# Public Service Commission of South Carolina
# Tariff Summary Sheet as of July 23, 2013

Hargray Telephone Company, Inc.

Tariff Service: Local

This document is the complete version of the tariff on file and contains the following approved revisions. Detailed information is available for each revision on the Commission's E Tariff website (http://etariff.psc.sc.gov).

| Revision | Date Filed | Effective Date | # of Pages |
|---|---|---|---|
| E2013-208 | 7/1/13 | 7/23/13 | 8 |
| Summary: Textual change, format change, breakout of EAS, added measured service charge for usage over 3,600 minutes and rate change for inflation increase. | | | |
| E2012-202 | 6/8/12 | 4/4/12 | 3 |
| Summary: Lifeline revision. This revision (no. E2012-89) was previously filed with the Commission on 04/04/12 and approved by the Commission but inadvertently removed by the filer today. This filing is necessary to correct the records. | | | |
| E2012-176 | 5/31/12 | 6/8/12 | 5 |
| Summary: Basic Local Service and Limited Local Service | | | |
| E2009-30 | 2/6/09 | 3/30/09 | 3 |
| Summary: BRI functionality for Residential customers allows customers to make simultaneous calls over the same local loop. | | | |

# Public Service Commission of South Carolina
# Tariff Summary Sheet as of June 8, 2012

Hargray Telephone Company, Inc.

Tariff Service: Local

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GENERAL CUSTOMER SERVICES TARIFF

HARGRAY TELEPHONE CO., INC.
HILTON HEAD ISLAND, S.C.
EFFECTIVE DATE: January 1, 1988

Original Page
1st Revised Pg.
Cancels Orig. Pg.

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## DEFINITION OF TERMS

ACCESSORIES
Accessories are devices which are mechanically attached to, or used with, the facilities furnished by the company and which are independent of and not electrically connected to the conductors in the communications path of the telecommunications system.

AIRLINE MILEAGE
See "Mileage and Zone Charges."

APPLICANT
A person, firm, partnership, corporation, cooperative organization, governmental agency, etc., requesting service from the Company.

AUTHORIZED USER
A person, firm, or corporation (other than the customer) on whose premise a telephone, PBX, or private line service or channel is located and who may communicate over such channels in accordance with the terms of the tariff.

BASE RATE
A schedule rate for any form of exchange service or equipment which does not include mileage charges.

BASE RATE AREA
A specific section of an exchange area within which primary classes of service are available without extra exchange line mileage or zone charges.

BASIC TERMINATION CHARGE
See "Termination Charge."

BATTERY POWER
See "Private Branch Exchange Service."

BUILDING
A building is a structure under one roof or two or more structures connected by enclosed passageways which do not cross public throughfares other than alleys and are regularly used as corridors by persons, and are suitable for the installation and maintenance of inside wiring. Pipes and conduits are not considered enclosed passageways.

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## DEFINITION OF TERMS

BUSINESS SERVICE
Telephone service furnished to customers where the actual or obvious use is principally or substantially of a business, professional, or occupational nature.

CENTRAL OFFICE
A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

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CENTRAL OFFICE DESIGNATION
See "Telephone number."

CENTRAL OFFICE DISTRICT
The specific section or area served by a single central office.

CERTIFICATE
Certificate of Public convenience and Necessity issued by the commission of telephone utilities.

CHANNEL
A channel is an electric path suitable for the transmission of telephonic communications.

CIRCUIT MEASUREMENT
See Route Measurement under "MILEAGE AND ZONE CHARGES."

CLASS OF SERVICE
The classes of customer telephone service are residence service, business service, and semi-public service.

COIN TELEPHONE
A telephone station, either public or semi-public,equipped with a device for collecting money in payment of telephone message.

COMMISSION
Public Service Commission of South Carolina.

## DEFINITION OF TERMS

COMMUNICATIONS SYSTEMS
Communications systems are channels or other facilities which are capable, when not connected to the telecommunications between customer-provided terminals equipment or Company stations.

COMPANY
Wherever used in this tariff, "Company" refers to Hargray Telephone Company, Incorporated of Hilton Head Island, South Carolina, unless the context clearly indicates otherwise.

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COMPANY ATTENDED PUBLIC TELEPHONE
See "Public Telephone."

COMPANY STATION
See "Telephone Station."

CONNECTING ARRANGEMENT
The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company, or of facilities of the Company with other facilities of the Company.

CONNECTING COMPANY
A corporation, association, firm or individual licensed and or rating as a communications common carrier with whom the Company interchanges traffic.

CONSTRUCTION CHARGE
A separate initial charge made for construction of pole lines, circuits, facilities, etc., in excess of that contemplated under the rates quoted in the exchange tariff.

CONTINUOUS PROPERTY
A continuous plot of ground occupied by the customer which is not separated by a public throughfare or space occupied by others.

CUSTOMER
A person, firm, partnership, corporation, cooperative organization, governmental agency, etc., receiving service from the Company.

## DEFINITION OF TERMS

CUSTOMER-PROVIDED TERMINAL EQUIPMENT

Devices or apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which, when connected to the communications path of the telecommunications system, are so connected either electrically, acoustically or inductively.

DATA ACCESS ARRANGEMENT

A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, and arrangement to identify a central office line and protective facilities and procedures to determine compliance with criteria set forth in 15.2 1b of the tariff.

DIRECT ELECTRICAL CONNECTION

A physical connection of the electrical conductors in the communications path.

DIRECTOR LISTING

a. The publication in the Company's directory of information relative to a customer's telephone number, by which telephone users may ascertain the call number of a desired station.

   (1) Caption Listing: The listing of a customer's name without address or telephone number followed by a series of indented listings covering branches of different departments of the business.

   (2) Foreign Exchange Listing: The listing of a customer in the alphabetical list of an exchange other than that for the exchange from which the customer is served.

   (3) Free Listing: A directory listing for which no specific charge is made.

   (4) Indented Listing: A directory listing indented under another listing.

   (5) Reference Listing: The listing of a generally accepted name of a firm or corporation followed by a reference to another listing.

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## DEFINITION OF TERMS

EXCHANGE

A central office or group of central offices, together with the customer stations and lines connected thereto, forming a local communications system furnishing means of telephonic intercommunication without toll charges between customers within a specific area, usually a single city, town or village and its environs. When an exchange includes only one central office, it is termed a single office exchange, but when it includes more than one central office, the exchange is termed a multi-office exchange.

EXCHANGE ACCESS LINE

The serving central office line equipment and all Company plant facilities up to and including the Company-provided Standard Network Interface. These facilities are Company-provided and maintained and provided access to and from the telecommunications network for message toll service and for local calling appropriate to the tariffed use offering selected by the customer.

EXCHANGE AREA

The corporate limits of the municipality or the local community area in which adequate local exchange telephone service is, or is proposed to be furnished furnished, together with such rural areas contiguous thereto as are served, or as are proposed to be served with reasonably adequate local exchange service form the exchange in question.

EXCHANGE SERVICE

a. The general telephone service rendered in accordance with tariff provisions. Exchange service is a general term describing as a whole the facilities provided for local intercommunication, together with the right to originate and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this tariff.
   (1) Flat Rate Service: A classification of exchange service furnished a customer under tariff provisions. for which a stipulated charge is made, regardless of the amount of use.

DEFINITION OF TERMS

EXCHANGE SERVICE (Cont'd)

(2) Foreign Central Office Service: A classification of exchange service furnished under tariff provisions by means of a circuit connecting a customer's main station or private branch exchange system with a central office other than that regularly serving customers within the area in which the station is located, but within the area in which the station is located, but within the same exchange service area.

(3) Foreign Exchange Service: A classification of exchange service furnished under tariff provisions by means of a circuit connecting a customer's main station or private branch exchange system with a central office of an exchange other than that which regularly serves the exchange service area in which the customer is located.

(4) Individual Line Service: A classification of exchange service furnished under tariff provisions which provide that only one main station shall be served by the circuit connecting such station with the central office.

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DEFINITION OF TERMS

EXCHANGE SERVICE (Continued)

(5) Message Rate Service: A classification of non-coin box exchange service furnished under tariff provisions, which is charged for on the basis of amount of use. (Hotel, Motel, and Hospital PBX service).

(6) Party Line Service: A classification of exchange service furnished under tariff provisions which provide that two or more main stations may be served by the same central office circuit.

(7) Semi-Public Service: A classification of coin box exchange service furnished under tariff provisions for use or locations more or less public in character, but not, in the opinion of the Company generally accessible nor suitable for the installation of public telephones.

(8) Public Service: A classification of coin box service established under tariff provisions for use at locations chosen or accepted by the Company as suitable and necessary for furnishing service to the general public.

EXTENDED AREA SERVICE

A type of telephone service furnished under tariff provisions whereby customers of a given exchange may complete calls to and, where provided by the tariff, receive messages from one or more exchanges without the application of long distance message telecommunications charges.

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EXTENSTION STATION

EXTRA EXCHANGE LINE MILEAGE

See "Mileage and Zone Charges."

FACILITIES

All property, means and instrumentalities owned, operated, leased, licensed used, furnished, or supplied for, by or in connection with the rendition of telephone service.

## DEFINITION OF TERMS

FLAT RATE SERVICE
See "Exchange Service."

FOREIGN CENTRAL OFFICE
Any central office other than that which serves the area in which the customer is located.

FOREIGN CENTRAL OFFICE MILEAGE
See "Mileage and Zone Charges."

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## DEFINITION OF TERMS

FOREIGN CENTRAL OFFICE SERVICE
See "Exchange Service."

FOREIGN EXCHANGE
Any other exchange but that in which the customer is located.

FOREIGN EXCHANGE LISTING
See "Directory Listing."

FOREIGN EXCHANGE MILEAGE
See "Mileage and Zone Charges."

FOREIGN EXCHANGE SERVICE
See "Exchange Service."

GRADE OF SERVICE
A term used in describing exchange service with regard to the number of main telephones which may be connected to one central office line.

INDENTED LISTING
See "directory Listing."

INITIAL CHARGE
See "Installation Charge."

INITIAL SERVICE PERIOD
The minimum period of time for which service, facilities and equipment are provided.

INSTALLATION CHARGE
A separate initial charge, made under certain conditions for the placing, connecting, or furnishing for the establishment of service which may or may not be associated with other charges for the service or equipment furnished. An installation charge is not a recurring charge, although the other charges, if any, with which it is associated ordinarily are recurring charges.

INSTRUMENTALITIES-IN-PLACE
See "Left-In-Station."

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## DEFINITION OF TERMS

INTERCEPTING SERVICE
A service arrangement whereby a person calling a disconnected or discontinued telephone number is informed that, the called telephone number has been discontinued, or disconnected, or changed to another number, or that calls are received by another telephone.

INTERCOMMUNICATING SYSTEM
See "Private Branch Exchange."

INTEREXCHANGE CHANNEL
That portion of a channel which connects stations in two or more exchanges.

INTERIOR CENTREX STATION
See "Centrex Service."

JACK AND PLUG EQUIPMENT (d)

JOINT USER SERVICE
A classification of exchange service furnished to a joint user is a person, firm, or corporation sharing the customer's exchange service in accordance with tariff provisions, but who would not otherwise be entitled to the use of the service.

KEY AND PUSHBUTTON TELEPHONE SYSTEMS (d)

LEFT-IN-STATION (d)

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## DEFINITION OF TERMS

LISTING
See "Directory Listing."

LOCAL CALLING AREA
See "Local Service Area."

LOCAL MESSAGE
See "Message."

LOCAL SERVICE
The area within which telephone service is furnished customers under a specific schedule of exchange rates and without toll charges. A Local Service Area may include one or more exchange areas.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

a. The furnishing of facilities for telecommunication between stations in different local service areas in accordance with the regulations and system of charges specified in this tariff.

(1) Appointment Call
An arrangement made in advance with a particular party for the establishment of a person-to-person long distance message telephone connection at a specified time.

(2) Messenger Service
An arrangement whereby the Company, when possible and at the request of the calling party will arrange to notify the called party of a long distance call. The Company shall be reimbursed by the calling party for the amount expended for such messenger service, such charges being subject to prior authorization by the calling party to the extent that they can be determined in advance. Such charges for messenger service are in addition to the tariff charges for the message.

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DEFINITION OF TERMS

LONG DISTANCE TELECOMMUNICATIONS SERVICE (Cont'd)

a. (Continued)

(3) Person-to Person Call
A service whereby the person originating the call specified to the company operator a particular person to be reached, a particular mobile station to be reached through a Miscellaneous Common Carrier attendant, or a particular station, department, or office to be reached through a PBX or Centrex attendant.

(4) Station-to-Station Call
A service whereby a person originating the call either dials the telephone number of the desires station, Miscellaneous Common Carrier connecting circuit,Centrex, PBX, or PBX station which is reached directly rather than through a PBX attendant, or gives only the name and address under which such number is listed, and does not specify a particular person to be reached, nor particular mobile station to be reached through a Miscellaneous Common Carrier attendant, nor a particular station, department or office to be reached through a PBX or Centrex attendant.

MAIN STATIONS
See "Telephone Station."

MAINTENANCE OF SERVICE CHARGE (s)
A non-recurring charge for a premises visit as a result of a customer complaint and a determination is made that the difficulty was due to a condition in customer provided equipment which is connected to the Company's facilities.

MESSAGE
a. A communication between two stations. Messages may be classified as follows:

(1) Local Message - A communication between stations within the same local service area.

(2) Toll Message - A communication between stations in different local service areas for which a toll charge is made.

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## DEFINITION OF TERMS

MESSAGE RATE SERVICE
See "Exchange Service."

MESSENGER SERVICE
See "Long Distance Message Telecommunications Service."

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## DEFINITION OF TERMS

MILEAGE AND ZONE CHARGES

a. A charge applying for the use of part or all of a channel furnished by the Company.

(1) Airline Measurement: The shortest distance between two points.

(2) Extra Exchange Line Mileage or Zone Charge: A charge applying in addition to the base rate for service when a customer's main station, PBX, or Centrex system is outside the base rate area but is located within the exchange area.

(3) Extension Line Mileage: The measurement applying on an extension line, for the use of which a circuit charge is made in accordance with tariff provisions.

(4) Foreign Central Office Mileage: The measurement applying too a line within the exchange connecting a customer's main station, PBX or Centrex system with a central office other than that from which he would normally be served, for the use of which a separate charge is made in addition to the base rate, plus zone charges if applicable.

(5) Foreign Exchange Mileage: The measurement applying to a line connecting a customer's main station, PBX or Centrex system with a central office of an exchange other than that from which the customer would normally be served for the use of which a separate charge is made in addition to the base rate, plus zone charges if applicable.

(6) Route Measurement: The actual length of a circuit between two points. Also referred to as "Circuit measurement."

MISCELLANEOUS COMMON CARRIERS

Miscellaneous Common Carriers, as defined in Part 21 of the Federal Communications Commission Rules, are communications common carriers which are not engaged in the business of providing either a public landline message telephone service or public message telegraph service.

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## DEFINITION OF TERMS

MISCELLANEOUS EQUIPMENT
Equipment not regularly furnished with the various classes of exchange service.

MINIMUM CONTRACT PERIOD
The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

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## DEFINITION OF TERMS

MOBILE TELEPHONE SERVICE
A communication service through a land radiotelephone base station.

NETWORK CONTROL SIGNALING
The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (dialing), calling and called number identification, audible tone signals (call progress signals indicating reorder or busy conditions, altering, coin denominations, coin collect and coin return tones)to control the operation of switching machines in the telecommunications system.

NETWORK CONTROL SIGNALING UNIT
The terminal equipment furnished, installed, and maintained by the Company for the provision of network control signaling.

NON-PUBLISHED TELEPHONE
An exchange station which has the listing omitted from both the telephone directory and directory assistance records at the customer's request.

PERSON
Any corporation, company, person, partnership, firm, association, or any cooperative non-profit membership corporation or limited divident or mutual association now or hereafter created.

PLANT
Property which is necessary to provide service to the public as set forth in the various fixed capital accounts of the Uniform System of Accounts for telephone companies.

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## DEFINITION OF TERMS

PORTABLE TELEPHONE (d)

PREMISES

a. The term "same premises" (except in connection with inside moves) shall be interpreted to mean:

(1) The building or buildings, together with the surrounding land occupied as, or used in the conduct of, on establishment, business, residence, or a combination thereof, and not intersected by a public road.

(2) The portion of the building occupied by the customer, either in the conduct of his business or residence, or a combination thereof, and not intersected by a public corridor or by space occupied by others.

(3) The continuous property operated as a single farm whether or not intersected by a public road.

b. In connection with inside moves, the term "same premises" is to be interpreted to mean the building or portion of a building occupied as a unit by the customer in the conduct of his business or as a residence, or a combination thereof, and not intersected by a public road, a corridor, or space occupied by others.

PRIMARY STATION

See "Main Stations."

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GENERAL CUSTOMER SERVICES TARIFF

HARGRAY TELEPHONE CO., INC. SECTION 1
HILTON HEAD ISLAND, S.C. 1st Revised Pg.14
EFFECTIVE DATE: January 1,1988 Cancels Orig. Pg. 14

DEFINITION OF TERMS

PRIVATE BRANCH EXCHANGE SERVICE(PBX Service) (d)

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DEFINITION OF TERMS

(5) Ringing Circuit (d)

(6) Tie Line (d)

PRIVATE LINE SERVICE
As opposed to exchange service, this refers to channels and equipment furnished to a customer for direct communication between various points without access to the Company's exchange switching network.

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## DEFINITION OF TERMS

PRIVATE RIGHT-OF-WAY
A facility route granted to the Company on or over private property.

PUBLIC TELEPHONE
a. An exchange station installed on the Company's initiative, or at the Company's option, at a location chosen or accepted as suitable and necessary for furnishing service to the general public.

(1) Coin Public Telephone: A public telephone equipped with coin collecting device into which all payments for the use of the telephone are deposited prior to (prepayment) or at (postpayment) the time the operator establishes the desired connection.

(2) Company Attended Public Telephone: A public telephone operated by a Company employee as attendant.

RATE CENTERS
Points upon which the airline distances for the determination of message toll telephone rates are based. In general, each city, town, or locality is designated as a rate center except that certain small towns and localities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest.

REFERENCE LISTING
See "Directory Listing."

RESIDENCE SERVICE
Exchange service furnished to customers where the actual or obvious use is for domestic purposes.

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## DEFINITION OF TERMS

RINGING

a. There are three methods of signaling stations on party or mulit-party line circuits.

(1) Code Ringing: The methods of signaling stations on a party or multi-party line circuit whereby the bells of all stations on the circuit are rung whenever one station is signaled, signals of the respective stations being distinguished by a code made up of various combinations of short and long rings.

(2) Selective Ringing: The method of signaling stations on a party line circuit, which permits a particular station to be signaled without ringing the bells of the other stations on the circuit.

(3) Semi-Selective Ringing: The method of signaling stations on a party or multi-party line circuit, whereby the bells of only a portion of the stations on the circuit are rung when one of the stations is signaled, signals of the respective stations being distinguished by a code made up of various combinations of short and long rings.

RINGING CURRENT

See "Private Branch Exchange Service."

ROTARY SERVICE

An arrangement whereby two or more lines furnished to a customer are assigned numbers in sequence and equipped so that calls to the first number are automatically completed to the first non-busy line in the sequence. Lines beyond the first line are referred to as "auxiliary lines."

ROUTE MEASUREMENT

See "Mileage and Zone Charges."

SAME BUILDING

See "Building."

SAME PREMISES

See "Premises."

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## DEFINITION OF TERMS

SECRETARIAL LINES
Extension station lines or main station lines of patrons of a telephone answering bureau which terminate in telephone answering facilities on the premises of the bureau so as to permit the bureau attendant to answer incoming calls on such lines.

SELECTIVE RINGING
See "Ringing."

SEMI-PUBLIC TELEPHONE
See "Exchange Service."

SERVICE
The act or means of supplying communication to the public.

SERVICE CONNECTION CHARGE
The charge applying to the establishment of basic telephone service for a customer.

SERVICE POINT
The term "Service Point" when used in connection with customer-provided communications channels denotes the point on the customer's premises where channels provided by or furnished to the customer are terminated in switching equipment used, at least in part for communications with stations of customer-provided terminal equipment.

SERVICE STATION
See "Telephone Station."

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## DEFINITION OF TERMS

SPECIAL REVERSED CHARGE TOLL SERVICE

A service plan by which a customer can offer his out-of-town customers in selected exchanges the privilege of calling him without payment of toll charges and without having to request that charges be reversed.

STANDARD NETWORK INTERFACE

a. The Standard Network Interface is a standard Registration Program jack or equivalent provided by the Company as a part of exchange access, WATS, or Private Line services.

b. The Standard Network Interface will be located inside the subscriber premises or as designated by the Company.

c. All premises services will connect to the telecommunications network through the Standard Network Interface.

For existing installations, the protector or point where facilities enter a customer's premises is to be established as the end of such services. Going forward, a Company-provided standard Registration Program jack is to be used as the point of connection to the telecommunications network. All newly constructed customer premises will be provided with a Standard Network Interface.

SUSPENSION OF SERVICE

An arrangement made at the request of the customer, or initiated by the company for violation of tariff regulations by the customer, for temporarily discontinuing service without terminating the service agreement or removing the telephone equipment from the customer's premises.

SYSTEM

The coordinated facilities, including central office equipment, outside plant and customer instrumentalities, used to provide telephone service to the public.

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## DEFINITION OF TERMS

TARIFF
The rates, charges, rules and regulations adapted and filed by the Company and approved by the Commission.

TELEPHONE COMPANY
A person, firm, partnership, cooperative organization, or corporation engaged in the business of furnishing telephone service to the public under the jurisdiction of the Public Service Commission of South Carolina.

TELEPHONE NUMBER
A designation assigned to telephone station or private branch exchange necessary for placing calls to the telephone station or private branch exchange and for identification on the assessment of message charges, etc.

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JAN 19 1988

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EXECUTIVE DIRECTOR

## DEFINITION OF TERMS

TELEPHONE STATION

A unit of service, complete with and lines (circuits), so arranged as to permit sending and receiving messages through the exchange and long distance network.

a. Company Stations:

Company Station: A station for which the central office equipment and lines are owned and maintained by the Company and provided as a part of the Company's service offering. This term also denotes the network control signaling unit, Data-Tel data set or other equipment provided by the Company at the customer's premises which enables the customer to establish the communications connections and to effect communications through such connections.

b. Exchange and Toll Stations and Toll Terminals

(1) Exchange Station: A Company or service station furnished for exchange service and directly or indirectly connected with a central office.

(2) Toll Terminal: A toll terminal is a Company station to which long distance service only is furnished; a toll terminal is furnished only where the customer retains one or more exchange stations.

c. Main Extension Stations (d)

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## DEFINITION OF TERMS

TELETYPEWRITER
An electrically controlled form of typewriter upon which typewritten messages may be sent and received between similar teletypwriters when connected by a communications channel.

TELETYPEWRITER EXCHANGE SERVICE (d)

TEMPORARY DISCONNECTION
A arrangement made at the request of the customer for temporarily discontinuing service without terminating the contract or removing the telephone equipment from the customer's premises.

TERMINATION CHARGE
A charge applied under certain conditions, when a contract for service is terminated by the customer before the expiration of the minimum contract period.

TIE LINE SERVICE
A circuit connecting PBX's or similar Systems. (s)

TOLL LINE
For the purpose of distinguishing between certificates for exchange areas and for toll lines, a toll line is a "line" as herein defined used in the transmission of communication between any two or more exchanges, as distinguished from inter-office trunks between individual central offices within a single exchange area.

TWX See "Teletypewriter Exchange Service."

UTILITY
Any person as herein defined engaged in supplying telephone service to the public in South Carolina.

WIDE AREA TELEPHONE SERVICE (WATS)
The furnishing of facilities for telephone communication between wide area service access lines and other exchange and toll station telephones in the area prescribed in the tariff.

ZONE See "Mileage and Zone Charges."

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HARGRAY TELEPHONE CO., INC.
HILTON HEAD ISLAND, S.C.
EFFECTIVE DATE: JANUARY 1, 1999

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Cancels First Revised Original Page

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## GENERAL REGULATIONS

2.1 Application

The regulations specified herein are applicable to all communication services offered in this tariff by Hargray Telephone Company, Inc., hereinafter referred to as the Company. Additional regulations, where applicable, pertaining to specific service offerings accompany such offerings in various Sections of these Tariff.

2.2 Limitations and Use of Service

2.2.1 Use of Customer's Service

a. Telephone facilities are furnished for the use of the customer employees, agents or representatives of the customer or members of the customer's domestic establishment except in connection with semi-public telephone service and except as the use of the service may be extended, in addition to other services which may be separately ordered, to joint users, patrons of hospitals or of hotels, members of clubs, students living in quarters furnished by schools, colleges or universities, to persons temporarily subleasing a customer's residential premises, or to tenants living in retirement complexes.

b. Except as otherwise provided in this tariff, service furnished by the Company is intended only for communications in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, firm, or corporation for use, or in the collection, transmission or delivery of any communication for others. This prohibition shall not apply to Long Distance Message Telecommunications Service (LMTS)nor to a customer who is engaged as a communications common carrier in a public telegram message business, or overseas data message service,

GENERAL REGULATIONS

2.2 Limitations and Use of Service (Cont'd)

2.2.1 Use of Customer's Service (Cont'd)
nor to a Composite Data Service Vendor in the provision of composite data service to its patrons.

c. In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Company, and of the other users for which the facilities may be furnished him by the Company, and because of unavoidableness of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions, and limitations herein specified.

2.2.2 Establishment of Identity

a. The calling party shall establish his identity in the course of any communication as often as may be necessary.

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GENERAL REGULATIONS

2.2 Limitations and Use of Service (Cont'd)

2.2.2 Establishment of Identity (Continued)

b. The calling party shall be solely responsible for establishing the identity of a person or station with whom connection is made at the called location.

2.2.3 Customer-Provided Terminal Equipment and Customer-Provided Communications System

Customer-Provided terminal equipment may be used and customer-provided communications systems may be connected with the facilities furnished by the Telephone Company for telecommunications services as provided in section 15 of this Tariff.

2.2.4 Miscellaneous Devices Provided by the Customer

a. The provisions of 2.2.3 preceding shall not be construed or applied to bar a customer from using devices which serve his convenience in his use of the facilities of the Company in the service for which they are furnished under this tariff, provided any such device so used would not endanger the safety of Company employees or the public; damage, required change in or alteration of, or involve direct electrical connection to the equipment or other facilities of the Company; or interfere with the proper functioning of such equipment or facilities; or impair the operation of the telephone system or the teletypewriter system or otherwise injure the public in its use of the Company's services.

b.

(d)

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GENERAL REGULATIONS

2.2.4 Miscellaneous Devices Provided by the Customer (Cont'd)

c. Except as otherwise provided in this tariff, nothing herein shall be construed to permit use of a recording device or of a device to inter connect any line or channel of the Company with any other communication line or channel of the Company or of any other person.

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GENERAL REGULATIONS

2.2 Limitations and Use of Service (Cont'd)

2.2.5 Broadcast of Recordings of Telephone Conversations

The provisions of 2.2.3 preceding shall not apply to the broadcasting of a recording of a telephone conversation during the period of recording provided that, in the interest of protecting the privacy of telephone service, the recording is made in accordance with the regulations governing connection with customer-provided voice recording equipment as specified in this tariff.

2.2.6 Recorded Public Announcements

a. Use of Company Facilities or service in connection with automatic answering service, automatic answering and recording service, recorder-coupler service or miscellaneous devices for recorder public announcements are subject to the following conditions:

(1) For purposes of identification, customers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided, unless the address of the organization or individual named in the announcement is shown in the currently distributed telephone directory.

(2) Private telephone numbers will not be furnished for use with recorded public announcements.

(3) Failure to comply with provisions of this tariff shall be cause for termination of service.

GENERAL REGULATIONS

2.2.7 Limited Communication

The Company reserves the right to limit the length of communication when necessary because of a shortage of facilities caused by emergency conditions.

2.2.8 Transmitting Messages

The Company does not transmit messages but offers the use of its facilities for communications between customers. If because of transmission difficulties, the operator, in order to accommodate the customer, repeats messages, she is deemed to be acting as the agent of the person involved and no liability shall attach to the Company because of any errors made by the operator or misunderstandings that may arise between customers because of the errors.

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GENERAL REGULATIONS

2.2 Limitations and Use of Service (Cont'd)

2.2.9 Unlawful Use of Service

The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will be discontinued if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of the law. The Company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of the law.

2.2.10 Cancellation of Service for Cause

a. The Company may without notice either suspend service of terminate the customer's contract without suspension of service or following a suspension of service, disconnect the service and remove any of its equipment from the customer's premises upon:

(1) Abandonment of the service.
(2) Failure of a customer to make suitable deposit as required by this tariff.
(3) Impersonation of another with fraudulent intent.
(4) Listening in on party line conversations.
(5) Non-payment of any sum due for exchange, long distance or other services.
(6) Use of service in such a way as to impair or interfere with the service of other customers; such improper use includes, but is not limited to, the use of telephone service by a customer or with his permission in connection with a plan or contrivance to secure a large column of telephone calls, to be directed to such customer at or about the same time which may result in preventing, obstructing, or delaying the telephone service of others.

GENERAL REGULATIONS

2.2.10 Cancellation of Service for Cause (Cont'd)

(7) Use of service or facilities for a call or call, enemies in manner reasonable to be expected to frighten, abuse, torment, or harass another.
(8) Any other violation of the Company's regulations.

b. The Company reserves the right to cancel any contract for service with and to discontinue service to any person who uses or permits use of obscene, profane, or grossly abusive language over or by means of the Company's facilities, and who, after reasonable notice fails, neglects or refuses to cease and refrain from such practice or to prevent the same, and to remove its property from the premises of such person.

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GENERAL CUSTOMER SERVICES TARIFF

HARGRAY TELEPHONE CO, INC.
HILTON HEAD ISLAND, S.C.
EFFECTIVE DATE: January 1,1988

SECTION 2

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GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service

2.3.1 Availability of Facilities

a. The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense suitable facilities and rights for the provisions of such service.

b. The rates and charges quoted in this tariff provided for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs.

c. When excessive costs are involved for the construction of facilities, charges for such construction will be determined in accordance with the regulations as set forth in Section 5, "Charges Applicable Under Special Conditions," except as otherwise specified.

2.3.2 Party Line Service

a. Applications for party line service are accepted by the Company with the understanding that each customer will use the service as to not interfere with the equitable proportionate use of service by the other customer on the same line.

2.3.3 Application of Service

a. Any applicant for service may be required to sign an application form requesting the Company to furnish the service in accordance with rate, charges, rules and regulations from time to time in force and effect.

b. The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The

GENERAL REGULATIONS

2.3.3 Application of Service (Cont'd)

b. (Cont'd)

Company may also refuse to furnish service to any applicant desiring to establish service for former customers of the Company who are indebted for previous service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness.

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GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (cont'd)
2.3.3 Application for Service (cont'd)

c. If telephone service is established and it is subsequently determined that either condition in b. above exists, the Company may suspend or disconnect such service until satisfactory arrangements have been made for the payment of the prior indebtness.

d. When an application for service and facilities or requests for additions, rearrangements, relocations or modifications of service are canceled in whole or part prior to completion of work involved, the applicant is required to reimburse the Company for all expenses incurred in handling the request before notice of cancellation is received. Such charge, however, is not to exceed all charges which would apply of the work involved in complying with the request had been completed.

Any costs due to a rearrangment of equipment caused by a suspension off a portion of a service will be borne by the customer.

e. When equipment has been ordered for the specific needs of a customer and the installation thereof is unduly delayed by or at the request of the customer, applicable charges as specified in Section 5.3 apply for such equipment for the period of the delay.

f. When a customer requests a change in location of all or a part of facilities covered by his application for service or request for addition, rearrangements or modifications of his exciting service prior to completion of the work involved, he is required to pay the difference between the total costs and

GENERAL REGULATIONS

2.3.3 Application for Service (cont'd)

f. (Cont'd)
expenses incurred by the Company in completing the work involved and that which would have been incurred had the final location of the facilities been specified initially.

2.3.4 Application of rates for Business and Residence Service

a. Although in general business rates apply at business locations and residence rates apply at residence locations, the determination as to whether customer service should be classified as business or residence is based on the character of use to be made of the service.

b. Business rates apply whenever the use of the service is primarily or substantially at a business, professional, institutional or otherwise occupational nature where the listing required is such as to indicate business use.

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GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (cont'd)

2.3.4 Application of Rates for Business and Residence Service (Continued)

b. (cont'd)

Business rates apply for:

(1) Offices, stores, factories, mines and all other places of a strictly business nature.

(2) Boarding houses, except as modified under 2.3.4.c. (2); office of hotels and apartment houses, colleges, quarters occupied by clubs and fraternal societies, except as modified under 2.3.4.c.(5); private schools, hospitals, nursing homes, libraries, and other institutions and churches.

Note: For the purpose of this tariff, a boarding house is defined as a house or apartment where rooms are rented or boarders taken or both. Such houses or apartments may obtain service at residence rates when in judgment of the Company they are not conducted primarily for business purposes and are listed as residence.

(3) Residence locations, where the place of residence is adjacent to a place of business and is connected thereto, and it is not evident that the service located in the residence is to be employed primarily for domestic use.

(4) Residence locations, where an extension station or extension bell is located in any place where business rates would apply under the provisions of this tariff.

GENERAL REGULATIONS

2.3.4 Application of Rates for Business and Residence Service (Cont'd)

b. (Cont'd)

(5) Service terminating solely on the secretarial facilities of a secretarial answering firm will carry business rates.

(6) Any location where a business designation is provided or when any title indicating a trade or profession is listed, except as modified under 2.3.4.c.(3).

(7) All other locations where the customer's primary use of the service is for business purposes.

c. Residence rates apply when the use of the service is of domestic nature and provided that service is not used substantially for occupational purposes. Residence rates apply for:

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GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Cont'd)

2.3.4 Application of Rates for Business and Residence Service (Cont'd)

c. (Continued)

(1) Private residences on service not employing business listings.

(2) Private apartments in hotels, clubs and boarding houses where service is confined to the domestic use of the customer and business listings are not employed.

(3) The place of residence of a clergyman, physician, registered or practical nurse, dentist, veterinary surgeon or other medical practitioner, provided the service is not installed in that portion of the customer's residence which is used as an office, but is located in the customer's domestic establishment, and as "Dr.," "Rev.,""Judge,"and "professor" are not considered business designations.

(4) Private stable or garage when strictly a part of the customer's domestic establishment.

(5) College fraternity houses where members of the fraternity lodge within the house.

(6) Secretarial line terminations of residence main service terminating as extension lines on the premises of a telephone answering bureau.

d. Changes from business service to residence service are made only in the event of a change in customer's arrangements which would entitle him to a residence classification of his service, as specified in c. above.

GENERAL REGULATIONS

2.3.4 Application of Rates for Business and Residence Service (Cont'd)

d. (Cont'd)

The business telephone number may be continued for the residence service only of all the facts indicate that the service is no longer to be used substantially for business purposes.

e. Changes from residence to business service may usually be made without change to telephone number, if the customer so desires. Service connection charges, which apply for such changes, are quoted as Section 4 of this tariff.

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2.3 Establishment and Furnishing of Service (Cont'd)

2.3.5 Transfer of Service between Customers

a. Service previously furnished one customer may be assumed by a new customer upon due notice of cancellation, or in case of abandonment, provided there is no lapse in the rendition of service. Such transfers are subject to service connection charge regulations and may be arranged for in either of two ways:

(1) If a new customer, fully understanding the regulations governing the service and the status of the amount, willingly assumes all obligations thereunder, future bills are then rendered to him without an adjustment to or from any particular date, with the Company arranging for the requested change in billing and directory listings.

(2) If the new customer does not wish to assume payment of the old account a new service application is taken and an adjustment in billing is made to and from the date the transfer is effective.

b. Under either method of transfer the reassignment of the old telephone number the service of a new party is arranged for only after the former customer has given his consent to its use, and then only when, in the judgment of the COmpany, there exists no relationship, business or otherwise, between the old and new customers, and when in the judgment of the Company a change in the telephone number is not required.

c. When a relationship does exist, business or otherwise, between the old and new customer, the reassignment of the old

GENERAL REGULATIONS

2.3.5 Transfer of Service between Customers (Cont'd)

c. (Cont'd)

telephone number will not be permitted unless all charges due under the current account have been paid, and then only when in the judgment of the Company a change in the telephone number is not required.

d. The charges applicable for transfers of service as indicated above are the same as the service connection charges as specified in Section 4, of this tariff.

2.3.6 Initial Service Periods

a. Unless otherwise specified, the initial service period for all services offered in this tariff is one month commencing with the date of installation of the service.

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GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Cont'd)

2.3.6 Initial Service Periods (Cont'd)

b. (d)

c. For services furnished with initial service periods exceeding one month, the applicable initial service period is the number of months indicated in parenthesis following the basic termination charge listed in that section of this tariff containing the service offered.

d. The initial service period relates to each applicable unit of service, either on the initial or subsequent installations.

2.3.7 Floor Space, Electric Power and Operating at the Customer's Premises

a. The customer is responsible for the provision and maintenance, at his expense, of all suitable space and floor arrangements, including but not limited to adequate lighting, proper relative humidity and temperature control, required on his premises for communication facilities provided by the Company in connection with services furnished to the customer by the Company. Any power outlets and commercial power required for the operation of such facilities shall be provided by, and at the expense of, the customer.

b. Except as may be specified elsewhere in this tariff, all apportioning required for the use of communications facilities provided by the Company at the customer's premises will be performed at the expense of the customer, and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.

## GENERAL REGULATIONS

2.3.8 Provision and Ownership of Equipment and Facilities

a. The Company does not provide customer premises equipment (eng. tele sets, bells, etc.) under this Tariff, except for Coin Phones.

The Company may provide customer premises equipment through its Company-owned Phone Store or through its Marketing Department through a Retail Sale or through a non-regulated Lease Program.

The customer may provide his own Customer Premise Equipment.

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GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Cont'd) (d)

2.3.9 Provision and Ownership of Directories

Telephone directories distributed from time to time by the Company, remain the property of the Company and shall not be mutilated and shall be surrendered upon request. No binder, holder, insert or auxiliary cover or attachment of any kind not furnished by the Company shall be attached to the directories owned by the Company, except that this prohibition shall not apply on a customer-provided binder, holder, insert, or auxiliary cover which is not so attached as to impede reference to essential service information or otherwise interferes with service.

2.3.10 Provision and Ownership of Telephone Numbers

Telephone numbers are property of the Company and are assigned to the service furnished the customer. The customer has no property right to the telephone number or any other call number designation associated with services furnished by the company, and no right to the continuance of service through any particular central office. The Company reserves the right to change such numbers, or both, assigned to the customer, whenever the Company deems it necessary to do so in the conduct of its business.

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GENERAL REGULATIONS

2.3.11 Maintenance and Repairs

All ordinary expense of maintenance and repairs, unless otherwise specified in this tariff, is borne by the Company. In case of damage, loss, theft, or destruction of any of the Company's property due to the negligence or willful act of the customer or other persons authorized to use the service, and not due to ordinary wear and tear or causes beyond the control of the customer, the customer shall be required to pay the expense incurred by the Company in connection with the replacement of the property damaged, lost, stolen, or destroyed, or the expense incurred in restoring it to its original condition.

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GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Cont'd)

2.3.12 Company Facilities at Hazardous or Inaccessible locations.

Where service is to be established at a location that would involve undue hazards, or where accessibility is impracticable to employees of the Company, the customer may be required to install and maintain the Company's equipment and facilities in a manner satisfactory to the Company, and renumeration to be based on the conditions involved.

2.3.13 Worked Performed Outside Regular Working Hours

The rates and charges specified in this tariff contemplate that work in connection with furnishing or rearranging service be performed during regular working hours. Whenever a customer requests that work necessarily required in the furnishing or rearranging of his service be performed outside the Company's regular working hours or that once begun be interrupted, so that the Company incurs costs that would not otherwise have been incurred, the customer may be required to pay, in addition to the other rates and charges specified in this tariff, the amount of additional costs incurred by the Company as a result of the customer's special requirements.

2.3.14 Termination of Service

a. Termination of Service by the Company

(1) Violation of any regulations contained in this tariff on the part of the customer may be regarded as sufficient cause for termination of the customer's service.

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GENERAL REGULATIONS

2.3.14 Termination of Service (Cont'd)

a. Termination of Service by the Company (Cont'd)

(2) When the service is terminated on the initiative of the Company because of violation of its regulations by the customer, the regulations stipulated below for termination of service at the customer's request apply.

(3) The Company may refuse to furnish or continue to furnish service hereunder, if such service would be used or is used for a purpose other than for which it is provided or when its use interferes with or impairs, or would interfere with or impair, any other service rendered to the public by the Company.

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GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Cont'd)

2.3.14 Termination of Service (cont'd)

b. Termination of Service at the Customer's Request

Service may be terminated at any time upon reasonable notice from the customer to the Company. Upon such termination the customer shall be responsible for the payment of all charges due. This includes all charges due for the period service has been rendered plus any unexpired portion of an initial service period or applicable termination charges, or both.

2.3.15 Ringer Limitations

a. (d)

b. The number of ringers directly connected to the line is limited to four per main station in the case of individual and two-party lines, to two per main station in the case of four-party lines, and to one per main station in the case of rural lines.

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GENERAL REGULATIONS

2.3.15 Ringer Limitations (Cont'd)

c. Ordinarily in connection with individual line, party line, and Centrex station line service, a ringer is permanently connected to the line.

2.4 Payment Arrangements and Credit Allowances

2.4.1 Advance Payments

a. An applicant for service may be required to pay in advance of installation an amount not to exceed applicable service connection, charges plus charges for one month of service.

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GENERAL REGULATIONS

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.1 Advance Payments (Cont'd)

b. The amount of any advance payment collected is credited to the subscriber's account after service is established.

c. In addition to the advance payment specified in the preceding paragraph, an applicant for telephone service (the furnishing of which involves an unusual installation expense) may, if it is deemed necessary by the Company in safeguarding its interests, be required to make an advance payment of such proportion of the estimated cost as is to be borne by the applicant in addition to such service connection charges as are applicable.

d. The amount of any advance payment collected because of unusual installation expense is credited to the applicant's account as applying against the construction or installation charge. If the amount of such advance payment collected is in excess of the proportion of such costs to be borne of the applicant, the amount of excess is either returned to the customer or credited to his account.

2.4.2 Deposits

a. The Company may, in order to safeguard its interest, require an applicant for or customer to its services to make a suitable deposit to be held by the Company as a guarantee of the payment of charges. Any such deposit may be held during the continuance of the service as security for the payment of any and all amounts occurring for the service.

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GENERAL REGULATIONS

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.2 Deposits (Cont'd) (C)

c. Interest at the rate of 8% per annum is allowed to the customer during the continuance of the deposit payable upon application of a depositor for discontinuance of service. Such deposit and accrued interest less any amounts then due the Company, is returnable to the customer.

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GENERAL REGULATIONS

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.2 Deposits (Cont'd)

d. The fact that deposit has been made in no way relieves the applicant or customer from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation or constitutes a waiver or modification of the regular practices of the Company providing for the discontinuance of service for nonpayment of any sums due the Company.

2.4.3 Payment for Service

a. The customer is responsible for payment of all charges on conjunction with the services furnished him including collect long distance messages which have been accepted at the customer's telephone and long distance messages originating at the customer's station.

b. The customer shall pay on a monthly basis in advance or shall pay on demand all charges for service and shall pay on demand all charges for long distance service. Special billing arrangements may be established for services provided to certain Governmental agencies.

c. Bills are due upon receipt and are payable at the COmpany's business offices or at any agency duly authorized to receive such payments.

d. Failure to receive a bill does not relieve the customer of the responsibility for payment in accordance with the provisions set forth here

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GENERAL REGULATIONS

2.4.3 Payment for Service (Cont'd)

e. Should service be suspended for non-payment of charges, it will be restored only as provided under "Restoration Charge" in Section 4 of this Tariff.

f. When the service has been disconnected for non-payment, the service agreement is considered to have been terminated. Reestablishment of service may be made only upon the execution of a new service agreement which is subject to the provisions of this Tariff.

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GENERAL REGULATIONS

2.4 Payment Arrangements and Credit Allowances (Cont'd)

2.4.3 Payment for Services (Cont'd)

g. In its discretion, the Company may restore or reestablish service which has been suspended or disconnected for nonpayment of charges, prior to payment of all charges due. Such restoration or reestablishment shall not be construed as a waiver of any rights to suspend or disconnect service for non-payment of any such or other charges due and unpaid or for the violation of the provisions of this tariff; nor shall the failure to suspend or disconnect service for nonpayment if any past due account or accounts operate as a waiver or estoppel to suspend or disconnect service for nonpayment if such account or of any other past due account.

2.4.4 Allowances for Interruptions

When the use of service furnished by the Company is interrupted due to any cause other than the negligence or willful act of the customer or the failure of the facilities provided by the customer, a pro rata adjustment of the fixed monthly charges involved will be allowed, upon request of the customer, for the service rendered useless and inoperative by reason of the interruption continues in excess of twenty-four hours from the time it is reported to or detected by the Company, except as otherwise specified in this tariff. For the purpose of administering this regulation, every month is considered to have thirty days.

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GENERAL REGULATIONS

2.4. Payment Arrangements and Credit Allowances (Cont'd)

2.4.5 Provision for Certain Local Taxes and Fees **(C)**

A. When any municipality, other political subdivision, local agency of government, or South Carolina Public Service Commission, imposes upon and collects from Hargray Telephone Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee or regulatory fee, such taxes and fees shall, insofar as practicable, be billed pro rata to the Hargray Telephone Company customer receiving service within the territorial limits of such municipality, other political subdivision, local agency of government, or public utility commission. **(N)**

B. Hargray Telephone Company may adjust its rates and charges or impose additional rates and charges on its customers in order to recover amounts it is required by governmental or quasi - government authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund, the Primary Interexchange Carrier Charge, and compensation to payphone service providers for use of their payphones to access Hargray Telephone Company's services. **(N)**

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GENERAL REGULATIONS

## 2.5 Liability of Company

### 2.5.1 Service Irregularities

The liability of the Company for damages arising out mistakes, omissions, interruptions, delays, errors or defects in transmission or failures or defects in facilities furnished by the COmpany, occurring in the course of surnishing service or other facilities and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistakes, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.

The Company shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Company, (1) caused by customer-provided equipment (except where a contributing cause is the malfunctioning of a Company-provided connecting arrangement, in which event the liability of the Company shall not exceed an amount equal to a proportional amount of the Company billing for the period of service during which such mistake, omission, interruption, delay, error, defect in transmission or injury occurs), or (2) not prevented had Company-provided equipment been used.

### 2.5.2 Use of Facilities of Other Connecting Carriers

When suitable arrangements can be made, facilities of other connecting carriers may be used in conjunction with this company's facilities. Neither this company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

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DIRECTOR

GENERAL REGULATIONS

2.5.3 Indemnifying Agreement

The Company shall be indemnified and saved harmless by the customer or customers against claims for libel, slander , or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Company, apparatus and systems of the customer; and against all other claims arising out of any act of omissions of the customer in connection with the facilities provided by the Company.

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GENERAL REGULATIONS

2.5 Liability of the Company (Continued)

2.5.4 Errors in Telephone Directories

a. The Company, except as provided herein, assumes no liability for damages claimed on account of errors or omission from the directories and, in accepting listings as prescribed by applicants or customers, will not assume responsibility for the result of their publication in the directory.

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EXECUTIVE DIRECTOR

GENERAL REGULATIONS

2.5 Liability of the Company (Continued)

2.5.4 Errors in Telephone Directories (Cont'd)

a. (Cont'd)

Claims for damages on account of interruptions to service due to errors or omissions in directory listings will be limited to an amount equivalent to such proportion of the customer's service as is affected, the maximum liability not to exceed one-half the service charges for the period from the date of issuance of the directory in which the error occurred to the date of issuance of a new directory containing the proper listing.

b. In the case of additional or joint user listings on the alphabetical section of the directory for which a charge is made, the Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues.

2.5.5 Period for the Presentation of Claims

The Company shall not be liable for damages or statuatory penalties in any case where a claim is not presented in writing within sixty days after the alleged delinquency occurs.

2.5.6 Equipment in Explosive Atmosphere

a. The Company does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The customer shall indemnify and hold the COmpany harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made instituted or asserted by the customer

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GENERAL REGULATIONS

2.5.6 Equipment in Explosive Atmosphere (Cont'd)

a. (cont'd)

any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or by others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said equipment so provided.

b. The Company may require each customer to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.

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GENERAL REGULATIONS

2.5 Liability of Company (Cont'd)

2.5.6 Equipment in Explosive Atmosphere

C. The customer shall furnish, install and maintain sealed conduit with explosive-proof fittings between this equipment and points outside the hazardous area where connection may be made with regular facilities of the Company. The customer may be required to install and maintain this equipment within hazardous area if, in the opinion of the company, injury or damage to company employees or property might result from installation of maintenance by the Company.

2.5.7 Defacement of Premises

A. The Company is nor liable for any defacement of or damage to the premises of a customer resulting from the furnishing of service or the attachment of the instruments, apparatus and associated wiring furnished by the Company on such premises or by the installation or removed thereof, when such defacement or damage is not the result of negligence of employees of the Company.

2.6 Obligation of the Company

2.6.1 Obligation to Furnish Service

A. The Telephone Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.

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GENERAL REGULATIONS

2.7 Credit Allowance

2.7.1 Allowance for Customer Provided Instrument (d)

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CUSTOMER SERVICES TARIFF

HARGRAY TELEPHONE CO., INC. SECTION 2
HILTON HEAD ISLAND, S.C. 1st Revised Pg.20
EFFECTIVE DATE: January 1, 1988 Cancels Original Pg. 20

GENERAL REGULATIONS

2.8 CUSTOMER PREMISES INSIDE WIRE

Effective 1/1/88, pursuant to the South Carolina Public Service Commission Docket Number 84-250-C, Order Number 85-653, the installation and maintenance of Customer Premises Equipment is deregulated and detariffed. Accordingly this entire Tariff Section is being deleted.

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GENERAL REGULATIONS

2.8 CUSTOMER PREMISES INSIDE WIRE

2.8.1 General (Cont'd) (d)

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GENERAL REGULATIONS

2.8 CUSTOMER PREMISES INSIDE WIRE (Cont'd)

2.8.1 General (Cont'd) (d)

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GENERAL REGULATIONS

2.8.2 Responsibility of the Customer (Cont'd) (d)

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GENERAL REGULATIONS

2.8 CUSTOMER PREMISES INSIDE WIRE (Cont'd) (d)

2.8.3 Responsibility of the Company (cont'd) (d)

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EXECUTIVE DIRECTOR

GENERAL REGULATIONS (Continued)

2.8 CUSTOMER PREMISES INSIDE WIRE (Cont'd)

2.8.5 Installation and Maintenance of Inside Wire

A. The installation and maintenance of customer premises inside wire will be provided on a deregulated basis. Rates and Charges for this service will be established by the Company.

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GENERAL REGULATIONS

2.9 Special Promotions

2.9.1 Regulations

The Company may offer special promotions of new or existing services or products for limited periods. These promotions will be offered on a completely non-discriminatory basis with each subscriber in the classification of service and area for which the promotion is offered having an equal opportunity for participation, subject to the availability of products, services and facilities.

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BASIC LOCAL EXCHANGE SERVICE

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# S3. LOCAL EXCHANGE SERVICE (C)

## S3.1 General

3.1.1 Local exchange service rates in this tariff are as identified with the Hargray Telephone Co., Inc. of Hilton Head Island, South Carolina.

3.1.2 Extended Area Service (EAS)

a. Implemented pursuant to South Carolina Public Service Commission Order No. 2007-346 (T)

b. Expands local calling to include the following exchange areas: (T)

| | |
|---|---|
| Beaufort, SC | Bluffton, SC |
| Hardeeville, SC | Ridgeland, SC |
| Hilton Head Island, SC | Savannah, GA |
| Laurel Bay, SC | St. Helena, SC |
| Pooler, GA | Tybee Island, GA |

c. Monthly recurring charge per line of:

(N)

$2.25/Residential $4.50/Business

3.1.3 Local Exchange Service Offerings (N)

a. **Limited Local Service** allows voice calls to the areas identified in 3.1.2(b) preceding.

Voice calls made outside of 3.1.2(b) preceding, are subject to additional charges. (N)

b. **Basic Local Service** allows calls to any location within the United States and its Territories including but not limited to Alaska, Hawaii, U.S. Virgin Islands, Puerto Rico, Northern Antilles and Guam. (M)

Applies to residential lines only and not offered in conjunction with business lines (T)

Intended for normal voice usage equal to, or less than 3,600 usage minutes per month excluding usage minutes for calls placed to any area listed in 3.1.2(b) preceding. (N)

In the event monthly usage exceeds 3,600 minutes per month, excess usage charges apply at $0.01 per minute for each minute in excess of 3,600 minutes (N)

(T)

3.1.4 Rates for service and equipment not specifically shown in this section are presented in other sections of this tariff.

# S3. LOCAL EXCHANGE SERVICE

## S3.2 Monthly Exchange Rates

3.2.1 Monthly exchange rates are authorized by the Public Service Commission of South Carolina as shown below. (M)

3.2.2 Limited Local Service as identified in 3.1.3(a) preceding (C)

| | | Monthly Rate | (N) |
|---|---|---|---|
| a. | Residential | | |
| | Each Single | $ 14.65 | |
| | EAS | $ 2.25 | |
| | Base Charge | $ 16.90 | |
| b. | Business | | |
| | Each Single Line, Key Trunk, PBX Trunk or Paystation | $ 29.29 | |
| | EAS | $ 4.50 | |
| | Base Charge | $ 33.79 | |

3.2.3 Basic Local Service as defined in Section 3.1.3(b) preceding

| | | | |
|---|---|---|---|
| a. | Residential Single Line | $ 21.74 | |
| | EAS | $ 2.25 | |
| | Base Charge | $ 23.99 | (C) (M) |

## S3. LOCAL EXCHANGE SERVICE

(Monthly exchange rates previously on this page shown on Page 1.1 preceding)

(DELETED)

## S3. LOCAL EXCHANGE SERVICE (D)

(Monthly exchange rates previously on this page shown on Page 1.1 preceding)

(DELETED)

## S3. LOCAL EXCHANGE SERVICE

3.3 Joint User Service (T)

3.3.1 (DELETED)

## S3. LOCAL EXCHANGE SERVICE

3.3 Joint User Service (T)

3.3.2 (DELETED)

## S3. LOCAL EXCHANGE SERVICE (C)

### 3.4 Employee Telephone Service (C)

#### 3.4.1 General

a. Discounted rates may be offered at the discretion of the Company, for telephone service of an employee having service with the Company and within the Bluffton Telephone Co., Inc. local exchange.

b. (Deleted)

(D)

#### 3.4.2 Rates

(Deleted)

S3. LOCAL EXCHANGE SERVICE (C)

3.4 Employee Telephone Service (D)

3.4.2 Rates

(Deleted)

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BASIC LOCAL EXCHANGE SERVICE

3.5 Verification and Emergency Interrupt Service

3.5.1 General

Access to Verification and Emergency Interrupt service is furnished where and to the extent than facilities permit. The customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

A. Verification

1. The Company furnishes access to Verification Service for the purpose of aiding subscribers with legitimate call completion problems. Upon request the operator will verify and provide the line status condition of a local subscriber line.

2. A subscriber originated request for verification of a local number other than an emergency agency number is a chargeable verification request of an operator determines that the line is in use. No charge applies if the line is out of order.

B. Emergency Interrupt Service

1. The Company furnishes access to Emergency Interrupt Service when a subscriber who has originated a verification request to a line which has been found in a busy talking state informs the operator that an urgent or emergency situation exists and requests that the operator have the busy line cleared.

2. A subscriber originated request for Emergency Interrupt to a local number other than an emergency agency number is a chargeable Emergency Interrupt request.

BASIC LOCAL EXCHANGE SERVICE

3.5 Verification and Emergency Interrupt Service

3.5.2 Application of Rates and Charges

A. No charge will apply if the requesting customer identifies that the call is to or from an official public emergency agency. An official emergency agency is defined as a government agency which is operated by the Federal, State and Local Government, and has the capability and legal authority to provide prompt and direct aid to the public in emergency situations. Such agencies include the local police, fire department, etc.

B. Charges may not be billed on a collect basis or on a third number basis to the number being verified or interrupted.

| | | Non-Recurring Charge | |
|---|---|---|---|
| 1. | Verification Request | | |
| | (a) Each request | The Telephone Company concurs in the Verification Request rates as filed by BellSouth with the Public Service Commission of South Carolina. | (C) (I) |
| 2. | Emergency Interrupt Request | | |
| | (b) Each request | The Telephone Company concurs in the Verification Request rates as filed by BellSouth with the Public Service Commission of South Carolina. | (I) (C) |

Note 1: A charge for a verification request also applies.

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BASIC LOCAL EXCHANGE SERVICE

3.6 Directory Assistance Service

3.6.1 General

The Telephone Company furnishes Directory Assistance Service whereby customers may obtain assistance in determining telephone numbers.

The rates and allowances set forth below will apply for all subscribers requesting Directory Assistance Service for assistance in determining the telephone number of any customer located in the Telephone Company's local exchange area.

3.6.2 Application of Charges and Allowances

A. The charges specified in S.3.6.3 following will be applicable to all exchange subscribers, except:

(1) Hospital and Nursing Home Patients (T)

(2) Customers who are visually, mentally, or physically unable to use a telephone directory. (T)

3.6.3 Rates and Charges

A. A charge is applicable for each call to Directory Assistance. (C)

(1) Directory Assistance

| | | Rate | |
|---|---|---|---|
| (A) | Each Call | $1.25 | (I) |

(D)
|
(D)

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BASIC LOCAL EXCHANGE SERVICE

3.6 Directory Assistance Service (Continued)

3.6.4 Local Directory Assistance Call Completion Service

Description of Service

A. Local Directory Assistance Call Completion (DACC) is a optional service provided to the users of Local Directory Assistance (DA) Service. When dialing (411), Local DA customers may choose to have the telephone number they are requesting dialed by the DA Operator System.

B. The service is available to Business and Residence customers except as limited in 3.6.7 following.

C. Individual message detail is not included as a part of this service.

D. The service is available only where billing and terminal capability exists.

E. DELETED

3.6.5 General Regulations

The service is not subject to concessions.

3.6.6 Use of the Service

The service is furnished subject to all applicable regulations in Section 2 of this tariff.

3.6.7 Limitations of Service

The service is not available for the following classes of service call categories:

a. Non-Hargray Telephone Exchange Carrier customers

b. Any Special Line Class Codes

c. Alternately Billed Calls, e.g., Collect, Calling Card or Billed to Third Number

d. Any PBX type customers who require real-time notification of charges

e. Calls from tandems where the end user cannot be identified

f. Calls from the Company and COCOT Coin Stations

(D)
(D)

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BASIC LOCAL EXCHANGE SERVICE

3.6 Directory Assistance Service (Continued)

3.6.8 Application of Charges and Exemptions
The charges specified in 3.6.9 following will be applicable to all subscribers.

3.6.9 Rates and Charges

Service Charges

| | Rate |
|---|---|
| (1) Directory Assistance Call Completion Charge | |
| (a) Charge per Completed Call | $.30 |

3.6.10 Directory Assistance/Directory Assistance Call Completion Service

Description of Service

A. Directory Assistance/Directory Assistance Call Completion (DA/DACC) provides the subscribing customer a Company local exchange subscriber telephone number and local call completion to the number provided, if requested.
B. DA/DACC is for use by Mobile Service Providers MSP only, except as limited 3.6.12 following.
C. DA/DACC is provisioned via a dedicated application specific interconnect trunk connecting the MSP's Mobile Telephone Switching Office (MTSO) and the Company location where DA/DACC is provided.
D. DA/DACC is available only where billing and network capability exists.
E. Individual message detail is not included as a part of this service.

3.6.11 General Regulations

The service is furnished subject to all applicable regulations in Section 2 of this Tariff.

3.6.12 Limitations of Service

The Service is not available for the following classes of service call categories:

(a) Alternately Billed Calls: e.g., Collect, Calling Card or Billed to Third Number (D)

(D)

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3.6.13 Rates and Charges
Service Charges

| | Rate |
|---|---|
| (1) DA/DACC Charge | |
| (a) Per local exchange subscriber telephone number requested | $.45 |

## BASIC LOCAL EXCHANGE SERVICE

3.7 Optional Extended Area Service **(C)**

3.7.1 General

a. Optional flat rate unlimited Extended Area Service to Bluffton Telephone Company exchanges will be available for all Hargray Telephone Company Hilton Head customers and Hardeeville customers. The subscribers who choose this service will receive unlimited unmeasured calling to Bluffton Telephone Company exchanges for a flat monthly charge that is in addition to the basic monthly service charge.

b. Optional flat rate service will be available for Hargray Telephone Company customers between the Hilton Head exchanges and Hardeeville exchanges. The subscribers who choose this service will receive unlimited unmeasured calling between the Hardeeville and Hilton Head exchanges for a flat monthly charge that is in addition to the basic monthly service charge.

c. Optional flat rate will apply to all business and residence individual lines; automatic and manual Access lines; semi-public Telephone Service and/or Public Telephone access lines and customer owned payphones.

d. The optional Extended Area Service as noted above will be discontinued **(N) 11/1/98.** Existing Business customers (which includes public and semi-public telephone access service lines and customer-owned payphones) will be grandfathered in at existing rates or until such time they change or discontinue service.

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OCT 27 1998

Gary E. Walsh
EXECUTIVE DIRECTOR

## BASIC LOCAL EXCHANGE SERVICE

3.7 Optional Extended Area Service (Continued) ( C)

3.7.2 Rates

Optional Extended Area Service

| | Monthly |
|---|---|
| Business ** | $ 28.00 |
| Residence ** | $ 28.00 |

** These rates are in addition to the basic monthly service charge.

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DIRECTOR

BASIC LOCAL EXCHANGE SERVICE

3.7 Interconnection of Local Exchange Services for Cellular Mobile Carriers (CMC) (N)

3.7.1 General

The local exchange services described herein and their rates pertain to exchange access services of CMC's. These services are commonly known as Type 1 and Type 2 interconnection.

3.7.2 Rates and Charges (N)

A. This Company concurs with the rates and regulations governing Interconnection of Local Exchange Services for Cellular Mobile Carriers (CMC) as filed by Southern Bell Telephone and Telegraph Company (South Carolina) in its' General Exchange Tariff Section A3. Any amendments thereto are hereby adopted and made a part of this tariff, with the provision that this Company reserves the right to cancel this concurrance after compliance with requirements as to tariff filings as may be necessary upon such cancellation.

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NOV 20 1990

Charles W. Bachmann
EXECUTIVE DIRECTOR

## BASIC LOCAL EXCHANGE SERVICE

3.9 Reserved for Future Use (T)

(D)

(D)

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(D)

(D)

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## BASIC LOCAL EXCHANGE SERVICE

### 3.10 Lifeline Program

#### 3.10.1 General

A. The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service for qualifying residential subscribers.

B. Lifeline is provided under the federal universal service support mechanism as a federal benefit.

C. Lifeline is mandated by the Federal Communications Commission (FCC).

#### 3.10.2 Regulations and Rates

Regulations and Rates shall be concurrent with those mandated by the FCC and The Public Service Commission of South Carolina.

#### 3.10.3 Eligibility and Certification

Eligibility and Certification shall be concurrent with the requirements of the FCC and The Public Service Commission of South Carolina.

GENERAL CUSTOMER SERVICES TARIFF

HARGRAY TELEPHONE COMPANY, INC.
HILTON HEAD ISLAND, S.C.
EFFECTIVE: September 1, 1989

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SERVICE CHARGES

4.1 Definitions

a. Service charges of a nonrecurring nature are as follows:

(1) Service connection charge - a nonrecurring charge applying to the establishment of basic telephone service for a customer and subsequent discontinuance of each service.

(2) Installation charge - a nonrecurring charge applying to the provision of certain items of equipment or facilities as distinguished from the service connection charge applicable for establishment of basic telephone service. The installation charge is normally associated with optional service features and may sometimes be called an "initial" charge.

(3) Inside move charge - a charge applying to a transfer of telephone service from one location to another on the same premises where there is no interruption of the service other than is incident to the work involved. Transfers of telephone service from one premises to another, or from one location to another on the same premises involving a break in continuity of service resulting in a cessation of local service charges, are not considered as inside moves, but as new service connections and are provided for subject to the regular termination charges, if any, and service connection charges or installation charges, or both, that may be applicable.

(4) Change charge - A charge applying when a customer requests a change of telephone number.

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SERVICE CHARGES

4.1 Definitions

a. Cont'd

(5) Termination charge - A charge applying when a customer discontinues an item of service or equipment prior to the expiration of the initial service period designated for such item.

(6) Restoration charge - a charge applying to restore service following a suspension of such service for non-payment of charges.

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SERVICE CHARGES

4.2 Service Connection Charges

4.2.1 Application of Charges

a. Except as provided hereinafter, the following services are subject to service connection charges:

(1) All classes of main station service

(2) (d)

(3) Centrex Stations

(4) (d)

(5) PBX Trunks

(6) Tie lines

(7) Toll terminals

b. Where the service desired necessitates the use of more than one item of service subject to a service connection charge, the total charge is the sum of the separate service connection charges for each item of service furnished except as hereinafter provided.

c. Service connection charges do not apply in connection with changes in customer's service when the service connection charge applicable to the service desired by the customer does not exceed the service connection charge applicable to his existing service. In case the service connection charge applicable to the service desired by the customer does not exceed the service connection charge applicable to his existing service, the customer pays the excess amount.

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SERVICE CHARGES

4.2 Service Connection Charges (cont'd)

4.2.1 Application of Charges (cont'd)

d. Service connection charges do not apply when service is reestablished at a location which has been destroyed by fire or made untenantable by fire, or in connection with the establishing of service at a new location occupied by the customer on account of the old location being untennantable for reasons beyond the control of the customer. If service is established at a new location and customer later moves back to the old location, the service connection charge is made in connection with the reestablishment of service at the old location.

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SERVICE CHARGES

4.2 Service Connection Charges (Cont'd)

4.2.1 Application of Charges

e. Service connection charges may be required to be paid at the time of Application of Service.

f. Service connection charges on employees' service will be made as specified in Section 3 of this Tariff

4.2.2 Schedule of Charges

| | Business | Residence |
|---|---|---|
| a. Main Station, PBX trunks, and tie lines, each | | |
| Hardeeville, S.C. | $ 29.00 | $ 22.00 |
| Daufuskie & Hilton Head Island, S.C. | 29.00 | 22.00 |
| b. | | (d) |
| c. | | (d) |

4.3 Minimum Visit or Central Office Line Connection Charges

Minimum Charges for any one visit to a customer's premises for installing, or moving wiring or service arrangements including making and changing connections in distribution facilities between the central office and the customer's premises, also making and changing connections in the Central office is as follows:

Minimum Charge for business or residence service:

| | |
|---|---|
| Hardeeville, S.C. | $ 12.00 |
| Daufuskie & Hilton Head Island, S.C. | 12.00 |

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SERVICE CHARGES

4.4 Installation Charges

Installation charges where applicable are identified and presented throughout this tariff as part of the offering of individual items of equipment or of service features.

4.5 Inside Move and Change Charges (d)

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SERVICE CHARGES (Cont'd)

4.5 Change Charges (Cont'd) (c)

4.5.3 Change Charge

a. Charges for changes requested by the customer except as provided hereinafter, apply as follows:

(1) Changes in Telephone Number

| | Business | Residence |
|---|---|---|
| Hardeeville S.C. | $ 12.00 | $ 12.00 |
| Daufuskie Is. | 12.00 | 12.00 |
| Hilton Head Is. | 12.00 | 12.00 |

(2) For rearrangment of drop wire and/or protector, a charge equal to the service connection charge is applicable to the main station or PBX trunk served by the drop wire and\or protector being rearranged.

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SERVICES CHARGES

4.5 Change Charges (cont'd) (c)

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SERVICE CHARGES (Cont'd)

4.5 Change Charges (Cont'd) (c)

4.5.4 Charges for Changes do not apply to:

a. Changes in telephone numbers made when in the judgment of the Company such changes are necessary for continuation of satisfactory service.

b. Change in class or grade of service for the same customer.

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## SERVICE CHARGES

### 4.6 Termination Charge

a. A termination charge is determined by applying to the Basic Termination Charge the percentage which the unexpired portion of the initial Service Period bears to the full Initial Service Period.

(1) The Basic Termination Charge and the Initial Service Period are indicated in the Section of this tariff covering the service items to which they apply. The Initial Service Period as shown in parenthesis following the amount of the Basic Termination Charge.

b. (d)

c. When a customer cancels an order for service carrying a Basic termination Charge prior to the establishment of that service, a termination charge applies equal to the cost incurred by the Company in engineering, ordering and providing the equipment and disposing of it, less credits obtained through disposal; the termination charge in this event will not exceed the Basic Termination Charge.

### 4.7 Restoration Charge

a. In the event service is suspended for non-payment of charge, such service will be restored upon payment of charges due, or at the discretion of the Company a substantial portion thereof, and is in addition to the following restoration charge.

| | Business | Residence |
|---|---|---|
| Hardeeville, S.C. - during business hours | $ 12.00 | $ 12.00 |
| Daufuskie & Hilton Head Is., S.C.- during business hours | 12.00 | 12.00 |
| Hardeeville, S.C.- after business hours | $ 15.00 | 15.00 |

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SERVICE CHARGES

4.7 Restoration Charge (cont'd)

a. (Cont'd)

| | Business | Residence |
|---|---|---|
| Daufuskie & Hilton Head Is., S.C.- after business hours | 15.00 | 15.00 |

4.8 Maintenance of Service Charge

See Section 15

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SERVICE CHARGES

Effective 1/1/88, pursuant to the South Carolina Public Service Commission Docket No. 84-250-C, Order No. 85-653, the installation & maintenance of Customer Premises Equipment is deregulated and detariffed. Accordingly this entire Tariff section is being deleted.

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## SERVICE CHARGES

4.9.2 Charges (d)

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## SERVICE CHARGES

4.10 Optional Customer Return for Repair Service (d)

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4.10.2 Rates and Charges (d)

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SERVICE CHARGES

4.11 Direct Delivery Service (d)

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SERVICE CHARGES

4.12 LINK-UP SOUTH CAROLINA (N)

4.12.1 General (N)

A. Link-Up South Carolina is offered in all exchanges to provide subsidized assistance to qualifying applicants. It is intended to preserve and promote subscribership among low income households by providing a credit to and a deferred schedule for payment of the installation and connection charges applicable to the provisioning of residence service. (N)

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B. The Company's rules for the Link-Up South Carolina program are as provided in Commission Order No. 87-1343. Docket No. 87-625-C. (N)

4.12.2 Regulations (N)

A. Persons wishing to qualify for the credit must meet state certification criteria for eligibility. This credit is available only to residence customers, and will be applied to the non-recurring charges for the establishment of service for a single telephone line per household at the principal place of residence. (N)

B. The subscriber must not be a dependent for federal income tax purposes, unless the subscriber is more than 60 years of age. (N)

C. The subscriber must meet the requirement of a state established income test. (N)

4.12.3 Rates and Charges (N)

1. Federal Credit 1 (N)

| | Nonrecurring Charge |
|---|---|
| (a) Each | $- |

Note 1: Credit is 50% of the total of Service Order Charge plus Access Line Connection Charge or a $30.00 reduction (whichever is less). (N)

GENERAL CUSTOMER SERVICES TARIFF

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5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

Effective January 1, 1988, pursuant to the South Carolina Public Service Commission Docket Number 84-250-C Order Number 85-653, the installation and maintenance of Customer Premises Equipment is deregulated and detariffed. Accordingly this entire Tariff Section is being deleted.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Construction Charges

5.1.1 General

a. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connection charges and monthly rates, when, because of the occasional nature of the service of the unusual investment or expense, the revenue does not reasonably compensate the Company, as for example:

(1) The facilities are provided on a temporary basis.

(2) Conditions require the provision of special equipment or unusual methods of plant construction, installation, or maintenance.

(3) The customer's location requires the use of costly right-of-way.

b. Title to all construction, provided wholly or partly at a customer's expense, is vested in the Company.

c. The word "cost," when used in this Section, means the implant cost consisting of labor, engineering, materials, supervision, and other overhead expenses associated with the construction. Estimated cost will be used; however, where the customer requests, actual cost will be used where practicable.

d. When attachments are made to poles of other companies in lieu of providing new pole line construction for which construction charges would be applicable under the provisions of this Section, the attachment rental charges to the company for such attachments may be assessed to the applicant's in whole or in part as the particular circumstances may warrant.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Construction Charges (Cont'd)

5.1.1 General (cont'd)

e. Except as otherwise provided herein, the regulations in this tariff contemplate that the type of construction required to provide the quantity and class of service involved will be determined by the Company. The applicant may be required to pay the additional costs involved where a different type of construction that that proposed by the Company is desired.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Construction Charges (Cont'd)

5.1.1 General (Continued)

f. When an applicant is so located that it is necessary to use private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the cost incurred in securing, clearing, and retaining such right-of-way.

g. Construction charges will not apply to the customer's station installation which includes the aerial drop which extends from the last pole to the building in which the telephone is located.

h. No construction charge is applicable for the provision of construction on public highways or other easements within the base rate area, or beyond the base rate when such construction is to be used in serving customers with the grade and class of telephone service normally offered in a given area.

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5.1.2 Construction on Private Property

a. Pole Line Construction

(1) No construction charge is made for the provision of new pole line construction on private property, either within or without the base rate area, when such pole line is to be used in serving customers in general. Ownership and maintenance of such poles on private property is vested in the Company.

(2) Except as provided in (1) foregoing and (3) following, poles on private property will be furnished by the Company at a charge to the customer(s) equal to the cost of each such pole; however, the Company will furnish as many as two poles without charge per customer(s) provided that the poles thus furnished are used to carry central office

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1.2 Construction on Private Property (Cont'd)

a. Pole Line Construction (Cont'd)

(2) Cont'd

circuits. Ownership and maintenance of such poles is vested in the Company.

(a) In lieu of the arrangements specified above, the customer may, at his own expense, provide all poles on private property necessary to serve him. Ownership and maintenance of such poles on private property is vested in the customer.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Construction Charges (Cont'd)

5.1.2 Construction on Private Property(Cont'd)

a. Pole Line Construction (Cont'd)

(3) Where for the purpose of furnishing lines, it is necessary to lay underground conduit, to trench, or to set the poles on the customer's premises, the customer is required to provide and install such underground conduit, to dig and backfill trenches, and to provide and erect such poles or the Company will perform the work at the customer's expense. Where the work is performed by the customer, it must be in accordance with the specifications of the Company. In such situations, conduit, trenching, poles or other supporting structure required for central office circuits will be furnished by or at the expense of the customer. Thus, ownership and maintenance of all supporting structure on private property is vested in the customer.

(4) Where poles are provided inside the base rate area under the provisions described in (1) and (2) preceding, the Company will furnish and maintain the necessary circuits. In case poles are provided on private property outside the base rate area, the necessary circuits will be furnished and maintained by the Company; however, the customer may be required to bear all or a part of the construction cost of the circuits where the revenue is not expected to be sufficient to insure, within a reasonable time, an adequate return on the necessary investment. Where poles or other supporting structure are provided under (3) preceding the Company will furnish and maintain the necessary circuits.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1.2 Construction on Private Property (cont'd)

b. Buried Construction

Where buried construction is furnished instead of pole line construction, at the expressed desire of the applicant, the principles applicable in a. above are followed and an allowance of 300 feet of buried construction will be made in lieu of the specified pole allowance.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Construction Charges (Cont'd)

5.1.3 Underground Services Entrances

a. General

(1) Underground service entrances may be provided at the customer's request as special construction in connection with either existing or new services in lieu of the usual aerial drop wire.

(2) Buried service entrance facilities will be furnished without a construction charge where buried service wire or buried cable would normally be provided by the Company for service entrance.

b. Conditions

(1) Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition, the customer shall pay the cost of installing - less the cable - including the cost of installing- less the estimated cost to the company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Company.

(2) The duct or ducts required in the underground conduit by the COmpany to furnish service shall be reserved for its exclusive use.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Construction Charges (Cont'd)

5.1.3 Underground Service Entrances (Cont'd)

b. Conditions (Cont'd)

(3) Where armored cable is laid in a trench, the trench shall be constructed and backfilled by or at the expense of the customer. In addition, the customer shall pay the cost of installing - less estimated cost to the Company of installing such aerial drop as would be (or is) required to furnish the same service.

(4) Cable or wire installed in conduit will be maintained and replaced at the expense of the Company where the conduit has been inspected in place by the COmpany and approved, but repairs or replacements of cable or wire in conduit not so inspected and approved, or repairs or replacements of cable or wire in conduit or trench made necessary by damages caused by the customer, or his representtives will be made only at the customer's expense.

(5) Where facilities are charged from aerial underground, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Construction Charges (cont'd)

5.1.4 Special Types of Construction

When a special type of construction other than those covered preceding is desired by a customer or where the individual requirements of a particular situation make the construction unusually expensive, the customer is required to bear the excess cost of such construction. Any special maintenance expense that may from time to time occur will be borne by the customer.

5.1.5 Rearrangment of Existing Plant

When the Company is requested to move or change existing plant for which no specific charge is quoted in this Tariff, the person at whose request such move or change is made may be required to bear the cost incurred.

5.1.6 Construction Required for Temporary Service

When construction so required for temporary service and there is no immediate prospect of reusing the plant provided, the customer may be required to bear all or a portion of the cost of such construction, plus the estimated cost of removal of the plant minus net salvage.

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## 5.2 Charges for Unusual Installations

5.2.1 Reserved for Future Offering (N)

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CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

5.2 Charges for Unusual Installations (cont'd)

5.2.2 Special Types of Installation

When a special type of installation is desired by a customer or where the individual requirements of a particular situation make the installation unusually expensive, the customer is required to bear the excess cost of such installation.

5.2.3 Temporary Installation

When an installation is required for temporary service and there is no immediate prospect of reusing the plant provided, the customer may be required to bear all or a portion of the cost to such installation, over and above all other regular charges for service and equipment.

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## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

### 5.3 Special Service Arrangements

a. Where practicable, special equipment and arrangements, not otherwise provided for in this tariff, are furnished if they are in accord with authorized service offerings and if they are to be used in connection with and not detrimental to any of the service furnished by the Company. Charges for such special service arrangements will be based on the estimated costs of furnishing them, such costs to consist of the following items to the extent they are applicable:

(1) Cost of maintenance.

(2) Cost of operation.

(3) Depreciation on the estimated cost installed of the facilities Provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.

(4) Administration and taxes on the basis of reasonable average charges for these items.

(5) Any other specific items of expense associated with the particular situation.

(6) A reasonable amount, computed on the estimated cost installed of the facilities provided, for return and contingencies.

b. Estimated cost installed as mentioned in (3) and (6) above includes cost of equipment and materials specifically provided or used plus the estimated cost of installing, including engineering, labor, supervision, transportation, right-of-way, and other investment items.

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## DIRECTORY LISTING

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## DIRECTORY LISTINGS

### 6.1 Regulations Applicable to Directory Listings

a. The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory and the directory assistance records. Listings are intented solely for the purpose of identifying customer's telephone numbers and as an aid to the use of the telephone service.

b. The listing of customers wither without charge or at the rate specified herein for additional listings in the alphabetical section of the directory does not contemplate special prominence of arrangement. In accepting listings as requested by customers or prospective customers the Company will not be a party to controversies between customers as a result of the publication of such listings in its directories.

c. Listings must conform to the Company's specifications with respect to its directories. The Company reserved the right to reject listings when in its judgment such listings would tend to delay or impede the use of the service.

d. The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when in its judgment the clearness of the listing and the identification of the customer is not impaired thereby.

e. Except as hereinafter provided only one listing is furnished without charge for each main service, joint user service, PBX system or Centrex System; where a number of main services are provided on a rotary basis they are considered as one service. If additional listings may be provided without charge to the extent that the number of listings allowed does not exceed the number of main station lines or PBX trunks associated with that service. Directory listings showing the appropriate Centrex station number may be furnished indented under the main listing or additional listings at the charge for additional listings. Such listings may be specific departments, locations or titles of key personnel.

DIRECTORY LISTINGS

6.1 Regulations Applicable to Directory Listings (Cont'd)

f. Additional listings on rotary numbers usually bear the call number of the first line of the rotary group but, at the customer's request they may bear any one of the rotary numbers.

g. Street numbers, followed by the names of streets, will be used in identifying the location of the customer except when in the judgment of the Company names of buildings, apartment houses or communities serve as a better means of identification: The use of floor, room or suite numbers of buildings or apartment houses, or other such designations is not permitted.

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DIRECTORY LISTINGS

6.1 Regulations Applicable to Directory Listings (cont'd)

h. Listings are not provided in connection with public telephone service except when the listing will facilitate the operations of the COmpany. No additional listings are permitted. Listings in connection with semipublic telephone service are furnished under the same rates and regulations as other business service.

i. When in the judgment of the Company the user of references or other listings in excess of the number listings permitted without extra charge is previously outlined, are needed for better identification of the customer or governmental offices to facilitate the Company's operations, such listings may be provided without charge.

6.2 Business Listings

a. Generally, business listings consist of a name, a designation descriptive of the customer's business of not self-explanatory, the address at which service is rendered, and the business telephone number. The primary listing is ordinarily the name of the individual, firm or corporation which contracts for the service or the name under which a business is regularly conducted, but may be that of a second party designated by the customer. Additional listings may be furnished in the names of partners or members of the firm, of the customer or joint user is a partnership or firm; the names of officers of the corporation where the customer or joint user is a corporation, and for any business establishment, the names of associates or employees of the customer or joint user. Business additional listings may also be the bona fide names of individuals, firms or corporations which the customer or joint user owns or controls, or is duly authorized to and actually does represent. Listings others than those indicated above are furnished subject to rates and regulations specified for "Joint User Services".

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DIRECTORY LISTINGS

6.2 Business Listings (Cont'd)

b. All listings of a customer's services which are located on the same premises must bear the same address, except in the case of outside stations of PBX or Centrex systems,when the address may be shown as the premise the outside station is located.

6.2.1 Business Designations

a. The designation in a business listing consists of a word of phrase, abbreviated where necessary, that describes the general nature of the customer's business. Designations will not be used where the name under which the customer is doing business is sufficient to indicate the nature of business. The listing of an individual, together with his title and the name of the business with which he is associated or represents, in lieu of a designation of the general nature of the business, is not permitted. Likewise, the listing of the name of a firm or corporation, followed by the name or name and title of an individual connected therewith, in lieu of a business designation is not permitted.

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DIRECTORY LISTINGS

6.2 Business Listings (Cont'd)

b. Listings of clergymen, physicians, surgeons, dentists, veterinary surgeons, professors, government officials, etc., may for purposes of identification include abbreviated designations of titles. Also the title "Mrs." or "Miss" is permitted. Degrees are permitted when they serve as a means of better identification; however, titles and designations will be omitted when a degree is used which conveys adequate information.

6.2.2 Trade Names

A trade name created by adding a term such as Company, Agency, Shop, Works, etc., to the name of the commodity or service will not be accepted as a listing unless the customer shows satisfactory evidence that he is authorized to do business under the trade name. The COmpany reserves the right to reject listings which appear to be designated primarily to give publicity to the commodity or service, to which in its judgment are otherwise objectionable or unnecessary for identification purposes.

6.3 Residences Listings

Residence listings consist of a name, the address of the premises at which service is rendered, and the telephone number. The primary listing is ordinarily the name of the individual who contracts for the service but the listing may be in the name of a second party so designated by the customer. Additional listings may be furnished in the names of relatives, including those by marriage, domestic employees of the customer, or other persons residing in the customer's home who are recognized as a part of the customer's domestic establishment.

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EXECUTIVE DIRECTOR

DIRECTORY LISTINGS

6.3 Residence Listings (Cont'd)

6.3.1 Special Residence Designations

Listings of clergymen, physicians, surgeons, dentists, veterinary surgeons, professors, government officials, etc., may, for the purpose of identification, include abbreviated designations of titles. Also, the title "Mrs." or "Miss" is permitted.

6.4 Non-Published Telephone Numbers

6.4.1 Private Telephone Numbers

Some customer request their telephone numbers be omitted from the directory and the Company's directory assistance records. Such requests may be fulfilled through the assignment of a private telephone number subject to the rates and regulations outlined below.

Incoming calls to private telephone numbers will be completed by the Company only when calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the customer's request to furnish a private telephone number does not create any relationship to obligation, direct or indirect, to any person other than the customer.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a private telephone number in the directory or disclosing said number to any person shall attach to the Company. Where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such private telephone number. The customer indemnifies and saves the Company harmless

DIRECTORY LISTINGS

6.4 Non-Published Telephone Numbers (Cont'd)

6.4.1 Private Telephone Numbers (Cont'd)

against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a private telephone number or the disclosing of said number to any person.

a. Rate Application

A monthly rate of $1.20 applies for each private telephone number except when provided for the following services:

(1) Enterprise Service (Special Reversed Charge Toll Service)

(2) Foreign exchange service where the customer is also furnished local exchange service.

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DIRECTORY LISTINGS

6.4 Non-Published Telephone Numbers (Cont'd)

6.4.1 Private Telephone Numbers (Cont'd)

a. Rate Application (Cont'd)

(3) Additional service furnished to the same customer who has other service listed in the directory at the same address.

(4) To a customer living in a hotel, hospital, retirement complex, apartment house, boarding house, or club of the customer is listed under the telephone number of the PBX, Centrex, or semipublic service furnished to such an establishment.

(5) Service which is installed for temporary period.

(6) To additional service furnished to the same customer who has service listed in the Telephone Directory at a different address provided:

(a) the listed service is in the same local exchange and

(b) arrangements have been made that calls to the listed number will be answered at all times.

(7) To Inward Wide Area Telephone Service.

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6.4.2 Semi-Private Telephone Numbers

(a) General

Semi-Private telephone numbers are not listed in the Telephone Company's alphabetical directory; however, such numbers are on traffic records and will be furnished upon request of a calling party.

DIRECTORY LISTINGS

6.4.2 Semi-Private Telephone Numbers (Cont'd)

(b) Regulations

The acceptance by the Telephone Company of the subscriber's request to furnish a semi-private telephone number does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.

In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing of a semi-private telephone number in the directory shall attach to the Company, and where such a number is published in the directory the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such a semi-private telephone number.

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DIRECTORY LISTINGS

6.4 Non-Published Telephone Numbers (Cont'd)

6.4.2 Semi-private Telephone Numbers (Cont'd)
(c) Rates

A rate of .60 a month applies for each semi-private telephone number when associated with local exchange service. However, this charge will not apply when additional service is furnished to the same subscriber who has service listed in the Telephone Directory at the same address nor to customer whose service is installed for a temporary period.

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6.5 Additional Listing Charges

6.5.1 General

(a) Additional (paid) directory listings are accepted for a minimum chargeable period of the life of the directory issue in which the listing first appears, not to exceed one year from the effective date of the listing. In case the additional listing does not appear in the directory, the minimum chargeable period is for one month. Listing charges date from the day the directory assistance records are posted. Directory assistance records are posted at the time the application for listing is made, or at any time up to and including the closing date of the directory, as desired by the customer. The customer to the service assumes responsibility for all charges for additional listings associated with his service.

(b) Listing charges are automatically discontinued upon termination of the main service with which associated and additional listing charges may be discontinued upon request after the expiration of the minimum chargeable period.

DIRECTORY LISTINGS

6.5 Additional Listing Charges (Cont'd)

6.5.1 General (Cont'd)

(b) (Cont'd)

Charges for additional listing of those other than the customer may be discontinued upon request of the customer in case the listed party becomes a customer to exchange service similar in classification to that under which such party already is listed, i.e., business or residence, or in case of the death of the listed party, or if such party moves from the premises at which time the exchange service is listed is furnished.

6.5.2 Rates

a. Additional Name Listing (Monthly)

| | Business | Residence |
|---|---|---|
| Hardeeville, S.C. | $ 1.00 | $.60 |
| Daufuskie & Hilton Head Is.,S.C | 1.00 | .60 |

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DIRECTORY LISTINGS

6.6 Miscellaneous Listings

6.6.1 Reference Listings

Reference listings may be furnished to customers who changed their names, absorb other businesses or subdivide their business and have authority to continue the use of the old name, and in other cases when in the judgment of the Company they are considered necessary and are not intended for advertising purposes. Such listing are furnished at the regular rate for additional listings.

6.6.2 Foreign Listings

Listings in the alphabetical section of the directory of an exchange other than that from which the customer is served are furnished at the regular rate for additional listings.

6.6.3 Indented Listings

Indented listings are employed where a customer has more than one listing for service under the same name at one or more locations. An indented listing may be either a business listing or a residence listing where the name in the second listing would be a reputation of that in the first.

6.6.4 Caption Listings

Listings may be indented under a caption or sub-caption at no additional charge for the caption arrangement when in the judgment of the Company the caption will facilitate the use of service.

The captions must be an essential part of the indented listings which follows and may include names of departments, branches of the business or titles of officials.

DIRECTORY LISTINGS

6.6 Miscellaneous Listings (Cont'd)

6.6.4 Caption Listings (cont'd)

Listings that are variations of the same general line of business, which in the judgment of the COmpany appear to advertise the extent of the customer's business, are not permitted in listings to be indented under captions.

6.6.5 Additional Listings For Names Spelled More Than One Way

Customers whose names may be spelled differently from the way such names are commonly pronounced may arrange for additional listings of their names alternately spelled, at the regular additional listing rate.

Listings of alternate spelling are not allowed when in the judgment of the Company they are desired for the purpose of securing a preferential position in the directory of for advertising purposes.

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DIRECTORY LISTINGS

6.6 Miscellaneous Listings (Cont'd)

6.6.6 Alternate (Directive) Listings

Customers may obtains listings which refer calling parties to certain other telephone numbers. Alternate listings are of two general types as described below:

a. Nights, Sundays, and Holidays -

(1) This type of alternate listing refers calling parties to an alternate telephone number to be used after business hours and on Sundays and holidays. The monthly rate for such listing is the regular additional listing rate per month for each line of the "Note:" and to each listing included under the "Note:" of the alternate directory listing.

(2) Names of individuals are not permitted in listings of this type, however, telephone numbers may be shown of those entitled to use the service, in connection with which the alternate listing is to be provided, and who are agreeable to the use of their numbers of members of the immediate family of the customer desiring the alternate listing.

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b. If no answer dial -

Alternate listings where refer calling parties to other telephone numbers in case no answer is received at the preceding listed telephone may indicate the telephone number of customers who are agreeable to the use of their numbers in such listings. This type of alternate listing is charges for at the regular rate for an additional listing.

DIRECTORY LISTINGS

6.6 Miscellaneous Listings (Continued)

6.6.7 Temporary Listings

a. Residence customers who lease their premises for periods of less than one year and who request the Company to render service to their tenants without a change in customer billing, may arrange for the listing of such tenants on Directory Assistance records only. Such listings are furnished at the rate of "Additional Listings" charge.

6.6.8 Mobile and Paging Service Listing (N)

a. A Mobile Telephone Carrier, a Cellular Carrier, a Radio Common Carrier or a Paging Company, may be furnished a listing for their clients as specified.

b. Rate Application

| | Monthly Rate |
|---|---|
| 1. Listing | |
| (a) Each | $1.25 |

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## DIRECTORY LISTINGS

### 6.6 Miscellaneous Listing (Continued)

#### 6.6.9 Designer Listings (N)

A. This service is only available to residence customers.

B. One Designer Listing option per customer listing is allowed with the exception of the Designer Line option which may be subscribed to in addition to the other Designer Listing options.

C. Designer Listing options will not appear on directory assistance records, but will only be reflected in the published directory.

D. Billing will begin with the subscriber's billing period following delivery of the directory in which the listing will appear.

E. A Secondary Service Charge applies when an order is placed to purchase one or more of the following listing options. The Company may offer waiver of associated service charges during select promotion periods.

1. **Designer Script**

   A directory listing that provides for the subscriber's name, address and telephone number to be printed in script, which depicts a stylish writing of the listing information.

2. **Designer Script Plus**

   A directory listing that provides for the subscriber's name, address and telephone number to be printed in script, which depicts a stylish writing of the directory listing plus additional space with a ruled line above and below the subscriber's listing information.

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## DIRECTORY LISTINGS

### 6.6 Miscellaneous Listing (Continued)

S6.6.9 Designer Listings (Continued) **(N)**

3. Designer Line Options

There are two Designer Line options. Designer Line-Standard and Designer Line Script. Each Designer Line purchased cannot exceed one printed directory line. A maximum of two (2) Designer Lines may be purchased per directory listing.

a. Designer Line - Standard

An extra text line that provides information in addition to the standard listing information (name, address and telephone number) such as location, affiliations, social/civic positions held, volunteer services, etc. It could also include statements of a descriptive nature such as interests, profession or person information.

b. Designer Line - Script

An extra line of text printed in script, a stylish writing form, that provides information in addition to the standard listing information (name, address and telephone number)such as location affiliations, social/civic positions held, volunteer services, etc. It could also include statements of a descriptive nature such as interest, profession, or personal information.

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**DIRECTORY LISTINGS**

6.6 Miscellaneous Listing (Continued)

6.6.9 Designer Listings (Continued) **(N)**

F. Rates and Charges

| Per Listing | Monthly Rate |
|---|---|
| (1) Designer Script | $ 2.00 |
| (2) Designer Script Plus | $ 3.00 |
| (3) Designer Line - Standard | $ 3.00 |
| (4) Designer Line - Script | $ 4.00 |

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# 7. COIN TELEPHONE SERVICE

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## 7. COIN TELEPHONE SERVICE

### 7.1 Public Telephone Access Service

#### 7.1.1 General

A. Public Telephone Access Service for coin or coinless CPE is an individual one party PTAS Line provided at the request of the customer for telecommunications use by members of the general public or a specified group for locations of the customer.

B. PTAS for coin or coinless service is provided for use by customers, who have notified the South Carolina Public Service Commission of their desire to provide the general public with service and have been certified by the Commission to provide this service to the general public or other specified individuals.

C. PTAS can not be furnished or connected behind PBX and/or key system service.

D. PTAS is a coin voice grade exchange line that provides switch based dial tone first (DTF) coin line functionalities for non-local exchange company customer-owned pay telephones.

E. PTAS is provided at the request of a certificated PTAS provider that provides pay telephone service with switch based coin line functionalities to the public on a resale basis.

F. A PTAS subscriber must use a separate PTAS line for each pay telephone instrument installed and be billed the tariffed rate for each line. Off-premises extensions to PTAS Lines are not permitted.

G. The carriage and completion of local messages and intraLATA toll are to be provided by the Company.

H. The Company shall not be liable for shortages of coins deposited and/or collected from the PTAS Line customer's equipment.

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## 7. COIN TELEPHONE SERVICE

### 7.1 Public Telephone Access Service

#### 7.1.1 General (Continued)

I. The Company shall not be liable for end-user fraud associated with the failure of the customer's or Company's equipment to perform.

J. PTAS Lines will be provided from central offices where facilities are available.

K. PTAS Lines will be provided where technically and economically feasible.

#### 7.1.2 Features

A. PTAS is provided on equal access stored program control central offices where coin line control equipment is available.

B. PTAS is provided on a one-way or two-way basis at the customer's option.

C. Coin signaling, including coin collect and coin control, is provided by the network. Coin collect identifies when a call is completed. Coin return occurs when a no answer or busy signal is encountered.

D. Billed Number Screening is provided for the automatic blocking via validation data bases of third number billing, collect billing, or both to the line.

E. Answer Supervision is the line side functionality that provides an electrical signal to the calling end of a switched telephone connection when the called line goes off-hook. This feature will be utilized to determine when billing for a specific call should start.

F. Selective Class of Call Screening is provided to alert operator services systems ( automated and live) that a call is originating from a PTAS which may require special handling and/or billing treatment.

G. Central office 900 and 976 blocking is provided.

COIN TELEPHONE SERVICE

7.2.1 Definition and Requirements (Cont'd)

c. The Company may terminate service at locations where any loss by theft, fraudulent practices, or from the use of slugs and spurious, mutilated or foreign coins occurs, unless the customer executes an agreement to indemnify the Company against such losses.

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## 7. COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service

7.1.2 Features (Continued)

H. Standard recorded announcements utilized for public telephone service are used for calls that originate from a PTAS Line.

I. All 0-, 0+, and intraLATA toll calls and 0+ local calls are handled by the Company's operator services system.

J. All 0+ interLATA calls are routed to the presubscribed carrier that has the required signaling capabilities (i.e., coin recognition, coin control, etc.) which are required to complete the call.

7.1.3 Responsibility of the Customer

A. The customer is subject to the requirements set forth in all sections of this Tariff that pertain to coin or coinless telephone services.

B. The customer is responsible for the payment of all charges for outgoing sent-paid local calls and message toll telephone service calls.

C. Special billing and coin sharing arrangements between a PTAS Line Customer and another carrier are the sole responsibility of the PTAS Line Customer.

D. It is the customer's responsibility to ensure that instruments used in conjunction with the PTAS Service are capable or rating sent-paid local calls.

7.1.4 Rates and Charges

A. PTAS Line Service is provided for in this Tariff. Please refer to Section 3. of this Tariff for the monthly rate applicable for PTAS Line Service on a per-line basis.

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COIN TELEPHONE SERVICE

7.2 Semipublic Telephone Service (Continued)

7.2.3 Charges (Continued)

messages are charged for at the established long distance telephone rates.

b. Rates

Semipublic Telephones will be furnished at 1 1/2 the existing business individual line rates.

7.2.4 Associated Items of Equipment

Additional optional services and items of equipment that may be requested by semipublic telephone customers, such as extension bells, extension gongs, directory listings, etc., are provided at the established business rates shown in other sections of this tariff with charges for such optional services billed as a separate item. Coin box stations will be equipped with a standard length handset cord.

a. Booths and Special Mounting Arrangements

(1) Standard booths and other special mounting arrangements are furnished at no charge to the customer. Standard indoor booths may be furnished without charge for semipublic telephone service when in the judgement of the Company they are warranted by the actual or estimated amount of traffic, or by the character of the station location.

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EXECUTIVE DIRECTOR

COIN TELEPHONE SERVICES

7.2 Semipublic Telephone Service (Continued)

7.2.5 Directory Assistance Service (N)

A. Rates - Concurrence with Southern Bell's Tariff (N)

Effective July 22, 1993, pursuant to the South Carolina PUblic Service Commission, Docket Number 93-121-C, Order Number 93-657. (N)

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## 7. COIN TELEPHONE SERVICE

7.1 Public Telephone Access Service

7.1.4 Rates and Charges (Continued)

B. Answer Supervision

| | Monthly Rate | |
|---|---|---|
| Per Access Line | $0.00 | (R) |

C. Billed Number Screening

| | Monthly Rate | |
|---|---|---|
| Per Access Line | $0.00 | (R) |

D. Selective Class of Call Screening

| | Monthly Rate | |
|---|---|---|
| Per Access Line | $0.00 | (R) |

E. Coin Signaling

| | Monthly Rate | |
|---|---|---|
| Per Access Line | $0.00 | (R) |

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## 7. COIN TELEPHONE SERVICE

### 7.1 Public Telephone Access Service

#### 7.1.4 Rates and Charges (Continued)

F. The customer, who is billed for the access line, will be billed for each local directory assistance call at the rate approved by the Commission until such time as this rate may be deregulated. No directory assistance charges will be billed by the Company to the calling party. A local directory must be provided by the customer.

G. Intrastate intraLATA long distance charges apply on a per message basis based on toll rates plus the appropriate additive operator service charges as specified in Section 18. Of the Tariff.

H. Service charges as covered in Section 4. of this Tariff are applicable. Changes in service from an existing exchange service to PTAS will be considered as new service.

I. Listings in connection with PTAS are furnished under the regulations in Section 6 of this Tariff..

#### 7.1.5 General Regulations

A. PTAS Line Service is provided for in this Tariff. Please refer to Section 3. of this Tariff for the monthly rate applicable for PTAS Line Service on a per-line basis.

B. No charge will be imposed for incoming calls.

C. Sent-paid local calls will be rated at the Company's central office.

D. Operator assisted sent-paid local calls will be rated to the end-user at the appropriate rate per message, plus the appropriate additive operator service charges as specified in the appropriate operator services tariff. Non-sent paid local calls will be rated to the end-user at the appropriate per message and the appropriate additive operator service charges as specified in the appropriate operator services tariff.

## 7. COIN TELEPHONE SERVICE

7.3.1 General (Cont'd)

G. Public Telephone Access Service for CPE will only be provided as Two-Way service except lines placed at locations for which a specific exemption has been granted by the Public Service Commission.

7.3.2 Responsibility of the Subscriber

A. The subscriber shall be responsible for the installation, operation and maintenance of any customer-provided telephones used in connection with this service.

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EXECUTIVE DIRECTOR

## 7. COIN TELEPHONE SERVICE

7.3.2 Responsibility of the Subscriber Continued

B. The subscriber shall be responsible for payment of a Maintenance Service Charge as covered in Section 15 of this tariff for each visit by the Company to the premises of the subscriber, where the service difficulty or trouble reports result from the use of equipment or facilities provided by the subscriber.

C. Customer-provided telephones must be connected to the Company network in compliance with Part 68 of the FCC Rules and Regulations as well as regulatory requirements of the South Carolina Public Service Commission and have the following operational characteristics.

1. The "Operator", 911 (where available) and Directory Assistance must have clearly displayed dialing instructions and be able to be accessed without a coin deposit.

Note 1 : In addition, a Service Ordering Charge as specified in Section 4 of this Tariff is applicable.

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## 7. COIN TELEPHONE SERVICE

### 7.1 Public Telephone Access Service

#### 7.1.5 General Regulations (Continued)

E. This PTAS Tariff, as filed, supercedes any other Sections within this General Customer Services Tariff with relevance to Public Telephone Access Services (PTAS) (Coin or Coinless).

F. Operator assisted sent-paid toll calls will be rated to the end-user at the appropriate rate per message, plus the appropriate additive operator service charges as specified in Section 18. of this Tariff or the appropriate operator services tariff. Non-sent paid toll calls will be rated to the end user at the appropriate rate per message and the appropriate additive operator service charges as specified in Section 18. of this Tariff or the appropriate operator services tariff.

G. The appropriate Network Access Charge, Central Office Line Connection Charge and/or Premise Visit Charge as specified in Section 4. of this Tariff are applicable for each PTAS Line Service installed, moved, or changed.

H. Rates for calls to Directory Assistance, for Verification and Emergency Interrupt Service are applicable at the rate of the presubscribed carrier.

I. Customers subscribing to a PTAS Line may have a listing in conjunction with the Directory Listing Section of this Tariff, Section 6.

J. The appropriate application of the End User Common Line (EUCL) - Multiline Business Charge will be applied to all PTAS lines.

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## 7. COIN TELEPHONE SERVICE

7.3 Public Telephone Access Service for Customer Provided Equipment (CPE) (Cont'd)

7.3.2 Responsibility of the Subscriber (Cont'd)

C. (Cont'd)

2. Must clearly display information consisting of local address and telephone numbers where a caller can obtain assistance in the event that the customer-provided telephone malfunctions in any way. Must clearly indicate procedures for obtaining a refund from the subscriber and that the customer-provided telephone is not being provided by the Company. (The Company is not responsible for refunds of coins deposited in customer-provided coin-operated public telephones.)

3. Must be equipped to return the coins to the caller in the case of an incomplete call.

D. The subscriber is responsible for meeting all federal, state and local statutes with respect to provision of customer-provided telephones in accordance with all hearing impaired and handicapped person requirements.

E. The subscriber is responsible for insuring that customer-provided telephones are installed in compliance with all Public Service Commission accepted telecommunications industry standards, and the National Electric Code and National Electric Safety Code.

F. The owner of a customer-provided telephone must give notice to and be certified by the South Carolina Public Service Commission prior to Public Telephone Access Service for CPE being furnished by the Company.

7.3.3 Violations of Regulations

A. Where any customer-provided telephone is used and/or connected in violation of this Tariff, the Company will promptly notify the customer of the violation.

## 7. COIN TELEPHONE SERVICE

7.3.3 Violations of Regulations (Cont'd)

B. Failure of the customer to discontinue such use or to correct the violation will result in the suspension or disconnection of the customer's service until such time as the customer complies with the provisions of this Tariff.

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## 7. Coin Telephone Service

### 7.3.4 Optional Service Features

A. Selective Class of Call Screening Central Office Blocking with Operator Screening is offered to provide a choice of restrictions at the subscriber's option. Central Office Blocking with Operator screening is offered subject to availability of facilities.

1. Option A - Two-Way Service No restrictions.
2. Option B - Outward Only Service No other restrictions.
3. Option C - Two-Way Service Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line.
4. Option D - Outward only Service Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line.
5. Option E - Two-Way service provides central office blocking of 7 digit local, 976, 1 + DDD and 1 + 900 calls. Provides screening information to the operator assisted sent-paid calls from being billed to the line.
6. Option F - Outward only Service provides central office blocking of 7 digit local, 976, 1 + DDD and 1 + 900 calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line.

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## 7. COIN TELEPHONE SERVICE

7.3 Public Telephone Access Service For Customer Provided Equipment (CPE) (Cont'd)

7.3.4 Optional Service Features (Cont'd)

A. Selective Class of Call Screening

7. Option G - Two-Way Service Provides central office blocking of 976, 1 + DDD and 1+900 calls. Provides screening information to the operator assisted sent-paid calls from being billed to the line.

8. Option H - Outward Only Service Provides central office blocking 976, 1+DDD and 1+900 calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line.

B. Billed Number Screening

1. Billed Number Screening is provided on an optional basis as provided in Section 7.3.5 of this Tariff.

2. Billed Number Screening provides for the blocking of third number or collectcalls which would be billed to Public Telephone Access Service for CPE.

3. Special equipment serving the originating caller's location is required to make this feature operable.

a. Where such equipment is installed:
Call attempts which have been screened will not complete. The operator will advise the calling party that alternate billing arrangement will have to be made before the call can be completed.

b. Where such equipment is not installed:
Call attempts on a third number basis will complete but not billed. THEREFORE, ALL SUBSCRIBERS TO BILLED NUMBER SCREENING ARE ADVISED THAT CALLS SO COMPLETED WILL BE THOROUGHLY INVESTIGATED AS FRAUDULENT CALLS. THE PARTY PLACING THESE CALLS WILL BE EXPECTED TO MAKE FULL RESTITUTION, AND WILL BE LEGALLY RESPONSIBLE FOR THEM.
Call attempts on a collect basis and accepted will be billed. PAYMENT FOR THESE CALLS WILL BE EXPECTED.

## 7. COIN TELEPHONE SERVICE

### 7.3 Public Telephone Access Service For Customer Provided Equipment (CPE) (Cont'd)

7.3.5 Rates and Charges (D)

A. (D)

1. Message Rate Service (D)

7.3.6 Directory Assistance Service

A. Rates - Concurrence with Southern Bell's Tariff

Effective February 17, 1993, pursuant to the South Carolina Public Service Commission Docket Number 92-556-C, Order Number 93-150.

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## 7. COIN TELEPHONE SERVICE

7.3 Public Telephone Access Service For Customer Provided Equipment (CPE) (Cont'd)

7.3.5 Rates and Charges (Cont'd)

A. Public Telephone Access Service for CPE - Rates and Charges applied by the Company (Cont'd)

1. Message Rate Service (Cont'd)
   a. (Cont'd)

| | | Monthly Rate |
|---|---|---|
| (2) | Option B | |
| | (a) per line (2) | $ - |
| (3) | Option C | |
| | (a) per line (2) | 3.10 |
| (4) | Option D | |
| | (a) per line (2) | 3.10 |
| (5) | Option E | |
| | (a) per line (2) | 3.10 |
| (6) | Option F | |
| | (a) per line (2) | 3.10 |
| (7) | Option G | |
| | (a) per line (2) | 3.10 |
| (8) | Option H | |
| | (a) per line (2) | 3.10 |

2. Switched Access Charges for usage are billable to the interexchange carrier.

Note 1: Monthly rate is 150% of the business individual flat line rate.

Note 2: To the monthly rate shown, add an amount equivalent to 150% of the business individual line flat rate.

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## 7. COIN TELEPHONE SERVICE

A7.3 Public Telephone Access Service For Customer Provided Equipment (CPE) (cont'd)

7.3.5 Rates and Charges (Cont'd)

A. Public Telephone Access Service for CPE - Rates and Charges applied by the Company (Cont'd)

4. The subscriber to Public Telephone Access Service for Coinless CPE shall be responsible for the payment of outgoing local calls and long distance intraLATA calls which are charged by the calling party to a commercial credit card.

5. At the request of the subscriber, Touch Calling Service may be provided as covered in Section 13.4 of this Tariff for business individual line service.

6. Where facilities are not available in the serving central office, Public Telephone Access Service for CPE may be provided from another office with applicable rates and charges as provided in Section 9 of this Tariff for Foreign Exchange or Foreign Central Office Service.

7. Service Charges as covered in Section 4 of this Tariff for business individual line service are applicable.

B. Public Telephone Access Service for CPE - Rates and charges Applied by the Subscriber

1. The charge for a local call may not exceed the charge authorized by the Public Service Commission for Company provided local coin service.

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GENERAL CUSTOMER SERVICES TARIFF

HARGRAY TELEPHONE CO., INC. SECTION 8
HILTON HEAD ISLAND, S.C. 1st Revised Pg. 1
EFFECTIVE DATE: January 1,1988 Cancels Original Pg. 1

TELEPHONE ANSWERING SERVICE FACILITIES

Effective January 1, 1988, pursuant to the South Carolina Public Service Commission Docket Number 84-250-C, Order Number 85-653, the installation and maintenance of Customer Premises Equipment is deregulated and detariffed. Accordingly this entire Tariff Section is being deleted.

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HARGRAY TELEPHONE CO., INC.
HILTON HEAD ISLAND, S.C.
EFFECTIVE DATE: January 1, 1988

SECTION 8
1st Revised Pg.1
Cancels Original Pg. 1

TELEPHONE ANSWERING SERVICE FACILITIES

8.1 General Provisions (d)

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TELEPHONE ANSWERING SERVICE FACILITIES

8.1 General Provisions (Cont'd) (d)

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HARGRAY TELEPHONE CO., INC. SECTION 8
HILTON HEAD ISLAND, S.C. 1st Revised Pg.2
EFFECTIVE DATE: January 1,1988 Cancels Original Pg.2

TELEPHONE ANSWERING SERVICE FACILITIES

8.2 Rates and Charges (d)

8.2.1 Telephone Answering Key equipment (d)

8.2.2 Telephone Answering Switchboard Equipment (d)

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TELEPHONE ANSWERING SERVICE FACILITIES

8.2.2 Telephone Answering Switchboard Equipment (d)

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TELEPHONE ANSWERING SERVICE FACILITIES

8.2 Rates and Charges (cont'd) (d)

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TELEPHONE ANSWERING SERVICE FACILITIES

8.2.4 Billing to Client (Cont'd) (d)

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TELEPHONE ANSWERING SERVICE FACILITIES

8.2 Rates and Charges (Cont'd) (d)

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TELEPHONE ANSWERING SERVICE FACILITIES

8.2 Rates and Charges (Cont'd) (d)

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HARGRAY TELEPHONE CO.,INC.
HILTON HEAD ISLAND, S.C.
EFFECTIVE DATE: January 1, 1988

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# FOREIGN EXCHANGE SERVICE

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FOREIGN EXCHANGE SERVICE

9.1 Foreign Exchange Service

9.1.1 Regulations

a. Foreign exchange service is exchange main service or extension therefrom furnished to a customer from an exchange other than the one from which he would normally be served.

b. Foreign exchange service is offered in connection with flat rate individual line main service and flat rate PBX service only.

c. Other services, equipment or facilities used in connection with foreign service, except as otherwise indicated in this tariff, are furnished subject to rates and regulations applying in connection with other classes of service.

d. Foreign exchange service is furnished subject to the same restrictions as to the use of the service by other than the customer and his representatives, as apply in connection with other classes of service.

e. Normally, all negotiations for the establishment of foreign exchange service will be initiated by the prospective customer with the exchange from which he normally is served.

f. When the foreign exchange from which service is requested has other exchanges in its local calling area, the Telephone COmpany shall determine from which of the exchanges service will be furnished. Mileage charges as set forth in 9.1.2a. (1) and (2) would apply from the exchange from which service was requested.

g. A customer receiving Foreign Exchange Service may be required to subscribe to local service from the exchange from which he would normally be served.

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FOREIGN EXCHANGE SERVICE

9.1 Foreign Exchange Service (Cont'd)

9.1.2 Rates and Charges

a. The rate for Foreign Exchange service is the non-recurring and monthly rate for flat rate individual line main station service of PBX flat rate trunk line applicable with the base rate area of the serving foreign exchange, plus a monthly Foreign Terminating Charge of $20.00, plus mileage charges as follows for each circuit:

(1) Where the applicant for foreign exchange service is so located that it would be more economical to the Company to provide the foreign exchange service direct from the foreign exchange to the applicant's location by the extension or utilization of existing plant.

(a) For the distance from the applicant's location to the rate canter of the foreign exchange area from which service is to be furnished a mileage charge of $12.30 per mile or fraction thereof, airline measurement will apply.

(2) Where the applicant for foreign exchange service is so located that it is not economical for the Company to provide the foreign exchange service direct from the foreign exchange to the applicant's location by the extension or utilization of the existing plant:

(a) For use with Station Terminals:

a.1 Interexchange Channel (measured airline distance between rate centers):

| | Non-recurring Charge | Monthly Charge |
|---|---|---|
| Channels 10.0 Miles or less. Per mile | - | $ 6.35 |
| Channels over 10.0 miles. Per mile | - | $ 2.10 |
| a.2 Per Station Terminal | $ 78.00 | $ 2.25 |

FOREIGN EXCHANGE SERVICE

9.1 Foreign Exchange Service (cont'd)

9.1.2 Rates and Charges (cont'd)

(b) Channel Terminal, two per interexchange channel:

| | Non-recurring Charge | Monthly Charge |
|---|---|---|
| Where the interexchange mileage is 10 miles or less, per channel terminal | $ 18.50 | $ 32.90 |
| Where the interexchange mileage is over 10 miles, per channel terminal | $ 21.00 | $ 43.50 |

(3) Service Connection Charges

Service ordering Charges are applicable for receiving and recording information and/or taking action in connection with a customer's request and processing necessary data. The service ordering charge associated with the exchange service the customer is subscribing to applies in addition to the foreign exchange service ordering charges. These charges include the engineering design function. The service ordering charges apply only once when more than one channel service is ordered and installed at the same time for termination at the same premises.

(a) Type use - Per Service Order

| Non-recurring Charge |
|---|
| $ 143.00 |

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FOREIGN EXCHANGE SERVICE

9.1 Foreign Exchange Service (cont'd)

9.1.2 Rates and Charges (Cont'd)

(4) For the distance from the Central Office of the exchange from which the customer would normally receive service, to the applicant's location, a mileage charge of $3.50 per route circuit mile or fraction thereof for the first mile, and $1.00 per quarter mile or fraction thereof, after the first miles, will apply.

(5) The local service area of, and long distance rates to and from main stations or PBX system connected for Foreign Exchange Service are the same as regularly apply to stations located in the Foreign Exchange area.

(6) The rate center of an exchange is the point from which message toll telephone rates are measured.

(7) The company may require toll restriction of each Foreign Exchange service whereby calls may only be completed within the Foreign Exchange from which service is desired and its calling area.

b. Foreign exchange service may be furnished involving two areas of the COmpany or involving an area of the Company and an area of a connecting company when the connecting company is willing to concur in the arrangements for furnishing such service. In those cases where a portion of the service is furnished by a connecting company, the rates and regulations of the connecting company apply to the part of the exchange service it furnishes. Where the connecting company furnishes a portion of the inter-exchange facilities and -

(1) Concurs in the interexchange rates and regulations of this Company in 9.1.2,a., preceding, the mileage measurement and mileage charges will be as indicated in 9.1.2,a.

9.1 Foreign Exchange Service (Cont'd)

9.1.2 Rates and Charges (Cont'd)

b. (Cont'd)

(2) Applies its tariff mileage charges to the point of connection with facilities of this Company, the portion of the facilities furnished by this Company will be at the rates and mileage measurements as specified in 9.1.2a preceding to the same point of connection, the total charges being the sum of the charges of each company.

c. Where alternate full period private line-foreign exchange service is provided, an intercept arrangement may be furnished which transfers the foreign exchange number to a receiving only local number when the service is in the full period condition. This arrangement contemplates a standard termination in a handset, key equipment or PBX and is furnished at the following rates and charges:

| | Monthly Rate | Installation Charge |
|---|---|---|
| (1) Intercept Arrangement<br>To permit calls made to the foreign exchange number to be received at the customer's location in the foreign exchange during the period the service is in full period private line condition..... | $5.00 | $10.00 |

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# 9 FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE

## 9.2 Foreign Central Office Service

9.2.1 a. Foreign central office service is exchange service furnished to a subscriber in a multi-office exchange from a central office other then the one from which service would normally be furnished.

b. Foreign central office service is offered in connection with individual line main station service and PBX service only.

c. Other services, equipment or facilities used in connection with foreign central office service, except as otherwise indicated in this tariff, are furnished subject to the rates and regulations applying in the foreign central office from which the subscriber is served.

9.2.2 Rates and Charges

The rate for foreign central office service is the monthly rate for the class of service desired, plus a foreign central office mileage charge as follows, per month per quarter-mile or fraction thereof, for the distance, airline distance, between the central office from which the subscriber would normally be served and the foreign central office, i.e., the central office from which the subscriber desires to be served.

For each quarter mile----- $ .75

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GENERAL CUSTOMER SERVICE TARIFF

HARGRAY TELEPHONE CO., INC.
HILTON HEAD ISLAND, S.C.
EFFECTIVE DATE: January 1, 1988

SECTION 10
3rd Revised Page 1
Cancels 2nd Revised Pg.1

Effective January 1,88, pursuant to the South Carolina Public Service Commission, Docket No. 84-250-C, Order No. 85-653, the installation and maintenance of Customer Premises Equipment is deregulated and detariffed. Accordingly, this entire Tariff Section is being deleted.

10. KEY AND PUSHBUTTON TELEPHONE SERVICE (d)

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# 11. HARGRAY PREPAID LOCAL SERVICE (N)
## (Prepaid Residential Telephone Service)

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11. **Hargray Prepaid Local Service** (Prepaid Residential Telephone Service)

11.1 Description of **Hargray Prepaid Local Service** (Prepaid Residential Telephone Service) **(N)**

11.1.1 **Hargray Prepaid Local Service** is available to any customer of the Company that has been disconnected for non-payment of their telephone service or has not established a satisfactory credit relationship with the Company and wishes to obtain residential telephone service.

11.1.2 **Hargray Prepaid Local Service** is subject to the general terms and conditions for other local exchange service as referenced in the Company's General Customer Services Tariff. In situations where the terms and conditions in other sections of this Tariff differ from terms and conditions in Tariff Section 11, terms and conditions of this Tariff Section 11 shall apply.

11.2 Regulations Pertaining to **Hargray Prepaid Local Service** **(N)**

11.2.1 The Company shall take reasonable steps to make **Hargray Prepaid Local Service** available to all eligible customers consistent with the Company's general practices and procedures and this Tariff.

11.2.2 The customer shall upon acceptance of the terms and conditions of the service, pay for the first month's service and applicable service establishment charges as referenced in S. 11.3 of this tariff by cash, money order, or credit card.

11.2.3 Customer deposits will not be required as a prerequisite for provision of this service to the customer.

11.2.4 Complete toll restriction is required and will be available at no additional charge to **Hargray Prepaid Local Service** customers. Also restricted with the service is Directory Assistance, 0+, inbound collect, third-number-billed calls and Measured Extended Area Service. Included in the service is the Company's Local Service Plus (unlimited, flat-rated Extended Area Service).

11.2.5 The customer shall remit payment for **Hargray Prepaid Local Service** in advance of the next billing cycle for each month that the customer wishes to retain their service. A customer payment shall be considered received upon receipt and posting to the customer's account. In the event that a customer's payment for the service is not received in advance of the first day of the new billing period, the Company may, without any liability, disconnect the customer's service.

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12. **Hargray Prepaid Local Service** (Prepaid Residential Telephone Service)

11.2 Regulations Pertaining to **Hargray Prepaid Local Service** (continued)

11.2.6 The customer shall be responsible for payment of all applicable taxes, franchise fees, municipal taxes, county and municipal fees, federal and state surcharges and other fees imposed on the bill by outside parties that apply to the Company's offering of **Hargray Prepaid Local Service.**

11.2.7 The customer must obtain a new telephone number from the business office upon initiation of **Hargray Prepaid Local Service**. The customer will not be able to retain the telephone number for an account that has been disconnected for non-payment.

11.2.8 The Company shall provide notification to the Commission and the customers subscribing to the service of any change in the rates thirty (30) days before the implementation of the new rate for the service.

11.2.9 **Hargray Prepaid Local Service** customers will be included in DA listings but will not be published in the Company's telephone book.

11.3 Rates and Charges

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| | (N) Monthly Charges |
|---|---|
| **Hargray Prepaid Local Service** | $49.00 |

| **Service connection charges** | **Non-Recurring** |
|---|---|
| Initial Connection Charge (includes 1 jack) | $59.00 |
| Reconnect Charge (This charge will apply if service is reconnected within 30 days of disconnection. If service is not re-established within 30 days of disconnection, the Initial Connection charge will apply.) | $25.00 |

GENERAL CUSTOMER SERVICES TARIFF

HARGRAY TELEPHONE CO., INC. SECTION 12
HILTON HEAD ISLAND, S.C. 1st Revised Preface Pg.
EFFECTIVE DATE: January 1, 1988 Cancels Orig. Preface Pg.

## 12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

Effective January 1, 1988, pursuant to the South Carolina Public Service Commission, Docket Number 84-250-C, Order Number, 85-653, the installation and maintenance of Customer Premises Equipment is deregulated and detariffed. Accordingly this entire Tariff Section is being deleted.

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CENTRAL OFFICES NON-TRANSPORT SERVICE OFFERINGS

12.0 Reserved for Future Use

12.1

12.2

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12.8 Integrated Business Network Services (IBNS)

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

## 12.8 INTEGRATED BUSINESS NETWORK SERVICE (IBNS)

### 12.8.1 General

a. IBNS is a central office communication system package provided in association with individual line exchange business and residence services furnished from digital central office (DMS-100)equipment located in Company buildings. IBNS is not provided in association with PBX trunks, Centrex Service , public or semi-public telephone service.

b. IBNS is offered as a customer option and may be provided subject to the availability of facilities and central office equipment as determined by the Company.

c. All IBNS features are available to lines utilizing dial pulse or Touch-Calling signaling, except for the dictation Control Feature which requires Touch-Calling.

d. All exchange lines in an IBNS system must have the same billing arrangement, i.e., may be either flat rate of measured service.

e. All exchange access lines terminating in an IBNS system must be served by the same central office or a compatible remote unit from the host centraloffice. Customers subscribing to fifty access lines or more may have their service equipped in the central office for attendant console operation. (T)

f. Suspension of IBNS is not allowed.

g. The quality of transmission for calls utilizing call forwarding or conferencing may vary depending on the distance and routing involved.

h. Customer premises equipment associated with this service is provided by the customer.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (Cont'd)

INTERGRATED BUSINESS NETWORK SERVICE (IBNS) - cont'd

12.8.1 General - continued

i. If Rotary Line Service is requested in association with IBNS, the Rotary Line Service rate applies as specified in Section 13.

j. If Touch-Calling Service is requested in association with IBNS, the Touch-Calling Service rate applies as specified in Section 13.

12.8.2 System Features

a. Attendant Features

Attendant features are offered in conjunction with customer provided attendant consoles. The customer must subscribe to three (3) individual exchange service lines, equipped with IBNS, for connection of customer provided attendant consoles.

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b. Standard Features

(1) Call Hold

Allows a station user to place a call on hold by flashing the switchook and dialing code.

(2) Call Pickup

Allows a station user to answer another station user's incoming calls within a defined group by dialing a code.

(3) Camp On

Allows a station user encountering a busy station, within the same station group, to be notified when the busy station becomes idle and to be placed automatically in a ring again mode.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (cont'd)

INTEGRATED BUSINESS NETWORK SERVICE (IBNS) - Cont'd

12.8.2 System Features (continued)

(4) Class-of-Service Restrictions:

Provides the ability to allow or deny all calls originating or terminating in individual stations and tie trunks. Four types are offered.

(a) Fully Restricted Service -provides for two types of restriction.

-attendant restricted stations are denied access to the exchange network and to the attendant.

b) Semi-restricted Service - allows stations access to the exchange network through the attendant only.

c) Toll Restricted Service - restricts station from toll calls or diverts toll calls or diverts toll calls to the attendants.

d) Unrestricted Service - no restriction on calls.

(5) Intercom

Allows stations within a group to complete calls to other stations within the same group without the assistance of an attendant, by dialing a 2 through 7 digit number.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS (Cont'd)

INTEGRATED BUSINESS NETWORK SERVICE (IBNS) - cont'd

12.8.2 System Features (Cont'd)

(6) Meet-Me-Conference

Provides one six-party conference bridge and directory number for conferences to dial at a specified time to hold a conference.

(7) Speed Calling

Individual - Short List - provides for the calling of up to ten (10) telephone numbers by dialing an abbreviated code.

(8) Station - Controlled Conference

Allows station user to establish a conference call consisting of three to six conferences.

(9) Three-Way Conference /Transfer

Allows station to establish three-way conference calls and provides capability to transfer incoming, outgoing, and intergroup calls.

(10) Alternate Answer*

Allows for forwarding of an incoming call to a preselected line within the system when the call line does not answer after a predetermined number of rings or when a busy condition is encountered.

c. Optional Features

(1) Call Fowarding

Allows all calls to a line equipped with IBNS to be automatically fowarded to a selected line within the system or outside the system.

(*) Alternate Answer and Call Waiting cannot be utilized at the same time.

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INTEGRATED BUSINESS NETWORK SERVICE (IBNS)

12.8.2 System Features - continued

(2) Call Waiting

Provides the station user, who is busy on an existing call, with a private tone signal which indicates that another call is waiting. The station user may then ignore the waiting call, or terminate the original call and answer the waiting call; or through the use of hookswitch flashes, put the original call on hold and receive the waiting call; or alternately talk on both calls until one is terminated. (This feature cannot be utilized if the Alternate Answer feature is utilized.)

(3) Speed dialing

- Individual provides an individual line with the ability to dial telephone numbers (up to 24 digits) from a group list by dialing an abbreviated code. The group list is controlled by one designated station.

(4) Automatic Route Selection

Provides a route list containing up to eight route choices available to each outgoing call. The routes on the list are sequentially and automatically searched for idle trunk facilities until either an idle trunk is found or all route choices are determined unavailable.

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CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

INTEGRATED BUSINESS NETWORK SERVICE (IBNS) - Cont'd

12.8.2 System Features - continued

(5) Virtual Facilities Group

Permits IBN user access to INWATS/OUTWATS Services through software without requiring physical trunks.

(6) Station Message Detail Recording

Provides recording facilities for the details of billable and non-billable calls for each IBN customer group. Details are provided by station or Account/Authorization code.

(7) Outgoing Restriction Control (Control by Customer) (N)

With this feature, the user of an attendent console or a touch-tone telephone set designated as the Control Station, can directly assign one or five origination restriction levels to phones in associated Digital Centrex customer group. Previously this could only be carried out by the Telephone Company. This feature permits rapid changes to control unauthorized calling from unoccupied hotel, hospital rooms or condominiums and businesses without delay and additional workload of traditional service order processing.

The following restrictions are available

A. Only 911 calls are allowed.
B. Only calls specified on an established exception list are available.
C. Only Intragroup calls are allowed.
D. Only Intragroup calls and those calls specified on an established exception list are allowed.
E. All calls permitted by the lines' Network Class of Service are allowed.

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INTEGATED BUSINESS NETWORK SERVICE (IBNS) Cont'd

12.8.3 Rates and Charges

The following rates and charges are for IBNS only and are in addition to the applicable service charges, monthly rates, and nonrecurring charges, for individual exchange access lines and other services or equipment with which they are associated.

a. Service Provided Subject to Availability of Facilities

(1) Integrated Business Network Services (IBNS) (Includes all standard features)

(a) (D)

| | Monthly Rate | |
|---|---|---|
| 1. | | (D) |
| 2. | | (D) |
| 3. | | (D) |

(b) IBNS Primary Access Line, per line equipped. $ 1.75

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.8 INTEGRATED BUSINESS NETWORK SERVICE (IBNS) - Cont'd

12.8.3 Rates and Charges - Continued

(c) Bulk Usage Discount:

| IBNS Primary Access Line Per Line Equipped | Monthly Rate | Percent Discount |
|---|---|---|
| 1. 301 - 500 | $1.00 | 43% |
| 2. 501 - 700 | $ .85 | 51% |
| 3. 701 - 900 | $ .75 | 57% |
| 4. 901 - 1100 | $ .65 | 63% |
| 5. 1101 - and above | $ .50 | 71% |

2) Optional Features

| | | Monthly Rate |
|---|---|---|
| (a) | Call Forwarding, per line | As Specified In Section 13 Customer Calling Services |
| (b) | Call waiting, per line | |
| (c) | Speed dialing, per line Individual- Long List 30 | |
| | Group, per Group - Long List 30 | |
| (d) | Automatic Route Selection | $ 97.65 |
| (e) | Virtual Facility Group, Per Customer Group (Required for IN/OUT WATS Service) | $ 67.40 |
| (f) | Station Message Detail Recording per line, (TOLL) | $ .35 (T) |
| | Station Message Detail Recording per line (LOCAL) (NOTE AN EXISTING CUSTOMER HAVING BOTH TOLL AND LOCAL SMDR SERVICE WILL BE GRANDFATHERED) | $ .35 (N) |
| (g) | Message Service Hotel, Per Line | $ .35 |
| (h) | Origination Restriction per line (Control by Customer) | $ .35 |

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3) Service Charges

Service charges per request, and a Central Office Work Charge per line apply, as specified in Section 4, When IBNS is added to existing exchanges service lines, or when features are changed or added on existing exchange lines equipped with IBNS.

CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.8 INTEGRATED BUSINESS NETWORK SERVICE (IBNS) - Cont'd

12.8.3 Additional Optional Features

B. Miscellaneous Digital, Facility and Line Termination

1. The Central Office working limit is twelve (12) quarters for Digital Facility to the customer's premise. All access lines and loops beyond 12 quarter, special construction charges will apply as specified in Section 5.

A. Per Inter-com Loops (1)

| | Non-Recurring | Monthly |
|---|---|---|
| | $12.00 | $8.70 |

2. Exchange Network Access is provided for Channels within each Digital System Channel Service package to be transported over Digital High Capacity Facilities. (N)

A. Basic System Capacity - Central Office Termination without activated features for Voice or Data Service. (N)

| | Non-Recurring | Monthly | |
|---|---|---|---|
| (1) Per DS-1 Termination | $750.00 | $196.70 | (N) |

Note (1) - Inter-Com Loops are Digital Loops required to furnish service to Digital telephones equipped beyond the number of access lines.

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## 12.9 Direct Inward Dialing (DID) Service (N)

### 12.9.1 General

a. DID service permits calls incoming to PBX system, Telephone Answering Service, or other **Customer Premises Equipment** requiring outpulsing-of-digits from the network to reach a specific station line without the assistance of an attendant. DID service is provided subject to the availability of facilities and telephone numbers.

b. The service includes the central office switching equipment necessary for inward dialing from the exchange and toll network directly to the stations associated with the **Customer Premises Equipment.**

c. The service must be provided on all lines in a trunk group arranged for inward service.

d. The assignment of telephone numbers and the sequence of the numbers assigned to a DID service is made at the discretion of the Company. The Company does not guarantee to provide DID numbers arranged in a consecutive manner.

e. Subscribers of DID service must obtain adequate facilities to permit performance without injurious effect upon any service rendered by the Company in the Switching Network. Service standards must be maintained at a P.01 grade of service as determined by the Company. Unassigned numbers in a block of numbers purchased by the customer must be intercepted by recorded announcement or attendant at the customer location.

f. Directory listing will be provided in accordance with the regulations of

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12.9 **Direct Inward Dialing (DID) Service (Cont'd)**

12.9.1 **General (Cont'd)**

Section 6 of this Tariff for PBX trunks. DID numbers furnished herein are not entitled to directory listings without charge. Where clients of a subscribers to DID service have no local exchange service but want to list one of these numbers. **Sharing and Resale of Basic Local Exchange Service in Section 23 of this Tariff** will be applicable.

g. At the discretion of the Company, subject to operating limits and the availability of facilities, DID service any be provided outside the customer's normal serving central office. Where a DID trunk group is served from a central office other than the customer's normal serving central office, the appropriate mileage rates for Foreign Exchange or Foreign Central Office service per DID trunk will apply.

h. In addition to the rates and charges specified in 12.9.2 appropriate service connection, move and change charges are applicable to the establishment or rearrangement of trunks and numbers in connection with providing DID service.

i. Installation charges for DID central office switching equipment are not applicable if the customer present subscribes to DID service and changes the type of customer premises switching equipment. **The following provisions apply:**

1. The customer must maintain at least the same level of DID service requirements.

2. The replacing customer premises

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12.9 **Direct Inward Dialing (DID) Service (Cont'd)**

12.9.1 **General (Cont'd)**

equipment must be served by the same central office as the existing customer premises equipment.

3. Central Office switching equipment additions or modifications must not be required in order to provide DID service to the replacing customer premises switching equipment.

4. Rates and charges are applicable to additional DID service requirements which exceed the customer existing level of DID arrangements.

12.9.2 **Rates and Charges** **(N)**

A. Central Office Components

| | | Monthly Rate |
|---|---|---|
| 1. | Direct - Inward - Dialing Service | $52.05 |

| | | Installation Charges | Monthly Rate |
|---|---|---|---|
| (a) | Establish trunk group and provide first group of 20 DID numbers | $900.00 | $4.62 |
| (b) | Each additional group of 20 DID numbers | $15.00 | $4.62 |
| (c) | Each additional group of 100 DID numbers | $15.00 | $23.10 |

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12.9 **Direct Inward Dialing (DID) Service (Cont'd)**

12.9.3 **Direct Inward Dialing (DID) Restrictions (N)**

A. Application

1. The service is optionally available with DID service and furnished subject to the availability of facilities within the customer's normal central office area.

2. The service includes the restrictions (blocking) of 3rd number and collect call billing to the DID numbers.

B. Rates and Charges

| | Installation Charges | Monthly Rate |
|---|---|---|
| 1. Each 20 DID numbers | $12.00 | $2.00 |
| 2. Each 100 DID numbers | $12.00 | $5.00 |

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**12.9** Direct Inward Dialing (DID) Service (Continued) (N)

**12.9.4** Direct Inward System Access (**DISA**) (N)

A. This Centrex feature allows the outside callers to access network facilities by dialing directly into the DMS 100 without attendant assistance. The caller dials a 7-or 10- digit number (or an INWATS number for an automatic answer), then enters an authorization code and the called number. A customer would typically use this feature for making long distance calls away from the office using their less expensive business long distance lines.

**DISA** calls are from outside the customer group. Therefore, if the called number is a station directory number, completion to the station is subject to terminating restrictions.

B. **DISA** directory number can be any of the following: (N)

(1) A seven-digit number assigned to **DISA**(Class 5)
(2) A Direct Inward Dialing (DID) number received on a DID trunk group (PBX)
(3) An INWATS number assigned to **DISA** (Class 5)
(4) An incoming trunk group dedicated to **DISA** (the DMS 100 detects seizure and ringing; the trunk group must provide disconnect supervision)
(5) Digits received on a tie trunk (the DMS translate the digits received into a **DISA** directory number. The tie trunk can be one-way incoming trunk or a two-way incoming trunk.
The trunk group must provide disconnect supervision.

C. Rates and Charges for **DISA** (N)

| | |
|---|---|
| (1) Installation For DISA ( per line) | $59.00 |
| (2) Monthly charge (per line) | $ 1.00 |

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HARGRAY TELEPHONE CO., INC.
HILTON HEAD ISLAND, S.C.
Effective Date: March 31, 2003

SECTION 13
9TH REVISED SHEET 1
CANCELS 8TH REVISED SHEET 1

MISCELLANEOUS SERVICE ARRANGEMENTS

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MISCELLANEOUS SERVICE ARRANGEMENTS

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## MISCELLANEOUS SERVICE ARRANGEMENTS

### 13.1 Extension Service

#### 13.1.1 General

A. Extension service provides the capability of originating or receiving calls from locations in addition to the location of the main access line. Charges for extension service are payable for each such additional extension service location. (T)

B. Extension service will be provided in connection with classes of access service, excluding public telephone service. Extension service will be provided by the customer without dials or coin collectors in connection with semipublic telephone service for the exclusive use of the customer for answering purposes only and must be located in the same room or within view of the main access line. (T)

C. Extension service must be located on same premises of the customer on which the main access line is located and are restricted to the use of the customer, his representatives and associates or to members of the customer's immediate family or domestic establishment; except that in the case of individual line customer's service, extension service may be located on other premises provided facilities are available and technical equipment limitations in each specific case permit and provided that residence extension service is not located on business premises. (T)

(1) Where two or more "premises" of the same customer are used in the conduct of the one establishment or business.

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MISCELLANEOUS SERVICE ARRANGEMENTS

13.1 Extension Service (Continued)

13.1.1 General (Continued)

(2) Where the extension service is located on other than the customer's premises for the purpose of answering calls at such time as the customer is not available at the main access line, provided that separate exchange service is also provided on these other premises, such extension service will be restricted from outgoing call use. (T)

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D. The provision of circuits required to connect main and extension service is subject to additional regulations and charges shown in Section 13.2 following. (T)

E. The number of extension services which may be permitted with any main access line is limited to such number as, in the judgement of the Company, will not interfere with the efficient operation of the service.

13.1.2 Rates (T)

For extension service termination, the following monthly rates apply:

| Monthly Rate | Business | Residence |
|---|---|---|
| Hardeeville, S.C. | $2.00 | $1.00 |
| Hilton Head Island, S.C. | $2.00 | $1.00 |

MISCELLANEOUS SERVICE ARRANGEMENTS

## 13.2 Extension Service Line Mileage

### 13.2.1 General

a. The basic rates for extension service are for such lines which are located on the same premises as the main access line. In the case of access line extensions located on different premises and for other circuit extensions of similar character, extension line mileage charges are applicable as set forth below, in addition to the basic rates. (T)

b. Where supporting structure is necessary for the purpose of furnishing extension service on the customer's premises, such supporting structure is furnished by the customer as provided for in Section 5. (T)

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c When it is known or realizes that the life of all or a part of the outside circuit extensions will be shorter than the normal life of the plant or the cost of providing the plant is such as to render inadequate the mileage charges quoted herein, the plant required to furnish such service will be provided on the basis of one of the following plans at the option of the customer. (T)

(1) An installation charge and a reasonable and proper monthly carrying charge in lieu of mileage. Under this plan, where a portion of the facilities must be replaced at a later date due to having served its useful life, installation charges apply to the replacing facilities as if such facilities were installed new and appropriate adjustments are made in the monthly carrying charges.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.2 Extension Service Line Mileage

13.2.1 General (Continued)

(2) A reasonable and proper monthly carrying charge in lieu of mileage with an initial service period of ten years.

13.2.2 Rates

a. Extension Service Line Mileage Charges:

(1) Between location on different premises within the same Central Office. (T)

(a) For the first mile or fraction thereof,airline measurement per month.....$3.00

(b) For each additional quarter mile or fraction thereof, airline measurement, per month....$.75

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MISCELLANEOUS SERVICE ARRANGEMENTS

13.2 Extension Service Line Mileage (Cont'd)

13.2.2 Rates (Continued)

a. Extension Service Line Mileage Charges: (Continued)

(2) Between buildings in different Central Offices: (T)

(a) Extension stations and PBX stations -

Private line mileage charges apply - see Private Line Service and Channels Tariff.

13.3 Tie Line Service

(Obsolete See Section 113)

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HILTON HEAD ISLAND, S.C
EFFECTIVE DATE: February 12, 1991

SECTION 13
1st Revised P. 3.1
Cancels Orig. Pg.3.1

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13.3.2 Rates and Charges (d)

(Obsolete See Section 113) (c)

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MISCELLANEOUS SERVICE ARRAIGNMENTS

13.3 Tie Line Service (Cont'd) (d)

13.3.2 Rate and Charges (Cont'd) (d)

(Obsolete See Section 113) (c)

b. (d)

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13.4 Touch Calling Service

13.4.1 General

a. "TOUCH Calling Service provided through special Central Office Equipment and will be provided from Central Offices where facilities are available with all classes of service.

b. (d)

c. (d)

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13.4.2 TOUCH Calling Services (Cont) (D)

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13.4 TOUCH Calling Services (Cont'd)

13.4.3 Rates and Charges - a - (Cont'd)

| | | Installation Charge | Monthly Rate |
|---|---|---|---|
| (2) | Centrex Systems | | |
| | Attendant Positions, all trunks | $ 50.00 per position | $50.00 |
| | Additional stations, each (Main & Extensions) | | 1.00 |
| (3) | | | (d) |
| (4) | Customer Provided PBX Systems | | |
| | Central Office Trunks, each | | 3.00 |
| (5) | Dial Selective Intercommunicating Systems | | |
| | Common Equipment | N.C. | N.C. |

13.5 Special Billing Service

Reserved for Future Offering

13.6 Subscriber Transfer Service

Reserved for Future Offering

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## 13. MISCELLANEOUS SERVICE ARRANGEMENTS

### 13.7 Remote Call Forwarding (N)

#### 13.7.1 Description of the Service (N)

A. Remote Call Forwarding (RCF) is a service whereby a call placed from a station (the originating station) to a customer's (the RCF customer) telephone number (the call forwarding location) is automatically forwarded by Company central office equipment to another station designated by the RCF customer (the terminating station).

#### 13.7.2 Limitations (N)

A. Remote Call Forwarding service is offered subject to availability of suitable facilities.

B. RCF service is not offered where the terminating number is a coin telephone.

C. The Company does not guarantee identification of the originating telephone number to the Remote Call Forwarding customer.

D. Transmission quality may vary depending on the distance and routing necessary to complete a call. Since RCF service "tandems" two calls into one call, normal transmission quality is not assured for calls forwarded via RCF. Nonetheless, the resulting transmission performance will generally meet the RCF customer's voice-grade needs. Service arrangements which tandem more than two calls into one are more likely to result in unacceptable transmission quality; therefore, the Company will not knowingly forward calls via RCF to another telecommunications service arranged for permanent call forwarding. This policy can be administered only at the time RCF is ordered, and applies only in the forwarding direction. The services to which RCF calls are forwarded are provided independent of the RCF service and may not be within the Company's jurisdiction. Further, such services can be changed subsequent to the provision of an RCF service. Consequently, it is impractical to assure that such increased tandem forwarding never occurs. Where the Company is aware of such a service configuration, it reserves the right to modify such arrangements. Modifications may include, but are not limited to, changing the associated forwarded-to number or termination of the RCF service. The RCF customer will be responsible for normal tariff charges for such changes.

E. Remote Call Forwarding is not represented as suitable for satisfactory transmission of data.

F. Remote Call Forwarding is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company. If, in the opinion of the Company, additional Remote Call Forwarding features at the call forwarding location or facilities at the terminating station line are needed, the customer will, where appropriate, be required to subscribe to such additional RCF features and facilities. In the event the customer refuses to

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MISCELLANEOUS SERVICE ARRANGEMENTS

13.7 Remote Call Forwarding (Continued)

13.7.2 Limitations (Continued)

subscribe to such additional RCF features and facilities, said customer's RCF service shall be subject to termination.

G. When the Call Forwarding number is to be located in a Multi-office exchange, the Company will determine the serving central office. Remote Call Forwarding will be provided for local calling where the RCF telephone number and the terminating station are both located in the same exchange. Further, Remote Call Forwarding will be provided for local calling on an interexchange basis in those instances where the exchange serving the RCF telephone number and the exchange serving the terminating station have the identical local calling area, or are within an Extended Area Service arrangement as specified in Section 3. of this Tariff. All other calls will be sent-paid (1+) only.

H. Where a business directory listing is provided for the RCF number, calls will not be forwarded to a Company-provided telephone service for which residential rates apply.

I. Where calls are to be forwarded to telephone service other than that of the RCF subscriber, it shall be the responsibility of the RCF subscriber to obtain permission for such forwarding from the subscriber to the other service and to determine a mutually acceptable number of access paths, the Company reserves the right to modify the RCF service4 to the extent necessary to eliminate the other subscriber's complaint. The RCF subscriber shall be responsible for the tariff charges for any resulting rearrangement of the RCF service.

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13.7.3 Directory Listings

One listing in the Alphabetical Section of the Directory covering the exchange in which the call forwarding Central Office is located is provided without additional charge.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.7 Remote Call Forwarding (Continued)

13.7.4 Charges (C)

The following charges are for the Remote Call Forwarding feature only and are in addition to applicable charges for service and equipment with which it is used.

| 1. Remote Call Forwarding | Monthly Charge |
|---|---|
| (a) Residential | $ 2.50 |
| (b) Business | $ 2.50 |

2. Deleted (D)

13.7.5 Message Charges

The message charges applicable to remotely forwarded calls shall be comprised of two separate charges: (1) a charge for that portion of the call from the originating Station to the call forwarding location, and (2) a charge for that portion of the call from the call forwarding location to the terminating station. The respective charge for each such portion shall be as follows:

1. Between the originating station and call forwarding location:

   The charge for this portion of a remotely forwarded call shall be the charge specified in this or any other applicable Tariff for the type of call involved.

2. Between the call forwarding location and the terminating station:

   The Remote Call Forwarding customer is responsible for the applicable Local Measured Service usage charges as specified in 3.9 of this Tariff or for the applicable customer-dialed station-to-station charges specified in this or any other applicable Tariff. These changes apply to all calls answered At the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

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13.7 Remote Call Forwarding (Continued)

13.7.6 Service Charges

A. Service Charges as shown in Section 4 of this Tariff apply as follows:

1. For the initial or subsequent installation (C) of RCF features, the following service charge shall apply.

| | | |
|---|---|---|
| a. | Residential | $22.00 |
| b. | Business | $29.00 |

2. For the subsequent addition of additional access facilities (RCF) to an existing RCF service, the secondary service charge shall apply.

3. To change the number at the call forwarding location, to revise the number for the terminating location at the call forwarding location or to change both numbers on the same order the Secondary Service Charge shall apply.

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13.7.1 General (cont'd) (d)

e.

f.

13.7.2 Rates and Charges (d)

a.

(1) Automatic Answering Equipment

(2) Automatic Answering and Recording Equipment (d)

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13.8 Use of Submarine Cable (D)

13.9 Night Answering and Transfer Service

Reserved for Future Offering

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13.10 Automatic Weather Announcement Service (d)

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13.10 Automatic Weather Announcement Service (Cont'd)

(d)

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13.10.1 General (Cont'd) (d)

(5)

(6)

(7)

13.10.2 Rates

a. Automatic Equipment

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13.10.2 Rates (Cont'd) (d)

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13.10.2 a. Automatic Equipment (Cont'd) (d)

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## 13.11 Temporary Suspension of Service

### 13.11.1 General

a. Upon request, a subscriber to business or residence service may arrange for the temporary suspension of such service. Suspension of service is available on a subscriber's complete service or on such portion thereof as can be suspended.

b. When the period of suspension is less than one month, the regular charges for the full month of service shall apply.

c. When a complete service, or portion thereof which can be suspended, is subject to an initial service period of more than one-month, the basic termination charge applicable thereto will be reduced at one-half the normal full rate of reduction while the service is on a suspended basis and the initial service period is extended by one-half month for each month of suspension.

d. In connection with complete suspension of service, local or long distance service is not furnished during the period of suspension. At the request of the subscriber, inward calls to a station at which service is suspended may be referred to the call number of another station in the same or distant exchange.

e. The charge for the total suspension period may be collected in advance.

f. There is no reduction in the charge for foreign central office line mileage and foreign exchange line mileage during the period of suspension.

g. In connection with service at a concession rate, the charge for service during the period of suspension is 50 percent of the rate regularly charges for service without concession, except in case the concession is 50 percent or more, then the charge during the period for suspension is the rate regularly charged for the concession service.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.11 Temporary Suspension of Service

13.11.2 Application of Charges

a. Main Station Service

(1) The charge for main station service during the period of suspension is 50 percent of the rate regularly charged, expected as specified in preceding. Subject to a maximum suspension period not to exceed three (3) months. (C)

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MISCELLANEOUS SERVICE ARRANGEMENTS

13.11 Temporary Suspension of Service (Cont'd) (d)

13.11.2 Applications of Charges (Cont'd) (d)

13.12 Special Reversed Charge Toll Service (d)

Reserved for Future Offering

13.13 Rotary Line Service

13.13.1 General

a. Rotary line service provides a means whereby calls made to the first number of a rotary group will be automatically completed over the first idle line in the rotary group. If all lines are busy the calling party will receive the busy signal.

b. This service is furnished only when the rotary numbers are available and only in connection with individual lines and PBX trunks.

c. See Section 6 for the regulations applicable to directory listings in connection with provision of main services on a rotary basis.

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13.13 Rotary Line Service (Continued)

13.13.2 Rates

The rate for each individual rotary line is up to one and one-half times the applicable monthly rate for individual line service. (C) (C) (D) (D)

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13.14 Reserve for Future Offering

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## 13. MISCELLANEOUS SERVICE ARRANGEMENTS

### 13.15 Custom Calling Service

#### 13.15.1 Description

a. Custom Calling Services are auxiliary features provided in addition to basic telephone service which will be available to subscriber in certain exchanges.

b. Custom Calling Services consists of the following features:

(1) Call Forwarding – This provides an arrangement for transferring incoming calls to another telephone number by dialing a code and the number of the service to which calls are to be transferred. This must be a local or EAS number.

(2) Three-Way Calling – This permits an existing call to be held, and, by dialing, a second telephone call can be established and added to the connection. This service contemplates that normal transmission performance quality cannot be guaranteed on all calls.

(3) Call Waiting – By means of a tone signal a customer who is using his telephone is alerted when other caller is trying to reach that station. Permits putting first call on hold so that the second call can be answered. Customers must also subscribe to Cancel Call Waiting. **(N)**

(4) Speed Calling – This provides for the calling of a 7 – or 10 – digit telephone number by dialing an abbreviated code. The two arrangements available are an eight number capacity (8-code) and a thirty-number capacity (30-code).

(5) Cancel Call Waiting – This allows a customer to temporarily disable the call waiting feature. This feature permits uninterrupted call data transmissions on a per call basis.

(6) Call Forwarding Remote Access – This feature enables a customer to activate, deactivate or change Call Forwarding settings remotely from any line/equipment capable of Touch-Tone signaling rather than only from the base station line. Customers must also subscriber to Call Forwarding. The service must be initialized from the base station line, then can be used at will from any remote Touch-Tone line by dialing an access number in the local area of the base station line and entering an authorization code.

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## 13. MISCELLANEOUS SERVICE ARRANGEMENTS

### 13.15 Custom Calling Service

#### 13.15.1 Description

(7) Call Forwarding Don't Answer - Provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer pre-selected interval, to another telephone number. **(N)**

(8) *98 Access - Allows a subscriber to access a service, generally their local voice mail service, when they dial *98 from their home or business telephone line. *98 Access connects the customer to the local telephone number, generally of their voice mail provider, to whom their calls are forwarded via a version of Call Forwarding Don't Answer. **(N)**

#### 13.15.2 Provision of Service

a. The services are limited to those central offices arranged for Customer Calling Services.

b. These Services are furnished only in connection with individual line service exclusive of semi-public telephone service.

c. Except where provided other wise in this Tariff, Custom Calling Services are furnished only in connection with individual line residence and business main service.

During the period of suspension, no recurring charge applies.

Non-recurring charges for access line or equipment work are not applicable to this service.

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#### 13.15.3 Rates

| | Monthly Rate Minimum | Monthly Rate Maximum | |
|---|---|---|---|
| a. Residence | | | |
| Call Forwarding | $ 1.00 | $ 4.00 | |
| Three-Way Calling | $ 1.25 | $ 4.00 | |
| Call Waiting (includes Cancel Call Waiting) | $ 2.00 | $ 4.00 | **(T)** |
| Speed Calling (8-Code) | $ 1.00 | $ 4.00 | |
| Speed Calling (30-Code) | $ 3.00 | $ 6.00 | |
| Cancel Call Waiting | N/C | N/C | **(C)** |
| Call Forwarding Remote Access | $ 4.00 | $ 7.00 | |

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.15 Custom Calling Service (Continued)

13.15.3 Rates (Continued)

| | Monthly Rate Minimum | Monthly Rate Maximum | |
|---|---|---|---|
| a. Residence (continued) | | | |
| **Call Forwarding Don't Answer** | **$0.75** | **$ 2.50** | **(N)** |
| ***98 Access** | **N/C** | **N/C** | **(N)** |
| b. Business | | | |
| Call Forwarding | $ 2.00 | $ 6.00 | |
| Three-Way Calling | $ 2.50 | $ 6.00 | |
| Call Waiting (includes Cancel Call Waiting) | $ 4.00 | $ 6.00 | (T) |
| Speed Calling (8-Code) | $ 2.00 | $ 6.00 | |
| Speed Calling (30-Code) | $ 3.50 | $ 8.00 | |
| Cancel Call Waiting | N/C | N/C | (C) |
| Call Forwarding Remote Access | $ 6.00 | $ 10.00 | |
| **Call Forwarding Don't Answer** | **$1.50** | **$ 3.50** | **(N)** |
| ***98 Access** | **N/C** | **N/C** | **(N)** |

| | Monthly Rate Per C. O. Line Equipped Minimum | Monthly Rate Per C. O. Line Equipped Maximum | |
|---|---|---|---|
| c. Package | | | |
| 1. Residence | | | |
| Call Forwarding and Three-Way Calling with Call Waiting **and Cancel Call Waiting** | $ 4.00 | $ 8.00 | (T) |
| 2. Business | | | |
| Call Forwarding and Three-Way Calling with Call Waiting **and Cancel Call Waiting** | $ 4.00 | $ 8.00 | (T) |

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## CUSTOM CALLING FEATURES

### Monthly Rate

| Custom Calling Features | Residential | Business |
|---|---|---|
| | | |
| Call Forwarding (CO) | $1.25 | $2.50 |
| Call Forwarding (Customer Controlled) | $1.25 | $2.50 |
| Call Forwarding Busy | $1.00 | $2.95 |
| Call Forward Don't Answer | $1.00 | $2.95 |
| Call Forward - Remote Access | $3.75 | $5.75 |
| Call Waiting(Includes Cancel Call Waiting) | $2.00 | $4.00 |
| Custom Calling Package (CW,CF & 3 Way) | $4.00 | $8.00 |
| Speed Calling (8-Code) | $1.25 | $2.50 |
| Speed Calling (30-Code) | $3.50 | $4.50 |
| Three Way Calling | $1.50 | $3.00 |
| | | |

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MISCELLANEOUS SERVICE ARRANGEMENTS

13.16 Automatic Time and Charge Reporting Service (D)

13.16.1 General (D)

13.16.1 Rates and Charges (D)

13.16.2 General (D)

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13.16.2 Rates and Charges (D)

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## 13. MISCELLANEOUS SERVICE ARRANGEMENTS

### 13.17 Selective Class of Call Screening

A. General

1. Selective Class of Call Screening Service enables a customer, by means of Customized Code Restrictions, to restrict outgoing toll calls from station users to only those calls which are charged to the called telephone, a third number or a Telephone Company credit card account. (T)

2. Customers who subscribe to Customized Code Restrictions are required to place Company provided stickers on each restricted telephone indicating that the operator can not be reached for any purpose. In addition, it shall be the responsibility of the subscriber to notify all authorized users of this service that it is impossible to reach the operator using the restricted telephone. (T)

3. All local calls and calls to Telephone Company numbers such as repair service, Directory Assistance Service and Public emergency service numbers such as 911 will be permitted from the establishment.

4. This service is available to hospitals,hotels, motels, and other establishments only where facilities permit.

B. Rates and Charges

| | Nonrecurring Charge | Monthly Rate | Basic Termination Charge |
|---|---|---|---|
| (a) Establishment of Services | $ 500.00 | | |
| (b) Per toll access line equipped | | $ 3.10 | $ 500.00 |

Note 1: The Establishment of Service charge is applicable for the initial arrangement of a trunk or group of trunks

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13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.17 Selective Class of Call Screening (Cont'd)

for the service. It is not applicable for the addition of a trunk to an existing trunk group. Likewise, the Basic Termination charge is applicable only when the entire service is discontinued.

C. Selective Class of Call Screening will be available to basic exchange customers with Individual Line Residence Service and Business Service as stated in 13.17A 1 and 2. (T)

1. All local calls and only calls to Telephone Company numbers, specifically Repair Service and Public Emergency Service numbers such as 911 will be permitted. No chargeable calls of any kind will be permitted to the calling telephone.

D. Rates and Charges

| | Non-recurring Charge | Monthly Rates | |
|---|---|---|---|
| A. Per Access Line Equipped( Note 1 & 2 ) | | | (T) |
| | $12.00 | $3.10 | |
| B. Per Access Line Restricted Codes (Note 1 & 2) 976 and 1-900 | | | (N) |
| | $ 5.00 | | |

Note 1. Offering subject to availability of facilities. The above restrictions are not to be considered all inclusive changes and new or different restrictions may be added as deemed appropriate by the Company.

Note 2. The Company shall not be liable to any person for damages of any nature or kind arising out of, resulting from, or in connection (T)

13. MISCELLANEOUS SERVICE ARRANGEMENT

13.17 Selective Class of Call Screening (Cont'd)

D. Rates and Charges (Cont'd)

with the provision of Customized Code Restrictions offered herein, including, without limitation the inability of the station user to access the operator for any purpose and any of the other restricted codes specified in the dialing plan options listed hereunder.

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## MISCELLANEOUS SERVICE ARRANGEMENTS

### 13.18 711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS) (N)

#### 13.18.1 General (N)

A. 711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all relay service entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 711 dialing code is assigned for nationwide access to TRS entities, to be implemented not later than October 1, 2001.

B. 711 is available from HARGRAY TELEPHONE COMPANY, INC. in HARGRAY TELEPHONE COMPANY, INC. Territory only.

C. This service is subject to the availability of the 711 dialing code.

D. 711 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).

E. Limitations and use of service as stated in Section 2.2 of this Tariff apply.

F. Directory Listings may be provided for 711 at rates and regulations as specified in Section 3 of this Tariff.

G. Access to 711 is not available to the following classes of service:

- Hotel/Motel/Hospital Service (toll call only)
- 1+
- 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
- Inmate Service
- 101XXXX
- Cellular – Type 2A

In addition, operator assisted calls to the 711 will not be completed.

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## MISCELLANEOUS SERVICE ARRANGEMENTS

13.18 711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS) (Cont'd) **(N)**

13.18.1 General (Cont'd) **(N)**

H. The TRS entity is restricted from selling or transferring the 711 dialing code to an unaffiliated entity, either directly or indirectly.

I. An "affiliate" of a TRS entity is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the TRS entity. The term "control" (including the terms "controlling", "controlled by", and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

13.18.2 Service Requirements and Conditions **(N)**

A. Requests for 711 Dialing Code must be submitted in writing to the South Carolina Public Service Commission, for the assignment of the 711 code.

B. Once the 711 Dialing Code has been assigned and the subscriber has provided the Company the appropriate toll free number, implementation of the 711 Dialing Code will begin on or after April 30, 2001. The Company will implement the TRS entity's request within a reasonable time, given the complexity of the order.

If, during or at the end of the provisioning period, the TRS entity has failed to establish service or decides to discontinue service establishment, the 711 code will be recalled and the number will be considered available for reassignment as specified in A. preceding.

C. The TRS entity must, prior to provisioning of the service, sign a written acknowledgement of possible recall of the 711 dialing code by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company or regulating entity and abide by all terms and conditions which may be identified by the FCC in CC Docket 92-105 regarding the use and return of the 711 dialing code. If a recall is effected, the Company will work with the TRS entity affected by such recall to transfer their service arrangements, to

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## MISCELLANEOUS SERVICE ARRANGEMENTS

13.18 711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS) (Cont'd) **(N)**

13.18.2 Service Requirements and Conditions (Cont'd) **(N)**

a 7 or 10-digit dialing arrangement within the 6-month notice period. The TRS entity will be required to migrate to any access arrangement the telephone relay services subsequently agreed to by the industry and approved by the FCC. The TRS entity will be charged the appropriate tariff rates for the establishment of the new access arrangement.

D. Only one 10-digit toll free number may be used as the lead number per basic local calling area.

E. The 711 Dialing Code is provided where facilities permit.

F. TRS entity should work separately with cellular companies to ascertain their end user customers will be able to reach telephone relay services provided by dialing 711.

G. TRS entity should work separately with competitive local exchange companies to ascertain their end user customers will be able to reach telephone relay services provided by dialing 711.

H. 711 Dialing Code will be provided under the following conditions.

1. For network sizing and protection, the TRS entity must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to the 711 dialing code.

2. The TRS entity will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgement of the Company, to adequately handle calls to 711 without impairing the Company's general telephone service or telephone plant.

3. The TRS entity is responsible for obtaining all necessary permission, licenses, written consents, waivers, releases and all other rights from all persons whose work, statements or performance are used in connection with the 711 dialing code, and from all holders of copyrights, trademarks, and patents used in connection with said service.

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13.18 711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS) (Cont'd) (N)

13.18.2 Service Requirements and Conditions (Cont'd) (N)

4. The TRS entity is responsible for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander. Unless otherwise specifically provided in this Tariff, the Company shall be authorized to disconnect any tariffed service provided to the TRS entity utilized, directly or indirectly, with the 711 dialing code, which fails to comply with regulations and conditions set forth herein, upon five (5) days of notice to the subscriber. Disconnection may be suspended at the discretion of the Company if it receives written certification that the TRS entity is in compliance with regulations and conditions of the tariffs. Continual noncompliance shall be cause for disconnection without notice at the discretion of the Company.

5. The TRS entity shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 711. If requested by the Company, the TRS entity shall assist the Company in responding to complaints made to the Company concerning the 711 dialing code.

6. A written notice will be sent to any TRS entity following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company. If after notification the TRS entity makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the TRS entity is unwilling to accept the modifications, or if the TRS entity continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service. In

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13.18 711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS) (Cont'd) (N)

13.18.2 Service Requirements and Conditions (Cont'd) (N)

an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

I. If a pre-recorded announcement is provided by the TRS entity, the following conditions apply.

1. The TRS entity will provide announcements. The company will provide only the delivery of the call.

2. The provision of access to the 711 network by the Company for the transmission of announcement is subject to availability of such facilities and the requirements of the local exchange network.

3. The TRS entity assumes all financial responsibility for all costs involved in providing announcement including, but not limited to, the recorder-announcement equipment located on the TRS entity's premises.

4. The TRS entity assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required, to connect the recorder-announcement equipment located on the TRS entity's premises.

J. The Company may take all legal and practical steps to disassociate itself from TRS entity providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.

K. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the TRS entity.

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MISCELLANEOUS SERVICE ARRANGEMENTS

13.19 SMART STAR SERVICE (N)

13.19.1 Applications

A. Smart*Star Service ia a group of Central Office call management features offered in addition to basic telephone service.

Smart*Star Service consists of the following features.

13.19.2 Definitions of Feature Offerings (N)

A. Call Return (N)

This feature enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call.

If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed.

This feature is not available on operator handled calls. In connection with Call Return, the Company will deliver all numbers subject to technical limitations, including telephone numbers associated with Non-Published Listing Service.

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If the last incoming call originated from a

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13.19 SMART*STAR SERVICE (Cont'd)

13.19.2 Definitions of Features Offerings (Cont'd) (N)

telephone where delivery of the number was suppressed, either via per call or per line blocking, that number will not be available for voicing-back to the Call Return customer.

If the incoming call is from a caller served by a PBX, only the main number of the PBX is transmitted and available for voice-back.

If the incoming call originates from a multi-line hunt group, the telephone number transmitted and voiced-back will always be the main number of the hunt group, unless the telephone numbers are TN identified within the group.

B. Repeat Dialing (N)

Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed.

If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed.

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C. Selective Ringing/Call Waiting (N)

Call Selector provides a distinctive ringing pattern to the subscribing customer for up to

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13.19 SMART*STAR SERVICE (Cont'd)

13.19.2 Selective Ringing/Call Waiting (Cont'd)

thirty-one (31) specific telephone numbers. The customer creates a screening list up to thirty-one (31) telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern (short, long,short). Calls from telephone numbers that are not included on the screening list will produce a normal ring.

If the customer subscribes to Selective Call Waiting and a call is received from a telephone number on the Call Selector Screening list while the line is in use, the Call Waiting tone will also be distinctive.

When a telephone number on the Call Selector screening list also appears on the Selective Call Forwarding list, the Selective Call Forwarding will take precedence.

D. Selective Call Forwarding (N)

Selective Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of up to thirty-one (31) numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Selective Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

If the customer also subscribes to Selective Call Rejection and the same telephone number is entered on both screening lists, the Selective Call Rejection feature must be deactivated to allow the call to forward.

MISCELLANEOUS SERVICE ARRANGEMENT

13.19 SMART*STAR SERVICE (Cont'd)

13.19.2 Definitions of Features Offerings (Cont'd) (N)

D. Selective Call Forwarding (Cont'd)

This feature will not work if the calling line is not referenced to and originated by the main telephone number or a Telephone Number identified number that represents all the lines in a collection of lines such as multi-line hunt groups.

E. Selective Call Rejection (N)

This feature provides the customer the ability to prevent incoming calls from up to thirty-one (31) different telephone numbers.

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive his call at this time.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number in the hunt group, or is Telephone Number identified.

F. Customer Originated Trace (N)

Customer Originated Tracing enables the customer to initiate an automatic trace of the last call received.

Upon activation by the customer, the network automatically sends a message to the Telephone Operating Company indicating the calling number, the time the call was received, and the

MISCELLANEOUS SERVICE ARRANGEMENT

13.19 SMART*STAR SERVICE (Continued)

13.19.2 Definitions of Feature Offerings (Continued)

F. Customer Originated Trace (Continued)

time the trace was activated. The customer using this feature would be required contact the local business office for further action. The customer is not provided the trace number.

Only calls from within the same Smart*Star Service capable area are traceable using Customer Originated Trace.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number in the hunt group, or is Telephone Number identified.

If the customer makes or receives another call after hanging up from the annoying call, prior to activating the trace, Customer Originated Call Trace will not record the correct number.

G. Caller ID/Caller ID NND (Number and Name Delivery) **(C)**

a. The Caller ID feature enables the customer to view on a display unit the Directory Number (DN) on incoming telephone calls. **(C)**

When Caller ID is activated on a customer's line, the Directory Numbers of incoming calls, also date and time, are displayed on the called CPE during the first long silent interval of the ringing cycle.

Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactory with the network features described herein.

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If the incoming call is from a caller served by a PBX, only the main number of the PBX is transmitted and available for display.

If the incoming call originates from a multi-line hunt group, the telephone number transmitted will always be the main number of the hunt group. Caller ID is not available on operator-handled calls.

b. The Caller ID NND(Name and Number Delivery) feature enables the customer to view on a display unit the calling party Customer Name and

MISCELLANEOUS SERVICE ARRANGEMENT

13.19 SMART*STAR SERVICE (Continued)

13.19.2 Definitions of Feature Offerings (Continued)

G. Caller ID/Caller ID NND (Number and Name Delivery) (Continued)

Customer Number (DN) on in-coming calls. **(N)**

A maximum of fifteen characters is allowed for transmission of the Directory Name. **(N)**

When Caller ID NND(Name and Number Delivery) is activated on a customer's line, the Customer Name and Customer Number on incoming calls will be displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID NND customer. **(N)**

Any customer subscribing to Caller ID NND will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein. **(N)**

If the incoming call is from a caller served by a PBX, only the main listed name and number of the PBX will be transmitted and available for display. **(N)**

If the incoming call originates from a Multi-line Hunt Group, the name and number transmitted will always be the main listed customer name and customer number of the hunt group, unless facilities permitting the lines are Telephone Numbers identified within the group. **(N)**

H. Caller ID Blocking

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This feature enables customers to prevent the transmission of their Directory Number on all outgoing calls placed from the customer's line. Caller ID Blocking is in operation on a continuous basis. A service order is required to establish or remove this feature. This feature blocks calling number dialing on all calls without the necessity of dialing a code with each call.

Caller ID Blocking is provided to all subscribers on a per call basis at no charge. To activate this feature there must be a two (2) digit code dialed prior to placing a call. Caller ID Blocking on per line basis is available. See paragraph 13.19.3 for rates.

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.19 SMART*STAR SERVICE (Continued)

13.19.2 Definitions of Features Offerings (Continued)

H. Caller ID Blocking (Continued)

Law enforcements agencies, domestic violence interaction agencies and certain other governmental agencies may be granted Caller ID Blocking on a per line basis, without charge, if requested on a case-by-case basis at the Company's discretion. If the Company and the agency cannot reach an agreement on such a request the agency must submit the matter to the South Carolina Public Service Commission for deliberation on the matter.

**I.** Personal Ringing (Formerly known as Teen Service) **(C)**

This service allows subscribers to have up to three (3) additional telephone numbers assigned to their line that will alert the subscriber whether the incoming call is a single line business call, or personal for another family member, by means of unique call waiting tones. A distinctive ringing pattern will be provided for each of the additional telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each additional telephone number will be provided, where facilities permit, to a customer subscribing to Call Waiting services. No special wiring or additional telephone equipment is required. This service enables the residential subscriber or the single line business to have up to four different directory numbers assigned to the single line residential/business service. **(C)**

Service is available only to single line business customers and individual line residence. Personal Ringing may not be compatible with all types of customer-provided telephone equipment. **(C)**

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13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.19 SMART*STAR SERVICE (Continued)

13.19.2 Definitions of Features Offerings (Continued)

I. Personal Ringing (Formerly known as Teen Service) (Cont'd)

Personal Ringing service is provided subject to availability of facilities. **(C)** Customers associated with a line equipped with Personal Ringing service must originate calls from the same central office switching machine.

When establishing Personal Ringing service, subscribers must choose **(C)** from either all telephone numbers associated with one line being forwarded to a single number when Call Forwarding service is activated or the main telephone number only will be forwarded when Call Forward service is activated.

Appropriate non-recurring charges will apply when changing from one **(C)** option to the other so that the establishment of the Personal Ringing service may occur.

13.19.3 Provisioning of Service

A. Smart*Star Service is furnished only in connection with individual line service exclusive of Semi-Public Telephone Service and Business Line Service on which the customer premises equipment (CPE) is a coin operated instrument.

B. Smart*Star Service is provided subject to the availability of service. Additionally the features will only operate on calls originating and terminating within Smart*Star Service equipped offices. Smart*Star Services are not available to a Private Business.

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C. Rates and Charges

The following rates are in addition to all other applicable rates and charges for service furnished.

| | Monthly Rate Residence | |
|---|---|---|
| Features | Minimum Rate | Maximum Rate |
| Repeat Dialing | $2.25 | $6.00 |
| Call Return | $2.25 | $6.00 |

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.19 SMART*STAR SERVICE (Continued)

13.19.3 Provisioning of Service (Continued)

D. Rates and Charges (Continued)

| Features | Monthly Rate Residence Minimum Rate | Monthly Rate Residence Maximum Rate | |
|---|---|---|---|
| Caller ID | $ 4.00 | $ 12.00 | |
| Caller ID NND (Name and Number Delivery) | $ 6.00 | $ 14.00 | |
| Caller ID Blocking (Line) | $ 2.00 | $ 2.00 | |
| **Personal Ringing (formerly known as Teen Service)** | $ 3.50 | **$ 7.50** | **(N)** |
| Calling Number Delivery Blocking (per Call) | N/C | N/C | |
| Customer Originated Trace | $ 2.50 | $ 7.50 | |
| Selective Ringing/Call Waiting | $ 2.25 | $ 4.50 | |
| Selective Call Forwarding | $ 2.25 | $ 6.00 | |
| Selective Call Rejection | $ 2.25 | $ 6.00 | |
| Package of 2 Features | $ 5.00 | $ 7.50 | |
| Package of 3 Features | $ 7.00 | $ 8.50 | |

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| **Features** | **Monthly Rate Business Minimum Rate** | **Monthly Rate Business Maximum Rate** | |
|---|---|---|---|
| Repeat Dialing | $ 3.00 | $ 6.00 | |
| **Personal Ringing (only for single-line Business customers)** | **$ 5.00** | **$ 9.00** | **(N)** |
| Caller Return | $ 3.00 | $ 6.00 | |
| Caller ID | $ 6.00 | $ 15.00 | |
| Caller ID NND (Number and Name Delivery) | $ 8.00 | $ 17.00 | |
| Caller ID Blocking (Line) | $ 2.50 | $ 2.50 | |
| Caller Number Delivery Blocking (Per Call) | N/C | N/C | |

13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.19 SMART*STAR SERVICE (Continued)

13.19.3 Provisioning of Service (Continued)

C. Rates and Charges (Continued)

| Features | Monthly Rate Business Minimum | Monthly Rate Business Maximum |
|---|---|---|
| Customer Original Trace | $ 3.00 | $ 7.50 |
| Selective Ringing/Call Waiting | $ 3.00 | $ 4.50 |
| Selective Call Forwarding | $ 3.00 | $ 6.00 |
| Selective Call Rejection | $ 3.00 | $ 6.00 |
| Package of 2 Features* | $ 6.00 | $ 9.00 |
| Package of 3 Features* | $ 8.00 | $ 11.00 |

* The following features are not available in combination with other features in a package or combination in Feature Package 2-3:

1) Caller ID/Caller ID NND(Number and Name Delivery); 2) Caller ID Blocking; 3) Customer Originated Trace; 4) Personal Ringing (T)

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13. MISCELLANEOUS SERVICE ARRANGEMENTS

13.19 SMART*STAR SERVICE (Continued)

13.19.4 Installation of Smart*Star Service Feature Service Charges

A. The following rates are in addition to all other applicable rates and charges for service furnished.

| **Feature** | **Non-Recurring Charge** | |
|---|---|---|
| Repeat Dialing | $ 12.00 | |
| Call Return | $ 12.00 | |
| Call ID | $ 12.00 | |
| Caller ID NND (Number and Name Delivery) | $ 12.00 | |
| Caller ID Blocking | $ 12.00 | |
| Personal Ringing **(formerly known as Teen Line)** | **$ 12.00** | **(T)** |
| Customer Originated Trace | $ 12.00 | |
| Selective Ringing / Call Waiting | $ 12.00 | |

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## 13.19 SMART*STAR SERVICE PRICE LIST

### MONTHLY RATE

| Smart Star Features | Residential | Business |
|---|---|---|
| | | |
| Repeat Dialing | $3.50 | $4.50 |
| Call Return (last number redial) | $3.50 | $4.50 |
| Caller ID Number | $5.50 | $7.00 |
| Caller ID Blocking | $2.00 | $2.50 |
| Personal Ringing | $4.50 | $5.50 |
| Customer Originated Trace | $3.50 | $4.50 |
| Caller ID Name & Number | $7.50 | $9.00 |
| Selective Ringing | $3.50 | $4.00 |
| Selective Call Forwarding | $3.50 | $4.50 |
| Selective Call Rejection | $3.50 | $4.50 |
| Caller ID NND (Number and Name Delivery) | $7.50 | $9.50 |
| 2 Features Package (see ***Note) | $6.00 | $7.50 |
| 3 Features Package (see ***Note) | $8.00 | $10.00 |

***NOTE:

The following features are not available in combination with other features in a package or combination in Feature Package 2-3.

1) Caller ID/Caller ID NND (Number and Name Delivery) 2) Caller ID Blocking 3) Customer Originated Trace: 4) Personal Ringing

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13.19 SMART*STAR SERVICE (Cont'd)

13.19.4 Installation of Smart*Star Service Feature(s) Service Charges (Cont'd) (N)

| | |
|---|---|
| Selective Call Forwarding | $12.00 |
| Selective Call Rejection | $12.00 |

13.19.5 Waiver of Charges for Special Promotions, Demonstrations, and Installations of Smart*Star Service Features

A. Special Promotions

1. The Telephone Company may, at its discretion, waive all service charges associated with the installation of Smart*Star Service Features for a period of time not to exceed ninety (90) working days.

2. The Telephone Company will notify "the Commission" of any Special Promotion concerning the installation of Smart*Star Service Features where the service charges for the installation of the features are to be waived.

13.19.6 Ancillary Information (N)

a. When a call is forwarded, an additional charge may be applicable to the subscriber if the forward-to number is to a location that is not toll free dialing to the subscriber subscribing to call forwarding.

b. Per-Call Caller ID Blocking will be provided by the Central Office on demand without Pre-subscription.

c. Caller ID Blocking will be offered at no installation or monthly recurring charge to law enforcement agencies, shelter or other individuals with special needs.

MISCELLANEOUS SERVICE ARRANGEMENTS

13.19 SMART*STAR SERVICE (Cont'd)

13.19.6 Ancillary Information (Cont'd)

d. Customer Originated Trace will be offered at no installation or monthly recurring charge to Enhanced 911 Services, law enforcement agencies, subscribers with extenuating circumstances or in cooperation with other telecommunications companies.

e. Information obtained through the utilization of Customer Originated Trace will be only be submitted to law enforcement agencies with the proper jurisdiction, except as specified by Section 6.4 Non-Published Telephone Numbers.

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13.20 SmartLink Calling Card

13.20.1 General Information **(C)**

A. SmartLink Calling Card Service, an 800 number based calling card service, permits customers to place calling card calls throughout the domestic United States, Alaska, Hawaii, Puerto Rico and the U.S. Virgin Islands. This service is provided through Low Country Carriers, Inc., d/b/a Hargray Long Distance Company, an affiliate of Hargray Telephone Company, Inc. **(C)**

B. Each fractional minute will be rounded up to the next minute for billing purposes.

C. The customer assumes complete liability for the card in the event it is lost, stolen, or if unauthorized use of the card has occurred.

D. Calls requiring or requesting Operator Completion, quotation of charges, dialing instructions, information or directory assistance may be completed with **SmartLink Calling Card**. The rates for these calls are provided for in the current Rates, Terms and Conditions of Low Country Carriers, Inc., as filed with the Commission. **(C)**

13.20.2 The **SmartLink Card Service** per minute usage rates for originating and for terminating within the state of South Carolina are as filed in the current Rates, Terms and Conditions of Low Country Carriers, Inc. **(C)**

13.20.3 The Carrier Service per minute usage rates as outlined in Section 13.20.2 apply with a one (1) time per-call placement charge added to the initial minute of each Intrastate Operator Service call placed. **(C)**

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MISCELLANEOUS SERVICE ARRANGEMENTS

13.20 SmartLink Calling Card (continued)

13.20.4 Surcharge for SmartLink Calling Card

In addition the charges outlined in Section 13.20.2 above, a surcharge will be assessed for each call made with the SmartLink Calling Card, as provided in the current Rates, Terms and Conditions of Low Country Carriers, Inc. **(C)**

13.21 SmartLink Advantage Prepaid Calling Card Service

13.21.1 General

a. The Prepaid Calling Card Service is offered by the Company and provides the Customer with access twenty-hours a day, seven days a week to prepaid toll calls within South Carolina Through a Company specified access code. Once made the call is transferred via automated assistance for completion by the Company and charged against a prepaid card with an available balance on a unit basis. Each unit is equal to one minute. Customers are notified of their remaining card balance each time a call is placed and are notified during a call when the balance is about to be depleted. The card's access number, number of units, authorized code and expiration date are provided to the customer at the time of units.
b. Each fractional minute will be rounded up to the next minute. Each unit is priced at the prevailing rate as set forth in Section 13.21.2 herein. Each card will have a specified expiration date printed on the card within which all units must be used. Payment by the Customer for the Prepaid Calling Card Services is due in advance or upon receipt of the prepaid card. While the Company will not refund any unused units, the Company reserves the right to recall all unused Prepaid Calling Cards and refund to Customers any remaining balances on the recalled cards.
c. Prepaid Calling Card Service can be accessed through a touchtone telephone only.
d. Prepaid Calling Cards may be purchased in any dollar amount of unit amount or unit increment, subject to availability. The number of available Prepaid Calling Cards is subject to technical limitations. Such cards are offered to Customers on a first come serve basis.
e. Calls to 500, 700, 800 and 900 numbers, all operator services call, directory assistance, busy line verification and interrupt services, calls requiring the quotation of time and charges and conference calls may not be completed with the Company's Prepaid Calling Card Service.
f. The Customer assumes complete liability for the cards in the event it is lost, stole or if unauthorized use of the card has occurred.

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**13.21 SmartLink Advantage Prepaid Calling Card Service** (Continued) **(N)**

**13.21.1** General Information (Continued) **(N)**

g. Unless specifically noted to the contrary, calls made utilizing a prepaid calling card are independent of any other product, promotion or term plan offered by the Company.

**13.21.2** Rates – **SmartLink Advantage Prepaid Calling Cards** **(N)**

Prepaid Calling Card service is available at the following rates per unit:

| | Minimum | Rate | Maximum |
|---|---|---|---|
| **Retail** | **$0.15** | **$0.35** | **$0.50** |
| **Promotional** | **$0.15** | **$0.30** | **$0.50** |
| **Bulk** | **$0.15** | **$0.25** | **$0.50** |

The face value of each card will be evenly divisible by the per unit charge listed above. Domestic calls will be charged against the Prepaid Calling Card at one unit per minute. Upon expiration of a Prepaid Calling Card, any unclaimed balance of units will revert to the Company.

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## MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 811 DIALING SERVICE (N)

13.22.1 General

A. 811 Dialing Service ("811") is a three digit local dialing arrangement, available in specified areas, with Hargray Telephone Company, Inc. for delivery of general information via voice grade facilities, the Utility Protection Center, Call-Before-You-Dig program. Pursuant to Order 05-59, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 811 code is assigned for access to one call centers. In addition, the 811 subscriber must comply with any orders and rules pertaining to 811, adopted by the FCC in rulemaking proceeding CC Docket 92-105.

B. 811 is available in Hargray Telephone Company, Inc. Local Calling Area only. To provide access to an 811 number to end users in the local calling area of another local exchange carrier or to a competitive local exchange carrier's (CLEC's) end users within the local calling area, the 811 subscriber must make appropriate arrangements with the other local exchange carrier or CLEC.

C. The Local Calling Area of the 811 subscriber will be the basic local calling area for the Company's exchange as defined in Section 3 of this Tariff, as facilities permit.

D. This service is furnished subject to the availability of the 811 number.

E. 811 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc) or a 10-digit toll free number.

F. Limitations and use of service as stated in Section 2 of this Tariff apply.

G. Directory Listings may be provided for 811 at rates and regulations as specified in Section 6 of this Tariff.

H. Access to 811 is not available to the following classes of service:

- Payphone Service Provider Telephones (PSPs)
- Hotel/Motel/Hospital Service
-1+
- 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
- Inmate Service
- 101XXXX
- Wireless

Operator assisted calls to the 811 subscriber will not be completed. (N)

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## MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 <u>811 DIALING SERVICE</u> (Cont'd) (N)

13.22.1 General (Cont'd)

I. The 811 subscriber is restricted from selling or transferring the 811 number to an unaffiliated entity, either directly or indirectly except under direction of the Commission.

J. An "affiliate" of an 811 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 811 subscriber. The term "control" (including the terms "controlling", "controlled by: and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise. If an 811 subscriber becomes an affiliate of or is acquired by another 811 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 811 number within 6 months of the merger or acquisition.

K. 811 will not provide calling number information in real time to the 811 subscriber. If the 811 subscriber needs this type of information, the 811 subscriber must subscribe to a compatible Calling Name/Number Delivery service in Section 13.19 preceding.

L. Calls to a disconnected 811 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 811 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

13.22.2 Service Requirements and Conditions

A. All requests for 811 must be submitted in writing to the South Carolina Public Service Commission. The Commission will allocate 811 numbers in the basic Local Calling Areas based upon requirements and/or standards established by the FCC.

B. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 811 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company. (N)

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## MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 811 DIALING SERVICE (Cont'd) (N)

13.22.2 Service Requirements and Conditions (Cont'd)

C. The 811 subscriber must, prior to provisioning of the service, sign a written acknowledgement of possible recall of the 811 number by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 05-59 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 811 codes. If a recall is effected, the Company will work with all 811 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10 digit dialing arrangement within the 6 month notice period. The 811 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 811 subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.

D. Only one 7 or 10-digit local number or one 10-digit toll free number may be used as the lead number per basic Local Calling Area. All central offices within a basic Local Calling Area must be pointed to the same 7 or 10-digit local number or one 10-digit toll free number. Appropriate rates from Sections 3 and 4, of this Tariff will apply.

E. The 811 Dialing Service is provided where facilities permit. (N)

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## MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 811 DIALING SERVICE (Cont'd) (N)

13.22.2 Service Requirements and Conditions (Cont'd)

F. 811 will be provided under the following conditions.

1. For network sizing and protection, the 811 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to 811.

2. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 811 without impairing the Company's general telephone service or telephone plant. It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours 811 Dialing Service.

3. The 811 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

4. The 811 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander.

5. Suspension of 811 Dialing Service as covered in Section 2 of this Tariff is not applicable for this service.

6. The 811 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 811. If requested by the Company, the 811 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's 811 service. (N)

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## MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 811 DIALING SERVICE (Cont'd) (N)

13.22.2 Service Requirements and Conditions (Cont'd)

7. A written notice will be sent to any 811 subscriber following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 811. If after notification the subscriber makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

G. If a pre-recorded announcement is provided by the 811 subscriber, the following conditions apply.

1. The 811 subscriber's sponsorship of any particular announcement of recorded program service shall not preclude another 811 subscriber from sponsoring the same or similar announcement or recorded program service.

2. The provision of access to the 811 network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.

3. The 811 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.

4. The 811 subscriber assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises. (N)

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## MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 811 DIALING SERVICE (Cont'd) (N)

13.22.2 Service Requirements and Conditions (Cont'd)

H. The Company may take all legal and practical steps to disassociate itself from 811 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.

I. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber. (N)

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## MISCELLANEOUS SERVICE ARRANGEMENTS

13.22 811 DIALING SERVICE (Cont'd)

13.22.3 Rates and Charges

A. Application of Rates

1. A one-time Service Establishment charge shall apply per customer. (C)

2. 811 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 811 subscriber's designated premises.

3. Applicable service order charges as specified in Section 4 of this Tariff will apply, in addition to the following rates.

4. A one-time Central Office Activation charge will apply per central office switch translated to the lead number within the basic calling area. (C)

5. A charge will apply to changes to the point-to number at the subscriber's request, per 811 Dialing Service, per central office switch within the basic Local Calling Area.

B. Charges applicable to the 811 Dialing Service Subscriber:

| | | | |
|---|---|---|---|
| 1. | Service Establishment Charge | | (N) |
| | Per Customer | $390.00 | (N) |
| 2. | Central Office Activation | | (T) |
| | Per Central Office | $150.00 | |
| 3. | Change of Point-to Number by Subscriber | | (T) |
| | Per Central Office | $ 13.50 | |

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## MISCELLANEOUS SERVICE ARRANGEMENTS

13.23 211 DIALING SERVICE (N)

13.23.1 General

A. The 211 dialing code (hereinafter referred to as "211") is a three-digit dialing arrangement designed specifically for the delivery of general information via voice grade facilities, for community information and referral services. Pursuant to order 00-256, issued by the Federal Communications Commission (the FCC) in CC Docket 92-105, the 211 code is assigned for access to community information and referral services. In addition, the 211 subscriber must comply with any order and rules pertaining to 211, adopted by the FCC in rulemaking proceeding CC Docket 92-105.

B. The 211 dialing code is available from the company in the company's exchange area only. To provide access to a 211 dialing code to end users in another telephone company territory or to another telephone provider end users within the local calling area, the 211 subscriber must make appropriate arrangements with the telephone provider or other provider serving the territory. The 211 subscriber should work separately with competing local providers to determine that its end users will be able to reach community information and referral services provided by dialing 211.

C. This service is subject to the availability of the 211 dialing code and the technical capability of the serving central office.

D. The 211 dialing code can be delivered via regular exchange access lines.

E. Limitations and use of service are stated in section 2 of this tariff.

F. The local calling area of the 211 subscriber will be the Local Calling Area as defined by the company at the time the 211 code is ordered, as facilities permit. If the calling areas are merged, and a 211 number exists in both areas, the 211 subscriber who established the 211 service first in time will be entitled to retain the 211 number in the merged calling areas.

G. Directory listings may be provided for 211 at rates and regulations as specified in Section 6 this tariff.

H. The 211 subscriber is restricted from selling or transferring the 211 dialing code to an unaffiliated entity, either directly or indirectly. (N)

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**MISCELLANEOUS SERVICE ARRANGEMENTS**

13.23 211 DIALING SERVICE (Cont'd) (N)

13.23.1 General (Cont'd)

I. A "211 subscriber" is defined as any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 211 subscriber. The term "control" (including the terms "controlling", "controlled by", and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of any entity, whether through the ownership of voting securities, by contract, or otherwise.

J. Operator assisted calls to the 211 code will not be completed.

K. Access to the 211 dialing code is not available to the following classes of service:

- 1+
- 0+,0- (credit card, third-party billing, collect calls)
- 101XXXX
- Inmate service
- Cellular
- Hotel/motel/hospital service (toll call only)

13.23.2 Conditions for Utilization

A. Requests for utilization of the 211 dialing code must be submitted in writing to the South Carolina Budget Control Board, consistent with applicable state law for the assignment of the 211 code.

B. Within 30 days of the number assignment, the 211 subscriber must initiate the request for service. The company will provision the subscriber's order within a reasonable time, dependent upon the given complexity of the order. The 211 subscriber will be billed the nonrecurring charge when the service is provisioned by the company.

C. If, during or at the end of the provisioning period, the 211 subscriber has failed to establish service or decides to discontinue service establishment, the 211 code will be recalled and the number will be considered available for reassignment as specified in A. preceding. (N)

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**MISCELLANEOUS SERVICE ARRANGEMENTS**

13.23 211 DIALING SERVICE (Cont'd) (N)

13.23.2 Conditions for Utilization (Cont'd)

D. The 211 subscriber, prior to provisioning of the service, shall sign a acknowledgement of possible recall of the 211 dialing code by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the company or regulating entity. The 211 subscriber shall abide by all terms and conditions which may be identified by the FCC in CC Docket 92-105 regarding the use and return of the 211 dialing code. If a recall is effected, the company will work with the 211 subscriber affected by such recall to transfer their service arrangements, to a 7 or 10-digit dialing arrangement within the 6-month notice period. The 211 subscriber will be required to migrate to any access arrangement within the 6-month notice period. The 211 subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.

E. Only one 7 or 10-digit toll-free number or one 10-digit local toll-free number may be used as the lead number per basic local calling area. All central offices within a basic local calling area must be pointed to the same one 7 or 10-digit local number or one 10-digit local toll-free number. Appropriate rates from Section 3 and Section 4, and other applicable sections of this tariff will apply to this method of provisioning this service.

F. The 211 dialing code is provided where facilities permit its utilization.

G. The 211 subscriber shall work separately with any cellular or other wireless providers to determine whether their end user customers will be able to reach community information and referral services provided by dialing 211.

H. The 211 subscriber shall work separately with any competitive service provider or other providers of telecommunications services to determine whether their end user customers will be able to reach telephone relay services by dialing 211. (N)

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**MISCELLANEOUS SERVICE ARRANGEMENTS**

13.23 211 DIALING SERVICE (Cont'd) (N)

13.23.2 Conditions for Utilization (Cont'd)

I. The 211 dialing code will be provided under the following conditions:

1. For network sizing and protection, the 211 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 dialing code.

2. The 211 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the company, to adequately handle calls to 211 without impairing the company's general telephone service or telephone plant.

3. The 211 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers, releases and all other rights from all persons whose work, statements or performance are used in connection with the 211 dialing code, and from all holders of copyrights, trademarks, and patents used in connection with said service.

4. The 211 subscriber is responsible for, and shall indemnify, protect, defend, and save harmless the company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees, incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable or slander. Unless otherwise provided for in this tariff, the company shall be authorized to disconnect any tariffed service provided to the 211 subscriber utilized, directly or indirectly, with the 211 dialing code, which fails to comply with regulations and conditions set forth herein, upon five (5) days of notice to the subscriber or immediately upon oral notice to the 211 subscriber if any part of the system threatens or diminishes the full utilization of the telecommunication provider's network. (N)

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## MISCELLANEOUS SERVICE ARRANGEMENTS

13.23 211 DIALING SERVICE (Cont'd) (N)

13.23.2 Conditions for Utilization (Cont'd)

Disconnection may be suspended at the discretion of the company if it receives written certification that the 211 subscriber is in compliance with regulations and conditions of the tariffs or if the service affecting condition is resolved before disconnection occurs. Continual noncompliance shall be cause for disconnection without notice at the discretion of the company.

5. The 211 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 211. If requested by the company, the 211 subscriber shall assist the company in responding to complaints made to the company concerning the 211 dialing code.

6. A written notice will be sent to any 211 subscriber following oral notification when the 211 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the company. If after notification, the 211 subscriber makes no modification in the method of operation or in the service arrangements that are deemed service affecting by the company, or if the 211 subscriber is unwilling to accept the modifications, or if the 211 subscriber continues to cause service impairment, the company reserves the right, at any time, without further notice, to institute protective measures, up to and including the termination of the service. In any emergency situation as defined by the company, the company reserves the right, at any time, without notice, to institute protective measures up to and including the termination of the 211 service.

7. Suspension of the 211 dialing service as covered in section 2 of this tariff is not applicable for this service. (N)

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## MISCELLANEOUS SERVICE ARRANGEMENTS

13.23 211 DIALING SERVICE (Cont'd) (N)

13.23.2 Conditions for Utilization (Cont'd)

J. If a pre-recorded announcement is provided by the 211 subscriber, the following conditions apply:

1. The 211 subscriber will provide announcements. The company will provide only for the delivery of the call.

2. The provision of access to the 211 network by the company for the transmission of the announcement is subject to the availability of such facilities and the requirements of the local exchange network.

3. The 211 subscriber assumes all financial responsibility for all costs involved in providing the announcements including, but not limited to, the recorder/announcement equipment located on the 211 subscriber's premises.

4. The 211 subscriber assumes, according to other specific rates and charges, all financial responsibility for all facilities required, to connect the recorder/announcement equipment located on the 211 subscriber's premises.

K. The company may take all legal and practical steps to disassociate itself from the 211 subscriber providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the company's discretion generates unacceptable levels of complaints by end users.

L. In no event shall the company be liable for either any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this tariff. The company shall not be responsible for calls that can not be completed as a result of repair or maintenance difficulties and equipment or on equipment owned or leased by the 211 subscriber. (N)

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**MISCELLANEOUS SERVICE ARRANGEMENTS**

13.23 211 DIALING SERVICE (Cont'd) (N)

13.23.3 Third Party Involvement

A. In those instances where a competitive service provider or other type of provider provides the 211 dialing code to its end user within the local calling area of the company, terms and conditions for the utilization of the 211 dialing code will be provided for in the appropriate interconnection agreement between the company and alternative provider.

B. For purposes of providing an alternative end user access to the 211 subscriber within the local calling area, appropriate arrangements must be made by the alternative provider with the 211 subscriber serving the local calling area of the company.

C. An alternative provider may negotiate for the provision of the appropriate directory listing as defined in the appropriate interconnection agreement between the company and the alternative provider.

13.23.4 Rates and Charges

A. Application of Rates

1. A service establishment charge shall apply per basic local calling area.

2. Normal tariffed charges for the local access service arrangements for 211 service for transporting and terminating messages at the 211 subscriber's designated premises.

3. Applicable service order charges as specified in section 4 of this tariff will apply, in addition to the above rates.

4. A central office activation charge will apply per central office translated to the lead number.

5. A charge will apply to changes to the point-to number at the subscriber's request, per 211 dialing service, per central office switch within the basic calling area.

(N)

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## MISCELLANEOUS SERVICE ARRANGEMENTS

13.23 211 DIALING SERVICE (Cont'd) (N)

13.23.4 Rates and Charges (Cont'd)

B. Charges applicable to the 211 dialing service subscriber are as follows:

1. Service establishment charge

| | Nonrecurring Charge |
|---|---|
| Per basic local calling area | $389.90 |

2. Central office activation

| | |
|---|---|
| Per central office | $150.00 |

3. Change point-to-point number by subscriber request

| | |
|---|---|
| Per central office | $ 13.50 |

(N)

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## MISCELLANEOUS SERVICE ARRANGEMENTS

13.24 511 DIALING SERVICE (N)

13.24.1 General

A. 511 Dialing Service ("511") is a three digit local dialing arrangement, available in specified areas, with Hargray Telephone Company, Inc. for delivery of general information via voice grade facilities, the South Carolina Department of Transportation Travel Information Services program. Pursuant to Order FCC 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 511 code is assigned for access to federal, state and local transportation agencies. In addition, the 511 subscriber must comply with any orders and rules pertaining to 511, adopted by the FCC in rulemaking proceeding CC Docket 92-105 or any subsequent dockets.

B. 511 is available in Hargray Telephone Company, Inc. Local Calling Area only. To provide access to a 511 number to end users in the local calling area of another local exchange carrier or to a competitive local exchange carrier's (CLEC's) end users within the local calling area, the 511 subscriber must make appropriate arrangements with the other local exchange carrier or CLEC.

C. The Local Calling Area of the 511 subscriber will be the basic local calling area for the Company's exchange as defined in Section 3 of this Tariff, as facilities permit.

D. This service is furnished subject to the availability of the 511 number.

E. 511 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.) or a 10-digit toll free number.

F. Limitations and use of service as stated in Section 2 of this Tariff apply.

G. Directory Listings may be provided for 511 at rates and regulations as specified in Section 6 of this Tariff.

H. Access to 511 is not available to the following classes of service:
- Hotel/Motel/Hospital Service
-1+
- 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
- Inmate Service
- 101XXXX
- Wireless

Operator assisted calls to the 511 subscriber will not be completed. (N)

## MISCELLANEOUS SERVICE ARRANGEMENTS

13.24 511 DIALING SERVICE (Cont'd) (N)

13.24.1 General (Cont'd)

I. The 511 subscriber is restricted from selling or transferring the 511 number to an unaffiliated entity, either directly or indirectly except under direction of the Commission.

J. An "affiliate" of a 511 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 511 subscriber. The term "control" (including the terms "controlling", "controlled by: and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise. If a 511 subscriber becomes an affiliate of or is acquired by another 511 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 511 number within 6 months of the merger or acquisition.

K. 511 will not provide calling number information in real time to the 511 subscriber. If the 511 subscriber needs this type of information, the 511 subscriber must subscribe to a compatible Calling Name/Number Delivery service in Section 13.19 preceding.

L. Calls to a disconnected 511 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 511 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

13.24.2 Service Requirements and Conditions

A. All requests for 511 must be submitted in writing to the South Carolina Public Service Commission. The Commission will allocate 511 numbers in the basic Local Calling Areas based upon requirements and/or standards established by the FCC.

B. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 511 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company. (N)

## MISCELLANEOUS SERVICE ARRANGEMENTS

13.24 511 DIALING SERVICE (Cont'd) (N)

13.24.2 Service Requirements and Conditions (Cont'd)

C. The 511 subscriber must, prior to provisioning of the service, sign a written acknowledgement of possible recall of the 511 number by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 00-256 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 511 codes. If a recall is effected, the Company will work with all 511 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10 digit dialing arrangement within the 6 month notice period. The 511 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 511 subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.

D. Only one 7 or 10-digit local number or one 10-digit toll free number may be used as the lead number per basic Local Calling Area. All central offices within a basic Local Calling Area must be pointed to the same 7 or 10-digit local number or one 10-digit toll free number. Appropriate rates from Sections 3 and 4, of this Tariff will apply.

E. The 511 Dialing Service is provided where facilities permit. (N)

## MISCELLANEOUS SERVICE ARRANGEMENTS

13.24 511 DIALING SERVICE (Cont'd) (N)

13.24.2 Service Requirements and Conditions (Cont'd)

F. 511 will be provided under the following conditions.

1. For network sizing and protection, the 511 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to 511.

2. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 511 without impairing the Company's general telephone service or telephone plant. It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours 511 Dialing Service.

3. The 511 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

4. The 511 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander.

5. Suspension of 511 Dialing Service as covered in Section 2 of this Tariff is not applicable for this service.

6. The 511 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 511. If requested by the Company, the 511 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's 511 service. (N)

## MISCELLANEOUS SERVICE ARRANGEMENTS

13.24 511 DIALING SERVICE (Cont'd) (N)

13.24.2 Service Requirements and Conditions (Cont'd)

7. A written notice will be sent to any 511 subscriber following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 511. If after notification the subscriber makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

G. If a pre-recorded announcement is provided by the 511 subscriber, the following conditions apply.

1. The 511 subscriber's sponsorship of any particular announcement of recorded program service shall not preclude another 511 subscriber from sponsoring the same or similar announcement or recorded program service.

2. The provision of access to the 511 network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.

3. The 511 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.

4. The 511 subscriber assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises. (N)

## MISCELLANEOUS SERVICE ARRANGEMENTS

13.24 511 DIALING SERVICE (Cont'd) (N)

13.24.2 Service Requirements and Conditions (Cont'd)

H. The Company may take all legal and practical steps to disassociate itself from 511 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.

I. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

13.24.3 Rates and Charges

A. Application of Rates

1. A one-time Service Establishment charge shall apply per customer.

2. 511 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 511 subscriber's designated premises.

3. Applicable service order charges as specified in Section 4 of this Tariff will apply, in addition to the following rates.

4. A one-time Central Office Activation charge will apply per central office switch translated to the lead number within the basic calling area.

5. A charge will apply to changes to the point-to number at the subscriber's request, per 511 Dialing Service, per central office switch within the basic Local Calling Area. (N)

## MISCELLANEOUS SERVICE ARRANGEMENTS

13.24 511 DIALING SERVICE (Cont'd) (N)

13.24.3 Rates and Charges

B. Charges applicable to the 511 Dialing Service Subscriber:

1. Service Establishment Charge

| | |
|---|---|
| Per Customer | $390.00 |

2. Central Office Activation

| | |
|---|---|
| Per Central Office | $150.00 |

3. Change of Point-to Number by Subscriber

| | |
|---|---|
| Per Central Office | $ 13.50 |

(N)

GENERAL CUSTOMER SERVICES TARIFF

HARGRAY TELEPHONE CO., INC. SECTION 15
HILTON HEAD ISLAND, S.C. 1st Revised Original Pg.
EFFECTIVE DATE: 1/1/88 Cancels Original Page

CONNECTIONS WITH CERTAIN FACILITIES
AND/OR EQUIPMENT OF OTHERS

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JAN 19 1988

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[illegible]UTIVE DIRECTOR

## 15. CUSTOMER-PROVIDED TERMINAL EQUIPMENT

Effective January 1, 1988, pursuant to the South Carolina Public Service Commission Docket Number 84-250-C, Order Number 85-653, the installation and maintenance of Customer Premises Equipment is deregulated and detariffed. Accordingly this entire Tariff Section is being deleted.

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EXECUTIVE DIRECTOR

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EXECUTIVE DIRECTOR



## CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

### 15.1 General

a. Customer-provided terminal equipment and communications systems may be used with the facilities of the Company for telecommunications services as provided in the following paragraphs of this Section. In all such cases the customer-provided terminal equipment or communications systems will be so constructed, maintained and operated as to work satisfactory with the facilities of the company.

b. Customer-provided accessories may be used with the facilities furnished by the Company for telecommunications service provided that such accessories comply with provisions specified in 15.1d and 15.1h

c. Where the use of any customer-provided terminal equipment as specified in this tariff involves direct electrical connection to the facilities furnished by the Company such connection shall be made through a connecting arrangement, at charges specified in this and other sections of this tariff, furnished, installed and maintained by the Company except as provided below:

(1) Customer-provided protective circuitry or terminal equipment may be connected at the customer's premises to facilities furnished by the Company for use with exchange tele-communications Commissions Rules and Regulations.

(2) Direct electrical connection of customer-owned equipment is not permitted on a coin telephone service or party line service.

(3) The customer shall notify the Company of his intention to connect registered or grandfathered protective circuitry or terminal equipment in advance of such connection and shall notify the Company when such protective circuitry or terminal equipment is permanently disconnected. The customer shall provide the Company the registration number and ringer equivalence number for the protective circuitry or terminal equipment.

## CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

15.1 General - Cont'd

d. Where telecommunications service is available under this tariff for use in connection with customer-provided terminal equipment or communications systems, the operating characteristics of such equipment or system shall be such as not to interfere with any of the service offered by the Company. Such use is subject to the further provisions that the customer-provided equipment or system does not endanger the safety of Company employees or the public damage, require change in or alteration of, the equipment or other facilities of the Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the telecommunications system or otherwise injure the public in its use of the Company's services. Upon notice from the Company that the customer-provided equipment or systems is causing or is likely to cause such hazard of interference the customer shall make such change as shall be necessary to remove or prevent such hazard or interference. The customer shall be responsible for the payment of Company charges, as specified in 15.4, for visits by the Company to the customer's premises where a service difficulty or trouble report results from the customer-provided equipment or system.

e. The Company shall not be responsible for the installation, operation or maintenance of any customer-provided terminal equipment or communications systems. Telecommunications service is not represented as adapted to the use of customer-provided terminal equipment or systems and where such are connected to Company facilities the responsibility of the Company shall be limited to the furnishings of facilities suitable for telecommunications service and to the maintenance and operation of such facilities in a manner proper for such telecommunications service subject to this.

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CONNECTIONS WITH CERTAIN FACILITIES
AND/OR EQUIPMENT OF OTHERS

15.1 General (Cont'd)

e. (Cont'd)

The company shall not be responsible for (1) the through transmission of signals generated by the customer-provided equipment or systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by customer-provided equipment or systems.

f. The Company shall not be responsible to the customer or otherwise if changes on the criteria outlines herein or in any of the facilities, operations or procedures of the Company render any customer-provided equipment or communications systems obsolete or required modification or alteration of such equipment or systems or otherwise affect its use or performance.

g. The Company will not be responsible for any loss of or damage, nor for any impairment or failure of the service, arising from or in connection with the use of facilities of customers and not caused solely by the negligence of the Company.

h. Satisfactory performance of the telecommunications network requires continuing functional compatibility of the network control signals and the switching equipment involved. To assure such continuing compatibility, network control signaling in the furnishing of telecommunications service shall be performed by equipment furnished, installed and maintained by the Company.

i. Where any customer-provided equipment or system is used with telecommunications service in violation of any of the provisions in this tariff, the Company will take such immediate action as necessary for the protection of the network and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or system or correct the violation and shall confirm in writing to the Company within 10 days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected.

CONNECTIONS WITH CERTAIN FACILITIES
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15.1 General (Cont'd)

i. (Cont'd)

Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Company within the time stated above shall result in termination of the customer's service until such time as the customer complies with the provisions of this tariff.

j. Customer-provided terminal equipment or systems which serve a location which the Company considers impracticable to serve because of hazard or inaccessibility may be used or connected, through connecting equipment furnished by the Company, with facilities of the Company for telecommunications service.

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15.1 GENERAL (Cont'd)

k. The customer indemnifies and saves the Company harmless against claims of infrigement of patents arising from combining such equipment or system with, or using it in connection with, facilities of the Company; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.

15.2 Customer-Provided Terminal Equipment

15.2.1 Data Transmitting and/or Receiving Terminal Equipment

Customer-provided data transmitting and/or receiving terminal equipment, (including telephotograph equipment), which involves direct electrical connection to the facilities furnished by the Company not be used with such facilities for telecommunications service either through a data set, or a data access arrangement, provided by the Company as described below in a. and b. respectively. Use of such service is on a two-point basis.

a. Data Set

Where the customer elects to use customer-provided data transmitting and/or receiving terminal equipment, the data set shall perform functions of:

(1) Network control signaling.

(2) Conditioning the data signals generated by the customer-provided equipment to signals suitable for transmission by means of Company facilities.

(3) Conditioning signals transmitted by means of Company facilities to data signals suitable for reception by customer-provided equipment.

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15.2 Customer-Provided Terminal Equipment (Cont'd)

Teletypewriter equipment when used with a data set may be provided by the customer.

b. Data Access Arrangement

(1) Network Protection Criteria

Where the customer elects to use customer-provided data transmitting and/or receiving terminal equipment through a data access arrangement:

(a) The customer shall furnish the equipment which performs the functions of data signal conditioning referred to under 15.2.1a. (2) and 15.2.1a.(3) above.

(b) The Customer shall furnish the data access arrangement which provides a protective connecting arrangement for use with the network control signaling unit.

(c) To protect the telecommunications network and the services furnished to the general public by the Company from harmful effects, the customer-provided data transmitting equipment must comply with the following minimum network protection criteria:

(i) To prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal at the central office shall not exceed 12db below on milliwatt when averaged over any three-second interval. To permit each customer, independent of distance from the central office, to supply signal power which approximates the 12db below one milliwatt limit at the central office, the power

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15.2 Customer-Provided Terminal Equipment (Cont'd)

15.2.1 Data Transmitting and/or Receiving Terminal Equipment (Cont'd)

(1) Network Protection Criteria (Cont'd)

(c) (Continued)

(i) (Cont'd)

the signal which may be applied by the customer-provided equipment to the Company interface located on the customer's location, but in no case shall it exceed one milliwatt.

(ii) To protect other services it is necessary that the signal which is applied by the customer-provided equipment to the Company interface location on the customer's premises meet the following limits:

(A) The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18db below the power of the signal as specified in 15.2.1.b.(1) (c) (i) above.

(B) The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16db below one milliwatt.

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15.2 Customer-Provided Terminal Equipment (Cont'd)

15.2.1 Data Transmitting and/or receiving Terminal Equipment (Cont'd)

b. Data Access Arrangement (Cont'd)

(1) Network Protection Criteria (Cont'd)

(c) (Continued)

(ii) (Cont'd)

(C) The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24db below one milliwatt.

(D) The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36db below one milliwatt.

(E) The power in the band above 40,000 Hertz shall not exceed 50db below one milliwatt.

(iii) To prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the customer provided equipment to the Company interface located on the customer's premises at no time have energy solely in the 2450 to 2750 Hertz band. If signal power is in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

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15.2 Customer-Provided Terminal Equipment (Cont'd)

15.2.1 Data Transmitting and/or receiving Terminal Equipment (Cont'd)

c. Acoustic, Inductive Connections

(1) Customer-provided data transmitting and/or receiving terminal equipment (including telephotograph equipment) may be acoustically or inductivly connected with Company facilities for telecommunications service provided the acoustic or inductive connection is made externally to a Company Network control signaling unit. Use of such service is on a two-point basis.

(2) To protect the telecommunications network and the services furnished to the general public by the Company from harmful effects, the customer-provided data transmitting equipment must comply with the following minimum network protection criteria:

(a) To prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal which is applied by the customer-provided equipment to the network control signaling unit located on the customer's premises be limited so that the signal power at the output of the network control signaling unit (i.e., at the input to the Company line) does not exceed 9db below one milliwatt when averaged over any three second interval.

(b) To protect other services, it is necessary that the signal which is applied by the customer-provided equipment to the network control signaling unit located on the customer's premises meet the following limits at the

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15.2 Customer-Provided Terminal Equipment (Cont'd)

15.2.1 Data Transmitting and/or Receiving Terminal Equipment (Cont'd)

c. Acoustic, Inductive Connections (Cont'd)

output of the network control signaling unit (i.e.,at the input to the Company line.):

(i) The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18db below the power of the signal as specified in 15.2.1.c(2)(a) above.

(ii) The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16db below one milliwatt.

(iii) The power in the band frown 10,000 Hertz to 25,000 Hertz shall not exceed 24db below one milliwatt.

(iv) The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36db below one milliwatt.

(v) The power in the band above 40,000 Hertz shall not exceed 50db below one milliwatt.

(c) To prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the network control signaling unit located on the customer's premises be limited so that the signal at the output of the network

CONNECTIONS WITH CERTAIN FACILITIES
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15.2 Customer-Provided Terminal Equipment (Cont'd)

15.2.1 Data Transmitting and/or Receiving Terminal Equipment (Cont'd)

c. Acoustic, Inductive Connections (Cont'd)

(c) (Continued)

control signaling unit (i.e., at the input to the Company line) shall at no time have energy solely in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

15.2.2 Voice Transmitting and/or Receiving Terminal Equipment

a. Direct Electrical Connections

Customer-provided voice transmitting and/or receiving terminal equipment which involve direct electrical connection to the facilities furnished by the Company for the telecommunications service may be used with such facilities in accordance with (1) and (2) following, except where otherwise specified in this tariff:

(1) The connection shall be made through a Company network control signaling unit and a connecting arrangement, at charges specified in (3) following, which shall be furnished, installed and maintained by the Company.

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15.2 Customer-Provided Terminal Equipment (Cont'd)

15.2.2 Voice Transmitting and/or Receiving Terminal Equipment (Cont'd)

a. Direct Electrical Connections (Cont'd)

(2) To protect the telecommunications network and the services furnished to the general public by the Company from harmful effects, the customer-provided voice transmitting equipment must comply with the following minimum network protection criteria:

(a) To prevent excessive noise and crosstalk in the network it is necessary that the power of the signal or central office not exceed 12db below one milliwatt when averaged over any three second interval. To insure that this limit is not exceeded the power of the signal which may be applied by the customer-provided equipment to the Company interface located on the customer's premises will be specified for each type of connecting arrangement but in no case shall it exceed one milliwatt.

(b) To protect other services it is necessary that the signal which is applied by the customer-provided equipment to the Company interface located on the customer's premises meet the following limits.

(i) The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18db below the power of the signal as specified in 15.2.2.a(2)(a) above.

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15.2 Customer-Provided Terminal Equipment (Cont'd)

15.2.2 Voice Transmitting and/or Receiving Terminal Equipment (Cont'd)

(ii) The power ion the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16db below one milliwatt.

(iii) The power in the band from 10,00 Hertz to 25,000 shall not exceed 24db below one milliwatt.

(iv) The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36db below one milliwatt.

(v) The power in the band above 40,000 Hertz shall not exceed 50db below one milliwatt.

(c) To prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the Company interface located on the customer's premises at no time have energy solely in the 2450 to 2570 Hertz band. If signal power is in the 2450 to 2750 Hertz band, it must not exceed the power present at the time in the 800 to 2450 Hertz band.

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15.2 Customer-Provided Terminal Equipment (Cont'd)

15.2.2 Voice Transmitting and/or Receiving Terminal Equipment (Cont'd)

a. Direct Electrical Connections (cont'd)

(3) The following charges apply in addition to other rates and charges applicable:

| | Installation Charge | Monthly Rate | USOC |
|---|---|---|---|
| Voice connecting arrangement to provide for the connection of customer-provided dial pulse dialers: | | | |
| Per line equipped | $ 20.00 | $ 5.15 | SU7QW |
| For automatic connection of customer-provided voice transmitting and/or receiving terminal equipment to an exchange line, foreign exchange line, or WATS access line | | | |
| Per line equipped | 25.00 | 6.10 | C2ACP |

| | Installation Charge* | Monthly Rate | USOC |
|---|---|---|---|
| For automatic connection of customer-provided voice transmitting and/or receiving terminal equipment bridged to an | | | |

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15.2 Customer-Provided Terminal Equipment (Cont'd)

| | | | |
|---|---|---|---|
| exchange line, foreign exchange line or WATS access line terminated on a Hargray Telephone station. | | | |
| per line equipped | $ 25.00 | $ 6.10 | C2AKS |
| Voice connecting arrangement to provide for automatic connection of customer-provided terminal equipment (e.g., telephone Sets) | | | |
| per line equipped | 20.00 | 5.70 | STC |

*Note: Installation charge is in addition to the regular non-recurring charge for the central office lines, Foreign Exchange lines, or WATS Access Lines associated with these arrangements.

b. Acoustic, Inductive Connections

(1) Customer-provided voice transmitting and/or receiving terminal equipment may be acoustically or inductively connected with Company facilities for telecommunications services provided the acoustic or inductive connection is made externally to a company network control signaling unit.

(2) To protect the telecommunications network and the services furnished to the general public by the Company from harmful; effects, the customer-provided voice transmitting equipment must comply with the following minimum network protection criteria:

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15.2 Customer-Provided Terminal Equipment (Cont'd)

15.2.2 Voice Transmitting and/or Receiving Terminal Equipment (Cont'd)

b. Acoustic, Inductive Connections (Cont'd)

(2) (Cont'd)

(a) To prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal which is applied by the customer-provided equipment to the network control signaling unit located on the customer's premises be limited so that the signal power at the output of the network control signaling unit (i.e., at the input to the Company Line) does not exceed 9db below one milliwatt when averaged over any three second interval.

(b) To protect other services it is necessary that the signal which is applied by the customer-provided equipment to the network control signaling unit located on the customer's premises meet the following limits at the output of the network control signaling unit (i.e., at the input to the Company line

(i) The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18db below the power of the signal as specified in 15.2.2(b) (2)(a) above.

(ii) The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16db below one milliwatt.

(iii) The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24db below one milliwatt.

(iv) The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36db below one milliwatt.

(v) The power in the band above 40,000 Hertz shall not exceed 50db below one milliwatt.

CONNECTIONS WITH CERTAIN FACILITIES
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15.2 Customer-Provided Terminal Equipment (Cont'd)

15.2.2 Voice Transmitting and/or Receiving Terminal Equipment (Cont'd)

b. Acoustic, Inductive Connections (Cont'd)

(2) (Continued)

(c) To prevent the interruption or disconnection of a call or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the network control signaling unit located on the customer's premises be limited so that the signal at the output of the network control signaling unit (i.e., at the input to the Company line) shall at no time have energy solely in the 2450 to 2750 Hertz band. If there is signal power at the out of the network control signaling unit in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

15.2.3 U.S.Government Executive Departments and Agencies

Equipment of a department or agency of the Executive branch of the U.S.Government used for the purpose of disguising or concealing the contents or meaning of communications may be connected to Company station equipment, or to Company facilities in lieu of such station equipment, subject to the regulations and conditions stated below.

a. The head of the department or agency whose equipment is to be connected, or his authorized representative, shall notify the Company in writing that such connection is necessary to safeguard official information which requires protection in the interests of

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15.2 Customer-Provided Terminal Equipment (Cont'd)

15.2.3 U.S. Government Executive Departments and Agencies (Continued)

a. (Continued)

national defense, or other confidential official information disclosure of which to unauthorized persons will be detrimental to the public interest.

b. The connection shall be made by means of connecting equipment or arrangements furnished by the Company.

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15.2 Customer-Provided Terminal Equipment (Cont'd)

15.2.4 Telephotograph Equipment

a. Regulations

(1) General

(a) Telephotograph equipment provided by the following customers may be connected to lines of the Company for use by such customers for the transmission and reception of the material set forth below:

The Press - pictures and similar material for publication.

Law Enforcement agencies - fingerprints, ballistic data, identification photographs, and similar material for law enforcement.

The Armed Forces of the United States - information of military necessity essential to the national defense.

Civilian Defense Agencies - information essential for the discharge of their responsibilities in emergencies.

United States Weather Bureau - weather information.

(2) Basis of Connection

(a) Customer telephotograph equipment may be connected either by direct physical connection or by acoustic or inductive coupling. Direct physical connection may be made only by means of protecting connection equipment. The connection of the telephotograph

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15.2 Customer-Provided Terminal Equipment (Cont'd)

15.2.4 Telephotograph Equipment (Cont'd)

(2) Basis of Connection (cont'd)

(a) (Cont'd)

equipment may be made by the customer only to terminals of the protective connection equipment.

(b) Portable protective equipment can be furnished, if desired for use with portable telephotograph equipment of the customer.

(c) The telephotograph equipment may be used in connection with any class of business service, except coin box service, furnished to the above customers or made available to them under a joint user agreement. Portable protective equipment may be used also at PBX stations in guest rooms of hotel or motels subject to the consent of the hotel or motel concerned.

(3) Company's Right to Interrupt Connection
The Company may interrupt the connection of at any time such action should become necessary in order to protect any of its services because of departure from the requirements under which the connection is permitted.

(4) Responsibility of the Company
The Company assumes no responsibility for the quality of, or defects in the material transmitted or received regardless of cause.

CONNECTIONS WITH CERTAIN FACILITIES
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15.2 Customer-Provided Terminal Equipment (Cont'd)

15.2.4 Telephotograph Equipment (COntinued)

a. Regulations (Continued)

(5) Use with Long Distance Message Telecommunications Service
The regulations and rates for each call made for the purpose of transmitting pictures are those applicable for long distance message telecommunications, i.e., station-to-station, person-to-person or conference, according to the connection established.

b. Charges

The following charges apply to the facilities provided and are in addition to other rates and charges applicable.

(1) Special charges are applied where special arrangements are furnished or unusual costs are incurred.

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15.2.5 Recording, Reproducing and Automatic Answering and Recording Equipment

a. Regulations

(1) General

Telecommunications service furnished by the Company is not represented as adapted to the recording of telephone conversations or incoming messages, or to the transmission of prerecorded

CONNECTIONS WITH CERTAIN FACILILTIES
AND/OR EQUIPMENT OF OTHERS

15.2.5 Recording, Reproducing and Automatic Answering and Recording Equipment (Continued)

a. Regulations (Continued)

(1) General (Continued)

messages. However, customer-provided recording, reproducing and automatic answering and recording equipment may be used in connection with the Telecommunications services of the Company for the following purposes and subject to the following conditions.

(a) Recording of Two-Way Telephone Conversations

Connection of customer-provided voice recording equipment with facilities of the Company for the recording of telephone conversations shall be made only through recorded tone device automatically producing a distinctive recorder tone that is repeated at intervals of approximately fifteen seconds when the recording equipment is in use, except that in the case of a private line service which has no connection with the local or long distance telephone systems of the Company recorder connector equipment which does not contain the automatic tone device may be used at the option of the customer.

Direct electrical connection shall be made only through recorder connector equipment furnished, installed and maintained by the Customer.

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15.2.5 Recording, Reproducing and Automatic Answering and Recording Equipment (Cont'd)

a. Regulations (Cont'd)

(a) Cont'd)

The customer-provided voice recording equipment shall be so arranged that at the will of the user it can be physically connected to and disconnected from the facilities of the Company or switched on and off.

(2) Basis of Connection

(a) Connecting equipment as referred to in (1) above is available for use with local or long distance message telecommunications service lines.

(b) Customer-provided recording, reproducing and automatic answering and recording equipment connected as provided in (1) above shall not be used to interconnect any line or channel of the Company with any other communications line or channel of the Company or of any other person, except as expressly authorized in Section 2.

(c) Customer-provided recording, reproducing and automatic answering and recording equipment may be connected with facilities of the Company only when and for so long as customer furnishes a sufficient number of telephone lines to handle adequately the volume of telephone calls received without interfering with any of the services offered by the Company. In the event that the use of customer-provided equipment

CONNECTIONS WITH CERTAIN FACILITIES
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15.2 Customer-Provided Terminal Equipmemt (Cont'd)

15.2.5 Recording, Reproducing and Automatic Answering and Recording Equipment (Cont'd)

a. Regulations (Continued)

(2) Basis of Connection (Cont'd)

causes such interference, the Company shall have the right to discontinue service without prior notification to the customer.

15.2.6 Dictation Recording Equipment (d)

15.2.7 Alarm Detection and Reporting Equipment (d)

15.2.8 Audible Indicating Equipment Provided by Municipal Water Companies, U.S. Government and Others

a. Regulations

(1) General

Audible indicating equipment provided by a customer may be used in connection with the local, long distance and wide area telephone service lines of the Company subject to the conditions stated below.

(2) Basis of Connection

(a) The equipment provided by the customer will be connected with the Company's lines and may be used only for the transmission of audible signals or tones to calling stations.

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15.3 Customer-Provided Communications Systems

15.3.1 Application

a. Customer-Provided communication systems (including channels served from such systems), not exceeding voice grade, may be connected with telecommunications service at the premises of the customer provided that:

(1) Such telecommunications service or customer-provided communications system is utilized for the origination or termination of communications at the customer's premises where the connection is made.

(2) The provisions relating to minimum network protection criteria and connecting arrangements set forth in 15.2.1 and 15.2.2 preceding shall apply, as appropriate, to the connection of customer-provided communications systems. In connection with Long Distance Message Telecommunications Service as related minimum network protection criteria and when applied to the connection of customer-provided communications systems, the term "customer premises" shall include any premises on which the customer-provided communications system is terminated.

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15.3.2 Reserved for Future Offering

15.3.3 Reserved for Future Offering

15.3.4 Reserved for Future Offering

15.3.5 Reserved for Future Offering

15.3.6 Reserved for Future Offering

CONNECTIONS WITH CERTAIN FACILITIES
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15.3 Customer-Provided Communications Systems (Cont'd)

15.3.7 Network Protection Criteria

To protect the telecommunications network and the services furnished to the general public by the Company from harmful effects, the signal from the customer-provided communications system to the telecommunications network must comply with the following minimum network protection criteria:

a. Where the customer-provided communications system is connected with telecommunications service through a connecting arrangement and network control signaling unit the customer provided communications system must comply with the following criteria:

15.3.7 Network Protection Criteria (Cont'd)

(1) to prevent excessive noise and crosstalk in the network, it is necessary that the power of the signal at the central office not exceed 12db below one milliwatt when averaged over any three second interval. To insure that this limit is not exceeded the power of the signal which may be applied by the customer-provided equipment will be specified for each type of connecting arrangement, but in no case shall it exceed one milliwatt.

(2) to protect other services it is necessary that the signal which is applied by the customer-provided equipment to the Company interface located on the customer's premises meets the following limits:

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15.3 Customer-Provided Communications Systems (Cont'd)

15.3.7 Network Protection Criteria (Cont'd)

a. (Continued)

(2) (Cont'd)

(a) The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18db below the power of the signal as specified in 15.3.8.a.(1)preceding.

(b) The power in the band from 4,000Hertz to 10,000 Hertz shall not exceed 16db below one milliwatt.

(c) The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24db below one milliwatt.

(d) The power in the band from 25,00 Hertz to 40,000 Hertz shall not exceed 36db below one milliwatt.

(e) The power in the band above 40,000 Hertz shall not exceed 50db below one milliwatt.

(3) to prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment at no time have energy solely in the 2450 to 2750 Hertz band. If signal power is in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

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15.3.7 Network Protection Criteria (Cont'd)

b. Where the customer-provided communications system is connected with telecommunications service through customer-provided equipment which effects such connections externally to a Company Network control signaling unit by means of an acoustic or inductive connection for transmitting and/or receiving the customer-provided communications system must comply with the following criteria:

(1) to prevent excessive noise and crosstalk in the network it is necessary that the power of the signal which is applied by the customer-provided equipment to the network control signaling unit located on the customer's premises be limited so that the signal power at the output of the network control signaling unit (i.e., at the input of the Company line) does not exceed 9db below one milliwatt when averaged over any three second interval.

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CONNECTIONS WITH CERTAIN FACILITIES
AND/OR EQUIPMENT OF OTHERS

15.3 Customer-Provided Communications Systems (Cont'd)

15.3.7 Network Protection Criteria (Cont'd)

b. (Cont'd)

(2) to protect other services it is necessary that the signal which is applied by the customer-provided equipment to the network control signaling unit meet the following limits at the output of the network control signaling unit (i.e., at the input to the Company line):

(a) The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18db below the power of the signal as specified in 15.3.6b(1) preceding.

(b) The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16db below one milliwatt.

(c) The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24db below one milliwatt.

(d) The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36db below one milliwatt.

(e) The power in the band above 40,000 Hertz shall not exceed 50 db below one milliwatt.

(3) to prevent the interruption or disconnection of a call, or interference with network control signaling, it is necessary that the signal applied by the customer-provided equipment to the network control signaling unit be limited so that the signal at the output of the network control signaling unit (i.e., at the input to the Company line) shall at no

CONNECTIONS WITH CERTAIN FACILITIES
AND/OR EQUIPMENT OF OTHERS

15.3.7 Network Protection Criteria (Cont'd)

(3) Cont'd

time have energy solely in the 2450 to 2750 Hertz band. If there is signal power at the output of the network control signaling unit in the 2450 to 2750 Hertz band, it must not exceed the power present at the same time in the 800 to 2450 Hertz band.

15.3.8 Reserved for Future Offering

15.3.9 Connecting Arrangements - Voice Communications - Automatic (d)

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Effective January 1, 1988, pursuant to the South Carolina Public Service Commission Docket Number 84-250-C, Order Number 85-653, the installation and maintenance of Customer Premises Equipment is deregulated and detariffed. Accordingly this entire Tariff Section is being deleted.

16. DATAPHONE DATA SERVICE (d)

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EFFECTIVE DATE: 1/1/88 Cancels 1st Preface Pg.

16. DATAPHONE DATA SERVICE

(d)

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DATA-TEL DATA SERVICE

16.1 Data Transmitting and Receiving Equipment (d)

16.1.1

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DATA-TEL DATA SERVICE

16.1 Data Transmitting and Receiving Equipment (Cont'd)

(d)

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DATA-TEL DATA SERVICE

16.1 Data Transmitting and Receiving Equipment (Cont'd)

(d)

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16.1 (d)

16.2 (d)

16.3 (d)

16.4 (d)

16.5 (d)

16.6 Miscellaneous Terminal Equipment (d)

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16.6.1 General (Cont'd) (d)

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# MOBILE TELEPHONE SERVICE

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**HARGRAY TELEPHONE CO., INC.**
**HILTON HEAD ISLAND, S.C.**
**ISSUE DATE: OCTOBER 29, 1998**
**EFFECTIVE DATE: NOVEMBER 30, 1998**

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## LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

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18.1 General Information

The Carrier provides the customer operator service on a per call surcharge basis. In addition to the per call service charge, applicable usage rates may apply. The Carrier's operator services are accessible on a 24 hour per day seven days a week basis. (N)

When customers request assistance in obtaining telephone numbers of subscribers who are located outside their LATA, but within the State of South Carolina, the charges set forth apply.

The use of the Carrier's Operator Services allows the customer to select from the special call handling or billing arrangements specified below. Call rates and applicable service charges will be assessed to the call originator, the called party's telephone number or a third party's telephone number based upon the call type (i.e., operator dialed or collect) initiated by the call originator and the appropriate acknowledgement of other parties, where applicable.

(1) Station to Station
(2) Person to Person
(3) Third Party Billed
(4) Calling Card Billed
(5) Property Access Surcharge (N)

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18.2 Operator Station-to-Station and Person-to-Person (N)

a. Operator Station-to-Station rates apply to station-to-station telephone communication where the completion of the call or a request for any information or assistance relating to billing or charges for such call requires the assistance of an operator, except for operator services used in connection with dial type telephone communication as noted below.

(1) Re-establish a call which has been interrupted after the called number has been reached.

(2) Reach the called telephone number where facilities are not available for customer dial completion.

(3) Record the originating telephone number where no automatic recording equipment is available.

(4) Place a call for a calling party who identifies himself/herself as being visually or physically disabled and unable to dial the call due to the disability.

b. Customer Dialed Calling Card rates apply to Station-to-Station telephone communication where the person originating the call dials and completes the call without the assistance of an operator, except that an operator will record the credit card number, or where the operator reaches the called telephone number where facilities are not available for dial completion.

c. Person-to-Person rates apply where the person originating the call specifies to the operator a particular person to be reached, or a particular station, department, or office to be reached through a PBX attendant. (N)

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(N)

18.3 Reversal of Charges (Collect Calls)

1. Collect calls are permissible for all telephone calls except calls to which Dial Station-to-Station or customer dialed calling card rates apply.

2. The regularly established rates apply.

18.4 Third Party Billed

A third party billed call is where a customer places a telephone call and the call is billed to a third party (a party that is not on the telephone call).

18.5 Rates

The Carrier Service per minute usage rates (as outlined on the operator services rate table) will apply with a one (1) time per call placement charge added to the initial minute of each Operator Service call placed within the State of South Carolina.

Rates

| | | |
|---|---|---|
| Flat | $0.30 | Per Call |
| Coin Control (Paid) | $0.40 | Payphone |

Surcharges:

| | |
|---|---|
| Station-Basic | $1.75 |
| Collect | $1.75 |
| 3rd Party | $1.75 |
| Person-Basic | $3.50 |
| Collect | $3.50 |
| 3rd Party | $3.50 |
| LEC or CC | $0.80 |
| OP Dialed/CC | $0.75 |
| PAS | $1.00 |
| BLV (verify) | $3.50 |
| BLI (interruption)* | $3.50 |
| D.A. | $0.70 |

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(N)

*This charge is in addition to BLV

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

18.6 Directory Assistance Service **(N)**

A. Directory Assistance Service - request of a listing (maximum of two requests per call) outside the Company's Local Calling area but within the Company's LATA/NPA serving area for originating lines. **(N)**

(a) Each Call $.85

B. Directory Assistance Service - request of a listing originating outside the Company's Local Calling and LATA/NPA serving areas. **(N)**

(a) Each Call $.85

C. Directory Assistance for Public (PAYPHONE) Service Providers. **(N)**

(a) Each Call $.40

D. Charges for Directory Assistance Service are not applicable to requests of listings within the LATA/NPA of the originating line for calls originating from lines furnished for the use of handicapped persons. **(N)**

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HILTON HEAD ISLAND, S.C.
EFFECTIVE DATE: JANUARY 1, 1988

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WIDE AREA TELECOMMUNICATION SERVICE

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WIDE AREA TELECOMMUNICATIONS SERVICE

19.1 General

a. This tariff is applicable to Wide Area Telecommunication Service furnished by Hargray Telephone Co., Inc. of Hilton Head Island, South Carolina, hereinafter referred to as the Company, within its operating territory in the State of South Carolina.

b. Request for this class of service will be furnished insofar as the ability and facilities of the Company permit, in accordance with the following concurrence.

19.1 Concurrence

This Company concurs in the rates and regulations governing Wide Area Telecommunication Service as filed by Southern Bell Telephone and Telegraph Company (South Carolina) and AT&T Communications. Any amendments thereto or successive issues thereof are hereby adopted and made part of this tariff, with the provision that this Company reserves the right to cancel this concurrence after compliance with requirements as to tariff filings as may be necessary upon such cancellation.

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HILTON HEAD ISLAND, S.C.
EFFECTIVE DATE: February 12, 1991

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# PRIVATE LINE SERVICE AND ACCESS SERVICE

## 20.1 Private Line Service

### 20.1.1 Concurrence for Certain Private Line Services

a. This Company concurs in the rates and regulations governing intrastate private services and channels as filed by the Southern Bell Telephone and Telegraph Company (South Carolina) in their PRIVATE LINE SERVICE AND CHANNELS TARIFF. Any amendments thereto are hereby adopted and made a part of this Tariff, with the provision that this Company reserves the right to cancel this concurrence after compliance with requirements as to tariff filings as may be necessary upon such cancellation.

## 20.2 Intraexchange Private Line Service (d)

(Obsolete see Section 120) (c)

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PRIVATE LINE SERVICE AND ACCESS SERVICE

20.2 Intraexchange Private Line Service (Continued) (d)

(Obsolete see Section 120) (c)

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PRIVATE LINE SERVICE AND ACCESS SERVICE

20.2 Intraexchange Private Line Service (Continued) (d)

(Obsolete see Section 120) (c)

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PRIVATE LINE SERVICE AND ACCESS SERVICE

20.2 Intraexchange Private Line Service (Continued) (d)

(Obsolete see Section 120) (c)

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PRIVATE LINE SERVICE AND ACCESS SERVICE

20.2 Intraexchange Private Line Service (Continued) (d)

(Obsolete See Section 120) (c)

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PRIVATE LINE SERVICE AND ACCESS SERVICE

20.2 Intraexchange Private Line Service (Continued) (d)

(Obsolete See Section 120) (c)

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PRIVATE LINE SERVICE AND ACCESS SERVICE

20.2 Intraexchange Private Line Service (Continued) (d)

(Obsolete See Section 120) (c)

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20.2 Intraexchange Private Line Service (Continued) (d)

(Obsolete See Section 120) (c)

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PRIVATE LINE SERVICE AND ACCESS SERVICE

20.3 Access Service

20.3.1 Concurrence for Certain Special Access (N)

a. This Company concurs in the rates and regulations governing Special Access Service as filed by Southern Bell Telephone and Telegraph Company (South Carolina) in their Access Service Tariff. Any amendments thereto are hereby adopted and made a part of this Tariff, with the provision that this Company reserves the right to cancel this concurrence after compliance with requirements as to tariff filings as may be necessary upon such cancellation. (N)

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# TELETYPEWRITER EXCHANGE SERVICE

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# WIDE SPECTRUM SERVICE

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# SHARING AND RESALE EXCHANGE SERVICE

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## SHARING AND RESALE OF EXCHANGE SERVICE

### 23.1 Sharing and Resale of Basic Local Exchange Service (N)

#### 23.1.1 General (N)

a. In general, basic local exchange service is furnished for the exclusive use of the customer, and the customer's family, guest, employee, agents or representatives. Resale of basic local exchange service is permitted only under the specific conditions described in this tariff. For the purpose of this tariff section, "sharing" of basic local exchange service is considered synonymous with "resale" of basic local exchange service.

#### 23.1.2 Conditions for Resale (N)

a. Resale is permitted where facilities permit and within the confines of specifically identified continuous property areas under the control of a single owner or ownership unit. Areas designated for resale may be intersected or transversed by public thoroughfares provided that the adjacent property segments created by intersecting or transversing thoroughfares would be continuous in the absence of the thoroughfare. The designated resale service area must be wholly within the confines of existing wire centers and/or exchange boundaries.

b. Customers desiring to resell or share Company provided local exchange services must provide the Company with a written description of the project's intended size and scope along with layout maps defining the resale service area and an anticipated development plan in terms of new building construction and/or projected growth.

c. Resale configurations may not exceed a combined total of 500 Automatic Access Lines (Inward, Outward and/or Two-Way configurations).

d. The Company maintains the right to serve directly any subscriber, within the identified resale service area.

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SHARING AND RESALE OF EXCHANGE SERVICE

23.1 Sharing and Resale of Basic Local Exchange Service (Cont'd)

23.1.2 **Conditions for Resale** (Continued) (N)

In order to fulfill the Company's obligation to provide local exchange service to the premises of all customer entities within a franchised area, including individual subscribers within a resale area, the Company generally installs and maintains its own facilities within the resale service area to reach the premises of each individual subscriber. At the Company's option, in lieu of Company-owned facilities, the Company may choose to utilize privately-owned distribution facilities, including purchasing or leasing such facilities from the customer. Resale services will only be established if such access is provided to the Company.

e. Intercom calling between reseller clients located within an identified resale service area is permitted to the extent that such calling is privately beneficial without being publicly detrimental.

f. Private interconnection of a resale service area to any other resale service area is not permitted for resale or sharing purposes. Individual tie lines or private lines are restricted to the private use of a single subscriber or resale client and cannot be used to access Local Exchange Service.

g. All rates and charges in connection with the resale operation and all repairs and rearrangements behind and including the resellers communication switch will be the responsibility of the customer of record and is not regulated by the South Carolina Public Service Commission. The reseller will be the single point of contact for all resale client services provided in connection with the **Sharing and Resale of Basic Local Exchange Service.**

h. A combination of flat and **Local Measured Service** is available where the flat rate service is used

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SHARING AND RESALE OF EXCHANGE SERVICE

23.1 Sharing and Resale of Basic Local Exchange Service (Continued)

23.1.2 Conditions for Resale (Continued)

exclusively by the Sharing and Resale of Basic Exchange Service Management. Flat Rate service for management use may not be used by reseller client.

23.2.3 Rates and Charges

A. The following rates and charges apply for Sharing and Resale of Basic Local Exchange Services.

1. Exchange Sharing and Resale Automatic Access Lines

Local Measured Service (LMS)

| Shared Tenant Service Management | **Flat** | **LMS** |
|---|---|---|
| PBX Trunks Two Way | **$28.70 (1)** | **(C)** |
| Shared Tenant Service Client | | |
| PBX Trunks Inward | **$80.75 (2)** | **(C)** |
| Outward Only | | **$26.05** |

NOTE: **(1)** Shared Tenant Service Management Only
**(2)** Inward trunks includes PBX rate and Direct Inward Dialing Service rate (see Section 12.9)

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SHARING AND RESALE OF EXCHANGE SERVICE

23.1 Sharing and Resale of Basic Local Exchange Service (Cont'd)

23.1.3 Rates and Charges (Cont'd)

2. **Local Message Charges (LMS)** **(N)**

(A) Rates are applicable to each call originated and completed within the local service area.

(1) $.12 per message
Note - charges do not apply on calls to 911

3. Reseller client listing provides one listing in the alphabetical section of the directory. The reseller client listing charge will date from the day the Company's directory assistance records are posted and is payable monthly in advance. The minimum chargeable period for the reseller client listing is for the life of the directory issue in which the listing first appears, not to exceed one year from the effective date of the listing. In the event the reseller client listing does not appear in the directory, the minimum chargeable period is for one month.

| | | Monthly Rate |
|---|---|---|
| (a) | Per Client | $1.20 |

4. Charges for additional or miscellaneous listings apply at the standard tariff rate as specified in Section 6 of this Tariff.

5. Administrative Charge

| | | Nonrecurring Charge |
|---|---|---|
| (a) | Service Establishment Charge | $300.00 |

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SHARING AND RESALE OF EXCHANGE SERVICE

23.1 Sharing and Resale of Basic Local Exchange Service (Cont'd)

23.1.3 Rates and Charges (Cont'd)

Service charges as specified in Section 4 of this Tariff apply as appropriate.

Note: Operator Assistance charges also apply where appropriate.

23.1.4 Definitions (N)

a. CUSTOMER OF RECORD

Person, corporation or authorized representative responsible for placing application for service; requesting additions, rearrangements, maintenance or discontinuances of service; payment in full of charges incurred such as Toll, Directory Assistance, etc; providing legal description of Resale Service Areas to the Company.

b. RESELLER CLIENT

As used in Section 23 of this Tariff, refers to a customer located within a resale service area served directly by the **Sharing and Resale Customer** of Record.

c. RESALE SERVICE AREA

Area within which a reseller offers local exchange telecommunications service.

d. RESELLER

A customer who offers shared or resold Company exchange service within a resale service area.

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HILTON HEAD ISLAND, S.C.
EFFECTIVE DATE: July 15, 2001

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## 24 - EMERGENCY REPORTING SERVICES


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HILTON HEAD ISLAND, S.C.`
EFFECTIVE DATE: July 15, 2001

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## 24 - EMERGENCY REPORTING SERVICES

This Company concurs in the rate and regulations governing Universal Emergency Number Service – Enhanced 911 as filed by Southern Bell Telephone and Telegraph Company (South Carolina) in its Emergency Reporting Service Tariff **with the exception of the E-911 Pin Point Tariff.** Any amendments thereto are hereby adopted and made a part of this tariff, with the provision that this Company reserves the right to cancel this concurrence after compliance with requirements as to tariff filings as may be necessary upon such cancellation.

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## 24 - EMERGENCY REPORTING SERVICES

24. Universal Emergency Number Services-911 (N)

24.2 9-1-1 Emergency Locator Service (N)

24.2.1 General (N)

A. 9-1-1 Emergency Locator Services allows a Private Branch (PBX) switch located on a customer's premises to be trunked directly into an E911 tandem office, delivering the telephone number and location of the PBX end user to the appropriate (Public Safety Answering Point)

B. 9-1-1- Emergency Locator Service is available with Primary Rate ISDN (PRI). Local channels as described in this Section are not required with PRI.

24.2.2 Regulations (N)

A. 9-1-1 Emergency Locator Service is furnished subject to the availability of facilities.

B. Automatic Number Identification (ANI) which is passed to the Company's E911 tandem office by the PBX switch is read, processed and utilized in the manner as if is provided by any other serving end office in the Company's E911 system.

C. The emergency agency serving the area may also be involved to update the Master Street Address Guide (MSAG) and to determine the method in which emergency calls from 9-1-1 Emergency Locator Service will be handled.

D. The following specifications must be met when provisioning this service.
1. Subscribers to 9-1-1 Emergency Locator Service must meet all Hargray Telephone's technical specifications.
2. The PBX switch must be able to transmit ANI using multi-frequency signals. This may require the retrofitting of existing PBX switches with interfaces, which will work with the Company E911 System.
3. The PBX switch owner/operator must supply the Company with the initial telephone number-to-address date as well as periodic updates.
4. The PBX switch must employ Direct Inward Dial (DID) numbers.
5. It will be the responsibility the vendor or PBX operator to maintain the data pertaining to each extension operating under such system.

E. The PBX switch owner/operator must install a minimum of two private E911 local channels (except for PRI) with the following specifications:

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## 24 - EMERGENCY REPORTING SERVICES

24. Universal Emergency Number Services-911 (Continued) (N)

24.2.2 Regulations (Continued) (N)

E (Continued)

1. This voice grade local channel provides for communications path between the demarcation point at the customer premises and the serving wire center of that premises

2. The PBX switch owner/operator is responsible for determining that their terminal equipment is compatible with this local channel.

3. Supervision on this 9-1-1 Emergency Locator Service local channel will be loop reverse battery. The battery source is located in the Company's serving wire center and will be nominal –48V (-42.75V to 56.5Vdc).

4. The PBX will signal an off hook (or seizure) by providing a loop closure across tip and ring with a maximum resistance of 670 ohms. The Company's serving wire center will instruct the PBX to forward the calling station's number (ANI) information by a battery reversal wink.

5. Additional regulations may be applicable as described in Section 3 of the Company's Private Line Service Tariff.

6. Required network interfaces are located in Section 14 of this tariff.

F. Service Charges as specified in Section 4 of this Tariff are applicable.

G. General Regulations located in Section 2 of this Tariff will also apply to this service offering.

H. This service is offered solely as an aid in handling assistance calls in connection with fire, police, and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the customer contracting for 9-1-1 Emergency Locator Service. The provision of 9-1-1 Emergency Locator Service by the Company shall not be interpreted, construed, or regarded either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the customer.

I. The rates charged for 9-1-1 Emergency Locator Service do not contemplate the constant monitoring or inspection of facilities to

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24 - EMERGENCY REPORTING SERVICES

24 Universal Emergency Number Services-911 (Continued) (N)

24.2.2 Regulations (Continued) (N)

discover errors defects and malfunctions in the service nor does the Company undertakes such responsibility. The customer shall make such operational tests as in the judgement of the customer, are required to determine whether the service is functioning properly for its use. The customer shall promptly notify the Company in the event the service is not functioning properly.

J. The Company's entire liability to any person for the interruption or failure of 9-1-1 Emergency Locator Service shall be limited to the terms set forth in this Section and other Sections of this Tariff. The Company shall not be liable for damages resulting from or in connection with its provision of 9-1-1 Emergency Locator Service or any person accessing or using 9-1-1 Emergency Locator Service and the Company shall not be liable for its provision of any telephone number, address, or name or any person or entity providing or assisting in the provision of emergency reporting service unless the Company acted with malicious purpose or in the manner exhibiting wanton and willful disregard of safety or property in providing such services.

K. Each customer agrees to release indemnify, defend and hold harmless the Company from any and all loss, claims, demands suits, or other action or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or person, or for any loss, damage or destruction of any property, whether owned by the Customer or others or for any infringement or invasion of the right of privacy of any person or person, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of 9-1-1 Emergency Locator Service features and the equipment associated therewith, or by any services which are or may be furnished by the Company in connection therewith, including but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 9-1-1 services using 9-1-1 Emergency Locator services hereunder, and which arise out of the negligence to other wrongful act of the Company, Customer, it user, agencies or municipalities or employees or agents of any one of them.

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L. When an order for 9-1-1 Emergency Locator Service and facilities or requests for additions, rearrangements, relocations or modifications or service equipment are cancelled in whole or in part, the customer may be required to reimbursed the Company for all expenses incurred in handling the request before notice of cancellation is received. Such

24 - EMERGENCY REPORTING SERVICES

24 Universal Emergency Number Services-911 (Continued) (N)

24.2.2 Regulations (Continued) (N)

charges, however, are not to exceed all charges which would apply if the work involved in complying with the request had been completed.

M. When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the subscriber or the failure of the facilities provided by the subscriber, a pro rata adjustment of the fixed monthly charges involved will be allowed as covered by Section 2 of this tariff.

N. In the event of any interruption of the service, the Company shall not be liable to any person, corporation or other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the tariff rate for the service or facilities provided to the customer for the time such interruption continues, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the customer of the service.

O. Other Rules and Regulations located in Section 24 preceding will also apply to this service offering as appropriate.

P. Any and all changes shall require the customer to inform Hargray Telephone Company via telephone or fax. The first two changes within the calendar year are included at no extra charge.

24.2.3 Rates and Charges (N)

A. 9-1-1 Emergency Locator Service

| | |
|---|---|
| | **Non- Recurring** |
| Installation Charge per Line | $50.00 |
| Installation Charge Per 100 Lines | $500.00 |
| | **Recurring Charge** |
| Monthly charge (Per Line) | $ .50 |
| | **Non-Recurring** |
| Service charge per Line, (for additions or reconnects or any type of changes to the existing line) | $12.00 |

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# ISDN – INTEGRATED SERVICES DIGITAL NETWORK

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## ISDN - INTEGRATED SERVICES DIGITAL NETWORK

### 25 ISDN - Integrated Services Digital Network (N)

#### 25.1 General (N)

A. **ISDN** is a new group of offerings supported by the Integrated Services Digital Network **(ISDN)** architecture. **ISDN** supports simultaneous transmission of voice, data, and packet services on the same exchange access line. **ISDN** is available where facilities permit.

B. **ISDN** provides a new method of access to the telephone network called **Basic Rate Access (BRA). Basic Rate Access** will consist of one or two 64 Kbps **(B)** channels and one 16 Kbps **(D)** channel at the service delivery point.

C. **B** channel circuit switched services offer up to 64 Kbps transmission of voice or data. This option permits the customer to utilize either circuit voice or data transmission paths on a per call section basis. Transmission on the **B** channel will be circuit switched at 64 Kpbs within the switch and/or equipped facilities between **ISDN** compatible central offices. **ISDN** interconnection to non-**ISDN** equipped central offices will be potentially subject to analog transmission or subject to 56 Kpbs. This option includes one directory number (DN).

D. The following parameters may be provided with Packet Switched **B** channel and **D** channel Services:

Each **B** channel packet terminal will be provided logical channels up to the technical capability of the serving central office. Each logical channel can carry an independent call with throughput of up to 64 Kbps.

Each **D** channel packet terminal will be provided logical channels up to the technical capabilities of the serving

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## ISDN - INTEGRATED SERVICES DIGITAL NETWORK

**25 ISDN - Integrated Services Digital Network** (N)

25.1 **General** (Continued) **(N)**

central office. Each logical channel can carry an independent call with throughput of up to 9.6 Kbps.

Each logical channel may be established as one of the following types:

* Two-Way Switched Virtual Circuit (default)
* One-Way Incoming Switched Virtual Circuit
* One-Way Outgoing Switched Virtual Circuit

1. Flow Control Parameter Negotiation - This parameter negotiates on a per call basis the flow control parameters. This consists of automatic negotiation of the maximum packet size and window size for each direction of data transmission.

2. Throughput Class Negotiation - This parameter allows the calling station to request specific throughput classes in the call request packet for both directions of data transmission.

3. Recognized Private Operation Agency (RPOA) Selection - This parameter allows an **ISDN** user to specify an interLATA carrier (IC) for packet-switching on a per-call basis when the customers want if different from presubscribed IC.

4. Interexchange Packet - Preselect - This parameter allows an **ISDN** user to specify an interLATA carrier for packet switching

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## ISDN - INTEGRATED SERVICES DIGITAL NETWORK

**25 ISDN - Integrated Services Digital Network** (N)

25.1 **General** (Continued) **(N)**

at the time of subscription.

5. Fast Selection Initiation - This parameter permits user data to be passed in the call set up packet of a virtual call.

6. Reverse Charging Acceptance - This parameter permits the data communications equipment to transmit incoming calls requesting reverse charging to the user. The user must be subscribed to the destination line for X.25 Reverse Charge calls to be completed. If not, the call requesting reverse charging is refused.

7. Reverse Charging Initiation - This parameter allows a user to assign billing (on a per-call basis) charges to the called party, rather than the calling party. The terminating user must have X.25 Reverse Charge Acceptance to complete the call.

E. **D** channels are equipped for Low Speed Packet Switched Data. This allows packet data (X.25) to be transmitted up to 9.6 Kbps on the **D** channel. Service includes logical channels up to the technical capability of the central office. Multiple packet calls can be active simultaneously by a user on a single **D** channel. Up to eight data terminals can be supported per **Basic Rate Access.** Service includes one data telephone number.

F. **ISDN** consist of the following components:
***Basic Rate Digital Subscriber Line (DSL) Access**

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## ISDN - INTEGRATED SERVICES DIGITAL NETWORK

### 25 ISDN - Integrated Services Digital Network (N)

#### 25.1 General (Continued) (N)

* Either **B or D** must be activated. A maximum of two simultaneous **B** channels can be in user per **Basic Rate Access.**

#### 25.2 Regulations (N)

A. Customer Premises Equipment **(CPE)** that is compatible with the **ISDN** Interface is the responsibility of user for provisioning.

B. The Company will be responsible for publishing and maintaining **ISDN** Interface Specifications.

C. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of **Basic Rate Access** render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.

D. Suspension of service is not allowed.

E. Service Charges in **Section 4** of this Tariff are applicable per **Basic Rate DSL Access** in addition to rates and charges following.

F. **ISDN** will be available where central office and outside plant facilities permit.

G. **ISDN** served from a central office other than the central office the subscriber would normally be served from will follow the rules and regulations as stated in **Section 12, Central Office Non-Transport Service Offerings.**

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## ISDN - INTEGRATED SERVICES DIGITAL NETWORK

25 **ISDN - Integrated Services Digital Network** (N)

25.2 **Regulations** (Continued) **(N)**

H. At the Company's option, when the normal serving central office is not equipped for **ISDN**, a customer may be served with **ISDN** from another central office. When the Company elects this serving arrangement, the interoffice charges will not apply. **ISDN** customers to be served under this arrangement must sign an agreement that the service will be moved back to the normal serving central office and to a probable number change when/if that office is equipped with **ISDN.** Should the customer request to be served from **ISDN** equipped central office other than the normal serving central office, the appropriate interoffice or interexchange charges will apply.

25.3 **Definitions** **(N)**

**B CHANNEL**

A Bi-directional synchronous channel capable of supporting 64 Kbps of digital transmission.

**D CHANNEL**

A 16 Kbps digital signaling channel also capable of supporting 9.6 Kbps of packet information for the **Basic Rate Interface.**

**KBPS CLEAR CHANNEL CAPACITY (CCC)**

A **B** channel connection that provides end-to-end digital connection in which all 64 Kbps of bandwidth are available for customer use.

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## ISDN - INTEGRATED SERVICES DIGITAL NETWORK

25 **ISDN - Integrated Services Digital Network** (N)

25.3 **Definitions** (Continued) **(N)**

**PACKET SWITCHING**

**ISDN** Packet Switching Service is a data transport service based on CCITT (Consultative Committee on International Telegraph and Telephony) X.25 protocol.

25.4 **Rates and Charges** **(N)**

A. Basic Rate Service

| | | Installation Charge | Monthly Rate |
|---|---|---|---|
| a) | Business | | |
| | (1) 2B+1D | $ 100.00 | $ 60.00 |
| b) | Residence Service | | |
| | (1) 2B+1D | $ 100.00 | $ 45.00 |

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ISDN - INTEGRATED SERVICES DIGITAL NETWORK

25 ISDN - Integrated Services Digital Network (Continued)

25.5 ISDN - Basic Rate Interface

Basic Rate Interface (BRI) is an optional service arrangement which can be used in conjunction with a customer's Individual Line Business or Residence Service. It uses the ISDN architecture to provide the customer with the capabilities of simultaneous access, transmission, and switching of voice, data, and video services via channelized transport. In addition, BRI provides the customer with access to Circuit Switched Voice Service, Circuit Switched Data Service and Packet Switched Data Service.

A BRI arrangement obtains its capabilities from a properly equipped telephone company central office switch. The BRI arrangement consists of two "B" channels and one "D" channel (2B+1D).

All ISDN Service Lines consist of central office facilities, including the outside plant facilities, extended form the Company's switching equipment to the customers demarcation point. ISDN Service is provided at the option of the Company and is furnished subject to central office switching capacity and the availability of outside plant facilities. The availability, functionality and capabilities of the ISDN Service may vary or may not be available dependent upon type of serving central office switch, related software controlling that switch and associated outside plant.

The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provision of ISDN Service render any facilities provided by the Customer obsolete or require modification or alteration of such customer's equipment or systems, or otherwise affect its use or performance.

25.5.1 Service Description (T)

Circuit Switching - Circuit Switching is a switching technique in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of time slots is dedicated to a given call. Circuit Switched Service provides the ability to originate and receive circuit switched voice, data and voice/data calls over 64 Kpbs "B" Channel.

Clear Channel Capability - A characteristic of the transmission paths on the "B" Channels that allows the full bandwidth on the "B" Channel, 64 Kbps, to be available to the customer. However, ISDN interconnection to non-ISDN equipped central offices will be potentially subjected to analog transmission or sub-rated to 56 Kbps, provided the IXC offers Clear Channel for its Long Distance Calls.

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ISDN - INTEGRATED SERVICES DIGITAL NETWORK

25 ISDN - Integrated Service Digital Network (Continued)

25.5.2 Technical Specifications

A. Transmission Specifications (T)

The Standard Transmission parameters for an ISDN Service line utilizing an ISDN Basic Rate Interface (BRI) consists of: A maximum of 38.5db loop loss at a 40Kz test tone terminate into a 135 ohm impedance. The 38.5db loss includes all central office facilities, outside plant facilities and inside wiring.

B. Customer Premise Equipment and Facilities

The customer is responsible for providing compatible premises equipment in order to utilize the ISDN offering. All customer-provided equipment used to interface with ISDN Service is required to conform with the National ISDN Standards.

The Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provision of ISDN Service render any facilities provided by the customer obsolete or require modification or alternation of such equipment or system, or otherwise affect its use or performance.

C. Special Construction

An average amount of entrance and distribution facilities may be furnished by the Company provided the facilities are of the standard type normally furnished for the particular location or kind of service. If additional entrance or distribution facilities are required, if conditions are such as to require special equipment, if installation is for temporary or semi-permanent purpose or if for any other reason the construction costs are excessive, the applicant shall be required to pay the costs over and above those applicable for a normal installation. Each special construction situation will be evaluated on an individual case basis.

25.6 Primary Rate Interface (PRI) (N)

Integrated Services Digital Network (ISDN) is a public network-based set of communications services that make it possible to send, receive, and modify information using regular telephone facilities. ISDN provides end-to-end digital communications and gives the ability to transmit data and voice over the same telephone line simultaneously. This functionality is provided via channelized transport facility. The ISDN architecture provides F or Primary Rate Interface (PRI) which is typically used when a customer wants to connect large quantities of digital lines to the network.

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ISDN - INTEGRATED SERVICE DIGITAL NETWORK SERVICE

25 ISDN - Integrated Service Digital Network ( Continued)

25.6 Primary Rate Interface (PRI) (Continued) **(N)**

ISDN-PRI uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital facility. Under various optional arrangements, PRI provides the customer with access to Circuit-Switched Voice Services and Circuit-Switched Data Services.

25.6.1 Primary Rate Interface (PRI) Service Arrangement **(N)**

1. An ISDN-PRI arrangement connects an ISDN-capable Telephone Company central office switch to ISDN - capable customer premise equipment (CPE). Depending on the application, that CPE might be a PBX, a router, a multiplexer, etc. The PRI ISDN arrangement provides a total of twenty-four digital communications channels within a single physical facility. Twenty- three of these channels are called Bearer, or B, channels and they carry the actual voice data. Another channel, called the Delta, or D, Channel is used to transport signaling for the other 23 channels. This configuration is known as 23B+D.

   a. B Channel - The B Channel is a bi-directional synchronous channel capable of supporting digital transmission speeds of 64 kilobits per second (Kbps). Each B Channel of a PRI may carry:

      (1) Circuit-Switched Voice
      (2) Circuit-Switched Data

   b. D Channel - The D Channel is a 64 kbps digital signaling channel that carries signaling and control for the B Channels.

2. Primary Rate Access Facility - The Primary Rate Access Facility provides a high capacity digital link over which the Primary Rate services are delivered This facility is based on a 1.544 Mbps DS1 carrier (T1 facility).

3. Multiple PRI Arrangement - There may be situations where more than 23 B Channels are needed at a particular customer premise. In those situations, multiple PRI facilities can be assigned to a PRI arrangement. With the multiple PRI arrangement the D channel in the first PRI facility is used to transport signaling to additional PRI facilities. The first PRI would be configured as 23B+D and the other PRIs would be configured as 24B. This use of the Non-Facility Associated Signaling (NFAS) allows the overhead of the D Channel to be distributed over multiple PRI facilities thereby increasing channel efficiency.

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ISDN - INTEGRATED SERVICES DIGITAL NETWORK SERVICE

25 ISDN - Integrated Service Digital Network (Continued)

25.6.1 Primary Rate Interface (PRI) Service Arrangement (Continued)

4. D Channel Backup - In Multiple PRI Arrangements, a second D Channel can be assigned (where available) automatic backup to the primary D channel. This can be offered when more than one PRI is provided to the same customer in order to provided redundancy of the signaling channel.

25.6.2 Circuit Switch Service Descriptions **(N)**

Circuit Switching is a switching arrangement in which an entire circuit or B Channel is dedicated to a given call. The circuit is connected on a per Call basis and can carry circuit-switched voice or circuit-switched data. Circuit switched related services include:

1. Clear Channel Capability - A characteristic of the transmission paths On the "B" channel that allows the full bandwidth on the "B" Channel, 64 kbps, to be available to the customer. However, ISDN interconnection to non-ISDN equipped central offices will be potentially subjected to analog transmission or sub-rated to 56 kbps.

2. Dedicated Trunk Groups - The B Channel of a PRI can be dedicated For calls to and from the public network: Incoming, outgoing, 2-way, Direct Outward Dialing (DOD) or Direct Inward Dialing (DID).

3. Primary Rate Call-By-Call Service - The Primary Rate Call-By-Call (CBC) feature offers access to additional services such as :

   Features
   Tie Trunks
   InWATS
   OutWATS

   via the B Channels of an ISDN-PRI. With this feature, any B Channel on the PRI can be used to offer the above services on a per-call basis in addition to trunk calls to/from the public network (i.e., DOD/DID).

4. Multiple Directory Numbers - Each PRI includes an individual directory number. Additional directory numbers, a range of directory numbers, or several ranges of directory numbers can be optionally added.

5. Advanced Calling Services - ISDN-PRI can support access to the Following Advanced Calling Services (also called CLASS services) from suitably equipped CPE:

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25 ISDN - Integrated Services Digital Network (Continued)

25.6.2 Circuit Switch Service Description (Continued)

a. Caller ID Number- This feature allows the central office and the customer's equipment to communicate the calling party's directory number on calls carried by the Primary Rate service. The number can then be made available to be displayed on a properly equipped telephone set or adjunct equipment.

25.6.3 Technical Specifications **(N)**

1. Transmission Specifications - The Primary Rate Access Facility provides a high capacity digital link over which the Primary Rate services are delivered. This facility is based on a 1.544 Mbps DS1 carrier (T1 facility) whose characteristics are as follows:

| | | |
|---|---|---|
| Line Code | = | Bipolar 8 Zero Substitution (B8Zs) |
| Framing Format | = | Extended Super Frame (ESF) |
| Signaling | = | Q.931 Signaling |
| Data Rate | = | 64 Kbps clear or kbps restricted |
| D Channel | = | 24th channel on the T1 facility |

2. Customer Premise Equipment (CPE) and Facilities Compatible CPE is required to utilize ISDN-PRI. All equipment used to interface with these services is required to conform with National ISDN standards.

   The Telephone Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provisioning of ISDN services render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use of performance.

25.6.4 Regulations and Conditions **(N)**

1. Unless specifically exempted, ISDN services shall be subject to all General regulations applicable to the provision of service by the Telephone Company as stated in the general tariff.

2. ISDN-PRI is provided at the option of the Company. These services are furnished subject to central office switching capacity, capability, and the availability of outside plant facilities.

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25 ISDN - Integrated Service Digital Network (Continued)

25.6.4 Regulations and Conditions (Continued)

a. The availability, functionality and capabilities of ISDN-PRI may vary or may not be available depending upon type of serving central office switch, related software controlling that switch and associated outside plant.

(1) Where facilities are not available or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditure or to contract for services beyond the normal service term or both.

(2) Mileage Charges: Provision of the underlying PRI Access Facility (T1) is mileage sensitive. As such, additional mileage charges my apply.

3. Payment of Service:

a. The minimum charge period for services provided under this tariff is one month.
b. The customer may choose to pay for the service on a month-to month basis.
c. Suspension of service is not allowed.

4. Directory Listing: One directory listing is provided without charge for each ISDN-PRI customer. Additional listings may be provided as specified for Additional Listing Service in the Rates and Charges section of this ISDN-PRI tariff.

5. Billable Call Treatment: Normal toll charges (including InWATS and OutWATS charges) shall apply to calls that are made outside of the Local Service Area.

6. Customer Premise Equipment (CPE):

a. This tariff does not include terminal equipment on the customer's premises. Terminal Equipment may be covered under a separate tariff, sold or leased separately by the Telephone Company (under a separate contract) or may be provided by the customer.

b. The customer is responsible for providing the power required for any and all CPE connected to an ISDN-PRI.

7. The Telephone Company shall not be liable for any loss or damages

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25 ISDN – Integrated Service Digital Network (Continued)

25.6.4 Regulations and Conditions (Continued)

arising out of error, interruption, defects, failure or malfunctions of ISDN services or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

25.6.5 Rates and Charges **(N)**

1. ISDN-PRI Access

The rates and charges below are for providing an ISDN-PRI capable line to the customer's premises. These changes provide the underlying communications facility to support ISDN-PRI.

| Access | Service Establishment | Monthly Rate |
|---|---|---|
| a. ISDN-PRI Access (facility first mile) | Included in ISDN-PRI Service Establishment | Included in ISDN-PRI Rate(Comm. Channels) |
| b. PRI Access Facility Mileage Charges (each Additional mile to nearest Switching Office) | Included in ISDN-PRI Service Establishment | $20.00 for each additional Mile to nearest Switching Office |

2. Communications Channels:

a. B Channels - Service Establishment and recurring monthly charge for B Channels:

| Service Element | Service Establishment | Monthly Rate |
|---|---|---|
| B channels plus D Channel | $1,000.00 | $700.00 |
| B Channels (Multiple PRI arrangement) | $1,000.00 | $ 700.00 |

b. D Channel Backup:

| Service Element | Service Establishment | Monthly Rate |
|---|---|---|
| D Channel Backup | $ 150.00 | $100.00 |

c. Directory Number

| Directory Number | Service Establishment | Monthly Rate |
|---|---|---|
| Primary Directory Number (with each ISDN-PRI) | No Charge | No Charge |

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ISDN - INTEGRATED SERVICES DIGITAL NETWORK

25 ISDN - Integrated Service Digital Network Services (Continued)

25.6.5 RATES AND CHARGES (Continued)

2. Communications Channels: (Continued)

c. Directory Number (Continued)

| Directory Number | Service Establishment | Monthly Rate |
|---|---|---|
| Additional Directory Number | $25.00 for Initial Service Establishment Request Number | $2.00/ Directory Number |

3. Circuit-Switched Features:

| | Feature | Service Establishment | Monthly Rate |
|---|---|---|---|
| 1. | Clear Channel Capability | No Charge | No Charge |
| 2. | Call-by-Call Capability | No Charge | No Charge |
| a. | Call-by-Call Capability for Public Network Calls (incoming outgoing, or 2-way trunk calls) | No Charge | No Charge |
| b. | Call-by-Call Capability for DID | No Charge | No Charge |
| c. | Call-by-Call Capability for FX. All existing tariff rates apply to FX facilities between CO's | $50.00 | $50.00 |
| d. | Call-by-Call Capability for Tie Facilities. All existing tariff rates apply to Tie facilities between CO's | $50.00 | $10.00 |
| e. | Call-by Call Capability for InWATS. All existing tariff rates apply to measured InWATS | $50.00 | $10.00 |
| f. | Call-by-Call Capability for OutWATS All existing tariff rates apply to measured OutWATS | $50.00 | $10.00 |

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ISDN - INTEGRATED SERVICES DIGITAL NETWORK

25 ISDN - Integrated Service Digital Network Services (Continued)

25.6.5 Rates and Charges (Continued)

3. Circuit-Switched Features (Continued)

| Feature | Service Establishment | Monthly Rate |
|---|---|---|
| 3. Advance Calling Service Caller ID - Number (per PRI) | Included in ISDN-PRI Service Establishment | Included w/ISDN PRI |

When the above features are ordered or modified after the initial installation of an ISDN -PRI the non-recurring feature addition and change charge is as follows:

| | Charge |
|---|---|
| Feature Additions and Charges (Per PRI) | $50.00 |

Only one service charge will appear when multiple features are added or changed on a PRI as part of the same service order.

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ACTING EXECUTIVE DIRECTOR

## S25. BRI for Residential Services (BRI-R)

S25.7.1 General

A. BRI-R (BRI functionality for Residential subscribers) mirrors the functionality of Integrated Services Digital Network ("ISDN") Base Rate Interface (BRI) supporting simultaneous transmission of two (2) voice conversations without utilizing an additional local loop facility.

B. Provides capability to receive and make calls simultaneously by providing two telephone numbers.

C. Available as residential service only. Cannot be combined with or offered as a business service.

D. Signal may be provided with circuit or packet switching.

E. Service is available at the discretion of the Company and is subject to operating limits and capabilities of existing facilities.

F. By definition, the service will always be part of a bundle including at least two local exchange service lines.

G. Subscriber line charges do not apply to second line. ISDN port charges do apply to the total service in addition to one subscriber line charge. All mandatory fees and additional service options apply.

S25.7.2 Regulations

A. Customer Premises Equipment (CPE) that is compatible with BRI

## S25. BRI for Residential Services (BRI-R)

S25.7.2 Regulations (Continued)

residential service is the responsibility of the user for provisioning.

B. The Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provisioning of BRI render any facilities provided by the customer obsolete or require modification or alteration of such equipment or system or otherwise affect its user or performance.

C. Service charges in Section 3 (S3) of this Tariff are applicable per BRI in addition to rates and charges following.

D. BRI-R offered only where facilities permit.

S25.7.3 Definitions

(Reserved for future use)

S25.7.4 Rates and Charges

A. Rates and charges shall be the same as those specified in Section 3.2.1 (S3.2.1) of this Tariff.

B. Except as discussed in this section, rates charged for BRI-R lines shall be as if they were purchased independently from each other except that the company may at its sole discretion offer bundled discounts.

# 27. SALE OF SELECTED TERMINAL PRODUCTS

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| 27.4 | Sale of Basic Telephone Equipment | (d) |

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GENERAL CUSTOMER SERVICES TARIFF

HARGRAY TELEPHONE CO., INC.
HILTON HEAD ISLAND, S.C.
EFFECTIVE DATE: 1/1/88

SECTION 27
1st Revised Preface Page
Cancels Original Preface Page

Effective January 1, 1988, pursuant to the South Carolina Public Service Commission Docket Number 84-250-C, Order Number 85-653, the installation and maintenance of Customer Premises Equipment is deregulated and detariffed. Accordingly this entire Tariff Section is being deleted.

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## 27. SALE OF SELECTED TERMINAL PRODUCTS

27.1 Sale of Telephones and Customer Convenience Products (d)

27.1.1 General Regulations (d)

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## 27. SALE OF SELECTED TERMINAL PRODUCTS

### 27.1 Sale of Telephones and Customer Convenience Products

#### 27.1.1 General Regulations (Cont'd) (d)

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27.1 Sale of Telephones and Customer Convenience Products (Cont'd)

27.1.1 General Regulations (Cont'd) (d)

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27.1 Sale of Telephones and Customer Convenience Products (Cont'd)

27.1.1 General Regulations (Cont'd) (d)

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Sale of Selected Terminal Products

27.2 Standard Telephone (d)

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27.3 SPECIALTY TELEPHONES (d)

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EXECUTIVE DIRECTOR

27.3 SPECIALTY TELEPHONES (Cont'd) (d)

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27.3 SPECIALTY TELEPHONES (Cont'd) (d)

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27.3 SPECIALTY TELEPHONES (Cont'd) (d)

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27.3 SPECIALTY TELEPHONES (Cont'd) (d)

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## 27. SALE OF SELECTED TERMINAL PRODUCTS

### 27.4 Sale of Basic Telephone Equipment (d)

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## 27. SALE OF SELECTED TERMINAL PRODUCTS

27.4 Sale of Basic Telephone Equipment (Cont'd) (d)

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## 27. SALE OF SELECTED TERMINAL PRODUCTS

27.4 Sale of Basic Telephone Equipment (Cont'd) (d)

27.4.1 General Regulations (Cont'd)

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27.4 Sale of Basic Telephone Equipment (Cont'd) (d)

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# DATA TRANSPORT SERVICE

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29.1 Digital Data Communication Service (D)

29.1.1 General (D)

29.1.2 Regulations (D)

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29.1 Digital Data Communication Service (Continued) (D)

29.1.2 Regulations (Continued) (D)

29.1.3 Description (D)

29.1.4 Optional Features (D)

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29.1 Digital Data Communication Service (Continued) (D)

29.1.5 Definitions (D)

29.1.6 Rates and Charges (D)

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29.1 Digital Data Communication Service (Continued) (D)

29.1.6 Rates and Charges (Continued) (D)

B. (D)

1. Digital Data Customer (D)

2. Optional Features (D)

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HARGRAY TELEPHONE CO., INC.
HILTON HEAD ISLAND, S.C.
EFFECTIVE DATE: 1/1/88

SECTION 100
1st Revised Pg.1
Cancels Original Pg. 1

Effective January 1, 1988, pursuant to the South Carolina Public Service Commission Docket Number 84-250-C, Order No. 85-653, the installation and maintenance of Customer Premises Equipment is deregulated and detariffed. Accordingly this entire Tariff Section is being deleted.

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## 100. OBSOLETE SERVICE OFFERINGS - GENERAL (d)

### 100.1 General

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100. OBSOLETE SERVICE OFFERINGS - GENERAL (Cont'd) (d)

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EFFECTIVE DATE: February 12, 1991

OBSOLETE MISCELLANEOUS SERVICE ARRANGEMENTS OFFERINGS

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OBSOLETE MISCELLANEOUS SERVICE ARRANGEMENTS OFFERINGS

113.1 Tie Line Service

113.1.1 General

a. Tie Lines are circuits connecting PBX systems to provide standard transmission on a two-point basis as follows:

(1) Connection between any two stations connected to and on the same premises as the switchboards in which the Tie Line terminates.

(2) Connection of a single Tie Line (at either end but not at both ends simultaneously) to a central office trunk for through communication between a station connected to the system in which the Tie Line terminates, and any other station to which the central office trunk has access via local or long distance facilities.

b. Tie Lines are subject to service connection charges at each termination as outlined in Section 4 of this Tariff.

113.1.2 Rates and Charges

a. Intraexchange Tie Line Service

(1) For Tie Lines connections systems located in the same exchange, the following charge applies, which includes all Tie Line equipment and mileage charges:

| | Monthly Rate |
|---|---|
| (a) Tie Line Service..... | $25.00 |

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OBSOLETE MISCELLANEOUS SERVICE ARRANGEMENT OFFERINGS

113.1 Tie Line Service (Continued)

113.1.2 Rate and Charges (Continued)

b. Interexchange Tie Line Service

For Tie Lines connecting systems in different exchanges, the following charges apply:

| | Monthly Rate |
|---|---|
| (1) Tie Line Termination..... | $25.00 |
| (2) Mileage Charges.....(See Applicable Private Line Service and Channels Tariff.) | |

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OBSOLETE SERVICE OFFERINGS - AUXILIARY EQUIPMENT

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## AUXILIARY EQUIPMENT

114.4 Connection of Specialty Equipment (Obsolete 9/1/82, Type 2) (d)

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AUXILIARY EQUIPMENT (Cont'd)

114.4 Connection of Specialty Telephone Equipment
(Obsolete 9/1/82, Type 2) Cont'd (d)

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AUXILIARY EQUIPMENT (Cont'd)

114.4.3 Specialty Telephone Enclosures (d)

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AUXILIARY EQUIPMENT (Cont'd)

114.4.3 Specialty Telephone Enclosures (Cont'd) (d)

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AUXILIARY EQUIPMENT (Cont'd)

114.4.3 Specialty Telephone Enclosures (Cont'd) (d)

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AUXILIARY EQUIPMENT (Cont'd)

114.4.3 Specialty Telephone Enclosures (Cont'd) (d)

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# OBSOLETE PRIVATE LINE SERVICE AND CHANNELS OFFERINGS

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# OBSOLETE PRIVATE LINE SERVICE AND CHANNEL OFFERINGS

## 120.1 Interexchange Private Line Service

### 120.1.1 Concurrence for Certain Private Line Services

a. This Company concurs in the rates and regulations governing intrastate private line services and channels (except those specified in Section 20) as filed by the Southern Bell Telephone and Telegraph Company (South Carolina) in their PRIVATE LINE SERVICE AND CHANNELS TARIFF. Any amendments thereto are hereby adopted and made a part of this Tariff, with the provision that this Company reserves the right to cancel this concurrence after compliance with requirements as to tariff filings as may be necessary upon such cancellation.

b. This Company concurs in the rates and regulations for channels for program transmission service as set forth in TARIFF F.C.C. NO. 260 of the AT&T Company in which Hargray Telephone Company of Hilton Head Island, South Carolina is listed as Concurring Carrier.

## 120.2. Intraexchange Private Line Service

### 120.2.1 Local Private Line Service

a. Regulations

(1) Scope Service

(a) Local Private Lines connect two or more points within the same exchange service area for telephone communication, but are not connected to general telephone facilities for either exchange or toll service.

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OBSOLETE PRIVATE LINE SERVICE AND CHANNEL OFFERINGS

120.2 Intraexchange Private Line Service (Continued)

120.2.1 Local Private Line Service (Continued)

(1) Scope of Service (Continued)

(a) (Continued)

All channels for local private line

telephone service shall be provided by the Company.

(b) Both two-point and multi-point service ordinarily contemplates communication between two stations only at the same time.

In connection with multi-point service, arrangements may be made to permit communication between three or more stations at the same time. Special equipment and arrangements which may be required to furnish at rates and charges based upon estimated costs.

| | Monthly |
|---|---|
| (c) Line termination charge each.... | $ .60 |

(d) The minimum contract period for local private line telephone service is one month.

(2) Allowance for Interruptions

No allowance is made for interruptions of less than twenty-fours hours. For interruptions of twenty-four hours or more, credit is allowed for the proportionate part of the monthly charges in multiples of one day for each twenty-four hours or major fraction thereof, of interruption for the portion of the facilities rendered inoperative by reason of the interruption.

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OBSOLETE PRIVATE LINE SERVICE AND CHANNEL OFFERINGS

120.2 Intraexchange Private Line Service (Continued)

120.2.1 Local Private Line Service (Continued)

(b) Rates and Charges

Monthly Rate

(1) Channels

(a) For the first mile of fraction thereof, airline measurement....$3.00

(b) For each additional quarter mile or fraction thereof, airline measurements.....$ .75

NOTE: Where, because of the characteristics of the customer's equipment or operation or at the request of the customer, it is necessary to provide two pairs of circuits a charge for two local channels will apply.

(2) Stations and Other Equipment

(a) Special equipments and arrangement requested by the customer are furnished where feasible and if not detrimental to the service at rates and charges based on estimated costs. Where equipment or arrangements as covered elsewhere in this tariff may be used with local private line telephone service without modification or change, the rates and charges for such equipments or arrangements are as specified in the other tariff sections.

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OBSOLETE PRIVATE LINE SERVICE CHANNELS OFFERINGS

120.1 Interexchange Private Line Service (Continued)

120.2.1 Local Private Line Service (Continued)

(3) Non-recurring Charges

(a) For installation, move or change of each channel termination.....$10.00

NOTE: For the above purpose, each local private line channel is considered to have two terminations only, except that where different buildings are involved each building is considered to have one termination per building only.

(b) Transfer of service and responsibility from one customer to another, or reconnection of left-in facilities without move or change, entire service....$10.00

NOTE: Above charge does not apply if transfer of service or reconnection of left-in facilities is made coincident with transfer or connection of left-in exchange service for which service connection charge applies.

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OBSOLETE PRIVATE LINE SERVICE AND CHANNELS OFFERINGS

120.2. Intraexchange Private Line Service (Continued)

120.2.2 Channels for Metering, Control, or Other Purposes Not Involving Telephonic Communications.

a. Rates and Charges

(1) Channels

(a) For the first mile or fraction thereof airline measurement.....$3.00

(b) For each additional quarter mile or fraction thereof, airline measurement.....$ .75

(2) Non-recurring Charges

A non-recurring charges as shown 20.1.1.b

(3) (a) above will apply.

120.2.3 School-To-Home Service

Reserved for future Offering.

120.2.4 Special Circuits

a. Channel for Piped Music Systems

(1) Channels for piped music systems will be provided where the necessary facilities are available.

(2) Leg loops will be furnished from the same distribution terminal to such number of other music-receiving customer locations as will not exceed transmission limitations.

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OBSOLETE PRIVATE LINE SERVICE AND CHANNELS OFFERINGS

120.2 Intraexchange Private Line Service (Continued)

120.2.4 Special Circuits (Continued)

a. Channel for Piped Music Systems

(3) An extension off leg loop may be extended from a music-receiving customer location provided the additional location can be served by a drop from the same distribution terminal serving the original music-receiving location and when such drop will not exceed 1,000 feet in length or by pass any existing distribution terminal.

(4) Loops

| | Monthly Rate |
|---|---|
| (a) Main Loop | |
| First Circuit mile or fraction thereof..... | $ 3.00 |
| Each additional quarter-mile or fraction thereof, circuit measurement..... | $ .75 |
| (b) Leg Loop | |
| Per quarter-mile or fraction thereof, circuit measurement.. | $ .75 |
| (c) Extension Off Leg Loop..... | $ 3.00 |

(d) Installation of such facilities and equipment required for the establish- of the desired service will be charges for at the cost of installation.

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OBSOLETE PRIVATE LINE SERVICE AND CHANNELS OFFERINGS

120.2 Intraexchange Private Line Service (Continued)

120.2.4 Special Circuits (Continued)

(5) Equalization

| | Non-recurring Charge |
|---|---|
| One channel, or two channels between the same points and equalized at the same time..... | $ 15.00# |

# Equalization of channels is done by the Telephone Company only at the request of the customer.

(6) Amplifiers, Provided within Company Premises

| | Basic * | | |
|---|---|---|---|
| | Monthly Rate | Installation Charge | Termination Charge |
| (1) 10 Lines | $14.75 | $75.00 | $225.00 |
| (2) 12-48 lines | $15.75 | $85.00 | $250.00 |
| (3) 50-98 lines | $16.75 | $95.00 | $275.00 |
| (4) 100-200 lines | $17.75 | $105.00 | $300.00 |

* Reducible 1/60 for each month of service.

20.2.5 Channels for Program Transmission

a. General

(1) The service and channels provided under this section are not furnished for the commercial transmission of communications between exchanges nor for the use in competition with any service by the Telephone Company or its connecting companies.

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OBSOLETE PRIVATE LINE SERVICE AND CHANNELS OFFERINGS

120.2 Interexchange Private Line Service (Continued)

120.2.5 Channels for Program Transmission (Continued)

(a) General (continued)

(2) Provision of all service described herein is subject to the availability of facilities and limitation in operating characteristics of the equipment.

(b) Rates

(1) These services are furnished in accordance with the rates and regulations set forth in TARIFF F.C.C. NO. 260 of the AT&T Company in which Hargray Telephone Company, Inc. of Hilton Head Island, South Carolina, is listed as a concurring carrier.

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Charles W. Boatwright
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