GENERAL CUSTOMER SERVICES TARIFF

FOR THE

STATE OF SOUTH CAROLINA

This tariff contains regulations and rates applicable for the furnishing of Basic Local Exchange Service, Long Distance Message Telecommunications, Teletypewriter Exchange Service, Wide Area Telephone Service and for other general customer services, equipment and facilities associated with the above services offered by Sandhill Telephone Cooperative, Inc., hereinafter referred to as the Telephone Company and/or Company, within this State. This Tariff is on file with the Public Service Commission of South Carolina.

Intrastate communication services are furnished through facilities provided by the Company for the transmission of intelligence by electrical impulse, principally by means of wire, radio, or a combination thereof.

EXPLANATION OF SYMBOLS

When changes are made in any tariff page, a revised page will be issued canceling the tariff page affected; such changes will be identified through the use of the following symbols:

(C) Signifies a changed regulation.

(D) Signifies a discontinued rate, treatment or regulation.

(I) Signifies an increased rate or new treatment resulting in increased rate.

(N) Signifies a new rate, treatment or regulation.

(R) Signifies a reduced rate or new treatment resulting in a reduced rate.

(S) Signifies reissued tariff matter unchanged in intent.

(T) Signifies a change in text but no change in rate, treatment or regulation.

The above symbols will apply except where additional symbols are identified at the bottom of an individual page.

SANDHILL TELEPHONE COOPERATIVE, INC.
JEFFERSON, SOUTH CAROLINA 29718

TARIFFS

This Tariff cancels and supersedes all previous tariffs filed with the Public Service Commission of South Carolina by Sandhill Telephone Cooperative, Inc. prior to the date this Tariff is ordered to become effective by the Public Service Commission of South Carolina.

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DEFINITIONS OF TERMS

ACCESS LINE

A central office circuit or channel which provides access to the telephone network for local and long distance telephone services.

AIR LINE MEASUREMENT

The shortest distance between two points. A measurement for computation of mileage charges between termination points.

ANCILLARY DEVICES

All terminal equipment except telephone instruments, PBX-PABX systems, key systems and data services.

ANSWERING EQUIPMENT

Equipment that will automatically answer incoming calls and make an announcement. It may also be equipped to record messages.

APPLICANT

Any person, partnership, corporation, or any combination thereof requesting service or action from the Cooperative.

AUTHORIZED PROTECTIVE CONNECTING MODULE

A protective unit approved by the Cooperative which is manufactured in accordance with the design set forth in Part 68 of the Federal Communications Commission's Rules and Regulations.

AUTHORIZED USER

A person, firm or corporation (other than the customer) who has been authorized by the Cooperative to communicate over a private line or channel according to the terms of the tariff and (1) on whose premise a station of the private line service is located or (2) who receives from or sends to the customer over such private line or channel communications relating solely to the business of the customer.

DEFINITIONS OF TERMS

BUILDING (Same)

A structure under one roof, or two or more structures under separate roofs but connected by passageways, in which the Cooperative's wires or cables can be safely run provided the plant facility requirements are not appreciably greater than would normally be required if all structures were under one roof. In those cases where there are several structures under separate roofs but connected by passageways and the plant facility requirements for furnishing telephone service are appreciably greater than would normally be required if all the structures were under one roof, the term "Same Building" applies individually to each of the separate structures.

BUSINESS SERVICE

Telecommunications service furnished to customers where the primary or obvious use is of a business, professional, institutional or otherwise occupational nature.

CALL

An attempted communication, whether completed or not.

CALLING AREA

See "Local Service Area."

CANCELLATION CHARGES

A charge applicable under certain conditions when the application for service and/or facilities is canceled in whole or in part prior to the completion of the work involved or before the contract period is completed.

CENTRAL OFFICE

A switching unit in a telecommunications system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting of exchange lines and trunks or trunks only. There may be more than one central office in a building or exchange.

DEFINITIONS OF TERMS

CENTRAL OFFICE AREA

The area within which the customer's lines are connected to the central office operating unit, or units, established by the Cooperative.

CENTRAL OFFICE BUILDING

A building or portion of a building containing one or more central offices. There may be more than one central office building in an exchange, and one central office building may service more than one exchange.

CENTRAL OFFICE LINE

A circuit directly connecting an individual or party line main station, private branch exchange switchboard or key system with a central office.

CHANNEL

A path, or combination of paths, for communication between two or more stations or Cooperative offices and furnished in such a manner as the Cooperative may elect, whether by wire, radio or a combination thereof and whether or not by means of a single physical facility or route.

CIRCUIT

A channel used for the transmission of energy in the furnishing of telephone and other communication services further described as:

(a) Two-wire circuit: A circuit using one transmission path, which may be one carrier pair or one pair (two wires) of metallic conductors.

(b) Four-wire circuit: A circuit using two one-way transmission paths, which may be two carrier paths or two pairs (four wires) of metallic conductors.

DEFINITIONS OF TERMS

CLASS OF SERVICE

A description of telecommunications service furnished a customer which denotes such characteristics such as nature of use (business or residence) or type of rate (flat or message rate). Classes of service are usually subdivided in grades, such as individual or multi-party line.

COIN TELEPHONE SERVICE

An exchange station equipped with a coin collecting device designed and placed for use by the general public at locations chosen or selected by the Cooperative.

COMMISSION

The Public Service Commission of South Carolina.

COMMUNICATIONS SYSTEMS

Channels and other facilities which are capable, when not connected to exchange telecommunication service, of 2-way communication between customer-provided terminal equipment.

COMPLEX SERVICE

The provision of a circuit requiring special treatment, special equipment or special engineering design.

CONDUIT

A tubular runway for cable facilities.

DEFINITIONS OF TERMS

CONNECTING COMPANY

A corporation, association, firm or individual owning and operating a toll line or one or more central offices and with whom traffic is interchanged.

CONNECTION

Denotes the establishment of telephone service. A move of existing service to a different premises requires a connection.

CONNECTION CHARGE

See "Service Charges."

CONSTRUCTION CHARGE

A separate initial charge made for construction of pole lines, circuits, facilities, etc., in excess of that contemplated under the rates quoted in the tariff.

CONTINUOUS PROPERTY

The plot of ground, together with any building thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others. Where a customer occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property, provided local wire or cable facilities are used and the customer furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

CONTRACT

The service agreement between a customer and the Cooperative under which service and facilities for communication between specified locations for designated periods and for the use of the customer and its specifically named authorized users are furnished in accordance with the provisions of this tariff.

DEFINITIONS OF TERMS

CONTRACT PERIOD

The length of time for which a customer is responsible for the charges associated with the services, facilities, and equipment under contract.

COOPERATIVE

Sandhill Telephone Cooperative, Inc.

COST OR COST BASIS

Cost of equipment and materials provided or used plus the cost of installation including, but not limited to, engineering, labor, supervision, transportation, right-of-way, other items which are chargeable, and the actual expense incurred by the Cooperative relating to the call-out of Cooperative personnel.

CUSTOMER

Any person, firm, partnership, corporation, municipality, company organization or governmental agency furnished communication service by the Cooperative under the provisions and regulations of this tariff. The customer is responsible for compliance with the rules and regulations of the Cooperative, and is responsible for ensuring payment of the charges.

CUSTOMER PREMISES INSIDE WIRE

All wire within a customer's premises, including connectors, jacks, and miscellaneous materials associated with the wire's installation. Premises inside wire is located on the customer's side of the Cooperative's premises protector. By definition, customer premises inside wire excludes house, riser, buried, and aerial cable.

CUSTOMER-PROVIDED TERMINAL EQUIPMENT

Devices or apparatus and their associated wiring provided by a customer, which may be connected to the communications path of the Cooperative's exchange network either electrically, acoustically or inductively.

DEFINITIONS OF TERMS

CUSTOMER TROUBLE REPORT

Any oral or written report from a customer received by the Cooperative relating to a physical defect or to difficulty or dissatisfaction with the service provided by the Cooperative's facilities. One report shall be counted for each oral or written report received even though several items are reported by one customer at the same time, unless the group of troubles so reported is clearly related to a common cause.

DEMARCATION POINT

The point of interconnection between the Cooperative's communications facilities and the terminal equipment, protective apparatus or inside wiring at a customer's premises. The demarcation point is located on the customer's side of the Cooperative's protector or equivalent.

DETACHED ACCESS LINE

An additional circuit connected to an access line either directly or through a switching device which uses Cooperative facilities.

DIRECT BURIAL

The installation of cables or conductors directly in the earth and not in conduit or duct.

DIRECT CONNECTION

Connection of terminal equipment to the Cooperative's exchange facilities by means other than acoustic and/or inductive coupling.

DIRECT ELECTRICAL CONNECTION

A physical connection of the electrical conductors in the communications path.

DEFINITIONS OF TERMS

DIRECTORY

A book which is published by the Cooperative and typically lists each telephone customer alphabetically, with his/her service location and telephone number.

DIRECTORY ASSISTANCE SERVICE

Directory assistance service is furnished to supplement the information available in the Cooperative directory, and to furnish telephone numbers to users who are not able to find the listing in their directory.

DIRECTORY LISTING

The publication of the Cooperative's directory and/or directory assistance records of information relative to a customer's telephone number, by which telephone users are able to ascertain the telephone number of a desired party.

DISCONNECT NOTICE

The written notice sent to a customer following billing, notifying the customer that service will be disconnected if charges are not satisfied by the date specified on the notice.

DISCONNECTION OF SERVICE

An arrangement for a permanent interruption of telephone service, made at the request of the customer, or initiated by the Cooperative for violation of tariff regulations by the customer. A "final" bill would be rendered showing monies owed to the Cooperative net of any amounts to be refunded, such as deposits, as of the date the service was disconnected.

DROP WIRE

Wires used to connect the aerial, buried or underground distribution facilities to the point where connection is made with a customer's premises.

DEFINITIONS OF TERMS

E911 SERVICE

See Emergency Number Service.

EMERGENCY NUMBER SERVICE

A telephone exchange communication service whereby a public safety answering point designated by the customer may receive and answer telephone calls placed by dialing the number 911. It includes the services provided by the lines and equipment associated with the service arrangement for answering and dispatching of public emergency telephone calls dialed to 911.

ENHANCED EMERGENCY NUMBER SERVICE

See Emergency Number Service.

ENTRANCE FACILITIES

Facilities extending from the point of entrance on private property to the premises on which service is furnished.

EXCHANGE

The area established by the Cooperative for the administration of telecommunications service for which a separate local rate schedule is provided. The area usually embraces a city, town, or village and its environs, and consists of one or more central offices, together with associated plant facilities used in furnishing telecommunications services in that area.

EXCHANGE AREA

The area within which the Cooperative furnishes complete telephone service from one specific exchange at the exchange rates applicable within that area.

EXCHANGE LINE

Any circuit connecting an exchange access line with a central office.

DEFINITIONS OF TERMS

EXCHANGE SERVICE

Exchange service is a general term describing, as a whole, the facilities for local intercommunications, together with the capability to send and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of the local exchange tariff.

(a) Flat rate service: A classification of exchange service furnished a customer for which a stipulated charge is made regardless of the amount of use.

(b) Public telephone service: An exchange access line equipped with an instrument designed and placed for use by the public in general at locations chosen or accepted by the Cooperative.

(c) Semi-Public telephone service: An exchange access line equipped with an instrument designed for a combination of customer and public use at locations generally considered public in character.

EXTENDED AREA SERVICE (N)

Telephone service furnished pursuant to an agreement established between the Company and the contracting telecommunications carrier under tariff provisions. Customers physically located in one exchange may complete voice-only calls to and/or may receive calls from customers physically located in another exchange without the application of long distance message communications charges. These calls are only carried over facilities designated for EAS and are only provided when an EAS agreement has been established between the Company and the contracting telecommunications carrier. (N)

FACILITIES

All the plant and equipment of the Cooperative and all instrumentalities owned, licensed, used, controlled, furnished, or supplied for or by the Cooperative, including any construction work in progress allowed by the Commission.

DEFINITIONS OF TERMS

FLAT RATE SERVICE

A classification of exchange service furnished a customer for which a stipulated charge is made regardless of the amount of use.

FOREIGN EXCHANGE SERVICE

Exchange service furnished under this tariff by means of a circuit connecting a customer's premises with a central office of an exchange other than that which regularly serves the customer's exchange area.

GENERAL EXCHANGE SERVICES

Services furnished by the Cooperative connected to or associated with primary local exchange service.

GRANDFATHERED COMMUNICATIONS SYSTEMS

All communications systems (including their equipment, premises wiring and protective circuitry, if any) lawfully connected at the customer's premises which are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because such systems were connected to the telecommunications network prior to January 1, 1980 and are of a type of system which was directly connected (i.e., without Cooperative-provided connecting arrangements) to the telecommunications network as of June 1, 1978.

DEFINITIONS OF TERMS

GRANDFATHERED CONNECTIONS OF COMMUNICATIONS SYSTEMS

All lawful connections via Cooperative-provided connecting arrangements of customer-provided communications systems (including their equipment and premises wiring) at the customer's premises which are considered to be grandfathered under Part 68 of the Federal Communications Commissions Rules and Regulations because such connections to the telecommunications network were made via Cooperative-provided connecting arrangements prior to January 1, 1980, and such connecting arrangements are of a type of connecting arrangement connected to the telecommunications network as of June 1, 1978.

GRANDFATHERED CONNECTIONS OF TERMINAL EQUIPMENT

All connections via Cooperative-provided connecting arrangements of customer-provided terminal equipment lawfully connected at the customer's premises which are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because such connections to the telecommunications network were made via Cooperative-provided connecting arrangements prior to July 1, 1979, and such connecting arrangements are the same type of connecting arrangement connected to the telecommunications network as of October 17, 1977.

GRANDFATHERED TERMINAL EQUIPMENT

All terminal equipment (including protective circuitry, if any) lawfully connected at the customer's premises which are considered to be grandfathered under Part 68 of the Federal Communications Commission's Rules and Regulations because such terminal equipment was connected to the telecommunications network prior to July 1, 1979, and is of a type of terminal equipment which was directly connected (i.e., without Cooperative-provided connecting arrangements) to the telecommunications network as of October 17, 1977.

HARM

Electrical hazards to Cooperative personnel, damage to Cooperative equipment, malfunctions of Cooperative billing equipment, and degradation of service to persons other than the user as well as the calling or called party.

DEFINITIONS OF TERMS

HOUSEHOLD

A household comprises all persons who occupy a dwelling unit. A dwelling unit is a house, an apartment or other group of rooms or a room that constitutes separate living quarters. A household includes the related persons (the head of the household and others in the dwelling unit who are related to the head of the household) and also any lodgers or employees who regularly live in the house. A person living alone or a group of unrelated persons sharing the same dwelling unit as partners is counted as a household.

IDENTIFICATION NUMBER

An identifying number of a particular model of "Conforming Device" attested by a manufacturer or supplier to comply with the standards and procedures set forth in the Federal Communications Commission's Part 68.

INDIVIDUAL LINE SERVICE

A classification of exchange service furnished under tariff provisions which provides that only one exchange access line shall be served by the circuit connected.

INITIAL NONRECURRING CHARGE

A nonrecurring charge made for the furnishing of telephone services, which may apply in addition to service connection charges.

INITIAL SERVICE PERIOD

The minimum period of time for which service is provided, which is typically one month unless otherwise specified in the tariff.

DEFINITIONS OF TERMS

INSTALLATION CHARGE

A nonrecurring charge associated with optional service features and may sometimes be called an "initial" charge, and may apply in addition to service connection charges.

INTEREXCHANGE PRIVATE LINE

A communication path between two or more exchanges, and not connected for exchange telephone service.

INTERFACE

(a) The junction or point of interconnection between two systems or equipments having different characteristics which may differ with respect to voltage, frequency, speed of operation, type of signal and/or type of information coding including the connection of other than Cooperative-provided facilities to exchange facilities provided by the Cooperative.

(b) The point of interconnection between Cooperative equipment and communications facilities on the premises of the customer. Also referred to as demarcation point.

INTERFACE EQUIPMENT

Equipment provided by the Cooperative at the interface location to accomplish the direct connection of facilities provided by the Cooperative with facilities provided by other than the Cooperative.

INTERLATA

Long distance message telecommunications service where point locations are in a different local access and transport area (LATA).

INTRALATA

Long distance message telecommunications service where service point locations are within the same local access and transport area (LATA).

DEFINITIONS OF TERMS

INTRAEXCHANGE CHANNEL SERVICE

Channel connecting two or more "primary terminations" in the same exchange.

INTRAEXCHANGE SERVICE

Telecommunications service confined wholly within a single exchange.

JACK

A fixed socket designed to permit the establishment of a connection between the local exchange facilities and terminal equipment equipped with cords ending in plugs.

KEY EQUIPMENT

Switching keys located in the telephone base or other housing arranged to pick up or hold a line, or to communicate with other telephones in the customer's communications system.

KEY SYSTEM LINE

A circuit connecting key system equipment with a central office.

KEY TELEPHONE SET

A telephone set equipped with keys or buttons in the housing.

KEY TELEPHONE SYSTEM

An arrangement of equipment in combination with telephone sets and associated keys, to connect those telephones to any one of a limited number of exchange, PBX, intercom or private lines. Line status indicating, signaling, holding or other features, are or may be incorporated.

DEFINITIONS OF TERMS

LABELING

Registered terminal equipment and/or registered protective circuitry shall have prominently displayed on an outside surface information providing the registration number, the ringer equivalence number, the grantee's names, model number and serial number or date of manufacture.

LINE

See "Access Line."

LOCAL ACCESS AND TRANSPORT AREA (LATA)

Denotes a geographic area established for the administration of telecommunications service. It encompasses designated local operating Company exchanges which are grouped to serve common social, economic, and miscellaneous purposes.

LOCAL CALLING AREA

See "Local Service Area."

LOCAL CHANNEL

Applies to that portion of a channel which connects a station to the interexchange channel or to a channel connecting two or more exchange access lines within an exchange area.

LOCAL EXCHANGE SERVICE

Telecommunications service provided within an exchange for the purpose of establishing connections between customer premises within the exchange, including connections between a customer premises and a long distance service provider serving the exchange. Local exchange service may also be referred to as local exchange telephone service.

LOCAL MESSAGE

A communication between two or more exchange access lines within the local service area of the calling telephone.

DEFINITIONS OF TERMS

LOCAL MESSAGE CHARGE

The charge that applies for a completed message that is made when the calling exchange access line and the called exchange access line are both within the same local calling area where a local message charge is applicable.

LOCAL SERVICE

The intercommunication (by means of facilities connected with the Cooperative central office or offices and under the provisions of the Cooperative) between exchange access lines located in the same exchange or in different exchanges between which no toll rates apply.

LOCAL SERVICE AREA (LOCAL CALLING AREA)

The area within which telephone service is furnished customers under a specific schedule of exchange rates (flat or measured) and without toll charges. A local service area may include one or more exchange areas under an extended area service arrangement.

LOCAL SERVICE CHARGE

The charge for furnishing facilities to enable a customer to send or receive telecommunications within the local service area. This local service calling area may include one or more exchange areas.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

Facilities furnished by means of wire, radio or a combination thereof for telecommunications between service points in different local service areas in accordance with the regulations and system of charges specified by the Cooperative.

DEFINITIONS OF TERMS

MAINTENANCE SERVICE CHARGE

A nonrecurring maintenance charge applied when service difficulty or trouble results from the use of customer-provided equipment or inside wiring.

MESSAGE

A communication between two or more exchange access lines. Messages may be classified as local or toll.

MILEAGE

The measurement (airline, route, etc.,) upon which a charge for the use of part or all of a circuit furnished by the Cooperative is based.

MINIMUM CONTRACT PERIOD

The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

MISCELLANEOUS COMMON CARRIERS

Communications common carriers which are not engaged in the business of providing either a public landline message telephone service or a public message telegraph service.

DEFINITIONS OF TERMS

MODULAR OUTLET

See "Jack."

NETWORK CONTROL SIGNALING

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing), calling and called number identification and audible tone signals (call progress signals indicating reorder or busy conditions, alerting coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

NETWORK CONTROL SIGNALING UNIT

The terminal equipment furnished, installed and maintained by the Cooperative for the provisions of network control signaling.

NETWORK INTERFACE

See "Interface."

NON LISTED TELEPHONE NUMBER

A telephone number associated with an exchange access line which, at the request of the customer, is not listed in the published directory, but is included in the information records and is provided by the directory assistance operator upon request.

NONPUBLISHED TELEPHONE NUMBER

A telephone number associated with an exchange access line which, at the request of the customer, is not listed in the telephone directory and is not made available to the general public by the Cooperative.

NONRECURRING CHARGE

A one-time charge associated with certain installations, changes or transfers of services, either in lieu of or in addition to recurring monthly charges.

NORMAL CENTRAL OFFICE

See "Serving Central Office."

DEFINITIONS OF TERMS

ONE PARTY SERVICE

Any exchange access line designed for the provision of exchange service to one premises.

OTHER COMMON CARRIER (OCC)

This term denotes Specialized Common Carriers, Domestic and International Record Carriers and Domestic Satellite Carriers engaged in providing services authorized by the Federal Communications Commission.

OTHER COMMON CARRIER TERMINAL LOCATION

A discrete operational and equipment location of the Other Common Carrier ("OCC") from which the OCC furnishes and administers common carrier communications services to its patrons.

OUTLET

See "Jack."

PAY TELEPHONE SERVICE

See "Public Pay Telephone Service" or "Semi-Public Telephone Service."

PERMANENT DISCONNECT

A discontinuance of service in which the facilities used in the service are immediately made available for use for another service.

PERSON

Includes individuals, partnerships, corporations, governmental bodies, associations and any other such entity.

DEFINITIONS OF TERMS

PREMISES

The same premises consists of:

(a) the building or buildings, together with the surrounding land occupied as, or used in the conduct of one establishment, business, residence, or a combination thereof, and not intersected by a public road or by property occupied by others.

(b) the portion of the building occupied by the customer, either in the conduct of his business or residence, or a combination thereof, and not intersected by a public thoroughfare or by space occupied by others.

(c) the continuous property operated as a single farm whether or not intersected by a public road.

PREMISES WIRING

All wire within a customer's premises, including connectors, jacks and miscellaneous materials associated with the wire's installation. Premises inside wire is located on the customer's side of the Cooperative's premises protector. By definition, customer premises inside wire excludes riser, buried and aerial cable.

PREASSIGNED NUMBER

A telephone number preassigned before service is actually established.

PREWIRING

Any inside wiring done at the location of a residence or business prior to the initial installation of telephone service.

DEFINITIONS OF TERMS

PRIMARY SERVICE

The initial provision of voice grade access between the customer's premises and the switched telecommunications network. This includes the initial connection to a new customer, the move of an existing customer to a new premise, or the change of a telephone number.

PRIMARY TERMINATION

Applies to channels which extend beyond the continuous property of a customer or the confines of a single building housing the first premises of more than one customer. "Primary Termination" also denotes the first termination of such a channel at a station or private branch exchange on the continuous property of a customer. When more than one customer's premises is located within the same building, the first termination of such a channel at that building constitutes a "primary termination." For purpose of this definition, the location of a "primary termination" for channel services associated with "switching system services" is considered to be at the "switching system services" serving central office. When the "switching system services" serving central office is not in the same exchange as the main location, the "mileage service area" center for the main location will be used in lieu of the "switching system services" serving central office.

PRINCIPAL CENTRAL OFFICE

Refers to the central office in a single office exchange or to that office (usually the toll office) of a multi-office exchange which is designated as such for the purpose of measuring local and interexchange channel mileages.

PRIVATE BRANCH EXCHANGE

An arrangement of equipment situated on a customer's premises consisting of a switching apparatus with an attendant's telephone, telephones connected with the switchboard, and trunks connecting it with a central office. The Private Branch Exchange provides for intercommunications between these telephones, for communication with the general exchange network, and for long distance message telecommunications service.

DEFINITIONS OF TERMS

PRIVATE BRANCH EXCHANGE LINE

A channel connecting the Private Branch Exchange (PBX) station or other terminal equipment with the PBX switching equipment.

PRIVATE BRANCH EXCHANGE TRUNKS

Trunks connecting a private branch exchange system with a central office for communication with the general exchange network and for long distance message telecommunications service.

PRIVATE LINE

A circuit provided to furnish dedicated communication between two or more directly connected locations and not having connection with central office switching equipment.

PRIVATE LINE SERVICE

The channels furnished to a customer for communication between specified locations.

PROTECTIVE CONNECTING ARRANGEMENT

Equipment provided by the Cooperative for electrical protection when facilities provided by other than the Cooperative are connected with facilities provided by the Cooperative.

PUBLIC PAY TELEPHONE SERVICE

An exchange access line with instrument installed at the Cooperative's initiative, or at the Cooperative's option, at a location chosen or accepted as suitable and necessary for furnishing service to the general public.

PUBLIC THOROUGHFARE

A road, street, highway, lane or alley under the control of and kept by the public.

DEFINITIONS OF TERMS

PUBLISHED TELEPHONE NUMBER

A number which appears in the current telephone directory, or is scheduled to appear in a forthcoming telephone directory, and which also appears in the information records for general public information.

PUSHBUTTON DIAL SERVICE

A classification of exchange service furnished from the central offices, whereby calls are originated through the use of push-button tone pad instruments in lieu of a rotary dial instrument.

RATE CENTER

A specified geographical location within an exchange area from which mileage measurements are determined for the application of rates between exchange areas.

REFERENCE LISTING

The listing of a generally accepted name of a firm or corporation followed by a reference to another listing.

REGISTERED PROTECTIVE CIRCUITRY

Separate, identifiable and discrete electrical circuitry designed to protect the telephone network from harm, which is registered in accordance with part 68 of the Federal Communications Commission's Rules and Regulations.

REGISTERED TERMINAL EQUIPMENT

Terminal equipment which is registered in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations.

RESIDENCE EXCHANGE ACCESS LINE

An exchange access line used to provide exchange telephone service to a residence customer.

DEFINITIONS OF TERMS

RESIDENTIAL SERVICE

Telecommunications service furnished to customers when the actual or obvious use is for domestic purposes.

ROTARY DIAL SERVICE

A service arrangement whereby calls are originated through the use of a telephone equipped with a rotary dial instead of push-button tone pad.

ROTARY HUNTING SERVICE

A central office service arrangement whereby a called busy line in a specified line group will automatically advance until an idle line or trunk is found.

ROUTE MEASUREMENT

The physical length of a circuit between two points.

SAME BUILDING

See "Building."

SEMI-PUBLIC PAY TELEPHONE SERVICE

An exchange access line equipped with an instrument designed for a combination of customer and public usage that is furnished for locations that are more or less public in character and not, in the opinion of the Cooperative, generally accessible nor suitable for the installation of public telephones. Semi-public pay telephone service is considered as a form of customer service.

SERVICE CALL

A visit to a customer's premises in connection with a service difficulty. See also "Maintenance Service Charge."

DEFINITIONS OF TERMS

SERVICE CHARGE

A nonrecurring nonrefundable charge for work required to establish initial service or to make subsequent additions to, moves, or changes in that service.

SERVICE DROP

Facilities used to connect buried, aerial or underground distribution facilities to the point of entrance to the building where connection is made with the inside wires of a customer's telephone.

SERVING CENTRAL OFFICE

The central office from which a customer's telephone service is normally provided.

SIGNAL CONDITIONING EQUIPMENT

That equipment connected to a channel to condition signals generated by data terminal equipment.

SINGLE CHANNEL (Half Duplex)

A channel with the capability of transmission alternately in either direction, or for transmission in one direction only.

SPECIALIZED CUSTOMER PREMISES EQUIPMENT

Terminal equipment required by persons with impaired hearing, speech, vision or mobility. When this equipment is provided by a telephone company, it is provided under tariff in accordance with Part 64, Subpart F, of the Federal Communications Commission's Rules and Regulations.

STATION EQUIPMENT

Customer-owned or leased equipment connected to a channel to transmit and/or receive voice communications and/or data signals.

DEFINITIONS OF TERMS

STATION INSTRUMENT

A telephone set including the cord.

SUPERSEDURE OF SERVICE

An applicant who otherwise qualifies for the immediate establishment of service may supersede the service of a customer discontinuing that service when the applicant is to take service on the premise where service is being rendered, and if a notice to that effect from both the customer and the applicant is presented to the Cooperative, and if an arrangement, acceptable to the Cooperative, is made to pay outstanding charges against the service. The Cooperative may require such notice to be in writing.

SUPPLEMENTAL CONTRACT

A contract for service, equipment or facilities in addition to that provided for under the original contract.

SUSPENSION OF SERVICE

An arrangement made at the request of the customer, or initiated by the Cooperative, for temporarily interrupting service.

TARIFF

The schedule of the Cooperative containing all rules and regulations, rates, and charges, stated separately by type or kind of service and the customer class filed with and approved by the Commission.

TELECOMMUNICATIONS SERVICES

The various services offered by the Cooperative as specified in this tariff.

TELEPHONE COOPERATIVE

See "Cooperative."

DEFINITIONS OF TERMS

TELEPHONE NUMBER

A numerical designation assigned to a customer for convenience in operation and identification. The telephone numbers include the number prefix of a central office, which is termed "central office designation."

TELEPHONE SOLICITATION

An unsolicited telephone call.

TELEPHONE OR TELECOMMUNICATIONS NETWORK

The local telephone exchange and the interstate and intrastate long distance message telecommunications facilities, or network.

TEMPORARY DISCONNECTION

See "Suspension of Service."

TEMPORARY SERVICE

The provision of service definitely known to be required for a short period of time (generally less than twelve consecutive months) such as, but not limited to, service furnished to building contractors, service to a convention, and service for seasonal business including resorts.

TERMINAL EQUIPMENT ACCESSORIES

Devices, apparatus, and their associated wiring, provided by a customer, which do not constitute a communications system and which, when connected to the telecommunications system of the Cooperative, are connected either electrically, acoustically, or inductively.

DEFINITIONS OF TERMS

TERMINATION AGREEMENT

An agreement between the Cooperative and the customer to provide or furnish certain lines or equipment representing a comparatively high investment or in lieu of a contribution to construction for temporary service whereby the customer agrees to compensate the Cooperative in case the service is discontinued prior to the date specified in the agreement.

TERMINATION CHARGE

A charge made to liquidate a customer's obligations for termination of service prior to the expiration of the initial contract period.

TERMINATION OF SERVICE

The discontinuance of service or facilities provided by the Cooperative, either at the request of the customer or by the Cooperative under its regulations concerning cancellation for cause.

TIE LINE

A circuit connecting two switching systems (e.g., Private Branch Exchange and/or Automatic Call Distribution Systems) for the purpose of intercommunicating between the stations connected.

TOLL MESSAGE

A communication between two exchange access lines, the called access line being outside of the local or service area of the access line from which the message originates.

TOLL RATE

The initial period charge prescribed for a toll message usually based upon a minimum initial period and distance between exchanges.

DEFINITIONS OF TERMS

TOLL SERVICE

That part of the total telephone service rendered by the Cooperative which is furnished between different local service areas in accordance with the rates and regulations specified in the Long Distance Message Telecommunications Tariff as may be issued or concurred in by the Cooperative.

TRUNK LINE

A telephone communication channel between a central office and a Private Branch Exchange, or a Key System for the common use of all calls or one class between its two terminals.

UNDERGROUND SERVICE CONNECTION

A drop wire or cable which is run underground from a pole line or an underground distributing cable.

VOICE GRADE FACILITY

A communications path typically used in the telecommunications industry for the transmission of voice and associated telephone signals within the frequency bandwidth of approximately 300 to 3000 Hertz between two points comprised of any form or configuration of physical plant capable of transmitting and receiving these frequencies.

WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

A service designed to meet the needs of customers who make or receive substantial volumes of long distance telephone calls. This service is only provided on an inward or outward basis.

WIRE CENTER

A central office location where telephone feeder and distribution cables are terminated.

GENERAL RULES AND REGULATIONS

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GENERAL RULES AND REGULATIONS

2.1 GENERAL APPLICATION

2.1.1 The rules and regulations set out in this Tariff apply to the services and associated facilities furnished by the Cooperative within its operating territory in the exchanges listed in Section III of this Tariff.

2.1.2 The rules and regulations in this section govern the furnishing of local exchange service to customers. These rules and regulations are in addition to the rules and regulations contained in other Tariffs filed by this Cooperative.

In the event of any conflict between any rate, regulation, or provision contained in these General Rules and Regulations and any rate, regulation or provision contained in the Tariffs described above, the rate, regulation, or provision of the specific Tariff shall apply.

2.1.3 Complete Tariffs containing all rates for local exchange service will be kept at all times in the Cooperative's local business office where they will be available for public inspection during regular business hours. Copies may be obtained at reproduction cost.

2.1.4 The rules and regulations specified herein may be modified by the State of South Carolina or the Commission. The Cooperative will comply with any changes which take precedence over this General Exchange Tariff, unless otherwise established by the courts.

GENERAL RULES AND REGULATIONS

2.1 GENERAL APPLICATION (Cont'd)

2.1.5 Failure on the part of any customer to observe these rules and regulations of this tariff gives the Cooperative the right to cancel all contracts and discontinue the furnishing of service.

2.1.6 These Tariffs cancel and supersede all other tariffs of the Cooperative issued and effective prior to the effective date shown on the individual sheets of this Tariff.

2.2 ESTABLISHING SERVICE

2.2.1 Availability of Facilities

A. The Cooperative's obligation to furnish service is dependent on its ability to obtain and maintain suitable rights of way and facilities, without unreasonable expense, for the provision of such service.

B. The rates and charges quoted in this Tariff provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs. Section V of this Tariff sets forth the regulations for determining charges when excessive costs are involved for the construction of facilities.

C. The Cooperative shall not be liable for failure to furnish service unless the purchase price and costs expended by the Cooperative in acquiring such special or private rights of way by purchase or condemnation is paid or guaranteed to the Cooperative by the customer. The rights of way referred to here are only those rights of way leading from the Cooperative's distribution facilities to the premises of the customer.

D. When service and facilities are provided in part by the Cooperative and in part by other connecting companies the regulations of the Cooperative apply to that portion of the service and facilities furnished by the Cooperative.

GENERAL RULES AND REGULATIONS

2.2 ESTABLISHING SERVICE (Cont'd)

2.2.2 Application for Service

A. Applications for service or requests or orders by the customer for additional services or facilities may be made orally, or in writing when deemed necessary by the Cooperative, and shall constitute a contract when accepted by authorized employees or agents of the Cooperative, or upon establishment of service.

B. An applicant may be required to make an advance payment at the time the application is accepted, in cases where a deposit is not collected. The amount of the payment will be based on applicable service connection charges and the first month's charges for exchange service. The provisions of this paragraph affect the initial payment only and regular monthly charges for service as well as billing and collection practices discussed within this tariff are otherwise applicable.

2.2.3 Cancellation or Change in Application for Service

A. Where the customer cancels an application for service prior to the start of installation of service or of special construction no charge applies.

B. Where installation of service has been started prior to the cancellation, a cancellation charge equal to the minimum service charge may apply.

C. For switched and nonswitched services, the cancellation charge shall be the costs incurred by the Cooperative up to the time of cancellation.

GENERAL RULES AND REGULATIONS

2.2 ESTABLISHING SERVICE (Cont'd)

2.2.3 Cancellation or Change in Application for Service (Cont'd)

D. Where special construction has been started prior to the cancellation, a charge equal to the costs incurred in the special construction, less net salvage, shall apply. Installation or special construction for a customer is considered to have started when the Cooperative incurs any expense in connection therewith or in preparation therefore which would not otherwise have been incurred.

E. When a customer requests a change in location of all or a part of the facilities covered by the application for service, or additions, rearrangements, or modifications of existing service prior to completion of the work involved, the customer is also required to pay the amount of additional costs and expenses incurred by the Cooperative in completing the work as changed.

2.2.4 Refusal of Service

A. Compliance by Applicant:

1. The Cooperative may refuse to serve an applicant until such applicant has complied with the State and municipal regulations and the rules and regulations outlined in the Cooperative's Tariff on file with the Commission governing the service applied for. Service may also be refused for any one of the following reasons:

   a. The applicant's installation or equipment is known to be inadequate, hazardous or of such character that satisfactory service cannot be given.

GENERAL RULES AND REGULATIONS

2.2 ESTABLISHING SERVICE (Cont'd)

2.2.4 Refusal of Service (Cont'd)

A. Compliance by Applicant: (Cont'd)

1. (Cont'd)

b. The applicant is indebted to any utility Cooperative for the same kind of service as that applied for including the carriage charges, only, of interexchange carriers where the Cooperative bills those charges pursuant to its Tariffs. However, in the event the indebtedness of the applicant for service is in dispute, the applicant shall be provided service upon complying with the deposit requirement described in this section of the Cooperative's Tariff.

c. For refusal to make a deposit if the applicant is required to make a deposit under the requirements outlined in this Tariff.

GENERAL RULES AND REGULATIONS

2.2 ESTABLISHING SERVICE (Cont'd)

2.2.4 Refusal of Service (Cont'd)

B. Applicant's Recourse

In the event the Cooperative refuses to serve an applicant, the Cooperative will inform the applicant of the reasons for its refusal and that the applicant may file a complaint with the Commission.

C. Insufficient Grounds for Refusal of Service

The following shall not constitute sufficient cause for refusal of service to a present customer or applicant:

1. Failure to pay for merchandise or charges for nonutility service purchased from the Cooperative.

2. Failure to pay a bill to correct previous underbilling due to misapplication of rates more than six (6) months prior to the date of application.

3. Violation of the Cooperative's rules pertaining to operation of nonstandard equipment or unauthorized attachments which interferes with the service of others, or other services such as communication services, unless the customer has first been notified and been afforded reasonable opportunity to comply with said rules.

GENERAL RULES AND REGULATIONS

2.2 ESTABLISHING SERVICE (Cont'd)

2.2.4 Refusal of Service (Cont'd)

C. Insufficient Grounds for Refusal of Service (Cont'd)

4. Failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a telephone bill. A customer may request a supervisory review if the Cooperative determines that evasion has occurred and refuses to provide service.

2.2.5 Transfer, Assignment, or Supersedure of Service

A. Service previously furnished to one customer may not be assumed by a new customer without lapse in the rendition of service. The new customer must execute a new service agreement which is subject to the provisions of this tariff.

GENERAL RULES AND REGULATIONS

2.2 ESTABLISHING SERVICE (Cont'd)

2.2.6 Minimum Service Periods

Unless otherwise specified elsewhere in this Tariff, the minimum service period for all services offered in this Tariff is one (1) month beginning on and including the day following the establishment of service. The minimum service period relates to each applicable unit of service, either on the initial or subsequent installations. For purposes of administration, each month is considered to have thirty (30) days.

2.2.7 Priority of Establishment of Service

Applications for service in a particular exchange will be completed in the chronological order of their receipt to the extent practical and economical, and depending on the availability of facilities. Where facilities are limited, the following order of precedence shall apply:

A. Application for service for a use directly connected with national defense or where war conditions are involved.

B. Application for service for a use directly connected with cases of emergency involving public safety, health, or welfare.

GENERAL RULES AND REGULATIONS

2.2 ESTABLISHING SERVICE (Cont'd)

2.2.7 Priority of Establishment of Service (Cont'd)

C. Application for service needed because of serious illness or where unreasonable hardship would otherwise result.

D. Application for new business service.

E. All other applications for service.

2.2.8. Installation of Service

A. Applications for service will be processed in accordance with service objectives established by the Commission for installation of service.

GENERAL RULES AND REGULATIONS

2.3 FURNISHING OF SERVICE

2.3.1 Provision and Ownership of Service and Facilities

Service and facilities furnished by the Cooperative on the premises of a customer or authorized user are the property of the Cooperative and are provided upon the condition that such service and facilities, except as expressly provided in this Tariff, must be installed, relocated, and maintained by the Cooperative. Cooperative employees and agents may enter said premises at any reasonable hour to make collections from coin boxes, to install, to inspect, or to repair any part of the Cooperative's facilities on the customer's premises, or to remove such facilities which are no longer necessary for the provision of service.

2.3.2 Emergency Procedures

The Cooperative may make reasonable provisions to meet emergencies resulting from failure of service and shall establish procedures to be followed in the event of emergency in order to prevent or mitigate interruption or impairment of service.

2.3.3 Cooperative Facilities at Hazardous or Inaccessible Locations

A. Where service is to be established or maintained at a location that would involve undue hazards or where accessibility is impracticable to employees of the Cooperative, the Cooperative may refuse to furnish such service and/or the customer may be required to install and maintain the Cooperative's facilities in a manner satisfactory to the Cooperative. The customer will reimburse the Cooperative for any unusual costs involved.

B. The customer shall indemnify and hold the Cooperative harmless from any and all loss, claims, or damage by reason of the installation and maintenance of such service and/or facilities.

GENERAL RULES AND REGULATIONS

2.3 FURNISHING OF SERVICE (Cont'd)

2.3.4 Protective Equipment

A. Protective equipment is required when a hazardous electrical environment is present at a customer's premises and when the estimated rise in ground potential is sufficient to cause damage to Cooperative facilities or to endanger the safety of the Cooperative's employees or customers. The customer may elect to provide the protective equipment subject to Cooperative specifications, or such protective equipment can be provided by the Cooperative in accordance with the rates, terms and conditions of Section V of this Tariff.

B. Other special protective equipment and/or neutralizing transformers, isolating transformers, drain coils for use in providing service to customer's premises where there are high ground potentials, even though not required, may be provided by the customer, subject to specifications, or in accordance with the rates, terms and conditions of Section V of this Tariff.

C. All equipment connected to the Cooperative's facilities and the telecommunications network shall meet the provisions of Part 68 of the Federal Communications Commission Rules and Regulations and Section XV of this Tariff.

GENERAL RULES AND REGULATIONS

2.3 FURNISHING OF SERVICE (Cont'd)

2.3.5 Telephone Numbers

Telephone numbers are the property of the Company and are assigned to the service furnished the customer. The customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company, and no right to the continuance of service through any particular central office. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the customer, whenever the Company deems it necessary to do so in the conduct of its business.

GENERAL RULES AND REGULATIONS

2.3 FURNISHING OF SERVICE (Cont'd)

2.3.6 Classifications of Service

A. Basis for Classification

1. The determination as to whether customer service should be classified as business or residence service is based on the character of the use to be made of the service and facilities. This consideration is, in all cases, the basis upon which the rates for any particular service are classified, and any indices of such character of use should be applied with this primary definition in mind.

2. The Cooperative reserves the right to classify any local service furnished a customer as business or residence service, in compliance with this Tariff.

B. Application of Business Rates

Business rates apply whenever the use of the service is primarily or substantially of a commercial, professional, institutional, or otherwise occupational nature, or where the listing required is such as to indicate business use.

Business rates apply for:

1. Offices, stores, factories, resorts, construction offices, and all other places of a strictly commercial, professional or business nature.

2. Boarding houses, hotels (except as modified under Section 2.3.6.C.2), offices or hallways of apartment buildings, colleges, quarters occupied by clubs and fraternal societies. In public, private, or parochial schools, hospitals, nursing homes, libraries, and other institutions.

GENERAL RULES AND REGULATIONS

2.3 FURNISHING OF SERVICE (Cont'd)

2.3.6 Classifications of Service (Cont'd)

B. Application of Business Rates (Cont'd)

3. Residence locations when the customer has no regular business service, and the continued, recurring use of the service over an extended period of time either by the customer, members of his/her household, or his/her guests, or parties calling him/her can be considered as more of a business than of a residential nature. An extended period of time would be one month or longer. This fact might be indicated by typical forms of advertising, or when such business use is not such as commonly arises and passes over residence telephones during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.

4. Residence locations where the residence is physically connected to a place of business or an office is maintained within the premises, the customer has no regular business service, and it is not evident that the service located in the residence is to be employed primarily for domestic use.

5. Residence locations when an additional jack, station or extension bell is located in a shop, office or other place of business.

6. Any location where a business designation is provided or when any title indicating a trade or profession is listed, except as modified under Section 2.3.6.C.4 of this Tariff.

7. All other locations where the customer's primary use of the service is for business purposes.

GENERAL RULES AND REGULATIONS

2.3 FURNISHING OF SERVICE (Cont'd)

2.3.6 Classifications of Service (Cont'd)

B. Application of Business Rates (Cont'd)

8. Service terminating solely on the answering service facilities of a telephone answering firm.

C. Application of Residence Rates

Residence rates apply when the use of the service is of a domestic nature, provided that service is not used substantially for occupational purposes.

Residence rates apply for:

1. Private residences if either alphabetical or classified business directory listings are not requested or provided.

2. Private apartments in hotels, and rooming or boarding houses where service is confined to the domestic use of the customer and business directory listings are not employed.

3. In rooming or boarding houses which are not advertised or listed in the directory as a place of business or which have less than five (5) rooms for rent, or which furnish meals to less than ten (10) boarders.

GENERAL RULES AND REGULATIONS

2.3 FURNISHING OF SERVICE (Cont'd)

2.3.6 Classifications of Service (Cont'd)

C. Application of Residence Rates (Cont'd)

4. The residence of a clergyman or nurse, physician, surgeon, dentist, veterinarian, or other medical practitioner, or certain other professional groups, provided no business designation is employed and the customer does not maintain an office within the residence in which a telephone or jack is located. Titles such as "Dr.", "Rev.", "Judge", and "Professor" are not considered business designations when associated with individual names. If listings of firms or partnerships, etc., or additional listings of persons not residing in the same household are desired, business rates apply.

5. In fire department meeting rooms, dormitories or sleeping quarters where the telephone number is not published and the service is not available for use by the general public.

6. In churches where the telephone is not available for public use, as in a clergyman's study.

D. Changes in classification from residence to business service may be made without change in telephone number if the customer so desires.

GENERAL RULES AND REGULATIONS

2.3 FURNISHING OF SERVICE (Cont'd)

2.3.7 Installation, Maintenance, and Repair of Facilities

A. All ordinary expense of installation, maintenance, and repairs of Cooperative equipment and facilities, unless otherwise specified in this tariff, is borne by the Cooperative. Where special conditions or requirements of the customer involve unusual construction or installation costs, the customer may be required to pay a reasonable proportion of such costs. In case of damage, loss, theft, or destruction of any of the Cooperative's property due to the negligence or willful act of the customer or other persons authorized to use the service and not due to ordinary wear and tear, the customer shall be required to pay the actual expense incurred by the Cooperative in connection with replacement of the property or the expense incurred in restoring it to its original condition.

B. The customer shall not install, disconnect, rearrange, remove, or attempt to repair any facilities owned and furnished by the Cooperative or permit others to do so, except upon the written consent of the Cooperative or as otherwise specified in the Cooperative's applicable Tariffs. The Cooperative shall have the right to charge the customer for losses experienced as a result of unauthorized tampering.

C. The customer may be billed the applicable minimum service charge for each service call to the customer's premises where off-hook condition is found.

GENERAL RULES AND REGULATIONS

2.3 FURNISHING OF SERVICE (Cont'd)

2.3.8 Work Performed Outside Regular Working Hours

The rates and charges specified in this Tariff contemplate that all work in connection with furnishing or rearranging service will be performed during regular working hours. Whenever a customer requests that work necessarily required in the furnishing or arranging of his service be performed outside the Cooperative's regular working hours, or that work already started should be interrupted, the customer may be required to pay the amount of additional costs the Cooperative incurs as a result of the customer's special requirements, in addition to the other rates and charges specified in this tariff.

2.4 USE OF SERVICE AND FACILITIES

2.4.1 Use of Service

A. Customer telephone service is furnished for the use of the customer, customer's family, employees or business associates, persons residing in the customer's household, patients of hospitals, and patrons of hotels/motels. The Cooperative may refuse to install or may terminate a customer's service if it is located on premises of a public or semi-public nature or in a business establishment, where the public in general or patrons of the customer may make use of the service.

GENERAL RULES AND REGULATIONS

2.4 USE OF SERVICE AND FACILITIES (Cont'd)

2.4.1 Use of Service (Cont'd)

B. 1. Services provided by the Cooperative may not be resold by the customer or used in any manner for which the customer receives compensation from the user except as provided herein:

a. Access services provided pursuant to interstate or intrastate access services tariffs the Cooperative issues or concurs in.

b. Services provided to hotels, motels, hospitals, and cellular and paging customers when such services are resold to guests, patients, or customers.

2. The customer is responsible for payment of all charges of the Cooperative for all services ordered by the customer, including those that are shared or resold as provided herein, regardless of whether such charges are associated with the customer's usage or that of any authorized users and regardless of whether such authorized users have paid the customer for their share of the Cooperative's charges.

GENERAL RULES AND REGULATIONS

2.4 USE OF SERVICE AND FACILITIES (Cont'd)

2.4.1 Use of Service (Cont'd)

C. Given the customer's exclusive control of his communications over the Cooperative's provided facilities, and of the other uses for which the Cooperative facilities may be furnished, and because errors incident to the service and the use of facilities are unavoidable, the services and facilities furnished by the Cooperative are subject to the terms, conditions and limitations specified herein.

2.4.2 Establishment of Identity

The calling party shall establish his/her identity in the course of any communication as often as may be necessary, and shall be solely responsible for establishing the identity of the person with whom connection is made at the called location.

2.4.3 Accessories Provided by the Customer

No equipment, accessory, apparatus, circuit or device shall be attached to or connected with the Cooperative facilities except as provided in this Tariff. In case any such unauthorized attachment or connection is made, the Cooperative shall have the right to remove or disconnect the same, to suspend service during the continuance of said attachment or connection, or to disconnect service. The customer shall be held responsible for the cost of correcting any impairment of service caused by the use of such attachments or connections and shall be billed for each service call made to his/her premises because of the use of such attachments or connections.

GENERAL RULES AND REGULATIONS

2.4 USE OF SERVICE AND FACILITIES (Cont'd)

2.4.4 Limit On Communication

The Cooperative reserves the right to limit the length of communications when necessary due to a shortage of facilities caused by emergency conditions.

2.4.5 Transmitting Messages

The Cooperative offers the use of its facilities when available for communication between end users. However, the Cooperative will not transmit messages and will not be liable for errors in transmission or for failure to establish connections. Employees of the Cooperative are forbidden to accept either oral or written messages to be transmitted over the facilities of the Cooperative.

2.4.6 Unlawful, Abusive, or Fraudulent Use of Service

A. The service is furnished subject to the condition that it will not be used for any unlawful purpose. Service will be discontinued, after proper written notice, if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law. The Cooperative will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of law. The Cooperative shall in no event be liable for any damage resulting from any action taken or threatened pursuant to this Section.

GENERAL RULES AND REGULATIONS

2.4 USE OF SERVICE AND FACILITIES (Cont'd)

2.4.6 Unlawful, Abusive, or Fraudulent Use of Service (Cont'd)

B. The Cooperative may suspend or terminate telephone service to any person(s), firm or corporation who: uses or permits the use of foul, abusive, obscene or profane language over the facilities furnished by the Cooperative; or impersonates or permits impersonation of any other individual with fraudulent or malicious intent; or uses or permits their telephone to be used to make calls whether anonymous or otherwise in any manner which could reasonably be expected to frighten, abuse, torment, or harass another; or uses the service in such a manner as to interfere in any way with the service of others.

GENERAL RULES AND REGULATIONS

2.5 DISCONNECTION, TERMINATION OR SUSPENSION OF SERVICE

2.5.1 Discontinuance of Service

A. Disconnection for Non-Payment

1. The due date of the bill for telephone service shall not be less than twelve (12) days after issuance. A bill for telephone service is delinquent if unpaid by the due date. The postmark, if any, on the envelope of the bill, or an issuance date on the bill, if there is no postmark on the bill, shall constitute proof of the date of issuance.

2. If the bill has not been paid or a deferred payment agreement has not been entered into within seventeen (17) days from the date of issuance a customer's service may be disconnected if proper notice has been given.

GENERAL RULES AND REGULATIONS

2.5 DISCONNECTION, TERMINATION OR SUSPENSION OF SERVICE (Cont'd)

2.5.1 Discontinuance of Service (Cont'd)

A. Disconnection for Non-Payment (Cont'd)

3. Proper notice shall consist of a separate mailing or hand delivery at least five (5) days prior to a stated date of disconnection, with the words "termination notice" or similar language prominently displayed on the notice.

4. If notice is mailed, the cut-off day may not fall on a holiday or weekend, but shall fall on the next working day after the fifth (5th) day.

5. The Cooperative shall not issue late notices or disconnect notices to the customer earlier than the first day the bill becomes delinquent in order that a reasonable length of time is allowed to ascertain receipt of payment either by mail or at the Cooperative's authorized payment agency. Payment at the Cooperative's authorized payment agency shall be considered payment to the Cooperative.

GENERAL RULES AND REGULATIONS

2.5 DISCONNECTION, TERMINATION OR SUSPENSION OF SERVICE (Cont'd)

2.5.1 Discontinuance of Service (Cont'd)

A. Disconnection for Non-Payment (Cont'd)

6. When customers contact the Cooperative to discuss their inability to pay a bill or indicate that they are in need of assistance with their bill payment, the Cooperative or its representative shall inform the customer of all alternative payment and payment assistance programs available from the Cooperative, such as deferred payment plans, and of the eligibility requirements and procedures for applying for assistance.

B. Disconnection With Notice

Telephone service may be disconnected after proper notice for any of the following reasons:

1. Failure to pay a delinquent account or failure to comply with the terms of a deferred payment agreement including only the carriage charges of an interexchange carrier when the Cooperative bills for those carriers.

2. Violation of the Cooperative's rules pertaining to the use of service in a manner which interferes with the service of others or the operation of nonstandard equipment when a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation.

3. Failure to comply with deposit or guarantee arrangements where required.

GENERAL RULES AND REGULATIONS

2.5 DISCONNECTION, TERMINATION OR SUSPENSION OF SERVICE (Cont'd)

2.5.1 Discontinuance of Service (Cont'd)

C. Telephone service may be disconnected without notice under either of the following conditions:

1. Where a known dangerous condition exists for as long as the condition exists. Where reasonable given the nature of the hazardous condition, a written statement providing notice of disconnection and the reason therefore shall be posted at the place of common entry or upon the front door of each affected residential unit as soon as possible after service has been disconnected.

2. Where service is connected without authority by a person who has not made application for service, or who has reconnected service without authority following termination of service for nonpayment, or in instances of tampering with the Cooperative's equipment or bypassing the same.

D. Insufficient Grounds for Disconnection

Telephone service may not be disconnected for any of the following reasons:

1. Delinquency in payment for service by a previous occupant of the premises.

GENERAL RULES AND REGULATIONS

2.5 DISCONNECTION, TERMINATION OR SUSPENSION OF SERVICE (Cont'd)

2.5.1 Discontinuance of Service (Cont'd)

D. Insufficient Grounds for Disconnection (Cont'd)

2. Failure to pay for merchandise or charges for non-utility service purchased from the Cooperative.

3. Failure to pay for a different type or class of telephone service unless charges for such service are included on the same bill.

4. Failure to pay the account of another customer as guarantor thereof, unless the Cooperative has in writing the guarantee as a condition precedent to services.

5. Failure to pay charges arising from an underbilling occurring due to any misapplication of rates more than six (6) months prior to the current billing.

6. Failure to pay charges for calls to pay-per-call information services, as described in Section XIII of this Tariff.

E. Disconnection on Holidays or Weekends

Unless a dangerous condition exists or unless the customer requests disconnection, service shall not be disconnected on a day, or on a day immediately preceding a day, when personnel of the Cooperative are not available to the public for the purpose of making collections and reconnecting services.

GENERAL RULES AND REGULATIONS

2.5 DISCONNECTION, TERMINATION OR SUSPENSION OF SERVICE (Cont'd)

2.5.1 Discontinuance of Service (Cont'd)

F. Abandonment of Service

The Cooperative may not abandon a customer or a certified service area without written notice to its customers therein and all similar neighboring companies and without approval from the Commission.

2.5.2 Termination of Service

A. Termination of Service by the Cooperative

1. When the service is terminated on the initiative of the Cooperative because of violation of its regulations by the customer, the regulations stipulated in the paragraph below for termination of service by the customer apply.

2. Should service be terminated for nonpayment of charges, restoration of service will be made only as prescribed in Subsection 2.5.4 of this Tariff.

B. Termination of Service by the Customer

Service may be terminated at any time upon reasonable notice from the customer to the Cooperative. Upon such termination, the customer shall be responsible for the payment of all charges due. This includes all charges due for the period of service that has been rendered plus any unexpired portion of a minimum service period and applicable termination charges.

GENERAL RULES AND REGULATIONS

2.5 DISCONNECTION, TERMINATION OR SUSPENSION OF SERVICE (Cont'd)

2.5.3 Suspension of Business & Residence Service

Upon request, a customer receiving business or residence services may arrange for the temporary suspension of such service, for vacation or other similar purposes, subject to the terms and conditions specified in this Tariff.

2.5.4 Restoration of Service

A. For restoration of a customer's telecommunications service when service has been disconnected the following conditions are applicable. Service charges are discussed in Section IV of this Tariff.

B. Service will be restored within a reasonable length of time during regular working hours after payment of all past due charges, including any required deposit, and the payment of service charges for restoration of service. The Cooperative may request the customer to supply cash, money order, or cashier's check in payment for the bill and service charge(s) in lieu of accepting a personal check or moneys not guaranteed.

C. If the customer's service has been terminated and membership stock refunded the customer must reapply for telephone service as a new applicant before having service restored. Such application will be subject to applicable service charges.

GENERAL RULES AND REGULATIONS

2.5 DISCONNECTION, TERMINATION OR SUSPENSION OF SERVICE (Cont'd)

2.5.4 Restoration of Service (Cont'd)

D. At its discretion, the Cooperative may restore or re-establish service which has been suspended or disconnected for nonpayment of charges prior to payment of all charges due. Such restoration or re-establishment shall not be construed as a waiver by the Cooperative of any rights to suspend or disconnect service for nonpayment of charges due and unpaid, or for the violation of the provisions of this Tariff. Moreover, the Cooperative's failure to suspend or disconnect service for nonpayment of any past due account or accounts shall not operate as a waiver or estoppel to suspend or disconnect service for nonpayment of such account or of any other past due account.

GENERAL RULES AND REGULATIONS

2.6 CUSTOMER RELATIONS

2.6.1 General

A. The Cooperative will maintain a current set of maps showing the physical locations of its facilities and telephone exchange locations. Each central location will have available up-to-date maps or records of its immediate area, with such other information as may be necessary to enable the Cooperative to advise applicants and others entitled to the information, as to the facilities available for serving that locality.

B. Upon request for service by a residential applicant or upon request for transfer of service by a residential customer, the Cooperative shall inform the applicant or customer of the Cooperative's lowest priced alternatives available at the customer's location. The Cooperative shall provide this information beginning with the lowest priced alternative and giving full consideration to applicable service or equipment options and installation charges.

C. The Cooperative will post a notice in a conspicuous place in each business office of the Cooperative where applications for service are received informing the public that copies of the rate schedules and rules relating to the services of the Cooperative, as filed with the Commission, are available for inspection.

GENERAL RULES AND REGULATIONS

2.6 CUSTOMER RELATIONS (Cont'd)

2.6.2 Customer Complaints

A. Upon complaint to the Cooperative by a customer either at the Cooperative's office by letter or by telephone, the Cooperative shall promptly make a suitable investigation and advise the complainant of the results thereof.

B. In the event the complainant is dissatisfied with the Cooperative's report, the Cooperative will advise the complainant of the Commission complaint process, and inform the complainant that they may contact the Division at the Commission which is responsible for handling complaints.

C. Upon receipt of a complaint, either by letter or by telephone, from the Commission on behalf of a customer, the Cooperative shall make a suitable investigation and advise the Commission within five (5) days of the results thereof.

D. The Cooperative shall keep a record of all complaints which shall show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition thereof, for a period of two (2) years subsequent to the final settlement of the complaint. Complaints with reference to rates or charges which require no further action by the Cooperative will not be recorded.

GENERAL RULES AND REGULATIONS

2.6 CUSTOMER RELATIONS (Cont'd)

2.6.3 Applicant or Customer Deposit

A. Definition of Applicant and Customer

For purposes of this subsection, an applicant is defined as a person who applies for service for the first time or reapplies at a new or existing location after discontinuance of service. Customer is defined as someone who is currently receiving service.

B. Establishment of Credit

1. The Cooperative may require a permanent residential applicant for service to satisfactorily establish credit, but such establishment of credit will not relieve the customer from prompt payment of bills.

2. An applicant will not be required to pay a deposit subject to the following rules:

a. A letter of credit from a previous service telephone company stating that the applicant has been a customer for the same kind of service within the last twenty-four (24) months and is not delinquent in payment of any such telephone service account, and during the last twenty-four (24) consecutive months of service did not have more than two (2) consecutive thirty (30) day arrearages or more than two (2) non consecutive thirty (30) day arrearages in the last twenty-four (24) months or the customer has been sent four (4) or more late payment notices in the past nine (9) months.

GENERAL RULES AND REGULATIONS

2.6 CUSTOMER RELATIONS (Cont'd)

2.6.3 Applicant or Customer Deposit (Cont'd)

B. Establishment of Credit (Cont'd)

2. (Cont'd)

b. If the applicant furnishes in writing a satisfactory guarantee to secure payment of bills for the service required.

(1) The third party guarantor must be a customer of the Cooperative and must have been a customer of the Cooperative for at least one (1) year, and have established satisfactory credit in which no balance has been carried forward, and without having service disconnected for nonpayment of account, during the last twelve (12) months.

(2) The guaranty contract shall be on a form provided by the Cooperative which shall include the Cooperative's right to transfer charges from a defaulted bill of the customer from whom a deposit or Contract of Guaranty was required, to the guarantor's account or accounts and the further right to suspend the guarantor's service as provided in this Tariff.

GENERAL RULES AND REGULATIONS

2.6 CUSTOMER RELATIONS (Cont'd)

2.6.3 Applicant or Customer Deposit (Cont'd)

B. Establishment of Credit (Cont'd)

3. An applicant for service may be required to make a deposit if the credit of the applicant for service has not been established satisfactorily to the Cooperative.

4. Every applicant who has previously been a customer of the Cooperative and whose service has been discontinued for nonpayment of bills shall be required to pay all amounts due the Cooperative, or execute a deferred payment agreement if offered, and re-establish credit before service is rendered by the Cooperative.

GENERAL RULES AND REGULATIONS

2.6 CUSTOMER RELATIONS (Cont'd)

2.6.3 Applicant or Customer Deposit (Cont'd)

C. Deposit Required

1. When a permanent residential or business applicant does not meet the conditions listed in 2.6.3.B, a deposit will be required by the Cooperative based on the result of a credit bureau report authorized by the applicant.

GENERAL RULES AND REGULATIONS

2.6 CUSTOMER RELATIONS (Cont'd)

2.6.3 Applicant or Customer Deposit (Cont'd)

D. Information Provided With Deposits

At the time a deposit is required, the Cooperative shall provide written information about deposits to applicants for, or customers of, business or residential service. This information will include:

1. The circumstances under which the Cooperative may require a deposit, or request an additional deposit;

2. How a deposit is calculated;

3. The amount of interest paid on a deposit and how this interest is calculated; and

4. The time frame and requirement for return of the deposit to the customer.

GENERAL RULES AND REGULATIONS

2.6 CUSTOMER RELATIONS (Cont'd)

2.6.3 Applicant or Customer Deposit (Cont'd)

E. Interest on Deposits

Payment of interest to the customer shall be made annually if requested by the customer, or at the time the deposit is returned or credited to the customer's account. The rate of interest to be paid on Customer deposits shall be paid at the rate prescribed by the South Carolina Public Service Commission, payable annually for the time such deposits were held by the Cooperative and the Customer was served by the Cooperative.

F. Records of Deposits

1. The Cooperative will keep records to show:

   a. The name and address of each depositor;

   b. The amount and date of the deposit; and

   c. Each transaction concerning the deposit.

2. The Cooperative will issue a receipt of deposit to each applicant from whom a deposit is received and will provide means whereby a depositor may establish his claim if the receipt is lost.

3. A record of each unclaimed deposit will be maintained for four (4) years, during which time the Cooperative will make a reasonable effort to return the deposit.

GENERAL RULES AND REGULATIONS

2.6 CUSTOMER RELATIONS (Cont'd)

2.6.3 Applicant or Customer Deposit (Cont'd)

G. Refund of Deposit:

1. If service is not connected or after disconnection of service, the Cooperative will promptly and automatically refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. A transfer of service from one premises to another within the service area of the Cooperative shall not be deemed a disconnection where refund of the deposit is concerned.

2. When the customer has paid bills for service for twelve (12) consecutive residential billings or for twelve (12) consecutive business billings without having service disconnected for non-payment of bill and without having more than two occasions in which a bill was delinquent, and when the customer is not delinquent in the payment of the current bills, the Cooperative will promptly and automatically refund the deposit plus accrued pro rated interest for the year at a rate prescribed by the South Carolina Public Service Commission in the form of cash or a credit to a customer's bill. If the customer does not meet these refund criteria the deposit or contract of guarantee may be retained.

GENERAL RULES AND REGULATIONS

2.6 CUSTOMER RELATIONS (Cont'd)

2.6.3 Applicant or Customer Deposit (Cont'd)

H. Complaint by Applicant or Customer

The Cooperative directs its employees engaged in initial contact with an applicant or customer seeking to establish or re-establish credit, to inform the customer, if dissatisfaction is expressed with the Cooperative's decision, of the customer's right to file a complaint with the Commission.

2.6.4 Payment for Service

A customer shall be responsible for the payment of all charges for services and equipment furnished the customer, including charges for services originated and/or charges accepted at the customer telephone. Failure to receive a bill or disconnect notice does not relieve the customer of the responsibility for payment provided the Cooperative has followed procedures for proper customer notification. The services or facilities furnished by the Cooperative may be suspended for failure of the customer to pay any sum due as set forth under sections concerning discontinuance of service.

A. Billing Period and Charges

1. Bills for telephone service will normally be rendered monthly. Bills may be rendered more frequently, however, when it is considered necessary or advisable by the Cooperative. Bills shall show the period of time covered by the billings, and shall show a clear listing of all charges due and payable, including outstanding amounts in the same customer class that the Cooperative may have chosen to transfer from a customer's prior delinquent account(s). Payment of charges for moves and changes and other nonrecurring charges may be required prior to completion.

GENERAL RULES AND REGULATIONS

2.6 CUSTOMER RELATIONS (Cont'd)

2.6.4 Payment for Service (Cont'd)

A. Billing Period and Charges (Cont'd)

2. Charges for local services and facilities are payable monthly in advance.

3. Special charges, fees, and taxes - An additional charge shall be added to the customer's bill for service, which is equal to the pro rata share of any occupation, franchise, business, license, excise, privilege, or other similar charge or tax, now or hereafter imposed by any municipal taxing body or municipal authority whether by statute, ordinance, law, or otherwise, and whether presently due or to hereafter become due, upon approval of the charge by the Commission.

4. The Cooperative will provide the customer with a breakdown of local service charges at the time service is initially installed or modified, or if requested by the customer, at a reasonable charge. The customer may also choose to receive an itemized breakdown of local service charges monthly or annually which will be provided by the Cooperative at a reasonable charge.

5. Customer bills sent through the United States Postal Service will be in an envelope.

B. Pro Rating of Charges

Charges for service normally furnished on a monthly basis (except those involving a minimum billing period) billed for periods in excess of, or less than, a billing month will be pro rated.

GENERAL RULES AND REGULATIONS

2.6 CUSTOMER RELATIONS (Cont'd)

2.6.4 Payment for Service (Cont'd)

C. Suspended or Disconnected Service

1. Should service be suspended for nonpayment of charges, it will be restored only as provided in Section 2.5.4 of this Tariff.

2. When service has been disconnected for nonpayment and membership fee refunded, the service agreement is considered to have been terminated. Re-establishment of service may be made only upon the execution of a new service agreement which is subject to the provisions of this Tariff.

D. Payment Arrangements

The Cooperative may agree to a payment arrangement, whereby an outstanding bill will be paid after the due date of the bill but before the due date of the next bill if a customer so requests. If the customer does not fulfill the terms of such payment arrangements, the Cooperative shall have the right to disconnect service. A disconnect notice must be issued prior to termination of service, if one had not been issued before the payment arrangement was executed.

GENERAL RULES AND REGULATIONS

2.6 CUSTOMER RELATIONS (Cont'd)

2.6.4 Payment for Service (Cont'd)

E. Deferred Payment Plan

1. A deferred payment plan is any arrangement between the Cooperative and a customer in which an outstanding bill will be paid in installments that extend beyond the due date of the next bill. The Cooperative offers deferred payment plans upon customer request consistent with Public Service Commission rules and regulations:

   a. To any residential customer who expresses an inability to pay that portion of a bill associated with charges for calls placed from combat or war zones, as designated by the federal government, by American military personnel.

2. Deferred payment plans will be based on the following procedures:

   a. Deferred payment plans entered into due to the customer's inability to pay the outstanding bill in full shall provide that service will not be discontinued if the customer pays current bills and a reasonable amount of the outstanding bill and agrees to pay the balance in reasonable installments until the bill is paid.

   b. The Cooperative has the right to disconnect service if a customer does not fulfill the terms of a deferred payment plan.

GENERAL RULES AND REGULATIONS

2.6 CUSTOMER RELATIONS (Cont'd)

2.6.4 Payment for Service (Cont'd)

E. Deferred Payment Plan (Cont'd)

2. Deferred payment plans will be based on the following procedures: (Cont'd)

c. The Cooperative will not refuse a customer participation in a deferred payment plan on the basis of race, color, creed, sex, or marital status.

d. A deferred payment plan may be made by visiting the Cooperative's business office or contacting the Cooperative by telephone.

e. If the customer's economic or financial circumstances change substantially during the time of the deferred payment plan, the Cooperative may renegotiate the deferred payment plan with the customer, taking into account the changed economic and financial circumstances of the customer.

GENERAL RULES AND REGULATIONS

2.6 CUSTOMER RELATIONS (Cont'd)

2.6.5 Allowance for Interruptions

In the event a customer's service is interrupted other than by the negligence or willful act of the customer, and it remains out of order for forty-eight (48) hours or longer after being reported to be out of order and after access to the premises is made available, appropriate adjustments or refunds shall be made to the customer. The amount of adjustment or refund shall be determined on the basis of the known period of interruption, generally beginning from the time the service interruption is first reported. The refund to the customer shall be the pro-rata part of the month's flat rate charges for the period of days and that portion of the service facilities rendered useless or inoperative. The refund may be accomplished by a credit on a subsequent bill for telephone service.

2.6.6 Adjustment of Charges for Overbilling and Underbilling

If billings for telecommunications service are found to differ from the Cooperative's lawful rates for the services being purchased by the customer, or if the Cooperative fails to bill the customer for such services, a billing adjustment shall be calculated by the Cooperative. If the customer is due a refund, an adjustment shall be made for the entire period of the overcharges.

GENERAL RULES AND REGULATIONS

2.6 CUSTOMER RELATIONS (Cont'd)

2.6.6 Adjustment of Charges for Overbilling and Underbilling (Cont'd)

If the customer is undercharged, the Cooperative may backbill the customer for the amount which was underbilled consistent with Public Service Commission rules and regulations.

2.6.7 Disputed Bills

A. In the event of a dispute between a customer and the Cooperative regarding any bill for utility service, the Cooperative shall forthwith make such investigation as shall be required by the particular case, and report the results thereof to the customer and, in the event the dispute is not resolved, shall inform the customer of the complaint procedures of the Commission.

B. A customer's service shall not be subject to discontinuance for nonpayment of that portion of a bill under dispute pending the completion of the determination of the dispute. The customer is obligated to pay any billings not disputed. Undisputed amounts are subject to discontinuance of service.

2.6.8 Payment Arrangements and Credit Allowances

Provision for Certain Local Taxes and Fees

A. When any municipality, other political subdivision, local agency of government, or South Carolina Public Service Commission, imposes upon and collects from Sandhill Telephone a gross receipts tax, occupation tax, license tax, permit fee, franchise fee or regulatory fee, such taxes and fees shall, insofar as practicable, be billed pro rata to the Sandhill Telephone Cooperative customer receiving service within the territorial limits of such municipality, other political subdivision, local agency of government, or public utility commission.

B. Sandhill Telephone Cooperative may adjust its rates and charges or impose additional rates and charges on its customers in order to recover amounts it is required by governmental or quasi-government authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund, the Primary Interexchange Carrier Charge, and compensation to payphone service providers for use of their payphones to access Sandhill Telephone Cooperative’s services.

GENERAL RULES AND REGULATIONS

2.7 LIABILITY OF THE COOPERATIVE

2.7.1 Service Irregularities

A. The liability of the Cooperative for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission, or failure or defects in facilities furnished by the Cooperative, occurring in the course of furnishing service or other facilities and not caused by the negligence of the Cooperative in failing to exercise reasonable supervision or to maintain proper standards of maintenance and operation, shall in no event exceed an amount equivalent to the proportionate local service charge to the customer for the period of service during which such service irregularities occur and continue.

However any such mistakes, omissions, interruptions, delays, errors, or defects in transmission or failure or defects in facilities furnished by the Cooperative which are caused or contributed to by the negligence or willful act of the customer, authorized user, or joint user or which arise from the use of customer provided premises equipment shall not result in the imposition of any liability whatsoever upon the Cooperative.

B. When a service or channel is temporarily surrendered by a customer, at the request of the Cooperative, credit determined as in Paragraph A, above, will be allowed for the entire period surrendered.

GENERAL RULES AND REGULATIONS

2.7 LIABILITY OF THE COOPERATIVE (Cont'd)

2.7.2 Use of Facilities of Other Connecting Carriers

When suitable arrangements can be made, facilities of other connecting carriers may be used in conjunction with the Cooperative's facilities in establishing connections to points not reached by those facilities. Neither this Cooperative nor any connecting carrier participating in a service shall be liable for any act or omission of any other Company or companies furnishing a portion of such service.

2.7.3 Indemnifying Agreement

The Cooperative shall be indemnified and saved harmless by the customer against: claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over Cooperative facilities or the use thereof; claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Cooperative, and apparatus and systems of the customer; and all other claims arising out of any act or omission of the customer in connection with the facilities provided by the Cooperative.

GENERAL RULES AND REGULATIONS

2.7 LIABILITY OF THE COOPERATIVE (Cont'd)

2.7.4 Defacement of Premises

The Cooperative is not liable for any defacement or damage to the premises of a customer resulting from the furnishing of service or the installation, attachment, or removal of the facilities furnished by the Cooperative on such premises, when such defacement or damage is not the result of the sole negligence of the Cooperative or its employees.

2.7.5 Service and Facilities in Explosive Atmospheres

A. The Cooperative does not guarantee, nor makes any warranty with respect to, service and facilities provided by it for use in an explosive atmosphere. The customer shall indemnify and hold the Cooperative harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by the customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the Cooperative's facilities.

B. The Cooperative may require each customer to sign an agreement for the furnishing of such service and facilities as a condition precedent to the furnishing of such service and facilities.

C. The customer shall furnish, install, and maintain sealed conduit with explosive-proof fittings between these facilities and points outside the hazardous area where connection may be made with regular facilities of the Cooperative. The customer may be required to install and maintain these facilities within the hazardous area if, in the opinion of the Cooperative injury or damage to Cooperative employees or property might result from installation or maintenance by the Cooperative.

2.8 BUNDLED SERVICE PACKAGES (N)

The company will offer various bundled service packages to residential and business customers. These bundled service packages may include a combination of regulated and deregulated features, including, but not limited to, long distance telephone service, voice mail, and high speed internet access. (N)

BASIC LOCAL EXCHANGE SERVICE

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BASIC LOCAL EXCHANGE SERVICE

3.1 GENERAL

A. Description and Area of Operations

Sandhill Telephone Cooperative, Inc. (Cooperative) is a public utility providing telecommunications service in the areas certificated to the Cooperative by the Public Service Commission of South Carolina.

Headquarters for the Cooperative are located at P.O. Box 519, 122 S. Main Street, Jefferson, South Carolina 29718. Cooperative representatives may be contacted at (803) 658-3434.

The Cooperative is largely financed by the Rural Utilities Service (RUS), and provides one-party service throughout its service area according to an area coverage design approved by the RUS.

Areas of Operation

Exchange	NPA-NXX	County
McBee	335	Chesterfield
Jefferson	658	Chesterfield
Ruby	634	Chesterfield
Chesterfield	623, 622	Chesterfield
Pageland	672, 675	Chesterfield
Patrick	498	Chesterfield
Bethune	334	Kershaw

B. Exchange service areas are identified on maps filed at the end of this Section.

Map for McBee	Separate page
Map for Jefferson	Separate page
Map for Ruby	Separate page
Map for Chestefield	Separate page
Map for Pageland	Separate page
Map for Patrick	Separate page
Map for Bethune	Separate page

C. The rates for service and equipment and not specifically shown in this section are presented in other sections of this Tariff.

BASIC LOCAL EXCHANGE SERVICE

3.2 MONTHLY EXCHANGE RATES

A. Monthly exchange rates are authorized by the Public Service Commission of South Carolina and are shown as follows:

3.2.1 Flat Rate Service

		Tariff Code	
Chesterfield Exchange*			
Residence:			
1 party access charge	$10.80	R7	(R)
(.00 Cheraw EAS)	.00		
	10.80		
Business:			
1 party access charge	$ 21.60	C1	
(.00 Cheraw EAS)	.00		
	21.60		
Public Telephone Access Serivce	21.60	CN	
(.00 Cheraw EAS)	.00		
	21.60		
Key system lines	21.60	KT	
(.00 Cheraw EAS)	.00		
	21.60		
PBX lines	21.60	P1	
(.00 Cheraw EAS)	.00		
	21.60		(R)
Jefferson Exchange*			
Residence:			
1 party access charge	$ 10.80	R1	
Business:			
1 party access charge	$ 21.60	B1	
Public Telephone Access Service	21.60	CM	
Key system lines	21.60	KK	
PBX lines	21.60	PA	

* Only one party service offered for business or residence.

BASIC LOCAL EXCHANGE SERVICE

3.2 MONTHLY EXCHANGE RATES (Cont'd)

3.2.1 Flat Rate Service (Cont'd)

McBee Exchange*

			Tariff Code
Residence:			
1 party access charge		$ 10.80	R2
(.00 Hrtv. EAS)		.00	
		10.80	
Business:			
1 party access charge		$ 21.60	B2
(.00 Hrtv.EAS)	.00		
		21.60	
Public Telephone Access Service		21.60	CF
(.00 Hrtv. EAS)		.00	
		21.60	
Key system lines		21.60	KL
(.00 Hrtv.EAS)	.00		
		21.60	
PBX lines		21.60	P6
(.00 Hrtv.EAS)	.00		
		21.60	

(R) (R)

* Only one party service offered for business or residence.

BASIC LOCAL EXCHANGE SERVICE

3.2 MONTHLY EXCHANGE RATES (Cont'd)

3.2.1 Flat Rate Service (Cont'd)

Bethune Exchange*

		Tariff Code	
Residence:			(R)
1 party access charge	$ 10.80	R4	
(.00 Camden EAS)	.00		
	10.80		
Business:			
1 party access charge	$ 21.60	B5	
(.00 Camden EAS)	.00		
	21.60		
Public Telephone Access Service	21.60	CE	
(.00 Camden EAS)	.00		
	21.60		
Key system lines	21.60	KF	
(.00 Camden EAS)	.00		
	21.60		
PBX lines	21.60	PH	
(.00 Camden EAS)	.00		
	21.60		(R)

* Only one party service offered for business or residence.

BASIC LOCAL EXCHANGE SERVICE

3.2 MONTHLY EXCHANGE RATES (Cont'd)

3.2.1 Flat Rate Service (Cont'd)

		Tariff Code	
Pageland Exchange*			
Residence:			
1 party access charge	$ 10.80	R1	
Business:			
1 party access charge	$ 21.60	B1	
Public Telephone Access Service	21.60	CM	
Key system lines	21.60	KK	
PBX lines	21.60	PA	
Patrick Exchange*			
Residence:			
1 party access charge	$ 10.80	R3	(R)
(.00 Cheraw EAS; .00 Hrtv. EAS)	.00		
	10.80		
Business:			
1 party access charge	$ 21.60	B3	
(.00 Cheraw EAS; .00 Hrtv.EAS)	.00		
	21.60		
Public Telephone Access Service	21.60	CQ	
(.00 Cheraw EAS; .00 Hrtv EAS)	.00		
	21.60		
Key system lines	21.60	KI	
(.00 Cheraw EAS; .00 Hrtv EAS)	.00		
	21.60		
PBX lines	21.60		
(.00 Cheraw EAS; .00 Hrtv EAS)	.00		(R)
	21.60		
Ruby Exchange*			
Residence:			
1 party access charge	$ 10.80	R1	
Business:			
1 party access charge	$ 21.60	B1	
Public Telephone Access Service	21.60	CM	
Key system lines	21.60	KK	
PBX lines	21.60	PA	

* Only one party service offered for business or residence.

BASIC LOCAL EXCHANGE SERVICE

3.2.2 LOCAL EXCEPTIONS

50% discount on one (1) party residence access and EAS charges, as set forth in Section 3.2.1, for one (1) line only, one (1) location only.

A. Churches:

Exchanges	Tariff Code
McBee	C6
Patrick	C7
Jefferson	C8
Pageland	C8
Bethune	C5
Ruby	C8
Chesterfield	DH

B. Temporary suspension of service.

Exchanges	Tariff Code
McBee	V6
Patrick	V7
Jefferson	V5
Pageland	V5
Bethune	VY
Ruby	V5
Chesterfield	V8

Exchanges	Tariff Code
McBee	V2
Patrick	V3
Jefferson	V1
Pageland	V1
Bethune	VZ
Ruby	V1
Chesterfield	V4

C. Chesterfield reduced rate.

Exchange	Tariff Code
Chesterfield	CB

BASIC LOCAL EXCHANGE SERVICE

3.2.3 LOCAL CALLING AREAS

The rates specified in Section 3.2.1 entitle customers to access all stations bearing the central office designations of additional exchanges as shown below. The local calling area of the exchanges in the left hand column also includes the exchanges listed in the right hand column.

Exchanges	Additional Exchanges
Jefferson	Bethune, Chesterfield, McBee, Pageland, Patrick, Ruby
McBee	Bethune, Chesterfield, Hartsville, Jefferson, Pageland, Patrick, Ruby
Ruby	Bethune, Chesterfield, Jefferson, McBee, Pageland, Patrick
Chesterfield	Bethune, Cheraw, Jefferson, McBee, Pageland, Patrick, Ruby
Bethune	Chesterfield, Jefferson, McBee, Pageland, Patrick, Ruby, Camden
Pageland	Bethune, Chesterfield, Jefferson, McBee, Patrick, Ruby
Patrick	Bethune, Cheraw, Chesterfield, Hartsville, Jefferson, McBee, Pageland, Ruby

BASIC LOCAL EXCHANGE SERVICE

3.2.4 EXCHANGE MILEAGE CHARGES

A. No exchange mileage shall apply within the Exchange Service area.

B. No zone charges shall apply within the Exchange Service area.

BASIC LOCAL EXCHANGE SERVICE

BASIC LOCAL EXCHANGE SERVICE

BASIC LOCAL EXCHANGE SERVICE

3.4 EMPLOYEE TELEPHONE SERVICE

3.4.1 General

a. Upon approval, Employee Telephone Service is furnished at the rates below to full-time employees of this Cooperative.

b. Service provided in accordance with Section a, above will be furnished only at one (1) location and only when the telephone is located in the employee's residence. Such service will be furnished only at locations where the station is restricted to the use of the employee and members of his immediate family or other employees residing in the same household.

3.4.2 Rates

a. All full-time active employees and directors living within the Cooperative service area will be furnished local telephone service at one hundred percent (100%) discount of the regular monthly rates and nonrecurring service charges for basic service.

b. Employee Telephone Service as provided herein will not be applicable to:

(1) Long distance message telecommunications service.

(2) Foreign exchange service.

(3) Temporary suspension of service.

(4) An employee who has his/her telephone number non-published.

(5) Extension telephone sets and auxiliary equipment.

BASIC LOCAL EXCHANGE SERVICE

3.6 VERIFICATION AND EMERGENCY INTERRUPT SERVICE

3.6.1 General

Sandhill Telephone Cooperative, Inc. concurs with the verification and emergency interrupt service rates, rules and regulations as filed with the South Carolina Public Service Commission by Southern Bell Telephone and Telegraph Company, together with any amendments or successive issues thereof, and makes itself a party to such rules, rates and regulations, with the provision that the Cooperative reserves the right to cancel this concurrence after compliance with requirements as to Tariff filings as may be necessary upon such cancellation.

BASIC LOCAL EXCHANGE SERVICE

3.7 LIFELINE PROGRAM (N)

3.7.1 General

A. The Lifeline Program is a telephone assistance program designed to make telephone service available at reduced rates to eligible residential customers.

B. Eligible customers will receive a credit not to exceed the current federally-mandated subscriber line charge (End User Common Line Charge). The credit will be applied to basic local exchange access service.

C. The Lifeline Program reduction to basic local exchange access service shall apply only to residential one-party service.

D. Nothing in this section shall prohibit a customer who is otherwise eligible for the Lifeline Program from obtaining and using telecommunications equipment and services designed to aid such customer in utilizing qualifying telecommunications services.

E. The Lifeline Program rate reduction does not apply to service connection charges, except that customers eligible for the Link Up America program will receive a reduction on applicable service connection services, as set forth in Section 4.8 of this tariff.

F. The Lifeline Program rate will not be available on a retroactive basis. (N)

BASIC LOCAL EXCHANGE SERVICE

3.7 LIFELINE PROGRAM (Cont'd) (N)

3.7.2 Eligibility Requirements

A. The discounted service will be provided for one (1) telephone line per household, at the subscriber's principal place of residence. Individuals who meet the following four (4) criteria are eligible for Lifeline Assistance.

(1) The applicant cannot be a dependent as defined by the Federal Income Tax Code, under the age of sixty (60);

(2) The applicant is head of household;

(3) The applicant must have only one (1) local exchange access line to his/her residential premises or dwelling place; and

(4) Provide proof of income eligibility.

B. Verification of the first two (2) requirements will be accomplished through self-certification.

C. The Cooperative will verify the third (3rd) and fourth (4th) requirements. A service order to establish the applicant's telephone service will not be issued until proof of the applicant's income level has been obtained and verified. As proof of income eligibility, an applicant can: 1) show that he/she is currently a recipient of benefits under one (1) of several specified public assistance programs; or 2) demonstrate poverty level income. (N)

BASIC LOCAL EXCHANGE SERVICE

3.7 <u>LIFELINE PROGRAM</u> (Cont'd) (N)

3.7.2 Eligibility Requirements (Cont'd)

C. (Cont'd)

The process to be followed under each of these alternatives is outlined as follows:

(1) Participation in Public Assistance Programs:

a. The specified programs are as follows:

- Aid to Families with Dependent Children (AFDC)
- Food Stamps
- Home Energy Assistance Programs (HEAP)
- Medical Assistance Program (MAP)
- Supplemental Security Income (SSI)
- Women, Infants and Children (WIC)

b. Individuals choosing this option are required to deliver or mail to the Cooperative a photocopy of a valid identification card or of the appropriate documents that are issued to them by the agency administering the program. (N)

BASIC LOCAL EXCHANGE SERVICE

3.7 <u>LIFELINE PROGRAM</u> (Cont'd) (N)

3.7.2 Eligibility Requirements (Cont'd)

C. (Cont'd)

(2) Applicants who demonstrate poverty level income either:

(a) As determined by the individual's Federal income tax return. Individuals choosing this option are required to obtain and deliver or mail to the Cooperative a photocopy of their most recent U.S. Individual Tax Return (Form 1040, 1040A, or 1040EZ) that was submitted to the Internal Revenue Service. The Cooperative will look at the number of exemptions reported to determine the size of the family unit and the dollar amount reported on the adjusted gross income line. These figures will then be compared to current federal poverty income level guideline tables, as published in the Federal Register, to determine if the applicant meets the income criteria.

(b) Fixed income, retired or other subscribers not required to file an individual tax return (Form 1040, Form 1040A or 1040EZ) should write a letter to the Cooperative with a written statement to that effect and a statement that they qualify for the Lifeline Program. The Cooperative may choose to verify this information with a State or Federal agency before determining the applicant's eligibility. (N)

BASIC LOCAL EXCHANGE SERVICE

3.7 <u>LIFELINE PROGRAM</u> (Cont'd) (N)

3.7.3 Restrictions

A. The Lifeline Program rate will only be provided for service to the applicant's principal residence or dwelling.

3.7.4 Recertification

A. Customers must recertify on an annual basis that they continue to qualify for the discounted service.

3.7.5 Credit and Collection

A. Credit References

The credit verification procedures used for all applicants who apply for service with the Cooperative will also be used for applicants who apply for service under the Lifeline Program.

B. Deposits

Deposit requirements will be waived for all applicants who qualify for Lifeline Service, as long as the applicants continue to qualify for Lifeline Service. (N)

BASIC LOCAL EXCHANGE SERVICE

3.7 <u>LIFELINE PROGRAM</u> (Cont'd) (N)

3.7.6 Service Connection Charges

A. Service charges do not apply to eligible customers with existing residential access line service when they convert to the Lifeline Program.

B. Service Connection Charges will apply when:

(1) Existing eligible residential local exchange access service customers also convert to a different grade of eligible residential service and/or optional calling services at the time the Lifeline Program billing is initiated.

(2) A customer receiving Lifeline Program billing voluntarily elects to convert to telephone service arrangements which preclude Lifeline Program eligibility.

(3) New residential applicants (those without existing local exchange access service) eligible for the Lifeline Program will be subject to applicable service connection charges, including the Link Up America Program, as specified in Section IV of this Tariff.

C. Any subsequent moves or changes after the initial connection to the Lifeline Program will be subject to the applicable service charges as outlined in Section IV of this Tariff. (N)

BASIC LOCAL EXCHANGE SERVICE

3.8 DIRECT INWARD DIALING SERVICE

3.8.1. General

A. Direct Inward Dialing (DID) Service Consists of the central office switching equipment necessary to connect calls from the local exchange and long distance telecommunications network directly to stations or attendant positions associated with customer premises switching systems, without intermediate handling by an attendant.

B. The provision of DID service is subject to the availability of the Cooperative's facilities and telephone numbers and the utilization of properly equipped customer premises equipment. The rates and charges for DID service contemplate the use of standard Cooperative equipment and serving arrangements.

C. DID service must be provided on all lines in a trunk or access line group arranged for inward service. All routing of calls to selected numbers within the direct inward dialing number group must go over a DID trunk group.

D. The operational characteristics of interface signals between Cooperative-provided connecting arrangements and customer-provided switching equipment must conform to the Cooperative's specifications.

E. The Cooperative shall not be responsible to the customer or authorized user if changes in either protection criteria or in any of the facilities, operations or procedures of the Cooperative render any customer-provided facilities obsolete, or require facilities modification of or otherwise affect the use or performance of such customer-provided facilities.

F. The Cooperative will provide directory listings in accordance with the regulations of Section VI of this Tariff. Each DID number furnished under this section shall not be entitled to a free directory listing.

BASIC LOCAL EXCHANGE SERVICE

3.8 DIRECT INWARD DIALING SERVICE (Cont'd)

3.8.1. General (Cont'd)

G. Customer-premises switching systems must be able to intercept unused numbers transmitted to the switching equipment.

H. DID Service telephone numbers are normally provided in blocks of twenty (20) consecutive numbers. However, the blocks may be provided on a nonconsecutive basis subject to the technical configuration of the serving central office. The Cooperative retains its rights to the telephone numbers used in DID service. Subscribers who originally received DID Service telephone numbers in blocks of one hundred (100) prior to the effective date of this tariff, are grandfathered from this change in the DID block configuration. (C) (C) (C) (C)

I. Subscribers to DID service will be required to maintain an adequate number of DID trunks as determined by the Cooperative in order to provide a "quality" grade of service and prevent network degradation.

3.8.2 Rates and Charges

A. Central Office Components

		Installation Charge	Monthly Charge	Tariff Code	
(1)	Establish trunk group and provide group of 20 DID numbers	$300.00	$ 4.00	D7	(C) (R)
(2)	Each additional group of 20 DID numbers	$100.00	$ 4.00	D8	(C) (R)
(3)	DID Trunk Termination	$ 50.00	$49.50	D9	

BASIC LOCAL EXCHANGE SERVICE

3.9 DIRECTORY ASSISTANCE

3.9.1 Concurrence for Directory Assistance

A. This Cooperative concurs in the rates and regulations governing Directory Assistance as filed by BellSouth with the Public Service Commission of South Carolina. Any amendments thereto or successive issues thereof are hereby adopted and made part of this Tariff, with the provision that this Cooperative reserves the right to cancel this concurrence after compliance with requirements as to Tariff filings as may be necessary upon such cancellation.

BASIC LOCAL EXCHANGE SERVICE

3.10 LOCAL OPERATOR ASSISTANCE

3.10.1 Concurrence for Local Operator Assistance

A. This Cooperative concurs in the rates and regulations governing Local Operator Assistance as filed by BellSouth with the Public Service Commission of South Carolina. Any amendments thereto or successive issues thereof are hereby adopted and made part of this Tariff, with the provision that this Cooperative reserves the right to cancel this concurrence after compliance with requirements as to Tariff filings as may be necessary upon such cancellation.

SERVICE CHARGES

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SERVICE CHARGES

4.1 DEFINITIONS

4.1.1 Account

A customer's record relating to his/her service or equipment billed to a telephone number. Service may be located on one or more premises as long as it is part of his/her main telephone system and billed to the main telephone number.

4.1.2 Service Charge Elements

A. Service Order Charge

Associated with functions involving the receipt, recording and processing of information in connection with a customer's or applicant's request for service to be provided to the same account, at the same time and on the same premises or continuous property.

B. Customer Premise Visit Charge

Associated with a trip to the customer/applicant's premises to comply with the customer/applicant's request to establish, to add to, or to rearrange service.

SERVICE CHARGES

4.2 APPLICATION OF CHARGES

4.2.1 General

A. Service charges are in addition to other rates and charges normally applied under this Tariff, and are applicable for all services furnished to the customer as indicated throughout this tariff except as modified hereinafter. Such charges apply in addition to, and not in lieu of, installation charges or construction charges associated with unusual costs incurred to establish service.

B. The service charges specified in this Tariff are intended to cover costs incurred by the Cooperative to establish, to add to, or to rearrange service as requested by the customer.

C. The charges in this section are applicable to work performed during normal working hours, on days of the week other than weekends or holidays. If the customer requests that work be performed at hours of the day or days of the week other than normal work hours or days, or on holidays, or interrupts work once begun, an additional charge based on the additional costs applies.

D. All changes in location of customer's equipment or service from one premises to another, except as otherwise provided in this section, are treated as new service connections with service charges applying.

E. Service charges may be required to be paid at the time of application for service, or upon presentation of a bill.

SERVICE CHARGES

4.2 APPLICATION OF CHARGES (Cont'd)

4.2.1 General (Cont'd)

F. Service charges are not applicable for:

1. Moves or changes required for normal maintenance and repair of the Cooperative's service.

2. Change or correction in billing address when there is no connection, disconnection, move or change in the service.

3. An upgrade or regrade of service for Cooperative reasons.

4. Telephone number changes for Cooperative reasons.

5. When service is reestablished at any location within the same exchange after the destruction or partial destruction of the customer's premises by means beyond the control of the customer. If service is established at a new location and the customer later moves back to the old location service charges apply in connection with reestablishment of service at the old location.

6. When existing customers disconnect their local exchange access service.

7. Blocking access to 900 Service is offered to all customers at no charge at the time the telephone service is established at a new number and for sixty (60) days thereafter.

8. Specific instances addressed in Section III of this tariff.

SERVICE CHARGES

4.2 APPLICATION OF CHARGES (Cont'd)

4.2.1 General (Cont'd)

G. Charges specified in this section do not apply to services furnished under the concurrence provisions included in this Tariff. Nonrecurring charges for these services are included with the Tariff provisions in which the Cooperative concurs.

4.2.2 Specific Application of Service Charges

A. Service Order Charges

1. Service order charges are applicable:

a. For requests to establish an account for initial connection of service.

b. For connection of additional local exchange access lines, private lines or detached access lines to an established service.

SERVICE CHARGES

4.2 APPLICATION OF CHARGES (Cont'd)

4.2.2 Specific Application of Service Charges (Cont'd)

A. Service Order Charges (Cont'd)

1. Service order charges are applicable: (Cont'd)

c. For changes and transfers of service involving a change in name and responsibility.

d. For restoration of service disconnected for non-payment.

e. For subsequent requests for service, for restoration of service at the customer's request and for requests for change in class or grade of service.

f. For service ordered during a pending service order which cannot be included on the pending service order.

g. For additions, moves or changes of lines in the same building or in different buildings on the same premises.

h. For requests to move or change Cooperative-owned terminal equipment provided in connection with semi-public telephone service.

SERVICE CHARGES

4.2 APPLICATION OF CHARGES (Cont'd)

4.2.2 Specific Application of Service Charges (Cont'd)

A. Service Order Charges (Cont'd)

1. Service order charges are applicable: (Cont'd)

   i. For requests to change a semi-public pay line to a business line or a business line to a semi-public pay line.

   j. For requests to change an access line from push-button service to rotary dial service.

   k. For each telephone number changed at the customer's request, including number changes to provide trunk hunting. No charge is applicable for a number change initiated by the Cooperative.

   l. For changes to a directory listing if a customer requests this change.

   m. When two or more segments of a local private line or detached access line are bridged in the central office one customer service order charge will apply for each line.

SERVICE CHARGES

4.2 APPLICATION OF CHARGES (Cont'd)

4.2.2 Specific Application of Charges (Cont'd)

B. Customer Premise Visit Charge

1. A premise visit charge is applicable when a trip to the customer's premise is required to complete work requested by a customer, as shown on the related service order.

2. Only one premise visit charge will apply in connection with the same service order when more than one trip to the customer's or applicant's premises is necessary for Cooperative reasons. The charge will apply if additional trips are necessitated by a customer or an applicant request.

3. A premise visit charge is applicable when a trip to the customer's premises is required to arrange for the connection of or change to customer-provided equipment.

4. A premise visit charge is not applicable to complete disconnection of service or a change in service or facilities initiated by the Cooperative.

SERVICE CHARGES

4.3 SCHEDULE OF SERVICE CHARGES

		Business	Tariff Code	Residence	Tariff Code
A.	Service Ordering Charge:				
	1. For connecting new or additional central office lines, per Service Order	$ 15.00	YB	$ 12.00	YA
	2. For moving or changing existing service and equipment or adding new or additional service and equipment other than central office lines, per Service Order	$ 7.00	YU	$ 6.00	YC
B.	Central Office Connection	$ 16.00	YF	$ 13.00	YE
C.	Premise Visit	$ 8.50	YG	$ 8.50	YG
D.	Installation for Class and Custom Features	$ 10.00	XU	$ 10.00	XU

E. Move and Change Charge

1. For rearrangement of drop wire and/or protector, a Service Ordering Charge and premise visit charge as specified above shall apply.

F. Change Charge

1. For changes in telephone number, the rate for both business and residential customers is twelve dollars ($12.00) - YT, the appropriate service ordering charge and central office connection charge also apply.

2. For rearrangement of drop wire and/or protector, a charge equal to the service connection charge as applicable to the main station or PBX trunk served by the drop wire and/or protector being rearranged.

3. For all other changes in equipment or wiring, a charge based on the cost of labor and materials applies.

SERVICE CHARGES

4.4 TERMINATION CHARGE

When a customer cancels an order for service prior to the establishment of service or the expiration of the initial contract period, a termination charge may be applicable.

4.5 PREMISE VISIT CHARGE

4.5.1 General

A premise visit charge is applicable when an employee is dispatched to a designated location to complete a customer service request for the installation, move or change of service or equipment.

4.5.2 Rates and Charges

	Tariff Code
a. Customer premise visit charge is $8.50.	YG

4.6 RETURNED CHECK CHARGE

4.6.1 General

The Cooperative will assess a charge for each instance where a check is returned or otherwise dishonored by a bank or equivalent business.

4.6.2 Rates and Charges

	Tariff Code
The service charge per occurrence is as per state statute.	XH

SERVICE CHARGES

4.7 RESTORATION OF SERVICE CHARGE

4.7.1 General

When service is temporarily suspended for non-payment of charges, the service will be restored upon payment of past-due charges, as discussed in Section II of this Tariff. In addition, a restoration of service charge will be applied.

4.7.2 Rates and Charges

	Tariff Code
The business and residential rate is $12.00.	XJ

4.8 LINK UP AMERICA PROGRAM (N)

4.8.1 Rates and Charges

A. Link Up America ("LUA") is a federally sponsored telephone assistance program designed to make basic telephone service accessible to low-income households who are currently not on the public switched network.

B. Assistance is provided by applying a discount to the applicable service connection charges. Eligible LUA applicants will receive a reduction of one-half (1/2) of the charges for connection of telephone service, up to a maximum of $30.00. (N)

SERVICE CHARGES

4.8 <u>LINK UP AMERICA PROGRAM</u> (Cont'd) (N)

4.8.2 Eligibility Requirements

A. The Federal Communications Commission defined the LUA eligibility requirements in Dockets 80-286 and 78-72. The discounted service connection charges will be provided for one (1) telephone line per household, at the subscriber's principal place of residence. Assistance is targeted to those individuals who meet the following two (2) criteria.

1. The applicant cannot be a dependent (as defined by the Federal Income Tax Code) under the age of sixty (60).

2. The applicant must meet the income eligibility requirement.

4.8.3 Verification

A. Dependency will be verified through self-certification.

B. The second requirement (income eligibility) will be verified by the Cooperative. The Cooperative will not issue a service order to establish the applicant's telephone service until proof of the applicant's income level has been obtained and verified. To prove income eligibility, an applicant can either:

1. Show that he/she is currently a recipient of benefits under one of several specified public service programs as shown in 4.8.4.C, following, or

2. Provide a copy of the most recent individual income tax return which was submitted to the Internal Revenue Service. (N)

SERVICE CHARGES

4.8 <u>LINK UP AMERICA PROGRAM</u> (Cont'd) (N)

4.8.3 Verification (Cont'd)

C. Income verification Process - the specific procedures to be followed to verify income are as follows:

1. Participation in Public assistance programs

The specified programs are:

- Aid to Families with Dependent Children (AFDC)
- Food Stamps
- Home Energy Assistance Program (HEAP)
- Medical Assistance Program (MAP)
- Supplemental Security Income (SSI)
- Women, Infants and Children (WIC)

Individuals choosing this means of income verification are required to obtain and deliver or mail to the Cooperative a photocopy of a valid identification card or of the appropriate documents that are issued to them by the agency administering the program.

2. Individual Income Tax Return

Individuals choosing this option are required to obtain and mail to the Cooperative a photocopy of their most recent U.S. Individual Income Tax Return (Form 1040, 1040A, or 1040EZ) which was submitted to the Internal Revenue Service.

The Cooperative will determine the size of the family unit based on the number of exemptions reported on the tax return. The Cooperative will then compare the family size and the amount reported on the tax return as adjusted gross income to current federal poverty income level guideline tables, as published in the Federal Register, to determine if the applicant qualifies for LUA. (N)

SERVICE CHARGES

4.8 <u>LINK UP AMERICA PROGRAM</u> (Cont'd) (N)

4.8.4 Credit and Billing

A. Credit Reference

The credit verification procedures used for all applicants who apply for service with the Cooperative will also be used for applicants applying for service under the LUA Program.

B. Deposits

The deposit standards used for all applicants who apply for service with the Cooperative will also be used for applicants applying for service under the LUA Program, except that deposit requirements will be waived for LUA applicants without credit history. (N)

SERVICE CHARGES

4.8 <u>LINK UP AMERICA PROGRAM</u> (Cont'd) (N)

4.8.4 Credit and Billing (Cont'd)

C. Installment Billing

All LUA applicants will be made aware that the discounted service connection charges may be paid in equal increments over a four (4) month period.

D. Billing Standards

Once service has been established for a LUA applicant, the customer will be expected to adhere to the same bill payment policies expected of any other customer.

4.8.5 Local Exchange Service

The Cooperative will inform the LUA applicant of the lowest priced options for basic local service. However, if the LUA applicant chooses a higher grade of service, the service order will be issued for that service. (N)

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 SPECIAL CHARGES FOR TEMPORARY, SPECULATIVE OR UNUSUAL CONSTRUCTION

5.1.1 General

A. Facilities of the Cooperative will be extended in accordance with the provisions of this Section. Special charges may be applied in addition to the usual service connection charges and monthly rates. Special charges apply primarily when unusual investment or expense will be incurred by the Cooperative, such as when:

1. Conditions require, or the customer requests the provision of special equipment, unusual or non-standard methods of plant construction, installation or maintenance or a move of Cooperative facilities;

2. The customer's location requires the use of costly private right-of-way; or

3. The proposed service is of a temporary nature and the plant to be used for such service would not all be of value to the Cooperative in the general conduct of its business upon discontinuance of that service.

B. The Cooperative will retain title to all plant constructed, as specified within this Tariff, whether provided wholly or partially at a customer's expense.

C. The customer is required to pay all construction charges made by another telephone Company providing facilities connecting with the facilities of the Cooperative.

D. Applicants may be required to make nonrefundable advance payments to cover all or a portion of the excess construction charges for exchange service or special service arrangements when in the opinion of the Cooperative there is evidence of credit risk. A cash deposit may also be required as discussed under Section II of this Tariff.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 SPECIAL CHARGES FOR TEMPORARY, SPECULATIVE OR UNUSUAL CONSTRUCTION (Cont'd)

5.1.1 General (Cont'd)

E. When attachments are made to poles of other companies, instead of providing construction for which the customer would be charged under the provisions of this Section, the customer shall pay the Cooperative's cost for such attachments.

F. Line extensions and special service arrangements are further subject to the regulations specified in the Tariffs of this Cooperative.

5.1.2 Application of Special Charges

A. Temporary Construction - The customer shall be charged the estimated cost of construction and removal of the plant which would not be of value to the Cooperative, less the estimated net recovery value of the material used. The Cooperative may require the customer to pay the cost of construction plus the cost of removal, less salvage, for temporary construction performed in advance of permanent construction or to provide temporary service.

B. Power Requirements for Radio Service - At the Cooperative's discretion, radio service may be used to provide the customer's telephone service. If telephone service will be provided by radio equipment, the customer will be responsible for ensuring that AC power is available to the Cooperative for connection at the primary service location. The customer will be responsible for any and all installation and monthly charges incurred for the provision of such power.

If natural or man-made obstructions, in or around the primary service location, would prevent or interfere with the accurate reception and operation of the

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 SPECIAL CHARGES FOR TEMPORARY, SPECULATIVE OR UNUSUAL CONSTRUCTION (Cont'd)

5.1.2 Application of Special Charges (Cont'd)

B. Power Requirements for Radio Service (Cont'd)

radio equipment, the Cooperative will pay for the construction of additional power facilities to a suitable alternate radio location. The Cooperative will be responsible for reasonable construction costs; however, the customer will be responsible for upkeep and payment of any monthly power charges incurred at the primary residence and alternate power locations.

5.2 LINE EXTENSIONS

5.2.1 Facilities to be Provided Without Construction Charge

A. The Cooperative will furnish adequate telephone service to the largest practicable number of customers within its certificated service area without requiring a construction charge.

B. The Cooperative will furnish service to all applicants for service for which the Rural Utilities Service (RUS) construction funds have been provided, without payment by such applicants of any extra charge as a contribution to the cost of construction of facilities to provide such service.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.2 LINE EXTENSIONS (Cont'd)

5.2.1 Facilities to be Provided Without Construction Charge (Cont'd)

C. The line extension charges specified in this tariff shall not apply to service requests of a remote commercial operation (e.g., request for telemetering service at a remote pipeline location) where it is determined by the Cooperative that there will be no residential growth potential in the foreseeable future. Any and all costs of this nature shall be borne by the customer.

5.2.2 Construction Charges for Facilities in Excess of Allowances

A. When the Cooperative has extended service to the number of customers specified in its most current loan agreement with the REA, a new applicant for service may be required to pay a contribution to the cost of construction. The Cooperative will extend its distributing plant to applicants in areas where facilities are not available under the following conditions and limitations:

1. Applicants may be required to make advance payments to cover all or a portion of the excess construction charges for exchange service or special service arrangements when in the Cooperative's judgement there is evidence of credit risk. A cash deposit may also be required as specified in Section II of this Tariff.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.2 LINE EXTENSIONS (Cont'd)

5.2.2 Construction Charges for Facilities in Excess of Allowances (Cont'd)

A. (Cont'd)

2. The construction charge for line extensions is apportioned equally among all applicants of a group.

3. All costs will be computed on a current basis. Material cost will be computed on the basis of the extension of one circuit to the applicant.

4. The type of cable plant extension will be determined by the Cooperative as dictated by current and future circumstances, situations and forecasts, and the cost will be estimated accordingly.

5. When required, the construction charge assessed an applicant or applicants for facilities shall be paid in advance, based on estimated charges. An adjustment to the actual charge will be made upon completion of construction.

6. Payments for line construction are not refundable and no credit will be allowed for future installation on line extensions constructed under the above regulations.

7. Where the customer or applicant is required to pay all or a portion of the construction cost to extend a line, the materials and equipment furnished and installed by the Cooperative shall be totally owned and maintained by the Cooperative.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.2 LINE EXTENSIONS (Cont'd)

5.2.3 Poles on Private Property

Poles on private property to be used in serving an individual customer will be furnished by the Cooperative at no cost to the customer except in cases where the customer is required to pay for constructing the line extension. Poles requested by the customer in excess of those deemed necessary by the Cooperative will be charged to the customer at the installed cost. Ownership and maintenance of such poles is vested in the Cooperative.

5.2.4 Provisions of Private Right-of-Way

The Cooperative's obligation to provide service is solely dependent upon its ability to secure, retain and maintain suitable rights-of-way without unreasonable expense. When conditions require, applicants shall provide, without expense to the Cooperative, private right-of-way as needed. Any and all private right-of-way or permit requirements, and any and all associated costs, will be the responsibility of the applicant, and must be furnished before a plant extension project begins.

5.2.5 Temporary Service or Service to a Moveable Premises

A. Where the proposed service is of a temporary nature and the plant would have no value to the Cooperative upon discontinuance of the service, the applicant shall be charged the estimated cost of construction and removal of the plant or portion of the plant which would not be of value to the Cooperative, less the estimated immediate net recovery value of the material used.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.2 LINE EXTENSIONS (Cont'd)

5.2.5 Temporary Service or Service to a Moveable Premises (Cont'd)

B. Where plant construction is required to provide any service or facility of a temporary nature or where it is necessary to place temporary construction in advance of permanent construction in order to meet the customer's requirements, the Cooperative may require the applicant to pay the non-recoverable costs of the temporary construction or to contract for service beyond the initial period, or both.

C. When telephone service is provided to movable premises by means of aerial plant, the customer shall provide a clearance pole if the Cooperative considers it necessary. The clearance pole must comply with the Cooperative's specifications. The customer shall place, own and maintain the pole. However, if the customer elects and the Cooperative agrees, the Cooperative will place, own and maintain the pole and bill the customer the cost of placing the pole.

D. Where plant construction is required to provide any service or facility to a movable premises, and it is necessary to place temporary construction in advance of permanent construction in order to meet the customer's requirements, the Cooperative may require the applicant to pay the nonrecoverable costs of the temporary construction or to contract for service beyond the initial period, or both.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.3 SPECIAL CONSTRUCTION

5.3.1 Private Property

A. An average amount of entrance and distribution facilities will be furnished by the Cooperative provided the facilities are of the standard type normally furnished for the particular location or kind of service.

B. The applicant may be required to pay the costs over and above those applicable for a normal installation:

If additional entrance or distribution facilities are required; if the conditions are such as to require special facilities, maintenance or methods of construction; if the installation is for a temporary or semi-permanent purpose; or if for any other reason the construction costs are excessive as compared with the revenue to be derived.

C. The customer will provide the Cooperative upon request and without charge written permission for the placing of the Cooperative's facilities on the property.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.3 SPECIAL CONSTRUCTION (Cont'd)

5.3.2 Service to Residential and Commercial Developments

A. The construction charges, allowances and provisions previously specified in this section contemplate the extension of facilities into areas of normal growth and development. Where facilities are to be extended into new areas of residential or commercial real estate development which, in the Cooperative's opinion, are of a promotional or speculative nature, the Cooperative may require an advance deposit equal to all or a portion of the costs of such construction, depending on the circumstances in each case. This advance deposit will be payable prior to the start of construction.

1. The Cooperative and the developer may enter into a contractual agreement that provides for the periodic refund of portions of the deposit as customers in the development receive telephone service, and other terms of the contract are met. The contract will specify the estimated number of telephone customers expected to receive service within the area and the time required to complete the project (not to exceed five years). The contract will provide that the construction charge be computed to reflect regular tariff allowances, design changes made by the developer, damage to telephone facilities by persons other than Cooperative employees, or agents or unusual construction requirements. Periodic refunds to the developer will be adjusted accordingly.

2. No refund will be made of any remaining balance of the construction advance after five (5) years from the date the extension of facilities for the developer was completed.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.3 SPECIAL CONSTRUCTION (Cont'd)

5.3.2 Service to Residential and Commercial Developments (Cont'd)

A. (Cont'd)

3. Unless included in the construction advance made by the developer, extensions from the facilities installed for the developer will be made in accordance with the provisions of the Cooperative's extension policies and any required fees, deposits or prepayments shall be paid by the applicant requesting service to such lot or tract.

B. The applicant for telephone service to a development is required to provide the Cooperative, at his/her own expense, the necessary easements for installation and maintenance of telephone facilities, clear the ground where facilities are to be installed according to Cooperative specifications and request installation of telephone facilities at an appropriate time during construction of the project to avoid unnecessary costs to the Cooperative.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.3 SPECIAL CONSTRUCTION (Cont'd)

5.3.3 Underground Service Connections

A. When customers request underground service connections instead of aerial drop wires which would ordinarily be used to reach the customer's premises, or when aerial facilities are used to provide service or channels to a customer and the customer subsequently requests that such facilities be placed underground, the following regulations apply:

1. Where cable is to be placed in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Cooperative;

2. The duct or ducts required in the underground conduit by the Cooperative to furnish service shall be reserved for its exclusive use;

3. Where cable is laid in a trench at the customer's request, the trench shall be constructed and back filled under the Cooperative's supervision and by or at the customer's expense;

4. Cable installed in conduit will be maintained and replaced at the expense of the Cooperative where the conduit has been inspected in place by the Cooperative and approved, but repairs or replacements of cable in the conduit or trench made necessary by damage caused by the customer or his representatives will be made only at the customer's expense;

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.3 SPECIAL CONSTRUCTION (Cont'd)

5.3.3 Underground Service Connections (Cont'd)

A. (Cont'd)

5. Where facilities are changed from aerial to buried or underground, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities;

6. Except as otherwise provided herein, the regulations in this tariff contemplate that the type of construction required to provide the quantity and class of service involved will be determined by the Cooperative. The applicant may be required to pay additional costs involved where a different type of construction than that proposed by the Cooperative is desired; and

7. When a special type of construction other than those covered preceding is desired by the customer or when the individual requirements of a particular situation make the construction unusually expensive, the customer is required to bear the excess cost of such construction. Any special maintenance expense that may from time to time occur will be borne by the customer except that maintenance of buried service wire, including associated trenching where required, will be at the expense of the Cooperative.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.4 SPECIAL SERVICE ARRANGEMENTS

5.4.1 General

A. If the requirements of customers cannot be met with the regularly offered service arrangements, special service arrangements may be furnished by the Cooperative, where practical, at charges equivalent to the estimated cost of such equipment and arrangements provided it is not detrimental to any of the services furnished under the Cooperative's tariffs.

5.4.2 Computation of Rates and Charges

A. Rates for special service arrangements are equivalent to the estimated costs of furnishing the special service arrangement.

B. Estimated cost consists of an estimate of the total cost to the Cooperative in providing the special service arrangement including:

1. Cost of maintenance;

2. Cost of operation;

3. Depreciation on the estimated installed cost of any facilities used to provide the special service arrangement based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;

4. General administration expenses, including taxes on the basis of average charges for these items;

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.4 SPECIAL SERVICE ARRANGEMENTS (Cont'd)

5.4.2 Computation of Rates and Charges (Cont'd)

B. (Cont'd)

5. Any other item of expense associated with the particular special service arrangement; and

6. An amount, computed on the estimated cost installed of the facilities used to provide the special service arrangement, for return on investment.

C. Estimated installed cost mentioned above includes cost of equipment and materials provided or used plus the estimated cost of installing, including engineering, labor, supervision, transportation, rights-of-way, and other items which are chargeable to the capital accounts.

D. Special service arrangement rates are subject to review and revision conditioned upon changing costs.

E. At such time as a special service arrangement becomes a Tariff offering, the tariff rate or rates will apply from the date of Tariff approval.

F. The following rate treatments may be used in connection with charges for special service arrangements.

1. Monthly rental and termination agreement with or without an installation charge.

2. Monthly rental with or without an installation charge.

DIRECTORY PUBLICATION AND USE

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DIRECTORY PUBLICATION AND USE

6.1 DIRECTORY LISTINGS

6.1.1 Provision of Directory Listings

A. These rates and regulations for directory listings apply only to the information records and the alphabetical section of the directory containing the regular alphabetical list of names of customers.

B. Listings are regularly provided in connection with all classes of exchange service, except public telephone service, unless the customer subscribes to nonpublished number service.

C. Directory listings are provided to aid in the use of telephone service through the identification of customers' telephone numbers. Special arrangements of names is not contemplated, nor any form of listing which does not facilitate use of directory service, is otherwise objectionable, or is unnecessary for purposes of identification.

D. A listing must conform to the Cooperative's specifications with respect to its directories.

E. The Cooperative has the right to limit the length of any listing to one line in the directory by the use of abbreviations when the clearness of the listing or the identification of the customer is not impaired thereby.

DIRECTORY PUBLICATION AND USE

6.1 DIRECTORY LISTINGS (Cont'd)

6.1.1 Provision of Directory Listings (Cont'd)

F. The contract period for directory listings where the primary or additional listing appears in the directory is the directory period.

G. Nonlisted service is provided by the Cooperative. This is a type of service where the customer's number is not included in the published directory, but is included in the information records and is provided by the directory assistance operator upon request.

H. Nonpublished service is provided by the Cooperative. This is a type of service where the customer's number is not included in the published directory, is not included in the information records and not provided by the directory assistance operator upon request.

DIRECTORY PUBLICATION AND USE

6.1 DIRECTORY LISTINGS (Cont'd)

6.1.2 Primary Directory Listings

A. Number of Listings Provided Without Charge

Except as provided in this Tariff, one (1) primary listing is provided without extra charge for each main service or for the first (1st) number in a group, when two (2) or more main station lines are consecutively operated.

B. Business Listings

Business listings consist of a name, a designation descriptive of the customer's business, the address of the premises at which service is rendered, and the telephone number. Business designations (e.g., ofc., atty., M.D., etc.) may be used when appropriate. The primary listing is ordinarily the name of the individual, firm or corporation which contracts for the service or the name under which a business is regularly conducted. Where the service is contracted for by one (1) party for the use of a second (2nd) party, the primary listing may be the name of the second (2nd) party.

C. Residence Listings

1. Residence listings consist of a name or dual names, the address of the premises at which service is rendered and the telephone number. The primary listing is ordinarily the name or dual names of customers who apply for the service, but the listing may be in the name of a second (2nd) party designated by the customer.

2. Any listing other than an individual name will be considered a business service listing with the exception of those specified in this Tariff.

DIRECTORY PUBLICATION AND USE

6.1 DIRECTORY LISTINGS (Cont'd)

6.1.2 Primary Directory Listings (Cont'd)

C. Residence Listings (Cont'd)

3. Dual name listings are available only for residence subscribers who share the same surname and reside at the same address or where a person is known by two (2) first names. Dual name listings may be provided as the primary listing at no recurring charge or as an additional listing at the regular residential additional listing rate.

D. At the customer's option, either the street address or post office box number may be listed. An additional listing charge will be due if the customer desires both listings.

6.1.3 Additional Directory Listings

A. General

1. The regular extra listing rates and conditions apply to each regular or special type of additional listing ordered by the customer.

2. Charges for additional listings begin on the date the information records are posted and are payable monthly in advance.

3. Additional listing charges are automatically discontinued upon termination of the main service.

DIRECTORY PUBLICATION AND USE

6.1 DIRECTORY LISTINGS (Cont'd)

6.1.3 Additional Directory Listings (Cont'd)

A. General (Cont'd)

4. Additional listings will have the same address as the primary listing. However, when, in the opinion of the Cooperative, it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, the following exceptions may be allowed:

   a. Except as hereinafter provided, only one listing is furnished without charge for each main service, joint user service, PBX system or Centrex system; where a number of main services are provided on a rotary basis they are considered as one service. If additional listings are required to properly identify the customer, such additional listings may be provided without charge to the extent that the number of listings allowed does not exceed the number of main station lines or PBX trunks associated with that service. Directory listings showing the appropriate Centrex station number may be furnished indented under the main listing or additional listings at the charge for additional listings. Such listings may be specific departments, locations or title of key personnel.

5. Additional residence-type listings may be provided in the names of permanent guests or tenants of hotels, motels and apartment houses equipped with key or Private Branch Exchange systems, provided that written approval is obtained in advance from the hotel, motel or apartment house involved. In such circumstances:

   a. Business additional listing rates apply; and

   b. No separate billing will be issued.

DIRECTORY PUBLICATION AND USE

6.1 DIRECTORY LISTINGS (Cont'd)

6.1.3 Additional Directory Listings (Cont'd)

B. Special Types of Additional Listings

1. Duplicate and Reference Listings

Listings of nicknames, abbreviated names, re-arrangements of names, names which are commonly spelled in more than one way, and other names by which customers are known are permitted when, in the opinion of the Cooperative, they are necessary for the proper identification of the customer and when they are not desired to secure a preferential position in the directory or for advertising purposes. Cross-reference listings are permitted when their use will facilitate the handling of telephone calls.

2. Alternate Listings

a. Listing of an alternate telephone number to be called in case no answer is received is permitted for customers to all classes of service.

b. The alternate number may be a number that is not the requesting customer's number. In such case, the written consent of the customer to the alternately listed service must be obtained before the alternate listing is furnished.

3. Foreign Listings

Foreign listings are listings appearing in a directory other than the directory for which local service is furnished. The minimum contract period for which charges will apply will be the remaining period that the directory will be used. These charges will be paid annually in advance.

DIRECTORY PUBLICATION AND USE

6.1 DIRECTORY LISTINGS (Cont'd)

6.1.3 Additional Directory Listings (Cont'd)

B. Special Types of Additional Listings (Cont'd)

4. Indented Residence Listings:

Additional listings may be furnished for customer's or their employees' residence telephones. These additional listings will be indented under the listing of the business with which they are associated. In such cases, the party in whose name the indented residence listing is shown must have a residence primary listing or additional listing in the same name. Such listings are furnished at the rate and under the regulations specified for additional listings.

5. Listings of Residence Under Business Service:

Additional listings of residences may be furnished under business service, provided the business and residence establishments are at the same address and are under the same roof. The additional listing must be in the name of the customer, a member of his/her immediate family, or of an employee or representative of the customer.

6. Listings of Amateur Radio Stations:

Listings of amateur radio stations may be furnished in connection with residence service where the customer to the residence service or a member of his immediate family is a licensed amateur radio station owner.

DIRECTORY PUBLICATION AND USE

6.1 DIRECTORY LISTINGS (Cont'd)

6.1.3 Additional Directory Listings (Cont'd)

B. Special Types of Additional Listings (Cont'd)

6. Listings of Resort Cottages:

Listings may be furnished in connection with residence service under the name by which a customer's home or resort cottage is known, where, in the opinion of the Cooperative the request for such a listing does not indicate business use of the service.

8. Extra Lines of Information:

Listings of other information which is not required in order to efficiently handle telephone traffic is not included in the charges for service. For example, such other information may be the office hours of a business. The Cooperative may accept listings of such miscellaneous information at its discretion, at the rates for special types of additional listings, applicable to each requested line of additional information.

6.1.4 Nonpublished Number Service

A. General

1. Nonpublished number service provides for the omission or deletion of a customer's telephone number listing from the Cooperative's directories and directory assistance records.

2. Incoming calls to nonpublished telephone numbers will be completed only when the calling party places the call by number.

DIRECTORY PUBLICATION AND USE

6.1 DIRECTORY LISTINGS (Cont'd)

6.1.4 Nonpublished Number Service (Cont'd)

A. General (Cont'd)

3. In the absence of gross negligence or willful misconduct, the Cooperative assumes no liability for publishing or disclosing a nonpublished telephone number. Where such number is published in the directory, the Cooperative's liability shall be limited to a refund of the monthly charges applied for this service by the Cooperative for nonpublished service.

4. The customer indemnifies and saves the Cooperative harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by refusing to disclose a nonpublished telephone number upon request, or by the publication of a number of a nonpublished telephone number in the telephone directory, or disclosing of such number to any person.

5. The rate for nonpublished service does not apply to

   a. Enterprise Service (Special Reversed Charge Toll Service)

   b. Foreign exchange service where the customer is also furnished local exchange service.

   c. To a customer living in a hotel, hospital, retirement complex, apartment house, boarding house, or club if the customer is listed under the telephone number of the PBX, Centrex or semipublic service furnished to such establishments.

   d. Service which is installed for a temporary period.

DIRECTORY PUBLICATION AND USE

6.1 DIRECTORY LISTINGS (Cont'd)

6.1.4 Nonpublished Number Service (Cont'd)

A. General (Cont'd)

5. (Cont'd)

e. To Inward Wide Area Telephone Service.

6. A customer residing in an E911 Service district forfeits the privacy afforded by nonpublished service to the extent that the customer's name, telephone number and the address associated with the service location are furnished to the E911 service administrator, E911 public safety answering point (PSAP) or E911 service database.

DIRECTORY PUBLICATION AND USE

6.1 DIRECTORY LISTINGS (Cont'd)

6.1.5 Non Listed Number Service

A. General

1. Non listed number service provides for the omission or deletion of a customer's telephone number listing from the Cooperative's directories, but includes the number listing in the information records and is provided by the directory assistance operator upon request.

DIRECTORY PUBLICATION AND USE

6.1 DIRECTORY LISTINGS (Cont'd)

6.1.6 Liability For Directory Listing Service

A. General

1. The Cooperative shall not be liable for any error, omission, or other failure in connection with directory listings furnished without additional charge. The customer agrees to hold the Cooperative free and harmless of and from any claims, loss, damage, or liability which may result from such error, omissions, or other failures.

2. The liability, if any, of the Cooperative for any error, omission, or other failure in connection with directory listings furnished at an additional charge shall in no event exceed the charge for that listing during the effective life of the directory in which the error or omission is made.

3. In accepting listings as prescribed by applicants or customers, the Cooperative will not assume liability for the result of their publication in its directories nor will the Cooperative be a party to controversies arising between customers or others as a result of listings published in its directories.

DIRECTORY PUBLICATION AND USE

6.1 DIRECTORY LISTINGS (Cont'd)

6.1.7 Rates and Charges

A. Recurring Monthly Rate

	Business	Tariff Code	Residence	Tariff Code
Primary Service Listing	$ N/C		$ N/C	
Additional Name Listings	.35	AL	.35	AL
Additional Line Matter	.35	AL	.35	AL
Foreign Directory Listing, per line	1.00	T4	1.00	T4
Nonpublished Service	1.00	PX	1.00	PX
Nonlist Service	.50	SX	.50	SX

B. Service Charges

1. See Section IV of this Tariff for applicable service charges. A secondary service order charge applies for additions or changes in directory listings. For all orders to establish or change non-published numbers, a number change, service order and a central office line connection charge applies.

2. When directory listings are ordered at the same time as the initial installation of local access line service no additional service charges will be applied for the directory listing(s).

DIRECTORY PUBLICATION AND USE

6.2 PROVISION AND OWNERSHIP OF DIRECTORIES

A. One (1) copy of local directories shall be distributed per access line, without charge. Additional directories including replacement of mutilated or destroyed directories will be furnished at the discretion of the Cooperative.

B. Telephone directories shall be issued approximately every twelve (12) months. The Cooperative issues directories to assist in furnishing prompt and efficient service. The Cooperative does not guarantee to its customers correct listings therein. Every precaution is taken to prevent errors in, and omissions of, directory listings. The Cooperative's liability for damages arising from errors or omissions in making up or printing of its directories is addressed in Section 6.1.6 of this Tariff.

C. If a customer's number is incorrectly listed in the directory, and if the incorrect number is a working number, and if the customer to whom the incorrect number is assigned requests, the number shall be changed at no charge. If the incorrect number is not a working number but is a usable number, the customer's number shall be changed to the listed number at no charge, if requested.

COIN TELEPHONE SERVICE

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COIN TELEPHONE SERVICE

7.1 PUBLIC TELEPHONE ACCESS SERVICE

7.1.1 General

A. Public Telephone Access Service for coin or coinless CPE is an individual one party PTAS Line provided at the request of the customer for telecommunications use by members of the general public or a specified group for locations of the customer.

B. PTAS for coin or coinless service is provided for use by customers, who have notified the Commission of their desire to provide the general public with service and have been certified by the Commission to provide this service to the general public or other specified individuals.

C. PTAS cannot be furnished or connected behind PBX and/or key system service.

D. PTAS is a coin voice grade exchange line that provides switch based dial tone first (DTF) coin line functionalities for non-local exchange company customer-owned pay telephones.

E. PTAS is provided at the request of a certificated PTAS provider that provides pay telephone service with switch based coin line functionalities to the public on a resale basis.

F. A PTAS subscriber must use a separate PTAS line for each pay telephone instrument installed and be billed the tariffed rate for each line. Off-premises extensions to PTAS Lines are not permitted.

G. The Company shall not be liable for shortages of coins deposited and/or collected from the PTAS Line customer's equipment.

H. The Company shall not be liable for end-user fraud associated with the failure of the customer's or Company's equipment to perform.

I. PTAS Lines will be provided from central offices where facilities are available.

J. PTAS Lines will be provided where technically and economically feasible.

COIN TELEPHONE SERVICE

7.1 PUBLIC TELEPHONE ACCESS SERVICE (Cont'd)

7.1.2 Features

A. PTAS is provided on equal access stored program control central offices where coin line control equipment is available.

B. PTAS is provided on a one-way or two-way basis at the customer's option with Commission approval.

C. Coin signaling, including coin collect and coin control, is provided by the network. Coin collect identifies when a call is completed. Coin return occurs when a no answer or busy signal is encountered.

D. Billed Number Screening is provided for the automatic blocking via validation data bases of third number billing, collect billing, or both to the line.

E. Answer Supervision is the line side functionality that provides an electrical signal to the calling end of a switched telephone connection when the called line goes off-hook. This feature will be utilized to determine when billing for a specific call should start.

F. Selective Class of Call Screening is provided to alert operator services systems (automated and live) that a call is originating from a PTAS which may require special handling and/or billing treatment.

G. Central office 900 and 976 blocking is provided.

H. Standard recorded announcements utilized for public telephone service are used for calls that originate from a PTAS Line.

I. All 0+ interLATA calls are routed to the presubscribed carrier that has the required signaling capabilities (i.e., coin recognition, coin control, etc.) which are required to complete the call.

COIN TELEPHONE SERVICE

7.1 PUBLIC TELEPHONE ACCESS SERVICE (Cont'd)

7.1.3 Responsibility of the Customer

A. The customer is subject to the requirements set forth in all sections of this Tariff that pertain to coin or coinless telephone services.

B. The customer is responsible for the payment of all charges for outgoing sent-paid local calls and message toll telephone service calls.

C. Special billing and coin sharing arrangements between a PTAS Line Customer and another carrier are the sole responsibility of the PTAS Line Customer.

D. It is the customer's responsibility to ensure that instruments used in conjunction with the PTAS Service are capable of rating sent-paid local calls.

COIN TELEPHONE SERVICE

7.1 PUBLIC TELEPHONE ACCESS SERVICE (Cont'd)

7.1.4 Rates and Charges

PTAS Line Service is provided for in this Tariff. Please refer to Section 3 of this Tariff for the monthly rate applicable for PTAS Line Service on a per-line basis.

		Monthly Rate	Tariff Code	
A.	Answer Supervision			
	Per Access Line	No Charge		(R)
B.	Billed Number Screening			
	Per Access Line	No Charge		
C.	Selective Class of Call Screening			
	Per Access Line	No Charge	CO	
D.	Coin Signaling			
	Per Access Line	No Charge	CA	(R)

E. The customer, who is billed for the access line, will be billed for each local directory assistance call at the rate approved by the Commission until such time as this rate may be deregulated. No directory assistance charges will be billed by the Company to the calling party. A local directory must be provided by the customer.

F. Intrastate intraLATA long distance charges apply on a per message basis based on toll rates plus the appropriate additive operator service charges as specified in Section 18 of the Tariff.

G. Service charges as covered in Section 4 of this Tariff are applicable. Changes in service from an existing exchange service to PTAS will be considered as new service.

H. Listings in connection with PTAS are furnished under the regulations in Section 6 of this Tariff.

COIN TELEPHONE SERVICE

7.1 PUBLIC TELEPHONE ACCESS SERVICE (Cont'd)

7.1.5 General Regulations

A. PTAS Line Service is provided for in this Tariff. Please refer to Section 3 of this Tariff for the monthly rate applicable for PTAS Line Service on a per-line basis.

B. Sent-paid local calls will be rated at the Company's central office.

C. Operator assisted sent-paid local calls will be rated to the end-user at the appropriate rate per message, plus the appropriate additive operator service charges as specified in the appropriate operator services tariff. Non-sent paid local calls will be rated to the end-user at the appropriate per message and the appropriate additive operator service charges as specified in the appropriate operator services tariff.

D. This PTAS Tariff, as filed, supercedes any other Sections within this General Customer Services Tariff with relevance to Public Telephone Access Services (PTAS) (Coin or Coinless).

E. Operator assisted sent-paid toll calls will be rated to the end-user at the appropriate rate per message, plus the appropriate additive operator service charges as specified in the appropriate certified operator services tariff. Non-sent paid toll calls will be rated to the end user at the appropriate rate per message and the appropriate additive operator service charges as specified in the appropriate certified operator services tariff.

F. The appropriate Network Access Charge, Central Office Line Connection Charge and/or Premise Visit Charge as specified in Section 4 of this Tariff are applicable for each PTAS Line Service installed, moved, or changed.

G. Rates for calls to Directory Assistance, for Verification and Emergency Interrupt Service are applicable at the rate of the presubscribed carrier.

H. Customers subscribing to a PTAS Line may have a listing in conjunction with the Directory Listing Section of this Tariff, Section 6.

I. The appropriate application of the End User Common Line (EUCL) - Multiline Business Charge will be applied to all PTAS lines.

RESERVED FOR FUTURE USE

FOREIGN EXCHANGE SERVICE

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FOREIGN EXCHANGE SERVICE

9.1 FOREIGN EXCHANGE SERVICE

9.1.1 General

A. Foreign Exchange Service is the service of one exchange furnished to a customer located in the serving area of another exchange. The exchange from which the service is furnished is the foreign exchange. The exchange normally serving the area in which the customer is located is the local exchange.

B. The Cooperative may furnish foreign exchange service, subject to the regulations listed below, provided facilities are available, service conditions will permit and satisfactory arrangements can be made with a connecting Company when such Company is involved in furnishing a portion of the service.

C. The Cooperative is not obligated to furnish such service, particularly where it involves undue expense or impairment of the service furnished to the general public.

9.1.2 Regulations

A. The Cooperative offers Foreign Exchange Service, subject to the rules set forth in the contracts in effect with the connecting Company.

B. Local service shall be retained and any foreign exchange service offered will be in addition to any local service.

C. The Company serving the foreign exchange will be responsible for trouble reporting, repair, billing, etc.

FOREIGN EXCHANGE SERVICE

9.1 FOREIGN EXCHANGE SERVICE

9.1.3 Rates

A. The appropriate business or residence monthly rate and service charge applies in the foreign exchange.

B. Facilities between the normal exchange central office and the customers local service are furnished at the appropriate business monthly line access charge.

C. Normal exchange non-recurring service connection charges will apply to normal exchange line access installation and connection.

1. The rate for Foreign Exchange Service is the nonrecurring and monthly rate for flat rate individual line main station service or PABX flat rate trunk line applicable within the base rate area of the serving foreign exchange, plus mileage charges as follows for each circuit:

		Tariff Code	Rate
a.	When Foreign Exchange Service is provided direct from the foreign exchange to the location of the applicant, a monthly mileage charge of four dollars and twenty-five cents ($4.25) per mile or fraction thereof, airline measurement, should apply. Measurement should be from the applicant's location to the rate center of the foreign exchange area from which service is furnished.	M9	$4.25
b.	When Foreign Exchange Service is provided as described herein in Section 9.1.1 a monthly mileage charge of three dollars and fifty cents ($3.50) per route circuit mile or fraction thereof, and seventy cents ($.70) per quarter mile or fraction thereof, after the first mile, should be applied to the distance from the applicant's location to the central office of the exchange from which the customer would normally be served.	M2	$3.50
		M1	.70

FOREIGN EXCHANGE SERVICE

9.1 FOREIGN EXCHANGE SERVICE

9.1.3 Rates (Cont'd)

C. (Cont'd)

1. (Cont'd)

	Tariff Code
c. In addition to other rates and charges, a termination charge of twenty dollars ($20.00) monthly will be applied for the termination of Foreign Exchange Service. may have the option of equipping foreign exchange lines with toll restricting devices.	FS

FRAME RELAY SERVICE

(N)

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(N)

FRAME RELAY SERVICE

10.1 GENERAL (N)

Frame Relay Service is a connection-oriented data transport service based on packet switching technology.

Frame Relay Service provides flexible connectivity using Permanent Virtual Circuits (PVCs) implemented over digital facilities operating at various transmission speeds from 56 Kbps to 44.210 Mbps.

Network interface specifications for Frame Relay Service are contained in the following documents:

- ANSI T1.617-1991, "Integrated Services Digital Network (ISDN) - Digital Subscriber Signaling System No. 1 (DSS1)

- Signaling Specification for Frame Relay Service, American National Standards Institute, April 1991 and ANSI T1.618-1991 " Integrated Services Digital Network (ISDN) -Core Aspects of Frame Relay Protocol for use with Frame Relay Bearer Service", American National Standards Institute, April 1991. Both of these documents may be ordered from:

  American National Standards Institute
  Customer Service
  11 West 42nd Street
  New York, New York 10036

- Document No. 001-208966, "Frame Relay Specification with Extension Based on Proposed T1S1 Standards", Revision 1.0, Digital Equipment Corporation, Northern Telcom, Inc., and StrataCom, Inc., September 1990. This document may be ordered from:

  Frame Relay Forum
  39355 California Street
  Suite 307
  Freemont, CA 94538-1447

(N)

FRAME RELAY SERVICE

10.1 GENERAL (Cont'd)

(N)

- TR-73587 Frame Relay Service Interface and Performance Specifications. This document may be ordered from:

BellSouth Telecommunications, Inc.
Regional Documentation Coordinator
20th Floor
600 North 19th Street
Birmingham, AL 35203

10.2 REGULATIONS

10.2.1 Basis of Offering

A. Detailed monthly billing is not provided.

B. Suspension of service is not allowed.

C. Obligations of Customer and Company

1. The Company is not responsible for the installation, operation or maintenance of any equipment provided by the customer.

2. The customer is responsible for the provision and maintenance of all Customer Provided Equipment (CPE) and to ensure that the operating characteristics of this equipment are compatible with and do not interfere with the service offered by the Company. (N)

FRAME RELAY SERVICE

10.2 <u>REGULATIONS</u> (Cont'd) (N)

10.2.1 Basis of Offering (Cont'd)

3. The maximum number of Data Link Connection Identifiers (DCLCIs) per Customer Connection is subject to the characteristics of the customer's data traffic. Thus, the number of DLCIs per Customer Connection must be negotiated between the customer and the Company at the establishment of the Customer Connection and subsequent to the establishment should the traffic characteristics change. A maximum of 250 DLCIs may be established across a single Customer Connection.

4. The Company is authorized to provide Frame Relay Service for use in application testing. Up to 4 Customer Connections, with not more than 3 Customer Connections operating at the same transmission speeds, may be utilized in a typical applications test configuration. The Company is authorized to deviate from this average in order to fully participate in an application test with a customer which cannot otherwise be performed to the customer's satisfaction. Application testing is not available for 44.210 Mbps Customer Connections.

D. In order to maintain the quality of Frame Relay Service, the Company reserves the right to perform preventive maintenance of software updates to the network.

E. The minimum service period is one month. (N)

FRAME RELAY SERVICE

10.2 REGULATIONS (Cont'd) (N)

10.2.2 Provision of Service

A. Rates and charges contained in this Tariff consist of the following elements:

1. Customer Connection to Frame Relay Service
2. Back-Up Capability
3. Frame Relay Service Features
4. Fast Packet Option (FPO)

B. Certain Company Central Offices are designated by the Company as Serving Area Points (SAPs) for the Frame Relay Service Network Serving Area. A customer accessing the Frame Relay Service network, whose Serving Wire Center is designated a SAP, will only require a Broadband Exchange Line-FPO. A Frame Relay Service customer, whose Service Wire Center is not designated a SAP, will require a Broadband Exchange Line -FPO to the Serving Wire Center, as well as, a Broadband Exchange Line Extension-FPO to gain access to the closest designated SAP.

C. The Customer Connection rate element includes the customer's transport from a Serving Area Point to the Frame Relay Service switching equipment, the customer's termination on the Frame Relay Service switching equipment, and one DLCI.

D. Service Charges for Frame Relay Service are included in the respective nonrecurring charges specified herein. Service Charges from other sections of this Tariff are not applicable. (N)

FRAME RELAY SERVICE

(N)

10.2 REGULATIONS (Cont'd)

10.2.2 Provision of Service (Cont'd)

E. Should a customer, having locations in more than one Frame Relay Network Serving Area within a LATA, desire to send data traffic between these locations, the customer can interconnect these locations through the following two options:

1. Dedicated Connection:

   The customer subscribes to additional Customer Connections (in each Network Serving Area) which are enabled to support inter-serving area connectivity and Broadband Exchange Line Extension-FPOs to connect them. These additional rate elements will be used solely to transport this customer's data traffic between affected Frame Relay Network Serving Areas. Feature Charges apply for DLCI and Committed Information Rate (CIR) associated with the PVCs through each connection.

2. Shared Connection:

   The company may establish facilities between Frame Relay Service switching equipment in different Network Serving areas in the same LATA and may allow customers to share bandwidth on these facilities; where these shared facilities are available to customers, a shared connection is an option. The customer must establish one or more Inter-Network Serving Area Links that extend between Frame Relay switches. Each of these links has an associated CIR. One PVC exists between both customer premises through each link. All CIRs on this PVC must have the same value. Charges for the Inter-Network Serving Area Link are applied as follows:

   - the Inter-Network Serving Area Link Establishment is charged at each end of the link, and
   - the Inter-Network Serving Area Link CIR is charged at each end of the link, and
   - no DLCI charges apply.

(N)

FRAME RELAY SERVICE

10.2 <u>REGULATIONS</u> (Cont'd) (N)

10.2.2 Provision of Service (Cont'd)

F. In some cases, the Company and another Incumbent Local Exchange Company that offers Frame Relay technology will jointly connect Frame Relay switching equipment within a LATA to provide customers the ability to interconnect their locations served by the different companies. In order to utilize the Company's portion of this jointly provided shared connection, the customer must subscribe to one end of an Inter-Network Serving Area Link and the associated CIR.

G. When the Company and another carrier that offers Frame Relay technology jointly connect Frame Relay switching equipment, the Company and the carrier(s) will interconnect at the designated meet point. The Company and the carrier(s) will each provide their own transport to the meet point and neither party will pay and/or compensate the other party for transport to the meet point.

H. A Frame Relay end user may send data from a premises location with a frame Relay User Network Interface (UNI) or a Network to Network Interface (NNI) to another premises with an Asynchronous Transfer Mode (ATM) Service UNI. The Frame Relay data is essentially encapsulated in the ATM Service bit stream and must be retrieved by the end-user's CPE as Frame Relay. To enable this feature, the customer must establish one or more Frame Relay/ATM interworking links that extend between the switches. Each of these links has an associated CIR. One PVC exists between these switches through this link. All CIRs on this PVC must have the same value. The following charges apply for this Frame Relay/ATM Network Interworking feature:

- the Inter-Network Serving Area Link Establishment is charged at each end of this link, and

- the Inter-Network Serving Area Link CIR is charged at each end of this link, and

- no DLCI charges apply. (N)

FRAME RELAY SERVICE

10.2 REGULATIONS (Cont'd)

(N)

10.2.2 Provision of Service (Cont'd)

I. To have Back-Up Capability as an option, the customer is required to have a Back-Up Frame Relay Customer Connection and a separate Broadband Exchange Line (with Broadband Exchange Line Extension Service, as appropriate) which are designated specifically for back-up purposes. Monthly rates and nonrecurring charges applicable for a Back-Up Frame Relay Customer Connection are provided within this tariff.

The activation of a Back-Up Frame Relay Customer Connection via the rerouting of traffic from a back-up enabled primary connection to the back-up is a manual operation performed by the Company at the direction of the customer; a Feature Change Charge applies per request. At the direction of the customer, the Company will subsequently then redirect traffic from the Back-Up Frame Relay Customer Connection to the primary connection; a Feature Change Charge applies per request.

A Feature Change Charge is applicable for each DLCI on an existing Customer Connection which is requested by the customer to be back-up enabled. A Feature Change Charge is applicable for each DLCI on an existing back-up enabled primary connection when the customer requests a reassignment of that primary connection to a different back-up connection. (N)

FRAME RELAY SERVICE

10.3 FAST PACKET OPTION (FPO) (N)

10.3.1 General

A. The Fast Packet Option (FPO) of Broadband Exchange Line Service is only available when used in conjunction with Frame Relay Service and Asynchronous Transfer Mode (ATM) Service.

B. The Fast Packet Option is used to connect a customer premises with Frame Relay and ATM.

C. The Fast Packet Option is designed to transmit digital data signals at speeds of 56 Kbps, 64 Kbps, 128 Kbps, 1.536 Mbps, 44.210 Mbps, 149.760 Mbps, or 599.040 Mbps.

Multiples of 1.536 Mbps Broadband Exchange Line Service and Broadband Exchange Line Extension Service (from 2 through 8) may be used to access ATM Service Customer Connections using Inverse Multiplexing (IMA).

ATM Service IMA Customer Connection Speed	Quantity of 1.536 Mbps Broadband Exchange Line Services Required
3.072 Mbps	2
4.608 Mbps	3
6.144 Mbps	4
7.680 Mbps	5
9.216 Mbps	6
10.752 Mbps	7
12.277 Mbps	8

(N)

FRAME RELAY SERVICE

10.3 FAST PACKET OPTION (FPO) (Cont'd) (N)

10.3.1 General (Cont'd)

D. The Fast Packet Option operating at a transmission speed of 149.760 Mbps or 599.040 Mbps is fiber optic based.

E. Specifications for the Fast Packet Option operating at a transmission speed of 128 Kbps using 2B1Q technology are contained in the following documents:

-ANSI T1.601, "Integrated Services Digital Network (ISDN) Basic Access Interface for Use on Metallic Loops for Application on the Network Side of the NT (Layer 1 Specification)". This document may be ordered from:

American National Standards Institute, Inc.
11 W. 42nd Street
New York, New York 10036

-Bell Communications Research TR-TSY-000829, "Operations Technology Generic Requirements (OTGR):

Generic Operations Interfaces Embedded Operations Channels". This document may be ordered from:

BellCore - Customer Services
8 Corporate Place - Room 3C183
Piscataway, New Jersey 08854-4156

F. A 128 Kbps Frame Relay Service or CDS Customer Connection may interface with a Fast Packet Option operating at a transmission speed of either 128 Kbps (2B1Q) or 1.536 Mbps. If an Extension capability operating at 128 Kbps is necessary, two 64 Kbps Broadband Exchange Line Extensions are required. (N)

FRAME RELAY SERVICE

10.4 RATES AND CHARGES (N)

10.4.1 Customer Connection to Frame Relay Service

A. A minimum of one Customer Connection is required per customer to subscribe to Frame Relay Service. Each Customer Connection includes one DLCI (Provisioning USOC: XAFD1).

	Nonrecurring Charge	Month To Month	A 12 to 36 Months	B 37 to 60 Months
At 56 Kbps	$425.00	$85.00	$74.00	$ 54.00
At 64 Kbps	$425.00	$85.00	$74.00	$ 54.00
At 112 Kbps	$475.00	$120.00	$104.00	$ 74.00
At 128 Kbps	$475.00	$120.00	$104.00	$ 74.00
At 192 Kbps	$475.00	$190.00	$165.00	$125.00
At 256 Kbps	$475.00	$240.00	$207.00	$147.00
At 320 Kbps	$475.00	$300.00	$259.00	$184.00
At 384 Kbps	$550.00	$435.00	$404.00	$344.00
At 448 Kbps	$550.00	$435.00	$404.00	$344.00
At 512 Kbps	$550.00	$435.00	$404.00	$344.00
At 576 Kbps	$550.00	$435.00	$404.00	$344.00
At 640 Kbps	$550.00	$435.00	$404.00	$344.00
At 704 Kbps	$550.00	$435.00	$404.00	$344.00
At 768 Kbps	$550.00	$435.00	$404.00	$344.00
At 1024 Kbps	$550.00	$435.00	$404.00	$344.00
At 1152 Kbps	$550.00	$435.00	$404.00	$344.00
At 1.536 Mbps	$550.00	$435.00	$404.00	$344.00
At 3 Mbps[1]	$2,000.00	$980.00	$900.00	$745.00
At 6 Mbps[1]	$2,000.00	$1,055.00	$960.00	$845.00
At 9 Mbps[1]	$2,000.00	$1,255.00	$1,142.00	$1,005.00
At 12 Mbps[1]	$2,000.00	$1,455.00	$1,324.00	$1,165.00
At 15 Mbps[1]	$2,000.00	$1,655.00	$1,506.00	$1,325.00
At 18 Mbps[1]	$2,000.00	$1,855.00	$1,688.00	$1,485.00
At 21 Mbps[1]	$2,000.00	$2,055.00	$1,870.00	$1,646.00
At 24 Mbps[1]	$2,000.00	$2,255.00	$2,052.00	$1,806.00
At 27 Mbps[1]	$2,000.00	$2,455.00	$2,234.00	$1,966.00
At 30 Mbps[1]	$2,000.00	$2,655.00	$2,416.00	$2,126.00
At 33 Mbps[1]	$2,000.00	$2,855.00	$2,598.00	$2,286.00
At 44.210 Mbps	$1,225.00	$3,500.00	$3,250.00	$3,000.00

Note 1: A subrate T3 Customer Connection (defined as a Customer Connection from 3 to 33 Mbps) is provisioned utilizing 44.210 Mbps of transport bandwidth (e.g., a 44.210 Mbps Broadband Exchange Line Service); no other service(s) may utilize the remaining bandwidth. (N)

FRAME RELAY SERVICE

10.4 RATES AND CHARGES

(N)

10.4.1 Customer Connection to Frame Relay Service (Cont'd)

B. Subrate T3 Speed Change Charge

This nonrecurring charge applies per Subrate T3 Customer Connection (defined as a Customer Connection from 3 Mbps to 33 Mbps) requested to be changed to either 1) another speed Subrate T3 Customer Connection or 2) to a 44.210 Mbps Customer Connection. Accordingly, the Subrate T3 Speed Change Charge applies in lieu of the Nonrecurring Charge specified in 10.4.1.A above for the new speed Customer Connection.

	Nonrecurring Charge
Per Subrate T3 Customer Connection Speed Change Request	$500.00

(N)

FRAME RELAY SERVICE

10.4 RATES AND CHARGES (Cont'd) (N)

10.4.2 Back-Up Capability

On an optional basis a customer may choose to have Back-Up Capability for his Frame Relay Service.

A. Back-Up Frame Relay Customer Connection

A minimum of one Back-Up Frame Relay Customer Connection is required in order to have Back-Up Capability. (Provisioning Basic Class of Service: FPLBN)

	Nonrecurring Charge	Month To Month	A 12 to 36 Months	B 37 to 60 Months
At 56 Kbps	$400.00	$40.00	$35.00	$25.00
At 64 Kbps	$400.00	$40.00	$35.00	$25.00
At 1.536 Mbps	$525.00	$328.00	$295.00	$255.00
At 44.210 Mbps	$1,225.00	$2,800.00	$2,600.00	$2,400.00

B. Primary Customer Connection Back-Up Enablement/Change Charge

	Nonrecurring Charge
Per Existing Primary Customer Connection	$125.00

(N)

FRAME RELAY SERVICE

10.4 <u>RATES AND CHARGES</u> (Cont'd) (N)

10.4.3 Frame Relay Service Feature Charges

A. DLCI

1. Standard DLCI

Per Customer Connection

	Nonrecurring Charge	**Monthly Rate**
Initial Standard DLCI[1]	-	-
Each Additional Standard DLCI	$25.00	$2.00

2. Priority Voice DLCI

Per Customer Connection

Initial Priority Voice DLCI[1,2]	-	$5.00
Each Additional Priority Voice DLCI[2]	$40.00	$5.00

3. Priority Data DLCI

Per Customer Connection

Initial Priority Data DLCI[1,2]	-	$5.00
Each Additional Priority Data DLCI[2]	$40.00	$5.00

Note 1: One "Initial" DLCI is applicable when DLCIs are ordered at the same time as the installation of the Customer Connection. Only one Initial DLCI (either one Initial Standard DLCI or one Initial Priority DLCI) is allowed per Customer Connection. All other DLCIs are considered Additional DLCIs.

Note 2: A Priority DLCI must have CIR with a value greater than 0. (N)

FRAME RELAY SERVICE

10.4 <u>RATES AND CHARGES</u> (Cont'd) (N)

10.4.3 Frame Relay Service Feature Charges (Cont'd)

B. Committed Information Rate (CIR)

The chosen CIR cannot exceed the minimum transmission speed of the link at either end of the PVC.

		Per DLCI
0 Kbps	-	-
1 thru 32 Kbps	-	$ 8.00
33 thru 56 Kbps	-	$13.00
57 thru 64 Kbps	-	$14.00
65 thru 128 Kbps	-	$19.00
129 thru 256 Kbps	-	$29.00
257 thru 384 Kbps	-	$41.00
385 thru 512 Kbps	-	$51.00
513 thru 768 Kbps	-	$93.00
769 Kbps thru 1.536	-	$140.00
1.537 thru Mbps	-	$200.00
4.1 thru 10 Mbps	-	$370.00
10.1 thru 16 Mbps	-	$650.00
16.1 thru 34 Mbps	-	$1,700.00
34.1 thru 44.210 Mbps	-	$2,200.00

(N)

FRAME RELAY SERVICE

10.4 RATES AND CHARGES (Cont'd) (N)

10.4.3 Frame Relay Service Feature Charges (Cont'd)

Feature Change Charge

	Nonrecurring Charge	**Monthly Rate**
Per occurrence, per feature	$25.00	-
Inter-Network Serving Area Link		
Per End of Link		
Link		
Per establishment	$35.00	-
CIR		
0 thru 32 Kbps	-	$ 10.00
33 thru 56 Kbps	-	$ 15.00
57 thru 64 Kbps	-	$ 16.00
65 thru 128 Kbps	-	$ 20.00
129 thru 256 Kbps	-	$ 35.00
257 thru 384 Kbps	-	$ 55.00
385 thru 512 Kbps	-	$ 70.00
513 thru 768 Kbps	-	$150.00
769 Kbps thru 1.536 Mbps	-	$225.00
1.537 thru 4 Mbps	-	$500.00
4.1 thru 1- Mbps	-	$650.00
10.1 thru 16 Mbps	-	$800.00
16.1 thru 34 Mbps	-	$2,100.00
34.1 thru 44.210 Mbps	-	$2,500.00

(N)

FRAME RELAY SERVICE

10.4 RATES AND CHARGES (Cont'd) (N)

10.4.4 Fast Packet Option (FPO)

A. Broadband Exchange Line-FPO

	Nonrecurring Charge	Month To Month	A 12 to 36 Months	B 37 to 60 Months
56 Kbps	$465.00	$80.00	$71.00	$61.00
64 Kbps	465.00	80.00	71.00	61.00
128 Kbps (2B1Q)	465.00	105.00	92.00	77.00
1.536 Mbps	480.00	155.00	146.00	136.00
44.210 Mbps	1,000.00	1,500.00	1,400.00	1,300.00
149.760 Mbps	1,800.00	2,550.00	2,200.00	2,000.00
599.040 Mbps	3,600.00	5,100.00	4,335.00	3,900.00

B. Broadband Exchange Line Extension-FPO

1. An Extension less than 20 miles, Per Extension

56 Kbps	80.00	25.00	20.00	15.00
64 Kbps	80.00	25.00	20.00	15.00
1.536 Mbps	125.00	165.00	125.00	95.00
44.210 Mbps	350.00	1,725.00	1,640.00	1,550.00
149.760 Mbps	750.00	5,000.00	4,610.00	4,350.00
599.040 Mbps	1,500.00	12,505.00	11,525.00	10,875.00

2. An Extension 20 - 50 miles, Per Extension

56 Kbps	80.00	35.00	28.00	20.00
64 Kbps	80.00	35.00	28.00	20.00
1.536 Mbps	125.00	285.00	215.00	145.00
44.210 Mbps	350.00	2,600.00	2,480.00	2,350.00
149.760 Mbps	750.00	6,785.00	6,250.00	5,900.00
599.040 Mbps	1,500.00	14,890.00	13,725.00	12,950.00

(N)

FRAME RELAY SERVICE

10.4 RATES AND CHARGES (Cont'd) (N)

10.4.4 Fast Packet Option (FPO) (Cont'd)

B. Broadband Exchange Line Extension-FPO (Cont'd)

3. An Extension 51 - 55 miles, Per Extension

	Nonrecurring Charge	Month To Month	A 12 to 36 Months	B 37 to 60 Months
56 Kbps	80.00	55.00	43.00	30.00
64 Kbps	80.00	55.00	43.00	30.00
1.536 Mbps	125.00	385.00	290.00	195.00
44.210 Mbps	350.00	3,310.00	3,150.00	2,995.00
149.760 Mbps	750.00	7,935.00	7,310.00	6,900.00
599.040 Mbps	1,500.00	17,075.00	15,740.00	14,850.00

(N)

ISDN SERVICES

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ISDN SERVICES

11.1 ISDN-BASIC RATE INTERFACE SERVICE

11.1.1 General

A. Integrated Services Digital Network (ISDN) - Basic Rate Interface Service (BRI)is a central office based service agreement that utilizes ISDN network architecture to provide network offerings. ISDN-BRI Service supports the simultaneous transmission of circuit switched data and voice and packet switched supervisory/signaling information over a single exchange access line at a standard interface.

B. ISDN-BRI Service provides a customer with up to two 64 Kilobits per second (Kbps) channels (known as B-Channels) and up to one 16 Kbps channel (known as the D-Channel). The channels are communication paths over which circuit switched services flow, thus providing end user access to a wide variety of circuit switched services (i.e., data, image, video and voice).

C. ISDN-BRI Service does not include ISDN terminals, special line treatment, or special power arrangements at the customer's premises.

D. ISDN-BRI Service may be comprised of the following elements:

ISDN-Basic Rate Interface Component
Flat Rate Network Component (with 1800 minutes of B-Channel CSS usage)
Usage Sensitive Network Component
Channel Options
Feature Options

ISDN SERVICES

11.1 ISDN-BASIC RATE INTERFACE SERVICE (Cont'd)

11.1.2 Abbreviations

The following abbreviations are used in this tariff section:

BRI	=	Basic Rate Interface
CACH	=	Call Appearance Call Handling
CSD	=	Circuit Switched Data
CSS	=	Circuit Switched Services
CSV	=	Circuit Switched Voice
EKTS	=	Electronic Key Terminal Service
ISDN	=	Integrated Services Digital Network
Kbps	=	Kilobits per second
PSTN	=	Public Switched Telephone Network

ISDN SERVICES

11.1 ISDN-BASIC RATE INTERFACE SERVICE (Cont'd)

11.1.3 Service Components: Descriptions and Definitions

A. Additional Call Offering - A feature that supports multiple calls to a single number. This feature notifies the user of an additional circuit switched voice call that would normally be cleared because the user's interface is busy. (The method of notification to the end user is customer provided equipment dependent.) This feature is inherent to the CACH EKTS feature package but is also available on a stand-alone basis.

B. Analog Member in a Hunt Group - A feature that provides for an analog interface in an ISDN-BRI Hunt Group.

C. Basic Electronic Key Terminal Service (Basic EKTS) Feature Package - A circuit switched voice package option that enhances normal telephone use. It consists of: Bridging, Bridged Call Exclusion, Call Hold, Call Forwarding Variable, Call Forwarding-Don't Answer, Call Forwarding-Interface Busy, Message Waiting Indication, Three-Way Conference Calling, and Speed Call Short. A Basic EKTS terminal supports only one call appearance per telephone number.

D. Basic Rate Interface (BRI) - The interface between the end user's location and the ISDN-BRI capable central office switch. It provides for up to two 64 Kbps B-channels and up to one 16 Kbps D-Channel to be sent over a single circuit or local loop. This rate element includes the central office hardware and software, as well as the 144 Kbps facility required to provide ISDN-BRI Service.

E. B-Channel (Bearer Channel) - A communications path capable of transmitting information at a speed of 64 Kbps. The B-Channel may be used by a customer for CSS communications (e.g., voice, data, facsimile, etc.) between customer specified locations and the PSTN.

ISDN SERVICES

11.1 ISDN-BASIC RATE INTERFACE (Cont'd)

11.1.3 Service Components: Descriptions and Definitions (Cont'd)

F. Bridged Call Exclusion - An optional feature that allows a user to prohibit other terminals from picking up a call on hold or bridging onto a call that is active at that terminal. This feature is included with Basic EKTS and CACH EKTS feature packages.

G. Bridging - An optional feature that allows the user to join onto a currently active call by pressing the active call appearance button and going off-hook. This establishes a three-way call. This is different from standard three-way calling because the third party initiates the bridge on the active call. Bridging is inhibited if Bridged Call Exclusion is activated at the instrument engaged in the active call. Only one additional shared call appearance user may bridge onto an active two-way call. Bridging is not allowed on an existing three-way call. This feature is included with Basic EKTS and CACH EKTS feature packages.

H. Business system - The combination of BRIs forming a complete communications system for a single customer of record. Each terminal within a single business system has the capability to originate and terminate calls to all other terminals within the customer's business system via abbreviated dialing. Business systems are only available when all terminals are served by the same central office.

I. Call Appearance Call Handling Electronic Key Terminal Service (CACH EKTS) Feature Package. A circuit switched voice optional feature package that provides central office functions allowing multiple telephone numbers, and call appearances. Other service features included with this package are: Bridging, Bridged Call Exclusion, Call Hold, Call Forwarding-Variable, Call Forwarding-Don't Answer, Call Forwarding-Interface Busy, Three-Way Conference Calling, Key System Coverage for Analog Lines, Message Waiting Indication, and Speed Call Long or Speed Call Short. (The Additional Call Offering feature is inherent to this package and therefore the monthly rate for this feature does not apply to CACH EKTS subscribers.)

ISDN SERVICES

11.1 ISDN-BASIC RATE INTERFACE (Cont'd)

11.1.3 Service Components: Descriptions and Definitions (Cont'd)

J. Call Forwarding-Don't Answer - An optional circuit switched feature that directs incoming calls to a preselected telephone number when the called telephone number is not answered after a customer specified number of rings. The feature is included with Basic EKTS and CACH EKTS feature packages.

K. Call Forwarding-Interface Busy - An optional circuit switched feature that permits incoming calls encountering a busy condition to be redirected to a preselected telephone number. This feature is included with Basic EKTS and CACH EKTS feature packages.

L. Call Forwarding-Variable - An optional circuit switched feature that allows a user to redirect incoming calls to another telephone number. This feature is included with Basic EKTS and CACH EKTS feature packages.

M. Call Hold - An optional feature that allows a user to place a call on hold by pressing the appropriate customer premises equipment function button. This feature is included with basic EKTS and CACH EKTS feature packages.

N. Call Transfer Disconnect - An optional circuit switched feature that allows a user to transfer any established call to another telephone number and then hang up, leaving the two remaining parties connected. The customer is prohibited from using this feature to avoid toll charges.

O. Channel - The electrical path provided by the Telephone Company between two or more terminating points for the transmission of information or intelligence.

P. Circuit Switching - The process of setting up and keeping a telephone line or circuit open between two or more users, such that the users have exclusive and full use of the telephone line or circuit until the connection is released.

Q. CSV/CSD - This network option arrangement allows digital CSV and CSD transmission to and from the PSTN. CSV/CSD is generally referred to as CSS throughout this section of the tariff.

ISDN SERVICES

11.1 ISDN-BASIC RATE INTERFACE (Cont'd)

11.1.3 Service Components: Descriptions and Definitions (Cont'd)

R. Delayed and Abbreviated Ringing - A Basic and CACH EKTS feature that alerts a terminal for a predetermined interval (abbreviated ringing) before ringing another designated EKTS terminal (delayed ringing). This feature provides several options for customers as to the type of audible and/or visual alerting that is given at each terminal.

S. D-Channel (Delta Channel) - Communications path set up to transmit data in packet form at speeds up to 16 Kbps. This communications path is designated to send and receive out-of-band signalling/supervisory messages and may also be used for packet switched user data. The bit rate is fixed as a function of the interface used by the customer.

T. Flat Rate Network Component - Provides for 1800 minutes per month of B-Channel access to the PSTN. This rate element applies per B-Channel and provides central office switching capabilities.

U. Hunt Group for CSD - This optional feature provides for a predefined search (circular, linear, uniform) for an idle directory number to which a circuit switched data call can be offered.

V. Hunt Group for CSV - This optional feature provides for a predefined search for an idle directory number within a designated group of lines. The sequence in which the search for the terminating lines is conducted is determined by the type of hunting feature chosen by the customer (e.g., circular, linear, uniform).

W. Hunt Group Transfer for CSD - This optional feature sends circuit switched data calls that terminate to a circuit switched data hunt group to a backup circuit switched data hunt group. The user must activate this feature in order for CSD to be sent to the backup group.

X. Integrated Services Digital Network-Basic Rate Interface (ISDN-BRI) - A network architecture which allows for the simultaneous transmission of up to three channels of information (e.g., voice, data, facsimile, etc.) over a single telephone circuit of local loop.

ISDN SERVICES

11.1 ISDN-BASIC RATE INTERFACE (Cont'd)

11.1.3 Service Components: Descriptions and Definitions (Cont'd)

Y. Instrument or Terminal - When used in connection with the ISDN-BRI Service denotes customer provided equipment at which the BRI terminates. One BRI may terminate in several different instruments (e.g., digital telephone sets, computers or facsimile machines equipped with ISDN adapters, etc.).

Z. Key System Coverage for Analog Lines - A CACH EKTS feature that allows an analog telephone set to share calls with a CACH EKTS set.

AA. Kbps - Kilobits per second is data transmission that is sent at the rate of a thousand bits per second. 1 Kbps means one thousand bits per second, 10 Kbps means ten thousand bits per second, etc.

AB. Message Waiting Indication - An optional CSV feature that provides the user of a message service with either a visual or audible indication that a message is waiting.

AC. Multiple B-Channel Terminals on a BRI - This capability allows a user to place more than two B-Channel terminals on a BRI. Because there are only two B-Channels on a BRI, only two terminals can use the B-Channels simultaneously. The maximum number of terminals is eight per BRI. These terminals can use the B-Channels, the D-Channel, or a combination. When there are two users on a BRI, it would be possible for one user to engage both B-Channels and thus, leave the other user without access to a B-Channel. To prevent this from occurring, Associated Groups may be defined. The first user is assigned to one Associated Group and the other user is assigned to a second Associated Group. Each Associated Group is allowed access to one B-Channel at any particular time. Both users are allowed access to the D-Channel. These capabilities are available without additional charge.

AD. Network Component - The Company offers 1800 minutes of B-Channel access to the PSTN via the Flat Rate Network Component. Additional minutes of access to the PSTN via B-Channels is offered through the Usage Sensitive Network Component. These rate elements provide central office switching capabilities, required to access the PSTN, and shall apply per B-Channel.

AE. Public Switched Telephone Network (PSTN) - The worldwide telephone network available to telephone subscribers in the United States. It includes local dialing scope, home LATA, intrastate, and international locations. Access to PSTN is provided via the Flat Rate and Usage Sensitive Network Components.

ISDN SERVICES

11.1. ISDN-BASIC RATE INTERFACE (Cont'd)

11.1.3 Service Components: Descriptions and Definitions (Cont'd)

AF. Secondary-Only Telephone Number - A CSS option that allows any telephone number, other than the primary telephone number, to be assigned to an ISDN-BRI terminal. A Secondary-Only Telephone Number does not have to be a primary telephone number at another terminal. An ISDN-BRI terminal can have one or more Secondary-Only Telephone Numbers. Each Secondary-Only Telephone Number can have multiple call appearances. A Secondary-Only Telephone Number can be shared with another ISDN-BRI terminal.

AG. Speed Call Long - An optional feature that allows a user to dial a prearranged number by pressing the button assigned to the speed calling feature and dialing two digits or via an interactive dialing sequence. This feature allows for up to 30 numbers in the speed call list. This optional feature is included with Basic EKTS and CACH EKTS feature packages.

AH. Speed Call Short - An optional feature that allows a user to dial a prearranged number by pressing the button assigned to the speed calling and dialing one digit or via an interactive dialing sequence. This feature allows for up to eight numbers in the speed call list. This optional feature is included with Basic EKTS and CACH EKTS feature packages.

AI. Three-Way Conference Calling - An optional feature that allows the user to establish a conference call for up to three parties. This feature is included with Basic EKTS and CACH EKTS feature packages.

AJ. Usage Sensitive Network Component - Measured rate element applicable to all B-Channel CSV and CSD calls that utilize the PSTN more than 1800 minutes per month. This rate element applies per B-Channel minute of use beyond the Company's allotted number of hours of use and provides central office switching capabilities.

ISDN SERVICES

11.1 ISDN-BASIC RATE INTERFACE (Cont'd)

11.1.4 Rules and Regulations

The following regulations apply in addition to those in other sections of Sandhill Telephone's General Exchange Tariff. Where other regulations apply on a per-line basis, they shall be interpreted to apply on a per-channel basis in the ISDN portion of this tariff, unless otherwise indicated.

A. ISDN-BRI Service requires compatible registered CPE under FCC Part 68.

B. ISDN-BRI Service is available as an alternative to, or in combination with, single line service or multiline service. ISDN-BRI Service is not available with, or as an alternative to, public or private pay telephone service. ISDN-BRI Service cannot be used in the resale of long distance service.

C. ISDN-BRI Service is subject to the same rules and regulations applicable to analog single line and multiline service (see Section III of this tariff), where provided as an alternative to, or in combination with these services.

D. For directory listing purposes, the Telephone Company will furnish one alphabetical directory listing of the business system primary directory number at no charge. Additional listings will be furnished at standard charges as shown in Section VI of this tariff.

E. Features with Call Forwarding capabilities cannot be used on a continual basis to expand the local calling scope beyond that which is available to a customer's premises.

F. All ISDN-BRI Service components have a minimum service term of one month.

ISDN SERVICES

11.1 ISDN-BASIC RATE INTERFACE (Cont'd)

11.1.4 Rules and Regulations (Cont'd)

G. ISDN-BRI Service will be furnished at the rates contained in this Section of the tariff, provided that necessary facilities are available. Where necessary facilities are not available or unusual expenditures are involved in making them available, the customer may be required to pay additional charges (under Section V of the General Exchange Tariff) for the unusual expenditure, to contract for services beyond the service term, or both.

Lines, equipment and facilities provided under this tariff will be designed by the Telephone Company to provide at least the same level of service, reliability, and quality as local exchange service in the exchanges where ISDN-BRI Service is offered. At a minimum, ISDN-BRI Service will be provided where the access line does not exceed 14 kilofeet in length from the customer's premises to the serving central office, or experience a maximum loss of 34 dB as measured at the customer's premises at no additional cost to the customer. For circumstances that exceed these minimum service standards, special construction charges may be applied.

H. The Telephone Company may make changes in its telecommunications services, equipment, operations, or procedures, where such action is consistent with Part 68 of the Federal Communications Commission's Rules and Regulations. If such changes materially affect the operating characteristics or technical parameters of the service as originally ordered by the customer, adequate notice will be given in writing to allow the customer an opportunity to maintain uninterrupted service.

I. ISDN-BRI Service will conform with the Bellcore technical references and the American National Standards Institute standard.

J. Moves

1. Customer requests for moves involving a change between suitably equipped ISDN-BRI serving central offices constitutes a disconnection of service and the customer must establish a new service for that part of the service involved.

2. Customer moves occurring within the same ISDN serving office will not constitute a disconnection of service if the service is merely reestablished with a new loop facility. The reestablishment of service with a new loop facility will subject the customer to installation charges for each ISDN-BRI.

ISDN SERVICES

11.1 ISDN-BASIC RATE INTERFACE (Cont'd)

11.1.4 Rules and Regulations (Cont'd)

K. Seasonal and Vacation Service (Section XIII of the General Exchange Tariff) is not available in connection with ISDN-BRI Service.

L. Presubscription to an InterLATA carrier of preference applies to ISDN-BRI Service just as it applies to analog (POTS) telephone service. Each B-Channel within a customer's business system may have a different carrier of preference.

M. Standard with ISDN-BRI B-Channel services, the Company provides a monthly allowance of 1800 minutes of access to the PSTN through the B-Channels at no additional charge via the Flat Rate Network Component. The Usage Sensitive Network Component shall apply per minute of B-Channel usage above 1800 minutes per month for all ISDN-BRI incoming and outgoing calls utilizing B-Channels. For calls utilizing two B-Channels, the Usage Sensitive Network Component shall apply per B-Channel minute of use.

N. Channels

1. The channels available through the provision of ISDN-BRI Service may be designated or assigned to suit the customer's needs, not to exceed the maximum of two B-Channels and one D-Channel (2B+D) per ISDN-BRI.

2. The B-Circuit Switched Services Channel (B-CSS) assigns circuit switched calls to one of the two B-Channels on the BRI. The B-CSS Channel operates at a maximum speed of 64 Kbps.

3. When the B-CSS Channel is connected with the services offerings of entities other than the Telephone Company, the customer is responsible for payment of services provided by those entities, as well as the Telephone Company's charges.

ISDN SERVICES

11.1 ISDN-BASIC RATE INTERFACE (Cont'd)

11.1.4 Rules and Regulations (Cont'd)

O. Optional BRI Features

With subscription to an ISDN-BRI, the following options are available at the rates and charges set forth in subsection 11.1.5 of this tariff (assuming appropriate digital telephone set(s) are used by the customer):

Additional Call Offering
Analog Member in a Hunt Group
Basic EKTS Feature Package
Bridged Call Exclusion
Bridging
CACH EKTS Feature Package
Call Forwarding-Don't Answer
Call Forwarding-Interface Busy
Call Forwarding-Variable
Call Hold
Call Transfer Disconnect
Hunt Group for CSD
Hunt Group for CSV
Hunt Group Transfer for CSD
Message Waiting Indication
Secondary-Only Telephone Number
Speed Call Long
Speed Call Short
Three-Way Conference Calling

Unless otherwise noted, all Special Calling Features and Services described in Section XIII of this General Exchange Tariff are available with ISDN-BRI Service at the same rates, terms and conditions specified in that tariff section.

P. The Call Transfer Disconnect or the Call Forwarding features cannot be used to expand a local calling scope or to avoid any toll charges.

ISDN SERVICES

11.1 ISDN-BASIC RATE INTERFACE (Cont'd)

11.1.5 Rates and Charges

A. Rate Applications

RESERVED FOR FUTURE USE

ISDN SERVICES

11.1 ISDN-BASIC RATE INTERFACE (Cont'd)

11.1.5 Rates and Charges (Cont'd)

B. Service Components	Installation Charge	Monthly Charge	Tariff Code
1. Facility and Equipment Rate Elements			
Basic Rate Interface, [1][2] each, Month to Month	$130.00	$30.00	IB
(MORE OPTIONS AVAILABLE)			
2. Network Rate Elements			
Flat Rate Network Component (CSV/CSD) per B-Channel [3]		B1 Rate *	
Usage Sensitive Network Component (CSV/CSD) per B-Channel minute of use over 1800 minutes per month		$ .02	

*Please refer to Section III of this tariff for the applicable Basic Service Rate

Footnotes are found on Sheet No. 18.

ISDN SERVICES

11.1 ISDN-BASIC RATE INTERFACE (Cont'd)

11.1.5 Rates and Charges (Cont'd)

B. Service Components (Cont'd)	Installation Charge	Monthly Charge	Tariff Code
3. CSV/CSD Network Options per each B-Channel			
Additional Call Offering	See Note	$ 2.00	
Analog Member in a Hunt Group	See Note	$ 1.00	
Basic Electronic Key Terminal Service Feature Package (Basic EKTS)	$30.00		
Call Forward-Don't Answer	See Note	$ 2.00	
Call Forward-Interface Busy	See Note	$ 2.00	
Call Forward-Variable	See Note	$ 2.00	
Call Hold	See Note	$ 2.00	
Hunt Group for CSD	See Note	$ 1.00	
Hunt Group Transfer for CSD	See Note	$ 2.00	
Message Waiting Indication	See Note		
Secondary-Only Telephone Number	See Note	$ 3.00	
Speed Call Long	See Note	$ 4.50	
Speed Call Short	See Note	$ 3.50	
Three-Way Conference Calling	See Note	$ 2.00	
4. Changes			
Change a Network Option, per B-Channel	See Note		
Change a Facility and Equipment or Network Rate Element, per BRI	$34.00		

NOTE: Please refer to Section IV of this tariff for applicable service charges.

ISDN SERVICES

11.1 ISDN-BASIC RATE INTERFACE (Cont'd)

11.1.5 Rates and Charges (Cont'd)

Footnotes:

[1] FCC End User Common Line Charges, as set forth in the National Exchange Carrier's Access Services Tariff, apply as appropriate and shall be interpreted to apply per B-Channel.

[2] Customer Access Line Charges, as set forth in this tariff, apply as appropriate and shall be interpreted to apply per B-Channel.

[3] Dependent upon the customer's serving exchange, Section III of this Local Exchange Tariff provides for mandatory and/or optional Extended Local Calling Service (ELCS) in certain exchanges. For exchanges that require mandatory ELCS, the associated rates and surcharges will be applied as specified in that Section and shall apply per B-Channel. For exchanges that offer optional ELCS, the associated rates and charges will be applied as specified in that Section and shall apply per B-Channel. ELCS and ISDN capabilities will be provided where appropriate facilities exist and necessary arrangements have been made.

ISDN SERVICES

11.2 ISDN-PRIMARY RATE INTERFACE SERVICE (N)

11.2.1 General

A. Integrated Service Digital Network (ISDN) – Primary Rate Interface (PRI) is a central office based service arrangement that can be utilized for the customer for the transport of various individual access services.

B. ISDN-PRI is provisioned as a clear channel 1.544 megabit per second (Mbps) facility and uses the ISDN architecture of 23 "B" (Bearer) channels and one "D" (Delta) channel or 24 additional "B" channels (each additional arrangement must have at least one "D" channel). This facility will provide the customer with a capable element for simultaneous access, transmission and switching of voice, data and imaging traffic via channelized transport.

C. B channel – a bi-directional synchronous channel capable of digital transmission speeds of 64 kilobits per second (kbps). Each individual "B" channel can be configured to transport circuit-switched voice, circuit-switched data, or alternate circuit-switched voice/data traffic types.

D. D Channel – the single 64kbps channel on the facility that provides signaling and control functions for the "B" channels. One "D" channel can control up to five (5) PRI trunks of which one trunk would contain the "D" channel and 23 "B" channels while the other trunks would be provisioned with 24 "B" channels.

E. This Tariff provides for PRI switching capabilities only. Additional services, if desired, must be subscribed to under other sections of this Tariff. Each ISDN-PRI trunk group will be provided with one telephone number. Additional numbers or DID service may be purchased as specified elsewhere in this Tariff. (N)

ISDN SERVICES

11.2 ISDN-PRIMARY RATE INTERFACE SERVICE (N)

11.2.2 Rules and Regulations

A. The regulations and rates expressed herein are in addition to all applicable regulations and rates specified in other sections of this tariff unless otherwise specified. ISDN-PRI as provided for in this Tariff, is only to be used in the provisioning of a user-to network interface.

B. ISDN-PRI service is furnished at the option of the Cooperative. These services are furnished subject to central office switching capability, capacity, and the availability of outside plant facilities meeting the criterion for ISDN-PRI service.

C. Customer Premise Equipment (CPE) compatibility is the responsibility of the user. CPE must be compliant with the NI-2 specification. Any exception or deviation requiring custom switch features that are not NI-2 compliant will be supported as an exception, solely at the discretion of the Cooperative and will be priced on an individual case basis.

D. The Cooperative shall not be held responsible to the customer if any changes in equipment, operations, or procedures of the Cooperative render the CPE obsolete or requiring modification or alteration or otherwise affect its use or performance.

E. This Tariff does not provide for the transmission of packet data on the “B” or “D” channels.

F. ISDN-PRI Access is offered for a minimum contract period of one year. Early termination liability charges shall be equal to the monthly access rate times the number of months remaining in the contract.

G. ISDN-PRI service is not available to Commercial Radio Mobile Carriers, Private Mobile Radio Carriers and Interexchange Carriers in their provision of services to their customers. (N)

ISDN SERVICES

11.2 ISDN-PRIMARY RATE INTERFACE SERVICE (N)

11.2.3 Rates and Charges

	Monthly Rate	Tariff Code	Nonrecurring Charge	Tariff Code	Per Minute	Tariff Code
Access Line	$105.00	PRI01	$350.00	PRI03		
Circuit Switched Channels	$800.00	PRI02	$600.00	PRI04		
Ordering Charge			$104.00	PRI05		
Each Additional Minute Over 250 Hours Per Month					$0.02	PRI06

(N)

CENTREX SERVICE

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CENTREX SERVICE

12.1.1 GENERAL

A. Centrex Service is a Central Office-based business communications service which provides capabilities similar to those offered on a Private Branch Exchange, but without requiring switching equipment on the customer's premises. Centrex enables a customer to integrate all of his business lines into a single telecommunications system.

B. All Centrex Service station lines will be equipped with the standard features which are identified in paragraph 12.4 A.1. Additional optional features may also be selected subject to the applicable charges as specified in paragraph 12.3 A.

CENTREX SERVICE

12.1.2 REGULATIONS AND CONDITIONS

A. A Centrex customer must have a minimum of five Centrex lines.

B. The minimum period for Centrex Service provided under this tariff shall be for one year.

C . Centrex is offered subject to the availability of outside plant and/or Central Office facilities.

D. One directory listing is provided without charge for each Centrex customer.

E. The customer may choose to pay for the service on a month-to-month basis or under a service contract plan. A month-to-month customer may, at any time, convert to a service contract plan by executing the chosen service contract and by paying the applicable service period plan rate currently in effect.

F. The monthly rate for customers choosing the service period contract is guaranteed against Co-or-coop initiated changes during the selected service contract period.

G. Subsequent line additions/deletions to the original service contract period are treated as follows:

1. Subsequent additions will be rated under a new contract or added to an existing contract, based upon the remaining period of the initial contract. If the line addition causes the customer's total Centrex line count to exceed the threshold of the line count previously contracted, all lines will be billed at the rate for the larger line count.

2. Subsequent line deletions, resulting in reductions equal to or exceeding 20% of the initial quantity of lines under contract, will be considered a termination liability and treated as specified in paragraph 12.2 H below. If the reduction causes the total number of lines to fall into a different line size group, all remaining lines will be billed at rates for the smaller line size group.

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CENTREX SERVICE

12.1.2 REGULATIONS AND CONDITIONS (Cont'd)

H. Termination Liabilities shall be treated as follows:

1. If the service is canceled by the customer after installation of the service, but prior to the completion of the service period, the customer shall be obligated to pay a termination liability charge. The charge is calculated by multiplying the monthly rate by the remaining months in the contract period times fifty percent (50%).

2. A customer who reduces the quantity of Centrex lines under contract has the following options for the duration of the contract period:

   a. Continue to pay an amount equal to the monthly rate for the number of Centrex lines that are disconnected under contract, or

   b. Pay termination charges as described in (1) above on the number of Centrex lines disconnected.

I. A reduction or waiver of the service establishment charges may be offered, by the Co-or-coop, as follows:

At the Co-or-coop's discretion, the following non-recurring service establishment charges may be reduced or waived during promotional campaigns and/or as a part of customer negotiations.

1. Non-recurring per line service establishment charge.

2. Non-recurring service establishment charge for OUTWATS-Simulated Facility Group Automatic Flexible Routing/Overflow Hunting Arrangements.

3. Non-recurring service establishment charge for creating hunt groups.

CENTREX SERVICE

12.1.2 REGULATIONS AND CONDITIONS (Cont'd)

J. Customers who subscribe to Centrex Service for more than 100 lines may, at the Co-or-coop's discretion, be offered customer specific pricing on a contract basis. The rate will be offered in writing to the customer for acceptance. An individual service agreement will specify the length of the contract period and the applicable rates. With the exception of the customer specific rates, all other rates, charges, and regulations specified herein shall continue to apply.

K. All exchange lines in a Centrex group must have the same billing arrangement, either flat-rate or measured service (where offered).

L. Intercom calls between lines in a Centrex group are not subject to local measured service.

M. When used with Call Forwarding or Call Transfer, the Centrex customer is responsible for the payment of the applicable toll charge for each billable call connected over the public network between the Centrex station and the station at which the call is answered. It also applies to collect and person-to-person calls, which may be refused at the answering station.

N. The Centrex lines for a Centrex customer may terminate at multiple locations; however, all Centrex lines in the same group must be served out of the same Central Office.

O. This Centrex tariff does not include terminal equipment on the customer's premises. Terminal equipment may be provided by the Co-or-coop or by the customer.

P. Unless specifically exempted, Centrex shall be subject to all general regulations applicable to the provision of service by the Co-or-coop as stated in other provisions of the General Exchange Tariff.

CENTREX SERVICE

12.1.3 DESCRIPTION OF FEATURES

A. The following standard and optional features may be provided as a part of the Centrex service:

1. Direct Inward Dialing

   Direct Inward dialing allows Centrex station users to directly receive incoming calls without the assistance of an attendant.

2. Direct Outward Dialing

   Direct Outward Dialing enables Centrex station users to call outside the Centrex group directly without the assistance of an attendant.

3. Business Group Automatic Identified Outward Dialing

   Business Group Automatic Identified Outward Dialing provides identification of the calling line or the Centrex Group billing/pilot number on billable calls directed to the public network.

4. Intercom Dialing

   Intercom Dialing allows Centrex station users to call other stations within their Centrex groups by dialing abbreviated codes.

5. Call Hold

   Call Hold allows a station user to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party or return to the previously held call.

6. Three-Way Calling

   Three-Way Calling allows a station user to add a third party to the existing call, and thus enables a simultaneous conference between parties at multiple locations.

CENTREX SERVICE

12.1.3 DESCRIPTION OF FEATURES (Cont'd)

A. The following standard and optional features may be provided as a part of the Centrex service: (Cont'd)

7. Call Transfer

   Call Transfer allows a station user to transfer calls to another station by flashing the switch hook and dialing the transfer-to-number.

8. Off-Premises Stations

   Off-Premises Stations enable a secondary business location to access the same Centrex features and services as the main business location. The secondary locations must be served by the same Central Office as the primary location.

9. Call Forwarding Variable (All Calls)

   Call Forwarding Variable enables a station user to divert all incoming calls to another directory number. Activation, deactivation and the forward-to destination are controlled by the station user.

10. Call Forwarding Busy Line

    Call Forwarding Busy Line causes all calls to be redirected to an alternate station when the called station is busy.

11. Call Forwarding Don't Answer

    Call Forward Don't Answer allows all calls that terminate to a user's station to be redirected to an alternate station after a predetermined number of rings.

12. Call Forwarding Incoming Only

    Call Forwarding Incoming Only can be used with any of the Call-Forwarding features (Call Forwarding Variable, Don't Answer, and Busy Line) and allows incoming calls (calls that originate outside the Centrex group) to be forwarded. Calls from within the group or a private facility are not forwarded.

CENTREX SERVICE

12.1.3 DESCRIPTION OF FEATURES (Cont'd)

A. The following standard and optional features may be provided as a part of the Centrex service: (Cont'd)

13. Call Forwarding Within Group Only

    Call Forwarding Within Group Only can be used with any of the Call Forwarding features (Call Forwarding Variable, Don't Answer, and Busy Line) and restricts call forwarding to only directory numbers within the same Centrex group, thus preventing the station user from forwarding calls outside the Centrex group.

14. Call Forwarding Distinctive Ringing

    Call Forwarding Distinctive Ringing allows station users to distinguish between forwarded and non-forwarded calls. The distinctive ringing pattern is two short rings. This option is assigned to the base or forwarding station, but is active (rings) on the forward-to station.

15. Call Pick-Up

    Call Pick-Up permits a station user to answer incoming calls directed to another station within the same pick-up group by dialing an access code.

16. Directed Call Pick-Up

    Directed Call Pick-Up enables a station user to answer a call that is ringing at another station within the Centrex group by dialing an access code and the ringing station number.

17. Call Waiting

    Call Waiting provides a burst of tone to inform a station user with a call already in progress that another call is waiting to be answered. The station user may answer the waiting call by hanging up or hitting the switch hook.

18. Cancel Call Waiting

    Cancel Call Waiting allows a station user, on a per-call basis, to deactivate Call Waiting by dialing an access code.

CENTREX SERVICE

12.1.3 DESCRIPTION OF FEATURES (Cont'd)

A. The following standard and optional features may be provided as a part of the Centrex service: (Cont'd)

19. Voice/Data Protection

    Voice/Data Protection allows a station user to deactivate features such as Call Waiting and Operator Verification when the user's line is in use.

20. Do Not Disturb

    Do Not Disturb allows a station user to prevent incoming calls from ringing his/her station by diverting such calls to a tone or recorded announcement. This feature can be offered with a Personal Identification Number (PIN) override option that selected callers can dial to override the Do Not Disturb.

21. Speed Calling 8 Code

    Speed Calling 8 Code enables a station user to call a list of up to 8 preselected directory numbers by dialing one-digit codes instead of the directory numbers.

22. Speed-Calling 30 Code

    Speed-Calling 30 Code enables a station user to call a list of up to 30 preselected directory numbers by dialing two-digit codes instead of the directory numbers.

23. Direct Connect Service

    Direct Connect Service allows a station user to automatically place a call to a preselected directory number by lifting the receiver off the switch hook. No dialing is required for the calling party to reach the specified destination.

24. Manual Line Service

    Manual Line Service automatically places a call to the operator when the station user lifts the receiver off the switch hook.

CENTREX SERVICE

12.1.3 DESCRIPTION OF FEATURES (Cont'd)

A. The following standard and optional features may be provided as a part of the Centrex service: (Cont'd)

25. Warm Line

Warm Line provides a time-out option with either Direct Connect Service or Manual Line Service. The time-out interval may be set at 1 to 14 seconds. During the time-out interval, a station user will receive normal dial tone and can originate calls. However, after the time-out interval expires, a call is automatically set up and routed to the specified destination.

26. Customer Access Treatment Code Restrictions

Customer Access Treatment Code Restrictions (CAT Codes) can be used to prevent a Centrex station from dialing certain codes. For example, CAT Codes could be used to prevent a station from gaining access to the public network, using private facilities, or dialing specific stations within the Centrex group.

27. Semi-Restricted Line

A Semi-Restricted Line is prevented from making calls to and/or receiving calls from stations outside the Centrex group. It may, however, make and/or receive outside calls indirectly via the attendant, Call Forwarding, Call Transfer, and Call Pick-Up features.

28. Fully-Restricted Line

A Fully-Restricted Line prevents calls to and/or receiving calls from stations outside the Centrex group and prevents calls to and/or receiving calls from the attendant, thereby, denying it indirect access to/from outside the Centrex group.

29. Toll Restriction

Toll Restriction blocks the completion of calls that are directed to the outside operator or to numbers outside the local calling area. Toll Restriction may be assigned to either an individual line or shared by multiple lines.

CENTREX SERVICE

12.1.3 DESCRIPTION OF FEATURES (Cont'd)

A. The following standard and optional features may be provided as a part of the Centrex service: (Cont'd)

30. Code Restriction

Code Restriction blocks the completion of calls that are directed to customer-specified area code (NPAs) and/or central office codes (NXXs). Code Restriction may be assigned to either an individual line or shared by multiple lines.

31. Outgoing Call Screening

Outgoing Call Screening blocks the completion of calls to specific directory numbers on either 3, 6, 7, or 10 digit basis. An Outgoing Call Screening may be assigned either to an individual line or to multiple lines shared by multiple station users.

32. Distinctive Alerting/Call Waiting Indication

Distinctive Alerting/Call Waiting Indication allows a Centrex user to determine the source of incoming calls (from within or outside the business) by the Distinctive Ringing pattern or the Call Waiting tone. Normal ringing and Call Waiting tones are used to identify intra-Centrex group calls. Calls which originate from outside the Centrex group are identified by either two short rings and/or Call Waiting tones.

33. Business Group Dialing Plan

A Business Group Dialing Plan enables a Centrex group to have: a unique dialing network and/or special facilities using 1 to 5 digit codes; and/or Single-Digit Dialing and customized feature activation/deactivation codes. Each Centrex group may use either a standardized or a customized Business Group Dialing Plan.

34. Special Intercept Announcement

A Special Intercept Announcement may optionally be used to address the following conditions:

a. if a Centrex user dials a code which is not defined or assigned in the Business Group Dialing Plan; or

b. if the call is restricted due to various restriction arrangements (i.e., Semi-Restricted, etc.).

CENTREX SERVICE

12.1.3 DESCRIPTIONS OF FEATURES (Cont'd)

A. The following standard and optional features may be provided as a part of the Centrex service: (Cont'd)

35. Paging Access

Paging Access allows selected stations to have dial access to customer provided loudspeaker paging equipment. A line or a tie-trunk is required to support the customer's paging equipment.

36. Single-Digit Dialing

Single-Digit Dialing permits a Centrex user to reach a line or facility, or to access a feature by dialing a single-digit code. The Single-Digit Dialing codes are shared by all users within a Centrex group and are preprogrammed by the Co-or-coop.

37. Simulated Facility Groups

Simulated Facility Groups restrict the number of simultaneous calls between the Centrex group and the public network. For example, a 100-line Centrex group could be limited to 20 simultaneous calls to/from the public-network.

38. Night Service

Night Service allows calls directed to the attendant to be rerouted to predesignated station lines within the same Centrex group when the attendant position is not staffed (i.e., evening hours, weekends).

39. OUTWATS

OUTWATS is a form of direct distance dialing service that allows a station user to place long distance calls to specified geographical areas at reduced rates. Each OUTWATS call is screened to ensure that the call destination is within the band limits of the OUTWATS user.

CENTREX SERVICE

12.1.3 DESCRIPTION OF FEATURES (Cont'd)

A. The following standard and optional features may be provided as a part of the Centrex service: (Cont'd)

40. OUTWATS - Simulated Facility Groups

OUTWATS - Simulated Facility Groups control the number of simultaneous OUTWATS calls that can be made from a business. OUTWATS - Simulated Facility Groups allow the following capabilities:

a. "OUTWATS - Automatic Flexible Routing OUTWATS" is an OUTWATS-Simulated Facility group option which permits calls to be automatically routed to a lower or less expensive OUTWATS band.

b. "OUTWATS Overflow Hunting" is an OUTWATS-Simulated Facility Group option which permits OUTWATS calls to automatically overflow or hunt to a higher band if the simulated facility group associated with the lower band is busy.

41. Regular Hunting

Regular Hunting or Linear Hunting is performed in a sequential fashion across all members of a multiline hunt group. The search for an idle station starts with the first number. If the first station is busy, the group of numbers is sequentially hunted until an idle station (number) is found. If there are no idle stations available, the caller receives a busy signal.

42. Circle Hunting

Circle Hunting allows calls directed to busy stations in the middle of the hunt group to search through to the end of the hunt group and then return to the beginning of the hunt group in search of an idle station. The caller is connected to the first idle station (number) encountered.

43. Uniform Call Distribution

Uniform Call Distribution is intended to distribute calls evenly among the stations in a Multiline Hunt Group. When a caller is connected to an idle station, the location of the next station is marked as the starting point for hunting for the next incoming call received. Once hunting begins, it proceeds in a circular manner until an idle station (number) is found.

CENTREX SERVICE

12.1.3 DESCRIPTION OF FEATURES (Cont'd)

A. The following standard and optional features may be provided as a part of the Centrex service: (Cont'd)

44. Preferential Hunting

Preferential Hunting allows any station in a Multiline Hunt Group to have its own (preferential) list. If a call is made to a station with a Preferential Hunting list assigned to it, and that station is busy, the preferential list is first hunted until an idle station (number) is found. If an idle station is not found on the preferential list, the hunt will proceed to the entire hunt group.

45. Series Completion

Series Completion is similar to Multiline Hunt Service; however, a significant difference between the two services is that Centrex stations equipped with "Series Completion" always have their own directory number and their own classes of service. "Linear" or "Circle" hunting arrangements can be selected with Series Completion.

46. Queuing

Queuing may optionally be used when all stations in a hunt group are busy. When this occurs a call is placed into the queue. The call remains in the queue until an idle station is located. Up to ten calls can be in queue for a Multiline Hunt Group. Queuing cannot be provided for Preferential hunt groups or Series Completion groups.

47. Delay Announcements for Queued Calls

Delay Announcements can optionally be used to inform a caller that his or her call has been placed in a queue. The delay announcement can be repeated at regular intervals until an idle station becomes available.

48. Stop Hunt

Stop Hunt allows a station user to stop the normal hunting process at a predetermined point. Activating this feature at a particular station in a Multiline Hunt Group will cause the search for an idle line to stop there.

CENTREX SERVICE

12.1.3 DESCRIPTION OF FEATURES (Cont'd)

A. The following standard and optional features may be provided as a part of the Centrex service: (Cont'd)

49. Make Busy

Make Busy can be used to temporarily make a particular station in a Multiline Hunt Group appear busy to incoming callers. Make Busy causes the hunt to skip over a station during the search for an idle station.

50. Group Make Busy

Make Busy can be used to temporarily make a group of stations or an entire Multiline Hunt Group appear busy to incoming callers. Make Busy causes the hunt to skip over a group of stations during the search for an idle station and is operated via a physical switch.

51. Voice Mail Integration

Voice Mail Integration allows calls to be redirected to a voice mail system. Call Forwarding Busy Line and Call Forwarding Don't Answer are provided with this feature along with the following capabilities:

a. Called party identification (to the voice mail system) on forwarded calls; and

b. Message Waiting activation/deactivation (stutter dial tone).

CENTREX SERVICE

12.1.4 RATES

A. Centrex Line Rates

1. The monthly rate for Centrex Service Lines specified in paragraph 2 below includes the following standard Features:

   a. DTMF Signaling (Touchtone)
   b. Direct Inward Dialing
   c. Direct Outward Dialing
   d. Business Group Automatic Identified Outward Dialing
   e. Intercom Dialing
   f. Call Hold
   g. Three-Way Calling
   h. Call Transfer
   i. Voice Mail Integration: Call Forward Busy, Don't Answer, Variable

2. The following per-line rates and charges apply to a contract period of 12 months. The customer is required to pay for the number of months in the service period selected or will be subject to a termination charge as provided for herein.

NUMBER OF LINES	12 MONTHS
5 - 50	$10.00
50+	$ 8.00

3. Service Establishment Charge - Non-recurring per line:

Up to 20 Lines	$32.00
20+ Lines	$20.00

CENTREX SERVICE

12.1.4 RATES (Cont'd)

B. FCC Customer Access Line charge

The FCC Customer Access Line Charge (CALC) will be assessed based upon the total number of Centrex lines to which the customer subscribes. This amount will be collected by the Co-or-coop and forwarded to the National Exchange Carrier Association, Inc. (NECA) in accordance with the Co-or-coop's applicable interstate tariff.

C. Individual Station Features

1. Chargeable individual station features. *See Note

*Note: Please refer to Section XIII of this tariff for applicable rates and Section IV for applicable service charges along with a list of other optional features.

CENTREX SERVICE

12.1.4 RATES (Cont'd)

C. Individual Station Features (Cont'd)

2. Non-Chargeable Individual Station Features.

The following individual station features are offered at no charge:

(a) Semi-Restricted Line
(b) Fully-Restricted Line
(c) Call Forwarding Incoming only
(when applied to the appropriate call forwarding feature(s) (Call Forwarding Variable, Call Forwarding Busy Line, or Call Forwarding Don't Answer).
(d) Call Forwarding Within Group Only
(when applied to the appropriate call forwarding feature(s) (Call Forwarding Variable, Call Forwarding Busy Line, or Call Forwarding Don't Answer).

3. Additions and changes to individual station features.

Feature Additions/----------See Note
Changes Per Line

*Note: Please refer to Section IV of this tariff for applicable service charges.

CENTREX SERVICE

12.1.4 RATES (Cont'd)

D. Features Associated with Groups of Lines

	Monthly Rate	Non-Recurring Charge
1. Direct Call Pick-Up		
Per Group	$2.00	
Per line in Pick-up Group	.50	
2. Toll/Code Restriction Features:		
(a) Code Restriction		
Per List	$4.50	See Note
Per Line Using List	.50	See Note
(b) Outgoing Call Screening		
Per List	$4.50	See Note
Per Line Using List	.50	See Note
3. Business Group Dialing Plan		
Standard Dialing Plan	No Charge	$80.00
Customized Dialing Plan		

*NOTE: Please refer to Section IV of this tariff for applicable service charges.

CENTREX SERVICE

12.1.4 RATES (Cont'd)

D. Features Associated with Groups of Lines (Cont'd)

	Monthly Rate	Non-Recurring Charge
5. Special Intercept Announcement		
Standard Announcement	$24.00	$100.00
Customer Worded Announcement	$24.00	$100.00
Announcement Trunk	$24.00	$100.00
6. Paging Access		
Per Paging Circuit	$20.00	
E. OUTWATS		
1. OUTWATS Simulate Facility Group Arrangements		
Service Establishment Charge-OUTWATS Simulated Facility Group Automatic Flexible Routing/Overflow Hunting Arrangement		$30.00
Each OUTWATS Simulated Facility	$20.00	
Rearrangements and changes to Simulated Facilities and routing patterns		$24.00

CENTREX SERVICE

12.1.4 RATES (Cont'd)

E. OUTWATS (Cont'd)

2. Normal OUTWATS rates (measured time or full business day) will be charged for OUTWATS calls.

F. Multiline Hunt Services

1. Hunting Arrangements

The following monthly rates for hunting arrangements are applied in addition to the per-line rates for Centrex lines. The nonrecurring service establishment charges are assessed on a per-hunt group basis.

	Per Line in Hunt Group	**Non-Recurring Charge**
Regular Hunting	$1.00	See Note
Circle Hunting	$1.00	See Note
Uniform Call Distribution	$1.00	See Note
Preferential Hunting	$1.00	See Note
Series Completion	$1.00	See Note

2. Changes to Hunting Group Arrangements/Patterns

Additional Lines/Change Hunting Order	See Note

*NOTE: Please refer to Section IV of this tariff for applicable service charges.

CENTREX SERVICE

i. **RATES** (Cont'd)

F. Multiline Hunt Services (Cont'd)

3. Hunt Group Options

a. Delay Announcements for Queued Calls

Standard Announcement	$24.00 per month
Customer Worded Announcement	$24.00 per month
Announcement Trunk	$24.00 per month
Changes to Customer Worded Announcement	$60.00 Non-recurring

b. Stop Hunt/Make Busy

Access Code Activation	$ .70 per month
Key/Switch Activation	$ 6.50 per month

G. Rate per EAS Simulated Facility will be assessed based on ten percent of the total number of Centrex lines. No less than one EAS Simulated Facility will be assessed per Centrex group. Charges will be the total number of EAS Simulated Facilities multiplied by the EAS charge for the exchange in which the Centrex group is located.*

*Please refer to Section III of this tariff for applicable EAS charges.

CENTREX SERVICES

12.2 CENTREX ISDN-BRI SERVICE

12.2.1 General

A. Centrex ISDN Service is a class of ISDN-based service provided by the Company. Centrex ISDN Service is the provision of ISDN-BRI service within a Centrex arrangement. (For a description of ISDN-BRI see Subsection 11.1.1).

B. Centrex ISDN-BRI Service provides a customer ISDN capability via the BRI between Centrex stations. Each Centrex ISDN station consists of two 64 Kilobits per second (Kbps) channels (known as B-Channels) and one 16 Kbps channel (known as D-Channel).

C. Centrex ISDN-BRI Service does not include ISDN terminals, special line treatment, or special power arrangements at the customer's premises.

D. Customer Access Line Charges and End User Common Line charges are applied as indicated in Subsection 11.1.5 of this tariff and shall be interpreted to apply per B-Channel.

CENTREX SERVICES

12.2 CENTREX ISDN-BRI SERVICE, Cont'd)

12.2.2 Abbreviations

The following abbreviations are used in this Tariff Section:

BRI	-	Basic Rate Interface
CSD	-	Circuit Switched Data
CSS	-	Circuit Switched Services
CSV	-	Circuit Switched Voice
ELCS	-	Extended Local Calling Service
EKTS	-	Electronic Key Terminal Service
ISDN	-	Integrated Services Digital Network
Kbps	-	Kilobits per second
PSTN	-	Public Switched Telephone Network

CENTREX SERVICE

12.2 CENTREX ISDN-BRI SERVICE (Cont'd)

12.2.3 Definition of Terms

A. Basic Rate Interface - See Subsection 11.1.1 for definition.

B. B-Channel - See Subsection 11.1.3 for definition.

C. Call Appearance - A visual indicator that identifies the status of a line having more than one directory number. A single telephone number can appear on multiple electronic telephone sets and/or multiple times on the same electronic set (one telephone number appearing on several buttons). For each telephone number appearance, the visual indicator displays the status (e.g., the lamp may flash for an unanswered call, flutter for a call that has been placed on hold, remain dark for an idle call appearance or remain lit for the currently active call.)

D. Channel - See Subsection 11.1.3 for definition.

E. Circuit Switching - See Subsection 11.1.3 for definition.

F. CSV/CSD - See Subsection 11.1.3 for definition.

G. D-Channel - See Subsection 11.1.3 for definition.

H. Directory Number - The "primary" or main telephone number assigned to each B-Channel.

I. Facility - The physical connection between the customer's location and the Company's serving central office (often referred to as the local loop).

J. Idle Call Appearance - A visual call appearance (e.g., dark telephone button) on the user's terminal that indicates that the directory number is not in use.

K. Instrument or Terminal - When used in connection with the Centrex ISDN-BRI Service denotes the customer provided equipment at which the BRI terminates. One BRI may terminate in several different instruments (e.g., digital telephone sets, computers or facsimile machines equipped with ISDN adapters, etc.)

L. Kbps - See Subsection 11.1.3 for definition.

M. Public Switched Telephone Network - See Subsection 11.1.3 for definition.

CENTREX SERVICE

12.2 CENTREX ISDN-BRI SERVICE (Cont'd)

12.2.4 Description of Features

A. Standard Features

The following features are provided as basic features with Centrex ISDN service:

A. Additional Call Offering - See Subsection 11.1.3 for description.

B. Customer Access Treatment (CAT) Code Restriction - Allows for the creation of subgroups within the Centrex ISDN customer group to provide additional restrictions or access functions. Codes that are part of the group dialing plan may be denied or made accessible to subgroups of stations by assigning to each station within the group a CAT code. Each CAT code defines the codes in the subgroup's numbering plan that will be accepted from a user. Thus, stations assigned a CAT code that disallows access to a particular private facility are restricted from using it. A customer group is allowed up to 16 CAT codes.

C. The following Centrex features are also provided as standard features with Centrex ISDN service and are described in Subsection 12.1.3 of this tariff, unless noted otherwise:

Automatic Identified Out Dialing
Call Forwarding-Busy Line, Don't Answer, Variable
Call Hold
Call Transfer
Direct Inward Dialing
Individual Dialing Plan
Intercom Dialing
Speed Calling - 8 Numbers
Three-Way Calling

CENTREX SERVICE

12.2 CENTREX ISDN-BRI SERVICE (Cont'd)

12.2.4 Description of Features (Cont'd)

B. Optional Features

1. Centrex Electronic Key Terminal Service (EKTS) Feature Package - A circuit switched voice option that enhances normal telephone use. The feature package consists of the following features:

   a. Bridged Call Exclusion - See Subsection 11.1.3 for description..

   b. Bridging - See Subsection 11.1.3 for description.

   c. Delayed and Abbreviated Ringing - See Subsection 11.1.3 for description.

   d. Held Call Retrieval from Shared Directory Number - Allows a call to be set up at one terminal, put on hold, and retrieved at another terminal that shares the same directory number using the same shared call appearance.

   e. ISDN Retrieval of Held Conference Calls - Allows a user to set up a conference call at one terminal, put on hold, and retrieve the call at another terminal that shares the same directory number.

   f. Key System Coverage of Analog Lines - See Subsection 11.1.3 for description.

   g. Multiple Call Appearances (MCA) - Allows a telephone to have more than one call appearance button assigned to a single directory number (DN). Multiple incoming calls to this DN are terminated to the terminal if idle call appearances are available to accept the calls. Outgoing calls are made using this DN as long as there is an idle call available.

   h. Multiple Directory Numbers - Provides access to more than one DN assigned to the terminal. To have multiple DNs, an EKTS terminal must support the ability to originate and terminate calls for more than one DN.

CENTREX SERVICE

12.2 CENTREX ISDN-BRI SERVICE (Cont'd)

12.2.5 Rules and Regulations

The following regulations apply in addition to those in other Company tariffs. Where other regulations apply on a per-line basis, they shall be interpreted to apply on a per-channel basis in the Centrex ISDN portion of this tariff, unless noted otherwise.

A. Centrex ISDN-BRI Service requires compatible registered CPE under FCC Part 68.

B. Centrex ISDN-BRI Service is not available with, or as an alternative to, public or private pay telephone service and cannot be used in the resale of long distance service.

C. Centrex ISDN-BRI Service is subject to the same rules and regulations applicable to Centrex and ISDN-BRI Service (see Subsections 12.1 and 11.1 respectively, of the General Exchange Tariff).

D. Features with Call Forwarding capabilities cannot be used on a continual basis to expand the local calling scope beyond that which is available to a customer's premises.

E. All Centrex ISDN-BRI Service components have a minimum service term of one month.

F. For directory listing purposes, the Company will furnish one alphabetical directory listing of the customer's primary directory number at no charge. Additional listings will be furnished at standard business charges as shown in Section III of this tariff.

G. Lines, equipment, and facilities provided under this tariff will be designed by the Company to provide at least the same level of service, reliability, and quality as local exchange service in the exchanges where ISDN-BRI Service is offered. At a minimum, Centrex ISDN-BRI Service will be provided where the access line does not exceed 14 kilofeet in length from the customer's premises to the serving central office, or experience a maximum loss of 34 dB as measured at the customer's premises at no additional cost to the customer. For circumstances that exceed these minimum service standards, special construction charges may be applied.

H. The Company may make changes in its telecommunications services, equipment, operations, or procedures, where such action is consistent with Part 68 of the Federal Communications Commission's Rules and Regulations. If such changes materially affect the operating characteristics or technical parameters of the service as originally ordered by the customer, adequate notice will be given in writing to allow the customer an opportunity to maintain uninterrupted service.

I. Centrex ISDN-BRI Service conforms with the Bellcore technical references and the American National Standards Institute standards. In addition, vendor-specific protocol (for Lucent (formerly AT&T) are available upon request.

CENTREX SERVICE

12.2 CENTREX ISDN-BRI SERVICE (Cont'd)

12.2.5 Rules and Regulations (Cont'd)

J. Presubscription to an InterLATA Carrier of Preference applies to Centrex ISDN-BRI Service just as it applies to Centrex Service. Access to other service providers is available via access code. Each Centrex ISDN-BRI B-Channel may have a different Carrier of Preference.

K. Rules and regulations regarding moves are provided in Section 11, Subsection 11.1.4.J of the General Exchange Tariff.

L. Rules and regulations regarding Channels associated with BRIs are provided in Section 11, Subsection 11.1.4.N.

M. For Centrex ISDN access to the PSTN in a Centrex system, all trunks in the Centrex System must be Centrex ISDN Trunks.

CENTREX SERVICE

12.2 CENTREX ISDN-BRI SERVICE (Cont'd)

12.2.6 Rates and Charges

A. Basic Centrex ISDN-BRI Service features listed in Subsection 12.2.4 above are provided as part of the service.

B.

Service Components	Installation Charge	Monthly Charge	Tariff Code
1. Facility and Equipment Rate Elements			
Basic Rate Interface each, Month to Month	$130.00	$30.00	
(MORE OPTIONS AVAILABLE)			
2. Network Rate Elements			
Flat Rate Network Component (CSV/CSD) per B-channel		*B1 Rate	

*Please refer to Section III of this tariff for the applicable Basic Service Rate

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MISCELLANEOUS SERVICE ARRANGEMENTS

13.1 TEMPORARY SUSPENSION OF SERVICE

13.1.1 General

A. Upon request, a business or residence Customer may arrange for the temporary suspension of their service. Suspension of service is available on the customer's complete service or on such portion thereof as can be suspended.

B. When the period of suspension is less than one (1) month, the regular charges for the full month of service shall apply.

C. Service may not be suspended for more than four (4) months of any consecutive twelve (12) month period.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.1 TEMPORARY SUSPENSION OF SERVICE

13.1.1 General (Cont'd)

D. Appropriate service ordering charges as specified in Section 4.3 A will apply.

13.1.2 Rates and Charges

During the period of suspension, the access charge and end user charge is fifty percent (50%) of the rate regularly charged, as set forth in Section 3.2.1. The dual party relay charge is charged in full. Nonpublished number, nonlist number and additional listing charges if applicable, are charged in full. Supplemental charges for custom calling features and customer premises equipment will not apply.

MISCELLANEOUS SERVICE ARRANGEMENTS

MISCELLANEOUS SERVICE ARRANGEMENTS

13.3 ROTARY LINE SERVICE (TRUNK HUNTING)

13.3.1 General

A. Rotary line service provides a means whereby calls made to the first number of a rotary group will be automatically completed over the first idle line in the rotary group. If all lines are busy the calling party will receive the busy signal.

B. This service is furnished only when the rotary numbers are available and only in connection with individual lines and PBX trunks.

C. In addition, the regulations in Section VI applicable to directory listings in connection with provision of main services on a rotary basis also apply.

13.5.1 Features Associated with Rotary Line Service (Trunk Hunting)

A. Queuing – This feature enables multiline hunt groups to provide a holding treatment when incoming calls destined for a multiline hunt group encounter an all terminals busy condition.

13.3.3 Rates and Charges

A. The rate for each individual rotary line is the applicable monthly rate for individual line service, or PBX trunk service, in addition to the following rate:

	Monthly Rate	Tariff Code
Each rotary number	$ 1.00*	KB

B. Features Associated with Trunk Hunting:

	Monthly Rate	Installation Charge	Tariff Code
Call Queueing 1-2 Lines	2.00	**	AE
Call Queueing 2+ Lines	.50	**	AH
Customer Worded Queueing Announcement		24.00	100.00

CI

* Not applicable to rotary service provided in connection with PBX trunks.

** Installation charges found in Section IV also apply.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.4 TOUCHTONE SERVICE

13.4.1 General

A. Touchtone Service is an optional service provided for the origination of telephone calls through the use of a touchtone pad instead of a rotary dial.

B. Touchtone Service requires special central office equipment for access lines and trunks, and will be provided only where necessary facilities and equipment are available.

13.4.2 Rates and Charges

		Monthly Rate
A.	Touchtone Service - One Party	No Charge

MISCELLANEOUS SERVICE ARRANGEMENTS

13.5 CUSTOM CALLING SERVICE

13.5.1 General

A. Custom Calling Services are limited to those customers served by central offices arranged for this service and is furnished only in connection with individual line service.

B. Description of Features

1. Call Forwarding Variable (All Calls): Call Forwarding Variable enables a station user to divert all incoming calls to another directory number. Activation, deactivation and the forward-to destination are controlled by the station user.

2. Call Waiting: Call Waiting provides a burst of tone to inform a station user with a call already in progress that another call is waiting to be answered. The station user may answer the waiting call by hanging up or hitting the switch hook.

3. Three-Way Calling: Three-Way Calling allows a station user to add a third (3rd) party to the existing call, and thus enables a simultaneous conference between parties at multiple locations.

4. Three-Way Calling Transfer: This feature allows a person on an established call to hold the first (1st) party, then dial a second (2nd) party and transfer the first (1st) party to the second (2nd) party. The party doing the transfer may hang up after the transfer or stay on the line and talk to the first (1st) and second (2nd) parties in conference.

5. Speed Calling 8 Code: Speed calling 8 Code enables a station user to call a list of up to eight (8) preselected directory numbers by dialing one (1) digit codes instead of the directory numbers.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.5 CUSTOM CALLING SERVICE (Cont'd)

13.5.1 General (Cont'd)

B. Description of Features (Cont'd)

6. Cancel Call Waiting: Cancel Call Waiting allows a station user, on a per-call basis, to deactivate Call Waiting by dialing an access code.

7. Call Hold: Call Hold allows subscribers to put a call on hold and retrieve it at another extension on the telephone line, initiate a second (2nd) call, or consult privately with another person.

8. Call Forwarding Busy Line: Call Forwarding Busy Line causes all calls to be redirected to an alternate station when the called station is busy.

9. Call Forwarding No Answer: Call Forwarding No Answer allows all calls that terminate to a user's station to be redirected to an alternate station after a predetermined number of rings.

10. Remote Call Forwarding: Remote call forwarding allows subscribers to activate their call forwarding feature from locations other than their base telephone to make forwarding changes.

11. Auto Fixed Call Forwarding. This feature allows analog residential and business subscribers to place a call to a pre-assigned number without dialing, by simply remaining off hook for a given interval of time.

12. Fixed Call Forwarding. Forwarding is always activated and not controlled by the customer.

13. Do Not Disturb: Do Not Disturb allows a station user to prevent incoming calls from ringing his/her station by diverting such calls to a tone or recorded announcement. This feature can be offered with a Personal Identification Number (PIN) override option that selected callers can dial to override the Do Not Disturb.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.5 <u>CUSTOM CALLING SERVICE</u> (Cont'd)

13.5.1 General (Cont'd)

B. Description of Features (Cont'd)

14. Speed Calling 30: Speed calling 30 allows a subscriber to program the phone to store up to thirty (30) frequently called numbers and then call any of the stored numbers instantly by dialing just two digits.

15. Personal Ringing: Personal ringing allows a subscriber to have up to two telephone numbers with unique ringing patterns (and unique Call Waiting tones if applicable).

16. Speed Call 30 Shared-Owner: This service allows the owner of a Speed Calling 30 list to share his list with another number at a reduced cost to the sharing number.

17. Speed Call 30 Shared-Dependent: This service allows a number to share a Speed Call 30 list that has been created by a separate number for a nominal fee. The dependent can only access numbers as set up by the owner of the list. He has no access to change the list.

18. Call Forwarding No Answer – Customer Ring Control: This feature provides a customer the Call Forwarding No Answer feature and the capability to control the number of times the phone rings before an incoming call is forwarded. (N)

19. Call Forwarding Variable – Reactivation: This feature provides a customer the Call Forwarding Variable feature and the capability to change the destination number to reactivate call forwarding to a previously entered destination without entering the forward-to number.

20. Call Waiting on Three-Way Call – This feature provides a customer the Three-Way Calling feature and the capability to receive and answer a call waiting call while having a three-way call. The station user can toggle between the call waiting call and the three-way call by hitting the switch hook. In addition, the user receives a ring when the party/parties disconnect from the user while the other call is on hold. Subscribers to this feature must also subscribe to Three-Way Calling.

21. Six-Way Calling: This feature allows a station user to sequentially call up to five other parties and establish a six-party telephone conference without the assistance of an operator. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.5 CUSTOM CALLING SERVICE (Cont'd)

13.5.2 Rates and Charges

		* Monthly Rate	Tariff Code	
Call Forwarding (All),	Business	.00	LF	(R)
	Residence	.00	LE	
Call Waiting,	Business	.00	CX	
	Residence	.00	CW	
Three Way Calling,	Business	.00	ND	
	Residence	.00	NC	
Three Way Calling Transfer	Business	.00	M7	
	Residence	.00	M6	(R)
Speed Calling, 8 codes	Business	3.50	NB	
	Residence	2.50	NA	
Feature Package (Call Forwarding, Call Waiting, Three Way Calling),	Business	$ .00	RL	(R)
	Residence	.00	RM	
Cancel Call Waiting	Business	.00	2B	
	Residence	.00	2A	(R)
Call Hold	Business	2.00	2D	
	Residence	1.50	2C	
Call Forwarding Busy Line	Business	.00	2F	(R)
	Residence	.00	2E	
Call Forwarding No Answer	Business	.00	2H	
	Residence	.00	2G	(R)

*Monthly Rate Per C.O. Line
Installation charges found in Section IV also apply.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.5 CUSTOM CALLING SERVICE (Cont'd)

13.5.2 Rates and Charges (Cont'd)

		Monthly Rate	Tariff Code	
Remote Call Forwarding	Business	.00	2J	(R)
	Residence	.00	2I	(R)
Auto Fixed Call Forwarding	Business	2.00	Q5	
	Residence	1.50	Q4	
Fixed Call Forward	Business	2.00	Q7	
	Residence	1.50	Q6	
Do Not Disturb	Business	2.00	DE	
	Residence	1.50	DD	
Speed Calling 30	Business	4.50	NF	
	Residence	3.50	NE	
Personal Ringing	Business	4.00	1T	
	Residence	3.00	1S	
Speed Call 30 Shared-Owner	Business	8.00	DF	
Speed Call 30 Shared-Dependent	Business	.25	NZ	
Call Forwarding No Answer - Customer Ring Control	Business	3.50	1V	
	Residence	3.00	1W	
Call Forwarding Variable – Reactivation	Business	.00	1X	(R)
	Residence	.00	1Y	(R)
Call Waiting on Three-Way Call (Three-Way Calling required)	Business	5.00	2Q	
	Residence	3.00	2R	
Six-Way Calling	Business	7.00	2S	
	Residence	5.00	2T	

*Installation charges found in Section IV also apply.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.6 UNIVERSAL EMERGENCY NUMBER SERVICE (E911 SERVICE)

13.6.1 Concurrence

Sandhill Telephone Cooperative, Inc. concurs in the rates, rules and regulations governing Universal Emergency Number Services 911 as filed by Southern Bell Telephone Company together with any amendments or successive issues thereof and makes itself a party to such rates and charges until this concurrence is revoked or cancelled by either party.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.7 CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS)

13.7.1 General

Custom Local Area Signaling Services (CLASS) are enhanced services associated with Signal System Seven (SS7). Available CLASS services are as follows:

A. Automatic Call Back: This is an ongoing call management feature which will enable the subscriber to have the system redial the last number called from his/her station. This will apply regardless of whether the original call was answered, unanswered, or encountered a busy tone. The system will monitor the calling and called lines and will attempt to connect the call for up to thirty (30) minutes. The activation of this feature can be canceled by the customer when desired.

B. Automatic Recall: This is an incoming call management feature which will enable a subscriber to have a call setup performed automatically to the calling party of the last incoming call. This will apply whether the incoming call was answered, unanswered, or encountered a busy tone. This feature is available with level one (1) or level two (2) activation. At level two (2), the subscriber can receive an announcement stating the Directory Number of the last incoming call before the call set-up is completed. This will allow the subscriber to decide if he/she wishes to proceed with the call or to drop the request.

C. Calling Number Delivery: This feature will enable the subscriber to receive the calling number on incoming calls. The number will be delivered to the called party's Customer Premises Equipment (CPE) in the interval between the first (1st) and second (2nd) ring. The calling number will remain for the duration of the call and can be viewed from the display on the CPE.

D. Calling Number and Name Delivery: This feature provides the customer with the opportunity to view the calling party's name and directory number prior to answering the call. The name and directory number will be delivered to the called party's Customer Premises equipment (CPE) in the interval between the first (1st) and second (2nd) ring. The calling number will remain for the duration of the call and can be viewed from the display on the CPE.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.7 CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) (Cont'd)

13.7.1 General (Cont'd)

E. Calling Number Identification on Call Waiting: This feature provides the subscriber with the opportunity to view the calling party's name and directory number while being on another call through the utilization of the calling waiting feature.

F. Calling Number Delivery Blocking: This feature will allow the calling party to suppress a Directory Number (DN) such that the called party with Calling Number Delivery does not receive the information. The called party will receive a "private" message instead of the calling party's DN.

Calling number delivery blocking is provided to all subscribers on a per call basis at no charge. To activate this feature there must be a two (2) digit code for touch tone four (4) digit for rotary dialed prior to placing a call. Calling number delivery blocking on a per line basis is also available. This feature blocks calling number delivery on all calls without the necessity of dialing a code with each call.

Law enforcement agencies, domestic violence intervention agencies, and certain other governmental agencies may be granted calling number delivery blocking on a per line basis without charge, if requested, on a case-by-case basis at the Cooperative's discretion. If the Cooperative and the agency cannot reach an agreement on such a request, the agency may submit the matter to the South Carolina Public Service Commission for a determination on the merits.

G. Customer-Originated Trace: This feature allows the subscriber to initiate a trace on the last incoming call. The results of the trace will not be provided directly to the subscriber initiating the trace. The trace log will be printed at the Cooperative or at some designated law enforcement agency premises. The subscriber will contact this agency to determine further action to be taken.

The subscriber with this feature assigned as a station option will dial an activation code to activate the feature. The call will be traced automatically, and the originating DN and the time the call was made will be forwarded to the predetermined location.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.7 CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) (Cont'd)
13.7.1 General (Cont'd)

H. Custom Ringing: This is an incoming call management feature which will allow the subscriber to define DN's that will provide the subscriber with special incoming call treatment. Any incoming calls on this list will be indicated by a distinctive ringing pattern or a distinctive Call Waiting tone, if applicable. Terminating calls from telephone numbers which are not on the list, or which cannot be identified, will be given standard treatment.

I. Selective Call Acceptance: This feature will allow subscribers to define a list of calling DN's that will be accepted. Any calling numbers not on that list will be routed to announcements and rejected. The calling party not on the acceptance list will receive an announcement stating that the call is not presently being accepted by the called party. Subscribers can review and change the list of accepted DN's as desired.

J. Selective Call Forwarding: This feature will allow the subscriber to have certain terminating calls forwarded to a designated remote station. The activity will occur whenever a call is received from a telephone number which has been indicated on a list of numbers, referred to as the Selective Call Forwarding screening list. Terminating calls from telephone numbers which cannot be identified or have not been indicated on the list will be given standard terminating treatment.

K. Selective Call Rejection: This feature will allow the subscriber to define a list of calling DN's to be screened. Any calling numbers on this list will be routed to announcements and rejected. All other calls will be treated normally. The calling party on the rejection list will receive an announcement stating the call is not presently being accepted by the called party.

L. Anonymous Call Rejection: This feature allows subscribers to reject calls from parties who have a privacy feature that prevents the delivery of the calling party number. (N)

M. Toll Control with PIN: This feature provides the customer with a mechanism to control toll usage on their telephone access line through the provision of a Personal Identification Number (PIN). Restriction of 1+, 011+, 0+, and 0- dialing is possible. (N)

N. CLASS services are furnished only in connection with individual line service exclusive of Semi-Public Telephone Service and Business Line Service on which the Customer Premises Equipment (CPE) is a coin operated instrument.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.7 CUSTOM LOCAL AREA SIGNALING SERVICES (CLASS) (Cont'd)

13.7.2 Rates and Charges

	Monthly Rate* Per C.O. Line Equipped Type Subscriber				
	Business	Tariff Code	Residence	Tariff Code	
Automatic Call Back	$0.00	1B	$0.00	1A	(R)
Automatic Recall	$0.00	1D	$0.00	1C	
Calling Number Delivery	$0.00	1F	$0.00	1E	
Calling Number and Name Delivery	$0.00	2L	$0.00	2K	(R)
Calling Number Identification on Calling Waiting	$0.00	2P	$0.00	2O	
Calling Number Delivery Blocking	$2.50	1H	$2.00	1G	
Customer Originated Trace	$4.50	1J	$4.00	1I	
Custom Ringing	$2.75	1L	$2.25	1K	
Selective Call Acceptance	$2.75	1N	$2.25	1M	
Selective Call Forwarding	$2.75	1P	$2.25	1O	
Selective Call Rejection	$2.75	1R	$2.25	1Q	
Anonymous Call Rejection	$3.50	2N	$2.50	2M	
Toll Control with PIN	$2.50	BQ	$2.00	BP	

* Installation charges found in Section IV also apply.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.8 LOCAL DIRECTORY ASSISTANCE (N)

13.8.1 General

A. Directory Assistance Service is furnished to customers who request assistance in determining directory information.

B. There shall be no charge to the visually handicapped or physically handicapped who present a certificate signed by a physician or issued by and agency recognized by the state as having the authority to certify such handicaps.

C. No credit will be given for any unused portion of the call allowance. No credit will be given for requested listings that are nonpublished or nonlisted. No credit will be given for requested listings that are not found in directory assistance records.

D. Call allowances are not transferable between separately billed accounts of the same customer. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.8 LOCAL DIRECTORY ASSISTANCE (Cont'd)

13.8.2 Concurrence for Local Directory Assistance

A. This Cooperative concurs in the rates and regulations governing Local Directory Assistance as filed by BellSouth with the Public Service Commission of South Carolina. Any amendments thereto or successive issues thereof are hereby adopted and made part of this Tariff, with the provision that this Cooperative reserves the right to cancel this concurrence after compliance with requirements as to Tariff filings as may be necessary upon such cancellation.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.9 TOLL RESTRICTION SERVICE (N)

13.9.1 General

A. Toll restriction service is an optional service that prevents the origination of unauthorized toll calls from an access line, by means of blocking at the central office.

B. This arrangement denies all outgoing calls starting with the digit “1” or “0”.

C. All local calls will be permitted from the access line.

D. All local calls to directory assistance will be permitted, except those that require 1+ or 0+ dialing.

E. This service will not block all toll calls a customer might make or receive, such as collect calls and/or long distance calls placed by dialing digits other than “1” (i.e., 976, if available).

F. The customer accepts full responsibility for denial of access to the toll network.

G. The customer accepts full responsibility for collect calls and/or long distance calls placed by dialing digits other than “1” or “0”.

H. The customer holds the Cooperative harmless from any and all liabilities and/or damages which may be alleged or incurred by the use of toll restriction, acceptance of collect calls, and/or long distance calls placed by dialing digits other than “1” or “0”.

I. This service is available only where facilities permit. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.9 TOLL RESTRICTION SERVICE (Cont'd) (N)

13.9.2 Rates and Charges

A. The following rates and charges apply in addition to the established rates and charges for each access line with which these features are associated.

	Monthly Rate*	Tariff Code
Per access line:		
1. Toll Restriction allow local & 800	1.00	BK
2. Toll Restriction, total	1.00	BW

B. Service Charges

1. A Secondary Service Order and Central Office Line Connection Charge per access line is applicable to requests to add or change Toll Restriction Service. One Secondary Service Charge is applicable to each service order.

2. If Toll Restriction Service is ordered at the time of initial installation of local service no additional Service Order Charge will be applied for installation of Toll Restriction Service. (N)

* The monthly rate for Toll Restriction Service will be waived for applicants or customers qualifying for Lifeline Service, as long as the applicants continue to qualify for these services.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.10 SELECTIVE CLASS OF CALL SCREENING

13.10.1 General

A. Selective Class of Call Screening (SCCS) is an optional service available to the Cooperative's local exchange service customers, and is offered on a per line or local trunk basis. The service is offered to provide customers with a choice of originating call screening options when an operator service system is involved with call processing. The SCCS service provides information to the operator services system (mechanized or live operator) to denote special originating call handling was requested by the customer. (Please note that this service is also listed in Section VII of this Tariff, Pay Telephone Service.)

13.10.2 Regulations

A. The customer will specify, at the time of the order, the special call handling option(s) desired. The customer may specify any combination of SCCS options.

B. On all operator assisted calls originating from the specified line or local trunk, the options available are:

1. Bill to a Calling Card Account (specify at the time of the call).

2. Bill to a Third Number (specify at the time of the call).

3. Collect to the Called Number (specify "collect" at the time of the call).

4. Prohibit all operator assisted sent paid calls.

C. SCCS service is offered subject to the availability of suitable facilities.

D. Subscribers to SCCS service are responsible to notify the Cooperative of any failure of the feature to perform as requested.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.10 SELECTIVE CLASS OF CALL SCREENING (Cont'd)

13.10.2 Regulations (Cont'd)

E. The Cooperative makes no guarantee and assumes no liability for the accuracy of SCCS service. The customer agrees fully and completely to indemnify and save harmless the Cooperative, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish SCCS service.

F. The minimum period for SCCS service is one (1) month.

G. All local calls and calls to Telephone Cooperative numbers such as repair service and emergency services such as 911 will be permitted.

13.10.3 Rates and Charges

A. The following rates and charges apply to the provisioning of SCCS service and are in addition to all other applicable rates and charges as specified elsewhere in the Cooperative's Tariff.

		Non-recurring Charge	Tariff Code	Monthly Charge	Tariff Code
1.	SCCS per line equipped	$15.50	XE	$ 3.00	CO
2.	SCCS per local trunked equipped	$15.50	XE	$ 6.00	CP

MISCELLANEOUS SERVICE ARRANGEMENTS

13.11 711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS) (N)

13.11.1 General

A. 711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all relay service entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 711 dialing code is assigned for nationwide access to TRS entities, to be implemented not later than October 1, 2001.

B. 711 is available from Sandhill Telephone Cooperative, Inc. in Sandhill Telephone Cooperative, Inc. Territory only.

C. This service is subject to the availability of the 711 dialing code.

D. 711 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).

E. Limitations and use of service as stated in Section 2.4 of this Tariff apply.

F. Directory Listings may be provided for 711 at rates and regulations as specified in Section VI of this Tariff.

G. Access to 711 is not available to the following classes of service:

- Hotel/Motel/Hospital Service (toll call only)
-1+
- 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
- Inmate Service
- 101XXXX
- Cellular – Type 2A

In addition, operator assisted calls to the 711 will not be completed. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.11 711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS) (Cont'd) (N)

13.11.1 General (Cont'd)

H. The TRS entity is restricted from selling or transferring the 711 dialing code to an unaffiliated entity, either directly or indirectly.

I. An "affiliate" of a TRS entity is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the TRS entity. The term "control" (including the terms "controlling", "controlled by", and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

13.11.2 Service Requirements and Conditions

A. Requests for 711 Dialing Code must be submitted in writing to the South Carolina Public Service Commission, for the assignment of the 711 code.

B. Once the 711 Dialing Code has been assigned and the subscriber has provided the Company the appropriate toll free number, implementation of the 711 Dialing Code will begin on or after April 30, 2001. The Company will implement the TRS entity's request within a reasonable time, given the complexity of the order.

If, during or at the end of the provisioning period, the TRS entity has failed to establish service or decides to discontinue service establishment, the 711 code will be recalled and the number will be considered available for reassignment as specified in A. preceding. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.11 <u>711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS)</u> (Cont'd) (N)

13.11.2 Service Requirements and Conditions (Cont'd)

C. The TRS entity must, prior to provisioning of the service, sign a written acknowledgement of possible recall of the 711 dialing code by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company or regulating entity and abide by all terms and conditions which may be identified by the FCC in CC Docket 92-105 regarding the use and return of the 711 dialing code. If a recall is effected, the Company will work with the TRS entity affected by such recall to transfer their service arrangements, to a 7 or 10-digit dialing arrangement within the 6-month notice period. The TRS entity will be required to migrate to any access arrangement the telephone relay services subsequently agreed to by the industry and approved by the FCC. The TRS entity will be charged the appropriate tariff rates for the establishment of the new access arrangement.

D. Only one 10-digit toll free number may be used as the lead number per basic local calling area.

E. The 711 Dialing Code is provided where facilities permit.

F. TRS entity should work separately with cellular companies to ascertain their end user customers will be able to reach telephone relay services provided by dialing 711.

G. TRS entity should work separately with competitive local exchange companies to ascertain their end user customers will be able to reach telephone relay services provided by dialing 711.

H. 711 Dialing Code will be provided under the following conditions.

1. For network sizing and protection, the TRS entity must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to the 711 dialing code. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.11 <u>711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS)</u> (Cont'd) (N)

13.11.2 Service Requirements and Conditions (Cont'd)

H. 711 Dialing Code will be provided under the following conditions. (Cont'd)

2. The TRS entity will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgement of the Company, to adequately handle calls to 711 without impairing the Company's general telephone service or telephone plant.

3. The TRS entity is responsible for obtaining all necessary permission, licenses, written consents, waivers, releases and all other rights from all persons whose work, statements or performance are used in connection with the 711 dialing code, and from all holders of copyrights, trademarks, and patents used in connection with said service.

4. The TRS entity is responsible for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander. Unless otherwise specifically provided in this Tariff, the Company shall be authorized to disconnect any tariffed service provided to the TRS entity utilized, directly or indirectly, with the 711 dialing code, which fails to comply with regulations and conditions set forth herein, upon five (5) days of notice to the subscriber. Disconnection may be suspended at the discretion of the Company if it receives written certification that the TRS entity is in compliance with regulations and conditions of the tariffs. Continual noncompliance shall be cause for disconnection without notice at the discretion of the Company. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.11 <u>711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS)</u> (Cont'd) (N)

13.11.2 Service Requirements and Conditions (Cont'd)

H. 711 Dialing Code will be provided under the following conditions. (Cont'd)

5. The TRS entity shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 711. If requested by the Company, the TRS entity shall assist the Company in responding to complaints made to the Company concerning the 711 dialing code.

6. A written notice will be sent to any TRS entity following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company. If after notification the TRS entity makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the TRS entity is unwilling to accept the modifications, or if the TRS entity continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measure, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.11 <u>711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS)</u> (Cont'd) (N)

13.11.2 Service Requirements and Conditions (Cont'd)

I. If a pre-recorded announcement is provided by the TRS entity, the following conditions apply.

1. The TRS entity will provide announcements. The company will provide only the delivery of the call.

2. The provision of access to the 711 network by the Company for the transmission of announcement is subject to availability of such facilities and the requirements of the local exchange network.

3. The TRS entity assumes all financial responsibility for all costs involved in providing announcement including, but not limited to, the recorder-announcement equipment located on the TRS entity's premises.

4. The TRS entity assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required, to connect the recorder-announcement equipment located on the TRS entity's premises.

J. The Company may take all legal and practical steps to disassociate itself from TRS entity providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.

K. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the TRS entity. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.12 <u>811 DIALING SERVICE</u> (N)

13.12.1 General

A. 811 Dialing Service ("811") is a three digit local dialing arrangement, available in specified areas, with Sandhill Telephone Cooperative, Inc. for delivery of general information via voice grade facilities, the Utility Protection Center, Call-Before-You-Dig program. Pursuant to Order 05-59, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 811 code is assigned for access to one call centers. In addition, the 811 subscriber must comply with any orders and rules pertaining to 811, adopted by the FCC in rulemaking proceeding CC Docket 92-105.

B. 811 is available in Sandhill Telephone Cooperative Local Calling Area only. To provide access to an 811 number to end users in the local calling area of another local exchange carrier or to a competitive local exchange carrier's (CLEC's) end users within the local calling area, the 811 subscriber must make appropriate arrangements with the other local exchange carrier or CLEC.

C. The Local Calling Area of the 811 subscriber will be the basic local calling area for the Company's exchange as defined in Section III of this Tariff, as facilities permit.

D. This service is furnished subject to the availability of the 811 number.

E. 811 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc) or a 10-digit toll free number.

F. Limitations and use of service as stated in Section II of this Tariff apply.

G. Directory Listings may be provided for 811 at rates and regulations as specified in Section VI of this Tariff.

H. Access to 811 is not available to the following classes of service:

- Payphone Service Provider Telephones (PSPs)
- Hotel/Motel/Hospital Service
-1+
- 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
- Inmate Service
- 101XXXX
- Wireless

Operator assisted calls to the 811 subscriber will not be completed. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.12 <u>811 DIALING SERVICE</u> (Cont'd) (N)

13.12.1 General (Cont'd)

I. The 811 subscriber is restricted from selling or transferring the 811 number to an unaffiliated entity, either directly or indirectly except under direction of the Commission.

J. An "affiliate" of an 811 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 811 subscriber. The term "control" (including the terms "controlling", "controlled by: and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise. If an 811 subscriber becomes an affiliate of or is acquired by another 811 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 811 number within 6 months of the merger or acquisition.

K. 811 will not provide calling number information in real time to the 811 subscriber. If the 811 subscriber needs this type of information, the 811 subscriber must subscribe to a compatible Calling Name/Number Delivery service in Section 13.7 preceding.

L. Calls to a disconnected 811 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 811 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

13.12.2 Service Requirements and Conditions

A. All requests for 811 must be submitted in writing to the South Carolina Public Service Commission. The Commission will allocate 811 numbers in the basic Local Calling Areas based upon requirements and/or standards established by the FCC.

B. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 811 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company.

(N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.12 <u>811 DIALING SERVICE</u> (Cont'd) (N)

13.12.2 Service Requirements and Conditions (Cont'd)

C. The 811 subscriber must, prior to provisioning of the service, sign a written acknowledgement of possible recall of the 811 number by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 05-59 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 811 codes. If a recall is effected, the Company will work with all 811 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10 digit dialing arrangement within the 6 month notice period. The 811 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 811 subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.

D. Only one 7 or 10-digit local number or one 10-digit toll free number may be used as the lead number per basic Local Calling Area. All central offices within a basic Local Calling Area must be pointed to the same 7 or 10-digit local number or one 10-digit toll free number. Appropriate rates from Sections III and IV, of this Tariff will apply.

E. The 811 Dialing Service is provided where facilities permit. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.12 <u>811 DIALING SERVICE</u> (Cont'd) (N)

13.12.2 Service Requirements and Conditions (Cont'd)

F. 811 will be provided under the following conditions.

1. For network sizing and protection, the 811 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to 811.

2. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 811 without impairing the Company's general telephone service or telephone plant. It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours 811 Dialing Service.

3. The 811 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

4. The 811 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander.

5. Suspension of 811 Dialing Service as covered in Section II of this Tariff is not applicable for this service.

6. The 811 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 811. If requested by the Company, the 811 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's 811 service. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.12 <u>811 DIALING SERVICE</u> (Cont'd) (N)

13.12.2 Service Requirements and Conditions (Cont'd)

7. A written notice will be sent to any 811 subscriber following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 811. If after notification the subscriber makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

G. If a pre-recorded announcement is provided by the 811 subscriber, the following conditions apply.

1. The 811 subscriber's sponsorship of any particular announcement of recorded program service shall not preclude another 811 subscriber from sponsoring the same or similar announcement or recorded program service.

2. The provision of access to the 811 network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.

3. The 811 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.

4. The 811 subscriber assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.12 <u>811 DIALING SERVICE</u> (Cont'd)

(N)

13.12.2 Service Requirements and Conditions (Cont'd)

H. The Company may take all legal and practical steps to disassociate itself from 811 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.

I. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.12 <u>811 DIALING SERVICE</u> (Cont'd)

13.12.3 Rates and Charges

A. Application of Rates

1. A one-time Service Establishment charge shall apply per customer. (C) (C)

2. 811 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 811 subscriber's designated premises.

3. Applicable service order charges as specified in Section IV of this Tariff will apply, in addition to the following rates.

4. A one-time Central Office Activation charge will apply per central office switch translated to the lead number within the basic calling area. (C)

5. A charge will apply to changes to the point-to number at the subscriber's request, per 811 Dialing Service, per central office switch within the basic Local Calling Area.

B. Charges applicable to the 811 Dialing Service Subscriber:

1.	Service Establishment Charge		(N)
	Per Customer	$390.00	(N)
2.	Central Office Activation		(T)
	Per Central Office	$150.00	
3.	Change of Point-to Number by Subscriber		(T)
	Per Central Office	$ 13.50	

MISCELLANEOUS SERVICE ARRANGEMENTS

13.13 211 DIALING SERVICE (N)

13.13.1 General

A. The 211 dialing code (hereinafter referred to as "211") is a three-digit dialing arrangement designed specifically for the delivery of general information via voice grade facilities, for community information and referral services. Pursuant to order 00-256, issued by the Federal Communications Commission (the FCC) in CC Docket 92-105, the 211 code is assigned for access to community information and referral services. In addition, the 211 subscriber must comply with any order and rules pertaining to 211, adopted by the FCC in rulemaking proceeding CC Docket 92-105.

B. The 211 dialing code is available from the company in the company's exchange area only. To provide access to a 211 dialing code to end users in another telephone company territory or to another telephone provider end users within the local calling area, the 211 subscriber must make appropriate arrangements with the telephone provider or other provider serving the territory. The 211 subscriber should work separately with competing local providers to determine that its end users will be able to reach community information and referral services provided by dialing 211.

C. This service is subject to the availability of the 211 dialing code and the technical capability of the serving central office.

D. The 211 dialing code can be delivered via regular exchange access lines.

E. Limitations and use of service are stated in section 2 of this tariff.

F. The local calling area of the 211 subscriber will be the Local Calling Area as defined by the company at the time the 211 code is ordered, as facilities permit. If the calling areas are merged, and a 211 number exists in both areas, the 211 subscriber who established the 211 service first in time will be entitled to retain the 211 number in the merged calling areas.

G. Directory listings may be provided for 211 at rates and regulations as specified in Section 6 this tariff.

H. The 211 subscriber is restricted from selling or transferring the 211 dialing code to an unaffiliated entity, either directly or indirectly. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.13 211 DIALING SERVICE (Cont'd) (N)

13.13.1 General (Cont'd)

I. A "211 subscriber" is defined as any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 211 subscriber. The term "control" (including the terms "controlling", "controlled by", and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of any entity, whether through the ownership of voting securities, by contract, or otherwise.

J. Operator assisted calls to the 211 code will not be completed.

K. Access to the 211 dialing code is not available to the following classes of service:

- 1+
- 0+,0- (credit card, third-party billing, collect calls)
- 101XXXX
- Inmate service
- Cellular
- Hotel/motel/hospital service (toll call only)

13.13.2 Conditions for Utilization

A. Requests for utilization of the 211 dialing code must be submitted in writing to the South Carolina Budget Control Board, consistent with applicable state law for the assignment of the 211 code.

B. Within 30 days of the number assignment, the 211 subscriber must initiate the request for service. The company will provision the subscriber's order within a reasonable time, dependent upon the given complexity of the order. The 211 subscriber will be billed the nonrecurring charge when the service is provisioned by the company.

C. If, during or at the end of the provisioning period, the 211 subscriber has failed to establish service or decides to discontinue service establishment, the 211 code will be recalled and the number will be considered available for reassignment as specified in A. preceding. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.13 211 DIALING SERVICE (Cont'd) (N)

13.13.2 Conditions for Utilization (Cont'd)

D. The 211 subscriber, prior to provisioning of the service, shall sign a acknowledgement of possible recall of the 211 dialing code by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the company or regulating entity. The 211 subscriber shall abide by all terms and conditions which may be identified by the FCC in CC Docket 92-105 regarding the use and return of the 211 dialing code. If a recall is effected, the company will work with the 211 subscriber affected by such recall to transfer their service arrangements, to a 7 or 10-digit dialing arrangement within the 6-month notice period. The 211 subscriber will be required to migrate to any access arrangement within the 6-month notice period. The 211 subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.

E. Only one 7 or 10-digit toll-free number or one 10-digit local toll-free number may be used as the lead number per basic local calling area. All central offices within a basic local calling area must be pointed to the same one 7 or 10-digit local number or one 10-digit local toll-free number. Appropriate rates from Sections 3 and 4, and other applicable sections of this tariff will apply to this method of provisioning this service.

F. The 211 dialing code is provided where facilities permit its utilization.

G. The 211 subscriber shall work separately with any cellular or other wireless providers to determine whether their end user customers will be able to reach community information and referral services provided by dialing 211.

H. The 211 subscriber shall work separately with any competitive service provider or other providers of telecommunications services to determine whether their end user customers will be able to reach telephone relay services by dialing 211. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.13 211 DIALING SERVICE (Cont'd) (N)

13.13.2 Conditions for Utilization (Cont'd)

I. The 211 dialing code will be provided under the following conditions:

1. For network sizing and protection, the 211 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 dialing code.

2. The 211 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the company, to adequately handle calls to 211 without impairing the company's general telephone service or telephone plant.

3. The 211 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers, releases and all other rights from all persons whose work, statements or performance are used in connection with the 211 dialing code, and from all holders of copyrights, trademarks, and patents used in connection with said service.

4. The 211 subscriber is responsible for, and shall indemnify, protect, defend, and save harmless the company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees, incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable or slander. Unless otherwise provided for in this tariff, the company shall be authorized to disconnect any tariffed service provided to the 211 subscriber utilized, directly or indirectly, with the 211 dialing code, which fails to comply with regulations and conditions set forth herein, upon five (5) days of notice to the subscriber or immediately upon oral notice to the 211 subscriber if any part of the system threatens or diminishes the full utilization of the telecommunication provider's network. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.13 211 DIALING SERVICE (Cont'd) (N)

13.13.2 Conditions for Utilization (Cont'd)

Disconnection may be suspended at the discretion of the company if it receives written certification that the 211 subscriber is in compliance with regulations and conditions of the tariffs or if the service affecting condition is resolved before disconnection occurs. Continual noncompliance shall be cause for disconnection without notice at the discretion of the company.

5. The 211 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 211. If requested by the company, the 211 subscriber shall assist the company in responding to complaints made to the company concerning the 211 dialing code.

6. A written notice will be sent to any 211 subscriber following oral notification when the 211 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the company. If after notification, the 211 subscriber makes no modification in the method of operation or in the service arrangements that are deemed service affecting by the company, or if the 211 subscriber is unwilling to accept the modifications, or if the 211 subscriber continues to cause service impairment, the company reserves the right, at any time, without further notice, to institute protective measures, up to and including the termination of the service. In any emergency situation as defined by the company, the company reserves the right, at any time, without notice, to institute protective measures up to and including the termination of the 211 service.

7. Suspension of the 211 dialing service as covered in section 2 of this tariff is not applicable for this service. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.13 211 DIALING SERVICE (Cont'd) (N)

13.13.2 Conditions for Utilization (Cont'd)

J. If a pre-recorded announcement is provided by the 211 subscriber, the following conditions apply:

1. The 211 subscriber will provide announcements. The company will provide only for the delivery of the call.

2. The provision of access to the 211 network by the company for the transmission of the announcement is subject to the availability of such facilities and the requirements of the local exchange network.

3. The 211 subscriber assumes all financial responsibility for all costs involved in providing the announcements including, but not limited to, the recorder/announcement equipment located on the 211 subscriber's premises.

4. The 211 subscriber assumes, according to other specific rates and charges, all financial responsibility for all facilities required, to connect the recorder/announcement equipment located on the 211 subscriber's premises.

K. The company may take all legal and practical steps to disassociate itself from the 211 subscriber providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the company's discretion generates unacceptable levels of complaints by end users.

L. In no event shall the company be liable for either any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this tariff. The company shall not be responsible for calls that can not be completed as a result of repair or maintenance difficulties and equipment or on equipment owned or leased by the 211 subscriber. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.13 211 DIALING SERVICE (Cont'd) (N)

13.13.3 Third Party Involvement

A. In those instances where a competitive service provider or other type of provider provides the 211 dialing code to its end user within the local calling area of the company, terms and conditions for the utilization of the 211 dialing code will be provided for in the appropriate interconnection agreement between the company and alternative provider.

B. For purposes of providing an alternative end user access to the 211 subscriber within the local calling area, appropriate arrangements must be made by the alternative provider with the 211 subscriber serving the local calling area of the company.

C. An alternative provider may negotiate for the provision of the appropriate directory listing as defined in the appropriate interconnection agreement between the company and the alternative provider.

13.13.4 Rates and Charges

A. Application of Rates

1. A service establishment charge shall apply per basic local calling area.

2. Normal tariffed charges for the local access service arrangements for 211 service for transporting and terminating messages at the 211 subscriber's designated premises.

3. Applicable service implementation charges as specified in section 4 of this tariff will apply, in addition to the above rates.

4. A central office activation charge will apply per central office translated to the lead number.

5. A charge will apply to changes to the point-to number at the subscriber's request, per 211 dialing service, per central office switch within the basic calling area. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.13 211 DIALING SERVICE (Cont'd) (N)

13.13.4 Rates and Charges

B. Charges applicable to the 211 Dialing Service Subscriber:

1. Service establishment charge

	Nonrecurring Charge
Per customer	$350.00

2. Central office activation

Per central office	$150.00

3. Change point-to-point number by subscriber request

Per central office	$ 13.50

(N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 511 DIALING SERVICE (N)

13.14.1 General

A. 511 Dialing Service ("511") is a three digit local dialing arrangement, available in specified areas, with Sandhill Telephone Cooperative, Inc. for delivery of general information via voice grade facilities, the South Carolina Department of Transportation Travel Information Services program. Pursuant to Order FCC 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 511 code is assigned for access to federal, state and local transportation agencies. In addition, the 511 subscriber must comply with any orders and rules pertaining to 511, adopted by the FCC in rulemaking proceeding CC Docket 92-105.

B. 511 is available in Sandhill Telephone Cooperative, Inc. Local Calling Area only. To provide access to a 511 number to end users in the local calling area of another local exchange carrier or to a competitive local exchange carrier's (CLEC's) end users within the local calling area, the 511 subscriber must make appropriate arrangements with the other local exchange carrier or CLEC.

C. The Local Calling Area of the 511 subscriber will be the basic local calling area for the Company's exchange as defined in Section III of this Tariff, as facilities permit.

D. This service is furnished subject to the availability of the 511 number.

E. 511 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.) or a 10-digit toll free number.

F. Limitations and use of service as stated in Section II of this Tariff apply.

G. Directory Listings may be provided for 511 at rates and regulations as specified in Section VI of this Tariff.

H. Access to 511 is not available to the following classes of service:

- Payphone Service Provider Telephones (PSPs)
- Hotel/Motel/Hospital Service
-1+
- 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
- Inmate Service
- 101XXXX
- Wireless

Operator assisted calls to the 511 subscriber will not be completed. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 511 DIALING SERVICE (Cont'd) (N)

13.14.1 General (Cont'd)

I. The 511 subscriber is restricted from selling or transferring the 511 number to an unaffiliated entity, either directly or indirectly except under direction of the Commission.

J. An "affiliate" of a 511 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 511 subscriber. The term "control" (including the terms "controlling", "controlled by: and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise. If a 511 subscriber becomes an affiliate of or is acquired by another 511 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 511 number within 6 months of the merger or acquisition.

K. 511 will not provide calling number information in real time to the 511 subscriber. If the 511 subscriber needs this type of information, the 511 subscriber must subscribe to a compatible Calling Name/Number Delivery service in Section 13.7 preceding.

L. Calls to a disconnected 511 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 511 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

13.14.2 Service Requirements and Conditions

A. All requests for 511 must be submitted in writing to the South Carolina Public Service Commission. The Commission will allocate 511 numbers in the basic Local Calling Areas based upon requirements and/or standards established by the FCC.

B. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 511 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 511 DIALING SERVICE (Cont'd) (N)

13.14.2 Service Requirements and Conditions (Cont'd)

C. The 511 subscriber must, prior to provisioning of the service, sign a written acknowledgement of possible recall of the 511 number by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 00-256 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 511 codes. If a recall is effected, the Company will work with all 511 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10 digit dialing arrangement within the 6 month notice period. The 511 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 511 subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.

D. Only one 7 or 10-digit local number or one 10-digit toll free number may be used as the lead number per basic Local Calling Area. All central offices within a basic Local Calling Area must be pointed to the same 7 or 10-digit local number or one 10-digit toll free number. Appropriate rates from Sections III and IV, of this Tariff will apply.

E. The 511 Dialing Service is provided where facilities permit. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 511 DIALING SERVICE (Cont'd) (N)

13.14.2 Service Requirements and Conditions (Cont'd)

F. 511 will be provided under the following conditions.

1. For network sizing and protection, the 511 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to 511.

2. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 511 without impairing the Company's general telephone service or telephone plant. It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours 511 Dialing Service.

3. The 511 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

4. The 511 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander.

5. Suspension of 511 Dialing Service as covered in Section II of this Tariff is not applicable for this service.

6. The 511 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 511. If requested by the Company, the 511 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's 511 service. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 511 DIALING SERVICE (Cont'd) (N)

13.14.2 Service Requirements and Conditions (Cont'd)

7. A written notice will be sent to any 511 subscriber following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 511. If after notification the subscriber makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

G. If a pre-recorded announcement is provided by the 511 subscriber, the following conditions apply.

1. The 511 subscriber's sponsorship of any particular announcement of recorded program service shall not preclude another 511 subscriber from sponsoring the same or similar announcement or recorded program service.

2. The provision of access to the 511 network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.

3. The 511 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.

4. The 511 subscriber assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 511 DIALING SERVICE (Cont'd) (N)

13.14.2 Service Requirements and Conditions (Cont'd)

H. The Company may take all legal and practical steps to disassociate itself from 511 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.

I. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber. (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

13.14 511 DIALING SERVICE (Cont'd) (N)

13.14.3 Rates and Charges

A. Application of Rates

1. A one-time Service Establishment charge shall apply per customer.

2. 511 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 511 subscriber's designated premises.

3. Applicable service order charges as specified in Section IV of this Tariff will apply, in addition to the following rates.

4. A one-time Central Office Activation charge will apply per central office switch translated to the lead number within the basic calling area.

5. A charge will apply to changes to the point-to number at the subscriber's request, per 511 Dialing Service, per central office switch within the basic Local Calling Area.

B. Charges applicable to the 511 Dialing Service Subscriber:

1. Service Establishment Charge

Per Customer	$390.00

2. Central Office Activation

Per Central Office	$150.00

3. Change of Point-to Number by Subscriber

Per Central Office	$ 13.50

(N)

RESERVED FOR FUTURE USE

CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

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CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

15.1 CONNECTION ON CUSTOMER PREMISES

15.1.1 General

Terminal equipment, inside wiring and/or communications systems may be connected at the customer's premises to facilities furnished by the Cooperative for telecommunications services, subject to the conditions and rates set forth in this Section and as otherwise provided in these Tariffs.

15.1.2 Responsibility of the Cooperative

A. The Cooperative shall not be responsible for the installation, operation or maintenance of any customer-provided terminal equipment, inside wiring or communications system. Telecommunications services are not represented as adapted to the use of all types of terminal equipment or communications systems. Where terminal equipment or communication systems are used with telecommunications services, the responsibility of the Cooperative shall be limited to the furnishing of service components suitable for telecommunications services and to the design, maintenance and operation of service components in a manner proper for such service. Subject to this responsibility, the Cooperative shall not be responsible for (1) the through transmission of signals generated by the terminal equipment or communications systems or for the quality of, or defects in, such transmission, (2) the reception of signals by terminal equipment or communications systems, or (3) address signalling where such signalling is performed by signalling equipment.

B. At the customer's request the Cooperative will provide information concerning interface parameters, including the number of ringers which may be connected to a particular telephone line, needed to permit terminal equipment to operate in a manner compatible with telecommunications services.

CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

15.1 CONNECTION ON CUSTOMER PREMISES (Cont'd)

15.1.2 Responsibility of the Cooperative (Cont'd)

C. The Cooperative may make changes in its telecommunications service, equipment, operations or procedures, where such action is not inconsistent with Part 68 of the FCC rules. If such changes can be reasonably expected to render any customer's terminal equipment incompatible with telecommunications service, require modification or alteration of such premises equipment, or otherwise materially affect its use or performance, the customer will be given adequate notice at least thirty (30) days in advance, in writing, to allow the customer an opportunity to maintain uninterrupted service.

D. The Cooperative shall not be responsible to the customer if such changes, which are not inconsistent with Part 68 of the FCC Rules and Regulations, renders the customer-provided terminal equipment, protective circuitry, or communications systems obsolete or require modification or alteration of such equipment.

15.1.3 Liability of the Cooperative

A. The Cooperative will not be responsible for any loss, damage or any impairment or failure of service arising from, or in connection with, the use of terminal equipment.

B. The Cooperative will not be liable for damages arising out of injuries to persons or property caused by the customer-provided terminal equipment from voltages or currents transmitted over the facilities of the Cooperative.

CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

15.1 CONNECTION ON CUSTOMER PREMISES (Cont'd)

15.1.4 Responsibility of the Customer

A. Upon request of the Cooperative, the customer shall give proper notice of intention to the Cooperative when connection of terminal equipment or protective circuitry is made. The customer also shall provide to the Cooperative the line(s) to which such connection is to be made, the FCC Registration Number and the Ringer Equivalence of the registered terminal equipment or registered protective circuitry, so as to comply with the FCC Rules and Regulations.

B. The operating characteristics of customer-provided terminal equipment,inside wiring or communications systems shall be such as to not interfere with any of the services offered by the Cooperative, and shall conform to the network protection criteria set forth in this Section. In addition, terminal equipment and facilities shall be operated within the limits set forth below:

1. The safety of Cooperative employees or the public cannot be endangered.

2. Operation of the equipment and facilities cannot damage, require change in, or alteration of, the equipment or other facilities of the Cooperative.

3. No interference with the proper functioning of Cooperative equipment or facilities.

4. The operation of the equipment and facilities cannot impair the operation of the Cooperative's facilities or otherwise injure the public in its use of the Cooperative's services.

CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

15.1 CONNECTION ON CUSTOMER PREMISES (Cont'd)

15.1.4 Responsibility of the Customer (Cont'd)

C. Upon suitable notification to the customer, the Cooperative may make such tests and inspections as may be necessary to determine that the above requirements are being fulfilled in connection with the installation, operation and maintenance of customer-owned facilities or equipment. The Cooperative may interrupt the connection if at any time such action should become necessary in order to protect any of its services because of departure from these requirements.

D. Upon notice from the Cooperative that the terminal equipment of the customer is causing or is likely to cause hazard or interference, the customer shall make such changes as may be necessary to remove or prevent such hazard or interference, and shall confirm in writing to the Cooperative within thirty (30) days following receipt of notice from the Cooperative that such changes have been made. When immediate action is required to protect the Cooperative's facilities from hazards caused by terminal equipment, the Cooperative may immediately take such action as is necessary without prior notice to the customer. As soon as possible after such action is taken, the Cooperative will inform the customer of the nature of the hazard and the type of remedial action taken. Failure of the customer to remove the hazard or make remedial changes in the terminal equipment or to give the required written confirmation to the Cooperative shall result in suspension of the customer's service until such time as the customer complies with the provisions of this Tariff.

E. The customer indemnifies and saves the Cooperative harmless against claims for infringements of patents arising from combining terminal equipment used in connections with facilities of the Cooperative.

CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

15.1 CONNECTION ON CUSTOMER PREMISES (Cont'd)

15.1.5 Connection at Hazardous or Inaccessible Locations

Terminal equipment and facilities which serve a location which the Cooperative considers impractical to serve because of hazard or inaccessibility may be used or connected with facilities of the Cooperative for telecommunications service through connecting equipment furnished by the Cooperative.

15.1.6 Connections of Registered Equipment

A. Registered Terminal Equipment, Registered Protective Circuitry and Registered Communications Systems

Registered terminal equipment, protective circuitry, and communications systems may be directly connected at the customer's premises to the telecommunications network, subject to Part 68 of the FCC Rules, and the provisions of this Tariff.

1. All combinations of registered equipment and associated non-registered terminal equipment (including but not limited to wiring) shall be installed, operated and maintained so that the requirements of Part 68 of the FCC Rules are continually satisfied. The Cooperative may discontinue service or impose other remedies as provided for in Part 68 for failure to comply with these provisions.

CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

15.1 CONNECTION ON CUSTOMER PREMISES (Cont'd)

15.1.6 Connections of Registered Equipment (Cont'd)

A. Registered Terminal Equipment, Registered Protective Circuitry and Registered Communications Systems (Cont'd)

2. The customer shall not connect registered equipment to a Cooperative line if:

   a. the total ringer equivalence of the equipment and of other equipment connected to the same line exceeds the allowable as determined by the Cooperative; or

   b. the ringer type is not a ringer type designated by the Cooperative as suitable for that particular line.

3. Unless the FCC grants a specific waiver or the exception described in Section 11 herein following exists, all connections of registered equipment to Cooperative-provided services shall be made through FCC registered standard jacks. However, in the case of registered communications systems, standard jacks may be wired in a nonstandard manner if wired in such a manner to prevent hazard, damage, malfunction or degradation of service.

4. The requirement for the use of standard jacks as described in the preceding paragraph is waived for registered equipment which is located in hazardous or inaccessible locations.

CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

15.1 CONNECTION ON CUSTOMER PREMISES (Cont'd)

15.1.6 Connections of Registered Equipment (Cont'd)

B. Premises Wiring Associated With Registered Communications Systems

Premises wiring is wiring which connects separately-housed equipment entities or system components to one another, or wiring which connects an equipment entity or system component with the Cooperative point of demarcation located at the customer's premises and not within an equipment housing.

1. Fully-protected premises wiring is premises wiring which is either:

   a. No greater than twenty-five (25) feet in length (measured linearly between the points where it leaves equipment or connector housings) and registered as a component of and supplied to the user with the registered terminal equipment or protective circuitry with which it is to be used;

   b. A cord which complies with Section a. preceding, and which is extended once by a registered extension cord. Extension cords may not be used as a substitute for wiring which for safety reasons should be affixed to or embedded in a building's structure;

   c. Wiring located in an equipment room with restricted access, provided that this wiring remains exposed for inspection and is not concealed or embedded in the building's structure, and that it conforms to Part 68 of the FCC Rules; or

CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

15.1 CONNECTION ON CUSTOMER PREMISES (Cont'd)

15.1.6 Connections of Registered Equipment (Cont'd)

B. Premises Wiring Associated With Registered Communications Systems (Cont'd)

1. Fully-protected premises wiring is premises wiring which is either: (Cont'd)

   d. Electrically behind registered equipment, system components or protective circuitry which assure that electrical contact between the wiring and commercial power wiring or earth ground will not result in hazardous voltages or excessive longitudinal imbalance at the telephone network interface.

2. Protected premises wiring requiring acceptance testing for imbalance is premises wiring which is electrically behind registered equipment, system components or circuitry which assure that electrical contact between the wiring and commercial power wiring will not result in hazardous voltages to the Cooperative's facilities.

3. Unprotected premises wiring is all other premises wiring.

   a. Customers who intend to connect premises wiring other than fully-protected premises wiring to the telephone network shall give advance notice to the Cooperative and comply with the procedures specified in Part 68 of the FCC Rules, or as otherwise authorized by the FCC.

CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

15.1 CONNECTION ON CUSTOMER PREMISES (Cont'd)

15.1.6 Connections of Registered Equipment (Cont'd)

B. Premises Wiring Associated With Registered Communications Systems (Cont'd)

4. The Cooperative may invoke extraordinary procedures as specified in Part 68 of the FCC Rules where one or more of the following conditions are present:

   a. Information provided in the installation supervisor's affidavit gives reason to believe that a violation of Part 68 is likely;

   b. A failure has occurred during acceptance testing for imbalance; or

   c. Harm has occurred and there is reason to believe that this harm was a result of wiring operations performed under Part 68.

5. In addition, the Cooperative may monitor or participate in acceptance testing for imbalance, or may inspect other than fully-protected premises wiring installations as set forth in Part 68 of the FCC Rules.

CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

15.1 CONNECTION ON CUSTOMER PREMISES (Cont'd)

15.1.6 Connections of Registered Equipment (Cont'd)

C. Connections Involving National Defense and Security

In certain cases, Part 68 of the FCC Rules permits the connection of unregistered terminal equipment or communications systems to the telecommunications network, provided that the Secretary of Defense, the head of any other governmental department (having requisite FCC approval), or their authorized representative certifies in writing to the Cooperative that:

1. The connection is required in the interest of national defense and security;

2. The equipment to be connected either complies with the technical requirements of Part 68 or will not cause harm to the telecommunications network or Cooperative employees; and

3. The work is supervised by an installation supervisor who meets the qualifications stated in Part 68.

CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

15.1 CONNECTION ON CUSTOMER PREMISES (Cont'd)

15.1.7 Connections of Grandfathered Terminal Equipment and Grandfathered Communications Systems

A. Direct Connections

Grandfathered terminal equipment and communications systems, including protective circuitry, may remain directly connected and be moved and reconnected to the telecommunications network for the life of the equipment without registration and may be modified only in accordance with Part 68 of the FCC Rules, subject to the following conditions.

1. The customer shall notify the Cooperative when such grandfathered terminal equipment or communications systems are to be connected and shall notify the Cooperative when such grandfathered terminal equipment or communications systems are to be permanently disconnected. Such notification shall include a description of the equipment including the manufacturer's name, model number, and type of equipment.

2. All such connections are made through FCC registered standard jacks.

3. All such connections shall comply with the minimum protection criteria provided for herein.

4. Premises wiring shall conform to Part 68 of the FCC Rules.

5. No changes may be made to equipment so connected except by the manufacturer thereof, or a duly authorized agent of the manufacturer.

CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

15.1 CONNECTION ON CUSTOMER PREMISES (Cont'd)

15.1.7 Connections of Grandfathered Terminal Equipment and Grandfathered Communication Systems (Cont'd)

A. Direct Connections (Cont'd)

6. Additions to grandfathered communications systems may be made without registration of any additional equipment involved if:

   a. equipment to be added is being reconnected, in accordance with Cooperative tariffs i.e., was previously directly connected prior to January 1, 1980; and

   b. such additions comply with the provisions of Paragraphs 15.1.7.A.1. through 5, preceding.

7. Additions of registered equipment to grandfathered communications systems are subject to the provisions of Section 15.1.6, preceding.

B. Modifications to systems and installations involving unregistered equipment are permitted as indicated below:

1. The use of other than fully-protected premises wiring is considered a modification under Part 68 of the FCC Rules. As an exception to the general requirement that no modification is permitted to unregistered equipment whose use is permitted under Part 68, certain modifications are authorized herein.

2. Other than fully-protected premises wiring may be used if it is qualified in accordance with the procedures and requirements as specified in Part 68 of the FCC Rules.

CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

15.1 CONNECTION ON CUSTOMER PREMISES (Cont'd)

15.1.7 Connections of Grandfathered Terminal Equipment and Grandfathered Communication Systems (Cont'd)

B. Modifications to systems and installations involving unregistered equipment are permitted as indicated below: (Cont'd)

3. Existing separate, identifiable and discrete protective apparatus may be removed, or replaced with apparatus of lesser protective function, provided that any premises wiring to which the telephone network is thereby exposed conforms to FCC requirements. Minor modifications to existing unregistered equipment are authorized to facilitate installation of premises wiring, so long as they are performed under the responsible supervision and control of a person who complies with the FCC requirements.

15.1.8 Connections of Equipment Not Subject to Part 68 of the FCC Rules

Terminal equipment and communications systems not registered nor grandfathered in accordance with Part 68 of the FCC Rules and Regulations may be connected to the network pursuant to the tariff provisions in effect prior to October 17, 1977, requiring the use of a network control signaling unit and connecting arrangement, or customer-provided protective circuitry registered in accordance with Part 68 of the FCC Rules and Regulations.

CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

15.2 RECORDING OF TWO-WAY TELEPHONE CONVERSATIONS

15.2.1 General

A. Telecommunications services are not represented as adapted to the recording of two-way telephone conversations. However, voice recording equipment may be directly, acoustically or inductively connected with telecommunications services as follows:

1. A distinctive recorder tone that is repeated at intervals of approximately fifteen (15) seconds is required when recording equipment is in use and is connected with services of the Cooperative; or

2. All parties to the telephone conversation must give their prior consent to the recording of the conversation. The prior consent must be obtained in writing, or be part of, and obtained at the start of the recording.

B. The voice recording equipment shall be so arranged that, at the will of the user, it can be physically connected to and disconnected from the services of the Cooperative or switched on and off.

C. A broadcast licensee shall be exempt from the above recording requirements provided at least one of the following requirements is met:

1. The licensee informs each party to the call of its intent to broadcast the conversation;

2. each party to the call is aware of the licensee's intent to broadcast the call; or

3. such awareness of the licensee's intent to broadcast the call may be reasonably imputed to the party.

CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

15.2 RECORDING OF TWO-WAY TELEPHONE CONVERSATIONS (Cont'd)

15.2.1 General (Cont'd)

D. The Federal Communications Commission has established exceptions to these requirements in cases of recording of: calls to and from emergency numbers involving health, safety, police, public utilities and road service; calls made by the U.S. Department of Defense Emergency Command Centers and U.S. Nuclear Regulatory Commission Operations Centers; calls made from patently unlawful purposes (such as bomb threats, kidnap ransom requests and obscene telephone calls); calls made by the U.S. Secret Service concerning Presidential security; and calls made by law enforcement or intelligence authorities acting under color of law.

15.3 SERVICE CHARGES

15.3.1 Maintenance Service Charge

If a Cooperative employee makes a repair visit to the customer's premises where it is determined that the service difficulty results from the terminal equipment, inside wiring or a communications system, the customer shall be responsible for payment of a maintenance service charge.

15.3.2 Failure of Acceptance Tests

If the premises wiring of communications systems fails acceptance tests monitored by, or participated in by, the Cooperative as provided in Section 68.215 of the FCC's code and/or if the wiring has caused harm to the network, the customer shall agree to pay the Cooperative an amount based on the costs of activities performed by its employees.

CUSTOMER-PROVIDED EQUIPMENT AND FACILITIES

15.3 Service Charges (Cont'd)

15.3.3 Line Conditioning or Treatment

Should a customer's line require treatment or conditioning other than that which would normally be required to operate a local loop because of the connection of customer premise equipment or transmission of data, the customer will be required to bear the cost that exceeds normal engineering standards for local loops. The cost will be determined on an individual cost basis.

15.3.4 Damages to Facilities

Customers providing their own premises equipment shall reimburse the Cooperative for the cost of damages or changes requested by the customer to facilities or equipment of the Cooperative, caused by the negligence or willful act of the customer or resulting from improper use of Cooperative facilities, or due to the malfunction of any facilities or equipment provided by other than the Cooperative.

RESERVED FOR FUTURE USE

MOBILE TELEPHONE SERVICE (Reserved for Future Offering)

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.1 GENERAL

This tariff is applicable to Intrastate Long Distance Message Telecommunications Service furnished or made available by Sandhill Telephone Cooperative, Inc., hereinafter referred to as the Cooperative.

18.2 CONCURRENCE

This Cooperative concurs in the rates and charges governing Intrastate Message Toll Telephone Service as filed by the Southern Bell Telephone and Telegraph Company (South Carolina) with the Public Service Commission of South Carolina. Any amendments thereto or successive issues thereof are hereby adopted and made part of this Tariff, with the provision that this Cooperative reserves the right to cancel this concurrence after compliance with requirements as to Tariff filings as may be necessary upon such cancellation.

WIDE AREA TELECOMMUNICATIONS SERVICE

Contents

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19. 1	**GENERAL**	**2**
19.2	**CONCURRENCE**	**2**

WIDE AREA TELECOMMUNICATIONS SERVICE

19. 1 GENERAL

A. This Tariff is applicable to Wide Area Telecommunication Service furnished by Sandhill Telephone Cooperative, Inc., hereinafter referred to as the Cooperative, within its operating territory in the State of South Carolina.

B. Request for this class of service will be furnished insofar as the ability and facilities of the Cooperative permit, in accordance with the following concurrence.

19.2 CONCURRENCE

This Cooperative concurs in the rates and regulations governing Wide Area Telecommunication Service as filed by Southern Bell Telephone and AT&T Communications. Any amendments thereto or successive issues thereof are hereby adopted and made part of this Tariff, with the provision that this Cooperative reserves the right to cancel this concurrence after compliance with requirements as to Tariff filings as may be necessary upon such cancellation.

PRIVATE LINE SERVICE

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PRIVATE LINE SERVICE

20.1 INTEREXCHANGE PRIVATE LINE SERVICE

20.1.1 Concurrence for Certain Private Line Services

A. This Cooperative concurs in the rates and regulations governing Intrastate Private Line Services and Channels as filed by the Southern Bell Telephone and Telegraph Company (South Carolina) in its PRIVATE LINE SERVICE AND CHANNELS TARIFF. Any amendments thereto are hereby adopted and made a part of this Tariff, with the provision that this Cooperative reserves the right to cancel this concurrence after compliance with requirements as to Tariff filings as may be necessary upon such cancellation.

20.2 INTRAEXCHANGE PRIVATE LINE SERVICE

20.2.1 Local Private Line Service

A. Regulations

1. All regulations contained in this Tariff apply to this service.

2. Scope of Service

a. Local private lines connect two (2) or more points within the same exchange service area for telephone communication, but are not connected to telephone facilities for either exchange or toll service. All station equipment and channels for local private line telephone service shall be provided by the Cooperative.

PRIVATE LINE SERVICE AND CHANNELS

20.2 INTRAEXCHANGE PRIVATE LINE SERVICE (Cont'd)

20.2.1 Local Private Line Service (Cont'd)

A. Regulations (Cont'd)

2. Scope of Service (Cont'd)

b. Both two-point and multi-point service ordinarily, contemplates communication between two (2) stations only at the same time.

In connection with multi-point service, arrangements may be made to permit communication between three or more stations at the same time. Special equipment and arrangements which may be required to furnish such service are furnished at rates and charges based upon estimated costs.

c. The minimum contract period for local private line telephone service is one (1) month.

3. Allowance for Interruptions

No allowance is made for interruptions of less than twenty-four (24) hours. For interruptions of twenty-four (24) hours or more, credit is allowed for the proportionate part of the monthly charge in multiples of one day for each twenty-four (24) hours or major fraction thereof, of interruption for the portion of the facilities rendered inoperative by reason of the interruption.

PRIVATE LINE SERVICE

20.2 INTRAEXCHANGE PRIVATE LINE SERVICE (Cont'd)

20.2.1 Local Private Line Service (Cont'd)

B. Rates and Charges

		Monthly Rate*	Tariff Code
1.	Channels		
a.	For the first mile or fraction thereof, airline measurement	$5.00	
b.	For each additional quarter mile or fraction thereof, airline measurement	.75	

c. Special equipments and arrangements requested by the customer are furnished where feasible and if not detrimental to the service at rates and charges based on estimated costs. Where equipments or arrangements as covered elsewhere in this Tariff may be used with Local Private Line Telephone Service without modification or change, the rates and charges for such equipments or arrangements are as specified in the other Tariff Sections.

		Tariff Rate	Code
2.	Nonrecurring Charges		
a.	For installation, move or change of each channel termination	$10.00	---

NOTE: For the above purpose, each local private line channel is considered to have two (2) terminations only, except that where different buildings are involved each building is considered to have one (1) termination per building only.

* Where because of the characteristics of the customer's equipment or operation or at the request of the customer, it is necessary to provide two (2) pairs of circuits, a charge for two (2) local channels will apply.

PRIVATE LINE SERVICE

20.2 INTRAEXCHANGE PRIVATE LINE SERVICE (Cont'd)

20.2.2 Channels for Metering, Control, or Other Purposes Not Involving Telephonic Communications

A. Rates and Charges

		Monthly Rate	Tariff Code
1.	Channels		
	a. For the first (1st) mile or fraction thereof, airline measurement	$ 8.00	CC
	b. For each additional one quarter (1/4) mile or fraction thereof, airline measurement	.70	M1
2.	Nonrecurring Charges		
	A Nonrecurring Charge as shown in 20.2.1.B.(2) above will apply.		

PRIVATE LINE SERVICE

20.2 INTRAEXCHANGE PRIVATE LINE SERVICE (Cont'd)

20.2.3 Channels for Program Transmission

A. General

1. The service and channels provided under this Section are not furnished for the commercial transmission of communications between exchanges nor for the use in competition with any service by the Cooperative or its connecting companies.

2. Provision of all service described herein is subject to the availability of facilities and limitation in operating characteristics of the equipment.

B. Rates

1. These services are furnished in accordance with the rates and regulation set forth in TARIFF F.C.C. NO. 260 of the AT&T Company in which Sandhill Telephone Cooperative, Inc. is a Concurring Carrier.

PRIVATE LINE SERVICE

20.3 SWITCHED 56 SERVICE

20.3.1 General

A. Switched 56 Service is a four (4) wire service capable of the simultaneous two-way transmission of digital signals of speeds up to 56 kilobits per second (Kbps) between two (2) or more points through the switched network. (Please note that this service is also listed in Section 3.9 of this Tariff, Basic Local Exchange Service.)

20.3.2 Rates and Charges

A. Rates are month-to-month with a minimum service period of twelve (12) months.

		Non-recurring Charge	Monthly Charge	Tariff Code
1.	Service Establishment			
	a. Per Arrangement	$635.00	NA	---
2.	Four-Wire Switched 56 Service			
	Arrangement, per line:			
	a. Arrangement	$350.00	$53.00	FO
	b. Per Line*	$450.00	$74.00	FP

* Switched 56 Service is subject to additional surcharges similar to those charged to basic Business Access Lines in this Tariff.

TELETYPEWRITER EXCHANGE SERVICE

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TELETYPEWRITER EXCHANGE SERVICE

21.1 GENERAL

This Tariff is applicable to Intrastate Teletypewriter Exchange Service furnished or made available by Sandhill Telephone Cooperative, Inc., hereinafter referred to as the Cooperative.

21.2 CONCURRENCE

This Cooperative concurs in the rates and charges governing Intrastate connections and station equipment for Teletypewriter Exchange Service as filed by the Southern Bell Telephone and Telegraph Company (South Carolina) with The Public Service Commission of South Carolina. Any amendments thereto or successive issues thereof are hereby adopted and made part of this Tariff, with the provision that this Cooperative reserves the right to cancel this concurrence after compliance with requirements as to Tariff filings as may be necessary upon such cancellation.

This Company concurs with F.C.C. Tariff No. 133 on the rates and charges governing Interstate fixed monthly rates and Interstate connections.

WIDE SPECTRUM SERVICES (Reserved for Future Offering)