



August 2, 2016
Via Web Filing

Ms. Jocelyn Boyd, Chief Clerk
South Carolina Public Service Commission
101 Executive Center Dr.
Suite 100
Columbia, SC 29210

**RE: ACN Communication Services, LLC
Revision for South Carolina Tariff No. 5 (Local)**

Dear Ms. Boyd:

Enclosed for filing please find the original of the above-referenced tariff filing submitted on behalf of ACN Communication Services, LLC. This filing deletes certain operator services which will no longer be offered by the Company, including Busy Line Verification and Interrupt (BLVI), collect calling, person-to-person calling and calls billed to a third party. All Customers have been notified of the discontinuance of these services via the enclosed customer notice. The Company respectfully requests an effective date for this filing of August 15, 2016.

The following tariff pages are included with this filing:

Preface, 2 nd Revised Page 2	Updates Check Sheet
Preface, 1 st Revised Page 3	Updates Check Sheet
Preface, 2 nd Revised Page 4	Updates Check Sheet
Section 5, 1 st Revised Page 1	Deletes Text
Section 5, 1 st Revised Page 24	Deletes Collect Calling & BLVI
Section 5, 1 st Revised Page 27	Deletes Collect Calling & BLVI
Section 6, 1 st Revised Page 8	Deletes Person-to-Person & Revises Operator Station Text
Section 6, 1 st Revised Page 9	Deletes BLVI
Section 6, 1 st Revised Page 10	Deletes Collect, Third Party Billed, Person-to-Person & BLVI
Section 11, 1 st Revised Page 14	Deletes Collect Calling & BLVI
Section 11, 1 st Revised Page 16	Deletes Collect Calling & BLVI
Section 11, 1 st Revised Page 21	Deletes Collect, Third Party Billed, Person-to-Person & BLVI

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to sthomas@tminc.com. Thank you for your assistance in this matter.

Sincerely,

/s/ Sharon Thomas

Sharon Thomas
Consultant to ACN Communication Services, LLC

cc: Executive Director, SC Public Service Commission
file: ACN Comm Serv - South Carolina - Local
tms: SC11603

Enclosures
ST/mw

Pending applicable regulatory approvals, on or after August 15, 2016, ACN Communication Services, LLC,¹ ("ACN") will no longer offer the following operator services: Person-to-Person calls, calls Billed to Third Party, Collect Calling, Busy Line Verification/Interruption Service, and International Directory Assistance. These services will be discontinued in affected service areas in Alabama, Arkansas, California, Florida, Georgia, Illinois, Indiana, Kansas, Kentucky, Louisiana, Michigan, Mississippi, Missouri, Nevada, North Carolina, Ohio, Oklahoma, South Carolina, Tennessee, Texas, and Wisconsin.

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of ACN Communication Services, LLC. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

ACN Customer Care can be reached at 1-877-226-1010.

Thank you,

ACN Communication Services, LLC
1000 Progress Place
Concord, NC 28025-2449

¹ ACN currently operates as ACN Communication Services, Inc. in Tennessee..

LOCAL TELECOMMUNICATIONS SERVICE TARIFF

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

SECTION	PAGE	REVISION	SECTION	PAGE	REVISION
	Title	Original	2	17	Original
Preface	1	Original	2	18	Original
Preface	2	2 nd Revised *	2	19	Original
Preface	3	1 st Revised *	2	20	Original
Preface	4	2 nd Revised *	2	21	Original
Preface	5	Original	2	22	Original
Preface	6	Original	2	23	Original
Preface	7	Original	2	24	Original
1	1	Original	2	25	Original
1	2	Original	2	26	Original
1	3	Original	2	27	Original
1	4	Original	2	28	Original
1	5	Original	2	29	Original
2	1	Original	2	30	Original
2	2	Original	2	31	Original
2	3	Original	2	32	Original
2	4	Original	2	33	Original
2	5	Original	2	34	Original
2	6	Original	2	35	Original
2	7	Original	2	36	Original
2	8	Original	2	37	Original
2	9	Original	2	38	Original
2	10	Original	2	39	Original
2	11	Original	2	40	Original
2	12	Original	2	41	Original
2	13	Original	3	1	Original
2	14	Original			
2	15	Original			
2	16	Original			

* - indicates those pages included with this filing

Issued: August 2, 2016

Effective: August 15, 2016

Issued by:

Treasurer/CFO
 1000 Progress Place
 Concord, North Carolina 28025
 Toll Free: (888) 226-1010
 www.myacn.com

LOCAL TELECOMMUNICATIONS SERVICE TARIFF

CHECK SHEET (CONT'D.)

SECTION	PAGE	REVISION	SECTION	PAGE	REVISION	
4	1	Original	5	22	Original	
4	2	Original	5	23	Original	
4	3	Original	5	24	1 st Revised	*
4	4	Original	5	25	Original	
4	5	Original	5	26	Original	
4	6	Original	5	27	1 st Revised	*
4	7	Original	5	28	Original	
4	8	Original	6	1	Original	
4	9	Original	6	2	Original	
5	1	1 st Revised	6	3	Original	*
5	2	Original	6	4	Original	
5	3	Original	6	5	Original	
5	4	Original	6	6	Original	
5	5	Original	6	7	Original	
5	6	Original	6	8	1 st Revised	*
5	7	Original	6	9	1 st Revised	*
5	8	Original	6	10	1 st Revised	*
5	9	Original	6	11	Original	
5	10	Original	6	12	Original	
5	11	Original	6	13	Original	
5	12	Original	6	14	Original	
5	13	Original	6	15	Original	
5	14	Original	6	16	Original	
5	15	Original				
5	16	Original				
5	17	Original				
5	18	Original				
5	19	Original				
5	20	Original				
5	21	Original				

* - indicates those pages included with this filing

Issued: August 2, 2016

Effective: August 15, 2016

Issued by:

Treasurer/CFO
 1000 Progress Place
 Concord, North Carolina 28025
 Toll Free: (888) 226-1010
 www.myacn.com

LOCAL TELECOMMUNICATIONS SERVICE TARIFF

CHECK SHEET (CONT'D.)

SECTION	PAGE	REVISION	SECTION	PAGE	REVISION
7	1	Original	11	18	Original
8	1	Original	11	19	Original
9	1	Original	11	20	Original
9	2	Original	11	21	1 st Revised *
9	3	Original	11	22	Original
9	4	Original			
9	5	Original			
10	1	Original			
11	1	Original			
11	2	Original			
11	3	Original			
11	4	Original			
11	5	Original			
11	6	Original			
11	7	Original			
11	8	Original			
11	9	Original			
11	10	1 st Revised			
11	11	1 st Revised			
11	12	Original			
11	13	Original			
11	14	1 st Revised *			
11	15	Original			
11	16	1 st Revised *			
11	17	Original			

Issued: August 2, 2016

Effective: August 15, 2016

Issued by: Treasurer/CFO
 1000 Progress Place
 Concord, North Carolina 28025
 Toll Free: (888) 226-1010
 www.myacn.com

LOCAL TELECOMMUNICATIONS SERVICE TARIFF

SECTION 5 – LOCAL EXCHANGE SERVICES

5.1 Charges Based on Duration of Use

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

5.1.1 Calls are measured in durational increments identified for each service. All calls that are fractions of a measurement increment are rounded-up to the next whole unit.

5.1.2 Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).

5.1.3 Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.

5.1.4 Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.

5.1.5 All times refer to local time.

(D)
(D)

5.2 Calculation of Distance and Time of Day

The Company does not rate calls based on mileage/distance or based on time of day.

 LOCAL TELECOMMUNICATIONS SERVICE TARIFF

SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)

5.6 ACN Business Advantage Unlimited (Cont'd.)

5.6.3 Maximum Rates and Charges (Cont'd.)

B. Monthly Recurring and Usage Charges

Local Service,

Local Exchange Access Line, per month	\$99.98
Data/Fax Line, per month	\$79.98

Operator Services, per call

Operator Assistance	\$10.00
---------------------	---------

(D)

(D)

Directory Assistance

Local Directory Assistance	\$3.50
National Directory Assistance	\$2.50

Directory Listing Services

Non-listed number, per month	\$5.98
Non-published number, per month	\$7.98
Additional listings – local or foreign, per month	\$12.00
Toll Free Directory Listing, per month	\$50.00

Features, per use

Repeat Dialing	\$1.50
Call Trace	\$10.00

Issued: August 2, 2016

Effective: August 15, 2016

Issued by:

Treasurer/CFO
 1000 Progress Place
 Concord, North Carolina 28025
 Toll Free: (888) 226-1010
 www.myacn.com

 LOCAL TELECOMMUNICATIONS SERVICE TARIFF

SECTION 5 – LOCAL EXCHANGE SERVICES, (CONT'D)

5.7 ACN Business Advantage Plus (Cont'd.)

5.7.3 Maximum Rates and Charges

B. Monthly Recurring and Usage Charges

Local Service,

Local Exchange Access Line, per month \$79.98

Data/Fax Line, per month \$79.98

Operator Services, per call

Operator Assistance \$10.00

(D)

(D)

Directory Assistance

Local Directory Assistance \$3.50

National Directory Assistance \$2.50

Directory Listing Services

Non-listed number, per month \$5.98

Non-published number, per month \$7.98

Additional listings – local or foreign, per month \$12.00

Toll Free Directory Listing, per month \$50.00

Features, per use

Repeat Dialing \$1.50

Call Trace \$10.00

Issued: August 2, 2016

Effective: August 15, 2016

Issued by:

Treasurer/CFO

1000 Progress Place

Concord, North Carolina 28025

Toll Free: (888) 226-1010

www.myacn.com

LOCAL TELECOMMUNICATIONS SERVICE TARIFF

SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D)

6.3 Operator Services

6.3.1 Basic Operator Service

The Company's operator services, available to presubscribed Customers, are accessible on a twenty-four (24) hour per day seven (7) days per week basis. In addition to the per call service charge, usage rates apply. The types of calls handled are as follows:

Customer Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.

Operator Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.

Operator Station - These charges apply in addition to usage charges for calls placed using the assistance of a Company operator or via some method other than a Calling Card or Commercial Credit Card.

(T)

(D)

|
|
|
|
(D)

LOCAL TELECOMMUNICATIONS SERVICE TARIFF

SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D)

6.3 Operator Services (Cont'd.)

6.3.2 [Reserved for future use]

(D)

(D)

LOCAL TELECOMMUNICATIONS SERVICE TARIFF

SECTION 6 – SUPPLEMENTAL SERVICES, (CONT'D)

6.3 Operator Services, (Cont'd.)

6.3.3 Maximum Rates

A. Basic Operator Assistance Service

1. Local and IntraLATA Usage

Usage charges will be billed at the rate in effect for the presubscribed service purchased by the Customer. See Section 5 of this tariff.

2. Per Call Service Charges

Customer Dialed Calling Card	\$2.50
Operator Dialed Calling Card	\$7.00

(D)
|
(D)

(D)
|
(D)

Issued: August 2, 2016

Effective: August 15, 2016

Issued by: Treasurer/CFO
1000 Progress Place
Concord, North Carolina 28025
Toll Free: (888) 226-1010
www.myacn.com

LOCAL TELECOMMUNICATIONS SERVICE TARIFF

SECTION 11 - CURRENT PRICE LIST (CONT'D.)

11.2 Local Exchange Service (Cont'd.)

11.2.3 Business Bundled Services (Cont'd.)

A. ACN Business Advantage Unlimited (Cont'd.)

2. Monthly Recurring and Usage Charges

Local Service,

Local Exchange Access Line, per month	\$49.99
Data/Fax Line, per month	\$39.99

Operator Services, per call

Operator Assistance	\$5.00
---------------------	--------

(D)

(D)

Directory Assistance

Local Directory Assistance	\$1.75
National Directory Assistance	\$1.25

Directory Listing Services

Non-listed number, per month	\$2.99
Non-published number, per month	\$3.99
Additional listings – local or foreign, per month	\$6.00
Toll Free Directory Listing, per month	\$25.00

Features, per use

Repeat Dialing	\$0.75
Call Trace	\$5.00

LOCAL TELECOMMUNICATIONS SERVICE TARIFF

SECTION 11 - CURRENT PRICE LIST (CONT'D.)

11.2 Local Exchange Service (Cont'd.)

11.2.3 Business Bundled Services (Cont'd.)

B. ACN Business Advantage Plus (Cont'd.)

2. Monthly Recurring and Usage Charges

Local Service,

Local Exchange Access Line, per month \$39.99

Data/Fax Line, per month \$39.99

Operator Services, per call

Operator Assistance \$5.00

(D)

(D)

Directory Assistance

Local Directory Assistance \$1.75

National Directory Assistance \$1.25

Directory Listing Services

Non-listed number, per month \$2.99

Non-published number, per month \$3.99

Additional listings – local or foreign, per month \$6.00

Toll Free Directory Listing, per month \$25.00

Features, per use

Repeat Dialing \$0.75

Call Trace \$5.00

Issued: August 2, 2016

Effective: August 15, 2016

Issued by:

Treasurer/CFO
 1000 Progress Place
 Concord, North Carolina 28025
 Toll Free: (888) 226-1010
 www.myacn.com

LOCAL TELECOMMUNICATIONS SERVICE TARIFF

SECTION 11 - CURRENT PRICE LIST (CONT'D.)

11.3 Supplemental Services (Cont'd.)

11.3.3 Operator Services

A. Basic Operator Assistance Service

.1 Local and IntraLATA Usage

Usage charges will be billed at the rate in effect for the presubscribed service purchased by the Customer. See Section 11.2 of this price list.

.2 Per Call Service Charges

Customer Dialed Calling Card	\$1.00
Operator Dialed Calling Card	\$3.30

(D)
|
(D)

(D)
|
|
(D)