

**CHARTER FIBERLINK  
SC-CCO, LLC**

**Betty Sanders**  
Director Regulatory Affairs  
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January 11, 2012

**FILED ELECTRONICALLY**

Mr. Charles Terreni, Chief Clerk  
Public Service Commission of South Carolina  
Synergy Business Park  
101 Executive Center Drive  
Columbia, South Carolina 29210

RE: Charter Fiberlink SC-CCO, LLC Revised Tariff Filing

Dear Mr. Terreni:

Attached please find electronic tariff revisions filed to Charter Fiberlink SC-CCO, LLC's ("Charter") Tariff(s) No. 3. The following tariff pages listed below carry an effective date of January 17, 2012.

44 <sup>th</sup> Revised Page 2	3 <sup>rd</sup> Revised Page 42.1	1 <sup>st</sup> Revised Page 45.1
2 <sup>nd</sup> Revised Page 46.1	2 <sup>nd</sup> Revised Page 47.1	12 <sup>th</sup> Revised Page 53
4 <sup>th</sup> Revised Page 53.1		

In this filing, Chart is establishing Session Initiated Protocol (SIP) trunks, a new offering under our Voice Trunk Service which is available to business customers.

Questions regarding this filing may be directed to me at 314 288-3259 or to Larry Bowman at 314 543-2855.

Sincerely,



Betty Sanders

**Check Sheet**

The pages listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective page(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date indicated below.

Page	Revision	Page	Revision	Page	Revision
1	Original	30.1.1	3 <sup>rd</sup> Revised	48.1	3 <sup>rd</sup> Revised
2	44 <sup>th</sup> Revised*	30.1.2	2 <sup>nd</sup> Revised	48.2	5 <sup>th</sup> Revised
3	4 <sup>th</sup> Revised	30.2	4 <sup>th</sup> Revised	48.3	1 <sup>st</sup> Revised
3.1	Original	30.3	1 <sup>st</sup> Revised	48.4	Original
4	1 <sup>st</sup> Revised	30.4	2 <sup>nd</sup> Revised	48.5	Original
5	Original	31	7 <sup>th</sup> Revised	48.6	Original
6	Original	31.1	Original	49	10 <sup>th</sup> Revised
7	1 <sup>st</sup> Revised	32	4 <sup>th</sup> Revised	50	18 <sup>th</sup> Revised
8	2 <sup>nd</sup> Revised	33	13 <sup>th</sup> Revised	50.1	Original
9	Original	33.1	6 <sup>th</sup> Revised	51	2 <sup>nd</sup> Revised
10	3 <sup>rd</sup> Revised	34	11 <sup>th</sup> Revised	52	6 <sup>th</sup> Revised
11	3 <sup>rd</sup> Revised	35	4 <sup>th</sup> Revised	52.1	1 <sup>st</sup> Revised
12	4 <sup>th</sup> Revised	35.1	6 <sup>th</sup> Revised	53	11 <sup>th</sup> Revised
13	2 <sup>nd</sup> Revised	35.2	1 <sup>st</sup> Revised	53.1	3 <sup>rd</sup> Revised
14	Original	36	3 <sup>rd</sup> Revised	54	1 <sup>st</sup> Revised
15	Original	37	4 <sup>th</sup> Revised	54.1	3 <sup>rd</sup> Revised
16	1 <sup>st</sup> Revised	37.1	2 <sup>nd</sup> Revised	54.2	Original
16.1	Original	38	4 <sup>th</sup> Revised	55	1 <sup>st</sup> Revised
16.2	1 <sup>st</sup> Revised	39	5 <sup>th</sup> Revised	55.1	1 <sup>st</sup> Revised
17	1 <sup>st</sup> Revised	40	4 <sup>th</sup> Revised	55.2	Original
18	1 <sup>st</sup> Revised	41	3 <sup>rd</sup> Revised	56	1 <sup>st</sup> Revised
19	3 <sup>rd</sup> Revised	42	4 <sup>th</sup> Revised	56.1	Original
20	3 <sup>rd</sup> Revised	42.1	3 <sup>rd</sup> Revised*		
21	Original	43	3 <sup>rd</sup> Revised		
22	2 <sup>nd</sup> Revised	44	4 <sup>th</sup> Revised		
22.1	5 <sup>th</sup> Revised	44.1	1 <sup>st</sup> Revised		
22.2	Original	45	2 <sup>nd</sup> Revised		
23	4 <sup>th</sup> Revised	45.1	1 <sup>st</sup> Revised*		
24	Original	46	9 <sup>th</sup> Revised		
25	Original	46.1	1 <sup>st</sup> Revised		
26	Original	46.2	1 <sup>st</sup> Revised		
27	3 <sup>rd</sup> Revised	46.3	Original		
28	5 <sup>th</sup> Revised	47	4 <sup>th</sup> Revised		
28.1	Original	47.1	2 <sup>nd</sup> Revised*		
29	5 <sup>th</sup> Revised	48	2 <sup>nd</sup> Revised		
30	11 <sup>th</sup> Revised				
30.1	2 <sup>nd</sup> Revised				

\*New/Revised this filing

Issued By: Betty Sanders, Director Regulatory Affairs  
12405 Powerscourt Drive, St. Louis, MO 63131  
Charter Fiberlink SC-CCO, LLC

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### 5.7.1. Recurring Rates

#### Charter Business® Voice Trunk Service

This is a local exchange private, dedicated access service. This T1 Primary Rate Interface (PRI) or Integrated Services Digital Network (ISDN) service will be provided over fiber facilities only and configured with up to 23 voice and 1 signaling channel. Session Initiated Protocol (SIP) Trunking is configured with 4 channels. Services are available to business customers within the local service area of the Telephone Company and who subscribe to the local exchange service of the Telephone Company. The quantity of services provided is dependent on the technical feasibility at the specific location. The rates for this service will be determined on an Individual Case Basis.

(C)  
(C)

Local exchange service as described in this tariff with the exception of Line Intercept Services, will be provided for Charter Business® Voice Trunk Service. Also included is Caller Identification, upon request up to ten Toll Free numbers for PRI and up to two Toll Free numbers for SIP Trunking, and logical grouping of the channels across voice trunks. Service Charges as described in section 5.7.4 for business will be applicable to this service. Additional construction and facilities may be required at the customer's expense and will be determined on an Individual Case Basis.

(C)

Direct Inward Dial (DID) numbers are available for purchase with Charter Business® Voice Trunk only. DID numbers come in 10, 20 and 100 blocks.

(C)

DID 10 Block	\$ 6.00 per month
DID 20 Block	\$10.00 per month
DID 100 Block	\$40.00 per month

(C)

The following services as described and priced in this tariff for business services are also available with Charter Business® Voice Trunk.

- Additional White/Blue Page Listing
- Directory Assistance
- Private Number Service
- Toll Restriction
- Block International
- Additional Yellow Page Listing
- Operator Services
- Block 3<sup>rd</sup> Party and Collect
- Remote Number Forwarding
- Direct Inward Dial
- Voice Trunk Overflow
- Automatic DID Overflow

(C)  
(N)

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**5.7.2. Custom Calling Features (cont'd)**

Name	Description	Monthly Recurring Charter, per line
Auto Attendant	The Auto Attendant serves as an automated receptionist that answers the phone and provides a personalized message to callers with options for connecting to the operator, dialing by name or extension, or connecting to up to nine configurable extensions.	\$29.98
Alternate Numbers with Primary Line Service	Alternate numbers enable users to add up to ten phone numbers and /or extensions assigned to them. The ten phone numbers must be from a Telephone Company serviceable rate center of the customer's physical location. The usual ringing is provided for incoming calls to the primary phone number and users have the option of enabling a distinctive ring for each number. For outgoing calls from the user, the user's primary phone number is the calling line identity.	\$9.98
Remote Number Forwarding - Advanced	Allows a telephone number which, when called will automatically transfer the call to another telephone number. Paths allowing for simultaneous incoming calls are included. The rate for this feature is in addition to applicable rates for the services used. Applicable long distance charges will be at the Basic Long Distance Plan rate only.	\$30.00
Automatic Direct Inward Dial (DID) Overflow	Allows calls to automatically overflow from one or more DIDs at one location to another number. DID Overflow is only available with Charter Business® Voice Trunk Service with a maximum of 20 DIDs.	\$50.00 per Voice Trunk per month

(N)  
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(N)

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**5.7.3. Other Services and Charges (cont'd)**

<u>Name</u>	<u>Description</u>	<u>Maximum Charge</u>	
Seasonal Suspension	Allows a telephone account to Remain active while suspending Service for up to 3, 4, 5, or 6 Consecutive months. Only 1 allowed per calendar year.	\$ 13.00 per line per month	
Voice Trunk Overflow	Allows calls to automatically overflow from one or more Voice Trunks at one location to one or more Voice Trunks at another location.	\$50.00 per Voice Trunk per month	(C)

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#### 5.7.4. Service and Equipment Charges (Cont'd)

Service and Equipment (S&E) charges are one-time charges associated with the connection, change or termination of business local exchange service. These charges are as follows:

<u>Description</u>	<u>Maximum Charge</u>	
Remote Number Forwarding One time installation charge per telephone number	\$ 50.00	
Voice Trunk Disaster Recovery One time charge to manually transfer numbers from a Voice Trunk and point them to another number temporarily.	\$150.00	(C)
Repair Maintenance Labor associated with the repair of customer caused incidents		
-Regular Time: Mon-Sat 8 a.m. to 8 p.m.	\$230.00	
-Overtime: Mon-Sat 8 p.m. to 8 a.m.	\$350.00	
-Premium: Sundays and National Holidays	\$460.00	

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**Appendix C – Current Price List for Business Services**

<u>Section</u>	<u>Service Description</u>	<u>Current Monthly Charge</u>	<u>Current Non-Recurring Charge</u>
	Block Repeat Dialing	NC	
	Selective Call Acceptance	\$ 4.00	
	Speed Dial 8	\$ 2.00	
	Speed Dial 30	\$ 3.00	
	Three Way Calling	\$ 4.00	
	Toll Restriction	NC	
	Block Collect Calls	NC	
	Block Third Party Calling	NC	
	Block International LD Calling	NC	
	Block Operator Services And Directory Assistance	NC	
	Auto Call Back	\$ 4.00	\$ .90 per use \$ 9.00 Maximum per mo.
	Auto Busy Redial	\$ 4.00	\$ .90 per use \$ 9.00 Maximum per mo.
	Call Hold	\$ .50	
	Hot Line	\$ .50	
	Auto Attendant	\$ 14.99	
	Alternate Numbers with Primary Line Service	\$ 4.99	
	Remote Number- Forwarding Advanced	\$ 15.00	
	Automatic DID Overflow	\$ 25.00 per Voice Trunk	(C)

5.7.3 Other Services and Charges

Additional White and/or Blue*** Page Listings	\$ 5.00	
Additional Yellow Page Listing	\$ 5.00	
Enhanced Directory Assistance		\$ 1.79 per use
Directory Assistance for Physically Impaired		NC
Hunt Group	\$ 1.50	
Non-Listed Number*	\$ 5.00	
Non-Published Number*	\$ 5.00	
Operator Assisted Calls**		
Private Number Service	\$ 5.00	
Seasonal Suspension	\$ 10.00	
DID 20 Block	\$ 5.00	
DID 100 Block	\$ 20.00	
Voice Trunk Overflow	\$ 25.00 per Voice Trunk	(C)

(\*) Effective 2/24/09, these services will be unavailable to new customers. Existing customers who subscribe to these services will be grandfathered and allowed to retain these services until: 1) service is terminated per customer's request, 2) non pay disconnection of telephone service or) the Customer is notified by the Company that the grandfathered service has been discontinued.

(\*\*)Local Operator Services are provided by the Company via a contractual agreement through a third party vendor. Rates per call are given upon request and are as quoted by the operator.

(\*\*\*)Blue page directory listings are available for government entities, schools and libraries.

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**Appendix C – Current Price List for Business Services**

<u>Section</u>	<u>Service Description</u>	<u>Current Monthly Charge</u>	<u>Current Non-Recurring Charge</u>
5.7.4	Service and Equipment Charges		
	Extended Referral Message		\$ 2.00
	Directory Listing Change		\$ 10.00
	Returned Check Charge		\$ 25.00
	Telephone Number Change		\$ 20.00
	New Installation		\$ 49.00
	New Installation (3 or more lines)		\$ 25.00
	Add additional jack on new Installation		\$ 30.00
	Add phone jack to existing account (Note 1)		\$75.00
	Service Dispatch		\$ 45.00
	Reconnection		\$ 30.00
	Non Pay Reconnection		\$ 30.00
	Add Phone Line		\$ 75.00
	(subsequent dispatch) (Note 1)		
	Reconfigure Existing Jack (Note 1)		\$ 75.00
	Repair/Maintenance(customer caused incidents)		
	Regular Time: Mon.-Sat		
	8a.m.-8p.m.		\$ 115.00 per dispatch
	Overtime: Mon.-Sat		
	8p.m. – 8a.m.		\$ 175.00 per dispatch
	Premium: Sundays & Holidays		\$ 230.00 per dispatch
	Remote Number Forwarding		\$ 25.00
	One time installation charge per telephone number		
	Voice Trunk Disaster Recovery		\$ 150.00

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Note 1: Nonrecurring charges include the service dispatch charge

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