSONAL HEARING AIDS		11	

U15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

U15.1 GENERAL

a. Customer-provided terminal equipment and communications systems may be used with the facilities of the Company for telecommunications services as provided in the following paragraphs. In all such cases, the customer-provided terminal equipment or communications systems will be so constructed, maintained and operated as to work satisfactorily with the facilities of the Company.

b. Customer-provided accessories may be used with the facilities of the Company for telecommunications service provided that such accessories comply with provisions specified in U15.1.d and U15.1.h following.

c. Where telecommunications service is available under this tariff for use in connection with customer-provided terminal equipment, protective circuitry or communications systems, the operating characteristics of such equipment or systems shall be such as not to interfere with any of the services offered by the Company. Such use is subject to the further provisions that the customer-provided equipment or systems does not endanger the safety of Company employees or the public; such use should also not damage, require change in or alteration of, the equipment or other facilities of the Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the telecommunications system or otherwise injure the public in its use of the Company's service. Upon notice from the Company that the customer-provided equipment or systems are causing or are likely to cause such hazard or interference, the customer shall make such change as shall be necessary to remove or prevent such hazard or interference. The customer shall be responsible for the payment of Company charges, as specified in Section U15.4 following, for visits by the Company to the customer's premises where a service difficulty or trouble report results from customer-provided equipment or systems.

d. The Company shall not be responsible for the installation, operation or maintenance of any customer-provided terminal equipment, protective circuitry or communications systems. Telecommunications service is not represented as adapted to the use of customer-provided terminal equipment or systems. Where such are connected to Company facilities, the responsibility of the Company shall be limited to the furnishing of facilities suitable for telecommunications service and to the maintenance and operation of such facilities in a manner proper for such telecommunications service. Subject to this responsibility, the Company shall not be responsible for (1) the through transmission of signals generated by the customer-provided equipment, protective circuitry or systems or for the quality of, or defects in, transmission or (2) the reception of signals by customer-provided equipment, protective circuitry or systems.

e. The Company will not be responsible to the subscriber or otherwise, if changes in the Company's telecommunication facilities, equipment, operations or procedures renders the customer-provided terminal equipment, protective circuitry or communications systems obsolete or require modification or alteration of such equipment. The Company will give at least ninety (90) days notice in writing if such changes can reasonably be expected to occur, allowing the customer an opportunity to maintain uninterrupted service.

f. The Company will not be responsible for any loss or damage, nor for any impairment or failure of the service, arising from or in connection with the use of facilities of customers and not caused solely by the negligence of the Company.

g. Satisfactory performance of the telecommunications network requires continuing functional compatibility of the network control signals and the switching equipment involved. To assure such continuing compatibility, network signaling in the furnishing of telecommunications service shall be performed by equipment furnished, installed and maintained by the Company unless the customer-provided terminal equipment or protective circuitry meet the requirements of Part 68 of the FCC Rules and Regulations.

U15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

U15.1 GENERAL (Cont'd)

h. Where any customer-provided equipment, protective circuitry or telecommunications systems are used with telecommunications service in violation of any of the provisions in this tariff, the Company will take such immediate action as is necessary for the protection of its services and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or systems or correct the violation and shall confirm in writing to the Company within ten (10) days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation or to give the required written confirmation to the Company within the time stated above shall result in termination of the customer's service until such time as the customer complies with the provisions of this tariff.

i. Customer-provided terminal equipment or communications systems which serve a location which the Company considers impracticable because of hazard or inaccessibility may be connected with telecommunications service only by means of connecting equipment furnished by the Company (unless the customer-provided terminal equipment, communications systems, protective circuitry or premises wiring meets the requirements of Part 68 of the FCC Rules and Regulations).

j. The customer does not hold the Company liable for claims for infringement of patents arising from combining such equipment or systems with, or using it in connection with, facilities of the Company, and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.

k. The customer must provide all the electrical power necessary for the operation of customer-provided communications systems, equipment and associated lines to the point of interconnection.

l. The customer must provide and install all wiring from the point of connection with Company facilities and will make the actual connection to the Company facilities.

m. Terminal equipment or protective circuitry lawfully connected directly to the Company's exchange facilities in each exchange as of June 1, 1978, where compatible, may continue to be connected for the life of the equipment in the same or a compatible exchange without being registered, unless subsequently modified.

(1) Entire PBX or key telephone systems, including their equipment premises wiring and protective apparatus (if any), lawfully connected directly to the Company's exchange facilities, in each exchange as of June 1, 1978, may continue to be connected for the life of the equipment in the same or a compatible exchange without being registered, unless subsequently modified. Additions to such systems may be made up to January 1, 1980, without registration of any additional equipment involved provided that:

(a) Any premises wiring added conforms to Part 68 of the FCC Rules and Regulations,

(b) Any equipment added is of a type directly connected to the telephone network as of June 1, 1978.

Changes to PBX or key telephone systems covered in this paragraph may only be made by the manufacturer of the PBX or key telephone system, or a duly authorized agent of the manufacturer.

n. Terminal equipment and protective circuitry of a type lawfully connected directly to the Company's exchange facilities in each exchange as of June 1, 1978, where compatible, may be connected thereafter in the same or compatible exchange until January 1, 1980, at which time all terminal equipment and protective circuitry, other than terminal equipment and protective circuitry covered in p. following, must be registered in accordance with Part 68 of the FCC Rules and Regulations.

U15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

U15.1 GENERAL (Cont'd)

n. (Cont'd)

(1) PBX or key telephone systems of a type lawfully connected directly to the Company's exchange facilities in each exchange as of June 1, 1978, where compatible, may be connected after June 1, 1978, in the same or compatible exchange until January 1, 1980, at which time all PBX or key telephone systems covered in p.(1) following, must be registered in accordance with Part 68 of the FCC Rules and Regulations. All premises wiring must conform to rules specified in Part 68 of the FCC Rules and Regulations. Changes to PBX or key telephone systems covered in this paragraph may only be made by the manufacturer of the PBX or key telephone systems or a duly authorized agent of the manufacturer.

o. Terminal equipment and protective circuitry, and PBX or key telephone systems, of a type not lawfully connected directly to the Company's exchange facilities in each exchange on June 1, 1978, where compatible, may be directly connected after January 1, 1980, in the same or a compatible exchange only if the customer-provided terminal equipment, protective circuitry or PBX or key telephone systems has been registered in accordance with Part 68 of the FCC Rules and Regulations.

(1) PBX or key telephone systems of a type lawfully connected directly to the Company's exchange facilities in each exchange as of June 1, 1978, or registered in accordance with Part 68 of the FCC Rules and Regulations, and are presently connected to the Company's exchange facilities by protective apparatus, may remove such protective apparatus and connect directly if the following conditions are met:

(a) Any premises wiring whose classification is changed thereby is qualified as if newly installed under Part 68 of the FCC Rules and Regulations.

(b) All equipment in the system are of a type directly connected to the telephone network as of June 1, 1978, or are registered in accordance with Part 68 of the FCC Rules and Regulations.

p. Terminal equipment not registered nor grandfathered in accordance with Part 68 of the FCC Rules and Regulations may be connected to the network pursuant to the tariff provisions in effect prior to June 1, 1978, requiring the use of a Company-provided network control signaling unit and connecting arrangement or customer-provided protective circuitry registered in accordance with Part 68 of the FCC Rules and Regulations.

(1) Customer-provided key telephone instruments may not be connected to Company equipment or services either directly or through customer or Company-provided registered or grandfathered protective circuitry.

q. The Company will not be liable for damages arising out of injuries to persons or property from voltages or currents transmitted over the facilities of the Company caused by the customer-provided terminal equipment or protective circuitry.

r. When the customer elects to provide the station instrument in conjunction with individual line service, the Company may provide one (1) Company-provided ringer (or other device with line test capability) to the line when necessary to provide line test capability.

s. Customers may be required to notify the Company that they wish to connect customer-provided terminal equipment or protective circuitry to the telephone network before such connection is made. The Company may require the customer to provide the following:

(1) The FCC Registration Number.

(2) The Ringer Equivalence Number.

U15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

U15.1 GENERAL (Cont'd)

s. (Cont'd)

(3) Other information that may be required to assure the compatibility of the equipment.

(4) USOC code for jack required or plug description.

(5) The line or lines to which it will be connected.

t. Customers who wish to connect equipment which had been directly connected or equipment of a type which had been directly connected prior to the effective dates of the FCC Order may be required to notify the Company that they wish to connect such equipment prior to connection. The Company may require the customer to provide the following:

(1) Manufacturer's Name

(a) Normally, the manufacturer's name is imprinted on the base of the equipment.

(2) Model Number and Description

(a) The model number is helpful on ancillary devices to identify the device.

(b) If a particular model number is not on the acceptable list, but it is of an acceptable manufacturer, the Company will provide the interconnection for the device.

(3) Description of Plug for Connection

(a) If the plug is not compatible with the standard Company-provided jack, the customer must obtain and equip his apparatus with a compatible plug or cord before the equipment can be connected.

(4) It should be recognized that the list of acceptable non-registered equipment is a summary of all known equipment currently in use and connected to the network throughout the telephone industry and that unacceptable items will be the exception.

(5) It should be clearly understood that the provision of jacks by the Company does not guarantee that the customer-owned device will function. It is the customer's responsibility to be sure his device being connected is in proper working order.

(6) The Company is not responsible for checking ringers, removing or replacing cords or in any way modifying a customer-owned device.

u. When determination has been made that customer-provided equipment is causing harm to the telephone network, the Company shall notify the customer by the most expedient means that a temporary discontinuance of service is required. However, where prior notice is not practical, the Company shall discontinue service without notice if the circumstances deem it necessary.

U15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

U15.1 GENERAL (Cont'd)

v. When it is determined that customer-provided equipment has been connected without authorization, the following procedures will be followed:

(1) Taking whatever action that is necessary to protect the network.

(2) Notifying the customer in writing of the violation.

(3) Giving the customer ten (10) days to correct the situation and provide confirmation in writing that the violation has been corrected.

(4) Informing the customer of the complaint procedures as provided by the FCC.

U15.2 CUSTOMER-PROVIDED TERMINAL EQUIPMENT

U15.2.1 VOICE TRANSMITTING AND/OR RECEIVING TERMINAL EQUIPMENT

a. Direct Electrical Connections

Customer-provided voice transmitting and/or receiving terminal equipment which involves direct electrical connection to the facilities furnished by the Company for telecommunications service may be used with such facilities in accordance with (1) and (2) following, except where otherwise specified in this tariff.

(1) The connection shall be made through a Company network control signaling unit (except customer-provided tone-type address signaling through a Company-provided connecting arrangement or through customer-provided equipment which affects connections externally to a Company network control signaling unit by means of an acoustic or inductive connection) and a connecting arrangement which shall be furnished, installed and maintained by the Company as specified in this tariff.

(2) To protect the telecommunications network and the services furnished to the general public by the Company from harmful effects, the customer-provided voice transmitting equipment must comply with the following minimum network protection criteria:

(a) To prevent excessive noise and crosstalk in the network it is necessary that the power of the signal at the central office not exceed 12 db below one (1) milliwatt when averaged over any three (3) second interval. To insure that this limit is not exceeded, the power of the signal which may be applied by the customer-provided equipment to the Company interface located on the customer's premises will be specified for each type of connecting arrangement, but in no case shall it exceed 7 db below one (1) milliwatt, averaged over any three (3) second interval.

(b) To protect other services it is necessary that the signal which is applied by the customer-provided equipment meet the following limits:

(1) The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18 db below the power of the signal as specified in Section U15.2.1.a(2)(a)preceding.

(2) The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16 db below one (1) milliwatt.

(3) The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24 db below one (1) milliwatt.

U15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

U15.2 CUSTOMER-PROVIDED TERMINAL EQUIPMENT (Cont'd)

U15.2.1 VOICE TRANSMITTING AND/OR RECEIVING TERMINAL EQUIPMENT (Cont'd)

a. Direct Electrical Connections (Cont'd)

(2) (Cont'd)

(b) (Cont'd)

(4) The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36 db below one (1) milliwatt.

(5) The power in the band above 40,000 Hertz shall not exceed 50 db below one (1) milliwatt.

(c) To prevent the interruption or disconnection of a call or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment at no time have energy solely in the 2450 to 2750 Hertz band. If signal power is in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

b. Acoustic, Inductive Connections

(1) Customer-provided voice transmitting and/or receiving equipment may be acoustically or inductively connected with Company facilities for telecommunications services provided the acoustic or inductive connection is made externally to a Company network control signaling unit.

(2) To protect the telecommunications network and the services furnished to the general public by the Company from the harmful effects, the customer-provided voice transmitting equipment must comply with the following minimum network protection criteria:

(a) To prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal which is applied by the customer-provided equipment to the network control signaling unit located on the customer's premises be limited so that the signal power at the output of the network control signaling unit (i.e., at the input to the Company line) does not exceed 9 db below one (1) milliwatt when averaged over any three (3) second interval.

(b) To protect other services, it is necessary that the signal which is applied by the customer-provided equipment to the network control signaling unit located on the customer's premises meet the following limits at the output of the network control signaling unit (i.e., at the input to the Company line):

(1) The power in the band from 3,995 to 4,005 Hertz shall be at least 18 db below the power of the signal as specified in Section U15.2.1.b(2)(a) preceding.

(2) The power in the band from 4,000 to 10,000 Hertz shall not exceed 16 db below one (1) milliwatt.

(3) The power in the band from 10,000 to 25,000 Hertz shall not exceed 24 db below one (1) milliwatt.

(4) The power in the band from 25,000 to 40,000 Hertz shall not exceed 36 db below one (1) milliwatt.

(5) The power in the band above 40,000 Hertz shall not exceed 50 db below one (1) milliwatt.

U15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

U15.2 CUSTOMER-PROVIDED TERMINAL EQUIPMENT (Cont'd)

U15.2.1 VOICE TRANSMITTING AND/OR RECEIVING TERMINAL EQUIPMENT (Cont'd)

b. Acoustic, Inductive Connections (Cont'd)

(2) (Cont'd)

(c) To prevent the interruption or disconnection of a call or interferences with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the network control signaling unit located on the customer's premises be limited so that the signal at the output of the network control signaling unit (i.e., at the input to the Company line) shall at no time have energy solely in the 2450 to 2750 Hertz band. If there is signal power at the output of the network control signaling unit in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

(3) Accessories: Customer-provided accessories may be used with the facilities furnished by the Company for telecommunications service.

(4) Direct Electrical Connection: Where the use of any customer-provided terminal equipment as specified in these regulations involves direct electrical connection to the facilities furnished by the Company.

c. Connection of FCC Registered Equipment

(1) FCC registered terminal equipment, protective circuitry, data equipment or communications systems may be directly connected to the Company's exchange facilities in accordance with (a) through (g) following:

(a) Customer-provided terminal equipment, protective circuitry, data equipment or communications systems directly connected to exchange facilities must be registered in accordance with Part 68 of the FCC Rules and Regulations.

(b) Customer-provided terminal equipment, protective circuitry, data equipment or communications systems connected to exchange facilities, (except for Company-provided ringers or other line test devices) shall be made through standard plugs and standard Company-provided jacks so as to allow for easy and immediate connection or disconnection. Standards for plugs and jacks are as specified in Part 68 of the FCC Rules and Regulations.

(c) One (1) Company-provided ringer (or other device with line test capability) may be connected to the line at the discretion of the Company.

(d) Customers desiring to connect terminal equipment, protective circuitry, data equipment or communications systems to the Company's exchange facilities, before such connection is made, may require the customer to provide the following:

(1) The FCC Registration Number.

(2) The Ringer Equivalence Number of the registered terminal equipment or registered protective circuitry.

U15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

U15.2 CUSTOMER-PROVIDED TERMINAL EQUIPMENT (Cont'd)

U15.2.1 VOICE TRANSMITTING AND/OR RECEIVING TERMINAL EQUIPMENT (Cont'd)

c. Connection of FCC Registered Equipment (Cont'd)

(1) (Cont'd)

(d) (Cont'd)

(3) The line number or directory number to which the terminal equipment, protective circuitry, data equipment or communications systems, will be connected.

(4) Other such information that may be required to assure the compatibility of the connected equipment.

The Company will maintain a written record of the information provided by the customer. A customer who fails to notify the Company of such connection or is otherwise in violation of Part 68 of the FCC Rules and Regulations will be subject to disconnection from the particular line or directory number(s).

(e) Customers shall give notice to the Company upon final disconnection of customer-provided terminal equipment, protective circuitry, data equipment or communications systems from the particular line or directory number(s).

(f) In the event customer-provided terminal equipment or protective circuitry causes harm to the network, the Company will, where practicable, notify the customer that temporary discontinuance of service may be required. However, where prior notice is not practicable, the Company will, (1) promptly notify the customer of such temporary discontinuance, (2) afford the customer the opportunity to correct the situation which gave rise to the temporary discontinuance, and (3) inform the customer of his right to bring a complaint to the FCC pursuant to the procedures set forth in Part 68 of the FCC Rules and Regulations.

(g) Technical information concerning interface parameters sufficient to allow the customer to properly inter-connect his terminal equipment, including the number of ringers which may be connected to a particular line, shall be provided by the Company upon request.

(2) Connections Involving National Defense and Security

(a) In certain cases Part 68 of the FCC Rules and Regulations permit the connection of non-Registered terminal equipment or communications systems to the telecommunications network, provided that:

The Secretary of Defense, the head of any other governmental department (having requisite Federal Communications Commission approval) or their authorized representative certifies in writing to the Company that:

(1) The connection is required in the interest of national defense and security;

(2) The equipment to be connected either complies with the technical requirements of Part 68 of the FCC Rules and Regulations or will not cause harm to the telecommunications network or Company employees; and

(3) The work is supervised by an installation supervisor who meets the qualifications stated in Part 68 of the FCC Rules and Regulations.

U15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

U15.2 CUSTOMER-PROVIDED TERMINAL EQUIPMENT (Cont'd)

U15.2.2 U.S. GOVERNMENT EXECUTIVE DEPARTMENTS AND AGENCIES

Equipment of a department or agency of the Executive Branch of the U.S. Government used for the purpose of disguising or concealing the contents or meaning of communications may be connected to Company facilities subject to the regulations and conditions stated below.

a. The head of the department or agency whose equipment is to be connected or his authorized representative, shall notify the Company in writing that such connection is necessary to safeguard official information which requires protection in the interest of national defense or other confidential official information disclosure of which to unauthorized persons would be detrimental to the public interest.

b. The connection shall be made by means of connecting equipment arrangements.

NOTE: Except as provided elsewhere in this tariff (especially in Section U15.2.1.c(1)(g) preceding) facilities of the Company will be connected to facilities of the U.S. Government Agencies as specified above.

U15.2.3 CONNECTION OF CUSTOMER-PROVIDED VOICE TRANSMITTING AND/OR RECEIVING TERMINAL EQUIPMENT FOR RECORDING OF TWO-WAY TELEPHONE CONVERSATIONS

a. Regulations

(1) General

Telecommunications service furnished by the Company is not represented as adapted to the recording of telephone conversations. However, customer-provided recording equipment may be used in connection with telecommunications service subject to the following conditions:

(a) Connection of customer-provided voice recording equipment with facilities of the Company for the recording of two-way telephone conversations is permitted only by means of a direct electrical connection through a connecting arrangement which contains a recorder tone device automatically producing a distinctive recorder tone that is repeated at intervals of approximately fifteen (15) seconds when the recording equipment is in use. Recorder connector equipment which does not contain the automatic recorder tone device may be furnished to public fire and police departments for use on central office lines assigned exclusively for the receipt of local or intrastate fire and police calls and attended at all times for such purpose provided that the fire and police departments certify these conditions will be observed.

In lieu of the above arrangement, connection may be made through a portable direct electrical connecting arrangement. The portable connecting arrangement shall be connected with the access line through jacks installed by the Company on each line or at each station used for recording purposes, except that where recording is done at a cord switchboard, a portable jack box supplied and maintained by the Company may be used.

The customer-provided voice recording equipment must comply with the minimum network protection criteria set forth for direct electrical connection of customer-provided voice terminal equipment in Section U15.2.1.a(2) preceding.

U15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

U15.2 CUSTOMER-PROVIDED TERMINAL EQUIPMENT (Cont'd)

U15.2.3 CONNECTION OF CUSTOMER-PROVIDED VOICE TRANSMITTING AND/OR RECEIVING TERMINAL EQUIPMENT FOR RECORDING OF TWO-WAY TELEPHONE CONVERSATIONS (Cont'd)

a. Regulations (Cont'd)

(2) Basis of Connection

(a) Connecting equipment as referred to in (1) preceding is available for use with local, PBX, ABC, Long Distance (Local Toll) Message Telecommunications Service and Wide Area Telecommunications access lines, except that connecting equipment used for unattended operation is only available where full selective ringing is employed.

(b) The customer-provided equipment connected as provided in (1) preceding shall not be used to interconnect any line or channel of the Company with any other communications line or channel of the Company or of any other person, except as expressly authorized in Section U2 of this tariff.

(c) The customer-provided equipment may be connected with facilities of the Company only when and for so long as the customer furnishes a sufficient number of such equipment and subscribes to a sufficient number of access lines to handle adequately the volume of telephone calls received without interfering with any of the services offered by the Company. Such customer-provided equipment is not to be used for time-of-day, weather reports or other similar announcements which induce a large volume of telephone calls to be directed to the customer at or about the same time resulting in, preventing, obstructing or delaying the telephone service of others. In the event that the use of customer-provided equipment causes such interference, the Company shall have the right to discontinue service without prior notification to the customer.

Exception: The distinctive or recorder beep tone need not be produced when the recording equipment is used by the United States Secret Service of the Department of the Treasury to record two-way telephone conversations which concern the safety and security of the person of the President of the United States, members of his immediate family or the White House and its grounds. (Filed in compliance with FCC order adopted 1-2-75). Further, the elimination of the recorder beep tone is extended to the Department of Defense for recording two-way conversations over a Private Line Network in defense of the country. (Filed in compliance with FCC order adopted 5-24-76).

U15.2.4 ALARM DETECTION AND REPORTING EQUIPMENT

a. Regulations

(1) General

(a) Connection of customer-provided alarm detecting and reporting equipment with the facilities of the Company shall be made only through an alarm coupler. The alarm coupler consists of a one-way interface unit which, in response to a signal from the customer's device, seizes the telephone line, transmits dial pulses corresponding to a predetermined telephone number and a prerecorded voice alarm report originated by the customer's device to the line and disconnects at the end of the report.

(b) The alarm coupler is furnished for use in connection with telephones associated with individual lines or dial PBX and ABC station lines.

(c) The alarm coupler is furnished only for the purpose of reporting a condition or result of an operation of customer-provided equipment with which it is associated and shall not be used to connect any other customer-provided equipment with Company facilities.

(d) Customer-provided alarm detection and reporting equipment connected through an alarm coupler shall not be used to interconnect any line or channel of the Company with any other line or channel of the Company or any other person.

U15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

U15.2 CUSTOMER-PROVIDED TERMINAL EQUIPMENT (Cont'd)

U15.2.5 DATA TRANSMITTING AND/OR RECEIVING TERMINAL EQUIPMENT

Customer-provided data transmitting and/or receiving equipment (including telephotograph equipment) which involves direct electrical connection to the facilities furnished by the Company may be used with such facilities for telecommunications service either through a data set or data access arrangement, as described below in a. and b. following. Use of such service is on a two-point basis.

a. Data Set

Where the customer elects to use customer-provided data transmitting and/or receiving terminal equipment with a data set, the data set shall perform the functions of:

(1) Network control signaling (except customer-provided tone-type address signaling through a Company-provided connecting arrangement, or through customer-provided equipment which affects connections externally to a Company network control signaling unit by means of an acoustic or inductive connection).

(2) Conditioning the data signals generated by the customer-provided equipment to signals suitable for transmission by means of Company facilities.

(3) Conditioning signals transmitted by means of Company facilities to data signals suitable for reception by customer-provided equipment.

Teletypewriter equipment, when used with a data set, may be provided by the customer.

b. Data Access Arrangement

(1) Network Protection Criteria

Where the customer elects to use customer-provided data transmitting and/or receiving terminal equipment through a data access arrangement:

(a) The customer shall furnish the equipment which performs the functions of data signal conditioning referred to under Sections U15.2.5.a(2) and U15.2.5.a(3) preceding.

(b) To protect the telecommunications network and the services furnished to the general public by the Company from harmful effects, the customer-provided data transmitting equipment must comply with the following minimum network protection criteria:

(1) To prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal at the central office shall not exceed 12 db below one (1) milliwatt when averaged over any three (3)second interval. To permit each customer, independent of distance from the central office, to supply signal power which approximates the 12 db below one (1) milliwatt limit at the central office, the power of the signal which may be applied by the customer-provided equipment to the Company interface located on the customer's premises will be specified for each customer's location, but in no case shall it exceed one (1) milliwatt.

(2) To protect other services, it is necessary that the signal which is applied by the customer-provided equipment to the Company interface located on the customer's premises meet the following limits:

(a) The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18 db below the power of the signal as specified in Section U15.2.5.b.(1)(b)(1) preceding.

(b) The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16 db below one (1) milliwatt.

U15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

U15.2 CUSTOMER-PROVIDED TERMINAL EQUIPMENT (Cont'd)

U15.2.5 DATA TRANSMITTING AND/OR RECEIVING TERMINAL EQUIPMENT (Cont'd)

b. Data Access Arrangement (Cont'd)

(1) Network Protection Criteria (Cont'd)

(b) (Cont'd)

(2) (Cont'd)

(c) The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24 db below one (1) milliwatt.

(d) The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36 db below one (1) milliwatt.

(e) The power in the band above 40,000 Hertz shall not exceed 50 db below one (1) milliwatt.

(3) To prevent the interruption or disconnection of a call or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the Company interface located on the customer's premises shall at no time have energy solely in the 2450 to 2750 Hertz band. If signal power is in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

c. Acoustic, Inductive Connections

(1) Customer-provided data transmitting and/or receiving terminal equipment (including telephotograph equipment) may be acoustically or inductively connected with Company facilities for telecommunications service provided the acoustic or inductive connection is made externally to a Company network control signaling unit. Use of such service is on a two-point basis.

(2) To protect the telecommunications network and the services furnished to the general public by the Company from harmful effects, the customer-provided data transmitting equipment must comply with the following minimum network protection criteria:

(a) To prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal which is applied by the customer-provided equipment to the network control signaling unit located on the customer's premises be limited so that the signal power at the output of the network control signaling unit (i.e., at the input to the Company line) does not exceed 9 db below one (1) milliwatt when averaged over any three (3) second interval. However, to permit each customer, independent of distance from the central office, to supply signal power which at the central office approximates 12 db below one (1) milliwatt when averaged over any three (3) second interval, the Company, at the customer's request, will specify, for each exchange service and WATS access line terminating at a customer location, the signal power at the output of the network control signaling unit (i.e., at the input to the Company line), which shall in no case exceed one (1) milliwatt.

(b) To protect other services, it is necessary that the signal which is applied by the customer-provided equipment to the network control signaling unit located on the customer's premises meet the following limits as the output of the network control signaling unit (i.e., at the input to the Company line):

(1) The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18 db below the power of the signal as specified in Section U15.2.5.c(2)(a) preceding.

U15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

U15.2 CUSTOMER-PROVIDED TERMINAL EQUIPMENT (Cont'd)

U15.2.5 DATA TRANSMITTING AND/OR RECEIVING TERMINAL EQUIPMENT (Cont'd)

c. Acoustic, Inductive Connections (Cont'd)

(2) (Cont'd)

(b) (Cont'd)

(2) The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16 db below one (1) milliwatt.

(3) The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24 db below one (1) milliwatt.

(4) The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36 db below one (1) milliwatt.

(5) The power in the band above 40,000 Hertz shall not exceed 50 db below one (1) milliwatt.

(c) To prevent the interruption or disconnection of a call or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the network control signaling unit located on the customer's premises be limited so that the signal at the output of the network control signaling unit (i.e., at the input to the Company line) shall at no time have energy solely in the 2450 to 2750 Hertz band. If there is signal power at the output of the network control signaling unit in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

(3) Where acoustic or inductive connections are made at locations specified by the customer, the minimum network protection criteria will be as specified in Section U15.2.5.c.(2)(a) preceding. To meet these criteria, the Company will upon request specify the level of signal power at the output of the network control signaling unit. Section U15.2.5.c.(4) following specifies when charges will apply for visits to the premises of a customer who requests such measurements.

(4) Where, at the request of the customer, the network protection criteria as specified in Section U15.2.5.c.(2)(a) preceding are to be used at a specific location in connection with customer-provided acoustic or inductive connected data terminals, a non-recurring charge of $10.00 (VCA) applies to each exchange service or WATS access line requiring the establishment of signal power levels at the output of the network control signaling unit during a visit to the customer's premises. This charge does not apply if this work is performed at the time the subscriber's exchange service or WATS access line is installed.

U15.3 CUSTOMER-PROVIDED COMMUNICATIONS SYSTEMS

U15.3.1 APPLICATION

Except as provided for elsewhere in this tariff, the connection of customer-provided communications systems will be in accordance with the following provisions.

a. Customer-provided communications systems may be connected at a service point of the customer on a voice grade basis with telecommunications service furnished by the Company, either through a network control signaling unit and connecting arrangements or as otherwise specified in this tariff, furnished, installed and maintained by the Company or through customer-provided equipment which affects such connections externally to a Company network control signaling unit by means of an acoustic or inductive connection for transmitting and/or receiving. The customer-provided systems shall comply with the minimum network protection criteria contained in Section U15.3.7 following.

U15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

U15.3 CUSTOMER-PROVIDED COMMUNICATIONS SYSTEMS (Cont'd)

U15.3.1 APPLICATION (Cont'd)

a. (Cont'd)

(1) Where the connection of the Customer-Provided Communications Systems involves direct electrical connection to the facilities furnished by the Company for telecommunications service, such connection shall also be made through switching equipment provided by the customer.

(2) The provisions relating to minimum network protection criteria set forth in Section U15.2.1.a.(2) preceding shall apply, as appropriate, to the connection of Customer-Provided Communications Systems.

U15.3.2 PUBLIC ADDRESS AND LOUDSPEAKER OR RADIO PAGING SYSTEMS*

a. Regulations

(1) General

Customer-Provided Public Address or Loudspeaker Paging Systems, which include amplifiers, receiving speakers and associated wiring used to transmit paging messages or announcements in one (1) direction only, may be used in connection with Company facilities furnished for PBX and Key Telephone Systems.

Customer-Provided radio Paging Systems used to transmit voice paging messages or announcements or code signaling tones, in one (1) direction only, may be used in connection with Company facilities furnished for PBX and ABC systems.

Connection of the above Customer-Provided Public Address and Paging Systems are subject to the following conditions.

(a) Connection with Company Facilities

(1) Connection of Customer-Provided Public Address or Loudspeaker Paging Systems with facilities of the Company shall be made only through connecting equipment. The connecting equipment or arrangements will include a connecting block or equivalent to which the customer-Provided Public Address or Loudspeaker Paging Systems will be connected.

(2) Connection of Customer-Provided Radio Paging Systems with facilities of the Company shall be made only through an Interface Trunk Circuit. This circuit will accept calls from dial PBX or ABC stations directly or over dial repeating tie lines from another PBX. Connection of incoming calls from the Local and Long distance (Local toll) Message Telecommunications network must be through the attendant and the attendant must do the necessary dialing. In all cases, transmission is limited to one (1) direction only.

(3) The Company facilities, when so connected, may be used only to transmit messages or signals to Customer-Provided Public Address and Loudspeaker or Radio Paging Systems. Such Public Address and Loudspeaker or Radio Paging Systems may not be used to originate messages into Company facilities.

At the request of the subscriber the signal and alarm feature will be connected to a time clock for automatic operation. The subscriber will be required to furnish the time clock. The charges for such connections and the modification of the paging equipment will be furnished in accordance with Section U5. of this tariff.

*Except as provided for elsewhere in this tariff, facilities of the Company will be connected to facilities of certain departments of the U. S. Government or other agencies as specified above.

U15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

U15.3 CUSTOMER-PROVIDED COMMUNICATIONS SYSTEMS (Cont'd)

U15.3.3 U.S. ARMY, NAVY AND AIR FORCE*

a. Facilities of a telephone system of the U.S. Department of the Army, Navy or Air Force, which serves an establishment operated and administered under the direction of the Department and commanded by authorities of such establishment, may in lieu of provisions contained in Section U15.3.1.a preceding, be connected with facilities of the Company for telecommunications service where the Secretary of Department certifies in writing that reasons of military necessity require that the establishment be served by a telephone system of the Department. In addition, the facilities of a temporary telephone system of such Department located off a permanent establishment of the Department for maneuvers, mobilization tests or technical service tests will be so connected.

b. Telephone facilities of the U.S. Department of the Army, Navy or Air Force, other than those described in a. preceding, may in lieu of the provisions of Section U15.3.1.a preceding, be connected by means of switching or connecting equipment furnished by the Company, to a PBX switchboard or other telephone switching or terminal equipment, where the Secretary of the Department or his authorized representative notifies the Company in writing that such connection is required for reasons of military necessity. Such Department telephone facilities will be connected with facilities of the Company for telecommunications service only in cases of emergency involving safety of life or property, unless the aforesaid Department facilities are in locations where it is impracticable for the Company to furnish its facilities.

U15.3.4 U.S. COAST GUARD AND U.S. ARMY NATIONAL GUARD

a. Telephone facilities of the U.S. Coast Guard, provided primarily to serve Coast Guard Stations in coastal areas as an aid in saving and protecting life and property, will be connected to facilities of the Company for telecommunications service.

b. U.S. Army National Guard radio facilities to provide two-way point-to-point communications in times of national disasters or other emergencies, when local or long distance (local toll) facilities of the Company are out of service at or between either of the service points, will be connected to facilities of the Company for telecommunications service.

U15.3.5 POWER, PIPE LINE AND RAILROAD COMPANIES *

a. Telephone facilities of an electric power company or oil, oil products or natural gas pipe line company, or railroad company, provided primarily to communicate with points located along a right-of-way (including premises of such company anywhere in cities, town or villages along the right-of-way) owned or controlled by such company may, in lieu of the provisions of Section U15.3.1.a preceding be connected with facilities furnished by the Company to the same customer, subject to the regulations and conditions stated in Section U15.3.5.a to f inclusive in addition to those specified in Section U15.1 preceding. Such connections will be made by means of switching or connecting equipment furnished by the Company.

b. Such customer telephone facilities will be connected to PBX switchboards or other telephone switching or terminal equipment located in the same or different local service areas, for communications with stations and private line facilities associated with said switching or terminal equipment.

c. Facilities of the Company will be connected for telecommunication service with telephone facilities of the customer.

(1) (a) In cases of emergency involving safety of life or property, and

*Except as provided for elsewhere in this tariff, facilities of the Company will be connected to facilities of certain departments of the U. S. Government or other agencies as specified above.

U15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

U15.3 CUSTOMER-PROVIDED COMMUNICATIONS SYSTEMS (Cont'd)

U15.3.5 POWER, PIPE LINE AND RAILROAD COMPANIES* (Cont'd)

c. (Cont'd)

(1) (Cont'd)

(b) In addition, in cases of calls originated by railroad employees under circumstances indicating need for prompt action to secure or maintain the safety, continuity or reliability of railroad service to the public and related to the movement of passengers, mail, property or equipment by railroad, or the repair, maintenance or construction of railroad rights-of-way, structures or equipment.

(2) The customer facilities serve locations where it is impracticable because of hazard or inaccessibility for the Company to furnish its facilities; or

(3) During an interim period the customer has arranged for replacement of said customer facilities with facilities of the Company.

d. Telephone circuits of the customer will be connected for telecommunications service only through manual switching equipment or an attendant's position of dial PBX equipment. Such equipment or position may be located at either or both ends of the customer's circuit.

e. Connection of a customer's telephone circuit as specified in c.(1)(b), (2), or (3) preceding may be established at either end of such circuit, but shall not be established at both ends simultaneously.

f. Facilities of the Company, when connected with facilities of the customer, will not be used for communications of other than the customer, except that such facilities may be used for the communications of, and be connected with facilities by the Company to other companies which:

(1) Are operated with the customer as parts of an integrated electric power, oil, oil products or natural gas system or railroad system under direct or common ownership or control; or

(2) Own or operate electric power or pipe line or railroad system jointly with the same customer; or

(3) Own or operate electric power or pipe line or railroad facilities interconnected with those of the customer.

Company facilities when so connected may be used for telecommunications of other companies specified in (1), (2) or (3) preceding, including calls originated by employees of such companies, only under the circumstances set forth in c.(1) preceding.

U15.3.6 FEDERAL AVIATION AGENCY*

a. Regulations

Private mobile systems provided by the Federal Aviation Agency may be connected, by means of portable connection equipment, to Company facilities for telecommunications service.

U15.3.7 NETWORK PROTECTION CRITERIA

To protect the telecommunications network and the services furnished to the general public by the Company from harmful effects, the signal from the customer-provided communications systems to the telecommunications network must comply with the following minimum network protection criteria:

* Except as provided for elsewhere in this tariff, facilities of the Company will be connected to facilities of certain departments of the U. S. Government or other agencies as specified above.

U15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

U15.3 CUSTOMER-PROVIDED COMMUNICATIONS SYSTEMS (Cont'd)

U15.3.7 NETWORK PROTECTION CRITERIA (Cont'd)

a. Where the customer-provided communications systems are connected with telecommunications service through a connecting arrangement and network control signaling unit, the customer-provided communications systems must comply with the following criteria:

(1) To prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal at the central office not exceed 12 db below one (1) milliwatt when averaged over any three (3) second interval. To insure that this limit is not exceeded, the power of the signal which may be applied by the customer-provided equipment will be specified for each type of connecting arrangement, but in no case shall it exceed on (1) milliwatt.

(2) To protect other services, it is necessary that the signal which is applied by the customer-provided equipment meets the following limits.

(a) The power in the band from 3,995 to 4,005 Hertz shall be at least 18 db below the power of the signal as specified in Section U15.3.7.(a)(1) preceding.

(b) The power in the band from 4,000 to 10,000 Hertz shall not exceed 16 db below one (1) milliwatt.

(c) The power in the band from 10,000 to 25,000 Hertz shall not exceed 24 db below one (1) milliwatt.

(d) The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36 db below one (1) milliwatt.

(e) The power in the band above 40,000 Hertz shall not exceed 50 db below one (1) milliwatt.

(3) To prevent the interruption or disconnection of a call or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment at no time have energy solely in the 2450 to 2750 Hertz band. If signal power is in the 2450 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

b. Where the customer-provided communication systems are connected with telecommunications service through customer-provided equipment which effects such connections externally to a Company network control signaling unit by means of an acoustic or inductive connection for transmitting and/or receiving, the customer-provided communications systems must comply with the following criteria.

(1) To prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal which is applied by the customer-provided equipment to the network control signaling unit located on the customer's premises be limited so that the signal power at the output of the network control signaling unit (i.e., at the input of the Company line) does not exceed 9 db below one (1) milliwatt when averaged over any three (3) second interval.

(2) To protect other services, it is necessary that the signal which is applied by the customer-provided equipment to the network control signaling unit of the network control signaling unit (i.e., at the input to the Company line):

(a) The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18 db below the power of the signal as specified in Section U15.3.7.b(1) preceding.

U15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

U15.3 CUSTOMER-PROVIDED COMMUNICATIONS SYSTEMS (Cont'd)

U15.3.7 NETWORK PROTECTION CRITERIA (Cont'd)

b. (Cont'd)

(2) (Cont'd)

(b) The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16 db below one (1) milliwatt.

(c) The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24 db below one (1) milliwatt.

(d) The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36 db below one (1) milliwatt.

(e) The power in the band above 40,000 Hertz shall not exceed 50 db below one (1) milliwatt.

(3) To prevent the interruption or disconnection of a call or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the network control signaling unit located on the customer's premises be limited so that the signal at the output of the network control signaling unit (i.e., at the input to the Company line) shall at no time have energy solely in the 2450 to 2750 Hertz band. If there is signal power at the output of the network control signaling unit in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

U15.4 **RESERVED FOR FUTURE USE** (T)

(D)

(D)

U15.5 PERSONAL HEARING AIDS

To permit more general use of telephone service by persons with impaired hearing, hearing aids designed to be worn or carried on the person may be used with Company facilities by such persons, subject to the condition that the hearing aids shall pick up incoming speech from the facilities of the Company only by means of inductive or acoustic coupling to the telephone receiver.

U16. ***RESERVED FOR FUTURE USE*** (C)

(D)

(D)

U16. ***RESERVED FOR FUTURE USE*** (C)

(D)

(D)

U16. ***RESERVED FOR FUTURE USE*** (C)

(D)

(D)

U16. ***RESERVED FOR FUTURE USE*** (C)

(D)

(D)

U16. ***RESERVED FOR FUTURE USE*** (C)

(D)

(D)

U16. ***RESERVED FOR FUTURE USE*** (C)

(D)

(D)

U16. ***RESERVED FOR FUTURE USE*** (C)

(D)

(D)

U16. ***RESERVED FOR FUTURE USE*** (C)

(D)

(D)

U16. ***RESERVED FOR FUTURE USE*** (C)

(D)

(D)

U16. ***RESERVED FOR FUTURE USE*** (C)

(D)

(D)

U16. ***RESERVED FOR FUTURE USE*** (C)

(D)

(D)

U16. ***RESERVED FOR FUTURE USE*** (C)

(D)

(D)

U16. ***RESERVED FOR FUTURE USE*** (C)

(D)

(D)

U16. ***RESERVED FOR FUTURE USE*** (C)

(D)

(D)

U17. THIS SECTION RESERVED FOR FUTURE FILING

Pages 1 through 6 have been deleted

U18. LONG DISTANCE (LOCAL TOLL) MESSAGE TELECOMMUNICATIONS SERVICE

CONTENTS

		Page No.	
U18.1	APPLICATION	1	
	U18.1.1 General	1	
	U18.1.2 Regulations	1	
U18.2	TWO-POINT SERVICE	1	
	U18.2.1 General	1	
	U18.2.2 Regulations, Rates and Charges	2	
	U18.2.3 Service Through Mobile Telephone Service Base Stations	5	
U18.3	RATE GUIDE	5	
	U18.3.1 General	5	
	U18.3.2 Airline Mileage Between Rate Centers	5	
	U18.3.3 Listing of United Telephone Company of the Carolinas Rate Centers	6.1	
U18.4	LOCAL TOLL DIRECTORY ASSISTANCE SERVICE	7	
	U18.4.1 General	7	
	U18.4.2 Rates and Charges	7	
U18.5	INTRALATA LONG DISTANCE (LOCAL TOLL) VERIFICATION AND EMERGENCY INTERRUPT SERVICE	7	
	U18.5.1 General	7	
	U18.5.2 Rates and Charges	8	
U18.6	CONFERENCE SERVICE	8	
	U18.6.1 General	8	
	U18.6.2 Application of Rates and Charges	8	
	U18.6.3 Rates and Charges	9	
U18.7	***Reserved for Future Use***	9	(C)
U18.8	***Reserved for Future Use***	10	(C)
			(D)
			(D)

U18. LONG DISTANCE (LOCAL TOLL) MESSAGE TELECOMMUNICATIONS SERVICE

U18.1 APPLICATION

This tariff is applicable to intrastate Long Distance (Local Toll) Message Telecommunications Service furnished or made available by United Telephone Company of the Carolinas, Inc. (South Carolina), referred to as the Company.

U18.1.1 GENERAL

a. Long Distance (Local Toll) Message Telecommunications Service is that of furnishing facilities for communications between stations in different rate centers for either Two-Point or Conference Service.

b. Rates for service between points are based on airline mileage between rate centers. In general, each point is designated as a rate center except that certain small towns or communities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest. Airline mileages between rate centers are determined as provided in Section U18.3 following.

c. Customer or Other Common Carrier-provided terminal equipment or system may be used with facilities furnished to the customer by the Company for Long Distance (Local Toll) Message Telecommunications Service (MTS) as specified in Section U15 of this tariff.

U18.1.2 REGULATIONS

a. Explanation of Terms

Terms used in connection with this tariff are explained in Section U1 of this tariff.

b. Chargeable Time

Chargeable Time for all long distance (local toll) connections does not include time lost because of faults or defects in the service.

c. Use of Service

(1) Resale of Services

A customer of the services, facilities and/or equipment in this tariff may offer such services, facilities and/or equipment to others (patrons) for profit; provided the customer offering such services, facilities and/or equipment to others is a certificated Interexchange Carrier.

(2) Sharing of Services

A customer of services, facilities and/or equipment in this tariff may share such services, facilities and/or equipment in long term agreement with others (users). The customer may, but does not have to, use the service which is to be shared.

Sharing arrangements must be nonprofit. The total charges to all participants in a sharing arrangement may not exceed the sum of the Company's charges for the service shared, plus the charges for any ancillary equipment that may be connected to such shared service. The allocation of charges to each participant shall be on a nonprofit pro rata basis.

Where the customer for a sharing arrangement is organized as a nonprofit entity, a not-for-profit fee, charged solely for the management of the sharing arrangement, may be allocated by the customer among the participants.

U18.2 TWO-POINT SERVICE

U18.2.1 GENERAL

Two-Point Long Distance (Local Toll) Service includes telecommunications involving different local service areas where the two (2) rate centers involved are within the State.

U18. LONG DISTANCE (LOCAL TOLL) MESSAGE TELECOMMUNICATIONS SERVICE

U18.2 TWO-POINT SERVICE (Cont'd)

U18.2.2 REGULATIONS, RATES AND CHARGES

a. Classes of Service

The two (2) classes of Two-Point Long Distance (Local Toll) Message Telecommunications Service are Station-to-Station and Person-to-Person. Station-to-Station Service may either be customer dialed or an operator assisted call. Person-to-Person is provided on an operator assisted basis only.

(1) Station-to-Station

The following types of Station-to-Station calling are available; rates for each type of call are specified in the tariffs.

(a) Customer Dialed
(b) Customer Dialed Calling Card
(c) The Operator Assisted Charge applies to the following:

1. Calling Card Calls
2. Collect Calls
3. Third number calls
4. Calls originated from **payphone lines**. (T)
5. Station-to-Station sent-paid calls which the customer requests the operator to complete, except as otherwise specified under the Customer Dialed provisions of this tariff.

(2) Person-to-Person

All Person-to-Person calls are handled by a Company operator; rates are specified in other Sections of this tariff.

b. Basic Rates

(1) Basic rates for intraLATA intrastate calls are quoted in terms of initial and additional periods for Day, Evening and Night/Weekend time periods.

(2) The Initial Period is the initial rate increment of an intraLATA intrastate call. The specific length is one (1) minute.

(3) The Additional Period is the rate element used to bill for the chargeable time when an intraLATA intrastate call continues beyond the initial period. Additional Period rates apply to each additional minute or any fraction thereof, that chargeable time continues beyond the initial period.

c. Timing of Messages

(1) The time when connection is established, as provided in (2) through (5) following, determined in accordance with the time - standard or daylight saving - observed at the location of the rate center of the calling station, determines what rate schedule applies. This rule applies whether the call is originated as paid or collect.

(a) In cases where a message begins in one (1) rate period and ends in another, the charge for the portion of the message within each rate period shall be the charge for whole minutes in effect for that rate period.

NOTE: Implemented April 15, 1997 pending resolution of Docket No. 97-079-C and Docket No. 97-080-C.

U18. LONG DISTANCE (LOCAL TOLL) MESSAGE TELECOMMUNICATIONS SERVICE

U18.2 TWO-POINT SERVICE (Cont'd)

U18.2.2 REGULATIONS, RATES AND CHARGES (Cont'd)

c. Timing of Messages (Cont'd)

(2) On Station-to-Station calls, chargeable time begins when connection is established between the calling station and the called station Miscellaneous Common Carrier Mobile Radio System or PBX System.

(3) On Person-to-Person calls, chargeable time begins when connection is established between the calling person and the particular person or station specified or an agreed alternate.

(4) Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up", but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network or by the operator.

(5) Chargeable time does not include time lost because of faults or defects in the service.

d. Reversal of Charges (Collect Calls)

(1) Collect calls are permissible for all telephone calls except calls to which dial Station-to-Station or customer dialed calling card rates apply.

(2) The regularly established rates apply except as indicated in the rate table in g. following.

e. Rates Applicable on Certain Holidays

(1) New Year's, Independence Day, Labor Day, Thanksgiving and Christmas Holidays.

On Christmas Day (December 25) and on New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day the rate applicable is the Evening rate unless a lower rate would normally apply.

f. Long Distance (Local Toll) Discount for Hearing or Speech Impaired Persons

A telephone long distance (local toll) message which is communicated using a text telephone (TT) by or to properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with TT's for communicating with hearing or speech impaired persons will (C)
automatically receive credit on charges for all intrastate long distance (local (C)
toll) calls placed between TT's. The credit will be given for calls placed between TT's and will be thirty-five (35) percent of the billed charges.

U18. LONG DISTANCE (LOCAL TOLL) MESSAGE TELECOMMUNICATIONS SERVICE

U18.2 TWO-POINT SERVICE (Cont'd)

U18.2.2 REGULATIONS, RATES AND CHARGES (Cont'd)

g. Rate Table

Rates shown in the following table are applicable to intraLATA intrastate calls between all points within the same LATA and within the state.

(1) IntraLATA Business Rates

DAY RATES

Rate Mileage	**Initial Minute**	Each Additional Minute
0-10	$0.200	$0.200
11-16	0.200	0.200
17-22	0.200	0.200
23-30	0.200	0.200
31-40	0.200	0.200
41-55	0.300	0.300
56-70	0.300	0.300
71-124	0.350	0.350
125-196	0.350	0.350
197-	0.350	0.350

EVENING RATES

Rate Mileage	**Initial Minute**	Each Additional Minute
0-10	$0.1500	$0.1500
11-16	0.1500	0.1500
17-22	0.1500	0.1500
23-30	0.1500	0.1500
31-40	0.1500	0.1500
41-55	0.2300 (I)	0.2300 (I)
56-70	0.2300 (I)	0.2300 (I)
71-124	0.2700 (I)	0.2700 (I)
125-196	0.2700 (I)	0.2700 (I)
197-	0.2700 (I)	0.2700 (I)

NIGHT AND WEEKEND RATES

Rate Mileage	Initial Minute	Each Additional Minute
0-10	$0.1400	$0.1400
11-16	0.1400	0.1400
17-22	0.1400	0.1400
23-30	0.1400	0.1400
31-40	0.1400	0.1400
41-55	0.2100	0.2100
56-70	0.2100	0.2100
71-124	0.2500 (I)	0.2500 (I)
125-196	0.2500 (I)	0.2500 (I)
197-	0.2500 (I)	0.2500 (I)

U18. LONG DISTANCE (LOCAL TOLL) MESSAGE TELECOMMUNICATIONS SERVICE

U18.2 TWO-POINT SERVICE (Cont'd)

U18.2.2 REGULATIONS, RATES AND CHARGES (Cont'd)

g. Rate Table (Cont'd)

(2) IntraLATA Residence Rates

DAY RATES

Rate Mileage	Initial Minute	Each Additional Minute
0-10	$0.200	$0.200
11-16	0.200	0.200
17-22	0.200	0.200
23-30	0.200	0.200
31-40	0.200	0.200
41-55	0.300	0.300
56-70	0.300	0.300
71-124	0.350	0.350
125-196	0.350	0.350
197-	0.350	0.350

EVENING RATES

Rate Mileage	Initial Minute	Each Additional Minute
0-10	$0.1500	$0.1500
11-16	0.1500	0.1500
17-22	0.1500	0.1500
23-30	0.1500	0.1500
31-40	0.1500	0.1500
41-55	**0.2300** (I)	**0.2300** (I)
56-70	**0.2300** (I)	**0.2300** (I)
71-124	**0.2700** (I)	**0.2700** (I)
125-196	**0.2700** (I)	**0.2700** (I)
197-	**0.2700** (I)	**0.2700** (I)

NIGHT AND WEEKEND RATES

Rate Mileage	Initial Minute	Each Additional Minute
0-10	$0.1400	$0.1400
11-16	0.1400	0.1400
17-22	0.1400	0.1400
23-30	0.1400	0.1400
31-40	0.1400	0.1400
41-55	0.2100	0.2100
56-70	0.2100	0.2100
71-124	**0.2500** (I)	**0.2500** (I)
125-196	**0.2500** (I)	**0.2500** (I)
197-	**0.2500** (I)	**0.2500** (I)

U18. LONG DISTANCE (LOCAL TOLL) MESSAGE TELECOMMUNICATIONS SERVICE

U18.2 TWO-POINT SERVICE (Cont'd)

U18.2.2 REGULATIONS, RATES AND CHARGES (Cont'd)

g. Rate Table (Cont'd)

(2) Additional Charges

(a) The following charges are in addition to the Basic Rates when the call is placed using the following Operator Service:

1. Station

		Charge Per Call	
a)	Customer dialed credit card	***$1.00***	(I)
b)	All other	1.75	

2. Person

a)	All calls	***3.50***	(I)

(3) Applicable Rate Periods

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM to *5:00 PM	Day Rate Period						
5:00 PM to *11:00 PM	Evening Rate Period						EVE
11:00 PM to *8:00 AM	Night & Weekend Rate Period						

U18. LONG DISTANCE (LOCAL TOLL) MESSAGE TELECOMMUNICATIONS SERVICE (M)

U18.2 TWO-POINT SERVICE (Cont'd)

U18.2.2 REGULATIONS, RATES AND CHARGES (Cont'd)

h. Rates for Hearing or Speech Impaired Customers

(1) Rates for certain Long Distance (Local Toll) Message Telecommunications Service (MTS) calls are reduced for a customer who meets the following requirements:

(a) The customer is certified to the Company as having a hearing or speech impairment that prevents telephone voice communication.

(b) The customer has non-voice equipment used for telecommunications.

(c) The customer makes written application to the Company for the reduced Long Distance (Local Toll) MTS rates.

(d) The customer designates to the Company one (1) and only one (1) telephone number associated with that customer's residence service. Reduced rates apply only to calls originated from this telephone number.

(2) Rates for certain Long Distance (Local Toll) MTS calls are reduced for an agency that assists hearing or speech impaired persons under the following conditions:

(a) The agency provides non-voice telecommunications equipment solely for the use of hearing or speech impaired persons.

(b) The agency makes written application to the Company for the reduced Long Distance (Local Toll) MTS rates.

(c) The agency designates to the Company one (1) and only one (1) local exchange telephone number associated with each piece of non-voice telecommunications equipment. Each such number may be used only for calls through the non-voice telecommunications equipment. Reduced rates apply only to calls originated from such designated telephone numbers.

*To, but not including (M)

(M) Material appearing on this Page previously appeared on Sixth Revised Page 4.

U18. LONG DISTANCE (LOCAL TOLL) MESSAGE TELECOMMUNICATIONS SERVICE

U18.2 TWO-POINT SERVICE (Cont'd)

U18.2.2 REGULATIONS, RATES AND CHARGES (Cont'd)

h. Rates for Hearing or Speech Impaired Customers(Cont'd)

(3) The reduced rates specified below apply for all Dial Station-to-Station (DDD) Day or Evening calls originated from the designated telephone number:

(a) A DDD call made in the Day rate period is rated at the DDD Evening rates specified in Section U18.2.2.g preceding.

(b) A DDD call made in the Evening rate period is rated at the DDD night rates specified in Section U18.2.2.g preceding.

U18.2.3 SERVICE THROUGH MOBILE TELEPHONE SERVICE BASE STATIONS

a. General

(1) The regulations set forth apply for Long Distance (Local Toll) Message Mobile Telephone Service furnished through the Mobile Telephone Service base stations.

(2) Long Distance (Local Toll) Message Mobile Telephone Service is a communication service through a base station between a mobile unit and a land wire telephone located outside the mobile service area associated with such base station or between two (2) mobile units served through different base stations.

(3) Long Distance (Local Toll) Message Mobile Telephone Service also includes service through a Mobile Telephone Service base station between a land wire telephone or mobile unit and another station which is authorized by the FCC to communicate with the Mobile Telephone Service base station or between two (2) such other stations.

(4) For service between a mobile unit and a wire telephone within the mobile service area associated with the base station involved, the regulations and rates are as provided in Section U16., Interconnection of Public Cellular Mobile Service, of this tariff.

(5) Mobile Telephone Service is available to mobile units equipped for this service when within range of a base station of the Company through which such service is furnished and subject to transmission, atmospheric and line limitations.

(6) Calls may be filed either to a specified person or to a specified telephone.

(7) The party on the mobile unit placing or receiving a long distance (local toll) call shall inform the mobile service operator, upon request, as to the state in which the mobile unit is located at the time of placing or receiving the call.

U18.3 RATE GUIDE

U18.3.1 **Vertical, horizontal coordinates for rate centers and the method of applying rates to and from the rate centers are maintained in NECA Tariff 4.** (T) (T)

(D)
(D)

U18. LONG DISTANCE (LOCAL TOLL) MESSAGE TELECOMMUNICATIONS SERVICE

U18.3 **Reserved For Future Use** (T)

(D)

(D)

U18. LONG DISTANCE (LOCAL TOLL) MESSAGE TELECOMMUNICATIONS SERVICE

U18.3 **Reserved For Future Use** (T)

(D)

(D)

U18. LONG DISTANCE (LOCAL TOLL) MESSAGE TELECOMMUNICATIONS SERVICE

U18.4 LOCAL TOLL DIRECTORY ASSISTANCE SERVICE

U18.4.1 GENERAL

The Company furnishes Local Toll Directory Assistance Service for the purpose of aiding subscribers in obtaining intraLATA long distance (local toll) telephone numbers.

When Company customers in South Carolina request assistance in obtaining telephone numbers of subscribers who are located outside their local calling area, but within the same Local Access and Transport Area (LATA), the charges set forth following apply.

U18.4.2 RATES AND CHARGES

a. A charge is applicable for each call to Local Toll Directory Assistance Service except as noted following. (Maximum of two (2) requested telephone numbers per call)

(1) ***For each customer direct dialed call to Directory Assistance attendant the charge listed in Section U3.6.2.a(1)(a) is applicable*** (T) (I) (T)

(D)

b. Charges for Local Toll Directory Assistance Service are not applicable to calls received from hospital or nursing home patient rooms, nor from the service furnished for the use of handicapped persons.

(M)

(M)

(M) Material previously found on this page now appears in Section U18, Original Page 7.1

U18. LONG DISTANCE (LOCAL TOLL) MESSAGE TELECOMMUNICATIONS SERVICE

U18.5 INTRALATA LONG DISTANCE (LOCAL TOLL) VERIFICATION AND EMERGENCY INTERRUPT SERVICE (M)

U18.5.1 GENERAL

Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit. The customer shall not hold the Company liable for claims that may arise from either party to the interrupted call or any person.

a. Verification

(1) The Company furnishes Verification Service for the purpose of aiding subscribers with legitimate call completion problems. Upon request the operator will verify and provide the line status condition of a subscriber line within the intraLATA long distance (local toll) calling area, but outside the local calling area.

(2) A subscriber originated request for verification of an intraLATA long distance (local toll) number other than an emergency agency number is a chargeable verification request if a Company operator determines that the line is in use. No charge applies if the line is out of order.

b. Emergency Interrupt Service

(1) The Company furnishes Emergency Interrupt Service when a subscriber who has originated a verification request to a line which has been found in a busy talking state informs the operator that an urgent or emergency situation exists and requests that the operator have the busy line cleared.

(2) A subscriber originated request for Emergency Interrupt to an intraLATA long distance (local toll) number other than an emergency agency number is a chargeable Emergency Interrupt request. (M)

(M) Material found on this page previously appeared in Section U18, Seventh Revised Page 7.

U18. LONG DISTANCE (LOCAL TOLL) MESSAGE TELECOMMUNICATIONS SERVICE

(S)

(S)

U18.5 INTRALATA LONG DISTANCE (LOCAL TOLL) VERIFICATION AND EMERGENCY INTERRUPT SERVICE (Con't) (S1)

U18.5.2 RATES AND CHARGES

a. No charge will apply if the requesting customer identifies that the call is to or from an official public emergency agency. An official public emergency agency is defined as a government agency which is operated by the Federal, State or local government and has the capability and legal authority to provide prompt and direct aid to the public in emergency situations. Such agencies include the local police, state police, fire department, etc.

b. Charges may not be billed on a collect basis or on a third number basis to the number being verified or interrupted.

c. If the number verified is not in use or as a result of interrupt the line is cleared, and, at the calling party's request, the operator completes the call, the charges as specified in Section U18.2.2.g. preceding apply in addition to the applicable Verification and Emergency Interrupt Charges.

1. Verification Request

(a) Rates as described in Section U3.7.3.a. preceding apply.

2. Emergency Interrupt Request

(a) Rates as described in Section U3.7.3.b. preceding apply. (S1)

(S) Text was inadvertently duplicated on this page under prior revision. Text appears on Page 9.
(S1) Text was inadvertently deleted under prior revision.

U18. LONG DISTANCE (LOCAL TOLL) MESSAGE TELECOMMUNICATIONS SERVICE

U18.6 CONFERENCE SERVICE

U18.6.1 GENERAL (M)

a. Long Distance (Local Toll) Message Telecommunications Conference Service is that of furnishing connections between three (3) or more land telephone numbers within the same LATA on one (1) connection at the same time.

b. Service is furnished where and to the extent that facilities permit.

c. All stations on a conference connection may be so interconnected that each may communicate with all the others or arrangements may be made whereby one (1) station will be the transmitting station and all others receiving stations.

d. One (1) Class-of-Service only is offered whether the call is to specified persons or specified stations.

e. The Company, upon request, will attempt to arrange for the establishment of a conference call at a specified time.

U.18.6.2 APPLICATION OF RATES AND CHARGES

a. The initial period is one (1) minute or any fraction thereof and the additional period is one (1) minute or any fraction thereof.

b. Rate airline distances are determined as provided in Section U18.3 preceding.

c. Timing of Messages

(1) Timing of messages is as specified in Section U18.2.2.c. preceding and will apply for Conference Service except as follows:

(a) Chargeable time begins when connection is established between all the persons or specified stations on the conference.

(b) Chargeable time ends on a given two-point connection of a conference call when the connection is terminated by the originating station or the called party.

d. Charges for conference calls may, upon request, be reversed provided the total charge will be billed against one (1) called station and the charge is accepted at the designated station.

e. Rates on Certain Holidays as described in Section U18.2.2.e. preceding apply. (M)

(M) Material now appearing on this page previously appeared on Sixth Revised Page 8.

U18. LONG DISTANCE (LOCAL TOLL) MESSAGE TELECOMMUNICATIONS SERVICE

U18.6 CONFERENCE SERVICE (Cont'd)

U18.6.3 RATES AND CHARGES

a. The total charge for the conference connection is the sum of:

(1) The Two-Point Initial Minute and Additional Minute Charges determined in accordance with Section U18.2.2 preceding for a call between the originating station and each call station on the conference.

(2) The Person Additional Charge as determined in Section U18.2.2.g preceding for each called station.

U18.7 ***RESERVED FOR FUTURE USE*** (C)

(D)

(D)

U18. LONG DISTANCE (LOCAL TOLL) MESSAGE TELECOMMUNICATIONS SERVICE

U18.8. ***RESERVED FOR FUTURE USE*** (C)

(D)

(D)

U19. WIDE AREA TELEPHONE SERVICE

CONTENTS

			Page No.
U19.1	GENERAL		1
U19.2	USE OF THE SERVICE		2
U19.3	LIMITATION OF THE SERVICE		2
U19.4	RATE STRUCTURE		3
	U19.4.1	Recurring Rate Structure	3
	U19.4.2	Rate Tables	4
	U19.4.3	Method of Determining Usage Charges	5
	U19.4.4	Fractional Periods	6
	U19.4.5	Installation Charges	7
	U19.4.6	Four-Wire Terminating Arrangement	10
	U19.4.7	Access Line Terminations	10
	U19.4.8	Access Line Extensions	10
	U19.4.9	Minimum Average Time Requirement	11
	U19.4.10	Chargeable Time	11
	U19.4.11	Minimum Service Period	12
	U19.4.12	Allowance for Interruptions	12

U19. WIDE AREA TELEPHONE SERVICE

U19.1 GENERAL

a. This tariff is applicable to Wide Area Telephone Service furnished by United Telephone Company of the Carolinas, Inc. (South Carolina), referred to as the Company, within its operating territory in the State of South Carolina.

b. Request for this Class-of-Service will be furnished insofar as the ability and facilities of the Company permit.

c. Wide Area Telecommunications Services (WATS) is the furnishing of facilities for dial type telecommunication between a WATS access line and other exchange and local toll stations of the Company and its connecting companies within the same LATA within the State of South Carolina in accordance with the regulations and schedules of charges specified in this tariff. The WATS Charges set forth in this tariff are in payment for the service furnished between the calling and called terminations. The Company will provide a statewide WATS Service in conjunction with an InterLATA Carrier. For this service, the Company will provide to the end user the access line for intra and/or interLATA WATS at the charges specified. The intraLATA and interLATA portions of 800/888 Service are only offered in combination with each other and may not be subscribed for separately. For Outward WATS, IntraLATA Service may be subscribed to separately or may be offered in combination with an interLATA WATS.

(1) The WATS access line consists of all facilities, including outside plant facilities from the Company serving central office to the Network Interface Device on the customer's premises.

(2) The rates and charges specified in this tariff for WATS access line extensions provide for a WATS extension within the same LATA as the WATS access line.

d. Dial type telecommunications as specified above is a call dialed and completed from or to a WATS access line without the assistance of a Company operator, except that a Company operator will reestablish a call which has been interrupted after the called number has been reached.

e. WATS is provided as either Outward WATS or 800/888 Service. The Outward WATS customer is furnished a WATS access line which is arranged for outward calling only. The 800/888 Service customer is furnished a WATS access line which is arranged for inward calling only.

f. A WATS access line is the transmission path between a WATS termination and the point in the Company central office where access to the Public Switched Network is obtained for the purpose of completing WATS calls. WATS arranged for IntraLATA Only Outward Service provides for the origination of calls from a station associated with WATS for telecommunications within the same LATA and this same State by way of the WATS access line and the Public Switched Network.

g. WATS arranged for 800/888 Service provides for the termination of calls from stations within this State for telecommunications with a station associated with an 800/888 Service access line located within this State.

NOTE 1: Refer to the InterLATA Carrier tariff for rates and charges applicable to WATS access line extensions terminated in a LATA other than the WATS access line.

NOTE 2: Due to the technical limitations of certain InterLATA Carriers' services, operator assistance cannot be provided with the Combined Outward WATS offered in conjunction with InterLATA Carriers having these technical limitations.

U19. WIDE AREA TELEPHONE SERVICE

U19.1 GENERAL (Cont'd)

h. Service Group

(1) The term "Service Group" as used in connection with Outward WATS denotes one (1) or more Outward WATS access lines for the same service area terminated in the same multiline terminating system of the same premises.

(2) The term "Service Group" as used in connection with 800/888 Service denotes the access lines arranged in central office equipment furnished by the Company as part of a given hunting arrangement.

i. WATS is furnished in the offices technically capable of providing the service only if the necessary facilities are available.

j. Combined Outward WATS is furnished only in offices where the InterLATA Carrier has purchased appropriate Feature Group C or D access facilities.

k. Local Toll Directory Assistance Service for customers of the Company requesting telephone numbers of subscribers who are located outside their service area, but within the same LATA, is furnished under the provisions of this tariff. Such calls shall not be included in the determination of WATS Usage Charges.

U19.2 USE OF THE SERVICE

a. This service is furnished subject to the condition that all applicable regulations stipulated in Section U2 of this tariff will be adhered to and that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

(1) The placing or acceptance of a WATS call by a WATS subscriber, his agent, employee or representative, in response to an uncompleted long distance (local toll) call, which was not completed in order to transmit or receive intelligence without payment of the applicable Long Distance (Local Toll) Charge.

(2) The obtaining or attempting to obtain, or assisting another to obtain or to attempt to obtain WATS by arranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service.

b. Resale or shared use of WATS is permitted. Exchange access to such resold or shared services will be provided via Switched Access Service as set forth in the Access Service Tariff and will be billed as specified in the Access Service Tariff.

All facilities based Interexchange Carriers holding only an intrastate interLATA certificate may only resell IntraLATA WATS Only for the completion of intraLATA calls. Further, these Carriers may not resell Combined IntraLATA/InterLATA WATS.

c. 800/888 Service facilities are available for use with Public Announcement Services and are subject to the provisions and regulations outlined in this tariff.

d. 800/888 Service customers are prohibited by the FCC from reusing or selling information gained form the ANI delivery of telephone numbers without the affirmative consent of the calling party. The only exception is that the information can be used to offer products or services to established customers where the products or services are directly related to products or services previously provided.

e. Caller ID Services will not prohibit the delivery of the calling party’s number to 800/888 Service customers.

U19.3 LIMITATION OF THE SERVICE

a. WATS does not include person-to-person, collect, conference or other calls requiring operator handling, except as provided in Section U19.1 preceding.

U19. WIDE AREA TELEPHONE SERVICE

U19.3 LIMITATION OF THE SERVICE (Cont'd)

b. WATS is not represented as adapted for connection to other services of the Company. This service contemplates the provision of satisfactory transmission only between the access line and the called or calling station.

Connection of WATS to other services is permitted on a switched basis only. No permanent connection between WATS and other services may be established. Satisfactory transmission cannot be assured when the WATS access line is connected to other Company services or to customer-provided equipment or services.

Extensions from WATS access lines are restricted to the use of the subscriber, his representatives and associates and are furnished only on the same or different premises of the same subscriber, except that extensions on 800/888 Service may be located on other than the subscriber's premises for the purpose of answering calls at such times as the subscriber is not available at the main service location.

WATS access lines and extensions will be terminated only at premises located within the State of South Carolina.

c. 800/888 Service is furnished upon the condition that the subscriber contracts for an adequate number of access lines to permit the use of this service without injurious effects upon it or any other service rendered by the (800/888 Service) Company. The Company may terminate or refuse to furnish 800/888 Service to any applicant without incurring any liability if the use of the service would interfere with or impair WATS or any other services rendered by the Company, provided that, in the case of a termination of service, at least five (5) days have elapsed following written notification to the subscriber by mail or in person of the Company's intention to terminate the service for such cause.

U19.4 RATE STRUCTURE

U19.4.1 RECURRING RATE STRUCTURE

a. The separate recurring usage rate structures of the local exchange carrier and the interLATA carrier providing Combined IntraLATA/InterLATA Outward WATS or Statewide 800/888 Service are based on separate identification of intraLATA and interLATA usage.

b. For Statewide 800/888 Service, Combined IntraLATA/InterLATA Outward WATS and IntraLATA Outward WATS, the intraLATA usage is applied to the schedule of monthly usage charges following.

c. This schedule requires a separate monthly charge for each access line in a service group in addition to the usage on that line or service group.

d. Monthly usage charges for a service group are computed on an average usage per line basis according to the tapered schedule. There is no minimum monthly usage requirement. Hourly rates for each additional hour of use decrease at defined levels of use called taper points.

U19. WIDE AREA TELEPHONE SERVICE

U19.4 RATE STRUCTURE (Cont'd)

U19.4.2 RATE TABLES

a. Access Line Charges

(1) Outward

	Monthly Rate	S&E Code
(a) For Combined IntraLATA/InterLATA Service with the assistance of a Company operator, each	$37.00	WSMTO
(b) For Combined IntraLATA/InterLATA Service without the assistance of a Company operator, each	37.00	WSMTO
(c) For IntraLATA Service only, each	37.00	WSMTO

(2) 800/888 Service

(a) For Statewide Service (in conjunction with an interLATA carrier), each	26.00	WSMNO

b. Rate Periods

Rates applicable are based on the time of day, day of week as follows:

(1) Business Day Period

8 a.m. to 5 p.m. Monday through Friday. The Business Day Period for Holidays (New Year's Day, Independence Day, Thanksgiving Day, Labor Day, Christmas Day) is charged at Evening Period Rates.

(2) Evening Period

5 p.m. to 11 p.m. Sunday through Friday

(3) Night/Weekend Period

11 p.m. to 8 a.m. all days

8 a.m. to 11 p.m. Saturday

8 a.m. to 5 p.m. Sunday

U19. WIDE AREA TELEPHONE SERVICE

U19.4 RATE STRUCTURE (Cont'd)

U19.4.2 RATE TABLES (Cont'd)

c. Monthly Usage Charges

The hourly rates apply to the average usage of each access line within a service group rounded to the nearest tenth of an hour. (See "Service Group" definition preceding.)

(1) Outward WATS-IntraLATA Service, per hour of use

		Day	Evening	N/Wknd
(a)	0 - 10 hours	$15.75	$11.81	$7.87
(b)	10.1 - 25 hours	14.10	10.58	7.05
(c)	25.1 - 50 hours	12.63	9.47	6.31
(d)	50.1 - 80 hours	11.00	8.25	5.50
(e)	Over 80 hours	10.00	7.50	5.00

(2) 800/888 Service-IntraLATA portion, per hour of use

(a)	0 - 10 hours	16.20	12.15	8.10
(b)	10.1 - 25 hours	14.15	10.61	7.05
(c)	25.1 - 50 hours	12.75	9.55	6.35
(d)	50.1 - 80 hours	10.75	8.06	5.35
(e)	Over 80 hours	10.25	7.65	5.10

U19.4.3 METHOD OF DETERMINING USAGE CHARGES

a. For Combined IntraLATA/InterLATA Outward WATS or IntraLATA Outward WATS, apply the following to the intraLATA calls and usage. For Statewide 800/888 Service provided in conjunction with an interLATA carrier, apply the following to only the intraLATA 800/888 calls and usage.

b. Determine the total number of completed calls for the service group for each rate period.

c. For Combined IntraLATA/InterLATA Outward WATS or IntraLATA Outward WATS, determine the equivalent hours used for each rate period by applying the minimum average time requirement of sixty (60) seconds per call (one (1) call x one (1) minute). For Statewide 800/888 Service provided in conjunction with an InterLATA carrier, determine the equivalent hours used for each rate period by applying the minimum average time requirement of thirty (30) seconds per call.

U19. WIDE AREA TELEPHONE SERVICE

U19.4 RATE STRUCTURE (Cont'd)

U19.4.3 METHOD OF DETERMINING USAGE CHARGES (Cont'd)

d. Determine the total actual hours used for each rate period for each service group.

e. Determine the total chargeable hours for each rate period for each service group. This is the greater of Section c. or Section d. preceding, rounded to the nearest tenth (one (1) decimal place).

f. Determine the number of access lines, within each service group, in service during the month. Access lines in service for a fraction of a month are based on the number of days in service divided by thirty (30) days. The result is rounded to the nearest hundredth (two (2) decimal places). The same number of access lines is used for each rate period.

g. Determine the average usage for each rate period for each access line in each service group by dividing the chargeable hours in e. preceding by the number of access lines in Section f. preceding.

NOTE 1: This rate schedule is for IntraLATA only service and for the intraLATA portion of Combined IntraLATA/InterLATA Service.

NOTE 2: For 800/888 Service, charges contained in the interLATA carrier's tariff will apply to the interLATA usage.

NOTE 3: IntraLATA only 800/888 Service is not offered.

h. Determine the usage charge per rate period for each access line by multiplying the hourly rate in the appropriate taper(s) specified in Section U19.4.2.c preceding by the number of hours used in each taper and totaling these charges.

i. Determine the total usage charge for each rate period in each service group by multiplying the results from h. preceding by the number of access lines in the service group.

j. Determine the total usage charge in a service group for all rate periods by adding the results from each rate period in Section i. preceding.

U19.4.4 FRACTIONAL PERIODS

a. The charges for a fractional part of a month will be a proportionate part of the monthly recurring charge based on the actual number of days the service is provided.

b. For the purpose of administering this regulation with respect to the determination of charges for a fractional part of a month, every month is considered to have thirty (30) days.

U19. WIDE AREA TELEPHONE SERVICE

*
U19.4 RATE STRUCTURE (Cont'd)

U19.4.5 INSTALLATION CHARGES

Service Ordering Charge - The term Service Ordering Charge means the charge that applies for work performed by the Company in connection with the receiving, recording and processing of customer requests for service.

Access Line Connection Charge - The Access Line Connection Charge covers work associated with establishing or changing each WATS access line or access line extension connection. It may include work in the Central Office, the customer premises or intermediate locations.

Premises Visit Charge - The term Premises Visit Charge means the charge that applies for a visit to the customer's premises to perform work, other than disconnect work, requested by the customer.

Record Change Only Charge - The Record Change Only Charge covers work associated with a change of Company records at the customer's request, for a transfer of service as specified in this tariff, a change in the 800/888 Service National Directory Center listing or a change in the number of Outward WATS access lines in a service group when none of the other nonrecurring charges apply.

a. For installation of WATS access lines, extensions or four-wire terminating arrangements:

(1) Access Lines

		Nonrecurring Charges Outward WATS	800/888 Service
(a)	Service Ordering, each order	$ 63.00	$44.00
(b)	Access Line Connection Charge, each Central Office Work Charge[1]	111.00	42.00
(c)	Access Line Connection Charge, each New Line Connection Charge[2]	12.50	17.50
(d)	Premises Visit, each visit	13.00	10.00

(2) Access Line Extensions

(a)	Service Ordering, each order	47.00	47.00
(b)	Extension Line Connection Charge, each extension (Where the extension is located in the same building and on the same service as the access line or another extension)	0.00	0.00

NOTE 1: Central Office Work Charge is applicable for all access lines connected.

NOTE 2: New Line Connection Charge is applicable for all new access lines or additional access lines over the number previously installed at a premises.

U19. WIDE AREA TELEPHONE SERVICE

U19.4 RATE STRUCTURE (Cont'd)

U19.4.5 INSTALLATION CHARGES (Cont'd)

a. For installation of WATS access lines, extensions or four-wire terminating arrangements: (Cont'd)

(2) Access Line Extensions (Cont'd)

	Nonrecurring Outward WATS	Charges 800/888 Service
(c) Extension Line Connection Charge, (For the first extension in a building where there is no access line or extension on the same service) each Central Office Work Charge[1]	$ 52.50	$ 52.50
(d) Extension Line Connection Charge, (For this first extension in a building where there is no access line or extension on the same service) each New Line Connection Charge[2]	16.50	16.50
(e) Premises Visit, each visit	9.75	9.75

(3) Four-Wire Terminating Arrangements

This charge is in addition to the access line nonrecurring charges.

(a) Each arrangement	174.00	264.50

b. For moving a WATS access line or extension

(1) Inside Move - WATS Access Line

(a) Service Ordering, each order	16.00	16.00
(b) Premises Visit, each visit	9.75	9.75

(2) Inside Move - WATS Extension

(a) Service Ordering	16.00	16.00
(b) Premises Visit, each visit	9.75	9.75

(3) Outside Move, Different Building

Moves to a different building will be treated as a disconnect of the existing access line or extension and installation charges as specified in Section U19.4.5.a preceding will be applicable.

NOTE 1: Central Office Work Charge is applicable for all access line extensions connected.

NOTE 2: New Line Connection Charge is applicable for all new access line extensions or additional access line extensions over the number previously installed at a premises.

U19. WIDE AREA TELEPHONE SERVICE

U19.4 RATE STRUCTURE (Cont'd)

U19.4.5 INSTALLATION CHARGES (Cont'd)

c. Conversion Charges

(1) Changing the 800/888 Service telephone number to a different number at the request of the customer

		Nonrecurring Outward WATS	Charges 800/888 Service
(a)	Service Ordering, each order	--	$ 44.00
(b)	Central Office Line Connection, each line	--	10.00

(2) Separating an existing 800/888 Service into two (2) or more hunting arrangements which contain the same 800/888 Service access lines as the original hunting arrangement

(a)	Service Ordering, each order	--	44.00
(b)	Central Office Line Connection, each line	--	44.00

(3) Combining two (2) or more 800/888 Service hunting arrangements into a single hunting arrangement containing the same 800/888 Service access lines

(a)	Service Ordering, each order	--	44.00
(b)	Central Office Line Connection, each line	--	10.00

d. Record Change Only Charge

(1) For changing Company records at request of the customer

(a)	Service Ordering, each order	10.00	10.00

e. Conversion to a Four-Wire Terminating Arrangement

(a)	Each arrangement	363.00	363.00

U19. WIDE AREA TELEPHONE SERVICE

U19.4 RATE STRUCTURE (Cont'd)

U19.4.6 FOUR-WIRE TERMINATING ARRANGEMENT

This charge is in addition to the access line monthly recurring charges.

		Monthly Rate
(a)	Outward WATS, each arrangement	$18.75
(b)	800/888 Service, each arrangement	3.25

U19.4.7 ACCESS LINE TERMINATIONS

a. The terminating point of a WATS access line is the standard network interface. The first termination is the WATS access line and all other terminations on the same line are WATS access line extensions.

b. The WATS access line may terminate in one (1) of the following:

(1) To terminal equipment, multiline terminating systems or a communication system on the customer's premises.

(2) To switching equipment in the Company Central Office.

(3) To an Other Common Carrier (OCC) or Central Office Connection Facility (COCF) channel in the Company Central Office.

U19.4.8 ACCESS LINE EXTENSIONS

a. Located in Same Exchange as Main Termination

(1) First extension termination on different premises from main termination, each

(a)	Same building, each	25.00
(b)	Different building, each	25.00

(2) Additional termination in same building as main or other extension termination

(a)	Each[1]	--

(3) First extension termination in different building, same premises as main or other extension termination

(a)	Each	9.00

NOTE 1: Non-recurring charge applies.

U19. WIDE AREA TELEPHONE SERVICE

U19.4 RATE STRUCTURE (Cont'd)

U19.4.8 ACCESS LINE EXTENSIONS (Cont'd)

b. Located in Different Exchange from Main Termination

(1) Interexchange channel mileage charges apply as specified for full period talking service in the Company's Private Line Tariff and Channel Terminal charge plus:

		Monthly Rate
(a)	First Termination	$25.00
(b)	Additional termination in same building with first or other extension termination, each[1]	--
(c)	Additional termination in different building, same premises as first or other extension termination, each	9.00
(d)	Additional termination on different premises, same exchange as first termination, each	25.00
(e)	Additional termination on different premises, same exchange as first termination, different premises, same building	25.00

U19.4.9 MINIMUM AVERAGE TIME REQUIREMENT

a. For Combined IntraLATA/InterLATA Outward WATS or IntraLATA Outward WATS, usage is subject to an average of one (1) minute per completed call in each service group for each billing period. For Statewide 800/888 Service provided in conjunction with an InterLATA carrier, usage is subject to an average of thirty (30) seconds per completed call in each service group for each billing period.

b. For Combined IntraLATA/InterLATA Outward WATS or IntraLATA Outward WATS, if the average duration of all such calls is less than one (1) minute, the total use for the service group equals the number of calls multiplied by one (1) minute. For Statewide 800/888 Service provided in conjunction with an InterLATA carrier, if the average duration of such calls is less than thirty (30) seconds the total use for the service group equals the number of calls multiplied by thirty (30) seconds.

U19.4.10 CHARGEABLE TIME

a. Chargeable time begins when the connection is made between the WATS station and the calling or called station.

b. Chargeable time ends when the calling station hangs up. However, if the calling station does not hang up after the called station hangs up, then chargeable time ends when timing equipment in the network connection is released by the telephone network automatic timing equipment.

c. When a connection is established in one (1) rate period and ends in another, the rate in effect for each rate period applies to the portion of the connection occurring within that rate period.

NOTE 1: Non-recurring charge applies.

U19. WIDE AREA TELEPHONE SERVICE

U19.4 RATE STRUCTURE (Cont'd)

U19.4.11 MINIMUM SERVICE PERIOD

The minimum service period for WATS is one (1) day.

U19.4.12 ALLOWANCE FOR INTERRUPTIONS

a. Allowance for interruptions applies to each WATS access line as set forth following:

(1) When the WATS access line is interrupted for a period of less than two (2) hours, no credit applies.

(2) When the WATS access line is interrupted for a period of two (2) hours to twenty-four (24) hours, a per day credit applies.

		Credit Amount
(a)	Per access line	$12.00

(3) When the WATS access line is interrupted for a period of more than twenty-four (24) hours, a credit applies for each two (2) hour period or any fraction thereof.

(a)	Per access line, per day	12.00

(4) The credit in (2) and (3) preceding includes all credit to be applied for an interruption.

(5) None of the above credit allowances will be made for:

(a) Non-completion of WATS messages due to busy network conditions.

(b) Interruption of service due to customer-provided equipment or systems.

(c) Interruption of service due to negligence of the customer.

(d) Interruption of service during any period in which the Company is not afforded access to the premises at which the WATS access line is terminated.

(e) Interruption of service during any period when the customer has released the WATS access line to the Company for maintenance purposes or implementation of a customer order for a change in service arrangement.

(6) Long Distance (Local Toll) Message Telecommunications Service furnished at a customer's request when his WATS is interrupted is charged at the Long Distance (Local Toll) Message Telecommunications Service rates contained in Section U18 of this tariff.

U20. LOCAL TOLL OPTIONAL CALLING PLANS

CONTENTS

		Page No.	
U20.1	GENERAL	1	
U20.2	**CONSUMER** SENSE LOCAL TOLL SERVICE	2	(T)
U20.3	BUSINESS SENSE LOCAL TOLL SERVICE	3	
U20.4	**SIMPLY** FIVE	5	(T)

U20. LOCAL TOLL OPTIONAL CALLING PLANS

U20.1 GENERAL

a. This tariff is applicable to Local Toll Optional Calling Plans (LTOCPs) furnished by United Telephone Company of the Carolinas, referred to as the Company, within its operating territory in the State of South Carolina.

b. Description of Service

Local Toll Optional Calling Plans are specially designed calling plans applicable to intrastate intraLATA long distance (local toll) calls. All other long distance (local toll) calls will be billed as regular long distance (local toll) calls. All offerings are restricted to designated exchange subscribers located within the State of South Carolina.

c. Liability of the Company

Adjustments for any reason will not be applicable on Local Toll Optional Calling Plan Service until the subscriber has used a minimum usage allowance applicable to the given service within a billing cycle month.

d. Limitations of Service

(1) Offering of Local Toll Optional Calling Plan Service is subject to the availability of facilities as determined by the Company. Due to billing restrictions, the following additional limitations also apply:

The service does not include automated or operator serviced calling card, person-to-person, collect, conference or other calls requiring operator handling except that an operator will:

(a) Reach the called telephone number, when the customer reports making an unsuccessful attempt for reasons other than a busy, no answer or wrong number condition, or

(b) Reestablish a call which has been interrupted by cut-off or poor transmission after the called number has been reached.

(2) A subscriber to any one-way plan may not also subscribe within the same billing month to the Local Toll Volume Discount Plan or other Company sponsored Local Toll Optional Calling Plan.

(3) Local Toll Optional Calling Plans are not subject to concessions or suspension of service.

(4) The service is not available for use with WATS or Foreign Exchange.

e. Use of Service

The service is furnished subject to regulations in Section U2 of this tariff, including those regulations which restrict use of the service to communications in which the customer has a direct interest and prohibit payment to the customer by another for use of the service.

f. Notice Required to Effect An Order

Service may either be made effective or terminated the day the order is issued, or on any future day, but not retroactively.

g. A range of rates is established in this section of the tariff. The applicable rates are those specified in the Current Price List on file with the South Carolina Public Service Commission.

(D)

U20. LOCAL TOLL OPTIONAL CALLING PLANS

U20.2 **CONSUMER** SENSE LOCAL TOLL SERVICE (T)

a. General

The Company's **Consumer** Sense Local Toll Service is furnished for Dial Station-to-Station intraLATA long distance (local toll) calls originated in the Company's exchanges and is available in connection with individual residence and business lines. Customers subscribing to **Consumer** Sense Local Toll Service will be charged based on the Rate Schedule specified in Section U20.4.c following. Customers subscribing to **Consumer** Sense Local Toll Service may not subscribe to any other Local Toll Optional Calling Plan offered by the Company. (T) (T) (T)

b. Applications and Regulations

(1) **Consumer** Sense Local Toll Service applies to all intraLATA DDD long distance (local toll) calls originated in the Company's exchanges. (T)

(2) The service will be ordered and billed on a per primary billing number (i.e., per account) basis. All applicable calls placed from lines associated with the same primary billing number will be included in the service.

(3) The service is furnished for a Minimum Period of one (1) month.

(4) Message details are included in the charges specified in Section U20.4.c following.

(5) Charges to and from **Consumer** Sense Local Toll Service may be effective only on the subscriber's next bill date. (T)

(6) **Consumer** Sense Local Toll Service is not available to a customer who subscribes to any other Company-offered Local Toll Optional Calling Plan or for use with Payphone Line Service. (T)

(7) The rates offered under this service apply to all Direct-Dialed intraLATA long distance (local toll) calls originating in any of the Company's exchanges during a billing period.

(8) The applicable rate is applied on the basis of intraLATA billed revenue to a single billed number.

c. Rates and Charges

(1) Rates

Consumer Sense Local Toll Service (T)
Rate Schedule

	Time Frame	Weekdays	Rate Per Minute	S&E Code
Peak	7:00 a.m. to 7:00 p.m.*	Monday - Friday	$0.15	ASBDISC(SSU)
Off-Peak	7:00 p.m. to 7:00 a.m.*	Monday - Friday	0.15	
All Hours	Saturday - Sunday		0.15	

(2) Non-Recurring Charges

Non-Recurring Rate
$0.00

*Up to, but not including.

NOTE: Implemented April 15, 1997 pending resolution of Docket No. 97-079-C and Docket No. 97-080-C.

U20. LOCAL TOLL OPTIONAL CALLING PLANS

U20.3 BUSINESS SENSE LOCAL TOLL SERVICE

a. General

The Company's Business Sense Local Toll Service is furnished for Dial Station-to-Station intraLATA long distance (local toll) calls originated in the Company's exchanges and is available in connection with individual business lines and work at home lines. Customers subscribing to Business Sense Local Toll Service will be charged based on a single flat-rate as specified in Section U20.5.c following. Customers subscribing to Business Sense Local Toll Service may not subscribe to any other Local Toll Optional Calling Plan offered by the Company.

b. Applications and Regulations

(1) Business Sense Local Toll Service applies to all intraLATA DDD long distance (local toll) calls originated in the Company's exchanges.

(2) The service will be ordered and billed on a per primary billing number (i.e., per account) basis. All applicable calls placed from lines associated with the same primary billing number will be included in the service.

(3) Message details are included in the charges specified in Section U20.5.c following.

(4) The service is furnished with Monthly Minimum Commitment Levels. If the customer's in-service level falls below the commitment level, the Company reserves the right to bill the customer for the entire commitment level.

(5) The service is furnished with an option of three (3) Term Periods: Non-Term (i.e., month-to-month), One (1) Year and Two (2) Years. The Minimum Period for the Non-Term Plan is one (1) month. The Minimum Period for the One (1) Year Plan is twelve (12) months. The Minimum Period for the Two (2) Year Plan is twenty-four (24) months. If a customer chooses to discontinue participation in the plan prior to the expiration of the One (1) Year or Two (2) Year Periods, the Company reserves the right to access Termination Liability Charges. Charges would be based on the number of months remaining in the Term Period multiplied by the Minimum Monthly Commitment Level agreed to by the customer.

(6) Changes to and from Business Sense Local Toll Service may be effective only on the subscriber's next bill date.

(7) Business Sense Local Toll Service is not available to a customer who subscribes to any other Company-offered Local Toll Optional Calling Plan or for use with **Payphone Line** Service. (T)

(8) The rates offered under this service apply to all Direct-Dialed intraLATA long distance (local toll) calls originating in any of the Company's exchanges during a billing cycle.

(9) The applicable rate is determined on the basis of intraLATA billed revenue to a single billing number.

NOTE: Implemented April 15, 1997 pending resolution of Docket No. 97-079-C and Docket No. 97-080-C.

U20. LOCAL TOLL OPTIONAL CALLING PLANS

U20.3 BUSINESS SENSE LOCAL TOLL SERVICE

c. Rates and Charges

(1) Rates

Business Sense Local Toll
Rate Schedule

(Full Minute Rates*)

Monthly Commitment Level	Non-Term Rate	One-Year Rate	Two-Year Rate	S&E Code
$ 0.00	$0.150	**$0.140** (R)	**$0.130** (R)	ASBDISC(BS1)
50.00	**0.140** (R)	**0.130** (R)	**0.120** (R)	ASBDISC(BS4/BS5/BS6)
200.00	0.100	**0.090** (R)	**0.080** (R)	ASBDISC(BS7/BS8/BS9)

Time Frame: Twenty-Four (24) Hours/Day, Seven (7) Days/Week

(2) Non-Recurring Charges

Non-Recurring Rate
$0.00

*The above full minute rates bill in eighteen (18) second minimum and additional six (6) second increments.

U20. LOCAL TOLL OPTIONAL CALLING PLANS

U20.4. **SIMPLY** FIVE (T)

a. GENERAL

The Company's **Simply** Five is an Intrastate IntraLATA long distance, flat rated service (T)
with rates which are non-distance sensitive. **Simply** Five is available only to (T)
subscribers who have the Company as the subscriber's primary intraLATA long
distance carrier. **Simply** Five is available for residence and business customers. (T)
Customers subscribing to **Simply** Five will be charged the rates listed below. (T)

b. REGULATIONS

(1) **Simply** Five applies to all intraLATA 1+ Direct Distance Dialing (DDD), Station- (T)
to-Station, long distance messages originating in the Company's exchanges.

(2) The service will be ordered and billed on a per primary billing number (i.e., per account) basis. All applicable calls placed from lines associated with the same primary billing number will be included in the service.

(3) Message details are included in the charges specified in Section U20.4d, following.

c. APPLICABILITY

(1) The service is furnished for a minimum period of one month.

(2) **Simply** Five is not available to a customer who subscribes to any other (T)
Company offered optional calling plan or for use with pay telephone service.

(3) This service allows a maximum monthly billed usage of 200, 500 and 2000
minutes. Usage exceeding those amounts will be billed at the **Consumer** Sense (T)
Local Toll Off-Peak rates and **Business** Sense Local Toll $0 Commitment Level, (T)
Non-Term rates, as described in Sections U20.2c and U20.3c of this tariff.

U20. LOCAL TOLL OPTIONAL CALLING PLANS

U20.4 **SIMPLY** FIVE (T)

d. Rates and Charges

The following rate schedule shall apply
24 hours per day 7 days per week.

	Monthly Billed Minutes	Monthly Recurring Rate	Rate per Minute[1]	SAE Code
(1)	1 to 200	$ 4.95	$.05	ASBBTLP (5CE)
	201+		*	
(2)	1 to 500	14.95	.05	ASBBTLP (5C1)
	501+		*	
(3)	1 to 2000	49.95	.05	ASBBTLP (5C2)
	2001+		*	

[1] Per minute applies to any minute or fraction thereof.

* **Sense** Local Toll or Business Sense Toll rates as described in Sections U20.2c and U20.3c of this tariff. (T)

U20. LOCAL TOLL OPTIONAL CALLING PLANS

U21. FCC DESIGNATED N11 SERVICES

CONTENTS

			Page No.	
U21.1	UNIVERSAL EMERGENCY NUMBER - 911		1	
	U21.1.1	General (Basic and Enhanced 911)	1	
	U21.1.2	Rules and Regulations	1	
	U21.1.3	Wireless E911 Phase 2	4.1	
	U21.1.4	**Private Switch Database Service**	**4.5**	(N)
	U21.1.5	**Reverse Notification Telephone Number Database Service**	**4.7**	(N)
U21.2	SERVICE FOR INFORMATION AND REFERRAL SERVICES (211)		5	
	U21.2.1	General Regulations	5	
	U21.2.2	Obligations of the Approved Information and Referral Service Provider	5	
	U21.2.3	Obligations of the Company	8	
	U21.2.4	Liability	9	
	U21.2.5	Other Terms and Conditions	9	
	U21.2.6	Rates and Charges	10	
U21.3	TELECOMMUNICATIONS RELAY SERVICE (711)		12	
	U21.3.1	General Regulations	12	
	U21.3.2	Service Requirements and Conditions	13	
	U21.3.3	Obligations of the Competitive Local Exchange Carrier (CLEC)	16	
U21.4	NON-EMERGENCY 311 SERVICE (NE311)		17	
	U21.4.1	General	17	
	U21.4.2	Obligations Of The Non-Emergency 311 Service Provider	18	
	U21.4.3	Obligations Of The Company	20	
	U21.4.4	Liability	21	
	U21.4.5	Other Terms And Conditions	22	
	U21.4.6	Rates	23	
U21.5	511 SERVICES FOR TRAVEL INFORMATION SERVICES (511)		25	
	U21.5.1	General	25	
	U21.5.2	Obligations of the Approved Travel Information Services Provider	26	
	U21.5.3	Obligations of the Company	28	
	U21.5.4	Liability	29	
	U21.5.5	Other Terms and Conditions	30	
	U21.5.6	Rates and Charges	31	

U21. FCC DESIGNATED N11 SERVICES (T)

U21.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911

U21.1.1 GENERAL (BASIC AND ENHANCED 911)

a. When requested by local government authorities, and subject to the availability of facilities, the Company will provide a universal emergency number 911 for use of Public Safety Answering Points (PSAPs) engaged in assisting local governments in the protection and safety of the general public.

b. Two (2) types of service are offered, Basic 911 and Enhanced 911 Service (E911). Selection of the appropriate service to serve various customers will be made by the Company and the customer and will be based on a thorough analysis of customer needs at each location and on availability of facilities in each area.

c. The Company will bill 911 charges in accordance with the Code of Laws of South Carolina.

U21.1.2 RULES AND REGULATIONS

a. 911 service is provided by the Company where facility and operating conditions permit.

b. This offering is limited to the use of central office number 911 as the universal emergency number and only one (1) 911 service will be provided within any geographical area.

c. The 911 emergency number is not intended to replace the telephone service of the various public safety agencies which may participate in the use of this number. The customer must subscribe for additional local exchange service at the PSAPs for administrative purposes for placing of outgoing calls and for receiving other emergency calls, including any which might be relayed by Company operators.

d. The service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting emergencies by the public.

U21. FCC DESIGNATED N11 SERVICES (T)

U21.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (Cont'd)

U21.1.2 RULES AND REGULATIONS (Cont'd)

e. When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the subscriber or the failure of the facilities provided by the subscriber, a pro rata adjustment of the fixed monthly charges involved will be allowed as covered by Section U2 of this tariff. Where allowances on monthly charges for Service Features of E911 Service are involved, only those Service Features which are affected by the interrupted service shall be considered; and, further, only those access lines on the interrupted portion of a service shall be considered in determining the number of access lines affected.

f. It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one (1) call per one-hundred (100) during normal busy hours for 911 service.

(M)

(M)

(M) Material previously appearing on this page now appears on Page 2.1.

U21. FCC DESIGNATED N11 SERVICES

U21.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (Cont'd)

U21.1.2 RULES AND REGULATIONS (Cont'd)

g. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the customer contracting for 911 service. In the event of any interruption of the service, the Company shall not be liable to any person, corporation or other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the tariff rate for the service or facilities provided to the customer for the time such interruption continues, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the customer of the service. (M)

Further, each customer agrees not to hold the Company liable for any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others, or for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of 911 service features and the equipment associated therewith, or by any services which are or may be furnished by the Company in connection therewith including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 services, and which arise out of the negligence or other wrongful act of the Company, the customer, its user agencies or municipalities or employees or agents of any one of them.

h. When an order for 911 service and facilities or requests for additions, rearrangements, relocations or modifications or service and equipment are canceled in whole or in part prior to completion of the work involved, the customer is required to reimburse the Company for all expenses incurred in handling the request before notice of cancellation is received. Such charges, however, are not to exceed all charges which would apply if the work involved in complying with the request had been completed. (M)

(M) Material now appearing on this page previously appeared on Third Revised Page 2.

U21. FCC DESIGNATED N11 SERVICES (T)

U21.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (Cont'd)

U21.1.2 RULES AND REGULATIONS (Cont'd)

i. Application for 911 service must be executed in writing by the customer (a municipality, a local government authority or their duly appointed agent). If execution is by an agent, satisfactory evidence of the appointment must be provided in writing to the Company. At least one (1) local law enforcement agency must be included among the participating agencies in any 911 offering.

j. The customer must furnish the Company, in writing, with its agreement to the following terms and conditions:

(1) That at least one PSAP will be provided and staffed on a twenty-four (24) hour, seven (7) days per week basis.

(2) That the customer accepts responsibility for dispatching or having others dispatch police, fire, ambulance or other emergency services as required, to the extent as such services are reasonably available.

(3) That the customer will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to the 911 PSAP by calling parties.

(4) That the customer will subscribe to, or provide, telephone equipment with a capacity adequate to handle the number of incoming 911 lines recommended by the Company to be installed. (Applies to E911 Service only.)

(M)

(M)

(M) Material previously appearing on this page now appears on Page 3.1.

U21. FCC DESIGNATED N11 SERVICES

U21.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (Cont'd)

U21.1.2 RULES AND REGULATIONS (Cont'd)

k. Temporary suspension of service is not provided for any part of the 911 Service. (M)

l. The rates charged for 911 Service do not contemplate the constant monitoring or inspection of facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake such responsibility. The customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Company in the event the system is not functioning properly.

m. Company serving boundaries and 911 organization boundaries may not coincide. Where E911 service is provided, the Company will route emergency 911 calls to the proper jurisdiction. In the event a customer receives a call from outside its jurisdiction, it is the obligation of the customer to make arrangements to forward the 911 call to the appropriate jurisdiction. The customer's sole responsibility under this paragraph for calls received from outside its boundaries shall be limited to exercising ordinary care to forward, relay, or refer such calls to the appropriate answering point serving the jurisdiction from which the call originated.

n. 911 Service is classified as Business Exchange Service and is arranged for one-way incoming service to the appropriate PSAP. Outgoing calls can only be made on a transfer basis.

o. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the customer's personnel to respond to such calls on the customer's premises. (M)

(M) Material now appearing on this page previously appeared on Third Revised Page 3.

U21. FCC DESIGNATED N11 SERVICES

U21.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (Cont'd)

U21.1.2 RULES AND REGULATIONS (Cont'd)

p. E911 information consisting of the names, addresses and telephone numbers of customers whose listings are not published in directories or listed in Directory Assistance Offices is confidential. Information will be provided on a call-by-call basis only for the purpose of responding to emergency calls. The E911 calling party forfeits the privacy afforded by nonpublished and nonlist telephone number service (Section U6 of this tariff) to the extent that the telephone number, address and name associated with the originating station location are furnished to the PSAP.

q. Any terminal equipment used in connection with E911 Service, whether such equipment is provided by the Company or the customer, shall be configured so that it is unable to extract any information from the Data **Base** Management System other than information relating to a number (identified through the Automatic Number Identification feature as the source) of an in progress 911 call. (T)

r. Central Offices that are not currently equipped to transmit ANI will not be modified to provide ANI just for E911 Service. When the Selective Routing feature is provided, in such circumstances, Default Routing and Central Office identification will be provided in lieu of Selective Routing and ANI Display.

s. The Company's entire liability to any person for interruption or failure of 911 Service shall be limited to the terms set forth in this section and other sections of this tariff.

t. General Regulations located in Section U2 of this tariff will also apply to this service offering.

u. Where a 911 call is placed by the calling party via foreign exchange service, cellular service or interconnection with an interexchange or other type of carrier, the Company cannot guarantee the completion of said 911 call, the quality of the call or any features that may otherwise be provided with 911 Service.

U21. FCC DESIGNATED N11 SERVICES

U21.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (Cont'd)

U21.1.3 WIRELESS E911 PHASE 2

a. Description of Service

Wireless E911 Phase 2 is only available in combination with E911 as specified in this section of the tariff and is subject to the regulations specified herein.

In accordance with the FCC's Report and Order 94-102, Wireless E911 Phase 2 provides PSAPs with the wireless E911 caller's location and callback number (CBN) information, as specified by the FCC. The FCC has adopted specific handset-based and network-based location accuracy and reliability solutions standards for the Wireless Service Providers (WSPs).

b. General Regulations

(1) The Company is not responsible for the location determination technology, the accuracy of the location determination technology, or the investigation or maintenance of said technologies. Only the data required and specified by the FCC in its Report and Order 94-102 will be delivered by the Company to the PSAP. This required data includes the cell site or sector location, the callback number, and the latitude/longitude of the caller. Each customer agrees that delivery, or lack of delivery, of additional data elements which may be provided by the WSP will not be the responsibility of the Company and the Company assumes no responsibility or liability for such information.

(2) PSAPs must have all required elements of Wireless E911 Phase 1, utilizing p-ANI routing and cell site/sector location based information, in place before implementing Phase 2. This is necessary to accommodate loading of the respective p-ANIs also known as Emergency Service Routing Key/Emergency Service Routing Digit into the Company's Database Management System. In addition, the following requirements must be met for Phase 2 implementation:

(a) PSAPs must order both the Company's Extended ALI Display Format **and ALI Database for** Wireless Phase 2 to accommodate the x/y data provided by Wireless E911 Phase 2 Service. The Company will bill wireless E911 charges in accordance with the code of laws of South Carolina. (T)

(b) WSPs must have Position Determining Entity (PDE) and a Mobile Position Center (MPC)/Gateway Mobile Location Center (GMLC) in their network.

(c) WSPs or their designated database provider must have obtained an interface to the Company's ALI database that complies with the Company's existing operating standard. This interface will be used by the WSP to provide the Phase 2 data.

U21. FCC DESIGNATED N11 SERVICES (T)

U21.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (Cont'd)

U21.1.3 WIRELESS E911 PHASE 2 (Cont'd) (N)

c. Definition of Terms

(1) Callback Number (CBN)

The wireless caller's 10-digit handset telephone number. The CBN is used by the PSAP to reestablish a call in the event the call was prematurely disconnected.

(2) Interface

A reference point for a data path that exists between an MPC/GMLC and an ESME (the ALI database). The data that traverses the interface is made up of an Emergency Services Position Request and the response. The interface is not provided by and is not the responsibility of the Company.

(3) Emergency Services Message Entity (ESME)

An entity in the emergency services network which serves as the point of interface to an MSC for common channel emergency services messaging. ESME is another term for the ALI database.

(4) Enhanced MF Signaling (EMFS)

A signaling protocol for sending 10 or 20 digits of ANI from the 911 Tandem to the PSAP. EMF signaling is required when an interconnecting WSP selects Phase 2 NCAS mode without WLS911.

(5) Mobile Position Center (MPC)

The interface between the wireless network and the Company's ALI database. The MPC serves as the wireless network entity which retrieves, forwards, stores, and controls position data within the wireless location network. The MPC is not provided by and is not the responsibility of the Company. Global System for Mobile (GSM) communication Gateway Mobile Location Centers (GMLCs) will be treated as MPCs by the Company.

(6) Mobile Switching Center (MSC)

The wireless equivalent of a Central Office, which provides switching functions for wireless calls. The MSC is not provided by and is not the responsibility of the Company. (N)

U21. FCC DESIGNATED N11 SERVICES (T)

U21.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (Cont'd)

U21.1.3 WIRELESS E911 PHASE 2 (Cont'd) (N)

c. Definition of Terms (Cont'd)

(7) Phase 2 NCAS

In this mode the p-ANI and the CBN both are sent to the Selective Router. The trunk between the Selective Router and the PSAP must support transport of at least two 10-digit numbers.

(8) Position Determining Entity (PDE)

The PDE determines the geographic location of a wireless handset when the wireless caller places a 911 call or while the call is in process. The PDE is not provided by and is not the responsibility of the Company.

(9) Pseudo-ANI (P-ANI)

A pseudo, non-dialable telephone number assigned to a cell site or a sector of a cell site to provide location identification for wireless E911 calls.

(10) WLS911

The Company solution that sends either eight or ten digits of ANI to the PSAP and dynamically updates the static cell site or sector information with the CBN as provided by the WSP. This solution when used in conjunction with a WSP's interface allows WSPs to comply with the FCC's order without requiring PSAPs to upgrade their PSAP equipment to utilize Enhanced MF signaling.

(11) Wireless Service Provider (WSP)

A person or entity that provides Commercial Mobile Radio Service (CMRS). The term wireless includes service provided by any wireless real-time, two-way voice communication device, including radio-telephone communications used in cellular telephone service, personal communication service (PCS), or functional or competitive equivalent. The term does not include service providers whose customers do not have access to 911 or 911-like services.

(12) Wireline Compatibility Mode

Occurs when the WSP sends only p-ANI to the Company E911 tandem and the PSAP receives eight or ten digits of ANI.

(13) X,Y Coordinates

(N)

The latitude and longitude of the 911 wireless caller's location.

U21. FCC DESIGNATED N11 SERVICES

U21.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (Cont'd)

U21.1.3 WIRELESS E911 PHASE 2 (Cont'd)

d. Enhanced MF

Enhanced MF (EMF) is a new signaling protocol from the 911 Tandem to the PSAP. Enhanced MF accommodates either ten or 20 digits of ANI. Enhanced MF is not a requirement of Wireless Phase 2 implementation but EMF must be used by PSAPs when an interconnecting Wireless Service Provider chooses the Phase 2 NCAS Mode (as defined in J-STD-036 Annex D, Table D.1.2. and/or D.2.), without WLS911. If an interconnecting WSP chooses a Phase 2 NCAS solution without WLS911, the PSAP's equipment must be 20-digit Enhanced MF capable. The PSAP must request the Company convert them to EMF signaling when preparing to accept Phase 2 calls from a WSP utilizing Phase 2 NCAS without WLS911. Once a PSAP has been converted to 20 digit EMF Signaling the functionality of WLS911 is disabled for all WSPs serving that PSAP.

e. Wireless E911 Phase 2 Service

This service is comprised of two components, Extended ALI Display Format and ALI **Database for** Wireless Phase 2. Both components are required for implementation of this service. (T)

(1) Extended ALI Display Format

The PSAP's Automatic Location Identification (ALI) display format must be changed to the Company's Extended ALI Display Format to accommodate the latitude and longitude, or x,y coordinates. The provision and delivery of the x,y information to the PSAP requires an interface between the ALI database and the WSP's Mobile Position Center (MPC)/Gateway Mobile Location Center (GMLC). The provisioning of the interface is the responsibility of the WSP.

(2) ALI **Database for** Wireless Phase 2 (T)

The ALI **Database for** Wireless Phase 2 enables the PSAP to query and retrieve wireless caller location information from the Company's Automatic Location Identification (ALI) database. Location information may include cell site sector location, longitude and latitude of the wireless caller's location, and the wireless caller's callback number (CBN). This **service** will enable the necessary interfaces, software, and databases to permit the wireless caller's location information to be populated in the Company's ALI database and/or retrieved when queried by the customer's PSAP equipment. (T) (T)

U21. FCC DESIGNATED N11 SERVICES

U21.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (Cont'd)

U21.1.4 PRIVATE SWITCH DATABASE SERVICE

a. Description of Service

(1) Private Switch Database Service is available to companies that use a Private Branch Exchange (PBX) or Centrex to manage their individual telephones and want to provide specific location information for each of these telephones to the Public Safety Answering Point (PSAP) responsible for responding to an emergency.

(2) Private Switch Database Service allows a customer with a multi-line private switch to facilitate reception of either (1) Automatic Number Identification (ANI) or (2) a combination of ANI and Automatic Location Identification (ALI) information by a PSAP for emergency “9-1-1” calls originating from the location served by the customer’s multi-line private switch. A private switch is customer premises equipment (CPE) at the end user customer’s location.

b. General Regulations

(1) The customer is responsible for validating address information through Master Street Access Guide (MSAG) and for coordinating with the Company to provide the National Emergency Number Association (NENA) standard format of telephone numbers and address data. The Company will allow the customer to update records no more frequently than on a daily basis. The data may originate from the customer’s private switch, when technically feasible, or from a manually created list.

(2) The Company will:

(a) Be responsible for uploading a NENA formatted data file to its ALI database;

(b) Hold the information in confidence and protect it in accordance with state and federal rules applicable to emergency 911 services; and

(c) Use the information only in connection with providing emergency services to PSAPs.

(3) The Company may immediately terminate a customer’s use of Private Switch Database Service if, in the Company’s sole judgment, the customer falsifies the information provided or fails to comply with any other provisions of this tariff.

U21. FCC DESIGNATED N11 SERVICES

U21.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (Cont'd)

U21.1.4 PRIVATE SWITCH DATABASE SERVICE (Cont'd)

b. General Regulations (Cont'd)

(4) The Company will only provide Private Switch Database Service where the Company is the primary 911 database provider for the PSAP serving the customer's location.

(5) The Company will provide a software package that will allow the customer to load the database information in the appropriate NENA format for transmission to the Company's data center.

(6) The Company will charge the private switch customer a monthly recurring charge for maintenance of the data in the national ALI database for delivery upon a 911 call to the PSAP.

c. Limitations

(1) The Company offers no warranty or representation with respect to the accuracy or completeness of the Private Switch Database Service. The Company relies on its customers for all private switch information placed in the Company's database management system.

(2) The Company does not warrant or represent that its database management system will be compatible with every type of private switch equipment. Customers who wish to provide automated updates to the Company's database management system are responsible for acquiring their own private switch equipment and for testing the compatibility of that equipment with the Company's database management system.

d. Obligations of the Customer

(1) When implementing Private Switch Database Service, the customer must contact the Telephone Company's E-911 representative to negotiate trunking, hardware and software requirements associated with the Private Switch Database Service.

(2) The customer will be responsible for loading address information into the Private Switch Database Service software package and transmitting that information to the Company.

U21. FCC DESIGNATED N11 SERVICES

U21.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (Cont'd)

U21.1.5 REVERSE NOTIFICATION TELEPHONE NUMBER DATABASE SERVICE

a. Description of Service

(1) The Company offers Reverse Notification Telephone Number Database Service (Reverse Database Service) to support the ability of Public Safety Answering Points (PSAPs) to make broadcast notification calls to areas under their jurisdiction in the event of emergencies.

b. General Regulations

(1) Reverse Database Service is offered solely for the purpose of permitting PSAPs to make broadcast notifications to particular geographic areas and associated local telephone numbers in the event of emergencies. PSAPs ordering Reverse Database Service must provide the Company with written certification of their authority to make public emergency notifications.

(2) PSAPs may not use Reverse Database Service information in connection with E911 Emergency Reporting Services.

(3) PSAPs subscribing to Reverse Database Service will receive CD-ROM downloads of information from the Company's Automatic Location Indicator (ALI) database. The Company will provide ten-digit telephone numbers and associated addresses, to the extent that information is present in the Company's ALI database.

(4) Reverse Database Service will include ALI information obtained by the Company from other local exchange carriers serving a PSAP's jurisdiction, when there are multiple local exchange carriers in a PSAP's jurisdiction. Reverse Database Service will include ALI information obtained from customers who operate private switches and have requested that carriers maintain appropriate information in the carrier's ALI database.

(5) The Company will provide Reverse Database Service only for the jurisdictional area where a PSAP is authorized to provide emergency services. PSAPs will not be able to obtain foreign listings, foreign exchange cross-listings, foreign central office subscriptions and multiple listings through Reverse Database Service.

U21. FCC DESIGNATED N11 SERVICES

U21.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (Cont'd)

U21.1.5 REVERSE NOTIFICATION TELEPHONE NUMBER DATABASE SERVICE (Cont'd)

b. General Regulations (Cont'd)

(6) The Company considers all information provided to a PSAP under Reverse Database Service to be confidential and proprietary. Information received through Reverse Database Service may contain the addresses and telephone numbers of individuals whose listings are not published in directories and/or are not listed in directory assistance databases. The PSAP must:

(a) Hold all Reverse Database Service information in confidence and protect it in accordance with the security regulations by which it protects its own proprietary or confidential information;

(b) Restrict disclosure of the information solely to those PSAP employees and/or agents with a need to know and not disclose or resell such information to any other parties;

(c) Use the information only when delivering broadcast notifications of emergencies; and

(d) Notify the Company immediately of any confirmed or suspected misuse of Reverse Database Service information.

(7) The PSAP represents and warrants that it will use information received through Reverse Database Service only in emergency situations. A PSAP may not access, use, import, export, copy, print, distribute or release information for any purpose other than what is necessary to make outbound telephone emergency notifications.

(8) The Company may immediately terminate a PSAP's use of Reverse Database Service and demand the return of all Reverse Database Service information furnished to the PSAP if, in the Company's judgment, the PSAP misuses the information provided or fails to comply with any other provision of this tariff.

(9) A PSAP's modification, merger or enhancement of information received through the Reverse Database Service will not relieve the PSAP from any provision of this tariff.

U21. FCC DESIGNATED N11 SERVICES

U21.1 UNIVERSAL EMERGENCY NUMBER SERVICE - 911 (Cont'd)

U21.1.5 REVERSE NOTIFICATION TELEPHONE NUMBER DATABASE SERVICE (Cont'd)

c. Limitations

(1) The Company offers no warranty or representation with respect to the accuracy or completeness of the Reverse Database Service. The Company may rely on other local exchange carriers or private switch customers for certain information used in the Reverse Database Service.

(2) The Company does not warrant or represent that the Reverse Database Service will be compatible with every type of reverse notification equipment. PSAPs are responsible for acquiring their own broadcast notification equipment and for testing the compatibility of that equipment with the Reverse Database Service.

(3) By offering Reverse Database Service, the Company makes no warranties or representations for the operation of a customer's broadcast notification equipment or for the availability or performance of any telephone network facilities, including the Company's facilities, during a broadcast notification.

d. Liability of the Company

(1) By subscribing to Reverse Database Service, a PSAP agrees to hold harmless and indemnify the Company, along with its employees, directors, officers, agents and subcontractors, from and against all claims or suits arising out of or resulting from the provision of Reverse Database Service, specifically including, but not limited to, all claims or suits resulting from or allegedly resulting from errors or omissions in the file or the use of such information by the PSAP or its agents.

(2) To the extent that the PSAP claims sovereign immunity or other statutory limitations against third party claims, the PSAP will extend that same protection to the Company in connection with the PSAP's use of the Reverse Database Service.

U21. FCC DESIGNATED N11 SERVICES

U21.2 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Cont'd)

U21.2.1 GENERAL REGULATIONS

a. The 211 Service for Information and Referral Service is a locally assigned three digit abbreviated dialing code provided to an Approved Information and Referral Service Provider for use in making available community information and referral services to the public by way of voice grade facilities. The 211 abbreviated dialing code is available to the Approved Information and Referral Service Provider as a tariffed, local calling area based service (the “211 Service”).

b. The 211 Service allows a Company subscriber to access an Approve Information and Referral Service Provider call center by dialing only the 211 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of their local exchange services. The 211 Service is supplemental to and is not a replacement for either party’s local exchange service.

c. All 211 abbreviated dialing code calls must not result in any Region Call, intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 211 Service calls may result in local measured service charges where Company subscribers’ service plans include such charges as part of home and EAS exchange calling.

d. ***The 211 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101 XXXX calling. The 211 Service is otherwise available wherever local service is available.*** (C) (C)

U21.2.2 OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER.

a. The Approved Information and Referral Service Provider must submit a written application for 211 Service to the Company at the local exchange level. The Approved Information and Referral Service Provider may establish 211 Service in all or part of the Company's local exchanges.

U21. FCC DESIGNATED N11 SERVICES

U21.2 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Cont'd)

U21.2.2 OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Cont'd)

b. The Approved Information and Referral Service Provider's written application to establish 211 Service in a Company local exchange must include the following:

1. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 211 abbreviated code. If the Approved Information and Referral Service Provider desires to change the telephone number into which the 211 abbreviated dialing code is translated in an exchange, the Approved Information and Referral Service Provider must pay the Number Change Charge specified in U.21.2.6F.

2. A location description of the Approved Information and Referral Service Provider call center where 211 calls made from the Company local exchange will be routed.

3. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 Service.

4. An acknowledgment of the possibility that the Commission's assignment of the 211 abbreviated dialing code may be recalled at any time.

c. Local Calling for Company Subscribers

1. The Approved Information and Referral Service Provider, in cooperation with the Company, must assure that all 211 Service calls are local in nature and do not generate Region Call, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.

2. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange, the Approved Information and Referral Service Provider must supply the Company with a seven or ten digit telephone number that terminates within the Company local exchange or one of the local exchange's EAS exchanges. The Company's exchange facilities will translate the dialed 211 dialing code into the telephone number the Approved Information and Referral Service Provider provides once 211 Service is established in the local exchange.

3. When the Approved Information and Referral Service Provider makes application for 211 Service in a Company local exchange and an Approved Information and Referral Service Provider call center is not located within the local exchange or one of the local exchange's EAS exchanges, then the Approved Information and Referral Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 211 Service calls remain local in nature.

U21. FCC DESIGNATED N11 SERVICES

U21.2 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Cont'd)

U21.2.2 OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Cont'd)

d. The Approved Information and Referral Service Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the Approved Information and Referral Service Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Approved Information and Referral Service Provider or others, arising out of or resulting directly or indirectly from the 211 Service.

e. The Approved Information and Referral Service Provider must develop an appropriate method for responding to 211 calls directed to it out of confusion or in error by Company subscribers.

f. The Approved Information and Referral Service Provider must be prepared to receive all calls to the 211 Service during normal business hours. To this end, the Approved Information and Referral Service Provider agrees to subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public.

g. The 211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 211 Service without interfering with or impairing any services offered by the Company. For each line subscribed to by the Approved Information and Referral Service Provider, there will be one path available.

h. The Approved Information and Referral Service Provider must comply with all present and future rules pertaining to abbreviated dialing codes adopted by the Federal Communications Commission, in rulemaking proceeding CC Docket No. 92-105, CC Docket No. 00-256, and otherwise, including any and all requirements to relinquish the 211 abbreviated dialing code in the event of a national assignment contrary to that made by the T.R.A.

i. The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.

j. The Approved Information and Referral Service Provider shall respond promptly to any and all complaints lodged with any regulatory authority against the 211 Service. If requested by the Company, the Approved Information and Referral Service Provider will assist the Company in responding to complaints made to the Company concerning the 211 Service.

U21. FCC DESIGNATED N11 SERVICES

U21.2 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Cont'd)

U21.2.2 OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER (Cont'd)

k. The Approved Information and Referral Service Provider shall not promote the 211 Service with the use of an autodialer or broadcasting of tones that dial the 211 abbreviated dialing code.

l. The Company can only make 211 Service available to end users located in Company local exchanges. To establish 211 calling to end users in non-Company local exchanges, the Approved Information and Referral Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.

m. The Approved Information and Referral Service Provider must work separately with competitive local exchange carriers ("CLEC") operating and serving customers in the Company's local exchanges to ascertain whether 211 abbreviated dialing will be available to their end users.

U21.2.3 OBLIGATIONS OF THE COMPANY

a. The Company will provision the 211 Service within forty-five days of the Company's receipt of the Approved Information and Referral Service Provider's completed application(s) for service. If the Company receives an application from an Approved Information and Referral Service Provider prior to the effective date of this tariff, the Company will provision the 211 Service within forty-five days of the effective date of the tariff.

b. When a 211 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 211 Service call, the quality of the call or any features that may otherwise be provided with 211 Service.

c. The Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider established call centers.

d. The rates charged for 211 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The Approved Information and Referral Service Provider shall make such operational tests as, in the judgment of the Approved Information and Referral Service Provider, are required to determine whether the Company's facilities are functioning properly for its use. The Approved Information and Referral Service Provider shall promptly notify the Company in the event the Company's facilities are not functioning properly.

U21. FCC DESIGNATED N11 SERVICES

U21.2 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Cont'd)

U21.2.4 LIABILITY

a. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 211 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the Approved Information and Referral Service Provider for the 211 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.

b. The Company is not liable for losses or damages caused by the negligence of the Approved Information and Referral Service Provider.

c. The Company's entire liability to any person for interruption or failure of the 211 Service is limited to the terms set forth in this section and other sections of this Tariff.

d. The Commission's local assignment and the Approved Information and Referral Service Provider's use of the 211 abbreviated dialing code is subject to preemption by the Federal Communications Commission. The Company shall not be liable to the Approved Information and Referral Service Provider for any damages the Approved Information and Referral Service Provider may incur that result from a national assignment of the 211 abbreviated dialing code.

U21.2.5 OTHER TERMS AND CONDITIONS

a. The 211 Service will not provide calling number information in real time to the Approved Information and Referral Service Provider. If this type of information is required, the Approved Information and Referral Service Provider must subscribe to compatible Caller ID service as described in Section U13 of this tariff.

b. The 211 Service is provided solely for the benefit of the Approved Information and Referral Service Provider. The provision of the 211 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider.

U21. FCC DESIGNATED N11 SERVICES

U21.2 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Cont'd)

U21.2.5 OTHER TERMS AND CONDITIONS (Cont'd)

c. A written notice will be sent to the Approved Information and Referral Service Provider following oral notification when its 211 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the Approved Information and Referral Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the Approved Information and Referral Service Provider is unwilling to accept the modifications, or if the Approved Information and Referral Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.

d. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

U21.2.6 RATES AND CHARGES

a. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of both parties' local exchange service. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.

b. A nonrecurring Central Office Charge applies for each Company host central office out of which 211 Service is established, as follows:

1. When a Company local exchange is served by more than one host central office a Central Office Charge is applicable for each host central office in the Company local exchange.

2. If the Approved Information and Referral Service Provider establishes 211 Service in multiple Company local exchanges served by the same host central office, only one Central Office Charge shall apply. However, the full Central Office Charge applies whether or not the Approved Information and Referral Service Provider requests 211 Service in all the Company local exchanges served by that host central office.

U21. FCC DESIGNATED N11 SERVICES

U21.2 211 SERVICE FOR INFORMATION AND REFERRAL SERVICES (Cont'd)

U21.2.6 RATES AND CHARGES (Cont'd)

c. An Exclusion Charge Applies for the establishment of 211 Service as follows:

1. When the Approved Information and Referral Service Provider does not simultaneously establish 211 Service in every Company local exchange served by a host central office, the Approved Information and Referral Service Provider shall pay an Exclusion Charge for each Company local exchange served by the host central office where 211 Service is not established.

2. When a Company local exchange is once excluded, but the Approved Information and Referral Service Provider later applies to establish 211 Service in the Company local exchange, an Exclusion Charge again applies for each local exchange that continues to be excluded.

3. When the Approved Information and Referral Service Provider requests a different telephone number be translated to the 211 abbreviated dialing code in a participating central office than the telephone number translated to the 211 abbreviated dialing code in the host central office. (N) (N)

d. A nonrecurring Number Change Charge applies when the Approved Information and Referral Service Provider changes the telephone number into which the 211 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.

e. Applicable service order charges specified in Section U4 of this tariff will apply in addition to the rates listed below.

f. Rates

	Non-Recurring Charge
Central Office Charge (per host Central Office)	$ 250.00
Exclusion Charge (per Exchange)	325.00
Number Change Charge (per telephone number)	50.00

U21.3 ***TELECOMMUNICATIONS RELAY SERVICE (711)*** (T) (M)

U21.3.1 General (T)

A. 711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all relay service entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commissions (FCC) in CC Docket 92-105 assigned 711 dialing code for nationwide access to TRS entities, to be implemented not later than October 1, 2001.

B. 711 is available from United Telephone Company of the Carolinas within the Company's service area only. To provide access to 711 to end users in another company service area or to a Competitive Local Exchange Carrier (CLECs) end users within the local calling area, the TRS entity must make appropriate arrangements with the other company or CLEC serving that territory. The TRS entity should work separately with competing local providers to ascertain that its end user customers will be able to reach relay services provided by dialing 711.

C. This service is subject to the availability of the 711 dialing code.

D. 711 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.)

E. Limitations and use of service are as stated in Section U2 of this Tariff.

F. Directory Listings may be provided for 711 at rates and regulations as specified in Section U6 of this Tariff.

G. Access to 711 is not available to the following classes of service:

-Hotel/Motel/Hospital Service (toll call only)
-1+
-0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
-Inmate Service
-101XXXX
-Cellular - Type 2A
In addition, operator assisted calls to the 711 will not be completed.

H. The TRS entity is restricted from selling or transferring the 711 dialing code to an unaffiliated entity, either directly or indirectly.

I. An "affiliate" of a TRS entity is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with the TRS entity. The term "control" (including the terms "controlling," "controlled by," and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise. (M)

(M) Material now appearing on this page previously appeared in Section 13.24, Page 39.

U21.3 ***TELECOMMUNICATIONS RELAY SERVICE (711)*** (T) (M)

U21.3.2 Service Requirements and Conditions (T)

A. Requests for 711 Dialing Code must be submitted in writing to the South Carolina Public Service Commission, for the assignment of the 711 code.

B. Once the 711 Dialing Code has been assigned and the subscriber has provided the Company the appropriate toll free number, implementation of the 711 Dialing Code will begin on or after April 30, 2001. The Company will implement the TRS entity's request within a reasonable time, given the complexity of the order.

If, during or at the end of the provisioning period, the TRS entity has failed to establish service or decides to discontinue service establishment, the 711 code will be recalled and the number will be considered available for reassignment as specified in U13.24.2.A.

C. The TRS entity must, prior to provisioning of the service, sign a written acknowledgement of possible recall of the 711 dialing code by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company or regulating entity and abide by all terms and conditions which may be identified by the FCC in CC Docket 92-105 regarding the use and return of the 711 dialing code. If a recall is effected, the Company will work with the TRS entity affected by such recall to transfer their service arrangements, to a 7 or 10-digit dialing arrangement within the 6-month notice period. The TRS entity will be required to migrate to any access arrangement the telephone relay services subsequently agreed to by the industry and approved by the FCC. The TRS entity will be charged the appropriate tariff rates for the establishment of the new access arrangement.

D. Only one 10-digit toll free number may be used as the lead number per basic local calling area.

E. The 711 Dialing Code is provided where facilities permit.

F. TRS entity should work separately with wireless companies to ascertain their end user customers will be able to reach telephone relay services provided by dialing 711.

G. TRS entity should work separately with competitive local exchange companies to ascertain their end user customers will be able to reach telephone relay services provided by dialing 711.

(M)

(M) Material now appearing on this page previously appeared in Section 13.24, Page 40.

U21. FCC DESIGNATED N11 SERVICES

U21.3 ***TELECOMMUNICATIONS RELAY SERVICE (711)*** (T) (M)

U21.3.2 Service Requirements and Conditions (Cont'd) (T)

H. 711 Dialing Code will be provided under the following conditions.

1. For network sizing and protection, the TRS entity must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to the 711 dialing code.

2. The TRS entity will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgement of the Company, to adequately handle calls to 711 without impairing the Company's general telephone service or telephone facilities.

3. The TRS entity is responsible for obtaining all necessary permission, licenses, written consents, waivers, releases and all other rights from all persons whose work, statements or performance are used in connection with the 711 dialing code, and from all holders of copyrights, trademarks, and patents used in connection with said service.

4. The TRS entity is responsible for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander. Unless otherwise specifically provided in this Tariff, the Company shall be authorized to disconnect any tariffed service provided to the TRS entity utilized, directly or indirectly, with the 711 dialing code, which fails to comply with regulations and conditions set forth herein, upon five (5) days of notice to the subscriber. Disconnection may be suspended at the discretion of the Company if it receives written certification that the TRS entity is in compliance with regulations and conditions of the tariffs. Continual noncompliance shall be cause for disconnection without notice at the discretion of the Company. (M)

(M) Material now appearing on this page previously appeared in Section 13.24, Page 41.

U21. FCC DESIGNATED N11 SERVICES

U21.3 ***TELECOMMUNICATIONS RELAY SERVICE (711)*** (T) (M)

U21.3.2 Service Requirements and Conditions (Cont'd) (T)

H. (Cont'd)

5. The TRS entity shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 711. If requested by the Company, the TRS entity shall assist the Company in responding to complaints made to the Company concerning the 711 dialing code.

6. A written notice will be sent to any TRS entity following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company. If after notification the TRS entity makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the TRS entity is unwilling to accept the modifications, or if the TRS entity continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measure, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

I. If a pre-recorded announcement is provided by the TRS entity, the following conditions apply.

1. The TRS entity will provide announcements. The company will provide only the delivery of the call.

2. The provision of access to the 711 network by the Company for the transmission of announcement is subject to availability of such facilities and the requirements of the local exchange network.

3. The TRS entity assumes all financial responsibility for all costs involved in providing announcement including, but not limited to, the recorder-announcement equipment located on the TRS entity's premises.

4. The TRS entity assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required, to connect the recorder-announcement equipment located on the TRS entity's premises. (M)

(M) Material now appearing on this page previously appeared in Section 13.24, Page 42.

U21.3 ***TELECOMMUNICATIONS RELAY SERVICE (711)*** (T) (M)

U21.3.2 Service Requirements and Conditions (Cont'd) (T)

J. The Company may take all legal and practical steps to disassociate itself from TRS entity providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.

K. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the TRS entity.

U21.3.3 Obligations of the Competitive Local Exchange Carrier (CLEC) (T)

A. In those instances where a CLEC provides the 711 dialing code to its end user within the local calling area, terms and conditions for 711 dialing code are as defined in the appropriate Interconnection Agreement.

1. For purposes of providing a CLEC end user access to the TRS entity within the local calling area, appropriate arrangements must be made by the CLEC with the TRS entity serving the local calling area.

2. A CLEC may negotiate the provision of directory listing as defined in the Interconnection Agreement. (M)

(M) Material now appearing on this page previously appeared in Section 13.24, Page 43.

U21. FCC DESIGNATED N11 SERVICES

U21.4 NON-EMERGENCY 311 SERVICE (N)

U21.4.1 GENERAL

A. Non-Emergency 311 Service (NE311) is a local telephone exchange communications service which allows Company subscribers to reach non-emergency local government services by dialing an abbreviated telephone number. The Federal Communications Commission (FCC) reserved the abbreviated telephone number, 3-1-1, for non-emergency access to public services. NE311 Service is an optional service which may be purchased by a local municipality, state or local governmental unit to whom authority has been lawfully delegated. The NE311 Service Provider must be granted authority by the appropriate city, county, or state officials to provide the service.

B. NE311 Service allows a Company subscriber to access an approved NE311 Service Provider by dialing only the 311 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the NE311 Service Provider shall be able to receive calls using the NE311 Service as part of their local exchange services. The NE311 Service is supplemental to and is not a replacement for either party's local exchange service.

C. All NE311 Service calls must be local in nature and shall not result in any Region Call, intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, NE311 Service calls may result in local measured service charges where Company subscribers' service plans include such charges as part of Extended Area Service (EAS) exchange calling. NE311 Service calls are not permitted where local calling is restricted.

D. The NE311 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operated assisted calling and 101XXXX calling. NE311 Service is otherwise available wherever local service is accessible.

E. Only calls originating within a NE311 Service Provider's area of jurisdiction (the "NE311 Service Area") will be routed to a call center/answering point designated by the NE311 Service Provider. There can be only one NE311 Service Provider in each geographic area. NE311 Service areas may not overlap. This assures that NE311 calls from a telephone line within a NE311 Service Area can be routed to a unique NE311 call center/answering point.

F. NE311 Service is offered subject to the availability of facilities. (N)

U21. FCC DESIGNATED N11 SERVICES

U21.4 NON-EMERGENCY 311 SERVICE (Cont'd) (N)

U21.4.2 OBLIGATIONS OF THE NON-EMERGENCY 311 SERVICE PROVIDER

A. The NE311 Service Provider must submit a written application for NE311 Service on a Company local exchange by local exchange basis. The NE311 Service Provider may establish NE311 Service in all or part of the Company's local exchanges. There may be only one NE311 Service Provider per exchange.

B. The NE311 Service Provider's written application to establish NE311 Service in a Company local exchange shall include the following:

1. The unpublished local telephone number into which the Company is to translate the dialed NE311 abbreviated code. If the NE311 Service Provider desires to change the telephone number into which the NE311 abbreviated dialing code is translated, the NE311 Service Provider must pay the Number Change Charge specified in Section U21.4.6.G following.

2. A location description of the NE311 Service Provider call center where NE311 calls made from the Company local exchange will be routed.

3. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the NE311 Service.

4. An acknowledgment of the possibility that the Commission's assignment of the NE311 abbreviated dialing code may be recalled at any time.

C. Local Calling for Company Subscribers

1. The NE311 Service Provider, in cooperation with the Company, shall assure that all NE311 Service calls are local in nature and do not generate Region Call, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.

2. When the NE311 Service Provider applies for NE311 Service in a Company local exchange, the NE311 Service Provider shall supply the Company with an unpublished seven or ten digit telephone number that terminates within the Company local exchange's local calling area. The Company will translate the dialed NE311 dialing code into the telephone number provided by the NE311 Service Provider.

3. When the NE311 Service Provider applies for NE311 Service in a Company local exchange and a NE311 Service Provider call center is not located within the local exchange's local calling area, then the NE311 Service Provider shall establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' NE311 Service calls do not incur toll charges. (N)

U21. FCC DESIGNATED N11 SERVICES

U21.4 NON-EMERGENCY 311 SERVICE (Cont'd) (N)

U21.4.2 OBLIGATIONS OF THE NON-EMERGENCY 311 SERVICE PROVIDER (Cont'd)

D. The NE311 Service Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the NE311 Service Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the NE311 Service Provider or others, arising out of or resulting directly or indirectly from the NE311 Service.

E. The NE311 Service Provider must develop an appropriate method for responding to NE311 calls directed to it out of confusion or in error by Company subscribers. This includes calls from customers that reside within the Company local exchange but outside the legally designated jurisdiction of the NE311 Service Provider (i.e. exchange boundaries that cross county borders.)

F. The NE311 Service Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the NE311 Service Provider to receive calls to the NE311 Service during normal business hours.

G. NE311 Service is provided on the condition that the NE311 Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the NE311 Service without interfering with or impairing any services offered by the Company. There will be one path available for each line to which the NE311 Service Provider subscribes.

H. The NE311 Service Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes, including any and all requirements to relinquish the 311 abbreviated dialing code in the event of a national assignment contrary to that made by the South Carolina Public Service Commission.

I. The NE311 Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 311 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.

J. The NE311 Service Provider must respond promptly to any and all complaints lodged with any regulatory authority against the NE311 Service. If requested by the Company, the NE311 Service Provider shall assist the Company in responding to complaints made to the Company concerning the NE311 Service.

K. The NE311 Service Provider shall not promote the NE311 Service with the use of an autodialer or broadcasting of tones that dial the NE311 abbreviated dialing code. (N)

U21. FCC DESIGNATED N11 SERVICES

U21.4 NON-EMERGENCY 311 SERVICE (Cont'd) (N)

U21.4.2 OBLIGATIONS OF THE NON-EMERGENCY 311 SERVICE PROVIDER (Cont'd)

L. NE311 Service is only available to end users located in Company local exchanges. To establish NE311 calling to end users in non-Company local exchanges, the NE311 Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.

M. The NE311 Service Provider must work separately with competitive local exchange carriers operating and serving customers in the Company's local exchanges to ascertain whether NE311 abbreviated dialing will be available to their end users.

N. In the event that an end user misdials and reports an emergency by dialing 311, the NE311 Service Provider agrees to release, indemnify, defend, and save harmless the Company from claims, suits, actions, damages, costs, judgments, actions of every name and description arising out of or due to acts or omissions of the NE311 Service Provider, its agents and its employees while answering and dispatching NE311 calls.

U21.4.3 OBLIGATIONS OF THE COMPANY

A. The Company will establish the NE311 Service within ninety days after receipt of the NE311 Service Provider's completed application(s) for service or of the effective date of the tariff, whichever is later

B. When an NE311 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said NE311 Service call, the quality of the call or any features that may otherwise be provided with NE311 Service.

C. The Company will route NE311 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling Company service. Otherwise, the Company is not responsible for establishing NE311 Service for calls originating from other telecommunications providers.

D. The Company does not undertake to answer and forward NE311 Service calls but furnishes the use of its facilities to enable the NE311 Service Provider to respond to such calls at NE311 Service Provider established call centers.

E. The rates charged for NE311 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The NE311 Service Provider shall make such operational tests as, in the judgment of the NE311 Service Provider, are required to determine whether the Company's facilities are functioning properly for its use. The NE311 Service Provider shall promptly notify the Company in the event the Company's facilities are not functioning properly. (N)

U21. FCC DESIGNATED N11 SERVICES

U21.4 NON-EMERGENCY 311 SERVICE (Cont'd) (N)

U21.4.3 OBLIGATIONS OF THE COMPANY (Cont'd)

F. NE311 Service is furnished subject to all operating failures and interruptions, including, but not limited to, equipment breakdowns, errors, defects, malfunctions and interruptions of service experienced in the regular telephone exchange system. The rates provided for this service are subject to the limitations which appear in this section and in other applicable sections of this and other tariffs. The Company does not undertake to provide a higher level of service reliability and quality than the telephone exchange service being provided in the exchange that NE311 Service is offered.

U21.4.4 LIABILITY

A. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing NE311 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the NE311 Service Provider for the NE311 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs. The Company has no liability for losses or damages caused by the negligence of the NE311 Service Provider.

B. The Company's entire liability to any person for interruption or failure of the NE311 Service shall be limited to the terms set forth in this section and other sections of this tariff.

C. The Commission's local assignment and the NE311 Service Provider’s use of the 311 abbreviated dialing code is subject to preemption by the Federal Communications Commission. The Company shall not be liable to the NE311 Service Provider for any damages the NE311 Service Provider may incur that results from a national assignment of the NE311 abbreviated dialing code.

D. The Company accepts no responsibility for obtaining subscriber record information from telephone end users.

E. The Company will make every effort to route NE311 calls to the appropriate NE311 Service Provider calling center, however, the Company will not be held responsible for routing mistakes or errors. (N)

U21. FCC DESIGNATED N11 SERVICES

U21.4 NON-EMERGENCY 311 SERVICE (Cont'd) (N)

U21.4.5 OTHER TERMS AND CONDITIONS

A. The NE311 Service will not provide calling number information in real time to the NE311 Service Provider. If this type of information is required, the NE311 Service Provider must subscribe to compatible Caller ID service as described in Section U13 of this tariff. The Caller ID Service will only provide calling number information as described in Section U13 of this tariff.

B. The NE311 Service is provided for the benefit of the NE311 Service Provider. The provision of the NE311 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the NE311 Service Provider.

C. A written notice will be sent to the NE311 Service Provider following oral notification when its NE311 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the NE311 Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the NE311 Service Provider is unwilling to accept the modifications, or if the NE311 Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service. (N)

U21. FCC DESIGNATED N11 SERVICES

U21.4 NON-EMERGENCY 311 SERVICE (Cont'd) (N)

U21.4.6 RATES

A. The nonrecurring charges associated with the initial NE311 Service establishment are specified in Section U21.4.6.G. following. These are one-time charges which apply only when the NE311 Service Provider establishes or modifies NE311 Service.

B. The NE311 Service Provider shall pay a nonrecurring Central Office Charge for each Company host central office out of which NE311 Service is established.

1. Some Company local exchanges are served by more than one host central office. In order to establish NE311 Service in such an exchange, the NE311 Service Provider shall pay a Central Office Charge for each host central office in the Company local exchange.

2. Some host central offices serve more than one Company local exchange. If the NE311 Service Provider makes applications to establish NE311 Service in multiple Company local exchanges served by the same host central office, then only one Central Office Charge shall apply. However, the full Central Office Charge applies whether or not the NE311 Service Provider requests NE311 Service in all the Company local exchanges served by that host central office.

C. An Exclusion Charge Applies for the establishment of NE311 Service as follows:

1. When the NE311 Service Provider does not simultaneously establish NE311 Service in every Company local exchange served by a host central office, the NE311 Service Provider shall pay an Exclusion Charge for each Company local exchange served by the host central office where NE311 Service is not established.

2. When a Company local exchange is once excluded, but the NE311 Service Provider later applies to establish NE311 Service in the Company local exchange, an Exclusion Charge again applies for each local exchange that continues to be excluded.

3. When the NE311 Service Provider requests a different telephone number be translated to the 311 abbreviated dialing code in a participating central office than the telephone number translated to the 311 abbreviated dialing code in the host central office.

D. A nonrecurring Number Change Charge applies when the NE311 Service Provider changes the telephone number into which the NE311 abbreviated dialing code is translated. The Number Change Charge shall be applied on a per telephone number, per host central office basis. (N)

U21. FCC DESIGNATED N11 SERVICES

U21.4 NON-EMERGENCY 311 SERVICE (Cont'd) (N)

U21.4.6 RATES (Cont'd)

E. When translating the seven or ten digit number to the 311 abbreviated dialing code, applicable Service Order Charges as specified in Section U4 of this tariff will apply as follows, in addition to the rates listed below.

1. A business rate Secondary Service Order Charge, per order, as found in Section U4 of this tariff.

F. The minimum service period for NE311 Service is one month.

G. Rates

	Nonrecurring Charge	
Central Office Charge (per host Central Office)	$ 250.00	
Exclusion Charge (per Exchange)	325.00	
Number Change Charge (per telephone number)	50.00	(N)

U21. FCC DESIGNATED N11 SERVICES

U21.5 511 SERVICE FOR TRAVEL INFORMATION SERVICES (N)

U21.5.1. GENERAL

A. 511 Dialing Code ("511") is a three digit local dialing arrangement for telephone voice transmission access to all certified Travel Information Service entities as a toll free call. The Federal Communications Commission (FCC) assigned the 511 dialing code for nationwide access to Travel Information Services.

B. The three digit 511 abbreviated dialing code is assigned to the Approved Travel Information Service Provider (“511 Provider”) for use in providing community Travel Information services to the public by way of voice grade facilities.

C. 511 is available from United Telephone Company of the Carolinas (the Company) within the Company's service area only. To provide access to 511 to end users in another company service area or to a Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 511 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 511 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach relay services provided by dialing 511.

D. All 511 abbreviated dialing code calls must be local in nature and will not result in Region Call, intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 511 Service calls may result in measured service charges where Company subscribers' service plans include such charges as part of local measured service or home exchange service calling plans.

E. The 511 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 511 Service is otherwise available wherever local service is accessible.

F. 511 Service is offered subject to the availability of facilities. (N)

U21. FCC DESIGNATED N11 SERVICES

U21.5 511 SERVICE FOR TRAVEL INFORMATION SERVICES (Cont'd) (N)

U21.5.2 OBLIGATIONS OF THE APPROVED TRAVEL INFORMATION SERVICES PROVIDER

A. The 511 Provider must submit a written application to the Company for 511 Service at the local exchange level. The 511 Provider may establish 511 Service in all or part of the Company's local exchanges. There may be only one 511 Provider per exchange.

B. The 511 Provider's written application to establish 511 Service in a Company local exchange must include the following:

1. The local, foreign exchange or toll free telephone number into which the Company should translate the dialed 511 abbreviated code. If the 511 Provider desires to change the telephone number into which the 511 abbreviated dialing code is translated, the 511 Provider must pay a Number Change Charge as found in Section U21.5.6.F.

2. A location description of the 511 Provider call center where 511 calls made from the Company local exchange will be routed.

3. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 511 Service.

4. An acknowledgment of the possibility that the Commission's assignment of the 511 abbreviated dialing code may be recalled at any time.

C. Local Calling for Company Subscribers

1. The 511 Provider, in cooperation with the Company, will assure that all 511 Service calls are local and do not generate Region Call, community connect service, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.

2. When the 511 Provider applies for 511 Service in a Company local exchange, the 511 Provider must supply the Company with a seven or ten digit telephone number that terminates within the Company local exchange's local calling area. The Company will translate the 511 digits into the telephone number provided by the 511 Provider.

3. When the 511 Provider applies for 511 Service in a Company local exchange and a 511 Provider call center is not located within the local exchange's local calling area, the 511 Provider must establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 511 Service calls do not incur toll charges. (N)

U21. FCC DESIGNATED N11 SERVICES

U21.5 511 SERVICE FOR TRAVEL INFORMATION SERVICES (Cont'd) (N)

U21.5.2 OBLIGATIONS OF THE APPROVED TRAVEL INFORMATION SERVICES PROVIDER (Cont'd)

D. The 511 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 511 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the 511 Provider or others, arising out of or resulting directly or indirectly from the 511 Service.

E. The 511 Provider must develop an appropriate method for responding to 511 calls directed to it out of confusion or in error by Company subscribers.

F. The 511 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 511 Provider to receive calls to the 511 Service during normal business hours.

G. The 511 Service is provided on the condition that the 511 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 511 Service without interfering with or impairing any services offered by the Company. There will be one path available for each line to which the 511 Provider subscribes.

H. The 511 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes, including any and all requirements to relinquish the 511 abbreviated dialing code in the event of a national assignment contrary to that made by the South Carolina Public Service Commission.

I. The 511 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 511 Service. The 511 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers and released and all other rights from all holders of copyrights, trademarks and patents used in connection with the said service.

J. The 511 Provider must respond promptly to all complaints lodged with any regulatory authority against the 511 Service. If requested by the Company, the 511 Provider must assist the Company in responding to complaints made to the Company concerning the 511 Service.

K. The 511 Provider shall not promote the 511 Service with the use of an autodialer or broadcasting of tones that dial the 511 abbreviated dialing code. (N)

U21. FCC DESIGNATED N11 SERVICES

U21.5 511 SERVICE FOR TRAVEL INFORMATION SERVICES (Cont'd) (N)

U21.5.2 OBLIGATIONS OF THE APPROVED TRAVEL INFORMATION SERVICES PROVIDER (Cont'd)

L. The 511 Service is available only to end users located in Company local exchanges. To establish 511 calling to end users in non-Company local exchanges, the 511 Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.

M. The 511 Provider must work separately with competitive local exchange carriers ("CLECs") operating and serving customers in the Company's local exchanges to ascertain whether 511 abbreviated dialing will be available to their end users.

U21.5.3 OBLIGATIONS OF THE COMPANY

A. The Company will establish the 511 Service within ninety days after receipt of the 511 Provider's completed application(s) for service or the effective date of this tariff, whichever is later.

B. When a 511 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 511 Service call, the quality of the call or any features that may otherwise be provided with 511 Service.

C. The Company will route 511 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling Company service. Otherwise, the Company is not responsible for establishing 511 Service for calls originating from other telecommunications providers.

D. The Company does not undertake to answer and forward 511 Service calls but furnishes the use of its facilities to enable the 511 Provider to respond to such calls at the 511 Provider established call centers.

E. The rates charged for 511 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 511 Provider must conduct such operational tests as, in the judgment of the 511 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 511 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly. (N)

U21. FCC DESIGNATED N11 SERVICES

U21.5 511 SERVICE FOR TRAVEL INFORMATION SERVICES (Cont'd) (N)

U21.5.4 LIABILITY

A. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 511 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 511 Provider for the 511 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.

B. The Company is not liable for any losses or damages caused by the negligence of the 511 Provider.

C. The Company's entire liability to any person for interruption or failure of the 511 Service is limited to the terms set forth in this and other sections of this tariff.

D. The Commission's local assignment and the 511 Service Provider's use of the 511 abbreviated dialing code is subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 511 Service Provider for any damages the 511 Service Provider may incur that results from a national assignment of the 511 abbreviated dialing code.

E. The Company will make every effort to route 511 calls to the appropriate 511 Service Provider calling center, however, the Company will not be held responsible for routing mistakes or errors. (N)

U21. FCC DESIGNATED N11 SERVICES

U21.5 511 SERVICE FOR TRAVEL INFORMATION SERVICES (Cont'd) (N)

U21.5.5 OTHER TERMS AND CONDITIONS

A. The 511 Service will not provide calling number information in real time to the 511 Provider. If this type of information is required, the 511 Provider must subscribe to compatible Caller ID service as described in Section U13 of this tariff. The Caller ID service will only provide calling number information as described in Section U13 of this tariff.

B. The 511 Service is provided for the benefit of the 511 Provider. The provision of the 511 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 511 Provider.

C. A written notice will be sent to the 511 Provider following oral notification when its 511 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the 511 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 511 Provider is unwilling to accept the modifications, or if the 511 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.

D. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service. (N)

U21. FCC DESIGNATED N11 SERVICES

U21.5 511 SERVICE FOR TRAVEL INFORMATION SERVICES (Cont'd) (N)

U21.5.6 RATES AND CHARGES

A. A Central Office Charge applies for each Company host central office out of which the 511 Provider orders 511 Service, as follows:

1. When a Company local exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that local exchange.

2. If the 511 Provider establishes 511 Service in multiple Company local exchanges served by the same host central office, only one Central Office Charge applies. However, the full Central Office Charge applies whether or not the 511 Provider requests 511 Service in all the Company local exchanges served by that host central office.

B. An Exclusion Charge applies for the establishment of 511 Service as follows:

1. When the 511 Provider does not make simultaneous applications to establish 511 Service in every Company local exchange served by a host central office, the 511 Provider must pay an Exclusion Charge for each Company local exchange served by the host central office where 511 Service is not established.

2. When a Company local exchange is once excluded, but the 511 Provider later makes application to establish 511 Service in the Company local exchange, then an Exclusion Charge again applies for each local exchange that continues to be excluded.

3. When the 511 Provider requests a different telephone number be translated to the 511 abbreviated dialing code in a participating central office than the telephone number translated to the 511 abbreviated dialing code in the host central office.

C. A Number Change Charge applies when the 511 Provider established service or applies to change the telephone number into which the 511 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis. (N)

U21. FCC DESIGNATED N11 SERVICES

U21.5 511 SERVICE FOR TRAVEL INFORMATION SERVICES (Cont'd) (N)

U21.5.6 RATES AND CHARGES (Cont'd)

D. When translating the seven or ten digit number to the 511 abbreviated dialing code, applicable Service Ordering Charges as specified in Section 4 of this tariff will apply as follows, in addition to the rates listed in Section U21.5.6.F below.

1. A business rate Secondary Service Order Charge, per order, as found in Section U4 of this tariff.

E. The minimum service period for 511 Service is one month.

F. Rates:

	Non-Recurring Charge	
Central Office Charge (per host Central Office)	$ 250.00	
Exclusion Charge (per Exchange)	325.00	
Number Change Charge (per telephone number)	50.00	(N)

U21. FCC DESIGNATED N11 SERVICES

U21.6 811 SERVICE FOR **ONE CALL** SERVICES (T)

U21.6.1 GENERAL

A. 811 Dialing Code ("811 Service") is a three digit local dialing arrangement for telephone voice transmission access to all certified ”One Call” notification systems entities as a toll free call. The Federal Communications Commission (FCC) assigned 811 dialing code for nationwide access to One Call Notification Systems.

B. The three digit 811 abbreviated dialing One Call Notification code is assigned to the Approved “811 Provider” for use in providing One Call notification services to the public by way of voice grade facilities.

C. 811 Service is available from United Telephone Company of the Carolinas (the Company) within the Company's service area only. To provide access to 811 to end users in another company service area or to a Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.

D. All 811 abbreviated dialing code calls must be local in nature and will not result in Region Call, intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 811 Service calls may result in measured service charges where Company subscribers' service plans include such charges as part of local measured service or home exchange service calling plans.

E. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

(1) This service will be available no later than April, 2007 per FCC mandate.

U21. FCC DESIGNATED N11 SERVICES

U21.6 811 SERVICE FOR **ONE CALL** SERVICES (Cont'd) (T)

U21.6.2 OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER

A. The 811 Provider must submit a written application to the Company for 811 Service at the state level. The 811 Provider may establish 811 Service in all or part of the Company's exchanges. There may be only one 811 Provider per exchange.

B. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:

1. The local, foreign exchange or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a Number Change Charge as found in Section U21.5.6.F.

2. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.

3. An acknowledgment of the possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.

C. Local Calling for Company Subscribers

1. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate Region Call, community connect service, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.

2. When the 811 Provider applies for 811 Service from the Company, the 811 Provider must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.

D. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly or indirectly from the 811 Service.

E. The 811 Provider must develop an appropriate method for responding to 811 calls directed to it out of confusion or in error by Company subscribers.

U21. FCC DESIGNATED N11 SERVICES

U21.6 811 SERVICE FOR **ONE CALL** SERVICES (Cont'd) (T)

U21.6.2 OBLIGATIONS OF THE APPROVED "ONE CALL" NOTIFICATION SYSTEMS PROVIDER (Cont'd)

F. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.

G. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company.

H. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.

I. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers and released and all other rights from all holders of copyrights, trademarks and patents used in connection with the said service.

J. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.

K. The 811 Provider shall not promote the 811 Service with the use of an auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.

L. The 811 Provider must work separately with competitive local exchange carriers ("CLECs") operating and serving customers in the Company's exchanges to ascertain whether 811 abbreviated dialing will be available to their end users.

U21. FCC DESIGNATED N11 SERVICES

U21.6 811 SERVICE FOR **ONE CALL** SERVICES (Cont'd)

(T)

U21.6.3 OBLIGATIONS OF THE COMPANY

A. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.

B. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with 811 Service.

C. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.

D. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider established call centers

E. The rates charged for 811 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

U21.6.4 LIABILITY

A. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.

U21. FCC DESIGNATED N11 SERVICES

U21.6 811 SERVICE FOR **ONE CALL** SERVICES (Cont'd) (T)

U21.6.4 LIABILITY (Cont'd)

B. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.

C. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.

D. The Commission's local assignment and the 811 Service Provider's use of the 811 abbreviated dialing code is subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Service Provider for any damages the 811 Service Provider may incur that results from a national assignment of the 811 abbreviated dialing code.

E. The Company will make every effort to route 811 calls to the appropriate 811 Service Provider calling center, however, the Company will not be held responsible for routing mistakes or errors.

U21.6.5 OTHER TERMS AND CONDITIONS

A. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described in Section U13 of this Tariff. The Caller ID service will only provide calling number or name and number information as described in Section U13 of this Tariff.

B. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.

C. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.

D. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

U21. FCC DESIGNATED N11 SERVICES

U21.6 811 SERVICE FOR **ONE CALL** SERVICES (Cont'd) (T)

U21.6.6 RATES AND CHARGES

A. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:

1. When a Company exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that exchange.

2. If the 811 Provider establishes 811 Service in multiple Company exchanges served by the same host central office, only one Central Office Charge applies.

B. A Number Change Charge applies when the 811 Provider established service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.

C. When translating the seven or ten digit number to the 811 abbreviated dialing code, applicable Service Ordering Charges as specified in Section 4 of this Tariff will apply, in addition to the rates listed below. The Business Primary Service Order Charge will apply upon initial installation and the Business Secondary Service Order Charge will apply for all subsequent changes.

D. Rates:

	Nonrecurring Charge
Central Office Charge [1]	$250.00
Number Change Charge (per Telephone Number)	50.00

[1] This is applied at the host central office only, and covers all offices that are part of that host complex with a single translated number. If more than one translated number is desired, apply the charge as many times as there are numbers. Any given office must have one number translated to – this cost does not cover cases where the Local Agency wants two or more translated numbers. Such a case would require class marking or a database.

U22. PRIVATE AND LEASED LINES

CONTENTS

		Page No.	
U22.1	GENERAL	1	
U22.2	CHANNEL SERVICE DESCRIPTIONS	1	
	U22.2.1 Series 2000 Channels - Voice Grade	1	
U22.3	RATES AND CHARGES	3	
	U22.3.1 Service Terminations	3	
	U22.3.2 Non-Wire Center Connected Channels	3	
	U22.3.3 Channel Mileage	4	
	U22.3.4 Optional Features	5	
U22.4	UNITED TRANSLINK[sm]	6	
	U22.4.1 General	6	
	U22.4.2 Regulations	7	
	U22.4.3 Rates and Charges	9	
U22.5	UNITED DIGILINK[sm]	10	
	U22.5.1 General	10	
	U22.5.2 Regulations	10	
	U22.5.3 Rates and Charges	12	
U22.6	UNITED ESP LINK[sm]	16	
	U22.6.1 General	16	
	U22.6.2 Regulations	16	
	U22.6.3 Rates and Charges	18	
U22.7	***LIGHTLINK® SERVICE***	***19***	(Z)
	U22.7.1 General	***19***	
	U22.7.2 Regulations	***19***	
	U22.7.3 Term Discount Plan (TDP)	***25***	
	U22.7.4 Termination Liability Charges	***26***	
	U22.7.5 Rate Categories	***27***	
	U22.7.6 Application of Rates	***29***	
	U22.7.7 Rates and Charges	***30***	(Z)

U22. PRIVATE AND LEASED LINES

U22.1 GENERAL

a. A private line is a circuit furnished by the Company and having no connection with the central office.

b. The rates are applicable when facilities are available and when standard transmission can be provided without the use of special equipment. The customer is responsible for payment of all charges for services furnished in accordance with the Company's standard billing and collection practice.

c. Private and leased lines are not furnished for use in competition with any form of service rendered by the Company or any other telephone company. All telephone equipment used in connection with private lines must be furnished by the Company.

d. Leased lines may be contracted to supplement circuits owned by the subscriber, where the circuit owned by the subscriber is located on the property of right-of-way as in the case of a railroad where the subscriber has, under proper State or Municipal franchise, the right to maintain and use such circuits for the desired purpose. Equipment or circuits provided by the subscriber may be connected to leased lines only upon approval of the Company.

e. Private and leased lines are not furnished for the commercial transmission of communication between metropolitan areas.

f. It is expressly declared that fully metallic facilities are in continually decreasing supply, and the Company is not obligated to continue to make such facilities available or to furnish existing customers fully metallic facilities.

U22.2 CHANNEL SERVICE DESCRIPTIONS

U22.2.1 SERIES 2000 CHANNELS

a. Types and Descriptions

Series 2000 Channels are voice grade channels furnished for half-duplex operation, voice and/or data use, on a Two-Point or Multi-Point basis for service seven(7) days per week, twenty-four (24) hours per day, for a minimum period of one (1) month, except as otherwise specified. The transmission characteristics and various types of services furnished within this series are as follows:

(1) Type 2230 — A two-wire interface with effective two-wire facilities engineered for a 1004 Hz net loss of 0dB to 10 dB. This type is generally furnished for voice transmission, Private Line Telephone, Mobile Radio Telephone or Supervisory Control Use. Multi-Point Service may be provided at rates specified in Section U22.3.4.a following.

(2) Type 2231 — A two-wire interface with two- or four wire facilities engineered for a 1004 Hz net loss of 0dB to 4.5 dB. This is generally used for PBX main or extension station services. Signaling is required for this service.

(3) Type 2432 — A two- or four wire interface with effective four-wire facilities engineered for tie line service use between PBX's or other CPE. Signaling is required for this service.

U22. PRIVATE AND LEASED LINES

U22.2 CHANNEL SERVICE DESCRIPTIONS (Cont'd)

U22.2.1 SERIES 2000 CHANNELS (Cont'd)

a. Types and Descriptions (Cont'd)

(4) Type 2434 A two- or four-wire interface for connection to the serving wire center where loop facilities are not required. This channel is suitable for the line service (with E&M signaling) between ABC^{sm} systems.

(5) Type 2435 A four-wire interface with effective four-wire facilities engineered for a 1004 Hz net loss of 0dB to 16dB. Generally furnished for voice transmission. Multi-Point service may be provided at rates specified in Section U22.3.4.a following.

(6) Type 2260 A two-wire interface with effective two-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of low speed (1200 baud or less) half duplex data services.

(7) Type 2261 A two-wire interface with effective two-wire facilities engineered for remote metering, supervisory control and miscellaneous signaling purposes (i.e. alarm circuits).

(8) Type 2462 A four-wire interface with effective four-wire facilities engineered for remote metering, supervisory control and miscellaneous signaling purposes (i.e. alarm circuits).

(9) Type 2463 A four-wire interface with effective four-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of analog data services. Multi-Point Service may be provided at rates specified in Section U22.3.4.a following.

(10) Type 2464 A two-wire interface with four-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of analog data services. Multi-Point Service may be provided at rates specified in Section U22.3.4.a following.

(D)

(D)

(D)

U22. PRIVATE AND LEASED LINES

U22.3 RATES AND CHARGES

U22.3.1 SERVICE TERMINATIONS

a. Voice Grade (Per point of termination)

(1) Voice

		Nonrecurring Charge First	Nonrecurring Charge Additional	Monthly Rate	S&E Code	
(a)	Type 2230	$345.00	$115.00	$19.00	PBBJ(1SE)	
(b)	Type 2231	345.00	115.00	**32.00**	PDBRT1T	(I)
(c)	Type 2432	390.00	145.00	**59.00**	PDBST1T	(I)
(d)	Type 2434	165.00	83.00	12.00		
(e)	Type 2435	370.00	130.00	48.00		
(f)	Type 2261	580.00	245.00	**49.00**	PDBXT1T	(I)
(g)	Type 2462	565.00	235.00	54.00		

(2) Data

(a)	Type 2260	415.00	160.00	36.00	PBBJ(1CP)
(b)	Type 2463	415.00	160.00	60.00	PBBJ(DUX)
(c)	Type 2464	410.00	155.00	60.00	PBBJ(JNX)

U22.3.2 NON-WIRE CENTER CONNECTED CHANNELS

a. Served Direct

(1) Not routed via the central office, limited to one (1) airline mile or less

		Nonrecurring Charge First	Nonrecurring Charge Additional	Monthly Rate	S&E Code
(a)	Series 2000	$485.00	$180.00	$15.00	

U22. PRIVATE AND LEASED LINES

U22.3 RATES AND CHARGES (Cont'd)

U22.3.3 CHANNEL MILEAGE

a. Fixed and Mileage Charges applicable, per channel

(1) Series 2000 Channels - Voice Grade

		Nonrecurring Charge	Fixed Monthly Rate	Monthly Rate Per Mile	S&E Code	
(a)	1 thru 8 Miles	$105.00	$50.00	$**3.00**	MDAA3(1-8)	(I)
(b)	9 thru 25 Miles	105.00	50.00	**3.00**	MDAA3(925)	|
(c)	Over 25 Miles	105.00	50.00	**3.00**	MDAA3(25+)	(I)

U22. PRIVATE AND LEASED LINES

U22.3 RATES AND CHARGES (Cont'd)

U22.3.4 OPTIONAL FEATURES

a. Bridging

Bridging charges apply where more than two (2) Service Terminations, or one (1) or more Service Terminations and more than one (1) Channel Mileage, or more than one (1) Service Termination and one (1) Channel Mileage are bridged at the same wire center.

(1) Series 2000 - Voice Grade

(a) Voice Bridging

(1) Per Port

	Nonrecurring Charge	Monthly Rate	S&E Code
(a) Two-Wire (Type 2230)	$39.00	$12.00	
(b) Four-Wire (Type 2435)	39.00	14.00	

(b) Data Bridging

(1) Per Port

(a) Four-Wire (Types 2463 and 2464)	43.00	20.00	

b. Signaling Arrangements

Signaling arrangements are provided at the customer's option to arrange channels for suitable signaling. Signaling is required on all off-premises extension channels and tie line channels associated with PBX (or similar) systems.

(1) Per Service Termination

	Nonrecurring Charge		Monthly		
	Initial	Subsequent	Rate	S&E Code	
(a) Automatic Ringdown	$42.00	$215.00	$**12.50**	PBBASVT	(I)
(b) E & M Type	15.00	74.00	**11.00**	PDBS(SLM)	(I)

c. Conditioning (Voice Grade Services)

(1) Conditioning provides more specific transmission characteristics for data services. C-Type Conditioning controls attenuation distortion and envelope delay distortion. There are two (2) types of C-conditioning with different technical specifications.

(a) Type C-1 for a two-point or multi-point channel. The envelope delay distortion shall not exceed:

Between 1000 and 2400 CPS, a maximum difference of 1000 MCS.
The loss deviation with frequency (from 1000 CPS reference) shall not exceed:
Between 1000 and 2400 CPS, -1dB to +3dB
Between 300 and 2700 CPS, -2dB to +6dB

U22. PRIVATE AND LEASED LINES

U22.3 RATES AND CHARGES (Cont'd)

U22.3.4 OPTIONAL FEATURES (Cont'd)

c. Conditioning (Voice Grade Services) (Cont'd)

(1) (Cont'd)

(b) Type C-2 for a two-point channel. The envelope distortion shall not exceed:

Between 1000 and 2600 CPS, a maximum difference of 500 MCS.

Between 600 and 2600 CPS, a maximum difference of 1500 MCS.

Between 500 and 2800 CPS, a maximum difference of 3000 MCS.

The loss deviation with frequency (from 1000 CPS reference) shall not exceed:

Between 500 and 2800 CPS, -1dB to +3dB

Between 300 and 3000 CPS, -2dB to +6dB

(2) C-Type Conditioning is available for Types 2463 and 2464.

(a) Conditioning per Service Termination

	Nonrecurring Charge		Monthly	
	Initial	Subsequent	Rate	S&E Code
(1) C1-Type	$10.00	$85.00	$3.00	
(2) C2-Type	22.00	94.00	3.00	PDBWCCF

(M)

(M)

(M) Material previously appearing on this page now appears on page 6.1.

U22. PRIVATE AND LEASED LINES

U22.4 UNITED TRANSLINK

United TransLink is a digital transmission service designed to transmit signals in digital form, end to end over digital facilities routed through Company central offices.

U22.4.1 GENERAL

a. United TransLink is a digital private line service available within the LATA.

b. United TransLink is a service for the transmission of digital signals only and using only digital transmission facilities.

c. United TransLink provides for the simultaneous two-way transmission of isochronous digital signals where facilities are available.

d. The customer must furnish appropriate digital terminating equipment on the customer premises. To ensure satisfactory operation, digital terminating equipment provided by the customer must be compatible with United TransLink.

e. The rates specified for United TransLink contemplate the provision of a digital quality facility over existing intraoffice and interoffice equipment and facilities compatible with this service. If new equipment or changes to existing facilities are required to provide this service a special construction charge will apply in addition to the rates for United TransLink.

f. Rate increases or decreases will automatically be applied to the monthly service contract rates for the remaining contract period.[#] If a Company initiated rate increase to any rate element or combination of rate elements causes the charges for the entire United Translink Service under the service contract to increase by 10% or more at any one time, then the customer may cancel the service contract without incurring termination charges provided the customer notifies the Company within 30 days after the effective date of the rate increase. (T)

[#] Customers under contract prior to November 12, 2002, are grandfathered pursuant to the terms and conditions outlined in the contract. (T)

U22. PRIVATE AND LEASED LINES

U22.4 UNITED TRANSLINK[sm] (Cont'd)

U22.4.2 REGULATIONS

a. Description of Service

(1) United TransLink is furnished for the simultaneous two-way transmission of digital signals at speeds between two (2) points located within the same LATA. United TransLink may not be terminated to a serving wire center for the purposes of switched connection to the local exchange and/or long distance (local toll) network.

(2) Each United TransLink facility is comprised of two (2) United TransLink Service Terminations and applicable United TransLink Channel Mileage. Multi-Point Service is not available.

(3) United TransLink is furnished on a twenty-four (24) hour per day, seven (7) day per week basis, for a minimum service period of twelve (12) months. Minimum Billing Charges are set forth in Section U4 of this tariff.

(4) A Channel Service Unit (CSU) or appropriate digital terminating equipment, provided by the customer, is required at the customer's premises to provide the proper interface between the Company network and the customer's equipment.

(5) Fractional DS1 channels provide simultaneous, two-way transmission at contiguous bit rates of 128.1, 256.0 and 384.0 kbps. Fractional DS1 channels operate over the combined bandwidth of adjacent channels to create a contiguous bit rate.

Due to technical limitations associated with the provision of Fractional DS1, this service will be offered only in end offices where a compatible channel bank exists and the distance between the central office and the customer designated premises is less than or equal to twelve thousand (12,000) feet.

b. Connections

(1) Responsibility of the Customer

(a) A CSU or appropriate digital terminating equipment must be provided by the customer to connect a United TransLink digital facility to customer-provided terminal equipment or communication systems. The digital terminating equipment must comply with the technical requirements outlined in Parts 15 and 68 of the FCC Rules and Regulations.

(b) For maintenance purposes, the customer will be responsible for notifying the Company of the type of digital terminating equipment used upon request.

(c) When customer-provided terminal equipment and communication systems are connected to United TransLink, customers will be responsible for the following:

(1) Compatibility of the connected terminal equipment or communication systems with United TransLink including replacement of the digital terminating equipment due to technological changes in the network.

(2) Testing, sectionalization and clearance of trouble conditions or service difficulties on any terminal equipment or communication systems connected to United TransLink unless such services are contracted for under other tariffed services.

U22. PRIVATE AND LEASED LINES

U22.4 UNITED TRANSLINK (Cont'd)

U22.4.2 REGULATIONS (Cont'd)

b. Connections (Cont'd)

(1) Responsibility of the Customer (Cont'd)

(d) Where United TransLink is available under this tariff for use in connection with customer-provided terminal equipment or communication systems, the operating characteristics of such equipment or systems will be such as not to interfere with any of the services offered by the Company. Such use is subject to the further provisions that the equipment or systems do not endanger the safety of the public or Company employees and do not require change or alteration of Company equipment or facilities. Upon notice from the Company that such customer-provided equipment is causing or is likely to cause such interference or hazard, the customer will take steps to remove or prevent such interference or hazard.

(e) The customer will be responsible for payment of Company charge for visits by the Company to the customer's premises when the service difficulty or trouble report results from the use of equipment or facilities provided or owned by the customer.

(f) The customer may not rearrange, disconnect, remove or attempt to repair any equipment installed by the Company without the prior written consent of the Company.

(g) A Termination Charge applies when the subscriber terminates a service prior to the expiration of the service contract period. The termination charge will be a one-time charge equal to the sum of 50% of the payments remaining for the rest of the service contract period.[#] (T)

[#] Customers under contract prior to November 12, 2002, are grandfathered pursuant to the terms and conditions outlined in the contract. (T)

U22. PRIVATE AND LEASED LINES

U22.4 UNITED TRANSLINK℠ (Cont'd)

U22.4.2 REGULATIONS (Cont'd)

b. Connections (Cont'd)

(2) Responsibility of the Company (M)

(a) The responsibility of the Company shall be limited to the furnishing and maintenance of United TransLink℠ to that point on the customer's premises where provision is made for the connection of appropriate customer-provided digital terminating equipment.

(b) The Company will not be responsible for installation or maintenance of any customer-owned terminal equipment or communication systems. United TransLink℠ is not represented as adapted to the use of such equipment or systems and where such equipment or systems are connected to Company facilities, the responsibility of the Company will be limited to the furnishing of facilities suitable for United TransLink℠ and to the maintenance and operation of such facilities in a manner proper to such digital service. Subject to this responsibility, the Company will not be responsible for the following:

(1) The through transmission of signals generated by such equipment or systems or for the quality of or defects in such transmission.

(2) The reception of signals by such equipment or systems.

(c) The Company will not be responsible to the customer if changes in any of the facilities, operations or procedures of the Company used to provision United TransLink℠ render any customer-provided equipment, systems or facilities obsolete or affect their performance, or require modification or alteration of them. (M)

(M) Material now appearing on this page previously appeared on Second Revised Page 8.

U22. PRIVATE AND LEASED LINES

U22.4 UNITED TRANSLINK (Cont'd)

U22.4.3 RATES AND CHARGES

a. United TransLink Service Termination

(1) A United TransLink Service Termination is furnished between a Serving Wire Center and a customer designated premises.

(a) Service Termination Charge, per point of termination

		Nonrecurring Charge First	Nonrecurring Charge Additional	Monthly Rate Month to Month	Service Contract Periods 24 - 48 Months	49 - 72 Months	73 - 96 Months	S&E Code
(1)	128 Kbps	$300.00	$200.00	$ **88.00** (I)	$ 75.00	$ 70.00	$ 66.00	See Attachment
(2)	256 Kbps	300.00	200.00	**110.00** (I)	94.00	**96.75** (I)	83.00	
(3)	384 Kbps	300.00	200.00	150.00	141.00	132.00	124.00	
(4)	1.54 Mbps	300.00	200.00	200.00	193.00	190.00	187.00	
(5)	Fractional DS1							
	(a) 128 Kpbs	260.00	---	70.00	65.00	60.00	55.00	
	(b) 256 Kbps	260.00	---	80.00	75.00	70.00	65.00	
	(c) 384 Kbps	260.00	---	90.00	85.00	80.00	75.00	

b. United TransLink Channel Mileage

(1) United TransLink Channel Mileage is furnished when transmission facilities are required between Serving Wire Centers. There are two (2) rates that apply, a Channel Mileage fixed rate and a Channel Mileage per mile rate. United TransLink Channel Mileage monthly rates are per airline mile or fraction thereof.

(a) Channel Mileage, each channel 0-8 miles

	Nonrecurring Charge	Monthly Rate Month to Month	Service Contract Periods 24 - 48 Months	49 - 72 Months	73-96 Months	Within EAS Area	Outside EAS Area	
(1) Fixed Monthly Rate	$125.00	$**70.00**	$65.00	$65.00	$65.00	PBVH1FM	PDVH1FM	(I) (D)
(2) Each Airline Mile, or fraction thereof	---	**35.00**	**32.00**	29.00	27.00	PBVH1AM	PDVH1AM	(I) (D)
(b) Channel Mileage, each channel 9-25 miles								
(1) Fixed Monthly Rate	125.00	70.00	70.00	70.00	70.00	PBVH1FM	PDVH1FM	(D)
(2) Each Airline Mile, or fraction thereof	---	**35.00**	**31.90**	**29.00**	**27.00**	PBVH1AM	PDVH1AM	(I) (D)
(c) Channel Mileage, each channel over 25 miles								
(1) Fixed Monthly Rate	125.00	**70.00**	**70.00**	**70.00**	**70.00**	PBVH1FM	PDVH1FM	(R) (D)
(2) Each Airline Mile, or fraction thereof	---	**34.10**	**32.00**	**27.50**	**27.00**	PBVH1AM	PDVH1AM	(I) (D)

U22. PRIVATE AND LEASED LINES

U22.4 UNITED TRANSLINK (Cont'd)

U22.4.3 RATES AND CHARGES (Cont'd)

b. United TransLink Channel Mileage (Cont'd)

(1) (Cont'd)

(d) Channel Mileage, Fractional DS1

		Nonrecurring Charge	Monthly Rate Month to Month	Service Contract Periods 24 - 48 Months	49 - 72 Months	73-96 Months	Within EAS Area	Outside EAS Area
(1) Fixed Monthly Rate								
(a)	128 Kbps	$125.00	$**62.00** (I)	$57.00	$57.00	$57.00		
(b)	256 Kbps	125.00	**62.00**	57.00	57.00	57.00		
(c)	384 Kbps	125.00	**62.00** (I)	57.00	57.00	57.00		
(2) Each Airline Mile, or fraction thereof								
(a)	128 Kbps	---	3.00	2.50	2.00	1.50		
(b)	256 Kbps	---	**6.60** (I)	5.50	**5.50** (I)	4.50		
(c)	384 Kbps	---	9.00	8.50	8.00	7.50		

c. Move Charges

A move charge per United TransLink Service Termination applies for each United TransLink Service Termination moved to a new location, even on the same premises. This move charge is equal to the United TransLink Service Termination nonrecurring charge and any applicable service connection charges.

d. Service Connection Charges

A service order charge as set forth in Section U4 of this tariff is applicable per customer request. Nonrecurring charges as provided in this tariff are in lieu of other service connection charges as set forth in Section U4 of this tariff.

U22. PRIVATE AND LEASED LINES

U22.5 UNITED DIGILINK

United DigiLink is a digital transmission service designed to transmit signals end to end over digital facilities routed through Company central offices.

U22.5.1 GENERAL

a. United DigiLink is a digital private line service, available within a LATA where appropriate digital facilities are available as determined by the Company.

b. The customer must furnish appropriate digital terminating equipment for United DigiLink on the customer's premises. To ensure satisfactory service operation, digital terminating equipment provided by the customer must be compatible with United DigiLink.

c. Rate increases or decreases will automatically be applied to the monthly service contract rates for the remaining term of the contract period. If a Company initiated rate increase to any rate element or combination of rate elements causes the charges for the entire United DigiLink under the service contract to increase by 10% or more at any one time, then the customer may cancel the service contract without incurring termination charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.[#] (T)

U22.5.2 REGULATIONS

a. Description of Service

(1) United DigiLink is furnished for the simultaneous two-way transmission of digital signals at synchronous speeds of 2.4, 4.8, 9.6, 19.2, or 56 Kbps between points located within a LATA.

(2) United DigiLink is furnished on a twenty-four (24) hour per day, seven (7) day per week basis, for a minimum service period of twelve (12) months. Minimum Billing Charges are set forth in Section U4 of this tariff.

(3) A Digital Service Unit/Channel Service Unit (DSU/CSU) or appropriate digital terminating equipment provided by the customer is required at the customer's premises to provide the proper interface between the Company network and the customer's equipment.

[#] Customers under contract prior to November 12, 2002, are grandfathered pursuant to the terms and conditions outlined in the contract. (T)

U22.5 UNITED DIGILINK[SM] (Cont'd)

U22.5.2 REGULATIONS (Cont'd)

a. Description of Service (Cont'd)

(4) United DigiLink is available to the customer as follows: (M)

(a) Two-Point Service

Two-Point Service consists of two United DigiLink Service Terminations and, if applicable, any United DigiLink Channel Mileage furnished between the two (2) points.

(b) Multi-Point Service

Multi-Point Service consists of three (3) or more United DigiLink Service Terminations and any applicable United DigiLink Channel Mileage furnished between three (3) or more points.

Due to availability of equipment, the Multi-Point Service option may not be available in all United DigiLink locations.

b. Connections

(1) Responsibility of the Customer

(a) Digital terminating equipment must be provided by the customer to connect a United DigiLink digital facility to customer-provided terminal equipment or communication systems. The digital terminating equipment must comply with the technical requirements outlined in Parts 15 and 68 of the FCC Rules and Regulations. (M)

U22. PRIVATE AND LEASED LINES

U22.5 UNITED DIGILINK^{SM} (Cont'd)

U22.5.2 REGULATIONS (Cont'd)

b. Connections (Cont'd)

(1) Responsibility of the Customer (Cont'd)

(b) For maintenance purposes, the customer will be responsible for notifying the Company of the type of digital terminating equipment used upon Company request.

(c) When customer-provided terminal equipment and communication systems are connected to United DigiLink^{SM}, the customer will be responsible for the following:

(1) Compatibility of the connected terminal equipment or communication systems with United DigiLink^{SM}, including replacement of the digital terminating equipment due to technological changes in the network.

(2) Testing, sectionalization and clearance of trouble conditions or service difficulties on any terminal equipment or communication systems connected to United DigiLink^{SM} unless such services are contracted separately or are covered under other tariffed services.

(3) Where United DigiLink^{SM} is available under this tariff for use in connection with customer-provided terminal equipment or communication systems, the operating characteristics of such equipment or systems will be such as not to interfere with any of the services offered by the Company. Such use is subject to the further provisions that the equipment or systems do not endanger the safety of the public or Company employees and do not require change or alteration of Company equipment or facilities. Upon notice from the Company that such customer-provided equipment is causing or is likely to cause such interference or hazard, the customer will take steps to remove or prevent such interference or hazard.

(M)

(M)

(M) Material previously appearing on this page now appears on Page 11.1.

U22. PRIVATE AND LEASED LINES

U22.5 UNITED DIGILINK (Cont'd)

U22.5.2 REGULATIONS (Cont'd)

b. Connections (Cont'd)

(1) Responsibility of the Customer (Cont'd)

(c) When customer-provided … (Cont'd)

(4) The customer will be responsible for payment of a Company charge for visits by the Company to the customer's premises when the service difficulty or trouble report results from the use of equipment or facilities provided or owned by the customer.

(5) The customer may not rearrange, disconnect, remove or attempt to repair any equipment installed by the Company without the prior written consent of the Company.

(6) A Termination Charge applies when the subscriber terminates a service prior to the expiration of the service contract period. The termination charge will be a one-time charge equal to the sum of 50% of the payments remaining for the rest of the service contract period.# (T)

(2) Responsibility of the Company

(a) The responsibility of the Company shall be limited to the furnishing and maintenance of United DigiLink to that point on the customer's premises where provision is made for the connection of appropriate customer provided digital terminating equipment.

(b) United DigiLink is designed to meet or exceed a performance objective of nine hundred ninety-five (995) error-free seconds of transmission per one-thousand (1000) seconds on a daily basis and 99.9% availability on an annual basis when measured through the digital termination equipment.

Customers under contract prior to November 12, 2002, are grandfathered pursuant to the terms and conditions outlined in the contract. (T)

U22. PRIVATE AND LEASED LINES

U22.5 UNITED DIGILINK (Cont'd)

U22.5.2 REGULATIONS (Cont'd)

b. Connections (Cont'd)

(2) Responsibility of the Company (Cont'd)

(c) The Company will not be responsible for installation or maintenance of any customer-owned terminal equipment or communication systems. United DigiLink is not represented as adapted to the use of such equipment or systems and where such equipment or systems are connected to Company facilities, the responsibility of the Company will be limited to the furnishing of facilities suitable for United DigiLink and to the maintenance and operation of such facilities in a manner proper for such digital service. Subject to this responsibility, the Company will not be responsible for the following:

(1) The through transmission of signals generated by such equipment or systems or for the quality of or defects in such transmission.

(2) The reception of signals by such equipment or systems.

(d) The Company will not be responsible to the customer if changes in any of the facilities, operations or procedures of the Company used to provision United DigiLink render any customer-provided equipment, systems or facilities obsolete or affect their performance or require modification or alteration of them.

U22.5.3 RATES AND CHARGES

a. Two-Point Service

(1) United DigiLink Service Terminations

A United DigiLink Service Termination is furnished between a Serving Wire Center and a customer designated premises. A monthly Service Termination charge applies per customer designated premises at which the channel is terminated. The United DigiLink Service Termination nonrecurring charge is per United DigiLink Service Termination.

					Service Contract Periods				
		Nonrecurring Charge First	Nonrecurring Charge Additional	Monthly Rate Month to Month	13 - 23 Months	24 -35 Months	36 - 59 Months	60 - 84 Months	S&E Code
(a)	2.4 Kbps	$340.00	$105.00	70.00	$66.00	$58.00	$44.00	$41.00	See Attachment
(b)	4.8 Kbps	340.00	105.00	70.00	66.00	58.00	44.00	41.00	
(c)	9.6 Kbps	340.00	105.00	70.00	66.00	58.00	44.00	41.00	
* (d)	19.2 Kbps	340.00	105.00	70.00	66.00	58.00	44.00	41.00	
* (e)	56 Kbps	340.00	105.00	**73.50** (I)	66.00	58.00	44.00	41.00	

* United DigiLink Local Service Terminations greater than five (5) miles in length for 19.2 Kbps service and greater than three (3) miles in length for 56 Kbps service require additional circuit repeaters at rates listed below:

*Monthly Rate	Within EAS Area	Outside EAS Area
$185.00	PBVDXRP	PDVDXRP

U22. PRIVATE AND LEASED LINES

U22.5 UNITED DIGILINK (Cont'd)

U22.5.3 RATES AND CHARGES (Cont'd)

a. Two-Point Service (Cont'd)

(2) Intraoffice Channel Adder

This adder is required for Two-Point Service where both points are located within the same serving wire center area.

	Monthly Rate	Within EAS Area	Outside EAS Area
(a) Intraoffice Channel Adder- 2.4 KBPS	$20.00	PBVDXAD(24)	PDVDXAD(24)
(b) Intraoffice Channel Adder- 4.8 KBPS	20.00	PBVDXAD(48)	PDVDXAD(48)
(c) Intraoffice Channel Adder- 9.6 KBPS	20.00	PBVDXAD(96)	PDVDXAD(96)
(d) Intraoffice Channel Adder-19.2 KBPS	20.00	PBVDXAD(192)	PDVDXAD(192)
(e) Intraoffice Channel Adder-56 KBPS	20.00	PBVDXAD(56)	PDVDXAD(56)

(3) United DigiLink Channel Mileage

United DigiLink Channel Mileage is furnished when transmission facilities are required between Serving Wire Centers. There are two (2) rates that apply, a Channel Mileage fixed rate and a Channel Mileage per mile rate. United DigiLink Channel Mileage monthly rates are per airline mile or fraction thereof.

(a) Channel Mileage, each channel 0-8 miles

	Nonrecurring Charge	Monthly Rate	Within EAS Area	Outside EAS Area
(1) Fixed rates applicable				
(a) 2.4, 4.8, 9.6 and 19.2 Kbps	$93.00	$40.00	PB2D5FA	PD2D5FA
(b) 56.0 Kbps	93.00	**42.00** (I)	PB2D4FA	PD2D4FA
(2) Each mile or fraction thereof				
(a) 2.4, 4.8, 9.6 and 19.2 Kbps	--	4.10	PB2D5MA	PD2D5MA
(b) 56.0 Kbps	--	**4.20** (I)	PB2D4MA	PD2D4MA

(b) Channel Mileage, each channel 9-25 miles

(1) Fixed rates applicable				
(a) 2.4, 4.8, 9.6 and 19.2 Kbps	93.00	40.00	PB2D5FP	PD2D5FP
(b) 56.0 Kbps	93.00	**42.00** (I)	PB2D4FP	PD2D4FP

U22.5 UNITED DIGILINK (Cont'd)

U22.5.3 RATES AND CHARGES (Cont'd)

a. Two-Point Service (Cont'd)

(3) United DigiLink Channel Mileage (Cont'd)

(b) Channel Mileage, each channel 9-25 miles (Cont'd)

	Nonrecurring Charge	Monthly Rate	Within EAS Area	Outside EAS Area
(2) Each mile or fraction thereof				
(a) 2.4, 4.8, 9.6 and 19.2 Kbps	$ --	$ 4.00	PB2D5MP	PD2D5MP
(b) 56.0 Kbps	--	**4.20** (I)	PB2D4MP	PD2D4MP

(c) Channel Mileage, each channel over 25 miles

(1) Fixed rates applicable				
(a) 2.4, 4.8, 9.6 and 19.2 Kpbs	93.00	40.00	PB2D5FO	PD2D5FO
(b) 56.0 Kbps	93.00	**42.00** (I)	PB2D4FO	PD2D4FO
(2) Each mile or fraction thereof				
(a) 2.4, 4.8, 9.6 and 19.2 Kbps	--	3.90	PB2D5MO	PD2D5MO
(b) 56.0 Kbps	--	**4.20** (I)	PB2D4MO	PD2D4MO

b. Multi-Point Service

Multi-Point Service consists of three or more United DigiLink Service Terminations and any applicable United DigiLink Channel Mileage furnished between three (3) or more points. Multi-Point Service rates are in addition to Two-Point Service rates. One (1) Multi-Point Service arrangement is required for each United DigiLink Service Termination and Channel Mileage.

(1) Multi-Point Service Arrangement - per Service Termination or Channel Mileage

		Nonrecurring Charge	Monthly Rate	Within EAS Area	Outside EAS Area
(a)	2.4 Kbps	$28.00	$35.00	PBVDXBA(24)	PDVDXBA(24)
(b)	4.8 Kbps	28.00	35.00	PBVDXBA(48)	PDVDXBA(48)
(c)	9.6 Kbps	28.00	35.00	PBVDXBA(96)	PDVDXBA(96)
(d)	19.2 Kbps	28.00	35.00	PBVDXBA(192)	PDVDXBA(192)
(e)	56 Kbps	28.00	35.00	PBVDXBA(56)	PDVDXBA(56)

c. Move Charges

A move charge per United DigiLink Service Termination applies for each United DigiLink Service Termination moved to a new location, even on the same premises. This move charge is equal to the United DigiLink Service minimum billing nonrecurring charge and any applicable service connection charges

U22. PRIVATE AND LEASED LINES

U22.5 UNITED DIGILINK[sm] (Cont'd)

U22.5.3 RATES AND CHARGES (Cont'd)

d. Service Connection Charges

A service ordering charge as set forth in Section U4 of this tariff is applicable per customer request. Nonrecurring charges as provided in this tariff are in lieu of other service connection charges as set forth in Section U4 of this tariff.

U22. PRIVATE AND LEASED LINES

U22.6 UNITED ESP LINK[SM]

United ESP Link is an intraexchange product providing digital switched data communications service furnished to Enhanced Service Providers (ESPs) from the serving central office. This service provides the ESP twenty-four (24) digital terminations via a single DS1 signal. United ESP Link is provided only where facilities are available.

U22.6.1 GENERAL

a. United ESP Link is an intraexchange digital private network product.

b. United ESP Link is a network for the transmission of digital signals only and using only digital transmission facilities.

c. United ESP Link provides for one-way transmission of out pulses as seizures only at contiguous bit rates of 1.544 Mbps.

d. To ensure satisfactory operation, a Customer Service Unit (CSU) or appropriate digital terminating equipment must be provided by the customer and be compatible with the United ESP Link network.

e. The rates specified for United ESP Link contemplate the provision of a digital quality network over existing intraoffice facilities compatible with this product. If new intraoffice facilities or changes to existing intraoffice facilities are required to provide this service, a Special Construction Charge will apply in addition to the rates for United ESP Link network.

f. United ESP Link is subject to all general regulations and rates as outlined in other Sections of this tariff and the Interstate and Intrastate Access Tariffs of the Company.

g. United ESP Link is not offered in conjunction with other classes or grades of service and is not the local service, as described in Section U3 of this tariff, required for the customer's administrative purposes.

h. Rate increases or decreases will automatically be applied to the monthly service contract plan rates for the remaining term of the contract period. If a Company initiated rate increase to any rate element or combination of rate elements causes the charges for the entire United ESP Link under the service contract to increase by 10% or more at any one time, then the customer may cancel the service contract without incurring termination charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.[#] (T)

[#] Customers under contract prior to November 12, 2002, are grandfathered pursuant to the terms and conditions outlined in the contract. (T)

U22. PRIVATE AND LEASED LINES

U22.6 UNITED ESP LINK[SM]

U22.6.2 REGULATIONS

a. Description of Service (M)

(1) United ESP Link is furnished for the one-way transmission of digital signals at 1.544 Mbps between the serving wire center and the customer's premises located within the same exchange. United ESP Link may not be terminated to a serving wire center for the purposes of switched connection to the local exchange and/or long distance (local toll) network.

(2) Each Primary United ESP Link facility is comprised of one (1) Pilot Telephone Number, one (1) central office termination and one (1) twenty-four (24) channel DS1 facility.

(3) Each Secondary United ESP Link facility is comprised of one (1) central office termination, one (1) twenty-four (24) channel DS1 facility and rotary hunting with the Primary facility and/or all other Secondary facilities.

(4) United ESP Link is furnished on a twenty-four (24) hour per day, seven (7) day per week basis, for a minimum service period of three (3) months. Minimum Billing Charges as set forth in Section U4 of this tariff are applicable. United ESP Link is not eligible for Vacation Service as set forth in Section U2 of this tariff.

(5) A channel Service Unit (CSU) or appropriate digital terminating equipment, provided by the customer, is required at the customer's premises to provide the proper interface between the Company network and the customer's equipment. (M)

(M) Material now appearing on this page previously appeared on Original Page 16.

U22. PRIVATE AND LEASED LINES

U22.6 UNITED ESP LINK℠ (Cont'd)

U22.6.2 REGULATIONS (Cont'd)

b. Connections

(1) Responsibility of the Customer

(a) A CSU or appropriate digital terminating equipment must be provided by the customer to connect an United ESP Link℠ digital facility to customer-provided terminal equipment. The CSU or digital terminating equipment must comply with the technical requirements outlined in Parts 15 and 68 of the FCC Rules and Regulations.

(b) For maintenance purposes, the customer will be responsible for notifying the Company of the type of CSU or digital terminating equipment used upon request.

(c) When customer-provided terminal equipment is connected to United ESP Link℠, customers will be responsible for the following:

(1) Compatibility of the connected terminal equipment with United ESP Link℠ including replacement of the CSU or digital terminating equipment due to technological changes in the network.

(2) Testing, sectionalization and clearance of trouble conditions or service difficulties on any CSU or digital terminating equipment connected to United ESP Link℠ unless such services are contracted for otherwise.

(M)

(M)

(M) Material previously appearing on this page now appears on Page 17.1.

U22. PRIVATE AND LEASED LINES

U22.6 UNITED ESP LINK[SM]

U22.6.2 REGULATIONS (Cont'd)

b. Connections (Cont'd)

(1) Responsibility of the Customer (Cont'd)

(d) Where United ESP Link is available under this tariff for use in connection with customer-provided terminal equipment, the operating characteristics of such equipment will be such as not to interfere with any of the other services offered by the Company. Such use is subject to the further provisions that the equipment does not endanger the safety of the public or Company employees and does not require change or alteration of Company equipment or facilities. Upon notice from the Company that such customer-provided equipment is causing or is likely to cause such interference or hazard, the customer will take steps to remove or prevent such interference or hazard.

(e) The customer will be responsible for payment of a Company charge for visits by the Company to the customer's premises when the service difficulty or trouble report results from the use of equipment or facilities provided or owned by the customer.

(f) The customer may not rearrange, disconnect, remove or attempt to repair any equipment installed by the Company without the prior written consent of the Company.

(g) A Termination Charge applies when the subscriber terminates a service prior to the expiration of the service contract period. The termination charge will be a one-time charge equal to the sum of 50% of the payments remaining for the rest of the service contract period.[#] (T)

(2) Responsibility of the Company

(a) The responsibility of the Company shall be limited to the furnishing and maintenance of United ESP Link to that point on the customer's premises where provision is made for the connection of appropriate customer-provided CSU or digital terminating equipment.

[#] Customers under contract prior to November 12, 2002, are grandfathered pursuant to the terms and conditions outlined in the contract. (T)

U22. PRIVATE AND LEASED LINES

U22.6 UNITED ESP LINK[sm] (Cont'd) (N)

U22.6.2 REGULATIONS (Cont'd)

b. Connections (Cont'd)

(2) Responsibility of the Company (Cont'd)

(b) The Company will not be responsible for installation or maintenance of any customer-owned terminal equipment. United ESP Link is not represented as adapted to the use of such equipment and where such equipment is connected to Company facilities, the responsibility of the Company will be limited to the furnishing of facilities suitable for United ESP Link and to the maintenance and operation of such facilities in a manner proper to such digital service. Subject to this responsibility, the Company will not be responsible for the following:

(1) The through transmission of signals generated by such equipment or for the quality of or defects in such transmission.

(2) The reception of signals by such equipment.

(c) The Company shall not be responsible if changes in any of its equipment, operations or procedures, utilized in the provision of United ESP Link, render any services provided by a customer obsolete, require modification or alter any such customer premises equipment or otherwise affect its use or performance. In such instances, the Company will notify the customer of the change, generally a minimum of six (6) months in advance, to allow the customer sufficient time to respond, make any changes and/or schedule cooperative testing if needed.

U22.6.3 RATES AND CHARGES

a. United ESP Link Service

(1) United ESP Link Primary Facility

Nonrecurring Charge First	Nonrecurring Charge Additional	Monthly Rate	Recurring Charge 4 - 24 Months	25 - 36 Months	37 - 72 Months	S&E Code
$500.00	N/A	$550.00				FCETPRI.EI0
$500.00	N/A		$525.00			FCETPRI.EI1
$500.00	N/A			$500.00		FCETPRI.EI3
$500.00	N/A				$475.00	FCETPRI.EI5

(2) United ESP Link Secondary Facility

	$300.00	$200.00	$550.00				FCETPRI.EA0
	$300.00	$200.00		$525.00			FCETPRI.EA1
	$300.00	$200.00			$500.00		FCETPRI.EA3
	$300.00	$200.00				$475.00	FCETPRI.EA5

(N)

U22. PRIVATE AND LEASED LINES

U22.7 LIGHTLINK® SERVICE

U22.7.1 GENERAL

a. LightLink® Service is furnished for Private Line IntraLATA Intraexchange and Interexchange communications by the Company.

b. LightLink® Service is a service for the transmission of digital signals and uses digital transmission facilities.

c. LightLink® Service provides for the simultaneous two-way transmission of isochronous digital signals at speeds of 44.736 Mbps (DS3), where facilities exist.

d. To ensure satisfactory operation, the terminal equipment provided by the customer must be compatible with the LightLink® Service channel facility provided by the Company.

e. Unless specified following, the regulations for LightLink® Service specified herein apply in addition to the regulations set forth in other sections of this tariff.

f. The rates specified for LightLink® Service in U22.7.7 following contemplate the provision of a digital quality facility utilizing existing interoffice carrier equipment and/or exchange cable facilities compatible with this service. If equipment, new facilities or changes to existing facilities are required for the provision of this service, then charges as specified in Section U5, Charges Applicable Under Special Conditions, will apply in addition to the rates for LightLink® Service.

g. Suspension of Service (Vacation Service) at the customer's request, as defined in Section U2 of this tariff, is not allowed.

U22.7.2 REGULATIONS

a. Description of Service

(1) LightLink® Service provides a high capacity channel for the transmission of 44.736 Mbps isochronous serial data having a line code of bipolar three zero substitution (B3ZS). LightLink® Service is provided between two points located within a LATA. LightLink® Service is available utilizing an electrical interface. The interface will have the characteristics of its respective signal at the point of demarcation. The required format and interface specifications are contained in Technical Reference Publication 62508 and 62411, and the associated Addendum TR-INS-000342 and TR-NPL-000054.

(2) Multipoint service is not available with LightLink® Service.

U22.7 LIGHTLINK® SERVICE (Cont'd)

U22.7.2 REGULATIONS (Cont'd)

a. Description of Service (Cont'd)

(3) A Channel Service Unit (CSU) or appropriate termination equipment provided by the customer is required at a customer's or authorized user's premises to perform such functions as:

- proper termination of the service
- amplification
- signal shaping
- remote loop-back

(4) The design, maintenance and operation of LightLink® Service contemplates communications originating and terminating as (1) a customer premises to customer premises channel via the Company's Serving Wire Center and/or through remote Serving Wire Centers; (2) a customer premises to the Serving Wire Center and/or remote Serving Wire Centers - partial channel (link); or (3) a central office to central office (interoffice) partial channel (link).

b. Definitions

(1) Channel Mileage - Channel Mileage provides for the end office equipment and the transmission channel between the Serving Wire Centers associated with two customer designated premises. Channel Mileage is comprised of Channel Mileage Facility (per mile) and Channel Mileage Termination (fixed) rates.

(a) Channel Mileage Facility (Per Mile) - The Channel Mileage Facility (per mile) recovers the cost for the transmission path that extends between the Company Serving Wire Centers and includes primarily outside plant used to provide the facility.

(b) Channel Mileage Termination (Fixed) - Channel Mileage Termination (fixed) recovers the cost for end office equipment associated with terminating the facility (i.e., basic circuit equipment and terminations at Serving Wire Centers).

(2) Channel Service Unit (CSU) - The term "Channel Service Unit (CSU)" denotes equipment provided by the customer to terminate a digital facility on the customer's premises.

(3) Channel Termination – The local facility from the customer's designated premises to the Serving Wire Center.

(4) DS3 - This denotes a channel service expressed in terms of its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It has a 44.736 Mbps transmission data rate, and provides for the two-way simultaneous transmission of randomized Non-Return-to-Zero (NRZ) signals with B3ZS format.

U22. PRIVATE AND LEASED LINES

U22.7 LIGHTLINK® SERVICE (Cont'd)

U22.7.2 REGULATIONS (Cont'd)

b. Definitions (Cont'd)

(5) Nonrecurring Charge - A one-time charge for the initial installation, the installation of functions and features and service rearrangements.

(6) Serving Wire Center - The local telephone central office assigned to subscribers in a predetermined geographic area.

c. Connections

(1) Customer-Provided Terminal Equipment, Customer-Provided Derivation Equipment and Customer-Provided Communications Systems may be connected to LightLink® Service when such connection is made in accordance with the provisions specified in (2), (3) and (4) following.

(2) Responsibility of the Company

(a) The responsibility of the Company shall be limited to the furnishing and maintenance of LightLink® Service to a network interface on the customer's premises where provision is made for the connection of local service.

(b) The Company shall not be responsible for installation, operation or maintenance of any terminal equipment or communications systems provided by the customer. LightLink® Service is not represented as adapted for the use of such equipment or system. Where such equipment or system is connected to Company facilities, the responsibility of the Company shall be limited to the furnishing of facilities suitable for LightLink® Service and to the maintenance and operation in a manner proper for such digital service. The Company shall not be responsible for:

- The through transmission of signals generated by such equipment or system, or for the quality of, or defects in, such transmission, or

- The reception of signals by such equipment or systems, or

- Damage to terminal equipment or communications systems provided by a customer or authorized user due to testing.

(c) The Company shall not be responsible to the customer if changes in any of the facilities, operations or procedures of the Company utilized in the provision of LightLink® Service render any facilities or equipment provided by a customer obsolete, or require modification or alteration of such equipment or system or otherwise affects its use or performance.

U22.7 LIGHTLINK® SERVICE (Cont'd)

U22.7.2 REGULATIONS (Cont'd)

c. Connections (Cont'd)

(2) Responsibility of the Company (Cont'd)

(d) The Company is responsible for maintaining and repairing the facilities it furnishes. The customer may not rearrange, disconnect, remove or attempt to repair any equipment installed by the Company without prior written consent of the Company.

(e) LightLink® Service is designed to meet or exceed a performance objective of 99% error-free seconds of transmission per 1000 seconds on a daily basis and 99.9% availability on an annual basis when measured through the digital termination equipment.

(f) In order to maintain the quality of LightLink® Service, the Company reserves the right to perform preventative maintenance and software updates to the network. The Company has classified maintenance as follows:

(i) Scheduled Maintenance

Scheduled maintenance is performed for functions such as hardware and software upgrades and network optimization. The Company will perform these tasks in a maintenance window that is anticipated to minimize disruption of customer service and activity. The Company will provide advance notice of all scheduled maintenance.

(ii) Demand Maintenance

Demand maintenance may occur as a result of unexpected events and is performed when LightLink® Service network elements are in jeopardy. The Company will perform this type of maintenance at its discretion. Due to the nature of demand maintenance, prior notification may not be possible; however, the customer will be informed when the maintenance has been completed.

(3) Responsibility of the Customer

(a) The customer is responsible for installing and testing the customer premises equipment or facilities to insure that when they are connected to LightLink® Service such equipment or facilities are operating properly.

U22.7 LIGHTLINK® SERVICE (Cont'd)

U22.7.2 REGULATIONS (Cont'd)

c. Connections (Cont'd)

(3) Responsibility of the Customer (Cont'd)

(b) The operating characteristics of the customer premises equipment or facilities shall be such as to not interfere with any of the services offered by the Company. Such use is subject to the further provisions that the equipment provided by a customer does not: endanger the safety of Company employees or the public; damage, require change in or alteration of the equipment or other facilities of the Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the Company's facilities or otherwise injure the public in its use of the Company's services. Upon notice that the equipment provided by a customer is causing or is likely to cause such hazard or interference, the customer shall take such steps as shall be necessary to remove or prevent such hazard or interference.

(c) The customer's responsibility shall include cooperative testing with the Company as may be necessary. Where regeneration and/or equalization adjustments or changes may be required to compensate for rearrangements and/or changes in outside plant facilities, the customer will be responsible for all expenses incurred in changes to his customer premises equipment.

(4) Connection of Customer-Provided Terminal Equipment, Customer-Provided Derivation Equipment and Customer-Provided Communications Systems

(a) The following provisions will apply:

(i) Customer-Provided Terminal Equipment and/or Customer-Provided Communications Systems may be connected at the premises of the customer to LightLink® Service.

(ii) The customers, by use of their own derivation equipment, may create digital bit streams from LightLink® Service and such equipment may be connected for transmission of such bit streams when connected through a customer-provided CSU.

(iii) The undertaking of the Company is to furnish LightLink® Service as ordered and specified by the customer except as specified in (d) following.

U22. PRIVATE AND LEASED LINES

U22.7 LIGHTLINK® SERVICE (Cont'd)

U22.7.2 REGULATIONS (Cont'd)

c. Connections (Cont'd)

(4) Connection of Customer-Provided … (Cont'd)

(b) Connections to Other Services Furnished by the Company to the Same Customer

LightLink® Service furnished by the Company may be connected by the customer to another service or to other services furnished by the Company as specified in (2) preceding. Connected services are subject to all rules and regulations governing the provisioning of those services.

(c) Connections to Other Services Furnished by the Company to Different Customers

The customer may connect at the premises of the customer, to another LightLink® Service or other services furnished by the Company to different customers as specified in (2) preceding. Connected services are subject to all rules and regulations governing provisioning of those services.

(d) Connection of Channel Service Units

A Channel Service Unit (CSU) or appropriate termination equipment must be provided by the customer to connect a Company-provided digital facility. This equipment must comply with the technical requirements outlined in Part 68 of the FCC Rules and Regulations.

U22. PRIVATE AND LEASED LINES

U22.7 LIGHTLINK® SERVICE (Cont'd)

U22.7.2 REGULATIONS (Cont'd)

c. Connections (Cont'd)

(4) Connection of Customer-Provided … (Cont'd)

(e) The customer may not rearrange, disconnect, remove or attempt to repair any equipment installed by the Company without the prior written consent of the Company.

(f) For maintenance purposes, upon request of the Company, the customer will be responsible for notifying the Company of the type of digital terminating equipment used.

U22.7.3 TERM DISCOUNT PLAN (TDP)

a. A Term Discount Plan (TDP) provides the customer with discounted rates for LightLink® Service. The minimum service period is twelve (12) months. LightLink® Service may be ordered under a TDP for fixed periods of 12 - 23 months, 24 - 35 months, 36 - 59 months, and 60 - 84 months. Month-to-month rates in this tariff may apply only after the expiration of a TDP. All rate elements within the same LightLink® Service facility must be ordered under the same commitment period and under the same service date. The customer must order the TDP in writing to the Company. A TDP may be ordered in one-month increments, (e.g. a 28-month commitment period or a 37-month commitment period).

b. The customer must specify the length of the initial service period at the time the service is ordered. When a customer converts to a TDP, Nonrecurring Charges do not apply toward facilities in-service at that time. If a customer converts from month-to-month rates to a TDP or upgrades from one TDP to another, Nonrecurring Charges and Service Charges do not apply.

c. At the end of the TDP the customer may subscribe to a new TDP at the prevailing rates set forth in U22.7.7 following. If the customer does not select a new TDP, the rates will convert to the prevailing month-to-month rates.

U22. PRIVATE AND LEASED LINES

U22.7 LIGHTLINK® SERVICE (Cont'd)

U22.7.3 TERM DISCOUNT PLAN (TDP) (Cont'd)

d. Rate increases or decreases will automatically be applied to the monthly term plan rates for the remaining term of the TDP. If Company initiated rate increases to any rate element or combination of rate elements causes the charges for the entire LightLink® Service under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.

e. The customer can extend TDP commitment periods at any time during the term of the plan, up to a maximum of 84 months. The number of remaining months in the original term plan will become part of the total term in the new term plan.

U22.7.4 TERMINATION LIABILITY CHARGES

a. If a customer under a Term Discount Plan (TDP) disconnects all or a portion of LightLink® Service prior to the expiration of the TDP, then a Termination Liability Charge will apply to those services that are disconnected. The Termination Liability Charge will be a one-time charge equal to the sum of 50% of the payments remaining for the rest of the TDP.

b. Customers may move Channel Terminations and not be subject to Termination Liability Charges providing the terms of the TDP are maintained. If charges as specified in U22.7.1f. were applied to the service being terminated or moved, any termination or move charges associated with that construction apply, as well as any construction charges at the new location.

c. Termination Liability Charges will not apply when a service or rate element under a TDP is disconnected prior to the expiration of a selected service period as a result of a change in tariff jurisdiction and/or a customer requested upgrade to a next generation service offering, under the following conditions.

(1) The service period of the new TDP for the new service offering is a period equal to or exceeding the remaining service period of the disconnected TDP, and

(2) The service orders to install the new service and disconnect the old service are related together, and there is no lapse in service between the installation of the new service and the disconnection of the old service, and

(3) The service orders to install the new service and disconnect the old service are for the same customer at the same location.

d. The Company will determine whether the replacement service qualifies as a next generation service offering.

e. Nonrecurring charges and Service Charges for the new service will apply according to the requirements of the new service.

U22.7 LIGHTLINK® SERVICE (Cont'd)

U22.7.5 RATE CATEGORIES

There are three rate categories which apply to LightLink® Service:

- Channel Termination
- Channel Mileage
- Optional Features and Functions

a. Channel Termination

The Channel Termination rate category provides for the communications path between a customer designated premises and the Serving Wire Center. Included as part of the Channel Termination is a standard channel interface arrangement which defines the technical characteristics associated with the type of facilities to which the service is to be connected at the point of termination (POT) and the type of signaling capability if any. The signaling capability itself is provided as a part of this rate category. One Channel Termination charge applies per customer designated premises at which the channel is terminated. The charges applicable to the Channel Termination vary based on distance, as set forth in U22.7.7a. following.

b. Channel Mileage

The Channel Mileage rate category provides for the end office equipment and the transmission channel between the Serving Wire Centers associated with two customer designated premises. Channel Mileage rates are made up of the Channel Mileage Facility (per mile) rate and the Channel Mileage Termination (fixed) rate. Channel Mileage charges are set forth in U22.7.7b.

(1) Channel Mileage Facility (Per Mile)

The Channel Mileage Facility (per mile) rate recovers the cost for the transmission path, which extends between the Company Serving Wire Centers and includes primarily outside plant used to provide the facility.

(2) Channel Mileage Termination (Fixed)

The Channel Mileage Termination (fixed) rate recovers the cost for end office equipment associated with terminating the facility (i.e., basic circuit equipment and terminations at Serving Wire Centers). The Company applies a 50% billing percentage to the channel mileage fixed rate on jointly owned circuits, and applies 100% on wholly owned circuits. When the Channel Mileage Facility (per mile) is zero (i.e., collocated Serving Wire Centers), neither the Channel Mileage Facility (per mile) rate nor the Channel Mileage Termination (fixed) rate will apply.

U22.7 LIGHTLINK® SERVICE (Cont'd)

U22.7.5 RATE CATEGORIES (Cont'd)

c. Optional Features and Functions

Optional Features and Functions may be added to improve the quality or utility to meet the customer's specific communications requirements. These are not necessarily identifiable with specific equipment, but rather represent the end result in terms of performance characteristics, which may be obtained. These characteristics may be obtained by using various combinations of equipment. Optional Features and Functions that are available include the following:

(1) Central Office Multiplexing

DS3 to DS1 - An arrangement that converts a 44.736 Mbps channel to 28 DS1 channels using digital time division multiplexing. Central Office Multiplexing is not available at the customer's premises.

(2) Clear Channel Capability (CCC)

Clear Channel Capability (CCC) is an arrangement that alters a DS1/1.544 Mbps signal with unconstrained information bits to meet pulse density requirements outlined in Technical Reference Publications GR-54 and GR-342. This will allow a customer to transport an all zero octet over a DS1/1.544 Mbps channel providing an available combined maximum 1.536 Mbps data rate. This arrangement requires the customer signal at the channel interface to conform to Bipolar with 8 Zero Substitution (B8ZS) line code as described in Technical Reference Publications GR-54 and GR-342.

CCC is provided on DS1/1.544 Mbps channels of a LightLink® Service facility between two customer designated premises and is subject to the availability of facilities. This optional feature may be ordered at the same time the LightLink® Service channel is ordered, or it may be ordered as an additional feature of an existing LightLink® Service channel.

(3) Multiplexed Service Connection

A Multiplexed Service Connection is an arrangement that allows one DS1 channel of a multiplexed Company service to be connected to one DS1 channel with like signaling of another Company service. For example, the lesser speed may be an ISDN-PRI DS1 channel connected between a multiplexed DS3 service. A Multiplexed Service Connection will be provided at all Company locations where Central Office Multiplexing is performed.

U22. PRIVATE AND LEASED LINES

U22.7 LIGHTLINK® SERVICE (Cont'd)

U22.7.6 APPLICATION OF RATES

a. Each LightLink® Service facility may be comprised of one or two Channel Terminations. Where both customer premises are served by the same Serving Wire Center, the service will consist of two Channel Terminations. Where each customer premises is served by different Serving Wire Centers, the service will consist of two Channel Terminations, one Channel Mileage Termination (fixed) and the Channel Mileage Facility (per mile) between Serving Wire Centers. Where one customer premises is involved, the Channel Termination of a lower bandwidth service can be replaced with a LightLink® Service Channel Termination. For example, the Channel Termination associated with ISDN-PRI Service, referred to as an ISDN-PRI Primary Rate Access Line, can be replaced with a LightLink® Service Channel Termination to connect the ISDN-PRI Service to the Serving Wire Center of the customer's designated premises.

b. The Channel Termination rate element for LightLink® Service will vary based on distance. The mileage used to determine the monthly rate for Channel Terminations located outside a Company central office is the airline distance between the customer’s designated premises and the Company's Serving Wire Center. The mileage measurement is determined by utilizing exchange maps and mileage tables located in designated Company offices for such purposes.

c. Intraexchange channels furnished between Company central offices will be charged at rates based on airline distance between the central offices. Interexchange channels will be charged at rates based on airline distance between Company central offices. Fractional mileage will be rounded up to the next full mile.

d. Whenever facilities are provided jointly by the Company and another telephone company, the regulations, rates and charges of the other telephone company shall apply for the equipment and facilities furnished by the other telephone company for use in connection with LightLink® Service. The Company applies a 50% billing percentage to the Channel Mileage Termination (fixed) rate on jointly owned circuits, and applies 100% on wholly owned circuits. When the Channel Mileage Facility (per mile) is zero (i.e., collocated Serving Wire Centers), neither the Channel Mileage Facility (per mile) rate nor the Channel Mileage Termination (fixed) rate will apply.

U22.7 LIGHTLINK® SERVICE (Cont'd)

U22.7.7 RATES AND CHARGES

	S&E Code	Monthly Rate	Nonrecurring Charge Installation	Nonrecurring Charge Rearrangement
a. Channel Termination - Per Point of Termination				
44.736 Mbps				
Month to Month[1]				
Within CO	PBVDXDL(C01)	$1,795.00	N/A	$250.00
0-3 miles	PBVDXDL(031)	1,995.00	N/A	250.00
Over 3 miles	PBVDXDL(3-1)	2,195.00	N/A	250.00
12 - 23 Months				
Within CO	PBVDXDL(C02)	1,595.00	$900.00	250.00
0-3 miles	PBVDXDL(032)	1,795.00	900.00	250.00
Over 3 miles	PBVDXDL(3-2)	1,995.00	900.00	250.00
24 - 35 Months				
Within CO	PBVDXDL(C03)	1,495.00	800.00	250.00
0-3 miles	PBVDXDL(033)	1,695.00	850.00	250.00
Over 3 miles	PBVDXDL(3-3)	1,895.00	850.00	250.00
36 - 59 Months				
Within CO	PBVDXDL(C04)	1,445.00	700.00	250.00
0-3 miles	PBVDXDL(034)	1,645.00	800.00	250.00
Over 3 miles	PBVDXDL(3-4)	1,795.00	800.00	250.00
60 - 84 Months				
Within CO	PBVDXDL(C05)	1,375.00	500.00	250.00
0-3 miles	PBVDXDL(035)	1,575.00	600.00	250.00
Over 3 miles	PBVDXDL(3-5)	1,625.00	600.00	250.00

[1]Month-to-month rates are available only after the expiration of one of the Term Discount Plans.

U22.7 LIGHTLINK® SERVICE (Cont'd)

U22.7.7 RATES AND CHARGES (Cont'd)

b. Channel Mileage

(1) Termination (Fixed)
- Per Circuit

	S&E Code	Monthly Rate	Nonrecurring Charge
44.736 Mbps			
Month to Month[1]	PBVDXF1(TD3)	$775.00	N/A
12 - 23 Months	PBVDXF1(T31)	725.00	$0.00
24 - 35 Months	PBVDXF1(T32)	675.00	0.00
36 - 59 Months	PBVDXF1(T33)	625.00	0.00
60 - 84 Months	PBVDXF1(T35)	575.00	0.00

(2) Facility (Per Mile)

44.736 Mbps			
Month to Month[1]	PBVDXM1(031)	225.00	N/A
12 - 23 Months	PBVDXM1(032)	215.00	0.00
24 - 35 Months	PBVDXM1(033)	195.00	0.00
36 - 59 Months	PBVDXM1(034)	165.00	0.00
60 - 84 Months	PBVDXM1(035)	145.00	0.00

[1]Month-to-month rates are available only after the expiration of one of the Term Discount Plans.

U22. PRIVATE AND LEASED LINES

U22.7 LIGHTLINK® SERVICE (Cont'd)

U22.7.7 RATES AND CHARGES (Cont'd)

	S&E Code	Monthly Rate	Nonrecurring Charge
c. Optional Features and Functions			
(1) Central Office Multiplexing DS3 to DS1 - Per Arrangement			
Month to Month[1]	PR3H3MB(MM)	$475.00	N/A
12 – 23 Months	PR3H3MB(T31)	475.00	$100.00
24 – 35 Months	PR3H3MB(T32)	475.00	100.00
36 – 59 Months	PR3H3MB(T33)	475.00	100.00
60 – 84 Months	PR3H3MB(T35)	475.00	100.00
(2) Clear Channel Capability (CCC)			
- Per Channel Termination	PR3CCC(LL)	0.00	275.00
(3) Multiplexed Service Connection			
- Per DS1	PBVDMAS	8.00	35.00

[1]Month-to-month rates are available only after the expiration of one of the Term Discount Plans.

U22.7 LIGHTLINK® SERVICE (Cont'd)

U22.7.7 RATES AND CHARGES (Cont'd)

d. Nonrecurring Charge

The Installation Nonrecurring Charge is applicable for the initial installation of a Channel Termination to a given Serving Wire Center. The Rearrangement Nonrecurring Charge is applicable for any rearrangement of an existing Channel Termination.

e. Move Charges

A Move Charge applies for Channel Terminations moved to a new location, even when moved on the same premises. The Move Charge is equal to the Channel Termination Installation Nonrecurring Charge and applies in addition to the Primary Service Order Charge located in Section U4 of this tariff.

f. Service Charges

A Primary Service Order Charge as set forth in Section U4 of this tariff is applicable per customer request. Nonrecurring Charges specified in this tariff section are in lieu of all other Service Charges.

U23. DATA TRANSPORT SERVICE

CONTENTS

		Page No.	
U23.1	ENHANCED FRAME RELAY SERVICE	1	
U23.1.1	DESCRIPTION	1	
U23.1.2	DEFINITIONS	2	
U23.1.3	GENERAL REGULATIONS	7	
U23.1.4	OBLIGATIONS OF THE COMPANY	9	
U23.1.5	OBLIGATIONS OF THE CUSTOMER	10	
U23.1.6	TERM DISCOUNT PLAN	11	
U23.1.7	SERVICE COMPONENTS	12	
U23.1.8	RATES AND CHARGES	15	
U23.2	**ATM SERVICE**	**22**	(N)
U23.2.1	***DESCRIPTION***	***22***	
U23.2.2	***DEFINITIONS***	***25***	
U23.2.3	***GENERAL REGULATIONS***	***29***	
U23.2.4	***OBLIGATIONS OF THE COMPANY***	***30***	
U23.2.5	***OBLIGATIONS OF THE CUSTOMER***	***31***	
U23.2.6	***TERM DISCOUNT PLAN***	***32***	
U23.2.7	***SERVICE COMPONENTS***	***33***	
U23.2.8	***RATES AND CHARGES***	***36***	(N)

U23. DATA TRANSPORT SERVICE

U23.1 ***ENHANCED*** FRAME RELAY SERVICE (C) (O)

U23.1.1 ***DESCRIPTION***

a. ***Enhanced Frame Relay Service (EFRS) is a fast packet network that permits the transmission of data at speeds of 56/64 Kbps, 128 Kbps, 256 Kbps, 384 Kbps, 512 Kbps, 1.544 Mbps, or 44.210 Mbps using Permanent Virtual Circuits (PVCs). Utilizing statistical multiplexing, the EFRS network enables the customer to allocate circuit bandwidth to applications as needed, rather than assigning fixed channels to specific applications.***

b. ***Permanent Virtual Circuits (PVCs) are logical channels that connect ports on a frame relay switch or between frame relay switches. PVCs are end-to-end, bi-directional channels that are established and non-established via the service order process. Separate PVCs must be established to each location to which the customer desires to transmit data. PVC channels are virtual channels that are established in software tables and do not tie up facilities when not in use. With EFRS, customers may select from three different classes of PVCs to ensure greater reliability for mission-critical applications in the event of network congestion. Multiple PVCs can be defined over a single Frame Relay Access Line (FRAL), thereby providing a single access line the capability to transmit data to multiple destinations.***

c. ***EFRS requires the use of customer terminal equipment that functions as a multiplexer, bridger or router. This terminal equipment must be purchased separately from the EFRS and must conform to Consultative Committee for International Telecommunication Union (ITU) and American National Standards Institute (ANSI) standards set forth in ITU: Q.933 Annex A, ANSI: T1.617 Annex D. The terminal equipment accumulates customer data and transfers it into a frame relay format suitable for transmission over the EFRS network.***

d. ***In the operation of EFRS, Customer Premises Equipment (CPE), such as frame relay assemblers and disassemblers, encapsulate arriving data into variable length frames. The information contained in these frames is data link connection identifier (DLCI) addresses, which identifies the PVC in the network that should be used to forward the frame to its proper destination. The CPE then sends the frame into the EFRS network over a dedicated access facility called a User Network Interface (UNI). The frame relay switch reads identifying information and routes the frame to the proper destination based on pre-established PVC.*** (C) (O)

(O) Material previously appearing on this page now appears in Section U100.11.

U23. DATA TRANSPORT SERVICE

U23.1 ***ENHANCED*** FRAME RELAY SERVICE (C) (O)

U23.1.1 DESCRIPTION (Cont'd)

e. ***Variable frame length capability is useful in communications between asynchronous Local Area Networks (LAN) and for transport of synchronous data traffic. EFRS is capable of handling the requirements of bursty data sources because of the ability of the service to allocate additional bandwidth when not in use by other sources.***

f. ***EFRS is provided to the customer in the form of a FRAL, Frame Relay User Network Interface Port and the PVC.***

g. ***The actual throughput of aggregated PVC bandwidths in use at the same time on the same port cannot exceed the port speed.***

h. ***Since multiple PVCs may be defined on one physical port, it is possible for the cumulative Committed Information Rates (CIRs) to exceed the physical bandwidth of that port. This is referred to as oversubscription and when this occurs, there can be no guarantee that the CIR defined for that port and PVC will be available at any point in time.***

i. ***The CIR and the Excess Burst Size (B_e) are traffic management parameters that allow the customer to fine tune implementation of EFRS in conjunction with the classes of PVCs offered.***

j. ***64 Kbps Clear Channel Capability (CCC) will be provided upon request and where deemed applicable by the Company. Charges Applicable Under Special Conditions may apply.***

U23.1.2 ***DEFINITIONS***

a. ***64 Kbps Clear Channel Capability (CCC) - A channel connection that provides an end-to-end digital connection between the customer's premises and the customer's Serving Central Office in which all 64 Kbps of bandwidth are available for the customer's use.*** (C) (O)

(O) Material previously appearing on this page now appears in Section U100.11.

U23. DATA TRANSPORT SERVICE

U23.1 ***ENHANCED*** FRAME RELAY SERVICE (Cont'd) (C) (O)

U23.1.2 DEFINITIONS (Cont'd)

b. ***Committed Information Rate (CIR)*** ***- Defines the amount of data throughput on any designated PVC that the Company will support under normal operating conditions. CIR is administered per PVC. Any data burst beyond the CIR may be labeled Discard Eligible (DE) if the data transfer rate exceeds the CIR of the PVC being used. If the EFRS network develops congestion, the frames marked DE may be discarded. Upon service subscription, the customer must specify the PVC class and CIR for each PVC. The retransmission of discarded frames is administered by the customer's CPE.***

c. ***Customer Designated Location (CDL)*** ***- The geographic location designated by the customer where the customer's CPE is first considered to enter the Company's network.***

d. ***Data Link Connection Identifier (DLCI)*** ***– The address information contained in the frame relay header that conveys to the network how an individual frame should be routed. The DLCI essentially defines the customer end point to which a particular frame should be sent.***

e. ***Excess Burst Size (B_e)*** ***- Denotes the data above CIR at which customer data will be admitted to the EFRS network. All Excess Burst data admitted to the network that exceeds the CIR will be designated discard eligible.***

f. ***Frame*** ***- A sequence of contiguous bits delimited by beginning and ending flag sequences.***

g. ***Frame Relay Access Line (FRAL)*** ***– A UNI that provides access to the EFRS network. A FRAL includes the provision of a frame relay access port and the physical facility from the customer designated location to the Company Central Office.***

h. ***Frame Relay Access Port (FRAP)*** ***– A port on the EFRS network that is used to interconnect other Company provided private line services such as DigiLink®, TransLink® or a digital cross connect system port to the EFRS network. The FRAP is the physical entry point for PVCs. Ports include the electronic equipment used in connecting these service elements to the EFRS network and enable customers to allocate bandwidth to applications as needed.*** (C) (O)

(O) Material previously appearing on this page now appears in Section 100.11.

U23. DATA TRANSPORT SERVICE

U23.1 ***ENHANCED*** FRAME RELAY SERVICE (Cont'd) (C) (O)

U23.1.2 DEFINITIONS (Cont'd)

i. ***Enhanced Frame Relay Service (EFRS)*** ***– A fast packet network that provides the customer high-speed access and throughput to different customer addresses. Utilizing statistical multiplexing, the EFRS network enables the customer to allocate bandwidth to applications as needed, rather than dedicating fixed channels to specific applications. Customers may select from three different classes of PVCs to ensure greater reliability for mission-critical applications in the event of network congestion.***

j. ***Enhanced Frame Relay Service Network Serving Area*** ***– Area encompassing certain serving area points. Serving area points are those Company central offices designated for the EFRS Network Serving Area.***

k. ***Gateway Service*** ***– Allows the Company EFRS customers to interconnect to other frame relay networks. The service is available wherever the Company has established a network interface with another private or public frame relay network. Gateway Service is only available where such network connectivity exists or where suitable connectivity arrangements can be made that are acceptable to the Company.***

l. ***Local Access and Transport Area (LATA)*** ***- Denotes a geographic area established for the provision and administration of communications service. It encompasses one or more designated exchanges that are grouped to serve common social, economic, and other purposes.***

m. ***Local Area Network (LAN)*** ***– A network permitting the interconnection and intercommunication of a group of computers, primarily for the sharing of resources such as data storage devices and printers.***

n. ***Logical Channel*** ***– A communications channel that allows two-way, simultaneous transmission of sequenced data packets through the network. No circuit capacity is preassigned to a logical channel. Capacity is made available as the data is transmitted. Each PVC is considered one logical channel or one virtual channel.*** (C) (O)

(O) Material previously appearing on this page now appears in Section 100.11

U23. DATA TRANSPORT SERVICE

U23.1 ***ENHANCED*** FRAME RELAY SERVICE (Cont'd) (C) (O)

U23.1.2 DEFINITIONS (Cont'd)

o. Maximum Burst Rate (MBR) - Denotes the maximum information rate at which customer traffic will be admitted to the EFRS network. Traffic rates in excess of MBR will be automatically discarded on ingress to the network. MBR is equal to the sum of the Committed Information Rate (CIR) and Excess Burst Size (B_e).

p. Network to Network Interface (NNI) – Specifies how a frame relay switch sends and receives data from a frame relay interexchange carrier's or other customer's network.

q. Permanent Virtual Circuit (PVC) - Provides a software-defined electronic path between the two ports within the EFRS network. A UNI or NNI port connection can be associated with multiple PVCs. Since all PVCs need not be in use at the same time, it is possible for the total CIR of all PVCs associated with one port to exceed the bandwidth of the port. It is not possible, however for the simultaneous aggregation of the PVCs throughput to exceed the bandwidth of the port. Such a relationship is referred to as oversubscription or overbooking. When oversubscription occurs, there is no guarantee that the bandwidth defined for that PVC will be available at any point in time. PVCs classified as Frame for Voice receive the highest priority routing with PVCs classified as Frame for SNA next in priority. Frame for LAN PVCs receive standard frame relay switching priority.

r. Private Network Link (PNL) – The facilities, normally DS1 service used from a customer's frame relay switch location to the Company's Enhanced Enhanced Frame Relay Service Network.

s. Protocol - A specific set of rules, procedures or conventions relating to format and timing of data transmission between two devices. It is a standard procedure that two data devices must accept and use in order to understand each other. Protocols break a file into parts called blocks or packets. When packets are sent, the receiving computer checks the arriving packets and sends an acknowledgment back to the sending computer. (C) (O)

(O) Material previously appearing on this page now appears in Section 100.11.

U23. DATA TRANSPORT SERVICE

U23.1 ***ENHANCED*** FRAME RELAY SERVICE (Cont'd) (C) (O)

U23.1.2 **DEFINITIONS *(Cont'd)***

t. ***Servicing Area Points - Geographical locations designated by the Company where EFRS network ports are located and where the EFRS network is accessed.***

u. ***Serving Central Office (SCO) - The Company central office from which the customer normally receives dial tone.***

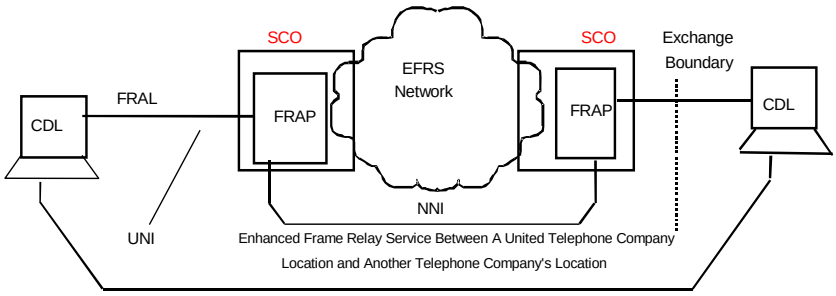
v. ***Systems Network Architecture (SNA) - IBM's data communications scheme.***

w. ***Statistical Multiplexing – A multiplexing technique in which timeslots are dynamically allocated on the basis of need rather than being predetermined. The data is typically transmitted on a first come, first served basis.***

x. ***User to Network Interface (UNI) – A standard interface used to connect the end-user to the Company EFRS network. The UNI receives the data frame from the customer's LAN or other CPE devices and verifies that the DLCI is valid before relaying the frame to the destination point.***

y. ***Utilization Reports - Reports that the customer can order that display circuit utilization for Frame Relay Access Ports (FRAP) and Permanent Virtual Circuits (PVC).***

The following diagram illustrates some of the above mentioned terms.



United Telephone Company of the Carolinas EFRS Diagram

CDL = Customer Designated Location
EFRS = Enhanced Frame Relay Service
FRAL = Frame Relay Access Line
FRAP = Frame Relay Access Port
SCO = Serving Central Office
UNI = User to Network Interface (C) (O)

(O) Material previously appearing on this page now appears in Section 100.11

U23. DATA TRANSPORT SERVICE

U23.1 ENHANCED FRAME RELAY SERVICE (Cont'd)

U23.1.3 GENERAL REGULATIONS

a. EFRS is available at Company Servicing Area Point locations. EFRS is offered for local and intraLATA use where Company facilities exist. EFRS is offered for intrastate interLATA use where Company facilities exist as specified in the Company's Intrastate/InterLATA Private Line Services Tariff. The regulations and rates specified herein are in addition to the applicable regulations and rates specified in other tariffs and other sections of this tariff.

b. EFRS is provided subject to the availability of facilities.

c. EFRS is provided to the customer in the form of an FRAL or a combination of digital, private line transport facilities (i.e., DigiLink® or TransLink®) and a FRAP, and a PVC at a specified CIR. The FRAL, or a combination of DigiLink® and TransLink® and a FRAP, form the customer access components to the EFRS network.

d. 44.210 Mbps service is available at tariff rates only from serving central offices that have an EFRS switch. 44.210 Mbps service is available at Individual Case Basis (ICB) rates from serving central offices that do not have an EFRS switch. The FRAP Only offerings are provided for digital special access line connections to the network supporting EFRS. Digital special access facilities are available from the Private Line section of this tariff, the Intrastate Access Service Tariff, or the **Local** Telephone Company's F.C.C. No. 1 Tariff. (T)

e. The minimum service period for EFRS is three months. EFRS may be ordered on a month to month basis or through a Term Discount Plan for fixed periods of 12 to 84 months.

f. Suspension of service (vacation discount) at the customer's request, as defined in Section U2 of this tariff, is not allowed for Enhanced Frame Relay Service.

g. When the customer orders additional PVCs, nonrecurring charges apply. In addition, nonrecurring charges will apply to all changes made to a customer’s EFRS configuration at the customer’s request, such as changes to add, delete, or rearrange the customer’s configuration, and changes to PVC classes and CIRs. One PVC nonrecurring charge applies for each PVC changed.

U23. DATA TRANSPORT SERVICE

U23.1 ***ENHANCED*** FRAME RELAY SERVICE (Cont'd) (C) (O)

U23.1.3 GENERAL REGULATIONS (Cont'd)

h. A customer subscribing to a FRAL or FRAP and a PVC will be referred to as the Controller of the FRAL or FRAP. A customer may request data transmission capability to a different customer's location. Both customers must subscribe to enhanced frame relay service. The customer requesting PVC connectivity to another customer's location as such must have written permission from the Controller of the FRAL or FRAP for this data transmission capability.

The FRAL or FRAP and PVC may be ordered and billed independently and can have different customers as Controllers. A request by one customer to discontinue a PVC does not result in the disconnection of the FRAL and/or FRAP. Only the Controller of a FRAL or FRAP may authorize the disconnection of that FRAL or FRAP.

i. Whenever facilities are provided jointly by the Company and one or more other telephone companies, the regulations, rates and charges of such other telephone companies apply for the equipment and facilities furnished by them for use in connection with the interexchange EFRS provided by the Company.

j. Where it is necessary to use interexchange or local channel facilities of another telephone company in order to furnish a private line service to interconnect to the Company's EFRS, such service will be furnished only if satisfactory arrangements can be made with the other company.

k. Due to technical limitations, the distance between the SWC and the customer designated location (CDL) is limited to approximately 12,000 feet for 1.544 Mbps access or 18,000 feet for 56 kbps access. A Company engineer may allow some deviation of this specification based on the gauge of wire used. For access lines that exceed this specification, the access line may be made operational by adding additional equipment. The Company will apply Charges Applicable Under Special Conditions, as defined in Section U5 of this tariff, for the additional time and material required.

l. Charges Applicable Under Special Conditions, as defined in Section U5 of this tariff, may apply when technical limitations and/or the lack of facilities exist, or if it is necessary to construct facilities to satisfy service requests. (C) (O)

(O) Material previously appearing on this page now appears in Section 100.11.

U23. DATA TRANSPORT SERVICE

U23.1 ***ENHANCED*** FRAME RELAY SERVICE (Cont'd) (C) (O)

U23.1.4 OBLIGATIONS OF THE COMPANY

a. The responsibility of the Company is limited to furnishing network equipment suitable for EFRS and to the maintenance and operation of such equipment in a manner proper for such service. Subject to this responsibility, the Company is not responsible for the through transmission of signals generated by the customer provided equipment or system, or for the quality of, or defects in, such transmission or the reception of signals by such equipment or systems.

b. The Company is not responsible for installation, operation or maintenance of any terminal equipment, data unit or communications system provided by a customer or user. The Company is not responsible for adapting EFRS to the technological requirements of any specific customer equipment.

c. The Company is not responsible to the customer or user if changes in any of the equipment, operations or procedures of the Company used in the provision of EFRS render any facilities provided by the customer or user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance, provided the Company has met any applicable information disclosure requirements otherwise required by law.

d. In order to maintain the quality of EFRS, the Company reserves the right to perform preventative maintenance and software updates to the network. The Company has classified this maintenance as follows:

(1) Scheduled Maintenance

Scheduled maintenance is used to perform such functions as hardware and software upgrades and network optimization. The Company will perform these tasks in a maintenance window that is defined as occurring between midnight and 6 a.m., local time, on Monday. The Company reserves the same time period for any other day(s) of the week to facilitate maintenance which cannot be completed during the Monday maintenance window. The Company will provide advance notice of all scheduled maintenance.

(2) Demand Maintenance

Demand maintenance may occur as a result of unexpected events and is performed when EFRS network elements are in jeopardy. The Company will perform this type of maintenance at its discretion. Due to the nature of demand maintenance prior notification may not be possible; however, the customer will be informed when the maintenance has been completed. (C) (O)

(O) Material previously appearing on this page now appears in Section 100.11.

U23. DATA TRANSPORT SERVICE

U23.1 ***ENHANCED*** FRAME RELAY SERVICE (Cont'd) (C) (O)

U23.1.5 OBLIGATIONS OF THE CUSTOMER

a. The customer's frame relay compatible terminal equipment is responsible for re-transmitting frames that are discarded due to errors or network congestion.

b. Where EFRS is available for use in connection with communications systems or equipment provided by a customer or user, the operating characteristics of such systems or equipment shall be such as not to interfere with any services offered by the Company. Such use is subject to the further provisions that the equipment provided by the customer or user does not endanger the safety of Company employees or the public; does not damage, harm, require change in or alteration of the equipment or other services of the Company; does not interfere with the proper operation of the Company's equipment or does not otherwise injure the public in its use of Company services. Upon notice from the Company that the equipment provided by the customer or user is causing, or is likely to cause, such hazard or interference, the customer shall take the necessary steps to remove or prevent such hazard or interference.

c. The customer, upon request, shall furnish such CPE information as may be required to permit the Company to design and maintain the EFRS it offers and to assure that the service arrangement is in compliance with the regulations contained herein.

d. Upon service subscription, the customer must specify the CIR class and B_e of each PVC ordered. CIR is the maximum information rate at which the customer's traffic will be admitted to the EFRS network without being designated eligible for discard. A default of fifty (50) percent of the smallest port size will be assigned as the CIR should the information not be provided. No individual PVC CIR shall exceed (95) percent of the FRAP access rate. The sum of all CIR on a single FRAP must not exceed two hundred (200) percent of the FRAP access rate. (C) (O)

(O) Material previously appearing on this page now appears in Section 100.11

U23. DATA TRANSPORT SERVICE

U23.1 ENHANCED FRAME RELAY SERVICE (Cont'd)

U23.1.6 TERM DISCOUNT PLAN (TDP)# (T)

a. Term Discount Plans (TDPs) are available for FRALs, FRAPs and PNLs. TDPs provide the customer with discounted rates for the services listed. The customer agrees to a minimum service commitment period for EFRS when the TDP is established. Customers may disconnect or move PVCs and not be subject to termination liability charges. The customer must order a TDP in writing to the Company. A TDP may be ordered in one month increments, based on the following plan options:

Plan A:	12 - 23 months
Plan B:	24 - 35 months
Plan C:	36 - 59 months
Plan D:	60 - 84 months

b. The customer must specify the length of the initial service period at the time the service is ordered. When a customer converts to a TDP, no administrative charges are applied toward facilities in-service at that time. If a customer moves from a month to month plan to a TDP, or upgrades from one TDP to another, no administrative charges are applied.

c. If a customer under a Term Discount Plan (TDP) disconnects all or a portion of EFRS prior to the expiration of the TDP, then a Termination Liability Charge will apply to those services that are disconnected. The Termination Liability Charge will be a one-time charge equal to the sum of 50% of the payments remaining for the rest of the TDP. If charges Applicable Under Special Conditions were applied to the service being terminated, any termination charges associated with Charges Applicable Under Special Conditions will also apply.

Customers under contract prior to November 12, 2002, are grandfathered pursuant to the terms and conditions in the contract. (T)

U23. DATA TRANSPORT SERVICE

U23.1 ENHANCED FRAME RELAY SERVICE (Cont'd)

U23.1.6 TERM DISCOUNT PLAN (TDP)# (Cont'd) (T)

d. Rate increases or decreases will automatically be applied to the monthly term plan rates for the remaining term of the TDP. If a Company initiated rate increase to any rate element or combination of rate elements causes the charges for the entire EFRS under the TDP to increase by 10% or more at any one time, then the customer may cancel the TDP without incurring termination liability charges, provided the customer notifies the Company within 30 days after the effective date of the rate increase.

e. TDP commitment periods can be extended by the customer at any time during the term of the plan, up to a maximum of 84 months. The number of months accrued in the current plan will apply toward the new plan selected.

f. At the end of the TDP service commitment period, the customer may subscribe to a new TDP at the prevailing rates set forth in Section U23.1.8 following. If the customer does not select a new TDP, the rates will convert to the prevailing month to month rates.

g. Termination Liability Charges will not apply when a service or rate element under a TDP is disconnected prior to the expiration of a selected service period as a result of a change in tariff jurisdiction and/or a customer requested upgrade to a next generation service offering, under the following conditions:

The service period of the new Term Discount Plan for the new service offering is a period equal to or exceeding the remaining service period of the disconnected TDP, and

The service orders to install the new service and disconnect the old service are related together, and there is no lapse in service between the installation of the new service and disconnection of the old service, and

The service orders to install the new service and disconnect the old service are for the same customer at the same location.

h. The Company will determine whether the replacement service qualifies as a next generation service offering.

i. Nonrecurring charges and Service Charges for the new service will apply according to the requirements of the new service.

Customers under contract prior to November 12, 2002, are grandfathered pursuant to the terms and conditions in the contract. (T)

U23. DATA TRANSPORT SERVICE

U23.1 ENHANCED FRAME RELAY SERVICE (Cont'd)

U23.1.7 SERVICE COMPONENTS (M)

a. Administrative Charge – Applies to changes in a customer's network configuration such as additions or changes of PVCs. Although multiple changes can be caused by such actions, only one administrative charge applies.

This administrative charge applies in addition to the applicable charges associated with Service Connection Charges, as specified in Section U4 of this tariff. (M)

b. CIR and PVC - A monthly rate applies for each PVC based on the CIR requested by the customer. If no CIR is indicated, the CIR will be set at the default of 50% of the associated FRAP. A nonrecurring charge applies for the establishment of each PVC and for each subsequent order of PVC(s). Rates for intraLATA PVCs are specified in Section U23.1.8 c. Rates for interLATA PVCs are specified in Section 2.2 of the Intrastate/InterLATA Private Line Services Tariff. (M1)

Customers may select from three different classes of PVCs to ensure greater reliability for mission-critical applications in the event of network congestion:

Service Class	Type	PVC Priority
Frame for LAN	Standard	Normal
Frame for SNA	Premium	Higher
Frame for Voice	Premium	Highest

This flexibility helps to ensure maximum performance and satisfaction for individual customer data applications. (M1)

(M) Material now appearing on this page previously appeared on Second Revised Page 12.
(M1) Material now appearing on this page previously appeared on Second Revised Page 13.

U23. DATA TRANSPORT SERVICE

U23.1 ENHANCED FRAME RELAY SERVICE (Cont'd)

U23.1.7 SERVICE COMPONENTS (Cont'd)

(M)

(M)

c. Frame Relay Access Line (FRAL) - A nonrecurring charge and monthly rate applies based on the speed of the port connection for each physical connection. The FRAL includes the provision of a port.

d. Frame Relay Access Port (FRAP) - A nonrecurring charge and monthly rate based on the speed of the port connection applies per port connection to the network supporting EFRS. The port rate element can be used in lieu of the FRAL element if the customer has an alternative Company-approved means of access to the EFRS network (such as DigiLink® and/or TransLink®).

e. Frame to Asynchronous Transfer Mode (ATM) Inter-Networking Links - The Company may establish facilities between EFRS switching equipment and ATM Service switching equipment and may allow customers to share bandwidth on these facilities. Where these shared facilities are available to customers; the Frame to ATM Inter-Networking Link option exists. In addition to the EFRS Customer Connection, the customer may subscribe to a Frame to ATM Inter-Networking Link. Links that extend between EFRS and ATM switches must have an associated CIR. At least one PVC is required between both customer premises through the Frame to ATM Inter-Networking Link. All CIRs on this PVC must have the same value. Frame to ATM Inter-Networking Links are only available where such facilities exist.

(M) Material previously appearing on this page now appears on Page 12.1

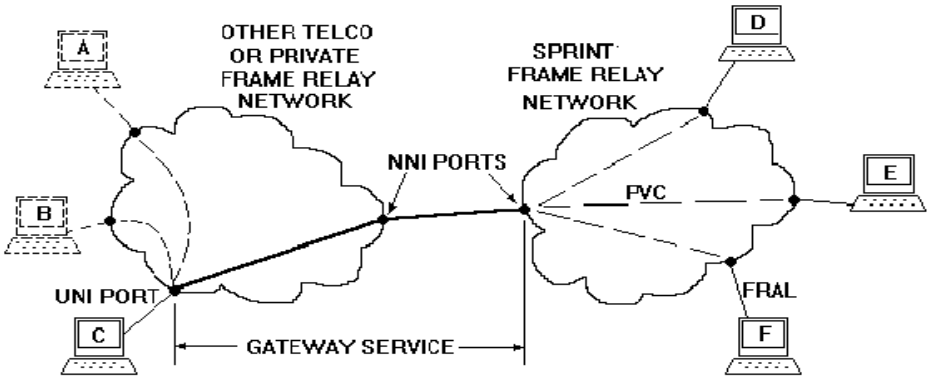
U23. DATA TRANSPORT SERVICE

U23.1 ENHANCED FRAME RELAY SERVICE (Cont'd)

U23.1.7 SERVICE COMPONENTS (Cont'd)

f. Gateway Service - This service allows the Company EFRS customers to interconnect to another frame relay network. The service is available wherever the Company has established a network interface with another private or public frame relay network. The charge for this service covers the FRAP and interconnecting facilities from the Company to the interconnection point with the other provider. The charge includes the software defined PVC to the other company's network to the UNI port, but does not include the UNI port provided by the other company. The Gateway charge is purchased in increments of CIR. The following diagram shows a typical customer network with three data devices interconnected to the Company EFRS (sites D, E & F). The customer needs to interconnect the data devices to a fourth site (C) served by another company. The customer accomplishes this by ordering three PVCs and three Gateway service connections to the other company's frame relay network. This example assumes that frame relay access from site C is already established as illustrated.

GATEWAY SERVICE



g. Private Network Link (PNL) - A charge for a DS1 facility from a customer's frame relay switch location to the Company's EFRS Network. In addition to the access facility, a 1.544 FRAP must be purchased.

h. Utilization Reports - Reports that the customer can order that display certain circuit utilization statistics for Permanent Virtual Circuits (PVC) and Frame Relay Access Ports (FRAP). The PVC report summarizes inbound and outbound packet discards and displays utilization as a percentage of CIR. The FRAP report summarizes inbound and outbound packet discards and displays utilization as a percent of port speed. Reports are ordered on a per port basis. Service is not available to NNI locations. A monthly plan and Term Discount Plans are available for fixed periods of 12 to 60 months. Reports are available only where Company facilities permit.

U23. DATA TRANSPORT SERVICE

U23.1 ENHANCED FRAME RELAY SERVICE (Cont'd)

U23.1.8 RATES AND CHARGES

a. Frame Relay Access Line (FRAL) (includes Access Line and Port)

	S&E Code	Monthly Rate	Nonrecurring Charge	
56 Kbps				
Month to month	FCEALTA	$120.00	$395.00	
12-23 months	FCEALTA(F1Y)	115.00	295.00	
24-35 months	FCEALTA(F2Y)	110.00	195.00	
36-59 months	FCEALTA(F3Y)	105.00	0.00	
60-84 months	FCEALTA(F5Y)	95.00	0.00	
64 Kbps*				
Month to month	FCEALTC	130.00	445.00	
12-23 months	FCEALTC(F1Y)	125.00	345.00	
24-35 months	FCEALTC(F2Y)	120.00	245.00	
36-59 months	FCEALTC(F3Y)	115.00	0.00	
60-84 months	FCEALTC(F5Y)	105.00	0.00	
128 Kbps				
Month to month	FCEALTD	225.00	495.00	
12-23 months	FCEALTD(F1Y)	215.00	395.00	
24-35 months	FCEALTD(F2Y)	205.00	295.00	
36-59 months	FCEALTD(F3Y)	195.00	0.00	
60-84 months	FCEALTD(F5Y)	185.00	0.00	
256 Kbps				
Month to month	FCEALTE	290.00	525.00	
12-23 months	FCEALTE(F1Y)	275.00	425.00	
24-35 months	FCEALTE(F2Y)	260.00	325.00	
36-59 months	FCEALTE(F3Y)	235.00	0.00	
60-84 months	FCEALTE(F5Y)	220.00	0.00	
384 Kbps				
Month to month	FCEALTF	385.00	550.00	
12-23 months	FCEALTF(F1Y)	370.00	450.00	
24-35 months	FCEALTF(F2Y)	345.00	350.00	
36-59 months	FCEALTF(F3Y)	315.00	0.00	
60-84 months	FCEALTF(F5Y)	295.00	0.00	
512 Kbps				
Month to month	FCEALTG	455.00	575.00	
12-23 months	FCEALTG(F1Y)	430.00	475.00	
24-35 months	FCEALTG(F2Y)	415.00	375.00	
36-59 months	FCEALTG(F3Y)	395.00	0.00	
60-84 months	FCEALTG(F5Y)	370.00	0.00	
1.544 Mbps				
Month to month	FCEALTB	580.00	795.00	
12-23 months	FCEALTB(F1Y)	550.00	**500.00**	(R)
24-35 months	FCEALTB(F2Y)	515.00	**350.00**	(R)
36-59 months	FCEALTB(F3Y)	465.00	0.00	
60-84 months	FCEALTB(F5Y)	430.00	0.00	

* 64 Kbps Clear Channel Capability is provided upon request where facilities are available

U23. DATA TRANSPORT SERVICE

U23.1 ENHANCED FRAME RELAY SERVICE (Cont'd)

U23.1.8 RATES AND CHARGES (Cont'd)

a. Frame Relay Access Line (FRAL) (includes Access Line and Port) (Cont'd)

	S&E Code	Monthly Rate	Nonrecurring Charge
*3 Mbps (2xDS1)			
Month to month	FCEALTM	$800.00	$795.00
12-23 months	FCEALTM(F1Y)	650.00	500.00
24-35 months	FCEALTM(F2Y)	550.00	350.00
36-59 months	FCEALTM(F3Y)	475.00	0.00
60-84 months	FCEALTM(F5Y)	425.00	0.00
*6 Mbps (4xDS1)			
Month to month	FCEALTN	1,350.00	795.00
12-23 months	FCEALTN(F1Y)	1,200.00	500.00
24-35 months	FCEALTN(F2Y)	1,000.00	350.00
36-59 months	FCEALTN(F3Y)	900.00	0.00
60-84 months	FCEALTN(F5Y)	800.00	0.00
*10.5 Mbps (7xDS1)			
Month to month	FCEALTY	1,550.00	795.00
12-23 months	FCEALTY(F1Y)	1,400.00	500.00
24-35 months	FCEALTY(F2Y)	1,300.00	350.00
36-59 months	FCEALTY(F3Y)	1,225.00	0.00
60-84 months	FCEALTY(F5Y)	1,175.00	0.00
*12 Mbps (8xDS1)			
Month to month	FCEALTZ	1,725.00	795.00
12-23 months	FCEALTZ(F1Y)	1,575.00	500.00
24-35 months	FCEALTZ(F2Y)	1,475.00	350.00
36-59 months	FCEALTZ(F3Y)	1,400.00	0.00
60-84 months	FCEALTZ(F5Y)	1,350.00	0.00

* Where facilities are available. CPE must be compliant with Frame Relay Forum.16 (FRF.16), Multilink Frame Relay Protocol Industry Standard.

U23. DATA TRANSPORT SERVICE

U23.1 ENHANCED FRAME RELAY SERVICE (Cont'd)

U23.1.8 RATES AND CHARGES (Cont'd)

a. Frame Relay Access Line (FRAL) (includes Access Line and Port) (Cont'd)

	S&E Code	Monthly Rate	Nonrecurring Charge
44.210 Mbps* Customer Provided Equipment			
Month to month			
0-3 miles	FCEALTH	$3,715.00	$995.00
Over 3 miles	FCEALTJ	4,085.00	995.00
12-23 months			
0-3 miles	FCEALTH(F1Y)	3,525.00	795.00
Over 3 miles	FCEALTJ(F1Y)	3,880.00	795.00
24-35 months			
0-3 miles	FCEALTH(F2Y)	3,375.00	595.00
Over 3 miles	FCEALTJ(F2Y)	3,715.00	595.00
36-59 months			
0-3 miles	FCEALTH(F3Y)	3,230.00	0.00
Over 3 miles	FCEALTJ(F3Y)	3,555.00	0.00
60-84 months			
0-3 miles	FCEALTH(F5Y)	3,045.00	0.00
Over 3 miles	FCEALTJ(F5Y)	3,350.00	0.00
44.210 Mbps* Company Provided Equipment			
Month to month			
0-3 miles	FCEALTK	4,870.00	995.00
Over 3 miles	FCEALTL	5,215.00	995.00
12-23 months			
0-3 miles	FCEALTK(F1Y)	4,630.00	795.00
Over 3 miles	FCEALTL(F1Y)	4,950.00	795.00
24-35 months			
0-3 miles	FCEALTK(F2Y)	4,435.00	595.00
Over 3 miles	FCEALTL(F2Y)	4,745.00	595.00
36-59 months			
0-3 miles	FCEALTK(F3Y)	4,235.00	0.00
Over 3 miles	FCEALTL(F3Y)	4,535.00	0.00
60-84 months			
0-3 miles	FCEALTK(F5Y)	3,995.00	0.00
Over 3 miles	FCEALTL(F5Y)	4,275.00	0.00

* Where facilities are available

U23. DATA TRANSPORT SERVICE

U23.1 ENHANCED FRAME RELAY SERVICE (Cont'd)

U23.1.8 RATES AND CHARGES (Cont'd)

b. Frame Relay Port (FRAP) Only

	S&E Code	Monthly Rate	Nonrecurring Charge
56 Kbps			
Month to month	FCEALA0	$ 80.00	$155.00
12-23 months	FCEALA0(F1Y)	75.00	135.00
24-35 months	FCEALA0(F2Y)	72.50	115.00
36-59 months	FCEALA0(F3Y)	70.00	95.00
60-84 months	FCEALA0(F5Y)	65.00	75.00
64 Kbps*			
Month to month	FCEALC0	90.00	175.00
12-23 months	FCEALC0(F1Y)	85.00	155.00
24-35 months	FCEALC0(F2Y)	82.50	135.00
36-59 months	FCEALC0(F3Y)	80.00	115.00
60-84 months	FCEALC0(F5Y)	75.00	95.00
128 Kbps			
Month to month	FCEALD0	145.00	225.00
12-23 months	FCEALD0(F1Y)	140.00	200.00
24-35 months	FCEALD0(F2Y)	130.00	175.00
36-59 months	FCEALD0(F3Y)	125.00	150.00
60-84 months	FCEALD0(F5Y)	120.00	125.00
256 Kbps			
Month to month	FCEALE0	195.00	250.00
12-23 months	FCEALE0(F1Y)	185.00	225.00
24-35 months	FCEALE0(F2Y)	180.00	200.00
36-59 months	FCEALE0(F3Y)	170.00	175.00
60-84 months	FCEALE0(F5Y)	160.00	150.00
384 Kbps			
Month to month	FCEALF0	250.00	275.00
12-23 months	FCEALF0(F1Y)	240.00	250.00
24-35 months	FCEALF0(F2Y)	225.00	225.00
36-59 months	FCEALF0(F3Y)	215.00	200.00
60-84 months	FCEALF0(F5Y)	205.00	175.00
512 Kbps			
Month to month	FCEALG0	320.00	300.00
12-23 months	FCEALG0(F1Y)	300.00	275.00
24-35 months	FCEALG0(F2Y)	290.00	250.00
36-59 months	FCEALG0(F3Y)	275.00	225.00
60-84 months	FCEALG0(F5Y)	260.00	200.00

* 64 Kbps Clear Channel Capability is provided upon request where facilities are available

U23. DATA TRANSPORT SERVICE

U23.1 ENHANCED FRAME RELAY SERVICE (Cont'd)

U23.1.8 RATES AND CHARGES (Cont'd)

b. Frame Relay Port (FRAP) Only (Cont'd)

	S&E Code	Monthly Rate	Nonrecurring Charge
1.544 Mbps			
Month to month	FCEALB0	$ 425.00	$325.00
12-23 months	FCEALB0(F1Y)	400.00	300.00
24-35 months	FCEALB0(F2Y)	385.00	275.00
36-59 months	FCEALB0(F3Y)	370.00	250.00
60-84 months	FCEALB0(F5Y)	350.00	225.00
44.210 Mbps			
Month to month	FCEALH0	2,640.00	695.00
12-23 months	FCEALH0(F1Y)	2,510.00	595.00
24-35 months	FCEALH0(F2Y)	2,400.00	495.00
36-59 months	FCEALH0(F3Y)	2,295.00	395.00
60-84 months	FCEALH0(F5Y)	2,165.00	295.00

c. Permanent Virtual Circuit (PVC) – IntraLATA

CIR, per PVC	S&E Code	Monthly Rate	Nonrecurring Charge	
Over 0 thru 8 Kbps				
Frame for LAN	FCEALVL(AP3)	$ **1.10**	$10.00	(I)
Frame for SNA	FCEALVL(AP2)	**1.10**	10.00	(R)
Frame for Voice	FCEALVL(AP1)	**1.10**	10.00	(R)
Over 8 thru 16 Kbps				
Frame for LAN	FCEALVL(BP3)	**3.00**	10.00	(I)
Frame for SNA	FCEALVL(BP2)	**3.00**	10.00	(R)
Frame for Voice	FCEALVL(BP1)	**3.00**	10.00	(R)
Over 16 thru 24 Kbps				
Frame for LAN	FCEALVL(TP3)	**4.00**	10.00	(I)
Frame for SNA	FCEALVL(TP2)	4.00	10.00	
Frame for Voice	FCEALVL(TP1)	**4.00**	10.00	(R)
Over 24 thru 32 Kbps				
Frame for LAN	FCEALVL(DP3)	**5.00**	10.00	(I)
Frame for SNA	FCEALVL(DP2)	5.00	10.00	
Frame for Voice	FCEALVL(DP1)	**5.00**	10.00	(R)
Over 32 thru 40 Kbps				
Frame for LAN	FCEALVL(EP3)	**6.00**	10.00	(I)
Frame for SNA	FCEALVL(EP2)	6.00	10.00	
Frame for Voice	FCEALVL(EP1)	**6.00**	10.00	(R)

U23. DATA TRANSPORT SERVICE

U23.1 ENHANCED FRAME RELAY SERVICE (Cont'd)

U23.1.8 RATES AND CHARGES (Cont'd)

c. Permanent Virtual Circuit (PVC) - IntraLATA (Cont'd)

CIR, per PVC	S&E Code	Monthly Rate	Nonrecurring Charge	
Over 40 thru 48 Kbps				
Frame for LAN	FCEALVL(FP3)	$ 7.00	$10.00	
Frame for SNA	FCEALVL(FP2)	7.00	10.00	
Frame for Voice	FCEALVL(FP1)	7.00	10.00	
Over 48 thru 56 Kbps				
Frame for LAN	FCEALVL(GP3)	8.00	10.00	
Frame for SNA	FCEALVL(GP2)	8.00	10.00	
Frame for Voice	FCEALVL(GP1)	8.00	10.00	
Over 56 thru 64 Kbps				
Frame for LAN	FCEALVL(HP3)	8.00	10.00	
Frame for SNA	FCEALVL(HP2)	8.00	10.00	
Frame for Voice	FCEALVL(HP1)	8.00	10.00	
Over 64 thru 128 Kbps				
Frame for LAN	FCEALVL(IP3)	11.00	10.00	
Frame for SNA	FCEALVL(IP2)	11.00	10.00	
Frame for Voice	FCEALVL(IP1)	11.00	10.00	
Over 128 thru 256 Kbps				
Frame for LAN	FCEALVL(JP3)	15.00	10.00	
Frame for SNA	FCEALVL(JP2)	15.00	10.00	
Frame for Voice	FCEALVL(JP1)	15.00	10.00	
Over 256 thru 384 Kbps				
Frame for LAN	FCEALVL(KP3)	20.00	10.00	
Frame for SNA	FCEALVL(KP2)	20.00	10.00	
Frame for Voice	FCEALVL(KP1)	20.00	10.00	
Over 384 thru 512 Kbps				
Frame for LAN	FCEALVL(LP3)	**22.00**	10.00	(Z)
Frame for SNA	FCEALVL(LP2)	22.00	10.00	
Frame for Voice	FCEALVL(LP1)	22.00	10.00	
Over 512 thru 768 Kbps				
Frame for LAN	FCEALVL(MP3)	28.00	10.00	
Frame for SNA	FCEALVL(MP2)	28.00	10.00	
Frame for Voice	FCEALVL(MP1)	28.00	10.00	
Over 768 thru 1.536 Mbps				
Frame for LAN	FCEALVL(NP3)	40.00	10.00	
Frame for SNA	FCEALVL(NP2)	40.00	10.00	
Frame for Voice	FCEALVL(NP1)	40.00	10.00	
Over 1.536 thru 4 Mbps				
Frame for LAN	FCEALVL(OP3)	120.00	10.00	
Frame for SNA	FCEALVL(OP2)	120.00	10.00	
Frame for Voice	FCEALVL(OP1)	120.00	10.00	

U23. DATA TRANSPORT SERVICE

U23.1 ENHANCED FRAME RELAY SERVICE (Cont'd)

U23.1.8 RATES AND CHARGES (Cont'd)

c. Permanent Virtual Circuit (PVC) - IntraLATA (Cont'd)

CIR, per PVC	S&E Code	Monthly Rate	Nonrecurring Charge	
Over 4 thru 10 Mbps				
Frame for LAN	FCEALVL(PP3)	$160.00	$10.00	
Frame for SNA	FCEALVL(PP2)	**160.00**	10.00	(R)
Frame for Voice	FCEALVL(PP1)	**160.00**	10.00	(R)
Over 10 thru 16 Mbps				
Frame for LAN	FCEALVL(QP3)	255.00	10.00	
Frame for SNA	FCEALVL(QP2)	**255.00**	10.00	(R)
Frame for Voice	FCEALVL(QP1)	**255.00**	10.00	(R)
Over 16 thru 34 Mbps				
Frame for LAN	FCEALVL(RP3)	525.00	10.00	
Frame for SNA	FCEALVL(RP2)	**525.00**	10.00	(R)
Frame for Voice	FCEALVL(RP1)	**525.00**	10.00	(R)
Over 34 thru 44.210 Mbps				
Frame for LAN	FCEALVL(SP3)	625.00	10.00	
Frame for SNA	FCEALVL(SP2)	**625.00**	10.00	(R)
Frame for Voice	FCEALVL(SP1)	**625.00**	10.00	(R)

d. Private Network Link (PNL)

1.544 Mbps NNI	S&E Code	Monthly Rate	Nonrecurring Charge
Month to month	FCECRTA	$225.00	$395.00
12-23 months	FCECRTA(1YR)	205.00	295.00
24-35 months	FCECRTA(2YR)	185.00	195.00
36-59 months	FCECRTA(3YR)	165.00	0.00
60-84 months	FCECRTA(5YR)	145.00	0.00

e. An administrative charge will be applied, in addition to the applicable charges associated with Service Connection Charges, as specified in Section U4 of this tariff, when a change is made to a customer's frame relay configuration (including changes to an existing group's addressing or changes in bandwidth), at the customer's request. Such changes are defined as those rearrangements necessary to add, delete or rearrange the customer's configuration and changes of CIR on a PVC. The administrative charge applies to changes in a customer's network associated with PVCs. Only one administrative charge applies per customer request.

Administrative Charge (Nonrecurring) $50.00

U23. DATA TRANSPORT SERVICE

U23.***1*** ENHANCED FRAME RELAY SERVICE (Cont'd) (T)

U23.***1***.8 RATES AND CHARGES (Cont'd) (T)

f. Frame To ATM Inter-Networking Link

CIR, per PVC	S&E Code	Monthly Rate	Nonrecurring Charge
Over 0 thru 256 Kbps	FCEALVI(FA1)	$ 25.00	$50.00
Over 256 thru 384 Kbps	FCEALVI(FA2)	35.00	50.00
Over 384 thru 512 Kbps	FCEALVI(FA3)	45.00	50.00
Over 512 thru 768 Kbps	FCEALVI(FA4)	55.00	50.00
Over 768 thru 1.536 Mbps	FCEALVI(FA5)	75.00	50.00
Over 1.536 thru 4 Mbps	FCEALVI(FA6)	125.00	50.00
Over 4 thru 10 Mbps	FCEALVI(FA7)	185.00	50.00
Over 10 thru 16 Mbps	FCEALVI(FA8)	265.00	50.00
Over 16 thru 34 Mbps	FCEALVI(FA9)	525.00	50.00
Over 34 thru 44.736 Mbps	FCEALVI(FA0)	675.00	50.00

g. Gateway Service

CIR, per PVC	S&E Code	Monthly Rate	Nonrecurring Charge
Over 0 thru 8 Kbps	FCEALMT(008)	$ 10.00	$50.00
Over 8 thru 16 Kbps	FCEALMT(016)	20.00	50.00
Over 16 thru 24 Kbps	FCEALMT(024)	30.00	50.00
Over 24 thru 32 Kbps	FCEALMT(032)	40.00	50.00
Over 32 thru 40 Kbps	FCEALMT(040)	45.00	50.00
Over 40 thru 48 Kbps	FCEALMT(048)	50.00	50.00
Over 48 thru 56 Kbps	FCEALMT(056)	55.00	50.00
Over 56 thru 64 Kbps	FCEALMT(064)	60.00	50.00
Over 64 thru 128 Kbps	FCEALMT(128)	70.00	50.00
Over 128 thru 256 Kbps	FCEALMT(256)	80.00	50.00
Over 256 thru 384 Kbps	FCEALMT(384)	90.00	50.00
Over 384 thru 512 Kbps	FCEALMT(512)	100.00	50.00
Over 512 thru 768 Kbps	FCEALMT(768)	110.00	50.00
Over 768 thru 1.536 Mbps	FCEALMT(1M)	125.00	50.00

h. Utilization Reports

Per Port	S&E Code	Monthly Rate	Nonrecurring Charge
Month to month	FCEALUN(RMM)	$ 18.95	$50.00
12 - 23 months	FCEALUN(R12)	16.95	50.00
24 - 35 months	FCEALUN(R24)	14.95	50.00
36 - 59 months	FCEALUN(R36)	12.95	50.00
60 - 84 months	FECALUN(R60)	10.95	50.00

U23. DATA TRANSPORT SERVICE

U23.2 ATM SERVICE (N)

U23.2.1 DESCRIPTION

a. Asynchronous Transfer Mode (ATM) Service is a connection-oriented fast packet local, intraLATA, and intrastate interLATA network service that permits the transmission of high speed data, voice, and video traffic utilizing cell switching technology. ATM Service is offered for local and intraLATA use where Company facilities exist. ATM Service is offered for intrastate interLATA use where Company facilities exist as specified in Section 2.3 of the Company's Intrastate/InterLATA Services Tariff. ATM cells are fixed length cells that provide symmetrical or asymmetrical duplex transmissions. Utilizing statistical multiplexing, ATM Service enables customers to allocate circuit bandwidth to applications as needed on virtual paths or channels. ATM Service allows multiple communications applications to be transmitted within multiple paths or channels utilizing common fiber optic or copper facilities. ATM Service is primarily designed for businesses with multiple locations requiring the transport of data, voice, or video traffic among the sites. ATM Service allows for the interconnection of Customer Premises Equipment (CPE) that is ATM compatible.

b. Permanent Virtual Circuits (PVCs) are logical channels between the customer's premises and ports on an ATM switch or between ATM switches. PVCs are duplex channels that are established via the service order process. Separate PVCs must be established to each customer location at which the customer desires ATM Service. PVC channels are virtual channels that are established in software tables. Multiple PVCs can be defined over a single ATM User Network Interface (UNI), thereby providing a single access line with the capability to transmit data, voice, and video to multiple destinations simultaneously. A PVC can be set up as either a Virtual Path (VP) or a Virtual Channel (VC) type connection. A VP may contain multiple VCs, referred to as tunneling. Tunneling allows customers to establish VCs or end to end connections between the customer CPE, via VPs.

c. ATM Service requires the use of CPE that functions as a multiplexer, aggregrator, concentrator, or router. This CPE must be purchased separately from the ATM Service and must conform to the Consultative Committee for International Telecommunication Union (ITU) Standards, ATM Forum Standards, and Company ATM CPE standards. Only Company standardized equipment may be connected to the ATM network. The CPE functions to accumulate customer data and transfers it into an ATM format suitable for transmission over the ATM Network. (N)

U23.2 ATM SERVICE (Cont'd) (N)

U23.2.1 DESCRIPTION (Cont'd)

d. In the operation of ATM, the CPE captures arriving data into fixed-length ATM 53-byte cells. These cells contain a 48-byte cell user information segment, and a five-byte header containing a Virtual Path Identifier (VPI) and a Virtual Channel Identifier (VCI), identifying which PVC in the network should be used to forward the cell to the proper destination. The CPE sends the cells into the ATM Network over a dedicated access facility called an ATM Access Line that includes a UNI, which is a port on the ATM switch. The ATM switch, usually located in the Company central office, reads identifying header information and routes the cell to the proper destination based on a pre-established PVC, over a VP and/or VC.

e. ATM Service is capable of handling the requirements of bursty data sources because of the ability of the service to allocate additional bandwidth when not in use by other sources. ATM Service can also transmit delay sensitive traffic such as voice and video, on the same physical circuit, but with different Quality of Service (QoS) on separate PVCs, within the same physical circuit.

f. ATM Service is provided to the customer in the form of an ATM Access Line (a physical line, either fiber or copper) from the Customer Designated Location (CDL), an ATM UNI port on the ATM switch, and the ATM network bandwidth via a PVC or multiple PVCs. The ATM UNI port access options available are: DS1, 2xDS1, 4xDS1, 6xDS1, DS3, and OC3. OC3 service is available at tariff rates only from serving central offices that have an ATM switch. OC3 service is available at Individual Case Basis (ICB) rates from serving central offices that do not have an ATM switch. Information Rate (IR) or equivalent bandwidth in the network required to support Quality of Service parameters, for PVCs is available in bands ranging from 56 Kbps/64 Kbps up to 155 Mbps.

g. The actual equivalent bandwidth or IR for aggregated PVC bandwidths cannot exceed the port speed, or the port line transfer rate. The customer must specify a category of service (or Quality of Service, "QoS") for each PVC to be connected to the ATM network. The QoS category defines the performance parameters for each connection to meet specific networking requirements. The Company provides three categories of service:

(1) Constant Bit Rate (CBR), for delay or timing sensitive traffic such as voice or interactive video, provides a constant data rate and consistent delay parameters throughout the ATM network. CBR PVCs are given the highest priority in the ATM network, and are provisioned to provide the minimum Cell Delay Variation (CDV) or "jitter". The Peak Cell Rate (PCR), which is the highest transmission rate the logical connection will allow, must be specified by the customer. (N)

U23.2 ATM SERVICE (Cont'd) (N)

U23.2.1 DESCRIPTION (Cont'd)

g. The actual equivalent bandwidth (Cont'd)

(2) Variable Bit Rate (VBR-nrt), a non-real time service designed for bursty data applications that provides a pre-assigned variable bit rate. VBR-nrt requires two traffic parameters: (1) PCR, which defines the maximum rate of transmission, and (2) Sustained Cell Rate (SCR), which provides an average information rate expected on the connection. Customers must specify the SCR for VBR-nrt ATM Service. Oversubscription is allowed with VBR.

(3) Unspecified Bit Rate (UBR), takes advantage of excess network bandwidth and is best suited for communication applications where timing of delivered data is not critical. UBR is well suited to Internet protocol LAN traffic, which has inherent reliability, and can tolerate occasional cell discarding. PCR and SCR values are not used with UBR. An advantage of UBR is that ATM cells can be transmitted up to the port line rate, if available, rather than being limited to a predefined maximum PCR, as with VBR and CBR. However, a minimum level of bandwidth is not guaranteed. UBR PVCs must be ordered at the same transmission speed as the port with which it is associated.

h. Since multiple PVCs may be defined on one physical port, it is possible for the cumulative data IRs of multiple PVCs to exceed the physical bandwidth of the port. This is referred to as oversubscription, and when this occurs there will be no guarantee that the IR defined for the port and PVC will be available at any point in time.

i. IRs are traffic management parameters that allow the customer to fine tune implementation of ATM Service. The IRs of PVCs can be customer specified and can be ordered in increments of bandwidth. IRs can be used on CBR and VBR-nrt PVCs only. IRs for UBR are by definition not used, and IRs can be up to the line rate or the UNI port transfer rate. UBR uses available network bandwidth and is a “best effort” service; therefore there are no guarantees with the delivery of UBR traffic. An IR is assigned to each PVC symmetrically (two-way).

j. For CBR PVCs, the customer may specify IRs in terms of PCR. The maximum PCR for a CBR PVC is limited to 99% of the port transfer rate. When CBR traffic is mixed with VBR-nrt and UBR on the same port, the sum of all the PCRs associated with the CBR PVCs must not exceed 50% of the maximum IR of the ATM port. The PCR should never exceed the PCR available at the lowest port access between the local and remote locations. For VBR PVCs, the value of the SCR for ATM traffic may be defined between 20%-70% of the PCR. The user can burst above the PCR for short periods only. The limit for VBR-nrt transmission at the PCR is 250 cells. This limit is called the Maximum Burst Size (MBS). If the MBS is exceeded, a period of lower activity must follow to meet the SCR. UBR traffic IRs are not specified and use only available network bandwidth and may burst up to the line rate. (N)

U23.2 ATM SERVICE (Cont'd) (N)

U23.2.2 DEFINITIONS

a. ATM Access Line (ATM-AL) - Provides access to the ATM Network. An ATM Access Line includes both the physical dedicated local loop and a UNI port on the ATM switch.

b. ATM Class of Service - Refers to service categories defined by the ATM Forum which define the traffic parameters for each PVC. These categories, CBR, VBR, and UBR and their related parameters, partially define the traffic between the Company and the customer for each PVC.

c. ATM Network Link (ATM-NL) - ATM Network Links are used to physically connect the Company ATM network with the ATM network of any adjacent Local Exchange Carrier. ATM Network Links are offered in the same port speeds as the ATM Access Lines.

d. ATM Port - A port on the ATM network that is used to interconnect other Company provided private line services such as TransLink®, a digital cross connect system port to ATM or an ICB contract transport solution. The ATM Port is the physical entry point for PVCs. Ports include the electronic equipment used in connecting these service elements to the ATM Network and enable customers to allocate bandwidth to applications as needed.

e. ATM Service Network Serving Area - Area encompassing certain serving area points. Serving area points are those Company central offices designated for the ATM Network.

f. Cell – A unit of transmission in ATM that is a fixed size frame consisting of a 5-byte header and a 48-byte information payload.

g. Customer Designated Location (CDL) - The geographic location designated by the customer where the customer's CPE is first considered to enter the Company's network.

h. Early Packet Discard (EPD) - The procedure for discarding cells related to a frame or packet to minimize the impact of congestion in the ATM network. This discarding technique with Partial Packet Discard (PPD) minimizes the amount of packets that must be retransmitted during congestion. EPD is for UBR traffic only.

i. Frame Relay Service (FRS) - A fast packet network that provides the customer high-speed access and through-put to different customer addresses. Utilizing statistical multiplexing, the frame relay network enables the customer to allocate bandwidth to applications as needed, rather than dedicating fixed channels to specific applications. Frame Relay is primarily used in applications requiring short, intensive bursts of data at high speeds. Frame Relay operates at access speeds of 56/64 Kbps, 128 Kbps, 256 Kbps, 384 Kbps, 512 Kbps, DS1 (1.544 Mbps), or DS3 (44.736 Mbps). (N)

U23.2 ATM SERVICE (Cont'd) (N)

U23.2.2 DEFINITIONS (Cont'd)

j. Gateway Service - Allows the Company ATM customers to interconnect to another ATM or Frame Relay Network. The service is available wherever the Company has established a network interface with another private or public ATM or Frame Relay network. Gateway Service is only available where such network connectivity exists or where suitable connectivity arrangements can be made that are acceptable to the Company.

k. Individual Case Basis (ICB) - Process by which non-tariffed products and services can be provided to the customer.

l. Information Rate (IR) - Defines the amount of equivalent bandwidth in the network required to support Quality of Service parameters. IR is administered per PVC, on a VP or VC basis. Any data burst beyond the IR may be labeled Discard Eligible (DE) if the data transfer rate exceeds the PCR of the PVC being used. If the ATM network develops congestion, the Early Packet Discard (EPD) and Partial Packet Discard (PPD) cell buffering techniques will be implemented in Company ATM switches. At service subscription, the customer must specify the PCR, SCR and MBS associated with each PVC. The retransmission of discarded cells is administered by the customer's CPE.

The Information Rate consists of the three QoS levels (CBR, VBR-nrt or UBR) previously described in Section U23.2.1 g. These levels of service provide the flexibility necessary to service all applications successfully. The customer is responsible for selecting the level of QoS.

m. Local Access and Transport Area (LATA) - Denotes a geographic area established for the provision and administration of communications service. It encompasses one or more designated exchanges that are grouped to serve common social, economic, and other purposes.

n. Local Area Network (LAN) - A local network permitting the interconnection and intercommunication of a group of computers, primarily for the sharing of resources such as data storage devices and printers.

o. Logical Channel - A communications channel that allows two-way, simultaneous transmission of sequenced data packets through the network. No circuit capacity is preassigned to a logical channel. Capacity is made available as the data is transmitted. Each PVC is considered one logical channel or one virtual channel. (N)

U23.2 ATM SERVICE (Cont'd) (N)

U23.2.2 DEFINITIONS (Cont'd)

p. Maximum Burst Size (MBS) - Denotes the maximum number of consecutive cells that may be transmitted to the Company ATM network in a single burst at a rate that exceeds the SCR, but does not exceed the PCR, assigned to the VBR connection. MBS is a traffic parameter considered only for VBR traffic. Cells exceeding the MBS will be declared as non-conforming and will be buffered or discarded, depending on the level of congestion.

q. Permanent Virtual Circuit (PVC) - Provides software-defined electronic path between two ports within the ATM Network. Each UNI requires the purchase of at least one PVC. A UNI or UNI Port connection can be associated with multiple PVCs. Since all PVCs need not be in use at the same time, it is possible for the total IR of all PVCs associated with one port to exceed the bandwidth of the port. It is not possible, however, for the simultaneous aggregation of the PVCs equivalent bandwidth to exceed the bandwidth of the port. Such a relationship is referred to as oversubscription or overbooking. When oversubscription occurs, there is no guarantee that the bandwidth defined for a VBR-nrt or UBR PVC will be available at any point in time. CBR PVC bandwidth is always guaranteed in oversubscription situations.

r. Protocol - A specific set of rules, procedures or conventions relating to format and timing of data transmission. It is a standard procedure that multiple data devices must accept and use in order to communicate with each other. Protocols break a file into parts called blocks or packets. When blocks or packets are sent, the receiving computer checks the arriving packets and sends an acknowledgment back to the sending computer.

s. Route Diversity - A separate and diverse physical route from the customer premises to the Company Serving Central Office. This includes a separate fiber optic pair assignment in two different and distinct fiber optic cables.

t. Serving Central Office (SCO) - The Company central office from which the customer normally receives dial tone. The customer's SCO may or may not have an ATM switch. Each SCO without an ATM switch will connect to an SCO with an ATM switch.

u. Statistical Multiplexing - A multiplexing technique in which timeslots are dynamically allocated on the basis of need rather than being predetermined. The data is typically transmitted on a first come, first served basis. (N)

U23. DATA TRANSPORT SERVICE

U23.2 ATM SERVICE (Cont'd) (N)

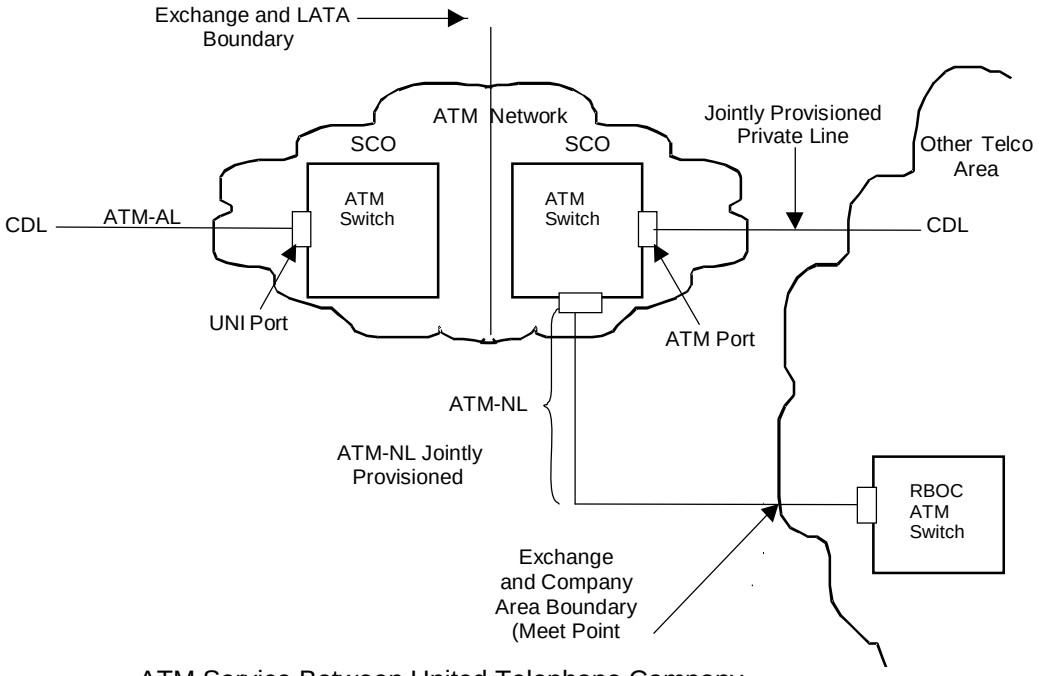
U23.2.2 DEFINITIONS (Cont'd)

v. UNI Port - A port on the Company ATM switch that is used to connect to the access line. The UNI port is the physical entry point for access to PVCs. The UNI port is on the line side or customer side of the ATM switch. UNI ports include the Company ATM switching equipment used in connecting these service elements to the ATM Network and enable customers to allocate bandwidth to applications as needed.

w. User to Network Interface (UNI) - A standard interface used to connect the end user to the Company ATM switch. It receives data cells from the customer's LAN or other CPE devices and verifies that the data is in a valid ATM format before relaying the ATM cells to the destination point.

The following diagram illustrates some of the above mentioned terms:

United Telephone Company ATM Service Diagram



ATM Service Between United Telephone Company and another Telco Service Area

Legend

ATM-AL ATM Access Line (Includes UNI Port)
ATM-NL ATM Network Link
ATM-Port Facilities not included
CDL Customer Designated Location
SCO Serving Central Office
UNI Port Intracompany Provisioned User to Network Interface (N)

U23. DATA TRANSPORT SERVICE

U23.2 ATM SERVICE (Cont'd)

U23.2.3 GENERAL REGULATIONS

a. ATM Service is provided to the customer in two forms. The first is ATM Access Line and PVC at a specified IR. The ATM Access Line includes the UNI port. The second is a digital private line transport facility, an ATM access port, otherwise known as a UNI, and a PVC at a specified IR. A PVC must be ordered for transmission between any two locations.

b. ATM Service is provided subject to the availability of appropriate facilities.

c. The minimum service period for ATM Service is six months. ATM Service may be ordered for an initial six-month term or through a Term Discount Plan for fixed periods of up to 84 months.

d. When the customer orders additional PVCs, nonrecurring charges will apply. In addition, Administrative Charges will apply to all changes made to a customer's ATM configuration at the customer's request.

e. The ATM access services not covered by this tariff will be ordered from the Company's Private Line Service Tariff, the **Embarq** Intrastate Access Service (T)
Tariff, or the **Local** Telephone Company's F.C.C. No. 1 Tariff, or through an (T)
Individual Case Basis (ICB) contract.

f. Charges Applicable Under Special Conditions, as defined in Section U5 of this tariff, may apply when technical limitations and/or the lack of facilities exist, or if it is necessary to construct facilities to satisfy service requests.

g. Whenever facilities are provided jointly by the Company and one or more other telephone companies, the regulations, rates and charges of such other telephone companies apply for the equipment and facilities furnished by them for use in connection with the interexchange ATM Service provided by the Company.

h. Where private line, Frame Relay Service, or ATM Service is required to interconnect to the Company's ATM Service for a customer having locations outside of the Company service area, such service will be furnished only if satisfactory arrangements can be made with the other local or inter-exchange carrier.

i. Suspension of Business Service (Vacation Disconnect) at the customer's request, as defined in Section U2 of this tariff, is not allowed for ATM Service.

U23.2 ATM SERVICE (Cont'd) (N)

U23.2.3 GENERAL REGULATIONS (Cont'd)

j. DS1 and NxDS1 ATM Service is not offered as a survivable service unless an alternate route is constructed. DS1 and NxDS1 diverse route service is not included in the rates and charges specified in Section U23.2.8 following and is subject to Charges Applicable Under Special Conditions, as defined in Section U5 of this tariff, as well as any monthly rates charged under an ICB. DS3 and OC3 ATM Service does not include SONET Ring protection nor diverse route service. These services may be subject to Charges Applicable Under Special Conditions, as defined in Section U5 of this tariff, as well as any monthly rates charged under an ICB.

U23.2.4 OBLIGATIONS OF THE COMPANY

a. The responsibility of the Company is limited to furnishing network equipment suitable for ATM Service and to the maintenance and operation of such equipment in a manner proper for such service. Subject to this responsibility, the Company is not responsible for the through transmission of signals generated by the CPE or systems, or for the quality of, or defects in, such transmission or the reception of signals by such equipment or systems.

b. The Company is not responsible for installation, operation or maintenance of any terminal equipment, data unit or communications system provided by a customer or user unless provided for under separate contract. The Company is not responsible for adapting ATM Service to the technological requirements of any specific customer equipment.

c. The Company is not responsible to the customer or user if changes in any of the equipment, operations or procedures of the Company used in the provision of ATM Service render any facilities or equipment provided by the customer or user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance, provided the Company has met any applicable information disclosure requirements otherwise required by law. (N)

U23. DATA TRANSPORT SERVICE

U23.2 ATM SERVICE (Cont'd) (N)

U23.2.4 OBLIGATIONS OF THE COMPANY (Cont'd)

d. In order to maintain the quality of ATM Service, the Company reserves the right to perform preventative maintenance and software updates to the network. The Company has classified this maintenance as indicated below:

Scheduled Maintenance

Scheduled maintenance is used to perform such functions as hardware and software upgrades and network optimization. The Company will perform these tasks in a maintenance window that is defined as occurring between midnight and 6 a.m., local time, on Monday. The Company reserves the same time period for any other day(s) of the week to facilitate maintenance which cannot be completed during the Monday maintenance window. The Company will provide advance notice of all scheduled maintenance.

Demand Maintenance

Demand maintenance may occur as a result of unexpected events and is performed when ATM Service network elements are in jeopardy. The Company will perform this type of maintenance at its discretion. Due to the nature of demand maintenance prior notification may not be possible; however, the customer will be informed when the maintenance has been completed.

U23.2.5 OBLIGATIONS OF THE CUSTOMER

a. The customer's ATM compatible terminal equipment is responsible for retransmitting cells or packets that are discarded due to errors or network congestion.

b. Where ATM Service is available for use in connection with communications systems or equipment provided by a customer or user, the operating characteristics of such systems or equipment shall be such as not to interfere with any services offered by the Company. Such use is subject to the further provisions that the equipment provided by the customer or user does not endanger the safety of Company employees or the public; does not damage, harm, require change in or alteration of the equipment or other services of the Company; does not interfere with the proper operation of the Company's equipment; or does not otherwise injure the public in its use of Company services. Upon notice from the Company that the equipment provided by the customer or user is causing, or is likely to cause, such hazard or interference, the customer shall take the necessary steps to remove or prevent such hazard or interference.

c. The customer, upon request, shall furnish such CPE information as may be required to permit the Company to design and maintain the ATM Service it offers and to assure that the service arrangement is in compliance with the regulations contained herein. (N)

U23. DATA TRANSPORT SERVICE

U23.2 ATM SERVICE (Cont'd) (N)

U23.2.5 OBLIGATIONS OF THE CUSTOMER (Cont'd)

d. Upon service subscription, the customer should specify the equivalent bandwidth and Class of Service for each PVC ordered. A default of fifty (50) percent of the smallest port size will be assigned as the IR should the information not be provided. No individual PVC IR shall exceed (99) percent of the UNI port access rate. The sum of all PCRs on a single ATM port must not exceed five hundred (500) percent of the port line rate. The sum of all SCRs on a single ATM port must not exceed two hundred (200) percent of the port line rate.

U23.2.6. TERM DISCOUNT PLAN (TDP)

a. Term Discount Plan (TDP) provides the customer with discounted tariff rates for the ATM Access Line (ATM-AL), ATM Port (Port Only) and the ATM-Network Link (ATM-NL). The customer agrees to a minimum service commitment period for these elements when the TDP is established. Customers may disconnect or move PVCs and not be subject to termination liability charges. The customer must order a TDP in writing to the Company. A TDP may be ordered in one month increments based on the following plan options;

Plan A:	12 - 23 months
Plan B:	24 - 35 months
Plan C:	36 - 59 months
Plan D:	60 - 84 months

b. The customer must specify the length of the initial service period at the time the service is ordered. When a customer converts to a TDP, no administrative charges are applied toward facilities in service at that time. If a customer moves from a month-to-month plan to a TDP, or upgrades from one TDP to a longer term TDP, no administrative charges are applied.

c. If a customer under a Term Discount Plan (TDP) disconnects all or a portion of the ATM Access Line, ATM Port and/or ATM-Network Link service prior to expiration of the TDP, then a Termination Liability Charge will apply to those services disconnected. The Termination Liability Charge will be a one-time charge equal to sum of 50% of the payments remaining for the rest of the TDP. If Special Types of Construction or Facilities were applied to the service being terminated, any termination charges associated with the Special Types of Construction or Facilities will also apply. (N)

U23. DATA TRANSPORT SERVICE

U23.2 ATM SERVICE (Cont'd) (N)

U23.2.6 TERM DISCOUNT PLAN (TDP) (Cont'd)

d. Rate increases or decreases will automatically be applied to the monthly term plan rates for the remaining term of the TDP. If Company initiated rate increases to any rate element or combination of rate elements causes the charges for the entire ATM Service under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.

e. TDP commitment periods can be extended by the customer at any time during the term of the plan, up to a maximum of 84 months. The number of months accrued in the current plan will be applied toward the new plan selected.

f. At the end of the TDP service commitment period, the customer may subscribe to a new TDP at the prevailing rates set forth in Section U23.2.8 following. If the customer does not select a new TDP, the rates will convert to the prevailing month-to-month rates.

g. Termination Liability Charges will not apply when a service or rate element under a TDP is disconnected prior to the expiration of a selected service period as a result of a change in tariff jurisdiction and/or a customer requested upgrade to a next generation service offering, under the following conditions:

(1) The service period of the new TDP for the new service offering is a period equal to or exceeding the remaining service period of the disconnected TDP, and

(2) The service orders to install the new service and disconnect the old service are related together, and there is no lapse in service between the installation of the new service and the disconnection of the old service, and

(3) The service orders to install the new service and disconnect the old service are for the same customer at the same location.

h. The Company will determine whether the replacement service qualifies as a next generation service offering.

i. Nonrecurring charges and Service Charges for the new service will apply according to the requirements of the new service.

U23.2.7. SERVICE COMPONENTS

a. Administrative Charge – Applies to changes in a customer's network associated with PVCs. Although multiple changes can be caused by such actions, only one administrative charge applies per customer request.

This administrative charge applies in addition to applicable charges associated with Service Charges, as specified in Section U4 of this tariff. (N)

U23.2 ATM SERVICE (Cont'd) (N)

U23.2.7 SERVICE COMPONENTS (Cont'd)

b. ATM Access Line (ATM-AL) - A nonrecurring charge and monthly rate based on the connection line speed of the local loop access line. The access line is from the CDL to the serving central office and includes the UNI port on the ATM switch. Special Types of Construction or Facilities may apply, if facilities do not already exist. Route Diversity of the local loop portion of ATM Access Line also may require Special Types of Construction or Facilities.

Where the CDL is located in another telephone company's service area, the ATM Access Line charges provide for transport to the meet-point boundary with the other local telephone company. Charges for service from the meet-point boundary to the CDL will be the responsibility of the customer based on the rates and charges of each jointly provisioning telephone company.

c. ATM Additional Access Line (ATM-AAL) - A non-recurring charge and a monthly rate based on the connection line speed of the local loop access line. For DS3 service, up to two DS3 ATM AALs can be purchased at the rates and charges specified in Section U23.2.8 b. after the initial DS3 ATM Access Line has been purchased. The DS3 ATM AAL must be located on the same fiber optical terminal and the same fiber route. For OC3 service, up to three OC3 ATM AALs can purchased at the rates and charges specified in Section U23.2.8 b. after the initial OC3 ATM Access Line has been purchased provided that the Fiber Optic Terminal (FOT) at the CDL is an OC12 FOT. The OC3 ATM AAL must be located on the same fiber optical terminal and the same route. The ATM AAL is only offered where facilities are available.

d. ATM Network Link (ATM-NL) - A nonrecurring charge and monthly rate based on the DS1 or DS3 port at the Company's ATM switch and transport from the ATM switch to the interconnecting ATM Service. Where the service is jointly provisioned with another telephone company, the appropriate charges will be based on the distance from the ATM to the meet-point boundary with the other telephone company. Charges for service from the meet-point boundary to the other company's ATM switch will be the responsibility of the customer based on the rates and charges of each jointly provisioning telephone company. In addition to a DS1 or DS3 ATM Network Link, a minimum of one Gateway Service for bandwidth will apply.

e. ATM Port - A nonrecurring charge and monthly rate based on the speed of the port connection applies per port connection to the network supporting ATM. The port rate element can be used in lieu of the ATM Access Line element if the customer has an alternative Company-approved means of access to the ATM Network (such as TransLink® or through a Company provided ICB arrangement). (N)

U23.2 ATM SERVICE (Cont'd) (N)

U23.2.7 SERVICE COMPONENTS (Cont'd)

f. Gateway Service - This service allows the Company ATM customers to interconnect to another ATM or FRS Network. The service is available wherever the Company has established a network interface with another private or public ATM or Frame Relay network. The charge for this service covers the facility from the Company ATM port to the interconnecting ATM or Frame Relay point of another company. The charge includes the software defined PVC to the other company's network to the UNI port, but does not include the UNI port provided by the other company. Gateway Service is purchased in increments of IR. The customer accomplishes this by ordering PVCs and Gateway Service connections to the other company's ATM or Frame Relay Network.

g. IR and PVC - A monthly rate applies for each PVC based on the IR requested by the customer. If no IR is indicated, the IR will be set at the default of 50% of the associated ATM UNI Port. A nonrecurring charge applies for the establishment of each PVC and for each subsequent order of PVC(s). A separate rate is established for PVCs that are intraLATA and for PVCs that are interLATA. Rates for intraLATA PVCs are specified in Section U23.2.8 d. Rates for intrastate/interLATA PVCs are specified in Section 2.3 b. of the Company's Intrastate/InterLATA Services Tariff.

Customers may select from three different Categories of Service (or QoS) for PVCs to ensure greater reliability for mission-critical applications in the event of network congestion:

Lowest Priority - Unspecified Bit Rate (UBR)
Higher Priority - Variable Bit Rate-non-real time (VBR-nrt)
Highest Priority - Constant Bit Rate (CBR)

This flexibility helps to ensure maximum performance and satisfaction for individual customer communications applications.

h. Nonrecurring Charge (NRC) - A one-time charge for initial installation and installation of functions and features. (N)

U23. DATA TRANSPORT SERVICE

U23.2 ATM SERVICE (Cont'd)

U23.2.8 RATES AND CHARGES

a. ATM Access Line (ATM-AL) (includes Access Line and Port)

	SAE Code	Monthly Rate	Nonrecurring Charge	
1.544 Mbps (DS1 UNI)				
Month to month	PUNIDS1(MTM)	$ **625.00**	$ 700.00	(I)
12-23 months	PUNIDS1(1YR)	550.00	700.00	
24-35 months	PUNIDS1(2YR)	515.00	700.00	
36-59 months	PUNIDS1(3YR)	465.00	0.00	
60-84 months	PUNIDS1(5YR)	430.00	0.00	
*3 Mbps (2xDS1 UNI)				
Month to month	PUNI2DS(MTM)	**925.00**	800.00	(I)
12-23 months	PUNI2DS(1YR)	830.00	800.00	
24-35 months	PUNI2DS(2YR)	790.00	800.00	
36-59 months	PUNI2DS(3YR)	760.00	0.00	
60-84 months	PUNI2DS(5YR)	710.00	0.00	
*6 Mbps (4xDS1 UNI)				
Month to month	PUNI4DS(MTM)	**1,995.00**	900.00	(I)
12-23 months	PUNI4DS(1YR)	1,845.00	900.00	
24-35 months	PUNI4DS(2YR)	1,770.00	900.00	
36-59 months	PUNI4DS(3YR)	1,690.00	0.00	
60-84 months	PUNI4DS(5YR)	1,590.00	0.00	
*9 Mbps (6xDS1 UNI)				
Month to month	PUNI6DS(MTM)	**2,950.00**	1,000.00	(I)
12-23 months	PUNI6DS(1YR)	2,755.00	1,000.00	
24-35 months	PUNI6DS(2YR)	2,640.00	1,000.00	
36-59 months	PUNI6DS(3YR)	2,520.00	0.00	
60-84 months	PUNI6DS(5YR)	2,375.00	0.00	

* Where facilities are available

U23. DATA TRANSPORT SERVICE

U23.2 ATM SERVICE (Cont'd)

U23.2.8 RATES AND CHARGES (Cont'd)

a. ATM Access Line (ATM-AL) (includes Access Line and Port) (Cont'd)

	SAE Code	Monthly Rate	Nonrecurring Charge	
*45 Mbps (DS3 UNI) Company Provided Fiber Optic Terminal				
Month to month				
0-3 miles	PUN3D03(MTM)	$***3,770.00***	$2,800.00	(T)
Over 3 miles	PUN3DG3(MTM)	4,145.00	2,800.00	
12-23 months				
0-3 miles	PUN3D03(1YR)	3,580.00	2,800.00	
Over 3 miles	PUN3DG3(1YR)	3,940.00	2,800.00	
24-35 months				
0-3 miles	PUN3D03(2YR)	3,430.00	2,800.00	
Over 3 miles	PUN3DG3(2YR)	3,775.00	2,800.00	
36-59 months				
0-3 miles	PUN3D03(3YR)	3,280.00	0.00	
Over 3 miles	PUN3DG3(3YR)	3,610.00	0.00	
60-84 months				
0-3 miles	PUN3D03(5YR)	3,090.00	0.00	
Over 3 miles	PUN3DG3(5YR)	3,395.00	0.00	

* Where facilities are available

U23. DATA TRANSPORT SERVICE

U23.2 ATM SERVICE (Cont'd) (N)

U23.2.8 RATES AND CHARGES (Cont'd)

a. ATM Access Line (ATM-AL) (includes Access Line and Port) (Cont'd)

	SAE Code	Monthly Rate	Nonrecurring Charge
*155 Mbps (OC3 UNI) Customer Provided Fiber Optic Terminal			
Month to month			
0-3 miles	PUNOC03(MTM)	$5,275.00	$3,200.00
Over 3 miles	PUNOCG3(MTM)	5,805.00	3,200.00
12-23 months			
0-3 miles	PUNOC03(1YR)	5,015.00	3,200.00
Over 3 miles	PUNOCG3(1YR)	5,515.00	3,200.00
24-35 months			
0-3 miles	PUNOC03(2YR)	4,795.00	3,200.00
Over 3 miles	PUNOCG3(2YR)	5,285.00	3,200.00
36-59 months			
0-3 miles	PUNOC03(3YR)	4,590.00	0.00
Over 3 miles	PUNOCG3(3YR)	5,050.00	0.00
60-84 months			
0-3 miles	PUNOC03(5YR)	4,325.00	0.00
Over 3 miles	PUNOCG3(5YR)	4,760.00	0.00
*155 Mbps (OC3 UNI) Company Provided Fiber Optic Terminal			
Month to month			
0-3 miles	PUNOCS0(MTM)	5,795.00	3,400.00
Over 3 miles	PUNOCS3(MTM)	6,385.00	3,400.00
12-23 months			
0-3 miles	PUNOCS0(1YR)	5,515.00	3,400.00
Over 3 miles	PUNOCS3(1YR)	6,065.00	3,400.00
24-35 months			
0-3 miles	PUNOCS0(2YR)	5,285.00	3,400.00
Over 3 miles	PUNOCS3(2YR)	5,810.00	3,400.00
36-59 months			
0-3 miles	PUNOCS0(3YR)	5,050.00	0.00
Over 3 miles	PUNOCS3(3YR)	5,555.00	0.00
60-84 months			
0-3 miles	PUNOCS0(5YR)	4,760.00	0.00
Over 3 miles	PUNOCS3(5YR)	5,235.00	0.00

* Where facilities are available. OC3 service is available at tariff rates only from serving central offices that have an ATM switch. OC3 service is available at Individual Case Basis (ICB) rates from serving central offices that do not have an ATM switch. (N)

U23. DATA TRANSPORT SERVICE

U23.2 ATM SERVICE (Cont'd)

U23.2.8 RATES AND CHARGES (Cont'd)

b. ATM Additional Access Line (ATM-AAL) on the same Fiber Optic Terminal and the same route.

	SAE Code	Monthly Rate	Nonrecurring Charge	
*45 Mbps (DS3 UNI) Company Provided Fiber Optic Terminal				
Month to month	PUNIXDS(MTM)	$3,195.00	$1,500.00	
12-23 months	PUNIXDS(1YR)	2,885.00	1,500.00	
24-35 months	PUNIXDS(2YR)	***2,560.00***	1,500.00	(T)
36-59 months	PUNIXDS(3YR)	2,395.00	0.00	
60-84 months	PUNIXDS(5YR)	2,240.00	0.00	
**155 Mbps (OC3 UNI) Customer Provided Fiber Optic Terminal				
Month to month	PUNIXOC(MTM)	4,745.00	2,500.00	
12-23 months	PUNIXOC(1YR)	4,270.00	2,500.00	
24-35 months	PUNIXOC(2YR)	3,795.00	2,500.00	
36-59 months	PUNIXOC(3YR)	3,560.00	0.00	
60-84 months	PUNIXOC(5YR)	3,325.00	0.00	
**155 Mbps (OC3 UNI) Company Provided Fiber Optic Terminal				
Month to month	PUNIAOC(MTM)	5,215.00	3,500.00	
12-23 months	PUNIAOC(1YR)	4,695.00	3,500.00	
24-35 months	PUNIAOC(2YR)	4,170.00	3,500.00	
36-59 months	PUNIAOC(3YR)	3,910.00	0.00	
60-84 months	PUNIAOC(5YR)	3,650.00	0.00	

* Where facilities are available

** Where facilities are available. OC3 service is available at tariff rates only from serving central offices that have an ATM switch. OC3 service is available at Individual Case Basis (ICB) rates from serving central offices that do not have an ATM switch.

U23. DATA TRANSPORT SERVICE

U23.2 ATM SERVICE (Cont'd)

U23.2.8 RATES AND CHARGES (Cont'd)

c. ATM Port (Port Only)

	SAE Code	Monthly Rate	Nonrecurring Charge	
1.544 Mbps (DS1 UNI)				
Month to month	PUNPDS1(MTM)	$ **465.00**	$ 400.00	(I)
12-23 months	PUNPDS1(1YR)	415.00	400.00	
24-35 months	PUNPDS1(2YR)	395.00	400.00	
36-59 months	PUNPDS1(3YR)	375.00	0.00	
60-84 months	PUNPDS1(5YR)	365.00	0.00	
*3 Mbps (2xDS1 UNI)				
Month to month	PUNP2DS(MTM)	700.00	500.00	
12-23 months	PUNP2DS(1YR)	665.00	500.00	
24-35 months	PUNP2DS(2YR)	630.00	500.00	
36-59 months	PUNP2DS(3YR)	595.00	0.00	
60-84 months	PUNP2DS(5YR)	560.00	0.00	
*6 Mbps (4xDS1 UNI)				
Month to month	PUNP4DS(MTM)	1,405.00	600.00	
12-23 months	PUNP4DS(1YR)	1,335.00	600.00	
24-35 months	PUNP4DS(2YR)	1,265.00	600.00	
36-59 months	PUNP4DS(3YR)	1,195.00	0.00	
60-84 months	PUNP4DS(5YR)	1,125.00	0.00	
*9 Mbps (6xDS1 UNI)				
Month to month	PUNP6DS(MTM)	2,015.00	700.00	
12-23 months	PUNP6DS(1YR)	1,915.00	700.00	
24-35 months	PUNP6DS(2YR)	1,815.00	700.00	
36-59 months	PUNP6DS(3YR)	1,715.00	0.00	
60-84 months	PUNP6DS(5YR)	1,615.00	0.00	
45 Mbps (DS3 UNI)				
Month to month	PUN3DCO(MTM)	1,885.00	1,500.00	
12-23 months	PUN3DCO(1YR)	1,790.00	1,500.00	
24-35 months	PUN3DCO(2YR)	1,715.00	1,500.00	
36-59 months	PUN3DCO(3YR)	1,640.00	0.00	
60-84 months	PUN3DCO(5YR)	1,545.00	0.00	
155 Mbps (OC3 UNI)				
Month to month	PUNOCCO(MTM)	3,640.00	2,000.00	
12-23 months	PUNOCCO(1YR)	2,510.00	2,000.00	
24-35 months	PUNOCCO(2YR)	2,395.00	2,000.00	
36-59 months	PUNOCCO(3YR)	2,295.00	0.00	
60-84 months	PUNOCCO(5YR)	2,165.00	0.00	

* Where facilities are available

U23. DATA TRANSPORT SERVICE

U23.2 ATM SERVICE (Cont'd) (N)

U23.2.8 RATES AND CHARGES (Cont'd)

d. Permanent Virtual Circuit (PVC) - IntraLATA

	SAE Code	Monthly Rate (Per Increment)	Nonrecurring Charge (Per PVC)
Over 0 thru 2.944 Mbps (Per increments of 64 Kbps)			
CBR	PUNPVCK(RBC)	$ 8.00	$40.00
VBR-nrt	PUNPVCK(VBR)	6.00	40.00
Over 2.944 Mbps (Per increments of 1 Mbps)			
CBR	PUNPVCM(RBC)	65.00	40.00
VBR-nrt	PUNPVCM(VBR)	35.00	40.00

	SAE Code	Monthly Rate (Per Connection)	Nonrecurring Charge (Per Connection)
UBR			
Per DS1 Connection	PUNPVCM(DS1)	$ 40.00	$40.00
Per NxDS1 Conn.	PUNPVCM(IMA)	75.00	40.00
Per DS3 Connection	PUNPVCM(DS3)	275.00	40.00
Per OC3 Connection	PUNPVCM(OC3)	775.00	40.00

NOTE: UBR PVCs must be ordered at the same transmission speed as the port with which it is associated. (N)

U23. DATA TRANSPORT SERVICE

U23.2 ATM SERVICE (Cont'd) (N)

U23.2.8 RATES AND CHARGES (Cont'd)

e. ATM Network Link (ATM-NL)

	SAE Code	Monthly Rate	Nonrecurring Charge
*1.544 Mbps ATM-NL			
Month to month	PUNPNL1(MTM)	$ 465.00	$375.00
12-23 months	PUNPNL1(1YR)	440.00	375.00
24-35 months	PUNPNL1(2YR)	425.00	375.00
36-59 months	PUNPNL1(3YR)	405.00	375.00
60-84 months	PUNPNL1(5YR)	380.00	375.00
*45 Mbps ATM-NL Within CO			
Month to month	PUNPNLC(MTM)	1,400.00	375.00
12-23 months	PUNPNLC(1YR)	1,330.00	375.00
24-35 months	PUNPNLC(2YR)	1,275.00	375.00
36-59 months	PUNPNLC(3YR)	1,220.00	375.00
60-84 months	PUNPNLC(5YR)	1,150.00	375.00
*45 Mbps ATM-NL 0-3 miles			
Month to month	PUNPNL3(MTM)	1,795.00	375.00
12-23 months	PUNPNL3(1YR)	1,705.00	375.00
24-35 months	PUNPNL3(2YR)	1,635.00	375.00
36-59 months	PUNPNL3(3YR)	1,560.00	375.00
60-84 months	PUNPNL3(5YR)	1,470.00	375.00
*45 Mbps ATM-NL Over 3 miles			
Month to month	PUNPNLG(MTM)	1,950.00	375.00
12-23 months	PUNPNLG(1YR)	1,855.00	375.00
24-35 months	PUNPNLG(2YR)	1,775.00	375.00
36-59 months	PUNPNLG(3YR)	1,695.00	375.00
60-84 months	PUNPNLG(5YR)	1,595.00	375.00

f. An administrative charge will be applied, in addition to the applicable charges associated with Service Charges, as specified in Section U4 of this tariff, when a change is made to a customer's ATM configuration (including changes to an existing group's addressing or changes in bandwidth), at the customer's request. Such changes are defined as those rearrangements necessary to add, delete or rearrange the customer's configuration and changes of the PCR, SCR on a PVC. The administrative charge applies to changes in a customer's network associated with PVCs. Only one administrative charge applies per customer request.

Administrative Charge (Nonrecurring) $75.00

* Where facilities are available (N)

U23. DATA TRANSPORT SERVICE

U23.2 ATM SERVICE (Cont'd) (N)

U23.2.8 RATES AND CHARGES (Cont'd)

g. Gateway Service, Permanent Virtual Circuit (PVC) – IntraLATA

	SAE Code	Monthly Rate (Per Increment)	Nonrecurring Charge (Per PVC)
Over 0 thru 2.944 Mbps (Per increments of 64 Kbps)			
CBR	PUNIGWK(RBC)	$20.00	$100.00
VBR-nrt	PUNIGWK(VBR)	12.00	100.00
Over 2.944 Mbps (Per increments of 1 Mbps)			
CBR	PUNIGWM(RBC)	75.00	100.00
VBR-nrt	PUNIGWM(VBR)	45.00	100.00

	SAE Code	Monthly Rate (Per Connection)	Nonrecurring Charge (Per Connection)
UBR			
Per DS1 Connection	PUNIGWM(DS1)	$ 55.00	$50.00
Per NxDS1 Conn.	PUNIGWM(IMA)	75.00	50.00
Per DS3 Connection	PUNIGWM(DS3)	275.00	50.00
Per OC3 Connection	PUNIGWM(OC3)	775.00	50.00

NOTE: UBR PVCs must be ordered at the same transmission speed as the port with which it is associated. (N)

U24. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

CONTENTS

		Page No.	
U24.1	BASIC RATE INTERFACE (BRI) **(Business Only)**		(C)
U24.1.1	General	1	
U24.1.2	Regulations	2	
U24.1.3	Definitions	4	
U24.1.4	Optional Features	5	
U24.1.5	Rates and Charges	6	
U24.2	PRIMARY RATE INTERFACE (PRI)	11	
U24.2.1	General	11	
U24.2.2	Regulations	11	
U24.2.3	Definitions	13	
U24.2.4	Features	13	
U24.2.5	Service Components	15	
U24.2.6	Application of Rates	15	
U24.2.7	Rates and Charges	16	

U24. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

U24.1 BASIC RATE INTERFACE (BRI) **(Business Only)**[1] (C)

U24.1.1 General

a. Integrated Services Digital Network - Basic Rate Interface (ISDN-BRI) is a local exchange telecommunications service that provides integrated voice and data communications capability. ISDN-BRI service supports the simultaneous transmission of voice and data over a single exchange access line.

ISDN-BRI provides a customer two B-channels with transmission speeds up to 64 Kbps each and one 16 Kbps D-channel. The service provides switched communication paths providing end user access to a variety of network services and features including data, voice and video, which conforms to internationally developed, published and recognized standards generated by the International Telecommunications Union.

b. Service Capabilities

(1) ISDN-BRI consists of three distinct channels delivered to the customer's premise: two B (bearer) channels and one D (delta) channel. This is also known as 2B+D. ISDN-BRI is not available in other channel configurations of 1B+D or 0B+D.

(2) The B-channel carries voice and/or data communications at speeds up to 64 Kbps, from the customer's premise, over the loop facility, to the central office. Packet data services are not available over the B-channel.

(3) The D-channel carries administrative signaling at 16 Kbps for call-control for either a voice or data B-channel call on the ISDN-BRI line. The D-channel does not have voice capability. Packet data services are not available on the D-channel.

(4) Customers subscribing to ISDN-BRI must comply with ISDN Basic Rate Network Interface specifications as specified by the Company. The ISDN Basic Rate Interface is comprised of a limited set of standard user-network interfaces. The BRI customer premises equipment (CPE) located at the customer premises must be compatible with the network interface. This interface is defined as follows:

A two-wire interface is the physical interface between a central office switch equipped with ISDN and the customer premises equipment which is necessary for terminating a telephone circuit or facility at the customer premises.

[1] **Effective July 30, 2008, ISDN-BRI is grandfathered for residential subscribers. See Section 100.** (N)

U24. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

U24.1 BASIC RATE INTERFACE (BRI) **(Business Only)**[1] (Cont'd) (C)

U24.1.1 General (Cont'd)

c. Standard Features

(1) Closed User Group – allows the user to establish subnetworks within which the members of the Closed User Group can communicate. Each data terminal in a Closed User Group can be arranged in one of the following modes:

(a) Outgoing Access – The data terminal originates outgoing calls only.

(b) Incoming Access – The data terminal receives incoming calls only.

(c) Incoming Calls Barred – The data terminal originates outgoing calls only to the data terminals in the Closed User Group with which it is associated.

(d) Outgoing Calls Barred – The data terminal receives incoming calls only from the data terminals in the Closed User Group with which it is associated.

(e) Unrestricted Access – The data terminal receives and originates both incoming and outgoing calls.

[1] **Effective July 30, 2008, ISDN-BRI is grandfathered for residential subscribers. See Section 100.** (N)

U24. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

U24.1 BASIC RATE INTERFACE (BRI) **(Business Only)**[1] (Cont'd) (C)

U24.1.1 General (Cont'd)

d. Service Capability Packages[2] (T)

(1) Customers shall subscribe to one of the following Service Capability Packages specifying the assignment of each B-channel. Through the North American ISDN Users' Forum, a set of ISDN Service Capability Packages have been defined and given a letter designation. Each of the Service Capability Packages describes a specific interface configuration as well as the features and capabilities of that interface. Detailed technical specifications are defined for each of the Service Capability Packages. These packages have been established to help simplify the ordering, provisioning, and installation of ISDN.

(a) Standard ISDN-BRI (equivalent to Package S without features)
1–B Alternate voice data
1–B Alternate voice data

<u>Key Telephone Systems</u>
ISDN may be purchased for a key system from this tariff in the place of Rotary Trunk Hunting (for ISDN-capable key systems). If terminating an ISDN-BRI line into key system, the customer shall order one of the following Service Capability Packages:

(b) Package H:
1-B Voice Only
1-B data only
(Includes Additional Call Offering)

(c) Package L:
1-B data only
1-B Alternate voice data
(Includes Additional Call Offering)

[1] **Effective July 30, 2008, ISDN-BRI is grandfathered for residential subscribers. See Section 100.** (N)

[2] ISDN terminal equipment is the responsibility of the customer and must support the configuration, optional services, and features chosen by the customer. (T)

U24. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

U24.1 BASIC RATE INTERFACE (BRI) **(Business Only)**[1] (Cont'd) (C)

U24.1.1 General (Cont'd)

e. Optional Services and Features[2] (T)

(1) The ISDN-BRI offering provides the customer with the following features, where available.

(a) Call Pickup – Originating and Terminating – This feature allows a station user to answer any call within an associated predesignated pickup group. If more than one line within the pickup group has an unanswered incoming call, the call to be answered is selected by the central office switching system.

(b) Flexible Calling – This feature includes:
Hold/Retrieve[2] (T)
B-Channel Reservation
Three-Way Conference Calling
Add-on (previously held conference call)
Drop Last Call
Transfer
No Transfer Restriction
Consultation Hold

(c) Six-Way Conference Calling, Drop, Hold, Transfer – This feature allows the customer to add up to five parties to an existing call. This feature is for voice calls only.

(d) Automatic Callback (Repeat Dial) – This feature provides automatic callback to the last dialed number.

(e) Additional Call Offering (ACO) – This feature allows multiple call appearances per telephone number (B-channel) per telephone set. Example: A customer can put up to 3 calls on hold and receive another call on the phone, with all calling parties dialing the telephone number associated with voice on B-channel.

(f) Call Forwarding – This feature provides the customer with Call Forwarding Variable, Call Forwarding Busy and Call Forwarding No Answer with message waiting indicator, either visual or audible.

(g) Calling Number Identification – This feature permits the customer to receive and display the calling party telephone number for calls placed to the customer.

(h) Calling Name Identification – This feature permits the customer to receive and display the calling party name for calls placed to the customer.

(i) Additional Directory Numbers – Additional directory numbers are available on each B-channel in addition to the primary directory number assigned to the B-channel. Additional Directory Numbers are purchased separately. (N)

[1] **Effective July 30, 2008, ISDN-BRI is grandfathered for residential subscribers. See Section 100.** (T)

[2] ISDN terminal equipment is the responsibility of the customer and must support the configuration, optional services, and features chosen by the customer.

U24. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

U24.1 BASIC RATE INTERFACE (BRI) **(Business Only)**[1] (Cont'd) (C)

U24.1.1 General (Cont'd)

e. Optional Services and Features[2] (Cont'd) (T)

(1) (Cont'd)

(j) Multi-line Hunt Group – This feature is limited to hunting within ISDN-BRI lines and on an individual customer location basis. Directory numbers within the multi-line hunt group may not have multiple call appearances.

(k) Feature Package 1 – This package includes:
Calling Number ID/Calling Name ID
Call Forwarding
Flexible Calling
Automatic Callback
Additional Call Offering

(l) Loop Extension – ISDN-BRI is available only where the customer's service location is within the provisioning limitations as determined prior to installation of the service. This limitation is a cable plant distance of approximately 18,000 feet. The actual distance is dependent on decibel (db) loss and not just physical loop length. Should the customer's service location exceed said limitations, service will be provided where the Company has compatible facilities available, or where existing facilities can be made compatible by the addition of special equipment. This service, which carries an additional charge, is called Individual Line Loop Extension and will extend the loop to approximately 36,000 feet.

[1] **Effective July 30, 2008, ISDN-BRI is grandfathered for residential subscribers. See Section 100.** (N)

[2] ISDN terminal equipment is the responsibility of the customer and must support the configuration, optional services, and features chosen by the customer. (T)

U24. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

U24.1 BASIC RATE INTERFACE (BRI) **(Business Only)**[1] (Cont'd) (C)

U24.1.2 Regulations

a. This service is offered only where facilities and appropriate technology exist.

b. Local voice and data calls will be billed on a flat-rate basis, as shown in Section 25.1.C. Region Call and Local Toll charges shall apply when data or voice calls are made outside of the customer's designated local calling area. When two simultaneous B-channels are combined for a maximum data speed of 128 Kbps, the Region Call and Local Toll calls will be billed as if two calls were dialed by the originating customer.

c. In exchanges where IntraLATA Presubscription has been implemented, only one InterLATA and one IntraLATA Carrier may be selected for all B-channels associated with the same ISDN-BRI Service. Access via 101XXXX to other Interexchange Carriers is available.

d. A minimum service period of three months is required.

e. The Company shall terminate ISDN-BRI Services at the Company Network Interface Device (NID) located at the customer's premises.

[1] **Effective July 30, 2008, ISDN-BRI is grandfathered for residential subscribers. See Section 100.** (N)

U24. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

U24.1 BASIC RATE INTERFACE (BRI) **(Business Only)**[1] (Cont'd) (C)

U24.1.2 Regulations (Cont'd)

f. Two Primary Directory Numbers will be included with an ISDN-BRI Service, one for each B-Channel. If Additional Directory Numbers are required on either channel, an additional charge, as specified in Section 24.1.4, will apply for each additional number.

g. ISDN-compatible customer premises terminal equipment is required for proper operation. It is the customer's responsibility to provide necessary power and obtain such equipment.

h. The provisions for temporary suspension of service, as defined in Section U2.3 of this tariff, do not apply to ISDN-BRI Service.

i. This service is available only from central offices, which have the necessary facilities to provide ISDN-BRI on the standard network platform. In the event a customer is provided service from a non-ISDN compatible central office, the Company will provide ISDN-BRI Service from an alternative serving central office. This provision is accomplished by utilizing a 'hubbing' architecture and the subscriber may be required to accept a foreign NXX.

When a foreign NXX is required, mileage charges for Foreign Exchange Service, specified in Section U9.1 of this tariff, will apply in addition to the rates and charges included in this section. Due to the nature of the 'hubbing' architecture and the use of a unique NXX, the local calling area may change.

Emergency 911 calls placed over ISDN-BRI lines provisioned via this arrangement will be identified as the foreign service central office NXX and not the non-ISDN compatible central office NXX. The Company shall not be liable for any loss or damages arising from emergency calls placed from ISDN-BRI lines provisioned via a foreign serving central office.

j. One directory listing will be provided with ISDN-BRI. Additional listings are available as specified in the Company's General Exchange Tariff.

k. ISDN-BRI Service will be assessed the appropriate interstate charges (e.g. End User Common Line and Presubscribed Interexchange Carrier Charge), as defined in the Company's Interstate Tariff - F.C.C. No. 1.

l. ISDN-BRI does not provide for the transmission of packet data on either the D-channel or one of the B-channels.

m. ISDN-compatible terminal equipment is a requirement for operation and is the customer's responsibility. ISDN customer-premise equipment is dependent upon commercial power and not power from the Company central office. For their safety and well-being, all ISDN customers are encouraged to maintain a non-ISDN access line on the premises for emergency calls in the event of a loss of commercial electrical power. In the event a subscriber elects to disconnect or not maintain a non-ISDN access line, the customer assumes full responsibility for telephone service in the event of an emergency.

(D)

[1] **Effective July 30, 2008, ISDN-BRI is grandfathered for residential subscribers. See Section 100.** (N)

U24. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

U24.1 BASIC RATE INTERFACE (BRI) **(Business Only)**[1] (Cont'd) (C)

U24.1.2 Regulations (Cont'd)

n. ISDN-BRI lines may be purchased out of this tariff to be associated with Centrex Service. Terms and conditions for Centrex Service will apply to these ISDN-BRI lines except as otherwise stated in this section. Optional features compatible with ISDN-BRI may be purchased from the Centrex Service Optional Features as well as features unique to ISDN lines from the Optional Features in this section. (T)

ISDN-BRI lines associated with Centrex Service may be purchased only for those features from Centrex. ISDN-BRI can be provisioned in the same Centrex customer group if, and only if, the customer group is resident in an ISDN equipped host or remote office. All other Centrex customers can subscribe to ISDN-BRI, however, the service will be provisioned as a stand-alone service and will not be included in the customer group.

o. ISDN-BRI Service may be terminated in key telephone systems in lieu of Rotary Trunk Hunting. However, the key telephone system must be ISDN compatible. (T)

p. ISDN-BRI Service for customers subscribing to Rotary Trunk Hunting, as defined in Section U13.12, will be provisioned outside the existing hunt group. (T)

q. Verification and Emergency Interrupt service is not available for ISDN-BRI Service. (T)

U24.1.3 Application of Rates

a. ISDN-BRI Service is offered on an unlimited use basis. All applicable state and federal charges will apply. Extended Area Service (EAS) charges, if applicable as defined in Section 3, apply per ISDN-BRI B-channel. Region Call and Local Toll charges apply when data or voice calls are completed outside the customer's designated local calling area or EAS territory.

b. The Region Call packages, as specified in Section U3 of this tariff, are available with ISDN-BRI Service.

c. The monthly rates for Service Capability Packages are applied on a per package basis.

d. The ISDN-BRI monthly rates are in addition to the **applicable B-1** (Business One Party), Centrex access line rate, or Rotary Trunk Hunting. These rates vary by service area and can be found in Sections U3 and U13 of this tariff. (C)

[1] **Effective July 30, 2008, ISDN-BRI is grandfathered for residential subscribers. See Section 100.** (N)

U24. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

U24.1 BASIC RATE INTERFACE (BRI) **(Business Only)**[1] (Cont'd) (C)

U24.1.2 Regulations (Cont'd)

e. The Non-Recurring Charge for ISDN Service Capability Package installation will be discounted 50% when a customer commits to a 12-month service period or 100% when a customer commits to a 24-month service period. If termination of service prior to the end of the commitment occurs, the customer is responsible for payment of the remainder of the Non-Recurring Charge.

However, this termination requirement will not apply when the customer converts to a Next Generation Service Offering of a separately tariffed service, provided that:

1) The service period for the new service offering is a minimum period equal to or exceeding the remaining service period of the disconnected arrangement, whichever is greater;

2) The service orders to install the new service and disconnect the old service are related together, and there is no lapse in service between installation of the new service and disconnection of the existing service; and

3) The service orders are for the same customer at the same location.

ISDN–BRI to: ISDN–PRI, TransLink, Frame Relay Service (FRS), or Asynchronous Transfer Mode (ATM) are a few examples of a Next Generation Service Offering.

f. ISDN-BRI provides for one Configuration Group to be established at the initial implementation of service. Subsequent additions of Configuration Groups or in excess of one group on the initial establishment of service will be charged an installation charge per Configuration Group.

g. A Change Charge will apply for a database change subsequent to the installation of an ISDN-BRI Service. This includes changing, adding, or deleting features or feature packages, directory numbers, or number appearances.

[1] **Effective July 30, 2008, ISDN-BRI is grandfathered for residential subscribers. See Section 100.** (N)

U24. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

U24.1 BASIC RATE INTERFACE (BRI) (Cont'd)

U24.1.4 Rates and Charges

a. SERVICE CAPABILITY PACKAGES*	S&E Codes	Monthly Rate	NRC	
Standard ISDN-BRI Package (Package S without features)	**1FLCBRC** 1FLCBRI	**$35.00**	$200.00	(O) (T)
Package H (Key Telephone System)	1FLCBRC 1FLCBRI	35.00	200.00	
Package L (Key Telephone System)	1FLCBRC 1FLCBRI	35.00	200.00	
Loop Extension	MCSXNDC MCSXNDD	20.00	N/A	

b. OPTIONAL FEATURES	S&E Codes	Monthly Rate
Calling Number ID/Calling Name ID	FCVISBC, FCVISBR	$8.00
Call Pickup (per member)	FCUISBC, FCUISBR	2.00
Flexible Calling	FFXISBC, FFXISBR	3.00
Six-Way Conference Calling	FSXISBC, FSXISBR	5.00
Automatic Callback (Repeat Dial)	FTBISBC, FTBISBR	2.00
Additional Call Offering (ACO)	FEAISBC, FEAISBR	4.00
Call Forwarding	FCFISBC, FCFISBR	3.00
Additional Directory Number (each)	FNSISBC, FNSISBR	2.00
Multi-line Hunt Group	FSHISBC, FSHISBR	2.00

c. FEATURE PACKAGE 1:	S&E Codes	Monthly Rate
	FPKISBC, FPKISBR	$12.00
Calling Number ID/Calling Name ID		
Call Forwarding		
Flexible Calling		
Automatic Callback		
Additional Call Offering		

d. CHANGE CHARGES	Non-Recurring Charge
Closed User Group	$35.00
Configuration Group	65.00
Database Change	15.00

e. For the first 120 days following the effective date of this tariff, the Non-Recurring Charge for ISDN-BRI will be waived when a customer commits to a 12-month service period. If the customer terminates service prior to the 12-month service period, the customer will be responsible for payment of the entire Non-Recurring Charge. Upon expiration of the 120 day waiver period, the Non-Recurring Charge will apply.

* The ISDN-BRI rates set forth above are in addition to an **applicable B-1** (Business One Party), Centrex access line rates, or Rotary Trunk Hunting. (T)

U24. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (T)

(D)

(D)

U24. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (T)

(D)

(D)

U24. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (T)

(D)

(D)

U24. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

U24.2 PRIMARY RATE INTERFACE (PRI)

U24.2.1 General

a. Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI) Service is a local exchange offering supported by the ISDN architecture.

b. ISDN-PRI Service provides a method of access to the telephone network called Primary Rate Access. Primary Rate Access is an ISDN based, DS1 access link to the telecommunications network and provides integration of multiple voice and data transmission channels on the same line. The service provides connectivity between an ISDN-PBX or other ISDN-compatible CPE and a serving central office. The basic channel structure for Primary Rate Access is twenty-three 64 Kbps B-Channels and one 64 Kbps D-Channel. After purchasing the original 23 B-Channel plus one D-Channel configuration, the customer may purchase another Primary Rate Access Line and another Primary Rate Interface as well as additional B-Channels in increments of 12.

These channels may be used to connect the customer's CPE to the ***Public Network*** (i.e., outward, inward, and two-way trunks, and WATS/800/888 Service access lines). (C)

c. ISDN-PRI Service ***provides network communication*** paths (C) providing the end user with access to a variety of ***network services*** (C) and features including data, voice and video which conforms to internationally developed, published, and recognized standards generated by the International Telecommunications Union (ITU).

d. Unless specified, the regulations for ISDN-PRI Service apply in addition to the General Regulations set forth in Section U2 of this tariff.

e. ISDN-PRI Service and its optional features and functions are provided from central offices where appropriate ISDN facilities are available as determined by the Telephone Company. Service inquiries will be necessary to determine availability. Charges Applicable Under Special Conditions may apply as specified in Section U5 of this tariff.

U24. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

U24.2 PRIMARY RATE INTERFACE (PRI) (Cont'd)

U24.2.2 Regulations

a. The Customer is responsible for providing Customer Premises Equipment (CPE) that is compatible with ISDN-PRI Service.

b. The Telephone Company shall not be responsible if changes in any of the equipment, operations or procedures of the Telephone Company utilized in the provisioning of ISDN-PRI Service render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.

c. Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the user.

d. Suspension of service (vacation disconnect) at the customer's request, as defined in Section U2 of this tariff, does not apply to ISDN-PRI Service.

e. The customer is responsible for payment of a Maintenance of Service Charge, as defined in Section U15 of this tariff, for visits by the Telephone Company to the customer's premises when a service difficulty resulting in a trouble report is caused by the use of equipment or facilities provided by the customer.

f. Service Charges in Section U4 of this tariff apply unless specific Service Connection Charges are otherwise stated in Section U24.2.7g. (T)

U24. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

U24.2 PRIMARY RATE INTERFACE (PRI) (N)

U24.2.2 Regulations (Cont'd)

g. The minimum service period for ISDN-PRI Service is six months.

h. Telephone numbers transmitted via the Optional or Standard Incoming Call Identification feature are intended solely for the use of the ISDN-PRI Service subscriber. Resale of this call identification information is prohibited by this tariff.

i. Non-Facility Associated Signaling (NFAS) provides the capability to serve multiple DS1's via a single D-Channel. This feature can be ordered where switch capabilities exist as determined by the Telephone Company. When NFAS is selected, the customer will order one ISDN-PRI Service arrangement with 23 B-Channels and 1 D-Channel. Additional ISDN-PRI Services arrangements are ordered with 24 B-Channels as specified in Section U24.2.7. The D-Channel activated on the initial arrangement serves the additional ISDN-PRI arrangements.

After the first 23B + D PRI is purchased, a customer can purchase additional B-Channels in increments of 12. Additional Primary Rate Access Lines may be ordered in a 24B configuration. However, the Telephone Company recommends that the quantity of Primary Rate Access Lines supported by one (1) D-Channel not exceed four (4). The Telephone Company recommends the use of a backup D-Channel for the support of signaling beyond four (4) facilities.

j. This service is available only from central offices, which have the necessary facilities to provide ISDN-PRI on the standard network platform. In the event a customer is provided service from a non-ISDN compatible central office, the Telephone Company will provide ISDN-PRI Service from an alternative serving central office, as designated by the Telephone Company. This provision is accomplished by utilizing a 'hubbing' architecture and the subscriber may be required to accept a foreign NXX. When a foreign NXX is required, mileage charges applicable to Interexchange United TransLink^{sm}, as defined in Section U22 of this tariff, apply in addition to the rates and charges included in this section. Due to the nature of the 'hubbing' architecture and the use of a foreign NXX, the local calling area (e.g., Extended Area Service) may change.

When ISDN functionality becomes available from the central office that normally serves this subscriber, ISDN-PRI Service will be provided from that office and the subscriber may be required to accept a different NXX. If the subscriber chooses to continue ISDN-PRI Service from the alternative serving central office, all charges applicable to Interexchange United TransLink^{sm}, as defined in Section U22 of this tariff, will apply in addition to the rates and charges included in this section.

Similarly, if a subscriber requests ISDN-PRI Service from an alternative serving central office other than that designated by the Telephone Company, all charges applicable to Interexchange United TransLink^{sm}, as defined in Section U22 of this tariff, will apply in addition to the rates and charges included in this section.

Emergency 911 calls placed over ISDN-PRI Primary Rate Access Lines provisioned via this arrangement will be identified as the alternative serving central office NXX and not the non-ISDN compatible central office NXX. The Telephone Company shall not be liable for any loss or damages arising from the emergency calls placed from ISDN-PRI Primary Rate Access Lines provisioned via an alternative serving central office.

k. This service is available only where the customer's service location is within the provisioning limitations as determined prior to installation of the service. Should the customer's service location exceed said limitations, service will be provided where the Telephone Company has electronically compatible facilities available, or where existing facilities can be made electronically compatible. (N)

U24. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

U24.2 PRIMARY RATE INTERFACE (PRI) (Cont'd)

U24.2.2 Regulations (Cont'd)

l. Rotary hunt functionality, at no additional charge, is available with ISDN-PRI Service. This functionality increases the likelihood of an incoming call being completed over an ISDN-PRI B-channel. The functionality is exclusively within the B-channels of a single ISDN-PRI service arrangement or between multiple ISDN-PRI service arrangements and is not allowed between ISDN-PRI service arrangements and other services, including but not limited to, Business Individual Line Service.

m. ISDN-PRI Service is not offered in conjunction with Local Measured Service

n. In order to maintain the quality of ISDN-PRI Service, the Telephone Company reserves the right to perform preventative maintenance and software updates to the network. The Telephone Company has classified this maintenance as indicated below:

Scheduled Maintenance

Scheduled maintenance is used to perform such functions as hardware and software upgrades and network optimization. The Telephone Company will perform these tasks in a maintenance window that is anticipated to minimize disruption of customer service and activity. The Telephone Company will provide advance notice of all scheduled maintenance.

Demand Maintenance

Demand Maintenance may occur as a result of unexpected events and is used when ISDN-PRI network elements are in jeopardy. The Telephone Company will perform this type of maintenance at its discretion. Due to the nature of demand maintenance prior notification may not be possible, however, the customer will be informed when the maintenance has been completed.

o. One Directory Listing will be provided per D-Channel. Additional Directory Listings are available as specified in Section U6 of this tariff. (N) | (N)

U24. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

U24.2 PRIMARY RATE INTERFACE (PRI) (Cont'd)

(M)

U24.2.3 Definitions

a. B-Channel – A bi-directional synchronous channel capable of supporting 64 Kbps of digital transmission.

b. D-Channel – A 64 Kbps digital signaling only channel for call establishment when used with Primary Rate Access.

U24.2.4 Features

a. Standard Features

Dynamic Allocation of Bandwidth

Allows ***the voice*** switched voice and data services to share B-Channels and (C)
arrange them as a single trunk group. This allows incoming and outgoing ***voice*** (C)
switched voice and data calls to utilize B-Channels on a call by call basis. Without this capability, each service will have a dedicated B-Channel.

Incoming Call Identification (Caller ID)

Provides the customer with the telephone number of the calling party. Incoming call identification is provided via the D-Channel associated with the incoming calls on a B-Channel to a PBX.

Clear Channel Capability

The B-Channels on ISDN-PRI are clear, since all signaling and control functions are handled by the D-Channel. This allows all 64 Kbps on each B-Channel to be used for customer information. (M)

(M) Material now appearing on this page previously appeared on Original Page 13.

U24.2 PRIMARY RATE INTERFACE (PRI) (N)

U24.2.4 Features (Cont'd)

a. Standard Features (Cont'd)

Digital Voice Transmission

All voice calls are transmitted using digital signaling.

Direct Inward Dialing (DID) Signaling

Permits incoming dialed calls from the exchange network to reach a specific number served by customer premises equipment (CPE) without the assistance of an attendant. It also provides for the unique identification of the call based on digits sent to the CPE by the central office. The central office will outpulse digits to the CPE that can further process the calls as desired. The rates and charges for DID telephone numbers are in addition to the ISDN charges and are provided in Section U13 of this tariff.

PBX Station ID Capability

Allows the station users number (calling party) to be transmitted over the ISDN-PRI D-Channel from Direct Inward Dialing equipped CPE PBXs that use ISDN-PRI. This number is provided by the originating station and must have an associated Direct Inward Dialing telephone number working in the central office.

b. Optional Features

D-Channel Backup

Provides backup for the D-Channel for a customer with multiple PRI lines by automatically switching signaling capability over to another D-Channel if service to the primary D-Channel is interrupted.

Network Ring Again

Enables the customer to complete calls to a busy station without continually redialing. Certain equipment restrictions may apply.

Call-by-Call/Integrated Service Access Feature Capability

Allows the customer to dynamically allocate the use of channels for ISDN-PRI Service. The customer may also choose voice or data transmission on a per call basis. In addition, the customer may also choose to subscribe to more services than channels. The Customer Premises Equipment signals the local central office as to which type of service (inward/outward trunk, WATS Lines, 800/888 Service) to access for each call.

Incoming Call Identification (Caller ID Name and Number)

Provides the customer with the telephone number and name of the calling party. Incoming call identification is provided via the D-Channel associated with incoming calls on a B-Channel to a PBX.

(N)

U24. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

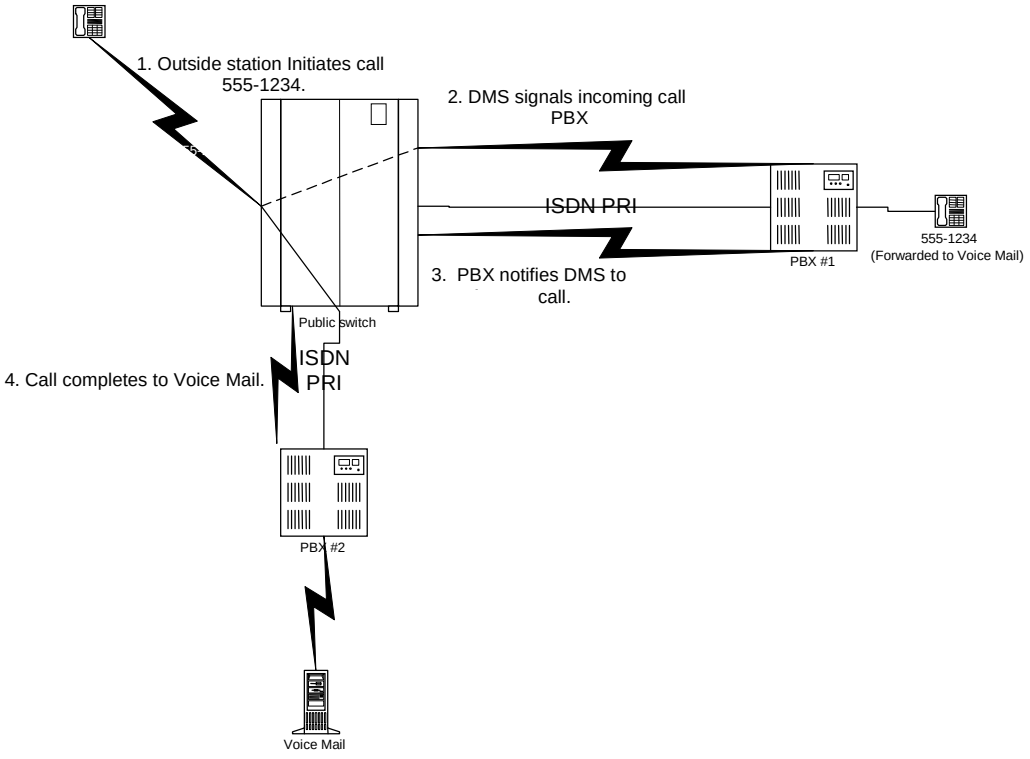
U24.2 PRIMARY RATE INTERFACE (PRI) (Cont'd)

U24.2.4 Features (Cont'd)

b. Optional Features (Cont'd)

2 B-Channel Transfer

If a call terminates at a given location, but is then forwarded to another location, two trunks between the Central Office and the original device are typically employed for the duration of the forwarded call. 2 B-Channel Transfer allows the central office switch to establish the call directly to the final destination and release the trunks going in and out of the forwarding device. This saves the customer PRI facilities and provides for more efficient use of the network. A common use of 2 B-Channel Transfer is illustrated below.



U24. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

U24.2 PRIMARY RATE INTERFACE (PRI) (Cont'd)

U24.2.4 Features (Cont'd)

b. Optional Features (Cont'd)

Circular Hunt

Circular Hunt provides the most efficient hunting sequence available, plus allows for much larger trunk groups than the standard ISDN-PRI packages. With circular hunt, an incoming call is completed to the next available trunk (bearer) in sequence starting from the last trunk selected. This can occur across multiple PRI facilities. The feature can support up to 220 Primary Rate Interfaces in a single hunting configuration. The standard limit is 50.

National ISDN-2 Protocol

National ISDN-2 Protocol is a communication protocol that governs interactions between the customer's equipment and the telephone network. This protocol is more advanced than the standard ISDN-PRI protocol. Most CPE is capable of using the ISDN-2 Protocol.

E911 Call Screening

E911 Call Screening provides for the transmission of PBX or Key System station information via the ISDN-PRI facility to local emergency services authorities. This provides for the possible identification of the specific location on a customer's premises where a 911 call originated. This option is available only in communities where local emergency authorities support the service in conjunction with the Company's Private Switch Automatic Location Identification (PSALI) Service, associated with E911 Service. This service is only available in conjunction with National ISDN-2 Protocol.

U24. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

U24.2 PRIMARY RATE INTERFACE (PRI) (Cont'd)

U24.2.5 Service Components

a. The components for ISDN-PRI Service will be as follows:

- Primary Rate Access Line
- Primary Rate Interface
- Primary Rate Channels

(1) Primary Rate Access Line - Will provide a four-wire access loop from the customer premises to the serving central office. The transmission via this loop supports Clear Channel Capability.

(2) Primary Rate Interface - Provides the multiplexing to support up to twenty-three (23) B-Channels at 64 Kbps and one (1) D-Channel for signaling also at 64 Kbps. When NFAS is ordered, the Primary Rate Interface can provide up to twenty-four B-Channels at 64 Kbps.

(3) Primary Rate Channels - Will provide unlimited usage of channel that will allow either voice or data transmission up to 64 Kbps.

(a) Voice calls may be completed to both ISDN and non-ISDN lines.

(b) Data Transmission on the B-Channels will ***be at*** 64 Kbps within the switch and between ISDN-PRI compatible central offices. ISDN-PRI interconnection to non-ISDN-PRI equipped central offices may be potentially subjected to analog transmission or sub-rated to 56 Kbps. (C)

(c) The customer may choose to subscribe to additional non-exchange based services. Initial choices for these services will be WATS and 800/888 Service. The subscription to these services is in addition to the charges for ISDN-PRI Service.

U24. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

U24.2 PRIMARY RATE INTERFACE (PRI) (Cont'd)

U24.2.5 Service Components (Cont'd)

b. With the first ISDN-PRI Primary Rate Access Line the customer is required to purchase 23 B-Channels and an initial D-Channel. (M)

After the initial 23B + D configuration, the customer may choose channels in increments of 12 up to twenty-three B + D or twenty-four B with NFAS, per ISDN-PRI Primary Rate Access Line (facility) to be active with a corresponding number of services (i.e., inward/outward trunks, WATS Lines, 800/888 Service) selected. The customer may also choose to subscribe to more services than channels. The Customer Premises Equipment signals the local central office as to which type of service (inward/outward trunk, WATS Lines, 800/888 Service) to access for each call.

U24.2.6 Application of Rates

a. ISDN-PRI Primary Rate Access Lines furnished between a serving central office and the customer-designated premises will be charged at rates per each Primary Rate Access Line.

b. Nonrecurring charges will not be applicable for the Primary Rate Access Line or interoffice channel facilities when upgrading an existing United TransLink^{sm} to an ISDN-PRI Service.

c. ISDN-PRI Primary Rate Access Line rates, including interoffice channels if applicable, apply in addition to Primary Rate Interface and Primary Rate Channel charges.

d. If the customer chooses to purchase additional channels after purchasing the original 23B + D configuration, the customer must purchase another Primary Rate Access Line and another Primary Rate Interface as well as the additional channels. Additional channels can be purchased in increments of 12. (M)

e Rates and charges for optional features and functions are applied to each Primary Rate Interface for which the option is ordered.

(M) Material now appearing on this page previously appeared on Page 15.

U24. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

U24.2 PRIMARY RATE INTERFACE (PRI)

U24.2.7. Rates and Charges

a. ISDN-PRI Primary Rate Access Line

Primary Rate Access Line is furnished between a serving central office and the customer's designated premises. Primary Rate Access Line charges apply per point of termination.

(1) Primary Rate Access Line (Intraexchange)

	Monthly Rate	Nonrecurring Charge First	Nonrecurring Charge Add'l*	(D)
1.544 Mbps				
Month to month**	$207.00	$300.00	$110.00	(D)
12-23 months	197.00	200.00	110.00	
24-35 months	184.00	110.00	110.00	
36-59 months	167.00	N/A	N/A	
60-84 months	145.00	N/A	N/A	(D)

* Additional facilities must be installed at the same customer designated premises on the same trip and placed on the same service order.

** Minimum Service Period for ISDN-PRI is six months.

(2) Primary Rate Access Line (Interexchange)

The rates, charges and regulations applicable to Interexchange United TransLink® Services, as specified in Section 5 of United Telephone Company's Private Line Service Tariff, also apply for interexchange Primary Rate Access Lines.

b. Primary Rate Interface

	Monthly Rate	Nonrecurring Charge	(D)
(1) Primary Rate Interface One-Way Per ISDN-PRI Primary Rate Access Line (Data only or Voice and Data)			
Month to month	$114.00	$230.00	(D)
12-23 months	109.00	130.00	
24-35 months	102.00	20.00	
36-59 months	93.00	N/A	
60-84 months	81.00	N/A	(D)

U24. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

U24.2 PRIMARY RATE INTERFACE (PRI)

U24.2.7 Rates and Charges (Cont'd)

b. Primary Rate Interface (Cont'd)

(2) Primary Rate Interface
Two-Way
Per ISDN-PRI Primary Rate
Access Line

	Monthly Rate	Nonrecurring Charge	
Month to month	$199.00	$230.00	(D)
12-23 months	189.00	130.00	
24-35 months	169.00	20.00	
36-59 months	151.00	0.00	
60-84 months	131.00	0.00	(D)

c. ISDN-PRI Services will be available in combinations of Primary Rate Channels according to the limits of the Telephone Company central office type. Customers will choose the most appropriate combination(s) and will be billed for the services as appropriate. The initial configuration must be 23 B-Channels and 1 D-Channel. Additional configurations are outlined in Section U24.2.5 b. of this tariff.

(1) B-Channel Charge, each channel

	Monthly Rate	Nonrecurring Charge	
Month to month	$19.00	$5.00	(D)
12-23 months	18.00	5.00	
24-35 months	17.00	5.00	
36-59 months	15.00	0.00	
60-84 months	13.00	0.00	(D)

(2) Initial D-Channel

	Monthly Rate	Nonrecurring Charge	
Month to month	$19.00	$5.00	(D)
12-23 months	18.00	5.00	
24-35 months	17.00	5.00	
36-59 months	15.00	0.00	
60-84 months	13.00	0.00	(D)

U24. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

U24.2 PRIMARY RATE INTERFACE (PRI) (Cont'd)

U24.2.7 Rates and Charges (Cont'd)

d. Optional Features

		Monthly Rate	Nonrecurring Charge	(D)
(1)	D-Channel Backup* each channel	$ 50.00	$20.00	(D)
(2)	Network Ring Again Per Primary Rate Interface** (Available with Two-Way Primary Rate Interface only)	160.00	0.00	(D)
(3)	Call-by-Call/Integrated Service Access Feature Capability Per Primary Rate Interface (Available with Two-Way Primary Rate Interface only)	50.00	35.00	(D)
(4)	Incoming Call Identification (Caller ID Name and Number) Per Primary Rate Interface	100.00	0.00	(D)
(5)	2 B-Channel Transfer** Per Primary Rate Interface	75.00	100.00	(D)
(6)	Circular Hunt** Per Primary Rate Interface	25.00	100.00	(D)
(7)	National ISDN-2 Protocol** Per Primary Rate Interface	0.00	0.00	(D)
(8)	E911 Call Screening** Per Primary Rate Interface (up to 100 station numbers)	125.00	150.00	(D)

* Available only to customers subscribing to more than one Primary Rate Interface.

** Certain equipment restrictions apply.

U24. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

U24.2 PRIMARY RATE INTERFACE (PRI) (Cont'd)

U24.2.7 Rates and Charges (Cont'd)

	Monthly Rate	Nonrecurring Charge	
e. Optional Feature Packages			
(1) Premium Package* Includes National ISDN-2 Protocol**, E911 Call Screening**, Incoming Call Identification (Caller ID Name and Number), Call-by-Call/Integrated Service Access Feature Capability, and 2-B Channel Transfer** Per Primary Rate Interface	$195.00	$285.00	(D)

f. Move Charge

A Move Charge, per ISDN-PRI Primary Rate Access Line, applies for each Primary Rate Access Line moved to a new location in the same building. This Move Charge is equal to the sum of the Primary Rate Access Line nonrecurring charge, Service Change Charge - Inside Moves and Premises Visit Charge specified in Section U24.2.7 ***g***. (T)

g. Service Connection Charges

(1) Service Establishment Charges are applicable for each ISDN-PRI Primary Rate Access Line ordered, for receiving and recording information and/or taking action in connection with a customer's request, and processing the necessary data. These charges include engineering design, common centralized testing and coordination. The nonrecurring charges associated with service establishment are found in Section U24.2.7 a, b, and c.

(2) Service Change Charges are applicable for receiving and recording information and/or taking action in connection with a customer's termination change at the same premises or transfer of service responsibility request, for processing the necessary data on an existing Primary Rate Access Line. A Service Change Charge is applicable for each Primary Rate Access Line associated with the customer request (in lieu of a Service Establishment Charge).

* Available only to customers subscribing to more than one Primary Rate Interface.

** Certain equipment restrictions apply.

U24. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

U24.2 PRIMARY RATE INTERFACE (PRI)

U24.2.7 RATES AND CHARGES (Cont'd)

g. Service Connection Charges (Cont'd)

(3) Premise Visit Charges are applicable per Primary Rate Access Line, for the termination of a channel at a customer's premises or for termination change at the same premises. Only one Premises Visit Charge applies when more than one channel service of the same type is terminated or moved at the same premises at the same time.

	Nonrecurring Charges
(a) Service Change Charge per Primary Rate Access Line	
(1) For termination change at the same premises, physical, per Primary Rate Interface	$165.00
(2) For termination change at the same premises, Programming, per Primary Rate Interface	35.00
(b) Premises Visit Charge per Primary Rate Access Line or for an Inside move	125.00

(M)

(M)

(M) Materials previously appearing on this page now appear on Page 20.

U24. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

U24.2 PRIMARY RATE INTERFACE (PRI) (Cont'd)

U24.2.7 RATES AND CHARGES (Cont'd)

h. Termination Liability Charges# (T)

(1) If a customer under a Term Discount Plan (TDP) disconnects all or a portion of ISDN PRI Service prior to the expiration of the TDP, then a Termination Liability Charge will apply to those services that are disconnected. The Termination Liability Charge will be a one-time charge equal to sum of 50% of the payments remaining for the rest of the TDP. If Charges Applicable Under Special Conditions were applied to the service being terminated, any termination charges associated with Charges Applicable Under Special Conditions will also apply.

(2) Rate increases or decreases will automatically be applied to the monthly term plan rates for the remaining term of the TDP. If a Company initiated rate increase to any rate element or combination of rate elements causes the charges for the entire ISDN PRI Service under the TDP to increase by 10% or more at any one time, then the customer may cancel the TDP without incurring termination liability charges provided the customer notifies the Company within 30 days after the effective date of the rate increase.

(3) The customer can extend TDP commitment periods at any time during the term of the plan, up to a maximum of 84 months. The number of months accrued in the current plan will apply toward the new plan selected.

(4) At the end of the TDP service commitment period, the customer may subscribe to a new TDP at the prevailing rates. If the customer does not select a new TDP, the ***prevailing*** rates ***applicable for the expired TDP will continue in effect for as long as the customer chooses to continue subscribing to the ISDN-PRI services installed under the expired TDP. Additional ISDN-PRI services installed after the TDP expiration date will not be eligible for the TDP rates and will be charged at the prevailing month to month rates unless the customer selects a TDP for those services.*** (C) (C)

Customers under contract prior to November 12, 2002, are grandfathered pursuant to the terms and conditions in the contract. (T)

U24. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

U24.2 PRIMARY RATE INTERFACE (PRI) (Cont'd)

U24.2.7 RATES AND CHARGES (Cont'd)

h. Termination Liability Charges# (Cont'd) (T)

(5) Termination Liability Charges will not apply when a service or rate element under a TDP is disconnected prior to the expiration of a selected service period as a result of a change in tariff jurisdiction and/or a customer requested upgrade to a next generation service offering, under the following conditions.

(a) The service period of the new TDP for the new service offering is a period equal to or exceeding the remaining service period of the disconnected TDP, and

(b) The service orders to install the new service and disconnect the old service are related together, and there is no lapse in service between the installation of the new service and the disconnection of the old service, and

(c) The service orders to install the new service and disconnect the old service are for the same customer at the same location.

(6) The Company will determine whether the replacement service qualifies as a next generation service offering.

(7) Nonrecurring charges and Service Connection Charges for the new service will apply according to the requirements of the new service.

Customers under contract prior to November 12, 2002, are grandfathered pursuant to the terms and conditions in the contract. (T)

U27. SPECIAL PACKAGED OFFERINGS

CONTENTS

		Page No.	
U27.1	**SOLUTIONS** - RESIDENCE	1	(T)
U27.1.1	General	1	
U27.1.2	Regulations	1	
U27.1.3	Rates and Charges	3	
U27.2	**SOLUTIONS** - BUSINESS	4	(T)
U27.2.1	General	4	
U27.2.2	Regulations	4	
U27.2.3	Rates and Charges	6	
U27.3	CENTREX SERVICE II		
U27.3.1	General	7	
U27.3.2	Definitions	7	
U27.3.3	Regulations	9	
U27.3.4	Service Features	11	
U27.3.5	Term Discount Plan (TDP)	12	
U27.3.6	Rates and Charges	13	

U27. SPECIAL PACKAGED OFFERINGS

U27.1 SOLUTIONS – RESIDENCE

U27.1.1 GENERAL

a. Solutions is an optional residence service enrollment plan **that** permits a customer to receive **Flat Rate Residential Individual Line Local Exchange Service plus features for** a flat monthly rate, for each Solutions Package residence line provided. (T) (T)

(D) (D)

U27.1.2 REGULATIONS

a. Solutions customers may terminate their enrollment in the Plan at any time upon notice to the Company.

b. Unless terminated by the Solutions customer or the Company, a customer will remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.

c. The Plan is not available with Residential ISDN-BRI Service lines or to customers who are or become toll restricted.

d. No more than four (4) residence lines can be enrolled with the Solutions option for each customer Billed Telephone Number account.

e. Service Connection Charges do not apply when Solutions replaces existing Local Exchange Service or if the customer requests a change from Solutions back to regular Local Exchange Service. Service Connection Charges as described in Section U4 of this tariff apply for new and additional Solutions lines and moves of existing Solutions lines.

f. Solutions customers are not eligible for promotional offerings associated with the Custom Calling Services included in the Plan, unless specifically provided for in a promotional offering.

U27. SPECIAL PACKAGED OFFERINGS

U27.1 SOLUTIONS - RESIDENCE (Cont'd)

U27.1.2 REGULATIONS (Cont'd)

g. **Reserved For Future Use**. (T)

h. Residence customers enrolled in Solutions, who subsequently become subject to Company initiated toll restriction will have all existing Solutions lines converted to Residence Exchange Service(s) with local toll MTS service, at the applicable tariff rates as described in Section U18.2 of this tariff. Service Charges will not apply for those existing lines converted, in-place, due to termination procedures. In addition, any optional services not affected by the termination procedures will convert to their applicable tariff rates. Such customers will not be permitted to re-enroll in the Plan until such time as all associated unpaid balances are satisfactorily paid in full.

i. Prices of the individual services included in these packages may be higher or lower than the packaged offering.

U27. SPECIAL PACKAGED OFFERINGS

U27.1 SOLUTIONS – RESIDENCE (Cont'd)

U27.1.3 RATES AND CHARGES

a. Solutions Packages

Reserved For Future Use (C)

(O)

(O)

(O) Material previously found on this page now appears in Section U100, Original Page 36.0.3.

U27. SPECIAL PACKAGED OFFERINGS

U27.1 SOLUTIONS – RESIDENCE (Cont'd)

U27.1.3 RATES AND CHARGES (Cont'd)

a. Solutions Packages (Cont'd)

	Monthly Rate	S&E Code

(M)

(M)

(M) Material previously found on this page now appears in Section U100, Original Page 36.0.2.

U27. SPECIAL PACKAGED OFFERINGS

U27.1 SOLUTIONS – RESIDENCE (Cont'd)

U27.1.3 RATES AND CHARGES (Cont'd)

Reserved For Future Use (T)

(O)

(O)

(O) Material previously found on this page now appears in Section U100, Original Page 36.0.3.

U27. SPECIAL PACKAGED OFFERINGS

U27.1 SOLUTIONS – RESIDENCE (Cont'd)

U27.1.3 RATES AND CHARGES (Cont'd)

a. Solutions Packages (Cont'd)

Reserved For Future Use

(O)

(O)

(O) Material previously found on this page now appears in Section U100, Original Page 36.0.5.

U27. SPECIAL PACKAGED OFFERINGS

U27.2 **SOLUTIONS** – BUSINESS (T)

U27.2.1 General

a. **Reserved For Future Use** (T)

(D)

(D)

(M)

(M)

(M) Material previously found on this page now appears in Section U100, Third Revised Page 36.1.

U27.2 **SOLUTIONS** – BUSINESS (Cont'd) (T)

U27.2.2 Regulations (Cont'd)

e. **Reserved For Future Use** (T) (M)

(M)

(M) Material previously found on this page now appears in Section U100, Original Page 36.1.1.

U27.2 **SOLUTIONS** – BUSINESS (Cont'd) (T)

U27.2.3 RATES and CHARGES

a. **Reserved For Future Use** (T)

(D)

(M)

(M)

(D)

(D)

(M)

(M)

(M) Material previously found on this page now appears in Section U100, Original Page 36.3.

U27. SPECIAL PACKAGED OFFERINGS

U27.2 **SOLUTIONS** – BUSINESS (Cont'd) (T)

U27.2.3 RATES and CHARGES (Cont'd)

a. **Reserved For Future Use (Cont'd)** (T)

(M)

(M)

(M)

(M)

(M) Material previously found on this page now appears in Section U100, Original Page 36.4.

U27.2 **SOLUTIONS** – BUSINESS (Cont'd) (T)

U27.2.3 RATES and CHARGES (Cont'd)

a. **Reserved For Future Use (Cont'd)** (T)

(D)
(D)

(M)
(M)

(M)
(M)

(M) Material previously found on this page now appears in Section U100, Original Page 36.5.

U27. SPECIAL PACKAGED OFFERINGS

U27.3 CENTREX SERVICE II (N)

U27.3.1 GENERAL

Centrex Service II is a central office communications system package provided on individual access lines from Company central office equipment. The service provides local exchange access, interexchange access, intrasystem communication, and standard features. Customers subscribing to Centrex Service II with 26 or more Centrex Service II access lines may subscribe to Centrex Service II under an Individual Case Basis (ICB) contract.

U27.3.2 DEFINITIONS

ABBREVIATED DIALING

Allows station abbreviated dialing (i.e., 3, 4, or 5 digit dialing) to other station members within the same customer group.

AUTO ANSWER BACK

Allows any incoming call to the Primary Directory Number of the set to be automatically answered after four seconds.

CALL FORWARD - UNIVERSAL, BUSY, AND NO ANSWER

Allows a customer to have incoming calls to a station automatically forwarded to a predetermined telephone number, either on all calls and/or busy calls and/or calls not answered.

CALL HOLD

Allows the station user to hold one call for any length of time provided neither party hangs up. The station user may also place other calls while a call is on hold.

CALL TRANSFER

Allows a station to transfer an incoming call to another extension.

CALL WAITING – CANCEL CALL WAITING

Informs a station user, while on an established call, that a second call is waiting. Cancel Call Waiting allows a station user to prevent, on a per-call basis, any incoming calls from call-waiting on his or her line. Incoming calls to the station are given busy treatment. This feature ensures that call-waiting indication tones will not interrupt important calls or disrupt data transmissions. (N)

U27. SPECIAL PACKAGED OFFERINGS

U27.3 CENTREX SERVICE II (Continued) (N)

U27.3.2 DEFINITIONS (Continued)

DIRECT INWARD DIALING

Allows for incoming calls from the exchange network to reach a specific station. The calling party dials the seven-digit directory number to reach the station.

DIRECT OUTWARD DIALING

Allows a station user to place external calls to the exchange network by dialing the access code (usually the digit 9), receiving an optional second dial tone, then dialing the external number.

LAST NUMBER REDIAL

Enables the station user to redial the last called number by pressing a single key rather than dialing the entire number.

SPEED CALL SHORT (10)

Provides for the calling of up to 10 numbers by dialing an abbreviated code.

STATION HUNTING (sequential, circular, multiline)

Allows a call to be routed to another telephone number when the called station is busy.

THREE-WAY CONFERENCE WITH CONSULTATION HOLD AND TRANSFER

Allows a station user to call a third party to conference the third party in, notify the third party of a call being transferred or consult with the third party while the other party is on hold.

TOUCH-TONE

A central office provided tone network signaling arrangement for origination of telephone calling. (N)

U27. SPECIAL PACKAGED OFFERINGS

U27.3 CENTREX SERVICE II (Continued) (N)

U27.3.3 REGULATIONS

A. Centrex Service II is provided subject to the availability of facilities and central office equipment as determined by the Company.

B. Centrex Service II does not include terminal equipment on the customer's premises. Provision of the telephone instruments or other equipment is the responsibility of the customer. Some features require specific customer provided customer premises equipment (CPE). In addition, not all CPE will support all features.

C. Directory Listings are furnished in accordance with the rates and regulations specified in Section U6 of this tariff.

D. Service Charges as specified in Section U4 of this tariff apply to the services offered in this section and are in addition to the Service Establishment Translation Charge. For feature changes after the initial installation, the Service Order Charge will apply in addition to applicable nonrecurring charges.

E. The minimum service period for Centrex Service II is one month, unless customers select a 1 year or 3 year TDP.

F. The quality of transmission for calls utilizing call forwarding or conferencing may vary depending on the distance and routing involved.

G. Directory Assistance charges, as specified in Section U3 of this tariff, apply to Centrex Service II.

H. Call Forward-Universal, Busy, and No Answer shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred nor shall it be used to simulate rotary service from the Company central office. Each Centrex Service II access line allows for the forwarding of one call at a given time. (N)

U27. SPECIAL PACKAGED OFFERINGS

U27.3 CENTREX SERVICE II (Continued)

U27.3.3 REGULATIONS (Continued)

I. Temporary Suspension of Service (Vacation Service), as specified in Section U2 of this tariff, is not allowed for Centrex Service II.

J. Not all Centrex Service II features are compatible with one another. Some combinations of features will not work when applied on the same Centrex Service II access line.

K. Centrex Service II is not offered in conjunction with key or PBX trunk local exchange service.

L. The assignment of telephone numbers and the sequence of the numbers assigned to a Centrex Service II are made at the discretion of the Company. The Company does not guarantee to provide telephone numbers arranged in a consecutive manner. If the customer requests telephone numbers under a special numbering arrangement to be terminated in a Centrex Service II customer group, then additional recurring and non-recurring charges may apply as determined under an ICB arrangement.

M. Centrex Service II is not provided in association with Local Measured Service, residential lines, or Payphone Line Service.

N. All exchange access lines terminating in a Centrex Service II system must be served by the same central office or associated remote switch.

O. The rates and charges applicable to Region Call, as specified in Section U3, of this tariff also apply per Centrex Service II access line**, unless otherwise specified in this Tariff**. (T) (T)

P. The Company shall not be liable, directly or indirectly for damages, unless caused by gross negligence of the Company in failing to maintain reasonable standards of maintenance and inspection and exercise reasonable supervision.

U27. SPECIAL PACKAGED OFFERINGS

U27.3 CENTREX SERVICE II (Continued) (N)

U27.3.4 SERVICE FEATURES

A. Standard Features

The Centrex Service II access line rate includes the following features, however the customer may select which features are activated on a per line basis.

Abbreviated Dialing
Auto Answer Back
Call Forward - Universal, Busy, and No Answer
Call Hold
Call Transfer
Call Waiting – Cancel Call Waiting
Direct Inward Dialing
Direct Outward Dialing
Last Number Redial
Speed Call Short (10)
Station Hunting
Three-Way Conference with Consultation Hold and Transfer
Touch-Tone Service (N)

U27. SPECIAL PACKAGED OFFERINGS

U27.3 CENTREX SERVICE II (Continued) (N)

U27.3.5 TERM DISCOUNT PLAN (TDP)

A. Term Discount Plans (TDPs) are available for Centrex Service II, and provide the customer with discounted rates. The customer must agree to a minimum service commitment period for Centrex Service II when the TDP is established. The customer must order a TDP in writing to the Company. A TDP may be ordered based on the following plan options:

Plan A: 1 Year
Plan B: 3 Year

B. The customer must specify the length of the initial service period at the time the service is ordered. When a customer converts to a TDP, no Service Establishment Translation Charge is applied toward Centrex Service II facilities in-service at that time. If a customer moves from a month to month plan to a TDP, or upgrades from a 1 year TDP to a 3 year TDP, then no Service Establishment Translation Charge is applied.

C. If a TDP customer disconnects service prior to the end of the TDP, the customer is liable for 100% of the payments remaining for the remainder of the term plan. If Charges Applicable Under Special Conditions were applied to the service being terminated, any termination charges associated with those services will also apply.

D. Rate increases or decreases will automatically be applied to the monthly term plan rates for the remaining term of the TDP. If Company initiated rate increases to any rate element or combination of rate elements causes the charges for the entire Centrex Service II under the TDP to increase by 10% or more annually, then the customer may cancel the TDP without incurring termination liability charges provided that the customer notifies the Company within 30 days after the effective date of the rate increase.

E. TDP commitment periods can be extended by the customer at any time during the term of the plan, up to a maximum of 3 years. The number of months accrued in the current plan will apply toward the new plan selected. However, charges under the new TDP commitment period will apply only on a go-forward basis.

F. Upon expiration of the TDP service commitment period, the customer may subscribe to a new TDP at the prevailing rates set forth in Section U27.3.6.A following. At the end of the TDP service commitment period there is no automatic renewal of the TDP, and the rates will convert to the prevailing month to month rates unless the customer selects a new TDP.

G. Customers under a TDP who change physical locations will not be subject to termination charges if the customer subscribes to a new Centrex Service II TDP at the new location. However, the number of months accrued in the current plan will not apply toward the plan selected for the new location. (N)

U27. SPECIAL PACKAGED OFFERINGS

U27.3 CENTREX SERVICE II (Continued)

U27.3.6 RATES AND CHARGES

A. Centrex Service II Access Line

	Monthly Rate, **Per Line**			
	Month to Month	**1 Year**	**3 Year**	(T) (C)
	$39.00[1]	$35.00[1]	$33.00[1]	(T) (C)
-with unlimited expanded local calling (Region Call), where offered	**N/A**	**$35.00[2]**	**$33.00[2]**	(N) (N)

B. Service Establishment Translation Charge

	Nonrecurring Charge
	$50.00

1. This charge applies when performing the central office translation associated with configuring a Centrex Service II customer's network parameters.

2. This charge applies to each Centrex Service II customer group translation activity performed.

3. Service Charges as specified in Section U4 of this tariff apply to the services offered in this section and are in addition to the Service Establishment Translation Charge.

C. Feature Change Charge

	Nonrecurring Charge
1. Per line	$10.00
Maximum charge per order	50.00

2. This charge applies when performing changes to service features after the initial installation.

3. For feature changes after the initial installation, a Service Order Charge will also apply.

D. Federal monthly end user charges apply on a per line basis, as described in Embarq's Local Telephone Company's FCC Tariff No. 1, Section 4.

[1] **For customers in Region Call exchanges, rates for Region Call apply as specified in Section 3 of this Tariff, in addition to the monthly rates found in this section of the Tariff.** (N)

[2] **Customers must also subscribe to Embarq Communications Inc. Small Business Unlimited Solutions II long distance plan.** (N)

U28. DERIVED CHANNEL SERVICES

CONTENTS

		Page No.	
U28.1	INDIVIDUAL VOICE CHANNELS **FOR CUSTOM** ACCESS SOLUTIONS[SM]	1	(T)
U28.1.1	Description	1	
U28.1.2	Definitions	2	
U28.1.3	General Regulations	2	
U28.1.4	Service Components	3	
U28.1.5	Application of Rates	3	
U28.1.6	Rates and Charges	4	

U28. DERIVED CHANNEL SERVICES

U28.1 INDIVIDUAL VOICE CHANNELS **FOR CUSTOM** ACCESS SOLUTIONS (T)

U28.1.1 Description

a. Individual Voice Channels **for Custom** Access Solutions is an intraexchange digital service designed to provide for the integration of multiple voice channels **over Custom** Access Solutions as found in **the** Local Telephone Company's FCC Tariff No. **1**, Section 8.7. (T) (T) (T)

b. Individual Voice Channels are segregated from the data channels using a Digital Access and Cross-connect System (DACS) located in the Telephone Companies' central office. The DACS will route the voice traffic to the serving wire center switching equipment. Individual Voice Channels may be provisioned with ISDN-PRI functionality upon request.

c. Customers subscribing to Individual Voice Channels **for Custom** Access Solutions are limited to a maximum of 20 Individual Voice Channels per 1.544 Mbps facility. Each channel is dedicated to the provisioning of Individual Voice Channels **for Custom** Access Solutions. Channels not activated will not be used for purposes other than providing Individual Voice Channels **for Custom** Access Solutions. (T) (T) (T)

d. Customers subscribing to Individual Voice Channels **for Custom** Access Solutions must also order data channels at the same time from **the** Local Telephone Company's FCC Tariff No. **1**, Section 8.7, in one of the following combinations: (T) | (T)

	Frame Relay Service			
Individual Voice Channels[1]	256 Kbps (4 Channels)	384 Kbps (6 Channels)	512 Kbps (8 Channels)	768 Kbps (12 Channels)
6	10	12	14	18
8	12	14	16	20
10	14	16	18	22
12	16	18	20	24
14	18	20	22	N/A
16	20	22	24	N/A
18	22	24	N/A	N/A
20	24	N/A	N/A	N/A
Shaded area reflects total channels utilized for each combination.				

e. Individual Voice Channels may be equipped with the following features, where available:

(1) Incoming Call Identification (Caller ID) – Caller ID provides the customer with the telephone number of the calling party and is intended solely for the use of the Individual Voice Channels **for Custom** Access Solutions subscriber. (T)

[1] A minimum of 12 Individual Voice Channels is required when provisioned with ISDN-PRI functionality and each configuration requires one D-channel. For example, when a customer subscribes to 12 Individual Voice Channels with ISDN-PRI functionality, the customer is provided with 11 B-channels and one D-channel.

U28. DERIVED CHANNEL SERVICES

U28.1 INDIVIDUAL VOICE CHANNELS **FOR CUSTOM** ACCESS SOLUTIONS[SM] (Cont'd) (T)

U28.1.1 Description (Cont'd)

f. Individual Voice Channels with ISDN-PRI functionality provides functionality equivalent to ISDN-PRI Service as described in Section U24 of this tariff. All standard features included with ISDN-PRI Service are standard for Individual Voice Channels with ISDN-PRI functionality. In addition, optional features available with ISDN-PRI Service are available with Individual Voice Channels with ISDN-PRI functionality, with the exception of D-Channel Backup and Circular Hunt. Optional features are provided at the rates and charges specified in Section U24 of this tariff on a per 1.544 Mbps facility basis.

U28.1.2 Definitions

a. Digital Access and Cross-connect System (DACS) – A digital switching device for routing and switching T-1 lines, and DS0 portions of lines, among multiple T-1 ports. The DACS performs all the functions of a normal "switch" except connections are typically setup in advance of the call, not together with the call.

b. **Custom** Access Solutions – Provides for the integration of multiple voice and data channels over the same 1.544 Mbps facility, as referenced in **the** Local Telephone Companies' FCC Tariff No. **1**, Section 8.7. (T) | (T)

U28.1.3 General Regulations

a. The regulations and rates specified herein for Individual Voice Channels **for Custom** Access Solutions are in addition to the applicable regulations and rates in other tariffs and other sections of this tariff. Unless specified, the regulations for Individual Voice Channels **for Custom** Access Solutions apply in addition to the General Regulations set forth in Section U2 of this tariff. (T) (T) (T)

b. Individual Voice Channels **for Custom** Access Solutions is provided subject to the availability of appropriate facilities as determined by the Company. Service inquiries will be necessary to determine availability. (T)

c. Customer Premise Equipment (CPE) that is compatible with Individual Voice Channels **for Custom** Access Solutions is the customer's responsibility to provision. (T)

d. The Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provisioning of Individual Voice Channels **for Custom** Access Solutions render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance. (T)

U28. DERIVED CHANNEL SERVICES

U28.1 INDIVIDUAL VOICE CHANNELS **FOR CUSTOM** ACCESS SOLUTIONS[SM] (Cont'd) (T)

U28.1.3 General Regulations (Cont'd)

e. Individual Voice Channels **for Custom** Access Solutions is only available where facilities permit. (T)

f. Customers may disconnect Individual Voice Channels **for Custom** Access Solutions, without penalty, should the total of the monthly recurring rates associated with Individual Voice Channels **for Custom** Access Solutions increase by 10% or more at any one time. (T) (T)

g. Custom Calling and Expresstouch Services are available as specified in Section U13 of this tariff at the applicable tariffed recurring rates.

h. One Directory Listing will be provided per 1.544 Mbps facility. Additional Directory Listings are available as specified in Section U6 of this tariff.

U28.1.4 Service Components

a. Individual Voice Channels - A monthly rate associated with the provision of voice channels **over Custom** Access Solutions. **Custom** Access Solutions is found in **the** Local Telephone Company's FCC Tariff No. **1** Section 8.7. Individual Voice Channels can be purchased in increments of 6, 8, 10, 12, 14, 16, 18 or 20 voice channels. Individual Voice Channels with ISDN-PRI functionality can be purchased in increments of 12, 14, 16, 18 or 20 voice channels. (T) (T)

b. All other service components apply as found in **the** Local Telephone Company's FCC Tariff No. 1, Section 8.7. (T)

U28.1.5 Application of Rates

a. The monthly rate per Individual Voice Channel includes all mandatory and applicable Local Service Areas and Local Measured Service (LMS) charges. Individual Voice Channels receive the same local calling area as any other form of basic local exchange service.

b. Optional toll and extended local calling plans are available as specified in this tariff at the applicable tariffed recurring rates and usage charges.

c. All federal and state surcharges apply per Individual Voice Channel, including, but not limited to, 9-1-1 surcharges and Telecommunications Relay Service (TRS) surcharges.

U28. DERIVED CHANNEL SERVICES

U28.1 INDIVIDUAL VOICE CHANNELS **FOR CUSTOM** ACCESS SOLUTIONS (Cont'd) (T)

U28.1.5 Application of Rates (Cont'd)

d. Federal monthly end user charges apply as described in **the** Local Telephone Company's FCC Tariff No. **1,** Section 4. (e.g., End User Common Line (EUCL), Presubscribed Interexchange Carrier Charge (PICC), Line Port Charge (LPC), Local Number Portability (LNP), Federal Universal Service Fund (USF)). (T) (T)

e. If applicable, monthly end user charges apply.

U28.1.6 Rates and Charges

	Monthly Rate
a. Individual Voice Channel without ISDN-PRI functionality (per channel)	$ 24.00
b. Individual Voice Channel with ISDN-PRI functionality (per channel)	25.00

U100. OBSOLETE SERVICE OFFERINGS

CONTENTS

			Page No.	
U100.1	GENERAL		1	
U100.2	FOREIGN EXCHANGE SERVICE		1	
U100.3	PRIVATE AND LEASED LINES		1	
U100.4	BRIDGED SERVICE		2	
U100.5	POINT TO POINT (ONE-WAY) EXTENDED COMMUNITY CALLING SERVICE		3	
	U100.5.1	General	3	
	U100.5.2	Regulations	3	
	U100.5.3	Rates and Charges	4	
U100.6	**TRANSLINK**		5	(T)
	U100.6.1	Rates and Charges	5	
U100.7	VALUE CALLING PLANS		6	
	U100.7.1	Local Toll Volume Discount Plan Service	6	
	U100.7.2	Value Plus Service	7	
U100.8	CUSTOM CALLING SERVICES		9	
	U100.8.1	General	9	
	U100.8.2	Rates and Charges	9	
U100.9	ADVANCED BUSINESS CONNECTION SERVICE		10	
	U100.9.1	General	10	
	U100.9.2	Exchange Access Rates and Charges	12	
	U100.9.3	Basic System Features (Group A)	13	
	U100.9.4	Enhanced System Features (Group B)	14	
	U100.9.5	Business Set Feature Package (Group C)	14	
	U100.9.6	Enhanced Business Set Feature Package (Group D)	15	
	U100.9.7	Optional Features	15	
	U100.9.8	ABC Feature and Intercom Rates and Charges	30	

U100. OBSOLETE SERVICE OFFERINGS

CONTENTS

			Page No.	
U100.10	SPECIAL PACKAGED OFFERINGS		36	
	U100.10.1	Solutions – Residence	36	
	U100.10.2	Solutions – Business	36.1	
U100.11	FRAME RELAY SERVICE		37	
	U100.11.1	General	37	
	U100.11.2	Regulations	37	
	U100.11.3	Explanation of Terms	38	
	U100.11.4	Obligations of the Customer	40	
	U100.11.5	Obligations of the Company	40	
	U100.11.6	FRS Term Discount Plans (FRSTDPs)	41	
	U100.11.7	Rates and Charges	44	
U100.12	SWITCHLINK		50	
	U100.12.1	General	50	
	U100.12.2	Regulations	50	
	U100.12.3	Other System Features	51	
	U100.12.4	Rates and Charges	52	
	U100.12.5	Other Rates and Charges	52	
U100.13	CENTREX SERVICE			
	U100.13.1	General	53	
	U100.13.2	Basis of Offering	54	
	U100.13.3	Rates and Charges	55	
U100.14	EXPRESSTOUCH FEATURES			
	U100.14.1	General	56	
	U100.14.2	Rates and Charges	57	
U100.15	INTEGRATED SERVICES DIGITAL NETWORK-BASIC RATE INTERFACE (ISDN-BRI) (RESIDENCE ONLY)			
	U100.15.1	General	58	
	U100.15.2	Rates and Charges	63	
U100.16	FOREIGN EXCHANGE SERVICE (Residence Only)			
	U100.16.1	General	64	
	U100.16.2	**Types and Descriptions**	64.1	(C)
	U100.16.3	**Rates and Charges**	**64.2**	(N)
	U100.16.4	**Foreign Exchange Service Provided By Multiple Companies**	**64.6**	(N)

(M)

(M) Material previously found on this page now appears on First Revised Contents Page 3.

U100. OBSOLETE SERVICE OFFERINGS

CONTENTS

			Page No.	
U100.17	RESIDENTIAL ROTARY TRUNK HUNTING			(M)
	U100.17.1	General	65	
	U100.17.2	Rates and Charges	65	(M)
U100.18	SPECIAL PACKAGED OFFERINGS		36	
	U100.18.1	Restriction Options	36	
	U100.18.2	Rates and Charges	36	

(M) Material now found on this page previously appeared on Seventh Revised Contents Page 2.

U100. OBSOLETE SERVICE OFFERINGS

U100.1 GENERAL

a. Service offerings listed in this tariff are classified as obsolete according to the following types and each obsolete offering is designated by one (1) of these types:

Type A Not offered for new installations on and after the specified obsoleted date; any available units used only for additions to or replacements of existing service at the same location.

Type B Not offered for new installations on and after the specified obsoleted date at the rates and charges shown in the obsolete offering; the obsolete rates and charges apply only to those units in service on the specified date and continue to apply thereon until such units are discontinued.

Type C Unit no longer being manufactured; offered for new installation only as obtainable from existing stock.

Type D Any other arrangement; the specific provisions in each case being stated at the beginning of the text for the obsolete service offering affected.

b. Obsolete services are furnished subject to all the rules and regulations of this tariff the same as would be applicable if the service offering were not obsolete. For convenience in use, a Tariff Reference is provided as an aid in referring the reader to a specific Section of the tariff having a bearing on the obsolete service offering.

U100.2 FOREIGN EXCHANGE SERVICE

(Obsoleted 9/1/84, Type B, Tariff Reference, Section U9.)

	S&E Code	
For the distance from the applicant's location to the rate center of the foreign exchange area from which service is to be furnished, a mileage charge of $**4.00** per mile, or fraction thereof, airline measurement, will apply.	MCBEA	(I)

U100.3 PRIVATE AND LEASED LINES

(Obsoleted 9/1/84, Type B, Tariff Reference, Section U22.)

	Installation Charge	Monthly Rate	S&E Code	
(1) Between points in the same local service area for the first mile or fraction thereof, airline measurement	$10.00	$4.00	MBBAC MBBAC MOB MBAAC	
For each additional ¼ mile or fraction thereof		**1.50**	MBBAL MBBAL MOB MBAAB	(I)

U100. OBSOLETE SERVICE OFFERINGS

U100.3 PRIVATE AND LEASED LINES (Cont'd)

		Installation Charge	Monthly Rate	S&E Code	
(2)	Between points in different local services areas for entire distance per mile or fraction thereof, airline measurement	$10.00	$4.00	MBBAA MBAAA	5558 PL 5559 LL
(3)	Morse Circuit*	Refer to Section U3 of this tariff Business Individual Access Line			

SERIES 3000 TYPE 3002 DATA CHANNELS

a. Mileage Charges for Series 3000, Type 3002

		Installation Charge	Monthly Rate	S&E Code	
(1)	Between points in the same local service area for each mile or fraction thereof, airline measurement - 2 Wire	--	$ 4.00	MBPCA	2W 7944
	- 4 Wire	--	8.00	MBPCA	4W 7945
(2)	Between points in different local service areas for entire distance, each mile or fraction thereof, airline measurement - 2 Wire	--	5.00	MCPCA	2W 7946
	- 4 Wire	--	10.00	MCPCA	4W 7947

b. Terminal Charges for Series 3000, Type 3002

(1)	Service Terminal - This arrangement is required on each premise to provide one (1) connection to the channel service Private Line Data Terminal	$55.00	12.90	PACBTT1	7948
(2)	Multi-Station Service Terminal - This arrangement is required on each premise to provide two (2) or more connections to the channel service Multi-Station Private Line	76.00	22.25	PACBTT1MUL	7949
(3)	Multi-Point Service Arrangements - These arrangements are required where more than two (2) premises are connected to the channel service Multi-Point Private Line	89.00	7.70	PACBTDJ	7950

U100.4 BRIDGED SERVICE
(Obsoleted 2/11/82, Type B, Tariff Reference, Section U13.)

a. Bridged Service provides for the serving of two (2) or more different premises where one (1) or more outside plant facilities must be bridged on the main frame in the central office to be served by the same line circuit. The same or different telephone numbers may be provided on the different premises.

b. Bridged Service may be provided only in connection with individual Central Office Access Line service. Separate exchange service is not required on the other premises.

* Zone mileage charges will apply, where applicable.

U100. OBSOLETE SERVICE OFFERINGS

U100.4 BRIDGED SERVICE (Cont'd)

c. Bridged Service and/or specialized ringing may be installed providing facilities are available and technical equipment limitations in each specialized case permit.

d. Directory listings may be provided, each showing the different address where each of the separate services are located.

e. The business and/or residential individual Central Office Access Line rates and charges, as appropriate, will apply to each of the services provided on the separate premises.

U100. OBSOLETE SERVICE OFFERINGS

U100.5 POINT TO POINT (ONE-WAY) EXTENDED COMMUNITY CALLING SERVICE

U100.5.1 GENERAL

a. Point to Point (one-way) Extended Community Calling is an optional, timed, one-way outward calling service applicable to intrastate Dial Station-to-Station long distance (local toll) calls placed to telephones in the customer's Measured Time Service area as set out in Section U100.5.3 following. All calls to the Measured Time Service area must be dialed by the customer on a Station-to-Station, sent paid basis. All other long distance (local toll) calls will be billed as regular long distance (local toll) calls.

U100.5.2 REGULATIONS

a. Point to Point (one-way) Extended Community Calling Service may be provided with business individual line service including Private Branch Exchange Service and residence service in exchanges as specified in Section U100.5.3 following. Point to Point (one-way)Extended Community Calling Service may also be provided for the use of hotels, motels, hospitals, telephone answering firms and other businesses of similar nature, but only for administrative purposes, and may not be extended to other users of the customer's service such as guests, patients or clients. No concession is allowed on Point to Point (one-way) Extended Community Calling Service.

b. Point to Point (one-way) Extended Community Calling Service may not be provided in conjunction with
Payphone (T)
Line Service, nor with Foreign Exchange Service. The service is not represented as adapted for interconnection (T)
with other services to extend a two-point connection.

c. Calls to the Measured Time Service area are calculated in terms of a minimum initial period of one-half hour for residence and business service. Service in addition to the minimum initial period is calculated in increments of one-tenth hour or fraction thereof. A minimum of one (1) minute applies to each completed call and the minimum contract period is one (1) month. Adjustments will not be applicable until the subscriber has used a minimum of one-half hour's service.

d. The rates shown in Section U100.5.3 following apply to the customer's initial line and all messages sent from these services will be accounted for as if sent from the initial line or main number. Itemized message billing is not provided with Point to Point (one-way) Extended Community Calling Service.

e. Calls made to the Measured Time Service area must be dialed by the customer on a Station-to-Station sent paid basis without operator assistance, except that the operator will reestablish an interrupted call after the called number has been reached. An operator may also record the originating numbers when automatic equipment is not available.

f. The offering of this service is subject to availability of facilities as determined by the Company.

NOTE: Implemented April 15, 1997 pending resolution of Docket No. 97-079-C and Docket No. 97-080-C.

U100. OBSOLETE SERVICE OFFERINGS

U100.5 POINT TO POINT (ONE WAY) EXTENDED COMMUNITY CALLING SERVICE (Cont'd)

U100.5.3 RATES AND CHARGES

a. The following charges apply for Point to Point (one-way) Extended Community Calling Service to a selected measured time service area and are in addition to the basic local exchange service monthly rate in the subscriber's exchange.

	Subscribers Exchange	Terminating Exchange	First 1/2 Hour	Each Additional 1/10 Hour	S&E Code
(1)	Business				
	Cross Hill	Laurens	$2.35	$0.45	ASBSTLPC-L
(2)	Residence				
	Cross Hill	Laurens	2.35	0.45	ASBSTLPC-L

U100. OBSOLETE SERVICE OFFERINGS

U100.6 **TRANSLINK** (T)

(Obsoleted 8/1/95, Type B, Tariff Reference, Section U22.)

U100.6.1 RATES AND CHARGES

a. **TransLink** Service Termination (T)

(1) A **TransLink** Service Termination is furnished between a Serving Wire Center and a customer designated premises. Rates and charges are based on the airline distance between the Serving Wire Center and the customer's premises. (T)

(a) Service Termination Charge, per point of termination

		Nonrecurring Charge	Month to Month	24 to 48 Months	49 to 72 Months	73 to 96 Months	Within EAS Area	Outside EAS Area
(1)	First 1/2 Mile	$300.00	$85.00	$85.00	$85.00	$85.00	PBVH1FH MO/36/60/84	PDVHIFH
(2)	Each additional 1/2 mile, or fraction thereof	---	39.00	36.00	35.00	34.00	PBVH1AH MO/36/60/84	PDVH1AH

U100. OBSOLETE SERVICE OFFERINGS

U100.7 VALUE CALLING PLANS
(Obsoleted 9/1/96, Type B, Tariff Reference, Section U20.)

U100.7.1 LOCAL TOLL VOLUME DISCOUNT PLAN SERVICE

a. Description of Service

The Company's Local Toll Volume Discount Plan Service is furnished for Dial Station-to-Station intraLATA long distance (local toll) calls originated in the Company's exchanges. Eligible residential and business customers will receive from the Company a discount on such calls, based on total monthly usage. Eligibility is determined on the basis of total originating calling volumes as specified below. Customers subscribing to Local Toll Volume Discount Plan may not also subscribe to any other Local Toll Optional Calling Plan offered by the Company.

b. Applicability

The discounts offered under this Plan apply to:

(1) Total charges as applicable under Section U18.2.2.g of this tariff, less any additional charges, as specified in Section U18.2.2.g.(2) of this tariff for all intraLATA Long Distance (Local Toll) Message Telecommunications Service (MTS) originating calls in any of the Company's exchanges during a billing period.

(2) The applicable discount amount is determined on the basis of intraLATA billed revenue to a single billing number. The discount is not applicable for services initiated from a foreign central office.

c. Rates and Charges

(1) The following S&E Codes are associated with Local Toll Volume Discount:

S&E Code	
ASBSTLP(PTD)	Piedmont LATA
ASBSTLP(MTD)	Midlands LATA
ASBSTLP(CTD)	Coastal LATA

(2) Monthly Rate

$2.00 (N)

(D)
(D)

(M)

(M)

(M) Material previously appearing on this page now appears on Page 6.1.

U100. OBSOLETE SERVICE OFFERINGS

U100.7 VALUE CALLING PLANS
(Obsoleted 9/1/96, Type B, Tariff Reference, Section U20.)

U100.7.1 LOCAL TOLL VOLUME DISCOUNT PLAN SERVICE (Cont'd)

c. Rates and Charges (Cont'd) (M)

(3) A non-recurring, non-refundable charge is billed on the first bill date after the Local Toll Volume Discount Plan Service is ordered. Rates may range between and include the minimum and maximums following:

Non-Recurring Rate $5.00 (T)(N)
(D)

(D)
(D)

d. Method of Determining Discount Amount

(1) Discounts apply incrementally against all intrastate intraLATA monthly billed revenue.

(C)

Discount Step	Monthly Billed Revenue	Discount
1	$ 5.01 - $ 25.00	10%
2	$ 25.01 - $350.00	20%
3	$350.01+	35%

(C) (M)

(M) Material now appearing on this page previously appeared on Third Revised Page 6.

U100. OBSOLETE SERVICE **OFFERINGS** (T)

U100.7 VALUE CALLING PLANS (Cont'd)

U100.7.2 VALUE PLUS SERVICE

a. Description and Availability of Service

(1) Value Plus is an experimental offering. The Company reserves the right to terminate this offering upon written notice to the subscriber and the Commission. This service is a specially designed Local Toll Optional Calling Plan applicable to residence customer Dialed Station-to-Station intrastate long distance (local toll) calls originated and terminated in the customer's LATA.

(2) This service is offered as Outward Service only.

(3) This service is available to residential customers only.

(4) Individual message detail is included as part of this service.

(5) This service is available only where the billing capability exists.

b. General Regulations

(1) The service is not subject to concessions.

(2) A customer may subscribe to only one (1) Local Toll Optional Calling Plan offered to residence customers by the Company.

(3) The minimum service period is one month (30 days).

(4) The fixed monthly rate will be prorated as specified in Section U100.7.2.e following when the customer's service is connected, disconnected, suspended or restored at a time other than the beginning of the customer's next billing period.

c. Use of the Service

(1) The service is furnished subject to all applicable regulations in Section U2 of this tariff.

(2) The service applies to all the local exchange lines of an account.

U100. OBSOLETE SERVICE OFFERINGS

U100.7 VALUE CALLING PLANS (Cont'd)

U100.7.2 VALUE PLUS SERVICE (Cont'd)

e. Rates and Charges

Monthly

(1) Method of Determining Monthly Charges

(a) Customer Dialed Station-to-Station intrastate intraLATA messages are rated using the prevailing local toll rates and procedures as set forth in Section U18.2.2.g of this tariff and accumulated throughout the customer's billing period.

(b) At the end of the billing period, the accumulated local toll charges for all Rate Periods will be discounted by the appropriate discount rate specified. The discount rates ***is*** listed below. (T)

Monthly Discount ***35%*** (T) (N)
(D)

(D)

(D)

(c) For a partial month's service, the fixed monthly rate is prorated based on the number of days in service divided by thirty (30) days.

(2) Monthly Rate (C)

The Monthly Rate is payable in advance.

Monthly Rate ***$2.00*** (C)

(3) Non-Recurring Charges

(a) A non-recurring, non-refundable charge is billed on the first bill date after the Value Plus Service is ***ordered.*** (D)

Non-Recurring Rate ***$5.00*** (N)
(D)

(D)

U100. OBSOLETE SERVICE OFFERINGS

U100.8 CUSTOM CALLING SERVICES

U100.8.1 GENERAL
(Obsoleted 12/8/97, Type B, Tariff Reference, Section U13.)

a. Speed Dial 30 (Z)

Provides for the calling of a local or long distance (local toll) telephone number by dialing an abbreviated code providing capacity for up to thirty (30) programmed numbers.

(Obsoleted 06/20/08, Type B, Tariff Reference, Section U13.) (N) (M)

b. Call **Waiting** (O) (T)

Provides a subscriber, busy on a call, with a tone signal when another caller is trying to reach that number. The subscriber may then hold the first call, answer the second and talk alternately on each call.

c. Hot Line (T)

Provides automatic routing of all calls to a predetermined number as soon as the telephone instrument is taken off hook. The predetermined number is assigned in the Central Office by the Company and cannot be invoked or revoked by the subscriber. The predetermined number may not be forwarded to a telephone operator or Company official number. The non-dial instrument used for Hot Line service cannot be used for normal telephone service.

d. Warm Line (T)

Allows automatic routing of calls to a predetermined telephone number when the station is off-hook for a specified time period. The predetermined number is assigned in the central office by the Company and cannot be invoked or revoked by the subscriber. The predetermined number may not be forwarded to an operator or Company official number. The Warm Line delay feature allows use of a standard telephone instrument and normal telephone service.

e. Call Waiting Options (T)

Provides Call Waiting ID by means of an Analog Display Services Integration (ADSI) compatible CPE display device as described above, and provides a variety of options for handling a second call. These options may be exercised without interrupting the current call. Options for call handling during an active call include answering the call, sending a “please hold” message, conferencing the caller with the current call or forwarding the caller to a voice mail system. This feature is only available in packages. (O) (M)

(O) Material now appearing on this page was previously found in Section U13, Seventeenth Revised Page 6; Nineteenth Revised Page 7; and Original Page 7.01.

(M) Material previously found on this page now appears in Section U100, Sixth Revised Page 9.2.

U100. OBSOLETE SERVICE OFFERINGS

U100.8 CUSTOM CALLING SERVICES (Cont'd)

U100.8.2 RATES AND CHARGES

a. Custom Calling Services
(Obsoleted 12/8/97, Type B, Tariff Reference, Section U13.)

	Monthly Rate	S&E Code	
(1) Speed Dial 30			
Residence	$**6.00**	FS31FLC	(I)
Business	1.50	FS31FLC	
(Obsoleted 06/20/08, Type B, Tariff Reference, Section U13.)			
(2) Call Waiting	**6.00**	FCW1FLC	(I)
(3) Hot Line	**5.00**	FHL1FLC(HOT)	(I)
(4) Warm Line	**5.00**	FHL1FLC(WRM)	(I)
(5) Call Waiting Options	N/A		

U100. OBSOLETE SERVICE OFFERINGS

U100.8 CUSTOM CALLING SERVICES (Cont'd)

U100.8.2 RATES AND CHARGES (Cont'd)

b. Custom Calling Service Packages
(Obsoleted 4/16/97, Type B, Tariff Reference, Section U13.)

	Monthly Rate	S&E Code	
(1) Call Waiting, Call Forwarding, Three-Way) Calling and Speed Dial 8			
Residence	$**8.25**	F4CTRLC	(I)
(2) Call Waiting, Call Forwarding and Three-Way Calling			
Business	5.25	F3CTRLC	
(3) Call Waiting - Enhanced Three-Way Calling and SignalRing			
Residence	**8.00**	NA1FLC(W3S)	(I)
Business	6.50		
(4) Call Waiting - Basic With Auto Call Return			
Residence	**8.00**	F2C1FLC(CW)	(I)
Business	**11.00**		(I)
(5) Call Waiting - Enhanced With Auto Call Return			
Residence	**9.00**	F2C1FLC(CWE)	(I)
Business	6.50	F2C1FLC(CWE)	

U100. OBSOLETE SERVICE OFFERINGS

U100.8 CUSTOM CALLING SERVICES (Cont'd)

U100.8.2 RATES AND CHARGES (Cont'd)

b. Custom Calling Service Packages (Cont'd)

(6) (Obsoleted 12/1/99, Type B, Tariff Reference Section U13.9)

		Monthly Rate	
Advantage Plus:	Enhanced Call Waiting Caller ID with Name (includes Anonymous Call Rejection) Return Call Call Waiting ID Call Forwarding No Answer-Fixed Call Forwarding Busy-Fixed Residence or Business	$16.00	(D) (D)

(7) (Obsoleted 03/06/06, Type B, Tariff Reference Section U13.9)

Package **5:**	Elite Enhanced Call Waiting Three-Way Calling Call Forwarding Return Call Repeat Dial Caller ID with Name (includes Anonymous Call Rejection) Call Waiting ID Call Waiting Options Call Forward No Answer-Fixed Call Forward Busy-Fixed Residence or Business	23.00	(C) (D)

(D)
(D)

U100. OBSOLETE SERVICE OFFERINGS

U100.8 CUSTOM CALLING SERVICES (Cont'd)

U100.8.2 RATES AND CHARGES (Cont'd)

b. Custom Calling Service Packages

(Obsoleted 06/20/08, Type B, Tariff Reference, Section U13.)

			Monthly Rate	
(8)	Package 1:	In Touch with Call Forwarding Enhanced Call Waiting Three-Way Calling Call Forwarding Call Forward No Answer-Fixed Call Forward Busy-Fixed Residence or Business	$ 9.00	(D)
(9)	Package 2:	In Touch with Return Call Enhanced Call Waiting Three-Way Calling Return Call Call Forward No Answer-Fixed Call Forward Busy-Fixed Residence or Business	13.00	(D)
(10)	Package 3:	Call Manager Enhanced Call Waiting Three-Way Calling Call Forwarding Return Call Repeat Dial Call Forward No Answer-Fixed Call Forward Busy-Fixed Residence or Business	16.00	(D)
(11)	Package 4:	Essentials Enhanced Call **Waiting** Three-Way Calling Call Forwarding Return Call Repeat Dial Caller ID with Name (includes Anonymous Call Rejection) Speed Dial 8 Call Waiting ID Call Forward No Answer-Fixed Call Forward Busy-Fixed (i) Residence	18.00	(C) (D)

(D)
(D)

U100. OBSOLETE SERVICE OFFERINGS

U100.8 CUSTOM CALLING SERVICES (Cont'd)

U100.8.2 RATES AND CHARGES (Cont'd)

b. Custom Calling Service Packages

(Obsoleted 06/20/08, Type B, Tariff Reference, Section U13.)

			Monthly Rate	S&E Code	
(12)	Package 6:	Classics Calling Package			
		Three-Way Calling			
		Call Forwarding			
		Return Call			
		Caller ID with Name			
		(includes Anonymous Call Rejection)			(I)
		Call Forward No Answer-Fixed			
		Call Forward Busy-Fixed			
		Residence	$**18.00**	FPKCIDP	
		Business	16.00	FPKCIDP	
(13)	Package 7:	Priority Package			
		Call Forwarding			
		Call Forward No Answer-Fixed			
		Call Forward Busy-Fixed			
		Enhanced Call Waiting			
		Caller ID with Name			
		(includes Anonymous Call Rejection)			
		Residence	N/A		
		Business	12.00	FPKRLS	

U100. OBSOLETE SERVICE OFFERINGS

U100.9 ADVANCED BUSINESS CONNECTION^{sm} SERVICE (N)

(Obsoleted 1/27/98, Type B, Tariff Reference U13.)

U100.9.1 GENERAL

Advanced Business Connection (ABC) Service is a Central Office Communications System arrangement provided in connection with individual business lines from digital central office equipment located on Company premises.

a. ABC is provided subject to the availability of facilities, both central office and outside plant as determined by the Company. ABC Service is arranged to provide Direct Inward Dialing (DID) and Direct Outward Dialing (DOD) of exchange and long distance (local toll) message network calls to and from access lines and attendant positions of an ABC System.

b. ABC Exchange Originating Access provides outgoing access to local exchange, long distance (local toll) and private networks, and will be at the rates and charges as specified in Section U100.9.2 following.

c. An ABC System may comprise the following components:

- **ABC Exchange Network Access Register (NARs)**
- **ABC Intercom Lines**
- **Features**
- **Attendant Console Support Equipment**
- **Attendant Console(s)**
- **Station Sets**

d. ABC System Class-of-Service Restrictions include four (4) options as follows:

- **Fully Restricted Service**
- **Semi Restricted Service**
- **Local Toll Restricted Service**
- **Unrestricted Service**

e. ABC Service is intended to satisfy the intercommunication requirements of single business end users having single or multiple physical addresses. ABC Service is priced and continually provisioned based upon a single business end user. Volume discounts apply per location.

f. All exchange access lines terminating in an ABC System must be served by the same central office or associated remote switch, and may be extended to a Foreign Exchange.

g. Temporary suspension of service is not allowed for ABC lines.

h. ABC is offered on a Flat Rate basis only.

i. Customer-provided terminal equipment may be used with ABC Service subject to the provisions listed in Section U2. of this tariff.

j. The Company reserves the option to provide ABC Service at any size and distance from the serving central office under a Special Contract Arrangement under the rules and regulations in Section U5. of this tariff if, in the Company's judgment, the cost of providing that service is significantly different from the cost developed to support the rates in this tariff section.

k. Touch-Tone is required for ABC and is included in the ABC line rate. (N)

U100.9 ADVANCED BUSINESS CONNECTION^{sm} SERVICE (Cont'd) (N)

U100.9.1 GENERAL (Cont'd)

l. When ABC line(s) are terminated into customer-provided terminal equipment capable of switching and/or extending calls, each ABC line will require one ABC Exchange Network Access Register. If additional ABC lines not terminated into customer-provided terminal equipment capable of switching and/or extending calls are a part of the same ABC Group, additional NAR requirements will be based upon traffic sensitivity.

m. An ABC System will require at least one (1) ABC Exchange Network Access Register and two (2) ABC Lines. Basic System features will be required for each ABC Line, unless waived. Waiver will exist when Basic Features are not required for functionality.

n. Directory listings are provided as found in Section U6. of this tariff.

o. The assignment of telephone numbers and the sequence of the numbers assigned to an ABC service are made at the discretion of the Company. The Company does not guarantee to provide ABC telephone numbers arranged in a consecutive manner. At the request of the ABC subscriber, the Company will reserve telephone numbers to be used for future assignment. The Company will put forth reasonable effort to provide reserved telephone numbers arranged in a consecutive manner. The offering of reserved telephone numbers will be subject to the availability of unassigned or not reserved telephone numbers.

p. Music-on-Hold provides continuous broadcast of music to callers who are waiting for connection to a called party. (Requires separate ABC line and customer-provided music source.)

q. Code calling allows station access to customer-provided equipment by dialing an access code and a called party code. (Requires separate ABC line. Basic Feature Package requirement is waived.)

r. Dictation access and control provides access to customer-provided dictation-recording equipment via access code dialing. (Dual-tone multifrequency only. Requires separate ABC line. Basic Feature Package requirement is waived).

s. Loudspeaker paging access allows station and attendants access to customer-provided paging equipment via access code dialing. (A different access code is required for each paging system. Requires separate ABC line. Basic Feature Package requirement is waived.)

t. When an ABC System subscriber is a provider of products/services to (a) client(s) and requests client connectivity, the following rules/regulations are applicable:

(1) The rules/regulations established in Section U13.1. of this tariff, Extension Service, and rates established in Section U13.2 of this tariff, Extension Line Mileage. The rates established in Section U100.9.8 following, ABC Features And Intercom Rates, Trunk Termination. The ABC System subscriber will provide ABC System features to the client(s) at rates established in Section U100.9. of this tariff.

(2) Or, the rules/regulations established in Section U100.9 of this tariff, Advanced Business Connection^{sm} Service. Client connectivity will require a Custom Class-of-Service restricting access to the Exchange Network Access Register(s) of the ABC System subscriber.

The subscriber may elect that the Company bill the subscriber or individual client(s) for the connectivity. When the subscriber elects individual client(s) billing, a one-time establishment charge of $25.00 per client will be applicable in addition to the applicable charges as set forth in Section U4. of this tariff. (N)

U100. OBSOLETE SERVICE OFFERINGS

U100.9 ADVANCED BUSINESS CONNECTION SERVICE (Cont'd)

U100.9.2 EXCHANGE ACCESS RATES AND CHARGES

a. The following rates apply to the provision of ABC service from digital central offices equipped for ABC service.

b. Recurring

	Installation Charge	Monthly Rate	S&E Code	
ABC Exchange Network Access Register (Each)		$**55.00**	FCE1NAR	(I)

c. Nonrecurring

Service Connection Charges as found in Section U4. of this tariff apply for service establishment, moves and changes.

d. Credits and Surcharges

A surcharge that is equivalent to the charge for access to an Interexchange Carrier over a Trunk will apply to each Network Access Register. For each ABC line, a credit will be applied which, when combined with the preceding surcharge and with charges applied to ABC lines for access to Interexchange Carriers, will provide a monthly net billing equal to the Interexchange Carrier Access Charge for a Trunk multiplied by the number of subscriber's Network Access Registers.

U100. OBSOLETE SERVICE OFFERINGS

U100.9 ADVANCED BUSINESS CONNECTION^{sm} SERVICE (Cont'd) (N)

U100.9.3 BASIC SYSTEM FEATURES (Group A)

a. Basic system features (Group A) will include, but not be limited to, the following features:

(1) Automatic Line - Provides an automatic connection between a calling station that goes off-hook and a predetermined location.

(2) Call Forward - All Calls - Allows a customer to have incoming calls to a station automatically forwarded to a predetermined telephone number.

(3) Call Forward - Busy/No Answer - Automatically routes indialed calls to the attendant or preselected main station line when the called main station line is busy or doesn't answer within the ringing cycle.

(4) Call Park - Allows a station to park a call against its own directory number. The parked call can be retrieved from any station by dialing a feature access code and the directory number against which the call is parked.

(5) Call Pick Up - Allows a station to answer incoming calls directed to another station within a defined pickup group.

(6) Call Transfer With Three-Way Conference - Allows a station to transfer incoming calls to another extension or to the attendant.

(7) Call Waiting - Informs a station user, while on an established call, that a second call is waiting.

(8) Hold - Allows a station to hold one (1) call against its own directory number without attendant assistance by flashing the switchhook and dialing a code.

(9) Ring Again - Allows a station user encountering a busy station to be notified when the busy station becomes idle and to be placed automatically in a ring-again mode.

(10) Speed Call Short (10) - Provides for the calling of up to ten (10) numbers by dialing an abbreviated code.

(11) Data Call Protection - Protects data calls from interruption by preventing connection of test or busy-verification circuits to the line while the line is busy.

(12) Directed Call Pickup - Allows the user to answer a call that is ringing or another line within the same customer group.

(13) Make Set Busy (user invoke/revoke) - Allows the user to make the line or directory number busy to incoming calls.

(14) Last Number Redial - Enables the subscriber to redial the last called number by pressing a single key rather than dialing the entire number.

(15) Denial of Incoming Calls - Provides incoming ringing to an Attendant Console. (N)

U100. OBSOLETE SERVICE OFFERINGS

U100.9 ADVANCED BUSINESS CONNECTION^{sm} SERVICE (Cont'd) (N)

U100.9.4 ENHANCED SYSTEM FEATURES (Group B)

a. Enhanced system features (Group B) will include, but not be limited to, the following features:

(1) Speed Call Long (30) - Provides for the calling of up to thirty (30) numbers by dialing an abbreviated code.

(2) Executive Busy Override - Allows user to gain access to a busy station by flashing the hookswitch during the busy tone and dialing a feature code.

(3) Call Waiting Exempt - Allows the user to exempt the called station from both dialed call waiting and call waiting originating.

(4) Call Waiting Originating - Permits the user to impose call waiting on busy station.

(5) Dial Call Waiting - Permits the user to impose call waiting by dialing the activation code of that station.

(6) Directed Call Pickup Barge In - Allows the user to pickup a call resulting in a three-way call if the called party had answered.

(7) Call Back Queuing - Provides a station user encountering an all-trunks busy condition the option of being notified when a trunk becomes idle and then being automatically connected to the called number.

(8) Off Hook Queuing - Provides a station user encountering an all-trunks busy condition the option of having the call processed in a normal manner when a trunk becomes idle.

(9) Calling Name Display - Enables the name of the calling or called party to be displayed on incoming or outgoing calls, respectively. The names displayed are those data-filled through a service order to correspond to a particular directory number. This feature is provided for calls within ABC customer groups only.

U100.9.5 BUSINESS SET FEATURE PACKAGE (Group C)

a. System features for business sets (Group C) require digital telephones. These proprietary digital telephones provide one-button access to features and/or other stations, plus display function. All features listed in Group A (Section U100.9.3 preceding) and Group B (Section U100.9.4 preceding) are available to Group C subscribers. (N)

U100.9 ADVANCED BUSINESS CONNECTION^{sm} SERVICE (Cont'd) (N)

U100.9.6 ENHANCED BUSINESS SET FEATURE PACKAGE (Group D)

a. Following are features included in the Enhanced Business Set Feature Package (Group D). All features listed in Group A (Section U100.9.3 preceding) and Group B (Section U100.9.4 preceding) are available to Group D subscribers.

(1) Individual Page From Group Intercom - Allows a group intercom member to page another group member using the built in speaker on the business set. Group Intercom enables a customer to terminate on a member of a pre-designated group by using abbreviated dialing.

(2) Last Number Redial - Allows a business set user to redial the last number called from the set with either a single key or a designated access code.

(3) Make Set Busy Except Group Intercom - Allows a business set user to continue to receive Group Intercom calls when the Make Set Busy feature is activated. All other incoming calls receive either a busy tone or other designated treatment.

(4) Multiple Appearance Directory Number Bridging - Enables a Multiple Appearance Directory Number (MADN) to establish a three-way call during a bridged state.

(5) Call Park Recall Identification - Enables a business set user to distinguish Call Park recall from other types of calls.

(6) Enhanced Multiple Appearance Directory Number (MADN) Call Control - Further defines the operating characteristics of single and multiple bridged MADN calls through the use of a datafilled table.

(7) Group Intercom All Call - Allows any business set user, who is a member of a Group Intercom (GIC) group, to simultaneously page up to twenty-nine (29) predefined business sets in the same GIC group. Users hear the page over their own set's built-in speaker and can respond to the originator.

(8) Multiple Appearance Directory Number (MADN) Cut-off on Disconnect - Automatically takes down the conference bridge when the incoming caller disconnects on a MADN bridging arrangement.

(9) Originating/Terminating Line Select - Provides business set users, via programming, a variety of line-selection options for originating and terminating calls.

(10) Privacy Release Conference Control - Allows MADNs to use combinations of three (3) and six (6) port conference circuits to establish bridges with two (2) through thirty (30) conferees.

(11) Repeated Alert for Meridian Business Set - Generates a series of up to seven warning tones to a set in use to indicate that another incoming call has terminated on the set and that a caller is waiting.

(12) Ring Again on Idle Meridian Business Set - Prevents a business set from receiving Ring Again callback while on another call.

U100.9.7 OPTIONAL FEATURES

a. Attendant Service

(1) Attendant service is offered in conjunction with customer-provided attendant consoles.

(2) The customer may obtain a system-compatible attendant console from the Company or any other source.

(3) The customer must subscribe to the appropriate number of individual exchange service lines equipped with ABC service, as required by the customer's equipment for connection of customer-provided attendant consoles. (N)

U100.9 ADVANCED BUSINESS CONNECTION^{sm} SERVICE (Cont'd) (N)

U100.9.7 OPTIONAL FEATURES (Cont'd)

a. Attendant Service (Cont'd)

(4) Following is a list of the attendant features and descriptions provided in connection with ABC service:

(a) Access to Paging - Allows an attendant to gain access to customer-provided loudspeaker paging equipment to summon an individual over speakers located throughout the customer's premises.

(b) Autodial - Permits an attendant to dial frequently called numbers by depressing a feature key.

(c) Call Park Recall Timer - Provides a separate timer for calls parked by the attendant. The timer defines the maximum time period that a call can spend in the parked mode after which time the attendant is recalled.

(d) Call Selection - Enables an attendant to answer incoming calls in the order they are received, regardless of the incoming call type.

(e) Ring Again - This feature allows the attendant to extend an incoming call to a busy station.

(f) Conference - Allows the attendant to establish a maximum six-port conference call (not including the attendant).

(g) Speed Calling - Allows an attendant to dial frequently dialed numbers by depressing a speed call key and dialing one (1) or two (2) digits instead of all digits in the number.

(h) Transfer - With this feature, a call that is transferred by a station to the attendant by either flashing or by flashing and dialing zero is queued on a first in, first out basis.

(5) Requires one (1) ABC line and two (2) Data Circuits (Section U22. of this tariff). Basic Feature Package requirement is waived.

b. Optional system features will include, but not be limited to, the following features:

(1) Customized Class-of-Service Restrictions - Customer requested restriction different from the four (4) options stated in Section U100.9.1.d. preceding.

(2) Authorization Codes - These codes are used to assign a temporary NCOS, when validated, to a restricted station for use by authorized personnel.

(3) Busy Hunting - A call-completion feature that includes the likelihood of an incoming call being completed within a customer-defined group. Busy Hunting optional arrangement feature(s) include directory number hunting, distributed line hunting or multi-line hunting.

(4) Multiple Appearance-Directory Number - A directory number that is assigned to more than one (1) station.

(5) Uniform Call Distribution - This service allows for an even distribution of incoming calls to a listed directory number over a group of Unity^{sm} or other 500/2500 type sets. Each station has its own directory number. Included with this feature is the provision of message announcement for calls in queuing. The customer will be responsible for providing the compatible tape and the announcement.

(6) Group Speed Calling - This list has one (1) line designated as the controller. Only the controller can do moves, adds and changes to the list. This feature allows a user to place calls to a previously designated list of recently dialed numbers by dialing a speed-calling code.

(7) Group Inter-Com - Enables a customer to terminate on a number of a predesignated group by using abbreviated dialing. (N)

U100. OBSOLETE SERVICE OFFERINGS

U100.9 ADVANCED BUSINESS CONNECTION^{sm} SERVICE (Cont'd) (N)

U100.9.7 OPTIONAL FEATURES (Cont'd)

b. (Cont'd)

(8) ABC Secondary Directory Number - Directory number not associated with a line, but assigned for use with priority hunting.

(9) Local Toll Cost Control Package

(a) Automatic Route Selection - Provides trunk-routes that search in order to locate an idle outgoing trunk.

(b) Expensive Route Warning - Provides a warning tone to indicate that the idle outgoing trunk selected is not the preferred routing.

(10) Code Restrictions - Provides up to fifteen (15) different levels of translation capabilities to define NPA or NXX restrictions for stations or groups of stations within a customer group.

(11) Auto Answer Back - Allows any incoming call to the Primary Directory Number of the set to be automatically answered after four seconds.

(12) Business Set Key Short Hunt - Hunting for an idle directory number starts with the dialed number and continues up to the keys of a business set. Hunting is not circular.

(13) Music-On-Hold for Business Sets - Provides the music-on-hold capability to calls that terminate on business sets. When a call is put on hold, the caller hears music, announcement, silence or a combination of the three (3) treatments.

(14) Group Intercom All Call - Enables any Business Set User who is a member of a Group Intercom group to simultaneously page up to twenty-nine (29) predefined Business Set-equipped members of the same Group Intercom group.

(15) Station Control Conference - Enables an ABC customer to hold a conference call by dialing a directory number at a specified time.

(16) Meet-Me-Conference - Allows up to thirty (30) conferees to hold a conference call by dialing a directory number a specified time.

(17) Preset Conference - Enables an ABC customer to establish a preset conference with up to fifty (50) conferees by dialing a specific directory number.

c. LanLink Service Feature provides simultaneous voice and data access over a single ABC line. Data access is at speeds up to 19.2 kbps for asynchronous communications.

(1) The Company shall not be responsible if changes in any of its equipment operations or procedures utilized in the provision of LanLink Service render any facilities and/or terminal equipment provided by a customer obsolete, require modification or alteration of such system/equipment or otherwise affect its use or performance. In such instance and when known in advance, the Company will notify customers of such changes.

(2) Charges for LanLink Service do not include any facilities or terminal equipment which may be required at the premise. Such facilities and/or equipment must be compatible with Company facilities. (N)

U100. OBSOLETE SERVICE OFFERINGS

U100.9 ADVANCED BUSINESS CONNECTION^{sm} SERVICE (Cont'd) (N)

U100.9.7 OPTIONAL FEATURES (Cont'd)

c. (Cont'd)

(3) LanLink service will provide its own data features. Optional data features will include, but not be limited to, the following data features:

(a) Automatic Line - Allows the user to be automatically connected to a frequently-dialed destination, without having to enter a directory number.

(b) Ring Again - Allows the user, on encountering a busy data line, to have the system monitor the called data line. When it becomes free, the system will alert the user and ring the called data line.

(c) Speed Calling - Allows frequently called numbers to be assigned to a list and automatically dialed.

(d) Last Number Redial - Allows the user to redial their last called number by pressing a single key rather than dialing the entire umber.

(e) Modem Pooling - Allows the user to communicate with analog, accept a data call and/or choice of modems with different speeds and/or options for digital transmission. Modem pooling may be provisioned as inward, outward or two-way.

(f) Closed User Group - Allows the user to build private subnetworks using the resources of the public network. Cannot be provisioned with modem pooling.

(g) Idle Time-Out Disconnect - Allows for automatic disconnect of an established call when data signaling/transmission does not occur for fifteen (15), thirty (30) or sixty (60) minutes.

(h) Automatic Modem Insertion - Allows the user to select an outbound modem pool by entering prefix digits before the called number digits.

d. Systems Manager^{sm} is an optional computer software-driven feature that enables ABC customers to activate/deactivate selected optional features and control station additions, deletions and moves to their ABC customer group. System Manager acts as an interface between the ABC customer and the Company switch. Either the customer or Company personnel may enter station rearrangements and associated effective dates into the System Manager. The System Manager interfaces with the Company switch to implement the following transactions:

- **Rearrangement of station numbers**
- **Change, add or remove ABC features**
- **Verify pending orders**
- **Schedule orders to be completed at some future time**
- **Activate/deactivate stations previously ordered by the ABC customer from the Company** (N)

U100. OBSOLETE SERVICE OFFERINGS

U100.9 ADVANCED BUSINESS CONNECTION^{sm} SERVICE (Cont'd) (N)

U100.9.7 OPTIONAL FEATURES (Cont'd)

d. (Cont'd)

(1) System Manager is provided in conjunction with a customer-provided personal computer and modem. The customer-provided equipment must be compatible with the System Manager. An additional ABC line or B-1 line as found in Sections U100.9. and U3. of this tariff, must be ordered by the customer to link the customer-provided personal computer to the Company master control unit.

(2) Any required changes in customer-provided equipment as a result of growth, desired enhancements or technological advancements will be the responsibility of the ABC customer.

(3) An ABC customer is not limited to any specific quantity of rearrangements when subscribing to the System Manager. Changes made by the System Manager to ABC stations will be batch processed overnight and will become effective the next working day. In addition, System Manager allows the ABC customer to schedule a change to become effective at a future date, as determined by the ABC customer.

(4) The System Manager will check the proposed station changes prior to becoming effective. Any errors found by the System Manager will not be implemented and will be provided to Company and customer personnel.

(5) System Manager may not be compatible with all ABC features. Certain ABC stations may be specified by the customer to be exempt from this feature. Additionally, Company personnel may choose to limit the features which are assignable and to determine whether an ABC customer may have the capability to activate and/or deactivate stations.

(6) An ABC customer will not be assessed a regulated service order charge when inputting their own station rearrangements into the System Manager. A regulated service order charge will apply when an ABC customer requests Company personnel to input station rearrangements (including expedited requests).

(7) Initial training for the System Manager Operator (as determined by the ABC customer) in the use of this feature is included at the time the feature is put into service. Any customer training or assistance necessary after the initial establishment of the feature is the responsibility of the customer or may be secured from the Company at prevailing rates for training services.

(8) System Manager enables the ABC customer to create a variety of reports as often as desired to show transactions processed in a given period and the status of pending requests and to query the system to obtain a list of stations with certain attributes, as defined by the ABC customer.

(9) The Company will be responsible for updating its billing and repair systems as well as any other affected systems as rearrangements are made to an ABC customer's stations either by the customer or by Company personnel. (N)

U100. OBSOLETE SERVICE OFFERINGS

U100.9 ADVANCED BUSINESS CONNECTION^{sm} SERVICE (Cont'd) (N)

U100.9.7 OPTIONAL FEATURES (Cont'd)

e. Automatic Call Distribution

(1) General

(a) Automatic Call Distribution is a digital central office service which provides advanced call distribution and queuing capabilities as an integrated function of ABC service.

(b) Automatic Call Distribution provides an optional data stream of events to a customer-provided downstream processor (Management Information System or MIS).

(c) This feature may be used with electronic or non-electronic telephone sets. An electronic telephone set is a multi-button telephone set that allows for feature activation or for directory numbers. A non-electronic telephone set requires an agent to dial codes to activate features.

(d) Automatic Call Distribution is available in conjunction with ABC service only.

(2) Regulations

(a) The customer must subscribe to and maintain a minimum of two (2) ACD positions and at least one (1) ACD Group.

(b) The customer must provide compatible premises equipment for MIS functionality. Some features may require a particular software release level in a customer-provided MIS to function to its fullest extent. Selection and maintenance of the MIS is the customer's responsibility.

(c) During collections or distribution of the customer's MIS data, due to faults or defects in telephone equipment, data may be destroyed. The Company shall not be liable, directly or indirectly for damages, unless caused by negligence of the Company in failing to maintain reasonable standards of maintenance and inspection and exercise reasonable supervision.

(d) ACD Agent positions may be equipped with electronic and/or non-electronic sets within the same system and group.

(e) Suspension of ACD service is not permitted.

(f) This service is provided subject to the availability of properly equipped digital central offices and facilities as determined by the company.

(g) The customer is required to pay the full rate of a chosen feature package regardless of present feature availability from the central office.

(h) The customer may elect to take ACD service on a month-to-month basis or on a term contract basis per ACD position. (N)

U100. OBSOLETE SERVICE OFFERINGS

U100.9 ADVANCED BUSINESS CONNECTION^{sm} SERVICE (Cont'd) (N)

U100.9.7 OPTIONAL FEATURES (Cont'd)

e. Automatic Call Distribution (Cont'd)

(2) Regulations (Cont'd)

(i) The minimum contract term is twelve (12) months and the maximum is sixty (60) months. The Company guarantees the rates against Company initiated increases for the duration of the contract term. However, additional feature packages, including Enhanced ACD features, Optional ACD features and features for ACD on 2500 sets, can be added during the contract term at the rates in effect at the time the addition is ordered.

(j) If a customer subscribing to ACD service on a term contract basis chooses to terminate service in whole or in part after the installation of the service, but prior to the completion of the term, the customer is obliged to pay a cost recovery charge. The cost recovery charge for ACD positions that have been in service less than the selected contract term is calculated as follows:

Number of ACD Positions Disconnected	**X**	**Monthly Rate for Each ACD Position Including Options Associated with Individual Positions**	**X**	**Remaining Months of the Term Contract**	**X**	**80%**

(k) Upon expiration of the term contract, the customer may elect to continue the service at the then current month-to-month rate or the customer may elect a new contract term at the then current rate.

(l) This service is subject to all general regulations applicable to the provision of service by the Company as specified in Section U2. of this tariff.

(3) Basic ACD Features

Basic ACD features will include, but not be limited to, the following features:

(a) Abandoned-Call Clearing - Provides for the removal of a call when a caller abandons either while in an incoming call queue or after the call is presented to the agent position.

(b) ACD Directory Numbers - A unique number used to receive incoming ACD calls. Directory numbers can be up to seven (7) digits in length and are not associated with lines. Each ACD group can be assigned a total of seventeen (17) directory numbers.

(c) Agent Login Enhancement - Requires agents to enter an identification number when logging into an ACD group to ensure only assigned agents are able to login to a particular ACD group.

(d) Agent Queue - Ensures an even distribution of calls among agents by placing available agents in an agent queue on a first-in, first-out basis, with the agent waiting the longest receiving the first incoming call.

(e) Attendant Console to ACD - May be used to originate or extend calls to ACD directory numbers.

(f) Automatic Overflow - Enables a customer to specify both a maximum number of calls that be queued and a maximum anticipated waiting time for incoming calls to avoid lengthy delays.

(g) Call Delay Announcement - Provides an announcement to callers regarding the status of the call (in queue, all positions busy, etc.) when the delay exceeds the customer specified threshold. (N)

U100. OBSOLETE SERVICE OFFERINGS

U100.9 ADVANCED BUSINESS CONNECTION^{sm} SERVICE (Cont'd) (N)

U100.9.7 OPTIONAL FEATURES (Cont'd)

e. Automatic Call Distribution (Cont'd)

(3) Basic ACD Features (Cont'd)

(h) Call Forcing - Allows an agent to be presented with a call without activating a key. A short burst of tone alerts the agent before the call is connected.

(i) Called Name/Number Display - Provides a display of the directory number of an incoming call and the associated ACD group name.

(j) Call-Source Identification - Provides for the display, at the agent's position, of the incoming call facility.

(k) Call Transfer - Permits an agent connected to a calling party to transfer the call to another agent, supervisor, agent group or to a party external to the system.

(l) Call Transfer with Time - Allows a call that has been answered by an ACD agent and then transferred to another ACD group to be in the new group's highest priority queue based on the total time the call has previously been enqueued and talking in the original group.

(m) In-Calls Key - Enables an ACD agent using an electronic set to answer calls to any of the ACD group's seventeen (17) directory numbers by pressing the first key on the set.

(n) Incoming-Calls Queue - Places incoming calls in queue when all agent positions are busy.

(o) Make Set Busy - This feature removes an agent position from the idle-agent queue.

(p) Music on Delay - Provides the capability to continually broadcast music to callers who are waiting for connections to a called party (requires private line, Section U22. of this tariff and customer-provided music source).

(q) Night Service Recorded Announcement and Forward - Enables a recorded message to be given to after-hours callers before their calls are forwarded to a night service number or to an ACD group at another location.

(r) Night Treatment - Enables all incoming calls to receive customer specified night treatment when all answering positions are unmanned (agent positions are all "make set busy").

(s) Not-Ready Key - Prevents agent positions from receiving incoming calls. While the Not-Ready Key is activated, calls can be originated or terminated on any of the ACD position's Secondary Directory Numbers.

(t) Overflow Enhancement - Provides the capability to program up to four (4) ACD groups as potential overflow routes before a call is rerouted to the customer-specified overflow destination.

(u) Overflow of Enqueued Calls - Provides routing for enqueued incoming calls to a defined overflow queue for appropriate action. (N)

U100. OBSOLETE SERVICE OFFERINGS

U100.9 ADVANCED BUSINESS CONNECTION[sm] SERVICE (Cont'd) (N)

U100.9.7 OPTIONAL FEATURES (Cont'd)

e. Automatic Call Distribution (Cont'd)

(3) Basic ACD Features (Cont'd)

(v) Ring Threshold - Provides for the rerouting of a call when an agent does not answer the call within a preprogrammed time. The call is rerouted either to the longest idle agent or the front of the queue if there is no agent available.

(w) Secondary Directory Numbers - An agent's position can be equipped with additional directory numbers that are separate from the ACD feature. The Secondary ACD Directory Number(s) key is used by the agent to place or receive non-ACD calls.

(x) Supervisor Control of Night Service - Provides a supervisor with control of the initiation of the night service treatment for one (1) or more agent groups within the same ACD system.

(y) Three-Way Calling to ACD - Permits an agent or supervisor to establish a three-way conference call.

(z) Three-Way Call Chaining to ACD Interaction - Enables an ACD agent to be included as a member of a three-way call chain.

(aa) Transfer to Incalls Key - Allows an agent to transfer an ACD call to another agent's Incalls Key within the same customer group.

(4) Supervisor Features

(a) ACD Load Management - Enables supervisors to quickly reconfigure the structure and operational parameters of an ACD group to maximize the number of calls served or to alleviate work overloads. Parameters which can be modified include, but are not limited to:

- **Maximum wait time**
- **Maximum size of incoming call queue**
- **Ring Threshold**
- **Threshold overflow route**
- **Enhanced overflow route**
- **Night service route**
- **Director number assignments**
- **Recorded announcement assignment for each incoming call queue**
- **Priority of ACD directory numbers**
- **ACD group membership**
- **ACD agent/supervisor assignments**

(b) Agent Key - Enables a supervisor to call an agent by pressing the Call-Agent key followed by the key associated with a particular agent.

(c) Agent-Status Lamp - Allows the supervisor to keep track of the status of each agent position in the group. The supervisor must have one (1) key for each agent whose status the supervisor want to observe.

(d) Answer Agent Key - Permits a key to be reserved on the supervisor's position to be used only for answering calls from agents.

(e) Call Agent Key - Permits a supervisor to call an agent.

(f) Call-Supervisor Key - Provides the agent with quick access to the supervisor. (N)

U100. OBSOLETE SERVICE OFFERINGS

U100.9 ADVANCED BUSINESS CONNECTION^{sm} SERVICE(Cont'd) (N)

U100.9.7 OPTIONAL FEATURES (Cont'd)

e. Automatic Call Distribution (Cont'd)

(4) Supervisor Features (Cont'd)

(g) Display Agents Summary Key - Permits the supervisor to check the overall status of all agent positions assigned to the group.

(h) Display Queue-Status Key - Enables a supervisor to monitor queues of their own group or other agent groups.

(i) Extended Observe Agent - Allows a supervisor to observe calls presented on the In-Calls key of any agent or supervisor in any ACD group within the same customer group.

(j) Forced Agent Availability - Allows the ACD Supervisor to change the status of an agent's line from "Not Ready" to "Idle and Available".

(k) Multistage-Queue Status Display - Automatically updates and displays ACD enqueued call status information on a regular, near real-time basis.

(l) Observe-Agent Key - Permits a supervisor to listen to a conversation between an agent in that supervisor's group and a caller.

(m) Observe-Agent/Three-Way Calling - Enables a supervisor to monitor (visual) or observe (audio-monitor) three-way calls in which an ACD agent is taking part.

(5) Optional Features

(a) ACD Show - Provides basic management capabilities for administrative use by enabling the user to search for specific or general ACD information.

(b) Emergency Keys - Enables an agent to confer immediately with a supervisor or automatically connect a recording device in the event of a threatening or abusive call.

(c) Queue Status Lamps - Enables supervisors to determine which ACD groups need help and whether additional agents or a redistribution of agent positions is required to handle incoming calls more efficiently.

(6) Enhanced Features

This package provides the features necessary to send a Management Information System (MIS) data stream from the ACD system to a customer premises downstream processor.

(a) ACD Management Information System Interface - Enables a downstream processor to use a data stream to collect ACD information from the ACD system. The downstream processor can then use this information to produce real-time statistics and historical reports. In addition, this feature enables the supervisor to review statistics on ACD group status at customer specified intervals. (N)

U100. OBSOLETE SERVICE OFFERINGS

U100.9 ADVANCED BUSINESS CONNECTION^{sm} SERVICE (Cont'd)

U100.9.7 OPTIONAL FEATURES (Cont'd) (N)

e. Automatic Call Distribution (Cont'd)

(6) Enhanced Features (Cont'd)

(b) ACD Walkaway/Non-Immediate Cutoff - Provides for tracking of non-productive agent-to-customer time by requiring the agent to dial a three (3) digit code to identify the reason for unavailability every time the agent enters the Not Ready state. In addition, this feature enables an ACD agent in conversation with a caller, and who wants to join the Not Ready queue, to take the necessary steps to do so while the conversation is still taking place.

(c) Line-of-Business Code Key - Provides a supervisor with the capability to review a record of each incoming call's category and holding time in an environment with more than one (1) line of business.

(7) Automatic Call Distribution on 2500 Sets

Many ACD features that are available for Business Sets (electronic) can also be used with 2500 sets (non-electronic). 2500 sets can use any of the following ACD features that are available for Business Sets:

- **ACD Directory Number**
- **Incoming-Call Queue**
- **Call-Delay Announcement**
- **Music on Delay**
- **Automatic Overflow**
- **Abandoned Call Clearing**
- **Agent Queue**
- **Night Treatment**
- **Attendant Console to ACD**
- **Operational Measurement Data**
- **Overflow Enhancement**
- **Overflow of Enqueued Calls** (N)

U100.9 ADVANCED BUSINESS CONNECTION^{sm} SERVICE (Cont'd) (N)

U100.9.7 OPTIONAL FEATURES (Cont'd)

f. ExpressTouch® Service

(1) General

(a) ExpressTouch services are a group of central office-based call management features that forward the calling party's number to a terminating central office allowing customers to effectively manage their call flow. ExpressTouch services work only on calls that originate and terminate within ExpressTouch equipped offices, i.e., calls within a single ExpressTouch equipped office or calls between ExpressTouch equipped offices linked by Signaling System 7 (SS7) network technology,

(2) Regulations

(a) An ExpressTouch customer may employ available ExpressTouch features only under the following conditions:

(1) When both the ExpressTouch customer and the other party involved in the call are served from the same central office, even if the other party does not subscribe to ExpressTouch.

(2) When both the ExpressTouch customer and the other party involved in the call are served from different central offices which are linked by facilities that can handle the delivery of the calling number or name, even if the other party does not subscribe to ExpressTouch.

(c) Certain features require the availability of multiple NARs and may, therefore, affect the total number of NARs required.

(3) Features

(a) Return Call

Return Call enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered or the number is known. The customer can dial an activation code to request that the network place the call.

If the called line is available, the call is completed. If the called line is not available (busy or not answered) and the Return Call feature is activated, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty (30) minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the calling customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed. If the customer has Calling Number Delivery, the calling party's number will be displayed simultaneously with the distinctive ring.

If the last incoming call originated from a telephone where delivery of the number was suppressed, either via per call or per line blocking, the Return Call feature will not activate.

(b) Repeat Dialing

Repeat Dialing, when activated, automatically redials the last number the customer dialed if the call was answered, not answered or busy. If the called line is available, the call will be placed. If the called line is not available, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty (30) minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed. (N)

U100. OBSOLETE SERVICE OFFERINGS

U100.9 ADVANCED BUSINESS CONNECTION^{sm} SERVICE (Cont'd) (N)

U100.9.7 OPTIONAL FEATURES (Cont'd)

f. ExpressTouch® Service (Cont'd)

(3) Features (Cont'd)

(c) Calling Number Delivery

Calling Number Delivery enables the display of the incoming calling telephone number on a Customer Premises Equipment (CPE) display device attached to the customer's telephone line. (NOTE: CPE must comply with Part 68 of the FCC Rules and Regulations). The number is delivered for continuous display during the silent period between the first and second ringing cycles. A telephone with display capability is required to receive and display the calling number information. The calling party must be part of the ExpressTouch network to have the number displayed.

The calling number for a call that has been call forwarded will be displayed on the forwarded station if it has the Calling Number Delivery feature.

The Company will forward all telephone numbers, subject to technical limitations, including telephone numbers associated with Nonpublished Listing Service described in other sections of this tariff. Numbers from non-ExpressTouch offices cannot be delivered.

(d) Caller ID - Name and Number

Caller ID - Name and Number enables the display of the number of the calling party and the name (up to fifteen (15) characters) associated with the calling party's directory listing on a Customer Premises Equipment (CPE) display device attached to the customer's telephone line. The calling party's number and associated name are delivered for continuous display during the silent period between the first and second ringing cycles. A telephone with display capability is required to receive and display the calling number and name. The calling party must be part of the ExpressTouch network.

The Company will forward all telephone numbers and associated names, subject to technical limitations, including telephone numbers and associated names of customers subscribing to Nonpublished Listing Service described in other sections of this tariff. Numbers and associated names from non-ExpressTouch offices cannot be delivered.

(e) Selective Call Forward

Selective Call Forward allows subscribers to give priority treatment to certain calls by transferring only those calls originating from a subscriber-designated list of telephone numbers. The subscriber may include up to twelve (12) telephone numbers from the ExpressTouch service area on the Selective Call Forward list. The feature screens incoming calls against the subscriber's list. Calls coming from a number on the subscriber's list are forwarded to another telephone number designated by the subscriber.

Subscribers activate and deactivate the feature by dialing an access code. Automatic announcements tell subscribers whether the feature is activated or deactivated, what directory numbers are on the screening list and the forward-to directory number. Subscribers can modify this information in response to prompts from the Company's central office equipment. (N)

U100. OBSOLETE SERVICE OFFERINGS

U100.9 ADVANCED BUSINESS CONNECTION^{sm} SERVICE (Cont'd) (N)

U100.9.7 OPTIONAL FEATURES (Cont'd

f. ExpressTouch® Service (Cont'd)

(3) Features (Cont'd)

(f) Selective Call Acceptance

Selective Call Acceptance screens incoming calls against a list of subscriber-specified directory numbers and accepts only those calls from numbers on the list. Calls from other numbers within the ExpressTouch service area are denied access to the subscriber's line; callers receive an announcement stating that the called party is not accepting calls at this time. Calls from outside the ExpressTouch service area will ring normally.

This feature also controls access to computer lines for security reasons by restricting directory numbers that can terminate to computer lines.

Subscribers can include up to twelve (12) numbers from within the ExpressTouch service area on their Selective Call Acceptance list. Subscribers dial an access code to activate or deactivate the feature, determine status of the feature, review the Selective Call Acceptance list and add or delete numbers from the list.

(g) Selective Call Rejection

Selective Call Rejection allows subscribers to reject incoming calls from up to twelve (12) numbers on a list designated by the subscriber. Subscribers may create the Selective Call Rejection screening list from among telephone numbers within the ExpressTouch service area. When a call is placed to the subscriber's number from a number on the screening list, the caller receives an announcement that the called party is not accepting calls at this time.

By dialing a code immediately after an unwanted call is received, subscribers can add the last incoming call number to their Selective Call Rejection list even if the number is unknown to them.

Selective Call Rejection will not operate if the incoming call number is outside the ExpressTouch service area.

Subscribers may activate and deactivate the feature, determine feature status, review the directory number list and add or delete entries from the list by dialing access and modification codes.

(h) Signal Ring

With Signal Ring, incoming calls from a preprogrammed screening list can be identified by a distinctive ringing pattern. If a subscriber is engaged in a conversation and a call from one of the listed numbers arrives, a distinctive call waiting tone accompanies the incoming call. This feature is enacted by dialing an access code and following programming instructions. (N)

U100. OBSOLETE SERVICE OFFERINGS

U100.9 ADVANCED BUSINESS CONNECTION^{sm} SERVICE (Cont'd) (N)

U100.9.7 OPTIONAL FEATURES (Cont'd

f. ExpressTouch® Service (Cont'd)

(3) Features (Cont'd)

(i) Calling Number Delivery Blocking - Per Call

Calling Number Delivery Blocking - Per Call allows a customer to temporarily prevent the transmission of that customer's Directory Number and/or Directory Name and thus control their availability to the called party.

The transmission of the Directory Number and/or Directory Name can be temporarily prevented on an as needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to prevent the transmission of the Directory Number and/or Directory Name.

Calling Number Delivery Blocking - Per Call will not prohibit the delivery of the calling party's telephone number to 800/888 Service customers. (N)

U100. OBSOLETE SERVICE OFFERINGS

U100.9 ADVANCED BUSINESS CONNECTION SERVICE (Cont'd)

U100.9.8 ABC FEATURE AND INTERCOM RATES AND CHARGES

a. The following rates and charges included in b. following apply to the provision of ABC service features from digital central offices equipped for ABC service.

b. Recurring

	Installation Charge	Monthly Rate	S&E Code	
(1) ABC Intercom Line (Each) Airline Measurement				
Up to: 1/4 Mile		$ **7.98**	1FCY(-25)	(I)
1/2 Mile		**9.08**	1FCY(-50)	
3/4 Mile		**10.18**	1FCY(-75)	
1 Mile		**11.28**	1FCY(1-0)	
1 1/2 Miles		**12.38**	1FCY(1-5)	
2 Miles		**13.48**	1FCY(2-0)	
2 1/2 Miles		**15.68**	1FCY(2-5)	
3 Miles		**18.98**	1FCY(3-0)	
3 1/2 Miles		**21.18**	1FCY(3-5)	
4 Miles		**24.48**	1FCY(4-0)	
4 1/2 Miles		**27.78**	1FCY(4-5)	
5 Miles		**31.08**	1FCY(5-0)	(I)
(2) Basic Feature Package (Any Six (6) Group A Features)		**2.20**/Line	FGR1FAB(BAS)	(I)
(a) Automatic Line			FAL1FAB	
(b) Call Forward-All Calls			FCF1FAB	
(c) Call Forward-Busy/No Answer			FCB1FAB	
(d) Call Park			FCP1FAB	
(e) Call Pick Up			FCU1FAB	
(f) Call Transfer w/3 Way Conf.			F3W1FAB	
(g) Call Waiting			FCW1FAB	
(h) Hold			FHT1FAB	
(i) Ring Again			FCM1FAB	
(j) Speed Call Short (10)			FS11FAB	
(k) Data Call Protection			FDP1FAB	
(l) Directed Call Pick Up			FP11FAB	
(m) Make Set Busy			FMB1FAB	
(n) Last Number Redial			FLN1FAB	
(o) Denial of Incoming Calls			FDI1FAB	
(3) Additional Group A or B Features (Each)		1.00/Line	**(ADD)	

**Use appropriate S&E Feature listed in Basic or Enhanced Package with suffix of (ADD)

U100. OBSOLETE SERVICE OFFERINGS

U100.9 ADVANCED BUSINESS CONNECTION SERVICE (Cont'd)

U100.9.8 ABC FEATURE AND INTERCOM RATES AND CHARGES (Cont'd)

b. Recurring (Cont'd)

	Installation Charge	Monthly Rate	S&E Code	
(4) Enhanced Feature Package (Group B)		$ **3.30**/Line	FGR1FAB(ENH)	(I)
(a) Speed Call Long (30)			FS31FAB	
(b) Exec. Busy Override			FBO1FAB	
(c) Call Waiting Exempt			FWU1FAB	
(d) Call Waiting Originating			FCO1FAB	
(e) Dial Call Waiting			FWT1FAB	
(f) Directed Call PU-Barge In			FP21FAB	
(g) Call Back Queuing			FCQ1FAB	
(h) Off-Hook Queuing			FOQ1FAB	
(i) Calling Name Display			FND1FAB	
(5) Business Set Feature Package (Group C)		**1.10**/Line	FBS1FAB	(I)
(6) Enhanced Business Set Feature Package (Any Four (4) Group D Features)	$ 15.00	3.00/Line	FBS1FAB(ENH)	
(7) Optional Features				
(a) Customized Class-of-Service Restrictions (CCOS)	180.00	**5.50**/CCOS	FRC1FAB	(I)
(b) Authorization Codes	1.00	**0.28**/Code	FAC1FAB	
(c) Busy Hunting	8.00	**5.50**/Hunt Grp.	FSH1FAB	(I)
(d) Multiple Appearance of Directory Number	N/A	**1.38**/Appr.	FNX1FAB	(I)
(e) Uniform Call Distribution	15.00	**11.00**/Line Cust.	FUC1FAB	(I)
(f) Group Speed Calling	N/A	25.00/Cust. Grp.	FG31FAB	
(g) Group Inter-Com	8.00	**1.38**/Line	FGI1FAB	(I)
(h) ABC Secondary Directory Number	4.00	**1.10**/Line	FSN1FAB	(I)
(i) Local Toll Cost Control Package	200.00	25.00/Cust. Grp.	FAR1FAB	
(j) Code Restrictions	8.00	2.00/Level	FCT1FAB	
(k) Reserved Telephone Number	N/A	1.00/Number	ASBONE1	
(l) Auto Answer Back	1.00	1.00/Number	FAB1FAB	
(m) Bus. Set Key Short Hunt	1.00	**0.28**/Dir. No.	FBD1FAB	(I)
(n) Music-On-Hold for Business Sets	1.00	**5.50**/Line	FAI1FAB	(I)
(o) Group Intercom All Call	10.00	**11.00**/Cust. Grp.	FGA1FAB	(I)
(p) Station Control Conference Number of Conferees:				
6	60.00	2.00/Line	FSL1FAB(6)	
9	60.00	3.00/Line	FSL1FAB(9)	
13	60.00	4.00/Line	FSL1FAB(13)	
17	60.00	5.00/Line	FSL1FAB(17)	
21	60.00	5.50/Line	FSL1FAB(21)	
25	60.00	6.00/Line	FSL1FAB(25)	
30	60.00	6.50/Line	FSL1FAB(30)	

U100. OBSOLETE SERVICE OFFERINGS

U100.9 ADVANCED BUSINESS CONNECTION SERVICE (Cont'd)

U100.9.8 ABC FEATURE AND INTERCOM RATES AND CHARGES (Cont'd)

b. Recurring (Cont'd)

	Installation Charge	Monthly Rate	S&E Code	
(8) Meet-Me-Conference				
Number of Conferees:				
3	$ 60.00	$ 10.00/Line	FMM1FAB(3)	
6	60.00	15.00/Line	FMM1FAB(6)	
9	60.00	**22.00**/Line	FMM1FAB(9)	(I)
13	60.00	25.00/Line	FMM1FAB(13)	
17	60.00	30.00/Line	FMM1FAB(17)	
21	60.00	35.00/Line	FMM1FAB(21)	
25	60.00	37.50/Line	FMM1FAB(25)	
30	60.00	40.00/Line	FMM1FAB(30)	
(9) Preset Conference				
Number of Conferees:				
1-25	$ 225.00	$ 75.00/Cust. Grp.	FPC1FAB(25)	
26-50	300.00	150.00/Cust. Grp.	FPC1FAB(50)	
(10) Truck Termination				
(a) FX, Tie Line, Private Line	$ 22.00	$ **16.50**/Termin.	FAF1TAG(REG)	(I)
(b) T-1 Facility	22.00	225.00/Termin.	FAF1TAG(T-1)	
(11) Attendant Console Service One (1) ABC Line and Two (2) Data Circuits (U22. of this tariff) also required	$ 500.00	$ **33.00**/Console	FAF1FAB	(I)
(12) LanLink				
(a) Service Feature	$ 10.00	$ 20.00	FCELLFE	
(b) Automatic Line	1.00	1.00	FCELLAL	
(c) Ring Again	1.00	1.00	FCELLCM	
(d) Speed Calling	1.00	1.00	FCELLS1	
(e) Last Number Redial	1.00	1.00	FCELLLN	
(f) Automatic Line, Ring Again, Speed Call & Last Number Redial	1.00	3.00	FCELLGR	
(g) Modem Pooling-In	2.50	3.00	FCELLMI	
Modem Pooling-Out	2.50	3.00	FCELLMO	
Modem Pooling-2-Way	2.50	5.00	FCELLM2	
(h) Closed User Group	1.00	5.00	FCELLCL	
(i) Idle Time-Out Disconnect	1.00	1.00	FCELLTO	
(j) Automatic Modem Insertion	2.00	1.00	FCELLAM	
(13) ABC System Manager				
Line Size: 1- 50	$ 500.00	$ 60.00	FCL1FAB(50)	
51-100	500.00	115.00	FCL1FAB(100)	
101-150	500.00	160.00	FCLIFAB(150)	
151-200	500.00	200.00	FCLIFAB(200)	
201-250	500.00	240.00	FCLIFAB(250)	
251-300	500.00	270.00	FCLIFAB(300)	
301-400	700.00	340.00	FCLIFAB(400)	
401-500	700.00	400.00	FCLIFAB(500)	
501-600	700.00	445.00	FCLIFAB(600)	
601-700	700.00	475.00	FCLIFAB(700)	
701-Up	1,000.00	500.00	FCLIFAB(UP)	

U100. OBSOLETE SERVICE OFFERINGS

U100.9 ADVANCED BUSINESS CONNECTION^{sm} SERVICE (Cont'd) (N)

U100.9.8 ABC FEATURE AND INTERCOM RATES AND CHARGES (Cont'd)

b. Recurring (Cont'd)

(14) The following rates and charges are applicable to Automatic Call Distribution Service in addition to the appropriate ABC Access Line Charge as specified in Section U100.9.2 preceding.

		Installation Charge	Month to Month Rates Current	Service Period Monthly Rates 12-36	36-60	S&E Code
(a)	ACD Service	$900.00	$12.00/ Position	$10.00	$ 9.00	FCE1SAD FCE1SAD(36) FCE1SAD(60)
(b)	Basic ACD Feature Package		7.00/ Position	6.50	6.00	FCEOMAD FCEOMAD(36) FCEOMAD(60)
(c)	Supervisor ACD Feature Package		10.00/ Position	8.00	6.00	FCEONAD FCEONAD(36) FCEONAD(60)
(d)	Optional ACD Features					
	(1) Queue Status Lamps		4.50/ Group	4.00	3.50	FCQ1FAD FCQ1FAD(36) FCQ1FAD(60)
	(2) Emergency Keys		30.00/ Supervisor Position	27.50	25.00	FCE1AAD FCE1AAD(36) FCE1AAD(60)
	(3) ACD Show*		6.00/ Group	5.00	4.00	FCEOSAD FCEOSAD(36) FCEOSAD(60)
(e)	Enhanced ACD Features					
	(1) Line-of-Business Code Key		2.50/ Position	2.00	1.50	FCT1FAD FCT1FAD(36) FCT1FAD(60)
	(2) ACD Walkaway/ Non-Immediate Cutoff		0.70/ Position	0.50	0.30	FCEOWAD FCEOWAD(36) FCEOWAD(60)
	(3) ACD Management Information System Interface*		1.80/ Position	1.40	1.00	FSL1MAD FSL1MAD(36) FSL1MAD(60)

***Requires a data circuit from the Company's central office to the customer's premises. Appropriate Data Circuit Charges apply as found in Section U22. of this tariff.**

U100. OBSOLETE SERVICE OFFERINGS

U100.9 ADVANCED BUSINESS CONNECTION SERVICE (Cont'd)

U100.9.8 ABC FEATURE AND INTERCOM RATES AND CHARGES (Cont'd)

b. Recurring (Cont'd)

(15) The following rates and charges are applicable to ExpressTouch Service features in addition to the appropriate ABC Access Line Charge as specified in Section U100.9.2 preceding.

	Monthly Rate Per Line	Monthly Rate Per ABC Customer Group	
(a) Return Call			(D)
1 - 10 Lines	$3.85	$ 22.00	
11 - 50 Lines	2.50	60.00	
51 - 100 Lines	2.00	125.00	
101 - 400 Lines	1.50	475.00	
400+ Lines	1.25	N/A	
(b) Repeat Dialing			
1 - 10 Lines	$3.50	$ 20.00	
11 - 50 Lines	2.50	60.00	
51 - 100 Lines	2.00	125.00	
101 - 400 Lines	1.50	**475.00**	(I)
400+ Lines	1.25	N/A	
(c) Calling Number Delivery			
1 - 10 Lines	$6.60	$ 30.00	
11 - 50 Lines	5.50	75.00	
51 - 100 Lines	4.40	150.00	
101 - 400 Lines	3.30	500.00	
400+ Lines	1.75	N/A	
(d) Caller ID - Name and Number			
1 - 10 Lines	$7.70	$ 40.00	
11 - 50 Lines	6.60	175.00	
51 - 100 Lines	5.50	300.00	
101 - 400 Lines	4.00	1000.00	
400+ Lines	2.75	N/A	(D)

U100. OBSOLETE SERVICE OFFERINGS

U100.9 ADVANCED BUSINESS CONNECTION SERVICE (Cont'd)

U100.9.8 ABC FEATURE AND INTERCOM RATES AND CHARGES (Cont'd)

b. Recurring (Cont'd)

(15) (Cont'd)

	Monthly Rate Per Line	S&E Code	Monthly Rate Per ABC Customer Group	S&E Code	
(e) Selective Call Forward					
1 - 10 Lines	$**3.30**	FTG1FAB(A)	$ 20.00	FTG1FAB(CGA)	(I)
11 - 50 Lines	2.75	FTG1FAB(B)	75.00	FTG1FAB(CGB)	
51 - 100 Lines	2.50	FTG1FAB(C)	150.00	FTG1FAB(CGC)	
101 - 400 Lines	2.00	FTG1FAB(D)	550.00	FTG1FAB(CGD)	
400+ Lines	1.75	FTG1FAB(E)	N/A		
(f) Selective Call Acceptance					
1 - 10 Lines	$3.00	FTJ1FAB(A)	$ 20.00	FTJ1FAB(CGA)	
11 - 50 Lines	2.75	FTJ1FAB(B)	75.00	FTJ1FAB(CGB)	
51 - 100 Lines	2.50	FTJ1FAB(C)	150.00	FTJ1FAB(CGC)	
101 - 400 Lines	2.00	FTJ1FAB(D)	550.00	FTJ1FAB(CGD)	
400+ Lines	1.75	FTJ1FAB(E)	N/A		
(g) Selective Call Rejection					
1 - 10 Lines	$**3.30**	FTH1FAB(A)	$ 20.00	FTH1FAB(CGA)	(I)
11 - 50 Lines	**3.03**	FTH1FAB(B)	75.00	FTH1FAB(CGB)	(I)
51 - 100 Lines	2.50	FTH1FAB(C)	150.00	FTH1FAB(CGC)	
101 - 400 Lines	2.00	FTH1FAB(D)	550.00	FTH1FAB(CGD)	
400+ Lines	1.75	FTH1FAB(E)	N/A		
(h) Signal Ring					
1 - 10 Lines	$3.00	FTF1FAB(A)	$ 20.00	FTF1FAB(CGA)	
11 - 50 Lines	2.75	FTF1FAB(B)	75.00	FTF1FAB(CGB)	
51 - 100 Lines	2.50	FTF1FAB(C)	150.00	FTF1FAB(CGC)	
101 - 400 Lines	2.00	FTF1FAB(D)	550.00	FTF1FAB(CGD)	
400+ Lines	1.75	FTF1FAB(E)	N/A		

U100. OBSOLETE SERVICE OFFERINGS

U100.9 ADVANCED BUSINESS CONNECTION SERVICE (Cont'd)

U100.9.8 ABC FEATURE AND INTERCOM RATES AND CHARGES (Cont'd)

b. Recurring (Cont'd)

(15) (Cont'd)

	Monthly Rate Per Line	Monthly Rate Per ABC Customer Group
(i) Calling Number Delivery Blocking – Per Call	$0.00	N/A

U100.10 SPECIAL PACKAGED OFFERINGS

U100.10.1 Solutions – Residence

a. General

Solutions is an optional residence service enrollment plan that permits a customer to receive Flat Rate Residential Individual Line Local Exchange Service plus features for a flat monthly rate, for each Solutions Package residence line provided.

Solutions customers may terminate their enrollment in this plan at any time upon notice to the Company. Unless terminated by the Solutions customer or the Company, a customer will remain enrolled in this Plan, as amended from time-to-time, with any applicable changes in rates.

b. Rates and Charges

Solutions Packages
(Obsoleted 12/1/99, Type B, Tariff Reference Section U27.1 - Sure Solution I and Custom Solution I)

		Monthly Rate	S&E Code	
(1)	Sure Solution I Local Exchange Service Custom Calling Package 5 60 minutes of Local Toll	$**35.95**	1FLCSMT	(I)
(2)	Custom Solution I Local Exchange Service Custom Calling Package 5	**30.95**	1FLCAAD	(I)

U100. OBSOLETE SERVICE OFFERINGS

U100.10 SPECIAL PACKAGED OFFERINGS (Cont'd)

U100.10.1 Solutions – Residence (Cont'd)

b. Rates and Charges (Cont'd)

Solutions Packages (Cont'd)
(Obsoleted 03/27/07, Type B, Tariff Reference Section U27.1)

		Monthly Rate	
			(D)
(3)	Ideal **Solution** Local Exchange Service Custom Calling Package 4 60 minutes of Local Toll	$ 35.95	(C) (D)
(4)	Sure **Solution II** Local Exchange Service Custom Calling Package 4	30.95	(C) (D)
(5)	Choice Solution Local Exchange Service Custom Calling Package 1 60 minutes of Local Toll	27.95	(D)
(6)	Standard Solution I Local Exchange Service Custom Calling Package 1	24.95	(D)
(7)	Basic Solution Local Exchange Service Custom Calling Package 6 60 minutes of Local Toll	35.95	(D)
(8)	Classic Solution Local Exchange Service Custom Calling Package 6	30.95	(D)

(D)
(D)

U100. OBSOLETE SERVICE OFFERINGS

U100.10 SPECIAL PACKAGED OFFERINGS (Cont'd)

U100.10.1 Solutions – Residence (Cont'd)

b. Rates and Charges (Cont'd)

Solutions Packages (Cont'd)
(Obsoleted 03/27/07, Type B, Tariff Reference Section U27.1)

		Monthly Rate	
			(D)
(9)	Core Solution Local Exchange Service Enhanced Call Waiting – Optional Call Forwarding Three-Way Calling Caller ID with Name (includes Anonymous Call Rejection) Repeat Dialing Return Call Call Forward No Answer-Fixed Call Forward Busy-Fixed Speed Dial 8 Selective Call Acceptance Selective Call Forwarding Selective Call Ring Selective Call Blocking	$ 36.75	(D) (D)
(10)	Clear Solution Local Exchange Service Call Forwarding Three-Way Calling Caller ID with Name (includes Anonymous Call Rejection) Repeat Dialing Return Call Call Forward No Answer-Fixed Call Forward Busy-Fixed Speed Dial 8 Selective Call Acceptance Selective Call Forwarding Selective Call Ring Selective Call Blocking	36.75	(D)

U100. OBSOLETE SERVICE OFFERINGS

U100.10.1 SOLUTIONS – RESIDENCE (Cont'd)

U100.10.1.1 RATES AND CHARGES (Cont'd)

a. Solutions Packages (Cont'd)
(Obsoleted 06/20/08, Type B, Tariff Reference, Section U27.)

		Monthly Rate	
(11)	Standard Solution II Local Exchange Service Custom Calling Package 1	$23.95	(D) (D)
(12)	Personal II Solution[1] Local Exchange Service Enhanced Call Waiting - Optional Call Waiting ID Call Forwarding Basic Three-Way Calling Caller ID with Name (includes Anonymous Call Rejection) Return Call Repeat Dial Call Forward No Answer-Fixed Call Forward Busy-Fixed Selective Call Forward	31.95	(D)
(13)	Home II **Solution** Local Exchange Service Enhanced Call Waiting - Optional Call Waiting ID Three-Way Calling Caller ID with Name (includes Anonymous Call Rejection) Call Forward No Answer-Fixed Call Forward Busy-Fixed	29.95	(C)
(14)	Safe and Sound II Solution[2] Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection)	24.95	(T)

(1) Privacy ID is available as an add-on to this package at the rate shown in Section U13.23.3.3. (D)

(2) Customers must purchase the deregulated services LineGuard or Data LineGuard and Home Phone Warranty. (D) (T)

U100. OBSOLETE SERVICE OFFERINGS

U100.10.1 SOLUTIONS – RESIDENCE (Cont'd)

U100.10.1.1 RATES AND CHARGES (Cont'd)

a. Solutions Packages (Cont'd)
(Obsoleted 06/20/08, Type B, Tariff Reference, Section U27.)

		Monthly Rate
(15)	Core Solution Plus Local Exchange Service Enhanced Call Waiting - Optional or Call Forwarding Three-Way Calling Caller ID with Name (includes Anonymous Call Rejection) Repeat Dial Return Call Call Forward No Answer-Fixed Call Forward Busy-Fixed Speed Dial 8 Selective Call Acceptance Selective Call Forwarding Selective Call Ring Selective Call Blocking Privacy ID	$40.75 (D)

U100. OBSOLETE SERVICE OFFERINGS

U100.10.1 SOLUTIONS – RESIDENCE (Cont'd)

U100.10.1.1 RATES AND CHARGES (Cont'd)

a. Solutions Packages (Cont'd)
(Obsoleted 07/15/11, Type B, Tariff Reference, Section U27.)

		Monthly Rate	
(16)	Simple Solution Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection) Speed Dial 8	19.99	(O) (T) (O)

(O) Material now appearing on this page was previously found in Section U27, Fifth Revised Page 3.3.

U100. OBSOLETE SERVICE OFFERINGS

U100.10 SPECIAL PACKAGED OFFERINGS (Cont'd)

U100.10.2 Solutions – Business

a. General

Solutions is an optional business service enrollment plan **that** permits a customer to receive **Flat Rate Business Individual Line Local Exchange Service plus features for** a flat monthly rate, for each Solutions Business Package business line provided. (T) (T)

Solutions customers may terminate their enrollment in this plan at any time upon notice to the Company. Unless terminated by the Solutions customer or the Company, a customer will remain enrolled in this Plan, as amended from time-to-time, with any applicable changes in rates.

b. Regulations

(1) Unless terminated by the Solutions customer or the Company, a customer will remain enrolled in this Plan, as amended from time-to-time, with any applicable changes in rate, for as long as this Plan continues to be offered by the Company.

(2) This Plan is not available with Business ISDN-BRI Service lines, Payphone Lines to customers who are or become toll restricted or to customers with five (5) or more business lines per location. Rotary Trunk Hunting is not available in conjunction with the Plan unless Rotary Trunk Hunting is included in a specific Solutions Package. The Plan cannot terminate to a key system, PBX or any other line trunking device. There can be only one business line per Solutions account and no more than three (3) Solutions accounts with the unlimited local calling option per location.

(3) No more than four (4) business lines can be enrolled with the Solutions option for each customer location, except for Sure Solution II, Priority Solution and Rotary Classic Solution with the unlimited calling option, which may have no more than three (3) lines. Customers with the unlimited local calling option and who also have multiple locations must have each location billed on a separate account.

U100. OBSOLETE SERVICE OFFERINGS

U100.10 SPECIAL PACKAGED OFFERINGS (Cont'd)

U100.10.2 Solutions – Business (Cont'd)

b. Regulations (Cont'd)

(4) Service Charges do not apply when Solutions replaces existing Local Exchange Service or if the customer requests a change from Solutions back to regular Local Exchange Service. Service Charges as described in Section U4 of this tariff apply for new and additional Solutions lines and moves of existing Solutions lines.

(5) Solutions customers are not eligible for promotional offerings associated with the Custom Calling Services included in this Plan, unless specifically provided for in a promotional offering.

(6) **Reserved For Future Use**. (T)

(7) Business customers enrolled in Solutions, who subsequently become subject to Company initiated toll restriction will have all existing Solutions lines converted to Business Exchange Service(s) with local toll MTS service, at the applicable tariff rates as described in Section U18.2 of this tariff. Service Charges will not apply for those existing lines converted, in-place, due to termination procedures. In addition, any optional services not affected by the termination procedures will convert to their applicable tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

(8) Prices of the individual services included in these packages may be higher or lower than the packaged offering.

c. Rates and Charges

Solutions Packages
(Obsoleted May 4, 2005, Type B, Tariff Reference Section U27.2 – Economy Solution II)

	Monthly Rate
(1) Economy Solution II[1]	$40.95
Local Exchange Service	
Choice of three of the following:	
Call Forward Features (Call Forward No Answer-Fixed plus Call Forward Busy-Fixed)	
Enhanced Call Waiting	
Caller ID with Name **(includes Anonymous Call Rejection)**	(T)
Three-Way Calling	
Repeat Dial	

[1] Customers must purchase any Embarq Communications, Inc. long distance plan.

U100. OBSOLETE SERVICE OFFERINGS

U100.10 SPECIAL PACKAGED OFFERINGS (Cont'd)

U100.10.2 Solutions - Business (Cont'd)

b. Rates and Charges (Cont'd)

Solutions Packages (Cont'd)

(Obsoleted June 16, 2005, Type B, Tariff Reference Section U27.2 – Ideal Solution, Choice Solution, Standard Solution I, Standard Solution II, Basic Solution and Classic Solution)

		Rate	
			(D)
(2)	Ideal **Solution** Local Exchange Service Custom Calling Package 4 60 minutes of Local Toll	$52.95	(C) (D)
(3)	Choice Solution Local Exchange Service Custom Calling Package 1 60 minutes of Local Toll	44.95	(D)
(4)	Standard Solution I Local Exchange Service Call Waiting 60 minutes of Local Toll	40.95	(D)
(5)	Standard Solution II Local Exchange Service Custom Calling Package 1	37.95	(D)
(6)	Basic Solution Local Exchange Service Custom Calling Package 6 60 minutes of Local Toll	50.95	(D)
(7)	Classic Solution Local Exchange Service Custom Calling Package 6	45.95	(D)

(D)
(D)

U100. OBSOLETE SERVICE OFFERINGS

U100.10 SPECIAL PACKAGED OFFERINGS (Cont'd)

U100.10.2 Solutions – Business (Cont'd)

c. Rates and Charges (Cont'd)

Solutions Packages (Cont'd)

(Obsoleted June 23, 2006, Type B, Tariff Reference Section U27.2 – Sure Solution II)

		Monthly Rate	
(8)	Sure **Solution II** Local Exchange Service Custom Calling Package 4	$47.95	(C) (D)
	- Unlimited expanded[1] local calling option (Region Call)	52.95	(T)

(D)
(D)

[1] Customers who subscribe to this service after June 16, 2005, must also purchase the Company's Voicemail Service and Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan. Customers who subscribed to this service prior to June 16, 2005, must continue subscribing to Voicemail and either the grandfathered Small Business Unlimited long distance plan or Small Business Unlimited Solutions II long distance plan. (T)

U100. OBSOLETE SERVICE OFFERINGS

U100.10 SPECIAL PACKAGED OFFERINGS (Cont'd)

U100.10.2 Solutions – Business (Cont'd)

c. Rates and Charges (Cont'd)

Solutions Packages (Cont'd)

(Obsoleted June 23, 2006, Type B, Tariff Reference Section U27.2 – Priority Solution, Economy Solution and Rotary Classic Solution)

		Monthly Rate	
(9)	Priority Solution Local Exchange Service Custom Calling Package 7	$41.95	
	- Unlimited expanded[1] local calling option (Region Call)	46.95	
(10)	Economy Solution[2] Local Exchange Service Choice of two of the following: Call Forward Features (Call Forward No Answer-Fixed plus Call Forward Busy-Fixed) Enhanced Call Waiting Caller ID with Name (includes Anonymous Call Rejection) Signal Ring Plus	**40.95**	(I)
(11)	Rotary Classic Solution[1] Local Exchange Service Custom Calling Package 6 Rotary Trunk Hunting Unlimited expanded local calling option (Region Call)	56.95	

[1] Customers who subscribe to this service after June 16, 2005 must also purchase the Company's Voicemail Service and Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan. Customers who subscribed to this service prior to June 16, 2005, must continue subscribing to Voicemail and either the grandfathered Small Business Unlimited long distance plan or Small Business Unlimited Solutions II long distance plan.

[2] Customers must also purchase any Embarq Communications, Inc. long distance plan.

U100. OBSOLETE SERVICE OFFERINGS

U100.10 SPECIAL PACKAGED OFFERINGS (Cont'd)

U100.10.2 Solutions – Business (Cont'd)

c. Rates and Charges (Cont'd)

Solutions Packages (Cont'd)

(Obsoleted June 23, 2006, Type B, Tariff Reference Section U27.2 – Economy Bundle II A)

		Monthly Rate	
(12)	Economy Bundle II A[1] Local Exchange Service Choice of three of the following: Call Forward Features (Call Forward No Answer-Fixed plus Call Forward Busy-Fixed) Enhanced Call Waiting Caller ID with Name **(includes Anonymous Call Rejection)** Three-Way Calling Return Call	$40.95	(T)

[1] Customers must also purchase any Embarq Communications, Inc. long distance plan.

U100. OBSOLETE SERVICE OFFERINGS (N)(O)

U100.11 FRAME RELAY SERVICE
(Obsoleted July 30, 2001, Type B, Tariff Reference, Section U23.1)

U100.11.1 GENERAL

a. Frame Relay Service (FRS) is a "fast packet" network service that permits the transmission of data at speeds up to 1.544 Mbps using Permanent Virtual Circuits (PVCs).

b. Permanent Virtual Circuits (PVCs) are logical circuits that define a specific path for data sent by the customer to another location. These circuits are virtual because they are established in software tables and do not tie up capacity when not in use. This also allows multiple PVCs to be defined over a single access line, thereby providing a single access line the capability to transmit data to multiple destinations.

c. In the operation of Frame Relay Service, Customer Premises Equipment (CPE), such as routers, encapsulate data into variable length frames. These frames contain information identifying which PVC in the network should be used to forward the frame to the proper destination. The CPE then sends the frame into the Frame Relay Network. The Frame Relay switch reads identifying information and routes the frame to the proper destination based on a pre-established PVC.

d. The statistical multiplexing Frame Relay switches are able to provide shared network resources to end users of this service.

e. Frame Relay Service conforms to Consultative Committee for International Telegraph and Telephone (CCITT) and American National Standards Institute (ANSI) standards set for in technical publications.

f. Frame Relay Service, as provided in this Section, is offered for intraLATA use only.

g. The regulations and rates specified herein are in addition to the applicable regulations and rates specified in other Sections of this tariff.

h. The rates and charges set forth for Frame Relay Service provide for the furnishing of service where suitable facilities are available.

i. When a customer in the service area of another Local Exchange Company (LEC) connects to a Company designated Frame Relay Serving Area Point, the rates and charges contained in this tariff for Frame Relay Service are applicable from the meet point to the Company's Frame Relay switch.

U100.11.2 REGULATIONS

a. Frame Relay is a transport service that facilitates the exchange of variable length information units (frames) between end user connections by way of PVCs. Each frame is passed to the Frame Relay Network with an address that specifies the virtual connection.

b. Variable frame length capability is useful in communications between asynchronous Local Area Networks (LAN) and for transport of synchronous data traffic. Frame Relay is capable of handling the requirements of bursty data sources because of the ability of the service to allocate additional bandwidth when not in use by other sources.

c. Frame Relay Service is provided to the customer in the form of a Frame Relay Access Line, Frame Relay Port and the Permanent Virtual Circuits (PVCs). The Frame Relay Access Line forms the local access component which provides the customer access to the customer's serving central office and a primary address associated specifically with that customer. The Frame Relay Access Line is provided for use only with Frame Relay Service.

d. Since all PVCs are typically not in use at the same time, it is possible for the total bandwidth of all PVCs associated with one (1) Frame Relay Port to exceed the bandwidth of that Frame Relay Port Connection. It is not possible, however, for the simultaneous aggregate of the PVCs throughput to exceed the bandwidth of the Frame Relay Port Connection. This relationship is referred to as over-subscription and when this occurs, there can be no guarantee that the bandwidth defined for that PVC will be available at any point in time.

e. No PVC can have a greater bandwidth than the bandwidth of the associated access line. (N)(O)

(O) Material appearing on this page previously appeared in Section 23.1.

U100. OBSOLETE SERVICE OFFERINGS (N)(O)

U100.11 FRAME RELAY SERVICE (Cont'd)

U100.11.2 REGULATIONS (Cont'd)

f. The PVC must be associated with at least one (1) Frame Relay Port. A Frame Relay Port can be associated with multiple PVCs.

g. A customer subscribing to a PVC will be referred to as the Controller of the Frame Relay Port. A customer may request data transmission capability to another customer. Both customers must subscribe to Frame Relay Service. The Controller of the Frame Relay Access Line must have written permission from the Controller of the other Frame Relay Access Line for this data transmission capability.

h. The Frame Relay Access Line or Frame Relay Port and PVC may be ordered and billed independently and can have different customers as Controllers. A request by one customer to discontinue a PVC does not result in the disconnection of the Frame Relay Access Line and Port. Only the Controller of a Frame Relay Access Line may authorize a disconnect of that Frame Relay Access Line.

i. The Company does not undertake to originate data, but offers the use of its service components, where available, to customers for the purpose of transporting customer originated data.

j. At service subscription, the customer must specify the Committed Information Rate (CIR) and the Burst Rate for each PVC ordered.

k. Error correction is the responsibility of the customer's Frame Relay terminal equipment. When the FRS Network is congested, customer data that exceeds the CIR ordered at service subscription may be discarded. The FRS nodes will discard frames with errors.

U100.11.3 EXPLANATION OF TERMS

Burst Rate

The upper bandwidth limit the Permanent Virtual Circuit (PVC) is allowed to send data through the FRS Network. The burst rate is limited by the actual physical port access speed.

Committed Information Rate (CIR)

The CIR represents the base-level bandwidth the Permanent Virtual Circuit (PVC) is allowed to send data through the network under normal network conditions. Any burst beyond the CIR may be labeled Discard Eligible (DE) if the data transfer rate exceeds the CIR of the PVC being used. If the Frame Relay Network develops congestion, the frames marked DE may be discarded. In Frame Relay Service, the re-transmission of discarded frames is administered by the CPE. The cumulative CIR ordered on a single port cannot exceed two-hundred (200) percent of the port speed.

Customer Designated Location

The geographic location designated by the customer at which an access component of the customer's service is first considered to enter the Company's network.

Data Link Connection Identifier (DLCI)

The address information contained in the Frame Relay header which conveys to the network how an individual frame should be routed. The DLCI essentially defines to which customer end point a particular frame should be sent.

Frame

A sequence of contiguous bits delimited by beginning and ending flag sequences. (N)(O)

(O) Material appearing on this page previously appeared in Section 23.1.

U100. OBSOLETE SERVICE OFFERINGS (N)(O)

U100.11 FRAME RELAY SERVICE (Cont'd)

U100.11.3 EXPLANATION OF TERMS (Cont'd)

Frame Relay Access Line (FRAL)

The Frame Relay Access Line provides access to the Frame Relay Service (FRS) Network Port connection.

Frame Relay Port

For Frame Relay Service, the physical entry points for Permanent Virtual Circuits (PVCs). Ports include the electronic equipment used in connecting these service elements to the Frame Relay Network and enable customers to allocate bandwidth to applications, as needed, at customer designated transmission speeds up to 1.544 Mbps.

Frame Relay Service (FRS)

A fast packet network service that permits the transmission of data at speeds up to 1.544 Mbps using Permanent Virtual Circuits (PVCs).

Frame Relay Service (FRS) Network Serving Area

Certain Company central offices are designated by the Company as serving area points for the FRS Network Serving Area.

Local Area Network (LAN)

A network permitting the interconnection and intercommunication of a group computers, primarily for the sharing of resources such as data storage devices and printers.

Logical Channel

A communications channel which allows two-way simultaneous transmission of sequenced data packets through the network. No circuit capability is preassigned to a logical channel. Capacity is made available as the data is transmitted. Each Permanent Virtual Circuit (PVC) is one (1) logical channel.

Network Interface (NI)

The point of interconnection between Company communications facilities and customer terminal equipment.

Permanent Virtual Circuit (PVC)

A Permanent Virtual Circuit (PVC) is a logical channel from one end user location to another end user location within the Frame Relay Service (FRS) Network. This logical channel, once defined in the network software, does not have to be established again. PVCs are end-to-end, bi-directional channels that are established via the service provisioning process.

Protocol

A set of conditions for conducting interactions between two (2) or more terminals, host or peripherals. These conditions consist of syntax (header structure), semantics (actions and reactions that are supposed to occur) and timing (relative ordering and duration of states and events).

Statistical Multiplexing

A multiplexing technique in which timeslots are dynamically allocated on the bases of need rather than being predetermined. The data is typically transmitted on a first come, first served basis. (N)(O)

(O) Material appearing on this page previously appeared in Section 23.1.

U100. OBSOLETE SERVICE OFFERINGS (N)(O)

U100.11 FRAME RELAY SERVICE (Cont'd)

U100.11.4 OBLIGATIONS OF THE CUSTOMER

a. The customer's Frame Relay compatible terminal equipment has the responsibility for re-transmitting frames which are discarded due to errors or network congestion.

b. Where Frame Relay Service is available for use in connection with communications systems or equipment provided by a customer or user, the operating characteristics of such systems or equipment shall be such as not to interfere with any services offered by the Company. Such use is subject to the further provisions that the equipment provided by the customer or user does not endanger the safety or the Company's employees or the public; damage, harm, require change in or alteration of the equipment or other services of the Company; interfere with the proper operation of the Company's equipment or otherwise injure the public in its use of the Company's services. Upon notice from the Company that the equipment provided by the customer or user is causing, or is likely to cause, such hazard or interference, the customer shall take such steps as shall be necessary to remove or prevent such hazard or interference.

c. The customer, upon request, shall furnish such CPE information as may be required to permit the Company to configure and maintain the Frame Relay Service it offers.

d. It shall be the responsibility of the customer to ensure the continuing compatibility of the CPE that is used in conjunction with the Frame Relay Service. The CPE shall be in compliance with rules and regulations as specified in Section U15 of this tariff.

e. The customer shall be responsible for obtaining permission for the Company's agents or employees to enter the premises of the customer at any reasonable hour for the purpose of installing, inspecting, repairing, or upon termination of the service, removing the service components of the Company.

f. The customer shall be responsible for the payment of the Maintenance Service Charge as specified in Section U15 of this tariff for each repair visit to the premises of the customer where the service difficulty or trouble results from the use of equipment or service components provided by the customer.

g. The customer may only use a Frame Relay Access Line or a Company-provided digital private line facility with Frame Relay Service.

U100.11.5 OBLIGATIONS OF THE COMPANY

a. The responsibility of the Company shall be limited to furnishing network equipment suitable for Frame Relay Service and to the maintenance and operation of such equipment in a manner proper for such service. Subject to this responsibility, the Company shall not be responsible for the through transmission of signals generated by the CPE or system, or for the quality of, or defects in, such transmission or the reception of signals by such equipment or systems.

b. The Company shall not be responsible for installation, operation or maintenance of any terminal equipment, data unit or communications system provided by a customer or user. The Company is not responsible for adapting Frame Relay Service to the technological requirements of any specific customer equipment.

c. When a customer orders Frame Relay Service which is relayed to other Local Exchange Carriers, Interexchange Carriers or other Frame Relay Networks, the Company will provide advisory assistance as a part of the establishment of this service.

d. The Company shall not be responsible to the customer or user if changes in any of the equipment, operations or procedures of the Company used in the provision of Frame Relay Service render any facilities provided by the customer or user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance, provided the Company has met any applicable information disclosure requirements otherwise required by law. (N)(O)

(O) Material appearing on this page previously appeared in Section 23.1.

U100. OBSOLETE SERVICE OFFERINGS (N)(O)

U100.11 FRAME RELAY SERVICE (Cont'd)

U100.11.5 OBLIGATIONS OF THE COMPANY (Cont'd)

e. The Company undertakes the responsibility to maintain and repair the service which it furnishes. Network equipment installed by the Company on the customer's premises shall be and remain the property of the Company. The customer or user may not rearrange, disconnect, remove, attempt to repair, remote test or interfere with any network equipment installed by the Company without prior written consent by the Company.

f. The Company may discontinue furnishing Frame Relay Service in accordance with the rules and regulations as specified in Section U2 of this tariff.

U100.11.6 FRS TERM DISCOUNT PLANS (FRSTDPs)

a. General

Frame Relay Term Discount Plans (FRSTDPs) are available for Frame Relay Access Line and Frame Relay Port rate elements. The FRSTDP provides the customer with discounted rates for the services listed. The customer agrees to a minimum service commitment per service per LATA when the FRSTDP is established.

The commitment level will be based on Frame Relay Access Lines. Customers may disconnect or move Frame Relay Access Lines within the LATA and not be subject to Termination Liability Charges as long as the commitment levels are maintained.

b. Commitment Level

All eligible Frame Relay rate elements for a given circuit (Frame Relay Access Line and Frame Relay Port) must be ordered for the same commitment period with the same service date for the same customer. A customer establishes a FRSTDP by selecting all or a portion of their in-service Frame Relay Access Lines and committing ninety (90) percent or more of those Frame Relay Access Lines to a minimum term of twelve (12) months up to a maximum term of eighty-four (84) months.

Although the commitment level is based upon Frame Relay Access Lines, the following rate elements will receive FRSTDP rates:

Frame Relay Access Line
Frame Relay Port

As long as a customer's actual in-service level of Frame Relay Access Lines is at the commitment level, the customer will be billed the FRSTDP rate for all eligible rate elements. Additionally, if a customer's in-service level exceeds the initial in-service level by no more than thirty (30) percent, the customer will be billed the FRSTDP rates for all eligible rate elements. For example, the customer has one hundred (100) Frame Relay Access Lines and commits to ninety (90) percent for a 24-month term. The customer will be billed FRSTDP rates as long as the service level of the Frame Relay Access Lines is equal to ninety (90), but not more than one hundred and thirty (130).

If the customer's in-service request exceeds the initial service level by more than thirty (30) percent, the customer will be billed the month-to-month rate for all facilities above the upper limit of the commitment level. If the customer's in-service level request falls below the commitment level, the customer will be billed for the commitment level of the Frame Relay Access Lines at the FRSTDP rate. For example, a customer that commits ninety (90) Frame Relay Access Lines, but only has seventy (70) in-service, will be billed the FRSTDP rates for ninety (90) Frame Relay Access Lines and all associated rate elements. The FRSTDP rates billed will be based on the most recently disconnected facilities. (N)(O)

(O) Material appearing on this page previously appeared in Section 23.1.

U100. OBSOLETE SERVICE OFFERINGS (N)(O)

U100.11 FRAME RELAY SERVICE (Cont'd)

U100.11.6 FRS TERM DISCOUNT PLANS (FRSTDPs) (Cont'd)

c. Ordering Provisions

The customer must order a FRSTDP in writing to the Company. A FRSTDP may be ordered in increments of one (1) month, based on the following plan options.

Plan A:	12 - 23 months
Plan B:	24 - 35 months
Plan C:	36 - 59 months
Plan D:	60 - 84 months

The customer must specify the plan and the length of the service commitment period and commitment level. The customer agrees to a minimum service commitment level per service per LATA in effect at one time. For example, a customer that has a 24-month plan in a LATA for Frame Relay Service may not establish a second 24-month Frame Relay Service FRSTDP in the same LATA until the current FRSTDP expires. Once the plan is established and commitment levels are agreed upon, standard service ordering procedures will be followed.

When a customer converts to a FRSTDP, no Service Order Charges are applied toward facilities in-service at that time. If a customer moves from a month-to-month plan to a FRSTDP or upgrades from one FRSTDP to another, no Service Order Charges are applied.

d. 90-Day Review Period

No adjustments in monthly billing for a FRSTDP, for being above or below the commitment level described in Section U100.11.6b. preceding, will take place until ninety (90) days after Company written notification to the customer that the commitment level has been exceeded or has not been met. This will ensure that customers will not be penalized for aberrations in Frame Relay Access Lines counts caused by timing differentials in disconnection and installation.

Customer's bills will not be adjusted for being outside the parameters described in Section U100.11.6b. preceding during the 90-day review period. Additionally, customers will continue to be billed the adjustments (following the 90-day review period) for being outside the described parameters until the commitment level is met or re-established. A new 90-day review period will be initiated if the customer's actual in-service level subsequently falls outside the described parameters.

e. Increasing the FRSTDP Commitment Level

Customers may increase their commitment level at any time by notifying the Company in writing. An increase in the commitment level will not change the expiration date of the FRSTDP.

When a commitment level is increased, the actual in-service Frame Relay Access Lines level at the time of the increase will be used to calculate the new commitment level as described in Section U100.11.6b. preceding. (N)(O)

(O) Material appearing on this page previously appeared in Section 23.1.

U100. OBSOLETE SERVICE OFFERINGS (N)(O)

U100.11 FRAME RELAY SERVICE (Cont'd)

U100.11.6 FRS TERM DISCOUNT PLANS (FRSTDPs) (Cont'd)

f. Decreasing the FRSTDP Commitment Level and Termination Liabilities

Customers may only decrease their commitment level by paying Termination Liability Charges on the number of Frame Relay Access Lines by which the commitment level is decreased. Termination liabilities will apply to applicable services covered by the FRSTDP. For example, a customer has a commitment level of ninety (90) Frame Relay Access Lines. The customer then decreases their commitment level to seventy (70). The customer must pay a term liability on the most recently disconnected twenty (20) facilities inclusive of all associated rate elements as listed above.

If a customer disconnects any portion of their FRSTDP Service prior to the end of month twelve (12), the customer will be liable for one-hundred (100) percent of the payments remaining for the first twelve (12) months and fifty (50) percent of the payments remaining for the rest of the Term Plan or twelve (12) months, whichever is shorter. If a customer disconnects any portion of their FRSTDP Service after the end of the 12th month, the customer will be liable for fifty (50) percent of the payments remaining for the rest of the Term Plan or twelve (12) months, whichever is shorter. For example, a customer disconnecting in the 10th month of a 55-month plan owes one-hundred (100) percent of two (2) payments and fifty (50) percent of the 55-month Term Plan payments for an additional twelve (12) months. A customer disconnecting in the 25th month of a 36-month plan owes fifty (50) percent of the term payments for an additional eleven (11) months.

g. Rate Changes

In this Section, the term "rate" refers to the charges associated with the entire circuit covered by a FRSTDP. Rate increases or decreases will automatically be applied to the monthly Term Plan rates for the remaining term of the FRSTDP. If a Company initiated rate increase causes a customer's rates to exceed the original rates in effect at the beginning of the FRSTDP, the customer may cancel the FRSTDP without incurring Termination Liability Charges.

h. Extension of a FRSTDP Commitment Period

FRSTDP commitment periods can be extended by the customer at any time during the term of the plan, up to a maximum of eighty-four (84) months. The number of months accrued in the current plan will apply toward the new plan selected. For example, a customer having completed fifteen (15) months of a 20-month commitment can extend the commitment to thirty (30) months and no additional charges will be assessed. The first payment will be considered the 16th payment under the new 30-month plan.

i. Upgrade to Higher Speed Service

Customers may elect to upgrade service(s) to a higher speed during a FRSTDP period, subject to the following condition:

(1) Termination Liability Charges do not apply as long as the upgraded service remains connected at the same point(s) of termination.

(2) If the upgrade involves establishing a multiplexing arrangement, Termination Liability Charges do not apply if the serving wire center is the same one associated with the customer designated location.

j. Renewal of a FRSTDP

At the end of the FRSTDP Service commitment period, the customer may subscribe to a new FRSTDP at the prevailing rates set forth in Section U100.11.7 following. If the customer does not select a new FRSTDP, the rates will convert to the prevailing month-to-month Frame Relay Service rates set forth in Section U100.11.7 following. The customer will have a 90-day grace period to renew their FRSTDP before month-to-month rates will be accessed.

If a customer fulfills a 7-year commitment (as described in Plan D preceding), the FRSTDP rates in effect at that time will continue as long as the customer remains in-service at the commitment level agreed to. (N)(O)

(O) Material appearing on this page previously appeared in Section 23.1.

U100. OBSOLETE SERVICE OFFERINGS (N)(O)

U100.11 FRAME RELAY SERVICE (Cont'd)

U100.11.7 RATES AND CHARGES

a. The minimum contract period for Frame Relay Service is one month (30 days).

b. A subsequent order to add Frame Relay Access Line(s) or Frame Relay Port(s) to an existing installation will be for a minimum contract period of one month (30 days).

c. A customer may access Frame Relay Service (FRS) via a Frame Relay Access Line or via Company-provided digital private line facilities. If a customer utilizes private line facilities or private line transport with a Frame Relay Access Line to access FRS, the associated regulations, rates and charges for such private line facilities shall apply in addition to the rates and charges as specified for FRS.

d. A customer utilizing private line facilities to access FRS would not incur a nonrecurring charge or monthly rate for a Frame Relay Access Line, but would incur all other monthly rates and nonrecurring charges normally associated with the ordering, installation and provisioning of Frame Relay Service.

e. When a customer orders additional PVCs or changes PVC assignments on a given FRS port after the initial port installation, the Frame Relay PVC added or changed will incur nonrecurring charges as specified in Section U100.11.7h.(3) following.

f. Service Rearrangements

Service rearrangements are changes to existing (installed) services which do not result in a change in the physical location of the network interface. (Changes in the physical location of the network interface are treated as moves and are described and charges for as set forth herein.)

(1) Additions to Service

(a) When service elements are added to an existing service, the added elements must meet any remaining minimum period requirements associated with the service to which they are added.

(b) When PVCs are added to an existing Frame Relay Service, the minimum period for the added PVCs is one month (30 days).

(c) An addendum to the existing fixed-period service agreement is required when service elements are added to an existing fixed-period service. PVCs may be added to existing fixed-period service on a month-to-month basis without an addendum to the existing fixed-period service agreement. The addendum is for the purpose of identifying service elements that have been added subsequent to establishing the fixed-period agreement.

(d) Nonrecurring charges will apply for all additions to existing services, service elements or optional features for which nonrecurring charges normally apply at installation.

(e) Nonrecurring charges for additional PVCs will be required if PVCs are not purchased with a Frame Relay Port at the time of the original service request.

(f) Related monthly rates and nonrecurring charges for addition(s) to service are the rates and charges in
effect at the time of the addition(s). (N)(O)

(O) Material appearing on this page previously appeared in Section 23.1.

U100. OBSOLETE SERVICE OFFERINGS (N)(O)

U100.11 FRAME RELAY SERVICE (Cont'd)

U100.11.7 RATES AND CHARGES (Cont'd)

f. Service Rearrangements (Cont'd)

(2) Upgrades in Speed or Capacity

(a) Should the customer upgrade either a portion or the entire service provided under a fixed-period service agreement to a higher speed or greater capacity, discontinuance charges will not apply, provided all the following conditions are met:

- Both the existing and new services and/or service element(s) are of the same service type (e.g., both Frame Relay Service);
- Both the existing and new services and/or service element(s) are provided solely by the Company;
- The order to discontinue a service at an existing speed or capacity and the order for the upgraded service are received by the Company at the same time;
- The new service will be provided at the same customer location as the discontinued service;
- The fixed-period plan for the upgraded service(s) and/or service element(s) meets or exceeds the remaining length of the existing fixed-period plan; and
- The total monthly rate of the new agreement is equal to or greater than the total monthly rate of the existing agreement period.

(b) The monthly rates for the upgraded services and/or service element(s) will be those rates in effect at the time of the service upgrade. The related nonrecurring charges which apply for the upgrade are the charges in effect at the time of the service upgrade.

(c) Should the order to upgrade exclude one or more of the conditions listed in Section U100.11.7f.(2)(a) preceding, it will be treated as a discontinuance of the existing service and the establishment of a new service. All outstanding minimum period charges and discontinuance charges apply.

(3) Administrative Changes

(a) Administrative changes to existing service will be made without charge(s) to the customer. Administrative changes are as follows:

- Change of customer name (i.e., the customer of record does not change, but rather the customer-of-record changes its name, e.g., XYZ Company to XYZ Communications),
- Change of customer premises address when the change of address is not a result of a physical relocation of facilities,
- Change in billing data (name, address, or contact name or telephone number),
- Change of customer contact name or telephone number, and
- Change of customer service element identification.

(4) Service Charges specified in Section U4 of this tariff apply for installations, customer requested moves, changes and/or additions performed by the Company. (N)(O)

(O) Material appearing on this page previously appeared in Section 23.1.

U100. OBSOLETE SERVICE OFFERINGS (N)(O)

U100.11 FRAME RELAY SERVICE (Cont'd)

U100.11.7 RATES AND CHARGES (Cont'd)

g. Rate Elements

(1) Frame Relay Access Line

A nonrecurring charge and monthly rate, both based on the data speed (e.g., 56 Kbps or 1.544 Mbps), applies for each physical connection to the network supporting Frame Relay Service (FRS).

(2) Frame Relay Port

A nonrecurring charge and monthly rate, both based on the data speed of the port connection (e.g., 56 Kbps or 1.544 Mbps), applies per port for each Frame Relay Access Line or digital private line connection to the network supporting FRS. Each port can have multiple Permanent Virtual Circuits (PVCs).

(3) Frame Relay PVC (FR-PVC)

(a) A nonrecurring charge and a monthly rate applies for each PVC. A monthly rate is based on the Committed Information Rate (CIR) of the PVC.

(b) A nonrecurring charge applies for each subsequent order of PVC(s) to be added or PVC assignment(s) changed on an existing FRS.

(c) A CIR nonrecurring charge applies for changes in the CIR on an existing PVC. (N)(O)

(O) Material appearing on this page previously appeared in Section 23.1.

U100. OBSOLETE SERVICE OFFERINGS (N)(O)

U100.11 FRAME RELAY SERVICE (Cont'd)

U100.11.7 RATES AND CHARGES (Cont'd)

h. Rates

(1) Frame Relay Access Line

	S&E Code	Monthly Rate	Nonrecurring Charge
56/64 Kbps			
Month-to-Month	FCEALTA(SC)	84.70	250.00
Plan A (12 - 23 months)	FCEALTA(SC1)	82.00	0.00
Plan B (24 - 35 months)	FCEALTA(SC2)	76.00	0.00
Plan C (36 - 59 months)	FCEALTA(SC3)	68.00	0.00
Plan D (60 - 84 months)	FCEALTA(SC4)	59.00	0.00
128 Kbps			
Month-to-Month	FCEALTD(SC)	124.00	360.00
Plan A (12 - 23 months)	FCEALTD(SC1)	121.52	0.00
Plan B (24 - 35 months)	FCEALTD(SC2)	119.04	0.00
Plan C (36 - 59 months)	FCEALTD(SC3)	116.56	0.00
Plan D (60 - 84 months)	FCEALTD(SC4)	111.60	0.00
256 Kbps			
Month-to-Month	FCEALTE(SC)	145.00	360.00
Plan A (12 - 23 months)	FCEALTE(SC1)	142.10	0.00
Plan B (24 - 35 months)	FCEALTE(SC2)	139.20	0.00
Plan C (36 - 59 months)	FCEALTE(SC3)	136.30	0.00
Plan D (60 - 84 months)	FCEALTE(SC4)	121.80	0.00
384 Kbps			
Month-to-Month	FCEALTF(SC)	165.50	360.00
Plan A (12 - 23 months)	FCEALTF(SC1)	162.19	0.00
Plan B (24 - 35 months)	FCEALTF(SC2)	158.88	0.00
Plan C (36 - 59 months)	FCEALTF(SC3)	145.64	0.00
Plan D (60 - 84 months)	FCEALTF(SC4)	124.13	0.00
1.544 Mbps			
Month-to-Month	FCEALTB(SC)	185.00	325.00
Plan A (12 - 23 months)	FCEALTB(SC3)	179.00	0.00
Plan B (24 - 35 months)	FCEALTB(SC2)	167.00	0.00
Plan C (36 - 59 months)	FCEALTB(SC3)	148.00	0.00
Plan D (60 - 84 months)	FCEALTB(SC4)	124.85	0.00

(N)(O)

(O) Material appearing on this page previously appeared in Section 23.1.

U100. OBSOLETE SERVICE OFFERINGS

U100.11 FRAME RELAY SERVICE (Cont'd)

U100.11.7 RATES AND CHARGES (Cont'd)

h. Rates (Cont'd)

(2) Frame Relay Port

	S&E Code	Monthly Nonrecurring Rate	Charge	
56/64 Kbps				
Month-to-Month	FCEALAO(SC)	$95.00	$125.00	
Plan A (12 - 23 months)	FCEALAO(SC1)	92.15	0.00	
Plan B (24 - 35 months)	FCEALAO(SC2)	85.50	0.00	(I)
Plan C (36 - 59 months)	FCEALAO(SC3)	**85.00**	0.00	
Plan D (60 - 84 months)	FCEALAO(SC4)	73.15	0.00	
128 Kbps				
Month-to-Month	FCEALDO(SC)	155.00	200.00	
Plan A (12 - 23 months)	FCEALDO(SC1)	150.35	0.00	
Plan B (24 - 35 months)	FCEALDO(SC2)	139.50	0.00	
Plan C (36 - 59 months)	FCEALDO(SC3)	127.10	0.00	
Plan D (60 - 84 months)	FCEALDO(SC4)	119.35	0.00	
256 Kbps				
Month-to-Month	FCEALEO(SC)	250.00	250.00	
Plan A (12 - 23 months)	FCEALEO(SC1)	242.50	0.00	
Plan B (24 - 35 months)	FCEALEO(SC2)	225.00	0.00	
Plan C (36 - 59 months)	FCEALEO(SC3)	205.00	0.00	
Plan D (60 - 84 months)	FCEALEO(SC4)	192.50	0.00	
384 Kbps				
Month-to-Month	FCEALFO(SC)	300.00	275.00	
Plan A (12 - 23 months)	FCEALFO(SC1)	291.00	0.00	
Plan B (24 - 35 months)	FCEALFO(SC2)	270.00	0.00	
Plan C (36 - 59 months)	FCEALFO(SC3)	246.00	0.00	
Plan D (60 - 84 months)	FCEALFO(SC4)	231.00	0.00	
1.544 Mbps				
Month-to-Month	FCEALBO(SC)	426.00	430.00	
Plan A (12 - 23 months)	FCEALBO(SC1)	413.22	0.00	
Plan B (24 - 35 months)	FCEALBO(SC2)	383.40	0.00	
Plan C (36 - 59 months)	FCEALBO(SC3)	349.32	0.00	
Plan D (60 - 84 months)	FCEALBO(SC4)	328.02	0.00	

U100. OBSOLETE SERVICE OFFERINGS (N)(O)

U100.11 FRAME RELAY SERVICE (Cont'd)

U100.11.7 RATES AND CHARGES (Cont'd)

h. Rates (Cont'd)

(3) Permanent Virtual Circuit (PVC) with:

	S&E Code	Monthly Rate	Nonrecurring Charge
0 thru 19 Kbps CIR	FCEALVL(SC)	2.00	10.00
20 thru 55 Kbps CIR	FCEALVL(SC1)	3.00	10.00
56 thru 64 Kbps CIR	FCEALVL(SC2)	4.00	10.00
65 thru 128 Kbps CIR	FCEALVL(SC3)	9.00	10.00
129 thru 256 Kbps CIR	FCEALVL(SC4)	9.50	10.00
257 thru 384 Kbps CIR	FCEALVL(SC5)	10.00	10.00
385 Kbps thru 1.024 Mbps CIR	FCEALVL(SC6)	27.00	10.00

(N)(O)

(O) Material appearing on this page previously appeared in Section 23.1.

U100. OBSOLETE SERVICE OFFERINGS

U100.12 UNITED SWITCHLINK℠ (N) (O)
(Obsoleted 10/3/01, Type B, Tariff Reference, Section U13.)

U100.12.1 GENERAL

a. The United SwitchLink family of services is a central office based communications service for the transmission of digital data signals using only digital transmission facilities. The United SwitchLink family of services is comprised of the following services:

(1) United SwitchLink service provides asynchronous and synchronous data access at speeds of 300 bps to 19.2 Kbps over standard twisted-pair wiring.

(2) United SwitchLink Plus service provides synchronous data access at a speed of 56 Kbps.

b. United SwitchLink services are not inherently voice functional. Use of the service is limited to the transmission of digital data signals.

c. The security feature Closed User Group may be available as an option to the United SwitchLink subscriber. It allows a set of United SwitchLink lines to form a closed group with restricted incoming, outgoing and bi-directional (simultaneous incoming and outgoing) access.

d. United SwitchLink services are furnished in conjunction with intraLATA communications provided by the Company.

U100.12.2 REGULATIONS

a. United SwitchLink services are provided subject to the availability of properly equipped digital central offices and facilities as determined by the Company.

b. The Company shall not be responsible if changes in any of its equipment, operations or procedures utilized in the provision of United SwitchLink services render any facilities provided by a customer obsolete, require modification or alteration of such equipment or system, or otherwise affect its use or performance. In such instance and when known in advance, the Company will notify the customer of such changes.

c. Charges for United SwitchLink services do not include equipment or other facilities which may be required at the customer premises. Such equipment must be compatible with company facilities.

d. The Company will not be responsible for certifying the compatibility of customer owned hardware or software nor for making such hardware or software operational in conjunction with SwitchLink or SwitchLink Plus installation. (N) (O)

(O) Material located on this page previously appeared in Section U13.21, Second Revised Page 26.

U100. OBSOLETE SERVICE OFFERINGS

U100.12 UNITED SWITCHLINK℠ (Cont'd) (N) (O)
(Obsoleted 10/3/01, Type B, Tariff Reference, Section U13.)

U100.12.2 REGULATIONS (Cont'd)

e. Service is available on a month-to-month basis. United SwitchLink Services are subject to all general regulations and rates applicable to the provision of service by the Company as stated elsewhere in this tariff.

f. Suspension of service is not allowed.

g. Regulations for Allowance for Interruption apply only as specified elsewhere in this tariff.

U100.12.3 OTHER SYSTEM FEATURES

Optional features to be used in conjunction with United SwitchLink include, but are not limited to, the following:

a. Automatic Line - Allows the user to be automatically connected to a specific destination without having to enter a directory number.

b. Ring Again - Allows the user, on encountering a busy data line, to have the system monitor the called data line. When the line becomes free, the system alerts the user and rings the called data line.

c. Speed Calling - Allows frequently called numbers to be assigned to a list and automatically dialed.

d. Last Number Redial - Allows the user to redial the last called number by pressing a single key rather than dialing the entire number.

e. Modem Pooling - Allows the user to convert digital signals to analog signals or analog signals to digital signals when analog trunks or analog modems are involved in the data transmission. Modem pooling may be provisioned as inward, outward or two-way. Modem pooling cannot be used in conjunction with United SwitchLink Plus.

f. Closed User Group - Allows the user to build private subnetworks using the resources of the public network. Cannot be provisioned with modem pooling.

g. Hunt Groups - Directs incoming calls to an available hunt group number.

h. Idle Time-Out Disconnect - Allows for automatic disconnect of an established call when data signaling/transmission does not occur for fifteen (15), thirty (30) or sixty (60) minutes. (N) (O)

(O) Material located on this page previously appeared in Section U13.21, Third Revised Page 27.

U100. OBSOLETE SERVICE OFFERINGS

U100.12 UNITED SWITCHLINK℠ (Cont'd) (N) (O)
(Obsoleted 10/3/01, Type B, Tariff Reference, Section U13.)

U100.12.4 RATES AND CHARGES

a. The following rates and charges are applicable to United SwitchLink service.

		Non-Recurring Current Charge	Per Month Current Rate	S&E Code
(1)	Basic United SwitchLink Service[1]	$15.00	$35.00	1FLCSW
(2)	United SwitchLink Plus Service[1]	20.00	65.00	1FLCSW(SLP)
(3)	Automatic Line	1.00	1.00	FCESWAL
(4)	Ring Again	1.00	1.00	FCESWCM
(5)	Speed Call	1.00	1.00	FCESWS1
(6)	Last Number Redial	1.00	1.00	FCESWLN
(7)	Automatic Line, Ring Again Speed Call and Last Number Redial Package	1.00	3.00	FCESWGR
(8)	Modem Pooling - In[2]	10.00	3.00	FCESWMI
(9)	Modem Pooling - Out[2]	10.00	3.00	FCESWMD
(10)	Modem Pooling - Two-Way[2]	10.00	5.00	FCESWM2
(11)	Closed User Group	1.00	3.00	FCESWCL
(12)	Hunt Groups	1.00	1.00	FCESWHU
(13)	Idle Time-Out Disconnect	1.00	1.00	FCESWTO

U100.12.5 OTHER RATES AND CHARGES

a. Installation Charges

(1) The appropriate business service connection charges apply as stated in Section U4 of this tariff.

(2) If special or unusual line conditioning is required or unusual installations occur, additional time and material charges may apply.

[1] The charge for United SwitchLink and United SwitchLink Plus includes the ABC access line charge as specified in Section U100.9.8.

[2] Modem pooling is not compatible with United SwitchLink Plus.

(N) (O)

(O) Material located on this page previously appeared in Section U13.21, Third Revised Page 28.

U100. OBSOLETE SERVICE OFFERINGS

U100.13 CENTREX SERVICE (N) (O)

(Obsoleted July 16, 2003, Type D, Tariff Reference, Section U13.23. Existing Centrex Service customers may subscribe to additional Centrex lines under the grandfathered service until their current contract expires. Upon expiration of the contract period for existing Centrex Service, customers may choose to convert to Centrex Service II or may choose other service alternatives.)

U100.13.1 GENERAL

a. Centrex Service is a central office communications system arrangement provided in connection with individual business lines from digital central office equipment located on Company premises and connected by local loops to the premises of the customer.

b. Centrex Service is provided subject to the availability of facilities, both central office and outside plant as determined by the Company.

c. Temporary suspension of service is not allowed for Centrex Service.

d. Customer premises equipment associated with Centrex Service is provided by the customer and is subject to the provisions listed in Section U2. of this tariff.

e. The Company reserves the option to provide Centrex Service under a Special Contract Arrangement under the rules and regulations in Section U5. of this tariff if, when in the Company's judgment, the cost of providing that service is significantly different from the cost developed to support the rates in this tariff section.

f. The assignment of telephone numbers and the sequence of the numbers assigned to a Centrex Service is made at the discretion of the Company. The Company does not guarantee to provide Centrex telephone numbers arranged in a consecutive manner. At the request of the Centrex subscriber, the Company will reserve telephone numbers to be used for future assignment. The Company will put forth reasonable effort to provide reserved telephone numbers arranged in a consecutive manner. The offering of reserved telephone numbers will be subject to the availability of unassigned or not reserved telephone numbers.

g. The Company shall not be liable, directly or indirectly for damages, unless caused by negligence of the Company in failing to maintain reasonable standards of maintenance and inspection and exercise reasonable supervision. (N) (O)

(O) Material located on this page previously appeared in Section U13.

U100. OBSOLETE SERVICE OFFERINGS

U100.13 CENTREX SERVICE (Cont'd)

U100.13.2 BASIS OF OFFERING

a. Network Access Registers (NARs) provide outgoing and incoming access to local exchange, long distance (local toll) and private networks and will be at the rates and charges as specified in Section **U100.13.3** following. (T)

b. A Centrex system will require at least two (2) NARs. NARs must be capable of handling two-way traffic.

c. Centrex Service is intended to satisfy the intercommunication requirements of single business end users having single or multiple physical addresses. Centrex Service is priced and continually provisioned based upon a single business end user, although business end users may be combined for intercommunication purposes.

d. All NARs in a Centrex system must be served by the same central office or associated remote switch, and may be extended to a foreign exchange.

e. The number of simultaneous exchange and local toll network calls is limited by the number of Network Access Registers ordered by the customer.

f. Directory listings are provided in accordance with Section U6. of this tariff.

g. When a subscriber disconnects the Centrex Service, the subscriber may be assigned new telephone numbers and the numbers assigned to the Centrex Service intercepted by recorded announcement for a period of ninety (90) days from the date of disconnection of the Centrex Service.

h. Voice Messaging Access provides incoming access to the messaging system only. Provisioning of this arrangement is directed to the messaging service's local telephone number and is provided at the Company's discretion. Only one (1) Voice Messaging Access is required per Centrex group.

i. Centrex Service can be provisioned between exchanges served by the same host-remote complex within an Extended Area Service (EAS) area. One (1) Interexchange Service Charge (EAS) (Section U13.23.3a.(3) following) will apply to connect the customer groups in two (2) exchanges.

U100. OBSOLETE SERVICE OFFERINGS

U100.13 CENTREX SERVICE (Cont'd)

U100.13.3 RATES AND CHARGES

a. Recurring

	Monthly Rate	S&E Code	
(1) Network Access Register (NAR), Each			
Two-Way			
(a) 1-20	$**33.00**	FCE1NAR(NEW)	(I)
(b) 21+	ICB		
(2) Voice Messaging Access (for access to messaging system only, one per customer group)	**3.30**	FCE1NAR(VMA)	(I)
(3) Interexchange Service Charge (EAS)	30.00	FAF1TAC(ES1)	

b. Nonrecurring

A NAR Provisioning Charge of $15.00 will apply for each occasion (Service Order) where Network Access Registers are added or changed to an existing Centrex Group.

c. Surcharge

A surcharge that is equivalent to the charge for access to an Interexchange Carrier over a PBX trunk will apply to each Network Access Register

U100. OBSOLETE SERVICE OFFERINGS

U100.14 EXPRESSTOUCH SERVICE

U100.14.1 EXPRESSTOUCH FEATURES
(Obsoleted 06/20/08, Type B, Tariff Reference, Section U13.)

a. **Caller ID–Number Only** (O) (T)

Caller ID–Number Only enables the display of the incoming calling telephone number on a Customer Premises Equipment (CPE) display device attached to the customer's telephone line. (NOTE: CPE must comply with Part 68 of the FCC Rules and Regulations). The number is delivered for continuous display during the silent period between the first and second ringing cycles. A telephone with display capability is required to receive and display the calling number information. The calling party must be part of the ExpressTouch network to have the number displayed. (T)

The calling number for a call that has been call forwarded will be displayed on the forwarded station if it has the **Caller ID–Number Only** feature. (T)

The Company will forward all telephone numbers, subject to technical limitations, including telephone numbers associated with Nonpublished Listing Service described in other sections of this tariff. Numbers from non-ExpressTouch offices cannot be delivered.

b. Anonymous Call Rejection (ACR) (T)

Anonymous Call Rejection **(ACR) allows** customers to reject receipt of calls where number and/or name delivery has been blocked. The calling party who has chosen to block number and/or name delivery will hear a recorded announcement stating that the called party will not accept number or name blocked calls. Anonymous Call Rejection will be available free of charge to customers who subscribe to **Caller ID-Number Only** and Caller ID with Name. (T) (O) (T)

(O) Material now appearing on this page was previously found in Section U13, Eighth Revised Page 32; and First Revised Page 33.1.

U100. OBSOLETE SERVICE OFFERINGS

U100.14 EXPRESSTOUCH SERVICE (Cont'd)

U100.14.2 RATES AND CHARGES
(Obsoleted 06/20/08, Type B, Tariff Reference, Section U13.)

	Monthly Rate	S&E Code	
a. Caller ID-Number Only	$**9.00**	FTE1FCC	(I)
b. Anonymous Call Rejection (ACR)	**5.00**	FTR1FCC	(I)

U100. OBSOLETE SERVICE OFFERINGS

U100.15 BASIC RATE INTERFACE (BRI) (Residence Only)

U100.15.1 GENERAL
(Obsoleted 07/30/08, Type B, Tariff Reference, Section U24.)

a. Integrated Services Digital Network - Basic Rate Interface (ISDN-BRI) is a local exchange telecommunications service that provides integrated voice and data communications capability. ISDN-BRI service supports the simultaneous transmission of voice and data over a single exchange access line. (O)

ISDN-BRI provides a customer two B-channels with transmission speeds up to 64 Kbps each and one 16 Kbps D-channel. The service provides switched communication paths providing end user access to a variety of network services and features including data, voice and video, which conforms to internationally developed, published and recognized standards generated by the International Telecommunications Union.

b. Service Capabilities

(1) ISDN-BRI consists of three distinct channels delivered to the customer's premise: two B (bearer) channels and one D (delta) channel. This is also known as 2B+D. ISDN-BRI is not available in other channel configurations of 1B+D or 0B+D.

(2) The B-channel carries voice and/or data communications at speeds up to 64 Kbps, from the customer's premise, over the loop facility, to the central office. Packet data services are not available over the B-channel.

(3) The D-channel carries administrative signaling at 16 Kbps for call-control for either a voice or data B-channel call on the ISDN-BRI line. The D-channel does not have voice capability. Packet data services are not available on the D-channel.

(4) Customers subscribing to ISDN-BRI must comply with ISDN Basic Rate Network Interface specifications as specified by the Company. The ISDN Basic Rate Interface is comprised of a limited set of standard user-network interfaces. The BRI customer premises equipment (CPE) located at the customer premises must be compatible with the network interface. This interface is defined as follows:

A two-wire interface is the physical interface between a central office switch equipped with ISDN and the customer premises equipment which is necessary for terminating a telephone circuit or facility at the customer premises. (O)

U100. OBSOLETE SERVICE OFFERINGS

U100.15 BASIC RATE INTERFACE (BRI) (Residence Only) (Cont'd)

U100.15.1 GENERAL (Cont'd)
(Obsoleted 07/30/08, Type B, Tariff Reference, Section U24.)

c. Standard Features (O)

(1) Closed User Group – allows the user to establish subnetworks within which the members of the Closed User Group can communicate. Each data terminal in a Closed User Group can be arranged in one of the following modes:

(a) Outgoing Access – The data terminal originates outgoing calls only.

(b) Incoming Access – The data terminal receives incoming calls only.

(c) Incoming Calls Barred – The data terminal originates outgoing calls only to the data terminals in the Closed User Group with which it is associated.

(d) Outgoing Calls Barred – The data terminal receives incoming calls only from the data terminals in the Closed User Group with which it is associated.

(e) Unrestricted Access – The data terminal receives and originates both incoming and outgoing calls. (O)

U100. OBSOLETE SERVICE OFFERINGS

U100.15 BASIC RATE INTERFACE (BRI) (Residence Only) (Cont'd)

U100.15.1 GENERAL (Cont'd)
(Obsoleted 07/30/08, Type B, Tariff Reference, Section U24.)

d. Service Capability Packages[1] (O)

(1) Customers shall subscribe to one of the following Service Capability Packages specifying the assignment of each B-channel. Through the North American ISDN Users' Forum, a set of ISDN Service Capability Packages have been defined and given a letter designation. Each of the Service Capability Packages describes a specific interface configuration as well as the features and capabilities of that interface. Detailed technical specifications are defined for each of the Service Capability Packages. These packages have been established to help simplify the ordering, provisioning, and installation of ISDN.

(a) Standard ISDN-BRI (equivalent to Package S without features)
1–B Alternate voice data
1–B Alternate voice data

Key Telephone Systems
ISDN may be purchased for a key system from this tariff in the place of Rotary Trunk Hunting (for ISDN-capable key systems). If terminating an ISDN-BRI line into key system, the customer shall order one of the following Service Capability Packages:

(b) Package H:
1-B Voice Only
1-B data only
(Includes Additional Call Offering)

(c) Package L:
1-B data only
1-B Alternate voice data
(Includes Additional Call Offering) (O)

[1] ISDN terminal equipment is the responsibility of the customer and must support the configuration, optional services, and features chosen by the customer.

U100. OBSOLETE SERVICE OFFERINGS

U100.15 BASIC RATE INTERFACE (BRI) (Residence Only) (Cont'd)

U100.15.1 GENERAL (Cont'd)
(Obsoleted 07/30/08, Type B, Tariff Reference, Section U24.)

e. Optional Services and Features[1] (O)

(1) The ISDN-BRI offering provides the customer with the following features, where available.

(a) Call Pickup – Originating and Terminating – This feature allows a station user to answer any call within an associated predesignated pickup group. If more than one line within the pickup group has an unanswered incoming call, the call to be answered is selected by the central office switching system.

(b) Flexible Calling – This feature includes:
Hold/Retrieve[2]
B-Channel Reservation
Three-Way Conference Calling
Add-on (previously held conference call)
Drop Last Call
Transfer
No Transfer Restriction
Consultation Hold

(c) Six-Way Conference Calling, Drop, Hold, Transfer – This feature allows the customer to add up to five parties to an existing call. This feature is for voice calls only.

(d) Automatic Callback (Repeat Dial) – This feature provides automatic callback to the last dialed number.

(e) Additional Call Offering (ACO) – This feature allows multiple call appearances per telephone number (B-channel) per telephone set. Example: A customer can put up to 3 calls on hold and receive another call on the phone, with all calling parties dialing the telephone number associated with voice on B-channel.

(f) Call Forwarding – This feature provides the customer with Call Forwarding Variable, Call Forwarding Busy and Call Forwarding No Answer with message waiting indicator, either visual or audible.

(g) Calling Number Identification – This feature permits the customer to receive and display the calling party telephone number for calls placed to the customer.

(h) Calling Name Identification – This feature permits the customer to receive and display the calling party name for calls placed to the customer.

(i) Additional Directory Numbers – Additional directory numbers are available on each B-channel in addition to the primary directory number assigned to the B-channel. Additional Directory Numbers are purchased separately.

[1] ISDN terminal equipment is the responsibility of the customer and must support the configuration, optional services, and features chosen by the customer. (O)

U100. OBSOLETE SERVICE OFFERINGS

U100.15 BASIC RATE INTERFACE (BRI) (Residence Only) (Cont'd)

U100.15.1 GENERAL (Cont'd)
(Obsoleted 07/30/08, Type B, Tariff Reference, Section U24.)

e. Optional Services and Features[1] (Cont'd) (O)

(1) (Cont'd)

(j) Multi-line Hunt Group – This feature is limited to hunting within ISDN-BRI lines and on an individual customer location basis. Directory numbers within the multi-line hunt group may not have multiple call appearances.

(k) Feature Package 1 – This package includes:
Calling Number ID/Calling Name ID
Call Forwarding
Flexible Calling
Automatic Callback
Additional Call Offering

(l) Loop Extension – ISDN-BRI is available only where the customer's service location is within the provisioning limitations as determined prior to installation of the service. This limitation is a cable plant distance of approximately 18,000 feet. The actual distance is dependent on decibel (db) loss and not just physical loop length. Should the customer's service location exceed said limitations, service will be provided where the Company has compatible facilities available, or where existing facilities can be made compatible by the addition of special equipment. This service, which carries an additional charge, is called Individual Line Loop Extension and will extend the loop to approximately 36,000 feet. (O)

[1] ISDN terminal equipment is the responsibility of the customer and must support the configuration, optional services, and features chosen by the customer.

U100. OBSOLETE SERVICE OFFERINGS

U100.15 BASIC RATE INTERFACE (BRI) (Residence Only (Cont'd)

U100.15.2 RATES AND CHARGES
(Obsoleted 07/30/08, Type B, Tariff Reference, Section U24.)

(Not offered for new installations on and after the obsoleted date. ISDN-BRI will be continued for all residence customers subscribed to the service as of July 30, 2008. Existing lines will be continued for the same subscriber at the same location or until the subscriber discontinues the service. All regulations specified in Section U24 for ISDN-BRI (Business Only) apply to residence customers subscribed to this service, unless specified otherwise within this section. Rates applicable to residence customers are specified herein.) (O)

a. SERVICE CAPABILITY PACKAGES[1]	S&E Codes	Monthly Rate	NRC
Standard ISDN-BRI Package (Package S without features)	1FLCBRC (Res)	$25.00	$200.00
Package H (Key Telephone System)	1FLCBRC 1FLCBRI	35.00	200.00
Package L (Key Telephone System)	1FLCBRC 1FLCBRI	35.00	200.00
Loop Extension	MCSXNDC MCSXNDD	20.00	N/A

b. OPTIONAL FEATURES	S&E Codes	Monthly Rate
Calling Number ID/Calling Name ID	FCVISBC, FCVISBR	$8.00
Call Pickup (per member)	FCUISBC, FCUISBR	2.00
Flexible Calling	FFXISBC, FFXISBR	3.00
Six-Way Conference Calling	FSXISBC, FSXISBR	5.00
Automatic Callback (Repeat Dial)	FTBISBC, FTBISBR	2.00
Additional Call Offering (ACO)	FEAISBC, FEAISBR	4.00
Call Forwarding	FCFISBC, FCFISBR	3.00
Additional Directory Number (each)	FNSISBC, FNSISBR	2.00 (O)
Multi-line Hunt Group	FSHISBC, FSHISBR	2.00

(O)

[1] The ISDN-BRI rates set forth above are in addition to an applicable R-1 (Residence One Party), Centrex access line rates, or Rotary Trunk Hunting. (O)

U100. OBSOLETE SERVICE OFFERINGS

U100.15 BASIC RATE INTERFACE (BRI) (Residence Only) (Cont'd)

U100.15.2 RATES AND CHARGES (Cont'd)
(Obsoleted 07/30/08, Type B, Tariff Reference, Section U24.)
(Not offered for new installations on and after the obsoleted date... (Cont'd)

	S&E Codes	Monthly Rate
c. FEATURE PACKAGE 1:	FPKISBC, FPKISBR	$12.00
Calling Number ID/Calling Name ID Call Forwarding Flexible Calling Automatic Callback Additional Call Offering		

d. CHANGE CHARGES	Non-Recurring Charge
Closed User Group	$35.00
Configuration Group	65.00
Database Change	15.00

e. For the first 120 days following the effective date of this tariff, the Non-Recurring Charge for ISDN-BRI will be waived when a customer commits to a 12-month service period. If the customer terminates service prior to the 12-month service period, the customer will be responsible for payment of the entire Non-Recurring Charge. Upon expiration of the 120 day waiver period, the Non-Recurring Charge will apply.

U100.16 FOREIGN EXCHANGE SERVICE (Residence Only)

U100.16.1 GENERAL

a. Foreign exchange service is exchange service furnished to a subscriber from an exchange other than the one from which he would normally be served.

b. Foreign exchange service is offered in connection with individual Central Office Access Line service only.

c. Other services, equipment or facilities used in connection with foreign exchange service, except as otherwise indicated in this tariff, are furnished subject to the rates and regulations applying in the foreign exchange from which the subscriber is served.

d. Foreign exchange service is furnished subject to the same restrictions as to the use of the service by other than the subscriber and his representatives, as apply in connection with other classes of service.

e. Subscribers to foreign exchange service are not required to subscribe to other service in the exchange from which they would normally be served except where the normal exchange has extended area service with the foreign exchange.

U100. OBSOLETE SERVICE OFFERINGS

U100.16 FOREIGN EXCHANGE SERVICE (Residence Only) (Cont'd)

U100.16.2 **TYPES AND DESCRIPTIONS** (C)

(D)

(D)

(Obsoleted 11/01/08, Type B)

Not offered for new installations on and after the obsoleted date. Foreign Exchange Service will be continued for all residence customers subscribed to the service as of 11/01/08. Existing lines will be continued for the same subscriber at the same location or until the subscriber discontinues the service. All rates and regulations specified in Section U9 for Foreign Exchange Service (Business Only) apply to residence customers subscribed to this service.

These channels are furnished on a single point basis (except as specified in U100.16.3.c.(1) following) for service seven days per week, twenty-four hours per day, for a minimum period of one month. (N)

a. Station Terminals for use with foreign exchange service are described as follows:

Type 2006 - A two-wire interface with effective two-wire facilities for use with Company or customer-provided station equipment. Furnished for voice transmission - Foreign Exchange Use.

b. NXX Banding Description - Different rates are applicable for each type of Station Terminal depending on the location of the customer's serving central office. (N)

U100. OBSOLETE SERVICE OFFERINGS

U100.16 FOREIGN EXCHANGE SERVICE (Residence Only) (Cont'd)

U100.16.3 RATES AND CHARGES

a. The rate for foreign exchange service is the nonrecurring and monthly rate for flat rate individual line main station service, Centrex Type Services or PBX flat rate trunk line applicable within the serving foreign exchange.

(1) Where the applicant for foreign exchange service is so located that it would be more economical to the Company to provide the foreign exchange service direct from the foreign exchange to the applicant's location by the extension or utilization of existing plant the following charges will apply. Facilities may not cross LATA boundaries.

For the distance from the applicant's location to the central office in the foreign exchange area from which service is to be furnished, a mileage charge, per mile or fraction thereof, airline measurement, will apply.

	Monthly Charge
Per channel	
Per mile	$12.30

U100. OBSOLETE SERVICE OFFERINGS

U100.16 FOREIGN EXCHANGE SERVICE (Residence Only) (Cont'd)

U100.16.3 RATES AND CHARGES

b. Where the applicant for foreign exchange service is so located that it is not economical for the Company to provide the foreign exchange service direct from the foreign exchange to the applicant's location by the extension or utilization of existing plant:

(1) Per Station Terminal

	Nonrecurring Charge	Monthly Charge	S&E Code
(a) Band 1 Type 2006	$116.00	$3.30	PCBETAF(BI1)
(b) Band 2 Type 2006	200.00	51.55	PCBETAF(BI2)
(c) Band 3 Type 2006	200.00	70.35	PCBETAF(BI3)
(d) Band 4 Type 2006	200.00	94.35	PCBETAF(BI4)
(e) Band 5 Type 2006	200.00	143.95	

(2) For use with Station Terminals

	Nonrecurring Charge	Monthly Charge	S&E Code
(a) Interexchange Channel (measured airline distance between rate centers)			
Channels 10.0 miles or less, per mile	-	5.05	PCBE(BI1)
Channels over 10 miles, per mile	-	2.90	PCBE(BI1)
(b) Channel Terminal, two per interexchange channel			
Where the interexchange mileage is 10 miles or less, per channel terminal	18.50	39.80	PCBETAF(10)
Where the interexchange mileage is over 10 miles, per channel terminal	20.00	47.85	PCBETAF(10)

U100. OBSOLETE SERVICE OFFERINGS

U100.16 FOREIGN EXCHANGE SERVICE (Residence Only) (Cont'd)

U100.16.3 RATES AND CHARGES

c. Service Connection Charges

(1) The Service Connection Charges following are applicable per request for all channel services ordered and installed at the same time for termination at the same premises, and include the engineering design function. In addition, Service Charges in Section U4. are applicable to the associated exchange services.

	Nonrecurring Charge
(a) Type Use - Per Service Request	
Type 2006	$174.00

(2) Other service Charges for Foreign Exchange Service, except for channel connection and testing, are as specified for the exchange service which the customer requested. Channel connection charges are applicable for the connection and testing of Station Terminals and Channel Terminals. The charges applicable are those nonrecurring charges associated with Station Terminals and Channel Terminals.

d. The rate center of an exchange is the point from which long distance message telephone service rates are measured.

e. The local service area of, and long distance rates to and from main stations or PBX system connected for foreign exchange service are the same as regularly apply to stations located in the foreign exchange area.

f. Foreign exchange service may be furnished involving two areas of the Company or involving an area of the Company and an area of an independent company when the independent company is willing to concur in arrangements for furnishing such service. In those cases where a portion of the service is furnished by an independent company, the rates and regulations of the independent company apply to the part of the exchange service it furnishes. Where the independent company furnishes a portion of the inter-exchange facilities and:

(1) Concurs in the inter-exchange rates and regulations of this company as specified in U100.1.2 and A100.1.3 preceding, the mileage measurement and mileage charges will be as indicated in 2. preceding.

(2) Applies its tariff mileage charges to the point of connection with facilities of this Company the portion of the facilities furnished by this Company will be at the rates and mileage measurements as specified in 2. preceding.

U100. OBSOLETE SERVICE OFFERINGS

U100.16 FOREIGN EXCHANGE SERVICE (Residence Only) (Cont'd)

U100.16.3 RATES AND CHARGES

g. Allowance for Interruptions for Foreign Exchange Service:

(1) For the flat rate individual line, main station or extension station, Centrex Type Services stations, or PBX flat rate trunks line, the regulations for interruptions of service in U2.4.4 of this Tariff will apply.

(2) For the inter-exchange channel portion of the Foreign Exchange Service, the rules and regulations for interruption of service as shown in the Private Line Service Tariff will apply.

h. Where alternate full period-foreign exchange service is provided, an intercept arrangement may be furnished which transfers the foreign exchange numbers to a receiving only local number when the service is in the full period condition. This arrangement contemplates a standard termination in a handset, key equipment or PBX and is furnished at the following rates and charges:

(1) To permit calls made to the foreign exchange number to be received at the customer's location in the foreign exchange during the period the service is in full period condition.

	Nonrecurring Charge	Monthly Charge
(a) Intercept Arrangement at foreign exchange	$18.00	S8.65

i. Four Wire Service Terminating Arrangement

The Four Wire Service Terminating Arrangement permits switching equipment that is designed to use four wire terminations to be connected to the Company's standard two wire Foreign Exchange (FX) exchange facilities toll network. While this offering contemplates the use of four wire facilities, between the local serving Central Office and the premises switching equipment, two wire facilities may be used. Transmission performance that meets the established standards of the Company will be obtained over facilities connected to a Four Wire Service Terminating Arrangement. If a customer requests improvement beyond this, additional equipment will be provided, where facility conditions permit, subject to additional rates and charges based on the costs incurred.

(1) The following rates and charges are for the Four Wire Service Terminating Arrangement only and are in addition to the applicable rates and charges for the FX trunk with which it is associated.

	Nonrecurring Charge	Monthly Charge
(a) Four Wire Service Terminating Arrangement Each	$390.00	$15.00

U100. OBSOLETE SERVICE OFFERINGS

U100.16 FOREIGN EXCHANGE SERVICE (Residence Only) (Cont'd)

U100.16.4 FOREIGN EXCHANGE SERVICE PROVIDED BY MULTIPLE COMPANIES

a. Each company will bill for the portion of the private line service provided by their respective tariff based on their regulations, rates and charges as appropriate.

b. The charges billed by this company for the interoffice channel between Exchange Telephone Company central offices, are determined as follows:

(1) The total mileage for the service is computed using the V&H coordinates set forth in the National Exchange Carrier Association Tariff, Inc. F.C.C. No. 4.

(2) A billing factor is determined from the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4. This factor represents the percentage of the distance between Exchange Telephone Company central offices that will be billed by this company. The billing factor is multiplied by the total charge for all of the miles to determine the amount to be billed by the Company.

U100. OBSOLETE SERVICE OFFERINGS

U100.17 RESIDENTIAL ROTARY TRUNK HUNTING (Z)

U100.17.1 GENERAL (Z)

Residential Rotary Trunk Hunting is a central office arrangement designed to select the next available line of a subscriber's group of hunting lines when the line associated with the called number of the subscriber is busy.

U100.17.2 RATES AND CHARGES (Z)

The rate is applicable to residential individual line service.

	Per Month
Rotary Trunk Hunting, per line in a group so arranged:	$2.00

U100. OBSOLETE SERVICE OFFERINGS

U100.18 RESTRICTION SERVICE

U100.18.1 GENERAL

Restriction Service enables customers to restrict certain types of outgoing calls from being placed over their exchange lines/trunks. General regulations are listed in Section U13.13. General descriptions of the services offered are listed below.

U100.18.2 RESTRICTION OPTIONS (O)

a. Option #1 **(Obsoleted 05/01/09, Type B)** (C)
1+, 0-, 0+, Region Call

b. Option #2 **(Obsoleted 05/01/09, Type B)** (C)
0-, 0+

c. Option #5 **(Obsoleted 05/01/09, Type B)** (C)
1+700, 0+700 (only)

d. Option #7 **(Obsoleted 05/01/09, Type B)** (C)
1+, Region Call

U100.18.3 RATES AND CHARGES

The following rates and charges are in addition to all applicable service charges, monthly rates and nonrecurring charges associated with exchange lines/trunks and other services associated with these services, which can be found in Section U13 on Page 11.

a.

Option	Business	Residence	S&E Code
1	$5.25	$4.00	AAATLBK01
2	5.25	4.00	AAATLBK02
5	5.25	N/C	AAATLBK05
7	5.25	4.00	AAATLBK07

For residential customers, schools and churches subscribing to Option #5 there will be no assessment of the recurring monthly rates. (O)