



March 6, 2008  
**Via Electronic Filed**

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Mr. Charles L.A. Terreni, Chief Clerk  
South Carolina Public Service Commission  
Synergy Business Park, Saluda Bldg.  
101 Executive Center Drive, Suite 100  
Columbia, SC 29210

RE: Matrix Telecom, Inc. d/b/a Matrix Business Technologies also d/b/a Trinsic Communications Tariff No. 3

Dear Mr. Terreni:

The original copy of this letter and revised Tariff No. 3 is filed on behalf of Matrix Telecom, Inc d/b/a Matrix Business Technologies d/b/a Trinsic Communications. The purpose of this revision is to add Touch 1 and Trinsic products to the tariff. The Company respectfully requests this revised tariff to become effective on March 12, 2008.

The following pages are included with this filing:

2 <sup>nd</sup> Revised Page 3	Updates Check Sheet
1 <sup>st</sup> Revised Page 4	Updates Check Sheet
1 <sup>st</sup> Revised Page 5	Updates Table of Contents
Original Pages 46-93	Adds Touch 1 and Trinsic products

Mr. Charles L.A. Terreni, Chief Clerk  
South Carolina Public Service Commission  
March 6, 2008  
Page 2 of 2

Any questions you may have regarding this filing may be directed to me at 407-740-3001 or via email to tforte@tminc.com.

Thank you for your assistance with this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Thomas M. Forte". The signature is fluid and cursive, with a large initial "T" and "F".

Thomas M. Forte  
Consultant to Matrix Telecom, Inc. d/b/a Matrix Business Technologies also d/b/a Trinsic  
Communications

*TMF/rg*

cc: Dana Hoyle - Matrix  
file: Matrix - SC IXC  
tms: SCi0804

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CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION		PAGE	REVISION	
Title	Original		26	Original		51	Original	*
1	Original		27	Original		52	Original	*
2	Original		28	Original		53	Original	*
3	2 <sup>nd</sup> Rev.	*	29	Original		54	Original	*
4	1 <sup>st</sup> Rev.	*	30	Original		55	Original	*
5	Original		31	Original		56	Original	*
6	Original		32	Original		57	Original	*
7	Original		33	Original		58	Original	*
8	Original		34	Original		59	Original	*
9	Original		35	Original		60	Original	*
10	Original		36	Original		61	Original	*
11	Original		37	Original		62	Original	*
12	Original		38	Original		63	Original	*
13	Original		39	Original		64	Original	*
14	Original		40	Original		65	Original	*
15	Original		41	Original		66	Original	*
16	Original		42	Original		67	Original	*
17	Original		43	Original		68	Original	*
18	Original		44	Original		69	Original	*
19	Original		45	Original		70	Original	*
20	Original		46	Original	*	71	Original	*
21	1 <sup>st</sup> Rev.		47	Original	*	72	Original	*
22	Original		48	Original	*	73	Original	*
23	Original		49	Original	*	74	Original	*
24	Original		50	Original	*	75	Original	*
25	Original							

\* - indicates those pages included with this filing

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Vice President and General Counsel  
7171 Forest Lane, Suite 700  
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CHECK SHEET, (CONT'D.)

PAGE	REVISION		PAGE	REVISION	PAGE	REVISION
76	Original	*				
77	Original	*				
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85	Original	*				
86	Original	*				
87	Original	*				
88	Original	*				
89	Original	*				
90	Original	*				
91	Original	*				
92	Original	*				
93	Original	*				

\* - Indicates pages included with this filing.

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**SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS**

**5.1 Time of Calls**

**5.1.1 Usage**

The customer's long distance usage is based on the actual usage. Usage begins when the called party picks up the receiver. When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizes audio tone detection. A call is terminated and the charges end when either party hangs up.

**5.1.2 Time Periods**

The customer's long distance usage charge is based on the day and time the originating party makes the call.

**5.2 Distance Sensitivity**

The Company's charges are based on the airline distance between rate centers located within the State of South Carolina.

**5.3 Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research in their NPA-NXX V&H Coordinates Tape and Bell's NECA Tariff No. 4.

**Formula:**

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

---

**SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS,  
(CONT'D.)**

**5.4 Service Descriptions**

(N)

**5.4.1 First Touch - Touch Basic Service - 1+ Access (Where Available)**

This is a toll service that enables the subscriber to call stations of any domestic phone system in South Carolina. Calls are rounded to the next whole minute and are individually rated on the basis of distance, duration and time of day/day of the week. Service is accessed by designating Touch 1 Communications, Inc. as the long distance carrier, and dialing 1+ the called number. Rates are set forth in the rates section of this tariff. There is not monthly charge or sign up fees associated with this product.

- A. First Touch Plus is a variation of Touch 1's First Touch plan. This program offers customers an additional 15% off Intrastate, Interlata First Touch rates for all 1+ direct dialed calls that terminate within the state of South Carolina. All calls will be billed with a one minute minimum and full minute increments thereafter. Partial minutes will be rounded to the next higher minute. No additional volume discounts apply. Standard times for Day, Evening, and Night/Weekend calling periods apply. There are no sign up fees, or monthly charges associated with this product.

**5.4.2 Simply the Best**

A variation of First Touch, Simply the Best offers the customer a flat rate per minute for calls placed during the hours of 8 am - 5 pm Monday through Friday. Calls placed during all other rate periods are billed at a further reduced flat rate. Customers may place calls 24 hours a day, seven days a week. Rates are set forth in the rates section of this tariff. There is no monthly charge of sign-up fee associated with this product.

**5.4.3 Ultimate Advantage**

A variation First Touch, this discount option provides a discount schedule to be applied against all intrastate "First Touch" call usage. A volume discount will be given to customers who have eligible long distance usage. The volume discount applied will be as follows:

<u>Call Usage</u>	<u>Discount Rate</u>
\$0.00 - \$9.99	2%
\$10.00 - \$24.99	12%
\$25.00 +	27%

(N)

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**SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS,  
(CONT'D.)**

**5.4 Service Descriptions, (Cont'd.)**

(N)

**5.4.3 Ultimate Advantage, (Cont'd.)**

The long distance usage to be applied in attaining the thresholds will be direct dial domestic, international and calling card usage; however only Direct Dial Domestic calls will be eligible to receive the volume discount. Directory Assistance will not be included to attain the threshold nor will be eligible to receive the volume discount. The discount will be applied to the customer's account following the completion of a calendar month. Rates are set forth in the rates section of the tariff. There is no sign up fee or monthly charge associated with this service.

**5.4.4 Customer Account Coding**

This is an optional feature available to customers who desire internal accounting abilities. A three or four digit number (with or without a name) may be assigned to an account. Rates are set forth in the rates section of this tariff. There is an optional monthly charge but no sign-up fees associated with this feature.

**5.4.5 Select Weekends**

This an outbound toll service for calls placed within the state of South Carolina. Calls are billed in one minute increments with partial minutes rounded to the next higher minute. Rates do not apply to directory assistance or operator assisted calls. There is a nonrefundable monthly charge for this service. Rates are set forth in the rates section of this tariff.

(N)

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**SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS,  
(CONT'D.)**

**5.4 Service Descriptions, (Cont'd.)**

**5.4.6 "Simply Better"**

Customers may place calls 24 hours a day, seven days a week. This product offers the customer a flat rate per minute for calls placed during the hours of 7 am - 7 pm, Monday through Friday. Calls placed during the hours of 7 pm - 7 am Monday through Friday and all hours Saturday and Sunday are billed at a further reduced flat rate. Rates are set forth in the Rates Section of this tariff. There is no monthly charge or sign-up fee associated with this product.

**5.4.7 Preferred Weekends**

This is an outbound toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day within the state of South Carolina. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. There is a nonrefundable monthly charge for this service. Rates are set forth in the Rates and Charges section of this tariff.

**5.4.8 Incidental Services**

Company does not offer standard operator services. Operator assistance and directory assistance services not available from Company are available from Company's underlying carrier.

**5.4.9 Service Not Available**

Company does not offer 911, collect or third-party calling. Customers will be able to access 911 services through the local exchange carrier.

(N)

(N)

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**SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS,  
(CONT'D.)**

**5.4 Service Descriptions, (Cont'd.)**

(N)

**5.4.11 Business Touch**

This is toll service that enables the business subscriber to call stations of any domestic telephone system. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. Calls are individually rated on the basis of duration and time of day/day of week. Rates are set forth in the rates section of this tariff. There is no monthly charge or sign-up fee associated with this product.

**A. Business Touch Volume Discount**

A volume discount will be given to business customers who have eligible long distance usage each calendar month. Domestic and International DDD and calling card usage will be included to attain the \$ threshold but only the Domestic DDD usage will be eligible to receive the volume discount. Directory Assistance will not be included to attain the threshold nor will it be eligible to receive the volume discount.

Discount rates and thresholds are set below. The volume discount will be applied to the customer's account following completion of each calendar month.

BUSINESS TOUCH VOLUME DISCOUNT CHART	
\$0.00-\$24.99	25%
\$25.00 -\$99.99	30%
\$100.00 -\$199.99	35%
\$200.00 +	40%

DISCOUNT CALCULATED RETROACTIVELY

(N)

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**SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS,  
(CONT'D.)**

**5.4 Service Descriptions, (Cont'd.)**

**5.4.12 1 Rate**

A variation of Business Touch, 1 Rate is a toll service that offers the business subscriber a flat rate per minute for calls placed at any hour of the day. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. Customers may place calls 24 hours a day, (7) seven days a week. The flat rates is set forth in the Rates section of this tariff. There is no monthly charge or sign-up fee associated with this product.

**5.4.13 Personal Touch 800/888 Service**

Personal Touch 800/888 Service provides a customer with an 800/888 telephone number for use within the continental U.S. 24 hours a day, seven days a week. Personal Touch 800/888 Service calls originated by users dialing the Customer's 800/888 number will be terminated to the Customer's designated location.

Customers may also, upon request, receive calls from Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands and Canada. There is no installation charge or monthly subscription fee for the service. Rates are set forth in the Rates Section of this tariff.

**A. Assignment and Reservation of 800 Numbers**

1. The Company in conjunction with its Responsible Organization (Resp. Org.) will reserve, assign, activate or change 800 numbers for a Customer and will administer 800 numbers in accordance with customary industry standards and practices, and the terms of this Tariff and effective procedures of the 800 Service Management System (SMS/800).
2. The Company reserves the right to recover Personal Touch 800/888 Service in the event that service is not actually and substantially used within a 90-day period. The Company will provide the Customer with notice of such recovery no less than 30 days following receipt of notice. At which time the Company will release the 800 number to the pool of numbers available for assignment.

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(N)

(N)

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**SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS,  
(CONT'D.)**

**5.4 Service Descriptions, (Cont'd.)**

(N)

**5.4.13 Personal Touch 800/888 Service, (Cont'd.)**

**A. Assignment and Reservation of 800 Numbers, (Cont'd.)**

3. If a Customer accumulates undisputed past-due charges, the Company reserves the right not to honor the Customer's request for a change in 800 service to another carrier (e.g., "porting" of the 800 number), including a request for a Responsible Organization (Resp Org) change, until such time as all charges are paid in full.
4. If Touch 1 is notified by the Local Exchange Carrier that a customer's local service has been disconnected, the customer must notify Touch 1 of this change within 30 days or the service will be discontinued.

**B. Personal Touch 800/888 + Personal Identification Number (PIN)**

Personal Touch 800/888 + PIN is based on a security code assigned to the customer by the company. This service provides 800 numbers shared by more than one customer, whereby individual customers are identified by a unique Personal Identification Number (PIN). The PIN may not be assigned or transferred for use with service provided by another carrier. Subject to the limitations provided in Section 5, the Company will only honor customer requests for change in Resp Org or 800 service provider for 800 numbers dedicated to the sole use of that single customer.

**5.4.14 "Pure and Simple"**

"Pure and Simple" is a toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day within South Carolina. Calls are billed in full minute increments. Customers may place calls 24 hours a day, seven days a week. Rates are set forth in the rates section of this tariff. There is no monthly charge or sign-up fee associated with this product.

(N)

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**SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS,  
(CONT'D.)**

**5.4 Service Descriptions, (Cont'd.)**

**5.4.15 First Touch Flat**

First Touch Flat is a toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day within South Carolina. Calls are billed in full minute increments with partial minutes rounded to the next higher minute. Customers may place calls 24 hours a day, seven days a week. Rates are set forth in the rates section of this tariff. There are no sign up fees or monthly charges associated with product.

**5.4.16 Directory Assistance Service**

Directory Assistance service is provided by the Company's underlying carrier. Directory Assistance is rated and billed by the Company. Rates are set forth in the Rates section of this tariff.

(N)

(N)

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**SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS,  
(CONT'D.)**

**5.4 Service Descriptions, (Cont'd.)**

(N)

**5.4.17 Touch 1 Travel Card**

This is an optional feature that enables the Touch 1 Travel Card Customer to place long distance calls from anywhere to anywhere within South Carolina. Calls are rounded up to the next whole minute and individually rated at a flat rate per minute. Service is accessed via toll free 800 service and Personal Authorization Code. Rates are set forth in the rates section of this tariff. There is no sign-up fee or monthly charge associated with this product. This service offers access to additional calling features.

- A. Information Services -offers the customer the latest news events, checks the weather, gets sports scores and financial updates, checks horoscopes, and provides the latest information on soap operas.
- B. Conference Calling -Allows the customer to add up to three additional parties to a call by touching a key and dialing the party's number. There is a per minute charge per additional party. There are no live operator charges and delays.
- C. Travel and Concierge Service -Allows the customer to obtain airline, dinner, lodging, car, or limousine reservations. The customer can also acquire information on special events and check golf course and tee times. Flower delivery and wake-up calls are also available with this service. The customer also has access to emergency medical or legal referrals and assistance.

Rates and charges are set forth in the rates section of this tariff. A surcharge will apply to the first minute of each call.

**5.4.18 First Touch Select**

This is an outbound toll service for calls placed within South Carolina. Calls are billed in one minute increments with partial minutes rounded to the next higher minute. Rates do not apply to directory assistance or operator assisted calls. There is a nonrefundable monthly charge for this service. The rates are set forth in the rates section of this tariff.

(N)

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**SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS,  
(CONT'D.)**

**5.4 Service Descriptions, (Cont'd.)**

(N)

**5.4.19 Select Savings**

This is an outbound toll service for calls placed South Carolina. Calls are billed in one minute increments with partial minutes rounded to the next higher minute. Rates do not apply to directory assistance or operator assisted calls. There is a nonrefundable annual charge for this discounted service payable in advance. The rates are set forth in the rates section of this tariff.

**5.4.20 First Touch Prime**

This is an outbound toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day within the state of South Carolina. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. Rates are set forth in the Rates section of this tariff.

**5.4.21 First Touch Preferred**

This is an outbound toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day within the state South Carolina. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. There is a nonrefundable monthly charge for this service. Rates are set forth in the Rates section of this tariff.

**5.4.22 Preferred Plus**

This is an outbound toll service that offers the subscriber a flat rate per minute for interstate calls placed at any hour of the day within the state of South Carolina. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. There is a nonrefundable annual charge for this service payable in advance. Rates are set forth in the Rates section of this tariff.

(N)

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**SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS,  
(CONT'D.)**

**5.4 Service Descriptions, (Cont'd.)**

(N)

**5.4.23 Prime Touch**

This service provides the customer with an 800/888/877 telephone number for receiving calls at any hour of the day from within the state of South Carolina.

Calls are billed in full minute increments with partial minutes rounded to the next higher minute. (Refer to Section 5.4.13 for Assignment and Reservation of 800/888 Number, Personal Identification Number (PIN), and 800/888 Directory Assistance Listing.)

Rates are set forth in the Rates section of this tariff.

**5.4.24 First Touch Flat II**

First Touch Flat II is a toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day within the state of South Carolina. Calls are billed in full minute increments with partial minutes rounded to the next higher minute. Customers may place calls 24 hours a day, 7 days a week. Rates are set forth in the rates section of this tariff. There are no sign up fees or monthly charges associated with product.

**5.4.25 Twilight Time-Common Cents**

This product is a toll service for customers to place calls within the state of South Carolina 24 hours a day, 7 days a week. This product offers customers a single flat rate per minute. Calls are billed in one minute increments with partial minutes rounded to the next higher minute. Rates do not apply to directory assistance or operator assisted calls. There is a nonrefundable monthly fee for this service. Rates are set forth in the rate section of this tariff.

(N)

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**SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS,  
(CONT'D.)**

**5.5 Rates**

**5.5.1 Usage Charges**

Each customer is charged individually for each call placed through the Carrier. Rate may vary by mileage band, time of day, day of week, call duration and by product or service type.

**5.5.2 Rate Periods**

Day, Evening, and Night/Weekend rate periods apply to 1+ Dial-Up Service. The rates apply for all days of the week including holidays. The Day rate period is 8:00 AM to, but not including, 5:00 PM, Monday through Friday. The Evening rate period is 5:00 PM to, but not including, 11:00 PM Monday through Friday and 5:00 PM to, but not including, 11:00 PM Sunday. The Night/Weekend rate period is 11:00 PM to, but not including, 8:00 AM Monday through Sunday, all day Saturday, and from 8:00 AM to, but not including, 5:00 PM Sunday.

**5.5.3 Holiday Rates**

New Year's Day, Martin Luther King, Jr. Day, President's Day, Memorial Day, Independence Day, Labor Day, Veteran's Day, Columbus Day, Thanksgiving Day and Christmas Day the Evening rate apply from 8:00 am to 5:00 pm in lieu of regular rates, if holiday falls on a weekday.

(N)

(N)

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**SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS,  
(CONT'D.)**

**5.5 Rate, (Cont'd.)**

(N)

**5.5.4 First Touch - 1+ Access (Where Available)**

**A. First Touch Call Charges: Intrastate Long Distance Rates**

**Maximum**

<u>Mileage</u>	<u>Initial</u>	<u>Each Add'l</u>
1-10	\$0.2400	\$0.1300
11-16	\$0.2500	\$0.1400
17-22	\$0.3000	\$0.1900
23-30	\$0.3400	\$0.2400
31-40	\$0.4300	\$0.2600
41-55	\$0.4800	\$0.3000
56-70	\$0.5000	\$0.3200
71-124	\$0.5200	\$0.3500
125+	\$0.5300	\$0.3700

The above rates specified for Touch 1 Basic Service – “First Touch” are the maximum allowable rates.

Partial minutes are rounded to the next whole minute.

(N)

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**SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS,  
(CONT'D.)**

**5.5 Rate, (Cont'd.)**

(N)

**5.5.5 Simply the Best (Maximum)**

Simply the Best customers may place calls 24 hours a day, seven days a week. Calls placed between 8:00 am and 5:00 pm Monday through Friday, will be priced at \$0.215 per minute. Calls placed during any other time period will be priced at \$0.130 per minute. There is no monthly charge or sign-up fee associated with this product.

**5.5.6 Personal Touch 800/888 Service (Maximum)**

Usage charges are billed in arrears. Calls are billed on a full minutes basis. The length of each call is rounded up to the next full minute. Charges for total chargeable minutes will be determined and rounded to the next higher cent.

Payment of charges is due upon presentation of the bill for services furnished.

Rates and billing periods are listed below

\$0.312	Peak Hours	7 a.m. to 7 p.m., Monday through Friday
\$0.187	Off-Peak Hours	7 p.m. to 7 a.m., Monday through Friday and all day Saturday and Sunday

**5.5.7 Customer Account Coding**

- A. For the customers who desire internal call accounting, a three or four digit number can be provided to enable specific internal accounts to be identified. There is no monthly charge for this type of Customer Account Coding.
- B. A customer may choose to identify account codes with a name which will appear on the customer's monthly statement. This option is provided for a monthly fee (per account) of \$10.00.

**5.5.8 Toll Message Rates for Hearing and/or Speech Impaired Users**

Upon notification by hearing and/or speech impaired individual, calls placed during the Day rate period will be charged at Evening rate and calls placed during the Evening rate period will be charged at the Night/Weekend rate.

(N)

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**SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS,  
(CONT'D.)**

**5.4 Rate, (Cont'd.)**

**5.5.9 Simply Better (Maximum)**

Customers may place calls 24 hours a day, seven days a week. This product offers the customer a flat rate per minute for calls placed during the hours of 7 am - 7 pm Monday through Friday. Calls placed during the hours of 7 pm - 7 am Monday through Friday and all hours Saturday and Sunday are billed at a further reduced flat rate. There is no monthly charge or sign-up fee associated with this product. Rates are set forth below:

\$0.261/min. 7:00 am - 7:00 pm, Monday through Friday  
\$0.141/min. 7:00 pm - 7:00 am, Monday through Friday and all day Saturday and Sunday

**5.5.10 First Touch Select (Maximum)**

Monthly fee per telephone number is \$6.95. Rates within the state of South Carolina are \$0.11 per minute, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday are \$0.06 per minute.

**5.5.11 Select Savings (Maximum)**

Annual fee per telephone number is \$49.95 (billed in advance). Rates within the state of South Carolina are \$0.11 per minute, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday are \$0.06 per minute.

(N)

(N)

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**SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS,  
(CONT'D.)**

**5.4 Rate, (Cont'd.)**

(N)

**5.5.12 Business Touch (Maximum)**

This is a toll service that enables the business subscriber to call stations of any domestic telephone system. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. Calls are individually rated on the basis of duration and time of day/day of week. There is no monthly charge or sign-up fee associated with this product. (Rates are set forth below.)

BUSINESS TOUCH INTRASTATE RATES (Flat Rate)			
PEAK	OFF-PEAK		
<u>Day</u>	<u>Evening</u>	<u>Night</u>	
\$0.3440	\$0.2940	\$0.2940	

**5.5.13 "1 Rate" (Maximum)**

A variation of "Business Touch," "1 Rate" is a toll service that offers the business subscriber a flat rate per minute for calls placed at any hour of the day. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. Customers may place calls 24 hours a day, seven days a week. Those calls will be priced at \$0.304 per minute peak/off peak. There is no monthly charge or sign-up fee associated with this product.

**5.5.14 Pure and Simple (Maximum)**

Pure and Simple is a toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day. Calls are billed in full minute increments. Customers may place calls 24 hours a day, seven days a week. Those calls will be priced at \$0.1625 per minute peak/off peak. There is no monthly charge or sign-up fee associated with this product.

(N)

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**SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS,  
(CONT'D.)**

**5.5 Rate, (Cont'd.)**

(N)

**5.5.15 First Touch Flat (Maximum)**

First Touch Flat is a toll service that offers the subscriber a flat rate per minute for 1+ direct dialed calls placed at any hour of the day. Calls are billed in full minute increments. Customers may place calls 24 hours a day, seven days a week. Those calls will be priced at \$0.181 per minute peak/off-peak. There are no sign up fees or monthly charges associated with product.

**5.5.16 Directory Assistance (Maximum)**

Directory Assistance calls are billed at \$0.93 per call.

**5.5.17 First Touch Prime (Maximum)**

Rates within the state of South Carolina are \$0.135 per minute, 24 hours a day, 7 days a week. Rates do not apply to directory assistance or operator assisted calls.

**5.5.18 First Touch Preferred (Maximum)**

Monthly fee per telephone number is \$4.95. Rates within the state of South Carolina are \$0.119 per minute, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday are \$0.06 per minute. Rates do not apply to directory assistance or operator assisted calls.

**5.5.19 Prime Touch (Maximum)**

Rates for calls received from within the state of South Carolina are \$0.155 per minute, 24 hours a day, 7 days a week.

(N)

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**SECTION 5 - SERVICES AND RATES OFFERED TO FORMER TOUCH ONE CUSTOMERS,  
(CONT'D.)**

**5.5 Rate, (Cont'd.)**

(N)

**5.5.20 Preferred Plus (Maximum)**

Annual fee per telephone number is \$49.95 (billed in advance). Rates within the state of South Carolina are \$0.119 per minute, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday are \$0.06 per minute. Rates do not apply to directory assistance or operator assisted calls.

**5.5.21 Twilight Time-Common Cents (Maximum)**

Customers may place calls within the state of South Carolina 24 hours a day, seven days a week for a flat \$0.125 per minute. The recurring monthly fee is \$4.00 per telephone number. Rates do not apply to directory assistance or operator assisted calls.

**5.5.25 First Touch Flat II (Maximum)**

Rates within the state of South Carolina are \$0.140 per minute, 24 hours a day, 7 days a week. Rates do not apply to directory assistance or operator assisted calls.

**5.5.26 Select Weekends (Maximum)**

Monthly fee per telephone number is \$6.19. Rates within the state of South Carolina are \$0.11 per minute, 24 hours a day, Monday through Friday; rates for calls placed on Saturday and Sunday are \$0.06 per minute. Rates do not apply to directory assistance or operator assisted calls.

**5.5.27 Preferred Weekends (Maximum)**

Monthly fee per telephone number is \$4.95. Rates within the state of South Carolina are \$0.120 per minute, 24 hours a day, Monday through Friday; rates for calls placed on Saturday and Sunday are \$0.06 per minute. Rates do not apply to directory assistance or operator assisted calls.

(N)

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**SECTION 6 - SERVICES AND RATES OFFERED TO FORMER TRINSIC CUSTOMERS**

**6.1 Trinsic Standard Service\* (1)**

Trinsic Standard Service is available to business and residential Customers for outbound calling. Calls originate via access code dialing. Calls are billed in six (6) second increments and originate and terminate on Customer-provided switched access lines. Rates are not mileage or time-of-day sensitive. This service is offered on a month to month basis. No minimum commitment is required. In addition to long distance usage, Customers will receive three hundred (300) free minutes of voice mail.

	<u>Maximum</u>
Installation charge	\$0.00
Monthly Recurring Charge	\$0.00
Per Minute Usage Charge	
Local access dialing	\$0.079
Toll free access dialing	\$0.100
Promotional Credits	Not applicable

*\*This service available to existing customers only, effective February 28, 2000.*

(1) This service was formerly known as Standard Service.

(N)

(N)

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**SECTION 6 - SERVICES AND RATES OFFERED TO FORMER TRINSIC CUSTOMERS,  
(CONT'D.)**

**6.2 Operator Services**

The Company's operator services, available to presubscribed Customers, are accessible on a twenty-four (24) hour per day seven (7) days per week basis. In addition to the per call service charge, usage rates apply. The types of calls handled are as follows:

Customer Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.

Operator Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.

Operator Station - These charges apply in addition to usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed Collect, to a Third Party, by deposit of coins in Pay Telephones, or via some method other than a Calling Card or Commercial Credit Card.

Person-to-Person - This charge applies in addition to usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service. In addition to usage charges, an operator assistance charge applies to each call.

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**SECTION 6 - SERVICES AND RATES OFFERED TO FORMER TRINSIC CUSTOMERS,  
(CONT'D.)**

**6.3 Trinsic Spectrum Plus Service (1)**

Trinsic Spectrum Plus Service is a service for small business Customers consisting of a local exchange line for a monthly recurring charge and unlimited local calling. For a description of the local portion of Trinsic Spectrum Plus Service, please see the Company's South Carolina Tariff No. 3.

**6.3.1 Trinsic Spectrum Plus Toll Service**

Trinsic Spectrum Plus Toll service is available only to Customers of Trinsic Spectrum Plus Local Exchange Service. Calls are billed in six (6) second increments.

See Current Rate Section.

**6.3.2 Trinsic Spectrum Plus Toll Free Service**

Trinsic Spectrum Plus Toll Free Service is available to Customers for incoming calls. Service is available only to Customers of Trinsic Spectrum Plus Local Exchange Service. Calls originate from any interstate or intrastate location over a toll free number and terminate to a Customer-provided business switched access line. Call charges are billed to the Subscriber rather than to the originating caller. Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

See Current Rate Section.

\* The Toll Free Service Installation charge is not applied when a customer migrates from another telephone company, or if Toll Free Service is included with the initial order for service.

(1) This service was formerly known as Trinsic Business Plus Service.

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**SECTION 6 - SERVICES AND RATES OFFERED TO FORMER TRINSIC CUSTOMERS,  
(CONT'D.)**

**6.3 Trinsic Spectrum Plus Service, (Cont'd.) (1)**

(N)

**6.3.3 Travel Card Service**

Trinsic Spectrum Plus Travel Card Service is available to Trinsic Spectrum Plus Local Exchange Service Customers who also purchase Trinsic Spectrum Plus Toll Service. Calls may be made away from the Customer's business location and billed to the business account. Calls are billed in six (6) second increments.

See Current Rate Section.

**6.3.4 Business Network Service**

Business Network Service is an optional service available to Trinsic Spectrum Plus Customers for outbound calling from presubscribed lines. This service allows Trinsic Spectrum Plus Customers presubscribed to Trinsic for long distance service to call other Trinsic Customers without depleting the call allowance for the plan the Customer has chosen. Call may be made to other Trinsic business Customers or to Trinsic residential Customers. Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds and originate and terminate on Customer-provided switched access lines. Rates are not mileage or time-of-day sensitive.

See Current Rate Section.

(1) This service was formerly known as Trinsic Business Plus Service.

(N)

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**SECTION 6 - SERVICES AND RATES OFFERED TO FORMER TRINSIC CUSTOMERS,  
(CONT'D.)**

**6.4 Directory Assistance**

Directory Assistance is available to Customers of Trinsic. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

A business or residence main telephone exchange line may be registered for exemption from Directory Assistance charges where one of the users of the line is considered to be legally blind, visually or physically handicapped, or where the user's handicap prevents the dialing of a telephone in a conventional manner or permits only the dialing of "0". Requests for exemption must be accompanied by certification of the handicap. Acceptable certifications include those signed by a physician, issued by a state agency qualified to certify such handicaps or pre-existing certifications establishing visual or physical inability to use a directory such as those which qualify the handicapped person for an income tax exemption or social security benefits on the basis of blindness or physical disability or for use of the facilities of an agency for the blind.

	<u>Maximum</u>
Per Call Rate:	\$1.50

**6.4.1 PVA Directory Assistance**

PVA Directory Assistance is a directory service whereby Customers may request assistance in determining listing information on a nationwide basis through the Company's Personal Voice Assistance (PVA) enhanced services platform.

This service is only available to Customer of Trinsic local and/or long distance services with PVA. Customers use a toll free number or access code to access the PVA platform and choose the directory assistance option. Up to two listings per call may be requested. The rate per call applies whether or not a number is provided; this includes requests for numbers which are non-published or non-listed.

There are no billing exemptions or allowances for PVA Directory Assistance.

	<u>Maximum</u>
Per Call Rate:	\$1.50

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**SECTION 6 - SERVICES AND RATES OFFERED TO FORMER TRINSIC CUSTOMERS,  
(CONT'D.)**

**6.5 Public Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intra South Carolina calls that originate from any pay telephone, not presubscribed to the Company, used to access Company provided services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g., using the A#@ symbol). The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

Rate Per Call: \$0.30

(N)

(N)

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**SECTION 6 - SERVICES AND RATES OFFERED TO FORMER TRINSIC CUSTOMERS,  
(CONT'D.)**

**6.6 Member to Member Service**

Member to Member Service is available to all Trinsic Customers of services listed below. Member to Member allows Trinsic Customers to call other Trinsic Customers without incurring per call usage charges or depleting the bundled minutes call allowance. Calls under the Member to Member option must originate on and terminate to a telephone number presubscribed to a Trinsic Network Exchange Bundled Service. Customers are not required to identify Customers in their calling circle. Such identification will be handled by the Company's network.

Member to Member calling between Trinsic Customers applies to both intrastate and interstate calling. There is no limit to the number of minutes included in Member to Member. Member to Member Service is available at no charge.

This service is available with Trinsic services where noted in the description of each service.

(N)  
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(N)

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**SECTION 6 - SERVICES AND RATES OFFERED TO FORMER TRINSIC CUSTOMERS,  
(CONT'D.)**

**6.7 Trinsic LONG DISTANCE 500 Service (1)**

TrinsicLONG DISTANCE 500 Service is a presubscribed service providing outbound calling for residential customers. The service also provides access to the Company's Personal Voice Assistant Service (PVA) for call completion and enhanced services such as dialing assistance, contact lists, review of and delivery of emails <sup>1</sup>. The service includes a monthly call allowance of combined intrastate and interstate toll calling of 500 minutes and Member to Member calling at no charge. Calls placed above the call allowance will be billed in one (1) minute increments rates. Customers are provided a toll free number for placing calls while away from home and the same rates and call allowance applies. An interstate Monthly Recurring Charge applies to this service in addition to usage.

	<u>Maximum</u>
Call Allowance:	1000 minutes
Direct dial rate per minute above call allowance	\$0.138
PVA rate per minute above call allowance:	\$0.098

<sup>1</sup> Contact lists and review of delivery of emails not services regulated by the Commission.

(1) This service was formerly known as Z-LineLONG DISTANCE 500.

(N)

(N)

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**SECTION 6 - SERVICES AND RATES OFFERED TO FORMER TRINSIC CUSTOMERS,  
(CONT'D.)**

**6.8 Trinsic 800 Service (1)**

Trinsic 800 Service provides customers with a personal toll free telephone number with which to access the company's travel card platform and Personal Voice Assistant (PVA) enhanced services. Voice mail is included with this service as are the enhanced features Find Me, Notify Me.<sup>1</sup>

This service may be purchased on a stand-alone basis without the purchase of any other Trinsic service. In addition, the service is available as an add-on to existing Trinsic Unlimited Service, Trinsic Basic with PVA and Trinsic Value with PVA services.

Customers will use their personal toll free number to access the Company's travel card and PVA platform. End users wishing to contact the Customer or leave a message for the customer may do so through the Trinsic 800 Service.

A call allowance of 120 minutes of inbound and/or outbound calling is included with this service. Calls above the call allowance will be billed in sixty (60) second increments.

An interstate Monthly Recurring Charge applies to this service in addition to usage.

Rate Per minute above 120 Minute Call Allowance:	<u>Maximum</u> \$0.138
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(1) This service was formerly known as Z-Line 800 Service.

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<sup>1</sup> Contact lists, review of and delivery of emails, VoiceMail, Find Me and Notify Me are not services or features regulated by the Commission.

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**SECTION 6 - SERVICES AND RATES OFFERED TO FORMER TRINSIC CUSTOMERS,  
(CONT'D.)**

**6.9 Trinsic LONG DISTANCE Service (1)**

Trinsic LONG DISTANCE Service is a presubscribed service providing outbound calling for residential Customers. The service also provides access to the Company's Personal Voice Assistant Service (PVA) for call completion and enhanced services such as dialing assistance, contact lists, review of and delivery of emails as well as VoiceMail, Find Me and Notify Me functions.<sup>1</sup> Calls are billed in one (1) minute increments. Customers are provided a toll free number for placing calls while away from home, and the same rates apply. An interstate Monthly Recurring Charge applies to this service in addition to usage.

	<u>Maximum</u>
Direct Dial rate per minute:	\$0.14
Call completion through PVA Rate Per Minute:	\$0.14

(1) This service was formerly known as Z-LineLONG DISTANCE Service.

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<sup>1</sup> Contact lists, review of and delivery of emails, VoiceMail, Find Me and Notify Me are not services or features regulated by the Commission.

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**SECTION 6 - SERVICES AND RATES OFFERED TO FORMER TRINSIC CUSTOMERS,  
(CONT'D.)**

**6.10 Trinsic Business Long Distance with PVA**

Trinsic Business Long Distance with PVA is a presubscribed long distance service providing outbound calling for business Customers. The service also provides access to the Company's Personal Voice Assistant enhanced service platform for call completion and enhanced services such as dialing assistance, contact lists, voice mail, and review of and delivery of emails, as well as Find Me and Notify Me functions <sup>1</sup> Calls are billed in six (6) second increments. Customers are provided a toll free number for placing calls while away from the office, and the same rates apply.

	<u>Maximum</u>
Rate Per Minute	\$0.20

**6.11 Trinsic LONG DISTANCE Essential (1)**

Trinsic LONG DISTANCE Essential is a presubscribed service providing outbound calling for residential Customers. Calls are billed in one (1) minute increments. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Customers may request an optional toll free number, which terminates at the Customer's telephone number, with a call allowance of 60 minutes of domestic inbound calling for an additional monthly recurring charge. Calls are billed in one (1) minute increments.

	<u>Maximum</u>
Direct Dial rate per minute:	\$0.15
Toll Free rate per minute	\$0.15

(1) This service was formerly known as Z-LineLONG DISTANCE Essential.

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**SECTION 6 - SERVICES AND RATES OFFERED TO FORMER TRINSIC CUSTOMERS,  
(CONT'D.)**

**6.12 Affinity Pricing Plan - Trinsic Discount Program**

The Trinsic Affinity Pricing Plan - Trinsic Discount Program offers discounts on specific Trinsic services to members of trade associations that represent business entities or individuals within an industry, professional or business classification; employees of business entities; members of organizations with affiliated franchisees, independent agents, independent distributors or business representatives; entities that are members of a buying group not organized only for the purpose of qualifying for the discounts provided herein; non-profit entities affiliated with non-profit chapters, agencies, administrative offices or organizations affiliated with charitable, religious, educational, scientific and literary organizations, or customers or members of commercial organizations or institutions, who have entered into an Affinity Marketing Agreement with the Company.

Customers will receive a 10% discount on the Monthly Recurring Charge for the following services: Trinsic LONG DISTANCE 500. The discount will remain in place as long as the employee, individual or member remains and employee, individual or member of the affinity group. All other terms and conditions of the above-mentioned tariffed services apply.

(N)

(N)

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**SECTION 6 - SERVICES AND RATES OFFERED TO FORMER TRINSIC CUSTOMERS,  
(CONT'D.)**

**6.13 Promotions**

**6.13.1 Demonstration Calls**

From time to time Trinsic will demonstrate its services by providing free test calls of up to fifteen minutes duration over its network.

**6.13.2 Promotions - General**

From time to time, the Carrier may provide promotional offerings to introduce a current or potential Subscriber to a service not being used by the subscriber. These offerings may be limited to certain dates, times or locations and may waive or reduce recurring or non-recurring charges.

**6.13.3 Competitive Response Promotion**

Trinsic will, at its discretion, match certain standard or promotional offerings of other interexchange carriers or resellers in order to acquire new Customers. The Customer must demonstrate to the Company's satisfaction that 1) an alternative service offering is valid and currently available from a competing interexchange carrier or reseller and 2) the customer intends to either subscribe to or remain with the competing interexchange carrier or reseller. The Company reserves the right to verify that the alternative offering is an approved tariff on file with the Commission.

**6.13.4 Best Rate Guarantee Promotion**

Trinsic will, at its discretion, match certain standard non-promotional offerings of other interexchange carriers or resellers in order to retain existing accounts. The competing rate must be provided in writing and be listed in an approved tariff on file with the Commission and must result in a lower overall bill for the same service offered by the Company.

(N)

(N)

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**SECTION 7 – GRANDFATHERED SERVICES OFFERED TO FORMER TRINSIC CUSTOMERS**

**7.1 Trinsic Center PVA (1) (2)**

(N)

Trinsic Center PVA allows residential customers to access the Company's Personal Voice Assistant (PVA) for call completion and enhanced services such as dialing assistance, contact lists, review of and delivery of emails, voice mail and Follow Me/Find Me, Notify Me and Fast Access service<sup>1</sup>. Access is via toll free number. Service is available 24 hours a day, 7 days a week. Customers may choose a per minute option or prepaid option as follows.

**7.1.1 Per Minute Option:**

All calls made through this service will be billed in one (1) minute increments. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Rate Per Minute:	<u>Maximum</u> \$0.138
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**7.1.2 PVA Prepaid Option:**

Service includes 200 minutes of PVA platform time, which may be used for outbound calling as well as access to PVA features. Access is via toll free number. Service expires 90 days after activation. Customers will receive a voice interrupt message 1 minute prior to the end of the 200 minute allowance notifying them that their allowance is about to expire. The Customer will also be voice prompted when access their PVA with the number of minutes remaining. additional service is available through recharging in 100 minute increments. There is no limit to the number of recharges for this product. International calling is not available through this service.

Service Price:	<u>Maximum</u> \$25.00
Recharge for each 100 minutes	\$25.00
PVA DA access is charged at 5 minutes of usage per instance	
Payphone Surcharge is charged at 5 minutes of usage per instance	

<sup>1</sup> Voice mail, review and delivery of emails, Follow Me/Find Me, Notify Me and Fast Access services are not regulated by the Commission.

(1) This service was formerly known as Z-Line PVA.

(2) This service is grandfathered as of May 20, 2005, and available to existing customers only.

(N)

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**SECTION 7 – GRANDFATHERED SERVICES OFFERED TO FORMER TRINSIC  
CUSTOMERS, (CONT'D.)**

**7.1 Trinsic Center PVA, (Cont'd.) \***

**7.1.3 Special Edition Prepaid Option**

Service includes 500 minutes of inbound and outbound calling, as well as use of PVA features and expires 90 days after activation. Access is via personal 800 services. Customers will receive a voice interrupt message 1 minute prior to the end of the 500 minute call allowance notifying them that their minute allowance is about to expire. The Customer will also be voice prompted when accessing their PVA with the number of minutes remaining. Additional service is available through recharging in 100 minute increments. There is no limit to the number of recharges for this product. International calling is not available through this service.

	<u>Maximum</u>
Service Price:	\$30.00
Recharge for each 100 minutes	\$20.00
PVA DA access is charged at 5 minutes of usage per instance	
Payphone Surcharge is charged at 5 minutes of usage per instance	

\* This service is grandfathered as of May 20, 2005, and available to existing customers only.

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**SECTION 7 – GRANDFATHERED SERVICES OFFERED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)**

**7.2 Standard LD\*\***

(N)

Standard LD is an outbound long distance calling plan available to residential Customers, except USAA affiliate subscribers, of Trinsic Complete 250, Trinsic Complete 50 and Trinsic Complete Plus. Calls are billed in one (1) minute increments. Partial minutes are rounded up to the next whole minute.

	<u>Maximum</u>
IntraLATA, per minute:	\$0.15
Intrastate, per minute:	\$0.15

**7.3 LD Standard (S)\*\***

LD Standard (S) is an outbound long distance calling plan available to USAA affiliate subscribers of Trinsic Complete 250, Trinsic Complete 50 and Trinsic Complete Plus. Calls are billed in one (1) minute increments. Partial minutes are rounded up to the next whole minute.

	<u>Maximum</u>
IntraLATA, per minute:	\$0.15
Intrastate, per minute:	\$0.15

**7.4 Standard LD – Complete Unlimited\*\***

Standard LD – Complete Unlimited is an outbound long distance calling plan available to residential Customers of Trinsic Complete Nation II. Calls are billed in one (1) minute increments. Partial minutes are rounded up to the next whole minute.

	<u>Maximum</u>
IntraLATA, per minute:	\$0.00
Intrastate, per minute:	\$0.00

\*\* This service grandfathered effective February 1, 2006 and is available to existing Customers only.

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**SECTION 7 – GRANDFATHERED SERVICES OFFERED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)**

**7.5 Long Distance – Complete\*\***

(N)

Long Distance - Complete is an outbound long distance calling plan available to business Customers of Trinsic Complete Local for Business. Calls are billed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds.

	<u>Maximum</u>
IntraLATA, per minute:	\$0.30
Intrastate, per minute:	\$0.30

**7.6 Long Distance – Unlimited\*\***

Long Distance - Unlimited is an outbound long distance calling plan available to business Customers of Trinsic Complete Nation for Business and Trinsic Complete Premium for Business. Calls are billed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds.

	<u>Maximum</u>
IntraLATA, per minute:	\$0.00
Intrastate, per minute:	\$0.00

\*\* This service grandfathered effective February 1, 2006 and is available to existing Customers only

(N)

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**CURRENT RATES OFFERED TO FORMER TOUCH 1 CUSTOMERS**

**First Touch - 1+ Access (Where Available)**

(N)

**A. First Touch Call Charges: Intrastate Long Distance Rates**

<u>Mileage</u>	<u>Day Rates (8am to 4:59pm Mon thru Fri)</u>		<u>Evening Rates (5 pm to 10:59pm except Sat)</u>		<u>Night/Weekend Rates (11pm to 7:59am Plus all day Sat and Sun til 4:59pm)</u>	
	<u>Initial</u>	<u>Each Add'l</u>	<u>Initial</u>	<u>Each Add'l</u>	<u>Initial</u>	<u>Each Add'l</u>
1-10	\$0.1200	\$0.1200	\$0.1000	\$0.1000	\$0.0009	\$0.0009
11-16	\$0.1400	\$0.1400	\$0.1100	\$0.1100	\$0.1000	\$0.1000
17-22	\$0.1500	\$0.1500	\$0.1300	\$0.1300	\$0.1000	\$0.1000
23-30	\$0.1900	\$0.1900	\$0.1400	\$0.1400	\$0.1200	\$0.1200
31-55	\$0.2200	\$0.2200	\$0.1600	\$0.1600	\$0.1300	\$0.1300
56-70	\$0.2500	\$0.2500	\$0.1800	\$0.1800	\$0.1300	\$0.1300
71-124	\$0.2700	\$0.2700	\$0.1900	\$0.1900	\$0.1300	\$0.1300
125+	\$0.2700	\$0.2700	\$0.2100	\$0.2100	\$0.1300	\$0.1300

The above rates specified for Touch 1 Basic Service – “First Touch” are the actual rates in effect.

Partial minutes are rounded to the next whole minute.

(N)

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**CURRENT RATES OFFERED TO FORMER TOUCH 1 CUSTOMERS, (CONT'D.)**

**Simply the Best**

Simply the Best customers may place calls 24 hours a day, seven days a week. Calls placed between 8:00 am and 5:00 pm Monday through Friday, will be priced at \$0.205 per minute. Calls placed during any other time period will be priced at \$0.122 per minute. There is no monthly charge or sign-up fee associated with this product.

**Touch 1 Travel Card – Residential and Business**

All calls will be billed at \$0.28 per minute regardless of time of day/day of week. Calls placed via the optional conference call service will be billed at \$0.28 per minute, *per party*. A \$1.25 surcharge applies to each call and is included in the first minute of a call.

**Simply Better**

Customers may place calls 24 hours a day, seven days a week. This product offers the customer a flat rate per minute for calls placed during the hours of 7 am - 7 pm Monday through Friday. Calls placed during the hours of 7 pm - 7 am Monday through Friday and all hours Saturday and Sunday are billed at a further reduced flat rate. There is no monthly charge or sign-up fee associated with this product. Rates are set forth below:

\$0.248/min.      7:00 am -7:00 pm, Monday through Friday  
\$0.134/min.      7:00 pm - 7:00 am, Monday through Friday and all day Saturday and Sunday

**Pure and Simple**

Pure and Simple is a toll service that offers the subscriber a flat rate per minute for calls placed at any hour of the day. Calls are billed in full minute increments. Customers may place calls 24 hours a day, seven days a week. Those calls will be priced at \$0.1300 per minute peak/off peak. There is no monthly charge or sign-up fee associated with this product.

(N)

(N)

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**CURRENT RATES OFFERED TO FORMER TOUCH 1 CUSTOMERS, (CONT'D.)**

**Business Touch**

This is a toll service that enables the business subscriber to call stations of any domestic telephone system. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. Calls are individually rated on the basis of duration and time of day/day of week. There is no monthly charge or sign-up fee associated with this product. (Rates are set forth below.)

BUSINESS TOUCH INTRASTATE RATES (Flat Rate)			
PEAK	OFF-PEAK		
<u>Day</u>	<u>Evening</u>	<u>Night</u>	
\$0.1920	\$0.1500	\$0.1540	

**"1 Rate"**

A variation of "Business Touch," "1 Rate" is a toll service that offers the business subscriber a flat rate per minute for calls placed at any hour of the day. Calls have a thirty (30) second minimum and are rounded up to the nearest 1/10th of a minute (6 seconds) thereafter. Customers may place calls 24 hours a day, seven days a week. Those calls will be priced at \$0.155 per minute peak/off peak. There is no monthly charge or sign-up fee associated with this product.

**Personal Touch 800/888 Service**

Usage charges are billed in arrears. Calls are billed on a full minutes basis. The length of each call is rounded up to the next full minute. Charges for total chargeable minutes will be determined and rounded to the next higher cent.

Payment of charges is due upon presentation of the bill for services furnished.

Rates and billing periods are listed below

\$0.025	Peak Hours	7 a.m. to 7 p.m., Monday through Friday
\$0.015	Off-Peak Hours	7 p.m. to 7 a.m., Monday through Friday and all day Saturday and Sunday

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(N)

(N)

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**CURRENT RATES OFFERED TO FORMER TOUCH 1 CUSTOMERS, (CONT'D.)**

**First Touch Flat**

First Touch Flat is a toll service that offers the subscriber a flat rate per minute for 1+ direct dialed calls placed at any hour of the day. Calls are billed in full minute increments. Customers may place calls 24 hours a day, seven days a week. Those calls will be priced at \$0.140 per minute peak/off-peak. There are no sign up fees or monthly charges associated with product.

**Directory Assistance**

Directory Assistance calls are billed at \$0.75 per call.

**First Touch Select**

Monthly fee per telephone number is \$4.95. Rates within the state of South Carolina are \$0.09 per minute, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday are \$0.05 per minute.

**Select Savings**

Annual fee per telephone number is \$39.95 (billed in advance). Rates within the state of South Carolina are \$0.09 per minute, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday are \$0.05 per minute.

**First Touch Prime**

Rates within the state of South Carolina are \$0.115 per minute, 24 hours a day, 7 days a week. Rates do not apply to directory assistance or operator assisted calls.

**First Touch Preferred**

Monthly fee per telephone number is \$3.95. Rates within the state of South Carolina are \$0.099 per minute, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday are \$0.05 per minute. Rates do not apply to directory assistance or operator assisted calls.

**Prime Touch**

Rates for calls received from within the state of South Carolina are \$0.150 per minute, 24 hours a day, 7 days a week.

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(N)

(N)

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**CURRENT RATES OFFERED TO FORMER TOUCH 1 CUSTOMERS, (CONT'D.)**

**Preferred Plus**

Annual fee per telephone number is \$38.95 (billed in advance). Rates within the state of South Carolina are \$0.099 per minute, 24 hours a day, Monday through Saturday; rates for calls placed on Sunday are \$0.05 per minute. Rates do not apply to directory assistance or operator assisted calls.

**First Touch Flat II**

Rates within the state of South Carolina are \$0.109 per minute, 24 hours a day, 7 days a week. Rates do not apply to directory assistance or operator assisted calls.

**Select Weekends**

Monthly fee per telephone number is \$4.95. Rates within the state of South Carolina are \$0.09 per minute, 24 hours a day, Monday through Friday; rates for calls placed on Saturday and Sunday are \$0.05 per minute. Rates do not apply to directory assistance or operator assisted calls.

**Preferred Weekends**

Monthly fee per telephone number is \$3.95. Rates within the state of South Carolina are \$0.099 per minute, 24 hours a day, Monday through Friday; rates for calls placed on Saturday and Sunday are \$0.05 per minute. Rates do not apply to directory assistance or operator assisted calls.

**Twilight Time-Common Cents**

Customers may place calls within the state of South Carolina 24 hours a day, seven days a week for a flat \$0.100 per minute. The recurring monthly fee is \$4.00 per telephone number. Rates do not apply to directory assistance or operator assisted calls.

(N)

(N)

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**CURRENT RATES OFFERED TO FORMER TRINSIC CUSTOMERS**

**Trinsic Travel Card Service**

(N)

Calls are billed in sixty (60) second increments with an initial period, for billing purposes, of sixty (60) seconds. There is no per call charge.

Rate per minute: \$0.20

**Trinsic Standard Service\***

Calls are billed in six (6) second increments.

Installation charge	\$0.00
Monthly Recurring Charge	\$0.00
Per Minute Usage Charge	
Local access dialing	\$0.079
Toll free access dialing	\$0.100
Promotional Credits	Not applicable

**Trinsic Spectrum Plus Service**

**Trinsic Spectrum Plus Toll Service**

Trinsic Spectrum Plus Toll service is available only to Customers of Trinsic Spectrum Plus Local Exchange Service. Calls are billed in six (6) second increments.

Rate Per Minute: \$0.075

\* *This service available to existing customers only, effective February 28, 2000.*

\*\* This service was formerly known as Trinsic Business Plus Service.

(N)

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**CURRENT RATES OFFERED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)**

**Trinsic Spectrum Plus Service, (Cont'd.) \*\***

(N)

**Trinsic Spectrum Plus Toll Free Service \*\*\***

Calls are billed in six (6) second increments. Rates are not mileage or time-of-day sensitive. A Monthly Recurring Charge applies in addition to usage rates.

Rate per minute:	\$0.045
Monthly Recurring Charge Per toll free access line:	\$3.00
Toll Free Service Installation:	\$20.00 *
Vanity Toll Free Number Search:	\$9.99

**Travel Card Service**

Calls are billed in six (6) second increments.

Rate Per Minute:	\$0.045
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**Business Network Service**

Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds and originate and terminate on Customer-provided switched access lines.

Rate Per Minute:	\$0.039
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\* The Toll Free Service Installation charge is not applied when a customer migrates from another telephone company, or if Toll Free Service is included with the initial order for service.

\*\* This service formerly known as Trinsic Business Plus Service.

\*\*\* This service formerly known as Trinsic Business Plus Toll Free Service.

(N)

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**CURRENT RATES OFFERED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)**

**Directory Assistance**

(N)

Up to two requests may be made on each call to Directory Assistance.

	<u>Residential</u>	<u>Business</u>
Per Call Rate:	\$1.25	\$0.85

**PVA Directory Assistance**

Per Call Rate:	\$0.38
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**Operator Services**

**InterLATA Usage Rates**

Usage charges will be billed at the rate in effect for the presubscribed service purchased by the Customer

**InterLATA Per Call Service Charges:**

	<u>Per call</u>
Station-Station	
Customer Dialed Calling Card	\$0.30
Operator Assisted	\$0.70
Person-to-Person	\$1.70

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**CURRENT RATES OFFERED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)**

**Public Telephone Surcharge**

(N)

	<u>Residential</u>	<u>Business</u>
Rate Per Call:	\$0.45	\$0.30

**Trinsic LONG DISTANCE 500 Service**

Calls placed above the call allowance will be billed in one (1) minute increments rates. Customers are provided a toll free number for placing calls while away from home and the same rates and call allowance applies. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Call Allowance:	500 minutes
Direct dial rate per minute above call allowance	\$0.069
PVA rate per minute above call allowance:	\$0.049

**Trinsic 800 Service**

A call allowance of 120 minutes of inbound and/or outbound calling is included with this service. Calls above the call allowance will be billed in sixty (60) second increments.

An interstate Monthly Recurring Charge applies to this service in addition to usage.

Rate Per minute above 120 Minute Call Allowance:	\$0.069
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**Trinsic LONG DISTANCE Service**

Calls are billed in one (1) minute increments. Customers are provided a toll free number for placing calls while away from home, and the same rates apply. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Direct Dial rate per minute:	\$0.069
Call completion through PVA Rate Per Minute:	\$0.049

**Trinsic Business Long Distance with PVA**

Calls are billed in six (6) second increments. Customers are provided a toll free number for placing calls while away from the office, and the same rates apply.

Rate Per Minute	\$0.075
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(N)

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**GRANDFATHERED SERVICES CURRENT PRICE LIST OFFERED TO FORMER TRINSIC CUSTOMERS**

**Trinsic Center PVA \***

(N)

**Per Minute Option**

All calls made through this service will be billed in one (1) minute increments. An interstate Monthly Recurring Charge applies to this service in addition to usage.

Rate Per Minute: \$0.069

**PVA Prepaid Option**

Service Price: \$9.95

Recharge for each 100 minutes \$9.95

PVA DA access is charged at 5 minutes of usage per instance

Payphone Surcharge is charged at 5 minutes of usage per instance

**Special Edition Prepaid Option**

Service Price: \$19.95

Recharge for each 100 minutes \$9.95

PVA DA access is charged at 5 minutes of usage per instance

Payphone Surcharge is charged at 5 minutes of usage per instance

\* This service grandfathered effective May 20, 2005, and available to existing Customers only.

(N)

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**GRANDFATHERED SERVICES CURRENT PRICE LIST OFFERED TO FORMER TRINSIC CUSTOMERS, (CONT'D.)**

**Standard LD\*\***

Calls are billed in one (1) minute increments. Partial minutes are rounded up to the next whole minute.

IntraLATA, per minute:	\$0.07
Intrastate, per minute:	\$0.07

**LD Standard (S)\*\***

Calls are billed in one (1) minute increments. Partial minutes are rounded up to the next whole minute.

IntraLATA, per minute:	\$0.0649
Intrastate, per minute:	\$0.0649

**Standard LD – Complete Unlimited\*\***

Calls are billed in one (1) minute increments. Partial minutes are rounded up to the next whole minute.

IntraLATA, per minute:	\$0.00
Intrastate, per minute:	\$0.00

**Long Distance – Complete\*\***

Calls are billed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds.

IntraLATA, per minute:	\$0.1420
Intrastate, per minute:	\$0.1420

**Long Distance – Unlimited\*\***

Calls are billed in six (6) second increments after an initial period for billing purposes of eighteen (18) seconds.

IntraLATA, per minute:	\$0.00
Intrastate, per minute:	\$0.00

\*\* This service grandfathered effective February 1, 2006 and is available to existing Customers only.

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