



December 7, 2011  
Via Web Filing

Ms. Jocelyn Boyd, Chief Clerk  
South Carolina Public Service Commission  
101 Executive Center Dr.  
Columbia, SC 29210

RE: Tariff Revision for ACN Communication Services, Inc.  
South Carolina Tariff No. 1

Dear Ms. Boyd:

Enclosed for filing please find the original of the above referenced tariff filing submitted on behalf of ACN Communication Services, Inc. This filing grandfathers stand alone toll service offerings and cancels calling card services. The Company respectfully requests an effective date of January 7, 2012. The following tariff pages are included with this filing:

12 <sup>th</sup> Revised Page 1	Updates Check Sheet
1 <sup>st</sup> Revised Page 23	Deletes Calling Card text, adds note on Toll Service Availability
7 <sup>th</sup> Revised Page 27	Grandfathers Small Business Solutions Plans
1 <sup>st</sup> Revised Page 27.1	Grandfathers ACN Connect Home and deletes Calling Card
1 <sup>st</sup> Revised Page 27.2	Grandfathers ACN Connect Plus and deletes Calling Card
1 <sup>st</sup> Revised Page 28	Grandfathers stand alone Toll Free Services
2 <sup>nd</sup> Revised Page 29	Deletes Calling Card Service
1 <sup>st</sup> Revised Pages 29.1-29.2	Grandfathers Business Connect Service, Deletes Calling Card
6 <sup>th</sup> Revised Page 31	Grandfathers Small Business Solutions Plans current rates
2 <sup>nd</sup> Revised Page 31.1	Grandfathers ACN Connect Home and Plus, deletes Calling Card current rates
1 <sup>st</sup> Revised Page 31.2	Grandfathers stand alone Toll Free Services current rates
2 <sup>nd</sup> Revised Page 32	Deletes Calling Card Service current rates
1 <sup>st</sup> Revised Page 33	Grandfathers Business Connect and deletes Calling Card current rates

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose. Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to sthomas@tminc.com. Thank you for your assistance in this matter.

Sincerely,

Sharon Thomas  
Consultant to ACN Communication Services, Inc.

cc: Sarah Williams - ACN Comm Serv  
cc: Mr. C. Dukes Scott, Executive Director  
file: ACN Comm Serv - South Carolina - IXC  
tms: SCi1103

Enclosures  
ST/bc

**CHECK SHEET**

Pages, as listed below, are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<b>PAGE</b>	<b>REVISION LEVEL</b>		<b>PAGE</b>	<b>REVISION LEVEL</b>	
Title	Original		25	Original	
1	12 <sup>th</sup>	*	26	1 <sup>st</sup>	
2	Original		27	7 <sup>th</sup>	*
3	Original		27.1	1 <sup>st</sup>	*
4	Original		27.2	1 <sup>st</sup>	*
5	Original		28	1 <sup>st</sup>	*
6	Original		29	2 <sup>nd</sup>	*
7	Original		29.1	1 <sup>st</sup>	*
8	Original		29.2	1 <sup>st</sup>	*
9	Original		30	Original	
10	Original		31	6 <sup>th</sup>	*
11	Original		31.1	2 <sup>nd</sup>	*
12	Original		31.2	1 <sup>st</sup>	*
13	Original		32	2 <sup>nd</sup>	*
14	Original		33	1 <sup>st</sup>	*
15	1 <sup>st</sup>				
16	Original				
17	Original				
18	Original				
19	Original				
20	Original				
21	Original				
22	Original				
23	1 <sup>st</sup>	*			
24	Original				

\* included in this filing

ISSUED: December 8, 2011

EFFECTIVE: January 7, 2012

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 1000Progress Place NE  
 Concord, North Carolina 28025

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES**

**3.1 General**

ACN provides direct dialed outbound, inbound and access to directory assistance for communications originating and terminating within the state. The Company's services are available twenty-four hours per day, seven days a week. Intrastate service is offered in conjunction with interstate service.<sup>1</sup>

Customers are charged individually for each call placed through the Company's network. Charges may vary by service offering, mileage band, class of call, time of day, day of week and/or call duration. Customers are billed based on their use of ACN's services and network.

<sup>1</sup> *Effective January 7, 2012, toll services are available only to Customers who subscribe to ACN's local service.*

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ISSUED: December 8, 2011

EFFECTIVE: January 7, 2012

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)****3.7 Outbound Services**

Outbound Service is the direct dialing of a destination telephone number from the Customer's telephone lines automatically presubscribed to the Company. Calls are completed by dialing 1+ the destination telephone number. Unless otherwise indicated, calls are billed in sixty (60) second increments after an initial period, for billing purposes, of sixty (60) seconds. Rates are not mileage nor time-of-day sensitive. Intrastate service is an add-on to interstate service.

**3.7.1 Plan 1**

Plan 1 is available to both commercial and residential Customers who have chosen the Company's interstate Residential 4.9<sup>#</sup>, Residential 8.9<sup>\*\*</sup>, Residential Choice 30<sup>#</sup> or Commercial 5.9 Plan\* for outbound calling from lines presubscribed to the Company. Commercial 5.9 Plan calls are billed in six (6) second increments, after an initial period, for billing purposes, of sixty (60) seconds.

ACN Subscriber to Subscriber Calling is included with residential plans. See Section 3.7.5 of this tariff for a full description of ACN Subscriber to Subscriber Calling.

	<u>InterLATA</u>	<u>IntraLATA</u>
Maximum Rate Per Minute:	\$0.20	\$0.15

**3.7.2 Small Business Solutions Plans<sup>1</sup>**

(T)

Small Business Solutions is targeted primarily at business Customers for outbound calling from lines presubscribed to the Company. Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. Each Small Business Solutions Plan is based on a Minimum Monthly Usage commitment of combined interstate and intrastate usage. If the Customer's usage does not meet or exceed the Minimum Monthly Usage commitment, the Customer will be charged a make up to the Minimum Monthly Usage commitment for their specific plan.

<u>Minimum Monthly Usage Commitment</u>	<u>Maximum Rate Per Minute</u>	
	<u>InterLATA</u>	<u>IntraLATA</u>
\$10.00	\$0.25	\$0.20
\$100.00	\$0.25	\$0.20
\$500.00	\$0.25	\$0.20

\* Service available to existing Customers only effective June 9, 2003,

\*\* Residential 8.9 interstate service not available to new customers since August 10, 2002.

# Service is available to existing Customers only effective April 28, 2004.

<sup>1</sup> Effective January 7, 2012, Small Business Solutions Plans are available to existing Customers only.

(N)

Issued: December 8, 2011

Effective: January 7, 2012

ISSUED BY:

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SC11103

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.7 Outbound Services, (Cont'd.)**

**3.7.3 ACN Connect Home<sup>1</sup>**

ACN Connect Home provides Residential Customers with direct dial calling and the option to obtain a toll free number. Service includes thirty (30) minutes per month of direct dial toll calling (intrastate and interstate). Toll free calls and international calls are not included in the thirty minute call allowance. ACN Connect Home includes ACN Subscriber to Subscriber Calling. For a full description of ACN Subscriber to Subscriber Calling, please see Section 3.7.5 of this tariff. Calls are billed in sixty (60) second increments with an initial billing period of sixty (60) seconds. An interstate Monthly Recurring Charge (MRC) applies.

	<u>Maximum Rates</u>
Direct Dial rate per minute:	\$0.20
Toll Free rate per minute:	\$0.20

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<sup>1</sup> *Effective January 7, 2012, ACN Connect Home is available to existing Customers only.*

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Issued: December 8, 2011

Effective: January 7, 2012

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.7 Outbound Services, (Cont'd.)**

**3.7.4 ACN Connect Plus<sup>1</sup>**

(T)

ACN Connect Plus provides Residential Customers with direct dial calling and the option to obtain a toll free number. ACN Connect Plus includes ACN Subscriber to Subscriber Calling. For a full description of ACN Subscriber to Subscriber Calling, please see Section 3.7.5 of this tariff. Calls are billed in sixty (60) second increments with an initial billing period of sixty (60) seconds. An interstate Monthly Recurring Charge (MRC) applies.

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	<u>Maximum Rates</u>
Direct Dial rate per minute:	\$0.20
Toll Free rate per minute:	\$0.20

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**3.7.5 ACN Subscriber to Subscriber Calling**

Subscriber to Subscriber Calling allows ACN Residential toll service Customers to call other ACN Residential toll service Customers without incurring per call usage charges. Customers are not required to identify Customers in their calling circle. Such identification will be handled by the Company's network. Subscriber to Subscriber Calling applies to both intrastate and interstate calling. There is no limit to the number of minutes included in this calling program.

<sup>1</sup> *Effective January 7, 2012, ACN Connect Plus is available to existing Customers only.*

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Issued: December 8, 2011

Effective: January 7, 2012

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.8 Toll Free Services<sup>1</sup>**

(T)

Toll Free Service is an inbound telecommunications service which permits calls to be completed to the Customer's location without charge to the calling party.

**3.8.1 Residential Toll Free Service**

Access to the service is gained by dialing a ten-digit toll-free number and PIN which terminates at the Customer's location. This service permits the Customer to receive incoming calls from all locations within the state of South Carolina. Toll Free Services originate via normal shared use facilities and are terminated via the Customer's local exchange service line. Utilization of the PIN number results in the call being routed to a specific termination point.

**3.8.2 Commercial Toll Free Service**

Access to the service is gained by dialing a ten-digit toll-free number which terminates at the Customer's location. This service permits the Customer to receive incoming calls from all locations within the state of South Carolina. Toll Free Services originate via normal shared use facilities and are terminated via the Customer's local exchange service line.

The Company will reserve such numbers on a first-come first-served basis. All requests for Toll Free Service number reservations must be written, dated and signed by the Customer. The Company does not guarantee the availability of numbers until assigned. The requested Inbound Service telephone numbers, if available, will be reserved for and furnished to the Customer.

If a Customer who has received a Toll Service number does not subscribe to Toll Free Service within thirty (30) days, the Company reserves the right to re-assign the number to another Customer.

Rates are not mileage or time-of-day sensitive. Calls are billed in six (6) second increments after a minimum call duration for billing purposes of sixty (60) seconds.

**A. Residential Toll Free Maximum:**

	<u>InterLATA</u>	<u>IntraLATA</u>
Rate Per Minute:	\$0.20	\$0.15

**B. Commercial Toll Free Maximum:**

	<u>InterLATA</u>	<u>IntraLATA</u>
Rate Per Minute:	\$0.20	\$0.15

<sup>1</sup> *Effective January 7, 2012, Toll Free Services are available to existing Customers and ACN local exchange service Customers only.*

(N)  
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Issued: December 8, 2011

Effective: January 7, 2012

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**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.11 Business Connect Service<sup>1</sup>**

**(T)**

Business Connect Service is a service consisting of switched and dedicated inbound and outbound services. Intrastate service is available only as an add on to interstate service.

**3.11.1 Services**

**A. Switched Inbound and Outbound Service**

Outbound Service is the direct dialing of a destination telephone number from the Customer's telephone lines automatically presubscribed to the Company. Calls are completed by dialing 1+ the destination telephone number.

Switched Inbound Service allows for incoming calls over a toll-free number that terminates to a Customer-provided switched access line. Call charges are billed to the Subscriber rather than to the originating caller. Vanity toll free numbers are not available.

Intrastate calls are billed in six (6) second increments with a six (6) second minimum billing period. Rates are not mileage nor time-of-day sensitive.

**B. Dedicated Inbound and Outbound Service**

Service is available via DS1 or DS3. Inbound service is the usage of a standard toll free telephone number (prefixes: 800, 888, 877) that terminates to a dedicated facility. Vanity toll free numbers are not available.

Intrastate calls are billed in six (6) second increments with a six (6) second minimum billing period. Rates are not mileage nor time-of-day sensitive.

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<sup>1</sup> *Effective January 7, 2012, Business Connect Service is available to existing Customers only.*

**(N)**

Issued: December 8, 2011

Effective: January 7, 2012

ISSUED BY:

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SC11103

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)**

**3.11 Business Connect Service<sup>1</sup>, (Cont'd.)**

**(T)**

**3.11.2 Rates**

**A. Switched Rates**

Inbound and Outbound Intrastate Per Minute Rates

	<u>Maximum</u>
IntraLATA:	\$0.1800*
InterLATA:	\$0.2000

**B. Dedicated Rates**

Inbound and Outbound Intrastate Per Minute Rates

	<u>Maximum</u>
IntraLATA:	\$0.1500*
InterLATA:	\$0.1500

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\* Should the Customer's intraLATA usage exceed 25% of overall traffic for two (2) consecutive months, the maximum intraLATA per minute rate for future usage will be \$0.2100 for switched service and \$0.1800 for dedicated service.

<sup>1</sup> *Effective January 7, 2012, Business Connect Service is available to existing Customers only.*

Issued: December 8, 2011

Effective: January 7, 2012

ISSUED BY:

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**SECTION 5 - CURRENT RATES**

**5.1 Public Telephone Surcharge**

Rate per Call: \$0.43

**5.2 Outbound Services**

Unless otherwise indicated, calls are billed in sixty (60) second increments after an initial period, for billing purposes, of sixty (60) seconds. Commercial 5.9 Plan calls are billed in six (6) second increments, after an initial period, for billing purposes, of sixty (60) seconds.

**5.2.1 Plan 1**

	<u>InterLATA</u>	<u>IntraLATA</u>
Rate Per Minute:	\$0.12	\$0.09

**5.2.2 Small Business Solutions Plans<sup>1</sup>**

(T)

Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds.

<u>Minimum Monthly Usage Commitment</u>	<u>InterLATA</u>	<u>IntraLATA</u>
\$10.00	\$0.1150	\$0.0950
\$100.00	\$0.1150	\$0.0950
\$500.00	\$0.1150	\$0.0950

<sup>1</sup> *Effective January 7, 2012, Small Business Solutions Plans are available to existing Customers only.*

(N)

Issued: December 8, 2011

Effective: January 7, 2012

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**SECTION 5 - CURRENT RATES, (CONT'D.)**

**5.2 Outbound Services, (Cont'd.)**

**5.2.3 ACN Connect Home<sup>1</sup>**

**(T)**

Calls are billed in sixty (60) second increments with an initial billing period of sixty (60) seconds.

Direct Dial rate per minute: \$0.10

Toll Free rate per minute: \$0.10

**(D)**  
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**5.2.4 ACN Connect Plus<sup>1</sup>**

**(T)**

Calls are billed in sixty (60) second increments with an initial billing period of sixty (60) seconds.

Direct Dial rate per minute: \$0.10

Toll Free rate per minute: \$0.10

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<sup>1</sup> *Effective January 7, 2012, ACN Connect Home and ACN Connect Plus are available to existing Customers only.*

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Issued: December 8, 2011

Effective: January 7, 2012

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**SECTION 5 - CURRENT RATES, (CONT'D.)**

**5.3 Toll Free Services<sup>1</sup>**

**(T)**

Calls are billed in six (6) second increments after a minimum call duration for billing purposes of sixty (60) seconds.

**Residential Toll Free Service**

	<u>InterLATA</u>	<u>IntraLATA</u>
Rate Per Minute:	\$0.10	\$0.10

**Commercial Toll Free Service**

	<u>InterLATA</u>	<u>IntraLATA</u>
Rate Per Minute:	\$0.12	\$0.09

<sup>1</sup> *Effective January 7, 2012, Toll Free Services are available to existing Customers and ACN local exchange service Customers only.*

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**SECTION 5 - CURRENT RATES, (CONT'D.)**

**5.4 [Reserved for Future Use**

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**5.5 Directory Assistance**

Up to two requests may be made on each call to Directory Assistance.

Per Call Charge: \$1.25

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Issued: December 8, 2011

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**SECTION 5 - CURRENT RATES, (CONT=D.)**

**5.6 Business Connect Service<sup>1</sup>**

**(T)**

**A. Switched Rates**

Inbound and Outbound Intrastate Per Minute Rates

IntraLATA: \$0.0900\*  
InterLATA: \$0.1000

**B. Dedicated Rates**

Inbound and Outbound Intrastate Per Minute Rates

IntraLATA: \$0.0750\*  
InterLATA: \$0.0750

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\* Should the Customer's intraLATA usage exceed 25% of overall traffic for two (2) consecutive months, the maximum intraLATA per minute rate for future usage will be \$0.1075 for switched service and \$0.0900 for dedicated service.

<sup>1</sup> *Effective January 7, 2012, Business Connect Services are available to existing Customers only.*

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Issued: December 8, 2011

Effective: January 7, 2012

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