

**BIRCH TELECOM OF THE SOUTH, INC.**  
**dba BIRCH COMMUNICATIONS** (T)  
**Intrastate Interexchange Services Tariff**

This Tariff, filed with the South Carolina Public Service Commission, contains the rates, terms and conditions applicable to the provision of intrastate interexchange telecommunications services in the State of South Carolina by Birch Telecom of the South, Inc. dba Birch Communications. This Tariff is on file with the South Carolina Public Service Commission and copies may be inspected during normal business hours at the Company's principal place of business: (T)

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 2300 Main St. Suite 600 (T)  
 Kansas City, Missouri 64108 (T)  
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Wherever in this Tariff or its headings, the term "Company" or the name Birch Telecom of the South, Inc, "Birch Telecom" or "Birch" appears, that shall mean and shall refer to Birch Telecom of the South, Inc. dba Birch Communications. (T)  
 (T)  
 (T)

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(N)

CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

## 1. EXPLANATION OF SYMBOLS

The following symbols shall be used in this Tariff for the purpose indicated below:

- (C) to signify changed rule or regulation
- (D) to signify discontinued rate or regulation
- (E) to signify a correction of an error
- (F) to signify a change in format, lettering or numbering
- (I) to signify increased rate
- (M) to signify text moved without change
- (N) to signify new rate or regulation
- (P) to signify change practice
- (R) to signify reduced rate
- (T) to signify a change in text but no change in rate or regulation

2. APPLICATION OF TARIFF

The service rates and regulations set forth in this Tariff are generally applicable to the provision of intrastate interexchange telecommunications services and non-switched local exchange telecommunications services by Birch Telecom of the South, Inc. (the "Company").

### 3. DEFINITIONS

As used in this Tariff, the following terms shall have the following meanings unless the context otherwise requires:

Company, the – Birch Telecom of the South, Inc., unless the context indicates otherwise.

Commission – South Carolina Public Service Commission, unless the context indicates otherwise.

Customer — The person, firm, corporation or other legal entity that contracts with the Company to receive telecommunications services from the Company.

Customer Premises – One Customer Premises is all space in the same building occupied by a Customer and all space occupied by the same Customer in different buildings on the same property.

Circuit — A communications path of a specific bandwidth or transmission speed between two or more points of termination.

Facilities — All Company-owned or operated equipment and Cable Facilities used to provide telecommunications services.

Individual Case Basis — A service arrangement in which the conditions, rates, and charges are developed based on the specific circumstances of the case.

LATA – Local Access and Transport Area

Premises — A building or structure on property not separated by a public right-of-way. The property may be divided by a private right-of-way or easement, such as a railroad right-of-way.

Personal Account Code – A numeric or alphanumeric sequence that uniquely identifies a Calling Card.

Private Line Service - An unswitched full-time transmission service utilizing the Facilities to connect two or more designated locations of the same Customer or User.

Terminating Facilities — All equipment placed in a structure that converts the transmitted signal to a requested service type, connects the structure to the Company's network and provides a point of interface/connection to which the Customer can connect its equipment. This may include electronic equipment, cable, wiring, connecting panels and blocks.

User — A person, firm or corporation designated as a user of common carrier services furnished to the Customer. A User must be specifically named in the Customer's application for services.

#### 4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE

4.1 The Company shall provide intrastate interexchange telecommunications service to Customers according to the terms and conditions of this Tariff.

##### 4.2 Rules and Regulations

###### 4.2.1 Undertaking of the Company

- A. The Company undertakes to furnish telecommunications service pursuant to the terms of this Tariff in connection with one-way and/or two-way information transmission between points in different exchanges within the State of South Carolina.
- B. The furnishing of service under this Tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.
- C. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities, offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- D. The Company may undertake equipment or facilities additions, removals or rearrangements; routine preventive maintenance; or other service-affecting activities that may occur in normal operation of the Company's business. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. With some emergency or unplanned service-affecting conditions, such as an outage resulting from wiring or equipment damage, notification to the Customer may not be possible.
- E. Applications for initial or additional service made verbally or in writing become a contract upon the establishment of the service or facility.

###### 4.2.2 Limitations of Service

- A. Service is offered subject to the availability of the necessary facilities and equipment, necessary arrangements with other carriers and billing capabilities, and is subject to the provisions of this Tariff. The Company reserves the right not to provide service to or from a location where legally prohibited.
- B. The Company reserves the right to discontinue furnishing service when necessitated by conditions beyond its control, or when the Customer is using the service in violation of any provision in this Tariff, the rules and regulations of the Commission, or the law.

## 4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.2. Rules and Regulations (continued)

## 4.2.3 Use of Service

A. Permitted Uses

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

B. Minimum Service Period

The minimum period of service is one month (30 days), unless otherwise stated in this Tariff.

C. Fixed Service Period

If Customer and the Company have agreed to a specified term of service, then following expiration of the initial term of service, or any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days' oral or written notice.

D. Termination

Any termination shall not relieve Customer of its obligation to pay any charges incurred under this Tariff or in any service order prior to termination. The rights and obligations that by their nature extend beyond the termination of the term of the service order shall survive such termination.

## 4.2.4 Liability

- A. The liability of the Company for any claim or loss, expense or damage, due to any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under the Tariff shall not exceed the amount of the credit allowance described in Section 4.2.5 herein. The extension of credit allowances as described in Section 4.2.5 shall be the sole remedy of Customer and sole liability of the Company for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under the Tariff. In no event will the Company be liable for any direct, indirect, consequential, incidental, exemplary, punitive, or special damages, or for any lost income or profits, even if advised of the possibility of the same.

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.2. Rules and Regulations (continued)

4.2.4 Liability (continued)

- B. The Company shall not be liable for any claim or loss, expense, or damage, due to any interruption, delay, error, omission, or other defect in service, facility, or transmission provided under this Tariff, if caused by or resulting from: any person or entity other than the Company; any malfunction of any service or facility provided by any Person other than the Company; labor difficulties; fire, flood, earthquake, or any other act of God; explosion; war; riot or civil disturbance; any law, order, regulation, direction, action or request of any federal, state or local government or any department, agency, commission, bureau, or other instrumentality of federal, state or local government; or by any other cause beyond the Company's control.
- C. The Company shall not be liable for and shall be fully indemnified and held harmless by Customer against any claim of loss, expense, or damage, including indirect, special, or consequential damage for:
1. Defamation, libel, slander, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation, or violation of any contract, proprietary or creative right, or any other injury to any person, property, or entity arising from the material, data, information, or content revealed to, transmitted, processed, handled, or used by the Company under this Tariff;
  2. Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of the Company or any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by this Tariff or any agreement between the Customer and the Company; or
  3. Any personal injury or death of any person or for any loss of or damage to Customer Premises or any other property, whether owned by Customer or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use, or removal of equipment or wiring provided by the Company, if not caused by gross negligence of the Company.
- D. No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.
- E. **THE COMPANY MAKES NO WARRANTY REGARDING THE PROVISION OF SERVICE PURSUANT TO THIS TARIFF, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.**

## 4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.2 Rules and Regulations (continued)

## 4.2.5 Interruption of Service

Customer will be entitled to a credit allowance for an interruption of service which is not caused by or does not result from the negligence or act of Customer or to the failure of channels, equipment, power supplies, and/or communications systems provided by Customer or Persons other than the Company. A credit allowance is subject to the provisions of this section and the other sections of this Tariff, including, but not limited to, the general liability provisions set forth in Section 4.2.4 herein and the terms of Section 4.2.6 herein. Customer is obligated to notify the Company immediately of any interruption in service for which the Customer desires a credit allowance.

## 4.2.6 Responsibility of the Customer

- A. All Customers assume general responsibilities in connection with the provisions and use of the Company's service. When facilities, equipment, and/or communications systems provided by others are connected to the Company's facilities, Customer assumes additional responsibilities. Customers are responsible for:
1. Placing orders for service; paying all appropriate charges for service rendered by the Company; complying with the Company's regulations governing the service; and assuring that its users comply with regulations.
  2. Providing:
    - (a) the name(s) and address(es) of the person(s) responsible for the payment of service charges; and
    - (b) the name(s), telephone number(s), and address(es) of the Customer contact person(s).
  3. Paying the Company for the replacement or repair of the Company's equipment when the damage results from:
    - (a) the negligence or willful act of Customer or user;
    - (b) improper use of service; or
    - (c) any use of equipment or service provided by others.
  4. A Customer who subscribes to the Company's intrastate interexchange services and resells these services to others shall be responsible for complying with all laws and regulations of the State of South Carolina, which relate in any way to its provision of intrastate interexchange telephone service, including, but not limited to, laws and regulations regarding consumer protection, billing and collection practices, tariffing obligations, and payment of applicable taxes.

## 4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.2. Rules and Regulations (continued)

## 4.2.6 Responsibility of the Customer (continued)

## B. Credit Allowances

1. Credit for failure of service will be allowed only when failure of service is caused by or occurs in facilities or equipment owned, provided and billed for, by the Company.
2. Credit allowances for failure of service starts when Customer notifies the Company of the failure or when the Company becomes aware of the failure and ceases when the operation has been restored and an attempt has been made to notify Customer.
3. Customer shall notify the Company of failures of service and make reasonable attempts to ascertain that the failure is not caused by Customer Provided Equipment, any act or omission of the Customer, or in wiring or equipment.
4. Only those portions of the service disabled will be credited. No credit allowances will be made for:
  - (a) interruptions of service resulting from the Company performing routine maintenance;
  - (b) interruptions of service for implementation of a Customer order for a change in the service;
  - (c) interruptions caused by the negligence or willful act of omission of Customer or its authorized user; or
  - (d) interruptions of service because of the failure of service or equipment provided by Customer, authorized user, or other carriers.

The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.

## C. Cancellation by Customer

1. Customer may cancel service any time after meeting the minimum service period.

## 4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.2. Rules and Regulations (continued)

## 4.2.6 Responsibility of the Customer (continued)

## D. Payment and Charges for Service

1. Charges for service are applied on recurring and nonrecurring bases. Service is billed on a monthly basis on or about the same day each month. Service continues to be provided until canceled by Customer or by the Company in accordance with provisions of this Tariff.
2. The Company will not alter the billing cycle unless affected customers are sent a bill insert or other written notice explaining the alteration not less than 30 days prior to the effective date of the alteration. Such notification is not required when a customer requests a number or billing change or when the customer disconnects and reconnects service or transfers service from one premises to another.
3. Payment will be due pursuant to applicable Commission rules. The Company includes its name and its toll-free telephone number on all invoices.
4. The Customer is responsible for payment of all charges for service furnished to the Customer, including, but not limited to all calls originated at the Customer's number(s); received at the Customer's number(s), e.g., collect, toll-free; billed to the Customer's number(s) via third-party billing; incurred at the specific request of the Customer; or placed using a calling card issued to the Customer. Charges based on actual usage during a month will be billed monthly in arrears. All fixed monthly and nonrecurring charges for services ordered will be billed monthly in advance.
5. Service may be denied pursuant to the Commission's rules regarding disconnection of service for nonpayment. Restoration of service will be subject to all applicable installation charges.
6. Customer is liable for all costs associated with collecting past due charges, including all attorneys' fees.

## 4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.2. Rules and Regulations (continued)

## 4.2.6 Responsibility of the Customer (continued)

## D. Payment and Charges for Service (continued)

7. The Company sets forth the following on bills:
  - (a) the number of access lines for which charges are stated.
  - (b) the beginning or ending dates of the billing period.
  - (c) the date the bill becomes delinquent if not paid on time.
  - (d) the unpaid balance (if any).
  - (e) an itemization of the amount due for toll service, including the date and duration of each toll call.
  - (f) an itemization of the amount due for taxes, franchise fees, and other surcharges as may be necessary and appropriate.
  - (g) the total amount due.
  - (h) if applicable, the amount of a deposit and interest accrued on a deposit that has been credited to the charges stated.
  - (i) a telephone number where inquiries may be made.
  - (j) if a deposit is held by the company.
8. If notice of a dispute as to charges is not received in writing, in person or via telephone message by the Company within 30 days after billing is received by the Customer, the invoice shall be considered correct and binding on the Customer, unless extraordinary circumstances are demonstrated. Any disputed charges that cannot be resolved between Customer and the Company may be appealed to the Commission.

## E. Deposits

The Company reserves the right to examine the credit record of all service applicants as stated above and require a security deposit, not to exceed two month's estimated recurring charges, when determined to be necessary to assure future payment. The security deposit will be computed by the Company in accordance with Commission rules and regulations.

Deposits held will accrue interest at a rate that is equal to the rate set by the South Carolina Public Service Commission.

If Customer pays all undisputed charges for 24 consecutive billing cycles, the deposit will be promptly refunded along with accrued interest, or credited to future charges on subsequent bills.

## 4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.2. Rules and Regulations (continued)

## 4.2.6 Responsibility of the Customer (continued)

## F. Returned Check Charge

The Company will bill Customer at an amount allowed by South Carolina Law if Customer's check for payment of service is returned for insufficient or uncollected funds, closed accounts, or any other insufficiency or discrepancy necessitating return of the check at the discretion of the drawee bank or other financial institution.

## G. Late Payment Charge

The Company may apply a late payment charge if any portion of the Customer's payment is received by the Company after the payment due date, or if any portion of the payment is received by the "Due Before Date", in funds which are not immediately available upon presentment. The late payment charge shall be applied to the portion of the payment not received by the date due, multiplied by a factor. The late factor shall be 1.5% per month. A Finance Charge of 1.5% shall apply to the outstanding balance of charges, as at the end of the "Due Before Date", with effect from the second month after the charges are first applied, and every month thereafter.

(T)

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Collection procedures are unaffected by the application of the late payment or finance charge. The late payment charge does not apply to final amounts.

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## 4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.2. Rules and Regulations (continued)

## 4.2.7 Responsibility of the Company

A. Provision of Services

The Company shall use reasonable efforts to make services available to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this Tariff and applicable rules of the Commission.

B. Credit Allowance – Information Records

For listings in alphabetical telephone directories and information records, no liability shall be attached to the Company.

C. Cancellation Credit

Where the Company cancels a service and the final service period is less than the monthly billing period, a credit will be issued for any amounts billed in advance, prorated at 1/30<sup>th</sup> of the monthly recurring charge for each day after the service was discontinued. This credit will be issued to Customer or applied against the balance remaining on Customer's account.

D. Disconnection of Service by the Company

The Company may discontinue service or cancel an application for service, pursuant to applicable Commission rules, without incurring any liability for any of the following reasons:

1. Nonpayment of an undisputed delinquent charge; or
2. Without notice for tampering with the Company's equipment, hazardous conditions, or Customer use of equipment where it adversely affects the Company's equipment or services; or
3. Without notice in the event of a violation of any law, rule, or regulation of any government authority having jurisdiction over the service; or
4. Without notice in the event the Company is prohibited from furnishing services by order of a court or other federal, state or local government authority, bureau, agency or commission, or

## 4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.2 Rules and Regulations (continued)

## 4.2.7 Responsibility of the Company (continued)

## D. Disconnection of Service by the Company (continued)

5. Without notice if the Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of common carrier communications services or its planned use of service(s); or
6. Without notice if the Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of common carrier communications services, or its planned use of the Company's service(s); or
7. Without notice if the Customer states that it will not or fails to comply with a request of the Company for security for the payment for service(s) or, as specified in this Tariff; or
8. Without notice if the Customer uses service to transmit a message, locate a person or otherwise give or obtain information without payment for the service; or
9. Without notice if the Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by using tricks, schemes, false or invalid numbers, false credit devices, electronic devices, or other means; or
10. Without notice if the Customer's use of equipment adversely affects the Company's service to others or endangers public safety or health; or
11. Without notice if upon condemnation of any material portion of the Customer's facilities used by the Company to provide service to the Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair; or
12. Without notice for fraudulent use of the Company's network.

Residential service may not be discontinued by the Company for failure to pay charges not subject to the Commission's jurisdiction unless specifically authorized in the Company's tariffs approved by the Commission.

## 4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.2 Rules and Regulations (continued)

## 4.2.7 Responsibility of the Company (continued)

## D. Disconnection of Service by the Company (continued)

Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the Company are not available to facilitate reconnection of service or on a day immediately preceding such a day.

Customers shall have a minimum of 21 days from the rendition of a bill to pay the charges stated. Five (5) days written notice must be given prior to disconnection of service.

## E. Company Marketing Procedures

As a telephone utility under the regulation of the Public Service Commission of South Carolina, the Company does hereby assert and affirm that as a reseller of intrastate telecommunications service, the Company will not indulge or participate in deceptive or misleading telecommunications marketing practices to the detriment of consumers in South Carolina, and the Company will comply with those marketing procedures, if any, set forth by the Public Service Commission. Additionally, the Company will be responsible for the marketing practices of my contracted telemarketers for compliance with this provision. The Company understands that violation of this provision could result in a rule to show cause as to the withdrawal of its certification to complete intrastate telecommunications traffic within the state of South Carolina.

## 4.2.8 Restoration of Service

If service is disconnected for nonpayment, service will be reestablished only upon receipt of payment of all charges due, which include charges for service and facilities during the period of disconnection and which may include a service restoration fee. If the Customer has a history of payments returned for insufficient funds, the Company may require payment by cash, money order, personal check or certified check. If payment is made by personal check, restoration will be effected upon clearance of the check. When a Customer's service has been disconnected in accordance with this Tariff and the service has been terminated through the completion of the Company's service order, service will be reestablished only upon a basis of an application for new service.

## 4.2.9 Taxes and Surcharges

- A. Customer will be billed and is responsible for payment of applicable federal, state and local taxes, fees, assessments and surcharges assessed in conjunction with service used. All charges and fees subject to Commission jurisdiction, except taxes and franchise fees, will be submitted to the Commission for prior approval.
- B. All taxes, surcharges and assessments (i.e., sales tax, municipal utilities tax, franchise fee, etc.) will be listed as separate line items and are not included in the quoted rates.

## 4.2.10 Start of Billing

For billing purposes, the start of service is the day of acceptance by the Customer of the Company's service or equipment.

## 4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.2 Rules and Regulations

## 4.2.11 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer provided terminal equipment or Customer provided communications systems, such as PBX, key systems or other telecommunications devices. Such terminal equipment shall be furnished and maintained at the expense of the Customer. The Customer is responsible for all costs at its premises, including personnel, wiring, electrical power, and the like incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

4.2.12 Billing Disputes

In the event of a dispute between a customer and the Company regarding any bill for telephone service, the Company shall make an investigation as required by the particular case, and report the results to the customer. In the event the dispute is not resolved, the Company shall inform the customer of the complaint procedures of the Commission.

Notwithstanding any other section of the Company's tariffs, the customer's service shall not be subject to discontinuance for nonpayment of that portion of a bill under dispute pending the completion of the determination of the dispute, but in no event to exceed 60 days. The customer is obligated to pay any billings not disputed.

4.2.13 Dispute Resolution

This Section applies to any dispute, controversy, or claim, whether based in contract, tort, equity, statute or any other legal theory, between the Customer and the Company arising out of, or relating to, any service, product, facilities, charge, advertising, representation, act or omission of the Company, or any other dispute, controversy, or claim arising from the relationship between the parties that either the Customer or the Company has against the other, regardless of the date of accrual and even if the dispute, controversy, or claim arises after service has terminated (hereinafter collectively referred to herein as "Dispute" or "Disputes"). All Disputes must be resolved as described in this section. BY ORDERING AND/OR CONTINUING SERVICES PROVIDED IN THIS TARIFF, THE CUSTOMER AGREES THAT ANY DISPUTE WILL BE RESOLVED BY THE DISPUTE RESOLUTION PROCESS DESCRIBED HEREIN AND NOT BY A JUDGE OR JURY IN COURT.

If the Customer has a Dispute with the Company, the Customer must first call the Company's Customer Service department, at the number listed on the Customer's invoice, to attempt to resolve the Dispute. The Customer must describe the Dispute and provide the Company with any supporting documentation reasonably requested by the Company. Likewise, if the Company has a Dispute with the Customer it will notify the Customer by letter sent to the Customer's billing address and attempt to resolve it before pursuing arbitration.

(M)  
(N)

(N)

(N)

(N)

(M) Service Offerings moved to Original Sheet No. 18.2

## 4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.2 Rules and Regulations

## 4.2.11 Terminal Equipment

4.2.13 Dispute Resolution

(N)

If the parties are unable to resolve the Dispute within 60 days of the initial notice, either party may request arbitration as described below.

MANDATORY ARBITRATION OF DISPUTES. ANY DISPUTE OF ANY KIND BETWEEN THE CUSTOMER AND THE COMPANY, OR ANY EMPLOYEE, AGENT, PRIVY OR AFFILIATED ENTITY OF EITHER PARTY, WILL BE RESOLVED BY FINAL AND BINDING ARBITRATION AS PRESCRIBED IN THIS SECTION. THE FEDERAL ARBITRATION ACT, NOT STATE LAW, GOVERNS THIS PROCESS, INCLUDING THE ARBITRABILITY OF ANY DISPUTE UNDER THIS TARIFF AND THE REVIEW OF ANY AWARD.

The arbitration will be conducted by and under the then-applicable commercial arbitration rules of the American Arbitration Association (“AAA”) at the nearest AAA Case Management Center or other location as agreed upon by Customer and Company. A single neutral arbitrator engaged in the practice of law will conduct the arbitration. The arbitrator will be selected according to the rules of the American Arbitration Association or, alternatively, may be selected by agreement of the parties, who will cooperate in good faith to select the arbitrator. All expedited procedures prescribed by the applicable rules will apply. All required fees and costs will be paid equally by the parties as set forth in the AAA commercial arbitration rules. The arbitrator’s decision and award will be final and binding, and judgment on the award rendered by the arbitrator may be entered in any court with jurisdiction.

No Dispute may be joined with another lawsuit, claim, dispute, or arbitration brought by any other person, or resolved on a class-wide basis. The arbitrator may not award damages that are barred by this tariff and may not award punitive damages.

If any party files a judicial or administrative action to resolve a Dispute without first complying with the provisions of this Section and another party successfully stays such action and/or compels arbitration, the party filing that judicial or administrative action must pay the other party’s costs and expenses incurred in seeking such stay and/or compelling arbitration, including attorney’s fees.

Notwithstanding the provisions of this Section, the Customer may file a complaint with the Commission.

If any portion of this Section is determined to be invalid or unenforceable, the remainder of this Section and this Tariff shall remain in full force and effect.

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#### 4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

##### 4.3 Service Offerings

###### 4.3.1 Toll Service

Provides facilities to complete interLATA, intrastate or intraLATA, interexchange calls between two points. Customer makes call by dialing directly or with operator assistance. Direct Dialing includes 1 + Area Code (where necessary) + telephone number, or, in some cases for IntraLATA, users must access the Company's network by dialing 1010678 then 1 + Area Code + Number. For operator assistance a customer dials O only, O + telephone number or O + NPA + telephone number for IntraLATA calls.

Long Distance Service is offered to residential and business customers. The service permits direct dialed outbound calling at a per minute rate. Service is provided from pre-subscribed, dedicated or shared use access lines. Calls are billed in six second increments with a thirty (30) second minimum. No monthly recurring charges or minimum monthly billing requirements for outbound long distance calls will apply for those customers using the Company for both local and long distance service. A minimum monthly billing requirement of \$4.95/account per month will apply for customers using AIN for long distance service only.

(N)(I)

(N)(I)

###### 4.3.2 Calling Card Service

Calling Card service provides facilities to complete interLATA and intraLATA calls between two points when the Customer is away from his/her premises. The requesting Customer is provided with a calling card which includes instructions for its use.

###### 4.3.3 Toll-free Service

Toll-free Service provides for facilities for the Customer(s) to receive interLATA and intraLATA calls. The Customer will be assigned unique toll-free number(s) that, when dialed, will be routed via the Company's network and terminate at Customer's designated local access line(s).

###### 4.3.4 Directory Assistance

The Company furnishes Directory Assistance Service whereby Customers may request assistance in determining telephone numbers in accordance with the rates and terms stated in Section 4.4. Service Rates.

## 4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.4 Services and Rates

The Company's interexchange business services, calling card, and operator service offerings are being regulated in accordance with the principles and procedures established by Order Nos. 95-1734 and 96-55 issued in Docket No. 95-661-C.

All services listed are from Customer premises in South Carolina to any point in South Carolina unless otherwise indicated.

## 4.4.1 Toll Service

	<u>Per Minute</u>		<u>Minimum</u>	<u>Billing Increment</u>	<u>Monthly Rate Max.</u>		
	<u>Max.</u>	<u>Current</u>			<u>Rate Max.</u>	<u>Current</u>	
Residential Savings Plan (2)	.07	.07	30 seconds	6 seconds	\$4.00	\$4.00	(T)

(2) Service is only available to current customers of this service and will not be offered to new customers as of June 3, 2002.

## 4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.4 Services and Rates (continued)

## 4.4.2 Toll-free Service

From points in South Carolina to Customer's premises in South Carolina.

Payphone origination charge - \$.30 per completed call

## 4.4.3 Calling Card Service

From any point in South Carolina to points in South Carolina:

	<u>Per Minute Rate</u>	<u>Minimum</u>	<u>Billing Increment</u>
Residential (1)	\$.19 (R)	1 minute	1 minute
A. Reserve for Future Use			
B. Payphone origination charge			
		<u>Rate Per Completed Call</u>	
Residential		\$.30	
C. Surcharge			
		<u>Rate Per Completed Call</u>	
Residential		\$.25	

(1) Available to customer subscribing to Birch residential service

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.4 Services and Rates (continued)

4.4.4

(M)

(M) Directory Assistance moved to 1st Revised Sheet No. 26

## 4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.4 Services and Rates (continued)

## 4.4.5 Birch Basic Business Line (1)

## A. Toll Service

From Customer's premises in South Carolina to any other point in South Carolina.

	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (2)	\$ .09	30 seconds	6 seconds
Business	.089	30 seconds	6 seconds

## B. Toll-free Service

From points in South Carolina to Customer's premises in South Carolina.

## 1. Rates

	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business (2)	\$ .09	30 seconds	6 seconds
Business	.089	30 seconds	6 seconds

## 2. Charges

Payphone origination charge - \$.30 per completed call

Toll Free Surcharge \$5.00 per number

(I)

## C. Calling Card Service

From any point in South Carolina to points in South Carolina:

	<u>Per Minute Rate</u>	<u>Minimum</u>	<u>Billing Increment</u>
Business	\$.19	30 seconds	6 seconds

Payphone origination charge - \$.30 per completed call

Surcharge - \$.25 per completed call

(1) Available to customers also subscribing to Birch Business Line local exchange service.

(2) This service is available to current Business subscribers of this service only and will not be offered to Business subscribers on or after October 1, 2001.

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**4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)****4.4 Services and Rates (continued)****4.4.5 Birch Basic Business Line (continued)****D. Birch Price Protection Plan (1)****(T)**

1. Birch offers optional discounts for Customers that agree to a term commitment of 12 or 24 months. Customer is eligible for Price Protection Plan (“PPP”) term pricing only where Customer has a minimum of three Birch Basic Business Line, as defined in Birch’s SC P.S.C. Tariff No. 1, within an account. The 24-month commitment also qualifies Customers for a Local Exchange Service discount as provided in Birch’s SC P.S.C. Schedule No. 1.
2. Customers subscribing to the PPP must commit to a written term service agreement in a form designated by Birch, which shall include, without limitation, Customer’s term selection.
3. The term will commence on the billing date for the first new line or the first billing date after Customer executes a term service agreement if the service is currently being provided to Customer.
4. All rules, regulations, fees, charges, taxes and surcharges normally applicable to Birch Basic Business Line services shall apply. Any charges in any proposal or quotation are exclusive of taxes and surcharges. Term pricing may not be combined with any other offer.
5. If monthly term rates as specified in this Section decrease during the term period, Customer may elect to obtain the new rates by executing a new term service agreement with the new rates, with a new term commencement date, and an agreement to the same or greater commitment term period.
6. For Customers who establish a term service agreement, monthly Birch Basic Business Line rates will not change as a result of a Birch-initiated increase; however, if a Local Exchange Rate Group Reclassification occurs, as set forth in this Tariff, an adjustment for the remaining term of the term service agreement will be made.
7. If Customer disconnects Services or otherwise terminates its term service agreement prior to the end of the current term for any reason except for a failure by Birch to meet the terms of the Term Customer Service Level Objectives specified below, Customer agrees on the next monthly invoice to pay a termination charge as liquidated damages and not as a penalty, equal to the greater of:
  - a. \$50.00 per terminated line, or
  - b. \$10.00 per terminated line multiplied by the number of months remaining in the current term.

(1) See footnotes on Sheet No. 21.2

**(N)**

## 4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.4 Services and Rates (continued)

## 4.4.5 Birch Basic Business Line (continued)

(D)

## D. Birch Price Protection Plan (continued)

8. Customer may add or terminate new voice lines without termination liability, provided that Customer maintains service to its primary billed telephone number for the remainder of the term commitment and remits payment for any applicable charges, surcharges and fees.
9. The following Service Level Objectives apply to the PPP only, and are subject to all other provisions of this Tariff, including specifically but without limitation, any and all limitations of liability. Birch will use commercially reasonable efforts to provide Services in accordance with the following Service Level Objectives:
  - a. Complete loss of Service caused solely by a Birch network problem will be remedied within 8 business hours from Customer notification to Birch Network Maintenance (“BNM”).
  - b. Partial loss of Service caused solely by a Birch network problem will be remedied within 12 business hours from notification to BNM.
  - c. Noise or static caused solely by a Birch network problem will be remedied within 16 business hours from notification to BNM.
10. As Customer’s sole remedy for any failure to meet any of the above Service Level Objectives, unless such Service Level Objective is caused by an event outside the reasonable control of Birch, any event of force majeure, or any failure resulting from facilities, inside wiring or equipment of Customer or third parties, Customer may terminate its term commitment obligation without incurring termination liability. If Customer continues to use Birch service following any such notice of termination, Customer may continue to receive term pricing and pricing update notices.
11. A Service Level Objective failure shall be deemed to commence upon the opening of a trouble ticket with BNM, as requested by Customer, and shall be deemed to terminate upon the clearing of the same trouble ticket. No failure shall be deemed to have occurred unless Customer has provided reasonable assistance in an effort to diagnose the reported problem. Reasonable assistance includes, but is not limited to, requesting the opening of a trouble ticket from BNM promptly, providing Birch access to Customer’s premises, if necessary, and assisting Birch with problem identification and resolution.

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.4 Services and Rates (continued)

4.4.5 Birch Basic Business Line (continued)

D. Birch Price Protection Plan (continued)

12. Customer shall be responsible at all times for the proper installation, operation and maintenance of any Customer-provided equipment used in connection with the Services. In addition, Customer shall ensure that all such equipment is technically and operationally compatible with the Services and in compliance with applicable laws and regulations.
13. If Customer relocates to another location in a Birch market where the same Services are available, Customer may transfer Services to the new location if the new Services equal or exceed the number of lines at the old location, upon payment of installation charges for the new location, if applicable; however, rates may vary by location, and Customer's rates may increase.
14. Services are for Customer's use only and may not be resold, and the term service agreement may not be transferred or assigned, by operation of law or otherwise, without Birch's prior written approval. Any attempted assignment or transfer without Birch's prior written approval shall be void.
15. In the event a governmental agency determines the term service agreement violates any law, rule or regulation, Birch shall have the option of terminating the term service agreement without further obligation to Customer or revising such agreement to comply with such law, rule or regulation.

(1) Effective September 7, 2008, this service is no longer available.

(N)

## 4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.4 Services and Rates (continued)

## 4.4.5 Birch Basic Business Line (continued)

## E. Birch Price Protection Plan (continued) (2)

## 16. Birch Price Protection Plan Rates (continued)

## a. Toll Service for calls from Customer's Premises in South Carolina to any point in South Carolina:

## 1. Rates

<u>12-Month Term Commitment</u>	<u>Per</u> <u>Minute</u>	<u>Minimum</u>	<u>Billing</u> <u>Increment</u>	
No Volume Commitment	\$.059	30 seconds	6 seconds	(I)
\$10.00 Volume Commitment	.055	30 seconds	6 seconds	(I)
\$50.00 Volume Commitment	.050	30 seconds	6 seconds	(I)
\$100.00 Volume Commitment (1)	.049	30 seconds	6 seconds	(I)
\$100.00 Volume Commitment	.045	30 seconds	6 seconds	(I)
\$250.00 Volume Commitment (1)	.044	30 seconds	6 seconds	(I)
\$250.00 Volume Commitment	.040	30 seconds	6 seconds	(I)
\$500.00 Volume Commitment	.035	30 seconds	6 seconds	(I)
\$1000.00 Volume Commitment (1)	.039	30 seconds	6 seconds	(I)

  

<u>24-Month Term Commitment</u>	<u>Per</u> <u>Minute</u>	<u>Minimum</u>	<u>Billing</u> <u>Increment</u>	
No Volume Commitment	\$.059	30 seconds	6 seconds	(I)
\$10.00 Volume Commitment	.055	30 seconds	6 seconds	(I)
\$50.00 Volume Commitment	.050	30 seconds	6 seconds	(I)
\$100.00 Volume Commitment (1)	.049	30 seconds	6 seconds	(I)
\$100.00 Volume Commitment	.045	30 seconds	6 seconds	(I)
\$250.00 Volume Commitment (1)	.044	30 seconds	6 seconds	(I)
\$250.00 Volume Commitment	.040	30 seconds	6 seconds	(I)
\$500.00 Volume Commitment	.035	30 seconds	6 seconds	(I)
\$1000.00 Volume Commitment (1)	.039	30 seconds	6 seconds	(I)

(1) Effective March 13, 2004, these rates are not available for new customers.

(2) Effective September 7, 2008, this service is no longer available.

## 4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.4 Services and Rates (continued)

## 4.4.5 Birch Basic Business Line (continued)

## D. Birch Price Protection Plan (continued) (3)

## b. Toll-Free Service for calls terminating to Customer's Premises in South Carolina from any other point in South Carolina:

## 1. Rates

<u>12-Month Term Commitment</u>	<u>Per</u> <u>Minute</u>	<u>Minimum</u>	<u>Billing</u> <u>Increment</u>	
No Volume Commitment (2)	\$.069	30 seconds	6 seconds	(I)
No Volume Commitment	.059	30 seconds	6 seconds	(I)
\$10.00 Monthly Commitment	.055	30 seconds	6 seconds	(I)
\$50.00 Monthly Commitment	.050	30 seconds	6 seconds	(I)
\$100.00 Monthly Commitment (2)	.059	30 seconds	6 seconds	(I)
\$100.00 Monthly Commitment	.045	30 seconds	6 seconds	(I)
\$250 Per Monthly Commitment (2)	.054	30 seconds	6 seconds	(I)
\$250 Per Monthly Commitment	.045	30 seconds	6 seconds	(I)
\$500 Per Monthly Commitment	.045	30 seconds	6 seconds	(I)
\$1000 Per Monthly Commitment (2)	.044	30 seconds	6 seconds	

<u>24-Month Term Commitment</u>	<u>Per</u> <u>Minute</u>	<u>Minimum</u>	<u>Billing</u> <u>Increment</u>	
No Volume Commitment (2)	\$.069	30 seconds	6 seconds	
No Volume Commitment	.059	30 seconds	6 seconds	(I)
\$10.00 Monthly Commitment	.055	30 seconds	6 seconds	(I)
\$50.00 Monthly Commitment	.050	30 seconds	6 seconds	(I)
\$100.00 Monthly Commitment (2)	.059	30 seconds	6 seconds	(I)
\$100.00 Monthly Commitment	.045	30 seconds	6 seconds	(I)
\$250.00 Monthly Commitment (2)	.054	30 seconds	6 seconds	(I)
\$250.00 Monthly Commitment	.045	30 seconds	6 seconds	(I)
\$500.00 Monthly Commitment	.045	30 seconds	6 seconds	(I)
\$1000.00 Monthly Commitment (2)	.044	30 seconds	6 seconds	(I)

2. Monthly Recurring Charge (1)	Per Number \$5.00			(I)
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(1) Monthly Recurring Charge only applies to Birch PPP customers who sign up for Toll Free Service line after March 13, 2004.

(2) Effective March 13, 2004, these rates are not available for new customers.

(3) Effective September 7, 2008, this service is no longer available.

## 4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.4 Services and Rates (continued)

## 4.4.6 Birch Business Volume Commitment Plans – Rates (2)

Volume commitment level can be met by a combination of Toll, Toll-free and Calling Card Services usage. These rates apply only to Business customers subscribing to a Birch Basic Business Line local exchange service as defined in Birch's SC P.S.C. Tariff No. 1.

A. Toll Service

<u>Total Usage – No Volume Commitment</u>	<u>Rate Per Minute</u> See Section 4.4	<u>Minimum</u>	<u>Billing Increment</u>	
<u>Total Usage – \$10.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Intrastate	\$ .069	30 seconds	6 seconds	(I)
<u>Total Usage – \$100.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Intrastate (1)	\$ .059	30 seconds	6 seconds	(I)
<u>Total Usage – \$250.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Intrastate (1)	\$ .054	30 seconds	6 seconds	(I)
<u>Total Usage – \$500.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Intrastate (1)	\$ .049	30 seconds	6 seconds	(I)
<u>Total Usage – \$1000.00 Volume Commitment</u>	<u>Rate Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
Intrastate (1)	\$ .044	30 seconds	6 seconds	(I)

(1) Effective March 13, 2004, these rates are not available for new customers.

(2) Effective September 7, 2008, this service is no longer available.



## 4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.4 Services and Rates (continued)

## 4.4.6 Business Volume Commitment Plans – Rates (continued) (2)

(T)

## C. Calling Card

<u>Monthly Usage for Volume Commitment</u>	<u>Rate Per Minute</u>
No Volume Commitment	\$.20
\$10.00 Volume Commitment	\$.20
\$100.00 Volume Commitment (1)	\$.20
\$250.00 Volume Commitment (1)	\$.20
\$500.00 Volume Commitment (1)	\$.20
\$1000.00 Volume Commitment (1)	\$.20

Additional charges apply as set out in Section 4.4.3

(1) Effective March 13, 2004, these rates are not available for new customers.

(T)

(2) Effective September 7, 2008, this service is no longer available.

(N)

## 4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.4 Services and Rates (continued)

## 4.4.6 Birch Business Long Distance Only (1)

This service applies to Business customers that do not subscribe to the Birch Basic Business Line local exchange service.

## A. Toll Service (1)

For calls originating from Customer's premises in Texas and terminating at any other point in Texas:

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
\$100 Per Month Commitment	\$0.069 30 seconds	6 seconds		(I)
\$500 Per Month Commitment	\$0.065 30 seconds	6 seconds		(I)
Monthly Recurring Charge			\$1.95	(N)(I)

## B. Toll Free Service (1)

For calls terminating to Customer's premises in South Carolina from any other point in South Carolina:

## 1. Rates

	<u>Per Minute</u>	<u>Minimum</u>	<u>Billing Increment</u>	
\$100 Per Month Commitment	\$0.089 30 seconds	6 seconds		(I)
\$500 Per Month Commitment	\$0.089 30 seconds	6 seconds		(I)

2. Monthly Recurring Charge	Per Number			(I)
	\$5.00			

(1) Effective September 7, 2008, this service is no longer available.

## 4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.4 Services and Rates (continued)

## 4.4.7 Residential Toll Service

<u>Per Minute</u>			<u>Billing</u>	<u>Monthly</u>		
<u>Max.</u>	<u>Current</u>	<u>Minimum</u>	<u>Increment</u>	<u>Rate Max.</u>	<u>Current</u>	(T)
\$4.00	.095	30 seconds	6 seconds	\$10.00	n/a	

## 4.4.8 Residential Toll-free Service

From points in South Carolina to Customer's premises in South Carolina.

<u>Per Minute</u>			<u>Billing</u>	<u>Monthly</u>		
<u>Max.</u>	<u>Current</u>	<u>Minimum</u>	<u>Increment</u>	<u>Rate Max.</u>	<u>Current</u>	(T)
\$4.00	.08	30 seconds	6 seconds	\$10.00	\$5.00	

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.4 Services and Rates (continued)

4.4.9 Residential Calling Card Service

From any point in South Carolina to points in South Carolina:

<u>Per Minute Rate</u>	<u>Minimum</u>	<u>Billing Increment</u>
\$.19 (R)	1 minute	1 minute

A. Reserved for Future Use

B. Payphone origination charge

Rate Per Completed Call

\$.30

C. Surcharge

Rate Per Completed Call

\$.25

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.4 Services and Rates (continued)

4.4.10 Reserved for Future Use

(T)(M)

(M) Residential Default Rate moved to Original Sheet No. 26.2.

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.4 Services and Rates (continued)

4.4.10 Residential Default Rate

Default (also known as Casual) Rate: A per-minute rate, with a three-minute minimum, is applicable to interLATA or intraLATA intrastate calls placed by callers who access Birch Telecom service by dialing 1010678 or 1015990. This rate is applicable to residential lines for which Birch Telecom is not the presubscribed interexchange carrier.

This charge does not apply to any former residential customers who qualify for Birch Long Distance Only Plans.

Rate: \$.099 (**R**)

## 4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

## 4.5 Miscellaneous Services

## 4.5.1 Default Rate

Default (also known as Casual) Rate: A per-minute rate, with a three-minute minimum, is applicable to interLATA or intraLATA intrastate calls placed by callers who access Birch Telecom service by dialing Birch's 1010XXXX numbers or are no longer a Birch Telecom local customers but did not change their long distance carrier. This rate is applicable to business lines for which Birch Telecom is not the presubscribed interexchange carrier.

This charge does not apply to any former business customers who qualify for Birch Long Distance Only Plans.

Rate: \$.099 **(R)**

## 4.5.2 Directory Assistance

A. Local – See South Carolina Local Exchange Services Tariff

B. Long Distance

	<u>Per Request</u>	
- Sent-Paid	\$1.25	

**(D)**  
|  
**(D)**

C. National

	<u>Per Request</u>	
- Sent-Paid	\$1.25	

**(D)**  
|  
**(D)**

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.5 Miscellaneous Services

4.5.3 Non-Recurring Charges - Business

Non-recurring charges apply to all Birch business products.

Toll Service Non-recurring Charges (1) (T)

Add validated account codes, per account, per request	\$10.00
Replace all/change all digit length account codes, per account	50.00

Toll Free Service Non-recurring Charges (1) (T)

Add toll free number to account, per number	\$10.00
Move toll free number from one account to another, per number	5.00
Change number, restriction, terminating number, per number	5.00

4.5.4 International Block

International Block will allow both IntraLATA and InterLATA calls to complete for any number on the North American Dialing Plan (NADP) but block any international call attempted. The NADP include all of the mainland U.S, off shore U.S, Canada, and all 809 NPA's. This feature will be provided on a demand basis and is available to business and residential customers. Business customers who request this feature, after the customer has converted their local service to Birch, will be billed the non-recurring charge. The non-recurring charge will be waived if the customer request this feature at the time of conversion

A. Rates and Charges

The following rates and charges apply in addition to the established rates and charges for the services with which this feature is associated.

Monthly Rates

International Block	\$0.00
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(1) See footnote on Sheet No. 26.2.

(N)

## 4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

## 4.5 Miscellaneous Services

## 4.5.5 Residential Non-recurring Charges (1)

(T)

Non-recurring charges apply to all Birch residential products.

## Toll Service Non-recurring Charges

Maximum Charges

Add validated account codes, per account, per request	\$ 40.00
Replace all/change all digit length account codes, per account	100.00

Current Charges

Add validated account codes, per account, per request	\$10.00
Replace all/change all digit length account codes, per account	50.00

## Toll Free Service Non-recurring Charges

Maximum charges

Add toll free number to account, per number	\$40.00
Move toll free number from one account to another, per number	20.00
Change number, restriction, terminating number, per number	20.00

Current charges

Add toll free number to account, per number	\$10.00
Move toll free number from one account to another, per number	5.00
Change number, restriction, terminating number, per number	5.00

## 4.5.6 Residential Default Rate

Default (also known as Casual) Rate: A per-minute rate, with a three-minute minimum, is applicable to interLATA or intraLATA intrastate calls placed by callers who access Birch Telecom service by dialing 1010678 or 1015990. This rate is applicable to residential lines for which Birch Telecom is not the presubscribed interexchange carrier.

This charge does not apply to any former residential customers who qualify for Birch Long Distance Only Plans.

Rate: \$.099 (R)

(1) Effective September 7, 2008, this service is no longer available, see "Service Order Charges"

(N)

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.5 Miscellaneous Services

4.5.6 Location-to-Location Long Distance Calling Plan

(N)

Location-to-Location Long Distance Calling Plan is an offering available to new multi-location Birch Basic Business Line or BirchLink T service Customers who sign a term agreement for no greater than five lines. The Customer subscribing to this Plan will receive a discounted dial "1" long distance rate for up to five lines at only those Customer locations in which Customer has selected the Company as its presubscribed interexchange carrier. Eligible locations under Customer's account must be within a parent/child billing relationship. The Location-to-Location rates are only applicable for calls originating from one Birch local service line at a Customer location and terminating to another Birch local service line at any other of Customer's locations under the same account. All other calls, such as Toll-Free Service calls, etc., will be charged the applicable tariffed rate associated with the Customer's separately selected long distance calling plan.

A. Toll Service

For calls originating from one local Birch service line at Customer's premises and terminating at a separate local Birch service line at any other of Customer's premises under the same Customer account:

	<u>Per Minute</u>
Rates	\$0.02
	<u>Per Line</u>
Monthly Recurring Charge	\$29.00

B. Toll-Free Service

See Customer's selected Birch Long Distance Plan

C. Calling Card Service

See Customer's selected Birch Long Distance Plan

## 4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

## 4.5 Miscellaneous Services (N)

## Service Order Charges

Service Order Charges apply for changes in service and for additions to service. Service Order Charges are in addition to all other applicable nonrecurring charges identified in this tariff.

<b>Charge</b>	<b>Maximum Price</b>	<b>Current Price</b>
Feature Add or Change	\$40.00 per Order	\$10.00 per Order
Basic Service Change	\$40.00 per Order	\$10.00 per Order
Establishing or Re-arranging Hunting	\$40.00 per Order	\$10.00 per Order
Directory Listing Change	\$40.00 per Order	\$10.00 per Order
Invoice Change	\$100.00 per Order	\$25.00 per Order
Transfer of Service	\$100.00 per Order	\$25.00 per Order
TN Change	\$100.00 per Order	\$25.00 per Order
Line Signaling Change	\$100.00 per Order	\$25.00 per Order
Vanity Number Search	\$100.00 per Order	\$25.00 per Order
Establishing Dual Service	\$100.00 per Order	\$25.00 per Order
Expedite Service Charge (LWC/UNE)	\$200.00 per Order	\$50.00 per Order
Expedite Service Charge (Facilities)	\$800.00 per Day per Line	\$200.00 per Day per Line
Expedite Service Charge (T1 Circuits)	\$2,380.00 per Day per Circuit	\$595.00 per Day per Circuit

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.6 Promotions

(T)

From time to time, the Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period, subject to prior notification and approval by the Commission.

The Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. If facilities permit, all residence and/or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

(M) Promotion previously located on Original Sheet No. 26

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (N)

All Services listed in this section are grandfathered to existing Customers at their existing locations. If the Customer of record changes, or if the Service is moved or disconnected the Service will no longer be available and Customer must subscribe to an alternate Service.

4.7.1 General Description of Services

Carrier provides intcrexchange and where allowed, intraLATA toll telecommunications services, including switched and dedicated access long distance communications service. Calls are rated based on the duration of the call.

Switched network service are designed for business and residential use. Unless otherwise identified in the service description, calls are billed in six (6) second increments and minimum call duration for billing purposes is thirty (30) seconds. No minimum commitment is required. Calls originate from Customer• provided standard business or residential switched access lines. Presubscribed service is available from equal access originating end offices only. Travel service calls may be made from any area in the state.

4.7.2 Global Passport Card

Global Passport Card service is available to business Customers of Carrier's long distance services. Customers will reach Currier's network via a toll free number. A Customer who elects to use this service will pay the tariffed rules for calls charged to the card. Charges for such calls appear on the Customer's regular monthly bill.

4.7.3 Spectra Basic Service

Spectra Basic Service consists of switched outbound calling plans targeting business Customers with an estimated minimum monthly usage of at least \$50.00. Culls are billed in six (6) second increments following a minimum billing period of six (6) seconds. There are no minimum monthly usage requirements; however, Customers spending less than \$50.00 will be billed a monthly charge of \$5.00. Intrastate service is offered in conjunction with Interstate service.

4.7.4 Spectra Dedicated Service (N)

Spectra Dedicated Service is a combined dedicated T1 access outbound and inbound calling plan targeting business Customers with an estimated minimum monthly usage of at least \$2,500.00, Calls arc billed in six (6) second Increments following a minimum billing period of six (6) seconds. Intrastate service is offered in conjunction with Interstate service.

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

(N)

4.7.5 Global Access Direct Service

Global Access Direct Service is an outbound calling plan that is accessed via a Company-designated toll-free access number. Calls are billed in six (6) second increments following a minimum billing period of thirty (30) seconds. There are no minimum monthly usage requirements, however, Customers spending less than \$50.00 will be billed a monthly charge of \$5.00. The plan does not require that the Customer be presubscribed to Primus, nor does it require an authorization code. The plan only requires that the calling number be recognized as belonging to Global Access Direct Subscriber. Calls from non-equal access areas, cellular phones, or any other form of call origination that fails to deliver automatic number identification (ANI) to Primus, will be blocked. Intrastate service is offered in conjunction with Interstate service. The company reserves the right to periodically review its usage records to ensure that Customers are subscribed to the plans that best align with their demonstrated volumes.

4.7.6 Primus Passport Postpaid Service

Primus Passport Postpaid Service is available in conjunction with other Primus services, or as a stand-alone offering. The service is typically used for originating telephone calls while away from home or office. Service is accessed by dialing the Company-designated toll-free access number, a valid authorization code, and the destination number. Depending on the rate plan, calls are either billed in (a) six (6) second increments following a minimum billing period of thirty (30) seconds, or (b) sixty (60) second increments following a minimum billing period of sixty (60) seconds. Intrastate service is offered in conjunction with Interstate service.

Enhanced calling features are available with Primus Passport Postpaid Service. This service may involve additional charges.

4.7.7 Spectra Toll-Free Service

Spectra Toll-Free Service is a switched inbound calling plan targeted to Customers with an estimated minimum monthly usage of at least \$50.00. Calls are billed in six (6) second increments following a minimum billing period of six (6) seconds. There are no minimum monthly usage requirements. Intrastate service is offered in conjunction with Interstate service.

4.7.8 Spectra Dedicated Toll-Free Service

Spectra Dedicated Toll-Free Service is a combined dedicated T-1 inbound calling plan targeting business Customers with an estimated minimum monthly usage of at least \$2,500.00. Calls are billed in six (6) second increments following a minimum billing period of six (6) seconds. Interstate service is offered in conjunction with Interstate service.

4.7.9 LCR Best Business Service

(N)

LCR Best Business Service is a switched service designed for former business Subscribers of Primus<sup>I</sup> affiliate, Least Cost Routing, Inc. Calls are billed in sixty (60) second increments. No monthly minimum required.

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

(N)

4.7.10 SME 2000 Service

SME 2000 Service is a switched service designed for residential Subscribers only, with active international calling. Calls are billed in six (6) second increments. No monthly minimum required.

4.7.11 DVD 2000 Service

DVD 2000 Service is a switched service designed for both business and residential Subscribers with limited International calling. Calls are billed in six (6) second increments. No monthly minimum required.

4.7.12 SME Casual Caller Service

SME Casual Caller Service is a switched service designed for both business and residential users who make a small amount of long distance calls each month. Specifically, Customers who are not PIC'd to Primus using dial around services or have not established an account directly with Primus receive the rates associated with this Service. Calls are billed in sixty (60) second increments.

4.7.13 Business VoiceLink Service+

Business VoiccLink Service is a switched service designed for both business and residential Subscribers in which intrastate calls comprise the minority of all calls. Calls are billed in six (6) second increments. No monthly minimum required.

4.7.14 Voice Solutions I Service•

(N)

Voice Solutions I Service is a switched service designed for both business and residential Subscribers. On average, the majority of these Subscribers' calls are intrastate toll calls. Calls are billed in six (6) second increments. No monthly minimum required.

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

(N)

4.7.15 TeraFon Service

TeraFon is a fully-integrated business service designed to meet the communication needs of businesses with outbound and/or inbound service requirements. TeraFon provides both switched and dedicated access capabilities. All services, switched and dedicated, inbound and outbound, are billed in six (6) second increments with a six (6) second minimum billing period.

TeraFon encompasses several pricing options with varying Minimum Monthly Revenue Commitments ("MMRC") that reflect common spending patterns of the business Customer. International, interstate, intrastate and calling card calls contribute to the calculation of gross monthly usage associated with the corresponding MMRC. Directory assistance and operator service charges do not apply to the calculation of gross monthly usage.

The MMRC is applied to a single access type (switched or dedicated). The MMRC may be applicable to a single service type (outbound, inbound or travel) or to a combination of the three service types (outbound, inbound and travel). An account with inbound, outbound and travel service, utilizing the same access type, will only have one MMRC.

Each TeraFon account will benefit from a 90-day ramp-up period in which to accrue sufficient usage to meet the corresponding MMRCs. Once the ramp-up period has expired, Customers billing less than the product MMRC will automatically be assessed a fee equivalent to the difference between actual gross usage and the pre-determined MMRC amount. Several TeraFon service options contain term plan agreements. Customers terminating service prior to the expiration date of their term plan agreement will be assessed the MMRC for the months remaining in the term plan agreement. The termination liability will be billed in one lump sum and payment is required within thirty (30) days of cancellation. (N)

Voice Solutions I Service has been grandfathered and is not available to new Primus Subscribers

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

(N)

4.7.16 TeraFon Service (Cont'd)

TeraFon 1000 Service

This service is available to Customers who commit to an MMRC of \$1000.00 per month and twelve (12) month term plan. TeraFon 1000 service affords both outbound and inbound calling capabilities over switched facilities. TeraFon 1000 inbound calls terminate over Customer-provided business switched access lines. All calls are billed in sixty (60) second increments.

TeraFon 5000 Switched Service

This service is available to Customers who commit to an MMRC of \$5000.00 per month and twelve (12) month term plan. All direct dial calls are billed in six (6) second increments and TeraFon 5000 calling card calls are billed in sixty (60) second increments.

4.7.17 International Plus Switched Service

International Plus Switched Service is a switched service for business Customers with high international calling volumes. Intrastate service is offered in conjunction with an international calling plan. No monthly minimum is required. Calls are billed in six (6) second increments.

4.7.18 Primus Residential Switch Service

Primus Residential Switch Service is a dial tone voice offering for residential Customers and is offered in conjunction with interstate calling plans. Minimum long distance usage requirements are set forth in the applicable interstate calling plan. The billing increments for this product are sixty (60) seconds initial/minimum and sixty (60) second each additional increment. A per-invoice, Paper Bill Fee will be charged. This fee will be waived for Customers who sign up for Primus's on-line billing service.

4.7.19 Primus ICM Passport Card Service

Primus ICM Passport Card Service is offered in conjunction with the Primus Residential Switch Service and accompanying interstate/international calling plans. Customers will reach Carrier's network via a toll free number. A Customer who elects to use this service will pay the tariffed rates for calls charged to the card. Charges for such calls appear on the Customer's regular monthly bill. A per-invoice Paper Bill Fee will be charged. This fee will be waived for Customers who sign up for Primus's on-line billing service.

\* International Plus Switched Service has been grandfathered and is no longer available to new Subscribers.

Primus Residential Switched and Primus ICM Passport Card Services have been grandfathered and are no longer available to new Subscribers.

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

- 4.7 Primus Telecommunications Services and Rates (Cont'd.) (N)
- 4.7.20 PRI Wireless Plan
- PRI Wireless is a wireless, inbound only service. Calls are billed in sixty (60) second increments. A per invoice, Paper Bill Fee will be charged. This fee will be waived for Customers who sign up for Primus's on-line billing service at [www .myprimus.com](http://www.myprimus.com).
- 4.7.21 Primus Select Switched Service
- Primus Select Switched Service is a switched service designed for businesses. This service is available to Customers that enroll in a one (1) year term plan. Direct dial calls are billed in six (6) second increments and Primus Select calling card calls are billed in sixty (60) second increments.
- 4.7.22 Endless Talk Service
- Endless Talk Service is an outbound only residential product with a flat monthly fee for all intrastate and interstate long distance calls (taxes and surcharges are not included in this fee). Usage charges for calls made using the Endless Talk calling card are not included in the flat monthly fee and are additional. Calls are billed in six (6) second increments following an initial billing period of thirty (30) seconds.
- 4.7.23 Primus AO Service\*
- Primus AO Service is available to subscribers who signed up for Primus service through Lower My Bills, an authorized agent of Primus. International and interstate services are offered in conjunction with intrastate service. Calls are billed in sixty (60) second increments and online billing is free. No monthly minimum is required, but a monthly low usage fee may apply if the Customer's long distance usage charges (excluding any taxes, surcharges or other fees) total less than \$20.00 in any month.
- 4.7.24 Primus CP Service
- Primus CP Service is available to subscribers who sign up for Primus service through one of Primus's authorized Channel Partners. International and interstate services are offered in conjunction with intrastate service. No monthly minimum is required, but a monthly low usage fee of \$15.00 may apply if Customer's long distance usage charges (excluding any taxes, surcharges or other fees) total less than \$25.00 in any month. (N)

\* Primus AO Service has been grandfathered and is no longer available to new Subscribers.

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

(N)

4.7.25 Primus CP Service Mid-Wes Mania

Mid-West Mania! is available to subscribers who sign up for Primus service through one of Primus's approved channel partners, and is designed for customers who make a substantial number of intrastate calls in any of the following states in the mid-west: OH, IL, IN, and/or MI. International and interstate services are offered in conjunction with intrastate services. One year term commitments and monthly minimum commitments may be required for customers in OH, IL, IN and/or MI to receive the most aggressive per minute intrastate prices. A monthly low usage fee of \$15.00 may apply if Customer's long distance usage charges (excluding any taxes, surcharges or other fees) total less than \$25.00 in any month.

4.7.26 Primus CP Service – Flex Plan

Flex Plan is a switched service available to Subscribers who sign up for Primus service through one of Primus's approved channel partners. Flex Plan is available both to residential and commercial Subscribers that make a large number of intrastate calls within any of the following states: CO, GA, IL, IN, MD, MI, OH, TX, VA. International and interstate services are offered in conjunction with Intrastate services. Calls are billed in six (6) second increments following an initial billing period of thirty (30) seconds. A per invoice, Paper Bill fee will be charged. This fee will be waived for Subscribers who sign up for Primus's on-line billing service at [www.myprimus.com](http://www.myprimus.com), No term commitment is required, but a monthly minimum commitment of \$ 15.00 per account is required ("MMC"). Usage charges only may contribute to the retirement of the MMC; taxes, surcharges and fees will not contribute. If the Subscriber does not bill the MMC, then for that applicable month, the Subscriber will be charged the difference between its actual usage charges and the MMC. Calling cards are available with this Service.

4.7.27 Primus CP Services - Sizzlin' Summer 2004 (Dedicated)\*

Sizzlin' Summer 2004 is a promotional dedicated service available to Subscribers who sign up for Primus service through one of Primus's approved channel partners. Sizzlin' Summer 2004 is a commercial only product, designed for businesses that make a large number of intrastate calls within any of the following states: Maryland, Ohio, Virginia, International and interstate services are offered in conjunction with intrastate services. Calls are billed in six (6) second increments following an initial billing period of thirty (30) seconds. A one (1) year term commitment and a \$1,000.00 monthly minimum commitment per T-I ("MMC") are required. Usage charges only may contribute to the retirement of the MMC; taxes, surcharges and fees will not contribute. If the subscriber does not bill the MMC, then for that applicable month, customer will be charged the difference between its actual usage charges and the MMC. Calling cards are available with this Service.

(N)

\* Primus CP Services - Sizzliu' Summer 2004 (Dedicated) has been grandfathered and is not available to new Primus Subscribers.

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

(N)

4.7.28 Talk Smart – Talk A Little Service

Talk Smart - Talk A Little Service is an outbound only residential product available to subscribers who sign up for Primus service through one of Primus's approved channel partners and has a flat monthly fee for all intrastate and interstate long distance calls up to 650 minutes per month. All intrastate and interstate usage over the 650 minutes will be charged on a per minute basis. International and interstate services are offered in conjunction with intrastate services. Taxes and surcharges are not included in the monthly fee. Calls are billed in six (6) second increments following an initial billing period of thirty (30) seconds. No term commitment is required. Calling Cards are not available with this Product.

4.7.29 Talk Smart - Talk A Lot Service

Talk Smart - Talk A Lot Service is an outbound only residential product available to subscribers who sign up for Primus service through one of Primus's approved channel partners and has a flat monthly fee for all intrastate and interstate long distance calls up to 1,000 minutes per month. All usage over the 1,000 minutes will be charged on a per minute basis. International and interstate services are offered in conjunction with intrastate services. Taxes and surcharges are not included in the monthly fee. Calls are billed in six (6) second increments following an initial billing period of thirty (30) seconds. No term commitment is required. Calling cards are not offered with this product.

4.7.30 Primus CP Service – California Golden

California Golden is dedicated service available to subscribers who sign up for Primus service through one of Primus's approved channel partners. California Golden Service is a commercial only product, designed for businesses that make a large number of intrastate calls within the state of California. International and interstate services are offered in conjunction with intrastate services. Calls are billed in six (6) second increments following an initial billing period of eighteen (18) seconds. A one (1) year term commitment and a \$1,000.00 monthly minimum commitment per T-1 ("MMC") are required. Usage charges only may contribute to the retirement of the MMC; taxes, surcharges and fees will not contribute. If the subscriber does not bill the MMC, then for that applicable month, customer will be charged the difference between its actual usage charges and the MMC. Calling cards are available with this Service.

(N)

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

(N)

4.7.31 Primus Services - Falling For New England

Falling for New England ("New England") is a switched service available to Subscribers who sign up for Primus service through one of Primus's approved channel partners. The New England plan is available both to residential and commercial Subscribers that make a large number of intrastate calls within any of the following northeastern states: CT, ME, MA, NH, NJ, RI, and VT. International and interstate services are offered in conjunction with intrastate services. Calls are billed in six (6) second increments following an initial billing period of thirty (30) seconds. A per invoice, Paper Bill Fee will be charged. This fee will be waived for Subscribers who sign up for Primus's on-line billing service at [www.rnyprimus.com](http://www.rnyprimus.com). No term commitment is required, but a monthly minimum commitment of \$15.00 per account is required ("MMC"). Usage charges only may contribute to the retirement of the MMC; taxes, surcharges and fees will not contribute. If the Subscriber does not bill the MMC, then for that applicable month, Subscriber will be charged the difference between its actual usage charges mid the MMC. Calling cards are available with this Service.

4.7.32 Primus CP Services – Call Vietnam Plan

Call Vietnam Plan is a switched service available to Subscribers who sign up for Primus service through one of Primus's approved channel partners, and is designed for residential Subscribers who make a large volume of calls to Vietnam. International and interstate services are offered in conjunction with intrastate service. Intrastate calls are billed in initial thirty (30) second increments followed by six (6) second increments thereafter. A per invoice, Paper Bill Fee will be charged. This fee will be waived for Subscribers who sign up for Primus's on-line billing service at [www.myprimus.com](http://www.myprimus.com). No monthly minimum is required. Calling cards are available with this service.

4.7.33 Primus CP Service - Greece & Mexico Residential Plan

The Greece & Mexico Residential Plan is a switched service available to residential Subscribers only who sign up for Primus service through one of Primus's approved channel partners and who make a large volume of calls to Greece and/or Mexico. Intrastate calls are billed in initial thirty (30) second increments followed by six (6) second increments thereafter. A per invoice, Paper Bill Fee will be charged. This fee will be waived for Subscribers who sign up for Primus's on-line billing service at [www.myprimus.com](http://www.myprimus.com). No monthly minimum is required. Calling cards are available with this service.

(N)

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

(N)

4.7.34 Primus CP Services- SOHO Rate Plan

The SOHO Rate Plan is a switched service for commercial Subscribers only that sign up for Primus service through one of Primus's approved channel partners, and make a large volume of calls to Greece and/or Mexico during local business hours. Intrastate calls are billed in initial thirty (30) second increments followed by six (6) second increments thereafter. A per invoice, Paper Bill Fee will be charged. This fee will be waived for Subscribers who sign up for Primus's on-line billing service at [www.myprimus.com](http://www.myprimus.com). No term commitment is required, but a monthly minimum commitment of \$15.00 per account is required ("MMC"). Usage charges only may contribute to the retirement of the MMC; taxes, surcharges and fees will not contribute. If the Subscriber does not bill the MMC, then for that applicable month, the Subscriber will be charged the difference between its actual usage charges and the MMC. Calling cards are available with this Service.

4.7.35 Primus LD High Five Plan

The Primus LD "High Five Plan" is a switched voice service available to residential and small business Subscribers who directly sign up for service with Primus (not through a Primus Channel Partner), make a limited number of calls within the U.S. and/or to international locations, and prefer limited electronic interaction with the company. Intrastate calls are billed in sixty (60) second increments. No term commitment is required, but a monthly minimum commitment of \$5.00 per account is required ("MMC"); provided, however, that if the Subscriber pays through the Primus auto payment Plan (i.e., electronic auto payment by debit or credit card or automatic deduction from a qualified checking or savings account ("ACH")), then the MMC will be waived. Only usage charges may contribute to the retirement of the MMC; taxes, surcharges and fees will not contribute. If the Subscriber does not bill the MMC, then for that applicable month, the Subscriber will be charged the difference between its actual usage charges and the MMC. Interstate and international services are offered in conjunction with intrastate services. Invoices are provided online at no additional charge; paper bills will be provided for a nominal fee. If Auto payment is selected in order to waive the MMC, paper bills are not available. Subscriber shall be assessed a \$5.00 fee each time an Auto payment is rejected by the Subscriber's financial institution for any reason. Virtual calling cards and wireless dial around are available with this plan.

(N)

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

(N)

4.7.36 Primus LD Triple Play Plan

The Primus LD "Triple Play Plan" is a switched voice service available to residential and small business Subscribers who directly sign up for service with Primus (not through a Primus Channel Partner), make a higher volume of calls within the U.S. and/or to international locations, and prefer electronic interface with the company. No term commitment is required, but a monthly minimum commitment of \$10.00 per account is required ("MMC"). Only usage charges may contribute to the retirement of the MMC; taxes, surcharges and fees will not contribute. If the Subscriber does not bill the MMC, then for that applicable month, the Subscriber will be charged the difference between its actual usage charges and the MMC. Interstate and international services are offered in conjunction with intrastate services. Invoices are only available online; no paper bills are available with this plan. Electronic payment is not required. For those Subscribers that do elect to pay their bills through the Primus Autopayment Plan (i.e., electronic auto-payment by debit or credit card, or automatic deduction from a qualified checking or savings account ("AC!")), Subscriber shall be assessed a \$5.00 fee each time an Autopayment is rejected by the Subscriber's financial institution for any reason. Virtual calling cards and wireless dial around services are available with this plan.

4.7.37 Primus LD World B Free USA Plan

The Primus LD "World B. Free USA Plan" is a switched voice service available to residential Subscribers who sign up for service directly with Primus (not through a Primus Channel Partner), make a substantial number of state-to-state long distance calls within the US, and prefer electronic interface with the company. All intrastate calls are billed in sixty (60) second increments. No term commitment is required. This plan is for voice lines and usage only. Interstate and international services are offered in conjunction with intrastate services. Invoices are only available online; no paper bills are available with this plan. Autopayment (i.e., electronic auto-payment by debit or credit card, or automatic deduction from a qualified checking or savings account ("ACH")) is required. Subscriber shall be assessed a \$5.00 fee each time an Autopayment is rejected by the Subscriber's financial institution for any reason. Only one "World B. Free USA Plan" per household. This plan is not available for customer lines associated with educational institutions (e.g., colleges or universities). Travel cards and wireless dial around services are not available with this plan.

(N)

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

(N)

4.7.38 Primus LD- World II. Free Chinn Pla

The Primus LD "World B. Free China Plan" is a switched voice service available to residential Subscribers who sign up for service directly with Primus (not through a Primus Channel Partner), make a substantial number of interstate long distance calls and calls to China and prefer electronic interface with the company. All intrastate calls are billed in sixty (60) second increments. No term commitment is required. This plan is for voice lines and usage only. Interstate and international services are offered in conjunction with intrastate services. Invoices are only available online; no paper bills are available with this plan. Autopayment (i.e., electronic auto-payment by debit or credit card, or automatic deduction from a qualified checking or savings account ("ACH")) is required. Subscriber shall be assessed a \$5.00 fee each time an Autopayment is rejected by the Subscriber's financial institution for any reason. Only one "World B. Free.

Chinn Plan" per household. This plan is not available for customer lines associated with educational institutions (e.g., colleges or universities). Travel cards and wireless dial around services are not available with this plan.

4.7.39 Primus LD World B Free Israel Plan

The Primus LD "World B. Free Israel Plan" is a switched voice service available to residential Subscribers who sign up for service directly with Primus (not through a Primus Channel Partner), make a substantial number of interstate long distance calls and calls to Israel and prefer electronic interface with the company. All intrastate calls are billed in sixty (60) second increments. No term commitment is required. This plan is for voice lines and usage only. Interstate and international services are offered in conjunction with intrastate services. Invoices are only available online; no paper bills are available with this plan. Autopayment (i.e., electronic auto-payment by debit or credit card, or automatic deduction from a qualified checking or savings account ("ACH")) is required. Subscriber shall be assessed a \$5.00 fee each time an Autopayment is rejected by the Subscriber's financial Institution for any reason. Only one "World B. Free Israel Plan" per household. This plan is not available for customer lines associated with educational institutions (e.g., colleges or universities). No travel card is available with this plan

(N)

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

(N)

4.7.40 Primus LD- World B Free Japan Plan

The Primus LD "World B. Free Japan Plan" is a switched voice service available to residential Subscribers who sign up for service directly with Primus (not through a Primus Channel Partner), make a substantial number of interstate long distance calls and calls to Japan and prefer electronic interface with the company. All intrastate calls are billed in sixty (60) second increments. No term commitment is required. This plan is for voice lines and usage only. Interstate and international services are offered in conjunction with intrastate services. Invoices are only available online; no paper bills are available with this plan. Autopayment (i.e., electronic mite-payment by debit or credit card, or automatic deduction from a qualified checking or savings account ("ACII")) is required. Subscriber shall be assessed a \$5.00 fee each time an Autopayment is rejected by the Subscriber's financial institution for any reason. Only one "World B. Free Japan Plan" per household. This plan is not available for customer lines associated with educational institutions (e.g., colleges or universities). Travel cards and wireless dial around services are not available with this plan.

4.7.41 Primus LD- World B Free Asia Plan

The Primus LD "World B. Free Asia Pinn" is a switched voice service available to residential Subscribers who sign up for service directly with Primus (not through a Primus Channel Partner), make a substantial number of interstate long distance calls and calls to certain locations within Asia and prefer electronic interface with the company. All intrastate calls are billed in sixty (60) second increments. No term commitment is required. This plan is for voice lines and usage only. Interstate and international services are offered in conjunction with intrastate services. Invoices are only available online; no paper bills are available with this plan. Autopayment (i.e., electronic auto-payment by debit or credit card, or automatic deduction from a qualified checking or savings account ("ACH")) is required. Subscriber shall be assessed a \$5.00 fee each time an Autopayment is rejected by the Subscriber's financial institution for any reason. Only one "World B. Free Asia Plan" per household. This plan is not available for customer lines associated with educational institutions (e.g., colleges or universities). Travel cards and wireless dial around services are not available with this plan.

(N)

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

(N)

4.7.42 Primus LD-World B. Free Europe Plan

The Primus LD "World B. Free Europe Plan" is a switched voice service available to residential Subscribers who sign up for service directly with Primus (not through a Primus Channel Partner), make a substantial number of interstate long distance calls and calls to select locations within Europe and prefer electronic interface with the company. All intrastate calls are billed in sixty (60) second increments. Interstate and international services are offered in conjunction with intrastate services. No term commitment is required. This plan is for voice lines and usage only. Invoices are only available online. No paper bills are available with this plan. Autopayment (i.e., electronic auto-payment by debit or credit card, or automatic deduction from a qualified checking or savings account ("ACH")) is required. Subscriber shall be assessed a \$5.00 fee each time an Autopayment is rejected by the Subscriber's financial institution for any reason. Only one "World B. Free Europe Plan" per household. This plan is not available for customer lines associated with educational institutions (e.g., colleges or universities). Travel cards and wireless dial mound services are not available with this plan,

4.7.43 Primus LD – World B Free South America Plan

The Primus LD "World B. Free South America Plan" is a switched voice service available to residential Subscribers who sign up for service directly with Primus (not through a Primus Channel Partner), make a substantial number of interstate long distance calls and culls to select locations within South America and prefer electronic interface with the company. All intrastate calls arc billed in sixty (60) second increments. No term commitment is required. This plan is for voice lines and usage only. Invoices are only available on line; no paper bills are available with this plan.: Autopayment (i.c., electronic auto-payment by debit or credit card, or automatic deduction from a qualified checking or savings account ("ACH")) is required. Subscriber shall be assessed a \$5.00 fee each time an Autopayment is rejected by the Subscriber's financial institution for any reason. Only one "World B. Free Plan South America" per household. This plan is not available for customer lines associated with educational institutions (e.g., colleges or universities), Travel cards and wireless dial around services are not available with this plan.

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

(N)

4.7.44 Primus LD - World B Free Russia Plan

The Primus LD "World B. Free Russia Plan" is a switched voice service available to residential Subscribers who sign up for service directly with Primus (not through a Primus Channel Partner), make a substantial number of interstate long distance calls and calls to certain locations within Russia and prefer electronic interface with the company. All intrastate calls are billed in sixty (60) second increments. No term commitment is required. This plan is for voice lines and usage only. Interstate and international services are offered in conjunction with intrastate services. Invoices are only available online; no paper bills are available with this plan. Autopayment (i.e., electronic auto-payment by debit or credit card, or automatic deduction from a qualified checking or savings account ("ACH")) is required. Subscriber shall be assessed a \$5.00 fee each time an Autopayment is rejected by the Subscriber's financial institution for any reason. Only one "World B. Free Russia Plan" per household. This plan is not available for customer lines associated with educational institutions (e.g., colleges or universities). Travel cards and wireless dial around services are not available with this plan.

4.7.45 Primus LD World B. Free Mexico Plan

The Primus LD "World B. Free Mexico Plan" is a switched voice service available to residential Subscribers who sign up for service directly with Primus (not through a Primus Channel Partner), make a substantial number of interstate long distance calls and calls to certain locations within Mexico and prefer electronic interface with the company. All intrastate calls are billed in sixty (60) second increments. No term commitment is required. This plan is for voice lines and usage only. Interstate and international services are offered in conjunction with intrastate services. Invoices are only available online; no paper bills are available with this plan. Autopayment (i.e., electronic auto-payment by debit or credit card, or automatic deduction from a qualified checking or savings account ("ACH")) is required. Subscriber shall be assessed a \$5.00 fee each time an Autopayment is rejected by the Subscriber's financial institution for any reason. Only one "World B. Free Mexico Plan" per household. This plan is not available for customer lines associated with educational institutions (e.g., colleges or universities). Travel cards and wireless dial around services are not available with this plan.

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

(N)

4.7.46 Primus LD World B Free India Plan

The Primus LD "World B. Free India Plan" is a switched voice service available to residential Subscribers who sign up for service directly with Primus (not through a Primus Channel Partner), make a substantial number of interstate long distance calls and calls to certain locations within India and prefer electronic interface with the company. All intrastate calls are billed in sixty (60) second increments. No term commitment is required. This plan is for voice lines and usage only. Interstate and international services are offered in conjunction with intrastate services. Invoices are only available online; no paper bills are available with this plan. Autopayment (i.e., electronic auto-payment by debit or credit card, or automatic deduction from a qualified checking or savings account (11ACM11) is required. Subscriber shall be assessed a \$5.00 fee each time an Autopayment is rejected by the Subscriber's financial institution for any reason. Only one "World B. Free India Plan" per household. This plan is not available for customer lines associated with educational institutions (e.g., colleges or universities). Travel cards and wireless dial around services are not available with this plan.

4.7.47 Primus Commercial Service

Primus Commercial Service is a switched, dial 1 and toll free 800 voice offering designed for business customers. No term commitment is required, but a monthly minimum commitment of \$25.00 per account is required ("MMC"). Only usage charges may contribute to the retirement of the MMC; taxes, surcharges and fees will not contribute. If the Subscriber does not bill the MMC, then for that applicable month, the Subscriber will be charged a low usage fee of \$15.00. Interstate and international services are offered in conjunction with intrastate services. Calling cards are not offered with this product. Calls are billed six (6) second increments following an initial minimum billing period of thirty (30) seconds.

4.7.48 Primus Business Services

Primus Business Service is a dial 1 and toll free 800 voice offering for business Subscribers that generate a minimum amount of \$50 per month in usage. This product includes a fixed minimum usage amount of \$50. Charges will be added to any usage shortfalls to satisfy this \$50 minimum usage amount. The billing increments for this product are thirty (30) seconds initial/minimum and six (6) seconds each additional increment.

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

(N)

4.7.49 GlobeTalk Platinum Service

GlobeTalk Platinum Service is a switched voice service available to residential and small business subscribers who directly sign up for service with Primus (not through a Primus Channel Partner), make a higher volume of calls within the U.S. and/or to international locations, and prefer electronic interface with the Company. All calls are billed in sixty (60) second increments. No term commitment or monthly minimums required, however a monthly administrative fee applies. Interstate and international services are offered in conjunction with intrastate services. Invoices are available only online; no paper bills are available. Autopayment (defined as electronic auto-payment by debit or credit card, or automatic deduction from a qualified checking or savings account ("ACH")) is required. Virtual postpaid travel card service is available.

4.7.50 Lingo® Unwired Service

The Lingo® Unwired Service is a dial-I service available only to subscribers of Primus's affiliate, Lingo, Inc. No term commitment or monthly minimum commitments required. Interstate and international services are offered in conjunction with intrastate services. No calling cards are offered with this product. Customers will not be charged for the first ten (10) minutes of service for calls to certain destinations (including intra-state) after they subscribe to the service; provided, however that per-call surcharges (in addition to any payphone surcharge, if applicable) will continue to apply. Thereafter, all calls will be charged at 11 per minute rate. Calls are billed in 60 second increments. Invoices are provided online only; no paper bills are available. Autopayment (defined as electronic auto-payment by debit or credit card, or automatic deduction from a qualified checking or savings account ("ACH")) is required. Travel card is not available with this service.

4.7.51 Ten4Real Service

The Ten4Real Service is a dial-I service available effective October 1, 2007, to residential and business subscribers that do not also purchase services from Primus's affiliate, Lingo, Inc. No term commitment or monthly minimum commitment is required. Interstate and international services are offered in conjunction with intrastate services. No calling cards are offered with this product. Customers will not be charged for the first ten (10) minutes of service for calls to certain destinations (including intra-state) after they subscribe to the service; provided, however that per-call surcharges (in addition to any payphone surcharge, if applicable) will continue to apply. Thereafter, all calls will be charged at a per minute rate. Calls are billed in 60 second increments. Invoices are provided online only; no paper bills are available. Autopayment (defined as electronic auto-payment by debit or credit card, or automatic deduction from a qualified checking or savings account ("ACH")) is required. Travel card is not available with this service.

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

(N)

4.7.52 Operator Services

The Company provides the Customer operator assisted services on a per call service charge basis. In addition to the per call service charge, mileage-sensitive usage rates apply. The Company's operator services are accessible on a twenty-four (24) hour per day seven (7) days per week basis.

The use of the Company's operator services allows the Customer to select from the special handling or billing arrangements specified within. Call rates and applicable service charges will be assessed to the call originator, the called party's telephone number based on the call type (operator dialed, collect, third party billed, credit card billed or Customer dialed credit card billed without the use of an operator's assistance) initiated by the call originator and the appropriate acknowledgment of other parties, where applicable.

4.7.53 Directory Assistance

Long Distance Directory Assistance charges apply on either a per call or per minute basis for each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

(N)

4.7.54 Primus Telecommunications Rate Schedules

1.	Global Passport Card Service	
	Rate Per Minute:	\$0.069
2.	Spectra Basic	
	Rate Per Minute:	\$0.150
3.	Spectra Dedicated Service	
	Rate Per Minute:	\$0.1290
4.	Global Access Direct Service	
	Rate Per Minute:	\$0.099
5.	Primus Passport & Postpaid Service	
	Rate Per Minute:	\$0.1490
	Per Call Surcharge:	\$0.5000
6.	Spectra Toll Free Service	
	Rate Per Minute	\$0.150
7.	Spectra Toll Free Dedicated Service Inbound	
	Rate Per Minute	\$0.1260

(N)

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

(N)

4.7.54 Primus Telecommunications Rate Schedules (Cont'd.)

8.	LCR Best Business Service	Outbound	Inbound
	Rate Per Minute: Surcharge Per Call:	\$0.20	\$0.145
		\$1.00	
	Calling Card Rate Per Minute:	\$0.235	NIA
9.	SME2000 Service	Outbound	Inbound
	Rate Per Minute:	\$0.066	\$0.066
	Calling Card Rate Per Minute:	\$0.166	NIA
10.	DVD 2000 Service	Outbound	Inbound
	Rate Per Minute:	\$0.066	\$0.066
	Calling Card Rate Per Minute:	\$ 0.166	NIA
11.	SME Casual Caller Service	QillbQiJrul	Inbound
	Rate Per Minute: Surcharge Per Call:	so.so	\$0.50
		\$1.00	
12.	Business VoiceLink Service	Outbound	Inbound
	Rate Per Minute:	\$0.16	\$0.16
	Calling Card Rate Per Minute	\$0.30	NIA
	Calling Card Surcharge, per call	\$0.30	
13.	Voice Solutions 1 Service	Outbound	Inbound
	Rate Per Minute:	\$0.05	\$0.05
14.	TeraFon Service		
		Outbound	Inbound
	<u>TeraFon 1000 Switched Service</u>		
	Rate Per Minute	\$0.1500	\$0.1500
	Calling Card Rate Per Minute:	\$0.2350	NIA
	TeraFon 5000 Switched Service	Outbound	Inbound
	Rate Per Minute:	\$0.065	NIA*
	"No Inbound Service		
	Calling Card Rate Per Minute	NIA	
15.	International Plus Switched Service"	Outbound	Inbound
	Rate Per Minute	\$0.20	\$0.20
	Calling Card Rate Per Minute:	\$0.1900	NIA

Business VoiceLink, and Voice Solutions I Services have been grandfathered and are no longer available to new Subscribers.

(N)

International Plus Switched Service has been grandfathered and is no longer available to new Subscribers.

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.54 Primus Telecommunications Rate Schedules (Cont'd.)

16.	Primus Residential Switch Service• Peak (6AM-6PM) Rate Per Minute: Paper Bill Fee: \$1.50 (per invoice)	Off Peak (6:01 PM 5:59AM} \$0.1700 \$0.1100	
17.	Primus ICM Passport Card Service"  Rate Per Minute: Surcharge Per Call: \$0.50 Paper Bill Fee: \$1.99 (per invoice)	Peak  \$0.275	Off Peak  \$0.275
18.	RI Wireless Plan  Rate Per Minute: Paper Bill Fee: \$1.50 (per invoice):	Peak  \$0.25 \$1.50	Off Peak
19. P	rimus Select Switchcd Service  RatePer Minute Calling Card Rate Per Minute:	Outbound  \$0.085 \$0.179	Inbound  \$0.085 N/A

Primus Residential Switch and Primus ICM Passport Card Services have been grandfathered and are no longer available to new Subscribers.

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.54 Primus Telecommunications Rate Schedules (Cont'd.)

19.	Endless Talk Service		
	Monthly Fee:	\$49.99	
	Calling Card Rate Per Minute:	s 0.15	
	Paper Bill Fee (per invoice):	\$1.50	
20.	Primus AO Service*	Outbound	
	Rate Per Minute	\$0.1399	\$0.1399
	Calling Card Rate Per Minute	\$0.1490	NIA
	Calling Card Surcharge, per call	\$0.50	
	Paper Bill Fee (per invoice):	\$1.99	
	Low Usage Fee, per applicable month:	\$1.99	
21.	Primus CP Service Sandard		
	Rate Per Minute	[Reserved for Future Use]	
	Calling Card Rate Per Minute	[Reserved for Future Use]	
	Calling Card Surcharge, per call	[Reserved for Future Use]	
	Paper Bill Fee (per invoice):	[Reserved for Future Use]	
	Low Usage Fee, per applicable month:	[Reserved for Future Use]	
22.	Primus CP Service - Mid West Mania!		
	Rate Per Minute	\$0.101	S.0.101
	Calling Card Rate Per minute:	[Reserved for Future Use]	
	Paper Bill Fee (per invoice):	\$3.00	
	Low Usage Fee, per applicable month:	\$15.00	
	Calling Card Surcharge, per call	[Reserved for Future Use]	
23.	Primus CP Services - Flex Plan		
	Rate Per Minute	\$0.101	\$0.101
	Calling Card Rate Per minute:	\$0.150	N/A
	Paper Bill Fee (per invoice):	\$3.00	

\* Primus AO Service has been grandfathered and is no longer available to new Subscribers.

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.54 Primus Telecommunications Rate Schedules

24.	Primus CP Services - Sizzlin' Summer 2004 (Dedicated}		
		Outbound	Inbound
	Rate Per Minute:	\$0.057	\$0.057
	Calling Card Rate Per Minute	\$0.150	N/A
25.	Talk Smart Talk a Little Service		
		Outbound	Inbound
	Monthly Fee: \$19.99		
	Rate Per Minute (after 650 minutes):	\$0.101	N/A
	Calling Card Rate Per Minute:	N/A	N/A
26.	Talk Smart -Talk A Lot Service		
	Monthly Fee: \$29.99		
	Rate Per Minute (after 1,000 minutes):	\$0.101	N/A
	Calling CRD Rate Per Minute:	N/A	N/A
	Paper Bill Fee (per invoice): SI .50		
27.	Primus CP Services – California Golden		
		Outbound	Inbound
	Rate Per Minute:	\$0.057	\$0.057
	Calling Card Rate Per Minute:	\$0.150	N/A
	Paper Bill Fee (per invoice): \$3.00		
28.	Primus CP Services- Falling For New England		
		Outbound	Inbound
	Rate Per Minute:	\$0.101	\$0.101
	Calling Card Rate Per Minute:	\$0.150	N/A
	Paper Bill Fee (per invoice):	\$3.00	
29.	Primus CP Services· Call Vietnam Plan		
		Outbound	Inbound
	Rate Per Minute:	\$0.101	\$0.101
	Calling Card Rate Per Minute:	\$0.150	N/A
	Paper Bill Fee: \$3.00 per invoice		

\*Sizzlin' Summer 2004 has been grandfathered and is no longer available to new Subscribers.

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.54 Primus Telecommunications Rate Schedules

30.	Primus CP Services- Greece & Mexico Residential Plan		
		Outbound	Inbound
	Rate Per Minute:	SO.IOI	\$0.101
	Calling Card Rate Per Minute:	\$0.150	N/A
	Paper Bill Fee: \$3.00 per invoice		
31.	Primus CP Service SOHO Rate Plan		
		Outbound	Inbound
	Rate Per Minute:	\$0.101	\$0.101
	Calling Card Rate Per Minute:	\$0.150	N/A
	Paper Bill Fee: \$3.00 per invoice		
32.	Primus LD – High Five Plan		
		Outbound	Inbound
	Rate Per Minute:	SO.OS	N/A
	Calling Card Rate Per Minute:	SO.OS	
	Wireless Dial Around Rate Per Minute:	\$0.05	
	Paper Bill Fee (monthly):	\$1.99	
	Paper Copy of Welcome Kit:	\$1.00	
	One time Web Payment Fee:	\$2.00	
	Local Connect Surcharge:	(Reserved for	Future Use)
33.	Primus LD Triple Play Plan	Outbound	Inbound
	Rate Per Minute:	\$0.05	N/A
	Calling Card Rate Per Minute:	\$0.05	
	Wireless Dial Around Rate Per Minute:	\$0.05	
	Local Connect Surcharge:	Reserved	
	Paper Copy of Welcome Kit:	\$1.00	
	One lime Web Payment Fee:	\$2.00	
	Paper Bill Fee.	\$1.99 per invoice	

(N)

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.54 Primus Telecommunications Rate Schedules

34.	Primus LD - World B. Free USA Plan Rate Per Minute Paper Copy of Welcome Kit One time Web Payment Fee: Paper Bill Fee \$1.99 per invoice Local Connect Surcharge		
35.	Primus LD - World B. Free China Plan Rate Per Minute: Paper Copy of Welcome Kit: One time Web Payment Fee: Paper Bill Fee: \$1.99 per invoice Local Connect Surcharge	\$0.05 \$1.00 \$2.00	Reserved for Future Use
36.	Primus LD - World B. Free Israel Plan  Rate Per Minute Paper Copy of Welcome Kit: One time Web Payment Fee: Paper Bill Fee: \$1.99 per invoice Local Connect Surcharge:	Outbound \$0.05 \$1.00 \$2.00  (Reserved for Future Use)	Inbound N/A
37.	Primus LD - World B. Free Japan Plan  Rate Per Minute Paper Copy of Welcome Kit One time Web Payment Fee: Paper Bill Fee: \$1.99 per invoice Local Connect Surcharge:	Outbound \$0.05 \$1.00 \$2.00  (Reserved for Future Use)	
38.	Primus LD - World B Free Asia Plan Rate Per Minute Paper Copy of Welcome Kit: One time Web Payment Fee: Paper Bill Fee: \$1.99 per invoice Local Connect Surcharge:	\$0.05 \$1.00 \$2.00	Reserved for Future Use

(N)

(N)

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.54 Primus Telecommunications Rate Schedules

39.	Erimus LD - World H. Free Europe Plan	Outbound	
	Rate Per Minute:	\$0.05	
	Paper Copy of Welcome Kit:	\$1.00	
	Paper Bill Fee: \$1.99 per invoice		
	One time Web Payment Fee: Local Connect	\$2.00	
	Surcharge:	(Reserved for Future Use)	
40.	Primus LD - World B. Free South America Plan		
	Rate Per Minute:	\$0.05	N/A
	Paper Copy of Welcome Kit:	\$1.00	
	Paper Bill Fee: \$1.99 per invoice		
	One time Web Payment Fee	\$2.00	
	Local Connect Surcharge:	(Reserved for Future Use)	
41.	Primus LP- World B. Russia Plan		
	Rate Per Minute:	\$0.05	N/A
	Paper Copy of Welcome Kit:	\$1.00	
	Paper Bill Fee: \$1.99 per invoice		
	One time Web Payment Fee:	\$2.00	
	Local Connect Surcharge:	(Reserved for Future Use)	
42.	Primus LD World B Free Mexico Plan		
	Rate Per Minute	\$0.05	
	Paper Copy of Welcome Kit:	\$1.00	
	Paper Bill Fee: \$1.99 per invoice		
	One time Web Payment Fee	\$2.00	
	Local Connect Surcharge:	Reserved for Future Use	
43.	Primus LD World B Free India Plan		
	Rate Per Minute:	\$0.05	N/A
	Paper Copy of Welcome Kit:	\$1.00	
	Paper Bill Fee: \$1.99 per invoice		
	One time Web Payment Fee	\$2.00	
	Local Connect Surcharge:	{ Reserved for Future Use)	

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(N)

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.54 Primus Telecommunications Rate Schedules

44.	Primus Commercial Service	Outbound	Inbound
	Rate Per Minute:	\$0.0650	\$0.0650
	Calling Card Rate Per Minute:	N/A	
45.	Primus Business Service		
	Rate Per Minute	Outbound \$0.0650	Inbound \$0.0650
	Calling Card Rate Per Minute	N/A	
46.	Olobol'alk Plutim1m Servi~		
	Rate Per Minute:	Outbound \$0.05 \$0.039	Inbound N/A
	Calling Card Rate Per Minute	\$1.95	
	Monthly Fee		
47.	.Ll.!JgJ>_@.J.!myj~~		
	Rate Per Minute	Outbound \$0.05	Inbound N/A
	Per call Surcharge	\$0.79	
48.	Ten4Rcal Scrvil:c		
	Rate Per Minute	Outbound \$0.05	Inbound N/A
	Per call Surcharge	\$0.79	

(N)

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

(N)

4.7.54 Primus Telecommunications Rate Schedules

49. Operator Assisted Services [Reserved For Future Use]

50. Long Distance Directory Assisted Services

Spectra Basic	\$0.70 per minute
Spectra Dedicated SME Casual Caller	\$0.70 per minute
TeraFon I 000	\$0.75 per inquiry
Planetalk -Tampa	\$0.95 per inquiry
LCR Platinum	\$0.95 per inquiry
All other services	\$0.95 per inquiry
	\$0.68 per inquiry
Toll Free Service:	
Access to Primus's Toll Free Directory Assistance	\$15.00 per month.
Operator Assisted Directory Lookup	\$2.50 per inquiry
Automated Lookup	\$1.50 per inquiry
Website Lookup	\$ 1.00 per inquiry
Directory Express Lookup	\$0.75 per inquiry

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

(N)

4.7.55 Services & Rates For Former C&W USA Customers

A. Intrastate Services Offered

Primus shall offer the Intrastate Services previously offered by C&W USA in South Carolina. Because Primus did not purchase the trademark or other intellectual property of C&W, the Interstate Services offered to such Customers are functionally the same but are now referred to as CLD, CF, CE, CVNS, CV, CVS, CSD, CBFT, CFBF, CC, CG, CR, CToll Free in this Tariff. All services described herein are grandfathered as of December 31, 2002 and are no longer available to new Primus Subscribers.

1. CLD and CFS are traditional outbound Services for switched access Customers. CToll Free is the inbound Service option for CLD and CF Services.
2. CE uses dedicated access for both outbound and inbound Service.
3. CVNS, CV, CS, CSD, CBFI, CFBF, CC, CG and CR are integrated offerings of inbound and outbound Services with switched or dedicated access, that provide unified Service for single or multi-location Customers

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

(N)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

B. Alternative Channels Services

These services were formerly a group of interexchange switched services marketed under the name of T-NET - A Division of Cable & Wireless USA, Inc., via alternative distribution channels, including outside sales force.

1. CTLD

A group of inbound and outbound service offerings with switched or dedicated access, available only via CT LD distribution channel. Minimum monthly usage requirements apply as well as monthly recurring charges. In addition to basic 1+ services, additional features are available:

(l) Toll Free Features

Multi-Location Routing Features - billed on per feature, per toll-free number basis. A set-up fee and a change charge apply. The following are available:

Day of Year

Day of Week

Time of Day

Percent of Calls

Area Code

Area Code and Exchange

(N)

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

(N)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

2. Alternative Channels Services (Cont'd.)

(2) Selected Coverage Blocking Features

Blocking features are available for selected area code or area code and exchange blocking. Services is billed on per feature, per toll-free number basis. A set-up fee and a change charge apply.

(3) Real Time ANI

A set -fee up fee applies.

(4) Programmable Toll Free

Permits Customer to redirect 'calls from one terminating location to another. A recurring monthly fee applies per each toll free number.

(5) Toll Free Directory Assistance Listing

Recurring monthly fee per toll free number. (6)

Accounting Features

Security and Alpha Account Codes have a per account charge.

(7) CDR Billing Charges

Set-up and monthly media charges.

Set-up and monthly media charge for weekly billing

(N)

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

(N)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

2. Alternative Channels Services (Cont'd.)

B. Alternative Channel CBFI

A group of integrated inbound and toll free service offerings with switched and dedicated access, available via selected distribution channel. Minimum monthly usage requirements and/or term commitments may apply. Customers may choose from several different rate plans, based on a combination of interstate and international rate levels, as well as other, administrative features available with each plan that best appeal to the Customer. Switched outbound and inbound calls, dedicated inbound calls are billed in 6-second increments, after a 30-second minimum call duration. Dedicated outbound calls are billed in 6-second increments, after an 18-second minimum call duration.

3. Premium Alternative Channel Long Distance ("PACLD")

An inbound, outbound switched access I+ service, available only via select distribution channel.

C. CC Services

A group of integrated inbound and toll free service offerings with switched and dedicated access, available to Customers via selected distribution channel. Set up fees, other monthly fees and minimum monthly usage requirements may apply. Calling card and administrative features are available to CC Customers. Switched outbound and inbound calls, dedicated inbound calls are billed in 6-second increments, after a 30-second minimum call duration. Dedicated outbound calls are billed in 6-second increments, after an 18-second minimum call duration.

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

(N)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

D. CG Service

CG, offered in conjunction with the Company's interstate CG service, provides the functionality and capabilities of a private network through the use of shared transmission facilities, operated by a single software-controlled management system. CG utilizes switched or dedicated access, is available to single or multi-location Customers, and is compatible with most existing public and private networks. CG intrastate usage is billed at a flat rate that is not time of day or distance sensitive. Excluding Mexico, CG basic Outbound service is billed with an 8-second minimum, in 1-second increments thereafter. Toll-free service associated with CG is billed in the same increments as CBFI set forth in Section 5.4 of this tariff. CG calling types include On-Net to On-Net, On-Net to Off-Net, Off-Net to On-Net, and Off-Net to Off-Net. Discounts off of CG usage may apply based upon Customer's monthly traffic volume combined with a one to three year term commitment. Monthly recurring and non-recurring charges, Directory Assistance, and 976 calls do not apply in calculating volume discounts.

CG On-Net and Off-Net capability is defined below.

On-Net= CG Customer locations connected to Primus network via dedicated access facilities.

Off-Net = CG location which accesses CG network via switched access; calls made by CG Customer location terminating to a non-CG location.

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

E. CR Service

CR provides switched access, inbound and outbound service, at a flat rate that is not time of day or distance sensitive. Calls are billed in 6-second increments, after a 30-second per call minimum. Optional Conference call service, is available to CR Customers. A \$25 minimum monthly usage charge (MMUC) applies, excluding taxes and surcharges. If MMUC is not met, a \$3,00 charge will be assessed and added to Customer's invoice.

Rate Per Minute  
\$0.1350

(N)

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

(N)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

F. Billing Information

1. When a call is established in one time-of-day rate period and ends in another, the rate in effect at call origination applies to the entire call duration.
2. The hours included in a rate period (e.g., 8 am - 5 pm) apply from the first stated hour (e.g., 8 am) and continue to, but do not include, the second stated hour (e.g., 5 pm).
3. Unless otherwise specified, time-of-day rate periods are as follows:

Day Monday- Friday, 8 a.m. - 5 p.m

Evening Sunday - Friday, 5 p.m. - 11 p.m,

Night/Weekend All other times

Peak Monday- Friday, 8 a.m. - 5 p.m.

Off Peak All other times

\*Evening rate applies during Holidays, unless a lower rate would normally apply.

\*\*Off-Peak rate applies during Holidays.

4. Minimum Call Completion Rate: The Primus network is designed to insure that no more than 5% of all calls are blocked during the busy hour of the average business day. The network circuits are designed and engineered to provide high quality transmission of the human voice with a minimum level of impairment such as noise and echo. However, overall quality may vary somewhat due to the variability in quality of connections provided by the local telephone companies or the transmission facilities of underlying carriers, which are beyond Primus' control

(N)

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

(N)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

F. Billing Information (Cont'd.)

5. Timing of Calls:

- a. On direct dialed outbound and inbound calls provided pursuant to this tariff, and except as set forth in Section 5.3.2.5(C) below, chargeable call duration accrues from the time the called party answers, as indicated by Carrier's receipt of answer supervision, until one of the parties hangs up, as detected by Carrier's equipment.
- b. Carrier may receive answer supervision signaling directly from local exchange carriers, may employ software answer supervision, or may receive answer supervision from other interexchange carriers. These other interexchange carriers may themselves employ either local exchange carrier-provided answer supervision or some other method of determining called party on-hook or off-hook status.
- c. Call duration recording of Conference Calling and Operator Service calls does not necessarily employ answer supervision on every call. C Toll Free Service calls terminating on a Customer's PBX or comparable Customer premises equipment will be timed commencing when Carrier receives answer supervision from such communications system

(N)

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

(N)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

G. Additional Options - Switched Service

1. Customized Discounts

Unless otherwise stated, all discount schedules involving usage levels incorporate intrastate, interstate, and international calling. Discounts do not apply to Directory Assistance and 976 surcharges,

Area Code Select - applies to calls made to the area code Customer calls most often; can be used with Regional Zone, Intra-Company or VIP discounts.

Toll Free Area Code Select - applies to calls made from the area code generating the highest Toll Free volume calling; can be used with Regional Zone, Intra-Company or VIP discounts.

CAP500 - program for CLD and CF Customers, replacing all other discounts.

Intra-Company - applies to calls to Customer designated company locations; mutually exclusive with Regional Zone and VIP.

Regional Calling Zone - applies to calls to or from the zone Customer selects (from 1 of 10 predetermined zones); mutually exclusive with Intra-Company and VIP.

Super Saver Number - applies to call to the telephone number Customer calls most often.

Term Plan - involves a minimum monthly billed usage and commitment to a contract term of 12, 18, 24, or 36 months

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

(N)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

G. Additional Options - Switched Service (Cont'd.)

2. Directory Assistance

Directory Assistance is available. A per call charge will be applied to each call. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

A credit allowance for Directory Assistance will be provided if the Customer experiences poor transmission quality; receives an incorrect telephone number; or inadvertently misdials the intended Directory Assistance number.

3. 976 Surcharge

Calls to a 976-XXXX number will be assessed a surcharge.

4. Toll Free Call Attempts

If a Customer's volume of uncompleted Toll Free calls exceeds 50% of call attempts, a surcharge will be assessed.

5. Conference Calling

A variety of options for setting up conference calls is available.

6. Expedite Charge

If the Customer requests Primus to expedite installation of Service, the Customer agrees to pay any and all expedite costs and charges associated with the expedite requests. The Customer understands that the installation of local access lines is not under the direct control of Primus.

(N)

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

(N)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates

1. CLD\*

All CLD calls are billed in 1-minute increments.

a. Usage

Per Minute Base Rates

Mileage	Rates
0-10	\$.189
11-16	.1990
17-22	.2390
23-55	.2790
56-70	.3090
71-124	.3290
125+	.3590

All CLD calls are billed in 1-minute increments.

b. Discounts

Volume Discount

The following volume discounts apply to CLO

Usage	Discount
\$250.00-1499.99	5%
1500.00-2999.99	10%
3000.00 +	20%

Other Discounts – CAP 500

\$500/month minimum; a \$50 charge applies to each month that the Customer does not meet the monthly minimum.

\* The CLD product has been grandfathered and is not available to new Primus Subscribers

(N)

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

2. CF II\*

All CF II calls are billed in 6-second increments, after a 30-second minimum initial billing period.

a. Usage

Per Minute Base Rates

Mileage	Rates
All	\$.2290

b. CF II Discounts

Volume Discount

Monthly Usage	Discount
\$1,000-\$1,500	10%
\$1500.01-\$5000	7%
\$5000.01 +	9%

Other Discounts:

Area Code Select	5%
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\* The CF II product has been grandfathered and is no longer available to new Primus Subscribers.

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

(N)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

3. CF III\*

All CF III calls are billed in 6-second increments, after a 30-second initial billing period.

a. Per Minute Usage Charges

Mileage	Rate
All	\$.2290

b. CF III Discounts

(1) CF III Volume Discounts

Monthly Usage	Discount
0-\$150	0%
\$150.01-300.00	5%
\$300.01-2,000.00	8%
2,000.01+	12%

(2) Other CF III Discounts

CAP 500 (replaces all other discounts)

\$50/month minimum; if not met, a \$50 charge applies.

\$50/location monthly minimum; if location does not meet minimum, the difference between billed usage and \$50.00 will be added to Customer's bill.

Area Code Select 5%

\* The VF III product has been grandfathered and is not available to new Primus Subscribers.

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

4. CToll Free\*

CToll Free terminates on switched access lines. Calls are billed in 6-second increments, after a 30-second minimum initial billing period.

a. Per Minute Usage Charges-

Mileage	Rate
All	\$0.2490

b. CToll Free Discounts

Volume Discount	Discount
Monthly Usage	
\$75.00-\$349.99	4%
\$350+	12%

\*The CToll Free product has been grandfathered and is not available to new Primus Subscribers.

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

5. CE Service\*

All CE calls are billed in 6-second increments. Outbound calls have an 18-second minimum initial billing period. Inbound calls have a 30-second minimum initial billing period.

a. CE Outbound - Per Minute Usage Charges:

Mileage	Rates
All	\$ .1790

b. CE Outbound Discounts

Volume Discount

Monthly Usage	Discount
\$1,000.01-3,000	4%
3,000.01-10,000	8%
10,000.01+	10%

Super Saver Area Code

Set-up Fee	\$100/month
Discount	5%

c. CE Toll Free – Per Minute Usage Charges

Mileage	Rate
All	\$0.1942

T-1 Access Special Rate

Mileage	Rate
All	\$0.1685

\* The CE produce has been grandfathered an is not available to new Primus Subscribers.

(N)

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

5. CE Service\* (Cont'd.)

d. CE Toll Free Discounts

Volume Discounts

Monthly Usage	Discount
\$1,000.01-3,000	4%
3,000.01-10,000	8%
10,000.01+	10%

\* The CE produce has been grandfathered an is not available to new Primus Subscribers.

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

6. CV\*

All CV calls are billed in 6-second increments, after a 30-second minimum initial billing period.

a. CV Switched Outbound - Per Minute Usage Charges

Mileage	Rate
All	\$ .2490

b. CV Switched Toll Free - Per Minute Usage Charges

Mileage	Rate
All	\$ .2490

c. CV Dedicated Outbound – Per Minute Usage Charges

Mileage	Rate
All	\$ .1790

d. CV Dedicated Toll Free – Per Minute Usage Charges

Mileage	Rate
All	\$ .1890

e. CV Discounts

Volume Discounts

Monthly Usage	Discount
\$1,000.01-3,000	4%
3,000.01-10,000	8%
10,000.01+	10%

Both international and domestic usage will be used to calculate the applicable volume discount.

\* The CV produce has been grandfathered and is not available to new Primus Subscribers.

(N)

(N)

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

6. CV\* (Cont'd)

Other CV Discounts:

Area Code Select 5%

Toll Free Area Code Select 5%

Intra-Company 5%

Regional Zone

Monthly Recurring Charge \$15.00

Discount 5%

VIP Numbers

Monthly Recurring Charge \$5.00

(Monthly charge waived if domestic usage over \$100)

Discount 5%

Term Plan

MMUC (\$)	Length of Term (Months)	Discount(%)
200	12	2
1,000	12	5
400	24	7
1,500	24	12
400	36	9
1,500	36	13

MMUC (\$)	Length of Term (Months)	Discount(%)
100	12	2
1,000	12	5
250	24	7
1,000	24	12
250	36	9
1,000	36	13

\* The CV produce has been grandfathered an is not available to new Primus Subscribers.

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

7. CVNS\*

All CVNS calls are billed in 6-second increments. Outbound calls have an 18-second minimum initial billing period. Inbound calls have a 30-second minimum initial billing period.

a. Switched Outbound Service - Per Minute Usage Charges

Mileage	Rate
All	\$.2490

b. CVNS Switched Toll Free Service – Per Minute Usage Charges

Mileage	Rate
All	\$.2490

c. CVNS Dedicated Toll Free – Per Minute Usage Charges

Mileage	Rate
All	\$.1890

d. CVNS Dedicated Outbound – Per Minute Usage Charges

Mileage	Rate
All	\$.1790

(N)

(N)

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

7. CVNS\* (Cont'd.)

e. CVNS Discounts

Monthly Usage	Discount
\$1,000.01-3,000	4%
3,000.01-10,000	8%
10,000.01+	10%

Both international and domestic usage will be used to calculate the applicable volume discount.

Other Discounts:

Area Code Select	5%
Toll Free Area Code Select	5%
Intra-Company	5%
Regional Zone	
Minimum Monthly Billing	\$1500.00

A fee will be charged if the monthly minimum is not met.

Fee:	\$75.00
Discount	5%

Term Plan MMUC(\$)	Length of Term (Months)	Discount(%)
1,500	12	6
5,000	12	7
10,000	12	8
1,500	24	8
5,000	24	10
10,000	24	12
1,500	36	11
5,000	36	13
10,000	36	14

\* The CVNS product has been grandfathered and is not available to new Primus Subscribers.

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

7. CVNS\* (Cont'd.)

e. CVNS Discounts (Cont'd)

Term Plan II

MMUC(\$)	Length of Term (Months)\	Discount (%)
1,000	12	6
5,000	12	7
10,000	12	8
1,000	24	8
5,000	24	10
10,000	24	12
1,000	36	11
5,000	36	13
10,000	36	14

VIP Numbers

Minimum Billed Monthly Usage Charges \$1500.00  
A \$75.00 fee will be charged for each month that the Customer does not meet the minimum total usage charges.

Discount 5%

\* The CVNS product has been grandfathered and is not available to new Primus Subscribers.

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

8. CS\*

All CS calls are billed in 6-second increments. Switched access outbound calls have a 30- second minimum initial billing period; dedicated access outbound calls have an 18-second minimum initial billing period. Inbound calls have a 30-second minimum initial billing period.

a. CS Switched Outbound • Per Minute Usage Charges

Mileage	Rate
All	\$.2490

b. CS Switched Toll Free Service – Per Minute Usage Charges

Mileage	Rate
All	\$.2490

c. CS Dedicated Outbound – Per Minute Usage Charges

Mileage	Rate
All	\$.1790

d. CS Dedicated Toll Free – Per Minute Usage Charges

Mileage	Rate
All	\$.1890

\* The CS product has been grandfathered and is not available to new Primus Subscribers.

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

8. CS\* (Cont'd.)

e. CS Discounts

Vollume Discount CS Switched		Discount
Monthly Usage		
\$1,000.01-3,000	4%	
3,000.01-10,000	8%	
10,000.01+		10%

Vollume Discount CS Dedicated		Discount
Monthly Usage		
\$1,000.01-3,000	4%	
3,000.01-10,000	8%	
10,000.01+		10%

Both international and domestic usage will be used to calculate the applicable volume discount.

\* The CS product has been grandfathered and is not available to new Primus Subscribers.

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

8. CS\* (Cont'd.)

e. CS Discounts

Other Discounts:

Area Code Select 5%

Toll Free Area Code Select 5%

Regional Calling Zone

Minimum Monthly Usage:

Switched \$100.00

Dedicated 1000.00

A fee will be charged for each month that the monthly minimum is not met.

	Fee (\$)
Switched	15.00
Dedicated	50.00

	Discount
Switched	5%
Dedicated	5%

(N)

(N)

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

8. CS\* (Cont'd.)

e. CS Discounts (Cont'd.)

Term Plan -CS Switched

MMUC{ \$)	Length of Term (Months)	Discount (%)
250	12	5
1,000	12	7
250	24	7
1,000	24	10
250	36	8
1,000	36	15

Term Plan II -CS Switched

MMUC(\$)	Length of Term (Months)	Discount(%)
JOO	12	2
1,000	12	5
250	24	7
1,000	24	12
250	36	9
1,000	36	13

Term Plan -CS Dedicated

MMUC(\$)	Length of Term (Months)	Discount(%)
2,000	12	6
4,000	12	8
10,000	12	JO
2,000	24	8
4,000	24	II
10,000	24	12
2,000	36	JO
4,000	36	14
10,000	36	15

\*The CS product has been grandfathered and is not available to new Primus Subscribers.  
Material moved to the bottom of this page has been changed to reflect the entire CS product

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

8. CS\* (Cont'd.)

e. CS Discounts (Cont'd.)

Dedicated

MMUC(\$)	Length of Term (Months)	Discount (%)
1,000	12	6
5,000	12	7
10,000	12	8
1,000	24	8
5,000	24	10
10,000	24	12
1,000	36	11
5,000	36	13
10,000	36	14

VIP Numbers:

Minimum Monthly Charge

Switched	\$ 1 00.00
Dedicated	\$1000.00

A fee will be charged for each month that the Minimum Monthly Charge is not met

	Fee
Switched	\$15.00
Dedicated	\$50.00
	Discount
Switched	5%
Dedicated	5%

\*The CS product has been grandfathered and is not available to new Primus Subscribers.

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

9. CBFI

All CBFI calls are billed in 6-second increments after a 30-second minimum initial billing period.

a. CBFI Switched Outbound - Per Minute Usage Charges

Mileage	Rate
All	\$.2390

b. CBFI Switched Toll Free Service – Per Minute Usage Charges

Mileage	Rate
All	\$.2660

c. CBFI Dedicated Outbound – Per Minute Usage Charges

Mileage	Rate
All	\$.1729

d. CBFI Dedicated Toll Free – Per Minute Usage Charges

Mileage	Rate
All	\$.1904

e. CBFI Discounts

Optional Volume Discount Monthly Usage	Discount
\$100-1000.99	2%
1,001-5,000.00	4%
5,000.01+	6%

(N)

(N)

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

9. CBFI (Cont'd.)

f. CBFI - Direct Sales

The following rate plans are available to new business Customers who signed up for CBFI through Cable & Wireless' Direct Sales LAO Channel. All CBFI usage, optional Conference Calling usage set forth in Section 5.5 of this tariff, will be included in calculating Customer's total monthly usage. Depending upon usage level, Customers who utilize Conference Calling receive a discount of 25%, 30%, or 40% off of Conference Calling rates. Customer must bill a minimum of \$100 in CBFI switched access monthly usage after discounts are applied. If total monthly, switched access usage is less than \$100, a \$25 minimum monthly fee applies and will be added to Customer's bill. CBFI dedicated access Customers and Customers utilizing both switched and dedicated access service must bill a minimum of \$400 after discounts are applied. If the sum of Customer's total monthly dedicated usage, or its combined monthly dedicated and switched access usage falls below \$400, a \$50 minimum monthly fee applies and will be added to Customer's bill.

Usage Levels	Plan 1	Plan 2	Plan 3
	\$500	\$2,500	\$10,000
Switched Outbound	\$0.15	\$0.13	\$0.1225
Switched Inbound/Toll Free	\$0.15	\$0.13	\$0.1225
Dedicated Outbound	\$0.11	\$0.09	\$0.0825
Dedicated Inbound/Toll Free	\$0.11	\$0.09	\$0.0825
Conference Calling	<i>Discount</i> 25%	30%	40%

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

9. CBFI (Cont'd.)

g. CBFINIA

The following rate plans are available to new business Customers who are Fortune 1000 members who signed up for CBFI through Cable & Wireless' Direct Sales NIA Channel. Terms and conditions mirror those of the LAO Plan. Except, depending upon usage level, Customers who utilize Conference Calling receive a discount of 30%, 40%, or 50% off of Conference Calling rates.

		Plan 4	Plan 5	Plan 6
Usage Levels		\$5,000	\$15,000	\$25,000
Switched Outbound		\$0.13	\$0.1225	\$0.1175
Switched Inbound Toll	Free	\$0.13	\$0.1225	\$0.1175
Dedicated Outbound		\$0.09	\$0.0825	\$0.0775
Dedicated Inbound Toll	Free	\$0.09	\$0.0825	\$0.0775
		<i>Discount</i>		
Conference Calling		30%	40%	50%

\*If minimum usage is not met during the second invoice, Customer will be charged the minimum monthly fee.

\*\*CBFI Service has been grandfathered and is not available to new Primus Subscribers.

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

9. CBFI (Cont'd.)

h. CBFI Agent Plans

CBFI Agent Plans are available to Agents who resold former Cable and Wireless USA services to small, medium and large Customer bases. The Agent resellers average a revenue commitment from \$30,000 to \$150,000 per annum. All CBFI usage, optional Conference Calling usage set forth in Section 5.5 of this tariff, will be included in calculating Customer's total monthly usage. Depending upon usage level, Customers who utilize Conference Calling receive a discount of 20% - 50% off of the Conference Calling base rates as set forth in this tariff. Customer must bill a minimum of \$100 in CBFI switched and or dedicated access monthly usage after discounts are applied. If total monthly, usage is less than \$100, a \$25 monthly minimum fee will be applied to the bill of Customers averaging a revenue commitment up to \$100,000. Customers who average a revenue commitment of \$150,000 must bill a minimum of \$50. If total usage is less than \$50, the difference will be applied to the Customers bill totaling a \$50 monthly minimum fee.

CBFI Agent Plan Rates

The CBFI Agent Plan rates only apply to those Agents who resold Primus services under this product. Terms and conditions mirror those of the CBFI Product. Depending upon usage level, Customers who utilize Conference Calling receive a discount of 20% - 50% off of Conference Calling base rates.

\*\*CBFI Service has been grandfathered and is not available to new Primus Subscribers.

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

9. CBFI (Cont'd.)

h. CBFI Agent Plans (Cont'd.)

Plan I	Platinum	Gold	Silver	Copper
Usage Levels	\$150,000	\$100,000	\$50,000	\$30,000
Switched Outbound	\$0.1060	\$0.1060	\$0.1110	\$0.1150
Switched Inbound/800	\$0.1060	\$0.1060	\$0.1110	\$0.1150
Dedicated Outbound	\$0.06	\$0.06	\$0.0630	\$0.0650
Dedicated Inbound/800	\$0.06	\$0.06	\$0.0630	\$0.0650
Directory Assistance	\$0.6500	\$0.6500	\$0.6700	\$0.7000
Discount				
Conference Calling	40%	40%	30%	20%
*Meet Me	\$0.2700	\$0.2700	\$0.3150	\$0.3600
*800 Meet Me	\$0.3600	\$0.3600	\$0.4200	\$0.4800
*Operator Handheld	\$0.3600	\$0.3600	\$0.4200	\$0.4800

\*\*CBFI Service has been grandfathered and is not available to new Primus Subscribers.

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

9. CBFI (Cont'd.)

h. CBFI Agent Plans (Cont'd.)

PLAN II	Platinum	Gold	Silver	Copper
Switched Outbound	\$0.106	\$0.101	\$0.106	\$0.111
Switched Inbound/Toll Free	\$0.106	\$0.101	\$0.106	\$0.111
Dedicated Outbound	\$0.06	\$0.057	\$0.06	\$0.063
Dedicated Inbound/Toll Free	\$0.06	\$0.057	\$0.06	\$0.063
Directory Assistance	\$0.6500	\$0.6000	\$0.6200	\$0.6500
Discount				
Conference Calling	40%	50%	40%	30%.
*Meet Me	\$0.2700	\$0.2250	\$0.2700	\$0.3150
*Toll Free Meet Me	\$0.3600	\$0.3000	\$0.3600	\$0.4200
*Operator Handled.	\$0.3600	\$0.3000	\$0.3600	\$0.4200

\*Rates shown include the Conference Calling discount.

\*\*CBFI services has been grandfathered and is not available to new Primus Subscribers.



4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

9. CBFI (Cont'd.)

j. CBFI Agent Platinum 2001

The following rates apply to new CBFI Customers who did not subscribe to any former Cable & Wireless USA ("C & W") service offerings within the 90 day period prior to the acquisition of C & W customers by Primus, and who signed up for CBFI service via the Business Markets Channel. All CBFI usage, and Conference Calling usage set forth in Section 5.5 herein, will be included in calculating Customer's total monthly usage. Under this option, Customers who utilize Conference Calling are eligible to receive a discount of 40% off Conference Calling base rates. Customer must bill a minimum of \$100 monthly in CBFI switched access usage and a minimum of \$400 monthly in dedicated access usage after discounts are applied. If monthly minimum is not met during Customer's second invoice and any subsequent invoices, Customer will be charged a \$25 fee, which will be added to Customer's bill. Other terms and conditions mirror those of CBFI set forth in this Section.

CBFI Agent Platinum 2001 Rates

Switched Outbound	\$0.101
Switched Inbound/800	\$0.101
Dedicated Outbound	\$0.057
Dedicated Inbound/800	\$0.057

\* Rates shown include the Conference Calling discount.

\*\*CBFI services has been grandfathered and is not available to new Primus Subscribers.

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

9. CBFI (Cont'd.)

k. CBFI Agent Plan 2002

Available to agents who resold former Cable & Wireless USA services to small, medium, and large Customer bases. Under this program the annual revenue commitment ranges from \$40,000 to \$75,000. All CBFI usage, and optional Conference Calling usage set forth in Section 5.5, herein, will be included in calculating Customer's total monthly usage. Depending upon usage level, Customers who utilize Conference Calling are eligible to receive a discount of 25% -30% off Conference Calling base rates. Customer must bill a minimum of \$1.00 in CBFI switched and or dedicated access monthly usages after discounts are applied. If total monthly usage is less than \$100, a \$25 monthly minimum fee applies that will be added to Customer's bill for switched access Customers. For dedicated access Customers, if total monthly usage is less than \$400, a \$50 monthly minimum fee will be added to the Customer's bill. Other terms and conditions mirror those of CBFI.

CBFI Agent Plan 2002 Rates	Gold 2002	Silver 2002
Usage Level	(\$75,000)	(\$40,000)
Switched Outbound	\$0.1270	\$0.152
Switched Inbound/800	\$0.1270	\$0.152
Dedicated Outbound	\$0.072	\$0.086
Dedicated Inbound/800	\$0.072	\$0.086
Directory Assistance	\$0.850	\$1.00
Discount Conference Calling	30%	25%
Meet-Me	\$0.2610	\$0.2475
Toll Free Meet-Me	\$0.4200	\$0.4500
Operator Handled	\$0.60	\$0.60
Conference on Demand	\$0.2587	\$0.2634
Toll Free Dial-in		

\*\*CBFI Service has been grandfathered and is not available to new Primus Subscribers.

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

9. CBFI (Cont'd.)

k. CBFI Agent Plan 2002

CBFI Agent Plan 2002 Rates	Gold 2002	Silver 2002
Toll Dial-in	\$0.2076	\$0.2063
Dial-out Domestic	\$0.3962	\$0.3969

\*\*CBFI Service has been grandfathered and is not available to new Primus Subscribers.

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

10. CFBF\*

CBFB is billed in flat rates per minute not sensitive to mileage or time-of-day. Unless expressly stated otherwise in this tariff, CFBF is excluded from all discount programs normally applicable to Virtual Network Services. Accordingly, CFBF usage volume will not be applied toward any other discount.

a. CFBF - Switched Outbound

\$0.2140/minute

b. CFBF - Dedicated Outbound

\$0.1670/minute

c. CFBF - Switched Inbound

\$0.2140/minute

d. CFBF - Toll Free Dedicated Inbound

\$0.1670/minute

e. Eclipse Discount

Customers currently enrolled in Eclipse for interstate service are eligible to receive the following discounts off the CFBF intrastate calls:

Intrastate switched outbound and Toll Free/888: 18.40% Intrastate  
dedicated outbound and Toll Free/888: 2.38%

\*CBFB Service has been grandfathered and is not available to new Primus Subscribers.

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

10. CFBF\*

f. Horizon Discount

Horizon is available to new Customers, who enrolled in Cable & Wireless USA 's Horizon for interstate calling. Under Horizon, the following discounts are available:

- 22.33% off CFBF switched intrastate outbound and Toll Free/888 calls.
- 8.07% off dedicated intrastate outbound and inbound Toll Free calls.

\*CBFB Service has been grandfathered and is not available to new Primus Subscribers.

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

11. CT LD\*

CT LD Dedicated Outbound calls are billed in 6-second increments. All other calls are billed in 6-second increments after a 30-second minimum initial billing period.

a. CT LD Switched Outbound

\$0.1810/minute

b. CT LD Dedicated Outbound

\$0.1190/minute

c. CT LD Switched Inbound

\$0.1810/minute

\* The CT LD product has been grandfathered and is not available to new Primus Subscribers.

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

11. CT LD\* (Cont'd.)

d. CT LD Dedicated Inbound

\$0.1190/minute

e. CT MRC Fee

A monthly, recurring service fee. \$5.00

f. Directory Assistance

Charge per Call: \$0.95

g. Toll Free Features

(1) Multi-Location Routing Features

Rate per feature per toll-free number:

Set-up fee: \$50.00

Monthly recurring fee: \$40.00

Change charge: \$50.00

(2) Selected Coverage Blocking Features

Set-up fee: \$50.00

Monthly recurring fee: \$40.00

Change charge: \$50.00

\* The CT LD product has been grandfathered and is not available to new Primus Subscribers

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

11. CT LD\* (Cont'd.)

h.	Real Time ANI	
	Set-up fee per each toll-free number:	\$150.00
i.	Programmable Toll Free	
j.	Monthly fee per each toll-free number:	\$ 5.00
k.	Toll Free Directory Assistance	
	Monthly fee per each toll-free number:	\$ 15.00
l.	Accounting Features	
	Monthly fee per account with alpha account codes:	\$ 2.50
	Monthly fee per account with security codes:	\$ 2.50
m.	Billing Options	
(1)	Specialized Call Detail Options	
	Set-up	\$100.00
	Monthly fee	\$120.00

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

11. CT LD\* (Cont'd.)

m. Billing Options (Cont'd)

(2)	Weekly Billing	
	Set-up	\$100.00
	Monthly fee	\$520.00

n.	Monthly	Minimum Usage Charge	
	Per (Toll	Free) toll free number	\$10.00

\* The CT LD product has been grandfathered and is not available to new Primus Subscribers.

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

12. Partner CBFI

PLAN I

Minimum monthly usage of \$100 applies. The usage may include all Customer's partner CBFI traffic, including international, interstate and intrastate. If the minimum usage volume requirement is not met, the Customer will be charged a \$25.00 fee for each month that \$100 volume requirement is not met.

a.	Switched Outbound Mileage All	Base Rate \$.1725	1 Yr Term Plan \$.1691	2 Yr Term Plan \$.1673	3Yr Term Plan \$.1639
b.	Switched Toll Free Mileage All	Base Rate \$.1915	1 Yr Term Plan \$.1877	2 Yr Term Plan \$.1858	3Yr Term Plan \$.1819
c.	Dedicated Outbound Mileage All	Base Rate \$.1311	1 Yr Term Plan \$.1285	2 Yr Term Plan \$.1272	3Yr Term Plan \$.1246
d.	Dedicated Toll Free Mileage All	Base Rate \$.1444	1 Yr Term Plan \$.1415	2 Yr Term Plan \$.1401	3Yr Term Plan \$.1372

e. Volume Discounts

Volume discounts set forth below are applied to a base or a reduced term plan rates when Customers commit to a particular usage volume level. If the Customer does not meet the volume level that he committed to under the Volume Discount plan, then volume discount will not be applied for that billing period.

Total Monthly Usage Commitment */	Discount
\$100	2%
\$1,000	4%
\$5,000	6%

\*/ Usage includes all Partner CBFI I usage plus Conference Calling usage as well as intrastate and international Partner CBFI and Conference Calling usage.

\*Partner CBFI Service has been grandfathered and is not available to new Primus Subscribers.

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

12. Partner CBFI (Cont'd.)

PLAN II

Minimum monthly usage of \$100 applies. The usage may include all Customer's partner CBFI traffic, including international, interstate and intrastate. If the minimum usage volume requirement is not met, the Customer will be charged a \$25.00 fee for each month that \$100 volume requirement is not met.

a.	Switched Outbound Mileage All	Base Rate \$.1725	1 Yr Term Plan \$.1691	2 Yr Term Plan \$.1673	3Yr Term Plan \$.1639
b.	Switched Toll Free Mileage All	Base Rate \$.1915	1 Yr Term Plan \$.1877	2 Yr Term Plan \$.1858	3Yr Term Plan \$.1819
c.	Dedicated Outbound Mileage All	Base Rate \$.1220	1 Yr Term Plan \$.1196	2 Yr Term Plan \$.1184	3Yr Term Plan \$.1159
d.	Dedicated Toll Free Mileage All	Base Rate \$.1344	1 Yr Term Plan \$.1317	2 Yr Term Plan \$.1304	3Yr Term Plan \$.1277

e. Volume Discounts

Volume discounts set forth below are applied to a base or a reduced term plan rates when Customers commit to a particular usage volume level. If the Customer does not meet the volume level that he committed to under the Volume Discount plan, then volume discount will not be applied for that billing period.

Total Monthly Usage Commitment */	Discount
\$100	2%
\$1,000	4%
\$5,000	6%

\*I Usage includes all Partner CBFI I usage plus Conference Calling usage as well as intrastate and international Partner CBFI and Conference Calling usage.

\*Partner CBFI Service has been grandfathered and is not available to new Primus Subscribers.

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

13 CC\*

CC is billed in flat per minute rates not time-of-day or mileage sensitive. An Association Volume Discount applies as set forth below. Unless otherwise specifically referenced in this tariff, CC is excluded from all other discount programs.

a. Switched Outbound - Per Minute Usage Charges

Mileage	Rate
All	\$ .15

b. Dedicated Outbound – Per Minute Usage Charges

Mileage	Rate
All	\$.1250

c. Switched Inbound– Per Minute Usage Charges

Mileage	Rate
All	\$.15

d. Dedicated Inboundn – Per Minute Usage Charges

Mileage	Rate
All	\$.1250

e. Discounts

Assoications – 5% Volume Discount

f. Fees

Minimum Billed Monthly Usage Charges\*

Switched	Dedicated
\$50.00	\$1000

\* CC services has been grandfathered and is not available to new Primus Subscribers.

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

13 CC\* (Cont'd.)

g. Programmable Toll Free

Monthly fee per each toll-free number: \$ 5.00

h. Toll Free Directory Assistance"

Monthly fee per each toll-free number: \$ 15.00

i. Accounting Features

Monthly fee per account with alpha account codes \$5.00

Monthly fee per account with security codes \$10.00

j. Billing Options (Per Location)

Specialized Call Detail Options		Electronic Billing Set-Up	
Set-up	0	On-Line	\$25.00
Monthly fee	\$25.00	Disc	\$25.00
		Magnetic tape	\$100.00

Weekly Billing			
Set-up	0	On-Line	\$20.00
Monthly fee	\$85.00	Disc	\$25.00
		Magnetic tape	\$100.00

k. Surcharges

Payphone \$0.99/per call

976 Calls\*  
Customer calls to 976-XXXX telephone numbers

Charge Per Call  
\$2.25

\* Directory Assistance, 976 calls and Conference calls do not apply to minimums.

\* CC services has been grandfathered and is not available to new Primus Subscribers.

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

(N)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

14. CG Intrastate Base Rates

CG intrastate usage is billed at a flat rate that is not time or distance sensitive. CG traffic is billed with an 18-second minimum, in 1-second increments thereafter. CG calling types include On-Net to On-Net, On-Net to Off-Net, Off-Net to On-Net, and Off-Net to Off-Net. Discounts off of CG usage may apply based upon Customers monthly traffic volume combined with a one to three year term commitment. Monthly recurring and non-recurring charges, Directory Assistance, and 976 calls do not apply in calculating volume discounts.

a. On to On Flat Rate\*

N/A

b. On to Off Flat Rate\*

N/A

c. Off to On Flat Rate\*

N/A

d. Off to Off Rate A II Traffic

\$0.2324

e. Volume Discount Schedule

Monthly Volume	Term Commitment% Discount		
	1 Year	2 Year	3 Year
\$0-24,999.99	0%	0%	
\$25,000-\$49,999.99	5%	7%	10%
\$50,000-\$99,999.99	10%	12%	15%
\$100,000+	15%	17%	20%

\* Carrier has no On-Net facilities in the state of South Carolina.

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

14. CG Intrastate Base Rates (Cont'd.)

f. CG Rate Plans

CG rate plans are designed primarily for new business Customers. Toll Free and Conference Calling service are available in conjunction with Customer's CG service. The Customer's overall Primus voice usage will approximate the usage levels below. The discounts below apply to the Conference Calling rates that appear in Section 5.5 of this tariff. No other discounts apply under this option. Customer must bill a minimum of \$1 00 in total CG switched access monthly usage after discounts are applied. If total monthly, switched access usage is less than \$100 per location, a \$25 minimum monthly fee applies and will be added to Customer's bill. CG dedicated access Customers and Customers utilizing both switched and dedicated access service must bill a minimum of \$400 per location after discounts are applied. If the sum of Customer's total monthly dedicated usage, or its combined monthly dedicated and switched access usage falls below \$400, a \$50 minimum monthly fee applies and will be added to Customer's bill.

\*CG service has been grandfathered and is not available to new Primus Subscribers.

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

H. Rates (Cont'd.)

14. CG Intrastate Base Rates (Cont'd.)

f. CG Rate Plans (Cont'd)

Usage Levels	Plan I \$100,000	Plan 2 \$75,000	Plan3 \$50,000	Plan 4 \$30,000
Switched Outbound	\$0.1075	\$0.1150	\$0.1175	\$0.1225
Switched Inbound/Toll Free	\$0.1175	\$0.1175	\$0.1175	\$0.1225
Dedicated Outbound	\$0.0675	\$0.0750	\$0.0775	\$0.0825
Dedicated Inbound Toll Free	\$0.0675	\$0.0750	\$0.0775	\$0.0825
On to On Flat Rate	\$0.0275	\$0.0450	\$0.0500	\$0.0550
Discount				
Conference Calling	55%	50%	40%	30%

15. Premium Agent CLD (PACLD)

All calls are switched access, billed in minimum per call duration. six (6) second increments after a thirty (30) second

Average Monthly Volume	Switched Outbound	Switched Inbound Toll Free
\$1.00-\$150.99	\$.1890	\$.22
\$151.00-\$350.99	\$.1800	\$.2090
\$351.00-\$500.99	\$.1790	\$.2063
\$501.00-\$750.99	\$.1690	\$.1790
\$751.00-\$999.99	\$.1490	\$.1590
\$1,000.00+	\$.1210	\$.1210

\*CG and PACLD services have been grandfathered and are no longer available to new Primus Subscribers

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

(N)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

I. Rates – Additional Options

1. Conference Calling

Meet Me - all conferences are given an access number for a prearranged conference call; each conferee is responsible for any toll charges for calls placed to the conference call access number; the conference initiator is responsible for charges listed below.

Per Conferee Per Minute           \$.45

Toll Free Meet Me - all conferees are given an Toll Free access number for a prearranged conference call; the conference initiator is responsible for charges listed below.

Per Conferee Per Minute           \$.60

Operator Handled - conference operator will place calls to conferees prearranged with conference initiator; the conference initiator is responsible for charges listed below.

Per Conferee Per Minute           \$.60

OnDemand Conference Calling

OnDemand is an audio conferencing capability designed to make conference calling accessible to users 24 hours a day without the need of a Conference Operator. Users and participants connect directly to the conference bridge by dialing a series of personal access numbers.

Service type	Rates
Dial-in	.2800
Toll-Free Dial-in	.3500

2. Directory Assistance

This Service is available to all former C & W USA Customers.

Charge Per Call                       \$1.50

(N)



4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

I. Rates – Additional Options (Cont'd.)

6. Operator Services

a. Per Minute

Miles	Day		Evening		Night/Weekend	
	First	Add'l.	First	Add'l.	First	Add'l.
All		\$.3500		\$.3500		\$.3500

b. Surcharges

Service	Charge(\$ } Rate
Directory Assistance	
O+ Phone Card/Paid	\$1.40
O+ Third Party Verbal	\$1.40
O+LECCard	\$1.40
0- LECCard	\$1.40
Station to Station	
O+ Phone Card/Paid	\$2.45
0- Phone Card/Paid	\$3.60
O+ Collect	\$2.45
0- Collect	\$3.60
O+ Third Party	\$2.45
0- Third Party	\$3.60
O+LECCard	\$2.45
0- LEC Card	\$3.60
Person to Person	
O+ Phone Card/Paid	\$4.90
0- Phone Card/Paid	\$4.90
O+ Collect	\$4.90
0- Collect	\$4.90
O+ Third Party	\$4.90
0- Third Party	\$4.90
O+LECCard	\$4.90
0- LEC Card	\$4.90

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

I. Rates – Additional Options (Cont'd.)

6. Operator Services (Cont'd.)

b. Surcharges (Cont'd)

Additional Services

LEC Mechanized Domestic	\$1.45
LEC Mechanized Int'l	\$2.45
Busy Line Verify Phone Card/Paid	\$6.50
Busy Line Verify LEC/PIT	\$6.50
*Emergency Interrupt Phone Card/Paid	\$13.00
*Emergency Interrupt LEC/PIT	\$13.00
Casual Caller Inter LATA	\$1.50
Casual Caller IntraLAT A	\$1.50

c. Time Periods

Day	M_F	8am – 5 pm
Evening	Su-F	5pm-11pm
Night	Su-F	11pm-8am
	Sa	All Day
	SU	8am-5pm

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.55 Services & Rates For Former C&W USA Customers (Cont'd.)

I. Rates – Additional Options (Cont'd.)

7. Expedite Charge

Charge applicable to expedited installation of  
dedicated access to

Service, upon Customer's request for such  
expedited Service. \$250.00

8. Bad Check Charge

Charge each time that a check or another  
form of payment by Customer is returned  
by a bank or another financial institution  
unpaid: \$25.00

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.56 Maximum Rate Schedule Primus Services

Reactivation Fee	\$25.00
Administrative Fee for Service Cancellation	\$5.00
Pay by Phone Fee	\$2.00
Carrier Cost Recovery Fee	\$1.99
Toll Free Service Fee	\$5.00
Set up Fee	\$10.00
Rate Center Abuse Surcharges	\$0.25
Low Biller Fees	\$5.00 (Unless Minimum Usage Exceeds \$5.00) \$15.00 (Unless Minimum Usage Exceeds \$25.00)
Global Access Direct Service	\$0.099 Per Minute \$5.00 Per Month {Unless Minimum Usage Exceeds \$50.00}
Passport & Postpaid Service	\$0.1490 (Per Minute) \$0.5000 (Per Call Surchar_fil!)
Spectra Toll-Free Service	\$0.150 Per Minute
SME 2000 Service	\$0.066 Per Minute
DVD 2000 Service	\$0.066 Per Minute
<u>SME Casual Caller Service</u>	\$0.50 (Outbound and Inbound Per Minute) \$1.00 Per Call
Business VoiceLink Service	\$0.16 (Outbound and Inbound Per Minute)
Voice Solutions I Service	\$0.05 (Outbound and Inbound Per Minute)
Primus Residential Switch Service	\$0.1700 Peak (6AM-6PM) \$0.1 JOO Off Peak (6:01 PM 5:59AM)
Paper Bill Fee:	\$1.50 (per invoice)
PRI Wireless Plan	\$0.25 (Per Minute)
Paper Bill Fee:	\$1.50 (Per Invoice)
Endless Talk Service	\$49.99 (Per Month) \$0.15 (Per Minute)
Paper Bill Fee:	\$1.50 (Per Invoice)

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

(N)

4.7.56 Maximum Rate Schedule Primus Services (Cont'd.)

Primus AO Service	\$0.1399 (Outbound and Inbound Per Minute)
Paper Bill Fee	\$1.99 (Per Month)
Low Usage Fee	\$1.99 (Per Applicable Month)
Primus CP Service - Standard	[Reserved for Future Use]
Paper Bill Fee	[Reserved for Future Use]
Low Usage Fee	[Reserved for Future Use]
Primus CP Service - Mid West Mania!	\$0.101 Outbound and Inbound Per Minute)
Paper Bill Fee	\$3.00 (Per Invoice)
Low Usage Fee	\$15.00 (Per Applicable Month Unless Usage Exceeds \$25.00)
Primus CP Services- Flex Plan	\$0.101 (Outbound and Inbound Per Minute)
Paper Bill Fee	\$3.00 (Per Invoice)
Primus CP Services- ~Sizzlin'~Summer~2004(Dedicated+-)___	~\$0.057 (Outbound and Inbound Per Minute)
Talk Smart - Talk A Little Service	\$19.99 (Per Month Up to 650 Minutes) \$.101 (Per Minute after Initial 650 Minutes)
Talk Smart - Talk A Lot Service	\$29.99 (Per Month Up to 1000 Minutes) \$.101 (Per Minute After Initial 1000 Minutes)
Paper Bill Fee	\$1.50 (Per Invoice)
Primus CP Services - California Golden	\$0.057 (Outbound and Inbound Per Minute)
Paper Bill Fee (per invoice);	\$3.00 (Per Invoice)
Primus CP Services Falling For New England	\$0.101 (Outbound and Inbound Per Minute)
Paper Bill Fee	\$3.00 (Per Invoice)
Primus CP Services - Call Vietnam Plan	\$0.101 (Outbound and Inbound Per Minute)
Paper Bill Fee	\$3.00 (Per Invoice)
Primus CP Services Greece & Mexico Residential Plan	\$0.101 (Outbound and Inbound Per Minute)
Paper Bill Fee	\$3.00 (Per Invoice)
Primus CP Services - SOHO Rate Plan	\$0.101 (Outbound and Inbound Per Minute)
Paper Bill Fee	\$3.00 (Per Invoice)
Primus LD - High Five Plan	\$0.05 (Outbound Per Minute)
Wireless Dial Around	\$0.05 (Per Minute)
Paper Bill Fee	\$1.99 (Monthly)
Paper Copy of Welcome Kit	\$1.00
One time Web Payment Fee	\$2.

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

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4.7.56 Maximum Rate Schedule Primus Services (Cont'd.)

Primus LD- Tri12le Play Plan	~0.05 (Outbound Per Minute)
Wireless Dial Around	\$0.05 (Per Minute)
Paper Copy of Welcome Kit:	\$1.00
One time Web Payment Fee:	\$2.00
Paper Bill Fee	\$1.99 (Per Invoice)
Autopayment Rejection Fee:	\$5.00
Primus LD- World B. Free USA Plan	~0.05 (Outbound Per Minute)
Paper Copy of Welcome Kit	\$1.00
One time Web Payment Fee:	\$2.00
Paper Bill Fee	\$1.99 (Per Invoice)
Autopayment Rejection Fee:	\$5.00
Primus LD- World B. Free China Plan	\$0.05 (Outbound Per Minute)
Paper Copy of Welcome Kit:	\$1.00
One time Web Payment Fee:	\$2.00
Paper Bill Fee:	\$1.99 (Per Invoice)
Autopayment Rejection Fee:	\$5.00
Primus LD- World B. Free Israel Plan	i0.05 (Outbound Per Minute)
Paper Copy of Welcome Kit:	\$1.00
One time Web Payment Fee:	\$2.00
Paper Bill Fee:	\$1.99 (Per Invoice)
Autopayment Rejection Fee:	\$5.00
Primus LD - World B. Free Ja12an Plan	\$0.05 (Outbound Per Minute)
Paper Copy of Welcome Kit:	\$1.00
One time Web Payment Fee:	\$2.00
Paper Bill Fee:	\$1.99 (Per Invoice)
Autopayment Rejection Fee:	\$5.00
Primus LD- World B. Free Asia Plan	\$0.05 (Outbound Per Minute)
Paper Copy of Welcome Kit:	\$1.00
One time Web Payment Fee:	\$2.00
Paper Bill Fee:	\$1.99 (Per Invoice)
Autopayment Rejection Fee:	\$5.00
Primus LD - World B. Free Euro12e Plan	\$0.05 (Outbound Per Minute)
Paper Copy of Welcome Kit	\$1.00
One time Web Payment Fee:	\$2.00
Paper Bill Fee	\$1.99 (Per Invoice)
Autopayment Rejection Fee:	\$5.00

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

4.7.56 Maximum Rate Schedule Primus Services (Cont'd.)

Primus LD -

<u>World 13. Free South America Plan</u>	<u>\$0.05 (Outbound Per Minute)</u>
Paper Copy of Welcome Kit:	\$1.00
One time Web Payment Fee:	\$2.00
Paper Bill Fee:	\$1.99 (Per invoice)
Autopayment Rejection Fee:	\$5.00

Primus LD - World B. Free Russia Plan	\$0.05 (Outbound Per Minute)
Paper Copy of Welcome Kit:	\$1.00
One time Web Payment Fee:	\$2.00
Paper Bill Fee:	\$1.99 (Per invoice)
Autopayment Rejection Fee:	\$5.00

<u>Primus LD- World B. Free Mexico Plan</u>	<u>\$0.05 (Outbound Per Minute)</u>
Paper Copy of Welcome Kit:	\$1.00
One time Web Payment Fee:	\$2.00
Paper Bill Fee:	\$ 1.99 (Per invoice)
Autopayment Rejection Fee:	\$5.00

<u>Primus LD- World B. Free India Plan</u>	<u>\$0.05 (Outbound Per Minute)</u>
Paper Copy of Welcome Kit:	\$1.00
One time Web Payment Fee:	\$2.00
Paper Bill Fee:	\$1.99 (Per invoice)
Autopayment Rejection Fee:	\$5.00

<u>GlobeTalk Platinum Service</u>	<u>\$0.05 (Outbound Per Minute)</u>
	<u>\$1.95 (Monthly)</u>

<u>Lingo® Unwired Service</u>	<u>\$0.05 (Outbound Per Minute)</u>
	<u>\$.79 (Per Call Surcharge)</u>

<u>Ten4Real Service</u>	<u>\$0.05 (Outbound Per Minute)</u>
	<u>\$.79 (Per Call Surcharge)</u>

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7	Primus Telecommunications Services and Rates (Cont'd.)	(N)																
	4.7.57 Maximum Rate Schedule C&W USA Services																	
976 Surcharge	\$2.25 (Per Call)																	
CR Service	\$0.1350 (Per Minute) \$3.00 Surcharge (Unless Monthly Usage Exceeds \$25.00)																	
CLO Service	<table border="0" style="margin-left: 20px;"> <tr> <td>Mileage Band</td> <td>Per Minute Rate</td> </tr> <tr> <td>0 - 10</td> <td>\$.1890</td> </tr> <tr> <td>11 - 16</td> <td>.1990</td> </tr> <tr> <td>17 - 22</td> <td>.2390</td> </tr> <tr> <td>23-55</td> <td>.2790</td> </tr> <tr> <td>56 - 70</td> <td>.3090</td> </tr> <tr> <td>71 - 124</td> <td>.3290</td> </tr> <tr> <td>125 +</td> <td>.3590</td> </tr> </table>	Mileage Band	Per Minute Rate	0 - 10	\$.1890	11 - 16	.1990	17 - 22	.2390	23-55	.2790	56 - 70	.3090	71 - 124	.3290	125 +	.3590	
Mileage Band	Per Minute Rate																	
0 - 10	\$.1890																	
11 - 16	.1990																	
17 - 22	.2390																	
23-55	.2790																	
56 - 70	.3090																	
71 - 124	.3290																	
125 +	.3590																	
	\$50.00 Surcharge (Unless Monthly Usage Exceeds \$500.00)																	
CF II	\$.2290 (Per Minute)																	
CF 11I	\$.2290 (Per Minute) \$50.00 Surcharge (Unless Monthly Usage Exceeds \$500.00)																	
C Toll Free	\$0.2490 (Per Minute)																	
CE Service/Outbound)	\$.1790 (Per Minute)																	
Set Up Fee	\$100.00																	
CE Toll Free	\$.1942 (Per Minute)																	
T-1 Special Access	\$.1685 (Per Minute)																	
CV Service	<table border="0" style="margin-left: 20px;"> <tr> <td>\$.2490 (Switched Outbound)</td> </tr> <tr> <td>\$.2490 (Switched Toll Free)</td> </tr> <tr> <td>\$.1790 (Dedicated Outbound)</td> </tr> <tr> <td>\$.1890 (Dedicated Toll Free)</td> </tr> <tr> <td>\$15.00 (Monthly Charge Regional Zone)</td> </tr> <tr> <td>\$5.00 (Monthly Charge VIP Numbers)</td> </tr> </table>	\$.2490 (Switched Outbound)	\$.2490 (Switched Toll Free)	\$.1790 (Dedicated Outbound)	\$.1890 (Dedicated Toll Free)	\$15.00 (Monthly Charge Regional Zone)	\$5.00 (Monthly Charge VIP Numbers)											
\$.2490 (Switched Outbound)																		
\$.2490 (Switched Toll Free)																		
\$.1790 (Dedicated Outbound)																		
\$.1890 (Dedicated Toll Free)																		
\$15.00 (Monthly Charge Regional Zone)																		
\$5.00 (Monthly Charge VIP Numbers)																		
CVNS Service	<table border="0" style="margin-left: 20px;"> <tr> <td>\$.2490 (Switched Outbound)</td> </tr> <tr> <td>\$.2490 (Switched Toll Free)</td> </tr> <tr> <td>\$.1790 (Dedicated Outbound)</td> </tr> <tr> <td>\$.1890 (Dedicated Toll Free)</td> </tr> <tr> <td>\$75.00 (Monthly Charge Regional Zone Unless Usage Exceeds \$1,500)</td> </tr> <tr> <td>\$75.00 (Monthly Charge VIP Numbers Unless Usage Exceeds \$1,500)</td> </tr> </table>	\$.2490 (Switched Outbound)	\$.2490 (Switched Toll Free)	\$.1790 (Dedicated Outbound)	\$.1890 (Dedicated Toll Free)	\$75.00 (Monthly Charge Regional Zone Unless Usage Exceeds \$1,500)	\$75.00 (Monthly Charge VIP Numbers Unless Usage Exceeds \$1,500)	(N)										
\$.2490 (Switched Outbound)																		
\$.2490 (Switched Toll Free)																		
\$.1790 (Dedicated Outbound)																		
\$.1890 (Dedicated Toll Free)																		
\$75.00 (Monthly Charge Regional Zone Unless Usage Exceeds \$1,500)																		
\$75.00 (Monthly Charge VIP Numbers Unless Usage Exceeds \$1,500)																		

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

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4.7.57 Maximum Rate Schedule C&W USA Services (Cont'd.)

CS Service	\$ .2490 (Switched Outbound)
	\$ .2490 (Switched Toti Free)
	\$ .1790 (Dedicated Outbound)
	\$ .1890 (Dedicated Toll Free)
	\$15.00 (Dedicated - Monthly Charge Regional Zone- Unless Usage Exceeds \$1,000)
	\$50.00 (Switched - Monthly Charge Regional Zone - Unless Usage Exceeds \$100)
	\$15.00 (SDedicated - Monthly Charge VIP Numbers - Unless Usage Exceeds \$1,000)
	\$50.00 (Switched - Monthly Charge VIP Numbers - Unless Usage Exceeds \$100)
CBFI Service	\$ .2390 (Switched Outbound)
	\$ .2660 (Switched Toll Free)
	\$ .1729 (Dedicated Outbound)
	\$ .1904 (Dedicated Toll Free)
CBFB Service	\$ .2140 (Switched Outbound)
	\$ .2140 (Switched Inbound)
	\$ .1670 (Dedicated Outbound)
	\$ .1670 (Dedicated Toll Free)
CTLD	\$ .1810 (Switched Outbound)
	\$ .1810 (Switched Inbound)
	\$ .1190 (Dedicated Outbound)
	\$ .1190 (Dedicated Inbound)
	\$5.00 (Monthly Recurring Fee)
Toll Free Features	
Multi-Location Routing Features	
Set-up fee:	\$50.00
	\$40.00 (Monthly Recurring Fee)
Change charge:	\$50.00
Selected Coverage Blocking Features	
Set-up fee:	\$50.00
	\$40.00 (Monthly Recurring Fee)
Change charge:	\$50.00
Real Time ANI	
Set up Fee	\$150.00 Per Number)
	\$5.00 (Monthly Recurring Fee)

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

- 4.7 Primus Telecommunications Services and Rates (Cont'd.)
- 4.7.57 Maximum Rate Schedule C&W USA Services (Cont'd.)

Accounting Features	\$ 2.50 (Accounting Fee)
Specialized Call Detail Options	\$100.00 (Set up Fee for Billing Options) \$120.00 (Monthly Recurring Fee)
Set up Fee/Weekly Billing	\$100.00 \$500.00 (Monthly Recurring Fee)
CC Service	\$.15 (Switched Outbound and Inbound) \$.1250 (Dedicated Outbound and Inbound)
Programmable Toll Free	\$5.00 (Monthly Charge, Per Toll Free Number)
Accounting Features:	\$5.00 (Monthly Fee - Alpha Account Codes) \$10.00 (Monthly Fee - Security Codes)
Billing Options	
Specialized Call Detail	\$25.00 (Monthly Fee)
Electronic Billing - Set up	\$25.00 (On-Line) \$25.00 (Disc) \$100.00 (magnetic Tape)
Weekly Billing	\$85.00 (Weekly Fee)
Electronic Billing	\$20.00 (On-Line) \$25.00 (Disk) \$100.00 (Magnetic Tape)

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

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4.7.57 Maximum Rate Schedule C&W USA Services (Cont'd.)

CG Service	\$0.2324 (Per Minute)		
	\$25.00 (Per Applicable Month - Unless Switched Access Usage Exceeds \$100.00)		
	\$50.00 (Per Applicable Month - Unless Combined Switched and Dedicated Access Usage Exceeds \$400.00)		
Usage Level - Plan 1	\$0.1075 (Switched Outbound)		
	\$0.1175 (Switched Inbound/Toll Free)		
	\$0.0675 (Dedicated Outbound)		
	\$0.0675 (Dedicated Inbound/Toll Free)		
	\$0.0275 (Flat Rate)		
Usage Level - Plan 2	\$0.1150 (Switched Outbound)		
	\$0.1175 (Switched Inbound/Toll Free)		
	\$0.0750 (Dedicated Outbound)		
	\$0.0750 (Dedicated Inbound/Toll Free)		
	\$0.0450 (Flat Rate)		
Usage Level - Plan 3	\$0.1175 (Switched Outbound)		
	\$0.1175 (Switched Inbound/Toll Free)		
	\$0.0775 (Dedicated Outbound)		
	\$0.0775 (Dedicated Inbound/Toll Free)		
	\$0.0500 (Flat Rate)		
Usage Level - Plan 4	\$0.1225 (Switched Outbound)		
	\$0.1225 (Switched Inbound/Toll Free)		
	\$0.0825 (Dedicated Outbound)		
	\$0.0825 (Dedicated Inbound/Toll Free)		
	\$0.0550 (Flat Rate)		
PACLD	Outbound	Inbound	
Average Monthly Volume			
\$1.00-\$150.99	\$ .1890	\$ .22	
\$151.00-\$350.99	\$ .1800	\$ .2090	
\$351.00-\$500.99	\$ .1790	\$ .2063	
\$501.00-\$750.99	\$ .1690	\$ .1790	
\$751.00-\$999.99	\$ .1490	\$ .1590	
\$1,000.00+	\$ .1210	\$ .1210	
Conference Calling			
Meet Me	\$0.45 (Per Minute)		
Toll Free Meet me	\$0.60 (per Minute)		
On Demand	\$0.2800 (Dial-fn)		
	\$0.35 (Toll Free Dial In)		

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4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.7 Primus Telecommunications Services and Rates (Cont'd.)

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4.7.57 Maximum Rate Schedule C&W USA Services (Cont'd.)

Toll Free Call Attempt Charge	\$0.05 (Per Attempt)
Payphone Compensation	\$0.99 (Per Call)
Expedite Charge	\$250.00

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