

**CHARTER FIBERLINK
SC-CCO, LLC**

Betty Sanders
Director Regulatory Affairs
Direct: 314-288-3259
Email: betty.sanders@chartercom.com

December 7, 2012

FILED ELECTRONICALLY

Mr. Charles Terreni, Chief Clerk
Public Service Commission of South Carolina
Synergy Business Park
101 Executive Center Drive
Columbia, South Carolina 29210

RE: Charter Fiberlink SC-CCO, LLC Revised Tariff Filing

Dear Mr. Terreni:

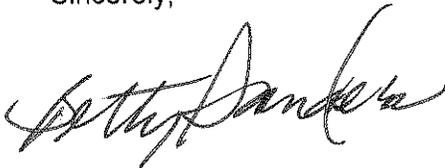
Attached please find electronic tariff revisions filed to Charter Fiberlink SC-CCO, LLC's ("Charter") Tariff(s) No. 3. The following tariff pages listed below carry an effective date of December 22, 2012.

51 st Revised Page 2	2 nd Revised Page 24	17 th Revised Page 33
13 th Revised Page 34	6 th Revised Page 38	6 th Revised Page 42
2 nd Revised Page 46.2	5 th Revised Page 48.1	7 th Revised Page 48.2
1 st Revised Page 48.2.1	3 rd Revised Page 48.3	3 rd Revised Page 48.4
3 rd Revised Page 50.1	5 th Revised Page 51	8 th Revised Page 52
14 th Revised Page 53	7 th Revised Page 53.1	2 nd Revised Page 54
5 th Revised Page 54.1	2 nd Revised Page 54.2	Original Page 54.3
3 rd Revised Page 55	3 rd Revised Page 55.1	Original Page 55.1.1

In this filing, Charter is updating services and charges for residential and business customers.

Questions regarding this filing may be directed to me at 314 288-3259 or to Sheerie Green at 314 288-3327.

Sincerely,



Betty Sanders

Check Sheet

The pages listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective page(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date indicated below.

Page	Revision	Page	Revision	Page	Revision
1	Original	30.1.1	4 th Revised	48.1	5 th Revised*
2	51 st Revised*	30.1.2	4 th Revised	48.2	7 th Revised*
3	4 th Revised	30.2	4 th Revised	48.2.1	1 st Revised*
3.1	Original	30.3	2 nd Revised	48.3	3 rd Revised*
4	1 st Revised	30.4	3 rd Revised	48.4	3 rd Revised*
5	Original	31	8 th Revised	48.5	1 st Revised
6	Original	31.1	1 st Revised	48.6	1 st Revised
7	2 nd Revised	32	5 th Revised	49	12 th Revised
8	3 rd Revised	33	17 th Revised*	50	20 th Revised
9	1 st Revised	33.1	9 th Revised	50.1	3 rd Revised*
10	3 rd Revised	33.2	Original	51	5 th Revised*
11	3 rd Revised	34	13 th Revised*	52	8 th Revised*
12	4 th Revised	35	4 th Revised	52.1	1 st Revised
13	2 nd Revised	35.1	7 th Revised	53	14 th Revised*
14	2 nd Revised	35.2	1 st Revised	53.1	7 th Revised*
15	Original	36	3 rd Revised	54	2 nd Revised*
16	1 st Revised	37	4 th Revised	54.1	5 th Revised*
16.1	Original	37.1	2 nd Revised	54.2	2 nd Revised*
16.2	1 st Revised	38	6 th Revised*	54.3	Original*
17	1 st Revised	39	5 th Revised	55	3 rd Revised*
18	1 st Revised	40	4 th Revised	55.1	3 rd Revised*
19	3 rd Revised	41	3 rd Revised	55.1.1	Original*
20	3 rd Revised	42	6 th Revised*	55.2	1 st Revised
21	Original	42.1	3 rd Revised	56	2 nd Revised
22	3 rd Revised	43	3 rd Revised	56.1	Original
22.1	5 th Revised	44	4 th Revised		
22.2	Original	44.1	1 st Revised		
23	4 th Revised	45	2 nd Revised		
24	2 nd Revised*	45.1	1 st Revised		
25	Original	46	9 th Revised		
26	Original	46.1	3 rd Revised		
27	3 rd Revised	46.2	2 nd Revised*		
28	5 th Revised	46.3	Original		
28.1	Original	47	4 th Revised		
29	6 th Revised	47.1	2 nd Revised		
29.1	Original	48	2 nd Revised		
29.2	Original				
30	12 th Revised				
30.1	3 rd Revised				

*New/Revised this filing

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink SC-CCO, LLC

Issue Date: December 7, 2012

Effective Date: December 22, 2012

3.2.11 Payment for Facilities and Services

The customer is held responsible for all charges for Services rendered and furnished to the Customer including any FCC-approved end user charge, billed monthly in advance. The Customer shall also pay for long distance service charges that may be billed by the Telephone Company, including charges for toll messages in which charges have been reversed and also nonrecurring service charges when billed. The Customer is also responsible for any charges transferred to the Customer's account from terminated accounts billed to the same Customer.

The Telephone Company may provide for the arrangement of a deferred payment plan to enable a residential customer to make payment by installments where the customer is unable to pay the amount due for service. The deferred payment plan may require the affected customer to maintain his/her account current and pay not less than 1/6 of the outstanding balance for a period not to exceed six months. The outstanding balance may include the authorized late payment charge.

Any Customer subscribing to services under this tariff is responsible for all collections costs, including but not limited to attorney's fees, incurred by the Company in recovering any amounts due by the Customer. In the event of the Customer's bankruptcy, the Company may assert its claim for collections costs and attorneys' fees under this tariff as a claim against the Customer's bankruptcy estate.

(N)
|
(N)

3.2.12 Construction, Installation and Maintenance Charges

Construction performed under this Section shall be at the sole discretion of the Telephone Company.

Special charges in the form of installation charges, monthly charges, or both are applied in addition to the usual service charges and monthly rates, when, because of the sporadic or occasional nature of the service or an unusual investment or expense, the revenue does not reasonably compensate the Telephone Company, for example:

- A. The facilities are not presently available, and there is no other requirement for the facilities so constructed.
- B. The facilities are provided in remote or undeveloped sections or if the facilities are provided on a temporary basis.
- C. The facilities are of a type other than that which the Telephone Company would normally utilize in the furnishing of its services.
- D. The facilities would be deployed over a route other than that which the Telephone Company would normally utilize in the furnishing of its services.
- E. The facilities would be constructed on an expedited basis.
- F. The facilities would be in a quantity greater than that which the Telephone Company would normally construct.
- G. The facilities would be constructed on a temporary basis until permanent facilities are available.
- H. The facilities would be constructed in advance of Telephone Company's normal construction.
- I. The conditions require the provision of special facilities or unusual methods of plant construction, installation, or maintenance.
- J. The Customer's location requires the use of costly private right-of-way.

Title to all construction, provided wholly or partly at a Customer's expense, is vested in the Telephone Company.

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink SC-CCO, LLC

Issue Date: December 7, 2012

Effective Date: December 22, 2012

4.4 Other Services and Charges

Name	Description	Maximum Monthly Charge	
Suspension Service	Allows a telephone account to remain active while suspending service.		
	Local Plus Package ¹	\$19.50 per number	
	Charter Loyalty Unlimited Plan ¹	\$19.99 per number	
	Unlimited Long Distance Package-Standalone	\$40.00 per number	(C)
	Unlimited Long Distance Package-Double Pak	\$32.00 per number	
	Unlimited Long Distance Package-Triple Pak	\$28.00 per number	
	Unlimited In State Package-Standalone ¹ and Double Pak ¹	\$32.00 per number	
	Unlimited In State Package Triple Pak ¹	\$28.00 per number	
	Charter Duo ¹	\$32.00 per number	
Non-Listed Number ²	Number listed with Directory Assistance but not in the telephone directory	\$2.60, per listing	(T)
Non-Published Number ³	Number not listed with Directory Assistance or in the telephone Directory	\$3.25, per listing,	
Operator Services ⁴ (See Section 4.10)	Operator assisted calls for calling card, collect, 3 rd party, busy line verify and busy line interrupt.		

¹ Effective 6/26/12 this service is unavailable to new subscribers, however, existing customers who subscribe to this service will be grandfathered. These customers will have Seasonal Service and rate available to them.

² Effective 2/24/09, these services will be unavailable to new customers. Existing customers who subscribe to these Services will be grandfathered. Please refer to Section 1-Definitions and Terms regarding Grandfathered Service.

³ Effective 4/17/12 this service will be unavailable to new customers. Existing customers who subscribe to this service will be grandfathered. Please refer to Section 1-Definitions and Terms regarding Grandfathered Service.

⁴ Operator Services are provided by the company via contractual agreement with Operator Services Company, LLC. Rates per call are given upon request and are those which have been tariffed with the Commission

Issued By: Betty Sanders, Director - Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink SC-CCO, LLC

Issue Date: December 7, 2012

Effective Date: December 22, 2012

4.5 Service and Equipment Charges

Name	Description	Maximum Nonrecurring Charge	
Installation	Residential service connection per truck roll required. (Up to two lines, including one jack per line.)	\$ 199.99	(C) (C) (D)
Move Equipment	Relocation of Company equipment per Customer request.	\$59.98	
Reconnection	Restart service after any disconnection.	\$ 99.00 per visit	
Repair/Maintenance	Charges to repair customer caused incidents Regular Time: Mon.-Sat. 8a.m-8p.m Overtime: Mon-Sa 8p.m.-8a.m. Premium: Sundays and Holidays	\$ 149.50 per visit \$ 227.50 per visit \$ 299.00 per visit	
Service Dispatch	Dispatch for trouble beyond the demarcation point.	\$ 58.50	
Transfer of Service	Relocation of telephone service within customer's service area.	\$ 99.00	

4.6 Current Rates

Current recurring and non-recurring rates for all product and services outlined in Sections 4.1 thru 4.5 can be found in Appendix A of this Tariff.

Issued By: Betty Sanders, Director - Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink SC-CCO, LLC

Issue Date: December 7, 2012

Effective Date: December 22, 2012

5. Business Services

5.1. Rules and Regulations

The regulations specified herein are in addition to the rules contained throughout this Tariff and other tariffs of the Telephone Company. Failure on the part of customers to observe these rules and regulations of the Telephone Company automatically gives the Telephone Company the right to cancel the contract and discontinue the furnishing of service.

The Telephone Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.

Products and Services are available as stated herein, where technically feasible. The quantity of business lines, per customer location, is dependent on the technical feasibility at that specific location. Additional construction and facilities may be required at the customer's expense. The customer must pay for any special construction prior to the activation of service and/or cancellation of contract. All charges are due and payable upon receipt of the bill.

Customer agrees to pay any sales, use, property, excise or other taxes, franchise fees, and governmental charges (excluding income taxes), including, without limitation, applicable state property taxes. A copy of the Customer's tax exemption document, if applicable, must be provided to Charter to certify tax-exempt status. Tax-exempt status shall not relieve Customer of its obligation to pay any applicable franchise fees or federal and state surcharges.

(C)

The Customer is responsible for any fraudulent or misuse of service that occurs through Customer's account whether by a member of Customer's business or an authorized or unauthorized third-party. Misuse of service could include PBX Hacking, modem hijacking, excessive usage of international calling, and 411 directory assistance calls and other per-use charges. The Customer is responsible for payment of the fraudulent calls, whether originated from the customer's premises or from remote locations.

Customers who purchase only Charter Business local exchange and long distance services and do not purchase any other Charter Business services, including affiliate services, will be required to sign up for automatic payment prior to installation of local and long distance services. The customer must maintain a valid account with automatic payment for not less than six (6) months from the date the Business Telephone Service is installed or be subject to disconnection.

5.2. Rights of the Telephone Company

No express or implied waiver by the Telephone Company of any event of default shall in any way be a waiver of any further subsequent event of default. Nothing herein, including, but, not limited to Termination, shall relieve the Customers of its obligation to pay the Telephone Company all amounts due.

The Customer shall be in default in the event that the Customer does one (1) or more of the following (each individually to be considered a separate event of default) and the Customers fails to correct each noncompliance within twenty (20) days of receipt of written notice in cases involving non-payment or within thirty (30) days of receipt of written notice in cases involving any other noncompliance:

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink SC-CCO, LLC

Issue Date: December 7, 2012

Effective Date: December 22, 2012

5.7.3. Other Services and Charges (cont'd)

Customer Initiated Temporary Suspension of Service (Seasonal Suspension)

A customer may request a temporary suspension of service to accommodate extended absence needs for vacation, etc. Requests for suspension may be requested for up to six (6) months per calendar year. The restored service will be the same and will reflect the same features as the service prior to the suspension.

Seasonal suspension of services will result in availability of dial tone with access only to 911 or Charter customer care service. No other services or features will be active or operational during a seasonal suspension period. Seasonal suspension shall apply to any or all lines (any or all telephone numbers) of an account and is billed on a per line basis.

Use of Temporary Suspension of Service option allows the customers to not be charged a disconnect service order charge and a new connect service order charge, while maintaining their telephone number. The customer may be charged an Add/Change Charge each time Suspension Service is requested. All other monthly recurring charges are waived during the suspended period.

Seasonal Suspension Service Rate – see page 46.1

(C)

(C)

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink SC-CCO, LLC

Issue Date: December 7, 2012

Effective Date: December 22, 2012

5.7.5. Packages (Cont'd.)

Feature Package(s) (Cont'd.)

Basic Package is an optional feature package including External Calling Line ID Delivery (inbound), Internal Calling Line ID Delivery (inbound), Calling Name Delivery, Hunt Group, Call Forwarding Busy, Call Forwarding No Answer and Do Not Disturb.

	<u>Month-To-Month</u>	<u>12 Months</u>	<u>Contract 24 Months</u>	<u>36 Months or Longer</u>
Per Line ¹	\$5.99	\$5.99	\$5.99	\$5.99

Basic Package Phone Plus is an optional feature package including External Calling Line ID Delivery (inbound), Internal Calling Line ID Delivery (inbound), Calling Name Delivery, Hunt Group, Call Forwarding Busy, Call Forwarding No Answer, Call Forward Not Reachable and Do Not Disturb.

	<u>Month To Month Maximum Charge</u>	<u>Contract 12 Months or Longer Maximum Charge</u>	
Per Line	\$13.98	\$11.08 ²	(T) (C)

The following per line/per month prices for the Basic Package are available through our National Accounts Channel only and are based on the number of lines purchased.

	<u>12 Month or Longer Maximum Charge</u>	
0-99 Lines	\$11.98	(T)
100-499 Lines	\$9.58	
500-999 Lines	\$8.38	
1000 or More Lines	\$7.18	

¹ As of 3/26/12 these rates will be unavailable to customers who don't currently subscribe. See conditions below.

² Effective 12/22/12 this rate will be unavailable to customers who don't currently subscribe. See conditions below.

Conditions

Existing customers who currently subscribe to these rates will be "grandfathered" and allowed to retain these rates until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" rates have been discontinued.

Issued By: Betty Sanders, Director - Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink SC-CCO, LLC

Issue Date: December 7, 2012

Effective Date: December 22, 2012

(C)
(C)
(N)
(N)
(C)
|
(C)

5.7.5. Packages (Cont'd.)

Feature Package(s) (Cont'd.)

Complete Package is an optional feature package including External Calling Line ID Delivery (inbound), Internal Calling Line ID Delivery (inbound), Calling Name Delivery, Hunt Group, Call Forwarding Busy, Call Forwarding No Answer, Do Not Disturb, Call Waiting, Cancel Call Waiting per Call, Anonymous Call Rejection, Call Return – Unlimited, Last Number redial, Auto Call Back, Three-Way Call, Flash Call Hold and Consultation Hold, Call Forwarding Ring Splash, Call Forwarding Always, Call Forwarding Selective, Selective Call Acceptance, Selective Call Rejection, Call Screening by Digit Patterns, Call Transfer, Call Transfer with Third Party Consultation, Call Transfer with Three-Way Consultation, Flash Call Hold, Speed Call 100 and Cancel Call Waiting - all calls, CommPilot Call Manager, Outlook Integration, Priority Alert/Ringing, Simultaneous Ring Personal, Directed Call Pickup, Remote Office, Sequential Ring, Diversion Inhibitor, Distinctive Alert/Ring, Call Notify and Voice Mail

	<u>Month-To-Month</u>	<u>12 Months or Longer</u>	<u>Contract 24 Months</u>	<u>36 Months or Longer</u>	
Per Line	\$26.99 ¹	\$24.99 ¹	\$23.99 ²	\$22.99 ²	(C)(T)
	<u>Month To Month Maximum Charge</u>				(N)
Per Line	\$36.99				(N)

The following per line/per month prices for the Complete Package are available through our National Accounts Channel only and are based on the number of lines purchased.

	<u>12 Month Maximum Charge</u>	<u>24 Month or Longer Maximum Charge</u>	
0-99 Lines	\$49.98	\$47.98	(T)
100-499 Lines	\$39.98	\$38.38	(T)
500-999 Lines	\$34.98	\$33.58	
1000 or More Lines	\$29.98	\$28.78	

¹ Effective 12/22/12 these rates will be unavailable to customers who don't currently subscribe. See conditions below.

² As of 3/26/12 these rates will be unavailable to customers who don't currently subscribe. See conditions below.

Conditions

Existing customers who currently subscribe to these rates will be "grandfathered" and allowed to retain these rates until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" rates have been discontinued.

Issued By: Betty Sanders, Director - Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink SC-CCO, LLC

Issue Date: December 7, 2012

Effective Date: December 22, 2012

5.7.5. Packages (cont'd)

Charter Business Bundle®

The following bundles consist of regulated and non-regulated services (e.g. Charter Business® Video and Internet is not under regulation by the Commission). Regulated services are offered as described in this tariff. The discounts shown are based on actual purchase and continuation of the bundle throughout the specified time period. No feature or product substitutions are allowed.

Services and rates shown/listed under Charter Business Bundle® are not eligible to be combined with Charter Business® Voice Trunk Service or Leased Line Service unless specifically noted.

Charter Business Bundle® - regulated service and one non-regulated service

The customer must purchase the regulated service shown and either Charter Business® Video or Charter Business® Internet to qualify for the following rates. Customer's discontinuance of the non-regulated service will result in a conversion to the current "non-discounted" rate.

	<u>Month to Month Maximum Charge</u>	<u>12 Month or Longer Contract</u>	<u>24 Month Contract</u>	<u>36 Month Or Longer Contract</u>	
Basic Line ¹	\$24.30	\$22.09	\$20.98	\$19.88	
Business Line	\$53.98	\$35.98 ²	\$34.18 ³	\$32.38 ³	(C)(T)
Solution Package	\$17.67	\$15.46 ²	\$14.35 ³	\$13.25 ³	
Solution Plus Package	\$17.67	\$15.46 ²	\$14.35 ³	\$13.25 ³	
Select Package	\$5.53	\$5.53 ²	\$5.53 ³	\$5.53 ³	(C)(T)
Basic Package	\$10.78	\$10.78 ²	\$10.78 ³	\$10.78 ³	(C)(T)
Advanced Package	\$28.78	\$25.18 ²	\$23.38 ³	\$21.58 ³	
Complete Package	\$48.58	\$44.98 ²	\$43.18 ³	\$41.38 ³	(C)(T)

The following per line/per month prices for the Charter Business Bundle Business Line are available through our National Accounts Channel only and are based on the number of lines purchased.

	<u>12 Months Maximum Charge</u>	<u>24 Months or Longer Maximum Charge</u>	
0-99 Lines	\$35.98	\$34.18	(T)
100-499 Lines	\$32.38	\$30.76	
500-999 Lines	\$28.78	\$27.34	
1000 or More Lines	\$25.18	\$23.92	

¹ Effective 2/01/11 existing customers who subscribe to the Business Line-Month to Month for \$24.30 will be "grandfathered." See conditions below. (C)

² Effective 12/22/12 these rates will be unavailable to customers who don't currently subscribe. See conditions below. (C)

³ As of 3/26/12 these rates will be unavailable to customers who don't currently subscribe. See conditions below. (N)

Existing customers who currently subscribe to these rates will be "grandfathered" and allowed to retain these rates until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" rates have been discontinued. (N)

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink SC-CCO, LLC

Issue Date: December 7, 2012

Effective Date: December 22, 2012

Appendix A – Current Price List for Residential Services (cont'd)

4.3 Custom Calling Features (cont'd)

<u>Section</u>	<u>Service Description</u>	<u>Current Monthly Charge</u>	<u>Current Non-Recurring Charge</u>	
4.4	Suspension Service ¹			
	Local Plus Package ¹	Available at Regular Rate		
	Charter Loyalty Unlimited Plan ¹	Available at Regular Rate		
	Long Distance Package- Unlimited Minutes Package	\$19.99		(C)
	Long Distance Package- Double Pak	\$15.99		
	Long Distance Package- Unlimited Minutes Package Triple Pak	\$15.99		
	Unlimited In State Calling Package Standalone and Double Pak ¹	\$15.99		
	Unlimited In State Package-- Triple Pak ¹	\$14.00		
	Charter Duo ¹	\$15.99		
4.4	Non-Sufficient Fund Charge		\$ 25.00	
4.4	Bill Copy		\$ 1.99 per copy	
4.5				(D)
4.5	Service Dispatch		\$ 45.00	
4.5	Line Activation (Installation)		\$ 49.99	
4.5	Transfer of Service		No Charge	
4.5	Service Restart (Reconnection)		\$ 49.99	

¹ Effective 6/26/12 this service is unavailable to new subscribers, however, existing customers who subscribe to this service will be grandfathered. These customers will have Seasonal Service and rate available to them.

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink SC-CCO, LLC

Issue Date: December 7, 2012

Effective Date: December 22, 2012

Appendix B – Grandfathered Services for Residential Services

The Telephone Company will “grandfather” (allow the Customer to retain the following features/services for a specific period of time) these services at the current rate for Customers who are currently subscribed to these services until either:

- a) Customer submits a request to the Telephone Company to change his/her existing service, or
- b) Customer is notified by the telephone company that the “grandfathered” service is discontinued.

<u>Section</u>	<u>Service Description</u>
4.3	Anonymous Call Rejection
4.3	Call Forwarding – Variable
4.3	Call Forwarding – Selective
4.3	Call Forward – Busy
4.3	Call Forward – Busy/No Answer
4.3	Call Return
4.3	Repeat Dialing
4.3	Call Screening
4.3	Call Waiting/Cancel Call Waiting
4.4	Caller ID
4.3	Call Waiting with Caller ID
4.3	Custom Ring
4.3	Distinctive Ring
4.3	Selective Call Acceptance
4.3	Speed Dial 8
4.3	Speed Dial 30
4.3	3 Way Calling
4.4	Suspension Service – Local Plus Package
4.4	
4.4	Suspension Service – Unlimited In State Package – Standalone and Double Pak
4.4	Suspension Service – Unlimited In State Package Triple Pak
4.4	Non-Listed Number
4.4	Non-Published Number
	<u>Long Distance Services</u>
4.2	Charter Distance Package - Unlimited Minutes
4.2	Long Distance Package - Unlimited Minutes Package Double Pak
4.2	Long Distance Package - Unlimited Minutes Package Triple Pak
4.2	Long Distance package – Unlimited Minutes Package Additional Minutes
4.2	Long Distance package – Unlimited Minutes Package Additional Minutes
4.2	Long Distance package with Unlimited Minutes – Double or Triple Pak Price Guarantee
4.2	Charter Duo
4.2	Charter Loyalty Unlimited Plan

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink SC-CCO, LLC

Issue Date: December 7, 2012

Effective Date: December 22, 2012

Appendix C – Current Price List for Business Services

<u>Section</u>	<u>Service Description</u>	<u>Current Monthly Charge</u>	<u>Current Non-Recurring Charge</u>
5. BASIC LOCAL EXCHANGE SERVICE			
5.7.1	Basic Line Rates ¹ 1 st Line		
	Month to Month	\$ 21.99	
	12 Month	\$ 19.99	
	24 Month	\$ 18.99	
	36 Month	\$ 17.99	
	Additional Line ²		
	Month to Month	\$ 19.99	
	12 Month	\$ 17.99	
	24 Month	\$ 16.99	
	36 Month	\$ 15.99	
5.7.1	Business Line Rates		
	Month to Month ³	\$ 29.99	(C)
	12 Month or Longer ³	\$ 19.99	(C)
	24 Month ⁴	\$ 18.99	(T)
	36 Month ⁴	\$ 17.99	(T)
5.7.1	Business Line Rates		
	Month to Month	\$ 24.99	(N)
5.7.1	Bundle Business Lines available through National Accounts Channel		
	12 Month		
	0-99 Lines	\$19.99	
	100-499 Lines	\$17.99	
	500-999 Lines	\$15.99	
	1000 or More Lines	\$13.99	
	24 Months or Longer		
	0-99 Lines	\$18.99	
	100-499 Lines	\$17.09	
	500-999 Lines	\$15.19	
	1000 or More Lines	\$13.29	

¹ Effective 2/01/11 existing customers who subscribe to the Basic Line rates will be "grandfathered." See conditions below. (C)

² As of 4/16/07 additional lines will be unavailable to customers who don't currently subscribe. In addition, existing customers will be "grandfathered" at \$8.00 for Caller ID and \$7.00 for Call Waiting/Cancel Call Waiting. See conditions below. (C)

³ Effective 12/22/12 these rates will be unavailable to customers who don't currently subscribe. See conditions below. (N)

⁴ As of 3/26/12 these rates will be unavailable to customers who don't currently subscribe. See conditions below. (N)

Existing customers who currently subscribe to these rates will be "grandfathered" and allowed to retain these rates until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" rates have been discontinued. (C)

Issued By: Betty Sanders, Director - Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink SC-CCO, LLC

Issue Date: December 7, 2012

Effective Date: December 22, 2012

Appendix C – Current Price List for Business Services

<u>Section</u>	<u>Service Description</u>	<u>Current Monthly Charge</u>	<u>Current Non-Recurring Charge</u>	
5.7.2	<u>Custom Calling Features</u>			
	Block Repeat Dialing	NC		
	Selective Call Acceptance	\$ 4.00		
	Speed Dial 8	\$ 2.00		
	Speed Dial 30	\$ 3.00		
	Three Way Calling	\$ 4.00		
	Toll Restriction	NC		
	Block Collect Calls	NC		
	Block Third Party Calling	NC		
	Block International LD Calling	NC		
	Block Operator Services	NC		
	And Directory Assistance			
	Auto Call Back	\$ 4.00	\$.90 per use \$ 9.00 Maximum per mo.	
	Auto Busy Redial	\$ 4.00	\$.90 per use \$ 9.00 Maximum per mo.	
	Hot Line	\$.50		
	Auto Attendant ¹	\$ 15.00		(C)
	Alternate Numbers with ²			
	Primary Line Service	\$ 5.00		(C)
	Remote Number-Forwarding Advanced	\$ 15.00		
	Automatic DID Overflow	\$ 25.00 per Voice Trunk		
5.7.3	<u>Other Services and Charges</u>			
	Additional White and/or Blue ³ Page Listings	\$ 5.00		
	Additional Yellow Page Listing	\$ 5.00		
	Enhanced Directory Assistance		\$ 1.79 per use	
	Directory Assistance for Physically Impaired		No Charge	

¹ Effective 12/22/12 existing customers who subscribe to the Auto Attendant for \$14.99 will be "grandfathered." See conditions below.

² Effective 12/22/12 existing customers who subscribe to the Alternate Numbers with Primary Line Service for \$4.99 will be "grandfathered." See conditions below.

³ Blue page directory listings are available for government entities, schools and libraries.

Conditions

Existing customers who currently subscribe to these rates will be "grandfathered" and allowed to retain these rates until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" service has been discontinued.

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink SC-CCO, LLC

Issue Date: December 7, 2012

Effective Date: December 22, 2012

(M)
|
(M)
|
(N)
|
(N)
|
(T)
|
(C)
|
(C)

Appendix C – Current Price List for Business Services

<u>Section</u>	<u>Service Description</u>	<u>Current Monthly Charge</u>	<u>Current Non-Recurring Charge</u>
5.7.3	Other Services and Charges (cont'd)		
	Late Payment Charge	No Charge	
	Hunt Group	\$ 1.50	(M)
	Non-Listed Number ¹	\$ 5.00	
	Non-Published Number ²	\$ 5.00	
	Operator Assisted Calls ²		
	Private Number Service	\$ 5.00	
	Seasonal Suspension	\$ 10.00	
	DID 20 Block	\$ 5.00	
	DID 100 Block	\$ 20.00	
	Voice Trunk Overflow	\$ 25.00 per Voice Trunk	(M)
5.7.4	Service and Equipment Charges		
	Extended Referral Message	\$ 2.00	
	Directory Listing Change	\$ 10.00	
	Returned Check Charge	\$ 25.00	
	Telephone Number Change	\$ 20.00	
	New Installation	\$ 50.00	
	New Installation (3 or more lines)	\$ 25.00	
	Add additional jack on new Installation	\$ 30.00	
	Add phone jack to existing account (Note 1)	\$75.00	
	Service Dispatch	\$ 45.00	
	Reconnection	\$ 30.00	
	Non Pay Reconnection	\$ 30.00	
	Add Phone Line (subsequent dispatch) ³	\$ 75.00	
	Reconfigure Existing Jack ³	\$ 75.00	(M)

¹ Effective 2/24/09, these services will be unavailable to new customers. Existing customers who subscribe to these services will be grandfathered. See conditions below. (C)

² Local Operator Services are provided by the Company via a contractual agreement through a third party vendor. Rates per call are given upon request and are as quoted by the operator. (C)

³ Nonrecurring charges include the service dispatch charge. (T)

Conditions

Existing customers who currently subscribe to these rates will be "grandfathered" and allowed to retain these rates until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" service has been discontinued (C)

Issued By: Betty Sanders Director-Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink SC-CCO, LLC

Issue Date: December 7, 2012

Effective Date: December 22, 2012

Appendix C – Current Price List for Business Services

<u>Section</u>	<u>Service Description</u>	<u>Current Monthly Charge</u>	<u>Current Non-Recurring Charge</u>
5.7.4	<u>Service and Equipment Charges</u> (cont'd)		(M)
	Repair/Maintenance(customer caused incidents)		
	Regular Time: Mon.-Sat		
	8a.m.-8p.m.	\$ 115.00 per dispatch	
	Overtime: Mon.-Sat		
	8p.m. – 8a.m.	\$ 175.00 per dispatch	
	Premium: Sundays & Holidays	\$ 230.00 per dispatch	
	Remote Number Forwarding	\$ 25.00	
	One time installation charge per telephone number		
	Voice Trunk Disaster Recovery	\$ 150.00	(M)
5.7.5	<u>Packages</u>		
	Business Enhanced Call Feature Package ¹		(T)
	1 st Line		
	Month to Month	\$ 15.99	
	12 Month	\$ 13.99	
	24 Month	\$ 12.99	
	36 Month	\$ 11.99	
	Additional Line		
	Month to Month	\$ 13.99	
	12 Month	\$ 11.99	
	24 Month	\$ 9.99	
	36 Month	\$ 8.99	
	Business Enhanced Call Feature for Hunting Package ¹		(T)
	1 st Line		
	Month to Month	\$ 15.99	
	12 Month	\$ 13.99	
	24 Month	\$ 12.99	
	36 Month	\$ 11.99	
	Additional Line		
	Month to Month	\$ 13.99	
	12 Month	\$ 11.99	
	24 Month	\$ 9.99	
	36 Month	\$ 8.99	
	Business Hunting Feature Package ¹	\$ 5.00	(T)

¹ This package will be unavailable to customers who don't currently subscribe to this package. Existing customers who currently subscribe to this package will be "grandfathered" and allowed retain this package until: 1) the package is disconnected at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" package has been discontinued.

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink SC-CCO, LLC

Issue Date: December 7, 2012

Effective Date: December 22, 2012

Appendix C – Current Price List for Business Services

<u>Section</u>	<u>Service Description</u>	<u>Current Monthly Charge</u>	<u>Current Non-Recurring Charge</u>
5.7.5.	<u>Packages</u>		
	Solution Package		
	Basic Line		
	Month to Month	\$ 15.99	
	12 Month or Longer ¹	\$ 13.99	(C)
	24 Month ²	\$ 12.99	(T)
	36 Month ²	\$ 11.99	
	Additional Line ³		
	Month to Month	\$ 13.99	(T)
	12 Month	\$ 11.99	
	24 Month	\$ 9.99	
	36 Month	\$ 8.99	
	Solution Plus Package		
	Basic Line		
	Month to Month	\$ 15.99	
	12 Month or Longer ¹	\$ 13.99	(C)
	24 Month ²	\$ 12.99	(T)
	36 Month ²	\$ 11.99	
	Additional Line ³		
	Month to Month	\$ 13.99	(T)
	12 Month	\$ 11.99	
	24 Month	\$ 9.99	
	36 Month	\$ 8.99	
	Basic Package ²		
	Month to Month	\$ 5.99	(T)
	12 Month	\$ 5.99	
	24 Month	\$ 5.99	
	36 Month	\$ 5.99	

¹ Effective 12/22/12 this rate will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe will be "grandfathered." See conditions below. (N)

² As of 3/26/12 these rates will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to these rates will be "grandfathered." See conditions below. (N)

³ As of 4/16/07 this service will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to this service will be "grandfathered." See conditions below. (C)

Conditions

Existing customers who currently subscribe to these rates will be "grandfathered" and allowed to retain this service until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" service has been discontinued. (C)

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink SC-CCO, LLC

Issue Date: December 7, 2012

Effective Date: December 22, 2012

Appendix C – Current Price List for Business Services

<u>Section</u>	<u>Service Description</u>	<u>Current Monthly Charge</u>	<u>Current Non-Recurring Charge</u>
5.7.5.	<u>Packages</u> (cont'd)		
	Basic Package Phone Plus		(M)
	Month to Month ¹	\$ 6.99	(C)
	12 Months or Longer ¹	\$ 5.54	(C)
	Month to Month	\$ 5.54	(N)
	Basic Package prices available through National Accounts Channel		
	12 Months or Greater		
	0-99 Lines	\$ 5.99	
	100-499 Lines	\$ 4.79	
	500-999 Lines	\$ 4.19	
	1000 or More Lines	\$ 3.59	
	Select Package	\$ 5.00 per month	(M)
	Advanced Package		
	Month to Month ¹	\$ 15.99	(C)
	12 Month ²	\$ 13.99	(T)
	24 Month ²	\$ 12.99	(T)
	36 Month ²	\$ 11.99	(T)
	12 Months or Longer ¹	\$11.10	(C)
	Month to Month	\$11.10	(N)
	Advanced Package prices available through National Accounts Channel		
	12 Months		
	0-99 Lines	\$13.99	
	100-499 Lines	\$11.19	
	500-999 Lines	\$ 9.79	
	1000 or More Lines	\$ 8.39	
	Advanced Package prices available through National Accounts Channel		
	24 Months or Greater		
	0-99 Lines	\$ 12.99	
	100-499 Lines	\$ 10.39	
	500-999 Lines	\$ 9.09	
	1000 or More Lines	\$ 7.79	

¹ Effective 12/22/12 these rates will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to these rates will be "grandfathered." See conditions below.

² As of 3/26/12 these rates will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to these rates will be "grandfathered." See conditions below.

Conditions

Existing customers who currently subscribe to these rates will be "grandfathered" and allowed to retain these rates until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" rates have been discontinued.

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink SC-CCO, LLC

Issue Date: December 7, 2012

Effective Date: December 22, 2012

Appendix C – Current Price List for Business Services

<u>Section</u>	<u>Service Description</u>	<u>Current Monthly Charge</u>	<u>Current Non-Recurring Charge</u>
5.7.5.	<u>Packages</u> (cont'd)		
	Complete Package		(M)
	Month to Month ¹	\$ 26.99	(C)
	12 Month ¹	\$ 24.99	(C)
	24 Month ¹	\$ 23.99	
	36 Month ¹	\$ 22.99	
	Month to Month ²	\$25.99	
	12 Months or Longer ²	\$17.77	
	Month to Month	\$17.77	(N)
	Complete Package prices available through National Accounts Channel		
	12 Month		
	0-99 Lines	\$ 24.99	
	100-499 Lines	\$ 19.99	
	500-999 Lines	\$ 17.49	
	1000 or More Lines	\$ 14.99	
	24 Months or Greater		
	0-99 Lines	\$ 23.99	
	100-499 Lines	\$ 19.19	
	500-999 Lines	\$ 16.79	
	1000 or More Lines	\$ 14.39	(M)

¹ As of 3/26/12 these rates will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to these rates will be "grandfathered." See conditions below. (C)

² Effective 12/22/12 these rates will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to these rates will be "grandfathered." See conditions below. (N)

Conditions

Existing customers who currently subscribe to these rates will be "grandfathered" and allowed to retain these rates until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" rates have been discontinued. (C)

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink SC-CCO, LLC

Issue Date: December 7, 2012

Effective Date: December 22, 2012

Appendix C – Current Price List for Business Services

<u>Section</u>	<u>Service Description</u>	<u>Current Monthly Charge</u>	<u>Current Non-Recurring Charge</u>
5.7.5.	Packages (cont'd)		
	Charter Business Bundle® regulated service and one non-regulated service		
	Basic Line ¹		
	Month to Month	\$ 18.69	
	12 Month	\$ 16.99	
	24 Month	\$ 16.14	
	36 Month	\$ 15.29	
	Solution Package ¹		
	Month to Month	\$ 13.59	
	12 Month	\$ 11.89	
	24 Month	\$ 11.04	
	36 Month	\$ 10.19	
	Solution Plus ¹		
	Month to Month	\$ 13.59	
	12 Month	\$ 11.89	
	24 Month	\$ 11.04	
	36 Month	\$ 10.19	
	Select Package ¹		
	Month to Month	\$ 4.25	
	12 Month	\$ 4.25	
	24 Month	\$ 4.25	
	36 Month	\$ 4.25	
	Business Line		
	Month to Month ²	\$ 26.99	(C)
	12 Month or Longer ²	\$ 17.99	(C)
	24 Month ³	\$ 17.09	(T)
	36 Month ³	\$ 16.19	(T)
	Month to Month	\$ 18.99	(N)
	Solution Package		
	Month to Month	\$ 14.39	
	12 Month or Longer ²	\$ 12.59	(C)
	24 Month ³	\$ 11.59	(T)
	36 Month ³	\$ 10.79	(T)

¹ Effective 2/01/11 existing customers who subscribe to these rates will be "grandfathered." See conditions below. (C)

² Effective 12/22/12 these rates will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to these rates will be "grandfathered". See conditions below. (N)

³ As of 3/26/12 these rates will be unavailable to customers who don't currently subscribe. See conditions below. (N)

Conditions

Existing customers who currently subscribe to these rates will be "grandfathered" and allowed to retain these rates until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" rates have been discontinued. (C)

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink SC-CCO, LLC

Issue Date: December 7, 2012

Effective Date: December 22, 2012

Appendix C – Current Price List for Business Services

<u>Section</u>	<u>Service Description</u>	<u>Current Monthly Charge</u>	<u>Current Non-Recurring Charge</u>
5.7.5.	<u>Packages</u> (cont'd)		
	Solution Plus		(M)
	Month to Month	\$ 14.39	
	12 Month or Longer ¹	\$ 12.59	(C)
	24 Month ²	\$ 11.69	
	36 Month ²	\$ 10.79	
	Select Package		
	Month to Month	\$ 4.50	
	12 Month or Longer ¹	\$ 4.50	(C)
	24 Month ²	\$ 4.50	
	36 Month ²	\$ 4.50	(M)

Charter Business Bundle® regulated service and one non-regulated service

	Basic Package ²		
	Month to Month	\$ 5.39	
	12 Month	\$ 5.39	
	24 Month	\$ 5.39	
	36 Month	\$ 5.39	
	Basic Package Phone Plus		
	Month to Month ¹	\$ 6.29	(C)
	12 Months or Longer ¹	\$ 4.99	(C)
	Month to Month	\$ 4.99	(N)
	Advanced Package		
	Month to Month ¹	\$ 14.39	(C)
	12 Month ²	\$ 12.59	
	24 Month ²	\$ 11.69	
	36 Month ²	\$ 10.79	
	12 Months or Longer ¹	\$ 9.99	(C)
	Month to Month	\$ 11.10	(N)

¹ Effective 12/22/12 these rates will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to these rates will be "grandfathered." See conditions below.

² As of 3/26/12 these rates will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to these rates will be "grandfathered." See below for conditions.

Conditions

Existing customers who currently subscribe to these rates will be "grandfathered" and allowed to retain these rates until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" rates have been discontinued.

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink SC-CCO, LLC

Issue Date: December 7, 2012

Effective Date: December 22, 2012

Appendix C – Current Price List for Business Services

<u>Section</u>	<u>Service Description</u>	<u>Current Monthly Charge</u>	<u>Current Non-Recurring Charge</u>
5.7.5	Charter Business Bundle® regulated service and one non-regulated service (cont'd)		
	Complete Package		
	Month to Month ¹	\$ 24.29	(M)
	12 Month ¹	\$ 22.49	
	24 Month ¹	\$ 21.59	
	36 Month ¹	\$ 20.69	
	Month to Month ²	\$ 23.39	(C)
	12 Months or Longer ²	\$ 15.99	(C)
	Month to Month	\$ 15.99	(N)
	Prices for Business Bundle Lines available through National Accounts Channel		
	12 Months		
	0-99 Lines	\$ 17.99	
	100-499 Lines	\$ 16.19	
	500-999 Lines	\$ 14.39	
	1000 or More Lines	\$ 12.59	
	24 Months or Longer		
	0-99 Lines	\$ 17.09	
	100-499 Lines	\$ 15.38	
	500-999 Lines	\$ 13.67	
	1000 or More Lines	\$ 11.96	(M)

¹ As of 3/26/12 these rates will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to these rates will be "grandfathered." See below for conditions. (C)

² Effective 12/22/12 these rates will be unavailable to customers who don't currently subscribe. Existing customers who currently subscribe to these rates will be "grandfathered." See conditions below. (C)

Conditions

Existing customers who currently subscribe to these rates will be "grandfathered" and allowed to retain these rates until: 1) the service is discontinued and/or moved at the customer's request; 2) non-pay disconnection of telephone service; or 3) Customer is notified by the Telephone Company that the "grandfathered" rates have been discontinued. (C)

Issued By: Betty Sanders, Director Regulatory Affairs
12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink SC-CCO, LLC

Issue Date: December 7, 2012

Effective Date: December 22, 2012