



December 8, 2016
Via Web Filing

Ms. Jocelyn Boyd, Chief Clerk
South Carolina Public Service Commission
101 Executive Center Dr.
Suite 100
Columbia, SC 29210

**RE: Time Warner Cable Information Services (South Carolina), LLC
d/b/a Time Warner Cable of South Carolina
Revision for South Carolina Tariff No. 1 (Local & IXC)**

Dear Ms. Boyd:

Enclosed for filing please find the above referenced tariff filing submitted on behalf of Time Warner Cable Information Services (South Carolina), LLC d/b/a Time Warner Cable of South Carolina (“Company”). This filing grandfathers selected Business Voice Services, Business Class PRI Service and Business Class SIP Service and introduces Spectrum Business Voice, Toll Free, PRI and SIP Services. The Company respectfully requests an effective date of December 13, 2016.

The following tariff pages are included with this filing:

26 th Revised Page 2	Updates Check Sheet
3 rd Revised Page 35.6	Grandfathers Business Class Voice Services
Original Page 35.6.0.1	Adds Spectrum Business Voice Services
2 nd Revised Page 35.6.1	Changes Section Heading
1 st Revised Page 35.6.2	Changes Section Heading
5 th Revised Page 35.7	Changes Section Heading
4 th Revised Page 35.8	Changes Section Heading
2 nd Revised Page 35.8.1	Changes Section Heading
2 nd Revised Page 35.9	Grandfathers BCP Toll Free Services
2 nd Revised Page 35.10	Grandfathers BCP Toll Free Services
Original Page 35.10.0.1	Adds Spectrum Toll Free Services
1 st Revised Page 35.10.1	Changes Section Heading, Makes Text Updates
1 st Revised Page 35.10.2	Changes Section Heading, Makes Text Update
2 nd Revised Page 35.10.3	Changes Section Heading
1 st Revised Page 35.10.4	Changes Section Heading, Makes Text Updates
2 nd Revised Page 35.11	Grandfathers Business Class PRI Service
1 st Revised Page 35.12	Grandfathers Business Class SIP Trunk Service
Original Page 35.13	Adds Spectrum PRI Service
Original Page 35.14	Adds Spectrum SIP Trunk Service
1 st Revised Page 39.1	Makes Text Update
3 rd Revised Page 40.3	Grandfathers BCP Unlimited Service
1 st Revised Page 40.4	Grandfathers BCP Unlimited and Unlimited South Carolina Service
Original Page 40.4.1	Adds Spectrum Business Service Rates

December 8, 2016

Ms. Jocelyn Boyd, Chief Clerk

South Carolina Public Service Commission

**RE: Time Warner Cable Information Services (South Carolina), LLC
d/b/a Time Warner Cable of South Carolina
Revision for South Carolina Tariff No. 1 (Local & IXC)**

Page 2

The following tariff pages are included with this filing: (Continued)

5 th Revised Page 40.5	Grandfathers BCP Toll Free Services, Changes Section Headings
Original Page 40.5.0.1	Adds Spectrum Toll Free Services Rates
Original Page 40.5.0.2	Moves Text, Changes Section Headings
1 st Revised Page 40.5.1	Changes Section Headings
2 nd Revised Page 40.6	Grandfathers Business Class PRI Service
1 st Revised Page 40.6.1	Grandfathers Business Class PRI Service
3 rd Revised Page 40.7	Grandfathers Business Class SIP Trunk Service
1 st Revised Page 40.7.1	Grandfathers Business Class SIP Trunk Service
Original Pages 40.8-40.9	Adds Spectrum PRI Service Rates
Original Pages 40.10-40.11	Adds Spectrum SIP Trunk Service Rates

Any questions you may have regarding this filing should be directed to my attention at 407-740-3006 or via email to croesel@tminc.com. Thank you for your assistance in this matter.

Sincerely,

/s/ Carey Roesel

Carey Roesel

Consultant to Time Warner Cable Information Services (South Carolina), LLC
d/b/a Time Warner Cable of South Carolina

cc: Vincent M. Paladini - TW Cable (via E-mail)
D. LaFrance – TWCable (via E-mail)
D. Kershner – TWCable (via E-mail)
Executive Director, SC Public Service Commission (via E-file)

file: TW Cable - South Carolina - Local

tms: SC11601

Enclosures

CR/sp

CHECK SHEET

The sheets listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION	PAGE	REVISION	PAGE	REVISION
1	1 st Revised	33	Original	39	3 rd Revised
2	26 th Revised *	33.1	Original	39.1	1 st Revised *
3	Original	34	2 nd Revised	40	2 nd Revised
4	2 nd Revised	35	2 nd Revised	40.1	1 st Revised
5	Original	35.1	1 st Revised	40.2	2 nd Revised
6	Original	35.2	1 st Revised	40.3	3 rd Revised *
7	Original	35.3	1 st Rev's	40.4	1 st Revised *
8	Original	35.4	Original	40.4.1	Original *
9	1 st Revised	35.5	Original	40.5	5 th Revised *
10	Original	35.6	3 rd Revised *	40.5.0.1	Original *
11	Original	35.6.0.1	Original *	40.5.0.2	Original *
12	1 st Revised	35.6.1	2 nd Revised *	40.5.1	1 st Revised *
13	Original	35.6.2	1 st Revised *	40.6	2 nd Revised *
14	2 nd Revised	35.7	5 th Revised *	40.6.1	1 st Revised *
15	Original	35.8	4 th Revised *	40.7	3 rd Revised *
16	Original	35.8.1	2 nd Revised *	40.7.1	1 st Revised *
17	Original	35.9	2 nd Revised *	40.8	Original *
18	Original	35.10	2 nd Revised *	40.9	Original *
19	Original	35.10.0.1	Original *	40.10	Original *
20	Original	35.10.1	1 st Revised *	40.11	Original *
21	Original	35.10.2	1 st Revised *	41	4 th Revised
22	Original	35.10.3	2 nd Revised *	41.1	2 nd Revised
23	Original	35.10.4	1 st Revised *	42	4 th Revised
24	Original	35.10.5	1 st Revised	43	3 rd Revised
25	Original	35.11	2 nd Revised *	44	3 rd Revised
26	Original	35.12	1 st Revised *	44.1	2 nd Revised
27	Original	35.13	Original *	45	1st Revised
28	Original	35.14	Original *	45.1	1st Revised
29	1 st Revised	36	1 st Revised	46	2 nd Revised
30	Original	37	1 st Revised		
31	3 rd Revised	38	2 nd Revised		
32	2 nd Revised	38.1	Original		

Issued: December 8, 2016

Effective: December 13, 2016

Issued By:

Vincent M. Paladini, Assistant Secretary
Time Warner Cable Information Services (South Carolina) LLC
60 Columbus Circle
New York, NY 10023

SECTION 3 – SERVICE DESCRIPTION

3.1 IP Voice Service (Cont'd)

3.1.3 Business Voice Service (T)

A. Service Descriptions

1. BCP Unlimited Service** (T)

Provides unlimited local, and toll calling for Business Customers with 1-30 lines per location for a flat monthly rate. Service includes several Calling Features as described in Section 3.1.3B. Operator assisted calling includes a per call charge. Service is provided on a term basis only of 1, 2 or 3 years. Service not bundled with other Company offerings requires a 2 line minimum.

2. BCP Unlimited Local Service** (T)

Provides unlimited calling within the local calling area. Calls outside of the local calling area will be billed on a per minute basis. Customers subscribe on a term plan basis minimum of one (1) year if purchasing other Company services, or two years (2) if purchasing service on a stand-alone basis.

3. BCP Unlimited South Carolina Service** (T)

Provides unlimited calling within the State of South Carolina. Interstate calls will be billed on a per minute basis. Customers subscribe on a term plan basis minimum of one (1) year if purchasing other Company services, or two years (2) if purchasing service on a stand-alone basis.

** Effective December 13, 2016, the Company's BCP Unlimited, BCP Unlimited Local and BCP Unlimited South Carolina Local Voice Service products will be unavailable to new Customers. A Customer currently subscribed to one of these Services may continue to receive the Service (*i.e.*, is "grandfathered") until Cancellation of Service or Termination of Service or otherwise as described pursuant to a notice of planned Service discontinuation provided by the Company to the User and to the Commission. (N)

SECTION 3 – SERVICE DESCRIPTION

3.1 IP Voice Service (Cont'd.)

3.1.3 Business Voice Service (Cont'd.)

A. Service Descriptions (Cont'd.)

4. Spectrum Business Unlimited Service

Provides unlimited local and domestic toll calling for Business Customers for a flat monthly rate. Service includes several Calling Features as described in Section 3.1.3.B. Operator and directory assisted calling includes a per call charge. Service can be bundled with other Company offerings.

(N)

5. Spectrum Basic Business Voice Service

Provides unlimited calling within the local calling area. Calls outside of the local calling area will be billed on a per minute basis. Customers subscribe on a month to month basis.

(N)

SECTION 3 – SERVICE DESCRIPTION

3.1 IP Voice Service (cont'd)

3.1.3 Business Voice Service

(T)

B. Custom Calling Features

There are no additional charges for the features listed below, however the Customer must select features when ordering service. Customers may add or remove features at any time. Voice Mail is available for an additional monthly per line charge.

1. Three-Way Call Transfer

Allows a User to add a third party or a second call to an existing two party call.

2. Anonymous Call Reject

Blocks unwanted calls from callers who restrict sending caller ID information.

3. Call Forward

Allows all calls to be forwarded to a specific phone number (excluding international terminations).

4. Cancel Call Forward

Cancels the forward feature and returns call to User handset.

5. Call Forward Busy

Sends calls to an alternate number when the Customer's line is busy. No reminder ring is provided to the Customer and no announcement is provided to the calling party

6. Call Forward No Answer

Sends calls to an alternate number when the Customer's line is unanswered after a specified number of rings. No reminder ring is provided to the Customer and no announcement is played to the calling party.

SECTION 3 – SERVICE DESCRIPTION

3.1 IP Voice Service (Cont'd.)

3.1.3 Business Voice Service (Cont'd.)

(T)

B. Custom Calling Features (Cont'd.)

7. Call Logs

Allows Customers to view the details of their most recent calls. Calls are broken up into three categories: Missed Calls, Dialed Calls, and Received Calls.

8. Call Return - *69

Allows Customers to call the last number that called their BCP phone line through the use of a feature access code.

9. Call Scheduler

Allows Users to maintain additional control of their features via Voice Manager by establishing advanced settings in their Call Scheduler (e.g. time of day/day of week) for features to be active. Up to three (3) User Configurations can be established but only one (1) can be active at a time.

SECTION 3 – SERVICE DESCRIPTION

3.1 IP Voice Service (Cont'd.)

3.1.3 Business Voice Service (Cont'd.)

(T)

B. Custom Calling Features (Cont'd.)

10. Call Waiting

A special tone alerts the User when another caller is trying to reach him/her and User is already on the phone.

11. Call Waiting ID

Displays the name and number of the incoming call on the User's telephone display.

12. Cancel Call Waiting

Blocks Call Waiting on a per call basis.

13. Caller ID

Allows a Caller ID display unit to display the name and number of incoming calls.

14. Caller ID – Block Per Line

Allows the Customer to prevent delivery of their telephone number on all outgoing calls. This feature will be in operation on a continuous basis unless *82 is dialed to unblock before a call is placed.

15. Caller ID – Block Per Call

Allows the Customer to prevent delivery, on a per call basis, of their telephone number on an outgoing call to another party who subscribes to Caller ID. This service is accessed by dialing *67.

16. Caller ID – Custom

Allows Users to determine the name and phone number that displays to people receiving a call from the Customer to their caller ID. The Calling Line Identification (CLID) must be a number selected from the Customer account.

SECTION 3 – SERVICE DESCRIPTION

3.1 IP Voice Service (Cont'd.)

3.1.3 Business Voice Service (Cont'd.)

(T)

B. Custom Calling Features (Cont'd.)

17. Do Not Disturb (DND)

Allows Customers to set their phone line status as unavailable. All calls to the line receive a busy signal.

18. Hotline

Allows the Subscriber to modify the Customer's phone line so that anytime the phone is picked up (goes off-hook) it will automatically dial a number that the Customer has pre-defined in Voice Manager.

19. Hunting - Sequential

Allows sharing of a group of lines by many individuals for incoming calls. When a pilot number is dialed and is busy, hunting will be invoked. The call will be delivered to the first idle line found in the hunt group.

20. Hunting

Uniform Call Distribution. Allows sharing of a group of lines by many individuals for incoming calls. When a pilot number is dialed, the call will be assigned to the most idle line.

21. Hunting Circular

Allows sharing of a group of lines by many individuals for incoming calls. When any number in the hunt group is dialed and is busy, hunting will be invoked. The call will be delivered to the next idle line found in the hunt group.

22. Last Number Redial - *68

Allows the Customer to redial the last call that was made through the use of a feature access code.

SECTION 3 – SERVICE DESCRIPTION

3.1 IP Voice Service (Cont'd.)

3.1.3 Business Voice Service (Cont'd.)

(T)

B. Custom Calling Features (Cont'd.)

23. Speed Dial

Provides single digit dialing for up to 8 numbers stored.

24. Non-verified Account Codes

Allows charge of calls to user projects, departments or other special accounts. The codes are considered non-verified because they are not validated by the switch and are not checked when entered.

25. Inbound/Outbound Call Restriction Options

Restricts inbound calls, and allows the Customer to opt to disallow certain outbound calls: International, 900, both international + 900/976, all chargeable calls such as 411, 900, international, operator assisted and directory assistance

26. Selective Call Forward

Screens each incoming call to determine whether the telephone number should receive forwarding treatment. Any match between the user defined list of telephone numbers and the incoming call number will be forwarded as specified by the customer. All other calls are completed normally (no forwarding).

27. Selective Call Rejection

Allows the subscriber to screen incoming calls; if a telephone number is on the user defined list, the call will be blocked. Blocked calls will receive a treatment message stating that their call cannot be accepted by the called party. All calls from telephone numbers not on the list will be completed.

28. Verified Account Codes

Allows customers to track calls by project, department, or other category. User specifies the number of digits to be captured (2 – 16). When a call is made from a telephone number with verified account codes, the user is prompted to enter the code. The system will validate the number of digits and check the code against the user defined list. If the code is not on the list, the call will not be completed.

SECTION 3 – SERVICE DESCRIPTION

3.1 IP Voice Service (Cont'd.)

3.1.3 Business Voice Service (Cont'd.) (T)

C. Toll Free Services

1. BCP Toll Free Services** (T)

a. Description (T)

Toll Free Service is an inbound calling service, available to Company Customers with an active Business Class Phone (BCP) telephone number or Business Class PRI (BC PRI) telephone number, which permits calls to be completed to the Customer's location without charge to the calling party. Call charges are billed to the Customer rather than to the originating caller. Service is accessed by dialing a toll-free prefix (8xx). Vanity toll free numbers are available upon request [See Tariff Section 2.16]. Access to the service is gained by dialing a ten-digit toll-free number which terminates at the Customer's location. Toll Free Numbers may be listed in the national Toll Free Directory Assistance database. Customers may subscribe to a maximum of five (5) toll free numbers per Customer location. In addition to a Monthly Recurring and/or Non-Recurring charge, per minute charges will apply.

Rates are not mileage or time-of-day sensitive. Calls are billed in six (6) second increments after a minimum call duration for billing purposes of eighteen (18) seconds.

** Effective December 13, 2016, the Company's BCP Toll Free Services will be unavailable to new Customers. A Customer currently subscribed to one of these Services may continue to receive the Service (*i.e.*, is "grandfathered") until Cancellation of Service or Termination of Service or otherwise as described pursuant to a notice of planned Service discontinuation provided by the Company to the User and to the Commission. (N)

SECTION 3 – SERVICE DESCRIPTION

3.1 IP Voice Service (Cont'd.)

3.1.3 Business Voice Service (Cont'd.) (T)

C. Toll Free Services (Cont'd.)

1. BCP Toll Free Services (Cont'd.)** (T)

a. Description (Cont'd.) (T)

Customers may choose from Basic Toll Free Service or Enhanced Toll Free Service, depending upon their needs. Basic Toll Free Service allows all toll free calls to terminate to a single BCP or BC PRI number. Enhanced Toll Free Service allows calls to terminate to multiple BCP or BC PRI numbers based on customer-selected features.

Time of Day Routing – Routes traffic to different locations and/or numbers based on time of day.

Day of Week Routing – Routes traffic to different locations and/or numbers based on day of the week.

Day of Year Routing – Routes traffic to different locations and/or numbers based on the day of year.

NPA Routing / NPA/NXX Routing – Routes calls based on origination. Routing can be based on area code/exchange.

Call Allocation – Routes toll free traffic to various BCP lines based on a pre-set percentage distribution.

NPA Selection / NPA/NXX Selection – Allows or blocks incoming calls based on originating area code or area code/exchange combinations.

** Effective December 13, 2016, the Company’s BCP Toll Free Services will be unavailable to new Customers. A Customer currently subscribed to one of these Services may continue to receive the Service (*i.e.*, is “grandfathered”) until Cancellation of Service or Termination of Service or otherwise as described pursuant to a notice of planned Service discontinuation provided by the Company to the User and to the Commission. (N)
|
|
|
(N)

SECTION 3 – SERVICE DESCRIPTION

3.1 IP Voice Service (Cont'd.)

3.1.3 Business Voice Service (Cont'd.)

(T)

D. Remote Call Forwarding

1. Description

Remote Call Forwarding (RCF) is a telecommunications network service that enables all calls to a specified telephone number (RCF Telephone Number) to be automatically forwarded to another telephone number (Terminating Telephone Number).

2. Regulations

a. RCF is subject to the availability of suitable facilities.

b. The terminating telephone number must be a Business Voice Service or PRI telephone number located at the customer's physical address. **(T)**

SECTION 3 – SERVICE DESCRIPTION

3.1 IP Voice Service (Cont'd.)

3.1.3 Business Voice Service (Cont'd.)

(T)

E. Business Group Feature Package

1. Description

A set of features which allow a group of telephone numbers to share calls and special calling features for greater productivity. The package is composed of 4 features which are automatically provisioned and 3 features which can be added by the user via our online portal.

a. Standard Features

- Extension Dialing – ability to dial any Business Voice Service telephone number in the Business Group with just the last 4 digits of the telephone number (T)
- Group Speed Dial – allows any number of the group to make calls from a common (shared) speed dial list (T)
- Direct Outward Dial – provides the ability to make a call outside the business group
- DID Distinctive Ringing – provides a unique ring for calls from within the group vs. from outside the group.

b. Optional Features

- Call Park and Retrieve – provides the ability to park and retrieve call from any station within the business group
- Directed Call Pick-Up – enables a member of the group to answer a call ringing on any other line in the group by dialing a code
- Call Hold – allows the user to put an active call on hold and then make another call.

SECTION 3 – SERVICE DESCRIPTION

3.1 IP Voice Service (Cont'd.)

3.1.3 Business Voice Service (Cont'd.)

(T)

F. Custom Ring

1. Description

Custom Ring allows Customers to have up to four (4) additional phone numbers on the same telephone line as their primary phone number. Each phone number rings with a Custom Ring pattern. All outgoing calls show up as the primary telephone number on Caller ID.

G. Intercept Message

1. Description

The Intercept Message feature plays a message to all incoming calls to a number that has been disconnected or changed. The standard duration for Intercept Message is 30 days. The Customer can choose to extend the duration for 60 or 90 days for an additional charge.

SECTION 3 – SERVICE DESCRIPTION

3.1 IP Voice Service (Cont'd.)

3.1.3 Business Voice Service (Cont'd.)

(T)

H. Mobility Package

1. Description

The Mobility Package includes features that allow Customers to be highly mobile while still connected to their Business Voice Service phone lines. The package includes the following features:

(T)

- Simultaneous Ring – Allows Customers to have multiple phone numbers ring simultaneously when calls are received on their Business Voice Service phone. The first line to answer will be connected and the other lines will be released. If any line goes to voicemail then the other lines will be released. The Customer can have up to five (5) additional terminating locations, including non-Company numbers, in addition to their main line. Telephone numbers must be a 10-digit domestic telephone number. (T)
- Sequential Ring – When the Customer's phone is called, this feature rings up to five (5) additional phone numbers in sequence. The initial phone number will ring and after a preset number of rings the next phone number will ring and then the next numbers until the call is picked up or the call goes to voicemail or other no-answer processing from the main number. The caller can wait until the call is answered or leave a message at any point by pressing a key on their handset. If any of the lines are answered while ringing (including voicemail) then the Sequential Ringing will stop and the call can be completed. If no lines are answered then the call is sent back to the main line for processing (Voicemail, CFNA, etc.).
- Office Anywhere – Allows Customers to make it seem like they are using their office phone for outbound calls when they are working remotely. Calls made from the remote location show the Caller ID as being made from the Customer's office phone through Office Anywhere.
- Personal Attendant – Allows Customers to answer calls with a custom greeting and then offer up to two (2) call treatment options: go to voicemail, go to another telephone number or go to an announcement. This feature can be used to act as a simplified version of Auto Attendant to answer calls when a user is away from their desk or if the business is closed.

SECTION 3 – SERVICE DESCRIPTION

3.1 IP Voice Service (Cont'd)

3.1.4 Business Class PRI Service**

(T)

A. Description

Business Class PRI is an Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) interconnected Voice over Internet Protocol (“VoIP”) service that provides unlimited local calling within the State of South Carolina for a flat monthly rate. Service is provisioned on a 1.544 megabit per second (Mbps) facility and uses the ISDN architecture of 23 “B” channels and one “D” channel. Fractional PRI service configurations of 8, 12 and 16 B channels are also available. The B channels carry voice communications and the D channel provides out-of-band signaling. Direct Inward Dial (DID) numbers or non-DID numbers may be assigned as part of the PRI service. Service is provided on a term basis only of 1, 2 or 3 years. Service includes Calling Features as described in Section 3.1.4.B below.

B. Calling Features

Caller ID – Allows a Caller ID display unit to display the name and number of incoming calls. The Calling Party Directory Name and/or Number (CPN) of incoming calls are displayed at the called CPE during the first, long silent interval of the ringing cycle.

Inbound/Outbound Call Restriction Options – Allows the Customer to opt to disallow certain inbound calls: Collect, Third Party, or both. Allows the Customer to opt to disallow certain outbound calls: International, 900, or both international and 900/976.

** Effective December 13, 2016, the Company’s Business Class PRI Service will be unavailable to new Customers. A Customer currently subscribed to this Service may continue to receive the Service (*i.e.*, is “grandfathered”) until Cancellation of Service or Termination of Service or otherwise as described pursuant to a notice of planned Service discontinuation provided by the Company to the User and to the Commission.

(N)
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(N)

SECTION 3 – SERVICE DESCRIPTION

3.1 IP Voice Service (Cont'd)

3.1.5 Business Class SIP Trunk Service**

(T)

A. Description

Business Class SIP Trunk Service is a voice and call processing service via six or more concurrent call paths using a Session Initiation Protocol ("SIP") connection to the Customer's private branch exchange ("PBX") or other equipment facilities and services ("Customer-provided equipment" or "CPE"), and a variety of features

B. Calling Features

Caller ID – Allows a Caller ID display unit to display the name and number of incoming calls. The Calling Party Directory Name and/or Number (CPN) of incoming calls are displayed at the called CPE during the first, long silent interval of the ringing cycle.

Inbound/Outbound Call Restriction Options – Allows the Customer to opt to disallow certain inbound calls: Collect, Third Party, or both. Allows the Customer to opt to disallow certain outbound calls: International, 900, or both international and 900/976.

Trunk Overflow – Automatically reroutes all inbound calls to a pre-determined phone number when all channels are in use.

Alternate Routing – Automatically reroutes all incoming calls to a pre-determined number in the event of a service outage, or a power outage affecting inbound call processing.

Intercept Messaging – Provides a message for each call to a number that has been disconnected or changed upon customer request and provides the new number to the caller.

** Effective December 13, 2016, the Company's Business Class SIP Trunk Service will be unavailable to new Customers. A Customer currently subscribed to this Service may continue to receive the Service (*i.e.*, is "grandfathered") until Cancellation of Service or Termination of Service or otherwise as described pursuant to a notice of planned Service discontinuation provided by the Company to the User and to the Commission. (N)
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|
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(N)

SECTION 3 – SERVICE DESCRIPTION

3.1 IP Voice Service (Cont'd)

3.1.6 Spectrum PRI Service

(N)

A. Description

Spectrum PRI Service is a voice-only, IP-enabled service that can be delivered over fiber or DOCSIS. A single Spectrum PRI offers customers a two-way trunk with the ability to make and/or receive up to 23 simultaneous calls. The product provides customers with the standard ISDN PRI configuration of 23 B channels for voice communications and a D channel for signaling, i.e., 23B+D, as well as other PRI service configurations.

A Fractional PRI service configuration of 12 B channels is also available. Spectrum PRI is provisioned as one or more PRI groups. PRI telephone numbers, e.g., DID numbers, are assigned at the trunk group level. Each PRI in the group uses its own D channel for signaling.

Spectrum PRI Service is provided for terms ranging from month to month to 1 to 5 years, or 7 years. Service includes Calling Features as described in Section 3.1.6.B below.

B. Calling Features

Caller ID – Allows a Caller ID display unit to display the name and number of incoming calls. The Calling Party Directory Name and/or Number (CPN) of incoming calls are displayed at the called CPE during the first, long silent interval of the ringing cycle.

Inbound/Outbound Call Restriction Options – Allows the Customer to opt to disallow certain inbound calls: Collect, Third Party, or both. Allows the Customer to opt to disallow certain outbound calls: International, 900, or both international and 900/976.

Trunk Overflow - Automatically reroutes all inbound calls to a pre-determined phone number when all channels are in use.

Alternate Routing -- Automatically reroutes all incoming calls to a predetermined number in the event of a PRI service outage, PBX outage, or power outage affecting inbound call processing.

(N)

SECTION 4 – RATES

4.1 Service Connection and Related Charges

4.1.3 Expedite Service

A. General

Upon acceptance of the Customer's application for service, the Company will notify the Customer of the time frame in which service will be installed. When a Customer requests to have an order processed faster than the established service interval and the Company agrees to give priority handling within its operations, an Expedite Service charge will apply.

B. Limitation of Liability

Once requested and accepted, the Expedite Service charge applies irrespective of whether the expedite request results in a shorter service interval. The Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly when an established expedited due date is not met by the Company.

C. Description of Charges

The Expedite Service charge is applicable per location, per request and applies in addition to any other service and installation charges. The Company reserves the right to assess any documented charges imposed by a third party that are directly associated with the Customer's request to expedite the service order.

D. Expedite Service Charges

Phone (Business Voice Service, PRI, SIP) Services	\$200	(T)
High Capacity Transmission Services	\$500	

SECTION 4 – RATES

4.2 IP Voice Service Monthly Charges

4.2.2 Business Voice Service

(T)

A. BCP Unlimited Service**

(T)

Service is provided on a term basis only, with a minimum term period of 1 year. Term service rates are based on discounts off the Monthly Recurring Charge for month-to-month service, which is only available once the initial term agreement period has been completed and until such time as another term agreement is secured.

	Monthly Recurring Charge, Per Line
Stand-alone BCP * (single play)	\$81.95
BCP bundled with data or digital cable video television service (double play)	
Discount	13.7%-16.3%
Term Discount (1-3 years)	24.6%-32.8%
	<u>Per Line</u>
Multi-Line Volume Discount Plan:	\$33.99
- Minimum of 4 BCP Unlimited Lines	
- Minimum 3-Year Term	
- Not available in connection with other discounts, promotional offerings, or ICB arrangements.	

* There is a two (2) line minimum for stand-alone BCP service.

All term agreements are offered on a nondiscriminatory basis and are available at the same rates to similarly situated customers.

** Effective December 13, 2016, the Company's BCP Unlimited, BCP Unlimited Local and BCP Unlimited South Carolina Local Voice Service products will be unavailable to new Customers. A Customer currently subscribed to one of these Services may continue to receive the Service (*i.e.*, is "grandfathered") until Cancellation of Service or Termination of Service or otherwise as described pursuant to a notice of planned Service discontinuation provided by the Company to the User and to the Commission. **(N)**

Issued: December 8, 2016

Effective: December 13, 2016

Issued By:

Vincent M. Paladini, Assistant Secretary
Time Warner Cable Information Services (South Carolina) LLC
60 Columbus Circle
New York, NY 10023

SECTION 4 – RATES(CONT'D.)

4.2 IP Voice Service Monthly Charges (Cont'd.)

4.2.2 Business Voice Service (Cont'd.) (T)

B. BCP Unlimited Local Service (T)**

Monthly Recurring Charge: \$29.95

Stand-alone (single play)
Minimum 2 Year Term

Bundled with data and/or digital Video Television
service (double or triple play)
Minimum 1 Year Term

Rate /minute for calls outside local calling area: \$0.07

C. BCP Unlimited South Carolina Service (T)**

Monthly Recurring Charge: \$34.95

Stand-alone (single play)
Minimum 2 Year Term

Bundled with data and/or digital Video Television
service (double or triple play)
Minimum 1 Year Term

** Effective December 13, 2016, the Company's BCP Unlimited, BCP Unlimited Local and BCP (N)
Unlimited South Carolina Local Voice Service products will be unavailable to new Customers. A |
Customer currently subscribed to one of these Services may continue to receive the Service (i.e., |
is "grandfathered") until Cancellation of Service or Termination of Service or otherwise as |
described pursuant to a notice of planned Service discontinuation provided by the Company to the |
User and to the Commission. (N)

SECTION 4 – RATES (CONT'D.)

4.2 IP Voice Service Monthly Charges (Cont'd.)

4.2.2 Business Voice Service (Cont'd.)

D.	Spectrum Business Unlimited Service		(N)
	Monthly Recurring Charge:	\$44.99	
	Installation Charge	\$99.00	
E.	Spectrum Basic Business Voice Service		
	Monthly Recurring Charge:	\$29.99	
	Installation Charge	\$99.00	
	Rate/Minute for Calling Outside local calling area	\$0.07	(N)

SECTION 4 – RATES (CONT'D.)

4.2 IP Voice Service Monthly Charges (Cont'd.)

4.2.2 Business Voice Service (Cont'd.) (T)

F. Toll Free Services (T)

1. BCP Toll Free Services** (T)

	<u>Monthly Recurring</u> <u>Charge</u>	<u>Non-Recurring</u> <u>Charge</u>
Basic Service	\$0.00	\$0.00
Enhanced Service per line (maximum 5 lines)	\$10.00	\$0.00
Per Feature Charge	\$0.00	\$50.00
Intrastate Per Minute		\$0.06
Additional Rate plans Available to multiline Customers with qualifying volume/service bundles:		
- Plan A		\$0.039
- Plan B		\$0.029
- Plan C		\$0.025
- Plan D		\$0.022
- Plan E		\$0.019

** Effective December 13, 2016, the Company’s BCP Toll Free Services will be unavailable to new Customers. A Customer currently subscribed to one of these Services may continue to receive the Service (i.e., is “grandfathered”) until Cancellation of Service or Termination of Service or otherwise as described pursuant to a notice of planned Service discontinuation provided by the Company to the User and to the Commission. (N)

Some material previously found on this page is now found on Original Page 40.5.0.2

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SECTION 4 – RATES (CONT'D.)

4.2 IP Voice Service Monthly Charges (Cont'd.)

4.2.2 Business Voice Service (Cont'd.)

G.	Remote Call Forwarding			(T) (M)
		<u>Installation Charge</u>	<u>Monthly Recurring Charge</u>	
	Remote Call Forwarded Telephone Number	\$0.00	\$13.95	
H.	Business Group Feature Package			(T)
		<u>Monthly Recurring Charge</u>	<u>Non-Recurring Charge</u>	
	Per Line	\$3.95	\$0.00	(M)

Material now found on this page was previously found on 4th Revised Page 40.5

SECTION 4 – RATES

4.2 IP Voice Service Monthly Charges (Cont'd.)

4.2.2 Business Voice Service (Cont'd.) (T)

I. Custom Ring (T)

	Installation Charge	Monthly Recurring Charge
Custom Ring	\$0.00	\$3.95

J. Intercept Message (T)

	Per Telephone Number	
	Non-Recurring Charge	Monthly Recurring Charge
30 days	\$0.00	\$0.00
60 days	\$3.95	\$0.00
90 days	\$7.90	\$0.00

K. Mobility Package (T)

	Non-Recurring Charge	Monthly Recurring Charge
Per Line	\$0.00	\$3.95

SECTION 4 – RATES

4.2 IP Voice Service Monthly Charges (Cont'd.)

4.2.3 Business Class PRI Service**

(T)

Service is provided on a term basis only, with a minimum term period of one (1) year. Term and bundle discounts are applied to the Monthly Recurring Charge for month-to-month service, which is only available once the initial term agreement period has been completed and until such time as another term agreement is secured. Local calling is included in the Monthly Recurring Charge.

	<u>Monthly Recurring Charge</u>
Stand-alone BC PRI (single play)	\$805.00
Stand-alone Fractional BC PRI 16B channels (single play)	\$565.00
Stand-alone Fractional BC PRI 12B channels (single play)	\$525.00
Stand-alone Fractional BC PRI 8B channels (single play)	\$495.00
BC PRI bundled with data or data plus Digital Cable video television service	
Discount (term and bundle)	12% - 43%
DID Number Blocks	
20 Numbers	\$3.00
100 Numbers	\$15.00
Intrastate rate	\$0.044/ minute

** Effective December 13, 2016, the Company’s Business Class PRI Service will be unavailable to new Customers. A Customer currently subscribed to this Service may continue to receive the Service (*i.e.*, is “grandfathered”) until Cancellation of Service or Termination of Service or otherwise as described pursuant to a notice of planned Service discontinuation provided by the Company to the User and to the Commission. **(N)**

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SECTION 4 – RATES

4.2 IP Voice Service Monthly Charges (Cont’d.)

4.2.3 Business Class PRI Service (Cont’d.)**

(T)

	<u>Monthly Recurring Charge</u>
Long Distance Calling*	
Per MOU rate after monthly allowance/package volume reached+	
3,000 MOU monthly allowance	\$0.00
5,000 MOU package (3,000 free plus 2,000 @ \$0.025 per MOU)	\$50.00
10,000 MOU package (3,000 free plus 7,000 @ \$0.020 per MOU)	\$140.00
20,000 MOU package (3,000 free plus 17,000 @ \$0.020 per MOU)	\$340.00
30,000 MOU package (3,000 free plus 27,000 @ \$0.019 per MOU)	\$513.00
50,000 MOU package (3,000 free plus 47,000 @ \$0.019 per MOU)	\$893.00
75,000 MOU package (3,000 free plus 72,000 @ \$0.018 per MOU)	\$1296.00
100,000 MOU package (3,000 free plus 97,000 @ \$0.017 per MOU)	\$1649.00

* Long distance calling is billed in six (6) second increments after a minimum call duration for billing purposes of eighteen (18) seconds. There is no rollover of unused minutes. Intrastate MOU charges after the allotment will revert to standard rates. Packages are one (1) per PRI Group.

+ Minutes over 100,000 minute threshold are billed at a flat rate of \$0.017 per minute.

** Effective December 13, 2016, the Company’s Business Class PRI Service will be unavailable to new Customers. A Customer currently subscribed to this Service may continue to receive the Service (*i.e.*, is “grandfathered”) until Cancellation of Service or Termination of Service or otherwise as described pursuant to a notice of planned Service discontinuation provided by the Company to the User and to the Commission. (N)

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SECTION 4 – RATES (CONT'D.)

4.2 IP Voice Service Charges (Cont'd.)

4.2.4 Business Class SIP Trunk Service (T)**

Service is provided on a term basis only, with a minimum term period of one (1) year per call path with a minimum of six call paths and a maximum of 200 call paths. Term discounts are applied to the Monthly Recurring. Local calling is included in the Monthly Recurring Charge.

	<u>Monthly Recurring Charges</u>
SIP Trunk Call Path (per call path - minimum 6)	\$18.00
Discount for Term	11% - 22%
Trunk Overflow	\$24.95
DID Number Blocks – Block of 20	\$3.00
Block of 100	\$15.00
Intrastate Rate	\$0.044/minute
	<u>Non-Recurring Charges</u>
Installation	\$350.00

** Effective December 13, 2016, the Company's Business Class SIP Trunk Service will be (N)
unavailable to new Customers. A Customer currently subscribed to this Service may continue to |
receive the Service (*i.e.*, is "grandfathered") until Cancellation of Service or Termination of |
Service or otherwise as described pursuant to a notice of planned Service discontinuation |
provided by the Company to the User and to the Commission. (N)

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SECTION 4 – RATES (CONT'D.)

4.2 IP Voice Service Charges (Cont'd.)

4.2.4 Business Class SIP Trunk Service (Cont'd.)**

(T)

	<u>Monthly Recurring Charges</u>
Long Distance Calling*	
Per MOU rate after monthly allowance/package volume reached+	\$0.04/minute
3,000 MOU monthly allowance	\$0.00
5,000 MOU package	\$50.00
(3,000 free plus 2,000 @ \$0.025 per MOU)	
10,000 MOU package	\$140.00
(3,000 free plus 7,000 @ \$0.020 per MOU)	
20,000 MOU package	\$340.00
(3,000 free plus 17,000 @ \$0.020 per MOU)	
30,000 MOU package	\$513.00
(3,000 free plus 27,000 @ \$0.019 per MOU)	
50,000 MOU package	\$893.00
(3,000 free plus 47,000 @ \$0.019 per MOU)	
75,000 MOU package	\$1296.00
(3,000 free plus 72,000 @ \$0.018 per MOU)	
1000,000 MOU package	\$1649.00
(3,000 free plus 97,000 @ \$0.017 per MOU)	

* Long distance calling is billed in six (6) second increments after a minimum call duration for billing purposes of eighteen (18) seconds) There is no rollover of unused minutes. Intrastate MOU charges after the allotment will revert to standard Time Warner Cable Business Class rates

+ Minutes over 100,000 minute threshold are billed at a flat rate of \$0.017 per minute.

** Effective December 13, 2016, the Company's Business Class SIP Trunk Service will be unavailable to new Customers. A Customer currently subscribed to this Service may continue to receive the Service (*i.e.*, is "grandfathered") until Cancellation of Service or Termination of Service or otherwise as described pursuant to a notice of planned Service discontinuation provided by the Company to the User and to the Commission. **(N)**

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SECTION 4 – RATES (CONT'D.)

4.2 IP Voice Service Charges (Cont'd.)

4.2.5 Spectrum PRI Service (Cont'd.)

	<u>Monthly Recurring Charge</u>
Optional Minute of Use Packages*	
10,000 MOU package (3,000 free plus 7,000)	\$100.00
50,000 MOU package (3,000 free plus 47,000)	\$950.00
100,000 MOU package (3,000 free plus 97,000) +*	\$1,649.00

Installation	<u>Non recurring Charges</u>
Trunk Standard Installation	\$250.00
Trunk After Hours Installation	\$375.00
Trunk Special Construction	ICB
Trunk Relocate Service Fee (T&M)	ICB
Trunk Expedite Fee	\$1,500.00
Trunk Service Change - Prem Visit	\$150.00
Trunk Non Pay Reconnect Fee	\$150.00
Standard Service Dispatch - Customer Issue	\$150.00
After Hours Service Dispatch - Customer Issue	\$225.00
Premium Service Dispatch - Customer Issue (Sun/Hol)	\$300.00
Ownership Changes	\$25.00
Toll Free Disconnect / Instsall	\$50.00
Toll Free ASdd/Move/Change	\$50.00

* Long distance calling is billed in six (6) second increments after a minimum call duration for billing purposes of eighteen (18) seconds). Calling packages are for domestic local and long distance, on net toll free and selected international destinations calling. There is no rollover of unused minutes. After the MOU package allotment is used, the MOU rate will revert to standard \$0.03 cents per minute rate for Domestic long distance, \$0.029 cents per minute for Toll Free On-Net and Off-Net calls and standard per country per minute international rates.

+ Minutes over 100,000 minute threshold are billed at a flat rate of \$0.017 per minute for domestic long distance, \$0.022 for toll free On-Net and Off-Net and usage standard per country per minute international rates.

(N)

(N)

SECTION 4 – RATES (CONT'D.)

4.2 IP Voice Service Charges (Cont'd.)

4.2.6 Spectrum SIP Trunk Service

Spectrum SIP Trunk Service may be provided on a term basis ranging from Month to Month to 1-5 years and 7 years. SIP Trunk Service is provided with a minimum of eight call paths and a maximum of 200 call paths in increments of 4 and includes the following:

8 Call Paths – 3,000 Minutes of use*, 40 DIDs

12-20 Call Paths 5,000 Minutes of Use*, 60 DIDs

24 Call Paths and above
5,000 Minutes of Use* included per 12/24 Call Paths

100 DIDs included per 24 Call Paths..

SIP over DOCSIS is limited to 23 Call Paths Maximum per trunk.

	<u>Monthly Recurring</u> <u>Charges</u>
SIP Trunk Call Path – all terms- minimum 8	\$15.00
Trunk Overflow	\$24.95
Additional DID Number Blocks – Block of 20	\$3.00
Block of 100	\$15.00

(N)

(N)

SECTION 4 – RATES (CONT'D.)

4.2 IP Voice Service Charges (Cont'd.)

4.2.6 Spectrum SIP Trunk Service (Cont'd.)

(N)

	<u>Monthly Recurring Charge</u>
Optional Minute of Use Packages*	
10,000 MOU package (3,000 free plus 7,000)	\$100.00
50,000 MOU package (3,000 free plus 47,000)	\$950.00
100,000 MOU package (3,000 free plus 97,000) +*	\$1,649.00

	<u>Non recurring Charges</u>
Installation	
Trunk Standard Installation	\$250.00
Trunk After Hours Installation	\$375.00
Trunk Special Construction	ICB
Trunk Relocate Service Fee (T&M)	ICB
Trunk Expedite Fee	\$1,500.00
Trunk Service Change - Prem Visit	\$150.00
Trunk Non Pay Reconnect Fee	\$150.00
Standard Service Dispatch - Customer Issue	\$150.00
After Hours Service Dispatch - Customer Issue	\$225.00
Premium Service Dispatch - Customer Issue (Sun/Hol)	\$300.00
Ownership Changes	\$25.00
Toll Free Disconnect / Instsall	\$50.00
Toll Free ASdd/Move/Change	\$50.00

* Long distance calling is billed in six (6) second increments after a minimum call duration for billing purposes of eighteen (18) seconds). Calling packages are for domestic local and long distance, on net toll free and selected international destinations calling. There is no rollover of unused minutes. After the MOU package allotment is used, the MOU rate will revert to standard \$0.03 cents per minute rate for Domestic long distance, \$0.029 cents per minute for Toll Free On=Net and Off-Net calls and standard per country per minute international rates.

+ Minutes over 100,000 minute threshold are billed at a flat rate of \$0.017 per minute for domestic long distance, \$0.022 for toll free On-Net and Off-Net and usage standard per country per minute international rates.

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