GENERAL EXCHANGE TARIFF

FURNISHED BY

PALMETTO TELEPHONE COMMUNICATIONS, LLC

2471 JEFFERIES HWY.

WALTERBORO, SOUTH CAROLINA 29488-1577

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PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

GENERAL INDEX TO GENERAL RULES AND REGULATIONS AND GENERAL EXCHANGE TARIFF

This index, while not a part of the Tariffs and Administrative Tariff Instructions to which it refers, is issued to aid in locating tariff or other rate coverage of various items. It should be placed in the front of the tariff binder.

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PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
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PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
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PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
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PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
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PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

DESCRIPTION AND AREA OF OPERATIONS

Palmetto Telephone Communications, LLC (Company) is a public utility providing local, toll and special services telecommunications in the City of Walterboro. This telecommunications service consists of the provision of telephone communications in the areas certificated to the Company by the South Carolina Public Service Commission.

AREAS OF OPERATION

Telephone Exchanges

City

Walterboro

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
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2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

DEFINITIONS OF TERMS

ACCESS LINE

A central office line which provides access to the telephone network for local and long distance telephone services.

ACCESS LINE EXTENSIONS

An additional circuit connected to an access line either directly or through a switching device that uses Company facilities.

AIR LINE MEASUREMENT

The shortest distance between two points. A measurement for computation of mileage charges between termination points. Distance is measured in statute miles of 5,280 feet each.

AUTHORIZED USER

A person, firm or corporation (other than the customer) who has been authorized by the Company to communicate over a private line or channel according to the terms of the tariff and (1) on whose premise a station of the private line service is located or (2) who receives from or sends to the customer over such private line or channel communications relating solely to the business of the customer.

BUILDING

A structure under one roof, or two or more structures under separate roofs but connected by passageways, in which the wires or cables can be safely run provided the plant facility requirements are not appreciably greater than would normally be required if all structures were under one roof. In those cases where there are several structures under separate roofs but connected by passageways, and the plant facility requirements for furnishing telephone service are appreciably greater than would normally be required if all the structures were under one roof, the term "Same Building" applies individually to each of the separate structures.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

DEFINITIONS OF TERMS

BUSINESS SERVICE

Communications service furnished to customers where the primary or obvious use is of a business, professional or occupational nature.

CALL

An attempted communication, whether completed or not.

CALLING AREA

See "Local Service Area"

CANCELLATION CHARGES

A charge applicable under certain conditions when the application for service and/or facilities is canceled in whole or in part prior to the completion of the work involved or before the contract period is completed.

CENTRAL OFFICE

A switching unit in a communications system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting of exchange lines and trunks or trunks only. There may be more than one central office in a building or exchange.

CENTRAL OFFICE AREA

The area within which the customer's lines are connected to the central office operating unit, or units, established by the Company.

CENTRAL OFFICE BUILDING

A building or portion of a building containing one or more central offices. There may be more than one central office building in an exchange, and one central office building may service more than one exchange.

CENTRAL OFFICE LINE

A circuit directly connecting an individual main station, private branch exchange switchboard or key system with a central office.

CHANNEL

An electrical path, or combination of paths, for communication between two or more stations or Company offices and furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof and whether or not by means of a single physical facility or route.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
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DEFINITIONS OF TERMS

CIRCUIT

A channel used for the transmission of energy in the furnishing of telephone and other communication services further described as:

(a) Two-wire circuit: A circuit using one transmission path, which may be one carrier pair or one pair (two wires) of metallic conductors.

(b) Four-wire circuit: A circuit using two one-way transmission paths, which may be two carrier paths or two pairs (four wires) of metallic conductors.

CLASS OF SERVICE

A description of telecommunications service furnished to a customer which denotes characteristics such as nature of use (business or residence) or type of rate (flat or message rate).

COMMISSION

The South Carolina Public Service Commission.

COMPANY

Palmetto Telephone Communications, LLC

COMPLEX SERVICE

The provision of a circuit requiring special treatment, special equipment or special engineering design.

CONDUIT

A tubular runway for cable facilities.

CONNECTING COMPANY

A corporation, association, firm or individual owning and operating a toll line or one or more central offices and with whom traffic is interexchanged.

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

DEFINITIONS OF TERMS

CONSTRUCTION CHARGE

A separate initial charge made for construction of underground cable, pole lines, circuits, facilities, etc., in excess of that contemplated under the rates quoted in the general exchange tariff.

CONTRACT

The service agreement between a customer and the Company under which service and facilities for communication between specified locations for designated periods and for the use of the customer and the authorized users specifically named are furnished in accordance with the provisions of this tariff.

CONTRACT PERIOD

The length of time for which a customer is responsible for the charges associated with the services, facilities, and equipment under contract.

COST OR COST BASIS

Cost of equipment and materials provided or used, plus the cost of installation, including engineering, labor, supervision, transportation, right-of-way and other items which are chargeable. This also denotes the actual expense incurred by the Company relating to the call-out of Company personnel.

CUSTOMER

Any person, firm, partnership, corporation, municipality, Company organization or governmental agency furnished communication service by the Company under the provisions and regulations of this tariff, who is responsible for compliance with the rules and regulations of the Company, and is responsible for ensuring payment of the charges.

CUSTOMER PREMISES INSIDE WIRE

All wire within a customer's premises, including connectors, jacks, and miscellaneous materials associated with the wire's installation. Premises inside wire is located on the customer's side of the Company's premises protector. By definition, customer premises inside wire excludes house, riser, buried, and aerial cable.

CUSTOMER-PROVIDED TERMINAL EQUIPMENT

Devices or apparatus and their associated wiring, provided by a customer, which may be connected to the communications path of the Company's exchange network either electrically, acoustically or inductively.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
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DEMARCATION POINT

The point of interconnection between the Company's communications facilities and the terminal equipment, protective apparatus or wiring at a customer's premises. The demarcation point is located on the customer's side of the Company's protector or equivalent.

DIRECT CONNECTION

Connection of terminal equipment to the Company's exchange facilities by means other than acoustic and/or inductive coupling.

DIRECTORY

A book which alphabetically lists each telephone customer’s service location and telephone number, and which is published by the Company.

DIRECTORY ASSISTANCE SERVICE

Directory assistance service is furnished to supplement the information available in the Company directory, and to furnish telephone numbers to users who are not able to find the listing in their directory.

DIRECTORY LISTING

A publication of the Company's directory and/or directory assistance records of information relative to a customer's telephone number, by which telephone users are able to ascertain the telephone number of a desired party.

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
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DEFINITIONS OF TERMS

DISCONNECT NOTICE

The written notice sent to a customer following billing, notifying the customer that service will be disconnected if charges are not satisfied by the date specified on the notice.

DISCONNECTION OF SERVICE

An arrangement made at the request of the customer, or initiated by the Company for violation of tariff regulations by the customer, for an interruption of telephone service. A "final" bill would be rendered showing monies owed to the Company as of the date the service was disconnected.

DROP WIRE

Wires used to connect the aerial, buried or underground distribution facilities to the point where connection is made with a customer's premises.

ENTRANCE FACILITIES

Facilities extending from the point of entrance on private property to the premises on which service is furnished.

EXCHANGE

The area established by the Company for the administration of communications service for which a separate local rate schedule is provided. The area usually embraces a city, town, or village and its environs. It consists of one or more central offices, together with associated plant facilities used in furnishing communications services in that area.

EXCHANGE AREA

The area within which the Company furnishes complete telephone service from one specific exchange at the exchange rates applicable within that area.

EXCHANGE LINE

Any circuit connecting an exchange access line with a central office.

EXCHANGE SERVICE

Exchange service is a general term describing as a whole the facilities for local intercommunications, together with the capability to send and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of the local exchange tariff.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

DEFINITIONS OF TERMS

EXTENDED AREA SERVICE

A type of telephone service furnished under tariff provisions whereby customers of a given exchange may complete calls to and/or may receive calls from one or more exchanges without the application of long distance message communications charges.

FACILITIES

All the plant and equipment of the Company and all instrumentalities owned, licensed, used, controlled, furnished, or supplied for or by the Company, including any construction work in progress allowed by the Commission.

FLAT RATE SERVICE

A classification of exchange service furnished a customer under tariff provisions for which a stipulated charge is made regardless of the amount of use.

HOUSEHOLD

A household comprises all persons who occupy a dwelling unit, that is, a house, an apartment or other group of rooms or a room that constitutes separate living quarters. A household includes the related persons (the head of the household and others in the dwelling unit who are related to the head) and also any lodgers or employees, who regularly live in the house. A person living alone or a group of unrelated persons sharing the same dwelling unit as partners is counted as a household.

HUNTING LINE SERVICE

A central office service arrangement whereby a called busy line in a specified line group will automatically advance until an idle line or trunk is found.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

DEFINITIONS OF TERMS

INSTALLATION CHARGE

A nonrecurring charge associated with optional service features and may apply in addition to service connection charges.

INTERFACE

The point of interconnection between Company equipment and communications facilities on the premises of the Customer. Also referred to as demarcation point.

INTERFACE EQUIPMENT

Equipment provided by the Company at the interface location to accomplish the direct connection of facilities provided by the Company with facilities provided by other than the Company.

LATA

See Local Access and Transport Area

LINE

See "access line."

LOCAL ACCESS AND TRANSPORT AREA (LATA)

Denotes a geographic area established for the administration of communications service. It encompasses designated local operating Company exchanges that are grouped to serve common social, economic, and miscellaneous purposes.

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
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DEFINITIONS OF TERMS

LOCAL CALLING AREA

See "local service area."

LOCAL CHANNEL

Applies to that portion of a channel that connects a station to the interexchange channel or to a channel connecting two or more exchange access lines within an exchange area.

LOCAL MESSAGE

A communication between two exchange access lines within the local service area of the calling telephone.

LOCAL MESSAGE CHARGE

The charge that applies for a completed message that is made when the calling exchange access line and the called exchange access line are both within the same local calling area where a local message charge is applicable.

LOCAL SERVICE

The intercommunication (by means of facilities connected with the Company central office or offices and under the provisions of the Company) between exchange access lines located in the same exchange or in different exchanges between which no toll rates apply.

LOCAL SERVICE AREA (LOCAL CALLING AREA)

The area within which telephone service is furnished customers under a specific schedule of exchange rates (flat or measured) and without toll charges. A local service area may include one or more exchange areas under an extended area service arrangement.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

DEFINITIONS OF TERMS

MESSAGE

A communication between two exchange access lines. Messages may be classified as local or toll.

MILEAGE

The measurement (airline, route, etc.,) upon which a charge for the use of part or all of a circuit furnished by the Company is based.

MINIMUM CONTRACT PERIOD

The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

NETWORK INTERFACE

See "Interface."

ONE PARTY SERVICE

Any exchange access line designed for the provision of exchange service to one premises.

PERMANENT DISCONNECT

A discontinuance of service in which the facilities used in the service are immediately made available for use for another service.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

DEFINITIONS OF TERMS

PERSON

Includes individuals, partnerships, corporations, governmental bodies, associations and any other such entity.

PREMISES

The same premises consists of:

(a) the building or buildings, together with the surrounding land occupied as, or used in the conduct of one establishment, business, residence, or a combination thereof, and not intersected by a public thoroughfare or by property occupied by others.

(b) the portion of the building occupied by the customer, either in the conduct of his business or residence, or a combination thereof, and not intersected by a public corridor or by space occupied by others.

(c) the continuous property operated as a single farm whether or not intersected by a public road.

PREMISES WIRING

All wire within a customer's premises, including connectors, jacks and miscellaneous materials associated with the wire's installation. Premises inside wire is located on the customer's side of the Telephone Company's premises protector. By definition, customer premises inside wire excludes riser, buried and aerial cable.

PRIMARY SERVICE

The initial provision of voice grade access between the customer's premises and the switched communications network. This includes the initial connection to a new customer, the move of an existing customer to a new premise or the change of a telephone number.

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

DEFINITIONS OF TERMS

PRIVATE LINE

A circuit provided to furnish dedicated communication between two or more directly connected locations and not having connection with central office switching equipment.

PUBLIC THOROUGHFARE

A road, street, highway, lane or alley under the control of and kept by the public.

RATE CENTER

A specified geographical location within an exchange area from which mileage measurements are determined for the application of rates between exchange areas.

RESIDENCE EXCHANGE ACCESS LINE

An exchange access line used to provide exchange telephone service to a residence customer.

ROUTE MEASUREMENT

The physical length of a circuit between two points.

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Jason Dandridge, Chief Executive Officer
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DEFINITIONS OF TERMS

SERVICE CALL

A visit to a customer's premises in connection with a service difficulty. See also maintenance service charge.

SERVICE CHARGES

A nonrecurring charge applying to the provision of telephone service.

SERVICE DROP

Facilities used to connect buried, aerial or underground distribution facilities to the point of entrance to the building where connection is made with the inside wires of a customer's telephone.

SERVICE PERIOD

The minimum period of time for which service is provided.

SERVING CENTRAL OFFICE

The central office from which a customer's telephone service is normally provided.

SIGNAL CONDITIONING EQUIPMENT

That equipment connected to a channel to condition signals generated by data terminal equipment.

STATION EQUIPMENT

Customer-owned equipment connected to a channel to transmit and/or receive voice communications and/or data signals.

SUPPLEMENTAL CONTRACT

A contract for service, equipment or facilities in addition to that provided for under the original contract.

SUSPENSION OF SERVICE

An arrangement made at the request of the customer or initiated by the Company, for temporarily interrupting service.

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2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
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DEFINITIONS OF TERMS

TELEPHONE NUMBER

A numerical designation assigned to a customer for convenience in operation and identification. The telephone numbers include the number prefix of a central office, which is termed "central office designation."

TELEPHONE OR COMMUNICATIONS NETWORK

The local telephone exchange and the interstate and intrastate long distance message communications facilities or network.

TEMPORARY DISCONNECTION

See "Suspension of Service."

TEMPORARY SERVICE

The provision of service definitely known to be required for a short period of time (generally less than twelve consecutive months) such as service furnished to building contractors, service to a convention, and service for seasonal business including resorts.

TERMINATION AGREEMENT

An agreement between the Company and the customer to provide certain lines or equipment representing a comparatively high investment, or in lieu of a contribution to construction for temporary service, whereby the customer agrees to compensate the Company in case the service is terminated prior to the date specified in the agreement.

TERMINATION CHARGE

A charge made to liquidate a customer's obligations for termination of service prior to the expiration of the initial contract period.

TERMINATION OF SERVICE

The discontinuance of service or facilities provided by the Company, either at the request of the customer or by the Company under its regulations concerning cancellation for cause.

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
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DEFINITIONS OF TERMS

TRUNK

A telephone communication channel between a central office and a PBX, PABX, or a Key System for the common use of all calls or one class between its two terminals.

UNDERGROUND SERVICE CONNECTION

A drop wire or cable which is run underground from a pole line or an underground distributing cable.

VOICE GRADE FACILITY

A communications path typically used in the communications industry for the transmission of voice and associated telephone signals within the frequency bandwidth of approximately 300 to 3000 Hertz between two points comprised of any form or configuration of physical plant capable of transmitting and receiving these frequencies.

WIRE CENTER

A central office location where telephone feeder and distribution cables are terminated.

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

SYMBOLS

GENERAL

The following symbols will be utilized for all changes of material within the Company's General Exchange Tariff:

C - Change in Regulation

D - Discontinued Rate, Regulation or Text

I - Increased Rate

M - Moved Rate, Regulation or Text from one page to another with no change in Rate, Regulation or Text.

N - New Rate, Regulation or Text

R - Reduced Rate

T - Text Change, but no change in Rate or Regulation

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
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GENERAL RULES AND REGULATIONS

4.1 GENERAL APPLICATION

4.1.1 The rules and regulations set out in this tariff apply to the local exchange services and associated facilities furnished by the Company within its exchanges listed in Section 2 of this tariff.

4.1.2 The rules and regulations in this section govern the furnishing of local exchange service to customers. These rules and regulations are in addition to the rules and regulations contained in other sections of this General Exchange Tariff.

4.1.3 Complete tariffs containing all rates for local exchange service will be kept at all times in the Company's local business office where they will be available for public inspection during regular business hours. Copies may be obtained at reproduction cost.

4.1.4 The rules and regulations specified herein may be modified by the State of South Carolina or the Commission. The Company will comply with any changes that take precedence over this General Exchange Tariff, unless otherwise established by the courts, or until changes are made with the Commission.

4.1.5 Failure on the part of any customer to observe these rules and regulations of this tariff gives the Company the right to cancel all contracts and discontinue the furnishing of service.

4.2 ESTABLISHING SERVICE

4.2.1 Availability of Facilities

A. The Company's obligation to furnish service is dependent on its ability to obtain and maintain suitable rights and facilities, without unreasonable expense, for the provision of such service.

B. The rates and charges quoted in this tariff provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

GENERAL RULES AND REGULATIONS

4.2 ESTABLISHING SERVICE (Cont'd)

4.2.1 Availability of Facilities (Cont'd)

C. The Company shall not be liable for failure to furnish service unless the purchase price and costs expended by the Company in acquiring such special or private rights of way by purchase or condemnation is paid or guaranteed to the Company by the customer. The rights of way referred to here are only those rights of way leading from the Company's distribution facilities to the premises of the customer.

D. When service and facilities are provided in part by the Company and in part by other connecting companies, the regulations of the Company apply to that portion of the service and facilities furnished by the Company.

4.2.2 Application for Service

A. Applications for service will be in writing and shall constitute a contract either when accepted by authorized employees or agents of the Company or upon establishment of service.

B. Subscribers may request moves within the operating area of the Company provided the application is made on the Company’s standard form for moves and the application is filed with the Company within 30 days after termination of service at the original premises. Charges will be based upon the prevailing tariffs for moves, or special construction costs, whichever is applicable.

C. An applicant who has no account with the Company, or whose financial responsibility is not readily ascertainable, may be required to make a deposit or pay other nonrecurring charges, or construction charges that may be applicable.

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
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GENERAL RULES AND REGULATIONS

4.2 ESTABLISHING SERVICE (Cont'd)

4.2.3 Cancellation or Change in Application for Service

A. Where the customer cancels an application for service prior to the start of installation of service or of special construction no charge applies.

B. Where installation of service has been started prior to the cancellation, a cancellation charge equal to the minimum service charge may apply.

C. For switched and nonswitched services, the cancellation charge shall be the costs incurred by the Company up to the time of cancellation.

D. Where special construction has been started prior to the cancellation, a charge equal to the costs incurred in the special construction, less net salvage, shall apply. Installation or special construction for a customer is considered to have started when the Company incurs any expense in connection therewith or in preparation therefore which would not otherwise have been incurred.

E. When a customer requests a change in location of all or a part of the facilities covered by the application for service, or additions, rearrangements, or modifications of existing service prior to completion of the work involved, the customer also is required to pay the amount of additional costs and expenses incurred by the Company in completing the work as changed.

4.2.4 Refusal of Service

A. Compliance by Applicant:

1. The Company may refuse to serve an applicant until such applicant has complied with the State and Municipal regulations and the rules and regulations outlined in the Company's tariff on file with the Commission governing the service applied for. Service also may be refused for any one of the following reasons:

   a. Applicant's facilities inadequate: If the applicant's installation or equipment is known to be hazardous or of such character that satisfactory service cannot be given.

   b. Indebtedness: If the applicant is indebted to the Company for the same kind of service.

   c. Disconnection of local exchange service for failure to pay interexchange carrier's service charges, payment of intrastate service charges of interexchange carriers shall not be a condition for refusal of local exchange service.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

GENERAL RULES AND REGULATIONS

4.2 ESTABLISHING SERVICE (Cont'd)

4.2.4 Refusal of Service (Cont'd)

B. Applicant's Recourse

In the event the Company refuses to serve an applicant, the Company will inform the applicant of the reasons for its refusal and that the applicant may file a complaint with the Commission.

4.2.5 Minimum Service Periods

A. Unless otherwise specified elsewhere in this tariff, the minimum service period for all services offered in this tariff is one month beginning on and including the day following the establishment of service. For purposes of administration, each month is considered to have thirty (30) days.

B. The minimum service period relates to each applicable unit of service, either on the initial or subsequent installations.

4.2.6 Transfer, Assignment, or Supersedure of Service

Service previously furnished to one customer may not be assumed by a new customer without lapse in the rendition of service. The new customer must execute a new service agreement which is subject to the provisions of this Tariff.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

GENERAL RULES AND REGULATIONS

4.2 ESTABLISHING SERVICE (Cont'd)

4.2.7 Priority of Establishment of Service

Applications for service in a particular exchange will be completed in the chronological order of their receipt to the extent practical and economical, and depending on the availability of facilities. Where facilities are limited, the following order of precedence shall apply:

A. Application for service for a use directly connected with national defense or where war conditions are involved.

B. Application for service for a use directly connected with cases of emergency involving public safety, health, or welfare.

C. Application for service needed because of serious illness or where unreasonable hardship would otherwise result.

D. Application for new business service.

E. All other applications for service.

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

GENERAL RULES AND REGULATIONS

4.3 FURNISHING OF SERVICE

4.3.1 Provision and Ownership of Service and Facilities

Service and facilities furnished by the Company on the premises of a customer or authorized user are the property of the Company and are provided upon the condition that such service and facilities, except as expressly provided in this tariff, must be installed, relocated, and maintained by the Company. Company employees and agents may enter said premises at any reasonable hour to install, to inspect, or to repair any part of the Company's facilities on the customer's premises, or to remove such facilities which are no longer necessary for the provision of service.

4.3.2 Emergency Procedures

The Company may make reasonable provisions to meet emergencies resulting from failure of service and may establish procedures to be followed in the event of emergency in order to prevent or mitigate interruption or impairment of service.

4.3.3 Provisions of Private Right-of Way

The Company's obligation to provide service through line extensions is solely dependent upon its ability to secure, retain and maintain suitable rights-of-way without unreasonable expense. When conditions require, applicants shall provide, without expense to the Company, private right-of-way as needed.

Any and all private right-of-way or permit requirements, and any and all associated costs, will be the responsibility of the applicant, and must be furnished before a plant extension project begins.

4.3.4 Company Facilities at Hazardous or Inaccessible Locations

A. Where service is to be established or maintained at a location that would involve undue hazards or where accessibility is impracticable to employees of the Company, the Company may refuse to furnish such service and/or the customer may be required to install and maintain the Company's facilities in a manner satisfactory to the Company. Remuneration to the Company is to be based on the costs involved.

B. The customer shall indemnify and hold the Company harmless from any and all loss, claims, or damage by reason of the installation and maintenance of such service.

4.3.5 Protective Equipment

A. Protective equipment is required when a hazardous electrical environment is present at a customer's premises and when the estimated rise in ground potential is sufficient to cause damage to Company facilities or to endanger the safety of the Company's employees or customers. The customer may elect to provide its own protective equipment subject to Company specifications.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

GENERAL RULES AND REGULATIONS

4.3 FURNISHING OF SERVICE (Cont'd)

4.3.5 Protective Equipment (Cont'd)

B. Other special protective equipment and/or neutralizing transformers, isolating transformers, drain coils for use in providing service to customer's premises where there are high ground potentials, even though not required, may be provided by the customer, subject to Company specifications, or in accordance with the rates, terms and conditions of this tariff.

4.3.6 Telephone Numbers

A. Telephone numbers are assigned to the service furnished the customer. The Company reserves the right to change such numbers and/or the central office name associated with such numbers assigned to the customer, whenever the Company deems it necessary to do so in the conduct of its business.

B. The Company shall list each customer with directory assistance within seventy-two (72) hours after service connection, except those numbers not listed at the customer's request, in order that the directory assistance operators can provide the requested telephone numbers based on customer names and addresses.

C. If the Company has sufficient telephone numbers for assignment to new customers, disconnected residence telephone numbers will not be reassigned for nine to twelve (9-12) months and disconnected business numbers may not be reassigned, unless requested by the customer, for six (6) months or the life of the directory, whichever is longer. In the event numbers available for assignment by the Company to new customers are limited, the Company may reassign disconnected residence telephone numbers after three (3) months consistent with the requirements of Federal Communication Commission rules.

D. When additions or changes in plant or changes to any other of the Company's operations necessitate changing telephone numbers to a group of customers, at least sixty (60) days written notice shall be given to all affected customers even though the addition or changes may be coincident with a directory issue.

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

GENERAL RULES AND REGULATIONS

4.3 FURNISHING OF SERVICE (Cont'd)

4.3.7 Classifications of Service

A. Basis for Classification

The Company reserves the right to classify any local service furnished a customer as business or residence service, in compliance with this tariff.

B. Application of Business Rates

Business rates apply whenever the use of the service is primarily or substantially of a commercial, professional, institutional, or otherwise occupational nature, or where the listing required is such as to indicate business use.

C. Application of Residence Rates

Residential rates apply when service is furnished to customers where the actual or obvious use is for domestic purposes and limited, ancillary business usage.

4.3.8 Installation, Maintenance, and Repair of Facilities

A. All ordinary expense of installation, maintenance, and repairs of Company equipment and facilities, unless otherwise specified in this tariff, is borne by the Company. Where special conditions or requirements of the customer involve unusual construction or installation costs, the customer may be required to pay a reasonable proportion of such costs. In case of damage, loss, theft, or destruction of any of the Company's property due to the negligence or willful act of the customer or other persons authorized to use the service and not due to ordinary wear and tear, the customer shall be required to pay the actual expense incurred by the Company in connection with replacement of the property or the expense incurred in restoring it to its original condition.

B. The customer shall not install, disconnect, rearrange, remove, or attempt to repair any facilities owned and furnished by the Company or permit others to do so, except upon the written consent of the Company or as otherwise specified in the Company's applicable tariffs. The Company shall have the right to charge the customer for losses experienced as a result of unauthorized tampering.

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

GENERAL RULES AND REGULATIONS

4.3 FURNISHING OF SERVICE (Cont'd)

4.3.9 Work Performed Outside Regular Working Hours

The rates and charges specified in this tariff contemplate that all work in connection with furnishing or rearranging service will be performed during regular working hours. Whenever a customer requests that work necessarily required in the furnishing or arranging of his service be performed outside the Company's regular working hours, or that work already started should be interrupted, the customer may be required to pay the amount of additional costs the Company incurs as a result of the customer's special requirements, in addition to the other rates and charges specified in this Tariff.

4.3.10 Customer Premises Inside Wire

A. General

1. Customer premises inside wire is defined as that wire, including connectors, blocks and jacks, on the customer's side of the demarcation point that extends between the termination of the Exchange Access Line or Private Line and those standard jack locations on the customer's side of the demarcation point to which terminal equipment can be connected for access to the Exchange Access Line.

2. Customer premises inside wire provided by the customer must be installed in accordance with the technical standards and installation guidelines furnished to the Commission by the Company.

3. Customer premises inside wire provided by the customer may be connected to residence and business individual Basic Exchange Service or Private Line Service furnished by the Company according to Part 68 of the Federal Communications Commission (FCC) Rules and Regulations.

4. The Network Interface for the connection of customer premises inside wire consists of a standard miniature modular jack and is provided as part of the Exchange Access Line. Where any Network Interface other than a miniature modular type is used in the provision of a Network Interface, the current charge for such Network Interface will apply. The normal location of the Network Interface would be in close proximity to the protector or equivalent if located outside or where the Company facilities enter the customer's premises when located inside. When the Company is notified prior to the installation of the Network Interface, the customer shall have the option, at no charge to the customer, of an indoor or outdoor Network Interface. When at the insistence of the customer, an existing Network Interface is moved from the outside to the inside, or vice versa, then the applicable nonrecurring Service Charges specified in Section 4 of this Tariff will apply. There will be no charge to the customer when the Company retrofits existing Access Line terminations in connection with other maintenance or installation work at the customer's premises.

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

GENERAL RULES AND REGULATIONS

4.3 FURNISHING OF SERVICE (Cont'd)

4.3.10 Customer Premises Inside Wire (Cont'd)

B. Responsibility of the Customer

In the event the customer maintains or attempts to maintain inside wire, the customer assumes the risk of loss of service, damage to property, or death to or injury of the customer or the customer's agent. The customer will save the Company harmless from any and all liability, claims, or damage suits arising out of the customer's wire maintenance activity.

C. Violation of Regulations

1. Where customer-provided inside wire is in violation of Section 4.3.10.A preceding, the Company will promptly notify the customer of the violation and will take such immediate action as necessary for the protection of the telecommunications network and Company employees.

2. The customer shall discontinue use of the customer-provided inside wire or correct the violation and notify the Company in writing that the violation has been corrected within 10 days after receipt of such notice.

3. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of the Tariff.

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

GENERAL RULES AND REGULATIONS

4.4 USE OF SERVICE AND FACILITIES

4.4.1 Use of Service

A. Except as stipulated in this tariff, the service and facilities furnished by the Company may not be used for any purpose for which a payment or compensation shall be received by the customer, either directly or indirectly, from any other person, firm, or corporation, for use as specified herein, or in the collection, transmission or delivery of any communication for others.

B. Given the customer's exclusive control of his communications over the Company's provided facilities, and of the other uses for which the Company facilities may be furnished, and because errors incident to the service and the use of facilities are unavoidable, the services and facilities furnished by the Company are subject to the terms, conditions and limitations specified herein.

4.4.2 Accessories Provided by the Customer

No equipment, accessory, apparatus, circuit or device shall be attached to or connected with the Company facilities that is not in compliance with the Company's technical standards. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same, to suspend service during the continuance of said attachment or connection, or to disconnect service. The customer shall be held responsible for the cost of correcting any impairment of service caused by the use of such attachments or connections and shall be billed for each service call made to his premises because of the use of such attachments or connections.

4.4.3 Transmitting Messages

The Company offers the use of its facilities when available for communication between end users. However, the Company will not transmit messages and will not be liable for errors in transmission or for failure to establish connections.

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GENERAL RULES AND REGULATIONS

4.4 USE OF SERVICE AND FACILITIES (Cont'd)

4.4.4 Unlawful, Abusive, or Fraudulent Use of Service

A. The service is furnished subject to the condition that it will not be used for any unlawful purpose. Service will be discontinued, after proper written notice, if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law. The Company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of law. The Company shall in no event be liable for any damage resulting from any action taken or threatened pursuant to this rule.

B. The Company may suspend or terminate telephone service to any person(s), firm or corporation who: uses or permits the use of foul, abusive, obscene or profane language over the facilities furnished by the Company; or impersonates or permits impersonation of any other individual with fraudulent or malicious intent; or uses or permits their telephone to be used to make calls whether anonymous or otherwise in any manner which could reasonably be expected to frighten, abuse, torment, or harass another; or uses the service in such a manner as to interfere in any way with the service of others.

4.4.5 Establishment of Identity

The calling party shall establish his/her identity in the course of any communication as often as may be necessary, and shall be solely responsible for establishing the identity of the person with whom connection is made at the called location.

4.4.6 Limit On Communication

The Company reserves the right to limit the length of communications when necessary due to a shortage of facilities caused by emergency conditions.

4.5 DISCONNECTION, TERMINATION OR SUSPENSION OF SERVICE

4.5.1 Disconnection of Service

A. Disconnection for Non-Payment

1. The due date of the bill for telephone service shall be when rendered. A bill for telephone service is delinquent if unpaid after the 30th of the month.

2. A customer's service may be disconnected if the bill has not been paid or a deferred payment agreement entered into within ten (10) days from the date of issuance and if proper notice has been given.

3. Proper notice shall consist of a separate mailing or hand delivery at least ten (10) days prior to a stated date of disconnection.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

GENERAL RULES AND REGULATIONS

4.5 DISCONNECTION, TERMINATION OR SUSPENSION OF SERVICE (Cont'd)

4.5.1 Disconnection of Service (Cont'd)

B. Disconnection With Notice

Telephone service may be disconnected after proper notice for any of the following reasons:

1. Failure to pay a delinquent account or failure to comply with the terms of a deferred payment agreement including only the carriage charges of an interexchange carrier when the Company bills for those carriers.

2. Violation of the Company's rules pertaining to the use of service in a manner which interferes with the service of others or the operation of nonstandard equipment when a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation.

3. Failure to comply with deposit or guarantee arrangements where required.

C. Telephone service may be disconnected without notice under either of the following conditions:

1. Where a known dangerous condition exists for as long as the condition exists. Where reasonable given the nature of the hazardous condition, a written statement providing notice of disconnection and the reason therefore shall be posted at the place of common entry or upon the front door of each affected residential unit as soon as possible after service has been disconnected.

2. Where service is connected without authority by a person who has not made application for service or who has reconnected service without authority following termination of service for nonpayment, or in instances of tampering with the Company's equipment or bypassing the same.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

GENERAL RULES AND REGULATIONS

4.5 DISCONNECTION, TERMINATION OR SUSPENSION OF SERVICE (Cont'd)

4.5.1 Disconnection of Service (Cont'd)

D. Insufficient Grounds for Disconnection

Telephone service may not be disconnected for any of the following reasons:

1. Delinquency in payment for service by a previous occupant of the premises.

2. Failure to pay for merchandise or charges for non-utility service purchased from the Company.

3. Failure to pay for a different type or class of telephone service unless charges for such service are included on the same bill.

4. Failure to pay the account of another customer as guarantor thereof, unless the Company has in writing the guarantee as a condition precedent to services.

5. Failure to pay charges arising from an underbilling occurring due to any misapplication of rates more than six (6) months prior to the current billing.

6. Failure to pay charges for calls to 900 and 900-type pay-per-call information services.

E. Disconnection of Service by the Customer

Service may be terminated at any time upon reasonable notice from the customer to the Company. Upon such termination, the customer shall be responsible for the payment of all charges due. This includes all charges due for the period of service that has been rendered plus any unexpired portion of a minimum service period, or applicable termination charges, or both.

4.5.2 Termination of Service

Contracts for service may be terminated prior to the expiration of the contract period provided advance notice is given to the Company and upon agreement to pay all charges due for the service furnished plus any termination charge which may be applicable. No minimum or termination charge will apply in the event the service is terminated because of the condemnation, destruction, or damage to property by fire or other cause beyond the control of the customer.

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

GENERAL RULES AND REGULATIONS

4.5 DISCONNECTION, TERMINATION OR SUSPENSION OF SERVICE (Cont'd)

4.5.3 Restoration of Service

A. For restoration of a customer's communications service when service has been disconnected, service charges pursuant to Section 5 of this tariff and the following conditions are applicable.

B. Service will be restored within a reasonable length of time during regular working hours after full payment or payment arrangements have been made for all past due charges, including any payment of services charges for restoration of service. Where the history of a customer account warrants such action, the Company may request the customer to supply cash, money order, or cashier's check in payment for the bill and service charge(s) in lieu of accepting a personal check or moneys not guaranteed.

C. At its discretion, the Company may restore or re-establish service that has been suspended or disconnected for nonpayment of charges prior to payment of all charges due. Such restoration or re-establishment shall not be construed as a waiver by the Company of any rights to suspend or disconnect service for nonpayment of charges due and unpaid, or for the violation of the provisions of this tariff. Moreover, the company's failure to suspend or disconnect service for nonpayment of any past due account or accounts shall not operate as a waiver or estoppel to suspend or disconnect service for nonpayment of such account or of any other past due account.

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

GENERAL RULES AND REGULATIONS

4.6 CUSTOMER RELATIONS

4.6.1 General

The Company will:

A. Place in each business office, and make available for inspection, copies of the rate schedules and rules relating to the services of the Company as filed with the Commission.

B. Notify customers affected by a change in rates or schedule of classification.

C. Make available to all new residential telephone customers, at the time service is initiated, a directory with:

1. Telephone repair and general service information
2. Customer billing information
3. Directory assistance information
4. Allowance for failure of service
5. Extended area service calling areas
6. Custom calling features available
7. International calling information
8. South Carolina prefix reference guide
9. Statement of nondiscrimination

4.6.2 Customer Complaints

Upon complaint to the Company by a customer, either at the Company's office, by letter or by telephone, the Company shall promptly make a suitable investigation and advise the complainant of the results thereof.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

GENERAL RULES AND REGULATIONS

4.6 CUSTOMER RELATIONS (Cont'd)

4.6.3 Applicant or Customer Deposit

A. Definition of Applicant and Customer

For purposes of this subsection, an applicant is defined as a person who applies for service for the first time or reapplies at a new or existing location after discontinuance of service. Customer is defined as someone who is currently receiving service.

B. Establishment of Credit for Applicants

1. The Company may require a permanent applicant for service to satisfactorily establish credit, but such establishment of credit will not relieve the customer from prompt payment of bills.

2. An applicant will be required to pay a deposit if any of the following conditions exist:

   a. The applicant's past payment record to a telecommunications utility shows delinquent payment practice, i.e., applicant has had two consecutive 30 day arrearages, or more than two non-consecutive 30-day arrearages in the past 24 months, or applicant has been sent four or more late payment notices in the past nine months, or

   b. A new applicant cannot furnish either a letter of good credit from a reliable source or an acceptable co-signer or guarantor on the same system within the State of South Carolina to guarantee payment, or

   c. An applicant has had his service terminated by any telecommunications utility for non-payment or fraudulent use.

3. If the applicant furnishes in writing a satisfactory guarantee to secure payment of bills for the service required, the third party guarantor must be a customer of the Company and must have been a customer of the Company for at least one year, and have established satisfactory credit in which no balance has been carried forward.

   The guaranty contract shall be on a form provided by the Company which shall include the Company's right to transfer charges from a defaulted bill of the applicant from whom a Contract of Guaranty was required, to the guarantor's account or accounts and the further right to suspend the guarantor's service as provided in this Tariff.

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

GENERAL RULES AND REGULATIONS

4.6 CUSTOMER RELATIONS (Cont'd)

4.6.3 Applicant or Customer Deposit (Cont'd)

B. Establishment of Credit for Applicants (Cont'd)

4. Every applicant who has previously been a customer of the Company and whose service has been discontinued for nonpayment of bills shall be required to pay all amounts due the Company, or execute a deferred payment agreement if offered, and re-establish credit before service is rendered by the Company.

C. Establishment of Credit for Customers

1. The Company may require a customer to satisfactorily re-establish credit, but such re-establishment of credit will not relieve the customer from prompt payment of bills.

2. A customer will be required to pay a deposit if any of the following conditions exist:

a. The customer's past payment record to a telecommunications utility shows delinquent payment practice, i.e., customer has had two consecutive 30 day arrearages, or more than two non-consecutive 30-day arrearages in the past 24 months, or customer has been sent four or more late payment notices in the past nine months, or

b. A customer has no deposit and presently is delinquent in payments (i.e., has had two consecutive 30-day arrearages, or more than two non-consecutive 30-day arrearages, in the past 24 months), or

c. A customer has had his service terminated by any telecommunications utility for non-payment or fraudulent use.

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Jason Dandridge, Chief Executive Officer
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GENERAL RULES AND REGULATIONS

4.6 CUSTOMER RELATIONS (Cont'd)

4.6.3 Applicant or Customer Deposit (Cont'd)

D. Deposit Receipt

The Company shall issue a receipt of deposit to each customer from whom a deposit is received, and shall provide means whereby a customer may establish his claim if his receipt is lost.

E. Amount of Deposit

1. For an applicant, a maximum deposit may be required up to an amount equal to an estimated two (2) months (60 days) total bill (including toll and taxes, and excluding billings for 900 and 900-type charges, and non-regulated items). For a customer, a maximum deposit may be required up to an amount equal to the total actual bills of the highest two (2) consecutive months within the preceding six (6) months (including toll and taxes, and excluding billings for 900 and 900-type charges, and non-regulated items).

2. All deposits may be subject to review based on the actual experience of the customer. The amount of the deposit may be adjusted upward or downward to reflect the actual billing experience and the payment habits of the customer.

F. Interest on Deposits

1. Simple interest on deposits at the rate as prescribed by the Commission shall be paid by the Company to each customer required to make such deposit for the time it is held by the Company.

2. The interest shall be accrued annually and payment of such interest shall be made to the customer at least every two (2) years and at the time the deposit is returned.

3. The deposit shall cease to draw interest on the date it is returned, the date service is terminated, or on the date notice is sent to the customer's last known address that the deposit is no longer required.

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Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

GENERAL RULES AND REGULATIONS

4.6 CUSTOMER RELATIONS (Cont'd)

4.6.3 Applicant or Customer Deposit (Cont'd)

G. Deposit Records

The Company will keep records to show:

1. the name and address of each depositor;

2. the amount and date of the deposit;

3. the last transaction concerning the deposit; and

4. the reasons why deposit retained after two year retention period.

H. Deposit Retention

Deposits shall be refunded completely with interest after two years unless the customer has had two consecutive 30-day arrearages or more than two non-consecutive 30-day arrearages in the past 24 months, or has had service denied or interrupted for non-payment of bills or has been sent more than two late payment notices in the past nine (9) months, or has a returned check in the past six (6) months.

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

GENERAL RULES AND REGULATIONS

4.6 CUSTOMER RELATIONS (Cont'd)

4.6.3 Applicant or Customer Deposit (Cont'd)

I. Unclaimed Deposits

A record of each unclaimed deposit must be maintained for at least two years, during which time the Company shall make a reasonable effort to return the deposit. Unclaimed deposits, together with accrued interest, shall be turned over to the South Carolina Tax Commission as prescribed by law.

J. Deposit Credit

Where a customer has been required to make a guaranteed deposit, that deposit shall not relieve the customer of the obligation to pay the service bill when due, but where such deposit has been made and service has been disconnected because of nonpayment of account, then unless the customer shall, within seventy-two hours after service has been disconnected, apply for reconnection of service and pay the account, the account may be discontinued. If the Company discontinues the account, the Company shall apply the deposit of such customer toward the discharge of such account and shall refund to the customer any excess.

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

GENERAL RULES AND REGULATIONS

4.6 CUSTOMER RELATIONS (Cont'd)

4.6.4 Payment for Service

A customer shall be responsible for the payment of all rates and charges for services and equipment furnished the customer, including charges for services originated and/or charges accepted at the customer telephone. Failure to receive a bill and disconnect notice does not relieve the customer of the responsibility for payment. The services or facilities furnished by the company may be disconnected for failure of the customer to pay any sum due as set forth under disconnection of service.

A. Billing Period and Charges

1. Bills for telephone service will normally be rendered monthly. Bills shall show the period of time covered by the billings, and shall show a listing of all charges due and payable, including outstanding amounts.

2. Charges for local services and facilities are payable monthly in advance. Toll message service charges and service charges are payable when billed.

3. Special charges, fees, and taxes - There shall be added to the customer's bill for service, an additional charge equal to the pro-rata share of any occupation, franchise, business, license, excise, privilege, or other similar charge or tax, now, or hereafter imposed by any municipal taxing body or municipal authority, whether by statute, ordinance, law, or otherwise, and whether presently due, or to hereafter become due, upon approval of the charge by the Commission.

B. Pro Rating of Charges

Charges for service normally furnished on a monthly basis (except those involving a minimum billing period) billed for periods in excess of, or less than, a billing month, will be pro rated based on the actual number of days for the period in question.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

GENERAL RULES AND REGULATIONS

4.6 CUSTOMER RELATIONS (Cont'd)

4.6.4 Payment for Service (Cont'd)

C. Provision for Certain Local Taxes and Fees

1. When any municipality, other political subdivision, local agency of government, or South Carolina Public Service Commission imposes upon and collects from the Company, a gross receipts tax, occupation tax, license tax, permit fee, franchise fee or regulatory fee, such taxes and fees shall, insofar as practicable, be billed pro rata to the Company customer receiving service within the territorial limits of such municipality, other political subdivision, local agency of government, or public utility commission.

2. The Company may adjust its rates and charges or impose additional rates and charges on its customers in order to recover amounts it is required by governmental or quasi-government authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs includes, but are not limited to, the Universal Service Fund, the Primary Interexchange Carrier Charge, and compensation to payphone service providers for use of their payphones to access Company services.

D. Payment Arrangements

The Company may agree to a payment arrangement, whereby an outstanding bill will be paid after the due date of the bill. If the customer does not fulfill the terms of such payment arrangements, the Company shall have the right to disconnect service.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

GENERAL RULES AND REGULATIONS

4.6 CUSTOMER RELATIONS (Cont'd)

4.6.5 Allowance for Interruptions

In the event a customer's service is interrupted other than by the negligence or willful act of the customer, and it remains out of order for forty-eight (48) hours or longer after being reported to be out of order and after access to the premises is made available, appropriate adjustments or refunds shall be made to the customer. The amount of adjustment or refund shall be determined on the basis of the known period of interruption, generally beginning from the time the service interruption is first reported. The refund to the customer shall be the pro-rata part of the month's flat rate charges for the period of days and that portion of the service facilities rendered useless or inoperative. The refund may be accomplished by a credit on a subsequent bill for telephone service.

4.6.6 Adjustment of Charges for Overbilling and Underbilling

A. If billing for communications service is found to differ from the Company's lawful rates for the service being purchased by the customer, or if the Company fails to bill the customer for such services, a billing adjustment shall be calculated by the Company.

B. If the Company has inadvertently overcharged a customer as a result of a misapplied schedule or any other human or machine error, the Company shall, at the customer's option, credit or refund the excess amount paid by that customer or credit the amount billed as provided by the following:

   1. If the interval during which the customer was overcharged can be determined, the Company shall credit or refund the excess amount charged during the interval, provided that the applicable statute of limitations shall not be exceeded.

   2. If the interval during which the customer was overcharged cannot be determined, the Company shall credit or refund the excess amount during the twelve (12)-month period preceding the date when the error was discovered.

   3. If the exact amount of the overcharge incurred by the customer during the billing periods subject to adjustment cannot be determined, then the credit or refund shall be based on an appropriate estimated amount of excess payment.

C. If the Company has undercharged any customer as a result of a fraudulent or willfully misleading action of that customer, or any action by any person (other than the employees or agents of the Company), the Company shall recover the deficient amount as follows:

   1. If the interval during which the customer was undercharged can be determined, then the Company shall collect the deficient amount incurred during the entire interval, provided the applicable statute of limitations is not exceeded.

   2. If the interval during which the customer was undercharged cannot be determined, then the Company shall collect the deficient amount incurred during the twelve (12) month period preceding the date when the billing error was discovered by the Company.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

GENERAL RULES AND REGULATIONS

4.6 CUSTOMER RELATIONS (Cont'd)

4.6.6 Adjustment of Charges for Overbilling and Underbilling (Cont'd)

D. If the Company has undercharged any customer as a result of a misapplied schedule, or any human or machine error, the Company may recover the deficient amount as follows:

1. If the interval during which a customer was undercharged can be determined, then the Company may collect the deficient amount incurred during the entire interval up to a maximum period of six months.

2. If the interval during which a customer was undercharged cannot be determined, then the Company may collect the deficient amount incurred during the six month period preceding the date when the billing error was discovered by the Company.

3. The customer shall be allowed to pay the deficient amount, in equal installments added to the regular monthly bills devoid of late charges, over the same number of billing periods which occurred during the interval the customer was subject to pay the deficient amount.

E. The Company will not adjust an overpayment by a customer unless the claim for such overpayment, together with proper evidence, is submitted to the Company by the customer. All overpayments will be applied as credit on the customer's bill.

F. If the Company has willfully overcharged any customer, the Company shall refund the difference, plus interest, as prescribed by the Commission, for the period of time that can be determined that the customer was overcharged.

4.6.7 Disputed Bills

A. In the event of a dispute between a customer and the Company regarding any bill for utility service, the utility shall forthwith make such investigation as shall be required by the particular case, and report the results thereof to the customer.

B. A customer's service shall not be subject to disconnection for nonpayment of that portion of a bill under dispute pending the completion of the determination of the dispute, but in no event to exceed sixty (60) days. The customer is obligated to pay any billings not disputed. Undisputed amounts are subject to discontinuance of service.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

GENERAL RULES AND REGULATIONS

4.7 LIABILITY OF THE COMPANY

4.7.1 Service Irregularities

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors, defects in transmission, or failure or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, or of the Company, in failing to exercise reasonable supervision or to maintain proper standards of maintenance and operation, shall in no event exceed an amount equivalent to the proportionate local service charge to the customer for the period of service during which such service irregularities occur.

4.7.2 Use of Facilities of Other Connecting Carriers

When suitable arrangements can be made, facilities of other connecting carriers may be used in conjunction with the Company's facilities in establishing connections to points not reached by those facilities. Neither this Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

4.7.3 Indemnifying Agreement

The Company shall be indemnified and held harmless by the customer against: claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over Company facilities or the use thereof; claims for infringement of patents arising from combination with, or use in connection with, facilities furnished by the Company, apparatus and systems of the customer; and all other claims arising out of any act or omission of the customer in connection with the facilities provided by the Company.

4.7.4 Defacement of Premises

The Company is not liable for any defacement or damage to the premises of a customer resulting from the furnishing of service or the installation, attachment, or removal of the facilities furnished by the Company on such premises.

4.7.5 Service and Facilities in Explosive Atmospheres

A. The Company neither guarantees, nor makes any warranty with respect to, service and facilities provided by it for use in an explosive atmosphere. The customer shall indemnify and hold the Company harmless for any and all losses, claims, demands, suits, or other actions, or any liability whatsoever, whether suffered, made, instituted, or asserted by the customer, or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the Company's facilities.

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

GENERAL RULES AND REGULATIONS

4.7 LIABILITY OF THE COMPANY (Cont'd)

4.7.5 Service and Facilities in Explosive Atmospheres (Cont'd)

B. The Company may require each customer to sign an agreement for the furnishing of such service and facilities as a condition precedent to the furnishing of such service and facilities.

C. The customer shall furnish, install, and maintain sealed conduit with explosive-proof fittings between these facilities and points outside the hazardous area where connection may be made with regular facilities of the Company. The customer may be required to install and maintain these facilities within the hazardous area if, in the opinion of the Company injury or damage to Company employees or property might result from installation or maintenance by the Company.

4.7.6 Change of Telephone Numbers

The Telephone Company does not undertake to continue the furnishing of service to a subscriber in any exchange area through any particular central office in that area and may change the telephone number of the central office designation whenever it deems it desirable in the conduct of its business.

4.8 TAMPERING WITH EQUIPMENT

The Telephone Company may refuse to furnish telephone service, or may deny telephone service, to any person, firm or corporation on whose premises is located any telephone equipment which shows any evidence of tampering, manipulating, or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

4.9 BUNDLED SERVICE PACKAGES (N)

The company will offer various bundled service packages to residential and business customers. These bundled service packages may include a combination of regulated and deregulated features, including, but not limited to, long distance telephone service, voice mail, and high speed internet access. (N)

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

SERVICE CHARGES

5.1 DEFINITIONS

5.1.1 Service Charge

A service charge consists of one or more of the following nonrecurring charges for work required to establish initial service or to make subsequent additions to or changes in that service.

5.1.2 Service Charge Elements

A. Service Order Charge

Applicable to functions involving the receipt, recording and processing of information in connection with a customer's or applicant's request for service to be provided to the same account, at the same time and on the same premises or continuous property.

B. Central Office (CO) Line Connection Charge

Applies to all or part of the work required to establish or rearrange the line extending from the serving central office to the customer's premises, on the Company's side of the demarcation point.

C. Access Line Work

Applies to Line Work required to provide the circuit from the central office to the protector on the customer’s premises.

D. Premises Visit Charge

Applies per visit when a trip to the customer or applicant's premises is necessary to comply with the customer or applicant's request to establish, to add to, or to rearrange service.

An hourly charge applies when the premises visit is a result of customer premises equipment trouble.

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

SERVICE CHARGES

5.2 APPLICATION OF CHARGES

5.2.1 General

A. Service charges are in addition to and are applicable for all services furnished to the customer as indicated throughout this tariff except as provided hereinafter. Such charges apply in addition to, and not in lieu of, installation charges or construction charges associated with unusual costs incurred to establish service.

B. The service charges specified in this tariff are intended to cover costs incurred by the Company to establish, to add to, or to rearrange service as requested by the customer.

C. The charges in this section are applicable to work performed during normal working hours, on days of the week other than weekends or holidays. The Company may schedule work at its discretion at a time other than normal working hours or working days, or may interrupt work once begun if the customer so requests. In those cases where the customer requests the work to be interrupted, an additional charge based on the additional costs will apply.

D. Where the service desired requires more than one of the multielement charges described in this tariff, the total charge is the sum of the separate charges for each function required except as hereinafter provided.

E. Service charges may be required to be paid at the time of application for service, or upon presentation of a bill. Service charges may be paid in monthly installments not to exceed a total of more than six (6) months.

F. Charges specified in this section do not apply to services furnished under the concurrence provisions filed in this tariff. Nonrecurring charges for these services may be included in this tariff or in a tariff in which the Company concurs.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

SERVICE CHARGES

5.2 APPLICATION OF CHARGES (Cont'd)

5.2.2 Specific Application of Charges

A. Service Order Charges

1. Primary Service Order charges are applicable:

   a. For requests to establish an account for initial connection of service.

   b. For connection of additional local exchange lines, private lines or access line extensions to an established service.

2. Secondary Service Order charges are applicable:

   a. For changes and transfers of service involving a change in name and responsibility, whether or not there is a lapse in service, and to a change in class of service.

   b. For customer request for a change in telephone number.

   c. For changes in class of service (from business to residence or residence to business)

   d. For restoration of service disconnected for non-payment or temporarily suspended at the request of the customer.

3. The Service Order Charge applies per customer request for work ordered and requested to be completed at the same time on the same premises.

4. One Service Order Charge applies to each customer request for new connection, inside move or change in telephone service or other provision of equipment.

B. Central Office (CO) Line Connection Charges

1. The CO line connection charge is applicable for work completed within the central office. The CO line connection charge shall be required when the work is for connection or reconnection of local exchange lines, local private lines, and access line extensions when going into a switch for service.

2. One CO line connection charge applies for each line connected or restored and for each telephone number changed, at the customer's request.

3. When two or more segments of a local private line or access line extension is bridged in the central office, one CO line connection charge will apply for each line.

4. One CO line connection charge applies for reconnection after service has been terminated for non-payment.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

SERVICE CHARGES

5.2 APPLICATION OF CHARGES (Cont'd)

5.2.2 Specific Application of Charges (Cont'd)

C. Access Line Work

The Access Line Work charge is applicable for work done in the course of providing a circuit to the customer's demarcation point.

D. Premises Visit Charge

1. A Premises Visit Charge is applicable when a trip to the customer's premise is required to complete work requested by the customer, as shown on the related service order.

2. Only one Premises Visit Charge will apply in connection with the same service order when more than one trip to the customer or applicant's premises is necessary for Company reasons. The charge will apply if additional trips are necessitated by the customer or applicant's request.

3. A Premises Visit Charge is not applicable for disconnection of service.

5.3 SCHEDULE OF SERVICE CHARGES

The Schedule of service charges for those services identified in Section 5.2.2 can be found in Section 16 and the Price List of this Tariff.

5.4 SERVICE CHARGES FOR MOVES AND CHANGES

5.4.1 Move and change charges apply to each class of service separately except in those cases where the charge is based on the estimated cost of making the move or change required. In the latter case, the charge is based on the total estimated cost of moving or changing all of the equipment and not on each separate unit.

5.4.2 Charges for moves apply to a transfer of telephone service from one location to another on the same premises where there is no interruption of the service other than is incident to the work involved. Transfers of telephone service from one premise to another or from one location to another on the same premises involving a break in the continuity of service and resulting in a cessation of local service charges are not considered as moves.

5.4.3 Charges for changes of telephone service requested by the subscriber, except as provided hereinafter, apply as follows:

A. For rearrangement of drop wire and/or protector, a Service Ordering Charge and Premises Visit Charge as specified in this Section shall apply. A central office Line Connection Charge shall also apply per trunk or main station served by the drop wire and/or protector being arranged.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

SERVICE CHARGES

5.4 SERVICE CHARGES FOR MOVES AND CHANGES (Cont'd)

5.4.4 Charges for Moves and Changes do not apply to:

A. Stations for which no service charges apply.

B. Moves or changes required for the proper maintenance of the service.

C. Changes in telephone numbers made when, in the judgment of the Company, such changes are necessary for continuation of satisfactory service.

5.5 TRANSFER OF TELEPHONE SERVICE TO DIFFERENT PREMISES

Transfers of telephone service from one premises to another or from one location to another on the same premises involving a break in the continuity of service and resulting in a cessation of local service charges are not considered as moves but as new service connections subject to service charges.

5.6 RESTORATION CHARGE

5.6.1 Non-Payment

In the event service is temporarily interrupted for non-payment of charge, such service will be restored upon payment of charges due or, at the discretion of the Company, a substantial portion thereof, and in addition, charges as specified in Section 16 will be applicable to restore such services.

5.6.2 Temporary Suspension

In the event service is temporarily suspended at the subscriber's request in accordance with the provisions as set forth, such service will be restored and charges as specified in Section 16 will apply.

5.7 TERMINATION CHARGE

When a customer cancels an order for service prior to the establishment of service or the expiration of the initial contract period, a termination charge may be applicable.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

SERVICE CHARGES

5.8 RESERVED FOR FUTURE USE

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

SERVICE CHARGES

5.9 MALICIOUS CALL TRACE

5.9.1 General

At the subscriber's written request, the Company will place trace facilities on the subscriber's line for a period of up to two weeks. Should the subscriber desire a longer trace period, the time may be extended in two week intervals at the written request of the subscriber.

5.9.2 Rates and Charges

The malicious call trace charge can be found in Section 16 and the Price List of this tariff.

5.10 RETURNED CHECK CHARGE

5.10.1 General

The Company will assess a charge for each instance where a check is returned or otherwise dishonored by a bank or equivalent business.

5.10.2 Rates and Charges

The returned check charge can be found in Section 16 and the Price List of this tariff.

5.11 LATE PAYMENT CHARGE

5.11.1 General

A late payment charge will be applied to each customer's bill when the previous month's bill has not been paid in full by the billing due date.

5.11.2 Rates and Charges

The late payment charge can be found in Section 16 and the Price List of this tariff.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

LOCAL EXCHANGE SERVICE

6.1 APPLICATION OF RATES, CHARGES AND REGULATIONS

6.1.1 Local Flat Rate Service

A. Local exchange access service rates and charges as specified in this tariff are for only local exchange service and facilities of the Company within the Company's exchange service area as approved by the Commission.

B. The furnishing of communications services by the Company is also subject to the rates, charges, rules and regulations of this General Exchange Tariff as it now exists or as it may be revised, added to, or supplemented by superseding issues, and these rates are hereby made a part of these local exchange service tariffs.

C. This tariff cancels and supersedes all other local exchange service tariffs issued and effective prior to the effective date of these tariffs.

D. Unless otherwise specified, the rates and charges listed in this tariff are payable for a period of one month, in advance, and entitle the customer to unlimited, flat rate calling.

E. The Palmetto Telephone Communications, LLC offers single party residence and business service throughout its service area.

F. Rates and Charges for this service and other miscellaneous services can be found in Section 16 and the Price List of this Tariff.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

LOCAL EXCHANGE SERVICE

6.1 APPLICATION OF RATES, CHARGES AND REGULATIONS (Cont'd)

6.1.2 Local Calling Areas

The rates specified in Section 16.4 entitle customers to access all stations bearing the central office designations of additional exchanges as shown below. The local calling area of the exchanges in the left hand column also includes the exchanges listed under the Additional Exchanges column.

Serving Exchange	Additional Exchanges
Walterboro	Cottageville, Hendersonville, Lodge, North Walterboro, South Walterboro and Williams

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

LOCAL EXCHANGE SERVICE

6.2 RESERVED FOR FUTURE USE

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

LOCAL EXCHANGE SERVICE

6.3 VERIFICATION AND EMERGENCY INTERRUPT SERVICE

6.3.1 General

Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit. The customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

A. Verification

1. The Company furnishes Verification Service for the purpose of aiding subscribers with legitimate call completion problems. Upon request the operator will verify and provide the line status condition of a local subscriber line.

2. A subscriber originated request for verification of a local number other than an emergency agency number is a chargeable verification request if a Company operator determines that the line is in use. No charge applies if the line is out of order.

B. Emergency Interrupt Service

1. The Company furnishes Emergency Interrupt Service when a subscriber who has originated a verification request to a line which has been found in a busy talking state informs the operator that an urgent or emergency situation exists and requests that the operator have the busy line cleared.

2. A subscriber originated request for Emergency Interrupt to a local number other than an emergency agency number is a chargeable Emergency Interrupt request.

6.3.2 Application of Rates and Charges

No charge will apply if the requesting customer identifies that the call is to or from an official public emergency agency. An official public emergency agency is defined as a government agency which is operated by the federal, state or local government and has the capability and legal authority to provide prompt and direct aid to the public in emergency situations. Such agencies include the local police, state police, fire department, etc.

6.3.3 Rates and Charges

Rates and Charges for this service can be found in Section 16 and the Price List of this tariff.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

DIRECTORY PUBLICATION AND USE

7.1 DIRECTORY LISTINGS

7.1.1 Provision of Directory Listings

The Company will arrange for the listing of the customer's main billing number in the directory published by the dominant Local Exchange Carrier in the area at no additional charge. At the customer's option the Company will arrange for additional listings at an additional charge.

Telephone numbers of non-published service are not listed in the Telephone Company's directories or on directory assistance records. Listing information (name, address and number) on non-published service is not available to the general public, notwithstanding any claim of emergency the calling party may present. Telephone numbers of non-directory listed service are omitted or deleted from the Company's alphabetical directory; however, they are carried in the Company's directory assistance and other records and are given to any calling party.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

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2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.1 EXTENSION LINE MILEAGE

8.1.1 General

A. Access line extension service consists of an additional circuit connected to an exchange access line either directly or through a switching device that uses Company facilities.

B. Access line extensions will be provided in connection with all classes of local access lines.

C. Where two or more premises are used in the conduct of one establishment or business, or business access line extensions are requested at the residence location of the same customer, access line extensions may be provided on different premises. Special authorization is required, where valid need has been established, and provision of the service is subject to availability of facilities and technical limitations.

D. Separate telephone numbers, distinctive designations or code ringing can be assigned to access line extensions for a separate charge.

E. Rates and Charges for this service can be found in Section 16 and the Price List of this Tariff.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.2 ADVANCED CALLING SERVICES

8.2.1 General

A. Advanced Calling Services consist of a group of features commonly known as:

Custom Calling Features
Advanced Calling Services
Vertical Services
Custom Local Area Signaling Services (CLASS)

These Advanced Calling Services will allow subscribers to efficiently manage the communications over their Local Exchange Access Line. These Advanced Calling Services are optional services offered in addition to the regular Local Exchange Access Line service.

B. Advanced Calling Services are available to residence and business subscribers subject to the availability of Company equipment and facilities and may differ by exchange.

C. Some of the Advanced Calling Services require the subscriber to dial a designated activation code.

D. Some of the Advanced Calling Services may not function when calls originate from or terminate to equipment not suitably equipped for the Advanced Calling Services. Some of the Advanced Calling Services may only be functional under the following conditions:

1. When both the originating subscriber and the terminating subscriber are serviced from the same central office.

2. When both the call originating subscriber and the call terminating subscriber are served from different central offices equipped with Advanced Calling Services and are linked by the appropriate signaling facilities.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.2 ADVANCED CALLING SERVICES (Cont'd)

8.2.1 General (Cont'd)

E. Palmetto Telephone Communications, LLC (The Company) shall not be liable for any loss or damages arising out of errors, interruptions, defects, failure, or malfunctions of the Advanced Calling Services or equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the Advanced Calling Services after the Company has been notified, and has had reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the subscriber until service is restored.

F. Except for willful misconduct or gross negligence of The Company, each subscriber releases, indemnifies and holds harmless the Company, its employees and agents from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by the subscriber or by any other party or person, for any business loss, personal injury to or death of any person or persons, or for any loss, damaged or destruction of any property whether owned by the subscriber or others, arising out of the use of any of the Advanced Calling Services.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.2 ADVANCED CALLING SERVICES (Cont'd)

8.2.2 Descriptions

A. Anonymous Call Rejection

This feature allows customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party. When Anonymous Call Rejection (ACR) is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by ACR regardless of the current state of the ACR customer's line (e.g., off hook or idle).

B. Selective Call Block (T)

Selective Call Block enables the telephone subscriber to block the last incoming (T)
call or calls from a maximum of thirty-two (32) specified telephone numbers. (C)
To block specified telephone numbers, the subscriber can construct or modify a telephone number screening list by dialing a unique code. The Telephone Company's equipment will screen incoming calls against the subscriber's list and block those on the list. If facilities are unavailable to provide incoming call screening via the subscriber's list, standard call completion will occur. To block unknown telephone numbers, a subscriber can dial a special code after an unwanted call and block that unknown number. Callers whose numbers are blocked are directed to a Telephone Company recorded announcement.

C. Call Forwarding

Call Forwarding

Call Forwarding provides an arrangement for forwarding incoming calls to another telephone number by dialing a code and the number of the service to which calls are to be forwarded.

Call Forwarding Busy

Provides an arrangement for transferring incoming calls to another telephone number when called telephone number is busy by dialing a code and the number of the service to which the calls are to be transferred.

Call Forwarding Busy or No Answer

Provides an arrangement for transferring incoming calls to another telephone number when called telephone number is busy or is not answered by dialing a code and the number of the service to which the calls are to be transferred.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.2 ADVANCED CALLING SERVICES (Cont'd)

8.2.2 Descriptions (Cont'd)

C. Call Forwarding (Cont'd)

Call Forwarding No Answer

Call Forwarding No Answer provides an arrangement for transferring incoming calls to another telephone number when called number is not answered by dialing a code and the number of the service to which the calls are to be transferred.

Selective Call Forwarding (T)

Selective Call Forwarding enables the telephone subscriber to forward incoming calls from a maximum of thirty-two (32) specified telephone numbers to another telephone number. The telephone subscriber can construct or modify the telephone number screening list by dialing a special activation code. All incoming calls are screened against the subscriber's list and forward only the calls from the telephone numbers included on the list. Calls forwarded by this feature are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations. (T) (C)

Call Forwarding Remote Access (T)

Call Forwarding Remote Access provides an arrangement for transferring incoming calls to another telephone number at a distant location by dialing a code and the number of the service to which the calls are to be transferred. Any toll charges incurred will be billed to the originally called telephone number. (T)

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.2 ADVANCED CALLING SERVICES (Cont'd)

8.2.2 Descriptions (Cont'd)

D. Call Return

Call Return enables a customer to place a call to the telephone number associated with the most recent call terminating on the Call Return customer's line. The customer can dial a code to request that this feature place the call.

A call terminates on a Call Return customer's line when the call is answered, rings the line but is unanswered, receives a busy signal indicating the line is busy or is placed as a waiting call on the line's Call Waiting service.

The directory number of the most recent call termination is stored in the Call Return register until it is replaced by the directory number of the next call termination. If the Call Return feature is activated, the current number in the Call Return register is the one used to place the call.

There are two (2) Call Return options. Option number 1 will cause the system to attempt to place the return call immediately upon activation of the Call Return request. Option number 2 will announce the number of the last call termination to the Call Return customer and provide him with the option of canceling the Call Return request or placing the call.

If the called line is busy, a confirmation announcement informs the customer that Call Return is active and further informs him of how long the system will attempt to make the connection. When the called line becomes idle, the customer is notified, via a distinctive ring, that the Call Return feature is ready to place the call. When the customer picks up the telephone the call will automatically be placed.

This feature is not available on operator handled calls. In connection with Call Return, the Company will deliver all numbers subject to technical limitations, including telephone numbers associated with Non-Published Listing Service.

If the incoming call is from a caller served by a PBX, only the main number of the PBX is transmitted to the Call Return register.

Other operating telephone companies have service offerings which permit several directory numbers to be directed to a single line or set of lines, which line or set of lines have a main directory number associated with it/them. In cases where a call is placed from a customer associated with one of these non-main directory numbers to a customer with the Call Return feature, the main directory number is the one which will be delivered to the Call Return register.

Call Return is available on a monthly basis or on a usage sensitive, per call basis. (N)

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.2 ADVANCED CALLING SERVICES (Cont'd)

8.2.2 Descriptions (Cont'd)

E. Call Selector

Call Selector provides distinctive ringing to the Call Selector customer whenever he receives a call from another customer with a directory number which is listed on the Call Selector customer's Call Selector list. This will enable the Call Selector customer to determine that the caller is from one of the numbers on the Call Selector list. The Call Selector list may contain a maximum of six (6) directory numbers.

Additionally, Call Selector provides distinctive Call Waiting tone if the customer has Call Waiting and he receives a call from another customer with a directory number which is listed on the Call Selector list while he has a call in progress.

The Call Selector customer creates his Call Selector list by dialing special codes from a touch-tone telephone to access the Call Selector list editing capability. The customer can then create the list through an interactive dialing sequence.

Calls from directory numbers not included on the Call Selector list will produce a normal ring or normal call waiting tone if appropriate.

Other operating telephone companies have service offerings which permit several directory numbers to be directed to a single line or set of lines, which line or set of lines have a main directory number associated with it/them. In cases where a call is placed from a line associated with one of these non-main directory numbers to a customer with the Call Selector feature, the main directory number is the one which will be delivered to the Call Selector feature. If the Call Selector list contains one of the non-main numbers instead of the main number, then no distinctive ringing will result.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.2 ADVANCED CALLING SERVICES (Cont'd)

8.2.2 Descriptions (Cont'd)

F. Call Tracing

This feature allows the subscriber to initiate a trace on the last incoming call. The results of the trace will not be provided directly to the subscriber initiating the trace. The trace log will be printed at the telephone company or at some designated law enforcement agency premises. The subscriber will contact this agency to determine further action to be taken.

The subscriber with this feature assigned as a station option will dial an activation code to activate the feature. The call will be traced automatically, and the originating DN and the time the call was made will be forwarded to the predetermined location.

G. Call Waiting

Call Waiting informs the telephone subscriber with a burst of tone during a telephone conversation that another call is waiting to be answered. To answer the waiting call, the subscriber either flashes the hookswitch or hangs up the telephone.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.2 ADVANCED CALLING SERVICES (Cont'd)

8.2.2 Descriptions (Cont'd)

H. Caller ID Services

Caller ID allows the telephone subscriber to receive the calling party's directory number and/or directory name on incoming calls before answering. The Caller ID information will be delivered to the called party's Customer Premises Equipment (CPE) during the silent interval between the first and second ring of the called party's line.

Caller ID may not be available on all calls because of stipulations specified in Tariff Section 8.2.2.I., Caller ID Block. (T)

If the telephone subscriber received a call from a party that has activated Caller ID Block, these calls will be shown as "Private Caller" or some other similar notation. (T)

Rates and charges for Caller ID can be found in Section 16 and the Price List of this Tariff.

I. Caller ID Block (T)

This feature will allow the calling party to suppress a Directory Number (DN) such that the called party with Caller ID Delivery does not receive the information. The called party will receive a "private" message instead of the calling party's DN. (T)

Caller ID Block is provided to all subscribers on a per call basis at no charge. To activate this feature there must be a two (2) digit code dialed prior to placing a call. (T)

Caller ID Block on a per line basis is available; see Section 16 for rates. This feature blocks Caller ID Delivery on all calls without the necessity of dialing a code with each call. (T) (T)

Law enforcement agencies, domestic violence intervention agencies, and certain other governmental agencies may be granted Caller ID Block on a per line basis without charge, if requested, on a case-by-case basis at the Company's discretion. If the company and the agency cannot reach an agreement on such a request, the agency may submit the matter to the South Carolina Public Service Commission for a determination on the merits. (T)

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.2 ADVANCED CALLING SERVICES (Cont'd)

8.2.2 Descriptions (Cont'd)

J. Caller ID on Call Waiting (N)

The Caller ID on Call Waiting feature causes the identity of a calling party in a waiting call to be displayed on the called party's station, unless the identity of the calling party is private or unavailable for display. Caller ID on Call Waiting is available to subscribers who also subscribe to Caller ID with Number and Caller ID with Name and Number. Caller ID on Call Waiting subscribers must also be subscribed to Call Waiting; however, if the subscriber ends their subscription to the Caller ID on Call Waiting feature, their subscription to Call Waiting is not affected. (N)

K. Cancel Call Waiting (T) (M)

This feature allows a customer with call waiting service to cancel the call waiting feature at any time on a per call basis. (M)

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.2 ADVANCED CALLING SERVICES (Cont'd)

8.2.2 Descriptions (Cont'd)

L. Remote Call Forwarding (T)

Remote Call Forwarding provides an arrangement for transferring incoming calls to a local predetermined number by dialing a code only. The local predetermined number is programmed by the telephone company in the switching equipment. (T)

M. Distinctive Ring (T)

Distinctive Ring is an incoming call management feature which will allow the subscriber to define Directory Numbers that will provide the subscriber with special incoming call treatment. Any incoming calls on this list will be indicated by a distinctive ringing pattern or a distinctive Call Waiting tone, if applicable. Terminating calls from telephone numbers which are not on the list, or which cannot be identified, will be given standard treatment.

N. Hot Line (T)

Hot Line provides an arrangement for immediate routing to a predetermined telephone number by placing the telephone in an off-hook position. This feature requires no dialing and may be used to assist disabled telephone users.

(D)
(D)

O. Repeat Dialing

Repeat Dialing is an ongoing call management feature which will enable the subscriber to have the system redial the last number called from his/her station. This will apply regardless of whether the original call was answered, unanswered, or encountered a busy tone. The system will monitor the calling and called lines and will attempt to connect the call for up to 30 minutes. The activation of this feature can be canceled by the customer when desired.

Repeat Dialing is available on a monthly basis or on a usage sensitive, per call basis. (N) (N)

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.2 ADVANCED CALLING SERVICES (Cont'd)

8.2.2 Descriptions (Cont'd)

P. Selective Call Acceptance

Selective Call Acceptance enables a telephone subscriber to define telephone numbers from which calls will be accepted. The subscriber can construct or modify a telephone number screening list by dialing a unique code. The Telephone Company's equipment will screen incoming calls against the subscriber's list and complete calls from numbers on the subscriber's list. Calls from all other numbers will be routed to a recorded announcement.

Q. Speed Calling

1. Speed Calling 8: Speed Calling allows the telephone subscriber to create a list of up to eight (8) frequently dialed numbers which the subscriber can call by dialing a one-digit code. (T)

2. Speed Calling 30: Speed Calling allows the telephone subscriber to create a list of up to thirty (30) frequently dialed numbers which the subscriber can call by dialing a two-digit code. (T)

R. Three-Way Calling

Three-Way Calling allows the telephone subscriber to add a third party to an existing telephone conversation. The subscriber can initiate three-way calling by flashing the hookswitch to place the original call on hold, dial the third party, and flash the hookswitch again to create a three-way call.

Three-Way Calling is available on a monthly basis or on a usage sensitive, per call basis. (N) (N)

S. Three-Way Calling With Transfer

Three-Way Calling With Transfer permits an existing call to be held, and by dialing, a second call can be established and added to the connection. Transfer allows originating caller to hang up and allow other two parties to continue talking. This service contemplates that normal transmission performance quality cannot be guaranteed on all calls. The subscriber can transfer any call to any other station except when the resulting connection would be between outgoing trunks. (C) (C) (C)

T. Warm Line

Warm line allows a predetermined telephone number to be automatically dialed from the subscriber's telephone line when that subscriber takes the telephone off the hook and does not dial any digits within a certain period of time. The time-out interval may be set at 1 to 28 seconds.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.2 ADVANCED CALLING SERVICES (Cont'd)

8.2.2 Descriptions (Cont'd)

U. Account Code Plus (N)

The Account Code Plus Service is used to allow account code information to be included with the subscriber's bills and e-mail along with the usage data for timed calls. The account code is dialed by the subscriber when placing toll calls, non-toll calls or operator calls (user selectable to be any or all). The account code is verified against a predefined list of account codes that are valid for that subscriber. In addition, the service allows the timing of calls by account codes as well as the timing of calls to specific numbers. Calls to some numbers may also be blocked by NPA, NPA-NXX or a specific number. Subscribers to this service can receive periodic reports via e-mail. Call timing can be used to restrict the number of minutes of use by account code or called number, or can be configured to simply collect usage information and not to restrict access.

V. Fixed Destination Call Forwarding

The Fixed Destination Call Forwarding feature ("Call Forwarding Fixed") allows a single-party subscriber to have all incoming calls forwarded to another designated directory number as prearranged with the operating company. The feature eliminates the need for the subscriber to enter the forwarded-to directory number when activating fixed call forwarding; entering only the fixed call forwarding activation code automatically forwards all calls to the pre-determined directory number.

The Company sets up the forwarded-to directory at the time the Call Forwarding Fixed station option is assigned to the subscriber's station.

To activate Call Forwarding Fixed, the subscriber dials the activation code. When the subscriber hears a confirmation tone, fixed call forwarding is activated. To deactivate the feature, the subscriber dials the deactivation code. A confirmation tone indicates that the feature is deactivated. Activation and deactivation are allowed either from the subscriber's telephone or from a remote location.

When Call Forwarding Fixed is active, the subscriber can still originate calls. When a call is forwarded, a burst of ringing is applied to the subscriber's base station to indicate that calls to the station are being forwarded. Callers receive no indication that their calls are being forwarded. (N)

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.2 ADVANCED CALLING SERVICES (Cont'd)

8.2.2 Descriptions (Cont'd)

W. Teen Line (N)

The Teen Line feature enables a single station line to be assigned up to four Teen Line directory numbers. Calls to any one of the four Teen Lines will ring with a cadence unique to that particular Teen Line directory number. The Teen Line directory numbers have the same options as the primary directory number. Calls placed to a busy Teen Line directory number that has a Call Waiting option will cause a call waiting tone unique to that particular Teen Line directory number to be applied. Although calls can terminate to either the primary directory number or secondary teen number(s), they can originate only from the primary directory number. All billing is applied to the primary directory number.

X. Terminating Call Manager

Terminating Call Manager allows a subscriber to intercept, or screen calls that are delivered as "unknown" or "out of area". When the telemarketer calls a subscriber of the Terminating Call Manager service, the telemarketer receives a message stating that the Terminating Call Manager subscriber does not wish to receive calls from telemarketers. The caller will receive a prompt to dial an additional digit(s) or stay on the line if the caller is not a telemarketer. (N)

8.2.3 Rates and Charges (M)

Rates and Charges for Advanced Calling Services may be found in Section 16 of this Tariff. (M)

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.3 TOLL RESTRICTION

8.3.1 General

Toll Restriction services are available to subscribers that are served by a Central Office that has been equipped to provide these types of services. These services are also subject to the availability of facilities.

These services are available to individual residence and business main service.

8.3.2 Definition of Services

A. Toll Restriction (T)

Toll Restriction permits users to dial within the local exchange only. All calls placed to toll operators or to the DDD Network from such stations will be blocked and the caller will receive a busy tone. (T)

Restricted Calling Codes

OPRA (Operator assisted calls)
IDDD (International DDD calls)
TOLL (DDD calls)
900,976,1-976
TDAS (Toll Directory Assistance)
900,976 Directory Assistance
800 Service

B. Toll Restriction With PIN

This service provides subscribers with a means to control originating calls. The service has the ability to block or allow any combination of numbers on specific lists, international, casual dialed, operator, 1 + or local calls. It also provides a PIN override so that calls that would normally be blocked may be completed on a case by case basis. The service allows subscribers to change their PIN over the phone. By configuring the service, the subscriber can allow a few pre-defined numbers to be called. (C)

8.3.3 Rates and Charges

Rates and Charges for Toll Restriction may be found in Section 16 of this tariff.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.4 RESERVED FOR FUTURE USE

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.5 UNIVERSAL EMERGENCY NUMBER SERVICE (911)

8.5.1 General

A. When requested by local government authorities, and subject to the availability of facilities, the Company will provide a universal number "911" for use of Public Safety Answering Points (PSAP's) engaged in assisting local governments in the protection and safety of the general public. Use of the 911 number will provide each caller telephone access to a local PSAP.

B. Terminal equipment will be provided by the Company for 911 Service. Where not specifically itemized in this tariff, the equipment including rearrangements, moves or changes will be provided based on costs.

C. At the request of any county, municipality or political subdivision (user) subscribing to 911 Service, the Company will spread the applicable nonrecurring charges for the initial provision or subsequent addition of 911 Service in equal installments, where possible, over a period not to exceed 18 months. In addition, at the request of such user, the Company will begin billing these nonrecurring charges, in advance of installation, prorata to the local exchange customer served by the 911 Service on an individual exchange line basis at a rate not less than $.25 per month per line (up to a maximum of 25 exchange lines per account).

D. At the request of such user, the Company will also bill all recurring charges for 911 Service and/or equipment pro rata to the local exchange customer served by the 911 Service on an exchange line basis (up to a maximum of 25 exchange lines per account).

8.5.2 Rules and Regulations

A. 911 Service is provided by the Company where facilities and operating conditions permit, subject to rules and regulations in Section 4 and other applicable areas of this Tariff.

B. 911 Service is classified as Business Exchange Service and is arranged for one-way incoming service to the appropriate PSAP.

C. This offering is limited to the use of central office number 911 as the universal emergency number and only one 911 service will be provided within any government agency's locality.

D. The 911 emergency number is not intended to replace the telephone service of the various public safety agencies which may participate in the use of this number.

E. The service is furnished to municipalities and other government agencies only, for the purpose of voice reporting emergencies by the public.

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.5 UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Cont'd)

8.5.2 Rules and Regulations (Cont'd)

F. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the customer contracting for 911 service.

In the event of any interruption of the service, the Company shall not be liable for any loss or damage other than a pro rata allowance to the customer at the tariff rate for the time such interruption continues, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the customer of the service.

Further, each customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits, or other action; or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person; for any personal injury to or death of any person or persons; or for any loss, damage or destruction of any property, whether owned by the customer or others; or for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of 911 service features and the equipment associated therewith; or by any services which are or may be furnished by the Company in connection therewith; including but not limited to the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 services hereunder; and which arise out of the negligence or other wrongful act of the Company, the customer, its user agencies or municipalities or employees or agents of any one of them.

G. Temporary suspension of service is not provided for any part of the 911 service.

H. The rates charged for 911 Service do not contemplate the constant monitoring or inspection of facilities to discover errors, defects and malfunctions in the service; nor does the Company undertake such responsibility. The customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the service is functioning properly for its use. The customer shall promptly notify the Company in the event the service is not functioning properly.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.5 UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Cont'd)

8.5.2 Rules and Regulations (Cont'd)

I. If a central office serves telephones located both within and outside the 911 customer's public safety jurisdiction, it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by these central offices.

J. Application for 911 service must be executed in writing by the customer (a municipality, a local government authority or their duly appointed agent). If execution is by an agent, satisfactory evidence of the appointment must be provided in writing to the Company. At least one local law enforcement agency must be included among the participating agencies in any 911 offering.

The 911 customer must furnish the Company, in writing, with its agreement to the following terms and conditions:

1. That at least one PSAP will be provided and staffed on a 24 hour seven days per week basis.

2. That the 911 customer accepts responsibility for dispatching, or having others dispatch police, fire, ambulance or other emergency services as required, to the extent as such services are reasonably available.

3. That the 911 customer will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to the 911 PSAP by calling parties.

4. That the 911 customer will subscribe to a sufficient number of interoffice and 911 access lines to adequately handle incoming calls, as determined by the Company; but in all cases subject to a minimum of two lines required at any point in the 911 network, including the 911 exchange lines terminated at the PSAP.

5. That the 911 customer will subscribe for additional local exchange service at the PSAP location for administration purposes, for placing of outgoing calls and for receiving other emergency calls including any which may be relayed by Company operators.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.5 UNIVERSAL EMERGENCY NUMBER SERVICE (911) (Cont'd)

8.5.3 Rates and Charges

A. The Tariff provisions in Section 16 following are applicable only to those local exchange customers served by the 911 Service who reside in the Company's serving area.

B. In those instances wherein the Company has been requested to bill nonrecurring and recurring charges prorata to local exchange customers, failure to pay the prorata charge affiliated with the payment of the user's nonrecurring and recurring charges shall not allow the Company to cut off service to local exchange customers.

C. The nonrecurring and recurring charges billed by the Company pursuant to Section 16 following in this Tariff will be listed individually on the bill and identified as follows: "911 charges".

D. The ultimate responsibility for paying the sums due under the contract provisions in Section 16 is the user's and the user will pay any sums not collected under billing to the local exchange customers.

E. When an order for 911 service or requests for additions, rearrangements, relocations or modifications of service are cancelled in whole or in part prior to completion of the work involved, the customer is required to reimburse the Company for all expenses incurred in handling the request before notice of cancellation is received. Such charges, however, are not to exceed all charges which would apply if the work involved in complying with the request had been completed.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.6 DIRECT-INWARD DIALING (DID) SERVICE

8.6.1 General

A. DID service permits calls incoming to a PBX system, Telephone Answering Service, or other Customer Premises Equipment requiring outpulsing-of-digits from the network to reach a specific station line without the assistance of an attendant. DID service is provided subject to the availability of facilities and telephone numbers and other conditions as specified in this Tariff.

B. The rates specified herein are in addition to the rates shown elsewhere in the Tariff for the services with which this offering is associated (e.g., central office PBX trunks, access lines.)

C. Subscribers to DID service will be required to maintain an adequate number of DID trunks as determined by the Company in order to provide "quality" grade of service and prevent Network degradation.

D. The service must be provided on all lines in a trunk group arranged for inward service. Where DID is required on more than one group of trunks or central office lines, each group shall be considered as a separate DID service.

E. The assignment of telephone numbers and the sequence of the numbers assigned to a DID service is made at the discretion of the Company. Where the equipment configuration requires the assignment of blocks of telephone numbers or where the company requests additional blocks of telephone numbers held in reserve for future use, rates and charges as shown in Section 16 are applicable for each unused block of telephone numbers. The Company does not guarantee to provide DID numbers arranged in a consecutive manner.

F. When equipment or service of a special type arrangement is requested and provided, rates and charges are based on costs involved to meet the individual requirements of each case.

G. Operational characteristics of interface signals between the Company-provided facilities and the customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service as specified in other sections of this Tariff.

H. The Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations, or procedures of the Company render any of the facilities provided by a customer, authorized user, or joint user obsolete or require modification or alteration of such equipment or system or otherwise affect its use of performance.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.6 DIRECT-INWARD DIALING (DID) SERVICE (Cont'd)

8.6.1 General (Cont'd)

I. Directory listings will be provided in accordance with the regulations of Section 7 of this Tariff for PBX trunks. DID numbers furnished herein are not entitled to directory listings without charge.

J. All switching systems provided this service must be arranged to provide for the interception of reserved, idle and unassigned station numbers.

1. Calls to vacant, non-working and reserved numbers will be routed to the Customer Premises Equipment for handling. On incoming calls from the network to invalid numbers or restricted stations in DID equipped Customer Premises Equipment, only two methods of intercept are acceptable: Attendant or Recorded Announcement. Due to the network irregularities that can be caused, no form of tone intercept is permitted.

K. In addition to the rates and charges specified in Section 16, appropriate service connection, move and change charges are applicable to the establishment or rearrangement of trunks and numbers in connection with providing DID service.

L. Installation charges for DID central office switching equipment are not applicable if the customer presently subscribes to DID service and changes the type of customer premises switching equipment. The following provisions apply:

1. The customer must maintain at least the same level of DID service requirements.

2. The replacing customer premises equipment must be served by the same central office as the existing customer premises equipment.

3. Central office switching equipment additions or modifications must not be required in order to provide DID service to the replacing customer premises switching equipment.

4. Rates and charges are applicable to additional DID service requirements which exceed the customer's existing level of DID arrangements.

8.6.2 Rates and Charges

Rates and Charges for Direct Inward Dialing may be found in Section 16 of this Tariff.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.7 711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS)

8.7.1 General

A. 711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all relay service entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 711 dialing code is assigned for nationwide access to TRS entities, to be implemented not later than October 1, 2001.

B. 711 is available from Palmetto Telephone Communications, LLC in Palmetto Telephone Communications, LLC Territory only.

C. This service is subject to the availability of the 711 dialing code.

D. 711 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).

E. Limitations and use of service as stated in Section 4.4 of this Tariff apply.

F. Directory Listings may be provided for 711 at rates and regulations as specified in Section 7 of this Tariff.

G. Access to 711 is not available to the following classes of service:

- Hotel/Motel/Hospital Service (toll call only)
-1+
- 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
- Inmate Service
- 101XXXX
- Cellular – Type 2A

In addition, operator assisted calls to the 711 will not be completed.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.7 711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS) (Cont'd)

8.7.1 General (Cont'd)

H. The TRS entity is restricted from selling or transferring the 711 dialing code to an unaffiliated entity, either directly or indirectly.

I. An "affiliate" of a TRS entity is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the TRS entity. The term "control" (including the terms "controlling", "controlled by", and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

8.7.2 Service Requirements and Conditions

A. Requests for 711 Dialing Code must be submitted in writing to the South Carolina Public Service Commission, for the assignment of the 711 code.

B. Once the 711 Dialing Code has been assigned and the subscriber has provided the Company the appropriate toll free number, implementation of the 711 Dialing Code will begin on or after April 30, 2001. The Company will implement the TRS entity's request within a reasonable time, given the complexity of the order.

If, during or at the end of the provisioning period, the TRS entity has failed to establish service or decides to discontinue service establishment, the 711 code will be recalled and the number will be considered available for reassignment as specified in A. preceding.

C. The TRS entity must, prior to provisioning of the service, sign a written acknowledgement of possible recall of the 711 dialing code by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company or regulating entity and abide by all terms and conditions which may be identified by the FCC in CC Docket 92-105 regarding the use and return of the 711 dialing code. If a recall is effected, the Company will work with the TRS entity affected by such recall to transfer their service arrangements, to a 7 or 10-digit dialing arrangement within the 6-month notice period. The TRS entity will be required to migrate to any access arrangement the telephone relay services subsequently agreed to by the industry and approved by the FCC. The TRS entity will be charged the appropriate tariff rates for the establishment of the new access arrangement.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.7 711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS) (Cont'd)

8.7.2 Service Requirements and Conditions (Cont'd)

D. Only one 10-digit toll free number may be used as the lead number per basic local calling area.

E. The 711 Dialing Code is provided where facilities permit.

F. TRS entity should work separately with cellular companies to ascertain their end user customers will be able to reach telephone relay services provided by dialing 711.

G. TRS entity should work separately with competitive local exchange companies to ascertain their end user customers will be able to reach telephone relay services provided by dialing 711.

H. 711 Dialing Code will be provided under the following conditions.

1. For network sizing and protection, the TRS entity must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to the 711 dialing code.

2. The TRS entity will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgement of the Company, to adequately handle calls to 711 without impairing the Company's general telephone service or telephone plant.

3. The TRS entity is responsible for obtaining all necessary permission, licenses, written consents, waivers, releases and all other rights from all persons whose work, statements or performance are used in connection with the 711 dialing code, and from all holders of copyrights, trademarks, and patents used in connection with said service.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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8.7 711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS) (Cont'd)

8.7.2 Service Requirements and Conditions (Cont'd)

4. The TRS entity is responsible for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander. Unless otherwise specifically provided in this Tariff, the Company shall be authorized to disconnect any tariffed service provided to the TRS entity utilized, directly or indirectly, with the 711 dialing code, which fails to comply with regulations and conditions set forth herein, upon five (5) days of notice to the subscriber. Disconnection may be suspended at the discretion of the Company if it receives written certification that the TRS entity is in compliance with regulations and conditions of the tariffs. Continual noncompliance shall be cause for disconnection without notice at the discretion of the Company.

5. The TRS entity shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 711. If requested by the Company, the TRS entity shall assist the Company in responding to complaints made to the Company concerning the 711 dialing code.

6. A written notice will be sent to any TRS entity following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company. If after notification the TRS entity makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the TRS entity is unwilling to accept the modifications, or if the TRS entity continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measure, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.7 711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS) (Cont'd)

8.7.2 Service Requirements and Conditions (Cont'd)

I. If a pre-recorded announcement is provided by the TRS entity, the following conditions apply.

1. The TRS entity will provide announcements. The company will provide only the delivery of the call.

2. The provision of access to the 711 network by the Company for the transmission of announcement is subject to availability of such facilities and the requirements of the local exchange network.

3. The TRS entity assumes all financial responsibility for all costs involved in providing announcement including, but not limited to, the recorder-announcement equipment located on the TRS entity's premises.

4. The TRS entity assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required, to connect the recorder-announcement equipment located on the TRS entity's premises.

J. The Company may take all legal and practical steps to disassociate itself from TRS entity providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.

K. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the TRS entity.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.8 811 DIALING SERVICE (T)

8.8.1 General (N)

A. 811 Dialing Service ("811") is a three digit local dialing arrangement, available in specified areas, with Palmetto Telephone Communications, LLC for delivery of general information via voice grade facilities, the Utility Protection Center, Call-Before-You-Dig program. Pursuant to Order 05-59, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 811 code is assigned for access to one call centers. In addition, the 811 subscriber must comply with any orders and rules pertaining to 811, adopted by the FCC in rulemaking proceeding CC Docket 92-105.

B. 811 is available in Palmetto Telephone Communications, LLC Local Calling Area only. To provide access to an 811 number to end users in the local calling area of another local exchange carrier or to a competitive local exchange carrier's (CLEC's) end users within the local calling area, the 811 subscriber must make appropriate arrangements with the other local exchange carrier or CLEC.

C. The Local Calling Area of the 811 subscriber will be the basic local calling area for the Company's exchange as defined in Section 6 of this Tariff, as facilities permit.

D. This service is furnished subject to the availability of the 811 number.

E. 811 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.) or a 10-digit toll free number.

F. Limitations and use of service as stated in Section 4 of this Tariff apply.

G. Directory Listings may be provided for 811 at rates and regulations as specified in Section 7 of this Tariff.

H. Access to 811 is not available to the following classes of service:
- Payphone Service Provider Telephones (PSPs)
- Hotel/Motel/Hospital Service
-1+
- 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
- Inmate Service
- 101XXXX
- Wireless

Operator assisted calls to the 811 subscriber will not be completed. (N)

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.8 811 DIALING SERVICE (Cont'd) (N)

8.8.1 General (Cont'd)

I. The 811 subscriber is restricted from selling or transferring the 811 number to an unaffiliated entity, either directly or indirectly except under direction of the Commission.

J. An "affiliate" of an 811 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 811 subscriber. The term "control" (including the terms "controlling", "controlled by: and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise. If an 811 subscriber becomes an affiliate of or is acquired by another 811 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 811 number within 6 months of the merger or acquisition.

K. 811 will not provide calling number information in real time to the 811 subscriber. If the 811 subscriber needs this type of information, the 811 subscriber must subscribe to a compatible Calling Name/Number Delivery service in Section 8.2 preceding.

L. Calls to a disconnected 811 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 811 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

8.8.2 Service Requirements and Conditions

A. All requests for 811 must be submitted in writing to the South Carolina Public Service Commission. The Commission will allocate 811 numbers in the basic Local Calling Areas based upon requirements and/or standards established by the FCC.

B. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 811 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company. (N)

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.8 <u>811 DIALING SERVICE</u> (Cont'd) (N)

8.8.2 Service Requirements and Conditions (Cont'd)

C. The 811 subscriber must, prior to provisioning of the service, sign a written acknowledgement of possible recall of the 811 number by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 05-59 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 811 codes. If a recall is effected, the Company will work with all 811 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10 digit dialing arrangement within the 6 month notice period. The 811 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 811 subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.

D. Only one 7 or 10-digit local number or one 10-digit toll free number may be used as the lead number per basic Local Calling Area. All central offices within a basic Local Calling Area must be pointed to the same 7 or 10-digit local number or one 10-digit toll free number. Appropriate rates from Sections 5 and 6, of this Tariff will apply.

E. The 811 Dialing Service is provided where facilities permit. (N)

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.8 <u>811 DIALING SERVICE</u> (Cont'd) (N)

8.8.2 Service Requirements and Conditions (Cont'd)

F. 811 will be provided under the following conditions.

1. For network sizing and protection, the 811 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to 811.

2. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 811 without impairing the Company's general telephone service or telephone plant. It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours 811 Dialing Service.

3. The 811 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

4. The 811 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander.

5. Suspension of 811 Dialing Service as covered in Section 4 of this Tariff is not applicable for this service.

6. The 811 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 811. If requested by the Company, the 811 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's 811 service. (N)

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.8 811 DIALING SERVICE (Cont'd)

(N)

8.8.2 Service Requirements and Conditions (Cont'd)

7. A written notice will be sent to any 811 subscriber following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 811. If after notification the subscriber makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

G. If a pre-recorded announcement is provided by the 811 subscriber, the following conditions apply.

1. The 811 subscriber's sponsorship of any particular announcement of recorded program service shall not preclude another 811 subscriber from sponsoring the same or similar announcement or recorded program service.

2. The provision of access to the 811 network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.

3. The 811 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.

4. The 811 subscriber assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises.

(N)

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.8 811 DIALING SERVICE (Cont'd)

8.8.2 Service Requirements and Conditions (Cont'd)

H. The Company may take all legal and practical steps to disassociate itself from 811 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.

I. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

8.8.3 Rates and Charges

A. Application of Rates

1. A one-time Service Establishment charge shall apply per customer. (C)

2. 811 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 811 subscriber's designated premises.

3. Applicable service order charges as specified in Section 5 of this Tariff will apply, in addition to the following rates.

4. A one-time Central Office Activation charge will apply per central office switch translated to the lead number within the basic calling area. (C)

5. A charge will apply to changes to the point-to number at the subscriber's request, per 811 Dialing Service, per central office switch within the basic Local Calling Area.

B. Rates and Charges for this service are provided in Section 16 herein.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.9 LOCAL DIRECTORY ASSISTANCE (T) (M)

8.9.1 General (T)

A. The Company furnishes a Directory Assistance Service for the purpose of aiding subscribers in obtaining telephone numbers of subscribers located within the calling customer's local calling area.

B. The first two (2) local dialed calls to directory assistance per month per residence line are provided at no charge when the caller requests numbers within the Company's local calling areas.

8.9.2 Rates and Charges (T)

The rates for this service are provided in Section 16 herein.

8.10 TEMPORARY SUSPENSION OF SERVICE (T)

8.10.1 General (T)

A. Upon request, a business or residence Customer may arrange for the temporary suspension of their service. Suspension of service is available on the customer's complete service or on such portion thereof as can be suspended.

B. When the period of suspension is less than one (1) month, the regular charges for the full month of service shall apply.

C. Service may not be suspended for more than four (4) months of any consecutive twelve (12) month period.

D. Appropriate service ordering charges as specified in Section 5 will apply.

8.10.2 Rates and Charges (T)

The rates for this service are provided in Section 16 herein. (T) (M)

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.11 211 DIALING SERVICE (N)

8.11.1 General

A. The 211 dialing code (hereinafter referred to as "211") is a three-digit dialing arrangement designed specifically for the delivery of general information via voice grade facilities, for community information and referral services. Pursuant to order 00-256, issued by the Federal Communications Commission (the FCC) in CC Docket 92-105, the 211 code is assigned for access to community information and referral services. In addition, the 211 subscriber must comply with any order and rules pertaining to 211, adopted by the FCC in rulemaking proceeding CC Docket 92-105.

B. The 211 dialing code is available from the company in the company's exchange area only. To provide access to a 211 dialing code to end users in another telephone company territory or to another telephone provider end users within the local calling area, the 211 subscriber must make appropriate arrangements with the telephone provider or other provider serving the territory. The 211 subscriber should work separately with competing local providers to determine that its end users will be able to reach community information and referral services provided by dialing 211.

C. This service is subject to the availability of the 211 dialing code and the technical capability of the serving central office.

D. The 211 dialing code can be delivered via regular exchange access lines.

E. Limitations and use of service are stated in section 4 of this tariff.

F. The local calling area of the 211 subscriber will be the Local Calling Area as defined by the company at the time the 211 code is ordered, as facilities permit. If the calling areas are merged, and a 211 number exists in both areas, the 211 subscriber who established the 211 service first in time will be entitled to retain the 211 number in the merged calling areas.

G. Directory listings may be provided for 211 at rates and regulations as specified in Section 7 this tariff.

H. The 211 subscriber is restricted from selling or transferring the 211 dialing code to an unaffiliated entity, either directly or indirectly. (N)

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.11 211 DIALING SERVICE (Cont'd) (N)

8.11.1 General (Cont'd)

I. A "211 subscriber" is defined as any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 211 subscriber. The term "control" (including the terms "controlling", "controlled by", and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of any entity, whether through the ownership of voting securities, by contract, or otherwise.

J. Operator assisted calls to the 211 code will not be completed.

K. Access to the 211 dialing code is not available to the following classes of service:

- 1+
- 0+,0- (credit card, third-party billing, collect calls)
- 101XXXX
- Inmate service
- Cellular
- Hotel/motel/hospital service (toll call only)

8.11.2 Conditions for Utilization

A. Requests for utilization of the 211 dialing code must be submitted in writing to the South Carolina Budget Control Board, consistent with applicable state law for the assignment of the 211 code.

B. Within 30 days of the number assignment, the 211 subscriber must initiate the request for service. The company will provision the subscriber's order within a reasonable time, dependent upon the given complexity of the order. The 211 subscriber will be billed the nonrecurring charge when the service is provisioned by the company.

C. If, during or at the end of the provisioning period, the 211 subscriber has failed to establish service or decides to discontinue service establishment, the 211 code will be recalled and the number will be considered available for reassignment as specified in A. preceding. (N)

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.11 211 DIALING SERVICE (Cont'd) (N)

8.11.2 Conditions for Utilization (Cont'd)

D. The 211 subscriber, prior to provisioning of the service, shall sign a acknowledgement of possible recall of the 211 dialing code by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the company or regulating entity. The 211 subscriber shall abide by all terms and conditions which may be identified by the FCC in CC Docket 92-105 regarding the use and return of the 211 dialing code. If a recall is effected, the company will work with the 211 subscriber affected by such recall to transfer their service arrangements, to a 7 or 10-digit dialing arrangement within the 6-month notice period. The 211 subscriber will be required to migrate to any access arrangement within the 6-month notice period. The 211 subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.

E. Only one 7 or 10-digit toll-free number or one 10-digit local toll-free number may be used as the lead number per basic local calling area. All central offices within a basic local calling area must be pointed to the same one 7 or 10-digit local number or one 10-digit local toll-free number. Appropriate rates from Sections 5 and 6, and other applicable sections of this tariff will apply to this method of provisioning this service.

F. The 211 dialing code is provided where facilities permit its utilization.

G. The 211 subscriber shall work separately with any cellular or other wireless providers to determine whether their end user customers will be able to reach community information and referral services provided by dialing 211.

H. The 211 subscriber shall work separately with any competitive service provider or other providers of telecommunications services to determine whether their end user customers will be able to reach telephone relay services by dialing 211. (N)

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.11 211 DIALING SERVICE (Cont'd) (N)

8.11.2 Conditions for Utilization (Cont'd)

I. The 211 dialing code will be provided under the following conditions:

1. For network sizing and protection, the 211 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 dialing code.

2. The 211 subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the company, to adequately handle calls to 211 without impairing the company's general telephone service or telephone plant.

3. The 211 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers, releases and all other rights from all persons whose work, statements or performance are used in connection with the 211 dialing code, and from all holders of copyrights, trademarks, and patents used in connection with said service.

4. The 211 subscriber is responsible for, and shall indemnify, protect, defend, and save harmless the company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees, incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable or slander. Unless otherwise provided for in this tariff, the company shall be authorized to disconnect any tariffed service provided to the 211 subscriber utilized, directly or indirectly, with the 211 dialing code, which fails to comply with regulations and conditions set forth herein, upon five (5) days of notice to the subscriber or immediately upon oral notice to the 211 subscriber if any part of the system threatens or diminishes the full utilization of the telecommunication provider's network. (N)

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.11 211 DIALING SERVICE (Cont'd) (N)

8.11.2 Conditions for Utilization (Cont'd)

Disconnection may be suspended at the discretion of the company if it receives written certification that the 211 subscriber is in compliance with regulations and conditions of the tariffs or if the service affecting condition is resolved before disconnection occurs. Continual noncompliance shall be cause for disconnection without notice at the discretion of the company.

5. The 211 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 211. If requested by the company, the 211 subscriber shall assist the company in responding to complaints made to the company concerning the 211 dialing code.

6. A written notice will be sent to any 211 subscriber following oral notification when the 211 subscriber's service unreasonably interferes with or impairs other services rendered to the public by the company. If after notification, the 211 subscriber makes no modification in the method of operation or in the service arrangements that are deemed service affecting by the company, or if the 211 subscriber is unwilling to accept the modifications, or if the 211 subscriber continues to cause service impairment, the company reserves the right, at any time, without further notice, to institute protective measures, up to and including the termination of the service. In any emergency situation as defined by the company, the company reserves the right, at any time, without notice, to institute protective measures up to and including the termination of the 211 service.

7. Suspension of the 211 dialing service as covered in section 4 of this tariff is not applicable for this service. (N)

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.11 211 DIALING SERVICE (Cont'd) (N)

8.11.2 Conditions for Utilization (Cont'd)

J. If a pre-recorded announcement is provided by the 211 subscriber, the following conditions apply:

1. The 211 subscriber will provide announcements. The company will provide only for the delivery of the call.

2. The provision of access to the 211 network by the company for the transmission of the announcement is subject to the availability of such facilities and the requirements of the local exchange network.

3. The 211 subscriber assumes all financial responsibility for all costs involved in providing the announcements including, but not limited to, the recorder/announcement equipment located on the 211 subscriber's premises.

4. The 211 subscriber assumes, according to other specific rates and charges, all financial responsibility for all facilities required, to connect the recorder/announcement equipment located on the 211 subscriber's premises.

K. The company may take all legal and practical steps to disassociate itself from the 211 subscriber providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the company's discretion generates unacceptable levels of complaints by end users.

L. In no event shall the company be liable for either any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this tariff. The company shall not be responsible for calls that can not be completed as a result of repair or maintenance difficulties and equipment or on equipment owned or leased by the 211 subscriber. (N)

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.11 211 DIALING SERVICE (Cont'd) (N)

8.11.3 Third Party Involvement

A. In those instances where a competitive service provider or other type of provider provides the 211 dialing code to its end user within the local calling area of the company, terms and conditions for the utilization of the 211 dialing code will be provided for in the appropriate interconnection agreement between the company and alternative provider.

B. For purposes of providing an alternative end user access to the 211 subscriber within the local calling area, appropriate arrangements must be made by the alternative provider with the 211 subscriber serving the local calling area of the company.

C. An alternative provider may negotiate for the provision of the appropriate directory listing as defined in the appropriate interconnection agreement between the company and the alternative provider.

8.11.4 Rates and Charges

A. Application of Rates

1. A service establishment charge shall apply per basic local calling area.

2. Normal tariffed charges for the local access service arrangements for 211 service for transporting and terminating messages at the 211 subscriber's designated premises.

3. Applicable service implementation charges as specified in section 5 of this tariff will apply, in addition to the above rates.

4. A central office activation charge will apply per central office translated to the lead number.

5. A charge will apply to changes to the point-to number at the subscriber's request, per 211 dialing service, per central office switch within the basic calling area.

B. Rates and Charges for this service are provided in Section 16 herein. (N)

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MISCELLANEOUS SERVICE ARRANGEMENTS

8.12 511 DIALING SERVICE (N)

8.12.1 General

A. 511 Dialing Service ("511") is a three digit local dialing arrangement, available in specified areas, with Palmetto Telephone Communications, LLC for delivery of general information via voice grade facilities, the South Carolina Department of Transportation Travel Information Services program. Pursuant to Order FCC 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 511 code is assigned for access to federal, state and local transportation agencies. In addition, the 511 subscriber must comply with any orders and rules pertaining to 511, adopted by the FCC in rulemaking proceeding CC Docket 92-105.

B. 511 is available in Palmetto Telephone Communications, LLC Local Calling Area only. To provide access to a 511 number to end users in the local calling area of another local exchange carrier or to a competitive local exchange carrier's (CLEC's) end users within the local calling area, the 511 subscriber must make appropriate arrangements with the other local exchange carrier or CLEC.

C. The Local Calling Area of the 511 subscriber will be the basic local calling area for the Company's exchange as defined in Section 6 of this Tariff, as facilities permit.

D. This service is furnished subject to the availability of the 511 number.

E. 511 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.) or a 10-digit toll free number.

F. Limitations and use of service as stated in Section 4 of this Tariff apply.

G. Directory Listings may be provided for 511 at rates and regulations as specified in Section 7 of this Tariff.

H. Access to 511 is not available to the following classes of service:
- Payphone Service Provider Telephones (PSPs)
- Hotel/Motel/Hospital Service
-1+
- 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
- Inmate Service
- 101XXXX
- Wireless

Operator assisted calls to the 511 subscriber will not be completed. (N)

PALMETTO TELEPHONE COMMUNICATIONS, LLC
H.J. Dandridge III, General Manager
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

8.12 511 DIALING SERVICE (Cont'd) (N)

8.12.1 General (Cont'd)

I. The 511 subscriber is restricted from selling or transferring the 511 number to an unaffiliated entity, either directly or indirectly except under direction of the Commission.

J. An "affiliate" of a 511 subscriber is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the 511 subscriber. The term "control" (including the terms "controlling", "controlled by: and under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise. If a 511 subscriber becomes an affiliate of or is acquired by another 511 subscriber through merger, acquisition, or otherwise, then the affiliated subscribers must surrender all but one 511 number within 6 months of the merger or acquisition.

K. 511 will not provide calling number information in real time to the 511 subscriber. If the 511 subscriber needs this type of information, the 511 subscriber must subscribe to a compatible Calling Name/Number Delivery service in Section 8.2.2 preceding.

L. Calls to a disconnected 511 number will be routed to intercept of the announcement facilities for a maximum of 60 days, when the 511 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.

8.12.2 Service Requirements and Conditions

A. All requests for 511 must be submitted in writing to the South Carolina Public Service Commission. The Commission will allocate 511 numbers in the basic Local Calling Areas based upon requirements and/or standards established by the FCC.

B. The Company will provision the subscriber's order within a reasonable time, given the complexity of the order. The 511 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company. (N)

PALMETTO TELEPHONE COMMUNICATIONS, LLC
H.J. Dandridge III, General Manager
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

8.12 511 DIALING SERVICE (Cont'd) (N)

8.12.2 Service Requirements and Conditions (Cont'd)

C. The 511 subscriber must, prior to provisioning of the service, sign a written acknowledgement of possible recall of the 511 number by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 00-256 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such 511 codes. If a recall is effected, the Company will work with all 511 subscribers affected by such recall to transfer their service arrangements, to a 7 or 10 digit dialing arrangement within the 6 month notice period. The 511 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The 511 subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.

D. Only one 7 or 10-digit local number or one 10-digit toll free number may be used as the lead number per basic Local Calling Area. All central offices within a basic Local Calling Area must be pointed to the same 7 or 10-digit local number or one 10-digit toll free number. Appropriate rates from Sections 5 and 6, of this Tariff will apply.

E. The 511 Dialing Service is provided where facilities permit. (N)

PALMETTO TELEPHONE COMMUNICATIONS, LLC
H.J. Dandridge III, General Manager
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

8.12 511 DIALING SERVICE (Cont'd) (N)

8.12.2 Service Requirements and Conditions (Cont'd)

F. 511 will be provided under the following conditions.

1. For network sizing and protection, the 511 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to 511.

2. The customer will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 511 without impairing the Company's general telephone service or telephone plant. It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours 511 Dialing Service.

3. The 511 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

4. The 511 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander.

5. Suspension of 511 Dialing Service as covered in Section 4 of this Tariff is not applicable for this service.

6. The 511 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 511. If requested by the Company, the 511 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's 511 service. (N)

PALMETTO TELEPHONE COMMUNICATIONS, LLC
H.J. Dandridge III, General Manager
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

8.12 511 DIALING SERVICE (Cont'd) (N)

8.12.2 Service Requirements and Conditions (Cont'd)

7. A written notice will be sent to any 511 subscriber following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of 511. If after notification the subscriber makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

G. If a pre-recorded announcement is provided by the 511 subscriber, the following conditions apply.

1. The 511 subscriber's sponsorship of any particular announcement of recorded program service shall not preclude another 511 subscriber from sponsoring the same or similar announcement or recorded program service.

2. The provision of access to the 511 network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.

3. The 511 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses.

4. The 511 subscriber assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required to connect the recorder-announcement equipment located on the subscriber's premises. (N)

PALMETTO TELEPHONE COMMUNICATIONS, LLC
H.J. Dandridge III, General Manager
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

8.12 511 DIALING SERVICE (Cont'd) (N)

8.12.2 Service Requirements and Conditions (Cont'd)

H. The Company may take all legal and practical steps to disassociate itself from 511 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.

I. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber. (N)

PALMETTO TELEPHONE COMMUNICATIONS, LLC
H.J. Dandridge III, General Manager
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

8.12 511 DIALING SERVICE (Cont'd) (N)

8.12.3 Rates and Charges

A. Application of Rates

1. A one-time Service Establishment charge shall apply per customer.

2. 511 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 511 subscriber's designated premises.

3. Applicable service order charges as specified in Section 5 of this Tariff will apply, in addition to the following rates.

4. A one-time Central Office Activation charge will apply per central office switch translated to the lead number within the basic calling area.

5. A charge will apply to changes to the point-to number at the subscriber's request, per 511 Dialing Service, per central office switch within the basic Local Calling Area.

B. The rates and charges for this service are provided in Section 16 herein. (N)

PALMETTO TELEPHONE COMMUNICATIONS, LLC
H.J. Dandridge III, General Manager
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

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PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.1 PROVISION OF SERVICE

10.1.1 General

A. Services consisting of Local Channels, Interoffice Channels, and Optional Features and Functions are classified by series. The various series are sub-divided into different types and are described in terms of circuit characteristics and use.

B. Customers may order local channels which are designed to meet specific communications requirements. The customer is responsible for determining that his terminal equipment is compatible with the service provided by the Company.

C. Where multi-point service is furnished, the local channels are bridged in the wire center.

10.1.2 Rate Categories

A. Following are the basic rate categories which apply to Private Line service

1. Local Channels

a. A local channel provides for a communications path between the demarcation point at a customer premises and the serving wire center of that premises. One local channel charge applies per channel termination.

b. When service is provided by non-wire center connected channels, a non-wire center connected channel charge applies in lieu of local channel charges.

2. Interoffice Channels

This rate category provides for the transmission facilities between serving wire centers associated with two customer premises, between serving wire centers associated with a customer premises and a Company hub, or between two Company hubs.

Interoffice mileage is portrayed in mileage bands. A flat rate and a rate per mile applies to each band. For method of determining mileage, see Section 10.3.3.A.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.1 PROVISION OF SERVICE (Cont'd)

10.1.2 Rate Categories (Cont'd)

3. Optional Features and Functions

This rate category provides for features and functions which may be added to a service to improve its quality or utility to meet specific communications requirements. These are not necessarily identifiable with specific equipment, but rather represent the end result in terms of the performance characteristics which may be obtained. This category includes a) and b) following:

a. Hub Functions

A hub is a Company designated wire center where bridging or multiplexing functions are performed i.e., connecting three or more customer premises in a multipoint arrangement or channelizing analog or digital services requiring a lower capacity or bandwidth.

b. Provides for such things as signaling, conditioning, transfer arrangements, protection switching, etc.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.1 PROVISION OF SERVICE (Cont'd)

10.1.3 Service Configurations

A. There are two types of service configurations which can be provided. These are described as follows:

1. Two-Point Service

A two-point service connects two customer premises either directly through a serving wire center(s) or through a Company hub where additional functions are performed.

2. Multipoint Service

a. Multipoint service connects three or more customer premises through a Company hub.

b. There is no limitation on the number of mid-links available with multipoint service. However, when more than three mid-links are provided in tandem, the quality of the service may be degraded. A mid-link is a channel between hubs (i.e., bridging locations).

c. Voice Grade (Series 2000) Multipoint Channel services for data use have a limit of 6 two-wire facility type local channels or 20 four-wire facility type local channels when used with customer-provided station equipment.

d. Only certain types of service are available for multipoint applications. These are so designated in the service descriptions set forth in 10.2.1 following.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.1 PROVISION OF SERVICE (Cont'd)

10.1.4 Special Routing of IntraLATA Channels

A. The private line services furnished in this Tariff are provided over such routes as the Company may elect.

B. Special routing is involved where, in order to comply with requirements specified by the customer, the Company furnishes the private line service in a manner which includes one or both of the following conditions:

1. Where two or more private lines must be furnished over different physical routes.

2. Where a private line must be furnished on a route which avoids specified geographical locations.

C. When special routing of services is furnished a customer, the rates will be determined on an individual case basis.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.2 SERVICE DESCRIPTIONS

10.2.1 Voice Grade Service – Series 2000

A. Series 2000 voice grade service provides for voice and/or data communications on a two point or multipoint basis for service 7 days per week, 24 hours per day, for a minimum period of one month.

B. Basic parameters and specifications for Series 2000 voice grade service are described for the end to end operation as follows:

Basic Parameters	For Speech Application	For Data Applications
Net Loss	Local Channels used with terminal equipment: Limit as specified in the following Local Channel descriptions. Losses or gains present in CPE have not been included.	
DC Resistance	Local Channel limit as specified in the following Local Channel descriptions. Does not imply or guarantee end to end DC continuity.	
Frequency Error	Plus or Minus 5 Hz	Plus or Minus 5 Hz
Frequency Response	(Referenced to 1000 Hz Loss)	
300 – 3000 Hz	-3dB to + 12dB	-3dB to + 12dB
500 – 2500 Hz	-2dB to + 8dB	-2dB to + 8dB
Envelope Delay Distortion		
800 – 2600 Hz	Not Controlled	Less than 1750 Microseconds

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.2 SERVICE DESCRIPTIONS (Cont'd)

10.2.1 Voice Grade Service – Series 2000 (Cont'd)

Basic Parameters	For Speech Application	For Data Applications
C-Notched Noise (with a –13dBm0 1000 Hz Test Signal)	Not Controlled	Noise level 24dB below signal level
Impulse Noise	Not Controlled	15 Counts in 15 minutes at a threshold of 6dB below a 13dBm0 rms 1000 Hz Signal
Phase Jitter	Not Controlled	10 degrees peak to peak
Non-Linear Distortion		
2nd Order Distortion	Not Controlled	25dB below signal level
3rd Order Distortion	Not Controlled	30 dB below signal level

C. Transmission parameters for voice grade service are described following:

1. Type 2230 – A two-wire interface with effective two-wire facilities engineered for a 1004 Hz net loss of 0 to 10 dB. Generally furnished for voice transmission – Private Line Telephone, Mobile Radio Telephone, or Supervisory Control Use. Multipoint service may be provided at charges specified in the rate section of this tariff.

2. Type 2231 – A two-wire interface with two or four-wire facilities engineered for a 1004 Hz net loss of 0dB to 4.5dB. This is generally used for PBX (or similar system) main or extension station services. Signaling is required for this service.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.2 SERVICE DESCRIPTIONS (Cont'd)

10.2.1 Voice Grade Service – Series 2000 (Cont'd)

3. Type 2432 – A two or four-wire interface with effective four-wire facilities engineered for tie line service use between PBX's or customer-provided communications systems. Signaling is required for this service.

4. Type 2434 – A two or four-wire interface for connection to the serving wire center where loop facilities are not required. This channel is suitable for tie line service (with E&M signaling) between Centrex Type Services Systems and may be connected with Type 2432 local channels.

5. Type 2435 – A four-wire interface with effective four-wire facilities engineered for a 1004 Hz net loss of 0 to 16db. Generally furnished for voice transmission. Multipoint service may be provided at charges specified in the rate section of this tariff.

6. Type 2260 – A two-wire[1] interface with effective two-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of low speed (1200 baud or less) half duplex data services.

7. Type 2261 – A two-wire interface with effective two-wire facilities engineered for use in Select-A-Station Service or Telemetry/Alarm Bridging Service (TABS).

8. Type 2462 – A four-wire interface with effective four-wire facilities engineered for use in Select-A-Station Service, or Telemetry/Alarm Bridging Service (TABS).

9. Type 2463 – A four-wire interface with four-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of analog data services. Multipoint service may be provided at charges specified in the rate section of this tariff.

Note 1: Transmission data characteristics can only be met and guaranteed for the two-wire interface when the airline distance from the serving wire center to the customer's premises is one mile or less and the interoffice channel is not greater than 4 airline miles between serving wire centers.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.2 SERVICE DESCRIPTIONS (Cont'd)

10.2.1 Voice Grade Service – Series 2000 (Cont'd)

10. Type 2464 – A two-wire interface with four-wire facilities engineered for a 1004 Hz net loss of 16dB. Generally used in the provision of analog data services. Multipoint service may be provided at charges specified in the rate section of this tariff.

D. Signaling Arrangements

1. Off Premises Stations

a. For use with PBX (or similar system) off-premises channels for terminal equipment. Signaling arrangements are furnished for grandfathered and registered PBX (or similar) systems in accordance with Part 68 of the FCC Rules and Regulations or for customer-provided communications systems not subject to Part 68 of the FCC Rules and Regulations.

Type A – Furnished for use with Class A PBX (or similar) system station ports capable of operation over loops with resistance in the range of 0-199 ohms.

Type B – Furnished for use with Class B PBX (or similar) system station ports capable of operations over loops with resistance in the range of 200-899 ohms.

Type C – Furnished for use with Class C PBX (or similar) system station ports capable of operation over loops with resistance in the range of 900 ohms or more.

b. For connections to registered or grandfathered PBX (or similar) system equipment, the customer must specify the equipment capability for use with Type A,B, or C Signaling Arrangements.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.2 SERVICE DESCRIPTIONS (Cont'd)

10.2.1 Voice Grade Service – Series 2000 (Cont'd)

2. Tie Lines

a. E&M signaling is provided for use with tie line channels with E&M signaling interfaces. Signaling Arrangements are furnished for grandfathered and registered PBX's in accordance with Part 68 of the FCC Rules and Regulations or for customer-provided communications systems not subject to Part 68 of the FCC Rules and Regulations.

- An E&M Signaling Arrangement is required for each tie line termination, operating in a Dial Repeating mode, at a customer's premises with a registered PBX.

- An E&M Signaling Arrangement is required for each tie line termination at a customer's premises with grandfathered PBX's when the tie line is arranged with an E&M signaling interface.

- An E&M Signaling Arrangement is required with Types 2432 and 2434 channels for additions to or for new installations of grandfathered PBX equipment when not arranged with an E&M signaling interface.

- An E&M Signaling Arrangement is required for each Type 2432 or 2434 channel termination at a customer's premises with a customer-provided communications system not subject to Part 68 of the FCC Rules and Regulations when arranged with an E&M Signaling interface.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.3 RATE REGULATIONS

10.3.1 Types of Rates and Charges

A. The two types of rates and charges are monthly rates and nonrecurring charges and are described as follows:

1. Monthly Rates

Monthly rates are recurring charges that apply each month or fraction thereof that a service is provided. For billing purposes, each month is considered to have 30 days.

Rates applicable to a month-to-month payment option are subject to Company initiated changes.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.3 RATE REGULATIONS (Cont'd)

10.3.1 Types of Rates and Charges (Cont'd)

2. Nonrecurring Charges

Nonrecurring Charges are one-time charges that apply for a specific work activity. The three types of nonrecurring charges that apply are installation of service, installation of features and functions and service rearrangements.

a. Installation of Service

Nonrecurring charges apply for each service terminated at the customer's premises. For the installation of local channels when more than one of the same type of service, between the same locations, for the same customer is ordered and installed at the same time, one at each location is billed at the First Service Installed rate and the others are billed at the Additional Service Installed rate.

The nonrecurring charges for the Installation of Services are set forth in the rate section of this tariff following as Nonrecurring Charges for the Local Channel and Interoffice Channel rate elements.

b. Nonrecurring charges apply for the installation of features and functions available with the various services. For some features and functions there is a lower charge if installed coincident with the service and a higher charge if installed subsequent to the service.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.3 RATE REGULATIONS (Cont'd)

10.3.1 Types of Rates and Charges (Cont'd)

c. Service Rearrangements

(1) Service rearrangements are changes to existing (installed) services which do not result in either a change in the minimum period requirements or a change in the Physical location of the point of termination at a customer premises. Changes which result in the establishment of new minimum period obligations are treated as disconnects and starts. Changes in the physical location of the point of termination are treated as moves and are described and charged for as set forth in Section 10.3.2.

The charge to the customer for the service rearrangement is dependent on whether the change is administrative only in nature or involves actual physical change to the service.

Administrative changes will be made without charge(s) to the customer. Such changes require the continued provision and billing of the Private Line Service to the same entity (i.e., customer remains responsible for all outstanding indebtedness for the service). Administrative changes are as follows:

- Change of customer name (i.e., the customer of record does not change but rather the customer of record changes name),

- Change of customer or customer's premises address when the change of address is not a result of a physical relocation of equipment.

- Change in billing data (name, address or contact name or telephone number).

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.3 RATE REGULATIONS (Cont'd)

10.3.1 Types of Rates and Charges (Cont'd)

(2) All other service rearrangements will be charged for as follows:

- If the change involves the addition of other customer designated premises to an existing multipoint service, the nonrecurring charge for the local channel rate element will apply. The charges will apply only for the location(s) that is being added.

- If the change involves the addition of an optional feature or function which has a separate nonrecurring charge, that nonrecurring charge will apply.

- If the change involves changing the type of signaling on a voice grade service the subsequent, nonrecurring charge will apply for the new type signaling. The charge will apply per service termination affected.

- For all other changes, including a change of the customer of record involving no physical changes to the service provided or the addition of optional features without separate nonrecurring charges, a charge equal to a local channel rate element nonrecurring charge will apply. Only one such charge will apply per service, per change.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.3 RATE REGULATIONS (Cont'd)

10.3.2 Moves

A. A move involves a change in the physical location of one of the following:

1. The point of interface at the customer premises.

2. The customer's premises.

B. The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

1. Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one-half the nonrecurring (i.e., installation) charge for the affected service termination at the customer's premises. There will be no change in the minimum period requirements. If a move is made at the same time a service rearrangement is made, the total charge will never exceed a full nonrecurring charge for the basic service.

2. To a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established at the new location. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.3 RATE REGULATIONS (Cont'd)

10.3.3 Mileage Measurements

A. When station locations of a private line service are located in different wire center serving areas, interoffice channel charges apply. Charges are based on the direct airline distance measured between the serving wire centers. Mileage is determined in accordance with the following:

1. Obtain the "V" and "H" coordinates for each wire center, as listed in the National Exchange Carrier Association Tariff F.C.C. No. 4.

2. Obtain the difference between the "V" coordinates of the two wire centers. Obtain the difference between the "H" coordinates. (The difference is always obtained by subtracting the smaller coordinate from the larger coordinate.)

3. Square each difference obtained in 2. preceding.

4. Add the squares of the "V" difference and the "H" difference obtained in 3. preceding.

5. Divide the sum of the squares obtained in 4. preceding by 10.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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10.3 RATE REGULATIONS (Cont'd)

10.3.3 Mileage Measurements (Cont'd)

6. Obtain the square root of the result obtained in 5. Preceding. This is the rate distance in miles. (Fractional miles being considered as full miles.)

EXAMPLE: The rate distance is required between City One and City Two.

	V	H
City One	7260	2083
City Two	7364	1865
Difference	104	218
Squared	10,816 + 47,524	= 58,340

58,340 divided by 10 = 5834

Square root of 5834 = 76.38 = 77 Airline miles

B. When a private line is furnished over facilities which the Company elects to provide on a direct basis and is not routed through a central office, one two-point channel charge from the rate section of this tariff will apply. The arrangement is limited to channels not more than one airline mile in length.

C. For the purpose of applying multipoint charges, the bridging or hubbing locations are determined by that combination of airline distances connecting the serving wire center which will produce the lowest interoffice mileage charges. Bridging charges apply when three or more channels connect at the same location.

D. For Series 2000 channels the customer may specify the sequence in which the service points are to be connected in which case the rate mileage is the shortest airline mileage determined in accordance with paragraph C. preceding which will connect the wire centers of the service points in the specified sequence.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.4 DIGITAL SERVICE

10.4.1 General

A. This service is provided for the transmission of digital signals only and is furnished only via digital transmission facilities.

B. Digital service provides for the simultaneous two-way transmission of synchronous digital signals at speeds of 2.4, 4.8, 9.6, 19.2, 56, and 64 Kbps between customer locations where appropriate digital facilities for this service are available as determined by the Company.

C. Multipoint Service capability may not be available in all Digital service locations.

D. To ensure satisfactory operation, the terminal equipment provided by the customer must be compatible with the channel facility provided by the Company.

E. Unless specified following, the regulations for Digital service specified herein apply.

F. The rates specified for Digital service are in the rate section of this tariff. The Company will provide a digital facility over existing interoffice carrier equipment and/or transmission facilities compatible with Digital service. If new equipment and facilities or changes to existing facilities are required to provide for Digital service, a special construction charge based on the cost incurred to make the changes may apply in addition to these rates.

G. Digital service is available on a month-to-month basis or under contract plans as described in 10.4.2.E. following.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.4 DIGITAL SERVICE (Cont'd)

10.4.2 Regulations

A. Description of Service

1. Service is furnished for the simultaneous two-way transmission of digital signals at synchronous rates of 2.4, 4.8, 9.6, 19.2, 56, and 64 Kbps between two or more points located within a LATA. These channels may also be furnished on a link (partial channel) basis.

2. Service is furnished for full duplex operation only.

3. A minimum initial service period of 3 month is required.

4. The design, maintenance and operation of Digital service contemplates communications originating or terminating at stations of the customer. While connections to communications systems provided by others may be made on a permissive basis, the Company does not represent this service as adapted for such connections, and shall not be responsible for the through transmission of signals, or the quality of such transmission on such connections.

5. A Channel Service Unit provided by the customer is required at a customer's premises to perform such functions as:

   - proper termination of the service
   - amplification
   - signal shaping
   - remote loop-back

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.4 DIGITAL SERVICE (Cont'd)

10.4.2 Regulations (Cont'd)

B. Method of Applying Rates

1. A Digital Local Channel is furnished between a Serving Wire Center and the demarcation point on a customer's premises.

2. Node Terminations are applied to each termination within the Node Central Office. A change is applicable for each Local Channel and/or Digital Interoffice Channel connected within a Node Central Office.

3. A Digital Interoffice Channel will be required when a Digital Local Channel originates from a Serving Wire Center that is not a Node Central Office. The rate is based on airline mileage, or fraction thereof, between the Serving Wire Center and the Node Central Office.

4. A Digital Interoffice Channel will be required between Nodes when a customer has a requirement to connect premises located in separate Nodal Service Areas. The rate is based on airline mileage, or fraction thereof, between Node Central Offices.[1]

5. Airline distance between Company central offices shall be developed using methodology and Vertical (V) and Horizontal (H) coordinates contained in the National Exchange Carrier Association (NECA) Tariff F.C.C. No. 4. Fractional miles are to be rounded up to the next full mile.

Note 1: When customer premises terminations are located in wire centers assigned to different primary nodes, digital interoffice channel mileage will be calculated from each serving wire center to its assigned primary node, and digital internodal channel mileage will be calculated for the distance between the two primary nodes in the routing sequence.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.4 DIGITAL SERVICE (Cont'd)

10.4.2 Regulations (Cont'd)

C. Connections

1. Customer-Provided Terminal equipment, Customer-Provided Derivation Equipment and Customer-Provided Communications Systems may be connected to Digital service when such a connection is made in accordance with the provision specified in 2. and 3. following.

2. The responsibility of the Company shall be limited to the furnishing and maintenance of service to a network interface on the customer's premises were provision is made for the connection of local service. The customer is responsible for installing and testing his premises equipment or facilities to insure that when they are connected with the Digital service such equipment or facilities are operating properly.

3. The customer responsibility shall include cooperative testing with the Company as may be necessary. Where regeneration and/or equalization adjustments or changes may be required to compensate for rearrangements and/or changes in outside plant facilities, the customer will be responsible for all expenses incurred in changes to his premises equipment.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.4 DIGITAL SERVICE (Cont'd)

10.4.2 Regulations (Cont'd)

4. Connection of Customer-Provided Terminal Equipment, Customer-Provided Derivation Equipment and Customer provided Communications Systems.

   a. The following provisions apply:

      (1) Customer-Provided Terminal Equipment and Customer-Provided Communications Systems may be connected at the premises of the customer to Digital service.

      (2) The customer, by use of its own derivation equipment, may create digital bit streams from Digital service. Such equipment may be connected for transmission of such bit streams when connected through a customer-provided CSU.

   b. Connections to Other Services Furnished by the Company to the Same Customer

      Digital service as furnished by the Company may be connected to another service or to other services furnished by the Company as specified following:

      (1) At the premises of the customer to Series 2000 analog data channels furnished under the rates and regulations of this Company's Tariff.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.4 DIGITAL SERVICE (Cont'd)

10.4.2 Regulations (Cont'd)

c. Connections to other services furnished by the Company to different customers

Digital service as furnished by the Company to a customer may be connected at the premises of the customer to other services furnished by the Company to different customers as specified in 10.4.2.C. preceding.

d. Connection of Channel Service Units

A Channel Service Unit (CSU) must be provided by the customer to connect a company-provided digital facility.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.4 DIGITAL SERVICE (Cont'd)

10.4.2 Regulations (Cont'd)

(1) The Company shall not be responsible for installation operation or maintenance of any terminal equipment or communications systems provided by a customer. Digital service is not represented as adapted to the use of such equipment or system. Where such equipment or system is connected to Company facilities the responsibility of the Company shall be limited to the furnishing of facilities suitable for Digital service and to the maintenance and operation in a manner proper for such digital service. The Company shall not be responsible for:

- the through transmission of signals generated by such equipment or system, or for the quality of, or defects in such transmission or
- the reception of signals by such equipment or systems, or
- damage to terminal equipment or communication systems provided by a customer due to testing.

(2) The Company shall not be responsible to the customer if changes in any of the facilities, operations or procedures of the Company utilized in the provision of Digital service render any facilities or equipment provided by a customer obsolete, or require modification or alteration of such equipment or system or otherwise affects its use or performance.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.4 DIGITAL SERVICE (Cont'd)

10.4.2 Regulations (Cont'd)

(3) The Company undertakes to maintain and repair the facilities which it furnishes. The customer may not rearrange, disconnect, remove or attempt to repair any equipment installed by the Company without prior written consent of the Company.

(4) The Company has set a design objective of 99.5 percent error free seconds at all speeds with Digital service.

D. Payment Arrangements and Credit Allowance

1. The minimum period for which service is furnished and for which charges are applicable is 3 months.

2. Suspension of service is not allowed.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.4 DIGITAL SERVICE (Cont'd)

10.4.2 Regulations (Cont'd)

3. When service is interrupted due to causes other than the negligence of the customer, or the failure of facilities furnished by the customer, a credit allowance will be made upon request for the portion of the service which is affected. For the purpose of determining the amount of allowance every month is considered to have 30 days and only those stations on the interrupted portions of a service shall be considered in the determining the number of stations affected. All such credit allowances shall begin from the time of notice by the customer to the Company that an unsatisfactory performance level has occurred, provided that the customer promptly releases the service as requested by the Company to perform testing and maintenance.

   a. Interruptions of less than three hours – no credit is applied.[1]

   b. Interruptions of three hours or over are credited to the customer at the proportionate monthly charge in half-hour multiples for each half-hour or major fraction thereof of interruption.

   c. Interruption for a period of twenty-four hours or more, credit is allowed or the proportionate part of the monthly charge in multiples of one day for each twenty-four hours or major fraction thereof of interruption for the portion of the service affected by the interruption.

Note 1: Two or more interruptions of 30 minutes or more, during any period up to, but not including 3 hours, shall be considered as one interruption.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.5 T-1 SERVICE

10.5.1 General

A. T-1 Service is furnished for Private Line IntraLATA Communications by the Company.

B. T-1 Service is a service for the transmission of digital signals only and uses only digital transmission facilities.

C. T-1 Service provides for the simultaneous two-way transmission of isochronous digital signals at DS1 speeds of 1.544 mbps, where facilities are available.

D. To ensure satisfactory operation, the terminal equipment provided by the customer must be compatible with the DS1/1.544 Mbps channel facility provided by the Company. The technical specifications and standard network interfaces for T-1 Service are contained in BellSouth Services Technical Reference Publication 73525. This publication is available from BellSouth Services Documentation Operations, North W5A1, 3535 Colonnade Parkway, Birmingham, Alabama 35243.

E. Unless specified following, the regulations for T-1 Service specified herein apply in addition to the regulations set forth in Section 2 preceding.

F. The rates specified for T-1 Service in the Rate Schedule following, contemplate the provision of a digital quality facility over existing interoffice carrier equipment and/or exchange cable facilities compatible with this service. If such equipment, new facilities or changes to existing facilities are required for the provision of this service, a special construction charge based on the cost incurred to make the changes will apply in addition to the rates for T-1 Service.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.5 T-1 SERVICE (Cont'd)

10.5.2 Regulations

A. Description of Service

1. T-1 Service is furnished for the simultaneous two-way transmission of serial, Bipolar, Return-to-Zero (BPRZ) isochronous digital signals , except where intentional bipolar violations are introduced by Bipolar with 8 Zero Substitution (B8ZS) format, at a speed of DS1/1.544 Mbps between two-points located within a LATA.

2. Multipoint service is not available.

3. T-1 Service is available on a month-to-month basis or under variable rate periods, with rates based on lengths of 36 months, 60 months, or 84 months under conditions specified in Section 2 of this Tariff.

4. Connection of DS1/1.544 Mbps communications systems provided by others may be made on a permissive basis as provided for in Section 2. The Company does not represent its T-1 Service as adapted for such connections, and shall not be responsible for the through transmission of signals, or the quality of such transmission on such connections.

5. A Channel Service Unit (CSU) or appropriate Termination Equipment (TE) provided by the customer is required at a customer's or authorized user's premises to perform such functions as:
   - proper termination of the service
   - amplification
   - signal shaping
   - remote loop-back

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.5 T-1 SERVICE (Cont'd)

10.5.2 Regulations (Cont'd)

A. Description of Service (Cont'd)

6. The design, maintenance and operation of T-1 Service contemplates communications originating and terminating as (1) a customer premises to customer premises channel via the Company's Serving Wire Center, (SWC) - and/or through remote SWCs; (2) a customer premises to the Serving Wire Center - and/or to remote SWCs - partial channel (link); or (3) a central office to central office (interoffice) partial channel (link).

7. T-1 Service may also be furnished on a link (partial channel) basis when connected to Centrex Type Services, T-1 channel service, another T-1 Service.

8. All appropriate rates specified in the Rate Schedule at the end of this tariff are in addition to the monthly rate per package or single channel for T-1 Service specified in this Tariff.

B. Definitions

Channel Service Unit

The term "Channel Service Unit" (CSU) denotes equipment provided by the Customer to terminate a digital facility on the customer's or user's premises.

DS1

This denotes a channel service expressed in terms of its digitally encoded data bit rate in accordance with the North American hierarchy of digital signal levels. It has a 1.544 Mbps transmission data rate, and provides for the two-way simultaneous transmission of isochronous timed, Bipolar Return-to-Zero (BPRZ) bit stream format except where intentional bipolar violations are introduced by Bipolar with 8 Zero Substitution (B8ZS) format. Unframed signal formats are not permitted or compatible with Company equipment. The required format and interface specifications are contained in BellSouth Services Technical Reference Publication 73525.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.5 T-1 SERVICE (Cont'd)

10.5.2 Regulations (Cont'd)

B. Definitions (Cont'd)

Digital Local Channel

The term "Digital Local Channel" denotes a path for T-1 Service furnished from the demarcation point on a customer's premises to their Serving Wire Center.

Interoffice Channel

The term "Interoffice channel" denotes a path (or paths) for digital transmission between Company Serving Wire Centers within a LATA. An interoffice channel may be furnished in such manner as the Company may elect.

C. Application of Rates

1. Digital Local Channels furnished between a Serving Wire Center and the customer's premises will be charged at rates based on the first 1/2 mile and each additional 1/2 mile for the airline distance measured between the customer's premises and their Serving Wire Center.

2. Interoffice Channels furnished between Central Offices will be charged at rates based on airline distance between the Central Offices.

3. T-1 Service is available on a month-to-month basis or under variable rate periods. Contract rate increases are subject to the stipulations of 4. following.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.5 T-1 SERVICE (Cont'd)

10.5.2 Regulations (Cont'd)

C. Application of Rates (Cont'd)

4. T-1 Service rates under contract will not be increased by Company initiative until the contract period expires. Rates in effect at the time the service is installed and/or as of the service order application date, will be applicable until the contract expires. At the expiration date of the customer's payment period option, the customer may select a new payment period option at current rates or revert to current rates on a month-to-month basis.

5. A Termination Liability Charge is applicable at the date of termination. The applicable charge is dependent on the contract period subscribed to and will be equal to the number of months remaining in the contract times the monthly rate provided under the contract

6. Airline distance between Company central offices shall be developed using the methodology, found in 10.3.3 of this Tariff. Fractional mileage shall be rounded up to the next full mile.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.5 T-1 SERVICE (Cont'd)

10.5.2 Regulations (Cont'd)

D. Connections

1. Customer-Provided Terminal Equipment, Customer-Provided Derivation Equipment and Customer-Provided Communications Systems may be connected to T-1 Service when such connection is made in accordance with the provision specified in 2., 3., and 4. following.

2. Responsibility of the Company

a. The responsibility of the Company shall be limited to the furnishing and maintenance of T-1 Service to a network interface on the customer's premises where provision is made for the connection of local service.

b. The Company shall not be responsible for installation, operation, or maintenance of any terminal equipment or communications systems provided by a customer. T-1 Service is not represented as adapted for the use of such equipment or system. Where such equipment or system is connected to Company facilities the responsibility of the Company shall be limited to the furnishing of facilities suitable for T-1 Service and to the maintenance and operation in a manner proper for such digital service. The Company shall not be responsible for:

- the through transmission of signals generated by such equipment or system, or for the quality of, or defects in, such transmission or

- the reception of signals by such equipment or systems, or

- damage to terminal equipment or communications systems provided by a customer or authorized user due to testing.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.5 T-1 SERVICE (Cont'd)

10.5.2 Regulations (Cont'd)

D. Connections (Cont'd)

c. The Company shall not be responsible to the customer if changes in any of the facilities, operations or procedures of the Company utilized in the provision of T-1 Service render any facilities or equipment provided by a customer obsolete, or require modification or alteration of such equipment or system or otherwise affects its use or performance.

d. The Company undertakes to maintain and repair the facilities which it furnishes. The customer may not rearrange, disconnect, remove or attempt to repair any equipment installed by the Company without prior written consent of the Company.

3. Responsibilities of the Customer

a. The customer is responsible for installing and testing his premises equipment or facilities to insure that when they are connected to T-1 Service such equipment or facilities are operating properly.

b. The operating characteristics of the customer premises equipment or facilities shall be such as to not interfere with any of the services offered by the Company. Such use is subject to the further provisions that the equipment provided by a customer does not: endanger the safety of Company employees or the public; damage, require change in or alteration of the equipment or other facilities of the Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the Company's facilities or otherwise injure the public in its use of the Company's services. Upon notice that the equipment provided by a customer is causing or is likely to cause such hazard or interference, the customer shall take such steps as shall be necessary to remove or prevent such hazard or interference.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.5 T-1 SERVICE (Cont'd)

10.5.2 Regulations (Cont'd)

D. Connections (Cont'd)

c. The customer's responsibility shall include cooperative testing with the Company as may be necessary. Where regeneration and/or equalization adjustments or changes may be required to compensate for rearrangements and/or changes in outside plant facilities, the customer will be responsible for all expenses incurred in changes to his premises equipment.

4. Connection of Customer-Provided Terminal Equipment, Customer-Provided Derivation Equipment and Customer-Provided Communications Systems.

a. The following provisions will apply:

(1) Customer-Provided Terminal Equipment and/or Customer-Provided Communications Systems may be connected at the premises of the customer to T-1 Service.

(2) The customer, by use of its own derivation equipment, may create digital bit streams from a T-1 Service and such equipment may be connected for transmission of such bit streams when connected through a customer-provided CSU/TE.

(3) The undertaking of the Company is to furnish T-1 Service as ordered and specified by the customer as specified in d) following.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.5 T-1 SERVICE (Cont'd)

10.5.2 Regulations (Cont'd)

D. Connections (Cont'd)

b. Connections to Other Services Furnished by the Company to the Same Customer

T-1 Service furnished by the Company may be connected by the customer to another service or to other services furnished by the Company as specified in D.2 preceding. Connected services are subject to all rules and regulations governing the provisioning of those services.

c. Connections to Other Services Furnished by the Company to Different Customers

The customer may connect at the premises of the customer, another T-1 Service or other services furnished by the Company to different customers as specified in d.2. preceding. Connected services are subject to all rules and regulations governing provisioning of those services.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.5 T-1 SERVICE (Cont'd)

10.5.2 Regulations (Cont'd)

D. Connections (Cont'd)

d. Connection of Channel Service Units

A Channel Service Unit (CSU) or appropriate Termination Equipment (TE) must be provided by the customer to connect a Company-provided digital facility. In accordance with Part 68 of the FCC's Rules and Regulations, new grandfathered CSU/TEs may be connected, moved, and reconnected until June 30, 1987. After this date only registered and previously connected grandfathered CSU/TEs may be connected to Company-provided digital facilities.

Grandfathered CSU/TE equipment must comply with the requirements outlined in BellSouth Services Technical Reference 73525. This publication is now available from BellSouth Services Documentation Operations, North W5A1, 3535 Colonnade Parkway, Birmingham, AL 35243. Registered technical requirements for CSU/TEs are outlined in Part 68 of the FCC's Rules and Regulations. A copy may be obtained from the Federal Communications Commission, Room BB300, Washington, D. C. 20054.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.5 T-1 SERVICE (Cont'd)

10.5.2 Regulations (Cont'd)

E. Features

1. Clear Channel Capability

a. Clear Channel Capability (CCC) is an arrangement that alters a DS1/1.544 Mbps signal with unconstrained information bits, to meet pulse density requirements outlined in Technical Reference 73525. This will allow a customer to transport an all zero octet over a T-1 Service channel providing an available combined maximum 1.536 Mbps data rate. This arrangement requires the customer signal at the channel interface to conform to Bipolar with 8 Zero Substitution (B8ZS) line code as described in Technical Reference 73525.

b. CCC is provided on T-1 Service channels between two customer designated premises, from a customer premises to their Serving Wire Center or Node Central Office and/or to a remote Serving Wire Center or Node Central Office, and from a Central Office to a Central Office, and is subject to the availability of facilities. This optional feature may be ordered at the same time the T-1 Service channel is ordered, or it may be ordered as an additional feature of an existing T-1 Service channel.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRIVATE LINE SERVICE

10.5 T-1 SERVICE (Cont'd)

10.5.2 Regulations (Cont'd)

F. Payment Arrangements and Credit Allowance

1. The minimum period for which T-1 Service is furnished and for which charges are applicable is one month.

2. Suspension of service is not allowed.

3. When T-1 Service is interrupted due to causes other than negligence of the customer, or to the failure of facilities or equipment furnished by the customer, a credit allowance will be made upon request for the portion of service affected. For the purpose of determining the amount of allowance, every month is considered to have 30 days. All credit allowances shall begin from the time of notice by the customer to the Company, and will end when the service is operative. No credit is allowed for interruption to service of less than 30 minutes. Interruptions of 30 minutes or more are credited to the customer at the proportionate monthly rate in half-hour multiples for each half-hour, or major fraction thereof, of interruption. A customer must report the outage in order to receive service outage credit. The total credit received in any month shall not exceed the monthly rate for the service.

10.6 RATES AND CHARGES

Rates and charges for Private Line Service can be found in Section 16 and the Price List of this tariff.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

RESERVED FOR FUTURE USE

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE

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PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE

13.1 GENERAL INFORMATION

13.1.1 Description

Integrated Services Digital Network (ISDN) is a digital architecture that provides an integrated voice/data capability to the customer premises facility, utilizing the public switched network. ISDN distributes voice, data video, image and facsimile by two standard methods of access: a Basic Rate Interface (BRI) or a Primary Rate Interface (PRI). These are serving arrangements which conform to internationally developed, published, and recognized standards generated by the International Telecommunications Union (formerly CCITT).

13.1.2 Definitions

A. Basic Rate Interface (BRI)

BRI consists of up to three distinct channels on one pair of wires: one or two B (Bearer) channels and one D (Delta) channel. BRI is offered on either an individual case basis or in flat or measured rate single line ISDN service.

B. B (Bearer) Channel

The B-channel carrier circuit-switched voice and/or data communications at speeds up to 64 kbps, from the customer's premises, over the loop facility, to the central office.

C. B-Channel Circuit-Switched Data

Circuit-Switched Data provides the capability of making data calls over the public switched network. Information is transmitted the same way as digitized voice. Like a voice call, a circuit switched data call ties up network/system resources for the duration of the call. Similar to voice, caller ID functionality is provided.

D. D (Delta) Channel

The D-channel carries signaling and/or packet data information, at speeds up to 16 kbps on BRI, and signaling only information up to 64 kbps for PRI, from the customer's premises to the central office. The D-channel has both data and signaling functionality; it does not have voice capability.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE

13.1 GENERAL INFORMATION (Cont'd)

13.1.2 Definitions (Cont'd)

E. Primary Rate Interface (PRI)

PRI has a capacity of 1.544 Mbps and has multiple channels: 23 B-channels, and 1 D-channel, and is also known as 23 B+D access. The B-channels carry voice calls, circuit switched data, and video, while the D-channel handles signaling information. Once the customer has subscribed to PRI service subsequent T1 may be configured with 24 B channels circuits, subject to D channel signaling capacity.

F. Service Area

Service Area pricing for Single Line ISDN Service includes all customers who:

- Draw dial tone directly from an ISDN switch, or
- It is within a designated distance, as determined by the Company, from an ISDN equipped switch.

G. T1/DS1 Facility

This element is the digital facility transmitting at a rate of 1.544 Mbps. The T1/DS1 signal provided to the customer's premises will have a loss not greater than 16.5 dB. Construction charges may apply.

H. Digital Subscriber Loop (DSL)

The digital ISDN connection from the Central Office to the customer's premises.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE

13.1 GENERAL INFORMATION (Cont'd)

13.1.3 Terms and Conditions

A. General

1. The customer will be responsible for the procurement of associated customer premises equipment (CPE) and will ensure compatibility with the ISDN digital switch serving the customer. CPE must meet national ISDN1 (NT1) standards to insure compatibility with ISDN services.

2. ISDN includes a comprehensive 2 B+D package. The standard features and functions support two terminals per BRI. Within the standard basic package there is little flexibility for customization.

3. ISDN does not offer B-channel packet service capabilities.

4. Palmetto Telephone Communications, LLC will terminate ISDN Services at the customer's demarcation point.

5. Should any change in customer owned inside wiring (including riser cable) or customer owned CPE require Palmetto Telephone Communications, LLC to redesign ISDN service, the customer shall reimburse Palmetto Telephone Communications, LLC for all costs incurred by Palmetto Telephone Communications, LLC for making such a change. Should ISDN service fail due to customer owned inside wiring or CPE, or power failure, the responsibility for failure shall be solely that of the customer and Palmetto Telephone Communications, LLC shall have no liability of any kind.

6. The customer is responsible for replacement, installation, operation, maintenance, repair and replacement of all customer owned inside wire and CPE that the customer uses in connection with this service. Premises wiring and CPE must be compatible with the Palmetto Telephone Communications, LLC's provision of ISDN Service.

7. If there is an ISDN Service interruption which lasts more than 24 consecutive hours after the customer gives Palmetto Telephone Communications, LLC notice of such out-of-service condition, except for problems caused by the customer's actions, inside wiring, interface, and/or CPE, an out-of-service credit will be applied to the customer's bill. This service shall be based on a 30-day month and shall be calculated by dividing the monthly rate for the service affected by 30 days and multiplying that daily rate by the number of days, or major fraction thereof, that the service was interrupted. This will be the customer's sole remedy.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE

13.1 GENERAL INFORMATION (Cont'd)

13.1.3 Terms and Conditions (Cont'd)

A. General (Cont'd)

8. This ISDN service offering is considered an optional service. The ISDN equipment at the customer's premise will not function with the loss of electrical power leaving this service inoperable. Service location moves of ISDN circuits will be treated as a discontinuance and start of new service, therefore all associated nonrecurring charges will apply.

B. Provisioning of ISDN

1. The rates and charges specified for ISDN are applicable only to customers whose serving central office has been identified by Palmetto Telephone Communications, LLC as having ISDN available.

2. ISDN may be provided to customers from a central office other than their normal serving office as determined by Palmetto Telephone Communications, LLC.

3. ISDN is offered where compatible facilities and equipment are available. Service is generally considered available for loops 18 kilofeet or less in length. Loops greater than 18 kilofeet in total length must meet ISDN extension technology design requirements and will be considered available if ISDN compatible pair gain systems are in place or planned to serve the area based on the scheduled placement of compatible pair gain systems. If no pair gain system is in place or planned, loops greater than 18 kilofeet in length will also be considered available if single line loop extension equipment can be deployed and the loop is within the design limitation of this type of extension equipment. If the loop is greater than 18 kilofeet in length, additional engineering and construction charges may apply.

4. Some products and services are not available and/or compatible with ISDN. Therefore, customer should check with Palmetto Telephone Communications, LLC for capability before purchasing and installing this service.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE

13.1 GENERAL INFORMATION (Cont'd)

13.1.3 Terms and Conditions (Cont'd)

C. Local Calling Areas and Telephone Numbers

1. If a customer is provided service from a designated central office which is not the customer's normal serving office, the local calling area for the customer's ISDN will be that of the designated ISDN-equipped CO.

2. Calling areas are subject to change as additional central offices become capable of directly providing ISDN services to the customer's own and nearby serving area. Changes to calling areas will affect customer telephone numbers.

D. Indemnification

1. It is the customer's responsibility to indemnify and hold harmless Palmetto Telephone Communications, LLC against any and all claims, losses, liabilities, damages and lawsuits brought by any nonparty and arising, in whole or in part, out of customer's material breach of this tariff. Indemnification shall include, but is not limited to: costs and attorney's fees.

2. The customer is responsible for the content of communications. Where the customer's negligence or wrongful actions in using customer owned inside wire or CPE, or customer's communications result in any claim or legal action brought by any nonparty, the customer shall indemnify and hold Palmetto Telephone Communications, LLC harmless.

E. Protection of the Network

1. Palmetto Telephone Communications, LLC has the right and option to check the output of any equipment used in the transmission of signals, to or from the customer premises, for this service. This includes Palmetto Telephone Communications, LLC provided facilities or other companies' facilities used in connection with provision of ISDN capabilities, such as CPE.

2. Palmetto Telephone Communications, LLC will notify the customer of any deviation from the authorized transmission or specifications established in provision of the service.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE

13.1 GENERAL INFORMATION (Cont'd)

13.1.3 Terms and Conditions (Cont'd)

E. Protection of the Network (Cont'd)

3. Upon notification by Palmetto Telephone Communications, LLC that unauthorized transmissions are present due to customer equipment or facilities, the customer will correct the situation on an expeditious basis or service will be disconnected by Palmetto Telephone Communications, LLC to protect the network. Palmetto Telephone Communications, LLC shall not be liable for and disclaims liability for losses which might be incurred as a result of disconnecting the service, and disclaims any and all implied warranties, including, without limitation, warranties of merchantability and fitness for a particular purpose. With respect to such equipment of service, Palmetto Telephone Communications, LLC shall not be liable for any incidental or consequential damages, including, but not limited to loss, damage, or expense directly or indirectly arising from the customer's use of or inability to use this service or equipment, either separately or in combination with other services or equipment.

F. Agreement

Fixed period agreements will be priced on an Individual Case Basis (ICB) depending on the number of years of the agreement. Additions or changes to the agreement will be negotiable between the Company and the customer.

13.2 RATES AND CHARGES

Rates and charges for Integrated Services Digital Network (ISDN) Service can be found in Section 16 and the Price List of this Tariff.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

RESERVED FOR FUTURE USE

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

15.1 SPECIAL CONSTRUCTION

15.1.1 Basis for Charges

Basis for Charges where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company (including return) and may include:

A. nonrecurring charges;
B. recurring charges;
C. termination liabilities; or
D. combinations of A., B., and C.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

15.1 SPECIAL CONSTRUCTION (Cont'd)

15.1.2 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a customer.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

15.2 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE

At the customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

15.3 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Rates for ICB arrangements will be developed on a case-by-case basis in response to a bona fide request from a customer or prospective customer for service which vary from tariffed arrangements. Rates quoted in response to such requests may be different for tariffed service than those specified for such service in the Rate Attachment. ICB rates will be offered to customers in writing and will be made available to similarly situated customers. A summary of each ICB contract pricing arrangement offered pursuant to this paragraph will be filed as an addendum to this Tariff within 30 days after the contract is signed by both the Company and the customer. The following information will be included in the summary:

A. LATA and type of switch
B. The V&H distance from the central office to the customer’s premises
C. Service description
D. Rates and charges
E. Quantity of circuits
F. Length of the agreement.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

RATES AND CHARGES

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PALMETTO TELEPHONE COMMUNICATIONS, LLC
H.J. Dandridge III, General Manager
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MAXIMUM
RATES AND CHARGES

16.1 GENERAL

This section contains the maximum rates and charges for the services identified in this Tariff that are provided by the Company. Rates and charges are generally per item charges or monthly rates as the context warrants, unless otherwise noted.

See Price List following for current rates and charges.

16.2 RESERVED FOR FUTURE USE

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MAXIMUM
RATES AND CHARGES

16.3 SERVICE CHARGES

The following charges are assessed for the services listed in Section 5 of this Tariff.

			Maximum Non-Recurring Charge
16.3.1	Service Ordering Charge – Per Service Order:		
	A. Residence		
	Primary:	For connecting new or additional Central Office lines	$100.00
	Secondary:	For moving or changing existing service or adding new or additional service other than central office	$100.00
	B. Business		
	Primary:	For connecting new or additional Central Office lines	$100.00
	Secondary:	For moving or changing existing service or adding new or additional service other than central office	$100.00
16.3.2	Central Office Line Connection Charge – Per Central Office Line or Trunk		
	A. Residence		$100.00
	B. Business		$100.00
16.3.3	Access Line Work, Per Line		
	A. Residence		$100.00
	B. Business		$100.00
16.3.4	Premises Visit Charge		
	A. Premises Visit, Per Customer Request		
	1. Residence		$100.00
	2. Business		$100.00
	B. Premises Visit, Customer Equipment Trouble Per Hour, One Hour Minimum		
	1. Residence		$300.00
	2. Business		$300.00

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MAXIMUM
RATES AND CHARGES

16.3 SERVICE CHARGES (Cont'd)

		Maximum Non-Recurring Charge
16.3.5	For Record Type Orders Only – Service Ordering Charge Per Customer Request	
	A. Residence	$100.00
	B. Business	$100.00
16.3.6	Installation Charges	
	Installation charges where applicable are identified and presented throughout this tariff as part of the offering of individual items of service features.	

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MAXIMUM
RATES AND CHARGES

16.3 SERVICE CHARGES (Cont'd)

16.3.7 Restoration Charge

		Maximum Non-Recurring Charge
Non-Payment		
The Secondary Service Order Charge and Central Office Line Connection Charge apply.		
A.	Residence	$100.00
B.	Business	$100.00
Temporary Suspension		
The Secondary Service Order Charge and Central Office Line Connection Charge apply.		
A.	Residence	$100.00
B.	Business	$100.00

16.3.8 Malicious Call Trace
Per Customer Request

A.	Residence	$300.00
B.	Business	$300.00

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MAXIMUM
RATES AND CHARGES

16.3 SERVICE CHARGES (Cont'd)

16.3.9 Returned Check Charge - Maximum

Per Occasion

The returned check charge will be equal to, or less than, the rate allowed by S.C. Code Ann. § 34-11-70 (Supp. 1998).

16.3.10 Late Payment Charge - Maximum

The Company may establish a Late Payment Charge as it deems appropriate subject to the maximum amounts and the exceptions contained in South Carolina Public Service Commission Reg. 103-622.2.

16.4 LOCAL EXCHANGE SERVICE CHARGES

The following charges are assessed for the services listed in Section 6 of this tariff.

16.4.1 Flat Rate Service

		Maximum Monthly Rate
A.	Business	
	One Party	$200.00
B.	Residence	
	One Party	$200.00
C.	PABX and PBX	
	PBX Trunk Lines	$200.00
	KEY-PBX Trunk Lines	$200.00
D.	Extensions	
	Off-Premises Access	$100.00

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MAXIMUM
RATES AND CHARGES

16.4 LOCAL EXCHANGE SERVICE CHARGES (Cont'd)

16.4.2 Verification and Emergency Interrupt Service

		Maximum Charge
A.	Verification Request	
	1. Each Request……..	$20.00
B.	Emergency Interrupt Request	
	1. Each Request……	$40.00

A charge for a Verification Request also applies.

16.5 DIRECTORY LISTING CHARGES

16.5.1 The following charges are assessed for the services listed in Section 7 of this tariff.

		Maximum Charges
A.	Primary Listing	$10.00
B.	Additional Listing	$10.00
C.	Non-Published Number Service	$20.00
D.	Non-Listed Number Service	$20.00

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MAXIMUM
RATES AND CHARGES

16.6 EXTENSION LINE MILEAGE

From the common equipment cabinet to the station location:

		Maximum Rate
A.	For each quarter mile or fraction thereof, airline measurement, per month	$50.00

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MAXIMUM
RATES AND CHARGES

16.7 ADVANCED CALLING SERVICES

The following charges are assessed for the services listed in Section 8 of this tariff.

A. Advanced Calling Services - Monthly Rates	Maximum Residence Monthly Rate	Maximum Business Monthly Rate	(C)
Account Code Plus	$25.00	$25.00	(N)
Anonymous Call Rejection	$25.00	$25.00	
Selective Call Block	$25.00	$25.00	(T)
Call Forwarding	$25.00	$25.00	
Call Forwarding Busy	$25.00	$25.00	
Call Forwarding Busy or No Answer	$25.00	$25.00	
Call Forwarding No Answer	$25.00	$25.00	
Fixed Destination Call Forwarding	$25.00	$25.00	(N)
Selective Call Forwarding	$25.00	$25.00	(T)
Call Forwarding Remote Access	$25.00	$25.00	(T)
Call Return	$25.00	$25.00	
Call Selector	$25.00	$25.00	
Call Tracing	$25.00	$25.00	
Call Waiting	$25.00	$50.00	
Caller ID With Number	$50.00	$50.00	(T)
Caller ID With Name and Number	$25.00	$25.00	(T)
Caller ID on Call Waiting	$25.00	$25.00	(N)
Caller ID Block	$25.00	$25.00	(T)
Cancel Call Waiting	$25.00	$25.00	
Remote Call Forwarding	$25.00	$25.00	(T)
Distinctive Ring	$25.00	$25.00	
Hot Line	$25.00	$25.00	
			(D)
Repeat Dialing	$25.00	$25.00	
Selective Call Acceptance	$25.00	$25.00	
Speed Calling 8	$25.00	$25.00	(T)
Speed Calling 30	$25.00	$25.00	(T)
Teen Line	$25.00	$25.00	(N)
Terminating Call Manager	$25.00	$25.00	(N)
Three-Way Calling	$25.00	$25.00	
Three-Way Calling with Transfer	$25.00	$25.00	
Warm Line	$25.00	$25.00	

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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16.7 ADVANCED CALLING SERVICES (Cont'd)

B. Advanced Calling Services - Usage Sensitive Rates (N)

	Maximum Nonrecurring Charge Per Activation or Use	
	Residence	Business
Call Return	$2.00	$2.00
Caller ID Block	N/C	N/C
Repeat Dialing	$2.00	$2.00
Three-Way Calling	$2.00	$2.00

(N)

C. Package Rates (T)

Advanced Calling Services stipulated in this tariff are available in the following packages:

	Maximum Monthly Rate Per C.O. Line Equipped	
	Residence	Business
Call Forwarding-All/Call Waiting	$ 25.00	$ 50.00
Call Forwarding-All/Speed Call 8/Call Waiting	$ 25.00	$ 50.00
Call Forwarding-All/Speed Call 30/Call Waiting	$ 50.00	$100.00
Call Forwarding-All/Speed Call 30/Call Waiting/Three-Way	$ 50.00	$100.00
Toll Restriction/Call Waiting	$ 50.00	$100.00

D. Service Connection Charges as described in Section 16 are applicable for all monthly rate Advanced Calling Services. (C) (C)

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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RATES AND CHARGES

16.8 TOLL RESTRICTION

The following charges are for the Toll Restriction Service only and are in addition to applicable charges for telephone service.

		Maximum Monthly Rate	
A.	Toll Restriction	$50.00	(T)
B.	Toll Restriction with PIN	$50.00	

Nonrecurring charges are not applicable when these Toll Restriction Services are provided as part of the original order to establish business or residential individual line service.

When Toll Restriction Services are added or rearranged on an existing line, the Service Ordering and Central Office Line Connection Charges will apply unless waived during special promotions.

16.9 RESERVED FOR FUTURE USE

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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16.10 UNIVERSAL EMERGENCY NUMBER SERVICE (911)

Rates are not included in this tariff for 911 service since the Counties control the rates, not the Commission.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

MAXIMUM
RATES AND CHARGES

16.11 DIRECT-INWARD DIALING (DID) SERVICE

A. Central Office Components

1. Direct-Inward Dialing (DID) Service

	Maximum Installation Charge	Maximum Monthly Rate
Establish trunk group and provide first group of 20 DID numbers	$600.00	$100.00
Each additional group of 20 DID numbers	$600.00	$100.00
DID PBX Trunk Termination, each	$600.00	$300.00
DID Key System Trunk Termination, each		$300.00

16.12 LOCAL DIRECTORY ASSISTANCE

Directory Assistance Within Exchanges Served by the Company

	Maximum Rate
Residence	
Per Call, after allowance of two (2) free calls	$20.00
Business	
Per Call	$20.00

16.13 TEMPORARY SUSPENSION OF SERVICE

During the period of suspension, the access charge and end user charge is fifty percent (50%) of the rate regularly charged, as set forth in Section 6. Nonpublished number, nonlisted number and additional listing charges if applicable, are charged in full. Supplemental charges for custom calling features and customer premises equipment will not apply.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
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MAXIMUM
RATES AND CHARGES

16.14 PRIVATE LINE SERVICE

16.14.1 Channels

A. Local Channels

Voice Grade
Per point of termination

Voice

	Monthly Rate		Maximum Nonrecurring Charge	
	Minimum	**Maximum**	**First**	**Additional**
Type 2230	$2.00	$100.00	$ 700.00	$250.00
Type 2231	$2.00	$150.00	$ 700.00	$250.00
Type 2432	$2.00	$270.00	$ 800.00	$300.00
Type 2434	$2.00	$ 50.00	$ 350.00	$200.00
Type 2435	$2.00	$270.00	$ 750.00	$300.00
Type 2261	$2.00	$160.00	$1,200.00	$500.00
Type 2462	$2.00	$200.00	$1,200.00	$500.00

Data

Type 2260	$2.00	$150.00	$850.00	$350.00
Type 2463	$2.00	$300.00	$850.00	$350.00
Type 2464	$2.00	$300.00	$850.00	$350.00

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
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MAXIMUM
RATES AND CHARGES

16.14 PRIVATE LINE SERVICE (Cont'd)

16.14.2 Interoffice Channels[1]

Fixed and Mileage Charges applicable, per channel

Voice Grade Service – Series 2000

	Fixed Monthly Charge		Monthly ChargePer Mile		Maximum Nonrecurring Charge
	Minimum	Maximum	Minimum	Maximum	
1 thru 8 Miles	$32.00	$300.00	$1.00	$12.00	$250.00
9 thru 25 Miles	$32.00	$300.00	$1.00	$12.00	$250.00
Over 25 Miles	$32.00	$300.00	$1.00	$12.00	$250.00

Note 1: For method of determining mileage, See Section 10.3.3.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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16.14 PRIVATE LINE SERVICE (Cont'd)

16.14.3 Optional Features and Functions

A. Bridging

Bridging charges are applicable where more than two Local Channels, or one or more Local Channels and more than one Interoffice Channel, or more than one Local Channel and one Interoffice Channel are bridged or hubbed at the same wire center.

Voice Grade Bridges (Series 2000)

Voice Bridging

Per Port

	Maximum Nonrecurring Charge	Monthly Rate	
		Minimum	Maximum
Two-Wire (Type 2230)	$100.00	$ 7.00	$60.00
Four-Wire (Type 2435)	$100.00	$ 9.00	$65.00

Data Bridging

Per Port

Four-Wire (Types 2463 and 2464)	$100.00	$15.00	$100.00

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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16.14 PRIVATE LINE SERVICE (Cont'd)

16.14.3 Optional Features and Functions (Cont'd)

A. Bridging (Cont'd)

Voice Grade Bridges (Series 2000) (Cont'd)

Addressable Arrangement

	Maximum Nonrecurring Charge	Monthly Rate Minimum	Monthly Rate Maximum
Common Equipment	$500.00	$200.00	$1,200.00
Channel Connections			
Per two-wire connection	$100.00	$ 3.00	$ 25.00
Per four-wire connection	$100.00	$ 13.00	$ 70.00

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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16.14 PRIVATE LINE SERVICE (Cont'd)

16.14.3 Optional Features and Functions (Cont'd)

B. Signaling Arrangements

Signaling arrangements are provided at the customer's option to arrange channels for suitable signaling. Signaling is required on all off-premises extension channels and tie line channels associated with PBX (or similar) systems.

Per local channel

	Monthly Rate		Maximum Nonrecurring Charge	
	Minimum	**Maximum**	**Initial**	**Subsequent**
Ringdown-Manual	$10.00	$50.00	$100.00	$450.00
Ringdown-Automatic	$ 9.00	$50.00	$100.00	$200.00
E&M Type	$ 9.00	$50.00	$100.00	$400.00
Type A (0-199 ohms)	$ 4.00	$30.00	$100.00	$300.00
Type B (200-899 ohms)	$ 4.00	$30.00	$100.00	$300.00
Type C (900 or more ohms)	$ 3.00	$20.00	$100.00	$300.00

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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16.14 PRIVATE LINE SERVICE (Cont'd)

16.14.3 Optional Features and Functions (Cont'd)

C. Conditioning (Voice Grade Services)

Conditioning provides more specific transmission characteristics for data services. There are two types of C-conditioning and one type of D-conditioning, each with different technical specifications. C-Type conditioning controls attenuation distortion and envelope delay distortion. D-Type conditioning controls the signal to C-notched noise ratio and intermodulation distortion.

Conditioning is charged for on a per Local Channel basis for two-point and multi-point service. For two-point services the parameters apply to each service. For multipoint services the parameters apply to any path between any two service points.

The types and description of the available conditioning options are as follows:

Type Conditioning	Frequency Response Specification	Envelope Delay Distortion Specification
C1 (two-point or multipoint)	300-2700 Hz, -2db to +6dB. 1000-2400 Hz, -1dB to +3dB. 300-3000 Hz, -3dB to +12dB.	1000-2400 Hz, less than 1000 microseconds
C2 (two-point or multipoint)	300-3000 Hz, -3dB to +6dB. 500-2800 Hz, -dB to +3dB.	1000-2600 Hz, less than 500 microseconds 600-2600 Hz, less than 1500 microseconds 500-2800 Hz, less than 3000 microseconds

		Non-Linear Distortion	
	C-Notched Noise	**2nd Order Distortion**	**3rd Order Distortion**
D1 (two-point)	Noise level 28dB below signal level	35dB below signal level	40dB below signal level

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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16.14 PRIVATE LINE SERVICE (Cont'd)

16.14.3 Optional Features and Functions (Cont'd)

C. Conditioning (Voice Grade Services) (Cont'd)

When a channel is equipped with Type D1 conditioning and is utilized for voice communications, the Company does not undertake to represent that the channel will be suitable for such voice transmission.

C-Type Conditioning

C-Type Conditioning is available for Types 2463 and 2464.

C-Types of Conditioning per local channel

	Monthly Rate		Maximum Nonrecurring Charge	
	Minimum	**Maximum**	**Initial**	**Subsequent**
C1-Type	$2.00	$20.00	$ 40.00	$200.00
C2-Type	$2.00	$20.00	$100.00	$300.00

D-Type Conditioning

D-Type Conditioning is available for Types 2463 and 2464.

D-Type Conditioning per local channel

	Monthly Rate		Maximum Nonrecurring Charge	
	Minimum	**Maximum**	**Initial**	**Subsequent**
D1-Type	$2.00	$20.00	$75.00	$300.00

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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16.14 PRIVATE LINE SERVICE (Cont'd)

16.14.4 Digital Service

A. Service wholly within the same LATA.

A Digital Local Channel is furnished between a Serving Wire Center and the customer's premises. The Digital Local Channel charges apply per local channel.

	Maximum Nonrecurring Charge		Monthly Rate		Maximum Rate 24 to 42 Months	Maximum Rate 43 to 60 Months
	First	Add'l	Minimum	Maximum		
2.4 Kbps	$700.00	$250.00	$45.00	$300.00	$400.00	$400.00
4.8 Kbps	$700.00	$250.00	$45.00	$300.00	$400.00	$400.00
9.6 Kbps	$700.00	$250.00	$45.00	$300.00	$400.00	$400.00
19.2 Kbps	$700.00	$250.00	$45.00	$300.00	$400.00	$400.00
56.0 Kbps	$700.00	$250.00	$65.00	$400.00	$600.00	$600.00
64.0 Kbps	$700.00	$250.00	$65.00	$400.00	$600.00	$600.00

A Node Channel Termination is required at the Company's Node Central Office. Node Channel Termination per local channel or equivalent, each.

2.4 Kbps	$75.00	$75.00	$12.00	$70.00	$100.00	$100.00
4.8 Kbps	$75.00	$75.00	$12.00	$70.00	$100.00	$100.00
9.6 Kbps	$75.00	$75.00	$12.00	$70.00	$100.00	$100.00
19.2 Kbps	$75.00	$75.00	$12.00	$70.00	$100.00	$100.00
56.0 Kbps	$75.00	$75.00	$25.00	$160.00	$250.00	$250.00
64.0 Kbps	$75.00	$75.00	$25.00	$160.00	$250.00	$250.00

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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16.14 PRIVATE LINE SERVICE (Cont'd)

16.14.4 Digital Service (Cont'd)

A. Service wholly within the same LATA. (Cont'd)

A Digital Interoffice Channel is furnished between a serving wire center and the Node Central Office or between Node Central Offices. Digital Interoffice mileage is portrayed in bands. The appropriate mileage band for calculating interoffice mileage rates is determined by the total length in miles of that interoffice channel. A flat rate and a rate per mile apply to each band, for each Digital Interoffice Channel provided.[1]

Interoffice channel, each channel 0-8 miles

Fixed rates applicable

	Maximum Nonrecurring Charge	Monthly Rate		Maximum Rate 24 to 42 Months	Maximum Rate 43 to 60 Months
		Minimum	Maximum		
2.4, 4.8, 9.6 and 19.2 Kbps	$200.00	$15.00	$100.00	$200.00	$200.00
56.0 and 64.0 Kbps	$200.00	$35.00	$200.00	$300.00	$300.00

Each mile or fraction thereof

2.4, 4.8, 9.6 and 19.2 Kbps	-	$ 1.00	$15.00	$20.00	$20.00
56.0 and 64.0 Kbps	-	$ 2.00	$25.00	$30.00	$30.00

Note 1: Refer to the National Exchange Carrier Association (NECA) Tariff F.C.C. No. 4 for mileage measurement methodology and wire center Vertical (V) and Horizontal (H) coordinates.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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16.14 PRIVATE LINE SERVICE (Cont'd)

16.14.4 Digital Service (Cont'd)

A. Service wholly within the same LATA. (Cont'd)

Interoffice channel, each channel 9-25 miles

Fixed rates applicable

	Maximum Nonrecurring Charge	Monthly Rate		Maximum Rate 24 to 42 Months	Maximum Rate 43 to 60 Months
		Minimum	Maximum		
2.4, 4.8, 9.6 and 19.2 Kbps	$200.00	$15.00	$100.00	$200.00	$200.00
56.0 and 64.0 Kbps	$200.00	$35.00	$200.00	$300.00	$300.00

Each mile or fraction thereof

2.4, 4.8, 9.6 and 19.2 Kbps	-	$ 1.00	$15.00	$20.00	$20.00
56.0 and 64.0 Kbps	-	$ 2.00	$25.00	$30.00	$30.00

Interoffice channel, each channel over 25 miles

Fixed rates applicable

2.4, 4.8, 9.6 and 19.2 Kbps	$200.00	$15.00	$100.00	$200.00	$200.00
56.0 and 64.0 Kbps	$200.00	$35.00	$200.00	$300.00	$300.00

Each mile or fraction thereof

2.4, 4.8, 9.6 and 19.2 Kbps	-	$ 1.00	$15.00	$20.00	$20.00
56.0 and 64.0 Kbps	-	$ 2.00	$25.00	$30.00	$30.00

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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16.14 PRIVATE LINE SERVICE (Cont'd)

16.14.4 Digital Service (Cont'd)

B. Optional Features and Functions

Multipoint Service, per local or interoffice channel bridged[1,2]

	Maximum Nonrecurring Charge	Monthly Rate Minimum	Monthly Rate Maximum	Maximum Rate 24 to 42 Months	Maximum Rate 43 to 60 Months
2.4, 4.8, 9.6 and 19.2 Kbps	$ 60.00	$20.00	$150.00	$200.00	$200.00
56.0 Kbps	$ 60.00	$20.00	$150.00	$200.00	$200.00

Speed Change Charge[3]

	Maximum Nonrecurring Charge First	Maximum Nonrecurring Charge Additional
Per local channel	$400.00	$150.00

Note 1: This option may not be available in all service locations.

Note 2: This option is not available with 64.0 Kbps

Note 3: Speed Change Charge is applicable where circuit out of service time during speed change activity is acceptable to customer.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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16.14 PRIVATE LINE SERVICE (Cont'd)

16.14.5 T-1 Service

A. A Digital Channel is furnished between a Serving Wire Center and the customer's premises. Rates are based on the airline distance between the Serving Wire Center and the customer's premises.

	Maximum Rates and Charges				
	Nonrecurring Charge	**Month to Month**	**24 to 48 Months**	**49 to 72 Months**	**73 to 96 Months**
Digital Local Channel, each					
First ½ Mile	$600.00	$500.00	$400.00	$400.00	$400.00
Each additional ½ Mile, or fraction thereof	-	$200.00	$200.00	$200.00	$200.00

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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16.14 PRIVATE LINE SERVICE (Cont'd)

16.14.5 T-1 Service (Cont'd)

B. Interoffice Channels are furnished between Central Offices. Rates are based on the airline distance between Central Offices.[1]

	Maximum Rates and Charges				
	Nonrecurring Charge	**Month to Month**	**24 to 48 Months**	**49 to 72 Months**	**73 to 96 Months**
Interoffice Channel, each channel 0 - 8 miles					
Fixed Monthly Rate	$250.00	$300.00	$300.00	$300.00	$300.00
Each airline Mile, or	-	$150.00	$150.00	$150.00	$150.00
Interoffice Channel, each channel 9 - 25 miles					
Fixed Monthly Rate	$250.00	$300.00	$300.00	$300.00	$300.00
Each airline Mile, or	-	$150.00	$150.00	$150.00	$150.00
Interoffice Channel, each channel over 25 miles					
Fixed Monthly Rate	$250.00	$400.00	$400.00	$400.00	$400.00
Each airline Mile, or	-	$150.00	$150.00	$150.00	$150.00

[1]Refer to 10.3.3 of this Tariff for mileage measurement methodology.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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16.14 PRIVATE LINE SERVICE (Cont'd)

16.14.5 T-1 Service (Cont'd)

C. Clear Channel Capability is furnished on a per T-1 Service channel basis.

	Maximum Rates and Charges		
Per T-1 Service channel optioned as:	**Monthly Rate**	**Nonrecurring Charge Initial**	**Nonrecurring Charge Subsequent**
Superframe Format (SF)	-	-	$1,200.00
Extended Superframe Format (ESF)	-	-	$1,200.00

D. Move Charge

A move charge, per T-1 Service channel, applies for each Digital Local Channel moved to a new location in the same building. This move charge is equal to the sum of the Digital Local Channel Nonrecurring Charge, Service Change Charge – Inside Moves, and Premises Visit Charge.

E. Service Connection Charges

1. Service Establishment Charges are applicable, for each T-1 Service channel ordered, for receiving and recording information and/or taking action in connection with a customer's request, and processing the necessary data. These charges include engineering design, common centralized testing and coordination.

2. Service Change Charges are applicable for receiving and recording information and/or taking action in connection with a customer's Inside Move or transfer of service responsibility request, for processing the necessary data on an existing T-1 Service channel.[1] A Service Change Charge is applicable for each T-1 Service channel associated with the customer request (in lieu of a Service Establishment Charge).

[1]Refer to 10.5.2.A.7 of this Tariff for description of T-1 Service channels.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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16.14 PRIVATE LINE SERVICE (Cont'd)

16.14.5 T-1 Service (Cont'd)

E. Service Connection Charges

3. Premises Visit Charges are applicable, per Digital Local Channel, for the termination of a channel at a customer's premises or for inside moves. Only one Premises Visit Charge applies when more than one channel service of the same type is terminated or moved at the same premises at the same time.

4. Connection charges are applicable for the connection and testing of Digital Local Channels and/or Interoffice Channels. The charges are those nonrecurring charges contained in A. and B. preceding.

5. Charges for T-1 Service

	Maximum Nonrecurring Charge
Service Establishment Charge	
Per T-1 Service Channel[1]	
Each	$1,200.00
Service Change Charge	
Per T-1 Service Channel[1]	
For Inside Moves, each	$700.00
Per Transfers of Responsibility, each	$100.00
Premises Visit Charge	
Per Digital Local Channel or for an Inside Move[2]	
Per Visit	$ 70.00

[1]Refer to 10.5.2.A.7 of this Tariff for description of T-1 Service channels.

[2]This charge is applicable to additional stations subsequently installed in a building.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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16.15 RESERVED FOR FUTURE USE

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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16.16 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE

A. Rates and Charges – Basic Rate Interface (BRI)

1. ISDN-BRI Interface and Access Facility

The rates and charges below include provisioning one or two B Channels and an ISDN capable access line to the customer's premise.

Facility	Maximum Monthly Rate	Maximum Installation Charge
Residence Rate – Two B Channels	$180.00	$400.00
Business Rate – Two B Channels	$240.00	$400.00
Business Rate – ISDN-BRI	$240.00	$500.00
D Channel Signaling Control	No charge	No charge
Distance Extension Charge		
Business and Residence Rate	$140.00	No charge

2. Usage Charges

a. The following usage charges will be assessed on originating local calls. Any measured or long-distance charges applicable, as specified in other sections of this Tariff, are in addition to these local usage charges for ISDN-BRI service.

b. The term "monthly" as used below describes the actual dates of the beginning and cut-off date of the customer's billing cycle.

Usage Element	Maximum Per minute
Business Rate – First 350 hours/monthly	No charge
Each additional minute in excess of 350 hours	$0.25
Residence Rate – First 175 hours/monthly	No charge
Each additional minute in excess of 175 hours	$0.25

Note: The usage allocation will be accrued on either B Channel. The simultaneous use of two B Channels for data will accumulate usage time from both channels. Unused monthly allocation will not carry over to the next month.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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16.16 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE (Cont'd)

A. Rates and Charges – Basic Rate Interface (BRI) (Cont'd)

3. Directory Numbers are offered at the following rates and charges per B Channel:

	Maximum Monthly Rate	Maximum Installation Charge
Primary Directory Number	No charge	No charge
Secondary Directory Number	$20.00	No charge
Residence Rate	$50.00	No charge
Business Rate	$50.00	No charge

4. Optional features are offered at the following rates and charges per B Channel:

Optional Feature	ISDN-BRI Service Only	Maximum Monthly Rate	Maximum Installation Charge
Additional Call Offering		$5.00	No charge
Call Pickup	Yes	$5.00	No charge
Multiple Appearance Directory Number	Yes	$5.00	No charge
Intercom Calling	Yes	$5.00	No charge
Analog Line Appearances	Yes	$5.00	No charge

5. Subsequent Feature Additions and Changes – When features are ordered and modified after the initial installation, a nonrecurring feature addition and change charge will apply. Only one service charge will appear when multiple features are added or changed if they are included in one service order.

	Maximum Nonrecurring Charge
Feature Additions and Changes per B Channel	$80.00

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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16.16 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE (Cont'd)

B. Rates and Charges – Primary Rate Interface (PRI)

1. The minimum configuration is a T1 with 23 B +D.

2. Base configuration includes forty (40) DID numbers, 2 way voice capability and data capability.

3. PRI is not available to Commercial Radio Mobile Carriers, Private Mobile Radio Carriers and Interexchange Carriers in their provision of services to their customers.

4. PRI is available for both residential and business customers.

5. Monthly rate includes T1 termination, T1 configuration and twenty-four (24), T1 channels.

6. Primary Rate Interface – Maximum Rates and Charges

a.	T-1 23 B+D	$5,800.00 monthly
b.	T-1 24 B	$5,800.00 monthly
c.	Installation charges	$12,000.00

16.17 811 DIALING SERVICE

Maximum charges applicable to the 811 Dialing Service Subscriber:

1.	Service Establishment Charge		(N)
	Per Customer	$390.00	(N)
2.	Central Office Activation		(T)
	Per Central Office	$150.00	(R)
3.	Change of Point-to Number by Subscriber		(T)
	Per Central Office	$ 13.50	(R)

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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16.18 211 DIALING SERVICE

Maximum charges applicable to the 211 Dialing Service Subscriber:

1.	Service Establishment Charge	
	Per Customer	$350.00
2.	Central Office Activation	
	Per Central Office	$150.00
3.	Change of Point-to Number by Subscriber	
	Per Central Office	$ 13.50

16.19 511 DIALING SERVICE (N)

Maximum charges applicable to the 511 Dialing Service Subscriber:

1.	Service Establishment Charge	
	Per Customer	$390.00
2.	Central Office Activation	
	Per Central Office	$150.00
3.	Change of Point-to Number by Subscriber	
	Per Central Office	$ 13.50 (N)

PALMETTO TELEPHONE COMMUNICATIONS, LLC
H.J. Dandridge III, General Manager
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRICE LIST

This section contains the current rates and charges for the services identified in this Tariff that are provided by the Company. Rates and charges are generally per item charges or monthly rates as the context warrants, unless otherwise noted.

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PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRICE LIST

SERVICE CHARGES

The following charges are assessed for the services listed in Section 5 of this Tariff.

				Non-Recurring Charge
1.	Service Ordering Charge – Per Service Order:			
	A.	Residence		
		Primary:	For connecting new or additional Central Office lines	$10.00
		Secondary:	For moving or changing existing service or adding new or additional service other than central office	$ 8.00
	B.	Business		
		Primary:	For connecting new or additional Central Office lines	$12.00
		Secondary:	For moving or changing existing service or adding new or additional service other than central office	$ 8.00
2.	Central Office Line Connection Charge – Per Central Office Line or Trunk			
	A.	Residence		$ 4.00
	B.	Business		$ 4.00
3.	Access Line Work, Per Line			
	A.	Residence		$ 5.00
	B.	Business		$ 6.00
4.	Premises Visit Charge			
	A.	Premises Visit, Per Customer Request		
		1.	Residence	$ 2.00
		2.	Business	$ 3.00
	B.	Premises Visit, Customer Equipment Trouble Per Hour, One Hour Minimum		
		1.	Residence	$25.00
		2.	Business	$25.00

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRICE LIST

SERVICE CHARGES (Cont'd)

5. For Record Type Orders Only – Service Ordering Charge Per Customer Request

A.	Residence	$10.00
B.	Business	$12.00

6. Installation Charges

Installation charges where applicable are identified and presented throughout this tariff as part of the offering of individual items of service features.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRICE LIST

SERVICE CHARGES (Cont'd)

		Non-Recurring Charge
7.	Restoration Charge	
	Non-Payment	
	The Secondary Service Order Charge and Central Office Line Connection Charge apply.	
	A. Residence	$12.00
	B. Business	$12.00
	Temporary Suspension	
	The Secondary Service Order Charge and Central Office Line Connection Charge apply.	
	A. Residence	$12.00
	B. Business	$12.00
8.	Malicious Call Trace Per Customer Request	
	A. Residence	$25.00
	B. Business	$25.00

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRICE LIST

SERVICE CHARGES (Cont'd)

9. Returned Check Charge

Per Occasion

The returned check charge will be equal to, or less than, the rate allowed by S.C. Code Ann. § 34-11-70 (Supp. 1998).

10. Late Payment Charge

The Company may establish a Late Payment Charge as it deems appropriate subject to the maximum amounts and the exceptions contained in South Carolina Public Service Commission Reg. 103-622.2.

LOCAL EXCHANGE SERVICE CHARGES

The following charges are assessed for the services listed in Section 6 of this tariff.

1. Flat Rate Service

		Monthly Rate	
A.	Business		
	One Party	$28.70	
B.	Residence		
	One Party	$18.00	(I)
C.	PABX and PBX		
	PBX Trunk Lines	$33.75	
	KEY-PBX Trunk Lines	$28.70	
D.	Extensions		
	Off-Premises Access	$ 5.25	

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRICE LIST

LOCAL EXCHANGE SERVICE CHARGES (Cont'd)

2. Verification and Emergency Interrupt Service

   A. Verification Request
      1. Each Request…….. $1.25

   B. Emergency Interrupt Request
      1. Each Request…… $1.75

      A charge for a Verification Request also applies.

DIRECTORY LISTING CHARGES

1. The following charges are assessed for the services listed in Section 7 of this tariff.

		Charges
A.	Primary Listing	No Charge
B.	Additional Listing	$0.50
C.	Non-Published Number Service	$1.50
D.	Non-Listed Number Service	$1.50

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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EXTENSION LINE MILEAGE

From the common equipment cabinet to the station location:

A.	For each quarter mile or fraction thereof, airline measurement, per month	$0.75

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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ADVANCED CALLING SERVICES

The following charges are assessed for the services listed in Section 8 of this tariff.

A. Advanced Calling Services - Monthly Rates (C)

	Residence Monthly Rate	Business Monthly Rate	
Account Code Plus	$5.00	$5.00	(N)
Anonymous Call Rejection	$3.00	$3.00	(R)
Selective Call Block	$2.50	$2.50	(T) (R)
Call Forwarding	$2.00	$2.00	(R)
Call Forwarding Busy	$1.50	$1.50	(R)
Call Forwarding Busy or No Answer	$2.00	$2.00	(R)
Call Forwarding No Answer	$1.50	$1.50	(R)
Fixed Destination Call Forwarding	$3.00	$3.00	(N)
Selective Call Forwarding	$2.50	$2.50	(T) (R)
Call Forwarding Remote Access	$3.00	$3.00	(T) (R)
Call Return	$2.50	$2.50	(R)
Call Selector	$2.50	$2.50	(R)
Call Tracing	$4.00	$4.00	(R)
Call Waiting	$2.00	$2.00	(R)
Caller ID With Number	$4.00	$4.00	(T) (R)
Caller ID With Name and Number	$5.50	$5.50	(T) (R)
Caller ID on Call Waiting	$2.00	$2.00	(N)
Caller ID Block	$2.00	$2.00	(T)
Cancel Call Waiting	$1.00	$1.00	
Remote Call Forwarding	$2.00	$2.00	(T) (R)
Distinctive Ring	$2.75	$2.75	
Hot Line	$1.00	$1.00	(R)
			(D)
Repeat Dialing	$2.50	$2.50	(R)
Selective Call Acceptance	$2.25	$2.25	(R)
Speed Calling 8	$1.50	$1.50	(T) (R)
Speed Calling 30	$3.00	$3.00	(T) (R)
Teen Line	$3.00	$3.00	(N)
Terminating Call Manager	$3.00	$3.00	(N)
Three-Way Calling	$1.50	$1.50	(R)
Three-Way Calling with Transfer	$2.00	$2.00	(R)
Warm Line	$1.00	$1.00	(R)

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2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
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PRICE LIST

ADVANCED CALLING SERVICES (Cont'd)

B. Advanced Calling Services - Usage Sensitive Rates (N)

	Nonrecurring Charge Per Activation or Use	
	Residence	Business
Call Return	$0.25	$0.25
Caller ID Block	N/C	N/C
Repeat Dialing	$0.25	$0.25
Three-Way Calling	$0.25	$0.25

(N)

C. Package Rates (T)

Advanced Calling Services stipulated in this tariff are available in the following packages:

	Monthly Rate Per C.O. Line Equipped		
	Residence	Business	
Call Forwarding-All/Call Waiting	$3.50	$3.50	(R)
Call Forwarding-All/Speed Call 8/Call Waiting	$4.00	$4.00	(R)
Call Forwarding-All/Speed Call 30/Call Waiting	$5.00	$5.00	(R)
Call Forwarding-All/Speed Call 30/Call Waiting/Three-Way	$6.00	$6.00	(R)
Toll Restriction/Call Waiting	$4.50	$4.50	(R)

D. Service Connection Charges as described in Section 16 are applicable for all monthly rate Advanced Calling Services. (C) (C)

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
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TOLL RESTRICTION

The following charges are for the Toll Restriction Service only and are in addition to applicable charges for telephone service.

		Monthly Rate	
A.	Toll Restriction	$2.50	(T)
B.	Toll Restriction with PIN	$5.50	

Nonrecurring charges are not applicable when these Toll Restriction Services are provided as part of the original order to establish business or residential individual line service.

When Toll Restriction Services are added or rearranged on an existing line, the Service Ordering and Central Office Line Connection Charges will apply unless waived during special promotions.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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16.10 UNIVERSAL EMERGENCY NUMBER SERVICE (911)

Rates are not included in this tariff for 911 service since the Counties control the rates, not the Commission.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
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PRICE LIST

DIRECT-INWARD DIALING (DID) SERVICE

A. Central Office Components

1. Direct-Inward Dialing (DID) Service

	Installation Charge	Monthly Rate
Establish trunk group and provide first group of 20 DID numbers	$15.00	$4.00
Each additional group of 20 DID numbers	$15.00	$4.00
DID PBX Trunk Termination, each	$90.00	$40.00
DID Key System Trunk Termination, each		$33.75

LOCAL DIRECTORY ASSISTANCE

Directory Assistance Within Exchanges Served by the Company

	Rate
Residence	
Per Call, after allowance of two (2) free calls	$0.40
Business	
Per Call	$0.40

TEMPORARY SUSPENSION OF SERVICE

During the period of suspension, the access charge and end user charge is fifty percent (50%) of the rate regularly charged, as set forth in Section 6. Nonpublished number, nonlisted number and additional listing charges if applicable, are charged in full. Supplemental charges for custom calling features and customer premises equipment will not apply.

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2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRICE LIST

PRIVATE LINE

Channels

A. Local Channels

Voice Grade
Per point of termination

Voice

	Monthly Rate	Nonrecurring Charge	
		First	Additional
Type 2230	$20.00	$345.00	$115.00
Type 2231	$30.00	$345.00	$115.00
Type 2432	$55.00	$390.00	$145.00
Type 2434	$10.00	$165.00	$ 83.00
Type 2435	$55.00	$370.00	$130.00
Type 2261	$30.00	$580.00	$245.00
Type 2462	$45.00	$565.00	$235.00

Data

Type 2260	$30.00	$415.00	$160.00
Type 2463	$60.00	$415.00	$160.00
Type 2464	$60.00	$410.00	$155.00

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PRICE LIST

PRIVATE LINE (Cont'd)

Interoffice Channels[1]

Fixed and Mileage Charges applicable, per channel

Voice Grade Service – Series 2000

	Fixed Monthly Charge	Monthly ChargePer Mile	Nonrecurring Charge
1 thru 8 Miles	$60.00	$2.50	$105.00
9 thru 25 Miles	$60.00	$2.50	$105.00
Over 25 Miles	$60.00	$2.50	$105.00

Note 1: For method of determining mileage, See Section 10.3.3.

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Jason Dandridge, Chief Executive Officer
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PRICE LIST

PRIVATE LINE (Cont'd)

Optional Features and Functions

A. Bridging

Bridging charges are applicable where more than two Local Channels, or one or more Local Channels and more than one Interoffice Channel, or more than one Local Channel and one Interoffice Channel are bridged or hubbed at the same wire center.

Voice Grade Bridges (Series 2000)

Voice Bridging

Per Port

	Nonrecurring Charge	**Monthly Rate**
Two-Wire (Type 2230)	$39.00	$12.00
Four-Wire (Type 2435)	$39.00	$14.00

Data Bridging

Per Port

Four-Wire (Types 2463 and 2464)	$43.00	$20.00

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
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PRICE LIST

PRIVATE LINE (Cont'd)

Optional Features and Functions (Cont'd)

A. Bridging (Cont'd)

Voice Grade Bridges (Series 2000) (Cont'd)

Addressable Arrangement

	Nonrecurring Charge	**Monthly Rate**
Common Equipment	$255.00	$250.00
Channel Connections		
Per two-wire connection	$40.00	$ 5.00
Per four-wire connection	$44.00	$ 15.00

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2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
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PRICE LIST

PRIVATE LINE (Cont'd)

16.14.3 Optional Features and Functions (Cont'd)

B. Signaling Arrangements

Signaling arrangements are provided at the customer's option to arrange channels for suitable signaling. Signaling is required on all off-premises extension channels and tie line channels associated with PBX (or similar) systems.

Per local channel

	Monthly Rate	Nonrecurring	
		Initial	Subsequent
Ringdown-Manual	$11.00	$42.00	$215.00
Ringdown-Automatic	$10.00	$15.00	$ 74.00
E&M Type	$10.00	$43.00	$190.00
Type A (0-199 ohms)	$ 6.00	$42.00	$140.00
Type B (200-899 ohms)	$ 6.00	$41.00	$140.00
Type C (900 or more ohms)	$ 3.00	$11.00	$140.00

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2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
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PRICE LIST

PRIVATE LINE (Cont'd)

16.14.3 Optional Features and Functions (Cont'd)

C. Conditioning (Voice Grade Services)

Conditioning provides more specific transmission characteristics for data services. There are two types of C-conditioning and one type of D-conditioning, each with different technical specifications. C-Type conditioning controls attenuation distortion and envelope delay distortion. D-Type conditioning controls the signal to C-notched noise ratio and intermodulation distortion.

Conditioning is charged for on a per Local Channel basis for two-point and multi-point service. For two-point services the parameters apply to each service. For multipoint services the parameters apply to any path between any two service points.

The types and description of the available conditioning options are as follows:

Type Conditioning	Frequency Response Specification	Envelope Delay Distortion Specification
C1 (two-point or multipoint)	300-2700 Hz, -2db to +6dB. 1000-2400 Hz, -1dB to +3dB. 300-3000 Hz, -3dB to +12dB.	1000-2400 Hz, less than 1000 microseconds
C2 (two-point or multipoint)	300-3000 Hz, -3dB to +6dB. 500-2800 Hz, -dB to +3dB.	1000-2600 Hz, less than 500 microseconds 600-2600 Hz, less than 1500 microseconds 500-2800 Hz, less than 3000 microseconds

		Non-Linear Distortion	
	C-Notched Noise	**2nd Order Distortion**	**3rd Order Distortion**
D1 (two-point)	Noise level 28dB below signal level	35dB below signal level	40dB below signal level

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRICE LIST

PRIVATE LINE (Cont'd)

16.14.3 Optional Features and Functions (Cont'd)

C. Conditioning (Voice Grade Services) (Cont'd)

When a channel is equipped with Type D1 conditioning and is utilized for voice communications, the Company does not undertake to represent that the channel will be suitable for such voice transmission.

C-Type Conditioning

C-Type Conditioning is available for Types 2463 and 2464.

C-Types of Conditioning per local channel

	Monthly Rate	**Nonrecurring Charge**	
		Initial	**Subsequent**
C1-Type	$3.00	$10.00	$85.00
C2-Type	$3.00	$22.00	$94.00

D-Type Conditioning

D-Type Conditioning is available for Types 2463 and 2464.

D-Type Conditioning per local channel

	Monthly Rate	**Nonrecurring Charge**	
		Initial	**Subsequent**
D1-Type	$3.00	$15.00	$89.00

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRICE LIST

PRIVATE LINE (Cont'd)

Digital Service

A. Service wholly within the same LATA.

A Digital Local Channel is furnished between a Serving Wire Center and the customer's premises. The Digital Local Channel charges apply per local channel.

	Nonrecurring Charge First	Nonrecurring Charge Add'l	Monthly Rate	24 to 42 Months	43 to 60 Months
2.4 Kbps	$340.00	$105.00	$55.00	$49.00	$47.00
4.8 Kbps	$340.00	$105.00	$55.00	$49.00	$47.00
9.6 Kbps	$340.00	$105.00	$55.00	$49.00	$47.00
19.2 Kbps	$340.00	$105.00	$55.00	$49.00	$47.00
56.0 Kbps	$340.00	$105.00	$75.00	$65.00	$60.00
64.0 Kbps	$340.00	$105.00	$75.00	$65.00	$60.00

A Node Channel Termination is required at the Company's Node Central Office. Node Channel Termination per local channel or equivalent, each.

2.4 Kbps	$37.00	$32.00	$13.00	$11.75	$11.50
4.8 Kbps	$37.00	$32.00	$13.00	$11.75	$11.50
9.6 Kbps	$37.00	$32.00	$13.00	$11.75	$11.50
19.2 Kbps	$37.00	$32.00	$13.00	$11.75	$11.50
56.0 Kbps	$37.00	$32.00	$33.00	$28.00	$26.00
64.0 Kbps	$37.00	$32.00	$33.00	$28.00	$26.00

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRICE LIST

PRIVATE LINE (Cont'd)

Digital Service (Cont'd)

A. Service wholly within the same LATA. (Cont'd)

A Digital Interoffice Channel is furnished between a serving wire center and the Node Central Office or between Node Central Offices. Digital Interoffice mileage is portrayed in bands. The appropriate mileage band for calculating interoffice mileage rates is determined by the total length in miles of that interoffice channel. A flat rate and a rate per mile apply to each band, for each Digital Interoffice Channel provided. [1]

Interoffice channel, each channel 0-8 miles

Fixed rates applicable

	Nonrecurring Charge	Monthly Rate	24 to 42 Months	43 to 60 Months
2.4, 4.8, 9.6 and 19.2 Kbps	$93.00	$22.00	$19.50	$19.00
56.0 and 64.0 Kbps	$93.00	$44.00	$36.00	$34.00
Each mile or fraction thereof				
2.4, 4.8, 9.6 and 19.2 Kbps	-	$2.25	$ 1.90	$ 1.75
56.0 and 64.0 Kbps	-	$4.50	$ 3.80	$ 3.10

Note 1: Refer to the National Exchange Carrier Association (NECA) Tariff F.C.C. No. 4 for mileage measurement methodology and wire center Vertical (V) and Horizontal (H) coordinates.

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRICE LIST

PRIVATE LINE (Cont'd)

16.14.4 Digital Service (Cont'd)

A. Service wholly within the same LATA. (Cont'd)

Interoffice channel, each channel 9-25 miles

Fixed rates applicable

	Nonrecurring Charge	Monthly Rate	24 to 42 Months	43 to 60 Months
2.4, 4.8, 9.6 and 19.2 Kbps	$93.00	$22.00	$19.50	$19.00
56.0 and 64.0 Kbps	$93.00	$44.00	$36.00	$34.00

Each mile or fraction thereof

2.4, 4.8, 9.6 and 19.2 Kbps	-	$2.20	$ 1.85	$ 1.70
56.0 and 64.0 Kbps	-	$4.40	$ 3.70	$ 3.00

Interoffice channel, each channel over 25 miles

Fixed rates applicable

2.4, 4.8, 9.6 and 19.2 Kbps	$93.00	$22.00	$19.50	$19.00
56.0 and 64.0 Kbps	$93.00	$44.00	$36.00	$34.00

Each mile or fraction thereof

2.4, 4.8, 9.6 and 19.2 Kbps	-	$2.15	$ 1.80	$ 1.65
56.0 and 64.0 Kbps	-	$4.30	$ 3.60	$ 2.90

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRICE LIST

PRIVATE LINE (Cont'd)

Digital Service (Cont'd)

B. Optional Features and Functions

Multipoint Service, per local or interoffice channel bridged[1,2]

	Nonrecurring Charge	MonthlyRate	24 to 42 Months	43 to 60 Months
2.4, 4.8, 9.6 and 19.2 Kbps	$ 28.00	$28.00	$24.00	$22.00
56.0 Kbps	$ 28.00	$28.00	$24.00	$22.00

Speed Change Charge[3]

	Nonrecurring Charge First	Nonrecurring Charge Additional
Per local channel	$188.50	$68.50

Note 1: This option may not be available in all service locations.

Note 2: This option is not available with 64.0 Kbps

Note 3: Speed Change Charge is applicable where circuit out of service time during speed change activity is acceptable to customer.

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRICE LIST

PRIVATE LINE (Cont'd)

T-1 Service

A. A Digital Channel is furnished between a Serving Wire Center and the customer's premises. Rates are based on the airline distance between the Serving Wire Center and the customer's premises.

	Nonrecurring Charge	Month to Month	24 to 48 Months	49 to 72 Months	73 to 96 Months
Digital Local Channel, each					
First ½ Mile	$300.00	$110.00	$90.00	$90.00	$90.00
Each additional ½ Mile,	-	$ 39.00	$36.00	$35.00	$34.00

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRICE LIST

PRIVATE LINE (Cont'd)

T-1 Service (Cont'd)

B. Interoffice Channels are furnished between Central Offices. Rates are based on the airline distance between Central Offices.[1]

	Nonrecurring Charge	Month to Month	24 to 48 Months	49 to 72 Months	73 to 96 Months
Interoffice Channel, each channel 0 - 8 miles					
Fixed Monthly Rate	$125.00	$65.00	$65.00	$65.00	$65.00
Each airline Mile, or	-	$30.00	$28.00	$26.00	$23.00
Interoffice Channel, each channel 9 - 25 miles					
Fixed Monthly Rate	$125.00	$70.00	$70.00	$70.00	$70.00
Each airline Mile, or	-	$29.00	$26.00	$24.00	$21.00
Interoffice Channel, each channel over 25 miles					
Fixed Monthly Rate	$125.00	$90.00	$90.00	$90.00	$90.00
Each airline Mile, or	-	$28.00	$24.00	$22.00	$19.00

[1]Refer to 10.3.3 of this Tariff for mileage measurement methodology.

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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PRIVATE LINE (Cont'd)

T-1 Service (Cont'd)

C. Clear Channel Capability is furnished on a per T-1 Service channel basis.

Per T-1 Service channel optioned as:	**Monthly Rate**	**Nonrecurring Charge Initial**	**Nonrecurring Charge Subsequent**
Superframe Format (SF)	-	-	$605.00
Extended Superframe Format (ESF)	-	-	$605.00

D. Move Charge

A move charge, per T-1 Service channel, applies for each Digital Local Channel moved to a new location in the same building. This move charge is equal to the sum of the Digital Local Channel Nonrecurring Charge, Service Change Charge – Inside Moves, and Premises Visit Charge.

E. Service Connection Charges

1. Service Establishment Charges are applicable, for each T-1 Service channel ordered, for receiving and recording information and/or taking action in connection with a customer's request, and processing the necessary data. These charges include engineering design, common centralized testing and coordination.

2. Service Change Charges are applicable for receiving and recording information and/or taking action in connection with a customer's Inside Move or transfer of service responsibility request, for processing the necessary data on an existing T-1 Service channel.[1] A Service Change Charge is applicable for each T-1 Service channel associated with the customer request (in lieu of a Service Establishment Charge).

[1]Refer to 10.5.2.A.7 of this Tariff for description of T-1 Service channels.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRICE LIST

PRIVATE LINE (Cont'd)

T-1 Service (Cont'd)

E. Service Connection Charges (Cont'd)

3. Premises Visit Charges are applicable, per Digital Local Channel, for the termination of a channel at a customer's premises or for inside moves. Only one Premises Visit Charge applies when more than one channel service of the same type is terminated or moved at the same premises at the same time.

4. Connection charges are applicable for the connection and testing of Digital Local Channels and/or Interoffice Channels. The charges are those nonrecurring charges contained in A. and B. preceding.

5. Charges for T-1 Service

	Nonrecurring Charge
Service Establishment Charge	
Per T-1 Service Channel[1]	
Each	$575.00
Service Change Charge	
Per T-1 Service Channel[1]	
For Inside Moves, each	$350.00
Per Transfers of Responsibility, each	$ 50.00
Premises Visit Charge	
Per Digital Local Channel or for an Inside Move[2]	
Per Visit	$35.00

[1]Refer to 10.5.2.A.7 of this Tariff for description of T-1 Service channels.

[2]This charge is applicable to additional stations subsequently installed in a building.

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Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

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PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
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PRICE LIST

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE

A. Rates and Charges – Basic Rate Interface (BRI)

1. ISDN-BRI Interface and Access Facility

The rates and charges below include provisioning one or two B Channels and an ISDN capable access line to the customer's premise.

Facility	Monthly Rate	Installation Charge
Residence Rate – Two B Channels	$45.00	$100.00
Business Rate – Two B Channels	$60.00	$100.00
Business Rate – ISDN-BRI	$60.00	$125.00
D Channel Signaling Control	No charge	No charge
Distance Extension Charge		
Business and Residence Rate	$35.00	No charge

2. Usage Charges

a. The following usage charges will be assessed on originating local calls. Any measured or long-distance charges applicable, as specified in other sections of this Tariff, are in addition to these local usage charges for ISDN-BRI service.

b. The term "monthly" as used below describes the actual dates of the beginning and cut-off date of the customer's billing cycle.

Usage Element	Per minute
Business Rate – First 350 hours/monthly	No charge
Each additional minute in excess of 350 hours	$0.02
Residence Rate – First 175 hours/monthly	No charge
Each additional minute in excess of 175 hours	$0.02

Note: The usage allocation will be accrued on either B Channel. The simultaneous use of two B Channels for data will accumulate usage time from both channels. Unused monthly allocation will not carry over to the next month.

PALMETTO TELEPHONE COMMUNICATIONS, LLC
Jason Dandridge, Chief Executive Officer
2471 Jefferies Highway, Walterboro, South Carolina 29488-1577
Email: jason.dandridge@prtc.coop Phone No.: (843) 538-2020

PRICE LIST

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE (Cont'd)

A. Rates and Charges – Basic Rate Interface (BRI) (Cont'd)

3. Directory Numbers are offered at the following rates and charges per B Channel:

	Monthly Rate	Installation Charge
Primary Directory Number	No charge	No charge
Secondary Directory Number	$2.00	No charge
Residence Rate	$4.00	No charge
Business Rate	$6.00	No charge

4. Optional features are offered at the following rates and charges per B Channel:

Optional Feature	ISDN-BRI Service Only	Monthly Rate	Installation Charge
Additional Call Offering		$0.75	No charge
Call Pickup	Yes	$0.75	No charge
Multiple Appearance Directory Number	Yes	$0.75	No charge
Intercom Calling	Yes	$0.75	No charge
Analog Line Appearances	Yes	$0.75	No charge

5. Subsequent Feature Additions and Changes – When features are ordered and modified after the initial installation, a nonrecurring feature addition and change charge will apply. Only one service charge will appear when multiple features are added or changed if they are included in one service order.

	Nonrecurring Charge
Feature Additions and Changes per B Channel	$20.00

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PRICE LIST

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) SERVICE (Cont'd)

B. Rates and Charges – Primary Rate Interface (PRI)

7. The minimum configuration is a T1 with 23 B +D.

8. Base configuration includes forty (40) DID numbers, 2 way voice capability and data capability.

9. PRI is not available to Commercial Radio Mobile Carriers, Private Mobile Radio Carriers and Interexchange Carriers in their provision of services to their customers.

10. PRI is available for both residential and business customers.

11. Monthly rate includes T1 termination, T1 configuration and twenty-four (24), T1 channels.

12. Primary Rate Interface – Charges

a.	T-1 23 B+D	$654.15 monthly	(R)
b.	*[Reserved for Future Use]*		(D)
c.	Installation charges	$1,095.00	(R)

811 DIALING SERVICE

Charges applicable to the 811 Dialing Service Subscriber:

1.	Service Establishment Charge	
	Per Customer	$390.00
2.	Central Office Activation	
	Per Central Office	$150.00
3.	Change of Point-to Number by Subscriber	
	Per Central Office	$ 13.50

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PRICE LIST

211 DIALING SERVICE

Charges applicable to the 211 Dialing Service Subscriber:

1.	Service Establishment Charge	
	Per Customer	$350.00
2.	Central Office Activation	
	Per Central Office	$150.00
3.	Change of Point-to Number by Subscriber	
	Per Central Office	$ 13.50

511 DIALING SERVICE (N)

Charges applicable to the 511 Dialing Service Subscriber:

1.	Service Establishment Charge	
	Per Customer	$390.00
2.	Central Office Activation	
	Per Central Office	$150.00
3.	Change of Point-to Number by Subscriber	
	Per Central Office	$ 13.50 (N)

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