

GENERAL EXCHANGE TARIFF

FURNISHED BY

CHESNEE TELEPHONE COMPANY, INC.

208 SOUTH ALABAMA AVENUE

CHESNEE, SOUTH CAROLINA 29323

TABLE OF CONTENTS

<u>Section Title</u>	<u>Section Number</u>	
Table of Contents and General Index	1	
Description and Area of Operations	2	
Definitions of Terms	3	
General Rules and Regulations	4	
Service Charges	5	
Local Exchange Service	6	
Directory Listings	7	
Miscellaneous Service Arrangements	8	
Public Pay Telephone Service	9	
Private Line Service	10	
Foreign Exchange Service	11	
Frame Relay Service	12	(T)
Reserved for Future Use	13	
Centrex Service	14	
Charges Applicable Under Special Conditions	15	
Rates and Charges	16	

**GENERAL INDEX TO GENERAL RULES AND REGULATIONS
AND GENERAL EXCHANGE TARIFF**

This index, while not a part of the Tariffs and Administrative Tariff Instructions to which it refers, is issued to aid in locating tariff or other rate coverage of various items. It should be placed in the front of the tariff binder.

Issued: ISSDATE

Effective: EFFDATE

**Chesnee Telephone Company, Inc.
208 South Alabama Avenue
Chesnee, South Carolina 29323**

<u>SUBJECT</u>	<u>GENERAL INDEX</u>	<u>SECTION</u>
Access Connection Charge, Line		5
Access to Customer Premises		4
Additional Listings (See Directory Listings)		7
Adjustment of Charges: Overbillings and Underbillings		4
Service Interruptions		4
Advance Construction (See Construction Charges)		15
Advance Payments (See Also Deposits)		4
Advanced Calling Services		8
Aerial To Underground Construction Charges		15
Allowance for Interruption of Service		4
Alterations		4
Alterations of Lines		4
Alternate Call Number Listings		7
Applicability of Service Charges		5
Applicant Deposits (See Deposits)		4
Applicant's Recourse		4
Application and Contracts for Service		4
Application for Service, Cancellation of		4
Application of Business Rates		4
Application of Residence Rates		4
Application of Tariff		4
Applications for Service		4
Areas of Operations		1
Automatic Dial Announcing Devices		4
Availability of Facilities		4
Availability of Tariffs		4

Issued: ISSDATE

Effective: EFFDATE

<u>SUBJECT</u>	GENERAL INDEX	<u>SECTION</u>	
Billing and Payment for Service		4	
Bundled Service Packages		4	(N)
Business Classification		4	
Business Rates, Application of		4	
Cancellation of Application for Service (See Termination of Service)		4	
Centrex Service		14	
Changes from Aerial to Underground Facilities (See Construction Charges)		15	
Charges:			
Adjustment of (Overbilling and Underbilling)		16	
Applicability of Service		16	
Change		16	
Construction, Line Extension		16	
Directory Listings		16	
Extension Line Mileage		16	
Elements, Service Charges		16	
Initial Establishment of Service		16	
Installation		16	

Issued: March 23, 2005

Effective: Upon Approval of the Commission

<u>SUBJECT</u>	GENERAL INDEX	<u>SECTION</u>
Line Access Connection:		
Line Connection		14
Line Extension		14
Local Message, Public Telephones		14
Move		14
Overtime		14
Premises Visit		14
Primary Service Ordering		14
Pushbutton Dial Service		14
Service for Connection and Changes		14
Service Interruptions		14
Special Billing Number Service		14
Special Calling Features		14
Special Service Arrangements		14
Suspended Service Restoration		14
Classifications of Service		4
Complaints, Customer		4
Compliance by Applicant		4
Concurrences:		
With Private Line Service Tariff		10

Issued: ISSDATE

Effective: EFFDATE

<u>SUBJECT</u>	GENERAL INDEX	<u>SECTION</u>
Conduit and Trenching		15
Connecting Company Lines		4
Conflict with Commission Rules		4
Construction:		
Advance Payment for		15
Charges in Excess of Allowances		15
General Regulations		15
Mobile Home Developments		15
New Developments and Subdivisions		15
Provided by the Customer		15
Refund Restrictions for Aid to		15
Special Construction		15
Contract Periods:		
Directory		7
Service		4
Contracts for Service		4
Credit:		
Establishment of		4
Reestablishment of		4
Failure to Maintain		4
Telephone Credit Cards (See Calling Card Service)		8
Customer:		
Billing		4
Complaints		4
Information to		4

Issued: ISSDATE

Effective: EFFDATE

<u>SUBJECT</u>	GENERAL INDEX	<u>SECTION</u>
Relations		4
Use of Service		4
Defacement of Premises		4
Deferred Payment Plan		4
Definitions of Construction of New Developments and Subdivisions		15
Definitions of Terms		3
Demarcation Point		4
Denial of Services (See Refusal of Services)		4
Deposits:		
Applicant Requirements for		4
Calculation of		4
Interest on		4
For Temporary, Seasonal or Weekend Residences		4
Record of		4
Refund of		4
Description of Company Operations		2
Developments (See Construction of New Developments)		15
Direct Burial of Facilities		15
Directories:		
Distribution		7
Errors and Omissions		7

Issued: ISSDATE

Effective: EFFDATE

GENERAL INDEX

<u>SUBJECT</u>	<u>SECTION</u>
Listings	7
Ownership	7
Directory Listings	
Regular Additional Listings	7
Alternate Listings	7
Temporary Listings	7
Foreign Listings	7
Disconnect Notices	4
Disconnected Telephone Numbers	4
Disconnection of Service:	
At the Customer's Request (See Suspension of Service)	4
By the Company - For Violation of Regulations	4
For Failure to Establish and Maintain Credit	4
For Nonpayment of Billing	4
Insufficient Grounds for Disconnection by the Company	4
On Holidays and Weekends	4
Without Notice	4
Discontinuance of Service by the Company	4
Disputed Bills	4
Due Date for Bill Payment	4
Duplicate Listing (See Directory Listings)	7
Emergency Use of Service	4
Equipment:	
Protective	4
Tampering with	4

Issued: ISSDATE

Effective: EFFDATE

<u>SUBJECT</u>	<u>GENERAL INDEX</u>	<u>SECTION</u>
Errors and Omissions in the Directory		7
Establishment and Use of Service and Facilities		4
Establishment and Maintenance of Credit		4
Excess Construction Charges		15
Explanation of Symbols		3
Extension of Facilities (See Line Extensions)		8
Extension Line Mileage and Rates		8
Extra Lines of Directory Information		7
Extra Listings		7
Facilities:		
Availability of		4
Change of (See Moves and Changes of Equipment)		5
Conduit on Private Property		15
Entrance on Private Property (See Access to Customer's Premises)		4
Extension of (See Line Extension Facilities)		15
Maintenance and Repair of		4
Move or Rearrangement of		5
New Construction of		15
On Public Rights-of-Way		15
Placed on Private Property		15
Provided Without a Construction Charge		15
Temporary Service		15
Unusual Installation of (See Special Construction)		15
Use of		4
Failure to Receive Billing		4
Foreign Exchange Directory Listings		7
Foreign Exchange Service		11

Issued: ISSDATE

Effective: EFFDATE

<u>SUBJECT</u>	GENERAL INDEX	<u>SECTION</u>	
Foreign Serving Office		13	
Foreign Listings (See Directory Listings)		7	
Frame Relay Service		12	(N)
Fraudulent Use of Service		4	
Furnishing of Services:			
Obligation of the Telephone Company		4	
Precedence of		4	
General Rules and Regulations		4	
Governmental Objections to Service (See Unlawful Use of Service)		4	
Guarantee of Deposit		4	
Impersonation of Another Person		4	
Inability to Pay Bill		4	
Incorrect Number Listings		4	
Indemnification		4	
Indiscriminate Use of Facilities		4	
Information to Customers		4	
Initial Contract Periods		4	
Initial Establishment of Service Charge		5	
Installation Charges (See Service Charges)		5	
Installation Costs, Unusual		4	
Installation Standards and Requirements for New Construction		15	

Issued: February 26, 2003

Effective: Upon Approval of the Commission

**Chesnee Telephone Company, Inc.
208 South Alabama Avenue
Chesnee, South Carolina 29323**

<u>SUBJECT</u>	GENERAL INDEX	<u>SECTION</u>
Installation, Maintenance and Repairs		4
Insufficient Grounds for Refusal of Service		4
Insufficient Grounds for Discontinuance of Service		4
Interest on Deposits		4
Intraexchange Private Line Services		10
Installation Standard and Requirements		15
Joint Use of Trenching		15
Late Payment Charge		5 (N)
Liability of the Company		4
Limited Communications		4
Line Extensions		15
Lines, Relocations and Alterations		15
Listings, Directory		7
Listings of Amateur Radio Stations		7

<u>SUBJECT</u>	GENERAL INDEX	<u>SECTION</u>
Listings of Resort Cottages		7
Local Calling Area		6
Local Exchange Access Service		6
Maintenance and Repairs		4
Message Rates (Local)		9
Mileage for Extension Line Service		8
Miscellaneous Service		8
Mobile Home Developments, Construction of		15
Movable Premises		15
New Developments and Subdivisions, Construction of		15
Nonpublished Directory Listings		7
Nonpublished Telephone Number Service		7
Notification to the Company		4
Nuisance Calls		4
Obligation and Liability of the Company		4
Obligation to Establish Identity		4
Obstructing Service of Others		4
Office Hours Directory Listings		7
Omissions in the Telephone Directory		7
Operations:		
Areas of		2
Maps		2

Issued: ISSDATE

Effective: EFFDATE

GENERAL INDEX

<u>SUBJECT</u>	<u>SECTION</u>
Order of Precedence in Furnishing Telephone Service	4
Ordering Charge, Primary Service	5
Orders for Service	4
Other Regulations	10
Outdoor Telephones (See Coin Telephone Service)	9
Outside Move	5
Overbilling, Adjustment for (See Adjustment of Charges)	4
Overtime Charge	4
Ownership and Use of:	
Directories	7
Equipment	4
Facilities	4
Telephone Numbers	4
Payment Arrangements	4
Payment of Charges for Services and Facilities	4
Permits for Use of Automatic Dialing Devices	4
Poles on Private Property	15
Precedence in Furnishing Service	4
Public Pay Telephone Service	9

Issued: ISSDATE

Effective: EFFDATE

<u>SUBJECT</u>	GENERAL INDEX	<u>SECTION</u>
Premises:		
Defacement of		4
Movable		15
Right of Access to Customer's		4
Primary Directory Listing		7
Priority of Service		4
Private Line Services and Channels		10
Private Property, Facilities Placed on		15
Private Right-of-Way		15
Protective Equipment		4
Proper Notice		4
Provision Private Right-of-Way		15
Provision and Ownership of:		
Directories		7
Equipment		4
Telephone Numbers		4
Public Rights-of-Way		15
Publication and Use of Telephone Directories:		
Publication and Distribution		7
Ownership and Use		7

Issued: ISSDATE

Effective: EFFDATE

<u>SUBJECT</u>	GENERAL INDEX	<u>SECTION</u>
Directory Errors and Omissions		7
Pushbutton Dial Service		8
Rate Schedules:		
Access Exchange Service		6
For Directory Listings		7
General Exchange Services		8
Service Connection and Charges		5
Rearrangements of:		
Existing Construction		15
Reconnection of Service (See Restoral of Service)		4
Record of Deposit		4
Reestablishment of Credit		4
Reference Listings (See Directory Listings)		7
Refusal of Service		4
Regulations, Other		15
Regulations, Violation of		4
Regular Additional Directory Listing		7
Relocations and Alterations of Lines		15
Repair and Maintenance		4
Resale of Service		4
Residence Additional Directory Listings		7
Residence Classification		4
Resolution of Disputes		4
Response to Request for Service		4
Responsibility of the Company		4

Issued: ISSDATE

Effective: EFFDATE

<u>SUBJECT</u>	<u>GENERAL INDEX</u>	<u>SECTION</u>	
Restoration of Service		4	
Restoration of Service Charge		5	
Returned Check Charge		5	(N)
Right of Access to Customer's Premises		4	
Right-of-Way		15	
Sale or Transfer of the Company		4	
Seasonal Service: Suspension of, Customer's Request		8	
Service Charge Elements		5	
Service Charges, Applicability of		5	
Service Interruptions		4	
Special Billing Number Service		8	
Special Calling Features		8	
Special Construction		15	
Special Equipment and Service Arrangements		15	
Special Types of Additional Directory Listings		7	
Specialized Equipment and Services		8	
Specially Assembled Equipment and Services		15	

GENERAL INDEX

<u>SUBJECT</u>	<u>SECTION</u>	
Subdivisions, Construction of New Development in	15	
Suspension of Service	4	
Supersedure	4	
Tampering with Equipment	4	
Tariff, Availability of	4	
Telephone Relay Service (See 711 Dialing Code for Telephone Relay Service)	8	(N)
Telephone Credit Cards (See Calling Card Service)	8	
Telephone Directories (See Publication and Use of Telephone Directories)	7	
Telephone Numbers	4	
Telephone Number Changes - Company's Rights	4	
Temporary Construction	15	
Temporary Service Facilities	15	
Temporary Suspension of Service at Customer's Request	4	
Termination Agreement	4	
Termination Contract	15	
Termination Notice	4	
Termination of Service	4	
Third-Party Guarantor	4	

<u>SUBJECT</u>	<u>GENERAL INDEX</u>	<u>SECTION</u>
Toll Denial - Local Exchange Service		8
Transfer of Contracts (Supersedure)		4
Transmitting Messages		4
Unauthorized Attachments or Connections		4
Underground Facilities		15
Unlawful Use of Service		4
Underbilling		4
Use of:		
Automatic Dialing		4
Connecting Company Lines		4
Customer Telephone Service		4
Facilities, Indiscriminate Use of		4
Service for Unlawful Purposes		4
Service on Limited Communications		4
Telephone Facilities for Emergency Situations		4
Vacation Rates (See Suspension of Service at Customer's Request)		8
Violation of Regulations, General		4
Visit, Premises Charge		5
Weekend Residences		4

Issued: ISSDATE

Effective: EFFDATE

DESCRIPTION AND AREA OF OPERATIONS

Chesnee Telephone Company, Inc. (Company) is a public utility providing local, toll and special services telecommunications in one (1) exchange and two (2) counties. This telecommunications service consists of the provision of telephone communications in the areas certificated to the Company by the South Carolina Public Service Commission.

AREAS OF OPERATION

Telephone Exchanges

<u>Exchange</u>	<u>Local Calling Area</u>	<u>Extended Area Service (EAS)</u>	<u>Extended Area Calling</u>	(C)
Chesnee	Chesnee	BellSouth Telecommunications, Inc. customers located within the Spartanburg exchange are served under the rates, terms and conditions of an Extended Area Service (EAS) Agreement established with Chesnee Telephone Company and filed with the South Carolina Public Service Commission.	Calls to customers of other telecommunications carriers will be considered "extended area calling" if the customer's telecommunications carrier has entered into an agreement with Chesnee Telephone Company that provides for the mutual exchange of traffic.	(C)

INDEX TO DEFINITIONS OF TERMS

	<u>Sheet</u>
Access Line	5
Access Line Extensions	5
Air Line Measurement	5
Authorized User	5
Building	5
Business Service	6
Call	6
Calling Area	6
Cancellation Charges	6
Central Office	6
Central Office Area	6
Central Office Building	6
Central Office Line	6
Channel 6	6
Circuit	7
Class Of Service	7
Commission	7
Company	7
Complex Service	7
Conduit	7
Connecting Company	7
Construction Charge	8
Contract	8
Contract Period	8
Cost Or Cost Basis	8
Customer	8
Customer Premises Inside Wire	8
Customer-Provided Terminal Equipment	8
Demarcation Point	9
Direct Burial	9
Directory	9
Directory Assistance Service	9
Directory Listing	9

Issued: ISSDATE

Effective: EFFDATE

INDEX TO DEFINITIONS OF TERMS

	<u>Sheet</u>	
Disconnect Notice	10	
Disconnection Of Service	10	
Drop Wire	10	
Entrance Facilities	10	
Exchange	10	
Exchange Area	10	
Exchange Line	10	
Exchange Service	10	
Extended Area Calling	11	(N)
Extended Area Service	11	
Facilities	11	
Foreign Exchange Service	11	
Household	11	
Hunting Line Service	11	
Installation Charge	12	
Interface	12	
Interface Equipment	12	
LATA	12	
Line	12	
Local Access And Transport Area (LATA)	12	
Local Calling Area	13	
Local Channel	13	
Local Message	13	
Local Message Charge	13	
Local Service	13	
Local Service Area (Local Calling Area)	13	

INDEX TO DEFINITIONS OF TERMS

	<u>Sheet</u>
Message	14
Mileage	14
Minimum Contract Period	14
Network Interface	14
One Party Service	14
Pay Telephone	14
Permanent Disconnect	14
Person	15
Premises	15
Premises Wiring	15
Preassigned Number	15
Primary Service	15
Private Line	16
Protective Connecting Arrangement	16
Public Pay Telephone	16
Public Thoroughfare	16
Rate Center	16
Residence Exchange Access Line	16
Route Measurement	16
Service Call	17
Service Charges	17
Service Drop	17
Service Period	17
Serving Central Office	17
Signal Conditioning Equipment	17
Station Equipment	17
Supplemental Contract	17
Suspension Of Service	17

Issued: ISSDATE

Effective: EFFDATE

INDEX TO DEFINITIONS OF TERMS

	<u>Sheet</u>
Telephone Number	18
Telephone Or Communications Network	18
Temporary Disconnection	18
Temporary Service	18
Termination Agreement	18
Termination Charge	18
Termination Of Service	18
Tie Line	18
Touch Tone (Pushbutton) Service	19
Trunk	19
Underground Service Connection	19
Voice Grade Facility	19
Wire Center	19

DEFINITIONS OF TERMS

ACCESS LINE

A central office line which provides access to the telephone network for local and long distance telephone services.

ACCESS LINE EXTENSIONS

An additional circuit connected to an access line either directly or through a switching device that uses Company facilities.

AIR LINE MEASUREMENT

The shortest distance between two points. A measurement for computation of mileage charges between termination points. Distance is measured in statute miles of 5,280 feet each.

AUTHORIZED USER

A person, firm or corporation (other than the customer) who has been authorized by the Company to communicate over a private line or channel according to the terms of the tariff and (1) on whose premise a station of the private line service is located or (2) who receives from or sends to the customer over such private line or channel communications relating solely to the business of the customer.

BUILDING

A structure under one roof, or two or more structures under separate roofs but connected by passageways, in which the wires or cables can be safely run provided the plant facility requirements are not appreciably greater than would normally be required if all structures were under one roof. In those cases where there are several structures under separate roofs but connected by passageways, and the plant facility requirements for furnishing telephone service are appreciably greater than would normally be required if all the structures were under one roof, the term "Same Building" applies individually to each of the separate structures.

DEFINITIONS OF TERMS

BUSINESS SERVICE

Communications service furnished to customers where the primary or obvious use is of a business, professional or occupational nature.

CALL

An attempted communication, whether completed or not.

CALLING AREA

See "Local Service Area"

CANCELLATION CHARGES

A charge applicable under certain conditions when the application for service and/or facilities is canceled in whole or in part prior to the completion of the work involved or before the contract period is completed.

CENTRAL OFFICE

A switching unit in a communications system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting of exchange lines and trunks or trunks only. There may be more than one central office in a building or exchange.

CENTRAL OFFICE AREA

The area within which the customer's lines are connected to the central office operating unit, or units, established by the Company.

CENTRAL OFFICE BUILDING

A building or portion of a building containing one or more central offices. There may be more than one central office building in an exchange, and one central office building may service more than one exchange.

CENTRAL OFFICE LINE

A circuit directly connecting an individual main station, private branch exchange switchboard or key system with a central office.

CHANNEL

An electrical path, or combination of paths, for communication between two or more stations or Company offices and furnished in such a manner as the Company may elect, whether by wire, radio or a combination thereof and whether or not by means of a single physical facility or route.

DEFINITIONS OF TERMS

CIRCUIT

A channel used for the transmission of energy in the furnishing of telephone and other communication services further described as:

- (a) Two-wire circuit: A circuit using one transmission path, which may be one carrier pair or one pair (two wires) of metallic conductors.
- (b) Four-wire circuit: A circuit using two one-way transmission paths, which may be two carrier paths or two pairs (four wires) of metallic conductors.

CLASS OF SERVICE

A description of telecommunications service furnished to a customer which denotes characteristics such as nature of use (business or residence) or type of rate (flat or message rate).

COMMISSION

The South Carolina Public Service Commission.

COMPANY

Chesnee Telephone Company, Inc..

COMPLEX SERVICE

The provision of a circuit requiring special treatment, special equipment or special engineering design.

CONDUIT

A tubular runway for cable facilities.

CONNECTING COMPANY

A corporation, association, firm or individual owning and operating a toll line or one or more central offices and with whom traffic is interchanged.

DEFINITIONS OF TERMS

CONSTRUCTION CHARGE

A separate initial charge made for construction of underground cable, pole lines, circuits, facilities, etc., in excess of that contemplated under the rates quoted in the general exchange tariff.

CONTRACT

The service agreement between a customer and the Company under which service and facilities for communication between specified locations for designated periods and for the use of the customer and the authorized users specifically named are furnished in accordance with the provisions of this tariff.

CONTRACT PERIOD

The length of time for which a customer is responsible for the charges associated with the services, facilities, and equipment under contract.

COST OR COST BASIS

Cost of equipment and materials provided or used, plus the cost of installation, including engineering, labor, supervision, transportation, right-of-way and other items which are chargeable. This also denotes the actual expense incurred by the Company relating to the call-out of Company personnel.

CUSTOMER

Any person, firm, partnership, corporation, municipality, Company organization or governmental agency furnished communication service by the Company under the provisions and regulations of this tariff, who is responsible for compliance with the rules and regulations of the Company, and is responsible for ensuring payment of the charges.

CUSTOMER PREMISES INSIDE WIRE

All wire within a customer's premises, including connectors, jacks, and miscellaneous materials associated with the wire's installation. Premises inside wire is located on the customer's side of the Company's premises protector. By definition, customer premises inside wire excludes house, riser, buried, and aerial cable.

CUSTOMER-PROVIDED TERMINAL EQUIPMENT

Devices or apparatus and their associated wiring, provided by a customer, which may be connected to the communications path of the Company's exchange network either electrically, acoustically or inductively.

DEFINITIONS OF TERMS

DEMARCACTION POINT

The point of interconnection between the Company's communications facilities and the terminal equipment, protective apparatus or wiring at a customer's premises. The demarcation point is located on the customer's side of the Company's protector or equivalent.

DIRECT CONNECTION

Connection of terminal equipment to the Company's exchange facilities by means other than acoustic and/or inductive coupling.

DIRECTORY

A book which alphabetically lists each telephone customer's service location and telephone number, and which is published by the Company.

DIRECTORY ASSISTANCE SERVICE

Directory assistance service is furnished to supplement the information available in the Company directory, and to furnish telephone numbers to users who are not able to find the listing in their directory.

DIRECTORY LISTING

A publication of the Company's directory and/or directory assistance records of information relative to a customer's telephone number, by which telephone users are able to ascertain the telephone number of a desired party.

DEFINITIONS OF TERMS

DISCONNECT NOTICE

The written notice sent to a customer following billing, notifying the customer that service will be disconnected if charges are not satisfied by the date specified on the notice.

DISCONNECTION OF SERVICE

An arrangement made at the request of the customer, or initiated by the Company for violation of tariff regulations by the customer, for an interruption of telephone service. A "final" bill would be rendered showing monies owed to the Company as of the date the service was disconnected.

DROP WIRE

Wires used to connect the aerial, buried or underground distribution facilities to the point where connection is made with a customer's premises.

ENTRANCE FACILITIES

Facilities extending from the point of entrance on private property to the premises on which service is furnished.

EXCHANGE

The area established by the Company for the administration of communications service for which a separate local rate schedule is provided. The area usually embraces a city, town, or village and its environs. It consists of one or more central offices, together with associated plant facilities used in furnishing communications services in that area.

EXCHANGE AREA

The area within which the Company furnishes complete telephone service from one specific exchange at the exchange rates applicable within that area.

EXCHANGE LINE

Any circuit connecting an exchange access line with a central office.

EXCHANGE SERVICE

Exchange service is a general term describing as a whole the facilities for local intercommunications, together with the capability to send and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of the local exchange tariff.

- (a) Flat rate service: A classification of exchange service furnished a customer under tariff provisions for which a stipulated charge is made regardless of the amount of use.
- (b) Public telephone service: An exchange access line equipped with an instrument designed and placed for use by the public in general at locations chosen or accepted by the Company.

DEFINITIONS OF TERMS

EXTENDED AREA CALLING

Telephone service furnished under tariff provisions pursuant to an agreement (which is not an EAS agreement) whereby customers physically located in one exchange may complete voice-only calls to and/or may receive calls from customers physically located in another exchange without the application of long distance message communications charges. These calls are only carried over facilities that telecommunications carriers other than the Company provide under the terms of an agreement with the Company.

(N)

(N)

EXTENDED AREA SERVICE (EAS)

Telephone service furnished pursuant to an agreement established between the Company and the contracting telecommunications carrier under tariff provisions. Customers physically located in one exchange may complete voice-only calls to and/or may receive calls from customers physically located in another exchange without the application of long distance message communications charges. These calls are only carried over facilities designated for EAS and are only provided when an EAS agreement has been established between the Company and the contracting telecommunications carrier.

(C)

(C)

FACILITIES

All the plant and equipment of the Company and all instrumentalities owned, licensed, used, controlled, furnished, or supplied for or by the Company, including any construction work in progress allowed by the Commission.

FOREIGN EXCHANGE SERVICE

Exchange service furnished under tariff provisions by means of a circuit connecting a customer's premises with a central office of an exchange other than that which regularly serves the exchange area in which the customer is located.

HOUSEHOLD

A household comprises all persons who occupy a dwelling unit, that is, a house, an apartment or other group of rooms or a room that constitutes separate living quarters. A household includes the related persons (the head of the household and others in the dwelling unit who are related to the head) and also any lodgers or employees, who regularly live in the house. A person living alone or a group of unrelated persons sharing the same dwelling unit as partners is counted as a household.

HUNTING LINE SERVICE

A central office service arrangement whereby a called busy line in a specified line group will automatically advance until an idle line or trunk is found.

DEFINITIONS OF TERMS

INSTALLATION CHARGE

A nonrecurring charge associated with optional service features and may apply in addition to service connection charges.

INTERFACE

- (a) The point of interconnection between Company equipment and communications facilities on the premises of the Customer. Also referred to as demarcation point.

INTERFACE EQUIPMENT

Equipment provided by the Company at the interface location to accomplish the direct connection of facilities provided by the Company with facilities provided by other than the Company.

LATA

See Local Access and Transport Area

LINE

See "access line."

LOCAL ACCESS AND TRANSPORT AREA (LATA)

Denotes a geographic area established for the administration of communications service. It encompasses designated local operating Company exchanges that are grouped to serve common social, economic, and miscellaneous purposes.

DEFINITIONS OF TERMS

LOCAL CALLING AREA

See "local service area."

LOCAL CHANNEL

Applies to that portion of a channel that connects a station to the interexchange channel or to a channel connecting two or more exchange access lines within an exchange area.

LOCAL MESSAGE

A communication between two exchange access lines within the local service area of the calling telephone.

LOCAL MESSAGE CHARGE

The charge that applies for a completed message that is made when the calling exchange access line and the called exchange access line are both within the same local calling area where a local message charge is applicable.

LOCAL SERVICE

The intercommunication (by means of facilities connected with the Company central office or offices and under the provisions of the Company) between exchange access lines located in the same exchange or in different exchanges between which no toll rates apply.

LOCAL SERVICE AREA (LOCAL CALLING AREA)

The area within which telephone service is furnished customers under a specific schedule of exchange rates (flat or measured) and without toll charges. A local service area may include one or more exchange areas under an extended area service arrangement.

DEFINITIONS OF TERMS

MESSAGE

A communication between two exchange access lines. Messages may be classified as local or toll.

MILEAGE

The measurement (airline, route, etc.) upon which a charge for the use of part or all of a circuit furnished by the Company is based.

MINIMUM CONTRACT PERIOD

The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

NETWORK INTERFACE

See "Interface."

ONE PARTY SERVICE

Any exchange access line designed for the provision of exchange service to one premises.

PAY TELEPHONE

See "public telephone" service.

PERMANENT DISCONNECT

A discontinuance of service in which the facilities used in the service are immediately made available for use for another service.

DEFINITIONS OF TERMS

PERSON

Includes individuals, partnerships, corporations, governmental bodies, associations and any other such entity.

PREMISES

The same premises consists of:

- (a) the building or buildings, together with the surrounding land occupied as, or used in the conduct of one establishment, business, residence, or a combination thereof, and not intersected by a public thoroughfare or by property occupied by others.
- (b) the portion of the building occupied by the customer, either in the conduct of his business or residence, or a combination thereof, and not intersected by a public corridor or by space occupied by others.
- (c) the continuous property operated as a single farm whether or not intersected by a public road.

PREMISES WIRING

All wire within a customer's premises, including connectors, jacks and miscellaneous materials associated with the wire's installation. Premises inside wire is located on the customer's side of the Telephone Company's premises protector. By definition, customer premises inside wire excludes riser, buried and aerial cable.

PREASSIGNED NUMBER

A telephone number assigned before service is actually established.

PRIMARY SERVICE

The initial provision of voice grade access between the customer's premises and the switched communications network. This includes the initial connection to a new customer, the move of an existing customer to a new premise or the change of a telephone number.

DEFINITIONS OF TERMS

PRIVATE LINE

A circuit provided to furnish dedicated communication between two or more directly connected locations and not having connection with central office switching equipment.

PROTECTIVE CONNECTING ARRANGEMENT

Equipment provided by the Company for electrical protection when facilities provided by other than the Company are connected with facilities provided by the Company.

PUBLIC PAY TELEPHONE

An exchange access line with instrument installed at the Company's initiative, or at the Company's option, at a location chosen or accepted as suitable and necessary for furnishing service to the general public.

PUBLIC THOROUGHFARE

A road, street, highway, lane or alley under the control of and kept by the public.

RATE CENTER

A specified geographical location within an exchange area from which mileage measurements are determined for the application of rates between exchange areas.

RESIDENCE EXCHANGE ACCESS LINE

An exchange access line used to provide exchange telephone service to a residence customer.

ROUTE MEASUREMENT

The physical length of a circuit between two points.

DEFINITIONS OF TERMS

SERVICE CALL

A visit to a customer's premises in connection with a service difficulty. See also maintenance service charge.

SERVICE CHARGES

A nonrecurring charge applying to the provision of telephone service.

SERVICE DROP

Facilities used to connect buried, aerial or underground distribution facilities to the point of entrance to the building where connection is made with the inside wires of a customer's telephone.

SERVICE PERIOD

The minimum period of time for which service is provided.

SERVING CENTRAL OFFICE

The central office from which a customer's telephone service is normally provided.

SIGNAL CONDITIONING EQUIPMENT

That equipment connected to a channel to condition signals generated by data terminal equipment.

STATION EQUIPMENT

Customer-owned equipment connected to a channel to transmit and/or receive voice communications and/or data signals.

SUPPLEMENTAL CONTRACT

A contract for service, equipment or facilities in addition to that provided for under the original contract.

SUSPENSION OF SERVICE

An arrangement made at the request of the customer or initiated by the Company, for temporarily interrupting service.

DEFINITIONS OF TERMS

TELEPHONE NUMBER

A numerical designation assigned to a customer for convenience in operation and identification. The telephone numbers include the number prefix of a central office, which is termed "central office designation."

TELEPHONE OR COMMUNICATIONS NETWORK

The local telephone exchange and the interstate and intrastate long distance message communications facilities or network.

TEMPORARY DISCONNECTION

See "Suspension of Service."

TEMPORARY SERVICE

The provision of service definitely known to be required for a short period of time (generally less than twelve consecutive months) such as service furnished to building contractors, service to a convention, and service for seasonal business including resorts.

TERMINATION AGREEMENT

An agreement between the Company and the customer to provide certain lines or equipment representing a comparatively high investment, or in lieu of a contribution to construction for temporary service, whereby the customer agrees to compensate the Company in case the service is terminated prior to the date specified in the agreement.

TERMINATION CHARGE

A charge made to liquidate a customer's obligations for termination of service prior to the expiration of the initial contract period.

TERMINATION OF SERVICE

The discontinuance of service or facilities provided by the Company, either at the request of the customer or by the Company under its regulations concerning cancellation for cause.

TIE LINE

A circuit connecting two switching systems (PBX and/or Automatic Call Distribution Systems) for the purpose of intercommunicating between the stations connected.

DEFINITIONS OF TERMS

TOUCH TONE (PUSHBUTTON) SERVICE

Signaling to the central office switching unit by means of a telephone set equipped with buttons producing multi-frequency tone signals.

TRUNK

A telephone communication channel between a central office and a PBX, PABX, or a Key System for the common use of all calls or one class between its two terminals.

UNDERGROUND SERVICE CONNECTION

A drop wire or cable which is run underground from a pole line or an underground distributing cable.

VOICE GRADE FACILITY

A communications path typically used in the communications industry for the transmission of voice and associated telephone signals within the frequency bandwidth of approximately 300 to 3000 Hertz between two points comprised of any form or configuration of physical plant capable of transmitting and receiving these frequencies.

WIRE CENTER

A central office location where telephone feeder and distribution cables are terminated.

SYMBOLS

GENERAL

The following symbols will be utilized for all changes of material within the Company's General Exchange Tariff:

C - Change in Regulation

D - Discontinued Rate, Regulation or Text

M - Moved Rate, Regulation or Text from one page to another with no change in Rate, Regulation or Text.

N - New Rate, Regulation or Text

T - Text Change, but no change in Rate or Regulation

**GENERAL RULES AND REGULATIONS
Table of Contents**

	<u>Sheet No.</u>
4.1 <u>GENERAL APPLICATION</u>	3
4.2 <u>ESTABLISHING SERVICE</u>	3
4.2.1 Availability of Facilities	
4.2.2 Application for Service	
4.2.3 Cancellation or Change in Application for Service	
4.2.4 Refusal of Service	
4.2.5 Minimum Service Periods	
4.2.6 Transfer, Assignment, or Supersedure of Service	
4.2.7 Priority of Establishment of Service	
4.2.8 Installation of Service	
4.3 <u>FURNISHING OF SERVICE</u>	8
4.3.1 Provision and Ownership of Service and Facilities	
4.3.2 Emergency Procedures	
4.3.3 Provisions of Private Right-of-Way	
4.3.4 Company Facilities at Hazardous or Inaccessible Locations	
4.3.5 Protective Equipment	
4.3.6 Telephone Numbers	
4.3.7 Classifications of Service	
4.3.8 Installation, Maintenance, and Repair of Facilities	
4.3.9 Work Performed Outside Regular Working Hours	
4.4 <u>USE OF SERVICE AND FACILITIES</u>	11
4.4.1 Use of Service	
4.4.2 Accessories Provided by the Customer	
4.4.3 Transmitting Messages	
4.4.4 Unlawful, Abusive, or Fraudulent Use of Service	
4.4.5 Establishment of Identity	
4.4.6 Limit on Communication	

GENERAL RULES AND REGULATIONS

Table of Contents

	<u>Sheet No.</u>	
4.5		<u>DISCONNECTION, TERMINATION OR SUSPENSION OF SERVICE</u>
	12	
4.5.1		Disconnection of Service
4.5.2		Termination of Service
4.5.3		Restoration of Service
4.6		<u>CUSTOMER RELATIONS</u>
	15	
4.6.1		General
4.6.2		Customer Complaints
4.6.3		Applicant or Customer Deposit
4.6.4		Payment for Service
4.6.5		Allowance for Interruptions
4.6.6		Adjustment of Charges for Overbilling and Underbilling
4.6.7		Disputed Bills
4.7		<u>LIABILITY OF THE COMPANY</u>
	24	
4.7.1		Service Irregularities
4.7.2		Use of Facilities of Other Connecting Carriers
4.7.3		Indemnifying Agreement
4.7.4		Defacement of Premises
4.7.5		Service and Facilities in Explosive Atmospheres
4.7.6		Change of Telephone Numbers
4.8		<u>INTERFERENCE WITH SERVICE OF OTHER USERS</u>
	25	
4.8.1		Tampering with Equipment
4.9		<u>OVERTIME WORK DONE AT SUBSCRIBER'S REQUEST</u>
	25	
4.9.1		General
4.10		<u>BUNDLED SERVICE PACKAGES</u>
	26	(N)

GENERAL RULES AND REGULATIONS

4.1 GENERAL APPLICATION

- 4.1.1** The rules and regulations set out in this tariff apply to the local exchange services and associated facilities furnished by the Company within its exchanges listed in Section 2 of this tariff.
- 4.1.2** The rules and regulations in this section govern the furnishing of local exchange service to customers. These rules and regulations are in addition to the rules and regulations contained in other sections of this General Exchange Tariff.
- 4.1.3** Complete tariffs containing all rates for local exchange service will be kept at all times in the Company's local business office where they will be available for public inspection during regular business hours. Copies may be obtained at reproduction cost.
- 4.1.4** The rules and regulations specified herein may be modified by the State of South Carolina or the Commission. The Company will comply with any changes that take precedence over this General Exchange Tariff, unless otherwise established by the courts, or until changes are made with the Commission.
- 4.1.5** Failure on the part of any customer to observe these rules and regulations of this tariff gives the Company the right to cancel all contracts and discontinue the furnishing of service.
- 4.1.6** This tariff cancels and supersedes all other Local Exchange tariffs of the Company issued and effective prior to the effective date shown on the individual sheets of this tariff.

4.2 ESTABLISHING SERVICE

4.2.1 Availability of Facilities

- A. The Company's obligation to furnish service is dependent on its ability to obtain and maintain suitable rights and facilities, without unreasonable expense, for the provision of such service.
- B. The rates and charges quoted in this tariff provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs.
- C. When excessive costs are involved for the construction of facilities, charges for such construction will be determined in accordance with the regulations set forth in Section 15 of this tariff, except as otherwise specified.

Issued: ISSDATE

Effective: EFFDATE

**Chesnee Telephone Company, Inc.
208 South Alabama Avenue
Chesnee, South Carolina 29323**

GENERAL RULES AND REGULATIONS

4.2 ESTABLISHING SERVICE (Cont'd)

4.2.1 Availability of Facilities (Cont'd)

- D. The Company shall not be liable for failure to furnish service unless the purchase price and costs expended by the Company in acquiring such special or private rights of way by purchase or condemnation is paid or guaranteed to the Company by the customer. The rights of way referred to here are only those rights of way leading from the Company's distribution facilities to the premises of the customer.
- E. When service and facilities are provided in part by the Company and in part by other connecting companies, the regulations of the Company apply to that portion of the service and facilities furnished by the Company.

4.2.2 Application for Service

- A. Applications for service will be in writing and shall constitute a contract either when accepted by authorized employees or agents of the Company or upon establishment of service.
- B. Requests or orders by the customer for additional services or facilities must be made in person. The Company may require a new application and contract if the Company deems necessary.
- C. An applicant who has no account with the Company, or whose financial responsibility is not readily ascertainable, may be required to make a deposit or pay other nonrecurring charges, or construction charges that may be applicable.

GENERAL RULES AND REGULATIONS

4.2 ESTABLISHING SERVICE (Cont'd)

4.2.3 Cancellation or Change in Application for Service

- A. Where the customer cancels an application for service prior to the start of installation of service or of special construction no charge applies.
- B. Where installation of service has been started prior to the cancellation, a cancellation charge equal to the minimum service charge may apply.
- C. For switched and nonswitched services, the cancellation charge shall be the costs incurred by the Company up to the time of cancellation.
- D. Where special construction has been started prior to the cancellation, a charge equal to the costs incurred in the special construction, less net salvage, shall apply. Installation or special construction for a customer is considered to have started when the Company incurs any expense in connection therewith or in preparation therefore which would not otherwise have been incurred.
- E. When a customer requests a change in location of all or a part of the facilities covered by the application for service, or additions, rearrangements, or modifications of existing service prior to completion of the work involved, the customer also is required to pay the amount of additional costs and expenses incurred by the Company in completing the work as changed.

4.2.4 Refusal of Service

- A. Compliance by Applicant:
 - 1. The Company may refuse to serve an applicant until such applicant has complied with the State and Municipal regulations and the rules and regulations outlined in the Company's tariff on file with the Commission governing the service applied for. Service also may be refused for any one of the following reasons:
 - a. Applicant's facilities inadequate: If the applicant's installation or equipment is known to be hazardous or of such character that satisfactory service cannot be given.
 - b. Indebtedness: If the applicant is indebted to the Company for the same kind of service.
 - c. Disconnection of local exchange service for failure to pay interexchange carrier's service charges, payment of intrastate service charges of interexchange carriers shall not be a condition for refusal of local exchange service.

GENERAL RULES AND REGULATIONS

4.2 ESTABLISHING SERVICE (Cont'd)

4.2.4 Refusal of Service (Cont'd)

B. Applicant's Recourse

In the event the Company refuses to serve an applicant, the Company will inform the applicant of the reasons for its refusal and that the applicant may file a complaint with the Commission.

4.2.5 Minimum Service Periods

A. Unless otherwise specified elsewhere in this tariff, the minimum service period for all services offered in this tariff is one month beginning on and including the day following the establishment of service. For purposes of administration, each month is considered to have thirty (30) days.

B. The minimum service period relates to each applicable unit of service, either on the initial or subsequent installations.

4.2.6 Transfer, Assignment, or Supersedure of Service

A. Service previously furnished to one customer may not be assumed by a new customer without lapse in the rendition of service. The new customer must execute a new service agreement which is subject to the provisions of this Tariff.

4.2.7 Priority of Establishment of Service

Applications for service in a particular exchange will be completed in the chronological order of their receipt to the extent practical and economical, and depending on the availability of facilities. Where facilities are limited, the following order of precedence shall apply:

- A. Application for service for a use directly connected with national defense or where war conditions are involved.
- B. Application for service for a use directly connected with cases of emergency involving public safety, health, or welfare.
- C. Application for service needed because of serious illness or where unreasonable hardship would otherwise result.
- D. Application for new business service.
- E. All other applications for service.

GENERAL RULES AND REGULATIONS

4.2 **ESTABLISHING SERVICE** (Cont'd)

4.2.7 **Installation of Service**

- A. Applications for service will be processed in accordance with service objectives established by the Commission for installation of service.

- B. The Company shall provide to the customer a due date on which a requested installation or change shall be made. If a customer requests that the work be done on a regular working day later than that offered by the Company, then the customer's requested date shall be the commitment date. If a premises visit is required, the Company shall establish an appointment period with the customer for morning or afternoon, on the due date.

GENERAL RULES AND REGULATIONS

4.3 FURNISHING OF SERVICE

4.3.1 Provision and Ownership of Service and Facilities

Service and facilities furnished by the Company on the premises of a customer or authorized user are the property of the Company and are provided upon the condition that such service and facilities, except as expressly provided in this tariff, must be installed, relocated, and maintained by the Company. Company employees and agents may enter said premises at any reasonable hour to make collections from coin boxes, to install, to inspect, or to repair any part of the Company's facilities on the customer's premises, or to remove such facilities which are no longer necessary for the provision of service.

4.3.2 Emergency Procedures

The Company may make reasonable provisions to meet emergencies resulting from failure of service and may establish procedures to be followed in the event of emergency in order to prevent or mitigate interruption or impairment of service.

4.3.3 Provisions of Private Right-of Way

The Company's obligation to provide service through line extensions is solely dependent upon its ability to secure, retain and maintain suitable rights-of-way without unreasonable expense. When conditions require, applicants shall provide, without expense to the Company, private right-of-way as needed.

Any and all private right-of-way or permit requirements, and any and all associated costs, will be the responsibility of the applicant, and must be furnished before a plant extension project begins.

4.3.4 Company Facilities at Hazardous or Inaccessible Locations

- A. Where service is to be established or maintained at a location that would involve undue hazards or where accessibility is impracticable to employees of the Company, the Company may refuse to furnish such service and/or the customer may be required to install and maintain the Company's facilities in a manner satisfactory to the Company. Remuneration to the Company is to be based on the costs involved.
- B. The customer shall indemnify and hold the Company harmless from any and all loss, claims, or damage by reason of the installation and maintenance of such service.

4.3.5 Protective Equipment

- A. Protective equipment is required when a hazardous electrical environment is present at a customer's premises and when the estimated rise in ground potential is sufficient to cause damage to Company facilities or to endanger the safety of the Company's employees or customers. The customer may elect to provide its own protective equipment subject to Company specifications.

GENERAL RULES AND REGULATIONS

4.3 FURNISHING OF SERVICE (Cont'd)

4.3.5 Protective Equipment (Cont'd)

- B. Other special protective equipment and/or neutralizing transformers, isolating transformers, drain coils for use in providing service to customer's premises where there are high ground potentials, even though not required, may be provided by the customer, subject to Company specifications, or in accordance with the rates, terms and conditions of this tariff.

4.3.6 Telephone Numbers

- A. Telephone numbers are the property of the Company and are assigned to the service furnished the customer. The Company reserves the right to change such numbers and/or the central office name associated with such numbers assigned to the customer, whenever the Company deems it necessary to do so in the conduct of its business.
- B. The Company shall list each customer with directory assistance within seventy-two (72) hours after service connection, except those numbers not listed at the customer's request, in order that the directory assistance operators can provide the requested telephone numbers based on customer names and addresses.
- C. Disconnected residence telephone numbers shall not be reassigned for one (1) year. Disconnected business numbers shall not be reassigned, unless requested by the customer, for one (1) year or the life of the directory, whichever is longer, unless no other numbers are available for providing service to new customers.
- D. When additions or changes in plant or changes to any other of the Company's operations necessitate changing telephone numbers to a group of customers, at least sixty (60) days written notice shall be given to all affected customers even though the addition or changes may be coincident with a directory issue.

GENERAL RULES AND REGULATIONS

4.3 FURNISHING OF SERVICE (Cont'd)

4.3.7 Classifications of Service

A. Basis for Classification

1. The Company reserves the right to classify any local service furnished a customer as business or residence service, in compliance with this tariff.

B. Application of Business Rates

Business rates apply whenever the use of the service is primarily or substantially of a commercial, professional, institutional, or otherwise occupational nature, or where the listing required is such as to indicate business use.

C. Application of Residence Rates

Residential rates apply when service is furnished to customers where the actual or obvious use is for domestic purposes and limited, ancillary business usage.

4.3.8 Installation, Maintenance, and Repair of Facilities

- A. All ordinary expense of installation, maintenance, and repairs of Company equipment and facilities, unless otherwise specified in this tariff, is borne by the Company. Where special conditions or requirements of the customer involve unusual construction or installation costs, the customer may be required to pay a reasonable proportion of such costs. In case of damage, loss, theft, or destruction of any of the Company's property due to the negligence or willful act of the customer or other persons authorized to use the service and not due to ordinary wear and tear, the customer shall be required to pay the actual expense incurred by the Company in connection with replacement of the property or the expense incurred in restoring it to its original condition.
- B. The customer shall not install, disconnect, rearrange, remove, or attempt to repair any facilities owned and furnished by the Company or permit others to do so, except upon the written consent of the Company or as otherwise specified in the Company's applicable tariffs. The Company shall have the right to charge the customer for losses experienced as a result of unauthorized tampering.

GENERAL RULES AND REGULATIONS

4.3 FURNISHING OF SERVICE (Cont'd)

4.3.9 Work Performed Outside Regular Working Hours

The rates and charges specified in this tariff contemplate that all work in connection with furnishing or rearranging service will be performed during regular working hours. Whenever a customer requests that work necessarily required in the furnishing or arranging of his service be performed outside the Company's regular working hours, or that work already started should be interrupted, the customer may be required to pay the amount of additional costs the Company incurs as a result of the customer's special requirements, in addition to the other rates and charges specified in this Tariff.

4.4 USE OF SERVICE AND FACILITIES

4.4.1 Use of Service

- A. Except as stipulated in this tariff, the service and facilities furnished by the Company may not be used for any purpose for which a payment or compensation shall be received by the customer, either directly or indirectly, from any other person, firm, or corporation, for use as specified herein, or in the collection, transmission or delivery of any communication for others.
- B. Given the customer's exclusive control of his communications over the Company's provided facilities, and of the other uses for which the Company facilities may be furnished, and because errors incident to the service and the use of facilities are unavoidable, the services and facilities furnished by the Company are subject to the terms, conditions and limitations specified herein.

4.4.2 Accessories Provided by the Customer

No equipment, accessory, apparatus, circuit or device shall be attached to or connected with the Company facilities that is not in compliance with the Company's technical standards. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same, to suspend service during the continuance of said attachment or connection, or to disconnect service. The customer shall be held responsible for the cost of correcting any impairment of service caused by the use of such attachments or connections and shall be billed for each service call made to his premises because of the use of such attachments or connections.

4.4.3 Transmitting Messages

The Company offers the use of its facilities when available for communication between end users. However, the Company will not transmit messages and will not be liable for errors in transmission or for failure to establish connections.

GENERAL RULES AND REGULATIONS

4.4 USE OF SERVICE AND FACILITIES (Cont'd)

4.4.4 Unlawful, Abusive, or Fraudulent Use of Service

- A. The service is furnished subject to the condition that it will not be used for any unlawful purpose. Service will be discontinued, after proper written notice, if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law. The Company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of law. The Company shall in no event be liable for any damage resulting from any action taken or threatened pursuant to this rule.
- B. The Company may suspend or terminate telephone service to any person(s), firm or corporation who: uses or permits the use of foul, abusive, obscene or profane language over the facilities furnished by the Company; or impersonates or permits impersonation of any other individual with fraudulent or malicious intent; or uses or permits their telephone to be used to make calls whether anonymous or otherwise in any manner which could reasonably be expected to frighten, abuse, torment, or harass another; or uses the service in such a manner as to interfere in any way with the service of others.

4.4.5 Establishment of Identity

The calling party shall establish his/her identity in the course of any communication as often as may be necessary, and shall be solely responsible for establishing the identity of the person with whom connection is made at the called location.

4.4.6 Limit On Communication

The Company reserves the right to limit the length of communications when necessary due to a shortage of facilities caused by emergency conditions.

4.5 DISCONNECTION, TERMINATION OR SUSPENSION OF SERVICE

4.5.1 Disconnection of Service

- A. Disconnection for Non-Payment
 - 1. The due date of the bill for telephone service shall be when rendered. A bill for telephone service is delinquent if unpaid after 30 days.
 - 2. A customer's service may be disconnected if the bill has not been paid or a deferred payment agreement entered into within ten (10) days from the date of issuance and if proper notice has been given.
 - 3. Proper notice shall consist of a separate mailing or hand delivery at least ten (10) days prior to a stated date of disconnection.

GENERAL RULES AND REGULATIONS

4.5 DISCONNECTION, TERMINATION OR SUSPENSION OF SERVICE (Cont'd)

4.5.1 Disconnection of Service (Cont'd)

B. Disconnection With Notice

Telephone service may be disconnected after proper notice for any of the following reasons:

1. Violation of the Company's rules pertaining to the use of service in a manner which interferes with the service of others or the operation of nonstandard equipment, if a reasonable attempt has been made to notify the customer and the customer is provided with a reasonable opportunity to remedy the situation.

C. Telephone service may be disconnected without notice under either of the following conditions:

1. Where a known dangerous condition exists for as long as the condition exists. Where reasonable given the nature of the hazardous condition, a written statement providing notice of disconnection and the reason therefore shall be posted at the place of common entry or upon the front door of each affected residential unit as soon as possible after service has been disconnected.
2. Where service is connected without authority by a person who has not made application for service or who has reconnected service without authority following termination of service for nonpayment, or in instances of tampering with the Company's equipment or bypassing the same.

D. Disconnection of Service by the Customer

Service may be terminated at any time upon reasonable notice from the customer to the Company. Upon such termination, the customer shall be responsible for the payment of all charges due. This includes all charges due for the period of service that has been rendered plus any unexpired portion of a minimum service period, or applicable termination charges, or both.

4.5.2 Termination of Service

Contracts for service may be terminated prior to the expiration of the contract period provided advance notice is given to the Company and upon agreement to pay all charges due for the service furnished plus any termination charge which may be applicable. No minimum or termination charge will apply in the event the service is terminated because of the condemnation, destruction, or damage to property by fire or other cause beyond the control of the customer.

GENERAL RULES AND REGULATIONS

4.5 DISCONNECTION, TERMINATION OR SUSPENSION OF SERVICE (Cont'd)

4.5.3 Restoration of Service

- A. For restoration of a customer's communications service when service has been disconnected, service charges pursuant to Section 15 of this tariff and the following conditions are applicable.
- B. Service will be restored within a reasonable length of time during regular working hours after full payment or payment arrangements have been made for all past due charges, including any payment of services charges for restoration of service. Where the history of a customer account warrants such action, the Company may request the customer to supply cash, money order, or cashier's check in payment for the bill and service charge(s) in lieu of accepting a personal check or moneys not guaranteed.
- C. At its discretion, the Company may restore or re-establish service that has been suspended or disconnected for nonpayment of charges prior to payment of all charges due. Such restoration or re-establishment shall not be construed as a waiver by the Company of any rights to suspend or disconnect service for nonpayment of charges due and unpaid, or for the violation of the provisions of this tariff. Moreover, the company's failure to suspend or disconnect service for nonpayment of any past due account or accounts shall not operate as a waiver or estoppel to suspend or disconnect service for nonpayment of such account or of any other past due account.

GENERAL RULES AND REGULATIONS

4.6 CUSTOMER RELATIONS

4.6.1 General

The Company will:

- A. Maintain a current set of maps showing the physical locations of its facilities and telephone exchange locations. These maps, or such other maps as may be required by the Commission, will be kept by the Company and will be available for Commission inspection during normal working hours. Each central location will have available up-to-date maps, or records of its immediate area, with such other information as may be necessary to enable the Company to advise applicants, and others entitled to the information, as to the facilities available for serving that locality.
- B. Notify customers affected by a change in rates or schedule of classification.
- C. Make available to all new residential telephone customers, at the time service is initiated, a directory with:
 - 1. Telephone repair and general service information
 - 2. Customer billing information
 - 3. Directory assistance information
 - 4. Allowance for failure of service
 - 5. Extended area service calling areas
 - 6. Custom calling features available
 - 7. International calling information
 - 8. South Carolina prefix reference guide
 - 9. Statement of nondiscrimination

4.6.2 Customer Complaints

Upon complaint to the Company by a customer, either at the Company's office, by letter or by telephone, the Company shall promptly make a suitable investigation and advise the complainant of the results thereof.

GENERAL RULES AND REGULATIONS

4.6 CUSTOMER RELATIONS

4.6.3 Applicant or Customer Deposit

A. Definition of Applicant and Customer

For purposes of this subsection, an applicant is defined as a person who applies for service for the first time or reapplies at a new or existing location after discontinuance of service. Customer is defined as someone who is currently receiving service.

B. Establishment of Credit

1. The Company may require a permanent residential applicant for service to satisfactorily establish credit, but such establishment of credit will not relieve the customer from prompt payment of bills.
2. A residential applicant will not be required to pay a deposit subject to the following rules:
 - a. If the residential applicant has been a customer of any telephone Company for the same kind of service. Applicants are encouraged to obtain a letter of credit from their previous serving Company. The Company can not request a letter of credit. The applicant must request a letter of credit.
 - b. If the residential applicant furnishes in writing a satisfactory guarantee to secure payment of bills for the service required.
 1. The third party guarantor must be a customer of the Company and must have been a customer of the Company for at least one year, and have established satisfactory credit in which no balance has been carried forward.

GENERAL RULES AND REGULATIONS

4.6 CUSTOMER RELATIONS (Cont'd)

4.6.3 Applicant or Customer Deposit (Cont'd)

B. Establishment of Credit

2. (Cont'd)

b. (Cont'd)

2. The guaranty contract shall be on a form provided by the Company which shall include the Company's right to transfer charges from a defaulted bill of the customer from whom a Contract of Guaranty was required, to the guarantor's account or accounts and the further right to suspend the guarantor's service as provided in this Tariff.

GENERAL RULES AND REGULATIONS

4.6 CUSTOMER RELATIONS (Cont'd)

4.6.3 Applicant or Customer Deposit (Cont'd)

B. Establishment of Credit (Cont'd)

3. An applicant for business service may be required to make a deposit if the credit of the applicant for service has not been established satisfactorily to the Company.
4. Every applicant who has previously been a customer of the Company and whose service has been discontinued for nonpayment of bills shall be required to pay all amounts due the Company, or execute a deferred payment agreement if offered, and re-establish credit before service is rendered by the Company.

C. Deposit Required

1. When a permanent residential or business applicant does not meet the conditions listed in 4.6.3.B, a deposit will be required by the Company subject to the following rules:
2. Initial Deposit

The Company may require an initial deposit from residential customers if the customer has been delinquent in paying a bill for telephone service on more than one occasion during the last twelve consecutive months of service or if the customer's service was disconnected for nonpayment.

GENERAL RULES AND REGULATIONS

4.6 CUSTOMER RELATIONS (Cont'd)

4.6.3 Applicant or Customer Deposit (Cont'd)

D. Interest on Deposits

Payment of interest to the customer shall be made at the time the deposit is returned or credited to the customer's account. The rate of interest to be paid on Customer deposits shall be paid at the rate prescribed by the South Carolina Public Service Commission.

E. Records of Deposits

1. The Company will keep records to show:
 - a. The name and address of each depositor;
 - b. The amount and date of the deposit; and
 - c. Each transaction concerning the deposit.
2. The Company will issue a receipt of deposit to each applicant from whom a deposit is received and will provide means whereby a depositor may establish his claim if the receipt is lost.
3. A record of each unclaimed deposit will be maintained for four years, during which time the Company will make a reasonable effort to return the deposit.

GENERAL RULES AND REGULATIONS

4.6 CUSTOMER RELATIONS (Cont'd)

4.6.3 Applicant or Customer Deposit (Cont'd)

F. Refund of Deposit:

1. If service is not connected or after disconnection of service, the Company will promptly and automatically refund the customer's deposit plus accrued interest or the balance, if any, in excess of the unpaid bills for service furnished. A transfer of service from one premises to another within the service area of the Company shall not be deemed a disconnection where refund of the deposit is concerned.
2. When the customer has paid bills for service for 24 consecutive residential billings or for 24 consecutive business billings without having service disconnected for non-payment of bill and without having more than two occasions in which a bill was delinquent, and when the customer is not delinquent in the payment of the current bills, the Company will promptly and automatically refund the deposit plus accrued pro rated interest for the year at a rate prescribed by the South Carolina Public Service Commission.

G. Complaint by Applicant or Customer

The Company directs its employees engaged in initial contact with an applicant or customer seeking to establish or re-establish credit, to inform the customer, if dissatisfaction is expressed with the Company's decision, of the customer's right to file a complaint with the Commission.

GENERAL RULES AND REGULATIONS

4.6 CUSTOMER RELATIONS

4.6.4 Payment for Service

A customer shall be responsible for the payment of all rates and charges for services and equipment furnished the customer, including charges for services originated and/or charges accepted at the customer telephone. Failure to receive a bill and disconnect notice does not relieve the customer of the responsibility for payment. The services or facilities furnished by the company may be disconnected for failure of the customer to pay any sum due as set forth under disconnection of service.

A. Billing Period and Charges

1. Bills for telephone service will normally be rendered monthly. Bills shall show the period of time covered by the billings, and shall show a listing of all charges due and payable, including outstanding amounts.
2. Charges for local services and facilities are payable monthly in advance. Toll message service charges and service charges are payable when billed.
3. Special charges, fees, and taxes - There shall be added to the customer's bill for service, an additional charge equal to the pro-rata share of any occupation, franchise, business, license, excise, privilege, or other similar charge or tax, now, or hereafter imposed by any municipal taxing body or municipal authority, whether by statute, ordinance, law, or otherwise, and whether presently due, or to hereafter become due, upon approval of the charge by the Commission.

B. Pro Rating of Charges

Charges for service normally furnished on a monthly basis (except those involving a minimum billing period) billed for periods in excess of, or less than, a billing month, will be pro rated based on the actual number of days for the period in question.

GENERAL RULES AND REGULATIONS

4.6 CUSTOMER RELATIONS

4.6.4 Payment for Service

C. Provision for Certain Local Taxes and Fees

1. When any municipality, other political subdivision, local agency of government, or South Carolina Public Service Commission imposes upon and collects from the Company, a gross receipts tax, occupation tax, license tax, permit fee, franchise fee or regulatory fee, such taxes and fees shall, insofar as practicable, be billed pro rata to the Company customer receiving service within the territorial limits of such municipality, other political subdivision, local agency of government, or public utility commission.
2. The Company may adjust its rates and charges or impose additional rates and charges on its customers in order to recover amounts it is required by governmental or quasi-government authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs includes, but are not limited to, the Universal Service Fund, the Primary Interexchange Carrier Charge, and compensation to payphone service providers for use of their payphones to access Company services.

D. Payment Arrangements

The Company may agree to a payment arrangement, whereby an outstanding bill will be paid after the due date of the bill. If the customer does not fulfill the terms of such payment arrangements, the Company shall have the right to disconnect service.

GENERAL RULES AND REGULATIONS

4.6 CUSTOMER RELATIONS (Cont'd)

4.6.5 Allowance for Interruptions

In the event a customer's service is interrupted other than by the negligence or willful act of the customer, and it remains out of order for forty-eight (48) hours or longer after being reported to be out of order and after access to the premises is made available, appropriate adjustments or refunds shall be made to the customer. The amount of adjustment or refund shall be determined on the basis of the known period of interruption, generally beginning from the time the service interruption is first reported. The refund to the customer shall be the pro-rata part of the month's flat rate charges for the period of days and that portion of the service facilities rendered useless or inoperative. The refund may be accomplished by a credit on a subsequent bill for telephone service.

4.6.6 Adjustment of Charges for Overbilling and Underbilling

- A. If billing for communications service is found to differ from the Company's lawful rates for the service being purchased by the customer, or if the Company fails to bill the customer for such services, a billing adjustment shall be calculated by the Company. If the customer is due a refund, an adjustment shall be made for the entire period of the overcharges, not to exceed one year.
- B. The Company will not adjust an overpayment by a customer unless the claim for such overpayment, together with proper evidence, is submitted to the Company by the customer. All overpayments will be applied as credit on the customer's bill.
- C. If the customer is undercharged, the Company may back bill the customer for the amount that was underbilled. If such billing is \$100 or more, the Company shall offer to such customer a deferred payment plan option for the same length of time as that of the underbilling.

4.6.7 Disputed Bills

- A. In the event of a dispute between a customer and the Company regarding any bill for utility service, the utility shall forthwith make such investigation as shall be required by the particular case, and report the results thereof to the customer.
- B. A customer's service shall not be subject to disconnection for nonpayment of that portion of a bill under dispute pending the completion of the determination of the dispute, but in no event to exceed sixty (60) days. The customer is obligated to pay any billings not disputed. Undisputed amounts are subject to discontinuance of service.

GENERAL RULES AND REGULATIONS

4.7 LIABILITY OF THE COMPANY

4.7.1 Service Irregularities

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors, defects in transmission, or failure or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, or of the Company, in failing to exercise reasonable supervision or to maintain proper standards of maintenance and operation, shall in no event exceed an amount equivalent to the proportionate local service charge to the customer for the period of service during which such service irregularities occur.

4.7.2 Use of Facilities of Other Connecting Carriers

When suitable arrangements can be made, facilities of other connecting carriers may be used in conjunction with the Company's facilities in establishing connections to points not reached by those facilities. Neither this Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

4.7.3 Indemnifying Agreement

The Company shall be indemnified and held harmless by the customer against: claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over Company facilities or the use thereof; claims for infringement of patents arising from combination with, or use in connection with, facilities furnished by the Company, apparatus and systems of the customer; and all other claims arising out of any act or omission of the customer in connection with the facilities provided by the Company.

4.7.4 Defacement of Premises

The Company is not liable for any defacement or damage to the premises of a customer resulting from the furnishing of service or the installation, attachment, or removal of the facilities furnished by the Company on such premises.

4.7.5 Service and Facilities in Explosive Atmospheres

A. The Company neither guarantees, nor makes any warranty with respect to, service and facilities provided by it for use in an explosive atmosphere. The customer shall indemnify and hold the Company harmless for any and all losses, claims, demands, suits, or other actions, or any liability whatsoever, whether suffered, made, instituted, or asserted by the customer, or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the Company's facilities.

GENERAL RULES AND REGULATIONS

4.7 LIABILITY OF THE COMPANY (Cont'd)

4.7.5 Service and Facilities in Explosive Atmospheres (Cont'd)

- B. The Company may require each customer to sign an agreement for the furnishing of such service and facilities as a condition precedent to the furnishing of such service and facilities.
- C. The customer shall furnish, install, and maintain sealed conduit with explosive-proof fittings between these facilities and points outside the hazardous area where connection may be made with regular facilities of the Company. The customer may be required to install and maintain these facilities within the hazardous area if, in the opinion of the Company injury or damage to Company employees or property might result from installation or maintenance by the Company.

4.7.6 Change of Telephone Numbers

The Telephone Company does not undertake to continue the furnishing of service to a subscriber in any exchange area through any particular central office in that area and may change the telephone number of the central office designation whenever it deems it desirable in the conduct of its business.

4.8 INTERFERENCE WITH SERVICE OF OTHER USERS

4.8.1 Tampering with Equipment

The Telephone Company may refuse to furnish telephone service, or may deny telephone service, to any person, firm or corporation on whose premises is located any telephone equipment which shows any evidence of tampering, manipulating, or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

4.9 OVERTIME WORK DONE AT SUBSCRIBER'S REQUEST

4.9.1 General

The Service Charges specified in the tariffs of this Company contemplate that related work will be performed during regular working hours and days. If such work is performed, at the subscriber's request, during other than regular working hours or days, a charge may be applied, in addition to other rates and charges which may be applicable, to cover the estimated amount by which overtime or premium wage payments are in excess of the cost of handling the same work during regular hours, plus the estimated amount of any other unusual costs that are incurred in meeting the subscriber's request that the work be done during other than regular working hours or days.

GENERAL RULES AND REGULATIONS

4.10 BUNDLED SERVICE PACKAGES

The company will offer various bundled service packages to residential and business customers. These bundled service packages may include a combination of regulated and deregulated features, including, but not limited to, long distance telephone service, voice mail, and high speed internet access.

(N)

(N)

SERVICE CHARGES

Table of Contents

	<u>Sheet No.</u>
5.1 <u>DEFINITIONS</u>	2
5.1.1 Service Charge	
5.1.2 Service Charge Elements	
5.2 <u>APPLICATION OF CHARGES</u>	3
5.2.1 General	
5.2.2 Specific Application of Charges	
5.3 <u>SCHEDULE OF SERVICE CHARGES</u>	5
5.3.1 General	
5.4 <u>SERVICE CHARGES FOR MOVES AND CHANGES</u>	5
5.5 <u>TERMINATION CHARGE</u>	6
5.6 <u>TRANSFER OF TELEPHONE SERVICE TO DIFFERENT PREMISES</u>	6
5.7 <u>RESTORATION CHARGE</u>	7
5.7.1 Non-Payment	
5.7.2 Temporary Suspension	
5.8 <u>MALICIOUS CALL TRACE</u>	7
5.9 <u>MINIMUM MONTHLY INSTALLMENT PAYMENTS</u>	7
5.10 <u>LINK-UP SOUTH CAROLINA</u>	8
5.10.1 General	
5.10.2 Regulations	
5.10.3 Rates and Charges	
5.11 <u>RETURNED CHECK CHARGE</u>	9
5.11.1 General	
5.11.2 Rates and Charges	
5.12 <u>LATE PAYMENT CHARGE</u>	9
5.12.1 General	
5.12.2 Rates and Charges	

(N)
|
(N)

SERVICE CHARGES

5.1 DEFINITIONS

5.1.1 Service Charge

A service charge consists of one or more of the following nonrecurring charges for work required to establish initial service or to make subsequent additions to or changes in that service.

5.1.2 Service Charge Elements

A. Service Order Charge

Applicable to functions involving the receipt, recording and processing of information in connection with a customer's or applicant's request for service to be provided to the same account, at the same time and on the same premises or continuous property.

B. Central Office (CO) Line Connection Charge

Applies to all or part of the work required to establish or rearrange the line extending from the serving central office to the customer's premises, on the Company's side of the demarcation point.

C. Premise Visit Charge

Applies when a trip to the customer or applicant's premises is necessary to comply with the customer or applicant's request to establish, to add to, or to rearrange service.

SERVICE CHARGES

5.2 APPLICATION OF CHARGES

5.2.1 General

- A. Service charges are in addition to and are applicable for all services furnished to the customer as indicated throughout this tariff except as provided hereinafter. Such charges apply in addition to, and not in lieu of, installation charges or construction charges associated with unusual costs incurred to establish service.
- B. The service charges specified in this tariff are intended to cover costs incurred by the Company to establish, to add to, or to rearrange service as requested by the customer.
- C. The charges in this section are applicable to work performed during normal working hours, on days of the week other than weekends or holidays. The Company may schedule work at its discretion at a time other than normal working hours or working days, or may interrupt work once begun if the customer so requests. In those cases where the customer requests the work to be interrupted, an additional charge based on the additional costs will apply.
- D. Where the service desired requires more than one of the multielement charges described in this tariff, the total charge is the sum of the separate charges for each function required except as hereinafter provided.
- E. Service charges may be required to be paid at the time of application for service, or upon presentation of a bill. Service charges may be paid in monthly installments not to exceed a total of more than six (6) months. Minimum monthly installment payments are listed in Section 16 of this tariff.
- F. Charges specified in this section do not apply to services furnished under the concurrence provisions filed in this tariff. Nonrecurring charges for these services may be included in this tariff or in a tariff in which the Company concurs.

SERVICE CHARGES

5.2 APPLICATION OF CHARGES (Cont'd)

5.2.2 Specific Application of Charges

A. Service Order Charges

1. Primary service order charges are applicable:
 - a. For requests to establish an account for initial connection of service.
 - b. For connection of additional local exchange lines, private lines or access line extensions to an established service.
 - c. For changes and transfers of service involving a change in name and responsibility, whether or not there is a lapse in service, and to a change in class of service.
 - d. For restoration of service disconnected for non-payment.
2. The Service Order Charge applies per customer request for work ordered and requested to be completed at the same time on the same premises.
3. One Service Order Charge applies to each customer request for new connection, inside move or change in telephone service or other provision of equipment.

B. Central Office (CO) Line Connection Charges

1. The CO line connection charge is applicable for work in the central office and for work done in the course of providing a circuit to the customer's demarcation point. The CO line connection charge shall be required when the work is for connection or reconnection of local exchange lines, local private lines, and access line extensions or to a coin line when going into a switch for service.
2. One CO line connection charge applies for each line connected or restored and for each telephone number changed, at the customer's request.
3. When two or more segments of a local private line or access line extension is bridged in the central office, one CO line connection charge will apply for each line.
4. One CO line connection charge applies for reconnection after service has been terminated for non-payment.

SERVICE CHARGES

5.2 APPLICATION OF CHARGES (Cont'd)

5.2.2 Specific Application of Charges (Cont'd)

C. Premise Visit Charge

1. A premise visit charge is applicable when a trip to the customer's premise is required to complete work requested by the customer, as shown on the related service order.
2. Only one premise visit charge will apply in connection with the same service order when more than one trip to the customer or applicant's premises is necessary for Company reasons. The charge will apply if additional trips are necessitated by the customer or applicant's request.
3. A premise visit charge is not applicable for disconnection of service.

5.3 SCHEDULE OF SERVICE CHARGES

5.3.1 General

The Schedule of service charges for those services identified in Section 5.2.2 can be found in Section 16 of this Tariff.

5.4 SERVICE CHARGES FOR MOVES AND CHANGES

- 5.4.1** Move and change charges apply to each class of service separately except in those cases where the charge is based on the estimated cost of making the move or change required. In the latter case, the charge is based on the total estimated cost of moving or changing all of the equipment and not on each separate unit.
- 5.4.2** Charges for moves apply to a transfer of telephone service from one location to another on the same premises where there is no interruption of the service other than is incident to the work involved. Transfers of telephone service from one premise to another or from one location to another on the same premises involving a break in the continuity of service and resulting in a cessation of local service charges are not considered as moves.
- 5.4.3** Charges for changes of telephone service requested by the subscriber, except as provided hereinafter, apply as follows:
 - A. For rearrangement of drop wire and/or protector, a Service Ordering Charge and Premises Visit Charge as specified in this Section shall apply. A central office Line Connection Charge shall also apply per trunk or main station served by the drop wire and/or protector being arranged.

SERVICE CHARGES

5.4 SERVICE CHARGES FOR MOVES AND CHANGES (Cont'd)

5.4.4 Charges for Moves and Changes do not apply to:

- A. Stations for which no service charges apply.
- B. Moves or changes required for the proper maintenance of the service.
- C. Changes in telephone numbers made when, in the judgment of the Company, such changes are necessary for continuation of satisfactory service.

5.5 TERMINATION CHARGE

5.5.1 A termination charge is determined by applying to the Basic Termination Charge the percentage which the unexpired portion of the initial service period bears to the full initial service period.

5.5.2 When a subscriber discontinues one or more units of a group of the same item, the equipment latest installed shall be considered as the equipment first discontinued.

5.5.3 When a subscriber cancels an order for service carrying a Basic Termination Charge prior to the establishment of that service, a termination charge applies equal to the cost incurred by the Company in engineering, ordering and providing the equipment and disposing of it less credits obtained through disposal; the termination charge in this event will not exceed the Basic Termination Charge.

5.6 TRANSFER OF TELEPHONE SERVICE TO DIFFERENT PREMISES

Transfers of telephone service from one premises to another or from one location to another on the same premises involving a break in the continuity of service and resulting in a cessation of local service charges are not considered as moves but as new service connections subject to service charges.

SERVICE CHARGES

5.7 RESTORATION CHARGE

5.7.1 Non-Payment

In the event service is temporarily interrupted for non-payment of charge, such service will be restored upon payment of charges due or, at the discretion of the Company, a substantial portion thereof, and in addition, charges as specified in Section 16 will be applicable to restore such services.

5.7.2 Temporary Suspension

In the event service is temporarily suspended at the subscriber's request in accordance with the provisions as set forth, such service will be restored and charges as specified in Section 16 will apply.

5.8 MALICIOUS CALL TRACE

At the subscriber's written request, the Company will place trace facilities on the subscriber's line for a period of up to two weeks. Should the subscriber desire a longer trace period, the time may be extended in two week intervals at the written request of the subscriber. Charges for this request as specified in Section 16 will apply.

5.9 MINIMUM MONTHLY INSTALLMENT PAYMENTS

Service charges are required to be paid at the time of application for service or may be paid in monthly installments not to exceed a total of more than two (2) months. Monthly installments shall not be less than the amounts specified in Section 16.

SERVICE CHARGES

5.10 LINK-UP SOUTH CAROLINA

5.10.1 General

- A. Link-up South Carolina is offered to provide subsidized assistance to qualified applicants. It is intended to preserve and promote subscribership among low income households by providing a credit to and a deferred schedule for payment of the installation and connection charges applicable to the provisioning of residence service.
- B. The Company's rules for Link-up South Carolina program are as provided in Commission Order No. 87-1343, Docket No. 87-625-C.

5.10.2 Regulations

- A. Persons wishing to qualify for the credit must meet state certification criteria for eligibility including any state established income test. This credit is available only to residence customers, if requested at the time of initial application for service, and will be applied to the non-recurring charges for the establishment of service for a single telephone line per household at the principal place of residence.
- B. The subscriber must live at an address where there has been no telephone service for at least three (3) months prior to the date that assistance is requested.
- C. The subscriber must not have received this assistance within the last two (2) years, with receipt of such assistance to be measured from the date of initiation of the telephone services for which assistance was provided.
- D. The subscriber must not be a dependent for federal income tax purposes, unless the subscriber is more than sixty (60) years of age.

5.10.3 Rates and Charges

- A. Credit is fifty percent (50%) of the sum of the normal service order charge and the access line connection charge, subject however to a maximum credit of thirty dollars (\$30.00). The fifty percent (50%) charge of the normal service order charge and the access line connection charge, or the difference between the normal service order charge and the access line connection charge, and the maximum thirty dollars (\$30.00) credit, may be paid as provided for in Section 16 or in the installments in Section 16 of this Tariff.

SERVICE CHARGES

5.11 RETURNED CHECK CHARGE

5.11.1 General

The Company will assess a charge for each instance where a check is returned or otherwise dishonored by a bank or equivalent business.

5.11.2 Rates and Charges

The returned check charge can be found in Section 16 of this tariff.

5.12 LATE PAYMENT CHARGE

5.12.1 General

A late payment charge will be applied to each customer's bill when the previous month's bill has not been paid in full by the billing due date.

5.12.2 Rates and Charges

The late payment charge can be found in Section 16 of this tariff.

(N)

(N)

LOCAL EXCHANGE SERVICE

Table of Contents

	<u>Sheet No.</u>
6.1 <u>APPLICATION OF RATES, CHARGES AND REGULATIONS</u>	2
6.1.1 Local Flat Rate Service	
6.2 <u>LIFELINE PROGRAM</u>	3
6.2.1 General	
6.2.2 Eligibility Requirements	
6.2.3 Restrictions	
6.2.4 Recertification	
6.2.5 Credit and Collection	
6.2.6 Service Connection Charges	
6.3 <u>EMPLOYEE TELEPHONE SERVICE</u>	7
6.3.1 General	
6.3.2 Rates	
6.4 <u>VERIFICATION AND EMERGENCY INTERRUPT SERVICE</u>	7
6.4.1 Application of Rates and Charges	

LOCAL EXCHANGE SERVICE

6.1 APPLICATION OF RATES, CHARGES AND REGULATIONS

6.1.1 Local Flat Rate Service

- A. Local exchange access service rates and charges as specified in this tariff are for only local exchange service and facilities of the Company within the Company's exchange service area as approved by the Commission.
- B. The furnishing of communications services by the Company is also subject to the rates, charges, rules and regulations of this General Exchange Tariff as it now exists or as it may be revised, added to, or supplemented by superseding issues, and these rates are hereby made a part of these local exchange service tariffs.
- C. This tariff cancels and supersedes all other local exchange service tariffs issued and effective prior to the effective date of these tariffs.
- D. Unless otherwise specified, the rates and charges listed in this tariff are payable for a period of one month, in advance, and entitle the customer to unlimited, flat rate calling.
- E. The Chesnee Telephone Company, Inc. offers only single party residence and business service throughout its service area.
- F. Local Flat Rate Service includes Touch Calling Service. Touch Calling Service allows the use of a pushbutton type dial. (N)
(N)
- G. Rates and Charges for this service and other miscellaneous services can be found in Section 16 of this Tariff. (T)

LOCAL EXCHANGE SERVICE

6.2 LIFELINE PROGRAM

6.2.1 General

- A. The Lifeline Program is a telephone assistance program designed to make telephone service available at reduced rates to eligible residential customers.
- B. Eligible customers will receive a credit not to exceed the current federally-mandated Subscriber Line Charge (End User Common Line Charge). The credit will be applied to Basic Local Exchange Service.
- C. The Lifeline Program reduction to Basic Local Exchange Service shall apply only to residential one-party service.
- D. Nothing in this Section shall prohibit a customer who is otherwise eligible for the Lifeline Program from obtaining and using telecommunications equipment and services designed to aid such customer in utilizing qualifying telecommunications services.
- E. The Lifeline Program rate reduction does not apply to Service Connection Charges, except that customers eligible for the Link Up America Program will receive a reduction on applicable Service Connection Services as set forth in Section 16 of this Tariff.
- F. The Lifeline Program rate will not be available on a retroactive basis.

LOCAL EXCHANGE SERVICE

6.2 LIFELINE PROGRAM (Cont'd)

6.2.2 Eligibility Requirements

- A. The discounted service will be provided for one (1) telephone line per household, at the subscriber's principal place of residence. Individuals who meet the following three criteria are eligible for Lifeline Assistance.
1. The applicant cannot be a dependent as defined by the Federal Income Tax Code, under the age of sixty (60);
 2. The applicant is head of household; and
 3. The applicant must have only one (1) local exchange access line to his/her residential premises or dwelling place; and
- B. Verification of the first two (2) requirements will be accomplished through self-certification.
- C. A service order to establish the applicant's telephone service will not be issued until proof of the applicant's income level has been obtained and verified. As proof of income eligibility, an applicant can: 1) show that he/she is currently a recipient of benefits under one (1) of several specified public assistance programs; or 2) demonstrate poverty level income.

The process to be followed under each of these alternatives is outlined as follows:

1. Participation in Public Assistance Programs:
 - a. The specified programs are as follows:
 - Aid to Families with Dependent Children (AFDC)
 - Food Stamps
 - Home Energy Assistance Programs (HEAP)
 - Medical Assistance Program (MAP)
 - Supplemental Security Income (SSI)
 - Women, Infants and Children (WIC)
 - b. Individuals choosing this option are required to deliver or mail to the Company a photocopy of a valid identification card or of the appropriate documents that are issued to them by the agency administering the program.

LOCAL EXCHANGE SERVICE

6.2 LIFELINE PROGRAM (Cont'd)

6.2.2 Eligibility Requirements

C. (Cont'd)

2. Applicants who demonstrate poverty level income either:

- a. As determined by the individual's Federal income tax return. Individuals choosing this option are required to obtain and deliver or mail to the Company a photocopy of their most recent U.S. Individual Tax Return (Form 1040, 1040A, or 1040EZ) that was submitted to the Internal Revenue Service. The Company will look at the number of exemptions reported to determine the size of the family unit and the dollar amount reported on the adjusted gross income line. These figures will then be compared to current federal poverty income level guideline tables, as published in the Federal Register, to determine if the applicant meets the income criteria.
- b. Fixed income, retired or other subscribers not required to file an individual tax return (Form 1040, Form 1040A or 1040EZ) should write a letter to the Company with a written statement to the effect they qualify for the Lifeline Program. The Company may choose to verify this information with a State or Federal agency before determining the applicant's eligibility.

6.2.3 Restrictions

- A. The Lifeline Program rate will only be provided for service to the applicant's principal residence or dwelling.

6.2.4 Recertification

- A. Customers must recertify on an annual basis that they continue to qualify for the discounted service.

LOCAL EXCHANGE SERVICE

6.2 LIFELINE PROGRAM (Cont'd)

6.2.5 Credit and Collection

A. Credit References

The credit verification procedures used for all applicants who apply for service with the Company will also be used for applicants who apply for service under the Lifeline Program.

B. Deposits

Deposit requirements will be waived for all applicants who qualify for Lifeline Service, as long as the applicants continue to qualify for Lifeline Service.

6.2.6 Service Connection Charges

A. Service charges do not apply to eligible customers with existing residential access line service when they convert to the Lifeline Program.

B. Service Connection Charges will apply when:

1. Existing eligible residential Local Exchange Service customers also convert to a different grade of eligible residential service and/or Optional Calling Services at the time the Lifeline Program billing is initiated.
2. A customer receiving Lifeline Program billing voluntarily elects to convert to telephone service arrangements which preclude Lifeline Program eligibility.
3. New residential applicants (those without existing Local Exchange Service) eligible for the Lifeline Program will be subject to applicable Service Connection Charges, including the Link Up America Program, as specified in Section 5 of this Tariff.

C. Any subsequent moves or changes after the initial connection to the Lifeline Program will be subject to the applicable Service Charges as outlined in Section 16 of this Tariff.

LOCAL EXCHANGE SERVICE

6.3 EMPLOYEE TELEPHONE SERVICE

6.3.1 General

- A. Upon approval, employee telephone service is furnished at the rates below to full-time employees of this Company.
- B. Service provided in accordance with A. above will be furnished only at one location and only when the telephone is located in the employee's residence. Such service will be furnished only at locations where the station is restricted to the use of the employee and members of his immediate family or other employees residing in the same household.

6.3.2 Rates

- A. All full-time active employees of the Company after six months service will be furnished local telephone service at a 100% reduction of tariffed rates provided they reside within the service area of the Company.
- B. Employee Telephone Service as provided in A. above will not be applicable to:
 - 1. Long distance message telecommunications service.
 - 2. Foreign exchange service.
 - 3. Temporary suspension of service.

6.4 VERIFICATION AND EMERGENCY INTERRUPT SERVICE

6.4.1 Application of Rates and Charges

- A. No charge will apply if the requesting customer identifies that the call is to or from an official public emergency agency. An official public emergency agency is defined as a government agency which is operated by the federal, state or local government and has the capability and legal authority to provide prompt and direct aid to the public in emergency situations. Such agencies include the local police, state police, fire department, etc.

DIRECTORY LISTINGS

Table of Contents

	<u>Sheet No.</u>
7.1 <u>DIRECTORY LISTINGS</u>	2
7.1.1 Provision of Directory Listings	
7.1.2 Primary Directory Listings	
7.1.3 Additional Directory Listings	
7.1.4 Non-Published Number Service	
7.1.5 Liability For Directory Service	
7.2 <u>PROVISION AND OWNERSHIP OF DIRECTORIES</u>	11
7.2.1. General	

DIRECTORY PUBLICATION AND USE

7.1 DIRECTORY LISTINGS

7.1.1 Provision of Directory Listings

- A. These rates and regulations for directory listings apply only to the information records and the alphabetical section of the directory containing the regular alphabetical list of customers.

In order that the telephone directory may serve its purpose in the best manner, the listings are subject to certain regulations included in this and other tariff sections or specifications for telephone directories.
- B. Listings are regularly provided in connection with all classes of exchange service except public telephone service, unless the customer subscribes to nonpublished number service.
- C. Directory listings are provided to aid in the use of telephone service through the identification of customers' telephone numbers. Special arrangements of names is not contemplated nor any form of listing which does not facilitate use of directory service, is otherwise objectionable, or is unnecessary for purposes of identification.
- D. Arrangements of names designed to be of advertising value are not permitted in connection with either primary or additional listings.
- E. As an aid in identifying business subscribers, certain business or professional designations are furnished in connection with listings for business service. If, in the judgment of the Telephone Company, it is necessary in order to properly identify the subscriber, descriptive titles or designations may also be furnished in connection with residence service. Business designations, however, are not furnished in connection with listings of residence service.
- F. The Company has the right to limit the length of any listing to one line in the directory by the use of abbreviations when the clearness of the listing or the identification of the customer is not impaired.
- G. In connection with primary and additional listings, the Company may require written authorization for the use of the name of a business or a listing that includes the trade name of another. The Company may refuse to accept or may delete such listings where such written authorization is not furnished.
- H. The contract period for directory listings where the primary or additional listing appears in the directory is the directory period.
- I. The directory is published at intervals determined by the Company. The subscribers of two or more exchanges may be listed in the same directory, either in separate sections or in one list as determined by the Company.

DIRECTORY PUBLICATION AND USE

7.1 DIRECTORY LISTINGS (Cont'd)

7.1.1 Provision of Directory Listings (Cont'd)

- J. Non-listed service is provided by the Company under the terms stated below.
 - 1. This is a type of service where the customer's number is not included in the published directory, but is included in the information records and is provided by the directory assistance operator upon request.
 - 2. The Company assumes no liability for publishing a nonlisted telephone number. Where such number is published in the directory, the Company's liability shall be limited to a refund of the monthly charges applied for this service by the Company for nonpublished service. The company will change the customer's number for free.
 - 3. The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by refusing to publish a number of a nonlisted telephone number in the telephone directory.
 - 4. The rate for nonlisted service does not apply to public telephone service, or service in addition to the regularly listed service for the same customer at the same location, such as additional lines in a rotary group.
 - 5. A customer residing in an E911 Service district forfeits the privacy afforded by nonlisted service to the extent that the customer's name, telephone number and the address associated with the service location are furnished to the E911 service administrator, E911 public safety answering point (PSAP) or E911 service database.
- K. The customer assumes full responsibility concerning the right to use any name as a directory listing and agrees to hold the Company harmless of and from any claims, loss, damage, or liability which may result from the use of such listing. The Company does not undertake to determine the legal, contractual, or other right to the use of a name to be listed in a telephone directory of the Company.
- L. Rates and charges for this service can be found in section 16 of this Tariff.

DIRECTORY PUBLICATION AND USE

7.1 DIRECTORY LISTINGS (Cont'd)

7.1.2 Primary Directory Listings

A. Number of Listings Provided Without Charge

Except as provided in this tariff, one primary listing is provided without extra charge for each main service or for the first number in a group, when two or more main station lines are consecutively operated.

B. Business Listings

Business listings consist of a name, a designation descriptive of the customer's business, the address of the premises at which service is rendered, and the telephone number. Business designations (e.g., ofc., atty., M.D., etc.) may be used when appropriate. The primary listing is ordinarily the name of the individual, firm or corporation that contracts for the service or the name under which a business is regularly conducted. Where the service is contracted for by one party for the use of a second party, the primary listing may be the name of the second party.

C. Residence Listings

1. Residence listings consist of a name or dual names, the address of the premises at which service is rendered and the telephone number. The primary listing is ordinarily the name or dual names of customers who apply for the service, but the listing may be in the name of a second party designated by the customer.
2. Any listing other than an individual name will be considered a business service listing with the exception of those specified in this tariff.
3. Dual name listings are available for only residence subscribers who share the same surname and reside at the same address or where a person is known by two first names. Dual name listings may be provided as an additional listing at the regular residential additional listing rate.
4. A residence subscriber who has a regular additional business listing and residence service may have his primary residence listing indented under such business listing.

DIRECTORY PUBLICATION AND USE

7.1 DIRECTORY LISTINGS (Cont'd)

7.1.3 Additional Directory Listings

A. General

1. The regular extra listing rates and conditions apply to each regular or special type of additional listing ordered by the customer.
2. Charges for additional listings begin on the date the information records are posted and are payable monthly in advance, whether or not such listings appear or will appear in the directory.
3. Additional listing charges are automatically discontinued upon termination of the main service.
4. Additional directory listings may be the names of individuals, firms or corporations who are entitled to use the telephone service under the rules and regulations governing the use of such service.
4. Additional directory business listings may be the name of the subscriber; the names of members of the firm if the subscriber is a firm; the names of officers of the corporation if the subscriber is a corporation; and for any business establishment, the names of employees or representatives of the subscriber. Likewise, additional directory business listings may be the names of firms, persons, corporations, associations, or institutions that the subscriber owns, controls, or represents. Representation is defined as the relationship in which one acts as the agent for another. It does not include cases where one sells commodities or performs other services but in so doing acts for himself and not as the agent for another.
6. The Company may require evidence of consent to the use of names other than that of the subscriber.
7. Additional Directory residence listings may be the name of the subscriber; the names of permanent guests or tenants who maintain their residence in a family hotel or apartment house, transient hotel or club, where the service of such guests or tenants is provided through the private branch exchange of the hotel, apartment house, or club; the names of permanent guests or tenants who maintain their resident in a boarding or rooming house where service is provided by means of public telephone service.

DIRECTORY PUBLICATION AND USE

7.1 DIRECTORY LISTINGS (Cont'd)

7.1.3 Additional Directory Listings (Cont'd)

B. Special Types of Additional Listings

1. Reference Listings

Listings of nicknames, abbreviated names, rearrangements of names, names which are commonly spelled in more than one way, and other names by which customers are known are permitted when, in the opinion of the Company, they are necessary for the proper identification of the customer and when they are not desired to secure a preferential position in the directory or for advertising purposes. Cross-reference listings are permitted when their use will facilitate the handling of telephone calls.

2. Alternate (Directive) Listings

Listing of an alternate telephone number to be called in case no answer is received is permitted for customers. Alternate listings are of two general types as described below:

a. Nights, Sundays and Holidays:

1. This type of alternate listing refers calling parties to an alternate telephone number to be used after business hours and on Sundays and holidays. The monthly rate for such listing is the regular additional listing rate per month for each line of the "Note:" and to each listing included under the "Note:" of the alternate directory listing.
2. Names of individuals are not permitted in listings of this type: however, telephone numbers may be shown of those entitled to use the service in connection with which the alternate listing is to be provided and who are agreeable to the use of their numbers in such alternate listing. Listings of this type may indicate the telephone numbers of members of the immediate family of the customer desiring the alternate listing.

b. If No Answer, Dial:

Alternate listings which refer calling parties to other telephone numbers in case no answer is received at the preceding listed telephone may indicate the telephone number of customers who are agreeable to the use of their numbers in such listings. This type of alternate listing is charged for at the regular rate for an additional listing.

DIRECTORY PUBLICATION AND USE

7.1 DIRECTORY LISTINGS (Cont'd)

7.1.3 Additional Directory Listings (Cont'd)

B. Special Types of Additional Listings (Cont'd)

3. Foreign Listings

Foreign listings are listings appearing in a directory other than the directory for which local service is furnished.

4. Extra Lines of Information:

Listings of other information that is not required in order to efficiently handle telephone traffic is not included in the charges for service. For example, such other information may be the office hours of a business. The Company may accept listings of such miscellaneous information at its discretion, at the rates for regular additional listings or extra lines of information.

5. Indented Listings

Indented listings are employed where a customer has more than one listing for service under the same name at one or more locations. An indented listing may be either a business listing or a residence listing where the name in the second listing would be a repetition of that in the first.

5. Caption Listings

Listings may be indented under a caption or sub-caption at no additional charge for the caption arrangement when in the judgment of the Company the caption will facilitate the use of service.

The captions must be an essential part of the indented listings which follow and may include names of departments, branches of the business or titles of officials.

Listings that are variations of the same general line of business or which in the judgment of the Company appear to advertise the extent of the customer's business are not permitted in listings to be indented under captions.

DIRECTORY PUBLICATION AND USE

7.1 DIRECTORY LISTINGS (Cont'd)

7.1.3 Additional Directory Listings (Cont'd)

B. Special Types of Additional Listings (Cont'd)

6. Temporary Listings

- A. Residence customers who lease their premises for periods of less than one year and who request the Company to render service to their tenants without a change in the customer billing may arrange for the listing of such tenants on "Directory Assistance" records only.
- B. A charge for an additional listing applies with a minimum charge of \$1.00 for any listing period. All charges including such additional listing charges will continue to be rendered in the name of the customer who shall continue to remain responsible for all such changes.

DIRECTORY PUBLICATION AND USE

7.1 DIRECTORY LISTINGS (Cont'd)

7.1.4 Non-Published Number Service

A. General

1. Non-Published Number Service provides for the omission or deletion of a customer's telephone number listing from the Company's directories.
2. In the absence of gross negligence or willful misconduct, the Company assumes no liability for publishing a non-published telephone number. Where such number is published in the directory, the Company's liability shall be limited to a refund of the Company's monthly charges applicable to Non-Published Service.
3. The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by refusing to disclose a non-published telephone number upon request, or by the publication of a number of a non-published telephone number in the telephone directory, or disclosing of such number to any person.
4. The rate for Non-Published Service does not apply to
 - a. Enterprise Service (Special Reversed Charge Toll Service)
 - b. Foreign Exchange Service where the customer is also furnished Local Exchange Service.
 - c. Additional service listed in the directory at the same address.
 - d. To a customer living in a hotel, hospital, retirement complex, apartment house, boarding house, or club if the customer is listed under the telephone number of the Private Branch Exchange, or Centrex Service furnished to such establishments.
 - e. Service which is installed for a temporary period.
 - f. To additional service furnished to the same customer who has service listed in the Telephone Directory at a different address provided:
 - (1) the listed service is in the same local exchange; and
 - (2) arrangements have been made that calls to the listed number will be answered at all times.

DIRECTORY PUBLICATION AND USE

7.1 DIRECTORY LISTINGS (Cont'd)

7.1.4 Non-Published Number Service (Cont'd)

A. General (Cont'd)

g. To Inward Wide Area Telephone Service

5. A customer residing in an E911 Service district forfeits the privacy afforded by Non-Published Service to the extent that the customer's name, telephone number and the address associated with the service location are furnished to the E911 service administrator, E911 public safety answering point (PSAP) or E911 service database.
6. A Service Connection Charge as stated in Section 16 applies to the establishment or change of Non-Published telephone numbers.

7.1.5 Liability For Directory Service

A. General

1. The Company shall not be liable for any error, omission, or other failure in connection with directory listings furnished without additional charge. The customer agrees to hold the Company free and harmless of and from any claims, loss, damage, or liability that may result from such error, omissions, or other failures.
2. The liability, if any, of the Company for any error, omission, or other failure in connection with directory listings furnished at an additional charge shall in no event exceed the charge for that listing during the effective life of the directory in which the error or omission is made.
3. In accepting listings as prescribed by applicants or customers, the Company will not assume liability for the result of their publication in its directories nor will the Company be a party to controversies arising between customers or others as a result of listings published in its directories.

DIRECTORY PUBLICATION AND USE

7.2 PROVISION AND OWNERSHIP OF DIRECTORIES

7.2.1 General

- A. One copy of local directories shall be distributed per access line, without charge.
- B. Telephone directories shall be issued approximately every twelve months. The Company issues directories to assist in furnishing prompt and efficient service. The Company does not guarantee to its customers correct listings therein. Every precaution is taken to prevent errors in, and omissions of, directory listings.
- C. If a customer's number is incorrectly listed in the directory, and if the incorrect number is a working number, and if the customer to whom the incorrect number is assigned requests, the number shall be changed at no charge. If the incorrect number is not a working number but is a usable number, the customer's number shall be changed to the listed number at no charge, if requested.

MISCELLANEOUS SERVICE ARRANGEMENTS

Table of Contents

	<u>Sheet No.</u>	
8.1		<u>EXTENSION LINE MILEAGE</u>
	3	
8.1.1		General
8.2		<u>TIE LINE SERVICE</u>
	3	
8.2.1		General
8.3		<u>RESERVED FOR FUTURE USE</u>
	3	(T)
		(D)
8.4		<u>ADVANCED CALLING SERVICES</u>
	4	
8.4.1		General
8.4.2		Descriptions
8.4.3		Rates
8.5		<u>RESTRICTED TOLL ACCESS</u>
	14	
8.5.1		General
8.5.2		Rates
8.6		<u>LOCAL 56 KILOBIT DATA SERVICE</u>
	14	
8.6.1		General
8.6.2		Rates
8.7		<u>WIDE AREA TELECOMMUNICATIONS SERVICE</u>
	15	
8.7.1		General
8.7.2		Concurrence
8.8		<u>LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE</u>
	15	
8.8.1		General
8.8.2		Discounts
8.8.3		Additional Discounts
8.8.4		Other Service Offerings
8.8.5		Rates
8.9		<u>ROTARY LINE SERVICE</u>
	19	
8.9.1		General
8.9.2		Rates

MISCELLANEOUS SERVICE ARRANGEMENTS

Table of Contents (Cont'd)

	<u>Sheet No.</u>	
8.10	19	<u>SELECTIVE CLASS OF CALL SCREENING SERVICE</u>
8.11	20	<u>UNIVERSAL EMERGENCY NUMBER SERVICE (911)</u>
8.11.1		General
8.11.2		Rules and Regulations
8.11.3		Rates and Charges
8.12	24	<u>711 DIALING CODE FOR TELEPHONE RELAY SERVICE</u>
8.12.1		General
8.12.2		Service Requirements and Conditions
8.13	24	<u>TEEN LINE</u> (N)

MISCELLANEOUS SERVICE ARRANGEMENTS

8.1 EXTENSION LINE MILEAGE

8.1.1 General

- A. Access line extension service consists of an additional circuit connected to an exchange access line either directly or through a switching device that uses Company facilities.
- B. Access line extensions will be provided in connection with all classes of local access lines, excluding public pay telephone service.
- C. Where two or more premises are used in the conduct of one establishment or business, or business access line extensions are requested at the residence location of the same customer, access line extensions may be provided on different premises. Special authorization is required, where valid need has been established, and provision of the service is subject to availability of facilities and technical limitations.
- D. Separate telephone numbers, distinctive designations or code ringing can be assigned to access line extensions for a separate charge.
- E. Rates and Charges for this service can be found in Section 16 of this Tariff.

8.2 TIE LINE SERVICE

8.2.1 General

- A. Tie Line Service including WATS and DATA Circuits.
- B. Rates

Rates and Charges for this service can be found in Section 16 of this tariff.

8.3 RESERVED FOR FUTURE USE

(T)
(D)
—
(D)

MISCELLANEOUS SERVICE ARRANGEMENTS

8.4 ADVANCED CALLING SERVICES

8.4.1 General

A. Advanced Calling Services consist of a group of features commonly known as:

Custom Calling Features
Advanced Calling Services
Vertical Services
Custom Local Area Signaling Services (CLASS)

These Advanced Calling Services will allow subscribers to efficiently manage the communications over their Local Exchange Access Line. These Advanced Calling Services are optional services offered in addition to the regular Local Exchange Access Line service.

- B. Advanced Calling Services are available to residence and business subscribers subject to the availability of Company equipment and facilities and may differ by exchange.
- C. Some of the Advanced Calling Services require the subscriber to dial a designated activation code.
- D. Some of the Advanced Calling Services may not function when calls originate from or terminate to equipment not suitably equipped for the Advanced Calling Services. Some of the Advanced Calling Services may only be functional under the following conditions:
1. When both the originating subscriber and the terminating subscriber are serviced from the same central office.
 2. When both the call originating subscriber and the call terminating subscriber are served from different central offices equipped with Advanced Calling Services and are linked by the appropriate signaling facilities.

MISCELLANEOUS SERVICE ARRANGEMENTS

8.4 ADVANCED CALLING SERVICES (Cont'd)

8.4.1 General (Cont'd)

- E. Chesnee Telephone Company, Inc. (The Company) shall not be liable for any loss or damages arising out of errors, interruptions, defects, failure, or malfunctions of the Advanced Calling Services or equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the Advanced Calling Services after Chesnee Telephone Company, Inc. has been notified, and has had reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the subscriber until service is restored.
- F. Except for willful misconduct or gross negligence of The Company, each subscriber releases, indemnifies and holds harmless the Company, its employees and agents from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by the subscriber or by any other party or person, for any business loss, personal injury to or death of any person or persons, or for any loss, damaged or destruction of any property whether owned by the subscriber or others, arising out of the use of any of the Advanced Calling Services.

MISCELLANEOUS SERVICE ARRANGEMENTS

8.4 ADVANCED CALLING SERVICES (Cont'd)

8.4.2 Descriptions

A. Call Forwarding

Call Forwarding provides an arrangement for forwarding incoming calls to another telephone number by dialing a code and the number of the service to which calls are to be forwarded.

B. Selective Call Rejection

Selective Call Rejection enables the telephone subscriber to block the last incoming call or calls from a maximum of six (6) specified telephone numbers. To block specified telephone numbers, the subscriber can construct or modify a telephone number screening list by dialing a unique code. The Telephone Company's equipment will screen incoming calls against the subscriber's list and block those on the list. If facilities are unavailable to provide incoming call screening via the subscriber's list, standard call completion will occur. To block unknown telephone numbers, a subscriber can dial a special code after an unwanted call and block that unknown number. Callers whose numbers are blocked are directed to a Telephone Company recorded announcement.

C. Anonymous Call Rejection

Anonymous Call Rejection allows a customer with Calling Number Delivery to block any incoming call that does not come through with an identifiable name or number

D. Call Waiting

Call Waiting informs the telephone subscriber with a burst of tone during a telephone conversation that another call is waiting to be answered. To answer the waiting call, the subscriber either flashes the hookswitch or hangs up the telephone.

E. Cancel Call Waiting

This feature allows a customer with call waiting service to cancel the call waiting feature at any time on a per call basis.

MISCELLANEOUS SERVICE ARRANGEMENTS

8.4 ADVANCED CALLING SERVICES (Cont'd)

8.4.2 Descriptions (Cont'd)

F. Selective Call Forwarding

Selective Call Forwarding enables the telephone subscriber to forward incoming calls from a maximum of six (6) specified telephone numbers to another telephone number. The telephone subscriber can construct or modify the telephone number screening list by dialing a special activation code. All incoming calls are screened against the subscriber's list and forward only the calls from the telephone numbers included on the list. Calls forwarded by this feature are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations.

G. Remote Call Forwarding

Remote Call Forwarding allows a telephone subscriber to activate and deactivate call forwarding features from a remote telephone number location. The Remote Call Forwarding option works in conjunction with all the call forwarding options (Call Forwarding, Call Forward – Busy Line, and Call Forward – Don't Answer). The customer must subscribe to either a business or residence access line in the Chesnee exchange.

H. Selective Call Acceptance

Selective Call Acceptance enables a telephone subscriber to define telephone numbers from which calls will be accepted. The subscriber can construct or modify a telephone number screening list by dialing a unique code. The Telephone Company's equipment will screen incoming calls against the subscriber's list and complete calls from numbers on the subscriber's list. Calls from all other numbers will be routed to a recorded announcement.

I. Speed Dialing

1. Speed Dialing One-Digit (9-Code): Speed Dialing allows the telephone subscriber to create a list of up to nine (9) frequently dialed numbers which the subscriber can call by dialing a one-digit code.
2. Speed Dialing Two-Digit (30-Code): Speed Dialing allows the telephone subscriber to create a list of up to thirty (30) frequently dialed numbers which the subscriber can call by dialing a two-digit code.

MISCELLANEOUS SERVICE ARRANGEMENTS

8.4 ADVANCED CALLING SERVICES (Cont'd)

8.4.2 Descriptions (Cont'd)

J. Three-Way Calling

Three-Way Calling allows the telephone subscriber to add a third party to an existing telephone conversation. The subscriber can initiate three-way calling by flashing the hookswitch to place the original call on hold, dial the third party, and flash the hookswitch again to create a three-way call.

K. Warm Line

Warm line allows a predetermined telephone number to be automatically dialed from the subscriber's telephone line when that subscriber takes the telephone off the hook and does not dial any digits within a certain period of time. The time-out interval may be set at 1 to 28 seconds.

L. Caller Identification (Caller ID) Services

Caller ID allows the telephone subscriber to receive the calling party's directory number and/or directory name on incoming calls before answering. The Caller ID information will be delivered to the called party's Customer Premises Equipment (CPE) during the silent interval between the first and second ring of the called party's line.

Caller ID may not be available on all calls because of stipulations specified in Tariff Section 8.4.2.M., Caller ID Blocking.

If the telephone subscriber received a call from a party that has activated Caller ID blocking, these calls will be shown as "Private Caller" or some other similar notation.

Rates and charges for Caller ID can be found in Section 16 of this Tariff.

MISCELLANEOUS SERVICE ARRANGEMENTS

8.4 ADVANCED CALLING SERVICES (Cont'd)

8.4.2 Descriptions (Cont'd)

M. Caller ID Blocking

Caller ID Blocking – Per Call

Caller ID Blocking – Per Call, enables a customer to control disclosure of their name and/or telephone number to a subscriber of Caller Identification (Caller ID) by temporarily changing the public/private status indicator of the telephone number. A customer must dial a code before each call to change the indicator from public to private. Public status allows delivery of the name and/or telephone number. Private status prevents delivery of the name and/or telephone number.

Per Call Blocking is automatically available to all telephone subscribers on a per call basis at no charge.

Calls to E911 are not affected by Caller ID Blocking.

Terms and Conditions: The Telephone Company cannot guarantee that Caller ID Blocking will be successful. The Telephone Company shall not be liable for any damages whether consequential, incidental, or special.

Caller ID Blocking – Per Line

Caller ID Blocking – Per Line provides a permanent private indicator on a customer's line. If a line is equipped with Caller ID Blocking – Per Line, the name and/or number of that line will not be delivered to any subscriber of Caller ID.

Once blocking is established on the customer's line, the private status can be deactivated by the customer by dialing a code before each call to change the indicator from private to public. This one call unblock allows the name and/or number to be sent for that one call only.

Calls to E911 are not affected by Caller ID Blocking.

Terms and Conditions: The Telephone Company cannot guarantee that Caller ID Blocking will be successful. The Telephone Company shall not be liable for any damages whether consequential, incidental, or special.

MISCELLANEOUS SERVICE ARRANGEMENTS

8.4 ADVANCED CALLING SERVICES (Cont'd)

8.4.2 Descriptions (Cont'd)

N. Call Restriction

Call Restriction allows a subscriber to restrict a line from access to certain services (i.e., 1+Toll, 900, etc.).

(M)

(M)

P. Home Intercom

This feature allows a subscriber to dial their own telephone number which will ring all telephones connected to their line.

Q. Automatic Call Back

This is an ongoing call management feature which will enable the subscriber to have the system redial the last number called from his/her station. This will apply regardless of whether the original call was answered, unanswered, or encountered a busy tone. The system will monitor the calling and called lines and will attempt to connect the call for up to 30 minutes. The activation of this feature can be canceled by the customer when desired.

R. Automatic Recall

This is an incoming call management feature which will enable a subscriber to have a call set-up performed automatically to the calling party of the last incoming call. This will apply whether the incoming call was answered, unanswered, or encountered a busy tone. This feature is available with level one or level two activation. At level two, the subscriber can receive an announcement stating the Directory Number (DN) of the last incoming call before the call set-up is completed. This will allow the subscriber to decide if he/she wishes to proceed with the call or to drop the request.

Certain material formerly on this page now appears on Original Sheet No. 29, Section 8.

MISCELLANEOUS SERVICE ARRANGEMENTS

8.4 ADVANCED CALLING SERVICES (Cont'd)

8.4.2 Descriptions (Cont'd)

S. Calling Number Delivery

This feature will enable the subscriber to receive the calling number on incoming calls. The number will be delivered to the called party's Customer Premises Equipment (CPE) in the interval between the first and second ring. The calling number will remain for the duration of the call and can be viewed from the display on the CPE.

T. Calling Number Delivery Blocking

This feature will allow the calling party to suppress a Directory Number (DN) such that the called party with Calling Number Delivery does not receive the information. The called party will receive a "private" message instead of the calling party's DN.

Calling Number Delivery Blocking is provided to all subscribers on a per call basis at no charge. To activate this feature there must be a two (2) digit code dialed prior to placing a call.

Calling number delivery blocking on a per line basis is available; see Section 16 for rates. This feature blocks calling number delivery on all calls without the necessity of dialing a code with each call.

Law enforcement agencies, domestic violence intervention agencies, and certain other governmental agencies may be granted calling number delivery blocking on a per line basis without charge, if requested, on a case-by-case basis at the Company's discretion. If the company and the agency cannot reach an agreement on such a request, the agency may submit the matter to the South Carolina Public Service Commission for a determination on the merits.

U. Customer-Originated Trace

This feature allows the subscriber to initiate a trace on the last incoming call. The results of the trace will not be provided directly to the subscriber initiating the trace. The trace log will be printed at the telephone company or at some designated law enforcement agency premises. The subscriber will contact this agency to determine further action to be taken.

The subscriber with this feature assigned as a station option will dial an activation code to activate the feature. The call will be traced automatically, and the originating DN and the time the call was made will be forwarded to the predetermined location.

MISCELLANEOUS SERVICE ARRANGEMENTS

8.4 ADVANCED CALLING SERVICES (Cont'd)

8.4.2 Descriptions (Cont'd)

V. Calling Name Delivery

This feature will enable the subscriber to receive the name of the calling party in addition to the number of the calling party. Either a telephone set with a display screen with sufficient capacity to display the calling name and number or an adjunct display unit with adequate display capacity are required at the subscriber's premises. The calling name and number are displayed between the first and second ring. The calling name and number will remain displayed on the subscriber's equipment for the duration of the call. Some equipment will store the display for recall.

W. Calling Name Delivery Blocking:

This feature will enable the calling party to suppress the calling name and number delivery such that the called party with Calling Name and/or Number Delivery does not receive the information. The called party will receive a "private" message instead of the calling party's name and number.

Calling Name and Number Delivery Blocking is provided to all subscribers on a per call basis at no charge to the subscriber. To activate this feature, the subscriber must dial a three (3) digit code prior to the number of the called party when placing a call.

Calling Name and Number Delivery Blocking is available on a per line basis. See Section 16 for rates. This feature blocks calling Name and Number Delivery on all calls except 800 and 888 calls without the necessity of dialing a code with each call.

MISCELLANEOUS SERVICE ARRANGEMENTS

8.4 ADVANCED CALLING SERVICES (Cont'd)

8.4.2 Descriptions (Cont'd)

X. Caller ID Call Waiting

When the Caller ID Call Waiting customer's line is in use, the Directory Name and Directory Number of the line that originated the incoming call and the date and time of the call will be displayed on the call display screen or display unit following the waiting call alerting tone. The called party has the following options for disposition of the incoming call:

- Answer the waiting call while placing the original call on hold
- Alternate between the waiting call and the original call, and
- Ignore the waiting call.

Y. Do Not Disturb

Do Not Disturb allows the customer to prevent incoming calls from ringing to the customer's line by diverting such calls to a tone or recorded announcement. This feature can be offered with a Personal Identification Number (PIN) override option that selected callers can dial to override the Do Not Disturb.

Z. Wake-Up Service

This service enables a customer to have his/her line automatically ring at a pre-determined time each day. The customer programs in the time from the customer's touch tone telephone.

(N)
|
(N)

8.4.3 Rates and Charges for Advanced Calling Services may be found in Section 16 of this Tariff.

MISCELLANEOUS SERVICE ARRANGEMENTS

8.5 RESTRICTED TOLL ACCESS

8.5.1 General

Subscribers may be restricted from access to toll service which may include restricted access to any and all Interexchange InterLATA or IntraLATA carriers.

To receive restricted toll access, the subscriber must make written application for the restrictions at the Chesnee Telephone Company business office during normal business hours.

8.5.2 Rates

In addition to the rates and charges for this service by the Chesnee Telephone Company, there may be a charge levied by the interexchange carrier. The Chesnee Telephone Company concurs with and passes along to the subscriber any rates and charges imposed by the interexchange carriers.

Rates and Charges for Restricted Toll Access may be found in Section 16 of this tariff.

8.6 LOCAL 56 KILOBIT DATA SERVICE

8.6.1 General

- A. Local 56 kilobit data service point to point within the Chesnee Service Area.
- B. Switched 56 kilobit data service

8.6.2 Rates

Rates and Charges for Local 56 Kilobit Data Service can be found in Section 16 of this tariff.

SOUTH CAROLINA

MISCELLANEOUS SERVICE ARRANGEMENTS

8.7 WIDE AREA TELECOMMUNICATIONS SERVICE

8.7.1 General

- A. This tariff is applicable to Wide Area Telecommunications Service furnished by Chesnee Telephone Company, Inc., hereinafter referred to as the Company, within its operating territory in the State of South Carolina.
- B. Request for this class of service will be furnished insofar as the ability and facilities of the Company permit, in accordance with the following concurrence.

8.7.2 Concurrence

This Company concurs in the rates and charges governing intrastate message toll telephone service as filed by BellSouth Telecommunications, Inc., American Telephone and Telegraph (AT&T) and any other interexchange carrier which has an approved tariff with the Public Service Commission of South Carolina. Any amendments thereto or successive issues thereof are hereby adopted and made part of this tariff, with the provision that this Company reserves the right to cancel this concurrence after compliance with requirements as to tariff filings as may be necessary upon such cancellation.

8.8 LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

8.8.1 General

This tariff is applicable to intrastate long distance message telecommunications service furnished or made available to Chesnee Telephone Company, Inc., hereinafter referred to as the Company.

8.8.2 Discounts

- A. The day and time of day at the originating location when connection is established determines the level of time of day, day of week and/or holiday discounts which applies. The applicable discount period can be determined as follows:

Day Rate Period	Monday – Friday, 7:00 a.m. – 5:59 p.m.
Evening Rate Period	Monday – Friday, 6:00 p.m. – 6:59 a.m. Saturday & Sunday, All Day

MISCELLANEOUS SERVICE ARRANGEMENTS

8.8 LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

8.8.2 Discounts (Cont'd)

- B. Time of day, day of week, and holiday discounts, when applicable, apply to the initial and additional minutes for all calls.
- C. When a discount results in a fractional charge, the amount will be rounded down to the next lower cent.
- D. The Evening rate applies to the holidays listed below:

New Year's Day	January 1*
Independence Day	July 4*
Labor Day	-
Memorial Day	-
Thanksgiving Day	-
Christmas Day	December 25*
- E. If a call begins in one discount period and ends in another, the initial period discount is the discount in effect at the time the call is established. The charge for each additional minute of usage is the additional minute billing rate for the rate period in which the beginning of each additional minute occurs.

16. When these holidays are celebrated on a day other than the dates shown, the Evening rate is applied to the resulting legal holidays.

8.8.3 Additional Discounts

Dependent upon market conditions, the Company may offer discounts in addition to the discounts provided in Section 8.8.2.

8.8.4 Other Service Offerings

A. Promotional Offerings

The Company may from time to time, at selected locations, engage in special service offerings designed to attract new customers or to increase existing customer(s) usage of the carrier's service. Such offerings may be in the form of direct discounts or in the form of bulk packaging plans, for example Optional Calling Plans.

B. Future Offerings

Dependent upon future market conditions and/or other circumstances, the Company may at a later date offer other types of services in addition to the long distance message telecommunications service described in the above Sections. Rates and charges for such future services will be determined by market conditions at that time.

MISCELLANEOUS SERVICE ARRANGEMENTS

8.8 LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

8.8.4 Other Service Offerings (Cont'd)

C. 800 Type Service Offering

Services depicted as 800 type services are termed as one-way inbound service that utilizes the customer's existing long distance exchange access line(s) to receive 800 number calls. The customer receiving the call is responsible for payment of all charges associated with such terminating calls rather than the originating party. The service is offered in conjunction with applicable toll-type services. The minimum call duration for 800 type service is one minute with additional call increments rounded up to the nearest whole minute.

D. Chesnee Saver Service

1. Chesnee Saver Service is a specially designed Optional Calling Plan for the origination and termination of intrastate, intraLATA toll calls.
2. The minimum service period is one (1) month.
3. Resale or shared use of Chesnee Saver Service is not allowed.

E. Calling Plans

The company offers various calling plans. Dependent upon future market conditions and/or other circumstances, the company may at a later date offer other calling plans in addition to or in place of their current calling plans. Rates and charges for such future services will be determined by market conditions at that time.

MISCELLANEOUS SERVICE ARRANGEMENTS

8.8 LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

8.8.4 Other Service Offerings (Cont'd)

F. Directory Assistance Service

1. The Company furnishes directory assistance for the purpose of aiding customers in obtaining telephone numbers.
2. Directory assistance charges are not applicable to calls originating from a service furnished for use of handicapped persons when the telephone number requested is within the Company's service area if the Company is provided before the directory assistance request is made with a waiver of charges request/notification.

G. Calling Card Service

1. Calling Card Service permits Customers which have arranged for a Company-issued calling card to make calling card calls throughout the State of South Carolina through the use of a specific "1-800" telephone number provided by the Company. Calling Card Service calls are timed by the Company in sixty (60) second increments. "Ring-busy" and "ring-no-answer" calls will not knowingly be charged to the Customer and if charged in error, will be credited by the Company to the Customer. Timing begins at the "starting event" and ends at the "terminating event," unless otherwise specified. Time between the starting event and the terminating event is the call duration. The minimum call duration for a completed call is sixty (60) seconds, unless otherwise specified.
2. It is the responsibility of the Customer to guard and protect against any unauthorized use of any company issued codes to which billing may be charged.

H. Casual Dialing

1. The company will permit casual dialing.
2. All customers shall be charged the rates identified in Section 16.

(M)
|
(M)

Certain material formerly on this page now appears on Original Sheet No. 18.4, Section 8.

MISCELLANEOUS SERVICE ARRANGEMENTS

8.8 LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

8.8.4 Other Service Offerings (Cont'd)

I. Prepaid Calling Card

1. Prepaid Calling Card Service is offered by the Company and provides the Customer with access twenty-four hours a day, seven days a week to prepaid toll calls within the United States through a Company specified access code. Once made, the call is transferred via automated assistance for completion by the Company and charged against a prepaid card with an available balance on a unit basis. Each unit is equal to one minute. Customers are notified of their remaining card balance each time a call is placed and are notified during a call when the balance is about to be depleted. The card's access number, number of units, authorization code and expiration date are provided to the customer at the time of purchase.
2. Each fractional minute will be rounded up to the next minute. Each unit is priced at the prevailing rate as set forth in Section 4 herein. Each card will have a specified expiration date printed on the card within which all units must be used. Payment by the Customer for the Prepaid Calling Card Service is due in advance or upon receipt of the prepaid card. While the Company will not refund any unused units, the Company reserves the right to recall all unused Prepaid Calling Cards and refund to Customers any remaining balances on the recalled cards.
3. Prepaid Calling Card Service can be accessed through a touchtone telephone only.
4. Prepaid calling cards may be purchased in dollar amounts determined by the Company on a rate per unit basis determined by the Company, subject to availability. The number of available Prepaid Calling Cards is subject to technical limitations. Such cards are offered to Customers on a first come first serve basis.
5. Calls to 500, 700, 800, and 900 numbers, all operator services calls, directory assistance, busy line verification and interrupt services, calls requiring the quotation of time and charges and conference calls may not be completed with the Company's Prepaid Calling Card Service.
6. The Customer assumes complete liability for the card in the event it is lost, stolen or if unauthorized use of the card has occurred.
7. Unless specifically noted to the contrary, calls made utilizing a prepaid calling card are independent of any other product, promotion or term plan offered by the Company.

(N)

(N)

MISCELLANEOUS SERVICE ARRANGEMENTS

8.8 LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

8.8.4 Other Service Offerings (Cont'd)

J. Chesnee Teleconferencing Service

1. General Information

Chesnee Teleconferencing Service is a teleconferencing service that provides for Customer-controlled teleconferencing capability through an assigned toll-free dial-in number. The Customer can establish a teleconference with two (2) to sixteen (16) conference parties via a touch-tone telephone from any intrastate location. This plan has a nondiscountable monthly fee per billing account. Full minute billing increments apply.

2. Regulations

Chesnee Teleconferencing Service applies per billing account. All lines using the conference bridge are billed to one account.

(N)

(N)

MISCELLANEOUS SERVICE ARRANGEMENTS

8.8 LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

8.8.4 Other Service Offerings (Cont'd)

K. Minutes Plans

1. Chesnee Minutes Plans are optional calling plans for direct-dialed intrastate toll calls. The Chesnee Minutes Plans offer a fixed number of minutes for a monthly recurring fee and discounted per-minute rates. A separate per-minute rate applies for minutes in excess of the Minutes Plan.

2. Customers may choose from the following Chesnee Minutes Plans:

Chesnee 150 Minutes Plan
Chesnee 300 Minutes Plan
Chesnee 500 Minutes Plan
Chesnee 800 Minutes Plan

3. The minimum service period is one (1) year. If the customer elects to terminate the Chesnee Minutes Plan service prior to completion of the one (1) year commitment, a termination charge may apply as follows:

a. Termination Without Liability

A customer may terminate a Chesnee Minutes Plan without the application of a termination charge if the Customer upgrades to a higher level Minutes Plan. The remainder of the one (1) year commitment period will apply to the upgraded Minutes Plan.

A customer may terminate a Chesnee Minutes Plan without the application of a termination charge if the Customer downgrades to a lower level Minutes Plan. The full one (1) year commitment period will recommence for the downgraded Minutes Plan.

b. Termination With Liability

If a customer elects to terminate a Chesnee Minutes Plan prior to the end of the one (1) year commitment period for any reason other than specified in 8.8.4.K.3.a. preceding, a termination charge will apply.

(N)

(N)

MISCELLANEOUS SERVICE ARRANGEMENTS

8.8 LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

8.8.4 Other Service Offerings (Cont'd)

L. Payphone Origination Charge

1. A Payphone Origination Charge applies to all completed consumer intrastate long distance calls placed from a public/semi-public payphone which are not paid on a sent paid basis. The Charge applies to:

Calling card service
Collect calls
Third party billed
Directory Assistance calls
Pre-paid card service
Toll Free "1-8YY" Calls

2. The Charge does not apply to:

Calls paid for by inserting coins
Calls placed from stations other than public/semi-public payphones
Calls placed to Telecommunications Relay Service for the hearing impaired
Any calls for which the payphone provider is otherwise compensated pursuant to contract with the carrier.

8.8.5 Rates

Rates and Charges for these services can be found in Section 16 of this tariff.

(N)

(N)

(M)

(M)

Certain material currently on this page formerly appeared on Original Sheet No. 18, Section 8.

MISCELLANEOUS SERVICE ARRANGEMENTS

8.9 ROTARY LINE SERVICE

8.9.1 General

- A. Rotary Line Service provides a means whereby calls made to the first number of a rotary group will be automatically completed over the first idle line in the rotary group. If all lines are busy, the calling party will receive the busy signal.
- B. This service is furnished only when the rotary numbers are available and only in connection with individual lines and PBX trunks.
- C. See Section 7 for the regulations applicable to directory listings in connection with provision of main services on a rotary basis.

8.9.2 Rates

Rates and Charges for this service can be found in Section 16 of this tariff.

8.10 SELECTIVE CLASS OF CALL SCREENING SERVICE

This service consists of customized operator screening which allows only specified operator-assisted calls to be billed to the originating access line. Chesnee Telephone Company will apply charges for this service in concurrence with BellSouth Telecommunications, Inc.'s General Subscriber Services Tariff as outlined in Sections A13.12 and A7 of same.

MISCELLANEOUS SERVICE ARRANGEMENTS

8.11 UNIVERSAL EMERGENCY NUMBER SERVICE (911)

8.11.1 General

- A. When requested by local government authorities, and subject to the availability of facilities, the Company will provide a universal number "911" for use of Public Safety Answering Points (PSAP's) engaged in assisting local governments in the protection and safety of the general public. Use of the 911 number will provide each caller telephone access to a local PSAP.
- B. Terminal equipment will be provided by the Company for 911 Service. Where not specifically itemized in this tariff, the equipment including rearrangements, moves or changes will be provided based on costs.
- C. At the request of any county, municipality or political subdivision (user) subscribing to 911 Service, the Company will spread the applicable nonrecurring charges for the initial provision or subsequent addition of 911 Service in equal installments, where possible, over a period not to exceed 18 months. In addition, at the request of such user, the Company will begin billing these nonrecurring charges, in advance of installation, prorata to the local exchange customer served by the 911 Service on an individual exchange line basis at a rate not less than \$.25 per month per line (up to a maximum of 25 exchange lines per account).
- D. At the request of such user, the Company will also bill all recurring charges for 911 Service and/or equipment pro rata to the local exchange customer served by the 911 Service on an exchange line basis (up to a maximum of 25 exchange lines per account).

8.11.2 Rules and Regulations

- A. 911 Service is provided by the Company where facilities and operating conditions permit, subject to rules and regulations in Section 4 and other applicable areas of this Tariff.
- B. 911 Service is classified as Business Exchange Service and is arranged for one-way incoming service to the appropriate PSAP.
- C. This offering is limited to the use of central office number 911 as the universal emergency number and only one 911 service will be provided within any government agency's locality.
- D. The 911 emergency number is not intended to replace the telephone service of the various public safety agencies which may participate in the use of this number.
- E. The service is furnished to municipalities and other government agencies only, for the purpose of voice reporting emergencies by the public.

MISCELLANEOUS SERVICE ARRANGEMENTS

8.11 UNIVERSAL EMERGENCY NUMBER SERVICE (911) (CONT'D)

8.11.2 Rules and Regulations (Cont'd)

- F. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the customer contracting for 911 service.

In the event of any interruption of the service, the Company shall not be liable for any loss or damage other than a pro rata allowance to the customer at the tariff rate for the time such interruption continues, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the customer of the service.

Further, each customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits, or other action; or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person; for any personal injury to or death of any person or persons; or for any loss, damage or destruction of any property, whether owned by the customer or others; or for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of 911 service features and the equipment associated therewith; or by any services which are or may be furnished by the Company in connection therewith; including but not limited to the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 911 services hereunder; and which arise out of the negligence or other wrongful act of the Company, the customer, its user agencies or municipalities or employees or agents of any one of them.

- G. Temporary suspension of service is not provided for any part of the 911 service.
- H. The rates charged for 911 Service do not contemplate the constant monitoring or inspection of facilities to discover errors, defects and malfunctions in the service; nor does the Company undertake such responsibility. The customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the service is functioning properly for its use. The customer shall promptly notify the Company in the event the service is not functioning properly.

MISCELLANEOUS SERVICE ARRANGEMENTS

8.11 UNIVERSAL EMERGENCY NUMBER SERVICE (911) (CONT'D)

8.11.2 Rules and Regulations (Cont'd)

- I. If a central office serves telephones located both within and outside the 911 customer's public safety jurisdiction, it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by these central offices.
- J. Application for 911 service must be executed in writing by the customer (a municipality, a local government authority or their duly appointed agent). If execution is by an agent, satisfactory evidence of the appointment must be provided in writing to the Company. At least one local law enforcement agency must be included among the participating agencies in any 911 offering.

The 911 customer must furnish the Company, in writing, with its agreement to the following terms and conditions:

1. That at least one PSAP will be provided and staffed on a 24 hour seven days per week basis.
2. That the 911 customer accepts responsibility for dispatching, or having others dispatch police, fire, ambulance or other emergency services as required, to the extent as such services are reasonably available.
3. That the 911 customer will develop an appropriate method for responding to calls for nonparticipating agencies which may be directed to the 911 PSAP by calling parties.
4. That the 911 customer will subscribe to a sufficient number of interoffice and 911 access lines to adequately handle incoming calls, as determined by the Company; but in all cases subject to a minimum of two lines required at any point in the 911 network, including the 911 exchange lines terminated at the PSAP.
5. That the 911 customer will subscribe for additional local exchange service at the PSAP location for administration purposes, for placing of outgoing calls and for receiving other emergency calls including any which may be relayed by Company operators.

MISCELLANEOUS SERVICE ARRANGEMENTS

8.11 UNIVERSAL EMERGENCY NUMBER SERVICE (911) (CONT'D)

8.11.3 Rates and Charges

- A. The Tariff provisions in Section 16 following are applicable only to those local exchange customers served by the 911 Service who reside in the Company's serving area.
- B. In those instances wherein the Company has been requested to bill nonrecurring and recurring charges prorata to local exchange customers, failure to pay the prorata charge affiliated with the payment of the user's nonrecurring and recurring charges shall not allow the Company to cut off service to local exchange customers.
- C. The nonrecurring and recurring charges billed by the Company pursuant to Section 16 following in this Tariff will be listed individually on the bill and identified as follows: "911 charges".
- D. The ultimate responsibility for paying the sums due under the contract provisions in Section 16 is the user's and the user will pay any sums not collected under billing to the local exchange customers.
- E. When an order for 911 service or requests for additions, rearrangements, relocations or modifications of service are cancelled in whole or in part prior to completion of the work involved, the customer is required to reimburse the Company for all expenses incurred in handling the request before notice of cancellation is received. Such charges, however, are not to exceed all charges which would apply if the work involved in complying with the request had been completed.

MISCELLANEOUS SERVICE ARRANGEMENTS

8.12 711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS)

(N)

8.12.1 General

- A. 711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all relay service entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the 711 dialing code is assigned for nationwide access to TRS entities, to be implemented not later than October 1, 2001.
- B. 711 is available from Chesnee Telephone Company in Chesnee Telephone Company Territory only.
- C. This service is subject to the availability of the 711 dialing code.
- D. 711 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).
- E. Limitations and use of service as stated in Section 4.4 of this Tariff apply.
- F. Directory Listings may be provided for 711 at rates and regulations as specified in Section 7 of this Tariff.
- G. Access to 711 is not available to the following classes of service:
 - Hotel/Motel/Hospital Service (toll call only)
 - 1+
 - 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
 - Inmate Service
 - 101XXXX
 - Cellular – Type 2A

In addition, operator assisted calls to the 711 will not be completed.

(N)

MISCELLANEOUS SERVICE ARRANGEMENTS

8.12 711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS) (Cont'd)

(N)

8.12.1 General (Cont'd)

- H. The TRS entity is restricted from selling or transferring the 711 dialing code to an unaffiliated entity, either directly or indirectly.
- I. An "affiliate" of a TRS entity is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the TRS entity. The term "control" (including the terms "controlling", "controlled by", and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

8.12.2 Service Requirements and Conditions

- A. Requests for 711 Dialing Code must be submitted in writing to the South Carolina Public Service Commission, for the assignment of the 711 code.
- B. Once the 711 Dialing Code has been assigned and the subscriber has provided the Company the appropriate toll free number, implementation of the 711 Dialing Code will begin on or after April 30, 2001. The Company will implement the TRS entity's request within a reasonable time, given the complexity of the order.

If, during or at the end of the provisioning period, the TRS entity has failed to establish service or decides to discontinue service establishment, the 711 code will be recalled and the number will be considered available for reassignment as specified in A. preceding.

- C. The TRS entity must, prior to provisioning of the service, sign a written acknowledgement of possible recall of the 711 dialing code by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company or regulating entity and abide by all terms and conditions which may be identified by the FCC in CC Docket 92-105 regarding the use and return of the 711 dialing code. If a recall is effected, the Company will work with the TRS entity affected by such recall to transfer their service arrangements, to a 7 or 10-digit dialing arrangement within the 6-month notice period. The TRS entity will be required to migrate to any access arrangement the telephone relay services subsequently agreed to by the industry and approved by the FCC. The TRS entity will be charged the appropriate tariff rates for the establishment of the new access arrangement.

(N)

MISCELLANEOUS SERVICE ARRANGEMENTS

8.12 711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS) (Cont'd)

(N)

8.12.2 Service Requirements and Conditions (Cont'd)

- D. Only one 10-digit toll free number may be used as the lead number per basic local calling area.
- E. The 711 Dialing Code is provided where facilities permit.
- F. TRS entity should work separately with cellular companies to ascertain their end user customers will be able to reach telephone relay services provided by dialing 711.
- G. TRS entity should work separately with competitive local exchange companies to ascertain their end user customers will be able to reach telephone relay services provided by dialing 711.
- H. 711 Dialing Code will be provided under the following conditions.
 - 1. For network sizing and protection, the TRS entity must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to the 711 dialing code.
 - 2. The TRS entity will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgement of the Company, to adequately handle calls to 711 without impairing the Company's general telephone service or telephone plant.
 - 3. The TRS entity is responsible for obtaining all necessary permission, licenses, written consents, waivers, releases and all other rights from all persons whose work, statements or performance are used in connection with the 711 dialing code, and from all holders of copyrights, trademarks, and patents used in connection with said service.

(N)

MISCELLANEOUS SERVICE ARRANGEMENTS

8.12 711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS) (Cont'd)

(N)

8.12.2 Service Requirements and Conditions (Cont'd)

4. The TRS entity is responsible for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of libel and slander. Unless otherwise specifically provided in this Tariff, the Company shall be authorized to disconnect any tariffed service provided to the TRS entity utilized, directly or indirectly, with the 711 dialing code, which fails to comply with regulations and conditions set forth herein, upon five (5) days of notice to the subscriber. Disconnection may be suspended at the discretion of the Company if it receives written certification that the TRS entity is in compliance with regulations and conditions of the tariffs. Continual noncompliance shall be cause for disconnection without notice at the discretion of the Company.
5. The TRS entity shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 711. If requested by the Company, the TRS entity shall assist the Company in responding to complaints made to the Company concerning the 711 dialing code.
6. A written notice will be sent to any TRS entity following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company. If after notification the TRS entity makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the TRS entity is unwilling to accept the modifications, or if the TRS entity continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measure, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

(N)

MISCELLANEOUS SERVICE ARRANGEMENTS

8.12 711 DIALING CODE FOR TELEPHONE RELAY SERVICE (TRS) (Cont'd)

(N)

8.12.2 Service Requirements and Conditions (Cont'd)

- I. If a pre-recorded announcement is provided by the TRS entity, the following conditions apply.
 - 1. The TRS entity will provide announcements. The company will provide only the delivery of the call.
 - 2. The provision of access to the 711 network by the Company for the transmission of announcement is subject to availability of such facilities and the requirements of the local exchange network.
 - 3. The TRS entity assumes all financial responsibility for all costs involved in providing announcement including, but not limited to, the recorder-announcement equipment located on the TRS entity's premises.
 - 4. The TRS entity assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required, to connect the recorder-announcement equipment located on the TRS entity's premises.
- J. The Company may take all legal and practical steps to disassociate itself from TRS entity providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- K. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the TRS entity.

(N)

MISCELLANEOUS SERVICE ARRANGEMENTS

8.13 TEEN LINE

Teen Line allows the subscriber to have a second telephone number assigned to their line. This number could be a special number for children or any other use which may require a special number. Calls received on the teen line would have a distinctive ringing code which would alert the subscriber that the call is on the teen line. There is no special wiring required and no additional telephone instruments required. Teen line numbers may be either published or non-published. See Section 7 for non-published number regulations.

(M) (T)

(M)

Certain material currently on this page formerly appeared on 1st Revised Sheet No. 10, Section 8.

PUBLIC PAY TELEPHONE SERVICE

Table of Contents

	<u>Sheet No.</u>
9.1 <u>PUBLIC PAY TELEPHONE SERVICE</u>	2
9.1.1 General	
9.1.2 Features	
9.1.3 Responsibility of the Customer	
9.1.4 General Regulations	

PUBLIC PAY TELEPHONE SERVICE

9.1 PUBLIC PAY TELEPHONE SERVICE

9.1.1 General

- A. Public Pay Telephone Service for coin or coinless CPE is an individual one party access line provided at the request of the customer for telecommunications use by members of the general public or a specified group for locations of the customer.
- B. Public Pay Telephone Service for coin or coinless service is provided for use by customers who have notified the Commission of their desire to provide the general public with service and have been certified by the Commission to provide this service to the general public or other specified individuals.
- C. Public Pay Telephone Service cannot be furnished or connected behind PBX and/or key system service.
- D. Public Pay Telephone Service is a coin voice grade exchange line that provides switch based dial tone first (DTF) coin line functionalities for non-local exchange company customer-owned pay telephones.
- E. Public Pay Telephone Service is provided at the request of a certificated Public Pay Telephone Service provider that provides pay telephone service with switch based coin line functionalities to the public on a resale basis.
- F. A Public Pay Telephone Service subscriber must use a separate access line for each pay telephone instrument installed and be billed the tariffed rate for each line. Off-premises extensions to PTAS Lines are not permitted.
- G. The Company shall not be liable for shortages of coins deposited and/or collected from the Public Pay Telephone Service provider's equipment
- H. The Company shall not be liable for end-user fraud associated with the failure of the customer's equipment or the Company's equipment to perform.
- I. Public Pay Telephone Service Lines will be provided from central offices where facilities are available.
- J. Public Pay Telephone Service Lines will be provided where technically and economically feasible.

PUBLIC PAY TELEPHONE SERVICE

9.1 PUBLIC TELEPHONE ACCESS SERVICE (Cont'd)

9.1.2 Features

- A. Public Pay Telephone Service is provided on equal access stored program control central offices where coin line control equipment is available.
- B. Public Pay Telephone Service is provided on a one-way or two-way basis at the customer's option with Commission approval.
- C. Coin signaling, including coin collect and coin control, is provided by the network. Coin collect identifies when a call is completed. Coin return occurs when a no answer or busy signal is encountered.
- D. Billed Number Screening is provide for the automatic blocking via validation data bases of third number billing, collect billing, or both to the line.
- E. Answer Supervision is the line side functionality that provides and electrical signal to the calling end of a switched telephone connection when the called line goes off-hook. This feature will be utilized to determine when billing for a specific call should start.
- F. Selective Class of Call Screening is provided to alert operator services systems (automated and live) that a call is originating from a PTAS which may require special handling and/or billing treatment.
- G. Central office 900 and 976 blocking is provided.
- H. Standard recorded announcements utilized for public telephone service are used for calls that originate from a public pay stations.
- I. All 0+ interLATA calls are routed to the presubscribed carrier that has the required signaling capabilities (i.e. coin recognition, coin control, etc.) which are required to complete the call.

9.1.3 Responsibility of the Customer

- A. The customer is subject to the requirements set forth in all sections of this Tariff that pertain to coin or coinless telephone services.
- B. The customer is responsible for the payment of all charges for outgoing sent-paid local calls and message toll telephone service calls.
- C. Special billing and coin sharing arrangements between a Public Pay Telephone Service provider's Customer and another carrier are the sole responsibility of the Public Pay Telephone Service provider's customer.
- D. It is the customer's responsibility to ensure that instruments used in conjunction with the Public Pay Telephone Service are capable of rating sent-paid local calls.

PUBLIC PAY TELEPHONE SERVICE

9.1 PUBLIC PAY TELEPHONE SERVICE (Cont'd)

9.1.4 General Regulations

- A. Public Pay Telephone Service is provided for in the Tariff. Please refer to Section 16 of this Tariff for the monthly rate applicable for Public Pay Telephone Service on a per-line basis.
- B. Sent-paid local calls will be rated at the Company's central office.
- C. Operator assisted sent-paid toll calls will be rated to the end-user at the appropriate rate per message, plus the appropriate additive operator service charges as specified in the appropriate certified operator services tariff. Non-sent paid toll calls will be rated to the end user at the appropriate rate per message and the appropriate additive operator service charges as specified in the appropriate certified operator services tariff.
- D. The appropriate Network Access Charge, Central Office Line Connection Charge and/or Premise Visit Charge as specified in Section 16 of the Tariff are applicable for each Public Pay Telephone Service access line installed, moved, or changed.
- E. Rates for calls to Directory Assistance, for Verification and Emergency Interrupt Service are applicable at the rate of the presubscribed carrier.
- F. The appropriate application of the End User Common Line (EUCL)- Multiline Business Charge will be applied to all public pay stations.

PRIVATE LINE SERVICE

Table of Contents

	<u>Sheet No.</u>
10.1 <u>INTRAEXCHANGE PRIVATE LINE SERVICE</u>	2

PRIVATE LINE SERVICE

10.1 INTRAEEXCHANGE PRIVATE LINE SERVICE

~~The Company concurs in the Private Line Service Tariff and General Subscriber Service Tariff for IntraLATA Private Line Service filed by BellSouth Telecommunications, Inc. with the Commission within the BellSouth Telecommunications, Inc. Private Line Services Tariff and BellSouth Telecommunications, Inc. General Subscriber Service Tariff. This concurrence includes the rates, charges, rules and regulations governing the IntraLATA Private Line Service, including all amendments, revisions or successive issues thereof.~~

(C)

(C)

~~The Company makes itself a party to such rates, charges, rules and regulations until this concurrence is revoked or cancelled by either company. Subject to the jurisdiction of the Commission, the Company expressly reserves the right to cancel this statement of concurrence when it appears that such cancellation is appropriate.~~ Chesnee Telephone Company, Inc. provides Private Line Service within the State of South Carolina. The rates, terms and conditions governing this service were filed in the Chesnee Telephone Company, Inc. Private Line Services Tariff with the South Carolina Public Service Commission under separate cover. This separate filing has an issue date of April 1, 2002, and an effective date of May 1, 2002, with updates and amendments filed as needed.

FOREIGN EXCHANGE SERVICE

Table of Contents

	<u>Sheet No.</u>
11.1 <u>FOREIGN EXCHANGE SERVICE</u>	2
11.1.1 General	
11.1.2 Regulations	
11.1.3 Space and Power Supply	

FOREIGN EXCHANGE SERVICE

11.1 FOREIGN EXCHANGE SERVICE

11.1.1 General

- A. Foreign exchange service is the service of one exchange furnished to a customer located in the serving area of another exchange. The exchange from which the service is furnished is the foreign exchange. The exchange normally serving the area in which the customer is located is the local exchange.
- B. The Company may furnish foreign exchange service, subject to the regulations listed below, provided facilities are available, service conditions will permit and satisfactory arrangements can be made with a connecting company when such company is involved in furnishing a portion of the service.
- C. The Company is not obligated to furnish such service, particularly where it involves undue expense or impairment of the service furnished to the general public.

11.1.2 Regulations

- A. The Company offers foreign exchange service, subject to the rules set forth in the contracts in effect with the connecting company.
- B. Local service shall be retained and any foreign exchange service offered will be in addition to any local service.
- C. The Company serving the foreign exchange will be responsible for trouble reporting, repair, billing, etc.
- D. Rates and Charges for this service can be found in Section 16 of this Tariff.

11.1.3 Space and Power Supply

- A. All commercial power, power wiring and outlets required for the operation of equipment located on his premises and necessary to the provision of Foreign Exchange Service shall be furnished, installed, maintained and provided by and at the expense of the subscriber.
- B. Adequate space and housing required for the operation of equipment located on his premises and necessary to the provision of Foreign Exchange Service shall be provided by and at the expense of the subscriber.

FRAME RELAY SERVICE

(T)

	<u>Sheet No.</u>	(N)
12.1 <u>GENERAL</u>	2	
12.2 <u>REGULATIONS</u>	3	
12.2.1 Basis of Offering		
12.2.2 Provision of Service		
12.3 <u>FAST PACKET OPTION (FPO)</u>	9	
12.3.1 General		(N)

FRAME RELAY SERVICE

12.1 GENERAL

Frame Relay Service is a connection-oriented data transport service based on packet switching technology.

Frame Relay Service provides flexible connectivity using Permanent Virtual Circuits (PVCs) implemented over digital facilities operating at various transmission speeds from 56 Kbps to 44.210 Mbps.

Network interface specifications for Frame Relay Service are contained in the following documents:

- ANSI T1.617-1991, "Integrated Services Digital Network (ISDN) - Digital Subscriber Signaling System No. 1 (DSS1)
- Signaling Specification for Frame Relay Service, American National Standards Institute, April 1991 and ANSI T1.618-1991 "Integrated Services Digital Network (ISDN) -Core Aspects of Frame Relay Protocol for use with Frame Relay Bearer Service", American National Standards Institute, April 1991. Both of these documents may be ordered from:

American National Standards Institute
Customer Service
11 West 42nd Street
New York, New York 10036

- Document No. 001-208966, "Frame Relay Specification with Extension Based on Proposed T1S1 Standards", Revision 1.0, Digital Equipment Corporation, Northern Telecom, Inc., and StrataCom, Inc., September 1990. This document may be ordered from:

Frame Relay Forum
39355 California Street
Suite 307
Freemont, CA 94538-1447

(N)

(N)

FRAME RELAY SERVICE

12.1 GENERAL (Cont'd)

- TR-73587 Frame Relay Service Interface and Performance Specifications. This document may be ordered from:

BellSouth Telecommunications, Inc.
Regional Documentation Coordinator
20th Floor
600 North 19th Street
Birmingham, AL 35203

12.2 REGULATIONS

12.2.1 Basis of Offering

- A. Detailed monthly billing is not provided.
- B. Suspension of service is not allowed.
- C. Obligations of Customer and Company
 - 1. The Company is not responsible for the installation, operation or maintenance of any equipment provided by the customer.
 - 2. The customer is responsible for the provision and maintenance of all Customer Provided Equipment (CPE) and to ensure that the operating characteristics of this equipment are compatible with and do not interfere with the service offered by the Company.

(N)

(N)

FRAME RELAY SERVICE

12.2 REGULATIONS (Cont'd)

12.2.1 Basis of Offering (Cont'd)

3. The maximum number of Data Link Connection Identifiers (DLCIs) per Customer Connection is subject to the characteristics of the customer's data traffic. Thus, the number of DLCIs per Customer Connection must be negotiated between the customer and the Company at the establishment of the Customer Connection and subsequent to the establishment should the traffic characteristics change. A maximum of 250 DLCIs may be established across a single Customer Connection.
 4. The Company is authorized to provide Frame Relay Service for use in application testing. Up to 4 Customer Connections, with not more than 3 Customer Connections operating at the same transmission speeds, may be utilized in a typical applications test configuration. The Company is authorized to deviate from this average in order to fully participate in an application test with a customer which cannot otherwise be performed to the customer's satisfaction. Application testing is not available for 44.210 Mbps Customer Connections.
- D. In order to maintain the quality of Frame Relay Service, the Company reserves the right to perform preventive maintenance of software updates to the network.
- E. The minimum service period is one month.

(N)

(N)

FRAME RELAY SERVICE

12.2 REGULATIONS (Cont'd)

12.2.2 Provision of Service

- A. Rates and charges contained in this Tariff consist of the following elements:
1. Customer Connection to Frame Relay Service
 2. Back-Up Capability
 3. Frame Relay Service Features
 4. Fast Packet Option (FPO)
- B. Certain Company Central Offices are designated by the Company as Serving Area Points (SAPs) for the Frame Relay Service Network Serving Area. A customer accessing the Frame Relay Service network, whose Serving Wire Center is designated a SAP, will only require a Broadband Exchange Line-FPO. A Frame Relay Service customer, whose Service Wire Center is not designated a SAP, will require a Broadband Exchange Line -FPO to the Serving Wire Center, as well as, a Broadband Exchange Line Extension-FPO to gain access to the closest designated SAP.
- C. The Customer Connection rate element includes the customer's transport from a Serving Area Point to the Frame Relay Service switching equipment, the customer's termination on the Frame Relay Service switching equipment, and one DLCI.
- D. Service Charges for Frame Relay Service are included in the respective nonrecurring charges specified herein. Service Charges from other sections of this Tariff are not applicable.

(N)

(N)

FRAME RELAY SERVICE

12.2 REGULATIONS (Cont'd)

12.2.2 Provision of Service (Cont'd)

E. Should a customer, having locations in more than one Frame Relay Network Serving Area within a LATA, desire to send data traffic between these locations, the customer can interconnect these locations through the following two options:

1. Dedicated Connection:

The customer subscribes to additional Customer Connections (in each Network Serving Area) which are enabled to support inter-serving area connectivity and Broadband Exchange Line Extension-FPOs to connect them. These additional rate elements will be used solely to transport this customer's data traffic between affected Frame Relay Network Serving Areas. Feature Charges apply for DLCI and Committed Information Rate (CIR) associated with the PVCs through each connection.

2. Shared Connection:

The company may establish facilities between Frame Relay Service switching equipment in different Network Serving areas in the same LATA and may allow customers to share bandwidth on these facilities; where these shared facilities are available to customers, a shared connection is an option. The customer must establish one or more Inter-Network Serving Area Links that extend between Frame Relay switches. Each of these links has an associated CIR. One PVC exists between both customer premises through each link. All CIRs on this PVC must have the same value. Charges for the Inter-Network Serving Area Link are applied as follows:

- the Inter-Network Serving Area Link Establishment is charged at each end of the link, and
- the Inter-Network Serving Area Link CIR is charged at each end of the link, and
- no DLCI charges apply.

(N)

(N)

FRAME RELAY SERVICE

12.2 REGULATIONS (Cont'd)

12.2.2 Provision of Service (Cont'd)

- F. In some cases, the Company and another Incumbent Local Exchange Company that offers Frame Relay technology will jointly connect Frame Relay switching equipment within a LATA to provide customers the ability to interconnect their locations served by the different companies. In order to utilize the Company's portion of this jointly provided shared connection, the customer must subscribe to one end of an Inter-Network Serving Area Link and the associated CIR.
- G. When the Company and another carrier that offers Frame Relay technology jointly connect Frame Relay switching equipment, the Company and the carrier(s) will interconnect at the designated meet point. The Company and the carrier(s) will each provide their own transport to the meet point and neither party will pay and/or compensate the other party for transport to the meet point.
- H. A Frame Relay end user may send data from a premises location with a frame Relay User Network Interface (UNI) or a Network to Network Interface (NNI) to another premises with an Asynchronous Transfer Mode (ATM) Service UNI. The Frame Relay data is essentially encapsulated in the ATM Service bit stream and must be retrieved by the end-user's CPE as Frame Relay. To enable this feature, the customer must establish one or more Frame Relay/ATM interworking links that extend between the switches. Each of these links has an associated CIR. One PVC exists between these switches through this link. All CIRs on this PVC must have the same value. The following charges apply for this Frame Relay/ATM Network Interworking feature:
- the Inter-Network Serving Area Link Establishment is charged at each end of this link, and
 - the Inter-Network Serving Area Link CIR is charged at each end of this link, and
 - no DLCI charges apply.

(N)

(N)

FRAME RELAY SERVICE

12.2 REGULATIONS (Cont'd)

12.2.2 Provision of Service (Cont'd)

- I. To have Back-Up Capability as an option, the customer is required to have a Back-Up Frame Relay Customer Connection and a separate Broadband Exchange Line (with Broadband Exchange Line Extension Service, as appropriate) which are designated specifically for back-up purposes. Monthly rates and nonrecurring charges applicable for a Back-Up Frame Relay Customer Connection are provided within this tariff.

The activation of a Back-Up Frame Relay Customer Connection via the rerouting of traffic from a back-up enabled primary connection to the back-up is a manual operation performed by the Company at the direction of the customer; a Feature Change Charge applies per request. At the direction of the customer, the Company will subsequently then redirect traffic from the Back-Up Frame Relay Customer Connection to the primary connection; a Feature Change Charge applies per request.

A Feature Change Charge is applicable for each DLCI on an existing Customer Connection which is requested by the customer to be back-up enabled. A Feature Change Charge is applicable for each DLCI on an existing back-up enabled primary connection when the customer requests a reassignment of that primary connection to a different back-up connection.

(N)

(N)

FRAME RELAY SERVICE

12.3 FAST PACKET OPTION (FPO)

12.3.1 General

- A. The Fast Packet Option (FPO) of Broadband Exchange Line Service is only available when used in conjunction with Frame Relay Service and Asynchronous Transfer Mode (ATM) Service.
- B. The Fast Packet Option is used to connect a customer premises with Frame Relay and ATM.
- C. The Fast Packet Option is designed to transmit digital data signals at speeds of 56 Kbps, 64 Kbps, 128 Kbps, 1.536 Mbps, 44.210 Mbps, 149.760 Mbps, or 599.040 Mbps.

Multiples of 1.536 Mbps Broadband Exchange Line Service and Broadband Exchange Line Extension Service (from 2 through 8) may be used to access ATM Service Customer Connections using Inverse Multiplexing (IMA).

<u>ATM Service</u> <u>IMA Customer Connection Speed</u>	<u>Quantity of 1.536 Mbps</u> <u>Broadband Exchange Line Services</u> <u>Required</u>
3.072 Mbps	2
4.608 Mbps	3
6.144 Mbps	4
7.680 Mbps	5
9.216 Mbps	6
10.752 Mbps	7
12.277 Mbps	8

(N)

(N)

FRAME RELAY SERVICE

12.3 FAST PACKET OPTION (FPO) (Cont'd)

12.3.1 General (Cont'd)

- D. The Fast Packet Option operating at a transmission speed of 149.760 Mbps or 599.040 Mbps is fiber optic based.
- E. Specifications for the Fast Packet Option operating at a transmission speed of 128 Kbps using 2B1Q technology are contained in the following documents:
- ANSI T1.601, "Integrated Services Digital Network (ISDN) Basic Access Interface for Use on Metallic Loops for Application on the Network Side of the NT (Layer 1 Specification)". This document may be ordered from:
- American National Standards Institute, Inc.
11 W. 42nd Street
New York, New York 10036
- Bell Communications Research TR-TSY-000829, "Operations Technology Generic Requirements (OTGR):
- Generic Operations Interfaces Embedded Operations Channels". This document may be ordered from:
- BellCore - Customer Services
8 Corporate Place - Room 3C183
Piscataway, New Jersey 08854-4156
- F. A 128 Kbps Frame Relay Service or CDS Customer Connection may interface with a Fast Packet Option operating at a transmission speed of either 128 Kbps (2B1Q) or 1.536 Mbps. If an Extension capability operating at 128 Kbps is necessary, two 64 Kbps Broadband Exchange Line Extensions are required.

(N)

(N)

13. RESERVED FOR FUTURE USE

Issued: ISSDATE

Effective: EFFDATE

**Chesnee Telephone Company, Inc.
208 South Alabama Avenue
Chesnee, South Carolina 29323**

CENTREX SERVICE

Table of Contents

	<u>Sheet No.</u>
14.1 CENTREX SERVICE	2
14.1.1 General	
14.1.2 Regulations and Conditions	
14.1.3 Description of Features	
14.1.4 Rates and Charges	

CENTREX SERVICE

14.1 CENTREX SERVICE

14.1.1 General

- A. Centrex Service is a Central Office-based business communications service that provides capabilities similar to those offered on a Private Branch Exchange, but without requiring switching equipment on the customer's premises. Centrex enables a customer to integrate all of his business lines into a single telecommunications system.
- B. All Centrex Service station lines will be equipped with the standard features that are identified in this section. Additional optional features may also be selected subject to the applicable charges as specified in Section 16.

CENTREX SERVICE

14.1 CENTREX SERVICE (Cont'd)

14.1.2 Regulations and Conditions

- A. A Centrex customer must have a minimum of two Centrex lines.
- B. The minimum period for Centrex Service provided under this tariff shall be for one month.
- C. Centrex is offered subject to the availability of outside plant and/or Central Office facilities.
- D. One directory listing is provided without charge for each Centrex customer.
- E. The customer may choose to pay for the service on a month-to-month basis or under a service contract plan. A month-to-month customer may, at any time, convert to a service contract plan by executing the chosen service contract and by paying the applicable service period plan rate currently in effect.
- F. The monthly rate for customers choosing the service period contract is guaranteed against Telephone Company initiated changes during the selected service contract period.
- G. Subsequent line additions/deletions to the original service contract period are treated as follows:
 - 1. Subsequent additions will be rated under a new contract or added to an existing contract, based upon the remaining period of the initial contract. If the line addition causes the customer's total Centrex line count to exceed the threshold of the line count previously contracted, all lines will be billed at the rate for the larger line count.
 - 2. Subsequent line deletions, resulting in reductions equal to or exceeding 20% of the initial quantity of lines under contract, will be considered a termination liability and treated as specified in paragraph H below. If the reduction causes the total number of lines to fall into a different line size group, all remaining lines will be billed at rates for the smaller line size group.

CENTREX SERVICE

14.1 CENTREX SERVICE (Cont'd)

14.1.2 Regulations and Conditions (Cont'd)

H. Termination Liabilities shall be treated as follows:

1. If the service is cancelled by the customer after installation of the service, but prior to the completion of the service period, the customer shall be obligated to pay a termination liability charge. The charge is calculated by multiplying the monthly rate by the remaining months in the contract period times fifty percent.
2. A customer who reduces the quantity of Centrex lines under contract has the following options for the duration of the contract period:
 - a. Continue to pay an amount equal to the monthly rate for the number of Centrex lines that are disconnected under contract, or
 - b. Pay termination charges as described in (1) above on the number of Centrex lines disconnected.

I. A reduction or waiver of the service establishment charges may be offered, by the Telephone Company, as follows:

At the Telephone Company's discretion, the following non-recurring service establishment charges may be reduced or waived during promotional campaigns and/or as a part of customer negotiations.

1. Non-recurring per line service establishment charge.
2. Non-recurring service establishment charge for OUTWATS-Simulated Facility Group Automatic Flexible Routing/Overflow Hunting Arrangements.
3. Non-recurring service establishment charge for creating hunt groups.

CENTREX SERVICE

14.1 CENTREX SERVICE (Cont'd)

14.1.2 Regulations and Conditions (Cont'd)

- J. Customers who subscribe to Centrex Service for more than 100 lines may, at the Telephone Company's discretion, be offered customer specific pricing on a contract basis. The rate will be offered in writing to the customer for acceptance. An individual service agreement will specify the length of the contract period and the applicable rates. With the exception of the customer specific rates, all other rates, charges, and regulations specified herein shall continue to apply.
- K. All exchange lines in a Centrex group must have the same billing arrangement, either flat-rate or measured service (where offered).
- L. Intercom calls between lines in a Centrex group are not subject to local measured service.
- M. When used with Call Forwarding or Call Transfer, the Centrex customer is responsible for the payment of the applicable toll charge for each billable call connected over the public network between the Centrex station and the station at which the call is answered. It also applies to collect and person-to-person calls, which may be refused at the answering station.
- N. The Centrex lines for a Centrex customer may terminate at multiple locations; however, all Centrex lines in the same group must be served out of the same Central Office.
- O. This Centrex tariff does not include terminal equipment on the customer's premises. Terminal equipment may be provided by the Telephone Company or by the customer.
- P. Unless specifically exempted, Centrex shall be subject to all general regulations applicable to the provision of service by the Telephone Company as stated in other provisions the General Exchange Tariff.

CENTREX SERVICE

14.1 CENTREX SERVICE (Cont'd)

14.1.3 Description of Features

The following standard and optional features may be provided as a part of the Centrex service:

A. Direct Inward Dialing

Direct Inward Dialing allows Centrex station users to directly receive incoming calls without the assistance of an attendant.

B. Direct Outward Dialing

Direct Outward Dialing enables Centrex station users to call outside the Centrex group directly without the assistance of an attendant.

C. Business Group Automatic Identified Outward Dialing

Business Group Automatic Identified Outward Dialing provides identification of the calling line or the Centrex Group billing/pilot number on billable calls directed to the public network.

D. Intercom Dialing

Intercom Dialing allows Centrex station users to call other stations within their Centrex groups by dialing abbreviated codes.

E. Call Hold

Call Hold allows a station user to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party or return to the previously held call.

F. Three-Way Calling

Three-Way Calling allows a station user to add a third party to the existing call, and thus enables a simultaneous conference between parties at multiple locations.

CENTREX SERVICE

14.1 CENTREX SERVICE (Cont'd)

14.1.3 Description of Features (Cont'd)

G. Call Transfer

Call Transfer allows a station user to transfer calls to another station by flashing the switch hook and dialing the transfer-to-number.

H. Off-Premises Stations

Off-Premises Stations enable a secondary business location to access the same Centrex features and services as the main business location. The secondary locations must be served by the same Central Office as the primary location.

I. Call Forwarding Variable (All Calls)

Call Forwarding Variable enables a station user to divert all incoming calls to another directory number. Activation, deactivation and the forward-to destination are controlled by the station user.

J. Call Forwarding Busy Line

Call Forwarding Busy Line causes all calls to be redirected to an alternate station when the called station is busy.

K. Call Forwarding Don't Answer

Call Forward Don't Answer allows all calls that terminate to a user's station to be redirected to an alternate station after a predetermined number of rings.

L. Call Forwarding Incoming Only

Call Forwarding Incoming Only can be used with any of the Call-Forwarding features (Call Forwarding Variable, Don't Answer, and Busy Line) and allows incoming calls (calls that originate outside the Centrex group) to be forwarded. Calls from within the group or a private facility are not forwarded.

CENTREX SERVICE

14.1 CENTREX SERVICE (Cont'd)

14.1.3 Description of Features (Cont'd)

M. Call Forwarding Within Group Only

Call Forwarding Within Group Only can be used with any of the Call Forwarding features (Call Forwarding Variable, Don't Answer, and Busy Line) and restricts call forwarding to only directory numbers within the same Centrex group, thus preventing the station user from forwarding calls outside the Centrex group.

N. Call Forwarding Distinctive Ringing

Call Forwarding Distinctive Ringing allows station users to distinguish between forwarded and non-forwarded calls. The distinctive ringing pattern is two short rings. This option is assigned to the base or forwarding station, but is active (rings) on the forward-to station.

O. Call Pick-Up

Call Pick-Up permits a station user to answer incoming calls directed to another station within the same pick-up group by dialing an access code.

P. Directed Call Pick-Up

Directed Call-Pick-Up enables a station user to answer a call that is ringing at another station within the Centrex group by dialing an access code and the ringing station number.

Q. Call Waiting

Call Waiting provides a burst of tone to inform a station user with a call already in progress that another call is waiting to be answered. The station user may answer the waiting call by hanging up or hitting the switch hook.

R. Cancel Call Waiting

Cancel Call Waiting allows a station user, on a per-call basis, to deactivate Call Waiting by dialing an access code.

CENTREX SERVICE

14.1 CENTREX SERVICE (Cont'd)

14.1.3 Description of Features (Cont'd)

S. Voice/Data Protection

Voice/Data Protection allows a station user to deactivate features such as Call Waiting and Operator Verification when the user's line is in use.

T. Do Not Disturb

Do Not Disturb allows a station user to prevent incoming calls from ringing his/her station by diverting such calls to a tone or recorded announcement. This feature can be offered with a Personal Identification Number (PIN) override option that selected callers can dial to override the Do Not Disturb.

U. Speed Calling 8 Code

Speed calling 8 Code enables a station user to call a list of up to 8 preselected directory numbers by dialing one-digit codes instead of the directory numbers.

V. Speed-Calling 30 Code

Speed Calling 30 Code enables a station user to call a list of up to 30 preselected directory numbers by dialing two-digit codes instead of the directory numbers.

W. Direct Connect Service

Direct Connect Service allows a station user to automatically place a call to a preselected directory number by lifting the receiver off the switch hook. No dialing is required for the calling party to reach the specified destination.

X. Manual Line Service

Manual Line Service automatically places a call to the operator when the station user lifts the receiver off the switch hook.

CENTREX SERVICE

14.1 CENTREX SERVICE (Cont'd)

14.1.3 Description of Features (Cont'd)

Y. Warm Line

Warm Line provides a time-out option with either Direct Connect Service or Manual Line Service. The time-out interval may be set at 1 to 14 seconds. During the time-out interval, a station user will receive normal dial tone and can originate calls. However, after the time-out interval expires, a call is automatically set up and routed to the specified destination.

Z. Customer Access Treatment Code Restrictions

Customer Access Treatment Code Restrictions (CAT Codes) can be used to prevent a Centrex station from dialing certain codes. For example, CAT Codes could be used to prevent a station from gaining access to the public network, using private facilities, or dialing specific stations within the Centrex group.

AA. Semi-Restricted Line

A Semi-Restricted Line is prevented from making calls to and/or receiving calls from stations outside the Centrex group. It may, however, make and/or receive outside calls indirectly via the attendant, Call Forwarding, Call Transfer, and Call Pick-Up features.

BB. Fully-Restricted Line

A Fully-Restricted Line prevents calls to and/or receiving calls from stations outside the Centrex group and prevents calls to and/or receiving calls from the attendant, thereby, denying it indirect access to/from outside the Centrex group.

CC. Toll Restriction

Toll Restriction blocks the completion of calls that are directed to the outside operator or to numbers outside the local calling area. Toll Restriction may be assigned to either an individual line or shared by multiple lines.

CENTREX SERVICE

14.1 CENTREX SERVICE (Cont'd)

14.1.3 Description of Features (Cont'd)

DD. Code Restriction

Code Restriction blocks the completion of calls that are directed to customer-specified area codes (NPAs) and/or central office codes (NXXs). Code Restriction may be assigned to either an individual line or shared by multiple lines.

EE. Outgoing Call Screening

Outgoing Call Screening blocks the completion of calls to specific directory numbers on either 3, 6, 7, or 10 digit basis. An Outgoing Call Screening may be assigned either to an individual line or to multiple lines shared by multiple station users.

FF. Distinctive Alerting/Call Waiting Indication

Distinctive Alerting/Call Waiting Indication allows a Centrex user to determine the source of incoming calls (from within or outside the business) by the Distinctive Ringing pattern or the Call Waiting tone. Normal ringing and Call Waiting tones are used to identify intra-Centrex group calls. Calls that originate from outside the Centrex group are identified by either two short rings and/or Call Waiting tones.

GG. Business Group Dialing Plan

A Business Group Dialing Plan enables a Centrex group to have: a unique dialing scheme which includes Intercom Dialing; access to an attendant, private network and/or special facilities using 1 to 5 digit codes; and/or Single-Digit Dialing and customized feature activation/deactivation codes. Each Centrex group may use either a standardized or a customized Business Group Dialing Plan.

HH. Special Intercept Announcement

A Special Intercept Announcement may optionally be used to address the following conditions: a) if a Centrex user dials a code which is not defined or assigned in the Business Group Dialing Plan; or b) if the call is restricted due to various restriction arrangements (i.e., Semi-Restricted, etc.).

CENTREX SERVICE

14.1 CENTREX SERVICE (Cont'd)

14.1.3 Description of Features (Cont'd)

II. Paging Access

Paging Access allows selected stations to have dial access to customer provided loudspeaker paging equipment. A line or a tie-trunk is required to support the customer's paging equipment.

JJ. Single-Digit Dialing

Single-Digit Dialing permits a Centrex user to reach a line or facility, or to access a feature by dialing a single-digit code. The Single-Digit Dialing codes are shared by all users within a Centrex group and are preprogrammed by the Telephone Company.

KK. Simulated Facility Groups

Simulated Facility Groups restrict the number of simultaneous calls between the Centrex group and the public network. For example, a 100-line Centrex group could be limited to 20 simultaneous calls to/from the public-network.

LL. Night Service

Night Service allows calls directed to the attendant to be rerouted to predesignated station lines within the same Centrex group when the attendant position is not staffed (i.e., evening hours, weekends).

CENTREX SERVICE

14.1 CENTREX SERVICE (Cont'd)

14.1.3 Description of Features (Cont'd)

MM. Regular Hunting

Regular Hunting or Linear Hunting is performed in a sequential fashion across all members of a multiline hunt group. The search for an idle station starts with the first number. If the first station is busy, the group of numbers is sequentially hunted until an idle station (number) is found. If there are no idle stations available, the caller receives a busy signal.

NN. Circle Hunting

Circle Hunting allows calls directed to busy stations in the middle of the hunt group to search through to the end of the hunt group and then return to the beginning of the hunt group in search of an idle station. The caller is connected to the first idle station (number) encountered.

OO. Uniform Call Distribution

Uniform Call Distribution is intended to distribute calls evenly among the stations in a Multiline Hunt Group. When a caller is connected to an idle station, the location of the next station is marked as the starting point for hunting for the next incoming call received. Once hunting begins, it proceeds in a circular manner until an idle station (number) is found.

CENTREX SERVICE

14.1 CENTREX SERVICE (Cont'd)

14.1.3 Description of Features (Cont'd)

PP. Preferential Hunting

Preferential Hunting allows any station in a Multiline Hunt Group to have its own (preferential) list. If a call is made to a station with a Preferential Hunting list assigned to it, and that station is busy, the preferential list is first hunted until an idle station (number) is found. If an idle station is not found on the preferential list, the hunt will proceed to the entire hunt group.

QQ. Series Completion

Series Completion is similar to Multiline Hunt Service; however, a significant difference between the two services is that Centrex stations equipped with "Series Completion" always have their own directory number and their own classes of service. "Linear" or "Circle" hunting arrangements can be selected with Series Completion.

RR. Queuing

Queuing may optionally be used when all stations in a hunt group are busy. When this occurs a call is placed into the queue. The call remains in the queue until an idle station is located. Up to ten calls can be in queue for a Multiline Hunt Group. Queuing cannot be provided for Preferential Hunt groups or Series Completion groups.

SS. Delay Announcements for Queued Calls

Delay Announcements can optionally be used to inform a caller that his or her call has been placed in a queue. The delay announcement can be repeated at regular intervals until an idle station becomes available.

TT. Stop Hunt

Stop Hunt allows a station user to stop the normal hunting process at a predetermined point. Activating this feature at a particular station in a Multiline Hunt Group will cause the search for an idle line to stop there.

CENTREX SERVICE

14.1 CENTREX SERVICE (Cont'd)

14.1.3 Description of Features (Cont'd)

UU. Make Busy

Make Busy can be used to temporarily make a particular station in a Multiline Hunt Group appear busy to incoming callers. Make Busy causes the hunt to skip over a station during the search for an idle station.

VV. Group Make Busy

Make Busy can be used to temporarily make a group of stations or an entire Multiline Hunt Group appear busy to incoming callers. Make Busy causes the hunt to skip over a group of stations during the search for an idle station and is operated via a physical switch.

WW. Voice Mail Integration

Voice Mail Integration allows calls to be redirected to a voice mail system. Call Forwarding Busy Line and Call Forwarding Don't Answer are provided with this feature along with the following capabilities: a) Called party identification (to the voice mail system) on forwarded calls; and b) Message Waiting activation/deactivation (stutter dial tone).

14.1.4 Rates and Charges

Rates and Charges for Centrex Service may be found in Section 16.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

TABLE OF CONTENTS

	<u>Page</u>
15.1 <u>SPECIAL CHARGES FOR TEMPORARY, SPECULATIVE, OR UNUSUAL CONSTRUCTION</u>	2
15.1.1 General	
15.1.2 Application of Special Charges	
15.2 <u>LINE EXTENSIONS</u>	4
15.2.1 Facilities to be Provided Without Construction Charges	
15.2.2 Construction Charges for Facilities in Excess of Allowances	
15.2.3 Poles on Private Property	
15.2.4 Provisions of Private Right-of-Way	
15.2.5 Temporary Service or Service to a Moveable Premises	
15.3 <u>SPECIAL CONSTRUCTION</u>	8
15.3.1 Private Property	
15.3.2 Service to Residential and Commercial Developments	
15.3.3 Underground Service Connections	
15.4 <u>SPECIAL SERVICE ARRANGEMENTS</u>	12
15.4.1 General	
15.4.2 Computation of Rates and Charges	

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

15.1 SPECIAL CHARGES FOR TEMPORARY, SPECULATIVE OR UNUSUAL CONSTRUCTION

15.1.1 General

- A. Facilities of the Company will be extended in accordance with the provisions of this Section. Special Charges may be applied in addition to the usual service connection charges and monthly rates. Special Charges apply primarily when unusual investment or expense will be incurred by the Company, such as when:
 - 1. Conditions require, or the customer requests the provision of special equipment, unusual or non-standard methods of plant construction, installation or maintenance or a move of Company facilities;
 - 2. The customer's location requires the use of costly private right-of-way; or
 - 3. The proposed service is of a temporary nature and the plant to be used for such service would not all be of value to the Company in the general conduct of its business upon discontinuance of that service.
- B. The Company will retain title to all plant constructed, as specified within this Tariff, whether provided wholly or partially at a customer's expense.
- C. The customer is required to pay all Construction Charges made by another telephone Company providing facilities connecting with the facilities of the Company.
- D. Applicants may be required to make nonrefundable advance payments to cover all or a portion of the excess Construction Charges for Exchange Service or Special Service Arrangements when in the opinion of the Company there is evidence of credit risk. A cash deposit may also be required as discussed under Section 4 of this Tariff.
- E. A waiver of construction charges for temporary structures may be obtained when the customer agrees to construct a full time residence of a permanent nature within eighteen (18) months.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

15.1 SPECIAL CHARGES FOR TEMPORARY, SPECULATIVE OR UNUSUAL CONSTRUCTION (Cont'd)

15.1.1 General (Cont'd)

- F. When attachments are made to poles of other companies, instead of providing construction for which the customer would be charged under the provisions of this Section, the customer shall pay the Company's cost for such attachments.
- G. Line extensions and special service arrangements are further subject to the regulations specified in the Tariffs of this Company.

15.1.2 Application of Special Charges

- A. Temporary Construction – The customer shall be charged the estimated cost of construction and removal of the plant which would not be of value to the Company, less the estimated net recovery value of the material used. The Company may require the customer to pay the cost of construction plus the cost of removal, less salvage, for temporary construction performed in advance of permanent construction or to provide temporary service.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

15.2 LINE EXTENSIONS

15.2.1 Facilities to be Provided Without Construction Charge

- A. The Company will furnish adequate telephone service to the largest practicable number of customers within its certificated service area without requiring a Construction Charge.
- B. The Company will furnish service to all applicants for service for which the Rural Utilities Service (RUS) construction funds have been provided, without payment by such applicants of any extra charge as a contribution to the cost of construction of facilities to provide such service.
- C. The Line Extension Charges specified in this Tariff shall not apply to service requests of a remote commercial operation (e.g, request for Telemetering Service at a remote pipeline location) where it is determined by the Company that there will be no residential growth potential in the foreseeable future. Any and all costs of this nature shall be borne by the customer.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

15.2 LINE EXTENSIONS (Cont'd)

15.2.2 Construction Charges for Facilities in Excess of Allowances

- A. When the Company has extended service to the number of customers specified in its most current loan agreement with the RUS, a new applicant for service may be required to pay a contribution to the cost of construction. The Company will extend its distributing plant to applicants in areas where facilities are not available under the following conditions and limitations:
1. The applicant will be required to pay the cost of construction of the required line if this cost is in excess of five (5) times the estimated annual Local Exchange Service revenues for the applicant.
 2. Applicants may be required to make advance payments to cover all or a portion of the excess Construction Charges for Exchange Service or Special Service Arrangements when in the Company's judgment there is evidence of credit risk. A cash deposit may also be required as specified in Section 4 of this Tariff.
 3. The Construction Charge for line extensions is apportioned equally among all applicants of a group.
 4. All costs will be computed on a current basis. Material cost will be computed on the basis of the extension of one circuit to the applicant.
 5. The type of cable plant extension will be determined by the Company as dictated by current and future circumstances, situations and forecasts, and the cost will be estimated accordingly.
 6. When required, the Construction Charge assessed an applicant or applicants for facilities shall be paid in advance, based on estimated charges. An adjustment to the actual charge will be made upon completion of construction.
 7. Payments for line construction are not refundable and no credit will be allowed for future installation on line extensions constructed under the above regulations.
 8. Where the customer or applicant is required to pay all or a portion of the construction cost to extend a line, the materials and equipment furnished and installed by the Company shall be totally owned and maintained by the Company.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

15.2 LINE EXTENSIONS (Cont'd)

15.2.3 Poles on Private Property

Poles on private property to be used in serving an individual customer will be furnished by the Company at no cost to the customer except in cases where the customer is required to pay for constructing the line extension. Poles requested by the customer in excess of those deemed necessary by the Company will be charged to the customer at the installed cost. Ownership and maintenance of such poles is vested in the Company.

15.2.4 Provisions of Private Right-of-Way

The Company's obligation to provide service is solely dependent upon its ability to secure, retain and maintain suitable rights-of-way without unreasonable expense. When conditions require, applicants shall provide, without expense to the Company, private right-of-way as needed. Any and all private right-of-way or permit requirements, and any and all associated costs, will be the responsibility of the applicant, and must be furnished before a plant extension project begins.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

15.2 LINE EXTENSIONS (Cont'd)

15.2.5 Temporary Service or Service to a Moveable Premises

- A. Where the proposed service is of a temporary nature and the plant would have no value to the Company upon discontinuance of the service, the applicant shall be charged the estimated cost of construction and removal of the plant or portion of the plant which would not be of value to the Company, less the estimated immediate net recovery value of the material used.
- B. Where plant construction is required to provide any service or facility of a temporary nature or where it is necessary to place temporary construction in advance of permanent construction in order to meet the customer's requirements, the Company may require the applicant to pay the non-recoverable costs of the temporary construction or to contract for service beyond the initial period, or both.
- C. When telephone service is provided to movable premises by means of aerial plant, the customer shall provide a clearance pole if the Company considers it necessary. The clearance pole must comply with the Company's specifications. The customer shall place, own and maintain the pole. However, if the customer elects and the Company agrees, the Company will place, own and maintain the pole and bill the customer the cost of placing the pole.
- D. Where plant construction is required to provide any service or facility to a movable premises, and it is necessary to place temporary construction in advance of permanent construction in order to meet the customer's requirements, the Company may require the applicant to pay the nonrecoverable costs of the temporary construction or to contract for service beyond the initial period, or both.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

15.3 SPECIAL CONSTRUCTION

15.3.1 Private Property

- A. An average amount of entrance and distribution facilities will be furnished by the Company provided the facilities are of the standard type normally furnished for the particular location or kind of service.
- B. The applicant may be required to pay the costs over and above those applicable for a normal installation:

If additional entrance or distribution facilities are required; if the conditions are such as to require special facilities, maintenance or methods of construction; if the installation is for a temporary or semi-permanent purpose; or if for any other reason the construction costs are excessive as compared with the revenue to be derived.
- C. The customer will provide the Company upon request and without charge written permission for the placing of the Company's facilities on the property.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

15.3 SPECIAL CONSTRUCTION (Cont'd)

15.3.2 Service to Residential and Commercial Developments

- A. The Construction Charges, allowances and provisions previously specified in this Section contemplate the extension of facilities into areas of normal growth and development. Where facilities are to be extended into new areas of residential or commercial real estate development which, in the Company's opinion, are of a promotional or speculative nature, the Company may require an advance deposit equal to all or a portion of the costs of such construction, depending on the circumstances in each case. This advance deposit will be payable prior to the start of construction.
1. The Company and the developer may enter into a contractual agreement that provides for the periodic refund of portions of the deposit as customers in the development receive telephone service, and other terms of the contract are met. The contract will specify the estimated number of telephone customers expected to receive service within the area and the time required to complete the project (not to exceed five years). The contract will provide that the construction charge be computed to reflect regular Tariff allowances, design changes made by the developer, damage to telephone facilities by persons other than Company employees, or agents or unusual construction requirements. Periodic refunds to the developer will be adjusted accordingly.
 2. No refund will be made of any remaining balance of the construction advance after five years from the date the extension of facilities for the developer was completed.
 3. Unless included in the construction advance made by the developer, extensions from the facilities installed for the developer will be made in accordance with the provisions of the Company's extension policies and any required fees, deposits or prepayments shall be paid by the applicant requesting service to such lot or tract.
- B. The applicant for telephone service to a development is required to provide the Company, at his/her own expense, the necessary easements for installation and maintenance of telephone facilities, clear the ground where facilities are to be installed according to Company specifications and request installation of telephone facilities at an appropriate time during construction of the project to avoid unnecessary costs to the Company.

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

15.3 SPECIAL CONSTRUCTION (Cont'd)

15.3.3 Underground Service Connections

- A. When customers request underground service connections instead of aerial drop wires which would ordinarily be used to reach the customer's premises, or when aerial facilities are used to provide service or channels to a customer and the customer subsequently requests that such facilities be placed underground, the following regulations apply:
1. Where cable is to be placed in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Company;
 2. The duct or ducts required in the underground conduit by the Company to furnish service shall be reserved for its exclusive use;
 3. Where cable is laid in a trench at the customer's request, the trench shall be constructed and back filled under the Company's supervision and by or at the customer's expense;
 4. Cable installed in conduit will be maintained and replaced at the expense of the Company where the conduit has been inspected in place by the Company and approved, but repairs or replacements of cable in the conduit or trench made necessary by damage caused by the customer or his representatives will be made only at the customer's expense;

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

15.3 SPECIAL CONSTRUCTION (Cont'd)

15.3.3 Underground Service Connections (Cont'd)

A. (Cont'd)

5. Where facilities are changed from aerial to buried or underground, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities;
6. Except as otherwise provided herein, the regulations in this Tariff contemplate that the type of construction required to provide the quantity and class of service involved will be determined by the Company. The applicant may be required to pay additional costs involved where a different type of construction than that proposed by the Company is desired; and
7. When a special type of construction other than those covered preceding is desired by the customer or when the individual requirements of a particular situation make the construction unusually expensive, the customer is required to bear the excess cost of such construction. Any special maintenance expense that may from time to time occur will be borne by the customer except that maintenance of buried service wire, including associated trenching where required, will be at the expense of the Company.

15.4 SPECIAL SERVICE ARRANGEMENTS

15.4.1 General

- A. If the requirements of customers cannot be met with the regularly offered service arrangements, Special Service Arrangements may be furnished by the Company, where practical, at charges equivalent to the estimated cost of such equipment and arrangements provided it is not detrimental to any of the services furnished under the Company's Tariffs.
- B. If any one type of Special Service Arrangement is subscribed to by more than fifteen (15) customers, the Company may file for approval of the service as a general offering in the appropriate Tariff.

15.4.2 Computation of Rates and Charges

- A. Rates for Special Service Arrangements are equivalent to the estimated costs of furnishing the Special Service Arrangement.
- B. Estimated cost consists of an estimate of the total cost to the Company in providing the Special Service Arrangement including:
 - 1. Cost of maintenance;
 - 2. Cost of operation;
 - 3. Depreciation on the estimated installed cost of any facilities used to provide the Special Service Arrangement based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage;
 - 4. General administration expenses, including taxes on the basis of average charges for these items;

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

15.4 SPECIAL SERVICE ARRANGEMENTS (Cont'd)

15.4.2 Computation of Rates and Charges (Cont'd)

- B. (Cont'd)
5. Any other item of expense associated with the particular Special Service Arrangement; and
 6. An amount, computed on the estimated cost installed of the facilities used to provide the Special Service Arrangement, for return on investment.
- C. Estimated installed cost mentioned above includes cost of equipment and materials provided or used plus the estimated cost of installing, including engineering, labor, supervision, transportation, rights-of-way, and other items which are chargeable to the capital accounts.
- D. Special Service Arrangement rates are subject to review and revision conditioned upon changing costs.
- E. At such time as a Special Service Arrangement becomes a Tariff offering, the Tariff rate or rates will apply from the date of Tariff approval.
- F. The following rate treatments may be used in connection with charges for Special Service Arrangements.
1. Monthly rental and termination agreement with or without an Installation Charge.
 2. Monthly rental with or without an Installation Charge.
 3. Installation Charge only.

RATES AND CHARGES

Table of Contents

	<u>Sheet No.</u>	
16.1	2	GENERAL
16.2	2	SERVICE CHARGES
16.3	5.1	LOCAL EXCHANGE SERVICE CHARGES
16.4	6	DIRECTORY LISTING CHARGES
16.5	7	EXTENSION LINE MILEAGE
16.6	7	TIE LINE SERVICE
16.7	7	RESERVED FOR FUTURE USE
16.8	8	ADVANCED CALLING SERVICES
16.9	10	RESTRICTED TOLL ACCESS
16.10	10	LOCAL 56 KILOBIT DATA SERVICE
16.11	11	LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE
16.12	27	ROTARY LINE SERVICE
16.13	27	UNIVERSAL EMERGENCY NUMBER SERVICE (911)
16.14	28	PUBLIC PAY TELEPHONE SERVICE
16.15	29	FOREIGN EXCHANGE SERVICE
16.16	31	FRAME RELAY SERVICE
16.17	32	RESERVED FOR FUTURE USE
16.18	33	CENTREX SERVICE
16.19	39	CONSTRUCTION CHARGES
16.20	39	TEEN LINE

(N)

Issued: March 23, 2005

Effective: Upon Approval of the Commission

Chesnee Telephone Company, Inc.
208 South Alabama Avenue
Chesnee, South Carolina 29323

RATES AND CHARGES

16.1 GENERAL

This section contains the rates and charges for the services identified in this Tariff that are provided by the Company. Rates and charges are generally per item charges or monthly rates as the context warrants, unless otherwise noted.

16.2 SERVICE CHARGES

The following charges are assessed for the services listed in Section 5 of this Tariff.

	<u>Non-Recurring Charge</u>
16.2.1 Service Ordering Charge – Per Service Order:	
A. Residence	
For connecting new or additional Central office lines	\$25.75
For moving or changing existing service or adding new or additional service other than central office	\$10.25
B. Business	
For connecting new or additional central Office lines	\$29.75
For moving or changing existing service or adding new or additional service other than central office	\$11.75
16.2.2 Central Office Line Connection Charge – Per Central Office Line or Trunk	
A. Residence	\$9.75
B. Business	\$10.00
16.2.3 Premises Visit Charge – Per Customer Request	
A. Residence	\$4.30
B. Business	\$4.30

RATES AND CHARGES

16.2 SERVICE CHARGES (Cont'd)

16.2.4 For Record Type Orders Only – Service Ordering
Charge Per Customer Request

A.	Residence	\$7.15
B.	Business	\$8.20

16.2.5 Installation Charges

Installation charges where applicable are identified and presented throughout this tariff as part of the offering of individual items of service features.

16.2.6 Telephone Number Change Charge

		<u>Non-Recurring Charge</u>
A.	Residence	
	Service Order Charge Per Customer Request	\$10.25
	Charge Per Telephone Number Changed	\$3.25
B.	Business	
	Service Order Charge Per Customer Request	\$11.75
	Charge Per Telephone Number Changed	\$3.25

16.2.7 Interexchange Carrier Change Charge

		<u>Non-Recurring Charge</u>
A.	Residence	
	Service Order Charge Per Customer Request	\$10.25
	Central Office Charge Per Customer Request	\$9.75
B.	Business	
	Service Order Charge Per Customer Request	\$11.75
	Central Office Charge Per Customer Request	\$10.00

RATES AND CHARGES

16.2 SERVICE CHARGES (Cont'd)

16.2.8 Restoration Charge Non-Payment		<u>Non-Recurring Charge</u>
A.	Residence	
	Service Order Charge Per Customer Request	\$10.25
	Charge Per Telephone Number Restored	\$3.25
B.	Business	
	Service Order Charge Per Customer Request	\$11.75
	Charge Per Telephone Number Restored	\$3.25
Temporary Suspension		
A.	Residence	
	Service Order Charge Per Customer Request	\$10.25
	Charge Per Telephone Number Restored	\$3.25
B.	Business	
	Service Order Charge Per Customer Request	\$11.75
	Charge Per Telephone Number Restored	\$3.25
16.2.9 Malicious Call Trace		
		<u>Non-Recurring Charge</u>
A.	Residence	
	Service Order Charge Per Customer Request	\$20.00
	Central Office Connection Charge Per Line	\$10.00
B.	Business	
	Service Order Charge Per Customer Request	\$22.00
	Central Office Connection Charge Per Line	\$12.00

Issued: ISSDATE

Effective: EFFDATE

RATES AND CHARGES

16.2 SERVICE CHARGES (Cont'd)

16.2.10 Minimum Monthly Installment Payments

A.	Initial Payment	
	Residence	\$30.00
	Business	\$35.00
B.	Subsequent Monthly Installments	
	Residence	\$10.00
	Business	\$10.00

16.2.11 Feature Change Charge

		<u>Non-Recurring Charge</u>
A.	Residence	
	Service Order Charge Per Customer Request	\$10.25
	Charge Per Telephone Number Changed	\$ 3.25
B.	Business	
	Service Order Charge Per Customer Request	\$11.75
	Charge Per Telephone Number Changed	\$ 3.25

16.2.12 Returned Check Charge

Per Occasion

The returned check charge will be equal to, or less than, the rate allowed by S.C. Code Ann. § 34-11-70 (Supp. 1998).

16.2.13 Late Payment Charge

The Company may establish a Late Payment Charge as it deems appropriate subject to the maximum amounts and the exceptions contained in South Carolina Public Service Commission Reg. 103-622.2.

(N)
|
(N)

RATES AND CHARGES

16.3 LOCAL EXCHANGE SERVICE CHARGES

The following charges are assessed for the services listed in Section 6 of this tariff.

16.3.1 Flat Rate Service

	<u>Monthly Rate</u>	
A. <u>Business</u>		
One Party	\$31.10	
B. <u>Residence</u>		
One Party	\$16.40	
C. <u>Pay Station</u>		
Public Telephone Access Service (PTAS)	\$31.10	(R)
D. <u>PABX and PBX</u>		
Trunk Lines	\$45.95	
E. <u>Churches</u>		

All churches within the Company's service area are provided one (1) business line at forty percent (40%) below the established business rate. Additional business lines will be provided at the above referenced rate for the type of business service ordered by the customer.

RATES AND CHARGES

16.3 LOCAL EXCHANGE SERVICE CHARGES (Cont'd)

16.3.2 Verification and Emergency Interrupt Service

- A. Verification Request
 - 1. Each Request Chesnee Telephone Company concurs with the rates approved by the South Carolina Public Service Commission for BellSouth Telecommunications, Inc.

- B. Emergency Interrupt Request
 - 1. Each Request..... Chesnee Telephone Company concurs with the rates approved by the South Carolina Public Service Commission for BellSouth Telecommunications, Inc.

16.4 DIRECTORY LISTING CHARGES

16.4.1 The following charges are assessed for the services listed in Section 7 of this tariff.

	<u>Charges</u>
A. Primary Listing	No charge
B. Additional Listing	\$0.75
C. Reference Listing	\$0.75
D. Alternate (Directive) Listing	
1. Nights, Sundays and Holidays	\$0.75
2. If No Answer, Dial	\$0.75
E. Foreign Listing	\$0.75
F. Extra Lines of Information in Listing	\$0.75
G. Indented Listing	\$0.75
H. Caption Listing	\$0.75
I. Temporary Listing	\$0.75
Minimum Charge Per Listing Period	\$1.00
J. Non-Published Number Service	\$1.00

RATES AND CHARGES

16.5 EXTENSION LINE MILEAGE

From the common equipment cabinet to the station location:

- A. First 300 feet \$2.25
- B. Each additional 100 feet \$0.75

16.6 TIE LINE SERVICE

Channelization, transport and termination from the Chesnee Central Office to the customer premises.

	<u>Monthly Rate</u>
A. Tie Line	\$45.95
B. DATA Line	\$45.95
C. WATS Line	\$45.95

16.7 RESERVED FOR FUTURE USE

(T)
(D)
|
(D)

RATES AND CHARGES

16.8 ADVANCED CALLING SERVICES

The following charges are assessed for the services listed in Section 8 of this tariff.

A. <u>Advanced Calling Service</u>	<u>Residence Monthly Rate</u>	<u>Business Monthly Rate</u>	
Anonymous Call Rejection	\$3.25	\$5.25	
Automatic Call Back	\$2.25	\$2.75	
Automatic Recall	\$2.25	\$2.75	
Call Forwarding	\$1.50	\$2.50	
Call Restriction (Per Restriction)	\$1.50	\$2.50	
Calling Name Delivery			
Calling Name Delivery Blocking			
Calling Number Delivery	\$5.00	\$5.50	
Calling Number Delivery Blocking (Per Line)	\$2.00	\$2.50	
Call Waiting	\$3.00	\$5.00	
Caller ID*	\$6.50	\$7.00	(T)
Caller ID Blocking Per Call			
Caller ID Blocking Per Line	\$3.00	\$3.50	
Caller ID Call Waiting*	\$6.00	\$8.50	(T)
Cancel Call Waiting	\$1.50	\$2.50	
Customer Originated Trace	\$4.00	\$4.50	
Do Not Disturb	\$3.00	\$4.00	
Home Intercom	\$1.00	\$1.50	
Remote Call Forwarding	\$3.00	\$5.00	
Selective Call Acceptance	\$2.25	\$2.75	
Selective Call Forwarding	\$2.25	\$2.75	
Selective Call Rejection	\$2.25	\$2.75	
Speed Dialing 9 Code	\$3.50	\$5.00	
Speed Dialing 30 Code	\$4.50	\$6.00	
Three Way Calling	\$3.00	\$3.50	(M)
Wake-Up Service	\$1.50	\$2.00	
Warm Line	\$3.50	\$5.50	

* Customer must subscribe to Caller ID to receive Caller ID Call Waiting. (N)

Certain material formerly on this page now appears on 1st Revised Sheet No. 39

RATES AND CHARGES

16.8 ADVANCED CALLING SERVICES (Cont'd)

B. Package Rates

Advanced Calling Services stipulated in this tariff are available in the following packages:

	<u>Monthly Rate</u>	
	<u>Per C.O. Line Equipped</u>	
	<u>Residence</u>	<u>Business</u>
Call Forwarding & Call Waiting	\$4.00	\$7.00
Call Forwarding, Call Waiting, and Three-Way Calling	\$7.00	\$10.00

Cancel Call Waiting may be added to either of the above packages for an additional \$1.00 per month for residential service and \$2.00 per month for business service.

Speed Dialing (9 number) may be added to either of the above packages for an additional \$3.00 per month for residential service and \$4.50 per month for business service. Long List (30 number) may be added for an additional \$4.00 per month for residential service and \$5.50 per month for business service.

Any Two (2) Features Exclusive of Customer Originated Trace and Caller ID	\$4.00	\$7.00	(T) (T)
Any Three (3) Features Exclusive of Customer Originated Trace and Caller ID	\$6.00	\$7.00	(T) (T)
Any Four (4) Features Exclusive of Customer Originated Trace and Caller ID	\$8.00	\$9.00	(T) (T)
Any Five (5) Features Exclusive of Customer Originated Trace and Caller ID	\$10.00	\$11.00	(T) (T)

RATES AND CHARGES

16.8 ADVANCED CALLING SERVICES (Cont'd)

B. Package Rates (Cont'd)

	<u>Monthly Rate</u>		
	<u>Per C.O. Line Equipped</u> <u>Residence</u>	<u>Business</u>	
Any Six (6) Features Exclusive of Customer Originated Trace and Caller ID	\$12.00	\$13.00	(M) (T) (T) (M)
Any Seven (7) Features	\$14.00	\$14.00	
All Nine (9) Features	\$20.00	\$25.00	
Caller ID, Call Forwarding, Call Waiting and Cancel Call Waiting	\$8.50	N/A	
Selective Call Acceptance, Selective Call Rejection, and Selective Call Forwarding	\$4.95	N/A	
Do Not Disturb and Wake-Up Service	\$3.50	N/A	

Certain material currently on this page formerly appeared on 1st Revised Sheet No. 10, Section 16.

RATES AND CHARGES

16.8 ADVANCED CALLING SERVICES (Cont'd)

(M)
 |
 (M)

C. Service Connection Charges as described in Section 16 are applicable for all Advanced Calling Services.

16.9 RESTRICTED TOLL ACCESS

	<u>Non-Recurring</u>		<u>Monthly Rate</u>	
Business	\$30.00	(I)	\$6.25	(I)
Residence	\$22.50	(I)	\$3.25	(I)

16.10 LOCAL 56 KILOBIT DATA SERVICE

A. Dedicated point to point service.

	<u>One-Time Charge</u>	<u>Monthly Rate</u>	
Channel Termination	\$340.00 Each End	\$70.00	
Channel Node Termination		\$30.00	
Mileage	\$ 93.00	\$40.00 \$ 4.10	plus per airline mile

B. Switched Service

	<u>One-Time Charge</u>	<u>Monthly Rate</u>	
	\$900.00	\$55.00 \$ 0.12	plus per minute for first minute
		\$ 0.10	plus per minute for each additional minute

Certain material formerly on this page currently appears on 1st Revised Sheet No. 9.1, Section 16.

Issued: March 23, 2005

Effective: Upon Approval of the Commission

Chesnee Telephone Company, Inc.
 208 South Alabama Avenue
 Chesnee, South Carolina 29323

RATES AND CHARGES

16.11 LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

16.11.1 Initial Service Offerings

A. Rate Table – Maximum

Rates shown in the following table are the maximum rates applicable to intrastate long distance calls between all points within the State of South Carolina. The actual rates are those specified in the current price list in this tariff. The Public Service Commission will be advised by the Company of any changes at least fourteen days prior to the effective date of the price change. Notification of existing customers will be as follows: (a) rate increases – fourteen days advance notification, (b) rate decreases – notification coincident with price adjustment.

<u>Rate Mileage</u>	<u>Day Per Minute</u>	<u>Evening Per Minute</u>
0-10	\$0.40	\$0.25
11-16	\$0.40	\$0.25
17-22	\$0.40	\$0.25
23-30	\$0.40	\$0.25
31-55	\$0.40	\$0.25
56-70	\$0.40	\$0.25
71-124	\$0.40	\$0.25
125+	\$0.40	\$0.25

Note: Day of week and holiday discounts apply as shown in Section 8.8 of this tariff.

RATES AND CHARGES

16.11 LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

16.11.1 Initial Service Offerings (Cont'd)

B. Rate Table – Effective

Rates shown in the following table are applicable to intrastate long distance calls between all points within the State of South Carolina.

Day	\$0.33
Evening	\$0.165

Note: Day of week and holiday discounts apply as shown in Section 8.8 of this tariff.

RATES AND CHARGES

16.11 LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

16.11.2 Additional Charges

The following charges are in addition to the basic Rate Tables preceding when the call is placed using the following operator services:

	<u>Service Charge</u>	<u>Surcharge</u>
A. Station		
Customer Dialed Calling Card Station	\$0.80	N/A
Customer Dialed/Automated	\$0.80	N/A
Customer Dialed and Operator Assisted	\$0.80	N/A
Customer Dialed-Operator Must Assist	\$0.80	N/A
Operator Station*		
Customer Dialed Collect, Billed to Third Number	\$1.75	N/A
Operator dialed Collect, Billed to Third Number, Sent Paid	\$1.75	\$0.75
Operator Dialed, Billed to a Calling Card	\$1.75	N/A
B. Person*		
Customer Dialed Collect, Billed to Third Number, Calling Card, Sent Paid	\$3.50	N/A
Operator Dialed Collect, Billed to Third Number, Sent Paid	\$3.50	\$0.75
N/A		
* Not Applicable Includes Real Time Rated Calls		

RATES AND CHARGES

16.11 LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

16.11.3 800 Type Service Offering

Rates – Maximum

Non-Recurring Charge, per 800 number	\$35.00
Monthly Recurring charge, per 800 number	\$ 5.00
Usage Charges, per minute	\$ 0.30

Issued: ISSDATE

Effective: EFFDATE

Chesnee Telephone Company, Inc.
208 South Alabama Avenue
Chesnee, South Carolina 29323

RATES AND CHARGES

16.11 LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

16.11.3 800 Type Service Offering (Cont'd)

Rates – Effective

Non-Recurring Charge, per 800 number	\$ 6.00
Monthly Recurring charge, per 800 number	\$ 2.00
Usage Charges, per minute	\$ 0.25

Issued: ISSDATE

Effective: EFFDATE

Chesnee Telephone Company, Inc.
208 South Alabama Avenue
Chesnee, South Carolina 29323

RATES AND CHARGES

16.11 LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

16.11.4 Chesnee Saver Service

A. Option Plans

	<u>Minimum</u>	<u>Maximum</u>
1. <u>Residential Options</u>		
Option 1 (50% discount)		
One-Time Subscription Fee	\$0.00	\$10.00
Monthly Rate	\$0.00	\$5.00
Peak Per Minute	\$0.09	\$0.30
Off-Peak Per Minute	\$0.05	\$0.15
Options 2 (20% discount)		
One-Time Subscription Fee	\$0.00	\$10.00
Monthly Rate	\$0.00	\$5.00
Peak Per Minute	\$0.09	\$0.30
Off-Peak Per Minute	\$0.05	\$0.20
2. <u>Business Options</u>		
Option 1 (25% discount)		
One-Time Subscription Fee	\$0.00	\$10.00
Monthly Rate	\$0.00	\$5.00
Peak Per Minute	\$0.09	\$0.30
Off-Peak Per Minute	\$0.05	\$0.20
Options 2 (20% discount)		
One-Time Subscription Fee	\$0.00	\$10.00
Monthly Rate	\$0.00	\$5.00
Peak Per Minute	\$0.09	\$0.30
Off-Peak Per Minute	\$0.05	\$0.20

RATES AND CHARGES

16.11 LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

16.11.4 Chesnee Saver Service (Cont'd)

A. Option Plans (Cont'd)

	<u>Rate</u>
1. <u>Residential Options</u>	
Option 1 (50% discount)	
One-Time Subscription Fee	\$7.15
Monthly Rate	\$4.00
Peak Per Minute	\$0.165
Off-Peak Per Minute	\$0.0825
Options 2 (20% discount)	
One-Time Subscription Fee	\$7.15
Monthly Rate	\$1.00
Peak Per Minute	\$0.264
Off-Peak Per Minute	\$0.132
2. <u>Business Options</u>	
Option 1 (25% discount)	
One-Time Subscription Fee	\$8.00
Monthly Rate	\$4.00
Peak Per Minute	\$0.2475
Off-Peak Per Minute	\$0.12375
Options 2 (20% discount)	
One-Time Subscription Fee	\$8.00
Monthly Rate	\$1.00
Peak Per Minute	\$0.264
Off-Peak Per Minute	\$0.132

RATES AND CHARGES

16.11 LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

16.11.5 Chesnee Premium Plan

Rates for Direct Dialed Intrastate Message Telecommunications Service for residential and business customers for all points in the State of South Carolina. The rates are as follows:

	<u>Minimum</u>	<u>Maximum</u>
A. <u>Residential Direct Dial Service</u>		
Monday-Sunday, All Day (Per Minute)	\$0.09	\$0.20
Monthly Rate	\$0.00	\$5.00
B. <u>Business Direct Dial Service</u>		
Monday-Sunday, All Day (Per Minute)	\$0.09	\$0.20
Monthly Rate	\$0.00	\$5.00

RATES AND CHARGES

16.11 LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

16.11.5 Chesnee Premium Plan (Cont'd)

Rates for Direct Dialed Intrastate Message Telecommunications Service for residential and business customers for all points in the State of South Carolina. The rates are as follows:

	<u>Rate</u>
A. <u>Residential Direct Dial Service</u>	
Monday-Sunday, All Day (Per Minute)	\$0.15
Monthly Rate	\$0.00
B. <u>Business Direct Dial Service</u>	
Monday-Sunday, All Day (Per Minute)	\$0.13
Monthly Rate	\$0.00

RATES AND CHARGES

16.11 LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

16.11.6 Chesnee Enhanced Plan

Rates for Direct Dialed Intrastate Message Telecommunications Service for residential and business customers for all points in the State of South Carolina. The rates are as follows:

	<u>Minimum</u>	<u>Maximum</u>
A. <u>Residential Direct Dial Service</u>		
Monday-Sunday, All Day (Per Minute)	\$0.05	\$0.15
Monthly Rate	\$0.00	\$8.00
B. <u>Business Direct Dial Service</u>		
Monday-Sunday, All Day (Per Minute)	\$0.05	\$0.15
Monthly Rate	\$0.00	\$8.00

Issued: ISSDATE
Issued by:

Hannah A. Lancaster, President
Chesnee Long Distance, Inc.
208 South Alabama Avenue
Chesnee, SC 29323

Effective: EFFDATE

RATES AND CHARGES

16.11 LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

16.11.6 Chesnee Enhanced Plan (Cont'd)

Rates for Direct Dialed Intrastate Message Telecommunications Service for residential and business customers for all points in the State of South Carolina. The rates are as follows:

	<u>Rate</u>
A. <u>Residential Direct Dial Service</u>	
Monday-Sunday, All Day (Per Minute)	\$0.10
Monthly Rate	\$4.95
B. <u>Business Direct Dial Service</u>	
Monday-Sunday, All Day (Per Minute)	\$0.10
Monthly Rate	\$4.95

RATES AND CHARGES

16.11 LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

16.11.7 Casual Dialing

Rates for casual dialing for residential and business customers for all points in the State of South Carolina. The rates are as follows:

	<u>Minimum</u>	<u>Maximum</u>
A. <u>Residential Casual Dialing</u>		
Per Minute	\$0.20	\$2.00
Monthly Rate	\$0.00	10.00
B. <u>Business Casual Dialing</u>		
Per Minute	\$0.20	\$2.00
Monthly Rate	\$0.00	\$10.00

RATES AND CHARGES

16.11 LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

16.11.7 Casual Dialing (Cont'd)

Rates for casual dialing for residential and business customers for all points in the State of South Carolina. The rates are as follows:

Rate

A.	Residential Casual Dialing	
	Per Minute	\$1.00
	Monthly Rate	\$3.00
B.	Business Casual Dialing	
	Per Minute	\$1.00
	Monthly Rate	\$3.00

RATES AND CHARGES

16.11 LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

16.11.8 Directory Assistance Service

Rates for directory assistance service for residential and business customers for all points in the State of South Carolina. The rates are as follows:

	<u>Minimum</u>	<u>Maximum</u>
A. Local (Within exchanges served by the Company)		
<u>Residential Directory Assistance Service</u>		
Per Request	\$0.15	\$0.60
<u>Business Directory Assistance Service</u>		
Per Request	\$0.15	\$0.60
B. Intrastate (All other exchanges)		
<u>Residential Directory Assistance Service</u>		
Per Request	\$0.30	\$1.50
<u>Business Directory Assistance Service</u>		
Per Request	\$0.30	\$1.50

RATES AND CHARGES

16.11 LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

16.11.8 Directory Assistance Service (Cont'd)

Rates for directory assistance service for residential and business customers for all points in the State of South Carolina. The rates are as follows:

	<u>Rate</u>
A. Local (Within exchanges served by the Company)	
<u>Residential Directory Assistance Service</u>	
Per Request	\$0.45
<u>Business Directory Assistance Service</u>	
Per Request	\$0.45
B. Intrastate (All other exchanges)	
<u>Residential Directory Assistance Service</u>	
Per Request	\$0.95
<u>Business Directory Assistance Service</u>	
Per Request	\$0.95

RATES AND CHARGES

16.11 LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

16.11.9 Calling Card Service

Rates for calling card service for residential and business customers for all points in the State of South Carolina. The rates are as follows:

	<u>Minimum</u>	<u>Maximum</u>
<u>Residential Calling Card Service</u>		
Per Minute of Use	\$0.15	\$0.35
<u>Business Calling Card Service</u>		
Per Minute of Use	\$0.15	\$0.35
		<u>Rate</u>
<u>Residential Calling Card Service</u>		
Per Minute of Use	\$0.25	
<u>Business Calling Card Service</u>		
Per Minute of Use	\$0.25	

RATES AND CHARGES

16.11 LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

16.11.10 Prepaid Calling Card

(N)

The Debit Card may be available for one, some, or all of the amounts listed below. The per-unit rates will differ, depending on the total calling value of the Debit Card, as shown.

<u>Debit Card Values*</u>	<u>Per Unit Rate*</u>	<u>Maximum Per Unit Rate*</u>
\$ 5.00	\$0.25	\$0.385
\$10.00	\$0.25	\$0.333
\$20.00	\$0.20	\$0.300
\$25.00	\$0.20	\$0.286

<u>Debit Card Values*</u>	<u>Per Unit Rate*</u>	<u>Per Unit Rate*</u>
\$ 5.00	\$0.25	\$0.385
\$10.00	\$0.25	\$0.333
\$20.00	\$0.20	\$0.300
\$25.00	\$0.20	\$0.286

*Debit Card Values and/or the per-unit rates may be negotiated on an individual customer contract basis for any Customer ordering more than 1,000 Debit Cards.

(N)

RATES AND CHARGES

16.11 LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

16.11.11 Chesnee Teleconferencing Service

	<u>Rate</u>
One Time Charge for Establishing Service	\$20.00
Set Up Charge Per Call	\$ 5.00
Conference Rate Per Minute, Per Person	\$ 0.20

(N)
|
(N)

Issued: March 23, 2005

Effective: Upon Approval of the Commission

Chesnee Telephone Company, Inc.
208 South Alabama Avenue
Chesnee, South Carolina 29323

RATES AND CHARGES

16.11 LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

16.11.12 Chesnee Minutes Plans

A. Residential

	<u>Maximum Rates</u>
1. <u>Chesnee 150 Minutes Plan</u>	
Monthly Rate	\$ 30.00
Per Minute Rate, Minutes Over 150	\$ 0.30
Termination Charge, if applicable	\$ 200.00
2. <u>Chesnee 300 Minutes Plan</u>	
Monthly Rate	\$ 60.00
Per Minute Rate, Minutes Over 300	\$ 0.30
Termination Charge, if applicable	\$ 200.00
3. <u>Chesnee 500 Minutes Plan</u>	
Monthly Rate	\$ 100.00
Per Minute Rate, Minutes Over 500	\$ 0.30
Termination Charge, if applicable	\$ 200.00
4. <u>Chesnee 800 Minutes Plan</u>	
Monthly Rate	\$ 160.00
Per Minute Rate, Minutes Over 800	\$ 0.30
Termination Charge, if applicable	\$ 200.00

(N)

(N)

Issued: March 23, 2005

Effective: Upon Approval of the Commission

Chesnee Telephone Company, Inc.
208 South Alabama Avenue
Chesnee, South Carolina 29323

RATES AND CHARGES

16.11 LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

16.11.12 Chesnee Minutes Plans (Cont'd)

A. Residential (Cont'd)

	<u>Rates</u>
1. <u>Chesnee 150 Minutes Plan</u>	
Monthly Rate	\$ 9.95
Per Minute Rate, Minutes Over 150	\$ 0.12
Termination Charge, if applicable	\$ 50.00
2. <u>Chesnee 300 Minutes Plan</u>	
Monthly Rate	\$ 19.95
Per Minute Rate, Minutes Over 300	\$ 0.12
Termination Charge, if applicable	\$ 50.00
3. <u>Chesnee 500 Minutes Plan</u>	
Monthly Rate	\$ 29.95
Per Minute Rate, Minutes Over 500	\$ 0.12
Termination Charge, if applicable	\$ 50.00
4. <u>Chesnee 800 Minutes Plan</u>	
Monthly Rate	\$ 47.95
Per Minute Rate, Minutes Over 800	\$ 0.12
Termination Charge, if applicable	\$ 50.00

(N)

(N)

Issued: March 23, 2005

Effective: Upon Approval of the Commission

Chesnee Telephone Company, Inc.
208 South Alabama Avenue
Chesnee, South Carolina 29323

RATES AND CHARGES

16.11 LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

16.11.12 Chesnee Minutes Plans (Cont'd)

B. Business

	<u>Rates</u>
1. <u>Chesnee 150 Minutes Plan</u>	
Monthly Rate	\$ 9.95
Per Minute Rate, Minutes Over 150	\$ 0.12
Termination Charge, if applicable	\$ 50.00
2. <u>Chesnee 300 Minutes Plan</u>	
Monthly Rate	\$ 19.95
Per Minute Rate, Minutes Over 300	\$ 0.12
Termination Charge, if applicable	\$ 50.00
3. <u>Chesnee 500 Minutes Plan</u>	
Monthly Rate	\$ 29.95
Per Minute Rate, Minutes Over 500	\$ 0.12
Termination Charge, if applicable	\$ 50.00
4. <u>Chesnee 800 Minutes Plan</u>	
Monthly Rate	\$ 47.95
Per Minute Rate, Minutes Over 800	\$ 0.12
Termination Charge, if applicable	\$ 50.00

(N)

(N)

Issued: March 23, 2005

Effective: Upon Approval of the Commission

Chesnee Telephone Company, Inc.
208 South Alabama Avenue
Chesnee, South Carolina 29323

RATES AND CHARGES

16.11 LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (Cont'd)

16.11.13 Payphone Origination Charge

A.	Residential		
	Maximum Charge, Per Call	\$5.00	
	Rate Per Call	\$0.50	
B.	Business		
	Rate Per Call	\$0.50	

(N)

(N)

RATES AND CHARGES

16.12 ROTARY LINE SERVICE

The rate for each individual rotary line is the applicable monthly rate for individual line service, or PBX trunk service, in addition to the following rate:

	<u>Monthly Rate</u>
Each rotary number	\$3.50

16.13 UNIVERSAL EMERGENCY NUMBER SERVICE (911)

Rates are not included in this tariff for 911 service since the Counties control the rates, not the Commission.

RATES AND CHARGES

16.14 PUBLIC PAY TELEPHONE SERVICE

The following charges are assessed for the services listed in Section 9 of this tariff.

Answer Supervision (per access line)	\$0.00	(R)
Billed Number Screening (per access line)	\$0.00	(R)
Selective Class of Call Screening (per access line)	\$0.00	(R)
Coin Signaling (per access line)	\$0.00	(R)

RATES AND CHARGES

16.15 FOREIGN EXCHANGE SERVICE

- A. The rate for Foreign Exchange Service is the non-recurring and monthly rate for flat rate individual line main station service or PBX flat trunk line applicable within the base rate area of the serving foreign exchange, plus a monthly Foreign Exchange Terminating Charge of \$20.00, plus mileage charges as follows for each circuit:
1. Where the applicant for foreign exchange service is so located that it would be more economical to the Company to provide the foreign exchange service direct from the foreign exchange to the applicant's location by the extension or utilization of existing plant:
 - a. For the distance from the applicant's location to the rate center of the foreign exchange area from which service is to be furnished a mileage charge of \$4.25 per mile or fraction thereof, airline measurement will apply except as provided in paragraph b. following.
 2. Where the applicant for foreign exchange service is so located that it is not economical for the Company to provide the foreign exchange service direct from the foreign exchange to the applicant's location by the extension or utilization of existing plant:
 - a. For the distance from the central office of the exchange from which the customer would normally receive service to the central office from which service is furnished, a mileage charge of \$4.25 per month per mile or fraction thereof, airline measurement will apply.
 - b. When, at the customer's request, the interexchange channel portion of the foreign exchange service is furnished by Telepak, the rates and regulations as specified in the Telepak Channels and Services section of the BellSouth Telecommunications, Inc. (South Carolina Tariff) will apply.
 3. For the distance from the central office of the exchange from which the customer would normally receive service, to the applicant's location, a mileage charge of \$3.50 per route circuit mile or fraction thereof for the first mile, and \$1.00 per quarter mile or fraction thereof, after the first mile, will apply.
 4. The local service area of and long distance rates to and from main stations or PBX systems connected for Foreign Exchange Service are the same as regularly apply to stations located in the Foreign Exchange area.

RATES AND CHARGES

16.15 FOREIGN EXCHANGE SERVICE

5. The rate center of an exchange is the point from which message toll telephone rates are measured.
 6. The Company may require toll restriction on each Foreign Exchange Service whereby calls may only be completed within the Foreign Exchange from which service is desired and its calling area.
- B. Foreign Exchange Service may be furnished involving two areas of the Company or involving an area of the Company and an area of a connecting company when the connecting company is willing to concur in arrangements for furnishing such service. In those cases where a portion of the service is furnished by a connecting company, the rates and regulations of the connecting company apply to the part of the exchange service it furnishes. Where the connecting company furnishes a portion of the inter-exchange facilities and –
1. Concurs in the inter-exchange rates and regulations of this Company in paragraph A., preceding, the mileage measurement and mileage charges will be as indicated in paragraph A. of the Rates and Charges.
 2. Applies its tariff mileage charges to the point of connection with facilities of this Company, the portion of the facilities furnished by this Company will be at the rates and mileage measurements as specified in paragraph A. preceding to the same point of connection, the total charges being the sum of the charges of each company.

RATES AND CHARGES

16.16 FRAME RELAY SERVICE

(N)

The following charges are assessed for the services listed in Section 12 of this tariff.

16.16.1 Customer Connection to Frame Relay Service

- A. A minimum of one Customer Connection is required per customer to subscribe to Frame Relay Service. Each Customer Connection includes one DLCI (Provisioning USOC: XAFD1).

	Nonrecurring Charge	Month To Month	A 12 to 36 Months	B 37 to 60 Months
At 56 Kbps	\$425.00	\$85.00	\$74.00	\$ 54.00
At 64 Kbps	\$425.00	\$85.00	\$74.00	\$ 54.00
At 112 Kbps	\$475.00	\$120.00	\$104.00	\$ 74.00
At 128 Kbps	\$475.00	\$120.00	\$104.00	\$ 74.00
At 192 Kbps	\$475.00	\$190.00	\$165.00	\$125.00
At 256 Kbps	\$475.00	\$240.00	\$207.00	\$147.00
At 320 Kbps	\$475.00	\$300.00	\$259.00	\$184.00
At 384 Kbps	\$550.00	\$435.00	\$404.00	\$344.00
At 448 Kbps	\$550.00	\$435.00	\$404.00	\$344.00
At 512 Kbps	\$550.00	\$435.00	\$404.00	\$344.00
At 576 Kbps	\$550.00	\$435.00	\$404.00	\$344.00
At 640 Kbps	\$550.00	\$435.00	\$404.00	\$344.00
At 704 Kbps	\$550.00	\$435.00	\$404.00	\$344.00
At 768 Kbps	\$550.00	\$435.00	\$404.00	\$344.00
At 1024 Kbps	\$550.00	\$435.00	\$404.00	\$344.00
At 1152 Kbps	\$550.00	\$435.00	\$404.00	\$344.00
At 1.536 Mbps	\$550.00	\$435.00	\$404.00	\$344.00
At 3 Mbps ¹	\$2,000.00	\$980.00	\$900.00	\$745.00
At 6 Mbps ¹	\$2,000.00	\$1,055.00	\$960.00	\$845.00
At 9 Mbps ¹	\$2,000.00	\$1,255.00	\$1,142.00	\$1,005.00
At 12 Mbps ¹	\$2,000.00	\$1,455.00	\$1,324.00	\$1,165.00
At 15 Mbps ¹	\$2,000.00	\$1,655.00	\$1,506.00	\$1,325.00
At 18 Mbps ¹	\$2,000.00	\$1,855.00	\$1,688.00	\$1,485.00
At 21 Mbps ¹	\$2,000.00	\$2,055.00	\$1,870.00	\$1,646.00
At 24 Mbps ¹	\$2,000.00	\$2,255.00	\$2,052.00	\$1,806.00
At 27 Mbps ¹	\$2,000.00	\$2,455.00	\$2,234.00	\$1,966.00
At 30 Mbps ¹	\$2,000.00	\$2,655.00	\$2,416.00	\$2,126.00
At 33 Mbps ¹	\$2,000.00	\$2,855.00	\$2,598.00	\$2,286.00
At 44.210 Mbps	\$1,225.00	\$3,500.00	\$3,250.00	\$3,000.00

Note 1: A subrate T3 Customer Connection (defined as a Customer Connection from 3 to 33 Mbps) is provisioned utilizing 44.210 Mbps of transport bandwidth (e.g., a 44.210 Mbps Broadband Exchange Line Service); no other service(s) may utilize the remaining bandwidth.

(N)

Issued: February 26, 2003

Effective: Upon Approval of the Commission

**Chesnee Telephone Company, Inc.
208 South Alabama Avenue
Chesnee, South Carolina 29323**

RATES AND CHARGES

16.16 FRAME RELAY SERVICE (Cont'd)

16.16.1 Customer Connection to Frame Relay Service (Cont'd)

B. Subrate T3 Speed Change Charge

This nonrecurring charge applies per Subrate T3 Customer Connection (defined as a Customer Connection from 3 Mbps to 33 Mbps) requested to be changed to either 1) another speed Subrate T3 Customer Connection or 2) to a 44.210 Mbps Customer Connection. Accordingly, the Subrate T3 Speed Change Charge applies in lieu of the Nonrecurring Charge specified in 16.16.1.A above for the new speed Customer Connection.

	<u>Nonrecurring Charge</u>
Per Subrate T3 Customer Connection Speed Change Request	\$500.00

(N)

(N)

RATES AND CHARGES

16.16 FRAME RELAY SERVICE (Cont'd)

(N)

16.16.2 Back-Up Capability

On an optional basis a customer may choose to have Back-Up Capability for his Frame Relay Service.

A. Back-Up Frame Relay Customer Connection

A minimum of one Back-Up Frame Relay Customer Connection is required in order to have Back-Up Capability. (Provisioning Basic Class of Service: FPLBN)

	Nonrecurring Charge	Month To Month	A 12 to 36 Months	B 37 to 60 Months
At 56 Kbps	\$400.00	\$40.00	\$35.00	\$25.00
At 64 Kbps	\$400.00	\$40.00	\$35.00	\$25.00
At 1.536 Mbps	\$525.00	\$328.00	\$295.00	\$255.00
At 44.210 Mbps	\$1,225.00	\$2,800.0	\$2,600.0	\$2,400.00

B. Primary Customer Connection Back-Up Enablement/Change Charge

	<u>Nonrecurring Charge</u>
Per Existing Primary Customer Connection	\$125.00

(N)

RATES AND CHARGES

16.16 FRAME RELAY SERVICE (Cont'd)

(N)

16.16.3 Frame Relay Service Feature Charges

A. DLCI

1. Standard DLCI

Per Customer Connection

	Nonrecurring Charge	Monthly Rate
Initial Standard DLCI ¹	-	-
Each Additional Standard DLCI	\$25.00	\$2.00

2. Priority Voice DLCI

Per Customer Connection

Initial Priority Voice DLCI ^{1,2}	-	\$5.00
Each Additional Priority Voice DLCI ²	\$40.00	\$5.00

3. Priority Data DLCI

Per Customer Connection

Initial Priority Data DLCI ^{1,2}	-	\$5.00
Each Additional Priority Data DLCI ²	\$40.00	\$5.00

Note 1: One "Initial" DLCI is applicable when DLCIs are ordered at the same time as the installation of the Customer Connection. Only one Initial DLCI (either one Initial Standard DLCI or one Initial Priority DLCI) is allowed per Customer Connection. All other DLCIs are considered Additional DLCIs.

Note 2: A Priority DLCI must have CIR with a value greater than 0.

(N)

RATES AND CHARGES

16.16 FRAME RELAY SERVICE (Cont'd)

(N)

16.16.3 Frame Relay Service Feature Charges (Cont'd)

B. Committed Information Rate (CIR)

The chosen CIR cannot exceed the minimum transmission speed of the link at either end of the PVC.

Per DLCI

0 Kbps	-	-
1 thru 32 Kbps	-	\$ 8.00
33 thru 56 Kbps	-	\$13.00
57 thru 64 Kbps	-	\$14.00
65 thru 128 Kbps	-	\$19.00
129 thru 256 Kbps	-	\$29.00
257 thru 384 Kbps	-	\$41.00
385 thru 512 Kbps	-	\$51.00
513 thru 768 Kbps	-	\$93.00
769 Kbps thru 1.536	-	\$140.00
1.537 thru Mbps	-	\$200.00
4.1 thru 10 Mbps	-	\$370.00
10.1 thru 16 Mbps	-	\$650.00
16.1 thru 34 Mbps	-	\$1,700.00
34.1 thru 44.210 Mbps	-	\$2,200.00

(N)

RATES AND CHARGES

16.16 FRAME RELAY SERVICE (Cont'd)

(N)

16.16.3 Frame Relay Service Feature Charges (Cont'd)

Feature Change Charge

	Nonrecurring Charge	Monthly Rate
Per occurrence, per feature	\$25.00	-

Inter-Network Serving Area Link

Per End of Link

Link

Per establishment	\$35.00	-
-------------------	---------	---

CIR

0 thru 32 Kbps	-	\$ 10.00
33 thru 56 Kbps	-	\$ 15.00
57 thru 64 Kbps	-	\$ 16.00
65 thru 128 Kbps	-	\$ 20.00
129 thru 256 Kbps	-	\$ 35.00
257 thru 384 Kbps	-	\$ 55.00
385 thru 512 Kbps	-	\$ 70.00
513 thru 768 Kbps	-	\$150.00
769 Kbps thru 1.536 Mbps	-	\$225.00
1.537 thru 4 Mbps	-	\$500.00
4.1 thru 1- Mbps	-	\$650.00
10.1 thru 16 Mbps	-	\$800.00
16.1 thru 34 Mbps	-	\$2,100.00
34.1 thru 44.210 Mbps	-	\$2,500.00

(N)

Issued: February 26, 2003

Effective: Upon Approval of the Commission

Chesnee Telephone Company, Inc.
 208 South Alabama Avenue
 Chesnee, South Carolina 29323

RATES AND CHARGES

16.16 FRAME RELAY SERVICE (Cont'd)

(N)

16.16.4 Fast Packet Option (FPO)

A. Broadband Exchange Line-FPO

	<u>Nonrecurring</u> <u>Charge</u>	<u>Month</u> <u>To</u> <u>Month</u>	<u>A</u> <u>12 to 36</u> <u>Months</u>	<u>B</u> <u>37 to 60</u> <u>Months</u>
56 Kbps	\$465.00	\$80.00	\$71.00	\$61.00
64 Kbps	465.00	80.00	71.00	61.00
128 Kbps (2B1Q)	465.00	105.00	92.00	77.00
1.536 Mbps	480.00	155.00	146.00	136.00
44.210 Mbps	1,000.00	1,500.00	1,400.00	1,300.00
149.760 Mbps	1,800.00	2,550.00	2,200.00	2,000.00
599.040 Mbps	3,600.00	5,100.00	4,335.00	3,900.00

B. Broadband Exchange Line Extension-FPO

1. An Extension less than 20 miles, Per Extension

56 Kbps	80.00	25.00	20.00	15.00
64 Kbps	80.00	25.00	20.00	15.00
1.536 Mbps	125.00	165.00	125.00	95.00
44.210 Mbps	350.00	1,725.00	1,640.00	1,550.00
149.760 Mbps	750.00	5,000.00	4,610.00	4,350.00
599.040 Mbps	1,500.00	12,505.00	11,525.00	10,875.00

2. An Extension 20 - 50 miles, Per Extension

56 Kbps	80.00	35.00	28.00	20.00
64 Kbps	80.00	35.00	28.00	20.00
1.536 Mbps	125.00	285.00	215.00	145.00
44.210 Mbps	350.00	2,600.00	2,480.00	2,350.00
149.760 Mbps	750.00	6,785.00	6,250.00	5,900.00
599.040 Mbps	1,500.00	14,890.00	13,725.00	12,950.00

(N)

RATES AND CHARGES

16.16 FRAME RELAY SERVICE (Cont'd)

16.16.4 Fast Packet Option (FPO) (Cont'd)

B. Broadband Exchange Line Extension-FPO (Cont'd)

3. An Extension 51 - 55 miles, Per Extension

	<u>Nonrecurring Charge</u>	<u>Month To Month</u>	<u>A 12 to 36 Months</u>	<u>B 37 to 60 Months</u>
56 Kbps	80.00	55.00	43.00	30.00
64 Kbps	80.00	55.00	43.00	30.00
1.536 Mbps	125.00	385.00	290.00	195.00
44.210 Mbps	350.00	3,310.00	3,150.00	2,995.00
149.760 Mbps	750.00	7,935.00	7,310.00	6,900.00
599.040 Mbps	1,500.00	17,075.00	15,740.00	14,850.00

(N)

 (N)

RATES AND CHARGES

16.17 RESERVED FOR FUTURE USE

Issued: ISSDATE

Effective: EFFDATE

Chesnee Telephone Company, Inc.
208 South Alabama Avenue
Chesnee, South Carolina 29323

RATES AND CHARGES

16.18 CENTREX SERVICE

The following charges are assessed for the services listed in Section 14 of this tariff.

A. Centrex Line Rates

1. The monthly rate for Centrex Service Lines specified in paragraph 2 below includes the following standard Features:
 - a. DTMF Signaling (Touchtone)
 - b. Direct Inward Dialing
 - c. Direct Outward Dialing
 - d. Business Group Automatic Identified Outward Dialing
 - e. Intercom Dialing
 - f. Call Hold
 - g. Three-Way Calling
 - h. Call Transfer
 - i. Voice Mail Integration: Call Forward Busy, Don't Answer, Variable
 - j. Call Pickup
2. The following per-line rates and charges apply to contract periods ranging from one month to 60 months. The customer is required to pay for the number of months in the service period selected or will be subject to a termination charge as provided for herein.

<u>Number of Lines</u>	<u>Month to Month</u>	<u>24 Months</u>	<u>48 Months</u>
2-10	\$34.00	\$30.60	\$27.20
11-20	\$32.30	\$29.07	\$25.84
20+	\$30.60	\$27.54	\$24.48

3. Service Establishment Charge \$12.00 Non-recurring Per Line.

RATES AND CHARGES

16.18 CENTREX SERVICE (Cont'd)

B. Individual Station Features

1. Chargeable individual station features

The monthly rates shown below apply to the following individual station features:

- a. Distinctive Ringing
- b. Call Waiting
- c. Cancel Call Waiting
- d. Voice/Data Protection
- e. Do Not Disturb
- f. Speed Calling

Individual feature per line	\$0.80 per feature
Three to four features per line	\$0.63 per feature
Five or more features per line	\$0.60 per feature

RATES AND CHARGES

16.18 CENTREX SERVICE (Cont'd)

B. Individual Station Features (Cont'd)

2. Non-Chargeable Individual Station Features.

The following individual station features are offered at no charge:

- a. Semi-Restricted Line
- b. Fully-Restricted Line
- c. Call Forwarding Incoming only
(when applied to the appropriate call forwarding feature(s) (Call Forwarding Variable, Call forwarding busy Line, or Call Forwarding Don't Answer))
- d. Call Forwarding Within Group Only
(when applied to the appropriate call forwarding feature(s) (Call Forwarding Variable, Call forwarding busy Line, or Call Forwarding Don't Answer))

3. Additions and changes to individual station features.

Feature Additions/ Changes Per Line	\$8.00 Non-recurring Charge
--	-----------------------------

RATES AND CHARGES

16.18 CENTREX SERVICE (Cont'd)

		<u>Monthly Rate</u>	<u>Non- Recurring Charge</u>
C.	Features Associated with Groups of Lines		
1.	Speed Calling 30		
	Per List	\$4.50	
	Per Line Using List	\$0.50	
2.	Toll/Code Restriction Features:		
a.	Toll Restriction		
	Per List	\$4.50	\$12.00
	Per Line Using List	\$0.50	\$12.00
b.	Code Restriction		
	Per List	\$4.50	\$12.00
	Per Line Using List	\$0.50	\$12.00
c.	Outgoing Call Screening		
	Per List	\$4.50	\$12.00
	Per Line Using List	\$0.50	\$12.00
3.	Business Group Dialing Plan		
	Standard Dialing Plan	No Charge	\$80.00
	Customized Dialing Plan		

RATES AND CHARGES

16.18 CENTREX SERVICE (Cont'd)

		<u>Monthly Rate</u>	<u>Non- Recurring Charge</u>
C.	Features Associated with Groups of Lines (Cont'd)		
4.	Special Intercept Announcement		
	Standard Announcement	\$24.00	\$50.00
	Customer Worded Announcement	\$96.00	\$50.00
	Announcement Trunk	\$24.00	\$50.00
5.	Paging Access		
	Per Paging Circuit	\$20.00	

Issued: ISSDATE

Effective: EFFDATE

RATES AND CHARGES

16.18 CENTREX SERVICE (Cont'd)

D. Multiline Hunt Services

1. Hunting Arrangements

The following monthly rates for hunting arrangements are applied in addition to the per-line rates for Centrex lines. The nonrecurring service establishment charges are assessed on a per-hunt group basis.

	<u>Per Hunt Group</u>	<u>Per Line in Hunt Group</u>	<u>Non- Recurring Charge</u>
Regular Hunting	\$3.50	\$0.50	\$24.00
Circle Hunting	\$4.50	\$0.50	\$32.00
Uniform Call Distribution	\$6.50	\$0.50	\$40.00
Preferential Hunting	\$4.50	\$0.50	\$32.00
Series Completion	\$4.50	\$0.50	\$32.00
2. Changes to Hunting Group Arrangements/Patterns			
Additional Lines/ Change Hunting Order			\$12.00 Non- recurring Charge

Issued: ISSDATE

Effective: EFFDATE

RATES AND CHARGES

16.18 CENTREX SERVICE (Cont'd)

D. Multiline Hunt Services (Cont'd)

3. Hunt Group Options

- a. Queuing for Hunt Group \$20.00 per month
- b. Delay Announcements for Queued Calls
 - Standard Announcement \$24.00 per month
 - Customer Worded Announcement \$96.00 per month
 - Announcement Trunk \$24.00 per month
 - Changes to Customer Worded Announcement \$60.00 Non-recurring
- c. Stop Hunt/Make Busy
 - Access Code Activation \$0.70 per month
 - Key/Switch Activation \$6.50 per month

16.19 CONSTRUCTION CHARGES

Construction charges are addressed in Section 15 of this tariff.

16.20 TEEN LINE

	<u>Residence Monthly Rate</u>	<u>Business Monthly Rate</u>
Per Teen Line	\$7.50	\$14.50

(M)
|
(M)

Certain material currently on this page formerly appeared on 1st Revised Sheet No. 8, Section 16.