April 8, 2016
Via Web Filing

Ms. Jocelyn Boyd, Chief Clerk
South Carolina Public Service Commission
101 Executive Center Dr.
Suite 100
Columbia, SC 29210

RE: ACN Communication Services, LLC f/k/a ACN Communication Services, Inc.
Replacement Interexchange, Local and Access Tariffs
Order No. 2016-264 / Docket Nos. 2000-42-C/2003-319-C

Dear Ms. Boyd:

Enclosed for filing please find the above referenced replacement tariffs submitted on behalf of ACN Communication Services, LLC f/k/a ACN Communication Services, Inc. ("Company"). These tariffs are submitted as follow up to Order No. 2016-264 issued on April 7, 2016 in Docket Nos. 2000-42-C/2003-319-C to reflect the Company's new name and replace in their entirety the Company's South Carolina tariffs currently on file with the Commission.

No changes have been made to the tariffs except to change the Company name and to sequentially number pages and correct section numbering as necessary. The Company respectfully requests an effective date of April 13, 2016 for these tariffs.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to sthomas@tminc.com. Thank you for your assistance in this matter.

Sincerely,

/s/ Sharon Thomas

Sharon Thomas
Consultant to ACN Communication Services, LLC

cc: Executive Director, SC Public Service Commission (via E-file)
file: ACN Comm Serv - South Carolina
tms: SCx1601a

Enclosures
ST/sp

LOCAL TELECOMMUNICATIONS SERVICE TARIFF

This tariff, South Carolina Tariff No. 5, issued by ACN Communication Services, LLC replaces in its entirety South Carolina Tariff No. 2 issued by ACN Communication Services, Inc.

RULES, REGULATIONS, AND
SCHEDULE OF RATES AND CHARGES
APPLICABLE TO END USER

LOCAL EXCHANGE

TELECOMMUNICATIONS SERVICES TARIFF

OF

ACN Communication Services, LLC

WITHIN THE STATE OF SOUTH CAROLINA

This tariff contains the descriptions, regulations, and rates applicable to the provision of local exchange and interexchange telecommunications services provided by ACN Communication Services, LLC with principal offices at 1000 Progress Place, Concord, North Carolina 28025 for local exchange services furnished within the State of South Carolina. This tariff is on file with the South Carolina Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

LOCAL TELECOMMUNICATIONS SERVICE TARIFF

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LOCAL TELECOMMUNICATIONS SERVICE TARIFF

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

SECTION	PAGE	REVISION		SECTION	PAGE	REVISION	
	Title	Original	*	2	17	Original	*
Preface	1	Original	*	2	18	Original	*
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2	5	Original	*	2	34	Original	*
2	6	Original	*	2	35	Original	*
2	7	Original	*	2	36	Original	*
2	8	Original	*	2	37	Original	*
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2	10	Original	*	2	39	Original	*
2	11	Original	*	2	40	Original	*
2	12	Original	*	2	41	Original	*
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2	14	Original	*				
2	15	Original	*				
2	16	Original	*				

* - indicates those pages included with this filing

CHECK SHEET (CONT'D.)

SECTION	PAGE	REVISION		SECTION	PAGE	REVISION	
4	1	Original	*	5	22	Original	*
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4	8	Original	*	6	1	Original	*
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5	1	Original	*	6	3	Original	*
5	2	Original	*	6	4	Original	*
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CHECK SHEET (CONT'D.)

SECTION	PAGE	REVISION		SECTION	PAGE	REVISION	
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EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

(C) - To signify changed regulation.

(D) - To signify discontinued rate or regulation.

(I) - To signify increased rate.

(M) - To signify a move in the location of text.

(N) - To signify new rate or regulation.

(R) - To signify reduced rate.

(S) - To signify reissued matter.

(T) - To signify a change in text but no change in rate or regulation.

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the provision of competitive local telecommunications services by ACN Communication Services, LLC for the use of Customers in transmitting messages within the State of South Carolina, subject to the jurisdiction of the South Carolina Public Service Commission ("Commission"). Services include, but are not limited to resold and facilities-based voice services within the State of South Carolina. The services of ACN are furnished subject to the availability of facilities and subject to the terms and conditions of this Tariff.

The rates and regulations contained in this Tariff apply only to the services furnished by ACN and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carrier for use in accessing the services of Carrier.

This tariff is on file with the South Carolina Public Service Commission. In addition, this tariff is available for review at the main office of ACN Communication Services, LLC at 1000 Progress Place, Concord, North Carolina 28025.

TARIFF FORMAT

A. **Page Numbering -** Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.

B. **Page Revision Numbers -** Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th Revised Page 14 cancels the 3rd Revised Page 14. Because of various suspension periods, deferrals, etc., the most current page number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the page currently in effect.

C. **Paragraph Numbering Sequence -** There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.
2.1.
2.1.1.
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.(a).
2.1.1.A.1.(a).I.
2.1.1.A.1.(a).I.(i).
2.1.1.A.1.(a).I.(i).(1).

D. **Check Sheets -** When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.) The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.

SECTION 1 - DEFINITIONS

ACN - ACN Communication Services, LLC, issuer of this tariff.

Advance Payment - Part or all of a payment required before the start of service.

Authorization Code - A numerical code, one or more of which may be assigned to a Customer, to enable Carrier to identify the origin of service of the Customer so it may rate and bill the call. All authorization codes shall be the sole property of Carrier and no Customer shall have any property or other right or interest in the use of any particular authorization code. Automatic numbering identification (ANI) may be used as or in connection with the authorization code.

Authorized User - A person, firm or corporation authorized by the Customer to be an end-user of the service of the Customer.

Automatic Numbering Identification (ANI) - A type of signaling provided by a local exchange telephone company which automatically identifies the local exchange line from which a call originates.

Common Carrier - An authorized company or entity providing telecommunications services to the public

Commission - South Carolina Public Service Commission.

Company - Whenever used in this tariff, "Company" refers to ACN Communication Services, LLC, unless otherwise specified or clearly indicated by the context.

Customer - The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the terms and conditions of this tariff.

Customer Premises - A location designated by the Customer for the purposes of connecting to the Company's services.

Customer Terminal Equipment - Terminal equipment provided by the Customer.

Deposit - Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

SECTION 1 - DEFINITIONS (CONT'D.)

End Office - With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this tariff shall be the point of interconnection associated with that NPA-NXX code in the Local Exchange Routing Guide (ALERG@), issued by BellCore.

Equal Access - A form of dialed access provided by local exchange companies whereby interexchange calls dialed by the Customer are automatically routed to the Company network. Presubscribed Customers may also route interexchange calls to the Company network by dialing an access code supplied by the Company.

Exchange Telephone Company or Telephone Company - Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engage in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

Individual Case Basis (ICB) B A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

IXC or Interexchange Carrier- A long distance telecommunications services provider.

Interruption - The inability to complete calls due to equipment malfunctions or human errors. Interruption shall not include, and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capability shortages. Nor shall Interruption include the failure of any service or facilities provided by a common carrier or other entity other than the Carrier. Any Interruption allowance provided within this Tariff by Carrier shall not apply where service is interrupted by the negligence or willful act of the Customer, or where the Carrier, pursuant to the terms of this Tariff, terminates service because of non-payment of bills, unlawful or improper use of the Carrier's facilities or service, or any other reason covered by this Tariff or by applicable law.

Joint User - A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

SECTION 1 - DEFINITIONS (CONT'D.)

LATA - A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4, or its successor tariff(s).

LEC - Local Exchange Company refers to the dominant, monopoly local telephone company in the area also served by the Company.

Local Calling - A completed call or telephonic communication between a calling Station and any other Station within the local service area of the Calling Station.

Monthly Recurring Charges - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

MOU - Minutes of Use.

Non-Recurring Charge (ANRC@) - The initial charge, usually assessed on a one-time basis, to initiate and establish service.

PIN - Personal Identification Number. See Authorization Code.

Point of Presence (APOP@) - Point of Presence

Premises - The space occupied by a Customer or authorized user in a building or buildings or contiguous property not separated by a public right of way.

Recurring Charges - Monthly charges to the Customer for services, and equipment, which continues for the agreed upon duration of the service.

SECTION 1 - DEFINITIONS (CONT'D.)

Service - Any means of service offered herein or any combination thereof.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order - The written request for Company services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order Form by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff.

Services - The Company telecommunications services offered on the Company network.

Shared Inbound Calls - Refers to calls that are terminated via the Customer's Company-provided local exchange line.

Shared Outbound Calls - Refers to calls in Feature Group (FGD) exchanges whereby the Customer's local telephone lines are presubscribed by the Company to the Company outbound service such that "1 + 10-digit number" calls are automatically routed to the Company or an IXC network. Calls to stations within the Customer's LATA may be placed by dialing "10XXX" or "101XXXX" with 1 + 10-digit number."

Station - The network control signaling unit and any other equipment provided at the Customer premises which enables the Customer to establish communications connections and to effect communications through such connections.

Subscriber - The person, firm, partnership, corporation, or other entity who orders telecommunications service from the Company. Service may be ordered by, or on behalf of, those who own, lease or otherwise manage the pay telephone, PBX, or other switch vehicle from which an End User places a call utilizing the services of the Company.

Switched Access Origination/Termination - Where access between the Customer and the interexchange carrier is provided on local exchange company Feature Group circuits and the connection to the Customer is a LEC-provided business or residential access line. The cost of switched Feature Group access is billed to the interexchange carrier.

SECTION 1 - DEFINITIONS (CONT'D.)

Terminal Equipment - Any telecommunications equipment other than the transmission or receiving equipment installed at a Company location.

Usage Charges - Charges for minutes or messages traversing over local exchange facilities.

User (or End User) - Any person or entity that obtains the Company's services provided under this tariff, regardless of whether such person or entity is so authorized by the Customer.

SECTION 2 - REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the State of South Carolina.

The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

Failure by the Company to assert its rights pursuant to one provision of this Tariff does not preclude the Company from asserting its rights under other provisions.

2.1.2 Shortage of Equipment or Facilities

A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.

B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

SECTION 2 - REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.3 Terms and Conditions

A. Service is provided on the basis of a minimum period of at least thirty (30) days, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have thirty (30) days.

B. Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.

C. Except as otherwise stated in this tariff, at the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations that by their nature extend beyond the termination of the term of the service order shall survive such termination.

D. In any action between the parties to enforce any provision of this tariff, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.

E. Service may be terminated upon written notice to the Customer if:

.1 the Customer is using the service in violation of this tariff; or

.2 the Customer is using the service in violation of the law.

F. This tariff shall be interpreted and governed by the laws of the state of South Carolina regardless of its choice of laws provision.

SECTION 2 - REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.3 Terms and Conditions (Cont'd.)

G. Any other Telephone Company may not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.

H. To the extent that either the Company or any other telephone company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its customers. At the reasonable request of either party, the Company and the other telephone company shall join the attempt to obtain from the owner of the property access for the other party to serve a person or entity.

SECTION 2 - REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.4 Liability of the Company

A. Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7.

B. Except for the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.

C. The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

SECTION 2 - REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.4 Liability of the Company (Cont'd.)

D. The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense, including reasonable counsel fees, due to:

1. Any act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen, except as contracted by the Company;

2. Any delay or failure of performance or equipment due to causes beyond the Company control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;

3. Any unlawful or unauthorized use of Company facilities and services;

4. Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the material transmitted by means of Company-provided facilities or services; or by means of the combination of Company-provided facilities or services;

5. Breach in the privacy or security of communications transmitted over Company facilities;

SECTION 2 - REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.4 Liability of the Company (Cont'd.)

D. (Cont'd.)

6. Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company liability is limited as set forth in paragraph A. of this Subsection 2.1.4.

7. Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof;

8. Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to Company facilities;

9. Any non-completion of calls due to network busy conditions;

10. Any calls not actually attempted to be completed during any period that service is unavailable;

11. And any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of Company services or facilities.

SECTION 2 - REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.4 Liability of the Company (Cont'd.)

E. The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere.

F. THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

G. Failure by the Company to assert its rights pursuant to one provision of this rate sheet does not preclude the Company from asserting its rights under other provisions.

H. Directory Errors - In the absence of gross negligence or willful misconduct, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listing obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company. An allowance for errors or mistakes in or omissions of published directory listings or for errors or mistakes in or omissions of listing obtainable from the directory assistance operator shall be at the monthly tariff rate for each listing, or in the case of a free or no-charge directory listing, credit shall equal two times the monthly tariff rate for an additional listing, for the life of the directory or the charge period during which the error, mistake or omission occurs.

SECTION 2 - REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.4 Liability of the Company (Cont'd.)

I. With respect to Emergency Number 911 Service:

1. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made instituted or asserted by the Customer or by any other party or person for any personal injury or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of service, of (2) installation, operation, failure to operate, maintenance, removal, presence, condition, local or use of any equipment and facilities furnishing this service.

2. Neither is the Company responsible for any infringement, nor invasion of the right of privacy of any person or persons, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.

SECTION 2 - REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.4 Liability of the Company (Cont'd.)

I. With respect to Emergency Number 911 Service (Cont'd.)

3. When a Customer with a nonpublished telephone number, as defined herein, places a call to the emergency 911 service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for emergency 911 service upon request of such governmental authority. By subscribing to service under this rate sheet, the Customer acknowledges and agrees with the release of information as described above.

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

SECTION 2 - REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.6 Provision of Equipment and Facilities

A. The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.

B. The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.

C. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.

D. Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided.

E. The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

SECTION 2 - REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.6 Provision of Equipment and Facilities (Cont'd.)

F. The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:

1. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or

2. the reception of signals by Customer-provided equipment.

2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

SECTION 2 - REGULATIONS (CONT'D.)

2.1 Undertaking of the Company (Cont'd.)

2.1.8 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;

B. of a type other than that which the Company would normally utilize in the furnishing of its services;

C. over a route other than that which the Company would normally utilize in the furnishing of its services;

D. in a quantity greater than that which the Company would normally construct;

E. on an expedited basis;

F. on a temporary basis until permanent facilities are available;

G. involving abnormal costs; or

H. in advance of its normal construction.

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this rate sheet remains in the Company, its partners, agents, contractors or suppliers.

SECTION 2 - REGULATIONS (CONT'D.)

2.2 Prohibited Uses

2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.2 The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Commission regulations, policies, orders, and decisions.

2.2.3 The Company may block any signals being transmitted over its Network by Customers that cause interference to the Company or other users. Customer shall be relieved of all obligations to make payments for charges relating to any blocked Service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage.

2.2.4 A customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

SECTION 2 - REGULATIONS (CONT'D.)

2.3 Obligations of the Customer

2.3.1 General

The Customer is responsible for making proper application for service; placing any necessary order, complying with tariff regulations; payment of charges for services provided. Specific Customer responsibilities include, but are not limited to the following:

A. the payment of all applicable charges pursuant to this tariff;

B. damage to or loss of Company facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;

C. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(C.) Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;

SECTION 2 - REGULATIONS (CONT'D.)

2.3 Responsibilities of the Customer (Cont'd.)

2.3.1 General (Cont'd.)

E. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining Company facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company opinion, injury or damage to Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. asbestos) prior to any construction or installation work;

F. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1D.; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;

G. not creating, or allowing to be placed, any liens or other encumbrances on Company equipment or facilities; and

H. making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

SECTION 2 - REGULATIONS (CONT'D.)

2.3 Responsibilities of the Customer (Cont'd.)

2.3.2 Liability of the Customer

A. The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.

B. To the extent caused by any negligent or intentional act of the Customer as described in A., preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other rate sheet of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.

C. The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this rate sheet including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this rate sheet is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

SECTION 2 - REGULATIONS (CONT'D.)

2.4 Customer Equipment and Channels

2.4.1 General

A User may transmit or receive information or signals via the facilities of the Company. Company services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with Company equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

2.4.2 Station Equipment

A. Terminal equipment on the User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.

B. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to Company employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense.

SECTION 2 - REGULATIONS (CONT'D.)

2.4 Customer Equipment and Channels (Cont'd.)

2.4.3 Interconnection of Facilities

A. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing communications services and the channels, facilities or equipment of others shall be provided at the Customer's expense.

B. Communications services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of other communications carriers that are applicable to such connections.

C. Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all user-provided wiring shall be installed and maintained in compliance with those regulations.

D. Customers may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extend that the user is an "End User" as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1992 edition).

SECTION 2 - REGULATIONS (CONT'D.)

2.4 Customer Equipment and Channels (Cont'd.)

2.4.4 Inspections

A. Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2A for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.

B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

SECTION 2 - REGULATIONS (CONT'D.)

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Authorized Users by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state, federal and 911 taxes, charges or surcharges (however designated) (excluding taxes on Company net income) imposed on or based upon the provision, sale or use of Network Services.

The security of the Customer's PIN is the responsibility of the Customer. All calls placed using a PIN shall be billed to and shall be the obligation of the Customer. The Customer shall not be responsible for charges in connection with the unauthorized use of PINs arising after the Customer notifies the Company of the loss, theft, or other breach of security of such PINs.

Customers will only be charged once, on either an interstate or intrastate basis, for any nonrecurring charges.

SECTION 2 - REGULATIONS (CONT'D.)

2.5 Payment Arrangements (Cont'd.)

2.5.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other Authorized Users for services and facilities furnished to the Customer by the Company.

A. Nonrecurring charges are due and payable within thirty (30) days after the invoice date, unless otherwise agreed to in advance.

B. The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within thirty (30) days after the invoice date. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.

C. The Monthly Recurring Charges are billed in advance. Monthly Recurring Charges are accrued in full as of the first day of the billing cycle in which the service is furnished. Therefore, the Monthly Recurring Charges are not subject to pro-rating.

SECTION 2 - REGULATIONS (CONT'D.)

2.5 Payment Arrangements (Cont'd.)

2.5.2 Billing and Collection of Charges (Cont'd.)

D. Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.

E. If any portion of the payment is not received by the Company, or if any portion of the payment is received by the Company in funds that are not immediately available, thirty (30) days following the invoice date, then a late payment penalty shall be due the Company. Late payment charges may be applied as allowed pursuant to South Carolina Public Service Commission Reg. 103-622.2 which provides that a maximum one and one half percent (1 1/2%) may be added to any unpaid balance brought forward from the previous billing date to cover the cost of collection and carrying accounts in arrears. Billings for 900 and 900-type charges or non-regulated items are excluded from the balance on which a late charge may be imposed. If an attorney or collection agency is required to collect any amounts due, the Customer shall pay the Company's reasonable costs.

F. The Customer will be assessed a charge for each check or other payment type submitted by the Customer to the Company that a bank or other financial institution refuses to honor. The charge may equal but not exceed the rate allowed by the S.C. Code Annotated Section 34-11-70.

G. If service is disconnected by the Company in accordance with Section 2.6 following and later restored, restoration of service will be subject to all applicable installation charges.

SECTION 2 - REGULATIONS (CONT'D.)

2.5 Payment Arrangements (Cont'd.)

2.5.3 Disputed Bills

A. In the event that a billing dispute occurs concerning any charges billed to the Customer by the Company, the Company may require the Customer to pay the undisputed portion of the bill to avoid discontinuance of service for non-payment. The Customer must submit a documented claim for the disputed amount. The Customer will submit all documentation as may reasonably be required to support the claim. All claims must be submitted to the Company within 90 days of receipt of billing for those services. If the Customer does not submit a claim as stated above, the Customer waives all rights to filing a claim thereafter.

B. The Customer should notify the Company of any disputed items on an invoice within an interval from receipt of the invoice that is within the State's statute of limitations. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the South Carolina Office of Regulatory Staff ("ORS") in accordance with the Commission's rules of procedure. The address of the ORS is as follows:

South Carolina Office of Regulatory Staff
1401 Main Street, Suite 900
Columbia, SC 29201

C. If the dispute is resolved in favor of the Customer and the Customer has withheld the disputed amount, no interest credits or penalties will apply.

SECTION 2 - REGULATIONS (CONT'D.)

2.5 Payment Arrangements (Cont'd.)

2.5.4 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the non-recurring charge(s) and one (1) month's charges for the service or facility and additional (1) month advance payment for each subsequent month. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The initial advance payment will be credited to the Customer's initial bill. Subsequent advance payments will be credited on the appropriate monthly bill. Advance payments do not accrue interest. An advance payment may be required in addition to a deposit.

SECTION 2 - REGULATIONS (CONT'D.)

2.5 Payment Arrangements (Cont'd.)

2.5.5 Deposits

A. The Company may, in order to safeguard its interests, require a Customer which has a proven history of late payments to the Company or does not have established credit or has a bad credit rating to make a deposit prior to or at any time after the provision of service to the Customer to be held by the Company as a guarantee of the payment of rates and charges in accordance with South Carolina Public service Commission Rules. No such deposit will be required of a Customer which has established satisfactory credit and has no history of late payments to the Company.

B. The amount of the deposit which may be required of a Customer for the purpose of establishing credit shall not exceed two times the average monthly bill for residential Customers whose bills are payable in advance. The amount of deposit may be adjusted at the request of the Customer at any time when the character, purpose, or degree of the Customer's use of the service has materially changed, or when it is indicated that it will change.

C. The making of a deposit shall not relieve any Customer of the obligation to pay current bills when due. A deposit shall only be applied to the indebtedness of the Customer for jurisdictional telecommunications services of the provider.

D. Deposits will accrue interest annually in accordance with South Carolina Public Service Commission Rules. The interest accrued is 8% annually. Upon request of the Customer, accrued interest shall be annually credited to the Customer by deducting such interest from the amount of the next bill for service following the accrual date. Credits will be applied as allowed under S.C. reg. 103.623.

E. The Company shall annually and automatically refund the deposits of Customers who have paid bills for 24 consecutive months without having had service discontinued for nonpayment or had more than one occasion on which a bill was not paid within the period prescribed and are not then delinquent in payment.

SECTION 2 - REGULATIONS (CONT'D.)

2.5 Payment Arrangements (Cont'd.)

2.5.5 Deposits (Cont'd.)

F. The Company shall keep a record of each cash deposit until the deposit is returned. The record will show the name of each Customer making a deposit; the premises occupied by the Customer when making the deposit and each successive premises occupied while the deposit is retained by the Company; the amount and date of making the deposit; and a record of each transaction, such as the payment of interest, interest credited, etc., concerning the deposit. Concurrently with receiving a deposit, the Company will provide the Customer a receipt showing the deposit date, the name and billing address of the Customer and the deposit amount.

G. Upon discontinuance of service, or when a Customer has established credit by other means, the Company will promptly refund any deposit, plus accrued simple interest, or the balance, if any, in excess of the unpaid bills for the services furnished by the company. A transfer of service from one location to another within the Company's serving area shall not be deemed a discontinuance with the Company if the character of the service remains unchanged.

H. Deposits will be refunded after twelve months of timely payment, with interest as specified above.

SECTION 2 - REGULATIONS (CONT'D.)

2.5 Payment Arrangements (Cont'd.)

2.5.6 Cancellation of Application for Service

A. Applications for service cannot be canceled without Company agreement. Where the Company permits a Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

B. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service commenced (all discounted to present value at six percent).

C. Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.

D. Special charges described in 2.5.6 A. through 2.5.6 C. will be calculated and applied on a case-by-case basis.

SECTION 2 - REGULATIONS (CONT'D.)

2.5 Payment Arrangements (Cont'd.)

2.5.7 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

SECTION 2 - REGULATIONS (CONT'D.)

2.6 Discontinuance of Service

2.6.1 Service may be terminated for non-payment of a bill, provided that the telephone utility has made a reasonable attempt to effect collection and has given the Customer written notice that he has five (5) days in which to make settlement on his account or have his service disconnected. Service will be terminated only on Monday through Thursday between 8:00 am and 4:00 pm, unless provisions have been made to have someone available to accept payment and reconnect service.

2.6.2 Service may be refused or discontinued for any of the reasons listed below. Unless otherwise stated, the Customer shall be allowed a reasonable time in which to comply with the rule before service is discontinued.

A. Without notice in the event of a condition determined by the utility to be hazardous or dangerous.

B. Without notice in the event of Customer use of equipment in such a manner as to adversely affect the utility's service to others.

C. Without notice in the event of an unauthorized use of telephone service.

D. For Customer tampering with equipment furnished and owned by the utility.

E. For violation of and/or non-compliance with the Commission's Orders or regulations governing service supplied by the Company.

SECTION 2 - REGULATIONS (CONT'D.)

2.6 Discontinuance of Service (Cont'd.)

2.6.2 (Cont'd.)

F. For failure of the Customer to fulfill his contractual obligations for service and/or facilities subject to regulation by the Commission.

G. For failure of the Customer to permit the utility reasonable access to its equipment.

H. For failure of the Customer to provide the utility with a deposit as authorized by 103-621(2).

I. For failure to furnish permits, certificates, and/or right-of-ways, as necessary to obtain service, or in the event such permissions are withdrawn or terminated

J. Where there is probable cause to believe that there is illegal or willful misuse of the Company service.

SECTION 2 - REGULATIONS (CONT'D.)

2.7 Allowances for Interruptions in Service

Interruptions in service that are not due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.7.1 for the part of the service that the interruption affects.

2.7.1 General

A. A credit allowance will be given when service is interrupted, except as specified below. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this rate sheet.

B. An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.

C. If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.

D. The Customer shall be responsible for the payment of service charges as set forth herein for visits by Company agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

SECTION 2 - REGULATIONS (CONT'D.)

2.7 Allowances for Interruptions in Service (Cont'd.)

2.7.2 Limitations of Allowances

No credit allowance will be made for any interruption in service:

A. Due to the negligence of or noncompliance with the provisions of this rate sheet by any person or entity other than the Company, including but not limited to the Customer;

B. Due to the failure of power, equipment, systems, connections or services not provided by the Company;

C. Due to circumstances or causes beyond the reasonable control of the Company;

D. During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;

E. A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of the service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company (pursuant to Section 2.7.3), or utilize another service provider;

F. During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;

G. That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and

H. That was not reported to the Company within thirty (30) days of the date that service was affected.

SECTION 2 - REGULATIONS (CONT'D.)

2.7 Allowances for Interruptions in Service (Cont'd.)

2.7.3 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

2.7.4 Application of Credits for Interruptions in Service

A. Credits for interruptions in service that is provided and billed on a flat rate basis for a minimum period of at least one month, beginning on the date that billing becomes effective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event that gave rise to the claim for a credit occurred. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

B. For calculating credit allowances, every month is considered to have thirty (30) days.

C. A credit allowance will be given for interruptions of thirty (30) minutes or more. Two or more interruptions of fifteen (15) minutes or more during any one 24-hour period shall be combined into one cumulative interruption.

SECTION 2 - REGULATIONS (CONT'D.)

2.7 Allowances for Interruptions in Service (Cont'd.)

2.7.4 Application of Credits for Interruptions in Service (Cont'd.)

D. Interruptions of 24 Hours or Less

Length of Interruption	Amount of Service To Be Credited
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

E. Interruptions Over 24 Hours and Less Than 72 Hours

Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

F. Interruptions Over 72 Hours

Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than thirty (30) days credit will be allowed for any one month period.

SECTION 2 - REGULATIONS (CONT'D.)

2.7 Allowances for Interruptions in Service (Cont'd.)

2.7.5 Cancellation For Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits.

SECTION 2 - REGULATIONS (CONT'D.)

2.8 Use of Customer's Service by Others

2.8.1 Joint Use Arrangements

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the designated Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

2.8.2 Resale and Sharing

SECTION 2.8.2 IS AVAILABLE ONLY TO CARRIERS WHICH ARE CERTIFIED BY THE SOUTH CAROLINA PUBLIC SERVICE TO PROVIDE INTRASTATE LOCAL EXCHANGE SERVICES

There are no prohibitions or limitations on the resale of services. Prices for services appear in the price sheet attached to this tariff. Any service provided under this tariff may be resold to or shared with other persons at the option of Customer, subject to compliance with any applicable laws of the South Carolina Public Service Commission regulations governing such resale or sharing. The Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

2.9 Cancellation by Customer

Customers may cancel service verbally or in writing. The company shall hold the Customer responsible for payment of all charges, including fixed fees, surcharges, etc., which accrue up to the cancellation date. Customers that cancel the primary local exchange line will have the entire Account disconnected, including any secondary line and all associated features. In the event the Customer executes a term commitment agreement with the Company, the Customer must cancel service and terminate the agreement in accordance with the agreement terms.

SECTION 2 - REGULATIONS (CONT'D.)

2.10 Cancellation of Service/Termination Liability

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.7.1 above), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.5.2.

2.10.1 Termination Liability

The Customer's termination liability for cancellation of service shall be equal to:

A. all unpaid Non-Recurring charges reasonably expended by the Company to establish service to the Customer; plus

B. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer; plus

C. all Recurring Charges specified in the applicable Service Order Tariff for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the third business day following the date of cancellation;

D. minus a reasonable allowance for costs avoided by the Company as a direct result of the Customer's cancellation.

SECTION 2 - REGULATIONS (CONT'D.)

2.11 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

2.11.1 to any subsidiary, parent company or affiliate of the Company; or

2.11.2 pursuant to any sale or transfer of substantially all the assets of the Company; or

2.11.3 pursuant to any financing, merger or reorganization of the Company.

SECTION 2 - REGULATIONS (CONT'D.)

2.12 Customer Liability for Unauthorized Use of the Network

Unauthorized use of the network occurs when a person or entity that does not have actual, apparent, or implied authority to use the network, obtains Company services provided under this tariff.

2.12.1 Customer Liability for Fraud and Unauthorized Use of the Network

A. The Customer is liable for the unauthorized use of the network obtained through the fraudulent use of a Company calling card, if such a card is offered by the Company, or an accepted credit card, provided that the unauthorized use occurs before the Company has been notified.

B. A Company calling card is a telephone calling card issued by the Company at the Customer's request, which enables the Customer or user(s) authorized by the Customer to place calls over the Network and to have the charges for such calls billed to the Customer's account.

An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as an renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

C. The Customer must give the Company written or oral notice that an unauthorized use of a Company calling card or an accepted credit card has occurred or may occur as a result of loss, and/or theft.

D. The Customer is responsible for payment of all charges for calling card services furnished to the Customer or to users authorized by the Customer to use service provided under this rate sheet, unless due to the negligence of the Company. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by third parties, the Customer's employees, or the public.

E. The liability of the Customer for unauthorized use of the Network by credit card fraud will not exceed the lesser of fifty dollars ($50.00) or the amount of money, property, labor, or services obtained by the unauthorized user before notification to the Company was affected.

SECTION 2 - REGULATIONS (CONT'D.)

2.13 Notices and Communications

2.13.1 The Customer shall designate on the Service Order the address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which Company bills for service shall be mailed.

2.13.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.

2.13.3 Except as otherwise stated in this tariff, all notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

2.13.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

2.14 Taxes, Fees and Surcharges

The Company reserves the right to bill any and all applicable taxes, fees and surcharges in addition to normal rates and charges for services provided to the Customer. Taxes and fees include, but are not limited to, Federal Excise Tax, State Sales Tax and Municipal Tax. Unless otherwise specified in this tariff, such taxes, fees and surcharges are in addition to rates as quoted in this tariff and will be itemized separately on Customer invoices.

SECTION 2 - REGULATIONS (CONT'D.)

2.15 Miscellaneous Provisions

2.15.1 Telephone Number Changes

Whenever any Customer's telephone number is changed after a directory is published, the Company shall intercept all calls to the former number for at least one hundred and twenty (120) days and give the calling party the new number provided existing central office equipment will permit, and the Customer so desires.

When service in an existing location is continued for a new Customer, the existing telephone number may be retained by the new Customer only if the former Customer consents in writing, and if all charges against the account are paid or assumed by the new Customer.

2.15.2 Maintenance and Operations Records

Records of various tests and inspections, to include non-routine corrective maintenance actions or monthly traffic analysis summaries for network administration, necessary for the purposes of the Company or to fulfill the requirements of Commission rules shall be kept on file in the office of the Company as required under Commission rules.

2.15.3 Marketing

As a telephone utility under the regulation of the South Carolina Public Service Commission, the Company hereby asserts and affirms that as a reseller of intrastate service, the Company will not indulge or participate in deceptive or misleading telecommunications marketing practices to the detriment of consumers in South Carolina, and the Company will comply with those marketing practices, if any, set forth by the Commission. Additionally, the Company will be responsible for the marketing practices of its contracted telemarketer's for compliance with this provision. The Company understands that violation of this provision could result in a rule to Show Cause as to the withdrawal of its certification to complete intrastate telecommunications traffic within the State of South Carolina.

SECTION 3 - SERVICE AREAS

3.1 Exchange Service Areas

Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs:

1) BellSouth Telecommunications, Inc. – South Carolina

SECTION 4 - SERVICE CHARGES AND SURCHARGES

4.1 Service Order and Change Charges

4.1.1 General

Non-recurring charges apply to processing Service Orders for new service and for changes in service.

Primary Line Connection Charge[1]: Applies to requests for initial connection or establishment of telephone service with the Company.

Secondary Line Connection Charge[1]: Applies to installation of a second or additional access line.

Moves: Applies to Customer request for a move or change in the physical location of the access line.

Transfer of Service: Applies to request for a change in Customer name under which service is listed and billed..

Telephone Number Change: Applies to Customer request for a change of the Customer telephone number.

Service Order Changes/Adds: Applies to Customer requests for changes in service or additional to services, not including the addition of calling features.

Calling Feature Adds: Applies to Customer requests for addition of calling features.

[1] The Primary and Secondary Line Connection Charges are waived for customers who retain their existing telephone number when switching service to ACN.

SECTION 4 - SERVICE CHARGES AND SURCHARGES, (CONT'D)

4.1 Service Order and Change Charges, (Cont'd)

4.1.2 Maximum Rates

	Residence
Line Connection Charge	
First line, per request	$85.00
Additional line, each	$85.00
Moving of Service, per line	$85.00
Transfer of Service, per order	$30.00
Telephone Number Change	$30.00
Service Order Charge	$30.00
Add Calling Features	$10.00

SECTION 4 - SERVICE CHARGES AND SURCHARGES, (CONT'D)

4.2 Temporary Suspension of Service

4.2.1 Description

Upon the request of the Customer and where equipment arrangements permit, service may be temporarily suspended for a period not to exceed nine months. Suspension of service and restoral may begin or terminate on any day of the month provided notice is given sufficiently in advance for arrangements to be made. Service will be disconnected to the extent necessary to assure than no inward or outward service will be available during the period of suspension. The monthly rate for service during the period of the temporary suspension is dependent upon the service plan to which the Customer is subscribed.

4.2.2 Maximum Rates

	Residence
Nonrecurring Charge	
All Service Levels:	$40.00
Monthly Recurring Charge	
ACN Advantage Home – Standard and Value Options	$40.00
ACN Advantage Plus – Standard and Value Options	$40.00
ACN Advantage Unlimited	$40.00
ACN Data/Fax Line	$40.00

SECTION 4 - SERVICE CHARGES AND SURCHARGES, (CONT'D)

4.3 Restoral Charge

4.3.1 Description

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service, as deemed in Section 2 of this price list.

4.3.2 Maximum Rates

	Residence
Restoration after temporary denial, but prior to completion of order to discontinue service:	$30.00

SECTION 4 - SERVICE CHARGES AND SURCHARGES, (CONT'D)

4.4 Carrier Presubscription

4.4.1 General

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier that the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

SECTION 4 - SERVICE CHARGES AND SURCHARGES, (CONT'D)

4.4 Carrier Presubscription

4.4.2 Presubscription Options - Customers may select the same carrier or separate carriers for intraLATA and interLATA long distance. The following options for long distance Presubscription are available:

Option A: Customer selects the Company as the presubscribed carrier for IntraLATA and InterLATA toll calls subject to presubscription.

Option B: Customer may select the Company as the presubscribed carrier for IntraLATA calls subject to presubscription and some other carrier as the presubscribed carrier for interLATA toll calls subject to presubscription.

Option C: Customer may select a carrier other than the Company for intraLATA toll calls subject to presubscription and the Company for interLATA toll calls subject to presubscription.

Option D: Customer may select the carrier other than the Company for both intraLATA and interLATA toll calls subject to presubscription

Option E: Customer may select two different carriers, neither being the Company for intraLATA and interLATA toll calls. One carrier to be the Customers' primary intraLATA interexchange carrier. The other carrier to be the Customer's primary interLATA interexchange carrier.

Option F: Customer may select a carrier other than the Company for no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

SECTION 4 - SERVICE CHARGES AND SURCHARGES, (CONT'D)

4.4 Carrier Presubscription, (Cont'd.)

4.4.3 Rules and Regulations

Customers of record will retain their primary interexchange carrier(s) until they request that their dialing arrangements be changed.

Customers of record or new Customers may select either Options A, B, C, D, E or F for intraLATA Presubscription.

Customers may change their selected Option and/or presubscribed toll carrier at any time subject to charges specified in 4.4.5 below:

4.4.4 Presubscription Procedures

A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for service. All new Customers' initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new Customer is unable to make selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA and interLATA carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given 90 calendar days in which to inform the Company of his/her choice for primary toll carrier(s) free of charge. Until the Customer informs the Company of his/her choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice. Customers who inform the Company of a choice for toll carrier presubscription within the 90 day period will not be assessed a service charge for the initial Customer request.

Customers of record may initiate a intraLATA or interLATA presubscription change at any time, subject to the charges specified in 4.3.5 below. If a Customer of record inquires of the Company of the carriers available for toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

SECTION 4 - SERVICE CHARGES AND SURCHARGES, (CONT'D)

4.4 Carrier Presubscription, (Cont'd.)

4.4.5 Presubscription Charges

A. Application of Charges

After a Customer's initial selection for a presubscribed toll carrier and as detailed in Paragraph 4.4.4 above, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

B. Maximum Nonrecurring Charges

Per line, trunk, or port

Manual Processing:	$10.00
Electronic Processing:	$5.00

SECTION 4 - SERVICE CHARGES AND SURCHARGES, (CONT'D)

4.5 Public Telephone Surcharge

In order to recover Company expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone used to access Company provided services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g., using the A#@ symbol). The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

Maximum Rate Per Call: $0.65

SECTION 5 – LOCAL EXCHANGE SERVICES

5.1 Charges Based on Duration of Use

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

5.1.1 Calls are measured in durational increments identified for each service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.

5.1.2 Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.

5.1.3 Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.

5.1.4 Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.

5.1.5 All times refer to local time.

5.2 Calculation of Distance and Time of Day

The Company does not rate calls based on mileage/distance or based on time of day.

SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)

5.3 Residential Bundled Services

5.3.1 General

ACN offers several service packages targeted at Residential Customers that bundle local and long distance services. Residential Bundled Services may include several Calling Features (See Section 6.1 of this tariff for Calling Feature descriptions). These packages are targeted primarily at residential customers and differ based on Customer call volume, patterns and features desired. Voice Mail* may be available with some packages at an additional charge.

Recurring charges are billed monthly in advance. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

Each local exchange access line for a specific service is billed at the same Monthly Recurring Charge. Customers may opt for a data or fax line at a reduced rate. Data/fax lines are only available to Customers of an ACN voice local exchange service and are purchased as an additional line to the voice local exchange service. Data/fax lines do not include a call allowance or calling features. In addition, toll free service is available as part of the Company's Bundled Services.

The local exchange access line is a voice-only line for use by residential customers. If it is determined that usage is not consistent with residential voice applications, the Customer's service may be assessed a $50.00 monthly recurring data usage charge or be disconnected.

Any unlimited long distance calling plan is strictly for typical residential applications and is subject to the following restrictions: no more than ten lines per location may have such a plan; no unlimited plan shall be used in connection with auto-dialers, internet dialing, fax blasting, telemarketing, call centers, party lines, or similar activities. Incidental calling for dial-up internet access, data, and fax applications is permitted up to a maximum of 2,500 minutes within any 30-day period. Usage beyond this threshold is presumed to be inconsistent with typical residential voice applications and is strictly prohibited. If the Company determines that the usage is inconsistent with the usage restrictions described herein, the Company may take immediate action to enforce the restrictions, including, but not limited to service suspension, re-billing at the Company's standard long distance rates, and transition to a message-rate long distance service at the Company's standard rates.

* Voice Mail is not regulated by the Commission.

SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)

5.3 Residential Bundled Services

5.3.1 General

Customers subscribing to the Company's Bundled Services must choose ACN as the local, intraLATA and interLATA primary carrier. Customers who later choose a carrier other than ACN for intraLATA or interLATA calling will remain on this service until the Company is notified that this service is no longer the service of choice for the Customer.

All local exchange access lines block 900/976 calling.

SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)

5.3 Residential Bundled Services (Cont'd.)

5.3.2 ACN Advantage Home - Standard and Value Options**

ACN Advantage Home - Standard and Value Options is a bundled local and toll service which provides residential Customers with unlimited local calling for a flat monthly recurring charge, specified calling features at no additional charge, and access to two (2) intrastate and interstate toll service plans from which to choose.

A. Service Features

.1 Voice lines include:

a. Local line and unlimited local calling

b. Calling Features: Caller ID with Name, Three Way Calling, Call Waiting, Call Waiting ID. Additional features are available on a monthly subscription basis.

c. ACN Subscriber to ACN Subscriber Calling at no charge.

.2 Voice Line Toll Program Options:

a. ACN Advantage Home - Standard

This toll program provides for intrastate and interstate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. A Monthly Recurring Charge (MRC) is billed in addition to usage.

b. ACN Advantage Home - Value

This toll program provides for intrastate and interstate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. A Monthly Recurring Charge (MRC) is billed in addition to usage.

.3 Data/Fax lines include:

a. Unlimited local calling

** *Effective November 19, 2009, this service is grandfathered and available to existing Customers only.*

SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)

5.3 Residential Bundled Services (Cont'd.)

5.3.2 ACN Advantage Home - Standard and Value Options (Cont'd.)**

B. Non-Recurring Charges

Service connection charges may apply, see Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

C. Maximum Monthly and Usage Rates

Local Service, per month	
Local Exchange Access Line:	$60.00
Data/Fax Line:	$50.00
Toll Service	
Advantage Home - Standard	
Monthly Recurring Charge:	$5.00
Intrastate, per minute:	$0.20
Advantage Home - Value	
Monthly Recurring Charge:	$10.00
Intrastate, per minute:	$0.10
Data/Fax Line Toll Service	
Intrastate, per minute:	$0.10
Toll Free	
Intrastate, per minute:	$0.20

** *Effective November 19, 2009, this service is grandfathered and available to existing Customers only.*

SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)

5.3 Residential Bundled Services (Cont'd.)

5.3.3 ACN Advantage Plus - Standard and Value Options**

ACN Advantage Plus - Standard and Value Options is a bundled local and toll service which provides residential Customers with unlimited local calling for a flat monthly recurring charge, specified calling features at no additional charge, and access to two intrastate and interstate toll service plans from which to choose.

A. Service Features

.1 Voice lines include:

a. Local line and unlimited local calling

b. Custom Calling Features: Caller ID with Name, Three Way Calling, Call Waiting, Call Waiting ID, Call Forward, Auto Redial, Automatic Call Back (*69), Anonymous Call Rejection. Additional features are available on a monthly subscription basis.

c. ACN Subscriber to ACN Subscriber Calling at no charge.

.2 Voice Line Toll Program Options:

a. ACN Advantage Plus - Standard

This toll program provides for intrastate and interstate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. A Monthly Recurring Charge (MRC) is billed in addition to usage.

b. ACN Advantage Plus - Value

This toll program provides for intrastate and interstate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. A Monthly Recurring Charge (MRC) is billed in addition to usage.

.3 Data/Fax lines include:

a. Unlimited local calling

** *Effective November 19, 2009, this service is grandfathered and available to existing Customers only*

SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)

5.3 Residential Bundled Services (Cont'd.)

5.3.3 ACN Advantage Plus - Standard and Value Options (Cont'd.)**

B. Non-Recurring Charges

Service connection charges may apply, see Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

C. Maximum Monthly and Usage Rates

Local Service, per month	
Local Exchange Access Line:	$70.00
Data/Fax Line:	$50.00
Toll Service	
Advantage Plus - Standard	
Monthly Recurring Charge:	$5.00
Intrastate, per minute:	$0.20
Advantage Plus - Value	
Monthly Recurring Charge:	$10.00
Intrastate, per minute:	$0.10
Data/Fax Line Toll Service	
Intrastate, per minute:	$0.10
Toll Free	
Intrastate, per minute:	$0.20

** *Effective November 19, 2009, this service is grandfathered and available to existing Customers only.*

SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)

5.3 Residential Bundled Services (Cont'd.)

5.3.4 ACN Advantage Unlimited**

ACN Advantage Unlimited service voice lines provide Customers with unlimited local calling, selected calling features at no additional charge, and unlimited intrastate/interstate toll calling. The optional data/fax line includes unlimited local calling. Data/fax line intrastate and interstate toll calls are billed in sixty (60) second increments after an initial period, for billing purposes, of sixty (60) seconds.

A. Service Features

ACN Advantage Unlimited voice lines include the following features:

1. Local line and unlimited local calling

2. Custom Calling Features: Caller ID with Name, Call Waiting, Call Waiting ID, Three-Way Calling, Call Forward, Anonymous Call Rejection, Auto Redial, Automatic Call Back (*69),. Additional features are available on a monthly subscription basis.

3. Unlimited direct dial outbound toll calling at no charge. Inbound toll free calling is not included.

Data/Fax lines include:

1. Local line and unlimited local calling

B. Non-Recurring Charges

Service connection charges may apply. See Section 4.1 of this tariff. The Service Connection fee waived for those Customers who retain their existing telephone number when switching their service to ACN.

** *Effective November 19, 2009, this service is grandfathered and available to existing Customers only.*

SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)

5.3 Residential Bundled Services (Cont'd.)

5.3.4 ACN Advantage Unlimited (Cont'd.)**

C. Maximum Monthly and Usage Rates

Monthly Recurring Charge	
ACN Advantage Unlimited Access Line:	$120.00
Data/Fax Line:	$50.00
Data/Fax Line Toll Service	
Intrastate, per minute:	$0.10
Toll Free Calls	
Intrastate, per minute	$0.20

** *Effective November 19, 2009, this service is grandfathered and available to existing Customers only.*

SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)

5.3 Residential Bundled Services (Cont'd.)

5.3.5 ACN Advantage Home - Standard and Value Options VI[1]

ACN Advantage Home - Standard and Value Options VI is a bundled local and toll service which provides residential Customers with unlimited local calling for a flat monthly recurring charge, specified calling features at no additional charge, and access to two (2) intrastate and interstate toll service plan options.

A. Service Features

1. Voice lines include:

   a. Local line and unlimited local calling

   b. Calling Features: Caller ID with Name, Call Waiting, Call Waiting ID. Additional features are available on a monthly subscription basis.

2. Voice Line Toll Program Options:

   a. ACN Advantage Home - Standard

      This toll program provides for intrastate and interstate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. A Monthly Recurring Charge (MRC) is billed in addition to usage.

   b. ACN Advantage Home - Value

      This toll program provides for intrastate and interstate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. A Monthly Recurring Charge (MRC) is billed in addition to usage.

3. Data/Fax lines include:

   a. Unlimited local calling

[1] *Effective February 1, 2012, this service is grandfathered and available to existing Customers only.*

SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)

5.3 Residential Bundled Services (Cont'd.)

5.3.5 ACN Advantage Home - Standard and Value Options VI (Cont'd.)[1]

B. Non-Recurring Charges

Service connection charges may apply, see Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

C. Maximum Monthly and Usage Rates

Local Service, per month

Local Exchange Access Line:	$50.00
Data/Fax Line:	$50.00

Toll Service

Advantage Home - Standard

Monthly Recurring Charge:	$5.00
Intrastate, per minute:	$0.20

Advantage Home - Value

Monthly Recurring Charge:	$10.00
Intrastate, per minute:	$0.10

Data/Fax Line Toll Service

Intrastate, per minute:	$0.10

Toll Free

Intrastate, per minute:	$0.20

[1] *Effective February 1, 2012, this service is grandfathered and available to existing Customers only.*

SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)

5.3 Residential Bundled Services (Cont'd.)

5.3.6 ACN Advantage Plus - Standard and Value Options VI[1]

ACN Advantage Plus - Standard and Value Options VI is a bundled local and toll service which provides residential Customers with unlimited local calling for a flat monthly recurring charge, specified calling features at no additional charge, and access to two intrastate and interstate toll service plan options.

A. Service Features

1. Voice lines include:

   a. Local line and unlimited local calling

   b. Custom Calling Features: Caller ID with Name, Three Way Calling, Call Waiting, Call Waiting ID, Call Forward, Auto Redial, Automatic Call Back (*69), Call Screening, Speed Calling 8, Distinctive Ring, Anonymous Call Rejection. Additional features are available on a monthly subscription basis.

2. Voice Line Toll Program Options:

   a. ACN Advantage Plus - Standard

      This toll program provides for intrastate and interstate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. A Monthly Recurring Charge (MRC) is billed in addition to usage.

   b. ACN Advantage Plus - Value

      This toll program provides for intrastate and interstate toll calling based on usage per minute. Calls are billed and rounded to the nearest full minute increment. A Monthly Recurring Charge (MRC) is billed in addition to usage.

3. Data/Fax lines include:

   a. Unlimited local calling

[1] *Effective February 1, 2012, this service is grandfathered and available to existing Customers only.*

SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)

5.3 Residential Bundled Services (Cont'd.)

5.3.6 ACN Advantage Plus - Standard and Value Options VI (Cont'd.)[1]

B. Non-Recurring Charges

Service connection charges may apply, see Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

C. Maximum Monthly and Usage Rates

Local Service, per month

Local Exchange Access Line:	$50.00
Data/Fax Line:	$50.00

Toll Service

Advantage Plus - Standard

Monthly Recurring Charge:	$5.00
Intrastate, per minute:	$0.20

Advantage Plus - Value

Monthly Recurring Charge:	$10.00
Intrastate, per minute:	$0.10

Data/Fax Line Toll Service

Intrastate, per minute:	$0.10

Toll Free

Intrastate, per minute:	$0.20

[1] *Effective February 1, 2012, this service is grandfathered and available to existing Customers only.*

SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)

5.3 Residential Bundled Services (Cont'd.)

5.3.7 ACN Advantage Unlimited VI[2]

ACN Advantage Unlimited VI service voice lines provide Customers with unlimited local calling, selected calling features at no additional charge, and unlimited intrastate/interstate toll calling. The optional data/fax line includes unlimited local calling. Data/fax line intrastate and interstate toll calls are billed in sixty (60) second increments after an initial period, for billing purposes, of sixty (60) seconds.

A. Service Features

ACN Advantage Unlimited VI voice lines include the following features:

1. Local line and unlimited local calling
2. Custom Calling Features: Caller ID with Name, Three Way Calling, Call Waiting, Call Waiting ID, Call Forward, Auto Redial, Automatic Call Back (*69), Call Screening, Speed Calling 8, Distinctive Ring, Anonymous Call Rejection. Additional features are available on a monthly subscription basis.
3. Unlimited direct dial outbound intraLATA, interLATA and interstate calling to the United States[1]. Inbound toll free calling and calls made via Company Calling Card are not included

Data/Fax lines include:

1. Local line and unlimited local calling

B. Non-Recurring Charges

Service connection charges may apply. See Section 4.1 of this tariff. The Service Connection fee waived for those Customers who retain their existing telephone number when switching their service to ACN.

[1] United States includes Alaska, Hawaii, US Virgin Islands, Puerto Rico and Guam.

[2] *Effective February 1, 2012, this service is grandfathered and available to existing Customers only.*

SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)

5.3 Residential Bundled Services (Cont'd.)

5.3.7 ACN Advantage Unlimited VI (Cont'd.)[1]

C. Maximum Monthly and Usage Rates

Monthly Recurring Charge	
ACN Advantage Unlimited Access Line:	$80.00
Data/Fax Line:	$50.00
Data/Fax Line Toll Service	
Intrastate, per minute:	$0.10
Toll Free Calls	
Intrastate, per minute	$0.20

[1] *Effective February 1, 2012, this service is grandfathered and available to existing Customers only.*

SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)

5.3 Residential Bundled Services (Cont'd.)

5.3.8 ACN Advantage Unlimited VII

ACN Advantage Unlimited VII provides Customers with a local exchange voice line with unlimited local calling, selected calling features at no additional charge, and unlimited intrastate/interstate toll calling. An optional data/fax line is available as an additional line and includes unlimited local calling.

A. Service Features

ACN Advantage Unlimited VII includes the following features:

1. Local exchange voice line and unlimited local calling

2. Custom Calling Features: Caller ID with Name, Three Way Calling, Call Waiting, Call Waiting ID, Call Forward, Auto Redial, Automatic Call Back (*69), Call Screening, Speed Calling 8, Distinctive Ring, Anonymous Call Rejection. Additional features are available on a monthly subscription basis.

3. Unlimited direct dial outbound intrastate and interstate calling to the United States[1] and Canada. Toll free calling is not included.

4. Optional Data/Fax lines include local exchange line with unlimited local calling. Calling features are not included with Data/Fax lines. Toll Calling is billed on a per minute basis.

B. Non-Recurring Charges

Service connection charges may apply, See Section 4.1 of this tariff. The Service Connection fee waived for those customers who retain their existing telephone number when switching their service to ACN.

[1] United States includes Alaska, Hawaii, US Virgin Islands, Puerto Rico and Guam.

SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)

5.3 Residential Bundled Services (Cont'd.)

5.3.8 ACN Advantage Unlimited VII (Cont'd.)

C. Maximum Monthly and Usage Rates

Monthly Recurring Charge

ACN Advantage Unlimited VII Local Exchange Line	$80.00
Data/Fax Line:	$50.00

Data/Fax Line Toll Service

Intrastate, per minute:	$0.15

Toll Free Inbound Service

Intrastate, per minute:	$0.20

SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)

5.3 Residential Bundled Services (Cont'd.)

5.3.9 ACN Advantage Plus VII

ACN Advantage Plus VII is a bundled local and toll service which provides residential Customers with unlimited local calling for a flat monthly recurring charge, specified calling features at no additional charge and intrastate and interstate toll service. An optional data/fax line is available as an additional line, and includes unlimited local calling.

A. Service Features

1. Voice lines include:

   a. Local line and unlimited local calling

   b. Custom Calling Features: Caller ID with Name, Three Way Calling, Call Waiting, Call Waiting ID, Call Forward, Auto Redial, Automatic Call Back (*69), Call Screening, Speed Calling 8, Distinctive Ring, Anonymous Call Rejection. Additional features are available on a monthly subscription basis.

2. Voice Line Toll Program

   Voice Line Toll Program provides for intrastate and interstate toll calling with usage billed on per minute basis.

3. Data/Fax lines include:

   a. Unlimited local calling

   b. Intrastate and interstate toll calling usage billed on per minute basis.

SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)

5.3 Residential Bundled Services (Cont'd.)

5.3.9 ACN Advantage Plus VII (Cont'd.)

B. Non-Recurring Charges

Service connection charges may apply, see Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

C. Maximum Monthly and Usage Rates

Local Service, per month	
Local Exchange Access Line:	$50.00
Data/Fax Line:	$50.00
Toll Service	
Monthly Recurring Charge:	$10.00
Intrastate, per minute:	$0.15
Data/Fax Line Toll Service	
Intrastate, per minute:	$0.15
Toll Free	
Intrastate, per minute:	$0.20

SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)

5.4 Residential ACN Subscriber to Subscriber Calling

Residential ACN Subscriber to Subscriber Calling allows Customers subscribed to selected ACN Residential Bundled Services to call other ACN Residential Bundled Service Customers without incurring per call usage charges or depleting the bundled minutes call allowance associated with a particular service. Customers are not required to identify Customers in their calling circle. Such identification will be handled by the Company's network. Subscriber to Subscriber Calling applies to both intrastate and interstate calling. There is no limit to the number of minutes included in this calling program.

This service is available with ACN services where noted in the description of the service. ACN Subscriber to Subscriber Calling does not apply to data/fax lines presubscribed to the Company. Toll Free calls are not included.

SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)

5.5 ACN DigitalTalk Express Dedicated Basic Fax Line **

ACN DigitalTalk Express Dedicated Basic is a business fax service that provides customers with unlimited local[1] and 300 minutes of long distance calls within US and Canada. This service is only available to customers also subscribed to ACN DigitalTalk Express[2] and is intended only for fax use.

5.5.1 Service Features

ACN DigitalTalk Express Dedicated Basic Fax Line includes the following features:

- Unlimited local calls.[1]
- 300 minutes of long distance calls within the United States and Canada.

5.5.2 Maximum Rates and Charges

Non-Recurring Charge:	$10.00
Monthly Recurring Charge:	$60.00
Long Distance Usage (U.S. and Canada), above 300 minutes, per minute:	$0.10

[1] Any business local calling plan is strictly for typical business applications and is subject to the following restrictions: no unlimited local plan shall be used in connection with auto-dialers, fax blasting, or similar activities. If the Company determines that the usage is inconsistent with the usage restrictions described herein, the Company may take immediate action to enforce the restrictions, including, but not limited to service suspension.

[2] ACN Digital Talk Express is an unregulated VoIP service offered by ACN's affiliate, ACN Digital Phone Service.

** *Effective July 11, 2013, this service is grandfathered and available to existing Customers at existing locations for existing lines only.*

SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)

5.6 ACN Business Advantage Unlimited

ACN Business Advantage Unlimited is a bundled local and toll service that provides commercial Customers with unlimited local calling, specified calling features and unlimited direct dialed domestic/Canada long distance service for a flat monthly rate. The Customer may also purchase data/fax lines for a separate monthly rate and/or Toll Free long distance service.

5.6.1 Terms and Conditions

A. Restrictions and Limitations

1. ACN Business Advantage Unlimited is available where offered and only to customers with an existing local exchange service access line provided by another local carrier. Customers must sign a service contract subject to ACN's approval. Certain calling features may not be available in all areas. The service may be used only for commercial voice calling. If it is determined that local usage is not consistent with commercial voice applications, the Customer's service may be disconnected after proper notice to the Customer.

2. Unlimited long distance calling included in this plan is strictly for typical commercial voice applications and is subject to the following restrictions: the unlimited plan shall not be used in connection with auto-dialers, internet dialing, fax blasting, telemarketing, call centers, party lines, or similar activities. Incidental calling for dial-up internet access, data, and fax applications is permitted up to a maximum of 1,000 minutes within any 30-day period. Usage beyond this threshold is presumed to be inconsistent with typical commercial voice applications and is strictly prohibited. If the Company determines that the usage is inconsistent with the usage restrictions described herein, the Company may take immediate action to enforce the restrictions, including, but not limited to service suspension, re-billing at the Company's standard long distance rates, and transition to a usage-rated long distance plan

B. Service Term and Termination Liability

1. Service is offered only on a contract basis with a minimum term of three (3) years.

2. An Early Termination Fee (ETF) of $300, decremented by $8.33 per month, will be applied if the Customer terminates the service prior to the end of the contract term.

SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)

5.6 ACN Business Advantage Unlimited (Cont'd.)

5.6.2 Service Features

A. Local line and unlimited local calling, subject to limitations noted in Section 5.6.1.

B. Subject to availability, the following calling features are included in the service: Caller ID, Caller ID w/Name & Number, Call Forwarding Variable, 3 Way Calling, Speed Dial 30, Repeat Dialing/Auto Redial *67, Auto Callback *69, and Call Screening.

C. Subject to availability, the following calling features may be added to the service at no additional charge upon request by the customer at the time of service initiation: Hunting, Call Waiting (incompatible with hunting feature), and Call Waiting ID (incompatible with hunting feature).

D. Unlimited direct dialed domestic long distance calling and calling to Canada, subject to limitations noted in Section 5.6.1.

E. Data/fax line(s) are available, subject to three (3) lines per account and limitations noted in Section 5.6.1. See Company's So. Carolina Tariff No. 1 for data/fax line(s) long distance terms and rates.

F. Toll Free service is available to customers who subscribe to ACN Business Advantage Unlimited service, subject to limitations. See Company's So. Carolina Tariff No. 1 for terms and rates.

5.6.3 Maximum Rates and Charges

A. Non-Recurring Charges

Service connection and/or change charges may apply.

Add feature Charge	$10.00
Line Connection Charge, Initial Line	$100.00
Line Connection Charge, Additional Line	$19.98
Move Charge, Weekdays	$100.00
Move Charge Weekends, Holidays	$150.00
Restoral of Suspended Service Charge	$24.00
Service Call Charge	$140.00
New Installs per Acct	$100.00

SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)

5.6 ACN Business Advantage Unlimited (Cont'd.)

5.6.3 Maximum Rates and Charges (Cont'd.)

B. Monthly Recurring and Usage Charges

Local Service,	
Local Exchange Access Line, per month	$99.98
Data/Fax Line, per month	$79.98
Operator Services, per call	
Operator Assistance	$10.00
Collect	$10.00
Busy Line Interrupt	$9.00
Directory Assistance	
Local Directory Assistance	$3.50
National Directory Assistance	$2.50
Directory Listing Services	
Non-listed number, per month	$5.98
Non-published number, per month	$7.98
Additional listings – local or foreign, per month	$12.00
Toll Free Directory Listing, per month	$50.00
Features, per use	
Repeat Dialing	$1.50
Call Trace	$10.00

SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)

5.7 ACN Business Advantage Plus

ACN Business Advantage Plus is a bundled local and toll service that provides commercial Customers with unlimited local calling, specified calling features for a flat monthly rate and direct dialed long distance service billed on a usage basis. The Customer may also purchase data/fax lines for as separate monthly rate for a separate monthly rate and/or Toll Free long distance service.

5.7.1 Terms and Conditions

A. Restrictions and Limitations

ACN Business Advantage Plus is available where offered and only to customers with an existing local exchange service access line provided by another local carrier. Customers must sign a service contract subject to ACN's approval. Certain calling features may not be available in all areas. The service may be used only for commercial voice calling. If it is determined that local usage is not consistent with commercial voice applications, the Customer's service may be disconnected after proper notice to the Customer.

B. Service Term and Termination Liability

1. Service is offered only on a contract basis with a minimum term of three (3) years.

2. An Early Termination Fee (ETF) of $300, decremented by $8.33 per month, will be applied if the Customer terminates the service prior to the end of the contract term.

SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)

5.7 ACN Business Advantage Plus (Cont'd.)

5.7.2 Service Features

A. Local line and unlimited local calling, subject to limitations noted in Section 5.7.1.

B. Subject to availability, the following calling features are included in the service: Anonymous Call Rejection with Caller ID, Speed Calling 30, Speed Calling 8, Call Forwarding Variable, Ultra Forward, Caller ID Deluxe, Caller ID with Name and Three Way Calling.

C. Subject to availability, the following calling features may be added to the service at no additional charge upon request by the customer at the time of service initiation: Hunting 1, Hunting 2, Hunting – Multi Line, Hunting – Series, Call Waiting, Call Waiting ID and Call Waiting ID with Name.

D. Direct dialed long distance calling. See Company's So. Carolina Tariff No. 1 for terms and rates.

E. Data/fax line(s) are available, subject to three (3) lines per account and limitations noted in Section 5.7.1. See Company's So. Carolina Tariff No. 1 for data/fax line(s) long distance terms and rates.

F. Toll Free service is available to customers who subscribe to ACN Business Advantage Plus service, subject to limitations. See Company's So. Carolina Tariff No. 1 for terms and rates.

5.7.3 Maximum Rates and Charges

A. Non-Recurring Charges

Service connection and/or change charges may apply.

Add feature Charge	$10.00
Line Connection Charge, Initial Line	$100.00
Line Connection Charge, Additional Line	$19.98
Move Charge, Weekdays	$100.00
Move Charge Weekends, Holidays	$150.00
Restoral of Suspended Service Charge	$24.00
Service Call Charge	$140.00
New Installs per Acct	$100.00

SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)

5.7 ACN Business Advantage Plus (Cont'd.)

5.7.3 Maximum Rates and Charges

B. Monthly Recurring and Usage Charges

Local Service,	
Local Exchange Access Line, per month	$79.98
Data/Fax Line, per month	$79.98
Operator Services, per call	
Operator Assistance	$10.00
Collect	$10.00
Busy Line Interrupt	$9.00
Directory Assistance	
Local Directory Assistance	$3.50
National Directory Assistance	$2.50
Directory Listing Services	
Non-listed number, per month	$5.98
Non-published number, per month	$7.98
Additional listings – local or foreign, per month	$12.00
Toll Free Directory Listing, per month	$50.00
Features, per use	
Repeat Dialing	$1.50
Call Trace	$10.00

SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)

5.8 DigitalTalk Data/Fax Line

DigitalTalk Data/Fax Line is a business service that provides customers with unlimited local[1] minutes and access to long distance calling within the United States and Canada. Customers may order up to a maximum of three (3) lines. This service is only available to customers also subscribed to ACN DigitalTalk Services[2] and is intended for use with analog non-voice devices for faxing, security system monitoring and point-of-sale.

5.8.1 Service Features

DigitalTalk Data/Fax Line includes the following features:

- Unlimited local calls.[1]

5.8.2 Maximum Rates and Charges

Non-Recurring Charge, per order (maximum of 3 lines):	$60.00
Monthly Recurring Charge, per line:	$66.00
Long Distance Usage (U.S. and Canada), per minute:	$0.10

[1] Any business local calling plan is strictly for typical business applications and is subject to the following restrictions: no unlimited local plan shall be used in connection with auto-dialers, fax blasting, or similar activities. If the Company determines that the usage is inconsistent with the usage restrictions described herein, the Company may take immediate action to enforce the restrictions, including, but not limited to service suspension.

[2] ACN DigitalTalk Services are unregulated VoIP services offered by ACN's affiliate, ACN Digital Phone Service.

SECTION 6 – SUPPLEMENTAL SERVICES

6.1 Custom Calling Features

6.1.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

6.1.2 Description of Features

Call Forward – Automatically routes incoming calls to a predetermined telephone number

Call Waiting – Signals the Customer with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

Call Waiting ID - Includes all the features of Call Waiting and additionally provides for the display of the second caller's name and telephone number on Caller ID compatible Customer premises equipment.

Three–Way Calling – Allows the Customer to add a third party to an existing conversation.

Speed Calling 8– Allows the Customer to dial an abbreviated code to originate a call to any of 8 programmed telephone numbers.

Automatic Call Back (*69) – Automatically redials the last incoming call.

Auto Redial – Automatically redials a busy number for up to 30 minutes until line is available.

SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D)

6.1 Custom Calling Features (Cont'd.)

6.1.2 Description of Features (Cont'd.)

Caller ID with Name – Provides for the display of the calling party name and telephone number on Caller ID compatible customer premises equipment.

Distinctive Ring I – Provides the Customer with two (2) separate telephone numbers, each with a distinctive ring, associated with one line.

Anonymous Call Rejection - Allows Customers to automatically reject incoming calls when the call originates from a telephone number which has invoked a blocking feature that prevents the delivery of their number to the called party.

Calling Number Delivery Blocking - Enables Customers to prevent the transmission of their Directory Number and/or Directory Name, on outgoing calls.

Caller Originating Trace – Allows the Customer to dial a Call Trace activation code to initiate a trace of the last incoming call without obtaining prior legal authorization or assistance from the Company. The results of a completed trace will be recorded in the Central Office and will be made available only to law enforcement agencies, as directed by the Customers

Call Screen: Provides the Customer with the ability to prevent repeated calls from an unwanted caller whose number may or may not be known. In addition, the Customer has the ability to create a list of telephone numbers from which the Customer may not wish to receive calls. Calls from these telephone numbers will be sent an appropriate announcement indicating that the call cannot be completed because the Customer has activated Call Screening.

Distinctive Ring - Allows Customers to designate up to two additional telephone numbers from which incoming calls will have a distinctive ring.

SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D)

6.1 Custom Calling Features (Cont'd.)

6.1.3 Rates and Charges

A. Features Offered on Monthly Basis

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

1. Features ordered prior to November 19, 2009.

Custom Calling Feature	**Maximum Monthly**
	Residence
Call Forward	$6.00
Call Waiting	$6.00
Call Waiting ID	$6.00
Three-way Calling	$6.00
Speed Calling 8	$6.00
Auto Call Back (*69)	$8.00
Auto Redial	$6.00
Caller ID with Name	$12.00
Distinctive Ring I	$7.00
Anonymous Call Rejection	$6.00
Calling Number Delivery Blocking	$0.00

1. Features ordered on or after November 19, 2009.

Custom Calling Feature	**Maximum Monthly**
Anonymous Call Rejection	$10.00
Auto Call Back (*69)	$14.00
Auto Redial	$4.00
Call Forward	$4.00
Call Screening	$12.00
Calling Number Delivery Blocking	$0.00
Distinctive Ring I	$8.00
Distinctive Ring II	$12.00
Speed Calling 8	$8.00
Three-way Calling	$12.00

SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D)

6.1 Custom Calling Features (Cont'd.)

6.1.3 Rates and Charges (Cont'd.)

B. Features Offered on a Usage Sensitive Basis

The following features are available to all local exchange Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed a per use charge each time the feature is used by the Customer. Customers may choose to subscribe to these features on a monthly basis to obtain unlimited use of these features for a fixed monthly charge.

Custom Calling Feature	**Maximum Per Use**
	Residence
3-Way Calling	$1.50
Auto Redial	$1.50
Auto Call Back (*69)	$1.50
Call Trace	$7.00
Calling Number Delivery Blocking	$0.00

SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D)

6.2 Directory Assistance Services

6.2.1 General

A Customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. The Customer may request a maximum of two (2) telephone numbers per call to Directory Assistance service without additional charges.

6.2.2 Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

A. Calls originating from a Public Telephone Service line to points within the local and intraLATA calling area.

B. Requests for telephone numbers of non-published service.

C. Requests in which the Directory Assistance operator provides an incorrect number provided that the calling party reports the wrong number to the Company.

SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D)

6.2 Directory Assistance Services (Cont'd.)

6.2.2 Regulations (Cont'd.)

D. Requests for telephone numbers which were omitted from the alphabetical directory as a result of Company error.

E. Calls for Directory Assistance from handicapped persons who have requested exemption from the Directory Assistance charge and who have been certified to the Company as being unable to use telephone directories because of a visual or physical handicap. Acceptable certifications are those made by a licensed physician, opthalmologist or optometrist, or a social agency that conducts programs for the handicapped in cooperation with an official agency of the State of New York or pre-existing certifications establishing visual or physical inability to use a directory such as those which qualify the handicapped person for an income tax exemption or social security benefits on the basis of blindness or physical disability or for use of the facilities of an agency for the blind.

SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D)

6.2 Directory Assistance Services (Cont'd.)

6.2.3 Rates

Unless one of the exceptions listed above applies, the charges as shown below apply for each request made to the Directory Assistance operator:

Maximum Local and intraLATA Toll, Per Call: $2.50

6.2.4 Call Completion

The charges as shown below apply for each request made to the Directory Assistance Operator in which the operator completes the call to the desired number.

There are no allowances for Directory Assistance Call Completion, however, the Directory Assistance portion of the call is still governed by any call allowances or exemption as stated in Section 6.2.2 of this tariff.

Maximum Local and intraLATA Toll, Per Call: $1.00

6.2.5 National Directory Assistance Service

National Directory Assistance Service is provided to customers of the Company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the customer's local Directory Assistance service area.

There are no allowances for Directory Assistance Call Completion, however, the Directory Assistance portion of the call is still governed by any call allowances or exemption as stated in Section 6.2.2 of this tariff.

Maximum, Per Call: $3.00

SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D)

6.3 Operator Services

6.3.1 Basic Operator Service

The Company's operator services, available to presubscribed Customers, are accessible on a twenty-four (24) hour per day seven (7) days per week basis. In addition to the per call service charge, usage rates apply. The types of calls handled are as follows:

Customer Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.

Operator Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.

Operator Station - These charges apply in addition to usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed Collect, to a Third Party, by deposit of coins in Pay Telephones, or via some method other than a Calling Card or Commercial Credit Card.

Person-to-Person - This charge applies in addition to usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D)

6.3 Operator Services (Cont'd.)

6.3.2 Busy Line Verification and Interrupt Service

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Emergency Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption.

A Verification Charge will apply when:

A. The operator verifies that the line is busy with a call in progress, or

B. The operator verifies that the line is available for incoming calls.

Both a Verification Charge and an Emergency Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D)

6.3 Operator Services, (Cont'd.)

6.3.3 Maximum Rates

A. Basic Operator Assistance Service

1. Local and IntraLATA Usage

Usage charges will be billed at the rate in effect for the presubscribed service purchased by the Customer. See Section 5 of this tariff.

2. Per Call Service Charges

Customer Dialed Calling Card	$2.50
Operator Dialed Calling Card	$7.00
Collect	$7.00
Third Party Billed	$7.00
Person-to-Person	$7.00

B. Busy Line Verification and Line Interrupt Service

Busy Line Verification, per request	$10.00
Emergency Interrupt Charge, per request	$10.00

SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D)

6.4 Directory Listing Service

6.4.1 General Terms and Conditions

A. The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the customer's exchange areas of the Station number which is designated as the Customer's main billing number. Directory listings of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.

B. The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing, or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.

C. The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D)

6.4 Directory Listing Service (Cont'd.)

6.4.1 General Terms and Conditions (Cont'd.)

D. Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential section. The Company, upon notification to the customer, will withdrew any listing which is found to be in violation of it s rules with respect thereto.

E. In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

E. Rates and regulations for listing service are applicable only to listings in the alphabetical directories.

G. Directory listings are limited to such information as is essential to the identification of the listed party. The listing of a service, commodity, or trade name is not permitted unless it is the name, or an integral part of the name, under which the Customer does business.

H. A listing is limited to one line in the directory, except where in the judgment of the Company, more than one line is required to identify the Customer properly. In such cases, the additional lines required are provided at no extra charge.

I. Listing services are available with all classes of main telephone exchange service.

SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D)

6.4 Directory Listing Service (Cont'd.)

6.4.2 Listings

A. Primary Listing

One listing, termed the initial listing is included with each Customer's service, and with the initial line of a line hunting group.

B. Additional Listings

At a charge, additional listings may be included in the alphabetical directory and on directory assistance records, or appear on directory assistance records only. The monthly rate for additional listings apply when the listings appear in Directory Assistance records in accordance with the date requested by the customer.

If an additional listing is ordered discontinued by the Customer after the closing of the directory, the monthly rate continues through that issue of the directory and up to the date for rates to be effective for the next directory. If the additional listing is ordered discontinued before the closing date of the directory in which it would first appear the monthly rate continues only to the date of cancellation by the customer, with a minimum service period of one month.

SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D)

6.4 Directory Listing Service (Cont'd.)

6.4.2 Listings (Cont'd.)

C. Nonpublished Service

Nonpublished service means that the customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records. However, such information may be displayed on a call-by-call basis at Public Safety Answering Point locations where Enhanced Universal Emergency Number service is provided (E911).

The Company will complete calls to a non-published number only when the caller dials direct or gives the operator number. No exceptions will be made, even if the caller says it is an emergency.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the customer paid for non-published service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D)

6.4 Directory Listing Service (Cont'd.)

6.4.2 Listings (Cont'd.)

D. Nondirectory Listed Service

Nondirectory listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company Directory Assistance Records.

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the only obligation of the Company is to credit or refund any monthly charges the Customer paid for non-listed service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a nondirectory listed service or the disclosing of said number to any person.

SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D)

6.4 Directory Listing Service (Cont'd.)

6.4.3 Maximum Rates

A. Nonrecurring Charges

Additional Listing, per listing:	$10.00
Non-published Service, per listing:	$10.00
Non-directory Listed Service, per line:	$10.00

B. Monthly Recurring Charges

	Residential
Additional Listing, per listing:	$5.00
Non-published Service, per listing:	$5.00
Non-directory Listed Service, per listing	$3.00

SECTION 7 – LONG DISTANCE SERVICES

7.1 General

Rates and regulations for the Long Distance services offered by the Company may be found in South Carolina Tariff No. 4 for ACN Communication Services, LLC

SECTION 8 - ACCESS SERVICES

8.1 General

Rates and regulations for the Access Services offered by the Company may be found in South Carolina Tariff No. 6 – Access for ACN Communication Services, LLC

SECTION 9 - SPECIAL ARRANGEMENTS

9.1 Special Construction

9.1.1 Basis for Charges

Basis for Charges where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's tariffs, charges will be based on the costs incurred by the Company (including return) and may include:

A. nonrecurring charges;
B. recurring charges;
C. termination liabilities; or
D. combinations of (A), (B), and (C).

9.1.2 Basis for Cost Computation

The costs referred to in 10.1.1 preceding may include one or more of the following items to the extent they are applicable:

A. Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:

1. equipment and materials provided or used;
2. engineering, labor, and supervision;
3. transportation; and
4. rights of way and/or any required easements.

B. Cost of maintenance.

SECTION 9 - SPECIAL ARRANGEMENTS (CONT'D)

9.1 Special Construction (Cont'd.)

9.1.2 Basis for Cost Computation (Cont'd.)

C. Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.

D. Administration, taxes, and uncollectible revenue on the basis of reasonable average cost for these items.

E. License preparation, processing, and related fees.

F. Tariff preparation, processing and related fees.

G. Any other identifiable costs related to the facilities provided; or

H. An amount for return and contingencies.

SECTION 9 - SPECIAL ARRANGEMENTS (CONT'D)

9.1 Special Construction (Cont'd.)

9.1.3 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a customer.

A. The period on which the termination liability is based is the estimated service life of the facilities provided.

B. The amount of the maximum termination liability is equal to the estimated amounts (including return) for:

.1 Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
- (a.) equipment and materials provided or used;
- (b.) engineering, labor, and supervision;
- (c.) transportation; and
- (d.) rights of way and/or any required easements;

.2 license preparation, processing, and related fees;

.3 tariff preparation, processing and related fees;

.4 cost of removal and restoration, where appropriate; and

.5 any other identifiable costs related to the specially constructed or rearranged facilities.

C. The termination liability method for calculating the unpaid balance of a term obligation is obtained by multiplying the sum of the amounts determined as set forth in Section 9.1.3.B preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section 9.1.3.B preceding shall be adjusted to reflect the redetermined estimated net salvage, including any reuse of the facilities provided. This amount shall be adjusted to reflect applicable taxes.

SECTION 9 - SPECIAL ARRANGEMENTS (CONT'D)

9.2 Non-Routine Installation and/or Maintenance

At the customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

SECTION 9 - SPECIAL ARRANGEMENTS (CONT'D)

9.3 Individual Case Basis (ICB) Arrangements

Rates for ICB arrangements will be developed on a case-by-case basis in response to a bona fide request from a customer or prospective customer for service which vary from tariffed arrangements. Rates quoted in response to such requests may be different for tariffed service than those specified for such service in the Rate Attachment. ICB rates will be offered to customers in writing and will be made available to similarly situated customers. A summary of each ICB contract pricing arrangement offered pursuant to this paragraph will be filed as an addendum to this Tariff within 30 days after the contract is signed by both the Company and the customer. The following information will be included in the summary:

a. LATA and type of switch
b. The V&H distance from the central office to the customer's premises
c. Service description
d. Rates and charges
e. Quantity of circuits
f. Length of the agreement.

SECTION 10 - PROMOTIONAL OFFERINGS

10.1 General

From time to time the Company shall, at its option, promote subscription or stimulate network usage by offering to waive some or all of the nonrecurring or recurring charges for the Customer (if eligible) of target services for a limited duration. Such promotions shall be made available to all similarly situated Customers in the target market area. The Company shall file promotions with the Commission for tariff approval prior to offering service at promotional rates

10.2 Demonstration of Service

From time to time the Company may demonstrate service for potential Customers by providing free use of its network on a limited basis for a period of time, not to exceed one (1) month.

SECTION 11 - CURRENT PRICE LIST

11.1 Service Charges and Surcharges

11.1.1 Service Order and Change Charges

	Residence
Line Connection Charge	
First line, per request	$40.00
Additional line, each	$40.00
Moving of Service, per line	$40.00
Transfer of Service, per order	$5.00
Telephone Number Change	$10.00
Service Order Charge	$5.00
Add Calling Features	$5.00

11.1.2 Temporary Suspension of Service

	Residence
Nonrecurring Charge	
All Service Levels:	$20.00
Monthly Recurring Charge	
ACN Advantage Home – Standard and Value Options	$20.00
ACN Advantage Plus – Standard and Value Options	$20.00
ACN Advantage Unlimited	$20.00
ACN Data/Fax Line	$20.00

SECTION 11 - CURRENT PRICE LIST (CONT'D.)

11.1 Service Charges and Surcharges (Cont'd.)

11.1.3 Restoral Charge

	Residence
Restoration after temporary denial, but prior to completion of order to discontinue service:	$20.00

SECTION 11 - CURRENT PRICE LIST (CONT'D.)

11.1 Service Charges and Surcharges (Cont'd.)

11.1.4 Presubscription Charges

Per line, trunk, or port	
Manual Processing	$5.50
Electronic Processing	$1.25

11.1.5 Public Telephone Surcharge

Rate Per Call:	$0.45

SECTION 11 - CURRENT PRICE LIST (CONT'D.)

11.2 Local Exchange Service

11.2.1 Residential Bundled Services

A. ACN Advantage Home - Standard and Value Options**

.1 Non-Recurring Charges

Service connection charges may apply, see Section 11.1.1 of this price list. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

.2 Monthly and Usage Rates

Local Service, per month

Local Exchange Access Line:	$29.99
Data/Fax Line:	$23.00

Toll Service

Advantage Home - Standard

Monthly Recurring Charge:	$1.99
Intrastate, per minute:	$0.09

Advantage Home - Value

Monthly Recurring Charge:	$4.95
Intrastate, per minute:	$0.05

Data/Fax Line Toll Service

Intrastate, per minute:	$0.05

Toll Free

Intrastate, per minute:	$0.10

** *Effective November 19, 2009, this service is grandfathered and available to existing Customers only.*

SECTION 11 - CURRENT PRICE LIST (CONT'D.)

11.2 Local Exchange Service (Cont'd.)

11.2.1 Residential Bundled Services (Cont'd.)

B. ACN Advantage Plus - Standard and Value Options**

.1 Non-Recurring Charges

Service connection charges may apply, see Section 11.1.1 of this price list. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

.2 Monthly and Usage Rates

Local Service, per month

Local Exchange Access Line:	$33.99
Data/Fax Line:	$23.00

Toll Service

Advantage Plus - Standard

Monthly Recurring Charge:	$1.99
Intrastate, per minute:	$0.09

Advantage Plus - Value

Monthly Recurring Charge:	$4.95
Intrastate, per minute:	$0.05

Data/Fax Line Toll Service

Intrastate, per minute:	$0.05

Toll Free

Intrastate, per minute:	$0.10

** *Effective November 19, 2009, this service is grandfathered and available to existing Customers only.*

SECTION 11 - CURRENT PRICE LIST (CONT'D.)

11.2 Local Exchange Service (Cont'd.)

11.2.1 Residential Bundled Services (Cont'd.)

C. ACN Advantage Unlimited**

.1 Non-Recurring Charges

Service connection charges may apply, see Section 11.1.1 of this price list. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

.2 Monthly and Usage Rates

Monthly Recurring Charge	
ACN Advantage Unlimited Access Line:	$60.99
Data/Fax Line:	$23.00
Data/Fax Line Toll Service	
Intrastate, per minute:	$0.05
Toll Free Calls	
Intrastate, per minute	$0.10

** *Effective November 19, 2009, this service is grandfathered and available to existing Customers only.*

SECTION 11 - CURRENT PRICE LIST (CONT'D.)

11.2 Local Exchange Service (Cont'd.)

11.2.1 Residential Bundled Services (Cont'd.)

D. ACN Advantage Home - Standard and Value Options VI[1]

1. Non-Recurring Charges

Service connection charges may apply, see Section 11.1.1 of this price list. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

2. Monthly and Usage Rates

Local Service, per month

Local Exchange Access Line:	$28.50	**(I)**
Data/Fax Line:	$23.00	

Toll Service

Advantage Home - Standard

Monthly Recurring Charge:	$3.99
Intrastate, per minute:	$0.10

Advantage Home - Value

Monthly Recurring Charge:	$4.95
Intrastate, per minute:	$0.05

Data/Fax Line Toll Service

Intrastate, per minute:	$0.05

Toll Free

Intrastate, per minute:	$0.10

[1] *Effective February 1, 2012, this service is grandfathered and available to existing Customers only.*

SECTION 11 - CURRENT PRICE LIST (CONT'D.)

11.2 Local Exchange Service (Cont'd.)

11.2.1 Residential Bundled Services (Cont'd.)

E. ACN Advantage Plus - Standard and Value Options VI[1]

1. Non-Recurring Charges

Service connection charges may apply, see Section 11.1.1 of this price list. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

2. Monthly and Usage Rates

Local Service, per month

Local Exchange Access Line:	$25.00
Data/Fax Line:	$23.00

Toll Service

Advantage Plus - Standard

Monthly Recurring Charge:	$1.99
Intrastate, per minute:	$0.10

Advantage Plus - Value

Monthly Recurring Charge:	$4.95
Intrastate, per minute:	$0.05

Data/Fax Line Toll Service

Intrastate, per minute:	$0.05

Toll Free

Intrastate, per minute:	$0.10

[1] *Effective February 1, 2012, this service is grandfathered and available to existing Customers only.*

SECTION 11 - CURRENT PRICE LIST (CONT'D.)

11.2 Local Exchange Service (Cont'd.)

11.2.1 Residential Bundled Services (Cont'd.)

F. ACN Advantage Unlimited VI[1]

1. Non-Recurring Charges

Service connection charges may apply, see Section 11.1.1 of this price list. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

2. Monthly and Usage Rates

Monthly Recurring Charge	
ACN Advantage Unlimited Access Line:	$43.49 **(I)**
Data/Fax Line:	$23.00
Data/Fax Line Toll Service	
Intrastate, per minute:	$0.05
Toll Free Calls	
Intrastate, per minute	$0.10

[1] *Effective February 1, 2012, this service is grandfathered and available to existing Customers only.*

SECTION 11 - CURRENT PRICE LIST (CONT'D.)

11.2 Local Exchange Service (Cont'd.)

11.2.1 Residential Bundled Services (Cont'd.)

G. ACN Advantage Unlimited VII

1. Non-Recurring Charges

Service connection charges may apply, see Section 11.1.1 of this price list. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

2. Monthly and Usage Rates

Monthly Recurring Charge

ACN Advantage Unlimited VII Local Exchange Line:	$43.49
Data/Fax Line:	$23.00

Data/Fax Line Toll Service

Intrastate, per minute:	$0.07

Toll Free Inbound Service

Intrastate, per minute:	$0.10

SECTION 11 - CURRENT PRICE LIST (CONT'D.)

11.2 Local Exchange Service (Cont'd.)

11.2.1 Residential Bundled Services (Cont'd.)

H. ACN Advantage Plus VII

1. Non-Recurring Charges

Service connection charges may apply, see Section 11.1.1 of this price list. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

2. Monthly and Usage Rates

Local Service, per month

Local Exchange Access Line:	$27.49
Data/Fax Line:	$23.00

Toll Service

Monthly Recurring Charge:	$5.00
Intrastate, per minute:	$0.07
Data/Fax Line Toll Service	
Intrastate, per minute:	$0.07
Toll Free	
Intrastate, per minute:	$0.10

SECTION 11 - CURRENT PRICE LIST (CONT'D.)

11.2 Local Exchange Service (Cont'd.)

11.2.2 ACN DigitalTalk Express Dedicated Basic Fax Line **

Non-Recurring Charge:	$0.00
Monthly Recurring Charge:	$30.00
Long Distance Usage (U.S. and Canada), above 300 minutes, per minute:	$0.05

** *Effective July 11, 2013, this service is grandfathered and available to existing Customers at existing locations for existing lines only.*

SECTION 11 - CURRENT PRICE LIST (CONT'D.)

11.2 Local Exchange Service (Cont'd.)

11.2.3 Business Bundled Services

A. ACN Business Advantage Unlimited

1. Non-Recurring Charges

Service connection and/or change charges may apply.

Add feature Charge	$5.00
Line Connection Charge, Initial Line	$50.00
Line Connection Charge, Additional Line	$9.99
Move Charge, Weekdays	$50.00
Move Charge Weekends, Holidays	$75.00
Restoral of Suspended Service Charge	$12.00
Service Call Charge	$70.00
New Installs per Acct	$50.00

SECTION 11 - CURRENT PRICE LIST (CONT'D.)

11.2 Local Exchange Service (Cont'd.)

11.2.3 Business Bundled Services (Cont'd.)

A. ACN Business Advantage Unlimited (Cont'd.)

2. Monthly Recurring and Usage Charges

Local Service,	
Local Exchange Access Line, per month	$49.99
Data/Fax Line, per month	$39.99
Operator Services, per call	
Operator Assistance	$5.00
Collect	$5.00
Busy Line Interrupt	$4.50
Directory Assistance	
Local Directory Assistance	$1.75
National Directory Assistance	$1.25
Directory Listing Services	
Non-listed number, per month	$2.99
Non-published number, per month	$3.99
Additional listings – local or foreign, per month	$6.00
Toll Free Directory Listing, per month	$25.00
Features, per use	
Repeat Dialing	$0.75
Call Trace	$5.00

SECTION 11 - CURRENT PRICE LIST (CONT'D.)

11.2 Local Exchange Service (Cont'd.)

11.2.3 Business Bundled Services (Cont'd.)

B. ACN Business Advantage Plus

1. Non-Recurring Charges

Service connection and/or change charges may apply.

Add feature Charge	$5.00
Line Connection Charge, Initial Line	$50.00
Line Connection Charge, Additional Line	$9.99
Move Charge, Weekdays	$50.00
Move Charge Weekends, Holidays	$75.00
Restoral of Suspended Service Charge	$12.00
Service Call Charge	$70.00
New Installs per Acct	$50.00

SECTION 11 - CURRENT PRICE LIST (CONT'D.)

11.2 Local Exchange Service (Cont'd.)

11.2.3 Business Bundled Services (Cont'd.)

B. ACN Business Advantage Plus (Cont'd.)

2. Monthly Recurring and Usage Charges

Local Service,	
Local Exchange Access Line, per month	$39.99
Data/Fax Line, per month	$39.99
Operator Services, per call	
Operator Assistance	$5.00
Collect	$5.00
Busy Line Interrupt	$4.50
Directory Assistance	
Local Directory Assistance	$1.75
National Directory Assistance	$1.25
Directory Listing Services	
Non-listed number, per month	$2.99
Non-published number, per month	$3.99
Additional listings – local or foreign, per month	$6.00
Toll Free Directory Listing, per month	$25.00
Features, per use	
Repeat Dialing	$0.75
Call Trace	$5.00

SECTION 11 - CURRENT PRICE LIST (CONT'D.)

11.2 Local Exchange Service (Cont'd.)

11.2.4 DigitalTalk Data/Fax Line

Non-Recurring Charge, per order (maximum of 3 lines):	$30.00
Monthly Recurring Charge, per line:	$33.00
Long Distance Usage (U.S. and Canada), per minute:	$0.05

SECTION 11 - CURRENT PRICE LIST (CONT'D.)

11.3 Supplemental Services

11.3.1 Custom Calling Features

A. Features Available on a Monthly Basis

1. Features ordered prior to November 19, 2009.

Custom Calling Feature	**Monthly**	
	Residence	
Call Forward	$3.00	
Call Waiting	$3.00	
Call Waiting ID	$3.00	
Three-way Calling	$3.00	
Speed Calling 8	$3.00	
Automatic Call Back (*69)	$4.00	
Auto Redial	$3.00	
Caller ID with Name	$6.00	
Distinctive Ring I	$3.50	
Anonymous Call Rejection	$3.00	
Calling Number Delivery Blocking	$0.00	

2. Features ordered on or after November 19, 2009.

Custom Calling Feature	**Monthly**
Anonymous Call Rejection	$5.00
Auto Call Back (*69)	$7.00
Auto Redial	$1.50
Call Forward	$1.50
Call Screening	$6.00
Calling Number Delivery Blocking	$0.00
Distinctive Ring I	$4.00
Distinctive Ring II	$6.00
Speed Calling 8	$4.00
Three-way Calling	$6.00

SECTION 11 - CURRENT PRICE LIST (CONT'D.)

11.3 Supplemental Services (Cont'd.)

11.3.1 Custom Calling Features (Cont'd.)

B. Features Offered on a Usage Sensitive Basis

Custom Calling Feature	**Per Use**	
	Residence	
3-Way Calling	$0.75	
Auto Redial	$0.75	
Auto Call Back (*69)	$0.75	
Call Trace	$3.50	
Calling Number Delivery Blocking	$0.00	

SECTION 11 - CURRENT PRICE LIST (CONT'D.)

11.3 Supplemental Services (Cont'd.)

11.3.2 Directory Assistance Services

A. Local and IntraLATA

Per Call:	$1.50

B. Call Completion

Local and intraLATA Toll, Per Call:	$0.30

C. National Directory Assistance Service

Per Call:	$1.25

SECTION 11 - CURRENT PRICE LIST (CONT'D.)

11.3 Supplemental Services (Cont'd.)

11.3.3 Operator Services

A. Basic Operator Assistance Service

.1 Local and IntraLATA Usage

Usage charges will be billed at the rate in effect for the presubscribed service purchased by the Customer. See Section 11.2 of this price list.

.2 Per Call Service Charges

Customer Dialed Calling Card	$1.00
Operator Dialed Calling Card	$3.30
Collect	$3.30
Third Party Billed	$3.30
Person-to-Person	$3.30

B. Busy Line Verification and Line Interrupt Service

Busy Line Verification, per request	$5.00
Emergency Interrupt Charge, per request	$5.00

SECTION 11 - CURRENT PRICE LIST (CONT'D.)

11.3 Supplemental Services (Cont'd.)

11.3.4 Directory Listing Service

A. Nonrecurring Charges

Additional Listing, per listing:	$5.00
Non-published Service, per listing:	$5.00
Non-directory Listed Service, per listing:	$5.00

B. Monthly Recurring Charges

	Residential
Additional Listing, per listing:	$1.80
Non-published Service, per listing:	$4.25
Non-directory Listed Service, per line	$0.30