Public Service Commission of South Carolina
Tariff Summary Sheet as of December 22, 2008

Windstream South Carolina, Inc.

Tariff Service: Local

This document is the complete version of the tariff on file and contains the following approved revisions. Detailed information is available for each revision on the Commission's E Tariff website (http://etariff.psc.sc.gov).

Revision	Date Filed	Effective Date	# of Pages
E2008-417	12/17/08	1/1/09	3
<u>Summary:</u> The purpose of this filing is to increase the rates for Local Directory Assistance Service and National & Reverse Directory Assistance Service.			
E2008-186	7/15/08	8/8/08	9
Summary: Docket 2007-129-C approved EAS between Windstream's Inman, Campobello, and Landrum exchanges, with cost recovery allowed of $.33 per month for residential and $.66 per month for business customers.			
E2008-75	4/17/08	5/1/08	2
Summary: The purpose of this filing is to increase the rates for some of the non-recurring Service Order Charges.			
E2008-48	3/20/08	4/4/08	2
Summary: This filing grandfathers the Feature Select Package, making it available only to existing customers at existing locations.			
E2008-33	2/28/08	3/13/08	4
Summary: This filing introduces a new service, Directory Assistance Call Completion			
E2007-148	9/7/07	9/21/07	2
Summary: The purpose of this revision is to add a new service designed for customers who purchase a Voice over IP switch and convert their traditional access line service to Direct Inward Dial (DID) on an ISDN PRA.			
E2007-77	6/22/07	7/6/07	3
Summary: Clarifies that Area Calling Service is for Voice only.			
E2007-74	6/15/07	7/1/07	15
Summary: Non Basic Rate Increases for various Directory Listings Services, Call Trace, On and Off Premise Mileage, Toll Denial, Per use Features, DA, and Service Order Charges			
E2007-53	5/2/07	5/16/07	2
Summary: The purpose of this filing is to add clarifying language regarding restoration of service charges.			
E2007-27	3/30/07	4/16/07	6
Summary: This is to revise the language for Vacation Rate Service to make the terms and conditions of the service consistent companywide.			

Windstream

South Carolina, Inc.

GENERAL SUBSCRIBER SERVICES TARIFF

For Telephone Service

ISSUED: July 17, 2006
BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 17, 2006

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EXPLANATION OF SYMBOLS

When changes are made in any tariff page, a revised page will be issued, canceling the tariff page affected; such changes will be identified through the use of the following symbols:

(C)	to signify changed regulations
(D)	to signify discontinued rate, regulation, or text
(I)	to signify increase
(N)	to signify new rate, regulation or text
(R)	to signify reduction
(T)	to signify change in text but no change in rate or regulation
(M)	to signify moved from one sheet to another
(0)	to signify material being obsoleted

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DEFINITION OF TERMS

ACCESS LINE

The serving central office equipment and all Company plant facilities up to and including the Company-provided Standard Network Interface. These facilities are Company provided and maintained, and provide access to and from the telecommunications network for message toll service and for local calling.

ACCESSORIES

Accessories are devices which are mechanically attached to, or used with, the facilities furnished by the Company and which are independent of, and not electrically connected to the conductors in the communications path of the telecommunications systems.

AIRLINE MILEAGE

See "Mileage and Zone Charges".

APPLICANT

A person, firm, partnership, corporation, cooperative organization, or governmental agency, requesting service from the company.

AUTHORIZED USER

A person, firm, or corporation (other than the customer) on whose premises a telephone, PBX, or private line service or channel is located and who may communicate over such channels in accordance with the terms of the tariff.

BASE RATE

A schedule rate for any form of exchange service or equivalent which does not include mileage charges.

BASE RATE AREA

A specific section of an exchange area within which primary classes of service are available without extra exchange line mileage or zone charges.

DEFINITION OF TERMS

BASIC TERMINATION CHARGE

See "Termination Charge".

BUILDING

The term "same building" is to be interpreted as a structure under one roof, or two or more structures under separate roofs but connected by passageways in which the wires or cables of the Company can be safely run, provided the plant facility requirements are not appreciably greater than would be required normally if all structures were under one roof. In those cases where there are several structures under separate roofs but connected by passageways and the plant facility requirements for furnishing telephone service are appreciably greater than would be required normally if all the structures were under one roof, the term "same building" applies individually to each of the separate structures. Pipes and conduits are not considered passageways.

BUSINESS SERVICE

Telephone service furnished to customers where the actual or obvious use is principally or substantially of a business, professional, or occupational nature.

CANCELLATION CHARGE

A charge applicable under certain conditions when application for service and/or facilities is canceled in whole or in part prior to the completion of the work involved.

CENTRAL OFFICE

A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

CENTRAL OFFICE DESIGNATION

See "Telephone Number".

CENTRAL OFFICE DISTRICT

The specific section or area served by a single central office.

DEFINITION OF TERMS

CERTIFICATE

Certificate of Public Convenience and Necessity issued by the Commission to Telephone Utilities.

CHANNEL

A channel is an electric path suitable for the transmission of telephonic communications.

CIRCUIT MEASUREMENT

See Route Measurement under "MILEAGE AND ZONE CHARGES."

CLASS OF SERVICE

A description of telephone service furnished a subscriber in terms such as:

a. For Exchange Service:

Grade of Line:	Individual line, (see also "Primary Class of Service")
Type of Rate:	Flat Rate
Character of Use:	Business or Residence
Dialing Method:	Touch Calling or Rotary

b. For Long Distance Service:

Type of Call:	Station-to-Station or Person-to-Person

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DEFINITION OF TERMS

COLLECT CALL

The procedure by which certain messages, upon request, may be reversed (charged to the called station) upon acceptance of the called station.

COMMISSION

Public Service Commission of South Carolina.

COMMUNICATIONS SYSTEMS

Communications systems are channels or other facilities which are capable, when not connected to the telecommunications system, of two-way communications between customer-provided terminal equipment or Company stations.

COMPANY

Whenever used in this tariff, "Company" refers to the Windstream South Carolina Inc., unless the context clearly indicates otherwise.

CONFORMING ANSWERING DEVICE

A conforming answering device is a customer-provided device which automatically answers incoming calls, transmits a pre-recorded message or signal, records a voice message if so designed and automatically disconnects from the line. The device may incorporate a remote interrogation function, and must incorporate an authorized protective connecting module and must bear a valid conformance number. A conformance number denotes an identifying number assigned to a particular model showing that it is in conformance with provisions set forth by the Company.

CONNECTING ARRANGEMENT

The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company or of facilities of the Company with other facilities of the Company.

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DEFINITION OF TERMS

CONNECTING COMPANY

A corporation, association, firm, or individual licensed and operating as a communications common carrier with whom the Company interchanges traffic.

CONSTRUCTION CHARGE

A separate initial charge made for construction of pole lines, circuits, facilities, etc., in excess of that contemplated under the rates quoted in the exchange tariff.

CONTINUOUS PROPERTY

A continuous plot of ground occupied by the customer which is not separated by a public thoroughfare or space occupied by others.

CUSTOMER

A person, firm, partnership, corporation, cooperative organization, governmental agency, etc., receiving service from the Company.

CUSTOMER-OWNED TERMINAL EQUIPMENT (COTE)

Devices or apparatus and their associated wiring, up to but not including the connecting block or modular jack, provided by a customer, which do not constitute a communications system, and which when connected to the communications path of the telecommunications system, are so connected either electrically, acoustically or inductively.

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DEFINITION OF TERMS

DATA ACCESS ARRANGEMENT

A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, and arrangement to identify a central office line and protective facilities and procedures to determine compliance with criteria set forth in 15.22 1.b. of this tariff.

DIRECT ELECTRICAL CONNECTION

A physical connection of the electrical conductors in the communications path.

DIRECTORY LISTING

a. The publication in the Company's directory of information relative to a customer's telephone number, by which telephone users may ascertain the call number of a desired station.

(1) Caption Listing: The listing of a customer's name without address or telephone number followed by a series of indented listings covering branches or different departments of the business.

(2) Dual-Name Listings: A directory listing consisting of a combination of names and/or initials of two persons who share the same surname and reside at the same address or of one person known by the two sets of first and/or middle names and/or initials.

(3) Foreign Exchange Listing: The listing of a customer in the alphabetical list of an exchange other than that for the exchange from which the customer is served.

(4) Free Listing: A directory listing for which no specific charge is made.

(5) Indented Listing: A directory listing indented under another listing.

(6) Reference Listing: The listing of a generally accepted name of a firm or corporation followed by a reference to another listing.

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DEFINITION OF TERMS

EXCHANGE

Central office or group of central offices, together with the customer stations and lines connected thereto, forming a local communications system furnishing means of telephonic intercommunication without toll charges between customers within a specified area, usually a single city, town or village and its environs. When an exchange includes only one central office, it is termed a single office exchange, but when it includes more than one central office, the exchange is termed a multi-office exchange.

EXCHANGE AREA

The corporate limits of the municipality or the local community area in which adequate local exchange telephone service is, or is proposed to be furnished, together with such rural areas contiguous thereto as are served, or as are proposed to be served with reasonable adequate local exchange service from the exchange in question.

EXCHANGE SERVICE

a. The general telephone service rendered in accordance with tariff provisions. Exchange Service is a general term describing as a whole the facilities provided for local intercommunication, together with the right to originate and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this tariff.

(l) Flat Rate Service: A classification of exchange service furnished a customer under tariff provisions, for which a stipulated charge is made, regardless of the amount of use.

(2) Foreign Central Office Service: A classification of exchange service furnished under tariff provisions by means of a circuit connecting a customer's main station or private branch exchange system with a central office other than the regularly serving customers within the area in which the station is located, but within the same exchange service area.

(3) Foreign Exchange Service: A classification of exchange service furnished under tariff provisions by means of a circuit connecting a customer's main station or private branch exchange system with a central office of an exchange other than that which regularly serves the exchange area in which the customer is located.

4) Individual Line Service: A classification of exchange service furnished under tariff provisions which provide that only one main station shall be served by the circuit connecting such station with the central office.

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DEFINITION OF TERMS

EXTENDED AREA SERVICE

A type of telephone service furnished under tariff provisions whereby customers of a given exchange may complete calls to, and, where provided by the tariff, receive messages from one or more exchanges without the application of long distance message telecommunications charges.

EXTRA EXCHANGE LINE MILEAGE

See "Mileage and Zone Charges."

EXTRA EXCHANGE ZONE PLAN

See "Mileage and Zone Charges."

FACILITIES

All property, means and instrumentalities owned, operated, leased, licensed, used, furnished, or supplied for, by or in connection with the rendition of telephone service.

FLAT RATE SERVICE

See "Exchange Service".

DEFINITION OF TERMS

FOREIGN CENTRAL OFFICE

Any central office other than that which serves the area in which the customer is located.

FOREIGN CENTRAL OFFICE MILEAGE

See "Mileage and Zone Charges".

FOREIGN CENTRAL OFFICE SERVICE

See "Exchange Service."

FOREIGN EXCHANGE

Any other exchange but that in which the customer is located.

FOREIGN EXCHANGE LISTING

See "Directory Listing".

FOREIGN EXCHANGE MILEAGE

See "Mileage and Zone Charges".

FOREIGN EXCHANGE SERVICE

See "Exchange Service".

GRADE OF SERVICE

A term used in describing exchange service with regard to the number of main telephones which may be connected to one central office line.

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DEFINITION OF TERMS

INDENTED LISTING

See "Directory Listing".

INITIAL SERVICE PERIOD

The minimum period of time for which service, facilities and equipment are provided.

INTERCEPTING SERVICE

A service arrangement whereby a person calling a disconnected or discontinued telephone number is informed that, the called telephone number has been discontinued, or disconnected, or changed to another number, or that calls are received by another telephone.

INTEREXCHANGE CHANNEL

That portion of a channel which connects stations in two or more exchanges.

JOINT USER SERVICE

A classification of exchange service furnished to a joint user, in connection with customer's exchange service. A joint user is a person, firm, or corporation sharing the customer's exchange service in accordance with tariff provisions, but who would not otherwise be entitled to the use of the service.

LINE

See "Exchange Line".

LISTING

See "Directory Listing".

LOCAL CALLING AREA

See "Local Service Area".

DEFINITION OF TERMS

LOCAL MESSAGE

See "Message".

LOCAL SERVICE

Telephone service furnished between customer's station locations within the same exchange area.

LOCAL SERVICE AREA

The area within which telephone service is furnished customers under a specific schedule of exchange rates and without toll charges. A local service area may include one or more exchange service areas.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

a. The furnishing of facilities for telecommunication between stations in different local service areas in accordance with regulations and system of charges specified in this tariff.

(1) Person-to-Person Call

A service whereby the person originating the call specified to the Company operator a particular person to be reached, a particular mobile station to be reached through a Miscellaneous Common Carrier attendant, or a particular station, department or office to be reached through a PBX attendant.

(2) Station-to-Station Call

A service whereby the person originating the call either dials the telephone number desired, or gives to the Company operator the telephone number of the desired station, Miscellaneous Common Carrier connecting circuit, Centrex, PBX, or PBX station which is reached directly rather than through a PBX attendant, or gives only the name and address under which such number is listed, and does not specify a particular person to be reached through a Miscellaneous Common Carrier attendant, nor a particular station, department or office to be reached through a PBX or Centrex attendant.

DEFINITION OF TERMS

MAINTENANCE OF SERVICE CHARGE

The charge made for keeping in repair, telephone equipment or facilities under the provisions of Section 15 in this tariff.

MESSAGE

a. A communication between two stations. Messages may be classified as follows:

(1) Local Message: A communication between stations within the same local service area.

(2) Toll Message: A communication between stations in different local service areas for which a toll charge is made.

MILEAGE AND ZONE CHARGES

a. A charge applying for the use of part of all of a line furnished by the Company.

(1) Airline Measurement: The shortest distance between two points.

(2) Extra Exchange Line Mileage or Zone Charges: A charge applying, in addition to the base rate, for service when a customer's main station, PBX or Centrex system is outside the base rate area but is located within the exchange area.

(3) Extension Line Mileage: The measurement applying on an extension line, for the use of which a circuit charge is made in accordance with tariff provisions.

(4) Foreign Central Office Mileage: The measurement applying to a line within the exchange connecting a customer's main station, PBX or Centrex system with a central office other than that from which he would normally be served, for the use of which a separate charge is made in addition to the base rate, plus zone charges if applicable.

(5) Foreign Exchange Mileage: The measurement applying to a line connecting a customer's main station, PBX or Centrex system with a central office of an exchange other than that from which the customer would normally be served, for the use of which a separate charge is made in addition to the base rate, plus zone charges if applicable.

(6) Route Measurement: The actual length of a circuit between two points. Also referred to as "circuit measurement."

(7) Tie Line Mileage: The measurement upon which the rate for tie lines is based in accordance with tariff provisions.

DEFINITION OF TERMS

MINIMUM CONTRACT PERIOD

The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

MISCELLANEOUS COMMON CARRIERS

Miscellaneous Common Carriers, as defined in Part 21 of the Federal Communications Commission Rules, are communications common carriers which are not engaged in the business of providing either a public landline message telephone service or public message telegraph service.

MOBILE TELEPHONE SERVICE

A Communication service through a land radiotelephone base station.

NETWORK CONTROL SIGNALING

The transmission of signals used in the telecommunications system which perform functions such as supervision (control status, and charging signals), address signaling (dialing), calling and called number identification, audible tone signals (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

NON-PUBLISHED TELEPHONE

An exchange station which has the listing omitted from both the telephone directory and directory assistance records at the customer's request.

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DEFINITION OF TERMS

PERSON-TO-PERSON CALL

See "Long Distance Message Telecommunications Service".

PERSON

Any corporation, company, person, partnership, firm, associated or any cooperative non-profit membership corporation or limited dividend or mutual association now or hereafter created.

PLANT

Property which is necessary to provide service to the public as set forth in the various fixed capital accounts of the Uniform System of Accounts for telephone companies.

PREMISES

a. The term "same premises" (except in connection with inside moves) shall be interpreted to mean:

(1) The building or buildings, together with the surrounding land occupied as, or used in the conduct of, one establishment, business, residence, or a combination thereof, and not intersected by a public road.

(2) The portion of the building occupied by the customer, either in the conduct of his business or residence, or a combination thereof, and not intersected by a public corridor or by space occupied by others.

(3) The continuous property operated as a single farm whether or not intersected by a public road.

b. In connection with inside moves, the term "same premises" is to be interpreted to mean the building or portion of a building occupied as a unit by the customer in the conduct of his business or as a residence, or a combination thereof, and not intersected by a public road, a corridor or space occupied by others.

DEFINITION OF TERMS

PRIMARY CLASS OF SERVICE

Any of those classes of exchange service which the Company undertakes to furnish at any point within the base rate area at a rate common to all applicants for the same class. Primary classes of service may be furnished at points outside a base rate area at base rates plus zone charges.

PRIVATE LINE SERVICE

As opposed to exchange service, this refers to channels and equipment furnished to a customer for direct communication between various points without access to the Company's exchange switching network.

PRIVATE TELEPHONE NUMBER

See "Non-published Number".

PRIVATE RIGHT-OF-WAY

A facility route granted to the Company on or over private property.

RATE CENTERS

Points upon which the airline distances for the determination of message toll telephone rates are based. In general, each city, town, or locality is designated as a rate center except that certain small towns and localities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest.

REFERENCE LISTING

See "Directory Listing".

RESIDENCE SERVICE

Exchange service furnished to customers where the actual or obvious use is for domestic purposes.

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DEFINITION OF TERMS

ROTARY SERVICE

An arrangement whereby two or more lines furnished to a customer are equipped so that calls to the first number are automatically completed to the first non-busy line in the sequence. Lines beyond the first line are referred to as "auxiliary lines".

ROUTE MEASUREMENT

See "Mileage and Zone Charges".

SAME BUILDING

See "Building".

SAME PREMISES

See "Premises".

SECRETARIAL LINES

Extension station lines or main station lines of patrons of a telephone answering bureau which terminate in telephone answering facilities on the premises of the bureau so as to permit the bureau to answer incoming calls on such lines.

SELECTIVE RINGING

See "Ringing"

SERVICE

The act or means of supplying communication to the public.

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DEFINITION OF TERMS

SERVICE CONNECTION CHARGE

A non-recurring charge applying to the establishment of basic telephone service for a subscriber and certain additions to that service.

SERVICE POINT

The term "Service Point" when used in connection with customer-provided communications channels denotes the point on the customer's premises where channels provided by or furnished to the customer are terminated in switching equipment used, at least in part, for communications with stations or customer-provided terminal equipment.

SPECIAL REVERSED CHARGE TOLL SERVICE

A service plan by which a customer can offer his out-of-town customers in selected exchanges the privilege of calling him without payment of toll charges and without having to request that charges be reversed.

STANDARD NETWORK INTERFACE

a. The Standard Network Interface is a standard Registration Program jack or equivalent provided by the Company as a part of exchange access, WATS, or Private Line Services.

b. The Standard Network Interface will be located inside the subscriber premises.

c. All premises services will connect to the telecommunications network through the Standard Network Interface. For existing installation, the protector or point where facilities enter a customer's premises is to be established as the end of such service. Going forward, a Company-provided Standard Registration Program jack is to be used as the point of connection to the Telecommunications network. All newly constructed customer premises will be provided with a Standard Network Interface.

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DEFINITION OF TERMS

SUBSCRIBER

Any person, firm, partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the Company under the provisions and regulations of its tariff.

SUSPENSION OF SERVICE

An arrangement made at the request of the customer, or initiated by the Company for violation of tariff regulations by the customer, for temporarily discontinuing service without terminating the service agreement or removing the telephone equipment from the customer's premises.

SYSTEM

The coordinated facilities, including central office equipment, outside plant and customer instrumentalities, used to provide telephone service to the public.

TARIFF

The rates, charges, rules and regulations adopted and filed by the Company and approved by the Commission.

TELECOMMUNICATIONS SERVICES

The various services offered by the Company as specified in this General Subscriber Services Tariff.

TELEPHONE COMPANY

A person, firm, partnership, cooperative organization, or corporation engaged in the business of furnishing telephone service to the public under the jurisdiction of the Public Service Commission of South Carolina.

TELEPHONE NUMBER

A designation assigned to a telephone station or private branch exchange necessary for placing calls to the telephone station or private branch exchange and for identification in the assessment of message charges, etc.

DEFINITION OF TERMS

TELETYPEWRITER EXCHANGE SERVICE

The furnishing of facilities for typewritten and data communication between teletypewriter exchange service stations.

TEMPORARY DISCONNECTION

An arrangement made at the request of the customer for temporarily discontinuing service without terminating the contract or removing the telephone equipment from the customer's premises.

TERMINATION CHARGE

A charge applies under certain conditions, when a contract for service is terminated by the customer before the expiration of the minimum contract period.

TIE LINE

See "Exchange Line".

TIE LINE MILEAGE

See "Mileage and Zone Charges".

TOLL LINE

For the purpose of distinguishing between certificates for exchange area and for toll lines, a toll line is a "line" as herein defined used in the transmission of communication between any two or more exchanges, as distinguished from inter-office trunks between individual central offices within a single exchange area.

TOLL MESSAGE (LONG DISTANCE MESSAGE)

See "Message".

TOLL SERVICE

See "Long Distance Message Telecommunications Service".

DEFINITION OF TERMS

TOUCH CALLING SERVICE

See "Exchange Service".

TWX

See "Teletypewriter Exchange Service".

USOC

Uniform Service Order Code.

UTILITY

Any person as herein defined engaged in supplying telephone service to the public in South Carolina.

WIDE AREA TELEPHONE SERVICE (WATS)

The furnishing of facilities for telephone communication between wide area service access line and other exchange and toll station telephones in the area prescribed in the tariff.

ZONE

One of a series of specified areas, beyond the base rate area of an exchange, in which service is furnished at rates in addition to base rates. See "Mileage and Zone Charges".

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Little Rock, Arkansas

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S2. GENERAL REGULATIONS

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S2. GENERAL REGULATIONS

S2.1 APPLICATION

The regulations specified herein are applicable to all communication services offered in this tariff by Windstream South Carolina, Inc., herein after referred to as the Company. Additional regulations, where applicable, pertaining to specific service offerings accompany such offerings in various sections of this tariff.

S2.2 LIMITATIONS AND USE OF SERVICE

S2.2.1 Use of Customer's Service

a. Facilities are furnished for the use of the customer, employees, agents or representatives of the customer or members of the customer's domestic establishment, and except as the use of the service may be extended, in addition to other service which may be separately ordered to joint users, patrons of hospitals or of hotels, members of clubs, students living in quarters furnished by schools, colleges or universities, to persons temporarily subleasing a customer's residential premises, or to tenants living in retirement complexes.

b. Except as otherwise provided in this tariff, service furnished by the Company is intended only for communications in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, firm or corporation for use, or in the collection, transmission or delivery of any communication for others. This prohibition shall not apply to a customer who is engaged as a communications common carrier for message telegraph communications.

c. In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavoidableness of errors incident to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions and limitations herein specified.

d. No subscriber may use any service listed in any part of this Tariff, including but not limited to such call management features as the various call forwarding features, conferencing and bridging capabilities, for the purpose of allowing the subscriber or any other telephone user to avoid usage, message or toll charges, whether flat rated or usage based, that would otherwise be applicable.

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S2. GENERAL REGULATIONS

S2.2 LIMITATIONS AND USE OF SERVICE (continued)

S2.2.2 Establishment of Identity

a. The calling party shall establish him identity in the course of any communication as often as may be necessary.

b. The calling party shall be solely responsible for establishing the identity of the person or station with whom connection is made at the called location.

S2.2.3 Authorized Attachments

a. All lines, required for a particular service are furnished by the Telephone Company and as expressly provided in this Tariff, no equipment, lines or instruments or any apparatus not furnished by the Telephone Company may be attached thereto or connected physically or inductively or otherwise connected to the facilities of the Telephone Company, except as provided below:

b. Customer-provided protective circuitry or terminal equipment may be connected at the customer's premises to facilities furnished by the Company for use with exchange telecommunications service in accordance with Part 68 of the Federal Communications Commissions Rules and Regulations.

c. Direct electrical connection of customer-owned equipment is not permitted on coin telephone service.

d. The customer shall notify the Company of his intention to connect registered or grandfathered protective circuitry or terminal equipment in advance of such connection and shall notify the Company when such protective circuitry or terminal equipment is permanently disconnected. The customer shall provide the Company the registration number and ringer equivalence number for the protective circuitry or terminal equipment.

e. The customer shall be responsible for the payment of Company charges as specified below, where a service difficulty or trouble report results from the customer-provided equipment or system.

f. Maintenance Service Charge (See Section 15)

S2. GENERAL REGULATIONS

S2.2 LIMITATIONS AND USE OF SERVICE (continued)

S2.2.4 Miscellaneous Devices Provided by the Customer

a. The provisions of 2.2.3 preceding shall not be construed or applied to bar a customer from using devices which serve his convenience in his use of the facilities of the Company in the service for which they are furnished under this tariff, provided any such device so used would not endanger the safety of Company employees or the public; damage, require change in or alteration of, or involve direct electrical connection to, the equipment or other facilities of the Company; or interfere with the proper functioning of such equipment or facilities; or impair the operation of the telephone system or the teletypewriter system; or otherwise injure the public in its use of the Company's services.

b. Devices provided by the customer to obtain quietness or privacy may be used in conjunction with the telephone instrument furnished to the customer by the Company, provided any such device does not involve direct electrical connection to the equipment of the Company or require any change in or alteration of such equipment, or interfere with its proper functioning, or damage it in any way.

b. Except as otherwise provided in this tariff, nothing herein shall be construed to permit the use of a recording device or of a device to interconnect any line or channel of the Company with any other communication line or channel of the Company or of any other person.

S2.2.5 Broadcast of Recordings of Telephone Conversations

The provisions of S2.2.3 preceding shall not apply to the broadcasting of a recording of a telephone conversation during the period of recording provided that, in the interest of protecting the privacy of telephone service, the recording is made in accordance with the regulations governing connection with customer provided voice recording equipment as specified in this tariff.

S2.2.6 Recorded Public Announcements

a. Use of Company facilities or service in connection with automatic answering service, automatic answering and recording service, recorder-coupler service or miscellaneous service for recorded public announcements are subject to the following conditions:

(l) For purposes of identification, customers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message, the name of the organization or individual responsible for the service and the address at which the service is provided, unless the address of the organization or individual named in the announcement is shown in the currently distributed telephone directory.

(2) Private telephone numbers will not be furnished for use with recorded public announcements.

(3) Failure to comply with the provisions of this tariff shall be cause for termination of the service.

S2. GENERAL REGULATIONS

S2.2 LIMITATIONS AND USE OF SERVICE (continued)

S2.2.7 Limited Communication

The Company reserves the right to limit the length of communication when necessary because of a shortage of facilities caused by emergency conditions.

S2.2.8 Transmitting Messages

The Company will not transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

S2.2.9 Unlawful Use of Service

The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will be discontinued if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of the law. The Company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of the law.

S2.2.10 Cancellation of Service for Cause

a. The Company may without notice either suspend service or terminate the customer's contract without suspension of services or following a suspension of service, disconnect the service and remove any of its equipment from the customer's premises, for any of the following reasons:

(1) Abandonment of the service.

(2) Failure of a subscriber to make suitable deposit as required by this tariff.

(3) Impersonation of another with fraudulent intent.

(4) Non-payment of any sum due for exchange, long distance, or other services.

(5) Use of service in such a way as to impair or interfere with the service of other customers. Such improper use includes, but is not limited to, the use of telephone service by a customer or with his permission in connection with a plan or contrivance to secure a large volume of telephone calls to be directed to such customer at or about the same time which may result in preventing, obstructing, or delaying the telephone service of others.

(6) Abuse or fraudulent use of service including:

(a) The use of service or facilities of the Company to transmit a message or to locate a person, or otherwise to give or obtain information without payment of the charge applicable for the service;

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S2. GENERAL REGULATIONS

S2.2 LIMITATIONS AND USE OF SERVICE (continued)

S2.2.10 Cancellation of Service for Cause (continued)

a. (6) (continued)

(b) The obtaining, or attempting to obtain, or assisting another to obtain or attempt to obtain, long distance message telecommunications service by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service;

(c) The use of service or facilities of the Company for a call or calls anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment or harass another;

(d) The use of profane or obscene language;

(e) The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

(7) The Company reserves the right to cancel any contract for service with and to discontinue service to any subscriber who uses any service listed in any part of this Tariff, including but not limited to such call management features, conferencing and bridging capabilities, for the purpose of allowing the subscriber or any other telephone user to avoid usage, message or toll charges, whether flat rated or usage based, that would otherwise be applicable.

(8) Any other violation of the Company's regulations.

b. The Company reserves the right to cancel any contract for service with and to discontinue service to any person who uses or permits the use of obscene, profane or grossly abusive language over or by means of the Company's facilities, and who, after reasonable notice fails, neglects or refuses to cease and refrain from such practice or to prevent the same, and to remove its property from the premises of such a person.

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S2. GENERAL REGULATIONS

S2.3 ESTABLISHMENT AND FURNISHING OF SERVICE

S2.3.1 Availability of Facilities

a. The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the provision of such service.

b. The rates and charges quoted in this tariff provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs.

c. When excessive costs are involved for the construction of facilities, charges for such construction will be determined in accordance with the regulations as set forth in Section 5, "Charges Applicable Under Special Conditions", except as otherwise specified.

S2.3.2 Application for Service

a. Any applicant for service may be required to sign an application form requesting the Company to furnish the service in accordance with rates, charges, rules and regulations from time to time in force and effect.

b. The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former customers of the Company who are indebted for previous service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness.

c. If telephone service is established and it is subsequently determined that either condition in b, above exists, the Company may suspend or disconnect such service until satisfactory arrangements have been made for the payment of prior indebtedness.

d. When an application for service and facilities, or requests for additions, rearrangements, relocations or modifications of service and equipment are canceled in whole or in part prior to the completion of the work involved, the applicant is required to reimburse the Company for all expense incurred in handling the request before notice of cancellation is received. Such charges, however, are not to exceed all charges which would apply if the work involved in complying with the request had been completed.

Any costs due to a rearrangement of equipment caused by a suspension of a portion of the service will be borne by the customer.

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S2. GENERAL REGULATIONS

S2.3 ESTABLISHMENT AND FURNISHING OF SERVICE (continued)

S2.3.2 Application for Service (continued)

e. When a customer requests a change in location of all or a part of the facilities covered by his application for service or request for addition, rearrangements, or modifications of his existing service and equipment prior to completion of the work involved, he is required to pay the difference between the total cost and expenses incurred by the Company in completing the work involved and that which would have been incurred had the final location of the facilities been specified initially.

S2.3.3 Application of Rates for Business and Residence Service

a. The determination as to whether customer service should be classified as business or residence is based mainly on the character of use to be made of the service. Although, in general, business rates apply at business locations and residence rates apply at residence locations, residence service will not be furnished at business locations except as provided in c(5) following.

b. In general, business rates apply whenever the use of the service is primarily or substantially of a business, professional, institutional or otherwise occupational nature, where the service is located on a premises whose main use is nonresidential. Examples of locations at which business rates apply are:

(1) At offices, stores, factories, mines, and all other places of a strictly business nature.

(2) At houses or apartments where rooms are rented or boarders are taken or both, and in halls and offices of hotels and apartment houses. However, when it is clearly evident that the service located in the customer's house or in an owner's, manager's or occupant's private rooms or apartment is to be used primarily for the domestic purposes of the customer, then residence rates apply.

(3) At quarters occupied by clubs and fraternal societies, public, private, or parochial schools, hospitals, libraries and other institutions, and in churches. However, at locations, such as fraternity houses where members of the organization lodge, or lodge and board within the building, residence rates apply.

(4) At tool houses or construction offices of contractors engaged in the reconditioning or remodeling of any structure whether the structure is to be used for business or residence purposes upon completion of the work.

(5) At residence locations in the same building as the customer's business establishment or at residence locations adjacent to the subscriber's place of business when it is not evident that the telephone located in the residence is to be employed primarily for residence use.

(6) At all other locations where the subscriber's primary use of the service is for business purposes.

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S2. GENERAL REGULATIONS

S2.3 ESTABLISHMENT AND FURNISHING OF SERVICE (continued)

S2.3.3 Application of Rates for Business and Residence Service (continued)

c. In general, residence rates apply when the use of the service is of a domestic nature or is located on a premises whose main use is residential and provided that service is not used substantially for business purposes. Examples of locations of which residence rates apply are:

(1) At private residences.

(2) At private apartments in hotels, boarding houses, college dormitories, and hospitals when separate main station service is provided in such apartments and where the use of the service is confined to the domestic use of the customer.

(3) At the place of residence of a clergyman, physician, nurse, dentist, veterinary surgeon or other medical practitioner or Christian Science practitioner. Abbreviated titles such as "Dr.", "Rev.", "Judge", "Professor", are not considered business designations.

(4) In a private stable or garage when it is strictly a part of the customer's domestic establishment. Also, residence extensions are permitted in barns if the use of the service for any business purpose is only incidental. Separate exchange service or extension station service furnished at commercial farm locations for business use are classified as and charged for as business service.

(5) Residential secretarial lines may be terminated in telephone answering facilities at telephone answering bureaus.

d. Changes from business service to residence service are made only in the event of a change in the customer's arrangements which would entitle him to a residence classification of his service, as specified in c. above.

A change of service classification from business to residence requires a number change.

e. Changes from Business service to residence service are made only in the event of a change in the customer’s arrangements which would entitle him to a residence classification of his service, as specified above.

When it is determined that a customer with residence service is using that service in such manner that it should be classified and charged for as business service under the provisions of b. above, the Company may disconnect the customer's service in the event he refuses to permit his service to be classified as business service and to pay the business rate.

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S2. GENERAL REGULATIONS

S2.3 ESTABLISHMENT AND FURNISHING OF SERVICE (continued)

S2.3.4 Transfer of Service Between Customers

a. Service previously furnished one customer may be assumed by a new customer upon due notice of cancellation, or in the case of abandonment, provided there is no lapse in the rendition of service. Such transfers are subject to service connection charge regulations and may be arranged for in either of two ways.

(1) If the new customer, fully understanding the regulations governing the service and the status of the account, willingly assumes all obligations thereunder, future bills are then rendered to him without an adjustment to or from any particular date, with the Company arranging for the requested change in billing and directory listing.

(2) If the new customer does not wish to assume payment of the old account, a new service application is taken and an adjustment in billing is made to and from the date the transfer is EFFECTIVE.

b. Under either method of transfer, the reassignment of the old telephone number to the service of the new party is arranged for only after the former customer has given his consent to its use, and then only when, in the judgment of the Company, there exists no relationship, business or otherwise, between the old and new customers, and when in the judgment of the Company a change in the telephone number is not required.

c. When a relationship does exist, business or otherwise, between the old and new customer, the reassignment of the old telephone number will not be permitted unless all charges due under the current account have been paid, and then only when in the judgment of the Company a change in the telephone number is not required.

d. The charges applicable for transfers of service as indicated above are the same as the service connection charges as specified in Section 4 of this Tariff.

S2. GENERAL REGULATIONS

S2.3 ESTABLISHMENT AND FURNISHING OF SERVICE (continued)

S2.3.5 Initial Service Periods

a. Unless otherwise specified, the initial service period for all services offered in this tariff is one month commencing with the date of installation of the service.

b. For services furnished with initial service periods exceeding one month, the applicable initial service period is the number of months indicated in parentheses following the basic termination charge listed in that section of the tariff containing the service offered.

c. The initial service period relates to each applicable unit of service, either on the initial or subsequent installations.

d. For Landrum and Campobello

The initial service period for directory listings, where the listing actually appears in the directory, is the directory period or a minimum of one year. The initial service period for directory listings which do not appear in the directory is one month. If notification to discontinue a listing is received after the directory close, it will be treated as a listing appearing in the book.

e. For Landrum and Campobello

For all services furnished with initial service periods exceeding one month, the applicable initial service period is the number of months indicated in brackets following the basic termination charge listed in that section of this tariff containing the service offered.

S2. GENERAL REGULATIONS

S2.3 ESTABLISHMENT AND FURNISHING OF SERVICE (continued)

S2.3.6 Floor Space, Electric Power and Operating at the Customer's Premises

a. The customer is responsible for the provision and maintenance, at his expense, of all suitable space and floor arrangements, including but not limited to adequate lighting, proper relative humidity and temperature control, required on his premises for communication facilities provided by the Company in connection with services furnished to the customer by the Company. Any power outlets and commercial power required for the operation of such facilities shall be provided by, and at the expense of, the customer.

b. Except as may be specified elsewhere in this tariff, all operating required for the use of communications facilities provided by the Company at the customer's premises will be performed at the expense of the customer, and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.

S2.3.7 Provision and Ownership of Directories

Telephone directories distributed from time to time by the Company, remain the property of the Company and shall not be mutilated and shall be surrendered upon request. No binder, holder, insert or auxiliary cover or attachment of any kind not furnished by the Company shall be attached to the directories owned by the Company, except that this prohibition shall not apply to a customer-provided binder, holder, insert, or auxiliary cover which is not so attached as to impede reference to essential service information or otherwise interferes with service.

S2. GENERAL REGULATIONS

S2.3 ESTABLISHMENT AND FURNISHING OF SERVICE (continued)

S2.3.8 Provisions and Ownership of Telephone Numbers

Telephone numbers are the property of the Company and are assigned to the service furnished the customer. The customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company, and no right to the continuance of service through any particular central office. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the customer, whenever the Company deems it necessary to do so in the conduct of its business.

S2.3.9 Maintenance and Repairs

All ordinary expense of maintenance and repairs, unless otherwise specified in this tariff, is borne by the Company. In case of damage, loss, theft, or destruction of any of the Company's property due to the negligence or willful act of the customer or other persons authorized to use the service, and not due to ordinary wear and tear or causes beyond the control of the customer, the customer shall be required to pay the expense incurred by the Company in connection with the replacement of the property damaged, lost, stolen, or destroyed, or the expense incurred in restoring it to its original condition.

S2.3.10 Company Facilities at Hazardous or Inaccessible Locations

Where service is to be established at a location that would involve undue hazards, or where accessibility is impracticable to employees of the Company, the customer may be required to install and maintain the Company's equipment and facilities in a manner satisfactory to the Company, any renumeration to be based on the conditions involved.

S2.3 ESTABLISHMENT AND FURNISHING OF SERVICE (continued)

S2.3.11 Work Performed Outside Regular Working Hours

The rates and charges specified in this tariff contemplate that work in connection with furnishing or rearranging service be performed during regular working hours. Whenever a customer requests that work necessarily required in the furnishing or rearranging of his service be performed outside the Company's regular working hours or that once begun be interrupted, so that the Company incurs costs that would not otherwise have been incurred, the customer may be required to pay, in addition to the other rates and charges specified in this tariff, the amount of additional costs incurred by the Company as a result of the customer's special requirements.

S2.3.12 Termination of Service

a. Termination of Service by the Company

(1) Violation of any of the regulations contained in this tariff on the part of the customer may be regarded as sufficient cause for termination of the customer's service.

(2) When the service is terminated on the initiative of the Company because of violation of its regulations by the customer, the regulations stipulated below for termination of service at the customer's request apply.

(3) The Company may refuse to furnish or continue to furnish service hereunder, if such service would be used for a purpose other than that for which it is provided or when its use interferes with or impairs, or would interfere with or impair, any other service rendered to the public by the Company.

b. Termination of Service at Customer's Request

Service may be terminated at any time upon reasonable notice from the customer to the Company. Upon such termination the customer shall be responsible for the payment of all charges due. This includes all charges due for the period service has been rendered plus any unexpired portion of an initial service period or applicable termination charges, or both.

S2. GENERAL REGULATIONS

S2.3 ESTABLISHMENT AND FURNISHING OF SERVICE (continued)

S2.3.13 Vacation Rate Service **(T)**

a. General

(1) Upon request, a subscriber to business or residence service may arrange for the temporary suspension of such service for a period of no less than one (1) month, nor more than twelve (12) months in duration. More than one suspension may be permitted during any calendar year, provided at least one month's full service charges are paid between each period of suspension. Suspension of service is available on a subscriber's complete service or on such portion thereof as can be suspended. **(C)** **(C)** **(D)** **(D)**

(2) No outward or inward service is provided during the period of suspension. Calling card or third number long distance charges may not be charged to a number that is on temporary suspension or vacation rates. **(C)** **(C)**

(3) The charge for the total suspension period may be collected in advance. **(T)**

b. Application of Charges

(1) The charge for service during the period of suspension is 50 percent of the rate regularly charged. **(C)** **(D)** **(D)**

(2) Service charges will not be applied for the suspension or restoration or service. **(N)**

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S2. GENERAL REGULATIONS

S2.3 ESTABLISHMENT AND FURNISHING OF SERVICE (continued)

S2.3.13 Suspension of Business and Residence Service (continued)

S2.3.14 Ringer Limitations

a. Except as provided herein, one ringer is provided for each station and such ringer is located at the station. If additional ringers are desired, or if the ringer is not located at the station, such ringers will be provided as specified for in Section 14 of this tariff. Where two ringers per main station cannot be furnished on a rural line with one or more extension stations, the ringer may be located away from a station without additional charge provided the ringer remains in the same building as the main station.

b. The number of ringers directly connected to the line (including that furnished with the main station) is limited to four per main station in the case of individual lines, and to one per main station in the case of rural lines.

c. Ordinarily in connection with individual line and Centrex station line service, a ringer is permanently connected to the line. However, at the customer's request, a ringer cut-off may be provided at rates applicable in Section 14 of this Tariff.

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S2. GENERAL REGULATIONS

S2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES

S2.4.1 Advance Payments

a. An applicant for service or facilities may be required to pay in advance of installation an amount not to exceed applicable service connection, installation or other non-recurring charges plus charges for one month of service. (Refer to Section S4.2.2 Schedule of Charges.) The amount of this advance payment will be credited to the subscriber's account after service is established. Where construction charges are applicable the payment thereof may be required before construction begins.

b. The amount of any advance payment collected is credited to the subscriber's account after service is established.

c. In addition to the advance payment specified in the preceding paragraph, an applicant for telephone service (the furnishing of which involves an unusual installation expense) may, if it is deemed necessary by the Company in safeguarding its interests, be required to make an advance payment of such proportion of the estimated cost as is to be borne by the applicant in addition to such service connection charges as are applicable.

d. The amount of any advance payment collected because of unusual installation expense is credited to the applicant's account as applying against the construction or installation charge. If the amount of such advance payment collected is in excess of the proportion of such costs to be borne by the applicant, the amount of excess is either returned to the customer or credited to his account.

S2.4.2 Deposits

a. The Company may, in order to safeguard its interest, require an applicant for or customer to its services to make a suitable deposit to be held by the Company as a guarantee of the payment of charges. Any such deposit may be held during the continuance of the service as security for the payment of any and all amounts accruing for the service.

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S2. GENERAL REGULATIONS

S2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (continued)

S2.4.2 Deposits (continued)

b. Except as otherwise specified in the Company's appropriate tariffs, the amount of such deposit generally shall not exceed the amount of charges for service established to accrue for a period of two (2) months.

c. Interest shall be paid by the Company upon such deposits at the rate approved by the South Carolina Public Service Commission, payable annually for the time such deposits were held by the Company and the customer was served by the Company. Such interest shall be calculated to December 1 of each year, and the payment shall be made by credit to customer's account on the January billing.

d. The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation or constitutes a waiver or modification of the regular practices of the Company providing for the discontinuance of service for nonpayment of any sums due the Company.

S2. GENERAL REGULATIONS

S2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (continued)

S2.4.3 Payment for Service

a. The customer is responsible for payment of all charges in conjunction with the services furnished him including collect long distance messages which have been accepted at the customer's telephone and long distance messages originating at the customer's station. If objection is not received by the Company within ten days after the bill is rendered, the account shall be deemed correct and binding upon the subscriber.

b. The customer shall pay on a monthly basis in advance or shall pay on demand all charges for service and equipment and shall pay on demand all charges for long distance service. Special billing arrangements may be established for services provided to certain Governmental agencies.

c. Bills are due upon receipt and are payable at the Company's Business Office or at any agency duly authorized to receive such payments.

d. Failure to receive a bill does not relieve the customer of the responsibility for payment in accordance with the provisions set forth herein.

e. Should service be suspended for non-payment of charges, it will be restored only as provided under "Restoration Charge" in Section 4 of this tariff.

f. When the service has been disconnected for non-payment, the service agreement is considered to have been terminated. Reestablishment of service may be made only upon the execution of a new service agreement which is subject to the provisions of this tariff.

g. At its discretion, the Company may restore or re-establish service which has been suspended or disconnected for non-payment of charges, prior to payment of all charges due. Such restoration or re-establishment shall not be construed as a waiver of any rights to suspend or disconnect service for non-payment of any such or other charges due and unpaid or for the violation of the provisions of this tariff; nor shall the failure to suspend or disconnect service for non-payment of any past due account or accounts operate as a waiver or estoppel to suspend or disconnect service for non-payment of such account or of any other past due account.

h. A maximum of one and one-half percent (1-1/2%) may be added to any unpaid balance brought forward from the previous billing date to cover the cost of collection and carrying accounts in arrears.

ISSUED: July 17, 2006
BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 17, 2006

S2. GENERAL REGULATIONS

S2.4 PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (continued)

S2.4.4 Allowance for Interruptions

When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the customer or the failure of the facilities provided by the customer, a pro rata adjustment of the fixed monthly charges involved will be allowed, upon request of the customer, for the service and facilities rendered useless and inoperative by reason of the interruption during the time said interruption continues in excess of twenty-four hours from the time it is reported to or detected by the Company, except as otherwise specified in this tariff. For the purpose of administering this regulation, every month is considered to have thirty days.

S2.4.5 Provision for Certain Local Taxes and Fees

a. Windstream South Carolina, Inc.

In the event that a municipality or political subdivision collects or receives any payment or payments from the Company for or by reason of the use of the streets, alleys, or public places of the municipality or political subdivision or for any license, privilege, franchise, inspection or other similar tax, fee or payment whether in a lump sum or at a flat rate, or based on receipts or otherwise, the aggregate amount of such payments will be billed insofar as practicable, pro rata to the exchange customers within such municipality or political subdivision, provided, however, the foregoing shall not apply to Ad Valorem taxes nor to the amount of any tax, fee or payment received by a municipality or political subdivision pursuant to an ordinance, agreement or arrangement in effect as of June 4, l965.

ISSUED: July 17, 2006
BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 17, 2006

S2. GENERAL REGULATIONS

S2.5 LIABILITY OF THE COMPANY

S2.5.l Service Irregularities

a. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in the transmission, or failures or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error, or defect in transmission or defect or failure in facilities occurs.

b. The liability for service irregularities caused by customer provided equipment shall rest at all times with the customer.

S2.5.2 Use of Facilities of Other Connecting Carriers

When suitable arrangements can be made, facilities of other connecting carriers may be used in conjunction with the Company's facilities in establishing connections to points not reached by this Company's facilities. Neither this Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

S2.5.3 Indemnifying Agreement

The Company shall be indemnified and saved harmless by the customer or customers against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with or using in connection with, facilities furnished by the Company, apparatus, and systems of the customer; and against all other claims arising out of any act of omission of the customer in connection with the facilities provided by the Company.

S2. GENERAL REGULATIONS

S2.5 LIABILITY OF THE COMPANY (continued)

S2.5.4 Errors in Telephone Directories

a. The Company, except as provided herein, assumes no liability for damages claimed on account of errors or omission from its directories and, in accepting listings as prescribed by applicants or customers, will not assume responsibility for the result of their publication in the directory.

Claims for damages on account of interruptions to service due to errors or omissions in directory listings will be limited to an amount equivalent to such proportion of the customer's service as is affected, the maximum liability not to exceed one-half the monthly service charges for the period from the date of issuance of the directory in which the error occurred to the date of issuance of a new directory containing the proper listing.

b. In the case of additional or joint user listings in the alphabetical section of the directory for which a charge is made, the Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues.

S2.5.5 Period for the Presentation of Claims

The Company shall not be liable for damages or statutory penalties in any case where a claim is not presented in writing within sixty days after the alleged delinquency occurs.

S2. GENERAL REGULATIONS

S2.5 LIABILITY OF THE COMPANY (continued)

S2.5.6 Equipment in Explosive Atmosphere

a. The Company does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by an other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said equipment so provided.

b. The Company may require each customer to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.

c. The customer shall furnish, install and maintain sealed conduit with explosive-proof fittings between this equipment and points outside the hazardous area where connection may be made with regular facilities of the Company. The customer may be required to install and maintain this equipment within the hazardous area if, in the opinion of the Company, injury or damage to Company employees or property might result from installation or maintenance by the Company.

S2.5.7 Defacement of Premises

The Company is not liable for any defacement of or damage to the premises of a customer resulting from the furnishing of service or the attachment of the instruments, apparatus and associated wiring furnished by the Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of employees of the Company.

ISSUED: July 17, 2006
BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 17, 2006

S2. GENERAL REGULATIONS

S2.6 OBLIGATION OF THE COMPANY

S2.6.l Obligation to Furnish Service

a. The Telephone Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.

S2.7 SPECIAL PROMOTIONS

S2.7.1 Regulations

a. The Company may offer special promotions of new or existing services or products. These promotions will be offered on a completely non-discriminatory basis with each subscriber in the classification of service and area for which the promotion is offered having an equal opportunity for participation, subject to the availability of products, services and facilities.

b. Upon initial availability in a particular exchange of Windstream custom calling feature(s), service(s), or combinations thereof, the Company may elect to waive the nonrecurring charges and up to the first two month's recurring charges for customers subscribing to such service(s) or feature(s) for a period of up to sixty days following the date on which such service(s), feature(s), or combinations thereof, become available in that exchange. If a promotion or a waiver for such feature(s), service(s) or combinations thereof is in effect for all customers in the customer's class of service at the time the customer orders the feature(s) or service(s), the general promotion or waiver will apply instead of this waiver. A subscriber may not participate in both this waiver and a concurrent general promotion or waiver for the feature(s) ordered. Appropriate notice of these promotional initiatives will be provided to the Commission.

S2.8 CONTRACT SERVICE ARRANGEMENTS

Contract Service Arrangements (CSA) may be furnished in lieu of existing tariff offerings. CSA's may be developed by the Company and, at the Company's discretion, offered on a case-by-case basis taking into account special customer considerations including, but not limited to, volume or term commitments, bundled services, in response to a competitive offering. Individual case basis (ICB) rates and terms will be offered to the Customer in writing and a contract entered into between the Company and the Customer.

S2.9 SPECIAL SERVICE ARRANGEMENTS

Special Service Arrangements (SSA) may be furnished for a service not generally offered under this tariff. SSA's may be developed by the Company and, at the Company's discretion, offered on a case-by-case basis taking into account special customer considerations including, but not limited to, volume or term commitments, bundled services, in response to a competitive offering. Individual case basis (ICB) rates and terms will be offered to the Customer in writing and a contract entered into between the Company and the Customer.

ISSUED: February 28, 2008
BY: Vice President
Little Rock, Arkansas

EFFECTIVE: March 13, 2008

S3. BASIC LOCAL EXCHANGE SERVICE

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ISSUED: July 17, 2006
BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 17, 2006

S3. BASIC LOCAL EXCHANGE SERVICE

S3.1 GENERAL

a. Access line rates in this tariff are identified with Windstream South Carolina, Inc.

b. The rates specified herein for basic local access lines entitle subscribers to an unlimited number of messages to stations as specified in this section for each exchange.

c. Base Rate Areas are identified on maps on file.

d. The rates for service not specifically shown in this section are presented in other sections of this tariff.

e. EFFECTIVE October 1, 1994 multi-party service will no longer be offered to new customers.

f. Existing multi-party subscribers shall be converted to single-party service on October 1, 1995.

ISSUED: July 15, 2008
BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 29, 2008

S3. BASIC LOCAL EXCHANGE SERVICE

S3.2 RATES - for the Base Rate Area, each Access Line

Exchange	Business	Residence	
	1-Party	1-Party	
ASOC	B1	R1	
Cameron	29.91	14.96 *	
Campobello	30.57	15.29	(I)
Inman	30.57	15.29	(I)
Kershaw	31.45	16.49	
Landrum	30.57	15.29	(I)
Lexington	31.27	14.96	
St. Matthews	29.91	14.96	

* The Cameron exchange now includes the geographic area that did include the Creston exchange. New exchange maps showing the two exchanges as one Cameron exchange are on file with the South Carolina Public Service Commission.

ISSUED: July 15, 2008
BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 29, 2008

S3. BASIC LOCAL EXCHANGE SERVICE

S3.3 LOCAL CALLING AREAS

The rates specified in Section 3.2 entitle customers to access all stations bearing the central office designations of additional exchanges as shown below. The local calling area of the exchange in the left hand column also includes the exchanges listed in the right column.

EXCHANGE	ADDITIONAL EXCHANGES	
Lexington	Pelion, Gilbert, Columbia	
Kershaw	Heath Springs, Camden, (1)	
Inman	Spartanburg, Boiling Springs Lyman, Campobello, Landrum	(N)

ADDITIONAL EXCHANGE	EXCHANGES INCLUDED IN LOCAL CALLING AREA	
Campobello	Landrum, Tryon, Green Creek, Columbus, Inman	(N)
Landrum	Campobello, Tryon, Green Creek, Columbus, Inman	(N)

ADDITIONAL EXCHANGE	EXCHANGES INCLUDED IN LOCAL CALLING AREA
St. Matthews	Cameron, Orangeburg
Cameron	Orangeburg, St. Matthew

(1) Additional exchanges may be included. See Windstream South Carolina'a Area Calling Service found in Section 3.11.2.D.

ISSUED: December 17, 2008
BY: Vice President
Little Rock, Arkansas

EFFECTIVE: January 1, 2009

S3. BASIC LOCAL EXCHANGE SERVICE

S3.4 NATIONAL AND REVERSE DIRECTORY ASSISTANCE

A. General

1. National Directory Assistance is a service whereby customers may dial 1411 and request assistance in determining listing information of subscribers who are located outside the customer's local calling area (exchange).

2. Reverse Directory Assistance is a reverse search service that allows the caller to request a customer's name and/or address after giving the directory assistance operator a complete telephone number. Customers may access Reverse Directory Assistance by dialing 1411.

B. Conditions

The following conditions and rates apply to all calls from customers who request National Directory Assistance or Reverse Directory Assistance.

1. The customer will be charged for each call made to National Directory Assistance or Reverse Directory Assistance. Customers may receive one listing per call. The National and/or Reverse Directory Assistance rate applies per call, whether or not a number, name, or address is provided; this includes requests for numbers, names, or address that are non-published or unlisted.

2. There are no billing exemptions or allowances for National Directory Assistance or Reverse Directory Assistance service request.

3. Charges for National Directory Assistance or Reverse Directory Assistance service are not applicable to calls placed from hospitals, or to calls placed by customers who certify they are unable to use a directory because of visual or physical handicap.

4. National Directory Assistance and Reverse Directory Assistance services will not be available from Hotel/Motel and Pay Telephone.

C. Rates

		Per Request	
1.	National Directory Assistance	$1.99	**(I)**
2.	Reverse Directory Assistance	$1.99	**(I)**

ISSUED: December 17, 2008
BY: Vice President
Little Rock, Arkansas

EFFECTIVE: January 1, 2009

S3. BASIC LOCAL EXCHANGE SERVICE

S3.5 LOCAL DIRECTORY ASSISTANCE SERVICE

S3.5.1 General

The Company furnishes Directory Assistance Service for the purpose of aiding subscribers in obtaining telephone numbers.

When a party in South Carolina requests assistance in obtaining telephone numbers of subscribers who are located within the same local calling area or expanded local calling area as the calling party, the following charges apply.

S3.5.2 Rates

A. A charge is applicable for all exchanges for each direct dialed inquiry for local directory assistance. Each number requested constitutes an inquiry except that the first two numbers requested on any one call constitute only one inquiry.

Rate $1.99 per inquiry **(I)**

S3.6 OPERATOR ASSISTED LOCAL CALLS

S3.6.1 Windstream South Carolina, Inc. concurs with the Operator Assisted Local Calls, Rates, Rules, and Regulations filed with the South Carolina Public Service Commission by BellSouth, together with any amendments or successive issues thereof, and makes itself a party to such rates, rules and regulations, with the provision that this company reserves the right to cancel this concurrence after compliance with requirements as to tariff filings as may be necessary upon such cancellation.

ISSUED: July 17, 2006
BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 17, 2006

S3. BASIC LOCAL EXCHANGE SERVICE

S3.7 VERIFICATION AND EMERGENCY INTERRUPT SERVICE

S3.7.1 Windstream South Carolina, Inc. and St. Matthews concur with the Verification and Emergency Interrupt Service Rates, Rules and Regulations as filed with the South Carolina Public Service Commission by Southern Bell Telephone Company, together with any amendments or successive issues thereof, and makes itself a party to such rates, rules, and regulations, with the provision that the Company reserves the right to cancel this concurrence after compliance with requirements as to tariff filings as may be necessary upon such cancellation.

S3.8 OPTIONAL EXTENDED AREA SERVICE

S3.8.1 Optional Extended Area Service provides for optional calling on customer dialed station-to-station calls to locations outside of a subscriber's local calling area, but within the same LATA. This service is offered on a per line basis in exchanges as specified in the following and is available to all business and residential subscribers unless specifically excluded.

S3.8.2 Rates

a. Lexington and Batesburg

The charge for this route is double the applicable local rate in Section 3.2, 10.1 or 11.2.1 including any applicable zone charges. A secondary service order charge per Section 4.3.1 applies to all subscribers enrolling in this route.

b. Inman 20-Hour Call Plan

This plan allows the customer to call Columbus, Green Creek, and Tryon, North Carolina up to 20 hours per month. Any usage over the 20-hour block of time will be rated at $0.07 per minute.

20-Hour Block of Time:	Monthly Rate
Business	$9.25
Residential	$4.65

4.3.1 applies to all subscribers enrolling in this route.

ISSUED: July 17, 2006
BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 17, 2006

S3. BASIC LOCAL EXCHANGE SERVICE

S3.9 NETWORK ACCESS REGISTER (NAR)

S3.9.1 General

Network Access Registers (NARS) Package provide for exchange and long distance message network calling to and from main stations and attendant positions of a WDC system.

S3.9.2 Rates and Charges

a. Network Access Registers (NARS), per NARS

The monthly rate for NARS is equal to the individual Business Line rate plus $.25.

S3. BASIC LOCAL EXCHANGE SERVICE

S3.10 JOINT USER SERVICE St. Matthews only

S3.10.1 Application and Regulations

a. In general, business exchange service is furnished for the exclusive use of the business customer and his employees, agents, and representatives. A joint user is a person, firm, or corporation, whose use of a customer's business service is not contemplated under the terms outlined above, but who, subject to the consent of the customer and the regulations specified in this tariff, is privileged to use the customer's service. To facilitate this use of the service, each joint user is allowed one listing in the alphabetical section of the directory without extra charge. Nothing herein shall be construed as bestowing any contractual right upon the joint user. Joint user service is a condition of the agreement between the Company and the main customer; and the Company shall not, under any circumstances, assume any obligation to the joint user.

b. Joint user service is permitted in connection with the following:

(1) Business Individual Line Service.

(2) Private Branch Exchange Service.

c. An application for joint user service and for equipment or facilities furnished in connection therewith must be arranged for the customer to the main service, who is responsible for the payment of all charges incurred thereunder. Station, additional listings and miscellaneous equipment are furnished, with the consent of the customer, for use of the joint user, at regular rates.

d. Except as provided for hotels, the joint user must be located on the customer's premises and in the same office or suite of offices as the customer. In connection with hotel branch exchange service, joint user service is available to anyone maintaining a business in the hotel and to any permanent guest or tenant maintaining a residence in the hotel, at the appropriate rate indicated below.

ISSUED: June 22, 2007
BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 6, 2007

S3. BASIC LOCAL EXCHANGE SERVICE

S3.11 WINDSTREAM PLUS (AREA CALLING SERVICE)

S3.11.1 Description of Service

A. WINDSTREAM PLUS is an optional offering that provides service within a forty mile intrastate/intraLATA radius of the customer's serving wire center.

B. Single Party Residence, Business, and Key/PBX Trunk Group customers who subscribe to the plan will each have three options as defined in 3.11.2 following.

C. Seven-digit dialing within NPA boundaries is provided for all intraLATA calls within the 40-mile calling area for those customers selecting Windstream PLUS.

D. The service is only available where technical and billing capabilities permit.

E. This service is available to individual residence lines, individual business lines, Key Trunks, PBX Trunks, and Centrex NARS and Public Telephone Access Service for CPE (PTAS). There are no billed usage limits for Key Trunks, PBX Trunks, Centrex NARS and PTAS.

F. All calls completed with automated calling cards or operator assistance will be billed the applicable Long Distance Message Telecommunications Service (MTS) charges described in Section 18 of this Tariff.

G. WINDSTREAM PLUS usage rates are subject to a 50% discount for messages between 8:00 PM and 8:00 AM, all day on Saturday and Sunday and Holidays as specified in Section 18 of this Tariff.

H. Within six months of the EFFECTIVE date of the tariff all customers selecting WINDSTREAM PLUS will be permitted two service changes without incurring a service connection charge as identified in section 4 of this Tariff or for new customers, within six months of the initial installation one change is permitted in addition to the initial selection.

I. All rules and regulations that appear in other sections of this Tariff apply unless otherwise stated herein.

J. WINDSTREAM PLUS is for direct dialed voice use only and cannot be used for Internet access, telemarketing, or auto-dialed calling. If the Company determines that usage is not consistent with typical voice service, the Company may immediately restrict use or remove the WINDSTREAM PLUS from the services provided the customer. (C) (C)

(M) (M)

(M) Material previously found on this page is now located in Section 3, page 9.1.

ISSUED: July 15, 2008
BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 29, 2008

S3. BASIC LOCAL EXCHANGE SERVICE

S3.11 WINDSTREAM PLUS (AREA CALLING SERVICE), Continued

S3.11.2 Customer Options

Single Party Residence, Business, and Key/PBX Trunk Group customers each have 3 options, described as follows:

A. Single Party Residence Customers

1. Plan A

a. Subscribers pay a monthly recurring charge of $7.00.
Kershaw customers pay $7.75 Inman, Campobello, and Landrum (N)
customers pay $7.33. (N)

b. Messages terminating within the subscriber's local calling area, as defined in Section 3.3 preceding, are measured and billed at a usage rate of $0.02 per minute or fraction thereof.

(1) Local service usage charges are capped and will not exceed $15.00 per month.

c. IntraLATA messages terminating outside of the subscriber's local calling area and within a 40 rating mile radius from the subscriber's serving central office are measured and billed as a usage rate of $0.11 per minute or fraction thereof.

ISSUED: July 15, 2008
BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 29, 2008

S3. BASIC LOCAL EXCHANGE SERVICE

S3.11 WINDSTREAM PLUS (AREA CALLING SERVICE)

S3.11.2 Customer Options (continued)

2. Plan B

a. Subscribers pay a monthly recurring charge of $9.00.
Kershaw customers pay $9.75. Inman, Campobello, and Landrum customers (N)
pay $9.33. (N)

b. Messages terminating within the subscriber's local calling area, as defined in Section 3.3 preceding, are measured and billed at a usage rate of $0.016 per minute or fraction thereof.

(1) Local service usage charges are capped and will not exceed $15.00 per month.

c. IntraLATA messages terminating outside of the subscriber's local calling area and within a 40 rating mile radius from the subscriber's serving central office are measured and billed at a usage rate of $.088 per minute or fraction thereof.

3. Plan C

a. Subscribers pay a monthly recurring charge of $28.00 for unlimited calling to all locations within 40 rating miles from the subscriber's serving central office. No usage charges apply.
Kershaw customers pay $28.75. Inman, Campobello, and Landrum customers (N)
pay $28.33. (N)

B. Single Party Business, Centrex NARS and PTAS Customers

1. Plan A

a. Subscribers pay a monthly recurring charge of $23.00.
Kershaw customers pay $23.75. Inman, Campobello, and Landrum customers (N)
pay $23.66. (N)

b. Messages terminating within the subscriber's local calling area, as defined in Section 3.3 preceding, are measured and billed at a usage rate of $0.02 per minute or fraction thereof.

(1) Local service usage charges are capped and will not exceed $25.00 per month. This cap does not apply for Centrex and PTAS customers.

c. IntraLATA messages terminating outside of the subscriber's local calling area and within a 40 rating mile radius from the subscriber's serving central office are measured and billed at a usage rate of $0.11 per minute or fraction thereof.

2. Plan B

a. Subscribers pay a monthly recurring charge of $26.00.
Kershaw customers pay $26.75. Inman, Campobello, and Landrum (N)
customers pay $26.66. (N)

b. Messages terminating within the subscriber's local calling area, as defined in Section 3.3 preceding, are measured and billed at a usage rate of $0.016 per minute or fraction thereof.

(1) Local service usage charges are capped and will not exceed $25.00 per month. This cap does not apply for Centrex and PTAS customers.

c. IntraLATA messages terminating outside of the subscriber's local calling area and within a 40 mile radius of the subscriber's serving central office are measured and billed at a usage rate of $0.088 per minute.

S3. BASIC LOCAL EXCHANGE SERVICE

S3.11 WINDSTREAM PLUS (AREA CALLING SERVICE) (continued)

S3.11.2 Customer Options (continued)

B. Single Party Business, Centrex NARS and PTAS Customers (continued)

3. Plan C

a. Subscribers pay a monthly recurring charge of $38.00.
Kershaw customers pay $38.75. Inman, Campobello, and Landrum (N)
customers pay $38.66. (N)

b. Messages terminating within the subscriber's local calling area, as defined in Section 3.3 preceding, are measured and billed at a usage rate of $0.01 per minute or fraction thereof.

(1) Local service usage charges are capped and will not exceed $25.00 per month. This cap does not apply for Centrex and COCOT customers.

c. IntraLATA messages terminating outside of the subscriber's local calling area and within a 40 rating mile radius from the subscriber's serving central office are measured and billed at a usage rate of $0.055 per minute or fraction thereof.

C. Key/PBX Trunk Customers

1. Plan A

a. Subscriber's pay a monthly recurring charge of $33.00.
Kershaw customers pay $33.75. Inman, Campobello, and Landrum (N)
customers pay $33.66. (N)

b. Messages terminating within the subscriber's local calling area, as defined in Section 3.3 preceding, are measured and billed at a usage rate of $0.02 per minute or fraction thereof.

c. IntraLATA messages terminating outside of the subscriber's local calling area and within a 40 rating mile radius from the subscriber's serving central office are measured and billed at a usage rate of $0.11 per minute or fraction thereof.

2. Plan B

a. Subscribers pay a monthly recurring charge of $36.00.
Kershaw customers pay $36.75. Inman, Campobello, and Landrum (N)
customers pay $36.66. (N)

b. Messages terminating within the subscriber's local calling area, as defined in Section 3.3 preceding, are measured and billed at a usage rate of $0.016 per minute or fraction thereof.

c. IntraLATA messages terminating outside of the subscriber's local calling area and within a 40 rating mile radius from the subscriber's serving central office are measured and billed at a usage rate of $0.088 per minute or fraction thereof.

ISSUED: July 15, 2008
BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 29, 2008

S3. BASIC LOCAL EXCHANGE SERVICE

S3.11 WINDSTREAM PLUS (AREA CALLING SERVICE) (continued)

S3.11.2 Customer Options (continued)

C. Key/PBX Trunk Customers (continued)

3. Plan C

a. Subscribers pay a monthly recurring charge of $48.00.
Kershaw customers pay $48.75. Inman, Campobello, and Landrum (N)
customers pay $48.66. (N)

b. Messages terminating within the subscriber's local calling area, as defined in Section 3.3 preceding, are measured and billed at a usage rate of $0.01 per minute or fraction thereof.

c. IntraLATA messages terminating outside of the subscriber's local calling area and within a 40 rating mile radius from the subscriber's serving central office are measured and billed at a usage rate of $0.055 per minute or fraction thereof.

D. Kershaw to Lancaster Toll Free Plan

1. This plan provides for toll free calling for calls that originate in the Kershaw exchange and terminate in the Lancaster exchange.

a. This plan is mandatory and is only available to customers, both Business and Residence, that have a Kershaw exchange prefix and where local service is provided by the company.

b. Qualifying traffic consists of all calls that originate in the Kershaw exchange and terminate in the Lancaster exchange.

c. The monthly recurring charge for this plan is $0.72 and is included as an addition to the customer’s monthly recurring local service rate.

ISSUED: July 17, 2006 EFFECTIVE: July 17, 2006
BY: Vice President
Little Rock, Arkansas

S3. BASIC LOCAL EXCHANGE SERVICE

S3.12 LIFELINE SERVICE

S3.12.1 Definition

A. Lifeline Service is a retail local service offering available to qualifying low-income residential customers who participate in one of the following programs:

Medicaid
Food Stamps
Temporary Assistance to Needy Families,
previously known as AFDC

B. Customers qualifying for Lifeline Service are offered the services or functionalities enumerated in 47 Code of Federal Regulations §54.101 (a) (1)-(8) (relating to Supported Services for Rural, Insular and High Cost Areas).

S3.12.2 Discounts

A. The following credits will apply for customers deemed eligible for Lifeline assistance:

	Monthly Credit
Federal Subscriber Line Charge Credit	(1)
Initial Federal Credit to Residential Access Line	$1.75
State Credit to Residential Access Line	$3.50
Additional Federal Credit to Residential Access Line	$1.75

B. The monthly discounted residential rate for qualified low-income customers may not be reduced below zero. Therefore, the credit amount defined in A. above shall not exceed the total of the subscriber line charge and the customer's normal residential local exchange service rate.

S3.12.3 General

A. The Company shall offer Toll Blocking service to all qualifying low income customers at no charge at the time such customers subscribe to Lifeline service. If the customer voluntarily elects to receive Toll Blocking service, the service shall become part of the customer's Lifeline service and all service deposits will be waived.

B. Lifeline program rate reductions do not apply to long distance service or any other services (i.e., Custom Calling, CLASS, construction charges, etc.) which may or may not be tariffed. Customers may obtain such services, where available, at their discretion, although the Lifeline program rate reduction does not apply.

(1) The Federal Subscriber Line Charge Credit is the currently authorized rate as approved by the FCC.

ISSUED: July 17, 2006 EFFECTIVE: July 17, 2006
BY: Vice President
Little Rock, Arkansas

S3. BASIC LOCAL EXCHANGE SERVICE

S3.12 LIFELINE SERVICE (Continued)

S3.12.3 General (Continued)

C. The Lifeline Service rate reductions do not apply to service connection charges, except that customers eligible for Lifeline Service will receive a reduction in applicable service connection charges, as set forth in the Link-Up America Program found in Section 4 of this tariff.

D. Lifeline program service will not be available on a retro-active basis.

E. A customer deemed eligible for Lifeline service is automatically eligible for Link-Up Service.

S3.12.4 Eligibility Requirements

A. The Lifeline program rate reduction shall apply to one (1) telephone line per residential household.

B. The service must be provided in the eligible customer's name.

C. The applicant must participate in one of the following programs:

Medicaid
Food Stamps
Temporary Assistance to Needy Families,
previously known as AFDC.

D. The customer must sign, under penalty of perjury, a document certifying:

1. He/she is receiving benefits from one of the programs listed in C. above.

2. Name of the program(s) from which they are receiving benefits.

3. That he/she will notify the company if he/she no longer participates in the program(s) named in 1. preceding.

S3.12.5 Credits and Deposits

A. The credit verification procedures available for all applicants who apply for service with the Company will also be used for applicants who apply for service under the Lifeline program.

B. The deposit standards used for all applicants who apply for service with the Company will also be used for applicants who apply for service under the Lifeline Program with the exception that deposit requirements will be waived for Lifeline Service applicants who voluntarily elect to subscribe to Toll Blocking service.

ISSUED: July 17, 2006 EFFECTIVE: July 17, 2006
BY: Vice President
Little Rock, Arkansas

S3. BASIC LOCAL EXCHANGE SERVICE

S3.12 LIFELINE SERVICE (Continued)

S3.12.6 Service Charges

A. Service charges do not apply when eligible customers with existing residential service convert to Lifeline Service.

B. A service order deposit is not applicable to customers who voluntarily elect to receive Toll Blocking service when initiating Lifeline service.

C. A service order charge does apply when:

1. At the time Lifeline Service billing is initiated, eligible residential local exchange access service customers also request additional optional calling features such as Custom Calling Features, CLASS features, etc.

2. Any subsequent moves or changes after the initial connection to Lifeline service are requested by the customer.

3. Service is established for new residential applicants (those without existing local exchange access service) eligible for Lifeline Service. However, Lifeline customers automatically qualify for service order charge discounts under the Link-Up America Program specified in Section 4 of this tariff.

S3.12.7 Payments and Disconnection of Service

A. Lifeline service may not be disconnected for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.

B. Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.

ISSUED: February 28, 2008 EFFECTIVE: March 13, 2008
BY: Vice President
Little Rock, Arkansas

S3. BASIC LOCAL EXCHANGE SERVICE

S3.13 DIRECTORY ASSISTANCE CALL COMPLETION

3.13.1 General

A. Directory Assistance Call Completion (DACC) provides an incoming Directory Assistance customer requesting any number, a mechanized announcement offering call completion to the listed number requested. The call is completed on a sent-paid basis (paid for by the calling station). A charge is incurred only for answered calls.

B. The mechanized announcement will instruct the caller that for an additional charge, the call will automatically be completed by depressing a specific digit on the touch dial key pad. All completed calls will be charged the Directory Assistance Call Completion charge.

3.13.2. Conditions

A. Directory Assistance Call Completion will only be furnished where facilities and operating conditions permit.

B. This offering provides call completion on a local and national basis.

C. The Telephone Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Telephone Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

D. This service is furnished solely for the calling purposes of the caller.

E. Provisions concerning limitation of liability and allowance for interruption of service are as set forth above and in the General Regulations of this Tariff.

F. When a customer elects to have a call automatically completed to the number for which the Directory Assistance Listing was requested (Directory Assistance Call Completion), the charge in this tariff shall apply, per call. The Directory Assistance Call Completion charge is in addition to any applicable Directory Assistance and/or local usage charges.

G. Calls will be completed on a sent paid basis.

H. Person, collect, conference, calling card, third number or any other calls requiring operator handling, are not included.

I. Directory Assistance Call Completion is not subject to optional calling plan discounts.

J. Directory Assistance Call Completion will not be provided to the following services:

800 Service,
976 Service,
900 Service,
Customer Owned Pay Telephone Service (COPTS),
Feature Group A Service, or
Public and Semi-Public Telephone Services

K. Charges for Directory Assistance Call Completion are <u>not</u> applicable to calls placed by those customers whose physical or visual handicaps prevent them from using the telephone directory, provided that those customers have forwarded documentation to the Company attesting to a qualifying impairment.

ISSUED: February 28, 2008
BY: Vice President
Little Rock, Arkansas

EFFECTIVE: March 13, 2008

S3. BASIC LOCAL EXCHANGE SERVICE

S3.13 DIRECTORY ASSISTANCE CALL COMPLETION, Continued

3.13.3. Rates

Directory Assistance Call Completion	Charge per Call
Each Call Completed	$0.99

ISSUED: July 17, 2006
BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 17, 2006

S4. SERVICE CHARGES

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ISSUED: July 17, 2006
BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 17, 2006

S4. SERVICE CHARGES

S4.1 DEFINITIONS

S4.l.l Service Charge

A service charge consists of one or more of the following non-recurring charges for work required due to subscriber request. The charges below are separately established for an equitable recovery of the costs incurred in the required operations.

a. Service Order Charge

Applicable for receiving information and taking action in connection with a subscriber's or applicant's request. Service order charges are classified as either primary or secondary.

b. Premises Visit Charge

Applicable for a required trip to a customer's premises in connection with establishment of service, rearrangement of service, installation or equipment, or removal of equipment.

c. Central Office Work Charge

Applicable for testing and connecting functions required within the central office.

d. Miscellaneous Charges

Applicable under a variety of circumstances. The charges usually consist of a combination of one or more service charges.

e. Restoration Charge

Applicable for restoral of service following a temporary suspension of such service.

f. Termination Charge

Applicable for a subscriber's request for discontinuance of an item of service or equipment prior to the expiration of the initial service period designated for such an item.

ISSUED: July 17, 2006
BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 17, 2006

S4. SERVICE CHARGES

S4.1 DEFINITIONS (continued)

S4.1.1 Service Charge (continued)

g. Maintenance of Service Charge

A non-recurring charge of $20.00 applies when a subscriber's customer-provided terminal equipment has been identified from test at the test board as having caused trouble and being in need of repair.

A minimum non-recurring charge of $40.00 will apply for each repair visit of two hours or less to a customer's premises in connection with a service difficulty when it is determined that the difficulty was due to a condition in customer-provided terminal equipment or communications system. In the event the repair visit requires more than two hours, the customer will be required to bear the cost incurred at $20.00 per man hour.

h. Installation Expedite – Applicable for specific customer requests to have a complex Service installed sooner than within the normal interval. Complex service is defined in this instance as any service request that installs or relocates 5 or more single party lines, Centrex lines or NARS, and PBX or DID Trunks. Complex services also include any intra or interexchange private line, digital data, 1.544 Mbps or higher circuits, ISDN services and FX services.

S4.1.2 Terminal Equipment

Equipment at the subscriber's or user's end of the communication circuit.

ISSUED: July 17, 2006
BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 17, 2006

S4. SERVICE CHARGES

S4.2 APPLICATION

S4.2.1 General

a. Service charges are applicable for all services furnished to the subscriber as herein provided.

b. No service charges are applicable for:

(1) Normal maintenance and repair of the Company's equipment and service.

(2) Change or correction in name or billing address when there is no change in responsibility and no connection, disconnection, move or change in the service.

c. No service charges other than termination charges apply for the disconnection, discontinuance, or removal of service. Termination charges apply only as specified in Section 4.6.

d. Changes in the locations of existing stations or terminations to points outside the subscriber's premises are considered new installations at the new location.

e. In no case shall the combination of charges applicable for a move or change of equipment or service exceed the charges applicable for a new installation of that equipment or service.

f. Payment of service charges may be required before the work is done.

g. The nonrecurring charge applicable for the establishment of foreign exchange service is the total of those nonrecurring charges applicable within the local and the foreign exchanges.

h. When the total of service charges applicable for the establishment of basic residence main station service exceeds $15.00, the applicant will be offered the option of paying these service charges in four monthly payments over the first four billing periods after service work is completed. The Company may require up to $15.00 plus any charges applicable for other than main station service as the first monthly payment.

ISSUED: July 17, 2006
BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 17, 2006

S4. SERVICE CHARGES

S4.2 APPLICATION (continued)

S4.2.2 Service Order Charges

a. A service order charge will be applicable in addition to the appropriate premises visit, central office work, equipment work and/or installation charge.

b. Only one service order charge is applicable for all requests made at one time for service on one premise.

c. The primary service order charge is applicable for requests for initial connection of service and connection of additional local exchange lines, private lines, off-premises extension lines, on-premises extensions located in a different building, or tie lines to an established service, and transfer of service involving change in name and responsibility whether or not there is a lapse in service.

d. The secondary service order charge is applicable for requests for connection of an extension station or any miscellaneous equipment, inside move or change, number change, restoration of service, change from business to residence service or residence to business service, or establish additional, dual-name, miscellaneous, non-published, and non-listed directory listings.

e. The primary service order charge and secondary service order charge cannot be applied on the same order. When an order requires work for which both the primary and secondary service order charges would otherwise be applied, only the primary service order charge is applicable.

S4. SERVICE CHARGES

S4.2 APPLICATION (continued)

S4.2.3 Premises Visit Charge

The premises visit charge is applicable if a premises visit is required to complete any requested work on the subscriber's premise with the following exceptions. The premises visit charge does not apply for:

a. Disconnection of service

b. Restoration of service

S4.2.4 Central Office Work Charge

a. The central office work charge is applicable for work in the central office required in:

(1) Connection or reconnection of local exchange lines, local private lines, on-premises or off-premise extension lines, and tie lines.

(2) Number changes on local exchange lines and Centrex CO main stations and trunks.

(3) Restoration of service after temporary suspension.

(4) Any other activity which requires connections, changes, or reprogramming in the central office or associated records.

b. One central office work charge applies for each line connected or restored and for each telephone number changed.

When two or more segments of a local private line, tie line, or off-premise extension line are bridged in the central office, only one central office work charge will apply for each line.

c. The central office work charge does not apply for transfer of service when there is no lapse of service.

ISSUED: April 17, 2008
BY: Vice President
Little Rock, Arkansas

EFFECTIVE: May 1, 2008

S4. SERVICE CHARGES

S4.2 APPLICATION (continued)

S4.2.5 Restoration Charge

a. The restoration Charge is applicable for restoral of service following a temporary suspension of such service due to non-payment. Restoration Charge is equal to the total of the Secondary Service Order Charge and the Central Office Work Charge.

S4.3 SCHEDULE OF CHARGES

S4.3.1 Service Order - Windstream South Carolina, Inc.

		BUSINESS	RESIDENCE	
a.	Primary - for initial connection of service and connection of additional local exchange lines, private lines, tie lines, on-premise or off-premises extensions to an established service.	$35.99	$20.99	**(I)**
b.	Secondary - modification to an existing service; applicable to each order for a move, change or addition.	$22.00	$15.00	
c.	Premises Visit, each	12.99	12.99	**(I)**
d.	Central Office Work, each	12.99	12.99	**(I)**
e.	Service Order Charge for existing customers who add Custom Calling or CLASS features	5.00	5.00	
f.	Restoration Charge – Reconnection After Disconnect For Non-Payment	34.99	27.99	**(I)**

ISSUED: June 15, 2007
BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 1, 2007

S4. SERVICE CHARGES

S4.3 SCHEDULE OF CHARGES (continued)

S4.3.2 (D)

(D)

S4.3.3 Installation Expedite, each $650.00

S4.4 MISCELLANEOUS CHARGES

S4.4.1 Changes in Telephone Number

a. For changes in telephone number of local exchange or Centrex CO lines, a secondary service order charge plus a central office work charge for each number changed will apply.

b. For changes in telephone number of Centrex CO, PBX, or key system stations where a premise visit is required, one secondary service order charge and one premise visit charge will apply plus $2.00 per number changed.

c. The above charges do not apply when, in the judgment of the Company, changes in telephone number are necessary for the continuation of satisfactory service.

S4. SERVICE CHARGES

S4.4 MISCELLANEOUS CHARGES (continued)

S4.4.2 Restoration of Service

a. In the event service is temporarily suspended for non-payment of charges, such service will be restored upon payment of:

(1) All charges due or, at the discretion of the Company, a substantial portion thereof, and

(2) The secondary service order charge and the central office work charge as specified in Section 4.3.

b. When at the request of the subscriber, service is temporarily suspended as outlined in Section 2.3.13, the secondary service order charge and a central office work charge as specified in Section 4.3 will not apply for the subsequent restoral of that service. **(C)** | **(C)**

S4.5 TERMINATION CHARGES

S4.5.1 A termination charge is determined by applying to the basic termination liability the percentage which the unexpired portion of the initial service period bears to the full initial service period.

S4.5.2 The basic termination liability and the initial service period are indicated in the section of this tariff covering the service items to which they apply. The initial service period is shown in brackets following the amount of the basic termination liability.

S4.5.3 When a subscriber discontinues one or more units of a group of the same item, the equipment latest installed shall be considered as the equipment first discontinued.

S4.5.4 When a subscriber cancels an order for service carrying a basic termination liability prior to the establishment of that service, a termination charge applies equal to the cost incurred by the Company in engineering, ordering and providing the equipment and disposing of it, less credits obtained through disposal. The termination charge in this event will not exceed the basic termination liability.

ISSUED: July 17, 2006
BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 17, 2006

S4. SERVICE CHARGES

S4.6 LINK-UP SOUTH CAROLINA

S4.6.1 Definition

A. Link-Up Service is a retail local service offering available to qualifying low-income residential customers who participate in one of the following programs:

Medicaid
Food Stamps
Temporary Assistance to Needy Families,
previously known as AFDC.

S4.6.2 Discounts

A. Customers deemed eligible for Link-Up assistance will receive a reduction in the eligible customary service charge for commencing telecommunications service for a single telecommunications connection at the customer's principal place of residence.

B. The monthly discounted service charge shall be 50% of the customary charge or $30, whichever is less.

C. A qualifying low-income customer may receive a deferred schedule for payment of the charges assessed for commencing service, for which the customer does not pay interest. The interest charges not assessed to the customer shall be for connection charges of up to $200 that are deferred for a period not to exceed one year. Charges assessed for commencing service include any charges that the Company customarily assesses to connect customers to the network. These charges do not include any permissible security deposit requirements.

S4.6.3 General

A. A customer deemed eligible for Lifeline Service is automatically eligible for Link-Up service.

B. Link-Up Program Service will not be available on a retro-active basis.

C. The credit verification procedures available for all applicants who apply for service with the Company will also be used for applicants who apply for service under the Link-Up program.

ISSUED: July 17, 2006
BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 17, 2006

S4. SERVICE CHARGES

S4.6 LINK-UP SOUTH CAROLINA (CON'T.)

S4.6.4 Eligibility Requirements

A. The Link-Up program discount applies to one (1) telephone line per residential household, at the subscriber's principal place of residence.

B. The service must be provided in the eligible customer's name.

C. The applicant must participate in one of the following programs:

Medicaid
Food Stamps
Temporary Assistance to Needy Families,
previously known as AFDC.

D. The customer must sign, under penalty of perjury, a document certifying:

1. He/she is receiving benefits from one of the programs listed in C. above.

2. Name of the program(s) from which they are receiving benefits.

3. That he/she will notify the company if he/she no longer participates in the program(s) named in 1. preceding.

E. A qualifying low-income customer shall receive the benefit of the Link-Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link-Up assistance was provided previously.

ISSUED: July 17, 2006
BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 17, 2006

S4. SERVICE CHARGES

S4.7 DROP RELOCATION CHARGES

For relocation of a drop (aerial or buried), when requested by the customer, the following charges are applicable in addition to appropriate Service Order Charges, Premises Visit, and Equipment Charges:

S4.7.1 Aerial Drop Relocation – New Facilities

1. Cost Per Foot (100 foot minimum) $1.00

S4.7.2 Buried Drop Placement – Plowed In

1. Cost Per Foot (100 foot minimum) $2.00

S4.7.3 Buried Drop Placement – Customer Provided Trench

1. Cost Per Foot (100 foot minimum) $1.00

S4.7.4 Buried Drop Placement – Driveway Bore (1)

1. Cost Per Foot (10 foot minimum) $10.00

S4.7.5 1. Pole costs are not included and are priced separately.

2. Under special circumstances, Time, Material and Contract Service Charges may be applied in lieu of, or in additional to the above-tariffed rates.

S4. SERVICE CHARGES

S4.8 WAIVER OF NONRECURRING CHARGES FOR MILITARY PERSONNEL

S4.8.1 This waiver applies to Military Reservists, National Guard and Full Time Military Personnel who disconnect and/or those requesting reconnection of their service due to military deployment associated with Operation Enduring Freedom, Operation Iraqi Freedom or Operation Noble Eagle (Homeland Defense) or any yet to be named military campaigns.

All residence nonrecurring charges are to be waived at the time the access line is installed. The nonrecurring charges include the service charge for the access line, and additional access lines as found in Section 4 of the tariff, and any optional feature or features installed at the same time as found in Section 13 of the tariff.

Verification of military service will be required for this waiver. Military Personnel will be required to provide the name and telephone number of their Commanding Officer and date of orders. In order to qualify for this waiver, military personnel must meet one or more of the following qualifications:

a. Personnel who were relocated to other countries, states or cities because of Operation Enduring Freedom, Operation Iraqi Freedom, or Operation Noble Eagle or other military campaigns and have returned to Windstream territory.

b. Personnel who were moved from military bases in other telephone company areas because of Operation Enduring Freedom, Operation Iraqi Freedom, or Operation Noble Eagle, or other military campaigns and have relocated to Windstream territory.

c. Only Personnel who were moved as a direct result of Operation Enduring Freedom, Operation Iraqi Freedom, or Operation Noble Eagle or other military campaigns are eligible for this waiver. Military personnel being relocated as a result of normal military operation are not eligible.

This waiver is not available to personnel whose telephone service was disconnected for nonpayment, or disconnected prior to military service.

ISSUED: July 17, 2006 EFFECTIVE: July 17, 2006
BY: Vice President
Little Rock, Arkansas

S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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ISSUED: July 17, 2006
BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 17, 2006

S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.1 CONSTRUCTION CHARGES

S5.1.1 General

a. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connection charges and monthly rates, when, because of the occasional nature of the service or an unusual investment or expense, the revenue does not reasonably compensate the Company, as for example:

(1) The facilities are provided on a temporary basis.

(2) Conditions require the provision of special equipment or unusual methods of plant construction, installation, or maintenance.

(3) The customer's location requires the use of costly right-of-way.

b. Title to all construction, provided wholly or partly at a customer's expense, is vested in the Company.

c. The word "cost", when used in this section, means the in-plant cost consisting of labor, engineering, materials, supervision, and other overhead expenses associated with the construction. Estimated cost will be used; however, where the customer requests, actual cost will be used where practicable.

d. When attachments are made to poles of other companies in lieu of providing new pole line construction for which construction charges would be applicable under the provisions of this section, the attachment rental charges.

S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.1 CONSTRUCTION CHARGES (continued)

S5.1.1 General (continued)

d. (continued)

to the Company for such attachments may be assessed to the applicant(s) in whole or in part as the particular circumstances may warrant.

e. Except as otherwise provided herein, the regulations in this tariff contemplate that the type of construction required to provide the quantity and class of service involved will be determined by the Company. The applicant may be required to pay the additional cost involved where a different type of construction than that proposed by the Company is desired.

f. When an applicant is so located that it is necessary to use private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the costs incurred in securing, clearing and retaining such right-of-way.

g. Construction charges will not apply to the customer's station installation which includes the aerial drop which extends from the last pole to the building in which the telephone is located.

h. No construction charge is applicable for the provision of construction on public highways or other easements within the base rate area, or beyond the base rate area when such construction is to be used in serving customers with the grade and class of telephone service normally offered in a given area.

S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.1 CONSTRUCTION CHARGES (continued)

S5.1.2 Construction on Private Property

a. Pole Line Construction

(1) No construction charge is made for the provision of new pole line construction on private property, either within or without the base rate area, when such pole line is to be used in serving customers in general. Ownership and maintenance of such poles on private property is vested in the Company.

(2) Except as provided in (1) foregoing and (3) following, poles on private property will be furnished by the Company at a charge to the customer(s) equal to the cost of each such pole; however, the Company will furnish as many as two poles without charge per customer(s) provided that the poles thus furnished are used to carry central office circuits. Ownership and maintenance of such poles is vested in the Company.

(a) In lieu of the arrangements specified above, the customer may, at his own expense, provide all poles on private property necessary to serve him. Ownership and maintenance of such poles on private property is vested in the customer.

(3) Where for the purpose of furnishing extension lines, it is necessary to lay underground conduit, to trench, or to set poles on the customer's premises, the customer is required to provide and install such underground conduit, to dig and backfill trenches, and to provide and erect such poles or the Company will perform the work at the customer's expense. Where the work is performed by the customer, it must be in accordance with the specifications of the Company. In such situations, conduit, trenching, poles or other supporting structure required for central office circuits will be furnished by or at the expense of the customer. Thus, ownership and maintenance of all supporting structure on private property is vested in the customer.

(4) Where poles are provided inside and the base rate area under the provisions described in (1) and (2) preceding, the Company will furnish and maintain the necessary circuits. In case poles are provided on private property outside the base rate area, the necessary circuits will be furnished and maintained by the Company; however, the customer may be required to bear all or part of the construction cost of the circuits where the revenue is not expected to be sufficient to insure, within a reasonable time, an adequate return on the necessary investment. Where poles or other supporting structure are provided under (3) preceding the Company will furnish and maintain the necessary circuits.

b. Buried Construction

Where buried construction is furnished instead of pole line construction, at the expressed desire of the applicant, the principles applicable in a. above are followed and an allowance of 300 feet of buried construction will be made in lieu of the specified pole allowance.

S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.1 CONSTRUCTION CHARGES (continued)

S5.1.3 Underground Service Entrances

a. General

(1) Underground service entrances may be provided at the subscriber's request as special construction with either existing or new services, in lieu of the usual aerial drop wire.

(2) Buried service entrance facilities will be furnished without construction charge where buried service wire or buried cable would normally be provided by the Company for service entrance.

b. Conditions

(1) Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition, the customer shall pay the cost of the underground cable, including the cost of installing, less the estimated cost to the Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Company.

S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.1 CONSTRUCTION CHARGES (continued)

S5.1.3 Underground Service Entrances (continued)

b. (1) (continued)

(2) The duct or ducts required in the underground conduit by the Company to furnish service shall be reserved for its exclusive use.

(3) Where armored cable is laid in a trench, the trench shall be constructed and backfilled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable, including the cost of installing, less the estimated cost to the Company of installing such aerial drop as would be (or is) required to furnish the same service.

(4) Cable or wire installed in conduit will be maintained and replaced at the expense of the Company where the conduit has been inspected in place by the Company and approved, but repairs or replacements of cable or wire in conduit not so inspected and approved, or repairs or replacements of cable or wire in conduit or trench made necessary by damages caused by the customer or his representatives will be made only at the customer's expense.

S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.1 CONSTRUCTION CHARGES (continued)

S5.1.4 Special Types of Construction

When a special type of construction, other than those covered preceding, is desired by a customer or where the individual requirements of a particular situation make the construction unusually expensive, the customer is required to bear the excess cost of such construction. Any special maintenance expense that may from time to time occur will be borne by the customer, except that maintenance of buried service wire, including associated trenching where required, will be at the expense of the Company.

S5.1.5 Rearrangement of Existing Plant

When the Company is requested to move or change existing plant for which no specific charge is quoted in this Tariff, the person at whose request such move or change is made may be required to bear the costs incurred.

S5.1.6 Construction Required for Temporary Service

When construction is required for temporary service and there is no immediate prospect of re-using the plant provided, the customer may be required to bear all or a portion of the cost of such construction, plus the estimated cost of removal of the plant minus net salvage.

S5.2 CHARGES FOR UNUSUAL INSTALLATIONS

S5.2.1 Special Types of Installation

When a special type of installation is desired by a customer or where the individual requirements of a particular situation make the installation unusually expensive, the customer is required to bear the excess cost of such installation.

S5.2.2 Temporary Installation

When an installation is required for temporary service and there is no immediate prospect of reusing the plant provided, the customer may be required to bear all or a portion of the cost of such installation, over and above all the other regular charges for service and equipment.

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BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 17, 2006

S6. DIRECTORY LISTINGS

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S6. DIRECTORY LISTINGS

S6.1 REGULATIONS APPLICABLE TO DIRECTORY LISTINGS

a. The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory and the directory assistance records. Listings are indented solely for the purpose of identifying customer's telephone numbers and as an aid to the use of telephone service.

b. The listing of customers either without charge or at the rate specified herein for additional listings in the alphabetical section of the directory does not contemplate special prominence of arrangement. In accepting listings as requested by customers or prospective customers, the Company will not be a party to controversies between customers as a result of the publication of such listings in its directories.

c. Listings must conform to the Company's specifications with respect to its directories. The Company reserves the right to reject listings when in its judgment such listings would tend to delay or impede the use of the service.

d. The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when in its judgment the clearness of the listing and the identification of the customer is not impaired thereby.

e. Except as hereinafter provided, only one listing is furnished without charge for each main service, joint user service, PBX system or Centrex system; where a number of main services are provided on a rotary basis they are considered as one service. If additional listings are required to properly identify the customer, such additional listings may be provided without charge to the extent that the number of listings allowed does not exceed the number of main station lines or PBX trunks associated with that

S6. DIRECTORY LISTINGS

S6.1 REGULATIONS APPLICABLE TO DIRECTORY LISTINGS (continued)

e. (continued)

service. Directory listings showing the appropriate Centrex station number may be furnished indented under the main listing or additional listings at the charge for additional listings. Such listings may be specific departments, locations or titles of key personnel.

f. Additional listings on rotary numbers usually bear the call number of the first line of the rotary group but, at the customer's request, they may bear any one of the rotary numbers.

g. Street numbers, followed by the names of streets, will be used in identifying the location of the customer, except when in the judgment of the Company, names of buildings, apartment houses or communities serve as a better means of identification. The use of floor, room or suite numbers of buildings or apartment houses, or other such designation is not permitted.

h. Listings are not provided in connection with public telephone service except when the listing will facilitate the operations of the Company. No additional listings are permitted. Listings in connection with semipublic telephone service are furnished under the same rates and regulations as other business service.

i. When in the judgment of the Company, the use of reference or other listings, in excess of the number of listings permitted without extra charge, as previously outlined, is needed for better identification of the customer or governmental offices, to facilitate the Company's operations, such listings may be provided without charge.

S6. DIRECTORY LISTINGS

S6.2 BUSINESS LISTINGS

a. Generally, business listings consist of a name, a designation descriptive of the customer's business, if not self-explanatory, the address at which service is rendered, and the business telephone primary number. The primary listing is ordinarily the name of the individual, firm or corporation which contracts for the service or the name under which a business is regularly conducted, but may be that of a second party designated by the customer. Additional listings may be furnished in the names of partners, or members of the firm, if the customer or joint user is a partnership or firm, the names of officers of the corporation where the customer or joint user is a corporation, and for any business establishments, the names of associates or employees of the customer or joint user. Business additional listings may also be the bonafide names of individuals, firms, or corporations which the customer or joint user owns or controls, or is duly authorized to and actually does represent. Listings other than those indicated above are not furnished.

b. All listings of a customer's services which are located on the same premise must bear the same address, except in the case of outside stations of PBX or Centrex systems when the address may be shown as the premise where the outside station is located.

S6.2.1 Business Designations

a. The designation in a business listing consists of a word or phrase, abbreviated where necessary, that describes the general nature of the customer's business. Designations will not be used where the name under which the customer is doing business is sufficient to indicate the nature of the business. The listing of an individual, together with his title and the name of the business with which he is associated or represents, in lieu of a designation of the general nature of the business, is not permitted. Likewise, the listing of the name of a firm or corporation, followed by the name or name and title of an individual connected therewith, in lieu of a business designation, is not permitted.

b. Listings of clergymen, physicians, surgeons, dentists, veterinary surgeons, professors, government officials, etc., may, for purposes of identification, include abbreviated designations of titles. Also, the titles "Mrs." or "Miss" are permitted. Degrees are permitted when they serve as a means of better identification; however, titles and designations will be omitted when a degree is used that conveys adequate information.

S6. DIRECTORY LISTINGS

S6.2 BUSINESS LISTINGS (continued)

S6.2.2 Trade Names

A trade name created by adding a term such as Company, Agency, Shop, Works, etc. to the name of a commodity or service, will not be accepted as a listing, unless the customer shows satisfactory evidence that he is authorized to do business under the trade name. The Company reserves the right to reject listings which appear to be designed primarily to give publicity to the commodity or service, or which in its judgment are otherwise objectionable or unnecessary for identification purposes.

S6.3 RESIDENCE LISTINGS

Residence listings consist of a name, the address of the premise at which service is rendered, and the telephone number. The primary listing is ordinarily the name of the individual who contracts for the service, but the listing may be in the name of a second party so designated by the customer. Additional listings may be furnished in the names of relatives, including those by marriage, domestic employees of the customer, or other persons residing in the customer's home who are recognized as a part of the customer's domestic establishment.

S6.3.1 Special Residence Designations

Listings of clergymen, physicians, surgeons, dentists, veterinary surgeons, professors, government officials, etc., may, for the purpose of identification, include abbreviated designations of titles. Also, the titles "Mrs." or "Miss" are permitted.

S6.3.2 Dual Name Listings

a. Dual name listings are defined as a combination of names and/or initials of two persons who share the same surname and reside at the same address, or of one person known by two sets of first and/or middle names and/or initials.

b. The following examples illustrate the format options for dual name listings:

(1) Primary Listing

Jones, John & Mary	123 Main St. 123-4567
or	
Jones, Mary & John	123 Main St. 123-4567
Jones, John T. & Mary F.	123 Main St. 123-4567
or	
Jones, Mary F. & John T.	123 Main St. 123-4567
Jones, Mary F. (Mrs. John T.)	123 Main St. 123-4567
Jones, John T. (Tex)	123 Main St. 123-4567

S6. DIRECTORY LISTINGS

S6.3 RESIDENCE LISTINGS (continued)

S6.3.2 Dual Name Listings (continued)

(2) Primary with Additional Listing

Jones, John & Mary	123 Main St. 123-4567
Jones, Mary & John	123 Main St. 123-4567
Jones, John T.	123 Main St. 123-4567
Jones, Mary F. & John T.	123 Main St. 123-4567
Jones, John T. (Tex)	123 Main St. 123-4567
Jones, Tex (John T.)	123 Main St. 123-4567

c. Dual name listings are available only for residence subscribers.

d. Dual name listings may be provided as the primary listing at no recurring charge for the addition of the second name to the listing.

e. Dual name listings may be provided as an additional listing at the customer's option at the regular additional listing rate.

f. A secondary service charge applies for:

(1) Changing a primary single name listing to a primary dual name directory listing.

(2) Changing the primary or additional dual name directory listing once established.

g. No non-recurring charge applies when the dual name listing is established with the initial establishment of service or when a change in an existing listing is requested on an order for which service charges are otherwise applicable.

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BY: Vice President
Little Rock, Arkansas

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S6. DIRECTORY LISTINGS

S6.4 NON-PUBLISHED TELEPHONE NUMBERS

Some customers request their telephone numbers to be omitted from the directory and the Company's directory assistance records. Such requests may be fulfilled through the assignment of a non-published telephone number subject to the rates and regulations outlined below.

Incoming calls to non-published telephone numbers will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the customer's request to furnish non-published telephone number does not create any relationship or obligation, direct or indirect, to any person other than the customer. However, when a call is placed from a telephone number associated with a non-published listing, the number may be disclosed if the called party has the necessary equipment for receiving and/or disclosing incoming telephone numbers.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-published telephone number in the directory or disclosing said number to any person shall attach to the Company. Where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-published telephone number. The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published telephone number or the disclosing of said number to any person.

S6. DIRECTORY LISTINGS

S6.4 NON-PUBLISHED TELEPHONE NUMBERS (continued)

S6.4.1 Rate Application

A monthly rate as listed below applies for each non-published telephone number except when provided for the following services:

a. Enterprise Service

b. Foreign exchange service where the customer is also furnished local exchange service.

c. Additional service furnished to the same customer who has other service listed in the directory at the same address.

d. To a customer living in a hotel, hospital, retirement complex, apartment house, boarding house, or club if a customer is listed under the telephone number of the PBX.

e. Service which is installed for a temporary period.

f. To additional service furnished to the same customer who has service listed in the Telephone Directory at a different address provided:

f. (continued)

(1) the listed service is in the same local exchange and

(2) arrangements have been made that calls to the listed number will be answered at all times.

g. To business subscribers who have their primary telephone number published in the Company's directories for the territory in which the subscriber is located, as they may have other telephone numbers associated with the same business, deleted from the Company's directories at no additional charge.

S6.4.2 Rates

		Monthly Rate	
a.	Non-published number	$3.99	(I)

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BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 1, 2007

S6. DIRECTORY LISTINGS

S6.5 ADDITIONAL LISTING CHARGES

S6.5.1 General

a. Additional (paid) directory listings are accepted for a minimum chargeable period of the life of the directory issue in which the listing first appears, not to exceed one year from the EFFECTIVE date of the listing. In case the additional listing does not appear in the directory, the minimum chargeable period is for one month. Listing charges date from the day the directory assistance records are posted, at the time the application for the listing is made, or at any time up to and including the closing date of the directory as desired by the customer. The customer to the service assumes responsibility for all charges for additional listings associated with his service.

b. Listing charges are automatically discontinued upon termination of the main service, with which associated, and additional listing charges may be discontinued upon request after the expiration of the minimum chargeable period. Charges for additional listings of those other than the customer may be discontinued upon request of the customer in case the listed party becomes a customer to exchange service similar in classification to that under which such party already is listed, i.e., business or residence, or in case of the death of the listed party, or if such party moves from the premises at which the exchange service listed is furnished.

S6.5.2 Rates

		Monthly Rate		
		Residential	Business	(T)
a.	Additional Name Listings	$2.99	$3.99	(I)
b.	Additional Line Matter	2.99	3.99	(I)
c.	Additional Listing - St. Matthews	2.99	3.99	(I)

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BY: Vice President
Little Rock, Arkansas

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S6. DIRECTORY LISTINGS

S6.6 MISCELLANEOUS LISTINGS

S6.6.1 Reference Listings

Reference listings may be furnished to customers who change their names, absorb other businesses or subdivide their business and have authority to continue the use of the old name, and in other cases when in the judgment of the Company they are considered necessary and are not intended for advertising purposes. Such listings are furnished at the regular rate for additional listings.

S6.6.2 Foreign Listings

Listings in the alphabetical section of the directory of an exchange other than that from which the customer is served are furnished at the regular rate for additional listings.

S6.6.3 Indented Listings

Indented listings are employed where a customer has more than one listing for service under the same name at one or more locations. An indented listing may be either a business listing or a residence listing where the name in the second listing would be a repetition of that in the first.

S6.6.4 Caption Listings

Listings may be indented under a caption or sub-caption at no additional charge for the caption arrangement when in the judgment of the Company the captions will facilitate the use of the service.

The captions must be an essential part of the indented listings which follow and may include names of departments, branches of the business or titles of officials.

Listings that are variations of the same general line of business, or which in the judgment of the Company appear to advertise the extent of the customer's business, are not permitted in listings to be indented under captions.

S6.6.5 Additional Listings for Names Spelled More Than One Way

Customers whose names may be spelled differently from the way such names are commonly pronounced may arrange for additional listings of their names alternately spelled, at the regular additional listing rate.

Listings of an alternate spelling are not allowed when in the judgment of the Company they are desired for the purpose of securing a preferential position in the directory or for advertising purposes.

S6. DIRECTORY LISTINGS

S6.6 MISCELLANEOUS LISTINGS (continued)

S6.6.6 Alternate (Directive) Listings

Customers may obtain listings which refer calling parties to certain other telephone numbers. Alternate listings are of two general types as described below:

a. Nights, Sundays, and Holidays

(1) This type of alternate listing refers calling parties to an alternate telephone number to be used after business hours and on Sundays and Holidays. The monthly rate for such listings is the regular additional listing rate per month for each line of the "Note" and to each listing included under the "Note" of the alternate directory listing.

(2) Names of individuals are not permitted in listings of this type, however, telephone numbers may be shown of those entitled to use the service, in connection with which the alternate listing is to be provided, and who are agreeable to the use of their numbers in such alternate listing. Listings of this type may indicate the telephone numbers of members of the immediate family of the customer desiring the alternate listing.

b. If no answer call--

Alternate listings which refer calling parties to other telephone numbers in case no answer is received at the preceding listed telephone, may indicate the telephone number of customers who are agreeable to the use of their numbers in such listings. This type of alternate listing is charged for at the regular rate for an additional listing.

S6.6.7 Temporary Listings

a. Residence customers who lease their premises for periods of less than one year and who request the Company to render service to their tenants without a change in the customer billing, may arrange for the listing of such tenants on "Directory Assistance" records only.

b. A charge for an additional listing applies with a minimum charge of $1.00 for any listing period. All charges including such additional listing charges will continue to be rendered in the name of the customer who shall continue to remain responsible for all such charges.

S6. DIRECTORY LISTINGS

S6.7 NON-LISTED NUMBER SERVICE

S6.7.1 General

A non-listed telephone is one for which no listing appears in the alphabetical section of the directory. The number is listed in the Information Records and is given out upon request.

a. Some customers request their telephone number be omitted from the directory. Such request may be fulfilled through the assignment of a non-listed telephone number, subject to the rates agreed below.

b. A monthly rate as listed below applies for each non-listed telephone number except when provided for the services outlined in 6.4.1.

S6.7.2 Rates

		Monthly Rate	
a.	Non-listed number	$1.99*	(I)
			(D)
			(D)

* Applicable to current customers at existing locations as of December 1, 2002

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BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 17, 2006

S7. COIN TELEPHONE SERVICE

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BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 17, 2006

S7. COIN TELEPHONE SERVICE

S7.1 PUBLIC TELEPHONE ACCESS SERVICE FOR CUSTOMER PROVIDED EQUIPMENT

S7.1.1 General

A. Public Telephone Access Service for CPE (PTAS) will be provided in compliance with the South Carolina Public Service Commission's rules and regulations regarding Public Telephone Access Service for Customer Provided Equipment.

B. PTAS will be provided where facilities are available.

S7.1.2 Responsibility of the PTAS Subscriber

A. The subscriber shall be responsible for the installation, operation and maintenance of any customer-provided telephones used in connection with this service. All restoration of service must be made within twenty-four hours from the time a report is made.

B. The subscriber shall be responsible for payment of a maintenance of service charge as covered in Section 15 of this Tariff for each visit by the Company to the premises of the subscriber, where the service difficulty or trouble reports result from the use of equipment or facilities provided by the subscriber.

S7.1.3 Optional Service Features

A. Central Office Blocking with Operator Screening is offered to provide a choice of restrictions at the subscriber's option. Options are as follows:

1. Option 1 - Two-Way Service. No restrictions

2. Option 2 - Two-Way Service. Provides screening information to the operator. If the caller intended to place an operator assisted call that requires a coin deposit, the call cannot be completed. Further, third number and collect calls to PTAS lines are not allowed.

3. Option 3 - Two-Way Service. Provides central office blocking of 976, 1+DDD and 1+900 calls. Provides screening information to the operator. If the caller intended to place an operator assisted call that requires a coin deposit, the call cannot be completed. Further third number and collect calls to PTAS lines are not allowed.

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BY: Vice President
Little Rock, Arkansas

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S7. COIN TELEPHONE SERVICE

S7.1 PUBLIC TELEPHONE ACCESS SERVICE FOR CUSTOMER PROVIDED EQUIPMENT
(continued)

S7.1.4 Rates and Charges

PTAS will be provided as a Flat Rate Service at the rates and charges following:

A. Flat Rate Service Monthly Rate

1. Access lines to support instrument implemented smart payphones — Equal to B-1

2. Access lines that utilize central office provided coin service — Equal to B-1

B. Billed Number Screening is available at no charge to PTAS subscribers.

C. The rates and regulations for optional local local usage plans in Section 3.11.2 of this tariff are applicable with the exception that there are no usage limits that apply.

D. No charges will be billed to either the subscriber or to the calling party for Local Directory Assistance calls from PTAS lines.

E. The PTAS subscriber shall be responsible for the payment of outgoing local calls and long distance which are charged by the calling party to a commercial credit card.

F. At the request of the subscriber, Tel-Touch Calling Service may be provided as covered in Section 13 of this Tariff for business individual line service.

G. Where facilities are not available in the serving central office, PTAS may be provided from another office with applicable rates and charges as provided in Section 9 of this Tariff for Foreign Exchange or Foreign Central Office Service.

H. A charge equivalent to that charged on business individual line service is applicable for Directory Assistance Service for calls outside the local calling area.

I. Service Charges as covered in Section 4 of this Tariff for business individual line service are applicable. Changes in service from an existing exchange service to PTAS will be considered as new service.

J Listings in connection with PTAS are furnished under the same rates and regulations as other business service.

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Little Rock, Arkansas

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S8. RESERVED FOR FUTURE USE

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S9. FOREIGN EXCHANGE SERVICE

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S9. FOREIGN EXCHANGE SERVICE

S9.1 FOREIGN EXCHANGE SERVICE

S9.1.1 Regulations

a. Foreign exchange service is exchange main service or extensions therefrom furnished to a customer from an exchange other than the one from which he would normally be served.

b. Foreign exchange service is offered in connection with flat rate individual line main station service and flat rate PBX service only.

c. Other services, equipment or facilities used in connection with foreign exchange service, except as otherwise indicated in this tariff, are furnished subject to the rates and regulations applying in the foreign exchange from which the customer is served.

d. Foreign exchange service is furnished subject to the same restrictions as to the use of the service by other than the customer and his representatives, as apply in connection with other classes of service.

e. Normally, all negotiations for the establishment of foreign exchange service will be initiated by the prospective customer with the exchange from which he normally would be served.

S9.1.2 Rates and Charges

a. The rate for foreign exchange service is the non-recurring and monthly rate for flat rate individual line main station service or PBX flat rate trunk line applicable within the base rate area of the serving foreign exchange, plus zone charges within the serving central office exchange area plus appropriate charges for each inter-exchange circuit:

(1) Where the applicant for foreign exchange service is so located that it would be more economical to the Company to provide the foreign exchange service direct from the foreign exchange to the applicant's location by the extension or utilization of existing the plant:

(a) For the distance from the applicant's location to the rate center of the foreign exchange area from which service is to be furnished a mileage charge of $4.25 per mile or fraction thereof, airline measurement, will apply.

(2) Where the applicant for foreign exchange service is so located that it is not economical for the Company to provide the foreign exchange service direct from the foreign exchange to the applicant's location by the extension or utilization of existing plant:

(a) For the distance from the central office of the exchange from which the customer would normally receive service to the central office from which the service is furnished, a mileage charge of $4.25 per month per mile or fraction thereof, airline measurement will apply.

S9. FOREIGN EXCHANGE SERVICE

S9.1 FOREIGN EXCHANGE SERVICE

S9.1.2 Rates and Charges (continued)

a. (2) (continued)

(b) When, at the customer's request, the interexchange channel portion of the foreign exchange service is furnished by Telpak, the rates and regulations as specified in the Telpak Channels and Services section of the Southern Bell Telephone and Telegraph Company (South Carolina Tariff) will apply.

(c) In case the customer is located outside the base rate area of the exchange area from which he normally would be served, a zone charge as specified in Section 3.5 of this tariff will apply in addition to the foreign exchange mileage charge.

(3) The rate center of an exchange is the point from which message toll telephone rates are measured.

(4) The local service area of, and long distance rates to and from main stations or PBX systems connected for foreign exchange service are the same as regularly apply to stations located in the foreign exchange area.

b. Foreign exchange service may be furnished involving two areas of the Company or involving an area of another company when the other company is willing to concur in arrangements for furnishing such service. In those cases where a portion of the service is furnished by another company, the rates and regulations of the other company apply to the part of the exchange service it furnishes. Where the other company furnishes a portion of the interexchange facilities and:

(1) Concurs in the interexchange rates and regulations of this Company in 9.1.2.a. preceding, the zone measurement and zone charges will be as indicated in 9.1.2.a.

(2) Applies its tariff mileage charges to the point of connection with facilities of this Company, the portion of facilities furnished by this Company will be at the rates and zone measurements as specified in 9.1.2.a. preceding to the same point of connection, the total charges being the sum of the charges of each company.

S9. FOREIGN EXCHANGE SERVICE

S9.1 FOREIGN EXCHANGE SERVICE

S9.1.2 Rates and Charges (continued)

c. Kershaw only

Where Foreign Exchange Service is provided from another operating Telephone Company Exchange Area to the South Carolina Telephone Corporation Subscriber, a local loop charge of $6.00 per month will apply with an installation charge as follows:

Business…….$30.00
Residence…….$20.00

d. Service Connection Charges

(1) The serving company (providing dial tone) will charge the appropriate service order and central office work charge.

(2) The local Company will charge the remaining elements of the Service Connection Charge.

e. St. Matthews only

Where alternate full period private line-foreign exchange service is provided, and intercept arrangement may be furnished which transfers the foreign exchange number to a receiving only local number when the service is in full period condition. This arrangement contemplates a standard termination in a handset, key equipment or PBX and is furnished at the following rates and charges:

	Monthly Rate	Installation Charge
1. Intercept Arrangement To permit calls made to the foreign exchange number to be received at the customer's location in the foreign exchange during the period the service is in full period private line condition.	$5.00	$10.00

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BY: Vice President
Little Rock, Arkansas

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S10. KEY AND PUSHBUTTON TELEPHONE SERVICE

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Little Rock, Arkansas

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S10. KEY AND PUSHBUTTON TELEPHONE SERVICE

S10.1 TRUNK AND LINE RATES

a. Monthly Rate, Each Trunk or Line - Windstream South Carolina, Inc.

	Trunks Terminating in Key Telephones		
	Residence	Business	
Cameron	$29.91	$29.91	
Campobello	30.24	38.32	(I)
Inman	30.24	36.20	(I)
Kershaw	31.45	31.45	
Landrum	30.24	38.32	(I)
Lexington	29.91	39.45	
St. Matthews	29.91	29.91	

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Little Rock, Arkansas

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S11. PRIVATE BRANCH EXCHANGE SERVICE

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BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 29, 2008

S11. PRIVATE BRANCH EXCHANGE SERVICE

S11.1 RATES

S11.1.1 Trunk lines, each

	Monthly Rate	
Lexington	$63.06	
Kershaw	45.83	
Inman	57.46	(I)
Campobello	60.90	(I)
Landrum	60.90	(I)
Cameron	29.91	
St. Matthews	29.91	

These rates are in addition to rates and charges for other services and equipment furnished.

S11.2 DIRECT-IN-DIALING (DID) TO CUSTOMER-PREMISES LOCATED SWITCHING SYSTEMS

S11.2.1 General

a. The service is furnished subject to the availability of facilities, telephone numbers and other conditions as specified elsewhere in this tariff. It is available only in those central offices equipped to provide such service.

b. The service includes the central office switching equipment necessary for in-dialing from the exchange and toll network directly to the stations associated with customer-premises located switching equipment.

S11. PRIVATE BRANCH EXCHANGE SERVICE

S11.2 DIRECT-IN-DIALING (DID) TO CUSTOMER-PREMISES LOCATED SWITCHING SYSTEMS (continued)

S11.2.1 General (continued)

c. The service must be provided on all lines in a trunk group arranged for inward service. Where Direct-in-Dialing is required on more than one group of trunks or central office lines, each such group shall be considered as a separate Direct-in-Dialing service.

d. The service provides PBX station users the ability to receive calls from outside the PBX without the assistance of the attendant. Subscribers will be required to maintain an adequate number of DID trunks as determined by the Company in order to prevent network degradation.

e. The assignment of telephone numbers and the sequence of the numbers assigned to a DID service is made at the discretion of the Company. Where the equipment configuration requires the assignment of blocks of telephone numbers or where the customer requests additional blocks of telephone numbers held in reserve for future use, rates and charges as shown below are applicable for each unused block of telephones.

f. The minimum contract period for the service is three years.

g. The rates herein contemplate the use of standard equipment and service arrangements. When equipment or service of a special type arrangement is requested and provided, rates and charges are based on costs involved to meet the individual requirements of each case.

S11. PRIVATE BRANCH EXCHANGE SERVICE

S11.2 DIRECT-IN-DIALING (DID) TO CUSTOMER-PREMISES LOCATED SWITCHING SYSTEMS (continued)

S11.2.1 General (continued)

h. Operational characteristics of interface signals between the Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service as specified in other sections of this tariff.

i. The Company shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities, operations, or procedures of the Company render any of the facilities provided by a customer or authorized user, obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.

j. Directory listings will be provided in accordance with the regulations of Section 6 of this tariff for PBX trunks. DID numbers furnished herein are not entitled to free directory listings.

k. All switching systems provided this service must be arranged to provide for the intercepting of reserved, idle and/or unassigned station numbers.

1. Calls to reserved numbers will be routed to the PBX for handling.

2. On incoming calls from the network to invalid numbers or restricted stations in DID equipped PBX's only two methods of intercept are acceptable: Attendant or Recorded Announcement. Due to the network irregularities that can be caused, no form of tone intercept is permitted.

3. On Company-provided systems, Attendant Intercept will be furnished at no recurring charge to the customer when the PBX equipment is capable of this feature. If the machine is capable of Recorded Announcement Intercept and the customer elects this feature, it will be provided at the appropriate tariff rates. For Customer Provided Equipment, the customer is responsible for providing one of the acceptable forms of intercept.

S11. PRIVATE BRANCH EXCHANGE SERVICE

S11.2 DIRECT-IN-DIALING (DID) TO CUSTOMER-PREMISES LOCATED SWITCHING SYSTEMS (continued)

S11.2.2 Rates

a. Central Office Equipment

Central office switching equipment is required whether the PBX is Company or customer provided.

1. Direct-In-Dialing service for:

		Installation Charge	Monthly Rate
(a)	First block of 100 DID Station Numbers	$ 500.00	$100.00
(b)	Second block of 100 DID Station Numbers	300.00	75.00
(c)	Each additional block of 100 DID Station Numbers, or portion thereof, over 200	50.00	25.00

Note 1: The preceding rates and charges are in addition to the rates and charges for other services or facilities with which this service is associated.

Note 2: The preceding rates and charges also apply to blocks of reserved telephone numbers.

2. DID Service for customers who are converting their traditional access lines, such as Single Line Business, Key, PBX Trunk, Centrex, etc. to DID on a ISDN PRA for Voice over IP service. **(N)**

		Installation Charge	Monthly Rate	
(a)	Re-instatement of a DID number to a DID Number block, per individual DID number assigned			
	-First Number	$200.00	$1.00	
	-Each Additional Number	$20.00	$1.00	**(N)**

ISSUED: July 17, 2006
BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 17, 2006

S12. CENTREX SERVICE

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S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC)

S12.1.1 GENERAL

Windstream Digital Centrex (WDC) Service is furnished subject to the availability of facilities, features and central office equipment as determined by the Company and is offered in the Lexington exchange.

a. The service is furnished from digital central office equipment located on Company premises and associated facilities so arranged as to provide the following service features:

(1) Direct-Inward-Dialing (DID) and Direct-Outward-Dialing (DOD) of exchange and long distance message network calls to and from stations and attendant positions of an WDC system.

(2) Intercommunication calls between stations of the same WDC system.

(3) Identified-Outward-Dialing (IOD) by station number of outgoing long distance message calls dialed by a station. Only calls billed to the subscriber by this Company will be provided this identification.

(4) Common recorded announcement interception of calls to unassigned station numbers.

(5) Station Line Hunting.

(6) Tel-Touch Service.

b. Network Access Registers (NARS) provide access to local exchange and long distance networks and will be at the rates and charges as specified in Section 3.9.2 of this Tariff.

c. The number of simultaneous exchange and toll network calls to and from WDC station lines and attendant positions of a WDC system is limited by the number of Network Access Registers subscribed to by the subscriber. Each Network Access Register may be arranged for two-way, one-way incoming or one-way outgoing operation depending upon the option chosen by the customer at the time the Network Access Register is installed. When a change in the operation is requested by the customer, the appropriate service charges as specified in Section 4 of this Tariff apply per Network Access Register affected.

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S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC)

S12.1.1 GENERAL (Cont'd)

d. WDC station lines will consist of the intercom, basic features and optional services.

e. An WDC system may be comprised of the following components:

Network Access Registers (NARS) (1)
WDC Station Lines (1)
Features
Telephones
Attendant Console Support Equipment
Attendant Console(s) (2)

f. WDC service may be provided in association with PBX or Key System trunks. A surcharge per NARS will apply equal to the difference between the PBX or key trunk rate and the NARS rate.

g. Certain auxiliary services may be available on an individual WDC station line and are subject to the capabilities of the serving central office.

h. Customer premises equipment associated with this service is provided by the customer or as specified in Section 2 of this Tariff.

i. Service charges as specified in Section 4 as well as charges specified in S12.1.7e of this Tariff apply to all WDC station line installations, customer requested moves, changes and rearrangements performed by the Company.

Note 1: Every system will include NARS and WDC Station Lines.
Note 2: Requires WDC station lines between the serving central office and the attendant console(s) location.

S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC)

S12.1.1 GENERAL (Cont'd)

j. Where WDC stations are in a foreign exchange (FX) or a foreign central office (FCO) area, the mileage charge per Section 8 will be calculated from the FX or the FCO to the Network Interface location serving those WDC station lines.

k. In a different central office serving area of multi-office exchange:

(1) The rate for WDC Service in a FX or FCO area is monthly rate for the WDC Service desired, plus a FX or FCO mileage charge as specified in Section 9 of this Tariff.

(2) When WDC station lines are connected by facilities which are routed between two or more central offices in the same exchange, the foreign central office mileage charge is calculated separately on an airline basis between the WDC central office from which exchange service normally would be rendered.

l. Extension line mileage charges as specified in Section 13 of this Tariff apply as appropriate.

m. The lines for direct connections between an WDC system and other systems are provided primarily for communications between stations of the two systems. In such cases, rates and charges for the tie line service will apply. In addition, these tie line connections may be arranged to provide completion of incoming or outgoing local and long distance calls through the WDC system to or from other systems (WDC or Non-WDC) provided such connections to the exchange or long distance network are only made at one system at a time.

n. Rates and charges for Tel-Touch Service as specified in Section 13 of this Tariff do not apply for the provision of Tel-Touch Service to WDC Service. Regulations as specified in Section 13 of this Tariff apply.

S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC)

S12.1.1 GENERAL (Cont'd)

o. The applicable end user charges will apply to each WDC station.

p. A system may not be provided for intercommunication (stand alone) service only. Access to the exchange network must be provided.

q. With the exception of Network Access Registers, suspension of WDC Service is not permitted.

r. Directory Listing will be furnished subject to the rates and regulations specified in Section 6 of this Tariff.

s. The minimum service periods applicable to WDC Service are as follows:

(1) Month to Month - Normal service period as specified in Section 2 of this Tariff.

(2) Term Payment Plan - 36 Month and 60 Month.

(3) Except where the month to month option is selected, and except in the case of the NARS rate, customers subscribing to WDC Service are guaranteed rate stability for the service period selected.

t. All WDC features are available only to lines utilizing Tel-Touch signaling.

u. All exchange lines in an WDC system must be served by the same central office and have the same billing arrangement.

v. At the option of the Company and subject to the availability of facilities and central office equipment, a Remote Line Unit or Subscriber Line Carrier may be provided on a special assembly basis.

S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC)

S12.1.1 GENERAL (Cont'd)

w. Zone charges as for individual line service apply for each circuit required to provide service outside the base rate area of the exchange for the principal location. For secondary locations, outside the base rate area, zone charges as for individual line service apply for each circuit required.

x. There will be two rates for the Basic Feature Package, one for 1 to 20 lines and one for over 20 lines.

S12.1.2 BASIC FEATURE PACKAGE

The Basic Feature Package will include but not be limited to the following features:

a. Attendant Features

Attendant features are offered in conjunction with customer-provided attendant consoles. Features are dependent upon type console(s) provided by the customer. Attendant console(s) provided by the customer must be compatible with WDC Service. Attendant console support equipment as specified in S12.1.7.c(3)(a) is required.

b. Station Features

(1) Automatic Line-Direct Connect Number

A station programmed to a dial specific internal station number or "O" for the attendant when a station user goes off-hook.

(2) Call Forwarding - Variable

When activated by a WDC station line user, automatically routes calls intended for his station line to any other station line selected within the same system or optionally outside the WDC system. The WDC station line selected may also be the attendant.

S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC)

S12.1.2 BASIC FEATURE PACKAGE (Cont'd)

b. Station Features (Cont'd)

(3) Call Forwarding - Busy Line

Automatically routes calls to the attendant or preselected WDC station line when the called WDC station line is busy.

(4) Call Forwarding - Do Not Answer

Automatically routes calls to the attendant or preselected WDC station line when the called WDC station line does not answer within the preset ringing cycle.

(5) Call Waiting

With this feature, an incoming call encountering a busy station receives audible ringing. The called busy station receives a call waiting tone. The called busy station may then acknowledge the incoming caller on hold, then alternate between callers, or abandon one of the calls.

(6) Consultation Hold - All Calls

Allows a WDC station user to place a call on hold by depressing the switchhook, at which time dial tone is returned. the station user may then proceed to establish connection with another internal station or outside party, and after speaking with the "consulted" party, the station user may (1) return to the call initially held; (2) depress the switchhook thereby effecting Add-On Conference or (3) hang up and effect transfer of the initial call to the consulted party.

S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.2 BASIC FEATURE PACKAGE (Cont'd)

b. Station Features (Cont'd)

(7) Speed Calling

Lets the WDC station line user place calls to a list of frequently called telephone numbers by dialing fewer digits than the complete directory number.

(8) Three-Way Calling

Allows a station user to add a third party to an existing two-party conversation.

c. System Features

(1) Direct Inward Dialing (DID)

The service allows for incoming calls from the exchange network to reach a specific station without attendant assistance.

(2) Direct Outward Dialing (DOD)

Outward calls may be dialed directly from any unrestricted WDC station line served by the WDC main switching equipment without the help of an attendant.

(3) Hunting

Hunting is a call completion feature that increases the likelihood of an incoming call being completed within a customer defined group of lines. When the caller accesses the group, WDC attempts to complete the call on a sequence of lines. Three types of hunt groups may be allowed and are as follows:

S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.2 BASIC FEATURE PACKAGE (Cont'd)

c. System Features (Cont'd)

(3) Hunting (Cont'd)

(a) Directory Number Hunting (DNH)

Each line in the hunt group has its own unique directory number. The hunt group can be accessed by dialing any number in the hunt group, but the number of lines hunted depends on the hunting option (circular or sequential) assigned to the DNH group. Circular hunts all the lines in the hunt group regardless of the starting point. Sequential hunting starts at the number dialed and ends at the last number of the group.

(b) Distributed Line Hunting (DLH)

Distributed Line Hunting starts after the first idle line found by the previous hunt and continues until the hunting starting point is reached. DLH provides equal distribution of calls.

(c) Multi-Line Hunt Group (Basic)

When a call is originated to a busy station line in a basic multi-line hunting group, the call hunts once in a prearranged order for an idle station through all remaining station lines in that group.

(4) Station-To-Station Calling

Calls may be dialed to completion between any two station lines of a digital WDC system.

S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.3 FEATURE PACKAGE I

a. Station Features

(1) Call Pickup

Allows an WDC station line user to answer calls directed to another WDC station line within the same preset call pick-up group.

(2) Speed Call - Long List

Individual - The long list can be dedicated to an individual line, in which case it can only be updated, deleted from, and used by this line.
Group - This list has one line designated as controller. Only the controller can add to, change, or delete numbers from the list. Other lines with access to this list are restricted.

(3) Ring Again

This feature allows a station user encountering a busy station to be notified when the busy station becomes idle and to be placed automatically in a ring again mode.

(4) Station Controlled Conference (Six Ports Max.)

This feature allows a WDC station user to establish a conference call consisting of more than three conferees (maximum six) with the assistance of the attendant. The conferees can include lines in the same customer group, lines belonging to another customer group, and stations reached through trunks.

(5) Meet-Me Conference

This feature provides a six-party conference bridge and directory number for conferees to dial at a specified time to a hold a conference.

S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.3 FEATURE PACKAGE I (Cont'd)

a. Station Features (Cont'd)

(6) Station Message Waiting

This feature permits a station user to dial a code to access the station user or attendant who has activated Message Waiting.

(7) Stuttered Dial Tone for Message Waiting

This feature permits a station user to be notified of a waiting message.

b. System Features

(1) Distinctive Ringing

Distinctive Ringing is furnished to indicate the source of calls to idle station lines.

(2) Last Number Redial

The last number redial feature enables a subscriber to redial the last called number by depressing a single key rather than the entire number.

(3) Attendant Service

Local, Remote Consoles - The DMS-100 data structure permits maximum quantities of consoles, subgroups, and customer groups as follows:
- Maximum of 255 attendant consoles to be served
- Maximum of eight attendant subgroups per customer group
- Maximum of 4,095 customer groups per switch

Centralized, Limited to Host & Remote Line Equipment - This service allows a customer who has a number of locations within a city (all served by the same WDC switch) to centralize attendant service on a part-time basis.

S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.3 FEATURE PACKAGE I (Cont'd)

b. System Features (Cont'd)

(4) Class-Of-Service Restrictions

This service provides the capability to allow or deny individual station features. The restrictions can be arranged to control all calls originating or terminating on stations and tie trunks.

a. Fully Restricted Service

Two types of fully restricted service are applied to stations as described in the following:

(1) Attendant restricted stations are denied access to the exchange network, and

(2) Fully restricted stations are denied access to the exchange network and to the attendant.

b. Semi-Restricted Service

Semi-Restricted stations are allowed access to the exchange network only through the attendant.

c. Toll Restricted Service

Toll restricted stations are either toll denied or assigned toll diversion to the attendant.

d. Unrestricted Service

Unrestricted stations are allowed to access the exchange network, the toll network or any service accessible by dialing.

S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.3 FEATURE PACKAGE I (Cont'd)

b. System Features (Cont'd)

(5) Code Restriction Arrangements

A Code Restriction Arrangement automatically denies a portion of all WDC station lines of a WDC system direct outward dial access to one or more three-digit codes within the local calling area in which the system is located. Code restriction provides a distinctive tone to indicate that access is not permitted on call attempts.

(6) Data Call Protection

Data Call Protection prevents calls from being interrupted by call waiting tones, testing or busy verification attempts. Data call protection is not customer changeable and lines assigned this feature may not utilize call transfer or conference capabilities.

(7) Dial Pulse Conversion

Allows the acceptance of signaling from lines or incoming trunks in either dial pulse (DP) or DTMF and outpulses the digits necessary to complete the call in either DP or DTMF (which ever is required by the equipment being installed).

(8) Executive Busy Override (EBO)

Allows a station user to gain access to a busy station by flashing the hookswitch during the busy tone then dialing a feature code. An EBO warning tone is transmitted to the called station and then a three-way is established.

(9) Dictation Access and Control (DTMF only)

Provides station access to customer-provided dictation recording equipment by dialing an access code - Tel-Touch required.

S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.3 FEATURE PACKAGE I (Cont'd)

b. System Features (Cont'd)

(10) Loudspeaker and Radio Paging Access

This service allows stations and attendants to access customer provided loudspeaker paging equipment to summon a particular person, using speakers located on the customer's premises.

(11) Intergroup Calling

Allows customers in different customer groups to call each other using abbreviated dialing, in the same manner that callers in the same customer group may call each other by dialing two through five digits.

(12) Uniform Call Distribution (UCD)

Uniform Call Distribution provides an even distribution of incoming network and intercom calls among the individual station lines of a hunt group and includes Circular Hunt.

(a) Call Queuing is an option that may be added to the UCD arrangement. Queuing permits calls, in excess of WDC station lines in a UCD group, to be held in the central office and distributed in their order of arrival to WDC station lines in the UCD group as the WDC station line becomes available.

(13) Uniform Numbering Plan Capability

This feature enables a multi-location customer to have a uniform numbering plan among the WDC stations located at the various customer locations (perhaps connected by the tie lines). Each location is assigned a code (sequence of digits) as a unique identifier. The customer group members then call each other by dialing the location code followed by an extension number. No routing digits (typical of a tandem tie trunk network) are required to be dialed by the caller.

S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.3 FEATURE PACKAGE I (Cont'd)

c. Attendant Console Features

(1) Attendant Access to Paging

This feature allows an attendant to gain access to customer-provided loudspeaker paging equipment to summon a particular person over speakers located throughout the customer's premises. The feature also provides a preempt capability allowing an attendant to force-release a calling party from a loudspeaker access.

(2) Attendant Autodial

The attendant autodial feature permits an attendant to dial frequently called numbers by depressing the autodial feature key, which is programmed with the number. Depressing this key has the same results as dialing the digits manually.

(3) Attendant Call Park Recall Timer

This feature provides a separate timer for calls parked by the attendant. The timer defines the maximum time period that a call can spend in the parking lot. If the call is not retrieved or abandoned within the defined time, the call is unparked and the attendant is recalled.

(4) Attendant Call Selection

This feature enables an attendant to answer incoming calls in the order they are received, regardless of the incoming call type, or by manually selecting a specific incoming call type.

(5) Attendant Camp-On

This feature allows the attendant to extend an incoming call to a busy station. When the busy station becomes idle, it automatically rings and is connected to the waiting call.

S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.3 FEATURE PACKAGE I (Cont'd)

c. Attendant Console Features (Cont'd)

(6) Attendant Conference (Max. Six Conferees)

With this feature, an attendant can establish a six-port conference call (not including the attendant).

(7) Attendant Console Display

The console display assists attendants in handling calls efficiently. The display unit is built into the attendant console.

(8) Attendant Control of Trunk Group Access

This feature allows the attendant to control the access of all stations and incoming trunks to various trunk groups by operating corresponding keys.

(9) Attendant Locked Loop Operation

This feature allows an attendant to hold a call on loop. Attendant locked loop operation consists of two hold types, manual and automatic. Both types are attendant console features.

(10) Attendant Release Upon Completion of Dialing

The attendant release feature allows an attendant to extend a call to a WDC trunk or a Plain Ordinary Telephone Service (POTS) trunk, then release the call after the dialing is completed and before outpulsing to the trunk is completed.

(11) Attendant Speed Calling

This feature allows an attendant to dial frequently dialed numbers by depressing a speed call key and dialing one or two digits instead of all digits in the number. The frequently dialed number may be a directory number, authorization code, account code, or access code.

S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.3 FEATURE PACKAGE I (Cont'd)

c. Attendant Console Features (Cont'd)

(12) Attendant to Recorded Announcement

This feature permits the routing of attendant calls, originated or extended, to an announcement.

(13) Attendant Transfer

With this feature, a call that is transferred by a station to the attendant by either flashing or by flashing and dialing zero is queued on a first in, first out basis.

(14) Automatic Recall

This feature is used for attendant-extended calls to stations served by the DMS-100.

(15) Busy Verification - Stations, Trunks

This feature allows an attendant to determine whether stations or trunks are busy or idle.

(16) Call Hold

This feature allows an attendant to hold a call manually on the loop by pressing the hold/release key, or to hold a call automatically on the loop by pressing another loop key.

(17) Call Park

This feature allows the attendant to park calls against any directory number in the attendant customer group.

(18) Code Calling Line Termination

This feature allows an attendant to access customer-provided code calling equipment by dialing an access code and a called party code.

S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.3 FEATURE PACKAGE I (Cont'd)

c. Attendant Console Features (Cont'd)

(19) Console Test

This feature allows an attendant or maintenance personnel to test the functional operations of a console. Before conducting the tests, headsets must be unplugged.

(20) Delayed Operation

With this feature, the attendant may place a call for a calling station while the calling station waits on-hook. When the called station answers, the attendant can recall the calling station by depressing the signal source key. On answering, the calling station and the called station are connected.

(21) Interposition Calls and Transfers

This feature allows an attendant to call and speak to another attendant and to transfer a call to another attendant.

(22) Lockout

With this feature, an attendant cannot reenter a call on a held loop unless recalled by a station user or by automatic recall.

(23) Attendant Operational Measurements - Enhanced

This service provides attendant operational measurements for a customer group or subgroup.

(24) Multiple Console Operation

DMS-100 allows for the assignment of a maximum of 255 consoles. These consoles can be assigned to one large customer group or to several customer groups. DMS-100 allows for the assignment of 4,095 customer groups.

S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.3 FEATURE PACKAGE I (Cont'd)

c. Attendant Console Features (Cont'd)

(25) Multiple Listed Directory Numbers

A customer may have many listed directory numbers. To handle this efficiently, each number has a unique ICI lamp so that the attendant can answer appropriately.

(26) Position Busy

This feature allows the attendant to make the console unavailable to additional queued calls. The attendant can still originate calls and use or program the features available while the console is in the position busy state. However, to do this, one headset or handset must remain plugged into the console.

(27) Secrecy

This feature allows the attendant to talk to a called party (destination) without the calling party (source) hearing the conversation. When the attendant releases from the call, the source and the destination are connected.

(28) Serial Call

This feature allows an attendant to extend a call to more than one station.

(29) Straightforward Outward Completion

This feature allows a station user in a WDC customer group to have the attendant extend a call outside the customer group. The station user may remain off-hook while the attendant extends the call.

S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.3 FEATURE PACKAGE I (Cont'd)

c. Attendant Console Features (Cont'd)

(30) Supervisory Console (Basic)

This feature allows an attendant to call a supervisor for assistance and to extend a call to a supervisor for subsequent call handling. It also allows the supervisor to monitor the progress of an attendant and to give assistance while the attendant is handling a call.

(31) Switched Loop Operation

With the Switched Loop Operation (Virtual Loop Concept), trunks and lines do not have direct termination on the consoles.

(32) Trunk Group Busy/Trunk Group Access Control Through Special Keys

This feature provides special keys to serve as a common interface for trunk group busy and trunk group access control for all trunk groups allocated to the customer group.

(33) Through Dialing

This feature allows the attendant to select the trunk facility for a WDC station in the same customer group and send dial tone to the station user. The station user then dials the called number.

(34) Timed Recall Set to Zero

This feature allows a customer to cancel the automatic recall feature for a specific customer group by inputting a zero (infinite) value for the appropriate attendant recall timers.

S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.3 FEATURE PACKAGE I (Cont'd)

c. Attendant Console Features (Cont'd)

(35) Trouble Key on WDC Console

This feature allows an attendant to indicate a problem in the handling of a particular call.

(36) Trunk Group Busy - Indication

This feature allows for the displaying of trunk group status on the attendant console. The lamp state associated with a trunk group shows the following: Off-when one or more trunks in the group is idle; On-when all trunks in the group are busy.

(37) Two-Way Splitting

This feature allows the attendant to talk privately to either the calling party or the called party. The attendant can alternate between the source and destination as required. Either the source or the destination can be excluded; both cannot be excluded simultaneously.

(38) Uniform Call Distribution from Queue

This feature provides for a uniform distribution of calls from the attendant queue to a group of attendant consoles. As the consoles become idle, incoming calls are distributed on a first in, first out basis.

(39) Wild Card Key

An attendant may use the Wild Card Key to invoke special features not directly available through a feature key on the console. Any special feature normally available through the use of a feature key may be invoked through the Wild Card Key with the exception of ICI.

S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.3 FEATURE PACKAGE I (Cont'd)

c. Attendant Console Features (Cont'd)

(40) Night Service - Fixed/Flexible

This service provides for the handling of calls when the attendant is absent. It is usually activated after regular hours and on weekends.

(41) Night Service - TAFAS

This service allows any station in the customer group to answer an incoming call by dialing a code. The code is dialed when the TAFAS alerting device sounds.

(42) Station Call Park

Call Park allows the attendant to park calls against any directory number in the station or customer group. The parked call may be retrieved from any station by dialing the feature access code for retrieval plus the directory number.

(43) Attendant Message Waiting

This feature allows up to 255 Attendant Consoles to be used as a message center for a number of station users. The main functions of a message center are to:

- receive and record messages for calls forwarded to the message center,

  convey messages to called stations on request, and

  activate/deactivate message-waiting indication for user stations.

S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.4 FEATURE PACKAGE II

a. Business Set Features

(1) Business Set Automatic Dial

The Automatic Dial (AUD) feature allows a Business Set station user to call a frequently dialed number by depressing the assigned feature key. The user is permitted to change the assigned number stored against the feature key. The feature is assigned to the feature key through the service order system.

(2) Business Set Automatic Line

Business Set Automatic Line (AUL) is a directory number feature that may be assigned to individual DN appearances on a Business Set station, including the primary DN. When an off-hook is reported from a DN appearance to which AUL has been assigned, a connection is automatically established to a predetermined location.

(3) Business Set Executive Busy Override

Executive busy override (EBO) allows a Business Set station to gain access to a busy station by depressing the EBO key. EBO is a set feature and, therefore, applies to all DNs on the business set. EBO can be active on one or more DNs on a business set at any instant. Each EBO key depression is always associated with the particular DN that is currently active.

(4) Business Set Call-Back Queuing

With this feature, a Business Set user encountering an all-trunks-busy condition has the option of being notified when a trunk becomes idle. The user is then automatically connected to the called number.

S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.4 FEATURE PACKAGE II (Cont'd)

a. Business Set Features (Cont'd)

(5) Business Set Call Forwarding

Business Set Call Forwarding (CFX) is functionally identical to WDC call forwarding. Business Set call forwarding will be a subset feature, that is, it will not necessarily apply to all DNs on the set. When the set is datafilled for call forwarding, the user can specify at datafill time what DN keys call forwarding will affect. All types of DN keys, including Multiple Appearance Directory number (MADN) DNs and hunt group DNs, will be able to have the call forward feature. MADN DNs will be restricted, in that only the set that has the primary MADN member will be able to have call forwarding.

(6) Business Set Call Park

The call park feature provides a Business Set user with the capability of parking a call against his/her directory number. The parked call may be retrieved from any station by first requesting call park retrieve and then dialing the directory number of the station against which the call was parked. Once a call has been parked against a DN appearance in the system, the user is free to originate and receive calls on that DN.

(7) Business Set Call Pickup

Call pickup allows a station to answer call incoming to another station within a predetermined call pickup group. A call pickup group is a group of stations with call pickup features linked together using one of its stations as the primary member.

S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.4 FEATURE PACKAGE II (Cont'd)

a. Business Set Features (Cont'd)

(8) Business Set Call Waiting

An incoming call encountering a busy Business Set station receives audible ring, while the called station user receives call waiting notification. The called station user can choose to acknowledge the new caller and place the existing party on hold, to alternate between the callers, or to abandon one of the calls.

(9) Business Set Feature Code Access

Feature code access provides an alternate method of accessing business set features, other than through the use of feature keys. The situation would arise when a customer whose business set has all of its keys assigned wants one more feature but not the added expense of an add on unit.

(10) Business Set Individual Business Line

The Private Business Line (PBL) allows the business set subscriber the appearance of a POTS line as one of the Directory Number (DN) keys on the set. The PBL will have a POTS dialing plan.

(11) Business Set Intercom

The Intercom (ICM) feature allows a customer to directly terminate on a predesignated set by depressing the intercom key on the business set.

(12) Business Set Listen On Hold

This feature allows a business set user to place a called party on hold and listen through the speaker. The intended use of this feature is to enable the business set user who has been put on hold to listen through the speaker to determine when the call has been reestablished.

S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.4 FEATURE PACKAGE II (Cont'd)

a. Business Set Features (Cont'd)

(13) Business Set Multiple Appearance Directory Numbers

A Directory Number (DN) that is assigned to more than one business set is called a Multiple Appearance Directory Number (MADN). The business sets that are assigned this DN are known as a MADN group. MADN groups can be comprised of up to 32 stations and configured in either Single Call Arrangement (SCA) or Multiple Call Arrangement (MCA). The Single Call Arrangement allows only one set to be active (either originating or terminating) on the MADN at any given time. With the multiple call arrangement, more than one set in the MADN group can be active on the MADN simultaneously. The number of simultaneous calls is restricted only by the number of members in the MADN group.

(14) Business Set On-Hook Dialing

On-hook dialing allows the user to originate calls without lifting the handset by pressing a DN key and dialing the desired number. Call progression tones and ringback are heard through the business set speaker and the user may lift the handset at any time. Feature keys such as speed calling, ring again, and automatic dialing may be used with on-hook dialing. The call may be terminated at any time by pressing the release key. On-hook dialing is not optional; it is an intrinsic feature of the business set.

(15) Business Set Six-Port Conference

A Business Set with a conference key assigned can establish a conference call of up to six parties. Any of the other parties may be external to the switch.

S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.4 FEATURE PACKAGE II (Cont'd)

a. Business Set Features (Cont'd)

(16) Business Set Speed Calling

Each business set user can access up to three different speed call lists by pressing speed call keys or dialing access codes. Upon accessing a speed call list, the user dials a one-,two-, or three-digit code to have the number stored against that code dialed. The stored number may be up to 24 digits in length.

(17) Business Set Three-Way Calling/Call Transfer

Three-way calling/Call Transfer allows a caller to include a third party in the call and then optionally transfer the call to the third party. This feature basically works the same as 500/2500 Three-way calling

(18) Business Set Display Called Number

The display called number feature provides the user of a Business Set equipped with the optional 32-character alphanumeric LCD with visual feedback concerning the called number during the origination, termination, programming, and feature activation operations.

(19) Business Set Display Calling Number

This feature provides the business set user receiving an incoming call with visual feedback concerning the calling number.

(20) Business Set Feature Display

This feature provides the user of a business set equipped with a 32-character LCD with visual feedback on user-entered data and incoming call information during the use of other WDC features.

S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.4 FEATURE PACKAGE II (Cont'd)

a. Business Set Features (Cont'd)

(21) Business Set Query Time Key

This feature provides the current time and date on a business set display. Time is displayed using the 24-hour clock format, and date is displayed by year, month, and day.

(22) Message Waiting - Business Set

This feature provides a message-waiting lamp on Meridian Business Sets that indicates a message is waiting at the message center. It also includes a Call Request feature, allowing message queuing between stations.

Message Waiting - When the message waiting lamp is on, the station user can retrieve messages by dialing the message center.

Call Request - A call request indicates to a station that another station has requested that the station call it.

S12.1.5 Optional Features

a. System Features

(1) Automatic Route Selection

Automatic Route Selection is available where facilities permit, that allows station users, by dialing a preselected code to automatically select the preferred route subscribed for a customer for network calls. Alternate routing to other facilities, subscribed to by the customer, is also provided. This arrangement is available for use with Foreign Exchange (FX), WATS, CCSA off-net, tie lines and Interexchange Carrier (IC) access lines which are compatible with ARS and toll network facilities.

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S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.5 Optional Features (Cont'd)

a. System Features (Cont'd)

(2) Call Back Queuing

With this feature, a station user encountering an all-trunk busy condition has the option of being notified when a trunk becomes idle, then being automatically connected to the called number using the CBQ feature.

(3) Message Waiting Lamp

The message-waiting lamp provides users of 500/2500 or Unity telephone sets with visual indication that a message is being held at the message center.

(4) Music On Hold

Allows the Digital Centrex service to provide music and/or announcement to a calling line that has been placed on certain types of hold or has entered a queue for certain Digital Centrex service features.[1]

(5) Music On Hold On Meridian Digital Business Sets

Allows the Digital Centrex service to provide music and/or announcement over a Meridian Digital Business Set to a calling line that has been placed on certain types of hold or has entered a queue for certain Digital Centrex service features.[1]

(6) Station Message Waiting

Provides customers subscribing to Voice Mail Service with an indication that an unplayed message has been stored in their Voice Mail Box. The signal message waiting indicator will be provided in the form of stutter dial tone, or a visual signal, dependent upon the type of customer premises equipment connected to the line.[2]

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[1] *These services are only offered in provisioned central offices. Each service requires the customer to lease an analog line and to supply an approved audio source.*

[2] This service is only offered in provisioned central offices.

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S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.6 BUSINESS SET FEATURE PACKAGE (FEATURE PACKAGE II)

The Business Set Feature Package may be offered subject to local loop limitations only in exchanges served by a Northern Telecom central office. The package provides for the additional central office equipment and features necessary for the North Telecom Business Set. A Business Set line card is required for each line which is equipped with Feature Package II.

S12.1.7 RATES AND CHARGES

a. WDC Exchange Access is provided by the appropriate Network Access Register(s) (NARS) as specified in Section 3 of this Tariff.

b. WDC Station Lines which include the intercom and basic features, are provided on a per line basis.

c. WDC

			Month to Month Rate	36 Month Rate	60 Month Rate
(1)	WDC Station Lines, each *				
	(a)	1-20 lines	$5.00	$4.75	$4.50
	(b)	over 20 lines	6.50	6.25	6.00

(2) Optional Services

		Month to Month Rate	36 Month Rate	60 Month Rate
(a)	Attendant Console Support Equipment, each (Requires WDC Station lines for connections between the central office and customer-provided console(s).			
(b)	Enhanced Feature Package, (Feature Package I) per station line (Required for each station line in a WDC System).	$2.00	$1.70	$1.50

* To the monthly rate shown, add the appropriate Network Access Register charge.

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S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.7 RATES AND CHARGES (Cont'd)

c. WDC (Cont'd)

(2) Optional Services (Cont'd)

	Month to Month Rate	36 Month Rate	60 Month Rate
(c) Business Feature Package, (Feature Package II) per station line.	$4.00	$3.50	$3.30
(d) Automatic Route Selection per NARS	3.50	3.50	3.50
(e) Call Back Queuing per NARS	2.50	2.50	2.50
(f) Business Set Line Card, per line equipped with Feature Package II	2.00	1.50	1.25
(g) Message Waiting Lamp, per line equipped	1.95	1.95	1.95
(h) Music On Hold	25.00	25.00	25.00
ASOC	MOHM	MOH3	MOH6
(i) Music On Hold On Meridian Digital Business Sets	35.00	35.00	35.00
ASOC	MHSM	MHS3	MHS6
(j) Station Message Waiting, per box	2.50	2.50	2.50
ASOC	SMWM	SMW3	SMW6

d. Service charges as specified in Section 4 of this Tariff apply to WDC installations, customer requested moves, changes and rearrangements performed by the Company.

e. A Secondary Service Order charge per request, and a Central Office Work charge per line apply, as specified in Section 4, when WDC is added to existing exchange service lines, or when features are changed or added on existing exchange lines equipped with WDC.

S12.1.8 TERM PAYMENT PLAN

(a) The Term Payment Plan includes specific contract periods of 36 or 60 months in duration and is offered to all WDC customers.

S12. CENTREX SERVICE

S12.1 Windstream DIGITAL CENTREX (WDC) (Cont'd)

S12.1.8 TERM PAYMENT PLAN (Cont'd)

(b) The monthly rate for WDC service under the term payment plan for the periods of 36 or 60 months is not subject to Company initiated rate increases. This plan does not apply to the NARS rate in Section 3.

(c) WDC station line additions under the term payment plan may be made at contracted rates for the duration of the contract period.

(d) Upon expiration of the term payment plan, the customer must select a new contract period as offered in the current tariff or revert to current tariff rates for the month to month payment option.

(e) Termination Liability

(1) If service is terminated in whole or in part, except as otherwise provided herein, prior to the expiration of the agreed to term payment plan, the customer shall be required to pay a termination charge determined by the application of the following formula for WDC lines:

Number of Disconnected WDC Stations Lines Below the Level Under Contract Mileage Rates	X	Monthly WDC Station Line And Wire Center	X	Number of Months Remaining In The Contract Period

In the preceding calculation consideration will be given for the time value of money at a discount rate of ten (10) percent.

(2) A customer who reduces WDC station lines under contract has the following options for the duration of the contract period.

(a) Continue to pay an amount equal to the monthly rate for the number of WDC station lines disconnected that are under contract, or

(b) Pay termination charges as covered in (1) preceding on the number of WDC station line(s) disconnected.

S12. CENTREX SERVICE

S12.2 Windstream Digital Centrex II (WDC-II)

S12.2.1 GENERAL

Windstream Digital Centrex II (WDC-II) Service is furnished subject to the availability of facilities, features and central office equipment as determined by the Company.

a. The service is furnished from digital central office equipment located on Company premises and associated facilities so arranged as to provide the following service features:

(1) Direct-Inward-Dialing (DID) and Direct-Outward-Dialing (DOD) of exchange and long distance message network calls to and from stations and attendant positions of an WDC-II system.

(2) Intercommunication calls between stations of the same WDC-II system.

(3) Identified-Outward-Dialing (IOD) by station number of outgoing long distance message calls dialed by a station. Only calls billed to the subscriber by this Company will be provided this identification.

(4) Common recorded announcement interception of calls to unassigned station numbers.

(5) Station Line Hunting.

(6) Tel-Touch Service.

b. Network Access Registers (NARS) provide access to local exchange and long distance networks and will be at the rates and charges as specified in Section 3.9.2 of this Tariff.

c. The number of simultaneous exchange and toll network calls to and from WDC-II station lines and attendant positions of a WDC-II system is limited by the number of Network Access Registers subscribed to by the subscriber. Each Network Access Register may be arranged for two-way, one-way incoming or one-way outgoing operation depending upon the option chosen by the customer at the time the Network Access Register is installed. When a change in the operation is requested by the customer, the appropriate service charges as specified in Section 4 of this Tariff apply per Network Access Register affected.

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S12. CENTREX SERVICE

S12.2 Windstream Digital Centrex II (WDC-II)

S12.2.1 GENERAL (Cont'd)

d. WDC-II station lines will consist of the intercom and basic features. Optional services will be available in DMS-100 central offices only.

e. WDC-II service may be provided in association with PBX or Key System trunks. A surcharge per NARS will apply equal to the difference between the PBX or key trunk rate and the NARS rate.

f. Certain auxiliary services may be available on an individual WDC-II station line and are subject to the capabilities of the serving central office.

g. Customer premises equipment associated with this service is provided by the customer or as specified in Section 2 of this Tariff.

h. Service charges as specified in Section 4 as well as charges specified in S12.2.3e of this Tariff apply to all WDC-II station line installations, customer requested moves, changes and rearrangements performed by the Company.

i. Where WDC-II stations are in a foreign exchange (FX) or a foreign central office (FCO) area, the mileage charge per Section 9 will be calculated from the FX or the FCO to the Network Interface location serving those WDC-II station lines.

S12. CENTREX SERVICE

S12.2 Windstream Digital Centrex II (WDC-II)

S12.2.1 GENERAL (Cont'd)

j. In a different central office serving area of multi-office exchange:

(1) The rate for WDC-II Service in a FX or FCO area is monthly rate for the WDC-II Service desired, plus a FX or FCO mileage charge as specified in Section 9 of this Tariff.

(2) When WDC-II station lines are connected by facilities which are routed between two or more central offices in the same exchange, the foreign central office mileage charge is calculated separately on an airline basis between the WDC-II central office from which exchange service normally would be rendered.

k. Extension line mileage charges as specified in Section 13 of this Tariff apply as appropriate.

l. The lines for direct connections between an WDC-II system and other systems are provided primarily for communications between stations of the two systems. In such cases, rates and charges for the tie line service will apply. In addition, these tie line connections may be arranged to provide completion of incoming or outgoing local and long distance calls through the WDC-II system to or from other systems (WDC-II or Non-WDC-II) provided such connections to the exchange or long distance network are only made at one system at a time.

m. Rates and charges for Tel-Touch Service as specified in Section 13 of this Tariff do not apply for the provision of Tel-Touch Service to WDC-II Service. Regulations as specified in Section 13 of this Tariff apply.

n. The applicable end user charges will apply to each WDC-II station.

o. A system may not be provided for intercommunication (stand alone) service only. Access to the exchange network must be provided.

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S12. CENTREX SERVICE

S12.2 Windstream Digital Centrex II (WDC-II)

S12.2.1 GENERAL (Cont'd)

p. With the exception of Network Access Registers, suspension of WDC-II Service is not permitted.

q. Directory Listing will be furnished subject to the rates and regulations specified in Section 6 of this Tariff.

r. The minimum service periods applicable to WDC-II Service are as follows:

(1) Month to Month - Normal service period as specified in Section 2 of this Tariff.

(2) Term Payment Plan - 36 Month and 60 Month.

(3) Except where the month to month option is selected, and except in the case of the NARS rate, customers subscribing to WDC-II Service are guaranteed rate stability for the service period selected.

s. All WDC-II features are available only to lines utilizing Tel-Touch signaling.

t. All exchange lines in an WDC-II system must be served by the same central office and have the same billing arrangement.

u. Zone charges as for individual line service apply for each circuit required to provide service outside the base rate area of the exchange for the principal location. For secondary locations, outside the base rate area, zone charges as for individual line service apply for each circuit required.

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S12. CENTREX SERVICE

S12.2 Windstream Digital Centrex II (WDC-II)

S12.2.2 BASIC FEATURE PACKAGE

The Basic Feature Package will include but not be limited to the following features:

(1) Automatic Line-Direct Connect Number

A station programmed to a dial specific internal station number or "O" for the attendant when a station user goes off-hook.

(2) Call Forwarding - Variable

When activated by a WDC-II station line user, automatically routes calls intended for his station line to any other station line selected within the same system or optionally outside the WDC-II system. The WDC-II station line selected may also be the attendant.

(3) Call Forwarding - Busy Line

Automatically routes calls to the attendant or preselected WDC-II station line when the called WDC-II station line is busy.

(4) Call Forwarding - Do Not Answer

Automatically routes calls to the attendant or preselected WDC-II station line when the called WDC-II station line does not answer within the preset ringing cycle.

(5) Call Waiting

With this feature, an incoming call encountering a busy station receives audible ringing. The called busy station receives a call waiting tone. The called busy station may then acknowledge the incoming caller on hold, then alternate between callers, or abandon one of the calls.

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S12. CENTREX SERVICE

S12.2 Windstream Digital Centrex II (WDC-II)

S12.2.2 BASIC FEATURE PACKAGE (Cont'd)

(6) Consultation Hold - All Calls

Allows a WDC-II station user to place a call on hold by depressing the switchhook, at which time dial tone is returned. the station user may then proceed to establish connection with another internal station or outside party, and after speaking with the "consulted" party, the station user may (1) return to the call initially held; (2) depress the switchhook thereby effecting Add-On Conference or (3) hang up and effect transfer of the initial call to the consulted party.

(7) Speed Calling

Lets the WDC-II station line user place calls to a list of frequently called telephone numbers by dialing fewer digits than the complete directory number.

(8) Three-Way Calling

Allows a station user to add a third party to an existing two-party conversation.

(9) Direct Inward Dialing (DID)

The service allows for incoming calls from the exchange network to reach a specific station without attendant assistance.

(10) Direct Outward Dialing (DOD)

Outward calls may be dialed directly from any unrestricted WDC-II station line served by the WDC-II main switching equipment without the help of an attendant.

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S12. CENTREX SERVICE

S12.2 Windstream Digital Centrex II (WDC-II) (Cont'd)

S12.2.2 BASIC FEATURE PACKAGE (Cont'd)

(11) Hunting

Hunting is a call completion feature that increases the likelihood of an incoming call being completed within a customer defined group of lines. When the caller accesses the group, WDC-II attempts to complete the call on a sequence of lines. Three types of hunt groups may be allowed and are as follows:

(a) Directory Number Hunting (DNH)

Each line in the hunt group has its own unique directory number. The hunt group can be accessed by dialing any number in the hunt group, but the number of lines hunted depends on the hunting option (circular or sequential) assigned to the DNH group. Circular hunts all the lines in the hunt group regardless of the starting point. Sequential hunting starts at the number dialed and ends at the last number of the group.

(b) Distributed Line Hunting (DLH)

Distributed Line Hunting starts after the first idle line found by the previous hunt and continues until the hunting starting point is reached. DLH provides equal distribution of calls.

(c) Multi-Line Hunt Group (Basic)

When a call is originated to a busy station line in a basic multi-line hunting group, the call hunts once in a prearranged order for an idle station through all remaining station lines in that group.

(12) Station-To-Station Calling

Calls may be dialed to completion between any two station lines of the same digital WDC-II group.

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S12. CENTREX SERVICE

S12.2 Windstream Digital Centrex II (WDC-II) (Cont'd)

S12.2.2 BASIC FEATURE PACKAGE (Cont'd)

(14) Call Pickup

Allows an WDC-II station line user to answer calls directed to another WDC-II station line within the same preset call pick-up group.

(15) Distinctive Ringing

Distinctive Ringing is furnished to indicate the source of calls to idle station lines.

(16) Class-Of-Service Restrictions

This service provides the capability to allow or deny individual station features. The restrictions can be arranged to control all calls originating or terminating on stations and tie trunks.

a. Toll Restricted Service

Toll restricted stations are toll denied.

b. Unrestricted Service

Unrestricted stations are allowed to access the exchange network, the toll network or any service accessible by dialing.

(17) Call Transfer

The Call Transfer feature allows the subscriber to transfer an established call to another line within or outside the communications group. This is similar to Conferencing, except that the user transfers the held call by hanging up after ringing the third party.

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S12. CENTREX SERVICE

S12.2 Windstream Digital Centrex II (WDC-II) (Cont'd)

S12.2.3 RATES AND CHARGES

a. WDC-II Exchange Access is provided by the appropriate Network Access Register(s) (NARS) as specified in Section 3 of this Tariff.

b. WDC-II Station Lines which include the intercom and basic features, are provided on a per line basis.

c. WDC-II

		Month to Month Rate	36 Month Rate	60 Month Rate
(1)	WDC-II Station Lines, each *	$5.00	$4.75	$4.50

d. Service charges as specified in Section 4 of this Tariff apply to WDC-II installations, customer requested moves, changes and rearrangements performed by the Company.

e. A Secondary Service Order charge per request, and a Central Office Work charge per line apply, as specified in Section 4, when WDC-II is added to existing exchange service lines, or when features are changed or added on existing exchange lines equipped with WDC-II.

S12.2.4 TERM PAYMENT PLAN

(a) The Term Payment Plan includes specific contract periods of 36 or 60 months in duration and is offered to all WDC-II customers.

* To the monthly rate shown, add the appropriate Network Access Register charge.

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S12. CENTREX SERVICE

S12.2 Windstream Digital Centrex II (WDC-II) (Cont'd)

S12.2.4 TERM PAYMENT PLAN (Cont'd)

(b) The monthly rate for WDC-II service under the term payment plan for the periods of 36 or 60 months is not subject to Company initiated rate increases. This plan does not apply to the NARS rate in Section 3.

(c) WDC-II station line additions under the term payment plan may be made at contracted rates for the duration of the contract period.

(d) Upon expiration of the term payment plan, the customer must select a new contract period as offered in the current tariff or revert to current tariff rates for the month to month payment option.

(e) Termination Liability

(1) If service is terminated in whole or in part, except as otherwise provided herein, prior to the expiration of the agreed to term payment plan, the customer shall be required to pay a termination charge determined by the application of the following formula for WDC-II lines:

Number of Disconnected WDC-II Stations Lines Below the Level Under Contract	X	Monthly WDC-II Station Line Rates	X	Number of Months Remaining In The Contract Period

In the preceding calculation consideration will be given for the time value of money at a discount rate of ten (10) percent.

(2) A customer who reduces WDC-II station lines under contract has the following options for the duration of the contract period.

(a) Continue to pay an amount equal to the monthly rate for the number of WDC-II station lines disconnected that are under contract, or

(b) Pay termination charges as covered in (1) preceding on the number of WDC-II station line(s) disconnected.

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S12. CENTREX SERVICE

S12.3 Windstream Digital Centrex - Enhanced Custom Calling

S12.3.1 General

a. Enhanced Custom Calling Service for WDC is a set of services that are offered as optional enhancements to Windstream Digital Centrex (WDC).

WDC - Enhanced Custom Calling Service can be subscribed to only as an addition to existing or with new WDC service.

S12.3.2 Features and Charges

a. The WDC - Enhanced Custom Calling Services listed below are fully described and are offered in accordance to Section 13.14 of this tariff.

		Monthly Rate
1.	Caller ID - per Centrex Line	$7.00
2.	Call Tracing - per Centrex Line	3.00
3.	Feature Package I - per Centrex Line (Call Return, Repeat Dialing, Preferred Call Forwarding, Selective Call Accept, and Call Selector)	9.00
4.	Calling Number Delivery Blocking - Permanent	5.00

b. WDC - Enhanced Custom Calling is subject to service charges as applicable in Section 4 of this Tariff.

c. The minimum length of service for WDC - Enhanced Custom Calling is a 30 day period.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.1 EXTENSION LINE MILEAGE

S13.1.1 General

a. The basic rates for extension service and PBX station lines are for such stations which are located on the same premises as the main station, PBX switchboard (for manual PBX systems), and PBX dial switching equipment (for Dial PBX systems). In the case of extension stations and PBX stations located on different premises, and for other circuit extensions of similar character, such as for jacks, bells or gongs, or for circuits provided for the connection of customer-provided terminal equipment, extension line mileage charges are applicable as set forth below, in addition to the basic rates.

b. Where supporting structure is necessary for the purpose of furnishing extension lines on the customer's premises, such supporting structure is furnished by the customer as provided for in Section 5.

c. Extension line mileage charges are also applicable for extension lines furnished by the company for the connection of customer-provided terminal equipment and communications systems which are located on different premises subject to the provisions of Section 15.

d. When it is known or realized that the life of all or a part of the outside circuit extensions will be shorter than the normal life of the plant or the cost of providing the plant is such as to render inadequate the mileage charges quoted herein, the plant required to furnish such service will be provided on the basis of one of the following plans at the option of the customer.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.1 EXTENSION LINE MILEAGE (continued)

S13.1.1 General (continued)

d. (continued)

(1) An installation charge and a reasonable and proper monthly carrying charge in lieu of mileage. Under this plan, where a portion of the facilities must be replaced at a later date due to having served its useful life, installation charges apply to the replacing facilities as if such facilities were installed new and appropriate adjustments are made in the monthly carrying charges.

(2) A reasonable and proper monthly carrying charge in lieu of mileage with an initial service period of ten years.

e. Mileage charges are computed on the airline measurement from the point where the extension line leaves the building in which the main station or PBX system is located, to the point where it enters the building in which the extension station, PBX station, or other service is located; except that, in those cases where the extension line is bridged to the main line in the central office, mileage charges are computed on the airline measurement from the point where the line leaves the central office building where bridged, to the point where it enters the building where the extension circuit is terminated. Where the off-premises service is located in the same building as the main service, mileage charges are computed on airline measurement from the point where the extension line leaves the premises of the main service to the point where it enters the premises of the off-premises service. Mileage charges are computed separately for each extension line or cable pair required.

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.1 EXTENSION LINE MILEAGE (continued)

S13.1.2 Rates

	Monthly Rate	
a. Between buildings on the same premises or between premises in the same building:		
(1) For each one-quarter mile or fraction thereof		
Residential	$2.99	(T)(I)
Business	$3.99	(T)(I)
b. Between buildings on different premises:		
(1) Within the same exchange:		
For each one-quarter mile or fraction thereof.		
Residential	$2.99	(T)(I)
Business	$2.99	(T)(I)
(2) In different exchanges:		
Interexchange private line mileage charges apply. See Section 20 of this tariff.		

S13.2 TEL-TOUCH CALLING SERVICE

S13.2.1 General

a. Tel-Touch Calling Service provides a central office line which will allow for the origination of telephone calls through the use of pushbuttons in lieu of a rotary dial. At a key telephone location equipped for Tel-Touch calling, all dial type lines picked up by such telephone shall be arranged for Tel-Touch calling.

b. The service is furnished for use with individual lines, certain branch exchange and dial selective intercommunicating systems.

c. Tel-Touch calling service requires special central office equipment for lines and trunks and will be provided only from central offices where facilities are available. In addition to special central office equipment for PABX trunks, additional equipment within the PABX itself is required for Tel-Touch calling service.

S13.2.2 Rates

a. Tel-Touch Calling Services are offered to customers at no charge.

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.3 RESERVED FOR FUTURE USE **(T)**

(D)

(D)

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.3 RESERVED FOR FUTURE USE (continued) **(T)**

(D)

(D)

S13.4 ALARM LOOP

See Section 20

S13.5 WEATHER ANNOUNCEMENT SERVICE

See Section 21

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.6 CUSTOM CALLING SERVICES

S13.6.1 Description

a. Custom Calling services are auxiliary features provided in addition to basic telephone service. Custom Calling services consist of the following features:

(1) Call Forwarding - This provides an arrangement for transferring incoming calls to another telephone number in the local calling area by dialing a code and the number of the service to which calls are to be transferred.

(2) Three-Way Calling - This permits an existing call to be held, and, by dialing, a second telephone call can be established and added to the connection. This service contemplates that normal transmission performance quality cannot be guaranteed on all calls.

(3) Call Waiting - By means of a tone signal a customer who is using his telephone is alerted when another caller is trying to reach that station. Permits putting first call on hold so that second call can be answered.

In Central Offices where the capability exists and has been implemented, subscribers to Call Waiting may dial activate a Cancel Call Waiting feature. Before a call is initiated, the subscriber may activate the Cancel Call Waiting feature and Call Waiting is then made inoperative on the first call initiated by the subscriber immediately following activation of the Cancel feature. Call Waiting is restored automatically on termination of such a call. During the time the Cancel Call Waiting feature is activated, incoming callers receive a busy tone.

(4) Speed Calling - this provides for the calling of a 7- or 10-digit telephone number By dialing an abbreviated code. The two arrangements available are an eight-number capacity (8-code) and a thirty-number capacity (30-code).

(5) Warm Line - When the telephone is placed in an offhook condition and after a set time interval, the call is automatically routed to a predetermined number. During the time interval, the telephone can be used to make regular dialed calls if desired.

(6) Call Forwarding Busy Line - This feature provides for calls terminating to a subscriber's busy directory number to be forwarded to either a different subscriber's telephone number or a different telephone number for the same subscriber located on a different premises from the Call Forwarding Busy Line provisioned premises. The customer selected forward-to telephone number is preprogrammed at the time service is established and can only be changed via service order. Call Forwarding Busy Line shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment of Rotary Line Service.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.6 CUSTOM CALLING SERVICES (Cont'd)

S13.6.1 Description (Cont'd)

(6) Call Forwarding Don't Answer - This feature provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer preselected interval, to another telephone number. The customer selected forward-to telephone number and specified interval are preprogrammed at the time service is established and can only be changed via service order.

(8) Customer Control of Call Forwarding Busy Line - This feature provides a customer the Call Forwarding Busy Line feature and the capability to control from his base station line the activation and deactivation of the service by using dialing codes. The destination telephone number is specified by the customer at the time this feature is ordered and can only be changed via service order.

(9) Customer Control of Call Forwarding Don't Answer - This feature provides a customer the Call Forwarding Don't Answer feature and the capability to control from his base station line the activation and deactivation of the service by using dialing codes. The destination telephone number and forwarding interval are specified by the customer at the time this feature is ordered and can only be changed via service order.

b. Disaster Assistance Plan

In the event that a natural disaster occurs in one of the Company's exchanges and destroys or partially destroys customers' premises, the Company may, at its sole discretion, elect to implement a Disaster Assistance Plan. Under the Plan, the Company may, for example, waive the installation fee and up to three months' recurring service charges for Call Forwarding, Call Forwarding Busy Line, Call Forwarding Don't Answer, Preferred Call Forwarding, Ring +, and/or other features the Company may deem appropriate. This plan will only be available to residential and business customers whose premises are damaged to the point they are considered unsafe, unsuitable, or uninhabitable. Charges will only be waived with respect to existing local exchange service accounts which are not partially or fully suspended at the time of the offer. Charges will not be waived on service established at a new location.

S13.6.2 Provision of Service

a. Custom Calling Services are furnished only from central offices which have been arranged to provide these services. The services are provided subject to the availability of facilities.

b. Custom Calling Services are furnished only in connection with individual line residence and business main service.

c. Service Order Charge applies as found in Section 4 of this tariff.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.6 CUSTOM CALLING SERVICES (continued)

S13.6.3 Rates

		Monthly Rate Residence	Monthly Rate Business
a.	Per Central Office line equipped		
	(1) Call Forwarding	$4.00	$7.00
	(2) Three Way Calling	5.00	6.50
	(3) Call Waiting	6.00	7.00
	(4) Speed Calling (8-Code)	4.50	5.50
	(5) Speed Calling (30-Code)	5.00	6.00
	(6) * Warm Line	2.00	3.50
	(7) Call Forwarding Busy Line	1.50	2.95
	(8) Call Forwarding Don't Answer	1.50	2.95
	(9) Customer Control - Call Forwarding Busy Line	3.50	6.00
	(10) Customer Control - Call Forwarding Don't Answer	4.00	6.00
	(11) Remote Access - Call Forwarding Variable	5.00	8.00
b.	* Packages, Per Central Office line equipped		
	* (1) Call Forwarding with Call Waiting		7.00
	* (2) Speed Calling (8-Code) with Call Waiting		4.00
	(3) Caller ID Basic Package Caller ID Deluxe, Call Waiting, Cancel Call Waiting, and Caller ID on Call Waiting		9.95
	(4) Caller ID Premium Caller ID Deluxe, Call Waiting, Cancel Call Waiting, Caller ID on Call Waiting, 3-way Calling, Selective Call Acceptance, Call Selector and Call Forwarding		14.95
	(5). Caller ID Ultimate Caller ID Deluxe, Call Waiting, Caller ID on Call Waiting, Cancel Call Waiting, 3-way Calling, Selective Call Acceptance, Call Selector, Call Forwarding, Repeat Dial, Call Return, Preferred Call Forward, Selective Call Rejection and Speed 8		19.95

***** These services are available only to existing customers at existing locations**.**

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.6 CUSTOM CALLING SERVICES (continued)

S13.6.3 Rates (continued)

b. Packages, Per Central Office line equipped (continued)

		Monthly Rate
* (6)	Call Forwarding and Speed Calling (8-Code) with Call Waiting	$7.50
* (7)	Call Forwarding and Speed Calling) (30-Code) with Call Waiting	5.50
* (8)	Windstream Easy Call Package Call Forwarding, Three Way Calling, Call Waiting & Speed Calling (8-Code)	8.00
* (9)	Call Forwarding, Three Way Calling, Call Waiting & Speeding Calling (30-Code)	8.00
(10)	Windstream Caller ID Package Caller ID Deluxe, Call Waiting, Cancel Call Waiting, Caller ID on Call Waiting and Call Return	12.95
* (11)	Windstream Complete Package Caller ID Deluxe, Call Waiting, Caller ID on Call Waiting, Cancel Call Waiting, 3-way Calling, Selective Call Acceptance, Call Selector, Call Forwarding, Repeat Dial, Call Return, Preferred Call Forward, Selective Call Rejection, and Speed 30	14.95
(12)	Voice Mail Link Package Call Forwarding Busy Line, Call Forwarding Don't Answer, And Stutter Dial Tone	2.50
(13)	Voice Mail Link Package (DID) Call Forwarding Busy Line and Call Forwarding Don't Answer	2.00

* These services are available only to existing customers at existing locations.

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.6 CUSTOM CALLING SERVICES (continued)

S13.6.3 Rates (continued)

b. Packages, Per Central Office line equipped (continued)

		Monthly Rate	
(14)	* Windstream Feature Select Package Includes all Anchored Features and five of the Non-Anchored Optional Features	$15.95	(N)

Anchored Features	Non-Anchored Optional Features
Caller ID Deluxe	Caller ID on Call Waiting
Enhanced Call Waiting	Call Forwarding
	Preferred Call Forwarding
	3-Way Calling
	Call Return
	Speed Dial 30
	Repeat Dial
	Selective Call Rejection
	Selective Call Acceptance
	Call Selector
	Voice Mail Link and Basic Voicemail** with up to 4 Sub-mailboxes

(15)	Essentials Package		$15.95
	Caller ID Deluxe	Call Forwarding	
	Enhanced Call Waiting	Call Return	
	Caller ID on Call Waiting	Repeat Dial	
	Selective Call Rejection	3-Way Calling	
	Selective Call Acceptance	Speed Calling 30	
	Preferred Call Forwarding	Call Selector	
	Anonymous Call Rejection		

* This service is available only to existing customers at existing locations. (N)

** Basic Voicemail and sub-mailboxes are non-regulated services and are offered, where available.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.7 TIE LINE SERVICE - St. Matthews

S13.7.1 General

a. Tie lines are circuits connecting PBX systems to provide standard transmission on a two-point basis as follows:

1. Connection between any two stations connected to and on the same premises as the switchboards in which the tie line terminates.

2. Connection of a single tie line (at either end but not at both ends simultaneously) to a central office trunk for through communication between a station connected to the system in which the tie line terminates, and any other station to which the central office trunk has access via local or long distance facilities.

b. Tie lines are subject to service connection charges at each termination as outlined in Section 4 of this Tariff.

S13.7.2 Rates and Charges

a. Intraexchange Tie Line Service

1. For tie lines connecting systems located in the same exchange, the following charge applies, which includes all tie line equipment and mileage charges:

	Monthly Rate
a. Tie Line Service	

b. Interexchange Tie Line Service

For tie line connecting systems in different exchanges, the following charges apply:

	Monthly Rate
1. Tie Line Termination's	
2. Mileage Charge	See applicable Private Line Service and Channels Tariff.

S13.8 SUBSCRIBER TRANSFER SERVICE - St. Matthews

S13.8.1 General

a. Subscriber transfer service is an arrangement which enables a customer to have calls incoming on one line transferred to a second previously designated line at a different location when there is no one available to answer on the first line. The transfer arrangement is restricted to business or domestic establishments on the same or different premises of the same customer, his representatives and associates or to members of the customer's immediate family.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 SUBSCRIBER TRANSFER SERVICE - St. Matthews (Cont'd)

S13.8.1 General (Cont'd)

b. Subscriber transfer service may be used only in connection with individual line service.

c. When subscriber transfer service is established between central offices in a multi-office exchange, foreign central office mileage charges as set forth in Section 9 will apply.

S13.9 NIGHT ANSWERING AND TRANSFER SERVICE - St. Matthews

S13.9.1 General

Night answering and transfer service is available to customers with PBX service desiring to receive incoming calls after the usual business hours without the services of an attendant.

S13.10 BUSINESS CALLING PACKAGES

S13.10.1 General –A Service Order Charge applies as found in Section 4.

	Monthly Rates
a. Basic Caller ID Package – Includes all Anchored Features and two of five Non-Anchored Optional Features.	$11.95

Anchored Features	Non-Anchored Optional Features
Caller ID Deluxe	Call Forwarding
Call Waiting	3-Way Calling
Enhanced Call Waiting	Call Return
	Speed Dial 8
	Repeat Dial

b. Caller ID Premium Package – $16.95
Includes all Anchored Features and four of seven Non-Anchored Optional Features.

Anchored Features	Non-Anchored Optional Features
Caller ID Deluxe	Anonymous Call Rejection
Call Waiting	Call Forwarding
Enhanced Call Waiting	3-Way Calling
	Call Return
	Speed Dial 30
	Repeat Dial
	Caller ID on Call Waiting

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.10.1 BUSINESS CALLING PACKAGES (Cont'd)

S3.10.1 General -A Service Order Charge applies as found in Section 4. (Continued)

		Monthly Rates
c.	Caller ID Ultimate Package – Includes all Anchored Features and six of eleven Non-Anchored Optional Features.	$20.95

Anchored Features	Non-Anchored Optional Features
Caller ID Deluxe	Call Forwarding
Call Waiting	3-Way Calling
Enhanced Call Waiting	Call Return
Basic Voice Mail*	Speed Dial 30
	Repeat Dial
	Caller ID on Call Waiting
	Selective Call Acceptance
	Selective Call Rejection
	Anonymous Call Rejection
	Call Selector
	Preferred Call Forwarding

d.	Voice Mail Link Package- Includes Call Forwarding Busy Line, Call Forwarding Don't Answer, and Stutter Dial Tone	$3.50
e.	Voice Mail Link Package (DID)- Includes Call Forwarding Busy Line and Call Forwarding Don't Answer	$3.00

*Basic voice mail is a non-regulated service.

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.11 RING+

S13.11.1 General

a. RING+ service will enable a subscriber to have up to four telephone numbers associated with a single line. Customers subscribing to this service will be able to receive calls dialed to two, three or four separate telephone numbers without having additional lines. A distinctive ringing pattern will be provided for each of the additional telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each additional telephone number will be provided, where facilities permit, to customers subscribing to Call Waiting service.

b. RING+ service is offered in the following format. RING+ I consists of one additional telephone number associated with a single line. RING+ II consists of two additional telephone numbers associated with a single line. RING+ III consists of three additional telephone numbers associated with a single line.

S13.11.2 Regulations

a. This service is available to individual line residence and business customers.

b. The service is not compatible with Meridian Digital Centrex (MDC) service, PBX trunk service. Company or customer provided public telephone service lines equipped with hunting arrangements, foreign exchange service, or with access lines terminating in customer premises switching or key equipment. RING+ service may not be compatible with all types of customer provided telephone equipment.

c. RING+ service is provided subject to the availability of facilities. Additionally, RING+ II and III may not be available in all central offices equipped to provide RING+ I service.

d. In addition to the rates shown in Section 13.7.3 a directory listing charge is applicable. Listings for RING+ service are subject to regulations specified in Section 6 for directory listings and will be charged for at the regular rate for additional listings. Other listings will also be provided under the terms and conditions described in Section 6 of this tariff.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.11 RING+ (Continued)

S13.11.2 Regulations (Continued)

e. All telephone numbers associated with a line equipped with RING+ service must originate from the same central office switching machine.

f. When establishing RING+ service, Call Forwarding service subscribers must choose one of the following options. When Call Forwarding service is activated:

1. All telephone numbers associated with one line will be forwarded to a single number when Call Forwarding service is activated.

2. The main telephone number only will be forwarded when Call Forwarding is activated. The additional RING+ service numbers will continue to ring and may be answered at the subscriber's premises.

g. Secondary service order charges will apply when changing from one option to the other subsequent to the establishment of RING+ service.

h. This tariff sets for the minimum, maximum and current rates for RING+ Service as described in 13.7.3. The minimum and maximum levels provide the range within which rates for this service may be established, upon Commission approval and notice to existing subscribers.

S13.11.3 Rates

	Monthly Rate[2]		
	Minimum	Maximum	Current
a. Residence			
1. RING+ I			
(a) One additional telephone number with distinctive ringing, per line	$2.00	$6.00	$5.00

Note 1: Must be ordered with first additional telephone number
Note 2: Per Section 13.7.2d a directory listing charge applies in addition to these rates.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.11 RING+ (Continued)

S13.11.3 Rates (Continued)

	Monthly Rate[2] Minimum	Maximum	Current
a. Residence (Continued)			
2. RING+ II			
(a) First additional telephone number with distinctive ringing, per line	$3.50	$8.00	$7.00
(b) Second additional telephone number with distinctive ringing per line[1]	-	-	-
3. RING+ III			
(a) First additional telephone number with distinctive ringing, per line	$4.50	$10.00	$9.00
(b) Second additional telephone number with distinctive ringing per line[1]	-	-	-
(c) Third additional telephone number with distinctive ringing per line[1]	-	-	-
b. Business			
1. RING+ I			
(a) One additional telephone number with distinctive ringing, per line	$3.00	$9.00	$8.00
2. RING+ II			
(a) First additional telephone number with distinctive ringing, per line	$6.50	$12.00	$11.00

Note 1: Must be ordered with first additional telephone number
Note 2: Per Section 13.7.2d a directory listing charge applies in addition to these rates.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.11 RING+ (Continued)

S13.11.3 Rates (Continued)

	Monthly Rate[2]		
	Minimum	Maximum	Current
b. Business (Continued)			
2. RING+ II (Continued)			
(b) Second additional telephone number with distinctive ringing per line[1]	-	-	-
3. RING+ III			
(a) First additional telephone number with distinctive ringing, per line	$7.50	$14.00	$13.00
(b) Second additional telephone number with distinctive ringing per line[1]	-	-	-
(c) Third additional telephone number with distinctive ringing per line[1]	-	-	-

Note 1: Must be ordered with first additional telephone number
Note 2: Per Section 13.7.2d a directory listing charge applies in addition to these rates.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.12 TOLL BLOCKING

S13.12.1 General

a. Toll Blocking will provide a choice of code restriction options for selected outgoing calls. Each option will permit local calls and non-chargeable calls to Company numbers such as repair service, emergency numbers (911) and 1+8XX calling.

b. Toll Blocking will be available to basic exchange customers with Individual Line Residence Service, Business Service, Key System Trunks or PBX Trunks in either Flat Rate, Message Rate or Measured Rate environment, where available.

c. Subscribers dialing restricted codes in the Toll Blocking Dialing Plan will be sent to an appropriate recorded announcement.

d. Toll Blocking are furnished only from central offices which have been arranged to provide these services. The services are provided subject to the availability of facilities.

e. Customers who subscribe to Toll Blocking are required to place Company provided stickers on each restricted telephone indicating that the operator can not be reached for any purpose. In addition, it shall be the responsibility of the subscriber to notify all authorized users of this service that it is impossible to reach the operator using the restricted telephone.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.12 TOLL BLOCKING (continued)

S13.12.1 General (continued)

f. The Company shall not be liable to any person for damages of any nature or kind arising out of, resulting from, or in connection with the provision Toll Blocking offered herein, including, without limitation the inability of the station user to access the operator for any purpose and any of the other restricted codes specified in the dialing plan options listed hereunder.

S13.12.2 Toll Blocking Options

a. Option #1[1]
Blocks 900, NPA + 976, and 1 + NPA 976

b. Option #2[2]
Blocks all billable calls. Local and nonchargeable calls, such as repair service and public emergency numbers (911) will be permitted.

Note 1: The codes shown for Toll Blocking options are not to be considered all inclusive. Codes may be changed and new or different codes may be added as deemed appropriate by the Company, 1 + 976 restrictions are applicable only to calls within the subscriber's area code.

Note 2: This option includes blocking of all 101XXXX dialed calls to these dialing patterns. Calls to 1 + 8XX numbers are not blocked.

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.12 TOLL BLOCKING (continued)

S13.12.3 Rates and Charges

a. The following rates and charges are for Toll Blocking only and are in addition to the applicable service charges, monthly rates, and nonrecurring charges for exchange access lines and other services or equipment with which they are associated.

1. Option #1[1]

		Nonrecurring Charge	Monthly Rate
(a)	Residence Line, each	-	-
(b)	Business Line, each	-	-
(c)	Key System Trunk, each	-	-
(d)	PBX Trunk, each	-	-

2. Option #2

		Nonrecurring Charge	Monthly Rate	
(a)	Residence Line, each	$10.00	$4.99	(I)
(b)	Business Line, each	10.00	5.99	(I)
(c)	Key System Trunk, each	10.00	5.99	(I)
(d)	PBX Trunk, each	10.00	5.35	

Note 1: Normal service order charges will be charged to customers that initially restrict 976, 1 + 976, and 1 + 900 calls, then subsequently decide they want the capability of making those calls.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.13 AUTOMATIC INTERCEPT SERVICE

S13.13.1 General

1. Automatic Intercept Service provides a service to subscribers who have had their phone number disconnected because they have either moved to a new location or requested a change in phone number. Dialing the subscriber's former number results in a prerecorded message which announces the new number.

2. The rates apply to a 90-day increment of service and can be continued for additional ninety day time periods at the customer's discretion.

3. Limited to those exchanges in which facilities are available to provide the service.

4. The charges below do not apply to the following:

   -- when provided as a result of a number change initiated by action of the Company.

   -- when the subscriber's telephone number has been omitted from the telephone directory or is incorrect.

   -- when provided as a result of Company-initiated actions.

S13.13.2 Rates

1. Nonrecurring charge per phone number, per 90 days of service, $10.00.

2. One secondary service order charge.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.14 CLASS SERVICE

S13.14.1 Applications

CLASS Service is a group of central office call management features offered in addition to basic telephone service. CLASS Service consists of the following features:

S13.14.2 Definitions of Feature Offerings

a. Call Return

This feature enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered or the number is known. When the customer dials a code, the number of the last caller is announced, unless the telephone number of the last incoming call was blocked via per call or per line blocking, or unless the last call was placed from an exchange that is not capable of transmitting the number. The customer can then dial another code to have the network return the call.

If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next 30 minutes, both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed.

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.14 CLASS SERVICE (cont'd)

S13.14.2 Definitions of Feature Offerings (cont'd)

b. Repeat Dialing

Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed.

If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during the queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed.

c. Call Tracing

Call Tracing enables the customer to initiate an automatic trace of the last call received.

Upon activation by the customer, the network automatically sends a message to the Company indicating the calling number, the time the call was received, and the time the trace was activated. The customer using this feature would be required to contact the appropriate local law enforcement agency for further action. The customer is not provided the traced number. The results of a trace will be furnished only to legally constituted authorities upon proper request by them.

Only calls from within the same CLASS Service capable area are traceable using Call Tracing.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.14 CLASS SERVICE (cont'd)

S13.14.2 Definitions of Feature Offerings (cont'd)

c. Call Tracing (cont'd)

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number in the hunt group, or is Telephone Number identified.

If the customer makes or receives another call after hanging up from the annoying call, prior to activating the trace, Call Tracing will not record the correct number.

d. Call Selector

Call Selector provides a distinctive ringing pattern to the subscribing customer for calls received from specific telephone numbers.

The customer creates a screening list of telephone numbers through an interactive Dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern (short, long, short). Calls from telephone numbers not included on the screening list will produce a normal ring.

If the customer subscribers to Call Waiting in Section 13 of this Tariff and a call is received from a telephone number on the Call Selector screening list while the line is in use, the Call Waiting tone will also be distinctive.

When a telephone number on the Call Selector screening list also appears on the Preferred Call Forwarding list, the Preferred Call Forwarding will take precedence. Likewise, when the same number is shown on the Selective Call Rejection list, the call will be blocked.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.14 CLASS SERVICE (cont'd)

S13.14.2 Definitions of Feature Offerings (cont'd)

d. Call Selector (cont'd)

A customer's line will not produce a distinctive alert if the calling line is not referenced to and originated by the main telephone number or a Telephone Number identified number that represents all the lines in a collection of lines, such as multi-line hunt groups.

e. Preferred Call Forwarding

Preferred Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of telephone numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

If the customer also subscribes to Selective Call Rejection and same telephone number is entered on both screening lists, the Selective Call Rejection feature must be deactivated to allow the call to forward.

This feature will not work if the calling line is not referenced to and originated by the main telephone number or a Telephone Number identified number that represents all the lines in a collection of lines such as multi-line hunt groups.

f. Selective Call Rejection

This feature provides the customer the ability to prevent incoming calls from a screening list of different telephone numbers.

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.14 CLASS SERVICE (cont'd)

S13.14.2 Definitions of Feature Offerings (cont'd)

f. Selective Call Rejection (cont'd)

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time.

If the customer also subscribes to Preferred Call Forwarding and/or Call Selector and the same telephone numbers appear on those screening lists, Selective Call Rejection will take precedence.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number for the hunt group, or is Telephone Number identified.

g. Selective Call Accept

This feature provides the customer the ability to screen incoming calls against a list of subscriber-specified directory numbers and then accepts any calls only from those specified directory numbers.

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be accepted. When a call is placed to the customer's number from a number not on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number for the hunt group, or is Telephone Number identified.

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.14 CLASS SERVICE (cont'd)

S13.14.2 Definitions of Feature Offerings (cont'd)

h. Caller ID

This feature enables the customer to view on a display unit the Directory Number (DN) on incoming telephone calls.

When Caller ID is activated on a customer's line, the Directory Numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle.

Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability or responsibility with respect to the compatibility of customer's equipment, its performance, or its ability to provide the service.

If the incoming call is from a caller served by a PBX, only the main number of the PBX is transmitted and available for display.

If the incoming call originates from a multi-line hunt group, the telephone number transmitted will always be the main number of the hunt group.

Caller ID is not available on operator handled calls.

Caller ID should be used for incoming call management purposes only and should not be relied upon for any other purposes such as determining the originating location of a call or determining the definitive identity of a caller. Windstream South Carolina, Inc. shall not be responsible for and makes no representation with respect to the content of the information received or transmitted for any purpose other than call management.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.14 CLASS SERVICE (cont'd)

S13.14.2 Definitions of Feature Offerings (cont'd)

i. Calling Number/Name Delivery Blocking - Permanent

This feature enables customers to prevent the transmission of their Directory Number and Name on all outgoing calls placed from the customer's line. Calling Number/Name Delivery Blocking - Permanent is in operation on a continuous basis. A service order is required to establish or remove this feature.

If the preassigned access code for Calling Number/Name Delivery Blocking - Per Call is dialed on a line that is provisioned with Calling Number/Name Delivery Blocking - Permanent, the Directory Number and Name may be delivered.

Calling Number/Name Delivery Blocking - Permanent is available to certain customers as described in Section 13.14.3 at no charge.

j. Calling Number/Name Delivery Blocking - Per Call

This feature allows a customer to temporarily prevent the transmission of that customer's directory number (DN) and name and thus control it's availability to the called party.

The transmission of the Directory Number and Name can be temporarily prevented on an as needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to prevent the transmission of the Directory Number and Name.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.14 CLASS SERVICE (cont'd)

S13.14.2 Definitions of Feature Offerings (cont'd)

k. Caller ID - Deluxe

This feature enables the terminating customer to view on a display unit the Directory Name of the calling party in addition to the Directory Number.

When Caller ID - Deluxe is activated on a customer's line, the Directory Name and Number of incoming calls are displayed on the terminating CPE during the first long silent interval of the ringing cycle.

Any customer subscribing to Caller ID - Deluxe will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability or responsibility with respect to the compatibility of customer's equipment, its performance, or its ability to provide the service.

The Calling Name/Number will not be displayed if the caller is served by a PBX.

The Calling Name/Number will not be displayed if the called party is off-hook.

The Calling Name/Number will be displayed for calls made from another central office only if it is linked by appropriate facilities.

If the incoming call originates from a multi-line hunt group, the Directory Name/Number transmitted will always be the main number's Directory Name/Number.

Calls originating from a customer-owned pay telephone will always transmit the name information as "Pay-Phone".

Caller ID Deluxe should be used for incoming call management purposes only and should not be relied upon for any other purposes such as determining the originating location of a call or determining the definitive identity of a caller. Windstream South Carolina, Inc. shall not be responsible for and makes no representation with respect to the content of information received or transmitted for any purpose other than call management.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.14 CLASS SERVICE (cont'd)

S13.14.2 Definitions of Feature Offerings (cont'd)

l. Anonymous Call Rejection

Anonymous Call Rejection allows customers to automatically reject all calls that have been marked anonymous (activated CPN blocking) by the calling party. When Anonymous Call Rejection is active, the called party receives no alerting (ringing) for a call that has been rejected. The call is routed to a denial announcement and subsequently terminated.

m. Caller ID on Call Waiting

This feature enables the customer to view on a display unit the calling party Directory Number or Directory Name and Number on incoming telephone calls when the subscriber's line is in use. The date and time of the call is also transmitted to the customer. A maximum of 15 characters is allowed for the transmission of the calling party Directory Name.

When the Caller ID on Call Waiting customer's line is in use, the Directory Number or Directory Name and Number of the line that originated the incoming call and the date and time of the call will be displayed on the called CPE following the waiting call alerting tone. The called party has the following options for disposition of the incoming call:

- Answer the waiting call while placing the original call on hold,
- Alternate between the waiting call and the original call, and
- Ignore the call

Customers subscribing to Caller ID on Call Waiting must also subscribe to Call Waiting Service, and either Caller ID or Caller ID Deluxe. When subscribing to Caller ID on Call Waiting along with Caller ID, customers will be able to view the calling party Directory Number on incoming calls when the subscriber's line is in use. When subscribing to Caller ID on Call Waiting along with Caller ID Deluxe, customers will be able to view the calling party Directory Name and Number on incoming calls when the subscriber's line is in use.

Any customer subscribing to Caller ID on Call Waiting will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.14 CLASS SERVICE (cont'd)

S13.14.3 Regulations and Limitations of Service

The following limitations apply:

1. CLASS Service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within CLASS service equipped offices, or similarly equipped offices of interconnecting Local Exchange Companies. Also, feature screening lists can only contain telephone numbers of subscribers served out of CLASS Service capable offices.

2. The service is available to all single party customers who have rotary dial or Tel-Touch service.

3. The service will not work on an originating basis with party-line service, Toll Terminals or some Remote Switching Locations.

4. Appropriate service order charges as found in Section 4 of this tariff apply except during Company designated periods of special promotion.

5. This Tariff sets forth minimum and maximum rates for CLASS service as described in this section. The minimum and maximum levels provide the range within which rates for this service may be established upon Commission approval and notice to existing subscribers.

6. The Company will deliver all numbers and names, subject to technical limitations, including telephone numbers and names associated with Non-Published Listing Service as described in Section 6.4 of this tariff.

7. Calling Number/Name Delivery Blocking - Permanent is available at no charge to law enforcement and crisis intervention agencies as follows:

   a. The agency should establish that its business is law enforcement or one which the divulgence of identities over the telephone could cause serious personal or physical harm to its employees or clients, such as a domestic violence intervention agency and;

   b. The agency should establish that the forwarding of numbers and names through Caller ID and Caller ID - Deluxe would seriously impair or prevent it from performing its business and;

   c. The agency should establish that no reasonable offering by the Company, other than blocking, will protect its desired anonymity.

   The head of the agency must submit written certification on official letterhead to local Company management citing the need for blocking when the aforementioned conditions are met. The Company's limits of liability are described in Section 2.5.1 of this Tariff.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.14 CLASS SERVICE (cont'd)

S13.14.3 Regulations and Limitations of Service (cont'd)

The following limitations apply: (cont'd)

8. Telephone numbers and names transmitted via Caller ID and Caller ID - Deluxe are intended solely for the use of the Caller ID and Caller ID - Deluxe subscriber. Resale of this information is prohibited.

9. Caller ID, Caller ID - Deluxe and Call Tracking are not available on operator handled calls.

10. Anonymous Call Rejection will not work in conjunction with Call Forwarding, Call Waiting, Call Selector, Selective Call Rejection, and Selective Call Accept.

11. Anonymous Call Rejection usage is limited when assigned to hunting lines, or lines that when busy will “roll” an incoming call to another line.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.14 CLASS SERVICE (cont'd)

S13.14.4 Rates and Charges

The following monthly rates apply to CLASS Services and are in addition to the rates and charges applicable to the associated service.

a. Residence - Single or First Service Features per line

	MONTHLY RATE			
	Minimum	Maximum	Current	
Call Return	$2.50	$6.00	$5.00	
Repeat Dialing	2.50	6.00	5.00	
Call Tracing	2.50	7.00	5.99	(I)
Call Selector	2.50	6.00	5.00	
Preferred Call Forward	2.50	6.00	5.00	
Selective Call Rejection	2.50	6.00	5.00	
Selective Call Accept	2.50	6.00	5.00	
Caller ID	4.00	8.00	7.00	
Caller ID – Deluxe	5.50	9.50	7.95	
Calling Number Delivery Blocking - Permanent			5.00	
Anonymous Call Rejection	2.500	6.00	4.00	
Caller ID on Call Waiting	1.00	5.00	2.00	
b. * Enhanced Caller ID Package) (Caller ID Deluxe, Caller ID on Call Waiting, & Anonymous Call Rejection)			8.50	

* These services are available only to existing customers at existing locations.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.14 CLASS SERVICE (cont'd)

S13.14.4 Rates and Charges (cont'd)

c. * Residence - Additional Service Features (Second and Subsequent Features) per line

	MONTHLY RATE			
	Minimum	Maximum	Current	
Call Return	$2.50	$6.00	$5.00	
Repeat Dialing	2.50	6.00	5.00	
Call Tracing	2.50	7.00	5.99	(I)
Call Selector	2.50	6.00	5.00	
Preferred Call Forward	2.50	6.00	5.00	
Selective Call Rejection	2.50	6.00	5.00	
Selective Call Accept	2.50	6.00	5.00	
Caller ID	4.00	8.00	7.00	
Caller ID - Deluxe	5.50	9.50	7.95	
Calling Number Delivery Blocking - Permanent			2.00	

* These services are available only to existing customers at existing locations.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.14 CLASS SERVICE (cont'd)

S13.14.4 Rates and Charges (cont'd)

d. Business - Single or First Service Features per line

	MONTHLY RATE			
	Minimum	Maximum	Current	
Call Return	$2.50	$7.00	$6.50	
Repeat Dialing	2.50	7.00	6.50	
Call Tracing	2.50	8.00	6.99	(I)
Call Selector	2.50	7.00	6.50	
Preferred Call Forward	2.50	7.00	6.00	
Selective Call Rejection	2.50	7.00	6.50	
Selective Call Accept	2.50	7.00	6.50	
Caller ID	7.00	12.00	11.00	
Caller ID - Deluxe	7.50	12.50	11.00	
Calling Number Delivery Blocking - Permanent			2.00	
Anonymous Call Rejection	1.50	4.50	4.00	
Caller ID on Call Waiting	1.00	5.00	2.50	
e. *Enhanced Caller ID Package (Caller ID Deluxe, Caller ID on Call Waiting, & Anonymous Call Rejection)			11.50	

Note: A Customer who subscribes to any Custom Calling Feature (CCF) will be charged the additional service feature rate for the first CLASS feature they subscribe to rather than the single or first service feature rate. This does not apply to Caller ID, Caller ID-Deluxe, Caller Number/Name Delivery Blocking - Permanent or Anonymous Call Rejection . A customer who subscribes to any Custom Calling Feature and who also subscribes to Caller ID, Caller ID-Deluxe, Calling Number/Name Delivery Blocking - Permanent or Anonymous Call Rejection will be charged the single or first service feature rate for Caller ID, Caller ID-Deluxe, Calling Number/Name Delivery Blocking - Permanent or Anonymous Call Rejection.

* This service is only available to existing customers at existing locations.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.14 CLASS SERVICE (cont'd)

S13.14.4 Rates and Charges (cont'd)

f. Business - Additional Service Features (Second and Subsequent Features) per line

	MONTHLY RATE			
	Minimum	Maximum	Current	
Call Return	$2.50	$7.00	$6.50	
Repeat Dialing	2.50	7.00	6.50	
Call Tracing	2.50	8.00	6.99	(I)
Call Selector	2.50	7.00	6.50	
Preferred Call Forward	2.50	7.00	6.00	
Selective Call Rejection	2.50	7.00	6.50	
Selective Call Accept	2.50	7.00	6.50	

Note: A Customer who subscribes to any Custom Calling Feature (CCF) will be charged the additional service feature rate for the first CLASS feature they subscribe to rather than the single or first service feature rate. This does not apply to Caller ID, Caller ID-Deluxe, Caller Number/Name Delivery Blocking - Permanent or Anonymous Call Rejection . A customer who subscribes to any Custom Calling Feature and who also subscribes to Caller ID, Caller ID-Deluxe, Calling Number/Name Delivery Blocking - Permanent or Anonymous Call Rejection will be charged the single or first service feature rate for Caller ID, Caller ID-Deluxe, Calling Number/Name Delivery Blocking - Permanent or Anonymous Call Rejection.

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.15 Voice Messaging Integration

S13.15.1 General

a. Voice Messaging Integration (VMI)is a feature that provides an integrated automated interface to voice messaging providers for use by their subscribers (end users). A voice messaging subscriber (end user) may forward calls to the voice mail provider when that person's line is busy or when he or she is not available to answer the call. By subscribing to the appropriate call forwarding feature, call related information is passed to the voice messaging provider (e.g., called-station number, calling station number, type of forwarding situation, etc.) over a data link. This information enables the message system to properly receive and store a message presented to it over the associated voice line, without requiring the calling party to enter additional digits.

b. VMI provides the voice messaging provider's end users with the optional capability of receiving a message waiting indication. Message waiting indication can be provided by either stuttered dial tone or by a message waiting light on telephones equipped with a light feature. Upon receipt of a message waiting indication, the end-user may either retrieve the message or ignore the signal and place a call in the usual manner. Message waiting indication will continue until the message has been retrieved and a signal has been received from the voice messaging equipment.

S13.15.2 Regulations

a. The telephone numbers transmitted via VMI are intended solely for the use of the voice messaging provider. Resale of this information to any party is prohibited.

b. The Company will not deliver numbers subject to blocking activation by the calling party where the Company has deployed per line blocking. Such numbers could include telephone numbers associated with non-published and non-listed service as described in Section 6 of this tariff. Information will be delivered within the SS7 serving area unless the delivery is blocked by the calling party through per line blocking in a central office within the SS7 serving area. Should a customer request interswitch delivery of calling information, private line facilities may be required at the rates and charges specified in the Company's private line tariff.

c. Access lines, arranged in a Uniform Call Distribution (UCD) group, are used to carry the voice transmission between each central office and the voice messaging provider's equipment. The provider of the voice messaging equipment will determine the quantity of access lines necessary to meet his call completion specifications. The Company accepts no responsibility for uncompleted calls should an insufficient number of access lines be ordered.

d. All customer provided equipment must be compatible with the Company's central office, and voice and data lines.

e. VMI is furnished subject to the availability of facilities, features ,and central office equipment in locations as determined by the company.

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.15 Voice Messaging Integration (cont'd)

S13.15.3 Rates and Charges

a. Rates applicable to voice messaging providers (i.e., owners of voice messaging equipment) are as follows:

(1) Access lines, arranged in a UCD group, to connect voice messaging equipment to the Company's central office will be charged at the applicable business rates in addition to Service Connection Charges as indicated in the Company's tariff.

(2) Charges for each VMI link includes an I/O port at the Company central office. Appropriate Private Line Charges apply for the associated channel. This service requires customer-provided terminal equipment including but not limited to a modem to interface with the Company's central office.

(3) Voice Mail Integration

		Monthly	Nonrecurring
(a)	Monthly recurring rate	$250.00	$850.00

b. Rates applicable to end users are as follows:

1) Call forwarding will be provided at the applicable rate as specified in the Company's tariff.

(2) Message waiting indicators will be provided to residence or business access lines at the following rates (applicable service connection charges apply):

		Monthly
a)	Stutter Dial Tone	$ 0.50 per line
b)	Lamp Indicator	1.50 per line

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.16 Custom Calling Local Area Signaling Service - Per Use

S13.16.1 General

a. The services listed below are offered on a per usage basis to residence and business customers in exchanges with properly equipped central offices and are subject to the limitations listed in this section of the tariff for these services. If customers subscribe to these services on a monthly basis as described and rated in other subsections of this section, unlimited access is provided with no additional charge for each activation. If facilities permit, the features listed below may be utilized on a non-subscription basis with a per use charge for each activation.

b. Custom Calling Local Area Signaling Service - Per Use will be offered free of charge for up to thirty days after facilities which allow these services to be offered are added.

c. Blocking of Per Use Custom Calling Services is offered to customers at no charge. This blocking option, once activated, does not allow Per Use Custom Calling Services to be activated on a line.

d. These services are being offered with a cap on the total charge for any one Per Use Custom Calling Service per line for one billing month, with the exception of Call Tracing Service.

S13.16.2 Rates

Per Use Features	Per Use Rates	Maximum Monthly Per Use Charges	
Call Return	$1.25	$20.00	(I)
Repeat Dialing	1.25	20.00	(I)
Three Way Calling	1.25	20.00	(I)
Call Forwarding	1.25	20.00	(I)

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.17 AUTOMATIC CALL DISTRIBUTION

S13.17.1 General

A. Automatic Call Distribution (ACD) is a service which provides for distribution of a large volume of incoming calls to answering positions (agent consoles). The incoming calls are presented to the agent who has been idle longest. If all positions are busy, calls are held in their order of arrival in queue until an agent position becomes available or the caller hangs up.

The ACD System consists of agent and supervisory positions that share common central office equipment and a common ACD central office identification. For EFFECTIVE management of agent groups, ACD service can provide an optional stream of management information system (MIS) data to a compatible customer provided computer. The customer may prepare reports on incoming call data. It also can be used to modify the set up of their system. For example, the customer can reassign or change routing paths or the number of calls held in queue. This is accomplished by utilizing various customer changeable programmed instructions to the ACD system.

The standard features of this system described in Section 13.17.3, Feature Descriptions, are included in the per line rate. Optional features, described in Section 13.17.4 are available for an additional charge as described in Section 13.17.5, Rates and Charges.

S13.17.2 Regulations

A. ACD service requires special central office equipment and is furnished subject to the availability of facilities, features, and central office equipment as determined by the Company. The features available depends on the type of central office from which the service is offered. All of the features described in this tariff are generally available for Northern Telcom DMS 100s and Meridian ACD Servers.

B. Some features require an ACD MIS Interface in order to provide the report generating capability the feature makes possible. The customer may be required to provide a particular software release level in the customer provided computer in order to utilize the optional MIS functions described in Section 13.17.4.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.17 AUTOMATIC CALL DISTRIBUTION (Continued)

S13.17.3 Standard Features

ACD standard service features are divided into Standard Features (i.e., System, Agent, Supervisor) and Optional Features. Many of the ACD features available for Business Sets can be used by a 2500 set. Because the 2500 sets lack feature keys and a display, it cannot access key- or display-dependent features. However, most features may be activated by access codes.

A. System Features

1. Abandoned-Call Clearing - This feature eliminates unnecessarily held connections to the ACD node. A call is removed and the recorded announcement or music is stopped if a caller abandons while in an incoming-call queue.

2. ACD Call Transfer with Time - This feature allows a call that has been answered by an ACD agent and then transferred to another ACD group to be inserted in the new group's highest priority queue based on the total time the call had been in queue and talking in the original group.

3. ACD Directory Numbers - ACD directory numbers are unique numbers used to receive incoming ACD calls. An ACD directory number is any valid directory number of up to seven digits within the customer numbering plan. ACD directory numbers are not associated with lines. Each ACD directory number has an associated call priority of 0 through 3, with 3 being the highest and 0 being the lowest. The priority associated with the primary or supplementary ACD directory number becomes the priority of the incoming call. Higher-priority calls are presented to ACD agents before lower-priority calls. If there are no free agents, calls are queued based on priority.

4. Agent Login Enhancement - This feature provides two options to ensure that only assigned agents are able to log into an ACD group:

- Partitioning agent login ID numbers between customer groups

- Agent login password option

When an agent enters an ID number, the system verifies that the set is associated with the same customer group as the ID number. If the password option has been assigned, the agent then receives a special dial tone and enters a four-digit password. When the password is accepted, the agent is logged into the ACD group. If either of these checks is unsuccessful, re-order tone is given.

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.17 AUTOMATIC CALL DISTRIBUTION (Continued)

S13.17.3 Standard Features (Continued)

A. System Features (Continued)

5. Agent Queue - This feature ensures an even distribution of the workload among agents in the group. If agent answering positions are available, but no incoming calls are waiting, available agents are placed in an agent queue on a first-in, first-out basis. The agent who has been waiting the longest receives the first incoming call. Agents not in an idle-agent queue are grouped as follows:

- Agent positions busy with calls in progress
- Agent positions unavailable to handle calls (Not Ready activated)
- Agent positions in process of logging off (Make Set Busy activated)

To remove a position from the idle-agent queue, the agent presses the Make Set Busy or Not Ready key. The corresponding lamp turns on, and the agent position becomes ineligible to receive new ACD or non-ACD calls.

6. Attendant Console to ACD - To increase the accessibility of ACD groups, Attendant Consoles can be used to route calls to ACD directory numbers. The ACD agent cannot activate the Not Ready feature while an Attendant Console is involved in an ACD call.

7. Automatic Overflow - This feature allows the customer to specify both a maximum number of calls that can be queued and a maximum anticipated waiting time for incoming calls to avoid lengthy delays that discourage callers. Once either of these parameters is met, additional calls are routed as specified by the customer. Calls already in queue remain in queue until answered.

8. Call-Delay Announcement - Each time a new call is placed in an incoming-call queue, the current waiting time of the oldest in queue call is calculated. Based on this waiting time, the new call will receive one of the following treatments:

- If the waiting time is less than a customer-specified threshold, the caller hears ringback tone until the actual waiting time exceeds the threshold. The caller then receives a recorded announcement advising of the delay.

- If the waiting time is greater than or equal to the specified threshold, the caller immediately hears the recorded announcement.

In either case, second and third recorded announcements can follow later, and silence, music or ringing may follow each announcement. When an ACD agent becomes available, the call is immediately presented to the agent.

9. Forced Announcement for New and Overflowed Calls - This feature provides the option of delivering a forced announcement to all newly arriving calls regardless of current queue length. It also allows delivery of announcements associated with the original target group, after a call has overflowed to another ACD group because of unavailable resources in the original group.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.17 AUTOMATIC CALL DISTRIBUTION (Continued)

S13.17.3 Standard Features (Continued)

A. System Features (Continued)

10. Incoming-Call Queue - Each ACD group has four incoming-call queues, each with an incremental priority of 0 through 3, with 0 the highest and 3 the lowest. When all agents are busy, incoming calls are placed in the incoming-call queue of the appropriate priority on an order-of-arrival basis. As agents become available, calls are removed from the queues based on the established priority. To avoid lower-priority calls remaining unanswered indefinitely, the customer can choose to have a lower priority call promoted to the next higher priority level after a specified delay.

11. Music on Delay - To further minimize abandoned calls during extended delays, ACD provides the option of playing a music source after the recorded delay announcement. This feature serves to reassure callers they are still connected until an agent becomes available to answer the call.

12. Night Treatment - When all the agents in an ACD group have logged out for the day, the ACD group is in night service. Calls arriving after this time receive the customer-specified night treatment, typically as follows:

- A night announcement advises callers that the ACD location is closed. Callers are then disconnected or placed on silent hold until they abandon.

- Calls are automatically forwarded to an ACD group at another location or to a night service number. Calls rerouted to another ACD group will receive a busy signal if that group is unable to answer the call.

13. Overflow Enhancement - This feature increases the options for answering ACD calls during periods of heavy traffic. The customer can specify up to four ACD groups within an ACD node as potential overflow routes. When the incoming-call queue for a group is full, this feature looks ahead sequentially to each of the groups and routes the call to the first one able to accept it. If all are unavailable, the call is sent to a customer-specified overflow destination.

14. Overflow of Enqueued Calls to Directory Number - When a time-delay overflow occurs, a new time-delay threshold timer is started. Upon expiration of this timer, the call is removed from the queues of the original and overflow group and routed instead to the newly specified destination route. This feature also provides immediate overflow to the time-delay threshold route when the time-delay overflow is unsuccessful.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.17 AUTOMATIC CALL DISTRIBUTION (Continued)

S13.17.3 Standard Features (Continued)

B. Agent Features

1. ACD Call Forcing Tone - When Call Forcing is activated, the ACD agent hears an alert tone before each call is presented. This tone is provided over the external speaker on the agent's telephone set, headset (PJ-327 and RJ-11 type) or handset, depending on which device is being used.

2. ACD Line-of-Business Code Key - This feature is useful for companies with multiple lines of business. When activated, it allows an agent to dial a three-digit code for the correct business. During code entry, the two-party connection remains unbroken and neither party can hear the dialed digits. This code and the call data are passed into the MIS data stream.

3. ACD Multi-Stage Queue Status Refresh - This feature enhances Multi-Stage Queue Status Display at agent stations (with display equipped Business Sets) by automatically updating and displaying the following ACD in queue-call status information on a regular basis:

   - Threshold level (T1, T2 or T3)
   - Queue threshold parameter
   - Current value of queue threshold parameter

4. ACD Walkaway/Closed Key Operation - This feature ensures that non-productive agent-to-customer interface time is accurately tracked and accounted for. This option requires that the agent dial a three-digit code to identify the reason for unavailability every time the agent enters the Not Ready state. This information is automatically recorded in the MIS data stream.

5. Call Forcing - This feature increases the speed of ACD call handling by automatically presenting incoming calls to ACD agents. An agent does not need to press the In-Calls key to receive the next call. A short burst of tone is given as a warning/indication of an incoming call, immediately followed by presentation of the call. Call Forcing resumes when Not Ready or Make Set Busy is deactivated and is suspended when an agent is active on a secondary directory number.

6. Call Park by ACD Agent - This feature allows ACD agents to park calls. If the call is not retrieved within a customer-defined interval, the call is recalled to the agent who parked it. If that agent is unavailable, the call is queued at the beginning of the incoming call queue for presentation to the next available agent. The receiving agent is notified via display that the call is a Call Park recall.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.17 AUTOMATIC CALL DISTRIBUTION (Continued)

S13.17.3 Standard Features (Continued)

B. Agent Features (Continued)

7. Call Source Identification - This feature helps the agent distinguish the type of incoming call and anticipate the incoming caller's needs. Agent positions equipped with Business Sets with display will show the following information about an incoming call originated within the Centrex group:

- For calls originating within the same customer group, the caller's extension is displayed.
- For calls originating from other customer groups served by the same ACD node, the calling party's directory number is displayed.
- If the intergroup office parameter is set, the six-character Common Language Location Identifier (CLLI) of the trunk group is displayed for calls originating from trunks.

8. Call-Supervisor - This key allows quick access to the supervisor for help or consultation. If the supervisor is talking to another agent when a second agent presses this key, the second agent receives busy tone.

9. Called Name/Number Display - When an ACD agent uses the In-Calls key on a Business Set with display to answer an incoming call, this feature displays the directory number the caller reached (up to 7 digits) and the associated ACD group name (up to 15 characters). This allows ACD agents to identify the called ACD group and to appropriately answer and process the call.

10. Display Queue Threshold Key - This feature allows an agent position with alphanumeric capability to show the incoming call queue threshold. The queue status can be used to notify an agent when an undesirable situation occurs (too many calls in queue or next call has waited too long).

11. Emergency Key - This key enables an agent to confer immediately with the supervisor.

12. Emergency Key Back Up - This feature provides a method for redirecting Emergency Key calls made from an ACD agent position to a supervisor set when the supervisor set is already active on an emergency call or when the supervisor is unavailable.

13. In-Calls Key - This key allows an ACD agent with a Business Set to answer calls to any of the associated ACD group's 17 directory numbers. This key presents only ACD calls. For the agent to answer non-ACD calls or to place outgoing calls, the agent position must have been assigned one or more secondary directory numbers.

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.17 AUTOMATIC CALL DISTRIBUTION (Continued)

S13.17.3 Standard Features (Continued)

B. Agent Features (Continued)

14. Make Set Busy - This feature is used by agents to log out of service. Pressing the MSB key once causes the associated lamp to show a solid "on" indicating all directory numbers appearing on the set have been "busied-out". Pressing this key a second time will cause the associated lamp to flash, indicating that MSB has been deactivated for the secondary directory number(s), but that the feature is still in effect for the ACD In-Calls key. If an agent leaves without activating MSB, the feature is automatically activated on that set after the ringing timer expires on an ACD call. When MSB is activated, an agent can continue to originate calls on secondary directory numbers. MSB can be activated while any call is in progress without affecting the call. When all agent positions activate MSB, the ACD group goes into night service.

15. Multi-Stage-Queue Status Display - This feature increases efficiency of incoming-call handling by allowing ACD agents with business sets with display to quickly and easily determine the length of time calls are held in the incoming call queue before being answered. Supervisors can use this feature to add or redistribute agents as required.

16. Not Ready Key - This key allows agents to follow up on a transaction without being interrupted by the next ACD call. When the agent presses this key, any active call is terminated, and the position cannot receive ACD calls. Any non-ACD features on the set continue to function normally. Calls can be originated or terminated on any of the ACD position's secondary directory numbers.

17. Three-Way Calling/Call Transfer - This feature enables a business set user - active on an incoming call - to include a third party in the call, and to then transfer the call (when required) to the third party.

18. Three-Way Calling/Call Transfer to ACD - This feature allows an ACD agent to consult with and/or transfer a call to another ACD agent in the same customer group.

19. Transfer to In-Calls Key - This feature enables the ACD agent to transfer an incoming ACD call directly to another agent's In-Calls key in the same customer group. If the target agent is available, the call is presented to that agent's In-Calls key. Otherwise, the call is queued as the highest priority of all queued calls and is presented to the agent as soon as he or she becomes available.

20. Secondary Directory-Number Key - An agent's position can be assigned one or more secondary directory numbers that are standard WDC (Centrex) voice lines. This key is used to place or receive non-ACD calls. The agent's position will still receive ACD calls on the In-Calls key when an agent is using a secondary directory number unless Not ready is activated.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.17 AUTOMATIC CALL DISTRIBUTION (Continued)

S13.17.3 Standard Features (Continued)

C. Supervisor Features

1. ACD Observe-Agent/Three-Way Calling - This feature allows a supervisor to monitor and observe an agent's active three-way calls on the ACD Primary Directory Number and Designated Secondary Directory Number and can establish a two-way speech path when required.

2. Agent Key - With this feature, an ACD supervisor can call an agent by pressing the Call-Agent key and then pressing the agent key associated with a particular agent.

3. Agent Status Lamp - This lamp allows the supervisor to efficiently manage the resources of the ACD group. The state of each Agent Lamp helps the supervisor track the status of each agent position in the group, as follows:

- OFF Agent position unmanned (Make Set Busy activated)
- ON Agent handling an ACD call
- FLASH Agent waiting for an ACD call
- WINK Agent busy on post-call work (Not Ready activated)

4. Answer-Agent Key - When an agent calls the supervisor, the lamp associated with the Answer-Agent key flashes, and ringback is heard at the supervisor's set. When the supervisor presses the Answer-Agent key, the directory number of the calling agent's position is displayed.

5. Answer-Emergency Key - The Answer-Emergency key is used to answer emergency calls placed by an agent whose Emergency key is programmed to immediately ring to the supervisor.

6. Call-Agent Key - This key is used by the supervisor to communicate directly with agents. The supervisor presses this key and then dials the agent's secondary directory number or by pressing a key associated with the particular agent.

7. Controlled Interflow - This feature allows an ACD group to temporarily divert all new incoming calls to a customer-defined route - usually to another ACD group.

8. Display Agents Summary Key - This feature allows an ACD supervisor to use a Business Set with a summary status display of all ACD agent positions assigned to a particular ACD group. To invoke this feature, the supervisor presses the feature key and the display shows the number of agents:

- busy on ACD and non-ACD calls
- waiting for calls (idle)
- not ready to receive ACD calls
- not available (agent not logged in or Make Set Busy activated)

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.17 AUTOMATIC CALL DISTRIBUTION (Continued)

S13.17.3 Standard Features (Continued)

C. Supervisor Features (Continued)

9. Display Queue Status Key - Supervisors use this key to verify that incoming calls are being handled efficiently by the staffed agent positions. They also use it to notify an agent when an undesirable situation occurs such as that there are too many calls or that the call at the head of the queue has been waiting too long. Each time this key is pressed, the display window shows the following information for the corresponding ACD directory number:

- Number of staffed agent positions
- Number of calls waiting in the incoming-call queue
- Number of calls logically queued against group
- Waiting time (in seconds) of the oldest call in queue

10. Extended Agent Observe - This feature enhances Agent Observe by extending the supervisor's ability to observe calls presented on the In-Calls key of any agent or supervisor in any ACD group within the same customer group.

11. Forced Agent Availability - This feature allows the ACD supervisor to deactivate Not Ready on a specific line. The feature is key-activated on an individual-agent basis.

12. Three Way Calling/Call Transfer - This feature enables an agent to include a third party on an active call, and when required, transfer that call to the third party.

13. Observe-Agent Key - This key allows the supervisor to monitor the quality of service being offered incoming callers. The key can also be used to train new agents by auditing the call handling techniques of experienced agents.

14. Supervisor Control of Night Service - This feature can eliminate or minimize calls left unanswered in the incoming-call queue at the onset of night service. Calls already in the incoming-call queue continue to be presented to agents unless no agents are available. If desired, agents can deactivate Make Set Busy while Night Service is in effect and resume answering the calls remaining in the queue.

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.17 AUTOMATIC CALL DISTRIBUTION (Continued)

S13.17.4 Optional Features

A. Management Information System

1. ACD Management Information System (MIS) Interface - This interface enables a downstream processor to use a data stream to collect ACD information from the ACD node. The processor can then use this information to produce real-time statistics and historical reports. The ACD MIS Interface allows the user to perform the following functions:

- Log in/off the ACD MIS
- Collect information from a pool of ACD groups
- Change the information for a pool of ACD groups
- Request information on the configuration of the data stream
- Request the current date and time
- Start and stop the transfer of call-event information

2. Group Status Display - This feature allows the customer to review statistics on ACD group status at customer-specified intervals. The user can request this report for any specific group or for all ACD groups in the user's customer group, and based on current statistics, can reconfigure groups to service calls at maximum efficiency. This information is displayed at a customer-premises ASCII terminal or can be printed on a printer.

3. ACD Show - This feature allows the user to search for specific or general ACD information that would be useful for managing the ACD group.

4. MIS for Call Hold, Call Transfer, Call Supervisor and Forceout - This feature improves the Management Reports data stream by providing additional call-event information relating to agent activation of call hold, call transfer, call supervisor and forceout, and thus provides more specific and complete reports on agent activity.

5. ACD Load Management (Basic Commands) - In combination with ACD Show, Load Management enables senior supervisors to quickly reconfigure the structure and operational parameters of an ACD group to maximize the number of calls served or to alleviate overloads.

6. ACD Remote Load Management - This feature allows a customer to use "secondary" administration terminal(s) in addition to the primary terminal. This allows multiple supervisors to have simultaneous access to the ACD group statistics in multiple locations.

7. Variable Wrap Up Time - Through Load Management, this feature allows the ACD supervisor the flexibility to vary the interval between call completion and the presentation of a new incoming call on an individual-agent and per-group basis.

8. Queue-Status Lamps - Queue-Status lamps are mounted on the wall of the call center. These lamps show which ACD groups need help and whether additional agents or a redistribution of agent positions is required to handle incoming calls more efficiently.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.17 AUTOMATIC CALL DISTRIBUTION (Continued)

S13.17.4 Optional Features

B. Personalized Announcements

1. Call Delay Announcement - This feature minimizes the number of callers who abandon when agents are busy. Each time a new call is placed in an in coming queue, the current waiting time of the oldest queued call is calculated. Based on this waiting time, the new call will receive a recorded announcement advising of the delay.

2. Second and Third Recorded Announcement - The feature provides periodic recorded announcements to assure callers that their calls will be answered as soon as an agent is available when calls are queued for ACD groups.

3. Forced Announcement for New and Overflowed Calls - This feature provides the option of delivering a forced announcement to all newly arriving calls regardless of current queue length. It also allows delivery of announcements associated with the original target group, after a call has been overflowed to another ACD group because of unavailable resources in the original group.

S13.17.5 Rates and Charges

A. Application of Charges

1. The rates and charges specified for ACD are in addition to the tariff rates and charges for local exchange access trunks, foreign exchange trunks, WATS, tie lines, Centrex, PBX station lines or other service with which the system is associated.

2. ACD is offered in conjunction Windstream Digital Centrex Service. One Windstream Digital Centrex line is required for each ACD answering position (agent).

3. Changing the customer's system parameters or announcement messages programmed in the central office and/or on-premises moves or rearrangements of agent or supervisor consoles and other ACD premises components, including engineering, installation labor and material will be made at rates and charges in accordance with Section 4, Service Charges, of this tariff.

4. ACD service establishment charge is in addition to regular service connection, move, change and installation charges provided in other sections of this tariff.

5. The minimum service period for ACD is 36 months.

6. Appropriate tariff charges are applicable for data channels for supplemental ACD functions, supervisor signaling, and MIS functions.

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.17 AUTOMATIC CALL DISTRIBUTION (Continued)

S13.17.5 Rates and Charges (Continued)

B. Automatic Call Distribution

1. Non-Recurring Charges

a. Service Establishment Charge, per ACD group $450.00

2. Recurring Charges

a. Standard ACD Service, per agent $ 22.00

b. ACD MIS Interface Charge, per group $ 45.00

c. Personalized announcement, per announcement

(1) 16 second $ 50.00

(2) 32 second $100.00

S13.18 Remote Call Forwarding Service

S13.18.1. General

Remote Call Forwarding (RCF) is a local exchange service that utilizes a telephone number (the RCF telephone number) and central office facilities by which all incoming calls to the RCF telephone number are forwarded automatically to the RCF subscriber's central office line (the terminating telephone number) in a different exchange. The central office line on which the remote call terminates cannot be equipped with Call Forwarding or Remote Call Forwarding. RCF will not be provided when the terminating telephone number is within the same Local Calling Area of the call forwarding central office.

S13.18.2 Regulations

a. Remote Call Forwarding service is offered in Central Offices, where facilities permit.

b. RCF paths may be used singly, in groups, or as overflow paths for foreign exchange trunk groups. Only one forwarding number is permitted per group.

c. Remote Call Forwarding is not offered where the calls are terminated to a coin telephone.

d. Identification of the originating telephone number is not provided to the Remote Call Forwarding customer.

e. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call.

f. Remote Call Forwarding is not represented as suitable for the satisfactory transmission of data.

f. Remote Call Forwarding is provided on condition that the customer subscribe to sufficient RCF paths and terminating facilities to adequately handle calls to the RCF customer without interfering with or impairing any other services offered by the Telephone Company.

S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.18 Remote Call Forwarding Service (Continued)

S13.18.2 Regulations (Continued)

h. Service Connection Charges as specified in the Rates and Charges section following may also apply.

i. Charges for the call to the Remote Call Forwarding number shall be the responsibility of the calling party.

j. The RCF subscribing customer is responsible for any toll charges that are incurred for the portion of the calls between the Remote Call Forwarding number and the terminating number.

k. RCF subscribing customers cannot subscribe to any optional flat rate calling plans for the RCF directory (forwarding) number.

l. Each RCF group is entitled to one alphabetical (White Page) and one classified (Yellow Page – Business customers only) listing at no additional charge in the directory which serves the associated RCF central office. (Overflow paths associated with foreign exchange trunk groups are not listed.) All other listing regulations for business individual lines apply, except that no charge applies for non-published service in connection with RCF.

m. Installation, changes, and reprogramming of the Central Office forwarding phone numbers will be performed by the Telephone Company per customer service order request.

n. RCF service provides for handling only one call at a time. An additional RCF service is required for each additional call to be handled while the first call continues.

o. When the RCF customer receives a business directory listing, calls will not be forwarded to a company provided telephone number for which residential rates apply.

S13.18.3 Rates and Charges

	Note (1) Monthly Rate	Service Connection Charges
a. Remote Call Forwarding, each path	$30.00	Initial Service Ordering and Central Office Work charge (See Section 4)
b. Rearrangement and Changes		
1. Change of telephone number to which calls are forwarded, per occasion		Secondary Service Order and Central Office Work charge (See Section 4)
2. Change of directory listing, per occasion		Secondary Service Order charge (See Section 4)

Notes: (1) In addition, the subscriber to Remote Call Forwarding is responsible for dial type (DDD) station-to-station local and toll charges applicable to calls transferred from the forwarding location to the terminating location. The charge applies for each call answered, including person-to-person and collect calls which are refused at the terminating location.

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S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

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S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.1 GENERAL PROVISIONS

S15.1.1 General

a. Terminal equipment and communications systems provided by the customer may be connected at the customer's premises to telecommunications services furnished by the Company where such connections are made in accordance with the provisions of this Section. Telecommunications services as used herein includes exchange service, Long Distance Message Telecommunications Service (LDMTS) and Wide Area Telecommunications Service (WATS).

b. No customer owned terminal equipment or wiring other than registered or grandfathered data and ancillary equipment and related connecting arrangements will be connected behind a company-provided key or PBX system.

c. The Company will not be responsible for any loss or damage nor for any impairment or failure of the service, arising from or in connection with the use of facilities of customers and not caused solely by the negligence of the Company.

S15.1.2 Responsibility of the Customer

a. The customer shall be responsible for the installation, operation and maintenance of any customer-provided terminal equipment or communications system. No combinations of customer-provided terminal equipment or communications systems shall require change in or alteration of the equipment or services of the Company, cause electrical hazards to Company personnel, damage to Company equipment, malfunction to Company billing equipment, or degradation of service to persons other than the user of the subject terminal equipment or communications system, his calling or called party. Upon notice from the Company that a customer-provided terminal equipment or communications system is causing such hazard, damage, malfunction or degradation of service, the customer shall make such changes as shall be necessary to remove or prevent such hazard, damage, malfunction or degradation of service.

S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.1 GENERAL PROVISIONS (continued)

S15.1.2 Responsibility of the Customer (continued)

b. The customer shall be responsible for the payment of a Maintenance of Service Charge for visits by a Company employee to the customer's premises when a service difficulty or trouble report results from the use of customer-provided terminal equipment or communications system.

c. The customer who provides the Premises Wiring of Communications Systems subject to Part 68 of the Federal Communications Commissions Rules and Regulations pursuant to section 68.215 of Chapter I of Title 47 of that Code of Federal Regulations shall be responsible for the payment of a maintenance of Service Charge, as provided in this tariff, when the premises wiring in question has failed acceptance tests monitored by, or participated in by, the Company pursuant to section 68.215, and/or has been revealed as not to be in conformance with the information provided in the related affidavit which was provided pursuant to section 68.215, and/or has resulted in harm to the network.

S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.1 GENERAL PROVISIONS (continued)

S15.1.3 Responsibility of the Company

a. Telecommunications services are not represented as adapted to the use of customer-provided terminal equipment or communications systems. Where customer-provided terminal equipment or communications systems are used with telecommunications services, the responsibility of the Company shall be limited to the furnishing of service components suitable for telecommunications services and to the maintenance and operation of service components in a manner proper for such services. Subject to this responsibility, the Company shall not be responsible for (i) the through transmission of signals generated by the customer-provided terminal equipment or communications systems or for the quality of, or defects in, such transmission, or (ii) the reception of signals by customer-provided terminal equipment or communications systems, or (iii) address signaling where such signaling is performed by customer-provided signaling equipment.

b. The Company will, at the customer's request, provide information concerning interface parameters, including the number of ringers which may be connected to a particular telephone line needed to permit customer-provided terminal equipment to operate in a manner compatible with telecommunications services.

c. The Company may make changes in its telecommunications services, equipment operations or procedures, where such action is not inconsistent with Part 68 of the Federal Communications Commission's Rules and Regulations. If such changes can be reasonably expected to render any customer's terminal equipment or communications system incompatible with telecommunications services, or require modification or alteration of such customer-provided terminal equipment or communications systems, or otherwise materially affect its use or performance, the customer will be given adequate notice, as determined by the Company, in writing, to allow the customer an opportunity to maintain uninterrupted service.

S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.1 GENERAL PROVISIONS (continued)

S15.1.4 Recording of Two-Way Telephone Conversations

Telecommunications services are not presented as adapted to the recording of two-way telephone conversations. However, customer provided voice recording equipment may be connected with telecommunications services, in accordance with 15.3 following, subject conditions or 15.2:

a. A distinctive recorder tone that is repeated at intervals of approximately fifteen seconds is required when recording equipment is in use and is electrically connected with services of the Company, except that the distinctive recorder tone is not required.

(1) When used by a Federal Communications Commission licensed broadcast station customer for recording of two-way telephone conversations solely for broadcast over the air.

(2) When used by the United States Service of the Department of Treasury for recording of two-way telephone conversations which concern the safety and security of the person of the President of the United States, members of his immediate family, or the White House and its grounds.

(3) When used by a broadcast network or by a cooperative programming effort composed exclusively of Federal Communications Commission broadcast licensees to record two-way telephone conversations solely for broadcast over the air by a licensed broadcast station.

(4) When used for recording a United States Department of Defense Command Centers of emergency communications transmitted over the Department of Defense's private line system when connected to telecommunications services.

S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.1 GENERAL PROVISIONS (continued)

S15.1.4 Recording of Two-Way Telephone conversations (continued)

a. (continued)

(5) Additionally, recorder connector equipment which does not contain the automatic recorder tone devise may be furnished to law enforcement agencies, fire departments and Public Safety Points in connection with 911 service for use on central office lines assigned exclusively for the receipt of local or intrastate law enforcement, fire or other emergency calls and attended at all times for such purpose provided that the fire and police departments certify that these conditions will be observed.

(6) When both parties consent to the recording of the conversation.

b. Customer-provided voice recording equipment may not be connected with services of the Company for the recording of two-way telephone conversations by means of an acoustic or inductive connection, except when used as specified in a.(1) through (6) preceding.

c. The customer-provided voice recording equipment shall be so arranged that at the will of the user it can be physically connected to and disconnected from the services of the Company or switched on and off.

S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.1 GENERAL PROVISIONS (continued)

S15.1.5 Recording of Incoming Messages Only

Telecommunications services are not represented as adapted to the recording of incoming messages. Customer-provided voice recording equipment may be connected with the telecommunications service in accordance with 15.2 or 15.3 following. When such connection is made, a recorder tone is not required.

S15.1.6 Violation of Regulations.

When any customer-provided terminal equipment or communications system is used with telecommunications services in violation of any of the provisions in this section, the Company will take such immediate action as necessary for the projection of the telecommunications network and Company employees, and will promptly notify the customer of the violation. The customer shall discontinue such use of the terminal equipment or communications system or correct the violation and shall confirm in writing to the Company within ten days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provisions of this tariff.

S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.1 GENERAL PROVISIONS (continued)

S15.1.7 Definitions

Grandfathered Communications Systems

The term "Grandfathered Communications Systems" as used in this section, denotes customer-provided communications systems (including their equipment, premises wiring the protective circuitry if any) connected at the customer's premises, in accordance with any telephone company's tariffs, and that are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because, such systems are connected to the telecommunications network prior to January 1, 1980 and are of a type of system which was directly connected (i.e., without telephone company-provided connecting arrangements) to the telecommunications network as of June 1, 1980.

Grandfathered Connections of Communications Systems

The term "Grandfathered Connections of Communications Systems" as used in this section denotes connections via telephone company-provided communications systems (including their equipment and premises wiring) at the customer's premises, in accordance with any telephone company's tariffs, and that are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because, such connections to the telecommunications network are made via telephone company-provided connecting arrangements prior to January 1, 1980 and such connecting arrangements are of a type of connecting arrangement connected to the telecommunications network as of June 1, 1978.

S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.1 GENERAL PROVISIONS (continued)

S15.1.7 Definitions (continued)

Grandfathered Terminal Equipment

The term "Grandfathered Terminal Equipment" as used in this section, denotes a customer-provided terminal equipment (including protective circuitry if any) connected at the customer's premises, in accordance with any telephone company's tariffs, and that is considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because, such terminal equipment which was directly connected (i.e., without telephone company-provided connecting arrangements) to the telecommunications network as of October 17, 1977.

Grandfathered Connections of Terminal Equipment

The term "Grandfathered Connections of Terminal Equipment as used in this section, denotes connections via telephone company-provided connecting arrangements of customer-provided terminal equipment connected at the customer's premises, in accordance with any telephone company's tariffs, and that are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because, such connections to the telecommunications network were made via telephone company-provided connecting arrangements prior to July 1, 179 and such connecting arrangements are the same type of connecting arrangement connected to the telecommunications network as of October 17, 1977.

Registered Equipment

The term "Registered Equipment" as used in this section, denotes equipment which complies and has been approved within the Registration provisions of under Part 68 of the Federal Communications Commission's Rules and Regulations.

S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.1 GENERAL PROVISIONS (continued)

S15.1.8 Additional Provisions for Connections of Certain Customer-Provided Terminal Equipment and Communications Systems.

a. Alarm Detection and Reporting Equipment

Customer-provided alarm detection and reporting equipment may be used in connection with telephones associated with individual lines, except that such equipment shall not be used to interconnect any line or channel of the Company or any other person.

b. Date Transmitting and/or Receiving Terminal Equipment

Customer-provided data transmitting and/or receiving terminal equipment (including telephotograph equipment), which involves direct electrical connection to the facilities furnished by the Company, may be used with such facilities for telecommunications service through a data set provided by the Company. Use of such service is on a two-point basis. When a data set is used, it shall perform the functions of:

(1) Network control signaling

(2) Conditioning the data signals generated by the customer-provided equipment to signals suitable for transmission by means of company facilities, and

(3) Conditioning signals transmitted by means of Company facilities to data signals suitable for reception by customer-provided equipment.

Teletypewriter equipment when used with a data set may be provided by the customer or the Company, at the option of the customer.

c. Dictation Recording Equipment

Customer-provided dictation recording equipment may be used in connection with dial PBX facilities of the Company in accordance with 15.2 or 15.3 following. Such dictation recording equipment may be used only with dial extensions of associated dial PBX's connected by dial tie lines, and in no case shall equipment be connected to other telephones or to the local and long distance networks.

S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.1 GENERAL PROVISIONS (continued)

S15.1.8 Additional Provisions for Connections of Certain Customer-Provided Terminal Equipment and Communications Systems. (continued)

d. Public Address and Loudspeaker or Radio Paging Systems

Customer-provided public address or loudspeaker paging systems, which include amplifiers, receiving speakers, and associated wiring used to transmit paging messages or announcements in one direction only, may be used in connection with Company facilities furnished for PBX and key telephone systems.

Connections of the above customer-provided public address and loudspeaker or radio paging systems must be in accordance with 15.2 or 15.3 following and are subject to the following conditions:

(1) Connection of customer-provided public address and loudspeaker or radio paging systems with facilities of the Company shall be made only through paging access arrangements as found in Section 25, furnished by the Company. This circuit will accept calls from dial PBX or, Centrex stations directly or over dial repeating tie lines from another PBX.

(2) The Company facilities, when so connected, may be used only to transmit messages or signals to customer-provided public address and loudspeaker or radio paging systems. Such public address and loudspeaker or radio paging systems may not be used to originate messages into Company facilities.

S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.1 GENERAL PROVISIONS (continued)

S15.1.8 Additional Provisions for Connections of Certain Customer-Provided Terminal Equipment and Communications Systems. (continued)

e. Recording, Reproducing and Automatic Answering and Recording Equipment.

(1) Customer-provided recording, reproducing and automatic answering and recording equipment connected in accordance with 15.2 or 15.3 following may be used with local, PBX, Centrex service, Long Distance Message Telecommunications Service and Wide Area Telecommunications Service lines except that use for unattended operation is only available where full service ringing is employed.

(2) Customer-provided recording, reproducing and automatic answering and recording equipment shall not be used to interconnect any line or channel of the Company with any other communications line or channel of the Company or of any other person, except as expressly authorized in Section 2.

(3) Customer-provided recording, reproducing and automatic answering and recording equipment may be connected with facilities of the Company only when and for so long as the Customer furnished a sufficient number of such equipment and subscribes to adequate telephone facilities to handle the volume of telephone calls received without interfering with any of the services offered by the Company. In the event that the use of customer-provided equipment causes such interference, the Company shall have the right to discontinue service without prior notification to the customer. Changes in announcement messages will be made at such time as in the judgment of the Company will not interfere with the Company's general telephone service.

(4) Customer-provided reproducing and automatic answering and recording equipment shall not be used with non-published telephone numbers.

f. Customer-provided facilities and associated terminal equipment and communications systems may be connected to the telecommunications network in such a way that they cross exchange or other jurisdictional boundaries.

S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.2 CONNECTIONS OF REGISTERED EQUIPMENT

S15.2.1 Customer-provided Registered Terminal Equipment, Registered Protective Circuitry and Registered Communications Systems.

Customer-provided registered terminal equipment, registered protective circuitry and registered communications systems may be directly connected at the customer's premises to the telecommunications network, subject to Part 68 of the Federal Communications Commission's Rules and Regulations, as provided in 15.1 preceding and the following:

a. All combinations of registered equipment and associated non-registered terminal equipment (including but not limited to wiring) shall be installed, operated and maintained so that the requirements of Part 68 of the Federal Communications Commission's Rules and Regulations are continually satisfied. The Company may discontinue service or impose other remedies as provided in Part 68 of the Federal Communications Commission's Rules and Regulations for failure to comply with these provisions.

b. The customer shall notify the Company of each line to which registered equipment is to be connected in advance of such connection and shall notify the Company when such registered equipment is permanently disconnected. The customer shall provide the Company the Registered Number and Ringer Equivalence Number for the registered equipment.

c. The customer shall not connect registered equipment to a company line if:

(1) The Ringer Equivalence of such equipment in combination with the total Ringer Equivalence of other equipment connected to the same line exceeds the allowable maximum as determined by the Company, or

(2) The Ringer is not of a type designated by the Company as suitable for the particular line.

d. Except as otherwise provided in e. following, all connections of registered equipment to services furnished by the Company shall be made through Company-provided standard jacks, or, in the case of registered communications systems, through standard jacks wired in other than a standard number when non-standard wiring is agreed to be the Company.

e. Registered equipment which is in hazardous or inaccessible locations may, in lieu of d. preceding, be connected in accordance with 15.14 following.

S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.2 CONNECTIONS OF REGISTERED EQUIPMENT (Continued)

S15.2.2 Premises Wiring Associated with Registered Communications Systems

a. Premises Wiring is wiring which connected separately housed equipment entities or system components to one another, or wiring which connects an equipment entity or system component with the telephone network interface, located at the customer's premises and not within an equipment housing.

(1) Fully-Protected Premises Wiring is premises wiring which is:

(a) No greater than 25 feet in length (measured linearly from the point where it leaves equipment or connector housings) and registered terminal equipment or protective circuitry with which is to be used.

(b) A cord which complies with (a) preceding and which is extended once by a registered extension cord. Extension cords may not be used for safety reasons should be affixed to or embedded in a building's structure.

(c) Wiring located in an equipment room with restricted access, provided that this wiring remains exposed for inspection and is not concealed or embedded in the building's structure, and that it conforms to Part 68 of the Federal Communications Commission Rules and Regulations

(d) Electrically behind registered equipment, system components or protective circuitry which assure that electrical contact between the wiring and commercial power wiring or earth ground will not result in hazardous voltages or excessive longitudinal imbalance at the telephone network interface.

(2) Protected Premises Wiring Requiring Acceptance Testing for Imbalance is premises wiring which is electrically behind registered equipment, system components or circuitry which assure that electrical contact between the wiring and commercial power wiring will not result in hazardous voltages at the telephone network interface.

(3) Unprotected Premises Wiring is all other premises wiring.

S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.2 CONNECTIONS OF REGISTERED EQUIPMENT (Continued)

S15.2.2 Premises Wiring Associated with Registered Communications Systems(Continued)

b. Customers who intend to connect premises wiring other than Fully-Protected Premises Wiring to the telephone network shall give advance notice to the Company in accordance with the procedures specified in Part 68 of the Federal Communications Commission's Rules and Regulations or as otherwise authorized by the Federal Communications Commission.

c. The Company may invoke extra-ordinary procedures specified in Part 68 of the Federal Communications Commission's Rules and Regulations where one or more of the following conditions are present:

(1) Information provided in the supervisor's affidavit gives reason to believe that a violation of Part 68 of the Federal Communications Commission's Rules and Regulations is likely.

(2) A failure has occurred during acceptance testing for imbalance.

(3) Harm has occurred, and there is reasons to believe that this harm was a result of wiring operations performed under Part 68 of the Federal Communications Commission's Rules and Regulations.

In addition, the Company may monitor or participate in acceptance testing for imbalance, or may inspect other than Fully-Protected Premises Wiring Installations as set forth in Part 68 of the Federal Communications Commission's Rules and Regulations

S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS

S15.3.1 Direct Connections

a. Grandfathered Terminal Equipment

Grandfathered terminal equipment may remain directly connected and be moved and reconnected to the telecommunications network for the life of the equipment without registration and may be modified only in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations, subject to the following:

(1) The customer shall notify the Company when such grandfathered terminal equipment is to be connected and shall notify the Company when such grandfathered terminal equipment is to be permanently disconnected; such notification shall include a description of the equipment including the manufacturer's name, model number, and type of equipment;

(2) All such connections are made through Company-provided standard jacks or are otherwise connected by the Company; and

(3) All such connections shall comply with the minimum protection criteria set forth in 15.3.3. following.

b. Grandfathered Communications Systems

(1) Grandfathered communications systems, directly connected to the telecommunications network on June 1, 1978, may remain connected for the life of the equipment without registration, and may be modified only in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations, subject to the following:

(a) All such connections shall comply with the minimum protection criteria set forth in 15.3.3 following.

(b) No changes may be made to equipment so connected except by the manufacturer thereof, or a duly authorized agent of the manufacturer.

(2) Until January 1, 1980, new installation of communications systems of a type which have been grandfathered may be connected to the telecommunications network, subject to the following.

(a) Premises Wiring shall conform to Part 68 of the Federal Communications Commission's Rules and Regulations.

S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS (continued)

S15.3.1 Direct Connections (continued)

b. (2) (continued)

(b) The customer shall notify the Company when such communications systems are to be connected and shall notify the Company when such communications systems are to be permanently disconnected; such notification shall include a description of the equipment including the manufacturer's name, model number, and type of equipment;

(c) All such connections are made through Company-provided standard jacks or otherwise connected by the Company;

(d) All such connections shall comply with the minimum protection criteria set forth in 15.3.3 following;

(e) No changes may be made to equipment so connected except by the manufacturer thereof, or a duly authorized agent of the manufacturer.

(3) Additions to systems specified in (1) and (2) preceding may be made:

(a) Until January 1, 1980 where the equipment being added is of a type which has been grandfathered and

(b) after January 1, 1980 where the equipment being added is grandfathered. Such additions are subject to the provisions of (2) (a) through (e) preceding. Additions of registered equipment are subject to A15.2 preceding.

S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS (continued)

S15.3.1 Direct Connections (continued)

b. (continued)

(4) Systems connected pursuant to (1) through (3) preceding may remain connected and be moved and reconnected to the telecommunications network, in accordance with (2) (a) through (e) preceding, for the life of the equipment and may be modified only in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations.

c. Customer-provided terminal equipment and customer-provided communications systems connected to the telecommunications network via customer-provided grandfathered protective circuitry are subject to provisions of a. and b. preceding.

S15.3.2 Connections Through Connecting Arrangements Provided by the Company

a. General

(1) Basis of Connection

(a) Grandfathered connections of terminal equipment and grandfathered connections of communications systems made in accordance with 15.3.2b. and c. respectively may remain connected and be moved and reconnected for the life of the equipment and may be modified only in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations. Connecting arrangements used for such moves and reconnections will continue to be provided by the Company subject to their availability, at the rates and charges specified in 15.16 following.

S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS (continued)

S15.3.2 Connections Through Connecting Arrangements Provided by the Company (continued)

a. (1) (continued)

(b) Equipment-to-equipment connections made prior to January 1, 1980, may remain connected and be moved and reconnected for the life of such devises or system components (and may be modified only in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations), or for the life of the Company-provided terminal equipment or communications system. Connecting arrangements used for reconnection of such customer-provided devices or system components will continue to be provided by the Company subject to their availability.

(c) Customer-provided communications systems which are not subject to Part 68 of the Federal Communications Commission's Rules and Regulations may be connected in accordance with 15.6 following.

(d) Separate, identifiable and discreet protective circuitry, i.e., connecting arrangements) used for grandfathered connections of communications systems to the telecommunications network may be removed or replaced with apparatus of lesser protective function, provided that any equipment, and any premises wiring whose classification is changed thereby, conforms to Part 68 of the Federal Communications Commission's Rules and Regulations.

S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS (continued)

S15.3.2 Connections Through Connecting Arrangements Provided by the Company (continued)

a. (2) Network Control Signaling

Network control signaling shall be performed by equipment furnished, installed and maintained by the Company, except that:

(a) Customer-provided tone-type address signaling is permissible through a Company-provided connecting arrangement. When the customer has the capability to originate calls by means of such instruments and special central office facilities exist, the rates and charges for touch calling services apply.

(b) Signaling functions may be performed by customer-provided Conforming Answering Devices specified in 15.3.5 following.

b. Grandfathered Connections of Terminal Equipment

(1) Date Terminal Equipment

Subject to the provisions of a. (1) (a) preceding, customer-provided data terminal equipment (including telephotograph equipment) may be connected at the customer's premises to the telecommunications network through a network control signaling unit and a data access arrangement provided by the Company in accordance with the following:

S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS (continued)

S15.3.2 Connections Through Connecting Arrangements Provided by the Company (continued)

b. (1) (continued)

(a) The customer shall furnish the equipment which performs the functions of:

i. conditioning the data signals generated by the customer-provided terminal equipment to signals suitable for transmission by means of Company service, and

ii. conditioning signals transmitted by means of Company services to data signals suitable for reception by customer-provided equipment.

(b) The customer-provided data terminal equipment must comply with the minimum protection criteria specified in 15.3.3 following.

(c) Where a data access arrangement is furnished in connection with customer-provided terminal equipment and such terminal equipment is used for both voice and data communication, the data access arrangement may be used to connect the customer-provided terminal equipment for voice communication.

(2) Voice Terminal Equipment

Subject to the provisions of a. (`1) (a) preceding, customer-provided voice terminal equipment may be connected at the customer's premises to the telecommunications network in accordance with the following:

S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS (continued)

S15.3.2 Connections Through Connecting Arrangements Provided by the Company (continued)

b. (2) (continued)

(a) The connection shall be made through a network control signaling unit and a connecting arrangement furnished by the Company. In accordance with 15.3.4 and 15.3.5 following, a connecting arrangement is not required for the connection of Attested Equipment or Conforming Answering Devices.

(b) Where a data access arrangement is furnished in connection with customer-provided terminal equipment and such terminal equipment is used for both voice and data communication, the data access arrangement may be used to connect the customer-provided terminal equipment for voice communication.

(c) The customer-provided voice terminal equipment must comply with the minimum protection criteria specified in 15.3.3 following:

c. Grandfathered Connections of Communications Systems

Subject to the provisions of a. (1) (a) and (b) preceding, customer-provided communications systems may be connected at the customer's premises to telecommunications services in accordance with the following:

(1) The connection shall be through a network control signaling unit and connecting arrangement furnished by the Company.

(2) The provisions relating to minimum protection criteria set forth in 15.3.3 following shall apply to the connection of customer-provided communications systems. As related to minimum protection criteria and when applied to the connection of customer-provided communications systems, the term "customer's premises" shall include any premises on which the customer-provided communications system is terminated.

S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS (continued)

S15.3.3 Minimum Protection Criteria for Electrical Connections

a. To prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal at the central office not exceed 12db below one milliwatt when averaged over any three second interval. To insure that this limit is not exceeded, the power of the signal which may be applied by the customer-provided equipment to the Company interface located on the customer's premises will be specified for each customer location but in no case shall it exceed one milliwatt.

b. To protect other services, it is necessary that the signal which is applied by the customer-provided equipment to the Company interface located on the customer's premises meet the following limits:

(1) The power in the band from 3, 995 Hertz to 4,005 hertz shall be at least 18db below the power of the signal as specified in a. above.

(2) The power in the band from 4,005 Hertz to 10,000 Hertz shall not exceed 16db below one milliwatt.

(3) The power of the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24db below one milliwatt.

(4) The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36db below one milliwatt.

(5) The power in the band above 40,000 Hertz shall not exceed 50db below one miliwatt.

c. To prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the Company interface located on the customer's premises at no time have energy solely in the 2450 to 2750 band. If signal power is in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS (continued)

S15.3.4 Attested Equipment Connected Prior to January 1, 1980

a. Until January 1, 1980 customer-provided headsets and non-powered conferencing equipment which meet the standards and procedures set forth by the Company in Technical Reference for Attested Equipment may be connected at the customer's premises to the telecommunication network in accordance with (1) through (5) following. Such equipment may remain connected and be moved and reconnected in accordance therewith for the life of the equipment unless subsequently modified.

(1) The connection shall be made through an interface termination (e.g., headset jack) provided by the Company.

(2) The Identification Number issued by the Company to the manufacturer or supplier must appear on each unit of Attested Equipment utilized.

(3) Customers must notify the Company of their intention to connect Attested Equipment. Such notification must include the Identification Number of the equipment and the location at which that equipment is to be used.

(4) Attested Equipment may not:

(a) be connected to a source of electrical power which is external to the telecommunications network;

(b) be grounded;

(c) perform any network control signaling functions prior to and including the establishment of the intended transmission path;

(4) Attested Equipment may not:

(d) have amplification in the transmission path (other than single ended terminal devices with the maximum gain limited so that the output power meets the minimum protection criteria set forth in 15.3.3 preceding); and

(e) use wiring external to such equipment that is permanently affixed at the site of the installation other than portable connections compatible with the interface terminations provided by the Company.

(5) Attested Equipment must comply with the minimum protection criteria set forth in 15.3.3 preceding.

b. In the event Attested Equipment bearing an Identification Number does not meet the requirements set forth by the Company in its Technical References, the customer using such Attested Equipment shall either disconnect the equipment from the Company service or arrange for connection of the equipment in accordance with 15.2 preceding.

S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS (continued)

S15.3.5 Conforming Answering Devices Connected Prior to July 1, 1979.

a. Customer-provided Conforming Answering Devices which meet the standards and procedures set forth by the Company in Technical References for Conforming Answering Devices and which were connected at the customer's premises to the telecommunications network prior to July 1, 1979, in accordance with (1) through (5) following, may remain connected and be moved and reconnected in accordance therewith for the life of the equipment, unless subsequently modified.

(1) Customer's shall notify the Company of their intention to connect Conforming Answering Devices. Such notification shall include the location at which the Conforming Answering Device is to be used as well as its Conformance Number.

(2) The Conforming Answering Device shall only be connected by means of a jack outlet connecting arrangement provided by the Company.

(3) The Conforming Answering Device shall be operated and maintained in accordance with those instructions furnished with such Conforming Answering Device as required by the Company's Technical Reference for Conforming Answering Devices.

(4) Conforming Answering Devices may not:

(a) be used to transmit or receive data signals;

(b) be used to originate calls

(5) The Conforming Answering Device shall comply with the minimum protection criteria set forth in 15.3.3 preceding.

b. In the event that an answering device bearing a Conformance Number does not meet the requirements of the Company's Technical Reference for Conforming Answering Devices, the customer using such answering device shall either disconnect the device from the Company service or arrange for connection of the device in accordance with 15.2 preceding.

S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.3 CONNECTIONS OF GRANDFATHERED TERMINAL EQUIPMENT AND GRANDFATHERED COMMUNICATIONS SYSTEMS (continued)

S15.4 ACOUSTIC OR INDUCTIVE CONNECTIONS

S15.4.1 General

a. Customer-provided voice or data terminal equipment (including telephotograph equipment) and customer-provided communications systems may be acoustically or inductively connected at the customer's premises to the telecommunications network provided the acoustic or inductive connection is made externally to the network control signaling unit when such unit is provided by the Company.

b. Customer-provided tone-type address signaling is permitted through such connections, however, the services of the Company are not designed for such use and the Company makes no representation as to the reliability of address signaling which is performed in such manner.

S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.4 ACOUSTIC OR INDUCTIVE CONNECTIONS (continued)

S15.4.2 Minimum Protection Criteria

a. To prevent excessive noise and cross talk in the network, it is necessary that the power of the signal which is applied by the customer-provided equipment to the network control signaling unit located on the customer's premises be limited so that the signal power at the output of the network control signaling unit (i.e., at the input to the Company line) does not exceed 9db below one milliwatt when averaged over any three second interval. However, to permit each customer, independent of distance from the central office, to supply signal power which at the central office approximates 12db below one milliwatt when averaged over any three second interval, the Company, at the customer's request will specify, for each location, the signal power output of the network control signaling unit, which shall in no case exceed one milliwatt.

b. To protect other services, it is necessary that the signal which is applied by the customer-provided equipment to the network control signaling unit located on the customer's premises meet the following limits at the output of the network control signaling unit.

(1) The power in the band form 3,995 Hertz to 4,005 Hertz shall be at least 18db below the power of the signal as specified in a. preceding.

(2) The power in the band from 4,005 Hertz to 10,000 Hertz shall not exceed 16db below one milliwatt.

(3) The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24db below one milliwatt.

(4) The power in the band from 25, 000 Hertz to 40,000 Hertz shall not exceed 36db below one milliwatt.

(5) The power in the band above 40,000 Hertz shall not exceed 50db below one milliwatt.

c. To prevent the interruption or disconnection of a call or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the network control signaling unit located on the customer's premises be limited so that the signal at the output of the network control signaling unit shall at no time have energy solely in the 2450 to 2750 Hertz band. If there is signal power at the output of the network control signaling unit in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

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S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.5 ACCESSORIES

Customer-provided accessories may be used with telecommunications services provided that such accessories comply with the provisions of 15.1.2 and 15.3.2a. (2) preceding.

S15.6 CONNECTIONS OF CUSTOMER-PROVIDED COMMUNICATIONS SYSTEMS NOT SUBJECT TO PART 68 OF THE FEDERAL COMMUNICATIONS COMMISSION'S RULES AND REGULATIONS.

15.6.1 Customer-provided communications systems not subject Part 68 of the Federal Communications Commission's Rules and Regulations may be connected with telecommunications services. in accordance with 15.6. These communications systems (including channels derived from such systems), not exceeding voice grade, may be connected at the customer's premises provided that:

a. Such telecommunications service or customer-provided communications systems are utilized for the origination or termination of communications at the customer's premises where the connection is made.

b. The connections shall be through a network control signaling unit and connecting arrangement furnished by the Company.

c. The connection shall be made through switching equipment provided either by the customer or by the Company.

d. The provisions relating to minimum protection criteria set forth in 15.3.3 preceding shall apply to the connection of customer-provided communications systems. As related to minimum protection criteria and when applied to the connection of customer-provided communications systems, the term "customer's premises" shall include any premises on which the customer-provided communications systems is terminated.

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S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.7 CONNECTIONS OF CUSTOMER-PROVIDED TERMINAL EQUIPMENT TO SERVICES SPECIFICALLY EXEMPT FROM THE FEDERAL COMMUNICATIONS COMMISSION'S REGISTRATION PROGRAM

Customer-provided terminal equipment may not be connected to services specifically exempted from the Federal Communications Commission's Registration Program.

S15.8 CONNECTIONS OF SERVICE STATION LINES AND FACILITIES FURNISHED BY THE CUSTOMER WHICH INVOLVE HAZARDOUS OR INACCESSIBLE LOCATIONS

S15.8.1 Except as otherwise provided in 15.8.2 following, service stations lines, and facilities furnished by the customer which involve hazardous or inaccessible locations, may be connected to the telecommunications network.

S15.8.2 EFFECTIVE January 1, 1980, new installations of or additions to customer-provided terminal equipment and communications systems subject to Part 68 of the Federal Communications Commission's Rules and Regulations, connected to the telecommunications network in accordance with 15.14.1 preceding must conform with part 68 of the Federal Communications Commission's Rules and Regulations.

S15.9 CONNECTIONS OF OTHER COMMON CARRIER PROVIDED COMMUNICATIONS SYSTEMS

S15.9.1 Communications systems provided by the Other Common Carrier hereafter referred to as the OCC, may be connected with the facilities furnished by the Company for exchange, Long Distance Message Telecommunications Service, and Wide Area Telecommunications Service as specified in Paragraphs 15.9.2 through 15.9.8 following.

S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.9 CONNECTIONS OF OTHER COMMON CARRIER PROVIDED COMMUNICATIONS SYSTEMS (continued)

S15.9.2 Responsibility of the Customer

Where exchange, long distance message telecommunications services, and Wide Area Telecommunications services, are available under this tariff for use in connection with OCC-provided communications systems, the operating characteristics of such stems shall be such as not to interfere with any of the services offered by the Company, Such use is subject to further provisions that the OCC-provided systems do not endanger the safety of Company employees or the public; damage, require change in, or alteration of, the equipment or other facilities; impair the operation of the telecommunications system or otherwise injure the public in its use of Company's services. Upon notice from the Company that the OCC-provided system is causing or is likely to cause such hazard or interference, the customer shall arrange with the OCC to make such change as shall be necessary to remove or prevent such hazard or interference.

The customer shall be responsible for payment of a non-recurring charge, as set forth in 4. preceding, for each repair visit by the Company to the premises of the customer where the service difficulty results from the use of equipment, facilities, or services provided by any Other Common Carrier.

S15.9.3. Network Control Signaling

Satisfactory performance of the telecommunications network requires continuing functional capability of the network control signals and the switching equipment involved. To assure such continuing capability, network control signaling (except customer-provided tone-type address signaling through a Company-provided or OCC-provided connecting arrangement) in the furnishing of telecommunications service shall be performed by equipment furnished, installed and maintained by the Company or the OCC.

S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.9 CONNECTIONS OF OTHER COMMON CARRIER PROVIDED COMMUNICATIONS SYSTEMS (continued)

S15.9.4 Conditions for Connection of Other Common Carrier-Provided Communications Systems at the Premises of the Customer

Other Common Carrier-provided communications systems analog (including channels derived from such systems), not exceeding voice or digital, may be connected with exchange, Long Distance Telecommunications Services,, or Wide Area Telecommunications Service at the premises of the customer provided that:

a. Such exchange, long distance message telecommunications service, Wide Area Telecommunications Service, or OCC-provided communications system is utilized for the origination of termination of communications at the customer's premises where the connection is made.

b. The connection is either through equipment which effects such connection externally to a Company-provided network control signaling unit by means of an acoustic or inductive connection for transmitting and/or receiving, or through direct electrical connection in accordance with c. or d. below.

c. Where the connection with the OCC-provided communications systems involves direct electrical connection to the facilities furnished by the Company for exchange, long distance message telecommunications service, or Wide Area Telecommunications Service, such connections shall be made:

(1) Through switching equipment provided by the customer, the Company, or by the OCC; or

(2) Through a channel derivation device provided either by the customer or the OCC.

Where such connection is made through a channel derivation device as specified in (2) preceding, the provision of a. preceding is not applicable.

d. Where the connection is made by means of switching equipment provided by the customer, or by means of a channel derivation device provided by the customer, such switching equipment or derivation device, and the facilities provided by the OCC shall be treated as a customer-provided communications system and the regulations applicable to the connect of customer-provided communications systems shall apply as set forth in 15.2 and 15.3 preceding.

S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.9 CONNECTIONS OF OTHER COMMON CARRIER PROVIDED COMMUNICATIONS SYSTEMS (continued)

S15.9.4 Conditions for Connection of Other Common Carrier-Provided Communications Systems at the Premises of the Customer (continued)

e. Connection may be made only if the forms of electrical communication are the same and consistent with those for which the Company-provided service is offered. Connections are not represented as being suitable for satisfactory transmission.

f. The rates and charges for connection with OCC-provided communication systems shall be the same as those that would apply if Company services were so connected. The rates and charges to the customer are in addition to the rates and charges made by the OCC for the services and channels which it provides.

S15.9.5 Conditions for Connection of Other Common Carrier-Provided Communications Systems at the Premises of the Company.

a. Communications Systems (utilizing central office connecting facilities), not exceeding voice grade, provided by an OCC to a customer may be directly connected at the premises of the Company with exchange service or long distance message telecommunications service furnished by the Company to the same customer, provided such connections are made through:

(1) Individual exchange lines or PBX trunk exchange lines to permit communications via the OCC-provided communications system, to or from the customer's premises located in an exchange foreign to the exchange in which the connection is made.

(2) Centrex switching equipment furnished in accordance with the provisions of this tariff.

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S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.9 CONNECTIONS OF OTHER COMMON CARRIER PROVIDED COMMUNICATIONS SYSTEMS (continued)

S15.9.5 Conditions for Connection of Other Common Carrier-Provided Communications Systems at the Premises of the Company. (continued)

b. Communications Systems (utilizing central office connecting facilities), not exceeding voice grade, provided by an OCC to a customer may be connected at the premises of the Company with WATS furnished by the Company to the same customer, provided the connection is made through:

(1) Centrex control switching equipment furnished in accordance with provisions of this tariff.

(2) Common control switching arrangements or a switching center for enhanced private switched communications services in accordance with Section 4 of Tariff F.C.C. No. 260.

The connections specified above shall be made only if:

(a) The customer has a requirement to originate or terminate communications over the WATS line to or from premises of that customer located in the same state subdivision as that for which the WATS initial period rate applies; and

(b) The forms of electrical communications are the same and consistent with those for which the Company-provided service is provided.

S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.9 CONNECTIONS OF OTHER COMMON CARRIER PROVIDED COMMUNICATIONS SYSTEMS (continued)

S15.9.5 Conditions for Connection of Other Common Carrier-Provided Communications Systems at the Premises of the Company. (continued)

c. Channels (utilizing central office connecting facilities), not exceeding voice grade, provided by an OCC to a customer, may be connected with WATS arrangement for outward service furnished by the Company to the same customer at the WATS central office which normally serves the customer's premises provided that:

(1) The customer has a requirement to originate communications over the WATS line from premises of that customer located in the same state and state subdivision as that for which the WATS initial period rate applies;

(2) Connection shall be made only if the forms of electrical communications are the same and consistent with those for which the Company-provided service is offered;

(3) Such OCC channel is dedicated to the exclusive use of the WATS customer and is terminated at the premises of the OCC in switching equipment provided by the OCC to the WATS customer as part of its authorized domestic switched private line service;

(4) All communications over outward WATS will originate at the premises of the WATS customer via an access channel to the OCC's switching arrangement. That access channel will be dedicated to the private use of the WATS customer and not used or usable for public communications service.

S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.9 CONNECTIONS OF OTHER COMMON CARRIER PROVIDED COMMUNICATIONS SYSTEMS (continued)

S15.9.6 OCC Service

All arrangements for service provided by an OCC shall be made by the customer with that carrier. The furnishing of exchange, Long Distance Message Telecommunications Service, and Wide Area Telecommunications Service by the Company is not a part of a joint undertaking with the OCC.

S15.9.7 Responsibility of the Company

a. The Company shall not be responsible for the installation, operation or maintenance of any OCC-provided communications equipment or system. Exchange, long distance message telecommunications services, and Wide Area Telecommunications Service are not represented as adapted to the use of OCC-provided equipment or systems and where such equipment or systems are connected to Company facilities, the responsibility of the Company shall be limited to the furnishing of facilities suitable for exchange, Long Distance Message Telecommunications Service and to the maintenance and operation of such facilities in a manner proper for such telecommunications service; subject to this responsibility, the Company shall not be responsible for (1) the through transmission of signals generated by the OCC provided equipment or system or for the quality of, or defects in, such transmission, (2) the reception of signals by the OCC-provided equipment or system or (3) network control signaling where such signaling is performed by OCC-provided network control signaling equipment.

b. Where an OCC-provided communications system utilizes satellite facilities or is connected to a communications system which utilizes satellite facilities, the connection of such OCC-provided system to WATS may result in the utilization of two or more satellite circuits on the combined connected facilities. The responsibility of the Company where such a system is connected to WATS and to the maintenance and operation of such facilities in a manner proper for such telecommunications service. Subject to his responsibility the Company shall not be responsible for the quality of the through transmission of signals on such connection. Except for defects in the WATS, the Company shall not apply any allowance for impaired transmission resulting from such connection to the charges for WATS associated with such connection.

c. The Company shall not be responsible to the customer or OCC if changes in minimum network protection criteria or in any of the facilities, operation or procedures of the Company render any facilities provided by an OCC thereof, obsolete or require modification or alteration of such equipment or system, or otherwise affect its use or performance.

S15. CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

S15.9 CONNECTIONS OF OTHER COMMON CARRIER PROVIDED COMMUNICATIONS SYSTEMS (continued)

S15.9.8 Violation of Regulations

When any OCC-provided system is connected to the exchange, Long Distance Message Telecommunications Service, or Wide Area Telecommunications Service, in violation of any of the provisions in 15.9 through 15.9.8, the Company will take such immediate action as necessary for the protection of the network, and will promptly notify the customer of the violation. The customer shall discontinue such connection of the equipment or system or correct the violation and shall confirm in writing to the Company within ten days, following the receipt of written notice from the Company, that such connection has ceased or violation has been corrected. Failure of the customer to discontinue such connection or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in suspension of the customer's service until such time as the customer complies with the provisions of the tariff.

S15.10 MAINTENANCE OF SERVICE CHARGE

A non-recurring charge of $20.00 applies when a subscriber's customer-provided terminal equipment has been identified from a test at the test board as having caused trouble and is in need of repairs.

A minimum non-recurring charge of $40.00 will apply for each repair visit of two hours or less to a customer's premises in connection with a service difficulty when it is determined that the difficulty was due to a condition in customer-provided terminal equipment or communications system. In the event the repair visit requires more than two hours, the customer will be required to bear the cost incurred at $20.00 per man hour.

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S16. DATA-TEL DATA SERVICE

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S16. DATA-TEL DATA SERVICE

S16.1 DATA TRANSMITTING AND RECEIVING EQUIPMENT AND TELETYPEWRITER EQUIPMENT

Windstream South Carolina, Inc.

S16.1.1 Regulations

a. General

(1) Customer-provided data transmitting and receiving equipment (includes telewriter equipment) and customer-provided teletypewriter equipment may be connected to lines of the Company for the Transmission and reception of data signals.

(2) The equipment type shown in parentheses after certain of the offerings is intended to aid in the identification of that offering.

b. Basis of Connection

(1) Data transmitting and receiving equipment and teletypewriter equipment will be connected to the lines of the Company either by means of a data set or a data access arrangement. The data set is required to condition signals generated by data or teletypewriter equipment to signals suitable for transmission on Company facilities for delivery to data or teletypewriter equipment.

(2) The magnitude and the character of the voltages and currents delivered to the data set from customer-provided equipment, and the operation and maintenance of such equipment shall be such as to not interfere with any of the services offered by the Company or interfere with others. Such equipment shall operate in such a manner as to avoid hazard or damage to the Company plant or injury to Company employees or customers because of the character or location of the customer

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S16. DATA-TEL DATA SERVICE

S16.1 DATA TRANSMITTING AND RECEIVING EQUIPMENT AND TELETYPEWRITER EQUIPMENT
Windstream South Carolina, Inc. (continued)

S16.1.1 Regulations (continued)

b. (2) (continued)

provided apparatus and of sources of power to which it is connected. Upon notice from the Company that the equipment of the customer is causing or is likely to cause hazard or interference, the customer shall make such changes as may be necessary to remove or prevent such hazard or interference.

c. Use With Long Distance Message Telecommunications Service

(1) Long distance message telecommunications service is available for use on a two-point service basis with data transmitting and receiving equipment and teletypewriter equipment for the transmission and reception of data signals.

(2) The regulations and rates for each call made for the purposes of transmitting data signals are those applicable for long distance message telephone station-to-station and person-to-person service according to the connection established.

d. Use With Wide Area Telecommunications Service

(1) Wide Area Telecommunications Services are available for use with data transmitting and receiving equipment and teletypewriter equipment for the transmission and reception of data signals.

S16. DATA-TEL DATA SERVICE

S16.2 TELETYPEWRITER EXCHANGE SERVICE - St. Matthews
(continued)

S16.2.1 General

This tariff is applicable to intrastate teletypewriter exchange service furnished or made available by St. Matthews, hereinafter referred to as the Company.

S16.2.2 Concurrence

This Company concurs in the rates and charges governing intrastate connections and station equipment for teletypewriter exchange service as filed by the Southern Bell Telephone and Telegraph Company (South Carolina) with the Public Service Commission of South Carolina. Any amendments thereto or successive issues thereof are hereby adopted and made part of this tariff, with the provision that this Company reserves the right to cancel this concurrence after compliance with requirements as to tariff filings as may be necessary upon such cancellation.

This Company concurs with F.C.C. Tariff No. 133 on the rates and charges governing interstate fixed monthly rates and interstate connections.

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S17. ABBREVIATED DIALING

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S17. ABBREVIATED DIALING

S17.1. General

A. Abbreviated Dialing Service is a three-digit (N11, where N can be 2, 3, 5, 6, 7 or 8) local dialing arrangement available in Windstream South Carolina, Inc. ("Company") areas for delivery of non-emergency information via voice grade facilities, pursuant to FCC Docket No. 92-105.

B. Abbreviated Dialing Service is available from Company in Company territory only. Governmental and other legally authorized entities ("Subscribers") wishing to provide access to Abbreviated Dialing Service to end users in another company's territory or to a Competitive Local Exchange Carrier's ("CLEC") end users within Company's Local Calling Area must make appropriate arrangements with the other company or CLEC serving that area.

C. Company shall have no responsibility with respect to the information, service, communications, announcements, advertising, promotion, performance, behavior, action, or inaction of the Subscriber providing access to Abbreviated Dialing Service or to end users calling via Abbreviated Dialing Service.

D. For the Subscriber's purpose in providing access to Abbreviated Dialing Service, Company's Local Calling Area is the Basic Local Calling Area as defined in this Tariff, as facilities permit. Additionally, pre-recorded announcements provided by Subscribers will be allowed as Company facilities permit and will be at Subscribers' expense.

E. Abbreviated Dialing Service can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.)

F. Limitations and use of service as stated in this Tariff apply to Abbreviated Dialing Service.

G. Company may provide Directory Listings for Abbreviated Dialing Service at rates and pursuant to the regulations found in Section 6 of this Tariff.

H. Access to Abbreviated Dialing Service is not available to the following types of service:

Payphone Service Provider Telephones (PSPs)
Hotel/Motel/Hospital Service
1+
0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
Inmate Service
101XXXX
Wireless - Type 2A

I. Subscribers will not receive calling number information through Abbreviated Dialing Service. To receive calling number information, the Subscriber must subscribe to one of Company's Caller ID services set forth in Section 13 of this Tariff.

J. When a N11 number is disconnected, Company will route the calls to an intercept announcement for a maximum of 60 days, provided that the Subscriber is also a end user customer of Company. The announcement provided may refer the caller to another telephone number.

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S17. ABBREVIATED DIALING

S17.2. Service Requirements and Conditions

A. When Abbreviated Dialing Service is provisioned by Company, Company will bill the Subscriber the nonrecurring service charge. Company will not refund or waive the nonrecurring charge if the Subscriber cancels or withdraws its request for service after Company has programmed the central office per the Subscriber's request.

B. Upon six-months written notice Company may terminate this Agreement and the services provided herein in accordance with the terms and conditions contained in CC Docket 92-105 and any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such N11 codes. In the event of such termination, Company will at Subscriber's request, transfer the service arrangements to a 7- or 10-digit dialing arrangement within the six-month notice period. Subscribers will be required to migrate to any standard access arrangement subsequently agreed to by the industry and approved by the FCC, and Company will charge Subscribers the appropriate tariff rates for the establishment of new access arrangements.

C. Only one 7- or 10-digit local number or one 10-digit toll-free number may be used as the lead number per Basic Local Calling Area. All central offices within a Basic Local Calling Area must be pointed to the same 7- or 10-digit local number or one 10-digit toll-free number. Appropriate rates from Sections 3 and 4 of this Tariff will apply.

D. Abbreviated Dialing Service is provided where Company facilities permit.

E. To ascertain whether Type 1 wireless customers will be able to reach Subscriber by dialing N11, Subscriber must contact separately the applicable wireless companies.

F. To ascertain whether a Subscriber's callers who are end users of a CLEC will be able to reach Subscriber by dialing N11, Subscriber must contact separately the applicable CLEC(s).

G. Company will provide Abbreviated Dialing Service under the following conditions:

1. For network sizing and protection, Subscriber will provide to Company an estimate of annual call volumes and the expected busy hour and holding time for each call to N11.

2. Subscriber will purchase or otherwise provide adequate telephone facilities initially and subsequently as may be required to handle adequately calls to Subscriber, in Company's judgment, without impairing Company's general telephone service or telephone plant.

3. Subscriber will obtain all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks and patents used in connection with Abbreviated Dialing Service.

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S17. ABBREVIATED DIALING

S17.2. Service Requirements and Conditions (Continued)

G. Company will provide Abbreviated Dialing Service under the following conditions: (Continued)

4. Company shall not under any circumstances be responsible or liable for incidental, consequential or special damages, notwithstanding the foreseeability or disclosure of said damages, including but not limited to damages associated with delay, loss of data, profits or goodwill.

5. Company provides no warranties, express or implied, including but not limited to, the implied warranties of merchantability and fitness for a particular purpose. Without limiting the foregoing, Company makes no warranty with respect to the performance of any telecommunications and non-telecommunications system, operating system or any application software.

6. Suspension of Business and Residence Service as covered in Section 2 of this Tariff is not applicable for N11 Abbreviated Dialing Service.

7. Subscriber shall respond promptly to any and all complaints to any regulatory authority against any service provided via the N11 number. If requested by Company, Subscriber shall assist Company in responding to complaints made to Company concerning the Subscriber's N11 service.

8. Company will notify Subscriber when Subscriber's service unreasonably interferes with or impairs other services provided by Company to other end users. If, after receipt of notice, Subscriber makes no modification in method of operation, or in the service arrangements that are deemed service-protective by Company, or if Subscriber is unwilling to accept the modifications, or if Subscriber continues to cause service impairment, Company reserves the right, at any time without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by Company, Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

H. In no event shall Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by Company, or its employees, or agents, in connection with Abbreviated Dialing Service. Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by Subscriber.

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S17. ABBREVIATED DIALING

S17.3. Application of Rates

A. Basic local exchange service is required, in addition to N11 Service and in order for N11 Service to function properly. N11 Service is supplemental to and is not a replacement for local exchange service.

B. N11 Subscriber shall pay a nonrecurring Central Office Charge for each Company host central office out of which N11 is established:

1. Some Company local exchanges are served by more than one host central office. In order to establish N11 in such an exchange, a N11 Subscriber shall pay a Central Office Charge for each Company host central office in the N11 Subscriber's service area.

2. Some host central offices serve more than one Company local exchange. If a N11 Subscriber applies to establish N11 Service in multiple Company local exchanges served by the same host central office, then only one Central Office Charge shall apply. However, the N11 Subscriber shall pay the full Central Office Charge whether or not it requests N11 in all Company local exchanges served by the host central office.

C. Where applicable, a N11 Subscriber shall pay a nonrecurring Exclusion Charge:

1. When a N11 Subscriber does not make contemporaneous applications to establish N11 in every Company local exchange served by a host central office, the N11 Subscriber shall pay an Exclusion Charge for each Company local exchange served by the host central office where N11 Service is not established.

2. When a Company local exchange is once excluded, but the N11 Subscriber subsequently applies to establish N11 Service in the Company local exchange, then an Exclusion Charge shall again apply.

D. N11 Subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the N11 Subscriber's designated premises.

E. N11 Subscribers shall pay a nonrecurring Number Change Charge when they apply to change the telephone number to which the N11 abbreviated dialing code is translated. Company will apply the Number Change Charge on a per telephone number, per host central office basis.

F. Applicable service order charges as specified in Section 4 of this Tariff will apply, in addition to the following rates.

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Little Rock, Arkansas

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S17. ABBREVIATED DIALING

S17.4 Charges applicable to N11 Subscribers*:

A. Establishment of N11 Service

		Nonrecurring Charge Per Exchange
(1)	Central Office Charge	$500.00
(2)	Exclusion Charge	$157.00
(3)	Number change Charge	$137.00

*Note: No charges are applicable for 711 Service.

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S18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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S18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

S18.1 APPLICATION

This tariff is applicable to intrastate long distance message telecommunications service furnished or made available by Windstream South Carolina, Inc.

S18.2 GENERAL

a. Long distance message telecommunications service is that of furnishing facilities for communications between stations in different rate centers for two-point service.

b. Rates for service between points are based on airline mileage between rate centers. In general, each point is designated as a rate center except that certain small towns or communities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest. Airline mileages between rate centers are determined as provided in Section following.

c. In case a shortage of facilities exists at any time either for temporary or protracted periods, the establishment of long distance message toll telephone service shall take precedence over all others.

d. Service through Miscellaneous Common Carriers

Service is available to and from customers of a Miscellaneous Common Carrier with which arrangements have been made for the interchange of telephone traffic and is furnished through interconnecting equipment and local connecting facilities provided by the Company.

The rates between the applicable wire telephone rate center and the rate center of the Miscellaneous Common Carrier are the rates set forth in this Tariff for two-point service. The rate center of the Miscellaneous Common Carrier is the wire telephone rate center of the Company serving exchange. An additional charge which the Miscellaneous Common Carrier bills to and collects from its customer is applicable to the remainder of the haul.

e. Use of the service is subject to regulations in this section and in Section 2 of this Tariff.

S18.3 TWO-POINT SERVICE

a. Classes of Service

Service is offered on a station-to-station or person-to-person basis. The station-to-station class of service is furnished on a customer dialed calling card (credit card) basis, an operator station-to-station or a dial station-to-station basis. Day, Evening, Night, and Weekend rates apply as set forth in 18.3.g. following.

S18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

S18.3 TWO-POINT SERVICE (Continued)

a. Classes of Service (Continued)

(1) Dial Station-to-Station

(a) Dial station-to-station is that station-to-station service where the person originating the call from other than a public or semipublic coin telephone dials the telephone number desired and the call is completed without the assistance of an operator and the call is not billed to a number other than the originating number, except, when an operator:

1. Records the originating telephone number where no automatic recording equipment is available;

2. Places a call for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap;

3. Re-establishes a call which has been interrupted after the called number has been reached; and

4. Completes a call when a customer indicates that he has made more than one attempt to reach the desired station but was unsuccessful for reasons other than "Busy", "Don't Answer", or single wrong number condition.

(2) Operator Station-to-Station and Person-to-Person

(a) Operator station-to-station rates apply to station-to-station telephone communication where the completion of the call or a request for any information or assistance relating to billing or charges for such call requires the assistance of an operator for the appropriate charge, see 18.3.g.(2). Operator station-to-station rates apply for Calling Card (credit card) calls when the operator dials the number for the customer where facilities are available for Customer Dialed (0+) completion. Operator station-to-station calls also include station-to-station calls placed from a public or semi-public coin telephone. This charge does not apply for operator services used in connection with dial type communication for completion of a call as specified in 18.3.1.a.(1).

(b) Customer Dialed Calling Card (credit card) rates apply to station-to-station telephone communication where the person originating the call dials and completes the call without the assistance of an operator (for the appropriate charge, see 18.3.g.(2). The credit card rate will also apply when operator assistance is used to record the Company credit card number, or where the operator reaches the called telephone number where facilities are not available for Customer Dialed (0+) completion. If facilities are available for Customer Dialed (0+) completion and the operator is used for completion of the call as well as for recording the calling card (credit card) number, the operator station-to-station rate will apply instead of the Customer Dialed Calling Card rate (see 18.3.1.a.(2)(a) preceding).

(c) Person-to-person rates apply where the person originating the call specifies to the operator a particular person to be reached, a particular mobile station to be reached through a Miscellaneous Common Carrier attendant, or a particular station, department, or office to be reached through a PBX or Centrex attendant (for the appropriate charge, see 18.3.g.(2).

S18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

S18.3 TWO-POINT SERVICE (Continued)

b. Initial and Additional Minutes and Discounts

(1) Rates are quoted in terms of initial periods and additional minutes.

(a) Initial period rates given in the rate table in 18.3.g.(1) following are for telephone connections of one minute or any fraction thereof for all classes of service.

(b) All additional period rates given in the table in 18.3.g.(1) following are for each additional minute or any fraction thereof that the connection continues beyond the initial period.

(c) The basic rate for all classes of service is the Day Station-to-Station rate. Additional amounts as shown under 18.3.g.(2) following should be added to the basic rate for all Operator Station and Person classes of service.

(d) Discounts apply equally to the total Full Rate charges as found in 18.3.g.(1) for all classes of service.

1. Total fractional amounts resulting from the application of the discount will be rounded down to the lower cents.

2. The applicable discount level for each rate period is shown in 18.3.g. following.

3. Discounts do not apply to the additional charges shown in 18.3.g.(2) following.

c. Timing of Messages

(1) The time of day when connection is established, determined in accordance with the time, standard or daylight saving, observed at the location of the rate center of the calling station, determines what rate schedule applies. This rule applies irrespective of whether the call is originated as paid or collect.

(2) On station-to-station calls, chargeable time begins when connection is established between the calling station and the called station.

(3) On person-to-person calls, chargeable time begins when connection is established between the calling person and the particular person or station specified or an agreed alternate.

(4) Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the operator.

(5) On conference calls, chargeable time begins when connection is established between all the persons on the conference and ends when the connection is terminated at the originating station, except as provided below:

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S18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

S18.3 TWO-POINT SERVICE (Continued)

c. Timing of Messages (Continued)

(5) (Continued)

a. When the originating customer requests that a station or stations be added to or disconnected from a conference call on which conversation is in progress, it is considered as terminating the call and initiating a new call to the revised group of stations.

(6) In cases where a message begins in one rate period and ends in another, the charge for the portion of the message within each rate period shall be the charge for whole minutes in effect for that rate period.

(7) Chargeable time does not include time lost because of faults or defects in the service.

d. Reversal of Charges (Collect Calls)

(1) Collect calls are permissible for all telephone calls except: (1) calls to which the dial station-to-station or customer dialed calling card rates apply, (2) Verification Requests and (3) IntraLATA Long Distance Directory Assistance Services.

e. Rates Applicable on Certain Holidays

On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day, the rate applicable is the Evening rate, unless a lower rate would normally apply.

f. Rates for Hearing or Speech Impaired Persons

(1) Rates for certain MTS calls are reduced for a residence or single-line business customer who meets the following requirements:

(a) The customer is certified to the Company as having a hearing or speech impairment that prevents telephone voice communication.

(b) The customer uses a telecommunications device for the deaf (TDD) or other non-voice equipment for telecommunications.

(c) The customer makes written application to the Company for the reduced MTS rates.

(d) The customer designates to the Company one and only one telephone number associated with that customer's service and telecommunications device.

(e) The reduced rates specified in 18.3.f.(4) following apply for all TDD calls originated from the designated telephone number or associated credit card.

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S18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

S18.3 TWO-POINT SERVICE (Continued)

f. Rates for Hearing or Speech Impaired Persons (Continued)

(2) Rates for certain MTS calls are reduced for an agency or business that assists or employs hearing or speech impaired persons under the following conditions:

(a) The agency or business provides non-voice telecommunications equipment (TDD) solely for the use of hearing or speech impaired persons or persons who communicate with hearing or speech impaired persons.

(b) The agency or business makes a one time written application for eligibility to the Company for the reduced MTS rates.

(c) The reduced rates are given as a credit on a subsequent bill.

(d) The reduced rates specified in 18.3.f.(4) following apply for all calls placed between TDD's.

(3) Rates for certain MTS calls are reduced for individuals equipped with TDD's for communicating with hearing or speech impaired persons under the following conditions:

(a) The customer uses a TDD or other non-voice equipment for communicating with other TDD's or non-voice equipment.

(b) The customer makes a one time written application for eligibility to the Company for reduced MTS rates.

(c) The reduced rates are given as a credit on a subsequent bill.

(d) The reduced rates specified in 18.3.f.(4) following apply for all calls placed between TDD's.

(4) A qualified call receives an additional 50% discount over the standard time of day rates (including normal discounts) specified in 18.3.g. following.

S18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

S18.3 TWO-POINT SERVICE (Continued)

g. Rates

3) Discounts and Applicable Rate Periods

(a) Discounts apply equally to total Full Rate charges for all messages. Discounts do not apply to add on charges for Customer Dialed Calling Card (credit card), Other Operator Station or Person Charges shown in 18.3.g.(2) preceding.

(b) All areas of the State, except the Kershaw Exchange

Basic Rate Table for all Classes of Service. Discounts apply as shown in below.

Initial Increment (30 Second or Fraction Thereof)	Residence Day Rates Each Additional Increment (6 Seconds or Fraction thereof)
$0.165	$0.033

Residence Discounts

	Mon. – Fri.	Sat. – Sun.
7:00 AM-6:00 PM	Full Rate	50% Disc
6:00 PM-7:00 AM	50% Disc	50% Disc

Business Day Rates

Initial Increment (Minute or Fraction Thereof)	Each Additional Increment (Minute or Fraction thereof)
$0.249	$0.249

Business Discounts

	Mon. – Fri.	Sat. – Sun.
7:00 AM-6:00 PM	Full Rate	25% Disc
6:00 PM-7:00 AM	25% Disc	25% Disc

(c) Calling Discount Plans - All areas of the State, except the Kershaw Exchange

Residence

Monthly Fee	$4.00
Usage discount	50%

Business WATS

Monthly Fee	$4.00
Usage discount	25%

S18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

S18.3 TWO-POINT SERVICE (Continued)

g. Rates (Continued)

3) Discounts and Applicable Rate Periods

(d) Kershaw Exchange - Only

Basic Rate Table for all Classes of Service. Discounts apply as shown in below.

Day Rates

Rate Mileage	Initial Minute	Each Additional Minute
0 – 10	$0.24	$0.13
11 – 16	0.25	0.14
17 – 22	0.30	0.19
23 – 30	0.34	0.24
31 – 40	0.43	0.26
41 – 55	0.48	0.30
56 – 70	0.50	0.32
71 – 124	0.52	0.35
125 – 196	0.53	0.37
197 -	0.56	0.39

Discounts

	Mon. – Fri.	Sat.	Sun.
8:00 AM-5:00 PM	Full Rate	50% Disc	50% Disc
5:00 PM-11:00 PM	25% Disc	50% Disc	25% Disc
11:00 PM - 8:00 AM	50% Disc	50% Disc	50% Disc

h. Airline Mileage Between Rate Centers

1. For the purpose of determining airline mileages vertical and horizontal grid lines have been established across the State of South Carolina. The spacing between adjacent vertical grid lines and between horizontal grid lines represents a distance of one coordinate unit. The unit is the square root of 0.1, expressed in airline miles. A vertical (V) and a horizontal (H) coordinate is computed for each rate center from its latitude and longitude location by use of appropriate map projection equations. V and H coordinates can be found in the NECA FCC Tariff #4. A pair of V-H coordinates locates a rate center, for determining airline mileages, at a particular intersection of an established vertical grid line with an established horizontal grid line. The distance between any two rate centers is the airline mileage computed as explained in 18.3.h.3 following.

2. For long distance message telecommunications service the rate center for a point not listed in this section is the rate center for the central office to which the point is assigned for long distance telecommunications rate purposes; where the point is not assigned to a central office, the rate center is the location of the point.

S18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

S18.3 TWO-POINT SERVICE (Continued)

h. Airline Mileage Between Rate Centers

3. To determine the rate distance between any two rate centers proceed as follows:

Step (1) Obtain the "V" and "H" coordinates for each rate center.

Step (2) Obtain the difference between the "V" coordinates of the two rate centers. Obtain the difference between the "H" coordinates. In this application, the difference is always obtained by subtracting the smaller coordinate from the larger coordinate.

Step (3) Divide each of the differences obtained in Step (2) by three, rounding each quotient to the nearer integer.

Step (4) Square these two integers and add the two squares. If the sum of the squares is greater than 1777, divide the integers obtained in Step (3) by three and repeat step (4). Repeat this process until the sum of the squares obtained is less than 1778.

Step (5) The number of successive divisions by three in steps (3) and (4) determines the value of "N". Multiply the final sum of the two squares obtained in step (4) by the multiplier specified in the following table for the value of "N" preceding.

N	Multiplier	Minimum Rate Mileage
1	0.9	-
2	8.1	41
3	72.9	121
4	656.1	361
5	5,904.9	1,081
6	53,144.1	3,241

Step (6) Obtain square root of product in Step (5). If the square root obtained contains a fraction, round up to the next higher integer. This is the message rate mileage except that when the mileage so obtained is less than the minimum rate mileage shown in Step (5) preceding, the minimum rate mileage corresponding to the "N" value is applicable.

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S18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

S18.3 TWO-POINT SERVICE (Continued)

h. Airline Mileage Between Rate Centers (Continued)

4. EXAMPLE CALCULATION

The message rate distance is required between exchange X and Exchange Y.

	V	H
Step (1) Exchange X Coordinates	6393	1279
Exchange Y Coordinates	6344	1436
Step (2) Difference	49	157

Step (3) Dividing each difference by three and rounding to nearer integer = 16 and 52.

Step (4) Squaring integers and adding,

16 x 16 = 256
52 x 52 = 2704
Sum of squared integers 2960

Note that the sum of integers is greater than 1777 so a) divide integers in Step (3) by three and b) repeat Step (4):

a) Dividing integers in 3. by three and rounding = 5 and 17.

b) Squaring integers and adding,

5 x 5 = 25
17 x 17 = 289

Sum of squared integers 314

Step (5) The sum of the squared integers is less than 1778 and was obtained after two successive divisions by three; therefore "N" = 2.

Multiply final sum of squared integers by factor of 8.1 (corresponding to "N" = 2).

314
x 8.1
2543.4

Step (6) Square root of 2543.4 = 50 and a fraction, which is rounded to 51 miles (fractional miles being considered full miles). The 51 miles is larger than the minimum of 41 rate miles applicable when "N" = 2 so the message rate mileage is 51 miles.

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S18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

S18.4 INTRALATA LONG DISTANCE VERIFICATION AND EMERGENCY INTERRUPT SERVICE

Windstream South Carolina, Inc. concurs with the Intralata Long Distance Verification and Emergency Interrupt Service Rates, Rules, and Regulations as filed with the South Carolina Public Service Commission by Bell South, together with any amendments or successive issues thereof, and makes itself a part to such rates, rules, and regulations, with provisions that the Company reserves the right to cancel this concurrence after compliance with requirements as to tariff filings which may be necessary upon such cancellation.

S18.5 OPERATOR ASSISTED CALLS

Windstream South Carolina, Inc. concurs with the Operator Assisted Call Rates, Rules, and Regulations as filed with the South Carolina Public Service Commission by Bell South, together with any amendments or successive issues thereof, and makes itself a part to such rates, rules, and regulations, with provisions that the Company reserves the right to cancel this concurrence after compliance with requirements as to tariff filings which may be necessary upon such cancellation.

S18.6 DIRECTORY ASSISTANCE SERVICE

Windstream South Carolina, Inc. concurs with the Directory Assistance Service Rates, Rules, and Regulations as filed with the South Carolina Public Service Commission by Bell South, together with any amendments or successive issues thereof, and makes itself a part to such rates, rules, and regulations, with provisions that the Company reserves the right to cancel this concurrence after compliance with requirements as to tariff filings which may be necessary upon such cancellation.

S18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

S18.7 CALLING PLANS

S18.7.1 Description of Service

a. Value Plans are a set of specially designed toll Optional Calling Plans applicable to long distance calls originated and terminated intraLATA where billing capabilities permit.

b. Individual message detail is included as part of this service where billing capabilities permit.

c. Where billing capabilities permit, Value Plans are offered in connection with outward customer dialed station-to-station calling plus automated or operator assisted Calling Card (credit card), station-to-station, person-to-person, or collect calls which are billed to the customer's account. Value Plan discounts only apply to the message toll rates associated with such calls.

d. The service is available in connection with individual line, PBX Trunk, and Digital Centrex service.

S18.7.2 General Regulations

a. The service is not subject to concessions.

b. A customer may subscribe to only one Section 18 toll Discount Calling Plan.

c. The minimum service period is one month unless otherwise stated in this Tariff.

S18.7.3 Use of the Service

a. The service is offered on an account basis only. An account includes all individual lines, PBX Trunks, or Centrex service network access registers in an account.

S18.7.4 Limitation of Service

a. The service is not available for use with intraLATA only Outward WATS, combined Outward WATS.

18.7.5 Nonrecurring Charges

a. A Primary Service Ordering Charge as specified in Section 4 of this Tariff applies when the service is ordered and no central office work is required.

b. In addition, when central office work is required to implement a Discount Calling Plan, a Central Office Work Charge also specified in Section 4 of this Tariff will apply, as appropriate.

S18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

S18.7 CALLING PLANS (Continued)

S18.7.6 Value Plans Options

a. Discount Plans - For a fixed monthly charge, customers receive a discounted per minute rate. Business customers may subscribe to receive a block of time specified below in addition to a discounted rate for usage above that block of time. The residential Regional Value Plan allows for a set rate per minute for all calls for a monthly recurring charge.

(1) Fixed Monthly Charges

(a) Monthly recurring rates are in addition to the usage charges specified in (2) following.

(b) Method of Determining Monthly Recurring Rates

1. Determine the total number of individual lines, PBX Trunks, or Centrex service network access registers in the account included in the Value Plan during the billing period. Individual lines, PBX Trunks, etc. in service for a fraction of a month are prorated based on the number of days in service divided by thirty days.

2. The number of individual lines, PBX Trunks, or Centrex service network access registers in the account from 1. preceding is applied to the rate to produce the monthly charge.

(c) Residence Monthly Rates

(Residence) Regional Value Plan Per customer not per access line	2.00

(2) Usage Charges

(a) The customer will receive a discount on toll usage or a set rate per minute.

(b) Method of Determining Usage Charges:

1. All eligible intraLATA messages placed during all rate periods specified in 18.3 preceding will be rated using the prevailing toll rates and procedures as specified in 18.3 preceding and accumulated throughout the customer's billing period. Except for residential Regional Value Plan Customer's bills.

2. At the end of the billing period the accumulated toll usage charges are discounted by the percent specified. Regional Value Plan customer's bills will be rated at the plan per minute rate stated below.

S18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

S18.7 Calling Plans - (Continued)

S18.7.6 Value Plan Options (Continued)

a. Discount Plans. (Continued)

(2) Usage Charges (Continued)

(a) Residence
Regional Value Plan $.08 per minute

b. Value Plan (Business) - Specified following, additional discount options are available to the Business Customer. Depending upon the Option selected, a customer may use up to the initial block of time of toll calling per account for a fixed monthly rate. In the same billing period, usage which exceeds the initial block of time will be prorated based on the rate of the initial block.

(1) Method of Determining Monthly Usage Charges

(a) Total Minutes of Use

1. For the billing period, usage is accumulated in minutes and seconds for all rate periods specified in 18.3 preceding and for all lines in an account within the LATA. The minutes and seconds are converted to minutes and rounded to the next whole minute.

(b) Determination of Charges

1. The fixed monthly rate (per account minimum) in 18.7.6.b.(2) following is billed in advance. For a partial month's service, the fixed monthly rate is prorated based on the number of days in service divided by thirty days.

2. Additional usage, in excess of the minimum, is billed on a per minute of use basis.

(2) Rates

(a) Rates are applied according to the method specified in 18.7.6.b.(1) preceding.

1. Business - Option A – Value Plan 120

	Monthly Rate	Rate Per Minute
a. 120 minutes (2 hours) minimum, per account	$12.00	$ -
b. Each additional minute of use	-	.10

S18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

S18.7 Calling Plans - (Continued)

S18.7.6 Value Plan Options (Continued)

b. (Continued)

(2) Rates (Continued)

2. Business - Option B – Value Plan 300

		Monthly Rate	Rate Per Minute
a.	300 minutes (5 hours) minimum, per account	$29.00	$ -
b.	Each additional minute of use	-	.10

3. Business - Option C – Value Plan 600

a.	600 minutes (10 hours) minimum, per account	54.00	-
b.	Each additional minute of use	-	.10

4. Business - Option D –Value Plan Plus

a.	1,500 minutes (25 hours) minimum, per account	120.00	-
b.	Each additional minute of use	-	.10

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S19. WIDE AREA TELECOMMUNICATION SERVICE

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S19. WIDE AREA TELECOMMUNICATION SERVICE

S19.1 CONCURRENCE

Windstream South Carolina, Inc. hereinafter called the Concurring Company, assents to, adopts and concurs in the Wide Area Telephone Service Tariff filed with the Public Service Commission of South Carolina by BellSouth, herein after called the Issuing Company, as such tariff now exists, or as it may be revised, added to or supplemented by superseding sheets or issues, for Wide Area Telephone Service furnished jointly by the Issuing Company and the Concurring Company, and hereby makes itself a party thereto and obligates itself to observe each and every provision thereof.

This service is available only to customers that currently subscribe to this service at their current location.

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S20. LOCAL PRIVATE LINE SERVICE AND CHANNELS

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S20. LOCAL PRIVATE LINE SERVICE AND CHANNELS

S20.1 LOCAL PRIVATE LINE SERVICE

S20.1.1 General

a. Scope of Service

(1) Local private lines connect two or more points within the same exchange service area for communication, but are not connected to general telephone facilities for either exchange or toll service. All channels for local private line telephone service shall be provided by the Company. In addition to the parameters set forth in Section 1, the term "same exchange service area" may also be interpreted as the area served by central offices in the same rate center (designated by the same V&H coordinates).

(2) Both two-point and multi-point service ordinarily contemplate communication between two stations only at the same time.

In connection with multi-point service, arrangements may be made to permit communication between three or more stations at the same time. Special equipment and arrangements which may be required to furnish such service are furnished at rates and charges based upon estimated costs.

(3) The minimum contract period for local private line telephone service is one month.

Schedule II local private line channels may be used to connect customer-provided terminal equipment or communications systems subject to the provisions of this tariff.

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S20. LOCAL PRIVATE LINE SERVICE AND CHANNELS

S20.1 LOCAL PRIVATE LINE SERVICE (continued)

S20.1.1 General (continued)

(4) Rates and charges for local private line service are also applicable for intraexchange tie line service.

(5) Rates and charges for local private line service are not applicable for circuits furnished as the intraexchange portion of interexchange tie line or private line service. See Section 20.2.

(6) Local private line service contemplates the provision of normal metering and/or signaling grade circuits between two or more terminals, over a two-wire metallic circuit, none of which is connected to, or otherwise made available to any local exchange switching facility.

(7) It is expressly declared that fully metallic facilities are in continually decreasing supply, and the Company is not obligated to continue to make such facilities available nor to continue to furnish to existing customers.

(8) For Voice, Program Audio, narrowband, wideband, Digital Data, High Capacity Private Line Services, or any optional features, conditioning, bridging and multiplexing, rates contained in the Windstream South Carolina, Inc. Intrastate Access Service Tariff apply.

b. Allowance for Interruptions

No allowance is made for interruptions of less than twenty-four hours. For interruptions of twenty-four hours or more, credit is allowed for the proportionate part of the monthly charge in multiples of one day for each twenty-four hours or major fraction thereof, for the portion of the facilities rendered inoperative by reason of the interruption.

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BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 17, 2006

S20. LOCAL PRIVATE LINE SERVICE AND CHANNELS

S20.1 LOCAL PRIVATE LINE SERVICE (continued)

S20.1.2 Rates

a. Channels

(1) Schedule I - Where terminations of a system are located on the same premises.

(a) Where all terminations of a system are in the same building:

	Monthly Rate
(i) Each two-point channel,	$27.00
(ii) Each termination in excess of two	5.00

(b) Where all terminations of a system are on the same premises:

(i) For the channel between buildings	27.00
(ii) Each termination in excess of two	15.00

(2) Schedule II - Where terminations of a system are located on different premises:

(a) For the channel between buildings located on different premises	27.00
(b) Additional terminations	15.00

S20. LOCAL PRIVATE LINE SERVICE AND CHANNELS

S20.1 LOCAL PRIVATE LINE SERVICE (continued)

S20.1.2 Rates (continued)

a. Channels (continued)

(3) Minimum channel and bridging arrangement charges:

Each multi-point bridging arrangement or central office bridge when a circuit has to be routed through more than one office in a multi-office exchange.	10.00

(4) Rates and Charges - Landrum and Campobello

		Installation, Move or Change Charge	Monthly Rate
a.	Private line service, per two-wire circuit	$7.50	$25.00

b. Station Equipment

(1) Where various items of equipment or arrangements covered by the General Subscriber Services Tariff are used with Private Line Telephone Service without modifications or change, the rates and charges as specified in the General Customer Services Tariff are applicable to such items.

c. Nonrecurring Charges

(1) Service charges as specified in Section 4 of this tariff apply for establishment, move or change of local private line service.

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S20. LOCAL PRIVATE LINE SERVICE AND CHANNELS

S20.1 LOCAL PRIVATE LINE SERVICE (continued)

S20.1.2 Rates (continued)

a. (4) (continued)
Installation charges as specified throughout this tariff apply for equipment furnished in connection with local private line service.

			Installation, Move or Change Charge	Monthly Rate
d.	Signaling and Conditioning			
	(1)	Ringdown or E & M Signaling, per circuit	$40.00	$ 2.00
	(2)	Key signaling	Reserved for Future Filing	
	(3)	Other types of conditioning and signalling will be installed according to terms set forth in Section 5 of this Tariff		

(5) Rates and Charges - St. Matthews

		Monthly Rate
1.	Channels	
	a.For the first mile or fraction thereof, airline measurement	$4.25
	b.For each additional quarter mile or fraction thereof, airline measurement	$ .63

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S20. LOCAL PRIVATE LINE SERVICE AND CHANNELS

S20.2 INTEREXCHANGE/INTRAEXCHANGE PRIVATE LINE SERVICE

S20.2.1 Concurrence for Certain Private Line Services

a. Windstream South Carolina and St. Matthews concurs in the rates, charges and regulations governing interexchange intrastate private line services and channels as filed by Southern Bell Telephone and Telegraph Company (South Carolina) in their Private Line Service and Channels Tariff except as noted in b. below. Windstream South Carolina and St. Matthews concurs in the rates, charges and regulations governing intraexchange I intrastate digital network private line services as filed by Southern Bell Telephone and Telegraph Company (South Carolina) in Section B7 of their Private Line Service Tariff. Any amendments thereto are hereby adopted and made a part of this Tariff, with the provision that this Company reserves the right to cancel this concurrence after compliance with requirements as to tariff filings which may be necessary upon such cancellation.

b. Windstream South Carolina, Inc. does not concur in BellSouth's MegaLink Service and MegaLink Channel Service on an intercompany private line basis when used to provide local switched access services. This includes the following services: PBX Trunks, Key Trunks, Individual Business, Centrex Lines, OPX and Tie Lines. Existing customers as of June 3, 1990 are grandfathered for the life of their existing service and any additions to their service at existing locations.

c. This Company concurs in the rates and regulations of channels for program transmission service as set forth in Tariff F.C.C. No. 260 of the AT&T Company.

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S20. LOCAL PRIVATE LINE SERVICE AND CHANNELS

S20.3 SPECIAL CIRCUITS

S20.3.1 Channels for Piped Music System

1. Channels for piped music systems will be provided where the necessary facilities are available.

2. Leg Loops will be furnished from the same distribution terminal to such number of other music-receiving customer locations as will not exceed transmission limitations.

3. An extension off leg loop may be extended from a music-receiving location to service one additional music-receiving customer location provided the additional location can be served by a drop from the same distribution terminal service the original music-receiving location and when such drop will not exceed 1,000 ft. in length or bypass any existing distribution terminal.

4. Loops

   a. Main Loop
      First circuit mile or fraction thereof
      Each additional quarter-mile or fraction thereof, circuit measurement

   b. Leg Loop
      Per quarter-mile or fraction thereof, circuit measurement

   c. Extension off Leg Loop

   d. Installation of such facilities and equipment required for the establishment of the desired service will be charged for at the cost of installation.

5. Equalization

   One channel, or two channels between the same points and equalized at the same time.

   Equalization of channels is done by the Company only at the request of the customer.

S20.3.2 Channels for Program Transmission

a. The service and channels provided under this section are not furnished for the commercial transmission of communications between exchanges nor for the use in competition with any service by the Company or its connecting companies.

   Provision of all service described herein is subject to the availability of facilities and limitations in operating characteristics of the equipment.

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BY: Vice President
Little Rock, Arkansas

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S21. EXPERIMENTAL WEATHER ANNOUNCEMENT TRIAL

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ISSUED: July 17, 2006
BY: Vice President
Little Rock, Arkansas

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S21. EXPERIMENTAL WEATHER ANNOUNCEMENT TRIAL

S21.1 CONCURRENCE

This Company concurs in the rates and charges governing Weather Announcement Service as provided by the United States Weather Bureau as filed by BellSouth (South Carolina) in Section 21 of their General Subscriber Services Tariff, and to amendments authorized by the South Carolina Public Service Commission or applicable law.

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Little Rock, Arkansas

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S22. RESERVED FOR FUTURE USE

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S23. EMERGENCY REPORTING SERVICE

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BY: Vice President
Little Rock, Arkansas

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S23. EMERGENCY REPORTING SERVICE

S23.1 UNIVERSAL EMERGENCY NUMBER SERVICE -911

S23.1.1 At the request of any county, municipality or political subdivision (user) subscribing to 911 Service provided by Southern Bell Telephone and Telegraph Company, the Company will spread the payment of the applicable nonrecurring charges for the initial provision or subsequent addition of 911 Service and/or equipment in equal installments, where possible, which shall include all reasonable costs associated therewith, over a period not to exceed 18 months. In addition, at the request of such user, the Company will begin billing these nonrecurring charges in advance of installation pro rata to the local exchange subscribers served by the 911 Service on an individual exchange line basis at a rate not less than $.25 per month per line (up to a maximum of 25 exchange lines per account).

S23.1.2 Further, at the request of such user, the Company will also bill recurring charges for said 911 Service and/or equipment pro rata to the local exchange subscribers served by the 911 Service on an exchange line basis (up to maximum of 25 exchange lines per account). Such charges shall also include all reasonable costs associated therewith.

S23. EMERGENCY REPORTING SERVICE

S23.2 911 PRIVATE SWITCH/AUTOMATIC LOCATION IDENTIFICATION (PS/ALI) SERVICE

S23.2.1. General

a. Windstream 911 Private Switch / Automatic Location Identification (PS/ALI) service allows a Private Branch Exchange (PBX) switch located on a customer's premises to be connected directly into a county specific Enhanced 9-1-1 (E9-1-1) telephone service network. At the time of an emergency 9-1-1 call from a PBX customer, Windstream's 9-1-1 PS/ALI service delivers the telephone number, name and location of the PBX station user to the appropriate Public Safety Answering Point (PSAP).

b. Windstream 9-1-1 PS/ALI Service is available with Primary Rate ISDN (PRI) or Basic Rate ISDN (BRI) service. Local channels, as described in this section are not required with PRI or BRI service.

S23.2.2. Regulations

a. Windstream 9-1-1 PS/ALI service is furnished subject to the availability of facilities.

b. With Windstream 9-1-1 PS/ALI service, Automatic Number Identification (ANI) is passed to Windstream's E9-1-1 Selective Routing Unit (SRU) tandem office by the PBX switch. The ANI is read, processed and utilized in the same manner as any other serving Local Exchange Carrier's end office an Enhanced 9-1-1 telephone service network.

c. The emergency service agency and/or county addressing agency serving the area may be involved to update the Master Street Address Guide (MSAG) and to determine the best method in which emergency calls from Windstream 9-1-1 PS/ALI Service locations will be handled. The MSAG may require modifications to accept any new PBX Customer address locations, street names and community names.

d. The following specifications must be met when provisioning Windstream 9-1-1 PS/ALI service:

(1) Subscribers to Windstream 9-1-1 PS/ALI service must meet all company technical specifications.
(2) The PBX switch must be able to transmit ANI using multi-frequency signaling (except when PRI or BRI service is used). This may require making additions to, or modifications of, the existing PBX switch that will make it compatible with the county's E9-1-1 telephone service network.
(3) The PBX switch owner/operator must supply Windstream with the initial telephone number and address data as well as timely periodic updates of any changes to the initial information.
(4) The PBX switch must employ Direct Inward Dial (DID) numbers that correspond to all of their PBX station numbers.
(5) It will be the responsibility of the vendor or PBX operator to maintain the data pertaining to each PBX station user operating under such systems.

S23. EMERGENCY REPORTING SERVICE

S23.2 911 PRIVATE SWITCH/AUTOMATIC LOCATION IDENTIFICATION (PS/ALI) SERVICE (Continued)

S23.2.2. Regulations (Continued)

e. The PBX switch owner/operator must install a minimum of two (2) private E9-1-1 local channels (except for PRI and BRI) with the following specifications:

(1) This voice grade local channel provides for a communications path between the demarcation point at the PBX customer premises and the E9-1-1 SRU tandem office serving the count where the main PBX system is physically located.
(2) The PBX switch owner/operator is responsible for determining that their terminal equipment is compatible with this local channel.
(3) Supervision on this Windstream 9-1-1 PS/ALI service local channel will be loop reverse battery. The battery source is located in Windstream's E9-1-1 SRU tandem office and will be a nominal -48VDC (-42.75VDC to -56.5 VDC).
(4) The PBX will signal an off hook (or seizure) by providing a loop closure across tip (+) and ring (-) with a maximum resistance of 670 ohms. Windstream's E9-1-1 SRU tandem office will instruct the PBX to forward the calling station's number (ANI) information by a battery reversal wink start signal.
(5) Additional regulations may be applicable as described in Windstream's Private Line Services Tariff.

f. Service charges as specified elsewhere in this Tariff, are applicable.

g. General Regulations as specified elsewhere in this Tariff will also apply to this service offering.

h. This service is offered solely as an aid in handling emergency 9-1-1 assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the PBX customer contracting for Windstream 9-1-1 PS/ALI service. The Provision of Windstream 9-1-1 PS/ALI service by Windstream shall not be interpreted, construed, or regarded either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the PBX customer.

i. The rates charged for Windstream 9-1-1 PS/ALI service do not contemplate the constant monitoring or inspection of facilities to discover errors, defects and malfunctions in the service, nor does Windstream undertake such responsibility. The PBX customer shall make such operational tests as, in the judgement the PBX customer, are required to determine whether the service is functioning properly for its use. The PBX customer shall promptly notify Windstream in the event that the service is not functioning properly.

S23. EMERGENCY REPORTING SERVICE

S23.2 911 PRIVATE SWITCH/AUTOMATIC LOCATION IDENTIFICATION (PS/ALI) SERVICE (Continued)

S23.2.2. Regulations (Continued)

j. Windstream's entire liability to any person for the interruption or failure of Windstream 9-1-1 PS/ALI service shall be limited to the terms set forth in this Section and other Sections of this Tariff. Windstream shall neither be liable for damages resulting from or in connection with its provision of Windstream 9-1-1 PS/ALI service to any customer subscribing to Windstream 9-1-1 PS/ALI service or any person accessing, or using Windstream 9-1-1 PS/ALI service and nor shall Windstream be liable for its provision of any telephone number, address, or name to any entity providing 9-1-1 service or to a public safety answering point, unless Windstream acted with malicious purpose or in the manner exhibiting wanton and willful disregard of safety or property in providing such services.

k. Each customer agrees to release, indemnify, defend and hold harmless Windstream from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the PBX customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the PBX customer or others, or for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of Windstream 9-1-1 PS/ALI service features and the equipment associated therewith, or by any services which are or may be furnished by Windstream in connection therewith, including but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 9-1-1 services using Windstream 9-1-1 PS/ALI services hereunder, and which arise out of the negligence or other wrongful act of Windstream, the PBX customer, its user agencies or municipalities or employees or agents of any one of them.

l. When an order for Windstream 9-1-1 PS/ALI service and facilities or requests for additions,
Rearrangements, relocations or modifications or service and equipment are canceled in whole or in part, the PBX customer may be required to reimburse Windstream for all expenses
incurred in handling the requests before notice of cancellation is received. Such charges are not to exceed the charges that would apply if the work involved in complying with the request had been completed.

m. When the use of service or facilities furnished by Windstream is interrupted due to any cause other than the negligence or willful act of the subscriber or the failure of the facilities provided by the subscriber, a pro rata adjustment of the fixed monthly charges involved will be allowed. In the event of any interruption of the service, Windstream shall not be liable to any person, or other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the tariff rate for the service or facilities provided to the PBX customer for the time such interruption continues, after notice to Windstream. No allowance shall be made if the interruption is due to the negligence or willful act of the PBX customer of the service.

S23. EMERGENCY REPORTING SERVICE

S23.2 911 PRIVATE SWITCH/AUTOMATIC LOCATION IDENTIFICATION (PS/ALI) SERVICE (Continued)

S23.2.3. Payment Schedules

a. General

Windstream 9-1-1 PS/ALI Service is offered for a 60-month contract period at the rates and charges indicated in this sub-section.

Windstream 9-1-1 PS/ALI Service disconnected prior to 60 months will be subject to cancellation charges.

b. Transfer of Contract

Service may be transferred to a new subscriber at the same location upon prior written concurrence by the new subscriber as specified elsewhere in this tariff.

c. Deferred Payment

Nonrecurring charges may be deferred or installment billed as specified elsewhere in this tariff.

d. Prepayment

Recurring charges may be prepaid as specified elsewhere in this tariff.

e. Cancellation Charges

Cancellation charges will be applied where service is removed prior to the expiration of the 60-month contract period.

f. Moves of Service

When the PBX owner/operator moves Windstream 9-1-1 PS/ALI Service:

(1) Cancellation charges do not apply.
(2) 60-month rates in effect will continue uninterrupted.
(3) Windstream 9-1-1 PS/ALI Service nonrecurring charges do not apply.
(4) Windstream 9-1-1 PS/ALI Service local channel charges apply as appropriate.

S23. EMERGENCY REPORTING SERVICE

S23.2 911 PRIVATE SWITCH/AUTOMATIC LOCATION IDENTIFICATION (PS/ALI) SERVICE (Continued)

S23.2.4. Rates and Charges

a. Windstream 9-1-1 PS/ALI Service

(1) Installation Charge

(a) Per Customer

Non-recurring Charge

1. Up to 1,000 station records, per customer	$4,000.00
2. 1,001 to 2000 station records, per customer	$4,750.00
3. 2,001 to 4,000 station records, per customer	$5,250.00
4. 4,001 or more station records, per customer	$5,750.00

(2) 60 Month Contract Period - Monthly Charges

(a) Per 1,000 PBX station (ALI) records

Recurring Monthly Charge

1. Up to 1,000 station records	$150.00 + $15.00 per 100 records
2. 1001 to 2000 station records	$150.00 + $12.00 per 100 records
3. 2,001 to 4,000 station records	$150.00 + $10.00 per 100 records
4. 4,001 or more station records	$150.00 + $ 8.00 per 100 records

b. Cancellation Charges

The following charge is incurred when a total disconnect of Windstream 9-1-1 PS/ALI Service occurs during the 60-month contract period.

(1). Per system disconnect $3,000.00

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S24. ACCESS SERVICES

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Little Rock, Arkansas

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S24. ACCESS SERVICES

S24.1 CONCURRENCE

Windstream South Carolina, Inc. concurs in the Windstream South Carolina Access Tariff on file with the South Carolina Public Service Commission for rates, and terms and conditions for intrastate services.

S24.2 BILLING AND COLLECTIONS

Billing and Collections rates are detariffed and are offered under contract, at contracted rates.

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S25. INTERCONNECTION OF MOBILE SERVICES

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S25. INTERCONNECTION OF MOBILE SERVICES

S25.1 INTERCONNECTION OF MOBILE SERVICES

S25.1.1 General

a. The interconnection arrangements described herein and their rates are applicable to services provided by the Company for all mobile carriers, including Cellular Mobile Carriers (CMCs), radio Common Carriers (RCCs), Specialized Mobile Radio Systems (SMRS) and Private Land Mobile Radio Systems (PLMRS).

b. Bellcore Technical Reference TR-NPL-000145, issued in April of 1986, establishes technical requirements and protocols for Type 1 and Type 2 interconnection.

c. These services are offered at the rates specified herein from central offices where necessary service options are available.

d. The rates contained in this section contemplate the use of equipment, service arrangements and service standards or capabilities normally provided by the Company. When non-standard equipment or services such as transmission characteristics and signaling of a special type are requested, they may be provided via the Special Assembly process for each case as prescribed in Section 5 of this tariff. The rates for these arrangements will be applied in addition to those applicable in this or other tariff sections.

e. When special or unusual construction or installation of facilities is necessary to provide interconnection as requested by the mobile carrier, the carrier may be required to bear all or part of the cost of such construction or installation as specified in Section 5 of this tariff.

f. The conditions and rates specified in other tariffs for services which may be associated with these services are in addition to those specified herein.

g. Local calls subject to Operator Assisted Local Call charges as defined in Section 3 of this tariff will be individually itemized on the carrier's bill.

S25. INTERCONNECTION OF MOBILE SERVICES

S25.1 INTERCONNECTION OF MOBILE SERVICES (Cont'd)

S25.1.1 General

h. Usage charges will not apply to calls to the Company Business Office, Repair Service, Directory Assistance, the operator, or for 911 Emergency Service.

i. The appropriate service charges in Section 4, as well as nonrecurring charges in this section of the tariff, apply to the establishment and rearrangement of services provided under this section including those mobile carriers who switch to either Type 1 or Type 2 interconnection.

j. A charge of $.25 is applicable for each call to Directory Assistance except as noted in j.2. following:

1. A maximum of two numbers may be requested on each call.

2. The subscriber is allowed three local Directory Assistance calls per month at no charge per individual line or trunk. This allowance is cumulative for group billed services.

3. Rates and regulations for calls to Home Numbering Plan Area Directory Assistance are as specified in Section 18 of this tariff. Foreign Numbering Plan Area directory assistance calls are billed as per the appropriate tariff.

S25.1.2 Regulations

a. The services provided under this tariff shall be used by the mobile carrier only for the handling of interchanged traffic originating or terminating on the carrier's system in conjunction with their authorized service.

b. The services provided under this tariff may not be used, switched or otherwise connected together by the mobile carrier for provision of through calling from a landline telephone to another landline telephone.

S25. INTERCONNECTION OF MOBILE SERVICES

S25.1 INTERCONNECTION OF MOBILE SERVICES (Cont'd)

S25.1.2 Regulations (Cont'd)

c. Mobile interconnection may not be employed to avoid toll access charges through arrangements between mobile carriers and IXCs.

d. The mileage to be used to determine the monthly rate for facilities is calculated on the airline mileage between the two locations involved. All mileage will be calculated as described in Section B3.1.3.B. of the Southern Bell Private Line Service Tariff.

e. A uniform dialing rate is applicable to all Type 1 and Type 2 interconnection for intraLATA calls originating on mobile networks. This usage rate per minute for all mobile traffic within the LATA is as specified in 25.1.7 following:

1. Landline-to-mobile intraLATA toll calls, which would normally be billed to the Company's landline subscriber, may be paid by the mobile carrier, at their option, at the rate shown in 25.1.7 g.

2. Mobile-originated calls utilizing operator services for completion are subject to operator services charges as specified in the appropriate tariff.

3. The duration of individual mobile calls shall be recorded in the smallest time increment within the Company's ability to record. These recorded times per call shall be accumulated for a month and then rounded to full minutes only at the end of that period when the mobile carrier's bills are prepared.

f. The Company, in accepting data or information that a mobile carrier wishes held in confidence, agrees to employ security measures and practices that are sufficient to protect the confidentiality of the data or information.

1. Security measures and practices are those normally employed by the Company within the scope of its authority.

S25. INTERCONNECTION OF MOBILE SERVICES

S25.1 INTERCONNECTION OF MOBILE SERVICES (Cont'd)

S25.1.2 Regulations (Cont'd)

g. The liability of the Company is limited to that defined in Section 2 of this tariff.

h. In planning mobile network interconnection and facility requirements, the Company will assist and participate with the carrier to achieve mutually satisfactory service arrangements.

i. Unless stated otherwise in this section, Interconnection for Mobile Services is subject to the applicable rates, rules and regulations as specified in other sections of this tariff.

j. The Company shall not be responsible to the mobile carriers if changes in protection criteria, facilities, operations, or procedures of the Company render any of the facilities of the carrier obsolete, so as to require modification, alteration, or otherwise affect its use or performance. The Company will, however, provide the carrier with as much advance notice as possible of such activities.

k. DS-1 service denotes a multi-channel service expressed in terms of its digitally encoded data bit rate in accordance with a North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission data rate and provides for the two-way simultaneous transmission of isochronous timed Bipolar Return-to-Zero (BPRZ) bit stream format. Unframed signal formats are not permitted or compatible with Company equipment. The required format and specifications are contained in Bellcore Technical Reference #62508, or its successor.

S25.1.3 Trouble Reports

a. The Company agrees to respond to trouble reports from a mobile carrier on a high priority basis.

S25. INTERCONNECTION OF MOBILE SERVICES

S25.1 INTERCONNECTION OF MOBILE SERVICES (Cont'd)

S25.1.3 Trouble Reports (Cont'd)

a. (Cont'd)

1. The mobile carrier is responsible for establishing repair reporting procedures to be used by the carriers clients.

2. The Trouble Location Charge in Section 15 will be applicable if a carrier's client reports trouble to Company Repair and a subsequent premises visit by a Company technician locates the trouble in the carrier or client's equipment or facilities.

S25.1.4 Listings

a. Directory listings for the carrier are provided in accordance with the regulations and rates prescribed in Section 6. Clients of the carrier are provided listings at the rates specified for Additional Listings - Business in Section 6.

b. The mobile carrier is responsible for determining the client's desired listing arrangement and for conveying that information to the Company in a timely manner.

c. The Company will not be a party to any controversies which may arise between a mobile carrier and client(s) due to misspellings, omissions, delays or misunderstandings about the desired listing.

S25.1.5 Definitions

The following definitions are applicable to this section of the tariff:

ANALOG - single channel "voice grade" trunk facilities

CGSA - Cellular Geographical Serving Area

CLIENT - the mobile carriers end user who is provided mobile service through the carriers facilities and arrangements

S25. INTERCONNECTION OF MOBILE SERVICES

S25.1 INTERCONNECTION OF MOBILE SERVICES (Cont'd)

S25.1.5 Definitions (Cont'd)

CMC - Cellular Mobile Carrier, licensed by the Federal Communications Commission to provide cellular mobile service within a CGSA

COMPANY - Windstream South Carolina, Inc.

DID - Direct-Inward-Dialing

DIGITAL - multi-channel DS-1 facilities

EXCHANGE - An area served by a central office or group of central offices, together with the subscriber's lines connected thereto, forming a local system which furnishes means of telephonic intercommunications without toll charges between subscribers within a specified area; a toll rate center.

INTERLATA - service provided from one LATA to another

INTRALATA - service provided entirely within one LATA

IXC - Interexchange Carrier, certificated by the South Carolina Public Service Commission to provide interexchange service within the State of South Carolina

LANDLINE - a telephone access line utilizing a local loop and Company switching and transport facilities for communication.

LATA - Local Access and Transport Area; denotes a geographic area established for the provision and administration of communications service, both local and toll.

MTSO - Mobile Telephone Switching Office

PLMRS - Private Land Mobile Radio System

RCC - Radio Common Carrier

SMRS - Specialized Mobile Radio System

S25. INTERCONNECTION OF MOBILE SERVICES

S25.1 INTERCONNECTION OF MOBILE SERVICES (Cont'd)

S25.1.6 Mobile Interconnection Rates and Charges

a. The Company will provide facilities as outlined herein, for mobile carriers for their use in providing dial mobile, dial paging or cellular service to their clients.

b. Operational characteristics of interface signals between the Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.

c. Analog Interconnection

1. Mobile services dial lines and one-way outpulsing of digits circuits are direct connections between a mobile carrier's Point of Termination (POT) and a Company end office. The mobile carrier establishes connections to other Company end offices and other carriers through this interface. In addition, this form of interconnection allows the mobile carrier to establish connection to Company Operator Services, Directory Assistance and 911 Service (where available).

2. These services are offered at the rates specified herein. For purposes of this Tariff section, dial lines services are defined as line side connections to an end office that are two (2) wire circuits, or their equivalence, using loop or ground start supervision with either dial pulse (DP) or dual tone multifrequency (DTMF) address pulsing and transmission characteristics that do not exceed a nominal loss of 5dB. Outpulsing of digits circuits are defined as trunk side connections to an end office using reverse battery supervision with either dial pulse (DP) or dual tone multifrequency (DTMF) address pulsing, controlled by wink start operation, and transmission characteristics that do not exceed a nominal loss of 5dB. These will be the minimum grades of service for trunk arrangements offered under the provisions of this Tariff section. Different signaling arrangements or transmission characteristics other than those defined as standard may be provided at additional rates as described in 25.1.1.d. preceding.

S25. INTERCONNECTION OF MOBILE SERVICES

S25.1 INTERCONNECTION OF MOBILE SERVICES (Cont'd)

S25.1.6 Mobile Interconnection Rates and Charges (Cont'd)

c. Analog Interconnection (Cont'd)

3. Dial line services may be arranged for one-way inward (to the mobile carrier), one-way outward (from the mobile carrier), or two-way service as follows:

(a) The mobile carrier is alerted to an incoming call via a 20Hz ringing signal.

(b) Outward calls may use either dial pulse (DP) or dual tone multifrequency (DTMF) address pulsing.

(c) Dual Tone Multi-Frequency (DTMF) is an available option only in those offices that are suitably equipped. Otherwise, the provisions of 25.1.1.d. apply.

4. Outpulsing of Digits circuits are used for one-way inward (to the mobile carrier) service only and may use either dial pulse (DP) or dual tone multifrequency (DTMF) address pulsing using wink start operation to control the outpulsing of digits. DTMF is an available option only in those offices that are suitably equipped.

5. The mobile carrier's equipment shall provide the necessary on-hook, off-hook, answer, and disconnect signals, and in all cases, shall comply with the technical specifications described in Bellcore Technical References PUB 61100 and TR-NPL-000275.

6. At the request of the mobile carrier or at the discretion of the Company, subject to the operating limits and availability of facilities, these services may be provided from central offices other than the mobile carrier's serving central office. When voice grade circuits are served from other than the mobile carrier's normal serving central office, appropriate mileage rates for Foreign Exchange or Foreign Central Office services apply, per trunk as specified in Section 9. When DS-1 service is provided from other than the mobile carrier's normal serving central office, the rates specified in BellSouth’s Private Line Service Tariff apply.

S25. INTERCONNECTION OF MOBILE SERVICES

S25.1 INTERCONNECTION OF MOBILE SERVICES (Cont'd)

S25.1.6 Mobile Interconnection Rates and Charges (Cont'd)

c. Analog Interconnection (Cont'd)

7. The following rates are for one-way or two-way analog mobile facilities:

		Nonrecurring	Recurring
(a)	Local Loop (each)	$186.00	$34.85
	E & M Signaling	36.00	3.90
	Interoffice Channel/mile	-	7.40
	Channel Termination (two per interoffice channel)	31.25	5.70
	Trunk Termination (one per network access)	95.00	94.00

(b) Usage rates as specified in 25.1.7 of this section of the tariff are applicable to analog mobile interconnection.

(c) Direct-Inward-Dialing (DID) rates and charges are located in 25.1.9 of this section of the tariff.

d. Digital (DS-1) Interconnection

The following rates are for multi-channel digital mobile facilities - Type 1:

DS1 service is available at the rates, terms and conditions specified in Section B7 of Southern Bell's Private Line Service Tariff.

1. A Type 1 interconnection is a direct trunk connection between a carrier's Mobile Telephone Switching Office (MTSO) and a Company end office. The mobile carrier establishes connections to other Company end offices and other carriers through this interface. In addition, this form of interconnection is needed to establish connection to Company operator services, directory assistance and E911 Service (where available).

S25. INTERCONNECTION OF MOBILE SERVICES

S25.1 INTERCONNECTION OF MOBILE SERVICES (Cont'd)**)**

S25.1.6 Mobile Interconnection Rates and Charges (Cont'd)

d. Digital (DS-1) Interconnection (Cont'd)

2. These services are offered at the rates specified herein from central offices where necessary service options are available. For the purposes of this tariff section, exchange trunk services are defined as: four (4) wire circuits or their equivalents with MF address pulsing and E&M supervision, and transmission characteristics that comply with TR-EOP-000352.

3. These services may be arranged for one-way inward (to the mobile carrier), one-way outward (from the mobile carrier) and two-way central office trunk terminating equipment arranged for signaling to and/or from the carrier as follows:

(a) Trunk Type: Two-way, four-wire, Wink Start only, trunk with Multifrequency (MF) Address Pulsing and E&M Supervision.

(b) Trunk Type: One-way, Two or Four-wire, Wink Start only trunk with Multifrequency (MF) Address Pulsing and E&M or Reverse Battery Supervision.

(c) Dual Tone Multi-Frequency (Tel-Touch) is an available option for inward signaling to the mobile carrier only in those offices that are suitably equipped.

4. When Direct-Inward-Dialing (DID) is furnished in conjunction with these services, it will be provided only from central offices where DID is offered and where adequate equipment is available.

5. At the request of the carrier and at the discretion of the Company, subject to the operating limits and availability of facilities, these services may be provided from central offices other than the mobile carrier's serving central office. When trunks are served from other than the carrier's normal serving central office, appropriate mileage rates apply as per this tariff.

S25. INTERCONNECTION OF MOBILE SERVICES

S25.1 INTERCONNECTION OF MOBILE SERVICES (Cont'd)

S25.1.6 Mobile Interconnection Rates and Charges (Cont'd)

d. Digital (DS-1) Interconnection (Cont'd)

The following rates are for multi-channel digital mobile facilities - Type 2.

DS1 service is available at the rates, terms and conditions specified in Section B7 of Southern Bell's Private Line Service Tariff.

6. Type 2A interconnection is provided as trunk side switching through the use of switched trunk equipment in a local and/or toll access tandem office arranged for either two-way calling or one-way calling in either originating or terminating directions.

7. Type 2B interconnection provides connection for mobile carriers to a Company end office via dedicated trunk facilities. With Type 2B interconnection the carrier is able to establish connection through the Company's facilities only to and from those valid central office prefixes (NXXs) served by the end office at which the Type 2B service is provided.

8. The mobile carrier's facilities shall provide the necessary on-hook, off-hook, answer and disconnect supervision, and shall in all cases comply with the technical interconnection specifications described in Bellcore Technical Reference TR-NPL-000145 or revisions as approved by the Company.

9. Type 2A service is available only at Company local and/or toll access tandems. If trunks are served from other than the mobile carrier's normal serving central office, appropriate mileage charges apply as specified in this tariff.

S25. INTERCONNECTION OF MOBILE SERVICES

S25.1 INTERCONNECTION OF MOBILE SERVICES (Cont'd)

S25.1.6 Mobile Interconnection Rates and Charges (Cont'd)

d. Digital (DS-1) Interconnection (Cont'd)

10. DS1 Transport Facility[1]

	Non Recurring	Recurring
a. Digital Trunk Termination		
(1) One (1) per DS1		
(a) Each interconnection to analog switch[2]	$174.00	$585.00
(b) Each interconnection to digital switch[2]	39.45	130.00

b. Message Rate Network Access Register (NAR) Package

	Monthly Rate
(1) Type 1 - per channel (trunk) within DS1 facility	
(a) Two-way	$10.27
(b) One-way incoming	10.27
(c) One-way outgoing	10.27
(2) Type 2 - per channel (trunk) with	
(a) Two-way	$10.27
(b) One-way incoming	10.27
(c) One-way outgoing	10.27

Note 1: DS1 channel mileage rates are contained in the Private Line Service Tariff Section B7., Digital Network Service.

Note 2: For these rates to apply, the CMC must activate all 24 channels at the time of installation. If the CMC activates less than 24 channels, the channelization charges specified in the Private Line Service Tariff Section B7., Digital Network Service, apply in addition to the Message Rate Network Access Register Package in b. following.

S25. INTERCONNECTION OF MOBILE SERVICES

S25.1 INTERCONNECTION OF MOBILE SERVICES (Cont'd)

S25.1.7 Network Usage

a. Usage Rate Service will be offered in all cases where facilities permit for mobile interconnection.

b. In Company offices that are not equipped for measurement capabilities, a surrogate billing procedure will be applicable as specified in 25.1.7.f following.

c. Usage Rate Service is a discount/non-discount usage rate per access minute for all mobile-to-land traffic within a LATA including call attempts.

1. A usage rate, as specified in g. following may be charged to mobile carriers, at their option, on land-to-mobile intraLATA toll calls that would normally be billed to the landline subscriber.

2. Discount periods are applicable to mobile intraLATA traffic as described in "e" following.

d. IntraLATA Non-Discounted Usage, per access minute $0.0400.

e. Mobile calls placed in the following time periods will be billed at a discounted usage rate.

1. IntraLATA Discounted Usage, per access minute - $0.0400

2.

Days	Time
All Days	8:00 p.m. - 9:00 a.m.
Saturdays & Sundays	9:00 a.m. - 8:00 p.m.

S25. INTERCONNECTION OF MOBILE SERVICES

S25.1 INTERCONNECTION OF MOBILE SERVICES (Cont'd)

S25.1.7 Network Usage (Cont'd)

e. (Cont'd)

3. The usage rate applicable to mobile carriers for intraLATA mobile-to-land calls is determined by utilizing the following calculation: The per access minute usage rate is a composite of a local component and a toll component. The local component is comprised of traffic sensitive components of intrastate access charges, i.e., Local Switching and Local Transport. The toll component of the composite usage rate is comprised of a per-minute BHMOC equivalent and the sum of current intrastate switched access charges. These components will be adjusted as access charges are adjusted. Finally, a weighting factor of 80% local usage and 20% toll usage is applied to the usage rate components.

f. Usage Rate Service will be offered in all cases where facilities permit; otherwise, in Company offices that are not equipped for measurement capabilities, an assumed average holding time of two minutes per message will be used when applying usage charges. For the purpose of calculating discounted charges, the assumption will be made that 70% of all messages will be placed in the non-discount rate period and 30% will be placed in the discount rate period. The discounted rate period is shown in e.2. preceding.

g. At the option of the mobile carrier, intraLATA toll calls that originate from landline telephones may be billed to the mobile carrier at a per access minute toll component usage rate of $0.0744.

1. Where available, the Company can provide this service only on landline-to-mobile toll calls that originate within its serving area.

2. Due to provisioning requirements, a substantial ordering interval may be necessary to perform this billing arrangement for a mobile carrier.

S25. INTERCONNECTION OF MOBILE SERVICES

S25.1 INTERCONNECTION OF MOBILE SERVICES (Cont'd)

S25.1.8 NXX Establishment Charge

a. The following charge applies to the establishment of a dedicated NXX or the subsequent movement of that NXX to a different serving office.

	Nonrecurring Charge
Per NXX Established	$8,285.00

b. When a dedicated NXX is provided in a Type 2 interconnection arrangement, the mobile carrier is required to provide voice intercept on all non-working or vacant levels and numbers in the dedicated NXX.

S25.1.9 Direct-Inward-Dialing

The following charges are applicable to all mobile carriers and to all DID numbers, including those assigned to a Type 1 interconnector with a dedicated NXX.

	Connection Charge	Monthly Rate
Per group of 100 numbers activated	$	$0.50
Each additional group of 100 numbers activated	$	$0.50

S25. INTERCONNECTION OF MOBILE SERVICES

S25.1 INTERCONNECTION OF MOBILE SERVICES (Cont'd)

S25.1.10 Billed Number Screening For Mobile Carriers

a. Billed Number Screening

1. Billed Number Screening is a service which, through operator screening, prevents third number and collect calls from being billed to the mobile carrier.

2. The screening of collect, third number and international collect calls cannot be guaranteed; therefore, charges for any such calls will be the responsibility of the customer.

3. Billed Number Screening for other classes of service can be found in Section 13 of this tariff.

b. Rates for Billed Number Screening

1.	Option A - No Collect or Third Number Billing	$1.00
2.	Option B - No Third Number Billing	$ .60
3.	Option C - No Collect Billing	$ .60

c. Service Ordering Charges in Section 4 are applicable.

ISSUED: July 17, 2006
BY: Vice President
Little Rock, Arkansas

EFFECTIVE: July 17, 2006

S29. DIGITAL DATA COMMUNICATION SERVICE

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ISSUED: July 17, 2006 EFFECTIVE: July 17, 2006
BY: Vice President
Little Rock, Arkansas

S29. DIGITAL DATA COMMUNICATION SERVICE

S29.2 DIALAN SERVICE

S29.1.1 General

a. DMS Integrated Access Local Area Network (DIALAN) Service allows for simultaneous voice and data access to the switched telephone network over a single exchange access line.

b. DIALAN Service permits dialing between lines connected to the service and the direct dialing of outgoing calls. Incoming calls are received through direct dialing into the DIALAN Service access line.

c. In addition to voice access to the public switched telephone network, DIALAN service provides data access at speeds from 300bps through 19.2kbps for asynchronous communication.

d. DIALAN Service is available to R1, B1 and Centrex access lines.

S29.1.2 Regulations

a. DIALAN Service is provided subject to the availability of properly equipped digital central offices and facilities. The Company is under no obligation to provide DIALAN Service at a distance from the central office that exceeds the technical limitations of the service.

b. The Company shall not be responsible if changes in any of its equipment, operations or procedures utilized in the provision of DIALAN Service render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance. In such instance and when known in advance, the Company will notify customers of such changes.

S29. DIGITAL DATA COMMUNICATION SERVICE

S29.1 DIALAN SERVICE

S29.1.2 Regulations (Cont'd)

c. Charges for DIALAN Service do not include equipment or other facilities which may be required at the customer premise and which must be compatible with company facilities. The equipment will be determined by the company.

d. Service is available on a month-to-month basis. In addition 36 and 60 month contracts are available. DIALAN Service is subject to all general regulations applicable to the provision of service by the Company as stated elsewhere in the tariff.

e. DIALAN Service is offered on a tel-touch signaling basis only. Rates apply as per Section 13.4.2 of this tariff.

f. Suspension of service is not allowed.

g. Regulations for Allowance for Interruption apply only as specified elsewhere in this tariff.

h. When a data connection is inactive for thirty (30) minutes, the network will automatically disconnect the data call. Should uninterrupted service be required the customer can subscribe to the Uninterrupted Service Feature. Rates apply as per Section 29.1.3 of this tariff.

i. Features

DIALAN Service includes the following features:

1) Automatic Line - Automatically dials a customer's pre-programmed telephone number.

2) Last number redial - allows a user to redial the last number called by use of an access code rather than by dialing the entire number.

S29. DIGITAL DATA COMMUNICATION SERVICE

S29.1 DIALAN SERVICE

S29.1.2 Regulations (Cont'd)

i. Features (Cont'd)

3) Memory Dialing - allows a user to dial up to eight (8) frequently dialed numbers through the use of an abbreviated access code.

4) Ring again - automatically redials a busy telephone number.

5) Hunting - directs incoming calls to an available hunt group number.

All of the above features may not be compatible with each other.

j. Modem Pooling may be required to provide access to the analog public switched network. Modem Pooling may be provided on either a dedicated or shared basis. Limitations on transmission speed may apply. Rates apply as per Section 29.2 of this tariff.

S29.1.3 Rates

a. Month-to-month rates

	Monthly Rate		
	Minimum	Maximum	Current
per line	19.00	30.00	23.00

b. 36 month rates

	Monthly Rate		
	Minimum	Maximum	Current
per line	19.00	30.00	22.00

S29. DIGITAL DATA COMMUNICATION SERVICE

S29.1 DIALAN SERVICE

S29.1.3 Rates (Cont'd)

c. 60 month rates

	Monthly Rate		
	Minimum	Maximum	Current
per line	19.00	30.00	21.00

In addition to the above rates the applicable local rates (R1, B1 and Centrex) apply.

d. Optional features

1) Uninterrupted Service Feature
A data connection is normally terminated after thirty (30) minutes of inactivity. A customer may subscribe to the Uninterrupted Service Feature to avoid this data connection termination. Service will not be disconnected due to any period of inactivity.

		Monthly Rate
a)	per line	2.00

e. Installation Charges

1) The appropriate business service connection charges apply as per Section 4 of this Tariff.

2) A data termination charge of $50.00 for the first line and $10.00 for each additional line applies in addition to the service connection charges.

3) If special or unusual line conditioning is required or unusual installations occur, additional time and material charges may apply.

S29. DIGITAL DATA COMMUNICATION SERVICE

S29.1 DIALAN SERVICE

S29.1.4 Term Payment Plan

a. The Term Payment Plan includes specific contract periods of 36 or 60 month in duration and is offered to all DIALAN customers.

b. The monthly rate for DIALAN service under the term payment plan for the periods of 36 or 60 months is not subject to Company initiated rate increases.

c. DIALAN line additions under the term payment plan may be made at contracted rates for the duration of the contract period.

d. Upon expiration of the term payment plan, the customer must select a new contract period as offered in the current tariff or revert to current tariff rates for the month to month payment options.

e. Termination Liability

1) If service is terminated in whole or in part, except as otherwise provided herein, prior to the expiration of the agreed to term payment plan, the customer shall be required to pay a termination charge determined by the application of the following formula for DIALAN lines:

Number of Disconnected DIALAN Lines Below the Level Under Contract	X	Monthly DIALAN Rates	X	Number of Months Remaining In The Contract Period

In the preceding calculation consideration will be given for the time value of money at a discount rate of ten (10) percent.

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BY: President
Lexington, South Carolina

EFFECTIVE: JULY 17, 2006September 25, 1991

S29. DIGITAL DATA COMMUNICATION SERVICE

S29.1 DIALAN SERVICE

S29.1.4 Term Payment Plan (Cont'd)

2) A customer who reduces DIALAN lines under contract has the following options for the duration of the contract period.

(a) Continue to pay an amount equal to the monthly rate for the number of DIALAN lines disconnected that are under contract, or

(b) Pay termination charges as covered in (1) preceding on the number of DIALAN line(s) disconnected.

S29. DIGITAL DATA COMMUNICATION SERVICE

S29.2 MODEM POOLING

Modem pooling provides access to the analog public switched network. Modem Pooling may be provided on either a dedicated or shared basis. Limitations on transmission speed may apply.

		Monthly Rate
a)	Dedicated, per line	Special assembly basis

		Monthly Rate
b)	Shared, per line	14.00

S29. DIGITAL DATA COMMUNICATION SERVICE

S29.3 ADVANCED DIGITAL SERVICES (ADS)
BASIC RATE ACCESS (BRA)

S29.3.1 General

a. Advanced Digital Services (ADS) are a public network-based set of communications services that make it possible to send, receive, and modify information using regular telephone lines. These services are based on NI-1, the first set of the National Integrated Services Digital Network (ISDN) standards. ISDN provides end-to-end digital communications and gives the ability to transmit data and voice over the same telephone line simultaneously (a user can send information from a personal computer and talk to the person on the other end of the line at the same time). This functionality is provided via channelized transport facilities. The ISDN architecture consists of digital central office switching systems which connect Basic Rate Access (BRA) equipped lines to customers' premises.

b. ADS BRA is an optional service arrangement that requires an access line and can be used in conjunction with a customer's residential service, individual business line or Centrex service. It uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital line. Under various optional arrangements, BRA provides the customer with access to Circuit-Switched Voice Services, Circuit-Switched Data Services, and Packet-Switched Data Services.

c. An ADS BRA arrangement obtains its capabilities from an ISDN-capable, Telephone Company central office switch. The BRA ISDN arrangement provides two communications channels (but using only one physical line) between a telephone (or computer, fax machine or other equipment) and the digital central office. These channels are called Bearer, or B Channels. Another channel, called the Delta or D Channel, is used for signaling purposes and in some applications can be used for low speed packet data communications. The complete BRA ISDN line is known as 2B+D.

1. B Channel - The B Channel is a bi-directional synchronous channel capable of supporting digital transmission speeds of up to 64 kilobits per second (kbps). Some serving central offices may be limited to speeds of 56 kbps. ISDN interconnection to or through non-ISDN equipped central offices will be sub-rated to 56 kbps per channel. Each B Channel may be configured in one of the following ways:

(a) Circuit-Switched Voice - Allows the user to originate and receive only voice calls over a single circuit-switched B Channel.

(b) Circuit-Switched Data - Allows the user to originate and receive only data calls over a single circuit-switched B Channel.

(c) Alternate Circuit-Switched Voice/Data - Allows the user to originate and receive either voice calls or data calls over a single circuit-switched B Channel, but not simultaneously.

(d) B Channel Packet-Switched Data Service (where available) - Allows the user to originate and receive X.25 packet data calls on the B Channel.

S29. DIGITAL DATA COMMUNICATION SERVICE

S29.3 ADVANCED DIGITAL SERVICES (ADS)
BASIC RATE ACCESS (BRA)

S29.3.1 General (Continued)

2. D Channel - The D Channel is a 16 kbps digital signaling channel that carries signaling and control for the B Channels. The D Channel may be optionally used to transmit X.25 packet data (where available) at a maximum transmission throughput of 9.6 kbps.

d. All ADS consist of central office facilities (including certain outside plant facilities) extended from the Telephone Company's switching equipment to the customer's demarcation point.

e. Distance Extension Charges, as set forth in Section 29.3.6 of this tariff, will apply to customers who are within the serving central office and who are served at a transmission range where unusual expenditures are required to make the service available.

f. Directory Numbers

1. Primary Directory Number - Each B Channel includes a single primary telephone directory number. On a given 2B+D Advanced Digital Services line, calls are routed to the appropriate terminal device (voice telephone, computer/data terminal or packet device) based on the type of call (voice, data or packet) presented to the Advanced Digital Services line.

2. Secondary Directory Numbers - ADS may have additional telephone directory numbers. The additional telephone number(s) may originate or receive calls independent of the user's Primary Directory Number; however, each B Channel is allowed only one simultaneous circuit connection at a time.

S29.3.2 CIRCUIT SWITCHING SERVICE DESCRIPTIONS

Circuit Switching is a switching arrangement in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of channels is dedicated to a given call. Circuit-Switched Service provides the ability to originate and receive circuit-switched voice and/or data calls over a 56/64 kbps B Channel. The customer may choose among the following Circuit-Switched features based upon application needs:

a. Clear Channel Capability - A characteristic of the transmission paths on the B Channels that allows the full bandwidth of 64 kbps to be available to the customer. It is also possible to bridge two B Channels together to achieve data transmission speeds of up to 128 kbps. However, ISDN interconnection to or through non-ISDN equipped central offices will be potentially sub-rated to 56 kbps per channel.

S29. DIGITAL DATA COMMUNICATION SERVICE

S29.3 ADVANCED DIGITAL SERVICES (ADS)
BASIC RATE ACCESS (BRA)

S29.3.2 CIRCUIT SWITCHING SERVICE DESCRIPTIONS (Continued)

b. Additional Call Offering - This feature allows the user to be notified of an additional call when the telephone set is busy. Multiple incoming calls to a directory number or secondary telephone number (if purchased) can be terminated to the telephone.

c. Multiline Hunt Service - This feature allows incoming calls to a busy directory number to search through a predetermined list of directory numbers. This may be another ADS directory number on the same (or a different) B Channel or (for voice calls) an analog line. The hunting arrangement may be linear or circular.

d. Call Pick-Up - This feature allows the user to answer calls directed to other stations.

e. Custom Calling Services - Applicable Custom Calling Services (except for those superseded by Advanced Digital Services counterparts) are available at rates and charges specified in the Custom Calling Services section of the Company's tariff. The following Custom Calling features found specifically in this BRA tariff will be charged at rates listed in Section 29.3.6 of this tariff:

1. Call Hold - This feature allows the user to place a call on hold.

2. Three-Way Calling - This feature allows the user to add a third party to an existing voice call and thus enables a conference between parties at multiple locations. The user may also disconnect the last party added. The Additional Call Offering feature or Additional Call Appearances feature is a prerequisite.

3. Call Transfer - This feature allows the user to transfer a voice call to another directory number. The Additional Call Offering feature or Additional Call Appearances feature is a prerequisite.

4. Conference Calling - Six-Way Station Controlled - This feature allows the user to set up a conference call for up to 6 parties (including the originator of the call). The Additional Call Offering feature or Additional Call Appearances feature is a prerequisite.

5. Call Forwarding - This feature allows calls to be redirected from one station to another station.

S29. DIGITAL DATA COMMUNICATION SERVICE

S29.3 ADVANCED DIGITAL SERVICES (ADS)
BASIC RATE ACCESS (BRA)

S29.3.2 CIRCUIT SWITCHING SERVICE DESCRIPTIONS (Continued)

f. Custom Calling Services - Custom Calling Services and CLASS Services are available at rates and charges specified in Sections 13.6 and 13.14 of this tariff.

g. Centrex Features - Applicable Centrex features (except for those superseded by Advanced Digital Services counterparts) are available at rates and charges specified in Section 12 of this tariff.

h. Electronic Key Telephone Service (EKTS) - Electronic Key Telephone Service is a central office based key system implementation that requires no switching equipment on the customer's premise. EKTS requires the customer to provide an EKTS capable terminal set. EKTS provides the customer with the ability to access the following features (where available):

1. Multiple Appearance Directory Numbers - This feature allows a directory number(s) from one EKTS set to appear on the EKTS sets of other users.

2. Additional Call Appearances - This feature allows the same directory number to appear more than once (by assigning the directory number to additional buttons) on a customer's telephone set, allowing the capability of multiple incoming or outgoing calls associated with that directory number. For EKTS users, this feature provides the same functionality as Additional Call Offering (or analog Call Waiting).

3. Analog Line Appearances - This feature allows analog users' directory numbers to appear on an EKTS set, thereby allowing the EKTS user to provide call coverage for analog users. It may limit the use of other features and/or functionalities on analog lines.

4. Bridging - This feature allows more than one EKTS set in the Multiple Appearance Directory Number group to be active on the same call simultaneously.

5. Automatic Bridged Call Exclusion (Privacy on Answer) - This feature allows only one user to answer an incoming call, thereby preventing bridging on incoming calls. On a call by call basis, this feature can be disabled via Privacy (Manual Exclusion) to allow bridging to occur.

6. Privacy (Manual Exclusion) - This feature allows the user to press a feature button which will restrict other stations from bridging onto an existing call that is active at that station or picking up an existing call on hold. A user who has the Automatic Bridged Call Exclusion feature can press the Privacy button to disable Automatic Bridge Call Exclusion and thereby allow bridging to occur on a given call.

S29.3 ADVANCED DIGITAL SERVICES (ADS)
BASIC RATE ACCESS (BRA)

S29.3.2 CIRCUIT SWITCHING SERVICE DESCRIPTIONS (Continued)

7. Intercom Calling - This feature allows for EKTS station-to-station calls. Intercom calls can be made by pressing an intercom button and dialing one or two digits.

8. Display Capability - This feature allows an appropriately equipped telephone set to display a variety of information. For example, when idle, the time and date is displayed. When the user is making a call, call progress information is displayed. The following information is also provided:

   (a) Caller ID - This feature displays the calling number and name if available. Enhanced Calling Services are available at rates and charges specified in Section 13.14 of this tariff.

   (b) Called Number Display - This feature displays the called number (dialed digits) on the telephone set when an outgoing call is made.

   (c) Calling Reason Display - This feature provides a display of the directory number from which a call was redirected (via Call Forwarding features) along with the reason (type of Call Forwarding) for the call being redirected.

9. Feature Function Buttons - This feature gives the user the ability to assign features to specific buttons on the EKTS set. When depressed, the button will activate or deactivate the assigned feature.

10. Ringing Options - This feature is used with Multiple Appearance Directory Number Arrangements and allows the EKTS set to apply different combinations of ringing (ringing is turned off after a specified period of time), delayed ringing (ringing is turned off after a specified period of time), immediate ringing, no ringing, or normal ringing. On a per EKTS user basis, each directory number may have a different ringing option.

S29. DIGITAL DATA COMMUNICATION SERVICE

S29.3 ADVANCED DIGITAL SERVICES (ADS)
BASIC RATE ACCESS (BRA)

S29.3.3 PACKET-SWITCHED DATA SERVICE DESCRIPTIONS

Packet Switching is a service in which packets of data are individually addressed and combined on a transmission path with other addressed packets. Packet-Switched Data Service provides the ability to originate and receive X.25 packet data calls. X.25 is the Consultative Committee on International Telephone and Telegraph's (CCITT) recommended and internationally accepted standard for connecting data terminals to packet-switched networks.

D-Channel Packet - This service provides packet data on the D Channel at a maximum transmission throughput of up to 9.6 kbps per logical channel.

B-Channel Packet - This service provides packet data on the B Channel at a maximum transmission throughput of 64kbps per logical channel.

The customer may choose among the following Packet-Switched features (where available) based upon application needs:

a. Hunt Groups - An arrangement that allows an incoming call to a busy packet directory number to search through a predetermined list of packet directory numbers in search of a non-busy logical channel to complete the call. The hunting arrangement may be linear or circular.

b. X.25 Data Services:

1. Logical Channels - An arrangement that is a virtual circuit, offering multiple logical connections at the packet level of X.25. Logical Channels allow multiple packet calls (or virtual calls) to be active simultaneously on a single D Channel or B Channel.

2. DTE Support Feature - The Data Terminal Equipment (DTE) Feature allows the network to prevent any network-to-user signaling on a virtual circuit associated with a directory number that is not included in the X.25 version. Virtual circuit communication is allowed between the subscriber's equipment and remote customer equipment that conforms to the X.25 version. This feature is available on a per directory number basis.

3. RPOA Selection - The Recognized Private Operating Agency (RPOA) arrangement allows the user to specify an Inter-Exchange Carrier or transit network for inter-network calls on a per call basis.

4. Incoming/Outgoing Calls Barred - This arrangement can either be used to prohibit a data terminal from receiving an incoming call or from originating outgoing calls.

S29. DIGITAL DATA COMMUNICATION SERVICE

S29.3 ADVANCED DIGITAL SERVICES (ADS)
BASIC RATE ACCESS (BRA)

S29.3.3 PACKET-SWITCHED DATA SERVICE DESCRIPTIONS (Continued)

b. X.25 Data Services:

5. Default Information Rate Assignment Features - This arrangement allows the user to subscribe to a default information rate for each direction of communication for a virtual call.

6. Non-Standard Default Packet Sizes Feature - This arrangement allows the user to subscribe to a larger maximum packet size for each direction of communication than the default 128 octets normally provided. To have this arrangement, the user must also have the Flow Control Parameter Negotiation Feature.

7. Flow Control Parameter Negotiation Feature - This arrangement permits the negotiation on a per call basis of the flow control parameters and automatically negotiates the maximum packet size and window size for each direction of data transmission.

8. Throughput Class Negotiation - An arrangement that allows the user to request specific throughput classes (bits/second) in the call request packet for each direction of data transfer associated with a virtual call.

9. Transit Delay Feature - This arrangement allows the user to indicate a desired maximum transit delay in the call request packet on a per call basis.

10. Non-Standard Default Window Size - An arrangement that allows the selection of the default window size of 1 though 7, instead of the standard window size of 2. To have this arrangement, the user must also have the Flow Control Parameter Negotiation Feature.

11. Fast Select - An arrangement that allows a sending data terminal to forward up to 128 bytes of data along with the call setup and clearing packets.

12. Fast Select Acceptance - An arrangement that allows the switch to transmit incoming call packets with the Fast Select facility to a destination terminal that has this feature.

S29. DIGITAL DATA COMMUNICATION SERVICE

S29.3 ADVANCED DIGITAL SERVICES (ADS)
BASIC RATE ACCESS (BRA)

S29.3.3 PACKET-SWITCHED DATA SERVICE DESCRIPTIONS (Continued)

c. Closed User Groups - An arrangement that limits communications to members within a designated subnetwork of packet switching data users. The Closed User Group feature is established on a per line basis. Each data terminal in a Closed User Group can be arranged in one of the following modes:

1. Closed User Group with Outgoing Access - The data terminal makes outgoing calls only.

2. Closed User Group with Incoming Access - The data terminal receives incoming calls only.

3. Incoming Calls Barred Within a Closed User Group - The data terminal makes outgoing calls only to the data terminal in the Closed User Group with which it is associated.

4. Outgoing Calls Barred Within a Closed User Group - The data terminal receives incoming calls only to the data terminals in the Closed User Group with which it is associated.

5. Unrestricted Access - The data terminal receives and makes both incoming and outgoing calls.

S29.3.4 TECHNICAL SPECIFICATIONS

a. Transmission Specifications

The standard transmission parameters for Advanced Digital Services utilizing an ISDN Basic Rate Interface (BRA) consists of: A maximum of 38.5db loop loss at a 40Kz test tone terminated into a 135 ohm impedance. The 38.5db loss includes all central office facilities, outside plant facilities and inside wiring (which are owned and maintained by the Company only up to and including the demarcation point).

b. Customer Premise Equipment and Facilities

Compatible customer premise equipment is required to utilize ADS. All equipment used to interface with these services is required to conform with NI-1 guidelines.

The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provisioning of ADS render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.

DIGITAL DATA COMMUNICATION SERVICE

S29.3 ADVANCED DIGITAL SERVICES (ADS)
BASIC RATE ACCESS (BRA)

S29.3.5 REGULATIONS

a. Unless specifically exempted, ADS shall be subject to all general regulations applicable to the provision of service by the Company as stated in this tariff.

b. ADS is provided at the option of the Company. This service is furnished subject to central office switching capacity, capability, the availability of outside plant facilities, and the necessary billing capabilities.

1. The availability, functionality, and capabilities of ADS may vary, or may not be available, dependent upon the type of serving central office switch, related software controlling that switch, hardware, and associated outside plant.

(a) Where facilities are not available, or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditure, or to contract for services beyond the normal service term, or both. (These rates and charges will be determined on an individual case basis.)

(b) Distance Extension Service: ADS may be provided to a customer's location served beyond the normal transmission range of the serving central office. In such cases, in addition to the charges and rates for ADS, Distance Extension Service rates and charges as stated in Section 29.3.6 are applicable.

c. The minimum charge period for the payment of services provided under this tariff is one month.

d. At the Company's discretion, the following nonrecurring service connection charges may be reduced or waived during promotional campaigns and/or as a part of customer negotiations:

1. Nonrecurring per B Channel and/or per D Channel service connection charge.

2. Nonrecurring EKTS service connection charges.

e. Directory Listings: One directory listing is provided without charge for each ADS customer. For Centrex customers, one directory listing (either an analog or ADS number) is provided per Centrex system. Additional listings may be provided as specified in Section 6.5 of this tariff.

S29. DIGITAL DATA COMMUNICATION SERVICE

S29.3 ADVANCED DIGITAL SERVICES (ADS)
BASIC RATE ACCESS (BRA)

S29.3.5 REGULATIONS (Continued)

f. Billable Call Treatment

1. Normal toll charges shall apply to calls that are made outside of the Local Service Area.

2. ADS customers who use the Call Forwarding or Call Transfer features are responsible for the payment of any applicable charges for each billable call connected via these features over the public network. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.

g. Customer Premise Equipment

1. This tariff for ADS does not include terminal equipment on the customer's premises. Terminal equipment may be sold or leased separately by the Company (under a separate contract), or may be provided by the customer.

2. The customer is responsible for providing the power required for any and all customer premise equipment connected to an Advanced Digital Services equipped line.

h. The Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failures, or malfunctions of ADS or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

i. ADS-BRA is not eligible for vacation rates and is not offered for joint use service.

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S29. DIGITAL DATA COMMUNICATION SERVICE

S29.3 ADVANCED DIGITAL SERVICES (ADS)
BASIC RATE ACCESS (BRA)

S29.3.6 RATES AND CHARGES

a. Advanced Digital Services Access

1. ADS must be ordered in conjunction with basic exchange access services (e.g., R1, B1, Centrex). The rates and charges below are in addition to the existing rates for these services for providing an ADS capable line to the customer's premises. These charges provide a 0B + 0D ISDN service. ADS is available in 1B +D and 2B + D configurations. The customer must select the desired B Channels and D Channel arrangements to configure the service as required. When the Basic Exchange Access Service is ordered at the same time that ADS-BRA is ordered, the service connection charges in Section 29.3.6 of this tariff apply. Charges in Section 4 of this tariff do not apply to ADS-BRA.

Access	Service Connection	Monthly Rate
Residential Advanced Digital Services	$75.00	$14.00
Single Line Business Advanced Digital Services	$125.00	$15.00
Centrex Advanced Digital Services	$125.00	$15.00
Distance Extension Charge	N/A	$38.00

b. Communications Channels

1. Service establishment and monthly charges:

Service Element	Service Connection	Monthly Rate
Circuit-Switched Voice (per B Channel)	$10.00	$3.00
Circuit-Switched Data (per B Channel)	$10.00	$3.00
Circuit-Switched Alternate Voice/Data (per B Channel)	$10.00	$7.00
High Speed Packet Switched Services (per B Channel)	$100.00	$120.00
Low Speed Packet Switched Services (per D Channel)	$25.00	$7.50
D Channel Signaling (per D Channel)	N/A	N/A

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S29. DIGITAL DATA COMMUNICATION SERVICE

S29.3 ADVANCED DIGITAL SERVICES (ADS)
BASIC RATE ACCESS (BRA)

S29.3.6 RATES AND CHARGES (Continued)

b. Communications Channels (Continued)

2. Usage Charges

(a) Circuit-Switching - The following usage charges will be assessed on local calls originating from access lines equipped with Advanced Digital Services:

1. Measured Usage:

First 2,400 minutes per month (per B Channel)	N/A
Each additional minute over 2,400 minutes per month (per B Channel)	$.02

2. Unlimited Usage:

	Monthly Rate
Unlimited Usage (offered only after two (2) B Channels are subscribed to)	$95.00

Measured usage is not available for customers that have unlimited usage service. A customer's B Channels on BRA equipped lines will be either all measured usage or all unlimited usage service on data calls.

Usage Element	Per Minute
Circuit-Switched Voice Calls	N/A
Circuit-Switched Data Calls:	

3. Directory Numbers

(a) Additional Directory Numbers will be available at the rates as listed in Section 6.5 of this tariff

S29. DIGITAL DATA COMMUNICATION SERVICE

S29.3 ADVANCED DIGITAL SERVICES (ADS)
BASIC RATE ACCESS (BRA)

S29.3.6 RATES AND CHARGES (Continued)

c. Circuit-Switched Features

1. Recurring charges:

Circuit-Switched Feature	Service Connection	Monthly Rate
Clear Channel Capability (where available)	N/A	N/A
Additional Call Offering (per B Channel)	N/A	$.75
First 4 call appearances	N/A	N/A
Fifth and subsequent call appearances	$8.00	$.75
Multiline Hunt Service (per B Channel)	N/A	$.75
Call Pick-Up (per B Channel)	N/A (For Centrex, See Note 1)	$.75 (For Centrex, See Note 1)
Custom Calling Services:		
Call Hold	N/A	N/A
Three Way Calling (per B Channel)	Note 1	Note 1
Call Transfer	N/A	N/A
Conference Calling - Six Way Station Controlled (per B Channel)	N/A (For Centrex, See Note 1)	$2.00 (For Centrex, See Note 1)
Call Forwarding (per B Channel)	Note 1	Note 1
Other Custom Calling Services	Note 1	Note 1

Note 1: Current rates, charges, and multiple feature discounts for applicable Custom Calling, Enhanced Custom Calling, and Centrex Services may be found in the appropriate sections of this tariff. For analog lines, the rates and charges for these services are normally applied on a per line basis. For lines equipped with Advanced Digital Services, the rates and charges for these services are applied on a per B Channel basis (to each B Channel to which these services are assigned).

S29. DIGITAL DATA COMMUNICATION SERVICE

S29.3 ADVANCED DIGITAL SERVICES (ADS)
BASIC RATE ACCESS (BRA)

S29.3.6 RATES AND CHARGES (Continued)

c. Circuit-Switched Features (Continued)

1. Recurring charges: (Continued)

Circuit-Switched Feature	Service Connection	Monthly Rate
Advanced Calling Services:	Note 1	Note 1
Centrex Features (Centrex customers only)	Note 1	Note 1

2. Service establishment charges

When the above features are ordered as part of an initial service order with an Advanced Digital Services B Channel, there is no service establishment charge for these services.

3. Subsequent feature additions and changes

When the above features are ordered or modified after the initial installation of an Advanced Digital Services B Channel, the nonrecurring feature addition and change charge is as follows:

	Charge
Feature Additions and Changes	
(per B Channel)	$20.00

Only one service charge will appear when multiple features are added or changed on a B Channel as part of the same service order.

Note 1: Current rates, charges, and multiple feature discounts for applicable Custom Calling, Enhanced Custom Calling, and Centrex Services may be found in the appropriate sections of this tariff. For analog lines, the rates and charges for these services are normally applied on a per line basis. For lines equipped with Advanced Digital Services, the rates and charges for these services are applied on a per B Channel basis (to each B Channel to which these services are assigned).

S29. DIGITAL DATA COMMUNICATION SERVICE

S29.3 ADVANCED DIGITAL SERVICES (ADS)
BASIC RATE ACCESS (BRA)

S29.3.6 RATES AND CHARGES (Continued)

d. Electronic Key Telephone Service (EKTS)

1. The monthly rates shown below apply to EKTS features. To have EKTS, a line must have at least one Advanced Digital Services Circuit-Switched Voice or Circuit-Switched Alternate Voice/Data B Channel.

Electronic Key Telephone Service Feature	Service Connection	Monthly Rate
Electronic Key Telephone Service (per B Channel configured for EKTS)	$25.00	N/A
Multiple Appearance Directory Numbers:		
First 4 DNs on an EKTS Set	N/A	N/A
Fifth and Subsequent DN appearing on an EKTS Set	$8.00	$.75
Additional Call Appearances (where available):		
First 4 call appearances	N/A	N/A
Fifth and subsequent call appearances (per EKTS Set)	$8.00	$.75
Analog Line Appearances (per analog number appearing on an EKTS Set)	$8.00	$.75
Bridging	N/A	N/A
Automatic Bridged Call Exclusive (Privacy on Answer)	N/A	N/A
Privacy (Manual Exclusion)	N/A	N/A
Intercom Calling (Per Intercom button assigned to an EKTS Set)	$8.00	$.50

S29. DIGITAL DATA COMMUNICATION SERVICE

S29.3 ADVANCED DIGITAL SERVICES (ADS)
BASIC RATE ACCESS (BRA)

S29.3.6 RATES AND CHARGES (Continued)

d. Electronic Key Telephone Service (EKTS)

Electronic Key Telephone Service Feature	Service Connection	Monthly Rate
Display Capability:		
Called Number Display	N/A	N/A
Calling Reason Display	N/A	N/A
Message Waiting Indication	See Note 1,	See Note 1,
Ringing Options	N/A	N/A

2. Subsequent feature additional and changes

When EKTS features are ordered or modified after the initial installation of EKTS, the nonrecurring feature addition and change charge is as follows:

	Nonrecurring Charge
Feature Additions and Changes (per EKTS line)	$20.00

Only one service charge will appear when multiple features are added or changed on a B Channel as part of the same service order.

Note 1: Current rates, charges, and multiple feature discounts for applicable Custom Calling, Enhanced Custom Calling, and Centrex Services may be found in the appropriate sections of this tariff. For analog lines, the rates and charges for these services are normally applied on a per line basis. For lines equipped with Advanced Digital Services, the rates and charges for these services are applied on a per B Channel basis (to each B Channel to which these services are assigned).

S29. DIGITAL DATA COMMUNICATION SERVICE

S29.3 ADVANCED DIGITAL SERVICES (ADS)
BASIC RATE ACCESS (BRA)

S29.3.6 RATES AND CHARGES (Continued)

e. Packet-Switched Services

1. The monthly rates shown below apply to Packet-Switched Service. D Channel Packet or B Channel Packet is a prerequisite for these services:

Packet-Switched Service/Feature	Service Connection	Monthly Rate
Hunt Groups (per member)	$10.00	N/A
X.25 Data Services	N/A	N/A
Closed User Groups (per user group)	$10.00	N/A
Closed User Groups (per member)	N/A	$2.00
Non Standard Default Packet Sizes	N/A	$5.00
Non Standard Default Window Size	N/A	$5.00

2. Subsequent feature additions and charges

When packet switching features and/or parameters are ordered or modified after initial installation, the nonrecurring feature addition and change charge is as follows:

	Nonrecurring Charge
Feature Additions and Changes (per packet channel)	$20.00

Only one service charge will appear when multiple features or parameters are added or changed on a D Channel as part of the same service order.

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S29. DIGITAL DATA COMMUNICATION SERVICE

S29.4 DIGITAL CHANNEL SERVICE (DCS)

S29.4.1 GENERAL

A. Digital Channel Service (DCS) is an optional packaged service arrangement that is used in conjunction with a customer's business trunks. It packages Private Branch Exchange trunks and DID trunks with a T-1 transmission facility.

B. DCS facilities provide an intraexchange connection between a customer's premises and the local serving central office. DCS is based on DS1/DS0 technology, also know as T1 service. This service arrangement uses the DS1/DS0 architecture to provide a 1.544Mbps connection. The customer is then provided the capability to transmit voice and/or data over 56Kbps channels of that digital facility. Each DS1 facility provides up to 24 56Kbps (DS0) channels.

C. Digital Channel Service is only offered on Term Payment Plans of 12, 24, 36, 48 or 60 months.

S29.4.2 DCS PACKAGING

A. DCS service arrangement connects a Telephone Company central office switch to Customer Premises Equipment (CPE). Depending on the application, that CPE might be a PBX, a router, a multiplexer, etc. Each DCS provides up to twenty-four digital communications channels.

B. Digital Channel Service packages the following components:
Digital Facility - includes the DS1 facility and terminating equipment at each end.
Exchange Services (per channel) - defines how each channel is to be used.

S29.4.3 TECHNICAL SPECIFICATIONS

A. Transmission Specifications - this facility is based on a 1.544 Mbps DS1 carrier (T1 facility) whose characteristics are as follows:

Data Rate = 56 kbps restricted

B. Customer Premise Equipment and Facilities - compatible customer premise equipment is required for DCS. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Telephone Company used in the provisioning of DCS render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.

S29. DIGITAL DATA COMMUNICATION SERVICE

S29.4 DIGITAL CHANNEL SERVICE (DCS) (Continued)

S29.4.4. REGULATIONS AND CONDITIONS

A. Unless specifically exempted, DCS shall be subject to all general regulations applicable to the provision of service by the Company as stated in this tariff.

B. DCS is furnished subject to central office switching capacity, capability, and the availability of outside plant facilities.

C. Payment for Service

1. The minimum charge period for services provided under this tariff is one year.

2. Suspension of service is not allowed during the minimum charge period or contract period without penalty.

D. At the Company's discretion and subject to Commission rule and regulations, nonrecurring charges may be reduced or waived during promotional campaigns (minimum service periods will apply).

E. Directory Listings - One directory listing is provided without charge for each exchange service. Additional listings may be provided at the rates specified in Section 6 of this tariff.

F. Customer Premises Equipment

1. This tariff does not include terminal equipment on the customer's premises.

2. The customer is responsible for providing the power required for any customer premise equipment connected to DCS.

G. End User Common Line (EUCL) Charges - DCS is subject to Federal Communications Commission (FCC) End User Common Line (EUCL) charges under the rates and application rules specified by the FCC.

H. The Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions of DCS or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

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S29. DIGITAL DATA COMMUNICATION SERVICE

S29.4 DIGITAL CHANNEL SERVICE (DCS) (Continued)

S29.4.5. RATES AND CHARGES

A. Digital Channel Service Facility

	Service Establishment	Monthly Charge
Digital Access Facility(per DCS facility)	$700.00	$300.00
Distance Extension Charge (per repeater)	n/c	$95.00

B. Channel Services and Term Discounts
For each channel activated, a trunk charge will be applied. The rate for the trunk will be established as a discount of the trunk charge found in Section 11 of this tariff as follows:

	Service Establishment	Monthly Charge
Channel Service(per channel)	$12.00	N/C
Channel Service Discount (12 Month Service Agreement)	N/C	33% discount of the normal exchange trunk rates
Channel Service Discount (24 Month Service Agreement)	N/C	35% discount of the normal exchange trunk rates
Channel Service Discount (36 Month Service Agreement)	N/C	37% discount of the normal exchange trunk rates
Channel Service Discount (48 Month Service Agreement)	N/C	40% discount of the normal exchange trunk rates
Channel Service Discount (60 Month Service Agreement)	N/C	43% discount of the normal exchange trunk rates

Once a term payment has expired, a new plan must be entered into. If a new plan is not entered into, the trunk rates in Section 10 and/or Section 13 will apply without the discounts listed above.

C. Subsequent feature additions and changes

When the above features are ordered or modified after the initial installation of DCS, the nonrecurring Feature Addition and Change charge reflected below is applied in addition to the normal charges reflected in this tariff:

	Charge
Feature Additions and Changes (per DCS facility)	$35.00

Only one service charge will apply when multiple features are added or changed on a DCS facility as part of the same service order.

S29. DIGITAL DATA COMMUNICATION SERVICE

S29.5 ADVANCED DIGITAL SERVICES (ADS) - PRIMARY RATE ACCESS (PRA)

S29.5.1. GENERAL

A. ISDN architecture provides two access methods that connect customers' premises to network switching systems, Primary Rate Access (PRA) for large quantities of connections and Basic Rate Access (BRA) for smaller numbers of connections. PRA facilities are typically used for business only.

B. This service arrangement uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital facility. Under various optional arrangements, PRA provides the customer with access to Circuit Switched Voice Services and Circuit Switched Data Services. In general, this tariff addresses standardized National ISDN-1 (NI-1) capabilities and features.

C. PRA is offered on Term Payment Plans of 12, 36 or 60 months.

S29.5.2. PRIMARY RATE ACCESS SERVICE ARRANGEMENT

A. PRA Service Arrangement connects an ISDN-capable Telephone Company central office switch to ISDN-capable Class II Customer Premises Equipment (CPE). Depending on the application, the CPE might be a PBX, a router, a multiplexer, etc. Each PRA service arrangement provides twenty-three or twenty-four digital communications channels.

These communication channels can be either B (Bearer) Channels or D (Delta) Channels:

1. B Channel - The B Channel is a bi-directional synchronous channel capable of supporting digital transmission speeds of 56 kilobits per second (kbps) or 64 kilobits per second, where available. Each B Channel of an Advanced Digital Services PRA may carry:

   (a) Circuit Switched Voice, or

   (b) Circuit Switched Data

2. D Channel - The D Channel is a 56 or 64 kbps digital signaling channel that carries signaling and control for the B Channels.

B. Primary Rate Access Facility - The Primary Rate Access Facility provides a high-capacity digital link over which the Advanced Digital Services PRA capabilities are delivered. This facility is based on a 1.544 Mbps DS1 carrier (T1 facility). The typical PRA Access Facility configuration is known as 23B+D, where twenty-three of the channels are B Channels and one is a D Channel.

C. Multiple PRA Facility Arrangement - There may be situations where more than 23 B Channels are needed at a particular customer premise. In those situations, depending on facility availability, multiple PRA facilities can be assigned to an Advanced Digital Services PRA Service Arrangement. With the Multiple PRA Facility Arrangement, the D Channel in the first PRA facility is used to transport signaling for up to four additional PRA facilities. The first facility would be configured as 23B+D and the other facilities would be configured as 24B. This use of Non-Facility Associated Signaling (NFAS) allows the overhead of the D Channel to be distributed over multiple PRI facilities thereby increasing channel efficiency.

S29. DIGITAL DATA COMMUNICATION SERVICE

S29.5 ADVANCED DIGITAL SERVICES (ADS) - PRIMARY RATE ACCESS (PRA) (continued)

S29.5.2. PRIMARY RATE INTERFACE SERVICE ARRANGEMENT (continued)

D. D Channel Backup - In Multiple PRA Facility Arrangements, a second D Channel can be assigned (where available) to the primary D Channel to provide redundancy of the signaling channel.

E. Distance Extension Charge - provides an additional approximately one mile of transmission facility beyond the 12,000 ft provided with the PRA Facility. If a customer is located a great distance from the Company central office, it is possible that several Distance Extension Charges could be required per PRA Facility.

S29.5.3. CIRCUIT SWITCHED SERVICE DESCRIPTIONS

Circuit Switching is a switching arrangement in which an entire circuit or B Channel is dedicated to a given call. The circuit is connected on a per-call basis and can carry circuit switched voice or circuit switched data. Circuit switched related services include:

A. Clear Channel Capability - This feature is a characteristic of the transmission paths on the B Channels that allows the full bandwidth of 64 kbps to be available to the customer. (Clear Channel Capability cannot be guaranteed outside the serving central office. Interoffice traffic may be subrated to 56 kbps.) Clear Channel Capability is applicable to CPE that supports clear channel capability.

B. Dedicated Trunk Groups - The B Channels of PRA can be dedicated for calls to and from the public network. Trunk Group types include Incoming, Outgoing, 2-way, Direct Outward Dialing (DOD) or Direct Inward Dialing (DID).

C. Primary Rate Call-by-Call Service - The Primary Rate Call-by-Call feature offers access to additional services via the B Channels of PRA. These additional services include:

- Foreign Exchange
- OutWATS
- InWATS

With this feature, any B Channel can be used to offer the above services on a per-call basis, in addition to supporting trunk calls to/from the public network (i.e., DOD/DID).

Simulated Facility Groups (SFG) are used to control the number of B Channels that can be used for a particular service or for calls to the public network. The SFG is a logical relationship between the services (or public network calls) and the number of B Channels. Any B Channel may be used for any service (or for public network calls) provided the actual number of calls currently active for that service does not exceed the maximum-allowed value associated within the SFG.

D. Caller ID (Number) - This feature allows the central office and the customer's suitably equipped CPE to communicate the calling party's directory number. On calls carried by the PRA, the number can then be made available to be displayed on a properly equipped telephone set or adjunct equipment. Calling Name and Number information will be delivered within the Common Channel Signaling 7 serving area unless delivery is blocked by the calling party through Per Line or Per Call Blocking.

E. Caller ID (Name) - This feature (where available) allows the central office and the customer's suitably equipped CPE to communicate calling party name information (associated with the calling party's directory number) on calls carried by the PRA. The name can then be made available to be displayed on a properly equipped telephone set or adjunct equipment. Calling Name and Number information will be delivered within the Common Channel Signaling 7 serving area unless delivery is blocked by the calling party through Per Line or Per Call Blocking.

S29. DIGITAL DATA COMMUNICATION SERVICE

S29.5 ADVANCED DIGITAL SERVICES (ADS) - PRIMARY RATE ACCESS (PRA) (continued)

S29.5.4. TECHNICAL SPECIFICATIONS

A. Transmission Specifications - The PRA facility requires a high-capacity digital link over which PRA is delivered. This facility is based on a 1.544 Mbps DS1 carrier (T1 facility) whose characteristics are as follows:

- Line Code = Bipolar 8 Zero Substitution (B8ZS)
- Framing Format = Extended Super Frame (ESF)
- Signaling = Common Channel Signaling (CCS)
- Data Rate = 64 kbps clear or 56 kbps restricted
- D Channel = 24th channel on the appropriate PRA access facility

B. Customer Premises Equipment Facilities - Compatible customer premises equipment is required for PRA. All equipment used with these services is required to conform with National ISDN guidelines, as referenced in the following Bellcore specifications:

Document Number	Description
TR-NWT-001268	ISDN Primary Rate Access Call Control Switching and Signaling Generic Requirements for Class II Equipment
SR-NWT-002343	ISDN Primary Rate Access Generic Guidelines for Customer Premises Equipment

The Telephone Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company used in the provisioning of PRA render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.

S29.5.5. REGULATIONS AND CONDITIONS

A. Unless specifically exempted, PRA shall be subject to all general regulations applicable to the provision of service by the Telephone Company as stated in this tariff.

B. PRA and its optional services are furnished subject to central office switching capacity, capability, and the availability of outside plant facilities.

C. Interconnection **(N)**

PRA service is provided for use by the enduser customer only as a local switched service. PRA service is not available for use by Commercial Mobile Radio Carriers, Private Mobile Radio Carriers, Interexchange Carriers, VoIP Service Providers or other carriers or providers for use in aggregating or transporting inter-exchange traffic. Such usage is strictly prohibited by this Tariff. Other services designed for and intended for such use are offered by the Company specifically via interconnection agreement or the Access Tariff. **(N)**

S29. DIGITAL DATA COMMUNICATION SERVICE

S29.5 ADVANCED DIGITAL SERVICES (ADS) - PRIMARY RATE ACCESS (PRA) (continued)

S29.5.5. REGULATIONS AND CONDITIONS (Continued)

D. Payment for Service **(T)**

1. The minimum initial period for services provided under this tariff is one year. Service will be provided on a month to month basis at the 12 month contract rates after the initial contract period.

2. If the customer disconnects PRA prior to the 12, 36 or 60 month service term agreement, the customer will pay a charge equal to the PRA monthly rate in effect on the date of the contract, multiplied by the remaining number of months on the term agreement for each PRA disconnected.

3. In the event the customer cancels the contract after installation of the required equipment and facilities but before service is established, the customer will pay the applicable installation charges.

E. Directory Listings - Directory Listings may be provided as specified for in section 6 of this Tariff.

F. Billable Call Treatment

1. Normal toll charges (including InWATS and OutWATS charges) shall apply to calls that are made outside the Local Service Area.

2. PRA customers who use the Call Forwarding or Call Transfer features are responsible for the payment of any applicable charges for each billable call connected via these features over the public network. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.

G. Customer Premise Equipment

1. This tariff does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate tariff, sold or leased separately by the Telephone Company (under a separate contract), or may be provided by the customer.

2. The customer is responsible for providing the power required for any customer premises equipment connected to PRA.

H. End User Common Line (EUCL) Charges: PRA is subject to Federal Communications Commission (FCC) End User Common Line (EUCL) charges under the rates and application rules specified by the FCC.

I. The Company shall not be liable for any loss or damages arising out of error, interruption, defects, failure, or malfunctions of PRA or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

S29. DIGITAL DATA COMMUNICATION SERVICE

S29.5 ADVANCED DIGITAL SERVICES (ADS) - PRIMARY RATE ACCESS (PRA) (continued)

S29.5.6. RATES AND CHARGES

A. Primary Rate Access (PRA) Facility

1. Basic PRA Service is provided assuming a Dedicated Trunk Configuration. Optional PRA capabilities may be used to alter that configuration.

B. Circuit-Switched Features

	Min. Rate	Max. Rate	Current Rate	Service Connection
ADS 12 month PRA access	$475.00	$845.00	$710.00	$2185.00
ADS 36 month PRA access	428.00	761.00	639.00	1464.00
ADS 60 month PRA access	390.00	693.00	582.00	721.00
ADS 12 month PRA B Channels, each	N/A	N/A	21.00	85.00
ADS 36 month PRA B Channels, each	N/A	N/A	19.00	57.00
ADS 60 month PRA B Channels, each	N/A	N/A	17.00	28.00
ADS 12 month D Channel Back-up	140.00	250.00	210.00	200.00
ADS 36 month D Channel Back-up	126.00	225.00	189.00	134.00
ADS 60 month D Channel Back-up	115.00	205.00	172.00	66.00
Distance Extension Charge (per repeater)			95.00	N/C

There are no additional monthly charges for Caller ID, Caller ID - Deluxe, Call-by-Call Capability or Clear Channel Capability.

C. Subsequent Feature Additions and Changes

When the above features are ordered or modified after the initial installation of PRA, the nonrecurring feature addition and change charge reflected below is applied in addition to the normal charges reflected in this tariff:

	Charge
Feature Additions and Changes (per PRA access facility)	$50.00

Only one feature additions and changes charge will apply when multiple features are added or changed on a PRA access facility as part of the same service order.

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S100. OBSOLETE SERVICE OFFERINGS

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S100. OBSOLETE SERVICE OFFERINGS

S100.1 GENERAL

a. Service offerings listed herein are classified as obsolete according to the following types, and each obsolete offering is designated by one of these types:

Type A - Not offered for new installations on and after the specified obsoleted date; any available units used only for additions to or replacements of existing service at the same location.

Type B - Not offered for new installations on and after the specified obsoleted date at the rates and charges shown in the obsolete offering; the obsolete rates and charges apply only to those units in service on the specified date and continue to apply thereon until changed.

Type C - Unit no longer being offered; offered for new installations only as obtainable from existing stock.

Type D - Any other arrangement; the specific provisions in each case being stated at the beginning of the text for the obsolete service offering affected.

b. Obsolete services are furnished subject to all the rules and regulations of the tariff the same as would be applicable if the service offering were not obsolete. For convenience in use, a Tariff Reference is provided as an aid in referring the reader to a specific section of the Tariff having a bearing on the obsolete service offering.

S100. OBSOLETE SERVICE OFFERINGS

S100.2 Joint User - Type B - Obsoleted

S100.2.1 Application and Regulations

a. In general, business exchange service is furnished for the exclusive use of the business customer and his employees, agents, and representatives. A joint user is a person, firm, or corporation, whose use of a customer's business service is not contemplated under the terms outlined above, but who, subject to the consent of the customer and the regulations specified in this tariff, is privileged to use the customer's service. To facilitate this use of the service, each joint user is allowed one listing in the alphabetical section of the directory without charge. Nothing herein shall be construed as bestowing any contractual right upon the joint user. Joint user service is a condition of the agreement between the Company and the main customer, and the Company shall not, under any circumstances, assume any obligation to the joint user.

b. Joint user service is permitted in connection with the following:

(1) Business Individual Line Service.

(2) Private Branch Exchange Service.

c. An application for joint user service and for equipment or facilities furnished in connection therewith must be arranged for by the customer to the main service, who is responsible for the payment of all charges incurred thereunder. Stations, additional listings and miscellaneous equipment are furnished, with the consent of the customer, for use of the joint user, at regular rates.

S100. OBSOLETE SERVICE OFFERINGS

S100.2 Joint User - Type B - Obsoleted (continued)

S100.2.1 Application and Regulations (continued)

d. Except as provided for hotels, the joint user must be located on the customer's premises and in the same office or suite of offices as the customer. In connection with hotel branch exchange service, joint user service is available to anyone maintaining a business in the hotel and to any permanent guest or tenant maintaining a residence in the hotel, at the appropriate rate indicated below.

e. Charges for joint user service date from the day the Company's directory assistance records are posted and are payable monthly in advance. The minimum chargeable period for joint user service is the life of the directory issue in which the listing first appears, not to exceed one year from the EFFECTIVE date of the listing. In the event the joint user listing does not appear in the directory, the minimum chargeable period is for one month.

f. Charges for joint user service are automatically discontinued upon termination of the main service or may be discontinued upon request of the customer under the following conditions:

(1) if the joint user becomes a customer to business exchange service, or if a permanent guest or tenant maintaining a residence in a hotel subscribes to residence exchange service.

(2) in case of death of the join user.

S100. OBSOLETE SERVICE OFFERINGS

S100.2 Joint User - Type B - Obsoleted (continued)

S100.2.1 Application and Regulations (continued)

f. (continued)

(3) in the event the joint user moves from the premises at which the exchange service listed is furnished.

(4) in the event the minimum chargeable period for joint user service has elapsed.

g. A maximum of two joint users are permitted on each line in connection with business individual line service. Not more than one more joint user is permitted for each trunk furnished in connection with commercial PBX service.

S100.2.2 Rates

		Monthly Rate
a.	Joint user service	1/2 the individual line rate.

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S100. OBSOLETE SERVICE OFFERINGS

S100.3 VOLUME CONTROL EQUIPMENT - TYPE A

S100.3.1 Various types of equipment to amplify speech is furnished for use by customers where hearing or speech is impaired or to assist in overcoming high room noise conditions at the following monthly rates which are in addition to the regular monthly rate for the class of service furnished, plus any service connection, inside move or change charge application.

		Monthly Rate
a.	Volume Control Set for impaired speech or impaired hearing	$1.95
b.	Noise canceling device to cancel background noise (confidencer)	1.25

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S100. OBSOLETE SERVICE OFFERINGS

S100.4 DATAPATH SERVICE - TYPE B

S100.4.1 General

Datapath Service is discontinued as a new service offering EFFECTIVE January 23, 2006 and will no longer be provided for new installations, moves and changes. However, these Regulations, Rates and Charges are applicable to customers on record prior to January 23, 2006 until such time they remove the service. Changes and/or additions, requested by existing customers to their Datapath Service will not be allowed under this obsolete service offering.

a. Datapath Service is a central office based communications service for the transmission of digital signals, using only digital transmission facilities. Datapath Service provides asynchronous data access at speeds from 300 bps through 19.2 kbps and synchronous data access at speeds from 1200 bps through 64 kbps.

b. Datapath Service permits direct dialing between lines connected to the service and the direct dialing of outgoing calls. Incoming calls are received through direct dialing into the Datapath Service access lines.

c. Datapath Service is not provided for the transmission of voice communications. Use of the service is limited to the transmission of data through digital signals.

S100.4.2 Regulations

a. Datapath Service is provided subject to the availability of properly equipped digital central offices and facilities. The Company is under no obligation to provide Datapath Service at a distance from the central office that exceeds the technical limitations of the service. Customers who are served by central offices other than the one from which Datapath is offered may receive service through the Datapath Remote Access option. Rates apply as per Section 100.4.3 of this tariff.

b. The Company shall not be responsible if changes in any of its equipment, operations, or procedures utilized in the provision of Datapath Service render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance. In such instance and when known in advance, the Company will notify customers of such changes.

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S100. OBSOLETE SERVICE OFFERINGS

S100.4 DATAPATH SERVICE - TYPE B (Cont'd)

S100.4.2 Regulations (Cont'd)

c. Charges for Datapath Service do not include equipment or other facilities which may be required at the customer premise and which must be compatible with company facilities.

d. Service is available on a month-to-month basis. In addition 36 and 60 month contracts are available. Datapath Service is subject to all general regulations applicable to the provision of service by the Company as stated elsewhere in the tariff.

e. Datapath Service is offered on a tel-touch signaling basis only. Rates apply as per Section 13.2.2 of this tariff.

f. Suspension of service is not allowed.

g. Regulations for Allowance for Interruption apply only as specified elsewhere in this tariff.

h. When a data connection is inactive for thirty (30) minutes, the network will automatically disconnect the data call. Should uninterrupted service be required the customer can subscribe to the Uninterrupted Service Feature. Rates apply as per Section 100.4.3 of this tariff.

i. Features

Datapath Service includes the following features:

1) Automatic Line - Automatically dials a customer's pre-programmed telephone number.

2) Last number redial - allows a user to redial the last number called by use of an access code rather than by dialing the entire number.

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S100. OBSOLETE SERVICE OFFERINGS

S100.4 DATAPATH SERVICE - TYPE B (Cont'd)

S100.4.2 Regulations (Cont'd)

i. Features (Cont'd)

3) Memory Dialing - allows a user to dial up to eight (8) frequently dialed numbers through the use of an abbreviated access code.

4) Ring again - automatically redials a busy telephone number.

5) Hunting - directs incoming calls to an available hunt group number.

All of the above features may not be compatible with each other.

j. Modem Pooling may be required to provide access to the analog public switched network. Modem Pooling may be provided on either a dedicated or shared basis. Limitations on transmission speed may apply. Rates apply as per Section 29.2 of this tariff.

S100.4.3 Rates

a. Month-to-month rates

	Monthly Rate		
	Minimum	Maximum	Current
per line	19.00	30.00	25.00

b. 36 month rates

	Monthly Rate		
	Minimum	Maximum	Current
per line	19.00	30.00	24.00

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S100. OBSOLETE SERVICE OFFERINGS

S100.4 DATAPATH SERVICE - TYPE B (Cont'd)

S100.4.3 Rates (Cont'd)

c. 60 month rates

	Monthly Rate		
	Minimum	Maximum	Current
per line	19.00	30.00	23.00

d. Optional features

1) Uninterrupted Service Feature

A data connection is normally terminated after thirty (30) minutes of inactivity. A customer may subscribe to the Uninterrupted Service Feature to avoid this data connection termination. Service will not be disconnected due to any period of inactivity.

		Monthly Rate
a)	per line	10.00

2) Datapath Remote Access

A customer who is not within a Datapath serving office but who is within a Datapath Serving area may subscribe to Datapath through the Datapath Remote Access option. Datapath Remote Access is offered on a special assembly basis. This charge will be in addition to the charges that are found in this section.

e. Installation Charges

1) The appropriate business service connection charges apply as per Section 4 of this Tariff.

2) A data termination charge of $50.00 for the first line and $10.00 for each additional line applies in addition to the service connection charges.

3) If special or unusual line conditioning is required or unusual installations occur, additional time and material charges may apply.

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S100. OBSOLETE SERVICE OFFERINGS

S100.4 DATAPATH SERVICE - TYPE B (Cont'd)

S100.4.4 Term Payment Plan

a. The Term Payment Plan includes specific contract periods of 36 or 60 month in duration and is offered to all Datapath customers.

b. The monthly rate for Datapath service under the term payment plan for the periods of 36 or 60 months is not subject to Company initiated rate increases.

c. Datapath line additions under the term payment plan may be made at contracted rates for the duration of the contract period.

d. Upon expiration of the term payment plan, the customer must select a new contract period as offered in the current tariff or revert to current tariff rates for the month to month payment options.

e. Termination Liability

1) If service is terminated in whole or in part, except as otherwise provided herein, prior to the expiration of the agreed to term payment plan, the customer shall be required to pay a termination charge determined by the application of the following formula for Datapath lines:

Number of Disconnected Datapath Lines Below the Level Under Contract	X	Monthly Datapath Rates	X	Number of Months Remaining In the Contract Period

In the preceding calculation consideration will be given for the time value of money at a discount rate of ten (10) percent.

2) A customer who reduces Datapath lines under contract has the following options for the duration of the contract period.

(a) Continue to pay an amount equal to the monthly rate for the number of Datapath lines disconnected that are under contract, or

(b) Pay termination charges as covered in (1) preceding on the number of Datapath line(s) disconnected.

[1] *These services are only offered in provisioned central offices. Each service requires the customer to lease an analog line and to supply an approved audio source.*

[1] This service is only offered in provisioned central offices.