

RESIDENTIAL NEIGHBORHOOD PROGRAM (SC)**PURPOSE**

The purpose of this program is to assist low-income customers reduce energy costs through energy education and by installing or providing energy conservation measures for the customer's residence.

AVAILABILITY

This program is available only to individually-metered residential customers in neighborhoods selected by Company, at its sole discretion, which are considered low-income based on third party data which includes income level and household size. Areas targeted for participation in this program will typically have 50% or more of the households with income equal to or less than 200% of the poverty level established by the U. S. Government.

PROGRAM

Under this program, participating customers will receive the following:

- An energy assessment to identify energy efficiency opportunities in the customer's home.
- One-on-one education on energy efficiency techniques and measures.
- A comprehensive package of energy conservations measures. Each measure listed below will be installed or provided to the extent the measure is identified as an energy efficiency opportunity based on the results of the energy assessment.
 1. Compact Fluorescent Bulbs - Up to fifteen (15) compact fluorescent bulbs to replace incandescent bulbs.
 2. Electric Water Heater Wrap and Insulation for Water Pipes.
 3. Electric Water Heater Temperature Check and Adjustment
 4. Low-Flow Faucet Aerators - Up to three (3) low-flow faucet aerators
 5. Low-Flow Showerheads - Up to two (2) low-flow showerheads
 6. Wall Plate Thermometer
 7. HVAC Winterization Kits – Up to three (3) winterization HVAC kits for wall/window air conditioning units will be provided along with education on the proper use, installation, and value of the winterization kit as a method of stopping air infiltration.
 8. HVAC Filters - A one-year supply of HVAC filters will be provided along with instructions on the proper method for installing a replacement filter.
 9. Change Filter Calendar.
 10. Air Infiltration Reduction Measures - Weather stripping, door sweeps, caulk, foam sealant, and clear patch tape will be installed to reduce or stop air infiltration around doors, windows, attic hatches, and plumbing penetrations.