

**CHARTER FIBERLINK  
SC-CCO, LLC**

**Betty Sanders**  
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November 18, 2010

**FILED ELECTRONICALLY**

Mr. Charles Terreni, Chief Clerk  
Public Service Commission of South Carolina  
Synergy Business Park  
101 Executive Center Drive  
Columbia, South Carolina 29210

RE: Charter Fiberlink SC-CCO, LLC Revised Tariff Filing

Dear Mr. Terreni:

Attached please find electronic tariff revisions filed to Charter Fiberlink SC-CCO, LLC's ("Charter") Tariff(s) No. 3. The following tariff pages listed below carry an effective date of November 22, 2010:

35<sup>th</sup> Revised Page 2  
4<sup>th</sup> Revised Page 35

10<sup>th</sup> Revised Page 33  
5<sup>th</sup> Revised Page 35.1

11<sup>th</sup> Revised Page 34  
16<sup>th</sup> Revised Page 50

In this filing, Charter is revising terms for Temporary Seasonal Suspension and has updated Service and Equipment Charges for residential customers.

Questions regarding this filing may be directed to me at 314 288-3259 or to Larry Bowman at 314 543-5855.

Sincerely,



Betty Sanders

**Check Sheet**

The pages listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective page(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date indicated below.

Page	Revision	Page	Revision
1	Original	31	7 <sup>th</sup> Revised
2	35 <sup>th</sup> Revised*	31.1	Original
3	3 <sup>rd</sup> Revised	32	4 <sup>th</sup> Revised
3.1	Original	33	10 <sup>th</sup> Revised*
4	1 <sup>st</sup> Revised	33.1	5 <sup>th</sup> Revised
5	Original	34	11 <sup>th</sup> Revised*
6	Original	35	4 <sup>th</sup> Revised*
7	1 <sup>st</sup> Revised	35.1	5 <sup>th</sup> Revised*
8	2 <sup>nd</sup> Revised	35.2	1 <sup>st</sup> Revised
9	Original	36	3 <sup>rd</sup> Revised
10	3 <sup>rd</sup> Revised	37	4 <sup>th</sup> Revised
11	3 <sup>rd</sup> Revised	37.1	1 <sup>st</sup> Revised
12	4 <sup>th</sup> Revised	38	4 <sup>th</sup> Revised
13	2 <sup>nd</sup> Revised	39	5 <sup>th</sup> Revised
14	Original	40	4 <sup>th</sup> Revised
15	Original	41	3 <sup>rd</sup> Revised
16	1 <sup>st</sup> Revised	42	2 <sup>nd</sup> Revised
16.1	Original	42.1	1 <sup>st</sup> Revised
16.2	Original	43	2 <sup>nd</sup> Revised
17	1 <sup>st</sup> Revised	44	4 <sup>th</sup> Revised
18	1 <sup>st</sup> Revised	44.1	1 <sup>st</sup> Revised
19	3 <sup>rd</sup> Revised	45	2 <sup>nd</sup> Revised
20	3 <sup>rd</sup> Revised	46	7 <sup>th</sup> Revised
21	Original	46.1	Original
22	2 <sup>nd</sup> Revised	46.2	Original
22.1	5 <sup>th</sup> Revised	47	4 <sup>th</sup> Revised
22.2	Original	47.1	Original
23	4 <sup>th</sup> Revised	48	1 <sup>st</sup> Revised
24	Original	48.1	3 <sup>rd</sup> Revised
25	Original	48.2	2 <sup>nd</sup> Revised
26	Original	49	8 <sup>th</sup> Revised
27	2 <sup>nd</sup> Revised	50	16 <sup>th</sup> Revised*
28	3 <sup>rd</sup> Revised	51	2 <sup>nd</sup> Revised
29	5 <sup>th</sup> Revised	52	4 <sup>th</sup> Revised
30	11 <sup>th</sup> Revised	52.1	Original
30.1	2 <sup>nd</sup> Revised	53	9 <sup>th</sup> Revised
30.1.1	2 <sup>nd</sup> Revised	53.1	2 <sup>nd</sup> Revised
30.1.2	Original	54	1 <sup>st</sup> Revised
30.2	4 <sup>th</sup> Revised	54.1	1 <sup>st</sup> Revised
30.3	1 <sup>st</sup> Revised	55	Original
30.4	2 <sup>nd</sup> Revised		

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**4.4 Other Services and Charges**

<b>Name</b>	<b>Description</b>	<b>Maximum Monthly Charge</b>	
Suspension Service	Allows a telephone account to remain active while suspending service for up to 6 consecutive months (Only one time per calendar year)	\$19.50 per number, per month	(C)
Non-Listed Number*	Number listed with Directory Assistance but not in the telephone directory	\$2.60, per number, per month	
Non-Published Number*	Number not listed with Directory Assistance or in the telephone Directory	\$3.25, per listing, per month	
Operator Services*** (See Section 4.10)	Operator assisted calls for calling card, collect, 3 <sup>rd</sup> party, busy line verify and busy line interrupt		
Private Number Service	Number not listed by Directory Assistance or in the telephone directory. Records secured by Company and not provided to other carriers or publishers.	\$10.00 per number, per month	
Enhanced Directory** Assistance	Provides directory assistance and customized information to requested calls.	\$2.50 per use	
	Enhanced Directory Assistance for certified Physically impaired customers	No charge	

(\* Effective 2/24/09, these services will be unavailable to new customers. Existing customers who subscribe to these Services will be grandfathered and allowed to retain these services until: 1) service is terminated per customer's request, 2) non pay disconnection of telephone service or 3) the Customer is notified by the Company that the grandfathered service has been discontinued.

(\*\*) Directory Assistance Service is being replaced by Enhanced Directory Assistance Service as of July 9, 2007.

(\*\*\*) Operator Services are provided by the company via contractual agreement with Operator Services Company, LLC. Rates per call are given upon request and are those which have been tariffed with the Commission.

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**4.5 Service and Equipment Charges**

<b>Name</b>	<b>Description</b>	<b>Maximum Nonrecurring Charge</b>	
Add a line (to an existing active account)	Add a line to an existing service or for subsequent company equipment relocation per customer request.	\$ 97.50	
Line Activation	Residential service line activation for new customers. (One jack per line.	\$ 199.99	
Service Dispatch	Dispatch for trouble beyond the demarcation point.	\$ 58.50	
Repair/Maintenance	Charges to repair customer caused incidents Regular Time: Mon.-Sat. 8a.m-8p.m Overtime: Mon-Sa 8p.m.-8a.m. Premium: Sundays and Holidays	\$ 149.50 per visit \$ 227.50 per visit \$ 299.00 per visit	
Service Relocation	Relocation of telephone service within customer's service area.	\$ 99.00	(N) (N)
Service Restart	Restart service after any disconnection.	\$ 99.00 per visit	(D) (D)

**4.6 Current Rates**

Current recurring and non-recurring rates for all product and services outlined in Sections 4.1 thru 4.5 can be found in Appendix A of this Tariff.

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#### **4.7 Promotions**

Telephone Company may offer promotions for thirty (30) days or longer in the Telephone Company's exchanges subject to the availability of facilities. All promotional service offerings will be filed with the Public Service Commission of South Carolina.

#### **Trials**

Services may be offered periodically on a trial basis by the Company for technical and/or marketing purposes under the terms and conditions listed following. These trials shall be for the purpose of evaluating, in an operating environment, the performance and pricing of the specific service in conjunction with other marketing and environmental factors that can influence customer demand as follows:

- A. Marketing and/or technical trials shall be governed by the regulations set forth in this section of the tariff.
- B. A marketing and/or technical trial shall not require a tariff filing. However, a transmittal letter shall be provided to the Commission before the start of the trial which will include the following information:
  - 1. A description of the new service proposed to be offered;
  - 2. The specific geographic area(s) or telephone exchange(s) in which the service is to be offered;
  - 3. The rates and charges for the service;
  - 4. All rules and regulations governing the offering of the trial service to customers;
  - 5. The targeted number of customers to be included in the trial.
  - 6. The Commission will be notified via transmittal letter of any subsequent changes to rates in advance.
- C. A trial service may be offered to a subscriber, a group of subscribers, or to all subscribers in the classification(s) of service and the specific area(s) for which the trial service is made available. Rates for a trial service may also change for a specific location during the trial period to determine the appropriate rate(s).
- D. The applicable terms and conditions for the trial services shall be determined by the Company and provided for a test period of not more than twelve months.
- E. The Company reserves the right to alter the rates after letter notification to the Commission

(M)

(M)

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#### 4.8 Customer Initiated Temporary Suspension of Service

(M)

##### Suspension or Seasonal Service

(T)

A Customer may request a temporary suspension of Service to accommodate extended absence needs for vacation, etc. This service is not intended for use in a regularly occupied residence. Requests for suspension may be up to six (6) consecutive month increments, and can only be applied to the Telephone Company customer's account one (1) time per calendar year. During this suspension period, there is no access to essential services such as 911.

(C)

(C)

Seasonal Suspension Service may be up to six (6) consecutive month increments, and can only be applied to the Telephone Company customer's account one (1) time per calendar year. Refer to Section 4.4 Other Services and Charges and Appendix A for rates.

(C)

Access to essential services such as 911 as well as 611 calls terminating at the Telephone Company will be available. Suspension service also includes Voice Mail if requested by the customer. If the customer does not provide a restore service date, Telephone Company will restore service and resume billing after the suspend date option requested. The restored service will be the same and will reflect the same features as the service prior to the suspension.

(M)

Use of the Temporary Suspension of Service option allows the customers to not be charged a disconnect service order charge and a new connect service order charge, while maintaining their telephone number.

(C)

If rates for any of the services that the customer subscribes to have been increased or decreased during the suspension period, the customer's service will be billed at the rate in place at the time of termination of seasonal disconnect.

(C)

The subscriber must provide a Company accepted "bill to" address to receive this service.

The Unlimited Long Distance Package Price Guarantee offering is not valid with this service.

(N)

The monthly, per line charge for Seasonal Suspension Service can be found in Appendix A of this Tariff.

**Appendix A – Current Price List for Residential Services**

<u>Section</u>	<u>Service Description</u>	<u>Current Monthly Charge</u>	<u>Current Non-Recurring Charge</u>	
4.3	Selective Call Acceptance*	\$ 4.00		
4.3	Speed Dial 8*	\$ 2.75		
4.3	Speed Dial 30	\$ 6.00		
4.3	Three Way Calling	\$ 2.75		
4.3	Auto Call Back		\$ .90 per use	
			\$ 9.00 maximum per mo.	
4.3	Auto Busy Redial		\$ .90 per use	
			\$ 9.00 maximum per mo.	
4.4	Add/Change Feature		\$ 5.00	
4.4	Block Collect Calls		NC	
4.4	Block Third Party Calling		NC	
4.4	Block International Long Distance Calling		NC	
4.4	Directory Assistance for Physically Impaired		NC	
4.4	Enhanced Directory Assistance		\$ 1.99 per use	
4.4	Directory Listing Change		\$ 5.00	
4.4	Extended Referral Message		\$ 2.00	
4.4	Non-Listed Number*	\$ 2.60		
4.4	Non-Published Number*	\$ 3.25		
4.4	Operator Assisted Calls**			
4.4	Private Number Service	\$ 3.25		
4.4	Telephone Number Change		\$ 20.00	
4.4	Toll Restriction		NC	
4.4	Suspension Service	\$ 15.00		
	Long Distance Package- Unlimited Minutes Package	\$15.99 per number		(C)
	Double Pak			
	Long Distance Package- Unlimited Minutes Package	\$15.99 per number		(C)
	Triple Pak			
4.4	Non-Sufficient Fund Charge		\$ 25.00	
4.4	Bill Copy		\$ 1.99 per copy	
4.5	Add Telephone Line to Active Account		\$ 49.99	
4.5	Service Dispatch		\$ 45.00	
4.5	Line Activation		\$ 49.99	
4.5				(D)
4.5	Service Relocation		\$ 49.99	(N)
4.5	Service Restart		\$ 49.99	

(\*) Appendix B, Please refer to Page 51-Grandfathered Services for Residential Customers.

(\*\*)Local Operator Services are provided by the Company via a contractual agreement through a third party vendor. Rates per call are given upon request and are as quoted by the operator.

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