

Judith A. Cleaver
Specialist
Government and Regulatory Affairs



September 16, 2011

FTD01C103
P.O. Box 619002
2200 W. Airfield Dr., Dock E
DFW, TX 75261
Phone 972.456.7535
judi.cleaver@ftr.com

Ms. Jocelyn Boyd
Chief Clerk and Administrator
Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100
Columbia, South Carolina 29210

Dear Ms. Boyd:

Attached is a Frontier Communications of the Carolinas Inc. tariff filing dated to become effective October 1, 2011, for review and approval by the Public Service Commission of South Carolina.

General Customer Services Tariff

Title Page	- First Revised Page 1
Table of Contents	- First Revised Page 1
Section 11-Contents	- First Revised Page 1
Section 11	- Original Pages 1 through 23

The purpose of this filing is to update the Company name as reflected on the revised Title Page and to introduce a new digital central office based business offering, Versaline Centrex Service.

If you have any questions relative to this filing, please contact me at 972-456-7535.

Sincerely,

/s/ Judi Cleaver

Judi Cleaver

Enclosures

GENERAL CUSTOMER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC.
SOUTH CAROLINA

Title Page (T)
First Revised Page 1
Cancels Original Page 1
EFFECTIVE: October 1, 2011

ISSUED: September 16, 2011
BY: Vice President
Rochester, New York

GENERAL CUSTOMER SERVICES TARIFF

FOR THE

STATE OF SOUTH CAROLINA

This tariff contains regulations and rates applicable for the furnishing of Basic Local Exchange Service, Long Distance Message Telecommunications, Wide Area Telecommunications Service and for other general customer services, equipment and facilities associated with the above services offered by Frontier Communications of the Carolinas Inc. (South Carolina), hereinafter referred to as the Telephone Company and/or Company, within this State. This tariff is on file with the Public Service Commission of South Carolina. (C)

Intrastate communication services are furnished through facilities provided by the Company for the transmission of intelligence by electrical impulse, principally by means of wire, radio, or a combination thereof.

If, and when, a service is required for which no rate is authorized, before said service is established, a formal written application shall be made to the State Utilities Commission for a rate and formal approval shall be obtained before said service is established.

Whenever in this Tariff the names New Communications of the Carolinas Inc. d/b/a Frontier, Verizon South Inc., Verizon South Inc. d/b/a/ Verizon South Carolina, Verizon South Inc. South Carolina, Contel of South Carolina, Inc. d/b/a GTE (South Carolina) or GTE South Incorporated South Carolina, Company appears, that reference shall be deemed to refer to Frontier Communications of the Carolinas Inc. (C)
(C)
(C)

GENERAL CUSTOMER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC.
SOUTH CAROLINA

Table of Contents
First Revised Page 1
Cancels Original Page 1
EFFECTIVE: October 1, 2011

ISSUED: September 16, 2011
BY: Vice President
Rochester, New York

TABLE OF CONTENTS

S0.	PREFACE	
S1.	DEFINITION OF TERMS	
S2.	GENERAL REGULATIONS	
S3.	BASIC LOCAL EXCHANGE SERVICE	
S4.	SERVICE CHARGES	
S5.	CHARGES APPLICABLE UNDER SPECIAL CONDITIONS	
S6.	DIRECTORY LISTINGS	
S7.	COIN TELEPHONE SERVICE	
S8.	TELEPHONE ANSWERING FACILITIES	
S9.	FOREIGN EXCHANGE SERVICE AND FOREIGN CENTRAL OFFICE SERVICE	
S10.	DIGITAL NETWORK SERVICES	
S11.	VERSALINE CENTREX SERVICE	(N)
S12.	CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERING	
S13.	MISCELLANEOUS SERVICE ARRANGEMENTS	
S14.	BUSINESS TRAFFIC STUDY SERVICE	
S15.	CONNECTIONS WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS	
S16.	N11 CODE DIALING SERVICES	
S17.	MOBILE TELEPHONE SERVICE	
S18.	LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE	
S19.	WIDE AREA TELECOMMUNICATIONS SERVICE	
S20.	PRIVATE LINE SERVICE AND CHANNELS	
S21.	RESERVED FOR FUTURE USE	
S22.	EMERGENCY REPORTING SERVICE (911)	
S23.	RESERVED FOR FUTURE OFFERING	
S24.	RESERVED FOR FUTURE OFFERING	
S25.	OPTIONAL EXTENDED AREA SERVICE	
S105.	DISCONTINUED SERVICE OFFERINGS – CHARGES APPLICABLE UNDER SPECIAL CONDITIONS	
S112.	DISCONTINUED SERVICE OFFERINGS – CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS	
S113.	DISCONTINUED MISCELLANEOUS SERVICE ARRANGEMENTS	
S118.	DISCONTINUED SERVICE OFFERINGS – DIGITAL NETWORK SERVICES	
S119.	DISCONTINUED SERVICE OFFERINGS – WIDE AREA TELECOMMUNICATIONS SERVICE	
S120.	DISCONTINUED SERVICE OFFERINGS – PRIVATE LINE SERVICE AND CHANNELS	
S122.	DISCONTINUED SERVICE OFFERINGS – EMERGENCY REPORTING SERVICE	

GENERAL CUSTOMER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC.
SOUTH CAROLINA

Section 11-Contents
First Revised Page 1
Cancels Original Page 1
EFFECTIVE: October 1, 2011

ISSUED: September 16, 2011
BY: Vice President
Rochester, New York

S11. VERSALINE CENTREX SERVICE

(N)

CONTENTS

	<u>Page No.</u>	
S11.1 <u>General</u>	1	(N)
S11.2 <u>Versaline Service Arrangements</u>	2	
S11.3 <u>Terms and Conditions</u>	7	
S11.4 <u>Definitions</u>	8	
S11.5 <u>Rates and Charges</u>	18	
S11.6 <u>Telephone Numbers and Facilities Reserved for Future Use</u>	23	(N)

GENERAL CUSTOMER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC.
SOUTH CAROLINA

Section 11
Original Page 1

ISSUED: September 16, 2011
BY: Vice President
Rochester, New York

EFFECTIVE: October 1, 2011

S11. VERSALINE CENTREX SERVICE

(N)

S11.1 General

- a. Versaline Centrex Service (Versaline) is a digital central office based switching system that provides premium, versatile, and advanced communication features and service to multi-line business customers. Versaline includes various features and the ability to establish groups of lines with common and/or unique characteristics.
- b. Versaline Service is only offered from digital central offices and is subject to availability of required facilities, conditions and central office technology.
- c. Frontier Communications (the Company) will determine what type of central office configuration is required to conform to facility standards of the Company, including transmission requirements. Additional charges for special arrangements to meet signaling and transmission requirements may apply.

Feature availability is based on central office technology serving any given exchange.
- d. Customer Premises Equipment (CPE) - CPE may be provided by the customer or by the Company. CPE provided by the customer must be compatible with Versaline features.
- e. Directory listings for Versaline Service will be provided in accordance with regulations and rates as specified in Section S6 of this tariff.
- f. Service charges as specified in Section S4 of this tariff apply to all customer requested moves and changes performed at the customer's premises.
- g. Maintenance of Service Charges, as set forth in Section S4 of this tariff apply for visits by the Company to a customer's premises if a service difficulty results from customer provided facilities for equipment.
- h. The Local Exchange Calling scope for Versaline stations will be as specified in Section S3.3.1.
- i. Temporary suspension of service, vacation service, or seasonal service does not apply to Versaline Service.
- j. Versaline stations of the same system but located in different exchanges will be subject to foreign exchange mileage as specified in Section S9 of this tariff.
- k. Versaline Service features are available to PBX and key system customers. Refer to Section 27.5 a.(5) for trunk additive. Versaline Service cannot be used as a surrogate for the Automatic Access Line or business line serving a PBX or key system.
- l. The rates contained herein are for central office facilities and local intercom loops only. The applicable interexchange mileage and termination charges will be charged for private line, foreign exchange lines, tie lines, and WATS.
- m. End User Common Line (EUCL) Charges will be billed to each Versaline Service Line as set forth in Section 13 of Frontier Telephone Companies FCC No. 5 tariff.

(N)

ISSUED: September 16, 2011
BY: Vice President
Rochester, New York

EFFECTIVE: October 1, 2011

S11. VERSALINE CENTREX SERVICE

(N)

S11.2 Versaline Centrex Service Arrangements

a. Subscription Components

(1) Versaline Station Line Service

Monthly Rate includes:

- Versaline loop
- Local exchange calling
- Versaline system and station features
- Versaline station-to-station calling

(2) System Size Bands:

- 2 lines and greater

(3) Contract Terms:

- 12 Months
- 24 Months
- 36 Months

(4) Optional Add-On Features listed in Section 27.2 b.(2) apply. The contract period for the Optional Features is based upon the initial contract period for the Digital Versaline System. Subsequent Optional System Feature additions will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract.

b. Service Features

(1) System and Station Features

System Features

- Automatic Identification of Outward Dialing (AIOD)
- Automatic Identification of Outward Dialing (AIOD)
- Direct Outward Dialing (DOD)
- Equal Access
- Intercept Announcements - Common
- Intercom Dialing (Station to Station 4 digit)
- Local Exchange Calling
- Off Premises Stations ¹
- Touch Calling
- 911 Emergency Service

¹ Applicable only to Off Premises Stations within the exchange and served from the same Central Office.

(N)

ISSUED: September 16, 2011
BY: Vice President
Rochester, New York

EFFECTIVE: October 1, 2011

S11. VERSALINE CENTREX SERVICE

(N)

S11.2 Versaline Centrex Service Arrangements (Continued)

b. Service Features (Continued)

(1) System and Station Features (Continued)

Station Features

- Blind Transfer Recall
- Busy/No Answer Split
- Call Forward
 - Busy
 - Fixed
 - Variable
 - No Answer Variable
 - No Answer (30 seconds)
- Caller ID Name and Number
- Call Hold – Code Dialed
- Call Park
 - Directed
 - Multiple
- Call Pick-Up
 - Directed
 - Directed Any Station
 - Directed Barge In
 - Directed Exempt
- Call Transfer
- Call Waiting (Customer Specific)
 - All Calls
 - Cancel
 - Dial
 - Inhibit
 - Originating
- Consultation Hold
- Data-Call Protection
- Direct Line
 - Hot Line
 - Manual Line
 - Warm Line
- Directed Call Pickup
- Distinctive Call Waiting Tones
- Distinctive Ringing
- Do Not Disturb
- Executive Busy Override
- Executive Busy Override - Exempt
- Group Intercom (dependent on customer equipment)

(N)

ISSUED: September 16, 2011
BY: Vice President
Rochester, New York

EFFECTIVE: October 1, 2011

S11. VERSALINE CENTREX SERVICE

(N)

S11.2 Versaline Centrex Service Arrangements (Continued)

b. Service Features (Continued)

(1) System and Station Features (Continued)

Station Features (Continued)

- Hunting (Customer Specific)
 - Circular
 - Uniform Call Distribution (UDC)
 - Sequential
 - Stop
- Last Number Redial
- Line Restriction
 - Fully
 - Semi
 - Toll
 - Code
 - Multi-Level
- Make Busy
- Remote Activation
 - Variable
 - Of Call Waiting Call
- Ring Again
- Speed Calling
 - Short List (8)
 - Long List (30)
 - Group List
- Station-to-station Dialing (4 digit)
- Three Way Calling
- Touch Tone

(N)

GENERAL CUSTOMER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC.
SOUTH CAROLINA

Section 11
Original Page 5

ISSUED: September 16, 2011
BY: Vice President
Rochester, New York

EFFECTIVE: October 1, 2011

S11. VERSALINE CENTREX SERVICE

(N)

S11.2 Versaline Centrex Service Arrangements (Continued)

b. Service Features (Continued)

(2) Optional Add-On Features

- Authorization Codes (AC)
- Automatic Call Distribution (ACD)
- Automatic Route Selection (ARS)
- Conference Calling – Six Port
- Custom Intercept Announcements
- Customer Data Changes (CDC)
- Delay Announcements for Queued Calls
- FX Facilities Access
- Meet-Me-Conference (Up to 30 ports)
- Multiple Appearance Directory Numbers (MADNs)
 - Single-Call-Arrangement (SCA)
 - Multiple-Call-Arrangement (MCA)
- Music On Hold
- OutWATS Access
- Paging Access
 - Loudspeaker Access
 - Code Access
 - Radio Access
- Private Line Facilities Access
- Queuing for Multiline Hunt Groups
- Special Service Facilities Access
- Station Message Detail Recording (SMDR)
- Tie Facility Access
- 800 Service Access

(N)

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC.
SOUTH CAROLINA

Section 11
Original Page 6

ISSUED: September 16, 2011
BY: Vice President
Rochester, New York

EFFECTIVE: October 1, 2011

S11. VERSALINE CENTREX SERVICE

(N)

S11.2 Versaline Centrex Service Arrangements (Continued)

b. Service Features (Continued)

(3) Attendant Feature Packages

- Access to Paging
- Autodial
- Automatic Recall
- Busy Verification
- Call Hold
- Call Park
- Call Selection
- Camp-On
- Code Calling Line Termination
- Coference
- Console Activation of Call Forward
- Console Test
- Control of Trunk Group Access
- Delayed Operation
- Display of Queued Calls by ICI Key
- Flexible Console Alerting
- Interposition Calls
- Locked-Loop Operation
- Lockout
- Multiple Listed Directory Numbers
- Position Busy
- Priority Console Alerting
- Recorded Announcement
- Secrecy
- Serial Call
- Speed Call
- Transfer
- Two-Way Split
- Wildcard Key

(N)

GENERAL CUSTOMER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC.
SOUTH CAROLINA

Section 11
Original Page 7

ISSUED: September 16, 2011
BY: Vice President
Rochester, New York

EFFECTIVE: October 1, 2011

S11. VERSALINE CENTREX SERVICE

(N)

S11.3 Terms and Conditions

- a. Versaline Service is provided for a minimum of one month, beginning on the service installation date. Month-to-month rates are subject to changes per approval of the North Carolina Utilities Commission.
- b. Versaline Service is also offered on a contractual basis, commencing on the date that service is installed, for fixed terms of twelve months, twenty-four months, or thirty-six months. For the contract period, Versaline rates offered by the Company will not change. Versaline customers who subscribe to fixed term contracts will receive reduced pricing to the Versaline Station Line month-to-month rate as stated in Section 27.5 a.(1).
- c. A Versaline customer is required to retain as a minimum, the initial number of lines under their original contract. Subsequent Versaline Station Line additions will be rated at the existing contract rates as an addendum to the existing contract for the remainder of the initial term.
- d. In the event that Versaline service is terminated by the customer prior to completion of the initial contract period, a termination charge will apply. The termination charge will be an amount representing the difference between (1) the charges billed for services provided pursuant to the contract, and (2) the charges applicable under the Company's month-to-month Versaline rates, for a period representing the greater of 50% of the term of the contract or the actual number of months in which service was provided pursuant to the contract. The termination charge is payable immediately upon termination of a contract.
- e. When the contract term expires, a Versaline customer may select a new contract period or continue with month-to-month service at rates offered in the tariff in effect at that time.

(N)

GENERAL CUSTOMER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC.
SOUTH CAROLINA

Section 11
Original Page 8

ISSUED: September 16, 2011
BY: Vice President
Rochester, New York

EFFECTIVE: October 1, 2011

S11. VERSALINE CENTREX SERVICE

(N)

S11.4 Definitions

a. Versaline Station Line Service – Includes the following:

- System and station features
- Intercom (station to station) calling
- Loop facilities from the system dial switching equipment to the network interface of the Versaline station line
- Local exchange network access calling

b. System and Station Features

(1) System Features Definitions

Automatic Identification of Outward Dialing (AIOD) identifies all calls leaving the customer group by the station number from which calls are placed.

Direct Inward Dialing (DID) allows a station user to receive local or long distance calls from outside of the business group, without the aid of an attendant.

Direct Outward Dialing (DOD) allows a station user to place local or long distance calls outside of the business group, without the aid of an attendant.

Equal Access provides the ability to access an InterLATA carrier of choice.

Intercept Announcements - Common alerts callers when stations are disconnected with a standard office intercept announcement.

Intercom Dialing (Station to Station) allows abbreviated (4 digits) dialing between Versaline stations.

Local Exchange Calling provides a station user exchange network calling to and from a Versaline station.

Off Premises Stations allows for stations served from the same central office to be located in a building(s) other than the one housing primary Versaline.

911 Emergency Service allows a station to report an emergency by dialing 911.

(N)

GENERAL CUSTOMER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC.
SOUTH CAROLINA

Section 11
Original Page 9

ISSUED: September 16, 2011
BY: Vice President
Rochester, New York

EFFECTIVE: October 1, 2011

S11. VERSALINE CENTREX SERVICE

S11.4 Definitions (Continued)

b. System and Station Features (Continued)

(2) Station Features Definitions

Blind Transfer Recall allows a set user to transfer a call to another party without waiting for that party to answer. If the party does not answer the transferred call within a specific time-out period, the set from which the call was transferred is recalled.

Call Forward Busy allows incoming calls to a busy line to be automatically routed to a preselected Versaline line. The station user has the ability to change the number to which calls will be forwarded. Forwarded calls can be limited to those originating outside the customer group.

Call Forward Fixed provides an automatic connection between a calling station going off hook and a predetermined terminating number.

Call Forward No Answer allows an incoming call to be forwarded to a predetermined number within the customer group if the called station does not answer within a designated number of ringing cycles.

Call Forward Busy/No Answer Split is a single feature that allows the customer to specify the destination of a forwarded call.

Call Forward Remote Activation allows a station to activate and deactivate Call Forward from his station. Activation/deactivation can be performed from another phone served by their own central office, or from another central office.

Call Forward Variable allows a station user to redirect all incoming calls for that line to another directory number. The number that calls are forwarded to is restricted by the line's class-of-service. Activation/deactivation and the forward-to destination are controlled by the station user.

Call Forward No Answer (30 seconds) allows incoming calls to a Versaline line to be automatically routed to a preselected Versaline line when a called station is not answered after a preset number of rings. The station user has the ability to change the number to which calls will be forwarded. Forwarded calls can be limited to those originating outside the customer group.

Call Forward No Answer Variable Timer allows incoming calls to a station line to be automatically routed to a preselected station line when a called station is not answered after a preset number of rings. This feature must be programmed by the Telephone Company. Forwarded calls can be limited to those originating from outside the customer group.

Call Forward of A Call Waiting Call allows a station user to have calls that are enqueued against their busy station for a set period of time to automatically be forwarded to a pre-determined station.

Call Hold allows a station user to "hold" any call in progress by flashing and then dialing a "hold" code, thus freeing the same line for the purpose of originating another call or returning to a previously held call.

(N)

(N)

ISSUED: September 16, 2011
 BY: Vice President
 Rochester, New York

EFFECTIVE: October 1, 2011

S11. VERSALINE CENTREX SERVICE

(N)

S11.4 Definitions (Continued)

b. System and Station Features (Continued)

(2) Station Features Definitions (Continued)

Call Park allows a station user to park a call against its own directory number (DN). The parked call can be retrieved from any station by dialing a feature-access code and the DN against which the call is parked.

Call Park Directed allows a station user to park calls against another DN within the customer group by flashing the hook switch and dialing the Call Park Directed access code. The parked call can be retrieved from any station by dialing the retrieval access code and the parked DN.

Call Park Multiple allows a station user to place multiple calls on hold and later retrieve the held calls from his station or another station in the customer group.

Call Pick-Up allows a station to answer incoming calls to another station within a defined call pickup group by completing a pickup dial code. This feature is provided on individual stations within a customer group.

Directed Call Pick-Up allows a Versaline line user to answer calls directed to a specific Versaline line from any other Versaline line in the customer group by dialing a feature code and the number of the ringing station.

Call Pick-Up Directed Any Station is a terminating line option which allows any station in the business group to answer/pick-up on the incoming calls terminating at the station assigned with the feature.

Call Pick-Up Directed Barge-In allows a station user to answer a call that is ringing on any other line within the same customer group. To answer the station user dials the access code, receives a special dial tone, and then dials the extension number of the station to be picked-up or barged into.

Call Pick-Up Directed Exempt allows a station user to answer a call that is ringing on any other line within the same customer group. Once the call is picked-up this feature will not allow the call to be barged into.

Call Transfer allows a station user to transfer calls to another station either within or outside the business group by flashing the switchhook and dialing the transfer-to number.

Call Waiting All Calls allows an incoming call encountering a busy station to receive audible ringing, while the busy station receives a call waiting tone. The station user may put the existing caller on hold and acknowledge the incoming caller, then alternate between the calls, or abandon one of the calls.

(N)

ISSUED: September 16, 2011
 BY: Vice President
 Rochester, New York

EFFECTIVE: October 1, 2011

S11. VERSALINE CENTREX SERVICE

(N)

S11.4 Definitions (Continued)

b. System and Station Features (Continued)

(2) Station Features Definitions (Continued)

Call Waiting (customer specific) informs a busy Main Station Line, when the Main Station Line is so equipped, that an incoming call is waiting (burst of tone), and permits holding the connection while answering the new call and return to the original connection. This can be on all calls or inter-business group calls only.

Call Waiting Cancel permits a station user to prevent interruption, either from inside or outside the customer group, by suspending the Call Waiting feature for the duration of any telephone call.

Call Waiting Dial allows a station user to selectively (by a dial code) impose Call Waiting on a called station when the called station is busy.

Call Waiting Inhibit prevents a calling line with Call Waiting Originating or Call Waiting Dial from imposing Call Waiting on the line.

Call Waiting Originating allows a station user to impose Call Waiting tones on a called station within the customer group.

Consultation Hold permits the transferring party to talk privately with the destination before transferring the call.

Data - Call Protection allows the assignment to individual lines within the customer group of No Double-Connect. This option does not allow the connection of test or busy-verification circuits to the line while the line is busy. This option protects data calls from interruption.

Direct Line - Hot Line allows a station user to automatically place a call to a pre-selected DN by lifting the receiver.

Direct Line - Manual Line - automatically places a call to an operator when the station user goes off hook.

Direct Line - Warm Line is a time delayed automatic line. If a station user commences dialing within the time delayed period, the call will proceed normally. If dialing commences before the end of the time delay period, the call is treated as a Hot Line.

Distinctive Call Waiting Tones permits station user to determine whether an incoming Call Waiting call is internal or external to the customer group by providing different tone cadences for the two situations.

Distinctive Ringing provides a different and distinct ringing cadence for intragroup and DID calls allowing the station user to identify the type of call.

(N)

ISSUED: September 16, 2011
 BY: Vice President
 Rochester, New York

EFFECTIVE: October 1, 2011

S11. VERSALINE CENTREX SERVICE

(N)

S11.4 Definitions (Continued)

b. System and Station Features (Continued)

(2) Station Features Definitions (Continued)

Do Not Disturb allows station users to prevent incoming calls from ringing their station. Calls can be diverted to an attendant, another station, a busy tone or a recorded announcement.

Executive Busy Override allows a single-line set user to gain access to a busy station by flashing the switchhook (during busy tone), and dialing a feature code.

Executive Busy Override Exempt will not allow Executive Busy Override to be activated against the line by a station user within the customer group.

Hunting (customer specific) is a call completion feature that increases the likelihood of an incoming call being completed within a customer-defined group of lines. Three types of hunting are available.

Directory Number Hunting (DNH) - may be either circular or sequential

- Circular hunting hunts all lines in the group regardless of the starting point.
- Sequential hunting starts at the number dialed and ends with the last number in the group.

Multi-Line Hunting - Only the pilot number of the hunt group may be dialed to access the hunt group. Hunting proceeds from the pilot number to the last number in the group.

Distributed Line Hunting (DLH) - Only the pilot number of the hunt group may be dialed to access the group. Hunting starts after the first idle line found by the previous hunt and continues until the starting point of the hunt is reached. DLH provides an equal distribution of calls within the hunt group. DLH is used in conjunction with the uniform call distribution feature.

Last Number Redial allows a station user to redial the last number dialed by utilizing an access code rather than dialing the entire number.

Line Restriction Fully permits the customer to restrict certain stations from making calls to and/or receiving calls from stations outside the customer group. It also prevents the customer from making calls to and/or receiving calls from the attendant, thereby denying it indirect access to/from outside the customer group.

Line Restriction Semi permits the customer to restrict certain stations from making calls to and/or receiving calls from stations outside the customer group. It may, however, make and/or receive calls via the attendant, Call Forwarding, Call Transfer, and Call Pick-Up features.

Line Restriction Toll permits the customer to block certain stations from the completion of calls that are directed to an outside operator or to numbers outside the local calling area. The Toll Restriction list may be assigned to either an individual line or shared by multiple lines.

(N)

ISSUED: September 16, 2011
 BY: Vice President
 Rochester, New York

EFFECTIVE: October 1, 2011

S11. VERSALINE CENTREX SERVICE

(N)

S11.4 Definitions (Continued)

b. System and Station Features (Continued)

(2) Station Features Definitions (Continued)

Line Restriction Code allows the customer to restrict the completion of calls that are directed to specified area codes (NPAs) and/or central office codes (NXXs). A Code Restriction list may be assigned to either an individual line or shared by multiple lines.

Line Restriction Multi-Level allows the subscriber to define those codes that stations may dial. This can be done on a three-digit office code basis (NXX) or a six-digit area code (NPA) and (NXX) basis.

Make Busy allows a station user to temporarily make a particular station appear busy to incoming callers. Make Busy causes the hunt feature to skip over a station during the search for an idle station. Make Busy can be activated by dialing a feature code or by a key operated feature. The key operated feature requires additional hardware.

Ring Again allows a station user when encountering a busy station within the customer group to be notified when the busy station becomes idle and to be placed automatically in a ring-again mode.

Speed Calling Short List provides a Versaline line user with abbreviated dialing. It is limited to single digit codes and can be accessed by only one user.

Speed Calling Long List provides a station user with abbreviated dialing. The individual long list provides two digit codes and is dedicated to one station user.

Speed Calling Group List allows two or more station users within a customer group to have access to the same Speed Calling list. The list can be from 10 up to 69 numbers and can only be updated from a specified line, called the controller.

Stop Hunt allows a station user to stop the normal hunting process at a predetermined point. Activating this feature at a predetermined point. Activating this feature at a particular station in a Multiline Hunt Group will stop the search for an idle line at that station. Stop Hunt can be activated by dialing a feature code or by a key operated feature. The key operated feature requires additional hardware.

Touch Tone equips all station lines for touch call dialing.

Three Way Calling permits a station user using the consultation hold feature to put one party on hold, reach a third party, and bring all three parties together in a three-way connection.

(N)

ISSUED: September 16, 2011
 BY: Vice President
 Rochester, New York

EFFECTIVE: October 1, 2011

S11. VERSALINE CENTREX SERVICE

(N)

S11.4 Definitions (Continued)

c. Optional Add-On Features

Authorization Codes (AC) allows the customer to define a set or sets of dialing privileges and associated dialing codes for each set or sets. AC permits certain dialing privileges to authorized personnel.

Automatic Call Distribution (ACD) provides advanced call distribution and queuing capabilities as an integrated function of Versaline Service.

Automatic Route Selection (ARS) allows an outgoing call to be completed automatically by the most cost effective route available. The caller is alerted by a tone if the outgoing call is accessing an expensive call route for completion.

Conference Calling - Six Port allows station users to establish a conference call consisting of more than three conferees without the assistance of the attendant. The conferees can include lines in the same customer group, lines belonging to another customer group, and stations reached through trunks.

Custom Intercept Announcements - allows a custom announcement to be provided to a business group. These announcements are applicable on originating calls that violate restrictions or the dialing plan and terminating calls to nonworking directory numbers assigned to the business group.

Customer Data Changes (CDC) - provides customers with the ability to prepare, schedule, and implement feature changes and configurations from a computer terminal located on the customer's premises.

Delay Announcements for Queued Calls informs a caller that their call has been placed in a queue. The delay announcement can be repeated at regular intervals until an idle station becomes available.

Meet-Me-Conference (Up to 30 ports) allows conferees to hold a conference on a thirty-party conference bridge by dialing a directory number at a specified time.

Multiple Appearance Directory Numbers (MADNs) is a software number that has no real switch hardware attached, but is given all the database characteristics associated with a normal line. MADNs can be configured in either a single-call-arrangement (SCA) or a multiple-call-arrangement (MCA). The SCA allows only one set to be active on the MADNs at any given time. The MCA allows more than one set in the MADNs group to be simultaneously active. MCA is available only within a Versaline customer group.

Music On Hold allows a customer group to have music and/or an announcement applied to a calling line while on hold.

Paging Access provides a central office interface to customer provided paging equipment such as loudspeaker, code, and radio.

Queuing for Multiline Hunt Groups allows calls to hunt groups with all lines busy to be queued with an announcement or music.

(N)

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC.
SOUTH CAROLINA

Section 11
Original Page 15

ISSUED: September 16, 2011
BY: Vice President
Rochester, New York

EFFECTIVE: October 1, 2011

S11. VERSALINE CENTREX SERVICE

(N)

S11.4 Definitions (Continued)

c. Optional Add-On Features (Continued)

Special Service Facilities Access allows station users to gain access to the following by dialing an access code:

- **Foreign Exchange (FX) Facilities Access** provides access to and from an InterLATA or IntraLATA Foreign Exchange circuit or Foreign Central Office Circuit.
- **OutWATS Access** provides the customer access to an interexchange carrier for bulk toll calling.
- **Private Line Facilities Access** provides the customer access to a Private Line or Dedicated Circuit.
- **Tie Facility Access** provides the customer access to and from an InterLATA or IntraLATA tie facility.
- **800 Service Access** permits 800 Service Access to terminate in the Versaline Service System.

Station Message Detail Recording (SMDR) provides a detailed customer report of calling activity of chargeable and non-chargeable calls for each customer group.

(N)

ISSUED: September 16, 2011
BY: Vice President
Rochester, New York

EFFECTIVE: October 1, 2011

S11. VERSALINE CENTREX SERVICE

(N)

S11.4 Definitions (Continued)

d. Attendant Feature Package

These features will be provided where facilities are available.

Access to Paging - allows an attendant to gain access to customer-provided loudspeaker paging equipment to summon a particular person over speakers located throughout the customer's premises.

The feature also provides a preempt capability allowing an attendant to force-release a calling party from a loudspeaker access.

Autodial - permits an attendant to dial frequently called numbers by pressing a feature key, which is programmed with a particular number.

Automatic Recall - allows redirect of extended calls to unanswered stations, camped-on stations, or stations with call waiting back to the Attendant. This also provides for redirect of calls parked for a predetermined amount of time.

Busy Verification - feature allows an attendant to determine whether stations or trunks are busy or idle.

Call Hold - allows an attendant to hold a call manually on the loop by pressing a key.

Call Park - allows the attendant to park calls against any directory number in the customer group.

Call Selection - enables an attendant to answer incoming calls using either of the following methods:

- in the order they are received, regardless of the incoming call type;
- by manually selecting a specific incoming call type.

Camp-On - allows the attendant to extend an incoming call to a busy station. When the busy station becomes idle, it automatically rings and is connected to the waiting call.

Code Calling Line Termination - Allows the attendant to access customer provided code-call equipment using an access code and a called party code.

Conference - allows the attendant to establish a conference with up to 30 conferees.

Console Activation of Call Forward - allows attendants to activate, deactivate, and program Call Forwarding for stations.

Console Test - allows attendant to test the functional operations of a console.

Control of Trunk Group Access - allows the attendant to control the access to all stations and incoming trunks to various trunk groups by operating corresponding keys.

(N)

ISSUED: September 16, 2011
BY: Vice President
Rochester, New York

EFFECTIVE: October 1, 2011

S11. VERSALINE CENTREX SERVICE

(N)

S11.4 Definitions (Continued)

d. Attendant Feature Package (Continued)

Delayed Operation - allows the attendant to place a call for a calling station while the calling station waits on hook.

Display of Queued Calls by ICI Key - provides console operators with a visual indication of the number of calls queued to be answered.

Flexible Console Alerting - allows an attendant to be alerted to a call requiring attention.

Interposition Calls - allows an attendant to call, speak to, and transfer a call to another attendant.

Locked-Loop Operation - allows an attendant to hold a call on loop. Attendant Locked-Loop Operation consists of two hold types, automatic and manual. Both types are attendant console features.

- in the order they are received, regardless of the incoming call type,
- by manually selecting a specific incoming call type.

Lockout - prevents the attendant from reentering a call on a held loop unless recalled by a station user or by Automatic Recall.

Multiple Listed Directory Numbers – allows each directory number to be assigned a unique lamp. The maximum number is limited by the number of available lamps and keys on the console.

Position Busy - allows the attendant to make the console unavailable to additional queued calls.

Priority Console Alerting - allows an attendant to be alerted to an enqueued emergency call while the console is idle, active on a call, position busy, or night service.

Recorded Announcement - feature permits the routing of either originated or extended attendant calls to an optional announcement.

Secrecy - allows the attendant to talk to a called party (destination) without the calling party (source) hearing the conversation. When the attendant releases from the call, the source and the destination are connected.

Serial Call - allows an attendant to extend a call to more than one station.

Speed Call - allows the attendant to dial frequently called numbers with an abbreviated number of digits. A console can have one Speed Calling Short List, one Long List, and can be a user of a Long List.

Transfer - allows a call that is transferred by a station to an attendant to be queued on a first-in, first-out basis.

Two-Way Split - allows the attendant to talk privately to either the calling party of the called party.

Wildcard Key - allows any special feature normally available through the use of a feature key to be invoked through the Wildcard Key, with the exception of ICI.

(N)

GENERAL CUSTOMER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC.
SOUTH CAROLINA

Section 11
Original Page 18

ISSUED: September 16, 2011
BY: Vice President
Rochester, New York

EFFECTIVE: October 1, 2011

S11. VERSALINE CENTREX SERVICE

S11.5 Rates and Charges

a. Recurring Charges

(1) Versaline Station Line Service

The following monthly rates and charges are in addition to the nonrecurring rates and charges set forth in Section S4 of this tariff.

<u>Period</u>	<u>Monthly Recurring Charge</u>	<u>Billing Code</u>
Month-to-Month	\$45.00	VER00
12 Month Contract	\$44.00	VER01
24 Month Contract	\$43.00	VER02
36 Month Contract	\$42.00	VER03

(N)

(N)

GENERAL CUSTOMER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC.
SOUTH CAROLINA

Section 11
Original Page 19

ISSUED: September 16, 2011
BY: Vice President
Rochester, New York

EFFECTIVE: October 1, 2011

S11. VERSALINE CENTREX SERVICE

S11.5 Rates and Charges (Continued)

a. Recurring Charges (Continued)

(2) Monthly Credits

Monthly credit will be applied to the monthly rate for Versaline customers who purchase Frontier Long Distance Service and/or Frontier Business DSL or Dedicated Internet Service.

1. A \$1.00 per month credit will be applied to each Versaline, if the customer selects Frontier Long Distance as their InterLATA and IntraLATA preferred interexchange carrier (PIC).
2. A \$1.00 per month credit will be applied to each Versaline if the customer subscribes to Frontier Business DSL or Dedicated Internet Service.
3. A \$2.00 per month credit will be applied to each Versaline if the customer subscribes to both Frontier Long Distance and Frontier Business DSL or Dedicated Internet Service (1. and 2. preceding).

(N)

(N)

GENERAL CUSTOMER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC.
SOUTH CAROLINA

Section 11
Original Page 20

ISSUED: September 16, 2011
BY: Vice President
Rochester, New York

EFFECTIVE: October 1, 2011

S11. VERSALINE CENTREX SERVICE

(N)

S11.5 Rates and Charges (Continued)

a. Recurring Charges (Continued)

(3) Optional Add-On Features

<u>Optional Add-On Features</u> ¹	<u>MRC</u>	<u>Billing Code</u>	<u>NRC</u>	<u>Billing Code</u>
Authorization Codes (AC), per group 100	\$ 0.30	CXACM	\$ 3.00	CXACN
Automatic Call Distribution (ACD)	ICB	-	ICB	-
Automatic Route Selection(ARS)	ICB	-	ICB	-
Conference Calling (Six Port)	40.00	CXCCM	100.00	CXCCN
Custom Intercept Announcements, Each	40.00	CXIN	50.00	-
Customer Data Changes (CDC)	ICB	-	ICB	-
Delay Announcements for Queued Calls, per announcement	40.00	-	50.00	-
Meet-Me-Conference (Up to 30 ports)	450.00	CMMC	100.00	CMMCN
Multiple Appearance Directory Numbers (MADNs)				
Single-Call-Arrangement (SCA) Each	6.00	CXSCM	-	CXMCN
Multiple-Call-Arrangement (MCA) Each ²	6.00	CXMCM	-	CXMCN
Music on Hold ³	25.00	CXMHM	4.00	CXMHN

¹ Optional features are available only where facilities and conditions permit.

² Available only within a Versaline customer group.

³ Does not include music source.

(N)

GENERAL CUSTOMER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC.
SOUTH CAROLINA

Section 11
Original Page 21

ISSUED: September 16, 2011
BY: Vice President
Rochester, New York

EFFECTIVE: October 1, 2011

S11. VERSALINE CENTREX SERVICE

(N)

S11.5 Rates and Charges (Continued)

a. Recurring Charges (Continued)

(3) Optional Add-On Features (Continued)

<u>Optional Add-On Features</u> ¹	<u>MRC</u>	<u>Billing Code</u>	<u>NRC</u>	<u>Billing Code</u>
<u>Paging Access</u>				
Loudspeaker Access	\$40.00	CXLPM	\$25.00	CXLPN
Code Access	40.00	CXCPM	25.00	CXCPN
Radio Access	40.00	CXRPM	25.00	CXRPN
<u>Queuing for Multiline Hunt Groups</u>				
	2.50	-	-	-
<u>Special Service Facilities Access</u> ²				
FX Facilities Access	2	-	2	-
OutWATS Access	2	-	2	-
Private Line Facilities Access	2	-	2	-
Tie Facility Access	2	-	2	-
800 Service Access	2	-	2	-
<u>Station Message Detail Recording (SMDR)</u>				
	ICB	-	ICB	-

¹ Optional features are available only where facilities and conditions permit.

² Refer to appropriate tariffs for mileage and termination charges.

(N)

GENERAL CUSTOMER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC.
SOUTH CAROLINA

Section 11
Original Page 22

ISSUED: September 16, 2011
BY: Vice President
Rochester, New York

EFFECTIVE: October 1, 2011

S11. VERSALINE CENTREX SERVICE

(N)

S11.5 Rates and Charges (Continued)

a. Recurring Charges (Continued)

(4) Attendant Feature Package

	<u>Monthly Recurring Charge</u>	<u>Billing Code</u>
Attendant Feature Package, ¹ per attendant	\$65.00	CAFPM
See Section 27.2 b.(3) for package features		

(5) PBX and Systems ²

System and Station Versaline Service features may be extended to PBX and key system customers at the applicable Automatic Access Line or business line rates as specified in Section S3 and the following:

	<u>Monthly Recurring Charge</u>	<u>Billing Code</u>
Versaline PBX Add-On Rate, per trunk	\$7.95	CXPXM
Versaline Business Line Add-On Rate, per line	\$7.95	CXKLM

b. Database Modifications

Additions, changes or deletions per hour or fraction thereof	\$50.00	-
---	---------	---

¹ Available where facilities and conditions permit.

² Rates are not subject to volume discounts.

(N)

GENERAL CUSTOMER SERVICES TARIFF

FRONTIER COMMUNICATIONS OF THE CAROLINAS INC.
SOUTH CAROLINA

Section 11
Original Page 23

ISSUED: September 16, 2011
BY: Vice President
Rochester, New York

EFFECTIVE: October 1, 2011

S11. VERSALINE CENTREX SERVICE

(N)

S11.6 Telephone Numbers and Facilities Reserved for Future Use

a. General

- (1) A customer may reserve pre-assigned telephone numbers and facilities necessary to meet their specified growth requirements at specific locations, on a mutually agreeable date. In the event the customer elects not to be provided with reserved telephone numbers, timely main station additions cannot be assured and facilities necessary for growth requirements will be provided only within normal engineering and construction intervals.
- (2) Telephone numbers reserved for future use services include pre-assigned telephone numbers and the facilities required. Such telephone numbers and facilities will be removed from reserved status and assigned as active main station lines as required by the customer.
- (3) The assignment of telephone numbers and the sequence of numbers assigned to a Versaline system is made at the discretion of the Company.
- (4) The service is furnished subject to the availability of facilities and telephone numbers.
- (5) Calls to reserved (unassigned) telephone numbers will be routed to intercept over Versaline common recorded announcement facilities as specified in Section 27.4 b.(1).
- (6) Telephone numbers furnished herein retain their reserve status until assigned to a main station at which time the service assumes rates and charges applicable to a Versaline main station.
- (7) Reserved numbers not assigned to a main station as agreed in Section 27.6 a. will be billed at the following rates until removed from reserved status or billed as an active Versaline main station.

b. Rates and Charges

(1) Reserved Versaline Telephone Numbers ¹

<u>Reserved Numbers</u>	<u>Monthly Recurring Charge</u>	<u>Billing Code</u>
Month-to-Month	\$15.24	CXMTR
12 Month Contract	14.34	CX36R
24 Month Contract	13.86	CX60R
36 Month Contract	13.41	CX84R

¹ Rates are based on 60 percent of the monthly rate applicable for a Station Line as specified preceding for a main station line.

(N)