



September 12, 2012
Via Web Filing

Ms. Jocelyn Boyd, Chief Clerk
South Carolina Public Service Commission
101 Executive Center Dr.
Columbia, SC 29210

RE: **Access Point, Inc.**
Tariff Revision - So. Carolina Tariff No. 5 (Local)

Dear Ms. Boyd:

Enclosed for filing please find the original of the above-referenced tariff filing submitted on behalf of Access Point, Inc. The purpose of this filing is to introduce new business plans and also grandfather existing business plans/features as noted below. The Company respectfully requests an effective date for this filing of September 17, 2012.

The following tariff pages are included with this filing:

7 th Revised Pages 1, 2	Updates Check Sheet
Original Page 2.1	Updates Check Sheet
1 st Revised Pages 46, 47	Grandfathers Local Line service
1 st Revised Pages 53, 54	Grandfathers Service Order and Change Charges
1 st Revised Pages 55, 56, 57, 58, 59	Grandfathers Local Exchange Optional Calling Features
3 rd Revised Pages 60, 61	Grandfathers Local Exchange Optional Calling Features
1 st Revised Pages 61.1 to 61.8	Grandfathers Local Exchange Optional Calling Features
Original Pages 62.16, 62.17, 62.18	Introduces VPoint Centrex
Original Pages 62.19, 62.20, 62.21, 62.22	Introduces EPoint Centrex
Original Page 62.23	Introduces Remote Call Forwarding
Original Page 62.24	Introduces PrimaryAccess
Original Page 62.25	Introduces FlexPoint
Original Page 62.26	Introduces SinglePoint
2 nd Revised Page 69	Introduces Excessive Short Duration Calls
Original Pages 69.1, 69.2, 69.3	Introduces Carrier Presubscription
Original Page 69.4	Introduces Custom Billing Reports
Original Page 69.5	Introduces Common Charges
Original Page 69.6	Introduces POTS Service
Original Page 69.7	Introduces T-1 Service
1 st Revised Pages 72, 73	Grandfathers Local Line - Residence
1 st Revised Page 74	Grandfathers Local Line Rates
4 th Revised Page 75	Grandfathers Local Line Rates
3 rd Revised Page 76	Grandfathers Local Line Rates
1 st Revised Page 77	Grandfathers Local Line Rates
4 th Revised Page 78	Grandfathers Local Line Rates
3 rd Revised Page 79	Grandfathers Local Line Rates

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Page 2 of 2

RE: **Access Point, Inc.**
Tariff Revision for So. Carolina Tariff No. 5 (Local Exchange)

The following revised tariff pages are included for filing (continued):

1 st Revised Page 107	Grandfathers Service Order and Change Charges
4 th Revised Page 108	Introduces Directory Assistance & Directory Listing
2 nd Revised Page 110	Introduces Carrier Presubscription; Updates Return Check Charge
1 st Revised Page 112.1	Grandfathers BusinessPoint PBX Unlimited Feature Package
1 st Revised Page 112.4	Grandfathers EPoint PBX Bundled & Unlimited Feature Package
1 st Revised Page 112.6	Grandfathers VPoint PBX Bundled & Unlimited Feature Package
Original Page 112.7	Introduces VPoint Centrex rates
Original Page 112.8	Introduces EPoint Centrex rates
Original Page 112.9	Introduces Remote Call Forwarding rates & Busy Line Verification / Emergency Interrupt Service
Original Page 112.10	Introduces Public Telephone Surcharge & Local Number Portability
Original Page 112.11	Introduces Operator Assistance rates, Custom Billing Report rates & Common Charge rates
Original Page 112.12	Introduces POTS Service rates & T-1 Service rates
Original Pages 112.13, 112.14, 112.15	Introduces PrimaryAccess rates
Original Pages 112.16, 112.17, 112.18, 12.19	Introduces FlexPoint rates
Original Pages 112.20, 112.21	Introduces SinglePoint rates

Please acknowledge receipt of this filing via return email confirmation.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3001 or via email to tforte@tminc.com. Thank you for your assistance in this matter.

Sincerely,

/s/ Thomas M. Forte

Thomas M. Forte
Consultant to Access Point, Inc.

cc: Kate Stem (Email Only) - Access Point
Mr. C. Dukes Scott, Executive Director
file: Access Point - South Carolina - Local
tms: SCf1202

Enclosure
TF/mw

LOCAL EXCHANGE SERVICES

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>PAGE</u>	<u>REVISION</u>		<u>PAGE</u>	<u>REVISION</u>		<u>PAGE</u>	<u>REVISION</u>
Title	Original		26	Original		51	4 th Rev.
1	7 th Rev.	*	27	Original		52	1 st Rev.
2	7 th Rev.	*	28	Original		53	1 st Rev. *
2.1	Original	*	29	Original		54	1 st Rev. *
3	1 st Rev.		30	Original		55	1 st Rev. *
4	Original		31	Original		56	1 st Rev. *
5	Original		32	Original		57	1 st Rev. *
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9	Original		36	Original		61	3 rd Rev. *
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14	Original		41	Original		61.5	1 st Rev. *
15	Original		42	Original		61.6	1 st Rev. *
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17	Original		44	2 nd Rev.		61.8	1 st Rev. *
18	Original		44.1	Original		62	1 st Rev.
19	Original		45	Original		62.1	Original
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22	Original		48	Original		62.4	Original
23	Original		49	4 th Rev.		62.5	Original
24	Original		50	1 st Rev.		62.6	Original
25	Original						

* - indicates those pages included with this filing

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LOCAL EXCHANGE SERVICES

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62.10	Original		73	1 st Rev.	*	107	1 st Rev.	*
62.11	Original		74	1 st Rev.	*	108	4 th Rev.	*
62.12	Original		75	4 th Rev.	*	109	Original	
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62.21	Original	*	84	1 st Rev.		112.6	1 st Rev.	*
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62.23	Original	*	86	1 st Rev.		112.8	Original	*
62.24	Original	*	87	1 st Rev.		112.9	Original	*
62.25	Original	*	88	1 st Rev.		112.10	Original	*
62.26	Original	*	89	1 st Rev.		112.11	Original	*
63	Original		90	1 st Rev.		112.12	Original	*
64	Original		91	1 st Rev.		112.13	Original	*
65	Original		92	1 st Rev.		112.14	Original	*
66	Original		93	1 st Rev.		112.15	Original	*
67	Original		94	1 st Rev.		112.16	Original	*
68	Original		95	1 st Rev.		112.17	Original	*
69	2 nd Rev.	*	96	1 st Rev.		112.18	Original	*
69.1	Original	*	97	1 st Rev.		112.19	Original	*
69.2	Original	*	98	1 st Rev.		112.20	Original	*
69.3	Original	*	99	1 st Rev.		112.21	Original	*
69.4	Original	*	100	1 st Rev.				
69.5	Original	*	101	1 st Rev.				
69.6	Original	*	102	1 st Rev.				
69.7	Original	*	103	1 st Rev.				

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LOCAL EXCHANGE SERVICES

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.2 Local Line¹

(T)

Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number.

3.1.2.1 Standard Features

Each Local Line Customer is provided with the following standard features:

- Touch Tone
- Direct Inward Dialing
- Direct Outward Dialing
- Hunt Groups

3.1.2.2 Optional Features

A local Business Customer may order the following optional features. At the rates specified in Section 7. Residential rates are set forth in Section 6 following.

- Call Forwarding
- Call Pick-up
- Call Transfer
- Call Waiting
- Code Restrictions
- Three-Way calling (conference calling)
- Six-Way calling (conference calling)
- Caller ID
- Project Account Codes, non-verified
- Project Account Codes, verified
- Voice Mail

3.1.2.3 Local Line Rates and Charges

A Local Line Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in Section 7.

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.2 Local Line¹, (cont'd.)

(T)

3.1.2.3 Local Line Rates and Charges, (continued)

3.1.2.3.1 Non-Recurring Charges

	Minimum	Maximum
Line Connection Charge, per line	\$0.00	\$75.00
Account Setup, per account	\$0.00	\$56.00
Account Changes, Moves, Changes, Additions, per change	\$0.00	\$60.00
Account changes, per billing record change	\$0.00	\$50.00
PIC-2 Change, per line	\$0.00	\$5.00
Line Restoral Charge	\$0.00	\$80.00

(Applies for line restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service Restoral Charge	\$0.00	\$85.00
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(Applies for line restoral after Customer-initiated suspension.)

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.7 Service Order and Change Charges¹

(T)

A. General

Non-recurring charges apply to processing Service Orders for new service and for changes in service.

New Installation Charge - applies to requests for initial connection or establishment of telephone service to the Company. This charge applies to each line installed.

Technician Dispatch Charge - applies, in addition to all other charges for the visit, when a visit to the Customer's premises is necessary to move, add, change or install service, or to isolate a problem reported to the Company which cannot be handled remotely. This charge also applies when the Customer fails to meet the Company agent or employees for the prearrangement appointment as requested.

Secondary Service Order Charge - applies to work associated with Customer-requested changes to existing services, including adding or deleting line features. One Service Order Change Charge applies for each change order requested by the Customer. If multiple changes are requested by the Customer and occur on the same order, only one charge applies.

Premises Visit Charge - Premises Visit charges apply when the installation of network access facilities or trouble resolution require a visit to the Customer's premises. This charge applies in addition to the Technician Dispatch Charge.

Restoral Charge - A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.7 Service Order and Change Charges¹, (Cont'd.)

(T)

B. MAXIMUM Rates

	Non-Recurring	
	<u>Residential</u>	<u>Business</u>
Local Line New Installation, 1 st line	\$80.00	\$134.00
Local Line New Installation, additional lines	\$30.00	\$30.00
Line Change Charge, 1 st line (moves, transfers)	\$50.00	\$80.00
Line Change charge, additional lines	\$20.00	\$36.00
Feature Add or Change Charge	\$16.00	\$40.00
Premises Work Charge, 1 st 30 minutes	\$50.00	\$90.00
Premises Work Charge, additional 15 minutes	\$25.00	\$30.00
Dual service per line (same dial tone at 2 locations)	\$40.00	\$48.00
Network usage traffic survey report, per line	\$50.00	\$50.00
Directory Listing Change Charge	\$10.00	\$10.00
Busy Line Verification	\$5.00	\$5.00
Jacks & Wiring – Prewire (1 st operation)	\$150.00	\$150.00
Jacks & Wiring – Prewire (ea. additional)	\$60.00	\$60.00
Jacks & Wiring – Installation/rearrange (1 st time)	\$170.00	\$170.00
Jacks & Wiring – Installation/rearrange (additional)	\$80.00	\$80.00
Maintenance repair or replace, 1 st hour	\$220.00	\$220.00
Maintenance repair or replace, additional hour	\$92.00	\$92.00

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.8 Optional Calling Features¹

(T)

The features in this section are made available to Residential and Business Customers on a per use basis. All features are provided subject to availability. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed per feature activation charge shown in the table below each time a feature is used by the Customer. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

A. Feature Descriptions

Three Way Calling/Call Hold - The Three Way Calling feature allows a customer to add a third party to an existing two-way call and form a 3-way call. The call must have been originated from outside the station group and terminate to a station within the station group. The Call Hold feature allows a customer to put any in-progress call on hold by flashing the switch hook and dialing a code. This frees the line to allow the customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

Call Forwarding - Call Forwarding, when activated, redirects attempted terminating calls to another customer-specific line. The customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the customer with the Call Forwarding is billed for the forwarded leg of the call.

Call Forwarding - Busy automatically reroutes an incoming call to a customer predesignated number when the called number is busy.

Call Forwarding - Don't Answer automatically reroutes an incoming call to a customer predesignated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding - Variable allows the customer to choose to reroute incoming calls to another specified telephone number. The customer must activate and deactivate this feature.

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.8 Optional Calling Features¹, (Cont'd.)

(T)

A. Feature Descriptions, (cont'd.)

Call Waiting/Cancel Call Waiting - Call Waiting provides a tone signal to indicate to a customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the customer disconnects from the call.

Distinctive Ringing - This feature enables a user to determine the source of an incoming call from a distinctive ring. The user is provided with up to two additional telephone numbers.

Regular Multiline Hunting - This feature is a line hunting arrangement that provides sequential search of available numbers within a Multiline group.

Speed Calling - This feature allows a user to dial selected numbers using one or two digits. Up to eight numbers (single digit, or thirty numbers with two digits) can be selected.

Caller ID - The Caller ID feature allows a customer to see a caller's name and number previewed on a display screen before the call is answered allowing a customer to prioritize and or screen incoming calls. Call ID records the name, number, date and time of each incoming call -including calls that aren't answered by the customer. Call ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the customer to provide the necessary CPE.

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 LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.8 Optional Calling Features¹, (Cont'd.)

(T)

A. Feature Descriptions, (cont'd.)

Automatic Redial - The Automatic Redial feature allows a customer to automatically redial the last number dialed. This is accomplished by the customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the customer.

The Automatic Redial feature also allows customers, having reached a busy number, to dial a code before hanging up. Automatic Redial feature then continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free the call is automatically redialed and the customer is notified of the connected call via a distinctive ring.

The following types of calls cannot be Automatically Redialed:

- * Calls to 800 Service numbers
- * Calls to 900 Service numbers
- * Calls preceded by an interexchange carrier access code
- * International Direct Distance Dialed calls
- * Calls to Directory Assistance
- * Calls to 911

Automatic Recall - The Automatic Recall stores the number of the most recent incoming call (including unanswered incoming calls) to a customer's number. This allows a customer to dial back any missed or unanswered telephone calls.

Customer Originated Trace - Customer Originated Trace allows customers to key in a code that alerts the network to trace the last call received. The traced telephone number is automatically sent to the company for storage for a limited amount of time and is retrievable by legally constituted authorities upon proper request by them. By contacting the company the customer can use this application to combat nuisance calls.

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.8 Optional Calling Features¹, (Cont'd.)

(T)

A. Feature Descriptions, (cont'd.)

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all CLASS services. Transmission levels may not be sufficient in all cases.

Caller ID - The Caller ID feature allows a customer to see a caller's name and number previewed on a display screen before the call is answered allowing a customer to prioritize and or screen incoming calls. Caller ID records the name, number, date and time of each incoming call -including calls that aren't answered by the customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the customer to provide the necessary CPE.

Automatic Redial - The Automatic Redial feature allows a customer to automatically redial the last number dialed. This is accomplished by the customer activating a code. The network periodically tests the busy/free status of the called line for up to 30 minutes until both lines are found free and then redials the call for the customer.

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.8 Optional Calling Features¹, (Cont'd.)

(T)

A. Feature Descriptions, (cont'd.)

Automatic Recall - The Automatic Recall stores the number of the most recent incoming call (including unanswered incoming calls) to a customer's number. This allows a customer to dial back any missed or unanswered telephone calls.

Customer Originated Trace - Customer Originated Trace allows customers to key in a code that alerts the network to trace the last call received. The traced telephone number is automatically sent to the company for storage for a limited amount of time and is retrievable by legally constituted authorities upon proper request by them. By contacting the company the customer can use this application to combat nuisance calls.

Anonymous Call Rejection: Permits the end -user to automatically reject incoming calls when the call originates from a telephone number which has blocked delivery of its calling number. When active, calls from private numbers will be routed to a special announcement then terminated. The feature may be turned on or off by the end-user by dialing the appropriate feature control code. Anonymous Call Rejection is offered as a stand alone feature or as an add-on to Caller ID Deluxe.

Star Features: Available with selected services are *60 Call Block, *69 Call Return, *57 Call Trace, *66 Call Repeat, and *61 Call Selector.

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.8 Optional Calling Features¹, (Cont'd.)

(T)

B. Rates

1. BusinessPoint Service Plans Features and Feature Packs

The Features and Feature Packs listed below are optional calling feature packages, picked when Customer subscribes to a BusinessPoint or BusinessPoint PBX service.

(a) Complimentary Features

Block Caller ID	Deny Repeat Dial
Deny Call Return	Deny Select Forward
Deny Call Trace	

MAXIMUM Rate, per occurrence: \$1.00

(b) Star Features

*57 Call Trace	*69 Call Return
*66 Busy Redial	*60 Call Block (*80 deactivate)

These Features are also available on a monthly subscription basis as a Standard Feature.

MAXIMUM Rate, per occurrence: \$2.00

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.8 Optional Calling Features¹, (Cont'd.) (T)

B. Rates, (Cont'd.)

1. BusinessPoint Service Plans Features and Feature Packs, (Cont'd.)

(c) Standard Features

- Call Block
- Call Forward Variable
- Call Forwarding Variable Multi-Path
- Call Forward Busy Line
- Call Forward Busy Line Multi-Path
- Call Forward Don't Answer
- Call Forward Don't Answer Ring Control
- Call Forward Don't Answer Multi-Path Ring Control
- Call Pickup
- Call Return
- Call Selector
- Call Trace
- Call Waiting
- Preferred Call Forwarding
- Remote Access to Call Forwarding
- Repeat Dialing
- Speed Dialing – 8 Number
- Speed Dialing – 30 Number
- Selective Class of Call Screening
- Three Way Calling
- Three Way Calling with Transfer
- User Transfer – Conferencing
- User Transfer – Conference w/ Hold

MAXIMUM monthly fee per feature, per line: \$10.00

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. All per call feature charges can be found in the respective products throughout the tariff. (N)
|
|
(N)

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.8 Optional Calling Features¹, (Cont'd.)

(T)

B. Rates, (Cont'd.)

1. BusinessPoint Service Plans Features and Feature Packs, (Cont'd.)

(d) Deluxe Features

- Caller ID - Number Only
- Caller ID - Name and Number
- Distinctive Ring - 1 Telephone Number
- Distinctive Ring - 2 Telephone Numbers
- Enhanced Caller ID - Number Only (with ACR)
- Enhanced Caller ID - Name and Number (with ACR)
- Hunting
- Star 98 Access

MAXIMUM monthly fee per feature, per line: \$15.00

(e) Unlimited Feature Package

Choose any Features

MAXIMUM monthly fee per line: \$18.00

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. All per call feature charges can be found in the respective products throughout the tariff.

(N)
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(N)

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.8 Optional Calling Features¹, (Cont'd.)

(T)

B. Rates, (Cont'd.)

1. BusinessPoint Service Plans Features and Feature Packs, (Cont'd.)

(f) Toll Blocking Features

- Option 1: Includes blocking for 900/976 and other Information Services, Domestic Long Distance, Operator Services, International Dialing, Local and National 411, and 1010 Dialing.
- Option 2: Includes blocking for Operator Services, International Operator Services, and 1010 Operator Services.
- Option 3: Includes blocking for Domestic Long Distance, Operator Services, 900/976, National Directory Assistance, International Dialing, 1010 Dial Around.
- Option 4: Includes block for 900/976.
- Option 5: Includes blocking for 1010 Dialing.
- Option 6: Includes blocking for 900/976 and other Information Services.

MAXIMUM Monthly fee per line:

Option 1 - \$11.00	Option 4 - \$1.00
Option 2 - \$11.00	Option 5 - \$3.00
Option 3 - \$11.00	Option 6 - \$7.00

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. All per call feature charges can be found in the respective products throughout the tariff.

(N)
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|
(N)

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.8 Optional Calling Features¹, (Cont'd.)

(T)

B. Rates, (Cont'd.)

2. EPoint Service Plans Features and Feature Packs

(a) Complimentary Features

Block Caller ID	Deny Repeat Dial
Deny Call Return	Deny Select Forward
Deny Call Trace	

MAXIMUM, per occurrence \$1.00

(b) Star Features

*57 Call Trace	*69 Call Return
*66 Busy Redial	*60 Call Block (*80 deactivate)

These Features are also available on a monthly subscription basis as a Standard Feature.

MAXIMUM, per occurrence \$2.00

(c) Standard Features

Anonymous Call Rejection	Call Block
Call Forwarding Variable	Call Forwarding Variable Multi-Path
Call Forwarding Busy Line	Call Forwarding Busy Line Multi-Path
Call Forwarding Don't Answer	Call Return
Call Waiting	Remote Activation of Call Forwarding
Repeat Dialing	Selective Call Acceptance
Selective Call Forwarding	Selective Call Rejection
Speed Dialing - 8 Number	Selective Call Ring
Speed Dialing - 30 Number	Three Way Calling

MAXIMUM, monthly fee per feature, per line \$10.00

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. All per call feature charges can be found in the respective products throughout the tariff.

(N)
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(N)

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.8 Optional Calling Features¹, (Cont'd.) (T)

B. Rates, (Cont'd.)

2. EPoint Service Plans Features and Feature Packs, (Cont'd.)

(d) Deluxe Features

- Caller ID - Number Only
- Caller ID - Name and Number
- Distinctive Ring - 1 Telephone Number
- Distinctive Ring - 2 Telephone Numbers
- Enhanced Caller ID - Number Only (with ACR)
- Enhanced Caller ID - Name and Number (with ACR) Hunting

MAXIMUM monthly fee per feature, per line: \$15.00

(e) Bundled Feature Package

Choose any Three (3) Features

MAXIMUM monthly fee per line: \$18.00

(f) Unlimited Feature Package

Choose any Features

MAXIMUM monthly fee per line: \$24.00

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. All per call feature charges can be found in the respective products throughout the tariff. (N)
|
|
(N)

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.8 Optional Calling Features¹, (Cont'd.)

(T)

B. Rates, (Cont'd.)

2. EPoint Service Plans Features and Feature Packs, (Cont'd.)

(g) Toll Blocking Features

- Option 1: Includes blocking for 900/976 and other Information Services, Domestic Long Distance, Operator Services, International Dialing, Local and National 411, and 1010 Dialing.
- Option 2: Includes blocking for Operator Services, International Operator Services, and 1010 Operator Services.
- Option 3: Includes blocking for Domestic Long Distance, Operator Services, 900/976, National Directory Assistance, International Dialing, 1010 Dial Around.
- Option 4: Includes block for 900/976.
- Option 5: Includes blocking for 1010 Dialing.
- Option 6: Includes blocking for 900/976 and other Information Services.

MAXIMUM Monthly fee per line:

Option 1 - \$11.00	Option 4 - \$1.00
Option 2 - \$11.00	Option 5 - \$3.00
Option 3 - \$11.00	Option 6 - \$7.00

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. All per call feature charges can be found in the respective products throughout the tariff.

(N)
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|
(N)

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.8 Optional Calling Features¹, (Cont'd.)

(T)

B. Rates, (Cont'd.)

3. VPoint Service Plans Features and Feature Packs

(a) Complimentary Features

Block Caller ID	Deny Repeat Dial
Deny Call Return	Deny Select Forward
Deny Call Trace	

MAXIMUM per occurrence: \$1.00

(b) Star Features

*57 Call Trace	*69 Call Return
*66 Busy Redial	*60 Call Block (*80 deactivate)

These Features are also available on a monthly subscription basis as a Standard Feature with the exception of Call Trace.

MAXIMUM per occurrence: \$2.00

(c) Standard Features

Anonymous Call Rejection	Call Block
Call Forwarding Variable	Call Forwarding Variable Multi-Path
Call Forwarding Busy Line	Call Forwarding Busy Line Multi-Path
Call Forwarding Don't Answer	Call Return
Call Waiting	Remote Activation of Call Forwarding
Repeat Dialing	Select Call Forwarding
Speed Dialing - 30 Number	Three Way Calling
Speed Dialing - 8 Number	

MAXIMUM monthly fee per feature, per line: \$10.00

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. All per call feature charges can be found in the respective products throughout the tariff. (N)

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.8 Optional Calling Features¹, (Cont'd.) (T)

B. Rates, (Cont'd.)

3. VPoint Service Plans Features and Feature Packs, (Cont'd.)

(d) Deluxe Features

- Caller ID - Number Only
- Caller ID - Name and Number
- Distinctive Ring - 1 Telephone Number
- Distinctive Ring - 2 Telephone Numbers
- Enhanced Caller ID - Number Only (with ACR)
- Enhanced Called ID - Name and Number (with ACR)

MAXIMUM monthly fee per feature, per line: \$15.00

(e) Bundled Feature Package

Choose any Three (3) Features

MAXIMUM monthly fee per line: \$18.00

(f) Unlimited Feature Package

Choose any Features

MAXIMUM monthly fee per line: \$24.00

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. All per call feature charges can be found in the respective products throughout the tariff. (N)
|
|
(N)

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.8 Optional Calling Features¹, (Cont'd.)

(T)

B. Rates, (Cont'd.)

3. VPoint Service Plans Features and Feature Packs, (Cont'd.)

(g) Toll Blocking Features

Option 1: Includes blocking for 900/976 and other Information Services, Domestic Long Distance, Operator Services, International Dialing, Local and National 411, and 1010 Dialing.

Option 2: Includes blocking for Operator Services, International Operator Services, and 1010 Operator Services.

Option 3: Includes blocking for Domestic Long Distance, Operator Services, 900/976, National Directory Assistance, International Dialing, 1010 Dial Around.

Option 4: Includes block for 900/976 and other Information Services.

Option 5: Includes blocking for 1010 Dialing.

Option 6: Includes blocking for 900/976.

MAXIMUM Monthly fee per line:

Option 1 - \$11.00 Option 4 - \$1.00

Option 2 - \$11.00 Option 5 - \$3.00

Option 3 - \$11.00 Option 6 - \$7.00

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. All per call feature charges can be found in the respective products throughout the tariff.

(N)
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(N)

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 LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.16 VPoint Centrex

VPoint Centrex service combines local and long distance telecommunications service into one telecommunications package. VPoint Centrex provides unlimited calls in local calling area and low rates on IntraLATA and long distance calls. This plan provides many features included in the rate of the plan and optional features are available at the additional cost. Regulatory charges and taxes are not included in the rate of this service.

IntraLATA calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

A. Terms and Conditions

1. VPoint Centrex is available in Verizon serving areas of the State.
2. VPoint Centrex service requires that the main telephone line and all of the other voice lines located at the business address for the main telephone line are assigned to Access Point, Inc. for local service. All voice telephone lines at the business address must be billed at the VPoint Centrex rate plan.
3. All calls originated on these lines must be completed and billed to the customer by Access Point, Inc. Calls cannot be sent to other carriers for completion or billing.
4. VPoint Centrex is to be used for Voice service only. Customers using autodialers, telemarketing applications or switching equipment are not eligible for this rate plan.
5. Toll Free minutes of usage will be billed at the rates based on the origin of the call for all VPoint Centrex rate plans.
6. International calls are billed at individual rates for each country per the published API World Access rate plan.

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

(N)

3.1.16 VPoint Centrex, (Cont'd.)

B. Rates

1. MAXIMUM Monthly Service Fee per Line – VPoint Centrex

	<u>Zone 4</u>
Month to Month	\$80.00
1 Year	\$72.00
2 Years	\$70.00
3 Years	\$68.00

2. MAXIMUM Usage Rates per Minute

	<u>Local</u>	<u>IntraLATA</u>
Basic	Included	\$0.118

3. Features

(a) Standard and Deluxe Features

Block Caller ID	Deny Repeat Dial
Deny Call Return	Deny Select Forward
Deny Call Trace	Hunting
Anonymous Call Rejection	Call Block
Call Forwarding Variable	Call Forwarding Variable Multi-Path
Call Forwarding Busy Line	Call Forwarding Busy Line Multi-Path
Call Forwarding Don't Answer	Remote Activation of Call Forwarding
Call Return	Selective Call Forwarding
Call Waiting	Speed Dialing - 8 Number
Repeat Dialing	Speed Dialing - 30 Number
Caller ID – Number Only	Three Way Calling
Caller ID – Name and Number	
Distinctive Ring – 1 Telephone Number	
Distinctive Ring – 2 Telephone Numbers	
Enhanced Caller ID – Number Only (with ACR)	
Enhanced Caller ID – Name and Number (with ACR)	

MAXIMUM per occurrence: \$1.00

(N)

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.16 VPoint Centrex, (Cont'd.)

B. Rates, (Cont'd.)

3. Features, (Cont'd.)

(b) Star Features

- *57 Call Trace
- *66 Busy Redial
- *69 Call Return
- *60 Call Block (*80 deactivate)

These Features are also available on a monthly subscription basis as a Standard Feature with the exception of Call Trace.

MAXIMUM per occurrence: \$2.00

(c) Toll Blocking Features

- Option 1: Includes blocking for 900/976 and other Information Services, Domestic Long Distance, Operator Services, International Dialing, Local and National 411, and 1010 Dialing.
- Option 2: Includes blocking for Operator Services, International Operator Services, and 1010 Operator Services.
- Option 3: Includes blocking for Domestic Long Distance, Operator Services, 900/976, National Directory Assistance, International Dialing, 1010 Dial Around.
- Option 4: Includes block for 900/976 and other Information Services.
- Option 5: Includes blocking for 1010 Dialing.
- Option 6: Includes blocking for 900/976.

MAXIMUM Monthly fee per line:

- Option 1 - \$11.00
- Option 2 - \$11.00
- Option 3 - \$11.00
- Option 4 - \$1.00
- Option 5 - \$3.00
- Option 6 - \$7.00

(N)

(N)

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 LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.17 EPoint Centrex

EPoint Centrex service combines local and long distance telecommunications service into one telecommunications package. EPoint Centrex Basic provides unlimited calls in the local calling area and low rates on IntraLATA and long distance calls. This plan provides many features included in the rate of the plan and optional features are available at an additional cost. Regulatory charges and taxes are not included in the rate of this service.

IntraLATA calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) second increments thereafter. International calls are billed at individual rates for each country per the published API World Access rate plan. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

A. Terms and Conditions

1. EPoint Centrex service is available in the CenturyLink serving areas of State.
2. EPoint Centrex service requires that the main telephone line and all of the other voice telephone lines located at the business address for the main telephone line are assigned to Access Point, Inc. for local telephone service. All voice telephone lines at the business address must be billed at the EPoint Centrex rate plan.
3. EPoint Centrex service can be configured as Centrex service only.
4. EPoint Centrex is to be used for Voice service only. Customers using autodialers, telemarketing applications or switching equipment are not eligible to use this rate plan.
5. All calls originated on these lines must be completed and billed to the customer by Access Point, Inc. Calls cannot be sent to other carries for completion or billing.
6. Toll Free minutes of usage will be billed at the rates below based on the origin of the call for all EPoint Centrex rate plans.

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

(N)

3.1.17 EPoint Centrex, (Cont'd.)

B. Rates

1. MAXIMUM Monthly Service Fee per Line: EPoint Centrex

	<u>Zone 5</u>	<u>Zone 6</u>	<u>Zone 7</u>	<u>Zone 8</u>	<u>Zone 9</u>
Month to Month	\$80.00	\$93.00	\$93.00	\$97.00	\$88.00
1 Year	\$72.00	\$84.00	\$84.00	\$88.00	\$80.00
2 Year	\$70.00	\$82.00	\$82.00	\$86.00	\$78.00
3 Year	\$68.00	\$78.00	\$78.00	\$82.00	\$76.00

2. MAXIMUM Usage Rates per Minute

	<u>Local</u>	<u>IntraLATA</u>
Basic	Included	\$0.138

3. Features

(a) Complimentary Features

Block Caller ID	Deny Repeat Dial
Deny Call Return	Deny Select Forward
Deny Call Trace	

MAXIMUM per occurrence \$1.00

(b) Star Features

*57 Call Trace	*69 Call Return
*66 Busy Redial	*60 Call Block (*80 deactivate)
These Features are also available on a monthly subscription basis as a Standard Feature.	

MAXIMUM per occurrence \$2.00

(N)

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.17 EPoint Centrex, (Cont'd.)

B. Rates, (Cont'd.)

3. Features, (Cont'd.)

(c) Standard Features

Anonymous Call Rejection	Call Block
Call Forwarding Variable	Call Forwarding Variable Multi-Path
Call Forwarding Busy Line	Call Forwarding Busy Line Multi-Path
Call Forwarding Don't Answer	Call Return
Call Waiting	Remote Activation of Call Forwarding
Repeat Dialing	Selective Call Acceptance
Selective Call Forwarding	Selective Call Rejection
Speed Dialing - 8 Number	Selective Call Ring
Speed Dialing - 30 Number	Three Way Calling

MAXIMUM monthly fee per feature, per line \$10.00

(d) Deluxe Features

- Caller ID - Number Only
- Caller ID - Name and Number
- Distinctive Ring - 1 Telephone Number
- Distinctive Ring - 2 Telephone Numbers
- Enhanced Caller ID - Number Only (with ACR)
- Enhanced Caller ID - Name and Number (with ACR)
- Hunting

MAXIMUM monthly fee per feature, per line \$15.00

(N)

(N)

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.17 EPoint Centrex, (Cont'd.)

B. Rates, (Cont'd.)

3. Features, (Cont'd.)

(e) Toll Blocking Features

Option 1: Includes blocking for 900/976 and other Information Services, Domestic Long Distance, Operator Services, International Dialing, Local and National 411, and 1010 Dialing.

Option 2: Includes blocking for Operator Services, International Operator Services, and 1010 Operator Services.

Option 3: Includes blocking for Domestic Long Distance, Operator Services, 900/976, National Directory Assistance, International Dialing, 1010 Dial Around.

Option 4: Includes block for 900/976.

Option 5: Includes blocking for 1010 Dialing.

Option 6: Includes blocking for 900/976 and other Information Services.

MAXIMUM Monthly fee per line:

Option 1 - \$11.00 Option 4 - \$1.00

Option 2 - \$11.00 Option 5 - \$3.00

Option 3 - \$11.00 Option 6 - \$7.00

(N)

(N)

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.19 PrimaryAccess

PrimaryAccess combines local and long distance telephone service in one convenient package. Customers have the option of choosing between ISDN/PRI or Local T-1 service.

Local calls are billed in one (1) minute increments. IntraLATA long distance calls are billed an initial eighteen (18) seconds and six (6) seconds thereafter. All service requires a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied. Regulatory charges and taxes are not included in the rates for this service.

A. Terms and Conditions

1. PrimaryAccess service is provided only via dedicated T-1 circuits and can be configured at Digital Trunks or PRI Trunks.
2. Direct Trunk Overflow is not available in all serving areas.
3. All calls originating on these circuits must be completed and billed to the customer by Access Point, Inc. calls cannot be sent to other carriers for completion or billing.
4. International calls are billed at individual rates for each country per the published API World Access rate plan.
5. Local or IntraLATA minutes included with this service must be used for calls on the circuit. They cannot be used by, shared with, or applied to, any other circuit, service or location.
6. Toll Free calls will be billed at the rate specified for interstate, IntraLATA and intrastate.

(N)

(N)

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

(N)

3.1.20 FlexPoint

FlexPoint is an Integrated T-1 service which combines local and long distance telephone service with burstable high speed internet. Unlimited local and IntraLATA calling are included with many features at no additional charge. EUCL and PICC regulatory charges are included in the Monthly Service Fee but taxes apply to this service.

Local calls are billed in one (1) minute increments, long distance calls are billed an initial eighteen (18) seconds and six (6) seconds thereafter. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

A. Terms and Conditions

1. FlexPoint service is provided by dedicated T-1 circuits and the Integrated T-1 monthly service fee includes up to 24 voice channels.
2. FlexPoint service is available for POTS, PRI, T-1 configuration.
3. Voice traffic takes priority over data traffic. Each voice call utilized approximately 40K of bandwidth. Fax and modems may utilize up to 85K.
4. All calls originated on these circuits must be completed and billed to the customer by Access Point, Inc. Calls cannot be sent to other carriers for completion or billing.
5. International calls are billed at individual rates for each country per the published API World Access rate plan.
6. Installation Fee includes installing the circuit and the connecting/testing of the Access Point, Inc. supplied hardware.
7. API provided equipment must be returned at the end of the term agreement. Additional penalties will be assessed for non-returned or damaged equipment.

(N)

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 LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 Local Exchange Service, (Cont'd.)

3.1.21 SinglePoint

SinglePoint is an Integrated T-1 service which combines local and long distance telephone service with high speed internet. Unlimited local and intraLATA calling are included with many features at no additional charge. This plan includes 4,000 Intrastate and Interstate minutes.

Local calls are billed in one (1) minute increments. Domestic long distance calls are billed an initial eighteen (18) seconds and six (6) seconds thereafter. International calls are billed at individual rates for each country per the published API World Access rate plan. All services require a minimum of One Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied. Regulatory charges and taxes are not included in the rates for this service.

A. Terms and Conditions

1. SinglePoint service is provided by dedicated T-1 Circuits and the Integrated T-1 monthly service fee includes 6 voice channels and your choice of 256K, 384K, 512K, 768K or 1024K internet access. A maximum of 14 voice channels may be ordered on SinglePoint.
2. SinglePoint pricing Tiers are determined by customer location and bandwidth selected.
3. SinglePoint service may be configured for POTS, Digital Trunks or PRI configuration.
4. All calls originated on these circuits must be completed and billed to the customer by Access Point, Inc. Calls cannot be sent to other carriers for completion or billing.
5. The 4,000 domestic long distance minutes included with the circuit must be used for calls on the circuit. They cannot be used by, shared with, or applied to, any other circuit, service or location.
6. Installation fee includes installing the circuit and the connecting/testing of the Access Point supplied hardware.
7. Access Point equipment must be returned at the end of term agreement.

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.5 Emergency Services

Both Basic and Enhanced 911 (E911) allow Customers to reach appropriate emergency services including police, fire and medical services. Subject to availability, Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).

3.6 Presubscriptions-2 (PIC-2)

PIC-2 allows Customers to presubscribe to their carrier of choice for intraLATA calls, without dialing the Access Code. The rates specified in Section 7 will apply each time the Customer requests a change to their intraLATA PIC, subsequent to the initial designation.

3.7 Telecommunications Relay Service (TRS)

When required by the Commission, the Company will participate in telephone relay service for handicapped or hearing impaired Customers. A rate for TRS established by the State will be assessed to the end-user. This fee will comply with all state regulations and requirements.

3.8 Excessive Short Duration Calls

If 15% or more of 1+ Long Distance and 8xx Toll Free domestic completed calls are equal to or less than 6 seconds in length, during any Billing Cycle, there will be an additional charge of \$0.01 per Short Duration Call, for the number of calls above 15%.

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 LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.9 Carrier Presubscription

(N)

3.9.1 General

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

3.9.2 Presubscription Options - Customers may select the same carrier or separate carriers for intraLATA and interLATA long distance. The following options for long distance Presubscription are available:

Option A: Customer selects the Company as the presubscribed carrier for IntraLATA and InterLATA toll calls subject to presubscription.

Option B: Customer may select the Company as the presubscribed carrier for IntraLATA calls subject to presubscription and some other carrier as the presubscribed carrier for interLATA toll calls subject to presubscription.

Option C: Customer may select a carrier other than the Company for intraLATA toll calls subject to presubscription and the Company for interLATA toll calls subject to presubscription.

Option D: Customer may select the carrier other than the Company for both intraLATA and interLATA toll calls subject to presubscription

Option E: Customer may select two different carriers, neither being the Company for intraLATA and interLATA toll calls. One carrier to be the Customer's primary intraLATA interexchange carrier. The other carrier to be the Customer's primary interLATA interexchange carrier.

Option F: Customer may select no presubscribed carrier for intraLATA or interLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code to route all intraLATA interLATA toll calls to the carrier of choice for each call.

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 LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.9 Carrier Presubscription, (Cont'd.)

(N)

3.9.3 Rules and Regulations

Customers of record will retain their primary interexchange carrier(s) until they request that their dialing arrangements be changed.

Customers of record or new Customers may select either Options A, B, C, D, E or F for intraLATA or interLATA Presubscription.

Customers may change their selected Option and/or presubscribed toll carrier at any time subject to charges specified in 3.9.5 below.

3.9.4 Presubscription Procedures

A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for service. All new Customers' initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new Customer is unable to make selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA and interLATA carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given 90 calendar days in which to inform the Company of his/her choice for primary toll carrier(s) free of charge. Until the Customer informs the Company of his/her choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice. Customers who inform the Company of a choice for toll carrier presubscription within the 90 day period will not be assessed a service charge for the initial Customer request.

Customers of record may initiate a intraLATA or interLATA presubscription change at any time, subject to the charges specified in 5.11.5 below. If a Customer of record inquires of the Company of the carriers available for toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.9 Carrier Presubscription, (Cont'd.)

(N)

3.9.5 Presubscription Charges

A. Application of Charges

After a Customer's initial selection for a presubscribed toll carrier and as detailed in above, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

B. Nonrecurring Charges

Per business or residence line, trunk, or port:	See Current Rates
Customers who do not choose a long distance carrier	See Current Rates

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.10 Custom Billing Reports

3.10.1 Custom Billing Services - Monthly

Requests for special billing services that are not currently identified as options in the Access Point, Inc. billing system will require an additional fee identified below.

3.10.2 Billing Report Changes

Any modification of billing formats.

3.10.3 Bill Image CD Copy

PDF image of the bill placed on a CD.

3.10.4 Call Detail CD Copy

Call detail in comma delimited format placed on a CD. There is a set up fee for this service.

3.10.5 Call Detail E-Mail File

Call detail in comma delimited format e-mailed on a monthly basis.

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.11 Common Charges

3.11.1 Maintenance Work Charge

Premise visit that requires maintenance of service.

3.11.2 Inside Wiring Voice/Data service - Option 1

Installation of inside wiring for a voice/data solution requires CAT 5e PVC cable. This fee includes a visit charge and jack termination with cable up to 300 ft.

3.11.3 Inside Wiring Voice/Data service - Option 2

Installation of inside wiring for a voice/data solution requires CAT 5e Plenum cable. This fee includes a visit charge and jack termination with cable up to 300 ft.

3.11.4 D-MARC Extension Voice/Data Service

Up to 300 ft, d-marc extension using CAT 5e Plenum cable with jack termination, includes site visit.

3.11.5 Missed Appointment Fee

When customer is not present to receive installation or other work related to a service order that results in a premise visit.

3.11.6 Customer Premise Site Survey (per location)

Applies with a premise visit occurs in order to conduct a visual inspection of the facility, gather and record information necessary to complete design of customer solution.

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 LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.12 POTS Service

3.12.1 New Line Install

Installation is to D-Marc only. A separate charge applies to jacks/wiring.

3.12.2 Change Fee

Changes to Existing POTS service which includes class of service change, feature changes, listing changes, disconnects, etc. This fee is per request and when changes are made to pending new service requests. A separate charge applies for jacks and wiring.

3.12.3 Change Fee (post-FOC)

Applies to customer requests to modify an order that is in process after a FOC has been delivered.

3.12.4 Traffic Study

Measures the amount of traffic a line receives, also known as a busy line study.

3.12.5 Busy Line Verification

This charge applies when end users request customer service to verify if a line called is busy.

3.12.6 Jacks and Wiring

The installation of new telephone jack and the wiring to support it. Applies to inside wiring beyond the d-marc in a building, whether a new or existing structure.

3.12.7 Premise Work Charge

Applies when a post-installation site visit to the customer's premise is required. Does not apply to maintenance or repair visits.

3.12.8 Dual Service

Applies when local phone service is being transferred to a new location and the customer requests that service be operating at both locations for a temporary period. Service capability is limited by geographic area.

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LOCAL EXCHANGE SERVICES

SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

3.13 T-1 Service

3.13.1 Customer Premise - Site Visit

Installation of API supplied equipment at customer site, includes testing, activation, and tune-up when applicable.

3.13.2 T-1 Change Fee

Changes to existing T-1 service which includes reconfiguration, adding new service to existing T-1, disconnects to the T-1. This fee is per request.

3.13.3 T-1 Feature Change

Applies to adding, removing or modifying features. It does not include charges for additional service being ordered.

3.13.4 Order Modification Fee (pre-FOC)

Applies to customer requests to modify an order that is in process prior to an FOC being delivered.

3.13.5 Order Modification Fee (post-FOC)

Applies to customer requests to modify an order that is in process after an FOC has been delivered.

3.13.6 Order Cancellation Fee (post-FOC)

Applies to customer requests to cancel an order that is in process after an FOC has been delivered.

3.13.7 After Hours Activation

Applies when customer requests to activate or turn-up a T-1 outside of normal business hours of 8:00 am to 5:00 pm. This service charge applies per T-1 circuit and is available during 6:30 am to 8:00 am and 5:00 pm to 7:00 pm local time.

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LOCAL EXCHANGE SERVICES

SECTION 6 – RESIDENTIAL SERVICE OFFERINGS

6.1 Local Line –Residence¹

(T)

Local Line -Residence provides the Customer with a single, voice-grade, DTMF communications channel. Each Local Line will include a telephone number, as well as access to the services specified in Section 3.1.

6.1.1 Definition of Terms

6.1.1.1 Residence Service is that service furnished in private homes or apartments, including all parts of the subscriber's domestic establishment, for domestic use and not for substantial occupational use; in the study of a clergyman located in a church, in college fraternity or sorority houses, college dormitories, convents and monasteries for domestic rather than occupational use in residential quarters.

6.1.2 Local Line Residence Service Plans

Local Line -Residence is offered as a flat usage based via three service options. These options are set forth below. In addition to the Monthly Recurring Charges, the Customer will be charged applicable per call rates as set forth in Section 7.

- Option 1: Option 1 rates are postalized rates (single rate regardless of mileage associated with intraLATA call). There is a peak and off peak rate (see Section ----for definition of peak and off-peak). Option 1 Toll Rates mirror the customer's local service usage rates. Therefore the customer is billed one rate for both local and toll calls.
- Option 2: Option 2 establishes a postalized peak and non-peak rate for all non-local calls.
- Option 3: Option 3 establishes a peak and non-peak rate based upon the Customer's dialing pattern. For example, all calls made within a LATA dialing seven (7) digits will have a distinct rate from those calls made within a LATA dialing eleven (11) digits.

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

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LOCAL EXCHANGE SERVICES

SECTION 6 – RESIDENTIAL SERVICE OFFERINGS, (CONT’D.)

6.1 Local Line –Residence¹, (Cont’d.)

(T)

6.1.3 Rates and Charges

6.1.3.1 Directory Assistance: The rates in Section 7 will apply.

6.1.3.2 Operator Assistance: The rates in Section 7 will apply.

6.1.3.3 Directory Listings: The rates in Section 7 will apply.

6.1.3.4 800 Service: The rates in Section 7 will apply.

6.1.4 Promotional Offerings

The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made.

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LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES

7.1 Local Lines Rates¹

(T)

7.1.1 Business Rates

	<u>Non-Recurring</u>
Line Connection Charge (per Line, ANI)	\$0.00
Account Changes Moves, Changes, Additions, per change	\$0.00
Account Changes, per billing record change	\$0.00
PIC-2 Change, per line	\$0.00
Line Restoral Charge	\$0.00
Suspension of Service Restoral Charge	\$0.00
Service Call, per trouble visit	\$0.00
Premise Visit, per service conversion	\$0.00
	<u>Recurring</u>
Local Line Charge, per Line, ANI)	\$0.00
Account Changes Moves, Changes, Additions, per change	\$0.00
Account Changes, per billing record change	\$0.00
PIC-2 Change, per line	\$0.00
Line Restoral Charge	\$0.00
Suspension of Service Restoral Charge	\$0.00
Service Call, per trouble visit	\$0.00
Premise Visit, per service conversion	\$0.00

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LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.1 Local Lines Rates¹, (Cont'd.)

(T)

7.1.1 Business Rates, (cont'd.)

<u>Optional Features</u>	<u>Recurring</u>	<u>Non-Recurring</u>
Call Forwarding	\$0.00	\$0.00
Call Pick-up	\$0.00	\$0.00
Call Transfer	\$0.00	\$0.00
Call Waiting	\$0.00	\$0.00
Code Restriction	\$0.00	\$0.00
Three-Way Calling	\$0.00	\$0.00
Six-Way Calling	\$0.00	\$0.00
Caller ID	\$0.00	\$0.00
Project Account Codes (verified)	\$0.00	\$0.00
Project Account Codes (non-verified)	\$0.00	\$0.00
Voice Mail	\$0.00	\$0.00
<u>Surcharges</u>	<u>Maximum</u>	<u>Per Call</u>
Directory Assistance Interstate InterLATA	\$4.00	\$1.99
Directory Assistance Local and IntraLATA	\$4.00	\$1.99
Operator Assistance		
Third Number Billing		\$0.00
Collect Calling		\$0.00
Person to Person		\$0.00
Station to Station		\$0.00
General Assistance		\$0.00
Busy Line Verification		\$0.00
Busy Line Interrupt		\$0.00

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

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 LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.1 Local Lines Rates¹, (Cont'd.)

(T)

7.1.1 Business Rates, (cont'd.)

	Maximum Rates	
	<u>Recurring</u>	<u>Non-Recurring</u>
Directory Listings		
Additional Listing (Per Listing)	\$4.00	\$20.00
Non-Listed Number (Per Number)	\$4.00	\$20.00
Non-Published Number (Per Number)	\$7.00	\$20.00
Alternate Listing	\$5.00	
Reference Listing	\$5.00	
Non-Recurring Charge, Per Number Assigned		\$20.00
Monthly Recurring Charge, Per Number Assigned	\$5.00	

	Current	
	<u>Recurring</u>	<u>Non-Recurring</u>
Director Listings		
Additional Listing (Per Listing)	\$2.30	\$10.00
Non-Listed Number (Per Number)	\$3.50	\$10.00
Non-Published Number (Per Number)	\$5.50	\$10.00
Alternate Listing	\$0.00	
Reference Listing	\$0.00	
Non-Recurring Charge, Per Number Assigned		\$0.00
Monthly Recurring Charge, Per Number Assigned	\$0.00	

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

(N)
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LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.1 Local Lines Rates¹, (Cont'd.) (T)

7.1.2 Residential Rates

	<u>Non-Recurring</u>
Line Connection Charge (per Line, ANI)	\$0.00
Account Changes Moves, Changes, Additions, per change	\$0.00
Account Changes, per billing record change	\$0.00
PIC-2 Change, per line	\$0.00
Line Restoral Charge	\$0.00
Suspension of Service Restoral Charge	\$0.00
Service Call, per trouble visit	\$0.00
Premise Visit, per service conversion	\$0.00
	 <u>Recurring</u>
Local Line Charge, per Line, ANI)	\$0.00
Account Changes Moves, Changes, Additions, per change	\$0.00
Account Changes, per billing record change	\$0.00
PIC-2 Change, per line	\$0.00
Line Restoral Charge	\$0.00
Suspension of Service Restoral Charge	\$0.00
Service Call, per trouble visit	\$0.00
Premise Visit, per service conversion	\$0.00

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. (N)
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LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.1 Local Lines Rates¹, (Cont'd.)

(T)

7.1.2 Residential Rates, (cont'd.)

<u>Optional Features</u>	<u>Recurring</u>	<u>Non-Recurring</u>
Call Forwarding	\$0.00	\$0.00
Call Pick-up	\$0.00	\$0.00
Call Transfer	\$0.00	\$0.00
Call Waiting	\$0.00	\$0.00
Code Restriction	\$0.00	\$0.00
Three-Way Calling	\$0.00	\$0.00
Six-Way Calling	\$0.00	\$0.00
Caller ID	\$0.00	\$0.00
Project Account Codes (verified)	\$0.00	\$0.00
Project Account Codes (non-verified)	\$0.00	\$0.00
Voice Mail	\$0.00	\$0.00
<u>Surcharges</u>	<u>Maximum</u>	<u>Per Call</u>
Directory Assistance Interstate InterLATA	\$4.00	\$1.99
Directory Assistance Local and IntraLATA	\$4.00	\$1.99
Operator Assistance		
Third Number Billing		\$0.00
Collect Calling		\$0.00
Person to Person		\$0.00
Station to Station		\$0.00
General Assistance		\$0.00
Busy Line Verification		\$0.00
Busy Line Interrupt		\$0.00

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

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LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.1 Local Lines Rates¹, (Cont'd.) (T)

7.1.2 Residential Rates, (cont'd.)

	Maximum	
	<u>Recurring</u>	<u>Non-Recurring</u>
Directory Listings		
Additional Listing (Per Listing)	\$4.00	\$5.25
Non-Listed Number (Per Number)	\$4.00	\$5.25
Non-Published Number (Per Number)	\$7.00	\$5.25
Alternate Listing	\$5.00	
Reference Listing	\$5.00	
Non-Recurring Charge, Per Number Assigned		\$20.00
Monthly Recurring Charge, Per Number Assigned	\$5.00	
	Current	
	<u>Recurring</u>	<u>Non-Recurring</u>
Directory Listings		
Additional Listing (Per Listing)	\$2.30	\$5.25
Non-Listed Number (Per Number)	\$3.50	\$5.25
Non-Published Number (Per Number)	\$5.50	\$5.25
Alternate Listing	\$0.00	
Reference Listing	\$0.00	
Non-Recurring Charge, Per Number Assigned		\$0.00
Monthly Recurring Charge, Per Number Assigned	\$0.00	

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. (N)
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LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)**7.11 Service Order and Change Charges¹****(T)**

	Non-Recurring	
	<u>Residential</u>	<u>Business</u>
Local Line New Installation, 1 st line	\$40.00	\$67.00
Local Line New Installation, additional lines	\$15.00	\$15.00
Line Change Charge, 1 st line (moves, transfers)	\$25.00	\$40.00
Line Change charge, additional lines	\$10.00	\$18.00
Feature Add or Change Charge	\$8.00	\$20.00
Premises Work Charge, 1 st 30 minutes	\$25.00	\$45.00
Premises Work Charge, additional 15 minutes	\$12.50	\$15.00
Dual service per line (same dial tone at 2 locations)	\$20.00	\$24.00
Network usage traffic survey report, per line	\$25.00	\$25.00
Directory Listing Change Charge	\$5.00	\$5.00
Busy Line Verification	\$2.50	\$2.50
Jacks & Wiring – Prewire (1 st operation)	\$75.00	\$75.00
Jacks & Wiring – Prewire (ea. additional)	\$30.00	\$30.00
Jacks & Wiring – Installation/rearrange (1 st time)	\$85.00	\$85.00
Jacks & Wiring – Installation/rearrange (additional)	\$40.00	\$40.00
Maintenance repair or replace, 1 st hour	\$110.00	\$110.00
Maintenance repair or replace, additional hour	\$46.00	\$46.00

¹ Effective September 17, 2012, this service is no longer available to Customers except those who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available.

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LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.12	Directory Assistance and Directory Listings			(N)
	7.12.1	Directory Assistance		
		<u>Local Directory Assistance</u>	<u>Per query</u>	
		Direct dialed	\$1.99	
		Via operator	\$1.99	
	7.12.2	Directory Listings		
			<u>Residential</u>	
		Additional Listing (per listing)	\$2.30	
		Non-Listed Number (per number)	\$2.00	
		Non-Published Number (per number)	\$3.75	(N)
			<u>Business</u>	
			\$2.30	
			\$3.50	
			\$5.50	

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LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

- 7.16 Carrier Presubscription (N)
- Nonrecurring Charges
- | | | |
|---|---------|-----|
| Per business or residence line, trunk, or port: | \$15.00 | |
| Customers who do not choose a long distance carrier | \$3.95 | (N) |
- 7.17 Reconnection Charge
- A Reconnection Charge of \$25.00, or the highest allowed by law, will be assessed in accordance with the terms and conditions of this tariff and pursuant to South Carolina law and Commission regulations.
- 7.18 Return Check Charge
- A charge of \$25.00 will be assessed for any check or other form of payment returned by the drawee bank or other financial institution for insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or financial institution. This charge will be assessed in addition to any charges assessed by the drawee bank or any other financial institution. If a Customer who has received a notice of discontinuance pays its bill with a check that is subsequently dishonored, the account status shall remain unpaid and the Company is not required to issue any additional notice before disconnecting service. (C)

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LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.21 BusinessPoint PBX

Monthly Service Fee per Line: BusinessPoint Basic - Zones 1-3

<u>Term</u>	<u>Zone 1</u>	<u>Zone 2</u>	<u>Zone 3</u>
Month to Month	\$40.00	\$46.50	\$54.00
1 Year	\$36.00	\$42.00	\$49.00
2 Year	\$34.00	\$41.00	\$48.00
3 Year	\$32.00	\$40.00	\$47.00

Usage Rate per Minute:

	<u>Local/Home Region</u>	<u>IntraLATA</u>
Basic	Included	\$0.059

Features:

Complimentary Features	No charge
Star Features, per occurrence	\$1.00
Standard Features, monthly fee per features, per line	\$5.00
Deluxe Features, monthly fee per feature, per line	\$7.50
Unlimited Feature Package ¹ , monthly fee per line	\$9.00
Toll Blocking Features	
Option 1	\$5.50
Option 2	\$5.50
Option 3	\$5.50
Option 4	No charge
Option 5	\$1.50
Option 6	\$3.50

(T)

¹ Effective September 17, 2012, the BusinessPoint PBX Unlimited Feature Pack is grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. The Customer can renew at the current services and rates.

(N)
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(N)

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LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.24 EPoint PBX

<u>Term</u>	<u>Monthly Service Fee per Line</u>				
	<u>Zone 5</u>	<u>Zone 6</u>	<u>Zone 7</u>	<u>Zone 8</u>	<u>Zone 9</u>
Month to Month	\$44.00	\$55.00	\$73.00	\$87.00	\$87.00
1 Year	\$40.00	\$50.00	\$66.00	\$79.00	\$79.00
2 Year	\$39.00	\$49.00	\$65.00	\$78.00	\$78.00
3 Year	\$38.00	\$48.00	\$64.00	\$77.00	\$77.00

<u>Basic</u>	<u>Usage Rates per Minute</u>	
	<u>Local</u> Included	<u>IntraLATA</u> \$0.059

Features:

Complimentary Features	No charge	
Star Features, per occurrence	\$1.00	
Standard Features, monthly fee per features, per line	\$5.00	
Deluxe Features, monthly fee per feature, per line	\$7.50	
Bundled Feature Package ¹	\$9.00	(T)
Unlimited Feature Package ¹ , monthly fee per line	\$12.00	(T)
Toll Blocking Features		
Option 1	\$5.50	
Option 2	\$5.50	
Option 3	\$5.50	
Option 4	No charge	
Option 5	\$1.50	
Option 6	\$3.50	
DIDs, monthly fee per DID	ICB	

¹ Effective September 17, 2012, the EPoint PBX Bundled and Unlimited Feature Packages are grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. The Customer can renew at the current services and rates. (N) | (N)

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LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.26 VPoint PBX

Monthly Service Fee per Line	
<u>Term</u>	<u>Zone 4</u>
Month to Month	\$37.50
1 Year	\$34.00
2 Years	\$33.00
3 Years	\$32.00

Usage Rate per Minute		
	<u>Local</u>	<u>IntraLATA</u>
Basic	Included	\$0.059

Features:

Complimentary Features	No charge	
Star Features, per occurrence	\$1.00	
Standard Features, monthly fee per features, per line	\$5.00	
Deluxe Features, monthly fee per feature, per line	\$7.50	
Bundled Feature Package ¹	\$9.00	(T)
Unlimited Feature Package ¹ , monthly fee per line	\$12.00	(T)
Toll Blocking Features		
Option 1	\$5.50	
Option 2	\$5.50	
Option 3	\$5.50	
Option 4	No charge	
Option 5	\$1.50	
Option 6	\$3.50	

¹ Effective September 17, 2012, the VPoint PBX Bundled and Unlimited Feature Packages are grandfathered to existing Customers who are currently under contract. Once the Customer's contract term is expired, the service and rates will no longer be available. The Customer can renew at the current services and rates. (N)
 |
 |
 (N)

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LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.27 VPoint Centrex

(N)

7.27.1 Monthly Service Fee per Line: VPoint Centrex

	<u>Zone 4</u>
Month to Month	\$40.00
1 Year	\$36.00
2 Years	\$35.00
3 Years	\$34.00

7.27.2 Usage Rates per Minute

Basic	<u>Local</u> Included	<u>IntraLATA</u> \$0.059

7.27.3 Features:

Standard and Deluxe Features	No Charge
Star Features, per occurrence	\$1.00
Toll Blocking Features	
Option 1	\$5.50
Option 2	\$5.50
Option 3	\$5.50
Option 4	No charge
Option 5	\$1.50
Option 6	\$3.50

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LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.28 EPoint Centrex

(N)

7.28.1 Monthly Service Fee per Line: EPoint Centrex

	<u>Zone 5</u>	<u>Zone 6</u>	<u>Zone 7</u>	<u>Zone 8</u>	<u>Zone 9</u>
Month to Month	\$40.00	\$46.50	\$46.50	\$48.50	\$44.00
1 Year	\$36.00	\$42.00	\$42.00	\$44.00	\$40.00
2 Year	\$35.00	\$41.00	\$41.00	\$43.00	\$39.00
3 Year	\$34.00	\$39.00	\$39.00	\$41.00	\$38.00

7.28.2 Usage Rates per Minute

Basic	<u>Local</u> Included	<u>IntraLATA</u> \$0.069
-------	--------------------------	-----------------------------

7.28.3 Features:

Complimentary Features	No Charge
Star Features, per occurrence	\$1.00
Standard Features, monthly fee per feature, per line	\$5.00
Deluxe Features, monthly fee per feature, per line	\$7.50
Toll Blocking	
Option 1	\$5.50
Option 2	\$5.50
Option 3	\$5.50
Option 4	No charge
Option 5	\$1.50
Option 6	\$3.50

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LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.29 Remote Call Forwarding

(N)

7.29.1 Nonrecurring Charges

Activation Fee	\$25.00 per pathway
Out of Network Fee	\$5.00 per pathway

7.29.2 Usage and Monthly Charges

Monthly Charge	\$21.00 per pathway
Per Minute Local	\$0.023
Per Minute IntraLATA/Intrastate	\$0.045

7.30 Busy Line Verification and Emergency Interrupt Service

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Busy Line Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption. If the Customer has the operator interrupt a call, both the Busy Line Verification and the Emergency Interrupt charge will apply.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Emergency Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

7.30.1 Rates

	<u>Per request</u>
Busy Line Verification	\$2.50
Emergency Interrupt	\$5.00

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LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.31 Public Telephone Surcharge

(N)

In order to recover the Company’s expenses to comply with the FCC’s pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone, not presubscribed to the Company, used to access Company provided services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g., using the “#” symbol). The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

Rate Per Call:	\$0.65
----------------	--------

7.32 Local Number Portability

Provides ability for Customers to retain their existing telephone number when moving to a new service provider.

	<u>Monthly Recurring</u>
Local Number Portability (per number)	\$0.35

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LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.33 Operator Assistance (N)

Local Per Call Service Charges

Calling Card

Customer Dialed	\$3.50
Operator Handled	\$3.95

Station-to-Station, Collect, Third Party Billed

Automated	\$3.50
Operator Handled	\$3.95
Person-to-Person	\$6.50

7.34 Custom Billing Reports

	<u>Monthly Recurring Charge</u>	<u>Nonrecurring Charge</u>
Custom Billing Services	\$10.00	\$75.00
Billing Report Changes	\$0.00	\$25.00
Bill Image CD Copy	\$20.00	\$0.00
Call Detail CD Copy	\$20.00	\$10.00
Call Detail E-Mail File	\$5.00	\$20.00

7.35 Common Charges

	<u>Nonrecurring Charge</u>
Maintenance Work Charge	
First Hour	\$184.00
Additional hour	\$90.00
Inside Wiring Voice Data Option 1	\$200.00
Inside Wiring Voice Data Option 2	\$245.00
D-Marc Extension Voice/Data	\$375.00
Missed Appointment Fee	\$150.00
Customer Premise Site Survey	\$225.00

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SECTION 7 – CURRENT RATES, (CONT'D.)

7.36 POTS Service

	<u>Nonrecurring Charge</u>
New Line Install	
Initial Line	\$95.00
Additional Line	\$36.00
Change Fee	\$20.00
Change Fee (post-FOC)	\$100.00
Traffic Study, per line	\$50.00
Busy Line Verification	\$7.50
Jacks and Wiring	
Initial Jack	\$85.00
Additional Jack	\$65.00
Premise Work Charge	
First Hour	\$184.00
Each Additional 30 Min.	\$45.00
Dual Service, per line	\$24.00

7.37 T-1 Service

	<u>Nonrecurring Charge</u>
Customer Premise Visit	
Initial 2 Hours	\$225.00
Additional hour	\$90.00
T-1 Change Fee	\$150.00
T-1 Feature Change Fee	\$25.00
Order Modification Fee (pre-FOC)	\$100.00
Order Modification Fee (post FOC)	\$250.00
Order Cancellation Fee (post FOC)	\$495.00
After Hour Activation	\$750.00

(N)

(N)

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SECTION 7 – CURRENT RATES, (CONT'D.)

7.38 Primary Access (N)

7.38.1 Installation Fee

<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
\$750	\$500	\$0

7.38.2 Features

First 20 DIDs	Included
Additional DIDs	\$0.20 per number monthly
Caller ID Name and Number	\$25.00 per month
Direct Trunk Overflow	\$50.00 per path

7.38.3 T-1 Monthly Service Fee

Customers may choose from one of the Tier and Term Plan Options below. Tiers are equal to the number of circuits turned up on the T-1 facility for voice grade services.

<u>Pricing Tier</u>	<u>Month to Month</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Tier 1	\$428	\$389	\$369	\$349
Tier 2	\$440	\$400	\$380	\$360
Tier 3	\$450	\$409	\$389	\$369
Tier 4	\$460	\$418	\$398	\$378
Tier 5	\$470	\$427	\$407	\$387
Tier 6	\$479	\$435	\$415	\$395
Tier 7	\$484	\$440	\$420	\$400
Tier 8	\$498	\$452	\$432	\$412
Tier 9	\$508	\$462	\$442	\$422
Tier 10	\$517	\$470	\$450	\$430
Tier 11	\$527	\$479	\$459	\$439
Tier 12	\$537	\$488	\$468	\$448
Tier 13	\$547	\$497	\$477	\$457
Tier 14	\$553	\$502	\$482	\$462
Tier 15	\$560	\$509	\$489	\$469

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SECTION 7 – CURRENT RATES, (CONT'D.)

7.38 Primary Access, (Cont'd.)

(N)

7.38.3 T-1 Monthly Service Fee, (Cont'd.)

<u>Pricing Tier</u>	<u>Month to Month</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Tier 16	\$566	\$514	\$494	\$474
Tier 17	\$571	\$519	\$499	\$479
Tier 18	\$577	\$524	\$504	\$484
Tier 19	\$583	\$530	\$510	\$490
Tier 20	\$589	\$535	\$515	\$495
Tier 21	\$594	\$540	\$520	\$500
Tier 22	\$601	\$546	\$526	\$506
Tier 23	\$607	\$551	\$531	\$511
Tier 24	\$612	\$556	\$536	\$516
Tier 25	\$618	\$561	\$541	\$521
Tier 26	\$624	\$567	\$547	\$527
Tier 27	\$571	\$572	\$552	\$532
Tier 28	\$635	\$577	\$557	\$537
Tier 29	\$642	\$583	\$563	\$543
Tier 30	\$647	\$588	\$568	\$548
Tier 31	\$653	\$593	\$573	\$553
Tier 32	\$658	\$598	\$578	\$558
Tier 33	\$665	\$604	\$584	\$564
Tier 34	\$670	\$609	\$589	\$569
Tier 35	\$676	\$614	\$594	\$574
Tier 36	\$682	\$620	\$600	\$580
Tier 37	\$688	\$625	\$605	\$585
Tier 38	\$693	\$630	\$610	\$590
Tier 39	\$699	\$635	\$615	\$595
Tier 40	\$706	\$641	\$621	\$601
Tier 41	\$711	\$646	\$626	\$606
Tier 42	\$717	\$651	\$631	\$611
Tier 43	\$722	\$656	\$636	\$616
Tier 44	\$730	\$663	\$643	\$623
Tier 45	\$735	\$668	\$648	\$628

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SECTION 7 – CURRENT RATES, (CONT'D.)

7.38 Primary Access, (Cont'd.)

(N)

7.38.3 T-1 Monthly Service Fee, (Cont'd.)

<u>Pricing Tier</u>	<u>Month to Month</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Tier 46	\$741	\$673	\$653	\$633
Tier 47	\$746	\$678	\$658	\$638
Tier 48	\$753	\$684	\$664	\$644
Tier 49	\$758	\$689	\$669	\$649
Tier 50	\$765	\$694	\$674	\$654
Tier 51	\$770	\$700	\$680	\$660
Tier 52	\$776	\$705	\$685	\$665
Tier 53	\$781	\$710	\$690	\$670
Tier 54	\$787	\$715	\$695	\$675
Tier 55	\$794	\$721	\$701	\$681
Tier 56	\$799	\$726	\$706	\$686
Tier 57	\$805	\$731	\$711	\$691
Tier 58	\$811	\$737	\$717	\$697
Tier 59	\$817	\$742	\$722	\$702
Tier 60	\$822	\$747	\$727	\$707
Tier 61	\$828	\$752	\$732	\$712
Tier 62	\$834	\$758	\$738	\$718
Tier 63	\$840	\$763	\$743	\$723
Tier 64	\$845	\$768	\$748	\$728
Tier 65	\$852	\$774	\$754	\$734
Tier 66	\$857	\$779	\$759	\$739
Tier 67	\$863	\$784	\$764	\$744
Tier 68	\$868	\$789	\$769	\$749
Tier 69	\$875	\$795	\$775	\$755
Tier 70	\$880	\$800	\$780	\$760
Tier 71	\$886	\$805	\$785	\$765
Tier 72	\$891	\$810	\$790	\$770
Tier 73	\$898	\$816	\$796	\$776
Tier 74	\$904	\$821	\$801	\$781
Tier 75	\$909	\$826	\$806	\$786

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 LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.39 FlexPoint (N)

7.39.1 Complimentary Features – no charge

900-976 Toll Block	Call Waiting
Caller Block	Hunting
Caller ID	Message Waiting Audible Indicator
Caller ID Blocking	Repeat Dialing
Call Forwarding	Speed Dialing
Call Return	Three Way Calling
Call Trace	Call Transfer

7.39.2 Installation Fees

Installation Fee 1 Year Term	\$750.00
Installation Fee 2 Year Term	\$500.00
Installation Fee 3 Year Term	\$0.00

7.39.3 Domain Names

Domain Name Registration	\$9.95 per year
Domain Transfer Fee	\$9.95 per year

7.39.4 Equipment Management

Equipment Management Fee	\$9.95 per month
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7.39.5 DID Charges

Additional DIDs	\$0.20 per number monthly
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 LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.39 FlexPoint, (Cont'd.)

(N)

7.39.6 Monthly Service Fee (includes up to 24 voice channels)

<u>Pricing Tier</u>	<u>Month to Month</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Tier 1	\$461	\$419	\$399	\$379
Tier 2	\$472	\$429	\$409	\$389
Tier 3	\$483	\$439	\$419	\$399
Tier 4	\$494	\$449	\$429	\$409
Tier 5	\$505	\$459	\$439	\$419
Tier 6	\$516	\$469	\$449	\$429
Tier 7	\$527	\$479	\$459	\$439
Tier 8	\$538	\$489	\$469	\$449
Tier 9	\$549	\$499	\$479	\$459
Tier 10	\$560	\$509	\$489	\$469
Tier 11	\$548	\$498	\$488	\$478
Tier 12	\$554	\$504	\$494	\$484
Tier 13	\$561	\$510	\$500	\$490
Tier 14	\$568	\$516	\$506	\$496
Tier 15	\$574	\$522	\$512	\$502
Tier 16	\$581	\$528	\$518	\$508
Tier 17	\$587	\$534	\$524	\$514
Tier 18	\$594	\$540	\$530	\$520
Tier 19	\$601	\$546	\$536	\$526
Tier 20	\$607	\$552	\$542	\$532
Tier 21	\$614	\$558	\$548	\$538
Tier 22	\$620	\$564	\$554	\$544
Tier 23	\$627	\$570	\$560	\$550
Tier 24	\$634	\$576	\$566	\$556

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SECTION 7 – CURRENT RATES, (CONT'D.)

7.39 FlexPoint, (Cont'd.)

(N)

7.39.6 Monthly Service Fee (includes up to 24 voice channels), (Cont'd.)

<u>Pricing Tier</u>	<u>Month to Month</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Tier 25	\$640	\$582	\$572	\$562
Tier 26	\$647	\$588	\$578	\$568
Tier 27	\$653	\$594	\$584	\$574
Tier 28	\$660	\$600	\$590	\$580
Tier 29	\$667	\$606	\$596	\$586
Tier 30	\$673	\$612	\$602	\$592
Tier 31	\$680	\$618	\$608	\$598
Tier 32	\$686	\$624	\$614	\$604
Tier 33	\$693	\$630	\$620	\$610
Tier 34	\$700	\$636	\$626	\$616
Tier 35	\$706	\$642	\$632	\$622
Tier 36	\$713	\$648	\$638	\$628
Tier 37	\$719	\$654	\$644	\$634
Tier 38	\$726	\$660	\$650	\$640
Tier 39	\$733	\$666	\$656	\$646
Tier 40	\$739	\$672	\$662	\$652
Tier 41	\$746	\$678	\$668	\$658
Tier 42	\$752	\$684	\$674	\$664
Tier 43	\$759	\$690	\$680	\$670
Tier 44	\$766	\$696	\$686	\$676
Tier 45	\$772	\$702	\$692	\$682
Tier 46	\$779	\$708	\$698	\$688
Tier 47	\$785	\$714	\$704	\$694
Tier 48	\$792	\$720	\$710	\$700
Tier 49	\$800	\$727	\$717	\$707
Tier 50	\$806	\$733	\$723	\$713

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SECTION 7 – CURRENT RATES, (CONT'D.)

7.39 FlexPoint, (Cont'd.)

(N)

7.39.6 Monthly Service Fee (includes up to 24 voice channels), (Cont'd.)

<u>Pricing Tier</u>	<u>Month to Month</u>	<u>1 Year Term</u>	<u>2 Year Term</u>	<u>3 Year Term</u>
Tier 51	\$813	\$739	\$729	\$719
Tier 52	\$820	\$745	\$735	\$725
Tier 53	\$826	\$751	\$741	\$731
Tier 54	\$833	\$757	\$747	\$737
Tier 55	\$839	\$763	\$753	\$743
Tier 56	\$846	\$769	\$759	\$749
Tier 57	\$853	\$775	\$765	\$755
Tier 58	\$859	\$781	\$771	\$761
Tier 59	\$866	\$787	\$777	\$767
Tier 60	\$872	\$793	\$783	\$773
Tier 61	\$879	\$799	\$789	\$779
Tier 62	\$886	\$805	\$795	\$785
Tier 63	\$892	\$811	\$801	\$791
Tier 64	\$899	\$817	\$807	\$797
Tier 65	\$905	\$823	\$813	\$803
Tier 66	\$912	\$829	\$819	\$809
Tier 67	\$919	\$835	\$825	\$815
Tier 68	\$925	\$841	\$831	\$821
Tier 69	\$932	\$847	\$837	\$827
Tier 70	\$938	\$853	\$843	\$833
Tier 71	\$945	\$859	\$849	\$839
Tier 72	\$952	\$865	\$855	\$845
Tier 73	\$958	\$871	\$861	\$851
Tier 74	\$965	\$877	\$867	\$857
Tier 75	\$971	\$883	\$873	\$863

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SECTION 7 – CURRENT RATES, (CONT'D.)

7.40 SinglePoint

(N)

7.40.1 Features included at no charge

900-976 Toll Block	Call Waiting
Caller Block	Hunting
Caller ID	Message Waiting Audible Indicator
Caller ID Blocking	Repeat Dialing
Call Forwarding	Speed Dialing
Call Return	Three Way Calling
Call Trace	
Call Transfer	

7.40.2 Toll Free Number and DID Charges

Toll Free Number Fee	\$3.00 per number, monthly
First 20 DIDs	Included
Additional DIDs	\$0.20 per number monthly

7.40.3 Additional Voice Channels

1 Year	\$29.95
2 Year	\$27.95
3 Year	\$25.95

7.40.4 Installation Fee

1 Year	\$750.00
2 Year	\$500.00
3 Year	\$0.00

(N)

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Issued by: Jason Brown, Regulatory Affairs
1100 Crescent Green, Suite 109
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LOCAL EXCHANGE SERVICES

SECTION 7 – CURRENT RATES, (CONT'D.)

7.40 SinglePoint, (Cont'd.)

(N)

7.40.5 T-1 Monthly Service Fee

<u>Pricing Tier</u>	<u>Month to Month</u>	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>
Tier 1	\$392	\$356	\$339	\$320
Tier 2	\$428	\$389	\$370	\$350
Tier 3	\$465	\$423	\$402	\$380
Tier 4	\$514	\$467	\$444	\$420
Tier 5	\$550	\$500	\$475	\$450
Tier 6	\$587	\$534	\$508	\$480
Tier 7	\$624	\$567	\$539	\$510
Tier 8	\$660	\$600	\$570	\$540
Tier 9	\$710	\$645	\$613	\$580
Tier 10	\$746	\$678	\$645	\$610
Tier 11	\$783	\$712	\$677	\$640
Tier 12	\$820	\$745	\$708	\$670
Tier 13	\$868	\$789	\$750	\$710
Tier 14	\$917	\$834	\$793	\$750
Tier 15	\$966	\$878	\$835	\$790
Tier 16	\$1015	\$923	\$877	\$830
Tier 17	\$1064	\$967	\$919	\$870
Tier 18	\$1113	\$1012	\$962	\$910
Tier 19	\$1162	\$1056	\$1004	\$950
Tier 20	\$1210	\$1100	\$1045	\$990

Pricing Tier will vary based on customer location and bandwidth selected.

(N)

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