
LOCAL EXCHANGE SERVICE

CHECK SHEET

The Title Page and pages listed below are inclusive and effective as of the date shown. Original and revised pages as named below contain all changes from the original tariff that are in effect on the date shown on each page.

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LOCAL EXCHANGE SERVICE

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

2.5 Payment Arrangements

The following provisions shall apply to all service:

2.5.1 Payment for Service

The Customer is responsible for payment of all charges for services furnished by the Company to the Customer or its Joint or Authorized Users. All bills are presumed accurate, and shall be binding on the customer unless objection is received by the Company in writing or orally within the applicable statute of limitation. No credits, refunds or adjustments shall be granted if demand therefore is not received within such limitation period.

2.5.1.1 Taxes

All state and local taxes authorized by regulatory bodies recognized as allowable billing pass throughs to the customer (i.e., sales tax, municipal utilities tax) will be listed as separate line items and not included in the quoted rates.

2.5.1.2 Federal Access Charges

The Customer is responsible for the payment of any Federal access charges charged to the Company by its underlying carrier (including End User Common Line charge and Access Recovery Charge), which will be passed through directly to the Customer with no mark-up.

(T)
(N)
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|
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(N)

2.5.2 Billing and Collection of Charges

Bills will be rendered monthly to Customer.

(M)
(M)

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

3.1 Local Exchange Service (continued)

3.1.1 Exchange Service Areas

Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs:

- 1) AT&T South Carolina

(T)

(D)

(D)

(D)

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

3.1 Local Exchange Service (continued)

3.1.2 Local Line: Local Line provides the Customer with a single, voice-grade communications channel. Each Local Line will include a telephone number. (T)
(T)

3.1.2.1 Standard Features: Each Local Line Customer is provided with the following standard features: (T)

- Touch Tone
- Direct Inward Dialing
- Direct Outward Dialing (D)

3.1.2.2 Optional Features: A Customer may order the following optional features at the rates specified in Section 7. (T)
(T)

- | | | | |
|-------------------------|-----|----------------------------------|-----|
| Call Forwarding | (D) | Caller ID Deluxe | (D) |
| | (D) | | (T) |
| Call Waiting Deluxe | (T) | | (D) |
| | (D) | Voicemail | (D) |
| Three-Way calling | | Call Block | (N) |
| (conference calling) | | Call Return | (N) |
| Call Trace | (N) | Anonymous Call Rejection | (N) |
| Unblock Collect Calling | (N) | Calling Number Delivery Blocking | (N) |

3.1.2.3 Local Line Rates and Charges: A Local Line Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in Section 7. Customers will be notified of all applicable rates, terms and conditions for local exchange services.

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

3.1 Local Exchange Service (continued)

3.1.2 Local Line (continued)

3.1.2.3 Local Line Rates and Charges (continued)

A. Non-Recurring Charges

	AT&T Areas (T)		(D)		AT&T Areas (T) Maximum Rates		(D)	
	Residential	Business	(D)	(D)	Residential	Business	(D)	(D)
Line Connection Charge								
First line	25.00 (R)	64.00	(D)	(D)	80.00	128.00	(D)	(D)
Each add'l line	25.00 (I)	26.00	(D)	(D)	36.00	52.00	(D)	(D)
Service Order Charge	18.00	26.00	(D)	(D)	36.00	52.00	(D)	(D)
Line/Trunk Change Charge								
First Line	35.00 (I)	45.00 (I)	(D)	(D)	45.00	50.00	(D)	(D)
Each add'l line	12.00	9.00	(D)	(D)	24.00	18.00	(D)	(D)
Record Order Charge	5.25	10.00	(D)	(D)	10.50	20.00	(D)	(D)
PIC-2 Change (per line)	5.00	5.00	(D)	(D)	10.00	10.00	(D)	(D)
Line Restoral Charge								
First Line	35.00 (R)	64.00	(D)	(D)	80.00	128.00	(D)	(D)
Each add'l line	18.00	26.00	(D)	(D)	36.00	52.00	(D)	(D)
Premises Work Charge								
First 15 minutes	22.00	23.00	(D)	(D)	44.00	46.00	(D)	(D)
Each add'l 15 mins	11.00	11.00	(D)	(D)	22.00	22.00	(D)	(D)

(D)

(D)

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

3.1 Local Exchange Service (continued)

(D)

(D)

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

3.2 Directory Assistance

A Customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator.

3.2.1 Each call to Directory Assistance will be charged as follows:

	<u>Per Call</u>	<u>Maximum Rate Per Call</u>	
All Service Areas	\$2.99	\$2.99	(I)

The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

3.2.2 A credit will be given for calls to Directory Assistance as follows:

- The Customer experiences poor transmission or is cut-off during the call;
- or
- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative within 24 hours of occurrence.

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

3.4 Directory Listings (continued)

3.4.5.4 Non-listed Numbers: A Non-listed number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Charges for Non-listed numbers are specified in Section 7.

3.4.5.5 Foreign Listings: Where available, a listing in a telephone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific local exchange carrier providing the Foreign Listing.

3.4.5.6 Alternate Call Listings: Where available, a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls.

3.4.5.7 Reserved for Future Use

(T)

3.4.5.8 Recurring Charges: Monthly Recurring Charges associated with Directory Listings are set forth in rate schedule attachments.

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LOCAL EXCHANGE SERVICE

SECTION 6 - LIFELINE

6.1. General

(A) The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service for qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket No. 97-157, which adopts the Federal-State Joint Board's recommendation in CC Docket No. 96-45, which complies with the Telecommunications Act of 1996, and with the FCC's Lifeline Reform Order (FCC 12-11) in WC Docket No. 11-42.

(B) Lifeline is supported by the federal universal service support mechanism.

(C) Federal support of nine dollars and twenty-five cents (\$9.25) is available for each Lifeline service and is passed through to the subscriber.

6.2. Regulations

(1) One low income credit is available per household and is applicable to the primary residential connection only. The named subscriber must be a current recipient of any of the low income assistance programs identified below or their annual household income must not exceed 135% of the federal poverty guidelines.

(2) A Lifeline customer may subscribe to any local service offering available to other residential customers. Since the Lifeline credit is applicable to the primary residential connection only, it may not be applied to multiple lines in a package for local service.

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LOCAL EXCHANGE SERVICE

SECTION 6 – LIFELINE (CONT’D) (T)

6.2 Regulations (Cont’d)

- (3) Toll blocking, if elected, will be provided at no charge to the Lifeline subscriber. (M)
- (4) The Federal Universal Service Charge, the South Carolina Intrastate Universal Service Surcharge, and the Local Number Portability fee will not be billed to Lifeline customers. (M)
(N)
- (5) Lifeline subscriber's local service will not be disconnected for non-payment of regulated toll charges. Local service may be denied for non-payment of local calls. Access to toll service may be denied for non-payment of regulated tolls. (N)
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|
- (6) At no time shall a customer's Lifeline rate go below zero. (N)

6.3 Eligibility (N)

In order to qualify for the Lifeline program, a customer must be a current recipient of any one of the following low income assistance programs. (T)

- (a) Temporary Assistance to Needy Families (TANF), previously known as AFDC
- (b) Food Stamps
- (c) Medicaid
- (d) Supplemental Security Income (C)
- (e) Low Income Home Energy Assistance Program |
- (f) Federal Public Housing |
- (g) National School Lunch’s free lunch program |

Additionally, customers are eligible if their gross annual household income does not exceed 135% of the federal poverty income guidelines. (C)

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LOCAL EXCHANGE SERVICE

SECTION 6 - LIFELINE (CONT'D)

(T)

6.4 Certification

(N)

(A) Proof of eligibility based on income or in any of the qualifying low income assistance programs should be provided to the Company at the time of application for services, unless the Company has access to an eligibility database with which they can verify applicant's eligibility. Lifeline customers must complete and sign a Lifeline certification form. The Lifeline credit will not be established until the Company has received such signed document. If the customer requests installation prior to the Company's receipt of such signed document, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis.

(T)

(T)

(N)

(B) The Company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under State and Federal laws. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.

(N)

6.5 Rates

(N)

(A) Lifeline is provided as a monthly credit on the eligible residential subscriber's bill for local service.

(B) Service Charges are applicable for installing or changing Lifeline service. The Service Change Charge is not applicable when existing service is converted intact to Lifeline.

(C) The total Lifeline credit consists of one federal subsidy plus one (1) Company credit:

- (1) Federal Lifeline subsidy \$9.25 per month
- (2) Company credit \$3.50 per month

(N)

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LOCAL EXCHANGE SERVICE

SECTION 7 – LOCAL EXCHANGE SERVICES

7.1 General

Services provided in this tariff section are available on a Resale Service basis. Local Resale Services are provided through the use of resold switching and transport facilities obtained from Other Telephone Companies. (T)

The rates, terms and conditions set forth in the section are applicable where the Company provides specified local exchange services to Customers through resale of AT&T local exchange services. The rates, terms and conditions set forth in this Section 7 are not applicable to the Company's provision of service within the service area of any other incumbent local exchange carrier or where the Company provides service, in whole or in part, over its own facilities (OnNet). The rates, terms and conditions set forth in this Section 7 are available on a retail basis only and will not be provided for resale to any other carrier. (T)

All rates set forth in this Section 7 are subject to change and may be changed by the Company pursuant to notice requirements established by the South Carolina Public Service Commission. The rates, terms and conditions set forth in this Section 7 are applicable as of the effective date hereof and will not apply to any Customer whose services may have been provisioned through resale of AT&T's local exchange services, in whole or in part, prior to the effective date hereof. (T)

Pursuant to the South Carolina Public Service Commission's Order No. 95-658 (issued March 20, 1995), the Company makes the following affirmation relating to the Company's provision of services:

As a telephone utility under the regulation of the Public Service Commission of South Carolina, the Company does hereby assert and affirm that as a reseller of intrastate telecommunications service, the Company will not indulge or participate in deceptive or misleading telecommunications marketing practices to the detriment of consumers in South Carolina, and will comply with those marketing procedures, if any, set forth by the Public Service Commission. Additionally, the Company will be responsible for the marketing practices of its contracted telemarketers for compliance with this provision. The Company understands that violation of this provision could result in a rule to show cause as to the withdrawal of its certification to complete intrastate telecommunications traffic within the state of South Carolina.

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LOCAL EXCHANGE SERVICE

SECTION 7 – LOCAL EXCHANGE SERVICES (CONT'D)

7.2 Standard Residence Local Exchange

Standard Residence Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Residence Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment.

(D)

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate basis only. Customers receive unlimited calling within their local calling area.

(C)

(M)

(D)

Recurring charges for Standard Residence Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Nonrecurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

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LOCAL EXCHANGE SERVICE

SECTION 7 – LOCAL EXCHANGE SERVICE (CONT'D)

7.2 Standard Residence Local Exchange Service (Cont'd.)

7.2.1 Monthly Recurring Charges

The following charges apply to Standard Residence Local Exchange Services lines per month. The first month of service is free for new customers.

(N)

Monthly Service Plans (all service areas)

(N)

	<u>Rate</u>	<u>Maximum Rate</u>
Basic Service Plan	32.70	40.00
Plus Service Plan (includes Caller ID, Call Waiting)	37.70	45.00
Premium Service Plan (includes Caller ID, Call Waiting, Call Return, Call Forwarding, 3-Way Calling, Repeat Dial)	42.70	50.00

(N)

(D)

(D)

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LOCAL EXCHANGE SERVICE

SECTION 7 – LOCAL EXCHANGE SERVICES (CONT'D)

7.2 Standard Residence Local Exchange Service (Cont'd.)

7.2.2 Other Monthly Recurring Charges

Local Number Portability fee ¹	\$0.35	(N)
Paper Bill fee	\$1.00	(N)
		(D)
		(D)

7.2.3 Usage Sensitive Charges and Allowances

(A) Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

¹ The Local Number Portability fee is waived for Lifeline customers. (N)

LOCAL EXCHANGE SERVICE

SECTION 7 – LOCAL EXCHANGE SERVICES (CONT'D)

7.2 Standard Residence Local Exchange Service, (Cont'd)

7.2.3 Usage Sensitive Charges and Allowances, (cont'd)

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LOCAL EXCHANGE SERVICE

SECTION 7 – LOCAL EXCHANGE SERVICES (CONT'D)

7.2 Standard Residence Local Exchange Service, (Cont'd)

7.2.4 Reserved for Future Use

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LOCAL EXCHANGE SERVICE

SECTION 7 – LOCAL EXCHANGE SERVICES (CONT'D)

7.2 Standard Residence Local Exchange Service, (Cont'd)

7.2.4 Reserved for Future Use (cont'd)

(T)

(D)

(D)

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LOCAL EXCHANGE SERVICE

SECTION 7 – LOCAL EXCHANGE SERVICES (CONT'D)

7.2 Standard Residence Local Exchange Service, (Cont'd)

7.2.5 Non-Recurring Charges

Non-recurring charges apply to each line installed for the Customer. Non-recurring charges are in addition to applicable service order charges contained in Section 3.1.2 of this tariff. All such charges will appear on the next bill following installation of the service. (T)

Non-recurring charges for installation of Residential lines may be found in Section 3.1.2.3.

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LOCAL EXCHANGE SERVICE

SECTION 7 – LOCAL EXCHANGE SERVICES (CONT'D)

7.3 Standard Business Local Exchange Service

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment.

(D)

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate basis only. Customers receive unlimited calling within their local calling area.

(C)

(M)

(D)

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Nonrecurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

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LOCAL EXCHANGE SERVICE

SECTION 7 – LOCAL EXCHANGE SERVICES CONT'D)

7.3 Standard Business Local Exchange Service, (Cont'd)

7.3.1 Monthly Recurring Charges

All Service Areas

	Flat Rate	Maximum Rate
Basic Service Plan	35.00	60.00

(N)
(N)
(N)

(D)

(D)

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LOCAL EXCHANGE SERVICE

SECTION 7 – LOCAL EXCHANGE SERVICES (CONT'D)

7.3 Standard Business Local Exchange Service, (Cont'd)

7.3.2 Other Monthly Recurring Charges

Local Number Portability fee	\$0.35
Paper Bill fee	\$1.00

(N)
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(N)

(D)
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(D)

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LOCAL EXCHANGE SERVICE

SECTION 7 LOCAL EXCHANGE SERVICES (CONT'D)

(D)

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LOCAL EXCHANGE SERVICE

SECTION 7 – LOCAL EXCHANGE SERVICES (CONT'D)

7.3 Standard Business Local Exchange Service, (Cont'd)

7.3.4 Non-Recurring Charges

Non-recurring charges apply to each line installed for the Customer. Non-recurring charges are in addition to applicable service order charges contained in Section 3.1.2 of this tariff. All such charges will appear on the next bill following installation of the service. (T)

Non-recurring charges for installation of Business lines may be found in Section 3.1.2.3. (T)

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LOCAL EXCHANGE SERVICE

SECTION 7 – LOCAL EXCHANGE SERVICES (CONT'D)

7.4 Optional Calling Features (T)

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all uses in some cases. (M)

7.4.1 Features Offered on a Usage Sensitive Basis

The following features are available to all local exchange Business and Residence line Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer. Customers may subscribe to these features on a monthly basis at their option to obtain unlimited use of these features for a fixed monthly charge.

Optional Features	All Service Areas		All Service Areas	
	Residence	Business	Residence Maximum Rate	Business Maximum Rate
Three-Way Calling	2.29	2.29	4.00	4.00
Call Return	2.29	2.29	4.00	4.00

Denial of per call activation for the features above is available to Customers upon request at no additional charge. (T)

[Text on this page was previously located in Section 7.8]

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LOCAL EXCHANGE SERVICE

SECTION 7 – LOCAL EXCHANGE SERVICES (CONT'D)

7.4 Optional Calling Features, (Cont'd.)

7.4.2 Features Offered on Monthly Basis

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

A. All Service Areas

Optional Calling Feature	Residence	Business	Residence Maximum Rate	Business Maximum Rate
Call Block	6.95 (I)	6.95 (I)	10.00	13.00
Call Forwarding (T)	7.95 (I)	9.95 (I)	8.00	12.00
Call Waiting – Deluxe	9.95 (I)	10.95 (N)	13.00	20.00 (N)
Caller ID – Deluxe	9.95 (I)	14.95 (I)	15.90	22.00
Call Return	7.95 (I)	7.95 (I)	10.00	13.00
Call Trace	6.95 (I)	6.95 (I)	10.00	13.00
Three Way Calling	7.95 (I)	9.95 (I)	10.00	20.00
Anonymous Call Rejection	6.00 (I)	6.00 (I)	6.00	8.00
Calling Number Delivery Blocking	6.96 (I)	6.96 (N)	7.00	12.00 (N)
Non-Listed Number	3.50	3.50	7.00	7.00 (N)
Non-Published Number	7.00	7.00	10.00	10.00 (N)
Voicemail	9.95	9.95	13.00	20.00 (N)
Unblock Collect Calling	3.50	3.50	6.00	6.00 (N)

7.4.2.1 Optional Features – Service Order Charges

	Set-Up Fee	Maximum Set-Up Fee
All features	\$10.00	\$15.00

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