



Public Service Commission of South Carolina
 Tariff Summary Sheet as of March 11, 2013

Frontier Communications of the Carolinas, Inc.

Tariff Service: Local (PSC-SC No. 2)

This document is the complete version of the tariff on file and contains the following approved revisions. Detailed information is available for each revision on the Commission's E Tariff website (<http://etariff.psc.sc.gov>).

Revision	Date Filed	Effective Date	# of Pages
E2013-29	3/1/13	3/11/13	38
<u>Summary:</u> This filing grandfathers Transparent LAN Service (TLS).			
E2012-456	10/12/12	11/2/12	2
<u>Summary:</u> This tariff proposes to increase operator assistance charges.			
E2012-299	7/30/12	8/10/12	3
<u>Summary:</u> Reflect the new Federal Lifeline Support Credit and modify the Lifeline qualifications in compliance with the FCC's Dkt. No. FCC 12-11, Lifeline Reform Order.			
E2012-268	6/29/12	7/13/12	7
<u>Summary:</u> Business One Party service rate increase.			
E2012-143	5/16/12	6/4/12	4
<u>Summary:</u> This filing increases rates for Residence One Party service.			
E2012-69	3/16/12	4/1/12	8
<u>Summary:</u> Remove references to Link Up since the federal program will no longer cover non-Tribal Link Up support in compliance with the FCC Docket No. FCC-12-11.			
E2011-268	9/16/11	10/1/11	27
<u>Summary:</u> Update the Company name as reflected on the revised Title Page and introduce a new digital central office based business offering, Versaline Centrex Service			

GENERAL CUSTOMER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC.
SOUTH CAROLINA

Title Page (T)
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GENERAL CUSTOMER SERVICES TARIFF

FOR THE

STATE OF SOUTH CAROLINA

This tariff contains regulations and rates applicable for the furnishing of Basic Local Exchange Service, Long Distance Message Telecommunications, Wide Area Telecommunications Service and for other general customer services, equipment and facilities associated with the above services offered by Frontier Communications of the Carolinas Inc. (South Carolina), hereinafter referred to as the Telephone Company and/or Company, within this State. This tariff is on file with the Public Service Commission of South Carolina. (C)

Intrastate communication services are furnished through facilities provided by the Company for the transmission of intelligence by electrical impulse, principally by means of wire, radio, or a combination thereof.

If, and when, a service is required for which no rate is authorized, before said service is established, a formal written application shall be made to the State Utilities Commission for a rate and formal approval shall be obtained before said service is established.

Whenever in this Tariff the names New Communications of the Carolinas Inc. d/b/a Frontier, Verizon South Inc., Verizon South Inc. d/b/a/ Verizon South Carolina, Verizon South Inc. South Carolina, Contel of South Carolina, Inc. d/b/a GTE (South Carolina) or GTE South Incorporated South Carolina, Company appears, that reference shall be deemed to refer to Frontier Communications of the Carolinas Inc. (C)
(C)
(C)

GENERAL CUSTOMER SERVICES TARIFF

NEW COMMUNICATIONS OF THE CAROLINAS INC. d/b/a FRONTIER
SOUTH CAROLINA

Explanation of Symbols
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EXPLANATION OF SYMBOLS

When changes are made in any tariff page, a revised page will be issued cancelling the tariff page affected; such changes will be identified through the use of the following symbols:

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, regulation or text.
- (I) Signifies an increase.
- (M) Move from one page to another with no change in rate, regulation or text.
- (N) Signifies a new rate, regulation or text.
- (O) Signifies a rate, regulation or text transferred to obsolete tariff section.
- (R) Signifies a reduction.
- (S) Signifies matter already appearing in another part of the tariff and repeated for clarification.
- (T) Signifies a change in text but no change in rate or regulation.

The above symbols will apply except where additional symbols are identified at the bottom of an individual page.

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Connecting Carriers
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Connecting Carriers

Horry Telephone Cooperative, Inc.
Conway, South Carolina

Farmers Telephone Cooperative, Inc.
Kingstree, South Carolina

Palmetto Rural Telephone Cooperative, Inc.
Walterboro, South Carolina

Piedmont Rural Telephone Cooperative, Inc.
Laurens, South Carolina

United Telephone Systems
Bristol, Tennessee

West Carolina Rural Telephone Cooperative, Inc.
Abbeville, South Carolina

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S1. DEFINITION OF TERMS

ACCEPTANCE AND CONFIRMATION

Written acknowledgment to Customer that an Application for Service has been accepted by Company.

ACCESS LINE

Automatic Access Line is a central office line that provides communications capacity between the serving central office and multiline communications switching equipment normally located on the customer's premises that is arranged in such a manner that the station user has no control over which access line is connected to the station or other equipment for incoming or outgoing calls.

ADDITIONAL PERIOD

Unit of time used for measuring and charging for a connection in excess of the Initial Period.

AIRLINE MILEAGE

See "Mileage Charges".

APPLICANT

A person, firm, partnership, corporation, cooperative organization, governmental agency, etc., requesting service from the Company.

APPLICATION FOR SERVICE

Customer request in the form of standard Company order that provides applicable service description, technical data and pertinent information that allows the Company to design the network facilities for a Customer and its Authorized Users.

AUTHORIZED USER

A person, firm, or corporation (other than the customer) on whose premises channels are located and who may communicate over such channels in accordance with the terms of the tariff.

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S1. DEFINITION OF TERMS

BASE RATE

A schedule rate for any form of exchange service or equipment which does not include mileage charges.

BASIC TERMINATION CHARGE

See "Termination Charge".

BIT

Smallest unit of information in a binary system of notation.

BITS PER SECOND (BPS)

Number of bits transmitted in a one-second interval.

BUILDING

A building is a structure under one roof, or two or more structures connected by enclosed passageways which do not cross public thoroughfares other than alleys and are regularly used as corridors by persons. Pipes and conduits are not considered enclosed passageways.

BUSINESS SERVICE

Telephone service furnished to customers where the actual or obvious use is principally or substantially for a business, professional, or occupational nature.

BUSINESS TRAFFIC STUDY SERVICE

Provides performance reports of call capacity for originating and terminating traffic on access line or hunt groups.

CENTRAL OFFICE

A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

CENTRAL OFFICE DESIGNATION

See "Telephone Number".

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S1. DEFINITION OF TERMS

CENTRAL OFFICE DISTRICT

The specific section or area served by a single central office.

CERTIFICATE

Certificate of Public Convenience and Necessity issued by the Commission to telephone utilities.

CHANNEL

A channel is an electric path suitable for the transmission of telephonic communications.

CIRCUIT MEASUREMENT

See Route Measurement under "Mileage Charges".

CLASS OF SERVICE

The classes of customer telephone service are residence service, business service, and semi-public service.

COIN TELEPHONE

A telephone station, either public or semi-public, equipped with a device for collecting money in payment of telephone messages.

COMMISSION

Public Service Commission of South Carolina.

COMPANY

Wherever used in this tariff, "Company" refers to New Communications of the Carolinas Ind.. (South Carolina), unless the context clearly indicates otherwise.

COMPANY ATTENDED PUBLIC TELEPHONE

See "Public Telephone".

CONNECTING COMPANY

A corporation, association, firm, or individual licensed and operating as a communications common carrier with whom the Company interchanges traffic.

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S1. DEFINITION OF TERMS

CONSTRUCTION CHARGE

A separate initial charge made for construction of pole lines, circuits, facilities, etc., in excess of that contemplated under the rates quoted in the exchange tariff.

CONTINUOUS PROPERTY

A continuous plot of ground occupied by the customer which is not separated by a public thoroughfare or space occupied by others.

CONTRACT SERVICE ARRANGEMENT

An agreement in which the Company provides service under specific terms and conditions of this Tariff.

CUSTOMER

A person, firm, partnership, corporation, cooperative organization, governmental agency, etc., receiving service from the Company.

CUSTOMER PREMISE

Customer or user's premises, including Customer designated non-Company premises.

DATA

Information represented as characters in digital or analog form to which meaning can be assigned.

DEMARCATON POINT

The subscriber side of the Company provided protector, or its equivalent thereof in cases where a protector is not employed, or the Network Interface Device (NID).

DIRECT ELECTRICAL CONNECTION

A physical connection of the electrical conductors in the communications path.

DIRECTORY LISTING

- a. The publication in the Company's directory of information relative to a customer's telephone number, by which telephone users may ascertain the call number of a desired station.

- (1) Caption Listing: The listing of a customer's name without address or telephone number followed by a series of indented listings covering branches of different departments of the business.

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S1. DEFINITION OF TERMS

DIRECTORY LISTING (Continued)

A. (Continued)

- (2) Foreign Exchange Listing: The listing of a customer in the alphabetical list of an exchange other than that for the exchange from which the customer is served.
- (3) Free Listing: A directory listing for which no specific charge is made.
- (4) Indented Listing: A directory listing indented under another listing.
- (5) Reference Listing: The listing of a generally accepted name of a firm or corporation followed by a reference to another listing.

DROP WIRE

Wires used to extend service from the basic distribution facility to the point where connection is made with the Demarcation Point.

EXCHANGE

An exchange is a geographic area established for the provision of telephone service in the specified area. One schedule of charges shall apply for telephone service to the entire exchange area and these uniform sets of rates and charges shall be set forth in the Telephone Company's tariff.

EXCHANGE AREA

The corporate limits of the municipality or the local community area in which adequate local exchange telephone service is, or is proposed to be furnished, together with such rural areas contiguous thereto as are served, or as are proposed to be served with reasonably adequate local exchange service from the exchange in question.

EXCHANGE SERVICE

The general telephone service rendered in accordance with tariff provisions. Exchange service is a general term describing as a whole the facilities provided for local intercommunication, together with the right to originate and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this tariff.

a. Flat, Message Rate, and Usage Sensitive Service

- (1) Flat Rate Service: A classification of exchange service for which a stipulated charge is made, regardless of the amount of use.
- (2) Message Rate Service (Measured Rate): A classification of non-coin box business exchange service which is charged for on the basis of amount of use.
- (3) Usage Sensitive Service (USS): A classification of exchange service consisting of (1) a regular monthly charge for incoming service and for access to the local network, and (2) a charge for each local call originated and completed.

b. Individual Service

- (1) Individual Line Service: A classification of exchange service which provides that only one customer shall be served by the line connecting such station with the central office.

c. Foreign Central Office Service: A classification of exchange service furnished to a subscriber in a multioffice exchange from a central office other than the one from which service would normally be furnished.

d. Foreign Exchange Service: A classification of exchange service furnished to a subscriber from an exchange other than the one from which he would normally be served.

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S1. DEFINITION OF TERMS

EXCHANGE SERVICE (Continued)

- e. Touch Calling Service: A classification of exchange service furnished from certain specified central offices whereby calls are originated through the use of pushbuttons in lieu of a rotary dial.
- f. Semi-Public Service: A classification of exchange service furnished at locations reasonably accessible to the public but not suitable for the installation of public telephones and generally including a coin box.
- g. Public Service: A classification of exchange service established under tariff provisions for use at locations chosen or accepted by the Company as suitable and necessary for furnishing service to the general public and may be equipped with or without a coin box, or may be operated by a Company employee as attendant.

EXTENDED AREA SERVICE

A type of telephone service furnished under tariff provisions whereby customers of a given exchange may complete calls to and, where provided by the tariff, receive messages from one or more exchanges without the application of long distance message telecommunications charges.

FACILITIES

All property and means owned, operated, leased, licensed, used, furnished, or supplied for, by or in connection with the rendition of telephone service.

FLAT RATE SERVICE

See "Exchange Service."

FOREIGN CENTRAL OFFICE

Any central office other than that which serves the area in which the customer is located.

FOREIGN CENTRAL OFFICE MILEAGE

See "Mileage Charges."

FOREIGN CENTRAL OFFICE SERVICE

See "Exchange Service."

FOREIGN EXCHANGE

Any other exchange but that in which the customer is located.

FOREIGN EXCHANGE LISTING

See "Directory Listing."

FOREIGN EXCHANGE MILEAGE

See "Mileage Charges."

FOREIGN EXCHANGE SERVICE

See "Exchange Service."

INDENTED LISTING

See "Directory Listing."

GENERAL CUSTOMER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC.
SOUTH CAROLINA

Section 1
First Revised Page 7
Cancels Original Page 7
EFFECTIVE: April 1, 2012

ISSUED: March 16, 2012
BY: Vice President
Rochester, New York

S1. DEFINITION OF TERMS

INITIAL CHARGE

See "Installation Charge."

INITIAL SERVICE PERIOD

The minimum period of time for which service or facilities are provided.

INSTALLATION CHARGE

A separate initial charge, made under certain conditions for the placing, connecting, or furnishing of telephone facilities for the establishment of service which may or may not be associated with other charges for the service furnished. An installation charge is not a recurring charge, although the other charges, if any, with which it is associated ordinarily are recurring charges.

INTERCEPTING SERVICE

A service arrangement whereby a person calling a disconnected or discontinued telephone number is informed that, the called telephone number has been discontinued, or disconnected, or changed to another number, or that calls are received by another telephone.

INTEREXCHANGE CHANNEL

The portion of a channel which connects stations in two or more exchanges.

LISTING

See "Directory Listing."

LOCAL ACCESS AND TRANSPORT AREA (LATA)

The term "Local Access and Transport Area" (LATA) denotes a geographic area for the provision and administration of communications service. It encompasses designated Access Areas which are grouped to serve common social, economic, and other purposes.

LOCAL CALLING AREA

See "Local Service Area."

LOCAL MESSAGE

See "Message."

LOCAL SERVICE

Telephone service furnished between customers' stations located within the same exchange area.

LOCAL EXCHANGE AREA

The area within which telephone service is furnished customers under a specific schedule of exchange rates and without toll charges. A local service area may include one or more exchange areas.

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GENERAL CUSTOMER SERVICES TARIFF

NEW COMMUNICATIONS OF THE CAROLINAS INC. d/b/a FRONTIER
SOUTH CAROLINA

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ISSUED: June 18, 2010
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Rochester, New York

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S1. DEFINITION OF TERMS

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

- a. The furnishing of facilities for telecommunication between stations in different local service areas in accordance with the regulations and system of charges specified in this tariff.
- (1) Appointment Call
An arrangement made in advance with a particular party for the establishment of a person-to-person long distance message telephone connection at a specified time.
 - (2) Messenger Service
An arrangement whereby the Company, when possible and at the request of the calling party will arrange to notify the called party of a long distance call. The Company shall be reimbursed by the calling party for the amount expended for such messenger service, such charges being subject to prior authorization by the calling party to the extent that they can be determined in advance. Such charges for messenger service are in addition to the tariff charges for the message.
 - (3) Person-to-Person Call
A service whereby the person originating the call specified to the Company operator a particular person to be reached, a particular mobile station to be reached through a Miscellaneous Common Carrier attendant, or a particular station, department, or office to be reached through a PBX or Centrex attendant.
 - (4) Station-to-Station Call
A service whereby the person originating the call either dials the telephone number desired, or gives to the Company operator the telephone number of the desired station, Miscellaneous Common Carrier connecting circuit, Centrex, PBX or PBX station which is reached directly rather than through a PBX attendant, or gives only the name and address under which such number is listed, and does not specify a particular person to be reached, nor a particular mobile station to be reached through a Miscellaneous Common Carrier attendant, nor a particular station, department or office to be reached through a PBX or Centrex attendant.

GENERAL CUSTOMER SERVICES TARIFF

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SOUTH CAROLINA

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S1. DEFINITION OF TERMS

MAINTENANCE OF SERVICE CHARGE

The charge for each visit by the Telephone Company to the premises of the customer, or authorized user, where the report results from the use of equipment provided by the customer, or authorized user.

MESSAGE

- a. A Communication between two stations. Messages may be classified as follows:
- (1) Local Message - A communication between stations within the same local service area.
 - (2) Toll Message - A communication between stations in different local service areas for which a toll charge is made.

MILEAGE CHARGES

- a. A charge applying for the use of part or all of a channel furnished by the Company.
- (1) Airline Measurement: The shortest distance between two points.
 - (2) Extension Line Mileage: The measurement applying on an extension line, for the use for which a circuit charge is made in accordance with tariff provisions.
 - (3) Foreign Central Office Mileage: The measurement applying to a line within the exchange connecting a customer's main station, PBX or Centrex system with a central office other than that from which he would normally be served, for the use of which a separate charge is made in addition to the base rate.
 - (4) Foreign Exchange Mileage: The measurement applying to a line connecting a customer's main station, PBX or Centrex system with a central office of an exchange other than that from which the customer would normally be served, for the use of which a separate charge is made in addition to the base rate.

GENERAL CUSTOMER SERVICES TARIFF

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S1. DEFINITION OF TERMS

MILEAGE CHARGES (Continued)

a. (Continued)

- (5) Route Measurement: The actual length of a circuit between two points. Also referred to as "circuit measurement."

MISCELLANEOUS COMMON CARRIERS

Miscellaneous Common Carriers, as defined in Part 21 of the Federal Communications Commission Rules, are communications common carriers which are not engaged in the business of providing either a public landline message telephone service or public message telegraph service.

MISCELLANEOUS SERVICE

Services not regularly furnished with the various classes of exchange service.

MINIMUM CONTRACT PERIOD

The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

MOBILE TELEPHONE SERVICE

A communication service through a land radiotelephone base station.

MRC

Monthly Recurring Charge

NATIONAL SECURITY EMERGENCY PREPAREDNESS (NSEP) SERVICES

The term "National Security Emergency Preparedness (NSEP) Services" denotes telecommunications services which are used to maintain a state of readiness or to respond to and manage any event or crisis (local, national or international), which causes or could cause injury or harm to the population, damage to or loss of property, or degrades or threatens the NSEP posture of the United States.

NETWORK CONTROL SIGNALING

The transmission of signals used in the telecommunications system which perform functions such as supervision (Control, status and charging signals), address signaling (Dialing), calling and called number identification, audible tone signals (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

GENERAL CUSTOMER SERVICES TARIFF

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S1. DEFINITION OF TERMS

NETWORK INTERFACE DEVICE

A device which readily permits the disconnection of all Customer Premises Inside Wiring from the Company network and provides access to the Company network through an industry registered jack of a type provided for in FCC regulation Part 68, for testing purposes, and is provided as part of the Exchange Service Line, WATS or Private Line Service.

NON-PUBLISHED TELEPHONE

An exchange service which has the listing omitted from both the telephone directory and directory assistance records at the customer's request.

NRC

Non-Recurring Charge

NSEP TREATMENT

The term "NSEP Treatment" denotes the provisioning of a telecommunications service before others based on the provisioning priority level assigned by the Executive Office of the President.

PERSON

Any corporation, company, person, partnership, firm, association or any cooperative non-profit membership corporation or limited dividend or mutual association now or hereafter created.

PLANT

Property which is necessary to provide service to the public as set forth in the various fixed capital accounts of the Uniform System of Accounts for telephone companies.

GENERAL CUSTOMER SERVICES TARIFF

NEW COMMUNICATIONS OF THE CAROLINAS INC. d/b/a FRONTIER
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S1. DEFINITION OF TERMS

PREMISES

- a. The term "same premises" (except in connection with inside moves) shall be interpreted to mean:
- (1) The building or buildings, together with the surrounding land occupied as, or used in the conduct of one establishment, business, residence, or a combination thereof, and not intersected by a public road.
 - (2) The portion of the building occupied by the customer, either in the conduct of his business or residence, or a combination thereof, and not intersected by a public corridor or by space occupied by others.
 - (3) The continuous property operated as a single farm whether or not intersected by a public road.

PRIVATE BRANCH EXCHANGE SERVICE (PBX SERVICE)

- a. A type of service providing an arrangement of switching equipment and stations for intercommunicating among the stations and for connections through the Company-provided local and long distance message telephone network to other subscribers.
- b. Lines (circuits) ordinarily furnished by the Company in connection with PBX service include the following:
- (1) Tie Line: A circuit connecting private branch exchange switchboards.
 - (2) Automatic Access Line: Automatic Access Line is a central office line that provides communications capacity between the serving central office and multiline communications switching equipment normally located on the customer's premises that is arranged in such a manner that the station user has no control over which access line is connected to the station of other equipment for incoming or outgoing calls.

PRIVATE LINE SERVICE

As opposed to exchange service, this refers to channels furnished to a customer for direct communication between various points without access to the Company's exchange switching network.

PRIVATE RIGHT-OF-WAY

A facility route granted to the Company on or over private property.

PUBLIC TELEPHONE

- a. An exchange station installed on the Company's initiative, or at the Company's option, at a location chosen or accepted as suitable and necessary for furnishing service to the general public.
- (1) Coin Public Telephone: A public telephone with coin collecting device into which all payments for the use of the telephone are deposited prior to (prepayment) or at (postpayment) the time the operator establishes the desired connection.

RATE CENTERS

Points upon which the airline distances for the determination of message toll telephone rates are based. In general, each city, town, or locality is designated as a rate center except that certain small towns and localities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest.

REFERENCE LISTING

See "Directory Listing."

RESIDENCE SERVICE

Exchange service furnished to customers where the actual or obvious use is for domestic purposes.

GENERAL CUSTOMER SERVICES TARIFF

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S1. DEFINITION OF TERMS

ROTARY SERVICE

An arrangement whereby two or more lines furnished to a customer are assigned numbers in sequence and equipped so that calls to the first number are automatically completed to the first non-busy line in the sequence. Lines beyond the first line are referred to as "auxiliary lines."

ROUTE MEASUREMENT

See "Mileage Charges."

SAME BUILDING

See "Building."

SAME PREMISES

See "Premises."

SECRETARIAL LINES

Lines of patrons of a telephone answering bureau which terminate in telephone answering facilities on the premises of the bureau so as to permit the bureau attendant to answer incoming calls on such lines.

SEMI PUBLIC-TELEPHONE

See "Exchange Service."

SERVICE

The act or means of supplying communicating to the public.

SERVICE CONNECTION CHARGE

The charge applying to the establishment of basic telephone service for a customer.

SERVICE PERIOD

The period from service date to Customer requested end date.

SHARING AND RESALE OF BASIC LOCAL EXCHANGE SERVICE

See Section S23 of this Tariff.

SUSPENSION OF SERVICE

An arrangement initiated by the Company for violation of tariff regulations by the customer, for temporarily discontinuing service without terminating the service agreement or removing the telephone equipment from the customer's premises.

TARIFF

The rates, charges, rules and regulations adapted and filed by the Company and approved by the Commission.

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

The term "Telecommunications Service Priority (TSP) System" or "TSP System" refers to the regulatory, administrative and operational system authorizing and providing for priority treatment (i.e., the provisioning and restoration) of NSEP Services.

TELEPHONE COMPANY

A person, firm, partnership, cooperative organization, or corporation engaged in the business of furnishing telephone service to the public under the jurisdiction of the Public Service Commission of South Carolina.

GENERAL CUSTOMER SERVICES TARIFF

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S1. DEFINITION OF TERMS

TELEPHONE NUMBER

A designation assigned to a access line or private branch exchange necessary for placing calls to the telephone station or private branch exchange and for identification in the assessment of message charges, etc.

TEMPORARY DISCONNECTION

An arrangement made at the request of the customer for temporarily discontinuing service without terminating the contract.

TERMINAL EQUIPMENT (Customer Premises Equipment)

Terminal equipment is any equipment, device, apparatus and associated wiring other than transmission equipment (equalizers, amplifiers, etc.) installed at a customer's premises.

TERMINATION CHARGE

A charge applied under certain conditions, when a contract for service is terminated by the customer before the expiration of the minimum contract period.

UTILITY

Any person as herein defined engaged in supplying telephone service to the public in South Carolina, and operating under the jurisdiction of the Commission.

WIDE AREA TELEPHONE SERVICE (WATS)

A special direct distance dialing service whereby a subscriber gets a line arranged at his option for either inward or outward station service, but not for both, between his line and specified service areas.

GENERAL CUSTOMER SERVICES TARIFF

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S2. GENERAL REGULATIONS

S2.1 Application

The regulations specified herein are applicable to all communication services offered in this tariff by New Communications of the Carolinas Inc., hereinafter referred to as the Company. Additional regulations, where applicable, pertaining to specific service offerings accompany such offerings in various sections of this tariff.

S2.2 Limitations and Use of Service

S2.2.1 Use of Customer's Service

- a. Telephone service and facilities are furnished for the use of the customer, employees, agents or representatives of the customer or members of the customer's domestic establishment except in connection with semipublic telephone service and except as the use of the service may be extended, in addition to other service which may be separately ordered, to patrons of hospitals or of hotels, members of clubs, students living in quarters furnished by schools, colleges or universities, to persons temporarily subleasing a customer's residential premises, or to tenants living in retirement complexes, or to approved Sharing and Resale of Basic Local Exchange Service customers as specified in this tariff.

Except as otherwise provided in this tariff, service furnished by the Company is intended only for communications in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, firm or corporation for use, or in the collection, transmission or delivery of any communication for others. This prohibition shall not apply to Long Distance Message Telecommunications Service (LMTS) nor to a customer who is engaged as a communications common carrier for message telegraph communications, or to Public Telephone Access Service for Customer-Provided equipment, or to approved Sharing and Resale of Basic Local Exchange Service customers as specified in this tariff.

In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavoidableness of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions, and limitations herein specified.

- b. If resale of service herein tariffed is allowed, the resold services are to be restricted to the same uses and users as retail services. Exceptions to this provision are:

- (1) Section S13.18 - Services for Enhanced Service Providers (ESPs).

GENERAL CUSTOMER SERVICES TARIFF

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S2. GENERAL REGULATIONS

S2.2 Limitations and Use of Service (Continued)

S2.2.2 Establishment of Identity

- a. The calling party shall establish his identity in the course of any communication as often as may be necessary.
- b. The calling party shall be solely responsible for establishing the identity of the person or station with whom connection is made at the called location.

S2.2.3 Accessories Provided by the Customer

- a. Accessories which aid a customer's convenience in his use of the facilities of the Company in the service for which they are furnished under this tariff are permissible provided any such accessory so used would not endanger the safety of Company employees or the public; damage, require change in or alteration of, to the service or other facilities of the Company, or interfere with the proper functioning of such service or facilities; or impair the operation of the telephone system or otherwise injure the public in its use of the Company's services.

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S2. GENERAL REGULATIONS

S2.2 Limitations and Use of Service (Continued)

S2.2.3 Accessories Provided by the Customer (Continued)

- b. While the Telephone Company's Basic Local Exchange Service as specified in this Tariff may be used by the customer for dial-up access, the advertised speeds of the customer's modem may not be attainable with this service and are not guaranteed by the Telephone Company.
- c. Except as otherwise provided in this tariff, nothing herein shall be construed to permit the use of a recording device, or of a device to interconnect any line or channel of the Company with any other communication line or channel of the Company or of any other person.

S2.2.4 Broadcast of Recordings of Telephone Conversations

The broadcasting of a recording of a telephone conversation during the period of recording is allowed provided that, in the interest of protecting the privacy of telephone service, the recording is made in accordance with the regulations governing connection with customer-provided voice recording equipment as specified in this tariff.

S2.2.5 Recorded Public Announcements

- a. Use of Company facilities or service in connection with automatic answering service, automatic answering and recording service, recorder-coupler service or miscellaneous devices for recorded public announcements are subject to the following conditions:
 - (1) For purpose of identification, customers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided, unless the address of the organization or individual named in the announcement is shown in the currently distributed telephone directory.
 - (2) Private telephone numbers will not be furnished for use with recorded public announcements.
 - (3) Failure to comply with the provisions of this tariff shall be cause for termination of service.

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S2. GENERAL REGULATIONS

S2.2 Limitations and Use of Service (Continued)

S2.2.6 Limited Communication

- a. The Company reserves the right to limit the length of communication when necessary because of a shortage of facilities caused by emergency conditions.
- b. The emergency provisioning and restoration of facilities shall be in accordance with Part 64, Subpart D, Paragraph 64.401, of the FCC's Rules and Regulations, which specifies the priority system for such activities. Section 13.13 describes the service arrangement.

S2.2.7 Transmitting Messages

The Company does not transmit messages but offers the use of its facilities for communications between customers. If because of transmission difficulties, the operator, in order to accommodate the customer, repeats messages, she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Company because of any errors made by the operator or misunderstanding that may arise between customers because of the errors.

S2.2.8 Unlawful Use of Service

The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will be discontinued if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law. The Company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of law.

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S2. GENERAL REGULATIONS

S2.2 Limitations and Use of Service (Continued)

S2.2.9 Cancellation of Service

a. General

The Company may without notice either suspend service or terminate the customer's contract without suspension of service or following a suspension of service, disconnect the service.

For additional information regarding residential high risk level customers, refer to Section S2.4.2h., Post Billing Toll Block.

b. Reasons for Denial or Discontinuance of Service

(1) May Deny or Discontinue Service Without Notice

- (a) In the event of a condition determined by the Company to be hazardous or dangerous.
- (b) In the event of customer use of equipment in such a manner as to adversely affect the Company's service to others. Such improper use includes, but is not limited to, the use of telephone service by a customer or with his permission in connection with a plan or contrivance to secure a large volume of telephone calls, to be directed to such customer at or about the same time which may result in preventing, obstructing, or delaying the telephone service of others.
- (c) In the event of unauthorized use of telephone service.
- (d) Use of service or facilities for a call or calls, anonymous in a manner reasonable to be expected to frighten, abuse, torment, or harass another.
- (e) Abandonment of service.

(2) May Deny or Discontinue Service With Notice

- (a) For tampering with equipment furnished and owned by the Company.
- (b) For violation of and/or non-compliance with the Commission's regulations governing service supplied by the Company, including violations of the Company's regulations.
- (c) For failure of the customer to fulfill his contractual obligations for service and/or facilities subject to regulation by the Commission.
- (d) For failure of the customer to permit the Company reasonable access to its equipment.
- (e) For failure of the customer to furnish permits, certificates, and/or right-of-ways, as necessary to obtain service, or in the event such permissions are withdrawn or terminated.

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S2. GENERAL REGULATIONS

S2.2 Limitations and Use of Service (Continued)

S2.2.10 Cancellation of Service (Continued)

- b. Reasons for Denial or Discontinuance of Service (Continued)
- (2) May Deny or Discontinue Service With Notice (Continued)
- (f) Where there is probable cause to believe that there is illegal or willful misuse of the Company's service.
 - (g) For failure of the customer to provide the Company with a deposit as required in S2.4.2 of this tariff.
 - (h) In cases of extreme risk involving abnormal and excessive use of toll service, unless satisfactory arrangements for payment are made. Service may be denied two (2) days after written notice is given to the customer.
 - (i) For non-payment of bill, provided that the Company has made a reasonable attempt to effect collection and has given the customer written notice that he has five days in which to make settlement on his account or have his service disconnected.
 - (j) For the use of obscene, profane or grossly abusive language.
 - (k) For non-payment of that portion of the bill rendered by the Company for telecommunications service billed for another telecommunications common carrier.
- c. Insufficient Reasons for Denying or Discontinuing Service
- (1) Delinquency in payment for services by a previous occupant of the premises to be served, unless such previous occupant shall benefit from such new service, or unless the new occupant benefitted from such old service.
 - (2) Failure to pay for merchandise purchased from the utility.
 - (3) Failure to pay for nontelecommunication service provided by the Company, including but not limited to, any non-regulated telecommunications equipment or services furnished by the Company.
 - (4) Failure to pay for business service at a different location and a different telephone number shall not constitute sufficient cause for refusal of residential service or vice versa.
 - (5) The Company shall not be required to furnish service to any applicant, who at the time of such application, is indebted under an undisputed bill to the Company or other telephone company for service previously furnished such applicant, or furnished any other person residing with the applicant.

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S2. GENERAL REGULATIONS

S2.3 Establishment and Furnishing of Service (Continued)

S2.3.1 Availability of Facilities

- a. The Company's obligation to furnish service is dependent upon its ability to procure and retain, without unreasonable expense, suitable facilities and rights for the provision of such service.
- b. The rates and charges quoted in this tariff provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs.
- c. When excessive costs are involved for the construction of facilities, charges for such construction will be determined in accordance with the regulations as set forth in Section S5 "Charges Applicable Under Special Conditions", except as otherwise specified.
- d. In certain instances, i.e., when spare facilities and/or equipment are not available, it may be necessary to preempt existing services to provision or restore National Security Emergency Preparedness (NSEP) Services. If, in its best judgment, the Telephone Company deems it necessary to preempt, then the Telephone Company will ensure that:
 - (1) The service(s) preempted have a lower or do not contain NSEP assigned priority levels.
 - (2) A reasonable effort is made to notify the preempted service customer of the action to be taken.
 - (3) A credit allowance for any preempted service shall be made in accordance with the provisions set forth in this tariff.

S2.3.2 Reserved for Future Use

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S2. GENERAL REGULATIONS

S2.3 Establishment and Furnishing of Service (Continued)

S2.3.3 Application of Service

- a. Any applicant for service may be required to sign an application form requesting the Company to furnish the service in accordance with rates, charges, rules and regulations from time to time in force and effect.
- b. The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company or other telephone company for service previously furnished, or furnished any person residing with the applicant, until satisfactory arrangements have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former customers of the Company who are indebted for previous service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness.
- c. If telephone service is established and it is subsequently determined that either condition in b. above exists, the Company may suspend or disconnect such service until satisfactory arrangements have been made for the payment of the prior indebtedness.
- d. When an application for service and facilities or requests for additions, rearrangements, relocations or modifications of service are cancelled in whole or in part prior to completion of the work involved, the applicant is required to reimburse the Company for all expense incurred in handling the request before notice of cancellation is received. Such charge, however, is not to exceed all charges which would apply if the work involved in complying with the request had been completed.

Any costs due to a rearrangement of service caused by a suspension of a portion of a service will be borne by the customer.

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S2. GENERAL REGULATIONS

S2.3 Establishment and Furnishing of Service (Continued)

S2.3.3 Application of Service (Continued)

- e. When a customer requests a change in location of all or a part of the facilities covered by his application for service or request for addition, rearrangements or modifications of his existing service prior to completion of the work involved, he is required to pay the difference between the total costs and expenses incurred by the Company in completing the work involved and that which would have been incurred had the final location of the facilities been specified initially.

S2.3.4 Application of Rates for Business and Residence Service

- a. Although in general business rates apply at business locations and residence rates apply at residence locations, the determination as to whether customer service should be classified as business or residence is based on the character of use to be made of the service.
- b. Business rates apply whenever the use of the service is primarily or substantially of a business, professional, institutional or otherwise occupational nature where the listing required is such as to indicate business use.

Business rates apply for:

- (1) Offices, stores, factories, mines and all other places of a strictly business nature.
- (2) Boarding houses, except as modified under S2.3.4.c.(2); offices of hotels and apartment houses, colleges, quarters occupied by clubs and fraternal societies, except as modified under S2.3.4.c.(5); hospitals, nursing homes, libraries and other institutions.

Note: For the purpose of this tariff, a boarding house is defined as a house or apartment where rooms are rented or boarders taken or both. Such houses or apartments may obtain service at residence rates when in the judgment of the Company they are not conducted primarily for business purposes and are listed as residences.

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S2. GENERAL REGULATIONS

S2.3 Establishment and Furnishing of Service (Continued)

S2.3.4 Application of Rates for Business and Residence Service (Continued)

b. (Continued)

- (3) Residence locations, where the place of residence is adjacent to a place of business and is connected thereto, and it is not evident that the service located in the residence is to be employed primarily for domestic use.
- (4) Residence locations, where an extension service or extension bell is located in any place where business rates would apply under the provisions of this tariff.
- (5) Service terminating solely on the secretarial facilities of a secretarial answering firm will carry business rates.
- (6) Any location where a business designation is provided or when any title indicating a trade or profession is listed, except as modified under S2.3.4.c.(3).
- (7) All other locations where the customer's primary use of the service is for business purposes.

c. Residence rates apply when the use of the service is of domestic nature and provided that service is not used substantially for occupational purposes. Residence rates apply for:

- (1) Private residences on service not employing business listings.
- (2) Private apartments in hotels, clubs and boarding houses where service is confined to the domestic use of the customer and business listings are not employed.
- (3) The place of residence of a clergyman, physician, registered or practical nurse, dentist, veterinary surgeon or other medical practitioner or Christian Science practitioner, provided the service is not installed in that portion of the customer's residence which is used as an office, but is located in the customer's domestic establishment, and provided no business designation is employed. Titles such as "Dr.," "Rev.," "Judge," and "Professor" are not considered business designations.

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S2. GENERAL REGULATIONS

S2.3 Establishment and Furnishing of Service (Continued)

S2.3.4 Application of Rates for Business and Residence Service (Continued)

c. (Continued)

- (4) Private stable or garage when strictly a part of the customer's domestic establishment.
- (5) College fraternity and sorority houses where members lodge within the houses.
- (6) Secretarial line terminations of residence main service terminating as extension lines on the premises of a telephone answering bureau.
- (7) Churches, and for public, parochial and non-profit private schools.
- (8) Shelters whose principal purpose is to provide temporary (six to eight weeks) residential housing for individuals or families in crisis qualify for residential rates for up to 3 lines after purchasing at least 1 business line.

- d. Changes from business service to residence service are made only in the event of a change in the customer's arrangements which would entitle him to a residence classification of his service, as specified in c. above.

The business telephone number may be continued for the residence service only if all the facts indicate that the service is no longer to be used substantially for business purposes.

- e. Changes from residence to business service may usually be made without change in telephone number, if the customer so desires. Applicable charges for telephone number changes are found in Section S4 of this tariff.

S2.3.5 Transfer of Service between Customers

- a. Service previously furnished one customer may be assumed by a new customer provided there is no lapse in the rendition of service. Such transfers are subject to the service ordering charges as shown in Section S4.3.a.

- (1) A customer may request transfer of telephone service to another party at the same location without a break in service.
- (2) An applicant who otherwise qualifies for establishment of service may supersede the service of a customer discontinuing that service when the applicant is to take service on the same premises and retain the listed telephone number where that service is being rendered provided an arrangement, acceptable to the utility, is made to pay outstanding charges against the service.

- b. Where the new customer requests an addition to the existing service, or a rearrangement or change of the existing service, the appropriate service charges specified in Section S4.3 will apply.

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S2. GENERAL REGULATIONS

S2.3 Establishment and Furnishing of Service (Continued)

S2.3.6 Initial Service Periods (Continued)

S2.3.6 Initial Service Periods

- a. Unless otherwise specified, the initial service period for all services offered in this tariff is one month commencing with the date of installation of service.
- b. For services furnished with initial service periods exceeding one month, the applicable initial service period is the number of months indicated in parenthesis following the basic termination charge listed in that section of this tariff containing the service offered.
- c. The initial service period relates to each applicable unit of service, either on the initial or subsequent installations.

S2.3.7 Floor Space, Electric Power and Operating at the Customer's Premises

- a. The customer is responsible for the provision and maintenance, at his expense, of all suitable space and floor arrangements, including but not limited to adequate lighting, proper relative humidity and temperature control, required on his premises for communication facilities provided by the Company in connection with services furnished to the customer by the Company. Any power outlets and commercial power required for the operation of such facilities shall be provided by, and at the expense of, the customer.
- b. Except as may be specified elsewhere in this tariff, all operating required for the use of communications facilities provided by the Company at the customer's premises will be performed at the expense of the customer, and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.

S2.3.8 Provision and Ownership Facilities

- a. Facilities furnished by the Company on the premises of a customer or authorized user of the service are the property of the Company and are provided upon the condition that such facilities, except as expressly provided in this tariff, must be installed, relocated and maintained by the Company and that the Company's employees and agents may enter said premises at any reasonable hour to make collections from coin boxes, to install, inspect or repair any part of the Company's facilities on the customer's premises, or upon termination or cancellation of the service, to remove such facilities.

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S2. GENERAL REGULATIONS

S2.3 Establishment and Furnishing of Service (Continued)

S2.3.8 Provision and Ownership of Facilities (Continued)

- b. Customers may not disconnect or remove or permit others to disconnect or remove any apparatus installed by the Company, except upon the written consent of the Company.

S2.3.9 Provision and Ownership of Directories

Telephone directories distributed from time to time by the Company remain the property of the Company and shall not be mutilated and shall be surrendered upon request. No binder, holder, insert or auxiliary cover or attachment of any kind not furnished by the Company shall be attached to the directories owned by the Company, except that this prohibition shall not apply to a customer-provided binder, holder, insert or auxiliary cover which is not so attached as to impede reference to essential service information or otherwise interferes with service.

S2.3.10 Provision and Ownership of Telephone Numbers

Telephone numbers are the property of the Company and are assigned to the service furnished the customer. The customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company, and no right to the continuance of service through any particular central office. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the customer, whenever the Company deems it necessary to do so in the conduct of its business.

S2.3.11 Maintenance and Repairs

All ordinary expense of maintenance and repairs, unless otherwise specified in this tariff, is borne by the Company. In case of damage, loss, theft, or destruction of any of the Company's property due to the negligence or willful act of the customer or other persons authorized to use the service, and not due to ordinary wear and tear or causes beyond the control of the customer, the customer shall be required to pay the expense incurred by the Company in connection with the replacement of the property damaged, lost, stolen or destroyed, or the expense incurred in restoring it to its original condition.

S2.3.12 Company Facilities at Hazardous or Inaccessible Locations

Where service is to be established at a location that would involve undue hazards, or where accessibility is impractical to employees of the Company, the customer may be required to install and maintain the Company's equipment and facilities in a manner satisfactory to the Company, any remuneration to be based on the conditions involved.

S2.3.13 Work Performed Outside Regular Working Hours

The rates and charges specified in this tariff contemplate that work in connection with furnishing or rearranging be performed during regular working hours. Whenever a customer requests that work necessarily required in the furnishing or rearranging of his service be performed outside the Company's regular working hours or that once begun be interrupted, so that the Company incurs costs that would not otherwise have been incurred, the customer may be required to pay, in addition to the other rates and charges specified in this tariff, the amount of additional costs incurred by the Company as a result of the customer's special requirements.

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S2. GENERAL REGULATIONS

S2.3 Establishment and Furnishing of Service (Continued)

S2.3.14 Termination of Service

a. Termination of Service by the Company

The Rules and Regulations contained in this tariff for termination of service by the Company will apply.

b. Termination of Service at the Customer's Request

Service may be terminated at any time upon reasonable notice from the customer to the Company. Upon such termination the customer shall be responsible for the payment of all charges due. This includes all charges due for the period service has been rendered plus any unexpired portion of any initial service period or applicable termination charges, or both.

S2.3.15 Wire Tap Investigation

- a. When, at the request of a customer, a wire tap investigation is made by the Telephone Company, and when no wire tap or trouble condition in Telephone Company equipment or facilities can be found, a \$75.00 one time charge for inspection of the facilities and equipment serving the customer may be applicable.

S2.3.16 Tracing of Harassing Calls

- a. A \$40.00 charge applies for the installation or application of equipment for the purpose of tracing harassing telephone calls to a customer. The Telephone Company shall leave the equipment in place for a period of no more than seven days. Should a harassing call be made during this period, the Telephone Company shall attempt to trace the call and report the results to the proper authorities for legal handling. Should the customer elect to pursue prosecution of the alleged caller(s), the \$40.00 charge will be refunded to the customer. A copy of the warrant or affidavit from the prosecutor's office must be provided to the Company indicating that prosecution is forthcoming. This charge is not applicable to a governmental department or agency, public, private or parochial school.
- b. This service will not be provided in exchanges or central offices where Call Tracing facilities are available under the Custom Calling Local Area Signaling Service arrangement shown in this tariff.

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S2. GENERAL REGULATIONS

S2.4 Payment Arrangements and Credit Allowances (Continued)

S2.4.1 Advance Payments

- a. An applicant for service or facilities may be required to pay in advance of installation an amount not to exceed applicable service connection, installation or other nonrecurring charges plus charges for one month of service.
- b. The amount of any advance payment collected is credited to the subscriber's account after service is established.
- c. In addition to the advance payment specified in the preceding paragraph, an applicant for telephone service (the furnishing of which involves an unusual installation expense) may, if it is deemed necessary by the Company in safeguarding its interests, be required to make an advance payment of such proportion of the estimated costs as is to be borne by the applicant in addition to such service connection charges as are applicable.
- d. The amount of any advance payment collected because of unusual installation expense is credited to the applicant's account as applying against the construction or installation charge. If the amount of such advance payment collected is in excess of the proportion of such costs to be borne by the applicant, the amount of excess is either returned to the customer or credited to his account.

S2.4.2 Deposits

- a. The Company may, in order to safeguard its interest, require an applicant for or customer to its services to make a suitable deposit to be held by the Company as a guarantee of the payment of charges, if any of the following conditions exist:
 - (1) The customer's past payment record to a telephone company shows delinquent payment practices, i.e., two consecutive 30-day arrears, or more than two non-consecutive 30-day arrears in the past 24 months, or customer has been sent four or more late payment notices in the past 9 months, or

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S2. GENERAL REGULATIONS

S2.4 Payment Arrangements and Credit Allowances (Continued)

S2.4.2 Deposits (Continued)

a. (Continued)

- (2) A new customer cannot furnish either a letter of good credit from a reliable source or an acceptable guarantor on the same telephone system within the State of South Carolina to guarantee payment; or
- (3) A customer has no deposit and presently is delinquent in payments, i.e., has had two consecutive 30-day arrears, or more than two non-consecutive 30-day arrears in the past 24 months, or customer has been sent four or more late payment notices in the past 9 months, or
- (4) A customer has had his service temporarily disconnected or terminated by the Company or any telephone company for nonpayment or fraudulent use. Such fraudulent use includes abuse, illegal or willful misuse of the Company's service in a manner as to adversely affect the Company's facilities, or the Company's service to others.

b. The Company shall inform each prospective customer of the regulations outlined in S2.4.2.a.

c. For a new customer, a maximum deposit may be required up to an amount equal to an estimated two (2) months (60 days) bill. For an existing customer who does not at that time have a deposit with the telephone utility, a maximum deposit may be required up to an amount equal to the total actual bills of the highest two (2) consecutive months within the preceding six (6) months. All deposits may be subject to review based on the actual experience of the customer. The amount of the deposit may be adjusted upward or downward to reflect the actual billing experience and the payment habits of the customer.

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S2. GENERAL REGULATIONS

S2.4 Payment Arrangements and Credit Allowances (Continued)

S2.4.2 Deposits (Continued)

- d. Interest shall be paid by the Company upon such deposits at the rate of 8% per year, accrued annually for the time such deposits are held by the Company and the customer was served by the Company. Such interest shall be calculated to December 1 of each year, and the payment shall be made by credit to customer's account on the January billing. The deposit shall cease to draw interest on the date it is returned, the date service is terminated, or on the date notice is sent to the customer's last known address that the deposit is no longer required.
- e. The Company shall issue a receipt of deposit to each customer from whom a deposit is received, and shall provide means whereby a customer may establish his claim if his receipt is lost. The Company shall keep records to show (1) the name and address of each depositor; (2) the amount and date of the deposit; (3) the last transaction concerning the deposit.
- f. Deposits shall be refunded completely with interest after two years unless the customer has had two consecutive 30-day arrears or more than two non-consecutive 30-day arrears in the past 24 months, or has had service denied or interrupted for non-payment of bills, or has been sent two late payment notices in the past nine months or was subject to treatment in the past month or has had a returned check in the past six months.
- g. The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation or constitutes a waiver or modification of the regulation practices of the Company providing for the discontinuance of service for nonpayment of any sums due the Company.

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S2. GENERAL REGULATIONS

S2.4 Payment Arrangements and Credit Allowances (Continued)

S2.4.2 Deposits (Continued)

h. Post Billing Toll Block

- (1) Post Billing Toll Block (PBTB) is a process whereby the Company will establish a risk level for new and existing customers and initiate toll blocking on high risk residential accounts which have unpaid delinquent balances. A grace period will be given to the customer to respond to the toll block. This service is designed to minimize the Company's network exposure from uncollectible accounts and to act as an enhancement to the late payment process. If payment is not received, the normal late payment treatment process will continue.
- (2) A risk level assessment process determines residential customers with high risk accounts and is based as a result of either Credit Scoring for new customers or Behavioral Scoring (GTE South payment history) for existing customers.
 - (a) Risk level assessment is categorized for new customers via Credit Scoring whereby the Company will be provided information through the use of a third party credit reporting service. A credit score is computed on the inquiry date by utilizing a credit scoring model plus information contained in the customer's credit files. The customer's score is delivered at the time of service application. Credit Scoring allows the Company to assign a risk level to all new customer accounts.
 - (.1) A high risk level assessment is assigned to new customers having the following criteria:
 - Collection judgments
 - Charge (written) off accounts
 - Outstanding collection accounts
 - Various degrees of delinquency history from 30-180 days, and not paid in full or current at time of scoring.

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S2. GENERAL REGULATIONS

S2.4 Payment Arrangements and Credit Allowances (Continued)

S2.4.2 Deposits (Continued)

h. Post Billing Toll Block (Continued)

(2) (Continued)

(b) Behavioral scoring, based on GTE South payment history, will establish a risk assessment for existing customers. A score will be established and maintained (re-scored) on each residential customer when the program is initiated and/or after service has been established for six (6) months. Existing customers, for the purpose of this tariff, are those customers that have had continuous service with the Company over a six (6) month period.

(.1) A high risk assessment is assigned to existing residential customers having the following criteria:

- Six (6) or more telephone bills not paid by the due date or in full during the preceding 12 months.
- Three (3) or more Non-Sufficient Fund (NSF) checks for telephone bill payments during the preceding 12 months.
- Two (2) or more service denials due to nonpayment during the preceding 12 months.
- Six (6) or more reminder notices on account during the preceding 12 months.

(3) A delinquent residential account customer will be given a grace period of two business days from the "please pay by date" or due date of the bill to make payment otherwise Post Billing Toll Block will be initiated.

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S2. GENERAL REGULATIONS

S2.4 Payment Arrangements and Credit Allowances (Continued)

S2.4.2 Deposits (Continued)

h. Post Billing Toll Block (Continued)

(4) The following access will be blocked:

- 0+
- 1+900/976/700
- DDD 1+
- 1+555+1212
- 1+NPA+555+1212
- 1DDD+01+
- 1DDD+011+

- All 101XXXX(+)
- All collect, credit card and third number billed calls.

(5) Access to the local calling area, including Usage Sensitive Service and Local Calling Plans, emergency services (911), information services (1+411), 1+800/877/888+, 950+, and Operator (0-) will not be blocked.

(6) Where facilities are available, a recording will advise the customer that toll blocking has been imposed when dialing or billing attempts are initiated. Once the customer has been blocked, the block will only be removed if the delinquent amount is paid.

(7) A Restoration Charge is not applicable when the customer's toll service is unblocked.

(8) After the Post Billing Toll Block is initiated, late payment treatment notices will be rendered and if payment is not received or payment arrangements made, further treatment of the account will occur in accordance with tariff guidelines and South Carolina Public Service Commission rules.

(9) Deposit requirements will not be affected as a result of Post Billing Toll Block.

S2.4.3 Payment for Service

a. The customer is responsible for payment of all charges in conjunction with the services furnished him including collect long distance messages which have been accepted at the customer's telephone and long distance messages originating at the customer's station.

b. The customer shall pay on a monthly basis in advance or shall pay on demand all charges for service and equipment, and shall pay on demand all charges for long distance service. Special billing arrangements may be established for services provided to certain Governmental agencies.

c. Bills are due upon receipt and are payable at the Company's Business Office or at any agency duly authorized to receive such payments.

d. Failure to receive a bill does not relieve the customer of the responsibility for payment in accordance with the provisions set forth herein.

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S2. GENERAL REGULATIONS

S2.4 Payment Arrangements and Credit Allowances (Continued)

S2.4.3 Payment for Service (Continued)

- e. Should review be suspended for non-payment of charges, it will be restored only as provided under "Restoration Charge" in Section S4 of this tariff.
- f. When the service has been disconnected for non-payment, the service arrangement is considered to have been terminated. Reestablishment of service may be made only upon the execution of a new service agreement which is subject to the provisions of this tariff.
- g. In its discretion, the Company may restore or reestablish service which has been suspended or disconnected for non-payment of charges, prior to payment of all charges due. Such restoration or reestablishment shall not be construed as a waiver of any rights to suspend or disconnect service for non-payment of any such or other charges due and unpaid or for the violation of the provisions of this tariff; nor shall the failure to suspend or disconnect service for non-payment of any past due account or accounts operate as a waiver or estoppel to suspend or disconnect service for nonpayment of such account or of any other past due account.
- h. A Late Payment Charge of 1 1/2% applies to each customer's bill when the previous month's bill has not been paid in full, leaving an unpaid balance of \$10.00 or more carried forward. The 1 1/2% charge is applied to the total unpaid amount carried forward and is included in the total amount due on the current bill.
- i. See Section S2.4.2. for Post Billing Toll Block.

S2.4.4 Allowance for Interruptions

- a. Customers experiencing a service outage exceeding 24 hours will receive a credit allowance as provided in b. following, and a Service Performance Guarantee credit as provided in S2.4.6 following.
- b. When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the customer or the failure of the facilities provided by the customer, a pro rate adjustment of the fixed monthly charges involved will be allowed, upon request of the customer, for the service and facilities rendered useless and inoperative by reason of the interruption during the time said interruption continues in excess of twenty-four hours from the time it is reported to or detected by the Company, except as otherwise specified in this tariff. For the purpose of administering this regulation, every month is considered to have thirty days.
- c. When any municipality, other political subdivision, local agency of government, or South Carolina Public Service Commission imposes upon and collects from New Communications of the Carolinas Inc., a gross receipts tax, occupation tax, license tax, permit fee, franchise fee or regulatory fee, such taxes and fees shall, insofar as practicable, be billed pro rata to the New Communications of the Carolinas Inc. customer receiving service within the territorial limits of such municipality, other political subdivision, local agency of government, or public utility commission.
- d. New Communications of the Carolinas Inc. may adjust its rates and charges or impose additional rates and charges on its customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs includes, but are not limited to, the Universal Service Fund, the Primary Interexchange Carrier Charge, and compensation to payphone service providers for use of their payphones to access New Communications of the Carolinas Inc. d/b/a Frontier services.

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S2. GENERAL REGULATIONS

S2.4 Payment Arrangements and Credit Allowances (Continued)

S2.4.5 Service Performance Guarantee

a. Business

- (1) If a business customer requests installation or repair of Company-owned facilities used to provide exchange, message toll, private line or enhanced services offered under this tariff and the installation or repair is not completed as agreed, the customer will be eligible to receive a credit of \$100.00. One credit per order or trouble report may be applied for the affected service to which the customer subscribes to in this Tariff.
- (2) Each credit shall be limited to the amount described above for the particular line or lines associated with the service to be installed or repaired.
- (3) Credit will be provided in accordance with the above conditions at the request of the customer. At the Company's discretion, the Service Performance Guarantee will appear as either a \$100 bill credit on the customer's bill or something of equal value, as determined by the Company, will be provided to the customer.
- (4) Credit will be extended in accordance with the above conditions only for installation or restoration of exchange, private line, message toll, or enhanced services or for installation or repair of Company-owned facilities used to provide those services. The Service Performance Guarantee is not applicable for Public Telephone Service and/or Semipublic Telephone Service.
- (5) The credit will not apply to "out of service" conditions resulting from:
 - (a) Willful neglect, misuse or abuse by the customer.
 - (b) Problems in the customer's premises equipment or in the customer's inside wire.
 - (c) Natural disasters, labor difficulties, governmental orders, civil commotions, general network failure, cable cuts affecting more than 5% of the Company's customers or circumstances beyond the control and/or knowledge of the Company.
 - (d) Temporarily or permanently discontinued service due to nonpayment of bills.

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S2. GENERAL REGULATIONS

S2.4 Payment Arrangements and Credit Allowances (Continued)

S2.4.6 Service Performance Guarantee (Continued)

b. Residence

- (1) If a residence customer requests installation or repair of Company-owned facilities used to provide service offered under this Tariff, and the installation or repair is not completed as agreed, the customer will be eligible to receive a credit of \$25.00. One credit per order or trouble report may be applied for the affected service to which the customer subscribes to in this Tariff.
- (2) Each credit shall be limited to the amount described above for the particular line or lines associated with the service to be installed or repaired.
- (3) Credit will be provided in accordance with the above conditions at the request of the customer. At the Company's discretion, the Service Performance Guarantee will appear as either a \$25 bill credit on the customer's bill or something of equal value, as determined by the Company, will be provided to the customer.
- (4) Credit will be extended in accordance with the above conditions only for installation or repair of Company-owned facilities used to provide services offered in accordance with this tariff.
- (5) The credit will not apply to "out of service" conditions resulting from:
 - (a) Willful neglect, misuse or abuse by the customer.
 - (b) Problems in the customer's premises equipment or in the customer's inside wire.
 - (c) Natural disasters, labor difficulties, governmental orders, civil commotions, general network failure, cable cuts affecting more than 5% of the Company's customers or circumstances beyond the control and/or knowledge of the Company.
 - (d) Temporarily or permanently discontinued service due to nonpayment of bills.

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S2. GENERAL REGULATIONS

S2.5 Liability of the Company

S2.5.1 Service Irregularities

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or failures or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.

S2.5.2 Use of Facilities of Other Connecting Carriers

When suitable arrangements can be made, facilities of other connecting carriers may be used in conjunction with this Company's facilities in establishing connections to points not reached by this Company's facilities. Neither this Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

S2.5.3 Indemnifying Agreement

The Company shall be indemnified and saved harmless by the customer or customers against claim for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with the facilities provided by the Company.

S2.5.4 Errors in Telephone Directories

- a. The Company, except as provided herein, assumes no liability for damages claimed on account of errors or omission from its directories and, in accepting listings as prescribed by applicants or customer, will not assume responsibility for the result of their publication in the directory.

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S2. GENERAL REGULATIONS

S2.5 Liability of the Company (Continued)

S2.5.4 Errors in Telephone Directories (Continued)

a. (Continued)

Claims for damages on account of interruptions to service due to errors or omissions in directory listings will be limited to an amount equivalent to such proportion of the customer's service as is affected, the maximum liability not to exceed one-half the service charges for the period from the date of issuance of the directory in which the error occurred to the date of issuance of a new directory containing the proper listing.

- b. In the case of additional or joint user listings in the alphabetical section of the directory for which a charge is made, the Company's liability shall be limited to an amount not to exceed the established rate for such listings during the period which the error or omission continues.

S2.5.5 Period for the Presentation of Claims

The Company shall not be liable for damages or statutory penalties in any case where a claim is not presented in writing within sixty days after the alleged delinquency occurs.

S2.5.6 Service in Explosive Atmosphere

- a. The Company does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said equipment so provided.
- b. The Company may require each customer to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.

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S2. GENERAL REGULATIONS

S2.5 Liability of the Company (Continued)

S2.5.6 Service in Explosive Atmosphere (Continued)

- c. The customer shall furnish, install and maintain sealed conduit with explosive-proof fittings between this service and points outside the hazardous area where connection may be made with regular facilities of the Company. The customer may be required to install and maintain this service within the hazardous area if, in the opinion of the Company, injury or damage to Company employees or property might result from installation or maintenance by the Company.

S2.5.7 Adjustment of Charges

When after investigation it is found that an error has occurred within six months of the most recent billing, the error shall be corrected, and settlement made thereof.

If the Company has inadvertently overcharged a customer as a result of a misapplied schedule or any other human or machine error, the Company shall, for any amount of dollar (\$1.00) or more (amount less than \$1.00 will be credited to account) at the customer's option, credit or refund the excess amount paid by that customer or credit the amount billed as provided by the following:

- a. If the interval during which the customer was overcharged can be determined, then the Company shall credit or refund the excess amount charged during the interval, provided that the applicable three-year statute of limitations shall not be exceeded.
- b. If the interval during which the customer was overcharged cannot be determined, then the Company shall credit or refund the excess amount charged during the 12-month period preceding the date when the error was discovered.
- c. If the exact amount of the overcharge incurred by the customer during the billing periods subject to adjustment cannot be determined, then the refund shall be based on an appropriate estimated amount of excess payment.

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S2. GENERAL REGULATIONS

S2.5 Liability of the Company (Continued)

S2.5.7 Adjustment of Charges (Continued)

If the Company has undercharged any customer as a result of a misapplied schedule, or any human or machine error then the Company may recover the deficient amount as follows:

- a. If the interval during which a customer was undercharged can be determined, then the Company may collect the deficient amount incurred during the entire interval up to a maximum period of six months.
- b. If the interval during which a customer was undercharged cannot be determined, then the Company may collect the deficient amount incurred during the six month period preceding the date when the billing error was discovered by the Company.
- c. The customer shall be allowed to pay the deficient amount, in equal installments added to the regular monthly bills devoid of late charges, over the same number of billing periods which occurred during the interval the customer was subject to pay the deficient amount.

S2.5.8 Defacement of Premises

The Company is not liable for any defacement of or damage to the premises of a customer resulting from the furnishing of service on such premises or by the removal thereof, when such defacement or damage is not the result of negligence of employees of the Company.

S2.6 Customer Premises Inside Wire

S2.6.1 General

- a. Customer Premises Inside Wire is defined as that wire, including connectors, blocks and jacks, within a customer's premises that extends between the termination of the Exchange Service Line at the Demarcation Point and those standard jack locations on the customer's premises to which terminal equipment can be connected for access to the Exchange Service Line.
- b. The demarcation point is provided as part of the Exchange Service Line, WATS or Private Line Services. If a Network Interface Device (NID) is employed as the demarcation point, this NID will normally be installed outside the customer's building at a location determined by the Company which is accessible to the customer. If the NID is installed inside a customer's building due to customer request, and not at the initiative of the Company, charges will apply as specified in Section 4 of this tariff. The normal location of the NID is in close proximity to where the Company facilities attach to the customer's building, wherever practicable.
- c. When a NID is installed at the customer's request on existing service, a Network Access Change charge and a Premises Visit charge will apply as covered in Section 4 of this Tariff.

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S2. GENERAL REGULATIONS

S2.6 Customer Premises Inside Wire (Continued)

S2.6.2 Responsibility of the Customer

- a. The installation and maintenance of Customer Premises Inside Wire is the sole responsibility of the customer.
- b. The customer assumes the risk of loss of service, damage to property, or death to or injury of the customer or the customer's agent that may result from any installation or maintenance activity undertaken by that customer or the customer's agent.
- c. The customer will save the Company harmless from any and all liability, claims, or damage suits arising out of the customer's premises inside wire activity.

S2.6.3 Violation of Regulations

- a. Where Customer Premises Inside Wire is found to be causing network related harm, the Company will promptly notify the customer of the violation and will take such immediate action as is necessary for the protection of the telecommunications network and Company employees.
- b. It is the customer's responsibility to discontinue such use and correct the situation causing the network harm.
- c. Failure of the customer to discontinue such use or to correct the problem will result in suspension of the customer's service until such times as corrections are made.

S2.7 Special Promotions

- a. The Company may offer special promotions of new or existing services or products for limited periods. These promotions will be offered on a completely nondiscriminatory basis with each customer in the classification of service and area for which the promotion is offered having an equal opportunity for participation, subject to the availability of products, services and facilities.

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S2. GENERAL REGULATIONS

S2.8 Provision of Network Interface Devices

S2.8.1 General

The following rules will apply to new installations for telephone service using Network Interface Devices (NID).

- a. All wiring on the customer's premises that is connected to the telephone network shall connect to the Telephone Company network through the Telephone Company provided NID.
- b. Maintenance of the NID shall be the responsibility of the Telephone Company.
- c. For single unit premises, the Company will terminate its network facilities no further than 12 inches upon entering the customer's premises. A single unit location is a premises or building occupied by a single customer.
- d. In locations with multiple customers, i.e., multiple premises, the Company will terminate its network facilities no further than 12 inches at the minimum point of entry to the building or property.
- e. The Company will allow customers access to inside wiring at points up to and including the point of demarcation. The customer is no longer required to interconnect through a plug and jack arrangement where a customer's premises is served by no more than two lines. This refers to all one and two-line telephone wiring (including associated jacks) on the customer's side of the demarcation point, whether owned and installed by the customer, premises owner, agent, or another vendor.
- f. The Telephone Company shall instruct the customer of the location, purpose and use of the NID.

S2.9 Slamming

S2.9.1 General

Slamming is the unauthorized change of a subscriber's preferred telecommunications center.

Per FCC 00-135, CC Docket 94-129, a telecommunications carrier who acquires a customer by an unauthorized change of that customer's local service may be billed the applicable nonrecurring charges to establish that customer's service as a new account back with the customer's authorized telecommunications carrier.

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S2. GENERAL REGULATIONS

S2.10 Termination Liability

1. In the event the service is terminated by the customer prior to completion of the current term commitment period, the customer shall be liable for an early termination charge, except as noted below. The amount of the early termination charge will be 25% of the monthly recurring charge(s) (MRC) for the remainder of the term. For example:

$$25\% \times \text{MRC} \times \# \text{ of Lines/Channel/Path} \times \# \text{ of Months Remaining} = \text{Termination Charge}$$

2. Early termination charges will apply only to those rate elements under a term commitment period. If any rates for the service are increased during the term period, exclusive of any increase due to local, state, or federal fees, taxes or surcharges, the customer may terminate the service without incurring an early termination charge.

3. Renewal Options

- a. Prior to the end of the term commitment period, the customer may select one of the following options, to be effective at the end of the term:

- 1) Renew their term commitment,
- 2) Commit to a new term period,
- 3) Arrange for a change service, or
- 4) Arrange for termination of the service.

- b. In the event the customer does not select one of the above options, the customer will be converted to the shortest-term period available under tariff (i.e., month-to month, one year, etc.) for the same service, and will be subject to the applicable term commitment, if any, unless the customer terminates the service within sixty (60) days of the conversion date.

4. Early termination charges will not be assessed under the following circumstances:

- a. Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term.
- b. Customer attempts to move the existing service to a new location within Company's service area, but the service is unavailable.
- c. Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment.
- d. Customer changes to another service or upgrades service to a higher speed or capacity under a term commitment, provided the following conditions are met:
 - 1) The value of the new term commitment is of equal or greater than the remaining value of the current term commitment.
 - 2) The Company provides the new service via tariff or on an individual case basis (ICB).
 - 3) The order to discontinue the existing service and the order for the new or upgraded service are received by the Company at the same time.

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.1 General

- a. Local exchange service rates in this tariff are identified with New Communications of the Carolinas Inc. d/b/a Frontier.

The rates are the combination of the Local Exchange Service Line rate and the Measured Extended Area Service (MEAS) usage rates where applicable.

S3.2 Local Exchange Service Line

S3.2.1 General

- a. Exchange Service Areas for each exchange are identified on maps filed in this tariff section.
- b. The rates for service not specifically shown in this section are presented in other sections of the Company Tariff.
- c. Monthly exchange rates are authorized by the South Carolina Public Service Commission.
- d. Local exchange service rates, excluding semipublic service do not include the provision of a standard telephone set.
- e. The Dial Tone Access Line rate specified herein provides the customer with an exchange line to be used in conjunction with the monthly usage rate. The Unlimited Usage Rate entitles the customer to an unlimited number of messages to all lines bearing the designation of central offices within the serving exchange and additional exchanges as shown in Section S3.3.1, Local Calling Areas. The Unlimited Usage Rate applies in addition to the charge for Dial Tone Access Lines.
- f. The rates for Measured Extended Area Service (MEAS) are the usage charges shown in S3.3.1.h. plus the applicable Dial Tone and Unlimited Usage rates.

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.2 Local Exchange Service Line (Continued)

S3.2.1 General (Continued)

a. Flat Rate Service

(1) Rate Group Schedule and Charges

The rate group schedule is applied on the basis of the number of primary telephones and automatic access lines within the local calling areas, including the primary telephones and automatic access lines of other telephone companies, within the same local calling area.

<u>Class and Grade of Service</u>	<u>Rate Group 1 0-6,250</u>		<u>Rate Group 2 6,251 and Up</u>	
	<u>Dial Tone Access Line Rate</u>	<u>Unlimited Usage Rate</u>	<u>Dial Tone Access Line Rate</u>	<u>Unlimited Usage Rate</u>
<u>BUSINESS</u>				
One Party	\$24.55 (I)	\$ 9.49	\$24.55 (I)	\$12.59
Automatic Access Line				
First 10 lines, each	24.55 (I)	19.70	24.55 (I)	19.70
Add'l. lines (11 and above), each	22.44 (I)	9.50	22.44 (I)	13.50
Semipublic (Flat Rate)	21.46 (I)	38.91	21.46 (I)	45.57
<u>RESIDENCE</u>				
One Party	11.22	4.94	11.22	7.13

EXCHANGES

Bishopville
Ehrhardt
McCormick
Olar

EXCHANGES

Abbeville
Andrews
Calhoun
Falls
Conway
Fairfax-Brunson
Georgetown
Hemingway
Hollywood
Johnsonville
Kingstree
Lake City
Lamar
Laurens
Manning
Myrtle Beach
N. Myrtle Beach
Olanta
Pamplico
Pawleys Island
Shaw (AFB)
Heights
Summerton
Sumter
Walterboro
Winnsboro
Woodruff
Yemassee

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.2 Local Exchange Service Line (Continued)

S3.2.1 Term Contract Pricing - Business

Term Contract Pricing (TCP) provides optional term discounts for business customers who order eligible services under TCP. Eligible services under TCP are business flat rate access local exchange lines and local exchange PBX trunks. TCP is offered in all local exchange rate groups and provides for one or three-year terms.

All rules, regulations, fees and surcharges normally applicable to eligible services apply. Central Office Line Connection Work charges found in S4.3 are included and will not apply separately for any lines subscribed under TCP.

To qualify, the customer subscribing to the TCP must commit to an oral or written service agreement as prescribed by New Communications of the Carolinas Inc. d/b/a Frontier, establishing the term period and rate in effect at the time the customer enters into the service agreement.

Upon expiration of a service agreement, the service will automatically be billed at the monthly rates in effect at the time the service agreement expires, as set forth in S13.3 of this tariff, unless a new service agreement is negotiated.

When a TCP customer moves service from one service location to another, and if the customer agrees to continue the service agreement at the new service location and retain local exchange access lines that equal or exceed the number of lines that were connected at the old service location, termination charges will not apply. If TCP is not available at the new service location, termination charges will apply.

In the event the customer terminates the service prior to the completion of the term commitment, the Termination Liability in Section S2.10 of this tariff will apply.

<u>Business Lines</u>	<u>1 Year Term</u>	<u>3 Year Term</u>
Rate Group 1	\$31.62 (I)	\$31.11 (I)
Rate Group 2	34.68 (I)	34.17 (I)
<u>PBX Trunks</u>	41.00	40.50

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.2 Local Exchange Service Line (Continued)

S3.2.1 General (Continued)

a. Flat Rate Service (Continued)

(2) Exception Rate Area

Hollywood

Customers in the Hollywood Exchange will pay an additional \$.62 per line as an adder for Expanded Area Service.

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.3 Local Calling Areas

S3.3.1 Flat Rate Service

The rates specified in Section S3.2 entitle customers to access all stations bearing the central office designations of additional exchanges as shown below. The local calling area of the exchange in the left-hand column also includes the exchanges listed in the right-hand column.

<u>Exchanges</u>	<u>Additional Exchanges</u>
Abbeville	Calhoun Falls, Due West, Mt. Carmel, and West Abbeville
Andrews	Georgetown, Pawleys Island, and West Andrews
Bishopville	Bishopville Rural and Lynchburg
Calhoun Falls	Abbeville, Mt. Carmel, West Abbeville, and Due West
Conway	Aynor, East Conway, North Conway, South Conway, and Wampee
Ehrhardt	Bamberg
Fairfax-Brunson	Allendale, Hampton and Estill
Georgetown	Pawleys Island, Andrews, and West Andrews
Hemingway	Johnsonville
Hollywood	Charleston, Folly Beach, Mt. Pleasant, Isle of Palms, Sullivans Island and Summerville
Johnsonville	Hemingway
Kingstree	North Kingstree, Lane, and Greeleyville
Lake City	Olanta, Scranton, and Turbeville
Lamar	Darlington, Florence, Hartsville and Timmons ville
Laurens	Laurens Rural, Gray Court, Waterloo, Enoree, West End, Hickory Tavern, and Clinton

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S3.3 Local Calling Areas (Continued)

S3.3.1 Flat Rate Service (Continued)

McCormick	Clarks Hill, Mt. Carmel, and Plum Branch
Manning	North Manning, Summerton, North Summerton and Turbeville
Myrtle Beach	North Myrtle Beach, Murrells Inlet, Lakewood, Collins Creek and West Myrtle Beach
North Myrtle Beach	Myrtle Beach
Olanta	Turbeville, Lake City and Scranton
Olar	Denmark
Pawleys Island	Georgetown and Andrews
Pamplico	Florence
Shaw AFB Heights	Sumter, North Sumter, Statesburg, Pinewood, Oakland, Mayesville, Pocalla, and East Sumter
Summerton	North Summerton, Manning, and North Manning
Sumter	Shaw AFB Heights, North Sumter, Statesburg, Pinewood, Mayesville, Oakland, Pocalla and East Sumter
Walterboro	Cottageville, Hendersonville, Lodge, North Walterboro, South Walterboro and Williams
Winnsboro	None
Woodruff	Enoree and Spartanburg
Yemassee	Hampton

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.3 Local Calling Areas (Continued)

S3.3.2 Measured Extended Area Service (MEAS)

- a. Measured Extended Area Service (MEAS) provides banded distance and usage sensitive billing or flat rate block of time billing for customer dialed or operator assisted calls to locations outside a customer's normal flat rate local calling area or Usage Sensitive Service (USS) local calling area but within the same LATA for the exchanges specified in S3.3.2g.
- b. MEAS is provided jointly by New Communications of the Carolinas Inc. d/b/a Frontier and Horry Telephone Cooperative between exchanges specified in Section S3.3.2g. located in Horry and Georgetown Counties subject to the availability of facilities and billing capabilities.
- c. MEAS usage sensitive billing will apply to all business and residence individual lines; automatic access lines; access lines provided in connection with Sharing and Resale of Basic Local Exchange Service; public and semi-public lines; Foreign Exchange lines; and access lines provided in connection with customer-provided coin telephone service.

The MEAS flat rate block of time billing is available to all business and residence individual lines; automatic access lines; Foreign Exchange lines; and Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service Network Access Registers (NARs).

MEAS block of time is available on a per line basis. Mixing of flat rate MEAS and usage sensitive MEAS at the customer site location is not allowed for business customers. This arrangement is allowed for residential customers, although separate billing of the lines may result.

- d. The charge for Measured Extended Area Service (MEAS) shall be those shown in S3.3.2h. for usage or block of time as shown in S3.3.2i. plus the applicable Dial Tone and Unlimited Usage rates shown in S3.2.1a. Access line rates for Sharing and Resale of Basic Local Exchange Service are specified in Section S23.1.3; access line rates for customer provided coin telephone service are specified in Section S7.3.4.

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.3 Local Calling Areas (Continued)

S3.3.2 Measured Extended Area Service (MEAS) (Continued)

d. (Continued)

The flat rate block of time option will allow the customer thirty (30) hours of calling between the applicable MEAS exchanges listed in S3.3.2g. following. All calls occurring beyond the 30 hour block of time will be charged the overtime rate specified in S3.3.2i.(2).

e. Operator Assisted Calls between MEAS exchanges will be charged at the rates specified in Section S3.8.1, plus the usage and/or block of time charges shown in S3.3.2h. and S3.3.2i.

f. MEAS usage rate elements are defined as follows:

- (1) Minutes of Use - A charge per minute for the duration of the call. Minutes and fraction of minutes are accumulated monthly with only the monthly total for each band being rounded up to the next whole minute.
- (2) Distance Bands A through E - The incremental Minutes of Use rate based upon interexchange mileage determined by measuring the airline distance between the rate centers within the MEAS calling area, using the V&H coordinate procedure.

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.3 Local Calling Areas (Continued)

S3.3.2 Measured Extended Area Service (MEAS) (Continued)

g. Listed below are the Distance Bands associated with each exchange:

<u>Exchanges</u>	<u>Additional Exchanges</u>	<u>Distance Bands</u>
Andrews	Collins Creek	D
	East Conway	D
	Lakewood	D
	Murrells Inlet	D
	South Conway	D
	Aynor	E
	Conway	E
	Floyds	E
	Loris	E
	Myrtle Beach	E
	North Conway	E
	North Myrtle Beach	E
	Wampee	E
	West Myrtle Beach	E
Conway	West Myrtle Beach	A
	Collins Creek	B
	Lakewood	B
	Myrtle Beach	B
	Loris	C
	Murrells Inlet	C
	North Myrtle Beach	C
	Floyds	D
	Georgetown	D
	Pawleys Island	D
	Andrews	E
Georgetown	Collins Creek	C
	Murrells Inlet	C
	Conway	D
	East Conway	D
	Lakewood	D
	Myrtle Beach	D
	North Conway	D
	South Conway	D
	West Myrtle Beach	D
	Aynor	E
	Floyds	E
	Loris	E
	North Myrtle Beach	E
	Wampee	E

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.3 Local Calling Areas (Continued)

S3.3.2 Measured Extended Area Service (MEAS) (Continued)

g. (Continued)

<u>Exchanges</u>	<u>Additional Exchanges</u>	<u>Distance Bands</u>
Myrtle Beach	East Conway	A
	Conway	B
	South Conway	B
	Wampee	B
	North Conway	C
	Pawleys Island	C
	Aynor	D
	Georgetown	D
	Floyds	D
	Loris	D
	Andrews	E
N. Myrtle Beach	Wampee	A
	East Conway	B
	West Myrtle Beach	B
	Conway	C
	Lakewood	C
	Loris	C
	North Conway	C
	Aynor	D
	Collins Creek	D
	Floyds	D
	Murrells Inlet	D
	Pawleys Island	D
	South Conway	D
	Andrews	E
	Georgetown	E
Pawleys Island	Murrells Inlet	A
	Collins Creek	B
	East Conway	C
	Lakewood	C
	Myrtle Beach	C
	West Myrtle Beach	C
	Aynor	D
	Conway	D
	North Conway	D
	North Myrtle Beach	D
	South Conway	D
	Wampee	D
	Floyds	E
	Loris	E
	Woodruff	Greenville
Greer		C

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.3 Local Calling Areas (Continued)

S3.3.2 Measured Extended Area Service (MEAS) (Continued)

h. Usage Rates

Usage charges are applicable for all exchange services as specified below:

<u>Distance Bands</u>	<u>Airline Miles</u>	<u>Full Rate Period Each Minute</u>
A	0 through 10	\$.025
B	11 through 16	.025
C	17 through 22	.025
D	23 through 40	.025
E	41 through 80	.025

i. Block of Time Option

The block of time option will allow 30 hours of calling between applicable MEAS exchanges. Overtime charges shall be applicable for all calls occurring beyond the subscribed block of time.

	<u>Monthly Rate</u>
(1) 30 Hours Block of Time,	
(a) Residence Individual Line, each	\$23.00
(b) Residence Individual Line Foreign Exchange, each	23.00
(c) Business Individual Line, each	39.75
(d) Business Individual Line Foreign Exchange, each	39.75
(e) Automatic Access Line	
- First 10 Lines, each	49.50
- Additional Lines (11 and above), each	39.50
- Foreign Exchange, each	49.50
- DID – First 10 Lines, each	39.50
- DID – Additional Lines (11 and above), each	35.00
(f) Network Access Registers (NARs)	
- First 10 lines, each	28.24
- Additional Lines (11 and above), each	18.24
	<u>Rate</u>
(2) Overtime Rate for all calls occurring beyond the 30 Hour Block of Time, per minute, per line/trunk/NAR	\$.025

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.3 Local Calling Areas (Continued)

S3.3.2 Measured Extended Area Service (MEAS) (Continued)

j. Rates for Hearing or Speech Impaired Persons

- (1) Calls within the Measured Extended Area Service (MEAS) area but outside the local calling area specified in Section S3.3.1 which are made by (a) individuals with a certified hearing or speech impairment, (b) agencies or businesses which assist or employ hearing or speech impaired persons, and (c) non-impaired persons who utilize a TDD or other non-voice equipment for communicating with hearing or speech impaired persons who qualify for a 50% discount, subject to the requirements in Section S18 of this Tariff.
- (2) Those individuals, agencies and businesses which are currently qualified through certification or application for discounted MTS rates under Section S18 automatically qualify for discounted rates as specified herein; no further certification or application is necessary.
- (3) Usage rates for qualified calls are 50% below the rates which would apply without the discount. Surcharges for operator assisted calls are not discounted.

k. Detail Billing

When a billing detail is furnished, the following charges will apply. The billing detail includes date of call, called telephone number, answer time, and length of call. The customer must request a detailed bill at least 30 days in advance of the date detail billing is to commence.

	<u>Rate</u>
Per customer bill, per month	\$1.75
Charge per page of billing detail	.12

NOTE: A Network Access Change Charge as specified in Section S4 will apply when Detail Billing is requested subsequent to the establishment of basic local exchange service.

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.4 Interstate Subscriber Line Charge Waiver and Matching Program (Lifeline Service)

S3.4.1 General

- a. This program is a South Carolina Lifeline Assistance Plan and provides for a credit equal to 100% of the FCC Interstate Subscriber Line Charge (SLC) in addition to a supplemental amount credited to local service monthly billing. Funding for Lifeline Service is obtained from a universal service support mechanism to which all telecommunications carriers that provide interstate telecommunications services contribute on an equitable and nondiscriminatory basis. This credit is an amount equal to the FCC Interstate Subscriber Line Charge (SLC) with a reduction in the residential local line rate as specified in S3.2. (C)
- b. In order to qualify for the South Carolina Lifeline Assistance Plan, a customer must provide certification or authorize agency verification of their participation in at least one of the following programs: Supplemental Nutrition Assistance Program, Medicaid, Supplemental Security Income, Federal Public Housing Assistance (Section 8), Low-Income Home Energy Assistance Program, National School Lunch Program's free lunch program, or Temporary Assistance to Needy Families (TANF), or have a total gross income which does not exceed 135% of the federal poverty income guidelines. (C)

S3.4.2 Rules and Regulations

- a. The specific guidelines for implementation of this waiver are as follows:
 - (1) Certification Procedures
Proof of eligibility in any of the qualifying low income assistance programs should be provided to the Company at the time of application for service. The Lifeline credit will not be established until proof of eligibility has been received by the Company. If the customer requests installation prior to the Company's receipt of proof of eligibility, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis.
 - (2) Processing Forms
The Company will process all application forms and apply the credit on the subscriber's monthly bill. An explanation of the credit will appear on each telephone bill.

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.4 Interstate Subscriber Line Charge Waiver and Matching Program (Lifeline Service) (Continued)

S3.4.2 Rules and Regulations (Continued)

a. (Continued)

(3) Verification Procedures

The Company will reconcile and confirm eligibility periodically, at a minimum annually. A verification of eligible recipients will be made. The credit will be discontinued on the bill following written notification to the subscriber of ineligibility.

(4) One low income credit is available per household and is applicable to the primary residential connection only. The named subscriber must be a current recipient of any of the low income assistance programs identified in S3.4.1b.

(5) Lifeline Toll Restriction Service (IOSC: 40696) is available on a voluntary basis where technically feasible to South Carolina Lifeline Assistance Plan customers at no charge. Lifeline Toll Restriction Service prevents 0+, 00-, 1+NPA-NXX-XXXX, 1010XXXX, International (01+), Directory Assistance (411, 1+411, 0+411, 555-1212, 1+/0+ 555-1212, 1+/0+ NPA-555-1212), 1+900 calls, 1+700, 976 calls and IntraLATA toll while allowing access to local, 611, 911, 0-, 1+800/888 etc., 950-XXXX and 1+950-XXXX calls and EAS calls. Access to Directory Assistance is available to Lifeline customers by dialing 0-. Access to Service Activation Codes "*"/#" (e.g., *66, *69) is also allowed. Upon customer request, some Service Activation Codes may be blocked at no charge, where conditions and facilities permit.

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.4 Interstate Subscriber Line Charge Waiver and Matching Program (Lifeline Service) (Continued)

S3.4.2 Rules and Regulations (Continued)

a. (Continued)

- (6) A Lifeline subscriber's local service will not be disconnected for non-payment of regulated toll charges. Local service may be denied for non-payment of local calls in accordance with Section S2. Access to toll service may be denied for non-payment of regulated tolls. A Lifeline subscriber's request for reconnection of local service will not be denied if the service was previously denied for non-payment of toll charges.
- (7) Deposit requirements do not apply to Lifeline Service customers if toll blocking is employed.
- (8) The PICC will not be billed to Lifeline customers who subscribe to toll blocking and do not presubscribe to a long distance carrier.
- (9) The non-discounted federal Lifeline credit amount will be passed along to resellers ordering local service at the prescribed resale discount from this Tariff, for their eligible end users. The additional credit to the end user will be the responsibility of the reseller. Eligible carriers, as defined by the FCC, are required to establish their own Lifeline programs.

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.4 Interstate Subscriber Line Charge Waiver and Matching Program (Lifeline Service) (Continued)

S3.4.3 Rates and Charges

- a. A total credit amount applies to the Lifeline customer's monthly bill as follows:

	<u>Monthly Credit</u>	
Federal Lifeline Support Credit	\$9.25	(C)
		(D)
State Credit	3.50	(D)

- b. For those existing customers who qualify for, and wish to change to, the South Carolina Lifeline Assistance Plan, no service charges shall apply.
- c. All recurring and nonrecurring charges for any service ordered by the customer shall be billed at the tariffed rates. (C)
- d. When a customer is no longer eligible for Lifeline Service, the Lifeline credit amount specified in a. preceding, will be discontinued and regular tariffed rates and charges will apply.

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.5 Rotary Line Service

S3.5.1 General

- a. Rotary line service provides a means whereby calls made to the first number of a rotary group will be automatically completed over the first idle line in the rotary group. If all lines are busy the calling party will receive the busy signal.
- b. This service is furnished only when the rotary numbers are available and only in connection with individual lines.
- c. See Section S6.1g. for the regulations applicable to directory listings in connection with provision of main services on a rotary basis.

S3.5.2 Rates

- a. The rate for each individual rotary line in use is the applicable monthly rate for one-party service, in addition to the following rates for each rotary number.

<u>Rate Group</u>	<u>Business Monthly Rate*</u>	<u>Residence Monthly Rate</u>
1	\$9.76 (I)	\$ 8.70
2	6.69 (I)	9.92

* Not applicable to rotary line service provided in connection with Automatic Access Lines.

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.6 Employee Telephone Service

S3.6.1 General

- a. Upon approval, Employee Telephone Service is furnished at the rates below to active and pensioned employees of this Company.
- b. Service provided in accordance with a. above will be furnished only at one location and only when the telephone is located in the employee's residence. Such service will be furnished only at locations where the station is restricted to the use of the employee and members of his immediate family or other employees residing in the same household.

S3.6.2 Rates

- a. Employees of this Company will be furnished local telephone service at 50 percent (50%) of the regular monthly rates and nonrecurring service charges. (HC)
- b. Pensioned employees shall continue to receive local telephone service from this Company at the concession rates in effect upon their retirement.
- c. Employee Telephone Service as provided in S3.6.1.a. above, will not be applicable to:
 - (1) Long distance message telecommunications service.
 - (2) Foreign exchange service.
 - (3) Temporary suspension of service.
 - (4) An employee who has his telephone number non-published.

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.7 Directory Assistance Service

S3.7.1 General

The Company furnishes a Directory Assistance Service for the purpose of aiding subscribers in obtaining telephone numbers.

When a party in South Carolina requests assistance in obtaining telephone numbers of customers who are located within the same local calling area as the calling party, the charges set forth below apply; the charge plan will be implemented exchange by exchange as facilities become available.

Business telephone numbers or listings can be obtained when the calling party furnishes a city, state, and either a listed name or a category or type of business designation. The directory assistance operator, upon request, will search up to a maximum of two business categories or designations per call, using Business Category Search. Up to three business names are furnished from this random type of search, per category or designation. With each type of business search, the caller is billed for each business, category or designation searched.

S3.7.2 Dedicated Directory Services Request Plus

a. General

- (1) Dedicated Directory Services Request Plus provides an incoming Directory Assistance customer requesting telephone numbers of customers who are located within the same local calling area as the calling party, a mechanized announcement offering call completion to the listed number requested. The call is completed on a sent-paid basis (paid for by the calling customer).
- (2) The mechanized announcement will instruct the caller that for an additional charge he may have his call automatically completed by depressing a specific digit on the touch-tone key pad. All completed calls will be charged the Dedicated Directory Services Request Plus charge, in addition to any other appropriate charges. Customers may request blocking of Dedicated Directory Services Request Plus calls originating from their telephone lines by contacting the local Company business office.
- (3) Dedicated Directory Services Request Plus will only be furnished where facilities and operating conditions permit. Dedicated Directory Services Request Plus will only be available from those coin phones owned and operated by New Communications of the Carolinas Inc. d/b/a Frontier which are equipped for 1 + 411 dialing.
- (4) Dedicated Directory Services Request Plus will not be provided to the following services:
 - 800/877/888 Service
 - 976 Service
 - 900 Service
 - Public Telephone Access Service for Customer-Provided Equipment (CPE)
 - Feature Group A Service

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.7 Directory Assistance Service (Continued)

S3.7.2 Dedicated Directory Services Request Plus (Continued)

a. General (Continued)

(5) The Telephone Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Telephone Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.

(a) This service is furnished solely for the telephone calling purposes of the caller.

(b) Provisions concerning limitations of liability and allowance for interruption of service are as set forth in Section S2 of this Tariff.

(6) Dedicated Directory Services Request Plus charges will be applicable to persons with a visual, physical or reading handicap.

S3.7.3 Rates and Charges

a. A charge of \$1.50 is applicable for each inquiry for directory assistance except as noted below; Directory Assistance will provide telephone numbers for a maximum of two (2) number requests per call.

b. Customers receiving Directory Assistance Service, including numbers not in the directory, directory inaccessibility and other similar conditions, are not exempt from directory assistance charges per main telephone, or PBX trunk, or Centrex main station.

There is no free call allowance for directory assistance calls placed from payphone service provider telephones. The customer may request a maximum of two telephone numbers per call. The payphone service provider will be charged regardless of whether or not the requested number is provided.

c. Charges for Directory Assistance Service are not applicable to inquiries received from hospital or hotel patient or guest rooms, nor to calls placed by customers who certify they are unable to use a directory because of a visual or physical handicap.

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.7 Directory Assistance Service (Continued)

S3.7.3 Rates and Charges (Continued)

- d. Directory Assistance Service charges applicable to payphone service providers:

	<u>Rate</u>
Per Call	\$.40

- e. When a customer elects to have a call automatically completed to the number for which the Directory Assistance listing was requested (Dedicated Directory Services Request Plus), a charge of 35 cents shall apply per call. The Dedicated Directory Services Request Plus charge is in addition to any applicable local call charges.
- f. Dedicated Directory Services Request Plus is not subject to optional calling plan discounts.
- g. Dedicated Directory Services Request Plus charges will be applicable to persons with a visual, physical or reading handicap.

S3.7.4 National Directory Assistance/Customer Name and Address Service

- a. General

National Directory Assistance (NDA) will provide the customer with directory listings from the companies Directory Assistance database. This database will make all New Communications. listings available to any operator workstation along with national listings from other provider databases. New Communications of the Carolinas Inc. d/b/a Frontier will provide listings for residential, business, government, 1-800/877/888, and New Communications of the Carolina Inc. local emergency numbers. Customer Name and Address (CNA) Service is a reverse search feature which allows the caller to request a customer's name and/or address after giving the Directory Assistance operator a complete telephone number.

- b. Conditions

- (1) The customer will receive a maximum of two listings per call, i.e., two NDA numbers, one NDA number and one CNA listing, or two CNA listings.

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.7 Directory Assistance Service (Continued)

S3.7.4 National Directory Assistance/Customer Name and Address Service (Continued)

b. Conditions (Continued)

- (2) The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and attorney's fees) that may arise from the use of such information.
- (3) The customer will have access to any number/ address listing within the continental United States, Alaska and Hawaii, with the exception of non-published listings. When a non-published number/address is requested, the message "Non-published number/address" or "NP" is displayed and no information will be available.
- (4) Charges for National Directory Assistance/Customer Name and Address Service are not applicable to calls placed from hospital or hotel patient or guest rooms, nor to calls placed by customers who certify they are unable to use a directory because of a visual or physical handicap.
- (5) National Directory Assistance/Customer Name and Address Service will be available where technology permits.
- (6) Directory Assistance call allowances as specified in Section S3.7.3 are not applicable for National Directory Assistance/Customer Name and Address Service calls.

c. Rates

- (1) For each call to the National Directory Assistance/Customer Name and Address Service \$ 1.50

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.8 Operator Assisted Local Calls

S3.8.1 Operator Assistance Charges

- a. All types of local exchange service have local calling areas as specified in S3.4 of this Tariff which are the areas that can be called on a flat rate basis (no charge for individual calls), on a local coin call rate basis, on a Message rate basis (calls charged for as Message units) or on a measured service basis (charges based on a combination of one or more rating elements where Measured Service local exception tariffs are in effect).
- b. Local dial call: The call must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable.
- c. Operator Ringback Service: When a customer who has installed non-New Communications provided telephone equipment requests the "0" operator to call back the line (Ringback) to test the functionality of the equipment, the test call will be charged at the Station-to-Station Live Operator-Handled rate. The operator will notify the customer of the charge prior to making the Ringback call.
- d. The following service charges for operator assisted local calls apply in addition to the local dial rate applicable.

		<u>Charge Per Call</u>
(1)	Station-to-Station customer credit card local	
(a)	Each	\$ 1.00
(2)	Station-to-Station operator assisted sent-paid, collect, third number, operator ringback, and non-customer-dialed credit card calls	
(a)	Each	2.75 (l)
(3)	Person-to-Person operator assisted local call	
(a)	Each	3.50 (l)
(4)	Corrections Collect	1.25

d. The following Operator Assisted Local Calls are exempted from the service charge:

- (1) Calls to designated Company numbers for official telephone business.
- (2) Emergency calls to recognizable authorized civil agencies.

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.8 Operator Assisted Local Calls (Continued)

S3.8.1 Operator Assistance Charges (Continued)

d. (Continued)

(3) Those cases where a Company operator provided assistance to:

- (a) Reestablish a call which has been interrupted after the called number has been reached.
- (b) Reach the called telephone number where facility problems prevent customer dial completion.
- (c) Place a non-coin, sent-paid call for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap.

S3.9 Verification and Emergency Interrupt Service

S3.9.1 General

Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit. The customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

a. Verification

- (1) The Company furnishes Verification Service for the purpose of aiding subscribers with legitimate call completion problems. Upon request the operator will verify and provide the line status condition of a local subscriber line.
- (2) A subscriber originated request for verification of a local number other than an emergency agency number is a chargeable verification request if a Company operator determines that the line is in use. No charge applies if the line is out of order.

b. Emergency Interrupt Service

- (1) The Company furnishes Emergency Interrupt Service when a subscriber who has originated a verification request to a line which has been found in a busy talking state informs the operator that an urgent or emergency situation exists and requests that the operator have the busy line cleared.

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.9 Verification and Emergency Interrupt Service
(Continued)

S3.9.1 General (Continued)

b. Emergency Interrupt Service (Continued)

(2) A subscriber originated request for Emergency Interrupt to a local number other than an emergency agency number is a chargeable Emergency Interrupt request.

S3.9.2 Application of Rates and Charges

- a. No charge will apply if the requesting customer identifies that the call is to or from an official public emergency agency. An official public emergency agency is defined as a government agency which is operated by the Federal, State or Local government, and has the capability and legal authority to provide prompt and direct aid to the public in emergency situations. Such agencies include the local police, state police, fire department, etc.
- b. Charges may not be billed on a collect basis or on a third number basis to the number being verified or interrupted.
- c. If the number verified is not in use, or as a result of interrupt the line is cleared, and, at the calling party's request, the operator completes the call, the charges for Operator Assisted Local Calls as defined in S3.8 of this Tariff apply in addition to the applicable verification and emergency interrupt charges.

		<u>Nonrecurring Charge</u>
(1)	Verification Request	
	(a) Each request	\$.73
(2)	Emergency Interrupt Request	
	(a) Each request	.94

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.10 Usage Sensitive Service (USS)

S3.10.1 General

- a. Usage Sensitive Service (USS) is an exchange service which provides for calling to stations within the local calling area. Billing for USS consists of (1) a regular monthly charge for incoming service and for access to the local network and (2) a charge for each local call originated and completed within the local calling area.
- b. Local call charges are based upon (1) duration and (2) distance called.
- c. The local calling area for each exchange is shown in Section S3.10.4d.
- d. USS is available to business individual and automatic access line customers; and to residence individual line customers.
- e. USS usage charges will not apply to calls to the Telephone Company Business Office, Repair Service, Directory Assistance, or for 911 Emergency Service.
- f. Flat Rate and Usage Sensitive Service will not be furnished to the same business customer on the same premises where both services are rated on the same exchange. This arrangement is allowed for residential customers, although separate billing of the lines may result.
- g. USS will not be offered in connection with Foreign Exchange (FX) Services, Public and Semipublic Coin Telephone Services, mobile and paging systems.

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.10 Usage Sensitive Service (USS) (Continued)

S3.10.1 General (Continued)

- h. USS is subject to all telephone station charges, service charges, and all specialized local operator assistance charges which are applicable to Flat Rate Service.
- i. USS is offered subject to the availability of facilities.
- j. The local exchange access rate is billed in advance. The charges for each local call (usage rates) are billed in arrears.

S3.10.2 Elements of Usage Sensitive Service (USS)

- a. Local Exchange Access Rate - A flat monthly rate for provision of incoming calls and access to the local network.
- b. Duration - A charge per minute or fraction thereof, for duration of call. Monthly billing is based on cumulative minutes of usage with the total fraction rounded to the next higher minute.
- c. Distance - Bands A through E relate to incremental set up and minute rates based upon interexchange mileage determined by measuring the airline distance between central offices within the local service (calling) area, using the V&H coordinate procedure. There are no incremental mileage charges associated with calls originating and terminating within a customer's serving exchange.

S3.10.3 Timing of USS Local Messages

- a. Chargeable time for all calls begins when connection is established between the calling station and the called station. Chargeable time ends when the calling station "hangs-up", thereby releasing the network connection. If the called station "hangs-up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the telephone company operator.

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.10 Usage Sensitive Service (USS) (Continued)

S3.10.4 Usage Sensitive Service Rates

a. Local Exchange Access Rates

A monthly charge for the provision of incoming service and access to the local network. The rate does not include the provision of a telephone set.

Monthly
Rates

BUSINESS SERVICE

Individual Line \$ 24.55 (I)

Automatic Access Line 24.55 (I)

RESIDENCE SERVICE

Individual Line * 12.24

* See Section 3.2.1.a.(2) for Hollywood rate adder.

Note: The Rotary Line Service Charge in Section S3.5 does not apply.

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.10 Usage Sensitive Service (USS) (Continued)

S3.10.4 Usage Sensitive Service Rates (Continued)

b. Usage Rates

Rates are applicable to each call originated and completed within the local service area. Refer to d. following for the Distance Bands associated with each exchange.

<u>Distance Bands</u>	<u>Airline Miles</u>	<u>Full Rate Period</u> <u>Each Minute</u>
Serving Exchange	-	\$.012
A	0 through 10	.025
B	11 through 16	.025
C	17 through 22	.025
D	23 through 40	.025
E	41 through 80	.025

Note 1: Residence customers who have been certified to the Telephone Company as having a hearing and/ or speech impairment which requires them to communicate over telephone facilities by means other than voice, and who use Data Transmitting and Receiving Terminals of speeds of 110 bauds or less, provided either by the Telephone Company or the customer, will be allowed a 50% discount of the "Each Minute" usage rate specified herein.

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S3.10 Usage Sensitive Service (USS) (Continued)

S3.10.4 Usage Sensitive Service Rates (Continued)

d. Local Calling Areas

<u>Exchange</u>	<u>Additional Exchanges</u>	<u>Distance Bands for USS</u>
Abbeville	Calhoun Falls	B
	Due West	B
	Mt. Carmel	B
	West Abbeville	A
Andrews	Georgetown	B
	Pawleys Island	D
	West Andrews	A
Bishopville	Bishopville Rural	A
	Lynchburg	B
Calhoun Falls	Abbeville	B
	Due West	C
	Mt. Carmel	A
	West Abbeville	B
Conway	Aynor	B
	East Conway	A
	North Conway	A
	South Conway	A
	Wampee	C
Ehrhardt	Bamberg	B
Fairfax- Brunson	Allendale	A
	Hampton	A
	Estill	B
Georgetown	Pawleys Island	B
	Andrews	B
	West Andrews	C
Hemingway	Johnsonville	A
Hollywood	Charleston	C
	Folly Beach	C
	Isle of Palms	D
	Mt. Pleasant	D
	Sullivans Island	D
	Summerville	C

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S3.10 Usage Sensitive Service (USS) (Continued)

S3.10.4 Usage Sensitive Service Rates (Continued)

d. Local Calling Areas (Continued)

<u>Exchange</u>	<u>Additional Exchanges</u>	<u>Distance Bands for USS</u>
Johnsonville	Hemingway	A
Kingstree	North Kingstree	A
	Lane	B
	Greeleyville	B
Lake City	Olanta	B
	Scranton	A
	Turbeville	B
Lamar	Darlington	B
	Florence	C
	Hartsville	B
	Timmonsville	A
Laurens	Laurens Rural	A
	Gray Court	A
	Waterloo	B
	Enoree	B
	West End	B
	Hickory Tavern	B
	Clinton	A
Manning	North Manning	A
	Summerton	B
	North Summerton	B
	Turbeville	C
McCormick	Clarks Hill	C
	Mt. Carmel	C
	Plum Branch	A
Myrtle Beach	North Myrtle Beach	B
	Murrells Inlet	B
	Lakewood	A
	Collins Creek	B
	West Myrtle Beach	B
North Myrtle Beach	Myrtle Beach	B
Olanta	Turbeville	A
	Lake City	B
	Scranton	B
Olar	Denmark	B

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S3.10 Usage Sensitive Service (USS) (Continued)

S3.10.4 Usage Sensitive Service Rates (Continued)

d. Local Calling Areas (Continued)

<u>Exchange</u>	<u>Additional Exchanges</u>	<u>Distance Bands for USS</u>
Pawleys Island	Georgetown	B
	Andrews	D
Pamplico	Florence	C
Shaw AFB Heights	Sumter	A
	North Sumter	A
	Statesburg	A
	Pinewood	B
	Oakland	A
	Maysville	B
	Pocalla	A
	East Sumter	B
Summerton	North Summerton	A
	Manning	B
	North Manning	B
Sumter	Shaw AFB Heights	A
	North Sumter	A
	Statesburg	B
	Pinewood	B
	Maysville	A
	Oakland	B
	Pocalla	A
	East Sumter	A
Walterboro	Cottageville	B
	Hendersonville	A
	Lodge	C
	North Walterboro	A
	South Walterboro	A
	Williams	B
Winnsboro	None	
Woodruff	Enoree	A
	Spartanburg	B
Yemassee	Hampton	C

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.10 Usage Sensitive Service (USS) (Continued)

S3.10.4 Usage Sensitive Service Rates (Continued)

e. Usage Sensitive Service Detail Billing

The monthly rates for USS do not include the provision of monthly billing detail. When a billing detail is furnished, the following charges, plus the applicable Service Charge, will apply. The billing detail includes date of calls, called telephone number, answer time, and length of call. The customer must request a detailed bill at least 30 days in advance of the period for which detail is desired.

Detail Billing USS

Per Customer Bill, per month	\$ 1.75
Charge per page of billing	
Detail	.12

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.10 Usage Sensitive Service (USS) (Continued)

S3.10.5 Service Charges

- a. A service charge of \$10.00 per residence line and \$14.00 per business line will apply to changing from Flat Rate Service to Usage Sensitive Service.
- b. A customer with USS may change from USS to Flat Rate Service without paying a service charge provided the customer makes the change within 90 days of the date USS was initially furnished the customer.
- c. A service charge of \$10.00 per residence line and \$14.00 per business line will apply for changing from USS to Flat Rate Service after the 90 day period specified in b. above.
- d. If no other changes are being made on the service, charges shown in Section S4.3.a. will not apply in addition to the charges specified above.

(D)

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.11 Business Dial Up Service

S3.11.1 General

- a. Business Dial Up Service is an enhancement to single line residential and single line business service that provides higher quality transmission standards than those normally provided for voice transmission. It is designed for those single line residential and single line business customers who need a better grade of service for data transmission. This service is offered subject to the availability of suitable facilities.
- b. Lines conditioned for Business Dial Up Service may also be used for normal voice communication.
- c. The parameters of Business Dial Up Service are designed to support transmission of data up to 4800 bits per second on the line from the point of demarcation at the customer's premises to the customer's serving central office.
- d. The quality of the line is guaranteed only between the customer's demarcation point and the customer's serving central office. The Company makes no guarantee for the transmission level over the whole circuit.
- e. A line enhanced with Business Dial Up Service cannot operate with the Call Waiting or Distinctive Ring features described in Section S13.8 of this Tariff. This service also cannot operate with Rotary Line or Off-Premises Extension Services. New Communications of the Carolinas Inc. d/b/a Frontier calling service features will be furnished only when compatibility exists with Business Dial Up Service.

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.11 Business Dial Up Service (Continued)

S3.11.2 Rates

- a. The rate for Business Dial Up Service is the applicable monthly rate for individual line service, in addition to the following rates:

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Residence, per line	\$ 25.00	\$ 5.00
Business, per line	25.00	5.00

- b. The applicable service charges as described in Section S4 shall also apply for this service.

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.12 Network Access Register Package

S3.12.1 General

The Network Access Register (NAR) Package provides for exchange and long-distance message network calling to and from Main Stations and attendant positions of a Internal Communications and Call Management Features System. The NAR Package provides for Flat Rate network access.

S3.12.2 Rates and Charges

- a. The Flat Rate (NAR) Package includes an unlimited number of dialed sent paid local calls.
- b. The rates shown are applicable whether the NAR Package is used for Inward, Outward, or Combination applications.
- c. The conditions and rates specified in other sections of this Tariff for service which may be associated with these services are in addition to those specified herein.
- d. (1) Flat Rate Network Access Register (NAR) Package:

<u>Exchanges</u>	<u>Monthly</u>
<u>Rate Group 1</u>	<u>Rate</u>
First 10 NARS, each	\$19.64
Add'l. NARS (11 & above), each	9.64
<u>Rate Group 2</u>	
First 10 NARS, each	23.24
Add'l. NARS (11 & above), each	13.24

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.12 Network Access Register Package (Continued)

S3.12.2 Rates and Charges (Continued)

d. (Continued)

- (2) Flat Rate Network Access Register (NAR) Package, per NAR, for Internal Communications and Call Management Features customers subscribing to the Basic Calling or Community Plus options of the New Communications Local Calling Plans:

<u>Exchanges</u>	<u>Monthly Rate</u>
<u>Rate Group 1</u>	
Basic Calling Plan	\$21.90
Community Plus Plan (1-10 Lines)	35.50
Community Plus Plan (11+ Lines)	22.55
<u>Rate Group 2</u>	
Basic Calling Plan	21.90
Community Plus Plan (1-10 Lines)	42.25
Community Plus Plan (11+ Lines)	27.60

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.13 New Communications Local Calling Plans

S3.13.1 General

- a. This tariff applies to local exchange telephone service provided under the New Communications Local Calling Plans. The exchange areas to which the regulations and rates contained herein are as specified in Section S3.13.4 to this tariff and are in addition to the applicable regulations and rates specified in other tariffs of the Company.

S3.13.2 Regulations

- a. Existing customers may have the option to keep their current flat rate or Usage Sensitive Service (USS) or convert to the New Communications Local Calling Plans service. Should the existing customer opt to keep the current flat rate or Usage Sensitive Service (USS), he will continue to dial "1+" to the expanded local calling areas and will be charged the applicable intraLATA toll rates for such calls.
- b. All new customers moving into the New Communications Local Calling Plans exchanges may choose one of the New Communications Local Calling Plans options or subscribe to flat rate or Usage Sensitive Service (USS). Should the new customer subscribe to flat rate or USS service, he will dial "1+" to the expanded local calling areas and will be charged the applicable intraLATA toll rates for such calls.
- c. The Plans are furnished only from central offices which have been arranged to provide these services, and are available to individual business and residence, automatic access line, and Public Telephone Access Service customers.
- d. Services

Basic Calling Plan is economy rate exchange service which provides measured rate calling only.

Community Calling Plan provides for flat rate calling only within the originating exchange; all other calls terminating within the local calling area are measured.

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.13 New Communications Local Calling Plans (Continued)

S3.13.2 Regulations (Continued)

d. Services (Continued)

Community Plus Plan provides flat rate calling within the originating exchange and New Communications specified nearby exchanges with measured calling to all other exchanges within the local calling area.

Premium Calling Plan provides flat rate calling to all exchanges within the local calling area.

e. Service charges shall be waived for those customers subscribing to a New Communications Local Calling Plan (LCP), changing to or between New Communications LCP Options; as well as converting back to flat rate or USS service.

f. Flat rate and LCP services will be furnished to the same customer on the same premises where both services are available in the customer's local exchange area. Should a customer request flat rate and LCP services on the same premises, a separate line and number will be required for each service type. The customer will receive two separate bills, one bill combining all flat rate lines and services and one for all LCP lines and services provided.

g. Measured rate service, where applicable, provides for calling to specified areas with each call measured on a distance called and length of message basis.

h. Rates for messages between two points are based on the airline mileage between rate centers, except when the two points are located within the same exchange. Airline mileages between rate centers are determined as specified in this Company's Message Toll Telephone Service tariff.

i. Calls made to the specified areas should be dialed by the customer on a station-to-station sent-paid basis without the assistance of a Telephone Company operator. Operator-assisted calls are excluded from the New Communications Local Calling Plans.

j. New Communications Local Calling Plan service will not be offered in connection with Public and Semipublic Telephone Service, WATS, Feature Group A, or Foreign Exchange services. However, Internal Communications and Call Management Features customers may subscribe to the Basic Calling and Community Plus options.

k. Business customers may only subscribe to the Basic Calling and Community Plus options. Public Telephone Access Service customers may only subscribe to the Basic Calling option.

l. For the purpose of determining charges, the following applies:

(1) A flat monthly rate for provision of incoming calls and access to the local network.

(2) Bands Local through F relate to an incremental minute rate based upon interexchange mileage determined by measuring the airline distance between rate centers within the local service (calling) area. There are no incremental mileage charges associated with calls originating and terminating within a customer's serving exchange.

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.13 Local Calling Plans (Continued)

S3.13.2 Regulations (Continued)

I. (Continued)

- (3) A charge per minute or fraction thereof, for duration of a call. Monthly billing is based on cumulative minutes of usage with the total fraction rounded to the next higher minute.
- (4) Chargeable time for all calls begins when connection is established between the calling line and the called line or branch exchange, and ends when the calling line "hangs-up" thereby releasing the network connection. If the called line "hangs-up", but the calling line does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Telephone Company operator.

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.13 New Local Calling Plans (Continued)

S3.13.3 Rates

a. Application of Rates
The rates shown herein entitle the customer to local messages to all telephones of the exchanges of an area exchange listed in S3.13.4 following.

b. Rate Schedule

	Monthly Rate ¹	
	Rate Group 1* 1-6,250 <u>Access Lines</u>	Rate Group 2* 6,251 and ABOVE <u>Access Lines</u>
<u>Residence One-Party</u>		
Basic Calling Plan	\$13.36	\$13.36
Community Calling Plan	15.61	15.61
Community Plus Plan	18.41	20.66
Premium Calling Plan	40.80	41.82
<u>Business One-Party</u>		
Basic Calling Plan	28.55 (I)	28.55 (I)
Community Plus Plan	39.77 (I)	44.77 (I)
<u>Business Automatic Access Line</u>		
Basic Calling Plan	36.71 (I)	36.71 (I)
Community Plus Plan		
First 10 Lines, each	56.61 (I)	65.79 (I)
Each Add'l. Line (11 and ABOVE)	39.78 (I)	45.90 (I)
<u>Business Internal Communications, System and Call Management Features Service</u>		
Community Plus Plan		
Month-to-Month	54.06 (I)	54.06 (I)
24 Month Term	47.94 (I)	47.94 (I)

EXCHANGES

Bishopville
Ehrhardt
McCormick
Olar

EXCHANGES

Abbeville
Calhoun Falls
Fairfax
Hemingway
Johnsonville
Kingstree
Lake City
Laurens
Manning
Olanta
Pamplico
Shaw AFB Heights
Summerton
Sumter
Walterboro
Winnsboro
Woodruff
Yemassee

* Rate Groups are determined by the Community Plus Plan total number of lines accessible on a flat rate EAS basis.

¹ - See Section S3.5 for applicable Rotary Line Service rates.

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S3.13 New Communications Local Calling Plans (Continued)

S3.13.3 Rates (Continued)

- c. Usage Charges for Calls from the Basic Calling, Community Calling, and Community Plus Plans Preceding (no usage charges apply to the Premium Calling Plan).

<u>Distance</u> <u>Bands</u>	<u>Airline</u> <u>Miles</u>	<u>Full Rate Period</u>
		<u>Each</u> <u>Minute</u>
Local	-	\$.012
A	1-10	.04
B	11-16	.04
C	17-22	.04
D	23-30	.06
E	31-40	.06
F	41+	.06

Residence customers who have been certified to the Telephone Company as having a hearing and/or speech impairment which requires them to communicate over telephone facilities by means other than voice and who use Data Transmitting and Receiving Terminals or speeds of 110 bauds or less, provided either by the Telephone Company or the customer, will be allowed a 50% discount of the "Each Minute" usage rate specified herein.

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.13 New Communications Local Calling Plans (Continued)

S3.13.4 New Communications Local Calling Plan Exchanges# (Continued)

Exchange And Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area					Band D	Band E
		Local	Band A	Band B	Band C	Band D		

ABBEVILLE

Residence

Basic Calling Plan	None	Abbeville	West Abbeville*	Calhoun Falls Due West* Greenwood* Hodges* Mt. Carmel*	Honea Path* McCormick	Anderson*	None
Community Calling Plan	Abbeville	None	West Abbeville*	Calhoun Falls Due West* Greenwood* Hodges* Mt. Carmel*	Honea Path* McCormick	Anderson*	None
Community Plus Plan	Abbeville Calhoun Falls Due West* Mt. Carmel* West Abbeville*	None	None	Greenwood* Hodges*	Honea Path* McCormick	Anderson*	None
Premium Calling Plan	Abbeville Anderson* Calhoun Falls Due West* Greenwood* Hodges* Honea Path* McCormick Mt. Carmel* West Abbeville*	None	None	None	None	None	None

Business

Basic Calling Plan	None	Abbeville	West Abbeville*	Calhoun Falls Due West* Greenwood* Hodges* Mt. Carmel*	Honea Path* McCormick	Anderson*	None
Community Plus Plan	Abbeville Calhoun Falls Due West* Mt. Carmel* West Abbeville*	None	None	Greenwood* Hodges*	Honea Path* McCormick	Anderson*	None

* - Southern Bell/Other Independent Company Exchange

- Service will be phased in until available in all exchanges listed in Section S3.13.4.

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.13 New Communications Calling Plans (Continued)

S3.13.4 New Communications Local Calling Plan Exchanges#

Exchange And Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area					
		Local	Band A	Band B	Band C	Band D	Band E

BISHOPVILLE

<u>Residence</u>								
Basic Calling Plan	None	Bishopville	Bishopville Rural*	Lynchburg*	Camden* Mayesville* North Sumter* Oakland* Shaw AFB Heights Statesburg* Sumter	Pocalla*	None	Columbia*
Community Calling Plan	Bishopville	None	Bishopville Rural*	Lynchburg*	Camden* Mayesville* North Sumter* Oakland* Shaw AFB Heights Statesburg* Sumter	Pocalla*	None	Columbia*
Community Plus Plan	Bishopville Bishopville Rural* Lynchburg* Mayesville* North Sumter* Oakland* Statesburg* Sumter	None	None	None	Camden* Shaw AFB Heights	Pocalla*	None	Columbia*
Premium Calling Plan	Bishopville Bishopville Rural* Camden* Columbia* Lynchburg* Mayesville* N. Sumter* Oakland* Pocalla* Shaw AFB Heights Statesburg* Sumter	None	None	None	None	None	None	None
<u>Business</u> Basic Calling Plan	None	Bishopville	Bishopville Rural*	Lynchburg*	Camden* Mayesville* North Sumter* Oakland* Shaw AFB Heights Statesburg* Sumter	Pocalla*	None	Columbia*
Community Plus Plan	Bishopville Bishopville Rural* Lynchburg* Mayesville* North Sumter* Oakland* Statesburg* Sumter	None	None	None	Camden* Shaw AFB Heights	Pocalla*	None	Columbia*

* - Southern Bell/Other Independent Company Exchange
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S3.13 New Communications Local Calling Plans (Continued)

S3.13.4 New Communications Local Calling Plan Exchanges# (Continued)

Exchange And Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area					
		Local	Band A	Band B	Band C	Band D	Band E

CALHOUN FALLS

Residence

Basic Calling Plan	None	Calhoun Falls	Mt. Carmel*	Abbeville Iva* Starr* West Abbeville*	Due West*	Greenwood* Honea Path*	None
Community Calling Plan	Calhoun Falls	None	Mt. Carmel*	Abbeville Iva* Starr* West Abbeville*	Due West*	Greenwood* Honea Path*	None
Community Plus Plan	Abbeville Calhoun Falls Due West* Mt. Carmel* West Abbeville*	None	None	Iva* Starr*	None	Greenwood* Honea Path*	None
Premium Calling Plan	Abbeville Calhoun Falls Due West* Greenwood* Honea Path* Iva* Mt. Carmel* Starr* West Abbeville*	None	None	None	None	None	None

Business

Basic Calling Plan	None	Calhoun Falls	Mt. Carmel*	Abbeville Iva* Starr* West Abbeville*	Due West*	Greenwood* Honea Path*	None
Community Plus Plan	Abbeville Calhoun Falls Due West* Mt. Carmel* West Abbeville*	None	None	Iva* Starr*	None	Greenwood* Honea Path*	None

* - Southern Bell/Other Independent Company Exchange

- Service will be phased in until available in all exchanges listed in Section S3.13.4.

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S3.13 New Communications Local Calling Plans (Continued)

S3.13.4 New Communications Local Calling Plan Exchanges# (Continued)

Exchange And Plan Options	Flat Rate Local Service Area	<u>Measured Rate Local service Area</u>					
		<u>Local</u>	<u>Band A</u>	<u>Band B</u>	<u>Band C</u>	<u>Band D</u>	<u>Band E</u>
<u>EHRHARDT</u>							
<u>Residence</u>							
Basic Calling Plan	None	Ehrhardt	None	Olar	Allendale* Barnwell* Denmark* Hampton*	Bamberg* Orangeburg*	None
Community Calling Plan	Ehrhardt	None	None	Olar	Allendale* Barnwell* Denmark* Hampton*	Bamberg* Orangeburg*	None
Community Plus Plan	Bamberg* Ehrhardt	None	None	Olar	Allendale* Barnwell* Denmark* Hampton*	Orangeburg*	None
Premium Calling Plan	Allendale* Bamberg* Barnwell* Denmark* Ehrhardt Hampton* Olar Orangeburg*	None	None	None	None	None	None
<u>Business</u>							
Basic Calling Plan	None	Ehrhardt	None	Olar	Allendale* Barnwell* Denmark* Hampton*	Bamberg* Orangeburg*	None
Community Plus Plan	Bamberg* Ehrhardt	None	None	Olar	Allendale* Barnwell* Denmark* Hampton*	Orangeburg*	None

* - Southern Bell/Other Independent Company Exchange

- Service will be phased in until available in all exchanges listed in Section S3.13.4.

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.13 New Communications Local Calling Plans (Continued)

S3.13.4 New Communications Local Calling Plan Exchanges# (Continued)

Exchange And Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area						
		Local	Band A	Band B	Band C	Band D	Band E	Band F
<u>FAIRFAX</u>								
<u>Residence</u>								
Basic Calling Plan	None	Fairfax	Allendale* Hampton*	Estill*	Barnwell* Ehrhardt Olar	Bamberg* Denmark*	None	Orangeburg*
Community Calling Plan	Fairfax	None	Allendale* Hampton*	Estill*	Barnwell* Ehrhardt Olar	Bamberg* Denmark*	None	Orangeburg*
Community Plus Plan	Allendale* Fairfax Hampton* Estill*	None	None	None	Barnwell* Ehrhardt Olar	Bamberg* Denmark*	None	Orangeburg*
Premium Calling Plan	Allendale* Bamberg* Barnwell* Denmark* Ehrhardt Estill* Fairfax Hampton* Olar Orangeburg*	None	None	None	None	None	None	
<u>Business</u>								
Basic Calling Plan	None	Fairfax	Allendale* Hampton*	Estill*	Barnwell* Ehrhardt Olar	Bamberg* Denmark*	None	Orangeburg*
Community Plus Plan	Allendale* Fairfax Hampton* Estill*	None	None		Barnwell* Ehrhardt Olar	Bamberg* Denmark*	None	Orangeburg*

* - Southern Bell/Other Independent Company Exchange

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S3.13 New Communications Local Calling Plans (Continued)

S3.13.4 New Communications Local Calling Plan Exchanges# (Continued)

Exchange And Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area					
		Local	Band A	Band B	Band C	Band D	Band E

HEMINGWAY

Residence

Basic Calling Plan	None	Hemingway	Johnsonville	None	Andrews Aynor* Kingstree Lake City North Kingstree* Pamplico Scranton* South Conway* West Andrews*	Georgetown	Florence*
Community Calling Plan	Hemingway	None	Johnsonville	None	Andrews Aynor* Kingstree Lake City North Kingstree* Pamplico Scranton* South Conway* West Andrews*	Georgetown	Florence*
Community Plus Plan	Hemingway Johnsonville	None	None	None	Andrews Aynor* Kingstree Lake City North Kingstree* Pamplico Scranton* South Conway* West Andrews*	Georgetown	Florence*
Premium Calling Plan	Andrews Aynor* Florence* Georgetown Hemingway Johnsonville Kingstree Lake City North Kingstree* Pamplico Scranton* South Conway* West Andrews*	None	None	None	None	None	None

Business

Basic Calling Plan	None	Hemingway	Johnsonville	None	Andrews Aynor* Kingstree Lake City North Kingstree* Pamplico Scranton* South Conway* West Andrews*	Georgetown	Florence*
Community Plus Plan	Hemingway Johnsonville	None	None	None	Andrews Aynor* Kingstree Lake City North Kingstree* Pamplico Scranton* South Conway* West Andrews*	Georgetown	Florence*

* - Southern Bell/Other Independent Company Exchange

- Service will be phased in until available in all exchanges listed in Section S3.13.4.

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S3.13 New Communications Local Calling Plans (Continued)

S3.13.4 New Communications Local Calling Plan Exchanges# (Continued)

Exchange And Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area					
		Local	Band A	Band B	Band C	Band D	Band E

JOHNSONVILLE

Residence

Basic Calling Plan	None	Johnsonville	Hemingway	Pamplico	Aynor* Lake City Scranton* South Conway*	Olanta	Florence* Timmons- ville*
Community Calling Plan	Johnsonville	None	Hemingway	Pamplico	Aynor* Lake City Scranton* South Conway*	Olanta	Florence* Timmons- ville*
Community Plus Plan	Hemingway Johnsonville	None	None	Pamplico	Aynor* Lake City Scranton* South Conway*	Olanta	Florence* Timmons- ville*
Premium Calling Plan	Aynor* Florence* Hemingway Johnsonville Lake City Olanta(N) Pamplico Scranton* South Conway* Timmonsville*(N)	None	None	None	None	None	None

Business

Basic Calling Plan	None	Johnsonville	Hemingway	Pamplico	Aynor* Lake City Scranton* South Conway*	Olanta	Florence* Timmons- ville*
Community Plus Plan	Hemingway Johnsonville	None	None	Pamplico	Aynor* Lake City Scranton* South Conway*	Olanta	Florence* Timmons- ville*

* - Southern Bell/Other Independent Company Exchange

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S3.13 New Communications Local Calling Plans (Continued)

S3.13.4 New Communications Local Calling Plan Exchanges# (Continued)

Exchange And Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area					
		Local	Band A	Band B	Band C	Band D	Band E
<u>KINGSTREE</u>							
<u>Residence</u>							
Basic Calling Plan	None	Kingstree	North Kingstree*	Greeley- ville* Lake City Lane*	Andrews Olanta Scranton* Turbeville* West Andrews*	Hemingway	Florence*
Community Calling Plan	Kingstree	None	North Kingstree*	Greeley- ville* Lake City Lane*	Andrews Olanta Scranton* Turbeville* West Andrews*	Hemingway	Florence*
Community Plus Plan	Greeleyville* Kingstree Lane* North Kingstree*	None	None	Lake City Turbeville*	Andrews Olanta Scranton* West Andrews*	Hemingway	Florence*
Premium Calling Plan	Andrews Florence* Greeleyville* Hemingway Kingstree Lane* Lake City North Kingstree* Olanta Scranton* Turbeville* West Andrews*	None	None	None	None	None	None
<u>Business</u>							
Basic Calling Plan	None	Kingstree	North Kingstree*	Greeley- ville* Lake City Lane*	Andrews Olanta Scranton* Turbeville* West Andrews*	Hemingway	Florence*
Community Plus Plan	Greeleyville* Kingstree Lane* North Kingstree*	None	None	Lake City Turbeville*	Andrews Olanta Scranton* West Andrews*	Hemingway	Florence*

* - Southern Bell/Other Independent Company Exchange

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S3.13 New Communications Local Calling Plans (Continued)

S3.13.4 New Communications Local Calling Plan Exchanges# (Continued)

Exchange And Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area					
		Local	Band A	Band B	Band C	Band D	Band E
<u>LAKE CITY</u>							
<u>Residence</u>							
Basic Calling Plan	None	Lake City	Scranton*	Kingstree North Kingstree* Olanta Pamplico Turbeville*	Hemingway Johnsonville Timmonsville*	Florence*	None
Community Calling Plan	Lake City	None	Scranton*	Kingstree North Kingstree* Olanta Pamplico Turbeville*	Hemingway Johnsonville Timmonsville*	Florence*	None
Community Plus Plan	Lake City Olanta Scranton* Turbeville*	None	None	Kingstree North Kingstree* Pamplico	Hemingway Johnsonville Timmonsville*	Florence*	None
Premium Calling Plan	Florence* Hemingway Johnsonville Kingstree Lake City North Kingstree* Olanta Pamplico Scranton* Timmonsville* Turbeville*	None	None	None	None	None	None
<u>Business</u>							
Basic Calling Plan	None	Lake City	Scranton*	Kingstree North Kingstree* Olanta Pamplico Turbeville*	Hemingway Johnsonville Timmonsville*	Florence*	None
Community Plus Plan	Lake City Olanta Scranton* Turbeville*	None	None	Kingstree North Kingstree* Pamplico	Hemingway Johnsonville Timmonsville*	Florence*	None

* - Southern Bell/Other Independent Company Exchange

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S3.13 New Communications Local Calling Plans (Continued)

S3.13.4 New Communications Local Calling Plan Exchanges# (Continued)

Exchange And Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area					
		Local	Band A	Band B	Band C	Band D	Band E
<u>LAURENS</u>							
<u>Residence</u> Basic Calling Plan	None	Laurens	Clinton* Gray Court* Laurens Rural* Waterloo*	Cross Hill* Enoree* Hickory Tavern* Joanna* Mountville* West End*	Fountain Inn* Simpsonville* Woodruff	Greenwood* Spartanburg*	Greenville*
Community Calling Plan	Laurens	None	Clinton* Gray Court* Laurens Rural* Waterloo*	Cross Hill* Enoree* Hickory Tavern* Joanna* Mountville* West End*	Fountain Inn* Simpsonville* Woodruff	Greenwood* Spartanburg*	Greenville*
Community Plus Plan	Clinton* Enoree* Gray Court* Hickory Tavern* Laurens Laurens Rural* Waterloo* West End*	None	None	Cross Hill* Joanna* Mountville*	Fountain Inn* Simpsonville* Woodruff	Greenwood* Spartanburg*	Greenville*
Premium Calling Plan	Clinton* Cross Hill* Enoree* Fountain Inn* Gray Court* Greenville* Greenwood* Hickory Tavern* Joanna* Laurens Laurens Rural* Mountville* Simpsonville* Spartanburg* Waterloo* West End* Woodruff	None	None	None	None	None	None
<u>Business</u> Basic Calling Plan	None	Laurens	Clinton* Gray Court* Laurens Rural* Waterloo*	Cross Hill* Enoree* Hickory Tavern* Joanna* Mountville* West End*	Fountain Inn* Simpsonville* Woodruff	Greenwood* Spartanburg*	Greenville*
Community Plus Plan	Clinton* Enoree* Gray Court* Hickory Tavern* Laurens Laurens Rural* Waterloo* West End*	None	None	Cross Hill* Joanna* Mountville*	Fountain Inn* Simpsonville* Woodruff	Greenwood* Spartanburg*	Greenville*

* - Southern Bell/Other Independent Company Exchange
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S3.13 New Communications Local Calling Plans (Continued)

S3.13.4 New Communications Local Calling Plan Exchanges# (Continued)

Exchange And Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area						
		Local	Band A	Band B	Band C	Band D	Band E	Band F

MANNING

Residence

Basic Calling Plan	None	Manning	North Manning*	East Sumter* North Summerton* Pinewood* Pocalla* Summerton	Mayesville* North Sumter* Santee* Sumter Turbeville*	Shaw AFB Heights	None	Columbia*
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Community Calling Plan	Manning	None	North Manning*	East Sumter* North Summerton* Pinewood* Pocalla* Summerton	Mayesville* North Sumter* Santee* Sumter Turbeville*	Shaw AFB Heights	None	Columbia*
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Community Plus Plan	Manning North Manning* North Summerton* Summerton Turbeville*	None	None	East Sumter* Pinewood* Pocalla*	Mayesville* North Sumter* Santee* Sumter	Shaw AFB Heights	None	Columbia*
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Premium Calling Plan	Columbia* East Sumter* Manning Mayesville* North Manning* North Summerton* North Sumter* Pinewood* Pocalla* Santee* Shaw AFB Heights Sumter Summerton Turbeville*	None						
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Business

Basic Calling Plan	None	Manning	North Manning*	East Sumter* North Summerton* Pinewood* Pocalla* Summerton	Mayesville* North Sumter* Santee* Sumter Turbeville*	Shaw AFB Heights	None	Columbia*
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Community Plus Plan	Manning North Manning* North Summerton* Summerton Turbeville*	None	None	East Sumter* Pinewood* Pocalla*	Mayesville* North Sumter* Santee* Sumter	Shaw AFB Heights	None	Columbia*
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* - Southern Bell/Other Independent Company Exchange

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S3.13 New Communications Local Calling Plans (Continued)

S3.13.4 New Communications Local Calling Plan Exchanges# (Continued)

Exchange And Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area					
		Local	Band A	Band B	Band C	Band D	Band E
<u>MCCORMICK</u>							
<u>Residence</u>							
Basic Calling Plan	None	McCormick	Plum Branch* Troy*	None	Abbeville Calhoun Falls Clarks Hill* Greenwood* Mt. Carmel*	Ninety Six*	None
Community Calling Plan	McCormick	None	Plum Branch* Troy*	None	Abbeville Calhoun Falls Clarks Hill* Greenwood* Mt. Carmel*	Ninety Six*	None
Community Plus Plan	Clarks Hill* McCormick Mt. Carmel* Plum Branch*	None	Troy*	None	Abbeville Calhoun Falls Greenwood*	Ninety Six*	None
Premium Calling Plan	Abbeville Calhoun Falls Clarks Hill* Greenwood* McCormick Mt. Carmel* Ninety Six* Plum Branch* Troy*	None	None	None	None	None	None
<u>Business</u>							
Basic Calling Plan	None	McCormick	Plum Branch* Troy*	None	Abbeville Calhoun Falls Clarks Hill* Greenwood* Mt. Carmel*	Ninety Six*	None
Community Plus Plan	Clarks Hill* McCormick Mt. Carmel* Plum Branch*	None	Troy*	None	Abbeville Calhoun Falls Greenwood*	Ninety Six*	None

* - Southern Bell/Other Independent Company Exchange

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S3.13 New Communications Local Calling Plans (Continued)

S3.13.4 New Communications Local Calling Plan Exchanges# (Continued)

Exchange And Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area					
		Local	Band A	Band B	Band C	Band D	Band E
<u>OLANTA</u>							
<u>Residence</u>							
Basic Calling Plan	None	Olanta	Turbeville*	Lake City Scranton* Timmons- ville*	Florence* Kingstree Lamar North Kingstree* Pamplico	Johnson- ville	None
Community Calling Plan	Olanta	None	Turbeville*	Lake City Scranton* Timmons- ville*	Florence* Kingstree Lamar North Kingstree* Pamplico	Johnson- ville	None
Community Plus Plan	Lake City Olanta Scranton* Turbeville*	None	None	Timmons- ville*	Florence* Kingstree Lamar North Kingstree* Pamplico	Johnson- ville	None
Premium	Florence* Johnsonville(N) Kingstree Lake City Lamar North Kingstree* Olanta Pamplico Scranton* Turbeville* Timmonsville*	None	None	None	None	None	None
<u>Business</u>							
Basic Calling Plan	None	Olanta	Turbeville*	Lake City Scranton* Timmons- ville*	Florence* Kingstree Lamar North Kingstree* Pamplico	Johnson- ville	None
Community Plus Plan	Lake City Olanta Scranton* Turbeville*	None	None	Timmons- ville*	Florence* Kingstree Lamar North Kingstree* Pamplico	Johnson- ville	None

* - Southern Bell/Other Independent Company Exchange

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S3.13 New Communications Local Calling Plans (Continued)

S3.13.4 New Communications Local Calling Plan Exchanges# (Continued)

Exchange And Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area					
		Local	Band A	Band B	Band C	Band D	Band E
<u>OLAR</u>							
<u>Residence</u>							
Basic Calling Plan	None	Olar	None	Allendale* Bamberg* Barnwell* Blackville* Denmark* Ehrhardt	None	Orangeburg*	None
Community Calling Plan	Olar	None	None	Allendale* Bamberg* Barnwell* Blackville* Denmark* Ehrhardt	None	Orangeburg*	None
Community Plus Plan	Denmark* Olar	None	None	Allendale* Bamberg* Barnwell* Blackville* Ehrhardt	None	Orangeburg*	None
Premium Calling Plan	Allendale* Bamberg* Barnwell* Blackville* Denmark* Ehrhardt Olar Orangeburg*	None	None	None	None	None	None
<u>Business</u>							
Basic Calling Plan	None	Olar	None	Allendale* Bamberg* Barnwell* Blackville* Denmark* Ehrhardt	None	Orangeburg*	None
Community Plus Plan	Denmark* Olar	None	None	Allendale* Bamberg* Barnwell* Blackville* Ehrhardt	None	Orangeburg*	None

* - Southern Bell/Other Independent Company Exchange

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S3.13 New Communications Local Calling Plans (Continued)

S3.13.4 New Communications Local Calling Plan Exchanges# (Continued)

Exchange And Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area					
		Local	Band A	Band B	Band C	Band D	Band E
<u>PAMPLICO</u>							
<u>Residence</u>							
Basic Calling Plan	None	Pamplico	None	Johnsonville Lake City Scranton*	Hemingway Marion* Olanta	Darlington* Florence* Timmonsville*	None
Community Calling Plan	Pamplico	None	None	Johnsonville Lake City Scranton*	Hemingway Marion* Olanta	Darlington* Florence* Timmonsville*	None
Community Plus Plan	Florence* Pamplico	None	None	Johnsonville Lake City Scranton*	Hemingway Marion* Olanta	Darlington* Timmonsville*	None
Premium Calling Plan	Darlington* Florence* Hemingway Johnsonville Lake City Marion* Olanta Pamplico Scranton* Timmonsville*	None	None	None	None	None	None
<u>Business</u>							
Basic Calling Plan	None	Pamplico	None	Johnsonville Lake City Scranton*	Hemingway Marion* Olanta	Darlington* Florence* Timmonsville*	None
Community Plus Plan	Florence* Pamplico	None	None	Johnsonville Lake City Scranton*	Hemingway Marion* Olanta	Darlington* Timmonsville*	None

* - Southern Bell/Other Independent Company Exchange

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S3. BASIC LOCAL EXCHANGE SERVICE

S3.13 New Communications Local Calling Plans (Continued)

S3.13.4 New Communications Local Calling Plan Exchanges# (Continued)

Exchange And Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area					
		Local	Band A	Band B	Band C	Band D	Band E

SHAW AFB HEIGHTS

Residence

Basic Calling Plan	None	Shaw AFB Heights	North Sumter* Oakland* Pocalla* Statesburg* Sumter	East Sumter* Mayesville*	Pinewood*	None	Columbia*
Community Calling Plan	Shaw AFB Heights	None	North Sumter* Oakland* Pocalla* Statesburg* Sumter	East Sumter* Mayesville*	Pinewood*	None	Columbia*
Community Plus Plan	East Sumter* Mayesville* North Sumter* Oakland* Pinewood* Pocalla* Shaw AFB Heights Statesburg* Sumter	None	None	None	None	None	Columbia*
Premium Calling Plan	Columbia* East Sumter* Mayesville* North Sumter* Oakland* Pinewood* Pocalla* Shaw AFB Heights Statesburg* Sumter	None	None	None	None	None	None

Business

Basic Calling Plan	None	Shaw AFB Heights	North Sumter* Oakland* Pocalla* Statesburg* Sumter	East Sumter* Mayesville*	Pinewood*	None	Columbia*
Community Plus Plan	East Sumter* Mayesville* North Sumter* Oakland* Pinewood* Pocalla* Shaw AFB Heights Statesburg* Sumter	None	None	None	None	None	Columbia*

* - Southern Bell/Other Independent Company Exchange

- Service will be phased in until available in all exchanges listed in Section S3.13.4.

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S3.13 New Communications Local Calling Plans (Continued)

S3.13.4 New Communications Local Calling Plan Exchanges# (Continued)

Exchange And Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area						
		Local	Band A	Band B	Band C	Band D	Band E	Band F
<u>SUMMERTON</u>								
<u>Residence</u>								
Basic Calling Plan	None	Summerton	North Summerton*	Elloree* Eutawville* Manning North Manning* Pinewood* Santee*	Cameron* Creston* East Sumter* Holly Hill* North Sumter* Pocalla* Sumter	Shaw AFB Heights	None	Columbia*
Community Calling Plan	Summerton	None	North Summerton*	Elloree* Eutawville* Manning North Manning* Pinewood* Santee*	Cameron* Creston* East Sumter* Holly Hill* North Sumter* Pocalla* Sumter	Shaw AFB Heights	None	Columbia*
Community Plus Plan	Manning North Manning* North Summerton* Summerton	None	None	Elloree* Eutawville* Pinewood* Santee*	Cameron* Creston* East Sumter* Holly Hill* North Sumter* Pocalla* Sumter	Shaw AFB Heights	None	Columbia*
Premium Calling Plan	Cameron* Columbia* Creston* East Sumter* Elloree* Eutawville* Holly Hill* Manning North Manning* North Summerton* North Sumter* Pinewood* Pocalla* Santee* Shaw AFB Heights Summerton Sumter	None	None	None	None	None	None	None
<u>Business</u>								
Basic Calling Plan	None	Summerton	North Summerton*	Elloree* Eutawville* Manning North Manning* Pinewood* Santee*	Cameron* Creston* East Sumter* Holly Hill* North Sumter* Pocalla* Sumter	Shaw AFB Heights	None	Columbia*
Community Plus Plan	Manning North Manning* North Summerton* Summerton Sumter	None	None	Elloree* Eutawville* Pinewood* Santee*	Cameron* Creston* East Sumter* Holly Hill* North Sumter* Pocalla*	Shaw AFB Heights	None	Columbia*

* - Southern Bell/Other Independent Company Exchange # - Service will be phased in until available in all exchanges listed in Section S3.13.4.

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S3.13 New Communications Local Calling Plans (Continued)

S3.13.4 New Communications Local Calling Plan Exchanges# (Continued)

Exchange And Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area					
		Local	Band A	Band B	Band C	Band D	Band E
<u>SUMTER</u>							
<u>Residence</u>							
Basic Calling Plan	None	Sumter	East Sumter* Mayesville* North Sumter* Oakland* Shaw AFB Heights Statesburg*	Pinewood* Pocalla* Manning	Bishopville Bishopville Rural* North Manning* North Summerton* Summerton	None	Columbia*
Community Calling Plan	Sumter	None	East Sumter* Mayesville* North Sumter* Oakland* Shaw AFB Heights Statesburg*	Pinewood* Pocalla* Manning	Bishopville Bishopville Rural* North Manning* North Summerton* Summerton	None	Columbia*
Community Plus Plan	Bishopville Bishopville Rural* East Sumter* Mayesville* North Sumter* Oakland* Pinewood* Pocalla* Shaw AFB Heights Statesburg* Sumter	None	None	None	Manning North Manning* North Summerton* Summerton	None	Columbia*
Premium Calling Plan	Bishopville Bishopville Rural* Columbia* East Sumter* Manning Mayesville* North Manning* North Summerton* North Sumter* Oakland* Pinewood* Pocalla* Shaw AFB Heights Statesburg* Summerton Sumter	None	None	None	None	None	None
<u>Business</u>							
Basic Calling Plan	None	Sumter	East Sumter* Mayesville* North Sumter* Oakland* Shaw AFB Heights Statesburg*	Pinewood* Pocalla* Manning	Bishopville Bishopville Rural* North Manning* North Summerton* Summerton	None	Columbia*
Community Plus Plan	Bishopville Bishopville Rural* East Sumter* Mayesville* North Sumter* Oakland* Pinewood* Pocalla* Shaw AFB Heights Statesburg* Sumter	None	None	None	Manning North Manning* North Summerton* Summerton	None	Columbia*

* - Southern Bell/Other Independent Company Exchange
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S3.13 New Communications Local Calling Plans (Continued)

S3.13.4 New Communications Local Calling Plan Exchanges# (Continued)

Exchange And Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area						
		Local	Band A	Band B	Band C	Band D	Band E	Band F
<u>WALTERBORO</u>								
<u>Residence</u>								
Basic Calling Plan	None	Walterboro	Henderson- ville* North Walterboro* South Walterboro*	Cottage- ville* Williams*	Lodge* Yemassee	None Ridgeland*	Beaufort* Laurel Bay* Low Country*	Charleston*
Community Calling Plan	Walterboro	None	Henderson- ville* North Walterboro* South Walterboro*	Cottage- ville* Williams*	Lodge* Yemassee	None Ridgeland*	Beaufort* Laurel Bay* Low Country*	Charleston*
Community Plus Plan	Cottageville* Hendersonville* Lodge* North Walterboro* South Walterboro* Walterboro Williams*	None	None	None	Yemassee	None Laurel Bay* Ridgeland*	Beaufort* Low Country*	Charleston*
Premium	Beaufort* Charleston* Cottageville* Hendersonville* Laurel Bay* Lodge* Low Country* North Walterboro* Ridgeland* South Walterboro* Walterboro Williams* Yemassee	None	None	None	None	None	None	None
<u>Business</u>								
Basic Calling Plan	None	Walterboro	Henderson- ville* North Walterboro* South Walterboro*	Cottage- ville* Williams*	Lodge* Yemassee	None Ridgeland*	Beaufort* Laurel Bay* Low Country*	Charleston*
Community Plus Plan	Cottageville* Hendersonville* Lodge* North Walterboro* South Walterboro* Walterboro Williams*	None	None	None	Yemassee	None Laurel Bay* Ridgeland*	Beaufort* Low Country*	Charleston*

* - Southern Bell/Other Independent Company Exchange

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S3.13 New Communications Local Calling Plans (Continued)

S3.13.4 New Communications Local Calling Plan Exchanges# (Continued)

Exchange And Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area			Band C	Band D	Band E
		Local	Band A	Band B			
<u>WINNSBORO</u>							
<u>Residence</u>							
Basic Calling Plan	None	Winnsboro	Ridgeway*	None	Chapin Little Mtn.-North* Chapin Little Mtn.-South* Great Falls*	Columbia*	None
Community Calling Plan	Winnsboro	None	Ridgeway*	None	Chapin Little Mtn.-North* Chapin Little Mtn.-South* Great Falls*	Columbia*	None
Community Plus Plan	Ridgeway* Winnsboro	None	None	None	Chapin Little Mtn.-North* Chapin Little Mtn.-South* Great Falls*	Columbia*	None
Premium Calling Plan	Chapin Little Mtn.-North* Chapin Little Mtn.-South* Columbia* Great Falls* Ridgeway* Winnsboro	None	None	None	None	None	None
<u>Business</u>							
Basic Calling Plan	None	Winnsboro	Ridgeway*	None	Chapin Little Mtn.-North* Chapin Little Mtn.-South* Great Falls*	Columbia*	None
Community Plus Plan	Ridgeway* Winnsboro	None	None	None	Chapin Little Mtn.-North* Chapin Little Mtn.-South* Great Falls*	Columbia*	None

* - Southern Bell/Other Independent Company Exchange

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S3.13 New Communications Local Calling Plans (Continued)

S3.13.4 New Communications Local Calling Plan Exchanges# (Continued)

Exchange And Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area					
		Local	Band A	Band B	Band C	Band D	Band E
<u>WOODRUFF</u>							
<u>Residence</u>							
Basic Calling Plan	None	Woodruff	Enoree*	Fountain Inn* Gray Court* Lyman* Simpson- ville* Spartanburg*	Greer* Hickory Tavern* Inman* Laurens Laurens Rural*	Greenville* Union*	Anderson*
Community Calling Plan	Woodruff	None	Enoree*	Fountain Inn* Gray Court* Lyman* Simpson- ville* Spartanburg*	Greer* Hickory Tavern* Inman* Laurens Laurens Rural*	Greenville* Union*	Anderson*
Community Plus Plan	Enoree* Spartanburg* Woodruff	None	None	Fountain Inn* Gray Court* Lyman* Simpson- ville*	Greer* Hickory Tavern* Inman* Laurens Laurens Rural*	Greenville* Union*	Anderson*
Premium Calling Plan	Anderson* Enoree* Fountain Inn* Gray Court* Greenville* Greer* Hickory Tavern* Inman* Laurens Laurens Rural* Lyman* Simpsonville* Spartanburg* Union* Woodruff	None	None	None	None	None	None
<u>Business</u>							
Basic Calling Plan	None	Woodruff	Enoree*	Fountain Inn* Gray Court* Lyman* Simpson- ville* Spartanburg*	Greer* Hickory Tavern* Inman* Laurens Laurens Rural*	Greenville* Union*	Anderson*
Community Plus Plan	Enoree* Spartanburg* Woodruff	None	None	Fountain Inn* Gray Court* Lyman* Simpson- ville*	Greer* Hickory Tavern* Inman* Laurens Laurens Rural*	Greenville* Union*	Anderson*

* - Southern Bell/Other Independent Company Exchange

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S3.13 New Communications Local Calling Plans (Continued)

S3.13.4 New Communications Local Calling Plan Exchanges# (Continued)

Exchange And Plan Options	Flat Rate Local Service Area	Measured Rate Local Service Area					
		Local	Band A	Band B	Band C	Band D	Band E
<u>YEMASSEE</u>							
<u>Residence</u>							
Basic Calling Plan	None	Yemassee	None	Henderson- ville*	Beaufort* Hampton* Laurel Bay* Low Country* North Walterboro* Ridgeland* South Walterboro* Walterboro	None	None
Community Calling Plan	Yemassee	None	None	Henderson- ville*	Beaufort* Hampton* Laurel Bay* Low Country* North Walterboro* Ridgeland* South Walterboro* Walterboro	None	None
Community Plus Plan	Hampton* Hendersonville* Yemassee	None	None	None	Beaufort* Laurel Bay* Low Country* North Walterboro* Ridgeland* South Walterboro* Walterboro	None	None
Premium Calling Plan	Beaufort* Hampton* Hendersonville* Laurel Bay* Low Country* North Walterboro* Ridgeland* South Walterboro* Walterboro Yemassee	None	None	None	None	None	None
<u>Business</u>							
Basic Calling Plan	None	Yemassee	None	Henderson- ville*	Beaufort* Hampton* Laurel Bay* Low Country* North Walterboro* Ridgeland* South Walterboro* Walterboro	None	None
Community Plus Plan	Hampton* Hendersonville* Yemassee	None	None	None	Beaufort* Laurel Bay* Low Country* North Walterboro* Ridgeland* South Walterboro* Walterboro	None	None

* - Southern Bell/Other Independent Company Exchange
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S3.13 New Communications Local Calling Plans (Continued)

S3.13.5 Detail Billing

When a billing detail is furnished, the following charges will apply. The billing detail includes date of call, called telephone number, answer time, and length of call. The customer must request a detailed bill at least 30 days in advance of the date detail billing is to commence.

	<u>Rate</u>
Per customer bill, per month	\$1.75
Charge per page of billing detail	.12

NOTE: A Network Access Change Charge as specified in Section S4 will apply when Detail Billing is requested subsequent to the establishment of New Communications Local Calling Plans service.

S3.14 Reserve Telephone Number

S3.14.1 General

- a. Reserve Telephone Numbers are telephone numbers reserved by a customer for future use.
- b. Service is offered subject to availability for a period not to exceed 180 days, and are not guaranteed until activated in the network.
- c. Appropriate Service Charges in Section S4.

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S4. SERVICE CHARGES

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S4. SERVICE CHARGES

S4.1 Definitions

S4.1.1 Service Charges

A service charge consists of one or more of the following charges for work required due to customer request. The charges below are separately established in order to provide a reasonable basis for an equitable recovery of the costs incurred in the required operations.

- a. Network Access Establishment and Change - Applicable for receiving, recording and processing a customer's order for installations, moves or changes. The network access charge varies according to the type of activity involved. When an order for service contains more than one activity, the highest network access charge will apply. Network access charges are classified as network access establishment and network access change.
- b. Premises Visits - New Installs - Applicable for a required trip to the customer's premises where new or additional facilities are required at the premises to provide new service.

Premises Visits - Subsequent Visits - Applicable to relocation of Special Network Termination Equipment at the request of an existing customer and where no other charge is specifically indicated for on-site labor time.
- c. Central Office Line Connection Work - Work associated with testing and connecting the line within the central office and extending the line from the serving central office to the customer's premises and the connection.
- d. Installation Charge - Installation charges for service features other than that furnished for basic telephone service are identified and presented throughout this tariff. If applicable, charges apply for these service features in addition to the charges listed in S4.3 preceding as appropriate.

S4.1.4 Protector

See Section S1, Definition of Terms for Network Interface Device.

S4.1.5 Termination Charge

See S1, Definition of Terms.

S4.1.6 Restoration Charge

A charge applying to restore service following a temporary suspension, as covered in S4.6.

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S4. SERVICE CHARGES

S4.2 General

- a. Service charges are applicable for facilities and services furnished to the customers as herein provided and may be required to be paid before the work is started.
- b. Service charges do not apply when service is reestablished at a location which has been destroyed by fire or made untenable by fire, or in connection with the establishing of service at a new location occupied by the customer on account of an old location being untenable for reasons beyond the control of the customer. If service is established at a new location and the customer later moves back to the old location, the service charges are made in connection with the reestablishment of service at the old location. However, in incidents in sections of the state, where governed by this tariff, for the purpose of providing relief in times of flood, hurricane, or tornado and declared as a disaster area by the Governor of South Carolina, federal government and/or both, no service charges would apply.
- c. A network access charge will be applicable in addition to any appropriate service charges in Section S4.3. Network access charges are applicable as necessary to provide for the installation of service and to establish billing for the required service.
 - (1) The network access establishment charge is applicable for requests for (1) initial connection of telephone service; (2) connection of additional local exchange lines, local private lines, tie lines, off-premises extensions, and other services involving central office connections.
 - (2) The network access change charge is applicable for all customer requests for changes and additions to existing service, except as covered in (1) above. Refer to Section S4.2.r. for customer requests where no service charge is applicable.

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S4. SERVICE CHARGES

S4.2 General (Continued)

c. (Continued)

(5) The network access establishment charge and the network access change charge cannot be applied on the same order. Only the service charge appropriate for the greatest degree of work is applicable.

d. A premises visit charge is applicable in accordance with Section S4.1.1.b. and other sections of this tariff.

e. The central office line connection work charge applies for the connection of local exchange lines, local private lines, off-premises extension lines, and any testing and connection functions carried out within the central office.

f. Each terminal of a tie line, or local private line, and an off-premises extension line are treated as an exchange line for the purpose of applying service charges.

g. The charges applicable for changes in telephone numbers are as follows:

(1) Where a local exchange line number is changed the network access change charge plus the central office line connection work charge will apply.

(2) These charges do not apply when, in the judgment of the Company, a change in a telephone number is necessary for continuation of satisfactory service.

h. Changes in the locations of terminations to points outside the customer's premises are considered new installations at the new location.

i. Service charges may be paid in monthly installments of not less than the amount shown following not to exceed a total of more than six months. If additional such charges are incurred while a balance is due on previous charges, the above treatment will apply separately to the new charges.

(1) First Month

Monthly Rate

(a) Residence \$15.00

(b) Business 25.00

(2) Subsequent Months

(a) Residence 5.00

(b) Business 5.00

j. Service charges do not apply to:

Incidents in sections of the state, where governed by this tariff, for the purpose of providing relief in time of flood, hurricane, or tornado and declared as a disaster area by the Governor of South Carolina, federal government and/or both.

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S4.2 General (Continued)

S4.2.1 (Reserved for Future Use)

(D)

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S4. SERVICE CHARGES

S4.3 Schedule of Charges

a. Network Access

	<u>Business</u>	<u>Residence</u>	
(1) Establishment (as specified in S4.2.c(1))	\$28.00	\$24.00	(T)
(2) Change (as specified in S4.2.c(2))	14.00	10.00	
(3)			
b. Premises Visit - New Installs	25.00	25.00	(T)
Premises Visit - Subsequent Visits			
First 15 minutes, each	15.00	15.00	
Additional 15 minutes, each	10.00	10.00	
c. Central Office Line Connection Work, each	26.00	20.00	(T)

(D)
(D)

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S4. SERVICE CHARGES

S4.3 Schedule of Charges (Continued)

d. Special Network Termination Equipment

General

The following charges apply for special network termination equipment provided for as a Demarcation Point for the connection of customer equipment.

	<u>Installation Charge</u>
(1) Ancillary Devices Series, per termination point	\$ 24.50
(2) Data Equipment Universal, per termination point	42.00
Programmed, per termination point	41.00
(3) Key and PBX Systems 50-pin miniature ribbon connection,* per termination connector	33.25

* Central Office and PBX lines will be consecutively wired beginning with the first position unless otherwise specified by the customer.

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S4. SERVICE CHARGES

S4.4 Installation Charges

Installation Charges for services other than that furnished for basic telephone service are identified and presented throughout this tariff if applicable as a part of the offering of service features. These charges apply in addition to the charges listed in S4.3 preceding as appropriate.

Installation charges do not apply where service is established without connection or change of service.

S4.5 Termination Charge

- a. A termination charge is determined by applying to the basic termination charge the percentage which the unexpired portion of the initial service period bears to the full initial service period.
 - (1) The basic termination charge and the initial service period are indicated in the section of this tariff covering the service items to which they apply. The initial service period is shown in brackets following the amount of the basic termination charge.
- b. When a customer discontinues one or more units of a group of the same item, the equipment latest installed shall be considered as the equipment first discontinued.
- c. When a customer cancels an order for service carrying a basic termination charge prior to the establishment of that service, a termination charge applies equal to the cost incurred by the Company in engineering, ordering and providing the equipment and disposing of it, less credits obtained through disposal, the termination charge in this event will not exceed the basic charge.

S4.6 Restoration Charge

- a. In the event service is temporarily suspended for nonpayment of charges, such service will be restored upon payment of charges due or, at the discretion of the Company, a substantial portion thereof. In addition, a restoration charge of \$25.00 will apply. No Premises Visit charge applies.

S4.7 Maintenance of Service Charge

The customer shall be responsible for payment of service charges shown below for each visit by the Telephone Company to the premises of the customer, or authorized user, where the difficulty or trouble report results from the use of equipment provided by the customer, or authorized user. No further Premises Visit Charge applies.

- (1) First 30 minutes - Business or Residence - \$47.30
- (2) Each additional 30 minutes or fraction thereof.
Business or Residence - \$17.00

S4.10 Relocation of Drop and/or Network Interface Device

- a. For relocation of the drop and/or network interface device, requested by the customer, the following charges are applicable:
 - (1) First 15 minutes, each premises,
Business or Residence \$39.00
 - (2) Each additional 15 minutes or
fraction thereof, each premises,
Business or Residence 8.50
- b. No further Premises Visit Charge applies. The appropriate Network Access Change Charge will apply.

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S4. SERVICE CHARGES

S4.13 Return Payment Charge

a. General

A return payment charge will be applied to each payment dishonored by the bank in compliance with Section 34-11-70, as amended, Code of Laws of South Carolina, 1976.

Return Payment Charge applies to any payments which are unable to be processed, but is not limited to: Insufficient funds; unable to locate account; account closed; balance held; drawn against uncollected funds; account garnished; payment stopped; no funds; account frozen; or post no debits.

b. Regulation

GENERAL ASSEMBLY BILL - ACT NO. 291

When a payment, a draft, or other written order is not paid by the drawer because the maker or drawer did not have an account with or sufficient funds on deposit with the bank or the person upon which it was drawn when presented or the draft, payment or other written order has an incorrect or insufficient signature on it, and the maker or drawer does not pay the amount due on it, together with a service charge of thirty (\$30.00) dollars within ten days after written notice has been sent by certified mail to the address printed on the payment or given at the time it is tendered or provided on a payment-cashing identification card stating that payment was refused upon the instrument, then it constitutes prima facie evidence of fraudulent intent against the maker. Service charges collected pursuant to this section must be paid to the payee of the instrument.

c. Rates and Charges

A return payment charge will be applied to each payment dishonored by the bank.

Each payment, each instance,.....\$30.00

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.1 Construction Charges

S5.1.1 General

- a. Construction charges are applicable to customers under certain conditions for the establishment or rearrangement of telephone service when suitable plant facilities are not available or when the construction of the necessary facilities involves excessive costs.
- b. Construction charges apply in addition to the rate for the class of service furnished and any service connection charge, service change charge, installation charges, nonrecurring charge, mileage charge or other similar charges that may apply.
- c. Title to all construction, provided wholly or partly at a customer's expense, is vested in the Company
- d. The word "cost", when used in this Section, means the inplant cost consisting of labor, engineering, materials, supervision, and other overhead expenses associated with the construction. Estimated cost will be used; however, where the customer requests, actual cost will be used where practicable.
- e. When attachments are made to poles of other companies in lieu of providing new pole line construction for which construction charges would be applicable under the provisions of this Section, the attachment rental charges to the Company for such attachments may be assessed to the applicant(s) in whole or in part as the particular circumstances may warrant.
- f. Except as otherwise provided herein, the regulations in this tariff contemplate that the type of construction required to provide the quantity and class of service involved will be determined by the Company. The applicant may be required to pay the additional costs involved where a different type of construction than that proposed by the Company is desired.
- g. When an applicant is so located that it is necessary to use private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the costs incurred in securing, clearing, and retaining such right-of-way.

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.1 Construction Charges (Continued)

S5.1.1 General (Continued)

- h. Where a customer elects to provide and install underground conduit, dig and backfill trenches, and provide and erect poles, it must be in accordance with the specification of the Company.

S5.1.2 Construction on Public Highways or Other Easements

- a. No construction charge is applicable for the general provision of service along public highways or other public easements, except as follows:

Where an applicant desires service in an area not presently served and where there is no foreseeable potential growth, the Company will provide 2500 feet of new construction at no charge, and all other construction charges will be borne by the applicant.

S5.1.3 Construction on Private Property

a. Distribution Facilities

- (1) No charge is made for construction of distribution facilities on private property, when such construction conforms to Company construction practices and is to be used in serving customers in general. Where an applicant desires any type of construction other than that determined to be appropriate by the Company, the applicant may be required to bear the increased costs incurred by the Company.

- (2) Where construction of distribution facilities is provided on private property and is not to be used in serving customers in general, the applicant may be required to bear all costs incurred by the Company for construction in excess of 500 feet.

b. Drop Wire Facilities

- (1) Where an applicant desires any type of construction other than that determined to be appropriate by the Company, the applicant may be required to bear the increased cost incurred by the Company. Construction charges will not apply to the drop facility that extends from the distribution facility to the general location of the station instrument when such construction conforms to Company construction practices and the drop facility is not in excess of 1,000 feet. The applicant may be required to bear all costs incurred by the Company for a drop in excess of 1,000 feet.

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.1 Construction Charges (Continued)

S5.1.3 Construction on Private Property (Continued)

b. Service Entrance Facilities (Continued)

- (2) Where armored cable is laid in a trench, the trench shall be constructed and backfilled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable - including the cost of installing - less the estimated cost to the Company of installing such aerial drop as would be (or is) required to furnish the same service.
- (3) Where facilities are changed from aerial to underground in addition to the above, the customer may be charged the cost of dismantling and removing the aerial facilities.

c. Supporting Structures for Plant Facilities for Extension Lines

Where for the purpose of furnishing extension lines, it is necessary to lay underground conduit, to trench, or to set poles on the customer's premises, the customer is required to provide and install such underground conduit, to dig and backfill trenches and to provide and erect such poles or the Company will perform the work at the customer's expense.

S5.1.4 Rearrangement of Existing Plant

When the Company is requested to move or change existing plant for which no specific charge is quoted in this Tariff, the person at whose request such move or change is made may be required to bear the costs incurred.

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.1 Construction Charges (Continued)

S5.1.5 Construction Required for Temporary Service

When construction is required for temporary service and there is no immediate prospect of reusing the plant provided, the customer may be required to bear all or a portion of the cost of such construction, plus the estimated cost of removal of the plant minus net salvage.

S5.1.6 Special Types of Construction

When a special type of construction other than those covered preceding is desired by a customer or where the individual requirements of a particular situation make the construction unusually expensive, the customer is required to pay the additional expense incurred by the Telephone Company, determined as follows: the difference between the expense incurred by the Telephone Company for such construction, facilities or installation and the expense which would otherwise be incurred for a normal type of construction or facilities for a normal installation.

S5.2 Special Service Arrangements

- a. Where practicable, special equipment and arrangements, not otherwise provided for in this tariff, are furnished if they are in accord with authorized service offerings and if they are to be used in connection with and not detrimental to any of the services furnished by the Company. Charges for such special service arrangements will be based on the estimated costs of furnishing them, such costs to consist of the following items to the extent they are applicable:

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.2 Special Service Arrangements (Continued)

a. (Continued)

- (1) Cost of maintenance.
- (2) Cost of operation.
- (3) Depreciation on the estimated cost installed of the facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.
- (4) Administration and taxes on the basis of reasonable average charges for these items.
- (5) Any other specific items of expense associated with the particular situation.
- (6) A reasonable amount, computed on the estimated cost installed of the facilities provided, for return and contingencies.

b. Estimated cost installed as mentioned in (3) and (6) above includes cost of equipment and material specifically provided or used plus the estimated cost of installing, including engineering, labor, supervision, transportation, right-of-way, and any other investment items.

c. Rates

The rates, charges and contract terms for the following items have been established as specified in S5.3.a. above to meet the particular requirements of certain customers at the locations indicated.

S5.2.1 Shaw Air Force Base, South Carolina

a. General

- (1) This service is furnished by means of the serving method selected by the Telephone Company to effect the most appropriate use of available facilities. Where the customer insists upon other than the normal serving method, as determined by the Telephone Company, additional charges will apply based upon the estimated excess costs involved.

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.2 Special Service Arrangements (Continued)

S5.2.1 Shaw Air Force Base, South Carolina (Continued)

a. General (Continued)

- (2) All operating at the customer's premises is performed at the expense of the customer and must conform with the operating practice and procedures of the Telephone Company to maintain a proper standard of service.
- (3) Where quantities of switching equipment, central office lines or other facilities in excess of those needed to meet the standard service objectives of the Telephone Company are requested by the customer, such additional facilities will be furnished at regular rates and charges for the individual items as set forth in other sections of this tariff.
- (4) Tie lines for direct connections between this system and other systems are provided primarily for communication between stations of the two systems. In addition, these tie line connections may be arranged to provide completion of incoming or outgoing exchange and toll calls through this system to or from another system, provided such connections to the exchange or toll network are only made at one system at a time.
- (3) The provision of this special service arrangement at the rates and charges herein specified is contingent upon the continuance, under separate contract between the customer and the Telephone Company, of the on-base administrative telephone distribution plant. The premises of the customer is defined as any point falling within the geographical area known as Shaw Air Force Base, South Carolina.

b. Classification of Lines

- (1) Primary Access Lines: Lines which have an assigned number off the primary PABX System and have an associated line terminal or are arranged to receive local calls directly.

c. Directory Listings

- (1) One (1) directory listing is furnished, without charge, for the primary location in accordance with established regulations.
- (2) The telephones of this system are not provided listings in the directory of the Telephone Company. The customer may have telephones of this system listed in the directory in accordance with the established regulations for business additional listings.

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S5.2 Special Service Arrangements (Continued)

S5.2.1 Shaw Air Force Base, South Carolina (Continued)

e. Power Supply and Building Space Equipment

- (1) The necessary commercial power supply and outlets and building space for the equipment at the customer's premises will be provided by the customer.

f. Rates

- (1) The rates in Section S3 for Automatic Access Lines is applicable for each local trunk.

	<u>Monthly Rate</u>
(a) Automatic Access Line, each	Refer to S3.
(b) Primary Line Termina- tions	\$11.95

NOTE: Regular service charges are applicable to private branch exchange stations as specified in Section S4 of this tariff will apply.

- (2) No charges are applicable for the tie line circuits which connect the on base switchboards located at Shaw Air Force Base.

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.2 Special Services Arrangements (Continued)

S5.2.5 Internal Communications and Call Management Features for Horry County Government

a. General

- (1) This Internal Communications and Call Management Features will be furnished at the rates, rules, and regulations specified herein for Horry County Government.
- (2) Internal Communications and Call Management Features is an electronic switching system provided from a central office which offers premium, versatile, and advanced communication features and service. The customer purchases his access line (local loop) separately from his flat usage component (blocks of busy hour capacity minutes-of-use (MOUS)). The flat usage component is commonly referred to as a Network Access Register (NAR).
- (3) Internal Communications and Call Management Features will be furnished at applicable rates and charges in serving areas where facilities permit.
- (4) Customer premises equipment associated with this service is provided by the customer.
- (5) Directory listings of Internal Communications and Call Management Features will be provided in accordance with the regulations and rates as specified in Section S6 of this tariff.
- (6) The rates and charges for Main Stations are applicable to each Main Station location to which a customer-provided instrument can be connected.
- (7) Service Charges as specified in Section S4 of this Tariff apply to all customer-requested moves and changes performed by the Company on the customer's premises.
- (8) Exchange Access
 - (a) Exchange Access is provided by means of Network Access Registers.
 - (b) Presubscription of a Carrier of Preference is specified in Section 6 of the FCC #4 Tariff and Section S6.5 of the Intrastate Access Services Tariff.

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.2 Special Services Arrangements (Continued)

S5.2.5 Internal Communications and Call Management Features for Horry County Government
(Continued)

a. General (Continued)

(9) Main Station Line Terminated as an Automatic Access Line

- (a) Where a Internal Communications and Call Management Features Main Station Line is terminated as an Automatic Access Line in customer provided equipment, an appropriate recurring charge as specified in Section S12.1.6b.(6) will apply in addition to the appropriate Main Station and NAR rate.

- (10) Where the Internal Communications and Call Management Features station being provided involves a location in a different central office area of an exchange, the mileage charge and measurement as specified in Section S9.2.2 for foreign central office mileage is applicable for each interoffice channel required.

- (11) Where Internal Communications and Call Management Features stations of the same system are located in different exchanges, a foreign exchange mileage charge applies for each interexchange channel involved as specified in Section S9.1.3.

End User charges as specified in Section 13 of the Tariff F.C.C. No. 4 will apply to each Internal Communications and Call Management Features Main Station Line.

b. Internal Communications and Call Management Features

- (1) Internal Communications and Call Management Features features provided to Horry County Government are:

Automatic Identification of Outward Dial (AIOD), Call Alternation, Call Forward (All, Busy, Busy Line Don't Answer, Fixed), Call Hold, Call Pick-Up (Extended, Direct and Group), Call Transfer (all types), Call Waiting Dial, Call Waiting Originating, Call Waiting Terminating/Cancel, Common Recorded Announcement on Intercept, Consultation

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.2 Special Services Arrangements (Continued)

S5.2.5 Internal Communications and Call Management Features for Horry County Government
(Continued)

b. Internal Communications and Call Management Features (Continued)

(1) (Continued)

Hold, Direct Inward Dialing/Direct Outward Dialing (DID/DOD), Distinctive Ringing, Hunting (Pilot Number, Directory Number and Secretarial), Last Number Redial, Speed Dial Short List (Individual), Station-to-Station Calling, Station Restriction, Three-Way Calling, Toll/Code Restriction, and Touch Call.

c. Definition of Features

Automatic Identification of Outward Dial:

This feature identifies all calls leaving the customer group by the station number from which calls are placed.

Call Alternation:

This feature allows a station user to hold one call, make another call then talk alternately between the two parties.

Call Forwarding:

This feature provides the option of fixed and/or variable forwarding of a station's incoming calls to a predetermined number. Includes all calls or only calls reaching a busy or no answer condition (Fixed Forwarding is established and changed by the Telephone Company, whereas variable forwarding is established and changed by the station user).

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S5.2 Special Services Arrangements (Continued)

S5.2.5 Internal Communications and Call Management Features for Horry County Government
(Continued)

c. Definition of Features (Continued)

Call Hold:

Allows a Main Station user to place any call involving their Main Station on hold by flashing and dialing a special code. The Main Station is then free to originate another call. The call is then retrieved by dialing the hold code a second time or by hanging up the phone.

Call Pick-Up Direct:

This feature permits a station user to pick up any ringing station in the business group by dialing a feature code plus the ringing station's intercom number. The ringing station is not required to be in the same pick-up group.

Call Pick-Up-Extended:

This feature permits a station user to dial a code to apply call pick up to groups other than its own.

Call Pick-Up-Group:

This feature permits a station user to dial a code to answer a call which is ringing at another station within the call pick-up group.

Call Transfer:

Call Transfer provides for the transfer, by a Internal Communications and Call Management Features station, of calls within or outside the business group. The Three-Way Calling feature is needed in addition to Call Transfer for this feature to work.

Call Waiting Cancel:

Call Waiting Cancel allows the customer with Call Waiting Service to inhibit the operation of Call Waiting for one call.

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S5.2 Special Services Arrangements (Continued)

S5.2.5 Internal Communications and Call Management Features for Horry County Government
(Continued)

c. Definition of Features (Continued)

Call Waiting Dial:

This feature provides the ability for originating Main Stations to invoke call waiting service on selected intragroup calls by dialing an access code followed by the extension number of the called station. This differs from Call Waiting Originating in that the call wait tone activation is selective, rather than automatic, on all calls.

Call Waiting Originating:

This feature allows the party making the call to activate Call Waiting on a busy line at completion of dialing on a per call basis.

Call Waiting Terminating:

Informs a busy Main Station Line, when the Main Station Line is so equipped, that an incoming call is waiting (burst of tone), and permits holding the connection while answering the new call and return to the original connection. This can be on all calls or inter-business group calls only.

Common Recorded Announcement on Intercept:

This provides a standard recording for intercept of calls to unassigned numbers.

Consultation Hold:

This feature allows the initiator of a three-way call or transfer to speak privately with the third party before completing the connection.

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S5.2 Special Services Arrangements (Continued)

S5.2.5 Internal Communications and Call Management Features for Horry County Government
(Continued)

c. Definition of Features (Continued)

Direct Inward Dialing:

This feature allows incoming calls from the exchange network to reach a specific station without attendant assistance.

Direct Outward Dialing:

This feature allows station users to place external calls to the exchange network without attendant assistance.

Distinctive Ringing:

This feature permits a station user to determine by the cadence of the ringing, whether a call is internal or external.

Directory Number Hunting:

This feature activates hunting when any of the directory numbers of the individual lines in the hunt group are called. If that line is busy, hunting will start with that line and continue to the end of the list.

Hunting (Distributed):

Only a pilot DN is associated with this hunt group. Hunting starts after the first idle line found by the previous hunt and continues until the starting point of the hunt is reached.

Hunting (Pilot Number):

This feature provides for an incoming call to a fictitious pilot number to hunt through a rotary group of main station lines to the end of that group.

Hunting (Secretarial):

This feature provides hunting within a department to hunt to the secretary last.

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S5.2 Special Services Arrangements (Continued)

S5.2.5 Internal Communications and Call Management Features for Horry County Government
(Continued)

c. Definition of Features (Continued)

Last Number Redial:

This feature allows a station user to redial the last number dialed by utilizing an access code.

Speed Dialing Short List (Individual):

Lets the Main Station user place calls to a list of frequently called telephone numbers by dialing fewer digits than the complete directory number. Where technology exists, up to 24 dialed digits can be stored.

Station-to-Station Calling:

This feature allows station users to call each other using abbreviated dialing.

Station Restriction:

Semi-restricted permits the customer to have selected Main Stations restricted from receiving any calls from outside the business customer group or from making any calls outside the business customer group. Intercom calling and private facilities are accessible. Fully restricted blocks calls to and from the attendant in addition to those from/to outside the customer business group.

Three-Way Calling:

This feature permits a station user using the Consultation Hold feature to put one party on hold, reach a third party, and bring all three parties together in a three-way connection.

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S5.2 Special Services Arrangements (Continued)

S5.2.5 Internal Communications and Call Management Features for Horry County Government
(Continued)

c. Definition of Features (Continued)

Toll-Code Restriction:

This feature prevents customer designated stations from placing any chargeable calls. Arrangements to deny access to Directory Assistance and/or Public Announcement Services are not assured. These features are intended to limit main station direct dialed outgoing calls, but such calls may, in certain circumstances, be completed and will be charged for as specified in other sections of this tariff. Nonrecurring charges will be waived for customers subscribing to the 900/976 Toll Restriction Only Option.

Touch Call

This feature equips all station lines for touch call dialing.

d. Liability of the Telephone Company

- (1) The Telephone Company makes no guarantee and assumes no liability for the accuracy, performance or non-performance of the Internal Communications and Call Management Features except as shown in Section S2.5 of this tariff.

e. Conditions

- (1) The rates and charges for Internal Communications and Call Management Features apply to establishment of Internal Communications and Call Management Features only. Other services as provided for in other sections of the Tariff may be furnished in connection with this service at rates and charges specified for such services.
- (2) Internal Communications and Call Management Features is offered on a contractual basis commencing on the date the service is established.
 - (a) The rate per Internal Communications and Call Management Features Line applies each month from the time the System is placed in service until the Internal Communications and Call Management Features is discontinued.

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S5.2 Special Services Arrangements (Continued)

S5.2.5 Internal Communications and Call Management Features for Horry County Government (Continued)

e. Conditions (Continued)

- (3) In the event that the Internal Communications and Call Management Features is terminated by the customer prior to completion of the initial contract period, the Company will develop the applicable contract termination charge using the formula described below and levy it for payment by the customer.
 - (a) In the event of termination of Internal Communications and Call Management Features during the contract period, the customer will remain liable for the balance of contract period rates adjusted to their then present worth equivalent, based upon a 12% discount rate, which shall upon any such termination immediately become due and payable in their entirety.
 - (b) In the event the customer reduces the number of Internal Communications and Call Management Features lines initially contracted, by 20% or more, the termination liability as specified in (a) above is applicable and will be based upon the initial number of lines under contract, as set forth following.
- (4) Expiration of Contract Period:
 - (a) The Internal Communications and Call Management Features customer must upon the expiration of his contract select a new contract period.
 - (b) The Internal Communications and Call Management Features customer may at any time during his selected payment period resubscribe for an equal or longer payment period at the current tariff rates subject to the following conditions.
 - i. No credit will be given for payments made during the formerly selected period. Nonrecurring charges will not be reapplied.
 - ii. The new payment period begins with the billing date following the date the new payment period is requested.

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S5.2 Special Services Arrangements (Continued)

S5.2.5 Internal Communications and Call Management Features for Horry County Government
(Continued)

e. Conditions (Continued)

(4) Expiration of Contract Period: (Continued)

(b) (Continued)

iii. No termination charge applies for the former payment period.

iv. A Network Access Change charge as specified in Section S4 of this Tariff will apply.

(c) The Internal Communications and Call Management Features customer may at any time during his selected payment period resubscribe for a payment period, shorter in length than the time remaining in the existing service agreement, subject to the following conditions:

i. No credit will be given for payments made during the formerly selected period. However, nonrecurring charges will not be reapplied.

ii. The new payment period begins with the date requested.

iii. A termination charge applies to the former payment period.

iv. A Network Access Change charge as specified in Section S4 of this Tariff will apply.

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S5.2 Special Services Arrangements (Continued)

S5.2.5 Internal Communications and Call Management Features for Horry County Government
(Continued)

e. Conditions (Continued)

- (5) Suitable and sufficient space for any remote units required shall be leased by the Company from the customer.
 - (a) Suitable space includes provisions for atmospheric control, which encompasses the following environmental requirements: (1) dust free, (2) controlled temperatures ranging from 50° to 85° Fahrenheit, with consideration given to heat loss and/or gain of the equipment, and (3) relative humidity of 20% minimum and 55% maximum.
 - (b) Commercial power necessary to operate the remote units, if required, located on the customer's premises shall be provided by the customer.
- (6) Rotary dial stations may not be capable of accessing all Internal Communications and Call Management Features.
- (7) Internal Communications and Call Management Features system lines are not subject to Business Exchange Service Rates set forth in Section S3 of this Tariff. However, Call Connection and Minutes of Use Rates set forth in Section S3 of the Tariff apply to exchange calls (if appropriate) originating from a Internal Communications and Call Management Features system.
- (8) This Tariff contemplates the use of central office equipment selected by the Company. When special central office equipment or features are provided at the request of the customer, special assembly rates and charges may be applied in addition to the applicable rates for Internal Communications and Call Management Features.
- (9) This Tariff (including the rates and charges) for Internal Communications and Call Management Features is subject to such changes or modifications as the Commission may from time to time direct or allow in the exercise of its jurisdiction.

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S5.2 Special Services Arrangements (Continued)

S5.2.5 Internal Communications and Call Management Features for Horry County Government
(Continued)

e. Conditions (Continued)

- (10) If the customer chooses to combine Internal Communications and Call Management Features stations terminating at different locations into a single Internal Communications and Call Management Features system, then all stations must be served by the same central office switching equipment.
- (11) Private line arrangements connected with Internal Communications and Call Management Features are subject to applicable rates and charges shown in Section S20 of this Company's Tariff.
- (12) In addition, the customer may subscribe to Optional Features as shown in Section S12.1.6.b.(5) of this Tariff at the rates specified in Section S12. Certain Optional Feature capabilities may not be compatible with other features.

f. Rates and Charges

- (1) Nonrecurring
 - (a) Nonrecurring charges for service are in addition to any applicable service connection, move, change, and installation charges provided for in Section S4 of this Tariff.
 - (b) The Network Access Charge charge as specified in Section 4 is applicable when a NAR is added subsequent to the initial installation of the Internal Communications and Call Management Features. No Central Office Line Connection Work charge is applicable.
 - (c) Data Base Change features, rules, regulations, and rates are as specified in Section S12 of this Tariff.
 - (d) Optional features, rules, regulations, and rates are as specified in Section S12 of this Tariff.

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S5.2 Special Services Arrangements (Continued)

S5.2.5 Internal Communications and Call Management Features for Horry County Government
(Continued)

f. Rates and Charges (Continued)

(2) Recurring

- (a) Recurring rates for service apply in addition to all other applicable rates and charges shown elsewhere in the Company's Tariff.
- (b) Main Station Line rates apply during the contract period and until the service is discontinued.
- (c) Optional features, rules, regulations, and rates are as specified in Section S12 of this Tariff.
- (d) The applicable Network Access Register (NAR) charge as specified in Section S3 of this Tariff shall also apply.

(3) The following rate applies during the contract period and until the service is discontinued:

Monthly
Rate

Internal Communications and Call Management Features Line,
each \$ 16.80

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S5.2 Special Services Arrangements (Continued)

S5.2.6 Switched Multi-Megabit Data Service (SMDS) for Georgetown County Schools - SC 9501006

a. General

- (1) This tariff provides Switched Multi-Megabit Data Service (SMDS) for Georgetown County Schools.
- (2) SMDS is a high-speed, connectionless, packet-switched data service that transports communications on an intraLATA basis between end-users via switched network facilities using common end-to-end protocols.

b. Regulations

- (1) The Company's responsibility will be limited to the furnishing of data communications facilities suitable for the SMDS Connection. The Company is not responsible for the installation, operation or maintenance of any equipment provided by the customer.
- (2) The customer shall provide compatible equipment (e.g., routes, Data Service Units, Channel Service Units, etc.) for connection with SMDS.
- (3) SMDS will only be offered where Company facilities and equipment permit.
- (4) SMDS is only available under this Tariff on an intraLATA basis. The features of the service may vary by customer demand for data transfer speed.

c. Rates and Charges

- (1) The following rates are stabilized for five years with a sixty-month service period.

	<u>60 Months Monthly Rate</u>
SMDS Service	
- 56 Kbps, each	\$ 85.00
- 256 Kbps, each	250.00
- 1.544 Mbps, each	340.00

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.2 Special Services Arrangements (Continued)

S5.2.6 Switched Multi-Megabit Data Service (SMDS) for Georgetown County Schools - SC 9501006 (Continued)

c. Rates and Charges (Continued)

(2) Termination Charges

If service is terminated prior to the contract expiration, the customer shall be responsible for the following termination charges:

	<u>Monthly Termination Liability</u>
56 Kbps	\$ 19.05
256 Kbps	250.00
1.544 Mbps	278.36

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.2 Special Services Arrangements (Continued)

S5.2.6 Switched Multi-Megabit Data Service (SMDS) for Horry County Schools - SC 9501006

a. General

- (1) This tariff provides Switched Multi-Megabit Data Service (SMDS) for Horry County Schools.
- (2) SMDS is a high-speed, connectionless, packet-switched data service that transports communications on an intraLATA basis between end-users via switched network facilities using common end-to-end protocols.

b. Regulations

- (1) The Company's responsibility will be limited to the furnishing of data communications facilities suitable for the SMDS Connection. The Company is not responsible for the installation, operation or maintenance of any equipment provided by the customer.
- (2) The customer shall provide compatible equipment (e.g., routes, Data Service Units, Channel Service Units, etc.) for connection with SMDS.
- (3) SMDS will only be offered where Company facilities and equipment permit.
- (4) SMDS is only available under this Tariff on an intraLATA basis. The features of the service may vary by customer demand for data transfer speed.

c. Rates and Charges

- (1) The following rates are stabilized for five years with a sixty-month service period.

	<u>60 Months Monthly Rate</u>
SMDS Service	
- 56 Kbps, each	\$ 85.00
- 256 Kbps, each	250.00
- 1.544 Mbps, each	340.00

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S5.2 Special Services Arrangements (Continued)

S5.2.6 Switched Multi-Megabit Data Service (SMDS) for Horry County Schools - SC 9501005 (Continued)

c. Rates and Charges (Continued)

(2) Termination Charges

If service is terminated prior to the contract expiration, the customer shall be responsible for the following termination charges:

	Monthly Termination Liability
56 Kbps	\$ 14.93
256 Kbps	179.71
1.544 Mbps	179.71

S5.2.7 Lucky Information Plus for New Communications Mobilnet Service Corporation

a. General

- (1) This tariff provides Lucky Information Plus for New Communications Mobilnet Service Corporation as a special service arrangement.
- (2) Lucky Information Plus provides an incoming Directory Assistance customer requesting an intraLATA number a mechanized announcement offering call completion to the listed number requested. The call is completed on a sent-paid basis (paid for by the calling customer).

The mechanized announcement will instruct the caller that he may have his call automatically completed by depressing a specific digit on the touch-tone key pad.

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S5.2 Special Services Arrangements (Continued)

S5.2.7 Lucky Information Plus (*SIP) for New Communications Mobilnet Service Corporation (Continued)

b. Rules and Regulations

- (1) Lucky Information Plus will only be furnished where facilities and operating conditions permit.
- (2) The Telephone Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Telephone Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.
 - (a) This service is furnished solely for the telephone calling purposes of the caller.
 - (b) Provisions concerning limitations of liability and allowance for interruption of service are as set forth in Section S17.1.4 of this Tariff.
- (3) This offering provides call completion on a Local Access and Transport Area (LATA) basis.

c. Rates and Charges

- (1) The rates are as specified in the agreement between New Communications of the Carolinas, Inc. South Incorporated and Mobilnet Service Corporation. Such agreement is on file with the South Carolina Public Service Commission.

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.2 Special Services Arrangements (Continued)

S5.2.8 Lucky Information for Vanguard Cellular Systems, Inc.

a. General

- (1) This tariff provides Lucky Information Plus for Vanguard Cellular Systems, Inc. as a special service arrangement.
- (2) Lucky Information Plus provides an incoming Directory Assistance customer requesting an intraLATA number a mechanized announcement offering call completion to the listed number requested. The call is completed on a sent-paid basis (paid for by the calling customer).

The mechanized announcement will instruct the caller that he may have his call automatically completed by depressing a specific digit on the touch-tone key pad.

b. Rules and Regulations

- (1) Lucky Information Plus will only be furnished where facilities and operating conditions permit.
- (2) The Telephone Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Telephone Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.
 - (a) This service is furnished solely for the telephone calling purposes of the caller.
 - (b) Provisions concerning limitations of liability and allowance for interruption of service are as set forth in Section S17.1.4 of this Tariff.
- (3) This offering provides call completion on a Local Access and Transport Area (LATA) basis.

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.2 Special Services Arrangements (Continued)

S5.2.8 Luky Information Plus for Vanguard Cellular Systems, Inc. (Continued)

c. Rates and Charges

- (1) The rates are as specified in the agreement between New Communicatinos of the Carolinas Inc. and Vanguard Cellular Systems, Inc. Such agreement is on file with the South Carolina Public Service Commission.

S5.2.9 Multi-Media Data Service (MMDS) for AVX Corporation

a. General

- (1) This tariff provides Multi-Media Data Service (MMDS) for AVX Corporation.
- (2) Multi-Media Data Service (MMDS) is a fiber optic based group of high speed data and video services for intraexchange and interexchange use within a LATA.

b. Regulations

- (1) The Company's responsibility will be limited to the furnishing of data communications facilities suitable for the MMDS Connection. The Company is not responsible for the installation, operation or maintenance of any equipment provided by the customer.
- (2) MMDS service will only be used to interconnect customer locations within the same LATA.
- (3) MMDS will only be offered where Company facilities and equipment permit.
- (4) The network demarcation point for MMDS is on the electrical side of the Company provided network interface on the customer premises. The customer is responsible for providing all facilities and cabling necessary to connect customer equipment to the network interface.

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S5.2 Special Services Arrangements (Continued)

S5.2.9 Multi-Media Data Service (MMDS) for AVX Corporation

b. Regulations (Continued)

- (5) It is the customer's responsibility to ensure that the customer's equipment provides industry standard electrical signals for MMDS transmission.
- (6) A Link, whether First, Additional, or Video is a transport over MMDS facilities between the Company's wire center and each customer designation location (CDL).

c. Rates and Charges

- (1) The following rates are stabilized for five years with a sixty-month service period.

	<u>Rate</u>
First Data Link, per location	
Nonrecurring Charge	\$1,100.00
Monthly Recurring Rate	725.00
Additional Data Link, each	
Nonrecurring Charge	200.00
Monthly Recurring Rate	100.00
Transport, per mile	75.00

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.2 Special Services Arrangements (Continued)

S5.2.10 Switched Multi-Megabit Data Service (SMDS) for Carolina Health Group

a. General

- (1) This tariff provides Switched Multi-Megabit Data Service (SMDS) for Carolina Health Group.
- (2) SMDS is a high-speed, connectionless, packet-switched data service that transports communications on an intraLATA basis between end-users via switched network facilities using common end-to-end protocols.

b. Regulations

- (1) The Company's responsibility will be limited to the furnishing of data communications facilities suitable for the SMDS Connection. The Company is not responsible for the installation, operation or maintenance of any equipment provided by the customer.
- (2) The customer shall provide compatible equipment (e.g., routes, Data Service Units, Channel Service Units, etc.) for connection with SMDS.
- (3) SMDS will only be offered where Company facilities and equipment permit.
- (4) SMDS is only available under this Tariff on an intraLATA basis. The features of the service may vary by customer demand for data transfer speed.

c. Rates and Charges

- (1) The following rate is stabilized for twelve months.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
SMDS Service	\$295.00 61194	\$120.00 61193

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.2 Special Services Arrangements (Continued)

S5.2.11 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) for Plantation Resorts

a. General

- (1) This tariff provides Integrated Services Digital Network-Primary Rate Service (ISDN-PRI) for Plantation Resorts.
- (2) ISDN-PRI Service provides intraexchange access for integrated services between the customer's premises and the serving office via a 1.544 Mbps facility. ISDN-PRI denotes an end-to-end digital network capable of supporting a combination of public and private network access services.

b. Regulations

- (1) ISDN-PRI Service is available to customers where facilities are available. Customers must provide compatible premises switching equipment for terminating the "D" channel and the 1.544 Mbps high capacity digital services facilities.
- (2) ISDN-PRI Service is typically divided in capacities in twenty-three 64 Kbps "B" channels and one 64 Kbps "D" channel (23B+D).
- (3) The "B" channels can carry switched voice and switched data at up to 64 Kbps. The channels can be configured for voice or data.
- (4) The "B" channels can be dedicated to a specific configuration, or, optionally, a group of "B" channels can be shared for access to two or more configurations.
- (5) The "D" channel carries the out-of-band signaling required to control its associated "B" channels on one or more 1.544 Mbps high capacity digital services facilities where technology permits.

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S5.2 Special Services Arrangements (Continued)

S5.2.11 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) for Plantation Resorts (Continued)

b. Regulations (Continued)

- (6) Where a customer's ISDN-PRI Service interconnects with an Interexchange Carrier (IC) or other service provider, PRI Access is only permitted within a single customer's ISDN-PRI Service Arrangement. Access to the Telephone Company's network exchange or switched services are not permitted.
- (7) When a customer's serving office is not suitably equipped and the customer chooses to subscribe to ISDN-PRI Service from another Telephone Company designated ISDN-PRI central office, the customer will utilize the dialing plan associated with the designated ISDN-PRI central office. In this instance, the applicable NAR rate as specified in S3 will apply.

c. Rates and Charges

The following rates are stabilized for 36 months.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(1) ISDN-PRI Access, each	\$ -	\$230.00
(2) ISDN-PRI Call-by- Call Channels, (23 channels)	-	150.00
(3) ISDN-PRI	200.00	-

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S5.2 Special Services Arrangements (Continued)

S5.2.12 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) for NTRNET Systems

a. General

- (1) This tariff provides Integrated Services Digital Network-Primary Rate Service (ISDN-PRI) for NTRNET Systems.
- (2) ISDN-PRI Service provides intraexchange access for integrated services between the customer's premises and the serving office via a 1.544 Mbps facility. ISDN-PRI denotes an end-to-end digital network capable of supporting a combination of public and private network access services.

b. Regulations

- (1) ISDN-PRI Service is available to customers where facilities are available. Customers must provide compatible premises switching equipment for terminating the "D" channel and the 1.544 Mbps high capacity digital services facilities.
- (2) ISDN-PRI Service is typically divided in capacities in twenty-three 64 Kbps "B" channels and one 64 Kbps "D" channel (23B+D).
- (3) The "B" channels can carry switched voice and switched data at up to 64 Kbps. The channels can be configured for voice or data.
- (4) The "B" channels can be dedicated to a specific configuration, or, optionally, a group of "B" channels can be shared for access to two or more configurations.
- (5) The "D" channel carries the out-of-band signaling required to control its associated "B" channels on one or more 1.544 Mbps high capacity digital services facilities where technology permits.

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S5.2 Special Services Arrangements (Continued)

S5.2.12 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) for NTRNET Systems (Continued)

b. Regulations (Continued)

- (6) Where a customer's ISDN-PRI Service interconnects with an Interexchange Carrier (IC) or other service provider, PRI Access is only permitted within a single customer's ISDN-PRI Service Arrangement. Access to the Telephone Company's network exchange or switched services are not permitted.
- (7) When a customer's serving office is not suitably equipped and the customer chooses to subscribe to ISDN-PRI Service from another Telephone Company designated ISDN-PRI central office, the customer will utilize the dialing plan associated with the designated ISDN-PRI central office. In this instance, the applicable NAR rate as specified in S3 will apply.

c. Rates and Charges

The following rates are stabilized for 12 months.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(1) ISDN-PRI Access, each	\$ -	\$420.00
(2) ISDN-PRI CSD Channels, (per channel)	-	6.00
(3) ISDN-PRI	500.00	-

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S5.2 Special Services Arrangements (Continued)

S5.2.13 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) for UUNET Technologies, Incorporated

a. General

- (1) This tariff provides Integrated Services Digital Network-Primary Rate Service (ISDN-PRI) for UUNET Technologies, Incorporated.
- (2) ISDN-PRI Service provides intraexchange access for integrated services between the customer's premises and the serving office via a 1.544 Mbps facility. ISDN-PRI denotes an end-to-end digital network capable of supporting a combination of public and private network access services.

b. Regulations

- (1) ISDN-PRI Service is available to customers where facilities are available. Customers must provide compatible premises switching equipment for terminating the "D" channel and the 1.544 Mbps high capacity digital services facilities.
- (2) ISDN-PRI Service is typically divided in capacities in twenty-three 64 Kbps "B" channels and one 64 Kbps "D" channel (23B+D).
- (3) The "B" channels can carry switched voice and switched data at up to 64 Kbps. The channels can be configured for voice or data.
- (4) The "B" channels can be dedicated to a specific configuration, or, optionally, a group of "B" channels can be shared for access to two or more configurations.
- (5) The "D" channel carries the out-of-band signaling required to control its associated "B" channels on one or more 1.544 Mbps high capacity digital services facilities where technology permits.

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S5.2 Special Services Arrangements (Continued)

S5.2.13 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) for UUNET Technologies, Incorporated (Continued)

b. Regulations (Continued)

- (6) Where a customer's ISDN-PRI Service interconnects with an Interexchange Carrier (IC) or other service provider, PRI Access is only permitted within a single customer's ISDN-PRI Service Arrangement. Access to the Telephone Company's network exchange or switched services are not permitted.
- (7) When a customer's serving office is not suitably equipped and the customer chooses to subscribe to ISDN-PRI Service from another Telephone Company designated ISDN-PRI central office, the customer will utilize the dialing plan associated with the designated ISDN-PRI central office. In this instance, the applicable NAR rate as specified in S3 will apply.

c. Rates and Charges

The following rates are stabilized for 60 months.

		<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(1)	ISDN-PRI (ISP) Trunk, each	\$ -	\$650.00
(2)	ISDN-PRI (ISP)	500.00	-

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S5.2 Special Services Arrangements (Continued)

S5.2.13 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) for The Carolina Opry (Calvin Gilmore Productions)

a. General

- (1) This tariff provides Integrated Services Digital Network-Primary Rate Interface Service (ISDN-PRI) for The Carolina Opry (Calvin Gilmore Productions).
- (2) ISDN-PRI Service provides intraexchange access for integrated services between the customer's premises and the serving office via a 1.544 Mbps facility. ISDN-PRI denotes an end-to-end digital network capable of supporting a combination of public and private network access services.

b. Regulations

- (1) ISDN-PRI Service is available to customers where facilities are available. Customers must provide compatible premises switching equipment for terminating the "D" channel and the 1.544 Mbps high capacity digital services facilities.
- (2) ISDN-PRI Service is typically divided in capacities in twenty-three 64 Kbps "B" channels and one 64 Kbps "D" channel (23B+D).
- (3) The "B" channels can carry switched voice and switched data at up to 64 Kbps. The channels can be configured for voice or data.
- (4) The "B" channels can be dedicated to a specific configuration, or, optionally, a group of "B" channels can be shared for access to two or more configurations.
- (5) The "D" channel carries the out-of-band signaling required to control its associated "B" channels on one or more 1.544 Mbps high capacity digital services facilities where technology permits.

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S5.2 Special Services Arrangements (Continued)

S5.2.13 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) for The Carolina Opry (Calvin Gilmore Productions) (Continued)

b. Regulations (Continued)

- (6) Where a customer's ISDN-PRI Service interconnects with an Interexchange Carrier (IC) or other service provider, PRI Access is only permitted within a single customer's ISDN-PRI Service Arrangement. Access to the Telephone Company's network exchange or switched services are not permitted.
- (7) When a customer's serving office is not suitably equipped and the customer chooses to subscribe to ISDN-PRI Service from another Telephone Company designated ISDN-PRI central office, the customer will utilize the dialing plan associated with the designated ISDN-PRI central office. In this instance, the applicable NAR rate as specified in S3 will apply.

c. Rates and Charges

The following rates are stabilized for 60 months.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(1) ISDN-PRI Access, each	\$ -	\$340.00
(2) ISDN-PRI CSD Channels, (per channel)	-	20.00
(3) ISDN-PRI	500.00	-

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S5.2 Special Services Arrangements (Continued)

S5.2.14 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) for Lakewood Camping Resort

a. General

- (1) This tariff provides Integrated Services Digital Network-Primary Rate Interface Service (ISDN-PRI) for Lakewood Camping Resort.
- (2) ISDN-PRI Service provides intraexchange access for integrated services between the customer's premises and the serving office via a 1.544 Mbps facility. ISDN-PRI denotes an end-to-end digital network capable of supporting a combination of public and private network access services.

b. Regulations

- (1) ISDN-PRI Service is available to customers where facilities are available. Customers must provide compatible premises switching equipment for terminating the "D" channel and the 1.544 Mbps high capacity digital services facilities.
- (2) ISDN-PRI Service is typically divided in capacities in twenty-three 64 Kbps "B" channels and one 64 Kbps "D" channel (23B+D).
- (3) The "B" channels can carry switched voice and switched data at up to 64 Kbps. The channels can be configured for voice or data.
- (4) The "B" channels can be dedicated to a specific configuration, or, optionally, a group of "B" channels can be shared for access to two or more configurations.
- (5) The "D" channel carries the out-of-band signaling required to control its associated "B" channels on one or more 1.544 Mbps high capacity digital services facilities where technology permits.

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S5.2 Special Services Arrangements (Continued)

S5.2.14 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) for Lakewood Camping Resort (Continued)

b. Regulations (Continued)

- (6) Where a customer's ISDN-PRI Service interconnects with an Interexchange Carrier (IC) or other service provider, PRI Access is only permitted within a single customer's ISDN-PRI Service Arrangement. Access to the Telephone Company's network exchange or switched services are not permitted.
- (7) When a customer's serving office is not suitably equipped and the customer chooses to subscribe to ISDN-PRI Service from another Telephone Company designated ISDN-PRI central office, the customer will utilize the dialing plan associated with the designated ISDN-PRI central office. In this instance, the applicable NAR rate as specified in S3 will apply.

c. Rates and Charges

The following rates are stabilized for 60 months.

		<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(1)	ISDN-PRI Access, each	\$ -	\$340.00
(2)	ISDN-PRI Voice Channels, (per channel)	-	20.00
(3)	ISDN-PRI	500.00	-

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.2 Special Services Arrangements (Continued)

S5.2.15 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) for the City of Myrtle Beach

a. General

- (1) This tariff provides Integrated Services Digital Network-Primary Rate Interface Service (ISDN-PRI) for the City of Myrtle Beach.
- (2) ISDN-PRI Service provides intraexchange access for integrated services between the customer's premises and the serving office via a 1.544 Mbps facility. ISDN-PRI denotes an end-to-end digital network capable of supporting a combination of public and private network access services.

b. Regulations

- (1) ISDN-PRI Service is available to customers where facilities are available. Customers must provide compatible premises switching equipment for terminating the "D" channel and the 1.544 Mbps high capacity digital services facilities.
- (2) ISDN-PRI Service is typically divided in capacities in twenty-three 64 Kbps "B" channels and one 64 Kbps "D" channel (23B+D).
- (3) The "B" channels can carry switched voice and switched data at up to 64 Kbps. The channels can be configured for voice or data.
- (4) The "B" channels can be dedicated to a specific configuration, or, optionally, a group of "B" channels can be shared for access to two or more configurations.
- (5) The "D" channel carries the out-of-band signaling required to control its associated "B" channels on one or more 1.544 Mbps high capacity digital services facilities where technology permits.

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.2 Special Services Arrangements (Continued)

S5.2.15 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) for the City of Myrtle Beach (Continued)

b. Regulations (Continued)

- (6) Where a customer's ISDN-PRI Service interconnects with an Interexchange Carrier (IC) or other service provider, PRI Access is only permitted within a single customer's ISDN-PRI Service Arrangement. Access to the Telephone Company's network exchange or switched services are not permitted.
- (7) When a customer's serving office is not suitably equipped and the customer chooses to subscribe to ISDN-PRI Service from another Telephone Company designated ISDN-PRI central office, the customer will utilize the dialing plan associated with the designated ISDN-PRI central office. In this instance, the applicable NAR rate as specified in S3 will apply.

c. Rates and Charges

The following rates are stabilized for 60 months.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(1) ISDN-PRI Access, each	\$ -	\$340.00
(2) ISDN-PRI Voice Channels, (per channel)	-	20.00
(3) ISDN-PRI	500.00	-

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.2 Special Services Arrangements (Continued)

S5.2.15 Call Forwarding Busy on Pilot Number of Hunt Groups for CompuServe

a. General

(1) This tariff provides call forwarding busy on pilot number of hunt groups for CompuServe.

b. Regulations

(1) CompuServe can only forward to an 800 number. Their 800 numbers are AT&T numbers which are served by the central office which also supports CompuServe's hunt groups.

(2) With this arrangement, there are no trunking requirements and no toll bypass.

c. Rates and Charges

(1) The following rate is effective for one-year from the effective date of this Tariff. The rate will automatically be extended on a month-to-month basis at the end of the one-year period unless the customer or Frontier Communications of the Carolinas Inc. provides written notice no less than ninety (90) days prior to the expiration of the then current term.

(2) All other applicable tariffed rates apply in addition to this rate.

(3) Termination liability is as specified in the signed contract.

(4)	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Call Forwarding Busy on Pilot Number of Hunt Groups, per path	\$ -	\$ 5.00

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.2 Special Services Arrangements (Continued)

S5.2.17 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) for HTC Internet

a. General

- (1) This tariff provides Integrated Services Digital Network-Primary Rate Interface Service (ISDN-PRI) for HTC Internet.
- (2) ISDN-PRI Service provides intraexchange access for integrated services between the customer's premises and the serving office via a 1.544 Mbps facility. ISDN-PRI denotes an end-to-end digital network capable of supporting a combination of public and private network access services.

b. Regulations

- (1) ISDN-PRI Service is available to customers where facilities are available. Customers must provide compatible premises switching equipment for terminating the "D" channel and the 1.544 Mbps high capacity digital services facilities.
- (2) ISDN-PRI Service is typically divided in capacities in twenty-three 64 Kbps "B" channels and one 64 Kbps "D" channel (23B+D).
- (3) The "B" channels can carry switched voice and switched data at up to 64 Kbps. The channels can be configured for voice or data.
- (4) The "B" channels can be dedicated to a specific configuration, or, optionally, a group of "B" channels can be shared for access to two or more configurations.
- (5) The "D" channel carries the out-of-band signaling required to control its associated "B" channels on one or more 1.544 Mbps high capacity digital services facilities where technology permits.

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.2 Special Services Arrangements (Continued)

S5.2.17 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) HTC Internet (Continued)

b. Regulations (Continued)

- (6) Where a customer's ISDN-PRI Service interconnects with an Interexchange Carrier (IC) or other service provider, PRI Access is only permitted within a single customer's ISDN-PRI Service Arrangement. Access to the Telephone Company's network exchange or switched services are not permitted.
- (7) When a customer's serving office is not suitably equipped and the customer chooses to subscribe to ISDN-PRI Service from another Telephone Company designated ISDN-PRI central office, the customer will utilize the dialing plan associated with the designated ISDN-PRI central office. In this instance, the applicable NAR rate as specified in S3 will apply.

c. Rates and Charges

- (1) The following rates are stabilized for 12 months.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(a) ISDN-PRI Access, each	\$ -	\$420.00
(b) ISDN-PRI CSD Channels, (per channel)	-	6.00
(c) ISDN-PRI	500.00	-

- (2) The rates are in addition to any applicable tariffed rates found elsewhere in this Tariff.
- (3) Should the customer disconnect his ISDN-PRI service before the expiration of the contract period, an early termination liability charge equal to the monthly rate times the number of months remaining on the contract shall apply.

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.2 Special Services Arrangements (Continued)

S5.2.18 Fractional T1 (FT1) Service for Johnsonville High School

a. General

- (1) This tariff provides Fractional T1 (FT1) Service for Johnsonville High School.
- (2) Fractional T1 (FT1) Service provides a DS1 interface for use in providing simultaneous two-way transmission of isochronous bipolar serial data signals and is limited to a grouping of N x 64 Kbps where N equals 6.

b. Regulations

- (1) Fractional T1 (FT1) facilities are furnished for the transmission of isochronous bipolar serial data and are available at a transmission rate grouping of N x 64 Kbps where N equals 6. FT1 channels are contiguous within the network and can be used to create a wideband circuit using customer provided equipment.
- (2) Fractional T1 (FT1) Service will only be offered where Company facilities and equipment permit.
- (3) The customer shall provide compatible equipment for connection with FT1 Service.
- (4) The Company's responsibility will be limited to the furnishing of facilities suitable for Fractional T1 Service. The Company is not responsible for the installation, operation or maintenance of any equipment provided by the customer.

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.2 Special Services Arrangements (Continued)

S5.2.18 Fractional T1 (FT1) Service for Johnsonville High School (Continued)

c. Rates and Charges

(1) The following rates are stabilized for twelve months.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(a) Fractional T1 (FT1) Service (N x 64 Kbps where N equals 6)	\$ 200.00 -	\$ - 375.00

(2) The rates are in addition to any applicable tariffed rates found elsewhere in this Tariff.

(3) Should the customer disconnect his FT1 service before the expiration of the contract period, an early termination liability charge equal to the monthly rate times the number of months remaining on the contract shall apply.

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.2 Special Services Arrangements (Continued)

S5.2.19 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) for the House of Blues

a. General

- (1) This tariff provides Integrated Services Digital Network-Primary Rate Interface Service (ISDN-PRI) for the House of Blues.
- (2) ISDN-PRI Service provides intraexchange access for integrated services between the customer's premises and the serving office via a 1.544 Mbps facility. ISDN-PRI denotes an end-to-end digital network capable of supporting a combination of public and private network access services.

b. Regulations

- (1) ISDN-PRI Service is available to customers where facilities are available. Customers must provide compatible premises switching equipment for terminating the "D" channel and the 1.544 Mbps high capacity digital services facilities.
- (2) ISDN-PRI Service is typically divided in capacities in twenty-three 64 Kbps "B" channels and one 64 Kbps "D" channel (23B+D).
- (3) The "B" channels can carry switched voice and switched data at up to 64 Kbps. The channels can be configured for voice or data.
- (4) The "B" channels can be dedicated to a specific configuration, or, optionally, a group of "B" channels can be shared for access to two or more configurations.
- (5) The "D" channel carries the out-of-band signaling required to control its associated "B" channels on one or more 1.544 Mbps high capacity digital services facilities where technology permits.

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.2 Special Services Arrangements (Continued)

S5.2.19 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) for the House of Blues (Continued)

b. Regulations (Continued)

- (6) Where a customer's ISDN-PRI Service interconnects with an Interexchange Carrier (IC) or other service provider, PRI Access is only permitted within a single customer's ISDN-PRI Service Arrangement. Access to the Telephone Company's network exchange or switched services are not permitted.
- (7) When a customer's serving office is not suitably equipped and the customer chooses to subscribe to ISDN-PRI Service from another Telephone Company designated ISDN-PRI central office, the customer will utilize the dialing plan associated with the designated ISDN-PRI central office. In this instance, the applicable NAR rate as specified in S3 will apply.

c. Rates and Charges

- (1) The following rates are stabilized for 36 months.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(a) ISDN-PRI Access, each	\$ -	\$380.00
(b) ISDN-PRI Voice Channels, (per channel)	-	20.00
(c) ISDN-PRI	500.00	-

- (2) These rates are in addition to any applicable tariffed rates found elsewhere in this tariff.
- (3) Should the customer disconnect his ISDN-PRI service before the expiration of the contract period, an early termination liability charge equal to the monthly rate times the number of months remaining in the contract shall apply.

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.2 Special Services Arrangements (Continued)

S5.2.20 Fractional T1 (FT1) Service for Florence Darlington Technical College, Lake City, S.C.

a. General

- (1) This tariff provides Fractional T1 (FT1) Service for Florence Darlington Technical College located in Lake City, South Carolina.
- (2) Fractional T1 (FT1) Service provides a DS1 interface for use in providing simultaneous two-way transmission of isochronous bipolar serial data signals and is limited to a grouping of N x 64 Kbps where N equals 6.

b. Regulations

- (1) Fractional T1 (FT1) facilities are furnished for the transmission of isochronous bipolar serial data and are available at a transmission rate grouping of N x 64 Kbps where N equals 6. FT1 channels are contiguous within the network and can be used to create a wideband circuit using customer provided equipment.
- (2) Fractional T1 (FT1) Service will only be offered where Company facilities and equipment permit.
- (3) The customer shall provide compatible equipment for connection with FT1 Service.
- (4) The Company's responsibility will be limited to the furnishing of facilities suitable for Fractional T1 Service. The Company is not responsible for the installation, operation or maintenance of any equipment provided by the customer.

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S5.2 Special Services Arrangements (Continued)

S5.2.20 Fractional T1 (FT1) Service for Florence Darlington Technical College, Lake City, S.C. (Continued)

c. Rates and Charges

(1) The following rates are stabilized for twelve months.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(a) Fractional T1 (FT1) Service (N x 64 Kbps where N equals 6)	\$ 200.00 -	\$ - 375.00

(2) The rates are in addition to any applicable tariffed rates found elsewhere in this Tariff.

(3) Should the customer disconnect his FT1 service before the expiration of the contract period, an early termination liability charge equal to the monthly rate times the number of months remaining on the contract shall apply.

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S5.2 Special Services Arrangements (Continued)

S5.2.21 Switched Multi-Megabit Data Service (SMDS) for Johnsonville District Schools

a. General

- (1) This tariff provides Switched Multi-Megabit Data Service (SMDS) for Johnsonville District Schools.
- (2) SMDS is a high-speed, connectionless, packet-switched data service that transports communications on an intraLATA basis between end-users via switched network facilities using common end-to-end protocols.

b. Regulations

- (1) The Company's responsibility will be limited to the furnishing of data communications facilities suitable for the SMDS Connection. The Company is not responsible for the installation, operation or maintenance of any equipment provided by the customer.
- (2) The customer shall provide compatible equipment (e.g., routes, Data Service Units, Channel Service Units, etc.) for connection with SMDS.
- (3) SMDS will only be offered where Company facilities and equipment permit.
- (4) SMDS is only available under this Tariff on an intraLATA basis. The features of the service may vary by customer demand for data transfer speed.

c. Rates and Charges

- (1) The following rates are stabilized for sixty (60) months.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
SMDS Service:		
DS1	\$375.00	\$485.00
DS0	295.00	105.00

- (2) The rates are in addition to any applicable tariffed rates found elsewhere in this Tariff.
- (3) Should the customer disconnect his SMDS service before the expiration of the contract period, an early termination liability charge equal to the monthly rate times the number of months remaining on the contract shall apply.

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S5.2 Special Services Arrangements (Continued)

S5.2.22 Fractional T1 (FT1) Service for Bishopville High School

a. General

- (1) This tariff provides Fractional T1 (FT1) Service for Bishopville High School.
- (2) Fractional T1 (FT1) Service provides a DS1 interface for use in providing simultaneous two-way transmission of isochronous bipolar serial data signals and is limited to a grouping of N x 64 Kbps where N equals 6.

b. Regulations

- (1) Fractional T1 (FT1) facilities are furnished for the transmission of isochronous bipolar serial data and are available at a transmission rate grouping of N x 64 Kbps where N equals 6. FT1 channels are contiguous within the network and can be used to create a wideband circuit using customer provided equipment.
- (2) Fractional T1 (FT1) Service will only be offered where Company facilities and equipment permit.
- (3) The customer shall provide compatible equipment for connection with FT1 Service.
- (4) The Company's responsibility will be limited to the furnishing of facilities suitable for Fractional T1 Service. The Company is not responsible for the installation, operation or maintenance of any equipment provided by the customer.

S5.2.22 Fractional T1 (FT1) Service for Bishopville High School (Continued)

c. Rates and Charges

- (1) The following rates are stabilized for twelve months.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(a) Fractional T1 (FT1) Service (N x 64 Kbps where N equals 6)	\$ 200.00 -	\$ - 375.00

- (2) The rates are in addition to any applicable tariffed rates found elsewhere in this Tariff.
- (3) Should the customer disconnect his FT1 service before the expiration of the contract period, an early termination liability charge equal to the monthly rate times the number of months remaining on the contract shall apply.

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S5.2 Special Services Arrangements (Continued)

S5.2.23 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) for Burroughs and Chapin Company

a. General

- (1) This tariff provides Integrated Services Digital Network-Primary Rate Interface Service (ISDN-PRI) for the Burroughs and Chapin Company.
- (2) ISDN-PRI Service provides intraexchange access for integrated services between the customer's premises and the serving office via a 1.544 Mbps facility. ISDN-PRI denotes an end-to-end digital network capable of supporting a combination of public and private network access services.

b. Regulations

- (1) ISDN-PRI Service is available to customers where facilities are available. Customers must provide compatible premises switching equipment for terminating the "D" channel and the 1.544 Mbps high capacity digital services facilities.
- (2) ISDN-PRI Service is typically divided in capacities in twenty-three 64 Kbps "B" channels and one 64 Kbps "D" channel (23B+D).
- (3) The "B" channels can carry switched voice and switched data at up to 64 Kbps. The channels can be configured for voice or data.
- (4) The "B" channels can be dedicated to a specific configuration, or, optionally, a group of "B" channels can be shared for access to two or more configurations.
- (5) The "D" channel carries the out-of-band signaling required to control its associated "B" channels on one or more 1.544 Mbps high capacity digital services facilities where technology permits.

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.2 Special Services Arrangements (Continued)

S5.2.23 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) for Burroughs and Chapin Company (Continued)

b. Regulations (Continued)

- (6) Where a customer's ISDN-PRI Service interconnects with an Interexchange Carrier (IC) or other service provider, PRI Access is only permitted within a single customer's ISDN-PRI Service Arrangement. Access to the Telephone Company's network exchange or switched services are not permitted.
- (7) When a customer's serving office is not suitably equipped and the customer chooses to subscribe to ISDN-PRI Service from another Telephone Company designated ISDN-PRI central office, the customer will utilize the dialing plan associated with the designated ISDN-PRI central office. In this instance, the applicable NAR rate as specified in S3 will apply.

c. Rates and Charges

- (1) The following rates are stabilized for 36 months.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(a) ISDN-PRI Access, each	\$ -	\$380.00
(b) ISDN-PRI Voice Channels, (per channel)	-	20.00
(c) ISDN-PRI, per PRI Access	500.00	-

- (2) These rates are in addition to any applicable tariffed rates found elsewhere in this tariff.
- (3) Should the customer disconnect his ISDN-PRI service before the expiration of the contract period, an early termination liability charge equal to the monthly rate times the number of months remaining in the contract shall apply.

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.2 Special Services Arrangements (Continued)

S5.2.24 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) for Sprint Communications Company, aka, SprintNet

a. General

- (1) This tariff provides Integrated Services Digital Network-Primary Rate Service (ISDN-PRI) for Sprint Communications Company, aka, SprintNet.
- (2) ISDN-PRI Service provides intraexchange access for integrated services between the customer's premises and the serving office via a 1.544 Mbps facility. ISDN-PRI denotes an end-to-end digital network capable of supporting a combination of public and private network access services.
- (3) This ISDN-PRI special service arrangement provides Caller ID-Number only and is restricted to traffic that is outbound from New Communications of the Carolinas Inc. d/b/a Frontier serving wire center (DID). The ability to originate traffic to the serving switch is disabled. This DID trunking arrangement is provided with one pilot number only.

b. Regulations

- (1) ISDN-PRI Service is available to customers where facilities are available. Customers must provide compatible premises switching equipment for terminating the "D" channel and the 1.544 Mbps high capacity digital services facilities.
- (2) ISDN-PRI Service is typically divided in capacities in twenty-three 64 Kbps "B" channels and one 64 Kbps "D" channel (23B+D).
- (3) The "B" channels can carry switched voice and switched data at up to 64 Kbps. The channels can be configured for voice or data.
- (4) The "B" channels can be dedicated to a specific configuration, or, optionally, a group of "B" channels can be shared for access to two or more configurations.
- (5) The "D" channel carries the out-of-band signaling required to control its associated "B" channels on one or more 1.544 Mbps high capacity digital services facilities where technology permits.

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.2 Special Services Arrangements (Continued)

S5.2.24 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) for Sprint Communications Company, aka, SprintNet (Continued)

b. Regulations (Continued)

- (6) Where a customer's ISDN-PRI Service interconnects with an Interexchange Carrier (IC) or other service provider, PRI Access is only permitted within a single customer's ISDN-PRI Service Arrangement. Access to the Telephone Company's network exchange or switched services are not permitted.
- (7) When a customer's serving office is not suitably equipped and the customer chooses to subscribe to ISDN-PRI Service from another Telephone Company designated ISDN-PRI central office, the customer will utilize the dialing plan associated with the designated ISDN-PRI central office. In this instance, the applicable NAR rate as specified in S3 will apply.

c. Rates and Charges

- (1) The following rates are stabilized for 60 months.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(a) ISDN-PRI (ISP) Trunk, each	\$ -	\$650.00
(b) ISDN-PRI (ISP)	500.00	-

- (2) These rates are in addition to any applicable tariffed rates found elsewhere in this tariff.
- (3) Should the customer disconnect his ISDN-PRI service before the expiration of the contract period, an early termination liability charge equal to the monthly rate times and number of months remaining in the contract shall apply.

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S5.2 Special Services Arrangements (Continued)

S5.2.25 Switched Multi-Megabit Data Service (SMDS) for Georgetown County Libraries

a. General

- (1) This tariff provides Switched Multi-Megabit Data Service (SMDS) for Georgetown County Libraries.
- (2) SMDS is a high-speed, connectionless, packet-switched data service that transports communications on an intraLATA basis between end-users via switched network facilities using common end-to-end protocols.

b. Regulations

- (1) The Company's responsibility will be limited to the furnishing of data communications facilities suitable for the SMDS Connection. The Company is not responsible for the installation, operation or maintenance of any equipment provided by the customer.
- (2) The customer shall provide compatible equipment (e.g., routes, Data Service Units, Channel Service Units, etc.) for connection with SMDS.
- (3) SMDS will only be offered where Company facilities and equipment permit.
- (4) SMDS is only available under this Tariff on an intraLATA basis. The features of the service may vary by customer demand for data transfer speed.

c. Rates and Charges

- (1) The following rates are stabilized for sixty (60) months.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
SMDS Service:		
DS1	\$375.00	\$485.00
DS0	295.00	105.00
Group Address, each	-	5.00

- (2) The rates are in addition to any applicable tariffed rates found elsewhere in this Tariff.
- (3) Should the customer disconnect his SMDS service before the expiration of the contract period, an early termination liability charge equal to the monthly rate times the number of months remaining on the contract shall apply.

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S5.2 Special Services Arrangements (Continued)

S5.2.26 Switched Multi-Megabit Data Service (SMDS) for Florence County School District II

a. General

- (1) This tariff provides Switched Multi-Megabit Data Service (SMDS) for Florence County School District II.
- (2) SMDS is a high-speed, connectionless, packet-switched data service that transports communications on an intraLATA basis between end-users via switched network facilities using common end-to-end protocols.

b. Regulations

- (1) The Company's responsibility will be limited to the furnishing of data communications facilities suitable for the SMDS Connection. The Company is not responsible for the installation, operation or maintenance of any equipment provided by the customer.
- (2) The customer shall provide compatible equipment (e.g., routes, Data Service Units, Channel Service Units, etc.) for connection with SMDS.
- (3) SMDS will only be offered where Company facilities and equipment permit.
- (4) SMDS is only available under this Tariff on an intraLATA basis. The features of the service may vary by customer demand for data transfer speed.

c. Rates and Charges

- (1) The following rates are stabilized for sixty (60) months.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
SMDS Service:		
DS1	\$375.00	\$485.00
Group Address, each	-	5.00

- (2) The rates are in addition to any applicable tariffed rates found elsewhere in this Tariff.
- (3) Should the customer disconnect his SMDS service before the expiration of the contract period, an early termination liability charge equal to the monthly rate times the number of months remaining on the contract shall apply.

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S5.2 Special Services Arrangements (Continued)

S5.2.27 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) for Kelley Properties LLC d/b/a Motel 8

a. General

- (1) This tariff provides Integrated Services Digital Network-Primary Rate Interface Service (ISDN-PRI) for Kelley Properties LLC d/b/a Motel 8.
- (2) ISDN-PRI Service provides intraexchange access for integrated services between the customer's premises and the serving office via a 1.544 Mbps facility. ISDN-PRI denotes an end-to-end digital network capable of supporting a combination of public and private network access services.

b. Regulations

- (1) ISDN-PRI Service is available to customers where facilities are available. Customers must provide compatible premises switching equipment for terminating the "D" channel and the 1.544 Mbps high capacity digital services facilities.
- (2) ISDN-PRI Service is typically divided in capacities in twenty-three 64 Kbps "B" channels and one 64 Kbps "D" channel (23B+D).
- (3) The "B" channels can carry switched voice and switched data at up to 64 Kbps. The channels can be configured for voice or data.
- (4) The "B" channels can be dedicated to a specific configuration, or, optionally, a group of "B" channels can be shared for access to two or more configurations.
- (5) The "D" channel carries the out-of-band signaling required to control its associated "B" channels on one or more 1.544 Mbps high capacity digital services facilities where technology permits.

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S5.2 Special Services Arrangements (Continued)

S5.2.27 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) for Kelley Properties LLC d/b/a Motel 8 (Continued)

b. Regulations (Continued)

- (6) Where a customer's ISDN-PRI Service interconnects with an Interexchange Carrier (IC) or other service provider, PRI Access is only permitted within a single customer's ISDN-PRI Service Arrangement. Access to the Telephone Company's network exchange or switched services are not permitted.
- (7) When a customer's serving office is not suitably equipped and the customer chooses to subscribe to ISDN-PRI Service from another Telephone Company designated ISDN-PRI central office, the customer will utilize the dialing plan associated with the designated ISDN-PRI central office. In this instance, the applicable NAR rate as specified in S3 will apply.

c. Rates and Charges

- (1) The following rates are stabilized for 36 months.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(a) ISDN-PRI Access, each	\$ -	\$380.00
(b) ISDN-PRI Voice Channels, (per channel)	-	20.00
(c) ISDN-PRI, per PRI Access	500.00	-

- (2) These rates are in addition to any applicable tariffed rates found elsewhere in this tariff.
- (3) Should the customer disconnect his ISDN-PRI service before the expiration of the contract period, an early termination liability charge equal to the monthly rate times the number of months remaining in the contract shall apply.

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.2 Special Services Arrangements (Continued)

S5.2.28 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) for Connections Plus

a. General

- (1) This tariff provides Integrated Services Digital Network-Primary Rate Interface Service (ISDN-PRI) for Connections Plus.
- (2) ISDN-PRI Service provides intraexchange access for integrated services between the customer's premises and the serving office via a 1.544 Mbps facility. ISDN-PRI denotes an end-to-end digital network capable of supporting a combination of public and private network access services.

b. Regulations

- (1) ISDN-PRI Service is available to customers where facilities are available. Customers must provide compatible premises switching equipment for terminating the "D" channel and the 1.544 Mbps high capacity digital services facilities.
- (2) ISDN-PRI Service is typically divided in capacities in twenty-three 64 Kbps "B" channels and one 64 Kbps "D" channel (23B+D).
- (3) The "B" channels can carry switched voice and switched data at up to 64 Kbps. The channels can be configured for voice or data.
- (4) The "B" channels can be dedicated to a specific configuration, or, optionally, a group of "B" channels can be shared for access to two or more configurations.
- (5) The "D" channel carries the out-of-band signaling required to control its associated "B" channels on one or more 1.544 Mbps high capacity digital services facilities where technology permits.

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S5.2 Special Services Arrangements (Continued)

S5.2.28 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) for Connections Plus (Continued)

b. Regulations (Continued)

- (6) Where a customer's ISDN-PRI Service interconnects with an Interexchange Carrier (IC) or other service provider, PRI Access is only permitted within a single customer's ISDN-PRI Service Arrangement. Access to the Telephone Company's network exchange or switched services are not permitted.
- (7) When a customer's serving office is not suitably equipped and the customer chooses to subscribe to ISDN-PRI Service from another Telephone Company designated ISDN-PRI central office, the customer will utilize the dialing plan associated with the designated ISDN-PRI central office. In this instance, the applicable NAR rate as specified in S3 will apply.

c. Rates and Charges

- (1) The following rates are stabilized for 36 months.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(a) ISDN-PRI Access, each	\$ -	\$380.00
(b) ISDN-PRI CSD Channels, (per channel)	-	6.00
(c) ISDN-PRI, per PRI Access	500.00	-

- (2) These rates are in addition to any applicable tariffed rates found elsewhere in this tariff.
- (3) Should the customer disconnect his ISDN-PRI service before the expiration of the contract period, an early termination liability charge equal to the monthly rate times the number of months remaining in the contract shall apply.

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S5.2 Special Services Arrangements (Continued)

S5.2.29 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) for Interactive Data

a. General

- (1) This tariff provides Integrated Services Digital Network-Primary Rate Interface Service (ISDN-PRI) for Interactive Data.
- (2) ISDN-PRI Service provides intraexchange access for integrated services between the customer's premises and the serving office via a 1.544 Mbps facility. ISDN-PRI denotes an end-to-end digital network capable of supporting a combination of public and private network access services.

b. Regulations

- (1) ISDN-PRI Service is available to customers where facilities are available. Customers must provide compatible premises switching equipment for terminating the "D" channel and the 1.544 Mbps high capacity digital services facilities.
- (2) ISDN-PRI Service is typically divided in capacities in twenty-three 64 Kbps "B" channels and one 64 Kbps "D" channel (23B+D).
- (3) The "B" channels can carry switched voice and switched data at up to 64 Kbps. The channels can be configured for voice or data.
- (4) The "B" channels can be dedicated to a specific configuration, or, optionally, a group of "B" channels can be shared for access to two or more configurations.
- (5) The "D" channel carries the out-of-band signaling required to control its associated "B" channels on one or more 1.544 Mbps high capacity digital services facilities where technology permits.

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S5.2 Special Services Arrangements (Continued)

S5.2.29 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) for Interactive Data (Continued)

b. Regulations (Continued)

- (6) Where a customer's ISDN-PRI Service interconnects with an Interexchange Carrier (IC) or other service provider, PRI Access is only permitted within a single customer's ISDN-PRI Service Arrangement. Access to the Telephone Company's network exchange or switched services are not permitted.
- (7) When a customer's serving office is not suitably equipped and the customer chooses to subscribe to ISDN-PRI Service from another Telephone Company designated ISDN-PRI central office, the customer will utilize the dialing plan associated with the designated ISDN-PRI central office. In this instance, the applicable NAR rate as specified in S3 will apply.

c. Rates and Charges

- (1) The following rates are stabilized for 12 months.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(a) ISDN-PRI Access, each	\$ -	\$420.00
(b) ISDN-PRI CSD Channels, (per channel)	-	6.00
(c) ISDN-PRI, per PRI Access	500.00	-

- (2) These rates are in addition to any applicable tariffed rates found elsewhere in this tariff.
- (3) Should the customer disconnect his ISDN-PRI service before the expiration of the contract period, an early termination liability charge equal to the monthly rate times the number of months remaining in the contract shall apply.

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S5.2 Special Services Arrangements (Continued)

S5.2.30 Switched Multi-Megabit Data Service (SMDS) for Horry County Libraries

a. General

- (1) This tariff provides Switched Multi-Megabit Data Service (SMDS) for Horry County Libraries.
- (2) SMDS is a high-speed, connectionless, packet-switched data service that transports communications on an intraLATA basis between end-users via switched network facilities using common end-to-end protocols.

b. Regulations

- (1) The Company's responsibility will be limited to the furnishing of data communications facilities suitable for the SMDS Connection. The Company is not responsible for the installation, operation or maintenance of any equipment provided by the customer.
- (2) The customer shall provide compatible equipment (e.g., routes, Data Service Units, Channel Service Units, etc.) for connection with SMDS.
- (3) SMDS will only be offered where Company facilities and equipment permit.
- (4) SMDS is only available under this Tariff on an intraLATA basis. The features of the service may vary by customer demand for data transfer speed.

c. Rates and Charges

- (1) The following rates are stabilized for sixty (60) months.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
SMDS Service:		
DS1	\$375.00	\$485.00
DS0	295.00	105.00
Group Address, each	-	5.00

- (2) The rates are in addition to any applicable tariffed rates found elsewhere in this Tariff.
- (3) Should the customer disconnect his SMDS service before the expiration of the contract period, an early termination liability charge equal to the monthly rate times the number of months remaining on the contract shall apply.

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S5.2 Special Services Arrangements (Continued)

S5.2.31 Switched Multi-Megabit Data Service (SMDS) for Williamsburg County Libraries

a. General

- (1) This tariff provides Switched Multi-Megabit Data Service (SMDS) for Williamsburg County Libraries.
- (2) SMDS is a high-speed, connectionless, packet-switched data service that transports communications on an intraLATA basis between end-users via switched network facilities using common end-to-end protocols.

b. Regulations

- (1) The Company's responsibility will be limited to the furnishing of data communications facilities suitable for the SMDS Connection. The Company is not responsible for the installation, operation or maintenance of any equipment provided by the customer.
- (2) The customer shall provide compatible equipment (e.g., routes, Data Service Units, Channel Service Units, etc.) for connection with SMDS.
- (3) SMDS will only be offered where Company facilities and equipment permit.
- (4) SMDS is only available under this Tariff on an intraLATA basis. The features of the service may vary by customer demand for data transfer speed.

c. Rates and Charges

- (1) The following rates are stabilized for sixty (60) months.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
SMDS Service:		
DS1	\$375.00	\$485.00
DS0	295.00	105.00
Group Address, each	-	5.00

c. Rates and Charges (Continued)

- (2) The rates are in addition to any applicable tariffed rates found elsewhere in this Tariff.
- (3) Should the customer disconnect his SMDS service before the expiration of the contract period, an early termination liability charge equal to the monthly rate times the number of months remaining on the contract shall apply.

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S5.2 Special Services Arrangements (Continued)

S5.2.32 Digital Channel Service (DCS) for Victory Industries

a. General

- (1) This tariff provides one-year Digital Channel Service capacity rates for Victory Industries. The present Digital Channel Service offering as specified in Section S10.2 of this Tariff only offers 3, 5, and 7 year rates.

b. Regulations

- (1) The DCS regulations as specified in Section S10.2 of this Tariff shall apply.

c. Rates and Charges

- (1) The following rates are stabilized for twelve (12) months.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Digital Channel Capacity, per system	\$500.00	\$400.00

- (2) The rates are in addition to any applicable tariffed rates found elsewhere in this Tariff, especially the Digital Channel Service offering as specified in Section S10.2.

- (3) Should the customer disconnect his DCS service before the expiration of the contract period, an early termination liability charge equal to the monthly rate times the number of months remaining on the contract shall apply.

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S5.2 Special Services Arrangements (Continued)

S5.2.33 Switched Multi-Megabit Data Service (SMDS) for Horry County State Bank

a. General

- (1) This tariff provides Switched Multi-Megabit Data Service (SMDS) for Horry County State Bank.
- (2) SMDS is a high-speed, connectionless, packet-switched data service that transports communications on an intraLATA basis between end-users via switched network facilities using common end-to-end protocols.

b. Regulations

- (1) The Company's responsibility will be limited to the furnishing of data communications facilities suitable for the SMDS Connection. The Company is not responsible for the installation, operation or maintenance of any equipment provided by the customer.
- (2) The customer shall provide compatible equipment (e.g., routes, Data Service Units, Channel Service Units, etc.) for connection with SMDS.
- (3) SMDS will only be offered where Company facilities and equipment permit.
- (4) SMDS is only available under this Tariff on an intraLATA basis. The features of the service may vary by customer demand for data transfer speed.

c. Rates and Charges

- (1) The following rates are stabilized for twelve (12) months.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
SMDS Service:		
256 Kbps	\$ 375.00	\$300.00

- (2) The rates are in addition to any applicable tariffed rates found elsewhere in this Tariff.
- (3) Should the customer disconnect his SMDS service before the expiration of the contract period, an early termination liability charge equal to the monthly rate times the number of months remaining on the contract shall apply.

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S5.2 Special Services Arrangements (Continued)

S5.2.34 Reserved Telephone Numbers for Shaw Air Force Base

a. General

- (1) This tariff provides Reserved Telephone Numbers and DBA (Data Base Administration) Translations for Shaw Air Force Base.
- (2) DBA Translations is the time required by central office technicians to program the central office switch with telephone numbers for Shaw Air Force Base. The conversion of existing telephone numbers for Shaw Air Force Base will be phased to a new NXX during the next twelve (12) months.

b. Rates and Charges

- (1) The Reserved Telephone Numbers rate is stabilized for 60 months.
- (2) The DBA Translation rate is stabilized for 12 months.

	<u>Monthly Rate</u>
Reserved Telephone Numbers, per Block of 100 Numbers	\$ 15.00
DBA Translations	250.00

- (3) The rates are in addition to any applicable tariffed rates found elsewhere in this Tariff.
- (4) Should the customer disconnect his service before the expiration of the contract period, an early termination liability charge equal to the monthly rate times the number of months remaining on the contract shall apply.

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S5.2 Special Services Arrangements (Continued)

S5.2.35 Switched Multi-Megabit Data Service (SMDS) for Horry Electric Cooperative

a. General

- (1) This tariff provides Switched Multi-Megabit Data Service (SMDS) for Horry Electric Cooperative.
- (2) SMDS is a high-speed, connectionless, packet-switched data service that transports communications on an intraLATA basis between end-users via switched network facilities using common end-to-end protocols.

b. Regulations

- (1) The Company's responsibility will be limited to the furnishing of data communications facilities suitable for the SMDS Connection. The Company is not responsible for the installation, operation or maintenance of any equipment provided by the customer.
- (2) The customer shall provide compatible equipment (e.g., routes, Data Service Units, Channel Service Units, etc.) for connection with SMDS.
- (3) SMDS will only be offered where Company facilities and equipment permit.
- (4) SMDS is only available under this Tariff on an intraLATA basis. The features of the service may vary by customer demand for data transfer speed.

c. Rates and Charges

- (1) The following rates are stabilized for twelve (12) months.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
SMDS Service:		
128 Kbps	\$ 400.00	\$220.00

- (2) The rates are in addition to any applicable tariffed rates found elsewhere in this Tariff.
- (3) Should the customer disconnect his SMDS service before the expiration of the contract period, an early termination liability charge equal to the monthly rate times the number of months remaining on the contract shall apply.

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S5.2 Special Services Arrangements (Continued)

S5.2.36 Internal Communications and Call Management Features Service for American Fiber Network (AFN)

a. General

- (1) This tariff provides a Internal Communications and Call Management Features Customized Feature Package as well as Resort Internal Communications and Call Management Features Instant Call Accounting (ICA) for American Fiber Network (AFN) as a special service arrangement.
- (2) The Internal Communications and Call Management Features Customized Feature Package includes the following features: Authorization Codes, Group Speed Dial, Toll Block (to eliminate 1+ calling), Call Forward (to voice mail) and Bill Number Screening.
- (3) Resort Internal Communications and Call Management Features ICA is Dial-Up Instant Call Accounting. The customer, using CPE, initiates a download request to the central office processor in order to retrieve the call records. The records are transmitted immediately back to the customer's premises equipment upon completion of the request.

b. Regulations

- (1) A dial up modem is required. The modem will be provided by the customer. The Company is not responsible for the installation, operation or maintenance of any equipment provided by the customer.
- (2) The service(s) will only be offered where Company facilities and equipment permit.
- (3) Each call record will contain the date, time, duration of the call, the calling station number, facility used, and the number that was called. The records produced by this service are not represented to be a provision of billing detail.
- (4) New Communications of the Carolinas Inc. d/b/a Frontier makes no guarantee and assumes no liability associated with the customer's receipt of the call detail records if the customer-provided CPE does not meet New Communications of the Carolinas Inc compatibility requirements.

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S5.2 Special Services Arrangements (Continued)

S5.2.36 Internal Communications and Call Management Features Service for American Fiber Network (AFN)
(Continued)

b. Regulations (Continued)

- (5) If the Internal Communications and Call Management Features line that is used for the dial-up link has the Call Waiting feature on it, the call waiting tone could cause the loss of some data.
- (6) The customer must dial in, at a maximum, every seven days to retrieve the records. The customer will be able to access the previous seven days' call records at the time a request is made.

c. Rates and Charges

- (1) The following rates are stabilized for sixty (60) months.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Internal Communications and Call Management Features Feature Package, per line	\$ -	\$ 2.51
Resort Internal Communications and Call Management Features ICA, per system	1,000.00	1,500.00

- (2) The rates are in addition to any applicable tariffed rates found elsewhere in this Tariff.
- (3) Should the customer disconnect his service before the expiration of the contract period, an early termination liability charge equal to the monthly rate times the number of months remaining on the contract shall apply.

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S5.2 Special Services Arrangements (Continued)

S5.2.37 Remote Call Forwarding Service for New Communications Directories Corporation

a. General

- (1) This tariff provides measured usage based Remote Call Forwarding (RCF) Service to New Communications Directories Corporation as a special service arrangement.
- (2) Remote Call Forwarding (RCF) is a service whereby a call placed from a station (the originating station) to a customer's (the RCF customer) telephone number in one exchange (the call forwarding location) is automatically forwarded by Telephone Company central office equipment to another station designated by the RCF customer (the terminating station) which is located in a different or same exchange.

b. Regulations

- (1) RCF will not be offered as a means to allow toll bypass.
- (2) RCF international is not allowed.
- (3) The Limitations and Directory Listings regulations as specified in Section A13.7.2 and A13.7.3 of this Tariff are also applicable to this special service arrangement.

c. Rates and Charges

- (1) The following rates are stabilized for twelve (12) months.

	<u>Rate</u>
(a) Remote Call Forwarding Usage, per minute or fraction thereof	\$.025
(b) Detail Billing	
Per customer bill, per month	1.75
Per page of billing detail	.12
- (2) The rates are in addition to any applicable tariffed rates found elsewhere in this Tariff.
- (3) Should the customer disconnect his service before the expiration of the contract period, an early termination liability charge equal to the monthly rate times the number of months remaining on the contract shall apply.

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.3 Contract Service Arrangements

S5.3.1 General

- a. When economically practicable, customer specific contract service arrangements may be furnished in lieu of existing tariff offerings provided there is reasonable potential for uneconomic bypass of the Company's services. Uneconomic bypass occurs when an alternative service arrangement is utilized, in lieu of Company services, at prices below the Company's rates but above the Company's incremental costs. This Tariff will remain in effect until modified or removed by authorization of the Public Service Commission.
- b. Rates, Charges, Terms and additional regulations, if applicable, for the contract service arrangements will be developed on an individual case basis, and will include all relevant costs, plus an appropriate level of contribution.
- c. Unless otherwise specified, the regulations for contract service arrangements are in addition to the applicable regulations and rates specified in other sections of this Tariff.

S5.3.2 SprintNet - SC95013E

- a. This Contract Service Arrangement provides the Internal Communications and Call Management Features Main Station Line, Feature Series 1000 Package, and CALC to SprintNet at the following rate. This rate does not include NARs, optional features, and/or service ordering charges.

This rate is stabilized for three years with a thirty-six month service period. If service is terminated prior to the minimum service period, the customer will be responsible for all termination charges. The termination charges will be the monthly rate times the number of months between the time of disconnection and the end of the thirty-six month period.

	36 Months Monthly <u>Rate</u>
Internal Communications and Call Management Features Main Station Line, Feature Series 1000 Package, and CALC, per line	\$ 21.45

This rate is in addition to any other applicable rates covered in the Company's tariffs.

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.3 Contract Service Arrangements (Continued)

S5.3.3 Sumter County

- a. This Contract Service Arrangement provides the Internal Communications and Call Management Features Main Station Line to Sumter County at the following rate. This rate does not include Feature Package, CALC, NARs, optional features, and/or service ordering charges.

This rate is stabilized for five years with a sixty month service period. If service is terminated prior to the minimum service period, the customer will be responsible for all termination charges. The termination charges will be the monthly rate times the number of months between the time of disconnection and the end of the sixty month period.

	60 Months
	Monthly
	<u>Rate</u>
Internal Communications and Call Management Features Main Station Line, Feature Series 1000 Package, and CALC, per line	\$ 12.95

This rate is in addition to any other applicable rates covered in the Company's tariffs.

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S5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S5.3 Contract Service Arrangements (Continued)

S5.3.4 Century 21 Thomas Realty

- a. This Contract Service Arrangement provides Internal Communications and Call Management Features Feature Package 1000 at the following rate. This rate does not include the main station line, CALC, NARs, any other optional features, and/or service ordering charges.

This rate is stabilized for three years with a thirty-six month service period. If service is terminated prior to the minimum service period, the customer will be responsible for all termination charges. The termination charges will be the monthly rate times the number of months between the time of disconnection and the end of the thirty-six month period.

36 Months
Monthly
Rate

Internal Communications and Call Management Features (Feature Package 1000)
per line \$ 1.50

This rate is in addition to any other applicable rates covered in the Company's tariffs.

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S6. DIRECTORY LISTINGS

S6.1 Regulations Applicable to Directory Listings

- a. The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory and the directory assistance records. Listings are indented solely for the purpose of identifying customer's telephone numbers and as an aid to the use of the telephone service.
- b. The listing of customers either without charge or at the rate specified herein for additional listings in the alphabetical section of the directory does not contemplate special prominence of arrangement. In accepting listings as requested by customers or prospective customers the Company will not be a party to controversies between customers as a result of the publication of such listings in its directories.
- c. Listings must conform to the Company's specifications with respect to its directories. The Company reserves the right to reject listings when in its judgment such listings would tend to delay or impede the use of the service.
- d. The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when in its judgment the clearness of the listing and the identification of the customer is not impaired thereby. If additional lines are required to properly identify the customer, the rates for Additional Line Matter specified in this tariff are applicable for each line over one in the directory.
- e. Except as hereinafter provided only one listing is furnished without charge for each main service, Sharing and Resale of Basic Local Exchange Service, PBX system, Internal Communications and Call Management Features system, or Centrex system; where a number of main services are provided on a rotary basis they are considered as one service. If additional listings are required to properly identify the customer, such additional listings may be provided without charge to the extent that the number of listings allowed does not exceed the number of main station lines, PBX trunks or the number of Internal Communications and Call Management Features Network Access Registers associated with that service. Directory listings showing the appropriate Centrex station number or Internal Communications and Call Management Features local access number may be furnished indented under the main listing or additional listings at the charge for additional listings. Such listings may be specific departments, locations or titles of key personnel.

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S6. DIRECTORY LISTINGS

S6.1 Regulations Applicable to Directory Listings (Continued)

- f. Additional listings on rotary numbers usually bear the call number of the first line of the rotary group but, at the customer's request, they may bear any one of the rotary numbers.
- g. Street numbers, followed by the names of streets, will be used in identifying the location of the customer except when in the judgment of the Company names of buildings, apartment houses or communities serve as a better means of identification. The use of floor, room or suite numbers of buildings or apartment houses, or other such designations is not permitted.
- h. Listings are not provided in connection with public telephone service except when the listing will facilitate the operations of the Company. No additional listings are permitted. Listings in connection with semipublic telephone service are furnished under the same rates and regulations as other business service.
- i. When in the judgment of the Company the use of reference or other listings in excess of the number of listings permitted without extra charge as previously outlined, are needed for better identification of the customer or governmental offices to facilitate the Company's operations, such listings may be provided without charge.
- j. Clients of a Sharing and Resale of Basic Local Exchange Service may be provided listings in the alphabetical section of the Directory as specified in Section S23 of this Tariff. All regulations for Directory Listings specified herein are applicable to clients of Sharing and Resale of Basic Local Exchange Service.
- k. By not requesting a non-published telephone number, the customer agrees to the release of his name, address, and/or telephone number.

S6.2 Business Listings

- a. Generally, business listings consist of a name, a designation descriptive of the customer's business if not self-explanatory, the address at which service is rendered, and the business telephone number. The primary listing is ordinarily the name of the individual, firm or corporation which contracts for the service or the name under which a business is regularly conducted, but may be that of a second party designated by the customer. Additional listings may be furnished in the names of partners or members of the firm, if the customer is a partnership or firm; the names of officers of the corporation where the customer is a corporation, and for any business establishment, the names of associates or employees of the customer. Business additional listings may also be the bona fide names of individuals, firms or corporations which the customer owns or controls, or is duly authorized to and actually does represent.
- b. All listings of a customer's services which are located on the same premises must bear the same address, except in the case of outside stations of PBX or Centrex systems when the address may be shown as the premise where the outside station is located.

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S6. DIRECTORY LISTINGS

S6.2 Business Listings (Continued)

S6.2.1 Business Designations

- a. The designation in a business listing consists of a word or phrase, abbreviated where necessary, that describes the general nature of the customer's business. Designations will not be used where the name under which the customer is doing business is sufficient to indicate the nature of the business. The listing of an individual, together with his title and the name of the with which he is associated or represents, in lieu of a designation of the general nature of the business, is not permitted. Likewise, the listing of the name of a firm or corporation, followed by the name or name and title of an individual connected therewith, in lieu of a business designation is not permitted.
- b. Listings of clergymen, physicians, surgeons, dentists, veterinary surgeons, professors, government officials, etc., may for purposes of identification include abbreviated designations of titles. Also the title "Mrs." or "Miss" is permitted. Degrees are permitted when they serve as a means of better identification; however, titles and designations will be omitted when a degree is used which conveys adequate information.

S6.2.2 Trade Names

A trade name created by adding a term such as Company, Agency, Shop, Works, etc., to the name of a commodity or service will not be accepted as a listing unless the customer shows satisfactory evidence that he is authorized to do business under the trade name. The Company reserves the right to reject listings which appear to be designed primarily to give publicity to the commodity or service, or which in its judgment are otherwise objectionable or unnecessary for identification purposes.

S6.3 Residence Listings

Generally, residence listings consist of a name, the address of the premises at which service is rendered, and the telephone number. The primary listing is ordinarily the name of the individual who contracts for the service but the listing may be in the name of a second party so designated by the customer. Additional listings may be furnished in the names of relatives, including those by marriage, domestic employees of the customer, or other persons residing in the customer's home who are recognized as a part of the customer's domestic establishment.

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S6. DIRECTORY LISTINGS

S6.3 Residence Listings (Continued)

S6.3.1 Special Residence Designations

Listings of clergymen, physicians, surgeons, dentists, veterinary surgeons, professors, government officials, etc., may, for the purposes of identification include abbreviated designations of titles. Also, the title "Mrs." or "Miss" is permitted.

S6.3.2 Dual Name Listings

- a. Dual name listings may be provided for customers subscribing to residence service who share the same surname and reside at the same address and for a person known by two first names.
- b. Dual name listings may be provided as the primary listing at no recurring charge for the addition of the second name to the listing.
- c. Dual name listings may be provided as an additional listing at the customer's option at the regular additional listing rate.
- d. The network access charge as specified in Section S4.3.a.(2) applies for (1) changing a primary single name directory listing to a primary dual name directory listing, (2) changing an additional dual name directory listing to a primary dual name directory listing, or (3) changing the primary or additional dual name directory listing once established when not accomplished on an order for which a network access charge is applicable.

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S6. DIRECTORY LISTINGS

S6.4 Non-Published/Non-listed Telephone Numbers

Some customers may request their telephone numbers be omitted from the directory and the Company's directory assistance records. Such requests may be fulfilled through the assignment of a non-published telephone number subject to the rates and regulations outlined below. However, when a call is placed from a telephone number associated with a non-published listing, the number may be disclosed if the called party has the necessary equipment for receiving and/or disclosing incoming telephone numbers.

Incoming calls to non-published telephone numbers will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. Provided, however, should a call be placed from a customer's telephone number to either 911 or E911 emergency services, the customer's name, address and/or telephone number will be released to the appropriate governmental authority. The acceptance by the Company of the customer's request to furnish a non-published telephone number does not create any relationship or obligation, direct or indirect, to any person other than the customer.

Some customers may request their telephone numbers be omitted from the printed directory only. In this case, the number may be obtained from Directory Assistance. Such a request may be fulfilled through the assignment of a non-listed telephone number, subject to the rate specified in S6.4.1 and the regulations following.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a non-published telephone number in the directory, or disclosing said number to any person shall attach to the Company. By the same measure, no liability for damages arising from publishing a non-listed telephone number in the directory shall attach to the Company. Where such number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such non-published or non-listed listing. The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published or non-listed telephone number, or the disclosing of a non-published number to any person.

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S6. DIRECTORY LISTINGS

S6.4.1 Rate Application

A monthly rate of \$3.75 applies for each non-published telephone number and \$3.00 applies for each non-listed telephone number except when provided for the following services: (NP/NL)

- (1) Customer with a Published Listing

If a customer has both published and non-published listings for the same address and class of service, the non-published monthly recurring charge will not apply.
- (2) Customer with a Non-Published or Non-listed Listing:

If a customer has a non-published or non-listed listing, only one monthly recurring charge will be applied for any non-published or non-listed listings for the same customer with the same class of service at the same address. If the customer has a combination of non-published and non-listed listings at the same address, the non-listed monthly recurring charge will apply.
- (3) Pay Telephone Service
- (4) Special Reversed Long Distance Service
- (5) Foreign Exchange/Zone Service
- (6) Temporary Service (service provided for a period not more than 30 days)
- (7) Special services such as TDY instruments or data services provided for customers with impaired hearing having a limited requirement for voice communication.
- (8) Local Exchange Service for customers living in a hotel, hospital, retirement complex, or boarding house provided the customer is listed under the telephone listing of the establishment.

New listings provided to a customer because of unusual circumstances, such as harassing calls, threats, or other acts adversely affecting the health, welfare, security or service of the customer (service provided for a period not more than 30 days).

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S6. DIRECTORY LISTINGS

S6.5 Additional Listing Charges

S6.5.1 General

- a. Additional (paid) directory listings are accepted for a minimum chargeable period of the life of the directory issue in which the listing first appears, not to exceed one year from the effective date of the listing. In case the additional listing does not appear in the directory, the minimum chargeable period is for one month. Listing charges date from the day the directory assistance records are posted. Directory assistance records are posted at the time the application for the listing is made, or at any time up to and including the closing date of the directory, as desired by the customer. The customer to the service assumes responsibility for all charges for additional listings associated with his service.
- b. Listing charges are automatically discontinued upon termination of the main service with which associated and additional listing charges may be discontinued upon request after the expiration of the minimum chargeable period.

Charges for additional listing of those other than the customer may be discontinued upon request of the customer in case the listed party becomes a customer to exchange service similar in classification to that which such party already is listed; i.e., business or residence, or in case of the death of the listed party, or if such party moves from the premises at which the exchange service listed is furnished.

S6.5.2 Rates

		<u>Monthly Rate</u>
a.	Additional Name Listings	
	(1) Business	\$ 3.00
	(2) Residence	3.00
b.	Additional Line Matter (Refer to Section S6.1.d.)	
	(1) Business	3.00
	(2) Residence	3.00

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S6. DIRECTORY LISTINGS

S6.6 Miscellaneous Listings

S6.6.1 Reference Listings

Reference listings may be furnished to customers who change their names, absorb other businesses or subdivide their business and have authority to continue the use of the old name, and in other cases when in the judgment of the Company they are considered necessary and are not intended for advertising purposes. Such listings are furnished at the regular rate for additional listings.

S6.6.2 Foreign Listings

Listings in the alphabetical section of the directory of an exchange other than that from which the customer is served are furnished at the regular rate for additional listings.

S6.6.3 Indented Listings

Indented listings are employed where a customer has more than one listing for service under the same name at one or more locations. An indented listing may be either a business listing or a residence listing where the name in the second listing would be a repetition of that in the first.

S6.6.4 Caption Listings

Listings may be indented under a caption or sub-caption at no additional charge for the caption arrangement when in the judgment of the Company the caption will facilitate the use of service.

The captions must be an essential part of indented listings which follow and may include names of departments, branches of the business or titles of officials.

Listings that are variations of the same general line or business, or which in the judgment of the Company appear to advertise the extent of the customer's business, are not permitted in listings to be indented under captions.

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S6. DIRECTORY LISTINGS

S6.6 Miscellaneous Listings (Continued)

S6.6.5 Additional Listings For Names Spelled More Than One Way

Customers whose names may be spelled differently from the way such names are commonly pronounced may arrange for additional listings of their names alternately spelled, at the regular additional listing rate.

Listings of alternate spelling are not allowed when in the judgment of the Company they are desired for the purpose of securing a preferential position in the directory or for advertising purposes.

S6.6.6 Alternate (Directive) Listings

Customers may obtain listings which refer calling parties to certain other telephone numbers. Alternate listings are of two general types as described below:

a. Nights, Sundays, and Holidays -

- (1) This type of alternate listing refers calling parties to an alternate telephone number to be used after business hours and on Sundays and holidays. The monthly rate for such listing is the regular additional listing rate per month for each line of the "Note:" and to each listing included under the "Note:" of the alternate directory listing.
- (2) Names of individuals are not permitted in listings of this type, however, telephone numbers may be shown of those entitled to use the service, in connection with which the alternate listing is to be provided, and who are agreeable to the use of their numbers in such alternate listing. Listings of this type may indicate the telephone numbers of members of the immediate family of the customer desiring the alternate listing.

b. If no answer dial

Alternate listings which refer calling parties to other telephone number in case no answer is received at the preceding listed telephone may indicate the telephone number of customers who are agreeable to the use of their numbers in such listings. This type of alternate listing is charged for at the regular rate for an additional listing.

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S7. COIN TELEPHONE SERVICE

S7.1 Public Telephone Service (PTI) (PTO)

S7.1.1 Definition and Purpose of Public Telephones

A public telephone is an exchange station installed at the Company's initiative or at its option, at a location chosen or accepted by the Company as suitable and necessary for furnishing service to the general public. Public telephones are installed for the use of the general public and their use by any occupants of the premises in which they are located is only incidental to their principal purpose.

S7.1.2 Public Telephone Locations and Requirements

- a. The Company recognizes its responsibility for providing adequate telephone facilities to meet all reasonable public requirements, and the decision as to the extent, character and location of the public telephone facilities rests with the Company.
- b. In the selection of premises the Company endeavors to secure the most suitable of those available for the purpose, public convenience considered. The character of the premises or the location of the equipment should not be such as to offer risk to the Company's equipment or receipts.

S7.1.3 Equipment

- a. Public telephones are ordinarily equipped with coin collecting devices; however, at the option of the Telephone Company, Company Attended Public Telephones may be furnished, or coinless public telephones may be connected directly to the long distance switchboard for the placing of collect; credit card and third number billing long distance calls only.
- b. Booths are furnished when in the judgment of the Company they are warranted by the estimated amount of traffic, or by the character of the location, as in lobbies, waiting rooms, etc.
- c. Additional stations are not furnished in connection with public telephone service.
- d. In all cases, the Company furnishes and displays such of its standard signs as are necessary to properly identify the station.

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S7. COIN TELEPHONE SERVICE

S7.1 Public Telephone Service (PTI) (PTO) (Continued)

S7.1.4 Message Charges

- a. Local messages from public telephones located on the site of hotels, motels, airports, bus stations, train stations, entertainment facilities, retail facilities, apartments, highways, military establishments, colleges, factories, medical groups, private profit making hospitals, organizations except for all offices of the Department of Social Services, city sidewalks, and long distance public telephones, are charged for at 25 cents each, and long distance messages are charged at the established long distance telephone rates. Local calls placed through the Relay South Carolina Center from a coin telephone are completed at no charge.

Local messages from public telephones located on the site of correctional institutions, low income housing, non-profit hospitals, nursing homes, elementary and secondary schools, social services and locations within one block of low income housing are charged for at 10 cents each. Local calls placed through the Relay South Carolina Center from a coin telephone are completed at no charge.

Note 1: Local income housing projects, for the purpose of this Tariff, means housing (permanent or mobile) supported or having support available in part or in full by Federal or State Governments or any political subdivision of either, whether multi-family or single-family dwellings and shall also include any other areas whose residents' per capita income is at a level which would justify the retention of the (\$0.10) charge.

- b. Directory Assistance Service applicable to Public Telephone Service:

Each Call

\$.10

S7.1.5 Speed Dial Access Arrangement

- a. The Speed Dial Access Arrangement will provide a direct coinless access to the customer (interexchange carrier) point of presence without dialing its uniform access code.
- b. This service will be provided at sites selected by the Telephone Company within its operating areas and in connection with Company provided public telephone use only..
- c. A two-digit access code will be assigned to each customer by the Telephone Company.
- d. The provision of this service does not constitute a joint undertaking with the customer for the furnishing of any services.

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S7. COIN TELEPHONE SERVICE

S7.1 Public Telephone Service (PTI) (PTO) (Continued)

S7.1.5 Speed Dial Access Arrangement (Continued)

- e. The following monthly rate will apply for each public telephone location. There will be no nonrecurring charge associated with the provisioning of this service.

Monthly Rate

\$ 1.00

S7.2 Semipublic Telephone Service

S7.2.1 Definition and Requirements

- a. Semipublic telephone service is that class of individual line exchange service furnished in locations which in the judgment of the Company are reasonably accessible to the public. It is not intended as a substitute for other service or as a means of providing an alternate service at a lower charge. Semipublic telephones are furnished if the nature and amount of usage indicate that it is suited to meet requirements at the following types of locations, and at the option of the Company:
- (1) Where there is an appreciable demand for service on the part of transients but where in the option of the Company the installation of a public telephone is not warranted.

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S7. COIN TELEPHONE SERVICE

S7.2 Semipublic Telephone Service (Continued)

S7.2.1 Definition and Requirements (Continued)

- a. (Continued)
 - (2) Where there is a collective use of the service by a relatively stable body of guests, members of clubs or transients.
 - (3) Where the demand for service is for a combination of customer and transient usage.
- b. Customers may display telephone signs furnished by the Company and allow the use of the station to the general public.
- c. The Company may terminate service at locations where any loss by theft, fraudulent practices, or from the use of slugs and spurious, mutilated or foreign coins occurs, unless the customer executes an agreement to indemnify the Company against such losses.

S7.2.2 Coin Box Semipublic Service

- a. Semipublic service normally will be equipped with a coin box.
- b. The Company has the right to require the customer to redeem all slugs and spurious, mutilated or foreign coins deposited in the coin collecting device at the value for which they were deposited wherein and to make good all losses due to theft or fraudulent practices. In the event the customer refuses to redeem such slugs and spurious, mutilated or foreign coins or to make good all losses due to theft or fraudulent practices, the Company may forthwith disconnect and remove its telephone and coin collecting device.

S7.2.3 Charges and Guarantees

- a. Local messages from semipublic telephones located on the site of hotels, motels, airports, bus stations, train stations, entertainment facilities, retail facilities, apartments, highways, military establishments, colleges, factories, medical groups, private profit making hospitals, organizations except for all offices of the Department of Social Services, city

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S7. COIN TELEPHONE SERVICE

S7.2 Semipublic Telephone Service (Continued)

S7.2.3 Charges and Guarantees (Continued)

a. (Continued)

sidewalks, and long distance public telephones, are charged for at 25 cents each, and long distance messages are charged at the established long distance telephone rates. Local calls placed through the Relay South Carolina Center from a coin telephone are completed at no charge.

b. Local messages from semi-public telephones located on the site of correctional institutions, low income housing, non-profit hospitals, nursing homes, elementary and secondary schools, social services and locations within one block of low income housing are charged for at 10 cents each. Local calls placed through the Relay South Carolina Center from a coin telephone are completed at no charge.

Note 1: Local income housing projects, for the purpose of this Tariff, means housing (permanent or mobile) supported or having support available in part or in full by Federal or State Governments or any political subdivision of either, whether multi-family or single-family dwellings and shall also include any other areas whose residents' per capita income is at a level which would justify the retention of the (\$.10) charge.

c. Directory Assistance Service applicable to Semipublic Telephone Service:

Each Call	\$.10
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d. Guarantees are on a daily basis, i.e., receipts in coin boxes or charges for local messages in excess of the guarantee collected or charged for during any collection period are not credited against shortages for any other collection or billing period. If the local message receipts collected from coin boxes or the messages charged for are less than the required guarantee for the collection or billing period, the customer will be billed for the deficit.

e. The daily guarantee of revenue from local messages for semi-public telephone service is equal to the rate listed in Section S3.2.1.a for the particular exchange divided by thirty (30), with fractional amounts rounded to the next whole cent.

f. The appropriate network access establishment or change charge, central office line work, and premises visit charges specified in Section S4.3 will apply in addition to the installation charge of \$90.00 for each semipublic telephone installed, moved, or changed.

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S7. COIN TELEPHONE SERVICE

S7.2 Semipublic Telephone Service (Continued)

S7.2.4 Associated Items of Equipment

Additional optional services that may be requested by semipublic telephone customers, such as directory listings, etc., are provided at the established business rates shown in other sections of this tariff.

a. Booths and Special Mounting Arrangements

(1) Standard booths and other special mounting arrangements are furnished at the charges shown below.

(2) Charges

		<u>Monthly Rate</u>	<u>Installation Charge</u>
a.	Standard Out- door Booth	\$14.40	\$ -
b.	Boothette	7.20	90.00

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S7. COIN TELEPHONE SERVICE

S7.3 Public Telephone Access Service for Customer-Provided Equipment (CPE)

S7.3.1 General

- a. Public Telephone Access Service for CPE is an exchange line service provided at the request of the customer for telecommunications use by the general public at locations accessible to the general public.
- b. Public Telephone Access Service for CPE is provided for use with customer provided telephones.
- c. The carriage and completion of local messages and intraLATA toll messages are provided by the Company as stated in Section S3 and Section S18 of this Tariff. Local calls placed through the Relay South Carolina Center from a customer-provided coin telephone are completed at no charge.
- d. Public Telephone Access Service for CPE is provided subject to the condition that telephone messages (local and long distance) placed from stations which are accessible to the public are completed over Public Telephone Access Service for CPE lines (or other Public or Semipublic lines). Where Public Telephone Access Service for CPE is furnished, any type or grade of business service offered regularly at that location may be furnished in addition, provided such business service is confined to locations solely for use by the particular establishment.
- e. Customer-provided public telephones may not be attached to other types of access lines. A customer must order a separate Public Telephone Access line for each CPE telephone installed and will be billed the tariffed rate for each line.
- f. Public Telephone Access Service for CPE will only be provided as two-way service except when the customer specifically requests one-way service and is granted an exemption by the Commission.

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S7. COIN TELEPHONE SERVICE

S7.3 Public Telephone Access Service for Customer-Provided Equipment (CPE) (Continued)

S7.3.2 Responsibility of the Customer

- a. The customer shall be responsible for the installation, operation and maintenance of any customer-provided telephones used in connection with this service.
- b. The customer shall be responsible for payment of a Maintenance of Service Charge as covered in Section S4 of this Tariff for each visit by the Company to the premises of the customer, where the service difficulty or trouble reports result from the use of equipment provided by the customer.
- c. Customer-provided telephones must be connected to the Company network in compliance with Part 68 of the FCC Rules and Regulations and have the following operational characteristics:
 - (1) Must be able to access the "Operator" at no charge to the calling party. Must have dialing instructions for Operator, 911 or emergency number and directory assistance.
 - (2) Must be able to access 911 Emergency Service, where available, at no charge.
 - (3) The appropriate emergency number (Operator, 911) must be clearly posted at each location of a customer-provided telephone.
 - (4) Directory Assistance, credit card and third number party billed calls must be able to be made without a coin deposit.
 - (5) Must clearly display information consisting of local address and telephone numbers where a caller can obtain assistance in the event that the customer-provided telephone malfunctions in any way. Must clearly indicate procedures for obtaining a refund from the customer and that the customer-provided telephone is not being provided by the Company. (The Company is not responsible for refunds of coins deposited in customerprovided coin-operated public telephones).

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S7. COIN TELEPHONE SERVICE

S7.3 Public Telephone Access Service for Customer-Provided Equipment (CPE) (Continued)

S7.3.2 Responsibility of the Customer (Continued)

c. (Continued)

- (6) Must be capable of accepting nickels, dimes and quarters; or dimes only; or quarters only and be equipped to return the coins to the caller in the case of an incomplete call.
- (7) The telephone number of the line must be displayed on each CPE telephone.
- (8) Must be capable of providing access to all interexchange carriers certified to do business in South Carolina.

d. The customer to this service shall be responsible for any and all toll charges billed in connection with the Public Telephone Access Service.

e. The customer is responsible for meeting all federal, state and local statutes with respect to provision of customer-provided telephones in accordance with all hearing impaired and handicapped person requirements.

f. The customer is responsible for insuring that customer-provided telephones are installed in compliance with all Public Service Commission accepted telecommunications industry standards, and the current National Electric Code and National Electric Safety Code.

g. The owner of a customer-provided telephone must apply for and receive an operating certificate from the Public Service Commission before the Company connects a Public Telephone Access Line.

S7.3.3 Violations of Regulations

a. Where any customer-provided telephone is used and/or connected in violation of this Tariff, the Company will promptly notify the customer of the violation.

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S7. COIN TELEPHONE SERVICE

S7.3 Public Telephone Access Service for Customer-Provided Equipment (CPE) (Continued)

S7.3.3 Violations of Regulations (Continued)

- b. Failure of the customer to discontinue such use or to correct the violation will result in the suspension or disconnection of the customer's service until such time as the customer complies with the provision of this Tariff.

S7.3.4 Rates and Charges Applied by the Company

- a. Public Telephone Access Service for CPE is provided on a Measured Rate basis only.

(1) SCHEDULE 1 - MEASURED RATE SERVICE

Business Service

Individual Line - Rate Group 1 Exchanges	\$21.82 (l)
Individual Line - Rate Group 2 Exchanges	\$21.82 (l)

Business One-Party

Basic Calling Plan - Rate Group 1 Exchanges	\$25.19 (l)
Basic Calling Plan - Rate Group 2 Exchanges	\$25.19 (l)

The rates and regulations for Usage Sensitive Service as shown in Section S3.10.4.b and c.

Operator Assistance Charges also apply where appropriate.

No message allowance applies for Public Telephone Access Service for CPE.

- (3) Optional Operator Screening is offered to prevent operator assisted calls from being billed to the line. This feature is offered subject to the availability of facilities.

Monthly Rate

Per Access Line	\$ 2.00
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- (4) The customer, who is billed for the access line, will be billed \$0.40 for each intrastate directory assistance call or for each local directory assistance call. No directory assistance charges will be billed by the Company to the calling party. A local directory must be provided by the customer.
- (5) Switched Access Charges for usage as provided in Sections 4 and 12 of the Telephone Company's Facilities for Intrastate Access Service Tariff apply. Charges are billable to the interexchange carrier.

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S7. COIN TELEPHONE SERVICE

S7.3 Public Telephone Access Service for Customer-Provided Equipment (CPE) (Continued)

S7.3.4 Rates and Charges Applied by the Company (Continued)

a. (Continued)

- (6) Intrastate intraLATA long distance charges apply on a per message basis based on toll rates plus the appropriate additive operator service charges as specified in Section S18 of the Tariff.
- (7) Service Charges as covered in Section S4 of this Tariff for business individual line service are applicable except as shown below. Changes in service from an existing exchange service to Public Telephone Access Service for CPE will be considered as new service.
 - a. Supersedures or Transfer of Service will be charged \$12.26 per line.
 - b. All other Record-type only changes will be charged \$11.11 per line as applicable in Section S4.
- (8) Listings in connection with Public Telephone Access Service for CPE are furnished under the same rates and regulations as other business service.

S7.3.5 Rates and Charges Applied by the Customer

The charge for a local call may not exceed the charge authorized by the Public Service Commission for Company provided local coin service. No time limit shall be imposed on the duration of a local call made from a CPE telephone.

S7.4 Public Payphone Usage Surcharge

S7.4.1 General

In addition to any applicable Operator Handled Service Charge, this fee applies to all completed Local and IntraLata long distance calls that are made from a payphone and are not paid by coins being placed in the payphone coin box.

This fee does not apply to calls made to emergency numbers (911), calls to a telecommunications relay service, or local calls for which the caller has made the required coin deposit.

S7.4.2 Rate

	<u>Per Call</u>
Public Payphone Usage	\$0.25

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S7. COIN TELEPHONE SERVICE

S7.5 Corrections Collect

S7.5.1 General

Corrections Collect charges apply where the person originating the call is placing a station to station call from a correctional facility using special restricted corrections service.

S7.5.2 Rate

	<u>Per Call</u>
Corrections Collect	\$1.25

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S8. TELEPHONE ANSWERING SERVICE FACILITIES

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S8. TELEPHONE ANSWERING SERVICE FACILITIES

S8.1 General Provisions

S8.1.1 Facilities and Equipment

- a. The Company will provide facilities, as outlined herein, for telephone answering bureaus (secretarial firms) for their use in furnishing telephone answering service to customers to exchange service when they are absent or do not desire to answer their calls personally.
- b. Specially designed telephone answering equipment, as shown in T3, is available for terminating a number of secretarial lines extending from telephone customer's service so that an attendant may answer incoming calls to the lines of customers who contract with the telephone answering bureau. The equipment is designed to prevent the attendant from placing outgoing calls over such secretarial lines.
- c. Main station and local private line terminations may also be provided where the customer contracts with a telephone answering bureau to receive all incoming calls or where the Telephone answering bureau wishes to terminate administrative service for answering purposes only.
- d. Outward Wide Area Telephone Service access lines or extensions therefrom may not be terminated in telephone answering equipment. Extensions on Inward Wide Area Telephone Service access lines may be terminated in telephone answering equipment for the purpose of answering calls at such times as the customer is not available at the main station.
- e. Foreign exchange service and secretarial lines associated therewith may be terminated in telephone answering equipment for answering purposes only.
- f. Local exchange trunks may be terminated in a telephone answering switchboard for the purpose of completing local or long distance calls to and from administrative telephones furnished with and on the same premises as the telephone answering switchboard.
- g. The Telephone Answering Bureau may forward calls from secretarial lines to the general exchange network over local exchange central office lines furnished the bureau for its administrative user; however, the secretarial service facilities furnished by the Company are not designed for such call forwarding. The answering bureau forwards calls at its own risk and the Company will not be liable for defects in transmission or other service difficulties arising out of or resulting from this type of connection.

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S8. TELEPHONE ANSWERING SERVICE FACILITIES

S8.2 Rates and Charges

Telephone answering service facilities are billed at the rates and charges indicated herein to the telephone answering bureau with the exception of the facilities outlined in T3, which are billed to the client of the telephone answering bureau.

S8.2.1 Central Office Lines and Stations for Administrative Use

- a. Associated with key equipment, consoles and switchboards not arranged for making connections to administrative stations.

Rates and charges for Business Individual Lines. Station rates and charges apply for those stations in excess of the number of central office lines.

- b. Associated with switchboards arranged for making connections to administrative stations.

Rates and charges for automatic access lines and stations.

- c. Call Forwarding Arrangements (Patching)

Charges based on Cost will apply.

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S8. TELEPHONE ANSWERING SERVICE FACILITIES

S8.2 Rates and Charges

S8.2.2 Billing to the Client

The following rates and charges are billed directly by the Company to the client of the telephone answering bureau:

	<u>Monthly Rate</u>	<u>Installation Charge</u>
a. Secretarial Line Terminations - for lines terminating directly from the central office, each		
Business	\$ 2.95	None
Residence	2.45	None
b. Secretarial Line Mileage:		
(1) Line terminating directly in the telephone answering equipment:		
(a) Where different buildings are involved, mileage charges are computed on airline measurements from the points where the secretarial lines leaves the building in which is located the main station or private branch exchange switchboard to the place of location of the telephone answering firm, except that in those cases where the secretarial lines is bridged to the main line in the central office, mileage charges are computed on the airline measurement from the location of the central office where		

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S8. TELEPHONE ANSWERING SERVICE FACILITIES

S8.2 Rates and Charges (Continued)

S8.2.2 Billing to the Client (Continued)

b. Secretarial Line Mileage (Continued)

(1) (Continued)

(a) (Continued)

bridged, to the place of location of the telephone answering firm. In cases where secretarial line service involves more than one central office, the mileage measurement will be determined from the central office of the main line to the central office where the off-premises service is to be located and then to the location of the telephone answering firm.

Monthly
Rate

For each quarter mile
or fraction thereof,
airline measurement,
per month

\$ 5.00

NOTE: In connection with the provision of a secretarial extension line where the client is located in a building other than that in which the telephone answering firm is located, mileage measurements shall be computed to produce the lowest total mileage charge to the customer, e.g., if the client's location is closer to the telephone answering firm, then the mileage measurement is computed from the client's location rather than the central office location where bridged.

c. Service Connection Charges:

(1) Secretarial lines connected to the telephone answering facility.

The charges specified in the "Service Charges" section of this tariff for stations apply; however, where the secretarial line is bridged in the central office this charge does not apply in connection with a main station change of address within the same central office area.

c. Service Connection Charges (Continued)

(2) Main Telephone Lines

The charges specified in the "Service Charges" section of this tariff for main station service apply.

d. Main telephone lines of clients terminated only in telephone answering facilities for answering purposes only.

The rate quoted in the "Basic Exchange Service" section of this tariff for individual line service applies, plus the charge specified in a. above for a secretarial line termination.

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S9. FOREIGN EXCHANGE SERVICE AND
FOREIGN CENTRAL OFFICE SERVICE

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S9. FOREIGN EXCHANGE SERVICE AND
FOREIGN CENTRAL OFFICE SERVICE

S9.1 Foreign Exchange Service

S9.1.1 General

- a. This tariff is applicable to Foreign Exchange Service furnished or made available by New Communications of the Carolinas Inc. d/b/a Frontier, hereinafter referred to as the Company, within the State of South Carolina.

S9.1.2 Regulations

- a. Foreign exchange service is exchange service furnished to a customer from an exchange other than the one from which he would normally be served.
- b. Foreign exchange service is offered in connection with flat rate one-party access line and automatic access line services only.
- c. Other services, equipment or facilities used in connection with foreign exchange service, except as otherwise indicated in this Tariff, are furnished subject to the rates and regulations applying in the foreign exchange from which the customer is served.
- d. Foreign exchange service is furnished subject to the same restrictions as to the use of the service by other than the customer and his representatives, as apply in connection with other classes of service.
- e. Customers to foreign exchange service are not required to subscribe to other service in the exchange from which they would normally be served.
- f. Where the serving foreign exchange is a multioffice exchange, Foreign Exchange Service will be provided from whichever central office would be most economical to the Company: if an applicant desires operation from a different central office and facilities are available therefore, foreign central office mileage charges will apply for the channel required between the Company-selected central office and the central office from which the applicant desires to be served.

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S9. FOREIGN EXCHANGE SERVICE AND
FOREIGN CENTRAL OFFICE SERVICE

S9.1 Foreign Exchange Service (Continued)

S9.1.2 Regulations (Continued)

g. Allowance for Interruptions

(1) Foreign Exchange Service

(a) No credit is allowed for interruptions to service of less than thirty minutes. Interruptions of thirty minutes or over are credited to the customer at the proportionate monthly rate in half-hour multiples for each half hour or major fraction thereof of interruption.

(b) Message Toll Telephone Service furnished at a customer's request when his Foreign Exchange Service is interrupted, is charged for at message toll telephone rates.

h. Rate mileage for Foreign Exchange Service to an extended area service group of exchanges will always be measured Wire Center to Wire Center.

S9.1.3 Rates and Charges

a. Methods of Applying Rates

(1) The monthly rate for Foreign Exchange (FX) Service is:

(a) The Special Transport Line rate and/or Special Access Line rate as provided in Section 5.7.5 of the FACILITIES FOR INTRASTATE ACCESS TARIFF A.

(b) The applicable serving foreign exchange One-Party, Automatic Dial Tone Access Line rate and Unlimited Usage Rate as specified in Section S3.2 of the GENERAL CUSTOMER SERVICES TARIFF shall apply when a customer receives foreign exchange dial tone from a New Communications of the Carolinas Inc. d/b/a Frontier

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S9. FOREIGN EXCHANGE SERVICE AND
FOREIGN CENTRAL OFFICE SERVICE

S9.1 Foreign Exchange Service (Continued)

S9.1.3 Rates and Charges (Continued)

a. Methods of Applying Rates (Continued)

(2) The nonrecurring rate for Foreign Exchange (FX) Service is:

- (a) The service charges for connections, moves, or change of service specified in Section 5.7.1 of the FACILITIES FOR INTRASTATE ACCESS TARIFF A shall apply for a New Communications of the Carolinas Inc. d/b/a Frontier customer receiving foreign exchange dial tone from a connecting company office.
- (b) The service charges for connections, move, or change of service specified in Section S4 of the GENERAL CUSTOMER SERVICES TARIFF shall apply for a connecting company customer receiving foreign exchange dial tone from a New Communications office.
- (c) For circuits wholly provided by the Company (end-to-end), the service charges specified in Section 5.7.1 of the FACILITIES FOR INTRASTATE ACCESS TARIFF shall apply, in addition to the service charges applicable to the installation of a One-Party Access Line or Automatic Access Line specified in Section S4 of the GENERAL CUSTOMER SERVICES TARIFF.

(3) Miscellaneous Services available to the customer from Section S6 of the FACILITIES FOR INTRASTATE ACCESS TARIFF A include the following:

- Additional Labor
- Maintenance of Service Charge
- Telecommunications Service Priority (TSP) System
- Additional Testing
- Balloting and Allocation Process for Equal Access

- c. Provided facilities are available and technical equipment allows, extension line service will be furnished in the foreign exchange. When an extension to a foreign exchange service is located in the same exchange as the foreign exchange main station (closed-end), the Special Access Line rate shall apply for the extension. When an extension to a foreign exchange service is located in the serving central office exchange (open-end), the extension rate shall be as specified in S13 of the GENERAL CUSTOMER SERVICES TARIFF.
- d. The Local Service Rate of, and Long Distance rates to and from, main stations or PBX systems connected for foreign exchange service are the same as regularly apply to stations located in the foreign exchange area.
- e. Where the service is provided jointly with another telephone company, New Communications of the Carolinas Inc will bill the customer for the portion of service it provides according to the rules and regulations set forth in Section 2.7 of the FACILITIES FOR INTRASTATE ACCESS TARIFF A.

Charges are based on the airline distance between Wire Centers in each exchange.

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S9. FOREIGN EXCHANGE SERVICE AND
FOREIGN CENTRAL OFFICE SERVICE

S9.2 Foreign Central Office Service

S9.2.1 General

- a. Foreign central office service is exchange service furnished to a customer in a multi-office exchange from a central office other than the one from which service would normally be furnished.
- b. Foreign central office service is offered in connection with individual line main station service and PBX service only. It will be provided only between central offices having the same calling scope.
- c. Other services, equipment or facilities used in connection with foreign central office service, except as otherwise indicated in this tariff are furnished subject to the rates and regulations applying in the foreign central office from which the customer is to be served.

S9.2.2 Rates and Charges

The rates for foreign central office service include the monthly rate for the class of service desired plus the following mileage for the distance, airline measurement, between the central office from which the customer would normally be served and the foreign central office from which the customer desires to be served.

See Section S20.2.1 for the applicable Special Transport Mileage rate.

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S10. DIGITAL NETWORK SERVICES

S10.1 Switched Data Service

S10.1.1 General

This Tariff section contains the application, definitions, description, regulations, and rates applicable to Switched Data service furnished by the Company where technological capabilities exist.

S10.1.2 Description

- a. Switched Data service is a network service that provides the capability for switched digital end-to-end data transport.
- b. The customer may subscribe to Switched Data service under the following service arrangements, except when conditions specified in Section S10.1.4.j. are applicable:
 - (1) Low Speed Switched Data -
Single Line
Internal Communications and Call Management Features Line

Low Speed Switched Data service supports 300, 1200, 2400, 4800, 9600 and 19,200 bits per second asynchronous full or half duplex connections and 1200, 2400, 4800, 9600 and 19,200 bits per second synchronous full or half duplex connections.
 - (2) High Speed Switched Data -
Single Line
Internal Communications and Call Management Features Line

High Speed Switched Data service supports 48,000, 56,000, and 64,000 bits per second synchronous full duplex connections.
 - (3) Switched Data Channel Access -

A 1.544 Mbps high capacity digital facility that transports Switched Data usage between the customer premises and the local serving central office on a channelized basis. Switched Data Channel Access provides 24 digital channels that support data transmission only. On a per channel basis, the customer can transmit data up to 56,000 bits per second.
 - (4) Switched Data Individual Line Loop Extension - An extended loop capability which transports Switched Data usage between the customer premises and the local serving central office. Each Switched Data Individual Line Loop Extension provides one channel which supports data transmission only. Each channel can transmit up to 56,000 bits per second, or up to 64,000 bits per second, depending on technology.

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S10.1 Switched Data Service (Continued)

S10.1.2 Description (Continued)

c. Standard Features

(1) Data Line Security

This feature prevents a data call from being interrupted by override tones, such as a call waiting tone, or other test or busy verification tests that would interrupt the flow of data.

(2) Intercom Dialing

This feature allows customer group stations to complete calls to other stations without the assistance of an attendant, by dialing a 2 through 7 digit number. This feature is applicable to Internal Communications and Call Management Features customer groups only and is restricted to the serving wire center only.

(3) Direct Dialing

This feature allows the user to place local and long distance calls without the assistance of an attendant by using the standard 7 through 10 digit dialing methods.

d. Data Optional Features

(1) Data Direct Connect

This feature provides an automatic connection between a Switched Data calling line that goes off-hook and a predetermined location.

(2) Data Closed User Group

This feature, restricted to Internal Communications and Call Management Features lines, provides partitioning of Switched Data lines into groups where calls within such a group are allowed, but calls between such groups are denied.

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S10.1 Switched Data Service (Continued)

S10.1.2 Description (Continued)

d. Data Optional Features (Continued)

(3) Voice Option

This feature allows simultaneous voice and data communications over a single Switched Data line. This feature is available where technical capabilities exist. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

e. Data Optional Feature Packages

The following feature packages are available for use with Switched Data service, except where specified.

(1) Feature Package Data 1000 includes:

Data Individual Speed Dial-Short List - The use of the Individual Speed Call-Short List is limited to an individual Switched Data line. A short list consists of a maximum of eight stored numbers. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

Data Call Forward (All/Busy/Busy Line Don't Answer) - This feature allows a customer to have incoming calls to a Switched Data line automatically forwarded to a predetermined number. Data Call Forward consists of three variations as follows: All calls, busy, and no answer. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

Data Last Number Redial - This feature enables a customer to redial the last called number by depressing a single key rather than the entire number. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

Data Toll Restriction - This feature will restrict toll calls from being placed over Switched Data lines.

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S10. DIGITAL NETWORK SERVICES

S10.1 Switched Data Service (Continued)

S10.1.2 Description (Continued)

e. Data Optional Feature Packages (Continued)

(1) (Continued)

Data Sequential Hunt Group - This feature assigns a pilot telephone number to the hunt group. Hunting is sequential, i.e., starting at the first line assigned to the pilot telephone number and ending at the last line.

(2) Feature Package Data 2000 - This package offers the customer a choice of combining any or all of the Data 1000 Package features plus:

Data Call Back - This feature allows a Switched Data user encountering a busy station to be notified when the busy station becomes idle and to automatically establish the call. This feature is available with Internal Communications and Call Management Features intercom calling. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

Data Saved Number Redial - This feature allows a customer to dial a saved number by depressing a single key rather than the entire number. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

Data Circular Hunting - This feature assigns a pilot telephone number to the hunt group. Hunting starts after the first idle line found by the previous hunt and continues until the hunting starting point is reached. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

Data Group Speed Dialing - This feature provides storage for an abbreviated numbers list which is shared for use by a group of data lines. The list may be updated by a service order or by a user designated as the controller. Only the controller can add to, change or delete numbers from the list. Other lines with access to this list are

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S10.1 Switched Data Service (Continued)

S10.1.2 Description (Continued)

e. Data Optional Feature Packages (Continued)

(2) (Continued)

restricted. This feature is available to Internal Communications and Call Management Features intercom calling. This feature is not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

Data Individual Speed Dial-Long List - This feature is the same as the Data Individual Speed Dial-Short List except, a long list consists of a maximum of thirty (30) stored numbers. This feature is also limited to an individual Switched Data Line and not available with Switched Data Channel Access nor with Switched Data Individual Line Loop Extension.

S10.1.3 Definitions

The following definitions are in addition to other definitions as stated in this and other Company tariffs.

Asynchronous - A method of transmitting data in which each transmitted character is preceded by a start bit and followed by a stop bit, thus permitting the interval between characters to vary.

Bit - A binary digit. The smallest unit of information in the binary system of notation.

Bits Per Second - The number of bits transmitted per second. A measure of the speed of transmission of digital information.

Digital - Information which is expressed in discrete or noncontinuous form.

Full Duplex - Type of communication that supports the transmission of data signals in both directions simultaneously. This is not associated with simultaneous transmission of voice and data communications.

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S10.1 Switched Data Service (Continued)

S10.1.3 Definitions (Continued)

Half Duplex - Type of communication that supports transmission of data signals alternately in both directions, but is not capable of simultaneous and independent transmission and reception. This is not associated with simultaneous transmission of voice and data communications.

Hunting - A search through a group of telephone numbers until an idle number is found or the last number of the group is reached.

Synchronous - A method of transmitting data in which the data characters and bits are transmitted at a fixed rate with the transmitter and receiver synchronized, eliminating the need for individual start bits and stop bits.

S10.1.4 Regulations

- a. The following regulations are in addition to other regulations as stated in this and other Company tariffs.
- b. The minimum billing for this service is one month.
- c. The rate elements applicable for Switched Data service are:
 - (1) Switched Data Customer Line
 - (2) Network Usage
 - (3) Data Feature Packages
 - (4) Data Optional Features
 - (5) Software Reconfigurations
 - (6) Customer Premises Channelization (Optional)
 - (7) Service Connection Charge
- d. End User Charges as shown in Tariff FCC No. 4 will apply to Switched Data Service.
- e. Presubscription of Carrier rates and regulations shown in Tariff FCC No. 4 will apply to Switched Data Service.
- f. Directory Listings for Switched Data service will be provided upon customer request in accordance with Section S6.

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S10.1 Switched Data Service (Continued)

S10.1.4 Regulations (Continued)

- g. Customer Premises Channelization, a component of Switched Data Channel Access, may be provided by the customer or the Company. When the Company provides the channelization equipment, it is not necessary for the customer to provide channel access cards for associated channels. The termination of this channelization will be in a single equipment location on a customer's premises. The customer must provide suitable floor space, controlled environment, and a source of non-switched 120 volt, 60 Hz. AC power to support this service. Emergency backup power and ring generating equipment capabilities are available for an extra charge on an individual case basis.
- h. Switched Data Channel Access is required:
- (1) Where customers are restricted by the technical requirements specified in Section S10.1.4.j.
 - (2) Where a customer's local serving central office is not capable of providing Switched Data. The Company will determine the nearest capable central office. Interoffice High Capacity Digital DS1 mileage (1,544) will apply from the non-capable central office to the central office capable of providing Switched Data at the mileage rate specified in Section S20.2.6. In this situation, the customer will utilize the dialing plan associated with the central office that delivers the digital dial tone. (NOTE: The High Capacity Digital DS1 Special Transport Termination charge is not to be applied in conjunction with the High Capacity Digital DS1 Special Transport mileage.)
- i. Dialing Method
- (1) Access to Switched Data service is obtained through a dial-up connection via the public switched telephone network using the standard 7 through 10 digit methods.
 - (2) Origination of calls for 800/877/888, 900, 976, 0- (intraLATA) and 0+ (intraLATA) is limited to voice calls only. These types of calls will be provided with the Voice Option feature of Switched Data service when requested by the customer.

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S10.1 Switched Data Service (Continued)

S10.1.4 Regulations (Continued)

j. Technical Requirements

- (1) Switched Data requires the use of customer provided data equipment that must be compatible with the Company's equipment and facilities.
- (2) Customers who choose to subscribe to the Single Line or Internal Communications and Call Management Features Line arrangement are subject to distance limitations as a result of digital signal power loss which are technology dependent. Switched Data service will be provided where local loops do not exceed the following limitations:

DMS-100 central office switch - 42dB loss at 80 kilohertz, equating to a range from approximately 12,000 feet to approximately 18,000 feet, depending on cable gauge and including customer wiring.

GTD-5 central office switch - 26dB loss at 80 kilohertz, equating to a range from approximately 8,000 feet to approximately 15,000 feet, depending on cable gauge and including customer wiring.

A Non-ISDN equipped 5ESS central office switch: 42 db loss at 80 kilohertz, equating to a range from 12,000 feet to approximately 14,000 feet, depending on cable gauge and including customer wiring.

Where these conditions cannot be met, the customer must subscribe to Switched Data Individual Line Loop Extension or Switched Data Channel Access for Switched Data service.

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S10.1 Switched Data Service (Continued)

S10.1.4 Regulations (Continued)

k. Availability

(1) The provision of Switched Data Service and the associated features are subject to the availability of certain Central Office and outside plant facilities.

l. Switched Data Individual Line Loop Extension is required:

Where customers are restricted by the technical requirements as specified in Section S10.1.4j.

Where a customer's local serving central office is not capable of providing Switched Data, the Company will determine the nearest designated central office capable of providing Switched Data Service. Interoffice digital data service (DDS) mileage will apply from the noncapable central office to the central office capable of providing Switched Data at the rates shown in Section S20.2.8c. of this tariff. In this situation, the dialing plan associated with the central office that will be providing the Switched Data service to the customer will be utilized.

S10.1.5 Application of Rates

a. Switched Data Internal Communications and Call Management Features Line rates are determined by the total number of either Low Speed or High Speed lines (i.e., if a customer requests 55 Low Speed lines and 25 High Speed lines, all 55 Low Speed lines will be billed at the "50-100" rate and all 25 High Speed lines will be billed at the "2-49" rate).

b. Rates and charges specified in other Tariff sections for services provided in conjunction with Switched Data service (i.e., Touch-Tone, Intelligent Plan features, Internal Communications and Call Management Features, etc.) are in addition to the monthly rates for Switched Data service.

c. Customer Premises Channelization is an optional component of Switched Data Channel Access. The customer has the option to support premises channelization with CPE devices or to be made available by the Company. Channelization at the customer premises when provided by the Company is available at the rates specified in Section S10.1.6. Both the Customer Premises Termination per access (24 channels) and the Customer Premises Channelization per channel will apply.

d. Switched Data lines placed in a business group do not require Network Access Registers (NARs) for outbound data traffic. However, the customer may choose to purchase additional NARs to support all terminating traffic that may be increased by Switched Data.

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S10.1 Switched Data Service (Continued)

S10.1.6 Rates and Charges

The following rates and charges are in addition to other rates and charges stated in this and other Company tariffs.

a. Switched Data Customer Line

<u>Rate Element</u>	<u>Non- Recurring Charge Per Line</u>	<u>Monthly Recurring</u>
(1) Internal Communications and Call Management Features Switched Data Line ^{1,2} , with intercom		
Low Speed		
2-49 Lines, each	\$50.00	\$40.00
50-100 Lines, each	50.00	37.00
101+ Lines, each	50.00	34.00
High Speed		
2-49 Lines, each	50.00	50.00
50-100 Lines, each	50.00	47.00
101+ Lines, each	50.00	44.00
(2) Single Line Switched Data Line ^{1,2} , without intercom		
Low Speed, each	50.00	37.00
High Speed, each	50.00	47.00

Note 1: Local Loop Charge is included in the Switched Data Line Rate.

Note 2: Data Usage Charges will be applied from the Usage Sensitive Service (USS) rates and the Measured Extended Area Service (MEAS) rates, where applicable, as covered in Section 3 of the GENERAL CUSTOMER SERVICES TARIFF.

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S10.1 Switched Data Service (Continued)

S10.1.6 Rates and Charges (Continued)

a. Switched Data Customer Line (Continued)

<u>Rate Element</u>	<u>Non- Recurring Charge Per Line</u>	<u>Monthly Recurring Charge Per Line</u>	<u>GSEC</u>
(3) Switched Data Channel Access (24 channels) ³	Note 1	Note 1	
Central Office Termination, per Access arrangement	\$125.00	\$150.00	
Central Office Channelization ⁴ , per channel activated	-	6.00	
Customer Premises Termination, per Access arrangement ²	75.00	100.00	
Customer Premises Channelization, per channel activated ²	20.00	30.00	

Note 1: Refer to Section S20.2.6 for the High Capacity Digital DS1 Special Access Line rate and Special Transport rate (when applicable). The High Capacity Digital DS1 Special Transport Termination charge does not apply.

Note 2: Optional component with each Switched Data Channel Access (24 channels).

Note 3: Two End User Charges (per 24 channels) as shown in Section 13 of Tariff FCC No. 4 also applies.

Note 4: Data Usage Charges will be applied from the Usage Sensitive Service (USS) rates and the Measured Extended Area Service (MEAS) rates, where applicable, as covered in Section 3 of the GENERAL CUSTOMER SERVICES TARIFF.

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S10.1 Switched Data Service (Continued)

S10.1.6 Rates and Charges (Continued)

b. Switched Data Individual Line Loop Extension¹

(1)	<u>Monthly Rate:</u> Switched Data Individual Line Loop Extension Access, Single Line, each	\$50.00
	Switched Data Individual Line Loop Extension Access- Internal Communications and Call Management Features, each	50.00
	Switched Data Individual Line Loop Extension Channel, per line Single Line	12.00
	Internal Communications and Call Management Features	15.00
(2)	<u>Nonrecurring Charge:</u> Switched Data Individual Line Loop Extension Access, Single Line, each	50.00
	Switched Data Individual Line Loop Extension Access, Internal Communications and Call Management Features, each	50.00
	Switched Data Individual Line Loop Extension Channel, per line Single Line	50.00
	Internal Communications and Call Management Features	50.00
(3)	<u>Interoffice Transport:</u>	<u>Monthly Rate</u> Note 2

Note 1: Two End User Charges (per 24 channels) as shown in Section 13 of Tariff FCC No. 4. also applies.

Note 2: The Digital Data Service Special Transport rate as specified in Section S20.2.8c. of this Tariff shall apply.

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S10. DIGITAL NETWORK SERVICES

S10.1 Switched Data Service (Continued)

S10.1.6 Rates and Charges (Continued)

b. Network Usage*

(1) Voice

Flat Rate Service - Unlimited Usage Rates will be applied from Section S3.2.1.a.(1).

Usage Sensitive Service - Usage Rates will be applied from Section S3.10.4.b. and c.

Flat Rate Service with Measured Extended Area Service - Unlimited Usage Rates will be applied from Section S3.2.1.a.(1) and MEAS Usage rates from S3.3.2.h. and i.

Network Access Register Package - Rates from Section S3.12.2.d. apply for Internal Communications and Call Management Features in addition to any applicable Call Connection and Minute of Use Rates set forth in Section S3.

(2) Data

Usage charges will be applied from the Usage sensitive Service (USS) rates and the Measured Extended Area (MEAS) rates, where applicable, as covered in Sections S3.10.4.b. and c. and S3.3.2.h. and i. respectively.

(3) Toll calls will be billed at current toll rates covered in Section S18.

* Network usage charges are not applicable to Internal Communications and Call Management Features intercom calls.

c.	Data Optional Features	Monthly <u>Rate</u>
	Data Direct Connect, each line	\$ 1.00
	Data Closed User Group, each line	1.00
	Voice Option ¹ , each line	5.00

Note 1: Voice usage charges will apply in addition to this charge.

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S10.1 Switched Data Service (Continued)

S10.1.6 Rates and Charges (Continued)

d. Data Feature Packages

	<u>Monthly Rate</u>
Feature Package Data 1000 (includes Data Individual Speed Dial-Short List, Data Call Forward (All/Busy/Don't Answer), Data Last Number Redial, Data Toll Restric- tion, and Data Sequential Hunt Group), each line	\$ 3.00
Feature Package Data 2000 (includes Feature Package Data 1000 plus the follow- ing features: Data Call Back, Data Saved Number Redial, Data Circular Hunt- ing, Data Group Speed Dialing, and Data Individual Speed Dial-Long List), each line	5.00SWD2000

	<u>Rate Per Event</u>
e. Software Reconfiguration Charge	12.75

f. The Software Reconfiguration Charge is applicable for any software changes that are required to make changes to Optional Features (e.g., changing Speed Dial Lists, Data Direct Connection Destination, etc.) or Feature Packages. The Network Access Change Charge shown in Section S4 is also applicable.

g. Service charges are not applicable to features which are provided at the same time the Switched Data customer line is established.

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S10.2 Digital Channel Service

S10.2.1 General

- a. Digital Channel Service provides an intraexchange digital common line connection between the end user's premises and the local serving wire center. The digital transmission rate available is either DS1 (1.544 Mbps) or DS3 (44.736 Mbps). (Digital Channel Service connections may be made to another central office, owned by the Company, within the same exchange, subject to S10.2.4c. following.)
- b. Digital Channel Service will be used by the customer to aggregate the customer's telecommunication services onto a digital local loop. The services which can be combined include private line and switched services, intraexchange, intraLATA and interLATA services. A representative list of services which can use Digital Channel Service facility includes:
 - (1) Exchange Dial Tone service, e.g., exchange lines/trunks, Internal Communications and Call Management Features Station Lines.
 - (2) Analog Transmission Services, e.g., Foreign Exchange Service, Private Line, Off-premise Extensions, Tie Lines, Intrastate WATS.
 - (3) Digital Data Services (2.4, 4.8, 9.6, 56 or 64 Kbps)
 - (4) DS1 (1.544 Mbps) Services
 - (5) DS3 (44.736 Mbps) Services
- c. Digital Channel Service is comprised of the following components:

Digital Channel Capacity
Service Activation

 - (1) The Digital Channel Capacity and Service Activation will be at the rates and charges as specified in Section S10.2.6 of this Tariff.

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S10.2 Digital Channel Service (Continued)

S10.2.1 General (Continued)

c. (Continued)

- (2) Digital Channel Service customers will order capacity in quantities of DS1 or DS3 facilities, (increments of 24 channels for a DS1 facility or increments of 28 channels for a DS3 facility). Customers will be offered a Term Payment Plan of 36, 60 or 84 months.

S10.2.2 Digital Architecture

- a. Digital Channel Service provides only the common line link between the End User and the local serving wire center. End-to-end private line and exchange services will utilize this digital link to the customer's premise, rather than the analog loop which might otherwise be provided. This architecture is intended to promote more efficient connectivity of analog and digital networks in the future.
- b. The time required to provision service is known as the service date interval. The service date interval for Digital Channel Service and related network services connected to Digital Channel Service will differ from the normal guidelines applicable to end-to-end services.

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S10.2 Digital Channel Service (Continued)

S10.2.2 Digital Architecture (Continued)

- c. Digital Channel Service will be available on a digital basis at the network interface on a customer's premises. Traditional analog services, like off-premises stations and PBX trunks, can be provided on a digital basis to a customer's premises by the Company when a customer desires them encoded in a DS1 bit stream. Under those conditions, they will be provided as DSO channels by the Company. Both the Company and the customer have joint responsibilities to ensure the proper transmission of the provided services. Normal analog channel network interface specifications will be superceded by the electrical specifications of the 1.544 Mbps (DS1) or 44.736 Mbps (DS3) channel which is actually terminated. Each digital channel provided will have an identity only as a "time slot" within a DS1 or DS3 loop. Compatible digital to analog conversion equipment must be provided by the customer to derive the desired channelized services. Any Channel Service Units (CSUs) necessary for digital services are the responsibility of the customer.

S10.2.3 Definitions

- a. Channel Service Unit (CSU). The term CSU denotes network channel terminating equipment provided by the customer to terminate digital facilities on a customer's premises.
- b. Digital Channel Capacity. A multifunctional DS1 or DS3 signal between the customer premises and the central office. This digital link can be used to transport switched and dedicated multijurisdictional services. This element acts as the transport medium for the service activations ordered by the customer. Digital Channel Capacity is available in quantities of DS1 or DS3 facilities.

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S10.2 Digital Channel Service (Continued)

S10.2.3 Definitions (Continued)

- c. DS0. The term DS0 denotes a channel service expressed in terms of its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It is generally referred to as having a 64 Kbps transmission bit rate signal; however, customer transmission rates may be limited to 56 Kbps by existing or available central office equipment. The required format and interface specifications are stated in Section 7000 of the Verizon Technical Interface Reference Manual.
- d. DS1. The term DS1 denotes a channel service expressed in terms of its digitally encoded bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission bit rate and provides for the two-way simultaneous transmission of isochronous timed, Bipolar Return-to-Zero (BPRZ) bit stream format. Unframed signal formats are not permitted or compatible with Company equipment. The required format and interface specifications are stated in Section 7000 of the Verizon Technical Interface Reference Manual. DS1 facilities are normally provided on copper transmission medium.
- e. DS3. The term DS3 denotes a channel service expressed in terms of its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It has a 44.736 Mbps transmission bit rate and provides for the two-way simultaneous transmission of isochronous timed, Bipolar Return-to-Zero (BPRZ) bit stream format. The required format and interface specifications are stated in Section 7000 of the Verizon Technical Interface Reference Manual. DS3 facilities are provided on fiber optic transmission medium.
- f. Service Activation. A Service Activation is the connection between the Digital Channel facility and the network service accessed.

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S10. DIGITAL NETWORK SERVICES

S10.2 Digital Channel Service (Continued)

S10.2.4 Regulations

- a. Digital Channel Service is furnished subject to the availability and type of digital equipment located in a central office building owned or leased by the Company. Service inquiries will be necessary to determine availability.
- b. Special Construction Charges as specified in Section S5 of this Tariff may be applicable.
- c. The 1.544 Special Transport mileage as specified in Section S20.2 of this Tariff will apply when a customer's request for Digital Channel Service is provisioned in a central office other than the customer's local serving wire center.
- d. The customer may activate any number or combination of digital channels within the limitations as set forth in Section S10.2.4.g. Digital channels may be activated coincident with or at any time subsequent to the initial installation of Digital Channel Service. Once activated, a digital channel is subject to a minimum service period.
- e. All Digital Channel Service capacity/ facilities must be terminated at a single equipment location on a customer's premises. Digital Channel Service capacity cannot be split between premises, or multiple locations within a premises.
- f. When individual digital channels are activated to provide the local loop link for services offered in other sections of this Tariff, the regulations, rates, and charges specified in this Tariff will apply.
- g. The total number of digital channels activated by the customer may not, at any time, exceed the total Digital Channel Capacity. Additionally, there are some types of service which require two DS0 channels to be combined. This restructuring of the channels within the DS1 or DS3 signal will reduce the normal quantity of channels available. The Company will notify the customer when the Digital Channel Capacity is altered by the types of services activated.

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S10.2 Digital Channel Service (Continued)

S10.2.4 Regulations (Continued)

- h. Central Office Channelization (component of Digital Channel Capacity) generally provides analog to digital conversion to permit individual exchange services and multijurisdictional dedicated services to be combined and transported over digital high capacity facilities. This channelization is also intended for use at Company locations where different high capacity digital network links terminate in the same Central Office and must be converted to individual analog or digital channels before the service links can be cross-connected.
- i. Channelization on a customer's premises will be provided by the customer.
- j. Joint provisioning of services introduces joint responsibilities between the customer and the Company as specified following:
 - (1) Responsibilities of the Company:
 - (a) The Company will endeavor to activate its portion of joint service in a timely manner on the negotiated date to support installation requirements.
 - (b) The Company will provide the customer with information regarding the type and the manufacturer of Central Office (C.O.) channelization equipment to be used in each application.
 - (c) The Company will attempt to limit its selection of Central Office equipment to avoid operational and administrative difficulties associated with a multi-vendor central office environment.

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S10.2 Digital Channel Service (Continued)

S10.2.4 Regulations (Continued)

j. (Continued)

(1) (Continued)

(d) The Company reserves the right to change its equipment vendors should equipment availability, price or technological advantages make such a change attractive or necessary.

(e) The Company will notify the customer, generally a minimum of six months in advance, of any need to change its central office equipment to allow the customer sufficient time to respond, make any necessary changes, and schedule cooperative testing for cutover, if required.

(f) Digital synchronization timing for Digital Channel Service will be provided by the Company.

(2) Responsibilities of the Customer:

(a) The customer must be prepared to activate his portion of joint service in a timely manner on the negotiated date, providing testing equipment and personnel to support installation requirements, as may be necessary.

(b) The customer will be responsible for selecting his own equipment. Customer equipment must be compatible with the Company provided channelization at the Central Office.

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S10.2 Digital Channel Service (Continued)

S10.2.4 Regulations (Continued)

j. (Continued)

(3) Trouble resolutions:

(a) The Company will assist the customer in resolving any installation or day-to-day channel service problems. However, the Company does not assure responsibility for the compatibility or suitability of the customer's equipment. Dispatches to customer premises caused by customer equipment troubles will result in a Maintenance of Service Charge as set forth in Section S4.7 to the customer.

k. The technical specifications and standard network interfaces for DS1, DS3, and associated channelized services are stated in Section 7000 of the Verizon Technical Interface Reference Manual. Channelized DS1 service is available only with D4 channel bank equipment or compatible, equivalent equipment.

l. Emerging technology, such as low bit rate voice multiplexing techniques, may permit additional quantities of individual channels to be channelized on a single DS1 signal. Equipment providing this capability does not generally assure compatibility between different manufacturers. Some equipment may not be suitable for data transmission or tandem network line application. Rates, charges, and availability of this equipment will be negotiated with the customer under a Special Service Arrangement.

m. When a customer's Digital Channel Service is interrupted due to any cause other than the negligence or willful act of the customer or the failure of the facilities provided by the customer, a pro-rata adjustment of the monthly charges involved will be allowed automatically for the service and facilities rendered useless and inoperative by reason of the interruption during the time said interruption continues in excess of 24 hours from the time it is reported to or detected by the Company except as otherwise specified in this Tariff. The adjustment shall not be applicable for the time that the Company stands ready to repair the service and the customer does not provide access to the Company for such restoration work.

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S10.2 Digital Channel Service (Continued)

S10.2.5 Application of Rates

- a. Three basic rate elements; Digital Channel Capacity, Digital Channel Activation, and Service Activation, are applicable to each Digital Channel Service.
- b. The Digital Channel Capacity element provides for the transport between the end-user premises and the serving central office. Digital Channel Capacity is offered with 36, 60, or 84 month Term Payment Plan periods.
- c. Service Activation charges are recurring charges and are applicable for each network service (switched or dedicated) required by the customer. Service Activation is offered on a month-to-month basis. For DS1 services, a DS1 Service Activation charge is applicable.
- d. Monthly rates and charges as specified in Section S10.2.6 for Digital Channel Capacity apply according to the requested channel capacity. These rates apply regardless of the number of digital channels that are actually activated by the customer at a point in time.
- e. Rates and charges specified in other Tariff sections for services such as Touch Calling, New Communications calling service features, etc., are in addition to the monthly rates for Digital Channel Service.
- f. The rates and charges for other services connected or extended beyond Digital Channel Service (i.e., off-premises stations and private lines, etc.) are in addition to the rates specified in this Tariff for the Digital Channel Service portion necessary to provide customer end-to-end service. This will also apply to Nonrecurring Charges and Service Connection Charges as specified in other Tariffs for activities involving the non- Digital Channel Service portion of the customer end-to-end service.

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S10.2 Digital Channel Service (Continued)

S10.2.5 Application of Rates (Continued)

g. Digital Channel Capacity is available under Term Payment Plans only for rate periods of 36 months, 60 months, or 84 months. All elements of a Term Payment Plan will expire at the same time (be coterminous).

(1) The customer may order additional Digital Channel Capacity(s) during a Term Payment Plan period. The expiration date of the additional capacity(s) will be the same expiration date as the original Term Payment Plan period.

(2) Service Activation charges are available on a month-to-month basis.

h. Termination Liability

In the event Digital Channel Service is terminated by the customer prior to completion of the initial contract period, the customer shall be liable for early termination charges. (See General Regulations, Section S2.10)

i. Should customers request interconnection between different Digital Channel Services provisioned in two or more different local serving offices, 1.544 Special Transport mileage as specified in Section S20.2 of this Tariff will apply. This charge will apply in addition to Digital Channel Service charges for each premises for which Digital Channel Service is provisioned.

S10.2.6 Rates and Charges

a. Nonrecurring Charges

(1) Nonrecurring charges are one time charges that apply for specific work activity, (i.e., installation of service or change to an existing service). The types of nonrecurring charges that apply for Digital Channel Service are those listed below.

(a) Service Establishment Charge. This charge applies to the initial Digital Channel Capacity(s) ordered by a customer for receiving, recording and processing the request for service. This charge includes processing orders to establish initial Digital Channel and Service Activations. This charge includes common centralized testing, coordination and accounting activities.

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S10.2 Digital Channel Service (Continued)

S10.2.5 Application of Rates (Continued)

a. (Continued)

(1) (Continued)

(b) Service Change Charge. This charge is applied per Digital Channel service payment plan and is associated with a customer request for modifications to an existing Digital Channel Service. This would include activities such as but not limited to:

- Change of associated channel assignment.
- Additions of supplemental features.
- Activate/Deactivate Digital Channel Activations.
- Activate/Deactivate Service Activations.

(c) Installation of Digital Channel Service. These are nonrecurring charges associated with the work performed by the Company in connection with the physical installation activities involving central office and/or outside plant facilities. These charges apply at initial installation and for additions to existing service.

In addition to these charges, the appropriate Service Ordering Charge will apply.

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S10.2 Digital Channel Service (Continued)

S10.2.6 Rates and Charges (Continued)

a. (Continued)

(1) (Continued)

(d) Service Ordering Charges:

		<u>Nonrecurring Charge</u>
1.	Service Establish- ment Charge, per Digital Channel Service	\$300.00
2.	Service Change Charge, per Digital Channel Service, each (increment of 24 DS0 channels)	175.00
3.	Premises Visit Charge, per visit	Refer to - Section S4.3

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S10.2 Digital Channel Service (Continued)

S10.2.6 Rates and Charges (Continued)

b. Digital Channel Capacity

The monthly and nonrecurring rates for Digital Channel Capacity without Activated Services are as follows:

(1) Per System

36 Months

1st DS1 Facility (24 DS0 Channels)	
Nonrecurring Charge	\$ 250.00
Monthly Rate	225.00

Each Additional DS1 Facility (24 DS0 Channels)	
Nonrecurring Charge	250.00
Monthly Rate	225.00

DS3 Facility (28 DS1 Channels)	
1-3 DS3 Facilities	
Nonrecurring Charge	7,000.00
Monthly Rate	3,000.00

4 or more DS3 Facilities	ICB
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60 Months

1st DS1 Facility (24 DS0 Channels)	
Nonrecurring Charge	\$ 250.00
Monthly Rate	165.00

Each Additional DS1 Facility (24 DS0 Channels)	
Nonrecurring Charge	250.00
Monthly Rate	165.00

DS3 Facility (28 DS1 Channels)	
1-3 DS3 Facilities	
Nonrecurring Charge	7,000.00
Monthly Rate	2,500.00

4 or more DS3 Facilities	ICB
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S10.2 Digital Channel Service (Continued)

S10.2.6 Rates and Charges (Continued)

b. Digital Channel Capacity (Continued)

(1) Per System (Continued)

84 Months

1st DS1 Facility (24 DS0 Channels)	
Nonrecurring Charge	\$250.0
Monthly Rate	140.00

Each Additional DS1 Facility (24 DS0 Channels)	
Nonrecurring Charge	250.00
Monthly Rate	140.00

DS3 Facility (28 DS1 Channels)	
1-3 DS3 Facilities	
Nonrecurring Charge	7,000.00
Monthly Rate	2,350.00

4 or more DS3 Facilities	ICB
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c. Service Activations - Per Network Service

(1) Analog Service

Monthly
Rate

(a) Access Line (Flat Rate Service)	\$29.75
Access Line (Usage Sensitive Service)	7.00

(b) Automatic Access Line (Flat Rate Service)	29.75
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Automatic Access Line (Usage Sensitive Service)	7.00
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S10.2 Digital Channel Service (Continued)

S10.2.6 Rates and Charges (Continued)

c. Service Activations - Per Network Service (Continued)

(1) Analog Service (Continued)

	<u>Monthly Rate</u>
(c) Internal Communications and Call Management Features Station Line	\$ 7.00
(d) Foreign Exchange	15.00
(e) Off-Premises Extension	15.00
(f) Private Line	15.00
(g) Tie Line	15.00
(h) WATS	20.00

(2) Switched Digital Services

(a) Switched Data1 11.00

(3) Digital Data Service

(a) 2.4 kbps	30.00
(b) 4.8 Kbps	30.00
(c) 9.6 Kbps	30.00
(d) 19.2 Kbps	30.00
(e) 56 Kbps	30.00
(f) 64 Kbps	30.00

(4) DS1 Service

1.544 Mbps 75.00

Note 1: Network usage charges as specified in Section S10.1.6b. shall also apply.

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S10. DIGITAL NETWORK SERVICES

10.3 Frame Relay Service

10.3.1 General

- a. Frame Relay Service (FRS) is a data communications service that provides for data connectivity between/among widely distributed locations. This connectivity is provided via Permanent Virtual Circuit (PVC) connections implemented over access facilities utilizing a switch dedicated to high-speed data services.
- b. FRS is a transport service that facilitates the exchange of variable length information units (frames) between end user connections by way of PVCs. Each frame is passed to the Frame Relay network with an address that specifies the permanent virtual circuit.
- c. Variable frame length capability is useful in communications between asynchronous Local Area Networks (LAN) and for transport of synchronous data traffic. FRS is capable of handling the requirements of bursty data sources because of the ability of the service to allocate additional bandwidth when not in use by other sources.
- d. In operation of FRS, Customer Premises Equipment (CPE), such as routers, encapsulate arriving data into variable length frames. These frames contain information identifying which PVC in the network should be used to forward the frame to the proper destination. The CPE then sends the frame into the Frame Relay network. The Frame Relay switch reads identifying information and routes the frame to the proper destination based on a pre-established PVC path.
- e. The statistical multiplexing Frame Relay switches are able to provide shared network resources to end users of this service.
- f. The Committed Information Rate (CIR) and Excess Burst Size B(e) are traffic management parameters that allow the customer to fine tune implementation of FRS.
- g. FRS, as provided for in this tariff, is offered for intrastate use only.

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10.3 Frame Relay Service (Continued)

10.3.1 Regulations

a. Explanation of Terms

In addition to the definitions in Section 1 of this tariff, the following definitions apply:

Committed Information Rate (CIR) - The maximum information rate at which customer traffic will be admitted to the network without being designated eligible for discard.

Customer Designated Location (CDL) - The geographic location designated by the customer at which an access component of the customer's service is first considered to enter the Utility's network.

Data Link Connection Identifier (DLCI) - The Frame Relay virtual circuit number corresponding to a particular destination which is part of the frame relay header and is usually ten bits long.

Excess Burst Size B(e) - The data rate above the Committed Information Rate (CIR), but less than the port size, at which customer data will be admitted to the Frame Relay network. All Excess Burst data B(e) admitted to the network will be designated as eligible for discard.

Frame - A group of data bits, in a specific format, with a flag at either end to indicate the beginning and end of the frame. The defined format enables network equipment to recognize the meaning and purpose of specific bits.

Frame Relay Service - A connection oriented fast packet network service that permits the transmission of data at speeds of 56 Kbps to 44.736 Mbps using Permanent Virtual Connections (PVCs).

Local Area Network (LAN) - A network permitting the interconnection of multiple computers, typically within a single building or campus.

Logical Channel - A communications channel that allows two-way simultaneous transmission of data packets through the network. Capacity is made available as the data is transmitted. Each permanent virtual circuit is one logical channel.

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10.3 Frame Relay Service (Continued)

10.3.1 Regulations

a. Explanation of Terms (Continued)

Maximum Burst Rate (MBR) - The maximum information rate at which customer traffic will be admitted to the network. Traffic rates in excess of MBR will automatically be discarded on ingress to the network. The Maximum Burst Rate is equal to the sum of the Committed Information Rate (CIR) and Excess Burst Size B(e).

Network-to-Network Interface (NNI) – A standard interface used to connect two frame relay services, and includes elements such as bi-directional polling to assist the network services providers in gaining information on the status of the networks being connected.

Permanent Virtual Circuit (PVC) - A logical channel, defined in software, that establishes a path from one customer port to another.

Port - The entry point on the switch to which the customer is connected. Ports are available which allow connection to the Frame Relay network at speeds of 56 Kbps to 44.736 Mbps.

Statistical Multiplexing - A multiplexing technique in which time slots are dynamically allocated on the basis of need rather than being predetermined. The data is typically transmitted on a first come, first served basis.

User-to-Network Interface (UNI) - A standard interface used to connect the end user to the Frame Relay Service network. It receives the data frame from the customer's Local Area Network (LAN) or other customer-provided equipment (CPE) devices and verifies that the Data Link Connection Identifier (DLCI) is valid before relaying the frame to the destination end point. The DLCI is a Frame Relay term defining a 10-bit field of the address field, and it identifies data links and their service parameters.

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10.3 Frame Relay Service (Continued)

10.3.2 Regulations

b. Service Components

The major components of FRS are:

User-to-Network Interface (UNI) Port and Access Line
Port Only

- UNI Port Only
- Private Network-to-Network (NNI) Port Only

Permanent Virtual Circuit (PVC) Committed Information Rate (CIR)

Backup UNI

1. User-to-Network Interface (UNI) Port and Access Line - The UNI Port and Access Line forms the component which provides the customer access to the customer's serving wire center and interoffice transport from the customer's serving wire center to the Frame Relay switch. The UNI Port and Access Line is provided for use only with FRS and where facilities and conditions permit.
2. Port Only - Customers may access Port Only connections via Company-provided digital access facilities or via facilities provided by another carrier. The channel speed of the access channel must be sufficient to accommodate the Frame Relay port speed. When access facilities are provided by the Company, the associated regulations, rates and charges under the appropriate Company tariff shall apply in addition to the regulations, rates and charges associated with FRS. Company-provided access facilities may also be provisioned on an Individual Case Basis (ICB) where access facilities are not generally available under the applicable tariff. Interconnection charges to connect access line services provided by the Company or another carrier may apply and will be billed separately. Any special construction or nonstandard charges assessed by the carrier supplying the access facilities will be the responsibility of the customer.
 - (a) UNI Port Only - The UNI Port Only provides for a user to carrier connection (i.e., end user customer to the Company).
 - (b) Private Network-to-Network (NNI) Port Only - The Private NNI port configuration is used for connecting two networks together for bi-directional messaging and is available on a private basis only. A Private NNI is a NNI port sold for the exclusive use of the customer.

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10.3 Frame Relay Service (Continued)

10.3.2 Regulations (Continued)

b. Service Components (Continued)

3. Permanent Virtual Circuit (PVC) Committed Information Rate (CIR)

(a) Permanent Virtual Circuits (PVCs) are logical circuits that define a specific path for data sent by the customer to another location. These circuits are virtual because they are established in software tables and do not tie up capacity when not in use. This also allows multiple paths (PVCs) to be defined on any given port, thereby providing a single access line the capability to transmit data to multiple destinations.

(b) Since multiple PVCs may be defined on one physical port, it is possible for the cumulative Committed Information Rates (CIRs) to exceed the physical bandwidth of that port. This is referred to as over-subscription and when this occurs, the aggregate CIR defined for that port and PVC will not be available at any point in time.

(c) The following types of PVC CIR are available:

(1) Intrazone - An Intrazone PVC is a logical channel path between two customer Frame Relay ports within the same zone. Frame Relay zones are found in 10.3.7 a. 5. following.

(2) Multi-jurisdictional - A Multi-jurisdictional PVC is a logical channel path between two customer Frame Relay ports, one being an interstate port and the other an intrastate port both located within the same Frame Relay zone. A Multi-jurisdictional PVC falls under federal jurisdiction and the PVC CIR rates, rules and regulations from the Company's FCC Frame Relay tariff are applicable.

(3) Public NNI - A Public NNI PVC is a logical channel path between a customer Frame Relay port and a Public NNI port, both located within the same Frame Relay zone. A Public NNI Port is a Frame Relay Port provided to serve multiple users and is owned and controlled by the Company.

4. PVC Optional Features

(a) Frame Relay to ATM Service Interworking - Frame Relay to ATM Service Interworking provides for the conversion of Frame Relay packets to ATM cells and the conversion of ATM cells to Frame Relay Packets. Frame Relay to ATM Service interworking is available with Intrazone and Multi-jurisdictional PVC CIR at no additional charge.

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S10. DIGITAL NETWORK SERVICES

10.3 Frame Relay Service (Continued)

10.3.2 Regulations

b. Service Components (Continued)

5. Backup UNI (Continued)

Backup UNI service is a disaster avoidance and disaster recovery feature that consists of a Primary UNI and a Backup UNI, and incorporates PVC remapping capabilities of the Frame Relay network. The Primary UNI is terminated at the primary customer host location and in normal operation serves PVCs between the primary host location and various customer remote locations. A second UNI, which is designated by the customer as a Backup UNI, is installed and terminated at the customer's backup host location. During normal operations no PVCs are mapped to the Backup UNI. The customer will be required to purchase both UNIs. In the event of a Primary UNI, primary digital access line or, customer primary host location failure, the predefined PVC configuration can be remapped to the Backup UNI at the customer's request. Upon restoral of the Primary UNI service the customer must contact the Company to initiate remapping of PVCs from the Backup UNI back to the Primary UNI. A Backup UNI, which may serve as a backup to one or more Primary UNIs, can only backup one Primary UNI at a time. A Backup UNI must be the same port speed or greater than the Primary UNI(s).

(c) Technical Specifications

FRS conforms to the transmission specification standards in the following references:

- ANSI T1.602 Integrated Services Digital Network (ISDN) – Data Link Layer Signaling Specification for Application at the User-Network Interface – Issued 1989
- ANSI T1.606 Frame Relay Bearer Service, Architectural Framework and Service Description – Issued 1990
- ANSI T1.617 Integrated Services Digital Network (ISDN) – Digital Subscriber Signaling Specification for Frame Relay Bearer Service – Issued 1991
- ANSI T1.618 Integrated Services Digital Network (ISDN) – Core Aspects of Frame Relay Bearer Service – Issued 1991

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10.3 Frame Relay Service (Continued)

10.3.2 Regulations

(d) Service Provisioning

1. FRS is available where facilities and conditions permit.
2. FRS is provided to the customer in the form of the UNI Port and Access Line, UNI Port Only, Private NNI Port Only and CIR based PVCs. The UNI Port and Access Line forms the local access component to the customer's serving central office. The UNI Port Only and Private NNI Port Only include the electronic equipment necessary to interface the access line to the Frame Relay switch.
3. PVCs are provisioned on a specified speed and CIR basis, depending upon the customer's request. The actual throughput of aggregated PVC bandwidths in use at the same time on the same port cannot exceed the port speed.
4. The maximum CIR allowed is determined by the lower of the two port speeds connected by the PVC. The maximum CIR allowed for port speeds at 1.536 Mbps and below is 75% of the lower of the two port speeds. For port speeds above 1.536 Mbps to 44.7136 Mbps, the maximum CIR allowed is 50% of the lower of the two port speeds.
5. The PVC must be associated with at least one Frame Relay port. A Frame Relay port can be associated with multiple PVCs.
6. The customer subscribing to a Port Only or Port and Access Line will be referred to as the controller of the Frame Relay port. A separate entity may, with written authorization from the controller, subscribe to a PVC that allows communication between entities. A disconnect of a PVC does not result in the disconnect of the underlying access line and port. Only the controller may order the disconnect of the FRS.
7. The Frame Relay port with PVC CIR capacity may be ordered and billed separately from an associated Frame Relay port and PVC, and can have different customers as controllers.
8. 4 Mbps, 6 Mbps, 10 Mbps and 22 Mbps speeds are provisioned utilizing 44.736 Mbps of transport bandwidth; no other service(s) may utilize the remaining bandwidth

(e) Special Conditions

Maintenance Window - Occasionally, in order to perform software updates and other maintenance, it may be necessary to take the Frame Relay switch out of service, during the predetermined maintenance window of 11:00p.m. to 8:00 a.m. In these cases, all attempts will be made to notify the customer in advance as to the time and duration of these outages. The Company reserves the right to temporarily interrupt the FRS at other times in emergency situations.

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10.3 Frame Relay Service (Continued)

10.3.3 Obligations of the Customer

- a. Where FRS is available for use in connection with communications systems or equipment provided by a customer or user, the operating characteristics of such systems or equipment shall be such as not to interfere with any services offered by the Company. Such use is subject to the further provisions that the equipment provided by the customer or user does not endanger the safety of the Company's employees or the public; damage, harm, require change in or alteration of the equipment or other services of the Company; interfere with the proper operation of the Company's equipment or otherwise injure the public in its use of the Company's services. Upon notice from the Company that the equipment provided by the customer or user is causing, or is likely to cause, such hazard or interference, the customer shall take such steps as shall be necessary to remove or prevent such hazard or interference.
- b. The customer, upon request, shall furnish such information as may be required to permit the Company to design and maintain the FRS it offers and to assure that the service arrangement is in compliance with the regulations contained herein.
- c. It shall be the responsibility of the customer to ensure the continuing compatibility of the customer-provided equipment that is used in conjunction with the FRS. The CPE shall be in compliance with the rules and regulations specified in this tariff.
- d. The customer shall be responsible for obtaining permission for the Company's agents or employees to enter the premises of the customer at any reasonable hour for the purpose of installing, inspecting, repairing, or, upon termination of the service, removing the service components of the Company.
- e. At service subscription, the customer must specify the CIR and is expected to provide the DLCI and the B(e) for each PVC ordered.
- f. Error correction is the responsibility of the customer's terminal equipment and/or applications. If the FRS network experiences congestion or failures, customer data may be discarded. In addition, frames that are received in excess of the Maximum Burst Rate (MBR), with bad addresses, or other errors will be discarded on ingress to the network. The customer's Frame Relay terminal equipment has the responsibility for retransmitting frames that are discarded due to errors or network congestion.
- g. The customer is responsible for provisioning the inside wire from the network interface to the Frame Relay compatible equipment.
- h. A customer ordering Backup UNI service is responsible for the following:
 - Determining network configuration before and after the activation of Backup UNI service.
 - Providing the Company with the appropriate information required for joint development of the Backup UNI database.
 - Maintaining its own port configurations and router tables (for seamless changes from the Primary UNI to the Backup UNI, the customer must use the same addressing scheme on routers connected to the primary and backup sites).
 - Contacting the Company to request all activations and deactivations of Backup UNI service.

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10.3 Frame Relay Service (Continued)

10.3.4 Obligations of the Company

- a. The responsibility of the Company shall be limited to furnishing network equipment suitable for FRS and to the maintenance and operation of such equipment in a manner proper for such service. Subject to this responsibility, the Company shall not be responsible for the through transmission of signals generated by the customer-provided equipment or system, or for the quality of, or defects in, such transmission or the reception of signals by such equipment or systems.
- b. The Company shall not be responsible for installation, operation or maintenance of any terminal equipment, data unit or communications system provided by a customer or user. The Company is not responsible for adapting FRS to the technological requirements of any specific customer equipment.
- c. When a customer orders FRS which is relayed to Frame Relay networks of other carriers, the Company will provide advisory assistance as a part of the establishment of this service.
- d. The Company shall not be responsible to the customer or user if changes in any of the equipment, operations or procedures of the Company used in the provision of FRS render any facilities provided by the customer or user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance, provided the Company has met any applicable information disclosure requirements otherwise required by law.
- e. The Company undertakes the responsibility to maintain and repair the service that it furnishes. Network equipment installed by the Company on the customer's premises shall be and remain the property of the Company. The customer or user may not rearrange, disconnect, remove, attempt to repair, remote test, or interface with any network equipment installed by the Company without prior written consent by the Company.
- f. The Company, by written notice to the customer, may immediately discontinue the furnishing of FRS without incurring liability upon nonpayment of any sum due to the Company or a violation of any condition governing the furnishing of service.
- g. The Company has the service responsibility up to and including the network interface.

10.3.5 Special Facilities Routing - The customer may request that the facilities used to provide FRS be specially routed. Additional charges will apply based on cost.

10.3.6 Acceptance Testing - At the customer's request, the Company will cooperatively test at the time of installation at no additional charge. Acceptance tests will include tests for the parameters applicable to the service as specified in the order for service.

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S10. DIGITAL NETWORK SERVICES

10.3 Frame Relay Service (Continued)

10.3.7 Application of Rates and Charges

a. Rate Elements

The following rate elements are applicable to FRS:

UNI Port and Access Line
Port Only
- UNI Port Only
- Private NNI Port Only
PVC CIR
Subsequent PVC CIR Charge
Backup UNI
Software Change Charge

1. UNI Port and Access Line

A monthly recurring charge based on the speed of the port connection (i.e., 56 Kbps, 128 Kbps, 256 Kbps, 384 Kbps, 1.536 Mbps, 4 Mbps, 6 Mbps, 10 Mbps, 22 Mbps, or 44.736 Mbps) applies per port for each physical connection to the network supporting FRS. In addition, a nonrecurring charge applies to the month-to-month plan. Nonrecurring charges do not apply to UNI Port and Access Line offered on a Term Payment Plan (TPP). UNI Port and Access Line is offered on a month-to-month basis or as a TPP of one year, three years, or five years.

2. Port Only – UNI Port Only and Private NNI Port Only

A monthly recurring charge based on the speed of the port connection applies per port for each Port Only interface. In addition, a nonrecurring charge applies to the month-to-month plan. Nonrecurring charges do not apply to Port Only offered on a TPP. Port Only is offered on a month-to-month basis or as a TPP of one year, three years, or five years.

Refer to 10.3.2 b. 2. for the rules and regulations associated with Port Only digital access facilities.

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10.3 Frame Relay Service (Continued)

10.3.7 Application of Rates and Charges (Continued)

a. Rate Elements (Continued)

3. Permanent Virtual Circuit (PVC) Committed Information Rate (CIR)

- (a) Intrazone - A monthly recurring charge, based on CIR capacity, applies for each PVC requested by the customer. Frame Relay zones are found in (5.) following.
- (b) Multi-jurisdictional - A Multi-jurisdictional PVC falls under federal jurisdiction and the PVC CIR rates, rules and regulations from the Company's FCC Frame Relay tariff are applicable.
- (c) Public NNI - A monthly recurring charge, based on CIR capacity, applies for each PVC requested by the customer.

4. PVC CIR optional Features

- (a) Frame Relay to ATM Service Interworking - Frame Relay to ATM Service Interworking is available with Intrazone and Multi-jurisdictional PVC CIR at no additional charge.

5. Subsequent PVC CIR Charge - A nonrecurring charge applies when a customer orders additional PVC CIR subsequent to the initial port installation.

6. Frame Relay Zones

<u>Zone</u>	<u>Office</u>
Myrtle Beach	Myrtle Beach
Sumter	Sumter

7. Backup UNI

A nonrecurring charge applies when a customer requests an activation of the Backup UNI service. No additional charges are applied upon deactivation of Backup UNI service.

8. Software Change Charge

A nonrecurring charge applies per order, per UNI or Private NNI, when a customer requests a PVC parameter change (i.e., CIR, burst, DLCI re-map to a different host or remote). For each service order issued, the charge will be one Software Change Charge regardless of the number of changes made.

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10.3 Frame Relay Service (Continued)

10.3.1 Application of Rates and Charges (Continued)

b. Service Charges

Unless otherwise stated in this tariff, nonrecurring charges applicable to FRS are in lieu of service charges found elsewhere in this tariff or other Company tariffs. However, miscellaneous order modification charges may be applicable.

c. Minimum Period

The minimum period for FRS is one month except when the customer subscribes to a TPP. When PVCs are added to existing FRS, the minimum period for the PVC is one month.

d. Term Payment Plan (TPP)

1. The UNI Port and Access Line, UNI Port Only and Private NNI Port Only rate elements are available under a TPP. PVC CIRs are not offered under a TPP.
2. Payment periods of one year, three years and five years are available to all customers at the applicable rates set forth in 10.3.8 following, regardless of when they subscribe to a TPP arrangement.

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10.3 Frame Relay Service (Continued)

10.3.7 Application of Rates and Charges (Continued)

d. Term Payment Plan (TPP) (Continued)

3. Changes to a TPP period

Prior to the completion of the selected TPP period, the customer may elect to convert to a new TPP period of the same or different length, subject to the following conditions:

- No credit toward the new payment period will be given for payments made under the original TPP arrangement.
- Nonrecurring charges will not be reapplied for existing service(s).
- If the value of the new TPP is less than the remaining value of current TPP, the change to the new TPP period constitutes a disconnect of the existing TPP service termination liability charges as set forth in General Regulations, Section 2.10 of this tariff will apply.

Conversion to a different TPP or to a month-to-month option will require the customer to submit an order. If no other changes are requested, no nonrecurring charges will apply.

4. Termination Liability

In the event FRS is terminated by the customer prior to completion of the initial term commitment period, Termination Liability Charges, as set forth in General Regulations, Section 2.10 of this tariff, will apply.

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10.3 Frame Relay Service (Continued)

10.3.7 Application of Rates and Charges (Continued)

e. Service Rearrangements

1. Additions to Service

- (a) With the exception of PVCs, when service elements are added to an existing service, the added elements must meet the minimum period requirements associated with the service to which they are added. When PVCs are added to an existing FRS, the minimum period for the added PVCs is one month.
- (b) Nonrecurring charges will apply for all additions to existing services or optional features for which nonrecurring charges normally apply at installation.
- (c) Related monthly rates and nonrecurring charges for addition(s) to service are the rate and charges in effect at the time of the addition(s).

2. Administrative Changes

Administrative changes to existing service will be made without charge(s) to the customer. Administrative changes may include but are not limited to the following:

- Change of customer name, i.e., the customer or record does not change but rather the customer of record changes its name, e.g., XYZ Company to XYZ Communications;
- Change of customer premises address when the change of address is not a result of a physical relocation of facilities;
- Change in billing data (name, address, or contact name or telephone number); and,
- Change of customer contact name or telephone number.

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10.3 Frame Relay Service (Continued)

10.3.7 Application of Rates and Charges (Continued)

e. Service Rearrangements (Continued)

1. Conversion of service to another jurisdiction will be treated as a disconnect of service and establishment of new service. However, if no other changes are ordered, no installation charges will apply.

2. Moves

When the customer requests a move or relocation of the UNI Port and Access Line, UNI Port Only or Private NNI Port Only, the move or relocation will be treated as a termination of the existing service and the establishment of a new service.

3. Upgrade to Higher Speed Service

The customer may elect to upgrade service(s) to a higher speed during a TPP period, subject to the following conditions:

- Both the existing and the new service are provided solely by the Company.
- The order to discontinue service at an existing speed or capacity and the order for the upgraded service are received by the Company at the same time.
- The new service will be provided at the same customer location as the discontinued service.

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10.3 Frame Relay Service (Continued)

10.3.8 Rates and Charges

	Nonrecurring Charge ¹	Monthly Rate
1. UNI Port and Access Line, each		
56 Kbps		
Month-to-Month	\$495.00	\$ 206.00
One Year	0.00	200.00
Three Years	0.00	176.00
Five Years	0.00	164.00
128 Kbps		
Month-to-Month	495.00	285.00
One Year	0.00	278.00
Three Years	0.00	249.00
Five Years	0.00	237.00
256 Kbps		
Month-to-Month	595.00	466.00
One Year	0.00	454.00
Three Years	0.00	418.00
Five Years	0.00	370.00
384 Kbps		
Month-to-Month	595.00	484.00
One Year	0.00	472.00
Three Years	0.00	448.00
Five Years	0.00	418.00
DS1 (1.536 Mbps)		
Month-to-Month	595.00	714.00
One Year	0.00	678.00
Three Years	0.00	636.00
Five Years	0.00	581.00

¹ Applies in lieu of service charges found elsewhere in this tariff or other Company tariffs.

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10.3 Frame Relay Service (Continued)

10.3.8 Rates and Charges (Continued)

	Nonrecurring Charge ¹	Monthly Rate
1. UNI Port and Access Line, each (Continued)		
4 Mbps		
Month-to-Month	\$795.00	\$ 3,751.00
One Year	0.00	3,630.00
Three Years	0.00	3,509.00
Five Years	0.00	3,388.00
6 Mbps		
Month-to-Month	795.00	3,993.00
One Year	0.00	3,812.00
Three Years	0.00	3,630.00
Five Years	0.00	3,509.00
10 Mbps		
Month-to-Month	795.00	4,417.00
One Year	0.00	4,235.00
Three Years	0.00	3,933.00
Five Years	0.00	3,630.00
22 Mbps		
Month-to-Month	795.00	4,659.00
One Year	0.00	4,477.00
Three Years	0.00	4,114.00
Five Years	0.00	3,630.00
44.736 Mbps		
Month-to-Month	795.00	5,082.00
One Year	0.00	4,780.00
Three Years	0.00	4,356.00
Five Years	0.00	3,872.00

¹ Applies in lieu of service charges found elsewhere in this tariff or other Company tariffs.

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10.3 Frame Relay Service (Continued)

10.3.8 Rates and Charges (Continued)

	Nonrecurring Charge ¹	Monthly Rate
2. Port Only		
(a) UNI Port Only ² , each		
56 Kbps		
Month-to-Month	\$ 95.00	\$ 61.00
One Year	0.00	58.00
Three Years	0.00	51.00
Five Years	0.00	45.00
128 Kbps		
Month-to-Month	150.00	107.00
One Year	0.00	101.00
Three Years	0.00	94.00
Five Years	0.00	83.00
256 Kbps		
Month-to-Month	150.00	200.00
One Year	0.00	188.00
Three Years	0.00	176.00
Five Years	0.00	164.00
384 Kbps		
Month-to-Month	150.00	212.00
One Year	0.00	204.00
Three Years	0.00	189.00
Five Years	0.00	172.00
DS1 (1.536 Mbps)		
Month-to-Month	295.00	327.00
One Year	0.00	315.00
Three Years	0.00	297.00
Five Years	0.00	276.00

¹ Applies in lieu of service charges found elsewhere in this tariff or other Company tariffs

² Refer to 10.3.2 b. 2. for the regulations associated with Port Only digital access facilities.

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10.3 Frame Relay Service (Continued)

10.3.8 Rates and Charges (Continued)

	Nonrecurring Charge ¹	Monthly Rate
2. Port Only		
(a) UNI Port Only ² , each (Continued)		
4 Mbps		
Month-to-Month	\$ 395.00	\$ 968.00
One Year	0.00	938.00
Three Years	0.00	908.00
Five Years	0.00	817.00
6 Mbps		
Month-to-Month	395.00	1,029.00
One Year	0.00	999.00
Three Years	0.00	938.00
Five Years	0.00	847.00
10 Mbps		
Month-to-Month	395.00	1,120.00
One Year	0.00	1,089.00
Three Years	0.00	1,029.00
Five Years	0.00	908.00
22 Mbps		
Month-to-Month	395.00	1,180.00
One Year	0.00	1,120.00
Three Years	0.00	1,059.00
Five Years	0.00	938.00
DS3 (44.736 Mbps)		
Month-to-Month	395.00	1,331.00
One Year	0.00	1,241.00
Three Years	0.00	1,150.00
Five Years	0.00	1,029.00

¹ Applies in lieu of service charges found elsewhere in this tariff or other Company tariffs

² Refer to 10.3.2 b. 2. for the regulations associated with Port Only digital access facilities.

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10.3 Frame Relay Service (Continued)

10.3.8 Rates and Charges (Continued)

	Nonrecurring Charge ¹	Monthly Rate
2. Port Only (Continued)		
(b) Private NNI Port Only ² , each		
384 Kbps		
Month-to-Month	\$ 150.00	\$ 212.00
One Year	0.00	204.00
Three Years	0.00	189.00
Five Years	0.00	172.00
DS1 (1.536 Mbps)		
Month-to-Month	295.00	327.00
One Year	0.00	315.00
Three Years	0.00	297.00
Five Years	0.00	276.00
DS3 (44.736Mbps)		
Month-to-Month	395.00	1,331.00
One Year	0.00	1,241.00
Three Years	0.00	1,150.00
Five Years	0.00	1,029.00

¹ Applies in lieu of service charges found elsewhere in this tariff or other Company tariffs

² Refer to 10.3.2 b. 2. for the regulations associated with Port Only digital access facilities.

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10.3 Frame Relay Service (Continued)

10.3.8 Rates and Charges (Continued)

3. PVC CIR , per PVC

(a)	<u>Intrazone</u>	<u>Monthly Rate</u>
	4 Kbps	\$ 5.00
	8 Kbps	7.00
	16 Kbps	8.00
	28 Kbps	9.00
	32 Kbps	10.00
	42 Kbps	13.00
	48 Kbps	15.00
	64 Kbps	19.00
	96 Kbps	26.00
	128 Kbps	33.00
	192 Kbps	44.00
	256 Kbps	51.00
	288 Kbps	58.00
	384 Kbps	65.00
	512 Kbps	73.00
	576 Kbps	79.00
	768 Kbps	85.00
	1152 Kbps	97.00
	1536 Kbps	109.00

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10.3 Frame Relay Service (Continued)

10.3.8 Rates and Charges (Continued)

3. PVC CIR , per PVC (Continued)

(a) <u>Intrazone</u> (Continued)	<u>Monthly Rate</u>
2 Mbps	121.00
3 Mbps	145.00
4 Mbps	169.00
5 Mbps	218.00
6 Mbps	266.00
7 Mbps	315.00
8 Mbps	363.00
9 Mbps	411.00
10 Mbps	460.00
11 Mbps	496.00
12 Mbps	532.00
13 Mbps	557.00
14 Mbps	581.00
15 Mbps	605.00
16 Mbps	629.00
17 Mbps	653.00
18 Mbps	678.00
19 Mbps	702.00
20 Mbps	733.00
21 Mbps	774.00
22 Mbps	817.00

(b) Multi-jurisdictional ¹

	<u>Nonrecurring Charge</u> ²
4. Subsequent PVC CIR Charge, per PVC CIR	\$ 20.00
5. Backup UNI, Per Activation	200.00
6. Software Change Charge, Per Order, Per UNI or Private NNI	30.00

¹ A Multi-jurisdictional PVC falls under federal jurisdiction and the PVC CIR rates, rules and regulations from the Company's FCC Frame Relay tariff are applicable.

² Applies in lieu of service charges found elsewhere in the Tariff or other Company Tariffs.

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10.3 Frame Relay Service (Continued)

10.3.8 Rates and Charges (Continued)

3. PVC CIR , per PVC (Continued)

(c)	<u>Public NNI</u>	<u>Monthly Rate</u>
	4 Kbps	\$ 17.00
	8 Kbps	19.00
	16 Kbps	20.00
	28 Kbps	21.00
	32 Kbps	22.00
	42 Kbps	25.00
	48 Kbps	28.00
	64 Kbps	31.00
	96 Kbps	39.00
	128 Kbps	45.00
	192 Kbps	56.00
	256 Kbps	63.00
	288 Kbps	70.00
	384 Kbps	77.00
	512 Kbps	85.00
	576 Kbps	91.00
	768 Kbps	97.00
	1152 Kbps	109.00
	1.536 Mbps	121.00
	2 Mbps	140.00
	3 Mbps	164.00
	4 Mbps	188.00
	5 Mbps	237.00
	6 Mbps	285.00
	7 Mbps	333.00
	8 Mbps	382.00
	9 Mbps	430.00
	10 Mbps	479.00
	11 Mbps	515.00
	12 Mbps	551.00
	13 Mbps	575.00
	14 Mbps	600.00
	15 Mbps	624.00
	16 Mbps	653.00
	17 Mbps	678.00
	18 Mbps	702.00
	19 Mbps	726.00
	20 Mbps	757.00
	21 Mbps	799.00
	22 Mbps	842.00
(d)	Frame Relay to ATM Service Interworking	No Charge

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S10.4 Digital (ISDN) Single Line Service

S10.4.1 General

- a. Digital (ISDN) Single Line Service is a local exchange telecommunications service available only to customers served from suitably equipped central offices where operating conditions permit. Digital (ISDN) Single Line Service utilizes Integrated Services Digital Network-Basic Rate Interface (ISDN-BRI) technology. It is a central office based service arrangement which consists of host central office interface equipment and software located on Company premises. This service provides local exchange access, interexchange access, and features.

S10.4.2 Conditions

- a. If resale is allowed, the resold services are to be restricted to the same uses and users as the Company's retail services. If resold, the following options shall apply:

Business Service

- Measured (as specified in p. following)
- Blocks of Time (50 Hours, 100 Hours, Overtime
\$.03/minute)

Residence Service

- Blocks of Time (25 Hours, 50 Hours, Overtime
\$.03/minute)
- Flat Rate (as specified in p. following)

- b. Digital (ISDN) Single Line Service is available where central office and operating facilities and conditions permit.
- c. One customer bill will be rendered for each Digital (ISDN) Single Line Service.
- d. Digital (ISDN) Single Line Service is offered on a monthly basis or a term commitment commencing on the date the service is established.
- e. Digital (ISDN) Single Line Service Line and Feature Packages rates apply each month from the time the system is placed in service.
- f. If remote units are required to provide switching capabilities for intracommunication purposes, they will be located on Company provided sites located on the customer's premises. Any remote units and all system cabling used in association with Digital (ISDN) Single Line Service are provided by and remain the property of the Company.

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S10.4 Digital (ISDN) Single Line Service (Continued)

S10.4.2 Conditions (Continued)

- g. Rates and charges for Digital (ISDN) Single Line Service contemplate the use of central office equipment selected by the Company. When special central office equipment or features are provided at the request of the customer, special service arrangement rates and charges may be applied in addition to those shown herein.
- h. If ISDN is not available from a customer's normal serving central office, New Communications may choose, at the company's discretion, to provide service from the nearest ISDN-capable office. In this instance, the Foreign Central Office/Foreign Exchange Facility Charge as specified in Section S10.4.5 and the Foreign Central Office Special Transport Charge as specified in Section S9.2.2 of this Tariff shall apply.

If ISDN is available from a customer's normal serving central office, the customer must accept service from that office and ISDN Foreign Central Office/Foreign Exchange is not available to the customer.

At the Company's discretion, should the customer be served from a central office/exchange, at the Company's discretion, with a different local calling scope from the customer's normal serving central office/exchange, the Foreign Central Office/Foreign Exchange Facility charge as specified in Section S10.4.5 and the Foreign Exchange Special Transport charges as specified in Section S9.1.3 of this Tariff shall apply.

When ISDN service becomes available from the customer's normal serving central office, the customer will accept a number change to a number associated with the ISDN serving central office. The customer will be subject to calling areas associated with the normal serving central office, as specified in the tariffs. If the customer does not wish to take ISDN service from the normal serving central office after the service is available from his office, but continues to utilize service from an alternate serving central office, then charges as outlined above will continue to apply.

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S10.4 Digital (ISDN) Single Line Service (Continued)

S10.4.2 Conditions (Continued)

h. (Continued)

No charge will apply to transfer the customer back to his normal serving central office as set forth above.

i. A minimum service period of three months is required for each Digital (ISDN) Single Line service.

j. Private Line arrangements or Special Access Services connected with Digital (ISDN) Single Line Service are subject to rates, rules, and conditions as set forth in the appropriate tariffs.

k. Certain optional feature capabilities may not be compatible with other Feature Packages or Optional System features.

l. Space Requirements

Suitable and sufficient space for any remote units required shall be leased by the Company from the customer.

Suitable space includes provisions for atmospheric control and encompasses the following environmental requirements:

- Dust free
- Controlled temperatures ranging from 50° to 86° Fahrenheit, with consideration given to heat loss and/or gain of the equipment
- Relative humidity of 20% minimum and 55% maximum

Commercial power necessary to operate the remote units, if required, shall be provided by the customer and located on the customer's premises.

m. Subsequent Additions, Deletions and Changes

Subsequent line additions will be rated under a new term commitment or an addendum to an existing term commitment based upon the remaining period of the initial term commitment.

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S10.4 Digital (ISDN) Single Line Service (Continued)

S10.4.2 Conditions (Continued)

n. Termination Liability

In the event Digital (ISDN) Single Line Service is terminated by the customer prior to completion of the initial contract period, the customer shall be liable for early termination charges. (See General Regulations, Section S2.10)

o. Services offered in accordance with this tariff are provided exclusively from central offices equipped with digital facilities. The availability of services and ability to provide services may vary among serving central offices. Digital (ISDN) Single Line services will be provided where central office capabilities and conditions permit.

Customer-provided equipment used in conjunction with services provided in accordance with this tariff must conform with the technical specifications of the Company.

The Company may change telecommunications services, equipment, operations, or procedures while remaining consistent with the Federal Communications Commission's Rules and Regulations. If changes cause a customer's equipment or communications system to become incompatible with services or if changes cause terminal equipment to require modification or become less effective, the Company shall not be responsible.

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S10.4 Digital (ISDN) Single Line Service (Continued)

S10.4.2 Conditions (Continued)

o. (Continued)

Customer requested temporary disconnections of Digital (ISDN) Single Line services are not permitted.

A change in service from a basic exchange service to Digital (ISDN) Single Line service is a discontinuation of service and an establishment of service. Termination liabilities will not apply to these changes if the customer subscribes to an equivalent or greater amount of service. However, all applicable installation and service connection charges and all charges applicable to the establishment of Digital (ISDN) Single Line services apply.

All voice/data calls will be charged as Measured, Blocks of Time, or Flat Rate. Appropriate charges are specified in p. following.

p. Digital (ISDN) Single Line Service

Digital (ISDN) Single Line Service is composed of the following elements:

- Residence One-Party or Business One-Party
- Single line access
- Line/Channel - choose one or a combination of:
 - B-Voice/CSD, per line
 - D-Packet, per channel (X)
- Usage Options - must choose one:

(X) D-Packet Switched Data Channel service is grandfathered as of November 30, 2005 and is limited to existing customers at existing locations. No modification to D-Packet Switched Data Channel service is allowed.

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S10.4 Digital (ISDN) Single Line Service (Continued)

S10.4.2 Conditions (Continued)

p. Digital (ISDN) Single Line Service (Continued)

- Usage Options (Continued)

Business customers

(1) Measured (all voice/data calls will be charged as follows):

- call terminating within the local calling area - usage rates as specified in Section S3.10.4b. (Usage Sensitive Service), S3.13.3c. (New Communications Local Calling Plans), or MEAS usage rates from S3.3.2.h. and i., plus Switched Data Usage Charges as specified in Section S10.1.6.
- Long Distance Calls - as specified in Section S18 plus Switched Data Usage Charges as specified in Section S10.1.6.

(2) Blocks of Time

50 Hours

100 Hours

Overtime will be charged (\$.03 per minute)

Residence customers

(1) Blocks of Time

25 Hours

50 Hours

Overtime will be charged (\$.03 per minute)

(2) Flat Rate - as specified in S10.4.5c.(3).

Digital (ISDN) Single Line Service is digital exchange service.

Each Packaged Service is associated with a digital local loop, not with a channel.

Each digital local loop is arranged with a B-Channel or D-Channel configuration, or both a B-Channel and D-Channel configuration.

Digital (ISDN) Single Line Access is a service which terminates a digital local loop at the central office and permits access to the exchange network. Only one Digital (ISDN) Single Line access element is required for each digital local loop.

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S10.4 Digital (ISDN) Single Line Service (Continued)

S10.4.2 Conditions (Continued)

p. (Continued)

A customer may order multiple Single Lines.

A Digital (ISDN) Single Line Access arranges a digital local loop for an individual user.

The B-Voice/Circuit Switched Data Channel (B-V/CSD) assigns voice and circuit switched data traffic to two B-Channels of a digital local line. The CSD mode operates at a maximum speed of 64 Kbps (Switched 64 Kbps) but may be used at a speed of 56 Kbps (Switched 56 Kbps).

Data sent to interexchange carriers over B-V/CSD Channels in the CSD mode can be transmitted at either 64 Kbps or 56 Kbps. (Some interexchange carriers do not offer transmission at 64 Kbps).

The D-Packet (X) Switched Data Channel allows transmission of packet-switched data over a D-Channel. Subscription to a D-Packet Service without subscription to B-Channel Service is permitted.

(1) Additional Telephone Numbers

Up to two primary telephone numbers are provided with each activated Digital (ISDN) Single Line one for each of 2 channels. If an additional telephone number is required on either channel, an additional number charge applies for each additional number. The additional telephone numbers are available at the rate shown in this section. Additional telephone numbers may be published in the directory at the additional listing rates as found elsewhere in this tariff.

(X) D-Packet Switched Data Channel service is grandfathered as of November 30, 2005 and is limited to existing customers at existing locations. No modification to D-Packet Switched Data Channel service is allowed.

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S10.4 Digital (ISDN) Single Line Service (Continued)

S10.4.2 Conditions (Continued)

p. (Continued)

(2) Digital (ISDN) Single Line Access

Digital (ISDN) Single Line Access provides support for connecting from one to eight terminals belonging to the same customer on an individual digital local line.

Only one user will be connected to each B-Channel. Other users on the same digital local loop can access the D-Channel only.

Up to six users can simultaneously share the same D-Channel of a D-Channel packet switching arrangement. Additional telephone numbers are required for each additional terminal.

A maximum of eight terminals belonging to the same customer are permitted per Digital Single line.

(3) Individual Line Loop Extension

Digital (ISDN) Single Line Individual Line Loop Extension provides a physical extension of the Digital (ISDN) Single Line loop from approximately 18,000 feet to approximately 36,000 feet. (These distances are for planning purposes. The actual distances are dependent on decibel (dB) loss and not just physical loop length.) This physical extension is accomplished by means of a central office installed power module and an outside plant installed regenerator or U-Repeater.

The deployment method is based on dB loss and not on specific cable footage. The vendor installation information indicates that up to a 34dB loss at 40kHz in either direction of the field repeater is acceptable. With the engineering practice of maximum loss for the Digital Internal Communications and Call Management Features (ISDN) loop to be 38dB at 40kHz, it is assumed, if the customer's distance would exceed the 38dB for standard installation, the U-Repeater would be mounted within the stated range of 34dB and the customer's length would be extended another 34dB from the U-Repeater installation point. Only one power module and U-Repeater can be used per Digital (ISDN) Single Line.

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S10.4 Digital (ISDN) Single Line Service (Continued)

S10.4.2 Conditions (Continued)

p. (Continued)

(3) Individual Line Loop Extension (Continued)

The customer's network access line is preengineered to determine when the U-Repeater/power module are required. The customer will not be charged the Digital (ISDN) Single Line Individual Line Loop Extension rate unless the equipment is actually used. The charge will not be invoked based on the cable footage. The power module is designed to be used only with the U-Repeater and the repeater can only be used with the power module. The appropriate Individual Line Loop Extension rate will apply in addition to rates for Digital (ISDN) Single Line Service.

q. One interexchange carrier must be selected for all voice and circuit switched data telephone numbers associated with the same digital local loop, however 101XXXX access to other Carriers is provided. A separate interexchange carrier may be chosen for packet service.

S10.4.3 Features

a. Definitions of the New Communications Intelligent PLaN Feature Packages and CCLASS Features are provided in Section S13 of this Tariff.

b. Circuit Switched Data 1000 Package: Data Call Forward, Data Multi-Line Hunt Group, Data Speed Call-Short List, and Data Toll Restriction.

c. Circuit Switched Data 2000 Package: Data 1000 Package plus Data Circular Hunting, and Data Speed Call-Long List.

d. X.25 Basic Package (X): X.25 Flow Control Parameters Negotiation, X.25 Incoming Calls Barred, X.25 Outgoing Calls Barred, X.25 Reverse Charge, X.25 Reverse Charge Acceptance, X.25 Throughput Class Negotiation, X.25 Transmit Delay Selection and Indication.

(X) X.25 service is grandfathered as of November 30, 2005 and is limited to existing customers at existing locations. No modification to X.25 service is allowed.

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S10.4 Digital (ISDN) Single Line Service (Continued)

S10.4.3 Features (Continued)

e. X.25 Deluxe Package (X): X.25 Basic Service (X.25 Flow Control Parameters Negotiation, X.25 Incoming Calls Barred, X.25 Outgoing Calls Barred, X.25 Reverse Charge, X.25 Reverse Charge Acceptance, X.25 Throughput Class Negotiation, X.25 Transmit Delay Selection and Indication) plus X.25 Closed User Groups, X.25 Fast Select, X.25 Fast Select Acceptance, X.25 Hunt Groups, X.25 One-Way Outgoing Logical Channel, and X.25 Permanent Virtual Circuit.

f. Feature Matrices

The following feature matrices indicate the availability of each feature with Digital (ISDN) Single Line Service.

(1)	Basic Operating Features ¹	<u>Digital</u>
	<u>Feature Name</u>	
	Direct Inward Dialing	X
	Direct Outward Dialing	X
	Automatic Identification of Outward Dial	X
	Distinctive Ringing	X
	Touch Call	X
	Caller ID-Number Only	X

¹ An analog telephone set connected through an appropriate ISDN terminal adapter to a Digital (ISDN) Single Line may subscribe to a Intelligent Plan feature package, not Digital (ISDN) Single Line Multibutton Key Set (MBKS) feature packages. A MBKS feature package may be supplemented with Intelligent Plan feature packages by adding those packages to the Digital (ISDN) Single Line rate. Applicable charges will apply as stated elsewhere in this tariff.

(X) X.25 service is grandfathered as of November 30, 2005 and is limited to existing customers at existing locations. No modification to X.25 service is allowed

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S10.4 Digital (ISDN) Single Line Service (Continued)

S10.4.3 Features (Continued)

f. Feature Matrices (Continued)

(2) Voice Packages Features¹

MBKS
BASIC

Feature Name

Analog Shared Directory Number	X
Call Alternation	X
Call Forwarding	X
Call Hold	X
Conference Calling	X
Drop	X
Feature Function Buttons	X
Key System Coverage for Analog Lines	X
Multiple Directory Number Buttons	X
Shared Appearance of Directory Number (DN)	X
Speed Dialing	X

(3) Data Packages Features

CSD1000
CSD2000
X.25
X.25 DELUXE

Feature Name

Data Speed Dial - Short List	X	X
Data Call Forward	X	X
Data Toll Restriction	X	X
Data Multi-Line Hunt Group	X	X
Data Circular Hunt		X
Data Speed Dial - Long List		X
X.25 Flow Control Parameters		
Negotiation (X)	X	X
X.25 Incoming Calls Barred (X)	X	X
X.25 Outgoing Calls Barred (X)	X	X
X.25 Reverse Charge (X)	X	X
X.25 Reverse Charge Acceptance (X)	X	X
X.25 Throughput Class Negotiation (X)	X	X
X.25 Transmit Delay Selection/ Indication (X)	X	X
X.25 Closed User Groups (X)		X
X.25 Fast Select (X)		X
X.25 Fast Select Acceptance (X)		X
X.25 Hunt Groups (X)		X
X.25 One-Way Outgoing Logical Channel (X)		X
X.25 Permanent Virtual Circuit (X)		X

1 Intelligent Plan Packages can be used with Digital (ISDN) Single Line Service.

(X) X.25 service is grandfathered as of November 30, 2005 and is limited to existing customers at existing locations. No modification to X.25 service is allowed.

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S10.4 Digital (ISDN) Single Line Service (Continued)

S10.4.3 Features (Continued)

g. Definitions

(1) Digital (ISDN) Single Line

B-Channel (Bearer Channel). A channel used to carry digitized voice and data information at a speed of 64 Kbps.

Basic Rate Interface (BRI). BRI supports two 64 Kilobits per second (Kbps) B-Channels and one 16 Kbps D-Channel (2B+D).

Clear Channel Capability. The capability to transport 64 Kbps over a channel with no constraint on the quantity or on the sequence of bits.

Channel. The electrical path provided by the Company between two or more terminating points for the transmission of information or intelligence.

D-Channel (Delta Channel). A communications path that operates at 16 Kbps in support of network control signals and 9.6 Kbps X.25 packet data.

D-Packet (X). A service which permits a customer to use a D-Channel for packet switched data. Utilizes 9.6 of the 16 Kbps on BRI ISDN D-Channel and allows for more than one data device.

Digital (ISDN) Single Line. Single Line Service provided by ISDN-BRI. One line includes 2 B-Channels and 1 D-Channel.

Integrated Services Digital Network (ISDN). A set of standards which enable end-to-end digital transmission, access integration, and established standardization of points of interconnection over a single access line. End-to-end digital transmission eliminates the necessity for voice-band modems that use analog processing techniques. Access integration refers to utilizing a single ISDN line, whereby an end user over one line can access a wide variety of user information services such as voice, circuit switched data, and packet switched data.

(X) D-Packet Switched Data Channel service and X.25 service are grandfathered as of November 30, 2005 and are limited to existing customers at existing locations. No modification to D-Packet Switched Data Channel service or X.25 service is allowed.

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S10.4 Digital (ISDN) Single Line Service (Continued)

S10.4.3 Features (Continued)

g. Definitions (Continued)

(1) Digital (ISDN) Single Line (Continued)

Digital (ISDN) Single Line Access. The central office termination of a BRI Line arranged for access to the public switched network.

Kbps. Kilobits Per Second.

Mbps. Megabits Per Second.

User. A member of a business system.

MBKS. Multibutton Key Set.

(2) Circuit Switched Data 1000 Package

Data Call Forward allows a customer to forward incoming calls to another telephone number.

Data Multi-Line Hunt Group provides sequential hunting among lines in a hunt group for calls to a pilot number.

Data Speed Call-Short List allows speed calling over a Circuit Switched Data Channel. A short list allows storing up to eight numbers.

Data Toll Restriction denies toll calls attempted from Circuit Switched Data Channels.

(3) Circuit Switched Data 2000 Package - includes CSD 1000 Package plus

Data Circular Hunting searches for a vacant line in a hunt group for calls to a pilot number. The hunting starts from the idle line found by the previous hunt.

Data Speed Call-Long List allows speed calling over a Circuit Switched Data Channel. A long list allows storing up to thirty numbers.

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S10.4 Digital (ISDN) Single Line Service (Continued)

S10.4.3 Features (Continued)

g. Definitions (Continued)

(4) X.25 Basic Package (X)

X.25 Flow Control Parameter Negotiation permits negotiation on a per call basis of the flow control parameters. This consists of automatically negotiating the maximum packet size and window size for each direction of data transmission.

X.25 Incoming Calls Barred prohibits a data terminal from terminating an incoming call.

X.25 Outgoing Calls Barred prohibits a data terminal from originating outgoing virtual calls.

X.25 Reverse Charge permits a called party to be billed for a call.

X.25 Reverse Charge Acceptance allows a called party to accept charges for incoming calls.

X.25 Throughput Class Negotiation allows the calling data terminal to request specific throughput classes in a call request package for both directions of data transmission.

X.25 Transmit Delay Selection and Indication allows the data terminal to specify an acceptance transit delay on a per-call basis for virtual call.

(5) X.25 Deluxe Package: Includes Basic package plus the following:

X.25 Closed User Groups allows ISDN subscribers to establish subnetworks within which the members of a closed user group can communicate. A member cannot communicate with parties outside of the closed user group. Closed user groups are established by a service order. A user can belong to more than one closed user group.

(X) X.25 service is grandfathered as of November 30, 2005 and is limited to existing customers at existing locations. No modification to X.25 service is allowed.

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S10.4 Digital (ISDN) Single Line Service (Continued)

S10.4.3 Features (Continued)

g. Definitions (Continued)

(5) X.25 Deluxe Package (X): (Continued)

X.25 Fast Select allows a data terminal to send as many as 128 bytes of data in addition to call setup and clearing packets.

X.25 Fast Select Acceptance allows transmitting incoming call packets with the fast select facility to a compatible destination terminal.

X.25 Hunt Groups allows grouping access lines so that a packet switched data call incoming to a hunt group is completed if there is an open channel on an access line within the hunt group. A Hunt Group is established by service order. Members of a Hunt Group can be distributed among the ISDN switching modules within the central office switch, but the Hunt Group cannot span switches. A Basic Rate Interface line within a Hunt Group can have its own address (individual line addressing) and can accept calls independent of the Hunt Group. A Hunt Group can have multiple group addresses.

X.25 One-Way Outgoing Logical Channel allows an ISDN subscriber to specify the number of channels to be used for originating calls.

X.25 Permanent Virtual Circuit allows packet switching to be implemented over a dedicated channel without needing call setup or clearing.

(6) Individual Services

Data Direct Connect provides an automatic connection between a calling line that goes off hook and a predetermined telephone number.

(X) X.25 service is grandfathered as of November 30, 2005 and is limited to existing customers at existing locations. No modification to X.25 service is allowed.

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S10. DIGITAL NETWORK SERVICES

S10.4 Digital (ISDN) Single Line Service (Continued)

S10.4.4 MBKS Basic Service

a. MBKS Basic Service consists of the following:

Analog Shared Directory Number - This capability allows an analog user to share an MBKS DN with ISDN MBKS users. The analog user can originate, receive, or bridge onto a call on the shared MBKS DN. If an MBKS DN is shared by an analog user and if there are multiple appearances of that shared DN on the ISDN MBKS terminals, the analog user can be associated with any one call appearance of that shared MBKS DN, with the default being the first call appearance.

Call Alternation - This feature allows a station user to hold one call, make another call then talk alternately between the two parties.

Call Forwarding - This feature provides the option of fixed and/or variable forwarding of a station's incoming calls to a predetermined number. Includes all calls or only calls reaching a busy or no answer conditions (Fixed Forwarding is established and changed by the Telephone Company, whereas variable forwarding is established and changed by the station user).

Conference Calling - allows a user to set up a conference call. Conference calls can include members of the customer group and parties outside the group. Up to six parties can be connected.

Drop - Allows a user to disconnect the last party added to a conference call, or the other party if only two parties are conferenced.

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S10. DIGITAL NETWORK SERVICES

S10.4 Digital (ISDN) Single Line Service (Continued)

S10.4.4 MBKS Basic Service (Continued)

a. (Continued)

Hold - Allows the MBKS set user to place a call on hold by pressing the function button. Any MBKS set with the call appearance for call on hold can pick up the call by pressing the call appearance button.

Key System Coverage for Analog Lines - Allows an analog station set to share calls with the ISDN station set.

Multiple DN Buttons - Provide access to more than one Directory Number (DN) on the MBKS set. Indicator lights show the status of the DN (idle, call on hold, call in progress, etc.)

Shared Call Appearances of Directory Number (DN) - Allows several MBKS station sets to share one or more DNs. Originating and terminating events on one station set affect all stations sharing that DN. The shared DNs can have multiple call appearances, multiple calls can exist on one DN, and more than one station sharing the DN can have a call active on that shared DN.

Speed Dialing - (Also known as Abbreviated Dialing) permits the customer to dial selected numbers using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. One and two-digit speed calling lists are available. The Speed Dialing Feature is available to individual lines, two-party lines, and members (some or all) of a multiline hunt group. Speed Dialing lists assigned to individual lines can be shared by other lines at the customer's request. For the BRCS feature, the service providers can define list sizes and up to three digit access codes.

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S10. DIGITAL NETWORK SERVICES

S10.4 Digital (ISDN) Single Line Service (Continued)

S10.4.5 Rates and Charges

	<u>Monthly Rate</u>	<u>12 Month</u>	<u>36 Month</u>	<u>Nonrecurring Charge</u>
a. Home Digital (ISDN) Single Line Service				
Each residence Single Line- measured	(1)	(1)	(1)	(1)
Digital (ISDN) Single Line Access	\$ 25.00	\$ 22.00	\$ 19.00	\$50.00 ⁽²⁾
B-Voice/CSD, per line	2.00	2.00	2.00	-
D-Packet, ⁽³⁾ per channel (X)	5.00	5.00	5.00	-
b. Business Digital (ISDN) Single Line Service				
Each business Single Line measured	(1)	(1)	(1)	(1)
Digital (ISDN) Single Line Access	25.00	22.00	19.00	50.00 ⁽²⁾
Central Office Services				
B-Voice/CSD, per line	5.00	5.00	5.00	--
D-Packet, ⁽³⁾ per channel (X)	5.00	5.00	5.00	--

⁽¹⁾ Apply appropriate rates and charges as specified in Section S3.

⁽²⁾ Applies to monthly rate option only.

⁽³⁾ Available within the closed user group only.

(X) D-Packet Switched Data Channel service is grandfathered as of November 30, 2005 and is limited to existing customers at existing locations. No modification to D-Packet Switched Data Channel service is allowed.

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S10. DIGITAL NETWORK SERVICES

S10.4 Digital (ISDN) Single Line Service (Continued)

S10.4.5 Rates and Charges (Continued)

c. Usage Options¹

		<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(1)	25 hour block of time	\$19.00	\$ -
(2)	50 hour block of time	33.00	-
(3)	100 hour block of time	61.00	-
(4)	Flat Rate	40.00	-
(5)	Measured	NOTE 7	-

- Note 1: When customers subscribe to a block of time, all local voice and circuit switched data calls apply toward the block of time.
- Note 2: Overtime for all local voice and circuit switched data calls occurring beyond the subscribed block of time will be billed at a rate of 3 cents per minute.
- Note 3: Residential customers may subscribe to the flat rate option, the 25 hour block of time, or the 50 hour block of time on a per line basis.
- Note 4: Business customers may subscribe to the measured option, the 50 hour block of time, or the 100 hour block of time on a per line basis.
- Note 5: Blocks of Time and flat rate usage pattern encompasses extended calling scope. Applicable toll charges apply in addition, as required.
- Note 6: Use Basic Call Service Residence One-Party or Business One-Party with all usage options.
- Note 7: The appropriate usage rates as specified in Section S3.10.4b. (Usage Sensitive Service), S3.13.3c. (Local Calling Plans), MEAS usage rates from S3.3.2h. and i., or toll charges specified in Section S18 apply in addition to Switched Data Usage Charges as specified in Section S10.1.6 of this Tariff.

¹ - New Communications is filing these rates on an experimental basis to determine customers acceptance. The Company will re-evaluate this service within eighteen (18) months to ascertain the acceptability of the product and its pricing.

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S10.4 Digital (ISDN) Single Line Service (Continued)

S10.4.5 Rates and Charges (Continued)

d. Packaged Service (Business or Home)

	<u>Monthly Rate</u>	<u>12 Month</u>	<u>36 Month</u>	<u>Nonrecurring Charge</u>
MBKS Basic Service, per line	\$ 6.00	\$ 6.00	\$ 6.00	\$ 25.00
Data 1000, per line	3.00	3.00	3.00	15.00
Data 2000, per line	5.00	5.00	5.00	15.00
X.25 Basic (X)	NC	NC	NC	NC
X.25 Deluxe, per line (X)	5.00	5.00	5.00	15.00

(X) X.25 service is grandfathered as of November 30, 2005 and is limited to existing customers at existing locations. No modification to X.25 service is allowed.

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S10.4 Digital (ISDN) Single Line Service (Continued)

S10.4.5 Rates and Charges (Continued)

		<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
e.	Digital (ISDN) Individual Line Loop Extension ⁽¹⁾ , per line	\$21.00	\$50.00
f.	Optional Features Additional Direc- tory Numbers, each	2.00	-
g.	Data Direct Connect	1.00	-
h.	Data Base Changes Software Changes ⁽²⁾ Add Line Features	-	25.00 ⁽³⁾
i.	Foreign Exchange/ Foreign Central Office Facility, per ISDN Single Line	70.00	-
j.	Foreign Central Office Mileage	NOTE 4	
k.	Foreign Exchange Mileage	NOTE 5	

(1) These rates apply in addition to the applicable Residence or Business line rate.

(2) Applies to changes to existing services.

(3) Data Base Additions or Changes not listed in this Tariff will be charged a rate of \$50.00 per hour, or fraction thereof.

(4) The Foreign Central Office Special Transport Charge as specified in Section S9.2.2 of this Tariff shall apply.

(5) The Foreign Exchange Special Transport Charge as specified in Section S9.1.3 of this Tariff shall apply.

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S10. DIGITAL NETWORK SERVICES

S10.5 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) Service

S10.5.1 General

- a. Integrated Services Digital Network (ISDN) - Primary Rate Interface (PRI) is a central office based service arrangement that is an alternative for individual access services, such as Two Way, Direct Inward Dialing (DID), Direct Outward Dialing (DOD) services and two-way trunks.
- b. ISDN-PRI is provisioned on a clear channel 1.544 megabit per second (Mbps) facility and uses the ISDN architecture of 23 "B" channels and one "D" channel or 24 "B" channels to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.
- c. ISDN-PRI provides the capability to transport customer information in the form of circuit-switched voice or data up to 64 Kbps over any "B" channel. One "D" channel can control up to 20 PRI trunks. In these cases, a single "D" channel in one ISDN-PRI trunk handles all signaling and control functions of the other trunks in the arrangement, which allows supplemental trunks to consist of 24 "B" channels.

S10.5.2 Regulations

- a. ISDN-PRI service is available from serving central offices equipped with the necessary "clear channel" facilities to provide ISDN-PRI service. Feature availability and service capabilities are dependent on the facilities and the digital technology providing the service.
- b. Customer Provided Equipment (CPE) must be NI-2 compliant. Any CPE that requires custom switch features not supported in the NI-2 specification may be supported as an exception and priced on an individual case basis. Custom ISDN features based in specific switch types may be provided on individual case basis.

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S10. DIGITAL NETWORK SERVICES

S10.5 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) Service (Continued)

S10.5.2 Regulations (Continued)

- c. The service is available from central offices that have the necessary facilities to provide ISDN-PRI service and the customers serving wire center is ISDN-PRI capable. In the event, the local serving office is not so equipped, the Company will provide PRI service from an alternate (or foreign) serving central office (determined by the Company), within the same calling scope at no additional charge to the customer. When a customer's serving office is part of a Remote Switching Cluster, as defined in the following paragraph, additional Special Transport Termination and Special Transport Mileage charges are not applicable.

Remote Switching Cluster – exists when the remote switch is dependent on the host switch for its software processing. A remote switch can process only intra-office calls with the host switch. Customers served from a Remote Switching Cluster may subscribe to ISDN-PRI from the host switch at no additional charge, provided the customer's local calling area and telephone numbers are those provided from the remote switch.

- d. When a customer's serving office is not suitably equipped and/or the customer chooses to subscribe to ISDN-PRI Service from another Telephone Company designated ISDN-PRI central office, the customer will utilize the dialing plan associated with the designated ISDN-PRI central office. In addition to the PRI Access and PRI Facility charges, the special transport, termination and mileage rates will be applicable.

This Tariff provides for PRI switching capabilities only and additional services must be subscribed to under separate sections of this Tariff. Each ISDN-PRI trunk group is provided with one telephone number. Additional numbers may be purchased at the rates specified in Section S13.9 for DID service.

- e. This tariff does not provide for the transmission of packet data on the "B" or "D" channels, but can be provided on an individual case basis.
- f. PRI Station Detail billing is only available with message/measured usage service. Individual PRI Station Call Detail is for informational purposes only. Exact billing information is located in the Measured Call Summary portion of the bill.

The customer's ISDN Primary Service must be equipped with Calling Party Default Directory Number with the Calling Party Screening option. Customers will not have the option to change the Calling Party Number and CPN may not be deleted. Customers will have the option to define a partial listing in the screening list. Specific call details will not be provided for stations not included in the screening list. The screening list may not include 800 numbers, fictitious numbers, private network numbers or Centrex Dialing Plan numbers defined in the screening tables. Station Call Details will only be provided for valid telephone numbers within the switch providing the customer's ISDN Primary Service.

- g. Multirate ISDN (MRI) provides a single circuit whose bandwidth is a multiple of 64 Kbps. The circuit consists of one or more "B" channels as required for each call. Multirate is also known as N x 64 data service, which can be provided on an individual case basis. This functionality is done by the Customer's Premise Equipment.
- h. Termination Liability

In the event ISDN-PRI Service is terminated by the customer prior to completion of the initial contract period, the customer shall be liable for early termination charges. (See General Regulations, Section S2.10)

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S10.5 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) Service (Continued)

S10.5.2 Regulations (Continued)

h. (Continued)

Termination Liability does not apply to optional features. The termination liability charge will not apply when a customer converts from PRI Access and Facility to a PRI Access only when the PRI is connecting to an alternate high capacity facility.

i. During the initial term commitment period, the customer may add PRI services at the same monthly rate specified in the customer's original contract.

j. If a customer discontinues other services and establishes ISDN-PRI that utilizes the same facilities (i.e., Digital Channel Service) the nonrecurring charge associated with the ISDN-PRI facilities (DS1 facilities) will be waived for the same quantity replaced by the ISDN-PRI facilities to which the customer currently subscribes. The nonrecurring charges associated with the ISDN-PRI access portion of the new service applies in all instances.

k. The PRI Subsequent Activity Charge (SAC) is applicable for any changes to customer configurations after the initial installation. The SAC is applicable per occurrence and not based on the number of trunks.

l. Customers may utilize alternate high capacity digital facilities (i.e., DS3 or any other higher speed compatible capacity digital facility that meets the specification as determined by the Company) in lieu of the local PRI Facility specified herein. The applicable rules, regulations and rates from the appropriate Company tariff when riding intrastate facilities Tariff FCC No. 5 when riding interstate facilities) will apply for the alternate higher capacity digital facilities.

S10.5.3 PRI Standard Features

The following B-channel features are offered to the customer, at no additional charge.

a. Calling Number Identification allows the customer to have access to the directory number of the calling party.

b. "D" Channel Back-Up automatically takes over for a failed "D" channel in case of trouble. This may be subscribed to as part of a 23B+D Channel Back-Up arrangement.

c. Call-by-Call Service Selection provides an option to the dedicated channel configuration by allowing channels to be configured to access multiple services on a per call basis. With this feature, separate facilities are not required for individual services, such as DID services. Call by Call is not available with ISDN PRI Term and Volume Plans. This option is grandfathered as of July 1, 2008. Call by Call will no longer be provisioned on new PRIs as of July 1, 2008 except for at existing customer's locations. Existing customers may continue their service until their service is disconnected.

d. Clear Channel Capability allows the customer to transport 64 Kbps over the PRI channels with no constraint on the quantity or sequence of bits using the "Bipolar with Eight Zero Substitution" method of providing bit sequence independence.

e. Non-Facility Associated Signaling (NFAS) allows the D-channel signaling entity to assign calls to channels on more than one interface (including the one containing the D-channel). The collection of these B-channels and the controlling D-channel). The collection of these B-channels and the controlling D-channels is called a PRI group. Multiple DS1 Facilities can be assigned to a PRI group.

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S10.5 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) Service (Continued)

S10.5.4 PRI Optional Features

- a. Calling Line Identification with Name allows the customer to have access to the directory number and name of the calling party. Compatible CPE is required. Calling Line Identification with Name is available only where facilities and conditions permit. Rates for Calling Line Identification with Name are available for a term commitment period of 1, 3 or 5 years or a Term and Volume Plan.
- b. PRI Station Detail Billing provides individual station call details for all stations utilizing a customer's ISDN Primary Service at an account level on a monthly basis. These details are provided with the normal customer bill or on the New Communications Communications Inc. website via the Internet. PRI Station Detail billing is only available with message / measured usage service. Individual PRI Station Call Detail is for informational purposes only. Exact billing information is located in the Measured Call Summary portion of the bill.
- c. Tie Channels: The following call connection arrangements are available:
 - Central Office to end-user premises - for consolidation of public and private services over an ISDN-PRI Facility to and from a single customer.
 - Central Office to Central Office (via Tie Channel) - to be utilized for Internal Communications and Call Management Features to Internal Communications and Call Management Features or Internal Communications and Call Management Features to end-user configurations, within a single customer's ISDN-PRI Service Arrangement.
- d. Tie Channels to an Intermediary Customer (IC) Services: "B" channels may be dedicated or allowed to interconnect with various services provided by other service providers, such as Interexchange Carriers or Competitive Access Providers. The customer shall be responsible for the ordering of these services. In this situation the customer or the IC will require a 1.544 Mbps high capacity digital services facility ordered from the appropriate Company tariff, to be connected in the applicable serving central office with PRI Access for a single customer's ISDN-PRI Service Arrangement.
- e. ISDN-PRI Term and Volume Plans

ISDN-PRI Service is offered on an optional 1, 2- or 3-year Term and Volume Plan (TVP). The ISDN-PRI Access TVP includes the ISDN-PRI Access, Standard Features except for Call-by-Call Service Selection, and includes Channel Activations. Packages are available with or without the ISDN-PRI (DS1) Facility and are offered as flat rate voice and measured data or measured voice and measured data. Available PRI Access configurations are 23B + D, 23B + Backup D or 24B . Term and Volume Plans do not include the Tie Channels.

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S10.5 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) Service (Continued)

S10.5.4 PRI Optional Features (Continued)

c. ISDN-PRI Term and Volume Plans (Continued)

During the term commitment period, the customer may add PRI services at the same monthly rate as specified in the initial contract or the customer may add PRI services on a month-to-month or term commitment basis.

Customers under an existing contract may convert to a new contract without incurring termination liability charges provided the value of the new term commitment is of equal or greater value than the remaining value of the existing commitment.

All of a customer's Company provided ISDN-PRIs within the state will count toward the volume commitment threshold. TVP customers may change the number of ISDN PRIs during the TVP period. In the event customers under a TVP plan make subsequent ISDN-PRI increases or decreases that cause the total number of ISDN-PRIs to fall within a different threshold level, all remaining ISDN-PRIs will be billed at the applicable level rate for the remainder of the TVP period.

The customer must provide the account information of the ISDN-PRIs included in the TVP at the time of the initial installation of service and with each change to the service under the TVP.

Regulations set forth in Paragraphs preceding are applicable to ISDN-PRI on a TVP. Customers shall be liable for termination liability charges as set forth in GENERAL CUSTOMER SERVICES TARIFF, S2.10, Termination Liability.

Two-year contract customers may subscribe to 3-year contract PRI features and facilities when 2-year contract rates are not available.

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S10.5 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) Service (Continued)

S10.5.5	Rates and Charges	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
a.	ISDN-PRI DS1 Facility		
	12-Month Term Commitment	\$140.00	\$535.00
	36-Month Term Commitment	130.00	535.00
	60-Month Term Commitment	120.00	535.00
b.	PRI Special Transport Termination	30.00	
c.	PRI Special Transport per Airline Mile	10.00	
d.	ISDN-PRI Access		
	12-Month Term Commitment (Note 3)	\$420.00	\$500.00
	36-Month Term Commitment (Note 3)	380.00	500.00
	60-Month Term Commitment	340.00	500.00
e.	Channel Activations, per channel		
	Voice Channel		
	Activation Flat Voice/Measured Data	15.00	-
	Data Channel		
	Activation Measured Voice/Measured Data	5.00	-
f.	Channel Usage		
	Voice Channel Usage	-	-
	Data Channel Usage	Note 1	-
g.	Tie Channel, ² per PRI,		100.00
h.	Tie Channel to IC Services ² per PRI		100.00

Note 1: The applicable rates and charges for Data Channel Usage are the network usage rates for Switched Data Service, as specified in this Tariff.

Note 2: ISDN PRI Internal Communications and Call Management Features Access or ISDN PRI Voice over Internet Protocol (VOIP) Internal Communications and Call Management Features Access NRCs from the Price List Section 10A is required. This NRC always applies.

Note 3: This option is grandfathered as of July 1, 2008. Existing customers may stay on their terms until the end of their contract.

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S10.5.5 Rates and Charges (Continued)

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
g. Subsequent Activity Charge, per occurrence	-	200.00
h. Calling Line Identification with Name, per ISDN-PRI Access		
1-Year Term Commitment	75.00	Note 4
3-Year Term Commitment	70.00	Note 4
5-Year Term Commitment	65.00	Note 1
Term and Volume	40.00	Note 1
i. Optional Features		
PRI Station Detail Billing per Account		
Monthly Rate	100.00	
Nonrecurring Charge	-	
j. Term and Volume Plans ^{Note 2}		<u>Monthly Rate</u>
ISDN-PRI Access System – Flat Rate with DS1 Facility 23B + D, 23B + Backup D or 24B, per PRI ^{Note 3}		
Package 1, 1 to 5 PRIs		
2 year		\$750.00
3 year		720.00
Package 2, 6 + PRIs		
2 year		700.00
3 year		685.00

Note 1: If Caller ID with Name is added to an existing PRI arrangement, the Subsequent Service Order Change charge found in S4.3 a. (2) and the ISDN-PRI Subsequent Activity Charge, per occurrence found in S10.5.4 (e) are applicable.

Note 2: Nonrecurring Charges do not apply to the initial installation of Term and Volume Plan Service. The Subsequent Activity Charges apply for changes or modifications to the PRI after the initial installation.

Note 3: The applicable rates and charges for Data Channel Usage are the network usage rates for Switched Data Service, as specified in Section S10.1.6 of this Tariff.

Note 4: This option is grandfathered as of July 1, 2008. Existing customers may stay on their terms until the end of their contract.

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S10.5 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) Service (Continued)

S10.5.5 Rates and Charges (Continued)

j. Term and Volume Plans ^{Note 1} (Continued)

	<u>Monthly Rate</u>
ISDN-PRI Access System – Flat Rate w/o DS1 Facility 23B + D, 23B + Backup D or 24B, per PRI ^{Note 2}	
Package 1, 1 to 5 PRIs	
2 year	\$615.00
3 year	585.00
Package 2, 6 + PRIs	
2 year	590.00
3 year	570.00
ISDN-PRI Access System – Measured Rate with DS1 Facility 23B + D, 23B + Backup D or 24B, per PRI ^{Note 2}	
Package 1, 1 to 5 PRIs	
2 year	505.00
3 year	450.00
Package 2, 6 + PRIs	
2 year	470.00
3 year	425.00
ISDN-PRI Access System – Measured Rate w/o DS1 Facility 23B + D, 23B + Backup D or 24B, per PRI ^{Note 2}	
Package 1, 1 to 5 PRIs	
2 year	390.00
3 year	335.00
Package 2, 6 + PRIs	
2 year	350.00
3 year	310.00

Note 1: Nonrecurring Charges do not apply to the initial installation of Term and Volume Plan Service. The Subsequent Activity Charges apply for changes or modifications to the PRI after the initial installation.

Note 2: The applicable rates and charges for Data Channel Usage are the network usage rates for Switched Data Service, as specified in Section S10.1.6 of this Tariff.

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S10.5 Integrated Services Digital Network - Primary Rate Interface (ISDN-PRI) Service (Continued)

S10.5.5 Rates and Charges (Continued)

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
k. Term and Volume Plans ^{Note 2}		<u>Monthly Rate</u>
ISDN-PRI Access System – Flat Rate with DS1 Facility 23B + D, 23B + Backup D or 24B, per PRI ^{Note 2}		
Package 1, 1 + PRIs 1 year		\$830.00
ISDN-PRI Access System – Flat Rate w/o DS1 Facility 23B + D, 23B + Backup D or 24B, per PRI ^{Note 2}		
Package 1, 1 + PRIs 1 year		\$680.00
ISDN-PRI Access System – Measured Rate with DS1 Facility 23B + D, 23B + Backup D or 24B, per PRI ^{Note 2}		
Package 1, 1 + PRIs 1 year		600.00
ISDN-PRI Access System – Measured Rate w/o DS1 Facility 23B + D, 23B + Backup D or 24B, per PRI ^{Note 2}		
Package 1, 1 + PRIs 1 year		450.00

Note 1: Nonrecurring Charges do not apply to the initial installation of Term and Volume Plan Service. The Subsequent Activity Charges apply for changes or modifications to the PRI after the initial installation.

Note 2: The applicable rates and charges for Data Channel Usage are the network usage rates for Switched Data Service, as specified in Section S10.1.6 of this Tariff.

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S10.6 DS1 Cyber Service

S10.6.1 General

- a. DS1 Cyber Service provides network dial tone service between a customer's premises and the local serving office on a channelized basis (DS0) over a single high-capacity (DS1) digital facility that terminates on the trunk side of the switch in the local serving office. DS1 Cyber is available for data dialed access use. DS1 Cyber may be provided from a foreign exchange to the customer's local exchange at the customer's request. All rules and rates for Foreign Exchange Service in Section 9 are applicable.
- b. DS1 Cyber is provided in capacity increments of 24 digital channels within a single DS1 (1.544 Mbps) signal.
- c. DS1 Cyber provides a trunkside DS1 connection with 24 channels. DS1 Cyber does not provide the function of analog to digital (or vice versa) conversions and no service types can be specified on the DS1.
- d. DS1 Cyber is comprised of a DS1 Cyber Capacity component:
 - (1) The DS1 Cyber Capacity will be at the rates and charges as specified in Section S10.6.6 of this Tariff.
 - (2) DS1 Cyber Service customers will have to select capacity in increments of 24 digital channels.

S10.6.2 Digital Architecture

- a. DS1 Cyber differs in provisioning method and numbering format from end-to-end services. These services will be available from the Company on a link basis rather than as an end-to-end service. This architecture is intended to promote more efficient connectivity of analog and digital networks.
- b. The time required to provision service is known as the service date interval. The service date interval for DS1 Cyber and related network services connected to DS1 Cyber will differ from the normal guidelines applicable to end-to-end services.

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S10.6 DS1 Cyber Service (Continued)

S10.6.2 Digital Architecture (Continued)

- c. DS1 Cyber will be available on a digital basis at the network interface on a customer's premises. Both the Company and the customer have joint responsibilities to ensure the proper transmission of the provided services. Normal analog channel network interface specifications will be superseded by the electrical specifications on the 1.544 Mbps (DS1) channel which is actually terminated. Each digital channel provided will have an identity only as a "time slot" within a DS1 Channel. Compatible digital to analog conversion equipment must be provided by the customer to derive the desired analog services. Any Channel Service Units (CSUs) necessary for digital services are the responsibility of the customer.

S10.6.3 Definitions

Channel Service Unit (CSU). The term CSU denotes network channel terminating equipment provided by the customer to terminate digital channel facilities on a customer's or user's premises.

DS1 Cyber Capacity. A DS1 signal between the customer premises and the central office. This digital link can be used to transport switched data services. DS1 Cyber is available in increments of 24 digital channels.

DS0. The term DS0 denotes a channel service expressed in terms of its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It is generally referred to as having a 64 Kbps transmission bit rate signal; however, customer transmitted bit rates are limited to 56 Kbps. The required format and interface specifications are stated in Section 7000 of the Verizon Technical Interface Reference Manual.

DS1. The term DS1 denotes a channel service expressed in terms of its digitally encoded bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission data rate and provides for the two-way simultaneous transmission of isochronous timed bit stream format. Unframed signal formats are not permitted or compatible with Company equipment. The required format and interface specifications are stated in Section 7000 of the Verizon Technical Interface Reference Manual.

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S10.6 DS1 Cyber Service (Continued)

S10.6.4 Regulations

- a. DS1 Cyber is furnished subject to the availability of facilities from digital central office equipment located in a central office building owned or leased by the Company. Clear Channel Capability (B8ZS) will be provided where available.
- b. DS1 Cyber is available within an exchange where appropriate digital facilities are available as determined by the Company. Service inquiries will be necessary to determine availability. Special Construction Charges as specified in Section S5 of this Tariff may be applicable.
- c. All DS1 Cyber must be channelized in a single equipment location on a customer's premises. DS1 Cyber cannot be split between premises, or multiple locations within a premise. Standard network interfaces, without Integrated Services Digital Network (ISDN) signaling and without any line type features, will be provided by the Company for analog and digital services consistent with existing practices.
- d. The technical specifications and standard network interface for DS1 and associated channelized services are stated in Section 7000 of the Technical Interface Reference Manual.

S10.6.5 Application of Rates

- a. The DS1 Cyber Capacity rate is applicable to each DS1 CyberService Line.
- b. The DS1 Cyber Capacity element provides for the network facility to the customer premises and the central office channelization.
- c. Transfer of service responsibility between customers is permitted subject to the rules and regulations as specified in Section S2.3.5 of this Tariff.
- d. Unless specified herein, rules and regulations contained elsewhere in this Tariff are also applicable to DS1 Cyber Service.
- e. DS1 Cyber Credit

For each increment of 24 digital channels, a credit equal to 100% of the applicable interstate Subscriber Line Charge will be applied to 22 of the 24 channels.

S10.6.6 Termination Liability

- a. See Termination Liability in General Rules and Regulations, Section 2.

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S10.6 DS1 Cyber Service (Continued)

S10.6.7 Rates and Charges (Continued)

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
DS1 Cyber Capacity, each	\$750.00	\$500.00
1 Year Term Commitment	725.00	500.00
2 Year Term Commitment	675.00	500.00
3 Year Term Commitment	600.00	500.00

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S10. DIGITAL NETWORK SERVICES

S10.7 Asynchronous Transfer Mode (ATM) Cell Relay Service (CRS) Service

S10.7.1 General

- a. Asynchronous Transfer Mode (ATM) Cell Relay Service (CRS) is a telecommunications transport and switching service that provides for high-speed connectivity between Customer-designated locations (CDL)s, where conditions and facilities permit. ATM CRS consists of a User Network Interface (UNI). This interface is available in various configurations including Port With Access Line Connection and Port Only Connection, with either incremental or full bandwidth.
- b. The UNI Port With Access Line Connection is a dedicated digital line that provides a link from the CDL to one of Company's ATM CRS hubs. UNIs are also provisioned as a Port Only Connection as defined in 10.7.4 a. (3).
- c. ATM CRS is a fast-packet, cell-based technology that can support user applications requiring high-bandwidth, high-performance transport and switching. This connectivity is provided via Permanent Virtual Circuits (PVCs) and/or Switched Virtual Circuits (SVCs) that are implemented over access facilities and switches that are dedicated to high-speed telecommunications services.
- d. UNIs, Port with Access Line Connection, Port Only Connections, PVCs and SVCs are further described in 10.7.4 a. (1-5)

S10.7.2 Technical Specifications

- a. The technical specifications for ATM CRS are delineated in Technical References TR-NWT-001112, GR-1110-CORE, GR-1248-CORE, and SR-3330.
- b. The technical specifications for DS1 and DS3 signals are delineated in TR-INS-000342.
- c. The technical specifications for OC3c and OC12c signals are delineated in GR-253-CORE, Issue 2.
- d. The technical specifications for UNIs are delineated in ATM Forum ATM User Network Interface Specifications V3.0, af-uni-0010.001, and V3.1, af-uni-0010.002. Interface specifications for Customer-provided ATM CRS compatible premises equipment or devices must also be in accordance with the specifications defined in these documents.

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S10.7 Asynchronous Transfer Mode (ATM) Cell Relay Service (CRS) Service (Continued)

S10.7.3 Definitions

In addition to the Definition of Terms set forth in the GENERAL CUSTOMER SERVICES TARIFF, Section 1, the following definitions apply:

Hub - A Company designated serving wire center that is equipped to provide service.

Maximum Burst Size - The term "Maximum Burst Size" (MBS) denotes the consecutive number of ATM cells that can enter the ATM Cell Relay Service network above the Sustained Cell Rate level and below the Peak Cell Rate level.

S10.7.4 Regulations

a. Service Components

The major components of ATM CRS are:

UNI Port With Access Line Connection

Port Only Connection
Permanent Virtual Circuit (PVC)
Switched Virtual Circuit (SVC)
Effective Bandwidth

(1) User Network Interface (UNI) Port With Access Line Connection

UNI Port With Access Line Connections are available at the DS1, DS3, OC3c, and OC12c levels, and provide dedicated transport between CDL and an ATM CRS hub. There are two types of UNIs: Full and Incremental. The Full UNI includes all available bandwidth in one rate, and the Incremental UNI is sold and provisioned with PVC and/or SVC bandwidth increments. The DS1 UNI is not offered in increments.

In order for Customer traffic to be carried on the network, each Incremental UNI requires at least one 5 Mbps increment of either PVC or SVC bandwidth. The Customer may elect to subscribe to multiple PVCs. The SVC feature is established over the UNI via connection identifiers, which enables the Customer to have virtual connections to various locations.

UNIs are provided at nominal data rates of 1.544 Mbps (DS1), 45 Mbps (DS3), 155 Mbps (OC3c), or 622 Mbps (OC12c). OC3c and OC12c are provided as a concatenated signal in STS-3c and STS-12c (Synchronous Transport Signal) formats, respectively. The actual throughput into CRS is less than the line rate for the UNI provided.

The rates and charges for a UNI are differentiated by the capacity of the UNI, the location where the UNI originates (i.e., Customer-designated premises) and mileage ranges (expressed as tiers) associated with extending the UNI to the wire center designated as the ATM CRS hub.

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S10.7 Asynchronous Transfer Mode (ATM) Cell Relay Service (CRS) Service (Continued)

S10.7.4 Regulations (Continued)

a. Service Components (Continued)

(1) (Continued)

The OC3c and OC12c UNI Port With Access Line Connections are provisioned on either Protected or Protected Diverse Synchronous Optical Network (SONET). SONET is a standards-based fiber optic communication network that transports both asynchronous and synchronous digital signals using the Synchronous Transport Signal (STS) format. ATM OC3c and OC12c Protected SONET UNI Port With Access Line Connections are provisioned over SONET as a survivable service with an alternate (not diverse) facility between the central office and the Customer premises. ATM OC3c and OC12c Protected Diverse SONET UNI Port With Access Line Connections are provisioned over SONET as a survivable service with an alternate and diverse path between the ATM CRS hub and the Customer premises.

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S10.7 Asynchronous Transfer Mode (ATM) Cell Relay Service (CRS) Service (Continued)

S10.7.4 Regulations (Continued)

a. Service Components (Continued)

(3) Port Only Connection

Port Only Connections can be established as User to Network Interface (UNI). The UNI and Port Only connection provides an ATM Cell Relay Network connection based on the port connection speeds of DS1, DS3, OC3c and OC12c. The ATM port speed will be consistent with the channel speed of the access channel. The actual throughput of Customer traffic cannot exceed the bandwidth of the access channel and port speed.

UNI Port Only Connections are available as either Incremental or Full. This refers to the bandwidth that is required to provision PVCs on the port. Incremental ports come with no bandwidth and bandwidth is purchased in increments based on Customer bandwidth requirements. Full ports come with all bandwidth included up to the maximum rate of the port. Each port can accommodate multiple PVCs or SVCs depending on the bandwidth purchased. UNI Port Only is available on a one-year, two-year, three-year and five-year term period.

Customers may access Port Only Connections via Company-provided digital access facilities or via facilities provided by another carrier. When access facilities are provided by the Company, the associated regulations, rates and charges under the appropriate Company Tariff shall apply in addition to the regulations, rates and charges associated with ATM CRS. Company-provided access facilities may also be provisioned on an Individual Case Basis (ICB) where access facilities are not generally available under the applicable tariff. Charges to connect access line services provided by the Company or another carrier may apply and will be billed separately. Any special construction or nonstandard charges assessed by the carrier supplying the access facilities will be the responsibility of the Customer.

(4) Permanent Virtual Circuit (PVC)

The PVC defines a virtual connection across a UNI between the Customer premises and Company's ATM CRS hub. Each UNI requires at least one PVC in order for Customer traffic to traverse the network. Each ATM cell carries a unique tag which identifies that ATM CRS cell as belonging to a particular PVC. A PVC is a logical channel connecting two or more CDLs with virtual connections through a Company provided ATM CRS switch(es). The PVCs may be provided on a point-to-point or point-to-multipoint basis. When a PVC is provided as a point-to-point virtual connection, transmission is bi-directional allowing for ATM CRS cells to be transmitted or received over the same PVC. For point-to-multipoint virtual connections, transmission is provided as transmit only. The virtual connection is set up by Company based on information contained on a service order rather than by dial-up signaling.

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S10.7 Asynchronous Transfer Mode (ATM) Cell Relay Service (CRS) Service (Continued)

S10.7.4 Regulations (Continued)

a. Service Components (Continued)

(4) (Continued)

PVCs consist of two types: Virtual Channel Connections (VCCs) and Virtual Path Connections (VPCs). A VCC is a type of PVC with independent identity and defined service parameters that are provisioned via service order, and cannot be altered by the Customer without additional service order activity. A VPC is a type of PVC with defined service parameters that is provisioned via service order. Customers may provision their own virtual channels within the VPC, provided that the sum of the service parameters of all of the virtual channels does not exceed the aggregate service parameters of the VPC.

If the information provided by the Customer for the requested PVCs results in an interstate arrangement, the PVC falls under the federal jurisdiction and is subject to the rates, terms and conditions set forth in the Company's FCC tariff.

(5) Switched Virtual Circuit (SVC)

SVCs are similar in structure to PVCs, but SVCs are provisioned on demand by Customer premises equipment that signals the ATM cell relay network to set up and tear down logical connections. The network will respond to these requests by provisioning a virtual connection across the network based on the class of service parameters requested, provided that sufficient network resources are available to establish the connection. Each UNI that is SVC signal enabled will be provided with a SVC International Code Designator (ICD) prefix that will uniquely identify the UNI. Customers must use this Company assigned prefix when requesting SVC virtual connections across the Company Cell Relay Network. Each Constant Bit Rate (CBR) and Variable Bit Rate (VBR) SVC will be limited to a maximum Peak Cell Rate of 20 Mbps and a maximum Sustained Cell Rate of 20 Mbps.

Closed User Group (CUG) capability is a feature associated with SVCs. A CUG provides the ability to contain SVC calls between certain UNIs. A CUG functionally groups UNIs into logical associations and allows calling privileges to be specified network wide. A CUG provides a network-wide mechanism for access control. CUGs provide a logical grouping of UNIs, creating a SVC community of interest.

(6) Effective Bandwidth

Effective bandwidth is the bandwidth reserved for each logical connection (PVC or SVC) that is set up across a UNI. It is based on the Peak Cell Rate (PCR), Sustained Cell Rate (SCR), Maximum Burst Size, and the class of service parameters selected, i.e., CBR, VBRrt (Variable Bit Rate real time), VBRnrt (Variable Bit Rate non-real time), or UBR (Unspecified Bit Rate). The total effective bandwidth of all the logical connections on a UNI cannot exceed the total bandwidth available on the UNI. Effective bandwidth prices do not vary by class of service level selected. However, effective bandwidth is consumed in varying degrees based on the class of service parameters selected. The higher the class of service, the more bandwidth will be reserved. A CBR PVC with the same PCR as a VBR PVC will reserve more effective bandwidth.

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S10.7.4 Regulations (Continued)

b. Provision of Service

ATM CRS includes:

- (1) At least one UNI Port With Access Line or Port Only, or Port Only connection which has a maximum nominal capacity for either DS1 (1.544Mbps), DS3 (45 Mbps), OC3c (155 Mbps), or OC12c (622 Mbps). The OC3c and OC12c UNIs are provisioned over Protected or Protected Diverse SONET. The Protected and Protected Diverse SONET facilities provide a backup facility that automatically switches in the event of a failure on the primary facility.
- (2) Unlimited usage on purchased bandwidth.
- (3) Incremental UNIs must have at least one increment of effective bandwidth (either PVC or SVC) in order for traffic to traverse the network. The DS1, DS3, OC3c, and OC12c Full UNIs are equipped with the full effective bandwidth.
- (4) Either one or more PVCs. When PVC bandwidth is purchased, one or more PVCs must be selected for Customer traffic to traverse the network.
- (5) Two types of PVCs, (i) Virtual Channel Connections (VCCs) and (ii) Virtual Path Connections (VPCs), which support the following Classes of Service:
 - a. Constant Bit Rate (CBR)
 - b. Variable Bit Rate real time (VBRrt)
 - c. Variable Bit Rate non-real time (VBRnrt)
 - d. Unspecified Bit Rate (UBR)

c. Tier Structure for Local Serving Offices

Locations (wire centers) that provide ATM CRS have been designated as ATM hubs. Each local serving office has been placed in a Tier 1, 2 or 3, based on its location relative to the closest ATM hub.

d. Service Functionality

The ATM CRS functionality consists of transporting 53-byte cells of information from the CDL to a Company ATM hub over a UNI. The traffic is routed in the switch to another UNI, or other suitable network connection.

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S10.7.4 Regulations (Continued)

e. Class of Service Parameters

(1) Constant Bit Rate (CBR)

a. Peak/Sustained Cell Rate:

Customer specified in increments of 64 Kbps up to the maximum speed of the UNI.

b. Non-conforming cells:

Discarded

c. Cell Delay Variation Tolerance (CDVT):

DS1 = 600 microseconds

DS3 = 600 microseconds

OC3c = 600 microseconds

OC12c = 600 microseconds

(2) Variable Bit Rate (VBR) Real Time/Non-Real Time

a. Sustained Cell Rate (SCR):

Customer specified in increments of 64 Kbps up to the maximum speed of the UNI.

b. Peak Cell Rate (PCR):

Customer selectable in increments of 64 Kbps up to line rate. Default is 200% of SCR for PVCs. (The ratio of PCR to SCR will be signaled by CPE for SVCs. Therefore there is no default value.)

c. Non-conforming cells:

Discarded

d. Cell Delay Variation Tolerance (CDVT):

DS1 = 600 microseconds

DS3 = 600 microseconds

OC3c = 600 microseconds

OC12c = 600 microseconds

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S10.7 Asynchronous Transfer Mode (ATM) Cell Relay Service (CRS) Service (Continued)

S10.7.4 Regulations (Continued)

f. Special Conditions

- (1) ATM CRS is available where facilities and conditions permit. For locations where the Customer requests ATM CRS and digital, SONET or Direct Fiber facilities are not available, special construction charges may apply.
- (2) Maintenance Window - To meet the Customers' requirements, occasional network upgrades must be performed. These network upgrades are needed to provide improved performance and new features. Generally these upgrades will be performed between the hours of 11 PM and 8 AM. Network upgrades are planned to provide Customers reasonable and timely notification in order to minimize any impact on the Customers' service.

g. Responsibility of the Customer

The Customer must provide the necessary compatible premise equipment or ATM CRS device capable of interfacing with the Company's ATM CRS.

h. Responsibility of the Company

Company is responsible for service up to and including the network interface. Company's responsibility is limited to the furnishing of communications facilities and switches suitable for ATM CRS.

ATM CRS is supported by the Company's Single Point of Contact (SPOC) center, which provides continuous support for ATM CRS 24 hours per day, seven days per week (24x7) with the ability to manage all of the Customer's ATM CRS as a single network. The SPOC performs maintenance, trouble resolution and network management functions on a 24x7 basis. Service order processing and network installation functions are performed only during normal business hours.

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S10.7.5 Termination Liability

In the event ATM CRS is terminated by the Customer prior to completion of the initial term commitment period, Termination Liability charges, as outlined in General Customers Service Tariff, General Regulations, Section 2.10, will apply.

In addition to the standard Termination Liability outlined in Section 2.10, the following Termination Liability applies:

(a) Moves

When the Customer requests a move or relocation of the UNI or IISP, the move or relocation will be treated as a termination of the existing service and the establishment of a new service.

(b) Special Facilities Routing

The Customer may request that the facilities used to provide ATM CRS be specially routed. Additional charges will apply based on cost.

(c) Acceptance Testing

At no additional charge, the Company will, at the Customer's request, cooperatively test, at the time of installation. Acceptance tests will include tests for the parameters applicable to the service as specified in the order for service.

S10.7.6 Application of Rates and Charges

a. Rate Elements

The following rate elements are applicable to ATM CRS:

- User Network Interfaces (UNIs) Port With Access Line Connection
- User Network Interfaces (UNIs) Port Only Connection
- Interim Inter-Switch Signaling Protocol (IISP) Interfaces, Port With Access Line Connection
- Interim Inter-Switch Signaling Protocol (IISP) Interfaces, Port Only Connection
- Permanent Virtual Circuits (PVCs)
- Effective Bandwidth for Incremental UNIs or IISPs
- Closed User Groups (CUG)
- Administrative Charge

(1) User Network Interfaces (UNIs) Port With Access Line Connection

A monthly rate apply on a per Port With Access Line basis, based on the speed (i.e., DS1, DS3, OC3c or OC12c) and/or type (i.e., Full or Incremental, SONET, Protected or Protected Diverse) of the access connection. UNI Port and Access is offered as a one-year, two-year, three-year or five-year Extended Service Plan (ESP). No nonrecurring charges apply.

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S10.7.6 Application of Rates and Charges (Continued)

a. Rate Elements (Continued)

(2) User Network Interfaces (UNIs) Port Only Connection

A monthly rate applies on a per Port Only basis, based on the speed (i.e., DS1, DS3, OC3c or OC12c) and/or type (i.e., Full or Incremental) of the port only connection. UNI Port Only is offered as a one-year, two-year, three-year or five-year Extended Service Plan (ESP). No nonrecurring charges apply.

(3) Permanent Virtual Circuits (PVCs)

The administrative charge does not apply when PVCs are installed at the same time as the respective UNIs.

If the information provided by the Customer for the requested PVCs results in an interstate arrangement, the PVC falls under the federal jurisdiction, and is subject to the rates, terms and conditions set forth in the Company's FCC tariff.

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S10.7.6 Application of Rates and Charges (Continued)

a. Rate Elements (Continued)

(6) Effective Bandwidth for Incremental UNIs

A monthly rate applies for incremental UNIs for CBR or VBR PVC and SVC bandwidth at 5 Mbps for DS1, DS3, or OC3c and at 15 Mbps for OC12c. No nonrecurring charges apply.

The monthly rate for PVC and/or SVC UBR bandwidth will be waived when the combined VBR and CBR effective bandwidth purchased (either SVC or PVC or any combination) is equal to at least 50% of the effective bandwidth capacity of the UNI. When UBR bandwidth is made available, it is available for both PVCs and SVCs. No nonrecurring charges apply.

(7) Closed User Groups (CUG)

A nonrecurring charge applies per order and per UNI for each CUG established and for each subsequent CUG member added to a CUG. The nonrecurring charge does not apply when a CUG is installed at the same time as the respective UNI.

(8) Administrative Charge

A nonrecurring charge applies when Customer initiates a change to one or more of the following: UNI bandwidth, PVCs, class of service parameters, and/or other service parameters that do not require changes in physical facilities and that can be provisioned by Company without the dispatch of a technician to Customer location. For each service order issued, the charge will be one Administrative Charge regardless of the number of changes made. The Administrative Charge does not apply for those items ordered on the same service order with the installation of a UNI.

b. Minimum Period

The minimum period for ATM CRS is one (1) month.

c. Extended Service Plan

The ATM CRS UNI Port and Access, and UNI Port Only are available under an ESP.

Term commitments of one-, two-, three- and five-years are available to all Customers at the applicable rates set forth in 10.7.7, regardless of when they subscribe to an ESP arrangement. Rate elements must be ordered under the same ESP period.

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S10. DIGITAL NETWORK SERVICES

S10.7 Asynchronous Transfer Mode (ATM) Cell Relay Service (CRS) Service (Continued)

S10.7.7 Rates and Charges

a. User Network Interfaces (UNIs) Port With Access Line Connection

	<u>One-Year Rate</u>	<u>Two-Year Rate</u>	<u>Three-Year Rate</u>	<u>Five-Year Rate</u>
(1) DS1, each				
Full				
Tier 1 (0 to 5 Miles)	\$ 805.00	\$ 765.00	\$ 684.00	\$ 644.00
Tier 2 (Over 5 to 25 Miles)	805.00	765.00	684.00	644.00
Tier 3 (Over 25 to 50 Miles)	805.00	765.00	684.00	644.00
(2) DS3, each				
Full				
Tier 1 (0 to 5 Miles)	4,060.00	3,857.00	3,451.00	3,247.00
Tier 2 (Over 5 to 25 Miles)	4,776.00	4,538.00	4,060.00	3,821.00
Tier 3 (Over 25 to 50 Miles)	5,731.00	5,444.00	4,872.00	4,585.00
Incremental				
Tier 1 (0 to 5 Miles)	3,407.00	3,235.00	2,895.00	2,725.00
Tier 2 (Over 5 to 25 Miles)	4,007.00	3,807.00	3,407.00	3,205.00
Tier 3 (Over 25 to 50 Miles)	4,808.00	4,568.00	4,088.00	3,847.00
(3) OC3c, each				
Incremental				
Tier 1 (0 to 5 Miles)	2,100.00		1,785.00	1,680.00
Tier 2 (Over 5 to 25 Miles)	2,471.00		2,100.00	1,976.00

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S10. DIGITAL NETWORK SERVICES

S10.7 Asynchronous Transfer Mode (ATM) Cell Relay Service (CRS) Service (Continued)

S10.7.7 Rates and Charges (Continued)

a. User Network Interfaces (UNIs) Port With Access Line Connection (Continued)

	<u>One-Year Rate</u>	<u>Two-Year Rate</u>	<u>Three-Year Rate</u>	<u>Five-Year Rate</u>
(3) OC3c, each (Continued)				
SONET				
Full, Protected				
Tier 1 (0 to 5 Miles)	\$ 7,659.00	\$ 7,277.00	\$ 6,511.00	\$ 6,127.00
Tier 2 (Over 5 to 25 Miles)	9,011.00	8,561.00	7,659.00	7,209.00
Tier 3 (Over 25 to 50 Miles)	10,813.00	10,272.00	9,192.00	8,650.00
Full, Protected Diverse				
Tier 1 (0 to 5 Miles)	9,353.00	8,886.00	7,951.00	7,482.00
Tier 2 (Over 5 to 25 Miles)	11,003.00	10,453.00	9,353.00	8,803.00
Tier 3 (Over 25 to 50 Miles)	13,204.00	12,544.00	11,224.00	10,563.00
Incremental, Protected				
Tier 1 (0 to 5 Miles)	5,336.00	5,070.00	4,536.00	4,269.00
Tier 2 (Over 5 to 25 Miles)	6,278.00	5,964.00	5,336.00	5,023.00
Tier 3 (Over 25 to 50 Miles)	7,534.00	7,158.00	6,403.00	6,027.00
Incremental, Protected Diverse				
Tier 1 (0 to 5 Miles)	7,030.00	6,679.00	5,976.00	5,624.00
Tier 2 (Over 5 to 25 Miles)	8,271.00	7,856.00	7,030.00	6,617.00
Tier 3 (Over 25 to 50 Miles)	9,924.00	9,428.00	8,436.00	7,940.00

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S10. DIGITAL NETWORK SERVICES

S10.7 Asynchronous Transfer Mode (ATM) Cell Relay Service (CRS) Service (Continued)

S10.7.7 Rates and Charges (Continued)

a. User Network Interfaces (UNIs) Port With Access Line Connection (Continued)

(4) OC12c, each

	<u>One-Year Rate</u>	<u>Two-Year Rate</u>	<u>Three-Year Rate</u>	<u>Five-Year Rate</u>
Incremental				
Tier 1 (0 to 5 Miles)	\$ 4,685.00		\$ 3,982.00	\$ 3,748.00
Tier 2 (Over 5 to 25 Miles)	5,512.00		4,685.00	4,409.00
 SONET				
Full, Protected				
Tier 1 (0 to 5 Miles)	23,668.00	22,484.00	20,118.00	18,934.00
Tier 2 (Over 5 to 25 Miles)	27,844.00	26,452.00	23,668.00	22,275.00
Tier 3 (Over 25 to 50 Miles)	33,413.00	31,742.00	28,401.00	26,730.00
Full, Protected Diverse				
Tier 1 (0 to 5 Miles)	25,604.00	24,323.00	21,764.00	20,483.00
Tier 2 (Over 5 to 25 Miles)	30,121.00	28,615.00	25,604.00	24,098.00
Tier 3 (Over 25 to 50 Miles)	36,146.00	34,339.00	30,724.00	28,917.00
Incremental, Protected				
Tier 1 (0 to 5 Miles)	15,730.00	14,944.00	13,371.00	12,584.00
Tier 2 (Over 5 to 25 Miles)	18,505.00	17,580.00	15,730.00	14,805.00
Tier 3 (Over 25 to 50 Miles)	22,207.00	21,097.00	18,876.00	17,765.00
Incremental, Protected Diverse				
Tier 1 (0 to 5 Miles)	17,666.00	16,783.00	15,016.00	14,133.00
Tier 2 (Over 5 to 25 Miles)	20,783.00	19,744.00	17,666.00	16,627.00
Tier 3 (Over 25 to 50 Miles)	24,940.00	23,693.00	21,199.00	19,952.00

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S10. DIGITAL NETWORK SERVICES

S10.7 Asynchronous Transfer Mode (ATM) Cell Relay Service (CRS) Service (Continued)

S10.7.7 Rates and Charges (Continued)

b. User Network Interfaces (UNIs) Port Only Connection

		<u>One-Year Rate</u>	<u>Two-Year Rate</u>	<u>Three-Year Rate</u>	<u>Five-Year Rate</u>
(1)	DS1, each				
	Full	\$ 420.00	\$ 399.00	\$ 358.00	\$ 337.00
(2)	DS3, each				
	Full	1,481.00	1,407.00	1,258.00	1,185.00
	Incremental	712.00	677.00	605.00	570.00
(3)	OC3c, each				
	Full	3,872.00	3,678.00	3,291.00	3,098.00
	Incremental	1,139.00	1,081.00	968.00	911.00
(4)	OC12c, each				
	Full	13,609.00	12,929.00	11,568.00	10,888.00
	Incremental	4,270.00	4,057.00	3,630.00	3,417.00

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S10.7 Asynchronous Transfer Mode (ATM) Cell Relay Service (CRS) Service (Continued)

S10.7.7 Rates and Charges (Continued)

c.	Permanent Virtual Circuits (PVCs)-per order	Nonrecurring <u>Charge¹</u>
	(1) Virtual Channel Connections (VCCs)	
	Constant Bit Rate (CBR)	\$ 75.00
	Variable Bit Rate real time (VBRrt)	75.00
	Variable Bit Rate non-real time (VBRnrt)	75.00
	Unspecified Bit Rate (UBR)	75.00
	(2) Virtual Path Connections (VPCs)	
	Constant Bit Rate (CBR)	75.00
	Variable Bit Rate real time (VBRrt)	75.00
	Variable Bit Rate non-real time (VBRnrt)	75.00
	Unspecified Bit Rate (UBR)	75.00

¹ Applies per order and in lieu of service charges found elsewhere in this Tariff or other Company Tariffs. If multiple UNIs are involved, a nonrecurring charge will apply to each UNI Port on which the virtual connections will reside. The nonrecurring charge does not apply when PVCs are installed at the same time as the respective UNIs.

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S10.7 Asynchronous Transfer Mode (ATM) Cell Relay Service (CRS) Service (Continued)

S10.7.7 Rates and Charges (Continued)

d.	Effective Bandwidth for Incremental UNIs	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(1)	CBR or VBR PVC Bandwidth		
	DS1, DS3, OC3c – 5 Mbps	\$ 97.00	N/A
	OC12c – 15 Mbps	242.00	N/A
(2)	CBR or VBR SVC Bandwidth		
	DS1, DS3, OC3c – 5 Mbps	97.00	N/A
	OC12c – 15 Mbps	242.00	N/A
(3)	UBR PVC and SVC Bandwidth, Bandwidth up to the UNI line rate		
	DS3	484.00	N/A
	OC3c	1,452.00	N/A
	OC12c	4,840.00	N/A
e.	Closed User Groups (CUG) ¹ , per order, per UNI		
(1)	Each CUG	N/A	\$75.00
(2)	Each subsequent CUG member added to a CUG	N/A	75.00
f.	Administrative Charge, per order ²	N/A	75.00

¹ Applies per order, per UNI, and in lieu of service charges found elsewhere in this Tariff or other Company Tariffs. The nonrecurring charge does not apply when a CUG is installed at the same time as the respective UNI.

² Applies per order, per UNI, and in lieu of service charges found elsewhere in this Tariff or other Company Tariffs. The nonrecurring charge does not apply for those items ordered on the same service order with the installation of a UNI.

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S10. DIGITAL NETWORK SERVICES

S10.8 (Reserved for Future Use)

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S11. VERSALINE CENTREX SERVICE

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S11. VERSALINE CENTREX SERVICE

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S11.1 General

- a. Versaline Centrex Service (Versaline) is a digital central office based switching system that provides premium, versatile, and advanced communication features and service to multi-line business customers. Versaline includes various features and the ability to establish groups of lines with common and/or unique characteristics.
- b. Versaline Service is only offered from digital central offices and is subject to availability of required facilities, conditions and central office technology.
- c. Frontier Communications (the Company) will determine what type of central office configuration is required to conform to facility standards of the Company, including transmission requirements. Additional charges for special arrangements to meet signaling and transmission requirements may apply.

Feature availability is based on central office technology serving any given exchange.
- d. Customer Premises Equipment (CPE) - CPE may be provided by the customer or by the Company. CPE provided by the customer must be compatible with Versaline features.
- e. Directory listings for Versaline Service will be provided in accordance with regulations and rates as specified in Section S6 of this tariff.
- f. Service charges as specified in Section S4 of this tariff apply to all customer requested moves and changes performed at the customer's premises.
- g. Maintenance of Service Charges, as set forth in Section S4 of this tariff apply for visits by the Company to a customer's premises if a service difficulty results from customer provided facilities for equipment.
- h. The Local Exchange Calling scope for Versaline stations will be as specified in Section S3.3.1.
- i. Temporary suspension of service, vacation service, or seasonal service does not apply to Versaline Service.
- j. Versaline stations of the same system but located in different exchanges will be subject to foreign exchange mileage as specified in Section S9 of this tariff.
- k. Versaline Service features are available to PBX and key system customers. Refer to Section 27.5 a.(5) for trunk additive. Versaline Service cannot be used as a surrogate for the Automatic Access Line or business line serving a PBX or key system.
- l. The rates contained herein are for central office facilities and local intercom loops only. The applicable interexchange mileage and termination charges will be charged for private line, foreign exchange lines, tie lines, and WATS.
- m. End User Common Line (EUCL) Charges will be billed to each Versaline Service Line as set forth in Section 13 of Frontier Telephone Companies FCC No. 5 tariff.

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S11.2 Versaline Centrex Service Arrangements

a. Subscription Components

(1) Versaline Station Line Service

Monthly Rate includes:

- Versaline loop
- Local exchange calling
- Versaline system and station features
- Versaline station-to-station calling

(2) System Size Bands:

- 2 lines and greater

(3) Contract Terms:

- 12 Months
- 24 Months
- 36 Months

(4) Optional Add-On Features listed in Section 27.2 b.(2) apply. The contract period for the Optional Features is based upon the initial contract period for the Digital Versaline System. Subsequent Optional System Feature additions will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract.

b. Service Features

(1) System and Station Features

System Features

- Automatic Identification of Outward Dialing (AIOD)
- Automatic Identification of Outward Dialing (AIOD)
- Direct Outward Dialing (DOD)
- Equal Access
- Intercept Announcements - Common
- Intercom Dialing (Station to Station 4 digit)
- Local Exchange Calling
- Off Premises Stations ¹
- Touch Calling
- 911 Emergency Service

¹ Applicable only to Off Premises Stations within the exchange and served from the same Central Office.

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S11.2 Versaline Centrex Service Arrangements (Continued)

b. Service Features (Continued)

(1) System and Station Features (Continued)

Station Features

- Blind Transfer Recall
- Busy/No Answer Split
- Call Forward
 - Busy
 - Fixed
 - Variable
 - No Answer Variable
 - No Answer (30 seconds)
- Caller ID Name and Number
- Call Hold – Code Dialed
- Call Park
 - Directed
 - Multiple
- Call Pick-Up
 - Directed
 - Directed Any Station
 - Directed Barge In
 - Directed Exempt
- Call Transfer
- Call Waiting (Customer Specific)
 - All Calls
 - Cancel
 - Dial
 - Inhibit
 - Originating
- Consultation Hold
- Data-Call Protection
- Direct Line
 - Hot Line
 - Manual Line
 - Warm Line
- Directed Call Pickup
- Distinctive Call Waiting Tones
- Distinctive Ringing
- Do Not Disturb
- Executive Busy Override
- Executive Busy Override - Exempt
- Group Intercom (dependent on customer equipment)

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S11.2 Versaline Centrex Service Arrangements (Continued)

b. Service Features (Continued)

(1) System and Station Features (Continued)

Station Features (Continued)

- Hunting (Customer Specific)
 - Circular
 - Uniform Call Distribution (UDC)
 - Sequential
 - Stop
- Last Number Redial
- Line Restriction
 - Fully
 - Semi
 - Toll
 - Code
 - Multi-Level
- Make Busy
- Remote Activation
 - Variable
 - Of Call Waiting Call
- Ring Again
- Speed Calling
 - Short List (8)
 - Long List (30)
 - Group List
- Station-to-station Dialing (4 digit)
- Three Way Calling
- Touch Tone

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S11.2 Versaline Centrex Service Arrangements (Continued)

b. Service Features (Continued)

(2) Optional Add-On Features

- Authorization Codes (AC)
- Automatic Call Distribution (ACD)
- Automatic Route Selection (ARS)
- Conference Calling – Six Port
- Custom Intercept Announcements
- Customer Data Changes (CDC)
- Delay Announcements for Queued Calls
- FX Facilities Access
- Meet-Me-Conference (Up to 30 ports)
- Multiple Appearance Directory Numbers (MADNs)
 - Single-Call-Arrangement (SCA)
 - Multiple-Call-Arrangement (MCA)
- Music On Hold
- OutWATS Access
- Paging Access
 - Loudspeaker Access
 - Code Access
 - Radio Access
- Private Line Facilities Access
- Queuing for Multiline Hunt Groups
- Special Service Facilities Access
- Station Message Detail Recording (SMDR)
- Tie Facility Access
- 800 Service Access

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S11.2 Versaline Centrex Service Arrangements (Continued)

b. Service Features (Continued)

(3) Attendant Feature Packages

- Access to Paging
- Autodial
- Automatic Recall
- Busy Verification
- Call Hold
- Call Park
- Call Selection
- Camp-On
- Code Calling Line Termination
- Coference
- Console Activation of Call Forward
- Console Test
- Control of Trunk Group Access
- Delayed Operation
- Display of Queued Calls by ICI Key
- Flexible Console Alerting
- Interposition Calls
- Locked-Loop Operation
- Lockout
- Multiple Listed Directory Numbers
- Position Busy
- Priority Console Alerting
- Recorded Announcement
- Secrecy
- Serial Call
- Speed Call
- Transfer
- Two-Way Split
- Wildcard Key

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S11.3 Terms and Conditions

- a. Versaline Service is provided for a minimum of one month, beginning on the service installation date. Month-to-month rates are subject to changes per approval of the North Carolina Utilities Commission.
- b. Versaline Service is also offered on a contractual basis, commencing on the date that service is installed, for fixed terms of twelve months, twenty-four months, or thirty-six months. For the contract period, Versaline rates offered by the Company will not change. Versaline customers who subscribe to fixed term contracts will receive reduced pricing to the Versaline Station Line month-to-month rate as stated in Section 27.5 a.(1).
- c. A Versaline customer is required to retain as a minimum, the initial number of lines under their original contract. Subsequent Versaline Station Line additions will be rated at the existing contract rates as an addendum to the existing contract for the remainder of the initial term.
- d. In the event that Versaline service is terminated by the customer prior to completion of the initial contract period, a termination charge will apply. The termination charge will be an amount representing the difference between (1) the charges billed for services provided pursuant to the contract, and (2) the charges applicable under the Company's month-to-month Versaline rates, for a period representing the greater of 50% of the term of the contract or the actual number of months in which service was provided pursuant to the contract. The termination charge is payable immediately upon termination of a contract.
- e. When the contract term expires, a Versaline customer may select a new contract period or continue with month-to-month service at rates offered in the tariff in effect at that time.

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S11. VERSALINE CENTREX SERVICE

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S11.4 Definitions

a. Versaline Station Line Service – Includes the following:

- System and station features
- Intercom (station to station) calling
- Loop facilities from the system dial switching equipment to the network interface of the Versaline station line
- Local exchange network access calling

b. System and Station Features

(1) System Features Definitions

Automatic Identification of Outward Dialing (AIOD) identifies all calls leaving the customer group by the station number from which calls are placed.

Direct Inward Dialing (DID) allows a station user to receive local or long distance calls from outside of the business group, without the aid of an attendant.

Direct Outward Dialing (DOD) allows a station user to place local or long distance calls outside of the business group, without the aid of an attendant.

Equal Access provides the ability to access an InterLATA carrier of choice.

Intercept Announcements - Common alerts callers when stations are disconnected with a standard office intercept announcement.

Intercom Dialing (Station to Station) allows abbreviated (4 digits) dialing between Versaline stations.

Local Exchange Calling provides a station user exchange network calling to and from a Versaline station.

Off Premises Stations allows for stations served from the same central office to be located in a building(s) other than the one housing primary Versaline.

911 Emergency Service allows a station to report an emergency by dialing 911.

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S11. VERSALINE CENTREX SERVICE

S11.4 Definitions (Continued)

b. System and Station Features (Continued)

(2) Station Features Definitions

Blind Transfer Recall allows a set user to transfer a call to another party without waiting for that party to answer. If the party does not answer the transferred call within a specific time-out period, the set from which the call was transferred is recalled.

Call Forward Busy allows incoming calls to a busy line to be automatically routed to a preselected Versaline line. The station user has the ability to change the number to which calls will be forwarded. Forwarded calls can be limited to those originating outside the customer group.

Call Forward Fixed provides an automatic connection between a calling station going off hook and a predetermined terminating number.

Call Forward No Answer allows an incoming call to be forwarded to a predetermined number within the customer group if the called station does not answer within a designated number of ringing cycles.

Call Forward Busy/No Answer Split is a single feature that allows the customer to specify the destination of a forwarded call.

Call Forward Remote Activation allows a station to activate and deactivate Call Forward from his station. Activation\deactivation can be performed from another phone served by their own central office, or from another central office.

Call Forward Variable allows a station user to redirect all incoming calls for that line to another directory number. The number that calls are forwarded to is restricted by the line's class-of-service. Activation\deactivation and the forward-to destination are controlled by the station user.

Call Forward No Answer (30 seconds) allows incoming calls to a Versaline line to be automatically routed to a preselected Versaline line when a called station is not answered after a preset number of rings. The station user has the ability to change the number to which calls will be forwarded. Forwarded calls can be limited to those originating outside the customer group.

Call Forward No Answer Variable Timer allows incoming calls to a station line to be automatically routed to a preselected station line when a called station is not answered after a preset number of rings. This feature must be programmed by the Telephone Company. Forwarded calls can be limited to those originating from outside the customer group.

Call Forward of A Call Waiting Call allows a station user to have calls that are enqueued against their busy station for a set period of time to automatically be forwarded to a pre-determined station.

Call Hold allows a station user to "hold" any call in progress by flashing and then dialing a "hold" code, thus freeing the same line for the purpose of originating another call or returning to a previously held call.

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S11.4 Definitions (Continued)

b. System and Station Features (Continued)

(2) Station Features Definitions (Continued)

Call Park allows a station user to park a call against its own directory number (DN). The parked call can be retrieved from any station by dialing a feature-access code and the DN against which the call is parked.

Call Park Directed allows a station user to park calls against another DN within the customer group by flashing the hook switch and dialing the Call Park Directed access code. The parked call can be retrieved from any station by dialing the retrieval access code and the parked DN.

Call Park Multiple allows a station user to place multiple calls on hold and later retrieve the held calls from his station or another station in the customer group.

Call Pick-Up allows a station to answer incoming calls to another station within a defined call pickup group by completing a pickup dial code. This feature is provided on individual stations within a customer group.

Directed Call Pick-Up allows a Versaline line user to answer calls directed to a specific Versaline line from any other Versaline line in the customer group by dialing a feature code and the number of the ringing station.

Call Pick-Up Directed Any Station is a terminating line option which allows any station in the business group to answer/pick-up on the incoming calls terminating at the station assigned with the feature.

Call Pick-Up Directed Barge-In allows a station user to answer a call that is ringing on any other line within the same customer group. To answer the station user dials the access code, receives a special dial tone, and then dials the extension number of the station to be picked-up or barged into.

Call Pick-Up Directed Exempt allows a station user to answer a call that is ringing on any other line within the same customer group. Once the call is picked-up this feature will not allow the call to be barged into.

Call Transfer allows a station user to transfer calls to another station either within or outside the business group by flashing the switchhook and dialing the transfer-to number.

Call Waiting All Calls allows an incoming call encountering a busy station to receive audible ringing, while the busy station receives a call waiting tone. The station user may put the existing caller on hold and acknowledge the incoming caller, then alternate between the calls, or abandon one of the calls.

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S11.4 Definitions (Continued)

b. System and Station Features (Continued)

(2) Station Features Definitions (Continued)

Call Waiting (customer specific) informs a busy Main Station Line, when the Main Station Line is so equipped, that an incoming call is waiting (burst of tone), and permits holding the connection while answering the new call and return to the original connection. This can be on all calls or inter-business group calls only.

Call Waiting Cancel permits a station user to prevent interruption, either from inside or outside the customer group, by suspending the Call Waiting feature for the duration of any telephone call.

Call Waiting Dial allows a station user to selectively (by a dial code) impose Call Waiting on a called station when the called station is busy.

Call Waiting Inhibit prevents a calling line with Call Waiting Originating or Call Waiting Dial from imposing Call Waiting on the line.

Call Waiting Originating allows a station user to impose Call Waiting tones on a called station within the customer group.

Consultation Hold permits the transferring party to talk privately with the destination before transferring the call.

Data - Call Protection allows the assignment to individual lines within the customer group of No Double-Connect. This option does not allow the connection of test or busy-verification circuits to the line while the line is busy. This option protects data calls from interruption.

Direct Line - Hot Line allows a station user to automatically place a call to a pre-selected DN by lifting the receiver.

Direct Line - Manual Line - automatically places a call to an operator when the station user goes off hook.

Direct Line - Warm Line is a time delayed automatic line. If a station user commences dialing within the time delayed period, the call will proceed normally. If dialing commences before the end of the time delay period, the call is treated as a Hot Line.

Distinctive Call Waiting Tones permits station user to determine whether an incoming Call Waiting call is internal or external to the customer group by providing different tone cadences for the two situations.

Distinctive Ringing provides a different and distinct ringing cadence for intragroup and DID calls allowing the station user to identify the type of call.

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S11.4 Definitions (Continued)

b. System and Station Features (Continued)

(2) Station Features Definitions (Continued)

Do Not Disturb allows station users to prevent incoming calls from ringing their station. Calls can be diverted to an attendant, another station, a busy tone or a recorded announcement.

Executive Busy Override allows a single-line set user to gain access to a busy station by flashing the switchhook (during busy tone), and dialing a feature code.

Executive Busy Override Exempt will not allow Executive Busy Override to be activated against the line by a station user within the customer group.

Hunting (customer specific) is a call completion feature that increases the likelihood of an incoming call being completed within a customer-defined group of lines. Three types of hunting are available.

Directory Number Hunting (DNH) - may be either circular or sequential

- Circular hunting hunts all lines in the group regardless of the starting point.
- Sequential hunting starts at the number dialed and ends with the last number in the group.

Multi-Line Hunting - Only the pilot number of the hunt group may be dialed to access the hunt group. Hunting proceeds from the pilot number to the last number in the group.

Distributed Line Hunting (DLH) - Only the pilot number of the hunt group may be dialed to access the group. Hunting starts after the first idle line found by the previous hunt and continues until the starting point of the hunt is reached. DLH provides an equal distribution of calls within the hunt group. DLH is used in conjunction with the uniform call distribution feature.

Last Number Redial allows a station user to redial the last number dialed by utilizing an access code rather than dialing the entire number.

Line Restriction Fully permits the customer to restrict certain stations from making calls to and/or receiving calls from stations outside the customer group. It also prevents the customer from making calls to and/or receiving calls from the attendant, thereby denying it indirect access to/from outside the customer group.

Line Restriction Semi permits the customer to restrict certain stations from making calls to and/or receiving calls from stations outside the customer group. It may, however, make and/or receive calls via the attendant, Call Forwarding, Call Transfer, and Call Pick-Up features.

Line Restriction Toll permits the customer to block certain stations from the completion of calls that are directed to an outside operator or to numbers outside the local calling area. The Toll Restriction list may be assigned to either an individual line or shared by multiple lines.

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S11.4 Definitions (Continued)

b. System and Station Features (Continued)

(2) Station Features Definitions (Continued)

Line Restriction Code allows the customer to restrict the completion of calls that are directed to specified area codes (NPAs) and/or central office codes (NXXs). A Code Restriction list may be assigned to either an individual line or shared by multiple lines.

Line Restriction Multi-Level allows the subscriber to define those codes that stations may dial. This can be done on a three-digit office code basis (NXX) or a six-digit area code (NPA) and (NXX) basis.

Make Busy allows a station user to temporarily make a particular station appear busy to incoming callers. Make Busy causes the hunt feature to skip over a station during the search for an idle station. Make Busy can be activated by dialing a feature code or by a key operated feature. The key operated feature requires additional hardware.

Ring Again allows a station user when encountering a busy station within the customer group to be notified when the busy station becomes idle and to be placed automatically in a ring-again mode.

Speed Calling Short List provides a Versaline line user with abbreviated dialing. It is limited to single digit codes and can be accessed by only one user.

Speed Calling Long List provides a station user with abbreviated dialing. The individual long list provides two digit codes and is dedicated to one station user.

Speed Calling Group List allows two or more station users within a customer group to have access to the same Speed Calling list. The list can be from 10 up to 69 numbers and can only be updated from a specified line, called the controller.

Stop Hunt allows a station user to stop the normal hunting process at a predetermined point. Activating this feature at a predetermined point. Activating this feature at a particular station in a Multiline Hunt Group will stop the search for an idle line at that station. Stop Hunt can be activated by dialing a feature code or by a key operated feature. The key operated feature requires additional hardware.

Touch Tone equips all station lines for touch call dialing.

Three Way Calling permits a station user using the consultation hold feature to put one party on hold, reach a third party, and bring all three parties together in a three-way connection.

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S11.4 Definitions (Continued)

c. Optional Add-On Features

Authorization Codes (AC) allows the customer to define a set or sets of dialing privileges and associated dialing codes for each set or sets. AC permits certain dialing privileges to authorized personnel.

Automatic Call Distribution (ACD) provides advanced call distribution and queuing capabilities as an integrated function of Versaline Service.

Automatic Route Selection (ARS) allows an outgoing call to be completed automatically by the most cost effective route available. The caller is alerted by a tone if the outgoing call is accessing an expensive call route for completion.

Conference Calling - Six Port allows station users to establish a conference call consisting of more than three conferees without the assistance of the attendant. The conferees can include lines in the same customer group, lines belonging to another customer group, and stations reached through trunks.

Custom Intercept Announcements - allows a custom announcement to be provided to a business group. These announcements are applicable on originating calls that violate restrictions or the dialing plan and terminating calls to nonworking directory numbers assigned to the business group.

Customer Data Changes (CDC) - provides customers with the ability to prepare, schedule, and implement feature changes and configurations from a computer terminal located on the customer's premises.

Delay Announcements for Queued Calls informs a caller that their call has been placed in a queue. The delay announcement can be repeated at regular intervals until an idle station becomes available.

Meet-Me-Conference (Up to 30 ports) allows conferees to hold a conference on a thirty-party conference bridge by dialing a directory number at a specified time.

Multiple Appearance Directory Numbers (MADNs) is a software number that has no real switch hardware attached, but is given all the database characteristics associated with a normal line. MADNs can be configured in either a single-call-arrangement (SCA) or a multiple-call-arrangement (MCA). The SCA allows only one set to be active on the MADNs at any given time. The MCA allows more than one set in the MADNs group to be simultaneously active. MCA is available only within a Versaline customer group.

Music On Hold allows a customer group to have music and/or an announcement applied to a calling line while on hold.

Paging Access provides a central office interface to customer provided paging equipment such as loudspeaker, code, and radio.

Queuing for Multiline Hunt Groups allows calls to hunt groups with all lines busy to be queued with an announcement or music.

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S11.4 Definitions (Continued)

c. Optional Add-On Features (Continued)

Special Service Facilities Access allows station users to gain access to the following by dialing an access code:

- Foreign Exchange (FX) Facilities Access provides access to and from an InterLATA or IntraLATA Foreign Exchange circuit or Foreign Central Office Circuit.
- OutWATS Access provides the customer access to an interexchange carrier for bulk toll calling.
- Private Line Facilities Access provides the customer access to a Private Line or Dedicated Circuit.
- Tie Facility Access provides the customer access to and from an InterLATA or IntraLATA tie facility.
- 800 Service Access permits 800 Service Access to terminate in the Versaline Service System.

Station Message Detail Recording (SMDR) provides a detailed customer report of calling activity of chargeable and non-chargeable calls for each customer group.

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S11.4 Definitions (Continued)

d. Attendant Feature Package

These features will be provided where facilities are available.

Access to Paging - allows an attendant to gain access to customer-provided loudspeaker paging equipment to summon a particular person over speakers located throughout the customer's premises.

The feature also provides a preempt capability allowing an attendant to force-release a calling party from a loudspeaker access.

Autodial - permits an attendant to dial frequently called numbers by pressing a feature key, which is programmed with a particular number.

Automatic Recall - allows redirect of extended calls to unanswered stations, camped-on stations, or stations with call waiting back to the Attendant. This also provides for redirect of calls parked for a predetermined amount of time.

Busy Verification - feature allows an attendant to determine whether stations or trunks are busy or idle.

Call Hold - allows an attendant to hold a call manually on the loop by pressing a key.

Call Park - allows the attendant to park calls against any directory number in the customer group.

Call Selection - enables an attendant to answer incoming calls using either of the following methods:

- in the order they are received, regardless of the incoming call type;
- by manually selecting a specific incoming call type.

Camp-On - allows the attendant to extend an incoming call to a busy station. When the busy station becomes idle, it automatically rings and is connected to the waiting call.

Code Calling Line Termination - Allows the attendant to access customer provided code-call equipment using an access code and a called party code.

Conference - allows the attendant to establish a conference with up to 30 conferees.

Console Activation of Call Forward - allows attendants to activate, deactivate, and program Call Forwarding for stations.

Console Test - allows attendant to test the functional operations of a console.

Control of Trunk Group Access - allows the attendant to control the access to all stations and incoming trunks to various trunk groups by operating corresponding keys.

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S11.4 Definitions (Continued)

d. Attendant Feature Package (Continued)

Delayed Operation - allows the attendant to place a call for a calling station while the calling station waits on hook.

Display of Queued Calls by ICI Key - provides console operators with a visual indication of the number of calls queued to be answered.

Flexible Console Alerting - allows an attendant to be alerted to a call requiring attention.

Interposition Calls - allows an attendant to call, speak to, and transfer a call to another attendant.

Locked-Loop Operation - allows an attendant to hold a call on loop. Attendant Locked-Loop Operation consists of two hold types, automatic and manual. Both types are attendant console features.

- in the order they are received, regardless of the incoming call type,
- by manually selecting a specific incoming call type.

Lockout - prevents the attendant from reentering a call on a held loop unless recalled by a station user or by Automatic Recall.

Multiple Listed Directory Numbers – allows each directory number to be assigned a unique lamp. The maximum number is limited by the number of available lamps and keys on the console.

Position Busy - allows the attendant to make the console unavailable to additional queued calls.

Priority Console Alerting - allows an attendant to be alerted to an enqueued emergency call while the console is idle, active on a call, position busy, or night service.

Recorded Announcement - feature permits the routing of either originated or extended attendant calls to an optional announcement.

Secrecy - allows the attendant to talk to a called party (destination) without the calling party (source) hearing the conversation. When the attendant releases from the call, the source and the destination are connected.

Serial Call - allows an attendant to extend a call to more than one station.

Speed Call - allows the attendant to dial frequently called numbers with an abbreviated number of digits. A console can have one Speed Calling Short List, one Long List, and can be a user of a Long List.

Transfer - allows a call that is transferred by a station to an attendant to be queued on a first-in, first-out basis.

Two-Way Split - allows the attendant to talk privately to either the calling party of the called party.

Wildcard Key - allows any special feature normally available through the use of a feature key to be invoked through the Wildcard Key, with the exception of ICI.

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S11. VERSALINE CENTREX SERVICE

S11.5 Rates and Charges

a. Recurring Charges

(1) Versaline Station Line Service

The following monthly rates and charges are in addition to the nonrecurring rates and charges set forth in Section S4 of this tariff.

<u>Period</u>	<u>Monthly Recurring Charge</u>	<u>Billing Code</u>
Month-to-Month	\$45.00	VER00
12 Month Contract	\$44.00	VER01
24 Month Contract	\$43.00	VER02
36 Month Contract	\$42.00	VER03

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S11. VERSALINE CENTREX SERVICE

S11.5 Rates and Charges (Continued)

a. Recurring Charges (Continued)

(2) Monthly Credits

Monthly credit will be applied to the monthly rate for Versaline customers who purchase Frontier Long Distance Service and/or Frontier Business DSL or Dedicated Internet Service.

1. A \$1.00 per month credit will be applied to each Versaline, if the customer selects Frontier Long Distance as their InterLATA and IntraLATA preferred interexchange carrier (PIC).
2. A \$1.00 per month credit will be applied to each Versaline if the customer subscribes to Frontier Business DSL or Dedicated Internet Service.
3. A \$2.00 per month credit will be applied to each Versaline if the customer subscribes to both Frontier Long Distance and Frontier Business DSL or Dedicated Internet Service (1. and 2. preceding).

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S11.5 Rates and Charges (Continued)

a. Recurring Charges (Continued)

(3) Optional Add-On Features

<u>Optional Add-On Features</u> ¹	<u>MRC</u>	<u>Billing Code</u>	<u>NRC</u>	<u>Billing Code</u>
Authorization Codes (AC), per group 100	\$ 0.30	CXACM	\$ 3.00	CXACN
Automatic Call Distribution (ACD)	ICB	-	ICB	-
Automatic Route Selection(ARS)	ICB	-	ICB	-
Conference Calling (Six Port)	40.00	CXCCM	100.00	CXCCN
Custom Intercept Announcements, Each	40.00	CXIN	50.00	-
Customer Data Changes (CDC)	ICB	-	ICB	-
Delay Announcements for Queued Calls, per announcement	40.00	-	50.00	-
Meet-Me-Conference (Up to 30 ports)	450.00	CMMC	100.00	CMMCN
Multiple Appearance Directory Numbers (MADNs)				
Single-Call-Arrangement (SCA) Each	6.00	CXSCM	-	CXMCN
Multiple-Call-Arrangement (MCA) Each ²	6.00	CXMCM	-	CXMCN
Music on Hold ³	25.00	CXMHM	4.00	CXMHN

¹ Optional features are available only where facilities and conditions permit.

² Available only within a Versaline customer group.

³ Does not include music source.

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S11.5 Rates and Charges (Continued)

a. Recurring Charges (Continued)

(3) Optional Add-On Features (Continued)

<u>Optional Add-On Features</u> ¹	<u>MRC</u>	<u>Billing Code</u>	<u>NRC</u>	<u>Billing Code</u>
<u>Paging Access</u>				
Loudspeaker Access	\$40.00	CXLPM	\$25.00	CXLPN
Code Access	40.00	CXCPM	25.00	CXCPN
Radio Access	40.00	CXRPM	25.00	CXRPN
<u>Queuing for Multiline Hunt Groups</u>				
	2.50	-	-	-
<u>Special Service Facilities Access</u> ²				
FX Facilities Access	2	-	2	-
OutWATS Access	2	-	2	-
Private Line Facilities Access	2	-	2	-
Tie Facility Access	2	-	2	-
800 Service Access	2	-	2	-
<u>Station Message Detail Recording (SMDR)</u>				
	ICB	-	ICB	-

¹ Optional features are available only where facilities and conditions permit.

² Refer to appropriate tariffs for mileage and termination charges.

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S11.5 Rates and Charges (Continued)

a. Recurring Charges (Continued)

(4) Attendant Feature Package

	<u>Monthly Recurring Charge</u>	<u>Billing Code</u>
Attendant Feature Package, ¹ per attendant	\$65.00	CAFPM
See Section 27.2 b.(3) for package features		

(5) PBX and Systems ²

System and Station Versaline Service features may be extended to PBX and key system customers at the applicable Automatic Access Line or business line rates as specified in Section S3 and the following:

	<u>Monthly Recurring Charge</u>	<u>Billing Code</u>
Versaline PBX Add-On Rate, per trunk	\$7.95	CXPXM
Versaline Business Line Add-On Rate, per line	\$7.95	CXKLM

b. Database Modifications

Additions, changes or deletions per hour or fraction thereof	\$50.00	-
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¹ Available where facilities and conditions permit.

² Rates are not subject to volume discounts.

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S11.6 Telephone Numbers and Facilities Reserved for Future Use

a. General

- (1) A customer may reserve pre-assigned telephone numbers and facilities necessary to meet their specified growth requirements at specific locations, on a mutually agreeable date. In the event the customer elects not to be provided with reserved telephone numbers, timely main station additions cannot be assured and facilities necessary for growth requirements will be provided only within normal engineering and construction intervals.
- (2) Telephone numbers reserved for future use services include pre-assigned telephone numbers and the facilities required. Such telephone numbers and facilities will be removed from reserved status and assigned as active main station lines as required by the customer.
- (3) The assignment of telephone numbers and the sequence of numbers assigned to a Versaline system is made at the discretion of the Company.
- (4) The service is furnished subject to the availability of facilities and telephone numbers.
- (5) Calls to reserved (unassigned) telephone numbers will be routed to intercept over Versaline common recorded announcement facilities as specified in Section 27.4 b.(1).
- (6) Telephone numbers furnished herein retain their reserve status until assigned to a main station at which time the service assumes rates and charges applicable to a Versaline main station.
- (7) Reserved numbers not assigned to a main station as agreed in Section 27.6 a. will be billed at the following rates until removed from reserved status or billed as an active Versaline main station.

b. Rates and Charges

(1) Reserved Versaline Telephone Numbers ¹

<u>Reserved Numbers</u>	<u>Monthly Recurring Charge</u>	<u>Billing Code</u>
Month-to-Month	\$15.24	CXMTR
12 Month Contract	14.34	CX36R
24 Month Contract	13.86	CX60R
36 Month Contract	13.41	CX84R

¹ Rates are based on 60 percent of the monthly rate applicable for a Station Line as specified preceding for a main station line.

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S12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

S12.2 Multi-Account Service

S12.2.1 General

- a. Multi-Account Service is a fully partitioned Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features service for use in an environment serving multiple tenants located in the building or buildings on the same continuous or contiguous properties. The property area for each Multi-Account Service must be specifically identified and under the control of a single owner or management unit. Areas so designated may be intersected or transversed by public and semi-public thoroughfares, provided that the adjacent property segments created by such intersecting or transversing thoroughfares would be continuous or contiguous in the absence of the thoroughfare. The designated service area must be wholly within the confines of the serving wire center boundary. In any instance, Multi-Account service shall be offered at the sole discretion of Frontier Communications of the Carolinas Inc.
- b. Rates and conditions for Multi-Account Service as specified following and where applicable are in addition to the rates and conditions specified for Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service in other sections of this Tariff.

S12.2.2 Regulations

- a. The provision of Multi-Account Service is dependent upon the establishment of a Primary Account. All other customers to Multi-Account Service are considered Secondary Accounts. All Secondary Account agreements for Multi-Account Service must terminate on the expiration date of the Primary Account's subscription agreement for Multi-Account Service. New Secondary Account agreements will be coterminous with the Primary Account's existing contract agreement.
- b. The Primary Account accepts responsibility for assisting in the training of Secondary Accounts and will provide assistance in the coordination of service for Secondary Accounts. The Primary Account is also responsible for insuring that the minimum system size established for Multi-Account Service is maintained throughout the life of the agreement.

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S12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

S12.2 Multi-Account Service (Continued)

S12.2.2 Regulations (Continued)

- c. Multi-Account Service will provide partitioned Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service for each account subscribing to Multi-Account Service. Each Multi-Account Service subscriber is required to have separate Network Access Registers (NARs) to provide network access.
- d. Station-to-Station calling is limited to Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service main station lines within each Multi-Account Service. Intercom calling between unaffiliated accounts is not permitted under Multi-Account Service.
- e. Each subscriber to Multi-Account Service is subject to all rates, rules and regulations of Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service as specified and where applicable in Section S12.3 of this Tariff.
- f. Each account will be directly responsible to the Company for all charges associated with its service. The Company will bill each account directly for its service.
- g. System size will be determined by the total number of main station lines in a Multi-Account System. The minimum number of main station lines per Multi-Account System will be six (6).

Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service's Service Type (lines) will be rated per account based on the cumulative line count of the Primary and Secondary Accounts.
- h. Each account must designate its preferred carrier for long distance service.
- i. Internal Communications and Call Management Features Service features are provided individually to each account.

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S12.2 Multi-Account Service (Continued)

S12.2.3 Definitions

Account: A customer of Multi-Account Internal Communications and Call Management Features Service may be either a Primary Account or a Secondary Account.

Multi-Account System: Consists of a Primary Account with Secondary Account(s).

Primary Account: The customer who accepts responsibility for the coordinating role of the Multi-Account system as specified in this Section.

Secondary Account: Any Multi-Account Internal Communications and Call Management Features service customer of a system other than the Primary Account.

S12.2.4 Conversion

- a. Conversion from Internal Communications and Call Management Features/Digital (ISDN) Internal Communications and Call Management Features Service to Multi-Account Service.

(1) When a customer with Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features service elects to convert to a Multi-Account Service, the following conditions apply:

- (a) When a Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features account with a minimum of 6 station lines wants to become the Primary Account, conversion must be for at least the remaining contract term, if any.
- (b) When a Internal Communications and Call Management Features/Digital (ISDN) Internal Communications and Call Management Features account wants to become a Secondary Account, conversion to the new rates must be for at least the remaining contract term, if any.

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S12.2 Multi-Account Service (Continued)

S12.2.4 Conversion (Continued)

b. Conversion from Multi-Account Service to Internal Communications and Call Management Features/Digital (ISDN) Internal Communications and Call Management Features Service.

(1) When a customer with Multi-Account Service elects to convert to Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service, the following conditions apply:

(a) The Primary Account will not be allowed to convert unless there are no remaining Secondary Accounts. Each conversion will be for at least the remaining contract term, if any.

(b) When a Secondary Account wants to become a Internal Communications and Call Management Features/Digital (ISDN) Internal Communications and Call Management Features Account, conversion to the new rates must be for at least the remaining contract terms, if any.

c. Rates and Charges

(1) Common Equipment - The following rates and charges are for the Multi-Account Internal Communications and Call Management Features only and are in addition to the appropriate and applicable service charges, monthly rates and nonrecurring charges for Internal Communications and Call Management Features Service, Network Access Registers, and other services to which Multi-Account Internal Communications and Call Management Features Service customers may subscribe. Rates and charges for Multi-Account Internal Communications and Call Management Features Service apply only to each Secondary Account.

(2)	<table border="0"> <tr> <td style="border-bottom: 1px solid black;">Term</td> <td style="border-bottom: 1px solid black;">Payment Plan</td> <td style="border-bottom: 1px solid black;">Monthly</td> <td style="border-bottom: 1px solid black;">Rate</td> </tr> <tr> <td style="border-bottom: 1px solid black;">1</td> <td style="border-bottom: 1px solid black;">12</td> <td style="border-bottom: 1px solid black;">36</td> <td style="border-bottom: 1px solid black;">60</td> </tr> <tr> <td style="border-bottom: 1px solid black;"><u>Mo.</u></td> <td style="border-bottom: 1px solid black;"><u>Mos.</u></td> <td style="border-bottom: 1px solid black;"><u>Mos.</u></td> <td style="border-bottom: 1px solid black;"><u>Mos.</u></td> </tr> </table>	Term	Payment Plan	Monthly	Rate	1	12	36	60	<u>Mo.</u>	<u>Mos.</u>	<u>Mos.</u>	<u>Mos.</u>
Term	Payment Plan	Monthly	Rate										
1	12	36	60										
<u>Mo.</u>	<u>Mos.</u>	<u>Mos.</u>	<u>Mos.</u>										

Per Secondary
Account

Apply appropriate rates and charges
as specified in Section S12.3.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service

S12.3.1 General

- a. Internal Communications and Call Management Features Service is a local exchange telecommunications service available only to customers served from suitably equipped central offices where operating conditions permit. The service may be analog or digital. Digital (ISDN) Internal Communications and Call Management Features is provided using Integrated Services Digital Network-Basic Rate Interface (ISDN-BRI) technology. It is a central office based service arrangement which consists of host central office interface equipment and software located on Company premises. This service provides local exchange access, interexchange access, intrasystem communication and features. A Internal Communications and Call Management Features system may not be provided for stand alone service only; access to the Company's exchange network must be provided.

S12.3.2 Conditions

- a. Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service is available on Flat Rate Trunks where central office and operating facilities and conditions permit. Digital (ISDN) Internal Communications and Call Management Features Circuit Switched Data (CSD) calls are provided on a usage basis.
- b. A minimum of 2 Internal Communications and Call Management Features (Analog or Digital) Service lines are required.
- c. If the Internal Communications and Call Management Features system falls below two lines, it will no longer be considered a Internal Communications and Call Management Features system. The remaining line will be converted to an individual business line with no features. All existing tariff rules, regulations, rates and charges associated with the conversion will apply.
- d. A customer may select only one analog Internal Communications and Call Management Features Feature Package per system and one digital Internal Communications and Call Management Features Voice package per system. Digital (ISDN) Internal Communications and Call Management Features Data Feature packages may be selected on a per line basis.
- e. One bill will be rendered for each Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service system. Separate bills are rendered monthly for Special Service access lines.

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S12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.2 Conditions (Continued)

- f. The Company will furnish two alphabetical directory listings per Internal Communications and Call Management Features customer group without charge. Additional listings may be purchased at rates listed under the Directory Service section of this tariff.
- g. Internal Communications and Call Management Features Service is offered on a term commitment basis commencing on the date the service is established.
- h. The Network Access Establishment Primary charge, the Network Access Establishment Change charge, the Central Office Line Connection charge, the Initial and Subsequent Nonrecurring Charge for 12 month service, and the Subsequent Nonrecurring Charge for 12, 36, 60 and 84 month service will not apply to the initial installation of analog Internal Communications and Call Management Features lines when installed at tariff rates under a term commitment.
- i. Digital (ISDN) Internal Communications and Call Management Features requires a minimum service period of three months for each line which is composed of a Local Loop and a Service Type, Access Service.
- j. Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service Line and Feature Packages rates apply each month from the time the system is placed in service until the Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features is discontinued.
- k. If remote units are required to provide switching capabilities for intracommunication purposes, they will be located on Company provided sites located on the customer's premises. Any remote units and all system cabling used in association with Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features are provided by and remain the property of the Company.
- l. Rotary dial stations may not be capable of accessing all Internal Communications and Call Management Features Service features.
- m. Rates and charges for Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features contemplate the use of central office equipment selected by the Company. When special central office equipment or features are provided at the request of the customer, special assembly rates and charges may be applied in addition to those shown herein.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.2 Conditions (Continued)

- n. If a customer chooses to combine Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service stations terminating at different locations into a single Internal Communications and Call Management Features Service system, all stations must be served by the same central office switching equipment.

In order for systems over 25 lines to qualify for quantity discounts, Internal Communications and Call Management Features Service equipped lines must primarily terminate at a single designated location of the customer of record. In those instances where a service configuration results in more than 30% of the lines terminating at a resale location of the customer of record within the coverage area of the Central Office, the service must be offered pursuant to term commitment to account for cost considerations. Customer of record does not apply to an entity reselling this service. In resale scenarios, the lines must terminate at the primary single location of the customer with identical pricing and costing rules as applicable to end-user customers of record.

- o. A customer with multiple Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service systems may link his systems with tie lines to permit intercom dialing. Tie line charges will apply.
- p. Where the Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features station line is located in a different central office area of the serving exchange, the Foreign Central Office Charge and measurement as specified in Section S9.2, is applicable. For Digital (ISDN) Internal Communications and Call Management Features, this capability is only supported from ISDN-capable base unit central offices.
- q. Where the Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features station line of the same system is located in a different exchange area, the Special Transport and Special Access Line Charges apply for each interexchange channel as specified in S20.1. For Digital (ISDN) Internal Communications and Call Management Features this capability is only supported from ISDN-capable base unit central offices.
- r. Private Line arrangements, Special Access Services, or foreign dial tone connected with Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service are subject to rates, rules, and conditions as set forth in the appropriate tariffs.
- s. Certain optional feature capabilities may not be compatible with other Feature Packages or Optional System features.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.2 Conditions (Continued)

s. Space Requirements

- (1) Suitable and sufficient space for any remote units required shall be leased by the Company from the customer.
- (2) Suitable space includes provisions for atmospheric control and encompasses the following environmental requirements:
 - Dust free
 - Controlled temperatures ranging from 50° to 86° Fahrenheit, with consideration given to heat loss and/or gain of the equipment
 - Relative humidity of 20% minimum and 55% maximum
- (3) Commercial power necessary to operate the remote units, if required, shall be provided by the customer and located on the customer's premises.

t. Subsequent Additions, Deletions and Changes

- (1) Subsequent line additions will be rated under a new term or an addendum to an existing term based upon the remaining period of the initial term commitment.
- (2) If a customer requests an upgrade or downgrade of an existing Feature Package (e.g., from Feature Package 1000 to 2000, from Feature Package 3000 to 2000 etc.), his existing per line term rate will be changed to reflect the new Feature Package rate. The new term rate will apply for the duration of the existing term commitment period. Data Base Program charges will apply.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.2 Conditions (Continued)

t. Subsequent Additions, Deletions and Changes (Continued)

(4) The term period for Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Optional Features is based upon the initial term period for the Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features System. Subsequent additions of Optional Features will be rated under a new term or an addendum to an existing term based upon the remaining period of the initial term commitment.

u. Termination Liability

In the event Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service is terminated by the customer prior to completion of the initial term period, the customer shall be liable for early termination charges.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.2 Conditions (Continued)

v. General - Digital (ISDN) Internal Communications and Call Management Features

- (1) Services offered in accordance with this tariff are provided exclusively from central offices equipped with digital facilities. The availability of services and ability to provide services may vary among serving central offices. Digital (ISDN) Internal Communications and Call Management Features services will be provided where central office capabilities and conditions permit.
- (2) Customer-provided equipment used in conjunction with services provided in accordance with this tariff must conform with the technical specifications of the Company.
- (3) The Company may change telecommunications services, equipment, operations, or procedures while remaining consistent with the Federal Communications Commission's Rules and Regulations. If changes cause a customer's equipment or communications system to become incompatible with services or if changes cause terminal equipment to require modification or become less effective, the Company shall not be responsible.
- (4) Customer requested temporary disconnections of Digital (ISDN) Internal Communications and Call Management Features services are not permitted.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.2 Conditions (Continued)

v. General - Digital (ISDN) Internal Communications and Call Management Features (Continued)

- (5) The Company will provide two alphabetical directory listings per Digital (ISDN) Internal Communications and Call Management Features customer group (system) without charge. Additional directory listings will be provided in accordance with the rates and conditions in this tariff under Directory Listings.
- (6) A change in service from Analog Internal Communications and Call Management Features from Digital Channel Service, or from a basic exchange service to Digital (ISDN) Internal Communications and Call Management Features service is a discontinuation of service and an establishment of service. Termination liabilities will not apply to these changes if the customer subscribes to an equivalent or greater amount of service. However, all applicable installation and service connection charges and all charges applicable to the establishment of Digital (ISDN) Internal Communications and Call Management Features services apply.
- (7) Flat Rate and Measured Service (for voice grade) cannot be mixed on a customer's premises. All data calls will be charged measured rates at the charges stated elsewhere in this tariff with the following exception. Data calls within the same business group within the same wire center (intercom calls) do not incur usage.

w. Digital (ISDN) Internal Communications and Call Management Features Services

- (1) Digital (ISDN) Internal Communications and Call Management Features Services are digital, business-system, exchange services, which include station connections and network access and which are provided as an alternative to or in conjunction with Internal Communications and Call Management Features services.
- (2) Digital (ISDN) Internal Communications and Call Management Features Services offered from this tariff include from two to 200 digital local loops with a Digital (ISDN) Internal Communications and Call Management Features service line.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.2 Conditions (Continued)

w. Digital (ISDN) Internal Communications and Call Management Features Services (Continued)

- (3) Each Packaged Service is associated with a digital local loop, not with a channel.
- (4) Each digital local loop within a business system may be uniquely arranged with a Packaged Service and with a B-Channel or D-Channel configuration, or both a B-Channel and D-Channel configuration.
- (5) The Digital (ISDN) Internal Communications and Call Management Features service line is a service which terminates digital local loops at the central office and permits access to the exchange network. Only one Digital (ISDN) Internal Communications and Call Management Features service line is required for each digital local loop, since this service line provides any configuration of the basic elements and includes one access to the network line termination.
- (6) A Digital (ISDN) Internal Communications and Call Management Features service line arranges a digital local loop ISDN-BRI access.
- (7) The B Voice/Circuit Switched Data Channel (B-V/CSD) assigns voice and circuit switched data traffic to two B-Channels of a digital local line. The CSD mode operates at a maximum speed of 64 Kbps (Switched 64 Kbps) but may be used at a speed of 56 Kbps (Switched 56 Kbps).
- (8) Data sent to locations within a business system and to interexchange carriers over B-V/CSD Channels in the CSD mode can be transmitted at either 64 Kbps or 56 Kbps. (Some interexchange carriers do not offer transmission at 64 Kbps).
- (9) Data sent to locations within other business systems can be transported at a speed of either 64 Kbps or 56 Kbps in accordance with the rates, charges, and conditions specified by the Company's tariffs, where 64 Kbps is offered.
- (10) The D-Packet Switched Data Channel (X) allows transmission of packet-switched data over a D-Channel. Subscription to a D-Packet Service without subscription to B-Channel Service is permitted.

(X) D-Packet Switched Data Channel service is grandfathered as of November 30, 2005 and is limited to existing customers at existing locations. No modification to D-Packet Switched Data Channel service is allowed.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.2 Conditions (Continued)

w. Digital (ISDN) Internal Communications and Call Management Features Services (Continued)

(11) Additional Telephone Numbers

- (a) Up to two primary telephone numbers are provided with each activated Digital (ISDN) Internal Communications and Call Management Features line, one for each of 2 channels. If an additional telephone number is required on either channel, an additional number charge applies for each additional number. The additional telephone numbers are available at the rate shown in this section. Additional telephone numbers may be published in the directory at the additional listing rates as found elsewhere in this tariff.
- (b) One interexchange carrier must be selected for all telephone numbers associated with the same digital local loop, however 101XXXX access to other carriers is provided. All digital local loops within the same business system must be associated with the same carrier.

(12) Digital (ISDN) Internal Communications and Call Management Features Access

- (a) Digital (ISDN) Internal Communications and Call Management Features Access provides support for connecting from one to eight terminals belonging to the same customer on an individual digital local line.
- (b) Only one user will be connected to each B-Channel. Other users on the same digital local loop can access the D-Channel only.
- (c) Up to six users can simultaneously share the same D-Channel of a D-Channel packet switching arrangement. Additional telephone numbers are required for each additional terminal.
- (d) A maximum of eight terminals belonging to the same customer are permitted per ISDN-BRI line.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.2 Conditions (Continued)

w. Digital (ISDN) Internal Communications and Call Management Features Services (Continued)

(13) Individual Line Loop Extension

- (a) Digital (ISDN) Internal Communications and Call Management Features Individual Line Loop Extension provides a physical extension of the Digital (ISDN) Internal Communications and Call Management Features loop from approximately 18,000 feet to approximately 36,000 feet (These distances are for planning purposes. The actual distances are dependent on decibel (db) loss and not just physical loop length.) This physical extension is accomplished by means of a CO installed power module and an outside plant installed regenerator or U-Repeater.
- (b) The deployment method is based on dB loss and not on specific cable footage. The vendor installation information indicates that up to a 34dB loss at 40kHz in either direction of the field repeater is acceptable. With the engineering practice of maximum loss for the Digital (ISDN) Internal Communications and Call Management Features loop to be 38dB at 40kHz, it is assumed, if the customer's distance would exceed the 38dB for standard installation, the U-Repeater would be mounted within the stated range of 34dB and the customer's length would be extended another 34dB from the U-Repeater installation point. Only one power module and U-Repeater can be used per Digital (ISDN) Internal Communications and Call Management Features line.
- (c) The customer's network access line is preengineered to determine when the U-Repeater/ power module are required. The customer will not be charged the Digital (ISDN) Internal Communications and Call Management Features Individual Line Loop Extension rate unless the equipment is actually used. The charge will not be invoked based on the cable footage. The power module is designed to be used only with the U-Repeater and the repeater can only be used with the power module. The appropriate Individual Line Loop Extension rate will apply in addition to rates for Digital (ISDN) Internal Communications and Call Management Features Services.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.3 Features

- a. Analog or Digital (ISDN) Internal Communications and Call Management Features Service offers Feature Packages 1000, 2000, 3000, Internal Communications and Call Management Features CCLASS, or Attendant Feature Package, and Optional Line and System Features at the rates and charges set forth in this Tariff. Feature capabilities may vary depending on the host central office equipment. Internal Communications and Call Management Features Feature Packages 1000, 2000, and 3000 may apply on a per line basis to analog phones connected to a digital Internal Communications and Call Management Features line.

In addition, Digital (ISDN) Internal Communications and Call Management Features Service offers ISDN Station MBKS Basic, MBKS Deluxe, and 3000-Deluxe Packages, Circuit Switched Data 1000 and 2000 Packages, X.25 Enhancement Package (X), and Optional Line and System Features at the rates and charges set forth in the tariff. Feature capabilities may vary depending on the host central office equipment.

- (1) Analog Internal Communications and Call Management Features Service Basic Service Features:

Automatic Identification of Outward Dial (AIOD), Common Recorded Announcement on Intercept, Direct Inward Dialing/Direct Outward Dialing (DID/DOD), Distinctive Ringing, Station-to-Station Calling, and Touch Call.

- (2) Digital (ISDN) Internal Communications and Call Management Features Service Basic Operating Features: Direct Inward Dialing/Direct Outward Dialing (DID/DOD), Automatic Identification of Outward Dial (AIOD), Distinctive Ringing, Touch Call, Station-to-Station Calling, and Incoming Caller ID-Number Only Delivery.

- (3) Internal Communications and Call Management Features Feature Package 1000:

Call Alternation, Call Forward (All, Busy, Don't Answer-Fixed), Call Hold, Call Pick-Up (Extended, Direct, and Group), Call Transfer (all types), Call Waiting Dial, Call Waiting Originating, Call Waiting Terminating/Cancel, Consultation Hold, Hunting (Pilot Number, Directory Number and Secretarial), Last Number Redial, Speed Dial Short List (Individual), Station Restriction, Three-Way Calling, and Toll/Code Restriction.

- (X) X.25 service is grandfathered as of November 30, 2005 and is limited to existing customers at existing locations. No modification to X.25 service is allowed.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.3 Features (Continued)

a. (Continued)

(4) Internal Communications and Call Management Features Feature Package 2000:

Feature Package 1000 plus the following features: Automatic Callback (Camp-On), Call Park (Multiple), Circular Hunting, Data Line Security, Multiple Classes of Service, Saved Number Redial, Speed Dial Long List (System), and Uniform Call Distribution.

(5) Internal Communications and Call Management Features Feature Package 3000:

Feature Packages 1000 and 2000 plus the following features: Executive Busy Override, Incoming Call Forward, Off-Hook Queuing, Ringback Queuing, Speed Dial Long List (Individual), and Within Group Call Forward.

(6) Internal Communications and Call Management Features CCLASS Feature Package:

Automatic Busy Redial, Automatic Call Return, Call Block, Do Not Disturb, Select Call Forwarding, and Special Call Waiting.

(7) Attendant Feature Package - Access to Paging, Autodial, Automatic Recall, Busy Verification, Call Hold, Call Park, Call Selection, Camp On, Code Calling Line Termination, Conference, Console Activation of Call Forward, Console Test, Control of Trunk Group Access, Control of Virtual Facility Groups, Delayed Operation, Display of Queued Calls by ICI Key, Flexible Console Alerting, Interposition Calls, Locked-Loop Operation, Lockout, Multiple Listing Directory Numbers, Position Busy, Priority Console Alerting, Recorded Announcement, Secrecy, Serial Call, Speed Dial, Transfer, Two-Way Split, and Wildcard Key.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.3 Features (Continued)

a. (Continued)

- (8) Optional System Features: Attendant Data Link Console Interface, Attendant Flexible Night Answer, Attendant Identification-Multiple Directory Numbers, Attendant Pre-determined Night Answer (PNA), Attendant Universal Night Answer (UNA), Authorization Codes (per group of 10), Automatic Route Selection (ARS), Call Trace, Caller ID, Caller ID-Number Only (CNID), Complete Blocking (Per Line), Facilities Restriction Level (part of ARS), Time of Day Routing (part of ARS), Expensive Route Warning (part of ARS), Code Calling Access, Conference Calling (6, 8, 12, 16, 18, 24 port), Dictation Access, FX/FCO Access, Limited ACD, Music-On-Hold, Paging/Public Address Access, Pilot Number of Hunt Groups, Preferential Hunting, Priority Queuing, Proprietary Set Interface, Recorded Announcement (Custom), Selective Blocking (Per Call), Speed Dial Long List (Additional System), Stop Hunt, Terminal Make Busy, Tie Facility Access, T1 Access, Priority Call, WATS Access, 800/877/888 Access.
- (9) Digital (ISDN) Internal Communications and Call Management Features Multi-Button Key Set (MBKS) Basic Package: Analog Shared Directory Number, Automatic Call Back on Busy, Bridging, Call Alternation, Call Forwarding, Call Pickup, Conference Calling, Digital Data Intercom Dialing, Drop, Feature Function Buttons, Flex Calling, Hold, Intercom Function, Key System Coverage for Analog Lines, Manual Exclusion, Multiple Directory Number, Privacy Release, Ring Again, Shared Call Appearances of Directory Number, Speed Dialing, Station Restriction, and Transfer.
- (10) Digital (ISDN) Internal Communications and Call Management Features Multi-Button Key Set (MBKS) Deluxe Package: Digital (ISDN) Internal Communications and Call Management Features Multi-Button Key Set (MBKS) Basic Package plus: Called Line Identification, Delayed and Abbreviated Ringing, Display for Ringing Call Appearance Only, Intercom Alerting, Outgoing Called Line Identification for ISDN Terminals, and Priority Calling Incoming Only.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.3 Features (Continued)

a. (Continued)

- (11) Digital (ISDN) Internal Communications and Call Management Features Multi-Button Key Set (MBKS) 3000 Deluxe: Digital (ISDN) Internal Communications and Call Management Features Multi-Button Key Set (MBKS) Deluxe Package plus: Executive Busy Override, Incoming Call Forwarding, and Within Group Call Forwarding.
- (12) Circuit Switched Data 1000 Package: Data Call Forward, Data Multi-Line Hunt Group, Data Speed Dial-Short List, and Data Toll Restriction.
- (13) Circuit Switched Data 2000 Package: Data 1000 Package plus: Data Call Back, Data Circular Hunting, Data Group Speed Calling 30, and Data Speed Dial-Long List.
- (14) X.25 Deluxe Package (X): X.25 Basic Service plus: X.25 Closed User Groups, X.25 Fast Select, X.25 Fast Select Acceptance, X.25 Hunt Groups, X.25 One-Way Outgoing Logical Channel, and X.25 Permanent Virtual Circuit.
- (15) X.25 Basic Package (X): X.25 Flow Control Parameters Negotiation, X.25 Incoming Calls Barred, X.25 Outgoing Calls Barred, X.25 Reverse Charge, X.25 Reverse Charge Acceptance, X.25 Throughput Class Negotiation, X.25 Transmit Delay Selection and Indication.

(X) X.25 service is grandfathered as of November 30, 2005 and is limited to existing customers at existing locations. No modification to X.25 service is allowed.

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S12.3.3 Features (Continued)

b. Feature Matrices

(1) The following feature matrices indicate the availability of each feature with either Analog or Digital (ISDN) Internal Communications and Call Management Features Service.

(a) Basic Operating Features

<u>Feature Name</u>	<u>Analog</u>	<u>Digital</u>
Direct Inward Dialing	X	X
Direct Outward Dialing	X	X
Automatic Identification of Outward Dial	X	X
Distinctive Ringing	X	X
Touch Call	X	X
Station-to-Station Calling	X	X
Incoming Caller ID-Number Only		X

(b) Attendant Package Features -
Analog Internal Communications and Call Management Features

Access to Paging	X	X
Autodial	X	X
Automatic Recall	X	X
Busy Verification	X	X
Call Hold	X	X
Call Park	X	X
Call Selection	X	X
Camp On	X	X
Code Calling Line Termination	X	
Conference	X	X
Console Activation of Call Forward	X	X
Control of Trunk Group Access	X	
Control of Virtual Facility Groups	X	X
Delayed Operation	X	X
Display of Queued Calls by ICI Key	X	X
Flexible Console Alerting	X	X
Interposition Calls	X	X
Locked-Loop Operation	X	X
Lockout	X	X

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.3 Features (Continued)

b. Feature Matrices (Continued)

(1) (Continued)

(b) Attendant Package Features -
Analog Internal Communications and Call Management Features (Continued)

<u>Feature Name</u>	<u>Analog</u>	<u>Digital</u>
Multiple Listed Directory Numbers	X	X
Position Busy	X	X
Priority Console Alerting	X	X
Recorded Announcement	X	X
Secrecy	X	X
Serial Call	X	X
Speed Dial	X	X
Transfer	X	X
Two-Way Split	X	X
Wildcard Key	X	X

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.3 Features (Continued)

b. Feature Matrices (Continued)

(1) Continued)

(c) Voice Packages Features

<u>Feature Name</u>	<u>Analog</u>			<u>Digital</u>
	1000	2000	3000	
	CCLASS ³			MBKS ¹ Service/ BASIC
				DELUXE 3000-DELUXE
Call Alternation/Flip-Flop	X X X			X X X
Call Forwarding	X X X			X X X
Call Hold	X X X			X X X
Call Pick Up	X X X			X X X
Call Transfer	X X X			X X X
Call Waiting	X X X			X X
Consultation Hold	X X X			X X X
Dial Call Waiting	X X X			X X
Hunting	X X X			X X
Last Number Redial ²	X X X			X X X
Speed Dialing 6 or 8	X X X			X X X
Station Restriction	X X X			X X X
Three Way Calling	X X X			X X X
Toll Restriction	X X X			X X X
Call Park X X	X X X			
Automatic Callback	X X			X X X
Data Line Security ²	X X			
Saved Number Redial ²	X X			
Circular Hunting	X X			X X X
Uniform Call Distribution				
Hunting X X	X X X			
Multiple Classes of Service	X X			X X X
System Speed Dial 30	X X			X X X

¹ An analog telephone set connected through an appropriate ISDN terminal adapter to a Digital (ISDN) Internal Communications and Call Management Features line must subscribe to analog Internal Communications and Call Management Features voice feature packages, not Digital (ISDN) Internal Communications and Call Management Features MBKS Service feature packages.

² Not available on 5ESS.

³ CCLASS Package can be used with Analog or Digital Internal Communications and Call Management Features

⁴ Not available on DMS100.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.3 Features (Continued)

b. Feature Matrices (Continued)

(1) (Continued)

(c) Voice Packages Features (Continued)

Feature Name	Analog			MBKS ¹ Service/ Digital		
	1000	2000	3000	BASIC	DELUXE	3000-DELUXE
	CCLASS ³					
Off-Hook Queuing		X			X	X
Individual Speed Dial 30		X		X	X	X
Ringback Queuing		X			X	X
Basic Message Service ⁴					X	X
Delayed and Abbreviated Ringing					X	X
Display for Ringing Call Appearance Only ⁴					X	X
Intercom Alerting					X	X
Outgoing Called Line ID for ISDN Terminals					X	X
Priority Calling Incoming Only					X	X
Executive Busy Override		X				X
Incoming Call Forwarding		X				X
Within Group Call Forwarding		X				X
Automatic Call Return		X				
Automatic Busy Redial		X				
Select Call Forwarding		X				
Priority Call		X				
Call Block		X				
Special Call Waiting ^{2,4}		X				
Bridging					X	X
Conference Calling					X	X

¹ An analog telephone set connected through an appropriate ISDN terminal adapter to a Digital (ISDN) Internal Communications and Call Management Features line must subscribe to analog Internal Communications and Call Management Features voice feature packages, not Digital (ISDN) Internal Communications and Call Management Features MBKS Service feature packages.

² Not available on 5ESS.

³ CCLASS Package can be used with Analog or Digital Internal Communications and Call Management Features

⁴ Not available on DMS100.

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S12.3.3 Features (Continued)

b. Feature Matrices (Continued)

(1) (Continued)

(c) Voice Packages Features (Continued)

<u>Feature Name</u>	Analog 1000	2000	3000	CCLASS ²	MBKS ¹ Service/ Digital BASIC	DELUXE	3000-DELUXE
Drop					X	X	X
Key System Coverage for Analog Lines					X	X	X
Manual Exclusion					X	X	X
Multiple Directory Number Buttons					X	X	X
Shared Call Appearances of Directory Number					X	X	X
Analog Shared Directory Number					X	X	X
Feature Function Buttons					X	X	X
Digital Data Intercom Dialing					X	X	X

(d) Data Packages Features

<u>Feature Name</u>	CSD1000	CSD2000	X.25 BASIC	X.25 DELUXE
Data Speed Dial - Short List	X	X		
Data Call Forward	X	X		
Data Toll Restriction	X	X		
Data Multi-Line Hunt Group	X	X		
Data Call Back			X	
Data Circular Hunt			X	
Data Group Dial Call 30			X	
Data Speed Dial - Long List			X	

¹ An analog telephone set connected through an appropriate ISDN terminal adapter to a Digital (ISDN) Internal Communications and Call Management Features line must subscribe to analog Internal Communications and Call Management Features voice feature packages, not Digital (ISDN) Internal Communications and Call Management Features MBKS Service feature packages.

² CCLASS Package can be used with Analog or Digital Internal Communications and Call Management Features

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.3 Features (Continued)

b. Feature Matrices (Continued)

(1) (Continued)

(d) Data Packages Features (Continued)

<u>Feature Name</u>	CSD1000	
	CSD2000	
	X.25 BASIC	X.25 DELUXE
X.25 Flow Control Parameters Negotiation (X)	X	X
X.25 Incoming Calls Barred (X)	X	X
X.25 Outgoing Calls Barred (X)	X	X
X.25 Reverse Charge (X)	X	X
X.25 Reverse Charge Acceptance (X)	X	X
X.25 Throughput Class Negotiation (X)	X	X
X.25 Transmit Delay Selection/ Indication (X)	X	X
X.25 Closed User Groups (X)		X
X.25 Fast Select (X)		X
X.25 Fast Select Acceptance (X)		X
X.25 Hunt Groups (X)		X
X.25 One-Way Outgoing Logical Channel (X)		X
X.25 Permanent Virtual Circuit (X)		X

(X) X.25 service is grandfathered as of November 30, 2005 and is limited to existing customers at existing locations. No modification to X.25 service is allowed.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.3 Features (Continued)

b. Feature Matrices (Continued)

(1) (Continued)

(e) Optional Features

<u>Feature Name</u>	<u>Analog</u>	<u>Digital</u>
Additional Numbers	X	X
Attendant Data Link Console Interface	X	
Attendant Flexible Night Answer	X	
Attendant ID Multiple Directory Nos.	X	
Attendant Pre-determined Night Answer	X	
Attendant Universal Night Answer	X	
Authorization Codes	X	X
Automatic Route Selection	X	X
Call Trace	X	X
Caller ID	X	X
Caller ID-Number Only	X	X
Circuit Switched Data Direct Connect		X
Circuit Switched Data Closed User Group		X
Code Call Access	X	
Conference Calling	X	X
Dictation Access and Control	X	
Digital Data Intercom Dialing		X
Limited Automatic Call Distribution	X	
Music On Hold	X	X
Paging/Public Address Access	X	
Pilot Number of Hunt Groups	X	
Preferential Hunt	X	X
Priority Queuing	X	X
Proprietary Set Interface	X	
Recorded Announcement	X	X
Speed Dial 30	X	X
Stop Hunt	X	X
Terminal Make Busy	X	
Tie Line Facility Access	X	X
T-1 Access	X	X
Priority Call	X	X
WATS/800/888 Access	X	X

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.4 Definition of Features

a. Internal Communications and Call Management Features Basic Operating Features:

Automatic Identification of Outward Dial:

This feature identifies all calls leaving the customer group by the station number from which calls are placed.

Common Recorded Announcement on Intercept:

This provides a standard recording for intercept of calls to unassigned numbers.

Direct Inward Dialing:

This feature allows incoming calls from the exchange network to reach a specific station without attendant assistance.

Direct Outward Dialing:

This feature allows station users to place external calls to the exchange network without attendant assistance.

Distinctive Ringing:

This feature permits a station user to determine by the cadence of the ringing, whether a call is internal or external.

Station-to-Station Calling:

This feature allows station users to call each other using abbreviated dialing.

Touch Call:

This feature equips all station lines for touch call dialing.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.4 Definition of Features (Continued)

b. Feature Package 1000

Call Alternation:

This feature allows a station user to hold one call, make another call then talk alternately between the two parties.

Call Forwarding:

This feature provides the option of fixed and/or variable forwarding of a station's incoming calls to a predetermined number. Includes all calls or only calls reaching a busy or no answer condition (Fixed Forwarding is established and changed by the Telephone Company, whereas variable forwarding is established and changed by the station user).

Call Hold:

Allows a Main Station user to place any call involving their Main Station on hold by flashing and dialing a special code. The Main Station is then free to originate another call. The call is then retrieved by dialing the hold code a second time or by hanging up the phone.

Call Pick-Up Direct:

This feature permits a station user to pick up any ringing station in the business group by dialing a feature code plus the ringing station's intercom number. The ringing station is not required to be in the same pick-up group.

Call Pick-Up-Extended:

This feature permits a station user to dial a code to apply call pick up to groups other than its own.

Call Pick-Up-Group:

This feature permits a station user to dial a code to answer a call which is ringing at another station within the call pick-up group.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.4 Definition of Features (Continued)

b. Feature Package 1000 (Continued)

Call Transfer:

Call Transfer provides for the transfer, by a Internal Communications and Call Management Features station, of calls within or outside the business group. The Three-Way Calling feature is needed in addition to Call Transfer for this feature to work.

Call Waiting Cancel:

Call Waiting Cancel allows the customer with Call Waiting Service to inhibit the operation of Call Waiting for one call.

Call Waiting Dial:

This feature provides the ability for originating Main Stations to invoke call waiting service on selected intragroup calls by dialing an access code followed by the extension number of the called station. This differs from Call Waiting Originating in that the call wait tone activation is selective, rather than automatic, on all calls.

Call Waiting Originating:

This feature allows the party making the call to activate Call Waiting on a busy line at completion of dialing on a per call basis.

Call Waiting Terminating:

Informs a busy Main Station Line, when the Main Station Line is so equipped, that an incoming call is waiting (burst of tone), and permits holding the connection while answering the new call and return to the original connection. This can be on all calls or inter-business group calls only.

Consultation Hold:

This feature allows the initiator of a three-way call or transfer to speak privately with the third party before completing the connection.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.4 Definition of Features (Continued)

b. Feature Package 1000 (Continued)

Directory Number Hunting:

This feature activates hunting when any of the directory numbers of the individual lines in the hunt group are called. If that line is busy, hunting will start with that line and continue to the end of the list.

Hunting (Distributed):

Only a pilot DN is associated with this hunt group. Hunting starts after the first idle line found by the previous hunt and continues until the starting point of the hunt is reached.

Hunting (Pilot Number):

This feature provides for an incoming call to a fictitious pilot number to hunt through a rotary group of main station lines to the end of that group.

Hunting (Secretarial):

This feature provides hunting within a department to hunt to the secretary last.

Last Number Redial:

This feature allows a station user to redial the last number dialed by utilizing an access code.

Speed Dialing Short List (Individual):

Lets the Main Station user place calls to a list of frequently called telephone numbers by dialing fewer digits than the complete directory number. Where technology exists, up to 24 dialed digits can be stored.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.4 Definition of Features (Continued)

b. Feature Package 1000 (Continued)

Station Restriction:

Semi-restricted permits the customer to have selected Main Stations restricted from receiving any calls from outside the business customer group or from making any calls outside the business customer group. Intercom calling and private facilities are accessible. Fully restricted blocks calls to and from the attendant in addition to those from/to outside the customer business group.

Three-Way Calling:

This feature permits a station user using the Consultation Hold feature to put one party on hold, reach a third party, and bring all three parties together in a three-way connection.

Toll-Code Restriction:

This feature prevents customer designated stations from placing any chargeable calls. Arrangements to deny access to Directory Assistance and/or Public Announcement Services are not assured. These features are intended to limit main station direct dialed outgoing calls, but such calls may, in certain circumstances, be completed and will be charged for as specified in other sections of this tariff. Nonrecurring charges will be waived for customers subscribing to the 900/976 Toll Restriction Only Option (Series 1000).

c. Feature Package 2000 (The features below are in addition to the Feature Package 1000 features).

Automatic Callback:

Automatic Callback permits a Main Station user who attempts an intercommunication call to a busy Main Station to be automatically connected to that line when both called and calling lines are subsequently idle.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.4 Definition of Features (Continued)

c. Feature Package 2000 (Continued)

Call Park-Multiple:

This feature permits a station user to place multiple calls on hold and later retrieve the held calls from his station or another station in the customer business group.

Circular Hunting:

This system tests all lines in the multiline hunt group regardless of the point of entry.

Data Line Security:

This feature prohibits interruption to a busy line by features such as Call Waiting, Executive Busy Override, etc.

Multiple Classes of Service:

This option gives each station a class of service which defines its calling privileges and any features restricted from its use.

Saved Number Redial:

This feature permits a station user to store a number in memory and then later redial the number using a code.

Speed Dial Long List (System):

This feature allows members of a customer business group to share a common speed call list of 30 members. One list is provided with Package 2000. Additional lists are available (see optional system features).

Uniform Call Distribution (UCD) Hunting:

Uniform Call Distribution provides an even distribution of incoming network and intercom calls among the individual Main Stations of a hunt group and includes Circular Hunt. Also may include queue Status Lamp, which will provide an indication at the customer premises of how long the first call in the incoming-call queue has been waiting.

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S12.3.4 Definition of Features (Continued)

- d. Feature Package 3000 (The features below are in addition to the Feature Package 1000 and Feature Package 2000 features).

Call Forwarding/Incoming:

When activated by a Main Station user, automatically routes incoming calls from outside the Internal Communications and Call Management Features System intended for his Main Station to any other Main Station selected within the same system or outside the Internal Communications and Call Management Features system. The Main Station selected may also be the attendant. The attendant may also activate call forwarding for a Main Station.

Call Forwarding/Within Group:

This feature restricts a station user so that calls may only be forwarded to other stations in the business group.

Executive Busy Override:

This feature allows a station user to access a busy station after a break-in tone alerts the busy station.

Offhook Queuing:

When used with Automatic Route Selection (ARS), queuing is available on primary (first choice) routes in ARS patterns. The text and announcement provided with the optional Recorded Announcement feature will be provided by the Company. The music or music-on-queue will be provided by the customer. This requires a voice-grade channel between the central office and the customer-provided music source, and the optional Music-On-Hold feature. This feature is only available with off-hook queuing. The customer must specify the length of time

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.4 Definition of Features (Continued)

d. Feature Package 3000 (Continued)

Off-Hook Queuing: (Continued)

A call is held in the queue before being routed to a reorder tone. Incoming tie lines have only Off-hook queuing. All main station lines must be equipped with the same type of queuing. Off-hook queuing must have either a recorded announcement or music.

The audio input is applied to incoming calls waiting in the attendant queue or in the UCD queue. The customer must specify the length of time (etc.).

Ringback Queuing:

This feature permits a station user with activated queuing to go on-hook and be called when the busy facility becomes available.

Speed Dial Long List (Individual):

This feature allows a station user to place calls to 30 commonly called destinations using two to four digits.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.4 Definition of Features (Continued)

e. Internal Communications and Call Management Features CCLASS

Automatic Busy Redial:

This feature is an arrangement which permits the customer to redial automatically the last number dialed. If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed.

Automatic Call Return (*69):

Allows a customer to obtain information about the last incoming call when the service is activated by dialing *69. Upon dialing *69, information associated with the last incoming call is announced if it is available from the network and the calling party has not blocked the calling information. Depending on the serving central office, the date and time of the call may also be announced. When a telephone number is announced, it may not always identify the calling party and, in some cases, cannot be used to return the call automatically or by manual dial back.

If possible, the service may also allow a customer to return the call automatically by dialing "1". *69 cannot automatically return all calls. When a telephone number is announced, the customer is instructed to dial "1" to return the call automatically. If the customer dials "1" and the line associated with the called number is busy, the call is queued for up to 30 minutes or until both lines are idle. When both lines are idle, the customer is given an indication with a distinctive ringing pattern that the network will attempt to set up the call. Once the customer answers the distinctive ring, the network attempts to set up the call.

This feature is offered on a monthly subscription or per activation basis. Per activation customers are charged upon announcement of information associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing "1" and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back. The customer is billed for any call placed by means of this service.

General Disclaimer/Conditions:

Custom Local Area Signaling Service are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability and content of that information.

Rates & Charges:

Per activation customers are charged upon announcement of information associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing "1" and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back.

Call Block:

This feature allows a customer to block incoming calls from a maximum of 12 telephone numbers. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls.

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S12.3.4 Definition of Features (Continued)

e. Internal Communications and Call Management Features CCLASS: (Continued)

Do Not Disturb:

This feature allows a customer to select up to 12 telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally.

Select Call Forwarding:

This feature is an arrangement which permits a customer to pre-specify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Select Call Forwarding is activated, only calls from the pre-specified number will be forwarded.

Special Call Waiting:

This feature allows a customer to choose up to 12 numbers which can activate Call Waiting. Incoming calls placed from numbers not selected by the customer receive busy signals when the customer's line is busy. Customers may not subscribe to Call Waiting and Special Call Waiting on the same line.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.4 Definition of Features (Continued)

f. Attendant Feature Package - These features will be provided where facilities are available.

Access to Paging - This feature allows an attendant to gain access to customer-provided loudspeaker paging equipment to summon a particular person over speakers located throughout the customer's premises.

The feature also provides a preempt capability allowing an attendant to force-release a calling party from a loudspeaker access.

Autodial - This feature permits an attendant to dial frequently called numbers by pressing a feature key, which is programmed with a particular number.

Automatic Recall - This feature allows redirect of extended calls to unanswered stations, camped-on stations, or stations with call waiting back to the Attendant. This also provides for redirect of calls parked for a predetermined amount of time.

Busy Verification - This feature allows an attendant to determine whether stations or trunks are busy or idle.

Call Hold - This feature allows an Attendant to hold a call manually on the loop by pressing a key.

Call Park - This feature allows the attendant to park calls against any directory number in the customer group.

Call Selection - This feature enables an attendant to answer incoming calls using either of the following methods:

- . in the order they are received, regardless of the incoming call type;
- . by manually selecting a specific incoming call type.

Camp-On: This feature allows the attendant to extend an incoming call to a busy station. When the busy station becomes idle, it automatically rings and is connected to the waiting call.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.4 Definition of Features (Continued)

f. Attendant Feature Package (Continued)

Code Calling Line Termination - With this feature, the Attendant can access customer provided code-call equipment using an access code and a called party code.

Conference - This feature allows the attendant to establish a conference with up to 30 conferees.

Console Activation of Call Forward - This feature allows attendants to activate, deactivate, and program Call Forwarding for stations.

Console Test - Allows attendant to test the functional operations of a console.

Control of Trunk Group Access - This feature allows the attendant to control the access of all stations and incoming trunks to various trunk groups by operating corresponding keys.

Control of Virtual Facility Groups - This feature allows the attendant to control the access of all stations and incoming trunks to VFGs by a single key.

Delayed Operation - This feature allows the attendant to place a call for a calling station while the calling station waits on hook.

Display of Queued Calls by ICI Key - This feature provides console operators with a visual indication of the number of calls queued to be answered.

Flexible Console Alerting - Allows an attendant to be alerted to a call requiring attention.

Interposition Calls - This feature allows an attendant to call, speak to, and transfer a call to another attendant.

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S12.3.4 Definition of Features (Continued)

f. Attendant Feature Package (Continued)

Locked-Loop Operation - This feature allows an attendant to hold a call on loop. Attendant Locked Loop Operation consists of two hold types, manual and automatic. Both types are attendant console features.

. in the order they are received, regardless of the incoming call type,
. by manually selecting a specific incoming call type.

Lockout - Prevents the attendant from re-entering a call on a held loop unless recalled by a station user or by Automatic Recall.

Multiple Listed Directory Numbers - Each directory number is assigned a unique lamp. The maximum number is limited by the number of available lamps and keys on the console.

Position Busy - This feature allows the attendant to make the console unavailable to additional queued calls.

Priority Console Alerting - This feature allows an attendant to be alerted to an enqueued emergency call while the console is idle, active on a call, position busy, or night service.

Recorded Announcement - This feature permits the routing of either originated or extended attendant calls to an optional announcement.

Secrecy - This feature allows the attendant to talk to a called party (destination) without the calling party (source) hearing the conversation. When the attendant releases from the call, the source and the destination are connected.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.4 Definition of Features (Continued)

f. Attendant Feature Package (Continued)

Serial Call - This feature allows an attendant to extend a call to more than one station.

Speed Dial - This feature allows the attendant to dial frequently called numbers with an abbreviated number of digits. A console can have one Speed Dialing Short list, one Long List, and can be a user of a Long list.

Transfer - This feature allows a call that is transferred by a station to an attendant to be queued on a first-in, first-out basis.

Two-Way Split - This feature allows the attendant to talk privately to either the calling party or the called party.

Wildcard Key - This feature allows any special feature normally available through the use of a feature key to be invoked through the Wildcard Key, with the exception of ICI.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.4 Definition of Features (Continued)

- g. Optional System Features:
(The features below can be ordered individually at applicable rates).

Additional Numbers - A software number which has the characteristics of a basic exchange access line. A Feature Package rate is applicable to each Additional Number.

Attendant Data Link Console Interface:

This interface allows the use of a proprietary data-link multiplexed console which is connected to the central office and includes the following features. (Requires three (3) additional Internal Communications and Call Management Features lines at applicable rates). Provided where facilities are available.

Call Hold: This feature allows an attendant to hold a call on the loop.

Call Hold Recall: This feature is used for attendant-extended calls to stations. It also applies to calls held on the loop and calls that the attendant releases from the console after keying the station number or destination number.

Camp-On With Music: This feature will allow the connection of a customer provided music source to the calling party when the caller is camped-on the destination.

Code Call Line Termination: This feature allows attendant access to customer provided Code Calling equipment.

Console Display: This console display assists attendants in handling calls efficiently. The display unit is built into the attendant console.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.4 Definition of Features (Continued)

g. Optional System Features: (Continued)

Attendant Data Link Console Interface: (Continued)

Multiple Listed Directory Numbers: A customer may have many listed directory numbers. To handle this efficiently, each number has a unique Incoming Call Identification (ICI) lamp so that the attendant can answer appropriately.

The only limit to the number of listed directory numbers that can be assigned is the number of available lamps and keys on the Attendant Console.

Recorded Announcement: This feature permits the routing of either originated or extended attendant calls to an announcement.

Trouble Key on Console: This feature allows customers to define categories of trouble codes, which can be activated by the attendant during call processing.

Attendant Flexible Night Answer:

This feature permits the attendant to change the Predetermined Night Answer station number by dialing a feature code plus the new night answer station number.

Attendant Identification-Multiple Directory Numbers:

This feature enables the attendant to identify an incoming call by Directory Number using the console display. If the customer has multiple directory numbers, the attendant will know by the number appearing on the console display which department is being called.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.4 Definition of Features (Continued)

g. Optional System Features: (Continued)

Attendant Predetermined Night Answer:

This feature, activated by the attendant, routes calls placed to the listed directory number to some predetermined station, hunt group, or station. This feature also allows transfer of calls during commercial power failure.

Attendant Universal Night Answer:

When activated by attendant, listed number calls are routed to this equipment. Calls can then be answered by individual stations by dialing the associated feature code. This feature also allows transfer of calls during commercial power failure.

Authorization Codes (AC):

The AC feature allows the customer to define a set or sets of dialing privileges, to associate an AC with each set, and to use the AC to restrict the dialing privileges to authorized personnel. The AC must be dialed before a call can be advanced. A customer cannot have authorization codes with a different amount of digits.

Automatic Route Selection (ARS):

ARS provides for the origination of ten-digit, off-network calls to a public telephone number. An access code is dialed followed by the destination digits. A pattern is selected and the route list is checked for an idle route with the proper FRL (if a feature). If no idle route is available, the call is put into queue for the primary route or sent to reorder tone. Routes may include Foreign Exchange, WATS, and interexchange carrier lines. A maximum of 3 patterns will be allowed for each NPA or NPA NXX list. A maximum of 10 routes is allowed per pattern. Each WATS band is considered a separate route. A maximum of 64 NPA NXX lists will be allowed. ARS does not allow for toll restriction or toll diversion. This feature may also include:

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.4 Definition of Features (Continued)

g. Optional System Features: (Continued)

Automatic Route Selection (ARS): (Continued)

Expensive Route Warning (ERWT): A tone will be assigned to certain routes as designated by the customer. When one of these designated routes is selected, a tone will be returned to the originating caller. The caller has a specified number of seconds to hang up or the call will be advanced on the expensive route.

Facilities Restriction Level (FRL): Each main station line is assigned an FRL as is every facility in all routes. When a call is originated, the FRL of the main station line is compared to the FRL of the facility selected for routing. If the FRL on the facility is equal to or less than the main station FRL, the call is advanced. If the FRL on the facility is greater than the FRL on the line, a tone is returned. An Authorization Code can be dialed to override the FRL. FRL's are furnished only with ARS. The maximum number of FRL's available is 8. All main station lines and incoming tie-line terminations with ARS capability must be assigned a FRL.

Time of Day Routing: This feature provides for route selection based on the most economical path for a particular time of day.

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S12.4 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.4.4 Definition of Features (Continued)

g. Optional System Features: (Continued)

Call Trace Service:

This feature allows the customer to automatically activate a trace record of the last incoming call. By activating the Call Trace feature, the customer automatically authorizes the Telephone Company to store the results of any and all traces initiated by the customer in the Telephone Company's switching office. The result of such traces will be released to the appropriate law enforcement agency only upon such a further request by the customer. The trace record will provide only the incoming telephone number and in no way identifies the person(s) actually placing the call(s). The customer acknowledges his understanding that under no circumstances will trace results be provided directly to the customer. The customer must contact the Company within ten days after activating a call trace or the trace record will automatically be deleted from the system.

Caller ID is an arrangement that is provided as an enhancement to Caller ID-Number Only and permits a customer with local exchange service to receive the name, as well as the telephone number, associated with the calling party for calls placed to the customer. The calling telephone number and name will be forwarded from the terminating central office to compatible customer-provided display equipment associated with the customer's local exchange service. If the calling telephone number and name is not available for forwarding to the called party, a message indicating that unavailability will be forwarded. The calling party can prevent the Caller ID customer from seeing the calling telephone name and number display by activating Selective Blocking (per call). When the calling party uses this blocking capability, the Caller ID customer will receive an indication on the Caller ID equipment that the display of the calling telephone name and number has been suppressed.

A maximum of 15 characters is allowed for transmission of the calling party's Directory Name.

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S12.4.4 Definition of Features (Continued)

g. Optional System Features: (Continued)

Caller ID-Number Only:

This feature is an arrangement which permits a customer with Local Exchange Service other than foreign central office service to receive the calling telephone number for calls placed to the customer. The calling telephone number will be forwarded from the terminating central office to compatible customer provided display equipment associated with a customer's Local Exchange Service. The calling telephone number will be delivered during the first silent interval of ringing. For calls originating from a line within a multi-line hunt group, only the main telephone number will be delivered. The calling telephone number is unavailable from calls made via some large PABX systems within the Custom Calling Local Area Signaling Service calling area, from most cellular radio calls, and currently from inter-exchange carrier calls. Compatible customer provided display equipment is required for this service.

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S12.4 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.4.4 Definition of Features (Continued)

g. Optional System Features: (Continued)

Selective Blocking (Per Call):

This feature provides free per call blocking in exchanges where Caller ID-Number Delivery is offered by the Company. Customers may prevent the delivery of their telephone number to the called party. This is accomplished on a per call basis when the customer dials the Selective Blocking (Per Call) activation code prior to placing the call.

Complete Blocking (Per Line):

This feature allows a single-line customer to make all calls with the delivery of his/her calling number identification (CNI) marked as "private" to the people he/she is calling. This service is available at no charge to established shelters of domestic violence intervention agencies and law enforcement agency offices and must be established/removed via a service order.

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S12.3.4 Definition of Features (Continued)

g. Optional System Features: (Continued)

Code Call Access:

Code Calling provides dial access to customer premises located code calling equipment by Main Station attendant access of a Internal Communications and Call Management Features system. The dialed two- or three-digit code activates signaling devices on the customer's premises to produce a coded signal corresponding to the dialed code. The called party, upon recognition of the signal, is automatically connected to the calling party by dialing a special code from any Main Station in the system. For Rates and Charges applicable for control channels when required for supervision purposes with equipment and/or apparatus located on the customer premises, refer to Section S20 of this Tariff for Private Line rates.

Conference Calling:

This feature permits a station user or attendant to form a conference with a maximum of twenty-four parties, including other stations and/or parties reached over trunks. The capability for offering the feature is provided in multiples of eight.

Data Closed User Group permits grouping Circuit Switched Data Channels into groups. Calls within a group are allowed, but calls between groups are denied.

Data Direct Connect provides an automatic connection between a calling line that goes off hook and a predetermined telephone number.

Digital Data Intercom Dialing is an intra-group data function that allows a station user to call another station user, both within the same customer group, usually with abbreviated dialing. No usage charges are incurred on Data Intercom calls.

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S12.3.4 Definition of Features (Continued)

g. Optional System Features: (Continued)

Dictation Access and Control:

This feature provides for station access to customer provided dictation equipment. For Rates and Charges applicable for control channels when required for supervision purposes with equipment and/or apparatus located on customer premises, refer to Section S20 of this Tariff for Private Line rates.

FX/FCO Access:

This feature provides access to and from an InterLATA or IntraLATA Foreign Exchange Circuit or Foreign Central Office Circuit.

Limited Automatic Call Distribution:

This option allows incoming trunk calls to be directed to and distributed among a select group of stations using distributive hunting.

Music-on-Hold:

This feature provides access to a common music source for use with call hold, transfer, park, and queuing features.

Paging/Public Address Access:

This feature provides a central office interface to a customer premises for paging and/or public address.

Pilot Number of Hunt Groups - A directory number used to access a hunt group. (No associated cable pair required.)

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S12.3.4 Definition of Features (Continued)

g. Optional System Features: (Continued)

Preferential Hunting:

Permits a prehunt over a subset or preferential group of main stations before hunting through the entire multiline hunt group. The hunt through the group may be a regular or a circular hunt. Each main station may have its own preferential group or list.

Priority Queuing:

This feature permits a station user remaining off-hook to queue for a facility to obtain a line ahead of another station user queuing for a facility that goes on-hook.

Proprietary Set Interface:

This interface provides capability to connect business sets to Internal Communications and Call Management Features. When Display sets are used, this will allow the activation, where available, of calling number display (intra-business group only), call announce, and visual message waiting indication.

Recorded Announcement:

This feature routes calls to a recording (may be customized) at the Telephone Company's Central Office.

Speed Dial Long List (System):

This feature allows members of a customer business group to share a common speed dial list of 30 members. The first list is included in the Series 2000 package rate. This rate is for an additional list (not to exceed eight (8) lists).

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S12.3.4 Definition of Features (Continued)

g. Optional System Features: (Continued)

Stop Hunt:

This feature uses a code which allows the hunting process to stop when a particular line is reached in a hunting sequence.

Terminal Make Busy:

This feature uses a code to make a specific terminal, or groups of terminals in a hunting group look busy.

Tie Facility Access:

This feature provides access to and from an InterLATA or IntraLATA tie facility.

T1 Access:

This feature provides a trunk side connection to a High Capacity Digital Channel within the Internal Communications and Call Management Features system. Each T1 Access termination is equivalent to 24 derived voice grade circuits.

Priority Call:

This feature allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a distinctive Call Waiting tone.

WATS Access:

This feature provides the customer access to an inter-exchange carrier for bulk toll calling.

800/877/888 Service Access:

This feature permits 800/877/888 Service Access to terminate in the Internal Communications and Call Management Features Service System.

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S12.3.4 Definition of Features (Continued)

h. Digital (ISDN) Internal Communications and Call Management Features

B-Channel (Bearer Channel). A channel used to carry digitized voice and data information at a speed of 64 Kbps.

Basic Rate Interface (BRI). BRI supports two 64 Kilobits per second (Kbps) B-Channels and one 16 Kbps D-Channel (2B+D).

Clear Channel Capability. The capability to transport 64 Kbps over a channel with no constraint on the quantity or on the sequence of bits.

Channel. The electrical path provided by the Company between two or more terminating points for the transmission of information or intelligence.

D-Channel (Delta Channel). A communications path that operates at 16 Kbps in support of network control signals and 9.6 Kbps X.25 packet data.

D-Packet (X). A service which permits a customer to use a D-Channel for packet switched data. Utilizes 9.6 of the 16 Kbps on BRI ISDN D-Channel and allows for more than one data device.

Digital (ISDN-BRI) Internal Communications and Call Management Features. Internal Communications and Call Management Features Service provided by ISDN-BRI.

Integrated Services Digital Network (ISDN). A set of standards which enable end-to-end digital transmission, access integration, and established standardization of points of interconnection over a single access line. End-to-end digital transmission eliminates the necessity for voice-band modems that use analog processing techniques. Access integration refers to utilizing a single ISDN line, whereby an end user over one line can access a wide variety of user information services such as voice, circuit switched data, and packet switched data.

(X) D-Packet Switched Data Channel service is grandfathered as of November 30, 2005 and is limited to existing customers at existing locations. No modification to D-Packet Switched Data Channel service is allowed.

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S12.3.4 Definition of Features (Continued)

h. Digital (ISDN) Internal Communications and Call Management Features (Continued)

IntraSystem Caller ID. A function which allows a station within a system to identify a caller calling from another station within the same system.

Kbps. Kilobits Per Second.

Mbps. Megabits Per Second.

Multi-Button Key Set (MBKS) Service. A Basic or Deluxe package of central office functions operated or activated by customer premises equipment.

Multipoint - Any digital local loop supporting more than one user.

User. A member of a business system.

i. Digital (ISDN) Internal Communications and Call Management Features: Multi-Button Key Set (MBKS) Basic Package

Analog Shared Directory Number. This capability allows an analog user to share an MBKS DN with ISDN MBKS users. The analog user can originate, receive, or bridge onto a call on the shared MBKS DN. If an MBKS DN is shared by an analog user and if there are multiple appearances of that shared DN on the ISDN MBKS terminals, the analog user can be associated with any one call appearance of that shared MBKS DN, with the default being the first call appearance.

Automatic Callback on Busy allows the user to activate Automatic Callback on Busy when a busy number is dialed. When the busy station becomes idle, a distinctive ring alerts the caller. When the caller goes off-hook, the call is placed.

Bridging allows a party to establish a conference call within a customer group by bridging into a call. Only one party can bridge into a call. Bridging can be inhibited by activating Manual Exclusion.

Call Alternation See Internal Communications and Call Management Features Feature Package 1000.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.4 Definition of Features (Continued)

i. Digital (ISDN) Internal Communications and Call Management Features: Multi-Button Key Set (MBKS) Basic Package (Continued)

Call Forwarding allows a user to forward calls to a specified number.

Call Pickup allows a user to pick up a call directed to another station in the customer group.

Conference Calling allows a user to set up a conference call. Conference calls can include members of the customer group and parties outside the group. Up to six parties can be connected.

Drop allows a user to disconnect the last party added to a conference call, or the other party if only two parties are conferenced.

Digital Data Intercom Dialing is an intra-group data function that allows a station user to call another station user, both within the same customer group, usually with abbreviated dialing. No usage charges are incurred on Data Intercom calls.

Feature Function Button is a button on the telephone that features and functions may be assigned (example: three way calling and call forward).

Flex Calling allows a user to arrange a conference call. Conference calls can include parties within and outside the group. Up to nine parties can be connected simultaneously.

Hold allows the MBKS set user to place a call on hold by pressing the function button. Any MBKS set with the call appearance for call on hold can pick up the call by pressing the call appearance button.

Intercom Function allows the station set to emulate a dedicated wire to another station for priority conversations without tying up the station set from active or incoming calls.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.4 Definition of Features (Continued)

i. Digital (ISDN) Internal Communications and Call Management Features: Multi-Button Key Set (MBKS) Basic Package (Continued)

Key System Coverage for Analog Lines allows an analog station set to share calls with the ISDN station set.

Manual Exclusion allow an MBKS set user to inhibit other stations from picking up a call on hold or bridging onto a call that is active at that station.

Multiple Directory Number Buttons provides access to more than one Directory Number (DN) on the MBKS set. Indicator lights show the status of the DN (idle, call on hold, call in progress, etc.).

Privacy Release allows a user to inhibit other stations from answering a call on hold or from bridging onto calls. (See Manual Exclusion.)

Ring Again allows a user to arrange for Automatic Callback on Busy when a busy number is encountered. When the busy station becomes idle, a distinctive ring alerts the caller. When the station set is taken off-hook, the call is placed.

Shared Call Appearances of a Directory Number allows several MBKS station sets to share one or more Directory Numbers. Originating and terminating events on one station set affect all stations sharing that Directory Number. The shared Directory Numbers can have multiple call appearances, multiple calls can exist on one Directory Number, and more than one station sharing the Directory Number can have a call active on that shared Directory Number.

Speed Dialing (Also known as Abbreviated Dialing) permits the customer to dial selected numbers using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. One and two-digit speed calling lists are available. The Speed Dialing Feature is available to individual lines, two-party lines, and members (some or all) of a multiline hunt group. Speed Dialing lists assigned to individual lines can be shared by other lines at the customer's request. For the BRCS feature, the service providers can define list sizes and up to three digit access codes.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.4 Definition of Features (Continued)

i. Digital (ISDN) Internal Communications and Call Management Features: Multi-Button Key Set (MBKS) Basic Package (Continued)

Station Restriction See Internal Communications and Call Management Features Feature Package 1000.

Transfer allows the MBKS set user to transfer a call to another Directory Number in the customer group by pressing the transfer button, dialing the Directory Number, and pressing the button again.

j. Digital ISDN Internal Communications and Call Management Features: Multi-Button Key Set (MBKS) Deluxe Package

Multi-Button Key Set (MBKS) Basic Package, plus

Called Line Identification (CLID) provides a user originating a call with information about the called party and the facility or destination. Facility and call destination information are provided via the ISDN Call Identification (ICI) call types. The CLID information provided is:

- o Call Appearance Identification
- o Called Directory Number (DN)
- o ISDN Call Identification (ICI)

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.4 Definition of Features (Continued)

j. Digital ISDN Internal Communications and Call Management Features : Multi-Button Key Set (MBKS) Deluxe Package (Continued)

Called Line Identification (CLID) (Continued)

If an attendant is originating the call, the switch also provides the originating permissions of the called party. This feature is billed only on a flat-rate basis.

Delayed and Abbreviated Ringing alerts MBKS set for a predetermined interval before ringing another designated MBKS set.

Display for Ringing Call Appearances Only will activate displays on a multibutton keyset only for ringing call appearances. This eliminates displays that a call coverage person (usually a secretary) has no need and no desire to see. The feature is intended for applications where keysets have large numbers of secondary call appearances to provide shared back up coverage among a group of secretaries, and where abbreviated and delayed ringing is used.

Incoming Priority Calling permits calls outside the business group to be terminated to a priority call appearance. Terminations to priority appearances use normal intergroup alerting as opposed to priority alerting.

Intercom Alerting provides a distinctive ring and/or visual indicator to alert the MBKS set user of an intercom call.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.4 Definition of Features (Continued)

j. Digital ISDN Internal Communications and Call Management Features: Multi-Button Key Set (MBKS) Deluxe Package (Continued)

Outgoing Called Line Identification for ISDN Terminals provides a user originating a call with information about the called party and the facility or destination. Facility and call destination information are provided via the ISDN Call Identification (ICI) call types. The OCLID information provided is:

- Call Appearance Identification
- Called DN
- ICI

If an attendant is originating the call, the switch also provides the originating permissions of the called party. This feature is billed only on a flat-rate basis.

Priority Calling Incoming Only provides an ISDN equivalent of Call Waiting-Incoming Only. With this feature, calls outside the business group can terminate to a priority call appearance. Terminations to priority appearances use normal intergroup alerting as opposed to priority alerting.

k. Digital (ISDN) Internal Communications and Call Management Features Multi-Button Key Set (MBKS) 3000-Deluxe Package

Multi-Button Key Set (MBKS) Deluxe Package plus:

Call Forwarding/Incoming - See Internal Communications and Call Management Features Feature Package 3000

Call Forwarding/Within Group - See Internal Communications and Call Management Features Feature Package 3000

Executive Busy Override - See Internal Communications and Call Management Features Feature Package 3000

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.4 Definition of Features (Continued)

i. Digital (ISDN) Internal Communications and Call Management Features: Circuit Switched Data 1000 Package

Data Call Forward allows a customer to forward incoming calls to another telephone number.

Data Multi-Line Hunt Group provides sequential hunting among lines in a hunt group for calls to a pilot number.

Data Speed Dial-Short List allows speed calling over a Circuit Switched Data Channel. A short list allows storing up to eight numbers.

Data Toll Restriction denies toll calls attempted from Circuit Switched Data Channels.

m. Digital (ISDN) Internal Communications and Call Management Features: Circuit Switched Data 2000 Package

Data Call Back notifies a calling party after a busy line becomes idle and then automatically establishes the call.

Data Circular Hunting searches for a vacant line in a hunt group for calls to a pilot number. The hunting starts from the idle line found by the previous hunt.

Data Group Speed Dialing 30 permits sharing a list of speed call numbers among a group of lines. The list may be updated by a service order. The function permits up to thirty stored numbers.

Data Speed Dial-Long List allows speed calling over a Circuit Switched Data Channel. A long list allows storing up to thirty numbers.

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S12.3 Internal Communications and Call Management Features /Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.4 Definition of Features (Continued)

n. Digital (ISDN) Internal Communications and Call Management Features: X.25 Basic Package

X.25 Flow Control Parameter Negotiation permits negotiation on a per call basis of the flow control parameters. This consists of automatically negotiating the maximum packet size and window size for each direction of data transmission.

X.25 Incoming Calls Barred (X) prohibits a data terminal from terminating an incoming call.

X.25 Outgoing Calls Barred (X) prohibits a data terminal from originating outgoing virtual calls.

X.25 Reverse Charge (X) permits a called party to be billed for a call.

X.25 Reverse Charge Acceptance (X) allows a called party to accept charges for incoming calls.

X.25 Throughput Class Negotiation (X) allows the calling data terminal to request specific throughput classes in a call request package for both directions of data transmission.

X.25 Transmit Delay Selection and Indication (X) allows the data terminal to specify an acceptance transit delay on a per-call basis for virtual call.

o. Digital (ISDN) Internal Communications and Call Management Features: X.25 Enhancement Package:
Includes X.25 Basic Package Plus (X)

X.25 Closed User Group (X) allows ISDN subscribers to establish subnetworks within which the members of a closed user group can communicate. A member cannot communicate with parties outside of the closed user group. Closed user groups are established by a service order. A user can belong to more than one closed user group.

X.25 Fast Select (X) allows a data terminal to send as many as 128 bytes of data in addition to call setup and clearing packets.

(X) X.25 service is grandfathered as of November 30, 2005 and is limited to existing customers at existing locations. No modification to X.25 service is allowed.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.4 Definition of Features (Continued)

o. Digital (ISDN) Internal Communications and Call Management Features: X.25 Enhancement Package:
(Continued)

X.25 Fast Select Acceptance (X) allows transmitting incoming call packets with the fast select facility to a compatible destination terminal.

X.25 Hunt Groups (X) allows grouping access lines so that a packet switched data call incoming to a hunt group is completed if there is an open channel on an access line within the hunt group. A Hunt Group is established by service order. Members of a Hunt Group can be distributed among the ISDN switching modules within the central office switch, but the Hunt Group cannot span switches. A Basic Rate Interface line within a Hunt Group can have its own address (individual line addressing) and can accept calls independent of the Hunt Group. A Hunt Group can have multiple group addresses.

X.25 One-Way Outgoing Logical Channel (X) allows an ISDN subscriber to specify the number of channels to be used for originating calls.

X.25 Permanent Virtual Circuit (X) allows packet switching to be implemented over a dedicated channel without needing call setup or clearing.

p. Digital (ISDN) Internal Communications and Call Management Features: Individual Services:

Data Direct Connect provides an automatic connection between a calling line that goes off hook and a predetermined telephone number using a Circuit Switched Data Channel.

Data Closed User Group permits grouping Circuit Switched Data Channels into groups. Calls within a group are allowed, but calls between groups are denied.

(X) X.25 service is grandfathered as of November 30, 2005 and is limited to existing customers at existing locations. No modification to X.25 service is allowed.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.5 Regulations

a. Service Line

- (1) Rates are determined by the total system size. Total system size will be a combination of Analog and Digital (ISDN-BRI) Service lines. For example, if a customer requests 28 Analog/Digital lines, all 28 lines will be billed at the 26-50 lines group, per Analog/Digital line rate. Arrangements exceeding 200 lines will be offered on an individual case basis. The following rates apply during the contract period and until the service is discontinued:

Pricing Example:

Customer requests 50 stations split evenly between Analog Internal Communications and Call Management Features and Digital (ISDN) Internal Communications and Call Management Features, 12-month contract.

25 Analog stations = 25 Analog lines

25 Digital (ISDN) stations = $25/2 = 12.5 = 13$ Digital (ISDN) lines [Each Digital (ISDN) Internal Communications and Call Management Features supports 2 stations]

Total system (Analog+Digital) = 38 lines (50 stations)

Price using "26-50 lines" line range since total system is 38 lines.

12-Month Contract, 26-50 lines, Analog = (\$17.15/line) (25 lines) = \$428.75

12-Month Contract, 26-50 lines, Digital = (\$29.30/line) (13 lines) = \$380.90

Other rate elements will apply as required.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.5 Regulations (Continued)

- b. Digital (ISDN) Internal Communications and Call Management Features Service Channel Capability
 - (1) With each Digital (ISDN) Internal Communications and Call Management Features Service Line, the customer has two B-channels and one D-channel. The following options apply:
 - (a) B-Voice
 - (b) B-Voice/CSD
 - (c) D-Packet (X)
 - c. Feature Packages
 - (1) Analog Internal Communications and Call Management Features Service Feature Packages per analog service line or per digital service voice channel, when MBKS does not apply:
 - (a) 1000 Package
 - (b) 2000 Package
 - (c) 3000 Package
 - (d) Internal Communications and Call Management Features Analog/Digital CCLASS
 - (e) Attendant Feature Package
 - (2) Digital Internal Communications and Call Management Features (ISDN-BRI) Service Feature Packages:
 - (a) MBKS - Basic Package
 - (b) MBKS - Deluxe Package
 - (c) MBKS 3000 - Deluxe Package¹
 - (d) Circuit Switched Data 1000 Package
 - (e) Circuit Switched Data 2000 Package
 - (f) X.25 Deluxe Package (X)
 - (g) X.25 Basic Package (X)

¹ If a customer orders Digital Internal Communications and Call Management Features (ISDN-BRI) and chooses to use an analog phone option, one voice feature package will apply per channel.

(X) D-Packet Switched Data Channel service and X.25 service are grandfathered as of November 30, 2005 and are limited to existing customers at existing locations. No modification to D-Packet Switched Data Channel service or X.25 service is allowed.

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.5 Regulations (Continued)

d. Optional Features

(1) Internal Communications and Call Management Features

- (a) Additional Numbers
- (b) Attendant Data Link Console Interface
- (c) Attendant Flexible Night Answer
- (d) Attendant Identification - Multiple Directory Numbers
- (e) Attendant Pre-Determined Night Answer
- (f) Attendant Universal Night Answer (UNA)
- (g) Authorization Codes
- (h) Automatic Route Selection
- (i) Call Trace
- (j) Caller ID
- (k) Caller ID-Number Only
- (l) Complete Blocking (Per Line)
- (m) Code Calling Access
- (n) Conference Calling
- (o) Dictation Access
- (p) FX/FCO Access
- (q) Limited ACD
- (r) Music On Hold
- (s) Paging/Public Address Access
- (t) Pilot Number of Hunting Groups
- (u) Preferential Hunting
- (v) Priority Queuing
- (w) Proprietary Set Interface
- (x) Recorded Announcement-Custom
- (y) Speed Dial Long List (Additional Systems)
- (z)
- (aa) Stop Hunt
- (bb) Terminal Make Busy
- (cc) Tie Facility Access
- (dd) T1 Access
- (ee) Priority Call
- (ff) WATS Access
- (gg) 800 Service Access

(2) Digital Internal Communications and Call Management Features (ISDN-BRI)

- (a) Additional Numbers
- (b) Circuit Switched Data Direct Connect
- (c) Circuit Switched Data Closed User Group

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S12.3 Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service (Continued)

S12.3.5 Regulations (Continued)

e. Data Base Changes

- (1) Major Software Additions
 - Add Customized Dialing Plan
 - Add Customer Requested Data Base Profile
- (2) Routine Software Change
 - Change Trunk Group
 - Change Customer Recording
 - Change ARS Translations
 - Change Translations Tables
 - Change Digital System Configuration
- (3) Minor Software Change
 - Change Subgroup
 - Hunt Groups
 - ACD Hunt Group
 - Simulated Facility Group (NAR)
 - Queuing Groups
 - Night Answer (UNA/PNA)
 - Paging/Public Address/Code Calling
 - Conference Calling - 6, 8, 12, 16, 18, 24 Ports
 - Remote Access Directory Number
 - Authorization Code Validation
 - Music on Hold Access
 - Dictation Link Access
 - Standard Recording
 - Extended Pick Up Code
 - Executive Busy Override
 - Add Line Features

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S12.3.6 Assigned Internal Communications and Call Management Features Telephone Numbers Not In Use

Customers are required to keep 50% or more of their assigned telephone numbers working, in order to retain them. The Company will notify customers annually if the quantity of working numbers drops below 50% of their assigned numbers, so that action can be initiated by the customer to increase their number of assigned numbers working, or by the company to reclaim numbers. Telephone numbers working periodically for regular intervals of time, such as those assigned to student residences, are "working at all times" to the extent that they work for a minimum of 90 non-consecutive days during each calendar year in which they are assigned to the customer.

S12.3.7 Station Message Detail Recording (SMDR)

General

- a. Station Message Detail Recording (SMDR) is an optional feature of Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service that provides a record of calls originating from Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service station lines to locations outside of the same Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service system. Facility groups may also be designated as requiring originating and terminating records. The SMDR record includes the following information:
 - (1) The Internal Communications and Call Management Features Digital (ISDN) Internal Communications and Call Management Features Service line number of incoming facility group which originated the call or originating station number
 - (2) The called telephone number
 - (3) The date, time and duration of the call
 - (4) The facility type used for routing the call
- b. Authorization codes, if ordered by the customer, can be included in the record at the discretion of the station user.
- c. SMDR records are provided to the customer via one of the following three methods:
 - (1) Dedicated access to the customer's premises where the call records are transmitted to the customer according to a pre-determined schedule. This option requires a minimum of a dedicated voice grade line from the Central Office to the customer location. The associated rates, charges, and regulations for the dedicated access line under the appropriate Company tariff shall apply in addition to the rates, charges and regulations for SMDR.
 - (2) Dial-up access where the customer dials into a centralized location to retrieve the call records when desired. Call records are stored for a maximum of 10 days.
 - (3) Internet access where the call records are sent to the customer via the internet.

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S12.4 Internal Communications, System and Call Management Features

S12.4.1 General

Internal Communications, System and Call Management Features is a non-engineered Internal Communications and Call Management Features based service, with a pre-positioned switch which does not require operations provisioning at the time of the customer order and does not require the customer to use the "dial 9" access code to place calls.

Internal Communications, System and Call Management Features is classified as a business service, and is offered as a complete service package only. The exchange access, intercommunication and features are not offered separately.

Internal communications, System and Call Management Features is customized for businesses with a minimum of 2 lines, not to exceed a maximum of 30 lines. (Exception: There is a six-line limit in the DMS 10 Central Office). Internal communications, System and Call Management Features provides an enhanced dial tone from the Central office to the customer's premises along with an attractive menu of basic services.

Internal communications, System and Call Management Features is furnished from compatible digital-type switching equipment located on the Company premises and includes the facilities necessary for intercommunication between Internal Communications and Call Management Features lines within the customer's system. Internal Communications, System and Call Management Features includes local Exchange Service (no dial "9" required), direct inward-dialing to Internal Communications and Call Management Features lines, identification and billing of outgoing long distance messages by line number where such billing is done by the Company, touch-tone Calling Service and intercept to the main listed number. Network Access Register (NARs) is not required for local access.

No other Internal Communications and Call Management Features Classes of Service can be mixed with Internal communications, System and Call Management Feature. The customer has the flexibility of adding any combination of standard individual lines and hunt groups that meets the communications needs of the business as well as choosing features from within the offered Internal communications, System and Call Management Features package for each line or hunt group.

If the Internal Communications, System and Call Management Features system falls below two lines, it will no longer be considered a Internal Communications, System and Call Management Features system. The remaining line will be converted to an individual business line with no features. All existing tariff rules, regulations, rates and charges associated with the conversion will apply.

S12.4.2 Service Options

A. Basic Standard Services – Services included with a Internal Communications, System and Call Management Features service line: ¹

Assume Dial "9"

- Call Transfer – (All Calls)
- Call Hold
- Consultation Hold
- Distinctive Ringing (Inside/Outside) ²
- Intercom Dialing
- Three-Way Calling

¹ The Internal communications, System and Call Management Features service line includes a Central Office Located Trunk with Touch-Tone and Direct Inward/Outward dialing capability. An additional Central Office Located Trunk is not required.

² This feature is specific to Internal communications, System and Call Management Features Service. See Feature Descriptions.

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S12.4 Internal Communications, System and Call Management Features

S12.4.2 Service Options (Continued)

- B. Selectable Standard Services ¹ – Services listed in this section are available for each Internal Communications, System and Call Management Features line at no additional charge. A customer may customize his service by selecting as many of the following services as desired for each individual Internal Communications, System and Call Management Features line:

Automatic Callback (within system only)

Call Forwarding - Busy

Call Forwarding - No Answer

Call Forwarding (All Calls)

Call Restrictions: ²

Call Restriction One

Call Restriction Two

Call Restriction Three

Call Restriction Four

Call Restriction Five

Call Restriction Six

Call Restriction Seven

Call Waiting/Cancel Call Waiting

Call Pick-up Group

Dial Call Waiting-Originating

Hunting-Series

Hunting-Multi-line

Speed Dialing (6 or 8)

Options not available in all areas.

¹ Offered where facilities are available.

² No call restrictions are required with Internal Communications, System and Call Management Features Service. Call Restrictions One through Seven are specific to Internal communications, System and Call Management Features.

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S12.4 Internal Communications, System and Call Management Features

S12.4.2 Service Options (Continued)

- C. Optional Services ¹ are also available for each Internal Communications, System and Call Management Features line at an additional monthly recurring charge per feature:

Busy Redial
*69
Call Block (*60)
Call Park
Call Park Directed
Caller ID-Number Only
Caller ID
Call Trace ²
Executive Busy Override
Last Number Redial ³
Select Call Forwarding
Priority Call

¹ Offered where facilities are available.

² See Basic Local Exchange Service, Section 3 in this tariff for description and rate.

³ This feature is specific to Internal communications, System and Call Management Features Service.

S12.4.3 Conditions

A. Term Options

Internal communications, System and Call Management Features customers may select either a month-to-month or a two-year term. The term agreement becomes effective upon the installation date of the service.

Internal communications, System and Call Management Features payment options may be selected by billing account number within a customer's system.

B. Adding Lines Under Term Option

Additional Internal communications, System and Call Management Features may be added to an existing system, up to a maximum of 30, during the term period. For customers subscribing to the two-year term plan, the term obligation with respect to any additional lines will be coterminous with such two-year term.

C. Term Option Nonrecurring Charge Waiver

The Network Access Establishment Primary charge, the Network Access Establishment Change charge, and the Central Office Line Connection charge will not apply to the initial installation of Internal communications, System and Call Management Features Service when installed under a term commitment. Additional Service Order Charges (Section 4 of this tariff) and the Minor Software Change charge (Section 12 of this tariff) are applicable.

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S12.4 Internal Communications, System and Call Management Features (Continued)

S12.4.3 Conditions (Continued)

D. Termination Liability

1. In the event the service is terminated by the customer prior to completion of the initial term commitment period, the customer shall be liable for an early termination charge, except as noted below. The amount of the early termination charge will be 25% of the Monthly Recurring Charge(s) (MRCs) for the remainder of the term. For example:

$$25\% \times \text{MRC} \times \# \text{ of Lines/Channels/Paths} \times \# \text{ of Months Remaining} = \text{Termination Charge}$$

2. Early termination charges will apply only to those rate elements under a term commitment period. If any rates for the service are increased during the term period, the customer may terminate the service without incurring an early termination charge.
3. Renewal Options

Prior to the end of the term commitment period, the customer may:

- a) Renew their term commitment,
- b) Commit to a new term period,
- c) Change service, or
- d) May arrange for termination of the service at the end of term.

In the event the customer does not select one of the above renewal options, the customer will be converted to the shortest-term period available under tariff (i.e., month-to-month, one year, etc.) for the same service. If the customer is converted in this way, an early termination charge will not apply should the customer subsequently discontinue service.

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S12.4 Internal Communications, System and Call Management Features (Continued)

S12.4.3 Conditions (Continued)

D. Termination Liability (Continued)

4. Early termination charges will not be assessed under the following circumstances:

Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term.

Customer moves existing service to a new location where the service is unavailable.

Customer renegotiates a new term commitment plan for the same service before the initial term commitment expires and the value of the new term commitment is equal to or greater than the value of the initial term commitment.

Customer changes to another service or upgrades service to a higher speed or capacity under a term commitment, provided the following conditions are met:

- a. The value of the new term commitment is of equal or greater monetary value than the initial term commitment.
- b. The Company provides the new service via tariff or on an individual case basis (ICB).
- c. The order to discontinue the existing service and the order for the new or upgraded service are received by the Company at the same time.

E. Transfer of Term Options

With the written permission of the Company, the obligation to pay the Internal Communications, System and Call Management Features charges for the remainder of the term period may be assigned to another customer, provided there is no change of location, and the new customer assumes all outstanding charges. Refer to Termination Liability exceptions in Rules and Regulations, above.

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S12.4 Internal Communications, System and Call Management Features (Continued)

S12.4.3 Conditions (Continued)

F. Internal Communications, System and Call Management Features Service System

Internal Communications, System and Call Management Features service lines sharing a common intercom arrangement and a primary Directory listing will be considered a Internal Communications, System and Call Management Features Service System. A system must have a minimum of two lines and may not exceed a maximum of thirty Internal Communications, System and Call Management Features Service lines. Internal Communications, System and Call Management Features Service is classified as a business service and is offered only as a complete service. The exchange access, intercommunication and services are not offered separately.

G. Subscriber Line Charge

An applicable interstate Subscriber Line Charge will be applied to all Internal Communications, System and Call Management Features lines. Refer to the SLC tariff in FCC Tariff No. 5 or FCC Tariff No. 6.

H. Incoming Toll Free Service Access Arrangement

Incoming calls on Toll Free Service access lines can be terminated on a Internal Communications, System and Call Management Features Service System. Incoming calls terminated in this manner may be transferred to other lines of the same Internal Communications, System and Call Management Features Service System.

I. Off-Premises Lines

Internal Communications, System and Call Management Features Service lines can be provided at a separate customer premise. No mileage charges apply to lines of the same Internal Communications, System and Call Management Features Service system that are located at different premises but situated within the same wire center serving area.

J. Optional Internal Communications, System and Call Management Features Services

Optional services may be available where Company facilities permit at the rates specified in Section C. following. These services descriptions and regulations are specified in Section C of this tariff. Only the Internal Communications and Call Mangement Features services specified in this section will be available under Internal Communications, System and Call Management Features Service. Other Internal Communications, System and Call Management Features are not available under the Internal Communications, System and Call Management Features Service. The Custom Calling and CLASS services that are not identified in this tariff are not offered.

K. Feature Restriction

Call Transfer, Three-Way Calling, Call Forwarding-Busy, Call Forwarding-No Answer and Call Forwarding may generate local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the Internal Communications, System and Call Management Features customer.

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S12.4 Internal Communications, System and Call Management Features (Continued)

S12.4.3 Conditions (Continued)

L. Customer Satisfaction Guarantee

When a customer subscribes to the month-to-month option or the 24-month option of Internal Communications, System and Call Management Features Service, he must request that the Company disconnect the service within 30 calendar days of installation to be entitled to a full credit of any charges directly associated with the establishment of the service as well as the monthly charges billed for the service. In addition, customers who are not satisfied with their Internal Communications, System and Call Management Features Service may have their previous New service reinstalled, at no cost, in accordance with the following terms and conditions:

Customers who had no previous service and subsequently elect to have their Internal Communications, System and Call Management Features Service disconnected will be converted by the Company to New Communications Business Lines or Trunks at no additional non-recurring charge to them. However, the lines cannot exceed the total number of lines in the Internal Communications, System and Call Management Features system that the customer is disconnecting, without incurring non-recurring charges. Customers will not be permitted to convert back to a service which has been grandfathered.

The refund of any charges directly associated with the establishment of the service or monthly charges will be applied as a credit to the customer's bill.

Credit refunds will not be available for toll charges incurred, or on E911 and other like surcharges.

Each customer will be entitled to a credit refund, one time per service.

The Customer Satisfaction Guarantee applies to the service as a whole and not the individual Services offered with this service.

The Customer Satisfaction Guarantee does not extend to any Customer Provided Equipment (CPE) used in conjunction with this service, nor does it apply to Time and Material charges incurred.

The Customer Satisfaction Guarantee does not apply to the installation of temporary service.

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S12.4 Internal Communications, System and Call Management Features (Continued)

S12.4.4 Feature Descriptions

A. Internal Communications, System and Call Management Features BASIC STANDARD SERVICES

The services listed here are automatically included on every Internal Communications, System and Call Management Features line, and are the backbone of the Internal Communications, System and Call Management Features offering:

Assume Dial "9" - Allows the customer to place calls outside the group without having to dial the access code "9".

Touch Tone - Provides push button tone signaling for dialing calls, and accessing services. Rotary dial telephones are not compatible with Internal Communications, System and Call Management Features.

Direct Inward Dial (DID) - The ability of each member of the Internal Communications, System and Call Management Features group to receive calls from outside the group directly to their station.

Direct Outward Dial (DOD) - The ability of each member of the Internal Communications, System and Call Management Features group to place calls to locations outside the group without first having to dial a "9" access code or use an attendant.

Distinctive Ringing (Inside/Outside Ringing) - This feature allows the user to distinguish between calls originating from within the Internal Communications, System and Call Management Features group and Calls originated from outside the Internal Communications, System and Call Management Features group. Calls originating from inside the group will receive one ring, and calls originated from outside the group will receive a double ring.

Call Transfer – (All Calls) - The ability for a Internal Communications, System and Call Management Features line to transfer an established incoming call to another line. The "transfer to line" location may be inside the group or outside the group. This service may generate local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the Internal Communications, System and Call Management Features customer.

Call Hold - The ability to place an established call on hold for an extended period of time by dialing the feature code *01. This frees the line to place or receive another call. Only one call can be put on hold at a time per line.

Consultation Hold - A temporary or soft hold activated by a hook-switch flash or link button that will place a call in progress on hold and activate dial tone. The dial tone enables the user to make another call for private consultation or to activate a three-way call.

Three Way Calling - Provides the user with the ability to add a third party, from within the group or outside the group, to any established call for a three-way conference arrangement. This service may generate local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the Internal Communications, System and Call Management Features customer.

Intercom Dialing - Provides the customer with the ability to communicate between lines within your own Internal Communications, System and Call Management Features group by dialing a two digit code instead of having to dial the full 7 or 10 digit telephone number.

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S12.4 Internal Communications, System and Call Management Features (Continued)

S12.4.4 Feature Descriptions (Continued)

B. Internal Communications, System and Call Management Features SELECTABLE SERVICES

The following services may be selected at no charge by the customer, and may be placed on any Line or Hunt Group of the customers choosing.

Automatic Call Back (within system only) - When a Internal Communications, System and Call Management Features user reaches a busy line within the Internal Communications, System and Call Management Features group, a code (*52) may be dialed which allows the call to be connected when both lines are idle. This feature is for use inside the Internal Communications, System and Call Management Features group only, and only one request at a time from a line is permitted. The request will remain active for a period of time not to exceed 30 minutes unless it is deactivated, by dialing a code (#52), earlier by the originator.

Call Forwarding – Busy - A fixed feature, provisioned by the telephone company using data provided by the customer, to automatically route all incoming calls to another number (either inside or outside the group) when the called line is busy. Calls forwarded outside the Internal Communications, System and Call Management Features group are subject to local and/or long distance charges billed to the Internal Communications, System and Call Management Features customer.

Call Forwarding - No Answer - A fixed feature, provisioned by the telephone company using data provided by the customer. To automatically route all incoming calls to another number (either inside or outside the group) when the called line is not answered in a predetermined number of rings/seconds. Calls forwarded outside the Internal Communications, System and Call Management Features group are subject to local and/or long distance charges billed to the Internal Communications, System and Call Management Features customer.

Call Forwarding (All Calls) - Allows the customer to have all incoming calls routed to another number (either inside or outside the group). The user chooses and provisions the forwarded to number, and may change the forwarded to number as often as they wish. The user also has the ability to turn the feature off and on as needed to better serve the users needs. Calls forwarded outside the Internal Communications, System and Call Management Features group are subject to local and/or long distance charges billed to the Internal Communications, System and Call Management Features customer.

Call Waiting/ Cancel Call Waiting - When a busy Internal Communications, System and Call Management Features line receives an incoming call, a tone is heard announcing that an incoming call is being received. The user then has the option of either placing their present call on hold and answering the incoming call or to disregard the call. The calling party will receive ringing tone instead of a busy tone. The user may terminate the Call Waiting feature at any time by dialing the Cancel Call Waiting Code *70. Canceling the Call Waiting Feature is good for only one call, and must be repeated for each call the user does not wish to be interrupted by the call waiting tone.

Dial Call Waiting-Originating - When a user calls another member of the Internal Communications, System and Call Management Features group, and reaches a busy signal, this feature will automatically send a call waiting tone to the line when the user dial the code *54. This feature can be activated or deactivated by the user. The called line, upon hearing the tones, can terminate the call in progress, place the call in progress on hold, or disregard the call waiting tone.

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S12.4 Internal Communications, System and Call Management Features (Continued)

S12.4.4 Feature Descriptions (Continued)

B. Internal Communications, System and Call Management Features SELECTABLE SERVICES (Continued)

Call Pick-Up Group - This feature allows the user to answer (pick-up) any call directed to any other line within the users Pick-Up Group simply by dialing a Call Pick-Up Code (*17).

Hunting (Series and/or Multi-line only) - Hunting allows the customer to eliminate busy signals and increase the Company's accessibility by expanding call coverage. Hunting begins with a call to a Lead number or Pilot number, and searches for an idle line beginning with the first number of a pre-assigned hunt group and ending with the last number in the group. Hunting for Internal Communications, System and Call Management Features Customers will be provided in a Series or Multi-line arrangement only, and must be programmed by New Communications from data provided by the customer.

Note: No other type hunting sequence (Rotary, Directory Number, Pilot Number or Secretarial) is available to Internal Communications, System and Call Management Features customers.

Speed Dialing (6 or 8) - This feature allows the user to make calls to frequently dialed numbers by using an abbreviated code for each number. The short list consists of 8 numbers in all switch types except the 5ESS, which will only provide 6. This is a customer programmable feature.

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S12.4 Internal Communications, System and Call Management Features (Continued)

S12.4.4 Feature Descriptions (Continued)

B. Internal Communications, System and Call Management Features SELECTABLE SERVICES (Continued)

Call Restriction Options (7 options) - The customer has the option of choosing the type call restriction desired for each individual line. The customer request for each line must be identified on the service order so the line can be provisioned with the proper line class code, and call blocking services.

Types of call restrictions are:

No Call Restriction - This option allows user to make and receive calls without any restrictions of any kind.

Call Restriction One - This option block all outgoing chargeable toll calls including all operator calls. It does allow outgoing local calls (outside the group), 8XX calls, local DA calls, repair calls, and 911 calls only. This option allows all incoming calls with no restrictions.

Call Restriction Two - This option block all outgoing direct dialed chargeable toll calls, but allows outgoing operator handled calls for class call screening (3rd number, collect, or credit card only), local calls (outside the group), 8XX calling, local DA calls, repair calls, and 911 calls. This option allows all incoming calls with no restrictions.

Call Restriction Three - The user is not permitted to make any outgoing calls to numbers outside the Internal Communications, System and Call Management Features group (toll or local, including 911). This option allows all incoming calls with no restrictions.

Call Restriction Four - The user cannot make or receive calls to or from outside the Internal Communications, System and Call Management Features group (including 911). Only inside the group (intercom) calling is allowed.

Call Restriction Five – This option block all 900, 700 and 976 type calls. This type of call restriction may be added to the No Call Restriction class of service as required.

Call Restriction Six – This option block all casual dialing (101XXXX) type calls. This type of call restriction may be added to the No Call Restriction class of service as required.

Call Restriction Seven – This option block all international type calls. This type of call restriction may be added to the No Call Restriction class of service as required.

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S12.4 Internal Communications, System and Call Management Features (Continued)

S12.4.4 Feature Descriptions (Continued)

C. Internal Communications, System and Call Management Features OPTIONAL SERVICES

These services may be selected by the customer and may be added to any line or hunt group of the customers choosing. There will be additional charges for these services.

Busy Redial - This feature allows the user that attempts a call to a busy line, within their defined calling area, to dial a code (*66) and be automatically connected to that line when both lines are idle. Once activated, a 30 minutes queuing process begins with a voice prompt advising the user that the network will attempt the call again. The user will be alerted with a special ring when the call is returned.

***69 - *69** allows a customer to obtain information about the last incoming call when the service is activated by dialing *69. Upon dialing *69, information associated with the last incoming call is announced if it is available from the network and the calling party has not blocked the calling information. Depending on the serving central office, the date and time of the call may also be announced. When a telephone number is announced, it may not always identify the calling party and, in some cases, cannot be used to return the call automatically or by manual dial back.

If possible, the service may also allow a customer to return the call automatically by dialing "1". *69 cannot automatically return all calls. When a telephone number is announced, the customer is instructed to dial "1" to return the call automatically. If the customer dials "1" and the line associated with the called number is busy, the call is queued for up to 30 minutes or until both lines are idle. When both lines are idle, the customer is given an indication with a distinctive ringing pattern that the network will attempt to set up the call. Once the customer answers the distinctive ring, the network attempts to set up the call.

This feature is offered on a monthly subscription or per activation basis. Per activation customers are charged upon announcement of information associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing "1" and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back. The customer is billed for any call placed by means of this service.

General Disclaimer/Conditions:

Custom Local Area Signaling Service are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability and content of that information.

Rates & Charges:

Per activation customers are charged upon announcement of information associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing "1" and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back.

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S12.4 Internal Communications, System and Call Management Features (Continued)

S12.4.4 Feature Descriptions (Continued)

C. Internal Communications, System and Call Management Features OPTIONAL SERVICES (Continued)

Call Block - This feature provides the user the ability to block up to twelve external telephone numbers, of their choosing, from terminating a call to the users line. The numbers the user chooses to block must be from the users defined calling area. Calls from outside the users defined calling area and operator calls cannot be blocked. Once activated any calls from these twelve numbers will be routed to an intercept message instead of completing.

Call Park - This feature allows the user to "park" a call against their own number, and then retrieve the call from any other station in the group. Only one call can be parked on any one number at a time.

Call Park Directed - This feature is an enhanced call park feature and enables the user to "park" a call on any number within the Internal Communications, System and Call Management Features group, except their own number, and then retrieve the call from the number the call was parked on. Only one call can be parked on any one number at a time.

Caller ID-Number Only - This feature allows the user (with compatible CPE) to view the telephone Number, of the incoming call, before answering the call or choosing to ignore the call.

Caller ID - This feature allows the user (with compatible CPE) to view the telephone number and listed name (LN), of the incoming call before answering the call or choosing to ignore it.

Executive Busy Override - This feature allows the user, upon reaching a busy line inside the group, to dial a code (*40) to gain access to the busy line, thus establishing a Three way call. The called number must be in the Internal Communications, System and Call Management Features group, and will receive a warning tone prior to the establishment of the three-way conference call.

Last Number Redial - This feature enables the user to redial the last called number by dialing a code (#77) rather than having to dial the entire number. This feature is not available in the 5ESS.

Select Call Forwarding - This feature allows the user the ability to program up to twelve numbers of their choosing that they want call forwarded. When one of the numbers on the user list calls them, the call will be forwarded to the number the user has programmed to receive the call. Calls from all other numbers will be handled in the normal manner. If call forwarding all calls is activated, it will override this feature.

Priority Call - This feature provides the user the ability to identify up to twelve numbers they want to receive a special notification when a call comes is received from one of the numbers. A special ring (short-long-short) will be used to notify the user of a call from one of the numbers on their special list. This feature will not work on a hunt group Pilot number.

Call Trace - Allows the user to trace the number of the last calls received, and have the number automatically reported to the telephone company.

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S12.4 Internal Communications, System and Call Management Features (Continued)

S12.4.5 Rates

A. Internal Communications, System and Call Management Features BASIC FEATURES

	<u>Monthly Rate</u>	<u>24-Month Term Rate</u>
Basic Service, each line	\$48.00	\$42.00

Includes the following Basic Standard Features 1:

- Assume Dial "9"
- Call Transfer – (All Calls)
- Call Hold
- Consultation Hold
- Distinctive Ringing (Inside/Outside) ²
- Intercom Dialing
- Three-Way Calling

¹ The Internal Communications, System and Call Management Features service line includes a Central Office Located Trunk with Touch Tone and Direct Inward/Outward Dialing capability. An additional Central Office Located Trunk is not required.

² This feature is specific to Internal Communications, System and Call Management Features Service. See Feature Descriptions beginning on Page 101.

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S12.4 Internal Communications, System and Call Management Features (Continued)

S12.4.5 Rates (Continued)

B Internal Communications, System and Call Management Features SELECTABLE SERVICES ¹
(See Feature Descriptions beginning on Sheet 101)

	<u>Monthly Rate</u>
Automatic Callback (within system only)	--
Call Forwarding - Busy	--
Call Forwarding - No Answer	--
Call Forwarding (All Calls)	--
Call Restrictions: ²	--
Call Restriction One	--
Call Restriction Two	--
Call Restriction Three	--
Call Restriction Four	--
Call Restriction Five	--
Call Restriction Six	--
Call Restriction Seven	--
Call Waiting/Cancel Call Waiting	--
Call Pick-up Group	--
Dial Call Waiting-Originating	--
Hunting-Series	--
Hunting-Multi-line	--
Speed Dialing (6 or 8)	--

¹ Offered where facilities are available.

² No call restrictions are required with Internal Communications, System and Call Management Features Service. Call Restrictions One through Seven are specific to Internal Communications, System and Call Management Features.

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S12.4 Internal Communications, System and Call Management Features (Continued)

S12.4.5 Rates (Continued)

C. Internal Communications, System and Call Management Features OPTIONAL SERVICES¹
(See Feature Descriptions beginning on Sheet 101)

	Additional MRC <u>Per Month</u>
Automatic Busy Redial (*66)	\$ 4.00
Automatic Call Return (*69)	4.00
Call Block (*60)	3.00
Call Park	3.00
Call Park Directed	4.00
Caller ID-Number	9.00
Caller ID-Name & Number	10.50
Call Trace, per line ²	
Executive Busy Override	4.00
Last Number Redial ³	4.00
Special Call Forwarding	4.00
VIP Alert	3.00

¹ Offered where facilities are available.

² See Calling Services section in this tariff for description and rate.

³ This feature is specific to Internal Communications, System and Call Management Features Service.

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S12.4 Internal Communications, System and Call Management Features Service (Continued)

S12.4.5 Rates (Continued)

D. Foreign Exchange Telephone Service

When the Internal Communications, System and Call Management Features station line is located in a different central office area of the serving exchange, the Foreign Exchange Telephone Service Charge apply as specified in Tariff No.1, Section 9, Foreign Exchange Service and Foreign Central Office Service.

E. Service Charges -

Some Service Order charges will apply for Internal Communications, System and Call Management Features, as specified in Tariff No. 1, Section 3, Basic Local Exchange Service.

If a customer elects to change from a business line or another Internal Communications and Call Management Features service to the Internal Communications, System and Call Management Features Service or from the Internal Communications, System and Call Management Features Service to another Internal Communications and Call Management Features service, a Service Ordering Charge applies, rather than a Line Connection charge.

No service charges will apply for Internal Communications, System and Call Management Features Custom Calling and CLASS Services, if installed initially with the Internal Communications, System and Call Management Features system. When services are added or rearranged on an existing line subsequent to the installation of the Internal Communications, System and Call Management Features System, the appropriate service charges, as specified in the General Exchange tariff will apply.

E. Calling Plans

For rates, see Section 3 of this tariff for the Local Calling Plan options for a Internal Communications, System and Call Management Features customer. A Internal Communications, System and Call Management Features customer is also eligible for a toll Discount Calling Plan. Refer to Section 18 of this tariff for the rates of the Discount Calling Plans.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.1 Provisions for Circuits Connecting Stations

S13.1.1 General

- a. Extension service may be provided to a different premises in connection with all classes and grades of telephone service, excluding coin telephone service. The mileage charges as shown in S13.1.2.b. will apply for each circuit required.
- b. When it is known or realized that the life of all or a part of the outside circuit will be shorter than the normal life of the plant or the cost of providing the plant is such as to render inadequate the mileage charges quoted herein, the plant required to furnish such service will be provided on the basis of one of the following plans at the option of the customer.
 - (1) An installation charge and a reasonable and proper monthly carrying charge in lieu of mileage. Under this plan, where a portion of the facilities must be replaced at a later date due to having served its useful life, installation charges apply to the replacing facilities as if such facilities were installed new and appropriate adjustments are made in the monthly carrying charges.
 - (2) A reasonable and proper monthly carrying charge in lieu of mileage with an initial service period of ten years.
- d. Extension service must be so located that their use will be restricted to those entitled to use the customer's service, except that extension service may be located on the premises of a party other than the customer to provide for the answering of calls during the customer's absence. Such extension service is furnished only with the understanding that outward calls are not to be placed therefrom, and on the condition that use of separate exchange service is available to the other party on the same premises.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.1 Provisions for Circuits Connecting Stations (Continued)

S13.1.2 Rates and Charges (Continued)

a. Off-Premises Mileage Charges:

(1) Between locations on different premises within the same exchange:

(a) For each quarter mile or fraction
thereof, airline measurement, per
month (XMI) (U) \$5.00(l)

(2) Between locations in different exchanges:

See Private Line Service and Channels Tariff.

(3) Mileage charges are computed on airline measurement and are computed separately for each line.
Extension service may be provided in accordance with S13.1.1.a.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.2 Subscriber Transfer Service

S13.2.1 General

- a. Subscriber transfer service is an arrangement which enables a customer to have calls incoming on one line transferred to a second previously designated line at a different location when there is no one available to answer on the first line. The transfer arrangement is restricted to business or domestic establishments on the same or different premises of the same customer, his representatives and associates or to members of the customer's immediate family.
- b. Subscriber transfer service may be used in connection with individual line service.
- c. When subscriber transfer service is established between central offices in a multi-office exchange, foreign central office mileage charges as set forth in Section S9 will apply.

S13.2.2 Charges

- a. Subscriber transfer arrangement including transfer key, each, per month:

Rate

\$6.35

- b. Change from one line to another

Applicable Service
Charges appear in
Section S4.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.3 Three-Digit Dialing Service (811)

S13.3.1 General

811 Dialing Service (811) is a custom call-routing application utilizing a three-digit local dialing arrangement, terminating to a customer-provided number for access to advance excavation notice services. It provides the calling party an easy-to-remember three-digit dialing code with call delivery to established 811 subscribers. The 811 code was assigned for this purpose pursuant to the Sixth Report and Order, released March 14, 2005 by the Federal Communications Commission in CC Docket No. 92-105, which specifies that such calls be delivered to a number provided by the relevant 811 subscriber that is not a toll call for the party dialing the number (i.e., either a toll-free (8XX) or local number). This tariff covers calls originating on lines terminating in the switch (i.e., originating and terminating within the same MSA); it does not cover 1+, 0+, 0- operator-assisted, 101XXXX, or inmate calls). If the customer requires a change to the terminating numbers, additional charges may apply. 811 does not provide Caller ID information on a real-time basis.

S13.3.2 Conditions

Calls placed using 811 are automatically routed to the 811 subscriber's terminating number, which the customer must provide in the form of either a toll-free number or a local number whose local calling area covers all of the locations to which the service is provided. The customer shall provide New Communications with this number in advance so that New Communications may properly translate its central office switches. If charges are required to re-route the call to the terminating number, they will be cared for by the use of a customer-provided toll-free number. The customer is responsible for redirecting or otherwise handling 911 and other calls misdialed or misrouted as 811 calls. The customer shall provide sufficient terminating number paths to its toll-free or local terminating number so as to not clog nor impair New Communications's network.

The rates and terms of this tariff are premised on the customer's commitments, unique network design requirements, and the customer's service mix, usage patterns and concentration, and other characteristics. New Communications's offering of 811 to the customer also is conditioned on the customer's representation that it has been authorized by appropriate state authorities to receive and respond to 811 calls from the public within the areas served by New Communications, and that the customer has obtained all licenses, authorizations, and other prerequisites necessary to provide that service, and will at all times comply with all applicable laws and regulations.

The 811 service period is five (5) years. At the end of the service period, 811 will continue on a month-to-month basis.

The 811 service establishment rate is based on the current number of switches in New Communications's network utilized to provide 811 service. The Company reserves the right to file tariffs at a later date if network rearrangements made by the Company or at customer request require New Communications to incur additional costs.

The Company reserves the right to discontinue the service, with notice, if interruption of 811 is necessary to prevent or protect against fraud or otherwise protect New Communications's personnel, facilities or services.

811 is not available for resale.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.3 Three-Digit Dialing Service (811) (Continued)

S13.3.3 Limitations on Liability

The Company assumes no liability for any issue arising from the fact that, in some 811 applications, physical call routing boundaries may not match exactly with the boundary of the subscriber's requested service area, e.g., state boundaries. In these cases, calling parties could have access to another state and/or area. Workaround arrangements may be required to properly route traffic due to differences in switch type, switch software, and the subscriber's terminating telephone number. The Company assumes no liability due to Caller ID/Automatic Number Identification (ANI) information being unavailable or incorrect due to these workarounds.

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities furnished by the Company occurring in the course of furnishing service or other facilities (Service Problems) and not caused by the negligence of the customer, or by the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed 1/1824th of the 811 Nonrecurring Charge (the number of days in the five year service period), multiplied by each day during which the Service Problem giving rise to liability continues (the Pro Rata Amount).. The Company shall be indemnified and saved harmless by the customer against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with or using in connection with, facilities furnished by the Company, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with the facilities provided by the Company. Neither the Company nor any concurring, connecting or other participating carrier shall be liable for any act or omission of another company or companies furnishing a portion of such service. The Company is not responsible to the customer, authorized user, joint user, sharer of service or patron of a reseller for damages arising out of Service Problems or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Company caused by terminal equipment, except where a contributing cause is the malfunctioning of a Company-provided connecting arrangement, in which event the liability of the Company will not exceed the Pro Rata Amount. The Company is not responsible to the customer, authorized user, joint user, sharer of service or patron of a reseller for injuries or damages to persons or property arising from the existence of customer-provided power supply.

S13.3.4

Rates

Nonrecurring
Charge

Establishment of 811 Dialing Service

\$6,110.00

S13.4
S13.5

Reserved for future use
Reserved for future use

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.6 Automatic Time and Charge Reporting Service
(Autoquote Service)

S13.6.1 General

Automatic Time and Charge Reporting Service is available to customers requiring billing information on paid toll messages routed through the Traffic Service Position System (T.S.P.S.) facilities, where those facilities are equipped to provide this service. (ATCRS)

S13.7 Remote Call Forwarding (RCF)

S13.7.1 General

- a. Remote Call Forwarding (RCF) is a service whereby a call placed from a station (the originating station) to a customer's (the RCF customer) telephone number in one exchange (the call forwarding location) is automatically forwarded by Telephone Company central office equipment to another station designated by the RCF customer (the terminating station) which is located in a different or same exchange.
- b. RCF will not be offered as a means to allow toll bypass.
- c. RCF international is not allowed.

S13.7.2 Limitations

- a. RCF service is offered subject to availability of suitable facilities.
- b. RCF service is not offered when the terminating station is a coin telephone.
- c. The Telephone Company will not provide identification of the originating telephone number to the remote call forwarding customer.
- d. Transmission characteristics may vary depending on the distance and routing necessary to complete the remote forwarded call.
- e. RCF is not represented as suitable for satisfactory transmission of data.
- f. Call forwarding/fixed call forwarding will not be offered as a feature at the RCF terminating station.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.7 Remote Call Forwarding (RCF) (Continued)

S13.7.2 Limitations (Continued)

- g. RCF is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company. If, in the opinion of the Company, additional RCF features at the call forwarding location or facilities at the terminating station line are needed, the customer will be required to subscribe to such additional RCF features and facilities. In the event the customer refuses to subscribe to such additional RCF features and facilities, said customer's RCF service shall be subject to termination.
- h. When the call forwarding number is to be located in a multioffice exchange, the Company will determine the serving central office.
- i. RCF will be provided when the call forwarding number and the terminating station are both located in the same exchange. RCF will be provided interexchange where the RCF serving exchange and the exchange serving the forward to location have the same calling scope. RCF will also be provided interexchange where the forward to location is within the EAS calling scope.
- j. RCF is offered on an individual service or on an additional feature with multiline hunt Foreign Exchange Service for overflow when the Foreign Exchange Service is busy.
- k. An RCF Service number is not to be used as a terminating station number to which calls are forwarded from another RCF Service.
- l. RCF Service provides for handling only one call at a time. An additional service feature is required for each additional call to be handled while the first call continues.
- m. If the use of RCF service is primarily or substantially of a business, professional, institutional or otherwise occupational nature, i.e., nonresidential, or if the listing used is such as to indicate nonresidential use, then calls will not be forwarded to any telephone number for which residential rates apply.

S13.7.3 Directory Listings

- a. One listing in the alphabetical section of the Directory covering the exchange in which the call forwarding central office is located is provided without additional charge.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.7 Remote Call Forwarding (RCF) (Continued)

S13.7.4 Rates and Charges

- a. The following charges are for the RCF feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is used (the terminating station). Residence and business exchange service line rates do not apply at the call forwarding location.

	<u>Monthly Rate</u>
Remote Call Forwarding	
Per feature arranged	\$ 25.00
Per additional access facility	25.00

S13.7.5 Message Charges

- a. Between the RCF location and the terminating station -

The RCF customer is responsible for the applicable customer dialed station-to-station charges specified in Section 18 of this tariff or charges specified in Section 19 when an intrastate INWATS (800/877/888 Service) number is used as the terminating station. These charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

S13.7.6 Service Charges as shown in Section 4 of this tariff
apply as follows:

- a. The Network Access Establishment charge and the Central Office Line Connection Work charge apply when the RCF feature is initially installed or when an additional access facility is provided.
- b. The Network Access Change charge and Central Office Line Connection Work charge apply for all subsequent number changes, either the call forwarding location number or the terminating location number.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 New Communications Calling Services

S13.8.1 General

- a. The following services are limited to those areas served by central offices arranged for New Communications Calling services, and are subject to the availability of facilities.
- b. These services are available to individual line residence and business customers, dependent upon the serving central office, exclusive of Coin Telephone Service. New Communications Calling services are available on an individual feature basis or defined combination thereof.
- c. Within ninety days from the date New Communications Calling service features are made available in the central office, customers may subscribe at the monthly rates specified in S13.8.3. Nonrecurring charges will not apply during this ninety-day period.
- d. Call Forwarding shall not be used to extend calls on a planned and continuing basis to avoid the payment in whole or in part of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred.
- e. Call Forwarding should not be offered as a feature at the Call Forwarding terminating station.
- f. Satisfaction Guarantee

If at anytime the customer notifies the Company he is not satisfied with the service(s) and wishes to discontinue the service(s), the customer will be entitled to a full refund of one (1) month's monthly recurring charge (MRC), or portion thereof if subscription is less than 30 days. This refund will be applied as a credit on the customer's bill. Each customer will be entitled to the credit one time per service. The Company will remove the service from the customer's account.

The Satisfaction Guarantee will apply to all New Communications calling services/features listed in Section S13.8 of this Tariff.

g. Features Plan - Business

Features Plan - Business offers small business customers a choice of three pre-defined packages containing four to six calling services with value-added features. Customers who commit to a term agreement ranging from one to three years will receive a discount off the current individual monthly tariffed rates for those packaged features.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 New Communications Calling Services (Continued)

S13.8.1 Definitions (Continued)

a. 150 Satellite Channel Programming PAC

- (1) 150 Satellite Channel Programming PAC offers a monthly discount on specific New Communications Calling Services when the customer orders three (3) or more services. The discount percentage is applied to the total of the individual service rates subscribed to by the customer.

150 Satellite Channel Programming PAC is available to all business customers. The discounted services must be billed on the same business account.

Any service may be substituted for another, or additional services may be ordered at a later date. The combination of services is not important to the discount, only the number of services.

If the customer removes an eligible service(s) so that the total subscribed to for this package is less than three (3), the discount percentage will not apply and the individual service rates as specified in Sections S13.8.3 and S13.8.4 of this Tariff will apply.

- (2) The following services are eligible for the Choice Pac discount offering.¹

Automatic Busy Redial
Automatic Call Return
Call Block
Call Forwarding
Call Waiting
Caller ID
Caller ID-Number Only
Distinctive Ring
Do Not Disturb
Select Call Forwarding
8-Number Speed Dialing
30-Number Speed Dialing
Three-Way Calling
Priority Call

¹ - Anonymous Call Block and Cancel Call Waiting are included toward the threshold. However, the rate(s) will be discounted if the threshold quantity is met.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 New Communications Calling Services (Continued)

S13.8.1 Definitions (Continued)

a. 150 Satellite Channel Programming PAC (Continued)

- (3) The applicable monthly discount for 150 Satellite Channel Programming PAC is 30%.
- (4) Service charges are not applicable:
 - when an order is placed which qualifies the customer for the 150 Satellite Channel Programming PAC discount, or
 - when a 150 Satellite Channel Programming PAC customer repackages his services, provided he retains at least three (3) services specified in Section S13.8.1h.(2).
- (5) If the customer places an order which would normally require the application of any other service charge(s) on the same order, then all normally applicable charges apply, including the Network Access Change charge.

- b. Call Forwarding - Provides an arrangement for transferring an incoming call to another telephone number by dialing a code at the Call Forwarding station. Calls may be transferred to either a local or a long distance message telecommunications point, subject to the availability of the necessary facilities. This service may be provided to a group of individual lines arranged for rotary hunting, where network switching facilities will permit.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 New Communications Calling Services (Continued)

S13.8.2 Definitions (Continued)

- c. Multipath allows a Call Forwarding customer the capability to specify the number of calling paths to be made available to forward calls simultaneously to the destination directory number. This allows customers who are forwarding calls intended for a group of lines arranged in a hunt group to control the number of simultaneous calls that can be forwarded to a target number.

Multipath is available only as an enhancement to Call Forwarding.

- d. Call Waiting/Cancel Call Waiting – Call Waiting permits the customer engaged in a call to receive a tone signal indicating a second call is waiting, and by operation of the switchhook, to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook, but a three – way conference cannot be established.

Cancel Call Waiting permits the customer before making a call to dial a code, which will prevent the call waiting tone signal from interrupting for the next call only. The tone signal function will automatically restore to the customer's line upon disconnect.

- e. Three-Way Calling - This permits an existing call to be held, and, by dialing, a second telephone call can be established and added to the connection. All three parties may be conferenced together if desired.

At the customer's request, the "per activation" service will be blocked on all lines at no charge. (IOSC: 00173)

- f. Speed Dialing - This provides for the calling of a telephone number by dialing an abbreviated code. The two arrangements available are an eight number capacity (8-Number Speed Dialing) and a thirty number capacity (30-Number Speed Dialing).

- g. Toll Denial - This service blocks access to the Long Distance Message Telecommunications Network, either by direct or operator assistance.

This prevents the customer from dialing an operator for all purposes including emergencies, assistance and the placing of toll calls. The customer indemnifies and saves harmless the Telephone Company from any and all claims, losses or damages caused by restriction of access to operator services.

- h. Last Number Redial - This allows a customer to automatically redial the last outgoing call via an access code.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 New Communications Calling Services (Continued)

S13.8.2 Definitions (Continued)

- j. Saved Number Redial - This allows a customer to save a number in memory, make other outbound calls, and then, via an access code, redial the stored-in-memory number.
- k. Busy Number Redial - This service allows a customer to "camp-on" to a number that is busy and automatically calls both lines when the number becomes available. This feature works only within the same serving central office and can only "camp-on" to one number at a time for each customer.
- l. Distinctive Ring - This feature allows distinctive ringing to be applied to an individual line, where each of two numbers, a main number and a "Distinctive Ring" number, will have a uniquely distinctive ring for customer identification. Because two telephone numbers are associated with one telephone line, only one conversation can be conducted at a time.

Regulations for Directory Listings set forth in Section S6 of this Tariff will apply for the main number. The customer is entitled to one free listing in the alphabetical section of the telephone directory for the "Distinctive Ring" number, regardless of the class of service.

m. Features Plan - Business

1. Features Plan – Business Basic

Call Waiting/Cancel Call Waiting
Three Way Calling
Caller ID (CWID)
Select Call Forwarding
Caller ID with ACB – Bus

2. Features Plan – Business Complete

Call Forwarding
Three Way Calling
Call Waiting/Cancel Call Waiting
Caller ID
Caller ID with ACB – Bus

3. Features Plan – Business Deluxe

Caller ID
Call Waiting/Cancel Call Waiting
Three Way Calling
Call Forwarding
Automatic Call Return
Distinctive Ring
Caller ID with ACB – Bus

5. In the event the service is terminated by the customer prior to completion of the initial term commitment period, the customer shall be liable for an early termination charge. The amount of the early termination charge will be 25% of the monthly recurring charge(s) (MRC) for the remainder of the term. If the customer terminates service within 60 days then Termination Liability is waived. If customer terminates after 60 days and prior to the completion of the initial term commitment period, the customer shall be liable for an early termination charge.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 New Communications Calling Services (Continued)

S13.8.3 Rates

Following a 30 day advance notice to existing customers, the Company may set rates for New Communications Calling services at a range falling between the minimum and maximum rates listed below.

a. Single Service - one Calling service per line.

		Monthly Rate <u>Residence</u>	Monthly Rate <u>Business</u>	Installation <u>Charge</u>
(1)	Call Forwarding ¹ , per line			
	Present	\$ 3.50	\$ 5.85	\$ -
	Minimum	2.00	4.00	-
	Maximum	5.00	8.00	-
(2)	Multipath, per line*			
	Present	3.50	4.50	-
	Minimum	2.00	4.00	-
	Maximum	5.00	8.00	-
(3)	Call Waiting/Cancel Call Waiting ^{1,4} , per line			
	Present	4.50	7.15	-
	Minimum	2.50	5.00	-
	Maximum	8.00	12.00	-
(4)	Three-Way Calling ^{1,2} , per line			
	Present	4.25	6.50	5.00
	Minimum	2.00	4.00	-
	Maximum	5.00	8.00	-
	Per Activation ³	.75	.75	-
(5)	8-Number Speed Dialing ¹ , per line			
	Present	3.25	4.55	-
	Minimum	1.50	2.00	-
	Maximum	5.00	6.00	-
(6)	30-Number Speed Dialing ¹ , per line			
	Present	4.25	6.50	-
	Minimum	2.00	3.00	-
	Maximum	6.00	8.00	-

* Multipath is available only as an enhancement to Call Forwarding.

Note 1: Refer to Section S13.8.1h. for Choice Pac offer and applicable rate discount.

Note 2: The customer may subscribe to this service as follows: 1) On a per line basis which allows an unlimited number of activations; or 2) on a per activation basis which can be activated at any time. The per activation charge is only applicable for successful activations.

Note 3: At the customer's request, the "per activation" service will be blocked on all lines at no charge.

Note 4: Call Waiting and Cancel Call Waiting combined as a new service offering.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 New Communications Calling Services (Continued)

S13.8.3 Rates (Continued)

- a. Single Service - one New Communications calling service per line
(Continued)

		<u>Monthly Rate</u>		<u>Installation Charge</u>
		<u>Residence</u>	<u>Business</u>	
(7)	Toll Denial, per line			
	Present	\$ 2.75	\$ 4.75	-
	Minimum	-	-	-
	Maximum	-	-	-
(8)	(Combined as New Service. See S13.8.3[4])			
(9)	(Obsolete - See Section S113)			
(10)	(Obsolete - See Section S113)			
(11)	(Obsolete - See Section S113)			
(12)	Distinctive Ring ² , per line			
	Present	6.00	7.80 (I)	
	Minimum	4.00	4.00	-
	Maximum	8.00	8.00	-

(C) Call Waiting/Cancel Call Waiting combined as a new service offering.

Note 1: Cancel Call Waiting is not included toward the Choice Pac threshold. The rate, however, will be discounted if the threshold quantity is met.

Note 2: Refer to Section S13.8.1h. for Choice Pac offer and applicable rate discount.

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S13.8 New Communications Calling Services (Continued)

S13.8.3 Rates (Continued)

b. Package - two or more New Communications Calling Services on the same line

		<u>Monthly Rate</u>		<u>Installation</u>
		<u>Residence</u>	<u>Business</u>	<u>Charge</u>
(1)	Multi Package Residential Offer Option A ¹ (Includes Anonymous Call Block, Busy Redial, Automatic Call Return, Call Block, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID, Cancel Call Waiting, Distinctive Ring, Do Not Disturb, Select Call Forwarding, 8- Number Speed Dialing, Three- Way Calling and Priority Call)	\$18.00	\$ -	\$ -

Note 1: Nonrecurring charges, specified in Section S4.3, are not applicable when Multi Package Residential Offer are established or discontinued.

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S13.8 New Communications Calling Services (Continued)

S13.8.3 Rates (Continued)

- b. Package - two or more New Communications Calling services on same line
(Continued)

		<u>Monthly Rate</u>		<u>Installation</u>
		<u>Residence</u>	<u>Business</u>	<u>Charge</u>
(2)	Multi Package Residential Offer Option B ¹ (Includes Automatic Call Return, Call Block, Call Forwarding, Call Waiting, Cancel Call Waiting and Three-Way Calling)	\$ 11.00	\$ -	\$ -
(3)	Features Plan - Business Per business line			
	Features Plan – Business Basic			
	1 yr		\$20.76	
	2 yr		19.04	
	3 yr		17.30	
	Features Plan - Business Complete			
	1 yr		\$19.59	
	2 yr		17.97	
	3 yr		16.33	
	Features Plan – Business Deluxe			
	1 yr		\$28.95	
	2 yr		26.54	
	3 yr		24.13	

- c. The applicable service charges as shown in Section S4 are in addition to any charges stated herein.

Note 1: Nonrecurring charges, specified in Section S4.3, are not applicable when Multi Package Residential Offer are established or discontinued.

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S13.8 New Communications Calling Services (Continued)

S13.8.3 Rates (Continued)

- d. When features are added or rearranged on an existing line, the Network Access Change Charge as shown in Section S4 shall be waived for up to sixty (60) days from the initial request for service. When features are added or rearranged on an existing line after sixty (60) days from the customer's original installation of telephone service, the Network Access Change Charge shall apply. (Note: Central Office Line Connection Work charge does not apply for features added or rearranged).
- e. In addition to the monthly rate in this tariff for the Call Forwarding feature, the call forwarding customer is responsible for the applicable customer-dialed station-to-station charges for calls forwarded outside the local calling area. These charges apply for all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

S13.8.4 Custom Calling Local Area Signaling Service

a. Conditions

- (1) Custom Calling Local Area Signaling Service is a group of Calling service features offered to single line residential and single line business customers subscribing to one party local exchange service.
- (2) Custom Calling Local Area Signaling Services are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability and content of that information.
- (3) Operator assisted calls are designed to override the feature calls for emergency purposes.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.8 New Communications Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

a. Conditions (Continued)

(4) Coin phones will not be enabled with Custom Calling Local Area Signaling Service features, just as they are not enabled with other calling services. They will operate with the Custom Calling Local Area Signaling Service system, however, and interaction with all the features will be permitted.

(5) Satisfaction Guarantee

If at anytime the customer notifies New Communications he is not satisfied with the service(s) and wishes to discontinue the service(s), the customer will be entitled to a full refund of one (1) month's monthly recurring charge (MRC), or portion thereof if subscription is less than 30 days. This refund will be applied as a credit on the customer's bill. Each customer will be entitled to the credit one time per service. New Communications will remove the service from the customer's account.

The Satisfaction Guarantee will apply to all New Communications calling services/features listed in Section S13.8 of this Tariff.

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S13.8 New Communications Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

b. Description

- (1) Automatic Busy Redial is an arrangement which permits the customer to redial automatically the last number dialed. If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed.

At the customer's request, the "per activation" feature will be blocked on all lines at no charge.

- (2) Automatic Call Return allows a customer to obtain information about the last incoming call when the service is activated by dialing *69. Upon dialing *69, information associated with the last incoming call is announced if it is available from the network and the calling party has not blocked the calling information. Depending on the serving central office, the date and time of the call may also be announced. When a telephone number is announced, it may not always identify the calling party and, in some cases, cannot be used to return the call automatically or by manual dial back.

If possible, the service may also allow a customer to return the call automatically by dialing "1". *69 cannot automatically return all calls. When a telephone number is announced, the customer is instructed to dial "1" to return the call automatically. If the customer dials "1" and the line associated with the called number is busy, the call is queued for up to 30 minutes or until both lines are idle. When both lines are idle, the customer is given an indication with a distinctive ringing pattern that the network will attempt to set up the call. Once the customer answers the distinctive ring, the network attempts to set up the call.

Per activation customers are charged upon announcement of information associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing "1" and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back. Additional charges associated with calls returned using *69 will apply.

At the customer's request, the "per activation" feature will be blocked on all lines at no charge.

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S13.8 New Communications Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

(3) Priority Call allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone.

(4) Call Block allows a customer to block incoming calls from a maximum of 12 telephone numbers. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls.

If the number is entered onto the screening list automatically (not by dialing the digits), the voice announcement system will say the number cannot be announced during the screen list editing review. The calling number, however, will be matched against the customer's screening list and routed accordingly.

(5) Select Call Forwarding is an arrangement which permits a customer to prespecify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Select Call Forwarding is activated, only calls from the prespecified numbers will be forwarded.

(6) Special Call Waiting allows a customer to choose up to 12 numbers which can activate Call Waiting. Incoming calls placed from numbers not selected by the customer receive busy signals when the customer's line is busy. Customers may not subscribe to Call Waiting as shown in Section S13.8.3.a., and Special Call Waiting on the same line. This service is not available in all Custom Calling Local Area Signaling Service capable central offices.

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S13.8 New Communications Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

- (7) Special Call Acceptance allows a customer to select up to 12 customer telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally.
- (8) Call Trace allows a customer to automatically activate a trace record of the last incoming call. By activating the Call Trace feature, the customer automatically authorizes the Company to store the results of any and all traces initiated by the customer in the Telephone Company's switching office, and to release the results of such traces directly to the customer's serving law enforcement agency upon a further request by the customer. The results of such traces will be released to the appropriate law enforcement agency only upon such a further request by the customer. The trace record will provide only the incoming telephone number and no way identifies the person(s) actually placing the call(s). The customer must contact the Company within ten (10) days after activating a call trace or the trace record will automatically be deleted from the system.
- (9) Caller ID-Number Only is an arrangement which permits a customer with Local Exchange Service other than Foreign Central Office Service to receive the calling telephone number for calls placed to the customer. The calling telephone number will be forwarded from the terminating central office to compatible customer provided display equipment associated with a customer's Local Exchange Service. The calling telephone number will be delivered during the first silent interval of ringing. For calls originating from a line within a multi-line hunt group, only the main telephone number will be delivered. If the calling telephone number is not available for forwarding to the called party, the customer's display device will record the time of day and date, and show "OUT OF AREA" and in some cases, dashes (--- ---), for the non-available numbers.

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S13.8 New Communications Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

(9) Caller ID-Number Only (Continued)

The calling telephone number is unavailable from calls made via Automatic Access Lines within the Custom Calling Local Area Signalling Service calling area, from cellular radio calls and currently from interexchange carrier calls. Compatible customer provided display equipment is required for this service.

Any customer subscribing to Caller ID-Number Only will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Telephone numbers are not available on operator handled or credit card calls.

Telephone numbers transmitted via Caller ID-Number Only are intended solely for the use of the Caller ID-Number Only subscriber. Resale of this information is prohibited by this Tariff.

(10) Selective Blocking (Per Call) allows a single-line customer to make a call and temporarily mark the delivery of his/her calling number identification (CNI) as "private" to the next person he/she is calling. This is accomplished on an as needed basis by dialing a preassigned access code prior to making a call. This action must be repeated each time a call is made to prevent the delivery of the telephone number.

This feature will be available, subject to the availability of facilities, without presubscription, and at no charge.

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S13.8 New Communications Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

(10) Selective Blocking (Per Call) (Continued)

Feature Interactions:

Automatic Call Return - The terminating central office will recognize this "private" marking and cause the voice announcement system to say the number cannot be announced.

Call Block - The terminating central office will recognize this "private" marking and if the number is entered onto the screening list automatically (not by dialing the digits), the voice announcement system will say the number cannot be announced during the screen list editing review. The calling number, however, will be matched against the customer's screening list and routed accordingly.

Caller ID-Number Only - The terminating central office will recognize this "private" marking and transmit that signal to the display device, which in turn will display "P", "PRIVATE", OR "PRIVATE NUMBER" or such similar indicator on that call.

Call Trace - This service is unaffected, and will record the calling number.

(11) Complete Blocking (Per Line) allows a single-line customer to make all calls with the delivery of his/her calling number identification (CNI) marked as "private" to the people he/she is calling. If the preassigned access code for Complete Blocking (Per Line) is dialed, the calling number WILL be delivered on that call. The line reverts back to Complete Blocking at the end of the call.

Complete Blocking (Per Line) is available at no charge to established shelters of domestic violence intervention agencies and law enforcement agency offices and must be established/removed via a service order.

Feature Interactions are the same as in Item (10) above.

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S13.8 New Communications Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

- (12) Anonymous Call Block is an arrangement, available to Caller ID-Number Only customers; non-Caller ID-Number Only customers; Caller ID customers; and non-Caller ID customers; that allows a called party to reject calls from parties that have activated the Complete Blocking (Per Line) or Selective Blocking (Per Call) feature to prevent the display of their telephone number and/or name to Caller ID-Number Only or Caller ID customers. When Anonymous Call Block is activated, such calls will be routed to an announcement which tells the calling party that the called party will not accept calls from callers who have chosen to prevent the display of their telephone number and/or name. The calling party will be instructed to hang up and place the call again, without activating the Complete Blocking (Per Line) or Selective Blocking (Per Call) feature. Customers may activate or deactivate this arrangement by dialing a preassigned activation code.

This feature will be available, subject to the capability of the facilities at no charge to Caller ID-Number Only and Caller ID customers. A charge will apply to non-Caller ID-Number Only and non-Caller ID customers who subscribe to the Anonymous Call Block feature.

- (13) Caller ID is an arrangement that is provided as an enhancement to Caller ID-Number Only and permits a customer with local exchange service to receive the name, as well as the telephone number, associated with the calling party for calls placed to the customer. The calling telephone name and number will be forwarded from the terminating central office to compatible customer-provided display equipment associated with the customer's local exchange service. If the calling telephone name and number is not available for forwarding to the called party, a message indicating that unavailability will be forwarded. The calling party can prevent the Caller ID customer from seeing the calling telephone name and number display by activating Selective Blocking (Per Call) or Complete Blocking (Per Line). When the calling party uses one of these blocking options, the Caller ID customer will receive an indication on the Caller ID equipment that the display of the calling telephone name and number has been suppressed.

A maximum of 15 characters is allowed for transmission of the calling party's Directory Name.

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S13.8 Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

- (14) Call Waiting ID alerts the customer that there is another call by providing a call waiting tone and the display unit or screen phone will display the number or name and number of the calling party. At that time, the customer can decide whether to answer the call or not.
- (a) Utilization of this service requires the use of a Call Waiting-ID compatible display unit or screen phone station at the customer's premises. The installation and maintenance of this CPE is the responsibility of the customer.
 - (b) The Company assumes no liability, and will be held harmless, for any incompatibility between the customer's equipment and this feature.
 - (c) All terms and conditions, including rates, for the other services associated with the line are as described in the service-specific sections of this Tariff. Those services must be ordered separately.
 - (d) This service is furnished on a where-available basis and is subject to the availability of facilities. The service is only available to single-line business and residence customers. It is not available to Internal Communications and Call Management Features, DID or Coin Telephone services. It will be available only to certain types of PBX systems depending on the customer's equipment, as well as the central office limitations.

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S13.8 New Communications Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

b. Description (Continued)

(14) Call Waiting ID (Continued)

- (e) To use this service, the customer must not have Cancel Call Waiting activated.
- (f) Customers wishing to have Call Waiting ID must also subscribe to Call Waiting, Cancel Call Waiting and Caller ID-Number Only or Caller ID.
- (g) The customer must request Call Waiting ID although there are no additional charges for this service.
- (h) Service charges as specified in Section S4 will apply if the customer orders Call Waiting, Cancel Call Waiting and/or Caller ID Number Only or Caller ID. If the customer already subscribes to these services (Call Waiting, Cancel Call Waiting and Caller ID-Number Only or Caller ID), no service charges shall apply.

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S13.8 New Communications Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates

(1) The following charges are for the services only and are in addition to applicable charges for service. Service Charges apply as set forth in Section S4 of this tariff, except as shown herein.

	Monthly Rate	
	<u>Business</u>	<u>Residence</u>
Busy Redial ¹ , per line		
Present	\$7.80	\$5.50
Minimum	3.00	2.00
Maximum	7.80	6.00
Per Activation ²	.75	.75
Automatic Call Return ¹ , per line		
Present	7.80	5.50
Minimum	3.00	2.00
Maximum	7.80	6.00
Per Activation ²	.75	.75
Priority Call ¹ , per line		
Present	5.20	3.50
Minimum	3.00	2.00
Maximum	6.00	6.00

Note 1: Refer to Section S13.8.1h. for 150 Satellite Channel Programming PAC offer and applicable rate discount.

Note 2: The customer may subscribe to this feature as follows:

- 1) On a per line basis which allows an unlimited number of activations; or
- 2) On a per activation basis which can be activated at any time. The per activation charge is only applicable for successful activations. At the customer's request, the "per activation" feature will be blocked on all lines at no charge.

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S13.8 New Communications Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates (Continued)

(1) (Continued)

	Monthly Rate	
	Business	Residence
Call Block ¹ , per line		
Present	\$ 5.20	4.25
Minimum	3.00	2.00
Maximum	6.00	6.00
Select Call Forwarding ¹ , per line		
Present	7.80	5.25
Minimum	3.00	2.00
Maximum	7.80	6.00
(Obsolete - See Section S113)		
Do Not Disturb ¹ , per line		
Present	5.20	3.25
Minimum	3.00	2.00
Maximum	6.00	6.00
Call Trace, per line		
Present	7.80	5.50
Minimum	7.80	5.00
Maximum	7.80	10.00

Note 1: Refer to Section S13.8.1h. for 150 Satellite Channel Programming PAC offer and applicable rate discount.

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S13.8 New Communications Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates (Continued)

(1) (Continued)

	Monthly Rate	
	Business	Residence
Caller ID	\$ 12.50	\$ 8.75
Caller ID – Number Only	12.00	7.50
Caller ID-Number Only with Anonymous Call Block ³ , per line		
Present	12.00	8.50
Minimum	7.00	5.00
Maximum	20.00	12.00
Selective Blocking (Per Call)	-	-
Complete Blocking (Per Line)	2.00	2.00
Complete Blocking (Per Line)*		
Anonymous Call Block ² , per line To Non-Caller ID-Number Only and Non-Caller ID Customers ¹		
Present	1.30	1.00
Minimum	.50	.50
Maximum	4.00	4.00
Caller ID with Anonymous Call Block ³ , per line		
Present	12.50	8.75
Minimum	8.50	5.95
Maximum	21.50	12.95

Note 1: Anonymous Call Block will be available, subject to the capability of the facilities, at no charge to Caller ID-Number Only and Caller ID customers.

Note 2: Anonymous Call Block is not included toward the Choice Pac threshold. The rate, however, will be discounted if the threshold quantity is met.

Note 3: Refer to Section S13.8.1h. for Choice Pac offer and applicable rate discount.

* This service is available at no charge to established shelters of domestic violence intervention agencies and law enforcement agency offices.

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S13.8 New Communications Calling Services (Continued)

S13.8.5 Local Calling /Local Calling Plus (Continued)

b. Services

The following services are eligible for the Local Calling /Local Calling Plus offering:

Local Calling Plan Community Plus Option (where available)
Flat Rate service

The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:

Initial Service Order
Subsequent Service Order
Line Connection

Local Calling Plus – Choice of any of the following Calling Services:
Local Calling – Choice of any three of the following Calling Services:

Call Waiting/Cancel	Call Forwarding
3-Way Calling	Speed Dial 8
Distinctive Ring	Speed Dial 30
Anonymous Call Block	Caller ID Name and Number
Automatic Call Return	Automatic Busy Redial
Special Call Acceptance	Call Block
VIP Alert	Special Call Forwarding

Local Calling /Local Calling Plus includes unlimited local Directory Assistance.

c. Rates

	<u>Monthly Rate</u>
Local Calling Plus	\$37.99
Local Calling *	34.99

* The 5 Cent a Minute Plan is available to Residential customers subscribing to Local Calling or Local Calling Plus.

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S13.8 New Communications Calling Services (Continued)

S13.8.5 5 Cent a Minute Plan

a. General

The 5 Cent a Minute Plan is an optional 1+ intrastate intraLATA direct dialed call service. The plan offers Five Cents flat rate pricing to residential customers in New Communications exchanges that subscribe to Local Calling or Local Calling Plus. The service is available 24 hours a day, seven days a week.

b. Regulations

- (1) Calls will be billed in one minute increments.
- (2) The minimum service period for the Five Cents Plan for Residence is one month.
- (3) Directory assisted, operator assisted, and calling card calls are excluded from this service.
- (4) This service is available on the line equipped with Local Calling or Local Calling Plus service only.
- (5) Should a customer cancel their Local Calling or Local Calling Plus, the customer may select an alternative calling service plan. If the customer does not select an alternative calling service plan, the customer will default to standard MTS rates as specified in this Company's Long Distance Message Telecommunications Service Tariff.

c. Rates

Residential customers who subscribe to the 5 Cent a Minute Plan for Residence will be billed for all Intrastate IntraLATA toll calls qualifying for this Plan. The rate is as follows:

Each Minute
of Use

\$.05

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S13.8 New Communications Calling Services (Continued)

S13.8.6 ONE TIME CREDIT OFFERS

- 1) Residence customers who contact or are contacted by New Communications and meet the following criteria and agree not to disconnect their service may receive a one time \$25 benefit that may take the form of either a gift card or bill credit:
 - a) request to have voice service disconnected as a result of a network related repair problem, or
 - b) have been identified by New Communications as likely to disconnect service based upon criteria determined by New Communications.

The nature of the complaint could consist of, but is not limited to, missed appointments or a repair not completed as agreed.

- 2) Residence customers who are responding to a New Communications direct mailing, advertisement, or other New Communications marketing activity, may receive a one time \$50 benefit that may take the form of either a gift card or bill credit.

The offers are not redeemable for cash and may not be used to satisfy delinquent balances owed to New Communications or any New Communications affiliate. Bill credit offers mailed to qualifying customers must be redeemed prior to the expiration date specified in the mailing.

The offers are limited to one per customer and cannot be combined with any other offers except as authorized by New Communications.

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S13.8 New Communications Calling Services (Continued)

S13.8.4 Custom Calling Local Area Signaling Service (Continued)

c. Rates (Continued)

(1) (Continued)

	<u>Monthly Rate</u>	
	<u>Business</u>	<u>Residence</u>
Call Waiting ID, per line*	\$ -	\$ -

(2) Service charges are not applicable when Custom Calling Local Area Signaling Service features are provided at the same time as the business or residence individual line service is established.

(3) When features are added or rearranged on an existing line, the Network Access Change charge as shown in Section S4 shall be waived for up to sixty (60) days from the initial request for service. When features are added or rearranged on an existing line after sixty (60) days from the customer's original installation of telephone service, the Network Access Change Charge shall apply. (Note: Central Office Line Connection Work charge does not apply when features are added or rearranged).

(4) Service charges will not be applicable to residence and business customers who subscribe to Custom Calling Local Area Signaling Service during a six (6) month period after the effective date of this service or for six (6) months after a central office conversion which makes Custom Calling Local Area Signaling Service available for the first time.

S13.8.5 Local Calling /Local Calling Plus

a. General

Local Calling or Local Calling Plus offers a combination of services available to residential customers only.

Local Calling or Local Callig Plus is not available with any other package or bundled offering on the same line, with Lifeline Service and/or with ISDN service.

* Service charges as specified in Section S4 will apply if the customer orders Call Waiting, Cancel Call Waiting and/or Caller ID Number Only or Caller ID. If the customer already subscribes to these services (Call Waiting, Cancel Call Waiting and Caller ID-Number Only or Caller ID), no service charges shall apply.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.9 Direct Inward Dialing Service - DID

S13.9.1 General

- a. Direct Inward Dialing Service (DID) is a central office based service that permits incoming calls to reach customer-provided equipment, without the assistance of an attendant. This service is provisioned with 4-wire or 2-wire connection at the customer's premises.
- b. Terms and Conditions
 - (1) The assignment of telephone numbers and the sequence of numbers assigned to a customer are made at the discretion of the Company.
 - (2) The customer must subscribe to a number of trunks sufficient to insure service standards as determined by the Company.
 - (3) Customer-Provided Switching Systems must handle calls to all assigned numbers, including those that are not currently used with specific stations. Calls to numbers not currently used with specific stations must be routed, by the customer, to a recorded announcement referring the caller to another number.
 - (4) Trunks arranged for DID service may not be combined with trunk groups arranged to provide Direct Inward/Outward Dialing (DIOD) Service. Overflow of calls between the two arrangements is not permitted.
 - (5) DID service is provided from central offices equipped to provide this service and subject to the availability of facilities.
 - (6) One alpha and one classified directory listing are provided without additional charge for each PBX system customer or Telephone Answering Service customer. Customer requests for further directory listings of numbers provided by this service will be provided subject to rates and charges for additional listings as specified in Section S6 of this Tariff.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.9 Direct Inward Dialing Service - DID (Continued)

S13.9.1 General (Continued)

b. Terms and Conditions (Continued)

- (7) If a customer's normal serving central office is not equipped to provide DID service or the customer so requests, the service may be provided, where facilities permit, from a Company central office different than that which normally serves the customer, but still within the same Local Access and Transport Area (LATA), at the additional prices specified herein and under the regulations applicable for Foreign Exchange (FX), or Foreign Central Office (FCO) Service, as specified in Section S9 of this Tariff.
- (8) When DID service becomes available or is subsequently requested from the central office that normally serves the customer, the service may be transferred to the normal serving central office. If the customer requests such a transfer, the customer will be subject to a change in telephone numbers and will also incur initial nonrecurring charges and service charges as appropriate.
- (9) A change in central office equipment could require the customer to discontinue the service or obtain service from another central office. New Communications of the Carolinas Inc. d/b/a Frontier makes no guarantees and assumes no liability for loss of service to the customer, resulting from the conversion or upgrade of central office equipment.
- (10) When optional, usage sensitive service is prohibited for DID trunks.
- (11) DID service works in conjunction with local Automatic Access Line service and the charges specified in S13.9.3a. following are in addition to applicable rates and charges for Automatic Access Line service as specified in Section S3.2.1.

c. Termination Liability

In the event DID Service is terminated by the customer prior to completion of the initial contract period, the customer shall be liable for early termination charges.

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S13.9.2 Direct Inward/Outward Dialing (DIOD) Service

a. General

- (1) Direct Inward/Outward Dialing (DIOD) Service is a central office based service that permits incoming calls to reach customer-provided equipment, without the assistance of an attendant, and allows the trunk to be used to place outgoing calls. Rotary hunt does not apply.

b. Conditions

- (1) The assignment of telephone numbers and the sequence of numbers to a customer are made at the discretion of the Company. All terms and conditions pertaining to DID service are applicable to DIOD service.
- (2) This service is subject to the availability of existing equipment and facilities.
- (3) Internal Communications and Call Management Features are exempt from this offering.
- (4) Trunks arranged for DIOD service may not be combined with trunk groups arranged to provide DID service. Overflow of calls between the two arrangements is not permitted.
- (5) Where the DIOD service is provided from a different central office area of the serving exchange, special transport charges as specified in Section S9.2 of this Tariff will apply.

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S13.9 Direct Inward Dialing Service - DID (Continued)

S13.9.2 Direct Inward/Outward Dialing (DIOD) Service
(Continued)

b. Conditions (Continued)

- (6) Where the DIOD service is provided from a different exchange area, the special transport charges as specified in Section S9.1 of this Tariff apply for each interexchange channel.
- (7) Customers are required to subscribe/use current trunks as the basic access piece of DIOD trunks using the existing tariff rate. The DIOD functionality rate element is an adder to the existing trunk rate(s).
- (8) Customer-Provided Switching Systems must handle calls to all assigned numbers, including those that are not currently used with specific stations. Calls to numbers not currently used with specific stations must be routed, by the customer, to a recorded announcement referring the caller to another number.

c. Termination Liability

In the event DIOD Service is terminated by the customer prior to completion of the initial contract period, the customer shall be liable for early termination charges.

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S13.9 Direct Inward Dialing Service - DID (Continued)

S13.9 Direct Inward Dialing Service - DID (Continued)

S13.9.3 Rates and Charges (Continued)

a. Direct Inward Dialing Service-DID

	<u>Installation Charge¹</u>	<u>Monthly Rate</u>
Service arrangement in central office necessary to provide DID Service		
a. DID Number Blocks		
Each block of 20 numbers		
Month-to-month	\$100.00	\$10.00
One-year term	100.00	8.00
Three-year term	100.00	5.00
Each block of 100 DID numbers		
Month-to-month	100.00	50.00
One-year term	100.00	25.00
Three-year term	100.00	15.00
b. DID Trunk Termination, per trunk ²		
Month-to-Month	NA	15.00
One-year term	NA	12.00
Three-year term	NA	8.00

Note 1: NRC is applicable on a per service order basis only.

Note 2: The DID trunk rate is in addition to the monthly rates for Dial Tone Access Line and Unlimited Usage for Automatic Access Lines. Access lines furnished in connection with the provision of DID will be charged for at the Dial Tone Access Line Rate and Unlimited Usage Rate for Automatic Access Lines specified in Section S3.2.1 for the applicable exchange, together with the service charges in Section S4.3. Access lines associated with an existing PABX system will be converted for DID service at the service connection charge(s) shown in Section S4.3.

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S13.9 Direct Inward Dialing Service - DID (Continued)

S13.9.3 Rates and Charges (Continued)

b. Direct Inward/Outward Dialing (DIOD) Service

	<u>Monthly Rate</u>	<u>Nonrecurring¹ Charge</u>
Per Trunk - Month-to-Month	\$15.00	\$100.00
Per Trunk - One-Year Term	8.00	100.00
Per Trunk - Three-Year Term	6.00	100.00

Note 1: The nonrecurring charge is applicable on the initial service request. The DID Installation Charges as specified in Section S13.9.2 of this Tariff are not applicable in addition to this charge; however, the Service Charges as specified in Section S4 are applicable. On subsequent service requests, applicable service charges shall apply.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.10 Customized Code Restrictions (CCR)

S13.10.1 General

- a. Customized Code Restrictions (CCR) will provide a choice of code restriction options for selected outgoing calls. Each option will permit local calls, non-chargeable calls to Company numbers such as repair service, emergency numbers (911) and 800/877/888 calling.
- b. Customized Code Restrictions will be available to exchange customers with Individual Line Residence Service, Business Service, Semipublic telephone service, Automatic and Manual Access Lines.
- c. Customized Code Restrictions are furnished only from central offices which have been arranged to provide these services. The services are provided subject to the availability of facilities.
- d. The Company shall not be liable to any person for damages of any nature or kind arising out of, resulting from, or in connection with the provision of Customized Code Restrictions offered herein, including, without limitation the inability of the station user to access the operator for any purpose and any of the other restricted codes specified in the dialing plan options listed hereunder.

S13.10.2 Customized Code Restrictions Options

a. Option #1 Restricted Codes

976
1 + 976
1 + 900

b. Option #2 Restricted Codes

All access is restricted to the Long Distance Telecommunications Network except 0+ dialing and as stated in S13.10.1.a.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.10 Customized Code Restrictions (CCR) (Continued)

S13.10.3 Rates and Charges

- a. The following rates and charges are for Customized Code Restrictions only and are in addition to the applicable service charges, monthly rates, and nonrecurring charges for exchange access lines and other services or equipment with which they are associated.

(1) Option #1

		<u>Nonrecurring</u> <u>Charge</u>	<u>Monthly</u> <u>Rate</u>
(a)	Residence line, each	\$ 2.50*	\$ -
(b)	Business line, each	2.50*	-

(2) Option #2

		<u>Nonrecurring</u> <u>Charge</u>	<u>Monthly</u> <u>Rate</u>
(a)	Residence line, each	\$ -	\$ 2.75
(b)	Business line, each	-	6.00

* This charge will not be applicable to residence or business customers who subscribe to CCR Option #1 for the first time. The Network Access Change charge (as specified in S4.3) will not be applicable to customers who subscribe to CCR Option #1. Only the nonrecurring charge (\$2.50) listed above will apply. The Network Access Change charge (as specified in S4.3) is applicable to customers who subscribe to CR Option #2.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.11 Volume Control Equipment

- a. Equipment to amplify speech is furnished for use by customers where hearing or speech is impaired at the following monthly rates which are in addition to the regular monthly rate for the class of service furnished, plus any service connection charge applicable.

	<u>Monthly Rate</u>
(1) Volume Control Set for -	
(a) Impaired Hearing	\$ 1.90
(b) Impaired Speech	1.90

S13.12 Portable Communications Terminal for the Deaf

S13.12.1 General

- a. The Portable Communications Terminal for the Deaf is a portable unit which permits a hearing or voice impaired person who has basic local exchange telephone service to communicate with persons using compatible equipment over the telephone network.
- b. The Terminal is acoustically coupled, and can be used with all standard telephone sets. The Terminal is battery operated and a rechargeable battery pack is included in the central component of the system.
- c. It is the customer's responsibility to pick up or return the Portable Terminal, at designated Company locations in connection with establishment, discontinuance, or repair of service.
- d. The Portable Communications Terminal is intended solely to assist deaf, hearing-impaired or speech-impaired individuals to communicate. Business applications are restricted to those intended to assist handicapped persons in their employment.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.12 Portable Communications Terminals for the Deaf
(Continued)

S13.12.2 Rates and Charges

The following rates and charges are in addition to regular rates for the associated line and applicable service charges.

	<u>Monthly Rate</u>	<u>Installation Charge</u>
<p>a. SSI System 1000 Communi- cator</p> <p>The central component of the system. The Communi- cator features a keyboard and video display screen. With the included re- chargeable battery pack, the unit is entirely portable.</p>	\$.70	\$576.00*
<p>b. SSI System 1000 Answerer</p> <p>The Answerer is jacked into the telephone line and separately connected to the Communicator. It functions as an ordinary magnetic tape answering device by receiving messages at unattended telephones.</p>	.50	470.00*

*NOTE: The installation charges for the Portable Communica-
tions Terminal for the Deaf may be paid in 36 equal
payments over a three year period.

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S13.12 Portable Communications Terminals for the Deaf
(Continued)

S13.12.2 Rates and Charges (Continued)

		<u>Monthly Rate</u>	<u>Installation Charge</u>
c.	SSI System 100 Master Ring Signaler The Master Signaler plugs into an electrical outlet. Since it is acoustically responsive to a ringing telephone, it must be located in close proximity to the telephone and in the same room. When the telephone rings, the Master Signaler will cause a light, (customer provided), which is plugged into the Master Signaler, to flash.	\$.50	\$ 58.00*
d.	SSI System 100 Remote Ring Signaler The Remote Signaler will cause a light to flash in a similar fashion to the Master Signaler. However, the Remote Signaler is activated by a signal sent by the Master Signaler through the electrical wiring of the house.	.50	56.00*
e.	Teletype Removal Charge The Teletype Removal Charge applies if the Company has to remove the equipment from the subscriber's premise.		Removal Charge - \$10.85

*NOTE: The installation charges for the Portable Communications Terminal for the Deaf may be paid in 36 equal payments over a three year period.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.13 Telecommunications Service Priority (TSP) System

S13.13.1 Description of the Service

The TSP System is a service that provides for the priority provisioning and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services. The TSP System applies only to NSEP services, includes local exchange service, Foreign Central Office Service, and Private Line Service and Channels, and provides the Telephone Company with a guide to the sequence in which services are to be provisioned and/or restored.

All facilities that can be identified by a unique circuit identifier can be provisioned for NSEP service by the Telephone Company.

The rates and charges associated with a customer subscribing to the TSP System are as specified in Section S13.13.7.

S13.13.2 Obtaining TSP System Service

The Executive Office of the President through the TSP Program Office, is empowered with the authority to receive, evaluate and process requests for NSEP services. The TSP Program Office makes the priority level assignments and issues the TSP authorization code reflecting the priority assignment associated with a request. The customer provides the TSP authorization code, in addition to all the other details necessary to complete the order to the Telephone Company to obtain TSP System service.

The TSP authorization code, assigned on a per order basis, consists of a 12-character field consisting of a nine-character control ID followed by a dash and a two-character field specifying the priority level assignment. Its structure is as follows:

TSPxxxxn-yy

The "x"s represent a sequence of numbers unique to each TSP authorization code and the "n" is a one character alphanumeric check digit. The first "y" contains the provisioning priority level assignment and the second "y" contains the restoration priority level assignment.

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S13.13 Telecommunications Service Priority (TSP) System
(Continued)

S13.13.3 Provisioning Priority

If the customer requires service within a shorter time interval than the Telephone Company can provide, and the requested service qualifies for NSEP, the customer may elect to invoke NSEP Treatment and obtain the appropriate provisioning priority assignment from the TSP Program Office. Acceptable assignment code values are: E, 1, 2, 3, 4, 5 or 0.

The assignment of the value "E" denotes Emergency Provisioning and implies the service has the most critical provisioning requirements and the Telephone Company will respond accordingly. The Telephone Company will take immediate action to provide the requested service at the earliest possible date. Rates and charges associated with "E" provisioning are as specified in Section S13.13.7.b.(1).

The assignment values of 1, 2, 3, 4 and 5 are treated as essential service priorities and the Company will adjust its available resources to meet the customer's requested due date. The value "0" implies no provisioning priority.

S13.13.4 Restoration Priority

A TSP authorization code for restoration priority classifies the service as being among the nation's most important NSEP telecommunications services. The Company will restore these services before services without restoration priority assignments in the order of priority assignments. Acceptable values are: 1, 2, 3, 4, 5 or 0 with the value "1" being the highest priority.

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S13.13 Telecommunications Service Priority (TSP) System
(Continued)

S13.13.4 Restoration Priority (Continued)

When the Company recognizes a TSP as being out of service, unusable or receives a trouble report, available resources will be dispatched to restore the service as quickly as practicable. A priority value of 1, 2, or 3 requires dispatch outside normal business hours if necessary to restore the service. A priority value of 4 or 5 only requires dispatch outside of normal business hours if the next business day is more than 24 hours away. If the value "0" has been assigned, then no restoration priority is applicable to this service.

The minimum period for service is one month.

S13.13.5 Obligations of the Customer

- a. In all instances, the customer is responsible for obtaining the appropriate TSP authorization code and providing that code to the Telephone Company.
- b. The TSP System service customer must also be the customer for the facilities with which TSP service is associated. Only the customer or its authorized agent as indicated in a letter of agency on file with the Telephone Company is allowed to order TSP System service.
- c. All points of a multipoint service configuration must have the same restoration priority assignment and must satisfy the requirements of that assignment.
- d. In obtaining TSP System service, the customer consents to the release of certain information by the Telephone Company to the federal government in order to maintain and administer the TSP System. Such information includes: the customer's name, telephone number and mailing address, the TSP authorization code and the circuit or service ID number associated with the NSEP service.

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S13.13 Telecommunications Service Priority (TSP) System
(Continued)

S13.13. 5 Obligations of the Customer (Continued)

- e. When a customer invokes NSEP Treatment, the Telephone Company will attempt to notify the customer of expected charges. However, the customer when invoking NSEP Treatment must recognize that quoting charges beforehand may not be practicable. Therefore, the customer grants the Telephone Company the right to quote and bill charges after provisioning of the service.
- f. During certain emergencies, the customer may request TSP assignments verbally and the Telephone Company will accept such verbal notification. The customer must submit a written order to the Telephone Company within two working days following the verbal request. If the written order is not received within two working days, all applicable rates and charges accumulated to date to provision TSP System service, become immediately due and payable and the requested TSP priority is revoked.
- g. The customer must request and justify revalidation of all priority level assignments at least every three years.
- h. Additionally, the NCS Manual 3-1-1, "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service User Manual", dated July 9, 1990 prescribes specific conditions which warrant NSEP Treatment and related procedures.

S13.13.6 Obligations of the Telephone Company

- a. The Telephone Company will allocate resources to ensure best efforts to provide NSEP services by the time required.
- b. The Telephone Company will work TSP System services in the order of their priority level assignments. The priority sequence is as follows:
 - Restore NSEP services assigned restoration priority 1
 - Provision Emergency (E) NSEP services
 - Restore NSEP services assigned restoration priority 2, 3, 4 or 5
 - Provision NSEP services assigned provisioning priority 1, 2, 3, 4 or 5.

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S13.13 Telecommunications Service Priority (TSP) System
(Continued)

S13.13.6 Obligations of the Telephone Company (Continued)

- c. The Telephone Company will work cooperatively with other providers of NSEP service when only a portion is provided by the Telephone Company to ensure "end-to-end" service.
- d. Additionally, TSP System service will be provided in accordance with the guidelines set forth in NCS Handbook 3-1-2, "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" dated July 9, 1990.

S13.13.7 Rates and Charges

The following rates and charges are in addition to all other rates and charges that may apply for other services offered under this tariff which operate in conjunction with the TSP System.

a. Establishment of TSP System Service

The establishment of TSP System service charge is a nonrecurring charge (NRC), per access line and/or circuit, in the amount of \$14.50 which applies when the service is ordered with provisioning and/or restoration priority. If both (provisioning and restoration priority) are ordered at the same time, only one NRC is applicable. The NRC is also applicable for orders changing priority levels.

b. Provisioning Priority

There are two basic levels of priority provisioning, Emergency (Provisioning priority "E") and Essential (provisioning priority 1, 2, 3, 4 or 5).

(1) Emergency Provisioning

The Telephone Company will take immediate action to provide the requested service at the earliest possible date. The rates and charges will apply as set forth in S5, Charges Applicable Under Special Conditions.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.13 Telecommunications Service Priority (TSP) System
(Continued)

S13.13.7 Rates and Charges (Continued)

b. Provisioning Priority (Continued)

(2) Essential Provisioning

The Telephone Company will adjust its available resources to meet the customer's requested due date.

c. Restoration Priority

Restoration Priority is a monthly rate, per access line and/or circuit, for the ongoing administration and maintenance of the TSP System. This monthly rate only applies when a restoration priority code (1, 2, 3, 4 or 5) is specified in position 12 of the authorization code. The monthly rate, per access line and/or circuit, is in the amount of \$4.90.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.14 Duplicate Bill Charges

S13.14.1 General

- a. A Duplicate Bill Charge will be applied upon a customer's request for duplicate copies of the telephone bill(s) in accordance with the charges specified following. Employee Telephone Service concessions are not applicable for this service.
- b. A Duplicate Bill Charge will not be applied in the following instances:
 - (1) When customers programmatically receive additional copies of their bills each month.
 - (2) When customers request a copy of the bill because of nonreceipt of an initial bill after new connect, transfer, or change of address orders.
 - (3) When customers have not received a bill due to Company error in the address of the bill.
 - (4) When customers request a copy of a final bill.
 - (5) When customers request a copy of the current month bill.

S13.14.2 Charges

a. Duplicate Bill Charge

- (1) Per copy of bill requested

		<u>Residence</u>	<u>Business</u>
(a)	Previous month	\$ 3.50	\$ 4.50
(b)	3 months or older	4.50	6.00

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.15 Billed Number Screening (BNS)

S13.15.1 General

- a. Billed Number Screening (BNS) is a service offering providing for the automatic blocking of incoming third number billing, collect billing, or both. The BNS feature is established for a particular billing number via service order.
- b. BNS is available for residential and business customers on one or more lines, whether or not the lines are billed together or separately.
- c. Bulk Billed Number Screening (BBNS) is a volume discount offered to business customers only who request BNS on 50 lines or more.

S13.15.2 Rates and Charges

- a. The following monthly rates are applicable for Billed Number Screening (BNS) on 1-49 lines:

	<u>Monthly Rate</u>
(1) Option A - No Collect or Third-Number Billing	
(a) Per billing line screened	\$ 2.60
(2) Option B - No Third-Number Billing	
(a) Per billing line screened	2.60
(3) Option C - No Collect Billing	
(a) Per billing line screened	2.60

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.15 Billed Number Screening (BNS)

S13.15.2 Rates and Charges (Continued)

b. The following monthly rates are applicable for Bulk Billed Number Screening on 50 lines and above:

		<u>Monthly Rate</u>
(1)	Option A - No Collect or Third-Number Billing	
	(a) Per billing line screened	\$ 1.30
(2)	Option B - No Third-Number Billing	
	(a) Per billing line screened	1.30
(3)	Option C - No Collect Billing	
	(a) Per billing line screened	1.30

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.16 Selective Class of Call Screening (SCCS)

S13.16.1 General

- a. Selective Class of Call Screening (SCCS) is an optional service available to the Company's local exchange service customers, and is offered on a per line or local trunk basis. The service is offered to provide customers with a choice of originating call screening options when an operator service system is involved with call processing. The SCCS service provides information to the operator services system (mechanized or live operator) to denote special originating call handling was requested by the customer.

S13.16.2 Regulations

- a. The customer will specify, at the time of the order, the special call handling option(s) desired. The customer may specify any combination of SCCS options.
- b. On all operator assisted calls originating from the specified line or local trunk, the options available are:
 - (1) Bill to a Calling Card Account (specify at the time of the call).
 - (2) Bill to a Third Number (specify at the time of the call).
 - (3) Collect to the Called Number (specify "collect" at the time of the call).
 - (4) Prohibit all operator assisted sent paid calls.
- c. Selective Class of Call Screening (SCCS) service is offered subject to the availability of suitable facilities.
- d. Subscribers to Selective Class of Call Screening (SCCS) service are responsible to notify the Company of any failure of the feature to perform as requested.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.16 Selective Class of Call Screening (SCCS) (Continued)

S13.16.2 Regulations (Continued)

- e. The Company makes no guarantee and assumes no liability for the accuracy of Selective Class of Call Screening (SCCS) service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish Selective Class of Call Screening (SCCS) service.
- f. The minimum period for Selective Class of Call Screening (SCCS) service is one month.
- g. All local calls and calls to Telephone Company numbers such as repair service and emergency services such as 911 will be permitted.

S13.16.3 Rates and Charges

- a. The following rates and charges apply to the provisioning of Selective Class of Call Screening (SCCS) service and are in addition to all other applicable rates and charges as specified elsewhere in the Company's tariffs.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(1) Selective Class of Call Screening (SCCS), per line equipped	\$ 21.00	\$4.00
(2) Selective Class of Call Screening (SCCS), per local trunk equipped	21.00	8.00

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.17 Customized Number Service

S13.17.1 General

- a. Customized Number Service (CNS) provides for the assignment of a customer requested telephone number (last four digits) other than the next available number from the assignment control list.
- b. Customized Number Service is provided to business or residence customers and is furnished subject to the availability of facilities and requested telephone numbers.
- c. This service is offered to customers who request a unique or specific line number, providing that the exchange prefix number is not changed.
- d. When a new customer assumes an existing service which includes Customized Number Service, the new customer may keep the customized number at the tariffed rate with the consent of the former customer.
- e. A Customized Number directory listing in the white pages will be provided only as a numeric listing. The customer may promote their CNS number as an alpha listing at their discretion.
- f. Existing customers who have a specific number prior to the establishment of this service will not be charged for CNS.
- g. The Company reserves and retains the right:
 - (1) To discontinue, change or reassign telephone numbers in any exchange area when it is deemed necessary or appropriate in the conduct of its business, or in accordance with the rules and procedures of the Company. Should this occur, the Company will attempt to assign another specialized number of the customer's choice without applying service charges.
 - (2) To reject any request for specialized telephone numbers and to refuse requests for specialized numbers for any reasons including, but not limited to, numbers that may in the Company's judgment, be offensive to good taste, limited central office capacity, or relocation of a central office.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.17 Customized Number Service (Continued)

S13.17.1 General (Continued)

g. (Continued)

- (3) Of ownership of all telephone numbers, and prohibits the assignment of the use of a telephone number by or from any customer to another, except as otherwise provided in this Tariff.
- (4) To assign telephone numbers in any exchange area as it deems necessary or appropriate in the conduct of its business.

S13.17.2 Conditions

a. The Customized Number Charge applies when a customer:

- (1) Requests a telephone number other than the next available number from the assignment control list. A customer whose service has been terminated may be reassigned his previous telephone number, if available, without additional service charges applying, if reassignment occurs within twelve months.
- (2) Requests a number change from his present number to a customized telephone number.

b. The Company shall not be liable to any customer for direct or indirect or consequential damages caused by a failure of service, change of number or assignment of a requested number to another customer whether prior to, or after establishment of service. In no case, shall the Company be liable to any person, firm, or corporation for an amount greater than such person, firm, or corporation has actually paid to the Company for the Customized Number Service.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.17 Customized Number Service (Continued)

S13.17.3 Rates and Charges

- a. The following charges apply in addition to appropriate Service Charges as found elsewhere in this Tariff and to all other applicable rates and charges.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(1) Each Customized Telephone Number		
Business	\$ 20.00	\$ 2.00
Residence	10.00	-

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.18 Services for Enhanced Service Providers (ESPs)

S13.18.1 General

- a. This tariff section contains regulations, rates and charges applicable to the provision of certain functional network capabilities. These capabilities expand the ability of Enhanced Service Providers (ESPs) to provide services to their clients through the use of the public switched telephone network. These network capabilities are provided by Frontier Communications of the Carolinas Inc., hereinafter referred to as the Telephone Company.
- b. Services in this tariff are furnished only in central office areas where facilities and equipment, as determined by the Telephone Company, permit.
- c. Services in this tariff, designed primarily for Enhanced Service Providers (ESPs), are also available to others.

S13.18.2 Enhanced Service Provider (ESP) Services

- a. ESP Services are offered by the Telephone Company in conjunction with exchange access line service as outlined in Section S13.18.5b.(8) of this tariff. Customers may order and utilize these services to connect to the Telephone Company's local exchange network to provide enhanced services to the customer's clients. These services are as follows:
 - (1) Message Waiting Indication - Audible. This service provides the ability for a customer to send and a customer's client line to receive an alerting signal in the form of an audible stutter dial tone. This alerting signal will be used by the customer to inform its clients that information is waiting for them.

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S13.18 Services for Enhanced Service Providers (ESPs)
(Continued)

S13.18.2 Enhanced Service Provider (ESP) Services (Continued)

a. (Continued)

(2) Forwarded Call Information - Intraoffice. This service provides the information on the calling number (the customer's client line which was busy or did not answer and is equipped with call forwarding), the called number (the customer's enhanced service number to which redirected calls are forwarded), and the reason calls were forwarded or placed to the customer. The reasons for forwarding information may include when a client's line is:

- busy;
- not answered;
- either busy or not answered; or
- used to call the customer directly.

(3) Data Link. This service, which must be established between the customer's location and the Telephone Company's central office, provides the capability of delivering to the customer the called number, the calling number, and the type of forwarding from each central office serving area in which the customer wishes to offer enhanced services.

(4) Queuing. This service provides customers subscribing to Automatic Access Lines or Internal Communications and Call Management Features lines arranged in a multiline hunt group the capability to equip that group with a queuing feature. Calls made to a multiline hunt group equipped with the queuing feature will complete immediately if there is an idle terminal in the hunt group. However, if all terminals in the hunt group are busy, the call is placed on queue and waits its turn to be served.

(5) User Transfer. This service provides the ability to temporarily hold an established call, originate another call to a third party, and then transfer the first call to the third party. When a call has been transferred, the original line/trunk is cleared to place or receive another call.

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S13.18 Services for Enhanced Service Providers (ESPs)
(Continued)

S13.18.2 Enhanced Service Provider (ESP) Services (Continued)

a. (Continued)

- (6) Message Waiting Indication - Audible Ring Burst. In addition to the stutter dial tone that a client receives to let him know a message is waiting, The company can provide ringing at a special cadence to signal the client that a message is waiting. This reminder will be repeated at a specific interval programmed by New Communications.
- (7) Enhanced Call Transfer allows the user of a 2-way trunk with DID to transfer any incoming call to another line or trunk outside of the system and then to leave the connection without disconnecting the call. Enhanced Call Transfer is available where facilities and conditions permit and is offered to customers who have existing facilities and do not require any additional equipment for connectivity.
- (8) Message Waiting Indication-Visual (MWI-V) is a feature that provides the Enhanced Service Provider (or customer) with the ability to send an alerting signal in the form of a light to its end-user's line. This alerting signal can then be used by the Enhanced Service Provider (or customer) to inform its end-user that a message(s) is waiting.
- (9) Inter-Switch Voice Messaging (ISVM) is available as an optional enhancement to Data Link service. With the combination of Data Link, which operates on an intra-switch basis only, and ISVM, voice mail and call answering capabilities can be extended to customer via intra- and inter-switch connectivity, thereby allowing the ESP to serve any client within a Local Access Transport Area (LATA). (Requires subscription to Data Link).

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S13.18 Services for Enhanced Service Providers (ESPs)
(Continued)

S13.18.3 ESP Client Services

a. ESP Client services are offered by the Telephone Company. Customers may order and utilize these client services in conjunction with their clients' exchange access lines to provide enhanced services to their clients. These client services are as follows:

- (1) Call Forwarding Busy Line - Fixed. This service, permanently activated, provides clients the ability to redirect incoming calls to their home or business to the customer's preselected Automatic Access Line number, Internal Communications and Call Management Features line number, or other line number of the customer at another location on a different premises when such incoming calls encounter a normal busy line condition.
- (2) Call Forwarding No Answer - Fixed. This service, permanently activated, provides clients the ability to redirect incoming calls to their home or business to the customer's preselected Automatic Access Line number, Internal Communications and Call Management Features line number or other line number of the customer at another location on a different premises when such incoming calls encounter a no answer condition after a specific number of rings; such number of rings to be specified when this service is ordered.
- (3) Call Forwarding Busy Line Don't Answer. This service, permanently activated, provides clients the ability to redirect incoming calls to their home or business to the customer's preselected Automatic Access Line number, Internal Communications and Call Management Features line number or other line number of the customer at another location on a different premises when such incoming calls encounter either a normal busy line condition or a no answer condition.
- (4) Customer Controllable Ringing. This service provides clients the ability to adjust the number of ring cycles that should be used prior to forwarding a call in a "No Answer" situation. To select the number of rings desired (1-9), the client will dial a special access code and then input a digit that corresponds to the number of ring cycles desired before the forwarding takes place.

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S13.18 Services for Enhanced Service Providers (ESPs)
(Continued)

S13.18.4 Definitions

- a. ESP Bill Option. This is an ordering and billing option that allows a customer to order and pay for the provisioning and monthly recurring charges of only those services provided under this section of the tariff. An agency agreement between the customer and the customer's client is necessary before the customer may exercise this option. Customers will be held liable for orders involving clients for whom no agency agreement exists.
- b. Client. The term "client" denotes any individual, partnership, association, joint-stock company, trust corporation, or governmental entity or any other entity which subscribes to the services offered by the customer utilizing those services provided under this section of the tariff.
- c. Customer. The term "Customer(s)" denotes any ESP, individual, partnership, association, joint-stock company, trust corporation, or governmental entity or any other entity which subscribes to the services offered under this section of the tariff.
- d. Enhanced Service Provider. An Enhanced Service Provider (ESP) is a customer who, in accordance with applicable regulatory requirements, claims the status of an ESP and who provides an enhanced service under Section 64.702 of the FCC's Rules.

S13.18.5 Regulations and Conditions

- a. Undertaking of the Telephone Company
 - (1) The limitation of the Telephone Company's liability is set forth in Section S2.5 of this tariff.
 - (2) The Telephone Company may disconnect the customer's service for failure to comply with any provision(s) of this tariff or any tariff of the Telephone Company.

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S13.18 Services for Enhanced Service Providers (ESPs)
(Continued)

S13.18.5 Regulations and Conditions (Continued)

a. Undertaking of the Telephone Company (Continued)

- (3) ESP Client Services billed to ESP orders can only be accepted if the client line is specified and available for provisioning.
- (4) If the Telephone Company finds the provision of ESP Services and ESP Client Services, as outlined herein, is adversely affecting or would adversely affect the Telephone Company's ability to provide, complete or maintain the level of or quality of its other services to its exchange telephone customers, the Telephone Company may refuse to provide or may discontinue providing such services.
- (5) Late payment charges as defined in Section S2.4.3 of this tariff, will apply to all services contained in this tariff.
- (6) ESP and ESP Client Services will not be provided in connection with Public Coin Telephone Service, Semipublic Coin Telephone Service or Public Telephone Access Service for Customer-Provided Equipment (CPE).
- (7) Charges for calls between the originating location and the call forwarded equipped line are applicable in accordance with regularly filed tariffs for local message units, dial station, operator station or person toll.

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S13.18 Services for Enhanced Service Providers (ESPs)
(Continued)

S13.18.5 Regulations and Conditions (Continued)

b. Enhanced Service Provider's Obligations

- (1) Customer services as outlined herein and the promotion and provision thereof must comply with all applicable federal, state and local laws, rules and regulations.
- (2) The customer shall indemnify, defend, protect and save harmless the Telephone Company against any and all losses, claims, demands, suits, causes of action, damages, costs or liability in law or in equity of every kind and nature whatsoever, including attorney's fees, arising directly or indirectly from the service or in connection therewith, including but not limited to any loss, damage, expense, or liability resulting from any infringement or claim or infringement of any patents, trademarks, or copyright, or resulting from any claim of libel or slander.
- (3) The customer is responsible for all provisioning and monthly recurring charges for billed-to-ESP services including those situations in which the customer's client and/or the Telephone Company has temporarily suspended or disconnected that client's service.
- (4) The customer has exclusive responsibility and control over the content, quality, and characteristics of services or conversations conducted over the customer's equipment. The Telephone Company assumes no liability for the quality, defects in, or content of those services. The customer shall exclude from its services any matter, the dissemination of which is prohibited by law, or by rules, regulations or order of any governmental agency.

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S13.18 Services for Enhanced Service Providers (ESPs)
(Continued)

S13.18.5 Regulations and Conditions (Continued)

b. Enhanced Service Provider's Obligations (Continued)

- (5) The Customer shall not publish or use any advertising, sales promotion material, or other publicity relating to the subject matter of ESP and ESP Client Services wherein the Telephone Company's name or language, signs, markings or symbols are used, from which the connection of the Telephone Company's name therewith may be, in the Telephone Company's judgment, reasonably inferred or implied without the prior written approval of the Telephone Company.
- (6) The customer is financially responsible for any and all costs and expenses involved in providing its services, including, but not limited to, the customer's premises equipment, program development, advertising, and promotional expenses. The customer is financially responsible for all facilities required to connect the customer's equipment to the Telephone Company's serving wire center, in accordance with all applicable rates and charges under the Telephone Company's tariffs.
- (7) The customer's premises equipment shall be interconnected in accordance with the General Conditions and applicable rates as set forth in Section S15, Connections with Certain Facilities and/or Equipment of Others. If the customer violates this requirement, the Telephone Company may disconnect the customer's services.
- (8) Customers subscribing to the services outlined in Section S13.18.2a.(1),(2),(3),(4),(5),(6),(7) and (8) of this tariff, are required to subscribe to Automatic Access lines or Internal Communications and Call Management Features lines capable of supporting the enhanced service(s) being offered. Also, they may be required to subscribe to as many additional Automatic Access Lines or Internal Communications and Call Management Features lines as, in the judgment of the Telephone Company, are required to adequately handle calls without impairing service to others.

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S13.18 Services for Enhanced Service Providers (ESPs)
(Continued)

S13.18.5 Regulations and Conditions (Continued)

b. Enhanced Service Provider's Obligations (Continued)

- (9) The customer is responsible for disconnecting ESP Client Services ordered for its client(s), including those situations where the customer's client(s) no longer have service with the Telephone Company.
- (10) The customer is responsible for the payment of applicable charges for each forwarded call completed in conjunction with User Transfer Service.
- (11) Customers may subscribe to Inter-Switch Voice Messaging (ISVM) subject to the availability of the required Data Link facilities. The Company will determine which central office and transmission facilities are used to provide service. Signaling, control and data communication protocols are defined by the Company, and the Company retains the right to change these products.

c. Client Obligations

- (1) The client whose line is equipped with Call Forwarding Busy Line and/or No Answer - Fixed is responsible for the payment of applicable charges for each completed call between their call forwarding equipped line and the customer's number to which the call is forwarded.

d. Billing and Remittance

- (1) Adjustments requested due to poor transmission quality caused by the customer's equipment may be made at the discretion of the Telephone Company.
- (2) The customer's services may be discontinued pursuant to the procedures set forth in S2 of this tariff, for failure to make full payment for the Telephone Company's services provided under this tariff.

S13.18.6 Rate and Charge Regulations

- a. Any change to the customer's preselected telephone number to which client's telephone calls are redirected, as described in Section S13.18.3a.(1),(2), and (3) of this tariff, will incur applicable service charges.
- b. The ESP Bill Option as defined in Section S13.18.4a. of this section of the tariff may only be exercised by a customer who is planning to utilize the services found in this section of the tariff to offer an enhanced service.

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S13.18 Services for Enhanced Service Providers (ESPs)
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S13.18.7 Rates and Charges

		<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
a.	Call Forwarding, Busy Line-Fixed, Per Line Arranged	\$ 1.50	\$ -
b.	Call Forwarding, No Answer-Fixed, Per Line Arranged	1.50	-
c.	Call Forwarding, Busy Line Don't Answer, Per Line Arranged	1.50	-
d.	Message Waiting Indication-Audible, Per Line Arranged	.50	-
e.	Forwarded Call Information-- Intraoffice, Per Line Arranged	1.00	-
f.	Data Link Termination, per Data Link Arranged	250.00	500.00
g.	Queuing, Per Line or Trunk Arranged	1.50	-
h.	User Transfer, Per Line or Trunk Arranged	1.50	-
i.	Customer Controllable Ringing, Per Line Arranged	1.00	-
j.	Message Waiting Indication - Audible Ring Burst, Per Line Arranged	1.50	-
k.	Enhanced Call Transfer, per trunk	20.00	25.00 ¹
l.	Message Waiting Indi- cation-Visual (MWI-V), Per line arranged	.50	-
m.	Automatic Access Line, Line Rate	(Refer to Section S3.2 for applicable rate)	

¹ - Nonrecurring charge is applied per customer. Nonrecurring charges from Section S4 of this Tariff are applicable in addition to this charge.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.18 Services for Enhanced Service Providers (ESPs)
(Continued)

S13.18.7 Rates and Charges (Continued)

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
n. Internal Communications and Call Management Features Line, Line Rate	**	***
o. ESP Package 1 (includes Call Forwarding, Busy Line Don't Answer, Message Waiting Indication-Audible, and Forwarded Call Information - Intraoffice), Per Line Arranged	\$ 2.00	-
p. ESP Package 2 (includes Call Forwarding, Busy Line Don't Answer, Message Waiting Indication-Audible, Forwarded Call Information, Message Waiting Indication-Audible Ring Burst, and Customer Controllable Ringing	2.75	-
q. Inter-Switch Voice Messaging (ISVM) (Requires Subscription to Data Link) per arrangement	3,000.00	\$2,000.00
r. The Network Access Change charge as shown in Section S4 will apply when ESP services are added or rearranged on an existing line. (Note: Central Office Line Connection Work charge does not apply for ESP services added or rearranged).		

** Monthly rates and charges for Internal Communications and Call Management Features are as found in Section S12 of this Tariff.

*** Nonrecurring charges for Internal Communications and Call Management Features are as found in Sections S4 and S12 of this Tariff.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.19 Custom Redirect Service

S13.19.1 General

Custom Redirect Service (CRS) enables customers to redirect all or a part of their incoming switched voice and data calls to other telephone numbers. The redirection may be on a permanent basis, automatically according to predetermined parameters, and/or upon command by the customer. This service may be used in the event of a communications failure, cable cut, fire, flood, or any other event requiring calls to be handled from alternate telephone numbers or an alternate location.

Basic Custom Redirect Service offers three options to redirect calls. The first option is usually a basic redirect to the dialed number. The customer may designate that the basic redirection feature be used in each of the options or, the customer may select a Custom Redirect Optional Feature as described herein.

S13.19.2 Regulations

a. Explanation of Terms

Equipped Number

Equipped Number is the subscriber's called telephone number that has Custom Redirect Service.

Group

A group is the collection of Equipped Numbers that will be redirected in the same way, at the same time. For example, if redirection is requested, all telephone numbers within that group will be redirected. If the customer chooses to have option three "active" in a particular group, then all equipped numbers in the group will be redirected according to the direction in option three.

Every group must have the same optional features in each of the options. For example, if the option column has time-of-day redirection, then the times that the numbers are redirected are the same for all the numbers in that group. The actual telephone numbers that the calls are redirected to do not have to be the same. For all optional features, the telephone number that the calls are redirected to may be different.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.19 Custom Redirect Service (Continued)

S13.19.2 Regulations (Continued)

a. Explanation of Terms (Continued)

Option Column

An option column is a table of telephone numbers that are treated the same. Custom Redirect has three option columns per group with the basic service. Up to six additional options may be provisioned as an enhancement. If more than three options are chosen the Additional Option charge applies per additional option chosen. Only one option is active for a group at any given time. For example, in a particular group the first option may be the original dialed number, the second option may be the home telephone number, and the third might be a telephone number in an affiliate office in another city. If option two were selected (i.e., "active"), all telephone numbers in this group would be redirected to the respective telephone number in option column two. Similarly, if the customer selected option column three to be in effect, and if option three were provisioned with a Custom Redirect Service optional feature then all telephone numbers in this option column would have the optional feature.

Redirecting Telephone Number

A redirecting telephone number will have no office equipment associated with it and will be used solely for the purpose of redirecting call traffic from the telephone number dialed to the Custom Redirect Service customer's intended destination.

b. Conditions

This service is subject to the following conditions:

1. Custom Redirect is available where Company facilities permit
2. Custom Redirect service may be provisioned with group sizes as small as one.
3. Tariff rates will not apply to numbers requiring excessive translations work. Customers whose numbers meet this criterion will need to apply for Individual Case Basis pricing.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.19 Custom Redirect Service (Continued)

S13.19.2 Regulations (Continued)

b. Conditions (Continued)

4. Each group may have up to three options for the basic rate. In most cases, the first option will be the called number leaving two additional options for the customer to define. If more than three options are requested, the Additional Option charges apply per additional option chosen. Up to six additional options may be provisioned as an enhancement to the Basic service.
5. Calls to telephone numbers associated with Custom Redirect Service must be redirected to a customer-assigned number terminating in either a customer location, an inter-exchange carrier's point of presence, a voice mail system, an auto attendant system, or an announcement frame within the LATA of call termination. A redirecting telephone number cannot be used to trigger another redirecting telephone number.
6. It is the responsibility of the Custom Redirect Customer redirecting calls to a third party to obtain, when appropriate, the third party's permission prior to the calls being redirected.
7. Charges for calls between the Custom Redirect Service equipped telephone number and the telephone number to which these calls are redirected are the responsibility of the Custom Redirect customer.
8. The customer must have sufficient lines and associated facilities to handle the estimated or actual number of calls without interfering with exchange or toll service. The Company reserves the right to disconnect the service immediately in accordance with the regulations contained in General Rules and Regulations.
9. Custom Redirect Service is not to be used by customers to avoid toll charges. If a customer is using this service to avoid such charges, the Company reserves the right to disconnect the service immediately and bill all appropriate toll charges.
10. Initial Average Monthly Query Volumes are estimates only. After installation, New Communications will periodically and at our discretion, complete audits of number of queries and billing will be corrected if necessary to make adjustments to the monthly charges based upon the results of the audit.

c. Redirection Charges

When calls are redirected, the Custom Redirect Subscriber will pay the portion of the call from the original called office to the termination number. The rate charged will be in accordance with the customer's current usage plan similar to a call transfer or a call forward.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.19 Custom Redirect Service (Continued)

S13.19.2 Regulations (Continued)

d. Modification of Active Option

When the customer elects to redirect calls, the customer calls into the Company platform using a TOUCH-TONE telephone. Upon reaching the platform, the customer must pass through a series of security blocks to get into the system. Calls may also be redirected by calling a live attendant, who, after verifying security information, will establish the redirection of the calls.

After authorization is confirmed, the customer specifies which group and which option the customer wishes to activate. A group may be a floor, department, building, or some other customer-defined list of numbers. These groups are pre-assigned upon the establishment of the service.

The customer may call in to have the active option modified as frequently as desired. When calls are terminated to any number other than the originally dialed number redirection charges will apply.

e. Termination Liability

When the service is originally ordered, a twelve-month termination liability will apply. If Custom Redirect Service is cancelled prior to the twelve-month period, the full monthly rate for each remaining month, or part thereof, will be charged. Changes to the original configuration shall not constitute a cancellation.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.19 Custom Redirect Service (Continued)

S13.19.2 Regulations (Continued)

f. 5 Year Contract

Customers with more than 500 lines provisioned may choose to sign a five-year contract, which will lower the monthly line rate. In the event the customer wishes to terminate the service prior to the end of the commitment period the rate will be recalculated to the month-by-month rate and the twelve-month termination liability will apply.

g. Custom Redirect Optional Features

Time-of-Day/Day-of-Week Redirection

An optional feature which allows customers to redirect the customer's calls to another location at pre-designated times. For example, particular numbers can be redirected to another location after 5 PM, or, just on Saturdays. The system will automatically route these calls until the customer changes the specifications. This will allow the customer to use a single office to perform the work of many locations during the off-peak hours. Time-of-Day/Day-of-Week Redirecting may be used with any of the option columns. If this feature is used in more than one option, the optional feature charge applies to each option utilizing the feature.

Percentage Redirection

As an optional feature, redirecting may be done by percentages. For example, when Percentage Redirecting is activated, the customer may direct 20% of the incoming calls to location A, 30% to location B, and 50% to location C. The customer may choose up to ten percentages, but the total must always equal 100%. The Percentage Redirecting feature may be used with any of the option columns. If this feature is used in more than one option, the optional feature charge applies to each option utilizing the feature.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.19 Custom Redirect Service (Continued)

S13.19.2 Regulations (Continued)

g. Custom Redirect Optional Features (Continued)

Number Identification Redirecting

Number Identification Redirection is an optional feature. It allows the customer to redirect calls based upon the originating telephone number, NXX, LATA, or NPA of the incoming caller. This allows the customer to direct particular callers to specific numbers, based upon their telephone number. If an incoming caller's number is on the list, the call will be redirected to the "on-list" number. If the incoming caller's telephone number is not on the list, the call will be completed as dialed.

The customer may have as many numbers as desired on the list. The customer will be billed for each 100 numbers or any fraction thereof. Number Identification Redirecting may be used with any of the option columns. If this feature is used in more than one option, the optional feature charge applies to each option utilizing the feature.

Number Identification may not be used to pass the calling party's number to the customer.

SuperGroups

The customer may choose to group their groups into SuperGroups. A SuperGroup is similar to a distribution list of groups and will allow the customer to modify the active option of multiple groups at the same time. For example; if groups 101, 102, and 105 belong to SuperGroup 001, setting SuperGroup 001 to option 3 would set 101, 102 and 105 to option 3.

The same group may belong to multiple SuperGroups and the active option would be the last option set. For example, using the definition of SuperGroup 001 above and an additional SuperGroup 002 includes groups 103, 104 and 105. If after SuperGroup 001 is set to option 3, SuperGroup 002 is set to option 2. Group 105 would be set to option 2.

Single Number Destination Service

This feature will allow customers to redirect an entire group to a single number provided at the time of activation. At the time of provisioning, customers must designate an inter-exchange carrier of their choice to carry the redirected traffic.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.19 Custom Redirect Service (Continued)

S13.19.2 Regulations (Continued)

g. Custom Redirect Optional Features (Continued)

Custom Applications

Although most customer applications are provided using the optional features listed above, custom applications may also be provisioned. Custom applications will include the inclusion in the call processing record, a single table or single field manipulation, to meet a specific customer's need. Dialed Number Recovery (DNR) is an example of a Custom Application.

Dialed Number Recovery (DNR) is a Custom Application where the original dialed number is presented to a new customer location.

It is not the intent to provide all custom applications through this tariff item. Very complex applications, and applications for purposes other than the directing of incoming calls will not be considered part of this feature and will require special assemblies.

Alternate Central Office Triggering

The ability to place triggers in central offices switches, other than the original terminating central office allows customers to redirect from the office in which the call originates without requiring the call to complete to the terminating central office. In the event that the terminating central office is out of service, Custom Redirect Service may be activated and all call processing in an office with an alternate office trigger will be redirected per the current active option at that time. A trigger is associated with a specific customer NPA-NNX.

Allowing triggers to be placed in more than the terminating central office may increase the call volumes processed because a portion of the calls may actually be processed by more than one office. The customer's Group charges would be reflective of this increased query volume.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.19 Custom Redirect Service (Continued)

S13.19.3 Rates and Charges (Continued)

	<u>Description</u>	<u>Non-recurring</u>	<u>Monthly Rate</u>
	Service Establishment (Per Service Order or Account)	\$500.00	
	Equipped Number		
1 – 50	(Per Line)	2.35	\$2.50
51 – 100	(Per Line)	2.35	2.35
101 – 500	(Per Line)	2.35	2.00
501 – 1000	(Per Line)	2.35	1.50
> 1000	(Per Line)	2.35	1.10
	CRS Line Feature w/5-yr. contract (min. 500 lines)	2.35	1.10
	Average Monthly Group Volume (Queries/Mo./Grp.)		
	Up to 1,000	50.00	25.00
	Up to 10,000	50.00	80.00
	Up to 25,000	50.00	150.00
	Up to 50,000	50.00	280.00
	Up to 75,000	50.00	425.00
	Up to 100,000	50.00	550.00
	Up to 250,000	50.00	1,300.00
	Up to 500,000	50.00	2,500.00
	Up to 750,000	50.00	3,600.00
	Up to 1,000,000	50.00	4,500.00
	Over 1,000,000	Multiples of the above may be applied. EX: 1,500,000 R8G1C and R8G5B may be applied for a monthly total of \$7,000.00	

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.19 Custom Redirect Service (Continued)

S13.19.3 Rates and Charges (Continued)

a. Application of Rates (Continued)

(8) Optional Feature Charges (Continued)

SuperGroups

A nonrecurring charge will apply at the time of the establishment of this feature and a flat monthly rate will be billed for each group with this feature. For changes made by the Company on behalf of the customer, rearrangement charges will apply.

Single Number Destination

A monthly and nonrecurring charge will apply for each group on which this feature is ordered.

Custom Application

A nonrecurring charge will apply at the time of the establishment of this feature and a flat monthly rate will be billed for each option with this feature. For changes made by the Company on behalf of the customer, rearrangement charges will apply.

Alternate Central Office Trigger

A nonrecurring charge will apply at the time of the establishment of the trigger and a flat monthly rate will be billed for each central office switch in which a trigger is placed, per customer NPA-NXX. For changes made by the Company on behalf of the customer, rearrangement charges will apply.

(9) Special Custom Redirect Service Transactions

Occasionally customers will require a one-time effort related to their Custom Redirect Service. This may include the generation of a special report, out of hours programming support for testing, or other special handling of the service that was not included in the rate development for the service. This item will allow customers to request such services and the Company to recover the costs associated with these special requests. Special charges will apply.

(10) Tariff rates will not apply to numbers requiring excessive translations work. Customers whose numbers meet this criteria will need to apply for Individual Case Basis pricing.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.19 Custom Redirect Service (Continued)

S13.19.3 Rates and Charges

a. Application of Rates

(1) Service Establishment Charges

Charges will apply for the original order for Custom Redirect Service per Service Order or per Account. This charge will apply to New Orders of Custom Redirect Service. If a customer is modifying the existing order, including adding additional numbers, the Rearrangement Charge would apply. The addition of a new group, or a request for additional security forms, will result in a Service Establishment Charge.

(2) Equipped Number

There will be a monthly rate, in addition to a nonrecurring charge for each equipped number. The monthly rate per number will be based on the quantity of equipped numbers within the customer's account. In addition to the monthly rate, a nonrecurring charge will apply to each number installed.

(3) Average Monthly Group Volume (Partition/Group Charges)

A monthly rate, in addition to a nonrecurring charge, will apply for each group of equipped numbers the customer designates. The monthly rate will be based on the estimated monthly volume of queries expected by the equipped numbers. A query is launched to the AIN database when a trigger is encountered. In basic implementations, query volume is equal to the call volume. As enhancements to the call processing logic are added and additional triggers placed, the query volume may exceed the call volume.

(4) Rearrangement Charges

A non-recurring charge will apply to each rearrangement. This is in addition to any normal service order charge. Each change to an equipped number will result in a nonrecurring charge for each number modified.

(5) Password Initialization

This charge applies each time, after service establishment, that the customer requests that the Company reinitializes the pass code to the default pass code or is requested to modify existing security profiles.

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.19 Custom Redirect Service (Continued)

S13.19.3 Rates and Charges (Continued)

a. Application of Rates (Continued)

(6) Redirection Charges

There is no charge associated with modifying the active option. Customers may select to activate options as frequently as desired.

When calls are redirected, the Custom Redirect Subscriber will pay the portion of the call from the original called office to the termination number. The rate charged will be in accordance with the customer's current usage plan similar to a call transfer or a call forward.

(7) Redirecting Telephone Numbers

A monthly charge and a non-recurring installation charge for each telephone number assigned that will be used solely for the purpose of provisioning Custom Redirect Service. This telephone number will have no office equipment associated with it and will be used solely for the purpose of generating a trigger.

(8) Optional Feature Charges

Time-of-Day/Day-of-Week

A non-recurring charge will apply at the time of the establishment of this feature and a flat monthly rate will be billed for each option with this feature. For changes made by the Company on behalf of the customer, rearrangement charges will apply

Percentage Redirecting

A non-recurring charge will apply at the time of the establishment of this feature and a flat monthly rate will be billed for each option with this feature. For changes made by the Company on behalf of the customer, rearrangement charges will apply.

Number Identification Redirection

A monthly charge and a non-recurring charge will apply at the first 100 telephone numbers listed for Number Identification Redirecting. Each additional 100 numbers or fraction thereof, will incur a non-recurring charge and a monthly recurring charge.

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S13.19 Custom Redirect Service (Continued)

S13.19.3 Rates and Charges (Continued)

<u>Description</u>	<u>Non-recurring</u>	<u>Monthly Rate</u>
Pass Code Initialization, Security Profile Modification (Per Occasion)	\$ 50.00	-
Change per occasion for Rearrangement/Change	250.00	-
Per Number Rearrangement/ Change	2.35	-
<u>OPTIONAL FEATURES</u>		
Time-of-Day, Day-of-Week Feature	100.00	\$25.00
Percentage Redirecting Feature	100.00	25.00
Number Identification Redirection Feature (Includes first 100)	500.00	50.00
Number Identification Redirection Feature (Per 100 numbers after initial 100)	100.00	10.00
Redirecting Telephone Number (Per Number)	5.00	1.00
Additional Option (Per Option over three)	200.00	25.00

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S13. MISCELLANEOUS SERVICE ARRANGEMENTS

S13.19 Custom Redirect Service (Continued)

S13.19.3 Rates and Charges (Continued)

b. Conditions (Continued)

<u>Description</u>	<u>Non-recurring</u>	<u>Monthly Rate</u>
Super Groups (Per Super Group)	\$50.00	\$1.00
Single Number Destination (Per Group)	50.00	10.00
Custom Application	200.00	25.00
Alternate Central Office Trigger (Per Switch, Per Customer NPA-NXX)	500.00	1.00
Special Custom Redirect Service Transaction	Special Charges Apply	

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S14. BUSINESS TRAFFIC STUDY SERVICE

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S14. BUSINESS TRAFFIC STUDY SERVICE

S14.1 General

Business Traffic Study Service provides performance reports of call capacity for originating and terminating traffic on access line or hunt groups. The traffic study report enables business customers to determine how many calls terminate successfully as opposed to the number of calls that reach a station-busy condition.

S14.2 Description

Traffic studies are performed, at the customer's request, on Company access lines or hunt groups with local exchange numbers.

For customers with access lines or hunt groups at more than one location, a separate Service Establishment Charge will apply for traffic studies at each location.

Traffic study reports may be requested for more than one access line or hunt group at a single customer location. A separate traffic study report is required for each access line or hunt group. Following is a list of possible access lines or hunt groups that would constitute one traffic study report:

Individual Access Line	DCS trunk group
Multiline Hunt Group	Features Plan – Business group
PBX trunk group	Communications System group
DID trunk group	Remote Call Forwarding
DOD trunk group	Internal Communications and Call Management Features single line system
ISDN BRI	Internal Communications and Call Management Features multiline hunt group
ISDN PRI trunk group	Internal Communications and Call Management Features Attendant
Network Access Registers (NARs)/ business group or other trunk group	Internal Communications and Call Management Features features – RCF/ACD

Traffic study reports can be requested on a weekly, bi-weekly or monthly basis. The monthly rate is determined by the number of traffic study reports provided within a 4-week billing cycle.

Along with the reports, the Company provides a recommendation of required lines to accommodate the studied call traffic based on industry standards for call traffic handling. Calculations for the recommendation are derived from traffic engineering tables. The recommendation is a close estimate and cannot be guaranteed.

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S14. BUSINESS TRAFFIC STUDY SERVICE

S14.3 Conditions

Business Traffic Study Service is available only to business customers.

Calls must be carried by the Company and billed by, or on behalf of, the Company to the customer requesting the study.

Studies cannot be performed on toll-free or pay-per call type telephone numbers.

A one-week traffic study may be performed per customer location, per access line or hunt group, per calendar year, at no Service Establishment Charge and no monthly charge. Any additional traffic studies requested during the calendar year will be billed at the Rates and Charges in S14.5 following.

Traffic study report features may vary by Central Office switching system type.

When applicable, traffic study reports on Internal Communications and Call Management Features should include reports on both the Network Access Registers (NARs) and on the hunt group, in order to make sure that blockage is not occurring at either end.

S14.4 Application of Rates and Charges

For the setup of each additional Business Traffic Study Report, per customer location, per calendar year, the Service Establishment Charge applies in addition to the Monthly Rate.

The Subsequent Service Order Charge in Section 4 of this Tariff will apply in addition to the Service Establishment Charge for initial setup for additional traffic studies and for any subsequent additions or changes to traffic study reports in a calendar year.

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S14. BUSINESS TRAFFIC STUDY SERVICE

S14.5 Rates and Charges

	<u>Nonrecurring Charge</u>
Service Establishment Charge, per customer location, per calendar year	
Initial One-Week Traffic Study	No Charge
Setup for Additional Traffic Study	\$120.00 ¹
	<u>Monthly Rate</u>
Traffic Study Reports per access line or hunt group, per calendar year	
Initial one-week study report	No Charge
Each additional study report, per 4-week billing cycle	
Weekly reporting (4 reports)	80.00
Bi-weekly reporting (2 reports)	60.00
Monthly reporting (1 report)	40.00

¹ A Subsequent Service Order Charge, Section 4, will apply in addition to the Service Establishment Charge for initial setup for additional traffic studies and for any subsequent additions or changes to Traffic Study Reports in a calendar year.

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S15. CONNECTIONS WITH CERTAIN FACILITIES
AND/OR EQUIPMENT OF OTHERS

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S15. CONNECTIONS WITH CERTAIN FACILITIES
AND/OR EQUIPMENT OF OTHERS

S15.1 Regulations

S15.1.1 General

- a. Terminal equipment and communications systems may be used with the facilities of the Company for telecommunications services as provided in the following paragraphs of this Section. In all such cases the terminal equipment or communications systems will be so constructed, maintained and operated as to work satisfactorily with the facilities of the Company.

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S15. CONNECTIONS WITH CERTAIN FACILITIES
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S15.1 Regulations (Continued)

S15.1.1 General (Continued)

- d. Where telecommunications service is available under this tariff for use in connection with terminal equipment or communications systems, the operating characteristics of such equipment or system shall be such as not to interfere with any of the services offered by the Company. Such use is subject to the further provisions that the equipment or system does not endanger the safety of Company employees or the public, damage, require change in or alteration of, the equipment or other facilities of the Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the telecommunications system or otherwise injure the public in its use of the Company's services. Upon notice from the Company that the equipment or system is causing or is likely to cause such hazard or interference, the customer shall make such changes as shall be necessary to remove or prevent such hazard or interference. The customer shall be responsible for the payment of Company charges, as specified in S4.7, for visits by the Company to the customer's premises where a service difficulty or trouble report results from the equipment or system.
- e. The Company shall not be responsible for the installation, operation or maintenance of any terminal equipment or communications system. Telecommunications service is not represented as adapted to the use of terminal equipment or systems and where such are connected to Company facilities, the responsibility of the Company shall be limited to the furnishing of facilities suitable for telecommunications service and to the maintenance and operation of such facilities in a manner proper for such telecommunications service. Subject to this responsibility, the Company shall not be responsible for (1) the through transmission of signals generated by the equipment or systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by equipment or systems.

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S15.1 Regulations (Continued)

S15.1.1 General (Continued)

- f. The Company shall not be responsible to the customer or otherwise if changes in the criteria outlined herein or in any of the facilities, operations or procedures of the Company render any equipment or communications systems obsolete or require modification or alteration of such equipment or systems or otherwise affects its use or performance.

The Company may make changes in its communications facilities, equipment, operations, or procedures, where such action is reasonably required in the operation of its business and is not inconsistent with the rules and regulations in VOLUME X, Part 68, of the Federal Communications Commissions Rules and Regulations. If such changes can be reasonably expected to render any customer's terminal equipment incompatible with Company Communications facilities, or require modification or alteration of such terminal equipment, or otherwise materially affects its use or performance, the customer shall be given adequate notice in writing, to allow the customer an opportunity to maintain uninterrupted service.

- g. The Company will not be responsible for any loss or damage, nor for any impairment or failure of the service, arising from or in connection with use of facilities of customers and not caused solely by the negligence of the Company.
- h. Where any terminal equipment or system is used with telecommunications service in violation of any of the provisions in this tariff, the Company will take such immediate action as necessary for the protection of the network and will promptly notify the customer of the violation. The customer shall immediately discontinue such use of the equipment or system or correct the violation and shall confirm in writing to the Company within 10 days, following the receipt of written notice of the violation from the Company, that such use has ceased or that the violation has been corrected.

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S15.1 Regulations (Continued)

S15.1.1 General (Continued)

i. (Continued)

Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in termination of the customer's service until such time as the customer complies with the provisions of this tariff.

- j. The customer indemnifies and saves the Company harmless against claims of infringement of patents arising from combining such equipment or system with, or using it in connection with, facilities of the Company; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.

S15.1.2 Recording of Two-Way Telephone Conversations

- a. Telecommunications services are not represented as adapted to the recording of two-way telephone conversations. However, voice recording equipment may be connected with telecommunications services subject to the following conditions.
- b. When such connections are made, one of the following conditions must apply: (1) All parties to the telephone conversation must give their prior consent to the recording of the conversation, and the prior consent must be obtained in writing or be part of, and obtained at the start of, the recording, or (2) a distinctive recorder tone that is repeated at intervals of approximately fifteen seconds is required to alert all parties when recording equipment is in use. The requirement for one of the conditions specified in the preceding (1) and (2) is not required for the following:

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S15. CONNECTIONS WITH CERTAIN FACILITIES
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S15.1 Regulations (Continued)

S15.1.2 Recording of Two-Way Telephone Conversations (Continued)

b. (Continued)

- (1) When used by a Federal Communications Commission licensed broadcast station Customer for recording of two-way telephone conversations solely for broadcast over the air.
- (2) When used by the United States Secret Service of the Department of Treasury for recording of two-way telephone conversations which concern the safety and security of the person of the President of the United States, members of his immediate family, or the White House and its grounds.
- (3) When used by a broadcast network or by a cooperative programming effort composed exclusively of Federal Communications Commission broadcast licensees, to record two-way telephone conversations solely for broadcast over the air by a licensed broadcast station.
- (4) When used for recording at United States Department of Defense Command Centers of emergency communications transmitted over the Department of Defense's private line system when connected to telecommunications services.
- (5) When furnished to law enforcement agencies, fire departments and Public Safety Answering Points in connection with 911 Service for use on central office lines assigned exclusively for the receipt of local or intrastate law enforcement, fire or other emergency calls and attended at all times for such purpose provided that the department or agency certifies these conditions will be observed.
- (6) When used by the United States Nuclear Regulatory Commission of the Department of Energy, with respect to the telephone systems located at its Operations Center for recording of two-way telephone conversations.

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S16. N11 CODE DIALING SERVICES

S16.1 211 Dialing Service

S16.1.1 General

- a. 211 Dialing Service ("211") utilizes a three digit local arrangement to permit voice access to designated community information and referral services. The 211 code was assigned for this purpose pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105.
- b. 211 is a custom call routing/transport application. It provides the calling party an easy to remember three digit dialing code with call delivery to established 211 service subscribers. Calls placed using 211 are automatically routed to the 211 subscribers terminating telephone number. 211 utilizes various forms of call routing depending on the 211 subscribers service requirements as well as the Company's serving network facilities. Routing types include but are not limited to NPA, central office switch, NPA-NXX, and a 9-digit zip code where facilities permit. The physical boundaries of the available routing methods may or may not coincide with the boundary of the service areas requested by the 211 subscriber, e.g., a specific county.

S16.1.2 Availability of Service

- a. This service is available to telephone customers that have landline service served by the Company's central office switched dial tone. This includes Company's landline customers as well as those served by landlines resold by the Company. The subscriber must make independent arrangements with other landline and cellular telephone providers in order for the Dialing Service to function within the networks of said providers. All Company handled calls must originate and terminate within the same LATA. InterLATA calls must be handled by a separate arrangement with an Interexchange Carrier.
- b. Dialing Service is provided on a first come, first serve basis in a geographic area (as determined by the first written request). In the event there are competing requests for the code for the same geographic area, the Company may refuse to provide the service and may terminate the service until allocation of the code has been determined by the South Carolina Commission and/or a court of competent jurisdiction.

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S16. N11 CODE DIALING SERVICES

S16.1 211 Dialing Service (Continued)

S16.1.2 Availability of Service (Continued)

- c. The FCC will reexamine deployment of the service five years after the effective date of the original order. At that time, the FCC will decide to continue the service, alter the service for another use, or remove the requirement for the service. If the FCC recalls the code, the subscriber will return the code upon receipt of 6-months written notice of such a recall from the Company. The Company will work with all subscribers affected by such recall to transfer their service arrangements to a 7- or 10- digit dialing arrangement within the 6-month notice period. The subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.
- d. Dialing Service will be provisioned within a reasonable time, given the complexity and scope of the provider's service requirements.

S16.1.3 Limitations of Liability

- a. The service subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of libel or slander.
- b. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.
- c. The subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via the number. If requested by the Company, the subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's service.

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S16.1 211 Dialing Service (Continued)

S16.1.3 Limitations of Liability (Continued)

- d. The Company assumes no liability for any issue arising from the fact that, in some Dialing Service applications, physical call routing boundaries may not match exactly with the boundary of the subscribers requested service area, e.g., county boundaries. In these cases, calling parties could have access to another county and/or areas provider instead of their own county and/or area. Workaround arrangements may be required to properly route traffic due to differences in switch type, switch software, and the subscriber's terminating telephone number. The Company assumes no liability due to Caller ID/Automatic Number Identification (ANI) information being unavailable or incorrect due to these workarounds.

S16.1.4 Rates and Charges

Additional terms and conditions addressing subscriber specific requests will be addressed on an Individual Case Basis (ICB) with those terms and conditions and the associated rates submitted to the Commission for approval.

S16.2 311 Dialing Service

S16.2.1 General

- a. 311 dialing service ("311") utilizes a three digit local dialing arrangement for access to non-emergency police and other government services. The 311 code was assigned for this purpose pursuant to Order 00-256 issued by the Federal Communications Commission (FCC) in CC Docket 97-51.
- b. 311 is a custom call routing/transport application. It provides the calling party an easy to remember three digit dialing code with call delivery to established 311 service subscribers. Calls placed using 311 are automatically routed to the 311 subscribers terminating telephone number. 311 utilizes various forms of call routing depending on the 311 subscribers service requirements as well as the Company's serving network facilities. Routing types include but are not limited to NPA, central office switch, MPA-NXX, and a 9-digit zip code where facilities permit. The physical boundaries of the available routing methods may or may not coincide with the boundary of the service areas requested by the 311 subscriber, e.g., a specific county.

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S16. N11 CODE DIALING SERVICES

S16.2 311 Dialing Service (Continued)

S16.2.2 Availability of Service

- a. This service is available to telephone customers that have landline service served by the Company's central office switched dial tone. This includes Company's landline customers as well as those served by landlines resold by the Company. The subscriber must make independent arrangements with other landline and cellular telephone providers in order for the Dialing Service to function within the networks of said providers. All Company handled calls must originate and terminate within the same LATA. InterLATA calls must be handled by a separate arrangement with an Interexchange Carrier.
- b. Dialing Service is provided on a first come, first serve basis in a geographic area (as determined by the first written request). In the event there are competing requests for the code for the same geographic area, the Company may refuse to provide the service and may terminate the service until allocation of the code has been determined by the South Carolina Commission and/or a court of competent jurisdiction.
- c. If the Federal Communications Commission (FCC) reassigns the 311 code for another purpose, the Company has the right to terminate existing service arrangements.
- d. Dialing Service will be provisioned within a reasonable time, given the complexity and scope of the provider's service requirements.

S16.2.3 Limitations on Liability

- a. The service subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of libel or slander.
- b. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

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S16. N11 CODE DIALING SERVICES

S16.2 311 Dialing Service (Continued)

S16.2.3 Limitations of Liability (Continued)

- c. The subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via the number. If requested by the Company, the subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's service.
- d. The Company assumes no liability for any issue arising from the fact that, in some Dialing Service applications, physical call routing boundaries may not match exactly with the boundary of the subscribers requested service area, e.g., county boundaries. In these cases, calling parties could have access to another county and/or areas provider instead of their own county and/or area. Workaround arrangements may be required to properly route traffic due to differences in switch type, switch software, and the subscriber's terminating telephone number. The Company assumes no liability due to Caller ID/Automatic Number Identification (ANI) information being unavailable or incorrect due to these workarounds.

S16.2.4 Rates and Charges

Additional terms and conditions addressing subscriber specific requests will be addressed on an Individual Case Basis (ICB) with those terms and conditions and the associated rates submitted to the Commission for approval.

S16.3 511 Dialing Service

S16.3.1 General

- a. 511 dialing service ("511") utilizes a three digit local dialing arrangement for access to travel information services. The 511 code was assigned for this purpose pursuant to Order 00-256 issued by the Federal Communications Commission (FCC) in CC Docket 92-105.
- b. 511 is a custom call routing/transport application. It provides the calling party an easy to remember three digit dialing code with call delivery to established 511 service subscribers. Calls placed using 511 are automatically routed to the 511 subscribers terminating telephone number. 511 utilizes various forms of call routing depending on the 511 subscribers service requirements as well as the Company's serving network facilities. Routing types include but are not limited to NPA, central office switch, NPA-NXX, and a 9-digit zip code where facilities permit. The physical boundaries of the available routing methods may or may not coincide with the boundary of the service areas requested by the 511 subscriber, e.g., a specific county.

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S16. N11 CODE DIALING SERVICES

S16.3 511 Dialing Service (Continued)

S16.3.2 Availability of Service

- a. This service is available to telephone customers that have landline service served by the Company's central office switched dial tone. This includes Company's landline customers as well as those served by landlines resold by the Company. The subscriber must make independent arrangements with other landline and cellular telephone providers in order for the Dialing Service to function within the networks of said providers. All Company handled calls must originate and terminate within the same LATA. InterLATA calls must be handled by a separate arrangement with an Interexchange Carrier.
- b. Dialing Service is provided on a first come, first serve basis in a geographic area (as determined by the first written request). In the event there are competing requests for the code for the same geographic area, the Company may refuse to provide the service and may terminate the service until allocation of the code has been determined by the South Carolina Commission and/or a court of competent jurisdiction.
- c. If the Federal Communications Commission (FCC) reassigns the 511 code for another purpose, the Company has the right to terminate existing service arrangements.
- d. Dialing Service will be provisioned within a reasonable time, given the complexity and scope of the provider's service requirements.

S16.3.3 Limitations on Liability

- a. The service subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of libel or slander.
- b. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

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S16. N11 CODE DIALING SERVICES

S16.3 511 Dialing Service (Continued)

S16.3.3 Limitations of Liability (Continued)

- c. The subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via the number. If requested by the Company, the subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's service.
- d. The Company assumes no liability for any issue arriving from the fact that, in some Dialing Service applications, physical call routing boundaries may not match exactly with the boundary of the subscribers requested service area, e.g., county boundaries. In these cases, calling parties could have access to another county and/or areas provider instead of their own county and/or area. Workaround arrangements may be required to properly route traffic due to differences in switch type, switch software, and the subscriber's terminating telephone number. The Company assumes no liability due to Caller ID/Automatic Number Identification (ANI) information being unavailable or incorrect due to these workarounds.

S16.3.4 Rates and Charges

Additional terms and conditions addressing subscriber specific requests will be addressed on an Individual Case Basis (ICB) with those terms and conditions and the associated rates submitted to the Commission for approval.

S16.4 711 Dialing Service – Telephone Relay Service (TRS)

S16.4.1 General

- a. 711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all relay service entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105 assigned 711 dialing code for nationwide access to TRS entities, to be implemented not later than October 1, 2001.
- b. 711 is available from New Communications in New Communications Territory only. To provide 711 access to end users in an independent company territory or to a facility based Competitive Local Exchange Carriers' (CLECs) end users within the local calling area, the TRS entity must make appropriate arrangements with the independent company or CLEC serving that territory. The TRS entity should work separately with competing local providers to ascertain that its end user customer will be able to reach relay services provided by dialing 711.
- c. This service is subject to the availability of the 711 dial code.

S16.4.2 Conditions

New intends to offer this service on a Contract/Individual Case Basis (ICB).

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S17. MOBILE TELEPHONE SERVICE

S17.1 Public Mobile Common Carrier Services

S17.1.1 General

- a. This tariff applies to the connection of facilities of New Communications of the Carolinas Inc. d/b/a Frontier (hereinafter referred to as the Telephone Company) to facilities of an authorized Public Mobile Common Carrier (hereinafter referred to as PMC) for the purpose of completing calls and/or communicating one-way paging signals between wire line customers of the Telephone Company and customers of the Public Mobile Common Carrier.
- b. Specifically, the Telephone Company will extend and connect its facilities between any telephone exchange whose rate center is located in the PMC's Reliable Service Area or Cellular Geographic Service Area (as defined in Part 22 of the FCC Rules) and the PMC's control point(s) in or serving that reliable service area.
- c. The connection and interchange of traffic as set forth herein does not constitute a joint undertaking with the PMC for the furnishing of any service. The Telephone Company shall be responsible only for the installation, operation, and maintenance of its facilities. Telephone Company facilities are not represented as adapted to the use of other than Telephone Company provided equipment or services.
- d. This tariff is applicable only for those customers where no Interconnection Agreement is negotiated, in compliance with FCC Order 96-98, Docket 92-237, Sections 251 and 252.

S17.1.2 Definitions

- a. Access Minutes - The term "Access Minutes" denotes that usage of exchange facilities for the purpose of calculating chargeable usage. Originating usage is measured from the time the originating end user's call is delivered by the Telephone Company to and acknowledged as received by the PMC's facilities connected with the originating exchange. Terminating usage is measured from the time the call is received by the end user in the terminating exchange. Timing of usage at both originating and terminating ends shall terminate when the calling or called party disconnects, whichever event is recognized first in the originating or terminating exchange. For the calculation of total minutes, seconds are totaled and converted to minutes before rounding occurs.

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S17. MOBILE TELEPHONE SERVICE

S17.1 Public Mobile Common Carrier Services (Continued)

S17.1.2 Definitions (Continued)

- b. Access Tandem - A Telephone Company switching system that provides a concentration and distribution function for originating or terminating traffic between end offices and customer's premises.
- c. Authorized Services - Those PMC communication services which the PMC lawfully provides on an interconnected basis.
- d. End Office Switch - A Telephone Company local switching system located in a wire center where Telephone Company local service subscriber station loops are terminated for purposes of originating and terminating traffic to or from a customer.
- e. Interconnection Services - The term interconnection service refers to all Telephone Company-provided wiring, cable and facilities up to the Point of Termination (POT).
- f. Mobile Telephone Switching Office (MTSO) - The location of a PMC's switching system at which the PMC's customers are terminated for purposes of interconnection to each other and to trunks interfacing with the public switched network. The term MTSO normally designates the switching office of the PMC, but could be any location mutually agreed upon by the Telephone Company and the PMC in accordance with the terms of this tariff.
- g. Public Mobile Common Carriers (PMCs) - Exchange message telecommunications common carriers authorized by the Federal Communications Commission (FCC) under FCC Rules Parts 22, 80, or 90 (47 CFR, 22, 80 and 90) within the state of South Carolina, which utilize radio as the principle means of connecting their end user subscribers with the public switched telephone network. PMC's provide Public Mobile Services and/or Public Coast Station Services as defined by the FCC. (PMC's are also known as radio common carriers, cellular mobile carriers, private land mobile radio carriers, and/or public mobile carriers).

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S17. MOBILE TELEPHONE SERVICE

S17.1 Public Mobile Common Carrier Services (Continued)

S17.1.2 Definitions (Continued)

- h. Public Mobile Common Carrier Connecting Facility (PMCF) - A facility that connects the MTSO to the Telephone Company's end office or access tandem and is available exclusively for interchanging traffic between the public switched telephone network and a PMC. This facility can be a voice grade dedicated line or a high capacity digital facility such as a 1.544 Mbps digital service, based upon the facilities of the Telephone Company and the needs of the PMC.
- i. Originating Direction - The use of PMC and Telephone Company services for the origination of calls from wire line customers to the PMC's MTSO.
- j. Terminating Direction - The use of PMC and Telephone Company services for the termination of calls from the PMC's MTSO to a wire line customer.

S17.1.3 Description of Service

- a. General Description
 - (1) This service provides for establishing connections between wire line customers of the Telephone Company and customers served by an authorized Public Mobile Common Carrier (PMC), utilizing combinations of dedicated facilities subscribed for by the PMC, and facilities of the Telephone Company's public switched network.
 - (2) The types of connections offered are designated as Type 1, Type 2A, and Type 2B.

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S17. MOBILE TELEPHONE SERVICE

S17.1 Public Mobile Common Carrier Services (Continued)

S17.1.3 Description of Service (Continued)

a. General Description (Continued)

(3) Type 1, Type 2A, and Type 2B connections are comprised of the following Telephone Company provided elements:

(a) Dedicated transmission facilities (PMCF) connecting the MTSO to the Telephone Company's end office or tandem.

(b) Public switched network transport, transport termination, and end office switching.

(c) NXX code(s) or telephone number groups as required.

b. Type 1 Service

(1) Type 1 service provides a direct interconnection between a PMC's MTSO and an end office of the Telephone Company using a combination of dedicated facilities subscribed for by the PMC, and the facilities of the Telephone Company's public switched network.

(2) With a Type 1 interconnection, the PMC is able to establish connections through the Telephone Company's facilities to or from valid central office codes (NXXs) served by end offices within the local calling area of the end office in which the Type 1 connection is made. This connection may also be used to access directory assistance, operator assistance or services provided by interexchange carriers, international carriers or other cellular and exchange carriers.

c. Type 2A Service

Type 2A service provides interconnection between a PMC's MTSO, through a Telephone Company tandem switching point, to an end office of the Telephone Company, using a combination of facilities subscribed to by the PMC and the facilities of the Telephone Company's public switched network.

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S17. MOBILE TELEPHONE SERVICE

S17.1 Public Mobile Common Carrier Services (Continued)

S17.1.3 Description of Service (Continued)

c. Type 2A Service (Continued)

With a Type 2A interconnection, the PMC is able to establish connections through the Telephone Company's facilities to or from valid central office codes served by end offices subtending the tandem.

- (1) When used in the terminating direction, and where facilities and technical capabilities exist, the Type 2A connection may also access Emergency Reporting Services, exchange telephone repair, Telephone Company announcement services and Community Information Services.
- (2) The Type 2A connection may also be used for completion of calls to or from customers of other telephone companies which agree to accept such traffic.
- (3) A separate Type 2A connection may be arranged to provide interconnection between a PMC's MTSO through a Telephone Company tandem switching point for completion of calls to or from authorized interlata and intralata toll carriers.
- (4) Availability of the Type 2A interconnection may be dependent upon the PMC's agreement to provide billing data. This data must be provided in a Telephone Company defined format and medium.

d. Type 2B Service

Type 2B service provides interconnection between a PMC's MTSO and an end office of the Telephone Company, using a combination of facilities subscribed to by the PMC and the facilities of the Telephone Company's public switched network.

- (1) With a Type 2B connection, the PMC is able to establish connections through the Telephone Company's facilities to or from valid central office codes served by the end office to which the Type 2B service is provided.

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S17.1 Public Mobile Common Carrier Services (Continued)

S17.1.3 Description of Service (Continued)

d. Type 2B Service (Continued)

- (2) The PMC may select one or more Telephone Company end offices with which to implement Type 2B service.

e. Telephone Numbers and Telephone Number Routing Equipment and Services

- (1) With Type 1 connections, serving-end-office telephone number routing equipment to groups of 100 Telephone Company end office numbers, for designated NXXs, is provided by the Telephone Company to the PMC. These numbers are assigned by the PMC to its customers.
- (2) With Type 1, 2A and 2B connections, an entire NXX code(s) may be dedicated entirely to the PMC for assignment of telephone numbers to its customers. The NXX code may be drawn from any appropriate Numbering Plan Area (NPA) Code.

S17.1.4 Regulations

a. Provision of Service

- (1) Subject to the availability of facilities and the reasonable requirements of the Telephone Company for its telecommunications services, the Telephone Company will provide to the PMC, upon request, those facilities and arrangements which are necessary to establish the physical connections and interchange of traffic provided for herein. Such interconnections shall be in accordance with the provisions set forth herein. Technical specifications associated with these services are described in Bellcore Technical Reference TR-NPL-0001.45 and Verizon Technical Interface Reference Manual Number CHB.510.
- (2) In providing physical PMC connections, the Telephone Company will connect its facilities with those of the PMC between an end office wire center and the PMC's MTSO.

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S17. MOBILE TELEPHONE SERVICE

S17.1 Public Mobile Common Carrier Services (Continued)

S17.1.4 Regulations (Continued)

a. Provision of Service (Continued)

- (3) If facilities are not available, or where the PMC's individual requirements are such that the Telephone Company must provide special equipment or arrangements, special routing, special gauge of wire, unusual type of circuit facilities, or more circuit facilities than could be utilized in the near future for telephone service if service is discontinued by the PMC, special construction charge regulations contained elsewhere in the Telephone Company's tariffs may apply.
- (4) The Telephone Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights of way and facilities without unreasonable expense, and to provide for the installation of those facilities required for the furnishing and maintenance of that service.
- (5) In case a shortage of facilities exists at any time either for temporary or protracted periods, the establishment of telephone exchange service takes precedence over the furnishing of any other service or facility.
- (6) The rate application specified elsewhere in this tariff contemplates the use of equipment and facilities provided from appropriately equipped common control central offices and that such equipment and facilities will be of the type normally utilized by the Telephone Company in the furnishing of the Telephone Company's telecommunications service. If the PMC's requirements are such that the Telephone Company must provide special equipment or arrangements, additional charges for such service may be determined on an individual case basis.

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S17. MOBILE TELEPHONE SERVICE

S17.1 Public Mobile Common Carrier Services (Continued)

S17.1.4 Regulations (Continued)

b. Use of Service and Facilities

- (1) The connecting circuits provided by the Telephone Company shall be used only for the handling of traffic originating or terminating on the PMC's system in connection with the PMC's authorized services. Such circuits may, however, be used occasionally or incidentally for incoming calls concerning administrative matters related to the PMC's authorized services.
- (2) The connecting circuits, facilities or arrangements provided by the Telephone Company shall not be used, switched or otherwise connected together by the PMC for the provision of through calling from a landline telephone to another landline telephone, except when such through calling is three-way calling, call forwarding or other like service offerings of the PMC.
- (3) The connecting circuits, facilities and arrangements provided by the Telephone Company shall not be used for any purpose or in any manner, directly or indirectly, in violation of law or in aid of any unlawful act or undertaking.

c. Telephone Numbers

- (1) The PMC has no proprietary right in the Telephone Company's central office (NXX) assignment. The Telephone Company may make such changes in the designation as, in its judgement, the requirements of the service may demand, pursuant to the provisions of the North American Numbering Plan.
- (2) The Telephone Company will provide adequate notice to the PMC if such a change of NXX is required. Such notice will be provided, wherever possible, not less than 60 days in advance of NXX code changes.

d. Liability of the Company and the PMC

- (1) The Telephone Company assumes no liability for any act or omission on the part of the PMC in the furnishing of its service.

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S17. MOBILE TELEPHONE SERVICE

S17.1 Public Mobile Common Carrier Services (Continued)

S17.1.4 Regulations (Continued)

d. Liability of the Company and the PMC (Continued)

- (2) The liability of the Telephone Company for damages arising out of delays in installation, maintenance or restoration of facilities, service or arrangements or out of mistakes, omissions, interruptions, or errors or defects in transmission occurring in the course of providing such facilities, services or arrangements is as specified elsewhere in the Telephone Company's tariffs.
- (3) The Telephone Company shall reimburse the PMC for damages to premises or equipment of the PMC resulting from the provision of facilities, services or arrangements by the Telephone Company on such premises or resulting from the installation or removal thereof if caused by the sole negligence or willful intentional act of the Telephone Company.
- (4) The PMC shall reimburse the Telephone Company for damages to facilities of the Telephone Company if caused by the sole negligence or willful intentional act of the PMC, or due to malfunction of any facilities or equipment provided by the PMC.
- (5) In the event that such damages as described in the foregoing paragraphs are the result of labor difficulties, governmental orders, civil commotions, acts of God or other circumstances beyond the parties' reasonable control, the liability of the parties shall be as specified elsewhere in the Telephone Company's tariffs.
- (6) With respect to claims of patent infringement, the PMC shall defend, indemnify, protect and save harmless the Telephone Company from and against all claims arising out of the combining with or use in connection with the Telephone Company's facilities, services or arrangements, any circuit, apparatus, system or method provided by the PMC or its subscribers.

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S17. MOBILE TELEPHONE SERVICE

S17.1 Public Mobile Common Carrier Services (Continued)

S17.1.4 Regulations (Continued)

e. Interruption of Service

- (1) The characteristics and methods of operation of any circuits, facilities or equipment of the PMC connected with the services, facilities or equipment of the Telephone Company shall not interfere with or impair service over any facilities of the Telephone Company, its affiliated companies, or its connecting and concurring carriers involved in its services; or cause damage to their plant, impair the privacy of any communications carried over their facilities or create hazards to the employees of any of them or the public.
- (2) If such characteristics or methods of operation are not in accordance with e.(1) preceding, the Telephone Company will, where practicable, notify the PMC that temporary discontinuance of the circuit, facility or equipment may be required; however, when prior notice is not practicable, the Telephone Company may forthwith temporarily discontinue the use of a circuit, facility or equipment if such action is reasonable under the circumstances. In case of such temporary discontinuance, the PMC will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. The allowance for interruption as set forth following is not applicable.
- (3) The physical connection of facilities may be temporarily discontinued by either party upon thirty days notice to the other for repeated or willful violation of or refusal to comply with, any of the applicable provisions of this tariff.

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S17.1 Public Mobile Common Carrier Services (Continued)

S17.1.4 Regulations (Continued)

f. Termination of Service

- (1) The date when the facilities and arrangements furnished herein shall be placed into service shall be mutually agreed upon by the Telephone Company and the PMC. If service is not established by such date or in the event the PMC ceases to engage in the business of providing service, either party may terminate the service on thirty day's notice. In such case, payment for facilities or arrangements provided or for costs incurred, as set forth below, may be applicable.
- (2) The service shall immediately terminate upon the suspension, revocation or termination by other means of the PMC's authority to provide such services over its system.
- (3) The service may be terminated by the Telephone Company upon not less than thirty days notice to the PMC for failure to pay the Telephone Company on the dates and times specified, or in the amount specified for the facilities and service furnished.
- (4) Upon termination of the service, the monthly charges payable shall be prorated to the date of termination, provided that the facility or arrangement for which such charge is levied has been in service for more than one month.
- (5) In the event that facilities or arrangements are terminated prior to initiating service to the public, or that the PMC cancels an order for a facility or arrangement prior to placing it in service, and the Telephone Company has incurred costs in connection with the facility or arrangement to be provided, the PMC shall reimburse the Telephone Company the full charges for one month's service together with any applicable nonrecurring charges.

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S17. MOBILE TELEPHONE SERVICE

S17.1 Public Mobile Common Carrier Services (Continued)

S17.1.4 Regulations (Continued)

f. Termination of Service (Continued)

- (6) When the use of the service or facilities is terminated because of the condemnation, destruction, or damage of property by fire or other cause beyond the control of the PMC, which renders the premises unfit for occupancy, the PMC is required to pay only the charges for the period during which service of facilities have been furnished, no minimum or termination charges being applied.

g. Testing

- (1) The Telephone Company and the PMC each may make reasonable tests and inspections of their facilities and may, upon notice to and coordination with the other, temporarily interrupt the facilities being tested or inspected.
- (2) Cooperative acceptance testing will be performed at the request of the PMC on all new installations at a negotiated time without charge to the PMC.
- (3) If the PMC does not request the cooperative acceptance testing at the time of installation or is not ready at the scheduled interval, a charge specified elsewhere in the Telephone Company's tariffs may apply for subsequent tests.
- (4) Any maintenance of service charges shall be in accordance with provisions specified elsewhere in the Telephone Company's tariffs.
- (5) For other testing requested by the PMC, charges specified elsewhere in the Telephone Company's tariffs may apply.

h. Maintenance

- (1) The Telephone Company is solely responsible for the maintenance of facilities provided by the Telephone Company. This includes the Telephone Company provided wiring, cable, and other facilities up to the point of termination.

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S17. MOBILE TELEPHONE SERVICE

S17.1 Public Mobile Common Carrier Services (Continued)

S17.1.4 Regulations (Continued)

h. Maintenance (Continued)

- (2) The maintenance of the Telephone Company provided facilities will be accomplished without charge to the PMC.
- (3) The PMC or others may not rearrange, move, disconnect, remove or attempt to repair any facilities provided by the Telephone Company, other than by connection or disconnection to an interface means, except with the written consent of the Telephone Company.

S17.1.5 Application of Rates and Charges

a. Public Mobile Common Carrier Connecting Facility (PMCF) - Types 1, 2A, and 2B.

Monthly rates and nonrecurring charges for the PMCF are determined by the following:

- (1) The type facility provided, voice grade or high capacity digital.
- (2) The originating and terminating location.
- (3) Optional features or functions required.

b. Intrastate interLATA and interstate calls involving an interexchange carrier (IC) are subject to access charges found in Facilities for Intrastate Access Tariff A or in the Tariff FCC No. 4. When access charges for such interLATA calls are billed to the IC, network usage charges found in S17.1.6.b. herein do not apply.

c. Directory Assistance charges found in the GENERAL CUSTOMER SERVICES TARIFF also apply.

d. Directory Listings for the PMC are provided in accordance with the regulations and rates found in the GENERAL CUSTOMER SERVICES TARIFF, Section 6. PMC clients are provided listings at the rates specified for Additional Main Listings - Business found also in the GENERAL CUSTOMER SERVICES TARIFF, Section 6.

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S17. MOBILE TELEPHONE SERVICE

S17.1 Public Mobile Common Carrier Services (Continued)

S17.1.5 Application of Rates and Charges (Continued)

e. Measurement and Charging of Access Minutes

- (1) Chargeable access minutes include the total time of connection to the PMC's facilities, regardless of the actual time of conversation. Chargeable time also includes the time of connection to the PMC's facilities on calls not completed.

If the originating Telephone Company office is capable only of recording conversation minutes rather than access minutes as required herein, access minutes will be developed from the recorded originating conversation minutes and messages using Telephone Company factors for completion ratio and nonconversation time per attempts developed from historical measurements of Public Mobile Common Carrier Service. Until such service-specific factors are developed, factors developed for intraLATA Message Toll Service will be employed.

- (2) Minutes of use, or fractions thereof, are accumulated over the billing period. Fractions of minutes are rounded up to the nearest whole minute for each end office for billing purposes.

S17.1.6 Rates and Charges

a. PMCF - Types 1, 2A, and 2B

The monthly rates and nonrecurring charges are found in the Facilities for Intrastate Access Tariff A.

b. Network Usage Charges - Types 1, 2A, or 2B

(1) Mobile to Land

The following usage charge is applicable to minutes of use, as described herein, for calls originating on the PMC's network and terminating on the Telephone Company's network as described herein.

Per Minute of Use - \$.03930

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S17. MOBILE TELEPHONE SERVICE

S17.1 Public Mobile Common Carrier Services (Continued)

S17.1.6 Rates and Charges (Continued)

b. Network Usage Charges (Continued)

(2) Land to Mobile

(a) Local Exchange Area - No Charge

(b) Toll Point

i. Telephone Company end users pay intraLATA toll rates found in the GENERAL CUSTOMER SERVICES TARIFF or;

ii. At the option of the PMC, subject to available facilities and where technically feasible, minutes of use, as defined herein for intraLATA toll calls originating from landline telephones and terminating on the PMC's network, may be billed to the paging service provider at the following rate.

Per Minute of Use - \$.0822125*

The option is provided on whole NXXs only. NXXs from which blocks of numbers have been pooled are not eligible for the option.

iii. This option is not available if the paging service provider ports any of its numbers to another service provider.

c. Service Ordering charges are as found in the Facilities for Intrastate Access Tariff.

* These rates were developed in accordance with a methodology provided to the Public Service Commission of South Carolina in Docket 88-55-C. Should the rates in the Facilities for Intrastate Access Tariff associated with this methodology be changed or modified, then the above rate will be modified effective with such change.

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S17. MOBILE TELEPHONE SERVICE

S17.1 Public Mobile Common Carrier Services (Continued)

S17.1.6 Rates and Charges (Continued)

d. PMC Number Groups

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(1) The first group of 100 numbers established in each digital end office switch.	\$ 50.40	\$ -
(2) Each additional group of 100 numbers established at the same time in the same digital end office switch.	11.35	-

e. Other miscellaneous services available are covered in Section 6 of the Facilities for Intrastate Access Tariff A.

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S17. MOBILE TELEPHONE SERVICE

S17.1 Public Mobile Common Carrier Services (Continued)

S17.1.7 Lucky Information Plus

- a. Lucky Information Plus provides an incoming Directory Assistance customer requesting an intraLATA number a mechanized announcement offering call completion to the listed number requested. The call is completed on a sent-paid basis (paid for by the calling customer).
- b. The mechanized announcement will instruct the caller that he may have his call automatically completed by depressing a specific digit on the touch-tone key pad.
- c. Lucky Information Plus will only be furnished where facilities and operating conditions permit.
- d. The Telephone Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Telephone Company and hold it free and harmless of and from any and all claims, demands or damages that shall arise from the use of the service.
 - (1) This service is furnished solely for the telephone calling purposes of the caller.
 - (2) Provisions concerning limitations of liability and allowance for interruption of service are as set forth in Section S17.1.4 of this Tariff.
- e. This offering provides call completion on a Local Access and Transport Area (LATA) basis.
- f. Facilities will be rated as specified in Sections S17.1.5 and S17.1.6 of this Tariff.
- g. Rates and charges applicable to Lucky Information Plus shall be developed on an Individual Case Basis (ICB).

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S18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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S18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

S18.1 Application

- a. This Tariff applies to long distance message telecommunications service furnished or made available by the Company and its connecting companies, between two or more points which are located in the same Local Access and Transport Area (LATA) within the State of South Carolina where the respective rate centers of such points also are located in said State.
- b. When Long Distance Message Telecommunications Service is provided for resale, a discount of 5% will apply. This discount applies only to Two-Point Service and does not include associated services. The resale provisions will be available upon completion of Company and reseller arrangements. Services and facilities will be provided to public resellers only in instances where the reseller can demonstrate its authority to operate. Such authority can only be demonstrated by providing the Company a copy of the reseller's certification as issued by the South Carolina Public Service Commission.

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S18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

S18.2 General

- a. Long distance message telecommunications service is that of furnishing facilities for communications between stations in different rate centers for either two-point or conference service.

S18.3 Two-Point Service

- a. Service Between Land Wire Telephones

- (1) Classes of Service

Service is offered on a Station-to-Station Customer Dialed, Station-to-Station Customer Dialed Credit Card, Station-to-Station Operator Assisted Dialed, Person-to-Person, and Station-to-Station Coin Telephone (Sent-Paid and/or Non-Sent Paid) basis. Charges for Station-to-Station Coin Telephone (Sent Paid and/or Non-Sent Paid) classes of service are based upon the time of the day when the connection is established.

- (a) Dial Station-to-Station

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S18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

S18.3 Two-Point Service (Continued)

a. Service Between Land Wire Telephones (Continued)

(1) Classes of Service (Continued)

(a) Dial Station-to-Station (Continued)

(.2) Dial type telephone communication denotes a call dialed and completed by the customer from a residence or business telephone without the assistance of an operator and the call is not billed to a number other than the originating number. The services of an operator will not be used in connection with completing a call, or in furnishing any information or assistance relating to billing or charges for such call, except that an operator will:

- Re-establish a call which has been interrupted after the called number has been reached or,
- Reach the called telephone number where facilities are not available for customer dial completion.
- Record the originating telephone number where no automatic recording equipment is available.
- Place a call for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap.

Dial Station-to-Station rates do not apply on calls placed from a public or semi-public coin telephone.

(b) Operator Assisted Dialed

(.1) Operator Station-to-Station rates apply to station-to-station telephone communication where the completion of the call or a request for any information or assistance relating to billing or

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S18.3 Two-Point Service (Continued)

a. Service Between Land Wire Telephones (Continued)

(1) Classes of Service (Continued)

(b) Operator Assisted Dialed (Continued)

(.1) (Continued)

charges for such call requires the assistance of an operator, except for operator services used in connection with dial type telephone communications as noted above.

(.2) Customer Dialed Calling Card rates apply to Station-to-Station telephone communication where the person originating the call dials and completes the call without the assistance of an operator, except that an Operator will record the Company Credit Card number, or where the Operator reaches the called telephone number where facilities are not available for dial completion.

(.3) Person-to-Person rates apply where the person originating the call specifies to the operator a particular person to be reached, or a particular station, department, or office to be reached through a PBX attendant.

(c) Coin Telephones - Station-to-Station (Sent Paid and/or Non-Sent Paid)

(.1) Coin Telephone (Sent Paid) - Station-to-Station rates apply to station-to-station dialed calls from a coin telephone without the assistance of an operator and the call is paid in coin by the caller using the coin telephone.

(.2) Coin Telephone (Non-Sent Paid) - Station-to-Station rates apply to station-to-station dialed calls from a coin telephone and the call is paid by means other than coin, i.e., calling card, collect, or third party billed.

(d) Correction Collect

Corrections Collect charges apply where the person originating the call is placing a station to station call from a correctional facility using special restricted corrections service.

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S18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

S18.3 Two-Point Service (Continued)

a. Service Between Land Wire Telephones (Continued)

(2) Time Periods

(a) Peak and Off-Peak rates apply as follows:

<u>Rates</u>	<u>Time Applicable</u>		<u>Days Applicable</u>
	<u>From</u>	<u>To But Not Including</u>	
Peak	7:00 a.m.	7:00 p.m.	Monday through Friday
Off-Peak	7:00 p.m. 12:00 a.m.	7:00 a.m. 11:59 p.m.	Monday through Friday Saturday, Sunday and Holidays*

* The Off-Peak rates apply all day (12:00 a.m. to 11:59 p.m.) on the following holidays:

New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November), and Christmas Day (December 25).

(3) Timing of Messages

(a) The time when connection is established, as provided in (b) through (e) following, determined in accordance with the time - standard or daylight saving - observed at the location of the rate center of the calling station, determines what time schedule applies. This rule applies whether the call is originated as paid or collect.

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S18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

S18.3 Two-Point Service (Continued)

a. Service Between Land Wire Telephones (Continued)

(3) Timing of Messages (Continued)

(a) (Continued)

(.1) In cases where a message begins in one time period and ends in another, the charge for the portion of the message within each time period shall be the charge for whole minutes in effect for that time period.

(b) On station-to-station calls, chargeable time begins when connection is established between the calling station and the called station or PBX system.

(c) On person-to-person calls, chargeable time begins when connection is established between the calling person and the particular person or station specified or an agreed alternate.

(d) Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the operator.

(e) Chargeable time does not include time lost because of faults or defects in the service.

(f) Sub-minute rating will be utilized for the timing and rating of Business IntraLATA Long Distance Message Telecommunications Service messages. Sub-minute rating consists of the initial 18 seconds of the first minute rated at the appropriate initial period rate and then each increment of 6 seconds thereafter is rated at the appropriate additional period rate.

(4) Reversal of Charges (Collect Calls)

(a) Collect calls are permissible for all telephone calls except calls to which dial Station-to-Station or customer dialed calling card rates apply.

(b) The regularly established rates apply.

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S18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

S18.3 Two-Point Service (Continued)

a. Service Between Land Wire Telephones (Continued)

(6) Rates for Hearing or Speech Impaired Persons or users of the Relay South Carolina Center.

(a) Rates for certain MTS calls are reduced for a customer who meets the following requirements:

- (.1) The customer is certified to the Company as having a hearing or speech impairment that prevents telephone voice communication.
- (.2) The customer uses a Text Telephone (TT) or other non-voice equipment for telecommunications.
- (.3) The customer makes written application to the Company for the reduced MTS rates.
- (.4) The customer designates to the Company one and only one telephone number associated with that customer's service and telecommunications device. Reduced rates apply only to calls originated from this telephone number.
- (.5) The reduced rates specified in (d) following apply for all calls originated from the designated telephone number.

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S18.3 Two-Point Service (Continued)

a. Service Between Land Wire Telephones (Continued)

(6) Rates for Hearing or Speech Impaired Persons or users of the Relay South Carolina Center.
(Continued)

(a) (Continued)

(.6) The customer uses the Relay South Carolina Center which permits hearing and/or speech impaired customers to use a Text Telephone (TT) to exchange telephone messages with voice customers and vice versa.

(b) Rates for certain MTS calls are reduced for an agency or business that assists hearing or speech impaired persons under the following conditions:

(.1) The agency or business provides non-voice telecommunications equipment (TT) solely for the use of hearing or speech impaired persons or persons who communicate with hearing or speech impaired persons.

(.2) The agency or business makes written application to the Company for the reduced MTS rates.

(.3) The reduced rates are given as a credit on a subsequent bill.

(.4) The reduced rates specified in (d) following apply for all calls placed between TT's.

(c) Rates for certain MTS calls are reduced for individuals equipped with TT's for communicating with hearing or speech impaired persons under the following conditions:

(.1) The customer uses a TT or other non-voice equipment for communicating with other TT's or non-voice equipment.

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S18.3 Two-Point Service (Continued)

a. Service Between Land Wire Telephones (Continued)

(6) Rates for Hearing or Speech Impaired Persons or users of the Relay South Carolina Center.
(Continued)

(c) (Continued)

(.2) The customer makes written application to the Company for reduced MTS rates.

(.3) The reduced rates are given as a credit on a subsequent bill.

(.4) The reduced rates specified in (d) following apply for all calls placed between TT's.

(d) Applicable Rates

(.1) Customers who have been certified to the Company as having a hearing and/or speech impairment which requires them to communicate over telephone facilities by means other than voice and who use data transmitting and receiving terminals of speeds of 110 bauds or less, provided either by the Company or the customer, will be charged as follows for customer dialed direct station-to-station messages.

All calls will be discounted 5% off the appropriate rate.

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S18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

S18.3 Two-Point Service (Continued)

a. Service Between Land Wire Telephones (Continued)

(6) (Continued)

(d) Applicable Rates (Continued)

(.1) (Continued)

All customers who use the South Carolina Relay Center will be charged as follows:

All calls will be discounted 5% off the appropriate rate.

The Operator Assisted Service Charges for Station-to-Station Operator Assisted and Person-to-Person calls are as specified in Section S18.3a.(7)(b) following apply in addition to the charges for Station-to-Station Customer Dialed Direct rate.

No discounts apply to Operator Assisted Service Charges.

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S18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

S18.3 Two-Point Service (Continued)

a. Service Between Land Wire Telephones (Continued)

(7) Rate Tables

(c) Rates

1. Customer Dialed Direct - Station-to-Station

<u>Business</u>	<u>Each Additional 6 Second Increment (or any fraction thereof)</u>	<u>Residence</u>
Initial 18 Seconds (or any fraction thereof)	Each Additional 6 Second Increment (or any fraction thereof)	Each Minute (or any fraction thereof)
\$.033	\$.011	\$.11

2. Customer Dialed Calling Card - Station-to-Station

<u>Business</u>	<u>Each Additional 6 Second Increment (or any fraction thereof)</u>	<u>Residence</u>
Initial 18 Seconds (or any fraction thereof)	Each Additional 6 Second Increment (or any fraction thereof)	Each Minute (or any fraction thereof)
\$.033	\$.011	\$.11

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S18.3 Two-Point Service (Continued)

a. Service Between Land Wire Telephones (Continued)

(7) Rate Tables (Continued)

(c) Rates (Continued)

3. Operator Assisted Dialed - Station-to-Station

<u>Business</u>	<u>Each Additional 6 Second Increment (or any fraction thereof)</u>	<u>Residence</u>
Initial 18 Seconds (or any fraction thereof)	Each Additional 6 Second Increment (or any fraction thereof)	Each Minute (or any fraction thereof)
\$.033	\$.011	\$.11

4. Person-to-Person

<u>Business</u>	<u>Each Additional 6 Second Increment (or any fraction thereof)</u>	<u>Residence</u>
Initial 18 Seconds (or any fraction thereof)	Each Additional 6 Second Increment (or any fraction thereof)	Each Minute (or any fraction thereof)
\$.033	\$.011	\$.11

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S18.3 Two-Point Service (Continued)

a. Service Between Land Wire Telephones (Continued)

(7) Rate Tables (Continued)

(c) Rates (Continued)

5. Station-to-Station Coin Telephones
(Sent-Paid)

Each Minute (or any fraction thereof)	
<u>Peak</u>	<u>Off-Peak</u>
\$.18	\$.10

6. Station-to-Station Coin Telephones
(Non-Sent Paid)

Each Minute (or any fraction thereof)	
<u>Peak</u>	<u>Off-Peak</u>
\$.18	\$.10

7. Corrections Collect
(Usage)

Each Minute (or any fraction thereof)	
<u>Peak</u>	<u>Off-Peak</u>
\$.18	\$.10

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S18.3 Two-Point Service (Continued)

a. Service Between Land Wire Telephones (Continued)

(7) Rate Tables (Continued)

(b) Additional Charges

(.1) The following charges are in addition to the Rate Tables preceding when the call is placed using the following operator service:

(.a)	Station	Charge <u>Per Call</u>
	i. Customer dialed credit card	\$.50
	ii. Corrections Collect	1.25
	iii. All other	1.25
(.b)	Person	
	i. All calls	2.50

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S18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

S18.5 Directory Assistance Service

a. General

- (1) The Company furnishes directory assistance for the purpose of aiding subscribers in obtaining telephone numbers.

When New Communications of the Carolinas Inc. d/b/a Frontier customers in South Carolina request assistance in obtaining telephone numbers of subscribers who are located outside their local calling area but within the same Numbering Plan Area, the charges set forth following apply.

b. Rates

- (1) A charge is applicable for each call to directory assistance except as noted following. (Maximum of two requested telephone numbers per call).

Directory Assistance Service

Rate

(a) Each Call

\$.75

- (2) Charges for Directory Assistance Service are not applicable to calls received from hospital or nursing home patient rooms, nor from the service furnished for the use of handicapped persons.

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S18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

S18.6 IntraLATA Long Distance Verification and Emergency Interrupt Service

a. General

- (1) Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit. The customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.
- (2) Verification
 - (a) The Company furnishes Verification Service for the purpose of aiding subscribers with legitimate call completion problems. Upon request the operator will verify and provide the line status condition of a subscriber line within the intraLATA calling area but outside the local calling area.
 - (b) A subscriber originated request for verification of an intraLATA long distance number other than an emergency agency number is a chargeable verification request if a Company operator determines that the line is in use. No charge applies if the line is out of order.
- (3) Emergency Interrupt Service
 - (a) The Company furnishes Emergency Interrupt Service when a subscriber who has originated a verification request to a line which has been found in a busy talking state informs the operator that an urgent or emergency situation exists and requests that the operator have the busy line cleared.
 - (b) A subscriber originated request for Emergency Interrupt to an intraLATA long distance number other than an emergency agency number is a chargeable Emergency Interrupt request.

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S18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

S18.6 IntraLATA Long Distance Verification and Emergency Interrupt Service (Continued)

b. Application of Rates and Charges

- (1) No charge will apply if the requesting customer identifies that the call is to or from an official public emergency agency. An official public emergency agency is defined as a government agency which is operated by the Federal, state or local government, and has the capability and legal authority to provide prompt and direct aid to the public in emergency situations. Such agencies include the local police, state police, fire department, etc.
- (2) Charges may not be billed on a collect basis or on a third number basis to the number being verified or interrupted.
- (3) If the number verified is not in use, or as a result of interrupt the line is cleared, and, at the calling party's request, the operator completes the call, the charges as specified in S18.3(7) of this Tariff apply in addition to the applicable verification and emergency interrupt charges.

	<u>Nonrecurring Charge</u>
(a) Verification Request	
(.1) Each request	\$.95
(b) Emergency Interrupt Request	
(.1) Each request ¹	.45

Note 1: A charge of a Verification Request also applies.

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S19. WIDE AREA TELECOMMUNICATIONS SERVICE

S19.1 General

- a. Wide Area Telecommunications Service (WATS) is the furnishing of facilities by the Company, its concurring Local Exchange Carriers and when applicable, an interLATA carrier for dial type telecommunications between a WATS access line and stations using the public switched network within the State of South Carolina in accordance with the regulations and schedule of charges specified in this Tariff and when applicable, the tariff of the interLATA carrier. The WATS charges set forth in this and the interLATA carrier's tariffs are in payment for the service furnished between the calling and called stations within South Carolina. For both Outward WATS and 800/877/888 Service, intraLATA service may be subscribed to separately or may be subscribed to in combination (Combined WATS) with an interLATA carrier's interLATA WATS or WATS-like service requiring the use of the Company's WATS serving office. Combined WATS (Outward or 800/877/888 Service) and intraLATA Only Outward WATS requires the use of a WATS access line from S19.4.2 of this Tariff.
- (1) The rates and charges specified herein for WATS provide for a WATS access line. The WATS access line consists of all facilities from the telephone company serving central office equipment to the Network Interface Device on the customer's premises.
 - (2) The rates and charges specified herein for WATS access line extensions provide for a WATS extension station line within the same LATA as the WATS access line. ADVANCE \U 6.0\1 ADVANCE \D 6.0\

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S19. WIDE AREA TELECOMMUNICATIONS SERVICE

S19.1 General (Continued)

- b. Dial type telecommunication, as specified in a. preceding, for Combined WATS (Outward or 800/877/888 Service) and intraLATA only Outward WATS must be dialed and completed from or to a WATS Access Line. In all cases communications must be completed without the assistance of a Company operator¹, except that a Company operator will:
- (1) Re-establish a call which has been interrupted after the called number has been reached.
- c. A WATS access line is the transmission path between a WATS termination and the customer's serving wire center. Additionally, special transport applies between the customer's wire center and the WATS serving office. The WATS access line will be arranged at the customer's option for either Outward WATS or Combined Statewide 800/877/888 Service but not for both. These services are subject to the provisions and regulations outlined herein and in Section S2 of this Tariff.
- d. WATS arranged for combined outward service provides for the origination of calls from a station associated with WATS for telecommunications with stations within this State by way of the WATS access line and the public switched network. WATS arranged for intraLATA only outward service provides for the origination of calls from a station associated with WATS for telecommunications within the same LATA and this same State by way of the WATS access line and the public switched network.

1

Due to the technical limitations of certain interLATA carriers' services, operator assistance as specified in S19.1.b.(1) cannot be provided with the Combined Outward WATS offered in conjunction with interLATA carriers having these technical limitations.

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S19. WIDE AREA TELECOMMUNICATIONS SERVICE

S19.1 General (Continued)

- e. WATS arranged for 800/877/888 Service provides for the termination of calls from stations within this State for telecommunications with a station associated with an 800/877/888 Service access line located within this State. WATS arranged for Combined Statewide 800/877/888 Service provides for the termination of calls from stations within this State, for telecommunications with a station associated with an 800/877/888 Service access line located within this State.
- f. Service Group
 - (1) The term "Service Group" as used in connection with Outward WATS denotes one or more Outward WATS access lines for the same service area terminated in the same multiline terminating system at the same premises.
 - (2) The term "Service Group" as used in connection with 800/877/888 Service denotes the WATS access lines arranged in Central Office equipment furnished by the Company as part of a given hunting arrangement.
- g. WATS is furnished in the offices technically capable of providing the service only if the necessary facilities are available.
- h. Combined Outward WATS is furnished only in offices where the interLATA carrier has purchased appropriate Feature Group C or D access facilities.
- i. Directory Assistance Service for customers of the Company requesting telephone numbers of customers who are located outside their local calling area, but within the same LATA, is furnished under the provisions of Section S18 of this Tariff. Such calls will not be included in the determination of WATS usage charges.

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S19. WIDE AREA TELECOMMUNICATIONS SERVICE

S19.1 General (Continued)

- j. For customers obtaining WATS or WATS-like service from interexchange carriers (IXCs), "1+" and "0" intraLATA usage carried over WATS Access Lines, having both intra and interstate capability (multijurisdictional) and provided from the FCC No. 4 or other appropriate Local Exchange Carrier (LEC) interstate tariff, will be completed over LEC facilities at LEC intraLATA WATS rates and subject to rules and regulations applicable to LEC intraLATA WATS. The "1+" or "0" intraLATA usage will be billed to the customer (end user or IXC) where the closed end of the Multijurisdictional WATS Access Line is terminated. Customer billing information must be provided to the Company at the time the Multijurisdictional WATS Access Line is ordered.

S19.2 Use of the Service

- a. The service is furnished subject to the condition that all applicable regulations stipulated in Section S2 of this Tariff will be adhered to and that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:
 - (1) The placing or acceptance of a WATS call by a WATS customer, his agent, employee or representative, in response to an uncompleted long distance call, which was not completed in order to transmit or receive intelligence without payment of the applicable long distance charge.

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S19. WIDE AREA TELECOMMUNICATIONS SERVICE

S19.2 Use of the Service (Continued)

a. (Continued)

(2) The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, WATS by arranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service.

b. Resale or shared use of WATS is permitted. Exchange access to such resold or shared services will be provided via switched access service and will be billed as specified in this Company's Tariff A, FACILITIES FOR INTRASTATE ACCESS.

All facilities based interexchange carriers holding only an intrastate interLATA certificate may only resell intraLATA WATS only for the completion of intraLATA calls. Further, these carriers may not resell Combined IntraLATA/InterLATA WATS.

S19.3 Limitation of Service

a. WATS does not include person-to-person, collect, conference, or other calls requiring operator handling except as provided in S19.1.b. preceding.

b. WATS is not represented as adapted for connection to other services of the Company. This service contemplates the provision of satisfactory transmission only between the WATS access line and the called or calling station.

Connection of WATS to other services is permitted on a switched basis only. No permanent connection between WATS and other service may be established. Satisfactory transmission cannot be assured when the WATS access line is connected to other Company services or to customer-provided equipment or services.

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S19. WIDE AREA TELECOMMUNICATIONS SERVICE

S19.3 Limitation of Service (Continued)

b. (Continued)

Extensions from WATS access lines are restricted to the use of the customer, his representatives and associates. Extensions on 800/877/888 Service may be located on other than the customers premise for the purpose of answering calls at such times as the customer is not available at the main station.

WATS access lines and extensions will be terminated only at premises located within the State of South Carolina.

- c. 800/877/888 Service is furnished upon the condition that the customer contracts for an adequate number of WATS access lines to permit the use of this service without injurious effects upon it or any other service rendered by the (800/877/888 Service) Company. The Company may terminate or refuse to furnish 800/877/888 Service to any applicant, without incurring any liability, if the use of the service would interfere with or impair WATS or any other service rendered by the Company, provided that, in the case of a termination of service, at least five days have elapsed following written notification to the customer by mail or in person of the Company's intention to terminate the service for such cause.

S19.4 Rates

S19.4.1 Recurring Rate Structure

- a. The separate recurring usage rate structures of the local exchange carrier and the interLATA carrier providing Combined IntraLATA/InterLATA Outward WATS or Combined Statewide 800/877/888 Service are based on separate identification of intraLATA and interLATA usage.
- b. For Combined Statewide 800/877/888 Service, Combined IntraLATA/interLATA Outward WATS and IntraLATA Outward WATS, the intraLATA usage is applied to the schedule of monthly usage charges in S19.4.2.c. following.
- c. This schedule requires a monthly charge for each WATS access line in a service group in addition to the usage on that line or service group.

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S19. WIDE AREA TELECOMMUNICATIONS SERVICE

S19.4 Rates (Continued)

S19.4.1 Recurring Rate Structure (Continued)

- d. Monthly usage charges are computed on an average usage per WATS access line in a service group according to the schedule and methodology found in S19.4.3 and S19.4.4, following. WATS access lines and exchange access lines will not be mixed at any one customer location for termination of traffic associated with a given 800/877/888 number.
- e. Other miscellaneous services available are covered in Section 6 of the Facilities for Intrastate Access, Tariff A.

S19.4.2 Rate Tables

a. Access Line Charges

(1) Outward

The Special Transport Line rate and/or the Special Access Line rate as specified in Section 5.7.5 of Tariff A, FACILITIES FOR INTRASTATE ACCESS will apply in addition to the Monthly Usage Charges as specified in S19.4.2.c.

(2) 800/877/888 Service

The Special Transport Line rate and/or the Special Access Line rate as specified in Section 5.7.5 of Tariff A, FACILITIES FOR INTRASTATE ACCESS will apply in addition to the Monthly Usage Charges as specified in S19.4.2.c.

b. Rate Periods

Rates applicable are based on the time of day, day of week as follows:

(1) Business Day Period

8 a.m. to 5 p.m. Monday through Friday. The Business Day Period for holidays (New Year's Day, Independence Day, Thanksgiving Day, Labor Day, Christmas Day) is charged at Evening Period Rates.

(2) Evening Period

5 p.m. to 11 p.m. Sunday through Friday

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S19. WIDE AREA TELECOMMUNICATIONS SERVICE

S19.4 Rates (Continued)

S19.4.2 Rate Tables (Continued)

b. Rate Periods (Continued)

- (3) Night/Weekend Period
- 11 p.m. to 8 a.m. all days
 - 8 a.m. to 11 p.m. Saturday
 - 8 a.m. to 5 p.m. Sunday

c. Monthly Usage Charges

The hourly rates apply to the average usage of each access line within a service group rounded to the nearest tenth of an hour. (See "Service Group" definition in S19.1.f. preceding).

(1)	Outward WATS - IntraLATA Service, per hours of use ¹			
		<u>Day</u>	<u>Evening</u>	<u>N/Wknd.</u>
	(a) 0-10 hours	\$15.75	\$11.81	\$ 7.87
	(b) 10.1-25 hours	14.10	10.58	7.05
	(c) 25.1-50 hours	12.63	9.47	6.31
	(d) 50.1-80 hours	11.00	8.25	5.50
	(e) Over 80 hours	10.00	7.50	5.00
(2)	800/877/888 Service - Combined Statewide Service, per hours of use ^{1,2}			
		<u>Day</u>	<u>Evening</u>	<u>N/Wknd.</u>
	(a) 0-10 hours	\$16.20	\$12.15	\$ 8.10
	(b) 10.1-25 hours	14.15	10.61	7.05
	(c) 25.1-50 hours	12.75	9.55	6.35
	(d) 50.1-80 hours	10.75	8.06	5.35
	(e) Over 80 hours	10.25	7.65	5.10

¹ This rate schedule is for IntraLATA only service and for the intraLATA portion of Combined IntraLATA/InterLATA Service.

² For Combined Statewide 800/877/888 Service, charges contained in the interLATA carrier's tariff will apply to the interLATA usage.

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S19. WIDE AREA TELECOMMUNICATIONS SERVICE

S19.4 Rates (Continued)

S19.4.3 Method of Determining Usage Charges

- a. For Combined IntraLATA/InterLATA Outward WATS or IntraLATA Outward WATS, apply the following to the intraLATA calls and usage. For Combined Statewide 800/877/888 Service provided in conjunction with an interLATA carrier, apply the following to only the intraLATA 800/877/888 calls and usage.
 - (1) Determine the total number of completed calls for the service group for each rate period.
 - (2) For Combined IntraLATA/InterLATA Outward WATS or IntraLATA Outward WATS, determine the equivalent hours used for each rate period by applying the minimum average time requirement of 60 seconds per call (1 call x 1 minute). For Combined Statewide 800/877/888 Service provided in conjunction with an interLATA carrier, determine the equivalent hours used for each rate period by applying the minimum average time requirement of 30 seconds per call.
 - (3) Determine the total actual hours used for each rate period for each service group.
 - (4) Determine the total chargeable hours for each rate period for each service group. This is the greater of (2) or (3) preceding, rounded to the nearest tenth (one decimal place).
 - (5) Determine the number of access lines, within each service group, in service during the month. Access lines in service for a fraction of a month are based on the number of days in service divided by 30 days. The result is rounded to the nearest hundredth (two decimal places). The same number of access lines is used for each rate period.
 - (6) Determine the average usage for each rate period for each access line in each service group by dividing the chargeable hours in 4. preceding by the number of access lines in 5. preceding.

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S19.4 Rates (Continued)

S19.4.3 Method of Determining Usage Charges (Continued)

a. (Continued)

- (7) Determine the usage charge per rate period for each access line by multiplying the hourly rate in the appropriate taper(s) specified in S19.4.2.c. preceding by the number of hours used in each taper and totaling these charges.
- (8) Determine the total usage charge for each rate period in each service group by multiplying the results from (7) preceding by the number of access lines in the service group.
- (9) Determine the total usage charge in a service group for all rate periods by adding the results from each rate period in (8) preceding.

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S19. WIDE AREA TELECOMMUNICATIONS SERVICE

S19.4 Rates (Continued)

S19.4.4 Fractional Periods

- a. The charges for a fractional part of a month will be a proportionate part of the monthly recurring charge based on the actual number of days the service is provided.
- b. For the purpose of administering this regulation with respect to the determination of charges for a fractional part of a month, every month is considered to have 30 days.

S19.4.5 Nonrecurring Charges

Nonrecurring charges specified in Section 5.7.1 of Tariff A, FACILITIES FOR INTRASTATE ACCESS, will apply.

Other miscellaneous services available are covered in Section 6 of the Facilities for Intrastate Access, Tariff A.

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S19. WIDE AREA TELECOMMUNICATIONS SERVICE

S19.4 Rates (Continued)

S19.4.6 Access Line Terminations

- a. The terminating point of a WATS access line is the standard network interface. The first termination is the WATS access line and all other terminations on the same line are WATS access line extensions.
- b. The WATS access line may terminate in one of the following:
 - (1) To terminal equipment, multiline terminating systems or a communication system on the customer's premises.
 - (2) To switching equipment in the Company Central Office.
 - (3) To an Other Common Carrier (OCC) or Central Office Connection Facility (COCF) channel in the Company Central Office.

S19.4.7 Access Line Extensions

- a. The Special Access Line rate as specified in Section 5.7.5 of the FACILITIES FOR INTRASTATE ACCESS, Tariff A, will apply for WATS extensions.

S19.4.8 Minimum Average Time Requirement

- a. For Combined IntraLATA/InterLATA Outward WATS or IntraLATA Outward WATS, usage is subject to an average of one minute per completed call in each service group for each billing period. For Combined Statewide 800/877/ 888 Service provided in conjunction with an InterLATA carrier usage is subject to an average of 30 seconds per completed call in each service group for each billing period.

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S19. WIDE AREA TELECOMMUNICATIONS SERVICE

S19.4 Rates (Continued)

S19.4.8 Minimum Average Time Requirement (Continued)

- b. For Combined IntraLATA/InterLATA Outward WATS or IntraLATA Outward WATS, if the average duration of all such calls is less than one minute, the total use for the service group equals the number of calls multiplied by one minute. For Combined Statewide 800/877/888 Service provided in conjunction with an InterLATA carrier, if the average duration of such calls is less than 30 seconds, the total use for the service group or exchange access line equals the number of calls multiplied by 30 seconds.

S19.4.9 Chargeable Time

- a. Chargeable time begins when the connection is made between the WATS station and the calling or called station.
- b. Chargeable time ends when the calling station hangs up. However, if the calling station does not hang up after the called station hangs up, then chargeable time ends when timing equipment in the network connection is released by the telephone network automatic timing equipment.
- c. When a connection is established in one rate period and ends in another, the rate in effect for each rate period applies to the portion of the connection occurring within that rate period.

S19.4.10 Minimum Service Period

The minimum service period for WATS is one day.

S19.4.11 Allowance for Interruptions

- a. Allowance for interruptions applies to each WATS access line as set forth following:
 - (1) When the WATS access line is interrupted for a period of less than two (2) hours no credit applies.

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S19.4 Rates (Continued)

S19.4.11 Allowance for Interruptions (Continued)

a. (Continued)

(2) When the WATS access line is interrupted for a period of two (2) hours to 24 hours, a per day credit applies.

Credit
Amount

(a) Per access line \$12.00

(3) When the WATS access line is interrupted for a period of more than 24 hours, a credit applies for each 24 hour period or any fraction thereof.

Credit
Amount

(a) Per access line, per day \$12.00

(4) The credit in (2) and (3) preceding includes all credit to be applied for an interruption.

(5) None of the above credit allowances will be made for:

(a) Non-completion of WATS messages due to busy network conditions.

(b) Interruption of service due to customer-provided equipment or systems.

(c) Interruption of service due to negligence of the customer.

(d) Interruption of service during any period in which the Company is not afforded access to the premises at which the WATS access line is terminated.

(e) Interruption of service during any period when the customer has released the WATS access line to the Company for maintenance purposes, or implementation of a customer order for a change in service arrangement.

(6) Long distance message telecommunications service furnished at a customer's request when his WATS is interrupted is charged at the long distance telecommunications rates contained in Section S18 of this Tariff.

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S20. PRIVATE LINE SERVICE AND CHANNELS

S20.1 IntraLATA Private Line Services

S20.1.1 General

- a. This communication service is furnished through facilities provided wholly by New Communications of the Carolinas Inc or jointly with another company for the provision of a transmission path between two or more customer designated locations. Customers will be allowed to order intraLATA private line services from Interexchange Carriers utilizing Telephone Company Special Access. The carrier will be allowed to offer only intraLATA interexchange customer connections ordered to the carrier's CDL (customer designated location).
- b. This service will be provided according to the rates and regulations set forth in the FACILITIES FOR INTRASTATE ACCESS, TARIFF A, for Special Access excluding the exceptions as outlined in S20.1.2 below.
- c. Where the service is provided jointly with another telephone company, New Communications of the Carolinas Inc. d/b/a Frontier will bill the customer for the portion of service it provides according to the rules and regulations set forth in 2.7 of the FACILITIES FOR INTRASTATE ACCESS, TARIFF A.
- d. Miscellaneous Services available to the customer from Section S6 of the FACILITIES FOR INTRASTATE ACCESS TARIFF A include the following:
 - Additional Labor
 - Maintenance of Service Charge
 - Telecommunications Service Priority (TSP) System
 - Additional Testing

S20.1.2 Exceptions

- a. The rates, charges and contract terms for the following items have been established to meet the particular requirements of certain customers. Inclusion of the rates and codes herein in no way constitutes authorization for any customer other than those specified.

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S20. PRIVATE LINE SERVICE AND CHANNELS

S20.1 IntraLATA Private Line Services (Continued)

S20.1.2 Exceptions (Continued)

a. (Continued)

(1) Wachovia Operational Services, Corporation
d/b/a South Carolina National Bank

(a) CSD No. SC92004 (03-06-92)

This service arrangement provides for digital data circuits at speeds of 2.4, 4.8, 9.6 and/or 56 kbps. Rates are stabilized for an additional three years (March 6, 1995 - March 6, 1998) with a thirty-six month service period. If service is terminated prior to the minimum service period, the customer will be responsible for all termination charges. The termination charges will be the monthly rate times the number of months between the time of disconnection and the end of the thirty-six month period.

	<u>Nonrecurring Charge</u>	<u>36 Months Monthly Rate</u>
Special Access Line, per circuit	-	\$ 70.00
Interoffice Transport, per circuit, per airline mile	-	4.50

These rates and charges are in addition to any other applicable rates covered in the Company's tariffs.

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S20. PRIVATE LINE SERVICE AND CHANNELS

S20.1 IntraLATA Private Line Services (Continued)

S20.1.2 Exceptions (Continued)

a. (Continued)

(2) Revco D.S., Inc.

(a) CSD No. SC92005 (4-15-92)

This service arrangement provides for digital data circuits at speeds of 2.4, 4.8, 9.6 and/ or 56 kbps. Rates are stabilized for an additional three years (July 1, 1995 - July 1, 1998) with a thirty-six month service period. If service is terminated prior to the minimum service period, the customer will be responsible for all termination charges. The termination charges will be the monthly rate times the number of months between the time of disconnection and the end of the thirty-six month period.

	<u>Nonrecurring Charge</u>	<u>36 Months Monthly Rate</u>
Special Access Line, per circuit	-	\$ 70.00
Interoffice Transport, per circuit, per airline mile	-	4.50

These rates and charges are in addition to any other applicable rates covered in the Company's tariffs.

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S20. PRIVATE LINE SERVICE AND CHANNELS

S20.1 IntraLATA Private Line Services (Continued)

S20.1.2 Exceptions (Continued)

a. (Continued)

(3) NationsBank

(a) CSD No. SC93002

This service arrangement provides for digital data circuits at 56 Kbps speed. Rates are stabilized for five years with a sixty month service period. If service is terminated prior to the minimum service period, the customer will be responsible for all termination charges. The termination charges will be the monthly rate times the number of months between the time of disconnection and the end of the sixty month period.

	<u>Nonrecurring Charge</u>	<u>60 Months Monthly Rate</u>
Special Access Line, per circuit	-	\$ 70.00
Interoffice Transport, per circuit, per airline mile	-	4.50

These rates and charges are in addition to any other applicable rates covered in the Company's tariffs.

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S20. PRIVATE LINE SERVICE AND CHANNELS

S20.1 IntraLATA Private Line Services (Continued)

S20.1.2 Exceptions (Continued)

a. (Continued)

(4) The State of South Carolina

(a) CSD No. SC93005E

This service arrangement provides for digital data circuits at speeds of 4.8, 9.6, 19.2 and/or 56 kbps. Rates are stabilized for five years with a sixty month service period. If service is terminated prior to the minimum service period, the customer will be responsible for all termination charges. The termination charges will be the monthly rate times the number of months between the time of disconnection and the end of the sixty month period.

	<u>Nonrecurring Charge</u>	<u>60 Months Monthly Rate</u>
Special Access Line, per circuit	-	\$ 70.00
Interoffice Transport, per circuit, per airline mile or fraction	-	4.50

These rates and charges are in addition to any other applicable rates covered in the Company's tariffs.

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S20. PRIVATE LINE SERVICE AND CHANNELS

S20.2 Intraexchange Private Line Service

S20.2.1 Voiceband Service

a. Regulations

(1) Scope of Service

- (a) Voiceband lines connect two or more points within the same exchange service area for telephone communication, but are not connected to general telephone facilities for either exchange or toll service. All station equipment and channels for voiceband telephone service shall be provided by the Company.
- (b) Both two-point and multi-point service ordinarily contemplates communication between two stations only at the same time.

In connection with multi-point service, arrangements may be made to permit communication between three or more stations at the same time. Special equipment and arrangements which may be required to furnish such service are furnished at rates and charges based upon estimated costs.

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S20. PRIVATE LINE SERVICE AND CHANNELS

S20.2 Intraexchange Private Line Service (Continued)

S20.2.1 Voiceband Service (Continued)

a. Regulations (Continued)

(1) Scope of Service (Continued)

(c) The minimum contract period for voiceband telephone service is one month.

(2) Allowance for Interruptions

No allowance is made for interruptions of less than twenty-four hours. For interruptions of twenty-four hours or more, credit is allowed for the proportionate part of the monthly charge in multiples of one day for each twenty-four hours or major fraction thereof, of interruption for the portion of the facilities rendered inoperative by reasons of the interruption.

(3) It is expressly declared that fully metallic facilities are in continually decreasing supply, and the Company is not obligated to continue to make such facilities available or to furnish to existing customers fully metallic facilities.

b. Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for specific work activity (i.e., installation of service or change to an existing service). The types of nonrecurring charges that apply are those listed below.

(1) Service Ordering Charges

Service Ordering Charges are associated with the work performed by the Telephone Company in connection with the receiving, recording and processing of customer service requests. There are two types of service ordering charges.

(a) Initial Ordering Charge - This charge applies on a per service order request basis, including those requests to add additional terminations to an existing service.

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S20. PRIVATE LINE SERVICE AND CHANNELS

S20.2 Intraexchange Private Line Service (Continued)

S20.2.1 Voiceband Service (Continued)

b. Nonrecurring Charges (Continued)

(1) Service Ordering Charges (Continued)

(b) Subsequent Ordering Charge - This charge applies on a per service order basis for modifications to an existing service. This would include activities such as:

Additions of supplemental features and multiplexing arrangements.

(2) Service Installation Charge

The Service Installation Charge is associated with the work performed by the Telephone Company in connection with the physical installation activities involving central office and/or outside plant facilities. This charge applies on a per Special Access Line basis for the installation of service, and for additional terminations to existing service.

This charge does not apply to installations involving DS1 Special Access Line service. The installation charge for this service is set forth in S20.2.6.d.

(3) Design Change Charge

The customer may request a design change to the service ordered. A design change is any change to a pending service order which requires engineering review. Design changes include such things as the addition or deletion of supplemental features or changes in the terminating options.

The Telephone Company will review the requested change, notify the customer whether the change can be accommodated and specify if a new service date is required. If the customer authorizes the Telephone Company to proceed with the design change, a Design Change Charge will apply.

The Design Change Charge will apply on a per service order, per occurrence basis, for each service order requiring a design change.

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S20.2 Intraexchange Private Line Service (Continued)

S20.2.1 Voiceband Service (Continued)

- c. The Special Transport rate element provides for the transmission facilities between the serving central offices. This rate element is distance sensitive based on airline miles between the serving central offices.
- d. This Special Access Line rate element provides for the transmission facilities between the customer's premises and the serving central office. One Special Access Line charge applies per customer premises at which the facility is terminated.
- e. Conditioning Arrangements

Data conditioning, when utilized in conjunction with effective four-wire Voiceband transmission facilities, improves the characteristics of these facilities. These improved characteristics are not represented to apply to the entire end to end facility of the customer, but only to that portion of the facility provided by the Telephone Company.

There are three types of data conditioning: Type C, Type C-Improved and Type DA. Type C and Type C-Improved conditioning control attenuation distortion and envelope delay distortion. Type DA controls the signal to C-notched noise ratio and intermodulation distortion. Type C and Type DA conditioning may be combined on the same circuit. Type C-Improved and Type DA conditioning may be combined on the same circuit.

Data conditioning is charged for on a per Special Access Line basis.

(1) Type C

Type C conditioning of Voiceband facilities provides a facility with the following transmission parameters enhanced to meet the values specified for Type C conditioning in Section 7000 of the Verizon Technical Interface Reference Manual in addition to the standard parameters for Voiceband circuits.

- (1) Attenuation distortion with reference to 1004 Hz.
- (2) Envelope delay distortion.

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S20.2 Intraexchange Private Line Service (Continued)

S20.2.1 Voiceband Service (Continued)

e. Conditioning Arrangements (Continued)

(2) Type C-Improved

Type C-Improved conditioning of Voiceband facilities provides a facility with the following transmission parameters enhanced to meet the values specified for Type C conditioning in Section 7000 of the Verizon Technical Reference Manual in addition to the standard parameters for Voiceband circuits.

- (1) Improved attenuation distortion with reference to 1004 Hz.
- (2) Improved envelope delay distortion.

The customer may choose to order Improved Attenuation Distortion or Improved Envelope Delay Distortion or both configurations. The rates specified for Type C-Improved conditioning will apply regardless of the configuration specified.

(3) Type DA

Type DA conditioning of Voiceband facilities provides a facility with the following transmission parameter enhanced to meet the values specified for Type DA conditioning in Section 7000 of the Verizon Technical Interface Reference Manual in addition to the standard parameters for voiceband circuits.

- (1) Signal to C-notched noise ratio.
- (2) Nonlinear signal to second order distortion.
- (3) Nonlinear signal to third order distortion.

f. Automatic Ringdown Signaling (ARD)

Automatic Ringdown Signaling (ARD) is a signaling arrangement on a two-point circuit which converts loop seizure at one end of the facility into ringing signal at the opposite end.

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S20.2 Intraexchange Private Line Service (Continued)

S20.2.1 Voiceband Service (Continued)

g. Rates and Charges

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(1) <u>Nonrecurring Charges</u>		
Initial Ordering Charge	\$ -	\$ 69.92
Subsequent Ordering Charge	-	68.84
Service Installation	-	157.92
Design Change Charge	-	14.99
(2) <u>Standard Arrangements</u>		
Special Transport, per Airline Mile	\$15.22	-
Special Access Line Two-Wire	43.98	-
Four-Wire	70.37	-
(3) <u>Optional Arrangements</u>		
Conditioning Arrangements-Data		
Type C	1.49	76.72
Type DA	1.95	101.43
Type C Improved	35.15	248.98
Automatic Ringdown Signaling, per Special Access Line	11.90	146.16

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S20.2 Intraexchange Private Line Service (Continued)

S20.2.2 Channels for Metering, Control, or Other Purposes Not
Involving Telephonic Communications

a. Rates and Charges

(1) Channels

Voiceband Service rates as shown in Section S20.2.1.g.(2) will apply.

(2) Nonrecurring Charges

Nonrecurring charges as shown in S20.2.1.g.(1) will apply.

S20.2.3 Channels for Program Transmission

a. General

(1) The service and channels provided under this section are not furnished for the commercial transmission of communications between exchanges nor for the use in competition with any service by the Telephone Company or its connecting companies.

(2) Provision of all service described herein is subject to the availability of facilities and limitation in operating characteristics of the equipment.

b. Rates

These services are furnished in accordance with the rates and regulations set forth in TARIFF F.C.C. NO. 260 of the AT&T Company in which Verizon Incorporated (South Carolina) is listed as a Concurring Carrier.

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S20. PRIVATE LINE SERVICE AND CHANNELS

S20.2 Intraexchange Private Line Service (Continued)

S20.2.4 High Capacity Digital DS1

a. General

- (1) This tariff contains the regulations and rates applicable to High Capacity Digital DS1 Service (1.544 Mbps) furnished for private line intraexchange communications.
- (2) High Capacity Digital DS1 Service provides for the simultaneous transmission of bipolar data signals at the rate of 1.544 Mbps over network facilities between customer locations within an exchange.
- (3) The rates specified for High Capacity Digital DS1 Service contemplate the provision of a digital quality facility over existing exchange facilities compatible with this service. If such facilities or changes to existing facilities are required to provide High Capacity Digital DS1 Service, a charge based on the cost incurred will apply in addition to the rates for the service.
- (4) Fractional T1 (FT1) facilities are furnished for the transmission of isochronous bipolar serial data and are available at transmission rate groupings of N x 56 Kbps or N x 64 Kbps where N equals 2, 4, or 6. FT1 channels are contiguous within the network and can be used to create a wideband circuit using customer provided equipment. When N x 64 FT1 is ordered in conjunction with DS1 service for multiplexing purposes, the DS1 must have Clear Channel Capability as described in Section S20.2.11 of this tariff. FT1 service at a rate of N x 64 Kbps will only be provided where Clear Channel Capability is available in the network. Where Clear Channel Capability is not available, N x 56 Kbps service can be provided in lieu of N x 64 Kbps.

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S20. PRIVATE LINE SERVICE AND CHANNELS

S20.2 Intraexchange Private Line Service (Continued)

S20.2.4 High Capacity Digital DS1 (Continued)

b. Regulations

(1) Description of Service

Service is furnished for the simultaneous transmission of bipolar data signals at the rate of 1.544 Mbps over network facilities between customer locations within an exchange.

(2) Definitions

Special Access Line - A Special Access Line provides the transmission facilities between a customer designated premises and the serving wire center of that premises. One Special Access Line charge applies per customer designated premises at which the facility is terminated.

Special Transport - The Special Transport rate element provides for the transmission facilities between the serving wire centers associated with customer designated premises.

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S20.2 Intraexchange Private Line Service (Continued)

S20.2.4 High Capacity Digital DS1 (Continued)

b. Regulations (Continued)

(2) Definitions (Continued)

Special Transport Termination - The Special Transport Termination rate element provides the equipment and arrangements necessary to terminate the Special Transport facility at a serving wire center. One Special Transport Termination charge applies for the termination of each end of a Special Transport facility for DS1 service.

Automatic Protection Switch - Consists of special switching equipment placed at both ends of a duplicate DS1 facility (i.e., DS1, High Capacity Circuit) for automatic switching to the duplicate (standby) facility in the event the active facility is inoperative.

The duplicate facilities are not a part of this supplemental feature.

Fractional T1 (FT1) Service - Provides a DS1 interface for use in providing simultaneous two-way transmission of isochronous bipolar serial data signals and is limited to groupings of N x 56 Kbps or N x 64 Kbps where N equals 2, 4, or 6.

(3) Connections

(a) Responsibility of the Customer

Where a customer elects to connect a communications system to DS1 Service the customer shall be responsible for:

- i. Compatibility of the connected communications system and the DS1 Service.
- ii. Testing and clearance of trouble conditions or service difficulties on any communications system which is connected to the DS1 Service.

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S20. PRIVATE LINE SERVICE AND CHANNELS

S20.2 Intraexchange Private Line Service (Continued)

S20.2.4 High Capacity Digital DS1 (Continued)

b. Regulations (Continued)

(3) Connections (Continued)

(b) Responsibility of the Company

- i. The Company shall not be responsible for installation, operation or maintenance of any terminal equipment or communications systems provided by a customer.
- ii. The Company shall not be responsible to the customer if changes in any of the facilities, operations or procedures of the Company utilized in the provision of the DS1 Service render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
- iii. The Company undertakes to maintain and repair the facilities which it furnishes. The customer may not rearrange, disconnect, remove or attempt to repair any facilities installed by the Company.

(4) Shared use of Fractional T1 (FT1) service is not available.

c. Optional Payment Plan (OPP)

(1) Description

A customer may elect to participate in an Optional Payment Plan (OPP) for DS1 Service and Fractional T1 (FT1) Service. The OPP allows a customer to order the "First System" DS1 Special Access Line (SAL) rate element over a one, three or five year payment period at rates set forth below. The OPP applies to the "First System" DS1 SAL rate element ordered.

Additional terms and conditions applicable to Fractional (FT1) Service are set forth in S20.2.6c.(8).

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S20.2 Intraexchange Private Line Service (Continued)

S20.2.4 High Capacity Digital DS1 (Continued)

c. Optional Payment Plan (OPP) (Continued)

(1) Description (Continued)

During an OPP, when the same customer orders "Additional System" DS1 SALs, the standard non-recurring and monthly rates, as set forth below apply.

When the customer orders a "First System" OPP SAL at a location, the same customer can then order "Additional System" DS1 SALs at the same location at any time and without regard to the opposing end of the circuit. The customer will be rated a "First System" OPP DS1 SAL at a location and the same customer will be rated an "Additional System" DS1 SAL rate for any subsequent SAL at the same location even if the terminating points of the DS1 circuits are different.

(2) OPP Payment Periods

- (a) The one-year payment period provides a customer with a monthly "First System" DS1 SAL tariff rate.
- (b) The three-year payment period provides a customer with a discounted tariff rate at ten percent (10%) below the standard monthly "First System" DS1 SAL tariff rate.
- (c) The five-year payment period provides a customer with a discounted tariff rate at twenty percent (20%) below the standard monthly "First System" DS1 SAL tariff rate.
- (d) The customer must specify the payment period at the time the service is ordered.

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S20.2 Intraexchange Private Line Service (Continued)

S20.2.4 High Capacity Digital DS1 (Continued)

c. Optional Payment Plan (OPP) (Continued)

(2) OPP Payment Periods (Continued)

- (e) During the payment period, any decrease in the standard monthly recurring "First System" DS1 SAL tariff rate will automatically be discounted by the appropriate percentage and flowed through to the OPP recurring rates as specified below.
- (f) When the customer orders a move the customer will be able to keep the same OPP payment period in force.

(3) Conversions

- (a) For the conversion of an existing standard DS1 service to an OPP of choice and no other changes to the service are ordered, only the Initial Ordering Charge will apply for the conversion.
- (b) During an OPP period, the customer may elect to convert to a new OPP period of the same or different length. Conversion to a new OPP period will be allowed without penalty or application of nonrecurring charges if the expiration date of the new OPP period is greater than the remainder of the original OPP period.
- (c) When a customer converts to an OPP, the monthly rates will be as set forth below.

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S20.2 Intraexchange Private Line Service (Continued)

S20.2.4 High Capacity Digital DS1 (Continued)

c. Optional Payment Plan (OPP) (Continued)

(3) Conversions (Continued)

(d) Should the customer convert an "Additional System" DS1 SAL existing under an OPP arrangement, to a "First System" OPP DS1 SAL to meet the requirements specified in c.(1), the following ordering requirements will apply:

- The Subsequent Ordering Charge will apply only if the conversion is to the same OPP payment period and remains connected at the same location as the previous OPP DS1 SAL. A new payment period will commence with the conversion.
- A discontinuance of service order and establishment of new service order will be required for the conversion should the customer choose a different OPP payment period at the same location as the previous OPP DS1 SAL. A new payment period will commence with the conversion.

(4) Expiration of OPP

At the expiration of an OPP payment period, the Telephone Company will automatically renew the customer at the same OPP payment period unless the customer chooses to discontinue, converts to a different OPP or converts to month-to-month standard tariff rates.

Should the customer choose to convert to month-to-month standard tariff rates, existing "Additional System" DS1 SALs under the OPP must also be converted to comply with the standard arrangements rules and regulations. If no other changes are ordered, only the Initial Ordering Charge will apply. The ordering and installation of further "Additional System" DS1 SALs will also convert to the standard arrangements.

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S20.2 Intraexchange Private Line Service (Continued)

S20.2.4 High Capacity Digital DS1 (Continued)

c. Optional Payment Plan (OPP) (Continued)

(5) Early Termination Liability

When a "First System" DS1 SAL is discontinued prior to the end of the payment period, two levels of termination liability may apply based on the remainder of the OPP payment period in effect at the time of disconnect as indicated below.

One Year OPP - 100% of any remaining portion of the first year's recurring charges.

Three Year OPP - 100% of the remaining portion of the first year's recurring charges. In addition, for any remaining portion of the second and third year, the customer will be liable for 10% of the total monthly charges in that time period.

Five Year OPP - 100% of any remaining portion of the first year's recurring charges. In addition, for any remaining portion of the second through fifth year, the customer will be liable for 20% of the total monthly charges in that time period.

(6) Early Termination Without Liability

During the OPP payment period, should the recurring charge for a customer's "First System" DS1 SAL increase in excess of ten percent (10%) from the original recurring charge of the customer's current OPP, the customer may, at their option, terminate the service without penalty or liability.

(7) Notification of Discontinuance

Notice of discontinuance must be given by the customer at least thirty (30) days prior to actual discontinuance. Monthly charges will apply for a period of thirty (30) days from the date the Telephone Company receives discontinuance notification or until the requested discontinuance date, whichever period is longer.

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S20.2 Intraexchange Private Line Service (Continued)

S20.2.4 High Capacity Digital DS1 (Continued)

c. Optional Payment Plan (OPP) (Continued)

(8) OPP for Fractional T1 (FT1) Service

A customer may change from DS1 OPP service to an FT1 OPP service subject to the following rate applications. Also, a customer may change the number of channels of an N x 56 Kbps or N x 64 Kbps service to another higher value of N (where N = 2, 4 or 6), subject to the following rate applications:

- The changed service will be subject to all appropriate nonrecurring charges.
- Termination liability charges will not apply as long as the changed service remains connected at the same point of termination(s) when the customer orders a move to a different CDL within the same serving wire center, the customer will be able to keep the same OPP payment period in force. Any other move will be treated as a disconnect of the OPP.
- If the change involves establishing a multiplexing arrangement, termination liability charges will not apply if the hub wire center is the same one associated with the customer designated location.

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S20.2 Intraexchange Private Line Service (Continued)

S20.2.4 High Capacity Digital DS1 (Continued)

d. Rates and Charges

The rates below are for High Capacity Digital DS1 Service furnished for private line intraexchange communications. The minimum period for which service is furnished and for which charges are applicable is 12 months.

(1) Standard Arrangements

(a) Special Access Line

First System	
Monthly Rate	\$ 270.00
Nonrecurring Charge	450.00
Each Additional System	
Monthly Rate	184.45
Nonrecurring Charge	450.00
Fractional T1 (FT1) Service:	
Month-to-Month	
Nonrecurring Charge	
(all speeds)	460.00
2 x 56 Kbps or 2 x 64 Kbps	
Monthly Rate	162.00
4 x 56 Kbps or 4 x 64 Kbps	
Monthly Rate	166.00
6 x 56 Kbps or 6 x 64 Kbps	
Monthly Rate	168.00

(b) Optional Payment Plan:

Special Access Line (1 Year)

First System	
Monthly Rate	250.00
Fractional T1 (FT1) Service:	
2 x 56 Kbps or 2 x 64 Kbps	
Monthly Rate	158.00
4 x 56 Kbps or 4 x 64 Kbps	
Monthly Rate	160.00
6 x 56 Kbps or 5 x 64 Kbps	
Monthly Rate	162.00

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S20.2 Intraexchange Private Line Service (Continued)

S20.2.4 High Capacity Digital DS1 (Continued)

d. Rates and Charges (Continued)

(1) Standard Arrangements

(b) Optional Payment Plan (Continued)

Special Access Line (3 Year)

First System	
Monthly Rate	\$230.00

Fractional T1 (FT1) Service:	
2 x 56 Kbps or 2 x 64 Kbps	
Monthly Rate	154.00
4 x 56 Kbps or 4 x 64 Kbps	
Monthly Rate	156.00
6 x 56 Kbps or 6 x 64 Kbps	
Monthly Rate	158.00

Special Access Line (5 Year)

First System	
Monthly Rate	210.00

Fractional T1 (FT1) Service:	
2 x 56 Kbps or 2 x 64 Kbps	
Monthly Rate	150.00
4 x 56 Kbps or 4 x 64 Kbps	
Monthly Rate	152.00
6 x 56 Kbps or 5 x 64 Kbps	
Monthly Rate	154.00

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S20.2 Intraexchange Private Line Service (Continued)

S20.2.4 High Capacity Digital DS1 (Continued)

d. Rates and Charges (Continued)

(1) Standard Arrangements (Continued)

(c)	Special Transport Termination (per End)	
	Monthly Rate	\$ 53.14
(.1)	Fractional T1 (FT1) Service:	
	2 x 56 Kbps or 2 x 64 Kbps	
	Monthly Rate	18.78
	4 x 56 Kbps or 4 x 64 Kbps	
	Monthly Rate	37.55
	6 x 56 Kbps or 6 x 64 Kbps	
	Monthly Rate	56.33
(d)	Special Transport	
	(per Airline Mile)	
	Monthly Rate	35.18
(.1)	Fractional T1 (FT1) Service:	
	2 x 56 Kbps or 2 x 64 Kbps	
	Monthly Rate	2.01
	4 x 56 Kbps or 4 x 64 Kbps	
	Monthly Rate	4.03
	6 x 56 Kbps or 6 x 64 Kbps	
	Monthly Rate	6.04

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S20.2 Intraexchange Private Line Service (Continued)

S20.2.4 High Capacity Digital DS1 (Continued)

d. Rates and Charges (Continued)

(2) Optional Arrangements

Automatic Protection

Switch

Monthly Rate \$ 124.60

Nonrecurring Charge 777.87

(3) A move charge equal to 1/2 of the Special Access Line installation charge will apply for each customer location within a wire center where the Special Access Line is moved.

(4) The rates above include automatic failure protection on all equipment located on Company premises.

(5) In addition to the above rates, and charges, the Nonrecurring Charges as specified in Section S20.2.1.g. of this tariff also apply excluding the Service Installation Charge.

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S20.2 Intraexchange Private Line Service (Continued)

S20.2.4 High Capacity Digital DS1 (Continued)

d. Rates and Charges (Continued)

(6) Installation of Special Access Lines

(a) High Capacity Digital DS1

Standard Arrangements: There are two levels of nonrecurring and monthly charges for the installation of a DS1 SAL as set forth above. The "First System" charge is assessed per SAL for the first DS1 service ordered by a customer. When the same customer requests additional DS1 service on the same order, to be installed at the same time and between the same locations as the "First System" DS1 SAL, the lesser charge under "Additional System" will apply.

Fractional T1 Standard Arrangements: Customers subscribing to Fractional T1 month-to-month service, at rates set forth in S20.2.6d. will be assessed a nonrecurring charge. The NRC is assessed per Special Access Line for Fractional T1 service ordered by a customer between the customer's designated premises or a hub wire center.

(b) Optional Payment Plan (OPP) Arrangements

Customers subscribing to the OPP arrangements at rates set forth above will not be assessed the nonrecurring charge (NRC) for installation of the "First System" DS1 SAL. For each "Additional System" DS1 SAL, the NRC as set forth above will apply. In addition, under an OPP, the "Additional System" DS1 SAL may be ordered at any time by the same customer between the same locations as the "First System" DS1 SAL.

(c) Fractional T1 Optional Payment Plan (OPP) Arrangements: Customers subscribing to the Fractional T1 OPP arrangements, at rates set forth in S20.2.6d. will not be assessed a nonrecurring charge (NRC) for initial installation of a Fractional T1 Special Access Line.

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S20.2 Intraexchange Private Line Service (Continued)

S20.2.4 High Capacity Digital DS1 (Continued)

d. Rates and Charges (Continued)

- (7) For Fractional T1 (FT1) service, Special Transport must be ordered as Fractional T1 (FT1) Special Transport in the same grouping (N x 56 Kbps or N x 64 Kbps where N = 2, 4, or 6) as the associated FT1 Special Access Lines. For Fractional T1 Service, Special Transport Termination must be ordered as Fractional T1 (FT1) Special Transport Termination in the same grouping (N x 56 Kbps or N x 64 Kbps where N = 2, 4, or 6) as associated FT1 Special Access Lines.
- (8) FT1 can be used in conjunction with DS1 to Voice Multiplexing in groupings of N x 56 Kbps or N x 64 Kbps where N = 2, 4 or 6, to a single DS1 digital circuit at a rate of 1.544 Mbps.

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S20.2 Intraexchange Private Line Service (Continued)

S20.2.5 Channel Modification Charge

a. General

- (1) Channels requiring unloaded cable facilities will be furnished only where operating and facility conditions exist. In the event that only loaded facilities are available, the Company will, at the customer's request, unload the facilities at the charges shown in S20.2.7.b.
- (2) Channel modifications (deloading) will only be made where the customer locations are within one central office serving area, and where the total route mileage of the channel does not exceed six miles.
- (3) When the Company is required to make changes in any of the channels, operations or procedures of the Company, the Company does not guarantee the continued availability of unloaded channels furnished. The Company reserves the right, after thirty days' written notice to the customer, to discontinue the provision of such channels.

b. Rates and Charges*

(1) Channel Modification Charge (Deloading Cable)

	<u>Nonrecurring Charge</u>
Removal of load coils in underground cable, each location	\$ 1,372.00
Removal of load coils in aerial or buried cable, each location	822.00
Each additional pair Modified at the same point and the same time as the first pair (under- ground, aerial or buried), per point unloaded	11.00

* The rates and charges for the Private Line Channel apply as specified in S20.2.1.b., in addition to the Channel Modification Charge.

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S20.2 Intraexchange Private Line Service (Continued)

S20.2.6 Digital Data Service

a. General

- (1) This tariff contains the regulations and rates applicable to Digital Data Service furnished for private line intraexchange communications.
- (2) This service provides access interface for use in providing simultaneous two-way transmission of sequential bipolar data signals at transmission speeds of 2.4 Kbps, 4.8 Kbps, 9.6 Kbps, 19.2 Kbps, 56 Kbps over four-wire facilities.
- (3) The rates specified for Digital Data Service contemplate the provision of a digital quality facility over existing exchange cable facilities compatible with this service. If such facilities or changes to existing facilities are required to provide Digital Data Service, a charge based on the cost incurred will apply in addition to the rates for the service.

b. Regulations

- (1) Facilities for Digital Data Service are furnished for the simultaneous two-way transmission of synchronous data and are available at transmission speeds of: 2.4 kbps, 4.8 kbps, 9.6 kbps, 19.2 Kbps, or 56 kbps. Digital Data facilities may be provided on a two point or multi-point basis.
- (2) Definitions

Bridging - Bridging is the function of connecting three or more locations in a multi-point arrangement. Digital Data Service bridging provides for a multi-junction unit (MJU) arrangement to bridge 2.4 kbps, 4.8 kbps, 9.6 kbps, 19.2 Kbps, or 56 kbps DDS facilities. Different speeds cannot be mixed on the same bridge. This function is provided on a per port basis.

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S20.2 Intraexchange Private Line Service (Continued)

S20.2.6 Digital Data Service (Continued)

b. Regulations (Continued)

(2) Definitions (Continued)

Secondary Channel - This feature is offered on an optional basis to customers of Digital Data Service. It is a separate, slower speed digital channel that operates in parallel with the companion Digital Data Service primary channel. The secondary channel allows for remote control and testing of the network and peripheral devices without taking the network out of service and without lowering the speed of the primary Digital Data Service channel.

Rates and charges as set forth following will apply on a per Digital Data Service Special Access Line basis (each end of a two-point circuit and all ends of a multi-point circuit).

The provisioning of this option to existing Digital Data Service requires the discontinuance of the existing Digital Data Service and the establishment of new Digital Data Service for both ends of a two-point circuit and all ends of a multi-point circuit. The Initial Ordering Charge plus the Service Installation Charge, as specified in S20.2.1.g. will apply. These charges are in addition to the nonrecurring charges associated with the installation of Digital Data Service.

This feature is available for all speeds of Digital Data Service, however, due to technical limitations, it cannot operate and therefore, is not available on 56 Kbps digital data service that requires the installation of loop repeater equipment.

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S20.2 Intraexchange Private Line Service (Continued)

S20.2.6 Digital Data Service (Continued)

b. Regulations (Continued)

(2) Definitions (Continued)

Special Access Line - A Special Access Line rate element provides the transmission facilities between a customer designated premises and the serving wire center at that premises. One Special Access Line charge applies per customer designated premises at which the facility is terminated.

Special Transport - The Special Transport rate element provides for the transmission facilities between the serving wire centers associated with the customer designated premises.

(3) Connections

(a) Responsibility of the Customer

Where a customer connects a communications system to a Special Access Line, the customer shall be responsible for:

- i. Compatibility of the connected communications system and the Digital Data Service.
- ii. Testing and clearance of trouble conditions or service difficulties on any communications system which is connected to the Digital Data Service.

(b) Responsibility of the Company

- i. The Company shall not be responsible to the customer if changes in any of the facilities, operations or procedures of the Company utilized in the provision of Digital Data Service render any facilities provided by a customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.

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S20.2 Intraexchange Private Line Service (Continued)

S20.2.6 Digital Data Service (Continued)

b. Regulations (Continued)

(3) Connections (Continued)

(b) Responsibility of the Company (Continued)

- ii. The Company undertakes to maintain and repair the facilities which it furnishes. The customer may not rearrange, disconnect, remove or attempt to repair any facilities installed by the Company.

c. Rates and Charges

The rates following are for Digital Data Service furnished for private line intraexchange communications. The minimum period for which service is furnished and for which charges are applicable is six months.

Standard Arrangements

(1)	Special Transport, per Airline Mile	
	Monthly Rate	\$ 17.82
(2)	Special Access Line	
	Monthly Rate	208.54
	Nonrecurring Charge	144.49

Optional Arrangements

(1)	DDS Bridging, per port	
	Monthly Rate	9.77
	Nonrecurring Charge	14.65
(2)	Secondary Channel	
	Monthly Rate	7.94
	Nonrecurring Charge	64.19

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S20.2 Intraexchange Private Line Service (Continued)

S20.2.6 Digital Data Service (Continued)

c. Rates and Charges (Continued)

A move charge equal to 1/2 of the Special Access Line installation charge will apply for each customer location within a wire center where the Special Access Line is moved.

In addition to the above rates and charges, nonrecurring charges specified in Section S20.2.1.g. also apply.

In the event it is necessary to unload facilities to provide this service, the Company will unload the facilities at the charges shown in S20.2.7.

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S20. PRIVATE LINE SERVICE AND CHANNELS

S20.2 Intraexchange Private Line Service (Continued)

S20.2.7 Multiplexing Arrangements

a. General

Multiplexing Arrangements where facilities permit provide the function to convert to single higher capacity or bandwidth circuit for bulk transport to several lower capacity or bandwidth circuits. Cascading multiplexing occurs when a high capacity analog or digital channel is de-multiplexed to provide channels with a lesser capacity and one of the lesser capacity channels is further de-multiplexed.

When cascading multiplexing is performed in the same or different Wire Center, a charge for the additional multiplexing unit will also apply. When cascading multiplexing is performed at a different Wire Center, Special Transport will also apply between the involved Wire Centers.

Listed below are the multiplexing arrangements offered under this tariff.

(1) Voice to Narrowband

An arrangement that multiplexes sixteen 0 to 75 baud narrowband circuits to a single voice grade circuit, or a single voice grade circuit to sixteen 0 to 75 baud narrowband circuits.

(2) DS1 to Voice

An arrangement that multiplexes twenty-four voice grade circuits to a single DS1 digital circuit at a rate of 1.544 Mbps, or multiplexes a single DS1 digital circuit at a rate of 1.544 Mbps to twenty-four voice grade circuits.

Up to 16 channels of this DS1 can be used for Direct Digital Service (DDS-like service) with the assurance that circuit performance parameters will be met. If more than 16 channels are used for DDS-like service, the performance parameters for the DS1 and all circuits riding the DS1 will not be guaranteed.

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S20.2 Intraexchange Private Line Service (Continued)

S20.2.7 Multiplexing Arrangements (Continued)

a. General (Continued)

(3) Digital Data Carrier Multiplexer

An arrangement that multiplexes a single DS1 1.544 Mbps digital circuit to twenty-three DSO digital ports for connection to either a subrate data multiplexer as described below or 56 Kbps digital circuits.

(4) Digital Data Subrate Multiplexer

Used with cascading multiplexing, the Digital Data Subrate Multiplexer is an arrangement that multi-plexes the following quantities of subrate digital data circuits into a single DSO port: 1) twenty 2.4 kbps, 2) ten 4.8 kbps or 3) five 9.6 kbps. In turn, the DSO digital port then multiplexes to a single DS1 digital circuit using the Digital Data Carrier Multiplexer described above.

b. Rates and Charges

(1)	Voiceband to Narrowband	
	Monthly Rate	\$ 587.91
	Nonrecurring Charge	7,258.10
(2)	DS1 to Voice	
	Monthly Rate	248.88
	Nonrecurring Charge	860.64
(3)	DDS Carrier Multiplexer	
	Monthly Rate	594.24
	Nonrecurring Charge	1,451.61
(4)	DDS Subrate Multiplexer	
	One 64 kbps to 20 2.4 kbps	
	Monthly Rate	181.77
	Nonrecurring Charge	981.33
	One 64 kbps to 10 4.8 kbps	
	Monthly Rate	125.58
	Nonrecurring Charge	878.53
	One 64 kbps to 5 9.6 kbps	
	Monthly Rate	108.07
	Nonrecurring Charge	707.57

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S20. PRIVATE LINE SERVICE AND CHANNELS

S20.2 Intraexchange Private Line Service (Continued)

S20.2.8 Clear Channel Capability

a. Description of Service

An arrangement that allows the customer to transport 1.536 Mbps of information through a DS1 with no constraint on the quantity or sequence of one (mark) and zero (space) bits utilizing the Bipolar with Eight Zero Substitution (B8ZS) method of providing bit sequence independence. This arrangement is capable of transporting DS1 signals which utilize Superframe or Extended Superframe Format (ESF) as defined by the American National Standards Institute (ANSI) T1.107-1988 standard. The installation interval for Clear Channel Capability may exceed standard intervals where equipment in the central office is not readily available. The charges apply on a per SAL basis.

This arrangement requires the customer signal at the channel interface to conform to the B8ZS method of providing bit sequence independence, as described in ANSI T1.102-1987 and Section 6103 of the Verizon Technical Interface Reference Manual.

b. Rates

Nonrecurring Charge	\$ 90.00
Monthly Rate	23.74

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S22. EMERGENCY REPORTING SERVICE

S22.1 911 Emergency Telephone Service

S22.1.1 General

- a. 9-1-1 is the three-digit telephone number designated throughout the United States as the emergency telephone number to be used by the public to obtain law enforcement, medical, fire, rescue, and other emergency services.
- b. Pre-basic 911 enables the routing of 911 calls to a designated telephone number provided by the County or State over the Public Switched Telephone Network (PSTN). This service is applicable in those Counties that do not have Basic or Enhanced 911.
- c. Enhanced Universal Emergency Number Service, also referred to as Enhanced 911 Service or E911 is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. E911 service includes lines and equipment necessary for the answering, transferring, and dispatching of public emergency telephone calls by persons within the serving area who dial 911. Enhanced 911 provides Automatic Location Identification (ALI) which provides the customer's name, primary service address (street name and number), and telephone number associated with the calling party's telephone line and is forwarded to the Enhanced 911 display unit on a per call basis.
- d. The 911 customer may be a municipality or other state or local governmental unit or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency police, fire and other emergency services within the telephone central office areas arranged for 911 calling.

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S22. EMERGENCY REPORTING SERVICE

S22.1 911 Emergency Telephone Service (Continued)

S22.1.1 General (Continued)

- e. These service arrangements will provide a 911 Emergency System that will provide use of the exchange network at no charge to the caller on a per call basis. Calls from a pay telephone shall not require a coin to be deposited or payment of any charge. The ability to transfer calls from a Public Safety Answering Point (PSAP) to the proper Emergency Response Agency (ERA) will also be provided.
- f. Rates and charges for this service are specified in Section S22.1.5.
- g. Publishing, reproducing, re-selling, disclosing, tampering with, modifying, allowing access to, or using for any reason other than emergency response purposes associated with the public safety, any of the 911 database information is prohibited.
- h. Directory rules and regulations regarding 911 Service are covered in Section S6 of this tariff.

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S22. EMERGENCY REPORTING SERVICE

S22.1 911 Emergency Telephone Service (Continued)

S22.1.2 Definitions

Additional 911 Exchange Line

Additional terminating lines at a PSAP that may be ordered by the customer when a Selective Router is not utilized.

Administrative Site

A location responsible for administration of end user records associated with one or more private switches. This location has the capability of creating and conveying Private Service End User (PSEU) information to the Company's ALI ENTRY GATEWAY. The PS 911 Administrator is responsible for the functioning of this location.

Alternate PSAP

A feature provided to allow 911 calls to be routed to a designated alternate location if the 911 exchange lines to the primary PSAP (see definition of PSAP following) are out of service for any reason.

Alternate Routing

A feature that will route a 911 call to a location other than the primary PSAP, should some temporary condition prevent the primary PSAP from answering the call.

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S22. EMERGENCY REPORTING SERVICE

S22.1 911 Emergency Telephone Service (Continued)

S22.1.2 Definitions (Continued)

Automatic Location Identification (ALI)

A feature by which the name and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Telephones associated with a calling party's telephone number but which are physically located elsewhere (off-premises extensions, secondary locations, etc.) can also be identified with the same address associated with the calling party's telephone number at the primary location if the customer enters this same information into the remarks section of the ALI record. No ALI data is provided when a call is sent to Default Routing (DR).

ALI Database Administration

A database of ALI records containing access line customers' names, addresses, telephone numbers, and ESNs to be used for 911 purposes. This database, once provided to the customer, may include additional information about that location. Customer names may be omitted as a local option.

Automatic Number Identification (ANI)

A feature by which the calling party's ANI telephone number is forwarded to the PSAP and displayed on the PSAP monitor.

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S22. EMERGENCY REPORTING SERVICE

S22.1 911 Emergency Telephone Service (Continued)

S22.1.2 Definitions (Continued)

Centralized Automatic Location Identification (CALI)

A remote centralized ALI database platform consisting of two host machines, one being the primary system responding to the PSAP, and the other being the secondary system. This remote system provides ALI to the PSAP during a 911 call.

CALI Storage/Processing

The data storage for the ALI records with the redundant CALI system, both the primary and the secondary. The company ALI records are updated on the CALI System multiple times a day with Change/Add/Delete activity.

CALI will process ALI in two ways:

- Upon receipt of the ANI at the PSAP an ALI query is made, using the ANI as the key, to look up the location information on the CALI platform. The CALI database will respond with the matching ALI, if it resides on the CALI platform and will process it back to the requesting PSAP.
- The CALI can also be directed by the ANI to steer to another database to receive the appropriate ALI record. The record when received by the CALI platform from the other ALI database is processed back to the requesting PSAP.

CALI System Port For PSAPS

The CALI System Port for PSAPs provides the interface for PSAPs to initiate local ALI dips with the CALI. The port rate includes the rate for the two ports that are required for redundancy, one port into the primary CALI system and one port into the secondary CALI system. The port rate includes the capability to establish a secure connection with the CALI system, including security firewall.

Called Party Hold

Enables the PSAP attendant to hold a 911 connection even if the calling party hangs up.

Caller

An individual who places a 911 call in order to obtain emergency assistance. May also be referred to as an end user.

Default Routing (DR)

A feature activated when an incoming 911 call cannot be selectively routed due to an ANI failure, garbled digits, or other causes. Such incoming calls are routed from the 911 Control Office to a default PSAP. Each incoming 911 facility group to the Control Office is assigned to a designated default PSAP. This is a standard feature of 911 Service. All party line services will be default routed. No ANI/ALI data is provided when a call is sent to Default Routing. Default Routing is available only when a customer is using Selective Routing Service.

Directory Number (DN)

A seven-digit number assigned in an area code to uniquely identify a telephone subscriber. The ANI generated with each 911 call forwards the DN digits to the PSAP.

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S22. EMERGENCY REPORTING SERVICE

S22.1 911 Emergency Telephone Service (Continued)

S22.1.2 Definitions (Continued)

Dual Tandem Selective Routing

Dual Tandem Selective Routing is provided using two Selective Routers that mirror the E9-1-1 call delivery effort in order to provide redundancy, and a higher level of network reliability in the event of a major failure at one of the Selective Routers. This diverse routing provides additional network reliability in cases of cable cuts or failures.

Emergency Response Agency

For the purpose of this Tariff, an Emergency Response Agency (ERA) is a functional division of an agency authorized to respond to requests from the public to meet emergencies related to safety and/or health. The agency is prepared to provide its service(s) in response to a 911 call received at, or transferred from, a PSAP.

Emergency Ringback

Allows the PSAP attendant to ring back the caller's line. This feature may only be available if the call is routed to the PSAP via dedicated facilities. This feature may not be available with arrangements using tandem switching. Where the caller's line is other than one party service, operating this feature may also ring any additional parties on that line.

Emergency Service Number (ESN)

An Emergency Service Number (ESN) is assigned by the customer to all end users served by each combination of Emergency Response Agencies (i.e., which police, fire, and ambulance service is responsible for that end user's location). Thus, the service area of each PSAP and Secondary PSAP can be defined in terms of the ESNs for which it is responsible. The ESN is recorded in the ALI database (where established) to inform the PSAP attendant which ERA is responsible for each 911 caller's location and in the Selective Routing records (where Selective Routing is established) to assist in determining call routing to the correct PSAP.

End Office

The Central Office(s) in the 911 System from which 911 calls are originated.

Forced Disconnect

Enables the PSAP attendant to release a connection on a 911 call, even if the calling party remains off-hook.

Host Provider

The telephone company that serves exchanges within the customer's serving area and provides 911 service to the customer and, where applicable, acts as the coordinator of other regulated telephone companies which serve as secondary providers within the customer's serving area.

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S22. EMERGENCY REPORTING SERVICE

S22.1 911 Emergency Telephone Service (Continued)

S22.1.2 Definitions (Continued)

Master Street Address Guide (MSAG)

A perpetual database defining the geographic area of a 911 service, such as by an alphabetical listing of the street names, high-low house number ranges, community names, PSAP identification codes, and Emergency Service Number (ESNs).

Network Control Modem (NCM)

The NCM allows the Customer to reroute 9-1-1 calls from a PSAP to one alternate location quickly in the event of an emergency or for any other reason. With the dial-up NCM, the Customer will dial into the NCM, pass multiple security checks and then activate the transfer of 9-1-1 incoming calls. The dial-up NCM eliminates the need to have a dedicated facility (e.g., Make Busy switch).

Public Safety Answering Point (PSAP)

An answering location for 911 calls originating in a given area. The PSAP responds first; the Emergency Response Agencies (ERAs) receive calls on a transfer basis only. PSAPs are public service agencies such as police, fire, or emergency medical or a common bureau serving a group of such entities.

Public Safety Answering Point (PSAP) Responder

Consists of a single unit, mounting shelf, and miscellaneous hardware needed for installation at the customer premises. Each unit interfaces with two central office ground start line circuits.

Secondary Provider

A regulated telephone company that participates in offering 911 service under an agreement with the 911 jurisdiction.

Selective Routing

A service that routes calls to the correct PSAP based on the caller's ANI. This service is available when an E911 system is served by more than one PSAP or when a central office is split by a political boundary and one of the political areas does not subscribe to 911 services.

Serving Central Office

The Central Office from which a PSAP, either primary or secondary, is served.

Universal Emergency Number Service

A telephone exchange communication service for receiving telephone calls placed by persons in need of assistance who dial the number 911. Such calls are answered at PSAPs established and operated by the customer. The lines and equipment associated with the service arrangement for the answering, transferring, and dispatching of public emergency telephone calls are included.

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S22. EMERGENCY REPORTING SERVICE

S22.1 911 Emergency Telephone Service (Continued)

S22.1.2 Definitions (Continued)

Universal Emergency Number Service Customer

A municipality or other state or local government unit or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated within a defined geographic area to respond to public emergency telephone calls at the minimum for police and fire service.

911 Service Area

The geographic area in which the customer will respond to all 911 calls and dispatch appropriate emergency assistance. Generally referred to as the 911 jurisdiction

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S22. EMERGENCY REPORTING SERVICE

S22.1 911 Emergency Telephone Service (Continued)

S22.1.3 Rules and Regulations

- a. When requested by local government authorities, and subject to the availability of facilities, the Company will provide a universal number "911" for use with Public Safety Answering Points (PSAP's) engaged in assisting local governments in the protection and safety of the general public. Use of the 911 number will provide each caller telephone access to a local PSAP.
- b. 911 Service is provided by the Company where facilities and operating conditions permit, subject to rules and regulations in Sections S2, S3, and other applicable areas of this Tariff.
- c. 911 Service is classified as Business Exchange Service and is arranged for one-way incoming service to the appropriate PSAP with the potential for extending 911 calls to the appropriate Emergency Response Agency.
- d. This offering is limited to the use of central office number 911 as the universal emergency number and only one 911 service will be provided within any central office, although there may be a means to selectively route certain users in order to comply with county boundaries and/or emergency districts. The Company shall not be required to provide 911 Service to less than an entire central office (switching entity). Selective routing is described in S22.1.4.f.
- e. The 911 emergency number is not intended to replace the telephone service of the various public safety agencies which may participate in the use of this number.
- f. The service is furnished to municipalities and other government agencies only for the purpose of voice reporting emergencies by the public.

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S22. EMERGENCY REPORTING SERVICE

S22.1 911 Emergency Telephone Service (Continued)

S22.1.3 Rules and Regulations (Continued)

- g. The Company's entire liability to any person for interruption or failure of 911 Service shall be limited by the terms set forth in the following conditions, the General Regulations section of this tariff, and in all applicable sections of any other tariff in which an element of 911 Service may reside.

The Company shall not be liable to any person who dials the digits "911" or for whom such digits are dialed, or to the family of such person, for any loss or damages arising out of errors, mistakes, omissions, interruptions, defects, failures, or malfunctions of 911 Service, including any and all equipment, including but not limited to transmission equipment and data processing equipment, associated therewith, unless the Company has been notified and has had reasonable time to repair the defects, failures, or malfunctions that caused the loss or damage. In no event shall the Company's liability to any person on account of 911 Service exceed an amount equivalent to the charges made for the service affected for the period following such notice until service is restored.

The customer agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operations, failure to operate, maintenance, removal, presence, condition, occasion or use therewith, or by any services furnished by the Company in connection with 911 Service, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 Service hereunder.

The Company's liability, if any, for its gross negligence or willful misconduct is not limited by this tariff.

Any mistakes, omissions, interruptions, delays, errors or defects in transmission or service caused or contributed to by the negligence or willful act of any person other than the Company, or arising from the use of customer provided facilities or equipment shall relieve the Company from all liability whatsoever.

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S22.1 911 Emergency Telephone Service (Continued)

S22.1.3 Rules and Regulations (Continued)

g. (Continued)

Where a 911 call is placed by the calling party via interconnection with an interexchange carrier or operator service provider, the Company cannot guarantee the completion of said call, the quality of the call, or any features that may otherwise be provided with 911 service. Because the addresses of these service providers' end users are not provided to the regulated telecommunications service providers, the Universal Emergency Number Service Customer must obtain them directly.

The Company accepts no responsibility for obtaining end user record information from private telecommunications systems, such as PBXs, unless provided to the Company by a customer. At the rates set forth herein, the Company will integrate any records provided to it by the customer in a Company-standard format for inclusion in a 911 database. However, by doing so, the Company makes no representation or warranty regarding the accuracy of the data provided to it by a customer and shall not be liable or responsible for any indirect, incidental, or consequential damages associated with the provision of this data by the customer, which may be asserted by any person, business, government agency, or other entity against the Company.

The Company shall not be liable or responsible for any indirect incidental, or consequential damages associated with the provision of 911 service when there is a failure of or interruption in 911 service due to the attachment of any equipment by a customer to Company facilities. The customer may, with the prior written consent of the Company, which consent shall not be reasonably withheld, attach features, devices, or equipment or other vendors to the equipment or network facilities provided by the Company. Said attachments, devices, or equipment must meet all applicable federal and state registration or certification standards. The Company reserves the right to refuse attachments if the Company determines that said attachments will degrade the 911 system ordered by the customer, Company facilities, or otherwise affect its telephone operations.

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S22.1 911 Emergency Telephone Service (Continued)

S22.1.3 Rules and Regulations (Continued)

g. (Continued)

The Company shall not be liable for any civil damages caused by an act or omission of the Company in the good faith release of information not in the public record, including nonpublished or nonlisted end user information to emergency service providers responding to calls placed to a 911 service or host providers using such information to provide a 911 service.

h. Temporary suspension of service is not provided for any part of the 911 Service.

i. The rates charged for 911 Service do not contemplate the constant monitoring or inspection to discover errors, defects and malfunctions in the service; nor does the Company undertake such responsibility. The customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the service is functioning properly for its use. The customer shall promptly notify the Company in the event the service is not functioning properly.

j. If a central office serves telephones located both within and outside the 911 customer's public safety jurisdiction, it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by these central offices.

k. Application for 911 Service must be executed in writing by the customer. The 911 customer must furnish the Company, in writing, its agreement to the following terms and conditions:

- (1) That at least one PSAP will be provided and staffed on a 24 hour, seven days per week basis.
- (2) That the 911 customer accepts responsibility for dispatching, or having others dispatch police, fire, ambulance or other emergency services as required, to the extent as such services are reasonably available.
- (3) That the 911 customer will develop an appropriate method of responding to calls for nonparticipating agencies which may be directed to the 911 PSAP by calling parties.

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S22. EMERGENCY REPORTING SERVICE

S22.1 911 Emergency Telephone Service (Continued)

S22.1.3 Rules and Regulations (Continued)

k. (Continued)

- (4) That the 911 customer will subscribe to a sufficient number of interoffice and 911 access lines to provide a P.01 transmission grade of service to adequately handle incoming calls, as determined by the County in consultation with the Company; but in all cases subject to a minimum of two lines required from serving central offices to the 911 PSAP.
- (5) That the 911 customer will subscribe for additional local exchange service at the PSAP location for administrative purposes, for placing of outgoing calls and for receiving other emergency calls including any which may be relayed by Company operators.
- (6) That the 911 customer shall establish a contract that protects end user information.
- (7) That the 911 customer shall be responsible for adequate and continuous maintenance with a minimum first tier response time of no greater than two (2) hours and be accessible twenty-four (24) hours a day. If New Communications is not the equipment provider, maintenance responsibility shall end at the point of demarcation.

I. Any terminal equipment used in connection with 911 Emergency Telephone Service shall be configured to restrict the customer from removing and/or changing the data provided by the Company.

The end user records shall be downloaded electronically for the initial and update information, if technically feasible. The processor shall be secured from outside entry.

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S22. EMERGENCY REPORTING SERVICE

S22.1 911 Emergency Telephone Service (Continued)

S22.1.3 Rules and Regulations (Continued)

- m. Equipment, used in conjunction with any 911 Emergency Telephone Service, located at the PSAP(s) may be provided by the Company or the customer subject to the approval by the Company for compatibility with the 911 system. Any additional costs associated with bringing incompatible equipment into compliance with the 911 system will be the responsibility of the customer. New Communications shall not be required to modify its network operations or protocols to accommodate PSAP equipment.

The equipment provided by vendors shall be registered under Part 68 of the Federal Communications Commission's rules governing customer premise equipment (CPE). The equipment shall also comply with Part 15 of the Federal Communications Commission's rules governing customer premise equipment (CPE). The equipment shall be compatible with national standards for interfaces of Enhanced 911 Emergency Response Systems.

S22.1.4 Application of Rates

- a. The tariff provisions in S22.1.4.f. following are applicable only to those local exchange end users served by the 911 Service who reside in the Company's serving area.
- b. The ultimate responsibility for paying the sums due under the contract provisions in S22.1.4.f. is the customers.

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S22.1 911 Emergency Telephone Service (Continued)

S22.1.4 Application of Rates (Continued)

- c. When an order for 911 Service or requests for additions, rearrangements, relocations or modifications of service are cancelled in whole or in part prior to completion of the work involved, the customer is required to reimburse the Company for all expenses incurred in handling the request before notice of cancellation is received. Such charges, however, are not to exceed all charges which would apply if the work involved in complying with the request had been completed.
- d. There is no charge per message for calls placed to the 911 number.
- e. Charges for applicable local and/or toll messages transferred over exchange facilities from a PSAP are billed as covered in other sections of this Tariff based on rates applicable from the Central Office serving the PSAP initiating the transfer to the point of termination of the transfer.
- f. The following monthly Rates and Charges are applicable to the customer subscribing to the 911 Service:

Pre-Basic 911 Service

Pre-Basic 911 Service provides for calls to be routed to the assigned telephone number from the local end office as follows:

- (1) direct routing using the Remote Call Forwarding switch capability,
- (2) to an Operator, who will then forward the call to the designated telephone number or agency.

There are no additional features with Pre-Basic 911 Service such as Automatic Number Identification (ANI), or Automatic Location Identification (ALI).

- (a.) 911 Service Line - A business network access line connecting the PSAP and its serving central office. This will only apply if the customer chooses not to use Selective Routing Service.
- (b.) Automatic Location Identification (ALI) Database - An E911 database that contains end user names, telephone numbers, addresses and Emergency Service Number (ESNs), and is periodically updated by the Company. The database charge is based on the number of New Communications Access Lines within the customer's jurisdiction. The charge is also based on non-New Communications records. The customer is responsible for the following:
 - i. Providing a correct set of addresses and ranges, known as a Master Street Address Guide (MSAG), with ESNs assigned to each address. This must include all Company and participating telecommunication service end user addresses and be based upon Company standards.

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S22.1 911 Emergency Telephone Service (Continued)

S22.1.4 Application of Rates (Continued)

f. (Continued)

Enhanced 911 Service (Continued)

(1) (Continued)

(b.) (Continued)

ii. Advising the Company in a timely manner of any changes in the MSAG or ESN assignments.

(2) In the event that the customer requests to begin construction of an MSAG/ALI database prior to full application to E911 service, charges for ALI database construction and maintenance will apply.

Centralized Automatic Location Identification (CALI) System

Centralized Automatic Location Identification (CALI) System consists of two host machines, one being the primary system and the other being the secondary system. The Public Safety Answering Point (PSAP) sends a query to both machines to retrieve ALI. The primary system returns the ALI and sends a confirmation to the secondary system that it has delivered the ALI. If the secondary system does not receive this confirmation, it will also send the ALI. ALI rates are inclusive of the network connections between the primary and secondary CALI systems to allow the two machines to communicate to each another. All other network connections needed for steering are the responsibility of the customer or their Provider (Competitive Local Exchange Carrier, Third Party Database Provider, etc.) that requires steering. The PSAP must also purchase two 9.6 Kbps or higher circuits from the PSAP location, one to the primary CALI system and the second one to the secondary CALI system. ALI Database Administration is used to provide input to CALI services. The customer must also subscribe to ALI database administration in order to subscribe to CALI services.

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S22.1 911 Emergency Telephone Service (Continued)

S22.1.4 Application of Rates (Continued)

f. (Continued)

Enhanced 911 Service (Continued)

(2) (Continued)

Centralized Automatic Location Identification (CALI) System (Continued)

If Steering is needed for CALI Storage/Processing, the customer must provide an initial certified record count for the number of records it has in its existing 911 ALI database. This record count must be provided to the Company for billing purposes on the customer's letterhead signed by the individual authorized to execute contracts on behalf of the customer. The Company will use this record count only for purposes of billing for CALI Storage / Processing. The customer must update this certified record count for steering to another database on an annual basis, or a 10% annual increase will be assigned.

(3) Selective Routing is available on an optional basis with E911 Service.

Selective Routing Service routes calls to the correct PSAP based on the caller's ANI. This service is available when an E911 system is served by more than one PSAP or when a central office is split by a political boundary and one of the political areas does not subscribe to 911 services. The customer is responsible for the following:

- i. Providing street address validation and PSAP routing information for each central office.
- ii. Verifying the accuracy of the routing information provided.
- iii. Advising the Company of any changes in the routing information on a timely basis.

CALI Storage / Processing

The CALI system stores the ALI database for subscribers in the E911 service areas covered by the Company. . CALI will process ALI in two ways:

- Upon receipt of an ALI query by the PSAP, using the ANI, to the CALI platform, the CALI database will respond with the matching ALI if it resides on the CALI platform, and will process it back to the requesting PSAP.
- The CALI can also be directed by the ANI to steer to another ALI database to retrieve the appropriate ALI record. The record when received by the CALI platform from the other ALI database is processed back to the requesting PSAP.

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S22.1 911 Emergency Telephone Service (Continued)

S22.1.4 Application of Rates (Continued)

f. (Continued)

Enhanced 911 Service (Continued)

(3) (Continued)

CALI Storage/Processing (Continued)

For Wireless CALI Storage/Processing, the Wireless subscription rate is based on 40% of the wireless subscription in each county. This percentage is derived from an average for each PSAP where the Company provides service. The Company will use this record count only for purposes of billing for CALI Storage/Processing and the percentage will be updated annually.

Selective Routing

Selective Routing is performed by Selective Routers, also called 9-1-1 Tandems. End offices have circuits connecting them to the Selective Routers and pass the ANI over those circuits. The ANI is looked up in the Selective Routing Database (SRDB) to determine which PSAP to deliver the voice call and ANI via the voice path to the PSAP.

Dual selective routing is performed by linking two selective routers, also called E911 tandems. It includes all the standard features and, in addition, links two Selective Routers. This architecture, using two Selective Routers with mirror imaged databases, provides a higher level of network reliability that will allow the completion of E9-1-1 calls to the target PSAP in the event of a major outage at one of the E9-1-1 Tandems. End offices have circuits connecting them to each of the Selective Routers. In addition, there are circuits provisioned between the E9-1-1 tandems to allow calls to switch to the other E9-1-1 Tandem if there are no circuits available to the target PSAP. This provides an additional network path to complete the call to the target PSAP. Since each end office has a trunk group to each Selective Router, the architecture also allows calls to be completed in the event of a major facilities failure between the end office and one of the Selective Routers. Information passed over the network during call set-up includes the ANI for wireline calls, and the ESRK or ESRD for wireless calls. Once the call is received at the E9-1-1 tandems, the ANI, ESRK or ESRD is looked up in the Selective Routing database (SRDB) to determine which PSAP to deliver the voice call. ANI for wireline or ESRK or ESRD for wireless with or without the CBN are also delivered via the voice path to the PSAP. As stated above, Dual Selective Routing includes all standard features, including Alternate and Default Routing (in the event of ANI failure, garbled digits, or other causes) of E9-1-1 calls.

Selective routing includes the Alternate Routing of E911 calls to a designated alternate PSAP when all trunks to the Primary PSAP are busy. An ESRK or ESRD is provided, if available, when a call is set via Alternate Routing.

The Customer must subscribe to trunking from each PSAP to each pair of E911 Tandems, if they opt for Dual Selective Routing.

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S22.1 911 Emergency Telephone Service (Continued)

S22.1.4 Application of Rates (Continued)

f. (Continued)

Enhanced 911 Service (Continued)

(3) (Continued)

Selective Routing (Continued)

The following rate elements apply to Selective Routing:

- i. Database Administration - The per access lines and per 1,000 non-New Communications records charge to create and maintain the MSAG and ALI database structure.
- ii. Database - The charge to develop and update street ranges, list correct addresses, assign ESNs and PSAPs to each record, and transmit the ALI to the database management system that will be accessed by the caller's ANI. Database rate elements include monthly rates for:
 - each database
 - each 1,000 New Communications Access Lines where New Communications is the host provider.
 - each 1,000 connecting company records where New Communications is the host provider.
 - each 1,000 New Communications Access Lines provided to a host provider.
- iii. Selective Router - The hardware and software that provides selective routing assignment codes for either Single Selective Routing or Dual Selective Routing to a central office for a 911 call and connects the incoming 911 trunks to the central office that will route the calls.

Trunk termination charges do not apply unless a customer desires a grade of service greater than P.01 to the end of any interoffice trunks that terminate on a Selective Router.

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S22.1 911 Emergency Telephone Service (Continued)

S22.1.4 Application of Rates (Continued)

f. (Continued)

Enhanced 911 Service (Continued)

(3) (Continued)

Selective Routing (Continued)

- iv. Selective Router Port Connectivity - This establishes the hardware connection on the Selective Routing switch that provides connectivity for the incoming 911 trunk circuits to enable Local Service Providers and Private Switch Providers (e.g., PBX users, Shared Tenant Services, Alternate Local Exchange Carriers and Wireless Service Providers) access to the Emergency Services network. Selective Router Port Connectivity is required for each individual trunk circuit if the customer requires a grade of service greater than P.01.

Dual Tandem Selective Routing is the Company recommended service offering for E9-1-1 Selective Routing Service. This architecture, using two Selective Routers with mirror imaged databases, provides a higher level of network reliability that will allow the completion of E9-1-1 calls to the target PSAP in the event of a major outage at one of the E9-1-1 Tandems. End offices have circuits connecting them to each of the Selective Routers. In addition, there are circuits provisioned between the E9-1-1 Tandems to allow calls to switch to the other E9-1-1 Tandem if there are no circuits available to the target PSAP. This provides an additional network path to complete the call to the target PSAP. Since each end office has a trunk group to each Selective Router, the architecture also allows calls to be completed in the event of a major facilities failure between the end office and one of the Selective Routers. Information passed over the network during call set-up includes the ANI for wireline calls, and the ESRK or ESRD for wireless calls. Once the call is received at the E9-1-1 Tandem, the ANI, ESRK or ESRD is looked up in the Selective Routing Database (SRDB) to determine which PSAP the voice call should be delivered. ANI for wireline or ESRK or ESRD for wireless with or without the CBN are also delivered via the voice path to the PSAP. Dual Tandem Selective Routing includes all features of Selective Routing, including Alternate and Default Routing of E9-1-1 calls.

The Customer is advised that the features/functionality, and higher level of reliability provided with the Dual Selective Routing, including circuit redundancy, is not available with Single Selective Routing. The Customer, having been provided this information understands and acknowledges the differences in the level of reliability between the Services, and that by subscribing to Single Selective Routing service, there is no redundancy as provided with Dual Tandem Selective Routing.

When a Customer orders Dual Tandem Selective Routing, the Company will provide an estimated installation date to the Customer.

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S22. EMERGENCY REPORTING SERVICE

S22.1 911 Emergency Telephone Service (Continued)

S22.1.4 Application of Rates (Continued)

f. (Continued)

Enhanced 911 Service (Continued)

- (4) Additional E911 Features - A package of additional central office features is available where Selective Routing is not used. The following features are available only where operating conditions permit:
 - i. Forced Disconnect - Enables the PSAP attendant to release a connection on a 911 call even if the calling party remains off-hook.
 - ii. Called Party Hold - Enables the PSAP attendant to hold a 911 connection even if the calling party hangs up.
 - iii. Emergency Ringback - Allows a PSAP attendant to ring back the caller's line.
- (5) Frame Relay Access Service establishes a Frame Relay connection at the central office as well as whatever data circuits are needed to gain access to the Frame Relay network provider. Data connectivity a 3rd Party Frame Relay service is additional and must be coordinated by the customer requiring service. This is required if a customer has an on-site Database and wants to accept Phase I and Phase II wireless calls.
- (6) Steerable ALI is required for each CLEC or Wireless vendor or their agent for each Company-controlled database platform to which an NCAS connection is required. Steerable ALI is a software product that provides a means of "broadcasting" a request for data across all active channels to retrieve the proper ANI/ALI information for a given request. This is required if a customer has an on-site Database and wants to accept Phase I and Phase II wireless calls.
- (7) Inter-Office Facilities

When inter-office facilities are provided from central offices other than that in which the PSAP is located due to the customer's request, applicable mileage charges for the interexchange and/or interexchange facility will apply as specified in Section S20 of this Tariff.

Access to Interexchange Carriers and Company flat rate Business Individual line, private lines, extension lines and other such channels connecting a PSAP to various agencies such as police, fire or ambulance service, are provided at filed tariff rates for such channels and facilities as specified in this and other appropriate tariffs.

Appropriate service charges as covered in Section S4.3 are in addition to any other applicable rates covered in this tariff.

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S22. EMERGENCY REPORTING SERVICE

S22.1 911 Emergency Telephone Service (Continued)

S22.1.5	Rates and Charges	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
	Pre-Basic 911 Service	Notes 1, 2	
	911 Service Line	Note 2	-
	FRAD Access	63.44	-
	Steerable ALI	71.42	\$1,000.00

Note 1: Rates and Charges for Pre-Basic 911 Service are the rates and charges shown elsewhere in this tariff for Remote Call Forwarding Service or Business One Party Service depending on the facilities used to provide the Pre-Basic 911 Service. Local usage and/or toll charges apply in addition to all other applicable rates and charges.

Note 2: The applicable Business One-Party or Automatic Access Line rate from Section S3 of this Tariff shall apply.

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S22. EMERGENCY REPORTING SERVICE

S22.1 911 Emergency Telephone Service (Continued)

S22.1.4 Rates and Charges (Continued)

	<u>MRC Rates</u>
ALI (Automatic Location Identification) Database Administration, per 1,000 lines (Note 1)	\$102.85
CALI (Centralized Automatic Location Identification) Storage/Processing, per 1,000 lines (Note 1)	
When subscribing to both Wireline and Wireless	
Wireline	21.10
Wireless	21.10
Wireline only - If New Communications is not Wireless Provider	35.17
Centralized ALI (CALI) Port For PSAPs, per Port	27.39
Needs to be selected with CALI Storage/Processing	
Dual Selective Routing per 1000 lines (Note 1)	
When subscribing to both Wireline and Wireless	
Wireline	12.76
Wireless	12.76
Wireline only – If New Communications is not Wireless S/R Provider	18.60
Selective Routing per 1000 lines (Note 1)	
When subscribing to both Wireline and Wireless	
Wireline	8.50
Wireless	8.50
Wireline only – If New Communications is not Wireless S/R Provider	10.50
Selective Router Trunk/Channel Interface, per port	7.50
Necessary if greater than P.01 grade of service	

Note 1: These rates will be applied per 1,000 New Communications Access Lines and per 1,000 non-New Communications records, and will be adjusted annually for purposes of updating customer billing. A minimum of 1000 will be billed and standard rounding (below 500 downward, 500 and above upward) will be used.

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S22. EMERGENCY REPORTING SERVICE

S22.1 911 Emergency Telephone Service (Continued)

S22.1.4 Rates and Charges (Continued)

	<u>MRC Rates</u>
End Office to E9-1-1 Selective Router Trunk	\$ 98.59
Selective Router to PSAP (2-wire or 4-wire) 9-1-1 Trunk	199.73
End Office to E9-1-1 Dual Selective Router Trunk	137.24
Dual Selective Router to PSAP (2-wire or 4-wire) 9-1-1 Trunk	253.91
PSAP to Company CALI Data Circuit, per circuit	184.65
Network Control Modems, per Modem	46.54

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S23. SHARING AND RESALE OF EXCHANGE SERVICE

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S23. SHARING AND RESALE OF EXCHANGE SERVICE

S23.1 Sharing and Resale of Basic Local Exchange Service

S23.1.1 General

- a. In general, basic local exchange service is furnished for the exclusive use of the customer, and the customer's family, guest, employees, agents, or representatives. Resale of basic local exchange service is permitted only under the specific conditions described in this tariff. For the purpose of this tariff section, "sharing" of basic local exchange service is considered synonymous with "resale" of basic local exchange service.

S23.1.2 Conditions for Resale

- a. Resale is permitted where facilities permit and within the confines of specifically identified continuous property areas under the control of a single owner or management unit. Areas designated for resale may be intersected or transversed by public thoroughfares provided that the adjacent property segments created by intersecting or transversing thoroughfares would be continuous in the absence of the thoroughfare. The designated resale service area must be wholly within the confines of existing wire centers and/or exchange boundaries.
- b. Customers desiring to resell or share Company provided local exchange services must provide the Company with a written description of the project's intended size and scope along with layout maps defining the resale service area and an anticipated development plan in terms of new building construction and/or projected growth.
- c. Resale configurations may not exceed a combined total of 500 Automatic Access Lines (Inward, Outward and/or Two-Way configurations).

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S23. SHARING AND RESALE OF EXCHANGE SERVICE

S23.1 Sharing and Resale of Basic Local Exchange Service
(Continued)

S23.1.2 Conditions for Resale (Continued)

- d. The Company maintains the right to serve directly any subscriber, within the identified resale service area.
- e. In order to fulfill the Company's obligation to provide local exchange service to the premises of all customer entities within a franchised area, including individual subscribers within a resale area, the Company generally installs and maintains its own facilities within the resale service area to reach the premises of each individual subscriber. At the Company's option, in lieu of Company-owned facilities, the Company may choose to utilize privately-owned distribution facilities, including purchasing or leasing such facilities from the customer. Resale services will only be established if such access is provided to the Company.
- f. Intercom calling between reseller clients located within an identified resale service area is permitted to the extent that such calling is privately beneficial without being publicly detrimental.
- g. Private interconnection of a resale service area to any other resale service area is not permitted for resale or sharing purposes. Individual tie lines or private lines are restricted to the private use of a single subscriber or resale client and cannot be used to access Local Exchange Service.
- h. All rates and charges in connection with the resale operation and all repairs and rearrangements behind and including the resellers communication switch will be the responsibility of the customer of record and is not regulated by the South Carolina Public Service Commission. The reseller will be the single point of contact for all resale client services provided in connection with the Sharing and Resale of Basic Local Exchange Service.

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S23. SHARING AND RESALE OF EXCHANGE SERVICE

S23.1 Sharing and Resale of Basic Local Exchange Service
(Continued)

S23.1.3 Rates and Charges

a. The following rates and charges apply for Sharing and Resale of Basic Local Exchange Service.

1. Exchange Sharing and Resale Automatic Access Lines.

Schedule 1 - Measured Rate Service

Monthly Rate

Business Individual Line Rate
specified in Section S3.10.4.a.

The rates and regulations for Usage Sensitive Service as shown in Section S3.10.4.b and c.

Operator Assistance Charges also apply where
appropriate.

2. Rates and charges for Direct Inward Dialing (DID) and other associated services apply as specified in other sections of this Tariff.
3. Service charges as specified in Section S4 of this Tariff apply as appropriate.

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S23. SHARING AND RESALE OF EXCHANGE SERVICE

S23.1 Sharing and Resale of Basic Local Exchange Service
(Continued)

S23.1.3 Rates and Charges (Continued)

4. Reseller client listing provides one listing in the alphabetical section of the directory. The reseller client listing charge will date from the day the Company's directory assistance records are posted and is payable monthly in advance. The minimum chargeable period for the reseller client listing is for the life of the directory issue in which the listing first appears, not to exceed one year from the effective date of the listing. In the event the reseller client listing does not appear in the directory, the minimum chargeable period is for one month.

Monthly Rate

(a) Per Client \$1.20

5. Charges for additional or miscellaneous listings apply at the standard tariff rate as specified in Section S6 of this Tariff.

6. Administrative Charge

Nonrecurring
Charge

(a) Service Establishment Charge \$300.00

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S23. SHARING AND RESALE OF EXCHANGE SERVICE

S23.1 Sharing and Resale of Basic Local Exchange Service
(Continued)

S23.1.4 Definitions

- a. **CUSTOMER OF RECORD**
Person, corporation or authorized representative responsible for placing application for service; requesting additions, rearrangements, maintenance or discontinuances of service; payment in full of charges incurred such as Toll, Directory Assistance, etc.; providing legal description of Resale Service Areas to the Company.
- b. **RESELLER CLIENT**
As used in Section S23 of this Tariff, refers to a customer located within a resale service area served directly by the Sharing and Resale Customer of Record.
- c. **RESALE SERVICE AREA**
Area within which a reseller offers local exchange telecommunications service.
- d. **RESELLER**
A customer who offers shared or resold Company exchange service within a resale service area.

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S105. DISCONTINUED SERVICE OFFERINGS -
CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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S105. DISCONTINUED SERVICE OFFERINGS -
CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S105.1 The National Bank of South Carolina (NBSC)
Sumter, South Carolina

Discontinued as a new service offering. Existing circuits may remain in service at the same location (i.e., same building) until such circuits are discontinued. The original effective date of this tariff was January 19, 1988.

a. General

The following special service arrangement provides 1.544 Mbps via (T1) digital facility from the new NBSC Operations Center (South Pike) to the old Operations Center (13 E. Canal).

b. Rates and Charges

Monthly Rate	\$ 486.07
Installation Charge	2,380.48
Termination Liability (60 months)	19,584.75

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S105. DISCONTINUED SERVICE OFFERINGS -
CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S105.2 E-911 Services for Horry County, South Carolina

a. General

- (1) This service arrangement will provide an Enhanced 911 Emergency System that will provide use of the exchange network at no charge to the caller on a per call basis. The ability to transfer calls from a primary Public Safety Answering Point (PSAP) to the proper secondary agency will also be provided.
- (2) The customer name, primary service address (street names and numbers), and telephone number associated with the calling party's telephone number is forwarded to the Enhanced 911 display unit on a per call basis.
- (3) Rates and charges for this service are specified in Section S105.2.b.
- (4) Publishing, reproducing, re-selling, disclosing, tampering with, modifying, allowing access to, or using for any reason other than emergency response purposes associated with the public safety, any of the Enhanced 911 database information is prohibited.
- (5) This service is provided jointly by New Communications of the Carolinas Inc. d/b/a Frontier and Horry Telephone Cooperative Incorporated for the County of Horry.
- (6) General rules, regulations, and other monthly rates for Universal Emergency Number Service (911) are shown in Section S22.1 of this tariff.

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NEW COMMUNICATIONS OF THE CAROLINAS INC. d/b/a FRONTIER
SOUTH CAROLINA

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S105. DISCONTINUED SERVICE OFFERINGS -
CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

S105.2 E-911 Services for Horry County, South Carolina (Continued)

b. Rates and Charges

	<u>Rates</u>
(1) Network	
(a) Monthly Rate	\$ 5,194.92
(b) Nonrecurring Charges	23,852.15
(2) Database	
(a) Monthly Rate	1,690.60
(b) Nonrecurring Charges	377,902.24
(3) Subscriber Billing	
(a) Monthly Rate	1,789.60
(b) Nonrecurring Charges	4,087.02
(4) Basic Termination Liability Charge (60*)	454,485.15
(5) E911 Access Lines	

Filed rates as found elsewhere in this tariff, automatic access and flat rate business individual line rates as appropriate will apply to E911 access lines (answering) that terminate at PSAP's. The monthly rate for the access line is the rate applicable for the exchange in which the central office originating the E911 exchange line is located.

*This is reducible by 1/60 per month.

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S110. DISCONTINUED SERVICE OFFERINGS -
DIGITAL NETWORK SERVICES

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* Transparent LAN Service (TLS) is grandfathered as of March 1, 2013 and is limited to existing customers at existing locations.

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S110. DISCONTINUED SERVICE OFFERINGS -
DIGITAL NETWORK SERVICES

S110.1 Transparent LAN Service (TLS)

S110.1.1 Definitions

In addition to the General Definitions set forth in the Frontier Communications of the Carolinas Inc. South Carolina GENERAL CUSTOMER SERVICES TARIFF, Section 1, the following definitions apply:

Domain: A Virtual Local Area Network (VLAN) or a collection of circuits that belong to one closed user group.

Ethernet Multipoint Service (EMS) – A connection-less Ethernet TLS service that allows connectivity among multiple customer-designated locations within a LATA.

Ethernet Relay Service (ERS) Standard - A connection-oriented Ethernet TLS service that allows for point-to-point connectivity between customer-designated locations within a LATA.

Gigabits Per Second (Gbps.) - Data transfer rate for 1000 Mbps. The speed at which data is transferred through the network, where one Gigabit Per Second equals the transfer rate of one (1) billion bits of data in one (1) second.

Megabit Per Second (Mbps.): The speed where data is being transferred in the network, where one Megabit Per Second equals to the transfer rate of 1 million bits of data in 1 second.

Gigabits Per Second (Gbps): Data transfer rate for 1000 Mbps.

Nanometers (nm): Wavelength frequency equivalent to 1 billionth of a meter.

S110.1.2 Service Description

Transparent LAN Services (TLS) are high speed fiber-based data services which use a shared optical transport network to allow for the interconnection of Local Area Networks (LANs) across selected metropolitan areas. TLS delivers an interface of 10 Mbps, 100 Mbps, 1000 Mbps or 10 Gbps from the Customer's LANs to the shared network.

TLS creates a network with the ability to function as a shared public network. TLS protects data privacy by using specialized screening software that permits subscribers to access only their data.

TLS is available where facilities and conditions permit.

TLS is available as two service types: Ethernet Multipoint Service (EMS) or Ethernet Relay Service (ERS) Standard. The customer must select either EMS or ERS Standard as the service type for each domain:

Ethernet Multipoint Service (EMS) is a connection-less Ethernet TLS service that allows connectivity among multiple customer designated locations within a LATA.

With the EMS service type, Ethernet TLS protects data privacy by using closed user groups (CUGs), also known as virtual LANs. CUGs or virtual LANs are used to provide traffic separation, privacy and security between customers on the shared switch and backbone. An EMS domain is comprised of any number of access lines designated by the customer to be included in a closed user group (CUG) or virtual LAN. EMS provides multipoint-to-multipoint connectivity among all of the customer's access lines within a given domain.

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DIGITAL NETWORK SERVICES

S110.1 Transparent LAN Service (TLS)

S110.1.2 Service Description (Continued)

Transparent LAN Services (TLS) are high speed fiber-based data services which use a shared fiber network to allow for the interconnection of Local Area Networks (LANs) across selected metropolitan areas. TLS delivers an interface of 10 Mbps, 100 Mbps and 1000 Mbps from the Customer's LANs to the shared network.

Ethernet Relay Service (ERS) is a connection-oriented Ethernet TLS service that allows for point-to-point connectivity between customer designated locations within a LATA.

With the ERS service type, each Ethernet Virtual Circuit (EVC) establishes a virtual LAN or CUG. An ERS domain is comprised of any number of virtual LANs designated by the customer to be included in the ERS domain. ERS provides point-to-point connectivity between pairs of customer's access lines, Internet virtual circuits, and shared network services within a given domain.

A customer may have more than one domain within a LATA, but connections between domains are not permitted. TLS may be used to access shared networks. In such cases, subscribers in a CUG can only access their own data.

Four EVC service classes are available for use with the ERS service type:

ERS Standard (ERS-Std) and ERS Basic (ERS-B) are designed for customer applications that do not require a Committed Information Rate (CIR) or low delay, where CIR = 0 and Excess Information Rate (EIR) = # of Mbps of the selected ERS-Std/ERS-B EVC service class.

ERS-Priority Data (ERS-PD) is designed for customer applications which do not require low delay, but require a CIR, where CIR = # of Mbps of the selected ERS-PD EVC service class and EIR = # of Mbps of the selected ERS-PD EVC service class.

ERS Real Time (ERS-RT) is designed for customer applications which require a CIR and low delay for some portion of their traffic, where CIR = # of Mbps of the selected ERS-RT EVC service class and EIR = 0.

An ERS EVC can include up to three service classes (ERS-B, ERS-PD and ERS-RT) as described above within each EVC. The customer will be required to identify the B, PD and RT Class of Service Ethernet frames by one of the following choices, as appropriate:

setting the VLAN Class of Service (CoS) ID (for 802.1q tagged Ethernet Frames); or
setting the DiffServ Code Point (DSCP) (for tagged or untagged Ethernet frames); or
setting the VLAN ID (for tagged or untagged Ethernet frames).

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S110. DISCONTINUED SERVICE OFFERINGS -
DIGITAL NETWORK SERVICES

S110.1 Transparent LAN Service (TLS)

S110.1.3 Conditions

- a. A TLS network is provisioned through specialized wire centers in a specific geographic location. Customers gain access to the shared TLS network via a switch, node or other utility equipment delivering service through a shared fiber path or network infra-structure deployed in the customer's serving central office (TLS equipped central office), deployed in leased space near the Customer's location, or deployed at the Customer's location. At subscription, the Customer has an option of selecting access lines at speeds of 10 Mbps, 100 Mbps, 1000 Mbps or 10 Gbps. The 10 Gbps UNI speed is only available through the Ethernet Relay Service (ERS) Premier access line service type.
- b. TLS is available to customers whose serving central office is equipped with TLS equipment and is located within the maximum allowable range of the serving central office. The maximum allowable fiber range is determined by the dB loss rate where the actual distance between the TLS equipped serving wire center and the customer's location will vary based on the specifics of the transport facility used in each serving arrangement.
- c. If the customer's serving central office is not equipped with TLS equipment, the customer may obtain service from a TLS-equipped central office, by purchasing Interoffice Mileage in addition to the TLS access line. The fiber dB loss cannot exceed the maximum allowable range, as specified in S110.1.3 b. preceding.

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S110. DISCONTINUED SERVICE OFFERINGS -
DIGITAL NETWORK SERVICES

S110.1 Transparent LAN Service (TLS) (Continued)

S110.1.3 Conditions (Continued)

d. Provision of Service

The TLS service will consist of:

- Network Interface Device (NID) at the customer's premises to terminate the fiber pair or other optical transport.
- Optical Transport from the customer's premises to the serving central office.
- Network Management including fault monitoring and diagnostics, performance and network configuration applications and manual monitoring when necessary.
- Dedicated Port on the switch.
- User Network Interface (UNI) Port With Access Line Connection.

User Network Interface (UNI) Port With Access Line Connection.

UNI Port with Access Line Connections provide connectivity between the customer premises and the serving wire center. UNI Port with Access Line Connections can be purchased as either Standard, Protected, or Premier.

- For EMS service type, the customer must select a Standard Access Line or a Protected Access Line. The available UNI Port with Access Connections are 10Mbps, 100Mbps, and 1000 Mbps.
- For ERS service type, the customer must select a Standard Access Line or Premier Access Line. The Standard Access Line Connection only supports ERS Standard EVCs. Premier Access Line Connections support ERS Basic, Priority Data, and Real-Time EVCs.
- Ethernet Virtual Circuit (EVC), where applicable.

An Ethernet TLS EVC provides point-to-point Ethernet connectivity between two UNIs or between a UNI and a shared network EVC. Ethernet TLS EVCs are only available with ERS. The ERS Ethernet TLS EVCs are designed for customer applications that require bandwidth or delay guarantees. ERS Standard provides no performance guarantees.

- Interoffice Mileage, where applicable.
- Optional Features
 - Customer Service Management (CSM)

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S110. DISCONTINUED SERVICE OFFERINGS -
 DIGITAL NETWORK SERVICES

S110.1 Transparent LAN Service (TLS) (Continued)

S110.1.3 Conditions (Continued)

e. Availability of Service

TLS is available where facilities and conditions permit. Special construction charges may apply when fiber build out is required.

TLS will be provided seven days a week, 24 hours a day, from central offices equipped to provide this service.

ERS Service, including Premier Access Lines and ERS-Std, ERS-B, ERS-PD, and ERS-RT EVCs, as defined in S22.4.2, will only be available from Central Offices equipped to support ERS service.

f. Connections

The network interface device (NID) is the LAN interface on the TLS equipment at the Customer's premises. The customer is responsible for any inside wire required to connect the LAN to the TLS equipment.

The Customer is also responsible for any inside wiring required to connect the LAN to the TLS equipment, installation.

The Customer is also responsible for installation, operation and maintenance of any Customer-provided equipment.

The Company has the service responsibility up to and including the network interface (NID).

The standard Customer connectivity model for UNI Port and Access includes direct fiber or existing fiber or existing transport facilities between the Customer's location and the TLS equipped central office. Customers requesting Protected Access Line service will have two standby fibers provisioned in addition to the primary direct fiber. Customer may select to have their UNI Port and Access provisioned over an optical transport system. If so, the Customer must choose one of the following UNI Port with Access arrangements:

- Protected Non-Diverse: Customer connectivity is provisioned over an optical transport system as a survivable service with an alternate (non diverse) facility between the Customer's location and the TLS equipped central office. The optical protected interoffice mileage charge is only applicable to the 1000 Mbps speed when interoffice facilities are required.
- Protected Diverse: Customer connectivity is provisioned over an optical transport system as a survival service with an alternate and diverse fiber path between the Customer's location and the TLS equipped central office. The optical protected interoffice mileage charge is only applicable to the 1000 Mbps speed when interoffice facilities are required. Dual entrance at the Customer premises and Company wire centers are not considered a standard feature of this option, but may be provided through special construction charges, where facilities are available.
- Protected Private: Customer connectivity is provisioned over a dedicated private ring which the customer has already obtained from the Telephone Company. At least one node of the private ring must be located in a TLS equipped central office.

g. Limitations

The Customer's location must be within the maximum allowable range of the TLS equipped central office, as defined in S110.1.3 b.

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S110. DISCONTINUED SERVICE OFFERINGS -
DIGITAL NETWORK SERVICES

S110.1 Transparent LAN Service (TLS) (Continued)

S110.1.3 Conditions (Continued)

h. Maintenance Window

To meet the Customers' requirements, occasional network upgrades must be performed. These network upgrades are needed to provide improved performance and new features. Generally these upgrades will be performed between the hours of 11PM and 6AM. Network upgrades are planned to provide Customers reasonable and timely notification in order to minimize any impact on the Customers' service.

i. Technical Specifications

The technical specifications for TLS are delineated in IEEE802.3-2000.

j. Transmission Mode

The supported transmission mode for 10 Mbps, 100 Mbps, 1000 Mbps or 10 Gbps access is full duplex.

k. Interruption of Service

Provisions concerning limitations of liability and allowance for interruption of service are as set forth in Section S2 of this Tariff.

l. The associated regulations, rates and charges under the Company's Tariffs shall apply in addition to the regulations, rates and charges associated with TLS.

m. TLS is available where facilities and conditions permit. Special construction charges may apply.

n. Service Level Agreements (SLA)

Service Level Agreements (SLA) provide TLS Customers with Service Response Credits (SRC) applied to their Frontier Communications of the Carolinas Inc. telephone bill if the Company fails to meet certain operational and network thresholds. SLAs are available at no additional charge or fee to the Customer.

A Customer is eligible for the SLA SRC given the Customer adheres to the conditions stated within this section. The SLA specifies performance criteria against which actual performance for TLS will be compared on a monthly basis.

The TLS SLA includes the following measurements:

- Operational SLAs
 - Mean Time to Repair (MTTR)
 - Network Availability
- Network Performance SLAs
 - Ethernet Virtual Circuit (EVC) Class of Service (CoS) Performance
 - Data Delivery Ratio (DDR)
 - Round Trip Delay (RTD)
 - Jitter

The SLA SRC will apply to the following TLS elements:

- UNI Port with Access Line Connection
- Ethernet Virtual Circuit (EVC) Bandwidth

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S110. DISCONTINUED SERVICE OFFERINGS -
DIGITAL NETWORK SERVICES

S110.1 Transparent LAN Service (TLS) (Continued)

S110.1.3 Conditions (Continued)

n. Service Level Agreements (SLA) (Continued)

To receive SRCs on eligible rate elements, the Customer must have the eligible rate elements listed in its initial subscription based on the established customer of record, or have ordered the eligible rate elements subsequent to its initial subscription. The Telephone Company reserves the right to change, alter or discontinue the optional SRC plan at its discretion.

All service performance and provisioning measurements are conducted using the Telephone Company monitoring systems and procedures. The Telephone Company may change these systems and procedures at its sole discretion. In performing measurements of overall Mean Time To Repair (MTTR) and Network Availability, the Telephone Company shall include data measured throughout the territories covered by this tariff.

To receive credit, the Telephone Company must receive from the Customer a written request for credit within thirty (30) calendar days of the end of the monitoring period that the SRC is referencing. The Customer's request for credit must be submitted to the appropriate Company entity (office or interface) in a manner prescribed by Company. The request must include a list of all impacted circuit/connection identification numbers and the type of SRC requested for each circuit/connection. The SRC monitoring period is based on a calendar month.

1. Operational Service Level Agreements (SLAs)

(a) Mean Time to Repair (MTTR)

MTTR is the average mean time for the Telephone Company to repair Customer reported interruptions for service that is within the Telephone Company's network. A TLS service is interrupted when it becomes unusable to the Customer because of a failure of a facility component within the Telephone Company's network that is used to furnish service under this tariff.

MTTR Measurement

Under the MTTR SLA, the Telephone Company will measure the average Time to Repair (TTR) for Customer-reported interruptions in the services with respect to TLS Access Lines. To be measured under this SLA, the Customer must report any interruption to a Telephone Company-designated entity for the opening of a trouble ticket. The TTR is measured from the date and time a trouble ticket is opened by the Telephone Company and the date and time when such ticket is closed by the Telephone Company. In measuring the TTR, any stop clock time or adjusted duration time associated with the trouble shall be subtracted from such measurement. For purposes of this measurement, stop clock time refers to

- (1) periods when the Customer testing is occurring;
- (2) periods when the Telephone Company is awaiting the Customers authorization to commence work on a TLS Access Line;

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S110. DISCONTINUED SERVICE OFFERINGS -
DIGITAL NETWORK SERVICES

S110.1 Transparent LAN Service (TLS) (Continued)

S110.1.3 Conditions (Continued)

n. Service Level Agreements (SLA) (Continued)

1. Operational Service Level Agreements (SLAs)

(a) Mean Time to Repair (MTTR) (Continued)

MTTR Measurement (Continued)

- (3) periods when the Telephone Company is denied access to the Customers premises or facilities as necessary to diagnose, repair or test
- (4) periods following a repair of a TLS Access line when the ticket is held open by the Customer to ensure the trouble is resolved and
- (5) any time period during which any of the listed occurrences existed, as set forth in Section n.4 SLA Exclusions following.

The SLA shall not apply to cases of trouble where no trouble was found or repeated cases of trouble for the same interruption. The MTTR SLA shall be measured on a calendar month basis and shall be calculated by adding the TTR for all interruptions and dividing that sum by the total number of trouble tickets opened for interruptions for the Customer during that month.

MTTR SRCs

If the MTTR is greater than four (4) hours over the calendar month, then 50% of the one month TLS Access Line monthly charge shall be given as a MTTR SRC for those Access Lines which have been out of service for longer than four (4) hours and have been reported by the Customer via a trouble ticket to the Telephone Company. The MTTR SRC credit excludes and is not applicable to scheduled maintenance, scheduled downtimes or delays resulting from an event of force majeure.

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DIGITAL NETWORK SERVICES

S110.1 Transparent LAN Service (TLS) (Continued)

S110.1.3 Conditions (Continued)

n. Service Level Agreements (SLA) (Continued)

1. Operational Service Level Agreements (SLAs) (Continued)

(b) Network Availability

Network Availability refers to the percentage of time during a calendar month that the TLS is available for use by the Customer.

Network Availability Measurement

The Telephone Company threshold for Network Availability is 99.90%. Network Availability is calculated on a per TLS Port Connection basis as follows:

$$\frac{((24 \times \text{Number of Days in Month} \times \text{Number of TLS Port Connections}) - (\text{Number of Hours Out of Service during Month}))}{(24 \times \text{Number of Days in Month} \times \text{Number of TLS Port Connections})}$$

The Telephone Company will not round up the calculation to reach the 99.90% threshold. This SLA is only available for outages reported by the Customer via a trouble ticket to the Telephone Company.

Network Availability SRCs

If the overall Network Availability measurement is less than the threshold of 99.90% for a calendar month, the Telephone Company will provide a credit equal to ten percent (10%) of the associated monthly charge for any individual TLS port connection that did not meet such threshold during such calendar month.

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S110. DISCONTINUED SERVICE OFFERINGS -
DIGITAL NETWORK SERVICES

S110.1 Transparent LAN Service (TLS) (Continued)

S110.1.3 Conditions (Continued)

n. Service Level Agreements (SLA) (Continued)

2. Network Performance SLAs

Network Performance SLA applies to all Customers subscribing to an EVC Class of Service (CoS) within a local network consisting of the following types:

- Real Time EVC bandwidth CoS, and
- Priority Data EVC bandwidth CoS.
- All other EVCs do not qualify for Network performance SLAs.

The performance SLA is hierarchical in nature and statistically-based, conformance is determined on a Met or Missed basis, first on a per-hour basis and then on a per-month conformance basis.

Per-Hour Conformance - For each hour in the month, a determination is made as to whether the performance objectives are 'Met' for the CoS attributes related to the CoS instance on a given EVC. For a given Hour (e.g., H1), the overall performance objective is 'Met' if the performance objectives for each of the Data Delivery Ratio (DDR), Round Trip Delay (RTD), and Jitter, attributes are 'Met'. If any of the attribute objectives are 'Missed', then the overall performance objective for Hour (H1) is determined to be 'Missed'.

Per-Month Conformance - For the month, a determination is made as to the percentage of hours that the overall performance objective is 'Met'. So, for a given Month (e.g., M1), the monthly performance guarantee is 'Met' if the % of hours 'Met' for the month meet or exceed the monthly objective.

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S110. DISCONTINUED SERVICE OFFERINGS -
DIGITAL NETWORK SERVICES

S110.1 Transparent LAN Service (TLS) (Continued)

S110.1.3 Conditions (Continued)

n. Service Level Agreements (SLA) (Continued)

2. Network Performance SLAs (Continued)

EVC Class of Service Network Performance SLA shall be based on the following Ethernet frame traffic criteria:

(a) Data Delivery Ratio (DDR)

DDR is defined as the ratio of service frames successfully received from the network relative to the number of service frames offered to the network. The DDR definition is restricted to service frames that are compliant to the subscribed Committed Information Rate (CIR) profile. Interruptions caused by MTTR activity shall be excluded from the measurement of DDR.

Real Time EVC Bandwidth - Data Delivery Ratio

The Telephone Company threshold for Data Delivery Ratio is 99.5% in a calendar month.

Real Time EVC Bandwidth - Data Delivery SRCs

If the overall Data Delivery measurement does not meet the per month conformance then the Telephone Company shall provide an SRC equal to ten percent (10%) of the monthly charge for any individual EVC that did not meet such threshold during such calendar month.

Priority Data EVC Bandwidth - Data Delivery Ratio

The Telephone Company threshold for Data Delivery Ratio is 99% in a calendar month.

Priority Data EVC Bandwidth - Data Delivery SRCs

If the overall Data Delivery measurement does not meet the per month conformance then the Telephone Company shall provide an SRC equal to ten percent (10%) of the monthly charge for any individual EVC that did not meet such threshold during such calendar month.

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S110. DISCONTINUED SERVICE OFFERINGS -
DIGITAL NETWORK SERVICES

S110.1 Transparent LAN Service (TLS) (Continued)

S110.1.3 Conditions (Continued)

n. Service Level Agreements (SLA) (Continued)

2. Network Performance SLAs (Continued)

(b) Round Trip Delay (RTD)

RTD is defined as the time (in milliseconds) it takes for a service frame to be sent from one UNI to another UNI and back again (includes link insertion delays, propagation delays and queuing delays in the network). The RTD calculation includes only the time the packet is in the network, i.e., the processing time spent in devices attached to the UNI are factored out of the definition. The RTD definition is restricted to service frames that are compliant to the subscribed CIR profile.

Real Time EVC Bandwidth - Delay Measurement

The Telephone Company threshold for Delay is 20 milliseconds.

Real Time EVC Bandwidth - Delay SRCs

If the overall delay measurement does not meet the per month conformance then the Telephone Company shall provide an SRC equal to ten percent (10%) of the monthly charge for any individual EVC that did not meet such threshold during such calendar month.

Priority Data EVC Bandwidth - Delay Measurement

The Telephone Company threshold for Delay is 50 milliseconds.

Priority Data EVC Bandwidth - Delay SRCs

If the overall delay measurement does not meet the per month conformance then the Telephone Company shall provide an SRC equal to ten percent (10%) of the monthly charge for any individual EVC that did not meet such threshold during such calendar month.

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DIGITAL NETWORK SERVICES

S110.1 Transparent LAN Service (TLS) (Continued)

S110.1.3 Conditions (Continued)

n. Service Level Agreements (SLA) (Continued)

2. Network Performance SLAs (Continued)

(c) Jitter

Jitter is defined as the variance in frame delay (in milliseconds) between two service frames as measured at the ingress and egress UNIs. The jitter definition is restricted service frames that are compliant to the subscribed CIR profile.

Real Time EVC Bandwidth - Jitter Measurement

The Telephone Company threshold for Delay is 5 milliseconds.

Real Time EVC Bandwidth - Jitter SRC

If the overall jitter measurement does not meet the per month conformance then the Telephone Company shall provide an SRC equal to ten percent (10%) of the monthly charge for any individual EVC that did not meet such threshold during such calendar month.

3. Validation for Operational and Network Performance SLAs

(a) Customer Validation

Operational SLAs:

The Customer must submit in writing a list of all rate elements, impacted circuit/connection identification numbers and the type of SRC requested for each circuit/connection. The written request for credit must be submitted to the appropriate Telephone Company entity in the manner prescribed by the Telephone Company.

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S110. DISCONTINUED SERVICE OFFERINGS -
DIGITAL NETWORK SERVICES

S110.1 Transparent LAN Service (TLS) (Continued)

S110.1.3 Conditions (Continued)

n. Service Level Agreements (SLA) (Continued)

3. Validation for Operational and Network Performance SLAs (Continued)

(a) Customer Validation (Continued)

Network Performance SLAs:

The Customer must request SRCs for Network Performance SLAs and may submit in support of such request its own measurements made by industry-standard network performance measuring equipment. Such equipment shall be subject to prior approval by the Telephone Company and be capable of the following:

For the DDR SLA, the equipment must be capable of determining the number of actual packets sent and successfully received between two (2) Customer locations.

For the RTD SLA, the equipment must be capable of measuring the transmission of a series of 128-byte time-stamped packets to a measurement system from one Customer location to another Customer location. The measurement systems must be time-synchronized by using a network based timing source that uses Greenwich Mean Time (GMT).

For the Jitter SLA, the equipment must be capable of measuring the transmission of a series of at least fifty (50), 128-byte time stamped packets at a fixed interval between each packet from one Customer location to a measurement system at another Customer location. The measurement systems must be time-synchronized by using a network based timing source that uses Greenwich Mean Time (GMT).

All equipment must be capable of measuring from edge to edge (Customer Premises Equipment (CPE) to CPE) and to make the measurement every five (5) minutes per hour for four (4) hours total per day, for a total of two-hundred and forty (240) measures per day. In order to be considered, such measurements must include at least seven consecutive days' worth of measurements for four (4) hours per day.

(b) Telephone Company Validation

The Telephone Company will research and validate the Customer-submitted SRC in accordance with its own procedures and systems. The Telephone Company may, at its discretion, use either the Customer-provided data or its own measurement data (or above mentioned formulas) to evaluate and assess whether SRCs are warranted.

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S110.1 Transparent LAN Service (TLS) (Continued)

S110.1.3 Conditions (Continued)

n. Service Level Agreements (SLA) (Continued)

4. SLA Exclusions

SLAs do not apply to the extent that any of the following reasons prevented the Telephone Company from meeting such SLAs:

- (a) The acts of the Customer or other party authorized by the Customer to use the TLS circuit/connection, including but not limited to Customer's negligence, Customer's refusal to grant the Telephone Company reasonable access to its premises for testing/repair, Customer's refusal to release the TLS circuit/connection for testing and/or repair, Customer's maintenance activities or its rearrangement of the TLS circuit/connection or where the Customer has exceeded the purchased EVC bandwidth;
- (b) Subsequent reports (i.e., additional Customer inquiries) while the trouble is pending;
- (c) Service troubles closed due to the Customer's action;
- (d) Service troubles repaired by the Telephone Company prior to its receipt of a trouble report;
- (e) Service trouble caused by the Customer's CPE or facilities on its side of the demarcation point or any power, equipment, service or systems not provided by the Telephone Company;
- (f) An Interruption related to the provisioning of a new TLS Access Line or Access Lines in service for less than a month;
- (g) Scheduled maintenance and downtimes;
- (h) Unavailability of network monitoring or management equipment or reporting;
- (i) Any other reason outside the control of the Telephone Company.

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S110.1 Transparent LAN Service (TLS) (Continued)

S110.1.3 Conditions (Continued)

n. Service Level Agreements (SLA) (Continued)

5. Limitation on SRCs

The combined total of any SRCs applied to the Customer's TLS service for a calendar month must meet the following conditions:

(a) For any calendar year, the total SRCs shall not exceed ten percent (10%) of the total annual revenue of the prior calendar year billed to the Customer for qualifying service elements, or \$200,000 per Customer, whichever is less. For any calendar year in which the Customer had less than twelve (12) full months of revenue for qualifying service elements in the prior calendar year, the SRCs may not exceed \$20,000 per Customer for TLS Network.

(b) To receive an SRC, the Customer must request such SRC in writing within thirty (30) calendar days of the end of the monitoring period of the referenced SRC. The request must include a list of all impacted EVC identification numbers and the type of SRC requested for each EVC.

S110.1.4 Application of Rates and Charges

a. The following rate elements are applicable to TLS:

- UNI Port with Access Line Connection
- Ethernet Virtual Circuit (EVC)
- Interoffice Mileage
- Domain/LAN Extension Equipment Changes
- Optional Features
 - Customer Service Management (CSM)

(a) Standard Access Line (available for EMS or ERS Service Type)

A monthly rate applies on a per line basis based on the speed of the access connection (i.e., 10 Mbps, 100 Mbps, or 1000 Mbps). The Standard Access Line is offered as a Month-to-Month Option, or as a 3- or 5- Year Term Commitment Plan. A nonrecurring charge will apply for the installation of the Standard Access Line when a customer subscribes to the Month-to-Month Option. Besides the standard connectivity model, Standard Access Line is offered with three other types of UNI Port with Access Line Connections, where facilities exist.

Protected Non-Diverse
Protected Diverse
Protected Private

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S110.1 Transparent LAN Service (TLS) (Continued)

S110.1.4 Application of Rates and Charges (Continued)

a. (Continued):

(1) UNI Port with Access Line Connection (Continued)

(b) Protected Access Line (available for EMS Service Type only)

Protected Access Lines are provisioned as a survivable service with an alternate fiber pair between the central office and the customer premises. Protected Access Line allows the Company, in most situations, to detect and recover a failure and move the customer's data to an alternate fiber pair in approximately one second in most instances. Both fiber pairs must be served by the same central office and must have the same access speed. The second fiber pair will be routed over a diverse fiber path when possible.

A monthly rate applies on a per line basis, based on the speed of the access connection (i.e., 100 Mbps, 1000 Mbps). The Protected Access Line is offered as a Month-to-Month Option, or as a 3- or 5- Year Term Commitment Plan. A nonrecurring charge will apply to the installation of a Protected Access Line provided on a Month-to-Month basis. Protected Access Line is only offered with a direct fiber UNI Port with Access Line Connection, where facilities exist.

(c) Premier Access Line (available for ERS Service Type only)

A monthly rate applies on a per -line basis, based on the speed of the access line (i.e., 10 Mbps, 100 Mbps, 1000 Mbps or 10 Gbps). A Premier Access Line must be purchased in conjunction with some combination of ERS-B, ERS-PD, and/or ERS-RT EVC service classes, which are described in S22.4.2. preceding. The Premier Access Line is offered on a month-to-month basis or as a 3- or 5-Year Term Commitment Plan. A nonrecurring charge applies to the installation of the Premier Access Line provided on a month-to-month basis. A customer cannot mix Premier Access Lines with any other access line type.

The percentage of each Premier Access Line UNIs allowed for EVC bandwidth is limited, where connections must comply with each of the following threshold requirements:

ERS-B less than or = to 500% of UNI speed
ERS-PD less than or = to 85% of UNI speed
ERS-RT less than or = to 50% of UNI speed
ERS-PD + ERS-RT less than or = to 85% of UNI speed
ERS-B + ERS-PD + ERS-RT less than or = to 500% of UNI speed

Besides the standard connectivity model, Premier Access Line is offered with three other types of UNI Port with Access Line Connections, where facilities exist.

- (1) Protected Non-Diverse
- (2) Protected Diverse
- (3) Protected Private

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S110.1 Transparent LAN Service (TLS) (Continued)

S110.1.4 Application of Rates and Charges (Continued)

a. (Continued):

(1) UNI Port with Access Line Connection (Continued)

(d) EMS Real Time (EMS-RT) Access Line (available for EMS Service Type only)

A monthly rate applies on a per-line basis, based on the speed of the access connection (i.e., 100 Mbps, 1000 Mbps). This enhanced service class configures a fixed portion of the UNI for Real Time Traffic, where each 100 Mbps UNI has CIR = 5 Mbps with EIR = 0, or each 1000 Mbps UNI has CIR = 20 Mbps with EIR = 0. The remainder of the UNI can be used for CIR = 0 and EIR = 0 traffic. The EMS-RT Access Line is offered on a month-to-month basis or as a 3- or 5- Year Term Commitment Plan. A nonrecurring charge applies to the installation of the EMS-RT provided on a month-to-month basis. A customer cannot mix an EMS-RT Access Line with the ERS Service type, but may mix EMS-RT Access Line with EMS Access Lines.

(2) Ethernet Virtual Circuit (EVC)

For customers who order the ERS Service Type with a Standard Access Line, a monthly rate will apply on a per EVC bandwidth basis. ERS-Std is the only EVC class available with the ERS Standard Access Line. The EVC bandwidth must be equal to the bandwidth of the lowest speed of the end points it is connecting. ERS-Std EVCs are purchased on a month-to-month basis. A non-recurring setup charge will apply per ERS-Std EVC.

For customers who order the Premier Access Line, a monthly rate will apply on a service class and EVC bandwidth basis. Premier Access Line customers have the choice of combining ERS-B, ERS -PD, and/or ERS-RT bandwidth on an EVC. A non-recurring setup charge will apply per ERS EVC. EVCs are purchased on a month-to-month basis. A customer may have more than one service class on the EVC, but will only pay one EVC non-recurring setup charge.

The number of EVCs permitted on each Standard Access Line and/or Premier Access Line are limited as follows:

- 10 Mbps less than or = to 2 EVCs
- 100 Mbps less than or = to 16 EVCs
- 1000 Mbps less than or = to 75 EVCs
- 10 Gbps less than or = to 250 EVCs

ERS-Basic, ERS-Priority Data and ERS-Real Time EVC bandwidth is limited to a maximum Mbps per Service Class per EVC, and must comply with each of the following maximum limits:

<u>EVC Service Class</u>	100 Mbps UNI <u>Max/EVC</u>	1000 Mbps UNI <u>Max/EVC</u>	10 Gbps UNI <u>Max/EVC</u>
ERS-B	100 Mbps	1000 Mbps	1000 Mbps
ERS-PD	50 Mbps	500 Mbps	500 Mbps
ERS-RT	50 Mbps	100 Mbps	100 Mbps

Besides the standard connectivity model, EMS Real Time Access Line is offered with three other types of UNI Port with Access Line Connections, where facilities exist.

- Protected Non-Diverse
- Protected Diverse
- Protected Private

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S110.1 Transparent LAN Service (TLS) (Continued)

S110.1.4 Application of Rates and Charges (Continued)

a. (Continued)

(3) Interoffice Mileage

The Interoffice Mileage charge is based on the Per Mile charge multiplied by the distance between the Customer's serving central office and the nearest TLS equipped central office (a central office equipped with a switch, node, or other Company equipment capable of delivering service, via a shared fiber path or network infra-structure). This interoffice distance is measured in airline miles, based upon latitude and longitude of each central office. The mileage measurement is calculated as specified by NECA Tariff FCC No. 4. The mileage rate applies on a per mile basis. This charge applies in addition to the applicable rates and charges for Standard Access Line, Protected Access Line, or Premier Access Line. Optical Protected interoffice transport is available for the 1000M UNI speed. The protected transport option for 10/100MBPS, Protected Non-Diverse and Protected Diverse, UNI speeds includes optical protected interoffice transport when needed.

(4) Domain/LAN Extension Equipment Changes

Customer requests for changes in Domains and replacement of LAN extension equipment will be charged a nonrecurring charge per location per change.

(5) Optional Features

(a) Customer Service Management (CSM)

Customer Service Management (CSM) is an optional feature that provides customers with web-based reports. These reports give the customer the ability to extract "read-only" network traffic information regarding their networks thereby allowing customers to monitor and manage their network performance. CSM is provided per customer Domain/VLAN.

CSM will be provided where conditions and facilities permit.

The Company reserves the right to temporarily interrupt CSM for maintenance, software upgrades, and in emergency situations.

A monthly rate and a nonrecurring charge apply for each CSM arrangement. The customer will be charged on a per Domain/VLAN basis. The nonrecurring charge applies in addition to all other applicable service charges.

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S110.1 Transparent LAN Service (TLS) (Continued)

S110.1.4 Application of Rates and Charges (Continued)

b. Minimum Period

The minimum period for TLS under the month-to-month plan is nine months. For example, if the customer discontinues the service in the seventh month, the customer will be billed the full monthly rate for the remaining two months. The regulations applicable to TLS provided under a Term Payment Plan are specified in S110.1.5 following.

c. Term Commitment Plans

The TLS Standard Protected and Premier Line are offered under a three-(3) or five-(5) year Term Payment Plan. Termination charges will apply if the service is disconnected before the expiration of the term commitment as set forth in S110.1.5 following.

d. Moves and Changes

When the customer requests a move or relocation of the Standard Access Line, Protected Access Line, Premier Access Line or EMS Real Time Access Line to a different address and/or different building, the move or relocation will be treated as a termination of the existing service and the establishment of a new service with the application of all installation charges.

When the customer requests an upgrade in service speed, or change in service type, at an existing address, the upgrade in service speed/change in service type will be treated as a termination of the existing service and the establishment of a new service with the application of all charges.

e. ICBs

ICBs - TLS may be offered on an individual case basis at rates, charges, terms and conditions, as specified on a contract basis. The contract, except as otherwise expressly specified, will be subject to all applicable terms and conditions set forth in this Tariff and other applicable Company Tariffs.

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S110.1 Transparent LAN Service (TLS) (Continued)

S110.1.5 Termination Liability

In the event the service is terminated by the Customer prior to completion of the current term commitment period, the Customer shall be liable for an early termination charge, except as noted below. The amount of the early termination charge will be 25% of the monthly recurring charge(s) (MRC) for the remainder of the term. For example:

$$25\% \times \text{MRC} \times \# \text{ of Lines/Channels/Paths} \times \text{Remainder of Term} = \text{Termination Charge}$$

Early termination charges will apply only to those rate elements under a term commitment period. If any rates for the service are increased during the term period, exclusive of any increase due to local, state or federal fees, taxes or surcharges, the Customer may terminate the service without incurring an early termination charge.

End of Term Options

Prior to the end of the term commitment period, the Customer may select one of the following options, to be effective at the end of the term:

Renew their term commitment,

Commit to a new term period,

Arrange for a change of service, or

Arrange for termination of the service.

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S110.1 Transparent LAN Service (TLS) (Continued)

S110.1.5 Termination Liability (Continued)

In the event the Customer does not select one of the above options, the Customer will be converted to the shortest-term period available under tariff (i.e., month-to-month, etc.) for the same service, and will be subject to the applicable term commitment, if any, unless the Customer terminates the service within sixty (60) days of the conversion date.

Early termination charges will not be assessed under the following circumstances:

Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term;

Customer attempts to move the existing service to a new location within the Company's service area, but the service is unavailable;

Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or

Customer changes to another service, service type, or upgrades service to a higher speed or capacity under a term commitment, provided the following conditions are met:

The value of the new term commitment is equal to or greater than the remaining value of the current term commitment,

The Company provides the new service via tariff or on an individual case basis (ICB), and

The order to discontinue the existing service and the order for the new or upgraded service are received by the Company at the same time.

Early termination charges will be assessed under the following circumstance:

Customer chooses to change existing term commitment plan to month-to-month.

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S110.1 Transparent LAN Service (TLS) (Continued)

S110.1.6 Rates and Charges

	<u>Nonrecurring Charge¹</u>	<u>Monthly Rate</u>
UNI Port With Access Line Connection		
(1) Standard Access Line, per line		
<u>Month to Month Option²</u>		
10 Mbps Full duplex	1,300.00	1,200.00
100 Mbps Full duplex	1,300.00	2,400.00
1000 Mbps Full duplex	1,300.00	4,000.00
<u>Term Commitment Plans</u>		
Three Year Term		
10 Mbps Full duplex	N/A	1,000.00
100 Mbps Full duplex	N/A	2,000.00
1000 Mbps Full duplex	N/A	3,500.00
Five Year Term		
10 Mbps Full duplex	N/A	900.00
100 Mbps Full duplex	N/A	1,800.00
1000 Mbps Full duplex	N/A	3,200.00
Standard Access Line - Protected Non-Diverse, per Line		
<u>Month to Month Option²</u>		
10 Mbps Full duplex	1,300.00	1,600.00
100 Mbps Full duplex	1,300.00	2,600.00
1000 Mbps Full duplex	1,300.00	9,000.00
<u>Term Commitment Plans</u>		
Three Year Term		
10 Mbps Full duplex	N/A	1,400.00
100 Mbps Full duplex	N/A	2,400.00
1000 Mbps Full duplex	N/A	8,000.00
Five Year Term		
10 Mbps Full duplex	N/A	1,300.00
100 Mbps Full duplex	N/A	2,100.00
1000 Mbps Full duplex	N/A	7,000.00

Note 1 Applies in lieu of service charges found elsewhere in this Tariff or other Company Tariffs.

Note 2 The minimum subscription period for the Month-to-Month Option is nine months.

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S110.1 Transparent LAN Service (TLS) (Continued)

S110.1.6 Rates and Charges

<u>Nonrecurring Charge¹</u>	<u>Monthly Rate</u>
--	-------------------------

UNI Port With Access Line Connection

(1) Standard Access Line, per line (Continued)

Standard Access Line - Protected Diverse, per Line

Month to Month Option²

10 Mbps Full duplex	1,300.00	1,900.00
100 Mbps Full duplex	1,300.00	3,000.00
1000 Mbps Full duplex	1,300.00	9,500.00

Term Commitment Plans

Three Year Term

10 Mbps Full duplex	N/A	1,800.00
100 Mbps Full duplex	N/A	2,800.00
1000 Mbps Full duplex	N/A	8,500.00

Five Year Term

10 Mbps Full duplex	N/A	1,700.00
100 Mbps Full duplex	N/A	2,500.00
1000 Mbps Full duplex	N/A	7,500.00

Standard Access Line - Protected Private, per Line

Month to Month Option²

10 Mbps Full duplex	1,300.00	700.00
100 Mbps Full duplex	1,300.00	900.00
1000 Mbps Full duplex	1,300.00	2,600.00

Term Commitment Plans

Three Year Term

10 Mbps Full duplex	N/A	600.00
100 Mbps Full duplex	N/A	800.00
1000 Mbps Full duplex	N/A	2,400.00

Five Year Term

10 Mbps Full duplex	N/A	500.00
100 Mbps Full duplex	N/A	700.00
1000 Mbps Full duplex	N/A	2,000.00

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S110.1 Transparent LAN Service (TLS) (Continued)

S110.1.6 Rates and Charges

	<u>Nonrecurring Charge¹</u>	<u>Monthly Rate</u>
UNI Port With Access Line Connection		
(2) Protected Access Line, Per Line		
<u>Month to Month Option²</u>		
100 Mbps	1,300.00	3,600.00
1000 Mbps	1,300.00	6,000.00
<u>Term Commitment Plans</u>		
Three Year Plan		
100 Mbps	N/A	3,000.00
1000 Mbps	N/A	5,200.00
Five Year Plan		
100 Mbps	N/A	2,700.00
1000 Mbps	N/A	4,800.00

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S110.1 Transparent LAN Service (TLS) (Continued)

S110.1.6 Rates and Charges

a. UNI Port With Access Line Connection (Continued)

	<u>Nonrecurring Charge¹</u>	<u>Monthly Rate</u>
(3) Premier Access Line, per line		
<u>Month-to-Month Option²</u>		
10 Mbps	\$ 1,300.00	\$ 1,075.00
100 Mbps	1,300.00	1,200.00
1000 Mbps	1,300.00	2,400.00
10 Gbps	1,300.00	10,500.00
<u>Term Commitment Plans</u>		
Three Year Term		
10 Mbps	-	875.00
100 Mbps	N/A	1,000.00
1000 Mbps	N/A	2,000.00
10 Gbps	N/A	9,000.00
Five Year Term		
10 Mbps	-	775.00
100 Mbps	N/A	900.00
1000 Mbps	N/A	1,800.00
10 Gbps	N/A	8,000.00
Premier Access Line - Protected Non-Diverse, per Line		
<u>Month to Month Option²</u>		
10 Mbps Full duplex	1,300.00	1,200.00
100 Mbps Full duplex	1,300.00	2,150.00
1000 Mbps Full duplex	1,300.00	9,000.00
<u>Term Commitment Plans</u>		
Three Year Term		
10 Mbps Full duplex	N/A	1,000.00
100 Mbps Full duplex	N/A	1,800.00
1000 Mbps Full duplex	N/A	8,500.00
Five Year Term		
10 Mbps Full duplex	N/A	850.00
100 Mbps Full duplex	N/A	1,600.00
1000 Mbps Full duplex	N/A	8,000.00

Note 1 Applies in lieu of service charges found elsewhere in this Tariff or other Company Tariffs.

Note 2 The minimum subscription period for the Month-to-Month Option is nine months.

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S110.1 Transparent LAN Service (TLS) (Continued)

S110.1.6 Rates and Charges

a. UNI Port With Access Line Connection (Continued)

	<u>Nonrecurring Charge¹</u>	<u>Monthly Rate</u>
(3) Premier Access Line, per line (Continued)		
Premier Access Line - Protected Diverse, per Line		
<u>Month to Month Option²</u>		
10 Mbps Full duplex	1,300.00	1,200.00
100 Mbps Full duplex	1,300.00	2,150.00
1000 Mbps Full duplex	1,300.00	9,000.00
<u>Term Commitment Plans</u>		
Three Year Term		
10 Mbps Full duplex	N/A	1,000.00
100 Mbps Full duplex	N/A	1,800.00
1000 Mbps Full duplex	N/A	8,500.00
Five Year Term		
10 Mbps Full duplex	N/A	850.00
100 Mbps Full duplex	N/A	1,600.00
1000 Mbps Full duplex	N/A	8,000.00
Premier Access Line - Protected Private, per Line		
<u>Month to Month Option²</u>		
10 Mbps Full duplex	1,300.00	600.00
100 Mbps Full duplex	1,300.00	700.00
1000 Mbps Full duplex	1,300.00	1,700.00
<u>Term Commitment Plans</u>		
Three Year Term		
10 Mbps Full duplex	N/A	500.00
100 Mbps Full duplex	N/A	600.00
1000 Mbps Full duplex	N/A	1,550.00
Five Year Term		
10 Mbps Full duplex	N/A	400.00
100 Mbps Full duplex	N/A	500.00
1000 Mbps Full duplex	N/A	1,400.00

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S110.1 Transparent LAN Service (TLS) (Continued)

S110.1.6 Rates and Charges

UNI Port With Access Line Connection (Continued)

	<u>Nonrecurring Charge¹</u>	<u>Monthly Rate</u>
(4) EMS - Real Time Access Line, per line		
<u>Month-to-Month Option²</u>		
100 Mbps	1,300.00	2,500.00
1000 Mbps	1,300.00	4,500.00
<u>Term Commitment Plans</u>		
Three Year Term		
100 Mbps	N/A	2,100.00
1000 Mbps	N/A	4,000.00
Five Year Term		
100 Mbps	N/A	1,900.00
1000 Mbps	N/A	3,700.00
EMS – Real Time Access Line - Protected Non-Diverse, per Line		
<u>Month to Month Option²</u>		
100 Mbps Full duplex	1,300.00	2,700.00
1000 Mbps Full duplex	1,300.00	11,000.00
<u>Term Commitment Plans</u>		
Three Year Term		
100 Mbps Full duplex	N/A	2,500.00
1000 Mbps Full duplex	N/A	10,000.00
Five Year Term		
100 Mbps Full duplex	N/A	2,300.00
1000 Mbps Full duplex	N/A	9,000.00

Note 1 Applies in lieu of service charges found elsewhere in this Tariff or other Company Tariffs.

Note 2 The minimum subscription period for the Month-to-Month Option is nine months.

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S110. DISCONTINUED SERVICE OFFERINGS -
DIGITAL NETWORK SERVICES

S110.1 Transparent LAN Service (TLS) (Continued)

S110.1.6 Rates and Charges

UNI Port With Access Line Connection (Continued)

	<u>Nonrecurring Charge¹</u>	<u>Monthly Rate</u>
(4) EMS - Real Time Access Line, per line (Continued)		
EMS Real Time Access Line - Protected Diverse, per Line		
<u>Month to Month Option²</u>		
100 Mbps Full duplex	1,300.00	3,250.00
1000 Mbps Full duplex	1,300.00	10,000.00
<u>Term Commitment Plans</u>		
Three Year Term		
100 Mbps Full duplex	N/A	3,000.00
1000 Mbps Full duplex	N/A	9,000.00
Five Year Term		
100 Mbps Full duplex	N/A	2,750.00
1000 Mbps Full duplex	N/A	8,500.00
EMS Real Time Access Line - Protected Private, per Line		
<u>Month to Month Option²</u>		
100 Mbps Full duplex	1,300.00	950.00
1000 Mbps Full duplex	1,300.00	2,700.00
<u>Term Commitment Plans</u>		
Three Year Term		
100 Mbps Full duplex	N/A	850.00
1000 Mbps Full duplex	N/A	2,500.00
Five Year Term		
100 Mbps Full duplex	N/A	750.00
1000 Mbps Full duplex	N/A	2,100.00

Note 1 Applies in lieu of service charges found elsewhere in this Tariff or other Company Tariffs.

Note 2 The minimum subscription period for the Month-to-Month Option is nine months.

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S110.1 Transparent LAN Service (TLS) (Continued)

S110.1.6 Rates and Charges

a. ERS Standard Ethernet Virtual Circuit, per EVC

	<u>Nonrecurring Charge¹</u>	<u>Monthly Rate</u>
(1) ERS EVC Setup, per EVC	\$ 200.00	N/A
(2) ERS EVC Standard (ERS-Std), per EVC		
10 Mbps	N/A	\$ 50.00
100 Mbps	N/A	100.00
1000 Mbps	N/A	200.00
(3) ERS EVC Basic (ERS-B) Bandwidth, per Class		
1 Mbps	N/A	15.00
2 Mbps	N/A	30.00
3 Mbps	N/A	45.00
4 Mbps	N/A	60.00
5 Mbps	N/A	75.00
6 Mbps	N/A	90.00
7 Mbps	N/A	105.00
8 Mbps	N/A	120.00
9 Mbps	N/A	135.00
10 Mbps	N/A	150.00
20 Mbps	N/A	300.00
30 Mbps	N/A	450.00
40 Mbps	N/A	600.00
50 Mbps	N/A	750.00
60 Mbps	N/A	850.00
70 Mbps	N/A	950.00
80 Mbps	N/A	1,050.00
90 Mbps	N/A	1,150.00
100 Mbps	N/A	1,250.00
200 Mbps	N/A	1,350.00
300 Mbps	N/A	1,450.00
400 Mbps	N/A	1,550.00
500 Mbps	N/A	1,650.00
600 Mbps	N/A	1,740.00
700 Mbps	N/A	1,830.00
800 Mbps	N/A	1,920.00
900 Mbps	N/A	2,010.00
1000 Mbps	N/A	2,100.00

Note 1 Applies in lieu of service charges found elsewhere in this Tariff or other Company Tariffs.

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S110.1 Transparent LAN Service (TLS) (Continued)

S110.1.6 Rates and Charges

a. ERS Standard Ethernet Virtual Circuit, per EVC (Continued)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(4) ERS EVC Priority Data (ERS-PD) Bandwidth, per Class		
1 Mbps	N/A	40.00
2 Mbps	N/A	80.00
3 Mbps	N/A	120.00
4 Mbps	N/A	160.00
5 Mbps	N/A	200.00
6 Mbps	N/A	220.00
7 Mbps	N/A	240.00
8 Mbps	N/A	260.00
9 Mbps	N/A	280.00
10 Mbps	N/A	300.00
20 Mbps	N/A	600.00
30 Mbps	N/A	900.00
40 Mbps	N/A	1,200.00
50 Mbps	N/A	1,500.00
60 Mbps	N/A	1,720.00
70 Mbps	N/A	1,940.00
80 Mbps	N/A	2,100.00
90 Mbps	N/A	2,300.00
100 Mbps	N/A	2,500.00
200 Mbps	N/A	2,700.00
300 Mbps	N/A	2,900.00
400 Mbps	N/A	3,100.00
500 Mbps	N/A	3,300.00

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S110.1 Transparent LAN Service (TLS) (Continued)

S110.1.6 Rates and Charges

b. ERS Standard Ethernet Virtual Circuit, per EVC (Continued)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(5) ERS EVC Real Time (ERS-RT) Bandwidth, per Class		
1 Mbps	N/A	120.00
2 Mbps	N/A	240.00
3 Mbps	N/A	360.00
4 Mbps	N/A	480.00
5 Mbps	N/A	600.00
6 Mbps	N/A	660.00
7 Mbps	N/A	720.00
8 Mbps	N/A	780.00
9 Mbps	N/A	840.00
10 Mbps	N/A	900.00
20 Mbps	N/A	1,175.00
30 Mbps	N/A	1,450.00
40 Mbps	N/A	1,725.00
50 Mbps	N/A	2,000.00
60 Mbps	N/A	2,200.00
70 Mbps	N/A	2,400.00
80 Mbps	N/A	2,600.00
90 Mbps	N/A	2,800.00
100 Mbps	N/A	3,000.00

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S110.1 Transparent LAN Service (TLS) (Continued)

S110.1.6 Rates and Charges (Continued)

		<u>Nonrecurring Charge¹</u>	<u>Monthly Rate</u>
c.	Interoffice Mileage, per line ²		
	Per Mile	N/A	100.00
	Per Optical Protected Mile (1000M Only)	N/A	750.00
	Protected Non-Diverse and Protected Diverse only		
d.	TLS Domain/LAN Extension Equipment Changes		
	Per Change	400.00	N/A
e.	Optional Features		
	Customer Service Management (CSM),		
	Per Domain/VLAN	350.00	150.00

Note 1 Applies in lieu of service charges found elsewhere in this Tariff or other Company Tariffs.

Note 2 Applies in addition to applicable rates and charges for TLS Access Line.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

S112.1 Internal Communications and Call Management Features Service

Obsolete. The provision of Internal Communications and Call Management Features will be continued for existing customers only under the following tariff. The service allows for normal station activity including moves, changes, deletions, and station additions to existing systems subject to the availability of existing outside plant facilities and Internal Communications and Call Management Features serving capacity of the central office from which the service is furnished.

S112.1.1 General

- a. Internal Communications and Call Management Features is an electronic switching system provided from a central office which offers premium, versatile, and advanced communication features and service. The customer purchases his access line (local loop) separately from his flat usage component (blocks of busy hour capacity minutes-of-use (MOUS). The flat usage component is commonly referred to as a Network Access Register (NAR).
- b. A Internal Communications and Call Management Features System may be comprised of the following components:
 - Network Access¹
 - Main Station¹
 - Terminating Arrangements
 - Features
- c. Service Features will be grouped as follows:
 - Series 1000 - Section S112.1.2.a.(2)
 - Series 2000 - Section S112.1.2.a.(3)
 - Series 3000 - Section S112.1.2.a.(4)

A Internal Communications and Call Management Features customer must subscribe to at least one of the above feature packages.
- d. Internal Communications and Call Management Features will be furnished at applicable rates and charges to customers in serving areas where facilities permit.
- e. Customer premises equipment associated with this service is provided by the customer.
- f. Directory listings of Internal Communications and Call Management Features will be provided in accordance with the regulations and rates as specified in Section S6 of this tariff.
- g. The main station rate includes Basic Service Features.

¹ Every system will include these components.

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S112.1 Internal Communications and Call Management Features Service (Continued)

S112.1.1 General (Continued)

- h. The rates and charges for Main Stations are applicable to each Main Station location to which a customer-provided instrument can be connected.
- i. Service Charges as specified in Section S4 of this Tariff apply to all customer-requested moves and changes performed by the Company on the customer's premises.
- j. Rates for the Main Stations of Internal Communications and Call Management Features customers will be based on the following criteria:
 - (1) Main Station Group Size
 - (2) The type of payment plan selected by the customer
- k. The total Main Station size will consist of Main Station Lines and Attendant Access Lines for all locations served by the same Internal Communications and Call Management Features system.
- l. Exchange Access
 - (1) Exchange Access is provided by means of Network Access Registers.
 - (2) Presubscription of a Carrier of Preference is specified in Section 6 of the FCC #4 Tariff and Section S6.5 of the Intrastate Access Services Tariff.
- m. Main Station Line Terminated as an Automatic Access Line
 - (1) Where a Internal Communications and Call Management Features Main Station Line is terminated as an Automatic Access Line in customer provided equipment, an appropriate recurring charge will apply in addition to the appropriate Main Station and NAR rate.
- n. Where the Internal Communications and Call Management Features station being provided involves a location in a different central office area of an exchange, the mileage charge and measurement as specified in Section S9.2.2 for foreign central office mileage is applicable for each inter-office channel required.

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S112.1 Internal Communications and Call Management Features Service (Continued)

S112.1.1 General (Continued)

- o. Where Internal Communications and Call Management Features stations of the same system are located in different exchanges, a foreign exchange mileage charge applies for each interexchange channel involved as specified in Section S9.1.3.
- p. End User charges as specified in Section 13 of the Tariff F.C.C. No. 4 will apply to each Internal Communications and Call Management Features Main Station Line.

S112.1.2 Internal Communications and Call Management Features

- a. All features may not be available on all switches. Features provided via Internal Communications and Call Management Features from host central office interface equipment and software include:

(1) Basic Service Features:

Automatic Identification of Outward Dial (AIOD), Common Recorded Announcement on Intercept, Direct Inward Dialing/Direct Outward Dialing (DID/DOD), Distinctive Ringing, Station-to-Station Calling, and Touch Call.

(2) Line Feature Package-Series 1000:

Call Alternation, Call Forward (All, Busy, No Answer-Fixed), Call Hold, Call Pick-Up (Extended, Direct, and Group), Call Transfer (all types), Call Waiting Dial, Call Waiting Originating, Call Waiting Terminating/Cancel, Consultation Hold, Hunting (Pilot Number, Directory Number and Secretarial), Last Number Redial, Speed Dial Short List (Individual), Station Restriction, Three-Way Calling, and Toll/Code Restriction.

(3) Line Feature Package-Series 2000:

Internal Communications and Call Management Features 1000 plus the following features: Automatic Callback (Camp-On) Call Park (Multiple), Circular Hunting, Data Line Security, Multiple Classes of Service, Saved Number Redial, Speed Dial Long List (System), and Uniform Call Distribution.

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S112.1 Internal Communications and Call Management Features Service (Continued)

S112.1.2 Internal Communications and Call Management Features (Continued)

a. (Continued)

(4) Line Feature Package-Series 3000:

Internal Communications and Call Management Features 1000 and 2000 plus the following features: Executive Busy Override, Incoming Call Forward, Multi-Level Restriction, Off-Hook Queuing, Remote Access to Features, Ringback Queuing, Speed Dial Long List (Individual), and Within Group Call Forward.

(5) Optional Features:

Attendant Data Link Console Interface, Attendant Flexible Night Answer, Attendant Identification-Multiple Directory Numbers, Attendant Non-Data Link Console Interface, Attendant Pre-determined Night Answer (PNA), Attendant Universal Night Answer (UNA), Authorization Codes (per group of 100), Automatic Route Selection (ARS), Code Calling Access, Conference Calling (8, 16, 24 port), Dictation Access, ETS/CCSA Access, FX/FCO Access, Limited ACD, Music-On-Hold, Paging/Public Address Access, Preferential Hunting, Priority Queuing, Proprietary Set Interface, Pseudo Number, Recorded Announcement (Custom), Speed Dial Long List (Additional System), Stop Hunt, Terminal Make Busy, Tie Facility Access, T1 Access, WATS Access, 800 Access.

S112.1.3 Definition of Features

a. A customer subscribing to one of the Line Feature Packages in S112.1.2.a.(2), (3), and (4), may order additional optional features shown in (5) at applicable rates.

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S112.1 Internal Communications and Call Management Features Service (Continued)

S112.1.3 Definition of Features (Continued)

- b. Internal Communications and Call Management Features includes the following basic service features:

Automatic Identification of Outward Dial:

This feature identifies all calls leaving the customer group by the station number from which calls are placed.

Common Recorded Announcement on Intercept:

This provides a standard recording for intercept of calls to unassigned numbers.

Direct Inward Dialing:

This feature allows incoming calls from the exchange network to reach a specific station without attendant assistance.

Direct Outward Dialing:

This feature allows station users to place external calls to the exchange network without attendant assistance.

Distinctive Ringing:

This feature permits a station user to determine by the cadence of the ringing, whether a call is internal or external.

Station-to-Station Calling:

This feature allows station users to call each other using abbreviated dialing.

Touch Call:

This feature equips all station lines for touch call dialing.

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S112.1 Internal Communications and Call Management Features (Continued)

S112.1.3 Definition of Features (Continued)

c. Internal Communications and Call Management Features Series 1000

Call Alternation:

This feature allows a station user to hold one call, make another call then talk alternately between the two parties.

Call Forwarding:

This feature provides the option of fixed and/or variable forwarding of a station's incoming calls to a predetermined number. Includes all calls or only calls reaching a busy or no answer condition (Fixed Forwarding is established and changed by the Telephone Company, whereas variable forwarding is established and changed by the station user).

Call Hold:

Allows a Main Station user to place any call involving their Main Station on hold by flashing and dialing a special code. The Main Station is then free to originate another call. The call is then retrieved by dialing the hold code a second time or by hanging up the phone.

Call Pick-Up Direct:

This feature permits a station user to pick up any ringing station in the business group by dialing a feature code plus the ringing station's intercom number. The ringing station is not required to be in the same pick-up group.

Call Pick-Up-Extended:

This feature permits a station user to dial a code to apply call pick up to groups other than its own.

Call Pick-Up-Group:

This feature permits a station user to dial a code to answer a call which is ringing at another station within the call pick-up group.

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S112.1 Internal Communications and Call Management Features Service (Continued)

S112.1.3 Definition of Features (Continued)

c. Internal Communications and Call Management Features Series 1000 (Continued)

Call Transfer:

Call Transfer provides for the transfer, by a Internal Communications and Call Management Features station, of calls within or outside the business group. The Three-Way Calling feature is needed in addition to Call Transfer for this feature to work.

Call Waiting Cancel:

Call Waiting Cancel allows the customer with Call Waiting Service to inhibit the operation of Call Waiting for one call.

Call Waiting Dial:

This feature provides the ability for originating Main Stations to invoke call waiting service on selected intragroup calls by dialing an access code followed by the extension number of the called station. This differs from Call Waiting Originating in that the call wait tone activation is selective, rather than automatic, on all calls.

Call Waiting Originating:

This feature allows the party making the call to activate Call Waiting on a busy line at completion of dialing on a per call basis.

Call Waiting Terminating:

Informs a busy Main Station Line, when the Main Station Line is so equipped, that an incoming call is waiting (burst of tone), and permits holding the connection while answering the new call and return to the original connection. This can be on all calls or inter-business group calls only.

Consultation Hold:

This feature allows the initiator of a three-way call or transfer to speak privately with the third party before completing the connection.

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S112.1 Internal Communications and Call Management Features Service (Continued)

S112.1.3 Definition of Features (Continued)

c. Internal Communications and Call Management Features Series 1000 (Continued)

Directory Number Hunting:

This feature activates hunting when any of the directory numbers of the individual lines in the hunt group are called. If that line is busy, hunting will start with that line and continue to the end of the list.

Hunting (Distributed):

Only a pilot DN is associated with this hunt group. Hunting starts after the first idle line found by the previous hunt and continues until the starting point of the hunt is reached.

Hunting (Pilot Number):

This feature provides for an incoming call to a fictitious pilot number to hunt through a rotary group of main station lines to the end of that group.

Hunting (Secretarial):

This feature provides hunting within a department to hunt to the secretary last.

Last Number Redial:

This feature allows a station user to redial the last number dialed by utilizing an access code.

Speed Dialing Short List (Individual):

Lets the Main Station user place calls to a list of frequently called telephone numbers by dialing fewer digits than the complete directory number. Where technology exists, up to 24 dialed digits can be stored.

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S112.1 Internal Communications and Call Management Features Service (Continued)

S112.1.3 Definition of Features (Continued)

c. Internal Communications and Call Management Features Series 1000 (Continued)

Station Restriction:

Semi-restricted permits the customer to have selected Main Stations restricted from receiving any calls from outside the business customer group or from making any calls outside the business customer group. Intercom calling and private facilities are accessible. Fully restricted blocks calls to and from the attendant in addition to those from/to outside the customer business group.

Three-Way Calling:

This feature permits a station user using the Consultation Hold feature to put one party on hold, reach a third party, and bring all three parties together in a three-way connection.

Toll-Code Restriction:

This feature prevents customer designated stations from placing any chargeable calls. Arrangements to deny access to Directory Assistance and/or Public Announcement Services are not assured. These features are intended to limit main station direct dialed outgoing calls, but such calls may, in certain circumstances, be completed and will be charged for as specified in other sections of this tariff. Nonrecurring charges will be waived for customers subscribing to the 900/976 Toll Restriction Only Option (Series 1000).

d. Internal Communications and Call Management Features Series 2000 (The features below are in addition to the Internal Communications and Call Management Features Series 1000 Package features).

Automatic Callback:

Automatic Callback permits a Main Station user who attempts an intercommunication call to a busy Main Station to be automatically connected to that line when both called and calling lines are subsequently idle.

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S112.1 Internal Communications and Call Management Features Service (Continued)

S112.1.3 Definition of Features (Continued)

d. (Continued)

Call Park-Multiple:

This feature permits a station user to place multiple calls on hold and later retrieve the held calls from his station or another station in the customer business group.

Circular Hunting:

This system tests all lines in the multiline hunt group regardless of the point of entry.

Data Line Security:

This feature prohibits interruption to a busy line by features such as Call Waiting, Executive Busy Override, etc.

Multiple Classes of Service:

This option gives each station a class of service which defines its calling privileges and any features restricted from its use.

Saved Number Redial:

This feature permits a station user to store a number in memory and then later redial the number using a code.

Speed Dial Long List (System):

This feature allows members of a customer business group to share a common speed call list of 30 members. One list is provided with Package 2000. Additional lists are available (see optional system features).

Uniform Call Distribution (UCD) Hunting:

Uniform Call Distribution provides an even distribution of incoming network and intercom calls among the individual Main Stations of a hunt group and includes Circular Hunt. Also may include queue Status Lamp, which will provide an indication at the customer premises of how long the first call in the incoming-call queue has been waiting.

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S112.1 Internal Communications and Call Management Features Service (Continued)

S112.1.3 Definition of Features (Continued)

- e. Internal Communications and Call Management Features Series 3000 (The features below are in addition to the Internal Communications and Call Management Features Series 1000 and Internal Communications and Call Management Features Series 2000 Package features).

Call Forwarding/Incoming:

When activated by a Main Station user, automatically routes incoming calls from outside the Internal Communications and Call Management Features System intended for his Main Station to any other Main Station selected within the same system or outside the Internal Communications and Call Management Features system. The Main Station selected may also be the attendant. The attendant may also activate call forwarding for a Main Station.

Call Forwarding/Within Group:

This feature restricts a station user so that calls may only be forwarded to other stations in the business group.

Executive Busy Override:

This feature allows a station user to access a busy station after a break-in tone alerts the busy station.

Multi-Level Restriction:

This feature permits the subscriber to define those codes that stations may dial. This can be done on a three-digit office code basis (NNX) or a six-digit area code (NPA) and NNX basis.

Offhook Queuing:

When used with Automatic Route Selection (ARS), queuing is available on primary (first choice) routes in ARS patterns. The text and announcement provided with the optional Recorded Announcement feature will be provided by the Company. The music or music-on-queue will be provided by the customer. This requires a voice-grade channel between the central office and the customer-provided music source, and the optional Music-On-Hold feature. This feature is only available with off-hook queuing. The customer must specify the length of time

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S112.1 Internal Communications and Call Management Features Service (Continued)

S112.1.3 Definition of Features (Continued)

e. (Continued)

Off-hook Queuing: (Continued)

a call is held in the queue before being routed to a reorder tone. Incoming tie lines have only Off-hook queuing. All main station lines must be equipped with the same type of queuing. Off-hook queuing must have either a recorded announcement or music.

The audio input is applied to incoming calls waiting in the attendant queue or in the UCD queue. The customer must specify the length of time (etc.).

Remote Access to Features:

This feature allows authorized users to call in from the exchange network and gain access to a business group including all features associated with that group.

Ringback Queuing:

This feature permits a station user with activated queuing to go on-hook and be called when the busy facility becomes available.

Speed Dial Long List (Individual):

This feature allows a station user to place calls to 30 commonly called destinations using two to four digits.

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S112.1 Internal Communications and Call Management Features Service (Continued)

S112.1.3 Definition of Features (Continued)

- f. Optional System Features*:
(The features below can be ordered individually at applicable rates).

Attendant Data Link Console Interface:

This interface allows the use of a proprietary data-link multiplexed console which is connected to the central office and includes the following features. (Requires three (3) additional Internal Communications and Call Management Features lines at applicable rates). Provided where facilities are available.

Call Hold: This feature allows an attendant to hold a call on the loop.

Call Hold Recall: This feature is used for attendant-extended calls to stations. It also applies to calls held on the loop and calls that the attendant releases from the console after keying the station number or destination number.

Camp-On With Music: This feature will allow the connection of a customer provided music source to the calling party when the caller is camped-on the destination.

Code Call Line Termination: This feature allows attendant access to customer provided Code Calling equipment.

Console Display: This console display assists attendants in handling calls efficiently. The display unit is built into the attendant console.

* The contract period for the Optional System Features is based upon the initial contract period for the Internal Communications and Call Management Features System. Subsequent Optional System Feature additions will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract.

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S112.1 Internal Communications and Call Management Features Service (Continued)

S112.1.3 Definition of Features (Continued)

f. Optional System Features*: (Continued)

Attendant Data Link Console Interface: (Continued)

Multiple Listed Directory Numbers: A customer may have many listed directory numbers. To handle this efficiently, each number has a unique Incoming Call Identification (ICI) lamp so that the attendant can answer appropriately.

The only limit to the number of listed directory numbers that can be assigned is the number of available lamps and keys on the Attendant Console.

Recorded Announcement: This feature permits the routing of either originated or extended attendant calls to an announcement.

Trouble Key on Console: This feature allows customers to define categories of trouble codes, which can be activated by the attendant during call processing.

Attendant Flexible Night Answer:

This feature permits the attendant to change the Predetermined Night Answer station number by dialing a feature code plus the new night answer station number.

Attendant Identification-Multiple Directory Numbers:

This feature enables the attendant to identify an incoming call by Directory Number using the console display. If the customer has multiple directory numbers, the attendant will know by the number appearing on the console display which department is being called.

* The contract period for the Optional System Features is based upon the initial contract period for the Internal Communications and Call Management Features System. Subsequent Optional System Feature additions will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract.

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S112.1 Internal Communications and Call Management Features Service (Continued)

S112.1.3 Definition of Features (Continued)

f. Optional System Features*: (Continued)

Attendant Non-Data Link Console Interface:

This feature allows the use of a multiline attendant instrument designed specifically for console service. A physical pair is required for each loop at the applicable Main Station Line rates.

Attendant Predetermined Night Answer:

This feature, activated by the attendant, routes calls placed to the listed directory number to some predetermined station, hunt group, or station. This feature also allows transfer of calls during commercial power failure.

Attendant Universal Night Answer:

When activated by attendant, listed number calls are routed to this equipment. Calls can then be answered by individual stations by dialing the associated feature code. This feature also allows transfer of calls during commercial power failure.

Authorization Codes (AC):

The AC feature allows the customer to define a set or sets of dialing privileges, to associate an AC with each set, and to use the AC to restrict the dialing privileges to authorized personnel. The AC must be dialed before a call can be advanced. A customer cannot have authorization codes with a different amount of digits.

* The contract period for the Optional System Features is based upon the initial contract period for the Internal Communications and Call Management Features System. Subsequent Optional System Feature additions will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract.

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S112.1 Internal Communications and Call Management Features Service (Continued)

S112.1.3 Definition of Features (Continued)

f. Optional System Features*: (Continued)

Automatic Route Selection (ARS):

ARS provides for the origination of ten-digit, off-network calls to a public telephone number. An access code is dialed followed by the destination digits. A pattern is selected and the route list is checked for an idle route with the proper FRL (if a feature). If no idle route is available, the call is put into queue for the primary route or sent to reorder tone. Routes may include Foreign Exchange, WATS, and interexchange carrier lines. A maximum of 3 patterns will be allowed for each NPA or NPA NXX list. A maximum of 10 routes is allowed per pattern. Each WATS band is considered a separate route. A maximum of 64 NPA NXX lists will be allowed. ARS does not allow for toll restriction or toll diversion. This feature may also include:

Expensive Route Warning (ERWT): A tone will be assigned to certain routes as designated by the customer. When one of these designated routes is selected, a tone will be returned to the originating caller. The caller has a specified number of seconds to hang up or the call will be advanced on the expensive route.

Facilities Restriction Level (FRL): Each main station line is assigned an FRL as is every facility in all routes. When a call is originated, the FRL of the main station line is compared to the FRL of the facility selected for routing. If the FRL on the facility is equal to or less than the main station FRL, the call is advanced. If the FRL on the facility is greater than the FRL on the line, a tone is returned. An Authorization Code can be dialed to override the FRL. FRL's are furnished only with ARS. The

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S112.1 Internal Communications and Call Management Features Service (Continued)

S112.1.3 Definition of Features (Continued)

f. Optional System Features*: (Continued)

Automatic Route Selection (ARS):

Facilities Restriction Level (FRL) (Continued)

maximum number of FRL's available is 8. All main station lines and incoming tie-line terminations with ARS capability must be assigned a FRL.

Time of Day Routing - This feature provides for route selection based on the most economical path for a particular time of day.

Code Call Access:

Code Calling provides dial access to customer premises located code calling equipment by Main Station attendant access of a Internal Communications and Call Management Features system. The dialed two- or three-digit code activates signaling devices on the customer's premises to produce a coded signal corresponding to the dialed code. The called party, upon recognition of the signal, is automatically connected to the calling party by dialing a special code from any Main Station in the system. For Rates and Charges applicable for control channels when required for supervision purposes with equipment and/or apparatus located on the customer premises, refer to Section S20 of this Tariff for Private Line rates.

Conference Calling:

This feature permits a station user or attendant to form a conference with a maximum of twenty-four parties, including other stations and/or parties reached over trunks. The capability for offering the feature is provided in multiples of eight.

* The contract period for the Optional System Features is based upon the initial contract period for the Internal Communications and Call Management Features System. Subsequent Optional System Feature additions will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract.

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S112.1 Internal Communications and Call Management Features Service (Continued)

S112.1.3 Definition of Features (Continued)

f. Optional System Features*: (Continued)

Dictation Access and Control:

This feature provides for station access to customer provided dictation equipment. For Rates and Charges applicable for control channels when required for supervision purposes with equipment and/or apparatus located on customer premises, refer to Section S20 of this Tariff for Private Line rates.

ETS/CCSA Access:

This feature provides access to and from an ETS/CCSA network.

FX/FCO Access:

This feature provides access to and from an InterLATA or IntraLATA Foreign Exchange Circuit or Foreign Central Office Circuit.

Limited Automatic Call Distribution:

This option allows incoming trunk calls to be directed to and distributed among a select group of stations using distributive hunting.

Music-on-Hold:

This feature provides access to a common music source for use with call hold, transfer, park, and queuing features.

Paging/Public Address Access:

This feature provides a central office interface to a customer premises for paging and/or public address.

* The contract period for the Optional System Features is based upon the initial contract period for the Internal Communications and Call Management Features System. Subsequent Optional System Feature additions will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract.

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S112.1 Internal Communications and Call Management Features Service (Continued)

S112.1.3 Definition of Features (Continued)

f. Optional System Features*: (Continued)

Preferential Hunting:

Permits a prehunt over a subset or preferential group of main stations before hunting through the entire multiline hunt group. The hunt through the group may be a regular or a circular hunt. Each main station may have its own preferential group or list.

Priority Queuing:

This feature permits a station user remaining off-hook to queue for a facility to obtain a line ahead of another station user queuing for a facility that goes on-hook.

Proprietary Set Interface:

This interface provides capability to connect business sets to Internal Communications and Call Management Features. When Display sets are used, this will allow the activation, where available, of calling number display (intra-business group only), call announce, and visual message waiting indication.

Pseudo Number:

A software number that has no real switch hardware attached, but is given all the data base characteristics associated with a normal line. The pseudo number provides multi-line set capability, allows the user to originate and receive calls, and to use Internal Communications and Call Management Features features as assigned just as though the pseudo number has a real line identity. Pseudo numbers may also be assigned in a hunt group configuration.

* The contract period for the Optional System Features is based upon the initial contract period for the Internal Communications and Call Management Features System. Subsequent Optional System Feature additions will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract.

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S112.1 Internal Communications and Call Management Features Service (Continued)

S112.1.3 Definition of Features (Continued)

f. Optional System Features*: (Continued)

Recorded Announcement:

This feature routes calls to a recording (may be customized) at the Telephone Company's Central Office.

Speed Dial Long List (System):

This feature allows members of a customer business group to share a common speed call list of 30 members. The first list is included in the Series 2000 package rate. This rate is for an additional list (not to exceed eight (8) lists).

Stop Hunt:

This feature uses a code which allows the hunting process to stop when a particular line is reached in a hunting sequence.

Terminal Make Busy:

This feature uses a code to make a specific terminal, or groups of terminals in a hunting group look busy.

Tie Facility Access:

This feature provides access to and from an InterLATA or IntraLATA tie facility.

* The contract period for the Optional System Features is based upon the initial contract period for the Internal Communications and Call Management Features System. Subsequent Optional System Feature additions will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract.

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S112.1 Internal Communications and Call Management Features Service (Continued)

S112.1.3 Definition of Features (Continued)

f. Optional System Features*: (Continued)

T1 Access:

This feature provides a trunk side connection to a High Capacity Digital Channel within the Internal Communications and Call Management Features system. Each T1 Access termination is equivalent to 24 derived voice grade circuits.

WATS Access:

This feature provides the customer access to an inter-exchange carrier for bulk toll calling.

800-Service Access:

This feature permits 800 Service Access to terminate in the Internal Communications and Call Management Features Service System.

* The contract period for the Optional System Features is based upon the initial contract period for the Internal Communications and Call Management Features System. Subsequent Optional System Feature additions will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract.

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S112.1 Internal Communications and Call Management Features Service (Continued)

S112.1.4 Liability of the Telephone Company

- a. The Telephone Company makes no guarantee and assumes no liability for the accuracy, performance or non-performance of the Internal Communications and Call Management Features Features except as shown in Section S2.5 of this tariff.

S112.1.5 Conditions

- a. The rates and charges for Internal Communications and Call Management Features Service apply to establishment of Internal Communications and Call Management Features only. Other services as provided for in other sections of the Tariff may be furnished in connection with this service at rates and charges specified for such services.
- b. Internal Communications and Call Management Features is offered on a contractual basis commencing on the date the service is established.
 - (1) The rates per Internal Communications and Call Management Features Line, plus the selected Feature Series rate per line, apply each month from the time the System is placed in service until the Internal Communications and Call Management Features is discontinued.
- c. In the event that the Internal Communications and Call Management Features is terminated by the customer prior to completion of the initial contract period, the Company will develop the applicable contract termination charge using the formula described below and levy it for payment by the customer.
 - (1) In the event of termination of Internal Communications and Call Management Features during the contract period, the customer will remain liable for the balance of contract period rates adjusted to their then present worth equivalent, based upon a 12% discount rate, which shall upon any such termination immediately become due and payable in their entirety.
 - (2) In the event the customer reduces the number of Internal Communications and Call Management Features lines initially contracted, by 20% or more, the termination liability as specified in (1) above is applicable and will be based upon the initial number of lines under contract, as set forth following.

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S112.1 Internal Communications and Call Management Features (Continued)

S112.1.5 Conditions (Continued)

c. (Continued)

(3) Expiration of Contract Period:

- (a) Internal Communications and Call Management Features customers must upon the expiration of their contract select a new contract period as offered in the current tariff.
- (b) A Internal Communications and Call Management Features customer may at any time during his selected payment period resubscribe for an equal or longer payment period at the current tariff rates subject to the following conditions.
 - i. No credit will be given for payments made during the formerly selected period. Nonrecurring charges will not be reapplied.
 - ii. The new payment period begins with the billing date following the date the new payment period is requested.
 - iii. No termination charge applies for the former payment period.
 - iv. A Network Access Change charge as specified in Section S4 of this Tariff will apply.
- (c) A Internal Communications and Call Management Features customer may at any time during his selected payment period resubscribe for a payment period, shorter in length than the time remaining in the existing service agreement, subject to the following conditions:
 - i. No credit will be given for payments made during the formerly selected period. However, nonrecurring charges will not be reapplied.
 - ii. The new payment period begins with the date requested.

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S112.1 Internal Communications and Call Management Features (Continued)

S112.1.5 Conditions (Continued)

- c. (Continued)
 - (3) Expiration of Contract Period: (Continued)
 - (c) (Continued)
 - iii. A termination charge applies to the former payment period.
 - iv. A Network Access Change charge as specified in Section S4 of this Tariff will apply.
- d. Suitable and sufficient space for any remote units required shall be leased by the Company from the customer.
 - (1) Suitable space includes provisions for atmospheric control, which encompasses the following environmental requirements: (1) dust free, (2) controlled temperatures ranging from 50° to 85° Fahrenheit, with consideration given to heat loss and/or gain of the equipment, and (3) relative humidity of 20% minimum and 55% maximum.
 - (2) Commercial power necessary to operate the remote units, if required, located on the customer's premises shall be provided by the customer.
- e. Rotary dial stations may not be capable of accessing all Internal Communications and Call Management Features features shown in Section S112.1.2.
- f. Internal Communications and Call Management Features Service system lines are not subject to Business Exchange Service Rates set forth in Section S3 of this Tariff. However, Call Connection and Minutes of Use Rates set forth in Section S3 of the Tariff apply to exchange calls (if appropriate) originating from a Internal Communications and Call Management Features Service system.
- g. This Tariff contemplates the use of central office equipment selected by the Company. When special central office equipment or features are provided at the request of the customer, special assembly rates and charges may be applied in addition to the applicable rates for Internal Communications and Call Management Features.

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S112.1 Internal Communications and Call Management Features (Continued)

S112.1.5 Conditions (Continued)

- h. This Tariff (including the rates and charges) for Internal Communications and Call Management Features is subject to such changes or modifications as the Commission may from time to time direct or allow in the exercise of its jurisdiction.
- i. Subsequent lines additions/deletions.
 - (1) Subsequent line additions will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract. If the line addition results in the customer's total Internal Communications and Call Management Features line count exceeding the threshold of the line group previously contracted, lines will be billed at the rate for the larger group.
 - (2) Subsequent line deletions resulting in reductions equal to or exceeding 20% of the initial lines under contract will be treated as set forth in S112.1.5.c.(2) preceding. If the reduction causes the total number of lines to fall within a different line group, all remaining lines will be billed at rates according to the associated line group.
- j. If a customer chooses to combine Internal Communications and Call Management Features stations terminating at different locations into a single Internal Communications and Call Management Features system, then all stations must be served by the same central office switching equipment.
- k. Private line arrangements connected with Internal Communications and Call Management Features are subject to applicable rates and charges shown in Section S20 of this Company's Tariff.
- l. Certain Optional Feature capabilities as shown in Section S112.1.6.b.(5) may not be compatible with other Series or Optional features.

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S112.1 Internal Communications and Call Management Features (Continued)

S112.1.6 Regulations

- a. Nonrecurring
- (1) Nonrecurring charges for service are in addition to any applicable service connection, move, change, and installation charges provided for in Section S4 of this Tariff.
 - (2) The Network Access Change charge as specified in Section 4 is applicable when a NAR is added subsequent to the initial installation of the Internal Communications and Call Management Features. No Central Office Line Connection Work charge is applicable.
 - (3) Data Base Change features are as follows:
 - (a) Major Software Additions
 1. Add Customized Dialing Plan
 2. Add Customer Requested Data Base Profile
 - (b) Routine Software Change*
 1. Change Trunk Group
 2. Change Non-Data-Link Attendant
 3. Change Custom Recording
 4. Change ARS Translations
 5. Change Translations Tables

* Applies to changes in existing services.

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S112.1 Internal Communications and Call Management Features (Continued)

S112.1.6 Regulations (Continued)

a. Nonrecurring (Continued)

(3) Data Base Change features are as follows:
(Continued)

(c) Minor Software Change*

1. Change Subgroup
2. Hunt Groups
3. ACD Hunt Group
4. Simulated Facility Group
5. Queuing Groups
6. Night Answer (UNA/PNA)
7. Paging/Public Address/Code Calling
8. Conference Calling - 8, 16, 24 Ports
9. Remote Access Directory Number
10. Authorization Code Validation
11. Music On Hold Access
12. Dictation Link Access
13. Standard Recording
14. Extended Pick Up Code
15. Executive Busy Override
16. Multi-Level Restriction

b. Recurring

- (1) Recurring rates for service apply in addition to all other applicable rates and charges shown elsewhere in the Company's Tariff.
- (2) Internal Communications and Call Management Features line rates are determined by the total number of Internal Communications and Call Management Features lines requested. A minimum of three stations is required.
- (3) Main Station Line rates apply during the contract period and until the service is discontinued:
- (4) Feature Series and Package rates apply for as long as the system is in service.

* Applies to changes in existing services.

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S112.1 Internal Communications and Call Management Features (Continued)

S112.1.6 Regulations (Continued)

b. Recurring (Continued)

(5) Optional System Feature charges apply to initial and subsequent additions of these features:

- (a) Attendant Data Link Console Interface
- (b) Attendant Flexible Night Answer
- (c) Attendant Identification - Multiple Directory Numbers
- (d) Attendant Non-Data Link Console Interface
- (e) Attendant Pre-Determined Night Answer
- (f) Attendant Universal Night Answer (UNA)⁶
- (g) Authorization Codes
- (h) Automatic Route Selection
- (i) Code Calling Access
- (j) Conference Calling⁵
- (k) Dictation Access
- (l) ETS/CCSA Access⁷
- (m) FX/FCO Access⁷
- (n) Limited ACD
- (o) Music On Hold¹
- (p) Paging/Public Address Access
- (q) Preferential Hunting²
- (r) Priority Queuing⁴
- (s) Proprietary Set Interface
- (t) Pseudo Number
- (u) Recorded Announcement-Custom
- (v) Speed Dial Long List (Additional Systems)
- (w) Stop Hunt^{2,3}
- (x) Terminal Make Busy³
- (y) Tie Facility Access⁷

Notes referenced are shown on Page 29.

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S112.1 Internal Communications and Call Management Features (Continued)

S112.1.6 Regulations (Continued)

b. Recurring (Continued)

(5) Optional System Features (Continued)

- (aa) T1 Access⁷
- (bb) WATS Access⁷
- (cc) 800 Service Access⁷

- (6) For a Main Station Line terminating as an Automatic Access Line, an appropriate recurring charge will apply in addition to the appropriate Main Station and NAR rate.

¹ Where facilities and conditions permit. Does not include music source for Music-on-Hold.

² Requires one or more hunt groups.

³ May require additional hardware.

⁴ Requires off-hook queuing.

⁵ Port Groups are groups of six or eight ports, depending on central office technology.

⁶ Requires Data Link Console.

⁷ Provides only the basic line termination equipment and facilities located at the central office where the basic service is provided and is in addition to other rates and charges applicable for the associated services (Private Line Service and Channels, WATS, FX, etc.).

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S112. DISCONTINUED SERVICE OFFERINGS -
CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

S112.1 Internal Communications and Call Management Features (Continued)

S112.1.7 Subsidiary System Arrangement

a. General

- (1) A Subsidiary System of a Internal Communications and Call Management Features system is a customer-provided equipment system which is furnished Automatic Access lines from the central office serving the customer's Internal Communications and Call Management Features system and which is connected by tie lines to that Internal Communications and Call Management Features system.
- (2) A Subsidiary System Arrangement provides station numbers which are in sequence with the main station line numbers of the customer's Internal Communications and Call Management Features system to the stations of one or more Subsidiary Systems.

b. Regulations

- (1) Subsidiary System Arrangement (SSA) station numbers are provided by the same central office equipment and facilities which furnish Direct-Inward-Dialing (DID) service and will only be furnished where adequate DID facilities are available in the central office serving the customer's system and where the Subsidiary System is properly equipped for DID service.
- (2) The Automatic Access Lines of the Subsidiary System are provided at the same rates and charges as specified for such Automatic Access Lines furnished from the central office serving the customer's Internal Communications and Call Management Features system. In addition, foreign central office or foreign exchange mileage charges are applicable to those Automatic Access Lines when the Subsidiary System is located outside the area of that serving central office.
- (3) The same rates and charges as specified for DID service apply for SSA station numbers. Where more than one Subsidiary System is involved, each Subsidiary System is considered a separate service and the count of station numbers furnished will commence anew at each such system for the purpose of determining the applicable rates and charges.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING

S112.1 Internal Communications and Call Management Features (Continued)

S112.1.7 Subsidiary System Arrangement (Continued)

b. Regulations (Continued)

- (4) Tie lines connecting the Internal Communications and Call Management Features and Subsidiary Systems are provided at the same rates and charges as specified for Internal Communications and Call Management Features tie line terminals, tie lines, and tie line terminals in a customer-provided equipment system.
- (5) SSA station numbers are furnished subject to the condition that all inward and outward local and toll network calling by Subsidiary System stations be via the central office serving the customer's Internal Communications and Call Management Features system.
 - (a) Where the Subsidiary System station's outward local and toll network calls are placed via tie lines and the network access registers of the Internal Communications and Call Management Features system, the charges for such calls are identified and billed as primary directory listing calls of the Internal Communications and Call Management Features system.
 - (b) Where the Subsidiary System station's outward local and toll network calls are placed via Automatic Access Line, the charges for such calls are identified as primary directory listing calls of the Internal Communications and Call Management Features system.
- (6) The Internal Communications and Call Management Features Subsidiary System Arrangement is provided solely for the furnishing of SSA station numbers to Subsidiary Systems for local and toll network and intercommunication calling and does not provide any of the basic or optional service features of Internal Communications and Call Management Features service to stations of the Subsidiary Systems.

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S112.1 Internal Communications and Call Management Features (Continued)

S112.1.7 Subsidiary System Arrangement (Continued)

c. Rates and Charges

- (1) Each Subsidiary System Arrangement
 - (a) Direct-Inward-Dialing¹
 - (b) Exchange Access, per Automatic Access Line²
 - (c) Tie Line Service³

S112.1.8 Telephone Numbers and Facilities Reserved for Future Use

a. General

- (1) A customer may reserve preassigned telephone numbers and facilities necessary to meet their specified growth requirements at specific locations, on a mutually agreeable date. In the event the customer elects not to be provided with reserved telephone numbers, timely main station additions cannot be assured and facilities necessary for growth requirements will be provided only within normal engineering and construction intervals.
- (2) Telephone numbers reserved for future use services include preassigned telephone numbers and the facilities required. Such telephone numbers and facilities will be removed from reserved status and assigned as active main station lines as required by the customer.
- (3) The assignment of telephone numbers and the sequence of numbers assigned to a Internal Communications and Call Management Features system is made at the discretion of the Company.
- (4) The service is furnished subject to the availability of facilities and telephone numbers.

¹Apply rates and charges as specified in Section S13 of this Tariff for DID service.

²Apply rates and charges as specified in Section S3 of this Tariff for Automatic Access Line.

³Tie lines are provisioned using Automatic Access Lines. Apply rates and charges specified in Section S3 of this Tariff.

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S112.1 Internal Communications and Call Management Features Service (Continued)

S112.1.8 Telephone Numbers and Facilities Reserved for Future Use (Continued)

a. (Continued)

- (5) Calls to reserved (unassigned) telephone numbers will be routed to intercept over Internal Communications and Call Management Features common recorded announcement facilities.
- (6) Telephone numbers furnished herein retain their reserve status until assigned to a main station at which time the service assumes applicable rates and charges.
- (7) Reserved numbers not assigned to a main station as agreed in S112.1.8 will be billed at applicable rates until removed from reserved status or billed as an active Internal Communications and Call Management Features main station.

S112.1.9 Rates and Charges

- a. Internal Communications and Call Management Features is a highly competitive service. Minimum rates and charges for Internal Communications and Call Management Features will be furnished under cover with the Public Service Commission.

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S112. DISCONTINUED SERVICE OFFERINGS -
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S112.2 Line Feature Package - Series 3000 (with Remote Access to Features)

Obsolete. Remote Access to Features will no longer be offered as a feature of Line Feature Package - Series 3000 with the effective date of this Tariff. Existing customers subscribing to Line Feature Package - Series 3000 shall continue to receive Remote Access to Features until such time as the customer discontinues subscription to Line Feature Package - Series 3000 and/or Internal Communications and Call Management Features.

S112.2.1 Features

Line Feature Package - Series 3000 - Internal Communications and Call Management Features 1000 and 2000 (as specified in Sections S12.3.3a.(3) and (4)) plus the following features: Executive Busy Override, Incoming Call Forward, Off-Hook Queuing, Remote Access to Features, Ringback Queuing, Speed Dial Long List (Individual), and Within Group Call Forward.

S112.2.2 Definition

Remote Access to Features - This feature allows authorized users to call in from the exchange network and gain access to a business group including all features associated with that group.

S112.2.3 Rates and Charges

	<u>Rate</u>
Feature Series 3000, per station	\$ 4.00

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S113. DISCONTINUED MISCELLANEOUS SERVICE ARRANGEMENTS

S113.1 Custom Calling Services

Not offered for new installations, moves, or rearrangements on or after the effective date of this tariff. Refer to Section S13.8 for rules, regulations, and definitions.

		<u>Monthly Rate</u>	
		<u>Residence</u>	<u>Business</u>
a.	Nonpackaged		
(1)	Call Forwarding, per line		
	Fixed	\$ -	\$ 1.63
	Variable	1.00	1.63
(2)	Call Waiting, per line	1.00	-
(3)	Three-Way Calling, per line	-	4.75
(4)	8-Number Speed Dialing, per line	-	1.25
(5)	Last Number Redial, per line	3.25	4.75
(6)	Saved Number Redial, per line	3.25	4.75
(7)	Busy Number Redial, per line	3.25	4.75
(8)	Special Call Waiting, per line	6.00	5.00
b.	Packaged		
(1)	Call Waiting and Call Forwarding with 8- Number Speed Dialing, per line	2.55	-
(2)	Call Waiting and Call Forwarding with Touch Calling, per line	2.80	-
(3)	Sharp Call Pack Call Forwarding, Call Waiting, per line	4.25	8.13
(4)	Sharp Plus Pack Call Forwarding, Call Waiting, Toll Denial, per line	4.75	6.75

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S113.1 Custom Calling Services (Continued)

		<u>Monthly Rate</u>	
		<u>Residence</u>	<u>Business</u>
b.	Packaged (Continued)		
(6)	<u>Sharper Call Pack</u> Call Forwarding, Call Waiting, Three-Way Calling, 8-Number Speed Dialing, per line	\$ 5.50	\$ 9.75
(7)	<u>Sharpest Call Pack</u> Call Waiting, Call Forwarding, Three-Way Calling, 8-Number Speed Dialing, Cancel Call Waiting, Last Number Redial, Saved Number Redial, Busy Number Redial, per line	7.00	9.00
(8)	Distinctive Ring and Sharper Call Pack features, (Item 6) per line	8.50	10.50
(9)	Distinctive Ring and Sharpest Call Pack features, (Item 7) per line	10.00	12.00
(10)	Calling Services PAK 4400 (includes Call Waiting, Busy Redial, Automatic Call Return, and Call Block, each line	8.75	-
(11)	Calling Services PAK 4900 (includes Call Waiting, Call Forwarding, Speed Dial 8, 3-Way Calling, Cancel Call Waiting, Busy Redial, Automatic Call Return, Priority Call and Call Block) each line	13.25	-

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S113.1 Custom Calling Services (Continued)

b. Packaged (Continued)

		<u>Monthly Residence</u>	<u>Rate Business</u>	<u>Installation Charge</u>
(12)	Basic Pack (Includes Automatic Call Return, Call Block, Call Waiting, Caller ID-Name and Number, Cancel Call Waiting, and Three- Way Calling)	\$10.95	\$ -	\$ -
(13)	Complete Pack (Includes Anonymous Call Block, Automatic Busy Redial, Automatic Call Return, Call Block, Call Forwarding- Variable, Call Waiting, Caller ID-Name and Number, Cancel Call Waiting, Distinctive Ring, Special Call Acceptance, Special Call Forwarding, 30- Number Speed Calling, Three-Way Calling, and VIP Alert)	16.95	-	-

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S113.1 Custom Calling Services (Continued)

b. Packaged (Continued)

		<u>Monthly Rate</u>		<u>Installation Charge</u>
		<u>Residence</u>	<u>Business</u>	
(12)	Basic Pack (Includes Automatic Call Return, Call Block, Call Waiting, Caller ID, Cancel Call Waiting, and Three-Way Calling)	\$10.95	\$ -	\$ -
(13)	Complete Pack (Includes Anonymous Call Block, Busy Redial, Automatic Call Return, Call Block, Call Forwarding, Call Waiting, Caller ID, Cancel Call Waiting, Distinctive Ring, Do Not Disturb, Select Call Forwarding, 30-Number Speed Dialing, Three-Way Calling, and Priority Call)	16.95	-	-

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S113.1 Custom Calling Services (Continued)

- c. Package Feature - two or more custom calling features on same line except that rates shown below apply only for package combinations not included in Section S13.8.3.b.

		<u>Monthly Rate</u>	
		<u>Residence</u>	<u>Business</u>
(1)	Call Forwarding per line	\$1.50	\$3.00
(2)	Call Waiting, per line	2.20	4.00
(3)	Three-Way Calling, per line	5.10	5.35
(4)	8-Number Speed Dialing, per line	1.70	2.25
(5)	30-Number Speed Dialing, per line	3.00	4.50
(6)	Toll Denial, per line	4.25	4.25

S113.2 Manual Exclusion

(Discontinued May 15, 1971 - Type D - Not offered for new installation on and after the discontinued date).

Manual Operation .75

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S113. DISCONTINUED MISCELLANEOUS SERVICE ARRANGEMENTS

S113.3 Calling Services

S113.3.1 Flexible Packaging

Flexible Packaging is discontinued as a new service offering with the effective date of this Tariff and will no longer be provided for new installations, moves or changes. However, these regulations, rates and charges are applicable to customers on record prior to the effective date of this Tariff until such time the service is removed.

- a. Flexible packaging offers a monthly discount on specific calling services and/or CCLASS features.

Flexible packaging is available to residence individual line customers only.

When the customer orders four (4) or more of the eligible features, the discount applies to all eligible features. The discount percentage is applied to the total of the individual feature rates subscribed to by the customer. All features ordered by the customer must be on the same residence account.

If the customer removes an eligible feature (or features) so that the total subscribed to for this package is less than four (4), the discount percentage will not apply and the individual feature rates as specified in Sections S13.8.3 and S13.8.4 of this Tariff will apply.

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S113. DISCONTINUED MISCELLANEOUS SERVICE ARRANGEMENTS

S113.3 Calling Services (Continued)

S113.3.1 Flexible Packaging (Continued)

b. The following services are eligible for the flexible packaging discount offering:¹

Busy Redial
*69
Call Block
Call Forwarding
Call Waiting
Caller ID
Caller ID-Number Only
Distinctive Ring
Do Not Disturb
Select Call Forwarding
8-Number Speed Dialing
30-Number Speed Dialing
Three-Way Calling
Priority Call

c. The applicable monthly discount for flexible packaging is twenty percent (20%).

¹ - Anonymous Call Block and Cancel Call Waiting are not included toward the threshold. The rates, however, will be discounted if the threshold quantity is met.

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(X) Limited to existing customers as of May 1, 2003.

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S118. DISCONTINUED SERVICE OFFERINGS
DIGITAL NETWORK SERVICES

S118 Frame Relay Service (X)

S118.1 General

Effective May 1, 2003, Frame Relay Service is no longer available to new customers. Existing TPP/OPP customers may continue their service until their TPP/OPP expires or their service is disconnected, whichever occurs first. Existing month-to-month customers may continue their service until (5 years from the TED) or until their service is disconnected, whichever occurs first. Moves, additions, or changes will not be permitted.

- a. Frame Relay Service (FRS) is a "fast packet" network service that permits the transmission of data at speeds from 56 Kbps to 1.544 Mbps using Permanent Virtual Circuits (PVCs).
- b. Permanent Virtual Circuits (PVCs) are logical circuits that define a specific one-way path for data sent by the customer to another location. These circuits are virtual because they are established in software tables and do not tie up capacity when not in use. This also allows multiple PVCs to be defined over a single access line, thereby providing a single access line the capability to transmit data to multiple destinations.
- c. In the operation of Frame Relay Service, Customer Premises Equipment (CPE), such as routers, encapsulate arriving data into variable length frames. These frames contain information identifying which PVC in the network should be used to forward the frame to the proper destination. The CPE then sends the frame into the Frame Relay network. The Frame Relay switch reads identifying information and routes the frame to the proper destination based on a pre-established PVC.
- d. The statistical multiplexing Frame Relay switches are able to provide shared network resources to end users of this service.
- e. Frame Relay Service conforms to Consultative Committee for International Telegraph and Telephone (CCITT) and American National Standards Institute (ANSI) standards set forth in technical publications listed in this tariff under Reference to Technical Publications.
- f. Frame Relay Service, as provided for in this Tariff section, is offered for intraLATA use only.
- g. The regulations and rates specified herein are in addition to the applicable regulations and rates specified in other sections of this Tariff.
- h. The rates and charges set forth for Frame Relay Service provide for the furnishing of service where suitable facilities are available.

(X) Limited to existing customers as of May 1, 2003.

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S118. DISCONTINUED SERVICE OFFERINGS
DIGITAL NETWORK SERVICES

S118 Frame Relay Service (X) (Continued)

S118.2 Regulations

a. Explanation of Terms

Customer Designated Location (CDL) - The geographic location designated by the customer at which an access component of the customer's service is first considered to enter the Company's network.

Frame - A sequence of contiguous bits delimited by beginning and ending flag sequences.

Frame Relay Access Line (FRAL) - Frame Relay Access Lines provide access to the Frame Relay Service (FRS) Network, connecting customer facilities at the Network Interface with a corresponding Frame Relay Port.

Local Area Network (LAN) - A network permitting the interconnection and intercommunication of a group of computers, primarily for the sharing of resources such as data storage devices and printers.

Logical Channel - A communications channel through the network that allows simultaneous transmission of sequenced data packets through the network.

Network Interface (NI) - The point at which a customer's data transmission first enters the network supporting Frame Relay Service is the Network Interface (NI). It is the point of interconnection between Company communications facilities and customer terminal equipment.

Permanent Virtual Connection (PVC) - A Permanent Virtual Connection (PVC) is a logical channel from one Frame Relay Port to another Frame Relay Port within the Frame Relay Service (FRS) Network. PVCs are provisioned on either 56 Kbps, 128 Kbps, 256 Kbps, 384 Kbps, or 1.544 Mbps ports, depending on the customer's data networking requirements. The actual throughput of aggregated PVC bandwidths in use at the same time on the same port cannot exceed the port speed.

(X) Limited to existing customers as of May 1, 2003.

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S118 Frame Relay Service (X) (Continued)

S118.2 Regulations (Continued)

a. Explanation of Terms (Continued)

Permanent Virtual Connection (PVC) (Continued)

The PVC must be associated with at least one Frame Relay Port. A customer must subscribe to at least one Frame Relay Port. A Frame Relay Port can be associated with any number of PVCs. Since all PVCs need not be in use at the same time, it is possible for the total bandwidth of all PVCs associated with one Frame Relay Port to exceed the bandwidth of that Frame Relay Port. Such a relationship is referred to as over-subscription and when this occurs, there can be no guarantee that the bandwidth defined for that PVC will be available at any point in time.

If the information provided by the Customer on the requested PVCs results in an interstate arrangement, the PVC falls under federal jurisdiction and the PVC CIR capacity as specified in the Company's FCC No. 4 Tariff apply.

No PVC can have a greater bit rate than the bit rate of the associated Frame Relay Port.

The Frame Relay access line and port may be ordered and billed separately from the PVC. This allows multiple party networks to be created. The party subscribing to the port and access line is the Controller of their Frame Relay service. A separate entity may subscribe, with the written authorization of the Controller, to a PVC which allows communication between the entities. A disconnect of a PVC, however, does not result in the disconnect of the underlying access line and port. Only the Controller of the service may order the disconnect of the access line and port.

(X) Limited to existing customers as of May 1, 2003.

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S118. DISCONTINUED SERVICE OFFERINGS
DIGITAL NETWORK SERVICES

S118 Frame Relay Service (X) (Continued)

S118.2 Regulations (Continued)

a. Explanation of Terms (Continued)

Port - In Frame Relay Service (FRS), ports are the physical entry points for Access Lines and the originating and terminating points for Permanent Virtual Connections (PVCs). Ports include the electronic equipment used in connecting these service elements to the FRS Network. Ports enable customers to access the Frame Relay network at customer-designated transmission speeds of 56 Kbps, 128 Kbps, 256 Kbps, 384 Kbps, or 1.544 Mbps.

Protocol - A set of conditions for conducting interactions between two or more terminals, host or peripherals. These conditions consist of syntax (header structure), semantics (actions and reactions that are supposed to occur) and timing (relative ordering and duration of states and events).

Statistical Multiplexing - A multiplexing technique in which timeslots are dynamically allocated on the basis of need rather than being predefined. The data is typically transmitted on a first come, first served basis.

Virtual Circuit - A logical transmission channel established to a network address. The logical channel exists for a period of time until either end of the channel terminates the transmission.

- b. Frame Relay is a transport service that facilitates the exchange of variable length information units (frames) between end user connections by way of assigned virtual connections. Each frame is passed to the Frame Relay Network with an address that specifies the virtual connection.
- c. Variable frame length capability is useful in communications between asynchronous Local Area Networks (LAN) and for transport of synchronous data traffic. Frame Relay is capable of handling the requirements of bursty data sources because of the ability of the service to allocate additional bandwidth when not in use by other sources.
- d. Frame Relay service is available with a Port and Access Line or on a Port Only basis. In addition, one or more PVC's are required to establish communications paths between Customer ports. When purchased as a Port Only service, the Company may setup access arrangements on behalf of the Customer. Access facilities arranged by the Company will be billed at rates provided by the underlying carrier. Any special construction or non-standard charges assessed by carrier supplying the local access will also be the responsibility of the Customer.
- e. The Company does not undertake to originate data, but offers the use of its service components, where available, to Customers for the purpose of transporting Customer-originated data.

(X) Limited to existing customers as of May 1, 2003.

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DIGITAL NETWORK SERVICES

S118 Frame Relay Service (X) (Continued)

S118.3 Obligations of the Customer

- a. The customer's Frame Relay compatible terminal equipment has the responsibility for error correction. Frame Relay Service (FRS) nodes may discard frames with errors and may discard frames when the network supporting FRS is in a state of congestion.
- b. Where Frame Relay Service is available for use in connection with communications systems or equipment provided by a customer or user, the operating characteristics of such systems or equipment shall be such as not to interfere with any services offered by the Company. Such use is subject to the further provisions that the equipment provided by the customer or user does not endanger the safety of the Company's employees or the public; damage, harm, require change in or alteration of the equipment or other services of the Company; interfere with the proper operation of the Company's equipment or otherwise injure the public in its use of the Company's services. Upon notice from New Communications that the equipment provided by the customer or user is causing, or is likely to cause, such hazard or interference, the customer shall take such steps as shall be necessary to remove or prevent such hazard or interference.
- c. The customer, upon request, shall furnish such information as may be required to permit the Company to design and maintain the Frame Relay Service it offers and to assure that the service arrangement is in compliance with the regulations contained herein.

(X) Limited to existing customers as of May 1, 2003.

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DIGITAL NETWORK SERVICES

S118 Frame Relay Service (X) (Continued)

S118.3 Obligations of the Customer (Continued)

- d. It shall be the responsibility of the customer to ensure the continuing compatibility of the customer-provided equipment that is used in conjunction with the Frame Relay Service. The CPE shall be in compliance with rules and regulations as specified in Section S15 of this tariff.
- e. The customer shall be responsible for obtaining permission for Company agents or employees to enter the premises of the customer at any reasonable hour for the purpose of installing, inspecting, repairing, or, upon termination of the service, removing the service components of the Company.
- f. The customer shall be responsible for the payment of a nonrecurring Maintenance of Service Charge as found in Section S4.7 of this Tariff for each repair visit to a premises of the customer or the premises of any other customer where the service difficulty or trouble results from the use of equipment or service components provided by the customer.
- f. The Customer may only use a Frame Relay Access Line with Frame Relay Service.

(X) Limited to existing customers as of May 1, 2003.

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S118 Frame Relay Service (X) (Continued)

S118.4 Obligations of the Company

- a. The responsibility of the Company shall be limited to furnishing network equipment suitable for Frame Relay Service and to the maintenance and operation of such equipment in a manner proper for such service. Subject to this responsibility, the Company shall not be responsible for the through transmission of signals generated by the customer-provided equipment or system, or for the quality of, or defects in, such transmission or the reception of signals by such equipment or systems.
- b. The Company shall not be responsible for installation, operation or maintenance of any terminal equipment, data unit or communications system provided by a customer or user. The Company is not responsible for adapting Frame Relay Service to the technological requirements of any specific customer equipment.
- c. When a customer orders a Permanent Virtual Connection (PVC) which is relayed to other Local Exchange Carriers, Interexchange Carriers or other Frame Relay networks, the Company will provide advisory assistance as a part of the establishment of this PVC.
- d. The Company shall not be responsible to the customer or user if changes in any of the equipment, operations or procedures of New Communications used in the provision of Frame Relay Service render any facilities provided by the customer or user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance, provided the Company has met any applicable information disclosure requirements otherwise required by law.
- e. The Company undertakes the responsibility to maintain and repair the service which it furnishes. Network equipment installed by the Company on the customer's premises shall be and remain the property of New Communications. The customer or user may not rearrange, disconnect, remove, attempt to repair, remote test, or interface with any network equipment installed by the Company without prior written consent by New Communications.
- f. The Company, by written notice to the customer, may immediately discontinue the furnishing of Frame Relay Service without incurring liability upon nonpayment of any sum due to the Company or a violation of any condition governing the furnishing of service.
- g. The Company has the service responsibility up to and including the network interface.

(X) Limited to existing customers as of May 1, 2003.

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S118 Frame Relay Service (X) (Continued)

S118.5 Rates and Charges

- a. The minimum contract period for Frame Relay Service is one month based on a month-to-month payment arrangement. Optional Payment Plans (OPP) for 12 months (one year), 36 months (three years) and 60 months (five years) are available. The customer must designate which payment option is desired at the time a firm order for service is placed.
- b. A subsequent order to add Frame Relay Access Line(s) and Switching to an existing installation will be for a minimum contract period of one month.
- c. The Company may setup access arrangements on behalf of the customer. Access facilities arranged by the Company will be billed at the rates provided by the underlying carrier. Any special construction or non-standard charges assessed by carrier supplying the local access will also be the responsibility of the customer. If the customer utilizes a special access line to access FRS, the associated regulations, rates and charges for such facilities shall apply in addition to the rates and charges associated with the FRS rate elements.
- d. A customer utilizing private line facilities to access FRS would not incur a nonrecurring charge, or monthly rate for a Frame Relay Access Line, but would incur all other monthly rates and nonrecurring charges normally associated with the ordering, installation and provisioning of Frame Relay Service.
- e. When a customer orders additional PVCs or changes PVC assignments on a given FRS port after the initial port installation, the Frame Relay PVC nonrecurring charge shall apply.

(X) Limited to existing customers as of May 1, 2003.

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S118 Frame Relay Service (X) (Continued)

S118.5 Rates and Charges (Continued)

f. Optional Payment Plan (OPP)

- (1) A customer may convert a new OPP period at the completion of a selected OPP, subject to the following conditions:
 - (a) No credit toward the new payment period will be given for payments made under the original OPP arrangement.
 - (b) Nonrecurring charges will not be reapplied for existing services.
 - (c) If the new OPP period is shorter in length than the time remaining under the existing OPP, the change to the new OPP period constitutes a disconnect of the existing OPP service and termination liability charges will apply.
- (2) At the expiration of an OPP, the Company will automatically renew the service at the same OPP period unless the customer chooses to convert to a different OPP period, convert to month-to-month rates or discontinue service.
- (3) Conversion to a different OPP or to a month-to-month option will require the customer to submit a change order, however, no nonrecurring charges will apply.

(X) Limited to existing customers as of May 1, 2003.

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S118 Frame Relay Service (X) (Continued)

S118.5 Rates and Charges (Continued)

f. Optional Payment Plan (OPP) (Continued)

(4) Termination Liability

(a) When an OPP service is discontinued prior to the end of the period, termination liability charges, as set forth below, will apply based on the remainder of the OPP period in effect at the time of disconnect.

One-Year OPP - 50% of any remaining portion of the first year's recurring charges.

Three-Year OPP - 50% of any remaining portion of the first year's recurring charges. In addition, for any remaining portion of the second and third years, the customer will be liable for 10% of the total monthly recurring charges in that time period.

Five-Year OPP - 50% of any remaining portion of the first year's recurring charges. In addition, for any remaining portion of the second through fifth years, the customer will be liable for 10% of the total monthly recurring charges in that time period.

(b) During an OPP period, should the currently effective rate for a customer's service increase, the customer may, at their option, terminate the OPP arrangement without penalty or liability.

(X) Limited to existing customers as of May 1, 2003.

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S118 Frame Relay Service (X) (Continued)

S118.5 Rates and Charges (Continued)

g. Service Rearrangements

(1) Service rearrangements are changes to existing (installed) services which do not result in a change in the physical location of the network interface. (Changes in the physical location of the network interface are treated as moves and are described and charged for as set forth herein.)

(a) Additions to Service

1. With the exception of Frame Relay Permanent Virtual Connections (PVCs), when service elements are added to an existing service, the added elements must meet the minimum period requirements associated with the service to which they are added.
2. When PVCs are added to an existing Frame Relay Service, the minimum period for the added PVCs is one month.
3. With the exception of Frame Relay PVCs, an addendum to the existing fixed-period service agreement is required when service elements are added to an existing fixed-period service. PVCs may be added to existing fixed-period service on a month-to-month basis without an addendum to the existing fixed-period service agreement.
4. Nonrecurring charges will apply for all additions to existing services, service elements, or optional features for which nonrecurring charges normally apply at installation.
5. Nonrecurring charges for additional PVCs will be required if PVCs are not purchased with a Frame Relay Port at the time of the original service request.
6. Related monthly rates and nonrecurring charges for addition(s) to service are the rates and charges in effect at the time of the addition(s).

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S118 Frame Relay Service (X) (Continued)

S118.5 Rates and Charges (Continued)

g. Service Rearrangements (Continued)

(1) (Continued)

(b) Upgrades in Speed or Capacity

1. Should the customer upgrade either a portion or the entire service provided under a fixed-period service agreement to a higher speed or greater capacity, discontinuance charges will not apply, provided all the following conditions are met:

- Both the existing and new services and/or service element(s) are of the same service type; e.g., both Frame Relay Service;
- Both the existing and the new services and/or service element(s) are provided solely by the Company;
- The order to discontinue a service at an existing speed or capacity and the order for the upgraded service are received by the Company at the same time;
- The new service will be provided at the same customer location as the discontinued service;
- The fixed-period plan for the upgraded service(s) and/or service element(s) meets or exceeds the remaining length of the existing fixed-period plan; and
- The total monthly rate of the new agreement is equal to or greater than the total monthly rate of the existing agreement period.

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S118 Frame Relay Service (X) (Continued)

S118.5 Rates and Charges (Continued)

g. Service Rearrangements (Continued)

(1) (Continued)

(b) Upgrades in Speed or Capacity (Continued)

2. The monthly rates for the upgraded services and/or service elements will be those rates in effect at the time of the service upgrade. The related nonrecurring charges which apply for the upgrade are the charges in effect at the time of the service upgrade.
3. Should the order to upgrade exclude one or more of the conditions of S118.5g.(1)(b).(1), it will be treated as a discontinuance of the existing service and the establishment of a new service. All outstanding minimum period charges and discontinuance charges will apply.

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S118 Frame Relay Service (X) (Continued)

S118.5 Rates and Charges (Continued)

g. Service Rearrangements (Continued)

(1) (Continued)

(c) Administrative Changes

1. Administrative changes to existing service will be made without charge(s) to the customer. Administrative changes are as follows:

- Change of customer name, i.e., the customer or record does not change but rather the customer of record changes its name, e.g., XYZ Company to XYZ Communications,
- Change of customer premises address when the change of address is not a result of a physical relocation of facilities,
- Change in billing data (name, address, or contact name or telephone number),
- Change of customer contact name or telephone number, and
- Change of customer service element identification.

(X) Limited to existing customers as of May 1, 2003.

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S118 Frame Relay Service (X) (Continued)

S118.5 Rates and Charges (Continued)

h. Rate Elements

(1) Frame Relay with Port and Access

A nonrecurring charge and monthly rate, both based on the speed of the port connection (i.e., 56 Kbps, 128 Kbps, 256 Kbps, 384 Kbps, or 1.544 Mbps), apply per port for each physical connection to the network supporting Frame Relay Service (FRS). Each port includes one PVC, and can accommodate multiple PVCs.

(2) Frame Relay with Port Only

A nonrecurring charge and a monthly rate, based on the speed of the port connection (i.e., 56 Kbps, 128 Kbps, 256 Kbps, 384 Kbps, or 1.544 Mbps) apply per port for each Frame Relay Access Line or digital private line connection to the network supporting FRS. Each port can have multiple PVCs. The first PVC is included with the purchase of the port.

(3) Frame Relay PVC (FR-PVC)

(a) A nonrecurring charge and a monthly rate apply for each PVC. A monthly rate based on the speed of the port connection (i.e., 56 Kbps, 128 Kbps, 256 Kbps, 384 Kbps, or 1.544 Mbps) and the number of PVCs assigned to the port, applies per port. PVC rates are applied and accumulated on a per port basis.

(b) A nonrecurring charge applies for each subsequent order of PVC(s) to be added to PVC assignment(s) changed on an existing FRS.

(c) If the information provided by the Customer on the requested PVCs results in an interstate arrangement, the PVC falls under the federal jurisdiction and the PVC CIR capacity as specified in the company's FCC No. 4 Tariff will apply.

(X) Limited to existing customers as of May 1, 2003.

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S118 Frame Relay Service (X) (Continued)

S118.5 Rates and Charges (Continued)

i.	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(1) Frame Relay with Port and Access, each		
(a) 56 Kbps		
Month-to-Month	\$ 295.00	\$110.00
One Year	295.00	105.00
Three Years	295.00	95.00
Five Years	295.00	85.00
(b) 128 Kbps		
Month-to-Month	395.00	200.00
One Year	395.00	190.00
Three Years	395.00	175.00
Five Years	395.00	165.00
(c) 256 Kbps		
Month-to-Month	395.00	285.00
One Year	395.00	270.00
Three Years	395.00	255.00
Five Years	395.00	240.00
(d) 384 Kbps		
Month-to-Month	395.00	365.00
One Year	395.00	345.00
Three Years	395.00	335.00
Five Years	395.00	320.00
(e) 1.544 Mbps		
Month-to-Month	595.00	530.00
One Year	595.00	510.00
Three Years	595.00	490.00
Five Years	595.00	470.00

(X) Limited to existing customers as of May 1, 2003.

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S118 Frame Relay Service (X) (Continued)

S118.5 Rates and Charges (Continued)

i.	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(2) Frame Relay with Port Only, each		
(a) 56 Kbps		
Month-to-Month	\$95.00	\$45.00
One Year	95.00	43.00
Three Years	95.00	41.00
Five Years	95.00	38.00
(b) 128 Kbps		
Month-to-Month	295.00	90.00
One Year	295.00	85.00
Three Years	295.00	80.00
Five Years	295.00	75.00
(c) 256 Kbps		
Month-to-Month	295.00	135.00
One Year	295.00	130.00
Three Years	295.00	120.00
Five Years	295.00	110.00
(d) 384 Kbps		
Month-to-Month	295.00	190.00
One Year	295.00	180.00
Three Years	295.00	170.00
Five Years	295.00	160.00
(e) 1.544 Mbps		
Month-to-Month	495.00	300.00
One Year	495.00	285.00
Three Years	495.00	265.00
Five Years	495.00	245.00

(X) Limited to existing customers as of May 1, 2003.

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S118 Frame Relay Service (X) (Continued)

S118.5 Rates and Charges (Continued)

i.	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
(3) Additional Frame Relay PVC, each		
Month-to-Month	\$20.00	\$8.00
One Year	20.00	7.00
Three Years	20.00	6.00
Five Years	20.00	5.00
(4) Maintenance of Service Charge		
First 30 Minutes	47.30	--
Each additional 30 minutes or fraction thereof	17.00	--

(X) Limited to existing customers as of May 1, 2003.

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WIDE AREA TELECOMMUNICATIONS SERVICE

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S119. DISCONTINUED SERVICE OFFERINGS -
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S119.1 IntraLATA Only 800/888 Service

Obsolete. The provision of IntraLATA Only 800/888 Service will be continued for existing customers only. Service will not be offered for new installations, moves, changes, or additions. Month-to-month customers may retain the service as long as they do not request changes to it. Customers with either the one, two or three year usage contracts will remain under their current agreements until they expire. Upon expiration of the term usage agreement, the customer may remain grandfathered at the current month-to-month usage rates or contact any of the numerous carriers who can provide a wider variety of 800 services.

S119.1.1 General

- a. IntraLATA Only 800/888 Service, however, can be terminated, at the direction of the customer, on a WATS access line from S119.1.2 of this Tariff or on an exchange access line purchased from the appropriate tariff. See S119.1.6, following, for other applicable charges when terminating on an exchange access line.
- b. IntraLATA Only 800/888 Service, at the direction of the customer, can be terminated on a WATS access line arranged for inward calling only or on an exchange access line. For service terminating on an exchange access line, only one 800/888 number can be assigned to terminate on any one exchange access line.
- c. WATS arranged for IntraLATA Only 800/888 Service provides for the termination of calls from stations within the same LATA and the same State, for telecommunications with a station associated with an 800/888 Service access line or exchange access line located within the same LATA and State.

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S119.1 IntraLATA Only 800/888 Service (Continued)

S119.1.1 General (Continued)

d. IntraLATA Only 800/888 Service is provided utilizing 800/888 Number Service.

(1) 800/888 Number Assignment

800/888 Number Service provides for the assignment of a single ten digit 800/888 Number (i.e., 800+xxx+xxxx; 888+xxx+xxxx) to the customer which can be used on a statewide basis for intraLATA calling. 800/888 Number Service allows for, but does not require the 800/888 Number customer to use one 800/888 number statewide for intraLATA calling. 800/888 Number Service can be selected for an area consisting of less than an entire state by specifying the desired Area of Service. Area of Service is described in S119.1.1d.(2) following. The assigned 800/888 number can terminate to a WATS Access line or to an exchange access line. Subsection S119.1.6 following provides the applicable charges for IntraLATA Only 800/888 Service terminating to an exchange access line.

(2) Area of Service

Area of Service defines the geographic locations (LATAs) within a state from which the IntraLATA Only 800/888 Service customer desires to accept calls for a given 800/888 Number. The Area of Service may range from a single LATA to the entire state. A WATS Access Line or exchange access line is required within each LATA specified by the Area of Service for termination of 800/888 Service traffic that originated within that LATA. The desired Area of Service must be specified by the customer at the time IntraLATA Only 800/888 Service is ordered. Customers requesting an Area of Service encompassing more than one LATA are required to subscribe to the Variable Call Destination feature described in S119.1.1.d.(3) following.

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S119.1 IntraLATA Only 800/888 Service (Continued)

S119.1.1 General (Continued)

d. (Continued)

(3) Variable Call Destination

The Variable Call Destination feature provides for multiline terminations (one ten digit telephone number per LATA) of intraLATA Only 800/888 Service when the customer specifies an Area of Service greater than one LATA. This allows for the assignment of one 800/888 Number, for statewide use, with termination to a WATS Access Line or exchange access line within the LATA where the 800/888 call originated. Rates for Variable Call Destination record establishment are provided in S119.1.6 following.

S119.1.2 Monthly Usage Charges

The hourly rates apply to the total Business Line 800 Residence Line 800 (IntraLATA Only 800/888 Service) usage terminating on an exchange access line(s) rounded to the nearest tenth of an hour.

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WIDE AREA TELECOMMUNICATIONS SERVICE

S119.1 IntraLATA Only 800/888 Service (Continued)

S119.1.2 Monthly Usage Charges (Continued)

a. GTE Business Line 800 Residence Line 800 Number Service ^{1,2}		<u>Day</u>	<u>Evening</u>	<u>N/Wknd.</u>
(1)	No Contract			
	0-10 hours	\$16.20	\$12.15	\$ 8.10
	10.1-25 hours	14.15	10.61	7.05
	25.1-50 hours	12.75	9.55	6.35
	50.1-80 hours	10.75	8.06	5.35
	Over 80 hours	10.25	7.65	5.10
(2)	One-Year Contract			
	0-10 hours	14.58	12.15	8.10
	10.1-25 hours	12.74	10.61	7.05
	25.1-50 hours	11.48	9.55	6.35
	50.1-80 hours	9.68	8.06	5.35
	Over 80 hours	9.02	7.65	5.10
(3)	Two-Year Contract			
	0-10 hours	13.85	12.15	8.10
	10.1-25 hours	12.10	10.61	7.05
	25.1-50 hours	10.90	9.55	6.35
	50.1-80 hours	9.00	8.06	5.35
	Over 80 hours	8.39	7.65	5.10
(4)	Three-Year Contract			
	0-10 hours	13.16	12.15	8.10
	10.1-25 hours	11.37	10.61	7.05
	25.1-50 hours	10.14	9.55	6.35
	50.1-80 hours	8.37	8.06	5.35
	Over 80 hours	7.67	7.65	5.10

1 This rate schedule is for IntraLATA only service and for the intraLATA portion of Combined IntraLATA/InterLATA Service.

2 For Combined Statewide 800/888 Service, charges contained in the interLATA carrier's tariff will apply to the interLATA usage.

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S119. DISCONTINUED SERVICE OFFERINGS -
WIDE AREA TELECOMMUNICATIONS SERVICE

S119.1 IntraLATA Only 800/888 Service (Continued)

S119.1.3 Method of Determining Usage Charges

For IntraLATA Only 800/888 Service terminating on an exchange access line, monthly usage charges are calculated separately for each LATA in which the service terminates on an exchange access line. The usage charge applies as follows:

- a. For each exchange access line (telephone number) termination of a given 800/888 number (maximum of one per LATA), the total chargeable hours for each rate period for each termination is the greater of (1) or (2) following, rounded to the nearest tenth (one decimal place).
 - (1) Determine the total actual IntraLATA Only 800/888 Service hours associated with a given 800/888 number and exchange access line for each rate period (chargeable time for each call is specified in S119.1.5 and S19.4.9), or
 - (2) Determine the total "equivalent" hours associated with a given 800/888 number for the exchange access line termination used for each rate period by applying the minimum average time requirement of 30 seconds per call (1 call x 30 seconds).
- b. Using the total chargeable hours per rate period determined in S119.1.3a. preceding, and the table of hourly rates from S119.1.2 preceding, multiply the hourly rate(s) in the appropriate taper(s) by the number of hours used in each taper. The total charge is the sum of all the usage tapers.

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S119. DISCONTINUED SERVICE OFFERINGS -
WIDE AREA TELECOMMUNICATIONS SERVICE

S119.1 IntraLATA Only 800/888 Service (Continued)

S119.1.4 Optional Contract Periods

a. Description

A customer may elect to participate in an Optional Contract Period for GTE Business Line 800 Residence Line 800 Number Service. The Optional Contract Periods allow a customer to take advantage of a lower per hour usage rate for a one-, two-, or three-year contract period.

b. Expiration of a Contract Periods

At the expiration of a Contract Period, the Telephone Company will continue to provide GTE Business Line 800 Residence Line 800 Number Service at the month-to-month usage rates unless the customer chooses to discontinue service.

c. Termination Liability

If a customer terminates prior to the expiration date of the contract, the customer's contract period's to-date usage (to a maximum of twelve months) will be re-rated at the month-to-month tariff rate, and the payments made to date shall be deducted from the re-rated total. The customer's termination liability would be the difference between these two figures.

d. Unique Ringing Feature (GSEC: BL8SR)

A unique ringing signal is available as an option to GTE Business Line 800 Residence Line 800 Number Service customers. A unique ringing signal will allow the customer to distinguish if the incoming call was placed by dialing the customer's 800/888 number or the customer's local exchange number.

A unique ringing signal is available only where facilities permit. This feature is not available for use on Internal Communications and Call Management Features, PBX trunks, or on local exchange facilities arranged for rotary service.

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S119. DISCONTINUED SERVICE OFFERINGS -
WIDE AREA TELECOMMUNICATIONS SERVICE

S119.1 IntraLATA Only 800/888 Service (Continued)

S119.1.4 Optional Contract Periods (Continued)

e. Unique Ringing Feature (Continued)

If the customer has GTE Business Line 800/Residence Line 800 Number Service configured for multiple terminations, unique ringing will be provided on only one termination. The termination, when applying unique ringing, must be in the Telephone Company's service area.

There is no additional monthly charge for this feature for customers who subscribe to GTE Business Line 800/Residence Line 800 Number Service for a one-, two-, or three-year contract period. There is no additional nonrecurring charge if this feature is ordered on the initial installation of service for a one-, two-, or three-year contract period.

S119.1.5 Minimum Average Time Requirement

- a. For IntraLATA Only 800/888 Service, usage is subject to an average of 30 seconds per completed call in each service group or for each exchange access line used to terminate IntraLATA Only 800/888 Service usage for each billing period.
- b. For IntraLATA Only 800/888 Service, if the average duration of such calls is less than 30 seconds, the total use for the service group or exchange access line equals the number of calls multiplied by 30 seconds.

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S119. DISCONTINUED SERVICE OFFERINGS -
WIDE AREA TELECOMMUNICATIONS SERVICE

S119.1 IntraLATA Only 800/888 Service (Continued)

S119.1.6 GTE Business Line 800 Residence Line 800 IntraLATA Only Service Charges

GTE Business Line 800 Residence Line 800 Number Service Termination on an Exchange Access Line

- a. The following rates apply when IntraLATA Only 800/888 Service terminates on an exchange access line.

	<u>Monthly Rate</u>
(1) Per 800/888 Number Service Terminating on an Exchange Access Line, per LATA	
Business	\$ 3.00
Residence	3.00

- b. Variable Call Destination Rates

- (1) The following rates apply when multiple terminations of an IntraLATA Only 800/888 Service are selected.

	<u>Monthly Rate</u>
(a) Per 800/888 Number record established	\$ 2.00

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PRIVATE LINE SERVICE AND CHANNELS

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S120. DISCONTINUED SERVICE OFFERINGS -
PRIVATE LINE SERVICE AND CHANNELS

S120.1 Intraexchange Private Line Service

S120.1.1 19.2 Kbps Service

Discontinued as a service offering. The rates shown below are applicable for existing circuits until such time as new installations, moves, rearrangements, or deletions are requested. Should an existing customer request an addition, change, and/or move to his existing service, the customer's entire service shall revert to the applicable regulations, rates, and charges as specified in Section S20.2.8 of this Tariff to become effective the date of the requested addition, change, and/or move.

a. General

- (1) This service is provided for the transmission of digital signals only and is furnished only via digital transmission facilities.
- (2) This service provides for the simultaneous two-way transmission of synchronous digital signals at a speed of 19.2 Kbps between customer locations where appropriate digital facilities for this service are available as determined by the Company.
- (3) The Company will provide a digital facility over existing transmission facilities compatible with 19.2 service.

b. Regulations

- (1) Service is furnished for the simultaneous two-way transmission of digital signals at synchronous rates of 19.2 Kbps between two points or more located in an exchange.

(2) Definitions

Digital Local Channel

The term "Digital Local Channel" denotes a path for 19.2 service furnished from the Serving Wire Center to the customer's premises.

Serving Wire Center

The term "Serving Wire Center" denotes the local telephone central office assigned to customers in a well defined area. A Serving Wire Center may be further designated by the Company as a Node Central Office.

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PRIVATE LINE SERVICE AND CHANNELS

S120.1 Intraexchange Private Line Service (Continued)

S120.1.1 19.2 Kbps Service (Continued)

b. Regulations (Continued)

(2) Definitions (Continued)

Node Central Office

The term "Node Central Office" denotes that physical location the Company has designated as a test, maintenance and monitoring center to service one or more Serving Wire Centers.

Digital Interoffice Channel

The term "Digital Interoffice Channel" denotes a path (or paths) for digital transmission between Serving Wire Centers and Node Central Offices. An interoffice channel may be furnished in such manner as the Company may elect.

Multipoint Service

The term "Multipoint Service" denotes a service which provides communications capability between more than two private line station locations by means of a bridging or hubbing arrangement. For the provision of this the bridging or hubbing arrangement shall be located at the Node Central office. Multipoint Service capability may not be available in all locations.

c. Method of Applying Rates

(1) A Digital Local Channel is furnished between a Serving Wire Center and the customer's premises. The rate is based on 1/2 mile increments, or fraction thereof, for the airline distance measured between the Serving Wire Center and the customer's premises.

(2) A Serving Wire Center Termination charge is applicable for each Digital Local Channel to cover those fixed charges to terminate each local channel in the Company's Wire Center.

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PRIVATE LINE SERVICE AND CHANNELS

S120.1 Intraexchange Private Line Service (Continued)

S120.1.1 19.2 Kbps Service (Continued)

c. Method of Applying Rates (Continued)

- (3) Node Terminations are applied to each termination within the Node Central Office. A charge is applicable for each Local Channel connected within a Node Central Office.
- (4) A Digital Interoffice Channel will be required when a Digital Local Channel terminates in a Serving Wire Center that is not a Node Central Office. The rate is based on airline mileage, or fraction thereof, between the Serving Wire Center and the Node Central Office.

d. Connections

- (1) The responsibility of the Company shall be limited to the furnishing and maintenance of service to a network interface on the customer's or user's premises where provision is made for the connection of local service. The customer or user is responsible for installing and testing his premises equipment or facilities to insure that when they are connected with the 19.2 service such equipment or facilities are operating properly.

e. Responsibility of the Company

- (1) The Company shall not be responsible for installation, operation or maintenance of any terminal equipment or communications systems provided by a customer or user. Where such equipment or system is connected to Company facilities, the responsibility of the Company shall be limited to the furnishing of facilities suitable for 19.2 service and to the maintenance and operation in a manner proper for such digital service. The Company shall not be responsible for damage to terminal equipment or communications systems provided by a customer or authorized user due to testing.
- (2) The Company undertakes to maintain and repair the facilities which it furnishes. The customer or user may not rearrange, disconnect, remove or attempt to repair any equipment installed by the Company without prior written consent of the Company.

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PRIVATE LINE SERVICE AND CHANNELS

S120.1 Intraexchange Private Line Service (Continued)

S120.1.1 19.2 Kbps Service (Continued)

f. Rates and Charges

- (1) A Digital Local Channel is furnished between a Serving Wire Center and the customer's premises. Charges are based on the airline distance between the Serving Wire Center and the customer's premises. Digital Local Channel Monthly rates are per 1/2 mile, or fraction thereof.

Monthly
Rate

\$ 9.25

- (2) A Serving Wire Center Termination is required in the Company's Local Central Office. Serving Wire Center Termination per local channel, each.

Monthly
Rate

\$ 35.00

- (3) A Node Channel Termination is required at the Company's Node Central Office. Node Channel Termination per local channel, each.

Monthly
Rate

\$ 20.00

- (4) A Digital Interoffice Channel is furnished between serving wire centers and the Node Central Office(s). Digital interoffice channel, each airline mile or fraction thereof.

Monthly
Rate

\$ 1.50

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PRIVATE LINE SERVICE AND CHANNELS

S120.1 Intraexchange Private Line Service (Continued)

S120.1.1 19.2 Kbps Service (Continued)

f. Rates and Charges (Continued)

(5) Multipoint Service, per local or interoffice channel bridged.

Monthly
Rate
\$ 25.00

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EMERGENCY REPORTING SERVICE

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S122. DISCONTINUED SERVICE OFFERINGS -
EMERGENCY REPORTING SERVICE

S122.1 911 Emergency Telephone Service

Obsolete. The provision of the following 911 Emergency Telephone Service rate(s) will be continued for existing customers only until such time as the customer discontinues the service.

S122.1.1 Rates and Charges

	<u>Monthly Rate</u>
- Hardware Trunk Termination, per Termination	\$38.00