



June 28, 2011  
Via Electronic Filing

Ms. Jocelyn Boyd, Chief Clerk & Administrator  
South Carolina Public Service Commission  
Synergy Business Park, Saluda Building  
101 Executive Center Dr., Suite 100  
Columbia, SC 29210

**RE: tw telecom of south carolina llc  
Local Exchange Services SC PUC Tariff No. 8 - Tariff Revisions**

Dear Ms. Boyd:

Attached for filing please find the electronic copy of the Local Exchange Services Tariff No. 8 tariff revisions submitted on behalf of **tw telecom of south carolina llc**. The purpose of this filing is to grandfather several of the Company's local services and to revise Voice Mail Service and Foreign Exchange Service text. No current Customers will be affected by any of these changes unless they sign a new contract at which time they will be notified. The Company respectfully requests these tariff revisions to become effective on July 4, 2011. The following revised tariff pages are included with this filing:

|   |   |
|---|---|
| 7 <sup>th</sup> Revised Page 1                | Updates Check Sheet   |
| 6 <sup>th</sup> Revised Page 2                | Updates Check Sheet   |
| 3 <sup>rd</sup> Revised Page 4                | Updates Check Sheet   |
| 7 <sup>th</sup> Revised Page 5                | Updates Check Sheet   |
| 5 <sup>th</sup> Revised Page 8                | Updates Table of Contents                                   |
| 4 <sup>th</sup> Revised Pages 9 - 10          | Updates Table of Contents                                   |
| 2 <sup>nd</sup> Revised Pages 112 - 114       | Revises Foreign Exchange Services text                      |
| 1 <sup>st</sup> Revised Pages 155.10 – 155.11 | Revises Voice Mail Service text                             |
| 5 <sup>th</sup> Revised Page 117              | Revises Section 5.5.1, General, text                        |
| 2 <sup>nd</sup> Revised Page 121              | Revises VersiPak rate notation text                         |
| 1 <sup>st</sup> Revised Page 123              | Relocates VersiPak IRPI Service to Section 6                |
| 2 <sup>nd</sup> Revised Page 124              | Relocates VersiPak IRPI Service to Section 6                |
| 2 <sup>nd</sup> Revised Pages 125 - 134       | Relocates Bonded Integrated Service Offerings to Section 6  |
| 2 <sup>nd</sup> Revised Pages 136 - 137       | Revises VersiPak rate notation text                         |
| 3 <sup>rd</sup> Revised Pages 139 - 141       | Relocates VersiPak Flex T and Power T Products to Section 6 |
| 2 <sup>nd</sup> Revised Pages 142 - 143       | Relocates VersiPak Flex T and Power T Products to Section 6 |
| 3 <sup>rd</sup> Revised Pages 144 - 145       | Relocates VersiPak Flex T and Power T Products to Section 6 |
| 2 <sup>nd</sup> Revised Page 153.1            | Relocates VersiPak Lines and Trunks to Section 6            |
| 1 <sup>st</sup> Revised Pages 153.2 – 153.3   | Relocates tw telecom Channel 12 Service to Section 6        |
| Original Pages 313 - 314                      | Grandfathers VersiPak IRPI Service                          |
| Original Pages 315 - 320                      | Grandfathers Bonded Integrated Service Offerings            |
| Original Pages 321 - 332                      | Grandfathers VersiPak Flex T and Power T Products           |
| Original Pages 333 - 334                      | Grandfathers VersiPak Lines and Trunks                      |
| Original Pages 335 - 336                      | Grandfathers tw telecom Channel 12 Service                  |

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Appendix A – Current Rates

|                                       |  |
|---------------------------------------|--|
| 2 <sup>nd</sup> Revised Page 12       | Revises Foreign Exchange Services text                         |
| 3 <sup>rd</sup> Revised Page 16       | Grandfathers VersiPak IRPI Service's current rates             |
| 3 <sup>rd</sup> Revised Pages 17 - 22 | Grandfathers Bonded Integrated Service's current rates         |
| 2 <sup>nd</sup> Revised Page 24       | Revises VersiPak rate notation text                            |
| 3 <sup>rd</sup> Revised Pages 26 - 27 | Grandfathers VersiPak Flex T & Power T Products' current rates |
| 3 <sup>rd</sup> Revised Page 30       | Grandfathers VersiPak Lines and Trunks' current rates          |
| 2 <sup>nd</sup> Revised Page 32       | Grandfathers tw telecom Channel 12 Service's current rates     |

Any questions you may have regarding this filing may be directed to my attention at (407) 740-3002 or via e-mail to [cwrightman@tminc.com](mailto:cwrightman@tminc.com). Thank you for your assistance.

Sincerely,



Connie Wightman  
Consultant

CW/bc

cc: Tammy Chatfield, tw telecom (transmittal only)  
cc: C. Dukes Scott, Executive Director, SC Public Service Commission  
file: tw telecom - SC - Local  
tms: SC11104

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LOCAL EXCHANGE SERVICES TARIFF

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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| 4     | 3 <sup>rd</sup> Revised | * | 35   | Original                | 62.6 | Original                |
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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.19 Foreign Exchange Services, (Cont'd.)

4.19.3 Foreign Exchange Service Option Rates and Charges

The Company's Foreign Exchange Service is available in the following configurations:

- A. Business Expansion Service (BES) – inbound only, intraLATA only service.

|                                    |  |                            |
|------------------------------------|--|----------------------------|
| Local Access Service               | See Section 5.10 for Voice T1; 6.20-6.22 for VersiPak®; 6.23 for tw telecom Channel 12 Service; 5.13 for Complete Lines/Trunks |                            |
| Individual Telephone Numbers       | See Section 5.4  |                            |
|                                    | Maximum Rates  |                            |
|                                    | <u>Monthly Recurring Charge</u>  | <u>Nonrecurring Charge</u> |
| FX Premium Charge, per rate center | \$525.00   | \$100.00                   |
| Interoffice Transport              | N/C  | N/C                        |

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.19 Foreign Exchange Services, (Cont'd.)

4.19.3 Foreign Exchange Service Option Rates and Charges, (Cont'd.)

B. Expanded Exchange Service (EES) - two way, intraLATA only service.

|  |  |                     |
|--|--|---------------------|
| Local Access Service                             | See Section 5.10 for Voice T1; 6.20-6.22 for VersiPak®; 6.23 for tw telecom Channel 12 Service; 5.13 for Complete Lines/Trunks |                     |
| Individual Telephone Number                      | See Section 5.4  |                     |
|  | Maximum Rates  |                     |
|  | Monthly Recurring Charge   | Nonrecurring Charge |
| FX Premium Charge,<br>Per trunk, line or channel | \$32.00  | \$0.00              |
| Per PRI  | \$750.00   | \$0.00              |
| Interoffice Transport                            | N/C  | N/C                 |

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.19 Foreign Exchange Services, (Cont'd.)

4.19.3 Foreign Exchange Service Option Rates and Charges, (Cont'd.)

C. Intercity Switched Service (ISS)

Intercity Switched Service (ISS) is a two way service limited to those areas in which the Company has its own interoffice facilities between localities.

ISS may be purchased in conjunction with BES, in which case BES and ISS monthly recurring charges apply.

|                                    |  |                     |
|------------------------------------|--|---------------------|
| Local Access Service               | See Section 5.10 for Voice T1; 6.20-6.22 for VersiPak®; 6.23 for tw telecom Channel 12 Service; 5.13 for Complete Lines/Trunks |                     |
| Individual Telephone Numbers       | See Section 5.4  |                     |
|                                    | Maximum Rates  |                     |
|                                    | Monthly Recurring Charge   | Nonrecurring Charge |
| FX Premium Charge, per rate center | \$200.00   | \$0.00              |
| Interoffice Transport              | Provided pursuant to Private Line Tariff or ICB  |                     |

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.21 Voice Mail Service

4.21.1 General

Voice Mail Service (VMS) provides the Customer with the capability to receive, send, store and retrieve voice messages over the telephone network. VMS is offered where Simplified Message Desk Interface II (SMDI II) and VMS facilities are available.

The basic component of VMS is the mailbox which provides for receipt and storage of messages. VMS is accessed via a touchtone telephone or similar Dual Tone Multifrequency (DTMF) device and requires the input of a passcode.

VMS is comprised of tiered levels of applications in packages with one or more optional features available. The Customer must access Voice Mail through the use of other network access service provided by the Company or other telecommunications common carriers. Such access, including applicable local usage and toll charges, is the responsibility of the Voice Mail Service Customer.

4.21.2 Business VMS Offerings

Basic Mailbox - provides the Customer with Call Answering and Messaging and Busy Greeting abilities. A Basic Mailbox may receive twenty-five (25) messages in a billing period for the flat fee. Features include Delivery Options and 5 Group Lists. The VMS mailbox holds 15 messages, with a 14 day retention period, a Greeting length of 2 minutes and the ability to receive messages of 2 minutes duration. Call Forward Busy (CFB), Call Forward Don't Answer (CFDA) and Message Waiting Indicator (MWI) are included. (T)

Enhanced Mailbox - provides the Customer with Call Answering and Messaging, Busy Greeting, Reminder and Future Delivery abilities. Features include Delivery Options, 15 Group Lists and Extended Absence Greeting. An Enhanced mailbox may receive 50 messages in a billing period for the flat fee. The VMS mailbox holds 60 messages, with a 45 day retention period, a Greeting length of 5 minutes and the ability to receive messages of 5 minutes duration. Call Forward Busy (CFB), Call Forward Don't Answer (CFDA) and Message Waiting Indicator (MWI) are included. (T)

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 4 - SUPPLEMENTAL SERVICES, (CONT'D.)

4.21 Voice Mail Service, (Cont'd.)

4.21.2 Business VMS Offerings, (Cont'd.)

Deluxe Mailbox - provides the Customer with Call Answering and Messaging, Busy Greeting, expanded Reminder, and Future Delivery abilities. Features include Delivery Options, 15 Group Lists, Extended Absence Greeting and Revert to Operator. A business stand-alone Deluxe Mailbox may receive 73 messages in a billing period for the flat fee. The VMS mailbox allows up to 73 messages, with a 45-day retention period and a Greeting length of 5 minutes. Message may be up to 5 minutes duration per message. Call Forward Busy (CFB), Call Forward Don't Answer (CFDA) and Message Waiting Indicator (MWI) are included.

(T)

4.21.3 Other Services

Pager Notification - allows you to assign a pager number that will be called when a message is received in your mailbox. This feature is only programmable by TWTC and pager out-dial numbers are limited to 800 numbers only.

Tree – A menu option that allows incoming callers to select from a menu of pre-selected one digit options and be routed to that option.

Auto Receptionist – voice mail application frequently used as an automated versus a live receptionist who directs the caller to enter the extension number they are calling and be transferred. Most often used to direct overflow traffic coming in to the receptionist.

Sub Mailboxes – personal mailboxes grouped under a master mailbox.

Greeting Only (5 minutes) – Provides the caller with a notice/greeting only. The length of the greeting can be up to 5 minutes. The caller cannot leave a message.

Greeting Only (10 minutes) – Provides the caller with a notice/greeting only. The length of the greeting can be up to 10 minutes. The caller cannot leave a message.

“Virtual” options on the above products are also supported. These do not require the provisioning of a physical line in order to be supported. These include:

- Virtual Auto Receptionist/ Auto Attendant
- Virtual Basic Mailbox
- Virtual Deluxe Mailbox
- Virtual Enhanced Mailbox
- Virtual Greeting Only (5 minutes)
- Virtual Greeting Only (10 minutes)
- Virtual Tree
- Virtual Pager Notification

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.1 General, (Cont'd.)

5.1.1 The following Business Access Service Options are offered:

- Basic Business Access Line Service
- Flat Rate Business Line Service
- PBX Trunks
- Primary Rate ISDN Service (Grandfathered) (T)
- VersiPak® IPRI Service (Grandfathered) |
- IBL/VersiPak® Packages (Grandfathered) |
- Bonded Integrated Services (Grandfathered) (T)
- Business Terminals
- LATAWide Calling Plan
- VersiPak Flex® T and Power® T Services (Grandfathered) (T)
- Voice T-1 Service
- Automatic Reroute Service
- Foreign Exchange Services
- Channel 12 Service (Grandfathered)
- Complete Lines/Trunks Service
- VersiPak® Lines and Trunks (Grandfathered) (T)
- tw telecom Channel 12 Service (Grandfathered) (T)
- Converged Voice Service

All Business Network Switched Service may be connected to Customer-provided terminal equipment such as station sets, key systems, PBX systems, or facsimile machines. Service may be arranged for two-way calling, inward calling only or outward calling only.

Network services sold to qualified Integrated Business Line and VersiPak® Customers may be eligible for certain discounts as specified in the following paragraphs.

Service is intended for end user applications with local usage not to exceed 200,000 minutes per month. Terms and conditions, rates and charges for applications exceeding 200,000 minutes of local usage per month will be determined on an individual case basis. If the Customer's actual usage exceeds 200,000 minutes of local usage per month, the Company may, upon 30 days written notice, re-calculate and adjust the monthly recurring rates to be charged to the Customer. If the Customer does not accept the adjusted rates, it may, upon notice to the Company, terminate the Service. Termination liability charges may apply as specified elsewhere in this tariff.

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.3 PBX Analog Trunk Service, (Cont'd.)

5.3.2 Maximum Rates and Charges

|                                    | 12 Month    | 24Month     | 36 Month    | 60Month     |
|------------------------------------|-------------|-------------|-------------|-------------|
|                                    | <u>Term</u> | <u>Term</u> | <u>Term</u> | <u>Term</u> |
| Monthly Recurring Charge Per Trunk | \$85.00     | \$80.00     | \$76.00     | \$72.00     |
| Nonrecurring Charge                | \$87.00     | \$87.00     | \$87.00     | \$87.00     |
| Per Additional Trunk               | \$30.00     | \$30.00     | \$30.00     | \$30.00     |

See applicable maximum VersiPak® Rates on Page 333.

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.5 [Reserved for Future Use]

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(M) – Certain material previously found on this page is now located on Page 313.

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.5 [Reserved for Future Use], (Cont'd.)

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(M) - Certain material previously found on this page is now located on Page 313.

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.6 [Reserved for Future Use]

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.6 [Reserved for Future Use], (Cont'd.)

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(M) - Certain material previously found on this page is now located on Page 316.

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.6 [Reserved for Future Use], (Cont'd.)

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(M) - Certain material previously found on this page is now located on Page 316.

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.6 [Reserved for Future Use], (Cont'd.)

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.6 [Reserved for Future Use], (Cont'd.)

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.6 [Reserved for Future Use], (Cont'd.)

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.6 [Reserved for Future Use], (Cont'd.)

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(M) - Certain material previously found on this page is now located on Page 319.

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.6 [Reserved for Future Use], (Cont'd.)

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(M) - Certain material previously found on this page is now located on Page 319.

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.6 [Reserved for Future Use], (Cont'd.)

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(M) - Certain material previously found on this page is now located on Page 319.

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.6 [Reserved for Future Use], (Cont'd.)

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.7 Business Terminals Service, (Cont'd.)

5.7.2 Maximum Rates and Charges

A. Business Terminal with and without Telephone Number

|                                       |                | 12 Month    | 24 Month    | 36 Month    | 60 Month    |
|---------------------------------------|----------------|-------------|-------------|-------------|-------------|
|                                       | <u>Monthly</u> | <u>Term</u> | <u>Term</u> | <u>Term</u> | <u>Term</u> |
| Monthly Recurring Charge              | \$45.00        | \$45.00     | \$45.00     | \$45.00     | ICB         |
| Nonrecurring Charge - Initial         | \$95.00        | \$95.00     | \$95.00     | \$95.00     | \$95.00     |
| Nonrecurring Charge - Each Additional | \$19.50        | \$19.50     | \$19.50     | \$19.50     | \$19.50     |

See applicable maximum VersiPak® Rates on Page 333.

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.7 Business Terminals Service, (Cont'd.)

See applicable maximum VersiPak® Rates on Page 333.

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.9 [Reserved for Future Use]

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(M) - Certain material previously found on this page is now located on Page 321.

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.9 [Reserved for Future Use], (Cont'd.)

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(M) - Certain material previously found on this page is now located on Page 323.

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.9 [Reserved for Future Use], (Cont'd.)

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.9 [Reserved for Future Use], (Cont'd.)

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(M) - Certain material previously found on this page is now located on Page 327.

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.9 [Reserved for Future Use], (Cont'd.)

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.9 [Reserved for Future Use], (Cont'd.)

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(M) - Certain material previously found on this page is now located on Page 329.

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.9 [Reserved for Future Use], (Cont'd.)

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(M) - Certain material previously found on this page is now located on Page 331.

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.14 [Reserved for Future Use]

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(M) – Certain material previously found on this page is now located on Page 333.

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.15 [Reserved for Future Use]

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SECTION 5 - BUSINESS NETWORK SWITCHED SERVICES, (CONT'D.)

5.15 [Reserved for Future Use], (Cont'd.)

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(M) – Certain material previously found on this page is now located on Page 336.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.19 VersiPak® IPRI Service - All VersiPak IPRI Services are grandfathered and are only available to existing Customers at existing locations without modification as of July 4, 2011.

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6.19.1 Description

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VersiPak® IPRI is an integrated, packet-based access solution designed to deliver PRI and Internet services over a single DS-1 (1.536 Mbps) transport facility. Customers may purchase up to 22 PRI trunks (one D and 21 B) with any remaining bandwidth sold as Internet bandwidth CIR. The Internet PRI would be equal to the total of the PRI channels and the Internet CIR. The PRI trunk will consist of a single D channel and the remaining trunks will be provisioned as B channels. This is accomplished through Voice Activity Detection (VAD) and Silence Suppression, which allow bandwidth that is normally stranded during the silent portions of voice calls to be reallocated for Internet transmissions.

VersiPak® IPRI requires a minimum of 6 PRI trunks for voice (one D channel and five B channels) and 128K (two DS-0 equivalent channels) for Internet access. Internet access is offered in increments of 128K

6.19.2 Maximum Rates and Charges

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A. IPRI Facility

|                          | <u>Monthly</u> | <u>12 Month Term</u> | <u>24 Month Term</u> | <u>36 Month Term</u> | <u>60 Month Term</u> |
|--------------------------|----------------|----------------------|----------------------|----------------------|----------------------|
| Monthly Recurring Charge | \$150.00       | \$150.00             | \$150.00             | \$150.00             | \$150.00             |

B. IPRI Standard B Channel

|                          | <u>Monthly</u> | <u>12 Month Term</u> | <u>24 Month Term</u> | <u>36 Month Term</u> | <u>60 Month Term</u> |
|--------------------------|----------------|----------------------|----------------------|----------------------|----------------------|
| Monthly Recurring Charge | \$100.00       | \$90.00              | \$80.00              | \$60.00              | \$60.00              |

C. VersiPak IPRI Installation Charges

|                                      | <u>Nonrecurring Charge</u> |
|--------------------------------------|----------------------------|
| VersiPak Installation-On Net         | \$1,000.00                 |
| VersiPak Installation-Off Net        | \$1,000.00*                |
| *Plus any applicable Off-Net Expense |                            |

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(M) – Certain material now found on this page was previously located on Page 123 and Page 124.

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SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.19 VersiPak® IPRI Service, (Cont'd.)

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6.19.3 Current Rates and Charges

A. IPRI Facility

|                          | <u>Monthly</u> | <u>12 Month Term</u> | <u>24 Month Term</u> | <u>36 Month Term</u> | <u>60 Month Term</u> |
|--------------------------|----------------|----------------------|----------------------|----------------------|----------------------|
| Monthly Recurring Charge | \$75.00        | \$75.00              | \$60.00              | \$60.00              | \$60.00              |

B. IPRI B Channel

|                          | <u>Monthly</u> | <u>12 Month Term</u> | <u>24 Month Term</u> | <u>36 Month Term</u> | <u>60 Month Term</u> |
|--------------------------|----------------|----------------------|----------------------|----------------------|----------------------|
| Monthly Recurring Charge | \$75.00        | \$36.00              | \$27.60              | \$24.00              | \$20.40              |

C. VersiPak® IPRI Installation Charges

|                                      | <u>Nonrecurring Charge</u> |
|--------------------------------------|----------------------------|
| VersiPak Installation-On Net         | \$500.00                   |
| VersiPak Installation-Off Net        | \$500.00*                  |
| *Plus any applicable Off-Net Expense |                            |

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(M) – Certain material now found on this page was previously located on Appendix A, Page 16.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.20 Bonded Integrated Service Offerings - All Bonded Integrated Service Offerings are grandfathered and are only available to existing Customers at existing locations without modification as of July 4, 2011.

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6.20.1 VersiPak® Mach2 Service

A. Service Description

VersiPak® Mach2 Service consists of 3.0 Mbps of Integrated voice and Internet bandwidth. Customers may purchase up to 36 equivalent voice channels with any of the remaining bandwidth sold as Internet bandwidth CIR. The voice channels may be analog (lines or trunks), digital (trunks or PRI) or a combination of both analog and digital. The OutBurst SB is an IAD that integrates voice and data services into a single shared uplink that can provide maximum efficiency by dynamically allocating bandwidth between voice and data. The SB has a built-in Fast Internet interface and three universally configurable slots. One of the slots is used for the uplink to the PPN. The other two slots can be configured for analog or digital voice. The analog voice module supports up to 12 POTS interfaces. One or two of these modules may be used in a SB. The digital voice module supports one DS1 with up to 24 DS0 channels. The voice configuration must fit within the card port capacity of the FXS, FXO and/or DS1v cards.

The VersiPak Mach2 Customer who selects line based channels is also eligible to purchase the Premium Feature Package defined in Section 4.20.

| <u>VersiPak® Mach2</u> | <u>Minimum</u>          | <u>Maximum</u> | <u>CIR</u>           | <u>PIR</u> |
|------------------------|-------------------------|----------------|----------------------|------------|
| Voice                  | 8 channels              | 36 channels    | N/C                  | N/C        |
| Internet*              | 512kbps<br>(8 channels) | 2304Kbps       | Customer<br>specific | 3 Mbps     |
| Voice & Internet       | 36 channels             | 48 channels    | N/C                  | N/C        |

\*Total Internet throughput is less than the actual CIR due to the bandwidth used for packet headers.

- Internet channels must be ordered in increments of 256kbps.
- Peak Information Rate (PIR) is equal to the total voice and Internet bandwidth.

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(M) – Certain material now found on this page was previously located on Page 125.

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SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.20 Bonded Integrated Service Offerings, (Cont'd.)

6.20.1 VersiPak® Mach2 Service, (Cont'd.)

B. Maximum Rates and Charges

1. Business Lines, Business Terminals, Analog Trunks, Digital Trunks

|                          | <u>12_Month</u><br><u>Term</u> | <u>24_Month</u><br><u>Term</u> | <u>36_Month</u><br><u>Term</u> | <u>60_Month</u><br><u>Term</u> |
|--------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| Monthly Recurring Charge | \$52.50                        | \$47.63                        | \$42.75                        | \$38.63                        |

2. PRI Channels

|                          | <u>12_Month</u><br><u>Term</u> | <u>24_Month</u><br><u>Term</u> | <u>36_Month</u><br><u>Term</u> | <u>60_Month</u><br><u>Term</u> |
|--------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| Monthly Recurring Charge | \$55.00                        | \$50.13                        | \$45.25                        | \$41.13                        |

3. Mach IPRI Facility

|                          | <u>12_Month</u><br><u>Term</u> | <u>24_Month</u><br><u>Term</u> | <u>36_Month</u><br><u>Term</u> | <u>60_Month</u><br><u>Term</u> |
|--------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| Monthly Recurring Charge | \$60.00                        | \$55.13                        | \$50.25                        | \$46.13                        |

4. VersiPak® Mach2 Installation Charges

|                                      | <u>Nonrecurring Charge</u> |
|--------------------------------------|----------------------------|
| VersiPak Installation-On Net         | \$1,000.00                 |
| VersiPak Installation-Off Net        | \$1,000.00*                |
| *Plus any applicable Off-Net Expense |                            |

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.20 Bonded Integrated Service Offerings, (Cont'd.)

6.20.1 VersiPak® Mach2 Service, (Cont'd.)

C. Current Rates and Charges

1. Business Lines, Analog Trunks, Digital Trunks

|                          | 12 Month<br><u>Term</u> | 24 Month<br><u>Term</u> | 36 Month<br><u>Term</u> | 60 Month<br><u>Term</u> |
|--------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| Monthly Recurring Charge | \$33.75                 | \$25.88                 | \$22.50                 | \$19.13                 |

2. PRI Channels

|                          | 12 Month<br><u>Term</u> | 24 Month<br><u>Term</u> | 36 Month<br><u>Term</u> | 60 Month<br><u>Term</u> |
|--------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| Monthly Recurring Charge | \$36.00                 | \$27.60                 | \$24.00                 | \$20.40                 |

3. Mach IPRI Facility

|                          | 12 Month<br><u>Term</u> | 24 Month<br><u>Term</u> | 36Month<br><u>Term</u> | 60 Month<br><u>Term</u> |
|--------------------------|-------------------------|-------------------------|------------------------|-------------------------|
| Monthly Recurring Charge | \$75.00                 | \$60.00                 | \$60.00                | \$60.00                 |

4. Business Terminal

a. With and Without Telephone Number

|                          | 12 Month<br><u>Term</u> | 24 Month<br><u>Term</u> | 36 Month<br><u>Term</u> | 60 Month<br><u>Term</u> |
|--------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| Monthly Recurring Charge | \$33.75                 | \$25.88                 | \$22.50                 | \$19.13                 |

b. VersiPak® Mach2 Installation Charges

|                                      | <u>Nonrecurring Charge</u> |
|--------------------------------------|----------------------------|
| VersiPak Installation-On Net         | \$500.00                   |
| VersiPak Installation-Off Net        | \$500.00*                  |
| *Plus any applicable Off-Net Expense |                            |

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(M) – Certain material now found on this page was previously located on Appendix A, Page 17, Page, Page 18, Page 19.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.20 Bonded Integrated Service Offerings, (Cont'd.)

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6.20.2 VersiPak® Mach3 Service

A. Service Description

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The VersiPak® Mach3 Service consists of 4.5 Mbps of Integrated voice and Internet bandwidth. Customers may purchase up to 36 (dependent on IAD card configuration) equivalent voice channels with any of the remaining bandwidth sold as the Internet bandwidth CIR. The voice channels may be analog (lines or trunks), digital (trunks or PRI) or a combination of both and must fit the IAD card configuration. The OutBurst SB is an IAD that integrates voice and data services into a single shared uplink that can provide maximum efficiency by dynamically allocating bandwidth between voice and data. The SB has a built-in Fast Ethernet interface and three universally configurable slots. One of the slots is used for the uplink to the PPN. The other two slots can be configured for analog or digital voice. The analog voice module supports up to 12 POTS interfaces. One or two of these modules may be used in a SB. The digital voice module supports one SD1 with up to 24 DS0 channels. The voice configuration must fit within the card port capacity of the FXS, FXO and/or DS1c cards.

The VersiPak Mach3 Customer who selects line based channels is also eligible to purchase the Premium Feature Package defined in Section 4.20.

| <u>Integrated 3xDS1</u> | <u>Minimum</u> | <u>Maximum</u> | <u>CIR</u>        | <u>PIR</u> |
|-------------------------|----------------|----------------|-------------------|------------|
| Voice                   | 8 channels     | 36 channels    | N/C               | N/C        |
| Internet*               | 2048 Kbps      | 3584 Kbps      | Customer specific | 4.5 Mbps   |
| Voice & Internet        | 56 channels    | 72 channels    | N/C               | N/C        |

\*Total Internet throughput is less than the actual CIR due to the bandwidth used for packet headers.

- Internet channels must be ordered in increments of 512kbps.
- Peak Information Rate (PIR) is equal to the total voice and Internet bandwidth.

(M)

(M) – Certain material now found on this page was previously located on Page 130.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.20 Bonded Integrated Service Offerings, (Cont'd.)

6.20.2 VersiPak® Mach3 Service, (Cont'd.)

B. Maximum Rates and Charges

1. Business Lines, Business Terminals, Analog Trunks, Digital Trunks

|                          | <u>12_Month</u><br><u>Term</u> | <u>24_Month</u><br><u>Term</u> | <u>36_Month</u><br><u>Term</u> | <u>60_Month</u><br><u>Term</u> |
|--------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| Monthly Recurring Charge | \$52.50                        | \$47.63                        | \$42.75                        | \$38.63                        |

2. PRI Channels

|                          | <u>12_Month</u><br><u>Term</u> | <u>24_Month</u><br><u>Term</u> | <u>36_Month</u><br><u>Term</u> | <u>60_Month</u><br><u>Term</u> |
|--------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| Monthly Recurring Charge | \$55.00                        | \$50.13                        | \$45.25                        | \$41.13                        |

3. Mach IPRI Facility

|                          | <u>12_Month</u><br><u>Term</u> | <u>24_Month</u><br><u>Term</u> | <u>36_Month</u><br><u>Term</u> | <u>60_Month</u><br><u>Term</u> |
|--------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| Monthly Recurring Charge | \$60.00                        | \$55.13                        | \$50.25                        | \$46.13                        |

4. VersiPak® Mach3 Installation Charges

|                                      | <u>Nonrecurring Charge</u> |
|--------------------------------------|----------------------------|
| VersiPak Installation-On Net         | \$1,000.00                 |
| VersiPak Installation-Off Net        | \$1,000.00*                |
| *Plus any applicable Off-Net Expense |                            |

(M)(T)

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(M) – Certain material now found on this page was previously located on Page 131, Page 132, Page 133.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.20 Bonded Integrated Service Offerings, (Cont'd.)

(M)(T)

6.20.2 VersiPak® Mach3 Service, (Cont'd.)

C. Current Rates and Charges

(T)

1. Business Lines, Analog Trunks, Digital Trunks

|                          | <u>12 Month</u><br><u>Term</u> | <u>24 Month</u><br><u>Term</u> | <u>36 Month</u><br><u>Term</u> | <u>60 Month</u><br><u>Term</u> |
|--------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| Monthly Recurring Charge | \$33.75                        | \$25.88                        | \$22.50                        | \$19.13                        |

2. PRI Channels

|                          | <u>12 Month</u><br><u>Term</u> | <u>24 Month</u><br><u>Term</u> | <u>36 Month</u><br><u>Term</u> | <u>60 Month</u><br><u>Term</u> |
|--------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| Monthly Recurring Charge | \$36.00                        | \$27.60                        | \$24.00                        | \$20.40                        |

3. Mach IPRI Facility

|                          | <u>12 Month</u><br><u>Term</u> | <u>24 Month</u><br><u>Term</u> | <u>36 Month</u><br><u>Term</u> | <u>60 Month</u><br><u>Term</u> |
|--------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| Monthly Recurring Charge | \$75.00                        | \$60.00                        | \$60.00                        | \$60.00                        |

4. Business Terminal

a. With and Without Telephone Number

|                          | <u>12 Month</u><br><u>Term</u> | <u>24 Month</u><br><u>Term</u> | <u>36 Month</u><br><u>Term</u> | <u>60 Month</u><br><u>Term</u> |
|--------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| Monthly Recurring Charge | \$33.75                        | \$25.88                        | \$22.50                        | \$19.13                        |

b. VersiPak® Mach3 Installation Charges

|                                      | <u>Nonrecurring Charge</u> |
|--------------------------------------|----------------------------|
| VersiPak Installation-On Net         | \$500.00                   |
| VersiPak Installation-Off Net        | \$500.00*                  |
| *Plus any applicable Off-Net Expense |                            |

(M)

(M) – Certain material now found on this page was previously located on Appendix A, Page 20 21, and Page 22.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.21 VersiPak Flex® T and Power® T Products - All VersiPak Flex T-6 Services are grandfathered and are only available to existing Customers at existing locations without modification as of July 4, 2011, except as otherwise noted below. (M)(T)

The following service packages are available as equipment and facilities permit.

6.21.1 VersiPak Flex® T-6 (T)

A. Description

VersiPak Flex® T-6 Service provides six business lines or terminals and 384K Internet Access on DS1 access. It offers flat rated local service, six voice mail boxes, 30 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 3,000 minutes of long distance usage. For Grandfathered Customers as of October 11, 2010, service includes 40 email addresses and the following business features: 30-Number Speed Calling, Call Forwarding Variable, Call Transfer, Three-Way Calling and Hunting. The following features can be purchased separately: Call Waiting; Call Forward Busy; Remote Call Forwarding; Distinctive Ring; and Combined Caller ID.

Default signal type may be loop or ground. Service is provided on two-wire only. Requires AC power.

For the new Customer who selects line based channels, the Select Feature Package defined in Section 4.20 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package as defined in Section 4.20.

B. Maximum Rates and Charges

|                           | 12 Month<br>Term | 24 Month<br>Term | 36 Month<br>Term | 60 Month<br>Term |
|---------------------------|------------------|------------------|------------------|------------------|
| Monthly Recurring Charges | \$1,500.00       | \$1,150.00       | \$900.00         | \$800.00         |
| Nonrecurring Charge       | \$1,000.00       | \$1,000.00       | \$1,000.00       | \$1,000.00       |

C. Previously Grandfathered Rates and Charges - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of October 11, 2010. (T)

|                           | 12 Month<br>Term | 24 Month<br>Term | 36 Month<br>Term | 60 Month<br>Term |
|---------------------------|------------------|------------------|------------------|------------------|
| Monthly Recurring Charges | \$550.00         | \$445.00         | \$355.00         | \$290.00         |
| Nonrecurring Charge       | \$500.00         | \$500.00         | \$500.00         | \$500.00         |

(M) – Certain material now found on this page was previously located on Page 139 and Appendix A, Page 26.



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LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.21 VersiPak Flex® T and Power® T Products, (Cont'd.) - All VersiPak Flex T-12 Services are grandfathered and are only available to existing Customers at existing locations without modification as of July 4, 2011, except as otherwise noted below.

(M)(T)  
|  
|  
|  
(T)

6.21.2 VersiPak Flex® T-12

A. Description

VersiPak Flex® T-12 Service provides 12 business lines or terminals and 512K Internet Access on DS1access. It offers flat rated local service, 12 voice mail boxes, 30 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Grandfathered Customers as of October 11, 2010, service includes 40 email addresses and the following business features: 30-Number Speed Calling, Call Forwarding Variable, Call Transfer, Three-Way Calling and Hunting. The following features can be purchased separately: Caller ID Blocking, Call Waiting; Call Forward Busy; Remote Call Forwarding; Distinctive Ring; Continuous Redial, Last Call Return, Priority Call, Selective Call Forwarding, Selective Call Rejection, Remote Access to Call Forwarding and Combined Caller ID.

Default signal type may be loop or ground. Service is provided on two-wire only. Requires AC power.

For the new Customer who selects line based channels, the Select Feature Package defined in Section 4.20 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package as defined in Section 4.20.

B. Maximum Rates and Charges

|                           | 12 Month<br>Term | 24 Month<br>Term | 36 Month<br>Term | 60 Month<br>Term |
|---------------------------|------------------|------------------|------------------|------------------|
| Monthly Recurring Charges | \$1,650.00       | \$1,300.00       | \$1,050.00       | \$950.00         |
| Nonrecurring Charge       | \$1,000.00       | \$1,000.00       | \$1,000.00       | \$1,000.00       |

C. Previously Grandfathered Rates and Charges - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of October 11, 2010.

(T)

|                           | 12 Month<br>Term | 24 Month<br>Term | 36 Month<br>Term | 60 Month<br>Term |
|---------------------------|------------------|------------------|------------------|------------------|
| Monthly Recurring Charges | \$625.00         | \$525.00         | \$430.00         | \$365.00         |
| Nonrecurring Charge       | \$500.00         | \$500.00         | \$500.00         | \$500.00         |

(M)

(M) – Certain material now found on this page was previously located on Page 140 and Appendix A, Page 26.



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LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.21 VersiPak Flex® T and Power® T Products, (Cont'd.) - All VersiPak Flex T-24 Services are grandfathered and are only available to existing Customers at existing locations without modification as of July 4, 2011, except as otherwise noted below. (M)(T)

6.21.3 VersiPak Flex® T-24 (T)

A. Description

VersiPak Flex® T-24 Service provides 24 business lines or terminals and 1024K Internet Access on DS1access. It offers flat rated local service, 24 voice mail boxes, 30 email addresses, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Grandfathered Customers as of October 11, 2010, service includes 40 email addresses and the following business features: 30-Number Speed Calling, Call Forwarding Variable, Call Transfer, Three-Way Calling and Hunting. The following features can be purchased separately: Caller ID Blocking, Call Waiting; Call Forward Busy; Remote Call Forwarding; Distinctive Ring; Continuous Redial, Last Call Return, Priority Call, Selective Call Forwarding, Selective Call Rejection, Remote Access to Call Forwarding and Combined Caller ID.

Default signal type may be loop or ground. Service is provided on two-wire only. Requires DC power.

For the new Customer who selects line based channels, the Select Feature Package defined in Section 4.20 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package as defined in Section 4.20.

B. Maximum Rates and Charges

|                           | <u>12 Month</u><br><u>Term</u> | <u>24 Month</u><br><u>Term</u> | <u>36 Month</u><br><u>Term</u> | <u>60 Month</u><br><u>Term</u> |
|---------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| Monthly Recurring Charges | \$2,300.00                     | \$1,800.00                     | \$1,300.00                     | \$1,400.00                     |
| Nonrecurring Charge       | \$1,000.00                     | \$1,000.00                     | \$1,000.00                     | \$1,000.00                     |

C. Previously Grandfathered Rates and Charges - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of October 11, 2010. (T)

|                           | <u>12 Month</u><br><u>Term</u> | <u>24 Month</u><br><u>Term</u> | <u>36 Month</u><br><u>Term</u> | <u>60 Month</u><br><u>Term</u> |
|---------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| Monthly Recurring Charges | \$1,150.00                     | \$900.00                       | \$750.00                       | \$700.00                       |
| Nonrecurring Charge       | \$500.00                       | \$500.00                       | \$500.00                       | \$500.00                       |

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.21 VersiPak Flex® T and Power® T Products - All VersiPak Flex T-24 Services are grandfathered and are only available to existing Customers at existing locations without modification as of July 4, 2011. (M)(T)

6.21.3 VersiPak Flex® T-24, (Cont'd.) (T)

D. Rates and Charges (T)

|                           | <u>12 Month</u> | <u>24 Month</u> | <u>36 Month</u> | <u>60 Month</u> |     |
|---------------------------|-----------------|-----------------|-----------------|-----------------|-----|
|                           | <u>Term</u>     | <u>Term</u>     | <u>Term</u>     | <u>Term</u>     |     |
| Monthly Recurring Charges | \$920.00        | \$720.00        | \$600.00        | \$560.00        |     |
| Nonrecurring Charge       | \$500.00        | \$500.00        | \$500.00        | \$500.00        | (M) |

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.21 VersiPak Flex® T and Power® T Products, (Cont'd.) - All VersiPak Power T-12 Services are grandfathered and are only available to existing Customers at existing locations without modification as of July 4, 2011, except as otherwise noted below.

(M)(T)

6.21.4 VersiPak Power® T-12

(T)

A. Description

VersiPak® Power T-12 Service provides 12 analog, digital or PRI trunks with the remainder to be used for Internet Access, not to exceed a DS1 maximum. Service includes flat-rated local service, 30 email addresses, 40 email addresses for Customers grandfathered as of October 11, 2010, 700 MB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Customers utilizing Analog Trunks, Service includes up to 100 Individual Telephone Numbers. For Customers utilizing Digital Trunks, Service includes: Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indices at no additional charge. For Customers utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. PRI Customers may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge.

Analog Trunks default signal type may be loop or ground, Line Code/Framing B8Za-ESF. Service may be provisioned as inward only. Requires DC power.

Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way. Requires DC power.

PRI Service is provisioned only as standard switch protocol option 5E, N1-2, N1-1, Line Coding B8Za - ESF, Pulsing ISDN. Customer yields to glare. Requires DC Power.

B. Maximum Rates and Charges

|                               | 12 Month<br>Term | 24 Month<br>Term | 36 Month<br>Term | 60 Month<br>Term |
|-------------------------------|------------------|------------------|------------------|------------------|
| Monthly Recurring Charges     | \$2,050.00       | \$1,500.00       | \$1,250.00       | \$1,150.00       |
| Nonrecurring Charge - Initial | \$1,000.00       | \$1,000.00       | \$1,000.00       | \$1,000.00       |

(M)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.21 VersiPak Flex® T and Power® T Products - All VersiPak Power T-12 Services are grandfathered and are only available to existing Customers at existing locations without modification as of July 4, 2011, except as otherwise noted below. (M)(T)

6.21.4 VersiPak Power® T-12, (Cont'd.)

C. Previously Grandfathered Rates and Charges - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of October 11, 2010. (T)

|                           | <u>12 Month</u> | <u>24 Month</u> | <u>36 Month</u> | <u>60 Month</u> |
|---------------------------|-----------------|-----------------|-----------------|-----------------|
|                           | <u>Term</u>     | <u>Term</u>     | <u>Term</u>     | <u>Term</u>     |
| Monthly Recurring Charges | \$1,025.00      | \$680.00        | \$550.00        | \$455.00        |
| Nonrecurring Charge       | \$500.00        | \$500.00        | \$500.00        | \$500.00        |

D. Rates and Charges (T)

|                           | <u>12 Month</u> | <u>24 Month</u> | <u>36 Month</u> | <u>60 Month</u> |
|---------------------------|-----------------|-----------------|-----------------|-----------------|
|                           | <u>Term</u>     | <u>Term</u>     | <u>Term</u>     | <u>Term</u>     |
| Monthly Recurring Charges | \$783.00        | \$550.00        | \$469.00        | \$400.00        |
| Nonrecurring Charge       | \$500.00        | \$500.00        | \$500.00        | \$500.00        |

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.21 VersiPak Flex® T and Power® T Products, (Cont'd.) - All VersiPak Power T-24 Services are grandfathered and are only available to existing Customers at existing locations without modification as of July 4, 2011, except as otherwise noted below.

(M)(T)
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(T)

6.21.5 VersiPak Power® T-24

A. Description

VersiPak Powe®r T-24 Service provides 24 digital trunks or PRIs with the remainder to be used for Internet Access, not to exceed a 2xDS1 maximum. Service includes flat-rated local service, 30 email addresses, 100 email addresses for Customers grandfathered as of October 11, 2010, 1 GB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Customers utilizing Digital Trunks, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Digital Trunk Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indices at no additional charge. For Customers utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. PRI Customers may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge.

Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way. Requires DC power.

PRI service is provisioned only as standard, switch protocol option 5E, N1-2, N1-1, Line Coding B8ZA-ESF, Pulsing ISDN. Customer yields to glare. Requires DC power.

B. Maximum Rates and Charges

Table with 5 columns: Term, 12 Month Term, 24 Month Term, 36 Month Term, 60 Month Term. Rows include Monthly Recurring Charges and Nonrecurring Charge - Initial.

(M)

(M) – Certain material now found on this page was previously located on Page 144.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.21 VersiPak Flex® T and Power® T Products, (Cont'd.) - All VersiPak Power T-24 Services are grandfathered and are only available to existing Customers at existing locations without modification as of July 4, 2011, except as otherwise noted below. (M)(T)

6.21.5 VersiPak Power® T-24, (Cont'd.)

C. Previously Grandfathered Rates and Charges - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of October 11, 2010. (T)

|                           | <u>12 Month</u> | <u>24 Month</u> | <u>36 Month</u> | <u>60 Month</u> |
|---------------------------|-----------------|-----------------|-----------------|-----------------|
|                           | <u>Term</u>     | <u>Term</u>     | <u>Term</u>     | <u>Term</u>     |
| Monthly Recurring Charges | \$1,350.00      | \$1,100.00      | \$950.00        | \$900.00        |
| Nonrecurring Charge       | \$500.00        | \$500.00        | \$500.00        | \$500.00        |

D. Rates and Charges (T)

|                           | <u>12 Month</u> | <u>24 Month</u> | <u>36 Month</u> | <u>60 Month</u> |
|---------------------------|-----------------|-----------------|-----------------|-----------------|
|                           | <u>Term</u>     | <u>Term</u>     | <u>Term</u>     | <u>Term</u>     |
| Monthly Recurring Charges | \$920.00        | \$720.00        | \$600.00        | \$560.00        |
| Nonrecurring Charge       | \$500.00        | \$500.00        | \$500.00        | \$500.00        |

(M)

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.21 VersiPak Flex® T and Power® T Products, (Cont'd.) - All VersiPak Power T-48 Services are grandfathered and are only available to existing Customers at existing locations without modification as of July 4, 2011, except as otherwise noted below. (M)(T)

6.21.6 VersiPak Power® T-48 (T)

A. Description

VersiPak Power® T-48 Service provides 48 digital trunks or PRIs with the remainder to be used for Internet Access, not to exceed a 3xDS1 maximum. Service includes flat-rated local service, 60 email addresses, 200 email addresses for Customers grandfathered as of October 11, 2010, 3 GB Web Hosting, a local Main Directory Listing and 5,500 minutes of long distance usage. For Customers utilizing Digital Trunks, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. Digital Trunk Customer may request Call Transfer on Trunks, Multiple Trunk Groups and additional route indices at no additional charge. For Customers utilizing PRIs, service includes Calling Name Transmission, Calling Number Transmission and up to 100 Individual Telephone Numbers. PRI Customers may request Call by Call, Calling Party Number Management (E911 and CARE), Calling Name Delivery, Calling Number Delivery and Two B-Channel Transfer at no additional charge.

Digital Trunks Line Code/Framing B8Za-ESF (no AMI). Service can be provisioned as Inward, Outward or Two-Way. Requires DC power.

PRI service is provisioned only as standard, switch protocol option 5E, N1-2, N1-1, Line Coding B8ZA-ESF, Pulsing ISDN. Customer yields to glare. Requires DC power.

B. Maximum Rates and Charges

|                               | 12 Month<br>Term | 24 Month<br>Term | 36 Month<br>Term | 60 Month<br>Term | (M) |
|-------------------------------|------------------|------------------|------------------|------------------|-----|
| Monthly Recurring Charges     | \$3,200.00       | \$2,700.00       | \$2,400.00       | \$2,300.00       |     |
| Nonrecurring Charge - Initial | \$1,000.00       | \$1,000.00       | \$1,000.00       | \$1,000.00       |     |

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.21 VersiPak Flex® T and Power® T Products, (Cont'd.) - All VersiPak Power T-48 Services are grandfathered and are only available to existing Customers at existing locations without modification as of July 4, 2011, except as otherwise noted below. (M)(T)

6.21.6 VersiPak Power® T-48, (Cont'd.)

C. Previously Grandfathered Rates and Charges - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of October 11, 2010. (T)

|                           | <u>12 Month</u> | <u>24 Month</u> | <u>36 Month</u> | <u>60 Month</u> |
|---------------------------|-----------------|-----------------|-----------------|-----------------|
|                           | <u>Term</u>     | <u>Term</u>     | <u>Term</u>     | <u>Term</u>     |
| Monthly Recurring Charges | \$1,600.00      | \$1,350.00      | \$1,200.00      | \$1,150.00      |
| Nonrecurring Charge       | \$500.00        | \$500.00        | \$500.00        | \$500.00        |

D. Rates and Charges (T)

|                           | <u>12 Month</u> | <u>24 Month</u> | <u>36 Month</u> | <u>60 Month</u> |
|---------------------------|-----------------|-----------------|-----------------|-----------------|
|                           | <u>Term</u>     | <u>Term</u>     | <u>Term</u>     | <u>Term</u>     |
| Monthly Recurring Charges | \$1,360.00      | \$1,148.00      | \$1,020.00      | \$978.00        |
| Nonrecurring Charge       | \$500.00        | \$500.00        | \$500.00        | \$500.00        |

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.22 VersiPak® Lines and Trunks - All VersiPak Lines and Trunks are grandfathered and are only available to existing Customers at existing locations without modification as of July 4, 2011.

(M)(T)

6.22.1 Service Description

(T)

VersiPak Lines and Trunks are the voice portion of an integrated, multi-service, packet-based access service that delivers voice and data services over a single DS-1 (1.544Mbps) transport facility. On-Net VersiPak requires a minimum six (6) voice grade equivalent channels and 128K (2 DS-0 equivalent channels) for Internet Access. Internet Access CIR is offered in increments of 128K. Off –Net VersiPak requires a minimum of six (6) voice grade equivalent channels, 128K for internet access and a total of 12 channels are required. The Customer may select a combination of voice grade equivalent channels (business lines analog trunks, business terminals or digital trunks) and Internet bandwidth. Configuration limitations may occur due to the technical requirements of the voice cards and customer interfaces. Signaling on both the digital and analog trunks will be wink-start. Music or Message on Hold impacts the available bandwidth or channel capacity of the service.

The VersiPak Lines and Trunks Customer who selects line based channels is also eligible to purchase the Premium Feature Package as defined in Section 4.20.

6.22.2 Maximum Rates and Charges

(T)

A. VersiPak Business Lines or Terminals and Analog or Digital Trunks – Flat Rate

|                          | per Line, Terminal or Trunk |             |             |             |
|--------------------------|-----------------------------|-------------|-------------|-------------|
|                          | 12 Month                    | 24 Month    | 36 Month    | 60 Month    |
|                          | <u>Term</u>                 | <u>Term</u> | <u>Term</u> | <u>Term</u> |
| Monthly Recurring Charge | \$67.00                     | \$52.00     | \$46.00     | \$40.00     |

B. VersiPak Business Lines and Trunks Installation Charges

|                                      | <u>Nonrecurring Charge</u> |
|--------------------------------------|----------------------------|
| VersiPak Installation-On Net         | \$1,000.00                 |
| VersiPak Installation-Off Net        | \$1,000.00*                |
| *Plus any applicable Off-Net Expense |                            |

Supplemental Voice Features, Toll and Internet bandwidth are sold separately at an additional charge. If required, an off net facility charge will apply.

Multi-location Customers may also purchase private data transmission channels – ILAN as specified in the private line tariff.

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(M) – Certain material now found on this page was previously located on 153.1.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.22 VersiPak® Lines and Trunks, (Cont'd.)

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6.22.3 Current Rates and Charges

(T)

A. VersiPak Business Lines or Terminals and Analog or Digital Trunks – Flat Rate

|                          | per Line, Terminal or Trunk |             |             |             |
|--------------------------|-----------------------------|-------------|-------------|-------------|
|                          | 12 Month                    | 24 Month    | 36 Month    | 60 Month    |
|                          | <u>Term</u>                 | <u>Term</u> | <u>Term</u> | <u>Term</u> |
| Monthly Recurring Charge | \$33.75                     | \$25.88     | \$22.50     | \$19.13     |

B. VersiPak Business Lines and Trunks Installation Charges

|                                      | <u>Nonrecurring Charge</u> |
|--------------------------------------|----------------------------|
| VersiPak Installation-On Net         | \$500.00                   |
| VersiPak Installation-Off Net        | \$500.00*                  |
| *Plus any applicable Off-Net Expense |                            |

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(M) – Certain material now found on this page was previously located on Appendix A, Page 30.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.23 tw telecom Channel 12 Service - All tw telecom Channel 12 Services are grandfathered and are only available to existing Customers at existing locations without modification as of July 4, 2011.

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6.23.1 Description

tw telecom Channel 12 Service is available as a voice only or as an integrated (voice and internet) solution. tw telecom Channel 12 is a bundled service consisting of local exchange service with selected features, as described below; a Long Distance and/or Toll Free usage allowance of 2,500 minutes per DS1/PRI facility; and Internet Access. Additional Toll services are provided pursuant to the Company's published tariffs and rate schedules. The Customer may opt for all channels to be used for voice service.

tw telecom Channel 12 Service is limited to customers served from a Company switch. A minimum of 12 channels must be purchased and provisioned on DS1/PRI access facility for a flat base fee. Additional channels may be purchased at the per channel rate to total 24 channels per DS1/PRI access facility. Customers may purchase multiple facilities following the same pricing methodology. When tw telecom Channel 12 is offered as an integrated solution, a minimum of 4 voice channels must be provisioned.

The Customer who purchases tw telecom Channel 12 Service may select a combination of lines and trunks or PRI channels. PRI channels and Digital Trunks cannot be combined in the same solution. Listed below are the channel type options:

- Business Lines or terminals
- Analog Trunks
- Digital Trunks
- PRI Trunks

For the Customer who selects line based channels, the Select Feature Package defined in Section 4.20 is available at no additional charge. The Customer is also eligible to purchase the Premium Feature Package defined in Section 4.20.

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(M) – Certain material now found on this page was previously located on 153.2.

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LOCAL EXCHANGE SERVICES TARIFF

SECTION 6 - GRANDFATHERED SERVICES, (CONT'D.)

6.23 tw telecom Channel 12 Service, (Cont'd.)

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6.23.2 Maximum Rates and Charges

(T)

|   | 12 Month<br><u>Term</u> | 24 Month<br><u>Term</u> | 36 Month<br><u>Term</u> | Nonrecurring<br><u>Charges</u> |
|---|-------------------------|-------------------------|-------------------------|--------------------------------|
| tw telecom Channel 12-On-Net<br>DS1/PRI access facility base rate<br>(includes up to 12 channels) | \$1,100.00              | \$1,000.00              | \$1,000.00              | \$500.00, per<br>order         |
| Additional Channels   | \$50.00                 | \$40.00                 | \$40.00                 | \$100.00                       |

|   | 12 Month<br><u>Term</u> | 24 Month<br><u>Term</u> | 36 Month<br><u>Term</u> | Nonrecurring<br><u>Charges</u> |
|---|-------------------------|-------------------------|-------------------------|--------------------------------|
| tw telecom Channel 12-Off-Net<br>Colocated<br>DS1/PRI access facility base<br>rate (includes up to 12 channels) | \$1,100.00              | \$1,000.00              | \$1,000.00              | \$500.00, per<br>order         |
| Additional Channels   | \$50.00                 | \$40.00                 | \$40.00                 | \$100.00                       |

|  | 12 Month<br><u>Term</u> | 24 Month<br><u>Term</u> | 36 Month<br><u>Term</u> | Nonrecurring<br><u>Charges</u> |
|--|-------------------------|-------------------------|-------------------------|--------------------------------|
| tw telecom Channel 12 - Off-Net<br>DS1/PRI access facility base<br>rate (includes up to 12 channels) | \$1,500.00              | \$1,200.00              | \$1,100.00              | \$500.00, per<br>order         |
| Additional Channels  | \$50.00                 | \$40.00                 | \$40.00                 | \$100.00                       |

6.23.3 Current Rates and Charges

(T)

|   | 12 Month<br><u>Term</u> | 24 Month<br><u>Term</u> | 36 Month<br><u>Term</u> | Nonrecurring<br><u>Charges</u> |
|---|-------------------------|-------------------------|-------------------------|--------------------------------|
| tw telecom Channel 12-On-Net<br>DS1/PRI access facility base rate<br>(includes up to 12 channels) | \$525.00                | \$472.50                | \$446.25                | \$250.00, per<br>order         |
| Additional Channels   | \$16.00                 | \$14.40                 | \$13.60                 | \$0.00                         |

|   | 12 Month<br><u>Term</u> | 24 Month<br><u>Term</u> | 36 Month<br><u>Term</u> | Nonrecurring<br><u>Charges</u> |
|---|-------------------------|-------------------------|-------------------------|--------------------------------|
| tw telecom Channel 12-Off-Net<br>Colocated<br>DS1/PRI access facility base<br>rate (includes up to 12 channels) | \$550.00                | \$495.00                | \$467.50                | \$250.00, per<br>order         |
| Additional Channels   | \$16.00                 | \$14.40                 | \$13.60                 | \$0.00                         |

|  | 12 Month<br><u>Term</u> | 24 Month<br><u>Term</u> | 36 Month<br><u>Term</u> | Nonrecurring<br><u>Charges</u> |
|--|-------------------------|-------------------------|-------------------------|--------------------------------|
| tw telecom Channel 12 - Off-Net<br>DS1/PRI access facility base<br>rate (includes up to 12 channels) | \$575.00                | \$517.50                | \$488.75                | \$250.00, per<br>order         |
| Additional Channels  | \$16.00                 | \$14.40                 | \$13.60                 | \$0.00                         |

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

23. Foreign Exchange Services (Section 4.19)

A. Business Expansion Service (BES) – inbound only, intraLATA only service.

|                                    |  |                            |
|------------------------------------|--|----------------------------|
| Local Access Service               | See Section 5.10 for Voice T1; 6.20-6.22 for VersiPak®; 6.23 for tw telecom Channel 12 Service; 5.13 for Complete Lines/Trunks |                            |
| Individual Telephone Numbers       | See Section 5.4  |                            |
|                                    | <u>Monthly Recurring Charge</u>  | <u>Nonrecurring Charge</u> |
| FX Premium Charge, per rate center | \$40.00  | \$0.00                     |
| Interoffice Transport              | N/C  | N/C                        |

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B. Expanded Exchange Service (EES) - two way, intraLATA only service.

|   |  |                            |
|---|--|----------------------------|
| Local Access Service                                    | See Section 5.10 for Voice T1; 6.20-6.22 for VersiPak®; 6.23 for tw telecom Channel 12 Service; 5.13 for Complete Lines/Trunks |                            |
| Individual Telephone Number                             | See Section 5.4  |                            |
|   | <u>Monthly Recurring Charge</u>  | <u>Nonrecurring Charge</u> |
| FX Premium Charge, Per trunk, line or channel - Per PRI | \$20.85<br>\$500.00  | \$0.00<br>\$0.00           |
| Interoffice Transport                                   | N/C  | N/C                        |

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C. Intercity Switched Service (ISS)

|                                    |  |                            |
|------------------------------------|--|----------------------------|
| Local Access Service               | See Section 5.10 for Voice T1; 6.20-6.22 for VersiPak®; 6.23 for tw telecom Channel 12 Service; 5.13 for Complete Lines/Trunks |                            |
| Individual Telephone Numbers       | See Section 5.4  |                            |
|                                    | <u>Monthly Recurring Charge</u>  | <u>Nonrecurring Charge</u> |
| FX Premium Charge, per rate center | \$100.00   | \$0.00                     |
| Interoffice Transport              | Provided pursuant to Private Line Tariff or ICB  |                            |

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LOCAL EXCHANGE SERVICES TARIFF

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CURRENT RATES, (CONT'D.)

27. [Reserved for Future Use]

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CURRENT RATES, (CONT'D.)

28. [Reserved for Future Use]

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CURRENT RATES, (CONT'D.)

28. [Reserved for Future Use], (Cont'd.)

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CURRENT RATES, (CONT'D.)

28. [Reserved for Future Use], (Cont'd.)

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CURRENT RATES, (CONT'D.)

28. [Reserved for Future Use], (Cont'd.)

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CURRENT RATES, (CONT'D.)

28. [Reserved for Future Use], (Cont'd.)

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CURRENT RATES, (CONT'D.)

28. [Reserved for Future Use], (Cont'd.)

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CURRENT RATES, (CONT'D.)

29. Business Terminals (Section 5.7), (Cont'd.)

B. Business Terminal without Telephone Numbers

See applicable current VersiPak® Rates on Page 334.

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LOCAL EXCHANGE SERVICES TARIFF

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CURRENT RATES, (CONT'D.)

31. [Reserved for Future Use]

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CURRENT RATES, (CONT'D.)

31. [Reserved for Future Use], (Cont'd.)

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

35. Complete Lines/Trunks Service (Section 5.13)

A. Nonrecurring Charges

|                       | <u>Month to</u><br><u>Month</u> | <u>12 Month</u><br><u>Term</u> | <u>24 Month</u><br><u>Term</u> | <u>36 Month</u><br><u>Term</u> |
|-----------------------|---------------------------------|--------------------------------|--------------------------------|--------------------------------|
| Columbia & Greenville | \$20.00                         | \$20.00                        | \$20.00                        | \$20.00                        |

B. Monthly Recurring Charges

|  | <u>Month to</u><br><u>Month</u> | <u>12 Month</u><br><u>Term</u> | <u>24 Month</u><br><u>Term</u> | <u>36 Month</u><br><u>Term</u> |
|--|---------------------------------|--------------------------------|--------------------------------|--------------------------------|
| Columbia & Greenville<br>B Channel<br>per Line/Trunk | \$37.50                         | \$37.50                        | \$33.75                        | \$31.88                        |
| D Channel<br>per DS1 Access Facility                 | \$110.00                        | \$110.00                       | \$ 99.00                       | \$93.50                        |

36. [Reserved for Future Use

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(M) – Certain material previously found on this page is now located on Page 334.

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LOCAL EXCHANGE SERVICES TARIFF

CURRENT RATES, (CONT'D.)

37. Business Line and Terminal Features (Section 4.20), (Cont'd.)

A. Recurring and Nonrecurring Charges, (Cont'd.)

6. Remote Call Forwarding - All LATAs

| <u>Feature</u>                        | <u>Recurring<br/>Charges</u> | <u>Nonrecurring<br/>Charges</u> |
|---------------------------------------|------------------------------|---------------------------------|
| Remote Call Forwarding – Initial Path | \$12.00                      | \$0.00                          |
| Remote Call Forwarding – Addl Path    | \$12.00                      | \$0.00                          |

38. [Reserved for Future Use]

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(M) – Certain material previously found on this page is now located on Page 336.