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THE PUBLIC SERVICE COMMISSIO
OF SOUTH CAROLINA
MAR 15 1988
EXECUTIVE DIRECTOR

EFFECTIVE: January 1, 1988

GENERAL CUSTOMER SERVICES TARIFF

FOR THE

STATE OF SOUTH CAROLINA

This tariff contains regulations and rates applicable for the furnishing of the Basic Local Exchange Service, Long Distance Message Telecommunications, Teletypewriter Exchange Service, Wide Area Telephone Service and for other general customers services, equipment and facilities associated with the above services offered by Bluffton Telephone and Appliance Company, Incorporated of Bluffton, South Carolina, hereinafter referred to as the Telephone Company, within this State. This tariff is on file with the Public Service Commission of South Carolina.

Intrastate Communication Services are furnished through facilities provided by the Company for the transmission of intelligence by electrical impulse, principally by means of wire, radios, or a combination thereof.

EXPLANATION OF SYMBOLS

When changes are made in any tariff page, a revised page will be issued canceling the tariff page affected; such changes will be identified through the use of the following symbols:

(C) Signifies a changed regulation.

(D) Signifies a discontinued rate, treatment resulting in increased rate.

(I) Signifies an increased rate or new treatment resulting in increased rate.

(N) Signifies a new rate, treatment or regulation.

(O) Signifies obsoleted rate, regulation, or text.

(R) Signifies a reduced rate or new treatment resulting in a reduced rate.

EXPLANATION OF SYMBOLS (Continued)

(S) Signifies reissued tariff matter unchanged in intent.

(T) Signifies a change in text but no change in rate, treatment or regulation.

The above symbols will apply except where additional symbols are identified at the bottom of an individual page.

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GENERAL CUSTOMER SERVICE TARIFF

BLUFFTON TELEPHONE AND APPLIANCE COMPANY, INC.
BLUFFTON, S.C.

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BLUFFTON TELEPHONE AND APPLIANCE CO., INC. PAGE 1
BLUFFTON, SOUTH CAROLINA

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S1. DEFINITION OF TERMS

ACCESSORIES
Accessories are devices which are mechanically attached to, or used with,, the facilities furnished by the Company and which are independent of and not electrically connected to the conductors in the communications path of the telecommunications systems.

AIRLINE MILEAGE
See "Mileage and Zone Charges."

APPLICANT
A person, firm, partnership, corporation, cooperative organization, governmental agency, etc., requesting service from the Company.

AUTHORIZED USER
A person, firm, or cooperation (other than the customer) on whose premise a telephone, PBX, or private line service or channel is located and who may communicate over such channels in accordance with the terms of the tariff.

BASE RATE
A schedule rate for any form of exchange service or equipment which does not include mileage charges.

BASE RATE AREA
A specific section of an exchange area within which primary classes of service are available without extra exchange line mileage or Zone Charges.

BASIC TERMINATION CHARGE
See "Termination Charge."

BUILDING
A building is a structure under one roof, or two or more structures connected by enclosed passageways which do not

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S1. DEFINITION OF TERMS

BUILDING (continued)
cross public thoroughfares other than alleys and are regularly used as corridors by persons and re suitable for the installation and maintenance of inside wiring. Pipes and conduits are not considered enclosed passageways.

BUSINESS SERVICE
Telephone Service furnished to customers where the actual or obvious use is principally or substantially of a business, professional or occupational nature.

CENTRAL OFFICE
A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnectiong customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

CENTRAL OFFICE DESIGNATION
See "Telephone Number."

CENTRAL OFFICE DISTRICT
The specific section or area served by single central office.

CERTIFICATE
Certificate of Public Convenience and Necessity issued by the Commission to telephone utilities.

CHANNEL
A channel is an electric path suitable for the transmission of telephonic communications.

CIRCUIT MEASUREMENT
See Route Measurement under "MILEAGE and ZONE CHARGES"

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S1. DEFINITION OF TERMS

CLASS OF SERVICE
The classes of customer telephone service are residence residences service, business service, and semi-public service.

COIN TELEPHONE
A telephone station, either public or semi-public equipped with a device for collecting money in payment or telephone messages.

COMMISSION
Public Service Commission of South Carolina.

COMMUNICATIONS SYSTEMS
Communications systems are channels or other facilities which are capable, when not connected to the telecommunications systems of two-way communications between customer-provided terminal equipment or Company stations.

COMPANY
Wherever used in this tariff, "Company" refers to General Telephone Company of the Southeast (South Carolina), and Pee Dee Telephone Company, Inc. unless the context clearly indicates otherwise.

COMPANY ATTENDED PUBLIC TELEPHONE
See "Public Telephone."

CONNECTING ARRANGEMENT
The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company, or of facilities of the Company with other facilities of the Company.

CONNECTING COMPANY
A Corporation, association, firm, or individual licensed and operating as a communications common carrier with whom the Company interchanges traffic.

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S1. DEFINITION OF TERMS

CONSTRUCTION CHARGE
A separate initial charge made for construction of pole lines, circuits, facilities, etc., in excess of that contemplated under the rates quoted in the exchange tariff.

CONTINUOUS PROPERTY
A continuous plot of ground occupied by the customer which is not separated by a public throughfare or space occupied by others.

CUSTOMER
A person, firm, partnership, corporation, cooperative organization, governmental agency, etc., receiving service from the Company.

DATA ACCESS ARRANGEMENT
A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, and arrangement to identify a central office line and protective facilities and procedures to determine compliance with criteria set forth in S15.2.1b of the tariff.

DIRECT ELECTRICAL CONNECTION
A physical connection of the electrical conductors in the communications path.

DIRECTORY LISTING
a. The publication in the Company's directory of information relative to a customer's telephone number, by which telephone users may ascertain the call number of a desired station.

(1) Caption Listing: The listing of a customer's name without address or telephone number followed by a series of indented listings covering branches of different departments of business.

(2) Foreign Exchange Listing: The listing of a

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S1. DEFINITION OF TERMS

DIRECTORY LISTING (Continued)

(2) Foreign Exchange Listing (Continued)

customer in the alphabetical list of an exchange other than that for the exchange from which the customer is served.

(3) Free Listing: A directory listing for which no specific charge is made.

(4) Indented Listing: A directory listing indented under another listing.

(5) Reference Listing: The listing of a generally accepted name of a firm or corporation followed by a reference to another listing.

EXCHANGE

A central office or group of central offices, together with the customer stations and lines connected thereto, forming a local communications systems furnishing means of telephonic intercommunication without toll charges between customers within a specified area, usually a single city, town, or village and its environs. When an exchange includes only one central office, it is termed a single office exchange, but when it includes more than one central office, the exchange is termed a multioffice exchange.

EXCHANGE AREA

The corporates limits of the municipality of the local community area in which adequate local exchange telephone service is, or is proposed to be furnished, together with such rural area contiguous thereto as are served, or as are proposed to be served with reasonably adequate local exchange service from the exchange in question.

EXCHANGE SERVICE

a. The general telephone service rendered in accordance

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S1. DEFINITION OF TERMS

EXCHANGE SERVICE (Continued)

a. (Continued)
with tariff provisions. Exchange Service is a general term describing as a whole the facilities provided for local intercommunication, together with the right to originate and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this tariff.

(1) Flat Rate Service: A classification of exchange service furnished a customer under tariff provisions, for which a stipulated charge is made, regardless of the amount of use.

(2) Foreign Central Office Service: A classification of exchange service furnished under tariff provisions by means of a circuit connecting a customer's main station or private branch exchange system with a central office other than that regularly serving customers within the area in which the station is located, but within the same exchange service area.

(3) Foreign Exchange Service: A classification of exchange service furnished under tariff provisions by means of a circuit connecting a customer's main station or private branch exchange system with a central office of an exchange other than that which regularly serves the exchange area in which the customer is located.

(4) Individual Line Service: A classification of exchange service furnished under tariff provisions which provide that only one main station shall be served by the circuit connecting such station with the central office.

(5) Message Rate Service: A classification of non-coin box exchange service furnished under tariff provisions, which is charged for on the basis of amount of use. (Hotel, Motel, and Hospital PBX service)

(6) Party Line Service: A classification of exchange service furnished under tariff provisions which provide that two or more main stations may be

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S1. DEFINITION OF TERMS

EXCHANGE SERVICE (Continued)

(6) (Continued)
served by the same central office circuit.

(7) Semi-Public Service: A classification of coin box exchange service furnished under tariff provisions for use at locations more or less public in character, but not, in the opinion of the Company generally accessible nor suitable for the installation of public telephones.

(8) Public Service: A classification of coin box service or attended service established under tariff provisions for use at locations chosen or accepted by the Company as suitable and necessary for furnishing service to the general public.

EXTENDED AREA SERVICE
A type of telephone service furnished under tariff provisions whereby customers of a given exchange may complete calls to and, where provided by the tariff, receive messages from one or more exchanges without the application of long distance message telecommunications charges.

EXTRA EXCHANGE LINE MILEAGE
See "Mileage and Zone Charges"

FACILITIES
All property, means and instrumentalities owned, leased, licensed, used, furnished , or supplied for, by or in connection with the rendition of telephone service.

FLAT RATE SERVICE
See "Exchange Service."

FOREIGN CENTRAL OFFICE
Any central office other than that which serves the area in which the customer is located.

FOREIGN CENTRAL OFFICE MILEAGE
See "Mileage and Zone Charges."

S1. DEFINITION OF TERMS

FOREIGN CENTRAL OFFICE SERVICE
See "Exchange Service."

FOREIGN EXCHANGE
Any other exchange but that in which the customer is located.

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FOREIGN EXCHANGE LISTING
See "Directory Listing."

FOREIGN EXCHANGE MILEAGE
See "Mileage and Zone Charges."

FOREIGN EXCHANGE SERVICE
See "Exchange Service."

GRADE OF SERVICE
A term used in describing exchange service with regard to the number of main telephones which may be connected to one central office line.

INDENTED LISTING
See "Directory Listing."

INITIAL CHARGE
See "Installation Charge."

INITIAL SERVICE PERIOD
The minimum period of time for which service, facilities and equipment are provided.

INSTALLATION CHARGE
A separate initial charge, made under certain conditions for the placing, connecting, or furnishing of telephone equipment for the establishment of service which may or may not be associated with other charges for the service or equipment furnished. An installation charge is not recurring charge, although the other charges, if any, with which it is associated ordinarily are recurring charges.

S1. DEFINITION OF TERMS

INTERCEPTING SERVICE
A service arrangement whereby a person calling a disconnected or discontinued telephone number is informed that, the called telephone number has been discontinued, or disconnected, or changed to another number, or that calls are received by another telephone.

INTERCOMMUNICATING SYSTEM
See "Private Branch Exchange."

INTEREXCHANGE CHANNEL
That portion of a channel which connects stations in two or more exchanges.

INTERIOR CENTREX STATION
See "Centrex Service."

JOINT USER SERVICE
A classification of exchange service furnished to a joint user, in connection with customer's exchange service. A joint user is a person, firm or corporation sharing the customer's exchange service in accordance with tariff provisions, but who would not otherwise be entitled to the use of the service.

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LISTING
"Directory Listing."

LOCAL CALLING AREA
See "Local Service Area."

LOCAL MESSAGE
See " Message."

LOCAL SERVICE
Telephone service furnished between customers' stations located within the same exchange area.

LOCAL SERVICE AREA
The area within which telephone service is furnished customers under a specific schedule of exchange rates and

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S1. DEFINITION OF TERMS

LOCAL SERVICE AREA (Continued)
without toll charges. A local service area may include one or more exchange areas.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

a. The furnishing of facilities for telecommunication between stations in different local service areas in accordance with the regulations and systems of charges specified in this tariff.

(1) Appointment Call
An arrangement made in advance with a particular party for the establishment of a person-to-person long distance message telephone connection at a specified time.

(2) Messenger Service
An arrangement whereby the Company, when possible and at the request of the calling party will arrange to notify the called party of a long distance call. The Company shall be reimbursed by the calling party for the amount expended for such messenger service, such charges being subject to prior authorization by the calling party to the extent that they can be determined in advance. Such charges for messenger service are in addition to the tariff charges for the message.

(3) Person-to-Person Call
A service whereby the person originating the call specified to the Company operator a particular person to be reached, a particular mobile station to be reached through a Miscellaneous Common Carrier attendant, or a particular station, department, or office to be reached through a PBX or Centrex attendant.

(4) Station-to-Station Call
A service whereby the person originating the call either dials the telephone number desired or

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S1. DEFINITION OF TERMS

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (Continued)

(4) Station-to-Station Call (Continued)
gives to the Company operator the telephone number of the desired station, Miscellaneous Common Carrier connecting circuit, Centrex, PBX, or PBX Station which is reached directly rather than through a PBX attendant, or gives only the name and address under which such number is listed, and does not specify a particular person to be reached, nor a particular mobile station to be reached through a Miscellaneous Common Carrier attendant, nor a particular station, department or office to be reached through a PBX or Centrex attendant.

MAINTENANCE OF SERVICE CHARGE
The charge made for keeping in repair telephone equipment or facilities under the provisions of Section S13. in this tariff.

MESSAGE

a. A communication between two stations. Messages may be classified as follows:
(1) Local Message - A communication between stations within the same local service area.
(2) Toll Message - A communication between stations in different local service areas for which a toll charge is made.

MESSAGE RATE SERVICE
See "Exchange Service."

MESSENGER SERVICE
See "Long Distance Message Telecommunications Service."

MILEAGE AND ZONE CHARGES
a. A charge applying for the use of part or all of a channel furnished by the Company.
(1) Airline Measurement: The shortest distance

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S1. DEFINITION OF TERMS

MILEAGE AND ZONE CHARGES (Continued)

between two points.

(2) Extra Exchange Line Mileage or Zone Charge: A charge applying in addition to the base rate for service when a customer's main station. PBX, or Centrex system is outside the base rate area but is located within the exchange area.

(3) Extension Line Mileage: The measurement applying on a extension line, for the use of which a circuit charge is made in accordance with tariff provisions.

(4) Foreign Central Office Mileage: The measurement applying to a line within the exchange connecting a customer's main station, PBX or Centrex system with a central office other than that from which he would normally be served, for the use of which a separate charge is made in addition to the base rate, plus zone charge if applicable.

(5) Foreign Exchange Mileage: The measurement applying to a line connecting a customer's main station, PBX or Centrex system with a central office of an exchange other than that from which the customer would normally be served, for the use of which a separate charge is made in addition to the base rate, plus zone charges if applicable.

(6) Route Measurement: The actual length of circuit between two points. Also referred to as "circuit measurement."

MISCELLANEOUS COMMON CARRIERS

Miscellaneous Common Carriers, as defined in Part 21 of the Federal Communications Commission Rules, are communications common carriers which are not engaged in the business of providing either a public land line message telephone service or public message telegraph service.

MINIMUM CONTRACT PERIOD

The minimum length of time for which as customer is obligated to pay for service, facilities and equipment,

MINIMUM CONTRACT PERIOD (Continued)
whether or not retained by the customer for such minimum length of time.

MOBILE TELEPHONE SERVICE
A communication service through a land radiotelephone base station.

NETWORK CONTROL SIGNALING
The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signal), address signaling (dialing), calling and called number identification, audible tone signals (Call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunication system.

NETWORK CONTROL SIGNALING UNIT
The terminal equipment equipment furnished, installed, and maintained by the Company for the provision of network control signaling.

NON-PUBLISHED TELEPHONE
An exchange service which has the listing omitted from both the telephone directory and directory assistance records at the customer's request.

PERSON
Any corporation, company, person, partnership, firm, association or any cooperative non-profit membership corporation or limited dividend or mutual association now or hereafter created.

PLANT
Property which is necessary to provide service to the public as set forth in the various fixed capital accounts of the Uniform System of Accounts for telephone companies.

PREMISES
a. The term "same premises" (except in connection with

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S1. DEFINITION OF TERMS

PREMISES (Continued)

inside moves) shall be interpreted to mean:

(1) The building or buildings, together with the surrounding land occupied as, or used in the conduct of, one establishment, business, residence, or a combination thereof, and not intersected by a public road.

(2) The portion of the building occupied by the customer, either in the conduct of his business or residence,m or a combination thereof, and not intersected by a public corridor or by space occupied by others.

(3) The continuous property operated as a single farm whether or not intersected by a public road.

b. In connection with inside moves, the term "same premises" is to be interpreted to mean the building or portion of a building occupied as a unit by the customer in the conduct of his business or as a residence, or a combination thereof, and not intersected by a public road, a corridor, or space occupied by others.

PRIVATE BRANCH EXCHANGE SERVICE (PBX Service)

Private Branch Exchange Trunk Line - A circuit connecting a private branch exchange system with a central office switchboard.

PRIVATE LINE SERVICE

As opposed to exchange service, this refers to channels and equipment furnished to a customer for direct communication between various points without access to the Company's exchange switching network.

PRIVATE RIGHT-OF-WAY

A facility route granted to the Company on or over private property.

PUBLIC TELEPHONE

a. An exchange station installed on the Company's

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S1. DEFINITION OF TERMS

PUBLIC TELEPHONE (Continued)

initiative, or at the Company's option, at a location chosen or accepted as suitable and necessary for furnishing service to the general public.

(1) Coin Public Telephone : A public telephone equipped with coin collecting device into which all payments for the use of the telephone are deposited prior to (prepayment) or at (postpayment) the time the operator establishes the desired connection.

(2) Company Attended Public Telephone: A public telephone operated by a Company employee as attendant.

RATE CENTERS

Points upon which the airline distances for the determination of message toll telephone rates are based. In general, each city, town, or locality is designated as a rate center except that certain small towns and localities are assigned adjacent rate centers with which they are closely associate for communication purposes or by community of interest.

REFERENCE LISTING

See "Directory Listing."

RESIDENCE SERVICE

Exchange service furnished to customers where the actual or obvious use is for domestic purposes.

RINGING

a. There are three methods of signaling stations on party or multi-party line circuits.

(1) Code Ringing: The method of signaling stations on a party or multi-party line circuit whereby the bells of all stations on the circuits are rung whenever one station is signaled, signals of the respective stations being distinguished by a code made up of various combinations of short and long

S1. DEFINITION OF TERMS

RINGING (Continued)

rings.

(2) Selective Ringing: The method of signaling stations on a party line circuit, which permits a particular station to be signaled without ringing the bells of the other stations on the circuit.

(3) Semi-Selective Ringing: The method of signaling stations on a party or multi-party line circuit, whereby the bells of only a portion of the stations on a circuits are rung when one of the stations is signaled, signals of the respective stations being distinguished by a code made up of various combinations of short and long rings.

ROTARY SERVICE

An arrangement whereby two or more lines furnish to a customer are assigned numbers in sequence and equipped so that calls to the first number are automatically completed to the first non-busy line in the sequence. Lines beyond the first line are referred to as "auxiliary lines."

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ROUTE MEASUREMENT

See "Mileage and Zone Charges."

SAME BUILDING

See "Building."

SAME PREMISES

See "Premises."

SECRETARIAL LINES

Extension Access lines or main Access lines of patrons of a telephone answering bureau which terminate in telephone answering facilities on the premises of the bureau so as to permit the bureau attendant to answer.

SELECTIVE RINGING

See "Ringing"

GENERAL CUSTOMER SERVICES TARIFF

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S1. DEFINITION OF TERMS

SEMI-PUBLIC TELEPHONE
See "Exchange Service."

SERVICE
The act or means of supplying communication to the public.

SERVICE CONNECTION CHARGE
The charge applying to the establishment of basic telephone service for a customer

SERVICE POINT
The term "Service Point" when used in connection with customer-provided communications channels denotes the point on the customer's premises where channels provided by or furnished to the customer are terminated in switching equipment used, at least in part, for communications with stations or customer-provided terminal equipment.

SUSPENSION OF SERVICE
An arrangement made at the request of the customer, or initiated by the Company for violation of tariff regulations by the customer, for temporarily discontinuing service without terminating the service agreement or removing the telephone equipment from the customer's premises.

SYSTEM
The coordinated facilities, including central office equipment, outside plant and customer instrumentalities, used to provide telephone service to the public.

TARIFF
The rates, charges, rules and regulations adapted and filed by the Company and approved by the Commission.

TELEPHONE COMPANY
A person, firm, partnership, cooperative organization, or cooperation engaged in the business of furnishing telephone service to the public under the jurisdiction of

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S1. DEFINITION OF TERMS

TELEPHONE COMPANY (Continued)
the Public Service Commission of South Carolina.

TELEPHONE NUMBER
A designation assigned to a telephone station or private exchange necessary for placing calls to the telephone station or private branch exchange and for identification in the assessment of message charges, etc.

TEMPORARY DISCONNECTION
An arrangement made at the request of the customer for temporarily discontinuing service without terminating the contract or removing the telephone equipment from the customer's premises.

TERMINATION CHARGE
A charge applied under certain conditions, when a contract for service is terminated by the customer before the expiration of the minimum contract period.

TIE LINE SERVICE
See "Private Branch Exchange Service."

TOLL LINE
For the purpose of distinguishing between certificates for exchange areas and toll lines, a toll line is a "line" as herein defined used in the transmission of communication between any two or more exchanges, as distinguished from inter-office trunks between individual central offices within a single exchange.

UTILITY
Any person as herein defined engaged in supplying telephone service to the public in South Carolina.

WIDE AREA TELEPHONE SERVICE (WATS)
The furnishing of facilities for telephone communication between wide area service access line and other exchange toll station telephones in the area prescribed in the tariff.

S1. DEFINITION OF TERMS

ZONE

See "Mileage and Zone Charges."

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BLUFFTON TELEPHONE AND APPLIANCE CO., INC.
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S2. GENERAL REGULATIONS

S2.1 Application

The regulations specified herein are applicable to all communication services offered in this tariff by Bluffton Telephone Company, hereinafter referred to as the Company. Additional regulations, where applicable, pertaining to specific service offerings accompany such offerings in various Sections of this Tariff.

S2.2 Limitations and Use of Service

S2.2.1 Use of Customer's Service

a. Telephone equipment and facilities are furnished for the use of the customer employees, agents or representatives of the customer or members of the customer's domestic establishment except in connection with semi-public telephone service and except as the use of the service may be extended, in addition to other service which may be separately ordered, to joint users, patrons of hospitals or of hotels, members of clubs, students living in quarters furnished by schools, colleges or universities, to persons temporarily subleasing a customer's residential premises, or to tenants living in a customer's residential premises, or to tenants living in retirement complexes.

b. Except as otherwise provided in this tariff, service furnished by the Company is intended only for communications in which the customer has a direct interest and shall not be used for any purpose for which payment or other compensation shall be received by him from any other person, firm or corporation for use, or in the collection, transmission or delivery of any communication for others. This prohibition shall not apply to a customer who is engaged as a communications common carrier for message telegraph communications.

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S2. GENERAL REGULATIONS

S2.2 Limitations and Use of Service (Continued)

S2.2.1 Use of Customer's Service (Continued)

c. In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavoidableness of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions, and limitations herein specified.

S2.2.2 Establishment of Identify

a. The calling party shall establish his identity in the course of any communication as often as may be necessary.

b. The calling party shall be solely responsible for establishing the identity of the person or station with whom connection is made at the called location.

S2.2.3 Unauthorized Attachments or Connections

a. No equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company, whether physically, by induction or otherwise, except as provided in this tariff. In case such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same; or to suspend the service during the continuance of said

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S2. GENERAL REGULATIONS

S2.2 Limitations and Use of Service (Continued)

S2.2.3 Unauthorized Attachments of Connections (Continued)

a. (Continued)
attachments of connection or to terminate the service.

b. Where a maintenance or repair visit is made to the customer's premises and the difficulty or trouble report results from the use of unauthorized attachments or connections, the "Maintenance of Service Charge" as specified in this Tariff shall be applied.

S2.2.4 Miscellaneous Devices Provided by the Customer

a. The provisions of S2.2.3 preceding shall not be construed or applied to bar a customer from using devices which serve his convenience in his use of the facilities of the Company in the service for which they are furnished under this tariff, provided any such device so used would not endanger the safety of Company employee's of the public; damage, require change in or alteration of, or involved direct electrical connection to, the equipment or other facilities of the Company employees or the public damage, require change in or alteration of, or involve direct electrical connection to, the equipment or other facilities of the Company employees or the public damage, require change in or alteration of, or involve direct electrical connection to, the equipment or other facilities of the Company; or interfere with the proper functioning of such equipment or facilities: or impair the operation of the telephone system or the teletypewriter

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S2. GENERAL REGULATIONS

S2.2 Limitations and Use of Service (Continued)

S2.2.4 Miscellaneous Devices Provided by the Customer (Continued)

a. (Continued)
system or otherwise injure the public in its use of the Company's services.

b. Devices provided by the customer to obtain quietness or privacy may be used in conjunction with the telephone instrument furnished to the customer by the Company, provided any such device does not involve direct electrical connection to the equipment of the company or any change in or alteration of such equipment, or interfere with its proper functioning, or damage it in any way.

c. Except as otherwise provided in this tariff,nothing herein shall be construed to permit the use of a recording device or of a device to interconnect any line or channel of the Company with any other communication line or channel of the Company or of any other person.

S2.2.5 Broadcast of Recordings of Telephone Conversations
The provisions of S2.2.3 preceding shall not apply to the broadcasting of a recording of a telephone conversation during the period of recording provided that, in the interest of protecting the privacy of telephone service, the recording is made in accordance with the regulations governing connection with customer provided voice recording equipment as specified in this tariff.

S2.2.6 Recorded Public Announcements
a. Use of Company facilities or service in connection with automatic answering service, automative answering and recording service, recorder-coupler service or miscellaneous

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S2.2.6 Recorded Public Announcements (Continued)

a. (Continued)

devices for recorded public announcements are subject to the following conditions:

(1) For purpose of identification, customers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided, unless the address of the organization or individual named in the announcement is shown in the currently distributed telephone directory.

(2) Private telephone numbers will not be furnished for use with recorded public announcements.

(3) Failure to comply with the provisions of this tariff shall be caused for termination of service.

S2.2.7 Limited Communication

The Company reserves the right to limit the length of communication when necessary because of a shortage of facilities caused by emergency conditions.

S2.2.8 Transmitting Messages

The Company does not transmit messages but offers the use of its facilities for communications between customers. If because of transmission difficulties, the operator, in order to accommodate the customer, repeats messages, she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Company because of any errors made by the operator or misunderstand-

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S2. GENERAL REGULATIONS

S2.2.8 (Continued)

ings that may arise between customers because of the errors.

S2.2.9 Unlawful Use of Service

The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will be discontinued if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law. The Company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of law.

S2.2.10 Cancellation of Service for Cause

a. The Company may without notice either suspend service or termination the customer's contract without suspension of service or following a suspension of service, disconnect the services and remove any of its equipment form the customer's premises upon:

(1) Abandonment of the service.
(2) Failure of a customer to make suitable deposit as required by this tariff.
(3) Impersonation of another with fraudulent intent.
(4) Listening in on party line conversations.
(5) Non-payment of any sum due for exchange, long distance or other services.
(6) Use of service in such a way as to impair or interfere with the service of other customers: such improper use includes, but is not limited to, the use of telephone service by a customer or with his permission in connection with a plan or contrivance to secure a large volume of telephone calls, to

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S2. GENERAL REGULATIONS

S2.2 Limitations and Use of Service (Continued)

S2.2.10 Cancellation of Service for Cause (Continued)

(6) (Continued)
be directed to such customer at or about the same time which may result in preventing, obstructing, or delaying the telephone service of others.

(7) Use of service or facilities for all call or calls anonymous in a manner reasonable to be expected to frighten, abuse, torment, or harass another.

(8) Any other violation of the Company's regulations.

b. The Company reserves the right to cancel any contract for service with and to discontinue service to any person who uses or permits the use of obscene, profane or grossly abusive language over or by means of the Company's facilities, and who, after reasonable notice fails, neglects or refuses to cease and refrain from such practice or prevent the same, and to remove its property from the premises of such person.

S2.3 Establishment and Furnishing of Service

S2.3.1 Availability of Facilities

a. The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the provision of such service.

b. The rates and charges quoted in this tariff provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs.

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S2. GENERAL REGULATIONS

S2.3. Establishment and Furnishing of Service (Continued)

S2.3.1 Availability of Facilities (Continued)

c. When excessive costs are involved for the construction of facilities, charges for such construction will be determined in accordance with the regulations as set forth in Section S5. "Charges Applicable Under Special Conditions," except as otherwise specified.

S2.3.2 Party Line Service

Applications for party line service are accepted by the Company with the understanding that each customer will so use the service as not to interfere with an equitable proportionate use of the service by the other customer or customers on the same line. The Company reserves the right to cancel any party line service upon thirty days' notice, whenever in the judgment of the Company, the use of the customer holding such contract is such, from large use or other causes, as to interfere with the reasonable use of others connected with the same line.

S2.3.3 Application for Service

a. Any applicant for service may be required to sign an application form requesting the Company to furnish the service in accordance with rates, charges, rules and regulations from time to time in force and effect.

b. The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Company may

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S2. GENERAL REGULATIONS

S2.3 Establishment and Furnishing of Service (Continued)

S2.3.3 Application for Service (Continued)

b. (Continued)

also refuse to furnish service to any applicant desiring to establish service for former customers of the company who are indebted for previous service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness.

c. If telephone service is established and it is subsequently determined that either condition in b. above exists, the Company may suspend or disconnect such service until satisfactory arrangements have been made for the payment of the prior indebtedness.

d. When an application for service and facilities or requests for additions, rearrangements, relocations or modifications of service and equipment are canceled in whole or in part prior to completion of the work involved, the applicant is required to reimburse the Company for all expense incurred in handling the request before notice of cancellation is received. Such charge, however, is not to exceed all charges which would apply if the work involved in complying with the request had been completed. Any costs due to a rearrangement of equipment caused by suspension of a portion of a service will be borne by the customer.

e. When equipment has been ordered for the specific needs of a customer and the installation thereof is unduly delayed by or at the request of the customer, applicable charges

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S2. GENERAL REGULATIONS

S2.3. Establishment and Furnishing of Service (Continued)

S2.3.3 Application for Service (Continued)

e. (Continued)
as specified in Section S5.3 apply for such equipment for the period of the delay.

f. When a customer requests a change in location of all or a part of the facilities covered by his application for service or request for addition, rearrangements or modifications of his existing service and equipment prior to completion of the work involved, he is required to pay the difference between the total costs and expenses incurred by the Company in completing the work involved and that which would have been incurred had the final location of the facilities been specified initially.

S2.3.4 Application of Rates for Business and Residence Service

a. Although in general business rates apply at business locations and residence rates apply at residence locations, the determination as to whether customer service should be classified as business or residence is based on the character of use to be made of the service.

b. Business rates apply whenever the use of the service is primarily or substantially of a business, professional, institutional or otherwise occupational nature where the listing required is such as to indicate business use.

Business rate apply for:
(1) Offices, store, factories, mines and all other places of a strictly business nature.
(2) Boarding houses, except as modified under

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S2. GENERAL REGULATIONS

S2.3 Establishment and Furnishing of Service (Continued)

b.(Continued)

S2.3.4.c.(2): offices of hotels and apartment houses, colleges quarters occupied by clubs and fraternal societies, except as modified under S2.3.4.c (5); private schools,hospitals, nursing homes, libraries and other institutions and churches.

Note: For the purpose of this tariff, a boarding house is defined as a house or apartment where rooms are rented of boarders taken or both. Such houses or apartments may obtain service at residence rates when in the judgment of the Company they are not conducted primarily or business purposes and are listed as residences.

(3) Residence locations, where the place of residence is adjacent to a place of business and is connected thereto and it is not evident that the service located in the residence is to be employed primarily for domestic use.

(4) Residence locations, where an extension station or extension bell is located in any place where business rates would apply under the provisions of this tariff.

(5) Service terminating solely on the secretarial facilities of a secretarial answering firm will carry business rates.

(6) Any location where a business designation is provided or when any title indicating a trade or profession is listed, except as modified under S2.3.4.c(3).

(7) All other locations where the customer's primary use of the service is for business purposes.

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S2. GENERAL REGULATIONS

S2.3 Establishment and Furnishing of Service (Continued)

c. Residence rates apply when the use of the service is of domestic nature and provided that service is not used substantially for occupational purposes. Residence rates apply for:

(1) Private residences on service not employing business listings.

(2) Private apartments in hotels, clubs and boarding houses where service is confined to the domestic use of the customer and business listings are not employed.

(3) The place of residence of a clergymen, physician, registered or practical nurse, dentist, veterinary surgeon or other medical practitioner or Christian Science practitioner, provided the service is not installed in that portion of the customer's residence which is used as an office, but is located in the customer's domestics establishment, and provided no business designation is employed. Titles such as "Dr.," "Rev.," "Judge," and "Professor" are not considered business designations.

(4) Private stable or garage when strictly a part of the customer's domestic establishment.

(5) College fraternity houses where members of the fraternity lodge within the house.

(6) Secretarial line terminations of residence main service terminating as extension lines on the premises of telephone answering bureau.

(7) Churches, and for public and parochial schools.

d. Changes from business telephone number may be continued for the residence service only if all the

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S2. GENERAL REGULATIONS

S2.3 Establishment and Furnishing of Service (Continued)

S.2.3.4 Application of Rates for Business and Residence Service (Continued)

facts indicate that the service is no longer to be used substantially for business purposes.

e. Changes from residence to business service may usually be made without change in telephone number, if the customer so desires. Service connection charges, which apply for such changes, are quoted in Section 4 of this tariff.

S2.3.5 Transfer of Service between Customers

a. Service previously furnished one customer may be assumed by a new customer upon due notice of cancellation, or in case of abandonment, provided there is no lapse in the rendition of service. Such transfers are subject to service connection charge regulations and may be arranged for in either of two ways:

(1) If the customer, fully understanding the regulations governing the service and status of the account, willingly assumes all obligations thereunder, future bills are then rendered to him without an adjustment to or from any particular date, with the Company arranging for the requested change in billing and directory listing.

(2) If the new customer does not wish to assume payment of the old accounts new service application is taken and an adjustment in billing is made to and from the date the transfer is effective.

b. Under either method of transfer the reassignment

S2. GENERAL REGULATIONS

S2.3 Establishment and Furnishing of Service (Continued)

b. (Continued)

of the old telephone number to the service of the new party is arranged for only after the former customer has given his consent to its use, and then only when, in the judgment of the Company, there exists no relationship, business or otherwise, between the old and new customers , an when in the judgment of the Company a change in the telephone number is not required.

c. When a relationship does exist, business or otherwise, between the old and new customer, the reassignment of the old telephone number will not be permitted unless all charges due under the current account have been paid, and then only when in the judgment of the company a change in the telephone number is not required.

d. The charges applicable for transfers of service as indicated above are the same as the service connection charges as specified in Section S4. of this Tariff.

S2.3.6 Initial Service Periods

a. Unless otherwise specified, the initial service period for all services offered in this tariff is one month commencing with the date of installation of the service.

b. For services furnished with initial service periods exceeding one month, the applicable initial service period is the number of months indicated in parenthesis following the basic termination charge listed in that section of this tariff containing the service offered.

c. The initial service period relates to each

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S2. GENERAL REGULATIONS

S2.3.6 Initial Service Periods (Continued)

c. (Continued)

applicable unit of service, either on the initial or subsequent installations.

S2.3.7 Floor Space, Electric Power and Operating at the Customer's Premises

a. The customer is responsible for the provision and maintenance, at his expense, of all suitable space and floor arrangements, including but not limited to adequate lighting, proper relative humidity and temperature control, required on his premises for communication facilities provided by the Company. Any power outlets and commercial power required for the operation of such facilities shall be provided by, and at the expense of, the customer.

b. Except as may be specified elsewhere in this tariff, all operating required for the use of communications facilities provided by the Company at the customer's premises will be performed at the expense of the customer, and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.

S2.3.8 Provision and Ownership of Equipment and Facilities

a. Equipment and facilities furnished by the company on the premises of a customer or authorized user of the service are the property of the Company and are provided upon the condition that such equipment and facilities, except as expressly provided in this tariff, must be installed, relocated and maintained by the company and that the Company's employees and agents may enter said premises at any reasonable hour to make collections from coin boxes, to install, inspect or repair any part of the Company's equipment and

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S2.3.8 Provision and Ownership of Equipment and Facilities (Continued)

a. (Continued)

facilities on the customer's premises, or upon termination or cancellation of the service, to remove such equipment and facilities.

b. Customers may not disconnect or remove of permit others to disconnect or remove any apparatus installed by the Company, except upon the written consent of the Company.

c. Equipment and facilities furnished by the Company shall upon termination of service from any cause whatsoever, be returned to it in good condition, reasonable wear and tear thereof accepted.

S2.3.9 Provision and Ownership of Directories

Telephone directories distributed from time to time by the Company, remain the property of the Company and shall not be mutilated and shall be surrendered upon request. No binder, holder, insert or auxiliary cover or attachment to the directories owned by the Company, except that this prohibition shall not apply to a customer provided binder, holder, insert or auxiliary cover which is not so attached as to impede reference to essential service information or otherwise interferes with service.

S2.3.10 Provision and Ownership of Telephone Numbers

Telephone numbers are the property of the Company and are assigned to the service furnished the customer. The customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company, and no right to the continuance of

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BLUFFTON, S.C.

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S2. GENERAL REGULATIONS

S2.3.10 Provision and Ownership of Telephone Numbers (Continued)

service through any particular central office. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the customer, whenever the Company deems it necessary to so in the conduct of its business.

S2.3.11 Maintenance and Repairs

All ordinary expense of maintenance and repairs, unless otherwise specified in this tariff, is borne by the Company. In case of damage, loss, theft or destruction of any of the Company's property due to the negligence or willful act of the customer or other persons authorized to use the service, and not due to the negligence or willful act of the customer or other persons authorized to use the service, and not due to ordinary wear and tear or causes beyond the control of the customer, the customer shall be required to pay the expense incurred by the Company in connection with the replacement of the property damaged, lost, stolen or destroyed, or the expense incurred in restoring it to its original condition.

S2.3.12 Company Facilities at Hazardous or Inaccessible Locations

Where service is to be established at a location that would involve undue hazards, or where accessibility is impracticable to employees of the Company, the customer may be required to install and maintain the Company's equipment and facilities in a manner satisfactory to the Company, any remuneration to be based on the conditions involved.

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S2. GENERAL REGULATIONS

S2.3.13 Work Performed Outside Regular Working Hours

The rates and charges specified in this tariff contemplate that work in connection with furnishing or rearranging service be performed during regular working hours. Whenever a customer requests that work necessarily required in the furnishing or rearranging of his service be performed outside the Company's regular working hours or that once begun be interrupted, so that the Company incurs costs that would not otherwise have been incurred, the customer may be required to pay, in addition to the other rates and charges specified in this tariff, the amount of additional costs incurred by the Company as a result of the customer's special requirements.

S2.3.14 Termination of Service

a. Termination of Service by the Company

(1) Violation of any of the regulations contained in this tariff on the part of the customer may be regarded as sufficient cause for termination of the customer's service.

(2) When the service is terminated on the initiative of the Company because of violation of its regulations by the customer, the regulations stipulated below for termination of service at the customer's request apply.

(3) The Company may refuse to furnish or continue to furnish service hereunder, if such service would be used or is used for a purpose other than for which it is provided or when its use interferes with or impairs, or would interfere with or impair, any other service rendered to the public by the Company.

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S2. GENERAL REGULATIONS

S2.3.14 Termination of Service (Continued)

b. Termination of Service at the Customer's Request

Service may be terminated at any time upon reasonable notice from the customer to the Company. Upon such termination the customer shall be responsible for the payment of all charges due. This includes all charges due for the period service has been rendered plus any unexpired portion of an initial service period or applicable termination charges, or both.

S2.3.15 Ringer Limitations

a. Except as provided herein, one ringer is provided for each station and such ringer is located at the station. If additional ringers are desired, or if the ringer is not located at the station, such ringers will be provided as specified for in Section S14 of this tariff.

b. The number of ringers directly connected to the line (including that furnished with the main station) is limited to four per main station in the case of individual and two- party lines.

c. Ordinarily in connection with individual line, party line, and Centrex station line service, a ringer is permanently connected to the line.

S2.4 Payment Arrangement and Credit Allowance

S2.4.1 Advance Payment

a. An applicant for service or facilities may be required to pay in advance of installation an amount not to exceed applicable service connection, installation or other non-recurring charges plus charges for one month of service.

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S2. GENERAL REGULATIONS

S2.4 Payment Arrangement and Credit Allowance (Continued)

S2.4.1 (Continued)

b. The amount of any advance payment collected is credited to the subscriber's account after service is established.

c. In addition to the advance payment specified in the preceding paragraph, an applicant for telephone service (the furnishing of which involves an unusual installation expense) may, if it is deemed necessary by the Company in safeguarding its interests, be required to make an advance payment of such proportion of the estimated cost as is to be borne by the applicant in addition to such service connection charges as are applicable.

d. The amount of any advance payment collected because of unusual installation expense is credited to the applicant's account as applying against the construction or installation charge. If the amount of such advance payment collected is in excess of the proportion of such costs to be borne by the applicant, the amount of excess is either returned to the customer or credited to his account.

S2.4.2 Deposits

a. The Company may, in order to safeguard its interest, require an applicant for or customer to its services to make a suitable deposit to be held by the Company as a guarantee of the payment of charges. Any such deposit may be held during the continuance of the service as security for the payment of any and all amounts accruing for the service.

S2. GENERAL REGULATIONS

S2.4 Payment Arrangement and Credit Allowance (Continued)

S2.4.2 Deposits (Continued) (C)

b. Interest shall be paid by the Company upon such deposits at the rate of 8% per year, payable annually for the time such deposits were held by the Company and the customer was served by the Company, unless period is less than six months. Such interest shall be calculated to December 1 of each year, and the payment shall be made by credit to customer's account on the January billing.

c. The maximum amount of the deposit which may be required may equal an estimated two (2) months (60 days) bill for a new customer or an average two (2) months (60 days) bill based on actual 12 months experience or portion of the year if on a seasonal basis. This deposit may be subject to annual review based on the experience of the customer for that year. Special offerings may be exempt as determined by the Commission.

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d. The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation or constitutes a waiver or modification of the regular practices of the Company providing for the discontinuance of service for nonpayment of any sums due the Company.

S2.4.3 Payment for Service

a. The customer is responsible for payment of all charges in conjunction with the services furnished him including collect long distance messages which have been accepted at the customer's telephone and long distance messages originating at the customer's station.

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S2. GENERAL REGULATIONS

S2.4 Payment Arrangements and Credit Allowances (Continued)

S2.4.3 Payment for Service (Continued)

b. The customer shall pay on a monthly basis in advance or shall pay on demand all charges for services and equipment, and shall pay on demand all charges for long distance service. Special billing arrangements may be established of service provided to certain Governmental agencies.

c. Bills are due upon receipt and are payable at the Company's Business Office or at any agency duly authorized to receive such payments.

d. Failure to receive a bill does not relieve the customer of the responsibility for payment in accordance with the provisions set forth herein.

e. Should service be suspended for non-payment of charges, it will be restored only as provided under "Restoration Charge" in Section S4 of this tariff.

f. When the service has been disconnected for non-payment, the service agreement is considered to have been terminated. Re-establishment of service may be made only upon the execution of a new service agreement which is subject to the provisions of this tariff.

g. In its discretion, the Company may restore or re-establish service which has been suspended or disconnected for non-payment of charges, prior to payment of all charges due. Such restoration or re-establishment shall not be construed as a waiver of any rights to suspend or disconnect service for non-payment of any such or other charges due and unpaid of for the violation of the provisions of this tariff; nor

S2. GENERAL REGULATION

S2.4. Payment Arrangements and Credit Allowances (Continued)

S2.4.3 Payment for Service (Continued)

g. (Continued)

shall the failure to suspend or disconnect service for non-payment of any past due account or accounts operate as a waiver or estoppel to suspend or disconnect service for non-payment of such account or of any other past due account.

h. A maximum of one and one-half (1 & 1/2%) percent may be added to any unpaid balance brought forward from the previous billing date to cover the cost of collection and carrying accounts in arrears. This method of late-payment charge will made in lieu of any other penalty whether occurring from gross and net billing, or otherwise.

S2.4.4 Allowance for Interruptions

When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the customer or the failure of the facilities provided by the customer, a pro rata adjustment of the fixed monthly charges involved will be allowed, upon request of the customer, for the service and facilities rendered useless and inoperative by reason of the interruption during the time said interruption continues in excess of twenty-four hours from the time it is reported to or detected by the Company, except as otherwise specified in this tariff. For the purpose of administering this regulation, every month is considered to have thirty days.

GENERAL REGULATIONS

S2.4 Payment Arrangements and Credit Allowances (Continued)

S2.4.5 Provision for Certain Local Taxes and Fees **(C)**

A. When any municipality, other political subdivision, local agency of government, or South Carolina Public Service Commission, imposes upon and collects from Bluffton Telephone Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee or regulatory fees, such taxes and fees shall, insofar as practicable, be billed pro rata to the Bluffton Telephone Company customer receiving service within the territorial limits of such municipality, other political subdivision, local agency of government, or public utility commission. **(N)**

B. Bluffton Telephone Company may adjust its rates and charges or impose additional rates and charges on its customers in order to recover amounts it is required by governmental or quasi - government authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund, the Primary Interexchange Carrier Charge, and compensation to payphone service providers for use of their payphones to access Bluffton Telephone Company's services. **(N)**

S2.5 Liability of the Company

S2.5.1 Service Irregularities

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or failure or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in

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S2. GENERAL REGULATIONS

S2.5 Liability of the Company

S2.5.1 Service Irregulations (Continued)

facilities occurs.

S2.5.2 Use of Facilities of Other Connecting Carriers

When suitable arrangements can be made, facilities of other connecting carriers may be used in conjunction with this Company's facilities in establishing connections to points not reached by this Company's facilities. Neither this Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

S2.5.3 Indemnifying Agreement

The Company shall be indemnified and saved harmless by the customer against claims for liable, slander, or the infringement of copyright arising directly or indirectly from the facilities or the use thereof; against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Company, apparatus and systems of the customer: and against all other claims arising out of any act of omission of the customer in connection with the facilities provided by the Company.

S2.5.4 Errors in Telephone Directories

a. The Company, except as provided herein assumes no liability for damages claimed on account of errors or omission from its directories and, in accepting listings as prescribed by applicants or customers, will not assume responsibility for the result of their publication in the directory.

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S2. GENERAL REGULATION

S2.5. Liability of the Company

S2.5.5 Period for the Presentation of Claims

The Company shall not be liable for damages or statuatory penalties in any case where a claim is not presented in writing within sixty days after the alleged delinquency occurs.

S2.5.6 Equipment in Explosive Atmosphere

a. The Company does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The customer shall indemnify and hold the Company harmless from any and all loss, Claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said equipment so provided.

b. The Company may require each customer to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.

c. The customer shall furnish, install and maintain sealed conduit with explosive-proof fittings between this equipment and points outside the hazardous area where connection may be made with regular facilities of the Company. The customer may be required to install and maintain this equipment within the hazardous area if in the

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S2. GENERAL REGULATION

S2.5 Liability of the Company (Continued)

S2.5.6 Equipment in Explosive Atmoshpere (Continued)

opinion of the Company, injury or damage to Company employees or property might result from installation or maintenance by the Company.

S2.5.7 The Company is not liable for any defacement of damage to the premises of a customer resulting from the furnishing of service or the attachment of the instruments, apparatus and associated wiring furnished by the Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of employees of the Company.

S2.6 Installation and Maintenance of Inside Wire

Customer installation of inside wire must be in compliance with standards and specifications of the Company.

S2.7 Special Promotions

The Company may offer special promotions of new or existing services or products for limited periods. These promotions will be offered on a completely non-discriminatory basis with each subscriber in the classification of service and area for which the promotion is offered having an equal opportunity for participation, subject to the availability of products, services and facilities.

S3. BASIC LOCAL EXCHANGE SERVICE

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.1 General (N)

a. Local exchange service rates in this tariff are identified with the Bluffton Telephone Co., Inc. of Bluffton, South Carolina.

b. Base Rate Area is as follows:

The Base Rate Area of the Bluffton Exchange is Bluffton and Sun City Hilton Head.

c. Extended Area Service (EAS)

Extended Area Service (EAS) expands local calling areas to include all of the following exchanges in addition to the Base Rate Areas identified in S3.1.b preceding:

Beaufort, SC
Hardeeville, SC
Hilton Head Island, SC
Laurel Bay, SC
Pooler, GA
Ridgeland, SC
Savannah, GA
St. Helena, SC
Tybee Island, GA

EAS is implemented pursuant to South Carolina Public Service Commission Order No. 2007-346.

d. The rates for service and equipment not specifically shown in this section are presented in other sections of this tariff. (N)

(M)

(M)

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.2 Monthly Exchange Rates (T) (M)

A. Monthly exchange rates as authorized by the Public Service Commission of South Carolina are shown below:

S3.2.1 Flat Rate Service (Touch Tone Rates are included in below Rates) (T)

	Monthly Rates	
Business		
Single Line	$28.70	
EAS	4.50	(N)
	$33.20	(N)
Key Trunks	$28.70	
EAS	4.50	(N)
	$33.20	(N)
PBX Trunks	$28.70	
EAS	4.50	(N)
	$33.20	(N)
Paystation	$28.70	
EAS	4.50	(N)
	$33.20	(N)
Residence		
Single Line	$14.35	
EAS	2.25	(N)
	$16.60	(N)
Church- One Party	$14.35	
EAS	2.25	(N)
	$16.60	(N) (M)

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S3. BASIC LOCAL EXCHANGE SERVICE

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.2 Joint User Service (Continued)

S3.2.1 Application and Regulations (Continued)

available to anyone maintaining a business in the hotel and to any permanent guest or tenant maintaining a residence in the hotel, at the appropriate rate indicated below.

e. Charges for joint user service date from the day the Company's directory assistance records are posted and are payable monthly in advance. The minimum chargeable period for joint user service is the life of the directory issue in which the listing first appears, not exceed one year from the effective date of the listing. In the event the joint user listing does not appear in the directory, the minimum chargeable period is for one month.

S3.3 Employee Telephone Service

S3.3.1 General

a. Upon approval, Employee Telephone Service is furnished at the rates below to full-time employees of this Company.

b. Service provided in accordance with a. above will be furnished only at one location and only when the telephone is located in the employee's residence. Such service will be furnished only at locations where the station is restricted to the use of the employee and members of his immediate family or other employees residing in the same household.

S3.3.2 Rates

a. All full-time active employees of this Company will be furnished local telephone service at 100

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.3 Employee Telephone Services (Continued)

S3.3.2 Rates (Continued)

a. (Continued)
percent (100%) of the regular monthly rates and nonrecurring service charges.

b. Employee Telephone Service as provided in a. above, will not be applicable to:

(1) Long distance message telecommunications service

(2) Foreign exchange service.

(3) Temporary suspension of service

(4) An employee who has his telephone number non-published

S3.4 Exchange Area Map

1. See Certificated Area Map

S3.5 Verification and Emergency Interrupt Service

S3.5.1 General

Access to Verification ad Emergency Interrupt Service is furnished where and to the extent that facilities permit. The customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

A. Verification

1. The Company furnished access to Verification Service for the purpose of aiding subscribers with legitimate call

S3. BASIC LOCAL EXCHANGE SERVICE

S3.5 Verification and Emergency Interrupt Service (Continued)

S3.5.1 General (Continued)

A. Verification (Continued)
completion problems. Upon request the operator will verify and provide the line status condition of a local subscriber line.

2. A subscriber originated request for verification of a local number other than emergency agency number is a chargeable verification request if an operator determines that the line is in use. No charge applies if the line is out of order.

B. Emergency Interrupt Service

1. The Company furnishes access to Emergency Interrupt Service when a subscriber who has originated a verification request to a line which has been found in a busy talking state informs the operator than an urgent or emergency situation exists and request that the operator have the busy line cleared.

2. A subscriber originated request for Emergency Interrupt to a local number other than an emergency agency number is a chargeable Emergency interrupt request.

S3.5.2 Application of Rates and Charges

A. No charge will apply if the requesting customer identifies that the call is to or from an official public emergency agency. An official emergency agency is defined as a government agency which is operated by the Federal, State or Local Government, and has the capability and

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.5 Verification and Emergency Interrupt Service (Continued)

S3.5.2 Application of Rates and Charges (Continued)

A. (Continued)

legal authority to provide prompt and direct aid to the public in emergency situations. Such agencies include the local police, fire department, etc.

B. Charges may not be billed on a collect basis or on a third number basis to the number being verified or interrupted.

1.	Verification Request	Non-Recurring Chg.
	(a) Each Request	Concurrence with S. Bell's Tariff
2.	Emergency Interrupt Request	
	(b) Each Request	Concurrence with S. Bell's Tariff

Note 1: A charge for verification request also applies.

S3.6 Directory Assistance Service

S3.6.1 General

The Telephone Company furnishes Directory Assistance Service whereby customers may obtain assistance in determining telephone numbers.

The rates and allowances set forth below will apply for all subscribers requesting Directory Assistance Services for assistance in determining the telephone number of any customer located in the Telephone Company's local exchange area; including Hargray Telephone Company's local exchange areas. (T)

S3. BASIC LOCAL EXCHANGE SERVICE

S3.6 Directory Assistance Service (Continued)

S3.6.2 Application of Charges and Allowances

a. The charges specified in S3.6.3 following will be applicable to all exchange subscribers, except:

(1) Hospital and Nursing Home Patients (T)

(2) Customers who are visually, mentally, or physically unable to use a telephone directory. (T)

S3.6.3 Rates and Charges

A. A charge is applicable for each call to Directory Assistance. (C)

(1) Directory Assistance

		Rate	
(A)	Each Call	$1.25	(I)

(D)
|
(D)

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.6 Directory Assistance Service (Continued) (N)

S3.6.4 Local Directory Assistance Call Completion Service

Description of Service

a. Local Directory Assistance Call Completion (DACC) is an optional service provided to the users of Local Directory Assistance (DA) Service. When dialing (411), Local DA customers may choose to have the telephone number they are requesting dialed by the DA Operator System.

b. The service is available to Business and Residence customers except as limited in S3.6.7 following.

c. Individual message detail is not included as a part of this service.

d. The service is available only where billing and terminal capability exists.

S3.6.5 General Regulations

The service is not subject to concessions.

S3.6.6 Use of the Service

The service is furnished subject to all applicable regulations in Section 2 of this tariff.

S3.6.7 Limitations of Service

The service is not available for the following classes of service call categories:

a. Non-Bluffton Telephone Exchange Carrier customers

b. Any Special Line Class Codes

c. Alternately Billed Call, e.g., Collect, Calling Card or Billed to Third Number (N)

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.6 Directory Assistance Service (Continued)

d. Any PBX type customers who require real-time notification of charges

e. Calls from tandems where the end user cannot be identified

f. Calls from the Company and COCOT Coin Stations

(D)
(D)

S3.6.8 Application of Charges and Exemptions

The charges specified in S3.6.9 following will be applicable to all subscribers.

S3.6.9 Rates and Charges

Directory Assistance Call Completion Charge

	Rate
Charge per Completed Call	$0.30

S3.6.10 Directory Assistance/Directory Assistance Call Completion Service

Description of Service

a. Directory Assistance/Directory Assistance Call Completion (DA/DACC) provides the subscribing customer a Company local exchange subscriber telephone number and local call completion to the number provided, if requested.

b. DA/DACC is for use by Mobile Service Providers (MSP) only, except as limited in Section S3.6.12 following.

c. DA/DACC is provisioned via a dedicated application specific interconnect trunk connecting the MSP's Mobile Telephone Switching Office (MTSO) and the Company location where DA/DACC is provided.

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.6 Directory Assistance Service (Continued)

d. DA/DACC is available only where billing and network capability exists.

e. Individual message detail is not included as a part of this service.

S3.6.11 General Regulations

The service is furnished subject to all applicable regulations in Section 2 of this Tariff.

S3.6.12 Limitations of Service

The Service is not available for the following classes of service call categories:

a. Alternately Billed Calls: e.g., Collect, Calling Card or Billed to Third Number (D)

(D)

S3.6.13 Rates and Charges

DA/DACC Charge

	Rate
Per local exchange subscriber telephone number requested	$0.45

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S3 – BASIC LOCAL EXCHANGE SERVICE

S3.7 Optional Extended Area Service (D)

S3.7.1 General (D)

a. (D)

b. (D)

c. (D)

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S3 – BASIC LOCAL EXCHANGE SERVICE

S3.7 Optional Extended Area Service (Continued) (D)

S3.7.2 Rates (D)

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S3.7 Interconnection of Local Exchange Services for Cellular Mobile Carriers (CMC) (N)

3.7.1 General

The local exchange services described herein and their rates pertain to exchange access services of CMC's. These services are commonly known as Type 1 and Type 2 interconnection.

3.7.2 Rates and Charges (N)

A. This Company concurs with the rates and regulations governing Interconnection of Local Exchange Services for Cellular Mobile Carriers (CMC) as filed by Southern Bell Telephone and Telegraph Company (South Carolina) in its' General Exchange Tariff Section A3. Any amendments thereto are hereby adopted and made a part of this tariff, with the provision that this Company reserves the right to cancel this concurrance after compliance with requirements as to tariff filings as may be necessary upon such cancellation.

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.9 Reserved for Future Use (T)

(D)

(D)

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S3. BASIC LOCAL EXCHANGE SERVICE

(D)

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BLUFFTON TELEPHONE COMPANY, INC.
BLUFFTON, S.C.
ISSUED: November 21, 2007
EFFECTIVE: January 1, 2008

S3. BASIC LOCAL EXCHANGE SERVICE

(D)

(D)

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S3. BASIC LOCAL EXCHANGE SERVICE

(N)

S3.10 Lifeline Program

S3.10.1 General

A. The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service for qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket No. 97-157, which adopts the Federal-State Joint Board's recommendation in CC Docket No. 96-45, which complies with the Telecommunications Act of 1996. Specific terms and conditions are as prescribed by the South Carolina Public Service Commission and are as set forth in this tariff.

B. Lifeline is supported by the federal universal service support mechanism.

C. Federal baseline support of eight dollars and twenty-five cents ($8.25) is available for each Lifeline service and is passed through to the subscriber. An additional three dollars and fifty cents ($3.50) credit is provided by the Company. Supplemental federal support of one dollar and seventy-five cents ($1.75), matching one half of the Company contribution, will also be passed along to the Lifeline subscriber. The total Lifeline credit available to an eligible customer in South Carolina is thirteen dollars and fifty cents ($13.50). The amount of credit will not exceed the charge for local service, which includes the access line, the Subscriber Line Charge and local usage.

S3.10.2 Regulations

A. General

1. Customers eligible under the Lifeline program are also eligible for connection assistance under the Link-Up program.

2. One low income credit is available per household and is applicable to the primary residential connection only. The named subscriber must be a current recipient of any of the low income assistance programs identified in Section S3.10.2.B. following.

(N)

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S3. BASIC LOCAL EXCHANGE SERVICE

(N)

S3.10 Lifeline Program

S3.10.2 Regulations (Cont'd)

A. General (Cont'd)

3. A Lifeline customer may subscribe to any local service offering available to other residential customers. Since the Lifeline credit is applicable to the primary residential connection only, it may not be applied to multiple lines in a package for local service.

4. Toll blocking, if elected, will be provided at no charge to the Lifeline subscriber.

5. No deposit will be required of a Lifeline customer who subscribes to toll blocking. If a Lifeline customer removes toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.

6. Neither the Federal Universal Service Charge nor the South Carolina Intrastate Universal Service Surcharge will be billed to Lifeline customers.

7. A Lifeline subscriber's local service will not be disconnected for non-payment of regulated toll charges. Local service may be denied for non-payment of local calls in accordance with Section 2. Access to toll service may be denied for non-payment of regulated tolls. A Lifeline subscriber's request for reconnection of local service will not be denied if the service was previously denied for non-payment of toll charges.

8. At no time shall a customer's Lifeline rate go below zero.

9. Bundles, Foreign Exchange and Temporary Suspension of Service are not available to Lifeline customers. Lifeline customers may select comparable residential services instead of bundled service packages.

(N)

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S3. BASIC LOCAL EXCHANGE SERVICE

(N)

S3.10 Lifeline Program

S3.10.2 Regulations (Cont'd)

B. Eligibility

1. To be eligible for a Lifeline credit, a customer must be a current recipient of any one of the following low income assistance programs.

   a. Temporary Assistance to Needy Families (TANF), previously known as AFDC.
   b. Food Stamps
   c. Medicaid

2. All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

C. Certification

1. Proof of eligibility in any of the qualifying low income assistance programs should be provided to the Company within 30 days of application for service. The Lifeline credit will not be established until proof of eligibility has been received by the Company. When eligibility documentation is provided, the Lifeline credit will be provided on a going forward basis.

2. The Company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under State and Federal laws. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.

3. When a customer is determined to be ineligible as a result of an audit, the Company will contact the customer. If the customer cannot provide eligibility documentation within 60 calendar days, the Lifeline credit will be discontinued.

(N)

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S3. BASIC LOCAL EXCHANGE SERVICE

(N)

S3.10 Lifeline Program

S3.10.3 Rates and Charges

A. General

1. Lifeline is provided as a monthly credit on the eligible residential subscriber's access line bill for local service.

2. Service Charges in Section 4 are applicable for installing or changing Lifeline service.

3. Link-Up connection assistance in Section 4 may be available for installing or relocating Lifeline service.

4. The Service Change Charge in Section 4 is not applicable when existing service is converted intact to Lifeline.

B. The total Lifeline credit consists of one federal credit plus one (1) Company credit

1. Federal credit

		Monthly Credit
a.	Temporary Assistance to Needy Families	$10.00
b.	Food Stamps	$10.00
c.	Medicaid	$10.00

2. Company credit

a.	All programs, one per Lifeline service	$ 3.50	(N)

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GENERAL CUSTOMER SERVICE TARIFF

BLUFFTON TELEPHONE AND APPLIANCE CO., INC.
BLUFFTON, S.C.
EFFECTIVE: September 1, 1989

1st Revised Page 1
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S4. SERVICE CHARGES

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EXECUTIVE DIRECTOR

EFFECTIVE: January 1, 1988

S4. SERVICE CHARGE

S4.1 Definitions

a. Service Charges of a nonrecurring nature are as follows:

(1) Service connection charge - a nonrecurring charge applying to the establishment of basic telephone service for a customer and subsequent discontinuance of each service.

(2) Installation charge - a nonrecurring charge applying to the provision of certain items of equipment or facilities as distinguished from the service connection charge applicable for establishment of basic telephone service. The installation charge is normally associated with optional service features and may sometimes be called an "initial" charge.

(3) Termination charge - a charge applying when a customer discontinues an item of service or equipment prior to the expiration of the initial service period designated for such item.

(4) Restoration charge - a charge applying to restore service following a suspension of such service for non-payment of charges.

S4.2 Service Connection Charge

S4.2.1 Application of Charge

a. Except as provided hereinafter, the following services are subject to service connection charges:

(1) All classes of access service
(2) Centrex stations
(3) PBX trunks
(4) Tie lines
(5) Toll terminals

b. Where the service desired necessitates the use of more than one item of service subject

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S4. SERVICE CHARGE

S4.2 Service Connection Charge (Continued)

S4.2.1 Application of Charge (Continued)

b.(Continued)

to a service connection charge, the total charge is the sum of the separate service connection charges for each item of service furnished except as hereinafter provided.

c. Service connection charges do not apply in connection with changes in a customer's service when the service connection charge applicable to the service desired by the customer does not exceed the service connection charge applicable to his existing service. In case the service connection charge applicable to the service desired by the customer does exceed the service connection charge applicable to his existing service the customer pays the excess amount.

d. Service connection charges do not apply when service re-established at a location which has been destroyed by fire or made untenantable by fire or in connection with the establishing of service at a new location occupied by the customer on account of the old location being untenantable for reasons beyond the control of the customer. If service is established at a new location and customer later moves back to the old location, the service connection charge is made in connection with the reestablishment of service at the old location.

e. Service connection charges may be required to be paid at the time of application for service.

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S4. SERVICE CHARGE

S4.2 Service Connection Charges (Continued)

S4.2.1 Application of Charges (Continued)

f. Service connection charges on employee's service will be made at the same percentage applicable to local telephone service as specified in Section S3 of this tariff.

S4.2.2 Schedule of Charges

a. Service Order Charge

(a) Per service Order	Residence	Business
(1) For connecting new or additional Central Office Lines	$12.00	$15.00
(2) For moving or changing existing service	$ 4.00	$5.00

b. Central Office Line Connection Charge

(a) Per Central Office Line	$13.00	$16.00

c. Premises Visit Charge

(a) Per customer request	$8.50	$8.50

S4.3 Installation Charges

Installation charges where applicable are identified and presented throughout this tariff as part of the offering of individual of service features.

S4.4 Change Charges

4.4.1 Change Charges

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S4. SERVICE CHARGES

S4.4 Change Charges (Continued)

4.4.1 Change Charges (Continued)

(1) Changes in telephone number:

Business.....$15.00
Residence.....$12.00

(2) For rearrangement of drop wire and/or protector, a charge equal to the service connection charges applicable to the access line or PBX trunk served by the drop wire and/or protector being rearranged.

S4.4.2 Change Charges do not apply to:

(a) Changes in telephone numbers made when in the judgment of the Company such changes are necessary for continuation of satisfactory service.

(b) Change in class or grade of service for the same customer.

S4.5 Termination Charge

a. A termination charge is determined by applying to the Basic Termination Charge the percentage which the unexpired portion of the Initial Service Period bears to the full Initial Service Period.

(1) The Basic Termination Charge and the Initial Service Period are indicated in the Section of this tariff covering the service items to which they apply. The initial Service Period is shown in parenthesis following the amount of the Basic Termination Charge.

b. When a customer discontinues one or more units of a group of the same item, the equipment latest

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S4. SERVICE CHARGES

S4.5 Termination Charge (Continued)

b. (Continued)

installed shall be considered as the equipment first discontinued.

c. When a customer cancels an order for service carrying a Basic Termination Charge prior to the establishment of that service, a termination charge applies equal to the cost incurred by the Company in engineering, ordering and providing the equipment and disposing of it, less credits obtained through disposal; the termination charge in this event will not exceed the Basic Termination Charge.

S4.6 Restoration Charge

a. In the event service is suspended for non-payment of charge, such service will be restored upon payment of charges due, or at the discretion of the Company a substantial portion thereof, and is in addition to the following restoration charge:

	During Business Hour	After Business Hour
(1) Business	$15.00	$20.00
(2) Residence	$12.00	$17.00

S4.7 Maintenance of Service Charge

See Section S13

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S4. SERVICE CHARGES

S4.8 LINK-UP SOUTH CAROLINA

S4.8.1 General (N)

A. Link-Up South Carolina is offered in all exchanges (N) to provide subsidized assistance to qualifying applicants. It is intended to preserve and promote subscribership among low income households by providing a credit to and a deferred schedule for payment of the installation and connection charges applicable to the provisioning of residence service.

B. The Company's rule for the Link-up South Carolina (N) Carolina program are as provided in Commission Order No. 87-1343. Docket No. 87-625-C.

S4.8.2 Regulations (N)

A. Persons wishing to qualify for the credit must meet (N) state certification criteria for eligibility. This credit is available only to residence customers, and will be applied to non-recurring charges for the establishment of service for a single telephone line per household at the principal place of residence.

B. The subscriber must not be a dependent for federal (N) federal income tax purposes, unless the subscriber is more than 60 years of age.

C. The subscriber must meet the requirements of a (N) state established income test.

S4.8.3 Rates and Charges (N)

1. Federal Credit 1 (N)

	Nonrecurring Charge
(a) Each	$-

Note 1: Credit is 50% of the total of Service Order Order Charge plus Access Line Connection Charge or a $30.00 re-duction (whichever is less).

GENERAL CUSTOMER SERVICES TARIFF

BLUFFTON TELEPHONE AND APPLIANCE CO., INC.
BLUFFTON, S.C.

EFFECTIVE : January 1, 1988

S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.1 Construction Charges

S5.1.1 General

a. Special Charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connection charges and monthly rates, when, because of the occasional nature of the service or an unusual investment or expense, the revenue does not reasonably compensate the Company, as for example:

(1) The facilities are provided on a temporary basis.

(2) Conditions require the provision of special equipment or unusual methods of plant construction, installation, or maintenance.

(3) The customer's location requires the use of costly right-of-way.

b. Title to all construction, provided wholly or partly at a customer's expense, is vested in the Company.

c. The word "cost," when used in this Section, means the implant cost consisting of labor, engineering, materials, supervision, and other overhead expenses associated with the construction. Estimated cost will be used: however, where the customer requests, actual cost will be used where practicable.

d. When attachments are made to poles of other companies in lieu of providing new pole line construction for which construction charges would be applicable under the provisions of this Section, the attachment rental charges to the Company or such

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.1 Construction Charges (continued)

S5.1.1 General (continued)

d. (continued)

attachments may be assessed to the applicants (s) in whole or in part as the particular circumstance may warrant.

e. Except as otherwise provided herein, the regulations in this tariff contemplate that the type of construction required to provide the quantity and class of service involved will be determined by the Company. The applicant may be required to pay the additional costs involved where a different type of construction than that proposed by the Company is desired.

f. When an applicant is so located that it is necessary to use private right-of way to furnish service and the Company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the costs incurred in securing, clearing, and retaining such right-of-way.

g. Construction charges will not apply to the customer's station installation which includes the aerial drop which extends from the last pole to the building in which the telephone is located.

h. No construction charge is applicable for the provision of construction on public highways or other easements within the base rate area, or beyond the base rate area when such construction is to be used in serving customers with the grade and class of telephone service normally offered in a given area.

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S5. CHARGE APPLICABLE UNDER SPECIAL CONDITIONS

S5.1 Construction Charges (Continued)

S5.1.2 Construction on Private Property

a. Pole Line Construction

(1) No construction charge is made for the provision of new pole line construction on private property, either within or without the base rate area, when such pole line is to be used in serving customers in general. Ownership and maintenance of such poles on private property is vested in the Company.

(2) Except as provided in (1) foregoing and (3) following, poles on private property will be furnished by the Company at a charge to the customer(s) equal to the cost of each such pole; however, the Company will furnish as many as two poles without charge per customers(s) provided that the poles thus furnished are used to carry central office circuits. Ownership and maintenance of such poles is vested in the Company.

(a) In lieu of the arrangements specified above, the customer may, at his own expense, provide all poles on private property necessary to serve him. Ownership and maintenance of such poles on private property is vested in the customer.

(3) Where for the purpose of furnishing extension lines, it is necessary to lay underground conduit, to trench,

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.1 Construction Charges (Continued)

S5.1.2 Construction on Private Property (Continued)

a. Pole Line Construction (Continued)

or to set poles on the customer's premises, the customer is required to provide and install such underground conduit, to dig and backfill trenches, and to provide and erect such poles or the Company will perform the work at the customer's expense. Where the work is performed by the customer, it must be in accordance with the specifications of the Company. In such situations, conduit, trenching, poles or other supporting structure required for central office circuits will be furnished by or at the expense of the customer. Thus, ownership and maintenance of all supporting structure on private property is vested in the customer.

(4) Where poles are provided inside the base rate area under the provisions described in (1) or (2) preceding, the Company will furnish and maintain the necessary circuits. In case poles are provided on private property outside the base rate area, the necessary circuits will be furnished and maintained to bear all or part of the construction cost of the circuits where the revenue is not expected to be sufficient to insure, within a reasonable time, an adequate return on

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.1 Construction Charges (Continued)

S5.1.2 Construction on Private Property (Continued)

the necessary investment. Where poles or other supporting structure are provided under (3) preceding the Company will furnish and maintain the necessary circuits.

b. Buried Construction

Where buried construction is furnished instead of pole line construction, at the expressed desire of the applicant, the principles applicable in a. above are followed and an allowance of 300 feet of buried construction will be made in lieu of specified pole allowance.

S5.1.3 Underground Service Entrances

a. General

(1) Underground service entrances may be provided at the customer's request as special construction in connection with

either existing or new services in lieu of the usual aerial drop wire.

(2) Buried service entrance facilities will be furnished without a construction charge where buried service wire or buried cable would normally be provided by the Company for service entrance.

b. Conditions

(1) Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition, the customer shall pay the cost of the underground

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.1 Construction Charges (Continued)

S5.1.3 Underground Service Entrances (Continued)

b. Conditions (continued)

cable - including the cost of installing - less the estimated cost to the Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Company.

(2) The duct or ducts required in the underground conduit by the Company to furnish service shall be reserved for its exclusive use.

(3) Where armored cable is laid in a trench, the trench shall be constructed and backfilled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable - including the cost of installing - less the estimated cost to the Company of installing such aerial drop as would be (or is) required to furnish the same service.

(4) Cable or wire installed in conduit will be maintained and placed at the expense of the Company where the conduit has been inspected in place by the Company and approved, but repairs or replacements of cable or wire in conduit not so inspected and approved, or repairs or replacements of cable or wire in conduit or trench made necessary by damages caused by the customer or his representative will be made only at the customer's expense.

S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.1 Construction Charges (Continued)

S5.1.3 Underground Service Entrances (Continued)

b. Conditions (Continued)

(5) Where facilities are changed from aerial to underground, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.

S5.1.4 Special Types of Construction

When a special type of construction other than those covered preceding is desired by a customer or where the individual requirements of a particular situation make the construction unusually expensive, the customer is required to bear the excess cost of such construction. Any special maintenance expense cost of such construction. Any special maintenance expense that may from time to time occur will be borne by the customer.

S5.1.5 Rearrangement of Existing Plant

When the Company is requested to move or change existing plant for which no specific charge is quoted in this Tariff, the person at whose request such move or change is made may be required to bear the costs incurred.

S5.1.6 Construction Required for Temporary Service

When construction is required for temporary service and there is no immediate prospect of reusing the plant provided, the customer may be required to bear all or a portion of the cost

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.1 Construction Charges (Continued)

S5.1.6 Construction Required for Temporary Service

of such construction, plus the estimated cost of removal of the plant minus net salvage.

S5.2 Charges for Unusual Installations

S5.2.1 Special Types of Installation

When a special type of installation is desired by a customer or where the individual requirements of a particular situation make the installation unusually expensive, the customer is required to bear the excess cost of such installation.

S5.2.2 Temporary Installation

When an installation is required for temporary service and there is not immediate prospect of reusing the plant provided, the customer may be required to bear all or a portion of the cost of such installation, over and above all other regular charges for service and equipment.

S5.3 Special Service Arrangement

a. Where practicable, special equipment and arrangement, not otherwise provided for in this tariff, are furnished if they are in accord with authorized service offerings and if they are to be used in connection with and not detrimental to any of the services furnished by the Company. Charges for such special service arrangements will be based on the estimated costs of furnishing them, such costs to consist of the following items to the extent they are applicable.

(1) Cost of maintenance.

(2) Cost of operations.

S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.3 Special Service Arrangement (Continued)

a. (Continued)

(3) Depreciation on the estimated cost installed of the facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.

(4) Administration and taxes on the basis of reasonable average charges for these items.

(5) Any other specific items of expense associated with the particular situation.

(6) A reasonable amount, computed on the estimated cost of the facilities provided, for return and contingencies.

b. Estimated cost installed as mentioned in (3) and (6) above includes cost of equipment and materials specifically provided or used plus the estimated cost of installing, including engineering, labor, supervision, transportation, right-of-way, and any other investment items.

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BLUFFTON TELEPHONE COMPANY, INC.
BLUFFTON, S.C.

SECTION S6
2nd Revised Index Page
Cancels 1st Revised Index Page

Effective: March 31, 2003

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OF SOUTH CAROLINA

MAY 20 2003

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EXECUTIVE DIRECTOR

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James H. Gill
EXECUTIVE DIRECTOR

BLUFFTON TELEPHONE AND APPLIANCE CO., INC.
BLUFFTON, S.C.

EFFECTIVE: January 1, 1988

S6. DIRECTORY LISTINGS

S6.1 Regulations Applicable to Directory Listings

a. The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory and the directory assistance records. Listings are indented solely for the purpose of identifying customer's telephone numbers and as an aid to the use of the telephone service.

b. The listing of customers either without charge or at the rate specified herein for additional listings in the alphabetical section of the directory does not contemplate special prominence of arrangement. In accepting listings as requested by customers or prospective customers accepting listings as requested by customers or prospective customers the Company will not be a party to controversies between customers as a results of the publication of such listings in its directories.

c. Listings must conform to the Company's specifications with respect to its directories. The Company reserved the right to reject listings when in its judgment such listings would tend to delay or impede the use of the service.

d. The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when in it judgment the clearness of the listing and the identification of the customer is not impaired thereby.

e. Except as hereinafter provided only one listings is furnished without charge for each main service, joint user service, PBX system or Centrex system; where a number of main services are provided on a rotary basis they considered as one service. If additional listings are required to properly identify the customer, such additional listings may be provided without charge to the extent that the number of listings allowed does not exceed the number of main station lines or PBX trunks

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S6. DIRECTORY LISTINGS

S6.1 Regulations Applicable to Directory Listings (Continued)

e. (Continued)

associated with that service. Directory listings showing the appropriate Centrex station number may be furnished indented under the main listing or additional listings at the charge for additional listings. Such listings may be specific departments, locations or titles of key personnel.

f. Additional listings on rotary numbers usually bear the call number of the first line of the rotary group but, at the customer's request, they may bear any one of the rotary numbers.

g. When applicable and where available street numbers, followed by the names of streets, will be used in identifying the location of the customer except when in the judgment of the Company names of buildings, apartment houses or communities serve as a better means of identification: The use of floor, room or suite numbers of buildings or apartment houses, or other such designations is not permitted.

h. Listings are not provided in connection with public telephone service except when the listing will facilitate the operations of the Company. No additional listings are permitted. Listings in connection with semi public telephone service are furnished under the same rates and regulations as other business service.

i. When in the judgment of the Company the use of reference or other listings in excess of the number of listings permitted without extra charges as previously outlined, are needed for better identification of the customer or governmental offices to facilitate the Company's operations, such listings may be provided without charge.

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BLUFFTON, S.C.

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S6. DIRECTORY LISTINGS

S6.2 Business Listings

a. General, business listings consist of name, a designation descriptive of the customer's business if not self-explanatory, the address at which service is rendered, and the business telephone number. The primary listing is ordinarily the name of the individual, firm or corporation which contracts for the service or the name under which a business is regularly conducted, but may be that of a second party designated by the customer. Additional listings may be furnished in the names of partners or members of the firm, if the customer or joint user is partnership of firm; the names of officers of the corporation where the customer or joint user is a corporation, and for any business establishment, the names of associates or employees of the customer or joint user. Business firms or corporations which the customer or joint user owns or controls or is duly authorized to and actually does represent. Listings other than those indicated above are furnished subject to the rates and regulations specified for "Joint User Service."

b. All listings of a customer's services which are located on the same premises must bear the same address, except in the case of outside stations of PBX or Centrex systems when the address may be shown as the premise where the outside station is located.

S6.2.1 Business Designations

a. The designation in a business listing consists of a word or phrase, abbreviated where necessary, that describes the general nature of the customer's business. Designations will not be used where the name under which the customer is doing business is sufficient to indicate the nature of the business. The listing of an

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S6. DIRECTORY LISTINGS

S6.2 Business Listings (Continued)

S6.2.1 Business Designations (Continued)

individual, together with his title and the name of the business with which he is associated or represents, in lieu of a designation of the general nature of the business, is not permitted. Likewise, the listing of the name of a firm or corporation, followed by the name or name and title of an individual connected therewith, in lieu of a business designation is not permitted.

b. Listings of clergymen, physicians, surgeons, dentists, veterinary surgeons, professors, government officials, etc., may for purposes of identification include abbreviated designations of titles. Also the title "Mrs." or "Miss" is permitted. Degrees are permitted when they serve as a means of better identification; however, titles and designations will be omitted when a degree is used which conveys adequate information.

S6.2.2 Trade Names

A trade name create by adding a term such as Company, Agency, Shop, Works, etc., to the name of a commodity or service will not be accepted as a listing unless the customer shows satisfactory evidence that he is authorized to do business under the trade name. The Company reserves the right to reject listings which appear to be designed primarily to give publicity to the commodity or service, which in its judgment are otherwise objectionable or unnecessary for identification purposes.

S6.3 Residence Listings

Residence listings consist of a name, the address of

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S6. DIRECTORY LISTINGS

S6.3 Residence Listings (Continued)

the premises at which service is rendered, and the telephone number. The primary listing is ordinarily the name of the individual who contracts for the service but the listing may be in the name of a second party so designated by the customer. Additional listings may be furnished in the name of relatives, including those by marriage, domestic employees of the customers, or other persons residing in the customer's home who are recognized as a part of the customer's domestic establishment.

S6.3.1 Special Residence Designations

Listings of clergymen, physicians, surgeons, dentists, veterinary surgeons, professors, government officials, etc. may, for the purposes of identification, include abbreviated,designations of titles. Also, the title "Mrs." or "Miss" is permitted.

S6.4 Non-Published Telephone Numbers

Some customers request their telephone numbers be omitted from the directory and the Company's directory assistance records. Such requests may be fulfilled through the assignment of a non-published telephone number subject to the rates and regulation outlined below.

Incoming calls to non-published telephone numbers will be completed by the Company only when the calling Party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the customer's request to furnish a non-published telephone number does not create any relationship or obligation, direct or indirect, to any person other than the customer.

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S6. DIRECTORY LISTINGS

S6.4 Non-Published Telephone Numbers (Continued)

In absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-published telephone number in the directory or disclosing said number to any person shall attach to the Company. Where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-published telephone number. The customer indemnifies and saves the Company harmless against and and all claims for damages caused or claimed to have been caused directly or indirectly, by the publication of a non-published telephone number or the disclosing of said number to any person.

S6.4.1 Rate application

A monthly rate of $1.00 applies for each non-published telephone number except when provided for the following services:

a. Enterprise Service (Special Reversed Charge Toll Service)

b. Foreign exchange service where the customer is also furnished local exchange service.

c. Additional service furnished to the same customer who has other service listed in the directory at the same address.

d. To a customer living in a hotel, hospital, retirement complex, apartment house, boarding house, or club if the customer is listed under the telephone number of the PBX, Centrex or semipublic service furnished to such establishments.

e. Service which is installed for temporary

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S6. DIRECTORY LISTINGS

S6.4 Non-Published Telephone Numbers (Continued)

e. (Continued)
period.

f. To additional service furnished to the same customer who has service listed in the Telephone Directory at a different address provided:

(1) the listed service is in the same local exchange and

(2) arrangements have been made that calls to the listed number will be answered at all times.

g. To Inward Wide Area Telephone Service.

S6.5 Additional Listing Charges

S6.5.1 General

a. Additional (paid) directory listings are accepted for a minimum chargeable period of the life of the directory issue in which the listing first appears, not to exceed one year from the effective date of the listing. In case the additional listing does not appear in the directory, the minimum chargeable period is for one month. Listing charges date from the day the directory assistance records are posted. Directory assistance records are posted at the time the application for the listing is made, or at any time up to and including the closing date of the directory, as desired by the customer. The customer to the service assumes responsibility for all charges for additional listings associated with his service.

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S6. DIRECTORY LISTINGS

S6.5 Additional Listing Charges (Continued)

S6.5.1 General (Continued)

b. Listing charges are automatically discontinued upon termination of the main service with which associated and additional listing charges may be discontinued upon request after the expiration of the minimum chargeable period. Charges for additional listing of those other than customer may be discontinued upon request of the customer in case the listed party becomes a customer to exchange service similar in classification to that under which such party already is listed i.e., business or residence , or in case of the death of the listed party, or if such party moves from the premises at which the exchange service listed is furnished.

S6.5.2 Rates — Monthly Rate

a. Additional Name Listings----------$.50

b. Additional Line Matter----------$.50

S6.6 Miscellaneous Listings

S6.6.1 Reference Listings

Reference listings may be furnished to customers who change their names, absorb other businesses or subdivide their business and have authority to continue the use of the old name, and in other cases when in the judgment of the Company they are considered necessary and are not intended for advertising purposes. Such listings are furnished at the regular rate for additional listings.

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S6. DIRECTORY LISTINGS

S6.6 Miscellaneous Listings (Continued)

S6.6.2 Foreign Listings

Listings in the alphabetical section of the directory of an exchange other than that from which the customer is served are furnished at the regular rate for additional listings.

S6.6.3 Indented Listings

Indented listings are employed where a customer has more than one listing for service under the same name at one or more locations. An indented listing may be either a business listing or a residence listing where the name in the second listing would be repetition of that in the first.

S6.6.4 Caption Listings

Listings may be indented under a caption or sub-caption at no additional charge for the caption arrangement when in the judgment of the Company the caption will facilitate the use of service.

The captions must be an essential part of the indented listings which follow and may include names of departments, branches of the business or titles of officials.

Listings that are variations of the same general line of business, or which in the judgment of the Company appear to advertise the extent of the customer's business, are not permitted in listings to be indented under captions.

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S6. DIRECTORY LISTINGS

S6.6 Miscellaneous Listings (Continued)

S6.6.5 Additional Listings for Names Spelled More Than One Way

Customers whose names may be spelled differently from the way such names are commonly pronounced may arrange for additional listings of their names alternately spelled, at the regular additional listing rate.

Listings of alternate spelling are not allowed when in the judgment of the Company they are desired for the purpose of securing a preferential position in the directory or for advertising purposes.

S6.6.6 Alternate (Directive) Listings

Customers may obtain listings which refer calling parties to certain other telephone numbers. Alternate listings are of two general types as described below:

a. Nights, Sundays, and Holidays-

(1) This type of alternate listing refers calling parties to an alternate telephone number to be used after business hours and on Sundays and holidays. The monthly rate for such listing is the regular additional listing rate per month for each line of the "Note:" and to each listing included under the "Note:" of the alternate directory listing.

(2) Names of individuals are not permitted in listings of this type, however, telephone numbers may be shown of those entitled to use the service, in connection with which the alternate listing is to be provided, and who are

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S6. DIRECTORY LISTINGS

S6.6 Miscellaneous Listings (Continued)

S6.6.6 a. (Continued)

(2) (Continued)

agreeable to the use of their numbers in such alternate listing. Listings of this type may indicate the telephone numbers of members of the immediate family of the customer desiring the alternate listing.

b. If no answer dial-

Alternate listings which refer calling parties to other telephone numbers in case no answer is received at the preceding listed telephone any indicate the telephone number of customers who are agreeable to the use of their numbers in such listings. This type of alternate listing is charged for at the regular rate for an additional listing.

S6.6.7 Temporary Listings

a. Residence customers who lease their premises for periods of less than one year and who request the Company to render service to their tenants without a change in the customer billing, may arrange for the listing of such tenants on "Directory Assistance" records only.

b. A charge for an additional listing applies with a minimum charge of $1.00 for any listing period. All charges including such additional listing charges will continue to be rendered in the name of the customer who shall continue to remain responsible for all such charges.

S6. DIRECTORY LISTINGS

S6.6 Miscellaneous Listings (Continued)

S6.6.8 Mobile and Paging Service Listing

a. A Mobile Telephone Carrier, a Cellular Carrier a Radio Common Carrier or a Paging Company, may be furnished a listing for their clients as specified.

b. Rate Application	Monthly Rate
1. Listing	
(a) Each	$1.25

S6.6.9 Designer Listings (N)

A. This service is only available to residence customers.

B. One Designer Listing option per customer listing is allowed with the exception of the Designer Line option which may be subscribed to in addition to the other Designer Listing options.

C. Designer Listing options will not appear on directory assistance records, but will only be reflected in the published directory.

D. Billing will begin with the subscriber's billing period following delivery of the directory in which the listing will appear.

E. A Secondary Service Charge applies when an order is placed to purchase one or more of the following listing options. The Company may offer waiver of associated service charges during select promotion periods.

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EXECUTIVE DIRECTOR

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S6. DIRECTORY LISTINGS

S6.6 Miscellaneous Listings (Continued)

S6.6.9 Designer Listings (Continued) **(N)**

1. Designer Script

   A directory listing that provides for the subscriber's name, address and telephone number to be printed in script, which depicts a stylish writing of the listing information.

2. Designer Script Plus

   A directory listing that provides for the subscriber's name, address and telephone number to be printed in script, which depicts a stylish writing of the directory listing plus additional space with a ruled line above and below the subscriber's listing information.

3. Designer Line Options

   There are two Designer Line Options. Designer Line-Standard and Designer Line-Script. Each Designer Line purchased cannot exceed one printed directory line. A maximum of two (2) Designer Lines may be purchased per directory listing.

   a. Designer Line-Standard

   An extra text line that provides information in addition to the standard listing information (name, address and telephone number) such as location, affiliations, social/civic positions held, volunteer services, etc. It could also include statements of a descriptive nature such as interests, profession or personal information.

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S6. DIRECTORY LISTINGS

S6.6 Miscellaneous Listings (Continued)

6.6.9 Designer Listings (Continued) **(N)**

b. Designer Line-Script

An extra line of text printed in script, a stylish writing form, that provides information in addition to the standard listing information (name, address and telephone number) such as location, affiliations, social/civic positions held, volunteer services, etc. It could also include statements of descriptive nature such as interest, profession, or personal information.

F. Rates and Charges

Per Listing	Monthly Rate
(1) Designer Script	$ 2.00
(2) Designer Script Plus	$ 3.00
(3) Designer Line-Standard	$ 3.00
(4) Designer Line-Script	$ 4.00

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BLUFFTON TELEPHONE COMPANY, INC.
BLUFFTON, SOUTH CAROLINA
ISSUED: April 1, 1997

Third Revised Page 1TC

EFFECTIVE: April 15, 1997

7. COIN TELEPHONE SERVICE

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EXECUTIVE DIRECTOR

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7. COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service

7.1.1 General

A. Public Telephone Access Service for coin or coinless CPE is an individual one party PTAS Line provided at the request of the customer for telecommunications use by members of the general public or a specified group for locations of the customer.

B. PTAS for coin or coinless service is provided for use by customers, who have notified the South Carolina Public Service Commission of their desire to provide the general public with service and have been certified by the Commission to provide this service to the general public or other specified individuals.

C. PTAS can not be furnished or connected behind PBX and/or key system service.

D. PTAS is a coin voice grade exchange line that provides switch based dial tone first (DTF) coin line functionalities for non-local exchange company customer-owned pay telephones.

E. PTAS is provided at the request of a certificated PTAS provider that provides pay telephone service with switch based coin line functionalities to the public on a resale basis.

F. A PTAS subscriber must use a separate PTAS line for each pay telephone instrument installed and be billed the tariffed rate for each line. Off-premises extensions to PTAS Lines are not permitted.

G. The carriage and completion of local messages and intraLATA toll are to be provided by the Company.

H. The Company shall not be liable for shortages of coins deposited and/or collected from the PTAS Line customer's equipment.

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7. COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service

7.1.1 General (Continued)

I. The Company shall not be liable for end-user fraud associated with the failure of the customer's or Company's equipment to perform.

J. PTAS Lines will be provided from central offices where facilities are available.

K. PTAS Lines will be provided where technically and economically feasible.

7.1.2 Features

A. PTAS is provided on equal access stored program control central offices where coin line control equipment is available.

B. PTAS is provided on a one-way or two-way basis at the customer's option.

C. Coin signaling, including coin collect and coin control, is provided by the network. Coin collect identifies when a call is completed. Coin return occurs when a no answer or busy signal is encountered.

D. Billed Number Screening is provided for the automatic blocking via validation data bases of third number billing, collect billing, or both to the line.

E. Answer Supervision is the line side functionality that provides an electrical signal to the calling end of a switched telephone connection when the called line goes off-hook. This feature will be utilized to determine when billing for a specific call should start.

F. Selective Class of Call Screening is provided to alert operator services systems (automated and live) that a call is originating from a PTAS which may require special handling and/or billing treatment.

G. Central office 900 and 976 blocking is provided.

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7. COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service

7.1.2 Features (Continued)

H. Standard recorded announcements utilized for public telephone service are used for calls that originate from a PTAS Line.

I. All 0-, 0+, and intraLATA toll calls and 0+ local calls are handled by the Company's operator services system.

J. All 0+ interLATA calls are routed to the presubscribed carrier that has the required signaling capabilities (i.e., coin recognition, coin control, etc.) which are required to complete the call.

7.1.3 Responsibility of the Customer

A. The customer is subject to the requirements set forth in all sections of this Tariff that pertain to coin or coinless telephone services.

B. The customer is responsible for the payment of all charges for outgoing sent-paid local calls and message toll telephone service calls.

C. Special billing and coin sharing arrangements between a PTAS Line Customer and another carrier are the sole responsibility of the PTAS Line Customer.

D. It is the customer's responsibility to ensure that instruments used in conjunction with the PTAS Service are capable or rating sent-paid local calls.

7.1.4 Rates and Charges

A. PTAS Line Service is provided for in this Tariff. Please refer to Section 3. of this Tariff for the monthly rate applicable for PTAS Line Service on a per-line basis.

7. COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service

7.1.4 Rates and Charges (Continued)

B. Answer Supervision

	Monthly Rate	
Per Access Line	$0.00	(R)

C. Billed Number Screening

	Monthly Rate	
Per Access Line	$0.00	(R)

D. Selective Class of Call Screening

	Monthly Rate	
Per Access Line	$0.00	(R)

E. Coin Signaling

	Monthly Rate	
Per Access Line	$0.00	(R)

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EXECUTIVE DIRECTOR

7. COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service

7.1.4 Rates and Charges (Continued)

F. The customer, who is billed for the access line, will be billed for each local directory assistance call at the rate approved by the Commission until such time as this rate may be deregulated. No directory assistance charges will be billed by the Company to the calling party. A local directory must be provided by the customer.

G. Intrastate intraLATA long distance charges apply on a per message basis based on toll rates plus the appropriate additive operator service charges as specified in Section 18. Of the Tariff.

H. Service charges as covered in Section 4. of this Tariff are applicable. Changes in service from an existing exchange service to PTAS will be considered as new service.

I. Listings in connection with PTAS are furnished under the regulations in Section 6 of this Tariff..

7.1.5 General Regulations

A. PTAS Line Service is provided for in this Tariff. Please refer to Section 3. of this Tariff for the monthly rate applicable for PTAS Line Service on a per-line basis.

B. No charge will be imposed for incoming calls.

C. Sent-paid local calls will be rated at the Company's central office.

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7. COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service

7.1.5 General Regulations (Continued)

D. Operator assisted sent-paid local calls will be rated to the end-user at the appropriate rate per message, plus the appropriate additive operator service charges as specified in the appropriate operator services tariff. Non-sent paid local calls will be rated to the end-user at the appropriate per message and the appropriate additive operator service charges as specified in the appropriate operator services tariff.

E. This PTAS Tariff, as filed, supersedes any other Sections within this General Customer Services Tariff with relevance to Public Telephone Access Services (PTAS) (Coin or Coinless).

F. Operator assisted sent-paid toll calls will be rated to the end-user at the appropriate rate per message, plus the appropriate additive operator service charges as specified in Section 18. of this Tariff or the appropriate operator services tariff. Non-sent paid toll calls will be rated to the end user at the appropriate rate per message and the appropriate additive operator service charges as specified in Section 18. of this Tariff or the appropriate operator services tariff.

G. The appropriate Network Access Charge, Central Office Line Connection Charge and/or Premise Visit Charge as specified in Section 4. of this Tariff are applicable for each PTAS Line Service installed, moved, or changed.

H. Rates for calls to Directory Assistance, for Verification and Emergency Interrupt Service are applicable at the rate of the presubscribed carrier.

I. Customers subscribing to a PTAS Line may have a listing in conjunction with the Directory Listing Section of this Tariff, Section 6.

J. The appropriate application of the End User Common Line (EUCL) - Multiline Business Charge will be applied to all PTAS lines.

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EXECUTIVE DIRECTOR

S7. COIN TELEPHONE SERVICE

S7.3 Public Telephone Access Service For Customer Provided Equipment (CPE) (Continued)

S7.3.2 Responsiblity of the Subscriber (Continued)

1 Must be able to access the "Operator" at no charge

2. Must be able to access 911 Emergency Service, where available, at no charge.

3. The appropriate emergency number (Operator 911) must be clearly posted at each location of a customer -provided telephone.

4. Must clearly indicate procedures for obtaining a refund from the subscriber (The Company is not responsible for refunds of coins deposited in customer-provided coin-operated public telephones.

S7.3.3 Violations of Regulations

a. Where any customer-provided telephone is used and/or connected in violation of this tariff, the Company will promptly notify the customer of the violation.

b. Failure of the customer to discontinue such use or to correct the violation will result in the suspension or the disconnection of the subscriber's service until such time as the subscriber complies with the provisions of this Tariff.

S7.3.4 Optional Service Features

a. Central Office Blocking with Operator Screening

(1) Central Office Blocking with Operator

S7. COIN TELEPHONE SERVICE

S7.3 Public Telephone Access Service for Customer Provided Equipment (CPE) (Continued)

S7.3.4 Optional Service Feature (Continued)

a. Central Office Blocking with Operator Screening (Continued)

Screening is offered to provided a choice of restrictions at the subscriber's option when available in the Central Office.

Option 1 - Two Way Service. No other restrictions

Option 2 - Outward Only Service. No other Service

Option 3 - Two Way Service provides screening to prohibit the charging of 3rd number and/or collect calls.

S7.3.5 Rates and Charges

a. (D)

b. The Non-recurring Service Connection Charges in Section 4 of this Tariff are applicable.

c. Optional Service Feature

1. Central Office Blocking with Operator Screening will be charges at the monthly rate Toll Restriction as provided in Section S12 of this Tariff.

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Charles Bell
EXECUTIVE DIRECTOR

EFFECTIVE: February 17, 1993

S7. COIN TELEPHONE SERVICE

S7.3.5 Public Telephone Access Service for Customer Provided Equipment (CPE) (Continued)

S7.3.6 Directory Assistance

A. Rates - Concurrence with Southern Bell's Tariff (N)

Effective February 17, 1993, pursuant to the South Carolina Public Service Commission Docket Number 92-556-C, Order Number 93-150. (N)

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JAN 4 1994

Charles W. Ballentine
EXECUTIVE DIRECTOR

GENERAL CUSTOMER SERVICE TARIFF

BLUFFTON TELEPHONE AND APPLIANCE CO., INC.
BLUFFTON, S.C.

EFFECTIVE: January 1, 1988

S8. TELEPHONE ANSWERING SERVICE FACILITIES

(RESERVED FOR FUTURE USE)

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MAR 15 1988

James H. Still
EXECUTIVE DIRECTOR

GENERAL CUSTOMERS SERVICES TARIFF

BLUFFTON TELEPHONE AND APPLIANCE CO., INC.
BLUFFTON, S.C.

EFFECTIVE: January 1, 1988

S9. FOREIGN EXCHANGE SERVICE

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BLUFFTON, S.C.

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S9. FOREIGN EXCHANGE SERVICE

9.1 Foreign Exchange Service

9.1.1 Regulations

a. Foreign exchange service is exchange main service or extension therefore furnished to a customer from an exchange other than the one from which he would normally be served.

b. Foreign exchange service is offered in connection with flat rate individual line main station service an flat rate PBX service only.

c. Other services, equipment or facilities used in connection with foreign exchange service, except as otherwise indicated in this tariff, are furnished subject to the rates and regulations applying in the foreign exchange from which the customer is service.

c. Foreign exchange service is furnished subject to the same restrictions as to the use of the service other than the customer and his representatives, as apply in connection with other classes of service.

e. Normally, all negotiations for the establishment of foreign exchange service will be initiated by the prospective customer with the exchange from which he normally is served.

f. When the foreign exchange from which service is requested has other exchanges in its local calling area, the telephone company shall determine from which of the exchanges service will be furnished. Mileage charges as set forth in 9.1.2 a. (1) and (2) would apply from the exchange from which service was requested.

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S9. FOREIGN EXCHANGE SERVICE

9.1 Foreign Exchange Service (Cont.)

9.1.1 Regulations (Cont.)

g. A Customer receiving foreign exchange service may be required to subscribe to local service from the exchange from which he would normally be served.

9.1.2 Rates and Charges

a. The rate for foreign exchange service is the non-recurring and monthly rate for flat rate individual line main station service or PBX flat rate trunk line applicable within the base rate area of the serving foreign exchange, plus a monthly foreign exchange terminating charge of $20.00, plus mileage charges as follows for each circuit:

(1) Where the applicant for foreign exchange service is so located that it would be more economical to the Company to provide the foreign exchange service direct from the foreign exchange to the applicant's location by the extension or utilization of existing plant:

(a) For the distance from the applicant's location to the rate center of the foreign exchange area from which service is to be furnished a mileage charge of $4.25 per mile or fraction thereof, airline measurement, will apply except as provided in 9.1.2 (b) following.

(2) Where the applicant for foreign exchange service is so located that it is so located that it is not economical for the Company to provided the foreign exchange service direct

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S9. FOREIGN EXCHANGE SERVICE

9.1 Foreign Exchange Service (Continued)

9.1.2 Rates and Charges (Continued)

(2) (Continued)

from the foreign exchange to the applicant's location by the extension or utilization of existing plant:

(a) For the distance from which the customer would normally receive service to the central office from which service is furnished, a mileage charge of $4.25 per month per mile or fraction thereof, airline measurement, will supply.

(b) When, at the customer's request, the interexchange channel portion of the foreign service is furnished by Telepak, the rates and regulations as specified in the Telepak Channels and Services section of the Southern Bell Telephone and Telegraph Company (South Carolina Tariff) will apply.

(3) For the distance from the central office of the exchange from which the customer would normally receive service, to the applicant's location, a mileage charge of $3.50 per route circuit mile or fraction thereof for the first mile, and $1.00 per quarter mile or fraction thereof, after the first mile, will apply.

(4) The local service area of, and long distance rates to and from main stations or PBX systems connected for foreign exchange service are the same as regularly apply to stations located in the foreign exchange area.

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BLUFFTON, S.C.

EFFECTIVE: January 1, 1988

S9. FOREIGN EXCHANGE SERVICE

9.1 Foreign Exchange Service (Continued)

9.1.2 Rates and Charges (Continued)

(5) The rate center of an exchange is the point from which message toll telephone rates are measured.

(6) The Company may require toll restriction on each foreign exchange service whereby calls may only be completed within the foreign exchange from which service is desired and its calling area.

b. Foreign exchange services may be furnished involving two areas of the Company or involving an area of the Company and an area of connection company when the connecting company is willing to concur in arrangements for furnishing such service. In those cases where a portion of the service is furnished by a connecting company, the rates and regulations of the connecting company apply to the part of the exchange service it furnishes. Where the connecting company furnishes a portion of the interexchange facilities and -

(1) Concurs in the interexchange rates and regulations of this Company in 9.1.2 a., preceding, the mileage measurement and mileage charges will be indicated in 9.1.2 a.

(2) Applies its tariff mileage charges to the point of connection with facilities of this Company, the portion of the facilities furnished by this Company will be at the rates and mileage measurements as specified in 9.1.2 a., preceding to the same point of connection, the total charges being the sum of the charges of each Company.

BLUFFTON TELEPHONE COMPANY
BLUFFTON, S.C.

SECTION S10
4th Revised Page
Cancels 3rd Revised Page

Effective Date: August 15, 2001

CENTRAL OFFICES NON-TRANSPORT SERVICE OFFERINGS

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S10 - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

S10 CENTREX - Central Office Service

S10.1 General

a. Centrex is a central office communication system package provided in association with individual line exchange business and residence services furnished from digital central office equipment located in Company buildings. Centrex is not provided in association with PBX trunks, public or semi-public telephone service.

b. Centrex is offered as a customer option and may be provided subject to the availability of facilities and central office equipment as determined by the Company.

c. All Centrex features are available to lines utilizing dial pulse of Touch-Calling signaling, except for the dictation Control Feature which requires Touch-Calling.

d. All exchange lines in an Centrex System must have the same billing arrangement, i.e. may be either flat rate or measured services.

e. All exchange access lines terminating in an Centrex System must be served by the same central office or compatible remote unit from the host central office.

f. Suspension of Centrex is not allowed.

g. The quality of transmission for calls utilizing call forwarding or conferencing may vary depending on the distance and routing involved.

h. Customer premises equipment associated with this service is provided by the customer.

i. If Rotary Line Service is requested in association with Centrex, the Rotary Line Service rate applies as specified in Section S11.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

S10 CENTREX - Central Office Service

10.1 General (Continued)

j. If Touch-Calling Service is requested in association with Centrex, the Touch-Calling Service rate applies as specified in Section S11.

S10.2 System Features

A. Standard Features

(1) Call Hold

Allows a station user to place a call on hold by flashing the switchhook and dialing code.

(2) Call Pickup

Allows a station user to answer another station user's incoming calls within a defined group by dialing a code.

(3) Class-of-Service Restrictions:

Provides the ability to allow or deny all calls originating or terminating in individual stations and tie trunks.

(a) Fully Restricted Service.

(b) Semi-restricted Service - allows stations access to the exchange network through the attendant only.

(c) Unrestricted Service - no restriction on calls.

(4) Intercom

Allows stations within a group to complete calls to other stations within the same group by dialing a 2 through 7 digit number.

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S10 CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

S10 CENTREX - Central Office Service (Continued)

S10.2 System Features (Continued)

A. Standard Features (Continued)

(5) Speed Calling

Individual - Short List - provides for the calling of up to eight (8) telephone numbers by dialing an abbreviated code.

(6) Station - Controlled Conference

Allows station user to establish a conference call consisting of three conferences.

(7) Three-Way Conference / Transfer

Allows station to establish three-way conference calls and provides capability to transfer incoming, outgoing, and intergroup calls.

(8) Alternate Answer*

Allows for forwarding an incoming call to a preselected line within the system when the call line does not answer after a predetermined number of rings or when a busy condition is encountered.

*(Alternate Answer and Call Waiting cannot be utilized at the same time.)

(9) Distinctive Ringing

Two short rings informs you that a call is ringing from outside your Centrex Group. Normal ringing is used from within your Centrex Group.

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S10 CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

S10 CENTREX - Central Office Service (Continued)

S10.2 System Features (Continued)

B. Optional Features

(1) Call Forwarding

Allows all calls to line equipped with Centrex to be automatically forwarded to a selected line within the system or outside the system.

(2) Call Waiting

Provides the station user, who is busy on an existing call, with a private tone signal which indicates that another call is waiting. The station user may then ignore the waiting call, or terminate the original call and answer the waiting call; or through the use of hookswitch flashes, put the original call on hold and receive the waiting call; or alternately talk on both calls until one is terminated. (This feature cannot be utilized if the Alternate Answer feature is utilized.)

(3) Speed Dialing

Individual provides an individual line with the ability to dial telephone numbers (up to 24 digits) from a group list by dialing an abbreviated code. The group list is controlled by one designated station.

(4) Voice/Data Protection

Voice/Data Protection allows a customer to inhibit intrusion features such as Call Waiting and Operator Verification.

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S10 CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

S10 CENTREX - Central Office Service (Continued)

S10.2 System Features (Continued)

B. Optional Features (Continued)

(5) Do Not Disturb

Do Not Disturb allows a customer to prevent incoming calls.

S10.3 Rates and Charges

The following rates and charges are for Centrex only and are in addition to applicable service charges, monthly rates, and nonrecurring charges, for individual exchange access lines and other services or equipment with which they are associated.

a. Service provided Subject to Availability of Facilities

(1) Centrex - C O Service

	Monthly Rate
(a) Centrex - Primary Access Line per line equipped	$1.75

(b) Per Inter-Com Loop (1)

Non-Recurring	Monthly Rate
AS SPECIFIED IN SECTION S4	$6.70

Note (1) Inter-Com Loops are Access Lines required to furnish service to Telephones equipped by the customers beyond the number of Primary Access Lines.

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S10 CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

S10.4 Direct Inward Dialing (DID) Service (N)

S10.4.1 General

a. DID service permits calls incoming to PBX system, Telephone Answering Service, or other Customer Premises Equipment requiring outpulsing-of-digits from the network to reach a specific station line without the assistance of an attendant. DID service is provided subject to the availability of facilities and telephone numbers.

b. The service includes the central office switching equipment necessary for inward dialing from the exchange and toll network directly to the stations associated with the Customer Premises Equipment.

c. The service must be provided on all lines in a trunk group arranged for inward service.

d. The assignment of telephone numbers and the sequence of the numbers assigned to a DID service is made at the discretion of the Company. The Company does not guarantee to provide DID numbers arranged in a consecutive manner.

e. Subscribers of DID service must obtain adequate facilities to permit performance without injurious effect upon any service rendered by the Company in the Switching Network. Service standards must be maintained at a P.01 grade of service as determined by the Company. Unassigned numbers in a block of numbers purchased by the customer must be intercepted by recorded announcement or attendant at the customer location.

f. Directory listing will be provided in accordance with the regulations of

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S10 CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

S10.4 **Direct Inward Dialing (DID) Service (Cont'd)**

S10.4.1 GeneraL (Cont'd)

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Section S6 of this Tariff for PBX trunks. DID numbers furnished herein are not entitled to directory listings without charge. Where clients of a subscribers to DID service have no local exchange service but want to list one of these number. **Sharing and Resale of Basic Local Exchange Service in Section S23 of this Tariff** will be applicable.

g. At the discretion of the Company, subject to operating limits and the availability of facilities, DID service may be provided outside the customer's normal service central office. Where a DID trunk group is served from a central office other than the customer's normal serving central office, the appropriate mileage rates for Foreign Exchange or Foreign Central Office service per DID trunk will apply.

h. In addition to the rates and charges specified in S10.4.2 appropriate service connection, move and change charges are applicable to the establishment or rearrangement of trunks and numbers in connection with providing DID service.

i. Installation charges for DID central office switching equipment are not applicable if the customer present subscribers to DID service and changes the type of customer premises switching equipment. **The following provisions apply:**

1. The customer must maintain at least the same level of DID service requirements.

2. The replacing customer premises

S10 CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

S10.4. **Direct Inward Dialing (DID) Service (Cont'd)**

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S10.4.1 General (Cont'd)

equipment must be served by the same central office as the existing customer premises equipment.

3. Central Office switching equipment additions or modifications must not be required in order to provide DID service to the replacing customer premises switching equipment.

4. Rates and charges are applicable to additional DID service requirements which exceed the customer existing level of DID arrangements.

S10.4.2 **Rates and Charges** **(N)**

A. Central Office Components

	Monthly Rate
1. Direct-Inward-Dialing Service	**$52.05**

	Installation Charges	Monthly Rate
(a) Establish trunk group and provide first group of 20 DID numbers	**$900.00**	**$4.62**
(b) Each additional group of 20 DID numbers	**$15.00**	**$4.62**
(c) Each additional group of 100 DID numbers	**$15.00**	**$23.10**

S10 CENTRAL OFFICES NON-TRANSPORT SERVICE OFFERINGS

S10.4 **Direct Inward Dialing (DID) Service (Cont'd)**

S10.4.3 **Direct Inward Dialing (DID) Restrictions** **(N)**

A. Application

1. The service is optionally available with DID service and furnished subject to the availability of facilities within the customer's normal central office area.

2. The service includes the restrictions (blocking) of 3rd number and collect call billing to the DID numbers.

B. Rates and Charges

	Installation Charges	Monthly Rate
1. Each 20 DID numbers	**$12.00**	**$2.00**
2. Each 100 DID numbers	**$12.00**	**$5.00**

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S10 - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

S10.5 ISDN - Integrated Services Digital Network (N)

S10.5.1 General (N)

A. **ISDN** is a new group of offerings supported by the Integrated Services Digital Network **(ISDN)** architecture. **ISDN** supports simultaneous transmission of voice, data, and packet services on the same exchange access line. **ISDN** is available where facilities permit.

B. **ISDN** provides a new method of access to the telephone network called **Basic Rate Access (BRA). Basic Rate Access** will consist of one or two 64 Kbps **(B)** channels and one 16 Kbps **(D)** channel at the service delivery point.

C. **B** channel circuit switched services offer up to 64 Kbps transmission of voice or data. This option permits the customer to utilize either circuit voice or data transmission paths on a per call section basis. Transmission on the **B** channel will be circuit switched at 64 Kpbs within the switch and/or equipped facilities between **ISDN** compatible central offices. **ISDN** interconnection to non-**ISDN** equipped central offices will be potentially subject to analog transmission or subject to 56 Kpbs. This option includes one directory number (DN).

D. The following parameters may be provided with Packet Switched **B** channel and **D** channel Services:

Each **B** channel packet terminal will be provided logical channels up to the technical capability of the serving central office. Each logical channel can carry an independent call with throughput of up to 19.2 Kbps.

Each **D** channel packet terminal will be provided logical channels up to the technical capabilities of the serving

S10 - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

S10.5 ISDN - Integrated Services Digital Network (N)

S10.5.1 General (Continued) (N)

central office. Each logical channel can carry an independent call with throughput of up to 9.6 Kbps.

Each logical channel may be established as one of the following types:

* Two-Way Switched Virtual Circuit (default)
* One-Way Incoming Switched Virtual Circuit
* One-Way Outgoing Switched Virtual Circuit

1. Flow Control Parameter Negotiation - This parameter negotiates on a per call basis the flow control parameters. This consists of automatic negotiation of the maximum packet size and window size for each direction of data transmission.

2. Throughput Class Negotiation - This parameter allows the calling station to request specific throughput classes in the call request packet for both directions of data transmission.

3. Recognized Private Operation Agency (RPOA) Selection - This parameter allows an **ISDN** user to specify an interLATA carrier (IC) for packet-switching on a per-call basis when the customers want if different from presubscribed IC.

4. Interexchange Packet - Preselect - This parameter allows an **ISDN** user to specify an interLATA carrier for packet switching

S10 - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

S10.5 ISDN - Integrated Services Digital Network (N)

S10.5.1 General (Continued) (N)

at the time of subscription.

5. Fast Selection Initiation - This parameter permits user data to be passed in the call set up packet of a virtual call.

6. Reverse Charging Acceptance - This parameter permits the data communications equipment to transmit incoming calls requesting reverse charging to the user. The user must be subscribed to the destination line for X.25 Reverse Charge calls to be completed. If not, the call requesting reverse charging is refused.

7. Reverse Charging Initiation - This parameter allows a user to assign billing (on a per-call basis) charges to the called party, rather than the calling party. The terminating user must have X.25 Reverse Charge Acceptance to complete the call.

E. **D** channels are equipped for Low Speed Packet Switched Data. This allows packet data (X.25) to be transmitted up to 9.6 Kbps on the **D** channel. Service includes logical channels up to the technical capability of the central office. Multiple packet calls can be active simultaneously by a user on a single **D** channel. Up to eight data terminals can be supported per **Basic Rate Access.** Service includes one data telephone.

F. **ISDN** consist of the following components:
***Basic Rate Digital Subscriber Line (DSL) Access**

S10 - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

S10.5 ISDN - Integrated Services Digital Network (N)

S10.5.1 General (Continued) (N)

* Either **B or D** must be activated. A maximum of two simultaneous B channels can be in user per **Basic Rate Access.**

S10.5.2 Regulations (N)

A. Customer Premises Equipment **(CPE)** that is compatible with the **ISDN** Interface is the responsibility of user for provisioning.

B. The Company will be responsible for publishing and maintaining **ISDN** Interface Specifications.

C. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of **Basic Rate Access** render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.

D. Suspension of service is not allowed.

E. Service Charges in **Section S3** of this Tariff are applicable per **Basic Rate DSL Access** in addition to rates and charges following.

F. **ISDN** will be available where central office and outside plant facilities permit.

G. **ISDN** served from a central office other than the central office the subscriber would normally be served from will follow the rules and regulations as stated in **Section S10, Central Office Non-Transport Service Offerings.**

S10 - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

S10.5 ISDN - Integrated Services Digital Network (N)

S10.5.2 Regulations (Continued) (N)

H. At the Company's option, when the normal serving central office is not equipped for **ISDN**, a customer may be served with **ISDN** from another central office. When the Company elects this serving arrangement, the interoffice charges will not apply. **ISDN** customers to be served under this arrangement must sign an agreement that the service will be moved back to the normal serving central office and to a probable number change when/if that office is equipped with **ISDN**. Should the customer request to be served from **ISDN** equipped central office other than the normal serving central office, the appropriate interoffice or interexchange charges will apply.

S10.5.3 Definitions (N)

B CHANNEL

A Bi-directional synchronous channel capable of supporting 64 Kbps of digital transmission.

D CHANNEL

A 16 Kbps digital signaling channel also capable of supporting 9.6 Kbps of packet information for the **Basic Rate Interface.**

KBPS CLEAR CHANNEL CAPACITY (CCC)

A **B** channel connection that provides end-to-end digital connection in which all 64 Kbps of bandwidth are available for customer use.

S10 - CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

S10.5 ISDN - Integrated Services Digital Network (N)

S10.5.3 Definitions (Continued) (N)

PACKET SWITCHING

ISDN Packet Switching Service is a data transport service based on CCITT (Consultative Committee on International Telegraph and Telephony) X.25 protocol.

S10.5.4 Rates and Charges (N)

A. Basic Rate Service

	Installation Charge	Monthly Rate
a) Business		
(1) 2B+1D	$ 100.00	$ 60.00
b) Residence Service		
(1) 2B+1D	$ 100.00	$ 45.00

S10 - CENTRAL OFFICES NON-TRANSPORT SERVICE OFFERINGS

S10 CENTREX – Central Office Service (Continued) **(N)**

S10.6 Direct Inward System Access (**DISA**) **(N)**

A. This Centrex feature allows the outside callers to access network facilities by dialing directly into the DMS 100 without attendant assistance. The caller dials a 7-or 10- digit number (or an INWATS number for an automatic answer), then enters an authorization code and the called number. A customer would typically use this feature for making long distance calls away from the office using their less expensive business long distance lines.

DISA calls are from outside the customer group. Therefore, if the called number is a station directory number, completion to the station is subject to terminating restrictions.

B. **DISA** directory number can be any of the following: **(N)**

(1) A seven-digit number assigned to **DISA**(Class 5)
(2) A Direct Inward Dialing (DID) number received on a DID trunk group (PBX)
(3) An INWATS number assigned to **DISA** (Class 5)
(4) An incoming trunk group dedicated to **DISA** (the DMS 100 detects seizure and ringing; the trunk group must provide disconnect supervision)
(5) Digits received on a tie trunk (the DMS translate the digits received into a **DISA** directory number. The tie trunk can be one-way incoming trunk or a two-way incoming trunk.
The trunk group must provide disconnect supervision.

C. Rates and Charges for **DISA** **(N)**

(1) Installation For DISA
(per line) $59.00

(2) Monthly charge
(per line) $ 1.00

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BLUFFTON, S.C.
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MISCELLANEOUS SERVICE ARRANGEMENTS

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S11. MISCELLANEOUS SERVICE ARRANGEMENTS

S11.1 Access Line Extension

S11.1.1 General

a. Access line extension service provides the capability of originating or receiving calls from locations in addition to the location of the main access line. Charges for access line extension service are payable for each such additional location.

b. Access line extensions will be provided in connection with all classes of access service, excluding public telephone service.

c. Access line extensions must be located on the same premises of the customer on which the main access line is located and are restricted to the use of the customer, his representatives and associates or to members of the customers's immediate family or domestic establishment; except that in the case of individual line customer's provided facilities are available and technical equipment limitations in each specific case permit:

(1) Where two or more "premises" of the same customer are used in the conduct of one establishment or business.

(2) Where the access line extension is located on other than the customer's premises for the purpose of answering calls at such time as the customer is not available at the main access line, provided that separate exchange service is also provided on these other premises.

d. The provision of circuits required to connect main and extension access lines are subject to additional regulations and charges shown in Section S11.2 following.

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S11. MISCELLANEOUS SERVICE ARRANGEMENTS

S11.1 Access Line Extension

S11.1.2 Rates

For access line extension service the following rates apply:

	Monthly Rate
Business Access Line Extension.....	$2.25
Residence Access Line Extension.....	1.50

S11.2 Access Line Extension Mileage

S11.2.1 General

a. The basic rates for access line extensions are for such lines which are located on the same premsises as the main access line. In the case of access line extensions located on different premises and for other circuit extensions of similar character, extension line mileage charges are applicable as set forth below, in addition to the basic rates.

b. Where supporting structure is necessary for the purpose of furnishing extension lines on the customer's premises, such supporting structure is furnished by the customer as provided for in this tariff.

c. When it is known or realized that the life of all or a part of the outside circuit extensions will be shorter than the normal life of the plant or the cost of providing the plant is such as to render inadequate the mileage charges quoted herein, the plant required to furnish such service will be provided on the basis on one of the following plans at the option of the customer.

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S11. MISCELLANEOUS SERVICE ARRANGEMENTS

S11.2 Access Line Extension Mileage

(1) An installation charge and a reasonable and proper monthly carrying charge in lieu of mileage. Under this plan, where a portion of the facilities must be replaced at a later date due to having served its useful life, installation charges apply to the replacing facilities as if such facilities were installed new and appropriate adjustments are made in the monthly carrying charges.

(2) A reasonable and proper monthly carrying charge in lieu of mileage with an initial service period of ten years.

d. When the practical manner of providing necessary facilities to outside line extensions requiring two or more extension lines, the following monthly rates will apply:

(1) From the customer interface to the access line extension location

(a) First 300 feet.....$2.25

(b) Each additional 100 feet. .75
(Airline measurement)

(2) The monthly rates above are in lieu of mileage charges, and are applicable only where two or more lines are required.

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e. Extension Line Mileage Charges:

(1) Between locations on different premises within the same exchange-

(a) For each quarter mile or fraction thereof, airline measurement, per month..... $.75

(2) Between buildings in different exchanges-

Private line mileage charges apply-see Private Line Services Tariff

S11. MISCELLANEOUS SERVICE ARRANGEMENT

S11.3 Tie Line Service

Note: Reserved for future offering.

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BLUFFTON, S.C.

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EFFECTIVE DATE: APRIL 1, 1997

S11. MISCELLANEOUS SERVICE ARRANGEMENTS

S11.4 Touch Calling Service

11.4.1 General

a. Touch Calling Service provides for the origination of telephone calls through the use of push buttons in lieu of rotary dial.

b. The service is furnished for use with individual, central office lines and dial selective intercommunicating systems.

11.4.2 Application of Charges (D)

S11.5 Special Billing Service

11.5.1 Special Billing Numbering Plan

a. A special number plan will be furnished to customers in order to associate originating long distance calls with specific stations, departments, projects, etc., at rates specified below.

	Monthly Rate
(1) Each group of 20 billing numbering codes, (whichever is greater) or fraction thereof.....	$5.00****

* Minimum charge of $25.00 per system .

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S11 MISCELLANEOUS SERVICE ARRANGEMENTS

S11.6 Use of Submarine Cable (D)

S11.6.1 General (D)

S11.7 Seasonal Service

11.7.1 General

a. Upon request, a customer to business or residence service may arrange for service on a seasonal basis, such service to begin on May 15 or each year and terminate on September 15 of the same year.

b. At all other times during the year full suspension of service would be in effect. No local or long distance service would be furnished during the period of suspension.

c. No charge will be made for restoration of service, except in the case where certain equipment of the Telephone Company must be moved from the subscribers premises in order to prevent damages, deterioration, or destruction of such equipment. A charge in the amount of one-half the regular service connection and installation (non-recurring) charges will apply.

S11.7.2 Application of Charges

a. The charge for access service during the period of seasonal service will be the rate regularly charged.

b. The charges for the suspension period may be collected in advance.

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S11. MISCELLANEOUS SERVICE ARRANGEMENTS

S11.7 Seasonal Service

c. The charge for access service during the period of suspension is 50 percent of the rate regularly charged. Subject to a maximum suspension period not to exceed three (3) months. (C)

S11.8 Rotary Line Service

S11.8.1 General

a. Rotary line service provides a means whereby calls made to the number of a rotary group will be automatically completed over the first idle line in the rotary group. If all lines are busy the calling party will receive the busy signal.

b. This service is furnished only when the rotary numbers are available and only in connection with individual lines and PBX trunks.

c. See section S6 for the regulations applicable to directory listings in connection with provision of main services on a rotary basis.

S11.8.2 Rates

The rate for each individual rotary line is up to one and one-half times the applicable monthly rate for individual line service.

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S11. MISCELLANEOUS SERVICE ARRANGEMENTS

S11.9 Custom Calling Services

S11.9.1 Description

a. Custom Calling Services are auxiliary features provided in addition to basic telephone service which will be available to subscribers in certain exchanges.

b. Custom Calling Services consist of the following features:

(1) Call Forwarding - This provides an arrangement for transferring incoming calls to another telephone number by dialing a code and the number of the service to which calls are to be transferred.

(2) Three-Way Calling - This permits an existing call to be held, and, by dialing a second telephone call can be established and added to the connection. This service contemplates that normal transmission performance quality cannot be guaranteed on all calls.

(3) Call Waiting - By means of a tone signal a customer who is using his telephone is alerted when other caller is trying to reach that station. Customers must also subscribe to **(N)** Cancel Call Waiting.

(4) Speed Calling - This provides for the calling of a telephone number by dialing an abbreviated code that has been programmed by the customer. The

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S11. MISCELLANEOUS SERVICE ARRANGEMENTS

S11.9 Custom Calling Service

S11.9.1 Description (Continued)

(4) (Continued)

two (2) arrangements available are an eight (8) number capacity and a thirty (30) number capacity.

(5) **(D)**

(6) **(D)**

(7) **(D)**

(8) Call Forwarding Remote Access - This feature enables a customer to activate, deactivate or change Call Forwarding settings remotely from any line/equipment capable of Touch-Tone signaling rather than only from the base station line. Customers must also subscribe to Call Forwarding. The service must be initialized from the base station line, then can be used at will from any remote Touch-Tone line by dialing an access number in the local area of the base station line and entering an authorization code.

(9) Cancel Call Waiting- This allows a customer to temporarily disable the call waiting feature. This feature permits uninterrupted call data transmissions on a per call basis. **(N)**

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BLUFFTON, S.C. 29910

SECTION S11
2nd Revised Page 9.1
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Effective Date: March 31, 2003

S11. MISCELLANEOUS SERVICE ARRANGEMENTS

S11.9 Custom Calling Service

(10) Call Forwarding Don't Answer - Provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer preselected interval, to another telephone number. **(N)**

(11) *98 Access -Allows a subscriber to access a service, generally their local voice mail service, when they dial *98 from their home or business telephone line. *98 Access connects the customer to the local telephone number, generally of their voice mail provider, to whom their calls are forwarded via a version of Call Forwarding Don't Answer. **(N)**

S11.9.2 Provision of Service

a. The services are limited to those central offices arranged for Customer Calling Service.

b. These services are furnished only in connection with individual line service exclusive of semi-public telephone service.

c. Except where provided otherwise in this Tariff, Custom Calling Services are furnished only in connection with individual line residence and business main service. During the period of suspension, no recurring charge applies. Non-recurring charges for access line or equipment work are not applicable to this service.

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S11.9.3 Rates

a. Residence	Monthly Rate Minimum	Monthly Rate Maximum
Call Forwarding	$1.00	$4.00
Three Way Calling	$1.25	$4.00
Call Waiting(includes Cancel Call Waiting)	$2.00	$4.00 **(T)**
Speed Calling (8-Code)	$1.00	$4.00

Effective Date; March 31, 2003

S11. MISCELLANEOUS SERVICE ARRANGEMENTS

S11.9 Custom Calling Service (Continued)

S11.9.3 Rates (Continued)

	Minimum	Maximum	
Speed Calling(30-Code)	$3.00	6.00	
Voice/Data Protection			(D)
Do Not Disturb			(D)
Warm Line			(D)
Cancel Call Waiting	N/C	N/C	(N)
Call Forwarding Remote Access	$4.00	$7.00	
Call Forwarding Don't Answer	$ .75	$2.50	(N)
*98 Access	N/C	N/C	(N)

Monthly Rate

b. Business	Minimum	Maximum	
Call Forwarding	$2.00	$6.00	
Three Way Calling	$2.50	$6.00	
Call Waiting(includes Cancel all Waiting)	$4.00	$6.00	(T)
Speed Calling (8-Code)	$2.00	$6.00	
Speed Calling (30-Code)	$3.50	$8.00	
Voice /Data Protection			(D)
Do Not Disturb			(D)
Warm Line			(D)
Cancel Call Waiting	N/C	N/C	(N)
Call Forwarding Remote Access	$6.00	$10.00	
Call Forwarding Don't Answer	$1.50	$3.50	(N)
*98 Access	N/C	N/C	(N)

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S11. MISCELLANEOUS SERVICE ARRANGEMENTS

S11.9 Custom Calling Service (Continued)

S11.9.3 Rates (Continued)

	Monthly Rate Per C.O. Line Equipped	
	Minimum	Maximum
c. Package Rate		
Call Forwarding and Three Way Calling With Call Waiting and Cancel Call Waiting	**$4.00**	**$8.00 (T)**

d. The Service Connection Charges as outlined in S4 of this Tariff shall apply as appropriate.

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S11.9 CUSTOM CALLING SERVICE PRICE LIST

MONTHLY RATE

CUSTOM CALLING FEATURES	Residential	Business
Call Forwarding (CO)	$1.25	$2.50
Call Forwarding (Customer Controlled)	$1.25	$2.50
Call Forwarding Busy	$1.00	$2.95
Call Forward Don't Answer	$1.00	$2.95
Call Forward - Remote Access	$3.75	$5.75
Call Waiting(Includes Cancel Call Waiting)	$2.00	$4.00
Custom Calling Package (CW,CF & 3 Way Call)	$4.00	$8.00
Speed Calling (8-Code)	$1.25	$2.50
Speed Calling (30-Code)	$3.50	$4.50
Three Way Calling	$1.50	$3.00

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S11. MISCELLANEOUS SERVICE ARRANGEMENT

S11.9 Custom Calling Services (Continued)

S11.9.3 Rates (Continued)

d. When a call is forwarded over the long distance network there may be a long distance charge to the customer depending on the type of long distance call.

S11.10 Radio Paging Trunk Interface Service

S11.10.1 General

a. This service provides for an arrangement which enables a Radio Common Carrier (RCC) to interface his customer - provided paging equipment with telephone company provided telephone numbers.

b. Upon request from a RCC, the telephone Company will provide for a block of telephone numbers associated (interfaced) with a specified number of one-way, out going trunks.

c. The availability of this service is dependent upon the compatibility of the RCC's equipment with the telephone company's central office equipment (COE) and shall be dependent upon the manufacturer of the telephone company's COE ability to provide the compatible equipment.

S11.10.2 Rates

a. The COE equipment for this service will be provided to each RCC customer on a "as requested" basis and the service will be provided under a special "Contract for Telephone Service".

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S11. MISCELLANEOUS SERVICE AGREEMENT

S11.10 Radio Paging Trunk Interface Service (Continued)

S11.10.1 General (Continued)

b. The charge is based on the telephone Company's

- Cost of Equipment
- Depreciation
- Maintenance
- Rate

c. The contract shall have a Termination Charge based on sixty (60) months.

d. The trunks from the central office to the RCC's site shall be charged at one and three quarter (1 3/4) times the Business One Party Rate.

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S11. MISCELLANEOUS SERVICE ARRANGEMENT

S11.11 Selective Class of Calling Screening

A. General

1. Selective Class of Call Screening Service enables a customer, by means of Customized Code Restrictions, to restrict outgoing toll calls from station users to only those calls which are charged to the called telephone, a third number or a Telephone Company credit card account. (N)

2. Customers who subscribe to Customized Code Restrictions are required to place Company provided stickers on each restricted telephone indicating that the operator can not be reached for any purpose. In addition, it shall be the responsibility of the subscriber to notify all authorized users of this service that it is impossible to reach the operator using the restricted telephone. (N)

3. Selective Class of Call Screening will be available to basic exchange customers with Individual Line Residence Service and Business Service. (N)

4. All local calls and only calls to Telephone Company numbers, specifically Repair Service and Public Emergency Service numbers such as 911 will be permitted. No chargeable calls of any kind will be permitted to the calling telephone. (N)

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S.11 MISCELLANEOUS SERVICE ARRANGEMENTS

S11.11 Selective Class of Call Screening (Cont'd)

B. Rates and Charges

	Non-recurring Charge	Monthly Rates	
A. Per Access Line Equipped(Note 1 & 2)	$8.00	$ 1.65	(T)
B. Per Access Line Restricted Codes (Note 1 & 2) 976 and 1-900	$5.00		(N)

Note 1. Offering subject to availability of facilities. The above restrictions are not to be considered all inclusive changes and new or different restrictions may be added as deemed appropriate by the Company. (N)

Note 2. The Company shall not be liable to any person for damages of any nature or kind arising out of, resulting from, or in connection with the provision of Customized Code Restrictions offered herein, including, without limitation the inability of the station user to access the operator for any purpose and any of the other restricted codes specified in the dialing plan options listed hereunder. (N)

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MISCELLANEOUS SERVICE ARRANGEMENTS

S11.12 SMART*STAR SERVICE (N)

S11.12.1 Applications

A. Smart*Star Service is a group of Central Office Call Management Features offered in addition to basic telephone service.

Star*Smart Service consists of the following features.

S11.12.2 Definitions of Feature Offerings (N)

A. Call Return (N)

This feature enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call.

Where facilities permit, upon activation of the feature, the customer will receive a voice announcement stating that Call Return has been accessed. In addition, the announcement will provide the Directory Number (DN) of the last incoming call. In some locations, the date and time of receipt of the call will also be provided. The Call Return user will then be prompted to enter an additional digit to continue with the feature activation, or to hang up to abort the activation.

If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the

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MISCELLANEOUS SERVICE ARRANGEMENT

S11.12 SMART*TAR SERVICE (Cont'd)

S11.12.2 Definitions of Feature Offerings (Cont'd) (N)

telephone the call will automatically be placed. In some locations, due to technological limitations, Call Return must be purchased with Repeat Dialing.

This feature is not available on operator handled calls. In connection with Call Return, the Company will deliver all numbers subject to technical limitations, including telephone numbers associated with Non-Published Listing Service.

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If the last incoming call originated from a telephone where delivery of the number was suppressed, either via per call or per line blocking, that number will not be available for voicing-back to the Call Return customer.

If the incoming call is from a caller served by a PBX, only the main number of the PBX is transmitted and available for voice-back.

If the incoming call originates from a multi-line hunt group, the telephone number transmitted and voiced-back will always be the main number of the hunt group, unless the telephone numbers are TN identified within the group.

B. Repeat Dialing (N)

Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed.

If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are

MISCELLANEOUS SERVICE ARRANGEMENT

S11.12 SMART* STAR SERVICE (Cont'd)

S11.12.2 Definitions of Feature Offerings (Cont'd) (N)

checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations, Repeat Dialing must be purchased with Call Return.

C. Selective Ringing/Call Waiting (N)

Selective Ringing provides a distinctive ringing pattern to the subscribing customer for up to thirty-one (31) specific telephone numbers.

The customer creates a screening list up to thirty-one (31) telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern (short, long,short). Calls from telephone numbers that are not included on the screening list will produce a normal ring.

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If the customer subscribes to Call Waiting in S11.9.1.B3 of this Tariff and a call is received from a telephone number on the Call Selector screening list while the line is in use, the Call Waiting tone will also be distinctive.

When a telephone number on the Selective Ringing screening list also appears on the Preferred Call Forwarding list, the Preferred Call Forwarding will take precedence. Likewise, when the same number is shown on the Call Block list, the call will be blocked.

MISCELLANEOUS SERVICE ARRANGEMENTS

S11.12 SMART*STAR SERVICE (Cont'd)

S11.12.2 Definitions of Features Offerings (Cont'd) (N)

D. Selective Call Forwarding (N)

Selective Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of up to thirty-one (31) numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

If the customer also subscribes to Selective Call Rejection and the same telephone number is entered on both screening lists, the Selective Call Rejection feature must be deactivated to allow the call to forward.

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This feature will not work if the calling line is not referenced to and originated by the main telephone number or a Telephone Number identified number that represents all the lines in a collection of lines such as multi-line hunt groups.

E. Selective Call Acceptance (N)

This feature provides the customer the ability to accept incoming calls from up to thirty-one (31) different telephone numbers. Calls from telephone numbers not contained on the screening list are routed to a rejection announcement.

F. Selective Call Rejection (N)

This feature provides the customer the ability to prevent incoming calls from up to thirty-one (31) different telephone numbers.

MISCELLANEOUS SERVICE ARRANGEMENTS

S11.12 SMART*STAR SERVICE (Cont'd)

S11.12.2 Definitions of Feature Offerings (Cont'd) (N)

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive his call at this time.

This feature can also be used to block calls from a telephone number after an anonymous call is received when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party.

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This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number in the hunt group, or is Telephone Number identified.

G. Customer Originated Trace (N)

Customer Originated Trace enables the customer to initiate an automatic trace of the last call received.

Upon activation by the customer, the network automatically sends a message to the Telephone Operating Company indicating the calling number, the time the call was received, and the time the trace was activated. The customer using this feature would be required to contact the local business office for further action. The customer is not provided the trace number.

Only calls from within the same Smart*Star Service capable area are traceable using

MISCELLANEOUS SERVICE ARRANGEMENTS

11.12 SMART*STAR SERVICE (Continued)

S11.12.2 Definitions of Feature Offerings (Continued)

Customer Originated Trace.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number in the hunt group, or is Telephone Number identified.

If the customer makes or receives another call after hanging up from the annoying call, prior to activating the trace, Customer Originated Call Trace record the correct number.

H. Caller ID/ Caller ID NND(Number and Name Delivery) **(C)**

a. This feature enables the customer to view on a display unit the Directory Number (DN) on incoming telephone calls.

When Caller ID is activated on a customer's line, the Directory Numbers of incoming calls, also date and time, are displayed on the called CPE during the first long silent interval of the ringing cycle.

Any customer subscribing to Caller ID will be responsible for the provision of display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactory with the network features described herein.

If the incoming call is from a caller served by a PBX, only the main number of the PBX is transmitted and available for display.

If the incoming call originates from a multi-line hunt group, the telephone number transmitted will always be the main number of the hunt group.

Caller ID is not available on operator handled calls.

b. The Caller ID NND (Name and Number Delivery) feature enables the customer to view on a display unit the calling party Directory Name and Directory Number (DN) on incoming telephone calls. **(N)**

A maximum of fifteen characters is allowed for transmission of the Directory Name. **(N)**

When Caller ID NND (Name and Number Delivery) is activated on a

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S11. MISCELLANEOUS SERVICE ARRANGEMENTS

S11.12 SMART*STAR SERVICE (Continued)

S11.12.2 Definitions of Features and Offerings (Continued)

H. Caller ID/Caller ID NND (Number and Name Delivery) (Continued)

customer's line, the Customer Name and Customer Number on incoming calls will be displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID NND (Name and Number Delivery).

If the incoming call originates from a Multi-line Hunt Group, the name and number transmitted will always be the main listed directory name and number of the hunt group unless facilities permitting the lines are Telephone numbers identified within the group.

If the incoming call originates from a Multi-Line Hunt Group, the name and number of the PBX will be transmitted and available for display.

I. Caller ID Blocking - Permanent

This feature enables customers to prevent the transmission of their Directory Number on all outgoing calls placed from the customer's line. Caller ID Blocking - Permanent is in operation on a continuous basis. A service order is required to establish or remove this feature.

If the pre-assigned access code for Caller ID Blocking - Per Call is dialed on a line that is provisioned with Caller ID Blocking - Permanent, the Directory number may be delivered.

Caller ID Blocking - Permanent is available to certain customers as described in S11.12.6 at no charge.

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S11. MISCELLANEOUS SERVICE ARRANGEMENTS

S11.12 SMART*STAR SERVICE (Continued)

S11.12.2 Definitions of Feature Offerings (Continued)

Caller ID Blocking is provided to all customers on a per call basis at no charge. To activate this feature there must be two (2) digit code dialed prior to placing a call.

J. **Personal Ringing** (formerly known as Teen Services) (C)

This service allows subscribers to have up (C) to three (3) additional telephone numbers assigned to their line that will alert the subscriber whether the incoming call is a single line business call or personal for another family member, by means of unique call waiting tone for each additional telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each additional telephone number will be provide, where facilities permit to a customer subscribing to Call Waiting services. No special wiring or additional telephone equipment is required. This service enables the residential subscriber or the single line business to have up to four different directory numbers assigned to the single line residential/business service.

Service is available only to single line (C) business customers and individual line residence. Personal Ringing may not be compatible with all types of customer-provided telephone equipment.

Personal Ringing service is provided subject (C) to availability of facilities. Customers associated with a line equipped with Personal Ringing service must originate calls from the same central office switching machine.

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S11. MISCELLANEOUS SERVICE ARRANGEMENTS

S11.12 SMART*STAR SERVICE (Continued)

S11.12.2 Definitions of Features and Offerings (Continued)

When establishing Personal Ringing service, (C) subscribers must choose from either all telephone numbers associated with one line being forwarded to a single number when Call Forwarding service is activated or the main telephone number only will be forwarded when Call Forward Service is activated.

Appropriate non-recurring charges will apply (C) when changing from one option to the other so that the establishment of the Personal Ringing service may occur.

S11.12.3 Regulations and Limitation of Service

The following limitations apply:

a. Smart*Star service provided subject to the availability of facilities. Additionally, the feature described will only operate on calls originating and terminating within Smart*Star Service Equipped Offices. Also, features

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MISCELLANEOUS SERVICE ARRANGEMENTS

S11.12 SMART*STAR SERVICE (Cont'd)

S11.12.3 Regulations and Limitation of Service(Cont'd) (N)

screening lists can only contain telephone numbers of subscribers served out of Smart*Star service capable offices.

B Smart*Star Service is available to single party and multi-line residence and business customers who have rotary dial or Touch-Tone Service. Caller ID on a flat rate basis is available to single exchange line non-grouped residence and business customers. Smart*Star Services are not available to Private Business Exchange (PBX).

C Smart*Star Service basic features cannot be provisioned with Company-provided Public and Semi-Public Telephone Service, party-line service, Toll Terminals, Trunks or some Remote Switching Locations.

D Appropriate Service order charges apply except during Company designated periods of special promotion.

E This Tariff sets forth minimum and maximum rates for Smart*Star Service as described in S11.12.4. The applicable rates are those specified in the current price list on file with the Public Service Commission and available at all customer center locations.

F The Company may increase or decrease rates within the specified ranges in this Tariff following thirty days notice to the commission and existing customers.

G The Company will deliver all numbers, subject to technical limitations, including telephone numbers associated with Non-Published Listing Service as described in Section S6 of this Tariff.

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MISCELLANEOUS SERVICE ARRANGEMENTS

S11.12 SMART STAR SERVICE (Cont'd) (N)

S11.12.3 Regulations and Limitation of Service (Cont'd) (N)

H Calling number Delivery Blocking - Permanent is available at no charge to law enforcement and crisis intervention agencies as follows:

(1) The agency should establish that it business is law enforcement or one which the divulgence of identities over the telephone could cause serious personal or physical harm to its employees or clients, such as domestic violence intervention agency and :

(2) The agency should establish that the forwarding of numbers through Caller ID or Customer Originated Trace would seriously impair or prevent it from performing its business and:

(3) The agency should establish that no reasonable offering by the Company, other than blocking will protect its desired anonymity.

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The head of the agency must submit written certification on official letterhead to Local Company Management citing the need for blocking when the aforementioned conditions are met. The Company's limits of liability are described in S2.5.1 of this Tariff.

I Telephone numbers transmitted via Caller ID, or Customer Originated Trace are intended solely for the use of the Caller ID, or Customer Originated Trace subscriber. Resale of this information is prohibited.

J Caller ID, and Customer Originated Trace are not available on operator handled calls.

S11. MISCELLANEOUS SERVICE ARRANGEMENTS

S11.12 SMART*STAR SERVICE (Continued)

S11.12.3 Regulations and Limitations of Service (Continued)

K. The Company's liability arising out of the provision of any Smart*Star service feature, including but not limited to the delivery or non-delivery of calling number is limited as set forth in S2.5.1 of this Tariff.

L. Smart*Star service features are not available on trunks except as specifically noted in B. preceding.

S11.12.4 Rates and Charges

The following rates are in addition to all other applicable rates and charges for service furnished.

	Monthly Rate Residence	
Features	Minimum **Rate**	Maximum **Rate**
Repeat Dialing	$2.25	$6.00
Call Return	$2.25	$6.00
Caller ID	$4.00	$12.00
Caller ID NND (Number and Name delivery)	$6.00	$14.00
Caller ID Blocking Permanent (Line)	$2.00	$2.00
Personal Ringing (formerly Know as Teen Service)	$3.50	$7.50 **(N)**
Calling Number Delivery Blocking (per Call)	N/C	N/C
Customer Originated Trace	$2.50	$7.50
Selective Ringing/ Call Waiting	$2.25	$4.50
Selective Call Forwarding	$2.25	$6.00

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S11. MISCELLANEOUS SERVICE ARRANGEMENTS

S11.12 SMART*STAR SERVICE (Continued)

S11.12.4 Rates and Charges (Continued)

Monthly Rate
Residence

Features	Minimum **Rate**	Maximum **Rate**
Selective Call Acceptance	$2.25	$6.00
Selective Call Rejection	$2.25	$6.00
Package of 2 Features*	$5.00	$7.50
Package of 3 Features*	$7.00	$8.50

Monthly Rate
Business

Features	Minimum **Rate**	Maximum **Rate**
Repeat Dialing	$3.00	$6.00
Call Return	$3.00	$6.00
Caller ID	$6.00	$15.00
Caller ID NND (Number and Name delivery)	$8.00	$17.00
Caller ID Blocking Permanent (Line)	$2.50	$2.50
Calling Number Delivery Blocking (per Call)	N/C	N/C
Customer Originated Trace	$3.00	$7.50
Selective Ringing/ Call Waiting	$3.00	$4.50
Selective Call Forwarding	$3.00	$6.00
Selective Call Acceptance	$3.00	$6.00
Selective Call Rejection	$3.00	$6.00

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S11. MISCELLANEOUS SERVICE ARRANGEMENTS

S11.12 SMART*STAR SERVICES (Continued)

S11.12.4 Rates and Charges (Continued)

Features	Monthly Rate Business Minimum Rate	Monthly Rate Business Maximum Rate
Personal Ringing **(only for single line business)**	$5.00	$9.00 **(N)**
Package of 2 Features*	$6.00	$9.00
Package of 3 Features*	$8.00	$11.00

*The following features are not available in combination with other features in a package or combination in Feature Packages 2 - 3:

1) Caller ID/Caller ID NND; 2) Caller ID Blocking; 3) Customer Originated Trace; 4) Personal Ringing (T)

S11.12.5 Installation of Smart*Star Service Feature Service Charges

A. The following rates are in addition to all other applicable rates and charges for service furnished:

Feature	Non-Recurring Charge Residence	Non-Recurring Charge Business
All Smart*Star Features As Specified above	$ 13.00	$ 16.00

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MISCELLANEOUS SERVICE ARRANGEMENTS

S11.12 SMART STAR SERVICE (Cont'd)

S11.12.6 Waiver of charges for Special Promotions Demonstrations and Installations of Smart*Star Service Features

A. Special Promotions

1. The Telephone Company may, at its discretion, waive all service charges associated with the installation of Smart*Star Service Features for a period of time not to exceed ninety (90) working days.

2. The Telephone Company will notify "the Commission" of any Special Promotion concerning the installation of Smart*star Service Features where the service charges for the installation of the features are to be waived.

S11.12.7 Ancillary Information

a. When a call is forwarded, an additional charge may be applicable to the subscriber if the forward-to-number is to a location that is not toll free dialing to the subscriber subscribing to call forwarding.

b. Per-Call Caller ID Blocking will be provided by the Central Office on demand without Pre-subscription.

c. Caller ID Blocking will be offered at no installation or monthly recurring charge to law enforcement agencies, shelter or other individuals with special needs.

d. Customer Originated Trace will be offered at no installation or monthly recurring charge to Enhanded 911 Services, law enforcement agencies, subscribers with extenuating circumstances or cooperation

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MISCELLANEOUS SERVICE ARRANGEMENTS

S11.12 SMART*STAR SERVICE (Cont'd)

S11.12.7 Ancillary Information (Cont'd)

with other telecommunications companies.

e. Information obtained through the utilization of Customer Originated Trace will be only submitted to law enforcement agencies with the proper jurisdiction, except as specified by Section S6.4 Non-Published Telephone Numbers.

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S11.12 SMART*STAR SERVICE PRICE LIST

MONTHLY RATE

SMART*STAR FEATURES	Residential	Business
Repeat Dialing	$3.50	$4.50
Call Return (last number redial)	$3.50	$4.50
Caller ID	$5.50	$7.00
Caller ID (Name and Number)	$7.50	$9.00
Caller ID Blocking	$2.00	$2.50
Customer Originated Trace	$3.50	$4.50
Selective Ringing	$3.50	$4.50
Selective Call Forwarding	$3.50	$4.50
Selective Call Rejection	$3.50	$4.50
Personal Ringing	$4.50	$5.50
2 Features Package (see ***Note)	$6.00	$7.50
3 Features Package (see ***Note)	$8.00	$10.00

*****NOTE: Packages exclude Caller ID, Caller ID Block and Customer Originated Trace**

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MISCELLANEOUS SERVICE ARRANGEMENTS

S11.13 711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS) (N)

S11.13.1 General (N)

A. 711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all relay service entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 711 dialing code is assigned for nationwide access to TRS entities, to be implemented not later than October 1, 2001.

B. 711 is available from BLUFFTON TELEPHONE COMPANY, INC. in BLUFFTON TELEPHONE COMPANY, INC. Territory only.

C. This service is subject to the availability of the 711 dialing code.

D. 711 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).

E. Limitations and use of service as stated in Section S2.2 of this Tariff apply.

F. Directory Listings may be provided for 711 at rates and regulations as specified in Section S3 of this Tariff.

G. Access to 711 is not available to the following classes of service:

- Hotel/Motel/Hospital Service (toll call only)
- 1+
- 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
- Inmate Service
- 101XXXX
- Cellular – Type 2A

In addition, operator assisted calls to the 711 will not be completed.

H. The TRS entity is restricted from selling or transferring the 711 dialing code to an unaffiliated entity, either directly or indirectly.

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MISCELLANEOUS SERVICE ARRANGEMENTS

S11.13 711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS) (Cont'd)

S11.13.1 General (Cont'd) **(N)**

I. An "affiliate" of a TRS entity is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the TRS entity. The term "control" (including the terms "controlling", "controlled by", and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

S11.13.2 Service Requirements and Conditions **(N)**

A. Requests for 711 Dialing Code must be submitted in writing to the South Carolina Public Service Commission, for the assignment of the 711 code.

B. Once the 711 Dialing Code has been assigned and the subscriber has provided the Company the appropriate toll free number, implementation of the 711 Dialing Code will begin on or after April 30, 2001. The Company will implement the TRS entity's request within a reasonable time, given the complexity of the order.

If, during or at the end of the provisioning period, the TRS entity has failed to establish service or decides to discontinue service establishment, the 711 code will be recalled and the number will be considered available for reassignment as specified in A. preceding.

C. The TRS entity must, prior to provisioning of the service, sign a written acknowledgement of possible recall of the 711 dialing code by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company or regulating entity and abide by all terms and conditions which may be identified by the FCC in CC Docket 92-105 regarding the use and return of the 711 dialing code. If a recall is effected, the Company will work with the TRS entity affected by such recall to transfer their service arrangements, to

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MISCELLANEOUS SERVICE ARRANGEMENTS

S11.13 711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS) (Cont'd) **(N)**

S11.13.2 Service Requirements and Conditions (Cont'd) **(N)**

a 7 or 10-digit dialing arrangement within the 6-month notice period. The TRS entity will be required to migrate to any access arrangement the telephone relay services subsequently agreed to by the industry and approved by the FCC. The TRS entity will be charged the appropriate tariff rates for the establishment of the new access arrangement.

D. Only one 10-digit toll free number may be used as the lead number per basic local calling area.

E. The 711 Dialing Code is provided where facilities permit.

F. TRS entity should work separately with cellular companies to ascertain their end user customers will be able to reach telephone relay services provided by dialing 711.

G. TRS entity should work separately with competitive local exchange companies to ascertain their end user customers will be able to reach telephone relay services provided by dialing 711.

H. 711 Dialing Code will be provided under the following conditions.

1. For network sizing and protection, the TRS entity must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to the 711 dialing code.

2. The TRS entity will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgement of the Company, to adequately handle calls to 711 without impairing the Company's general telephone service or telephone plant.

3. The TRS entity is responsible for obtaining all necessary permission, licenses, written consents, waivers, releases and all other rights from all persons whose work, statements or performance are used in connection with the 711 dialing code, and from all holders of copyrights, trademarks, and patents used in connection with said service.

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MISCELLANEOUS SERVICE ARRANGEMENTS

S11.13 711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS) (Cont'd) (N)

S11.13.2 Service Requirements and Conditions (Cont'd) (N)

4. The TRS entity is responsible for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander. Unless otherwise specifically provided in this Tariff, the Company shall be authorized to disconnect any tariffed service provided to the TRS entity utilized, directly or indirectly, with the 711 dialing code, which fails to comply with regulations and conditions set forth herein, upon five (5) days of notice to the subscriber. Disconnection may be suspended at the discretion of the Company if it receives written certification that the TRS entity is in compliance with regulations and conditions of the tariffs. Continual noncompliance shall be cause for disconnection without notice at the discretion of the Company.

5. The TRS entity shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 711. If requested by the Company, the TRS entity shall assist the Company in responding to complaints made to the Company concerning the 711 dialing code.

6. A written notice will be sent to any TRS entity following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company. If after notification the TRS entity makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the TRS entity is unwilling to accept the modifications, or if the TRS entity continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective

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MISCELLANEOUS SERVICE ARRANGEMENTS

S11.13 711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS) (Cont'd) **(N)**

S11.13.2 Service Requirements and Conditions (Cont'd) **(N)**

measures, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

I. If a pre-recorded announcement is provided by the TRS entity, the following conditions apply.

1. The TRS entity will provide announcements. The Company will provide only the delivery of the call.
2. The provision of access to the 711 network by the Company for the transmission of announcement is subject to availability of such facilities and the requirements of the local exchange network.
3. The TRS entity assumes all financial responsibility for all costs involved in providing announcement including, but not limited to, the recorder-announcement equipment located on the TRS entity's premises.
4. The TRS entity assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required, to connect the recorder-announcement equipment located on the TRS entity's premises.

J. The Company may take all legal and practical steps to disassociate itself from TRS entity providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.

K. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the TRS entity.

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S11. MISCELLANEOUS SERVICE ARRANGEMENTS

S11.14 Remote Call Forwarding (N)

S11.14.1 Description of the Service (N)

A. Remote Call Forwarding (RCF) is a service whereby a call placed from a station (the originating station) to a customer's (the RCF customer) telephone number (the call forwarding location) is automatically forwarded by Company central office equipment to another station designated by the RCF customer (the terminating station).

S11.14.2 Limitations (N)

A. Remote Call Forwarding service is offered subject to availability of suitable facilities.

B. RCF service is not offered where the terminating number is a coin telephone.

C. The Company does not guarantee identification of the originating telephone number to the Remote Call Forwarding customer.

D. Transmission quality may vary depending on the distance and routing necessary to complete a call. Since RCF service "tandems" two calls into one call, normal transmission quality is not assured for calls forwarded via RCF. Nonetheless, the resulting transmission performance will generally meet the RCF customer's voice-grade needs. Service arrangements which tandem more than two calls into one are more likely to result in unacceptable transmission quality; therefore, the Company will not knowingly forward calls via RCF to another telecommunications service arranged for permanent call forwarding. This policy can be administered only at the time RCF is ordered, and applies only in the forwarding direction. The services to which RCF calls are forwarded are provided independent of the RCF service and may not be within the Company's jurisdiction. Further, such services can be changed subsequent to the provision of an RCF service. Consequently, it is impractical to assure that such increased tandem forwarding never occurs. Where the Company is aware of such a service configuration, it reserves the right to modify such arrangements. Modifications may include, but are not limited to, changing the associated forwarded-to number or termination of the RCF service. The RCF customer will be responsible for normal tariff charges for such changes.

E. Remote Call Forwarding is not represented as suitable for satisfactory transmission of data.

F. Remote Call Forwarding is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company. If, in the opinion of the Company, additional Remote Call Forwarding features at the call forwarding location or facilities at the terminating station line are

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S11. MISCELLANEOUS SERVICE ARRANGEMENTS

S11.14 Remote Call Forwarding (Continued) (N)

S11.14.2 (Continued) (N)

needed, the customer will, where appropriate, be required to subscribe to such additional RCF features and facilities. In the event the customer refuses to subscribe to such additional RCF features and facilities, said customer's RCF service shall be subject to termination.

G. When the Call Forwarding number is to be located in a multioffice exchange, the Company will determine the serving central office. Remote Call Forwarding will be provided for local calling where the RCF telephone number and the terminating station are both located in the same exchange. Further, Remote Call Forwarding will be provided for local calling on an interexchange basis in those instances where the exchange serving the RCF telephone number and the exchange serving the terminating station have the identical local calling area, or are within an Extended Area Service arrangement as specified in Section 3. of this Tariff. All other calls will be sent-paid (1+) only.

H Where a business directory listing is provided for the RCF number, calls will not be forwarded to a Company-provided telephone service for which residential rates apply.

I Where calls are to be forwarded to telephone service other than that of the RCF subscriber, it shall be the responsibility of the RCF subscriber to obtain permission for such forwarding from the subscriber to the other service and to determine a mutually acceptable number of access paths. Where the other subscriber contests such forwarding or the number of access paths, the Company reserves the right to modify the RCF service to the extent necessary to eliminate the other subscriber's complaint. The RCF subscriber shall be responsible for the tariffed charges for any resulting rearrangement of the RCF service.

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S11.14.3 Directory Listings (N)

One listing in the Alphabetical Section of the Directory covering the exchange in which the call forwarding Central Office is located is provided without additional charge.

S11.14.4 Feature Charges (N)

The following charges are for the Remote Call Forwarding feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used.

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S11. MISCELLANEOUS SERVICE ARRANGEMENTS

S11.14 Remote Call Forwarding (Continued)

S11.14.4 Feature Charges (Continued) **(C)**

1. Remote Call Forwarding	Monthly Charge
(a) Residential	$ 2.50
(b) Business	$ 2.50

2. **(D)**

S11.14.5 Message Charges

The message charges applicable to remotely forwarded calls shall be comprised of two separate charges: (1) a charge for that portion of the call from the originating station to the call forwarding location, and (2) a charge for that portion of the call from the call forwarding location to the termination station. The respective charge for each such portion shall be as follows:

1. Between the originating station and call forwarding location

   The charge for this portion of a remotely forwarded call shall be the charge specified in this or any other applicable Tariff for the type of call involved.

2. Between the call forwarding location and the terminating station.

   The Remote Call Forwarding customer is responsible for the applicable Local Measured Service usage charges as specified in S3.9 of this Tariff or for the applicable customer-dialed station-to-station charges specified in this or any other applicable Tariff. These charges apply to all calls answered

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S11. MISCELLANEOUS SERVICE ARRANGEMENTS

S11.14 Remote Call Forwarding (Continued)

S11.14.5 Message Charges (Continued)

at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

S11.14.6 Service Charges

A. Service Charges as shown in Section S4 of this Tariff apply as follows:

1. For the initial or subsequent installation (C) of RCF features, the following Service Charge shall apply:

a.	Residential	$22.00
b.	Business	$29.00

2. For the subsequent addition of additional Access facilities (RCF) to an existing RCF service, the secondary service charge shall apply.

3. To change the number at the call forwarding location, to revise the number for the terminating location at the call forwarding location or to change both numbers on the same order the Secondary Service Charge shall apply.

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S11. MISCELLANEOUS SERVICE ARRANGEMENTS

S11.15 811 DIALING SERVICE (N)

S11.15.1 General

A. 811 Dialing Service ("811") is a three digit local dialing arrangement, available in specified areas, with Bluffton Telephone Company, Inc. for delivery of general information via voice grade facilities, the Utility Protection Center, Call-Before-You-Dig program. Pursuant to Order 05-59, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 811 code is assigned for access to one call centers. In addition, the 811 subscriber must comply with any orders and rules pertaining to 811, adopted by the FCC in rulemaking proceeding CC Docket 92-105.

B. 811 is available in Bluffton Telephone Company, Inc. Local Calling Area only. To provide access to an 811 number to end users in the local calling area of another local exchange carrier or to a competitive local exchange carrier's (CLEC's) end users within the local calling area, the 811 subscriber must make appropriate arrangements with the other local exchange carrier or CLEC.

C. The Local Calling Area of the 811 subscriber will be the basic local calling area for the Company's exchange as defined in Section 3 of this Tariff, as facilities permit.

D. This service is furnished subject to the availability of the 811 number.

E. 811 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc) or a 10-digit toll free number.

F. Limitations and use of service as stated in Section 2 of this Tariff apply.

G. Directory Listings may be provided for 811 at rates and regulations as specified in Section 6 of this Tariff.

H. Access to 811 is not available to the following classes of service:

- Payphone Service Provider Telephones (PSPs)
- Hotel/Motel/Hospital Service
-1+
- 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
- Inmate Service
- 101XXXX
- Wireless

Operator assisted calls to the 811 subscriber will not be completed. (N)

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S11. MISCELLANEOUS SERVICE ARRANGEMENTS

S11.15 811 DIALING SERVICE (Cont'd) (N)

S11.15.1 General (Cont'd)

I. The 811 subscriber is restricted from selling or transferring the 811 number to an unaffiliated entity, either directly or indirectly except under direction of the Commission.

J. An "affiliate" of an 811 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 811 subscriber. The term "control" (including the terms "controlling", "controlled by: and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise. If an 811 subscriber becomes an affiliate of or is acquired by another 811 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 811 number within 6 months of the merger or acquisition.

K. 811 will not provide calling number information in real time to the 811 subscriber. If the 811 subscriber needs this type of information, the 811 subscriber must subscribe to a compatible Calling Name/Number Delivery service in Section S11.12 preceding.

L. Calls to a disconnected 811 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 811 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

S11.15.2 Service Requirements and Conditions

A. All requests for 811 must be submitted in writing to the South Carolina Public Service Commission. The Commission will allocate 811 numbers in the basic Local Calling Areas based upon requirements and/or standards established by the FCC.

B. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 811 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company. (N)

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S11. MISCELLANEOUS SERVICE ARRANGEMENTS

S11.15 811 DIALING SERVICE (Cont'd) (N)

S11.15.2 Service Requirements and Conditions (Cont'd)

C. The 811 subscriber must, prior to provisioning of the service, sign a written acknowledgement of possible recall of the 811 number by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 05-59 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 811 codes. If a recall is effected, the Company will work with all 811 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10 digit dialing arrangement within the 6 month notice period. The 811 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 811 subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.

D. Only one 7 or 10-digit local number or one 10-digit toll free number may be used as the lead number per basic Local Calling Area. All central offices within a basic Local Calling Area must be pointed to the same 7 or 10-digit local number or one 10-digit toll free number. Appropriate rates from Sections 3 and 4, of this Tariff will apply.

E. The 811 Dialing Service is provided where facilities permit. (N)

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S11. MISCELLANEOUS SERVICE ARRANGEMENTS

S11.15 811 DIALING SERVICE (Cont'd) (N)

S11.15.2 Service Requirements and Conditions (Cont'd)

F. 811 will be provided under the following conditions.

1. For network sizing and protection, the 811 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to 811.

2. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 811 without impairing the Company's general telephone service or telephone plant. It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours 811 Dialing Service.

3. The 811 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

4. The 811 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander.

5. Suspension of 811 Dialing Service as covered in Section 2 of this Tariff is not applicable for this service.

6. The 811 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 811. If requested by the Company, the 811 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's 811 service. (N)

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S11. MISCELLANEOUS SERVICE ARRANGEMENTS

S11.15 811 DIALING SERVICE (Cont'd) (N)

S11.15.2 Service Requirements and Conditions (Cont'd)

7. A written notice will be sent to any 811 subscriber following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 811. If after notification the subscriber makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

G. If a pre-recorded announcement is provided by the 811 subscriber, the following conditions apply.

1. The 811 subscriber's sponsorship of any particular announcement of recorded program service shall not preclude another 811 subscriber from sponsoring the same or similar announcement or recorded program service.

2. The provision of access to the 811 network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.

3. The 811 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.

4. The 811 subscriber assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises. (N)

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S11. MISCELLANEOUS SERVICE ARRANGEMENTS

S11.15 811 DIALING SERVICE (Cont'd) (N)

S11.15.2 Service Requirements and Conditions (Cont'd)

H. The Company may take all legal and practical steps to disassociate itself from 811 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.

I. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber. (N)

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S11. MISCELLANEOUS SERVICE ARRANGEMENTS

S11.15 811 DIALING SERVICE (Cont'd)

S11.15.3 Rates and Charges

A. Application of Rates

1. A one-time Service Establishment charge shall apply per Customer. (C)

2. 811 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 811 subscriber's designated premises.

3. Applicable service order charges as specified in Section 4 of this Tariff will apply, in addition to the following rates.

4. A one-time Central Office Activation charge will apply per central office switch translated to the lead number within the basic calling area. (C)

5. A charge will apply to changes to the point-to number at the subscriber's request, per 811 Dialing Service, per central office switch within the basic Local Calling Area.

B. Charges applicable to the 811 Dialing Service Subscriber:

1. Service Establishment Charge		(N)
Per Customer	$390.00	(N)
2. Central Office Activation		(T)
Per Central Office	$150.00	
3. Change of Point-to Number by Subscriber		(T)
Per Central Office	$ 13.50	

MISCELLANEOUS SERVICE ARRANGEMENTS

S11.16 211 DIALING SERVICE (N)

S11.16.1 General

A. The 211 dialing code (hereinafter referred to as "211") is a three-digit dialing arrangement designed specifically for the delivery of general information via voice grade facilities, for community information and referral services. Pursuant to order 00-256, issued by the Federal Communications Commission (the FCC) in CC Docket 92-105, the 211 code is assigned for access to community information and referral services. In addition, the 211 subscriber must comply with any order and rules pertaining to 211, adopted by the FCC in rulemaking proceeding CC Docket 92-105.

B. The 211 dialing code is available from the company in the company's exchange area only. To provide access to a 211 dialing code to end users in another telephone company territory or to another telephone provider end users within the local calling area, the 211 subscriber must make appropriate arrangements with the telephone provider or other provider serving the territory. The 211 subscriber should work separately with competing local providers to determine that its end users will be able to reach community information and referral services provided by dialing 211.

C. This service is subject to the availability of the 211 dialing code and the technical capability of the serving central office.

D. The 211 dialing code can be delivered via regular exchange access lines.

E. Limitations and use of service are stated in section 2 of this tariff.

F. The local calling area of the 211 subscriber will be the Local Calling Area as defined by the company at the time the 211 code is ordered, as facilities permit. If the calling areas are merged, and a 211 number exists in both areas, the 211 subscriber who established the 211 service first in time will be entitled to retain the 211 number in the merged calling areas.

G. Directory listings may be provided for 211 at rates and regulations as specified in Section 6 this tariff.

H. The 211 subscriber is restricted from selling or transferring the 211 dialing code to an unaffiliated entity, either directly or indirectly. (N)

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MISCELLANEOUS SERVICE ARRANGEMENTS

S11.16 211 DIALING SERVICE (Cont'd) (N)

S11.16.1 General (Cont'd)

I. A "211 subscriber" is defined as any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 211 subscriber. The term "control" (including the terms "controlling", "controlled by", and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of any entity, whether through the ownership of voting securities, by contract, or otherwise.

J. Operator assisted calls to the 211 code will not be completed.

K. Access to the 211 dialing code is not available to the following classes of service:

- 1+
- 0+,0- (credit card, third-party billing, collect calls)
- 101XXXX
- Inmate service
- Cellular
- Hotel/motel/hospital service (toll call only)

S11.16.2 Conditions for Utilization

A. Requests for utilization of the 211 dialing code must be submitted in writing to the South Carolina Budget Control Board, consistent with applicable state law for the assignment of the 211 code.

B. Within 30 days of the number assignment, the 211 subscriber must initiate the request for service. The company will provision the subscriber's order within a reasonable time, dependent upon the given complexity of the order. The 211 subscriber will be billed the nonrecurring charge when the service is provisioned by the company.

C. If, during or at the end of the provisioning period, the 211 subscriber has failed to establish service or decides to discontinue service establishment, the 211 code will be recalled and the number will be considered available for reassignment as specified in A. preceding. (N)

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MISCELLANEOUS SERVICE ARRANGEMENTS

S11.16 211 DIALING SERVICE (Cont'd) (N)

S11.16.2 Conditions for Utilization (Cont'd)

D. The 211 subscriber, prior to provisioning of the service, shall sign a acknowledgement of possible recall of the 211 dialing code by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the company or regulating entity. The 211 subscriber shall abide by all terms and conditions which may be identified by the FCC in CC Docket 92-105 regarding the use and return of the 211 dialing code. If a recall is effected, the company will work with the 211 subscriber affected by such recall to transfer their service arrangements, to a 7 or 10-digit dialing arrangement within the 6-month notice period. The 211 subscriber will be required to migrate to any access arrangement within the 6-month notice period. The 211 subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.

E. Only one 7 or 10-digit toll-free number or one 10-digit local toll-free number may be used as the lead number per basic local calling area. All central offices within a basic local calling area must be pointed to the same one 7 or 10-digit local number or one 10-digit local toll-free number. Appropriate rates from Section 3 and Section 4, and other applicable sections of this tariff will apply to this method of provisioning this service.

F. The 211 dialing code is provided where facilities permit its utilization.

G. The 211 subscriber shall work separately with any cellular or other wireless providers to determine whether their end user customers will be able to reach community information and referral services provided by dialing 211.

H. The 211 subscriber shall work separately with any competitive service provider or other providers of telecommunications services to determine whether their end user customers will be able to reach telephone relay services by dialing 211. (N)

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MISCELLANEOUS SERVICE ARRANGEMENTS

S11.16 211 DIALING SERVICE (Cont'd) (N)

S11.16.2 Conditions for Utilization (Cont'd)

I. The 211 dialing code will be provided under the following conditions:

1. For network sizing and protection, the 211 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 dialing code.

2. The 211 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the company, to adequately handle calls to 211 without impairing the company's general telephone service or telephone plant.

3. The 211 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers, releases and all other rights from all persons whose work, statements or performance are used in connection with the 211 dialing code, and from all holders of copyrights, trademarks, and patents used in connection with said service.

4. The 211 subscriber is responsible for, and shall indemnify, protect, defend, and save harmless the company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees, incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable or slander. Unless otherwise provided for in this tariff, the company shall be authorized to disconnect any tariffed service provided to the 211 subscriber utilized, directly or indirectly, with the 211 dialing code, which fails to comply with regulations and conditions set forth herein, upon five (5) days of notice to the subscriber or immediately upon oral notice to the 211 subscriber if any part of the system threatens or diminishes the full utilization of the telecommunication provider's network. (N)

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MISCELLANEOUS SERVICE ARRANGEMENTS

S11.16 211 DIALING SERVICE (Cont'd) (N)

S11.16.2 Conditions for Utilization (Cont'd)

Disconnection may be suspended at the discretion of the company if it receives written certification that the 211 subscriber is in compliance with regulations and conditions of the tariffs or if the service affecting condition is resolved before disconnection occurs. Continual noncompliance shall be cause for disconnection without notice at the discretion of the company.

5. The 211 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 211. If requested by the company, the 211 subscriber shall assist the company in responding to complaints made to the company concerning the 211 dialing code.

6. A written notice will be sent to any 211 subscriber following oral notification when the 211 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the company. If after notification, the 211 subscriber makes no modification in the method of operation or in the service arrangements that are deemed service affecting by the company, or if the 211 subscriber is unwilling to accept the modifications, or if the 211 subscriber continues to cause service impairment, the company reserves the right, at any time, without further notice, to institute protective measures, up to and including the termination of the service. In any emergency situation as defined by the company, the company reserves the right, at any time, without notice, to institute protective measures up to and including the termination of the 211 service.

7. Suspension of the 211 dialing service as covered in section 2 of this tariff is not applicable for this service. (N)

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MISCELLANEOUS SERVICE ARRANGEMENTS

(N)

S11.16 211 DIALING SERVICE (Cont'd)

S11.16.2 Conditions for Utilization (Cont'd)

J. If a pre-recorded announcement is provided by the 211 subscriber, the following conditions apply:

1. The 211 subscriber will provide announcements. The company will provide only for the delivery of the call.

2. The provision of access to the 211 network by the company for the transmission of the announcement is subject to the availability of such facilities and the requirements of the local exchange network.

3. The 211 subscriber assumes all financial responsibility for all costs involved in providing the announcements including, but not limited to, the recorder/announcement equipment located on the 211 subscriber's premises.

4. The 211 subscriber assumes, according to other specific rates and charges, all financial responsibility for all facilities required, to connect the recorder/announcement equipment located on the 211 subscriber's premises.

K. The company may take all legal and practical steps to disassociate itself from the 211 subscriber providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the company's discretion generates unacceptable levels of complaints by end users.

L. In no event shall the company be liable for either any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this tariff. The company shall not be responsible for calls that can not be completed as a result of repair or maintenance difficulties and equipment or on equipment owned or leased by the 211 subscriber.

(N)

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MISCELLANEOUS SERVICE ARRANGEMENTS

S11.16 211 DIALING SERVICE (Cont'd) (N)

S11.16.3 Third Party Involvement

A. In those instances where a competitive service provider or other type of provider provides the 211 dialing code to its end user within the local calling area of the company, terms and conditions for the utilization of the 211 dialing code will be provided for in the appropriate interconnection agreement between the company and alternative provider.

B. For purposes of providing an alternative end user access to the 211 subscriber within the local calling area, appropriate arrangements must be made by the alternative provider with the 211 subscriber serving the local calling area of the company.

C. An alternative provider may negotiate for the provision of the appropriate directory listing as defined in the appropriate interconnection agreement between the company and the alternative provider.

S11.16.4 Rates and Charges

A. Application of Rates

1. A service establishment charge shall apply per basic local calling area.

2. Normal tariffed charges for the local access service arrangements for 211 service for transporting and terminating messages at the 211 subscriber's designated premises.

3. Applicable service order charges as specified in section 4 of this tariff will apply, in addition to the above rates.

4. A central office activation charge will apply per central office translated to the lead number.

5. A charge will apply to changes to the point-to number at the subscriber's request, per 211 dialing service, per central office switch within the basic calling area. (N)

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MISCELLANEOUS SERVICE ARRANGEMENTS

S11.16 211 DIALING SERVICE (Cont'd) (N)

S11.16.4 Rates and Charges (Cont'd)

B. Charges applicable to the 211 dialing service subscriber are as follows:

1. Service establishment charge

	Nonrecurring Charge
Per basic local calling area	$389.90

2. Central office activation

Per central office	$150.00

3. Change point-to-point number by subscriber request

Per central office	$ 13.50

(N)

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MISCELLANEOUS SERVICE ARRANGEMENTS

S11.17 511 DIALING SERVICE (N)

S11.17.1 General

A. 511 Dialing Service ("511") is a three digit local dialing arrangement, available in specified areas, with Bluffton Telephone Company, Inc. for delivery of general information via voice grade facilities, the South Carolina Department of Transportation Travel Information Services program. Pursuant to Order FCC 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 511 code is assigned for access to federal, state and local transportation agencies. In addition, the 511 subscriber must comply with any orders and rules pertaining to 511, adopted by the FCC in rulemaking proceeding CC Docket 92-105 or any subsequent dockets.

B. 511 is available in Bluffton Telephone Company, Inc. Local Calling Area only. To provide access to a 511 number to end users in the local calling area of another local exchange carrier or to a competitive local exchange carrier's (CLEC's) end users within the local calling area, the 511 subscriber must make appropriate arrangements with the other local exchange carrier or CLEC.

C. The Local Calling Area of the 511 subscriber will be the basic local calling area for the Company's exchange as defined in Section 3 of this Tariff, as facilities permit.

D. This service is furnished subject to the availability of the 511 number.

E. 511 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.) or a 10-digit toll free number.

F. Limitations and use of service as stated in Section 2 of this Tariff apply.

G. Directory Listings may be provided for 511 at rates and regulations as specified in Section 6 of this Tariff.

H. Access to 511 is not available to the following classes of service:
- Hotel/Motel/Hospital Service
- 1+
- 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
- Inmate Service
- 101XXXX
- Wireless

Operator assisted calls to the 511 subscriber will not be completed. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

S11.17 511 DIALING SERVICE (Cont'd) (N)

S11.17.1 General (Cont'd)

I. The 511 subscriber is restricted from selling or transferring the 511 number to an unaffiliated entity, either directly or indirectly except under direction of the Commission.

J. An "affiliate" of a 511 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 511 subscriber. The term "control" (including the terms "controlling", "controlled by: and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise. If a 511 subscriber becomes an affiliate of or is acquired by another 511 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 511 number within 6 months of the merger or acquisition.

K. 511 will not provide calling number information in real time to the 511 subscriber. If the 511 subscriber needs this type of information, the 511 subscriber must subscribe to a compatible Calling Name/Number Delivery service in Section 11.12 preceding.

L. Calls to a disconnected 511 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 511 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

S11.17.2 Service Requirements and Conditions

A. All requests for 511 must be submitted in writing to the South Carolina Public Service Commission. The Commission will allocate 511 numbers in the basic Local Calling Areas based upon requirements and/or standards established by the FCC.

B. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 511 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

S11.17 511 DIALING SERVICE (Cont'd) (N)

S11.17.2 Service Requirements and Conditions (Cont'd)

C. The 511 subscriber must, prior to provisioning of the service, sign a written acknowledgement of possible recall of the 511 number by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 00-256 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 511 codes. If a recall is effected, the Company will work with all 511 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10 digit dialing arrangement within the 6 month notice period. The 511 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 511 subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.

D. Only one 7 or 10-digit local number or one 10-digit toll free number may be used as the lead number per basic Local Calling Area. All central offices within a basic Local Calling Area must be pointed to the same 7 or 10-digit local number or one 10-digit toll free number. Appropriate rates from Sections 3 and 4, of this Tariff will apply.

E. The 511 Dialing Service is provided where facilities permit. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

S11.17 511 DIALING SERVICE (Cont'd) (N)

S11.17.2 Service Requirements and Conditions (Cont'd)

F. 511 will be provided under the following conditions.

1. For network sizing and protection, the 511 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to 511.

2. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 511 without impairing the Company's general telephone service or telephone plant. It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours 511 Dialing Service.

3. The 511 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

4. The 511 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander.

5. Suspension of 511 Dialing Service as covered in Section 2 of this Tariff is not applicable for this service.

6. The 511 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 511. If requested by the Company, the 511 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's 511 service. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

S11.17 511 DIALING SERVICE (Cont'd) (N)

S11.17.2 Service Requirements and Conditions (Cont'd)

7. A written notice will be sent to any 511 subscriber following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 511. If after notification the subscriber makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

G. If a pre-recorded announcement is provided by the 511 subscriber, the following conditions apply.

1. The 511 subscriber's sponsorship of any particular announcement of recorded program service shall not preclude another 511 subscriber from sponsoring the same or similar announcement or recorded program service.

2. The provision of access to the 511 network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.

3. The 511 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.

4. The 511 subscriber assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

S11.17 511 DIALING SERVICE (Cont'd) (N)

S11.17.2 Service Requirements and Conditions (Cont'd)

H. The Company may take all legal and practical steps to disassociate itself from 511 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.

I. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

S11.17.3 Rates and Charges

A. Application of Rates

1. A one-time Service Establishment charge shall apply per customer.

2. 511 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 511 subscriber's designated premises.

3. Applicable service order charges as specified in Section 4 of this Tariff will apply, in addition to the following rates.

4. A one-time Central Office Activation charge will apply per central office switch translated to the lead number within the basic calling area.

5. A charge will apply to changes to the point-to number at the subscriber's request, per 511 Dialing Service, per central office switch within the basic Local Calling Area. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

S11.17 511 DIALING SERVICE (Cont'd) (N)

S11.17.3 Rates and Charges (Cont'd)

B. Charges applicable to the 511 Dialing Service Subscriber:

1. Service Establishment Charge

Per Customer	$390.00

2. Central Office Activation

Per Central Office	$150.00

3. Change of Point-to Number by Subscriber

Per Central Office	$ 13.50

(N)

GENERAL CUSTOMER SERVICES TARIFF

BLUFFTON TELEPHONE AND APPLIANCE CO., INC.
BLUFFTON, S.C.

EFFECTIVE: JANUARY 1, 1988

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MAR 15 1988

James H. Gill
EXECUTIVE DIRECTOR

GENERAL CUSTOMER SERVICES TARIFF

BLUFFTON TELEPHONE AND APPLIANCE CO., INC.
BLUFFTON, S.C.

EFFECTIVE: January 1, 1988

S12. AUXILIARY EQUIPMENT

S12 Toll Line Restrictor - Individual

S12.1.1 General

Individual line toll restrictors provides a means for an individual line and one or more lines to be restricted from placing outgoing toll calls.

S12.1.2 Rates and Charges

	Monthly Rate	Install. Charge
Individual Line	$1.65	$8.00

S12.1.3 Charges for Restrictors on FX lines Terminating in Bluffton.

There will be no charge for toll restrictors on FX lines which terminate in Bluffton in accordance with paragraph S9.1.1 dealing with foreign exchange service.

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MAR 15 1988
EXECUTIVE DIRECTOR

S13. CONNECTIONS WITH CERTAIN FACILTIES AND/OR EQUIPMENT OF OTHERS

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S13. CONNECTIONS WITH CERTAIN FACILTIES AND/OR EQUIPMENT OF OTHERS

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OCT 15 1992

Charles W. Ballentine
EXECUTIVE DIRECTOR

EFFECTIVE: November 1, 1992

S13. CONNECTIONS WITH CERTAIN FACILITES AND/OR EQUIPMENT OF OTHERS

S13.1 General

a. Customer provided telephone terminal (or station) equipment complying with the provisions of Part 68, Connection of Terminal Equipment to the Telephone Network (May, 1976), of the Federal Communication's Rules and Regulations may be connected to the lines of the Company as specified in such Rules and Regulations. The Company not responsible for the maintenance, repair or performance of customer provided equipment and may temporarily discontinue service, upon advance notice, to equipment causing harm to the Company's facilities and equipment.

S13.2 Reserved for Future Offerings (D)

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OCT 13 1992

Charles W. Ballentine
EXECUTIVE DIRECTOR

BLUFFTON TELEPHONE COMPANY, INC.
BLUFFTON, S. C.
EFFECTIVE DATE: AUGUST 1, 1994

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SEP 20 1994

Charles W. Bachelder
EXECUTIVE DIRECTOR

DATA TRANSPORT SERVICE

14.1 Digital Data Communication Service (N)

14.1.1 General (N)

A. Digital Data Service is a local exchange telecommunications service available only to customers served from suitably equipped central offices. This is a digital data transmission service which provides a data link between two Switched Data users via switched facilities. The network connection is established on a call-by-call basis.

14.1.2 A. In addition to the following conditions, appropriate regulations established in other tariffs of the Company will also apply.

B. The minimum billing for this service is one month.

C. The provision of Digital Data Service and associated features are subject to the availability of certain Central Office and outside plant facilities.

D. Digital Data Service is not available for resale of service.

E. Digital Data requires the use of customer provided data equipment which must be compatible with the Telephone Company's equipment and facilities. Grade of Transmission is guaranteed only to the serving central office.

F. The Digital Data customer loop is subject to distance limitation as a result of digital power loss.

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EXECUTIVE DIRECTOR

DATA TRANSPORT SERVICE

14.1 DIGITAL DATA COMMUNICATION SERVICE (Continued)

14.1.5 Definitions (N)

A. Asnychronous- A method of transmitting data in which each transmitted character is preceded by a start bit and followed by a stop bit, this permitting the interval between characters to vary.

B. Bit - A binary digit. The smallest unit of information in the binary system of notation.

C. Bits Per Second - The number of bits transmitted per second. A measure of the speed of transmission of digital information.

D. Digital - Information which is expressed in discrete or noncontinuous form.

E. Full Duplex - Type of communication that supports the transmission of signals in both directions simultaneously.

F. Half Duplex - Type of communication that supports the transmission of signals in both directions, but is not capable of simultaneous and independent transmission and reception.

14.1.6 Rates and Charges (N)

A. The following rates are in addition to the applicable servicing charges shown in Section S3 and S4 of this Tariff and the rates and charges for other associated services shown elsewhere in the Company's Tariffs. The rate elements applicable for Digital Data Service are:

1. Digital Data Service Access Line Monthly Rate (Low Speed or High Speed) (Requirement-4 wire circuit per access line)

2. Service Connection Charge

3. Optional Features

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DATA TRANSPORT SERVICE

14.1 Digital Data Communication Service (Continued)

14.1.6 Rates and Charges (Continued)

B. Digital Data Service Customer line are as follows:

	Non-Recurring	Monthly
1. Digital Data Customer		
(A) Low Speed Access		
(1) Single Line Per Line (4 wire ckt)	$250.00	$45.45
(B) High Speed Access		
(1) Single Line Per Line (4 wire ckt)	$250.00	$55.45
2. Optional Features		
A. Voice Option		
1. Single Line Flat Rate, each		$8.45
2. Centrex Feature	As Specified in Section S10	
3. Custom Calling Features	As Specified in Section S11	

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BLUFFTON, S.C.

EFFECTIVE: January 1, 1988

S14. DATA-TEL DATA SERVICE

NOTE: Reserved for future offering

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BLUFFTON, S.C.

EFFECTIVE: January 1, 1988

S15. MOBILE TELEPHONE SERVICE

NOTE: Reserved for future Offering.

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BLUFFTON TELEPHONE CO., INC.
BLUFFTON, S.C.
ISSUE DATE: December 30, 1998
EFFECTIVE DATE: January 29, 1999

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

S16.1 Concurrence

The Company concurs in the rates and charges governing Long Distance Message Telecommunications Services as filed by the Hargray Telephone Company, Inc. (South Carolina) with The Public Service Commission of South Carolina. Any amendments or successive issues thereof, the Company makes itself a party to such rates and charges until this concurrence is revoked or canceled by either party. The Company hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of the Company subject to the jurisdiction of the Public Service Commission of South Carolina, as it applies. (C) (C)

(D)

S16.2

(D)

S16.3

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

S16.3 (Continued) (D)

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BLUFFTON, S.C.

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S17. WIDE AREA TELECOMMUNICATION SERVICE

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EFFECTIVE: January 1, 1988

A17. WIDE AREA TELECOMMUNICATION SERVICE

S17.1 General

a. This tariff is applicable to Wide Area Telecommunication Service furnished by Bluffton Telephone and Appliance Co., hereinafter referred to as the Company, within its operating territory in the State of South Carolina.

b. Request for this class of service will be furnished insofar as the ability and facilities of the Company permit, in accordance with the following concurrence.

S17.2 Concurrence

A. This Company concurs in the rates and regulations governing Wide Area Telephone Service as filed by Southern Bell and ATT Communications. Any amendments thereto or successive issues thereof are hereby adopted and made part of this tariff with the provision that this Company reserves the right to cancel this concurrence after compliance with requirements as to tariff filings as may be necessary upon such cancellation.

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BLUFFTON TELEPHONE AND APPLIANCE CO., INC.
BLUFFTON, S.C.

EFFECTIVE: February 12, 1991

S18. PRIVATE LINE SERVICE AND ACCESS SERVICE

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S18. PRIVATE LINE SERVICE AND ACCESS SERVICE

S18.1 Private Line Service (c)

S18.1.1 Concurrence for Certain Private Line Services

a. This Company concurs in the rates and regulations governing intrastate private line services and channels as filed by the Southern Bell Telephone and Telegraph Company (South Carolina) in their PRIVATE LINE SERVICE AND CHANNELS TARIFF. Any amendments thereto are hereby adopted and made apart of this Tariff, with the provision that this Company reserves the right to cancel this concurrence after compliance with requirements as to tariff filings as may be necessary upon such cancellation. (c)

S18.2 Intraexchange Private Line Service (d)
(Obsolete see Section S118) (c)

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S18 PRIVATE LINE SERVICE AND ACCESS SERVICE

S18.2 Intraexchange Private Line Service (Continued) (d)
(Obsolete see Section S118) (c)

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S18. PRIVATE LINE SERVICE AND ACCESS SERVICE

S18.2 Intraexchange Private Line Service (Continued) (d)
(Obsolete see Section S118) (c)

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S18. PRIVATE LINE SERVICE AND ACCESS SERVICE

S18.2 Intraexchange Private Line Service (Continued) (d)
(Obsolete see Section S118) (c)

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S18. PRIVATE LINE SERVICE AND ACCESS SERVICE

S18.2 Intraexchange Private Line Service (Continued) (d)
(Obsolete see Section S118) (c)

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S18. PRIVATE LINE SERVICE AND ACCESS SERVICE

S18.2 Intraexchange Private Line Service (Continued) (d)
(Obsolete see Section S118) (c)

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S18. PRIVATE LINE SERVICE AND ACCESS SERVICE

S18.2 Intraexchange Private Line Service (Continued) (d)
(Obsolete see Section S118) (c)

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S18. PRIVATE LINE SERVICE AND ACCESS SERVICE

S18.2 Intraexchange Private Line Service (Continued) (d)
(Obsolete see Section S118) (c)

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S18. PRIVATE LINE SERVICE AND ACCESS SERVICE

S18.3 Access Service (N)

18.3.1 Concurrence for Certain Special Access (N)

a. This Company concurs in the rates and regulations governing Special Access Service as filed by Southern Bell Telephone and Telegraph Company (South Carolina) in their Access Service Tariff. Any amendments thereto are hereby adopted and made apart of this Tariff, with the provision that this Company reserves the right to cancel this concurrence after compliance with requirements as to tariff filings as may be necessary upon such cancellation.

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19. PREPAID LOCAL SERVICE (N)
(Prepaid Residential Telephone Service)

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19. PREPAID LOCAL SERVICE
(Prepaid Residential Telephone Service)

19.1 Description of **Prepaid Local Service** (Prepaid Residential Telephone Service) (N)

19.1.1 The Company's **Prepaid Local Service** is known as **Hargray Prepaid Local Service** and is available to any customer of the Company that has been disconnected for non-payment of their telephone service or has not established a satisfactory credit relationship with the Company and wishes to obtain residential telephone service.

19.2 Concurrence (N)

19.2.1 The Company concurs in the rates, terms, conditions and regulations governing Hargray Prepaid Local Service as filed by Hargray Telephone Co., Inc. Any amendments thereto or successive issues thereof are hereby adopted and made part of this tariff, with the provision that the Company reserves the right to cancel this concurrence after compliance with requirements as to tariff filings as may be necessary upon such cancellation.

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BLUFFTON, S.C.

EFFECTIVE: January 1, 1988

S19. TELETYPWRITER EXCHANGE SERVICE

NOTE: Reserved for Future Offering

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EXECUTIVE DIRECTOR

BLUFFTON TELEPHONE CO., INC.
BLUFFTON, S.C.
Effective Date: April 1, 1996

SECTION S21
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S21 - ISDN - INTEGRATED SERVICES DIGITAL NETWORK

S21 ISDN - Integrated Services Digital Network (N)

S21.1 General (N)

A. **ISDN** is a new group of offerings supported by the Integrated Services Digital Network **(ISDN)** architecture. **ISDN** supports simultaneous transmission of voice, data, and packet services on the same exchange access line. **ISDN** is available where facilities permit.

B. **ISDN** provides a new method of access to the telephone network called **Basic Rate Access (BRA). Basic Rate Access** will consist of one or two 64 Kbps **(B)** channels and one 16 Kbps **(D)** channel at the service delivery point.

C. **B** channel circuit switched services offer up to 64 Kbps transmission of voice or data. This option permits the customer to utilize either circuit voice or data transmission paths on a per call section basis. Transmission on the **B** channel will be circuit switched at 64 Kpbs within the switch and/or equipped facilities between **ISDN** compatible central offices. **ISDN** interconnection to non-**ISDN** equipped central offices will be potentially subject to analog transmission or subject to 56 Kpbs. This option includes one directory number (DN).

D. The following parameters may be provided with Packet Switched **B** channel and **D** channel Services:

Each **B** channel packet terminal will be provided logical channels up to the technical capability of the serving central office. Each logical channel can carry an independent call with throughput of up to 64 Kbps.

Each **D** channel packet terminal will be provided logical channels up to the technical capabilities of the serving central office.

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S21 - ISDN - INTEGRATED SERVICES DIGITAL NETWORK

S21 ISDN - Integrated Services Digital Network **(N)**

S21.1 General (Continued) **(N)**

Each logical channel can carry an independent call with throughput of up to 9.6 Kbps.

Each logical channel may be established as one of the following types:

* Two-Way Switched Virtual Circuit (default)
* One-Way Incoming Switched Virtual Circuit
* One-Way Outgoing Switched Virtual Circuit

1. Flow Control Parameter Negotiation - This parameter negotiates on a per call basis the flow control parameters. This consists of automatic negotiation of the maximum packet size and window size for each direction of data transmission.

2. Throughput Class Negotiation - This parameter allows the calling station to request specific throughput classes in the call request packet for both directions of data transmission.

3. Recognized Private Operation Agency (RPOA) Selection - This parameter allows an ISDN user to specify an interLATA carrier (IC) for packet-switching on a per-call basis when the customers want if different from presubscribed IC.

4. Interexchange Packet - Preselect - This parameter allows an ISDN user to specify an interLATA carrier for packet switching at the time of subscription.

5. Fast Selection Initiation - This parameter permits user data to be passed in the call set up packet of a virtual call.

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S21 - ISDN - INTEGRATED SERVICES DIGITAL NETWORK

S21 ISDN - Integrated Services Digital Network **(N)**

S21.1 General (Continued) **(N)**

6. Reverse Charging Acceptance - This parameter permits the data communications equipment to transmit incoming calls requesting reverse charging to the user. The user must be subscribed to the destination line for X.25 Reverse Charge calls to be completed. If not, the call requesting reverse charging is refused.

7. Reverse Charging Initiation - This parameter allows a user to assign billing (on a per-call basis) charges to the called party, rather than the calling party. The terminating user must have X.25 Reverse Charge Acceptance to complete the call.

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E. **D** channels are equipped for Low Speed Packet Switched Data. This allows packet data (X.25) to be transmitted up to 9.6 Kbps on the **D** channel. Service includes logical channels up to the technical capability of the central office. Multiple packet calls can be active simultaneously by a user on a single **D** channel. Up to eight data terminals can be supported per **Basic Rate Access.** Service includes one data telephone number.

F. **ISDN** consist of the following components:

* **Basic Rate Digital Subscriber Line (DSL) Access**

* Either **B** or **D** must be activated. A maximum of two simultaneous **B** channels can be in user per **Basic Rate Access.**

S21 - ISDN - INTEGRATED SERVICES DIGITAL NETWORK

S21 ISDN - Integrated Services Digital Network **(N)**

S21.2 Regulations **(N)**

A. Customer Premises Equipment (CPE) that is compatible with the ISDN Interface is the responsibility of user for provisioning.

B. The Company will be responsible for publishing and maintaining ISDN Interface Specifications.

C. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of **Basic Rate Access** render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.

D. Suspension of service is not allowed.

E. Service Charges in **Section S4** of this Tariff are applicable per **Basic Rate DSL Access** in addition to rates and charges following.

F. ISDN will be available where central office and outside plant facilities permit.

G. ISDN served from a central office other than the central office the subscriber would normally be served from will follow the rules and regulations as stated in **Section S10, Central Office Non-Transport Service Offerings.**

H. At the Company's option, when the normal serving central office is not equipped for ISDN, a customer may be served with ISDN from another central office. When the Company elects this

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S21 - ISDN - INTEGRATED SERVICES DIGITAL NETWORK

S21 ISDN - Integrated Services Digital Network (N)

S21.2 **Regulations** (Continued) (N)

H. serving arrangement, the interoffice charges will not apply. **ISDN** customers to be served under this arrangement must sign an agreement that the service will be moved back to the normal serving central office and to a probable number change when/if that office is equipped with **ISDN.** Should the customer request to be served from **ISDN** equipped central office other than the normal serving central office, the appropriate interoffice or interexchange charges will apply.

S21.3 **Definitions** (N)

B CHANNEL

A Bi-directional synchronous channel capable of supporting 64 Kbps of digital transmission.

D CHANNEL

A 16 Kbps digital signaling channel also capable of supporting 9.6 Kbps of packet information for the **Basic Rate Interface.**

KBPS CLEAR CHANNEL CAPACITY (CCC)

A **B** channel connection that provides end-to-end digital connection in which all 64 Kbps of bandwidth are available for customer use.

PACKET SWITCHING

ISDN Packet Switching Service is a data transport service based on CCITT (Consultative Committee on International Telegraph and Telephony) X.25 protocol.

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S21 - ISDN - INTEGRATED SERVICES DIGITAL NETWORK

S21 ISDN - Integrated Services Digital Network **(N)**

S21.4 Rates and Charges **(N)**

A. Basic Rate Service

	Installation Charge	Monthly Rate
a) Business		
(1) 2B+1D	$ 100.00	$ 60.00
b) Residence Service		
(1) 2B+1D	$ 100.00	$ 45.00

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BLUFFTON,S.C.

EFFECTIVE: January 1, 1988

S20. WIDE SPECTRUM SERVICES

NOTE: Reserved for future offering

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BLUFFTON TELEPHONE COMPANY, INC.
BLUFFTON, S. C.
EFFECTIVE DATE: AUGUST 1, 1994

SECTION S23
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S23 SHARING AND RESALE EXCHANGE SERVICE

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S23 SHARING AND RESALE OF EXCHANGE SERVICE

S23.1 Sharing and Resale of Basic Local Exchange Service (N)

S23.1.1 General (N)

a. In general, basic local exchange service is furnished for the exclusive use of the customer, and the customer's family, guest, employee, agents or representatives. Resale of basic local exchange service is premitted only under the specific conditions described in this tariff. For the purpose of this tariff section, "sharing" of basic local exchange service is considered synonymous with "resale" of basic local exchange service.

S23.1.2 Conditions for Resale (N)

a. Resale is permitted where facilities permit and within the confines of specifically identified continuous property areas under the control of a single owner or ownership unit. Areas designated for resale may be intersected or transversed by public thoroughfares provided that the adjacent property segments created by intersecting or transversing thoroughfares would be continuous in the absence of the thoroughfare. The designated resale service area must be wholly within the confines of existing wire centers and/or exchange boundaries.

b. Customers desiring to resell or share Company provided local exchange services must provide the Company with a written description of the project's intended size and scope along with the layout maps defining the resale service are and an anticipated development plan in terms of new building construction and/or projected growth.

c. Resale configurations may not exceed a combined total of 500 Automatic Access Lines (Inward, Outward and/or Two-Way configurations).

d. The Company maintains the right to serve directly any subscriber, within the identified resale service area.

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S23 SHARING AND RESALE OF EXCHANGE SERVICE

S23.1 Sharing and Resale of Basic Local Exchange Service (Cont'd)

S23.1.2 **Conditions for Resale** (Cont'd) **(N)**

In order to fulfill the Company's obligation to provide local exchange service to the premises of all customer entities within a franchised area, including individual subscribers within a resale area, the Company generally installs and maintains its own facilities within the resale service area to reach the premises of each individual subscriber. At the Company's option, in lieu of Company-owned facilities, the Company may choose to utilize privately-owned distribution facilities, including purchasing or leasing such facilities from the customer. Resale services will only be established if such access is provided to the Company.

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e. Intercom calling between reseller clients located within an identified resale service area is permitted to the extent that such calling is privately beneficial without being publicly detrimental.

f. Private interconnection of a resale service area to any other resale service area is not permitted for resale or sharing purposes. Individual tie lines or private lines are restricted to the private use of a single subscriber or resale client and cannot be used to access Local Exchange Service.

g. All rates and charges in connection with the resale operation and all repairs and rearrangements behind and including the resellers communication switch will be the responsiblity of the customer of record and is not regulated by the South Carolina Public Service Commission. The reseller will be the single point of contact for all resale client services provided in connection with the **Sharing and Resale of Basic Local Exchange Service.**

h. A combination of flat and **Local Measured Service** is available where the flat rate service is used

S23 SHARING AND RESALE OF EXCHANGE SERVICE

S23.1 Sharing and Resale of Basic Local Exchange Service (Continued)

S23.1.2 Conditions for Resale (Continued)

Sharing and Resale of Basic Local Exchange Service.

h. A combination of flat and Local Measured Service is available where the flat rate service is used exclusively by the Sharing and Resale of Basic Exchange Service Management. Flat rate service for management use may not be used by reseller client.

S23.2.3 Rates and Charges

A. The following rates and charges apply for Sharing and Resale of Basic Local Exchange Services.

1. Exchange Sharing and Resale Automatic Access Lines.

Local Measured Service (LMS)

Shared Tenant Service Management

	Flat	LMS
PBX Trunks Two Way	$28.70(1)	(C)
Shared Tenant Service Client	———	———
PBX Trunks Inward	$80.75(2)	(C)
Outward Only	-----	$26.05

NOTE: (1) Shared Tenant Service Management Only

(2) Inward Trunks includes PBX rate and Direct Inward Dialing Service rate (see Section S10.4)

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S23 SHARING AND RESALE OF EXCHANGE SERVICE

S23.1 Sharing and Resale of Basic Local Exchange Service (Cont'd)

S23.1.3 **Rates and Charges** (Cont'd)

2. **Local Message Charges (LMS)** **(N)**

(A) Rates are applicable to each call originated and completed within the local service area.

(1) $.12 per per message

Note- charges do not apply on calls to 911

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3. Reseller client listing provides one listing in the alphabetical section of the directory. The reseller client listing charge will date from the day the Company's directory assistance records are posted and is payable monthly in advance. The minimum chargeable period for the reseller client listing is for the life of the directory issue in which the listing first appears, not to exceed one year from the effective date of the listing. In the event the reseller client listing does not appear in the directory, the minimum chargeable period is for one month.

	Monthly Rate
(a) Per Client	$1.20

4. Charges for additional or miscellaneous listings apply at the standard tariff rate as specified in Section S6 of this Tariff.

5. Administrative Charge

	Nonrecurring Charge
(a) Service Establishment Charge	$300.00

S23 SHARING AND RESALE OF EXCHANGE SERVICE

S23.1 Sharing and Resale of Basic Local Exchange Service (Cont'd)

S23.1.3 **Rates and Charges** (Cont'd)

Service charges as specified in Section S4 of this Tariff apply as appropriate.

Note: Operator Assistance charges also apply where appropriate.

S23.1.4 **Definitions** (N)

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a. **CUSTOMER OF RECORD**

Person, corporation or authorized representative responsible for placing application for service; requesting additions, rearrangements, maintenance or discontinuances of service; payment in full of charges incurred such as Toll, Directory Assistance, etc; providing legal description of Resale Sevice Areas to the Company.

b. **RESELLER CLIENT**

As used in Section S23 of this Tariff, refers to a customer located within a resale service area served directly by the **Sharing and Resale Customer** of Record.

c. **RESALE SERVICE AREA**

Area within which a reseller offers local exchange telecommunications service.

d. **RESELLER**

A customer who offers shared or resold Company exchange service within a resale service area.

BLUFFTON TELEPHONE CO. INC.
BLUFFTON, S.C.

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ORIGINAL PAGE

EFFECTIVE DATE: July 15, 2001

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JUL 24 2001

Gary E. Walsh

EXECUTIVE DIRECTOR

GENERAL CUSTOMER SERVICES TARIFF

BLUFFTON TELEPHONE CO. INC..
BLUFFTON, S.C.

SECTION S24
1st REVISED PAGE 1
CANCELS ORIGINAL PAGE 1

EFFECTIVE DATE: July 15, 2001

S24 - EMERGENCY REPORTING SERVICES

This Company concurs in the rate and regulations governing Universal Emergency Number Service – Enhanced 911 as filed by Southern Bell Telephone and Telegraph Company (South Carolina) in its Emergency Reporting Service Tariff **with the exception of the E-911 Pin Point Tariff.** Any amendments thereto are hereby adopted and made a part of this tariff, with the provision that this Company reserves the right to cancel this concurrence after compliance with requirements as to tariff filings as may be necessary upon such cancellation.

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EXECUTIVE DIRECTOR

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S24 - EMERGENCY REPORTING SERVICES

S24 Universal Emergency Number Services-911 (N)

S24.2 9-1-1 Emergency Locator Service (N)

S24.2.1 General (N)

A. 9-1-1 Emergency Locator Services allows a Private Branch (PBX) switch located on a customer's premises to be trunked directly into an E911 tandem office, delivering the telephone number and location of the PBX end user to the appropriate (Public Safety Answering Point)

B. 9-1-1- Emergency Locator Service is available with Primary Rate ISDN (PRI). Local channels as described in this Section are not required with PRI.

S24.2.2 Regulations (N)

A. 9-1-1 Emergency Locator Service is furnished subject to the availability of facilities.

B. Automatic Number Identification (ANI) which is passed to the Company's E911 tandem office by the PBX switch is read, processed and utilized in the manner as if is provided by any other serving end office in the Company's E911 system.

C. The emergency agency serving the area may also be involved to update the Master Street Address Guide (MSAG) and to determine the method in which emergency calls from 9-1-1 Emergency Locator Service will be handled.

D. The following specifications must be met when provisioning this service.
1. Subscribers to 9-1-1 Emergency Locator Service must meet all Hargray Telephone's technical specifications.
2. The PBX switch must be able to transmit ANI using multi-frequency signals. This may require the retrofitting of existing PBX switches with interfaces, which will work with the Company E911 System.
3. The PBX switch owner/operator must supply the Company with the initial telephone number-to-address date as well as periodic updates.
4. The PBX switch must employ Direct Inward Dial (DID) numbers.
5. It will be the responsibility the vendor or PBX operator to maintain the data pertaining to each extension operating under such system.

E. The PBX switch owner/operator must install a minimum of two private E911 local channels (except for PRI) with the following specifications:

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S24 Universal Emergency Number Services-911 (Continued) (N)

S24.2.2 Regulations (Continued) (N)

E (Continued)

1. This voice grade local channel provides for communications path between the demarcation point at the customer premises and the serving wire center of that premises

2. The PBX switch owner/operator is responsible for determining that their terminal equipment is compatible with this local channel.

3. Supervision on this 9-1-1 Emergency Locator Service local channel will be loop reverse battery. The battery source is located in the Company's serving wire center and will be nominal –48V (-42.75V to 56.5Vdc).

4. The PBX will signal an off hook (or seizure) by providing a loop closure across tip and ring with a maximum resistance of 670 ohms. The Company's serving wire center will instruct the PBX to forward the calling station's number (ANI) information by a battery reversal wink.

5. Additional regulations may be applicable as described in Section 3 of the Company's Private Line Service Tariff.

6. Required network interfaces are located in Section 14 of this tariff.

F. Service Charges as specified in Section 4 of this Tariff are applicable.

G. General Regulations located in Section 2 of this Tariff will also apply to this service offering.

H. This service is offered solely as an aid in handling assistance calls in connection with fire, police, and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the customer contracting for 9-1-1 Emergency Locator Service. The provision of 9-1-1 Emergency Locator Service by the Company shall not be interpreted, construed, or regarded either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the customer.

I. The rates charged for 9-1-1 Emergency Locator Service do not contemplate the constant monitoring or inspection of facilities to

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S24 Universal Emergency Number Services-911 (Continued) (N)

S24.2.2 Regulations (Continued) (N)

discover errors defects and malfunctions in the service nor does the Company undertakes such responsibility. The customer shall make such operational tests as in the judgement of the customer, are required to determine whether the service is functioning properly for its use. The customer shall promptly notify the Company in the event the service is not functioning properly.

J. The Company's entire liability to any person for the interruption or failure of 9-1-1 Emergency Locator Service shall be limited to the terms set forth in this Section and other Sections of this Tariff. The Company shall not be liable for damages resulting from or in connection with its provision of 9-1-1 Emergency Locator Service or any person accessing or using 9-1-1 Emergency Locator Service and the Company shall not be liable for its provision of any telephone number, address, or name or any person or entity providing or assisting in the provision of emergency reporting service unless the Company acted with malicious purpose or in the manner exhibiting wanton and willful disregard of safety or property in providing such services.

K. Each customer agrees to release indemnify, defend and hold harmless the Company from any and all loss, claims, demands suits, or other action or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or person, or for any loss, damage or destruction of any property, whether owned by the Customer or others or for any infringement or invasion of the right of privacy of any person or person, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of 9-1-1 Emergency Locator Service features and the equipment associated therewith, or by any services which are or may be furnished by the Company in connection therewith, including but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 9-1-1 services using 9-1-1 Emergency Locator services hereunder, and which arise out of the negligence to other wrongful act of the Company, Customer, it user, agencies or municipalities or employees or agents of any one of them.

L. When an order for 9-1-1 Emergency Locator Service and facilities or requests for additions, rearrangements, relocations or modifications or service equipment are cancelled in whole or in part, the customer may be required to reimbursed the Company for all expenses incurred in handling the request before notice of cancellation is received. Such

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S24.2.2 Regulations (Continued) (N)

charges, however, are not to exceed all charges which would apply if the work involved in complying with the request had been completed.

M. When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the subscriber or the failure of the facilities provided by the subscriber, a pro rata adjustment of the fixed monthly charges involved will be allowed as covered by Section 2 of this tariff.

N. In the event of any interruption of the service, the Company shall not be liable to any person, corporation or other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the tariff rate for the service or facilities provided to the customer for the time such interruption continues, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the customer of the service.

O. Other Rules and Regulations located in Section S24 preceding will also apply to this service offering as appropriate.

P. Any and all changes shall require the customer to inform Hargray Telephone Company via telephone or fax. The first two changes within the calendar year are included at no extra charge.

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S24.2.3 Rates and Charges (N)

A. 9-1-1 Emergency Locator Service

	Non- Recurring
Installation Charge per Line	$50.00
Installation Charge Per 100 Lines	$500.00
	Recurring Charge
Monthly charge (Per Line)	$ .50
	Non-Recurring
Service charge per Line, (for additions or reconnects or any type of changes to the existing line)	$12.00