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4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

4.2.19 American Fiber Network (AFN) (1)

A. BirchNet Value Line

The following products will change their name and begin billing as BirchNet Value Line beginning with their first Birch invoice.

Residential Line Charge-Primary
Residential First Line

4.2.20 Payphone Service Provider (PSP) Services

4.2.20.A Rules and Regulations

1. Service for Payphone Service Provider ("PSP") Telephones is an exchange line service provided at the request of the subscriber for telecommunications use.
2. Service is provided for use with PSP telephones.
3. The carriage and completion of all local dialed calls including operator service functions are provided by the Company.
4. Service is provided subject to the condition that telephone messages (local and long distance) placed from stations that are accessible to the public are completed over PSP lines (or other Public or Semipublic lines). Where service is furnished, any type or grade of residence or business service offered regularly at that location may be furnished in addition, provided such residence or business service is confined to locations solely for use by the particular establishment.
5. Service may not be attached to other types of access lines. A subscriber must order a separate PSP Access line for each PSP telephone installed and will be billed the tariff rate for each line.
6. Service may only be provided as Two-Way service, except lines placed in correctional institutions, schools, hospitals and other locations for which a specific exemption has been granted by the Public Service Commission. There will be no charge imposed for incoming calls.
7. For customers subscribing to Caller ID - Deluxe, if the incoming call originates from a customer provided public telephone, the name information transmitted will always be "Pay Phone".
8. The PSP shall be responsible for the installation, operation and maintenance of any PSP instruments used in connection with this service.
9. The PSP shall be responsible for payment of a nonrecurring charge as specified in this tariff for each visit by the Company or its agent to the customer's premises solely to determine that the service difficulty or trouble report results from the use of equipment or facilities provided by the customer.

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4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

4.2.20 Payphone Service Provider (PSP) Services (continued)

4.2.20.A Rules and Regulations (continued)

- 10. PSP telephones must be connected to the telephone network in compliance with Part 68 of the FCC Rules and Regulations as well as regulatory requirements of the Public Service Commission. The telephones must have the following operational characteristics:
 - (a). Must be lighted during the hours of darkness when light from other sources is not adequate to read instructions and use the payphone.
 - (b). Must be able to access 911 Emergency Service, where available, at no charge to the calling party. Where 911 is not available, must be able to access the "Operator", at no charge to the calling party. The appropriate emergency number (Operator, 911) must be clearly posted at each PSP location.
 - (c). Must be equipped to return the coins to the caller in the case of an incomplete call, except messages to a Feature Group A access number.
 - (d). Must provide free access to dial-tone and toll free numbers (e.g., 800, 877, and 888).
 - (e). Must complete calls to local and long distance directory assistance.
 - (f). Must provide free access to the responsible party for repairs or refunds. The Company is not responsible for refunds of coins deposited in customer-provided coin-operated public telephones.
 - (g). Must be equipped with a legible sign, card, or plate of reasonable permanence that shall identify the following:
 - I. The telephone number and location address of the payphone station, name and certificate number of the certificate holder, the party responsible for repairs and refunds, address of responsible party, free phone number of responsible party, clear dialing instructions (including notice of the lack of availability of local or toll services) and the local coin rate.
 - II. For those payphone stations that will terminate conversation after a minimum elapse of time, notice shall be included on the sign card as well as an audible announcement 30 seconds prior to termination of the phone call.
 - (h). Each payphone station that provides access to any interexchange company must provide coin free access to all locally available interexchange companies (except for Feature Group A access). The payphone station shall provide such access through the forms of access purchased by locally available long distance carries such as 10XXX+0, 10XXXX+0, 101XXXX+0, toll free (e.g., 800, 877, and 888) access.
 - (i). May have a maximum of one non-dialable extension per station access line. This extension must be within the same premises as the main station and may be a maximum of 35 feet from the main station or have a privacy feature to disable the extension when the main station is in use.
 - (j). No sales solicitation shall be allowed during the interval between the last digit dialed by the end user and connection with the interexchange carrier.

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4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

4.2.20 Payphone Service Provider (PSP) Services (continued)

4.2.20.A Rules and Regulations (continued)

- (k). All 0- calls shall be routed to a telecommunications company that is authorized by the Commission to handle 0- calls. All other calls, including operator service calls, may be routed to the PSP's carrier of choice, unless the end user dials the appropriate access code for their carrier of choice, i.e., 950, 10XXX, 10XXXX, 101XXXX, and toll free access (e.g., 800, 877, and 888).
11. Each payphone station:
 - (a). Must allow incoming calls to be received at all times, with the exception of those locations at hospitals, schools and locations specifically exempted by the Commission. There shall be no charge for receiving incoming calls.
 - (b). A PSP may petition the Commission for an exception from the incoming call requirement for a period that shall not exceed two years from the effective date of the Order granting the exemption. Where incoming calls are not received, central office based intercept shall be provided at no charge to the end user and a written notice shall be prominently displayed on the payphone directly above or below the telephone which states: "Incoming calls blocked at request of law enforcement."
 - (c). Must be connected to an individual access line.
 - (d). Must permit outgoing calls to be placed at all times. Each pay telephone service company shall make all reasonable efforts to minimize the extent and duration of interruptions of service. Service repair programs should have as their objective the restoration of service on the same day that the interruption is reported to the company (Sundays and holidays excluded).
 12. Telephone Directories (current white page directory for the local calling area and a reasonably current yellow page directory that is appropriate for the calling area of the payphone station) shall be maintained at each payphone station.
 - (a). Where there is a single payphone station, a directory shall be maintained at each station.
 - (b). Where there are two or more payphone stations located in a group, a directory for the entire local calling area shall be maintained at every other station. However, where telephone pay stations are fully enclosed, a directory shall be maintained at each payphone station.
 - (c). Payphone stations that provide local directory assistance at no charge are exempt from the provision of this rule. A notice must appear on the placard if local directory assistance at no charge is being provided.
 13. Normal maintenance and coin collection activity shall include a review of the cleanliness of each payphone station.
 14. Each payphone station must comply with rules of the American National Standards Institute, Inc, relative to physical handicap accessibility.
 15. Each pay telephone station shall permit end users to input unlimited digits for the duration of the call.

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4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

4.2.20 Payphone Service Provider (PSP) Services (continued)

4.2.20.A Rules and Regulations (continued)

16. Toll Fraud Liability

- (a). A company providing interexchange telecommunications services or local exchange telecommunications services shall not collect from a PSP for:
 - I. Charges billed to a line for calls which originates from that line through the use of access codes such as 10XXX, 10XXXX, 101XXXX, 950, and toll free (e.g. 800, 877, 888) access codes, or when the call originating from that line otherwise reached an operator position, if the originating line is subscribed to outgoing call screening and the call was placed after the effective date (the date after the call screening order was placed and associated charges apply) of the outgoing screening order;
 - II. Charges for collect or third number billed calls, if the line to which the call was billed was subscribed to incoming call screening and the call was placed after the effective date of the incoming call screening order. Any call billed through the provider of local exchange telecommunications services or directly by an interexchange company, or through a billing agent, which have been identified as not collectible as described above, must be removed from any PSP's bill after the PSP gives notice of the fraudulent charges to the billing party. Pay telephone providers shall give such notice to the provider of local exchange telecommunications services and the interexchange company in writing no later than the due date of the bill.
 - III. The provider of local exchange telecommunications services is responsible for charges described in a. above that are associated with the failure of the provider of local exchange telecommunications services' screening services.
 - IV. The interexchange company is responsible for charges described in P.I.a. above that are associated with the failure to properly validate calls via the appropriate provider of local exchange telecommunications services' database.
 - V. Any charges accrued to a line when the subscriber has subscribed to the provider of local exchange telecommunications services to screen calls described in P.I.a. above shall not be the basis for discontinuance of local and intrastate service.

17. Providers serving confinement facilities shall provide for completion of all inmate calls allowed by the confinement facility.

18. Pay telephones stations located in confinement facilities shall be exempt from the preceding requirements except that outgoing local and long distance calls may not be terminated until after a minimum elapsed time of ten minutes. Audible and written disconnect notifications shall apply, and one access line shall not be connected to more than three pay telephone stations.

19. Proof of all necessary certifications must be furnished to the Company by the subscriber prior to service being furnished.

20. The subscriber is responsible for meeting all federal, state and local statutes with respect to provision of PSP telephones in accordance with all hearing impaired and handicapped person requirements.

21. Violations of Regulations

- (a). Where any PSP telephone is used and/or connected in violation of this tariff, the Company will promptly notify the customer of the violation.
- (b). Violations of the tariff, Commission rules pertaining to public telephone service or certification requirements will subject subscribers of service to suspension and/or termination of service consistent with this tariff.

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4. SERVICES AND MAXIMUM RATES (continued)

4.2 General Exchange Services (continued)

4.2.20 Payphone Service Provider (PSP) Services (continued)

4.2.20.A Rules and Regulations (continued)

22. Service Features

Zone Sensitive Rate for PSP

Central Office Blocking with Operator Screening for Flat Rate Service. Subscribers to this service are required to take one of the following options where facilities are available to provide such service.

(a). Two-Way Service:

- I. Provides central office blocking of 011+ calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line.
- II. Provides central office blocking of 7 digit local, 1+DDD, 1+ 900 and 011+ calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line.
- III. Provides central office blocking of 1+DDD, 1+900 and 011+ calls. Provides screening information to the operator to prevent operator assisted sent-paid calls from being billed to the line.

4.2.20.B Payphone services are equipped with :

- Payphone Line
- Free Non-Published Listing
- Free 900/976 Block
- Free International Direct Dial Block
- Unlimited Local Intra-LATA Long Distance

4.2.20.C Rates

The maximum monthly recurring charge for this service is \$150.00.

4.2.20.D AFN PSP Services

The following products of AFN have been grandfathered and will be billed as "Payphone."

Coin Line Flat Rate	Payphone Access Service
Coinless Payphone Access - Outward Only	Smart PAL
Coinless Payphone Access - Outbound Only	Smart Payphone
Interra Payphone Access Service	Smart Public
Interra Payphone Line Rate	PAL Message Rate
Payphone Access Line	

(N)

(N)

4. Miscellaneous Services

<u>Reference</u>	<u>Description</u>	<u>Monthly Rate</u>	
4.4.9	Facilities Charges		
	Business Line, per line	\$6.38	
	Residential Line, per line	\$6.38	
	Supplementary Charge, per line	\$1.00	
4.4.10	Payphone Service Provider (PSP) Services	\$52.30	(N)