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April 19, 2018  
Via Web Filing

Ms. Jocelyn Boyd, Chief Clerk  
South Carolina Public Service Commission  
101 Executive Center Dr.  
Suite 100  
Columbia, SC 29210

RE: WiMacTel, Inc.  
South Carolina Tariff No. 1

Dear Ms. Boyd:

Enclosed for filing please find the original of the above referenced tariff filing submitted on behalf of WiMacTel, Inc. The purpose of this filing is to add definitions and Institutional Services. The Company respectfully requests an effective date for this filing of April 24, 2018.

The following tariff pages are included with this filing:

Preface, 5 <sup>th</sup> Revised Page 2 & 3	Updates Checks Sheets
Section 1, 1 <sup>st</sup> Revised Page 1-3	Adds definitions
Section 2, 2 <sup>nd</sup> Revised Page 28	Adds Validation of Credit
Section 6, Original Pages 9.1-9.7	Adds Institutional Rates
Section 12, Original Pages 7.2.1-7.2.4	Adds Current Rates

Any questions you may have regarding this filing should be directed to my attention at 407-740-3005 or via email to [swarren@inteserra.com](mailto:swarren@inteserra.com). Thank you for your assistance in this matter.

Sincerely,

/s/Sharon R. Warren

Sharon R. Warren  
Consultant

cc: James MacKenzie (Via E-Mail) - WiMacTel  
tms: SCn1801

Enclosures  
SW/mp

**CHECK SHEET**

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

SECTION	PAGE	REVISION		SECTION	PAGE	REVISION	
	Title	Original		2	21	Original	
Preface	1	1 <sup>st</sup> Rev.		2	22	Original	
Preface	2	5 <sup>th</sup> Rev.	*	2	23	Original	
Preface	3	5 <sup>th</sup> Rev.	*	2	24	Original	
Preface	4	Original		2	25	Original	
Preface	5	Original		2	26	Original	
Preface	6	Original		2	27	Original	
1	1	1 <sup>st</sup> Rev.	*	2	28	2 <sup>nd</sup> Rev.	*
1	2	1 <sup>st</sup> Rev.	*	2	29	Original	
1	3	1 <sup>st</sup> Rev.	*	2	30	Original	
1	4	Original		2	31	Original	
1	5	Original		2	32	Original	
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2	6	Original		2	38	Original	
2	7	Original		2	39	Original	
2	8	Original		2	40	Original	
2	9	Original		3	1	Original	
2	10	Original		3	2	Original	
2	11	Original		4	1	Original	
2	12	Original		4	2	Original	
2	13	Original		4	3	Original	
2	14	Original		4	4	Original	
2	15	Original		4	5	Original	
2	16	Original		5	1	Original	
2	17	Original					
2	18	Original					
2	19	Original					
2	20	Original					

\* - indicates those pages included with this filing

Issued: April 19, 2018

Effective: April 24, 2018

Issued by:

James MacKenzie, President and CEO  
 2225 East Bayshore Road, Suite 200  
 Palo Alto, CA 94303  
 Toll Free: (888) 476-0881  
 E-mail: info@wimactel.com

**CHECK SHEET, (CONT'D.)**

SECTION	PAGE	REVISION	SECTION	PAGE	REVISION	
5	2	Original	11	1	Original	
5	3	Original	11	2	Original	
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6	1	Original	11	5	Original	
6	2	Original	11	6	1 <sup>st</sup> Rev.	
6	3	1 <sup>st</sup> Rev.	11	7	Original	
6	4	1 <sup>st</sup> Rev.	11	8	Original	
6	5	3 <sup>rd</sup> Rev.	11	9	Original	
6	5.1	Original	11	10	Original	
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6	5.3	Original	12	1	Original	
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6	6	Original	12	4	Original	
6	7	Original	12	5	1 <sup>st</sup> Rev.	
6	8	Original	12	5.1	1 <sup>st</sup> Rev.	
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6	9.1	Original	12	5.3	Original	*
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6	9.3	Original	12	5.5	Original	*
6	9.4	Original	12	5.6	Original	*
6	9.5	Original	12	6	Original	*
6	9.6	Original	12	7	1 <sup>st</sup> Rev.	*
6	9.7	Original	12	7.1	Original	*
7	1	1 <sup>st</sup> Rev.	12	7.2	Original	
8	1	Original	12	7.2.1	Original	*
8.1	1	Original	12	7.2.2	Original	*
9	1	Original	12	7.2.3	Original	*
9	2	Original	12	7.2.4	Original	*
9	3	Original	12	8	1 <sup>st</sup> Rev.	
9	4	Original	12	9	Original	
9	5	Original				
10	1	Original				

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**SECTION 1 - DEFINITIONS**

**Account** – All local exchange access lines billed to a single location by Billed Telephone Number (BTN).

**Advance Payment** - Part or all of a payment required before the start of service.

**Aggregator** - Any person, excluding local exchange carriers and cellular service providers that, in the ordinary course of its operations, make telephones available to the public or to transient users of its premises, for intrastate telephone calls using a provider of operator services.

**Ancillary Service Charge** – Any charge Consumers may be assessed for the use of Inmate Calling services that are not included in the per-minute charges assessed for individual calls. (N)  
(N)

**Authorization Code** - A numerical code, one or more of which may be assigned to a Customer, to enable Carrier to identify the origin of service of the Customer so it may rate and bill the call. All authorization codes shall be the sole property of Carrier and no Customer shall have any property or other right or interest in the use of any particular authorization code. Automatic numbering identification (ANI) may be used as or in connection with the authorization code.

**Authorized User** - A person, firm or corporation authorized by the Customer to be an end-user of the service of the Customer.

**Automatic Numbering Identification (ANI)** - A type of signaling provided by a local exchange telephone company which automatically identifies the local exchange line from which a call originates.

**Common Carrier** - An authorized company or entity providing telecommunications services to the public

**Commission** - South Carolina Public Service Commission.

**Company** - Whenever used in this tariff, "Company" refers to WiMacTel, Inc., unless otherwise specified or clearly indicated by the context.

**Customer** - The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the terms and conditions of this tariff.

**Customer Premises** - A location designated by the Customer for the purposes of connecting to the Company's services.

**Customer Terminal Equipment** - Terminal equipment provided by the Customer.

**Deposit** - Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

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**SECTION 1 - DEFINITIONS, (CONT'D.)**

**End Office** - With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this tariff shall be the point of interconnection associated with that NPA-NXX code in the Local Exchange Routing Guide (ALERG@), issued by BellCore.

**Equal Access** - A form of dialed access provided by local exchange companies whereby interexchange calls dialed by the Customer are automatically routed to the Company network. Presubscribed Customers may also route interexchange calls to the Company network by dialing an access code supplied by the Company.

**Exchange Telephone Company or Telephone Company** - Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engage in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

**Individual Case Basis (ICB)** B A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

**IXC or Interexchange Carrier**- A long distance telecommunications services provider.

**Interruption** - The inability to complete calls due to equipment malfunctions or human errors. Interruption shall not include, and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capability shortages. Nor shall Interruption include the failure of any service or facilities provided by a common carrier or other entity other than the Carrier. Any Interruption allowance provided within this Tariff by Carrier shall not apply where service is interrupted by the negligence or willful act of the Customer, or where the Carrier, pursuant to the terms of this Tariff, terminates service because of non-payment of bills, unlawful or improper use of the Carrier's facilities or service, or any other reason covered by this Tariff or by applicable law.

**Jail** – A facility of a local, state or federal law enforcement agency that is used primarily to hold individuals who are (1) awaiting adjudication of criminal charges; (2) post-conviction and committed to confinement for sentences of one year or less; (3) post conviction and awaiting transfer to another facility. The term also includes city, county or regional facilities that have contracted with a private company to manage day-to-day operations; privately-owned and operated facilities primarily engaged in housing city, county or regional inmates; and facilities used to detain individuals pursuant to a contract with U.S. Immigration and Customs Enforcement.

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**Joint User** - A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

**SECTION 1 - DEFINITIONS, (CONT'D.)**

**LATA** - A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4, or its successor tariff(s).

**LEC** - Local Exchange Company refers to the dominant, monopoly local telephone company in the area also served by the Company.

**Local Calling** - A completed call or telephonic communication between a calling Station and any other Station within the local service area of the Calling Station.

**Monthly Recurring Charges** - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

**MOU** - Minutes of Use.

**Non-Recurring Charge ("NRC")** - The initial charge, usually assessed on a one-time basis, to initiate and establish service.

**ORS** - South Carolina Office of Regulatory Staff.

**PIN** - Personal Identification Number. See Authorization Code.

**Point of Presence ("POP")** - Point of Presence

**Premises** - The space occupied by a Customer or authorized user in a building or buildings or contiguous property not separated by a public right of way.

**Prison** – A facility operated by a territorial, state or federal agency that is used primarily to confine individuals convicted of felonies and sentenced to terms in excess of one year. The term also includes public and private facilities that provide outsource housing to other agencies such as the State Departments of Correction and the Federal Bureau of Prisons; and facilities that would otherwise fall under the definition of a Jail but in which the majority of inmates are post-conviction or are committed to confinement for sentences longer than one year.

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**Recurring Charges** - Monthly charges to the Customer for services, and equipment, which continues for the agreed upon duration of the service.

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**SECTION 6 – SUPPLEMENTAL SERVICES AND RATES (CONT'D)**

(N)

**6.11 Institutional Services**

**6.11.1 General**

Service is offered to inmates and other incarcerated persons in correctional or confinement facilities for outward-only calling. Collect calls may be billed to residential or business lines. Billing information will be validated.

**6.11.2 Timing of Calls**

- A.** Long distance usage charges are based on the actual usage of WiMacTel's network. Timing of a call begins when the called party accepts the charges for the call. Positive response for acceptance of a call is required. A call will be terminated within five (5) seconds from the last message given if no positive response is received.
- B.** Chargeable time for a call ends upon disconnection by either party.
- C.** The minimum call duration and initial period for billing purposes is one minute.
- D.** Unless otherwise specified in this tariff, for billing purposes usage is measured and rounded to the next higher full minute.
- E.** No charges apply for incomplete calls or for calls to called parties who do not accept the charges for the call. WiMacTel will terminate a call if the called party does not accept responsibility for the charges. If a Customer believes he or she has been incorrectly billed for an incomplete call, the Company will, upon notification, investigate the circumstances of the call and issue a credit when appropriate.

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**SECTION 6 – SUPPLEMENTAL SERVICES AND RATES (CONT'D)**

(N)

**6.11 Institutional Services, (Cont'd.)**

**6.11.3 Institutional Automated Collect Service**

Institutional Automated Collect Service is provided for use by inmates and other incarcerated persons in Correctional Institutions within the state of South Carolina. Interstate service is offered in conjunction with intrastate service.

Service may be limited by the administrators of the institutions as to availability, call duration or calling scope. Calls are billed to the Called Party. The Called Party must actively accept charges for the call. Calls are billed in full minute increments.

Institutional Automated Collect Service allows inmates to make collect calls to terminating locations anywhere within in the state. An automated system prompts the caller and the called party through user - friendly instructions. The called party must accept responsibility for payment of the charges by dialing the designated digit for acceptance. If a call is not accepted within five (5) seconds of the automated voice recording prompt, the automated recording is replayed a second time. If an acceptance digit is not received five (5) seconds after the second recording is completed, the call is automatically terminated.

Use of the automated collect calling service is subject to the rules and regulations of the Commission and the institution's administrative restrictions.

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**SECTION 6 – SUPPLEMENTAL SERVICES AND RATES (CONT'D)**

(N)

**6.11 Institutional Services, (Cont'd.)****6.11.4 Prepaid Institutional Calling Services****A. General**

Prepaid Institutional Calling Services provide alternative payment arrangements for inmates in Confinement Institutions. Prepaid Institutional Calling Services are available 24 hours a day, seven days per week. Access to telephone service by an inmate may be subject to time of day and usage restrictions imposed by individual Confinement Institutions. No minimum service period applies.

Network usage for Prepaid Institutional Calls is deducted from the Available Usage Balance in full minute increments. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest penny on a per call basis.

The called party is automatically informed of the Available Usage Balance remaining in the Prepaid Account prior to acceptance of the call. Network usage is deducted from the Available Usage Balance in the account on a real time basis as the call progresses. A reminder message is also provided when the account balance has one minute of usage remaining. All calls must be charged against an account that has sufficient available balance. Calls in progress will be terminated by the Company if the balance on the account is insufficient to continue the call.

Payment for Prepaid Institutional Calling Services and any Available Usage in the Prepaid Account is refundable upon request by the called party. The Available Usage Balance expires six months from the date the last call is made on the Prepaid account. No refunds of unused balances will be issued after the expiration date.

Two options are available with Prepaid Institutional Calling Services. The first option, the Prepaid Debit Account, allows the inmate to set up his/her own prepaid account at the Confinement Institution; the second option, Prepaid Collect Service, allows the Called Party who receives collect calls from inmates to set up his/her own prepaid account.

(N)

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**SECTION 6 – SUPPLEMENTAL SERVICES AND RATES (CONT'D)**

(N)

**6.11 Institutional Services, (Cont'd.)****6.11.4 Prepaid Institutional Calling Services, (Cont'd.)****A. General, (Cont'd.)****1. Option A: Prepaid Debit Account**

With a Prepaid Debit Account, the inmate is assigned a Personal Identification Number (PIN.) When the inmate places a call, he/she enters the PIN and called telephone number. All deposits to the account are paid to and handled by the Institution. The Company receives payment from the inmate's debit account via the Institution; it does not engage in direct monetary transactions with the inmate.

The Company's system automatically informs the caller of the Available Usage Balance remaining in the Prepaid Debit Account, and provides prompts to place the call by entering the destination telephone number. Network usage is deducted from the Available Usage Balance in the account on a real time basis as the call progresses.

**2. Option B: Prepaid Collect Service**

Prepaid Collect Service is available for use by individuals who receive collect calls from inmates in Confinement Institutions. Once an account is established, all collect calls from the facility to the telephone number associated with the prepaid collect account are automatically processed as prepaid collect. If the payment into the account is provided via credit card, credit verification procedures are carried out under the terms specified in Section 2 of this tariff. Deposits to the account are paid to and handled by the Company via arrangement with a vendor.

Payments will be accepted with a \$100.00 payment maximum. Initial and additional payments into the account may be made by cashier's check, money order, credit card, debit card, electronic checking or Western Union. Transaction fees will apply for credit card and check by phone transactions. All payments will be subject to applicable taxes.

(N)

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**SECTION 6 – SUPPLEMENTAL SERVICES AND RATES (CONT'D)**

(N)

**6.11 Institutional Services, (Cont'd.)**

**6.11.5 Maximum Rates**

Each Customer is charged individually for each call placed through the Company. Customers are billed based on their use of the service. No fixed monthly recurring charges apply.

**A. Ancillary Service Charges**

- 1. **Automated Payment Fees (where available)** – Credit Card payment, debit card payment, and bill processing fees, including fees for payments made by interactive voice response (IVR), web, or kiosk (where available).

Automated payment fees           \$3.00

- 2. **Live Agent Fee** – A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions.

Live Agent Fee                       \$5.95

- 3. **Paper Bill/Statement Fees** – Fees associated with providing customers of Inmate Calling Services an optional paper billing statement.

Paper Bill/Statement Fees       \$2.00

(N)

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**SECTION 6 – SUPPLEMENTAL SERVICES AND RATES (CONT'D)**

(N)

**6.11 Institutional Services, (Cont'd.)**

**6.11.5 Maximum Rates, (Cont'd.)**

**B. Institutional Collect Service**

The following rates and charges apply to operator assisted collect calls placed by inmates in correctional institutions using the Company's service. The minimum call duration for billing purposes is one (1) minute. Additional usage is measured and rounded to the next higher full minute increment for billing purposes.

**1. Institutional Collect Rates and Charges**

**a. Local**

Rate Per Minute: \$0.25

**b. IntraLATA**

Rate Per Minute: \$0.25

**c. InterLATA**

Rate Per Minute: \$0.25

(N)

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**SECTION 6 – SUPPLEMENTAL SERVICES AND RATES (CONT'D)**

(N)

**6.11 Institutional Services, (Cont'd.)**

**6.11.5 Maximum Rates, (Cont'd.)**

**C. Prepaid Collect Institutional Calling Services**

**1. Prepaid Collect Rates and Charges**

**a. Local**

Rate Per Minute: \$0.25

**b. IntraLATA**

Rate Per Minute: \$0.25

**c. InterLATA**

Rate Per Minute: \$0.25

**D. Prepaid Debit Institutional Calling Services**

**2. Prepaid Debit Rates and Charges**

**a. Local**

Rate Per Minute: \$0.25

**b. IntraLATA**

Rate Per Minute: \$0.25

**c. InterLATA**

Rate Per Minute: \$0.25

(N)

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**SECTION 12 - CURRENT PRICE LIST, (CONT'D.)**

**12.2 Supplemental Services, (Cont'd.)**

(N)

**12.2.11 Institutional Services, (Cont'd.)**

**A. Rates**

**a. Ancillary Service Charges**

- 1. Automated Payment Fees (where available)** – Credit Card payment, debit card payment, and bill processing fees, including fees for payments made by interactive voice response (IVR), web, or kiosk (where available).

Automated payment fees            \$3.00

- 2. Live Agent Fee** – A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions.

Live Agent Fee                        \$5.95

- 3. Paper Bill/Statement Fees** – Fees associated with providing customers of Inmate Calling Services an optional paper billing statement.

Paper Bill/Statement Fees        \$2.00

(N)

**SECTION 12 - CURRENT PRICE LIST, (CONT'D.)**

**12.2 Supplemental Services, (Cont'd.)**

**12.2.11 Institutional Services, (Cont'd.)**

**A. Rates, (Cont'd.)**

**2. Institutional Collect Service**

**a. Institutional Collect Rates and Charges – Option 1**

**I. Local**

Rate Per Minute: \$0.25

**II. IntraLATA**

Rate Per Minute: \$0.25

**III. InterLATA**

Rate Per Minute: \$0.25

**b. Institutional Collect Rates and Charges – Option 2**

**I. Local**

Rate Per Minute: \$0.12

**II. IntraLATA**

Rate Per Minute: \$0.25

**III. InterLATA**

Rate Per Minute: \$0.25

(N)

(N)

**SECTION 12 - CURRENT PRICE LIST, (CONT'D.)**

**12.2 Supplemental Services, (Cont'd.)**

(N)

**12.2.11 Institutional Services, (Cont'd.)**

**A. Rates, (Cont'd.)**

**3. Prepaid Collect Institutional Calling Services**

**a. Prepaid Collect Rates and Charges – Option 1**

**I. Local**

Rate Per Minute: \$0.25

**II. IntraLATA**

Rate Per Minute: \$0.25

**III. InterLATA**

Rate Per Minute: \$0.25

**b. Prepaid Collect Rates and Charges – Option 2**

**I. Local**

Rate Per Minute: \$0.12

**II. IntraLATA**

Rate Per Minute: \$0.25

**III. InterLATA**

Rate Per Minute: \$0.25

(N)

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**SECTION 12 - CURRENT PRICE LIST, (CONT'D.)**
**12.2 Supplemental Services, (Cont'd.)****12.2.11 Institutional Services, (Cont'd.)****A. Rates, (Cont'd.)****4. Prepaid Debit Institutional Calling Services, (Cont'd.)****a. Prepaid Debit Rates and Charges - Option 1****1. Local**

Rate Per Minute: \$0.25

**2. IntraLATA**

Rate Per Minute: \$0.25

**3. InterLATA**

Rate Per Minute: \$0.25

**b. Prepaid Debit Rates and Charges - Option 2****1. Local**

Rate Per Minute: \$0.12

**2. IntraLATA**

Rate Per Minute: \$0.25

**3. InterLATA**

Rate Per Minute: \$0.25

(N)

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