

**CHARTER FIBERLINK
SC-CCO, LLC**

Betty Sanders
Director - Regulatory Affairs
Direct: 314-288-3259

December 12, 2014

VIA ELECTRONIC FILING

Mr. Charles Terreni
Chief Clerk
Public Service Commission of South Carolina
Synergy Business Park
101 Executive Center Drive
Columbia, South Carolina 29210

RE: Charter Fiberlink SC-CCO, LLC Revised Tariff Filing

Dear Mr. Terreni:

Attached please find electronic tariff revisions filed to Charter Fiberlink SC-CCO, LLC (Charter) Tariff (s) No. 4. Enclosed the following tariff pages listed below carry an effective date of December 15, 2014

18 th Revised Page No. 2	2 nd Revised Page No. 3	1 st Revised Page No. 5
1 st Revised Page No. 6	3 rd Revised Page No. 7	4 th Revised Page No. 8
2 nd Revised Page No. 9	3 rd Revised Page No. 15	2 nd Revised Page No. 16
1 st Revised Page No. 17	Pages 18-25 are to be deleted from this tariff	

This Charter Fiberlink SC-CCO, LLC tariff filing includes the removal of services and regulations. These services were previously transferred to Company affiliate Charter Advanced Services (SC), LLC, an interconnected Voice over Internet Protocol (VoIP) company effective March 1, 2013. Customer notification of this service transfer was completed January 2013.

Questions regarding this filing may be directed to Betty Sanders at 314 288-3259 or to Larry Bowman at 314 543-5855.

Sincerely,



Betty Sanders

Enclosure(s)

Check Sheet

The pages listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective page(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date indicated below.

Page	Revision	Page	Revision	Page	Revision
1	1 st Revised	24	Removed*		
2	18 th Revised*	24.1	Removed*		
3	2 nd Revised*	25	Removed*		
4	Original				
5	1 st Revised*				
6	1 st Revised*				
7	3 rd Revised*				
8	4 th Revised*				
9	2 nd Revised*				
10	Original				
11	Original				
12	Original				
13	Original				
14	2 nd Revised				
15	3 rd Revised*				
15.1	Original				
16	2 nd Revised*				
17	1 st Revised*				
18	Removed*				
19	Removed*				
19.1	Removed*				
19.1.1.	Removed*				
19.1.2	Removed*				
19.2	Removed*				
19.3	Removed*				
19.4	Removed*				
19.5	Removed*				
19.6	Removed*				
19.7	Removed*				
29.8	Removed*				
20	Removed*				
21	Removed*				
21.1	Removed*				
21.2	Removed*				
22	Removed*				
23	Removed*				

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12405 Powerscourt Drive, St. Louis, MO 63131
Charter Fiberlink SC-CCO, LLC

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2. Definitions and Terms

Account – Either a Customer's physical location or individual Service represented by a unique account number within the billing hierarchy. Multiple services each with a unique account number may be part of one physical location.

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Application – A request made orally or in writing for telephone service.

Authorized Account User – The person or persons authorized to make changes to a customer account including changes to toll carriers as designated by the account holder. Authorized Account Users shall be limited to two persons for any single postal address.

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Calling Area – A specific geographic area so designated for the purpose of applying a specified rate structure.

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Carrier – The term "Carrier" means Charter Fiberlink SC-CCO, LLC or the Telephone Company.

Central Office – A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting customer lines and trunks or trunks only There may be more than one central office in a building or exchange.

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Commission – Public Service Commission of South Carolina

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2. Definitions and Terms (Cont'd)

(N)

Connecting Company – A corporation, association, partnership or individual owning or operating one or more exchanges and with which communications services are interchanged.

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Connection Charge – See "Service Charge".

Construction Charge – A separate nonrecurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in this Tariff.

Contiguous Property – The plot of ground, together with any building thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others.

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Contract – The agreement between a customer and the Telephone Company under which service and facilities are furnished in accordance with the applicable provisions of the Local Exchange Tariffs.

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Cost – The cost of labor and materials, which includes appropriate amounts to cover the Telephone Company's general operating and administrative expenses.

Customer – The individual, partnership, association or corporation which contract for telephone service and are responsible for the payment of charges and compliance with the general regulations of the Telephone Company's Tariff.

CPE – Customer Provided Equipment – Devices, apparatus, and/or associated wiring provided by a customer.

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Demarcation Point – That point (also referred to as Network Interface) or interconnection between the Telephone Company's facilities and the wiring at the subscriber's premise. The Demarcation Point shall consist of wire or a jack conforming to Subpart F or Part 68 of the Federal Communications Commission's Rules and Regulations. The Demarcation Point will generally be within twelve inches of the protector or, absent a protector, within twelve inches of the entry point to the customer's premises. If conforming to the twelve inches is unrealistic or technically impossible, the Demarcation Point will be the most practicable minimum point of entry to the customer's premises. The network interface may be located at a point other than the normal demarcation point where the network interface has been previously established by the presence of network equipment. With regard to premises for any structure that is built to be more mobile (e.g., mobile homes, recreational vehicles), The Telephone Company may place the Demarcation Point on a post or pole at or near the pad where such structure is intended to rest. Boat docks, marinas and similar premises may be treated by the Telephone Company as a single unit premises, with the Demarcation Point being placed on the shore or other location as deemed appropriate by the Telephone Company.

Delinquent or Delinquency – An account for which payment has not been made in full on or before the last day for timely payment.

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2. Definitions and Terms (Cont'd)

(N)

End User – The ultimate user of the telecommunications services and who orders service and is responsible for payment of charges due in compliance with the Telephone Company's price list regulations. See "Customer".

Exchange Area – A geographically defined area wherein the telephone industry through the use of maps or legal descriptions sets down specified area where individual telephone exchange companies hold themselves out to provide communications services.

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Facility (or Facilities) – Any item or items of communications plant or equipment used to provide or connect to the Telephone Company Services.

FCC – Federal Communications Commission

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Incumbent Local Exchange Carrier (ILEC) or Local Exchange Carrier (LEC) – is any local exchange carrier that was as of February 8, 1996 deemed to be a member of the Exchange Carrier Association as set forth in 47 C.F.R. 69.601(b) of the FCC's regulations.

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Initial Service Period – The minimum length of time for which a customer is obligated to pay for service, facilities and equipment whether or not retained by the customer for such minimum length of time.

Installation Charge – A nonrecurring charge made at the time of installation of communications service or equipment, which applies in addition to service charges and other applicable charges for service or equipment unless specifically exempted.

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2. Definitions and Terms (Cont'd)

(N)

Interexchange Carrier (IXC) – A common carrier that provides long distance domestic and international communications services to the public.

International – Refers to communications between U.S. and another country.

Interstate – Refers to communication between states within the Continental U.S., unless otherwise noted.

Intrastate – Refers to communication within a single state.

Local Calling Service Area – The area throughout which communication service is rendered to a customer or users without the application of toll charges.

Local Exchange Service – Telephone communications within a local service area in accordance with the provisions of the Telephone Company's Local Exchange Tariff.

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Location – A physical premise to or from which the Telephone Company provides Service.

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Message – A completed customer call.

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New Customer – a customer who has not had service within the last sixty (60) days.

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Non-Listed Telephone Number – Telephone numbers that are not listed in the telephone directory; but are provided via Directory Assistance.

Non-Published Telephone Number – Telephone numbers that are not listed in the telephone directory or provided via Directory Assistance.

Primary IntraLATA/InterLATA Carrier (PIC) Code – A code that is assigned to an interexchange long distance carrier that identifies to whom the customer is presubscribed for intrastate and/or interstate long distance services.

Premises – The buildings, portion or portions of a building on continuous property used and/or occupied at one time by the customer as a residence. Where floor space in adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

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2. Definitions and Terms (Cont'd)

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Service Charge – The nonrecurring charge a customer is required to pay for establishing telephone service or subsequent modification of that service.

Subscriber – The term “Customer” is synonymous with the term “subscriber”.

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Tariff – The schedule of Local Exchange rates and charges, rules and regulations, terms and conditions adopted and filed by the Telephone Company and approved by the Public Service Commission of South Carolina.

Telephone Company – Charter Fiberlink SC-CCO, LLC

Telecommunications Relay Service (TRS) – TRS enables deaf, hard-of-hearing or speech-impaired persons who use a text telephone or similar devices, to communicate with the hearing population not using text telephone and visa versa.

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Terminal Equipment – Equipment at the terminal of a communication circuit.

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Timely Payment – A payment on a customer’s account made on or before the due date.

Underground Service Connection – A customer’s “drop” wire that is run underground from a pole line or an underground distributing cable.

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4.5 Billing Disputes

Any disputed charge may be brought to the Telephone Company's attention by verbal or written notification. In the case of a billing dispute between the Customer and the Telephone Company that cannot be settled to their mutual satisfaction, the undisputed portion and subsequent bills must be paid on a timely basis, or the service may be subject to disconnection.

The Customer may request investigation into the disputed amount by the Telephone Company. During the period that the disputed amount is under investigation, the Telephone Company shall not pursue any collection procedures or assess late fees with regard to the disputed amount. The Customer shall be required to pay the undisputed part of the bill, and if not paid, the Telephone Company may discontinue service.

The Telephone Company will investigate customer complaints promptly and thoroughly in accordance with the rules established by the Public Service Commission of South Carolina. Customers can file unresolved complaints with the following:

Office of Regulatory Staff
Consumer Service Department
P.O. Box 11263
Columbia, SC 29201
Telephone Number: (803) 737-5230
Toll Free Number: 1-800-922-1531
Fax Number: (803) 737-4750

Telephone Company Contact: PriorityEscalationTeam@chartercom.com
US Mail: Executive Escalation Manager
2 Digital Place
Simpsonville, SC 29681
Phone: 888 GET CHARTER (888-438-2427)
Fax: 864-297-2236

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4.6 Disconnection of Service by Customer

Customer must notify the Telephone Company orally or in writing of his/her desire to terminate service. The Telephone Company may be allowed a reasonable period of time after the receipt of such notification to render a final bill. The monthly service charge, plus associated taxes, shall be pro-rated for the actual number of days in which service has been provided, with non-used portion being refunded to the Customer.

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4.7 Cancellation for Cause (Cont'd)

Insufficient Reasons for Denying Service

The Telephone Company shall not deny service for the following reasons:

- A. Non-payment for services by a previous occupant of the same premises to be service, unless such previous occupant shall benefit from such new service or unless the new occupant benefited from such old service;
- B. Failure to pay for non-communications service provided by the utility, including, but not limited to any non-regulated telecommunications equipment or service furnished by the Telephone Company;
- C. Failure to pay for merchandise purchased from the Telephone Company;
- D. Failure to pay for business services at a different location and a different telephone number shall not constitute sufficient cause for refusal of residential service or vice versa.

4.8 Reserved for Future Use

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Reserved for Future Use

Service information previously contained in this section has been removed from the Local and Intrastate Interexchange Services Tariff as these services are provided by Charter Advanced Services (SC), LLC effective March 1, 2013. Please refer to Business Services Voice Price Guide found at www.charter.com then Terms of Service/Policies Terms and Conditions for a listing of services. The pages listed below are for historical reference.

- 1st Revised Page 18
- 1st Revised Page 19
- 4th Revised Page No. 19.1
- 2nd Revised Page No. 19.1.1
- Original Page No. 19.1.2
- 3rd Revised Page No. 19.2
- 3rd Revised Page No. 19.3
- Original Page No. 19.4
- 2nd Revised Page No. 19.5
- 5th Revised Page No. 19.6
- 2nd Revised Page No. 19.7
- Original Page No. 19.8
- 1st Revised Page 20
- 5th Revised Page No. 21
- Original Page No. 21.1
- Original Page No. 21.2
- Original Page 22
- 3rd Revised Page No. 23
- 5th Revised Page No. 24
- Original Page No. 24.1
- 2nd Revised Page No. 25

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