



February 3, 2016  
Via Web Filing

Ms. Jocelyn Boyd, Chief Clerk  
South Carolina Public Service Commission  
101 Executive Center Dr.  
Suite 100  
Columbia, SC 29210

RE: West Telecom Services, LLC  
Docket No. 2001-132-C; Order No. 2015-756, dated October 14, 2015  
SC PSC IXC Tariff No. 4 and Access Tariff No. 5 Replacement Tariff Pages

Dear Ms. Boyd:

Pursuant to the request of Jim McDaniel at the SC Office of Regulatory Staff, enclosed for filing please find the above referenced replacement tariff pages submitted on behalf of West Telecom Services, LLC. These replacement tariff pages should be filed in Docket No. 2001-132-C.

The following tariff pages are included with this filing:

IXC Tariff No. 4:  
Original Page 25 Revises SC Office of Regulatory Staff address

Access Tariff No. 5:  
Original Page 40 Revises SC Office of Regulatory Staff address

Any questions you may have regarding this filing should be directed to my attention at 407-740-3002 or via email to [cwightman@tminc.com](mailto:cwightman@tminc.com). Thank you for your assistance in this matter.

Sincerely,

/s/ Connie Wightman  
Consultant

cc: Karen Turner, Manager - Regulatory Compliance (Via Email) - West Telecom  
Mr. C. Dukes Scott, Executive Director  
file: West Telecom - South Carolina - Other  
tms: SCx1501b

Enclosures  
CW/lw

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INTEREXCHANGE TELECOMMUNICATIONS SERVICES

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.10 Contested Charges

If a notice of a dispute as to charges is not received by the Company in writing within the applicable statute of limitations, such bills shall be deemed correct and binding. In the case of a billing dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer can take the following course of action within thirty (30) days of the billing date:

- 2.10.1 First, the Customer may request, and the Company will provide, an in-depth review of the disputed amount. (The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnect.)
- 2.10.2 Second, if there is still a disagreement about the disputed amount after the investigation and review by a manager of the Company, the Customer may file an appropriate complaint with the South Carolina Public Service Commission. The Commission's address is:

South Carolina Office of Regulatory Staff  
Consumer Services Division  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201  
803-737-5230 or 1-800-922-1531