



April 2, 2012
Via Web Filing

Ms. Jocelyn Boyd, Chief Clerk
South Carolina Public Service Commission
101 Executive Center Dr.
Columbia, SC 29210

**RE: Inmate Calling Solutions, LLC d/b/a ICSolutions
Tariff Revision - Tariff No. 1**

Dear Ms. Boyd:

Enclosed for filing please find the original of revised tariff pages submitted on behalf of Inmate Calling Solutions, LLC d/b/a ICSolutions. The purpose of this filing is to consolidate call timing information. The Company respectfully requests an effective date for this filing of April 8, 2012.

The following tariff pages are included with this filing:

2 nd Rev. Page 1	Updates Check Sheet
1 st Rev. Page 15	Relocates text from Page 19
1 st Rev. Page 19	Relocates text to Page 15

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose. Any questions you may have regarding this filing should be directed to my attention at 407-740-3004 or via email to rnorton@tminc.com.

Thank you for your assistance in this matter.

Sincerely,

 Robin Norton
Consultant to Inmate Calling Solutions, LLC d/b/a ICSolutions

cc: Kenneth Dawson – ICS (via email)
cc: Mr. C. Dukes Scott, Executive Director
file: ICS - South Carolina
tms: SCn1201

Enclosures
RN/lm

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION
Title	Original		25	1 st Rev.
1	2 nd Rev.	*	26	1 st Rev.
2	Original		27	1 st Rev.
3	Original			
4	Original			
5	Original			
6	Original			
7	Original			
8	Original			
9	Original			
10	Original			
11	Original			
12	Original			
13	Original			
14	Original			
15	1 st Rev.	*		
16	Original			
17	Original			
18	Original			
19	1 st Rev.	*		
20	Original			
21	1 st Rev.			
22	1 st Rev.			
23	1 st Rev.			
24	1 st Rev.			

* - indicates those pages included with this filing.

Issued: April 3, 2012
 By:

Ken Dawson, Director Contracts & Regulatory
 Inmate Calling Solutions, LLC
 2200 Danbury Street
 San Antonio, TX 78217

Effective: April 8, 2012

SCn1201

SECTION 3 - DESCRIPTION OF SERVICE

3.1 General

Service is offered to inmates of correctional or confinement facilities for outward-only calling.

3.2 Timing of Calls

3.2.1 Long distance usage charges are based on the actual usage of the network. Timing of a call begins when the called party accepts the charges for the call. Positive response for acceptance of a call is required. A call will be terminated within five (5) seconds from the last message given if no positive response is received.

3.2.2 Chargeable time for a call ends upon disconnection by either party.

3.2.3 The minimum call duration and initial period for billing purposes is one minute.

3.2.4 Unless otherwise specified in this tariff, for billing purposes usage is measured and rounded to the next higher full minute. Usage charges are computed and rounded up to the nearest penny on a per call basis.

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3.2.5 No charges apply for incomplete calls or for calls to called parties who do not accept the charges for the call. ICSolutions will terminate a call if the called party does not accept responsibility for the charges. If a Customer believes he or she has been incorrectly billed for an incomplete call, the Company will, upon notification, investigate the circumstances of the call and issue a credit when appropriate.

(Certain material on this page previously appeared on Page 19.)

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SCn1201

SECTION 3 - DESCRIPTION OF SERVICE, (CONT'D.)

3.4 ICSolutions Prepaid Institutional Calling, (Cont'd.)

3.4.1 General, (Cont'd.)

B. Option B: Prepaid Collect Service

Prepaid Collect Service is available for those parties (Customers) who receive collect calls from inmates in Confinement Institutions. Upon request, a prepaid account is set up by the Company for the Customer. The inmate will receive an authorization code and instructions for accessing and using the service. If the payment into the account is provided via the Customer's credit card, credit verification procedures are carried out under the terms specified in Section 2 of this tariff. Deposits to the account are paid to and handled by the Company via arrangement with a specified financial institution. The Company does not engage in direct monetary transactions with the inmate.

The Company's system automatically informs the account holder of the Available Usage Balance remaining in the Prepaid Account prior to acceptance of the call. Network usage is deducted from the Available Usage Balance in the account on a real time basis as the call progresses. The account holder will also receive a reminder message when the account balance has one minute of usage remaining. All calls must be charged against an Account that has sufficient available balance. Calls in progress will be terminated by the Company if the balance on the Account is insufficient to continue the call.

Payments for Prepaid Collect Accounts and any Available Usage Balance are refundable upon request, typically after release of the inmate from the Confinement Institution. The Available Usage Balance expires six months from the date the last call or activity is made on the Debit or Prepaid account. No refunds of unused balances will be issued after the expiration date.

Initial or additional deposits to prepaid accounts may be made via selected retail outlets with which the Company may contract to receive Customer payments, or via Western Union, commercial credit card, debit card or e-checks. Payments may be made in any amount.

Prepaid Institutional Calling Services are available 24 hours a day, seven days per week. Access to telephone service by an inmate may be subject to time of day and usage restrictions imposed by individual Confinement Institutions. No minimum service period applies.

Network usage for Prepaid Institutional Calls is deducted from the Available Usage Balance in full minute increments. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment.

(Certain material previously found on this page now appears on Page 15.)

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