



www.CenturyLink.com
1801 California, 10th Floor
Denver, CO 80202

February 12, 2016

Jocelyn Boyd
Chief Clerk and Administrator
Public Service Commission of South Carolina
Synergy Business Park
101 Executive Center Drive
Columbia, SC 29210

Dear Ms. Boyd:

Enclosed with this electronic filing, please find revisions to the CenturyLink Communications, LLC ("CLC") Interexchange Telecommunications Services South Carolina Tariff No. 2.

This filing deletes the CenturyLink Convenience Fee Charge previously assessed by CenturyLink when customers complete one-time payments with the assistance of a live CenturyLink customer representative. CenturyLink representatives are no longer accepting debit card or credit card payments directly; all such payments are being handled through a third party vendor. Customers choosing to make one-time payments through the Company's third party vendor now incur a fee assessed by the vendor; CenturyLink does not receive any portion of the fee.

CenturyLink offers the following non-chargeable payment options: electronic payment by check, auto-payment plans, and an automated payment system via telephone. Also, credit or debit card payments for a deposit, advance payment, recurring payment and payments made through the Company's retail locations are not subject to the convenience fee. Customers have been notified by bill message of this change and will also be notified of the charges that will be assessed by the third party vendor prior to the completion of a payment transaction.

CenturyLink respectfully requests that the proposed changes outlined above become effective February 20, 2016.

If you have any questions regarding this filing, please contact Sharon Alvarado at 303 992 5836.

Respectfully submitted,

Marla Hazlett

Attachments

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2. GENERAL RULES AND REGULATIONS

B. Rules and Regulations

9. Billing and Payment For Service (Cont'd)

- m. When payment for services is made by check or draft and is returned to the Company for any reason, including but not limited to insufficient funds, a charge equivalent to the applicable state return check charge may be applied whenever a check or draft presented for payment of service is not accepted by the institution on which it is written.
- n. Billing will be payable upon receipt. Amounts not paid within thirty (30) days after the invoice is rendered will be considered past due. Interest at the rate of up to one and one-half percent (1.5%) per month (unless a lower rate is prescribed by law, in which event at the highest rate allowed by law) may accrue upon any unpaid amount commencing five (5) days after the date the payment is past due. When billing is provided by a local exchange company on behalf of the Company, the local exchange company's late payment charge applies to all past due amounts, if applicable.
- o. Any objections to billed charges must be promptly reported to the Company. If notice of a dispute of charges is not received by the Company in writing within thirty (30) days after an invoice is rendered, such invoice may be deemed to be correct and binding. Adjustments to invoices shall be made to the extent that circumstances exist which reasonably indicates that such charges are inappropriate. In the event that the customer is dissatisfied with the resolution of the dispute, the customer may appeal to the Public Service Commission, State of South Carolina, for final resolution.
- p. In the event that a customer's account becomes delinquent, the Company may require the prepayment of additional months of actual or estimated recurring and/or non-recurring charges for the services ordered as a condition of the continued provision of all such services. The Company also reserves the right to eliminate or otherwise modify any discounts applicable to any Service being supplied to the customer under such circumstances.
- q. Reserved For Future Use

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