

**3.0 - DESCRIPTION OF SERVICE**

**3.2 Product Descriptions (Continued)**

**3.2.8**

**A. Directory Assistance**

Customers and users of the Company's business and residential calling services (excluding Toll Free services) may obtain directory assistance in determining telephone numbers by calling the Directory Assistance operator.

1. Residence customers will be charged for each call to the Directory Assistance Bureau after the first two inquires per month.

A credit will be given for calls to Directory Assistance when:

1. The Customer experiences poor transmission or is cut off during the call,
2. The Customer is given an incorrect telephone number, or
3. The Customer inadvertently misdials an incorrect Directory Assistance NPA.

To receive a credit, the customer must notify the Company operator or Business Office of the problem experienced.

Exemptions:

The single-line main telephone exchange line of a handicapped user, as defined by the Federal Register, Vol. 35 #126, which has been registered with the company will be exempt from Directory Assistance charges.

**B. Directory Assistance Call Completion**

Directory Assistance Call Completion is an optional service provided to subscribers of Directory Assistance service. When the subscribers dial (411) they may choose to have the telephone number they have requested dialed by the DA Operator System. A carrier and rate announcement will be made prior to customer initiation of call completion.

1. The service is available to business and residential subscribers.
2. Subscribers may request blocking to DACC calls originating from their telephone lines.
3. DA Call Completion is not available for the following types of services:
  - a. 800/888/877/900/976 Service
  - b. Alternately billed calls (e.g., Collect, Calling Card or Billed to Third Number)
  - c. Calls from Public Telephone Access Service for Customer Provided Equipment
4. Rates and Charges – see Section 4.43 and Appendix A. (M)

**3.0 - DESCRIPTION OF SERVICE**

**3.2. Product Descriptions (Continued)**

**3.2.11 Integrated Service Digital Network (ISDN)  
Primary Rate Interface (PRI)**

**3.2.11.B Regulations and Conditions**

2. End User Common Line Charges are applicable, under current Federal Communications Commission rulings, on a per line basis. The customer shall be liable for all adjustments to the EUCL as mandated by the FCC (or any other regulatory body of competent jurisdiction) in the future.
3. ISDN PRI Digital Data Only Signaling Groups may be configured in one of the following four standard arrangements of call types:
  - A. Inward Calls: The number of accommodated by the Signaling Group will be equal to the number of active B Channels.
  - B. Outward Calls: The number of Outward Calls accommodated by the Signaling Group will be equal to the number of activated B Channels.
  - C. Inward Calls and Outward Calls: The maximum number of simultaneous calls for each call type is determined by the customer. For each call type, the maximum number of simultaneous calls must be less than or equal to the number of activated B Channels in the Signaling Group.
  - D. 2-way Calls: The number of 2-way Calls accommodated by the Signaling Group will be equal to the number of activated B Channels.

**3.2.11.C For Rates and Charges, see Section 4 and Appendix A**

(M)

(M)

3.0 - DESCRIPTION OF SERVICE

(M)

(M)

3.3 Service Charges

3.3.1 General

A. The term Service Charge as specified herein and in other portions of this Tariff is defined as a nonrecurring charge or charges applying to the ordering, installing, moving, changing, rearranging or furnishing of telephone service, miscellaneous and supplemental equipment and other telephone facilities. Service Charges are categorized as (a) Service Ordering Charge (b) Central Office Line Connection Charge, (c) Premises Visit Charge.

(a) Service Ordering Charge:

This charge applies for work performed by the Cooperative in connection with the receiving; recording and processing of subscriber request for local access service.

This charge applies per subscriber request for work performed by the Cooperative to be completed for the same account on the same premises on the same date.

(b) Central Office Line Connection Charge:

This charge applies for arranging and exchange line to provide service between the Central Office and the subscriber's premises. This work includes, but is not limited to:

**3.0 - DESCRIPTION OF SERVICE**

**3.3 Service Charges (Continued)  
General**

- (1) Making and changing connections in the Central Office.
- (2) Making and changing connections in distribution facilities between the Central Office and subscriber's premises, including necessary cross connections and line and station transfers.

(c) Premises Visit Charge:  
This charge applies for a visit to the subscriber's premises to install local access service.

**3.3.2 Miscellaneous Charges**

**A. Wire Tap Investigation**

When, at the request of a customer, a wire tap investigation is made by the Telephone Company, and when no wire tap or trouble condition in Telephone Company equipment or facilities can be found, a one time charge for inspection of the facilities and equipment serving the customer may be applicable. See Section 4 and Appendix A for rates. (T)

**B. Tracing of Harassing Calls**

A one time charge applies for the installation or application of equipment for the purpose of tracing harassing telephone calls to a customer. The Telephone Company shall leave the equipment in place for a period of no more than seven days. Should a harassing call be made during this period, the Telephone Company shall attempt to trace the call and report the results to the proper authorities for legal handling. Should the customer elect to pursue prosecution of the alleged caller(s), the collected charge will be refunded to the customer. A copy of the warrant or affidavit from the prosecutor's office must be provided to the Company indicating that prosecution is forthcoming. This charge is not applicable to a governmental department or agency, public, private or parochial school. . See Section 4 and Appendix A for rates. (T)

**3.0 - DESCRIPTION OF SERVICE**

**3.4 Optional Calling Plans**

**3.4.1 Region Plus Plan:**

**A. General**

1. The plan will allow subscribers to call anywhere within the originating lata as well as any FTC, FTC Diversified Services Inc., or FTC Wireless subscriber regardless of jurisdiction for a per minute charge for all such usage. (T)
2. The plan includes local service as described in section 3.1 of this tariff.
3. Farmers Long Distance is a prerequisite as customer's PIC for participation in this plan.
4. Ten digit dialing will be required for toll calls within the defined calling scope in section 3.4.1.A1.
5. Detailed billing is not included in this plan. The subscriber can request this feature for an additional cost per month. (T)
6. This plan is intended for Voice Use only.

**B. Rates and Charges:**

Please see Section 4 and Appendix A for rates. (T)

**3.4.2 Nationwide Plan:**

**A. General**

1. The plan will allow a subscriber to call anywhere/anytime in the continental United States for a per minute charge. (T)
2. This plan is for Residential subscribers only.
3. The plan includes local service as described in section 3.1 of this tariff.
4. Farmers Long Distance is a prerequisite as customer's PIC for participation in this plan.
5. Ten digit dialing will be required for toll calls within the defined calling scope in section 3.4.2.A1.
6. Detailed billing is not included in the plan. The subscriber can request this feature for an additional cost per month. (T)
7. This plan is intended for voice use only.

**B. Rates and Charges**

Please see Section 4 and Appendix A for rates. (T)

**3.0 - DESCRIPTION OF SERVICE**

**3.4 Optional Calling Plans (Continued)**

(N)

**3.4.3 Nationwide Plan for Business:**

**A. General**

1. The plan will allow a “qualified” business subscriber to call anywhere/anytime in the continental United States on an unlimited basis for a fixed monthly charge per access line.
2. This plan is for Business subscribers only.
3. The plan does not include local service billing as described in section 3.1 of this tariff.
4. Ten digit dialing will be required for toll calls within the defined calling scope in sections 3.4.2.A1.
5. Detailed billing is not included, but can be requested for an additional \$3.00 per month.
6. This plan is intended for voice use only.
7. Users exceeding 150% of the average monthly Nationwide business customer usage may be changed to another plan.

**B. Rates and Charges**

Please see section 4.13 for rates.

(N)

**4.0 – MAXIMUM RATES**

(N)

**4.1 General**

All rates listed in this section are the maximum billing rates established for each of the services listed. See attached Appendix A for the current rates for each of the listed services.

**4.2 Monthly Exchange Rates**

Monthly exchange rates are shown below.

The rates specified herein, with base rate are charges when applicable to service furnished outside the base rate area of exchange, entitle subscribers to an unlimited number of messages to all stations within the serving exchange.

<u>PREPAID SERVICE</u>	<u>RESIDENCE</u>	<u>BUSINESS</u>
** \$65.00	\$29.95	\$49.95 <i>maximum</i>

\*\* Note that the Non-Recurring Rate for Prepaid Service will also be \$49.00, not the usual Service Order Charges.

**4.3**

**Business Exchange Line Service**

<b>4.3.1</b>	<b>Optional Features</b>	<b>MAXIMUM <u>Monthly Rate</u></b>
	per trunk:	
	Hunting	\$ 5.00

Installation Charge per service order as applicable.

**4.3.2 Private Branch Exchange Service**

This service may be provided with or without the Company's long distance service.

		<b>MAXIMUM</b>	
		<u>Non-recurring</u>	<u>Monthly Rate</u>
<b>Monthly Charges</b>			
per access line		\$100.00	\$75.00

**4.3.3 Additional Business Services**

**4.3.3.A Direct Inward Dial (DID) Service**

DID trunk	\$ 100.00	\$ 75.00
Per Block (25 DID Numbers)	\$ 150.00	\$ 9.95
Per Addt'l Block (25 Numbers)	\$ 50.00	\$ 9.95
Per Block (100 DID Numbers)	\$ 500.00	\$ 29.95
Per Addt'l Block (100 Numbers)	\$ 150.00	\$ 29.25

(N)

4.0 MAXIMUM RATES

(N)

4.3 Business Exchange Line Service (Continued)

4.3.4 Centrex Services

A. Service Establishment

Charges for the establishment of Centrex service (physical facilities and programming) are based on a per station line charge shown herein and other applicable service charges found in Section 4.6 of this Tariff relative to business line service.

	MAXIMUM
	<u>Non-Recurring Charge</u>
Service Establishment (per station)	\$25.00

B. Station Line Rates

The following per-line rates apply for contract periods ranging from month-to-month to 36 months. The customer is required to pay for the number of months in the contract service period selected. These rates are inclusive of the Basic Feature Package as described in Section 3.2.2.D of this Tariff.:

		Contract Period		
		_MAXIMUM RATES		
		12	24	36
<u>Lines</u>	<u>Monthly</u>	<u>Months</u>	<u>Month</u>	<u>Months</u>
3-6	\$30.00	\$ 20.00	\$ 18.00	\$ 17.00
7-15	30.00	20.00	18.00	17.00
16-25	30.00	20.00	18.00	17.00
26-50	30.00	20.00	18.00	17.00

Per line prices for customers requiring over 50 stations will be handled under Special Assembly or on an individual case basis.

C. Network Access Registers (NARs)

MAXIMUM:  
\$39.95 ea./monthly  
25.00 NRC

Network Access Registers are the facilities through which a Centrex station is able to place and receive exchange and long-distance message network calls.

\*The number of NARs specified for a Centrex system will be casual/effectual in the operation of DID and DOD.

D. Centrex Feature Packages

Feature Package rates will remain in effect for the life of the contract. No change in a contracted customer's rates will be incurred at the implementation of a new rate structure by DSI. The new rates will be applied to that customer at the beginning of a new contract period.

(N)

4.0 MAXIMUM RATES

(N)

4.3 Business Exchange Line Service (Continued)

4.3.4 Centrex Services (Continued)

D. Centrex Feature Packages (Continued)

1. Basic Feature Packages

Required of all Centrex station lines with the relative cost of this feature package included in the Station Line cost.

2. Series I Feature Packages

This package includes those features as described in Section 3.2.2.D

	MAXIMUM RATES			
	12	24	36	
	Monthly	Months	Months	Months
Per line	\$5.00	\$4.50	\$4.25	\$4.00

3. Series II Feature Packages

This package includes those features as described in Section 3.2.2.D

	MAXIMUM RATES			
	12	24	36	
	Monthly	Months	Months	Months
Per line	\$7.50	\$7.50	\$6.00	\$5.50

E. Individual Station Features

The following features may be ordered to add to individual stations or a group of stations within a Centrex group. The charges associated with each feature apply in addition to charges for specific Feature Packages. A prerequisite minimum of Series I Feature Package is required to add individual station features. Normal Service Ordering charges as prescribed in Section A.4 of this Tariff in addition to applicable non-recurring charges.

	MAXIMUM	
	Monthly	Non-Recurring
	<u>Rates/Line</u>	<u>Charge</u>
Call Forward Busy Line	\$2.00	\$10.00
Call Forward Don't Answer	2.00	10.00
Directed Call Pickup	2.00	10.00
Speed Dialing (30 Code)	2.00	15.00
Automatic Callback	2.00	10.00
Call Park	2.00	10.00
Voice/Data Protection	2.00	10.00
Call Waiting/Call Waiting Cancel	2.00	10.00
Dial Call Waiting (Camp On)	2.00	10.00
Do Not Disturb	2.00	10.00

(N)



4.0 MAXIMUM RATES

(N)

4.3 Business Exchange Line Service (Continued)

4.3.4 Centrex Services (Continued)

G. Digital Centrex

	MAXIMUM	
	<u>Monthly Rate</u>	<u>Installation Charge</u>
1. Additional Call Appearance		
-First 4 numbers per set	\$2.50	\$8.00
-Fifth and subsequent #	\$5.00	\$8.00
2. Multiple Appearance Directory Numbers		
-First 4 numbers per set	\$2.50	\$8.00
-Fifth and subsequent #	\$5.00	\$8.00
3. Analog Call Appearances	\$5.00	\$8.00
4. Bridging	\$2.50	\$8.00
5. Privacy	\$2.50	\$8.00
6. Intercom Callin	\$2.50	\$8.00
7. Display Capability – there are no charges associated with these features with the exception of Caller Number Delivery. Specific charges for Caller ID as described in Section 4.3.4.E of this Tariff apply per B-Channel.		
8. Ringing Options	\$2.50	\$8.00

4.3.5 Off Premise Extension

	MAXIMUM	
	<u>Monthly Rate</u>	<u>Installation Charge</u>
Per Line rate	\$49.95	\$499.00

4.3.6 Bridged Drop Service

	<u>Monthly Rate</u>	<u>Installation Charge</u>
Per Line (in addition to R1 or B1 rates)	\$9.95	See Section 4.6

4.4 Operator-Assisted Service

4.4.1 Operator Charges (per call)

	<u>Charge</u>
	MAXIMUM
Person-to-Person	\$10.00
Station-to-Station (customer dialed)	\$ 7.50

When more than one class of service is involved, only the higher surcharge is applicable.

4.4.2 Busy Line Verify and Line Interrupt Service (each request)

Busy Line Verify Service	\$ 5.00
Busy Line Verify and Line Interrupt Service	\$ 9.00

(N)

4.0 MAXIMUM RATES

(N)

4.4 Operator-Assisted Service (Continued)

4.4.3 Directory Assistance

	MAXIMUM		
	Listing Only	Call Completion	
(per local request)	\$ 2.00	\$ 1.00	(M)
(per Intralata request)	\$ 2.00	\$ .199/ minute	
(per Interlata request)	\$ 2.00	\$ .199/ minute	(M)

The rates are charged for each request for Directory Assistance except for the exemptions specified in Section 3.2.8.

4.5 Directory Listings

	MAXIMUM
Each Additional Listing	\$ 2.00
Non Publish	\$ 3.00/Month
Non List	\$ 1.50/Month

4.6 Service Charges

	MAXIMUM	
	<u>Residence</u>	<u>Business</u>
<b>4.6.1 Service Ordering Charge</b> Per service order		
(1) For connecting new or additional Central Office Lines.	\$45.00	\$45.00
(2) For moving or changing existing service.	\$ 25.00	\$ 25.00
<b>4.6.2 Central Office Line Connection Charge</b> Per Central Office Line or Trunk	\$30.00	\$30.00
<b>4.6.3 Premise Visit Charge</b> Per subscriber request	\$ 15.00	\$ 15.00
<b>4.6.4 Number Change Charge</b>	\$ 30.00	\$ 30.00

(N)

4.0 MAXIMUM RATES

(N)

4.7 Custom Calling Features

1. Call Forwarding	\$5.00	\$7.50
2. Call Forward – No Answer (Fixed)	\$5.00	\$7.50
3. Call Forward - Busy Line (Fixed)	\$5.00	\$7.50
4. Call Waiting/Call Waiting Cancel	\$5.00	\$7.50
5. Three-Way Calling	\$5.00	\$7.50
6. Speed Dialing (8 code)	\$5.00	\$7.50
(30 code)	\$5.00	\$7.50
7. Call Hold	\$5.00	\$7.50
8. Reserved For Future Use		
9. Do Not Disturb	\$5.00	\$7.50
10. Voice/Data Protection	\$5.00	\$7.50
11. Personal Ringing	\$5.00	\$7.50
12. Alert Line	\$5.00	\$7.50
13. Trunk Hunting		
a. Linear Hunting		\$5.00
b. Circular Hunting		\$5.00
c. Uniform Call Distribution		\$5.00
14. Call Forward – No Answer (Variable)	\$5.00	\$7.50
15. Call Forward – Busy Line (Variable)	\$5.00	\$7.50
16. Three Way Call Transfer	\$5.00	\$7.50

4.8 Class Features

Automatic Call Return	\$5.00	\$7.50
Automatic Redial	\$5.00	\$7.50
Call Identification	\$7.50	\$9.50
Calling Name Delivery	\$5.00	\$7.50
Call Identification Blocking	\$5.00	\$7.50
Priority Ringing	\$5.00	\$7.50
Preferred Call Forward	\$5.00	\$7.50
Call Screening	\$5.00	\$7.50
Anonymous Call Rejection	\$5.00	\$7.50
Anonymous Call Rejection (with Call Identification)	\$5.00	\$7.50
Call Waiting ID	\$5.00	\$7.50
Telemarketer Screening	\$5.00	\$7.50
Remote Activation of Call Forwarding	\$5.00	\$7.50

(N)

Pricing for subscribers wanting multiple Calling Features will be as follows:  
The highest price feature will be billed at the full value established above and the second and third features will be billed at a 25 percent discount of the tariffed price. The fourth feature will be free and then revert back to a 25% discount for any additional features.

**4.0 MAXIMUM RATES**

(N)

**4.9 Optional Service Features**

	<u>MAXIMUM Monthly Rates</u>
Option A	\$5.00
Option B	\$5.00
Option C	\$5.00
Option D	\$5.00
Option E	\$5.00
Option F	\$5.00

**4.10 Miscellaneous Service Charges**

Wire Tap Investigation Charge	\$150.00
Tracing of Harrasing Calls	\$ 75.00

**4.11 Intergrated Services Digital Network (ISDN)  
Basic Rate Interface (BRI)**

The rates and charges below are for provisioning an ISDN capable access line to the customer's premise. The customer must add the desired B-Channel(s) and D-Channel to configure the service as necessary. As noted in Section 3.2.9 of this Tariff, all ISDN-BRI service offered by FTC DSI will be configured as 2B+D. Single B-Channels will be offered for the purpose of Digital Centrex only.

	<u>MAXIMUM</u>	
<u>Access Facility Charge</u>	<u>Monthly Rate</u>	<u>Installation</u>
ISDN Service	\$49.95	\$250.00

**Communications Channels**

- a. B-Channel: bi-directional synchronous digital transmission channel capable of supporting 64Kbps.
- b. D-Channel: 16Kbps digital signaling/control channel.
- c.

	<u>MAXIMUM</u>	
<u>Access Facility Charge</u>	<u>Monthly Rate</u>	<u>Installation</u>
Circuit-Switched Voice (per B-Channel)	\$ 12.00	\$ 50.00

(N)

4.0 MAXIMUM RATES

(N)

4.11 Intergrated Services Digital Network (ISDN)  
Basic Rate Interface (BRI) (Continued)

	MAXIMUM	
Circuit-Switched Data (per B-Channel)	\$20.00	\$50.00
Circuit-Switched Alternate Voice/Data (per B-Channel)	\$20.00	\$50.00
Signaling/Control (per D-Channel)	\$ 5.00	\$50.00

**Usage Charges**

The following usage charges will be assessed on local calls. Any measured or long-distance charges applicable, as specified in other Sections of this Tariff, are in addition to these local usage charges for ISDN service.

<u>Usage Element</u>	<u>MAXIMUM Per Minute</u>
Circuit-Switched Voice	\$ 0.02
Circuit-Switched Data: First 2400 minutes/monthly	\$ 0.02
Each additional minute in excess of 2400	\$ 0.05

\*Note: The term “monthly” as specifically used above described the actual dates of the customer’s beginning and cut-off of his respective billing cycle.

\*Note: The 2400 minute allocation will be accrued on either B-Channel. The simultaneous use of two B-Channels for data will accumulate usage time from both channels. Unused monthly allocation does not carryover to the next month.

<b>Telephone Numbers</b>	MAXIMUM	
	<u>Monthly Rate</u>	<u>Installation Charge</u>
Primary Telephone Number (one per B-Channel)	\$ 2.00	No Charge
Secondary Telephone Number ( per additional number)	\$ 4.00	\$10.00

(N)

4.0 MAXIMUM RATES

4.12 Integrated Service Digital Network (ISDN)  
Primary Rate Interface (PRI)

(M)/(N)

The rates and charges below are for provisioning an ISDN PRI capable access line to the customer's premise. The customer must add the desired B Channel(s) and D Channel to configure the service as necessary. The typical PRI Access Facility configuration is known as 23B+D, where twenty-three of the channels are B Channels and one is a D Channel.

<u>Access Facility</u>	MAXIMUM	
	<u>Monthly</u>	<u>Installation</u>
ISDN PRI Service	\$950.00	\$995.00

**Usage Charges**

The following usage charges will be assessed on local calls. Any measured or long-distance charges applicable, as specified in other sections of this Tariff, are in addition to these local usage charges for ISDN PRI service.

<u>Usage Element</u>	<u>Per Minute</u>
Circuit-Switched Voice	\$ 0.02
Circuit-Switched Data:	
First 250 hours in a month per PRI facility (23 or 24 Channels)	\$ 0.02
Each additional minute over 250 hours per PRI facility (23 or 24 Channels)	\$ 0.05

4.0 MAXIMUM RATES

(N)

4.13 **Auxillary Line Service**

The following monthly charges apply and are in addition to applicable service connection charges for Auxiliary Line Service. Additional charges for any associated Custom Calling Features will also apply.

	<u>MAXIMUM Monthly Rate</u>
Auxiliary Line Service	
a) Residence, per line	\$15.00
b) Business, per line	\$30.00

4.14 **Optional Calling Plans**

4.14.1 **Region Plus Plan**

	<u>MAXIMUM</u>	
	<u>Monthly Rate</u>	<u>Installation</u>
Residential	\$39.95	See section 4.6 Service Charges
Business	\$59.95	

**Optional Feature**

Detail Billing	\$ 7.50
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4.14.2 **Nationwide Plan**

Residential	\$49.95	See section 4.6 Service Charges
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**Optional Feature**

Detail Billing	\$ 7.50
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4.13.3 **Nationwide Plan for Business**

	\$39.95	See section 4.6 Service Charges
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**Optional Feature**

Detail Billing	\$ 7.50
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4.15 **811 Dialing Service**

(N)

4.15.1 **Application of Rates**

1. A one time service establishment charge shall apply per 811 activation.
2. A one-time Central Office Activation charge shall apply per Central Office.
3. 811 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the 811 subscriber's designated premises.
4. Applicable service order charges as specified in Section D of this Tariff will apply, in addition to the following rates.
5. A Central Office Activation charge will apply per central office switch translated to the lead number within the basic calling area.

4.0 MAXIMUM RATES

4.15 811 Dialing Service (Continued)

(M)

4.15.1 Application of Rates (Continued)

- 6. A charge will apply to changes to the point-to number at the subscriber's request, per 811 Dialing Service, per central office switch within the basic Local Calling Area.

(M)

4.15.2 Charges applicable to the 811 Dialing Service Subscriber:

	MAXIMUM	
1. Service establishment	\$600.00	(N)
2. Central Office Activation		
Per Central Office	\$250.00	
3. Change of Point-to Number by Subscriber		
Per Central Office	\$ 19.95	(N)

**5.0 SPECIAL SERVICE ARRANGEMENTS**

**5.1 Individual Case Basis Arrangements**

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally available under this tariff. FTC rates will be offered to the Customer in writing and on a non-discriminatory basis. All such rates will be submitted to the Commission for approval.

**5.2 Telecommunications Relay Services (TRS)**

- A. Telecommunications Relay Services is a service provided for the hearing impaired. The service helps those who have hearing and/or speech problems and use a TTY to communicate with those who do not.
- B. This service is available 365 days a year around the clock and there is no limit on the number of times it may be used by the subscriber.
- C. A subscriber can reach this service from anywhere by dialing **711**, provided he/she does not have any form of TOLL restriction on their line.
- D. TRS entity should work separately with competitive local exchange companies to ascertain their end user customer's ability to reach telephone relay services provided by dialing 711.
- E. TRS entity should work separately with cellular companies to ascertain their end user customer's ability to reach telephone relay services provided by dialing 711.

**South Carolina Tariff No. 1**

**FTC Diversified Services, Inc.**  
**Kingstree SC**  
**Issued: March 10, 2008**  
**By: G. Dent Adams, President**

**CURRENT PRICE LIST**

**Appendix A**  
**Original Page 1**  
**Effective: April 1, 2008**

(N)

<u>Section</u>	<u>Service Description</u>	<u>Current Prices</u>	
		<u>Monthly</u>	<u>NRC</u>
4.2	Monthly Exchange Rates – Prepaid	\$ 49.00	\$ 49.00
4.2	Residential	17.41	See Section 4.6
4.2	Business	37.52	See Section 4.6
4.3.1	Trunk Hunting	1.00	See Section 4.6
4.3.2	Private Branch Exchange Service, per line/trunk	52.50	50.00
4.3.3.A	DID Service		
4.3.3.A	DID Trunk	49.50	50.00
4.3.3.A	Per Initial Block of 25 DID Numbers	6.50	100.00
4.3.3.A	Per Add'l Block of 25 DID Numbers	6.50	25.00
4.3.3.A	Per Initial Block of 100 DID Numbers	19.25	300.00
4.3.3.A	Per Add'l Block of 100 DID Numbers	19.25	100.00
4.3.4.A	Centrex		
4.3.4.A	Centrex Service Establishment		15.00
4.3.4.B	Centrex Station Line Rates		
4.3.4.B	Monthly - 3-6 Lines	15.00	
4.3.4.B	7-15 Lines	14.75	
4.3.4.B	16-25 Lines	14.50	
4.3.4.B	26-50 Lines	14.25	
4.3.4.B	12 Month 3-6 Lines	13.75	
4.3.4.B	7-15 Lines	13.50	
4.3.4.B	16-25 Lines	13.25	
4.3.4.B	26-50 Lines	13.00	
4.3.4.B	24 Month 3-6 Lines	13.25	
4.3.4.B	7-15 Lines	13.00	
4.3.4.B	16-25 Lines	12.50	
4.3.4.B	26-50 Lines	12.25	
4.3.4.B	36 Month 3-6 Lines	12.75	
4.3.4.B	7-15 Lines	12.50	
4.3.4.B	16-25 Lines	12.25	
4.3.4.B	26-50 Lines	12.00	
4.3.4.C	Network Access Registers (NARs)	25.00	13.00
4.3.4.D	Centrex Feature Packages		
4.3.4.D	Series I – Monthly, per line	3.00	
4.3.4.D	Series I – 12 Month, per line	2.50	
4.3.4.D	Series I – 24 Month, per line	2.25	
4.3.4.D	Series I – 36 Month, per line	2.00	
4.3.4.D	Series II – Monthly, per line	5.50	
4.3.4.D	Series II – 12 Month, per line	4.50	
4.3.4.D	Series II – 24 Month, per line	4.00	
4.3.4.D	Series II – 36 Month, per line	3.50	

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4.3.4.E	Centrex Individual Station Features		
4.3.4.E	Call Forward Busy Line	\$ 0.50	
4.3.4.E	Call Forward Don't Answer	0.50	
4.3.4.E	Directed Call Pickup	0.75	
4.3.4.E	Speed Dialing (30 Code)	1.50	\$ 7.00
4.3.4.E	Automatic Callback	0.75	
4.3.4.E	Call Park	0.50	
4.3.4.E	Voice/Data Protection	2.50	2.00
4.3.4.E	Call Waiting/Call Waiting Cancel	1.50	
4.3.4.E	Dial Call Waiting (Camp On)	0.50	
4.3.4.E	Do Not Disturb	1.50	
4.3.4.E	Direct Connect	1.50	5.00
4.3.4.E	Alert Line	1.00	5.00
4.3.4.E	Off Premise Station	2.00	3.00
4.3.4.E	Station Message Detail Recording/10 lines	10.00	15.00
4.3.4.E	Regular Hunting	1.00	
4.3.4.E	Circular Hunting	1.00	
4.3.4.E	Uniform Call Distribution	1.00	
4.3.4.E	Queuing	15.00	5.00
4.3.4.E	Changes to Hunting Arrangements		12.00
4.3.4.E	Recorded Announcement (standard)	20.00	
4.3.4.E	Recorded Announcement (customer)	65.00	
4.3.4.E	Subsequent Changes		25.00
4.3.4.E	Music on Hold (standard)	24.00	
4.3.4.E	Announcement/Music Trunk	20.00	
4.3.4.E	Dial Call Waiting (Camp On)	1.50	
4.3.4.E	Call Identification		
4.3.4.E	Within CTX Group Only	2.00	
4.3.4.E	Within CTX Group & Outside)	4.00	
4.3.4.E	Message Center + Plus	4.00	
4.3.4.F	Feature Additions/Changes	5.00	
4.3.4.G	Digital Centrex – Additional Call Appearance		
4.3.4.G	First 4 Numbers per set	N/C	N/C
4.3.4.G	Fifth and subsequent #	2.00	4.00
4.3.4.G	Digital Centrex – Multiple Appearance		
4.3.4.G	First 4 Numbers per set	N/C	N/C
4.3.4.G	Fifth and subsequent #	2.00	4.00
4.3.4.G	Digital Centrex – Analog Call Appearance	2.00	N/C
4.3.4.G	Digital Centrex – Bridging	N/C	N/C
4.3.4.G	Digital Centrex – Privacy	N/C	N/C
4.3.4.G	Digital Centrex – Intercom Calling	N/C	N/C
4.3.4.G	Digital Centrex - Display	N/C	N/C
4.3.4.G	Digital Centrex – Ringing Options	N/C	N/C

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		<u>Monthly</u>	<u>NRC</u>
4.3.5	Off Premise Extension	\$ 25.00	\$ 234.00
4.3.6	Bridged Drop, per line	4.00	
4.4.1	Operator Charges per call		
4.4.1	Person to Person	1.70	
4.4.1	Station to Station (customer dialed)	.70	
4.4.2	Busy Line Verify & Line Interrupt, per request		
4.4.2	Busy Line Verify	.35	
4.4.2	Busy Line Verify and Interrupt	.40	
4.4.3	Directory Assistance		
4.4.3	Listings - per local request	.85	
4.4.3	per Intralata request	.85	
4.4.3	per Interlata request	.85	
4.4.3	Call Completion – Local	.50	
4.4.3	Intralata	.129/minute	
4.4.3	Interlata	.129/minute	
4.5	Directory Listings		
4.5	Each Additional Listing	.50	
4.5	Non Publish	1.00	
4.5	Non List	.50	
4.6.	Service Charges		
4.6.1	Service Ordering Charge		
4.6.1	New, additional lines – Residential		15.00
4.6.1	New, additional lines – Business		18.00
4.6.1	Moves, Change in services – Residential		7.00
4.6.1	Moves, Changes in services – Business		9.00
4.6.2	Central Office Line Connection Charge		
4.6.2	Per Line or Trunk – Residential		12.00
4.6.2	Per Line or Trunk – Business		13.00
4.6.3	Premise Visit Charge		
4.6.3	Per subscriber request – Residential		6.00
4.6.3	Per subscriber request – Business		6.00
4.6.4	Number Change Charge		
4.6.4	Per subscriber request – Residential		19.00
4.6.4	Per subscriber request – Business		22.00
4.7	Custom Calling Features - Residential		
4.7	Call Forwarding	1.25	
4.7	Call Forward, No Answer (fixed)	.50	
4.7	Call Forward, Busy Line (fixed)	.50	
4.7	Call Waiting/Call Waiting Cancel	2.50	
4.7	Three-Way Calling	1.50	
4.7	Speed Dial (8 code)	1.25	
4.7	Speed Dial (30 code)	2.50	
4.7	Call Hold	.50	

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		<u>Monthly</u>	<u>NRC</u>
4.7	Custom Calling Features – Residential <b>(Continued)</b>		
4.7	Do Not Disturb	2.00	
4.7	Voice Data Protection	1.50	
4.7	Personal Ringing	2.00	
4.7	Alert Line	2.00	
4.7	Call Forward – No Answer (Variable)	1.25	
4.7	Call Forward – Busy Line (Variable)	1.25	
4.7	Three Way Call Transfer	2.00	
4.7	Remote Activation of Call Forwarding	1.00	
4.7	Custom Calling Features - Business		
4.7	Call Forwarding	2.50	
4.7	Call Forward, No Answer (fixed)	.50	
4.7	Call Forward, Busy Line (fixed)	.50	
4.7	Call Waiting/Call Waiting Cancel	5.00	
4.7	Three-Way Calling	3.00	
4.7	Speed Dial (8 code)	2.50	
4.7	Speed Dial (30 code)	3.50	
4.7	Call Hold	1.00	
4.7	Do Not Disturb	3.00	
4.7	Voice Data Protection	3.00	
4.7	Personal Ringing	4.00	
4.7	Alert Line	3.00	
4.7	Trunk Hunting – Linear	1.00	
4.7	Trunk Hunting – Circular	1.00	
4.7	Trunk Hunting – Uniform Call Distribution	1.00	
4.7	Call Forward – No Answer (Variable)	2.50	
4.7	Call Forward – Busy Line (Variable)	2.50	
4.7	Three Way Call Transfer	3.50	
4.8	Class Features – Residential		
4.8	Automatic Call Return	3.00	
4.8	Automatic Redial	3.00	
4.8	Call Identification	4.00	
4.8	Calling Name Delivery	2.00	
4.8	Call Identification Blocking	2.00	
4.8	Priority Ringing	3.00	
4.8	Preferred Call Forward	2.50	
4.8	Call Screening	3.00	
4.8	Anonymous Call Rejection	3.00	
4.8	Anonymous Call Rejection w/Call Identification	1.00	
4.8	Call Waiting ID	3.00	
4.8	Telemarketer Screening	1.50	
4.8	Remote Activation of Call Forwarding	1.00	

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		<u>Monthly</u>	<u>NRC</u>
4.8	Class Features – Business		
4.8	Automatic Call Return	\$ 4.50	
4.8	Automatic Redial	4.50	
4.8	Call Identification	6.00	
4.8	Call Identification Blocking	2.50	
4.8	Priority Ringing	4.50	
4.8	Preferred Call Forward	3.50	
4.8	Call Screening	4.50	
4.8	Calling Name Delivery	2.00	
4.8	Anonymous Call Rejection	4.50	
4.8	Anonymous Call Rejection w/Call Identification	1.00	
4.8	Call Waiting ID	3.00	
4.8	Telemarketer Screening	2.50	
4.9	Option Service Features		
4.9	Option A	2.00	
4.9	Option B	2.50	
4.9	Option C	2.50	
4.9	Option D	2.50	
4.9	Option E	2.50	
4.9	Option F	2.00	
4.10	Miscellaneous Service Charges		
4.10	Wire Tap Investigation	75.00	
4.10	Tracing of Harassing Calls	40.00	
4.11	Integrated Services Digital Network (ISDN) - BRI		
4.11	Access Facility Charge- ISDN Service	25.00	\$ 100.00
4.11	Circuit Switched Voice per B Channel	8.00	25.00
4.11	Circuit Switched Data per B Channel	10.00	25.00
4.11	Circuit Switched Alt Voice/Data per B Ch	10.00	25.00
4.11	Signaling/Control per D Channel	N/C	
4.11	Usage Charges		
4.11	Circuit-Switched Voice	N/C	
4.11	Circuit-Switched Data (1 <sup>st</sup> 2400 min/mo)	N/C	
4.11	Circuit-Switched Data, ea min over 2400	0.02	
4.11	Telephone Numbers		
4.11	Primary, one per B Channel	N/C	N/C
4.11	Secondary, per additional number	2.00	N/C
4.12	Integrated Services Digital Network (ISDN) - PRI		
4.12	Access Facility Charge- ISDN PRI Service	750.00	\$ 700.00
4.12	Usage Charges		
4.12	Circuit-Switched Voice	N/C	
4.12	Circuit-Switched Data (1 <sup>st</sup> 2400 min/mo)	N/C	
4.12	Circuit-Switched Data, ea min over 2400	0.02	

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		<u>Monthly</u>	<u>NRC</u>
4.13	Auxiliary Line Service		
4.13	Per Residential Line	9.00	
4.13	Per Business Line	18.00	
4.14	Optional Calling Plans		
4.14.1	Region Plus – Residential	\$ 23.50	
4.14.1	- Business	43.50	
4.14.1	Usage, per minute	.035	
4.14.1	Detail Billing, per month	3.00	
4.14.2	Nationwide Plan – Residential	35.00	
4.14.2	Usage, per minute	.035	
4.14.2	Detail Billing, per month	3.00	
4.14.3	Nationwide Plan for Business	20.00	
4.14.3	Detail Billing, per month	3.00	
4.15	811 Dialing Service		
4.15.2	811 Dialing Service Charges		
4.15.2	Service Establishment		400.00
4.15.2	Central Office Activation		150.00
4.15.3	Change to Point-To Number		13.50

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