Public Service Commission of South Carolina
Tariff Summary Sheet as of November 29, 2010

tw telecom of south carolina llc

Tariff Service: Local

This document is the complete version of the tariff on file and contains the following approved revisions. Detailed information is available for each revision on the Commission's E Tariff website (http://etariff.psc.sc.gov).

Revision	Date Filed	Effective Date	# of Pages
E2010-330	11/24/10	12/1/10	10
Summary: Local revision to revise business line service, business terminal service and analog PBC trunk service.			
E2010-267	10/4/10	10/12/10	148
Summary: Local tariff revision filed on behalf of tw telecom of south carolina llc consisting of new services, grandfathering services, updating supplemental and local services and cover letter			
E2009-409	11/20/09	11/30/09	9
Summary: Local tariff revision filed on behalf of tw telecom of south carolina llc to reivse the Company's LATAwide Calling Plan.			
E2009-150	5/22/09	5/31/09	59
Summary: SC PUC Tariff No. 8 revising current rates, grandfathering and adding services.			
E2009-79	4/17/09	4/25/09	48
Summary: South Carolina PSC Tariff No. 8 local revision submitted on behalf of tw telecom of south carolina to updated Company's nonrecurring charges and consolidation of move, change, restore charges.			
E2008-217	7/24/08	7/24/08	328
Summary: Name change replacement local tariff.			
E2007-170	9/27/07	9/28/07	329
Summary: Filing on behalf of Time Warner of South Carolina, LLC consisting of local replacement tariff with cover letter - Tariff No. 4.			
E2007-102	7/23/07	7/27/07	24
<u>Summary:</u> Adds Channel 12, Complete LInes/Trunks, Adds local exchange areas & revised Foreig Exchange Services			

This tariff, tw telecom of south carolina llc, South Carolina PSC Tariff No. 8, replaces in its entirety Time Warner Telecom of South Carolina, LLC, South Carolina PSC Tariff No. 4

TITLE PAGE

SOUTH CAROLINA LOCAL EXCHANGE SERVICES TARIFF

OF

tw telecom of south carolina llc

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of telecommunications business services provided by **tw telecom of south carolina llc** within the State of South Carolina. This tariff is on file with the South Carolina Public Service Commission and at the Company's places of business.

Services are offered to the following territories in the State of South Carolina:

Aiken (N)
Anderson (N)
Batesburg (and Surrounding Areas)
Bennettsville (N)
Bishopville (N)
Camden (and Surrounding Areas)
Chapin (and Surrounding Areas)
Charleston (N)
Clemson (N)
Columbia LATA (and Surrounding Areas)
Conway (N)
Darlington (N)
Dillon (N)
Easley (N)
Eastover (and Surrounding Areas)
Florence (N)
Gaffney (N)
Georgetown (N)
Greenville LATA (and Surrounding Areas)
Greer (N)
Hartsville (N)
Hollywood (N)
Jackson (N)
Laurens (N)
Manning (N)
Mount Pleasant (N)
Myrtle Beach (N)
Newberry (and Surrounding Areas)
North Myrtle Beach (N)
North Augusta (N)
Orangeburg (and Surrounding Areas)
Prosperity (and Surrounding Areas)
Seneca (N)
Simpsonville (N)
Spartanburg (N)
St. George (N)
Summerville (N)
Sumter (N)
Union (N)
Whitmire (and Surrounding Areas)
Woodruff (N)
York (N)

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION	PAGE	REVISION
Title	1st Revised		31	Original	62.2	Original
1	5th Revised	*	32	Original	62.3	Original
2	5th Revised	*	33	1st Revised	62.4	Original
3	Original		34	1st Revised	62.5	Original
4	2nd Revised		35	Original	62.6	Original
5	5th Revised	*	36	Original	63	Original
6	Original		37	Original	64	1st Revised
7	2nd Revised		38	Original	65	1st Revised
8	4th Revised		39	Original	66	Original
9	3rd Revised		40	Original	67	Original
10	3rd Revised		41	Original	68	1st Revised
11	Original		42	Original	69	1st Revised
12	Original		43	Original	70	1st Revised
13	Original		44	Original	71	1st Revised
14	1st Revised		45	Original	72	1st Revised
15	1st Revised		46	Original	73	1st Revised
16	1st Revised		47	Original	74	2nd Revised
17	1st Revised		48	Original	75	2nd Revised
18	Original		49	Original	76	2nd Revised
19	Original		50	Original	77	1st Revised
20	Original		51	Original	78	2nd Revised
21	Original		52	Original	79	1st Revised
22	Original		53	Original	80	1st Revised
23	Original		54	Original	81	1st Revised
24	1st Revised		55	Original	82	1st Revised
25	1st Revised		56	Original	83	1st Revised
26	1st Revised		57	Original	84	1st Revised
27	Original		58	Original	85	1st Revised
28	Original		59	Original	86	1st Revised
29	1st Revised		60	1st Revised	87	Original
29.1	Original		61	Original	88	1st Revised
29.2	Original		62	1st Revised	89	1st Revised
30	1st Revised		62.1	Original	90	1st Revised

* - indicates those pages included with this filing

CHECK SHEET, (CONT'D.)

PAGE	REVISION	PAGE	REVISION		PAGE	REVISION
91	1st Revised	115.15	Original		152	1st Revised
92	1st Revised	115.16	Original		153	1st Revised
93	1st Revised	115.17	Original		153.1	1st Revised
94	Original	115.18	Original		153.2	Original
95	1st Revised	116	1st Revised		153.3	Original
96	1st Revised	117	4th Revised		153.4	Original
97	1st Revised	118	Original		153.5	Original
98	1st Revised	119	3rd Revised	*	153.6	Original
99	1st Revised	120	2nd Revised	*	153.7	Original
100	1st Revised	121	1st Revised		153.8	Original
101	1st Revised	122	1st Revised			
102	1st Revised	123	Original			
103	1st Revised	124	1st Revised			
104	1st Revised	125	1st Revised			
104.1	Original	126	1st Revised			
105	1st Revised	127	1st Revised			
106	1st Revised	128	1st Revised			
107	Original	129	1st Revised			
108	1st Revised	130	1st Revised			
109	1st Revised	131	1st Revised			
110	Original	132	1st Revised			
111	Original	133	1st Revised			
112	1st Revised	134	1st Revised			
113	1st Revised	135	2nd Revised	*		
114	1st Revised	136	1st Revised			
115	1st Revised	137	1st Revised			
115.1	1st Revised	138	1st Revised			
115.2	Original	139	2nd Revised			
115.3	Original	140	2nd Revised			
115.4	Original	141	2nd Revised			
115.5	Original	142	1st Revised			
115.6	1st Revised	143	1st Revised			
115.7	1st Revised	144	2nd Revised			
115.8	1st Revised	145	2nd Revised			
115.9	Original	146	1st Revised			
115.10	Original	147	1st Revised			
115.11	Original	148	1st Revised			
115.12	Original	149	1st Revised			
115.13	Original	150	1st Revised			
115.14	Original	151	1st Revised			

* - Indicates pages included with this filing.

CHECK SHEET, (CONT'D.)

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION	
154	Original	*	181	Original	*	211	Original	*
155	Original	*	182	Original	*	212	Original	*
156	Original	*	183	Original	*	213	Original	*
157	Original	*	184	Original	*	214	Original	*
158	Original	*	185	Original	*	215	Original	*
159	Original	*	186	Original	*	216	Original	*
160	Original	*	187	Original	*	217	Original	*
161	Original	*	188	Original	*	218	Original	*
162	Original	*	189	Original	*	219	Original	*
163	Original	*	190	Original	*	220	Original	*
164	Original	*	191	Original	*	221	Original	*
165	Original	*	192	Original	*	222	Original	*
166	Original	*	193	Original	*	223	Original	*
167	Original	*	194	Original	*	224	Original	*
168	Original	*	195	Original	*	225	Original	*
169	Original	*	196	Original	*	226	Original	*
170	Original	*	197	Original	*	227	Original	*
171	Original	*	198	Original	*	228	Original	*
172	Original	*	199	Original	*	229	Original	*
173	Original	*	200	Original	*	230	Original	*
175	Original	*	201	Original	*	231	Original	*
175	Original	*	202	Original	*	232	Original	*
176	Original	*	203	Original	*	233	Original	*
177	Original	*	204	Original	*	234	Original	*
178	Original	*	205	Original	*	235	Original	*
179	Original	*	206	Original	*	236	Original	*
180	Original	*	207	Original	*	237	Original	*
			208	Original	*	238	Original	*
			209	Original	*	239	Original	*
			210	Original	*	240	Original	*

* - Indicates pages included with this filing.

CHECK SHEET, (CONT'D.)

PAGE	REVISION	PAGE	REVISION	PAGE	REVISION	
241	Original	271	Original	301	Original	
242	Original	272	Original	302	Original	
243	Original	273	Original	303	Original	
244	Original	274	Original	304	Original	
245	Original	275	Original	305	Original	
246	Original	276	Original	306	Original	
247	Original	277	Original	307	Original	
248	Original	278	Original	308	Original	*
249	Original	279	Original	309	Original	*
250	Original	280	Original	310	Original	*
251	Original	281	Original	311	Original	*
252	Original	282	Original	312	Original	*
253	Original	283	Original			
254	Original	284	Original			
255	Original	285	Original			
256	Original	286	Original			
257	Original	287	Original			
258	Original	288	Original			
259	Original	289	Original			
260	Original	290	Original			
261	Original	291	Original			
262	Original	292	Original			
263	Original	293	Original			
264	Original	294	Original			
265	Original	295	Original			
266	Original	296	Original			
267	Original	297	Original			
268	Original	298	Original			
269	Original	299	Original			
270	Original	300	Original			

* - Indicates pages included with this filing.

APPENDIX CHECK SHEET

PAGE	REVISION		PAGE	REVISION	PAGE	REVISION
1	Original		31	1st Revised		
2	2nd Revised		31.1	Original		
3	Original		32	1st Revised		
4	Original		33	Original		
5	Original		34	Original		
6	1st Revised		35	Original		
7	2nd Revised		36	Original		
8	1st Revised		37	Original		
9	1st Revised		38	Original		
10	1st Revised		39	Original		
11	1st Revised		40	Original		
12	1st Revised		41	Original		
13	1st Revised		42	Original		
14	2nd Revised	*	43	Original		
15	3rd Revised	*	44	Original		
16	2nd Revised		45	Original		
17	2nd Revised		46	Original		
18	2nd Revised		47	Original		
19	2nd Revised		48	Original		
20	2nd Revised		49	Original		
21	2nd Revised		50	Original		
22	2nd Revised		51	Original		
23	2nd Revised	*	52	Original		
24	1st Revised		53	Original		
25	1st Revised		54	Original		
26	2nd Revised					
27	2nd Revised					
28	2nd Revised					
29	1st Revised					
30	2nd Revised					

* - Indicates pages included with this filing.

TABLE OF CONTENTS

		Page
CHECK SHEET		1
TABLE OF CONTENTS		6
SYMBOLS		11
CONCURRING, CONNECTING, OTHER PARTICIPATING CARRIERS		12
TARIFF FORMAT		13
SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS		14
SECTION 2 - RULES AND REGULATIONS		16
2.1	Undertaking of the Company	16
2.2	Limitations	17
2.3	Use	18
2.4	Liabilities of the Company	18
2.5	Equipment	20
2.6	Installation and Termination	21
2.7	Payment and Credit Regulation	22
2.8	Cancellation by Customer	25
2.9	Interconnection	25
2.10	Refusal or Discontinuance by Company	26
2.11	Inspection, Testing and Adjustment	28
2.12	Tests, Pilot, Promotional Campaigns and Contests	28
2.13	Service Level Standards and Credit Allowances for Interruption of Service	29
2.14	Special Customer Arrangements and Negotiated Rates	35
2.15	Assignment of Service	36
2.16	Expedited Due Date Service	36
2.17	Trouble Reporting	37
2.18	Modification of Service order Charge	41
2.19	Order Cancellation Charge	41
2.20	Proprietary Information	41
2.21	Applicable Law	42
2.22	Automatic Number Identification	42
2.23	Emergency/Crisis/Disaster Restoration and Provisioning Telecommunication Service Priority	44
2.24	Customer Request Suspension of Service	52
2.25	Government Emergency Telecommunications Service (GETS)	53
2.26	Additional Rules Relating to Resale of Service	60
2.27	Service Areas	62
2.28	Other Rules	62

TABLE OF CONTENTS, (CONT'D.)

		Page	
SECTION 3 - CONNECTION CHARGES		63	
3.1	Connection Charge	63	
3.2	Restoration of Service	64	
3.3	Moves and Changes	65	
3.4	Inside Wire Maintenance and Installation	66	
3.5	Primary Interexchange Carrier (PIC) Change Charge	68	(T)
SECTION 4 - SUPPLEMENTAL SERVICES		69	
4.1	Reserved for Future Use	74	(T)
4.2	Service and Promotional Trials	79	|
4.3	Busy Verification, Interrupt and Customer Originated Trace Service	80	(T)
4.4	Directory Assistance Service	81	
4.5	Local Operator Services	83	(T)
4.6	Blocking Service	84	
4.7	Reserved for Future Use	87	
4.8	Listings	88	
4.9	Non-Published Service	96	
4.10	Non-Listed Service	99	
4.11	Information Service Provider NXX Access	101	
4.12	Recorded Announcement Service	102	
4.13	Reserved for Future Use	103	(T)
4.14	Hunting	104	
4.15	Reserved for Future Use	105	(T)
4.16	Emergency Reroute Service	106	
4.17	Relay South Carolina Service	107	
4.18	N11 Dialing Service	108	
4.19	Foreign Exchange Service	110	
4.20	Business Line and Terminal Features	115.1	
4.21	Voice Mail Service	115.10	(N)
4.22	Automatic Intercept Service (AIS)	115.13	|
4.23	Digital Trunk and PRI Features	115.14	(N)

TABLE OF CONTENTS, (CONT'D.)

		Page	
SECTION 5 - BUSINESS NETWORK SWITCHED SERVICE		116	
5.1	General	116	
5.2	Basic Business Lines Service	119	
5.3	PBX Analog Trunk Service	120	
5.4	Individual Telephone Number	122	
5.5	VersiPak® IPRI Service	123	
5.6	Bonded Integrated Service Offerings	125	
5.7	Business Terminals Service	135	
5.8	LATAWide Calling Plan	138	
5.9	VersiPak Flex® T and Power® T Products	139	(T)
5.10	Voice T-1 Service	146	
5.11	Automatic Reroute Service	147	
5.12	Reserved for Future Use	149	
5.13	Complete Lines/Trunks Service	151	
5.14	VersiPak® Lines and Trunks	153.1	
5.15	tw telecom Channel 12 Service	153.2	
5.16	Converged Voice Service	153.4	(N)
SECTION 6 - GRANDFATHERED SERVICES		154	
6.1	Service Areas	154	
6.2	Exchange Access Service	157	
6.3	Exchange Access Optional Features	173	
6.4	Local Calling Service	179	
6.5	IntraLATA Calling Service	183	
6.6	Miscellaneous Services	185	
6.7	Special Arrangements	192	
6.8	Inbound Direct Local Exchange Service	197	
6.9	Optional Local Exchange Service	198	
6.10	Disaster Routing Service	282	
6.11	PBX Digital Trunk Service	284	
6.12	Primary Rate ISDN (PRI) Service	287	
6.13	IBL/VersiPak® Service Packages	296	
6.14	Business Features	298	
6.15	Channel 12 Service	305	
6.16	Business Features	308	(T)
6.17	Remote Call Forwarding	311	|
6.18	Reserved Telephone Number Service	312	(T)

TABLE OF CONTENTS, (CONT'D.)

		Page	
CURRENT RATES			
1	Expedited Due Date Service	1	
2	Time and Materials	1	
3	Order Modification Charge	1	
4	Order Cancellation Charge	2	
5	Connection Charge	2	
6	Restoration of Service	2	
7	Moves and Change	2	
8	Primary Interexchange Carrier Charge	2	
9	Government Emergency Telecommunications Service (GETS)	3	
10	Reserved for Future Use	7	(T)
11	Busy Verification, Interrupt and Customer Originated Trace Service	8	(T)
12	Directory Assistance Service	8	
13	Local Operator Services	8	(T)
14	Blocking Service	9	
15	Listings	9	
16	Non-Published Service	10	
17	Non-Listed Service	10	
18	Recorded Announcement Service	10	
19	Reserved for Future Use	10	(T)
20	Hunting	11	
21	Reserved for Future Use	11	(T)
22	Emergency Reroute Service	11	
23	Foreign Exchange Services	12	
24	Basic Business Line Service	14	
25	PBX Analog Trunk Service	15	
26	Individual Telephone Numbers	15	
27	VersiPak® IPRI Service	16	
28	Bonded Integrated Services	17	
29	Business Terminals	23	
30	LATAWide Calling Plan	25	

TABLE OF CONTENTS, (CONT'D.)

		Page	
CURRENT RATES, (CONT'D.)			
31	VersiPak Flex® T and Power® T Products	26	(T)
32	Voice T-1 Service	28	
33	Automatic Reroute Service	28	
34	Reserved for Future Use	29	
35	Complete Lines/Trunks Service	30	
36	VersiPak® Lines and Trunks	30	
37	Business Line and Terminal Features	31	
38	tw telecom Channel 12 Service	32	
39	Voice Mail Service	33	(N)
40	Automatic Intercept Service (AIS)	33	|
41	Digital Trunk and PRI Features	34	|
42	Converged Voice Service	38	(N)

SYMBOLS

The following are the only symbols used for the purposes indicated below:

(C) - To signify changed regulation.

(D) - To signify discontinued regulation.

(I) - Change Resulting in an increase.

(M) - Moved from another tariff location with no change.

(N) - New rate, regulation or text.

(R) - Change resulting in a reduction.

(T) - Change in text but no Change to rate or regulation.

(Z) - To signify a correction.

CONCURRING, CONNECTING, OTHER PARTICIPATING CARRIERS

CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

TARIFF FORMAT

A. Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.

B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the South Carolina PSC. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Consult the Check Page for the page currently in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.
2.1.
2.1.1.
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.a.
2.1.1.A.1.a.(1).
2.1.1.A.1.a.1.(i).
2.1.1.A.1.a.1.(i).(1).

D. Check Pages - When a tariff filing is made with the South Carolina PSC, an updated Check Page accompanies the tariff filing. The Check Page lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Page is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.)

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the Customer's location to a Company switching center or point of presence.

Account Codes - Optional, Customer-defined digits that allow the Customer to identify the individual user, department or client associated with a call. Account Codes appear on the Customer bill.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Company's service.

Business Service - Service provided under this tariff where the use of the service is primarily or substantially of a business, professional, institutional or otherwise occupational nature, or where the listing required is such as to indicate business use. Individual lines terminated at a private residence location for residence subscribers desiring to conduct business from their home where a business listing is not employed in the telephone directory is not considered Business Service.

Commission - South Carolina Public Service Commission.

Company - **tw telecom of south carolina llc**

CPE - Customer Premises Equipment.

Customer - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

Dedicated Access - See Special Access.

End User - Any person, firm, corporation, partnership or other entity which uses the services of the Company under the provisions and regulations of this tariff. The end user is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

Equal Access - The ability of the Company to serve end users on a presubscribed basis rather than through the use of dial access codes.

Handicapped Person - A person, who is legally blind, visually handicapped or physically handicapped as (N)
that term is defined in the Federal Register (Vol. 35 #126 dated June 30, 1970). (N)

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

Holidays - Holidays observed by the Company as specified in this tariff.

IBL - Integrated Business Line Service.

ICB - Individual Case Basis. Any resulting agreement will be made available to ORS upon request.

IP – Internet Protocol - used for communicating data across a packet-switched network by delivering distinguished protocol datagrams (packets) from the source host to the destination host solely based on their addresses. (T) | (T)

Integrated Business Line Service (IBL) - Service provided to qualified Customers that allows grouping of rate components to meet a Customer's specific needs.

LATA - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 17-49, within which a local exchange Company provides communications services.

LEC - Local Exchange Company.

Off-Net - Services provided by the Company that are carried in part on the Company's network.

On-Net - Services provided by the Company that are carried entirely on the Company's network.

ORS – South Carolina Office of Regulatory Staff.

Premises - A building or buildings on contiguous property.

Special Construction - Service configurations specifically designed and constructed at a Customer's request.

TBD - To Be Determined.

TDM – Time Division Multiplex - technique of transmitting multiple digitized data, voice, and video signals simultaneously over one communication media by interleaving pulses representing bits from different channels or time slots. (T) | (T)

VersiPak® - Service provided to qualified Customers that allows grouping of rate components to meet a Customer's specific needs.

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of The Company

The Company is a facilities-based common carrier providing local telecommunications services twenty-four hours per day, seven days per week, within the State of South Carolina to Customers located in the Columbia metropolitan area. The local calling area includes the following exchanges:

Batesburg
Camden
Chapin - Little Mountain South
Columbia
Eastover
Greenville
Newberry
Orangeburg
Prosperity
Whitmire

The Company is expanding the local calling areas of service: (N)

Aiken	Jackson	|
Anderson	Laurens	|
Bennettsville	Manning	|
Bishopville	Mount Pleasant	|
Charleston	Myrtle Beach	|
Clemson	North Myrtle Beach	|
Conway	North Augusta	|
Darlington	Seneca	|
Dillon	Simpsonville	|
Easley	Spartanburg	|
Florence	St. George	|
Gaffney	Summerville	|
Georgetown	Sumter	|
Greer	Union	|
Hartsville	Woodruff	|
Hollywood	York	(N)

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.2 Limitations

2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this tariff. The Company has the right to limit the manner in which any portion of its telecommunications network ("Network") is used to protect the technical integrity of the Network.

2.2.2 The Company reserves the right to discontinue or limit service or impose requirements as required to meet changing regulatory requirements, or when such requirements have a material adverse economic affect on the feasibility of providing service, as determined by the Company in its reasonable judgment, or when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.

2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

2.2.4 All facilities provided under this tariff are directly or indirectly controlled by the Company and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

2.2.6 Service is furnished on the condition that it will be used only for authorized and lawful purposes.

2.2.7 The Company will not be in default hereunder for any failure or delay in performance caused by strike or other labor problems, power fluctuations, surges or failures, acts of God, fire, flood, adverse weather conditions, insurrections, explosion, vandalism, acts of (T)
terrorism, cable cuts, ordinances, laws, rules, regulations or restrictions, condemnation or (T)
exercise of eminent domain rights, war or civil unrest or disorder or any other causes beyond the Company's reasonable control ("Force Majeure Event").

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.3 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

2.4 Liabilities of the Company

2.4.1 The liability of the Company for direct damages or personal injury caused by its willful misconduct or gross negligence which is the sole legal cause of damage or injury is not limited by this tariff. With respect to any other claim or suit, by a Customer or by any others, for damages associated with acts or omissions involving initiation, installation, provision, moving, changing, termination, maintenance, repair, errors, omissions, delays, interruption or restoration of any service or facilities offered under this tariff, the Company's liability, if any, is limited to 1/30 of the monthly charge for service affected for each 24-hour period during which such failure of service occurs and is reported to or known by the Company. In addition, Customer credits for interrupted service will be issued, where applicable, in accordance with the provisions of Section 2.13.

2.4.2 In no event will the Company be responsible for consequential damages or lost profits suffered by the Customer.

2.4.3 The Company is not liable for any act or omission of any other company or companies furnishing a portion of the service which service or equipment is related to the Service supplied by the Company, but is not furnished by the Company. No agents or employees of other carriers shall be deemed to be agents or employees of the Company.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.4 Liabilities of the Company, (Cont'd.)

2.4.4 The Company shall be indemnified and held harmless by the Customer against:

A. Claims for libel, slander, infringement of copyright or unauthorized use of any trade mark, trade name or service mark arising out of the material, data, information, or other content transmitted by the Customer over the Company's facilities;

B. Claims for patent infringement arising from combining or connecting the Company's facilities with apparatus and systems of the Customer;

C. All claims of any kind by Customer's end users; and

D. All other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act or omission of the Customer in connection with any service provided by the Company.

2.4.5 The Company will make no refund of over-payments by a Customer unless the claim for such overpayment is submitted as specified in Section 2.7.1 below.

2.4.6 The Company reserves the right to discontinued service, limit service, or to impose requirements on Subscribers or Customers as required to meet changing regulations, rules or standards of the South Carolina Public Service Commission.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.5 Equipment

2.5.1 The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Company shall have no obligation to install, maintain, repair or operate Customer-provided equipment. The Customer is responsible for all costs at its premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply on a continuing basis with technical specifications established by the Company. In the event that the Company, in responding to a Customer-initiated service call, determines that the cause of such service call is a failure, malfunction or inadequacy of Customer-provided equipment, the Customer shall compensate the Company for such service call at the Company's then prevailing rates.

2.5.2 Other than the facilities, termination equipment or channel derivation equipment provided by the Customer, the Company will provide, install, and maintain, repair, operate and control any equipment, cable or facilities associated with or connected with its network. Unless otherwise provided, the Company is responsible for purchasing such equipment and such equipment remains the property of the Company. The Customer is responsible for any loss or damage to such equipment arising out of the negligent or willful act of the Customer or its agents, employees, or authorized users.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.6 Installation and Termination

2.6.1 Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

2.6.2 If the Customer wishes to delay the requested due date, the Customer must notify the Company, in writing, at least 72 hours prior to the original requested due date. The Customer shall pay the Company for any third party charges incurred by the Company to meet the original due date prior to receipt of such notice. When accepting service, the Customer may not alter the completion date entered on the Service Acceptance form to delay the commencement of billing.

2.6.3 The Company may terminate Service if the Customer's material breach is not corrected within thirty (30) days of written notice thereof. Termination for any reason shall not relieve the Customer of liability incurred prior to termination. If the Customer terminates Service(s) prior to the end of the term, the Customer's termination liability shall be 100% of the monthly recurring charges for the remaining term of the Service(s). The Company reserves the right to impose termination charges at a higher rate than stated hereunder if the Company incurs unusually high capital costs to provide or remove Service(s) to or from the Customer's location. The Company also reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to terminate service.

2.6.4 Upon expiration of a term contract, the service term will renew automatically at the same terms and conditions for successive one-year terms unless either party notifies the other 30 days prior to the expiration of the then current term that it wishes to terminate the service.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.7 Payment and Credit Regulations

2.7.1 Payment Arrangements

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. The Customer agrees to pay to the Company any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

The Customer is responsible for usage charges, damages and loss resulting from the unauthorized or fraudulent use by the Customer, its agents, employees or third parties, of the services provided hereunder if such charges, damages or loss results from the failure, malfunction, inadequacy or failure to properly secure Customer-provided equipment.

Billing for Services begins on the date the Company notifies the Customer that Service has been installed and tested by the Company and is available for the Customer's use ("Service Date"). Charges for Services, including applicable federal, state, and local taxes, will be billed in advance, except for charges based on usage, which will be billed one month in arrears. Charges are due within thirty (30) days from the date of the bill, but in no event later than the commencement of the next billing period.

The Company reserves the right to deny a request for additional services or restoration of services unless and until the Customer's account is in current status.

Objections to billed charges must be reported to the Company within 120 days of receipt of billing. Any claim not filed within this time period shall be deemed waived. Claims must include all supporting documentation and may be submitted online at http://Customers.twtelecom.com/disputes/ or by telephone at 1-800-565-8982. The Company shall make adjustments to the Customer's invoice to the extent that circumstances existing which reasonably indicate that such changes are appropriate. Any unresolved disputes may be forwarded to the ORS Consumer Services Division, at 1441 Main Street, Suite 300, Columbia, SC 29201.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.7 Payment and Credit Regulations, (Cont'd.)

2.7.1 Payment Arrangements continued

Charges for installations, service connections, moves, and rearrangements, and other engineering services performed by the Company, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this tariff.

The Customer shall be responsible for all calls placed by or through the Customer's equipment by any person. In particular and without limitation to the foregoing, the Customer is responsible for any calls placed by or through the Customer's equipment via any remote access features. The Customer is responsible for all calls placed via their authorization code as a result of the Customer's intentional or negligent disclosure of the authorization code.

Upon termination of service for any reason, of this tariff, all amounts due from the Customer to the Company, including, but not limited to, charges for services rendered and termination liability as provided in this tariff, shall become immediately due and payable by the Customer.

2.7.2 Deposits

The Company reserves the right to require a deposit as a condition to the initial provision of Services or as a condition to the continued provision of Services, as provided in South Carolina Regulation 103-621.

2.7.3 Advance Payments

The Company reserves the right to require advance payment prior to providing service in order to safeguard its interests. The advance payment will not exceed an amount equal to one (1) month′s estimated billing, upon which the advance can be collected and subsequently rebilled. An advance payment may include an amount equal to the estimated nonrecurring charges and recurring charges for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's next bill. Advance payments do not accrue interest. An advance payment may be required in addition to a deposit.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.7 Payment and Credit Regulations, (Cont'd.)

2.7.4 Taxes, Surcharges and Fees (T)

Tax" or "Taxes" means any federal, state or local excise, gross receipts, value added, sales, use or other similar tax, fee, tax-like fee or surcharge of whatever nature and however designated, imposed or sought to be imposed, on or with respect to purchases by Customer or for the Company's use of public streets or rights of way, which the Company is required or permitted by law or tariff to collect from Customer; provided, however, that the term "tax" will not include any tax on the Company's corporate existence, status, income, corporate property or payroll taxes. (N) (N)

The Company shall bill any and all applicable taxes, surcharges and fees, including, but not limited to: Federal Excise Tax; state sales tax; municipal taxes; gross receipts taxes; and any taxes, surcharges, fees, charges or other payments contractual or otherwise, for the use of public streets or rights-of-way, whether designated as franchise fees or otherwise. As permitted by law, the Company will recover from its Customers any such charges assessed directly against the Company. The Company will also bill the Customer the State Universal Service Charge and the Dual Party Relay Service Access Charge as approved by the South Carolina Public Service Commission. Such taxes or fees will be itemized separately on the Customer's invoice or billing detail. If the Customer fails to pay any taxes properly billed, the Customer will be solely responsible for payment of the taxes, and penalty and interest. (T) (M) (T)

Taxes and surcharges assessed on bundled services are based upon a model configuration of the product elements. Details are available upon Customer request. (N)

If either Customer or the Company is audited by a taxing or other governmental authority, the other party will cooperate reasonably by responding to the audit inquiries in a proper, complete and timely manner. The Company will cooperate, at Customer's expense, with reasonable requests of Customer in connection with any tax contest or refund claim. Customer will ensure that no lien is attached to or allowed to remain on any asset of the Company as a result of any tax contest. Customer will indemnify and hold the Company harmless against any liabilities, damages, losses, costs or expenses arising out of such tax proceedings, including without limitation any additional taxes, interest, penalties and attorney's fees. (N) (M)

(M) - Certain material previously found on this page is now located on Page 25.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.7 Payment and Credit Regulations, (Cont'd.)

2.7.4 Taxes, Surcharges and Fees, (Cont'd.) (T)

If Customer claims an exemption for any taxes, Customer must provide the Company with a proper tax exemption certificate as authorized by the appropriate taxing authority. Customer must pay the applicable taxes to the Company until it provides a valid exemption certificate. If applicable law exempts a service from a tax, but does not also provide an exemption procedure, the Company will not collect such tax if Customer provides a letter signed by one of its officers; (i) claiming a right to the exemption; (ii) identifying the applicable law that allows such exemption and does not require an exemption certificate; and (iii) agreeing to indemnify and hold the Company harmless from any tax, interest, penalties, loss, cost or expense asserted against the Company as a result of its not collecting the taxes from the Customer. (N)

2.7.5 Late Payment Charge and Cost of Collection (M)

A late fee, not to exceed the rate allowed per South Carolina Regulation 103-622.2, will be charged on any Company billed past due balance. In the event that the Company incurs fees or expenses, including attorney's fees, collecting or attempting to collect, any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred.

2.7.6 Returned Item Charge

A charge consistent with SC Code Ann Section 34-11-70(a)(3) will be assessed for any check or other form of payment returned by the drawee bank or other financial institution for insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank of financial institution. This charge will be assessed in addition to any charges assessed by the drawee bank or any other financial institution. (M)

2.8 Cancellation by Customer

Unless a Customer has purchased service under a term agreement plan, the service may be cancelled at any time by contacting the Company. The minimum service period for service not furnished under a terms plan for which monthly charges apply is thirty days. The Customer must provide proper identification when ordering or canceling service. Service order cancellation charges (Section 2.19) and/or termination liability charges (Section 2.6.3) will apply.

(M)

(M) – Certain material now found on this page was previously located on Page 24.

(M) - Certain material previously found on this page is now located on Page 26.

(M)

2.9 Interconnection (M)

Service furnished by the Company may be connected with the services or facilities of other carriers. Such service or facilities, if used, are provided under the terms, rates and conditions of the other carrier or by applicable interconnection agreements. The Customer is responsible for all charges billed by other carriers for use in connection with the Company's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer. (M)

2.10 Refusal or Discontinuance by Company

The Company may refuse or discontinue service under the following conditions and in accordance with South Carolina law and regulations. Unless otherwise stated, the Customer will be given five (5) days written notice and allowed a reasonable time to comply with any rule or remedy any deficiency.

A. For non-compliance with and/or violation of any State or municipal law, ordinance or regulation pertaining to telephone service.

B. For the use of telephone service for any other property or purpose other than that described in the application.

C. For failure or refusal to provide the Company with a deposit to insure payment of bills in accordance with the Company's regulations or failure to meet the Company's credit requirements. (See Section 2.7.2).

D. For neglect or refusal to provide reasonable access to the Company for the purpose of inspection and maintenance of equipment owned by the Company.

E. For non-compliance with and/or violation of the Commission's regulations or the Company's rules and regulations on file with the Commission, provided five (5) working days written notice is given before termination.

F. For non-payment of bills for telephone service. Suspension or termination of service shall not be made without five (5) working days written notice to the Customer, except in extreme cases.

(M) – Certain material now found on this page was previously located on Page 25.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.10 Refusal or Discontinuance by Company, (Cont'd.)

G. Without notice in the event of Customer use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.

H. Without notice in the event of tampering with the equipment furnished and owned by the Company.

I. Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company, before restoring service, may require the Customer to make, at his own expense, all changes in facilities or equipment necessary to eliminate illegal use.

J. For failure of the Customer to make proper application for service.

K. For Customer's breach of the contract for service between the Company and the Customer.

L. When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

M. For any other reason cited in South Carolina Regulation 103-625.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.11 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Customer shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made when the interruption is less than twenty-four consecutive hours. Records will be retained with date, time, duration and reason for testing and made available to the ORS upon request.

2.12 Tests and Contests

The Company may conduct special tests and contests at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.13 Service Level Standards and Allowances for Interruption of Service (T)

2.13.1 Service Level Standards for Local Exchange Services

A. IP Based Services (M) (N)

1. Network Availability

The Company's network availability objective for each calendar month for services provisioned On-Net is 99.99%. The service is unavailable when it is not able to transmit and receive data due to the Company's equipment or network ("service outage"). Upon Customer's request, the Company shall credit Customer's invoice for service outages of five minutes or more. Credit allowance will be calculated as a percentage of the monthly recurring charge for the affected service(s) as follows:

Per Service Outage	Credit Allowance
More than 5 minutes up to 4 hours	5%
More than 4 hours up to 8 hours	10%
More than 8 hours up to 12 hours	15%
More than 12 hours up to 16 hours	20%
More than 16 hours up to 24 hours	35%
More than 24 hours	50%

2. Latency

The Company's on-net services will have an average round-trip transmission of 50 milliseconds ("ms") or less between the Company's designated regional route servers ("Latency"). Latency will be calculated by averaging sample measurements taken during the most recent full calendar month between the Company's designated regional route servers. If the Company fails to meet the network average latency standard, upon Customer's request, credits will be calculated per the table below. (M) (N)

(M) - Certain material previously found on this page is now located on Page 29.2.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.13 Service Level Standards and Allowances for Interruption of Service, (Cont'd.)

2.13.1 Service Level Standards for Local Exchange Services, (Cont'd.)

A. IP Based Services, (Cont'd.) (N)

2. Latency, (Cont'd.)

Standard	Credit Allowance
0.00 - 50.00 ms	No Credit
50.01 - 60.00 ms	5%
60.01 - 65.00 ms	10%
65.01 - 70.00 ms	15%
70.01 - 75.00 ms	20%
75.01 - 80.00 ms	35%
80.01 ms or greater	50%

3. Packet Delivery

The Company's on-net services will have a packet delivery of at least 99.5%. Packet delivery is determined by averaging sample measurements taken during the most recent full calendar month between the Company's designated route servers. If the Company fails to meet the Packet Delivery Standard, upon Customer's request, credits will be calculated per the table below.

Standard	Credit Allowance
99.5%+	No Credit
99% - 99.4%	5%
98% - 98.9%	10%
97% - 97.9%	15%
96% - 96.9%	20%
95% - 95.9%	35%
Below 95%	50%

(N)

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.13 Service Level Standards and Allowances for Interruption of Service, (Cont'd.)

2.13.1 Service Level Standards for Local Exchange Services, (Cont'd.)

B. TDM Based Services (T)

The Company offers the following service level standards for voice services. (M)

Criterion	Definition	Standard
Dial Tone Delay	The specific time between Customer's going off-hook and the receipt of dial tone from the service telephone central office	2.0 seconds maximum
Post Dial Delay	The time from when the last digit is dialed to the moment the phone rings at the receiving location	2.0 seconds maximum
Noise	Unwanted electrical signals introduced into the telephone lines by circuit component or natural disturbances which tend to degrade the performance of the line.	17 dBrnC maximum
Signal Loss	The diminishment of the signal level strength resulting in decay and quality of the call and signaling	3 dB maximum
Minimum Loop Current	Minimum level of current between the originating and terminating locations of a call required to support accurate signaling on the call.	23 mA

(M)

(M) - Certain material now found on this page was previously located on Page 29.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.13 Service Level Standards and Allowances for Interruption of Service, (Cont'd.) (T)

2.13.1 Service Level Standards for Local Exchange Services, (Cont'd.)

Criterion	Definition	Standard
Grade of Service	The probability that an attempted call will receive a busy signal, expressed as a decimal fraction. This factor is applicable only to the Company's network and not to any portions of the underlying network provided by another telephone service carrier.	P.01 or better
Change of Resp Org	The transition of management and administration of a Customer's 8XX telephone number records in the 8XX Service Management System. This standard is applicable when a Customer transfers 8XX telephone number service from one carrier to another.	10 days maximum

2.13.2 Credit for Interruptions

Interruptions in service, which are not due to the negligence of, or non-compliance with the provisions of this tariff by the Customer, or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer as set forth below for the part of the service that the interruption affects. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff provided that the Customer has opened a trouble ticket by reporting the interruption to the Company's network operations center. The issuance of credits pursuant to this section shall be the Customer's sole remedy for service interruption claims.

A. An interruption period begins when the Customer reports a service, facility, or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility, or circuit is operative. If the Customer reports a service, facility, or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

B. For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.13 Service Level Standards and Allowances for Interruptions in Service, (Cont'd.)

2.13.2 Credit for Interruptions, (Cont'd.)

C. "Interruption" Defined

For the purpose of applying this provision, the word "interruption" shall mean the inability to complete calls either incoming or outgoing or both due to equipment malfunction or human errors. "Interruption" does not include and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capacity shortages. Nor shall the interruption allowance apply where service is interrupted by the negligence or willful act of the subscriber or where the Company, pursuant to the terms of the tariff, suspends or terminates service because of nonpayment of bills due to the Company, unlawful or improper use of the facilities or service, or any other reason covered by the tariff. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this tariff, the subscriber is responsible for providing electric power. Allowance for interruptions of message or measured rate service will not affect the subscriber's local call allowance during a given billing period.

D. Credit to Customer

Credits attributable to any billing period for interruptions of service shall not exceed the total charges for that period for the service and facilities furnished by the Company rendered useless or substantially impaired.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.13 Service Level Standards and Allowances for Interruptions in Service, (Cont'd.)

2.13.2 Credit for Interruptions, (Cont'd.)

E. Calculation of Credit for Service Interruption

The Company guarantees that voice services shall have a minimum service availability of 99.99%. Availability is defined as the time the Company's network is available for processing a telephone call. Upon Customer's request, Company shall credit Customer's invoice for service interruptions of five minutes or more. Credit allowance will be calculated as a percentage of the monthly recurring charge for the affected service(s) as follows:

Length of Interruption	Credit Allowance
More than 5 minutes up to 4 hours	5%
More than 4 hours up to 8 hours	10%
More than 8 hours up to 12 hours	15%
More than 12 hours up to 16 hours	20%
More than 16 hours up to 24 hours	35%
More than 24 hours	50%

F. Chronic Trouble Service

If two or more trouble tickets have been opened for a particular service in a 30-day period, and the cause of outage is determined to be in the Company's network or system equipment, such service will be deemed a chronic trouble service. If a third trouble ticket is opened on a chronic trouble service within 30 days of the second trouble ticket, the Customer may disconnect the affected service without incurring termination liability.

G. Major Service Outages

As specified in Carolina Regulation 103-614, any interruption affecting the Company's entire system or major division of a telephone exchange as required under Federal rules and regulations will be kept showing the date, time, and duration of such interruption and shall be forwarded to the ORS.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.13 Service Level Standards and Allowances for Interruptions in Service, (Cont'd.)

2.13.3 Limitations on Credit Allowances

No credit allowance will be made for:

A. interruptions due to the negligence of, or non-compliance with the provisions of this tariff, by any party other than the Company, including but not limited to the Customer, authorized user, or other common carriers connected to, or providing service connected to, the service of the Company or to the Company's facilities;

B. interruptions due to the failure or malfunction of non-Company equipment, including service connected to Customer provided electric power; in such event, the Company may charge the Customer its then current service call rates;

C. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;

D. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;

E. interruptions of service due to circumstances or causes beyond the control of the Company.

F. Force Majeure: Such causes shall include, without limitation, acts of God, fire, flood, adverse weather conditions, explosion, vandalism, acts of terrorism, cable cut, storm or other similar occurrence, any law, order, ordinance, rule restriction, regulation, direction, action or request of the United States government or any other government or of any civil or military authority, condemnation or exercise of rights of eminent domain, national emergencies, insurrections, riots explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing service to restore service in compliance with the Commission's Rules and Regulations. (T)

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.13 Service Level Standards and Allowances for Interruptions in Service, (Cont'd.)

2.13.4 Cancellation for Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits.

2.13.5 Time and Materials Charges

Time and Materials Charges are charges for work performed on the Customer's side of the demarcation or to isolate trouble to the Customer's side of the demarcation point by a Company employee at the Customer's request that are not covered by other charges. Chargeable time is labor which includes, but is not limited to, work preparation, actual work, trouble isolation and clean-up. Material charges are the items required to fulfill the job requirements. Any work required to establish or reestablish network access on the network side of the demarcation point is excluded from time and materials charges.

Included in time and materials charges are initial and additional time and material charges, the trouble isolation charge, the optional testing and monitoring charge and the dispatch charge.

2.13.6 Use of Another Means of Communications (N)

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used. (N)

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.14 Special Customer Arrangements and Negotiated Rates

The Company may offer the following special arrangements and negotiated rates to meet a Customer's specific needs. Upon notice to the Customer, the Company may change rates offered pursuant to special arrangement or individual case basis pricing if the provision of service at such rate(s) becomes economically infeasible.

2.14.1 Special Customer Arrangements

In cases where a Customer requests special arrangements which may include engineering, installation, construction, facilities, assembly, purchase or lease of facilities, and/or other special services not offered under this tariff, the Company may, at its option, provide the requested service under contract.

2.14.2 Negotiated Rates and Competitive Discounts

Customized service packages at Negotiated Rates or Competitive Discounts may be furnished on a case-by-case basis in response to requests by Company's Customers for proposals or for competitive bids. Service offered under this tariff provision will be provided to Customers pursuant to contract.

Competitive Discounts are available to Customers purchasing services with a contract period of 24 months or greater. Competitive Discounts shall not exceed 30%.

Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this tariff. Specialized rates or charges will be made available to similarly situated Customers on a nondiscriminatory basis. The Company will consider the following factors when establishing special pricing arrangements: (1) the LATA in which the Customer is located; (2) the horizontal and vertical distance from the central office to the Customer's premises; (3) the availability and location of network facilities; (4) the type of service; (5) the price of the service; (6) the number of lines (circuits) being used; and (7) the length of the contract terms. Negotiated Rate contracts executed by the Company are listed in the Addendum to this tariff.

2.14.3 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to provide a service(s) not offered in this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.15 Assignment of Service

The Customer may not assign its rights or obligations hereunder without the prior written consent of the Company, which shall not be unreasonably withheld or delayed.

2.16 Expedited Due Date Service

2.16.1 General

Upon acceptance of the Customer's application for service, the Company will notify the Customer of the timeframe in which service will be installed. When a Customer requests that service be provided in advance of the established service interval, and the Company is able to comply, an Expedited Due Date Service charge will apply.

2.16.2 Charges

The charge is applicable per exchange, per request and applies in addition to any normal service and installation charges applicable. The Company reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to expedite the service order.

2.16.3 Limitation of Liability

The Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly when an established expedited due date is not met by the Company.

2.16.4 Maximum Charges

	Nonrecurring Charge
Per Analog, Digital or PBX Trunk or PRI	$350.00
Per Flex T or Power T	$500.00

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.17 Trouble Reporting

2.17.1 Trouble Ticket

If the Customer encounters a problem with any service after the actual completion date, the Customer must obtain a trouble ticket by calling 1-800-829-0420 for transport services, or 1-888-245-0608 for switched services. The Company will issue a credit for service interruptions, if applicable, in accordance with this tariff. The duration of the problem is determined solely by the date and time the trouble ticket was opened and subsequently closed out as a resolved issue. Credits will not be issued unless a trouble ticket exists for the circuit(s) in question.

2.17.2 Time and Materials Charges

Time and Materials Charges are charges for work performed on the Customer's side of the demarcation or to isolate trouble to the Customer's side of the demarcation point by a Company employee at the Customer's request that are not covered by other charges. Chargeable time is labor which includes, but is not limited to, work preparation, actual work, trouble isolation and clean-up. Material Charges are the items required to fulfill the job requirements. Any work required to establish or reestablish network access on the network side of the demarcation point is excluded from Time and Materials Charges.

Included in Time and Materials Charges are Initial and Additional Time and Material Charges, the Trouble Isolation Charge, the Optional Testing and Monitoring Charge and the Dispatch Charge.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.17 Trouble Reporting, (Cont'd.)

2.17.2 Time and Materials Charges, (Cont'd.)

A. Time and Materials Charge Elements

1. Initial Time and Material Charge (ITM):

The first 30 minute increment or fraction thereof of billable premises work performed on the Customer's premises.

	Maximum Charge
Initial Time and Material Charge	$150.00

2. Additional Time and Material Charge (ATM)

Each 30 minute increment or fraction thereof beyond the first 30 minute increment of billable premises work performed on the Customer's premises.

	Maximum Charge
Additional Time and Material Charge	$100 per 30 minute increment

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.17 Trouble Reporting, (Cont'd.)

2.17.2 Time and Materials Charges, (Cont'd.)

A. Time and Materials Charge Elements, (Cont'd.)

3. Trouble Isolation Charge (TIC)

When a Customer reports a trouble to the Company for repair or trouble isolation and no trouble is found in the Company's facilities and/or network, the Customer shall be responsible for payment of a Trouble Isolation Charge for the period of time from when Company personnel are engaged or dispatched to the Customer's premises to when the work is completed. Trouble isolated to Company facilities and/or network will result in no charge to the Customer.

A Customer is entitled to request Trouble Isolation via a Smart Jack Loop up with a result of no trouble found in the Company network a maximum of 4 instances in any given 30 day period without the assessment of a TIC charge to the Customer. Each request in excess of the maximum 4 requests within 30 days at a single Customer location shall result in a TIC charge. In addition, if the Customer requests additional assistance from Company personnel in isolating the trouble beyond the Smart Jack Loop-up Process a TIC Charge will apply for each such request.

	Maximum Charge
Trouble Isolation Charge	$250 per occurrence

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.17 Trouble Reporting, (Cont'd.)

2.17.2 Time and Materials Charges, (Cont'd.)

A. Time and Materials Charge Elements, (Cont'd.)

4. Optional Testing and Monitoring Charge (OTM)

If, after a Customer report of trouble to the Company, the Customer has been notified that no trouble is found in the Company facilities and/or network, the Customer may request that the Company continue to assist with network testing and/or monitoring or otherwise continue to assist the Customer and/or its vendor. In such instance, the Customer will be assessed additional charges for the period of time from which Company personnel are engaged or dispatched to the Customer's premises to the time when the work is completed.

	Maximum Charge
Optional Testing and Monitoring Charge	$600 per occurrence

5. Dispatch Charge

The Dispatch Charge is a charge per premises visit or series of visits by a Company Field Technician to the Customer's premises for the purpose of performing billable premises work authorized or requested by the Customer or the Customer's authorized representative. The Dispatch Charge may be assessed in addition to all applicable Initial and Additional Time and Materials charges, Trouble Isolation Charge and Optional Testing and Monitoring Charge.

	Maximum Charge
Dispatch Charge	$100 per occurrence

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.18 Modification of Service order Charge

If the Customer requests a change in the service order after receipt of a firm order confirmation (excluding requests to expedite the due date as provided by Section 2.16 of this tariff), an Modification of Service order Charge will apply. Written requests to delay the due date received less than 72 hours prior to the due date shall not result in the delay of billing monthly recurring charges. The Company reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to modify the service order.

	Maximum Charge
Modification of Service Order Charge	$150.00, Per Occurrence

2.19 Order Cancellation Charge

If the Customer cancels its order for service prior to the service due date, an Order Cancellation Charge will apply. The Company reserves the right to assess any documented charges from a third party that are directly associated with the Customer's request to cancel the service order.

	Maximum Charge
Order Cancellation Charge	$150.00 per circuit or 25% of the monthly recurring rate for the cancelled circuit, whichever is higher

2.20 Proprietary Information

All prices, terms, or conditions associated with any Service Contract entered into by the Customer are proprietary to the Company. The Customer may not use the Company's service mark, name or logo in connection with the Company's marketing of any service to end users, even where those services include a Service supplied by the Company.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.21 Applicable Law

This tariff is governed by the laws of the State of South Carolina, without regard to its choice of laws provisions.

2.22 Automatic Number Identification

2.22.1 The Company will provide Automatic Number Identification (ANI) associated with an intrastate service by tariff to any entity (ANI recipient) only under the following terms and conditions:

A. The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance, and completion of a telephone subscriber's call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction.

B. The ANI recipient may offer to any telephone subscriber with whom the ANI recipient has an established Customer relationship, a product or service that is directly related to products or service previously purchased by the telephone subscriber from the ANI recipient.

C. The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or to conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.22 Automatic Number Identification, (Cont'd.)

2.22.2 The ANI recipient or its designated billing agent is prohibited from reselling, or otherwise disclosing ANI information to any other third party for any use other than those specified above, unless the ANI recipient obtains the Customer's prior written consent to such resale or disclosure.

2.22.3 Violation of any of the foregoing terms and conditions by any ANI recipient other than a Telephone Corporation shall result, after determination through the Commission's complaint process, in suspension of the transmission of ANI by the Telephone Corporation until such time as the violations have ceased or have been corrected. If the Commission determines that there have been three or more separate violations in a 24 month period, the delivery of ANI to the offending party shall be terminated under the terms and conditions determined by the Commission.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.23 Emergency/Crisis/Disaster Restoration and Provisioning Telecommunications Service Priority

2.23.1 General

A. The Telecommunications Service Priority (TSP) Program is a federal program used to identify and prioritize telecommunications services that support national security or emergency preparedness (NS/EP) missions.

NS/EP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis which causes or could cause injury or harm to the population, damage or loss to property, or degrades or threatens the NS/EP posture of the United States.

TSP restoration and/or provisioning shall be provided in accordance with Part 64, Appendix A of the Federal Communications Commission's Rules and Regulations (47 C.F.R.), and the "Service Vendor Handbook For The Telecommunications Service Priority (TSP) Program" and the "Service User Manual for the Telecommunications Service Priority (TSP) System" (NCS Manual 3-1-1) (Service User Manual) issued and updated as necessary by the Office of Priority Telecommunications (OPT) of the National Communications System. Any changes to or reissuance of these regulations or manuals supersede tariff language contained herein.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.23 Emergency/Crisis/Disaster Restoration And Provisioning Telecommunications Service Priority, (Cont'd.)

2.23.1 General, (Cont’d.)

B. The TSP program has two components, restoration and provisioning.

1. A restoration priority is applied to new or existing telecommunications services to ensure restoration before any other services during a service outage. TSP restoration priorities must be requested and assigned before a service outage occurs.

2. A provisioning priority is obtained to facilitate priority installation of new telecommunications services during a service outage. Provisioning on a priority basis becomes necessary when an end-user has an urgent requirement for a new NS/EP service that must be installed immediately or by a specific due date that can be met only by a shorter than standard or expedited Company provisioning time frame. As a matter of general practice, existing TSP services will be restored before provisioning new TSP services.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.23 Emergency/Crisis/Disaster Restoration And Provisioning Telecommunications Service Priority, (Cont'd.)

2.23.2 TSP Request Process

A. Restoration

To request a TSP restoration priority assignment, a prospective TSP user must:

1. Determine that the user's telecommunications service supports an NS/EP function under one of the following four TSP categories.

   National Security Leadership
   National Security Posture and U.S. Population Attack Warning
   Public Health, Safety, and Maintenance of Law and Order
   Public Welfare and Maintenance of National Economic Posture

2. Identify the priority level to be requested for the telecommunications service. The priority level is determined by the end-user's TSP category and service profile. The service profile defines the user's level of support to the portion of the telecommunications service that the user owns and operates, such as Customer premises equipment or wiring. The five levels of priority and seven element groups that define the service profile are contained in the Service User Manual.

3. Complete the TSP Request for Service Users form (SF 315) available on the National Communications System (NCS) website (http://tsp.ncs.gov/).

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.23 Emergency/Crisis/Disaster Restoration And Provisioning Telecommunications Service Priority, (Cont'd.)

2.23.2 TSP Request Process, (Cont'd.)

A. Restoration, (Cont'd.)

4. For non-federal users, have their TSP requests approved by a federal agency sponsor. Non-federal users should contact the OPT, at the NCS website (http://tsp.ncs.gov/), for information on identifying a sponsor for TSP requests.

5. Submit the SF 315 to the OPT.

6. Upon receipt of the TSP Authorization Code from the OPT, notify the Company, and include the TSP Authorization Code in any service order to the Company requesting restoration of NS/EP services.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.23 Emergency/Crisis/Disaster Restoration And Provisioning Telecommunications Service Priority, (Cont'd.)

2.23.2 TSP Request Process, (Cont'd.)

B. Provisioning

To request a TSP provisioning priority assignment, a prospective TSP user must follow the same steps listed in 2.23.2.A above for restoration priority assignment except for the following differences. The user should:

Certify that its telecommunications service is an Emergency service. Emergency services are those that support one of the NS/EP functions listed in 2.23.2.A.1 above and are so critical that they must be provisioned at the earliest possible time, without regard to cost to the user.

Verify that the Company cannot meet the service due date without a TSP assignment.

Obtain approval from the end-user's invocation official to request a provisioning priority. Invocation officials are designated individuals with the authority to request TSP provisioning for a telecommunications service, and include the head or director of a federal agency, commander of a unified/specified military command, chief of a military service, commander of a major military command, or state governor.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.23 Emergency/ Crisis/ Disaster Restoration And Provisioning Telecommunications Service Priority, (Cont'd.)

2.23.3 Responsibilities of the End-User

End-users or entities acting on their behalf must perform the following:

A. Identify telecommunications services requiring priority.

B. Request, justify, and revalidate all priority level assignments. Revalidation must be completed every 2 years, and must be done before expiration of the end-user's TSP Authorization Code(s).

C. Accept TSP services by the service due dates.

D. Have Customer Premises Equipment (CPE) and Customer Premises Wiring (CPW) available by the requested service due date and ensure (through contractual means or otherwise) priority treatment for CPE and CPW necessary for end-to-end service continuity.

E. Pay the Company any authorized costs associated with priority services.

F. Report to the Company any failed or unusable services with priority levels.

G. Designate a 24-hour point of contact for each TSP request and apprise the OPT.

H. Cooperate with the OPT during reconciliation (comparison of NS/EP service information and resolution of any identified discrepancies) and revalidation.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.23 Emergency/Crisis/Disaster Restoration And Provisioning Telecommunications Service Priority, (Cont'd.)

2.23.4 Responsibilities of the Company

The Company will perform the following:

A. Provide TSP service only after receipt of a TSP authorization code.

B. Revoke TSP services at the direction of the end-user or OPT.

C. Ensure that TSP Program priorities supersede any other telecommunications priority that may be provided (other than control services and order wires).

D. Designate a 24-hour point of contact to receive reports of TSP service outages from TSP service users.

E. Designate a 24-hour point of contact to coordinate TSP processes with the OPT.

F. Confirm completion of TSP service order activity to the OPT.

G. Participate in reconciliation of TSP information at the request of the OPT.

H. Ensure that all subcontractors complete reconciliation of TSP information with the service vendor.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.23 Emergency/Crisis/Disaster Restoration And Provisioning Telecommunications Service Priority, (Cont'd.)

2.23.4 Responsibilities of the Company, (Cont'd.)

I. Ensure that other carriers supplying underlying facilities are provided information necessary to implement priority treatment of facilities that support NS/EP services.

J. Assist in ensuring that priority level assignments of NS/EP services are accurately identified "end-to-end" by providing to subcontractors and interconnecting carriers the restoration priority level assigned to a service.

K. Disclose content of the NS/EP TSP database only as may be required by law.

L. Comply with regulations and procedures supplemental to and consistent with guidelines issued by the OPT.

2.23.5 Preemption

When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, non-TSP services may be preempted based on the Company's best judgment. If no suitable spare or non-TSP services are available, the Company may preempt an existing TSP service to restore a TSP service with a higher restoration priority assignment. When preemption is necessary, prior consent of the service user whose service will be preempted is not required; however, the Company will make every reasonable effort to notify the preempted Customer of the action to be taken.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.24 Customer Requested Suspension of Service

2.24.1 Description

Upon the Customer's request, the Company will suspend incoming and outgoing service on the Customer's access line for a period of time not to exceed one year. Upon the Customer's request, the Company will provide the Customer with an intercept recording referring callers to another number.

The Company will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

2.24.2 Rates and Charges

Period of Suspension	Charge
First full or partial month	Regular Monthly Rate (no reduction)
Each additional month (up to one year limit)	One-half Regular Monthly Rate

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.25 Government Emergency Telecommunications Service (GETS)

2.25.1 Description of Service

The Government Emergency Telecommunication service (GETS) provides authorized federal government end users with a National Security and Emergency Preparedness (NS/EP) switched voice and data communications service utilizing the public switched network through a special code(s) in the Company's end offices. Access is accomplished through the use of the 710 non-geographical Numbering Plan Area (NPA). GETS is activated at the request of the federal government or its authorized agent. GETS facilities may not be used for non-national security or non-emergency government telecommunications, non-GETS services or by unauthorized end users. A one hundred percent (100%) PIU factor will apply to GETS access minutes and nonrecurring charges.

2.25.1 GETS Service Area

GETS is available in all areas where facilities permit. The 710 non-geographical NPA will be opened in all areas in which GETS is available.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.25 Government Emergency Telecommunications Service (GETS), (Cont'd.)

2.25.3 GETS Features

A. Alternate Carrier Routing (ACR)

Company does not provide GETS ACR functionality.

B. Calling Party Number (CPN)

Company does not provide GETS CPN functionality.

C. High Probability of Completion (HPC)

1. GETS High Probability of Completion (HPC) provides GETS users with enhanced routing priority in the public switched network. HPS significantly improves the completion of GETS NS/EP calls under severe network congestion and damage conditions, including, but not limited to natural disasters and national emergencies.

2. The HPC feature sets the call priority value and provides the capability to queue the GETS NS/EP access call against a busy Switched Access trunk group in a route list until a member of that trunk group become idle. As soon as a trunk group member becomes idle, it is offered to the queued GETS NS/EP access call before any other calls are processed.

   Calls processed through the HPC feature will be exempt from the following restrictive network management controls:

   a. Cancel To (CANT): CANT prevents a specified percentage of calls from accessing a trunk group and normally leads to final treatment.

   b. Cancel From (CANF) when set at less than 100%: CANF prevents a specified percentage of calls from overflowing a trunk group.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.25 Government Emergency Telecommunications Service (GETS), (Cont'd.)

2.25.3 GETS Features, (Cont'd.)

C. High Probability of Completion (HPC), (Cont’d.)

2. The HPC feature sets the call priority value and provides the capability to queue the GETS NS/EP access call against a busy Switched Access trunk group in a route list until a member of that trunk group become idle. As soon as a trunk group member becomes idle, it is offered to the queued GETS NS/EP access call before any other calls are processed., (Cont’d.)

c. (SKIP) when set at less than 100%: SKIP prevents a specified percentage of calls from accessing a trunk group and instead allows the call to advance to the next treatment.

d. Call Gap: Call Gap limits the rate of calls accepted for a specified code or to a particular number during a period of time.

e. Automatic Code Gap (ACG): ACG limits messaging between AIN SSPs and the AIN SCP. Although this control is an AIN control, the exemption is triggered by the HPC identify of a call.

3. The HPC feature works with Switched Access trunk groups equipped with SS7 Out of Band Signaling or with Equal Access Multifrequency Address Signaling. The HPC feature is available in specified wire centers only as negotiated between the Company and the federal government or its authorized user.

4. Company will support the switch vendor’s GETS HPC Feature Set requirements, HPC Activated Features requirements and HPC Network Capabilities Requirements.

5. Company will provide GETS-specific Operational Measurements (thirty-minute office-level measurements designed for consistency with LEC operational systems and engineering practices) and Network Management Measurements (discretes and five-minute measurements, both office- and trunk-level, for use with LEC network management centers).

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.25 Government Emergency Telecommunications Service (GETS), (Cont'd.)

2.25.4 Maintenance and Testing

A. Company shall maintain TQ on all trunk groups specified by the GETS agreement between the Company and the federal government.

B. Company will support GETS Standard Service Testing requirements.

C. Company will support GETS Remote Service Verification Process (RSVP) testing requirements.

2.25.5 Cancellation of Service

Prior to deployment of the GETS service, the federal government may terminate performance of work, in whole or in part, if termination is in the federal governments' best interest. The Company, upon receiving a Notice of Termination, will:

A. immediately stop work as specified in the notice;

B. execute no further subcontracts or orders for materials, services or facilities except to complete the continued portion of the contract;

C. terminate all subcontracts to the extent related to work terminated;

D settle all outstanding liabilities and termination settlement proposals;

E. transfer title and deliver to the federal government all work in progress, plans, information and other information which would normally be furnished to the federal government if the GETS service had been implemented;

F. complete performance of work not terminated;

G. protect property related to GETS service in which the federal government has an interest; and

H. submit a final termination settlement proposal no later than one year from the effective date of termination, unless extended in writing by the federal government within the one year period.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.25 Government Emergency Telecommunications Service (GETS), (Cont'd.)

2.25.6 Rates and Charges

A. HPC Rates and Charges

Company offers all HPC features as a bundled set with the exception of RSVP and OA&M Data Collection and Delivery. These exceptions are separately priced and offered to the GETS IC as options.

HPC Service Preparation Charge	See Current Rate Section for Current Rate

A one-time charge covering costs that are independent of the quantity of switches (i.e., product management, development of methods and procedures for implementation, identifying trunk groups for trunk queuing, network acceptance testing, etc.).

HPC Nonrecurring Per Switch Charge	No Maximum Rate applies; see Current Rate Section for Current Rate

A one-time implementation charge per end office or access tandem switch (i.e., provisioning a switch to set HPC, provision Trunk Queuing on trunk groups).

HPC Monthly Recurring Per Switch Charge	No Maximum Rate applies; see Current Rate Section for Current Rate

Firm-fixed monthly charge per end office or access tandem switch to cover ongoing costs (i.e., maintenance, standard operational readiness testing, resources utilization, etc.).

HPC Service Change Charge	No Maximum Rate applies; see Current Rate Section for Current Rate

A one-time per switch charge for any request for HPC service configuration changes, including changes to the numbers provisioned to set HPC and Trunk Queuing parameters. This charge is independent of the number of activities included in an individual switch change request.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.25 Government Emergency Telecommunications Service (GETS), (Cont'd.)

2.25.6 Rates and Charges, (Cont'd.)

B. OA&M Delivery Options Rates and Charges

OA&M Service Preparation Charge	No Maximum Rate applies; see Current Rate Section for Current Rate

A one-time charge covering costs that are independent of the quantity of switches (i.e., product management, development of methods and procedures for implementation, identifying trunk groups for trunk queuing, network acceptance testing, etc.).

OA&M Monthly Recurring Per Switch Charge	No Maximum Rate applies; see Current Rate Section for Current Rate

Firm-fixed monthly charge per end office or access tandem switch to cover ongoing costs (i.e., maintenance, standard operational readiness testing, resources utilization, etc.).

OA&M Service Change Charge	No Maximum Rate applies; see Current Rate Section for Current Rate

A one-time per switch charge for any request for OA&M service configuration changes, including changes to the numbers provisioned to set OA&M parameters. This charge is independent of the number of activities included in an individual switch change request.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.25 Government Emergency Telecommunications Service (GETS), (Cont'd.)

2.25.6 Rates and Charges, (Cont'd.)

C. RSVP Options Rates and Charges

RSVP Monthly Recurring Per Switch Charge	No Maximum Rate applies; see Current Rate Section for Current Rate

Firm-fixed monthly charge per end office or access tandem switch to cover ongoing costs (i.e., maintenance, standard operational readiness testing, resources utilization, etc.).

RSVP Nonrecurring Per Switch Charge	No Maximum Rate applies; see Current Rate Section for Current Rate

A one-time implementation charge per end office or access tandem switch (i.e., provisioning a switch to set RSVP.

RSVP Service Change Charge	No Maximum Rate applies; see Current Rate Section for Current Rate

A one-time per switch charge for any request for RSVP service configuration changes, including changes to the numbers provisioned to set RSVP parameters. This charge is independent of the number of activities included in an individual switch change request.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.26 Additional Rules Relating to Resale of Service

All local voice services provided by the Company are intended for retail end user purposes only. The Company does not support any Customer's resale of local services to another end user that has not contracted with the Company. Unless otherwise agreed upon in writing by the Company, Customers must abide by the following requirements when purchasing any local services:

2.26.1 Customer must use Company-owned telephone numbers or numbers that are officially ported to the Company in connection with the Services.

2.26.2 The Company does not support the inclusion of individual names and/or locations for each telephone number used in connection with the Services for Emergency 911 purposes. Customer must utilize PS/ALI* (Private Switch/Automatic Line Identifier) software to support each individual location for each ANI (Automatic Number Identification) transmitted by the Company to the applicable Emergency 911 PSAP (Public Safety Answering Position). The Company does not provide PS/ALI software. (T)

2.26.3 The Company does not support CARE record information for each of Customer's end users and Customer must choose a single primary interexchange carrier for Customer and all of its end users. The Customer and all of its end users must utilize the same interexchange carrier.

2.26.4 The Company does not support the populating of the individual end user's caller name for Caller ID purposes. Only one Caller Name will be supported for each Billing Telephone Number provided to the Customer for the services purchased.

2.26.5 The Company does not support individual directory listings for each of the Customer's end users. Customers may only purchase directory listings that are representative of their own business name.

*PS/ALI software cannot be used with Converged Voice Services. (N)

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.26 Additional Rules Relating to Resale of Service, (Cont'd.)

2.26.6 The Company will bill only Customer for both Customer's and its end users use of the Services. Usage may be detailed by Billing Telephone Number (BTN), but the Company will not bill Customer's end users for the Services nor does the Company provide billing media to assist Customer in billing its end users.

2.26.7 The Company does not offer GR303 protocol in connection with the Services.

2.26.8 The Company will accept trouble reports only from Customer or a Customer provided contact. Customer's end users contacting the Company will be referred back to Customer for trouble ticket management.

2.26.9 Customer agrees that all Services purchased hereunder will be subject to taxes, fees, surcharges and assessments based on Customer's use of the Services as an end user.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.27 Local Calling Areas (T)

Exchange	Additional Exchanges	Expanded Service Area	
Aiken	Bath, Beech Island, Graniteville, Jackson, New Ellenton, North Augusta	Augusta, GA	(N)(M)
Allendale	Barnwell, Fairfax	Columbia	
Anderson	Belton, Honea Path, Pelzer, Pendleton, Starr-Iva, Williamston	Greenville	
Antioch	Blacksburg, Grover, NC, Kings Mountain, NC, Shelby, NC	ESA is the same as for the Grover, NC, exchange. See Section A3 of NC GSST.	
Bamberg	Denmark, Ehrhardt, Orangeburg	Columbia	
Barnwell	Allendale, Blackville, Denmark, Williston	Columbia	(N)
Batesburg	Pond Branch, Ridge Spring	Columbia	
Bath	Aiken, Augusta, GA, Beech Island, Graniteville, Jackson, North Augusta	Augusta, GA	(N)
Beech Island (For local exception, see AT & T Tariff A3.13.2.A.3.)	Aiken, Appling, GA, Augusta, GA, Bath, Harlem, GA, Hephzibah, GA, Jackson, North Augusta	Augusta, GA	(M)
Belton	Anderson, Honea Path, Pelzer, Williamston	Greenville	
Bennettsville	Blenheim, Clio, McColl	Florence	
Blacksburg	Gaffney, Grover, NC (includes those exchange access lines in Antioch, SC which are a part of the Grover, NC exchange), Hickory Grove	Greenville	
Blackville	Barnwell, Denmark, Williston	Columbia	
Blenheim	Bennettsville, Clio, McColl	Florence	
Blue Ridge	Greenville, Greer, Lyman, Travelers Rest	Greenville	(N)

(M) – Certain material previously found on this page is now located on Pages 62.1, 62.2, 62.4 and 62.6.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.27 Local Calling Areas, (Contd.) (T)

Exchange	Additional Exchanges	Expanded Service Area	
Camden	Bethune	Columbia	(M)
Central	Clemson, Easley, Liberty, Pickens, Six Mile	Greenville	(N)
Chapin-Little Mountain North	Newberry, Prosperity, Chapin-Little Mountain South	Columbia	(M) (M)
Chapin-Little Mountain South	Columbia, Chapin-Little Mountain North	Columbia	(N)
Charleston	Folly Beach, Hollywood, Isle of Palms, Mt Pleasant, Sullivans Island, Summerville	Charleston	
Cheraw	Chesterfield, Patrick	Florence	
Clemson	Central, Pendleton, Seneca, Six Mile	Greenville	
Clinton	Joanna, Laurens, Laurens Rural	Greenville	
Clio	Bennettsville, Blenheim, McColl	Florence	
Clover	Gastonia, NC (includes those exchange access lines located in Mill Creek, SC and vicinity which are a part of the Gastonia, NC exchange), Lake Wylie, Lake Wylie West, South Crowders Creek, NC, York	Charlotte, NC	(N)
Columbia	Chapin-Little Mountain South, Eastover, Lexington	Columbia	(M) (M)
Cowpens	Spartanburg	Greenville	(N)
Darlington	Florence, Hartsville, Lamar, Society Hill, Timmonsville	Florence	
Denmark	Bamberg, Barnwell, Blackville, Olar	Columbia	(N)

(M) – Certain material now found on this page was previously located on Page 62.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.27 Local Calling Areas, (Contd.) (T)

Exchange	Additional Exchanges	Expanded Service Area	
Dillon	Dillon, NC, Florence, Lake View, Latta	Florence	(N)
Easley	Central, Greenville, Liberty, Pickens, Six Mile	Greenville	(N)
Eastover	Columbia	Columbia	(M)
Edgefield	Johnston	Augusta, GA	(N)
Edisto Island	None	Charleston	
Florence	Darlington, Hartsville, Lamar, Marion, Mullins, Nichols, Pamplico, Society Hill, Timmonsville	Florence	
Folly Beach	Charleston, Isle of Palms, Mt. Pleasant, Sullivans Island	Charleston	
Fountain Inn	Greenville, Simpsonville	Greenville	
Gaffney	Blacksburg	Greenville	
Graniteville	Aiken, Bath, North Augusta, portion of Beech Island located within the property boundaries of the Savannah River Site	Augusta, GA	(N)
Greenville	Blue Ridge, Easley, Fountain Inn, Greer, Liberty, Pickens, Piedmont, Simpsonville, Travelers Rest	Greenville	(M) (M)
Greer	Blue Ridge, Greenville, Lyman	Greenville	(N)
Hartsville	Darlington, Florence, Lamar, McBee, Patrick, Society Hill, Timmonsville	Florence	
Hickory Grove	Blacksburg, Sharon, York	Charlotte, NC	
Honea Path	Anderson, Belton, Due West	Greenville	
Isle of Palms	Charleston, Folly Beach, Mt. Pleasant, Sullivans Island	Charleston	(N)

(M) – Certain material now found on this page was previously located on Page 62.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.27 Local Calling Areas, (Contd.) (T)

Exchange	Additional Exchanges	Expanded Service Area	
Joanna	Clinton, Laurens, Laurens Rural	Greenville	(N)
Johnston	Edgefield, Ridge Spring	Augusta, GA	
Jonesville	Pacolet, Union	Greenville	
Lake View	Dillon, Dillon, NC, Florence, Latta	Florence	
Lake Wylie	Charlotte, NC, Clover, Gastonia, NC (includes those exchange access lines located in Mill Creek, SC, and vicinity which are a part of the Gastonia, NC, exchange), Lake Wylie West, South Crowders Creek, NC, York	Charlotte, NC	
Lake Wylie West	Clover, Gastonia, NC (includes those exchange access lines located in Mill Creek, SC, and vicinity which are a part of the Gastonia, NC, exchange), Lake Wylie, South Crowders Creek, NC, York	Charlotte, NC	
Latta	Dillon, Dillon, NC, Florence, Lake View	Florence	
Liberty	Central, Easley, Greenville, Pickens, Six Mile	Greenville	
Lyman	Blue Ridge, Greer, Inman, Spartanburg	Greenville	
Marion	Florence, Mullins, Nichols	Florence	
McColl	Bennettsville, Blenheim, Clio	Florence	
Mill Creek	Belmont, NC, Bessemer City, NC, Clover, Gastonia, NC, Kings Mountain, NC, Lake Wylie, Lake Wylie West, Lowell, NC, Mt. Holly, NC, South Crowders Creek, NC, Stanley, NC	ESA is the same as for the Gastonia, NC, exchange. See Section A3 of the NC GSST.	(N)

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.27 Local Calling Areas, (Contd.) (T)

Exchange	Additional Exchanges	Expanded Service Area	
Mt. Pleasant	Charleston, Folly Beach, Isle of Palms, Sullivans Island	Charleston	(N)
Mullins	Florence, Floyds, Marion, Nichols	Florence	(N)
Newberry	Chapin-Little Mountain North, Prosperity, Whitmire	Columbia	(M) (M)
New Ellenton	Aiken, Jackson, portion of Beech Island located within the property boundaries of the Savannah River Site	Augusta, GA	(N)
Newtonville	Gibson, NC, Laurel Hill, NC, Laurinburg, NC	ESA is the same as for the Gibson, NC, exchange. See Section A3 of the NC GSST.	
Nichols	Florence, Floyds, Marion, Mullins	Florence	
North Augusta	Aiken, Appling, GA, Augusta, GA, Bath, Beech Island, Graniteville, Harlem, GA, Hephzibah, GA, Jackson	Augusta, GA	(N)
Orangeburg	Bamberg, Bowman, Branchville	Columbia	(M)
Pacolet	Jonesville, Spartanburg	Greenville	(N)
Pelzer	Anderson, Belton, Williamston	Greenville	
Pendleton	Anderson, Clemson	Greenville	
Pickens	Central, Easley, Greenville, Liberty, Six Mile	Greenville	
Piedmont	Greenville	Greenville	(N)
Prosperity	Chapin-Little Mountain North, Newberry	Columbia	(M)

(M) – Certain material now found on this page was previously located on Page 62.

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.27 Local Calling Areas, (Contd.) (T)

Exchange	Additional Exchanges	Expanded Service Area	
Rowland	Fairmont, NC, Lumberton, NC, Maxton, NC, Parkton, NC, Pembroke, NC, Red Springs, NC, Rowland, NC, St. Pauls, NC	ESA is the same as for the Rowland, NC, exchange. See Section A3 of the NC GSST.	(N)
Salem	Seneca, Walhalla, Westminster	Greenville	
Seneca	Clemson, Salem, Walhalla, Westminster	Greenville	
Sharon	Hickory Grove, York	Charlotte, NC	
Six Mile	Central, Clemson, Easley, Liberty, Pickens	Greenville	
Society Hill	Darlington, Florence, Hartsville	Florence	
Spartanburg	Chesnee, Cowpens, Enoree, Inman, Lyman, Pacolet, Woodruff	Greenville	
Springfield-Salley	Wagener	Columbia	
St. George	Harleyville	Columbia	
Sullivans Island	Charleston, Folly Beach, Isle of Palms, Mt. Pleasant	Charleston	
Summerville	Charleston	Charleston	
Timmonsville	Darlington, Florence, Hartsville, Lamar	Florence	
Travelers Rest	Blue Ridge, Greenville	Greenville	(N)

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.27 Local Calling Areas, (Contd.) (T)

Exchange	Additional Exchanges	Expanded Service Area	
Union	Jonesville, Lockhart	Greenville	(N)
Walhalla	Salem, Seneca, Westminster	Greenville	
Westminster	Salem, Seneca, Walhalla	Greenville	(N)
Whitmire	Newberry	Columbia	(M)
Williamston	Anderson, Belton, Pelzer	Greenville	(N)
York	Clover, Hickory Grove, Lake Wylie, Lake Wylie West, Rock Hill, Sharon, South Crowders Creek, NC	Charlotte, NC	(N)

2.28 Other Rules (M)

As a telephone utility under the regulation of the Public Service Commission of South Carolina, the Company hereby asserts and affirms that as a reseller of intrastate telecommunications service, the Company will not indulge or participate in deceptive or misleading telecommunications marketing practices to the detriment of consumers in South Carolina, and the Company will comply with those marketing procedures, in any, set forth by the Public Service Commission. Additionally, the Company will be responsible for the marketing practices of its contracted telemarketers for compliance with this provision. The Company understands that violation of this provision could result in a rule to Show Cause as to the withdrawal of its certification to complete intrastate telecommunications traffic within the state of South Carolina. (M)

(M) – Certain material now found on this page was previously located on Page 62.

SECTION 3 - CONNECTION CHARGES

3.1 Connection Charge

3.1.1 Description

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. Connection Charges are listed with each service to which they apply.

3.1.2 Exceptions to the Charge

A. No charge applies for a change to a service for which a lower monthly rate applies, made within 90 days after any general rate increase, if a lower grade of service is offered in the Customer's exchange.

B. No charge applies for one change in the class of residence service, provided that the change is ordered within 90 days of the initial connection of the Customer's exchange service.

C. The Company may from time to time waive or reduce the charge as part of a promotion.

3.1.3 Maximum Nonrecurring Connection Charges

Charge per Flat Business Line	$98.00

SECTION 3 - CONNECTION CHARGES, (CONT'D.)

3.2 Restoration of Service (T)

3.2.1 Description

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time the restoration of the suspended service and facilities is arranged. The Company may require the Customer to pay a deposit prior to the restoration of the suspended service and facilities. The restoration charge does not apply when, after disconnection of service, service is later reinstalled.

3.3.2 Maximum Rate

Restoration Charges: $98.00 (T)

SECTION 3 - CONNECTION CHARGES, (CONT'D.)

3.3 Moves and Changes

3.3.1 Description

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge per line for the underlying service will apply as if the work had been done by the Company. (T)

The Customer will be assessed a nonrecurring charge for any move, add or change of a Company service. Move and Change are defined as follows: (T)

Move: A change in physical location of the Customer's premises or the point of termination at the Customer's premises. Charges equal to initial installation charge may apply. (T)

Change: Any revision, redesign or other provisioning change to existing services (T)

3.3.2 Maximum Nonrecurring Charges

Change Order	Nonrecurring Charge, each	
Switch Configuration or Feature Addition	$98.00	(C)
Trunk Routing Configuration	$148.00	(C)

SECTION 3 - CONNECTION CHARGES, (CONT'D.)

3.4 Inside Wire Maintenance and Installation

3.4.1 Terms and Conditions

The Customer may request an estimate or a firm bid before ordering wire installation work to be done. When an estimate is provided, the estimate is not binding on the Company and the charge to be billed will be based on the actual time and materials charges incurred. When a firm bid is provided at Customer request, the charge to be billed is the amount quoted to the Customer for the work requested.

Inside Wire charges apply per service call when billable premises work is performed on noncomplex premises wire and jacks. Residence and Business charges may differ. Such charges are due and payable when billed.

Noncomplex wire, jacks and materials include:

- 2 to 6 pair inside wire
- Faceplates
- RJ11C, RJ14C, RJ11W and RJ14W type station jacks
- Staples, screws, nail, tape, connectors, etc.

SECTION 3 - CONNECTION CHARGES, (CONT'D.)

3.4 Inside Wire Maintenance and Installation, (Cont'd.)

3.4.2 Rates and Charges

The Customer may provide inside wiring for single-line station equipment or may elect to have the Company's technicians install or maintain inside wire.

A. Inside Wire Installation Charge

Flat Installation Charges apply when a Customer requests new noncomplex wire and jack installation or requests existing noncomplex wire and jack moves, changes, removals, rearrangements, replacements or pre-wiring. Material is included in each time increment charge.

Time and Materials (per order, per premises)	ICB

B. Inside Wire Maintenance Charge

The Flat Inside Wire Maintenance Charge applies when a Customer requests wire and jack maintenance. Material is included in the Time and Materials Charge.

Business

Time and Materials (per order, per premises)	ICB
Trouble Isolation Charge (per visit)	ICB

SECTION 3 - CONNECTION CHARGES, (CONT'D.)

3.5 Primary Interexchange Carrier (PIC) Change Charge (T)

3.5.1 General (T)

Within the original 30 days of new service, a Customer may change his or her interLATA and/or intraLATA long distance carrier at no charge. After this thirty (30) day period, the Customer will incur a charge each time there is a change in either the interLATA or intraLATA long distance carrier associated with the Customer's line after the initial installation of service. If the Customer changes the interLATA and the intraLATA carrier on the same order, only one charge will be assessed. The Company may require the (T)
Customer to select the Company as its interLATA and intraLATA long distance carrier in
conjunction with certain services. (T)

3.5.2 Options (N)

Option A: Customer may select the Company as the presubscribed carrier for IntraLATA toll calls subject to presubscription.

Option B: Customer may select her/his interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option C: Customer may select a carrier other than the Company or the Customer's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.

Option D: Customer may select no presubscribed carrier for intraLATA or interLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code (1010XXX) to route all intraLATA toll calls to the carrier of choice for each call. Requests for "no presubscribed carrier" and access via casual 1010XXX dialing must be made by the Customer of record in writing.

3.5.3 Primary Interexchange Carrier Change Maximum Charges

A. Application of Charges

After a Customer's initial selection of a toll carrier(s), for any change thereafter, a nonrecurring PIC Change Charge will apply. (N)

B. Nonrecurring Charges (T)

Per business line or trunk: $8.00 (T)

SECTION 4 - SUPPLEMENTAL SERVICES

[Reserved for Future Use] (M)

(M)

(M) – Certain material previously found on this page is now located on Page 74 and Page 298.

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

[Reserved for Future Use] (M)

(M)

(M) – Certain material previously found on this page is now located on Page 299.

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

[Reserved for Future Use] (M)

(M)

(M) – Certain material previously found on this page is now located on Page 300.

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

[Reserved for Future Use] (M)

(M)

(M) – Certain material previously found on this page is now located on Page 301.

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

[Reserved for Future Use] (M)

(M)

(M) – Certain material previously found on this page is now located on Page 302.

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.1 [Reserved for Future Use] (M)

(M)

(M) – Certain material previously found on this page is now located on Page 308.

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.1 [Reserved for Future Use] (M)

(M)

(M) – Certain material previously found on this page is now located on Page 309.

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.1 [Reserved for Future Use] (M)

(M)

(M) – Certain material previously found on this page is now located on Page 309.

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.1 Business Features, (Cont'd.)

(M)

(M)

(M) – Certain material previously found on this page is now located on Page 304.

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.1 [Reserved for Future Use]

(M)

(M)

(M) – Certain material previously found on this page is now located on Page 310.

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.2 Service and Promotional Trials (T)

5.2.1 General (N)

The Company may establish temporary promotional programs wherein it may waive or reduce nonrecurring or recurring charges, to introduce a present or potential Customer to a service not previously subscribed to by the Customer.

5.2.2 Regulations

A. Appropriate notification of the Trial will be made to all eligible Customers and to the Commission. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification.

B. During a Service Trial, the service(s) is provided automatically to all eligible Customers, except those Customers who choose not to participate. The Customer will be offered the opportunity to decline the trial service both in advance and during the trial. A Customer can request that the designated service be removed at any time during the trial and not be billed a recurring charge for the period that the feature was in place. At the end of the trial, Customers that do not contact the Company to indicate they wish to retain the service will be disconnected from the service at no charge. (N)

C. During a Promotional Trial, the service is provided to all eligible Customers who ask to participate. The Customer will be notified in advance of the opportunity to receive the service in the trial for free. A Customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, Customers that do not contact the Company will be disconnected from the service. (T)

D. Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per Customer, per premises.

E. The Company retains the right to limit the size and scope of a Promotional Trial. (T)

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.3 Busy Verification, Interrupt and Customer Originated Trace Services* (T)

4.3.1 General (T)

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

Customer Originated Trace allows a Customer to originate a trace to track harassing callers that they otherwise cannot identify via Caller ID. The feature "marks" the calling records in the Company's switch so that if and when they are requested by law enforcement the Company can easily identify the call within the call records. The Company will not release caller identification records directly to the Customer. This information will only be released to law enforcement at their request. (N)

4.3.2 Rate Application

A. A Verification Charge will apply when:

1. The operator verifies that the line is busy with a call in progress, or

2. The operator verifies that the line is available for incoming calls.

B. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.

C. No charge will apply when the calling party advises that the call is from an official public emergency agency.

4.3.3 Maximum Charges

Verification Charge, Each Request	$0.60	
Interrupt Charge, Each Request	$0.68	
Customer Orginated Trace, Each Traced Call	$4.00	(N)

*****Not available to Converged Voice Service Customers. (N)

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.4 Directory Assistance Service

4.4.1 General

A Customer may obtain assistance, for a charge, in determining a telephone number within the local calling area by dialing Directory Assistance Service. A Customer may (T)
obtain directory listing information for any location within the United States by dialing |
411 or 1 + (area code) + 555-1212. A Customer can also receive assistance by writing (T)
the Company with a list of names and addresses for which telephone numbers are desired. A maximum of two number requests is allowed per call. (T)

4.4.2 Regulations

A. A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator (T)
except as follows:

1. Calls from coin telephones, including COCOTS.

2. Requests for telephone numbers of non-published service.

3. Requests in which the Directory Assistance operator provides an incorrect number. The Customer must inform the Company of the error in order to receive credit.

4. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory. Individuals (T)
must be certified in accordance with the terms outlined under |
"Handicapped Person" in Section 1 of this Tariff, up to a maximum of 50 |
requests per month. |
|

5. Calls from Hospitals. (T)

B. The first three (3) calls each month, per service location, made for requests to (C)
Directory Assistance will not be charged. Thereafter the rate per call is as listed (T)
below. There are no billing exemptions or allowances for National Directory |
Assistance requests. |
|

C. Where the Customer places a call to Directory Assistance via an operator or has |
Directory Assistance charges billed to a calling card or a telephone number other |
than the originating number, charges will apply as specified in Section 4.4.4 |
below. (T)

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.4 Directory Assistance Service, (Cont'd.)

4.4.3 Directory Assistance Call Completion (T)

The charges as shown below apply for each request made to theDirectory Assistance Operator in which the operator completes the call to the desired number, and are in addition to the charge for Directory Assistance. Only local calls can be completed automatically by using Directory Assistance Call Completion. If the Customer elects to have an intraLATA toll call completed by the Local Directory Assistance operator, the Company's standard intraLATA toll per minute charges will apply.

4.4.4 Directory Assistance Maximum Rates and Charges (Per Call) (T)

(D
(D)

Directory Assistance, per query	$0.80	(T)
National Directory Assistance, per query	$1.25	
Call Completion, Charge Per Call Completed	$0.45	(T)

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.5 Local Operator Services (T)

4.5.1 General

Local and intraLATA toll calls may be completed or billed with the live or mechanical assistance of the Company's operator center. Calls may be billed collect to the called party, to an authorized third party number, to the originating line, or to a valid authorized calling card. Local and intraLATA toll calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local and intraLATA operator assisted calls are those usage charges that would normally apply to the calling party's service. In addition to usage charges, an operator assistance charge applies to each call, as indicated below.

4.5.2 Maximum Rates and Charges (T)

	Per Call
Operator Dialed Calling Card	$1.20
Customer Dialed Calling Card	$0.50
Person-to-Person	$2.80
3rd Number Billed	$1.20
Collect	$1.20
All Other Operator Assistance	$1.20

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.6 Blocking Service

4.6.1 General (T)

Blocking service is a feature that permits Customers to restrict access from their telephone line to various discretionary services. The following options are available to business Customers. One, all, or any combination may be selected. (T)

A. Call Blocking (900, 971, 974, 976 and 700 NPA) - allows the Customer to block all calls beginning with the NPA of 900, 971, 974, 976 and 700 (i.e. 900-XXX-XXXX) from being placed. Call Blocking is automatically enabled on all Converged Voice Service lines. (N) (N)

B. Toll Restriction (1+ and 0+ Blocking) - provides the Customer with a method of denying access to some or all of the toll network and operator services. Toll Restriction will not block the following types of calls: 911 (Emergency) and 1 + 800 (Toll Free) calls. (T)

The following options are available with Toll Restriction. One, all, or any combination may be selected:

1. "0+" restricts access to 0+ calls though the operator (IntraLATA, InterLATA and International).

2. "1+" restricts access to 1+ calls through the operator (IntraLATA, InterLATA and International). (T)

3. "IntraLATA 0+/1+" restricts access to IntraLATA 0+/1+ calls only.

4. "InterLATA 0+/1+" restricts access to InterLATA 0+/1+ calls only.

5. "01" restricts access to operator assisted international calls only.

6. "011" restricts access to international direct dialed calls only.

7. "411" restricts calls to 411 directory assistance.

8. "555" restricts calls to NXX-555-1212 directory assistance.

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.6 Blocking Service, (Cont'd.)

4.6.1 General, (Cont'd.) (T)

C. Bill Restriction - provides the Customer with a method of denying all third number billed and/or collect calls to a specific telephone number provided the transmitting operator checks the validation data base. (T)

One or both the following blocking options are available:

1. Third number billed

2. Collect Call

For Converged Voice Services both blocking options are automatically set to deny. (N) (N)

4.6.2 Regulations

A. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.

B. Blocking Service is available where equipment and facilities permit.

C. Blocking Service can only be removed pursuant to a written request by the Customer of record, or by the Customer of record providing the correct password over the telephone, or by a request made in person by such Customer. The Customer of record can provide a personal password to use to be used in order to change blocking options via telephone. (N) (N)

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.6 Blocking Service, (Cont'd.)

4.6.3 Rates and Charges

A. Pricing for Blocking Service for a business Customer with more than 200 lines will be based on the costs incurred by the Company to provide the service on an individual case basis. (D)

B. Maximum Rates and Charges (T)

All LATAs

Type of Blocking	Monthly Recurring Charge	Nonrecurring Charge
Call Blocking:	$8.00	$8.00
Toll Restriction:	$8.00	$13.00
Billing Restriction:	$8.00	$13.00

(T)

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.7 [Reserved for future use]

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.8 Listings

4.8.1 General (T)

The Company does not own or control directory publishing in the service area, but does offer Customer listings in local directories through external agreements. In some areas premium listings as described below may not be available. The Customer will be advised of the listing options available when service is requested. No liability of any nature whatsoever shall attach to the Company or to any other common carrier that furnishes any portion of the Company's service for damages arising from errors, mistakes, omissions or delays of the Company or its agents or employees in handling directory listings or listings in any directory assistance database. (N)

The following rules apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records.

Only information necessary to identify the Customer is included in these listings. Abbreviations may be used. A listing may be rejected if it is judged to be advertising or (T) judged to be objectionable. A name made up by adding a term such as Company, Shop, (T) Agency, Works, etc. to the name of a commodity or service will not be accepted as a listing unless the Customer is legally doing business under that name.

A name may be repeated in the white pages only when only when a different address or telephone number is used.

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.8 Listings, (Cont'd.)

4.8.2 Composition of Listings

A. Name

1. Business Service

The following names may be included in business service listings:

a. The name of Customer or joint user.
b. The name of each business enterprise which the Customer or joint user conducts.
c. The name by which the business of a Customer or joint user is known to the public. Only one such name representing the same general line of business will be accepted.
d. [Reserved for Future Use] (D) (D)
e. The name of any person, firm or organization which Customer or joint user is authorized to represent, or the name of an authorized representative of the Customer or joint user.
f. Alternative spelling of an individual name or alternative arrangement of a business name, provided the listing is not for advertising purposes. (T) (T)
g. The name of a publication issued periodically by the Customer or joint user.
h. The name of an inactive business organization in a cross-reference listing when authorized by such business or organization.
i. The name of a member of Customer's domestic establishment when business service is furnished in the Customer's residence.
j. The name of a corporation which is the parent or a subsidiary of the Customer.
k. The name of a resident of a hotel, apartment house, boarding house or club which is furnished PBX service, may be included in a residence type listing with the telephone number of the PBX service. (T)
l. The name of the Customer to a sharing arrangement. (T)

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.8 Listings, (Cont'd.)

4.8.2 Composition of Listings, (Cont'd.)

B. Designation

The purpose of a business designation is to identify the listed party and not to advertise the business. No designation of the nature of the business is included if this is sufficiently indicated by the name. Where a listed party is engaged in more than one general line of business, one additional business designation may be included in the listing when necessary to identify the listed party. When a listed party has two or more listed telephone numbers or two or more business addresses, designations indicating the branches of the organization may be included where necessary to assist the public in calling.

A designation may include a title to indicate a listed party's official position, but not the name of the firm or corporation with which the individual is connected. Individual names or titles are not shown following the name of a firm or corporation.

A term such as "renting agent" may be included in a listing indented under the name of a building, provided the agent maintains a renting office in such a building.

A designation is not ordinarily provided in a residence type listing except for residential service as permitted under the terms of this tariff. A professional designation is permitted on residence service in the case of a physician, surgeon, dentist, osteopath, chiropodist, podiatrist, optometrist, chiropractor, physiotherapist, Christian Science practitioner, veterinary surgeon, registered nurse or licensed practical nurse, provided that the same name and designation is also listed on business service of that Customer or another Customer in the same or different directory.

The listing of service in the residence of a clergyman may include the designation "parsonage," "rectory," "parish house," or "manse," and any such listing may be indented under a listing in the name of the church. (T) (D) | (D)

The Company, at its own discretion, may require the Customer to provide official documentation, such as a state issued business license, to support their requested name, address and/or telephone number when the Company believes the Customer is attempting to secure preferential directory listings. (T) | | (T)

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.8 Listings, (Cont'd.)

4.8.2 Composition of Listings, (Cont'd.)

C. Address

Each residence or non-profit listing may, but does not have to, include the street address where the telephone service is provided. Other information, such as a building name or a locality designation, may be included to help identify the Customer. (T) (T)

D. Telephone Number

Each listing may include only one telephone number, except in an alternate telephone number listing where each number listed is considered a line for rate purposes.

A listing may include only the telephone number of the first line of a PBX system or incoming service group, except that a trunk not included in the incoming service group of a PBX system, or the first trunk of a separate incoming service group of a PBX system may be listed to meet special conditions where a corporation and its subsidiaries use the same PBX system.

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.8 Listings, (Cont'd.)

4.8.3 Types of Listings

A. Main Listing

1. Main Standard Listing - A Main Standard Listing includes a name, designation, address and telephone number of the Customer. It appears in the White Pages of the telephone directory and in Directory Assistance records. The designation in the listing will be provided according to the rules in section 4.8.2.B above. (T) (T)

2. Additional Main Listing - Customers may arrange for an additional main listing. An additional main listing is a Main Standard Listing providing for a non-hunting extra-line or for the first line of each multi-line hunt group. (T) (T)

3. CD-ROM White Pages listing - Customers may purchase a CD-ROM version of the white pages listing. (N) (N)

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.8 Listings, (Cont'd.)

4.8.3 Types of Listings, (Cont'd.)

B. Premium Listings

1. Additional Listings

Customers may arrange for additional listings, similar to the Main Standard Listing, at the additional listing rate. Listings may include abbreviated names, names which are commonly spelled several ways, rearrangements of names and nicknames by which the Customer is commonly known. All names will be included in their proper alphabetical order. If the above additional listing does not readily identify the Customer, it shall be necessary to include a line of information stating "same as" or "see" and a reference to the name contained in the main listing at the Extra Listing Line Rate. Listings will not be accepted for the purpose of securing preferential publicity or position. (T) (T)

2. Extra Listing Lines

Lines of information acceptable to the Utility may be arranged for at the rate shown in the schedule to appear in addition to a main listing for the purpose of facilitating use of the service.

3. Alternate Call Listings

Any listed party who has made the necessary arrangements for receiving telephone calls during his or her absence may have an alternate telephone number listing or a night listing. Such listing may be furnished as an indented listing or as a sub-caption.

The telephone number in such a listing may be that of another service furnished to the same Customer, or of one of the Customer's PBX trunks not included in the incoming service group, or of a service furnished to a different Customer.

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.8 Listings, (Cont'd.)

4.8.3 Types of Listings, (Cont'd.)

B. Premium Listings, (Cont'd.)

4. Alternate User Listings

An Alternate User Listing may be furnished when it is necessary to refer the directory user to an alternate listing when there are joint users of the same telephone number.

5. Cross Reference Listings

A Cross Reference Listing may be furnished in the same alphabetical group with the related listing when it is necessary to refer to the directory user to another directory listing.

6. Suite Listing

A Suite Listing allows the Customer to add its office or suite number to a Main or Additional Main directory listing. A Suite Listing may not be purchased as a standalone listing.

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.8 Listings, (Cont'd.)

(D)
|
|
(D)

4.8.5 Maximum Business Rates (T)

There is a monthly recurring and a one time nonrecurring charge for premium business listings. This charge takes effect as soon as the listing is shown on the Directory Assistance Records. (T) (T)

There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

Type Of Listing	Monthly Recurring Charge	Nonrecurring Charge	
Main Standard Listing - Local	$1.75	$12.00	(T)
Main Standard Listing - Foreign	$1.75	$12.00	(N)
Additional Main Listings	$1.75	$12.00	(T)
Additional Listing	$1.75	$12.00	
CD-ROM White Pages Listing	ICB	ICB	(N)
			(D)
Extra Listing Lines	$1.75	$12.00	
Alternate Call Listing	$1.75	$12.00	
Alternate User Listing	$1.75	$12.00	
Cross Reference Listing	$1.75	$12.00	
Suite Listing	$1.75	$12.00	
Move/Change Charge (per listing)	N/A	$15.00	(T)
Late Charge (per listing)	N/A	$50.00	(T)

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.9 Non-Published Service

4.9.1 General (T)

Non-published service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records.

4.9.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-published number only when the caller dials direct or gives the operator the number. No exceptions will be made, even if the caller says it is an emergency. (T)

When the Company requests a non-published number, it is done without any obligation. (T) Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to someone. If, in error, the telephone number is published in the directory, (T) the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.

The Customer indemnifies (i.e., promises to reimburse the Company for any amount the (T) Company must pay as a result of) and save the Company harmless against any and all (T) claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.9 Non-Published Service, (Cont'd.)

4.9.3 Maximum Rates and Charges (T) (M)

There is a monthly charge for each non-published service. (D) (D)

There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

	Monthly Recurring Charge	Nonrecurring Charge		(M)
Non-Published Service	$2.50	$12.00		
Move/Change Charge	N/A	$12.00	(T)	
Late Charge	N/A	$50.00	(T)	(M)

(M) – Certain material now found on this page was previously located on Page 98.

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

[Reserved for Future Use] (M)

(M)

(M) – Certain material previously found on this page is now located on Page 97.

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.10 Non-Listed Service

4.10.1 General (T)

Non-listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company's Directory Assistance Records.

4.10.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company requests an unlisted number, it is done without any obligation. (T)
Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to someone. If, in error, the telephone number is listed in the directory, the (T)
Company's only obligation is to credit or refund any monthly charges the Customer paid for non-listed service.

The Customer indemnifies (i.e., promises to reimburse the Company for any amount the (T)
Company must pay as a result of) and save the Company harmless against any and all (T)
claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

4.10.3 Maximum Rates and Charges (T) (M)

There is a monthly charge for each non-listed service. (D)
|
|
(D)
If the request is received after the directory publisher's deadline for such changes, an (N)
additional late charge will apply. (N)

	Monthly Recurring Charge	Nonrecurring Charge		(M)
Non-Listed Service	$1.00	$12.00		|
Move/Change Charge, (per listing)	N/A	$12.00	(T)	|
Late Charge, (per listing)	N/A	$50.00	(T)	|
				(M)

(M) – Certain material now found on this page was previously located on Page 100.

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

[Reserved for Future Use] (D)

(D)

(M)

(M)

(M) – Certain material previously found on this page is now located on Page 99.

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.11 Information Service Provider NXX Access* (T)

The Company provides access to Information Service Provider (ISP) NXXs provisioned by the incumbent Local Exchange Carrier. The Company will bill the end user for ISP calls at rates designated by the ISP. See Section 4.6 for optional blocking service which will prohibit the completion and billing of unwanted ISP calls to a Customer service line.

*****Not available to Converged Voice Service Customers. (N)

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.12 Recorded Announcement Service

4.12.1 Description

Recorded Announcement Service consists of facilities whereby telephone users may, by calling a particular central office designation and number, obtain recorded messages. Recorded Announcement Service, including the content of the recorded message, is furnished at the provider's option. Messages may be withdrawn at any time. (T)

4.12.2 Maximum Rates and Charges (T)

The following charge is applicable to calling parties:

A. ALL LATAs (T)

Each completed Local Recorded Announcement Call: $0.25

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.13 [Reserved for Future Use] (M)

(M)

(M) – Certain material previously found on this page is now located on Page 311.

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.14 Hunting

4.14.1 Series Completion Hunting (Regular and Circular) (N,M)

This feature allows individual Directory Numbers (DN) to "series complete" to another DN when the original DN is busy. The Customer provides a list of the lines which will have this feature and the order in which they will hunt. Only 10 stations will be allowed in a series completion. The last DN can point to the first DN in the list to provide circular hunting.

A. Series Completion/Regular Hunting

The hunt for an idle phone line starts with the called single phone line in a pre-arranged hunt group and ends with the last phone line in the hunt group. A busy tone is returned if the last phone line is reached without finding one that is idle.

B. Series Completion/Circular Hunting

Permits a complete hunt over all phone lines in a pre-arranged hunt group, regardless of which phone number was called. A busy tone is returned if the call circulates back to the originally called number without finding one that is idle.

4.14.2 Maximum Rates and Charges

A. All LATAs

	Monthly Recurring Charge	Nonrecurring Charge	
Series Completion Hunting - Circular	$10.00	$10.00	
Series Completion Hunting - Regular	$10.00	$10.00	(N,M)

(M) – Certain material previously found on this page is now located on Page 104.1.

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.14 Hunting, (Cont'd.)

4.14.3 Multi-Line Hunting* (T) (M)

There are three types of Multi-Line Hunting (MLHG) available: Regular, Circular, and Universal Call Distribution (UCD). (T)

A. Regular: Hunting starts with the dialed DN and ends with the last member of the hunt group. (T)

B. Circular: Hunting starts with the dialed DN and ends with the terminal prior to the called DN.

C. Universal Call Distribution: When the main MLHG is called, the calls are distributed to the most idle member of the hunt group. If a terminal DN is dialed, circular hunting is used. (T)

4.14.4 Maximum Rates and Charges

A. All LATAs (T)

	Monthly Recurring Charge	Nonrecurring Charge	
Multi-Line Hunting - Circular	$12.00	$15.00	
Multi-Line Hunting - Regular	$12.00	$15.00	
Multi-Line Hunting-Universal Call Distribution	$12.00	$15.00	(T) (M)

*****Not available to Converged Voice Service Customers. (N)

(M) – Certain material now found on this page was previously located on Page 104.

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.15 [Reserved for Future Use] (M)

(M)

(M) – Certain material previously found on this page is now located on Page 312.

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.16 Emergency Reroute Service

4.16.1 Description of Service (T)

Emergency Reroute Service allows a Customer to request the temporary forwarding of a telephone number to an alternate location number designated by the Customer. Emergency Reroute Service is for situations where the Customer requires incoming calls to be rerouted immediately, and on a temporary basis. Emergency Reroute Service is available on a limited basis for line and trunk products. (T)

The Customer may forward up to three numbers per request. Request to forward additional numbers will be addressed on an individual case basis. An emergency reroute will remain in place for no more than 30 days from the date initiated. (T)

The Customer is responsible for all measured or message usage or toll charges incurred in the rerouting of calls.

The Company is entitled to rely upon instructions given by telephone from a person representing himself or herself to be an authorized representative of the Customer without further verification so long as the Company has no reason to believe that such person lacks proper authority.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Emergency Reroute Service, including, but not limited to the installation, provision, performance or non-performance of Emergency Reroute Service, shall not exceed an amount equal to the proportionate charge for Emergency Reroute Service for the period during which the service was affected.

4.16.2 Maximum Rates and Charges (T)

	Per Reroute Occurrence/Per Telephone Number	
Nonrecurring Charge:	$750.00	(T)

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.17 Relay South Carolina Service

4.17.1 Description

Relay South Carolina Service facilitates connection between TTY (Text Telephone) users and other end users. Relay South Carolina Service may be accessed within the State of South Carolina by dialing 711. Customers may also access the service by dialing 800-735-2905 (voice), 800-735-8583 (TTY), 800-735-7293 (ASCII) and 877-735-7277 (Speech to Speech).4

4.17.2 Rates and Charges

There is no charge for local calls completed from any telephone or payphone using Relay South Carolina Service. The Customer is responsible for all toll charges associated with non-local Relay South Carolina calls.

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.18 N11 Dialing Service

(D)

N11 Dialing Service is a three-digit local dialing arrangement (excluding 411 and 911) available in specified service areas for the delivery of information and referral services via voice grade facilities as required by state and federal regulators.

The local calling area for the rate center of the N11 service subscriber will be the same as the Company's local calling area for that rate center. N11 Dialing Service will be provided as equipment and facilities permit. N11 service is limited to use by agencies approved by applicable federal and/or state regulators.

N11 Dialing Service is delivered via regular exchange access lines, i.e., individual business lines, trunks, etc. Service is furnished subject to the availability of the N11 number.

Access to N11 Dialing Service is not available to the following services:

1+ Toll Services
101XXXX
Credit Card
Third-Party Billed
Collect Calls
Inmate Service

Operator assisted calls to the N11 subscriber will not be completed.

The N11 subscriber may not directly or indirectly sell or transfer the N11 number to an unaffiliated entity.

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.18 N11 Dialing Service, (Cont'd.)

(D)
|
|
(D)

All requests for N11 Dialing Service must be submitted in writing to the Commission.

The N11 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via the N11 number. If requested by the Company, the (T)
N11 subscriber shall assist the Company in responding to complaints made to the Company (T)
concerning the subscriber's N11 service.

Though the use of these services is free of charge, Customers who subscribe to measured or message-rated service will incur standard local usage charges when accessing N11 Dialing Services.

In no event shall the Company be liable for any losses, damages or claims of any kind arising from the provision of N11 Dialing Service or any Customer's use of such service.

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.19 Foreign Exchange Services

4.19.1 Description

A. General

Foreign Exchange Service allows a Customer to receive local exchange service from a rate center different from the Customer's physical location.

B. Limitations

Except as specified below, Foreign Exchange Service is furnished in conjunction with local exchange service such as PRIs or Trunks, pursuant to the applicable local tariff. Foreign Exchange Service may only be provisioned where the Company offers local exchange switched services and as facility and switch conditions permit.

The dial plan (local calling) is associated with this "foreign" rate center. The Company does not guarantee call completion to any Foreign Exchange telephone number from exchanges other than the exchange with which the telephone number is associated, even though end users in the other exchanges may have local calling plans that include calls to end users physically located in the exchange with which the Foreign Exchange telephone number is associated.

The Customer may be required to change its virtual telephone number(s) if the Company adds equipment or network components, such as a Central Office, in its serving area and transfers NXX codes into the new equipment.

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.19 Foreign Exchange Services, (Cont'd.)

4.19.2 Application of Rates

A. Rate Elements

The Company's Foreign Exchange Services are offered under the configurations described below. Under all options, the Local Access Service component is priced pursuant to the applicable rate schedule. The rate elements that are applicable to Foreign Exchange service are:

- Local Access Service - the current tariffed or listed rate under which the Customer purchases local service in the home exchange.

- Foreign Exchange (FX) Premium Charge - to extend the Customer's Local Access Service beyond the Customer's home local exchange

- Interoffice Transport - the charges that apply when service is provisioned on Company-provided interoffice facilities.

- Individual Telephone Numbers - the charge for assigning multiple telephone numbers in the Foreign Exchange.

B. Rate Changes

In the event that regulatory conditions and/or interconnection agreements affecting the Company's provision of Foreign Exchange Service change after the date of the Agreement, the Company reserves the right in its discretion, upon thirty (30) days notice to the Customer, to discontinue provisioning or increase the price of any Foreign Exchange Service subject to this rate schedule. In the event that the Customer does not accept the Company's rate increase, the Customer may discontinue the affected Foreign Exchange Service without penalty upon thirty (30) days notice to the Company.

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.19 Foreign Exchange Services, (Cont'd.)

4.19.3 Foreign Exchange Service Option Rates and Charges

The Company's Foreign Exchange Service is available in the following configurations:

A. Business Expansion Service (BES) – inbound only, intraLATA only service.

Local Access Service	See Section 5.10 for Voice T1; 5.6-5.9 for VersiPak®; 5.15 for tw telecom Channel 12 Service; 5.13 for Complete Lines/Trunks		(T) (T)
Individual Telephone Numbers	See Section 5.4		
	Maximum Rates		
	Monthly Recurring Charge	Nonrecurring Charge	
FX Premium Charge, per rate center	$525.00	$100.00	
Interoffice Transport	N/C	N/C	

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.19 Foreign Exchange Services, (Cont'd.)

4.19.3 Foreign Exchange Service Option Rates and Charges, (Cont'd.)

B. Expanded Exchange Service (EES) - two way, intraLATA only service.

Local Access Service	See Section 5.10 for Voice T1; 5.6-5.9 for VersiPak®; 5.15 for tw telecom Channel 12 Service; 5.13 for Complete Lines/Trunks	(T) (T)
Individual Telephone Number	See Section 5.4	
	Maximum Rates	
	Monthly Recurring Charge	Nonrecurring Charge
FX Premium Charge, Per trunk, line or channel Per PRI	 $32.00 $750.00	 $0.00 $0.00
Interoffice Transport	N/C	N/C

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.19 Foreign Exchange Services, (Cont'd.)

4.19.3 Foreign Exchange Service Option Rates and Charges, (Cont'd.)

C. Intercity Switched Service (ISS)

Intercity Switched Service (ISS) is a two way service limited to those areas in which the Company has its own interoffice facilities between localities.

ISS may be purchased in conjunction with BES, in which case BES and ISS monthly recurring charges apply.

Local Access Service	See Section 5.10 for Voice T1; 5.6-5.9 for VersiPak®; 5.15 for tw telecom Channel 12 Service; 5.13 for Complete Lines/Trunks		(T) (T)
Individual Telephone Numbers	See Section 5.4		
	Maximum Rates		
	Monthly Recurring Charge	Nonrecurring Charge	
FX Premium Charge, per rate center	$200.00	$0.00	
Interoffice Transport	Provided pursuant to Private Line Tariff or ICB		

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.19 Foreign Exchange Services, (Cont'd.)

4.19.3 Foreign Exchange Service Option Rates and Charges, (Cont'd.)

D. One Reach - one way (VirtualReach) or two way (LocalReach)

One Reach Products are provisioned over IP based switching and transport. LocalReach is a two way service whereas VirtualReach is an inbound only service. One Reach products include up to five (5) foreign exchange rate centers within the LATA for no additional charge. If available, the Customer may add rate centers. If usage exceeds a DS1 equivalent (300k MOU per month) the Customer must purchase additional One Reach products. The Company reserves the right to restrict the number of One Reach products purchased, Customer-requested routing specifications and the size/composition of trunk groups and their related rate centers.

Local Access Service	See Section 5.10 for Voice T1 and Section 5.16 Converged Voice Service		(T) (N)
Individual Telephone Numbers	See Section 5.4		
	Maximum Rates		
	Monthly Recurring Charge	Nonrecurring Charge	
FX Premium Charge, LocalReach per DS1 Equivalent	$600.00	$100.00	
FX Premium Charge, VirtualReach, per DS1 Equivalent	$500.00	$100.00	
Interoffice Transport, LocalReach per DS1 Equivalent	$150.00	$100.00	
Interoffice Transport, VirtualReach, per DS1 Equivalent	$100.00	$100.00	
Individual Telephone Numbers Per Number	$0.40	$0.70	
Additional Rate Center, each	$50.00	$100.00	

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.20 Business Line and Terminal Features

4.20.1 General

The features in this section are made available as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases. (T)

4.20.2 Description of Features

A. Anonymous Call Rejection

Allows Customer to reject calls if the calling number is marked as private.

B. Call Forwarding

Call Forwarding, when activated, redirects attempted terminating calls to another Customer specified line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call.

Call Forwarding (Busy) automatically reroutes an incoming call to a Customer predesignated number when the called number is busy.

Call Forwarding (Don't Answer) automatically reroutes an incoming call to a Customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding (Variable) allows the Customer to choose to reroute incoming calls to another specified telephone number. The Customer must activate and deactivate this feature.

C. Call Hold

Allows call to be placed on hold.

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.20 Business Line and Terminal Features, (Cont'd.) (N)

4.20.2 Description of Features, (Cont'd.)

D. Call Transfer (for Lines)

Call Transfer allows a Customer to receive an incoming call then transfer the calling party to any other number.

E. Call Waiting

Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

F. Caller ID

1. Calling Number Delivery

This Caller ID feature allows a Customer to see a caller's number previewed on a display screen before the call is answered allowing a Customer to prioritize and/or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The number of originating callers who have requested that their name and number be blocked will not be populated on the Customer's CPE. (D)

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.20 Business Line and Terminal Features, (Cont'd.) (N)

4.20.2 Description of Features, (Cont'd.)

F. Caller ID, (Cont'd.)

2. Calling Name & Number Delivery

This Caller ID feature allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and/or screen incoming calls. Caller ID records the name, number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The name and number of originating callers who have requested that their name and number be blocked will not be populated on the Customer's CPE.

3. Caller ID Blocking - Per Line

This feature allows the calling party to block display of its name and number on the called party's station equipment.

G. Continuous Redial

The Continuous Redial feature allows a Customer to automatically redial the last number dialed. This is accomplished by the Customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the Customer.

The Continuous Redial feature also allows Customers, having reached a busy number, to dial a code before hanging up. The Continuous Redial feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring. (N)

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.20 Business Line and Terminal Features, (Cont'd.) (N)

4.20.2 Description of Features, (Cont'd.)

H. Distinctive Ringing

If the user has subscribed to additional telephone numbers (maximum of two), incoming calls may be distinguished via a unique ring.

I. Last Call Return

Allows the Customer to automatically place a call to the last number that called them by dialing a specific code. Once connected, the Customer will hear the ringing of this caller's line as if he/she dialed the caller directly.

J. Priority Call

Allows Customer to program a predetermined set of telephone numbers (depending on the specific switch on which the Customer is provisioned) to be identified by a special ring/call waiting tone.

K. Remote Access to Call Forwarding

Allows a Customer to access their call forwarding feature functionality from a remote location. Customers may change their forward to number from any number within the PSTN. (N)

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.20 Business Line and Terminal Features, (Cont'd.) (N)

4.20.2 Description of Features, (Cont'd.)

L. Remote Call Forwarding

Remote Call Forwarding allows a Customer the ability to purchase additional Directory Numbers and to have calls to those telephone numbers forwarded on a permanent basis to a designated telephone number.

1. Conditions

a. The telephone number to which calls are forwarded is user-defined.

b. Changes to this number are made via a service order.

c. Customers can request additional paths for Remote Call Forwarding service.

d. A flat-rated monthly recurring charge applies for each main Remote Call Forwarding Directory Number and for each additional path ordered.

e. If the telephone number from which calls are forwarded and the telephone number to which calls are forwarded is a toll call, Customers will be charged the appropriate toll charges for each call made to the originating telephone number.

M. Selective Call Forwarding

Selective Call Forwarding allows a Customer to specify a special list of telephone numbers. Incoming calls placed to the Customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally. (N)

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.20 Business Line and Terminal Features, (Cont'd.)

4.20.2 Description of Features, (Cont'd.)

N. Selective Call Rejection

Selective Call Rejection enables a Customer to reject call attempts from Customer specified numbers by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the Customer from these numbers will be prevented from terminating to the Customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A Customer may also reject future calls from the directory number of the most recent call received by dialing a code after completing the call.

O. Speed Calling* (T)

This feature allows a user to dial selected numbers using one or two digits. Up to eight numbers (single digit, or thirty numbers with two digits) can be selected.

P. Three-way Calling

The Three-way Calling feature allows a Customer to add a third party to an existing two-way call and form a 3-way call. The Call Hold feature allows a Customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the Customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

*****Not available to Converged Voice Services Customers. (N)

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.20 Business Line and Terminal Features, (Cont'd.)

4.20.3 Maximum Rates and Charges

A. Maximum Recurring and Nonrecurring Charges

1. Standard Voice Service Options – Available at no additional charge on line and terminal voice services. (T)

Feature	
Calling Number Delivery	
Caller ID Blocking – Per Line	
Hunting (See Section 4.14)	(N)
Blocking (See Section 4.6)	(N)

2. Select Feature Package – Available at no additional charge to Customers purchasing lines/terminals as part of an integrated service bundle as described in Section 5. Customer may select any combination of the following features. (T)

Feature
Three-way Calling
Call Forwarding (Busy)
Call Forwarding (Don't Answer)
Call Forwarding (Variable)
Call Waiting
8/10 Number Speed Calling
30 Number Speed Calling
Call Transfer (for Lines)
Calling Name & Number Delivery
Call Hold
Anonymous Call Rejection

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.20 Business Line and Terminal Features, (Cont'd.)

4.20.3 Maximum Rates and Charges, (Cont'd.)

A. Maximum Recurring and Nonrecurring Charges, (Cont'd.)

3. Premium Feature Package – Available at $15.00/line Monthly Recurring Charge to Customers purchasing lines or terminals. Customer may select any combination of the following features.

Feature
All Features included in the Select Feature Package above
Remote Access to Call Forwarding
Distinctive Ringing
Continuous Redial
Selective Call Forwarding
Selective Call Rejection
Priority Call
Last Call Return

4. Deluxe Feature Package – Available at no additional charge to Customers purchasing business lines as part of a Converged Voice Service as described in Section 5.16. All features will be available to the Customer. The Customer will have the option to activate or deactivate any of the features per business line. (M,N)

Feature
Three-way Calling
Call Forwarding (Busy)
Call Forwarding (Don't Answer)
Call Forwarding (Variable)
Call Waiting (not available when Hunting is selected)
Call Transfer (for Lines)
Calling Name & Number Delivery
Call Hold
Anonymous Call Rejection
Last Call Return (M,N)

(M) - Certain material previously found on this page is now located on Page 115.9.

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.20 Business Line and Terminal Features, (Cont'd.)

4.20.3 Maximum Rates and Charges, (Cont'd.)

A. Maximum Recurring and Nonrecurring Charges, (Cont'd.)

5. Custom Feature Package (N)

Available at $15.00/line Monthly Recurring Charge to Customers purchasing business lines as part of a Converged Voice Service as described in Section 5.16. The Deluxe Feature Package described above is automatically included. In addition, the Customer may select any combination of the following features.

Feature
Remote Access to Call Forwarding
Distinctive Ringing
Continuous Redial
Selective Call Forwarding
Selective Call Rejection
Priority Call (N)

6. Remote Call Forwarding - All LATAs (T)(M)

Feature	Recurring Charges	Nonrecurring Charges
Remote Call Forwarding – Initial Path	$24.00	$20.00
Remote Call Forwarding – Addl Path	$24.00	$20.00

B. Connection Charges

Connection charges may apply when a Customer requests connection to one or more features. Orders requested for the same Customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premise. (T)

C. Trial Period

The Company may elect to offer a free or reduced rate trial of any new feature(s) to prospective Customers within 90 days of the establishment of the new feature. (T)

(M)

(M) – Certain material now found on this page was previously located on Page 115.8.

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.21 Voice Mail Service (N)

4.21.1 General

Voice Mail Service (VMS) provides the Customer with the capability to receive, send, store and retrieve voice messages over the telephone network. VMS is offered where Simplified Message Desk Interface II (SMDI II) and VMS facilities are available.

The basic component of VMS is the mailbox which provides for receipt and storage of messages. VMS is accessed via a touchtone telephone or similar Dual Tone Multifrequency (DTMF) device and requires the input of a passcode.

VMS is comprised of tiered levels of applications in packages with one or more optional features available. The Customer must access Voice Mail through the use of other network access service provided by the Company or other telecommunications common carriers. Such access, including applicable local usage and toll charges, is the responsibility of the Voice Mail Service Customer.

4.21.2 Business VMS Offerings

Basic Mailbox - provides the Customer with Call Answering and Messaging and Busy Greeting abilities. A Basic Mailbox may receive twenty-five (25) messages in a billing period for the flat fee, messages over the allowance will be charged an additional per-message charge. Features include Delivery Options and 5 Group Lists. The VMS mailbox holds 15 messages, with a 14 day retention period, a Greeting length of 2 minutes and the ability to receive messages of 2 minutes duration. Call Forward Busy (CFB), Call Forward Don't Answer (CFDA) and Message Waiting Indicator (MWI) are included.

Enhanced Mailbox - provides the Customer with Call Answering and Messaging, Busy Greeting, Reminder and Future Delivery abilities. Features include Delivery Options, 15 Group Lists and Extended Absence Greeting. An Enhanced mailbox may receive 50 messages in a billing period for the flat fee, messages over the allowance will be charged a per message charge. The VMS mailbox holds 60 messages, with a 45 day retention period, a Greeting length of 5 minutes and the ability to receive messages of 5 minutes duration. Call Forward Busy (CFB), Call Forward Don't Answer (CFDA) and Message Waiting Indicator (MWI) are included. (N)

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.21 Voice Mail Service, (Cont'd.) (N)

4.21.2 Business VMS Offerings, (Cont'd.)

Deluxe Mailbox - provides the Customer with Call Answering and Messaging, Busy Greeting, expanded Reminder, and Future Delivery abilities. Features include Delivery Options, 15 Group Lists, Extended Absence Greeting and Revert to Operator. A business stand-alone Deluxe Mailbox may receive 73 messages in a billing period for the flat fee, messages over the allowance will be charged an additional per message charge. The VMS mailbox allows up to 73 messages, with a 45-day retention period and a Greeting length of 5 minutes. Message may be up to 5 minutes duration per message. Call Forward Busy (CFB), Call Forward Don't Answer (CFDA) and Message Waiting Indicator (MWI) are included.

4.21.3 Other Services

Pager Notification - allows you to assign a pager number that will be called when a message is received in your mailbox. This feature is only programmable by TWTC and pager out-dial numbers are limited to 800 numbers only.

Tree – A menu option that allows incoming callers to select from a menu of pre-selected one digit options and be routed to that option.

Auto Receptionist – voice mail application frequently used as an automated versus a live receptionist who directs the caller to enter the extension number they are calling and be transferred. Most often used to direct overflow traffic coming in to the receptionist.

Sub Mailboxes – personal mailboxes grouped under a master mailbox.

Greeting Only (5 minutes) – Provides the caller with a notice/greeting only. The length of the greeting can be up to 5 minutes. The caller cannot leave a message.

Greeting Only (10 minutes) – Provides the caller with a notice/greeting only. The length of the greeting can be up to 10 minutes. The caller cannot leave a message.

"Virtual" options on the above products are also supported. These do not require the provisioning of a physical line in order to be supported. These include:

Virtual Auto Receptionist/ Auto Attendant
Virtual Basic Mailbox
Virtual Deluxe Mailbox
Virtual Enhanced Mailbox
Virtual Greeting Only (5 minutes)
Virtual Greeting Only (10 minutes)
Virtual Tree
Virtual Pager Notification (N)

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.21 Voice Mail Service, (Cont'd.) (N)

4.21.4 Maximum Recurring and Nonrecurring Charges

A. All LATA's where available

Service is offered on a Month to Month basis.

Per Individual Mailbox (up to 100 Mail Addresses):

	Monthly Recurring Charge	Nonrecurring Charge
Basic Mailbox	$20.00	$60.00
Enhanced Mailbox	$25.00	$60.00
Deluxe Mailbox	$25.00	$60.00

(N)

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.22 Automatic Intercept Service (AIS)* (N)

4.22.1 General

Automatic Intercept Service (AIS) allows the caller to be referred, and where technically feasible, automatically connected to a Customer's new telephone number after receiving the intercept message. This service is available to Customers that moves within the Company's serving area.

4.22.2 Regulations

A. These regulations, rates and charges are in addition to the regulations, rates and charges found elsewhere in the Company's applicable tariffs.

B. AIS is available where facilities are available and conditions permit.

C. The maximum service period for AIS is three (3) months for residence and business Customers. The service may be extended for an additional period by notifying the Company at least five business days prior to expiration of the initial service period.

D. With AIS, the caller incurs normal usage charges for the call from the point of origination to the intercepted number; the AIS Customer incurs all applicable intraLATA toll charges between the intercepted number and the new number.

E. Except with regard to the provision of AIS, the intercepted number is, in all respects, a disconnected service. Third number and collect calls cannot be billed to the intercepted number, and any Calling Card associated with the number is invalid.

F. Charges will be credited for completion of calls to wrong number, incomplete connections, or calls with unsatisfactory transmission.

G. Maximum Rates and Charges

	Monthly Recurring Charge
Initial 3 Month Service Period	$25.00
Extended Service Period	ICB

*****Not available to Converged Voice Service Customers. (N)

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.23 Digital Trunk and PRI Features (N)

The following features may be used with the Company's integrated products with Digital Trunk and PRI. Features are available as equipment and facilities permit.

4.23.1 Calling Number Delivery

This feature allows the Customer to receive the calling party's number on its station equipment. The Customer is responsible for providing the CPE required for this feature.

Maximum Rates and Charges	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service as part of an integrated product	Not Available	Not Available
With PRI Service as part of an integrated product	$50.00	$50.00

4.23.2 Calling Name and Number Delivery

Requires suitably equipped ISDN switching and terminal equipment and allows the network to pass Calling Name information (along with the calling line identification) between multiple groups within a PRI Serving Arrangement.

Maximum Rates and Charges	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service as part of an integrated product	Not Available	Not Available
With PRI Service as part of an integrated product	$100.00	$50.00
With PRI Service as part of Converged Voice Services	$100.00	$50.00

4.23.3 Calling Name and Number Transmission

This feature allows the Customer to send the calling name and number to the called party's station equipment. The Customer can restrict transmission through the use of Caller ID Blocking Service as described in Section 4.6.

Blocked Calling Number information will be delivered to certain qualifying Customers as described in FCC Memorandum Opinion and Order, CC Docket No. 91-281, adopted January 4, 2002. Such Customers must certify to the Company their compliance with the waiver order's eligibility requirements.

Maximum Rates and Charges	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service as part of an integrated product	$50.00	$50.00
With PRI Service as part of an integrated product	$50.00	$50.00

(N)

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.23 Digital Trunk and PRI Features, (Cont'd.) (N)

4.23.4 E911 CPN Management*

This feature allows a Customer to send its calling number to the E911 dispatcher or PSAP during an emergency call.

Maximum Rates and Charges	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB

4.23.5 CARE CPN Management

Using this feature, the Company will transmit the Customer's billing telephone number to the Customer's long distance provider. Requests to transmit individual number or CPN information will be handled on an individual case basis.

Maximum Rates and Charges	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB

4.23.6 Additional Trunk Groups**

This feature allows the Customer to separate a facility into two or more trunk groups.

Maximum Rates and Charges	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service as part of an integrated product		
Up to 3 trunk groups	$50.00	$50.00
More than 3 trunk groups, per trunk group	$100.00	$100.00
With PRI Service as part of an integrated product		
Up to 3 trunk groups	$50.00	$50.00
More than 3 trunk groups, per trunk group	$100.00	$100.00

(N)

*Included in standard configuration of Converged Voice Service.
**Not available to Converged Voice Service Customers.

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.23 Digital Trunk and PRI Features, (Cont'd.) (N)

4.23.7 Call by Call*

This feature allows the Customer to set inbound and outbound call thresholds on two-way PRIs so as to prevent call blockage in either direction

Maximum Rates and Charges	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	$50.00	$50.00

4.23.8 Two-B Channel Transfer (TBCT)*

This feature, applicable to two-way PRI service, allows the Customer to receive a call on one B channel and transfer it to an external number using a second B channel. Upon transfer, both B channels are released.

Maximum Rates and Charges	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB

4.23.9 Call Transfer on Trunks*

This feature is available with two-way trunk service. It allows the Customer to receive a call on one trunk and transfer it to an external number using a second trunk. Upon transfer, both trunks release. This service may not be used for more than 20% of the Customer's traffic.

Maximum Rates and Charges	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service, as part of an integrated service	ICB	ICB
With PRI Service	Not Available	Not Available

4.23.10 Blocking Service - See Section 4.6 for details.

*****Not available to Converged Voice Service Customers. (N)

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.23 Digital Trunk and PRI Features, (Cont'd.) (N)

4.23.11 Dialed Number Identification Service (DNIS)

ISDN PRI feature that delivers dialed number, including 8xx numbers, to Customer's PBX or other equipment.

Maximum Rates and Charges	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service	Not Available	Not Available
With PRI Service Per Trunk	$20.00	$10.00

4.23.12 Additional Route Index*

Maximum Rates and Charges	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service, as part of an integrated product		
Up to 3 route indexes per trunk group	$50.00	$50.00
More than 3 route indexes per trunk group, per route index	$100.00	$100.00
With PRI Service, as part of an integrated product		
Up to 3 route indexes per trunk group	$50.00	$50.00
More than 3 route indexes per trunk group, per route index	$100.00	$100.00

4.23.13 Redirecting Number on PRI*

Maximum Rates and Charges	Monthly Recurring Charge	Nonrecurring Charges
With Digital Trunk Service, as part of an integrated product		
Up to 3 route indexes per trunk group	$50.00	$50.00
More than 3 route indexes per trunk group, per route index	$100.00	$50.00
With PRI Service, as part of an integrated product		
Up to 3 route indexes per trunk group	$50.00	$50.00
More than 3 route indexes per trunk group, per route index	$100.00	$50.00

(N)

*****Not available to Converged Voice Service Customers.

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.23 Digital Trunk and PRI Features, (Cont'd.) (N)

4.23.14 Redirected Dialed Number Identification Service (RDNIS)*

Allows the call record of a Customer who has redirected (i.e., forwarded) an incoming call to an alternate location to carry not only the originating calling number information, but also the calling number identification of the telephone number from which the call was forwarded.

Requires ISDN compatible equipment provided by the Customer.

Maximum Rates and Charges	Monthly Recurring Charge	Nonrecurring Charges
With PRI Service, where technically feasible, per T1	$100.00	$50.00

*****Not available to Converged Voice Service Customers. (N)

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES

5.1 General

Business Network Switched Service provide a business Customer with a connection to the Company's switching network which enables the Customer to:

A. receive calls from other stations on the public switched telephone network;

B. access the Company's local calling service;

C. access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; utilize three-digit 711 dialing for access to all Relay South Carolina Services; and

D. access the service of providers of intraLATA and interexchange service. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX).

Business Network Switched Service is provided via one or more channels terminated at the Customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges as described in Section 2 apply to all service on a one-time basis unless waived pursuant to this tariff.

Network services sold to qualified IBL or VersiPak® Customers may be eligible for certain discounts as specified in the following paragraphs.

To the extent facilities are available, services provided under this tariff are provided by the Company on an on-net basis. Unless otherwise noted, pricing for services offered under this tariff reflect the on-net price for such services. Where service is provided on an off-net basis, additional charges may apply. If during a contract period the Company brings a Customer's service onto the Company network, pricing for the original configuration shall continue to apply for the duration of the contract period. (T)

All services offered in this tariff are subject to Nonrecurring and Monthly Recurring Charges.

These services provide a Customer with the ability to connect its terminal equipment, inside wiring, or transmission facilities to the Company's switched network for the origination and reception or telephonic communications, and includes optional features designed to facilitate the use or expand the functionality of communications services. Services may be provided by the use of the Company's own facilities, by resale of services provided by other telephone companies, or by a combination of these methods. (T)

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.1 General, (Cont'd.)

5.1.1 The following Business Access Service Options are offered:

Basic Business Access Line Service
Flat Rate Business Line Service
PBX Trunks
Primary Rate ISDN Service
VersiPak® IPRI Service
IBL/VersiPak® Packages
Bonded Integrated Services
Business Terminals
LATAWide Calling Plan
VersiPak Flex® T and Power® T Services (T)
Voice T-1 Service
Automatic Reroute Service
Foreign Exchange Services
Channel 12 Service (Grandfathered)
Complete Lines/Trunks Service
VersiPak® Lines and Trunks
tw telecom Channel 12 Service
Converged Voice Service (N)

All Business Network Switched Service may be connected to Customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only.

Network services sold to qualified Integrated Business Line and VersiPak® Customers may be eligible for certain discounts as specified in the following paragraphs.

Service is intended for end user applications with local usage not to exceed 200,000 minutes per month. Terms and conditions, rates and charges for applications exceeding 200,000 minutes of local usage per month will be determined on an individual case basis. If the Customer's actual usage exceeds 200,000 minutes of local usage per month, the Company may, upon 30 days written notice, re-calculate and adjust the monthly recurring rates to be charged to the Customer. If the Customer does not accept the adjusted rates, it may, upon notice to the Company, terminate the Service. Termination liability charges may apply as specified elsewhere in this tariff.

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.1 General, (Cont'd.)

5.1.2 Federal Subscriber Line Charge

Line, trunk and PRI services offered pursuant to this tariff are subject to the Federal Subscriber Line Charge as described in the Company's FCC Access Tariff Number 1. The Federal Subscriber Line Charge is a monthly recurring charge. There are no exemptions associated with the product charge. Federal Subscriber Line Charge rates are posted on the Company's website at www.twtelecom.com. Rates are subject to change. Further information regarding the Federal Subscriber Line Charge is available on the Federal Communication's website at www.fcc.gov.

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.2 Business Line Service (T)

5.2.1 Description

Business Line Service provides a Customer with voice grade telephonic communications channels that can be used to place or receive one call at a time. Local calling is available on a flat rate basis (one monthly charge regardless of call volume). Business Lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines. The Business Line Services Customer is also eligible to purchase the Premium Feature Package as defined in Section 4.20. (T) | (T)

Business Line Service is subject to minimum and maximum order quantities as described below: (N) | | | | | | |

Service Delivery Type	Minimum DS0s per T1 per service location	Maximum DS0s per T1 per service location
On-Net Service	12	24
Off-Net Service	16	24

(N)

5.2.2 Flat Rate Business Line Service

A. Description

Business Line Flat Rate service is offered in all exchanges where facilities permit. Customers will be billed a monthly rate for all calls outgoing to the local calling area.

B. Maximum Rates and Charges

Monthly Recurring Charges, Per Line $46.00

	12 Month Term	24Month Term	36 Month Term	60Month Term
Monthly Recurring Charge	$46.00	$46.00	$46.00	$46.00
Nonrecurring Charge	$46.00	$46.00	$46.00	$46.00

In addition to the nonrecurring charges listed above, service order charges apply as described in Section 3 of this tariff.

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.3 Analog PBX Trunk Service (T)

5.3.1 Description

Analog PBX Trunk Service provides a Customer with voice grade telephonic communications channels that can be used to place or receive one call at a time. Local calling is available on a flat rate basis (one monthly charge regardless of call volume). Analog PBX Trunk Service provides a connection from a Customer-provided PBX to the public switched telecommunications network. (T) | (T)

Each Analog PBX Trunk can be configured as an Inward, Outward or Two-Way trunk and may be equipped with Individual Telephone Numbers for an additional charge as described in Section 5.4.2. Individual Telephone Numbers allow a PBX to switch an incoming call directly to the intended extension number without the need for an attendant. (T) (T)

Analog PBX Trunk Service may be configured into a hunt group with other Company-provided Analog PBX Trunks.

Analog PBX Trunk Service is subject to minimum and maximum order quantities as described below: (N)

Service Delivery Type	Minimum DS0s per T1 per service location	Maximum DS0s per T1 per service location
On-Net Service	12	24
Off-Net Service	16	24

(N)

The Company will consider requests for large quantities, i.e., 101 or more trunks, on an individual case basis only. (C)

A. Flat Rate Analog PBX Trunks

Flat Rate Analog PBX Trunks (Outward, or Two-Way) provide the Customer with unlimited outward dialing within the designated local calling area at no additional charge.

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.3 PBX Analog Trunk Service, (Cont'd.)

5.3.2 Maximum Rates and Charges

	12 Month Term	24Month Term	36 Month Term	60Month Term
Monthly Recurring Charge Per Trunk	$85.00	$80.00	$76.00	$72.00
Nonrecurring Charge	$87.00	$87.00	$87.00	$87.00
Per Additional Trunk	$30.00	$30.00	$30.00	$30.00

(D)
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(D)

See applicable maximum VersiPak® Rates on Page 153.1.

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.4 Individual Telephone Numbers

5.4.1 Description of Service (T)

Customers may purchase individual telephone numbers for use with Inward and Two-Way Trunks. The first telephone number per trunk group is provided at no charge. (T) (T) (D) | | | | | (D)

The Company will consider requests for large quantities numbers on an individual case basis only. (T)

5.4.2 Maximum Rates and Charges

All LATAs (T)

	Monthly Recurring Charge	Nonrecurring Charge
Per Number	$0.25	$0.52

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.5 VersiPak® IPRI Service

5.5.1 Description

VersiPak® IPRI is an integrated, packet-based access solution designed to deliver PRI and Internet services over a single DS-1 (1.536 Mbps) transport facility. Customers may purchase up to 22 PRI trunks (one D and 21 B) with any remaining bandwidth sold as Internet bandwidth CIR. The Internet PRI would be equal to the total of the PRI channels and the Internet CIR. The PRI trunk will consist of a single D channel and the remaining trunks will be provisioned as B channels. This is accomplished through Voice Activity Detection (VAD) and Silence Suppression, which allow bandwidth that is normally stranded during the silent portions of voice calls to be reallocated for Internet transmissions.

VersiPak® IPRI requires a minimum of 6 PRI trunks for voice (one D channel and five B channels) and 128K (two DS-0 equivalent channels) for Internet access. Internet access is offered in increments of 128K

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.5 VersiPak® IPRI Service, (Cont'd.)

5.5.2 Maximum Rates and Charges

A. IPRI Facility

	Monthly	12 Month Term	
Monthly Recurring Charge	$150.00	$150.00	(D) (D)

	24 Month Term	36 Month Term	60 Month Term	
Monthly Recurring Charge	$150.00	$150.00	$150.00	(D) (D)

B. IPRI Standard B Channel

	Monthly	12 Month Term	
Monthly Recurring Charge	$100.00	$90.00	(D) (D)

	24 Month Term	36 Month Term	60 Month Term	
Monthly Recurring Charge	$80.00	$60.00	$60.00	(D) (D)

C. VersiPak IPRI Installation Charges (N)

	Nonrecurring Charge
VersiPak Installation-On Net	$1,000.00
VersiPak Installation-Off Net	$1,000.00*
*Plus any applicable Off-Net Expense	

(N)

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.6 Bonded Integrated Service Offerings

5.6.1 VersiPak® Mach2 Service

A. Service Description

VersiPak® Mach2 Service consists of 3.0 Mbps of Integrated voice and Internet bandwidth. Customers may purchase up to 36 equivalent voice channels with any of the remaining bandwidth sold as Internet bandwidth CIR. The voice channels may be analog (lines or trunks), digital (trunks or PRI) or a combination of both analog and digital. The OutBurst SB is an IAD that integrates voice and date services into a single shared uplink that can provide maximum efficiency by dynamically allocating bandwidth between voice and data The SB has a built-in Fast Internet interface and three universally configurable slots. One of the slots is used for the uplink to the PPN. The other two slots can be configured for analog or digital voice. The analog voice module supports up to 12 POTS interfaces. One or two of these modules may be used in a SB. The digital voice module supports one DS1 with up to 24 DS0 channels. The voice configuration must fit within the card port capacity of the FXS, FXO and/or DS1v cards.

The VersiPak Mach2 Customer who selects line based channels is also eligible to (N)
purchase the Premium Feature Package defined in Section 4.20. (N)

VersiPak® Mach2	Minimum	Maximum	CIR	PIR
Voice	8 channels	36 channels	N/C	N/C
Internet*	512kbps (8 channels)	2304Kbps	Customer specific	3 Mbps
Voice & Internet	36 channels	48 channels	N/C	N/C

*Total Internet throughput is less than the actual CIR due to the bandwidth used for packet headers.

- Internet channels must be ordered in increments of 256kbps.
- Peak Information Rate (PIR) is equal to the total voice and Internet bandwidth.

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.6 Bonded Integrated Service Offerings, (Cont'd.)

5.6.1 VersiPak® Mach2 Service, (Cont'd.)

B. Maximum Rates and Charges

1. Business Lines, Business Terminals, Analog Trunks, Digital Trunks (T,M)

	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charge	$52.50	$47.63	$42.75	$38.63

(D)
(D)

(D)
(D)

(M) – Certain material now found on this page was previously located on Page 127 and Page 129.

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.6 Bonded Integrated Service Offerings, (Cont'd.)

5.6.1 VersiPak® Mach2 Service, (Cont'd.)

B. Maximum Rates and Charges, (Cont'd.)

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(M)
(D)
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(D)

2. PRI Channels (T)

	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charge	$55.00	$50.13	$45.25	$41.13

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(D)

(M) - Certain material previously found on this page is now located on Page 126.

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.6 Bonded Integrated Service Offerings, (Cont'd.)

5.6.1 VersiPak® Mach2 Service, (Cont'd.)

B. Maximum Rates and Charges, (Cont'd.)

3. Mach IPRI Facility (T)

	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charge	$60.00	$55.13	$50.25	$46.13

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(D)

4. VersiPak® Mach2 Installation Charges (N)
|

	Nonrecurring Charge
VersiPak Installation-On Net	$1,000.00
VersiPak Installation-Off Net	$1,000.00*

*Plus any applicable Off-Net Expense (N)

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.6 Bonded Integrated Service Offerings, (Cont'd.)

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(M) - Certain material previously found on this page is now located on Page 126.

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.6 Bonded Integrated Service Offerings, (Cont'd.)

5.6.2 VersiPak® Mach3 Service

A. Service Description

The VersiPak® Mach3 Service consists of 4.5 Mbps of Integrated voice and Internet bandwidth. Customers may purchase u to 36 (dependent on IAD card configuration) equivalent voice channels with any of the remaining bandwidth sold as the Internet bandwidth CIR. The voice channels may be analog (lines or trunks), digital (trunks or PRI) or a combination of both and must fit the IAD card configuration. The OutBurst SB is an IAD that integrates voice and data services into a single shared uplink that can provide maximum efficiency by dynamically allocating bandwidth between voice and data. The SB has a built-in Fast Ethernet interface and three universally configurable slots. One of the slots is used for the uplink to the PPN. The other two slots can be configured for analog or digital voice. The analog voice module supports up to 12 POTS interfaces. One or two of these modules may be used in a SB. The digital voice module supports one SD1 with up to 24 DS0 channels. The voice configuration must fit within the card port capacity of the FXS, FXO and/or DS1c cards.

The VersiPak Mach3 Customer who selects line based channels is also eligible to (N)
purchase the Premium Feature Package defined in Section 4.20. (N)

Integrated 3xDS1	Minimum	Maximum	CIR	PIR
Voice	8 channels	36 channels	N/C	N/C
Internet*	2048 Kbps	3584 Kbps	Customer specific	4.5 Mbps
Voice & Internet	56 channels	72 channels	N/C	N/C

*Total Internet throughput is less than the actual CIR due to the bandwidth used for packet headers.

- Internet channels must be ordered in increments of 512kbps.
- Peak Information Rate (PIR) is equal to the total voice and Internet bandwidth.

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.6 Bonded Integrated Service Offerings, (Cont'd.)

5.6.2 VersiPak® Mach3 Service, (Cont'd.)

B. Maximum Rates and Charges

1. Business Lines, Business Terminals, Analog Trunks, Digital Trunks (T,M)

	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charge	$52.50	$47.63	$42.75	$38.63

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(M) – Certain material now found on this page was previously located on Page 132 and Page 134.

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.6 Bonded Integrated Service Offerings, (Cont'd.)

5.6.2 VersiPak® Mach3 Service, (Cont'd.)

B. Maximum Rates and Charges, (Cont'd.)

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2. PRI Channels (T)

	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charge	$55.00	$50.13	$45.25	$41.13

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(M) – Certain material previously found on this page is now located on Page 131.

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.6 Bonded Integrated Service Offerings, (Cont'd.)

5.6.2 VersiPak® Mach3 Service, (Cont'd.)

B. Maximum Rates and Charges, (Cont'd.)

3. Mach IPRI Facility (T)

	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charge	$60.00	$55.13	$50.25	$46.13

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(D)

4. VersiPak® Mach3 Installation Charges (N)
|

	Nonrecurring Charge
VersiPak Installation-On Net	$1,000.00
VersiPak Installation-Off Net	$1,000.00*

*Plus any applicable Off-Net Expense |
(N)

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.6 Bonded Integrated Service Offerings, (Cont'd.)

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(M) - Certain material previously found on this page is now located on Page 131.

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.7 Business Terminal Service (T)

5.7.1 Description

Business Terminal Service is generally used in a hunting arrangement or a multi-line hunt group. The group may have a main telephone number assigned to the first terminal in the group or they may have individual telephone numbers assigned to each terminal. Common applications include modem pools and large hunting applications for analog lines. Business Terminals have a physical appearance in the switch and are assigned to a unique channel. Business Terminals may or may not have a telephone number assigned to them. Additionally, whereas Business Lines can have separate and unique features per line, Business Terminals may or may not take on characteristics of the group. Local calling is available on a flat rate basis (one monthly charge regardless of call volume). (T) (T) (T)

The Business Terminal Services Customer is also eligible to purchase the Premium Feature Package as defined in Section 4.20.

Business Terminal Service is subject to minimum and maximum order quantities as described below: (N)

Service Delivery Type	Minimum DS0s per T1 per service location	Maximum DS0s per T1 per service location
On-Net Service	12	24
Off-Net Service	16	24

(N)

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.7 Business Terminals Service, (Cont'd.)

5.7.2 Maximum Rates and Charges

A. Business Terminal with and without Telephone Number (T,M)

(D)

	Monthly	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charge	$45.00	$45.00	$45.00	$45.00	ICB
Nonrecurring Charge - Initial	$95.00	$95.00	$95.00	$95.00	$95.00
Nonrecurring Charge - Each Additional	$19.50	$19.50	$19.50	$19.50	$19.50

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(M) – Certain material now found on this page was previously located on Page 137.

See applicable maximum VersiPak® Rates on Page 153.1.

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.7 Business Terminals Service, (Cont'd.)

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(M) – Certain material previously found on this page is now located on Page 136.

See applicable maximum VersiPak® Rates on Page 153.1.

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.8 LATAWide Calling Plan (T)

5.8.1 Description

LATAWide Calling Plan is a one-way optional plan that allows Customers to reach a larger calling area without incurring incremental Expanded Area Service or IntraLATA toll charges. The plan is available on a per-facility basis. Customers can order the plan at a Trunk Group level per facility. Although an entire Trunk Group must be dedicated to the plan, multiple calling plans can co-exist on the same facility. (T)

5.8.2 Maximum Recurring and Nonrecurring Charges

Rates and charges are in addition to charge for underlying facility. (T)

Columbia LATAWide Calling Plan

	Monthly Recurring Charge	Nonrecurring Charge	
Per Line, Trunk or Channel	$6.00	$50.00	
Per Voice T1	$125.00	$50.00	(T)
			(D)

Greenville LATAWide Calling Plan (N)

	Monthly Recurring Charge	Nonrecurring Charge	
Per Line, Trunk or Channel	$6.00	$50.00	|
Per Voice T1	$125.00	$50.00	(N)

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.9 VersiPak Flex® T and Power® T Products (T)

The following service packages are available as equipment and facilities permit.

5.9.1 VersiPak Flex® T-6 (T)

A. Description

VersiPak Flex® T-6 Service provides six business lines or terminals and 384K Internet Access on DS1 access. It offers flat rated local service, six voice mail boxes, 30 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 3,000 minutes of long distance usage. For Grandfathered Customers as of October 11, 2010, service includes 40 email addresses and the following business features: 30-Number Speed Calling, Call Forwarding Variable, Call Transfer, Three-Way Calling and Hunting. The following features can be purchased separately: Call Waiting; Call Forward Busy; Remote Call Forwarding; Distinctive Ring; and Combined Caller ID. (T) (C) (T) (T)

Default signal type may be loop or ground. Service is provided on two-wire only. Requires AC power.

For the new Customer who selects line based channels, the Select Feature Package defined in Section 4.20 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package as defined in Section 4.20. (N) | | (N)

B. Maximum Rates and Charges

	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charges	$1,500.00	$1,150.00	$900.00	$800.00
Nonrecurring Charge	$1,000.00	$1,000.00	$1,000.00	$1,000.00

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.9 VersiPak Flex® T and Power® T Products, (Cont'd.) (T)

5.9.2 VersiPak Flex® T-12 (T)

A. Description

VersiPak Flex® T-12 Service provides 12 business lines or terminals and 512K Internet Access on DS1access. It offers flat rated local service, 12 voice mail boxes, 30 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Grandfathered Customers as of October 11, 2010, service includes 40 email addresses and the following business features: 30-Number Speed Calling, Call Forwarding Variable, Call Transfer, Three-Way Calling and Hunting. The following features can be purchased separately: Caller ID Blocking, Call Waiting; Call Forward Busy; Remote Call Forwarding; Distinctive Ring; Continuous Redial, Last Call Return, Priority Call, Selective Call Forwarding, Selective Call Rejection, Remote Access to Call Forwarding and Combined Caller ID. (T) (C) (T) (T)

Default signal type may be loop or ground. Service is provided on two-wire only. Requires AC power.

For the new Customer who selects line based channels, the Select Feature Package defined in Section 4.20 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package as defined in Section 4.20. (N) | | (N)

B. Maximum Rates and Charges

	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charges	$1,650.00	$1,300.00	$1,050.00	$950.00
Nonrecurring Charge	$1,000.00	$1,000.00	$1,000.00	$1,000.00

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.9 VersiPak Flex® T and Power® T Products, (Cont'd.) (T)

5.9.3 VersiPak Flex® T-24 (T)

A. Description

VersiPak Flex® T-24 Service provides 24 business lines or terminals and 1024K Internet Access on DS1access. It offers flat rated local service, 24 voice mail boxes, 30 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Grandfathered Customers as of October 11, 2010, service includes 40 email addresses and the following business features: 30-Number Speed Calling, Call Forwarding Variable, Call Transfer, Three-Way Calling and Hunting. The following features can be purchased separately: Caller ID Blocking, Call Waiting; Call Forward Busy; Remote Call Forwarding; Distinctive Ring; Continuous Redial, Last Call Return, Priority Call, Selective Call Forwarding, Selective Call Rejection, Remote Access to Call Forwarding and Combined Caller ID. (T) (C) (T) (T)

Default signal type may be loop or ground. Service is provided on two-wire only. Requires DC power.

For the new Customer who selects line based channels, the Select Feature Package defined in Section 4.20 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package as defined in Section 4.20. (N) | | (N)

B. Maximum Rates and Charges

	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charges	$2,300.00	$1,800.00	$1,300.00	$1,400.00
Nonrecurring Charge	$1,000.00	$1,000.00	$1,000.00	$1,000.00

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.9 VersiPak Flex® T and Power® T Products, (Cont'd.) (T)

5.9.4 VersiPak Power® T-12 (T)

A. Description

VersiPak® Power T-12 Service provides 12 analog, digital or PRI trunks with the remainder to be used for Internet Access, not to exceed a DS1 maximum. Service includes flat-rated local service, 30 email addresses, 40 email addresses for Customers grandfathered as of October 11, 2010, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Customers utilizing Analog Trunks, Service includes up to 100 Individual Telephone Numbers. For Customers utilizing Digital Trunks, Service includes: Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indices at no additional charge. For Customers utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. PRI Customers may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge. (T) (C,T) (T)

Analog Trunks default signal type may be loop or ground, Line Code/Framing B8Za-ESF. Service may be provisioned as inward only. Requires DC power.

Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way. Requires DC power.

PRI Service is provisioned only as standard switch protocol option 5E, N1-2, N1-1, Line Coding B8Za - ESF, Pulsing ISDN. Customer yields to glare. Requires DC Power.

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.9 VersiPak® Flex T and Power T Products, (Cont'd.)

5.9.4 VersiPak® Power T-12, (Cont'd.)

B. Maximum Rates and Charges

	12 Month Term	24 Month Term	36 Month Term	60 Month Term	
Monthly Recurring Charges	$2,050.00	$1,500.00	$1,250.00	$1,150.00	
Nonrecurring Charge - Initial	$1,000.00	$1,000.00	$1,000.00	$1,000.00	(I)
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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.9 VersiPak Flex® T and Power® T Products, (Cont'd.) (T)

5.9.5 VersiPak Power® T-24 (T)

A. Description

VersiPak Powe®r T-24 Service provides 24 digital trunks or PRIs with the remainder to be used for Internet Access, not to exceed a 2xDS1 maximum. Service includes flat-rated local service, 30 email addresses, 100 email addresses for Customers grandfathered as of October 11, 2010, 1 GB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Customers utilizing Digital Trunks, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Digital Trunk Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indices at no additional charge. For Customers utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. PRI Customers may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge. (T) (C,T) (T)

Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way. Requires DC power.

PRI service is provisioned only as standard, switch protocol option 5E, N1-2, N1-1, Line Coding B8ZA-ESF, Pulsing ISDN. Customer yields to glare. Requires DC power.

B. Maximum Rates and Charges

	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charges	$2,700.00	$2,200.00	$1,900.00	$1,800.00
Nonrecurring Charge - Initial	$1,000.00	$1,000.00	$1,000.00	$1,000.00

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.9 VersiPak Flex® T and Power® T Products, (Cont'd.) (T)

5.9.6 VersiPak Power® T-48 (T)

A. Description

VersiPak Power® T-48 Service provides 48 digital trunks or PRIs with the remainder to be used for Internet Access, not to exceed a 3xDS1 maximum. (T)
Service includes flat-rated local service, 60 email addresses, 200 email addresses (C,T)
for Customers grandfathered as of October 11, 2010, 3 GB Web Hosting, a local (T)
Main Directory Listing and 5,500 minutes of long distance usage. For Customers utilizing Digital Trunks, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Digital Trunk Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indices at no additional charge. For Customers utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. PRI Customers may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge.

Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way. Requires DC power.

PRI service is provisioned only as standard, switch protocol option 5E, N1-2, N1-1, Line Coding B8ZA-ESF, Pulsing ISDN. Customer yields to glare. Requires DC power.

B. Maximum Rates and Charges

	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charges	$3,200.00	$2,700.00	$2,400.00	$2,300.00
Nonrecurring Charge - Initial	$1,000.00	$1,000.00	$1,000.00	$1,000.00

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.10 Voice T-1 Service

5.10.1 Description

Voice T-1 Service allows the Customer to connect suitably-equipped Customer Premises Equipment to the Company's switching equipment using a digital transport facility. Each link is configured with 24 DS0s or channels that can be provisioned with either ISDN or non-ISDN digital signaling, depending on the CPE requirements and application needs.

Customers who select the Company as their long distance provider for interLATA and intraLATA calling, or for interLATA only will receive a monthly allowance of 5,000 long distance minutes of usage per Voice T1. Usage in excess of 5,000 will be billed at the regular tariffed rate. Customers who do not select the Company as their long distance provider are not eligible to receive the monthly allowance of 5,000 long distance minutes of usage.

Service is available as equipment and facilities permit.

5.10.2 Maximum Rates and Charges

	Monthly	12 Month Term	24 Month Term	36 Month Term	60 Month Term	
Monthly Recurring Charge	ICB	$760.00	$700.00	$635.00	$605.00	
Nonrecurring Charge	ICB	$1,000.00	$1,000.00	$1,000.00	$1,000.00	(R)
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						|
						(D)

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.11 Automatic Reroute Service* (T)

Automatic Reroute Service automatically reroutes incoming calls associated with a specific trunk group to a predetermined alternate telephone number when the primary location experiences an out-of-service condition such as a result of a power outage or a wire curt that isolates the primary location from the Company. Automatic Reroute Service is available for trunk products. (T)

The Customer may establish call paths in multiples of six (6). The number of call paths determines how many simultaneous calls will be rerouted. The number of call paths selected may not exceed the number of trunks and/or channels associated with the trunk group and should be sized correctly based on the trunks and/or channels of the terminating location. Features may not work in conjunction with this service, such as Calling Name and Number Delivery.

The Company is responsible for all measured or message usage or toll charges incurred in the rerouting of calls.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Automatic Reroute Service, including but not limited to the installation, provision, performance or non-performance of Automatic Reroute Service, shall not exceed an amount equal to the proportionate charge for Automatic Reroute Service for the period during which the service was affected. (T)

*****Not available to Converged Voice Service Customers. (N)

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.11 Automatic Reroute Service*, (Cont'd.) (T)

5.11.1 Maximum Rates and Charges

	Per Trunk Group		
	Monthly Recurring Charges	Nonrecurring Charges	(T)
6 Call Paths	$10.00	$100.00	
12 Call Paths	$20.00	$100.00	
18 Call Paths	$30.00	$100.00	
24 Call Paths	$40.00	$100.00	(T)

(D)

(D)

*****Not available to Converged Voice Service Customers. (N)

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.12 [Reserved for Future Use] (M)

(M)

(M) – Certain material previously found on this page is now located on Page 305.

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.12 [Reserved for Future Use] (M)

(M)

(M) – Certain material previously found on this page is now located on Pages 306 and 307.

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.13 Complete Lines/Trunks Service

5.13.1 Description

Complete Lines/Trunks Service is a local exchange service offered to local end user Customers served from a Company switch who are also purchasing one of the following products: Complete Dynamic Service, Channel 12 Service or Voice T1 Service. Complete Lines/Trunks Service will be provisioned on either a DS0 or DS1 access facility basis, depending on the minimum and maximum line/trunk counts identified below. The Complete Lines/Trunks Customer who selects line based channels is also (T)
eligible to purchase the Premium Feature Pack as defined in Section 4.20. Toll services (T)
are provided pursuant to the Company's published tariffs and rate schedules.

The Complete Lines/Trunks Service Customers purchasing the service with a DS1 access facility may select any combination of the following product types. The Customer must select a minimum of 8 lines, trunks or channels.

Business Exchange Lines
PBX DID Trunks
PBX DOD Trunks
PBX Combination Trunks
PBX Combination Trunks w/DID
PRI B Channel -DID Trunks
PRI B Channel -DOD Trunks
PRI B Channel -Combination Trunks
PRI B Channel -Combination Trunks w/DID
PRI D Channel (per DS1 access facility)

The Customer who purchases Complete Lines/Trunks Service at a DS0 level may select one of the following product types. The Customer who selects over 7 lines or trunks will be provisioned at the DS1 facility level.

Business Exchange Lines
PBX DOD Trunks
PBX Combination Trunks

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.13 Complete Lines/Trunks Service, (Cont'd.)

5.13.2 Complete Lines/Trunks Feature Pack (Grandfathered) This part of the service is grandfathered and is only available to existing Customers at existing locations without modification as of October 11, 2010. (T) | (T)

The Complete Lines/Trunks Feature Pack includes the following line-based features:

Last Call Return
Anonymous Call Rejection
Automatic Recall
Call Forward
Call Hold
Call Transfer
Call Waiting
Caller ID Number Only
Combined Caller ID
Distinctive Ringing
DNIS (Dialed Number Identification Service)**
Calling Number and Name Transmission
Remote Activation Call Forwarding
8/10 Number Speed Calling
30 Number Speed Calling
Three Way Calling

** Only available on the DS1 product.

The Customer may purchase Complete Lines and Trunks Feature Pack at a monthly rate per line/trunk. Line-based features may only be provisioned on business exchange lines.

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.13 Complete Lines/Trunks Service, (Cont'd.)

5.13.3 Terms (T)

Complete Lines/Trunks is available under Month to Month, 12 Month, 24 Month or 36 Month Term Agreements. Each commitment level will be charged monthly recurring and nonrecurring rates as specified below.

5.13.4 Maximum Rates and Charges (T)

A. Nonrecurring Charges

	Month to Month	12 Month Term	24 Month Term	36 Month Term
Columbia & Greenville	$200.00	$200.00	$200.00	$200.00

B. Monthly Recurring Charges

Columbia & Greenville	Month to Month	12 Month Term	24 Month Term	36 Month Term
B Channel per Line/Trunk	$200.00	$200.00	$200.00	$200.00
D Channel per DS1 Access Facility	$1000.00	$1000.00	$1000.00	$1000.00

(D)
(D)

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.14 VersiPak® Lines and Trunks

5.14.1. Service Description

VersiPak Lines and Trunks are the voice portion of an integrated, multi-service, packet-based access service that delivers voice and data services over a single DS-1 (1.544Mbps) transport facility. On-Net VersiPak requires a minimum six (6) voice grade equivalent channels and 128K (2 DS-0 equivalent channels) for Internet Access. Internet Access CIR is offered in increments of 128K. Off –Net VersiPak requires a minimum of six (6) voice grade equivalent channels, 128K for internet access and a total of 12 channels are required. The Customer may select a combination of voice grade equivalent channels business lines analog trunks, business terminals or digital trunks) and Internet bandwidth. Configuration limitations may occur due to the technical requirements of the voice cards and customer interfaces. Signaling on both the digital and analog trunks will be wink-start. Music or Message on Hold impacts the available bandwidth or channel capacity of the service.

The VersiPak Lines and Trunks Customer who selects line based channels is also eligible (N)
to purchase the Premium Feature Package as defined in Section 4.20. (N)

5.14.2 Maximum Rates and Charges

A. VersiPak Business Lines or Terminals and Analog or Digital Trunks – Flat Rate

	per Line, Terminal or Trunk			
	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charge	$67.00	$52.00	$46.00	$40.00

B. VersiPak Business Lines and Trunks Installation Charges

	Nonrecurring Charge
VersiPak Installation-On Net	$1,000.00
VersiPak Installation-Off Net	$1,000.00*
*Plus any applicable Off-Net Expense	

Supplemental Voice Features, Toll and Internet bandwidth are sold separately at an additional charge. If required, an off net facility charge will apply.

Multi-location Customers may also purchase private data transmission channels – ILAN as specified in the private line tariff.

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.15 tw telecom Channel 12 Service (N)

5.15.1. Description

tw telecom Channel 12 Service is available as a voice only or as an integrated (voice and internet) solution. tw telecom Channel 12 is a bundled service consisting of local exchange service with selected features, as described below; a Long Distance and/or Toll Free usage allowance of 2,500 minutes per DS1/PRI facility; and Internet Access. Additional Toll services are provided pursuant to the Company's published tariffs and rate schedules. The Customer may opt for all channels to be used for voice service.

tw telecom Channel 12 Service is limited to customers served from a Company switch. A minimum of 12 channels must be purchased and provisioned on DS1/PRI access facility for a flat base fee. Additional channels may be purchased at the per channel rate to total 24 channels per DS1/PRI access facility. Customers may purchase multiple facilities following the same pricing methodology. When tw telecom Channel 12 is offered as an integrated solution, a minimum of 4 voice channels must be provisioned.

The Customer who purchases tw telecom Channel 12 Service may select a combination of lines and trunks or PRI channels. PRI channels and Digital Trunks cannot be combined in the same solution. Listed below are the channel type options:

Business Lines or terminals
Analog Trunks
Digital Trunks
PRI Trunks

For the Customer who selects line based channels, the Select Feature Package defined in Section 4.20 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package defined in Section 4.20. (N)

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.15 tw telecom Channel 12 Service, (Cont'd.) (N)

5.15.1. Maximum Rates and Charges

Greensboro and Winston-Salem Areas

tw telecom Channel 12-On-Net	12 Month Term	24 Month Term	36 Month Term	Nonrecurring Charges
DS1/PRI access facility base rate (includes up to 12 channels)	$1,100.00	$1,000.00	$1,000.00	$500.00, per order
Additional Channels	$50.00	$40.00	$40.00	$100.00

tw telecom Channel 12-Off-Net Colocated	12 Month Term	24 Month Term	36 Month Term	Nonrecurring Charges
DS1/PRI access facility base rate (includes up to 12 channels)	$1,100.00	$1,000.00	$1,000.00	$500.00, per order
Additional Channels	$50.00	$40.00	$40.00	$100.00

tw telecom Channel 12 – Off-Net	12 Month Term	24 Month Term	36 Month Term	Nonrecurring Charges
DS1/PRI access facility base rate (includes up to 12 channels)	$1,500.00	$1,200.00	$1,100.00	$500.00, per order
Additional Channels	$50.00	$40.00	$40.00	$100.00

(N)

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.16 Converged Voice Service (N)

5.16.1 General

tw telecom Converged Voice Service is a flexible bandwidth bundled service consisting of local exchange service with selected features, a Long Distance and/or Toll Free usage allowance and the option of adding Internet Access and/or Virtual Private Network (VPN) service as specified in the Company's Private Line tariff.

All Converged Voice services include a fully managed integrated access device placed at the Customer premises and can be configured with varying bandwidth capacities:

For services provided via a TDM interface, a Customer may purchase bandwidths of service from 1.5 Mbps up to 6 Mbps in increments of 1.5 Mbps.

For services provided via an Ethernet interface, a Customer may purchase bandwidths of service from 2 Mbps to 50 Mbps in increments of 2 Mbps up to 10 Mbps and increments of 5 Mbps up to 50 Mbps.

The integrated access device provided by the Company is furnished with a separate, mandatory battery back-up. Although the Company owns and maintains the integrated access device as part of its system equipment, the separate battery back-up is purchased by the Customer and becomes its property and responsibility, including maintenance and replacement. The battery back-up is not part of the system equipment as that term is defined and used in this tariff. The cost of the non-optional battery back-up is included in the quoted charge for service. The Company will not be responsible for the maintenance or repair of the battery back-up. The Customer acknowledges that in the event of a power failure, the failure of the battery back-up system will result in loss of service, including 911 service, and that the Company bears no responsibility for such loss of service. The manufacturer of the battery back-up offers a warranty, but the Customer must take affirmative action to activate this warranty or it will not be effective. It is the Customer's responsibility to activate this warranty by following the instructions provided in the service order.

The Customer receives a long distance allowance which may be used for 1+ and/or toll free services, based on the total Converged bandwidth purchased as follows:

Up to and including 2 Mbps – 2,500 Minutes of Use
More than 2 Mbps up to and including 4 Mbps – 5,000 Minutes of Use
More than 4 Mbps – 7,500 Minutes of Use (N)

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.16 Converged Voice Service, (Cont'd.) (N)

5.16.1 General, (Cont'd.)

Additional Toll Services are provided pursuant to the Company's published tariffs and rate schedules.

The Customer must purchase a minimum of 4 and a maximum of 50 voice channels, which may be a combination of analog business lines and digital trunks, or analog business lines and PRI channels. Combinations of digital trunks and PRI channels are not available. Only one trunk group may be provisioned per service location. The Customer must select a call package based upon the desired number of simultaneous calls (voice channels). The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated to Internet access and/or VPN services depending on the bundle purchased. Some combinations of voice services may be unavailable due to equipment limitations. Applications where more than 10% of daily call volume is used for faxing or other modem related activities are not supported.

The Customer who adds VPN service to a Converged Service bundle will have the option of upgrading to a Premium bundle by adding Class of Service (CoS), as described in the Company's Private Line tariff, for an additional charge. Adding CoS will reduce the number of voice channels available at a given bandwidth.

For the Customer who selects line based channels, the Deluxe Feature Package defined in Section 4.20.3 is available at no additional charge. The Customer is also eligible to purchase the Custom Feature Package as defined in Section 4.20.3 The Customer will also receive the first 100 Individual Telephone Numbers (ITN) per service location at no charge. Additional ITNs will be charged as described in Section 5.4.

Three distinct bundles are available:

A. Voice + Internet

The Customer designates the number of voice channels to be configured as described above. The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated for Internet access service. (N)

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.16 Converged Voice Service, (Cont'd.) (N)

5.16.1 General, (Cont'd.)

B. Voice + VPN

The Customer designates the number of voice channels to be configured as described above. The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated for VPN access service.

C. Voice + VPN + Secure Internet Access

The Customer designates the number of voice channels to be configured as described above. The remaining available bandwidth, including excess bandwidth available when all voice services are not in use, will be dynamically allocated for VPN and Secure Internet Access services.

5.16.2 Rates and Charges

A. Application of Rates

Converged Voice Service is comprised of two rate elements; a service bundle and a transport charge. To the extent facilities are available, services offered under this tariff are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this tariff reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply. (N)

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.16 Converged Voice Service, (Cont'd.) (N)

5.16.2 Rates and Charges, (Cont'd.)

B. Converged Voice + Internet

All rates are applied per service location:

1. T1 – All Bandwidths, All Packages, All Term Plans

Maximum Nonrecurring Charge	$2,500.00
Maximum Recurring Charge	$2,500.00

2. Ethernet - All Bandwidths, All Packages, All Term Plans

Maximum Nonrecurring Charge	$2,500.00
Maximum Recurring Charge	$8,000.00

C. Converged Voice + VPN

All rates are applied per service location:

1. T1 – All Bandwidths, All Packages, All Term Plans

Maximum Nonrecurring Charge	$2,500.00
Maximum Recurring Charge	$2,500.00

2. Ethernet - All Bandwidths, All Packages, All Term Plans

Maximum Nonrecurring Charge	$2,500.00
Maximum Recurring Charge	$8,000.00

(N)

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.16 Converged Voice Service, (Cont'd.) (N)

5.16.2 Rates and Charges, (Cont'd.)

D. Converged Voice + VPN + Secure Internet Access

All rates are applied per service location:

1. T1 – All Bandwidths, All Packages, All Term Plans

Maximum Nonrecurring Charge	$2,500.00
Maximum Recurring Charge	$2,500.00

2. Ethernet - All Bandwidths, All Packages, All Term Plans

Maximum Nonrecurring Charge	$2,500.00
Maximum Recurring Charge	$10,000.00

E. Converged Services Transport

All rates are applied per service location:

1. T1 – All Bandwidths, All Packages, All Term Plans

Maximum Nonrecurring Charge	$750.00
Maximum Recurring Charge	$750.00

2. Ethernet - All Bandwidths, All Packages, All Term Plans

Maximum Nonrecurring Charge	$750.00
Maximum Recurring Charge	$700.00 (N)

SECTION 6 - GRANDFATHERED SERVICES

All services listed in this Section are grandfathered and only available to existing Customers of record at existing locations without modifications.

6.1 Service Areas

6.1.1 Exchange Access Service Areas

Exchange Access Service Areas (EASA) are provided (pursuant to Section 6.2.1) in limited geographic areas. Exchange Access Services bearing the following designations are provided in the following areas:

MARKET SERVICING AREA	CALLING AREA
Charleston, SC includes: 207, 219, 308, 402, 406, 512, 518, 529, 552, 553, 554, 556, 559, 566, 569, 570, 571, 572, 573, 574, 577, 720, 721, 722, 723, 724, 727, 728, 740, 743, 744, 745, 746, 747, 760, 762, 763, 764, 766, 767, 768, 769, 792, 795, 797, 805, 807, 818, 820, 824, 852, 853, 863, 937, 953, 961, 965, 973, 974	Local calling area includes: 207, 219, 308, 402, 406, 512, 518, 529, 552, 553, 554, 556, 559, 566, 569, 570, 571, 572, 573, 574, 677, 720, 721, 722, 723, 724, 727, 728, 740, 743, 744, 745, 746, 747, 760, 762, 763, 764, 766, 767, 768, 769, 792, 795, 797, 805, 807, 818, 820, 824, 852, 853, 863, 937, 953, 961, 965, 973, 974, 588, 889, 883, 849, 856, 881, 884, 971, 886, 821, 832, 851, 871, 873, 875
	207, 219, 308, 402, 406, 512, 518, 529, 552, 553, 554, 556, 559, 566, 569, 570, 571, 572, 573, 574, 577, 588, 720, 721, 722, 723, 724, 727, 728, 740, 743, 744, 745, 746, 747, 760, 762, 763, 764, 766, 767, 768, 769, 792, 795, 797, 805, 807, 818, 820, 821, 824, 832, 849, 851, 852, 853, 856, 863, 871, 873, 875, 881, 883, 884, 886, 889, 937, 953, 961, 965, 971, 973, 974

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Access Service Areas, (Cont'd.)

MARKET SERVICE AREA	CALLING AREA
Columbia, SC includes: 206, 212, 213, 214, 216, 250, 251, 252, 253, 254, 255, 256, 301, 303, 304, 306, 312, 331, 333, 343, 344, 355, 360, 363, 376, 401, 407, 419, 434, 504, 530, 540, 544, 551, 561, 603, 605, 606, 609, 612, 619, 654, 690, 691, 695, 698, 699, 714, 731, 732, 733, 734, 735, 576, 737, 738, 739, 741, 642, 748, 749, 750, 751, 754, 755, 758, 765, 771, 772, 776, 777, 779, 781, 782, 783, 786, 787, 788, 790, 791, 794, 796, 798, 799, 806, 822, 865, 896, 926, 929, 931, 935, 939, 954, 955, 975, 976, 988	Local calling area includes: 345, 932, 945, 206, 212, 213, 214, 216, 250, 251, 252, 253, 254, 255, 256, 301, 303, 304, 306, 312, 331, 333, 343, 344, 355, 360, 373, 376, 401, 407, 419, 434, 504, 530, 540, 544, 551, 561, 603, 605, 606, 609, 612, 619, 654, 690, 691, 695, 698, 699, 714, 731, 732, 733, 734, 735, 736, 737, 738, 739, 741, 742, 748, 749, 750, 751, 754, 755, 758, 765, 771, 772, 776, 777, 779, 781, 782, 783, 786, 787, 788, 790, 791, 794, 796, 798, 799, 806, 822, 865, 896, 926, 929, 931, 935, 939, 954, 955, 975, 976, 988, 353, 356, 359, 808, 951, 957
MASTER SERVICE AREA	CALLING AREA
Greenville, SC includes: 246, 294, 371, 277, 299, 422, 215, 217, 232, 233, 235, 239, 240, 241, 242, 250, 255, 271, 282, 290, 291, 298, 370, 390, 392, 421, 455, 567, 996, 220, 269, 295, 605	Local calling area includes: 895, 977, 306, 850, 855, 859, 409, 862, 246, 294, 371, 277, 299, 422, 215, 217, 232, 233, 235, 239, 240, 241, 242, 250, 255, 271, 282, 290, 291, 298, 370, 390, 392, 421, 455, 467, 996, 220, 269, 295, 605, 801, 848, 877, 879, 968, 843, 878, 898, 845, 228, 962, 963, 967, 610, 834, 836

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.1 Service Areas, (Cont'd.)

6.1.1 Exchange Access Service Areas, (Cont'd.)

MASTER SERVICE AREA	CALLING AREA
Spartanburg, SC includes: 216, 218, 503, 515, 542, 560, 573, 574, 576, 577, 578, 579, 580, 582, 583, 585, 587, 591, 592, 594, 595, 596, 597, 598, 599, 620, 814, 909, 948, 978	Local calling area includes: 461, 703, 463, 969, 472, 473, 504, 443, 439, 486, 949, 474, 476, 216, 218, 503, 515, 542, 560, 573, 574, 576, 577, 578, 579, 580, 582, 583, 585, 587, 591, 592, 594, 595, 596, 597, 598, 599, 620, 814, 909, 948, 978

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.2 Exchange Access Service

6.2.1 Description

Exchange Access Service provides a Customer with a telephonic connection to, and a unique telephone number address on the public switched telecommunications network. Each Exchange Access Service enables users to:

A. receive calls from other stations on the public switched telecommunications network;

B. access other services offered by the Company as set forth in this tariff;

C. access certain interstate and international calling services provided by the Company;

D. access (at no additional charge) the Company's operators and business office for service related assistance;

E. access (at no additional charge) emergency services by dialing 0- or 9-1-1; and

F. access services provided by other common carriers that purchase the Company's Switched Access services as provided under the Company's Federal and State tariffs, or that maintain other types of traffic exchange arrangements with the Company.

Each Exchange Access Service is available on a "Full" service basis, whereby service is delivered to a demarcation/Connection block at the Customer's premises.

The following Exchange Access Services are offered:

Basic Local Exchange
Basic Exchange Analog Trunk Service
Basic Exchange Digital Trunk Service
DID Trunk Service

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.2 Exchange Access Service, (Cont'd.)

6.2.2 Basic Exchange Line Service

A. Description

Basic Line Service provides a Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Basic Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Basic Line may be configured into a hunt group with other Company-provided Basic Lines. Each Basic Line is provided with the following standard features which can be deleted at the Customer's option:

Touch Tone

Basic Exchange Line Service is also available with various calling features and options. Customers wishing to purchase single calling features may order those desired from Section 6.2.7 below. Nonrecurring and monthly recurring rates per Basic Line apply as follows:

B. Rates and Charges

Current Rates and Charges

	Nonrecurring Charge	Monthly Recurring Charge
Basic Local Exchange Service -Each Line	$60.00	$43.50

Maximum Rates and Charges

	Nonrecurring Charge	Monthly Recurring Charge
Basic Local Exchange Service -Each Line	$120.00	$87.00

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.2 Exchange Access Service, (Cont'd.)

6.2.3 Basic Exchange Trunk Service

A. Description

Basic Exchange Trunk Service provides a Customer with a single, voice-grade, analog telephonic communications channel that can be used to place or receive one call at a time. Basic Exchange Analog Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Trunk is provided with touch tone signaling and may be configured into a hunt group with other Company-provided Trunks.

B. Rates and Charges

Current Rates and Charges

	Nonrecurring Charge	Monthly Recurring Charge
Basic Local Exchange Trunk Service -Per Trunk	$81.00	$57.75

Maximum Rates and Charges

	Nonrecurring Charge	Monthly Recurring Charge
Basic Local Exchange Trunk Service -Per Trunk	$162.00	$115.50

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.2 Exchange Access Service, (Cont'd.)

6.2.4 Basic Exchange Digital Trunk Service

A. Description

Basic Exchange Digital Trunk Service provides a Customer with a digital connection operating at 1.544 Mbps that is time division multiplexed into 24 individual voice-grade telephonic communications channels, each of which can be used to place or receive one call at a time. Digital Trunks are provided for connection of compatible Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Digital Trunk is provided with dual tone multi-frequency (DTMF) or multi-frequency (MF) signaling, as specified by the Customer. Digital Trunks may be configured into hunt groups with other Company-provided Digital Trunks. The terminal interface for each Digital Trunk Service is a DSX-1 panel.

Basic Trunks may be equipped with Direct Inward Dial (DID) capability and DID number blocks for additional charges, as set forth in Section 6.2.5. The price shown below is based on the number of channels activated on the digital transport facility and upon the distance of the transport facility. The price shown below is based on the number of channels ordered and includes the price of transport, voice feature activation, Network Access Register charges and similar charges tariffed separately in other tariffs.

B. Rates and Charges

Current Rates and Charges

Digital PBX Trunk Pricing	Nonrecurring Charge	Monthly Recurring Charge
Digital PBX Charge (per T1)	$220.00	$190.00
Digital PBX Trunk Charge (per channel)	N/C	$24.00
Voice Activation Channel Charge	$6.50	$6.00
Digital PBX Transport: first ½ mile	$270.00	$95.00
Digital PBX Transport: additional ½ mile	N/C	N/C

Maximum Rates and Charges

Digital PBX Trunk Pricing	Nonrecurring Charge	Monthly Recurring Charge
Digital PBX Charge (per T1)	$440.00	$380.00
Digital PBX Trunk Charge (per channel)	N/C	$48.00
Voice Activation Channel Charge	$13.00	$12.00
Digital PBX Transport: first ½ mile	$540.00	$190.00
Digital PBX Transport: additional ½ mile	N/C	N/C

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.2 Exchange Access Service, (Cont'd.)

6.2.5 DID Trunk Service

A. Description

DID service is an optional feature which can be purchased in conjunction with Company-provided Basic Trunks or Digital Trunks. DID service transmits the dialed digits for all incoming calls allowing the Customer's PBX to route incoming calls directly to individual stations corresponding to each individual DID number. Charges for DID capability and DID number blocks apply in addition to charges specified for Basic Trunks or Digital Trunks in Sections 6.2.3 and 6.2.4, respectively.

One DID Additive charge applies for each DID-equipped Basic Trunk or DID-equipped channel on a Digital Trunk. The Customer is required to purchase at least one DID number block for each DID-equipped trunk or trunk group, or DID-equipped channel or channel group. Nonrecurring and monthly recurring rates per DID Trunk, apply as follows:

B. Rates and Charges

Current Rates and Charges

DID Trunk Service	Nonrecurring Charge	Monthly Recurring Charge
Establish trunk group and first block of 20 DID numbers	$750.00	$3.00
Each additional block of 20	N/C	$3.00
DID trunk termination (inward/combo)	$45.00	$23.00
DTMF pulsing option	N/C	$6.75

Maximum Rates and Charges

DID Trunk Service	Nonrecurring Charge	Monthly Recurring Charge
Establish trunk group and first block of 20 DID numbers	$1,500.00	$6.00
Each additional block of 20	N/C	$6.00
DID trunk termination (inward/combo)	$90.00	$46.00
DTMF pulsing option	N/C	$13.50

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.2 Exchange Access Service, (Cont'd.)

6.2.6 Hunt/Grouping Service

A. Description

Hunting Service is a combination of two or more trunks or individual lines connected to the central office so that incoming calls overflow to the next available trunk or line if that trunk or line is busy. The charge for Hunting Service on trunks and lines is in addition to the regular trunk or line rate and charged on a per-line/trunk basis.

B. Rates and Charges

Current Rates and Charges	
Nonrecurring Charge	$21.00
Monthly Recurring Charge	$14.00
Maximum Rates and Charges	
Nonrecurring	$42.00
Monthly Recurring Charge	$28.00

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.2 Exchange Access Service, (Cont'd.)

6.2.7 CLASS (Custom Local Area Signaling Service) Features

A. Description

CLASS features are available to subscribers of Basic Business Exchange Line on an "a la carte" basis.

Automatic Callback - allows Customer to automatically return the last incoming call (whether the call was answered or missed. If the number being called back is busy Automatic Callback will alert Customer with a special ring when the line becomes clear.

Automatic Recall - automatically redials the telephone number of the last outgoing call. If the number being called back is busy Automatic Recall will alert Customer with a special ring when the line becomes clear.

Call Block - provides the Customer the ability to prevent incoming calls from up to six different telephone numbers.

Call Selector - provides a distinctive ringing pattern to the subscribing Customer for up to six specific telephone numbers.

Call Tracing - enables the Customer to initiate an automatic trace of the last call received.

Call Transfer - Customer presses the flash hook, receives second dialtone and dials number existing call is to be transferred to. Customer may hang-up immediately or introduce call and then hang-up.

Caller ID Name Delivery - displays the name and number of the calling party on a special display telephone or display unit.

Caller ID Number Delivery - displays the number of the calling party on a special display telephone or display unit.

Directory Number Privacy - allows Customer to prevent the their name and number from appearing on the called party's Caller ID telephone or display unit. Privacy feature must be activated by Customer on a 'call by call basis.

Preferred Call Forwarding - allows the Customer to transfer up to six selected numbers to another telephone number.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.2 Exchange Access Service, (Cont'd.)

6.2.7 CLASS (Custom Local Area Signaling Service) Features, (Cont'd.)

B. Rates and Charges

Current Rates and Charges

Pricing:	Nonrecurring Charge	Monthly Recurring Charge
Automatic Call Back	$21.00	$3.50
Automatic Recall	$21.00	$3.50
Call Block	$21.00	$4.50
Call Selector	$21.00	$4.50
Call Tracing	$21.00	$4.50
Call Transfer	$21.00	$4.50
Caller ID Name Delivery	$21.00	$7.00
Caller ID Number Delivery	$21.00	$7.00
Directory Number Privacy	N/C	N/C
Preferred Call Forwarding	$21.00	$4.50

Maximum Rates and Charges

Pricing	Nonrecurring Charge	Monthly Recurring Charge
Automatic Call Back	$42.00	$7.00
Automatic Recall	$42.00	$7.00
Call Block	$42.00	$9.00
Call Selector	$42.00	$9.00
Call Tracing	$42.00	$9.00
Call Transfer	$42.00	$9.00
Caller ID Name Delivery	$42.00	$14.00
Caller ID Number Delivery	$42.00	$14.00
Directory Number Privacy	N/C	N/C
Preferred Call Forwarding	$42.00	$9.00

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.2 Exchange Access Service, (Cont'd.)

6.2.8 Business Custom Services (BCS)

A. Description

Customers can choose from following custom services as additional features which can be added to Basic Business Line Exchange service on an "a la carte" basis.

Call Forwarding Variable - allows subscribers to redirect all incoming calls to another telephone number. This service uses a courtesy call so the Customer can notify the party at the forward to number that calls are going to be redirected to their number.

Call Forwarding Busy Line - automatically redirects incoming calls to a pre-designated telephone number or to a voice mail (FirstLine) service when the Customers line is busy.

Call Forwarding Don't Answer - automatically redirects incoming calls to a pre-designated telephone number or to a voice mail (FirstLine) service when the Customers telephone is not answered within a specified amount of time.

Remote Activation of Call Forwarding - allows the Customer to activate or deactivate Call Forwarding Variable from a telephone other than the one to which the service is assigned.

Remote Call Forwarding - automatically redirects all incoming calls to a Customers number to a pre-designated number.

Call Waiting Terminating - alerts the Customer to an incoming call while the line is in use. The service signals the Customer with two separate tones or tone patterns. The Customer is able to place the first party on hold while he/she takes the second call. The Customer can switch back and forth between the two parties by flashing the switch hook.

Cancel Call Waiting - allows the Customer to cancel the Call waiting feature on a call by call basis. This can be done before the Customer places a call or during a conversation (if the Customer also subscribes to Three Way Calling).

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.2 Exchange Access Service, (Cont'd.)

6.2.8 Business Custom Services (BCS), (Cont'd.)

A. Description

Three Way Conference Calling - allows Customers to have a conference call with two other parties at different numbers. With this service the Customer can initiate calls to both parties or add another party to an established call.

Speed Calling 30 - allows the subscriber to assign 1 or 2 digit dial codes for telephone numbers and/or access codes. Up to 30 codes can be assigned.

B. Rates and Charges

Current Rates and Charges

	Nonrecurring Charge	Monthly Recurring Charge
Each BCS Feature	$21.00	
Call Forwarding Variable	$21.00	$3.00
Call Forwarding Busy Line	$21.00	$3.00
Call Forwarding Don't Answer	$21.00	$3.00
Remote Activation of CFV	$21.00	$7.00
Remote Call Forwarding	$21.00	$14.40
Call Waiting Terminating	$21.00	$3.00
Three Way Conference Calling	$21.00	$3.00
Speed Calling 30	$21.00	$4.00

Maximum Rates and Charges

	Nonrecurring Charge	Monthly Recurring Charge
Each BCS Feature	$42.00	
Call Forwarding Variable	$42.00	$6.00
Call Forwarding Busy Line	$42.00	$6.00
Call Forwarding Don't Answer	$42.00	$6.00
Remote Activation of CFV	$42.00	$14.00
Remote Call Forwarding	$42.00	$37.00
Call Waiting Terminating	$42.00	$6.00
Three Way Conference Calling	$42.00	$6.00
Speed Calling 30	$42.00	$8.00

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.2 Exchange Access Service, (Cont'd.)

6.2.9 ISDN/PRI

A. Description

ISDN PRI service provides a method of access to the telephone network called Primary Rate Interface (PRI). Primary Rate Interface is an ISDN based, DSI access link to the telecommunications network and provides integration of multiple voice and date transmission channels on the same line. The basic channel structure for PRI is twenty three (23) 64 Kbps bearer channels (B channels) and one (1) 64 Kbps data channel (D channel). These B channels may be used to connect the Customer's CPE to the Public Circuit Switched Network (i.e. outward, inward and two-way trunks, and WATS/800 Service access lines).

ISDN PRI service is a service for the transmission of digital signals only. Clear Channel Capability and Extended Superframe Format are inherent to the service. Customer Premises Equipment (CPE) that is compatible with the ISDN PRI service interface is the responsibility of the user for provisioning. The Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provision of ISDN PRI service render any facilities provided by the Customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance. Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the user. Suspension of service is not allowed. Individual Case Basis pricing will be available for on-network Customers or for Customers agreeing to term plans. Busy line verification and Emergency Interrupt service is not available for ISDN PRI services.

Telephone numbers transmitted via the Incoming Call Identification feature are intended solely for the use of the ISDN PRI service subscriber. Resale of this information is prohibited by this Tariff except the callers' numbers may be provided to the subscriber's client for those calls sponsored or provided by that client where the client's identity is disclosed to the caller and the client agrees not to distribute such information to others.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.2 Exchange Access Service, (Cont'd.)

6.2.9 ISDN/PRI, (Cont'd.)

A. Description, (Cont'd.)

Non-facility Associated Signaling (NFAS) provides the capability to serve multiple DSI's over a single D channel (NB+D). This feature can be ordered where switch capabilities exist as stipulated in the vendor technical documentation. When NFAS is selected, the Customer will order one ISDN PRI service arrangement with 23 B channels and 1 D channel. Additional ISDN PRI service arrangements are ordered with 24 B channels. The D channel activated on the initial arrangement serves the additional ISDN PRI service arrangements. Up to nineteen ISDN PRI configured at 24B + 0D may be ordered in conjunction with one 23B + D ISDN PRI. If the Customer desires, he/she may also request a back-up D channel with the NFAS option. It is recommended that additional D channels be provisioned in separate DSI arrangements.

1. Application of Rates

ISDN PRI service lines furnished between a Serving Wire Center and the Customer's premises will be charged at rates based on the first ½ miles and each additional ½ mile for the airline distance measured between the Customer's premises and the Customer's Serving Wire Center. ISDN PRI service rates under any Term Payment Plan are exempt from initiated changes for the payment period selected. Rates in effect at the time service is installed and/or of the service order application date, will be applicable until the contract expires. At the expiration date of the Customer's payment period option, the Customer may select a new payment period at current rates or revert to current rates on a month-to-month basis. ISDN features are priced at a per channel rate unless otherwise specified.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.2 Exchange Access Service, (Cont'd.)

6.2.9 ISDN/PRI, (Cont'd.)

A. Description, (Cont'd.)

2. Service Components

The Customer may choose any number of channels, up to twenty-three per Primary Rate Interface, to be active with a corresponding number of services (i.e. inward/outward trunks, WATS Lines, 800 Service) selected. The Customer may also choose to have more services selected than channels available for specific applications. The total number of communication paths may not exceed the number of channels subscribed.

The required components of ISDN PRI service will be as follows:

Digital Loop Channels
Primary Rate Interface
Primary Rate B Channels
Call-by-Call/Integrated Service Access Feature Capability
Network Access and Usage Charges where applicable

Digital Loop Channels - Provides a four-wire access loop from the Customer premises to the serving wire center. The transmission characteristics of this loop support Clear Channel Capability and Extended Superframe Format (ESF).

Interoffice Channels - Provides for the transmission facilities between the Company's servicing wire centers with a LATA.

Primary Rate Interface - Provides multiplexing to support up to twenty-three (23) B channels at 64 Kbps and one D channel also at 64 Kbps. When Non-facility Associated Signaling (NFAS) is ordered, the PRI service can provide up to twenty-four (24) B channels at 64 Kbps.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.2 Exchange Access Service, (Cont'd.)

6.2.9 ISDN/PRI, (Cont'd.)

A. Description, (Cont'd.)

2. Service Components, (Cont'd.)

Primary Rate B Channels - Provides circuit switched service that will allow either voice or data transmission at up to 64 Kbps. Monthly rates for Primary Rate B Channels will be flat rate billing for all use of local exchange network. Voice calls may be completed to both ISDN and non-ISDN lines. Data transmission on the B channel will be circuit switched at 64 Kbps within the switch and between ISDN compatible central offices. ISDN interconnection to non-ISDN equipped central offices may be potentially subjected to analog transmission or sub-rated at 56 Kbps.

Call-by-Call/Integrated Service Access Feature Capability - Allows the Customers to dynamically allocate the channels of the ISDN PRI service. The Customer may also choose voice or data transmission on a per call basis. In addition, the Customer may choose to subscribe to more services than channels and dynamically change the services in use.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.2 Exchange Access Service, (Cont'd.)

6.2.9 ISDN/PRI, (Cont'd.)

B. Rates and Charges

Element	Nonrecurring Charge		Monthly Recurring Charge	
	Maximum	Current	Maximum	Current
Transport				
Digital Loop Channels First ½ mile	$270.00	$270.00	$95.00	$95.00
Digital Loop Channels Addl ½ mile	N/C	N/C	N/C	N/C
Primary Rate Interface				
- PRI B Channels (per channel)	$6.00	$6.00	$6.00	$6.00
- PRI Service (per DS1)	$297.00	$297.00	$351.00	$351.00
Call by Call Service (per DS1)	N/C	N/C	$13.00	$13.00
Optional Features				
Incoming Call Identification				
- 1-8 services	N/C	N/C	$10.00	$10.00
- 9-15 services	N/C	N/C	$10.00	$10.00
- 16 or more services	N/C	N/C	$10.00	$10.00
DID Service				
- DID Trunk Termination (inward)	$45.00	$45.00	$15.00	$15.00
- DID Trunk Termination (combo)	$45.00	$45.00	$15.00	$15.00
- First Block 20 DID Numbers	N/C	N/C	$3.00	$3.00
- Additional Block 20 DID Numbers	N/C	N/C	$3.00	$3.00
- Pulsing DTMF	N/C	N/C	$6.00	$6.00
- Pulsing MF	N/C	N/C	$6.00	$6.00
Network Access Register				
- NAR Charge (per channel)	$103.00	$103.00	$23.00	$23.00
Service Establishment Charge	$500.00	$500.00	$0.00	$0.00

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.2 Exchange Access Service, (Cont'd.)

6.2.9 ISDN/PRI, (Cont'd.)

C. Termination Liability

A Termination Liability charge is applicable at the date of termination. The applicable charge is dependent on the contract period subscribed to and will be equal to the number months remaining in the contract times the monthly rate provided under the contract. All end-user federal, state and local taxes and surcharges will be levied at existing tariff rates.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.3 Exchange Access Optional Features

6.3.1 Directory Listings

A. Description

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number[1] in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings at the following rates:

B. Rates and Charges

Current Rates and Charges

	Nonrecurring Charge	Monthly Recurring Charge
Each Additional Listing	N/C	$2.50
Non List Non Publish	N/C	$2.50

Maximum Rates and Charges

	Nonrecurring Charge	Monthly Recurring Charge
Each Additional Listing	N/C	$5.00
Non List Non Publish	N/C	$5.00

[1] For Customers with multiple premises served by the Company, the Company will arrange for a listing of the main billing telephone number at each premise.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.3 Exchange Access Optional Features

6.3.1 Directory Listings

C. Directory Errors or Omissions

Consistent with Section 2.4.3, the Company's liability arising from any and all errors in, omissions or erroneous inclusions of directory listings shall be limited to and satisfied by a refund not exceeding the amount of the directory listing charges for such of the Customer's service as is affected during the period covered by the directory in which the error or omission occurs.

In the event of an error in or omission of a Customer directory listing from the Yellow Pages or White Pages, the Company shall, in addition to the refund, if any, and subject to the limitations provided herein, credit the Customer's basic business telephone charges, with the following credit during the service life of the directory in which the omission occurred:

Credit to Customer: $1.00 per month

The Company shall not be liable for any act or omission of the Customer or any other company or companies with respect to errors in, omissions or erroneous inclusions of directory listings.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.3 Exchange Access Optional Features, (Cont'd.)

6.3.2 Main Number Retention

A. Description

Main Number Retention is an optional feature by which a new Customer, who was formally a Customer of another certificated local exchange carrier at the same premises location, may retain its main telephone numbers and main fax numbers for use with the Company-provided Exchange Access Services. Main Number Retention service is only available in areas where the Company maintains some form of number retention arrangement with the Customer's former local exchange carrier.

B. Rates and Charges

Current Rates and Charges

	Nonrecurring Charge	Monthly Recurring Charge
per retained number	N/C	N/C
per retained vanity number	$14.50	$3.50

Maximum Rates and Charges

	Nonrecurring Charge	Monthly Recurring Charge
per retained number	N/C	N/C
per retained vanity number	$29.00	$7.00

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.3 Exchange Access Optional Features, (Cont'd.)

6.3.3 Authorization Codes

A. Description

This option restricts calls from being made unless the correct authorization code is entered. Only Customer specified codes will be accepted. The Customer then may use these codes to track calling for cost analysis and bill-back purposes. Two options are available.

Provisioning Considerations:

Option A: Local calling only/ no operated assisted calls/ No information services, restricts the following:

Operator 0 +
Operator 0 -
DDD 1+
1+900
1+976
976
IDDD 011+
1+555-1212
1+NPA-555-1212

Option B: No operated assisted calls and information services, restricts the following:

Operator 0 +
Operator 0 -
1+900
1+976
976
1+555-1212
1+NPA-555-1212

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.3 Exchange Access Optional Features, (Cont'd.)

6.3.3 Authorization Codes, (Cont'd.)

B. Rates and Charges

Current Rates and Charges

		Nonrecurring Charge	Monthly Recurring Charge
Option A	Business Line, ea.	$20.00	$3.75
Option A	PBX Trunk, ea.	$20.00	$3.75
Option B	Business Line, ea.	$20.00	$3.75
Option B	PBX Trunk, ea.	$20.00	$3.75

Maximum Rates and Charges

		Nonrecurring Charge	Monthly Recurring Charge
Option A	Business Line, ea.	$40.00	$7.50
Option A	PBX Trunk, ea.	$40.00	$7.50
Option B	Business Line, ea.	$40.00	$7.50
Option B	PBX Trunk, ea.	$40.00	$7.50

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.3 Exchange Access Optional Features, (Cont'd.)

6.3.4 Vanity Number Service

A. Description

Vanity Number Service is an optional feature by which a new Customer may request a specific or unique telephone number and fax number for use with the Company provided Exchange Access Services. This service provides for the assignment of a Customer requested telephone number other than the next available number from the assignment control list.

Vanity Number Service is furnished subject to the availability of facilities and the requirements of Exchange Access Service as defined by the Company. The Company reserves all rights to the Vanity Numbers assigned to Customers and may, therefore, change them if required.

B. Rates and Charges

Current and Maximum

	Nonrecurring Charge	Monthly Recurring Charge
Per Vanity Number	N/C	N/C

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.4 Local Calling Service

6.4.1 Description

Local Calling Service provides a Customer with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network[2] bearing the designation of any central office exchanges, areas, and zones included in the Customer's local calling area.

A. Basic Local Exchange Service - This calling service allows the Customer unlimited access to all other stations on the public switched telephone network within the Customer's Basic Local Calling Area. All calls to destinations outside the Basic Local Calling Area but within the same state and LATA will be charged the IntraLATA rates as specified in Section 6.5.3 following.

[2] Except calls to other telephone companies' caller paid information services (i.e. NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's centralized switching facility.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.4 Local Calling Service, (Cont'd.)

MARKET SERVICING AREA	CALLING AREA
Charleston, SC includes: 207, 219, 308, 402, 406, 512, 518, 529, 552, 553, 554, 556, 559, 566, 569, 570, 571, 572, 573, 574, 577, 720, 721, 722, 723, 724, 727, 728, 740, 743, 744, 745, 746, 747, 760, 762, 763, 764, 766, 767, 768, 769, 792, 795, 797, 805, 807, 818, 820, 824, 852, 853, 863, 937, 953, 961, 965, 973, 974	Local calling area includes: 207, 219, 308, 402, 406, 512, 518, 529, 552, 553, 554, 556, 559, 566, 569, 570, 571, 572, 573, 574, 677, 720, 721, 722, 723, 724, 727, 728, 740, 743, 744, 745, 746, 747, 760, 762, 763, 764, 766, 767, 768, 769, 792, 795, 797, 805, 807, 818, 820, 824, 852, 853, 863, 937, 953, 961, 965, 973, 974, 588, 889, 883, 849, 856, 881, 884, 971, 886, 821, 832, 851, 871, 873, 875
	207, 219, 308, 402, 406, 512, 518, 529, 552, 553, 554, 556, 559, 566, 569, 570, 571, 572, 573, 574, 577, 588, 720, 721, 722, 723, 724, 727, 728, 740, 743, 744, 745, 746, 747, 760, 762, 763, 764, 766, 767, 768, 769, 792, 795, 797, 805, 807, 818, 820, 821, 824, 832, 849, 851, 852, 853, 856, 863, 871, 873, 875, 881, 883, 884, 886, 889, 937, 953, 961, 965, 971, 973, 974

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.4 Local Calling Service, (Cont'd.)

MARKET SERVICE AREA	CALLING AREA
Columbia, SC includes: 206, 212, 213, 214, 216, 250, 251, 252, 253, 254, 255, 256, 301, 303, 304, 306, 312, 331, 333, 343, 344, 355, 360, 363, 376, 401, 407, 419, 434, 504, 530, 540, 544, 551, 561, 603, 605, 606, 609, 612, 619, 654, 690, 691, 695, 698, 699, 714, 731, 732, 733, 734, 735, 576, 737, 738, 739, 741, 642, 748, 749, 750, 751, 754, 755, 758, 765, 771, 772, 776, 777, 779, 781, 782, 783, 786, 787, 788, 790, 791, 794, 796, 798, 799, 806, 822, 865, 896, 926, 929, 931, 935, 939, 954, 955, 975, 976, 988	Local calling area includes: 345, 932, 945, 206, 212, 213, 214, 216, 250, 251, 252, 253, 254, 255, 256, 301, 303, 304, 306, 312, 331, 333, 343, 344, 355, 360, 373, 376, 401, 407, 419, 434, 504, 530, 540, 544, 551, 561, 603, 605, 606, 609, 612, 619, 654, 690, 691, 695, 698, 699, 714, 731, 732, 733, 734, 735, 736, 737, 738, 739, 741, 742, 748, 749, 750, 751, 754, 755, 758, 765, 771, 772, 776, 777, 779, 781, 782, 783, 786, 787, 788, 790, 791, 794, 796, 798, 799, 806, 822, 865, 896, 926, 929, 931, 935, 939, 954, 955, 975, 976, 988, 353, 356, 359, 808, 951, 957
MASTER SERVICE AREA	CALLING AREA
Greenville, SC includes: 246, 294, 371, 277, 299, 422, 215, 217, 232, 233, 235, 239, 240, 241, 242, 250, 255, 271, 282, 290, 291, 298, 370, 390, 392, 421, 455, 567, 996, 220, 269, 295, 605	Local calling area includes: 895, 977, 306, 850, 855, 859, 409, 862, 246, 294, 371, 277, 299, 422, 215, 217, 232, 233, 235, 239, 240, 241, 242, 250, 255, 271, 282, 290, 291, 298, 370, 390, 392, 421, 455, 467, 996, 220, 269, 295, 605, 801, 848, 877, 879, 968, 843, 878, 898, 845, 228, 962, 963, 967, 610, 834, 836

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.4 Local Calling Service, (Cont'd.)

MASTER SERVICE AREA	CALLING AREA
Spartanburg, SC includes: 216, 218, 503, 515, 542, 560, 573, 574, 576, 577, 578, 579, 580, 582, 583, 585, 587, 591, 592, 594, 595, 596, 597, 598, 599, 620, 814, 909, 948, 978	Local calling area includes: 461, 703, 463, 969, 472, 473, 504, 443, 439, 486, 949, 474, 476, 216, 218, 503, 515, 542, 560, 573, 574, 576, 577, 578, 579, 580, 582, 583, 585, 587, 591, 592, 594, 595, 596, 597, 598, 599, 620, 814, 909, 948, 978

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.5 IntraLATA Calling Service

6.5.1 Description

IntraLATA calling service provides a Customer with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network[3] bearing the designation of any central office exchanges, areas, and zones outside of the Customer's Basic Calling Area but within the same state and LATA.

6.5.2 Time Periods

Day, Evening and Night/Weekend rate periods are shown below. On holidays, Evening rates will apply unless a lower rate will normally apply.

Discounts apply equally and automatically to total charges for all messages with fractional amounts rounded to the nearest higher cent. Discounts do not apply to Customer dialed calling card, other station or person charges. Additionally, time of day discount apply in the following manner:

Full Rate:	Monday through Friday, 7:00 a.m. - 6:00 p.m.
Discount Rate of 40% off Full Rate:	Monday through Friday, 6:00 p.m. - 7:00 a.m. Weekends and Holidays

Holidays include New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November), and Christmas Day (December 25).

[3] Except calls to other telephone companies' caller paid information services (i.e. NPA 900, NXX 976, etc.). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's centralized switching facility

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.5 IntraLATA Calling Service, (Cont'd.)

6.5.3 Rates and Charges

Current and Maximum Rate Mileage	Initial 6 Seconds Price Range	Each Additional 6 Seconds Price Range
1-10	$0.0077 to $0.0216	$0.0077 to $0.0144
11-16	$0.0077 to $0.0279	$0.0077 to $0.0207
17-22	$0.0086 to $0.0333	$0.0086 to $0.0243
23-30	$0.0090 to $0.0378	$0.0090 to $0.0270
31-40	$0.0090 to $0.0396	$0.0090 to $0.0288
41-55	$0.0090 to $0.0396	$0.0090 to $0.0288
56-70	$0.0095 to $0.0396	$0.0095 to $0.0288
71-85	$0.0095 to $0.0396	$0.0095 to $0.0285
86-100	$0.0095 to $0.0396	$0.0095 to $0.0288
101-124	$0.0095 to $0.0396	$0.0095 to $0.0285
125-148	$0.0095 to $0.0396	$0.0095 to $0.0288
149-196	$0.0095 to $0.0396	$0.0095 to $0.0285
197-244	$0.0095 to $0.0396	$0.0095 to $0.0288
245-292	$0.0095 to $0.0396	$0.0095 to $0.0285
293-392	$0.0095 to $0.0396	$0.0095 to $0.0285

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.6 Miscellaneous Services

6.6.1 Operator Services

A. Description

Operator Handled Calling Services are provided to Customers and Users of Company-provided Exchange Access Services, and to Customers and Users of exchange access lines.

B. Definitions

Person-to-Person: Calls completed with the assistance of a Company operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the Customer's commercial credit card and/or LEC calling card, calling station, called station, or a designated third-party station. Calls may be dialed with or without the assistance of a Company operator.

Station-to-Station: Refers to calls other than person-to-person calls billed to either the end user's commercial credit card and/or nonproprietary calling card. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to third telephones which are coin telephones will not be accepted.

Operator Dialed Charge: The end user places the call without dialing the destination number, although the capability to do it himself exists. The end user will dial "0" for local calls and "00" for long distance calls and then request the operator to dial the called station.

Billed to Non-Proprietary Calling Card: Refers to calls that are dialed by the Customer in accordance with standard dialing instructions and billed to a non-proprietary calling card issued by another carrier.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.6 Miscellaneous Services, (Cont'd.)

6.6.1 Operator Services, (Cont'd.)

C. Rates and Charges

Local exchange and IntraLATA calls may be placed on an Operator Assisted basis. Usage charges for Operator Assisted calls are the same as those set forth in Sections 6.4 and 6.5, preceding. For Operator Assisted calls to Busy Line Verification and Interrupt Section 6.6.2.C will apply in addition to any applicable Operator charges.

In addition to the usage charges identified above, the following operator-assisted charges will apply:

Current Rates and Charges	Per Call
Station to Station	$0.80/call
Calling Card	$1.20/call
3rd Number Billing	$1.00/call
Collect Calls	$1.00/call
Person to Person	$3.60/call

Maximum Rates and Charges	
Station to Station	$1.60/call
Calling Card	$2.40/call
3rd Number Billing	$2.00/call
Collect Calls	$2.00/call
Person to Person	$7.20/call

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.6 Miscellaneous Services, (Cont'd.)

6.6.1 Operator Services, (Cont'd.)

D. Emergency 911 Service

Universal Emergency Number 911 Services provide the general public with the means of simple and direct telephone access to Public Safety Answering Points (PSAPs) engaged in assisting local governments in protecting the safety and property of the general public.

The Telephone Company will arrange to route telephone calls from telephones with specified area codes and central office codes to a PSAP specified by the responsible local governmental authority.

Application for 911 services must be executed by one or more appropriate local governmental authorities or their duly appointed agent. If execution is by an agent, satisfactory evidence of the appointment must be provided to the Telephone Company.

Applicants for 911 services must accept responsibility for serving the entire geographic area served by the central office through which 911 calls are routed to the PSAP, even though such central office serving areas and community boundaries may not coincide.

Credits for interruptions in 911 services are based on monthly recurring charges as allowed by the Commission.

The Customer and the Telephone Company recognize that the addresses provided with the 911 Caller's Address Location System Arrangement are the same addresses that the Telephone Company maintains for its Customer records, and that neither the Customer nor the Telephone Company can guarantee the existence or accuracy of such addresses in emergency situations. Therefore, the Customer recognizes that addresses should be requested from the calling party. When the Customer becomes aware of any inaccuracies in the data associated with the 911 Caller's Address Location System Arrangement, the Customer shall promptly notify the Telephone Company, and correct the data within a reasonable time under the circumstances.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.6 Miscellaneous Services, (Cont'd.)

6.6.2 Busy Line Verify and Line Interrupt Service

A. Description

Upon request of a calling party the Company will verify a busy condition on a called line.

1. The operator will determine if the line is clear or in use and report to the calling party.

2. The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

B. Regulations

1. A charge will apply when:

a. The operator verifies that the line is busy with a call in progress.

b. The operator verifies that the line is available for incoming calls.

c. The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.6 Miscellaneous Services, (Cont'd.)

6.6.2 Busy Line Verify and Line Interrupt Service, (Cont'd.)

B. Regulations, (Cont'd.)

2. No charge will apply:

a. When the calling party advises that the call is to or from an official public emergency agency.

b. Under conditions other than those specified in Section 6.6.2.B.1 preceding.

3. Business Verification and Interrupt Service is furnished where and to the extent that facilities permit.

4. The Customer shall identify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.

C. Rates and Charges

Current Rates and Charges

	Per Request
Busy Line Verify Service	$1.75
Busy Line Verify and Busy Line Interrupt Service	$1.50

Maximum Rates and Charges

	Per Request
Busy Line Verify Service	$3.50
Busy Line Verify and Busy Line Interrupt Service	$3.00

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.6 Miscellaneous Services, (Cont'd.)

6.6.3 Service Implementation

A. Description

Absent a promotional offering, service implementation charges will apply to orders to change existing service.

B. Rates and Charges

Current Rates and Charges

	Nonrecurring Charge
Per Service order	$22.00

Maximum Rates and Charges

	Nonrecurring Charge
Per Service order	$44.00

6.6.4 Restoration of Service

A. Description

A restoration charge applies to the re-establishment of service and facilities suspended because of nonpayment of bills and is payable at the time that the re-establishment of the service and facilities suspended is arranged for. The restoration charge does not apply when, after disconnection of service, service is later re-established.

B. Rates and Charges

Current Rates and Charges

	Nonrecurring Charge
Nonrecurring per occasion	$16.25
Charge per telephone number restored	N/C

Maximum Rates and Charges

	Nonrecurring Charge
Nonrecurring per occasion	$32.50
Charge per telephone number restored	N/C

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.6 Miscellaneous Services, (Cont'd.)

6.6.5 Access Recovery Charge

A. Description

The Access Recovery Charge (ARC) is not a fixed monthly recurring charge. Rather, the ARC is a percentage of the Customer bill based on the total amount spent on services, less any taxes, surcharges or other non-qualifying fees. This fee is used to offset increased Company expenses. Specifically, the charge will recover the costs related to recent increases in our costs of gaining access to incumbent networks, decreases to the access rates we can collect from long distance carriers, and the ongoing cost of maintaining local number portability. The Company has eliminated the Local Number Portability charge as a separate line item. This fee is not a tax or charge imposed by a government entity. The ARC is calculated by application of a percentage to each Customer's total monthly recurring charges for all services (MRC). The ARC percentage to be applied will be determined by the Customer's total MRCs on its monthly invoice, based on the schedule outlined below.

B. Access Recovery Charge:

Customer Account MRC Total	Monthly Recurring ARC Percentage
$1000 + Accounts	1.1%
$500 to $999.99	3.1%
$300 to $499.99	5.1%
Under $300 MRC	7.1%

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.7 Special Arrangements

6.7.1 Special Construction

A. Basis for Charges

Where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company and may include:

1. nonrecurring type charges;

2. recurring type charges;

3. termination liabilities; or

4. combinations thereof.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.7 Special Arrangements, (Cont'd.)

6.7.1 Special Construction, (Cont'd.)

B. Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the Customer.

1. The termination liability period is the estimated service life of the facilities provided.

2. The amount of the maximum termination liability is equal to the estimated amounts for:

a. Cost installed of the facilities provided including estimated costs for rearrangements of existing facilities and/or construction of new facilities as appropriate, less net salvage. Cost installed includes the cost of:

(1) equipment and materials provided or used,

(2) engineering, labor and supervision,

(3) transportation, and

(4) rights-of-way;

b. license preparation, processing, and related fees;

c. tariff preparation, processing, and related fees;

d. cost of removal and restoration, where appropriate; and

e. any other identifiable costs related to the specially constructed or rearranged facilities.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.7 Special Arrangements, (Cont'd.)

6.7.1 Special Construction, (Cont'd.)

B. Termination Liability

3. The applicable termination liability method for calculating the unpaid balance of a term obligation. The amount of such charge is obtained by multiplying the sum of the amounts determined as set forth in Section 6.7.1.B.2 preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section 6.7.1.B.2 preceding shall be adjusted to reflect the redetermined estimate net salvage, including any reuse of the facilities provided. This product is adjusted to reflect applicable taxes.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.7 Special Arrangements, (Cont'd.)

6.7.2 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the Customer in writing and on a nondiscriminatory basis. Additionally, Individual Case Base arrangements will be filed with the Commission.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.7 Special Arrangements, (Cont'd.)

6.7.3 Temporary Promotional Programs

The Company may establish temporary promotional programs wherein it may waive or reduce nonrecurring or recurring charges, to introduce present or potential Customers to a service not previously received by the Customers. Promotions will be submitted to the commission prior to implementation

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.8 Inbound Direct Local Exchange Service

6.8.1 Description

Inbound Direct Local Exchange Service ("Inbound Direct") provides basic local exchange Customers with a single, voice grade analog channel which can be used to receive one call at a time only. All outbound calls will be blocked at the switch level. Inbound Direct may not be used for outbound service or to serve as a Customer's primary service line. A minimum order of 10 lines must be purchased.

The Inbound Direct product will be configured provisioned and priced with the hunting feature included. The hunt feature automatically forwards incoming calls to available lines according to a preprogrammed sequence. With the Inbound Direct line, the lines will be placed in a circular hunt group so all lines will be hunted. Each line, including the last line, will include hunting.

Inbound Direct service applications may include remote database access, data transmission/reception, and inbound Customer service. Basic exchange lines are provided with Inbound Direct to connect to Customer provided modem or other data communication device for connection to the public switched telephone network.

6.8.2 Rates and Charges

Current Rates and Charges

Inbound Direct (Inbound only line + hunting) Charleston, SC, Per Line	Monthly Recurring Charge	Nonrecurring Charge
	$43.00	N/C

Maximum Rates and Charges

Inbound Direct (Inbound only line + hunting) Charleston, SC, Per Line	Monthly Recurring Charge	Nonrecurring Charge
	$86.00	$81.00

A. On-Network Pricing Discount

For Customers with facilities residing on the Company's network, discounts of 5% to 25% may be available, on an individual case basis.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services

6.9.1 e.spire Local Service Plus

A. Description

e.spire Local Service Plus is a total package product offering consisting of Local, Long Distance and Toll Free services with optional custom calling features. This product is only available to local end user service Customers originating on the Company's facilities off its Greenville, Spartansburg or its Columbia, South Carolina switch. e·spire Local Service Plus is available under One, Two or Three Year Term Agreements. Each commitment level will be charged, monthly recurring and nonrecurring rates as specified below.

B. Rates and Charges

Current Rates and Charges

Length of Contract	Monthly Recurring Charge	Nonrecurring Charge
One Year	$900.00	$1,250.00
Two Year	$875.00	$1,000.00
Three Year	$825.00	$750.00

Maximum Rates and Charges

Length of Contract	Monthly Recurring Charge	Nonrecurring Charge
One Year	$1,800.00	$2,500.00
Two Year	$1,750.00	$2,000.00
Three Year	$1,650.00	$1,500.00

1. Product Components

e·spire Local Service Plus services monthly fee includes Business Exchange Lines, Analog PBX Trunks and Digital PBX Trunks. The Customer may select a combination of the line components of up to 24 potential lines per T-1. In addition, the following Standard Custom Calling Features are included in the monthly fee:

Hunting	Call Forwarding
Call Waiting	Call Forwarding Busy
3 Way Calling	Call Forwarding Busy No Answer
Speed Dial 8	Call Forwarding Variable

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.1 e.spire Local Service Plus, (Cont'd.)

B. Rates and Charges, (Cont'd.)

Additional charges will apply for the following components:

	Monthly Recurring Charge	
DID Termination Charges:	Current	Maximum
DID Trunk Termination	$10.00	$20.00
DID Number:		
1st Block of 20 DID numbers	$5.00	$10.00
DID each additional block of 20 up to 500 numbers	$2.50	$2.50
DID 500 + each additional block of 100 numbers	$50.00	$100.00

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.1 e.spire Local Service Plus, (Cont'd.)

B. Rates and Charges, (Cont'd.)

Optional Custom Calling Features:	Monthly Recurring Charge		Nonrecurring* Charge	
	Current	Maximum	Current	Maximum
Custom Calling Features			$10.00	$20.00
Anonymous Call Rejection	$2.50	$5.00		
Automatic Call Back	$2.50	$5.00		
Automatic Recall	$2.50	$5.00		
Call Block	$2.50	$5.00		
Call Hold	$2.50	$5.00		
Call Pick Up	$2.50	$5.00		
Call Trace	$2.50	$5.00		
Call Transfer	$2.50	$5.00		
Caller ID w/Name & Number	$7.50	$15.00		
Caller ID w/Number	$5.00	$10.00		
Code Restriction	$2.50	$5.00		
Distinctive Ringing	$2.50	$5.00		
Remote Activation of Call forward	$2.50	$5.00		
Remote Call Forwarding	$15.00	$30.00		
Remote Call Forwarding Additional path	$15.00	$30.00		
Speed Dialing 30	$2.50	$5.00		
Auto Attendant (per mailbox)	$7.95	$7.95		
(9 or fewer mailboxes)			$50.00	$100.00
(10 or more mailboxes)			$95.00	$190.00
Fax Overflow	$14.95	$29.90		
Voice Mail (per mailbox)	$6.95	$13.90		
Voice Mail Pager Plus	$9.95	$19.90		

*Nonrecurring charges waived if features ordered upon initial installation of e.spire Local Service Plus.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.1 e.spire Local Service Plus, (Cont'd.)

C. Long Distance Service

Fixed Term Discounts apply to all Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the South Carolina End User Services

Tariff, the South Carolina Interexchange Services Tariff and the FCC Interstate Services Tariff.

One Year	19.29%
Two Year	24.24%
Three Year	29.39%

D. Toll Free Service

Fixed Term Discounts apply to all Tariff Dial One rates as noted in the South Carolina Interexchange Services Tariff and the FCC Interstate Services Tariff.

One Year	12%
Two Year	15%
Three Year	20%

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.1 e.spire Local Service Plus, (Cont'd.)

E. Ancillary Services Rates and Charges

Rates and Charges

	Monthly Recurring Charge	
	Current	Maximum
Directory Listings, per listing		
Single List - White page only	$0.00	$1.00
Non-listed	$1.50	$3.00
Non-published	$3.00	$6.00
Additional listing	$2.00	$4.00
Toll Free Directory Assistance listing	$15.00	$20.00
Vanity Number		
Vanity number, per number	$10.00	$20.00
Operator Assisted Calling, per occurrence	Per Call	
Station to Station	$0.70	$1.40
Calling Card	$0.30	$0.60
3rd Number	$0.70	$1.40
Collect Call	$0.70	$1.40
Person to Person	$1.70	$3.40
Directory Assistance	Per Call	
Call Allowance	3 calls	
Each additional Directory Assistance call	$0.40	$0.80
Call Completion	$0.30	$0.60
Long Distance Directory Assistance	$0.85	$1.90
Long Distance Directory Assistance with call completion	$0.50	$1.00
Busy Line Verification	Per Request	
Verification Request	$0.25	$0.50
Emergency Interrupt Request (in addition to Verification Request)	$0.25	$0.50

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.1 e.spire Local Service Plus, (Cont'd.)

E. Ancillary Services Rates and Charges

Rates and Charges, (Cont'd.)

	Nonrecurring Charge	
Moves/Adds/Changes (MACS)	Current	Maximum
Add Additional Lines or Trunks, per order	$50.00	$100.00
Add DID Trunk Termination, per order	$50.00	$100.00
Change to CSR, record purpose, per order	$20.00	$40.00
Add Additional Custom Calling Features, per order	$10.00	$20.00
Add Auto Attendant (9 or fewer mailboxes)	$50.00	$100.00
(10 or more mailboxes)	$95.00	$190.00
Move Service Location, per order	Installation Charges in Section 6.6 apply	
PIC Change, per line	$5.00	$10.00
Reconfiguration Charge, per order without Customer premises visit.	$50.00	$100.00
Reconfiguration Charge, per order with Customer premises visit.	$250.00	$500.00

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.1 e.spire Local Service Plus, (Cont'd.)

F. Expiration of Term Agreement

The Customer must notify the Company, in writing, at least 30 days prior to the expiration of services to express their desired services beyond the selected term agreement. In lieu of written notification, the Customer services will renew under the existing term agreement, i.e., a two year agreement will renew to an additional two year agreement.

G. Termination Fees

A termination liability charge will be applicable for service rate elements provided under the e·spire Local Service Plus term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by twenty percent. The Customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the Customer is responsible for all cost incurred for such early termination with our service provider.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.2 e.spire Local Service

e.spire Local Service is a total package product offering consisting of Local, Long Distance and Toll Free services with optional custom calling features. This product is only available to local end users service Customers of Columbia, Spartanburg and Greenville originating on the Company's facilities off its Columbia, Spartanburg, or its Greenville, South Carolina switch. e·spire Local Service is available under Month to Month, One Year, Two Year or Three Year Agreements. Each commitment level will be charged monthly recurring and nonrecurring rates as specified below.

A. Product Components

Customers receiving e·spire Local Service may select Exchange lines and/or Trunks in a combination of their choice. e·spire Local Service offers two discount plans off e·spire monthly recurring line/trunk fees. Additional discounts are available when the Customer subscribes to the Company's Long Distance services for all lines, as noted below.

Total Package Solution Rates - Flat Rate Service

1. Rates and Charges

Month to Month	Current Plan A Monthly	Maximum Plan A Monthly	Current Plan B Monthly	Maximum Plan B Monthly	Current Nonrecurring Charge	Maximum Nonrecurring Charge
Business Exchange Lines						
1st line	$44.00	$78.00	46.50	$78.00	$50.00	$100.00
Each additional line	$44.00	$78.00	46.50	$78.00	$15.00	$30.00
PBX DOD Trunk	$50.00	$90.00	52.50	$90.00	$50.00	$100.00
Each additional line	$50.00	$90.00	52.50	$90.00	$15.00	$30.00
PBX DID Trunk	$50.00	$90.00	52.50	$90.00	$50.00	$100.00
Each additional line	$50.00	$90.00	52.50	$90.00	$15.00	$30.00
PBX Combination Trunk	$50.00	$90.00	52.50	$90.00	$50.00	$100.00
Each additional line	$50.00	$90.00	52.50	$90.00	$15.00	$30.00

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.2 e.spire Local Service, (Cont'd.)

A. Product Components, (Cont'd.)

1. Rates and Charges, (Cont'd.)

Fixed Term Line/Trunk Discount

Plan A Discounts: Local switch service Customers without Long Distance service.

Term Length	Percentage
One Year	4 %
Two Year	5 %
Three Year	7 %

Plan B Discounts: Local switch service Customers with Long Distance service on all line/trunks.

Term Length	Percentage
One Year	8 %
Two Year	10 %
Three Year	12 %

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.2 e.spire Local Service, (Cont'd.)

A. Product Components, (Cont'd.)

1. Rates and Charges, (Cont'd.)

Current Rates and Charges

DID Termination Charges:	Monthly Recurring Charge
DID Trunk Termination	$15.00
DID Number:	
1st Block of 20 DID numbers	$5.00
DID each additional block of 20 up to 500 numbers	$2.50
DID 500 + each additional block of 100 numbers	$50.00

Hunting Service:	Monthly Recurring Charge	Nonrecurring Charge
Hunting	$5.00	$ 0.00

Maximum Rates and Charges

DID Termination Charges:	Monthly Recurring Charge
DID Trunk Termination	$30.00
DID Number:	
1st Block of 20 DID numbers	$10.00
DID each additional block of 20 up to 500 numbers	$5.00
DID 500 + each additional block of 100 numbers	$100.00

Hunting Service:	Monthly Recurring Charge	Nonrecurring Charge*
Hunting	$10.00	$ 0.00

*Nonrecurring charges waived if features ordered upon initial installation of e.spire Local Service.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.2 e.spire Local Service, (Cont'd.)

A. Product Components, (Cont'd.)

1. Rates and Charges, (Cont'd.)
2.

	Current Monthly Recurring Charge	Maximum Monthly Recurring Charge	Current Nonrecurring Charge*	Maximum Nonrecurring Charge*
Optional Custom Calling Features:				
Custom Calling Features			$10.00	$20.00
Anonymous Call Rejection	$3.00	$6.00		
Automatic Call Back	$3.00	$6.00		
Automatic Recall	$3.00	$6.00		
Call Block	$3.00	$6.00		
Call Forwarding	$3.00	$6.00		
Call Forwarding Busy	$3.00	$6.00		
Call Forwarding No Answer	$3.00	$6.00		
Call Forwarding Variable	$3.00	$6.00		
Call Hold	$3.00	$6.00		
Call Pick Up	$3.00	$6.00		
Call Transfer	$3.00	$6.00		
Call Trace	$3.00	$6.00		
Call Waiting	$3.00	$6.00		
Caller ID w/Name & Number	$7.50	$15.00		
Caller ID w/Number	$5.00	$10.00		
Code Restriction	$3.00	$6.00		
Distinctive Ringing	$3.00	$6.00		
Remote Activation of Call forward	$3.00	$6.00		
Remote Call Forwarding	$15.00	$30.00		
Remote Call Forwarding Add. path	$15.00	$30.00		
Speed Dial 8	$3.00	$6.00		
Speed Dialing 30	$3.00	$6.00		
3 Way Calling	$3.00	$6.00		
Auto Attendant (per mailbox)	$7.95	$15.90		
(9 or fewer mailboxes)			$50.00	$100.00
(10 or more mailboxes)			$95.00	$190.00
Fax Overflow	$14.95	$15.90		
Voice Mail (per mailbox	$6.95	$13.90		
Voice Mail Pager Plus			$ 9.95	$19.90
			$ 9.95	

*Nonrecurring charges waived if features ordered upon initial installation of e.spire Local Service.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.2 e.spire Local Service, (Cont'd.)

B. Long Distance Service

e. spire Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the South Carolina End-User Services Price List, the South Carolina Interexchange Services Tariff and the FCC No. 1 Interstate Services Tariff, or the successor documents.

One Year	12%
Two Year	15%
Three Year	20%

C. Toll Free Service

1. Current and Maximum Rates and Charges

Current	Monthly Recurring Charge	Nonrecurring Charge
Toll Free Number	$1.00	$0.00
Toll Free Directory Assistance Listing. per number	$15.00	$0.00
Maximum	**Monthly**	**Nonrecurring**
Toll Free Number	$10.00	$0.00
Toll Free Directory Assistance Listing. per number	$20.00	$0.00

Fixed Term Discounts apply to all Tariff Dial One rates as noted in the South Carolina Interexchange Services Tariff and the FCC No. 1 Interstate Services Tariff.

One Year	12%
Two Year	15%
Three Year	20%

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.2 e.spire Local Service, (Cont'd.)

D. Ancillary Services

1. Rates and Charges

	Current	Maximum
	Monthly Recurring Charge	
Directory Listings, per listing		
Single List - White page only	$0.00	$1.00
Non-listed	$1.50	$3.00
Non-published	$3.00	$6.00
Additional listing	$2.00	$4.00
Toll Free Directory Assistance listing	$15.00	$20.00
Vanity Number		
Vanity number, per number	$10.00	$20.00
Operator Assisted Calling, per occurrence	Per Call	
Station to Station	$0.70	$1.40
Calling Card	$0.30	$0.60
3rd Number	$0.70	$1.40
Collect Call	$0.70	$1.40
Person to Person	$1.70	$3.40
Directory Assistance	Per Call	
Call Allowance	3 calls	
Each additional Directory Assistance call	$0.40	$0.80
Call Completion	$0.30	$0.60
Long Distance Directory Assistance	$0.85	$1.70
Long Distance Directory Assistance with call completion	$0.50	$1.00
Busy Line Verification	Per Request	
Verification Request	$0.25	$0.50
Emergency Interrupt Request (in addition to Verification Request)	$0.25	$0.50

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.2 e.spire Local Service, (Cont'd.)

D. Ancillary Services, (Cont'd.)

1. Rates and Charges, (Cont'd.)

	Current	Maximum
	One Time Nonrecurring	
Moves/Adds/Changes (MACS)		
Add Additional Lines or Trunks, per order	$50.00	$100.00
Add DID Trunk Termination, per order	$50.00	$100.00
Change to CSR, record purpose, per order	$20.00	$40.00
Add Additional Custom Calling Features, per order	$10.00	$20.00
Add Auto Attendant		
(9 or fewer mailboxes)	$50.00	$100.00
(10 or more mailboxes)	$95.00	$190.00
Move Service Location, per order	Installation Charges per current tariffs	
Price List apply PIC Change, per line	$5.00	$10.00
Reconfiguration Charge, per order without Customer premises visit.	$50.00	$100.00
Reconfiguration Charge, per order with	$250.00	$500.00

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.2 e.spire Local Service, (Cont'd.)

E. Expiration of Term Agreement

The Customer must notify the Company, in writing, at least 30 days prior to the expiration of services to express their desired services beyond the selected term agreement. In lieu of written notification, the Customer services will renew under the existing term agreement, i.e., a two year agreement will renew to an additional two year agreement.

F. Termination Fees

A termination liability charge will be applicable for service rate elements provided under the e·spire Local Service term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to: 1) the difference the tariffed monthly rates and the billed e·spire Local Service discounted monthly rates multiplied the number of expired months in the current term agreement, plus 2) the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by twenty (20) percent. The Customer is obligated to pay such charges within the Company's thirty (30) days of termination. In the event service is provided via a third party, the Customer is responsible for all cost incurred for such early termination with our service provider.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.3 e·spire Local ISDN

e.spire Local ISDN is a total package product offering consisting of Local services with optional Long Distance service, Toll Free service, and custom calling features. This product is only available to local end user Customers of Columbia, Spartanburg and Greenville that are originating on the Company's facilities off its Columbia, Spartanburg or Greenville, South Carolina switch. Internet Service Providers (ISP) will receive inbound traffic only. Commercial End Users (Non ISPs) Customers will be provisioned for inbound and outbound traffic. The applicable rates for Outbound Calling for Commercial end User (Non ISP) Customers are specified below. Local ISDN is available under Month-to-Month, One Year, Two Year and Three Year Term Agreements. Each commitment level will be charged monthly recurring and nonrecurring rates as specified below.

Current Rates and Charges Local ISDN Rates	Monthly Recurring Charge	Nonrecurring Charge
Month to Month		
ISDN PRI Access Facility, 23 B+D Channels	$1,150.00	$1,350.00
1 Year Term		
ISDN PRI Access Facility, 23 B+D Channels	$1,000.00	$1,250.00
2 Year Term		
ISDN PRI Access Facility, 23 B+D Channels	$850.00	$1,000.00
3 Year Term		
ISDN PRI Access Facility, 23 B+D Channels	$800.00	$750.00

Maximum Rates and Charges Local ISDN Rates	Monthly Recurring Charge	Nonrecurring Charge
Month to Month		
ISDN PRI Access Facility, 23 B+D Channels	$2,300.00	$2700.00
1 Year Term		
ISDN PRI Access Facility, 23 B+D Channels	$2,000.00	$2,500.00
2 Year Term		
ISDN PRI Access Facility, 23 B+D Channels	$1,700.00	$$2,000.00
3 Year Term		
ISDN PRI Access Facility, 23 B+D Channels	$1,600.00	$1,500.00

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.3 e·spire Local ISDN, (Cont'd.)

Current Rates and Charges	Monthly Recurring Charges
DID Termination Charges:	
DID Trunk Termination, per Trunk Group	$10.00
DID Number:	
1st Block of 20 DID numbers	$5.00
DID each additional block of 20 up to 500 numbers	$2.50
DID 500 + each additional block of 100 numbers	$50.00

Current Rates and Charges	Monthly Recurring Charges	Nonrecurring Charges
Hunting Service:		
Hunting	$0.00	$0.00
Optional Custom Calling Features:		
Caller ID w/Name Only	$50.00	
Caller ID w/Name & Number	$150.00	
Call by Call	$50.00	
Integrated Communications Package:		
Outbound Calling Option Commercial End Users Only - Non-ISP		$100.00

Maximum Rates and Charges	Monthly Recurring Charges
DID Termination Charges:	
DID Trunk Termination, per Trunk Group	$20.00
DID Number:	
1st Block of 20 DID numbers	$10.00
DID each additional block of 20 up to 500 numbers	$5.00
DID 500 + each additional block of 100 numbers	$100.00

Maximum Rates and Charges	Monthly Recurring Charges	Nonrecurring Charges
Hunting Service:		
Hunting	$15.00	$15.00
Optional Custom Calling Features:		
Caller ID w/Name Only	$0.00	$100.00
Caller ID w/Name & Number	$0.00	$300.00
Call by Call	$0.00	$100.00
Integrated Communications Package:		
Outbound Calling Option Commercial End Users Only - Non-ISP		0.00

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.3 e·spire Local ISDN, (Cont'd.)

A. Long Distance Service

Fixed Term Discounts apply to all Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the South Carolina End-User Services Price List, the South Carolina Interexchange Services Tariff and the FCC Interstate Services Tariff.

One Year	19.29%
Two Year	24.24%
Three Year	29.39%

B. Toll Free Service

Current Rates and Charges	Monthly Recurring Charge	Nonrecurring Charge
Toll Free Number	$1.00	$0.00
Toll Free Directory Assistance Listing. per number	$15.00	$0.00

Maximum Rates and Charges	Monthly Recurring Charge	Nonrecurring Charge
Toll Free Number	$10.00	$15.00
Toll Free Directory Assistance Listing. per number	$20.00	$15.00

Fixed Term Discounts apply to all Tariff Dial One rates as noted in the South Carolina Interexchange Services Tariff and the FCC Interstate Services Tariff.

One Year	12%
Two Year	15%
Three Year	20%

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.3 e·spire Local ISDN, (Cont'd.)

C. Ancillary Services Rates and Charges

	Current	Maximum
	Monthly Recurring Charge	
Directory Listings, per listing		
Single List - White page only	$0.00	$0.00
Non-listed	$1.50	$3.00
Non-published	$3.00	$6.00
Additional listing	$2.00	$4.00
Toll Free Directory Assistance listing	$15.00	$20.00
Vanity Number		
Vanity number, per number	$10.00	$20.00
Operator Assisted Calling	Per occurrence	
Station to Station	$0.70	$1.40
Calling Card	$0.30	$0.60
3rd Number	$0.70	$1.40
Collect Call	$0.70	$1.40
Person to Person	$1.70	$3.40
Directory Assistance	Per Call	
Call Allowance	3 calls	N/C
Each additional Directory Assistance call	$0.40	$0.80
Call Completion	$0.30	$0.60
Long Distance Directory Assistance	$0.85	$1.70
Long Distance Directory Assistance with call completion	$0.50	$1.00
Busy Line Verification	Per Request	
Verification Request	$0.25	$0.50
Emergency Interrupt Request (in addition to Verification Request)	$0.25	$0.50

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.3 e·spire Local ISDN, (Cont'd.)

C. Ancillary Services Rates and Charges, (cont'd.)

	Current	Maximum
	One Time Nonrecurring	
Moves/Adds/Changes (MACS)		
Add DID Trunk Termination, per order	$50.00	$100.00
Change to CSR, record purpose, per order	$20.00	$40.00
Add Additional Custom Calling Features, per order	$10.00	$20.00
Move Service Location, per order	Installation Charges per current tariffs	
Price List apply PIC Change, per line	$5.00	$10.00
Reconfiguration Charge, per order without Customer premises visit.	$50.00	$100.00
Reconfiguration Charge, per order with Customer premises visit.	$250.00	$500.00

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.3 e·spire Local ISDN, (Cont'd.)

D. Expiration of Term Agreement

The Customer must notify the Company, in writing, at least 30 days prior to the expiration of services to express their desired services beyond the selected term agreement. In lieu of written notification, the Customer services will renew under the existing term agreement, i.e., a two year agreement will renew to an additional two year agreement.

E. Termination Fees

A termination liability charge will be applicable for service rate elements provided under the e·spire Local ISDN term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by twenty (20) percent. The Customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the Customer is responsible for all cost incurred for such early termination with our service provider.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.4 Incoming FX

Incoming FX is a foreign exchange service that provides a telephone number out of a foreign central office through the end users local central office. Incoming FX offers Customers to receive incoming calls from Customers within the LCA included in the foreign exchange's NPA/NXX.

Incoming FX is offered as an optional line coding. Incoming FX will only be made available on DID trunks, Combination trunks, and Combination trunks with DID. Since Incoming FX is not an outbound calling feature, it will not be available on DOD trunks. Incoming FX is available to Customers receiving e·spire Local Service Plus or e·spire Local ISDN.

A. Rates and Charges

Current Rates and Charges

	Nonrecurring Charge	Monthly Recurring Charge
e·spire Local Service Plus	$10.00	$100.00
e·spire Local ISDN - Non ISP's	$10.00	$100.00
e·spire Local ISDN - ISP's	$10.00	$200.00

Maximum Rates and Charges

	Nonrecurring Charge	Monthly Recurring Charge
e·spire Local Service Plus	$20.00	$200.00
e·spire Local ISDN - Non ISP's	$20.00	$200.00
e·spire Local ISDN - ISP's	$20.00	$400.00

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.5 Local Advantage

Local Advantage Service Term Plan is available to new and existing Customers receiving e·spire Local Service Plus and/or e·spire Local ISDN Commercial End User (CEU). Local Advantage Service was previously introduced as a promotional offer for e·spire Local Service Plus and e·spire Local ISDN CEU. Local Advantage Service Term Plan is designed to encourage prospects and existing Customers to purchase Long Distance. The long distance usage will generate credits that will be applied to the Customer's Local Service*. The higher the long distance net revenue, the higher the monthly credits for Local Service*.

New and Existing Customer's will receive Local Service monthly credits on up to 4 e.spire Local Service Plus/Local ISDN Commercial End User T-1's, DID Trunk Termination and DID Blocks. The Local Service monthly credits are based on the sliding scale net Long Distance (Interstate Intralata, Intrastate, International, Toll Free & Calling Card) usage per month, for the length of the LOCAL SERVICE PLUS/LOCAL ISDN Commercial End User Agreement.

Net Monthly Long Distance Revenue	Maximum Local Services Monthly Charges Waived
$2,500.00 - $4,999.99	1 Local Service Plus
$5,000.00 - $7,499.99	1 Local Service Plus and 50% off 1 add'l Local Service Plus
$7,500.00 - $9,999.99	2 Local Service Plus and 50% off 1 add'l Local Service Plus
$10,000.00 - $12,499.99	3 Local Service Plus and 50% off 1 add'l Local Service Plus
$12,500.00 or more	4 Local Service Plus and 50% off 1 add'l Local Service Plus

Existing e.spire Local Service Plus/Local ISDN CEU Customers must renew at equal to or greater than the length of their existing contract with the attached Local Advantage Addendum. Existing Customers who increase or decrease the number of Local Service Plus's must have their account updated.

* - Includes e.spire Local Service Plus, Local ISDN CEU (ONLY), base component, DID Trunk Termination and DID Blocks. Initial Install Waiver Program will be honored on NRC costs. Excludes all optional features, line coding, EUCL, additional service fees, surcharges and taxes.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.5 Local Advantage, (Cont'd.)

All other terms and conditions, of existing e·spire Local Service Plus and e·spire Local ISDN CEU agreements, not expressly modified in the Customer's Addendum remain unchanged and in full force and effect.

A. Termination Fees

A termination liability charge will be applicable for service rate elements provided under the Local Advantage Service term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the corresponding Term agreement. The Customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the Customer is responsible for all cost incurred for such early termination with our service provider.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.6 e·spire Voice Internet Pack

e.spire Voice Internet Pack is a total package product offering consisting of Local, Long Distance and Toll Free services with optional custom calling features and Integrated 256kb Internet. Each pack will receive EZ LD minute of usage allowance. This product is only available to local end user service Customers originating on the Company's facilities off its Greenville, or its Columbia, South Carolina switch. e·spire Voice Internet Pack is available under One, Two or Three Year Term Agreements. Each commitment level will be charged, monthly recurring and nonrecurring rates as specified below.

e·spire Voice Internet Pack Pricing:

Term Discounts

Length of Contract	Monthly%	NRC%
One Year	0 %	0%
Two Year	10 %	100%
Three Year	15 %	100%

Nonrecurring Charge	Current	Maximum
VIP 4 through 44	$250.00	$500.00

Voice Internet Pack	EZ LD Allowance (MOU)	Monthly Current	Monthly Maximum
VIP 4	1000	$561.00	$1122.00
VIP 5	1250	$599.00	$1198.00
VIP 6	1500	$634.00	$1268.00
VIP 7	1750	$679.00	$1358.00
VIP 8	2000	$725.00	$1450.00
VIP 9	2250	$762.00	$1524.00
VIP 10	2500	$800.00	$1600.00
VIP 11	2750	$822.00	$1644.00
VIP 12	3000	$861.00	$1722.00
VIP 13	3250	$891.00	$1782.00
VIP 14	3500	$921.00	$1842.00
VIP 15	3750	$950.00	$1900.00
VIP 16	4000	$990.00	$1980.00
VIP 17	4250	$1,040.00	$2080.00

*Nonrecurring charges waived if features ordered upon initial installation of e.spire Voice Internet Pack.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.6 e·spire Voice Internet Pack, (Cont'd.)

Voice Internet Pack	EZ LD Allowance (MOU)	Monthly	
		Current	Maximum
VIP 18	4500	$1,080.00	$2160.00
VIP 19	4750	$1,110.00	$2220.00
VIP 20	5000	$1,150.00	$2300.00
VIP 21	5250	$1,180.00	$2360.00
VIP 22	5500	$1,210.00	$2420.00
VIP 23	5750	$1,250.00	$2500.00
VIP 24	6000	$1,280.00	$2560.00
VIP 25	6250	$1,320.00	$2640.00
VIP 26	6500	$1,350.00	$2700.00
VIP 27	6750	$1,390.00	$2780.00
VIP 28	7000	$1,420.00	$2840.00
VIP 29	7250	$1,460.00	$2920.00
VIP 30	7500	$1,490.00	$2980.00
VIP 31	7750	$1,535.00	$3070.00
VIP 32	8000	$1,576.00	$3152.00
VIP 33	8250	$1,606.00	$3212.00
VIP 34	8500	$1,646.00	$3292.00
VIP 35	8750 MOU	$1,677.00	$3354.00
VIP 36	9000 MOU	$1,717.00	$3434.00
VIP 37	9250 MOU	$1,747.00	$3494.00
VIP 38	9500 MOU	$1,788.00	$3576.00
VIP 39	9750 MOU	$1,818.00	$3636.00
VIP 40	10,000 MOU	$1,877.00	$3754.00
VIP 41	10,250 MOU	$1,907.00	$3814.00
VIP 42	10,500 MOU	$1,957.00	$3914.00
VIP 43	10,750 MOU	$1,998.00	$3996.00
VIP 44	11,000 MOU	$2,049.00	$4098.00

*Nonrecurring charges waived if features ordered upon initial installation of e.spire Voice Internet Pack.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.6 e·spire Voice Internet Pack, (Cont'd.)

A. Line Components

e·spire Voice Internet Pack service monthly fee includes DS1 Access facility with Business Exchange Lines, and Digital PBX Trunks. The Customers may select a combination of the line components of up to 24 potential lines per DS1 in accordance with the VIP plan. Additionally, the following Standard Custom Calling Features are included in the monthly fee:

Hunting	Call Forwarding
Call Waiting	Call Forwarding Busy
3 Way Calling	Call Forwarding No Answer
Speed Dial 8	

e·spire Voice Internet Pack service monthly fee includes PRI Access facility with PRI Trunks. The Customers may select a combination of the trunk components of up to 24 potential lines per PRI in accordance with the VIP plan. Additionally, the following Standard Custom Calling Feature are included in the monthly fee:

Hunting

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.6 e·spire Voice Internet Pack, (Cont'd.)

A. Line Components

Rates and Charges

Additional charges will apply for the following components:

	Current	Maximum
DID Termination Charges:	Monthly Recurring Charge	
DID Trunk Termination, per pack	$50.00	$100.00
DID Number:		
1st Block of 20 DID numbers	$5.00	$20.00
DID each additional block of 20 up to 500 numbers	$2.50	$10.00
DID 500 + each additional block of 100 numbers	$50.00	$100.00

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.6 e·spire Voice Internet Pack, (Cont'd.)

A. Line Components, (Cont'd.)

Rates and Charges, (cont'd.)

Additional charges will apply for the following components:

	Current Monthly Recurring Charge	Maximum Monthly Recurring Charge	Current Nonrecurring Charge	Maximum Nonrecurring Charge
DS1 Optional Custom Calling Features:				
Custom Calling Features			$10.00	$20.00
Anonymous Call Rejection	$2.50	$7.00		
Automatic Call Back	$2.50	$7.00		
Automatic Recall	$2.50	$7.00		
Call Block	$2.50	$7.00		
Call Hold	$2.50	$7.00		
Call Transfer	$2.50	$7.00		
Caller ID w/Name & Number	$7.50	$20.00		
Caller ID w/Number	$5.00	$15.00		
Distinctive Ringing	$2.50	$7.00		
Remote Activation of Call forward	$2.50	$7.00		
Remote Call Forwarding	$15.00	$30.00		
Remote Call Forwarding Additional path	$15.00	$30.00		
Speed Dialing 30	$2.50	$7.00		
Toll Restriction	$2.50	$7.00		
Enhanced Voice Messaging(per mailbox)	$7.95	$20.00		
(9 or fewer mailboxes)			$50.00	$100.00
(10 or more mailboxes)			$95.00	$200.00
Fax Overflow	$14.95	$30.00		
Voice Mail (per mailbox)	$6.95	$15.00		
Voice Mail Pager Plus	$9.95	$20.00		
PRI Optional Custom Calling Features:				
Custom Calling Features			$10.00	$20.00
Call by Call, per pack	$50.00	$100.00		
Caller ID w/Name & Number, pack	$150.00	$300.00		
Caller ID w/Number, pack	$50.00	$100.00		

*Nonrecurring charges waived if features ordered upon initial installation of e.spire Voice Internet Pack.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.6 e·spire Voice Internet Pack, (Cont'd.)

B. Internet Optional Services:

1. Rates and Charges

Additional charges will apply for the following components:

	Current Rates*	Maximum Rates
Internet Optional Services:		
Internet upgrade to 384 kbps	$49.00	$100.00
Internet upgrade to 512 kbps	$99.00	$200.00
Internet upgrade to 640 kbps	$149.00	$300.00
Internet upgrade to 768 kbps	$199.00	$400.00
News Feed	$50.00	$100.00
Primary DNS	$50.00	$100.00

*Nonrecurring Charge – See MAC

C. Long Distance Service

e·spire Voice Internet Pack Customers will receive the EZ LD rates for all Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the South Carolina General Services Tariff, the South Carolina Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

International rates will receive the following Fixed Term Discounts for all Tariff Dial One International rates as noted respectively in the South Carolina General Services Tariff, the South Carolina Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

One Year	19.29%
Two Year	24.24%
Three Year	29.39%

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.6 e·spire Voice Internet Pack, (Cont'd.)

D. Toll Free Service

e·spire Voice Internet Pack Customers will receive the EZ LD rates for all Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the South Carolina General Services Tariff, the South Carolina Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

One Year	12%
Two Year	15%
Three Year	20%

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.6 e·spire Voice Internet Pack, (Cont'd.)

E. Ancillary Services

1. Rates and Charges

	Current	Maximum
	Monthly Recurring Charge	
Directory Listings, per listing		
Single List - White page only	$0.00	$1.00
Non-listed	$1.50	$3.00
Non-published	$3.00	$6.00
Additional listing	$2.00	$4.00
Toll Free Directory Assistance listing	$15.00	$20.00
Vanity Number	Monthly Recurring Charge	
Vanity number, per number	$10.00	$20.00
Operator Assisted Calling, per occurrence	Per Call	Per Call
Station to Station	$0.70	$1.40
Calling Card	$0.30	$0.60
3rd Number	$0.70	$1.40
Collect Call	$0.70	$1.40
Person to Person	$1.70	$3.40
Directory Assistance	Per Call	Per Call
Call Allowance		3 calls
Each additional Directory Assistance call	$0.40	$0.80
Call Completion	$0.30	$0.60
Long Distance Directory Assistance	$0.85	$1.90
Long Distance Directory Assistance with call completion	$0.50	$1.00
Busy Line Verification	Per Request	Per Request
Verification Request	$0.25	$0.50
Emergency Interrupt Request (in addition to Verification Request)	$0.25	$0.50

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.6 e·spire Voice Internet Pack, (Cont'd.)

E. Ancillary Services, (Cont'd.)

1. Rates and Charges, (Cont'd.)

	Current One Time Nonrecurring Charge	Maximum One Time Nonrecurring Charge
Moves/Adds/Changes (MACS)		
VIP Installation	$250.00, per bundle	500.00, per bundle
Change to Upgrade VIP, without premises visit	$50.00, per bundle	$100.00, per bundle
Change to Upgrade VIP, with premises visit	$250.00 per bundle	$500.00, per bundle
Change to Upgrade Internet Access speed	$50.00, per ckt	$100.00, per ckt
Change to add DID Trunk Termination	$50.00, per order	$100.00, per order
Change to add Voice feature	$10.00, per order	$20.00, per order
Change to CSR	$20.00 per order	$40.00, per order
Change to add PRI feature	$10.00 per order	$20.00, per order
Change to add Newsfeed	$10.00 per ckt	$20.00, per ckt
Change to add Primary DNS	$25.00 per ckt	$50.00, per ckt
Change to add Optional Calling Plans (LATAwide, EAS, Corridor…)	$10.00 per ckt	$20.00, per ckt
PIC change	$5.00 per WTN	$10.00, per WTN
Voice Mail installation	$10.00 per mailbox	$20.00 per mailbox
Voice Mail Pager Plus installation	$10.00 per mailbox	$20.00 per mailbox
Fax Overflow installation	$10.00 per mailbox	$20.00 per mailbox
Enhanced Voice Messaging 9 or less mailboxes	$50.00 per order	$100.00, per order

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.7 Voice Services Term Plan Program

e·spire Voice Services Term Plan Program provides additional savings for Customers committing to a long-term relationship with the Company. This program offers credit for one-month of service at the tariffed rate to new Local Service Plus and Local ISDN-CEU end users when they contract for a one-year and two year term commitment. End users committing to three year term contracts will receive credit for two-month of service at the tariffed rate. This program is not exclusively limited to Customers that commit to one-year term plans, but all term plan offerings. The table below identifies the amount of credit and distribution for each term plan commitment.

Term Commitment	Credit	Credit Distribution*
1 year term commitment	1 month credit	5th month following install
2 year term commitment	1 month credit	1st month following install
3 year term commitment	2 months credit	1st & 13th month following install

* Credits issued for the first month may be split between the first and second months invoice dependent on the date of install.

e·spire Voice Services Term Plan Program is available to new e·spire Local Service Plus and Local ISDN-CEU end users.

The terms of this Program will not be applicable for end users that terminate their contracts during the first 90 days of service.

End users who terminate their contract at any point during the term plan will be required to reimburse the Company with the full credited amount under this program in addition to early termination penalties.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.8 EZ LD Service

The EZ LD service is available to new and existing Local Service, Local Service Plus or Local ISDN CEU Customers. The EZ LD service allows Customers to enjoy a single rate for certain long distance traffic, provided the Customer meets certain usage requirements. New Local Service, Local Service Plus or Local ISDN CEU Customers must sign a service agreement for at least a 12-month term. However, for current Customers, the term commitment shall be no less than the remaining term of the current Required Product if the remaining term is greater than one (1) year.

If a Customer elects to receive the EZ LD service, the new service will be incorporated into the terms of the existing Required Product agreement, such that both services will expire concurrently. Notwithstanding, EZ LD cannot be added unless there is at least one year remaining under the existing agreement or both agreements are extended to provide service for at least a one-year term.

The EZ LD product rate is based on 3 factors:

Usage pattern - Customer's intrastate traffic shall not exceed 30% of total EZ LD traffic to qualify for the rates specified below.

EZ LD Service term period (1, 2, or 3 years)

Customer's prior usage level in which their intrastate traffic does not exceed 30% of total EZ LD traffic.

e·spire EZ LD product rate guidelines

Term Period	Previous LD usage		
	Up to $100.00	$101 - $300	over $301
1 year	$0.055	$0.055	$0.049
2 year	$0.055	$0.049	$0.045
3 year	$0.049	$0.045	$0.045

Under the following circumstances, an EZ LD rate can be provided to Customers exceeding the 30% intrastate usage limitation:

-- Intrastate Usage between 30% and 50%. Customers with intrastate usage between 30% and 50% of total EZ LD usage may be offered an EZ LD rate of $.055.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.8 EZ LD Service, (Cont'd.)

A. EZ LD Conditions for service

EZ LD Customer's intrastate long distance traffic shall not exceed the percentage of their total EZ LD traffic, as specified above. In the event their traffic exceed the allowed intrastate usage in two billing months in any 12-month period, the Company reserves the right to re-rate those months intrastate minutes to $.08 per intrastate minute or to charge $0.08 per intrastate minute for the intrastate usage in any additional month, in which the Customer's traffic exceed the 50% limit.

B. Early Termination Penalty

Withstanding anything to the contrary in article 4 of the Agreement, if the Customer decides to terminate the EZ LD Service before the end of the term, the Customer will be charged an early termination penalty equal to 4 months of average usage. The Customer's average usage will be calculated based on the average of the last two full months of usage. In the event the EZ LD agreement is terminated before two full months of service, the average usage will be calculated based on the Customer's actual usage to date.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.9 Xspedius Complete Access

Xspedius Complete Access is a total package product offering consisting of Local, Long Distance and Toll Free services with optional custom calling features and Integrated 512kb Internet. The service will receive EZ LD minute of usage allowance. This product is only available to local end user service Customers originating on the Company's facilities off its Columbia and Greenville, South Carolina switches. Xspedius Complete Access is available under One, Two or Three Year Term Agreements. Each commitment level will be charged monthly recurring and nonrecurring rates as specified below.

A. Rates and Charges

Current Rates and Charges

Complete Access	Monthly Recurring Charge
Complete Access (w/ 512k Internet)	$286.00
Base Line/Trunk Rate for DS1 and PRI Access Facility	$33.75

Maximum Rates and Charges

Complete Access	Monthly Recurring Charge
Complete Access (w/ 512k Internet)	$600.00
Base Line/Trunk Rate for DS1 and PRI Access Facility	$70.00

Length of Contract	Term Discounts Monthly %	Nonrecurring%
One Year	0%	0%
Two Year	10%	100%
Three Year	15%	100%

B. Line Components

Complete Access service monthly fee includes DS1 Access facility with Business Exchange Lines, and PBX Trunks. The Customers may select a combination of the line/trunks components of up to 64 potential lines/trunks per DS1 in accordance with the service. Additionally, the following are included in the monthly fee as defined in the Basic Feature Plan:

Call Block	Call Transfer
Call Forward Busy	Call Waiting
Call Forward No Answer	Fax Overflow (1 box included)
Call Forward Variable	Hunting

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.9 Xspedius Complete Access, (Cont'd.)

B. Line Components, (Cont'd.)

Three Way Calling
Toll Restrictions (Options A-T each)
Voice Mail (1 box included)

Additionally, the following are included with Customers in the monthly fee as defined in the Enhanced Feature Plan or Enhanced Feature Pack:

Automated Call Back *69
Automatic Call Rejection
Automatic Recall (Redial)
Call Block
Call Forward Busy
Call Forward No Answer
Call Forward Variable
Call Hold
Call Transfer
Call Waiting
Caller ID Number Only
Caller ID Name and Number
DID Termination
Distinctive Ringing
Fax Overflow (1 box included)
Hunting
PBX Outbound Calling ID
Speed Dial 8
Speed Dial 30
Three Way Calling
Toll Restrictions (Options A-T each)
Voice Mail (1 box included)

Complete Access service monthly fee includes PRI Access facility with PRI Trunks. The Customers may select a combination of the trunk components of up to 64 potential lines per PRI in accordance with the service. Additionally, the following is included in the monthly fee as defined in the Basic Feature Plan:

Hunting
DID Termination

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.9 Xspedius Complete Access, (Cont'd.)

B. Line Components, (Cont'd.)

Additionally, the following are included with Customers in the monthly fee as defined in the Enhanced Feature Plan or Enhanced Feature Pack:

Caller ID w/Number, PRI
Caller ID w/Name and Number, PRI
DID Termination
Hunting
PBX Outbound Calling ID

C. Optional Features

Long Distance Service

Complete Access Customers will receive the EZ LD rates for all Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the South Carolina General Services Tariff, the South Carolina Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

International rates will receive the following Fixed Term Discounts for all Tariff Dial One International rates as noted respectively in the South Carolina General Services Tariff, the South Carolina Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

One Year	19.29%
Two Year	24.24%
Three Year	29.39%

Toll Free Service

Complete Access Customers will receive the EZ LD rates for all Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the South Carolina General Services Tariff, the South Carolina Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

One Year	12%
Two Year	15%
Three Year	20%

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.9 Xspedius Complete Access, (Cont'd.)

D. Optional Features

1. Rates and Charges

Service	Current Monthly Recurring Charge	Maximum Monthly Recurring Charge
Additional charges will apply for the following components:		
DID Termination Charges:		
DID Trunk Termination, per line/trunk *	$5.00	$10.00
* DID Trunk Termination, per line/trunk is included in the Enhanced Feature Plan at no charge.		
DID Number:		
1st Block of 20 DID numbers	$5.00	$20.00
DID each additional block of 20 up to 500 numbers	$2.50	$10.00
DID 500 + each additional block of 100 numbers	$50.00	$100.00
Feature Plans:		
Basic Feature Plan (included in base price)	$0.00	$10.00
Enhanced Feature Plan, per line/trunk	$10.00	$20.00
Enhanced Feature Pack, per order	$180.00	$400.00
Complete Access XLSO Program, off base line/trunk price	20% off	20% off
LD MOU Service Fee, additional to base line/trunk price	$7.00	$15.00

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.9 Xspedius Complete Access, (Cont'd.)

D. Optional Features, (Cont'd.)

1. Rates and Charges, (Cont'd.)

Service	Current Monthly Recurring Charge	Maximum Monthly Recurring Charge	Current Nonrecurring*Charge	Maximum Nonrecurring*Charge
DS1 Optional Custom Calling Features:				
*Basic Feature Plan Custom Calling Features			$10.00	$20.00
Account Code - Non Validated	$0.00	$20.00		
Account Code - Validated	$5.00	$10.00		
Anonymous Call Rejection	$1.00	$7.00		
Automatic Call Back	$0.50	$7.00		
Automatic Recall	$1.00	$7.00		
Call Hold	$1.00	$7.00		
Call Forwarding Additional Path	$15.00	$30.00		
Caller ID w/Name & Number	$5.00	$10.00		
Caller ID w/Number	$2.50	$5.00		
Distinctive Ringing	$1.00	$5.00		
DNIS (Dialed Number Identification Service)	$5.00	$10.00		
Incoming FX	$50.00	$100.00		
Incoming FX ISP	$50.00	$100.00		
PBX Outbound Calling ID	$5.00	$10.00		
Remote Activation of Call forward	$1.00	$5.00		
Remote Call Forwarding	$10.00	$20.00		
Remote Call Forwarding Additional path	$15.00	$30.00		
Speed Dial 8	$1.00	$5.00		
Speed Dial 30	$2.00	$5.00		
Enhanced Voice Messaging (per mailbox)	$9.95	$20.00		
(9 or fewer mailboxes)			$50.00	$100.00
(10 or more mailboxes)			$95.00	$200.00
Fax Overflow	$7.95	$15.00		
Voice Mail(add. per mailbox)	$5.00	$10.00		
Voice Mail Pager Plus	$7.00	$15.00		

*Nonrecurring charges waived if features ordered upon initial installation.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.9 Xspedius Complete Access, (Cont'd.)

D. Optional Features, (Cont'd.)

1. Rates and Charges, (Cont'd.)

	Current Monthly Recurring Charge	Maximum Monthly Recurring Charge	Current Nonrecurring Charge	Maximum Nonrecurring Charge
DS1 Optional Custom Calling Features:				
* Enhanced Feature Plan or Pack Custom Calling Features			$10.00	$20.00
Account Code - Non Validated	$0.00	$0.00		
Account Code - Validated (future)	$5.00	$10.00		
Call Forwarding Additional Path	$15.00	$30.00		
Distinctive Ringing	$1.00	$7.00		
DNIS (Dialed Number Identification Service)	$5.00	$7.00		
Incoming FX	$50.00	$100.00		
Incoming FX ISP	$50.00	$100.00		
Remote Activation of Call forward	$1.00	$7.00		
Remote Call Forwarding	$10.00	$20.00		
Remote Call Forwarding Additional path	$15.00	$30.00		
Enhanced Voice Messaging (per mailbox)	$9.95	$20.00		
(9 or fewer mailboxes)			$50.00	$100.00
(10 or more mailboxes)			$95.00	$200.00
Fax Overflow	$7.95	$20.00		
Voice Mail (additional per mailbox)	$5.00	$10.00		
Voice Mail Pager Plus	$10.00	$20.00		

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.9 Xspedius Complete Access, (Cont'd.)

D. Optional Features, (Cont'd.)

1. Rates and Charges, (Cont'd.)

	Current	Maximum
	Monthly Recurring Charge	
PRI Optional Custom Calling Features:		
Basic Feature Plan Custom Calling Features	$50.00	$100.00
Call by Call, per PRI	$50.00	$100.00
Caller ID w/ Name & Number, PRI	$25.00	$50.00
Caller ID w/ Number, PRI	$5.00	$10.00
DID Termination	$5.00	$10.00
PBX Outbound Calling ID	$50.00	$100.00
Incoming FX	$50.00	$100.00
Incoming FX ISP	$50.00	$100.00
Redirecting Number on PRI	$50.00	$100.00
Enhanced Feature Plan or Pack Custom Calling Features		
Call by Call, per PRI	$50.00	$100.00
Incoming FX	$50.00	$100.00
Incoming FX ISP	$50.00	$100.00
Redirecting Number on PRI	$50.00	$100.00
Internet Optional Services:		
Internet downgrade to 256kbps	($50.00)	($100.00)
Internet downgrade to 384 kbps	($25.00)	($50.00)
Internet upgrade to 640 kbps	$25.00	$50.00
Internet upgrade to 768 kbps	$50.00	$100.00
Internet upgrade to 1024 kbps	$150.00	$300.00
Internet upgrade to 1.5 Mbps	$300.00	$600.00
News Feed	$50.00	$100.00
Primary DNS	$20.00	$40.00

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.9 Xspedius Complete Access, (Cont'd.)

E. Ancillary Services

1. Rates and Charges

	Current	Maximum	Current	Maximum
	Monthly Recurring Charge		Nonrecurring Charge	
Directory Assistance				
Non-Published	$3.00	$10.00		
Non-Listed	$1.50	$7.00		
Each additional Directory Assistance call	$2.00	$7.00		
Long Distance Directory Assistance	$1.99	$7.00		
Long Distance Directory Assistance with call completion	$0.50	$7.00		
800 Directory Assistance Listing, per 800 number	$15.00	$30.00		
Vanity Number Service				
Vanity Number, per number	$10.00	$25.00	$25.00	$50.00
Toll Free Service				
Toll Free Payphone Blocking, per number	$200.00	$400.00	$250.00	$500.00

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.9 Xspedius Complete Access, (Cont'd.)

E. Ancillary Services, (Cont'd.)

1. Rates and Charges, (Cont'd.)

	Current	Maximum
Moves/Adds/Changes (MACS)	Nonrecurring Charge	
Complete Access Installation	$250.00 per order	$500.00 per order
Change to Upgrade Complete Access, without premises visit	$50.00 per order	$100.00 per order
Change to Upgrade Complete Access, with premises visit	$250.00 per order	$500.00 per order
Change to Upgrade Internet Access speed	$50.00 per ckt	$100.00 per ckt
Change to Downgrade Complete Access, without premises visit	$50.00 per order	$100.00 per order
Change to Downgrade Complete Access, with premises visit	$250.00 per order	$500.00 per order
Change to add DID Trunk Termination	$50.00 per order	$100.00 per order
Change to add Voice feature	$10.00 per order	$20.00 per order
Change to CSR	$20.00 per order	$40.00 per order
Change to add PRI feature	$10.00 per order	$20.00 per order
Change to add Newsfeed	$10.00 per ckt	$20.00 per ckt
Change to add Primary DNS	$25.00 per ckt	$50.00 per ckt
Change to add Optional Calling Plans (LATAwide, EAS, Corridor…)	$10.00 per ckt	$20.00 per ckt
PIC change	$5.00 per WTN	$10.00 per WTN
Voice Mail installation	$10.00 per mailbox	$20.00 per mailbox
Voice Mail Pager Plus installation	$10.00 per mailbox	$20.00 per mailbox
Fax Overflow installation	$10.00 per mailbox	$20.00 per mailbox
Enhanced Voice Messaging 9 or less mailboxes	$50.00 per order	$100.00 per order
Enhanced Voice Messaging 10 or more mailboxes	$95.00 per order	$200.00 per order
Modifications to Account Code Services		
Change to Add Additional Lines to Account Code Service	$10.00 per order	$20.00, per order
Change to Update Account Code Length	$10.00 per order	$20.00 per order
Change to Update Account Code Description	$5.00 per order	$10.00 per order
Change to Add/Delete Account Code(s) in Group	$5.00 per order	$10.00 per order
Change to Delete Account Code Service	$5.00 per order	$10.00 per order

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.9 Xspedius Complete Access, (Cont'd.)

E. Expiration of Term Agreement

Upon expiration of the initial term, the term agreement will automatically renew on a month-to-month basis at the same monthly rates.

F. Termination Fees

Consistent with the Customer's agreement, a termination liability charge will be applicable for service rate elements provided under the Complete Access term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by one hundred (100) percent. The Customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the Customer is responsible for all cost incurred for such early termination with our service provider.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.10 Xspedius Complete Lines/Trunks

Complete Lines/Trunks is a total package product offering consisting of Local, Long Distance and Toll Free services with optional custom calling features. The service will receive EZ LD minute of usage allowance. This product is only available to local end user service Customers originating on the Company's facilities off its South Carolina switches in the cities Columbia and Greenville. Complete Lines/Trunks is available under Month to Month, One Year, Two Year or Three Year Term Agreements. Each commitment level will be charged monthly recurring and nonrecurring rates as specified below.

	Term Discounts	
Length of Contract	Monthly Recurring Charge%	Nonrecurring Charge %
One Year	0%	0%
Two Year	10%	100%
Three Year	15%	100%

Complete Lines/Trunks	Current Monthly	Maximum Monthly
Business Exchange Lines	$36.50	$36.50
PBX DID Trunks	$36.50	$36.50
PBX DOD Trunks	$36.50	$36.50
PBX Combination Trunks	$36.50	$36.50
PBX Combination Trunks w/DID	$36.50	$36.50
PRI DID Trunks	$36.50	$36.50
PRI DOD Trunks	$36.50	$36.50
PRI Combination Trunks	$36.50	$36.50
PRI Combination Trunks w/DID	$36.50	$36.50
D Channel	$110.00	$110.00
Complete Lines/Trunks DS0		
Business Exchange Lines	$35.50	$35.50
PBX DOD Trunks	$35.50	$35.50
PBX Combination Trunks	$35.50	$35.50
Utility Lines	$26.50	$26.50

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.10 Xspedius Complete Lines/Trunks, (Cont'd.)

A. Line Components

Complete Lines/Trunks service monthly fee includes DS1 Access facility with Business Exchange Lines, and PBX Trunks. The Customers may select a combination of the line/trunks components per DS1 in accordance with the service. Additionally, the following are included in the monthly fee as defined in the Basic Feature Plan:

Call Block
Hunting
Toll Restrictions (Options A-T each)

Additionally, the following are included with Customers in the monthly fee as defined in the Enhanced Feature Plan:

Automated Call Back *69
Automatic Call Rejection
Automatic Recall (Redial)
Call Block
Call Forward Busy
Call Forward No Answer
Call Forward Variable
Call Hold
Call Transfer
Call Waiting
Caller ID Number Only
Caller ID Name and Number
Distinctive Ringing
DNIS (Dialed Number Identification Service)**
Hunting
PBX Outbound Calling ID
Remote Activation Call Forwarding
Speed Dial 8
Speed Dial 30
Three Way Calling
Toll Restrictions (Options A-T each)
** Only available on the DS1 product.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.10 Xspedius Complete Lines/Trunks, (Cont'd.)

A. Line Components, (Cont'd.)

Complete Lines/Trunks service monthly fee includes PRI Access facility with PRI Trunks. The Customers may select a combination of the trunk components per PRI in accordance with the service. Additionally, the following is included in the monthly fee as defined in the Basic Feature Plan:

Call Block 900/976
Caller ID w/Number, PRI
Hunting
Toll Restrictions (Options A-T)

Additionally, the following are included with Customers in the monthly fee as defined in the Enhanced Feature Plan.

Call Block 900/976
Call by Call, per PRI
Caller ID w/Number, PRI
Caller ID w/Name and Number, PRI
Hunting

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.10 Xspedius Complete Lines/Trunks, (Cont'd.)

B. Optional Features

Long Distance Service

Complete Lines/Trunks Customers will receive the EZ LD rates for all Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the South Carolina General Services Tariff, the South Carolina Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

International rates will receive the following Fixed Term Discounts for all Tariff Dial One International rates as noted respectively in the South Carolina General Services Tariff, the South Carolina Interexchange Services Tariff and the International Service Agreement.

One Year	19.29%
Two Year	24.24%
Three Year	29.39%

Toll Free Service

Complete Lines/Trunks Customers will receive the EZ LD rates for all Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the South Carolina General Services Tariff, the South Carolina Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

One Year	12%
Two Year	15%
Three Year	20%

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.10 Xspedius Complete Lines/Trunks, (Cont'd.)

B. Optional Features, (Cont'd.)

1. Rates and Charges

Service	Current Monthly Recurring Charge	Maximum Monthly Recurring Charge
Additional charges will apply for the following components:		
DID Termination Charges:(Only available for DS1 & PRI)		
*Basic Feature Plan		
DID Trunk Termination, per line/trunk	$5.00	$10.00
*Enhanced Feature Plan		
DID Trunk Termination, per line/trunk	$5.00	$10.00
Enhanced DID Trunk Termination, per line trunk	$2.00	$10.00
DID Number: (Only available for DS1 & PRI)		
1st Block of 20 DID numbers	$5.00	$10.00
DID each additional block of 20 up to 500 numbers	$2.50	$7.00
DID 500 + each additional block of 100 numbers	$50.00	$100.00

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.10 Xspedius Complete Lines/Trunks, (Cont'd.)

B. Optional Features, (Cont'd.)

1. Rates and Charges, (Cont'd.)

	Current Monthly Recurring Charge	Maximum Monthly Recurring Charge	Current Nonrecurring*Charge	Maximum Nonrecurring*Charge
Feature Plans:				
Basic Feature Plan (included in base price)			$0.00	$5.00
Enhanced Feature Plan, per line/trunk			$10.00	$20.00
LD Option Charge:				
LD 100 MOU Service Fee	$ 6.00	$20.00		
LD 300 MOU Service Fee	$16.00	$30.00		
DS1/DSO Optional Custom Calling Features:				
*Basic Feature Plan Custom Calling Features			$10.00	$20.00
Account Code - Non Validated	$0.00	$7.00		
Account Code - Validated (future)	$5.00	$10.00		
Anonymous Call Rejection	$1.00	$7.00		
Automatic Call Back	$0.50	$7.00		
Automatic Recall	$1.00	$7.00		
Call Hold	$1.00	$7.00		
Call Forward Busy	$1.00	$7.00		
Call Forward No Answer	$1.00	$7.00		
Call Forward Variable	$1.00	$7.00		
Call Forwarding Additional Path	$15.00	$30.00		
Call Transfer	$2.00	$7.00		
Call Waiting	$2.00	$7.00		
Caller ID w/Name & Number	$7.50	$10.00		
Caller ID w/Number	$2.50	$7.00		

* Nonrecurring charges waived if features ordered upon initial installation.
** Not Available on DSO

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.10 Xspedius Complete Lines/Trunks, (Cont'd.)

B. Optional Features, (Cont'd.)

1. Rates and Charges, (Cont'd.)

	Current Monthly Recurring Charge	Maximum Monthly Recurring Charge	Current Nonrecurring*Charge	Maximum Nonrecurring*Charge
DS1/DS0 Optional Custom Calling Features,				
*Basic Feature Plan,cont'd.				
Distinctive Ringing	$1.00	$7.00		
DNIS (Dialed Number Identification Service)**	$5.00	$10.00		
Incoming FX **	$50.00	$100.00		
PBX Outbound Calling ID	$5.00	$10.00		
Remote Activation of Call forward	$1.00	$7.00		
Remote Call Forwarding	$10.00	$20.00		
Remote Call Forwarding Additional path	$15.00	$30.00		
Speed Dial 8	$1.00	$7.00		
Speed Dial 30	$2.00	$7.00		
Three Way Calling	$2.00	$7.00		
Enhanced Voice Messaging (per mailbox)	$9.95	$20.00		
(9 or fewer mailboxes)			$50.00	$100.00
(10 or more mailboxes)			$95.00	$200.00
Fax Overflow	$7.95	$20.00		
Voice Mail (additional per mailbox)	$5.00	$10.00		
Voice Mail Pager Plus	$7.00	$20.00		

*Nonrecurring charges waived if features ordered upon initial installation.
** Not Available on DSO

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.10 Xspedius Complete Lines/Trunks, (Cont'd.)

B. Optional Features, (Cont'd.)

1. Rates and Charges, (Cont'd.)

	Current Monthly Recurring Charge	Maximum Monthly Recurring Charge	Current Nonrecurring Charge*	Maximum Nonrecurring Charge*
DS1/DSO Optional Custom Calling Features:, (cont'd.)				
*Enhanced Feature Plan Custom Calling Features			$10.00	$20.00
Account Code - Non Validated	$0.00	$7.00		
Account Code - Validated (future)	$5.00	$10.00		
Call Forwarding Additional Path	$15.00	$30.00		
Distinctive Ringing	$1.00	$7.00		
Incoming FX**	$50.00	$100.00		
Remote Call Forwarding	$10.00	$20.00		
Remote Call Forwarding Additional path	$15.00	$30.00		
Enhanced Voice Messaging (per mailbox)	$9.95	$20.00		
(9 or fewer mailboxes)			$50.00	$100.00
(10 or more mailboxes)			$95.00	$200.00
Fax Overflow	$7.95	$20.00	$10.00 per mailbox	$10.00 per mailbox
Voice Mail (additional per mailbox)	$5.00	$10.00	$10.00 per mailbox	$10.00 per mailbox
Voice Mail Pager Plus	$7.00	$20.00	$10.00 per mailbox	$10.00 per mailbox

*Nonrecurring charges waived if features ordered upon initial installation.

**Not Available on DSO

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.10 Xspedius Complete Lines/Trunks, (Cont'd.)

B. Optional Features, (Cont'd.)

1. Rates and Charges, (Cont'd.)

	Current Monthly Recurring Charge	Maximum Monthly Recurring Charge	Current Nonrecurring Charge	Maximum Nonrecurring Charge
PRI Optional Custom Calling Features:				
Basic Feature Plan Custom Calling Features				
Call by Call, per PRI	$50.00	$100.00		
Caller ID w/ Name & Number, PRI	$50.00	$100.00		
Caller ID w/ Number, PRI	$0.00	$50.00		
Incoming FX	$50.00	$100.00		
Redirecting Number on PRI	$50.00	$100.00		
Enhanced Feature Plan Custom Calling Features				
Incoming FX	$50.00	$100.00		
Redirecting Number on PRI	$50.00	$100.00		
Ancillary Services				
Directory Assistance				
Non-Published	$3.00	$10.00		
Non-Listed	$1.50	$7.00		
Each additional Directory Assistance call	$2.00	$7.00		
Long Distance Directory Assistance	$1.99	$7.00		
Long Distance Directory Assistance with call completion	$0.50	$7.00		
800 Directory Assistance Listing, per 800 number	$15.00	$30.00		
Vanity Number Service				
Vanity Number, per number	$10.00	$50.00	$25.00	$50.00
Toll Free Service				
Toll Free	$20.00	$50.00		
Toll Free Payphone Blocking, per number	$200.00	$500.00	$250.00	$500.00
Toll Free Blocking – NPA NXX, per number	$20.00	$50.00		

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.10 Xspedius Complete Lines/Trunks, (Cont'd.)

B. Optional Features, (Cont'd.)

1. Rates and Charges, (Cont'd.)

	Current	Maximum
Moves/Adds/Changes (MACS)	One Time Nonrecurring	
Complete Voice- Lines/Trunks/PRI Installation		
1st line, trunk, B channel, Utility Line, D channel	$50.00	$100.00
each additional line, trunk, B channel, Utility Line	$15.00	$30.00
Change to Complete Lines/Trunks, without premises visit	$50.00, per order	$100.00
Change to Complete Lines/Trunks, with premises visit	$250.00, per order	$500.00
Change to add DID Trunk Termination	$50.00, per order	$100.00
Change to add Voice feature	$10.00, per order	$20.00
Change to CSR	$20.00 per order	$40.00
Change to add PRI feature	$10.00 per order	$20.00
Change to add Newsfeed	$10.00 per order	$20.00
Change to add Primary DNS	$25.00 per order	$50.00
Change to add Optional Calling Plans (LATAwide, EAS, Corridor…)	$10.00 per order	$20.00
PIC change	$5.00 per WTN	$10.00
Change to add Toll Free Blocking - NPA NXX, per number	$10.00 per order	$20.00
Modifications to Account Code Services		
Change to Add Additional Lines to Account Code Service	$10.00, per order	$20.00 per order
Change to Update Account Code Length	$10.00, per order	$20.00 per order
Change to Update Account Code Description	$5.00, per order	$10.00 per order
Change to Add/Delete Account Code(s) in Group	$5.00, per order	$10.00 per order
Change to Delete Account Code Service	$5.00, per order	$10.00 per order

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.10 Xspedius Complete Lines/Trunks, (Cont'd.)

C. Expiration of Term Agreement

Upon expiration of the initial term, the term agreement will automatically renew on a month-to-month basis at the same monthly rates.

D. Termination Fees

Consistent with the Customer's agreement, a termination liability charge will be applicable for service rate elements provided under the Complete Lines/Trunks term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by one hundred (100) percent. The Customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the Customer is responsible for all cost incurred for such early termination with our service provider.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.11 Xspedius Complete Xpress

Complete Xpress is a suite of products consisting of lines, trunks and features that are delivered via Unbundled Network Elements Platform (UNEP) to the Customer. UNEP-based services are provided in markets and ILEC central offices where the Company does not have facilities. The Complete Xpress bundles local dial tone with voice features, Voice Mail and long distance service. The service will receive EZ LD minute of usage allowance. The product is primarily directed toward businesses with the incumbent local exchange carrier in the State of South Carolina. Complete Xpress is available under One Year Term Agreements. The one year commitment level will be charged monthly recurring and nonrecurring rates as specified below.

A. Rates and Charges

Current Rates and Charges
One Year Term Plan

Complete Xpress	Monthly Recurring Charge	Nonrecurring Charge
Business Exchange Lines, PBX Combo Trunk, PBX DOD Trunk, BX Incoming Trunk	$47.00	$25.00
PBX DID Trunk	$68.00	$25.00
Discounts	0%	100%

Maximum Rates and Charges
One Year Term Plan

Complete Xpress	Monthly Recurring Charge	Nonrecurring Charge
Business Exchange Lines, PBX Combo Trunk, PBX DOD Trunk, BX Incoming Trunk	$100.00	$100.00
PBX DID Trunk	$100.00	$100.00
Discounts		

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.11 Xspedius Complete Xpress, (Cont'd.)

B. Line Components

Complete Xpress service monthly fee includes with Business Exchange Lines and/or PBX Trunks. The Customers may select a combination of the lines/trunks components with no limit on the potential number of lines/trunks in accordance with the service. Additionally, the following are custom calling features, which can be chosen a la carte at no additional cost:

900/976 Block	Caller ID Number Only
Toll Restriction	Caller ID Number/Name
Hunting	Caller ID Number/Name - Multi-Line Hunt Group
Automatic Call Back	Enhanced Caller ID with Call Management
Anonymous Call Rejection	Speed Dial 8
Automatic Recall	Speed Dial 30
Call Waiting/Cancel Call Waiting	Voicemail Phantom Number
Three Way Calling/Call Transfer	Message Waiting Indicator (A/V)
Call Forward Busy	Preferred Call Forwarding
Call Forward Don't Answer	Remote Activation of Call Forwarding
Call Forward Variable	Voice Mail Star Access
Call Forward No Answer	Call Forward No Answer Ring Control
Call Selector	

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.11 Xspedius Complete Xpress, (Cont'd.)

C. Optional Features

Long Distance Service

Complete Xpress Customers will receive the EZ LD rates for all Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the South Carolina General Services Tariff, the South Carolina Inter-exchange Services Tariff and the Interstate Long Distance Service Agreement.

International rates will receive the following Fixed Term Discounts for all Tariff Dial One International rates as noted respectively in the South Carolina General Services Tariff, the South Carolina Inter-exchange Services Tariff and the Interstate Long Distance Service Agreement.

One Year 19.29%

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.11 Xspedius Complete Xpress, (Cont'd.)

C. Optional Features, (Cont'd.)

Toll Free Service

Complete Xpress Customers will receive the EZ LD rates for all Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the South Carolina General Services Tariff, the South Carolina Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

One Year 12%

Voice Mail Service

Complete Xpress Customers will receive the EZ LD rates for all Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the South Carolina General Services Tariff, the South Carolina Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

Voice Mail
Voice Mail Pager Plus
Voice Mail Extension
Voice Mail Messaging Service
Voice Mail Transfer Box

D. Rates and Charges

1. DID Service

DID Number:	Current Monthly Recurring Charges	Maximum Monthly Recurring Charges
1st Block of 20 DID numbers	$5.00	$10.00
DID each additional block of 20 up to 500 numbers	$2.50	$10.00
DID 500 + each additional block of 100 numbers	$50.00	$100.00

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.11 Xspedius Complete Xpress, (Cont'd.)

D. Rates and Charges, (Cont'd.)

2. Ancillary Services

Description of Change	Service	Current Monthly Recurring Charge	Maximum Monthly Recurring Charge
Single List/WP only *	Directory Listing	$0.00	$10.00
Non-published (No DA, no WP, no YP) *	Directory Listing	$3.00	$10.00
Non Listed *	Directory Listing	$1.50	$10.00
Additional Listing *	Directory Listing	$5.00	$10.00
800 Directory Assistance Listing, per 800 number *	Directory Listing	$15.00	$30.00
Vanity Number, per number *	Vanity Number Service	$0.00	$10.00
Toll Free Payphone Blocking, per number	Toll Free Service	$200.00	$400.00
Station to Station	Operator Services	$2.25	$10.00
Calling Card	Operator Services	$0.80	$5.00
3rd Number	Operator Services	$1.15	$5.00
Collect Call	Operator Services	$1.15	$5.00
Person to Person	Operator Services	$4.90	$10.00
Call Allowance	Directory Assistance	2 calls	
Call Completion	Directory Assistance	$0.45	$5.00
Long Distance DA *	Directory Assistance	$1.99 per occurrence	$5.00
Long Distance Call Completion surcharge *	Directory Assistance	$0.50 per occurrence	$5.00
Verification Request	Busy Line Verification	$6.50	$15.00
Emergency Interrupt Request (in addition to VR)	Busy Line Verification	$6.50	$15.00

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.11 Xspedius Complete Xpress, (Cont'd.)

D. Rates and Charges, (Cont'd.)

3. Moves/Adds/Changes Charges

Description of change	Current	Maximum
	Per Occurrence Fee	
Complete Xpress Lines/Trunks Installation	$25.00	$50.00
Change to add voice feature	$10.00	$20.00
Change to CSR	$20.00 per order	$40.00 per order
Change to add Optional Calling Plans (LATAwide, EAS, Corridor)	$10.00 per ckt	$20.00 per ckt
PIC change	$5.00 per WTN	$10.00 per WTN
Voice Mail installation	$10.00 per mailbox	$20.00 per mailbox
Voice Mail Pager Plus installation	$10.00 per mailbox	$20.00 per mailbox
Voice Mail Extension Installation	$15.00 per mailbox	$30.00 per mailbox
Voice Mail Messaging Service Installation	$15.00 per mailbox	$30.00 per mailbox
Voice Mail Transfer Box Installation	$00.00 per box	$10.00 per box
Vanity Number	$10.00	$20.00
Toll Free Number	$ 1.00	$10.00
Toll Free Payphone Blocking	$250.00 per number	$500.00 per number

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.11 Xspedius Complete Xpress, (Cont'd.)

E. Expiration of Term Agreement

Upon expiration of the initial term, the term agreement will automatically renew on a month-to-month basis at the same monthly rates.

F. Termination Fees

Consistent with the Customer's agreement, a termination liability charge will be applicable for service rate elements provided under the Complete Xpress term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by twenty (20) percent. The Customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the Customer is responsible for all cost incurred for such early termination with our service provider.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.12 Xspedius Complete T

Complete T is a total package product offering consisting of Local, Long Distance and Toll Free services with optional custom calling features. This product is only available to local end user service Customers originating on the Company's facilities off its South Carolina switches in the cities of Columbia and Greenville. Complete T is available under One, Two or Three Year Term Agreements. Each commitment level will be charged monthly recurring and nonrecurring rates as specified.

	Current	Maximum
Complete T	Monthly Recurring Charge	
Complete T – DS1	$720.00	$720.00
Complete T – PRI	$727.00	$727.00

	Term Discounts	
Length of Contract	Monthly%	Nonrecurring%
One Year	0 %	0%
Two Year	10 %	100%
Three Year	15 %	100%

A. Line Components

Complete T service monthly fee includes Business Exchange Lines, Analog PBX Trunks and PBX Trunks. The Customers may select a combination of the line components of up to 24 potential lines per T-1. Additionally, the following Standard Custom Calling Features are included in the monthly fee:

Call Block
Hunting
DID Termination
Toll Restriction (Option A-T each)

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.12 Xspedius Complete T, (Cont'd.)

A. Line Components, (Cont'd.)

Additionally, the following are included with Customers in the monthly fee as defined in the Enhanced Feature Plan:

Automated Call Back *69
Automatic Call Rejection
Automatic Recall (Redial)
Call Block
Call Forward Busy
Call Forward No Answer
Call Forward Variable
Call Hold
Call Transfer
Call Waiting
Caller ID Number Only
Caller ID Name and Number
DID Termination
Distinctive Ringing
DNIS (Dialed Number Identification Service)
Hunting
PBX Outbound Calling ID
Remote Activation Call Forwarding
Speed Dial 8
Speed Dial 30
Three Way Calling
Toll Restrictions (Options A-T each)

Complete T service monthly fee includes PRI Access facility with PRI Trunks. The Customers may select a combination of the trunk component per PRI in accordance with the service. Additionally, the following is included in the monthly fee as defined in the Basic Feature Plan:

Call Block 900/976
Caller ID w/Number, PRI
DID Termination, per trunk
Hunting
Toll Restrictions (Options A-T)

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.12 Xspedius Complete T, (Cont'd.)

A. Line Components, (Cont'd.)

Additionally, the following are included with Customers in the monthly fee as defined in the Enhanced Feature Plan.

Call Block 900/976
Caller ID w/Number, PRI
Caller ID w/Name and Number, PRI
DID Termination, per trunk
Hunting
Toll Restrictions (Options A-T)

B. Optional Features - Long Distance Service

Complete T Customers will receive the EZ LD rates for all Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the South Carolina General Services Tariff, the South Carolina Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

International rates will receive the following Fixed Term Discounts for all Tariff Dial One International rates as noted respectively in the South Carolina General Services Tariff, the South Carolina Interexchange Services Tariff and the International Service Agreement.

One Year	19.29%
Two Year	24.24%
Three Year	29.39%

Toll Free Service

Complete T Customers will receive the EZ LD rates for all Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the South Carolina General Services Tariff, the South Carolina Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

One Year	12%
Two Year	15%
Three Year	20%

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.12 Xspedius Complete T, (Cont'd.)

C. Rates and Charges

Additional charges will apply for the following components:

	Current	Maximum
	Monthly Recurring	Charges
DID Termination Charges:		
*Basic Feature Plan		
DID Trunk Termination, per line/trunk	$5.00	$10.00
*Enhanced Feature Plan		
DID Trunk Termination, per line/trunk	$5.00	$10.00
Enhanced DID Trunk Termination, per line/trunk	$2.00	$10.00
DID Number:		
1st Block of 20 DID numbers	$5.00	$10.00
DID each additional block of 20 up to 500 numbers	$2.50	$7.00
DID 500 + each additional block of 100 numbers	$50.00	$100.00
Feature Plans:		
Basic Feature Plan (included in base price)	$0.00	$20.00
Enhanced Feature Plan, per T1/PRI	$75.00	$150.00
Option Plans:		
Complete T Basic Pack, per T1/PRI	$75.00	$150.00
Complete T Bonus Pack, per T1/PRI	$300.00	$600.00

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.12 Xspedius Complete T, (Cont'd.)

C. Rates and Charges, (Cont'd.)

Service	Current Monthly Recurring Charge	Maximum Monthly Recurring Charge	Current Nonrecurring Charge	Maximum Nonrecurring Charge
DS1 Optional Custom Calling Features:				
*Basic Feature Plan Custom Calling Features			$10.00	$20.00
Account Code - Non Validated	$0.00	$7.00		
Account Code - Validated	$5.00	$10.00		
Anonymous Call Rejection	$1.00	$7.00		
Automatic Call Back	$0.50	$7.00		
Automatic Recall	$1.00	$7.00		
Call Hold	$1.00	$7.00		
Call Forward Busy	$1.00	$7.00		
Call Forward No Answer	$1.00	$7.00		
Call Forward Variable	$1.00	$7.00		
Call Forwarding Additional Path	$15.00	$30.00		
Call Transfer	$2.00	$7.00		
Call Waiting	$2.00	$7.00		
Caller ID w/Name & Number	$5.00	$10.00		
Caller ID w/Number	$2.50	$7.00		
Distinctive Ringing	$1.00	$7.00		
PBX Outbound Calling ID	$5.00	$10.00		
Remote Activation of Call Forwarding	$1.00	$7.00		
Remote Call Forwarding	$10.00	$20.00		
Remote Call Forwarding Additional path	$15.00	$30.00		
Speed Dial 8	$1.00	$7.00		
Speed Dial 30	$2.00	$7.00		
Three Way Calling	$2.00	$7.00		
Enhanced Voice Messaging (per mailbox)	$9.95	$20.00		
(9 or fewer mailboxes)			$50.00	$100.00
(10 or more mailboxes)			$95.00	$200.00
Fax Overflow	$7.95	$20.00		
Voice Mail (additional per mailbox)	$5.00	$10.00		
Voice Mail Pager Plus	$7.00	$20.00		

*Nonrecurring charges waived if features ordered upon initial installation.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.12 Xspedius Complete T, (Cont'd.)

C. Rates and Charges, (Cont'd.)

	Current Monthly Recurring Charge	Maximum Monthly Recurring Charge	Current Nonrecurring Charge	Maximum Nonrecurring Charge
DS1 Optional Custom Calling Features:				
*Enhanced Feature Plan or Pack Custom Calling Features			$10.00	$20.00
Account Code - Non Validated	$0.00	$7.00		
Account Code - Validated	$5.00	$10.00		
Call Forwarding Additional Path	$15.00	$30.00		
Incoming FX	$50.00	$100.00		
Remote Call Forwarding	$10.00	$20.00		
Remote Call Forwarding Additional path	$15.00	$15.00		
Enhanced Voice Messaging (per mailbox)	$9.95	$20.00		
(9 or fewer mailboxes)			$50.00	$100.00
(10 or more mailboxes)			$95.00	$200.00
Fax Overflow	$7.95	$20.00		
Voice Mail (additional per mailbox)	$5.00	$10.00		
Voice Mail Pager Plus	$7.00	$2000		

*Nonrecurring charges waived if features ordered upon initial installation.

PRI Optional Custom Calling Features:		
Basic Feature Plan Custom Calling Features		
Call by Call, per PRI	$50.00	$100.00
Caller ID w/ Name & Number, PRI	$50.00	$100.00
Incoming FX	$50.00	$100.00
Redirecting Number on PRI	$50.00	$100.00
Enhanced Feature Plan or Pack Custom Calling Features		
Call by Call, Per PRI	$50.00	$100.00
Incoming FX	$50.00	$100.00
Redirecting Number on PRI	$50.00	$100.00

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.12 Xspedius Complete T, (Cont'd.)

C. Rates and Charges, (Cont'd.)

	Current Monthly Recurring Charge	Maximum Monthly Recurring Charge	Current Nonrecurring Charge	Maximum Nonrecurring Charge
Directory Assistance				
Non-Published	$3.00	$10.00		
Non-Listed	$1.50	$7.00		
Each additional Directory Assistance call	$2.00	$7.00		
Long Distance Directory Assistance	$1.99	$7.00		
Long Distance Directory Assistance with call completion	$0.50	$7.00		
800 Directory Assistance Listing, per 800 number	$15.00	$30.00		
Vanity Number Service				
Vanity Number, per number	$10.00		$25.00	$50.00
Toll Free Service				
Toll Free Payphone Blocking, per number	$200.00		$250.00	$500.00

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.12 Xspedius Complete T, (Cont'd.)

C. Rates and Charges, (Cont'd.)

	Current	Maximum
Moves/Adds/Changes (MACS)	One Time Nonrecurring	
Complete T Installation 1 year term	$1250.00	$2500.00
Complete T Installation 2 year term	$1000.00	$2000.00
Complete T Installation 3 year term	$ 750.00	$2000.00
Change to Complete T, without premises visit	$50.00, per order	$100.00
Change to Complete T, with premises visit	$250.00, per order	$500.00
Change to add DID Trunk Termination	$50.00, per order	$100.00
Change to add Voice feature	$10.00, per order	$20.00
Change to CSR	$20.00 per order	$40.00
Change to add PRI feature	$10.00 per order	$20.00
Change to add Newsfeed	$10.00 per ckt	$20.00
Change to add Primary DNS	$25.00 per ckt	$50.00
Change to add Optional Calling Plans (LATAwide, EAS, Corridor…)	$10.00 per ckt	$20.00
PIC change	$5.00 per WTN	$20.00
Voice Mail installation	$10.00 per mailbox	$20.00
Voice Mail Pager Plus installation	$10.00 per mailbox	$20.00
Fax Overflow installation	$10.00 per mailbox	$20.00
Enhanced Voice Messaging 9 or less mailboxes	$50.00 per order	$100.00
Enhanced Voice Messaging 10 or more mailboxes	$95.00 per order	$200.00
Modifications to Account Code Services		
Change to Add Additional Lines to Account Code Service	$10.00 per order	$20.00 per order
Change to Update Account Code Length	$10.00 per order	$20.00 per order
Change to Update Account Code Description	$5.00 per order	$10.00 per order
Change to Add/Delete Account Code(s) in Group	$5.00 per order	$10.00 per order
Change to Delete Account Code Service	$5.00 per order	$10.00 per order

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.12 Xspedius Complete T, (Cont'd.)

D. Expiration of Term Agreement

Upon expiration of the initial term, the term agreement will automatically renew on a month-to-month basis at the same monthly rates.

E. Termination Fees

Consistent with the Customer's agreement, a termination liability charge will be applicable for service rate elements provided under the Complete T term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by one hundred (100) percent. The Customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the Customer is responsible for all cost incurred for such early termination with our service provider.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.13 Xspedius Complete Dynamic

Complete Dynamic is a total package product offering consisting of Local, Long Distance and Toll Free services with optional custom calling features and integrated Internet. The service will receive EZ LD minute of usage allowance. This product is only available to local end user service Customers originating on the Company's facilities off its Columbia and Greenville, South Carolina switches. Complete Dynamic is available under One, Two or Three Year Term Agreements. Each commitment level will be charged monthly recurring and nonrecurring rates as specified below.

A. Rates and Charges

Complete Dynamic	Current MRC	Maximum MRC
Complete Dynamic Channels (12-72)	$45.00 per line	$100.00 per line
Base Line/Trunk Rate for DS1 and PRI Access Facility	$0.00	$50.00
Business Exchange Line		
PBX DID Trunk		
PBX DOD Trunk		
PBX Combination Trunk		
PBX Combination Trunk w/DID		
D Channel		

	Term Discounts	
Length of Contract	Monthly Recurring %	Nonrecurring% (with Install Waiver Promo)
One Year	0 %	0%
Two Year	10 %	100%
Three Year	15 %	100%

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.13 Xspedius Complete Dynamic, (Cont'd.)

B. Line Components

Complete Dynamic service monthly fee includes DS1 Access facility with Business Exchange Lines, and PBX Trunks. The Customers may select a combination of the line/trunks components of up to 72 potential lines/trunks per DS1 in accordance with the service. Additionally, the following are included in the monthly fee as defined in the Basic Feature Plan:

Call Block
Call Forward Busy
Call Forward No Answer
Call Forward Variable
Call Transfer
Call Waiting
Fax Overflow (1 box included)
Hunting
Three Way Calling
Toll Restrictions (Options A-T each)
Voice Mail (1 box included)

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.13 Xspedius Complete Dynamic, (Cont'd.)

B. Line Components, (Cont'd.)

Additionally, the following are included with Customers in the monthly fee as defined in the Enhanced Feature Plan

Automated Call Back *69
Automatic Call Rejection
Automatic Recall (Redial)
Call Block
Call Forward Busy
Call Forward No Answer
Call Forward Variable
Call Hold
Call Transfer
Call Waiting
Caller ID Number Only
Caller ID Name and Number
DID Termination
Distinctive Ringing
Fax Overflow (1 box included)
Hunting
PBX Outbound Calling ID
Speed Dial 8
Speed Dial 30
Three Way Calling
Toll Restrictions (Options A-T each)
Voice Mail (1 box included)

Complete Dynamic service monthly fee includes PRI Access facility with PRI Trunks. The Customers may select a combination of the trunk components of up to 72 potential lines per PRI in accordance with the service. Additionally, the following is included in the monthly fee as defined in the Basic Feature Plan:

Hunting
DID Termination

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.13 Xspedius Complete Dynamic, (Cont'd.)

B. Line Components, (Cont'd.)

Additionally, the following are included with Customers in the monthly fee as defined in the Enhanced Feature Plan

Caller ID w/Number, PRI
Caller ID w/Name and Number, PRI
DID Termination
Hunting
PBX Outbound Calling ID

C. Optional Features

Long Distance Service

Complete Dynamic Customers will receive the EZ LD rates for all Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the South Carolina General Services Tariff, the South Carolina Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

International rates will receive the following Fixed Term Discounts for all Tariff Dial One International rates as noted respectively in the South Carolina General Services Tariff, the South Carolina Interexchange Services Tariff and the International Service Agreement.

One Year	19.29%
Two Year	24.24%
Three Year	29.39%

Toll Free Service

Complete Dynamic Customers will receive the EZ LD rates for all Tariff Dial One IntraLATA, Intrastate and Interstate rates as noted respectively in the South Carolina General Services Tariff, the South Carolina Interexchange Services Tariff and the Interstate Long Distance Service Agreement.

One Year	12%
Two Year	15%
Three Year	20%

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.13 Xspedius Complete Dynamic, (Cont'd.)

C. Optional Features, (Cont'd.)

1. Rates and Charges

Service	Current Monthly Recurring Charge	Maximum Monthly Recurring Charge
Additional charges will apply for the following components:		
DID Termination Charges:		
DID Trunk Termination, per line/trunk *	$5.00	$10.00
*DID Trunk Termination, per line/trunk is included in the Enhanced Feature Plan at no charge.		
DID Number:		
1st Block of 20 DID numbers	$5.00	$10.00
DID each additional block of 20 up to 500 numbers	$2.50	$10.00
DID 500 + each additional block of 100 numbers	$50.00	$100.00
Feature Plans:		
Basic Feature Plan (included in base price)	$0.00	$20.00
Enhanced Feature Plan, per line/trunk	$10.00	$20.00
LD MOU Service Fee, additional to base line/trunk price	$7.00	$20.00

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.13 Xspedius Complete Dynamic, (Cont'd.)

C. Optional Features, (Cont'd.)

1. Rates and Charges, (Cont'd)

	Current Monthly Recurring Charge	Maximum Monthly Recurring Charge	Current Nonrecurring Charge	Maximum Nonrecurring Charge
DS1 Optional Custom Calling Features:				
Basic Feature Plan Custom Calling Features*			$10.00	$20.00
Account Code - Non Validated	$0.00	$20.00		
Account Code - Validated	$5.00	$10.00		
Anonymous Call Rejection	$1.00	$7.00		
Automatic Call Back	$0.50	$7.00		
Automatic Recall	$1.00	$7.00		
Call Hold	$1.00	$7.00		
Call Forwarding Additional Path	$15.00	$30.00		
Caller ID w/Name & Number	$5.00	$10.00		
Caller ID w/Number	$2.50	$5.00		
Distinctive Ringing	$1.00	$5.00		
DNIS (Dialed Number Identification		$10.00		
Service)	$5.00			
Incoming FX	$50.00	$100.00		
Incoming FX ISP	$50.00	$100.00		
PBX Outbound Calling ID	$5.00	$10.00		
Remote Activation of Call forward	$1.00	$5.00		
Remote Call Forwarding	$10.00	$20.00		
Remote Call Forwarding Additional path	$15.00	$30.00		
Speed Dial 8	$1.00	$5.00		
Speed Dial 30	$2.00	$5.00		
Enhanced Voice Messaging (per mailbox)	$9.95	$20.00		
(9 or fewer mailboxes)			$50.00	$100.00
(10 or more mailboxes)			$95.00	$200.00
Fax Overflow	$7.95	$ 20.00		
Voice Mail (add. per mailbox)	$5.00	$10.00		
Voice Mail Pager Plus	$7.00	$20.00		

* Nonrecurring charges waived if features ordered upon initial installation of Complete Dynamic.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.13 Xspedius Complete Dynamic, (Cont'd.)

C. Optional Features, (Cont'd.)

1. Rates and Charges, (Cont'd)

	Current Monthly Recurring Charge	Maximum Monthly Recurring Charge	Current Nonrecurring Charge	Maximum Nonrecurring Charge
DS1 Optional Custom Calling Features:				
* Enhanced Feature Plan Custom Calling Features			$10.00	$20.00
Account Code - Non Validated	$0.00	$20.00		
Account Code - Validated	$5.00	$10.00		
Call Forwarding Additional Path	$15.00	$30.00		
Distinctive Ringing	$1.00	$7.00		
DNIS (Dialed Number Identification Service)	$5.00	$10.00		
Incoming FX	$50.00	$100.00		
Incoming FX ISP	$50.00	$100.00		
Remote Activation of Call forward	$1.00	$7.00		
Remote Call Forwarding	$10.00	$20.00		
Remote Call Forwarding Additional path	$15.00	$20.00		
Enhanced Voice Messaging (per mailbox)	$9.95	$30.00		
(9 or fewer mailboxes)			$50.00	$100.00
(10 or more mailboxes)			$95.00	$200.00
Fax Overflow	$7.95			
Voice Mail (additional per mailbox)	$5.00			
Voice Mail Pager Plus	$7.00			

* Nonrecurring charges waived if features ordered upon initial installation of Complete Dynamic.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.13 Xspedius Complete Dynamic, (Cont'd.)

C. Optional Features, (Cont'd.)

1. Rates and Charges, (Cont'd)

	Current Monthly Recurring Charge	Maximum Monthly Recurring Charge	Current Nonrecurring Charge	Maximum Nonrecurring Charge
PRI Optional Custom Calling Features:				
Basic Feature Plan Custom Calling Features				
Call by Call, per PRI	$50.00	$100.00		
Caller ID w/ Name & Number, PRI	$50.00	$100.00		
Caller ID w/ Number, PRI	$25.00	$50.00		
DID Termination	$5.00	$10.00		
PBX Outbound Calling ID	$5.00	$10.00		
Incoming FX	$50.00	$100.00		
Incoming FX ISP	$50.00	$100.00		
Redirecting Number on PRI	$50.00	$100.00		
Enhanced Feature Plan Custom Calling Features				
Call by Call, per PRI	$50.00	$100.00		
Incoming FX	$50.00	$100.00		
Incoming FX ISP	$50.00	$100.00		
Redirecting Number on PRI	$50.00	$100.00		
DS1/PRI Internet Features				
Client to Server News Groups (1st 25 users are included)	$0.00	$20.00	$0.00	$20.00
Additional Client to Server News Groups	$5.00 per user	$10.00	$5.00 per order	$10.00
Server to Server News Groups(per connection)	$50.00	$100.00	$50.00 per order	$100.00
Primary DNS (1st one is included in base price)	$0.00	$20.00		
Additional Primary DNS	$20.00	$50.00	$25.00 per order	$50.00
Secondary DNS (1st 20 are included in base price)	$0.00	$20.00		
Additional Secondary DNS	$10.00 each	$20.00	$10 per order	$20.00
Reverse Resolution	$10.00	$20.00	$10.00	$20.00

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.13 Xspedius Complete Dynamic, (Cont'd.)

D. Ancillary Services

1. Rates and Charges

	Current	Maximum	Current	Maximum
	Monthly Recurring Charge		Nonrecurring Charge	
Directory Listings				
Non-Published	$3.00	$10.00		
Non-Listed	$1.50	$10.00		
Each additional Directory Listing call	$2.00	$10.00		
800 Directory Assistance Listing, per 800 number	$10.00	$20.00		
Directory Assistance				
Long Distance Directory Assistance	$1.99	$10.00		
Long Distance Directory Assistance call completion	$0.50	$10.00		
Vanity Number Service				
Vanity Number, per number	$15.00	$50.00	$25.00	$50.00
Toll Free Service				
Toll Free Number	$2.00	$500.00	$250.00	$500.00
Toll Free Payphone Blocking, per number	$200.00	$400.00	$20.00	$400.00
Toll Free Blocking- NPA NXX, per number	$10.00	$40.00	$20.00	$40.00

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.13 Xspedius Complete Dynamic, (Cont'd.)

D. Ancillary Services, (Cont'd.)

1. Rates and Charges, (Cont'd.)

	Current	Maximum
Moves/Adds/Changes (MACS)	Nonrecurring Charge	
Complete Dynamic Installation	$250.00 per order	$500.00
Change to Upgrade Complete Dynamic, without premises visit	$50.00 per order	$100.00
Change to Upgrade Complete Dynamic, with premises visit	$250.00 per order	$500.00
Change to Upgrade Internet Access speed	$50.00 per ckt	$100.00
Change to Downgrade Complete Dynamic, without premises visit	$50.00 per order	$100.00
Change to Downgrade Complete Dynamic, with premises visit	$250.00, per order	$500.00
Change to add DID Trunk Termination	$50.00 per order	$100.00
Change to add Voice feature	$10.00, per order	$20.00
Change to CSR	$20.00 per order	$50.00
Change to add PRI feature	$10.00 per order	$20.00
Change to add Newsfeed	$10.00 per order	$20.00
Change to add Primary DNS	$25.00 per order	$50.00
Change to add Optional Calling Plans (LATAwide, EAS, Corridor…)	$10.00 per order	$20.00
PIC change	$5.00 per WTN	$10.00
Voice Mail installation	$10.00 per mailbox	$20.00
Voice Mail Pager Plus installation	$10.00 per mailbox	$20.00
Fax Overflow installation	$10.00 per mailbox	$20.00
Enhanced Voice Messaging 9 or less mailboxes	$50.00 per order	$100.00
Enhanced Voice Messaging 10 or more mailboxes	$95.00 per order	$200.00
Change to add Toll Free Blocking - NPA NXX, per number	$10.00 per order	$20.00
Modifications to Account Code Services		
Change to Add Additional Lines to Account Code Service	$10.00 per order	$20.00 per order
Change to Update Account Code Length	$10.00 per order	$20.00 per order
Change to Update Account Code Description	$5.00 per order	$10.00 per order
Change to Add/Delete Account Code(s) in Group	$5.00 per order	$10.00 per order
Change to Delete Account Code Service	$5.00 per order	$10.00 per order

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.9 Optional Local Exchange Services, (Cont'd.)

6.9.13 Xspedius Complete Dynamic, (Cont'd.)

E. Expiration of Term Agreement

Upon expiration of the initial term, the term agreement will automatically renew on a month-to-month basis at the monthly rates.

F. Termination Fees

Consistent with the Customer's agreement, a termination liability charge will be applicable for service rate elements provided under the Complete Dynamic term payment Plan when service is cancelled prior to the end of the chosen Term Plan. The termination fee is equal to the number of months remaining under the term agreement multiplied by the monthly rate for the Services multiplied by twenty (20) percent. The Customer is obligated to pay such charges within thirty (30) days of termination. In the event service is provided via a third party, the Customer is responsible for all cost incurred for such early termination with our service provider.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.10 Disaster Routing Service*

6.10.1 Description

Disaster Routing Service reroutes incoming calls to a predetermined alternate telephone number. Disaster Routing is available for Trunk and Voice T-1 service.

Disaster Routing Service reroutes incoming calls to a different location when the primary location experiences an out-of-service condition such as a result of a power outage or a wire cut that isolates the primary location from the Company.

The Customer may establish one call path or multiple call paths, with a maximum of 99 call paths per telephone number. The number of call paths determines how many simultaneous calls will be rerouted. The number of call paths selected may not exceed the number of trunks and/or channels associated with the trunk group and should be sized correctly based on the trunks and/or channels of the terminating location. Features may not work in conjunction with this service, such as Calling Name and Number Delivery.

The Customer is responsible for all measured or message usage or toll charges incurred in the rerouting of calls.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Disaster Routing, including but not limited to the installation, provision, performance or non-performance of Disaster Routing, shall not exceed an amount equal to the proportionate charge for Disaster Routing for the period during which the service was affected.

*This service is limited to the Company's Customers of record as of February 22, 2007.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.10 Disaster Routing Service*, (Cont'd.)

6.10.2 Rates and Charges

Current Rates and Charges

	Per Trunk Group Rerouted	
	Nonrecurring Charge	Monthly Recurring Charge
1 Call Path, 12 Month Term	$250.00	$50.00
1 Call Path; 24 Month Term	$200.00	$45.00
1 Call Path, 36 Month Term	$150.00	$40.00
1 Call Path, 60 Month Term	$150.00	$40.00

	Per Trunk Group Rerouted	
	Nonrecurring Charge	Monthly Recurring Charge
Multiple Call Paths, 12 Month Term	$250.00	$65.00
Multiple Call Path; 24 Month Term	$200.00	$55.00
Multiple Call Path, 36 Month Term	$150.00	$50.00
Multiple Call Path, 60 Month Term	$150.00	$50.00

Maximum Rates and Charges

	Per Trunk Group Rerouted	
	Monthly Recurring Charge	Nonrecurring Charge
1 Call Path, 12 Month Term	$75.00	$375.00
1 Call Path; 24 Month Term	$68.00	$300.00
1 Call Path, 36 Month Term	$60.00	$225.00
1 Call Path, 60 Month Term	$60.00	$225.00

	Per Trunk Group Rerouted	
	Monthly Recurring Charge	Nonrecurring Charge
Multiple Call Path, 12 Month Term	$98.00	$375.00
Multiple Call Path; 24 Month Term	$83.00	$300.00
Multiple Call Path, 36 Month Term	$75.00	$225.00
Multiple Call Path, 60 Month Term	$75.00	$225.00

*This service is limited to the Company's Customers of record as of February 22, 2007.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.11 PBX Digital Trunk Service*

6.11.1 Description

Digital PBX Trunk Service provides a Customer with connection to the Company switch via a DS1 digital fiber optic transmission facility operating at 1.544 Mbps. Digital PBX Trunks are provided for connection of Customer-provided PBX equipment or trunk capable key systems to the Company switch. Customers must have the ability to terminate a DS1 signal.

Each Digital PBX Trunk can be configured as an Inward, Outward or Two-Way Trunk. Inward and Two-Way Trunks may be equipped with Individual Telephone Numbers for additional charges as set forth in Section 5.2.4. Individual Telephone Numbers enable a PBX to switch an incoming call directly to the intended extension number without the need for an attendant.

Digital PBX Trunk Service may be configured into a hunt group with other Company-provided Digital PBX Trunks.

The Company will consider requests for large quantities, i.e., 97 or more trunks on an individual case basis only. Digital PBX trunks sold to qualified IBL and VersiPak® Customers may be eligible for discounted rates as indicated.

A. Flat Rate Digital PBX Trunks

Flat Rate Digital PBX Trunks (Outward, or Two-Way) allow the Customer to place unlimited outward dialed calls within the designated local calling area at no additional charge.

* Service is limited to the Company's Customers of record as of January 14, 2005.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.11 PBX Digital Trunk Service*, (Cont'd.)

6.11.2 Rates and Charges

Current Rates and Charges

	Monthly Recurring Charge	Nonrecurring Charge
Facility Charge (Applicable for 15 or less trunks)	$145.00	$0.00
-Inward, Outward, Two-Way Trunk Channel		
Month to Month	$50.60	$58.00
12 Month	$46.00	$58.00
24 Month	$36.00	$58.00
36 Month	$33.00	$58.00
Nonrecurring Connection Charge, Per Trunk		
Initial Trunk	$58.00	
Each Additional Trunk	$20.00	

Rates and Charges Per Trunk Sold to Qualified IBL or VersiPak® Customers

	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charge	$37.00	$33.50	$30.00	$27.00
Nonrecurring Charge	$0.00	$0.00	$0.00	$0.00
Move Charge	$0.00	$0.00	$0.00	$0.00
Change Charge	$79.50	$79.50	$79.50	$79.50
Restore Charge	$0.00	$0.00	$0.00	$0.00

*Service is limited to the Company's Customers of record as of January 14, 2005.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.11 PBX Digital Trunk Service*, (Cont'd.)

6.11.2 Rates and Charges, (Cont'd.)

Maximum Rates and Charges

		Monthly Recurring Charge	Nonrecurring Charge
A.	Facility Charge (Applicable for 15 or less Trunks)	$217.00	$0.00
B.	Inward, Outward, Two-Way Trunk Channel		
	Month to Month	$76.00	$87.00
	12 Month	$69.00	$87.00
	24 Month	$54.00	$87.00
	36 Month	$50.00	$87.00
	Nonrecurring Connection Charge Per Line		
	Initial Line	$87.00	$0.00
	Each Additional Line	$30.00	$0.00

Per Trunk Sold to Qualified IBL or VersiPak® Customers

	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charge	$61.00	$61.00	$55.00	$55.00
Nonrecurring Charge	$0.00	$0.00	$0.00	$0.00
Move Charge	$0.00	$0.00	$0.00	$0.00
Change Charge	$100.00	$100.00	$100.00	$100.00
Restore Charge	$0.00	$0.00	$0.00	$0.00

Where appropriate facilities do not exist, Special Construction charges will also apply.

*Service is limited to the Company's Customers of record as of January 14, 2005.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.12 Primary Rate ISDN (PRI) Service*

6.12.1 Description of Service

A. Primary Rate ISDN (PRI) Service Groups allows the Customer to connect suitably equipped ISDN Customer premises equipment (CPE) to the Company's switching equipment using a Primary Rate Interface over a digital transport facility.

Each connection of 24-channel digital transport facility to the switch provides one PRI Group as set forth below. B (bearer) Channels may have a service type of Inward only, Outward only, or Two-way directionality. Individual Telephone Numbers may be associated with Inward and Two-Way service.

One or more PRI Groups can be combined to create a PRI Serving Arrangement. With each PRI Serving Arrangement, the Customer may subscribe to all Optional PRI Service Features listed below if available.

B. Data Primary Rate ISDN (PRI) Service Groups allows Customers to connect suitably equipped ISDN Customer Premises Equipment (CPE) to the Company's switching equipment using a Primary Rate Interface, over a digital transport facility for inbound only traffic. This is non-voice service.

Each connection of a 24-channel digital transport facility to the switch provides one Primary Rate Interface or group as set forth below. B channels may have a service type of Inward only directionality. Individual Telephone Numbers may be associated with data applications. One or more Data Primary Rate ISDN (PRI) Groups can be combined to create a Data PRI serving arrangement.

*Service is limited to the Company's Customers of record as of January 17, 2006.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.12 Primary Rate ISDN (PRI) Service*, (Cont'd.)

6.12.1 Description of Service, (Cont'd.)

3. Inbound Modem Pool Service (IMPS) Primary Rate ISDN (PRI) Groups allow qualified internet service providers (ISPs) to connect suitably equipped ISDN Customer Premises Equipment (CPE) to the Company's switching equipment using a Primary Rate Interface over a digital transport facility for inbound traffic only. The Company will provide high capacity PRI service to qualified ISPs on an individual case basis.

Each connection of a 24-channel digital transport facility to the Company's switch provides one Primary Rate Interface or group as set forth below. B channels may have a service type of inward only directionality. Individual Telephone Numbers may be associated with IMPS applications. One or more IMPS PRI groups can be combined to create an IMPS PRI serving arrangement.

6.12.2 Availability

PRI Service is available only from suitably equipped central offices and is dependent upon facility availability as determined by the Company.

6.12.3 Minimum Protection Criteria

Minimum protection criteria are not specified for PRI Service because protection is inherent in the normal provisioning of service. However, the Company reserves the right to specify such criteria at a later date if appropriate.

*Service is limited to the Company's Customers of record as of January 17, 2006.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.12 Primary Rate ISDN (PRI) Service*, (Cont'd.)

6.12.4 Use of Service

A. The Customer must provide sufficient information regarding the intended use of the service to allow the Company to furnish and maintain the requested service and to ensure that the use of the service complies with all tariff regulations.

B. The Company shall not be responsible for the manner in which the use of the service will be allocated. Service requests that involve the establishment, rearrangement, release, or discontinuance of service will be accepted by the Company only from the Customer.

C. The service furnished under this schedule shall not be used for any purpose or in any manner directly or indirectly in violation of the law or in aid of any unlawful act or undertaking.

*Service is limited to the Company's Customers of record as of January 17, 2006.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.12 Primary Rate ISDN (PRI) Service*, (Cont'd.)

6.12.5 Limitations

A. PRI is available only where facilities, equipment, and operating conditions permit. The Customer is responsible for providing compatible ISDN equipment and determining compatibility of each regular and optional feature associated with its application and equipment.

B. A PRI Service Arrangement must be configured so as to not disrupt call completion in the PRI serving central office. The Company has the right upon notice to the Customer, to change arrangements to protect network integrity.

C. Individual B channels can transmit and receive voice and/or data calls up to 64 Kbps within a PRI Serving Arrangement. Calls placed to or from outside the PRI Serving Arrangement, or over the public switched network where SS7 Signaling and/or 64 Kbps Clear Channel capabilities are not deployed will be limited to 56 Kbps throughput.

D. All Customer provided equipment used to interface with PRI is required to conform with the Technical Reference Specifications as used by the Company and found in the switch vendors Technical References and subsequent revisions.

E. The Company reserves the right, in its sole discretion, and upon fifteen (15) days notice to the Customer, to discontinue provision, or increase or decrease the price of any PRI Service in the event the regulatory conditions affecting the Company's provision of PRI Service change after the Service date of the Customer. In the event the Customer does not accept the Company's rate change, the Customer may discontinue the affected PRI Service without penalty, upon fifteen (15) days written notice to the Company.

*Service is limited to the Company's Customers of record as of January 17, 2006.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.12 Primary Rate ISDN (PRI) Service*, (Cont'd.)

6.12.6 Connections

A. All PRI connections shall be made through equipment furnished by the Customer. The responsibility of the Company shall be limited to the furnishing of service up to and including the network demarcation point on the Customer's premises. The connection of Customer-provided equipment shall be on a Company-provided standard interface or its equivalent.

B. The Customer is responsible for testing its equipment or facilities to ensure that when connected to the Company's PRI Service, such equipment or facilities are operating properly and, further, that the cause of any service difficulty reported by the Customer to the Company results from the operation of equipment or facilities provided by the Company.

6.12.7 PRI Group Descriptions

A. There are three types of PRI Group services, called Group 1, Group 2 and Group 3 as set forth below. Subject to technical limitations and operating conditions, the Company will specify how many PRI Groups can be supported by a single primary D (delta/signaling) channel.

B. Where facilities and operating conditions permit, up to 20 PRI Groups may be combined into a single PRI Serving Arrangement and may be controlled by a single D channel.

C. Where facilities and operating conditions permit, the Company may provide alternate facility routing through separate D channels of a PRI Service.

*Service is limited to the Company's Customers of record as of January 17, 2006.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.12 Primary Rate ISDN (PRI) Service*, (Cont'd.)

6.12.8 Types of PRI Group Services

A. Group 1

Provide twenty-three (23) 64 Kbps B (bearer) Channels and one (1) primary 64 Kbps D (delta/signaling) channel. The B channels carry digitized Customer traffic (voice and/or data). The primary D channel is an out of band signaling channel used to control and route all of the B channel traffic of a single PRI serving Arrangement. The first group of every PRI Serving Arrangement must be a Group 1.

B. Group 2

Provides an additional twenty-three (23) 64 Kbps B (bearer) Channels and one (1) backup 64 Kbps D (delta/signaling) channel. The B channels carry digitized Customer traffic (voice and/or data). The backup D channel will control and route all of the B channel traffic of a single PRI Serving Arrangement should the primary D channel go out of service. This group is only available in conjunction with a Group 1, and only one Group 2 may be included with each PRI Serving Arrangement. The Group 2 may be any PRI Group between the second and the twentieth PRI Group in a PRI Serving Arrangement.

The Company neither expressly nor implicitly recommends nor requires that a Customer subscribe to a Group 2, regardless of the number of PRI Groups in a single PRI Serving Arrangement.

C. Group 3

Provides an additional twenty-four (24) 64 Kbps B (bearer) channels. This group is only available in conjunction with a Group 1. Multiple Group 3's may be associated with a Group 1 and included in a PRI Serving Arrangement.

*Service is limited to the Company's Customers of record as of January 17, 2006.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.12 Primary Rate ISDN (PRI) Service*, (Cont'd.)

6.12.9. Rates and Charges

Flat Rate Primary Rate ISDN (PRI) Service

Nonrecurring Charges – Initial and Each Additional	Current	Maximum
ISDN PRI Group 1	$2,000.00	$3,000.00
ISDN PRI Group 2	$1,000.00	$1,500.00
ISDN PRI Group 3	$2,000.00	$1,500.00

Current Recurring Charges	Monthly	12 Month Term	24 Month Term	36 Month Term	60 Month Term
ISDN PRI Group 1	$1,392.00	$750.00	$650.00	$550.00	$500.00
ISDN PRI Group 2	$1,442.00	$750.00	$650.00	$550.00	$500.00
ISDN PRI Group 3	$1,392.00	$750.00	$650.00	$550.00	$500.00

Maximum Recurring Charges	Monthly	12 Month Term	24 Month Term	36 Month Term	60 Month Term
ISDN PRI Group 1	$2,088.00	$1,938.00	$1,500.00	$1,350.00	$1,350.00
ISDN PRI Group 2	$2,163.00	$2,013.00	$1,575.00	$1,425.00	$1,425.00
ISDN PRI Group 3	$2,088.00	$1,938.00	$1,500.00	$1,350.00	$1,350.00

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.12 Primary Rate ISDN (PRI) Service*, (Cont'd.)

6.12.9. Rates and Charges, (Cont'd.)

Primary Rate ISDN (PRI) Data Service

Nonrecurring Charges – Initial and Each Additional	Current	Maximum
ISDN PRI Group 1	$2,000.00	$3,000.00
ISDN PRI Group 2	$1,000.00	$1,500.00
ISDN PRI Group 3	$2,000.00	$1,500.00

Current Recurring Charges	Monthly	12 Month Term	24 Month Term	36 Month Term	60 Month Term
ISDN PRI Group 1	$1,100.00	$1,025.00	$850.00	$750.00	$750.00
ISDN PRI Group 2	$1,150.00	$1,075.00	$900.00	$800.00	$800.00
ISDN PRI Group 3	$1,100.00	$1,025.00	$850.00	$750.00	$750.00

Maximum Recurring Charges	Monthly	12 Month Term	24 Month Term	36 Month Term	60 Month Term
ISDN PRI Group 1	$1,650.00	$1,538.00	$1,275.00	$1,125.00	$1,125.00
ISDN PRI Group 2	$1,725.00	$1,613.00	$1,350.00	$1,200.00	$1,200.00
ISDN PRI Group 3	$1,650.00	$1,538.00	$1,275.00	$1,125.00	$1,125.00

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.12 Primary Rate ISDN (PRI) Service*, (Cont'd.)

6.12.9. Rates and Charges, (Cont'd.)

Inbound Modem Pool Primary Rate ISDN (PRI) Service

Nonrecurring Charges – Initial and Each Additional	Current	Maximum
ISDN PRI IMPS Group 1	$2,000.00	$3,000.00
ISDN PRI IMPS Group 2	$1,000.00	$1,500.00
ISDN PRI IMPS Group 3	$2,000.00	$3,000.00

Current Recurring Charges	Monthly	12 Month Term	24 Month Term	36 Month Term	60 Month Term
ISDN PRI Group 1	$1,100.00	$1,025.00	$850.00	$750.00	$750.00
ISDN PRI Group 2	$1,150.00	$1,075.00	$900.00	$800.00	$800.00
ISDN PRI Group 3	$1,100.00	$1,025.00	$850.00	$750.00	$750.00

Maximum Recurring Charges	Monthly	12 Month Term	24 Month Term	36 Month Term	60 Month Term
ISDN PRI Group 1	$1,650.00	$1,538.00	$1,275.00	$1,125.00	$1,125.00
ISDN PRI Group 2	$1,725.00	$1,613.00	$1,350.00	$1,200.00	$1,200.00
ISDN PRI Group 3	$1,650.00	$1,538.00	$1,275.00	$1,125.00	$1,125.00

PRI Move and Change Charges

	Current	Maximum
Per Move	$1,000.00	$1,500.00
Per Change	$100.00	$150.00
Per Restoration	$1,000.00	$1,500.00

*Service is limited to the Company's Customers of record as of January 17, 2006.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.13 IBL/VersiPak® Service Packages*

6.13.1 Description

IBL and VersiPak® packages bundle voice and internet services with discounted pre-packaged long distance plans to create a value packed solution for small to medium sized business Customers. Package voice channels may be lines or analog or digital trunks. Customers may mix voice and Internet channels in any manner they choose, as long as the total channels ordered fits within each package channel guidelines and meets the Company's IBL and VersiPak® minimum service requirements.

On-Net Customers must purchase a minimum of eight (8) total channels - six (6) voice and 128K Internet.

Off-Net Customers must purchase a total of 12 channels - six (6) voice and 128K Internet - plus four (4) additional channels that may be either voice or data as selected by the Customer.

Customers may order the Company's FlexCall packages for use in conjunction with the IBL and VersiPak® packages. FlexCall packages are located in the Company's toll tariff.

*Service is limited to the Company's Customers of record as of July 20, 2005.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.13 IBL/VersiPak® Service Packages*

6.13.2 Rates and Charges

Current Rates and Charges

Package	Term	Channels	Monthly Recurring Charge
Peak	24 Months	21 - 24	$75.00
	36 Months	21 - 24	$75.00
Ascent	24 Months	16 - 20	$75.00
	36 Months	16 - 20	$75.00
Base	24 Months	8 - 15	$75.00
	36 Months	8 - 15	$75.00

Maximum Rates and Charges

Package	Term	Channels	Monthly Recurring Charge
Peak	24 Months	21 - 24	$1,200.00
	36 Months	21 - 24	$1,200.00
Ascent	24 Months	16 - 20	$1,000.00
	36 Months	16 - 20	$1,000.00
Base	24 Months	8 - 15	$800.00
	36 Months	8 - 15	$800.00

*Service is limited to the Company's Customers of record as of July 20, 2005.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.14 Business Features (M)

This service is grandfathered and is only available to existing Customers at existing locations (T)
without modification as of May 31, 2009. (T)

6.14.1 General (M)

The features in this section are provided subject to availability. Features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

6.14.2 Description of Features

A. Three Way Calling

The Three Way Calling feature allows a Customer to add a third party to an existing two-way call and form a 3-way call. The call must have been originated from outside the station group and terminate to a station within the station group. The Call Hold feature allows a Customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the Customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

B. Call Forwarding

Call Forwarding, when activated, redirects attempted terminating calls to another Customer-specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call. (M)

(M) - Certain material now found on this page was previously located on Page 69.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.14 Business Features, (Cont'd.) (M)

6.14.2 Description of Features, (Cont'd.)

B. Call Forwarding, (Cont'd.)

Call Forwarding - Busy automatically reroutes an incoming call to a Customer predesignated number when the called number is busy.

Call Forwarding - Don't Answer automatically reroutes an incoming call to a Customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding - Variable allows the Customer to choose to reroute incoming calls to another specified telephone number. The Customer must activate and deactivate this feature.

C. Call Waiting

Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

D. Distinctive Ringing

This feature enables a user to determine the source of an incoming call from a distinctive ring. The user may subscribe to a maximum of two additional telephone numbers. (M)

(M) - Certain material now found on this page was previously located on Page 70.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.14 Business Features, (Cont'd.) (M)

6.14.2 Description of Features, (Cont'd.)

E. Speed Calling

This feature allows a user to dial selected numbers using one or two digits. Up to eight numbers (single digit, or thirty numbers with two digits) can be selected.

F. Call Transfer

Call Transfer allows a Customer to receive an incoming call, then transfer the calling party to any other number.

G. Caller ID with Number Delivery

The Caller ID feature allows a Customer to see a caller's number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE.

Combined Caller ID

The Caller ID feature allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. The displayed name is the name associated with the calling party's number. Caller ID records the name, number, date and time of each incoming call - including calls that are not answered by the Customer. Caller ID service requires the use of specialized CPE - not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. (M)

(M) - Certain material now found on this page was previously located on Page 71.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.14 Business Features, (Cont'd.) (M)

6.14.2 Description of Features, (Cont'd.)

H. Continuous Redial

The Continuous Redial feature allows a Customer to automatically redial the last number dialed. This is accomplished by the Customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the Customer.

The Continuous Redial feature also allows Customers, having reached a busy number, to dial a code before hanging up. Continuous Redial feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

The following types of calls cannot be Continuously Redialed:

1. Calls to 800 Service numbers
2. Calls to 900 Service numbers
3. Calls preceded by an interexchange carrier access code
4. International Direct Distance Dialed calls
5. Calls to Directory Assistance
6. Calls to 911

I. Selective Call Forwarding

Selective Call Forwarding allows a Customer to specify a special list of a maximum of fifteen (15) telephone numbers. Incoming calls placed to the Customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally. (M)

(M) - Certain material now found on this page was previously located on Page 72.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.14 Business Features, (Cont'd.) (M)

6.14.2 Description of Features, (Cont'd.)

J. Selective Call Rejection

Selective Call Rejection enables a Customer to reject call attempts from up to fifteen (15) numbers by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the Customer from these numbers will be prevented from terminating to the Customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A Customer may also reject future calls from the directory number of the most recent call received by dialing a code after completing the call.

K. Last Call Return

The Last Call Return stores the number of the most recent incoming call (including unanswered incoming calls) to a Customer's number. This allows a Customer to dial back any missed or unanswered telephone calls. If the number dialed is busy, the Last Call Return feature continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

L. Priority Call

Priority Call allows a Customer to assign a maximum of fifteen (15) telephone numbers to a special list. The Customer will hear a distinctive ring when calls are received from telephone numbers on that list. (M)

(M) - Certain material now found on this page was previously located on Page 73.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.14 Business Features, (Cont'd.) (M)

6.14.3 Rates and Charges

Current Rates and Charges

Feature	Monthly Recurring Charge	Nonrecurring Charge
Three-Way Calling	$3.25	$13.00
Call Forwarding		
Busy	$2.90	$13.00
Don't Answer	$2.90	$13.00
Variable	$2.90	$13.00
Call Waiting	$4.35	$13.00
Distinctive Ringing		
1st Number	$6.75	$13.00
2nd Number	$2.70	$13.00
Speed Calling		
8 Numbers	$2.60	$13.00
30 Numbers	$3.25	$13.00
Call Transfer	$2.90	$13.00
Caller ID with Number Delivery	$6.75	$13.00
Combined Caller ID	$9.00	$13.00
Caller ID Blocking	$4.05	$13.00
Continuous Redial	$4.05	$13.00
Selective Call Forwarding	$4.05	$13.00
Selective Call Rejection	$4.05	$13.00
Priority Call	$4.05	$13.00
Last Call Return	$4.05	$13.00 (M)

(M) - Certain material now found on this page was previously located on Page 6, Appendix A, Current Rates.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.14 Business Features, (Cont'd.) (M)

6.14.3 Rates and Charges

Maximum Rates and Charges

Feature	Monthly Recurring Charge	Nonrecurring Charge
Three-Way Calling	$5.00	$20.00
Call Forwarding		
- Busy	$4.50	$20.00
- Don't Answer	$4.50	$20.00
- Variable	$4.50	$20.00
Call Waiting	$6.50	$20.00
Distinctive Ringing		
- 1st Number	$10.00	$20.00
- 2nd Number	$4.00	$20.00
Speed Calling		
- 8 Numbers	$4.00	$20.00
- 30 Numbers	$5.00	$20.00
Call Transfer	$4.50	$20.00
Caller ID with Number Delivery	$10.00	$20.00
Combined Caller ID	$14.00	$20.00
Caller ID Blocking	$6.00	$20.00
Continuous Redial	$6.00	$20.00
Selective Call Forwarding	$6.00	$20.00
Selective Call Rejection	$6.00	$20.00
Priority Call	$6.00	$20.00
Last Call Return	$6.00	$20.00

(M)

6.14.4 Connection Charges

Connection charges may apply when a Customer requests connection to one or more features. Multiple orders requested for the same Customer account made at the same time for the same premises will be considered as one request. These charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premises.

(M) - Certain material now found on this page was previously located on Page 77 and Page 78.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.15 Channel 12 Service (M)

This service is grandfathered and is only available to existing Customers at existing locations (T)
without modification as of May 31, 2009. (T)

6.15.1 Description (M)

Channel 12 Service is bundled service consisting of local exchange service with selected features, as defined below; a Long Distance and/or Toll Free usage allowance of 2,500 minutes per DS1/PRI facility; and Internet access. The Customer may opt for all channels to be voice applications.

Channel 12 Service is limited to Customers served from a Company switch. A minimum of 12 channels must be purchased and provisioned on a DS1/PRI access facility for a flat base fee. Additional channels may be purchased at the per channel rate, to total 24 channels per DS1/PRI access facility.

The Customer who purchases Channel 12 Service may select in any combination of line or trunk or PRI channels. PRI channels may not be combined with lines and trunks Listed below are the channel types options:

Business Exchange Lines
PBX DID Trunks
PBX DOD Trunks
PBX Combination Trunks
PBX Combination Trunks w/DID
PRI B Channel -DID Trunks
PRI B Channel -DOD Trunks
PRI B Channel -Combination Trunks
PRI B Channel -Combination Trunks w/DID
PRI D Channel (per DS1 access facility) (M)

(M) – Certain material now found on this page was previously located on Page 149.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.15 Channel 12 Service, (Cont'd.) (M)

6.15.2 Rates and Charges

The Customer who selects line based channels may order the following features at no additional charge (Included basic monthly fee): New Supplemental Features are not available. This service may only be continued for existing Customers at existing locations without modification. (T) (T)

Current Rates and Charges

A. Channel 12 Integrated

DS1/PRI access facility base rate (includes up to 12 channels) Columbia & Greenville	12 Month Term	24 Month Term	36 Month Term	Per Order Nonrecurring Charge
Initial Facility	$512.00	$461.00	$436.00	$250.00
Each Add'l Channel	$27.00	$27.00	$27.00	$250.00

B. Channel 12 Voice Only

DS1/PRI access facility base rate (includes up to 12 channels) Columbia & Greenville	12 Month Term	24 Month Term	36 Month Term	Per Order Nonrecurring Charge
Initial Facility	$512.00	$461.00	$436.00	$250.00
Each Add'l Channel	$27.00	$27.00	$27.00	$250.00

(M)

(M) – Certain material now found on this page was previously located on Page 150 and Appendix A, Current Rates, Page 29.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.15 Channel 12 Service, (Cont'd.) (M)

6.15.2 Rates and Charges, (Cont'd.)

Maximum Rates and Charges

A. Channel 12 Integrated

DS1/PRI access facility base rate (includes up to 12 channels)	12 Month Term	24 Month Term	36 Month Term	Per Order Nonrecurring Charge
Columbia & Greenville				
Initial facility	$2048.00	$2048.00	$2048.00	$1000.00
Each Add'l Channel	$200.00	$200.00	$200.00	$1000.00

B. Channel 12 Voice Only

DS1/PRI access facility base rate (includes up to 12 channels)	12 Month Term	24 Month Term	36 Month Term	Per Order Nonrecurring Charge
Columbia & Greenville				
Initial Facility	$2048.00	$2048.00	$2048.00	$1000.00
Each Add'l Channel	$200.00	$200.00	$200.00	$1000.00

5.12.3 Expiration of Term Agreement (M)

Upon expiration of the initial term, the Customer who retains the Company's service must select a current Company service offering, which may include a new term agreement. (M,T) (M,T)

(M) – Certain material now found on this page was previously located on Page 150

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.16 Business Features (M)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of October 11, 2010. (T) (T)

6.16.1 General (M)

The features in this section are provided subject to availability. Features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

6.16.2 Description of Features

A. Calling Number Delivery

This feature allows the Customer to receive the calling party's number on its station equipment. The Customer is responsible for providing the CPE required for this feature.

B. Calling Number Transmission

This feature allows the Customer to send the calling number to the called party's station equipment. The Customer can restrict transmission through the use of Caller ID Blocking Service.

C. Calling Name Delivery

Requires suitably equipped ISDN switching and terminal equipment and allows the network to pass Calling Name information (along with the calling line identification) between multiple groups within a PRI Serving Arrangement.

D. Calling Name Transmission

This feature allows the Customer to transmit its name to the called party. The Customer may restrict calling name transmission through the use of Blocking Service. (M)

(M) – Certain material now found on this page was previously located on Page 74.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.16 Business Features, (Cont'd.) (M)

6.16.2 Description of Features, (Cont'd.)

E. E911 CPN Management

This feature allows a Customer to send its calling number to the E911 dispatcher or PSAP during an emergency call.

F. CARE CPN Management

Using this feature, the Company will transmit the Customer's billing telephone number to the Customer's long distance provider. Requests to transmit individual telephone number or CPN information will be handled on an individual case basis.

G. Additional Trunk Group

This feature allows the Customer to divide a single facility into two or more trunk groups.

H. Call by Call

This feature allows the Customer to set inbound and outbound call thresholds on two-way PRIs so as to prevent call blockage in either direction.

I. Two B-Channel Transfer

This feature, applicable to Two-Way PRI Service, allows the Customer to receive a call on one B channel and transfer it to an external number using a second B channel. Upon transfer, both B channels are released.

J. Call Transfer for Trunks

This feature is available with two-way trunk service. It allows the Customer to receive a call on one trunk and transfer it to an external number using a second trunk. Upon transfer, both trunks release. This service may not be used for more than 20% of the Customer's traffic. (M)

(M) – Certain material now found on this page was previously located on Page 75 and Page 76.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.16 Business Features, (Cont'd.) (M)

6.16.3 Rates and Charges

Maximum

Feature	Monthly Recurring Charge	Nonrecurring Charge
Calling Number Delivery	$100.00	$100.00
Calling Number Transmission	$ 10.00	$ 20.00
Calling Name Delivery	$100.00	$100.00
Calling Name Transmission	$ 10.00	$ 20.00
E911 CPN Management	ICB	ICB
Additional Trunk Groups	ICB	ICB
Call by Call	ICB	ICB
Two B Channel Transfer	$ 10.00	$ 20.00
Call Transfer for Trunks	$ 10.00	$ 20.00
CARE CPN Management	ICB	ICB

Current

Feature	Monthly Recurring Charge	Nonrecurring Charge
Calling Number Delivery	$0.00	$0.00
Calling Number Transmission	$0.00	$0.00
Calling Name Delivery	$0.00	$0.00
Calling Name Transmission	$0.00	$0.00
E911 CPN Management	ICB	ICB
Additional Trunk Groups	ICB	ICB
Call By Call	ICB	ICB
Two B Channel Transfer	$0.00	$0.00
Call Transfer for Trunks	$0.00	$0.00
CARE CPN Management	ICB	ICB

6.16.4 Connection Charges

Connection charges may apply when a Customer requests connection to one or more features. Multiple orders requested for the same Customer account made at the same time for the same premises will be considered as one request. These charges may not apply if the features are ordered at the same time as other work for the same Customer account at the same premises. (M)

(M) – Certain material now found on this page was previously located on Page 78 & Appendix A, Page 7.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.17 Remote Call Forwarding (M)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of October 11, 2010.

6.17.1 Description

Remote Call Forwarding allows a Customer the ability to purchase additional Directory Numbers and to have calls to those telephone numbers forwarded on a permanent basis to a designated telephone number.

6.17.2 Conditions

A. The telephone number to which calls are forwarded is user-defined.

B. Changes to this number are made via a service order.

C. Customers can request additional paths for Remote Call Forwarding service.

D. A flat-rated monthly recurring charge applies for each main Remote Call Forwarding Directory Number and for each additional path ordered.

6.17.3 Rates and Charges, Per Line

Maximum

	Monthly Recurring Charge	Nonrecurring Charge
Remote Call Forwarding Service - Initial Path	$20.00	$20.00
Remote Call Forwarding Service - Additional Paths	$20.00	$20.00

Current

	Monthly Recurring Charges	Nonrecurring Charges
Remote Call Forwarding Service - Initial Path	$13.00	$13.95
Remote Call Forwarding Service - Additional Paths	$13.00	$13.95

(M)

(M) – Certain material now found on this page was previously located on Page 103 and Appendix A, Page 10.

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.18 Reserved Telephone Number Service (M)

This service is grandfathered and is only available to existing Customers at existing locations without modification as of October 11, 2010.

6.18.1 Description

Reserved Telephone Number Service allows the Customer to reserve a particular unassigned telephone number(s) for each access line for future use. The Company reserves the right to limit the time period for which a Reserved Telephone Number is Reserved.

Reserved Telephone Number Service is furnished subject to the availability of facilities and the requirements of exchange service as defined by the Company. The Company reserves all rights to the Reserved Telephone Numbers assigned to the Customer and may, therefore, change them if required.

6.18.2 Rates and Charges

The following charges apply to each Reserved Telephone Number:

<u>Maximum</u>		
Monthly Recurring Charge	$5.00	
Nonrecurring Charge	$60.00	
<u>Current</u>		
Monthly Recurring Charge	$0.00	
Nonrecurring Charge	$40.00	(M)

(M) – Certain material now found on this page was previously located on Page 105 and Appendix A, Page 11.

CURRENT RATES

1. Expedited Due Date Service (Section 2.16)

Per Line Analog, Digital or PBX Trunk or PRI	$250.00
Per Flex T or Power T	$500.00

2. Time and Materials Charges (Section 2.17)

Time and Materials Charge Elements

a. Initial Time and Material Charge (ITM):

Initial Time and Material Charge	$75.00

b. Additional Time and Material Charge (ATM)

Additional Time and Material Charge	$50.00 per 30 minute increment

c. Trouble Isolation Charge (TIC)

Trouble Isolation Charge	$85.00 per occurrence

d. Optional Testing and Monitoring Charge (OTM)

Optional Testing and Monitoring Charge	$300.00 per occurrence

e. Dispatch Charge

Dispatch Charge	$50.00 per occurrence

3. Order Modification Charge (Section 2.18)

Per Request	$100.00

CURRENT RATES, (CONT'D.)

4. Order Cancellation Charge (Section 2.19)

$100.00 per circuit or 25% of the monthly recurring rate for the cancelled circuit, whichever is higher

5. Connection Charge (Section 3.1)

Charge per Flat Business Line	$65.45

6. Restoral Charge (Section 3.2)

Restoral Charge	$50.00

7. Moves and Change (Section 3.3)

Move and Change Charges	Minimum Nonrecurring Charge each
Switch Configuration or Feature Addition	$50.00
Trunk Routing Configuration	$75.00

8. Primary Interexchange Carrier (PIC) Change Charge (Section 3.5) (T)

A. Application of Charges

After a Customer's initial selection of a toll carrier(s), for any change thereafter, a nonrecurring PIC Change Charge will apply.

B. Nonrecurring Charges

Per business line or trunk: $5.00 (T)

CURRENT RATES, (CONT'D.)

9. Government Emergency Telecommunications Service (Gets) (Section 2.25)

A. HPC Rates and Charges

Company offers all HPC features as a bundled set with the exception of RSVP and OA&M Data Collection and Delivery. These exceptions are separately priced and offered to the GETS IC as options.

HPC Service Preparation Charge $650.00

A one-time charge covering costs that are independent of the quantity of switches (i.e., product management, development of methods and procedures for implementation, identifying trunk groups for trunk queuing, network acceptance testing, etc.).

HPC Nonrecurring Per Switch Charge $182.00

A one-time implementation charge per end office or access tandem switch (i.e., provisioning a switch to set HPC, provision Trunk Queuing on trunk groups).

HPC Monthly Recurring Per Switch Charge $30.00

Firm-fixed monthly charge per end office or access tandem switch to cover ongoing costs (i.e., maintenance, standard operational readiness testing, resources utilization, etc.).

HPC Service Change Charge $150.00

A one-time per switch charge for any request for HPC service configuration changes, including changes to the numbers provisioned to set HPC and Trunk Queuing parameters. This charge is independent of the number of activities included in an individual switch change request.

CURRENT RATES, (CONT'D.)

9. Government Emergency Telecommunications Service (Gets) (Section 2.25), (Cont'd.)

B. OA&M Delivery Options Rates and Charges

OA&M Service Preparation Charge $455.00

A one-time charge covering costs that are independent of the quantity of switches (i.e., product management, development of methods and procedures for implementation, identifying trunk groups for trunk queuing, network acceptance testing, etc.).

OA&M Monthly Recurring Per Switch Charge $91.00

Firm-fixed monthly charge per end office or access tandem switch to cover ongoing costs (i.e., maintenance, standard operational readiness testing, resources utilization, etc.).

OA&M Service Change Charge $150.00

A one-time per switch charge for any request for OA&M service configuration changes, including changes to the numbers provisioned to set OA&M parameters. This charge is independent of the number of activities included in an individual switch change request.

CURRENT RATES, (CONT'D.)

9. Government Emergency Telecommunications Service (Gets) (Section 2.25), (Cont'd.)

C. RSVP Options Rates and Charges

RSVP Monthly Recurring Per Switch Charge $35.00

Firm-fixed monthly charge per end office or access tandem switch to cover ongoing costs (i.e., maintenance, standard operational readiness testing, resources utilization, etc.).

RSVP Nonrecurring Per Switch Charge $60.00

A one-time implementation charge per end office or access tandem switch (i.e., provisioning a switch to set RSVP.

RSVP Service Change Charge $20.00

A one-time per switch charge for any request for RSVP service configuration changes, including changes to the numbers provisioned to set RSVP parameters. This charge is independent of the number of activities included in an individual switch change request.

CURRENT RATES, (CONT'D.)

10. [Reserved for Future Use] (M)

(M)

(M) – Certain material previously found on this page is now located on Page 303.

CURRENT RATES, (CONT'D.)

10. [Reserved for Future Use] (M)

(M)

(M) – Certain material previously found on this page is now located on Page 310.

CURRENT RATES, (CONT'D.)

11. Busy Verification, Interrupt and Customer Originated Trace Services* (Section 4.3) (T)

Verification Charge, Each Request	$0.40	
Interrupt Charge, Each Request	$0.45	
Customer Originated Trace, Each Traced Call	$2.00	(N)

12. Directory Assistance Service (Section 4.4)

Directory Assistance Per Request	$0.80
National Directory Assistance, Per Request	$1.25
Call Completion, Per Request	$0.45

13. Local Operator Services (Section 4.5) (T)

Operator Dialed Calling Card	$0.80
Customer Dialed Calling Card	$0.35
Person-to-Person	$1.85
3rd Number Billed	$0.80
Collect	$0.80
All Other Operator Assistance	$0.80

* Not available to Converged Voice Service Customers. (T)

CURRENT RATES, (CONT'D.)

14. Blocking Service (Section 4.6)

Type of Blocking	Monthly Recurring Charges	Nonrecurring Charges	
Call Blocking:	$0.00	$0.00	
Toll Restriction:	$0.00 (R)	$0.00 (R)	(T)
Billing Restriction:	$0.00 (R)	$0.00 (R)	| (T)

15. Listings (Section 4.8)

Type of Listing	Monthly Recurring Charges	Nonrecurring Charges	
Main Standard Listing - Local	$0.00	$0.00	
Main Standard Listing – Foreign	$1.75	$10.00 (I)	
Additional Main Listing	$1.75	$10.00 (I)	
Additional Listing	$1.75	$10.00 (I)	
CD-ROM White Pages Listing	ICB	ICB	(N)
Extra Listing Lines	$1.75	$10.00 (I)	
Alternate Call Listing	$1.75	$10.00 (I)	
Alternate User Listing	$1.75	$10.00 (I)	
Cross Reference Listing	$1.75	$10.00 (I)	
Suite Listing	$1.75	$0.00	
Move/Change Listing (per listing)	N/A	$10.00 (I)	(T)
Late Charge (per listing)	N/A	$25.00	(T)

CURRENT RATES, (CONT'D.)

16. Non-Published Service (Section 4.9)

	Monthly Recurring Charges	Nonrecurring Charges	
Non-Published Service	$2.50	$10.00 (I)	
Move/Change Charge	N/A	$10.00 (I)	(T)
Late Charge	N/A	$25.00	(T)

17. Non-Listed Service (Section 4.10)

	Monthly Recurring Charges	Nonrecurring Charges	
Non-Published Service	$1.00	$10.00 (I)	
Move/Change Charge	N/A	$10.00 (I)	(T)
Late Charge	N/A	$25.00	(T)

18. Recorded Announcement Service (Section 4.12)

Each Completed Local Recorded Announcement Call	$0.15

19. [Reserved for Future Use]

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(M)

(M) – Certain material previously found on this page is now located on Page 311.

CURRENT RATES, (CONT'D.)

20. Hunting (Section 4.14)

A. Series Completion Hunting - All LATAs (N)

	Monthly Recurring Charge	Nonrecurring Charge	
Series Completion Hunting - Circular	$0.00	$0.00	
Series Completion Hunting - Regular	$0.00	$0.00	(N)

B. Multi-Line Hunting - All LATAs* (T)

	Monthly Recurring Charge	Nonrecurring Charge	
Multi-Line Hunting - Circular	$0.00 (R)	$0.00 (R)	
Multi-Line Hunting - Regular	$0.00 (R)	$0.00 (R)	
Multi-Line Hunting-Universal Call Distribution	$0.00 (R)	$0.00 (R)	(T)

21. [Reserved For Future Use] (M)

(M)

22. Emergency Reroute Service (Section 4.16)

Nonrecurring Charge, Per Reroute Occurrence $250.00

* Not available to Converged Voice Service Customers. (N)

(M) – Certain material previously found on this page is now located on Page 312.

CURRENT RATES, (CONT'D.)

23. Foreign Exchange Services (Section 4.19)

A. Business Expansion Service (BES) – inbound only, intraLATA only service.

Local Access Service	See Section 5.10 for Voice T1; 5.6-5.9 for VersiPak®; 5.15 for tw telecom Channel 12 Service; 5.13 for Complete Lines/Trunks	(T) (T)
Individual Telephone Numbers	See Section 5.4	
	Monthly Recurring Charge	Nonrecurring Charge
FX Premium Charge, per rate center	$40.00	$0.00
Interoffice Transport	N/C	N/C

B. Expanded Exchange Service (EES) - two way, intraLATA only service.

Local Access Service	See Section 5.10 for Voice T1; 5.6-5.9 for VersiPak®; 5.15 for tw telecom Channel 12 Service; 5.13 for Complete Lines/Trunks	(T) (T)
Individual Telephone Number	See Section 5.4	
	Monthly Recurring Charge	Nonrecurring Charge
FX Premium Charge, Per trunk, line or channel - Per PRI	$20.85 $500.00	$0.00 $0.00
Interoffice Transport	N/C	N/C

C. Intercity Switched Service (ISS)

Local Access Service	See Section 5.10 for Voice T1; 5.6-5.9 for VersiPak®; 5.15 for tw telecom Channel 12 Service; 5.13 for Complete Lines/Trunks	(T) (T)
Individual Telephone Numbers	See Section 5.4	
	Monthly Recurring Charge	Nonrecurring Charge
FX Premium Charge, per rate center	$100.00	$0.00
Interoffice Transport	Provided pursuant to Private Line Tariff or ICB	

CURRENT RATES, (CONT'D.)

23. Foreign Exchange Services (Section 4.19), (Cont'd.)

D. One Reach - one way (VirtualReach) or two way (LocalReach)

Local Access Service	See Section 5.10 for Voice T1 and Section 5.16 Converged Voice Service		(T) (N)
Individual Telephone Numbers	See Section 5.4		
	Monthly Recurring Charge	Nonrecurring Charge	
FX Premium Charge, LocalReach per DS1 Equivalent	$300.00	$0.00	
FX Premium Charge, VirtualReach, per DS1 Equivalent	$250.00	$0.00	
Interoffice Transport, LocalReach per DS1 Equivalent	$75.00	$0.00	
Interoffice Transport, VirtualReach, per DS1 Equivalent	$50.00	$0.00	
Individual Telephone Numbers Per Number	$0.20	$0.35	
Additional Rate Center, each	$25.00	$0.00	

CURRENT RATES, (CONT'D.)

24. Business Line Service (Section 5.2) (T)

A. Flat Rate Business Line Service – Grandfathered - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2010. (T)

Monthly Recurring Charges, Per Line $30.55

B. Flat Rate Business Line Service Current Rates and Charges (N)

1. Per Line Charge – Charleston Market

Term	Monthly Recurring Charge	Nonrecurring Charge
12 Month Term	$24.31	$20.00
24 Month Term	$23.21	$20.00
36 Month Term	$22.10	$20.00
60 Month Term	$21.00	$20.00

2. Per Line Charge – Columbia Market

Term	Monthly Recurring Charge	Nonrecurring Charge
12 Month Term	$7.92	$20.00
24 Month Term	$7.56	$20.00
36 Month Term	$7.20	$20.00
60 Month Term	$6.84	$20.00

3. Per Line Charge – Greenville Market

Term	Monthly Recurring Charge	Nonrecurring Charge
12 Month Term	$12.16	$20.00
24 Month Term	$11.60	$20.00
36 Month Term	$11.05	$20.00
60 Month Term	$10.50	$20.00

(N)

CURRENT RATES, (CONT'D.)

25. Analog PBX Trunk Service (Section 5.3) Service (T)

A. Analog PBX Trunk Service - Grandfathered - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2010. (T)

	Month to Month Term	12 Month Term	24 Month Term	36 Month Term
Monthly Recurring Charge Per Trunk	$56.48	$53.66	$50.83	$48.00
Nonrecurring Charge	$58.00	$58.00	$58.00	$58.00
Per Additional Trunk	$20.00	$20.00	$20.00	$20.00

B. Analog PBX Trunk Service Current Rates and Charges (N)

1. Per Trunk Charge – Charleston Market

Term	Monthly Recurring Charge	Nonrecurring Charge
12 Month Term	$24.31	$20.00
24 Month Term	$23.21	$20.00
36 Month Term	$22.10	$20.00
60 Month Term	$21.00	$20.00

2. Per Trunk Charge – Columbia Market

Term	Monthly Recurring Charge	Nonrecurring Charge
12 Month Term	$7.92	$20.00
24 Month Term	$7.56	$20.00
36 Month Term	$7.20	$20.00
60 Month Term	$6.84	$20.00

3. Per Trunk Charge – Greenville Market

Term	Monthly Recurring Charge	Nonrecurring Charge
12 Month Term	$12.16	$20.00
24 Month Term	$11.60	$20.00
36 Month Term	$11.05	$20.00
60 Month Term	$10.50	$20.00

(N)

26. Individual Telephone Numbers (Section 5.4)

Monthly Recurring Charge, Per Number	$0.15
Nonrecurring Charge, Per Number	$0.35

CURRENT RATES, (CONT'D.)

27. VersiPak® IPRI Service (Section 5.5)

A. IPRI Facility

	Monthly	12 Month Term
Monthly Recurring Charge	$75.00	$75.00

	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charge	$60.00	$60.00	$60.00

B. IPRI B Channel

	Monthly	12 Month Term
Monthly Recurring Charge	$75.00	$36.00(R)

	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charge	$27.60 (R)	$24.00	$20.40 (R)

C. VersiPak® IPRI Installation Charges

	Nonrecurring Charge
VersiPak Installation-On Net	$500.00
VersiPak Installation-Off Net	$500.00*

*Plus any applicable Off-Net Expense

CURRENT RATES, (CONT'D.)

28. Bonded Integrated Services

A. VersiPak® Mach 2 Service (Section 5.6.1)

1. Business Lines, Analog Trunks, Digital Trunks

	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charge	$33.75 (R)	$25.88 (I)	$22.50 (R)	$19.13 (R)

CURRENT RATES, (CONT'D.)

28. Bonded Integrated Services, (Cont'd.)

A. VersiPak® Mach 2 Service (Section 5.6.1), (Cont'd.)

2. PRI Channels

	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charge	$36.00(R)	$27.60(R)	$24.00(R)	$20.40(R)

3. Mach IPRI Facility

	12 Month Term	24 Month Term	36Month Term	60 Month Term
Monthly Recurring Charge	$75.00	$60.00	$60.00	$60.00

CURRENT RATES, (CONT'D.)

28. Bonded Integrated Services, (Cont'd.)

A. VersiPak® Mach 2 Service (Section 5.6.1), (Cont'd.)

4. Business Terminal

a. With and Without Telephone Number

	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charge	$33.75(R)	$25.88(R)	$22.50(R)	$19.13(R)

b. VersiPak® Mach2 Installation Charges

	Nonrecurring Charge
VersiPak Installation-On Net	$500.00
VersiPak Installation-Off Net	$500.00*

*Plus any applicable Off-Net Expense

CURRENT RATES, (CONT'D.)

28. Bonded Integrated Services, (Cont'd.)

B. VersiPak® Mach 3 Service (Section 5.6.2)

1. Business Lines, Analog Trunks, Digital Trunks

	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charge	$33.75(R)	$25.88(I)	$22.50(R)	$19.13(R)

CURRENT RATES, (CONT'D.)

28. Bonded Integrated Services, (Cont'd.)

B. VersiPak® Mach 3 Service (Section 5.6.2), (Cont'd.)

2. PRI Channels

	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charge	$36.00(R)	$27.60(R)	$24.00(R)	$20.40(R)

3. Mach IPRI Facility

	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charge	$75.00	$60.00	$60.00	$60.00

CURRENT RATES, (CONT'D.)

28. Bonded Integrated Services, (Cont'd.)

B. VersiPak® Mach 3 Service (Section 5.6.2), (Cont'd.)

4. Business Terminal

a. With and Without Telephone Number

	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charge	$33.75(R)	$25.88(R)	$22.50(R)	$19.13(R)

b. VersiPak® Mach3 Installation Charges

	Nonrecurring Charge
VersiPak Installation-On Net	$500.00
VersiPak Installation-Off Net	$500.00*

*Plus any applicable Off-Net Expense

CURRENT RATES, (CONT'D.)

29. Business Terminals (Section 5.7)

A. Business Terminal with and without Telephone Number Service - Grandfathered - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of December 1, 2010. (T)

	Monthly	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charge	$30.55	$24.31	$23.21	$22.10	21.00

B. Business Terminal Service Current Rates and Charges (N)

1. Per Terminal Charge – Charleston Market

Term	Monthly Recurring Charge	Nonrecurring Charge
12 Month Term	$24.31	$20.00
24 Month Term	$23.21	$20.00
36 Month Term	$22.10	$20.00
60 Month Term	$21.00	$20.00

2. Per Terminal Charge – Columbia Market

Term	Monthly Recurring Charge	Nonrecurring Charge
12 Month Term	$7.92	$20.00
24 Month Term	$7.56	$20.00
36 Month Term	$7.20	$20.00
60 Month Term	$6.84	$20.00

3. Per Terminal Charge – Greenville Market

Term	Monthly Recurring Charge	Nonrecurring Charge
12 Month Term	$12.16	$20.00
24 Month Term	$11.60	$20.00
36 Month Term	$11.05	$20.00
60 Month Term	$10.50	$20.00

(N)

CURRENT RATES, (CONT'D.)

29. Business Terminals (Section 5.7), (Cont'd.)

B. Business Terminal without Telephone Numbers (M)

(M)

(D)

(D)

(M) – Certain material previously found on this page is now located on Appendix A, Page 23.

See applicable current VersiPak® Rates on Page 30.

CURRENT RATES, (CONT'D.)

30. LATAwide Calling Plan (Section 5.8) (T)

Columbia LATAwide Calling Plan (T)

	Monthly Recurring Charge	Nonrecurring Charge	
Per Line, Trunk or Channel	$4.00	$0.00	
Per Voice T1	$75.00	$0.00	(T)
			(D)

Greenville LATAWide Calling Plan

	Monthly Recurring Charge	Nonrecurring Charge	(N)
Per Line, Trunk or Channel	$4.00	$0.00	|
Per Voice T1	$75.00	$0.00	(N)

CURRENT RATES, (CONT'D.)

31. VersiPak Flex® T and Power®T Products (Section 5.9) – Grandfathered - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of October 11, 2010. (T) (T)

A. VersiPak Flex® T-6

	12 Month Term	24 Month Term	36 Month Term	60 Month Term	
Monthly Recurring Charges	$550.00	$445.00	$355.00	$290.00	
Nonrecurring Charge	$500.00	$500.00	$500.00	$500.00	(T)

B. VersiPak Flex® T-12

	12 Month Term	24 Month Term	36 Month Term	60 Month Term	
Monthly Recurring Charges	$625.00	$525.00	$430.00	$365.00	
Nonrecurring Charge	$500.00	$500.00	$500.00	$500.00	(T)

C. VersiPak Flex® T-24

	12 Month Term	24 Month Term	36 Month Term	60 Month Term	
Monthly Recurring Charges	$1,150.00	$900.00	$750.00	$700.00	
Nonrecurring Charge	$500.00	$500.00	$500.00	$500.00	(T)

D. VersiPak Power® T-12 (M)

	12 Month Term	24 Month Term	36 Month Term	60 Month Term	
Monthly Recurring Charges	$1,025.00	$680.00	$550.00	$455.00	
Nonrecurring Charge	$500.00	$500.00	$500.00	$500.00	(T)

E. VersiPak Power® T-24

	12 Month Term	24 Month Term	36 Month Term	60 Month Term	
Monthly Recurring Charges	$1,350.00	$1,100.00	$950.00	$900.00	
Nonrecurring Charge	$500.00	$500.00	$500.00	$500.00	(T)

F. VersiPak Power® T-48

	12 Month Term	24 Month Term	36 Month Term	60 Month Term	
Monthly Recurring Charges	$1,600.00	$1,350.00	$1,200.00	$1,150.00	
Nonrecurring Charge	$500.00	$500.00	$500.00	$500.00	(M)

(M) – Certain material now found on this page was previously located on Appendix A, Page 27.

CURRENT RATES, (CONT'D.)

31. VersiPak Flex® T and Power®T Products (Section 5.9), (Cont'd.) Current Rates and Charges

A. VersiPak Flex® T-6 (N)

	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charges	$550.00	$426.00	$340.00	$290.00
Nonrecurring Charge	$500.00	$500.00	$500.00	$500.00

B. VersiPak Flex® T-12

	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charges	$625.00	$458.00	$375.00	$338.00
Nonrecurring Charge	$500.00	$500.00	$500.00	$500.00

C. VersiPak Flex® T-24

	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charges	$920.00	$720.00	$600.00	$560.00
Nonrecurring Charge	$500.00	$500.00	$500.00	$500.00

D. VersiPak Power® T-12 (M)

	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charges	$783.00	$550.00	$469.00	$400.00
Nonrecurring Charge	$500.00	$500.00	$500.00	$500.00

E. VersiPak Power® T-24

	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charges	$920.00	$720.00	$600.00	$560.00
Nonrecurring Charge	$500.00	$500.00	$500.00	$500.00

F. VersiPak Power® T-48

	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charges	$1,360.00	$1,148.00	$1,020.00	$978.00
Nonrecurring Charge	$500.00	$500.00	$500.00	$500.00

(N)(M)

(M) – Certain material previously found on this page is now located on Appendix A, Page 26.

CURRENT RATES, (CONT'D.)

32. Voice T-1 Service (Section 5.10)

	Monthly	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charges	ICB	$510.00	$468.00	$425.00	$404.00
Nonrecurring Charge	ICB	$500.00	$500.00	$500.00	$500.00

33. Automatic Reroute Service (Section 5.11)* (T)

	Per Trunk Group		(T)
Automatic Reroute	Monthly Recurring Charge	Nonrecurring Charge	|
6 Call Paths	$10.00	$100.00	|
12 Call Paths	$20.00	$100.00	|
18 Call Paths	$30.00	$100.00	|
24 Call Paths	$40.00	$100.00	(T)

* Not available to Converged Voice Service Customers. (N)

(D)
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(D)

CURRENT RATES, (CONT'D.)

34. [Reserved for Future Use] (M)

(M)

(M) – Certain material previously found on this page is now located on Page 306.

CURRENT RATES, (CONT'D.)

35. Complete Lines/Trunks Service (Section 5.13)

A. Nonrecurring Charges

	Month to Month	12 Month Term	24 Month Term	36 Month Term
Columbia & Greenville	$20.00	$20.00	$20.00	$20.00

B. Monthly Recurring Charges

	Month to Month	12 Month Term	24 Month Term	36 Month Term
Columbia & Greenville				
B Channel				
per Line/Trunk	$37.50	$37.50	$33.75	$31.88
D Channel				
per DS1 Access Facility	$110.00	$110.00	$ 99.00	$93.50

(D)
(D)

36. VersiPak® Lines and Trunks (Section 5.14)

A. VersiPak Business Lines or Terminals and Analog or Digital Trunks – Flat Rate

	per Line, Terminal or Trunk			
	12 Month Term	24 Month Term	36 Month Term	60 Month Term
Monthly Recurring Charge	$33.75	$25.88	$22.50	$19.13

B. VersiPak Business Lines and Trunks Installation Charges

	Nonrecurring Charge
VersiPak Installation-On Net	$500.00
VersiPak Installation-Off Net	$500.00*

*Plus any applicable Off-Net Expense

CURRENT RATES, (CONT'D.)

37. Business Line and Terminal Features (Section 4.20)

A. Recurring and Nonrecurring Charges

1. Standard Voice Service Options – Available at no additional charge on line and trunk voice services.

Feature
Calling Number Delivery
Caller ID Blocking – Per Line
Hunting (See Section 4.14) (N)
Blocking (See Section 4.6) (N)

2. Select Feature Package – Available at no additional charge to Customers purchasing lines/terminals as part of an integrated service bundle as described in Section 4. Customer may select any combination of the following features.

Feature
Three-way Calling
Call Forwarding (Busy)
Call Forwarding (Don't Answer)
Call Forwarding (Variable)
Call Waiting
8/10 Number Speed Calling
30 Number Speed Calling
Call Transfer (for Lines)
Calling Name & Number Delivery
Call Hold
Anonymous Call Rejection

3. Premium Feature Package – Available at $7.50/line Monthly Recurring Charge to Customers purchasing lines or terminals. Customer may select any combination of the following features.

Feature
All Features included in the Select Feature Package above
Remote Access to Call Forwarding
Distinctive Ringing
Continuous Redial
Selective Call Forwarding
Selective Call Rejection
Priority Call
Last Call Return

CURRENT RATES, (CONT'D.)

37. Business Line and Terminal Features (Section 4.20), (Cont'd.)

A. Recurring and Nonrecurring Charges, (Cont'd.) (N)

4. Deluxe Feature Package – Available at no additional charge to Customers purchasing business lines as part of a Converged Voice Service as described in Section 4.18. All features will be available to the Customer. The Customer will have the option to activate or deactivate any of the features per business line.

Feature
Three-way Calling
Call Forwarding (Busy)
Call Forwarding (Don't Answer)
Call Forwarding (Variable)
Call Waiting (not available when Hunting is selected)
Call Transfer (for Lines)
Calling Name & Number Delivery
Call Hold
Anonymous Call Rejection
Last Call Return

5. Custom Feature Package - Available at $7.50/line Monthly Recurring Charge to Customers purchasing business lines as part of a Converged Voice Service as described in Section 4.18. The Deluxe Feature Package described above is automatically included. In addition, the Customer may select any combination of the following features.

Feature
Remote Access to Call Forwarding
Distinctive Ringing
Continuous Redial
Selective Call Forwarding
Selective Call Rejection
Priority Call (N)

CURRENT RATES, (CONT'D.)

37. Business Line and Terminal Features (Section 4.20), (Cont'd.)

A. Recurring and Nonrecurring Charges, (Cont'd.)

6. Remote Call Forwarding - All LATAs (T)

Feature	Recurring Charges	Nonrecurring Charges
Remote Call Forwarding – Initial Path	$12.00	$0.00
Remote Call Forwarding – Addl Path	$12.00	$0.00

38. tw telecom Channel 12 Service (Section 5.15)

Greensboro and Winston-Salem Areas

tw telecom Channel 12-On-Net	12 Month Term	24 Month Term	36 Month Term	Nonrecurring Charges
DS1/PRI access facility base rate (includes up to 12 channels)	$525.00	$472.50	$446.25	$250.00, per order
Additional Channels	$16.00	$14.40	$13.60	$0.00

tw telecom Channel 12-Off-Net Colocated	12 Month Term	24 Month Term	36 Month Term	Nonrecurring Charges
DS1/PRI access facility base rate (includes up to 12 channels)	$550.00	$495.00	$467.50	$250.00, per order
Additional Channels	$16.00	$14.40	$13.60	$0.00

tw telecom Channel 12 – Off-Net	12 Month Term	24 Month Term	36 Month Term	Nonrecurring Charges
DS1/PRI access facility base rate (includes up to 12 channels)	$575.00	$517.50	$488.75	$250.00, per order
Additional Channels	$16.00	$14.40	$13.60	$0.00

CURRENT RATES, (CONT'D.)

39. Voice Mail Service (Section 4.21) (N)

Recurring and Nonrecurring Charges

A. All LATA's where available

Service is offered on a Month to Month basis.

Per Individual Mailbox (up to 100 Mail Addresses):

	Monthly Recurring Charge	Nonrecurring Charge
Basic Mailbox	$6.95	$22.00
Enhanced Mailbox	$8.95	$22.00
Deluxe Mailbox	$10.95	$22.00

40. Automatic Intercept Service (AIS)* (Section 4.22)

	Monthly Recurring Charge
Initial 3 Month Service Period	$0.00
Extended Service Period	ICB

* Not available to Converged Voice Service Customers. (N)

CURRENT RATES, (CONT'D.)

41. Digital Trunk and PRI Features (Section 4.23) (N)

A. Calling Number Delivery

	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service as part of an integrated product	Not Available	Not Available
With PRI Service as part of an integrated product	$0.00	$0.00

B. Calling Name and Number Delivery

	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service as part of an integrated product	Not Available	Not Available
With PRI Service as part of an integrated product	$50.00	$0.00
With PRI Service as part of Converged Voice Services	$50.00	$0.00

C. Calling Name and Number Transmission

	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service as part of an integrated product	$0.00	$0.00
With PRI Service as part of an integrated product	$0.00	$0.00

D. E911 CPN Management*

	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB (N)

*Included in standard configuration of Converged Voice Service.

CURRENT RATES, (CONT'D.)

41. Digital Trunk and PRI Features (Section 4.23), (Cont'd.) (N)

E. CARE CPN Management

	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB

F. Additional Trunk Groups*

	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service as part of an integrated product		
Up to 3 trunk groups	$0.00	$0.00
More than 3 trunk groups, per trunk group	$50.00	$50.00
With PRI Service as part of an integrated product		
Up to 3 trunk groups	$0.00	$0.00
More than 3 trunk groups, per trunk group	$50.00	$50.00

G. Call by Call*

	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	$0.00	$0.00

H. Two-B Channel Transfer*

	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service	Not Available	Not Available
With PRI Service as part of an integrated product	ICB	ICB

I. Call Transfer on Trunks*

	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service, as part of an integrated service	ICB	ICB
With PRI Service	Not Available	Not Available (N)

*Not available to Converged Voice Service Customers.

CURRENT RATES, (CONT'D.)

41. Digital Trunk and PRI Features (Section 4.23), (Cont'd.) (N)

J. Blocking Service - See Section 5.7 for details.

K. DNIS (Dialed Number Identification Service)

	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service	Not Available	Not Available
With PRI Service Per Trunk	$5.00	$0.00

L. Additional Route Index*

	Monthly Recurring Charges	Nonrecurring Charges
With Digital Trunk Service, as part of an integrated product		
Up to 3 route indexes per trunk group	$0.00	$0.00
More than 3 route indexes per trunk group, per route index	$50.00	$50.00
With PRI Service, as part of an integrated product		
Up to 3 route indexes per trunk group	$0.00	$0.00
More than 3 route indexes per trunk group, per route index	$50.00	$50.00

(N)

* Not available to Converged Voice Service Customers.

CURRENT RATES, (CONT'D.)

41. Digital Trunk and PRI Features (Section 4.23), (Cont'd.) (N)

M. Redirecting Number on PRI*

	Monthly Recurring Charge	Nonrecurring Charges
With Digital Trunk Service, as part of an integrated product		
Up to 3 route indexes per trunk group	$0.00	$0.00
More than 3 route indexes per trunk group, per route index	$50.00	$0.00
With PRI Service, as part of an integrated product		
Up to 3 route indexes per trunk group	$0.00	$0.00
More than 3 route indexes per trunk group, per route index	$50.00	$0.00

N. Redirected Dialed Number Identification Service (RDNIS)*

	Monthly Recurring Charge	Nonrecurring Charges
With PRI Service, where technically feasible, per T1	$50.00	$0.00

(N)

*Not available to Converged Voice Service Customers.

CURRENT RATES, (CONT'D.)

42. Converged Voice Service (Section 5.16) (N)

A. Converged Voice + Internet

All rates are applied per service location:

1. T1

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
1.5	4 - 8	$500	$550	$426	$340	$290
	9 - 12	$500	$625	$458	$375	$338
3	4 - 8	$750	$789	$617	$514	$480
	9 - 12	$750	$830	$650	$542	$505
	13 - 18	$750	$874	$684	$570	$532
	19 - 24	$750	$920	$720	$600	$560
4.5	4 - 8	$750	$678	$613	$573	$541
	9 - 12	$750	$767	$695	$647	$612
	13 - 18	$750	$867	$786	$730	$691
	19 - 24	$750	$986	$896	$830	$785
	25 - 30	$750	$1,106	$1,005	$930	$880
	31 - 36	$750	$1,226	$1,115	$1,029	$974
6*	4 - 8	$750	$768	$694	$650	$613
	9 - 12	$750	$857	$776	$724	$684
	13 - 18	$750	$957	$867	$807	$763
	19 - 24	$750	$1,076	$977	$907	$857

* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

(N)

CURRENT RATES, (CONT'D.)

42. Converged Voice Service (Section 5.16), (Cont'd.) (N)

A. Converged Voice + Internet, (Cont'd.)

2. Ethernet

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
2	4 - 8	$750	$530	$480	$447	$422
	9 - 15	$750	$619	$562	$521	$493
4	4 - 8	$750	$647	$586	$546	$516
	9 - 15	$750	$736	$668	$620	$587
	16 - 21	$750	$955	$869	$803	$760
	22 - 30	$750	$1,075	$978	$903	$855
6	4 - 8	$750	$768	$694	$650	$613
	9 - 15	$750	$857	$776	$724	$684
	16 - 21	$750	$1,076	$977	$907	$857
	22 - 30	$750	$1,196	$1,086	$1,007	$952
	31 - 37	$750	$1,316	$1,196	$1,106	$1,046
	38 - 45	$750	$1,435	$1,305	$1,206	$1,141
8	4 - 8	$750	$885	$800	$750	$706
	9 - 15	$750	$974	$882	$824	$777
	16 - 21	$750	$1,193	$1,083	$1,007	$950
	22 - 30	$750	$1,313	$1,192	$1,107	$1,045
	31 - 37	$750	$1,433	$1,302	$1,206	$1,139
	38 - 45	$750	$1,552	$1,411	$1,306	$1,234
10	4 - 8	$750	$1,002	$905	$849	$800
	9 - 15	$750	$1,091	$987	$923	$871
	16 - 21	$750	$1,310	$1,188	$1,106	$1,044
	22 - 30	$750	$1,430	$1,297	$1,206	$1,139
	31 - 37	$750	$1,550	$1,407	$1,305	$1,233
	38 - 45	$750	$1,669	$1,516	$1,405	$1,328
	46 - 50	$750	$1,809	$1,644	$1,521	$1,439

(N)

CURRENT RATES, (CONT'D.)

42. Converged Voice Service (Section 5.16), (Cont'd.) (N)

A. Converged Voice + Internet, (Cont'd.)

2. Ethernet, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
15	4 - 8	$750	$1,200	$1,083	$1,017	$958
	9 - 15	$750	$1,289	$1,165	$1,091	$1,029
	16 - 21	$750	$1,508	$1,366	$1,274	$1,202
	22 - 30	$750	$1,628	$1,475	$1,374	$1,297
	31 - 37	$750	$1,748	$1,585	$1,473	$1,391
	38 - 45	$750	$1,867	$1,694	$1,573	$1,486
	46 - 50	$750	$2,007	$1,822	$1,689	$1,597
20	4 - 8	$750	$1,394	$1,258	$1,182	$1,113
	9 - 15	$750	$1,483	$1,340	$1,256	$1,184
	16 - 21	$750	$1,702	$1,541	$1,439	$1,357
	22 - 30	$750	$1,822	$1,650	$1,539	$1,452
	31 - 37	$750	$1,942	$1,760	$1,638	$1,546
	38 - 45	$750	$2,061	$1,869	$1,738	$1,641
	46 - 50	$750	$2,201	$1,997	$1,854	$1,752
25	4 - 8	$750	$1,592	$1,436	$1,350	$1,272
	9 - 15	$750	$1,681	$1,518	$1,424	$1,343
	16 - 21	$750	$1,900	$1,719	$1,607	$1,516
	22 - 30	$750	$2,020	$1,828	$1,707	$1,611
	31 - 37	$750	$2,140	$1,938	$1,806	$1,705
	38 - 45	$750	$2,259	$2,047	$1,906	$1,800
	46 - 50	$750	$2,399	$2,175	$2,022	$1,911
30	4 - 8	$750	$1,790	$1,614	$1,518	$1,430
	9 - 15	$750	$1,879	$1,696	$1,592	$1,501
	16 - 21	$750	$2,098	$1,897	$1,775	$1,674
	22 - 30	$750	$2,218	$2,006	$1,875	$1,769
	31 - 37	$750	$2,338	$2,116	$1,974	$1,863
	38 - 45	$750	$2,457	$2,225	$2,074	$1,958
	46 - 50	$750	$2,597	$2,353	$2,190	$2,069

(N)

CURRENT RATES, (CONT'D.)

42. Converged Voice Service (Section 5.16), (Cont'd.) (N)

A. Converged Voice + Internet, (Cont'd.)

2. Ethernet, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)	Nonrecurring Charge	Monthly Recurring Charge			
			12 Months	24 Months	36 Months	60 Months
35	4 - 8	$750	$1,983	$1,788	$1,683	$1,585
	9 - 15	$750	$2,072	$1,870	$1,757	$1,656
	16 - 21	$750	$2,291	$2,071	$1,940	$1,829
	22 - 30	$750	$2,411	$2,180	$2,040	$1,924
	31 - 37	$750	$2,531	$2,290	$2,139	$2,018
	38 - 45	$750	$2,650	$2,399	$2,239	$2,113
	46 - 50	$750	$2,790	$2,527	$2,355	$2,224
40	4 - 8	$750	$2,181	$1,966	$1,851	$1,743
	9 - 15	$750	$2,270	$2,048	$1,925	$1,814
	16 - 21	$750	$2,489	$2,249	$2,108	$1,987
	22 - 30	$750	$2,609	$2,358	$2,208	$2,082
	31 - 37	$750	$2,729	$2,468	$2,307	$2,176
	38 - 45	$750	$2,848	$2,577	$2,407	$2,271
	46 - 50	$750	$2,988	$2,705	$2,523	$2,382
45	4 - 8	$750	$2,375	$2,141	$2,015	$1,898
	9 - 15	$750	$2,464	$2,223	$2,089	$1,969
	16 - 21	$750	$2,683	$2,424	$2,272	$2,142
	22 - 30	$750	$2,803	$2,533	$2,372	$2,237
	31 - 37	$750	$2,923	$2,643	$2,471	$2,331
	38 - 45	$750	$3,042	$2,752	$2,571	$2,426
	46 - 50	$750	$3,182	$2,880	$2,687	$2,537
50	4 - 8	$750	$2,573	$2,319	$2,183	$2,056
	9 - 15	$750	$2,662	$2,401	$2,257	$2,127
	16 - 21	$750	$2,881	$2,602	$2,440	$2,300
	22 - 30	$750	$3,001	$2,711	$2,540	$2,395
	31 - 37	$750	$3,121	$2,821	$2,639	$2,489
	38 - 45	$750	$3,240	$2,930	$2,739	$2,584
	46 - 50	$750	$3,380	$3,058	$2,855	$2,695

(N)

CURRENT RATES, (CONT'D.)

42. Converged Voice Service (Section 5.16), (Cont'd.) (N)

C. Converged Voice + VPN

All rates are applied per service location:

1. T1

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
1.5	4 - 8	Basic	$500	$542	$491	$458	$432
	9 - 12		$500	$631	$573	$532	$503
1.5	4 - 8	Premium	$500	$542	$491	$458	$432
3	4 - 8	Basic	$750	$657	$595	$555	$524
	9 - 12		$750	$746	$677	$629	$595
	13 - 18		$750	$846	$768	$712	$674
	19 - 24		$750	$965	$878	$812	$768
3	4 - 8	Premium	$750	$657	$595	$555	$524
	9 - 16		$750	$746	$677	$629	$595
4.5	4 - 8	Basic	$750	$777	$703	$657	$620
	9 - 12		$750	$866	$785	$731	$691
	13 - 18		$750	$966	$876	$814	$770
	19 - 24		$750	$1,085	$986	$914	$864
	25 - 30		$750	$1,205	$1,095	$1,014	$959
	31 - 36		$750	$1,325	$1,205	$1,113	$1,053
4.5	4 - 8	Premium	$750	$777	$703	$657	$620
	9 - 16		$750	$866	$785	$731	$691
	17 - 24		$750	$1,085	$986	$914	$864
6*	4 - 8	Basic	$750	$897	$811	$759	$716
	9 - 12		$750	$986	$893	$833	$787
	13 - 18		$750	$1,086	$984	$916	$866
	19 - 24		$750	$1,205	$1,094	$1,016	$960
6*	4 - 8	Premium	$750	$897	$811	$759	$716
	9 - 16		$750	$986	$893	$833	$787
	17 - 24		$750	$1,205	$1,094	$1,016	$960

* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

(N)

CURRENT RATES, (CONT'D.)

42. Converged Voice Service (Section 5.16), (Cont'd.) (N)

C. Converged Voice + VPN, (Cont'd.)

2. Ethernet

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
2	4 - 8	Basic	$750	$577	$523	$487	$460
	9 - 15		$750	$666	$605	$561	$531
2	4-10	Premium	$750	$577	$523	$487	$460
4	4 - 8	Basic	$750	$737	$667	$623	$588
	9 - 15		$750	$826	$749	$697	$659
	16 - 21		$750	$1,045	$950	$880	$832
	22 - 30		$750	$1,165	$1,059	$980	$927
4	4 - 10	Premium	$750	$737	$667	$623	$588
	11 - 20		$750	$1,045	$950	$880	$832
6	4 - 8	Basic	$750	$897	$811	$759	$716
	9 - 15		$750	$986	$893	$833	$787
	16 - 21		$750	$1,205	$1,094	$1,016	$960
	22 - 30		$750	$1,325	$1,203	$1,116	$1,055
	31 - 37		$750	$1,445	$1,313	$1,215	$1,149
	38 - 45		$750	$1,564	$1,422	$1,315	$1,244
6	4 - 10	Premium	$750	$897	$811	$759	$716
	11 - 20		$750	$1,205	$1,094	$1,016	$960
	21 - 30		$750	$1,325	$1,203	$1,116	$1,055
8	4 - 8	Basic	$750	$1,057	$955	$895	$844
	9 - 15		$750	$1,146	$1,037	$969	$915
	16 - 21		$750	$1,365	$1,238	$1,152	$1,088
	22 - 30		$750	$1,485	$1,347	$1,252	$1,183
	31 - 37		$750	$1,605	$1,457	$1,351	$1,277
	38 - 45		$750	$1,724	$1,566	$1,451	$1,372
8	4 - 10	Premium	$750	$1,057	$955	$895	$844
	11 - 20		$750	$1,365	$1,238	$1,152	$1,088
	21 - 30		$750	$1,485	$1,347	$1,252	$1,183
	31 - 40		$750	$1,724	$1,566	$1,451	$1,372

(N)

CURRENT RATES, (CONT'D.)

42. Converged Voice Service (Section 5.16), (Cont'd.) (N)

C. Converged Voice + VPN, (Cont'd.)

2. Ethernet, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
10	4 - 8	Basic	$750	$1,217	$1,099	$1,031	$972
	9 - 15		$750	$1,306	$1,181	$1,105	$1,043
	16 - 21		$750	$1,525	$1,382	$1,288	$1,216
	22 - 30		$750	$1,645	$1,491	$1,388	$1,311
	31 - 37		$750	$1,765	$1,601	$1,487	$1,405
	38 - 45		$750	$1,884	$1,710	$1,587	$1,500
	46 - 50		$750	$2,024	$1,838	$1,703	$1,611
10	4 - 10	Premium	$750	$1,217	$1,099	$1,031	$972
	11 - 20		$750	$1,525	$1,382	$1,288	$1,216
	21 - 30		$750	$1,645	$1,491	$1,388	$1,311
	31 - 40		$750	$1,884	$1,710	$1,587	$1,500
	41 - 50		$750	$2,024	$1,838	$1,703	$1,611
15	4 - 8	Basic	$750	$1,437	$1,297	$1,218	$1,148
	9 - 15		$750	$1,526	$1,379	$1,292	$1,219
	16 - 21		$750	$1,745	$1,580	$1,475	$1,392
	22 - 30		$750	$1,865	$1,689	$1,575	$1,487
	31 - 37		$750	$1,985	$1,799	$1,674	$1,581
	38 - 45		$750	$2,104	$1,908	$1,774	$1,676
	46 - 50		$750	$2,244	$2,036	$1,890	$1,787
15	4 - 10	Premium	$750	$1,437	$1,297	$1,218	$1,148
	11 - 20		$750	$1,745	$1,580	$1,475	$1,392
	21 - 30		$750	$1,865	$1,689	$1,575	$1,487
	31 - 40		$750	$2,104	$1,908	$1,774	$1,676
	41 - 50		$750	$2,244	$2,036	$1,890	$1,787
20	4 - 8	Basic	$750	$1,662	$1,499	$1,410	$1,328
	9 - 15		$750	$1,751	$1,581	$1,484	$1,399
	16 - 21		$750	$1,970	$1,782	$1,667	$1,572
	22 - 30		$750	$2,090	$1,891	$1,767	$1,667
	31 - 37		$750	$2,210	$2,001	$1,866	$1,761
	38 - 45		$750	$2,329	$2,110	$1,966	$1,856
	46 - 50		$750	$2,469	$2,238	$2,082	$1,967

(N)

CURRENT RATES, (CONT'D.)

42. Converged Voice Service (Section 5.16), (Cont'd.) (N)

C. Converged Voice + VPN, (Cont'd.)

2. Ethernet, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
20	4 - 10	Premium	$750	$1,662	$1,499	$1,410	$1,328
	11 - 20		$750	$1,970	$1,782	$1,667	$1,572
	21 - 30		$750	$2,090	$1,891	$1,767	$1,667
	31 - 40		$750	$2,329	$2,110	$1,966	$1,856
	41 - 50		$750	$2,469	$2,238	$2,082	$1,967
25	4 - 8	Basic	$750	$1,882	$1,697	$1,597	$1,504
	9 - 15		$750	$1,971	$1,779	$1,671	$1,575
	16 - 21		$750	$2,190	$1,980	$1,854	$1,748
	22 - 30		$750	$2,310	$2,089	$1,954	$1,843
	31 - 37		$750	$2,430	$2,199	$2,053	$1,937
	38 - 45		$750	$2,549	$2,308	$2,153	$2,032
	46 - 50		$750	$2,689	$2,436	$2,269	$2,143
25	4 - 10	Premium	$750	$1,882	$1,697	$1,597	$1,504
	11 - 20		$750	$2,190	$1,980	$1,854	$1,748
	21 - 30		$750	$2,310	$2,089	$1,954	$1,843
	31 - 40		$750	$2,549	$2,308	$2,153	$2,032
	41 - 50		$750	$2,689	$2,436	$2,269	$2,143
30	4 - 8	Basic	$750	$2,107	$1,900	$1,788	$1,684
	9 - 15		$750	$2,196	$1,982	$1,862	$1,755
	16 - 21		$750	$2,415	$2,183	$2,045	$1,928
	22 - 30		$750	$2,535	$2,292	$2,145	$2,023
	31 - 37		$750	$2,655	$2,402	$2,244	$2,117
	38 - 45		$750	$2,774	$2,511	$2,344	$2,212
	46 - 50		$750	$2,914	$2,639	$2,460	$2,323
30	4 - 10	Premium	$750	$2,107	$1,900	$1,788	$1,684
	11 - 20		$750	$2,415	$2,183	$2,045	$1,928
	21 - 30		$750	$2,535	$2,292	$2,145	$2,023
	31 - 40		$750	$2,774	$2,511	$2,344	$2,212
	41 - 50		$750	$2,914	$2,639	$2,460	$2,323

(N)

CURRENT RATES, (CONT'D.)

42. Converged Voice Service (Section 5.16), (Cont'd.) (N)

C. Converged Voice + VPN, (Cont'd.)

2. Ethernet, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
35	4 - 8	Basic	$750	$2,327	$2,098	$1,975	$1,860
	9 - 15		$750	$2,416	$2,180	$2,049	$1,931
	16 - 21		$750	$2,635	$2,381	$2,232	$2,104
	22 - 30		$750	$2,755	$2,490	$2,332	$2,199
	31 - 37		$750	$2,875	$2,600	$2,431	$2,293
	38 - 45		$750	$2,994	$2,709	$2,531	$2,388
	46 - 50		$750	$3,134	$2,837	$2,647	$2,499
35	4 - 10	Premium	$750	$2,327	$2,098	$1,975	$1,860
	11 - 20		$750	$2,635	$2,381	$2,232	$2,104
	21 - 30		$750	$2,755	$2,490	$2,332	$2,199
	31 - 40		$750	$2,994	$2,709	$2,531	$2,388
	41 - 50		$750	$3,134	$2,837	$2,647	$2,499
40	4 - 8	Basic	$750	$2,547	$2,296	$2,162	$2,036
	9 - 15		$750	$2,636	$2,378	$2,236	$2,107
	16 - 21		$750	$2,855	$2,579	$2,419	$2,280
	22 - 30		$750	$2,975	$2,688	$2,519	$2,375
	31 - 37		$750	$3,095	$2,798	$2,618	$2,469
	38 - 45		$750	$3,214	$2,907	$2,718	$2,564
	46 - 50		$750	$3,354	$3,035	$2,834	$2,675
40	4 - 10	Premium	$750	$2,547	$2,296	$2,162	$2,036
	11 - 20		$750	$2,855	$2,579	$2,419	$2,280
	21 - 30		$750	$2,975	$2,688	$2,519	$2,375
	31 - 40		$750	$3,214	$2,907	$2,718	$2,564
	41 - 50		$750	$3,354	$3,035	$2,834	$2,675
45	4 - 8	Basic	$750	$2,772	$2,498	$2,353	$2,216
	9 - 15		$750	$2,861	$2,580	$2,427	$2,287
	16 - 21		$750	$3,080	$2,781	$2,610	$2,460
	22 - 30		$750	$3,200	$2,890	$2,710	$2,555
	31 - 37		$750	$3,320	$3,000	$2,809	$2,649
	38 - 45		$750	$3,439	$3,109	$2,909	$2,744
	46 - 50		$750	$3,579	$3,237	$3,025	$2,855

(N)

CURRENT RATES, (CONT'D.)

42. Converged Voice Service (Section 5.16), (Cont'd.) (N)

C. Converged Voice + VPN, (Cont'd.)

2. Ethernet, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
45	4 - 10	Premium	$750	$2,772	$2,498	$2,353	$2,216
	11 - 20		$750	$3,080	$2,781	$2,610	$2,460
	21 - 30		$750	$3,200	$2,890	$2,710	$2,555
	31 - 40		$750	$3,439	$3,109	$2,909	$2,744
	41 - 50		$750	$3,579	$3,237	$3,025	$2,855
50	4 - 8	Basic	$750	$2,992	$2,696	$2,540	$2,392
	9 - 15		$750	$3,081	$2,778	$2,614	$2,463
	16 - 21		$750	$3,300	$2,979	$2,797	$2,636
	22 - 30		$750	$3,420	$3,088	$2,897	$2,731
	31 - 37		$750	$3,540	$3,198	$2,996	$2,825
	38 - 45		$750	$3,659	$3,307	$3,096	$2,920
	46 - 50		$750	$3,799	$3,435	$3,212	$3,031
50	4 - 10	Premium	$750	$2,992	$2,696	$2,540	$2,392
	11 - 20		$750	$3,300	$2,979	$2,797	$2,636
	21 - 30		$750	$3,420	$3,088	$2,897	$2,731
	31 - 40		$750	$3,659	$3,307	$3,096	$2,920
	41 - 50		$750	$3,799	$3,435	$3,212	$3,031

(N)

CURRENT RATES, (CONT'D.)

42. Converged Voice Service (Section 5.16), (Cont'd.) (N)

D. Converged Voice + VPN + Secure Internet Access

All rates are applied per service location:

1. T1

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
1.5	4 - 8	Basic	$500	$542	$491	$458	$432
	9 - 12		$500	$631	$573	$532	$503
1.5	4 - 8	Premium	$500	$542	$491	$458	$432
3	4 - 8	Basic	$750	$657	$595	$555	$524
	9 - 12		$750	$746	$677	$629	$595
	13 - 18		$750	$846	$768	$712	$674
	19 - 24		$750	$965	$878	$812	$768
3	4 - 8	Premium	$750	$657	$595	$555	$524
	9 - 16		$750	$746	$677	$629	$595
4.5	4 - 8	Basic	$750	$777	$703	$657	$620
	9 - 12		$750	$866	$785	$731	$691
	13 - 18		$750	$966	$876	$814	$770
	19 - 24		$750	$1,085	$986	$914	$864
	25 - 30		$750	$1,205	$1,095	$1,014	$959
	31 - 36		$750	$1,325	$1,205	$1,113	$1,053
4.5	4 - 8	Premium	$750	$777	$703	$657	$620
	9 - 16		$750	$866	$785	$731	$691
	17 - 24		$750	$1,085	$986	$914	$864
6*	4 - 8	Basic	$750	$897	$811	$759	$716
	9 - 12		$750	$986	$893	$833	$787
	13 - 18		$750	$1,086	$984	$916	$866
	19 - 24		$750	$1,205	$1,094	$1,016	$960
6*	4 - 8	Premium	$750	$897	$811	$759	$716
	9 - 16		$750	$986	$893	$833	$787
	17 - 24		$750	$1,205	$1,094	$1,016	$960

* T1 provisioning of 6 Mbps only supports analog lines (PRI and digital trunks are not available)

(N)

CURRENT RATES, (CONT'D.)

42. Converged Voice Service (Section 5.16), (Cont'd.) (N)

D. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

2. Ethernet

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
2	4 - 8	Basic	$750	$712	$644	$601	$568
	9 - 15		$750	$801	$726	$676	$639
2	4-10	Premium	$750	$712	$644	$601	$568
4	4 - 8	Basic	$750	$919	$831	$777	$733
	9 - 15		$750	$1,008	$913	$852	$804
	16 - 21		$750	$1,227	$1,114	$1,034	$978
	22 - 30		$750	$1,347	$1,223	$1,134	$1,072
4	4 - 10	Premium	$750	$919	$831	$777	$733
	11 - 20		$750	$1,227	$1,114	$1,034	$978
6	4 - 8	Basic	$750	$1,127	$1,018	$955	$900
	9 - 15		$750	$1,217	$1,100	$1,029	$971
	16 - 21		$750	$1,436	$1,301	$1,212	$1,145
	22 - 30		$750	$1,555	$1,410	$1,312	$1,239
	31 - 37		$750	$1,675	$1,520	$1,411	$1,334
	38 - 45		$750	$1,794	$1,630	$1,511	$1,428
6	4 - 10	Premium	$750	$1,127	$1,018	$955	$900
	11 - 20		$750	$1,436	$1,301	$1,212	$1,145
	21 - 30		$750	$1,555	$1,410	$1,312	$1,239
8	4 - 8	Basic	$750	$1,334	$1,204	$1,131	$1,065
	9 - 15		$750	$1,423	$1,286	$1,205	$1,136
	16 - 21		$750	$1,643	$1,487	$1,388	$1,310
	22 - 30		$750	$1,762	$1,597	$1,488	$1,404
8	31 - 37	Premium	$750	$1,882	$1,706	$1,587	$1,499
	38 - 45		$750	$2,001	$1,816	$1,687	$1,594
	4 - 10		$750	$1,334	$1,204	$1,131	$1,065
	11 - 20		$750	$1,643	$1,487	$1,388	$1,310
	21 - 30		$750	$1,762	$1,597	$1,488	$1,404
	31 - 40		$750	$2,001	$1,816	$1,687	$1,594

(N)

CURRENT RATES, (CONT'D.)

42. Converged Voice Service (Section 5.16), (Cont'd.) (N)

D. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

2. Ethernet, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
10	4 - 8	Basic	$750	$1,541	$1,390	$1,306	$1,231
	9 - 15		$750	$1,630	$1,472	$1,381	$1,302
	16 - 21		$750	$1,849	$1,673	$1,564	$1,475
	22 - 30		$750	$1,969	$1,783	$1,663	$1,570
	31 - 37		$750	$2,089	$1,892	$1,763	$1,665
	38 - 45		$750	$2,208	$2,002	$1,862	$1,759
	46 - 50		$750	$2,348	$2,130	$1,979	$1,870
10	4 - 10	Premium	$750	$1,541	$1,390	$1,306	$1,231
	11 - 20		$750	$1,849	$1,673	$1,564	$1,475
	21 - 30		$750	$1,969	$1,783	$1,663	$1,570
	31 - 40		$750	$2,208	$2,002	$1,862	$1,759
	41 - 50		$750	$2,348	$2,130	$1,979	$1,870
15	4 - 8	Basic	$750	$1,840	$1,659	$1,560	$1,470
	9 - 15		$750	$1,929	$1,742	$1,635	$1,541
	16 - 21		$750	$2,149	$1,943	$1,818	$1,715
	22 - 30		$750	$2,268	$2,052	$1,917	$1,809
	31 - 37		$750	$2,388	$2,162	$2,017	$1,904
	38 - 45		$750	$2,507	$2,271	$2,117	$1,998
	46 - 50		$750	$2,647	$2,399	$2,233	$2,109
15	4 - 10	Premium	$750	$1,840	$1,659	$1,560	$1,470
	11 - 20		$750	$2,149	$1,943	$1,818	$1,715
	21 - 30		$750	$2,268	$2,052	$1,917	$1,809
	31 - 40		$750	$2,507	$2,271	$2,117	$1,998
	41 - 50		$750	$2,647	$2,399	$2,233	$2,109
20	4 - 8	Basic	$750	$2,142	$1,931	$1,818	$1,712
	9 - 15		$750	$2,232	$2,014	$1,893	$1,783
	16 - 21		$750	$2,451	$2,215	$2,076	$1,957
	22 - 30		$750	$2,571	$2,324	$2,175	$2,051
	31 - 37		$750	$2,690	$2,434	$2,275	$2,146
	38 - 45		$750	$2,810	$2,543	$2,375	$2,240
	46 - 50		$750	$2,949	$2,671	$2,491	$2,351

(N)

CURRENT RATES, (CONT'D.)

42. Converged Voice Service (Section 5.16), (Cont'd.) (N)

D. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

2. Ethernet, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
20	4 - 10	Premium	$750	$2,142	$1,931	$1,818	$1,712
	11 - 20		$750	$2,451	$2,215	$2,076	$1,957
	21 - 30		$750	$2,571	$2,324	$2,175	$2,051
	31 - 40		$750	$2,810	$2,543	$2,375	$2,240
	41 - 50		$750	$2,949	$2,671	$2,491	$2,351
25	4 - 8	Basic	$750	$2,442	$2,201	$2,073	$1,952
	9 - 15		$750	$2,531	$2,283	$2,147	$2,023
	16 - 21		$750	$2,750	$2,484	$2,330	$2,196
	22 - 30		$750	$2,870	$2,593	$2,430	$2,291
	31 - 37		$750	$2,990	$2,703	$2,529	$2,385
	38 - 45		$750	$3,109	$2,812	$2,629	$2,480
	46 - 50		$750	$3,249	$2,940	$2,745	$2,591
25	4 - 10	Premium	$750	$2,442	$2,201	$2,073	$1,952
	11 - 20		$750	$2,750	$2,484	$2,330	$2,196
	21 - 30		$750	$2,870	$2,593	$2,430	$2,291
	31 - 40		$750	$3,109	$2,812	$2,629	$2,480
	41 - 50		$750	$3,249	$2,940	$2,745	$2,591
30	4 - 8	Basic	$750	$2,746	$2,475	$2,331	$2,195
	9 - 15		$750	$2,835	$2,557	$2,406	$2,266
	16 - 21		$750	$3,055	$2,758	$2,588	$2,439
	22 - 30		$750	$3,174	$2,867	$2,688	$2,534
	31 - 37		$750	$3,294	$2,977	$2,787	$2,629
	38 - 45		$750	$3,413	$3,087	$2,887	$2,723
	46 - 50		$750	$3,553	$3,215	$3,003	$2,834
30	4 - 10	Premium	$750	$2,746	$2,475	$2,331	$2,195
	11 - 20		$750	$3,055	$2,758	$2,588	$2,439
	21 - 30		$750	$3,174	$2,867	$2,688	$2,534
	31 - 40		$750	$3,413	$3,087	$2,887	$2,723
	41 - 50		$750	$3,553	$3,215	$3,003	$2,834

(N)

CURRENT RATES, (CONT'D.)

42. Converged Voice Service (Section 5.16), (Cont'd.) (N)

D. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

2. Ethernet, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
35	4 - 8	Basic	$750	$3,043	$2,742	$2,584	$2,433
	9 - 15		$750	$3,133	$2,825	$2,659	$2,504
	16 - 21		$750	$3,352	$3,026	$2,841	$2,677
	22 - 30		$750	$3,471	$3,135	$2,941	$2,772
	31 - 37		$750	$3,591	$3,245	$3,040	$2,867
	38 - 45		$750	$3,710	$3,354	$3,140	$2,961
	46 - 50		$750	$3,850	$3,482	$3,256	$3,072
35	4 - 10	Premium	$750	$3,043	$2,742	$2,584	$2,433
	11 - 20		$750	$3,352	$3,026	$2,841	$2,677
	21 - 30		$750	$3,471	$3,135	$2,941	$2,772
	31 - 40		$750	$3,710	$3,354	$3,140	$2,961
	41 - 50		$750	$3,850	$3,482	$3,256	$3,072
40	4 - 8	Basic	$750	$3,342	$3,012	$2,838	$2,672
	9 - 15		$750	$3,432	$3,094	$2,913	$2,743
	16 - 21		$750	$3,651	$3,295	$3,095	$2,917
	22 - 30		$750	$3,771	$3,404	$3,195	$3,011
	31 - 37		$750	$3,890	$3,514	$3,295	$3,106
	38 - 45		$750	$4,010	$3,623	$3,394	$3,200
	46 - 50		$750	$4,149	$3,751	$3,511	$3,311
40	4 - 10	Premium	$750	$3,342	$3,012	$2,838	$2,672
	11 - 20		$750	$3,651	$3,295	$3,095	$2,917
	21 - 30		$750	$3,771	$3,404	$3,195	$3,011
	31 - 40		$750	$4,010	$3,623	$3,394	$3,200
	41 - 50		$750	$4,149	$3,751	$3,511	$3,311

(N)

CURRENT RATES, (CONT'D.)

42. Converged Voice Service (Section 5.16), (Cont'd.) (N)

D. Converged Voice + VPN + Secure Internet Access, (Cont'd.)

2. Ethernet, (Cont'd.)

Bandwidth (Mbps)	Call Package (Number of Simultaneous Calls)		Nonrecurring Charge	Monthly Recurring Charge			
				12 Months	24 Months	36 Months	60 Months
45	4 - 8	Basic	$750	$3,645	$3,284	$3,095	$2,914
	9 - 15		$750	$3,734	$3,366	$3,169	$2,985
	16 - 21		$750	$3,954	$3,567	$3,352	$3,159
	22 - 30		$750	$4,073	$3,676	$3,452	$3,253
	31 - 37		$750	$4,193	$3,786	$3,551	$3,348
	38 - 45		$750	$4,312	$3,895	$3,651	$3,442
	46 - 50		$750	$4,452	$4,023	$3,767	$3,553
45	4 - 10	Premium	$750	$3,645	$3,284	$3,095	$2,914
	11 - 20		$750	$3,954	$3,567	$3,352	$3,159
	21 - 30		$750	$4,073	$3,676	$3,452	$3,253
	31 - 40		$750	$4,312	$3,895	$3,651	$3,442
	41 - 50		$750	$4,452	$4,023	$3,767	$3,553
50	4 - 8	Basic	$750	$3,944	$3,553	$3,349	$3,153
	9 - 15		$750	$4,034	$3,635	$3,424	$3,224
	16 - 21		$750	$4,253	$3,836	$3,606	$3,398
	22 - 30		$750	$4,372	$3,945	$3,706	$3,492
	31 - 37		$750	$4,492	$4,055	$3,805	$3,587
	38 - 45		$750	$4,611	$4,165	$3,905	$3,682
	46 - 50		$750	$4,751	$4,293	$4,021	$3,792
50	4 - 10	Premium	$750	$3,944	$3,553	$3,349	$3,153
	11 - 20		$750	$4,253	$3,836	$3,606	$3,398
	21 - 30		$750	$4,372	$3,945	$3,706	$3,492
	31 - 40		$750	$4,611	$4,165	$3,905	$3,682
	41 - 50		$750	$4,751	$4,293	$4,021	$3,792

(N)

CURRENT RATES, (CONT'D.)

42. Converged Voice Service (Section 5.16), (Cont'd.) (N)

E. Converged Services Transport

All rates are applied per service location:

1. T1

Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge			
		12 Months	24 Months	36 Months	60 Months
1.5	$0	$85	$77	$72	$68
3	$0	$170	$154	$144	$136
4.5	$0	$255	$231	$216	$204
6	$0	$340	$308	$288	$272

2. Ethernet

Bandwidth (Mbps)	Nonrecurring Charge	Monthly Recurring Charge			
		12 Months	24 Months	36 Months	60 Months
2 - 50	$0	$325	$293	$276	$260

(N)