



Public Service Commission of South Carolina
 Tariff Summary Sheet as of June 9, 2014

Business Telecom, Inc. d/b/a EarthLink Business

Tariff Service: Long Distance

This document is the complete version of the tariff on file and contains the following approved revisions. Detailed information is available for each revision on the Commission's E Tariff website (<http://etariff.psc.sc.gov>).

Revision	Date Filed	Effective Date	# of Pages
E2014-101	6/2/14	6/9/14	17
<u>Summary:</u> Business Telecom, Inc. d/b/a EarthLink Business South Carolina Tariff No. 5 revisions with cover letter.			
E2014-42	3/31/14	4/11/14	19
<u>Summary:</u> Rate Increases			
E2013-39	3/25/13	4/12/13	16
<u>Summary:</u> Revision to increase rates for selected products and services.			
E2011-342	10/20/11	10/31/11	99
<u>Summary:</u> Replacement tariff, South Carolina Tariff No. 5 (Interexchange) filed to reflect a change in the Company Trade Name and in compliance with Order No. 2011-700 in Docket Nos 1988-627-C & 1997-468-C.			
E2009-398	11/20/09	12/3/09	3
<u>Summary:</u> The purpose of this filing is to reduce the Service Order Charge.			
E2009-238	8/17/09	8/31/09	6
<u>Summary:</u> The purpose of this filing is to: ·Grandfather all products and services contained in the tariff for currently subscribed customers. Although BTI will continue to serve its current customers it will no longer offer long distance service to new customers in the State of South Carolina as of the effective date of this filing. ·Reduce the charge that may apply when requesting a move of service ·Add 45-day notice when requesting a move of service			
E2008-404	12/3/08	12/8/08	3
<u>Summary:</u> The purpose of this filing is to: ·Remove Billing and Collection of Charges language ·Further clarify the computation of charges language			
E2008-342	10/8/08	11/6/08	2
<u>Summary:</u> The purpose of this filing is to add language to clarify the computation of charges.			
E2008-249	8/13/08	8/21/08	4
<u>Summary:</u> The purpose of this filing is to introduce the Special Bill Handling Fee.			

Revision	Date Filed	Effective Date	# of Pages
E2008-89	5/6/08	5/12/08	4
<p><u>Summary:</u> The purpose of this filing is to:</p> <p>-Add Miscellaneous Service Order Charge</p>			
E2007-110	7/27/07	8/1/10	1
<p><u>Summary:</u> Replacement page for 2nd Revised Page 33. Original Filing was made 07/26/07.</p>			
E2007-107	7/26/07	8/3/07	38
<p><u>Summary:</u> The purpose of this filing is to increase monthly recurring charges for Long Distance services</p>			

Business Telecom, Inc. d/b/a EarthLink Business

Vice President, Tax

1375 Peachtree Street, Level A

Atlanta, Georgia 30309

South Carolina Tariff No. 5

Original Title Page

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INTEREXCHANGE SERVICES

*This tariff, Business Telecom, Inc. d/b/a EarthLink Business South Carolina Tariff No. 5
replaces in its entirety*

Business Telecom, Inc. d/b/a BTI South Carolina P.S.C. Tariff No. 2

TITLE PAGE

SOUTH CAROLINA

INTEREXCHANGE TELECOMMUNICATIONS TARIFF

OF

Business Telecom, Inc., d/b/a EarthLink Business

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of intrastate service and facilities for telecommunications services provided by Business Telecom, Inc., d/b/a EarthLink Business, within the state of South Carolina.

[AS OF AUGUST 22, 2009 ALL PRODUCTS AND SERVICES CONTAINED IN THIS TARIFF ARE AVAILABLE TO CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

Issued: June 2, 2014

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INTEREXCHANGE SERVICES

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the top of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the top of this page.

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4	Original		29	Original		54	Original	
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10	Original		35	Original		60	3 rd Revised	*
11	Original		36	Original		61	Original	
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18	Original		43	Original		68	Original	
19	Original		44	Original		69	3 rd Revised	*
20	Original		45	Original		70	3 rd Revised	*
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22	Original		47	Original		22	Original	
23	Original		48	Original		73	Original	
24	Original		49	Original		74	3 rd Revised	*

* - Indicates pages included with this filing

Business Telecom, Inc. d/b/a EarthLink Business
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83	Original				
84	Original				
85	Original				
86	Original				
87	3 rd Revised		*		
88	3 rd Revised		*		
89	Original				
90	Original				
91	Original				
92	Original				
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94	3 rd Revised		*		
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EXPLANATION OF SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C) - To signify changed listing, rule, or condition which may affect rates or charges.
- (D) - To signify discontinued material, including listing rate, rule or condition.
- (I) - To signify an increase.
- (M) - To signify material relocated from or to another part of tariff schedule with no change in text, rate, rule or condition.
- (N) - To signify new material including listing, rate, rule or condition.
- (R) - To signify reduction.
- (T) - To signify change in wording of text but not change in rate, rule, or condition.

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**CONCURRING CARRIERS, CONNECTING CARRIERS
OTHER PARTICIPATING CARRIERS, BILLING AGENTS**

CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

BILLING AGENTS

None

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APPLICATION OF TARIFF

The regulations and charges applicable to intrastate interexchange telecommunications reseller service provided by Business Telecom, Inc. d/b/a EarthLink Business to customers within the state of South Carolina.

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INTEREXCHANGE SERVICES

TARIFF FORMAT

- A. Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th Revised Page 14 cancels the 3rd Revised Page 14. Because of various suspension periods, deferrals, etc. the Commission follows in their tariff approval process, the most current page number on file with the Commission is not always the tariff pages in effect. Consult the check sheet for page currently in effect.
- C. Paragraph Numbering Sequence - There are seven levels of paragraph coding. Each level of coding is subservient to its next higher level:
 - 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1
 - 2.1.1.A.1.a
 - 2.1.1.A.1.a.1
- D. Check Sheets - When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on the check sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular page is the most current on file with the Commission.

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INTEREXCHANGE SERVICES

SECTION 1 - DEFINITION OF TERMS

Access Number - This is the telephone number which a Customer uses to access Company's computer in order to be connected to Company's system.

Authorized User - A person, firm, corporation or other legal entity which is authorized by the Customer to utilize or be connected to the service of the Customer. An authorized user is other than an employee, officer or director of Customer if Customer is a company, and other than a family member of person residing with Customer if customer is a residential user. Customer is responsible for all charges incurred by Authorized Users.

Commission - Refers to the South Public Service Commission.

Company - Used to refer to Business Telecom, Inc. d/b/a EarthLink Business throughout this tariff.

Customer - The natural person or legal entity which orders Service and is responsible for the payment of charges accruing as a result of using the Service. Customers are divided into commercial and residential classes, but only for accounting purposes.

Customer Identification Number - A numerical code which is assigned to each Customer to enable the Customer to access Company's Service. A Customer with several Authorized Users may have several different numerical codes. Customer Identification Numbers are used by the Company both to prevent unauthorized access to the Service and to identify Customers for billing purposes.

Facilities - Company's facilities consist of facilities which Company leases and for which Company renders a bill for payment to its Customers, whether or not such Facilities are actually owned by Company. Company's Facilities also include the computerized switching equipment which is used by Company to connect Customer's local call to a facility provided by an underlying facilities-based long distance Carrier over whose circuits the Customer's call is routed.

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INTEREXCHANGE SERVICES

SECTION 1 - DEFINITION OF TERMS (CONT'D.)

Itemized Billing - A billing report which indicates the telephone number to which calls are made and the duration of each call.

InterLATA - Calls which originate and terminate between points in Local Access Transport Areas (LATAs). LATAs are large local and regional telephone service areas that are defined pursuant to the 1982 Consent Decree between the United States Department of Justice and American Telephone and Telegraph Company and participating Carriers.

IntraLATA - Calls which originate and terminate within the same LATA.

Intrastate - Calls which originate and terminate between any two points in South Carolina. Intrastate calls can be InterLATA or IntraLATA.

Management Report - A billing report which assists management in monitoring calls made by Authorized Users by listing calls by Customer Identification Numbers and Project Codes.

Mileage - In calculating rates based on mileage, the measurement of distance is the air miles between the offices of the local telephone companies which originate and terminate the calls.

Project Codes - A number sequence which is dialed after the Customer Identification Number which is used by Customer to identify to which project or client a call should be billed.

Special Service - Labor and expenditures required by Customer to provide service outside the scope of normal services. This class of service includes without limitation services whereby Company is required to incur unusual costs for engineering, purchases, labor or other related costs to provide the Customer-requested service.

Speed Numbers - Telephone numbers stored in Company's switch allow Customer, after accessing the switch, to push a limited number of buttons on its phone and have the switch dial the requested stored phone number, eliminating extra digit dialing for Customer.

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INTEREXCHANGE SERVICES

SECTION 1 - DEFINITION OF TERMS (CONT'D.)

Qualified Commercial Association - A trade association representing business entities or individuals within an industry, professional or business classification, or a commercial organization with affiliated franchises, independent agents, distributors, or multiple commercial representatives or a buying group not organized solely for the purposes of qualifying for the discounts provided for herein to commercial associations.

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INTEREXCHANGE SERVICES

SECTION 2 - REGULATIONS

2.1 Undertaking of the Company

This tariff contains the regulations and charges applicable to direct-dialed and operator-assisted intrastate resale common carrier communications services provided by the Company between points within the state of South Carolina. Operator-assisted services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff.

The Company installs, operates, and maintains the communication services provided hereinunder in accordance with the terms and conditions set forth under this Tariff. It may act as the Customer's agent for ordering access connection facilities provided by the local exchange company when authorized by the Customer, to allow connection of a Customer's location to the Company's network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

2.2 Use of Service

2.2.1 The Services may be used for any lawful purpose consistent with the transmission and switching parameters and rules of the facilities utilized in the provision of Service. The Customer shall not make use of the Services or underlying network:

- A. in any way which might reasonably be expected to frighten, abuse, torment, or harass another;
- B. for any purpose in violation of the law;
- C. in such a manner as to unreasonably interfere with the use of the Service by any of the Company's customers; and/or

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INTEREXCHANGE SERVICES

SECTION 2 - REGULATIONS (CONT'D.)

2.2 Use of Service (Cont'd.)

2.2.1 (Cont'd.)

- D. to transmit any material which, in the Company's sole discretion
1. violates any U.S. or state regulation, including material which infringes another's intellectual property rights,
 2. is threatening or obscene, libelous, defamatory or violates any right of privacy of another,
 3. is discriminatory or otherwise offensive.

2.3 Facilities Used in Provision of Service

2.3.1 The Service is subject to the availability of suitable facilities.

2.3.2 The Customer must obtain an adequate number of access lines for toll free Service to meet expected demand.

2.3.3 The Customer shall provide for the proper installation, operation and maintenance of the Customer's equipment used in connection with the Service and shall ensure that such equipment is technically and operationally compatible with the Service and in compliance with all FCC rules and regulations.

2.3.4 The Company may substitute, change or rearrange any equipment, facility or system used in providing Service at any time.

2.3.5 The Company will deliver the Service(s) to the Customer to the physical address set forth on an order for the Service(s) and terminate such Service(s) at the recognized point of demarcation. The point of demarcation shall be the point where the Company's facilities end and the Customer's premises wiring begins. The Company is not responsible for the Customer's premises wiring beyond the point of demarcation.

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INTEREXCHANGE SERVICES

SECTION 2 - REGULATIONS (CONT'D.)

2.4 Unauthorized Use

- 2.4.1 The Customer is liable for all unauthorized and/or fraudulent use of Service by Users and the Company retains the right to analyze any and all information at its disposal, including credit surveys, call detail records and any other information to confirm unauthorized use.
- 2.4.2 The Customer shall pay for unauthorized or fraudulent use of service at the Company's highest usage charges applied to network usage and attempted network usage, whether or not a terminating connection was achieved, plus all costs incurred by the Company to detect, discover, observe, investigate, analyze, examine and locate the party responsible for unauthorized or fraudulent use.
- 2.4.3 The Company reserves the right to temporarily suspend the use of particular Authorization Codes, or to suspend service to specific locations, when it has a good faith reason to suspect fraudulent use of its facilities.

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SECTION 2 - REGULATIONS (CONT'D.)

2.5 Limitations

2.5.1 Service is offered subject to the provisions of this tariff.

2.5.2 The Company's liability hereunder shall be limited to credit allowances for service outages as set forth in 2.10.4 of this tariff. In no event shall the Company be liable to customer or any third party for any consequential, indirect, special, incidental, punitive or similar damages, including without limitation, any loss of profit or revenue arising from or related in any manner to service outages whether or not the Company is aware of the possibility of such damages.

2.5.3 Except as set forth in this Tariff, the Company makes no other, and expressly disclaims all, warranties or representations, either express or implied, concerning the service or any content received via the service and expressly disclaims warranties of fitness for a particular use or purpose, the warranty of merchantability and any other warranty implied by law.

2.5.4 The foregoing limitations shall include, but are not limited to:

- A. availability or performance of any systems or related facilities under the control of or provided by other entities, even if the Company acted as agent in arranging such facilities or service;
- B. content of information passing through its network, including the accuracy or quality of such information;
- C. unlawful or unauthorized use of the Company's facilities or Service;

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SECTION 2 - REGULATIONS (CONT'D.)

2.5 Limitations (Cont'd.)

2.5.4 (Cont'd.)

- D. breach of the privacy or security of communications transmitted over the Company's facilities;
- E. changes in any of the facilities, operations or procedures of the Customer that render any equipment, facilities or service provided by the Company obsolete or require modification or alteration of such equipment, facilities or service or otherwise affect its use or performance;
- F. any intentional, wrongful act of a the Company employee when such act is not within the scope of the employee's responsibilities for the Company and/or is not authorized by the Company.
- G. any representations made by the Company employees that do not comport or are inconsistent with the provisions herein;
- H. any non completion of calls due to network busy conditions; and
- I. any calls not actually attempted to be completed during any period that Service is unavailable.

The Company's entire liability for any claims, loss, damages or expenses from any cause whatsoever shall not exceed the sums actually paid to the Company by the Customer for the Service giving rise to the claim.

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SECTION 2 - REGULATIONS (CONT'D.)

2.6 Indemnification

Claims against the Company, its directors, officers, employees, representatives and agents who will be held harmless from any and all claims, demands, activities, suits, actions, losses, costs, damages, liabilities, expenses (including court costs, expenses and attorneys' fees) ("Claims") incurred by the Company that arise from or incident to any act, negligence or omission on the part of the Customer with respect to the Customer's duties hereunder or any conduct of the Customer or employee or representative of the Customer outside the scope of the Customer's Agreement with the Company and/or this Tariff. The Company shall be indemnified and held harmless by the Customer as a result of:

- 2.6.1 Claims for slander, defamation, invasion of privacy; infringement of copyright or patent; unauthorized use of any trademark, tradename, or service mark; unfair competition; interference with contract, proprietary or creative right; or any other injury to any person, property or entity arising from the material, data, information or content revealed to, or transmitted, processed, handled, or used by, Company under this Tariff.
- 2.6.2 Claims for damage to an Authorized User's or third party's premises resulting from furnishing service by Company when the damage is not a result of the negligent or willful acts of Company.
- 2.6.3 Claims resulting from an act or omission of Customer or Authorized Users.

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INTEREXCHANGE SERVICES

SECTION 2 - REGULATIONS (CONT'D.)

2.7 Payment Arrangements

2.7.1 Payment for Service

- A. The requirements listed below apply to all Customers of the Company. See Section 2.7.3 for special payment arrangements applicable to Residential and Student Customers.
- B. The Customer is responsible for payment of all Services and facilities, including, calls or Service originated at the Customer's number(s), originated by use of calling cards or the Company assigned special billing numbers, and for all installation charges, special charges and surcharges, recurring monthly fees assessed by authorized regulatory agencies or third parties from whom the Company obtains facilities to provide the Services, and all excise, sales, use or similar taxes imposed by any local, state or federal government, including assessments for government-initiated social objectives.
- C. The Customer shall not attempt to avoid payment by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards, including, but not limited to, rearranging, tampering with, or making connections not authorized by the Company to any Service or component used to furnish Service, or using Toll Free Service with the intent of gaining access to a the Customer's outbound calling capabilities on an unauthorized basis.
- D. The Customer shall render payment in the amount of and on or before the date stated on the invoice.
- E. The Company's sole liability with respect to the Customer's overpayment, for whatever reason, is limited to a credit in the amount of the overpayment.

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SECTION 2 - REGULATIONS (CONT'D.)

2.7 Payment Arrangements (Cont'd.)

2.7.1 Payment for Service (Cont'd.)

- F. If the Customer pays via bank draft or credit card draft, the Customer's account will be drafted within 14 days after the conclusion of the billing cycle for the full amount due. In order to cancel a bank draft or credit card draft written notification must be received by the Company at least ten (10) business days prior to the conclusion of the Customer's current billing cycle. Upon receipt of notice to cancel a bank draft or credit card draft, the Customer permits the Company to make all credit inquiries necessary to make a determination regarding the extension of credit terms to the Customer and the Company reserves its right to require security deposits pursuant to Section 2.8.

2.7.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company.

- A. When billing is based upon Customer usage, usage charges will be billed monthly for the preceding billing period.
- B. When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.

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SECTION 2 - REGULATIONS (CONT'D.)

2.7 Payment Arrangements (Cont'd.)

2.7.2 Billing and Collection of Charges (Cont'd.)

- C. The Customer must notify the Company of any disputed items on an invoice within sixty (60) days of the date of the invoice. If the Customer does not provide written notice to the Company of a dispute with respect to the amounts invoiced within sixty (60) days of the date of the invoice, the invoice shall be deemed correct and binding on the Customer for all purposes.
- D. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the South Carolina Public Service Commission in accordance with the Commission's rules of procedure. The address of the Commission is as follows:

South Carolina Public Service Commission
Synergy Business Park
Saluda Building
101 Executive Center Dr.
Columbia, SC 29210
- E. Billing of the Customer by the Company will begin on the Service Commencement Date, which is the day on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- F. If any portion of the payment is not received by the Company within 30 days of receipt of the bill, or if any portion of the payment is received by the Company in funds that are not immediately available upon presentment, then a late payment charge of 1.5% per month shall be due to the Company. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late payment charges are to be applied without discrimination.
- G. Duplicate Bills
A Duplicate Bill Charge will be applied upon a Customer's request for a duplicate copy of the telephone bill. The Company will assess this charge based on an individual case basis (ICB). Requests for duplicate bills can be made either verbally or in writing.

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SECTION 2 - REGULATIONS (CONT'D.)

2.7 Payment Arrangements (Cont'd.)

2.7.3 Special Billing Arrangements for Residential and Student Customers

Residential Customers shall render payment by using one of the Company's Preferred Payment Methods. Customers that do not utilize a Preferred Payment Method shall bear a monthly processing fee at the lesser of \$5.00 or the maximum rate permitted by law. Students shall render payment by using one of the Company's Required Payment Methods below:

A. Preferred Payment Methods for Residential Accounts:

1. Automatic Bank Draft – Payment on account is automatically charged to Customer's chosen bank account on or before Day 24 after the date of the invoice.
2. Automatic Credit Card Payment – Payment on account is automatically charged to Customer's chosen credit card on or before Day 24 after the date of invoice.
3. Electronic Payment – Payment on account is made by the Customer through the Electronic Payment System on or before Day 24 after the date of the invoice.

B. Required Payment Methods for Student Accounts:

1. Automatic Bank Draft – Payment on account is automatically charged to Customer's chosen bank account on or before Day 24 after the date of invoice.
2. Automatic Credit Card Payment – Payment on account is automatically charged to Customer's chosen credit card on or before Day 24 after the date of invoice.

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INTEREXCHANGE SERVICES

SECTION 2 - REGULATIONS (CONT'D.)

2.8 Deposits/Advance Payments

- 2.8.1 Customers unable to establish or maintain their credit worthiness will be required to furnish a deposit or advance payment in an amount up to the maximum allowed by law for Service.
- 2.8.2 The Company reserves the right to periodically review the Customer's credit worthiness and credit terms.
- 2.8.3 The Company also reserves the right to change credit terms and conditions based on the Customer's payment history and credit worthiness.
- 2.8.4 If no maximum deposit has been established by law, the Customer will be required to furnish a deposit or advance payment in an amount based upon two (2) month's estimated usage.
- 2.8.5 The Company will pay interest on such deposit or advance payment at the rate established by the Commission.
- 2.8.6 The establishment of credit shall be governed by SC Code of Law, Chapter 103, Article 6, Section R103-621(A)1-4 and supplements.

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INTEREXCHANGE SERVICES

SECTION 2 - REGULATIONS (CONT'D.)

2.9 Service Changes

2.9.1 If the Customer requests to move the location to which the Company provides Service and/or requests changes to an existing Service provided by the Company, the Company will provide Service to the new location and/or accommodate the change in Service to the extent it is technically and economically feasible to do so, as determined in the sole discretion of the Company. To request a move of Service from an existing location to a new location, Customer must contact the Company's Customer Care at least 45 days prior to the move. In the event of a move of the location to which the Company provides Service, one or more of the following charges may apply:

- A. Move Fee as delineated in Section 3;
- B. any out of pocket costs incurred by the Company as a result of the termination of the Services(s) either as a result of a move or a change; and/or
- C. any increase in rates allowed by applicable law.

In addition, the Company may require the Customer to sign a new Term Plan Agreement for Service in the new location.

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INTEREXCHANGE SERVICES

SECTION 2 - REGULATIONS (CONT'D.)

2.10 Interruption of Service

- 2.10.1 The Customer shall notify the Company immediately in the event of any interruption in Service and shall assist the Company in restoring the Service. The Customer shall notify the Company immediately of its desire to receive a credit allowance for such interruption.
- 2.10.2 No credit shall be allowed for interruptions that result from the Customer's fault or the Company's testing or regularly scheduled maintenance or for any reason that constitutes Force Majeure as defined in Section 2.15.
- 2.10.3 For purposes of credit computation, every month shall be considered to have 720 hours.
- 2.10.4 No credit shall be allowed for an interruption of a continuous duration of less than two (2) hours.
- 2.10.5 The Customer shall be credited for an interruption of two (2) hours or more at the rate of $1/720^{\text{th}}$ of the monthly charge for the facilities affected for each hour that the interruption continues.
- 2.10.6 This credit applies only to monthly recurring charges and does not affect any charges based upon the Customer's actual usage of the Service(s). This credit applies against future service only and shall not reduce the amount of any outstanding balance. All limitations of liability shall apply to the total of all credits issued.

$$\text{Credit} = \frac{A}{720} \times B$$

"A" = Outage time in hours.

"B" = Total monthly fixed, non-usage sensitive charge for affected facility.

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INTEREXCHANGE SERVICES

SECTION 2 - REGULATIONS (CONT'D.)

2.11 Term Plan Agreements

The initial term of the Term Plan Agreement shall be set forth on such Term Plan Agreement. Upon expiration of the Initial Term, the Term Plan Agreement shall automatically renew on the same terms and conditions (including, without limitation, the rates) for successive one (1) year terms unless either party notifies the other of its intention to terminate the Term Plan Agreement at the end of the initial term or renewal term, as the case may be, which such notice shall be in writing and provided to the other party at least sixty (60) days prior to the expiration of the initial term or the renewal term, as the case may be. In the event of such notice, the Term Plan Agreement shall terminate upon the expiration of the initial term or renewal term, as the case may be. The notice must be in the form of a letter, facsimile or e-mail. The Customer shall notify the Company in writing if the Customer contact person is changed. The Company reserves the right to reject any Customer termination request received from any person other than the designated Customer contact person.

2.12 Refusal of Service

2.12.1 The following may not constitute cause for refusal of service to a present or prospective customer:

- A. failure of a prior customer to pay for service at the premises to be serviced;
- B. failure to pay for a different class of service for a different entity;
- C. failure to pay directory advertising charges.

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INTEREXCHANGE SERVICES

SECTION 2 - REGULATIONS (CONT'D.)

2.13 Cancellation of Service

2.13.1 If the Customer cancels or terminates an order prior to the installation of Services, the Company shall invoice the Customer and the Customer shall pay to the Company the following: (i) all standard installation charges; and (ii) all costs incurred by the Company in connection with such order, including, without limitation, installation and other costs incurred with third parties with respect to such cancelled Service and labor costs for work performed by the Company employees with respect to such order.

2.13.2 Cancellation by the Customer without Cause

The Customer's rates and discounts, if any, are provided to the Customer in exchange for the Customer's commitment to obtain the Services for the agreed upon term of the Term Plan Agreement. If the Customer terminates all or any part of the Services obtained under the Term Plan Agreement prior to the expiration of the Initial Term or any Renewal Term then in effect for any reason other than Cause (as set forth in the following 2.13.3 below, then, in addition to payment for all Services rendered through the effective termination date, the Customer shall be liable to the Company for liquidated damages, and not as a penalty, an amount equal to the sum of all of the following that apply to the Service(s) terminated by the Customer;

- A. if the Service terminated is switched long distance, a charge equal to the greater of the following:
 - 1. 100% of the minimum monthly usage commitment, if any, multiplied by the number of months remaining in the Initial Term or the Renewal Term then in effect; or
 - 2. the average of the highest three (3) months billed usage since the beginning of the Term Plan Agreement multiplied by the number of months remaining in the Initial Term or the Renewal Term then in effect.

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INTEREXCHANGE SERVICES

SECTION 2 - REGULATIONS (CONT'D.)

2.13 Cancellation of Service (Cont'd.)

2.13.2 Cancellation by the Customer without Cause (Cont'd.)

- B. for each other Service that is terminated, a charge equal to the greater of the following:
 - 1. 100% of the sum of the minimum monthly usage commitment, if any, and any monthly recurring charge applicable to the Service terminated, multiplied by the number of months remaining in the Initial Term or the Renewal Term then in effect; or
 - 2. the average of the highest three (3) months billed for such terminated Service (including, without limitation, any monthly recurring charge applicable to such Service) since the beginning of the Term Plan Agreement multiplied by the number of months remaining in the Initial Term or the Renewal Term then in effect;
- C. a charge equal to the total costs and expenses incurred by the Company in connection with installing, providing and removing a Service, including any early termination or cancellation charges incurred by the Company from third parties on the Customer's behalf. In addition, the Company shall be entitled to the cost of collection of the forgoing amounts including, without limitation, court costs, reasonable attorney's fees and interest on past due amounts.

Where the Customer received reduced rates or a discount because the Customer subscribed to more than one Service, the Customer's termination of one Service may result in the forfeiture of the Customer's reduced rates or discount for that Service or Services that are not terminated, and the Customer shall be liable to the Company for the amount of discount received by the Customer for the period from the beginning of the term of the Agreement for such Services up to and including the effective date of the termination of the Service or Services terminated.

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INTEREXCHANGE SERVICES

SECTION 2 - REGULATIONS (CONT'D.)

2.13 Cancellation of Service (Cont'd.)

2.13.3 Cancellation by the Customer with Cause

A customer may have his service disconnected upon written notice to Carrier. The Carrier will hold the customer responsible for payment of all bills for service furnished until the cancellation date specified by the customer or until the date written cancellation notice is received, whichever is later. The Customer must provide 60 days written notice of cancellation in advance.

In the event (i) the Company fails to substantially cure any material default or failure of performance within thirty (30) days after the Company's receipt of the Customer's written notice describing with reasonable specificity such alleged material default or failure of performance, or (ii) if such default cannot be cured within such thirty (30) day period and the Company does within such thirty (30) day period commence such acts as shall be reasonably necessary to substantially cure the default and/or does not diligently complete such acts within a reasonable time, the Customer may terminate the Service(s) for Cause by giving the Company a written notice of termination within fifteen (15) days after the expiration of said thirty (30) day period or such reasonable time period in the event of (ii), above. If the Customer is receiving multiple types of Services, or receiving Services at multiple locations, the Customer's right to terminate Service(s) as set forth in this section shall be limited to termination of the affected Service(s) only or at the affected location(s) only.

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INTEREXCHANGE SERVICES

SECTION 2 - REGULATIONS (CONT'D.)

2.13 Cancellation of Service (Cont'd.)

2.13.4 Cancellation by the Company

- A. Upon such notice as is required by the governing regulatory body (or if no such notice is required, upon forty-eight (48) hours notice), the Company may refuse, terminate, discontinue or limit the use of Service (either temporarily or permanently) to the Customer or withhold the provision of ordered or contracted Service, without liability to the Customer:
1. if any balance is past due;
 2. if the Customer exceeds its credit limit and does not cure within the applicable notice period referenced above in this section after receipt of such notice, which such notice may be by phone, mail, fax or e-mail;
 3. when necessitated by conditions beyond the Company's control;
 4. for violation of any of the provisions contained in this tariff and/or the Customer's Agreement with the Company, including the Terms and Conditions;
 5. for violation of any law, rule, regulation or policy of any governing authority having jurisdiction over the Service; or
 6. by reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting the Company from furnishing the Service.

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INTEREXCHANGE SERVICES

SECTION 2 - REGULATIONS (CONT'D.)

2.13 Cancellation of Service (Cont'd.)

2.13.4 Cancellation by the Company (Cont'd.)

- B. In addition, the Company may immediately and without notice terminate and/or block Services without incurring liability to the Customer for the following reasons:
1. fraud committed by the Customer or a user of the Customer's Service;
 2. if the Customer refuses to furnish information or furnishes false information essential for billing by the Company or for the Company's determination of the Customer's credit worthiness
 3. the Customer indicates that the Customer will not comply with a request from the Company for security for the payment of Services;
 4. the Customer has received notice of cancellation from the Customer's local Service provider; or
 5. the Customer's usage exceeds parameters based on historical usage by the Customer.

In the event the Company permanently terminates Service to the Customer under this section, any agreement between the Customer and the Company, including Terms and Conditions, shall terminate. The Customer shall be liable for all liquidated damages as set forth in Section 2.13.2 for all Services terminated under this Section.

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INTEREXCHANGE SERVICES

SECTION 2 - REGULATIONS (CONT'D.)

2.13 Cancellation of Service (Cont'd.)

2.13.5 Cancellation as a result of a change in local service provider

The Customer shall notify the Company if the Customer changes its local service provider for any reason, including, without limitation, as a result of a change in physical location. If the Customer obtains only long distance service from the Company, upon a change of local service provider by the Customer, the Company reserves the right to terminate long distance service to the Customer upon thirty (30) days written notice to the Customer. In the event the Company exercises its right to terminate long distance service to the Customer because the Customer changes its local service provider, the Customer shall be liable to the Company only for payment of long distance service provided up to and including the effective date of termination of such long distance service and shall not be liable for any liquidated damages with respect to such long distance service only.

2.13.6 Final Invoice

Upon termination, the Company shall forward a final invoice to the Customer, which such invoice will include, without limitation, all charges (including, without limitation, recurring charges) incurred up to the effective termination date and all applicable liquidated damages.

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INTEREXCHANGE SERVICES

SECTION 2 - REGULATIONS (CONT'D.)

2.13 Cancellation of Service (Cont'd.)

2.13.7 Company Contact Information for Cancellation

The Customer shall use the following addresses for cancellation and disconnect requests only:

- A. FAX – 800-292-1057
- B. Email – SEDR@bti.com
- C. US Mail – Business Telecom, Inc., SE Order Group, 4300 Six Forks Road, Raleigh, NC 27609
- D. Such request shall include all of the following that apply:
 - 1. an itemized list of the Service(s) that Customer wishes to disconnect;
 - 2. the Customer's account number;
 - 3. affected circuit ID's;
 - 4. affected telephone numbers; and,
 - 5. the Customer contact information (i.e., name, address, telephone number, fax number, and email address.

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INTEREXCHANGE SERVICES

SECTION 2 - REGULATIONS (CONT'D.)

2.14 Restoration of Service

2.14.1 Service suspended by the Company and later restored, will be subject to a \$50.00 reconnection fee. Service disconnected by the Company and later re-installed, will be subject to all applicable installation charges, and the Customer will pay such charges prior to reinstallation of service.

2.14.2 The use and restoration of certain telecommunications services in emergencies shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.15 Force Majeure

The Company's performance hereunder shall be excused in the event of any delay or failure of performance or equipment due to causes beyond the Company's control, including, but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes, national emergencies, insurrections, riots, wars, or other civil commotions, strikes, lockouts, work stoppages or other labor difficulties, criminal actions taken against the Company, cable cuts, unavailability, failure, interruption or capacity limitations of telecommunications facilities or transmission links (digital or analog) and any law, order, regulation or other action of any governing authority or agency thereof.

2.16 Disconnection of Existing Service(s) and Vendor Change(s)

The Customer is responsible for disconnection of services with the Customer's existing telecommunications provider. The Company is not responsible for any fees or other charges assessed against the Customer by the Customer's existing provider for termination of service obtained from such provider or the Customer's failure to terminate services with such provider. In addition, the Customer is responsible for all charges assessed by the Customer's phone system vendor and other third parties incurred in connection with the installation or alteration of the Company Services.

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INTEREXCHANGE SERVICES

SECTION 2 - REGULATIONS (CONT'D.)

2.17 Assignments

The Customer may not transfer or assign the Customer's Agreement with the Company, including the Terms and Conditions, or use of any of the Services (including resale and subtending of Internet service) without the written consent of the Company, which such consent shall be at the sole and absolute discretion of the Company. All regulations and conditions contained in this Tariff shall be binding on the Customer and his/her respective personal and legal representatives, successors and permitted assigns.

2.18 Special Service

Labor and expenditures required by Customer to provide service outside the scope of normal services. This class of service includes, without limitation, services whereby Company is required to incur unusual costs for engineering, purchases, labor or other related costs to provide the Customer-requested service.

2.19 Modification

Company reserves the right to modify its rates and service policies at any time, subject to approval of the Commission and compliance with applicable notification requirements.

2.20 Taxes and Other Charges

All state and local taxes (i.e., gross receipts tax, sales tax, municipal and county utilities tax) are listed as separate line items, are not included in the quoted rates, and are the responsibility of the Customer. The Customer is also responsible for the payment of any use, excise, access, franchise and license fees or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income, imposed on or based upon the provision, sale or use of services. Any taxes imposed by a local jurisdiction will only be recovered from those Customers located in the affected jurisdiction. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.

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INTEREXCHANGE SERVICES

SECTION 2 - REGULATIONS (CONT'D.)

2.21 Designation of Company Contact

The Customer is required to designate a contact person to the Company who is empowered to transact all correspondence with the Company regarding the Customer's account. Specifically, the Customer Contact will be responsible for corresponding with the Company on all moves, adds, changes, disputes and cancellation requests. The Company will neither accept nor be bound by any request not submitted by the specified Company Contact. Any change by the Customer pertaining to the Company Contact must be provided to the Company in either written or verbal format.

2.22 Return Check Charge

A return check charge in an amount consistent with applicable state law will be assessed for all checks returned by a bank or other financial institution for: Insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution.

The charge may equal but not exceed the rate allowed by the S.C. Code Annotated Section 34-11-70.

2.23 Payphone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371) and amended by Report and Order released August 12, 2004 (FCC 04-182), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. The Public Pay Telephone Surcharge, which is in addition to standard rates, terms and pricing guide usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rate per Call

\$0.50

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INTEREXCHANGE SERVICES

SECTION 3 - SERVICES AND RATES

3.1 Computation of Charges

Unless otherwise specified for a particular service, charges for service will be based on the number of minutes of Service used by the Customer, the time of day at which the Service is used, and the distance between origination and termination of the call. For the purpose of computing charges a call begins at the time that the hardware or software answer supervision indicates that the call has been answered at the distant end, and terminates when the customer disconnects. Applicable usage charges apply for all calls which are answered regardless of the length of the calls. Unless otherwise specified for a particular service, the minimum charge for any call is the applicable rate for one minute; after one minute, charges will be in whole minute increments, with fractions rounded up to the nearest whole minute. For the computation of charges, the duration of each call is measured and rounded up to the applicable billing increment, then multiplied by the applicable rate and if the computed charge for any individual call results in a fraction of a cent, the fraction is then rounded up to the next whole cent on a per call basis. For example, a service may provide that each call will be charged a minimum of 18 seconds and thereafter timed in 6-second increments; therefore, under this example, a 10-second call will be rounded up to 18 seconds (0.3 minutes), and a 44-second call will be rounded up to 48 seconds (0.8 minutes). If, after multiplying the billing increment by the applicable rate, the computed charge for an individual call results in a fraction of a cent, the fraction is rounded up to the next whole cent (for example, \$1.523 would round up to \$1.53). Once the charge for each call is computed as described above, the calls are summed on the Customer's invoice. Calls will be billed at the rate effect during the call, with two rates applied if the call spans over more than one billing rate period. Billing periods are as follows:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM	EVENING RATE PERIOD						EVE
11:00 PM* TO 8:00 AM	NIGHT/WEEKEND RATE PERIOD						

* - Up to, but not including

For services subject to holiday discounts, the Evening Rate Period rates apply on the following Company recognized holidays:

New Year's Day	January 1
Independence Day	July 4
Labor Day	As Federally Observed
Thanksgiving Day	As Federally Observed
Christmas Day	December 25

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INTEREXCHANGE SERVICES

SECTION 3 - SERVICES AND RATES (CONT'D.)

3.1 Computation of Charges (Cont'd.)

In addition to charges based on usage, the following charges will apply to all classes of Customers.

Additional Customer Identification Numbers:	Free	
Project Codes:	Installation	Monthly
Unrestricted	\$0.00	\$0.00
Restricted	\$10.00	\$15.44 (I)
Management Reports:	Free	

3.2 Directory Assistance

3.2.1 Directory Assistance Service

A Directory Assistance charge applies per intraLATA and interLATA directory assistance call. The Customer may make two (2) requests for a telephone number per call. The Directory Assistance Charge applies regardless of whether the Directory Assistance operator is able to supply the requested number. No charge applies for the first call per month per residence line.

Per Intrastate call charge:	\$1.10
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INTEREXCHANGE SERVICES

SECTION 3 - SERVICES AND RATES (CONT'D.)

3.2 Directory Assistance (Cont'd.)

3.2.2 Directory Assistance Call Completion

Directory Assistance Call Completion (DACC) is an optional service available for business and residential Customers accessing the Company's Directory Assistance Service. Directory Assistance Customers may choose to have the Company Directory Assistance Operator complete the call to the telephone number requested without requiring the Customer to redial the number. A Directory Assistance Call Completion Surcharge will apply whether or not the call is answered by the called party or the calling party receives a busy signal. These charges are in addition to the Directory Assistance charge for determining the telephone number requested by the Customer and in addition to any applicable Operator Service charges associated with placing the call.

This service is available where facilities permit and may not be available to all Customers.

Per Call Completion requested: \$0.45

Per Minute Rate:

The per minute rate shall be the per minute rate of the 1+ plan the Customer is subscribed to or enrolled in at the time of the call.

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INTEREXCHANGE SERVICES

SECTION 3 - SERVICES AND RATES (CONT'D.)

3.3 Promotional Rates

From time to time, Company may offer Promotional Rates. Promotional Rates will be offered on a non-discriminatory basis and shall be filed with the Commission for review at least 14 days prior to implementation.

Any marketing efforts will clearly indicate to the potential customers the nature of the transaction which is being offered. Materials submitted to prospective customers will clearly indicate that those customers will be changing their long distance carrier if they accept such solicitation.

3.3.1 Referral Program

Monthly recurring charges may be waived for new Customers who provide the Company with five (5) new Customer referrals within 90 days of subscribing.

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INTEREXCHANGE SERVICES

SECTION 3 - SERVICES AND RATES (CONT'D.)

3.4 Econocall Service

Econocall Service is the basic toll long-distance service offered to Customers by the Company, as described in Section 2 of the tariff. The following charges will apply to all Econocall Service Customers.

- 3.4.1 Installation Charge: Not applicable
- 3.4.2 Monthly Access: \$0.00
- 3.4.3 Minimum Billing Increment: One (1) minute
- 3.4.4 Additional Billing Increment: One (1) minute
- 3.4.5 Usage Charges:

A. Intrastate/InterLATA Per Minute Rates:

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Ea. Addl. Minute	Initial Minute	Ea. Addl. Minute	Initial Minute	Ea. Addl. Minute
0 - 10	\$0.1550	\$0.1039	\$0.1125	\$0.0767	\$0.0921	\$0.0636
11 - 16	\$0.1950	\$0.1336	\$0.1425	\$0.0900	\$0.1173	\$0.0823
17 - 22	\$0.2250	\$0.1633	\$0.1650	\$0.1212	\$0.1362	\$0.1010
23 - 30	\$0.2450	\$0.1732	\$0.1800	\$0.1287	\$0.1488	\$0.1073
31 - 55	\$0.2450	\$0.2128	\$0.1800	\$0.1584	\$0.1488	\$0.1322
56 - 70	\$0.2550	\$0.2227	\$0.1875	\$0.1658	\$0.1551	\$0.1385
71 - 124	\$0.2650	\$0.2425	\$0.1950	\$0.1806	\$0.1614	\$0.1509
125 - 292	\$0.2850	\$0.2425	\$0.2100	\$0.1806	\$0.1614	\$0.1509
293 - 430	\$0.2950	\$0.2623	\$0.2175	\$0.1955	\$0.1803	\$0.1634
431+	\$0.2950	\$0.2623	\$0.2175	\$0.1955	\$0.1803	\$0.1634

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INTEREXCHANGE SERVICES

SECTION 3 - SERVICES AND RATES (CONT'D.)

3.4 Econocall Service (Cont'd.)

3.4.5 Usage Charges: (Cont'd.)

B. Intrastate/IntraLATA Per Minute Rates:

Mileage Range	First Minute	Add'l. Minutes
0-10	\$0.1675	\$0.1076
11-16	\$0.2075	\$0.1376
17-22	\$0.2375	\$0.1676
23-30	\$0.2775	\$0.1876
31-40	\$0.4075	\$0.2476
41-55	\$0.4575	\$0.2776
56-70	\$0.4675	\$0.3076
71-124	\$0.4975	\$0.3376
125-292	\$0.5175	\$0.3576
293-544	\$0.5475	\$0.3776

3.4.6 Discounts:

A. Discount on IntraLATA Day Rates are provided as follows:

- (1) Evening: 25% below Day Rates
- (2) Night: 50% below Day Rates

B. Discounts based on dollar volume are available as follows:

Dollar Volume		Discount
From	To	
\$25.00	\$99.00	2.0%
\$100.00	\$100.00 +	5.0%

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INTEREXCHANGE SERVICES

SECTION 3 - SERVICES AND RATES (CONT'D.)

3.4 Econocall Service (Cont'd.)

3.4.7 Other:

TDD Discount

A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by or to properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with TDDs for communication with hearing or speech impaired persons will receive, upon request, credit on charges for all intrastate toll calls placed between TDDs. The credit will be limited to usage charges and will be given on a subsequent bill.

TDD Discount: 50%

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INTEREXCHANGE SERVICES

SECTION 3 - SERVICES AND RATES (CONT'D.)

3.5 Travel Service (980)

Travel Service permits Customers to initiate calls within the State of South Carolina using a touchtone telephone. It involves dialing an access number (local or 800), followed by the Customer's authorization code (Customer Identification Number), and then the called number.

3.5.1	Installation Charge:	Not applicable
3.5.2	Monthly Access:	\$0.00
3.5.3	Minimum Billing Increment:	Thirty (30) Seconds
3.5.4	Additional Billing Increment:	Six (6) Seconds
3.5.5	Usage Charges:	
	Intrastate Per Minute Rates:	
	Day	\$0.2420
	Evening	\$0.1980
	Night/Weekend	\$0.1980
3.5.6	Per Call Initiation Fee	\$0.6050

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INTEREXCHANGE SERVICES

SECTION 3 - SERVICES AND RATES (CONT'D.)

3.6 Travel Service Plus (981)

Travel Service Plus allows Customers to initiate calls within the State of South Carolina using any touchtone telephone. It involves dialing an access number (local or 800), followed by the Customer's authorization code (Customer Identification Number), and then the called number.

3.6.1	Installation Charge:	Not Applicable
3.6.2	Monthly Access:	\$0.00
3.6.3	Minimum Billing Increment:	Thirty (30) Seconds
3.6.4	Additional Billing Increment:	Six (6) Seconds
3.6.5	Per Minute Rates:	
	Usage Range:	Intrastate/IntraLATA Rate:
	Day	\$0.2970
	Evening	\$0.2970
	Night/Weekend	\$0.2970
3.6.6	Per Call Initiation Fee	\$0.2750

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INTEREXCHANGE SERVICES

SECTION 3 - SERVICES AND RATES (CONT'D.)

3.7 Premier 1 Residential Service (260)

3.7.1 Installation Charge: Not applicable

3.7.2 Monthly Access: \$0.00

3.7.3 Minimum Billing Increment: Thirty (30) Seconds

3.7.4 Additional Billing Increment: Six (6) Seconds

3.7.5 Usage Charges:

Intrastate/IntraLATA Per Minute Rates: Access will be on a 1+ or dial up basis depending upon availability in the local service area.

Day \$0.2150

Evening \$0.1650

Night/Weekend \$0.1400

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INTEREXCHANGE SERVICES

SECTION 3 - SERVICES AND RATES (CONT'D.)

3.8 Operator Services

The use of the Company's Operator Services allows Customer to select from the special call handling or billing arrangements specified below. Call, rates, charges, and applicable service charges will be assessed to the call originator, the called party's telephone number or a third party's telephone number based upon the call type (i.e., operator dialed, collect, third party billed, or customer dialed credit card billed, without the use of an operator's assistance) initiated by the call originator and the appropriate acknowledgment of other parties, where applicable.

Rates and Charges

With respect to the provision of operator services to hospitality locations and private pay telephones, the Company shall not charge rates any greater than the Commission imposed intrastate rate caps, plus any Commission approved property imposed fees, at the time the call is completed.

Property Imposed Fee

BTI may bill the user a Property Imposed Fee on all calls placed from locations where the Subscriber has elected to impose the fee. The Property Imposed Fee is set by the Subscriber in consultation with the Company. The same Property Imposed Fee applies to all calls originating from the same location.

Property Imposed Fee: Up to \$1.00 per call.

3.8.1 Usage Charges

The following rate table applies to all calls:

Mileage	Day		Evening		Night/Weekend	
	1 st Minute	Addl Minute	1 st Minute	Addl Minute	1 st Minute	Addl Minute
0-10	\$0.1500	\$0.1300	\$0.1300	\$0.1300	\$0.1200	\$0.1200
11-16	\$0.1700	\$0.1400	\$0.1400	\$0.1400	\$0.1300	\$0.1300
17-22	\$0.1800	\$0.1800	\$0.1600	\$0.1600	\$0.1300	\$0.1300
23-30	\$0.2200	\$0.2200	\$0.1700	\$0.1700	\$0.1500	\$0.1500
31-55	\$0.2500	\$0.2500	\$0.1800	\$0.1800	\$0.1700	\$0.1700
56-70	\$0.2800	\$0.2800	\$0.1900	\$0.1900	\$0.1800	\$0.1800
71-124	\$0.3000	\$0.3000	\$0.2100	\$0.2100	\$0.1900	\$0.1900
125 +	\$0.3000	\$0.3000	\$0.2300	\$0.2300	\$0.2000	\$0.2000

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INTEREXCHANGE SERVICES

SECTION 3 - SERVICES AND RATES (CONT'D.)

3.8 Operator Services (Cont'd.)

3.8.2 Service Charges and Surcharges

	Calling Card	Other Cards
Customer Dialed Calling Card Station		
Customer Dialed/Automated	\$1.20	\$1.50
Customer Dialed/Operator Assisted	\$2.25	\$2.25
Customer Dialed/Operator Must Assist	\$1.20	\$1.50
Operator Dialed Calling Card Station	\$2.25	\$2.25
Operator Station *		
Collect		\$2.25
Billed to Third Number		\$2.35
Sent Paid-Non Coin		\$2.30
Sent Paid-Coin		\$2.05
Person-to-Person		
Customer Dialed Collect Billed to Third Number, Calling Card, Sent Paid	\$4.90	
Operator Dialed Collect Billed to Third Number, Sent Paid	\$4.90	
Operator Dialed, Billed to a Calling Card	\$4.90	
Operator Dialed (00- or 10XXX+0-) Surcharge		\$1.15

* Includes Real Time Rated calls

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INTEREXCHANGE SERVICES

SECTION 3 - SERVICES AND RATES (CONT'D.)

3.9 Personal 800 Service

Personal 800 Service is offered to Customers for toll-free inbound service. The service is billed at a postalized rate. Billing is in six (6) second increments following a minimum billing duration of thirty (30) seconds. Customers are provided Authorization Codes to direct the incoming call to a particular local access line. Customers are required to sign either a one (1), two (2) or three (3) year term for this service.

3.9.1	Installation Charge:	\$0.00
3.9.2	Monthly Access:	\$0.00
3.9.3	Minimum Billing Increment:	Thirty (30) Seconds
3.9.4	Additional Billing Increment:	Six (6) Seconds
3.9.5	Per Minute Rates:	

Term Plan		Day Rate	Evening/Night Rate
Month-to-Month	(160)	\$0.1815	\$0.1595
One (1) Year Term	(161)	\$0.1760	\$0.1551
Two (2) Year Term	(162)	\$0.1705	\$0.1496
Three (3) Year Term	(163)	\$0.1650	\$0.1452

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INTEREXCHANGE SERVICES

SECTION 3 - SERVICES AND RATES (CONT'D.)

3.10 Academic Edge

Academic Edge is a program for colleges and universities to provide service to students, faculty and staff. Service is provided by dedicated T-1 and/or switched access. Students are billed the rates below.

3.10.1	Installation Charge:	Not Applicable
3.10.2	Monthly Access:	Not Applicable
3.10.3	Minimum Billing Increment:	Thirty (30) Second
3.10.4	Additional Billing Increment:	Six (6) Second
3.10.5	Per Minute Rates:	Individual Case Basis

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INTEREXCHANGE SERVICES

SECTION 3 - SERVICES AND RATES (CONT'D.)

3.11 Home Plus (280)

Home Plus is an outbound service primarily targeted to residential customers. Calls are billed on a postalized, peak/off-peak basis. Call timing is rounded up to the next whole minute increment following an initial increment of one minute.

3.11.1	Installation Charge:		Not Applicable
3.11.2	Monthly Access:	Maximum Rates: \$30.00 (T)	Current Rates: \$2.20 (I)
3.11.3	Minimum Billing Increment:		One (1) Minute
3.11.4	Additional Billing Increment:		One (1) Minute
3.11.5	Per Minute Rates:		Intrastate/IntraLATA Rate
	Day	\$1.00 (T)	\$0.2090 (I)
	Evening	\$1.00 (T)	\$0.1430 (I)
	Night/Weekend	\$1.00 (T)	\$0.1430 (I)
3.11.6	Term Commitment:		1 Year

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INTEREXCHANGE SERVICES

SECTION 3 - SERVICES AND RATES (CONT'D.)

3.12 Corporate Edge

Corporate Edge Service is a combined outbound and inbound service designed for business Customers. Business Customers who subscribed to switched access services are eligible for a discount based upon their monthly volume and the term plan selected. Customers must sign a one year or three year term plan for this service.

3.12.1	Installation Charge:	Not Applicable	
3.12.2	Minimum Billing Increment:	Eighteen (18) Seconds	
3.12.3	Additional Billing Increment:	Six (6) Seconds	
3.12.4	Per Minute Rates:		
	Term Plan	Switched Rate	Dedicated Rate
	One (1) Year Term (175/776)		
	\$ 0 - \$ 500	\$0.1199	\$0.0704
	\$ 501 - \$1,000	\$0.1163	\$0.0704
	\$1,001 - \$1,500	\$0.1140	\$0.0704
	\$1,500 +	\$0.1116	\$0.0704
	Three (3) Year Term (176/777)		
	\$ 0 - \$ 500	\$0.1163	\$0.0682
	\$ 501 - \$1,000	\$0.1128	\$0.0682
	\$1,001 - \$1,500	\$0.1104	\$0.0682
	\$1,500 +	\$0.1080	\$0.0682
3.12.5	Monthly Recurring Charge	\$8.41 (I)	\$0.00

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INTEREXCHANGE SERVICES

SECTION 3 - SERVICES AND RATES (CONT'D.)

3.13 Easy Answer (194)

Easy Answer is a bundled product offering that combines long distance with local service and Internet access. Customers must sign a one year term plan for this product.

3.13.1	Installation Charge:	Not Applicable
3.13.2	Monthly Access:	\$0.00
3.13.3	Minimum Billing Increment:	Eighteen (18) Seconds
3.13.4	Additional Billing Increment:	Six (6) Seconds
3.13.5	Per Minute Rate:	\$0.1190
3.13.6	Travel Card Service	

The rates and billing increments for travel card calls affiliated with this product will be those specified in Travel Card (995) in Section 3.32 of this tariff.

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INTEREXCHANGE SERVICES

SECTION 3 - SERVICES AND RATES (CONT'D.)

3.14 BTI Switched Long Distance

BTI Switched Long Distance is a direct dialed outbound and inbound long distance service designed for Business Customers who subscribe to the Company's facilities based local exchange service. The Customer must have three or more lines and sign a one-year term agreement for this service. Calls are billed in six (6) second increments following an initial billing period of eighteen (18) seconds. Intrastate service is offered in conjunction with interstate service.

3.14.1 Per Period Usage Rates:

	Volume of Lines	Outbound Service	Toll Free Service
Switched Long Distance (531)	3+	\$0.0825	\$0.0825
Switched Long Distance (532)	11+	\$0.0748	\$0.0748

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INTEREXCHANGE SERVICES

SECTION 3 - SERVICES AND RATES (CONT'D.)

3.15 BTI Switched Stand Alone Long Distance

BTI Switched Stand Alone Long Distance is a direct dialed outbound and inbound long distance service designed for Business Customers. The product is marketed to new Customers or current Customers who will sign an agreement of longer duration or increase revenue. Customers must sign a one-year term agreement for this service and commit to a monthly long distance usage volume level as defined in the table below. Calls are billed in six (6) second increments following an initial billing period of eighteen (18) seconds. Intrastate service is offered in conjunction with interstate service.

3.15.1 Per Period Usage Rates:

	Monthly Volume*	Outbound Service	Toll Free Service
Switched Long Distance (221)	Any	\$0.1089	\$0.1089
Switched Long Distance (222)	\$300	\$0.0825	\$0.0825

* - Volume does not include any surcharges, taxes or other similar fees.

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INTEREXCHANGE SERVICES

SECTION 3 - SERVICES AND RATES (CONT'D.)

3.16 BTI Switched Off-Net Long Distance

BTI Switched Off-Net Long Distance is a direct dialed outbound and inbound long distance service designed for Business Customers whose origination or terminating traffic is not to a Company long distance switch. Customers must sign a one-year term agreement for this service. Calls are billed in six (6) second increments following an initial billing period of eighteen (18) seconds. Intrastate service is offered in conjunction with interstate service.

3.16.1 Per Period Usage Rates:

	Monthly Volume*	Outbound Service	Toll Free Service
Switched off-net Long Distance (216)	Any	\$0.1529	\$0.1529

* - Volume does not include any surcharges, taxes or other similar fees.

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INTEREXCHANGE SERVICES

SECTION 3 - SERVICES AND RATES (CONT'D.)

3.17 BTI Dedicated On-Net Long Distance

BTI Dedicated On-Net Long Distance is a direct dialed outbound and inbound long distance service designed for Business Customers whose origination or terminating traffic is to a Company long distance switch. Customers must sign a one-year term agreement for this service and commit to a monthly long distance usage volume level as defined in the table below. Calls are billed in six (6) second increments following an initial billing period of eighteen (18) seconds. Intrastate service is offered in conjunction with interstate service.

3.17.1 Per Period Usage Rates:

	Monthly Volume*	Outbound Service	Toll Free Service
Dedicated on-net Long Distance (590)	Any	\$0.0539	\$0.0539
Dedicated on-net Long Distance (591)	\$1000	\$0.0517	\$0.0517

* - Volume does not include any surcharges, taxes or other similar fees.

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INTEREXCHANGE SERVICES

SECTION 3 - SERVICES AND RATES (CONT'D.)

3.18 VoicePack (312)

VoicePack Service is only offered to Customers that subscribe to the Company's VoicePack service as described in the applicable Local Exchange Tariff currently on file with the Commission. Customers subscribing to this bundled offering will be provided with 1,200 free minutes of combined interstate and intrastate long distance service. Calls over the 1,200 free minutes will be billed based upon the rate provided below.

All calls, even the free calls, will be rated on a six (6) seconds basis after an initial period, for billing purposes, of eighteen (18) seconds. Customers can utilize the free minutes in any combination of direct dialed outbound and inbound toll free services.

Per call surcharges, surcharges and taxes are not considered monthly usage and not to be considered part of the free usage offering.

Customers will also be given 10 free toll free numbers associated with this service. Additional charges will apply for each additional toll free number ordered by the Customer.

3.18.1 Per minute rates

Per minute rates	\$0.0561
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3.18.2 Toll Free Service Charges

Initial 10 Toll Free Numbers	No Charge
Each Additional Toll Free Number	\$7.71 (I)

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INTEREXCHANGE SERVICES

SECTION 3 - SERVICES AND RATES (CONT'D.)

3.19 VoicePack-VS

VoicePack-VS service is only offered to Customers that subscribe to VoicePack-VS or VoicePack-VS+ service as described in the applicable Local Exchange Tariff currently on file with the Commission. Customers subscribing to this bundled offering will be provided with 100 free minutes of combined interstate and intrastate long distance service per local exchange line purchased through this package. Calls over the 100 free minutes will be billed based upon the rate provided below. Customers must sign a minimum of a one year contract for this service although additional terms are available also.

All calls, even the free calls, will be rated on a six (6) seconds basis after an initial period, for billing purposes, of thirty (30) seconds. Customers can utilize the free minutes in any combination of direct dialed outbound and inbound toll free services.

Per call surcharges, surcharges and taxes are not considered monthly usage and not to be considered part of the free usage offering.

Customers will also be given 3 free toll free numbers associated with this service. Additional charges will apply for each additional toll free number ordered by the Customer.

3.19.1 Per Minute Rates

	Rate	Product Number
Per minute rates	\$0.0715	(314 – 319)

3.19.2 Toll Free Service Charges

Initial 10 Toll Free Numbers	No Charge
Each Additional Toll Free Number	\$7.71 (I)

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INTEREXCHANGE SERVICES

SECTION 3 - SERVICES AND RATES (CONT'D.)

3.20 Simplici-T Bundled Service (200)

Simplici-T Bundled Service is only offered to Customers that subscribe to the Company's Simplici-T T-1 service as described in the applicable Local Exchange Tariff currently on file with the Commission. Customers subscribing to this bundled offering will be provided with 2,400 free minutes of combined interstate and intrastate long distance service. Calls over the 2,400 free minutes will be billed based upon the rate provided below.

All calls, even the free calls, will be rated on a six (6) seconds basis after an initial period, for billing purposes, of eighteen (18) seconds. Customers can utilize the free minutes in any combination of direct dialed outbound and inbound toll free services.

Per call surcharges, surcharges and taxes are not considered monthly usage and not to be considered part of the free usage offering.

Per minute rates	\$0.0561
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INTEREXCHANGE SERVICES

SECTION 3 - SERVICES AND RATES (CONT'D.)

3.21 Travel Card Service (995)

Travel Card Service allows Customers to initiate calls anywhere within the State of South Carolina by using any touchtone telephone. It involves dialing a Toll Free access number, followed by the Customer's authorization code (Customer Identification Number), and then the called number.

3.21.1	Per Minute Rate:	\$0.1870
3.21.2	Per Call Surcharge:	\$0.00
3.21.3	Minimum Billing Increment	Thirty (30) Seconds
3.21.4	Additional Billing Increment	Six (6) Seconds

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INTEREXCHANGE SERVICES

SECTION 3 - SERVICES AND RATES (CONT'D.)

3.22 Phone States (332)

Phone States is a combined outbound and inbound service. Calls are billed on a postalized, peak/off-peak basis. Call timing is in six (6) second increments following an initial billing period of thirty (30) seconds. There are no nonrecurring or recurring charges for Phone States. A one year term plan is required, and additional discounts are available for two year (5%) and three year (10%) term plans.

3.22.1	Installation Charge:	\$0.00
3.22.2	Monthly Access:	\$0.00
3.22.3	Minimum Billing Increment:	30 seconds
3.22.4	Additional Billing Increment:	6 seconds
3.22.5	Per Minute Usage Charges:	

Switched Access:

Usage	Rate
\$0-\$999	\$0.150
\$1,000-\$2,499	\$0.145
\$2,500-over	\$0.140

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INTEREXCHANGE SERVICES

SECTION 3 - SERVICES AND RATES (CONT'D.)

3.23 Residential Saver (381)

Residential Saver is an outbound service offered on a day, evening, and night/weekend basis.

3.23.1	Installation Charge:		Not applicable
3.23.2	Monthly Access:		\$0.00
3.23.3	Minimum Billing Increment:		One (1) minute
3.23.4	Additional Billing Increment:		One (1) minute
3.23.5	Per Minute Rates:		
		Maximum Rate	Intrastate/IntraLATA Rate
	Day	\$0.4000	\$0.1950
	Evening	\$0.3000	\$0.1300
	Night	\$0.2500	\$0.0975

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INTEREXCHANGE SERVICES

SECTION 3 - SERVICES AND RATES (CONT'D.)

3.24 Enhanced Simplici-T Bundled Service

Enhanced Simplici-T Bundled Service is a combined outbound and toll-free inbound service only offered to Customers that subscribe to the Company's Enhanced Simplici-T T-1 service as described in the applicable Local Exchange Tariff currently on file with the Commission. Customers subscribing to this bundled offering will be provided with 1,200 free minutes of combined interstate and intrastate long distance service. Calls over the 1,200 free minutes will be billed based upon the rate provided below. If the Customer does not fully utilize the 1,200 minutes in any given month, the balance is not carried forward for subsequent month's usage.

All calls, even the free calls, will be rated on a six (6) seconds basis after an initial period, for billing purposes, of thirty (30) seconds. Customers can utilize the free minutes in any combination of direct dialed outbound and inbound toll free services.

Surcharges and taxes are not considered monthly usage and are not to be considered part of the free usage offering.

3.24.1 Per Minute Rates

Term Length	Maximum Rate	Per Minute Rates
One Year Term (250)	\$0.1500	\$0.0605
Two Year Term (251)	\$0.1500	\$0.0539
Three Year Term (252)	\$0.1500	\$0.0495

3.24.2 Toll-Free Service Charges

	Maximum Rate	Monthly Rate
Initial 10 Toll Free Numbers	\$25.00	No Charge
Each Additional Toll Free Number	\$25.00	\$8.48 (I)

Business Telecom, Inc. d/b/a EarthLink Business

Vice President, Tax

1375 Peachtree Street, Level A

Atlanta, Georgia 30309

South Carolina Tariff No. 5

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INTEREXCHANGE SERVICES

SECTION 3 - SERVICES AND RATES (CONT'D.)

3.25 Move Fee

	Maximum Rate	Current Rate
Move Fee	\$3,000.00	\$1,000.00

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INTEREXCHANGE SERVICES

SECTION 4 - PROMOTIONS

4.1 Special Promotions

The Company may from time to time engage in special promotional trial service offerings of limited duration (not to exceed ninety days on a per Customer basis for non-optional, recurring charges) designed to attract new subscribers or to increase subscriber awareness of a particular tariff offering. Requests for promotional offerings will be presented to the Commission for its review in accordance with rules and regulations established by the Commission, and will be included in the Company=s tariff as an addendum.

4.2 Discounts

The Company may, from time to time as reflected in the price list, offer discounts based on monthly volume (or, when appropriate, "monthly revenue commitment" and/or "time of day" may also be included in the tariff).

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INTEREXCHANGE SERVICES

SECTION 5 - GRANDFATHERED SERVICES

5.1 Smart Connections (158)*

Smart Connections is an outbound service primarily targeted to residential Customers. Calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds. Customers must sign a one year for this product.

5.1.1 Per Minute Rate: \$0.2090

5.1.2 Monthly Recurring Charge \$5.45

* This service is grandfathered to existing customers at existing locations.

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INTEREXCHANGE SERVICES

SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.2 Premier 1 WATS Service (220)*

5.2.1	Installation Charge:	Not applicable
5.2.2	Monthly Access:	\$16.98 (I)
5.2.3	Minimum Billing Increment:	Thirty (30) seconds
5.2.4	Additional Billing Increment:	Six (6) seconds
5.2.5	Usage Charges:	

A. InterLATA calling:

Dollar Volume:		Per Minute Rate
From:	To:	
\$0	\$500	\$0.1980
\$501	\$1,500	\$0.1870
\$1,501	\$1,501+	\$0.1815

B. IntraLATA calling:

Per Minute Rate:	\$0.1980
------------------	----------

IntraLATA calling will apply toward the value discounts outlined in subparagraph A. The calling timing provisions outlined in paragraphs 3 and 4 also apply. Access will be on a 1+ or dial up basis depending upon availability in the local service area.

* This service is grandfathered to existing customers at existing locations.

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INTEREXCHANGE SERVICES

SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.3 Premier 1 WATS (241)*

5.3.1	Installation Charge:	Not applicable
5.3.2	Monthly Access:	\$16.98 (I)
5.3.3	Minimum Billing Increment:	Thirty (30) seconds
5.3.4	Additional Billing Increment:	Six (6) seconds
5.3.5	Per Minute Rates:	Intrastate/IntraLATA Rate
	Day	\$0.2310
	Evening	\$0.1733
	Night	\$0.1155

* This service is grandfathered to existing customers at existing locations.

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INTEREXCHANGE SERVICES

SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.4 Premier Basic Service (244)*

Premier Basic Service is offered to Customers who normally bill below \$100 per month. The service is billed at a postalized rate. Billing is in six (6) second increments following a minimum billing duration of eighteen (18) seconds.

5.4.1	Installation Charge:	Not applicable
5.4.2	Monthly Access:	\$0.00
5.4.3	Minimum Billing Increment:	Eighteen (18) seconds
5.4.4	Additional Billing Increment:	Six (6) seconds
5.4.5	Per Minute Rates:	Intrastate/IntraLATA Rate
	Day	\$0.2200
	Evening	\$0.1760
	Night	\$0.1760

* This service is grandfathered to existing customers at existing locations.

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INTEREXCHANGE SERVICES

SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.5 Dial WATS II (245)*

5.5.1	Installation Charge:	Not applicable
5.5.2	Monthly Access:	\$0.00
5.5.3	Minimum Billing Increment:	One (1) minute
5.5.4	Additional Billing Increment:	One (1) minute
5.5.5	Per Minute Rates:	Intrastate/IntraLATA Rate
	Day	\$0.1925
	Evening	\$0.1540
	Night	\$0.1067

* This service is grandfathered to existing customers at existing locations.

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INTEREXCHANGE SERVICES

SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.6 Home Plus 100 (285)*

Home Plus 100 is an outbound service primarily targeted to residential Customers. Call timing is rounded up to the next whole minute increment following an initial increment of one minute. There is no monthly minimum usage requirement or monthly recurring charges. Customers receive a one-time bonus of the first one hundred (100) minutes of off-peak domestic usage (excluding directory assistance) for \$1.00.

5.6.1	Installation Charge:	Not applicable
5.6.2	Monthly Access:	\$0.00
5.6.3	Minimum Billing Increment:	One (1) minute
5.6.4	Additional Billing Increment:	One (1) minute
5.6.5	Per Minute Rates:	Intrastate/IntraLATA Rate
	Day	\$0.1900
	Evening	\$0.1300
	Night	\$0.1300

* This service is grandfathered to existing customers at existing locations.

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INTEREXCHANGE SERVICES

SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.7 Premier 1 Plus (320)*

Premier 1 Plus is a combined WATS/800 service for large volume users provided through switched access.

- | | | |
|-------|-------------------------------|---------------------|
| 5.7.1 | Installation Charge: | Not Applicable |
| 5.7.2 | Monthly Access: | \$33.96 (I) |
| 5.7.2 | Minimum Billing Increment: | Thirty (30) Seconds |
| 5.7.3 | Additional Billing Increment: | Six (6) Seconds |
| 5.7.4 | Usage Charges: | |

A. Intrastate/InterLATA Per Minute Rates:

Usage Range:	Rate:
\$0 - \$500	\$0.1980
\$501 - \$1,500	\$0.1870
\$1,501 +	\$0.1815

B. Outgoing/IntraLATA Per Minute Rates:

Mileage Range:	Rate:
All	\$0.1980

5.7.5 Discounts: Not Applicable

5.7.6 Other:

Project Codes:	Set Up:	Monthly:
Verifiable	\$25.00	\$16.98 (I)
Non-Verifiable	\$10.00	\$8.48 (I)

There is no limit on the number of codes that may be used.

* This service is grandfathered to existing customers at existing locations.

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INTEREXCHANGE SERVICES

SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.8 Phone Plus – Telesales (364)*

Phone Plus Telesales is a combined outbound and inbound service offered on a peak/off-peak, postalized rate basis. Calls are billed in six (6) second increments following an initial billing period of eighteen (18) seconds. Service is provided over standard local access lines.

5.8.1	Installation Charge:	Not applicable	
5.8.2	Monthly Access:	\$0.00	
5.8.3	Minimum Billing Increment:	Eighteen (18) seconds	
5.8.4	Additional Billing Increment:	Six (6) seconds	
5.8.5	Usage Charges:	Peak	Off-Peak
	Outbound	\$0.1595	\$0.1595
	Inbound	\$0.1595	\$0.1595

* This service is grandfathered to existing customers at existing locations.

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INTEREXCHANGE SERVICES

SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.9 Residential Connections (377)*

5.9.1	Installation Charge:	Not applicable
5.9.2	Monthly Access:	\$4.95
5.9.3	Minimum Billing Increment:	Eighteen (18) seconds
5.9.4	Additional Billing Increment:	Six (6) seconds
5.9.5	Per Minute Rates:	Intrastate/IntraLATA Rate
	Day	\$0.1590
	Evening	\$0.1290
	Night	\$0.1290

* This service is grandfathered to existing customers at existing locations.

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INTEREXCHANGE SERVICES

SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.10 Hospitality Plus (380)*

Hospitality Plus is offered as an outbound and/or inbound service to customers of the Company's operator services. If either; 1) combined Hospitality Plus outbound and inbound minutes of use exceed three times that of the Company operator services, or 2) off-peak minutes of use fall below sixty percent (60%) of total Hospitality Plus usage, then all usage will be billed at the rate of \$0.155 per minute. A minimum one-year term commitment is required.

5.10.1	Installation Charge:	Not applicable
5.10.2	Monthly Access:	\$0.00
5.10.3	Minimum Billing Increment:	Thirty (30) seconds
5.10.4	Additional Billing Increment:	Six (6) seconds
5.10.5	Per Minute Rate:	\$0.1400

* This service is grandfathered to existing customers at existing locations.

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INTEREXCHANGE SERVICES

SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.11 Travel Service (987)*

Travel Service allows Customers to initiate calls within the State of South Carolina using a touchtone telephone. It involves dialing an access number (local or 800), followed by the Customer's authorization code (Customer Identification Number), and then the called number.

5.11.1	Installation Charge:	Not applicable
5.11.2	Monthly Access:	\$0.00
5.11.3	Minimum Billing Increment:	Thirty (30) seconds
5.11.4	Additional Billing Increment:	Six (6) seconds
5.11.5	Per Minute Rates:	Intrastate/IntraLATA Rate
	Day	\$0.2420
	Evening	\$0.1980
	Night	\$0.1980
5.11.6	Per Call Initiation Fee	\$0.3850

* This service is grandfathered to existing customers at existing locations.

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INTEREXCHANGE SERVICES

SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.12 Travel Service (989)*

Travel Service allows Customers to initiate calls within the state of South Carolina using a touchtone telephone. It involves dialing an access number (local or 800), followed by the Customer's authorization code (Customer Identification Number), and then the called number.

5.12.1	Installation Charge:	Not applicable
5.12.2	Monthly Access:	\$0.00
5.12.3	Minimum Billing Increment:	Thirty (30) seconds
5.12.4	Additional Billing Increment:	Six (6) seconds
5.12.5	Per Minute Rates:	Intrastate/IntraLATA Rate
	Day	\$0.2970
	Evening	\$0.2970
	Night	\$0.2970
5.12.6	Per Call Initiation Fee:	\$0.00

* This service is grandfathered to existing customers at existing locations.

Business Telecom, Inc. d/b/a EarthLink Business
Vice President, Tax
1375 Peachtree Street, Level A
Atlanta, Georgia 30309

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SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.13 International Heritage Service (186)*

International Heritage Service is a flat rate combined outbound and inbound toll free service offered to Customers. Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. This service is only offered with interstate service. Customers must sign a one year term plan for this service.

5.13.1 Per Minute Rates:

	Per Minute Rate
1+ Outbound Service	\$0.1349
Inbound Toll Free Service	\$0.1349

5.13.2 Monthly Recurring Charge **\$6.71 (I)**

* This service is grandfathered to existing customers at existing locations.

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INTEREXCHANGE SERVICES

SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.14 Making Time (170) *

Making Time is a bundled product offering that combines long distance service with one of the following services: local, Internet access and paging. Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. Customers must sign a one year term plan for this product. Interstate monthly charges apply for toll-free services.

5.14.1 Per Minute Rates:

Direct Dialed Outbound Service	\$0.1309
Toll-free Inbound Service	\$0.1309

5.14.2 Monthly Recurring Charge \$8.41 **(I)**

* This service is grandfathered to existing customers at existing locations.

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INTEREXCHANGE SERVICES

SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.15 PhonePlus Switched Access Service*

PhonePlus Switched Access Service is a combined outbound and inbound service offered on a peak/off-peak, postalized rate basis. Service is provided over standard local access lines. Per minute usage charges are based on monthly revenue commitments and annual term plans as set forth below. Intrastate, interstate, travel service and international service, both outbound and inbound, combine to satisfy the revenue commitment. Revenue commitment is calculated before term commitment.

5.15.1	Installation Charge:		\$0.00	
5.15.2	Monthly Access:		\$16.98 (I)	
5.15.3	Minimum Billing Increment:		Thirty (30) Seconds	
5.15.4	Additional Billing Increment:		Six (6) Seconds	
5.15.5	Per Minute Rates:			
	Monthly Revenue Commitment:	Peak Rate	Off-Peak Rate	
	\$0 - \$200	(366)	\$0.1711	\$0.1711
	\$0 - \$1,000	(367)	\$0.1815	\$0.1815
	\$1,001 - \$5,000	(368)	\$0.1650	\$0.1650
	\$5,001 +	(369)	\$0.1595	\$0.1595
5.15.6	Discounts:	(367, 368, 369)	Term Discount	
	Monthly Revenue Commitment:	One Year	Two Year	Three Year
	\$100 - \$1,000	3.00%	6.00%	9.00%
	\$1,001 - \$5,000	3.00%	6.00%	9.00%
	\$5,001 +	3.00%	6.00%	9.00%

* - This service is grandfathered to existing Customers at existing locations.

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INTEREXCHANGE SERVICES

SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.15 PhonePlus Switched Access Service* (Cont'd.)

5.15.7 Other:

Customers will be billed the difference between the actual usage and the minimum revenue commitment if the minimum revenue commitment is not achieved on an annualized basis. Customers who cancel the service before the end of the term commitment will be billed \$100 multiplied by the number of months remaining on the term plan.

* - This service is grandfathered to existing Customers at existing locations.

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INTEREXCHANGE SERVICES

SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.16 PhonePlus Dedicated Access Service*

PhonePlus Dedicated Access Service is a combined outbound and inbound service offered on a peak/off-peak, postalized rate basis. Service is provided over dedicated access facilities. Per minute usage charges are based on monthly revenue commitments and annual term plans as set forth below. Intrastate, interstate, travel service and international service, both outbound and inbound, combine to satisfy the revenue commitment. Revenue commitment is calculated before term commitment.

5.16.1	Installation Charge:		\$0.00	
5.16.2	Monthly Access:		\$0.00	
5.16.3	Minimum Billing Increment:		Thirty (30) Seconds	
5.16.4	Additional Billing Increment:		Six (6) Seconds	
5.16.5	Per Minute Rates:			
	Usage Range		Peak Rate	Off-Peak Rate
	\$1,000 - \$10,000	(760)	\$0.1100	\$0.1100
	\$10,000 +	(761)	\$0.1045	\$0.1045
5.16.6	Discounts:			
	Monthly Revenue Commitment:		One Year Term	Two Year Term Three Year Term
	\$1,000 - \$10,000		3.00%	6.00% 9.00%
	\$10,000 +		3.00%	6.00% 9.00%

* - This service is grandfathered to existing Customers at existing locations.

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INTEREXCHANGE SERVICES

SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.16 PhonePlus Dedicated Access Service* (Cont'd.)

5.16.7 Other:

Customers will be billed the difference between the actual usage and the minimum revenue commitment if the minimum revenue commitment is not achieved on an annualized basis. Customers who cancel the service before the end of the term commitment will be billed \$100 multiplied by the number of months remaining on the term plan. Installation and monthly recurring charges for dedicated access facilities may be provided by the local exchange carrier and are the responsibility of the Customer and are not billed by the Company.

* - This service is grandfathered to existing Customers at existing locations.

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INTEREXCHANGE SERVICES

SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.17 Business Connections Long Distance*

Business Connections Long Distance is a combined outbound and inbound service which originates/terminates over either switched or dedicated access lines. Nationwide flat rate pricing applies twenty-four hours per day, seven days per week. Calls are billed in six (6) second increments following an initial billing period of thirty (30) seconds. Customers must sign up for a minimum one-year term plan. Additional discounts are available for multi-year term plan agreements. Dedicated Access Customers are responsible for all dedicated or private facilities required to connect to the Company's network.

5.17.1 Installation Charge: Not Applicable

5.17.2 Monthly Access: \$0.00

5.17.3 Minimum Billing Increment: Thirty (30) Seconds

5.17.4 Additional Billing Increment: Six (6) Seconds

5.17.5 Per Minute Rates:

Term Plan		Switched Rate	Dedicated Rate
One (1) Year Term	(373/773)	\$0.1716	\$0.0979
Two (2) Year Term	(374/774)	\$0.1595	\$0.0935
Three (3) Year Term	(375/775)	\$0.1540	\$0.0880

5.17.6 Minimum Monthly Billing \$100 + \$1,500 +

* - This service is grandfathered to existing Customers at existing locations.

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INTEREXCHANGE SERVICES

SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.18 Corporate Connections*

Corporate Connections is a combined outbound and inbound service designed for business Customers. Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. Customers must sign a one year or three year term plan for this product. Customers must sign a term plan for this product and agree to a minimum monthly usage level of \$100 or \$500 for switched service or \$100 or \$500 for dedicated services.

5.18.1 Per Minute Rates - One Year Term Plan

		Outbound Service	Monthly Recurring
A.	Switched Service (165)	\$0.1375	\$8.41 (I)
B.	Dedicated Service (765)	\$0.1023	\$8.41 (I)

5.18.2 Per Minute Rates - Three Year Term Plan

		Outbound Service	Monthly Recurring
A.	Switched Service (166)	\$0.1276	\$8.41 (I)
B.	Dedicated Service (766)	\$0.0825	\$8.41 (I)

* - This service is grandfathered to existing Customers at existing locations.

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INTEREXCHANGE SERVICES

SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.19 Millennium Service*

Millennium Service is a combined outbound and inbound switched service designed primarily for new Business Customers in which 50% or greater* of their long distance traffic is interstate. Customers must sign a one year term plan for this product. Intrastate service is offered in conjunction with interstate service. There is a monthly recurring charge associated with this service.

- 5.19.1 Installation Charge: Not Applicable
- 5.19.2 Monthly Access: \$8.41 (I)
- 5.19.3 Minimum Billing Increment: Thirty (30) Seconds
- 5.19.4 Additional Billing Increment: Six (6) Seconds
- 5.19.5 Per Minute Rates:

Term Plan		Switched Rate	Dedicated Rate
One (1) Year Term	(171/767)	\$0.1606	\$0.0688
Two (2) Year Term	(171/768)	\$0.1606	\$0.0633
Three (3) Year Term	(171/769)	\$0.1606	\$0.0578

* - This service is grandfathered to existing Customers at existing locations.

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INTEREXCHANGE SERVICES

SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.20 Final Answer*

Final Answer is a bundled product offering that combines long distance with local service and Internet access. Customers must sign a one year term plan for this product. Interstate monthly charges apply for toll-free services.

5.20.1	Installation Charge:		Not Applicable
5.20.2	Monthly Access:		\$0.00
5.20.3	Minimum Billing Increment:		Thirty (18) Seconds
5.20.4	Additional Billing Increment:		Six (6) Seconds
5.20.5	Per Minute Rates:		
	1+ - Direct Dial Outbound	(192)	\$0.1190
	800 - Toll free Inbound Service	(193)	\$0.1190
5.20.6	Travel Card Service		

The rates and billing increments for travel card calls affiliated with this product will be those specified in Travel Card (995) in Section 3.32 of this tariff.

* - This service is grandfathered to existing Customers at existing locations.

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INTEREXCHANGE SERVICES

SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.21 PN 5xx Service*

PN 5xx Service is a bundled product offering that combines local and long distance service for business Customers. Long distance calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. There is a monthly recurring charge associated with this product. Customers must sign a one year term plan for this product. Interstate monthly charges apply for toll-free services. Additional local service fees may apply as defined in the Company's South Carolina Local Tariff.

5.21.1	Installation Charge:		Not Applicable
5.21.2	Minimum Billing Increment:		Thirty (30) Seconds
5.21.3	Additional Billing Increment:		Six (6) Seconds
5.21.4	Per Minute Rates:		
	Term Plan:		Switched Rate
	One (1) Year Term	(511)	\$0.1040 (I)
	Two (2) Year Term	(512)	\$0.0950
	Three (3) Year Term	(513)	\$0.0800

* - This service is grandfathered to existing Customers at existing locations.

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INTEREXCHANGE SERVICES

SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.22 Bottom Line*

Bottom Line is a bundled product offering that combines outbound and inbound service with paging designed for business Customers. All calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. Customers must sign a term plan for this product and agree to a minimum monthly usage level of \$100. Actual usage under \$100 will be billed at the monthly minimum level. Interstate monthly charges apply for toll-free services.

5.22.1	Installation Charge:	Not Applicable
5.22.2	Monthly Access:	\$0.00
5.22.3	Minimum Billing Increment:	Thirty (30) Seconds
5.22.4	Additional Billing Increment:	Six (6) Seconds
5.22.5	Per Minute Rates:	

	Term Plan	Switched Rate	Dedicated Rate
	One (1) Year Term (370/770)	\$0.1529	\$0.0979
	Two (2) Year Term (371/771)	\$0.1485	\$0.0935
	Three (3) Year Term (372/772)	\$0.1430	\$0.0869
5.22.6	Minimum Monthly Billing	\$100 +	\$500 +

* - This service is grandfathered to existing Customers at existing locations.

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INTEREXCHANGE SERVICES

SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.23 Smart Choice*

Smart Choice is a bundled local and long distance service offered to Business Customers throughout the Company's local service area. Smart Choice offers the Customer service through either switched or dedicated access lines. Customers must sign either a one year, two year or three year contract for this product.

5.23.1	Installation Charge:	Not Applicable
5.23.2	Monthly Access:	\$0.00
5.23.3	Minimum Billing Increment:	Thirty (30) Seconds
5.23.4	Additional Billing Increment:	Six (6) Seconds
5.23.5	Per Minute Rates:	

Term Plan:		Switched Rate	Dedicated Rate
One (1) Year Term	(195/595)	\$0.0913	\$0.0605
Two (2) Year Term	(196/596)	\$0.0825	\$0.0550
Three (3) Year Term	(197/597)	\$0.0836	\$0.0495

5.23.6 Travel Card Service

The rates and billing increments for travel card calls affiliated with this product will be those specified in Travel Card (995) in Section 3.32 of this tariff.

* - Grandfathered to existing Customers at existing locations.

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INTEREXCHANGE SERVICES

SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.24 First Choice*

First Choice is an outbound switched long distance service offered to Business Customers for use from switched access lines. This service is only offered within areas of South Carolina that the Company provides local service.

5.24.1	Installation Charge:		Not Applicable
5.24.2	Monthly Access:		\$0.00
5.24.3	Minimum Billing Increment:		Thirty (30) Seconds
5.24.4			Six (6) Seconds
5.24.5	Per Minute Rates:		
	1+ Outbound Services		
	One (1) Year Term	(198)	\$0.0825
	Two (2) Year Term	(199)	\$0.0748

* - Grandfathered to existing Customers at existing locations.

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INTEREXCHANGE SERVICES

SECTION 5 - GRANDFATHERED SERVICES (CONT'D.)

5.25 Bundled Corporate Connections*

Bundled Corporate Connections is a combined local and long distance service designed for business Customers. Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. There is an interstate monthly recurring charge associated with this product. Customers must sign a one year or three year term plan for this product. Term plan customers also must commit to a monthly volume to be eligible for the reduced rate.

5.25.1 Per Minute Rates - One Year Term Plan:

	Outbound Service
A. Per Minute Rates (575)	\$0.1309
B. Minimum Monthly Billing	\$100 +
C. Monthly Recurring Charge	\$7.63 (I)

5.25.2 Per Minute Rates - Three Year Term Plan:

	Outbound Service
A. Per Minute Rates (576)	\$0.1276
B. Minimum Monthly Billing	\$500 +
C. Monthly Recurring Charge	\$7.63 (I)

* - Grandfathered to existing Customers at existing locations.

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INTEREXCHANGE SERVICES

SECTION 6 - MISCELLANEOUS SERVICES

6.1 Service Order Charge

Absent a promotional offering, service implementation charges will apply to new service orders or to orders to change existing service.

	Maximum Non Recurring Charge	Non Recurring Charge
Service Order Charge	\$30.00	\$0.00

6.2 Special Bill Handling Fee

A \$25 special bill handling fee, plus the cost of labor and materials in excess thereof, will apply to customers who request special bill handling outside of the included monthly remittance available today.