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**BASIC LOCAL EXCHANGE SERVICE**

**3.7 LIFELINE PROGRAM**

**3.7.1 General**

- A. The Lifeline Program is a telephone assistance program designed to make telephone service available at reduced rates to eligible residential customers.
- B. Federal baseline support of nine dollars and twenty-five cents (\$9.25) is available for each Lifeline service and is passed through to the subscriber. An additional three dollars and fifty cents (\$3.50) credit is provided by the Company. The total Lifeline credit available to an eligible customer in South Carolina is twelve dollars and seventy-five cents (\$12.75). The amount of credit will not exceed the charge for local service, which includes the access line, the Subscriber Line Charge and local usage.
- C. The Lifeline Program reduction to basic local exchange access service shall apply only to residential one-party service.
- D. Nothing in this section shall prohibit a customer who is otherwise eligible for the Lifeline Program from obtaining and using telecommunications equipment and services designed to aid such customer in utilizing qualifying telecommunications services.
- E. The Lifeline Program rate reduction does not apply to service connection charges.
- F. The Lifeline Program rate will not be available on a retroactive basis.

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**BASIC LOCAL EXCHANGE SERVICE**

**3.7 LIFELINE PROGRAM (Cont'd)**

**3.7.6 Service Connection Charges**

- A. Service charges do not apply to eligible customers with existing residential access line service when they convert to the Lifeline Program.
- B. Service Connection Charges will apply when:
  - (1) Existing eligible residential local exchange access service customers also convert to a different grade of eligible residential service and/or optional calling services at the time the Lifeline Program billing is initiated.
  - (2) A customer receiving Lifeline Program billing voluntarily elects to convert to telephone service arrangements which preclude Lifeline Program eligibility.
  - (3) New residential applicants (those without existing local exchange access service) eligible for the Lifeline Program will be subject to applicable service connection charges.
- C. Any subsequent moves or changes after the initial connection to the Lifeline Program will be subject to the applicable service charges as outlined in Section IV of this Tariff.

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**SERVICE CHARGES**

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**SERVICE CHARGES**

**4.7 RESTORATION OF SERVICE CHARGE**

**4.7.1 General**

When service is temporarily suspended for non-payment of charges, the service will be restored upon payment of past-due charges, as discussed in Section II of this Tariff. In addition, a restoration of service charge will be applied.

**4.7.2 Rates and Charges**

The business and residential rate is \$12.00.

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**SERVICE CHARGES**

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