



October 11, 2016  
Via Web Filing

Ms. Jocelyn Boyd, Chief Clerk  
South Carolina Public Service Commission  
101 Executive Center Dr., Suite 100  
Columbia, SC 29210

**RE: Level 3 Telecom of South Carolina, LLC - Name Change Replacement Tariffs**  
**South Carolina PSC Tariff No. 10 - Access Services**  
**South Carolina PSC Tariff No. 11 - Interexchange Services**  
**South Carolina PSC Tariff No. 12 - Local Exchange Services**  
**South Carolina PSC Tariff No. 13 - Private Line Services**  
**Docket No. 2000-505-C - Order No. 2016-429**

Dear Ms. Boyd:

Enclosed for filing please find the above referenced replacement tariffs submitted on behalf of Level 3 Telecom of South Carolina, LLC ("Company"). These tariffs are submitted as a follow up to Order No. 2016-429 issued June 17, 2016, in Docket No. 2000-505-C to reflect the Company's new name and replace in their entirety the Company's South Carolina tariffs currently on file with the Commission. No changes have been made to the services, rates, terms or conditions of the enclosed tariff. The changes that have been made to the tariff are to reflect the Company's new name, delete blank pages, consolidate pages, and renumber in sequence the tariff page numbers, section numbers, reference numbers and update the headers and footers. The Company respectfully requests an effective date of October 17, 2016 for these tariffs.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3002 or via email to cwightman@tminc.com. Thank you for your assistance in this matter.

Sincerely,

/s/Connie Wightman

Connie Wightman  
Consultant

cc: Tammy Chatfield, Level 3 Telecom  
cc: Executive Director, SC Public Service Commission  
file: Level 3 Telecom - South Carolina - Access, IXC, Local, Private Line  
tms: SC11601a

Enclosures

CW/bc

**Level 3 Telecom of South Carolina, LLC**  
Issued by: General Counsel, Regulatory Policy  
1025 Eldorado Boulevard  
Broomfield, CO 80021

South Carolina PSC Tariff No.11  
Original Title Page

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INTEREXCHANGE SERVICES TARIFF

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**This tariff, Level 3 Telecom of South Carolina, LLC, South Carolina PSC Tariff No. 11, replaces in its entirety tw telecom of south carolina llc, PSC Tariff No. 7.**

## **Level 3 Telecom of South Carolina, LLC**

### INTEREXCHANGE SERVICES TARIFF

Rules and regulations applicable for furnishing of Intrastate Interexchange Services to Business Customers by Level 3 Telecom of South Carolina, LLC between one or more points in the State of South Carolina as authorized by the South Carolina Public Service Commission. This tariff is on file with the South Carolina Public Service Commission and may be inspected during regular business hours. Copies also may be inspected during regular business hours at the Company's principal place of business, 1025 Eldorado Boulevard, Broomfield, CO 80021.

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CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the top of the respective pages. Original and revised pages, as named below, comprise all changes from the original price list and are currently in effect as of the date on the top of this page.

| <u>PAGE</u> | <u>REVISION</u> |   | <u>PAGE</u> | <u>REVISION</u> |   | <u>PAGE</u> | <u>REVISION</u> |
|-------------|-----------------|---|-------------|-----------------|---|-------------|-----------------|
| 1           | Original        | * | 31          | Original        | * |             |                 |
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\* - indicates New or Revised Page

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C) - To signify changed regulation.
- (D) - To signify discontinued regulation.
- (I) - Change Resulting in an increase.
- (M) - Moved from another tariff location with no change.
- (N) - New rate, regulation or text.
- (R) - Change resulting in a reduction.
- (T) - Change in text but no Change to rate or regulation.
- (Z) - To signify a correction.

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TARIFF FORMAT

- A. Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the South Carolina Public Service Commission. For example, the Original Page 14 cancels the Original Page 14. Consult the Check Page for the page currently in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
  - 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a).
  - 2.1.1.A.1.(a).I.
  - 2.1.1.A.1.(a).I.(i).
  - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Pages - When a tariff filing is made with the South Carolina Public Service Commission, an updated Check Page accompanies the tariff filing. The Check Page lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Page is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.)

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

**Access Line** - An arrangement which connects the Customer's location to a Company switching center or point of presence.

**Account Codes** - Optional, Customer-defined digits that allow the Customer to identify the individual user, department or client associated with a call. Account Codes appear on the Customer bill.

**Authorized User** - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Carrier's service.

**Business Line Termination** - For use with inbound service only. Incoming calls are routed directly to the Customer's existing local exchange line. No dedicated access terminations are required.

**Commission** - South Carolina Public Service Commission.

**Company or Carrier** - Level 3 Telecom of South Carolina, LLC, unless otherwise clearly indicated by the context.

**Customer** - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

**Dedicated Access** - See Special Access.

**Dedicated Long Distance** - The direct dial service over the Company's carrier's digital network via a DS1 connection between the Company's switch and the carrier's nearest hub.

**End User** - Any person, firm, corporation, partnership or other entity which uses the services of the Carrier under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

**Equal Access** - The ability of the Company to serve End Users on a presubscribed basis rather than through the use of dial access codes.

**Holidays** - Holidays observed by the Company as specified in this tariff.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

LATA - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 17-49, within which a local exchange company provides communications services.

LEC - Local Exchange Company.

Off-Net - Service provided by the Company that is carried in part on the Company's network.

On-Net - Service provided by the Company that is carried entirely on the Company's network.

ORS - South Carolina Office of Regulatory Staff

Premises - A building or buildings on contiguous property.

Special Access Origination/Termination - Where originating or terminating access between the Customer and the interexchange carrier is provided on dedicated circuits. The cost of these dedicated circuits is billed by the access provider directly to the Customer.

Special Construction - Service configurations specifically designed and constructed at a Customer's request.

Subscriber - The person, firm, Customer, corporation or other entity that arranges for the Carrier to provide, discontinue or rearrange telecommunications services on behalf of itself or others under the provisions and terms of this tariff.

Switched Services - Services provided to Customers that utilize Company's switching equipment or Access Service for the origination of interLATA toll calls.

Switchless Services - Services provided to Customers that utilize another carrier's switching equipment or Access Service for the origination of interLATA toll calls.

VersiPaK - Service provided to Customers that allows the grouping of rate components to meet a Customer's specific needs.

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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

The Company is a resale common carrier providing long distance telecommunications services within South Carolina. The service may be provided either via a switched or switchless environment.

Service is provided twenty-four (24) hours per day, seven (7) days a week.

2.2 Limitations

2.2.1 Presubscribed Service is offered in Equal Access areas only.

2.2.2 Service is offered subject to the availability of the necessary facilities and subject to the provisions of this tariff.

2.2.3 The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.

2.2.4 The Company will not be liable for errors in transmission or for failure to establish connections.

2.2.5 Service is available only in conjunction with the Customer's subscription to the Company's Local Exchange Services. For Customers subscribing to the Company's Local Exchange Services, Service is available on a Switchless basis or provisioned on a Dedicated Long Distance facility. If the Customer discontinues services with the Company such that the only remaining service is Switchless and/or Dedicated Long Distance Services, the Company reserves the right to discontinue the Switchless and/or Dedicated Long Distance Services upon providing the Customer a 30-day advance notice of disconnection. The Company may waive the Local Exchange Service requirement for Dedicated Long Distance Facility on an individual case basis.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.3 Use**

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

**2.4 Liabilities of the Company**

2.4.1 No liability of any nature whatsoever shall attach to the Company or any other common carrier that furnishes any portion of the Company's service for damages arising from errors, mistakes, omissions, interruptions, or delays of the Company, or its agents or employees in the course of establishing, furnishing, rearranging, moving, terminating, or changing service or facilities (including the obtaining or furnishing of information in respect thereof or with respect to the Customers of the service or facilities).

In no event shall the Company, or any other common carrier that furnished any portion of the service that the Company provides to end users, be liable for any incidental, indirect, special or consequential damages (including lost revenue or profits) of any kind whatsoever regardless of the cause or foreseeability thereof.

2.4.2 When the services or facilities of other companies are used separately or in conjunction with the Company's facilities in establishing connection to points not reached by the Company's facilities, the Company shall not be liable for any act or omission of such other companies or their agents or employees. This includes the provision of a signaling system database by another company.

2.4.3 The Company shall not be liable for any failure of performance hereunder if such failure is due to any cause or causes beyond the reasonable control of the Company. Such causes shall include, fire, explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing service to restore service in compliance with the Commission's Rules and Regulations.

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INTEREXCHANGE SERVICES TARIFF

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## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

## 2.4 Liabilities of the Company, (Cont'd.)

2.4.4 The Company shall not be liable for any interruptions, delays, errors, or defects in transmission, or for any injury whatsoever, caused by the Customer, or the Customer's agents, end users, or Customers, or by facilities or equipment provided by the Customer.

2.4.5 The Company shall be indemnified and held harmless by the Customer against:

- A. Claims for libel, slander, infringement of copyright or unauthorized use of any trade mark, trade name or service mark arising out of the material, data, information, or other content transmitted by the Customer over the Company's facilities;
- B. Claims for patent infringement arising from combining or connecting the Company's facilities with apparatus and systems of the Customer; and
- C. All other claims arising out of any act or omission of the Customer in connection with any service provided by the Company.

2.4.6 The Company will make adjustments to Customer bills as provided by S.C. Reg. 103-623.

## 2.5 Terminal Equipment

This service must be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

## 2.6 Installation and Termination

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

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**INTEREXCHANGE SERVICES TARIFF**

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.7 Payment and Credit Regulations****2.7.1 Payment Arrangements**

The Customer is responsible for payment of all charges for long distance services furnished to the Customer by the Company. The Customer agrees to pay to the Company any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

All charges due by the Customer are payable to the Company or any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the South Carolina Public Service Commission. Adjustments to Customers' bills shall be made in accordance with S.C. Reg. 103-623.

Objections to billed charges must be reported to the Company within 120 days of receipt of billing. Any claim not filed within this time period shall be deemed waived. Claims must include all supporting documentation and may be submitted online at <https://mylevel3.com/> or by telephone at 1-877-453-8353. The Company shall make adjustments to the Customer's invoice to the extent that circumstances exist which reasonably indicate that such changes are appropriate. Complaints not resolved to the Customer's satisfaction may be escalated to the South Carolina Office of Regulatory Staff, Consumer Services Division, at 1401 Main Street, Suite 900, Columbia, SC 29201.

Charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this tariff.

The Customer shall be responsible for all calls placed by or through Customer's equipment by any person. In particular and without limitation to the foregoing, the Customer is responsible for any calls placed by or through the Customer's equipment via any remote access features. The Customer is responsible for all calls placed via their authorization code as a result of the Customer's intentional or negligent disclosure of the authorization code.

Upon termination of service for any reason, amounts due from the Customer to the Company, including but not limited to, charges for services rendered and termination liability as provided in this tariff, shall become immediately due and payable by the Customer.

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**INTEREXCHANGE SERVICES TARIFF**

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.7 Payment and Credit Regulations, (Cont'd.)****2.7.2 Deposits**

The Company, to safeguard its interests, will require a Customer to make a cash deposit prior to the provision of long distance service, to be held by the Company as guarantee for payment of future charges. Deposits will be collected and held in accordance with S.C. Reg. 103-621.

Deposits will not be requested based on race, sex, creed, national origin, marital status, age, number of dependents, condition of physical handicap, source of income, or geographical area of business.

The payment of a cash deposit in no way relieves the Customer from complying with the Company's requirement for the prompt payment of bills.

The Company, when a Customer is terminating service before completion of the contract term, may apply the deposit to the satisfaction of overdue charges. Interest will be paid on deposits in accordance with S.C. Reg. 103-621.

**2.7.3 Advance Payments**

No advance payment is required.

**2.7.4 Taxes, Surcharges and Fees**

The Company reserves the right to bill any and all applicable taxes, surcharges and fees, including, but not limited to: Federal Excise Tax; State Sales Tax; Municipal Taxes; E911 Surcharges and any taxes, surcharges, fees, charges or other payments contractual or otherwise designated as franchise fees. Such taxes or fees will be itemized separately on the Customer's invoice or billing detail.

**2.7.5 Late Payment Charge and Cost of Collection**

A maximum late payment charge of 1.5% pursuant to 26 S.C. Reg. 103-622.2 may be charged on any Company-billed past due balance.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.7 Payment and Credit Regulations, (Cont'd.)****2.7.6 Returned Item Charge**

A charge consistent with SC Code Ann Section 34-11-70(a)(3) will be assessed for any check or other form of payment returned by the drawee bank or other financial institution for insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank of financial institution. This charge will be assessed in addition to any charges assessed by the drawee bank or any other financial institution.

**2.8 Cancellation by Customer**

Customer may cancel service by providing thirty (30) days written or oral notice to the Company. If the Customer terminates service prior to completion of the term, the Customer will be liable for charges for the balance of the term based on an average of all previous months' usage. If the Customer's service is terminated prior to the completion of the term shown above, the amount of the cash deposit for long distance service will be applied to termination charges.

**2.9 Interconnection**

Service furnished by the Company may be connected with the services or facilities of other carriers. Such service or facilities, if used, are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with the Company's long distance service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

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## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

## 2.10 Refusal or Discontinuance by Company

The Company may refuse or discontinue service under the following conditions and in accordance with Commission Rules. Unless otherwise stated, the Customer will be given five (5) days written notice and allowed a reasonable time to comply with any rule or remedy any deficiency.

- A. For non-compliance with and/or violation of any State or municipal law, ordinance or regulation pertaining to telephone service.
- B. For the use of service for any other property or purpose other than that described in the application.
- C. For failure to meet the Company's credit requirements.
- D. For neglect or refusal to provide reasonable access to the Company for the purpose of inspection and maintenance of equipment owned by the Company.
- E. For non-compliance with and/or violation of the Commission's regulations or the Company's rules and regulations on file with the Commission, provided five (5) working days written notice is given before termination.
- F. For non-payment of bills for telephone service. Suspension or termination of service shall not be made without five (5) working days written notice to the Customer, except in extreme cases.
- G. Without notice in the event of Customer use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
- H. Without notice in the event of tampering with the equipment furnished and owned by the Company.
- I. Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his own expense, all changes in facilities or equipment necessary to eliminate illegal use.

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INTEREXCHANGE SERVICES TARIFF

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.10 Refusal or Discontinuance by Company, (Cont'd.)

- J. For failure of the Customer to make proper application for service.
- K. For Customer's breach of the contract for service between the Company and the Customer.
- L. When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

2.11 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier for tests and adjustments as may be deemed necessary by the Carrier for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made when the interruption is less than twenty-four consecutive hours.

2.12 Tests, Pilots, Promotional Campaigns and Contests

The Carrier may conduct special tests, pilot programs, waivers and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. Such promotions will be filed with the South Carolina Public Service Commission on not less than fourteen (14) days notice with copies filed with the SC ORS.

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## INTEREXCHANGE SERVICES TARIFF

## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

## 2.13 Service Level Standards and Credit Allowances for Interruption of Service

## 2.13.1 Service Level Standards

The Company offers the following service level standards for long distance facilities:

| Criterion            | Definition   | Standard            |
|----------------------|--|---------------------|
| Dial Tone Delay      | The specific time between Customer's going off-hook and the receipt of dial tone from the service telephone central office   | 2.0 seconds maximum |
| Post Dial Delay      | The time from when the last digit is dialed to the moment the phone rings at the receiving location  | 2.0 seconds maximum |
| Noise                | Unwanted electrical signals introduced into the telephone lines by circuit component or natural disturbances which tend to degrade the performance of the line.  | 17 dBmC maximum     |
| Signal Loss          | The diminishment of the signal level strength resulting in decay and quality of the call and signaling   | 3 dB maximum        |
| Minimum Loop Current | Minimum level of current between the originating and terminating locations of a call required to support accurate signaling on the call.   | 23 mA               |
| Grade of Service     | The probability that an attempted call will receive a busy signal, expressed as a decimal fraction. This factor is applicable only to the Company's network and not to any portions of the underlying network provided by another telephone service carrier. | P.01 or better      |
| Change of RespOrg    | The transition of management and administration of a Customer's 8XX telephone number records in the 8XX Service Management System. This standard is applicable when a Customer transfers 8XX telephone number service from one carrier to another.           | 10 days maximum     |

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## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

## 2.13 Service Level Standards and Credit Allowances for Interruption of Service, (Cont'd.)

## 2.13.2 Credit for Interruptions

Interruptions in service, which are not due to the negligence of, or non-compliance with the provisions of this tariff by the Customer, or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer as set forth below for the part of the service that the interruption affects. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff provided that the Customer has opened a trouble ticket by reporting the interruption to the Company's network operations center. The issuance of credits pursuant to this section shall be the Customer's sole remedy for service interruption claims.

- A. An interruption period begins when the Customer reports a service, facility, or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility, or circuit is operative. If the Customer reports a service, facility, or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- B. For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- C. "Interruption" Defined

For the purpose of applying this provision, the word "interruption" shall mean the inability to complete calls either incoming or outgoing or both due to equipment malfunction or human errors. "Interruption" does not include and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capacity shortages. Nor shall the interruption allowance apply where service is interrupted by the negligence or willful act of the subscriber or where the Company, pursuant to the terms of the tariff, suspends or terminates service because of nonpayment of bills due to the Company, unlawful or improper use of the facilities or service, or any other reason covered by the tariff. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this tariff, the subscriber is responsible for providing electric power. Allowance for interruptions of message or measured rate service will not affect the subscriber's local call allowance during a given billing period.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.13 Service Level Standards and Allowances for Interruptions in Service, (Cont'd.)

2.13.2 Credit for Interruptions, (Cont'd.)

D. Credit to Customer

Credits attributable to any billing period for interruptions of service shall not exceed the total charges for that period for the service and facilities furnished by the Company rendered useless or substantially impaired.

E. Calculation of Credit for Service Interruption

The Company guarantees that voice services shall have a minimum service availability of 99.99%. Availability is defined as the time the Company's network is available for processing a telephone call. Upon Customer's request, Company shall credit Customer's invoice for service interruptions of five minutes or more. Credit allowance will be calculated as a percentage of the monthly recurring charge for the affected service(s) as follows:

| <u>Length of Interruption</u>     | <u>Credit Allowance</u> |
|-----------------------------------|-------------------------|
| More than 5 minutes up to 4 hours | 5%                      |
| More than 4 hours up to 8 hours   | 10%                     |
| More than 8 hours up to 12 hours  | 15%                     |
| More than 12 hours up to 16 hours | 20%                     |
| More than 16 hours up to 24 hours | 35%                     |
| More than 24 hours                | 50%                     |

F. Chronic Trouble Service

If two or more trouble tickets have been opened for a particular service in a 30-day period, and the cause of outage is determined to be in the Company's network or system equipment, such service will be deemed a chronic trouble service. If a third trouble ticket is opened on a chronic trouble service within 30 days of the second trouble ticket, the Customer may disconnect the affected service without incurring termination liability.

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## SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

## 2.13 Service Level Standards and Allowances for Interruptions in Service, (Cont'd.)

## 2.13.3 Limitations on Credit Allowances

No credit allowance will be made for:

- A. interruptions due to the negligence of, or non-compliance with the provisions of this tariff, by any party other than the Company, including but not limited to the Customer, authorized user, or other common carriers connected to, or providing service connected to, the service of the Company or to the Company's facilities;
- B. interruptions due to the failure or malfunction of non-Company equipment, including service connected to Customer-provided electric power; in such event, the Company may charge the Customer its then current service call rates;
- C. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- D. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- E. interruptions of service due to circumstances or causes beyond the control of the Company.
- F. Force Majeure: Such causes shall include, without limitation, acts of God, fire, flood, adverse weather conditions, explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, ordinance, rule restriction, regulation, direction, action or request of the United States government or any other government or of any civil or military authority, condemnation or exercise of rights of eminent domain, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing service to restore service in compliance with the Commission's Rules and Regulations.

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**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)****2.14 Special Customer Arrangements**

In cases where a Customer requests special arrangements which may include engineering, installation, construction, facilities, assembly, purchase or lease of facilities, and/or other special services not offered under this tariff, the Company may, at its option, provide the requested service. Special Service Arrangement contracts containing nonrecurring and recurring charges will be filed with the Commission for approval and made available upon request to the ORS.

**2.15 Liability for Calling Card Fraud**

The Customer is liable for the unauthorized use of the Company's service obtained through the fraudulent use of a Company calling card, provided that the unauthorized use occurs before the Company has been notified.

The Customer's liability for unauthorized use shall not exceed the lesser of \$250.00 or the amount of services obtained by unauthorized use prior to notification to the Company. Notwithstanding the foregoing, in situations where the Company issues 10 or more calling cards to a Customer for use by its employees, the Company and the Customer may agree on the Customer's liability for unauthorized use on a case by case basis without regard to this subsection.

**2.16 Telemarketing**

As a telephone utility under the regulation of the Public Service Commission of South Carolina, the Company hereby asserts and affirms that as a reseller of intrastate telecommunications service, the Company will not indulge or participate in deceptive or misleading telecommunications marketing practices to the detriment of consumers in South Carolina, and the Company will comply with those marketing procedures, if any, set forth by the Commission. Additionally, the Company will be responsible for the marketing practices of its contracted telemarketers for compliance with this provision. The Company understands that violation of this provision could result in a rule to Show Cause as to the withdrawal of its certification to complete intrastate telecommunications traffic within the State of South Carolina.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.17 Automatic Number Identification

2.17.1 The Company will provide Automatic Number Identification (ANI) associated with an intrastate service by tariff to any entity (ANI recipient) only under the following terms and conditions:

- A. The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance and completion of a telephone subscriber's call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction.
- B. The ANI recipient may offer to any telephone subscriber with whom the ANI recipient has an established Customer relationship, a product or service that is directly related to products or service previously purchased by the telephone subscriber from the ANI recipient.
- C. The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or to conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.

2.17.2 The ANI recipient or its designated billing agent is prohibited from reselling or otherwise disclosing ANI information to any other third party for any use other than those specified above, unless the ANI recipient obtains the Customer's prior written consent to such resale or disclosure.

2.17.3 Violation of any of the foregoing terms and conditions by any ANI recipient other than a Telephone Corporation shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the Telephone Corporation until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceased or have been corrected. If the Commission determines that there have been three or more separate violations in a 24 month period, delivery of ANI to the offending party shall be terminated under the terms and conditions determined by the Commission.

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SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.18 Applicable Law

This tariff is governed by the Laws of South Carolina.

2.19 Negotiated Rates and Competitive Discounts

Customized service packages at Negotiated Rates or Competitive Discounts may be furnished on a case-by-case basis in response to request by Customers of the Company for proposals or for competitive bids. Service offered under this tariff provision will be provided to Customers pursuant to contract.

Competitive Discounts are available to Customer purchasing services with a contract period of 24 months or greater. Competitive Discounts shall not exceed 30%.

Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this tariff. Specialized rates or charges will be made available to similarly-situated Customers on a nondiscriminatory basis. The Company will consider the following factors when establishing special pricing arrangements: (1) the LATA in which the Customer is located; (2) the horizontal and vertical distance from the central office to the Customer's premises; (3) the availability and location of the network facilities; (4) the type of service; (5) the price of the service; (6) the number of lines (circuits) being used; and (7) the length of the contract terms.

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**SECTION 3 - SERVICE AND RATE DESCRIPTION****3.1 Intrastate Long Distance Service****3.1.1 Description**

Intrastate Long Distance Service is available to Customers who subscribe to the Company's local exchange service at a minimum of one location. The Intrastate Long Distance Service Customer may select the Company for both intraLATA and interLATA calling, or for interLATA-only calling.

A qualified Customer may also subscribe to Intrastate Long Distance Service at other service locations not served by the Company's local exchange service through either the local exchange service provided by another local exchange company ("Switchless") or through a dedicated long distance facility. If the Customer discontinues their Company-provided local exchange services such that the only remaining service is the Switchless location or dedicated long distance facility, the Company reserves the right to discontinue the Switchless and/or dedicated long distance facility service after thirty (30) days advance notice to the Customer.

The Intrastate Long Distance Service Customer may select a usage tier based on estimated usage for locations served by the Company. If the Customer fails to meet the usage requirements for the estimated usage tier, the Company will reassign the Customer to an appropriate tier.

Optional Toll Free Service is offered to Customers at both Company-provided and Switchless locations.

**3.1.2 Timing of Calls**

Each Intrastate Long Distance Service call is billed in six (6) second increments after an initial minimum call duration of six (6) seconds. Partial increments are rounded up to the next full increment on a per call basis.

**3.1.3 Special Access**

When the Customer uses a dedicated trunk group for Intrastate Long Distance service that is not combined with local services provided by the Company, additional charges apply for the Special Access Facility as listed below.

**3.1.4 Account Codes**

Account Codes are available to Intrastate Long Distance Service Customers at rates listed below. Rates vary based on whether the Customer location is served by Company-provided local service.

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SECTION 3 - SERVICE AND RATE DESCRIPTION, (CONT'D.)

3.1 Intrastate Long Distance Service, (Cont'd.)

3.1.5 8XX Toll Free Service

A. Description

8XX Toll Free Service is usage rated and billed in six (6) second increments. Call charges are billed to the Customer and not to the party originating the call. Rates are based on contract terms.

B. Call Timing

The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additional fractional cents will be rounded off to the nearest higher cent, unless specified otherwise in this tariff.

C. Terms of Service

The rates for 8XX Toll Free Service are based on volume and established one (1) year, two (2) year, or three (3) year contracts for the Company's business Customers. The Company will provide Customer notification of the expiration of the contract at least thirty (30) days prior to the expiration of the contract. Upon expiration of a term contract, the service term will automatically renew at the same terms and conditions for successive one (1) year terms unless either party notifies the other thirty (30) days prior to the expiration of the then current term that it wishes to terminate the service.

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SECTION 3 - SERVICE AND RATE DESCRIPTION, (CONT'D.)

3.1 Intrastate Long Distance Service, (Cont'd.)

3.1.6 Rates and Charges

A. Rates Applicable to Locations Served with Company-Provided Local Service

1. Tiered Rate Schedule - All Markets Grandfathered

This section of rates and charges is grandfathered and is only available to existing Customers at existing locations without modification as of August 6, 2012.

| <u>Usage Tier</u> | <u>Rate Per Minute<br/>Outbound</u> | <u>Rate Per Minute<br/>Toll Free</u> |
|-------------------|-------------------------------------|--------------------------------------|
| 0-10,000          | \$0.046                             | \$0.046                              |
| 10,001 - 50,000   | \$0.045                             | \$0.045                              |
| 0,001 - 100,000   | \$0.044                             | \$0.044                              |
| 100,001 - 150,000 | \$0.043                             | \$0.043                              |
| 150,001 - 200,000 | \$0.042                             | \$0.042                              |
| 200,001 - 300,000 | \$0.041                             | \$0.041                              |
| 300,001 - 500,000 | \$0.040                             | \$0.040                              |
| 500,001 - 700,000 | \$0.038                             | \$0.038                              |
| 700,001 - 900,000 | \$0.036                             | \$0.036                              |
| 900,001 and over  | \$0.035                             | \$0.035                              |

2. LD Simple Rate Schedule

a. Grandfathered Rates and Charges - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of May 15, 2015.

| <u>Term</u> | <u>Rate Per Minute<br/>Outbound</u> | <u>Rate Per Minute<br/>Toll Free</u> |
|-------------|-------------------------------------|--------------------------------------|
| Any         | \$0.030                             | \$0.040                              |

b. Rates and Charges

| <u>Term</u> | <u>Dedicated Rate Per<br/>Minute Outbound</u> | <u>Dedicated Rate Per<br/>Minute Toll Free</u> |
|-------------|---|--|
| Any         | \$0.0175                                      | \$0.0400                                       |

| <u>Term</u> | <u>Switched Rate Per<br/>Minute Outbound</u> | <u>Switched Rate Per<br/>Minute Toll Free</u> |
|-------------|--|---|
| Any         | 0.0450                                       | 0.0450  |

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SECTION 3 - SERVICE AND RATE DESCRIPTION, (CONT'D.)

3.1 Intrastate Long Distance Service, (Cont'd.)

3.1.6 Rates and Charges, (Cont'd.)

B. Rates Applicable to Locations not Served with Company-Provided Local Service

|  |         |
|--|---------|
| Rates Per Minute Outbound or Toll Free | \$0.115 |
|--|---------|

C. Special Access Facility

| <u>Per Facility</u>        | <u>Digital Signal</u> | <u>PRI Signal</u> |
|----------------------------|-----------------------|-------------------|
| Monthly Recurring Charge   | \$275.00              | \$425.00          |
| Nonrecurring Charge        | \$500.00              | \$500.00          |
| Move/Change/Restore Charge | \$50.00               | \$50.00           |

D. Account Codes

1. Rates Applicable to Locations Served with Company-Provided Local Service

|                            | <u>Per Group of 100</u> |
|----------------------------|-------------------------|
| Monthly Recurring Charge   | \$5.00                  |
| Nonrecurring Charge        | \$25.00                 |
| Move/Change/Restore Charge | \$25.00                 |

2. Rates Applicable to Locations Not Served with Company-Provided Local Service

|                            | <u>Per Group of 100</u> |
|----------------------------|-------------------------|
| Monthly Recurring Charge   | \$40.00                 |
| Nonrecurring Charge        | \$40.00                 |
| Move/Change/Restore Charge | \$40.00                 |

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**SECTION 3 - SERVICE AND RATE DESCRIPTION, (CONT'D.)****3.2 Bolt on Buckets (BOBs) Long Distance Rate Plans****3.2.1 Description**

BOBs Long Distance Rate Plans are offered to new and renewing Customers of the Company's bundled packages of business line, trunk and ISDN services that include an initial toll usage allowance. The terms, conditions and rates for those services can be found in the local exchange tariffs. This Plan is restricted to Customers who have selected Company as their long distance toll provider of IntraLATA and InterLATA toll or InterLATA toll.

BOBs Long Distance Service applies both to inbound calls (i.e., calls originated via normal shared use facilities and terminated via the Customer's local exchange service access line) and outbound calls (i.e., calls originated by a Customer presubscribed to the Company's long distance service where the Customer dials 1+ the area code and number desired in order to complete the call). BOBs minutes are limited to domestic toll usage and exclude international, local, calling card and switchless traffic.

BOBs calls are billed in six (6) second increments with a minimum initial billing period of six (6) seconds.

The Customer may select BOBs of either 1000, 3000 or 5000 minute bundles for a flat monthly fee based on total estimated usage tiers. The Company reserves the right to reassign the Usage Tier for the Customer failing to meet usage tiers estimated volumes. The Customer may select any combination of bucket bundles. Usage beyond the minutes of use included in the bucket bundle will be billed at the BOB additional minute rate.

Unused minute may not be credited or carried over to the next month.

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SECTION 3 - SERVICE AND RATE DESCRIPTION, (CONT'D.)

3.2 Bolt on Buckets (BOBs) Long Distance Rate Plans, (Cont'd.)

3.2.2 Rates and Charges

A. Tiered Rate Schedule - All Markets Grandfathered

This section of rates and charges is grandfathered and is only available to existing Customers at existing locations without modification as of August 6, 2012.

| Initial<br><u>Minutes</u> | Usage Tier<br>Additional<br><u>(Minutes of Use)</u> | Monthly<br>Recurring<br><u>Charge</u> | Rate per Add'l<br><u>Intrastate Minute</u> | Rate per Add'l<br><u>Toll Free Minute</u> |
|---------------------------|---|---------------------------------------|--|---|
| 1000                      | 0-10,000  | \$32.00                               | \$0.046                                    | \$0.046                                   |
| 1000                      | 10,001-50,000                                       | \$32.00                               | \$0.045                                    | \$0.045                                   |
| 3000                      | 0-10,000  | \$95.00                               | \$0.046                                    | \$0.046                                   |
| 3000                      | 10,001-50,000                                       | \$95.00                               | \$0.045                                    | \$0.045                                   |
| 5000                      | 0-10,000  | \$154.00                              | \$0.046                                    | \$0.046                                   |
| 5000                      | 10,001-50,000                                       | \$154.00                              | \$0.045                                    | \$0.045                                   |

B. LD Simple Rate Schedule

1. Grandfathered Rates and Charges - This section of rates is grandfathered and is only available to existing Customers at existing locations without modification as of May 15, 2015.

| Initial<br><u>Minutes</u> | Monthly Recurring<br><u>Charge</u> | Rate per 1+<br><u>Additional Minute</u> | Rate per Toll Free<br><u>Additional Minute</u> |
|---------------------------|------------------------------------|---|--|
| Up to 1000                | \$21.00                            | \$0.030                                 | \$0.040  |
| Up to 3000                | \$63.00                            | \$0.030                                 | \$0.040  |
| Up to 5000                | \$105.00                           | \$0.030                                 | \$0.040  |

2. Rates and Charges

Dedicated Rates and Charges

| Initial<br><u>Minutes</u> | Monthly<br><u>Recurring Charge</u> | Rate per 1+<br><u>Additional Minute</u> | Rate per Toll Free<br><u>Additional Minute</u> |
|---------------------------|------------------------------------|---|--|
| Up to 1000                | \$16.00                            | \$0.0175                                | \$0.0400                                       |
| Up to 3000                | \$48.00                            | \$0.0175                                | \$0.0400                                       |
| Up to 5000                | \$80.00                            | \$0.0175                                | \$0.0400                                       |

Switched Rates and Charges

| Initial<br><u>Minutes</u> | Monthly<br><u>Recurring Charge</u> | Rate per 1+<br><u>Additional Minute</u> | Rate per Toll Free<br><u>Additional Minute</u> |
|---------------------------|------------------------------------|---|--|
| Up to 1000                | \$24.00                            | \$0.0450                                | \$0.0450                                       |
| Up to 3000                | \$72.00                            | \$0.0450                                | \$0.0450                                       |
| Up to 5000                | \$120.00                           | \$0.0450                                | \$0.0450                                       |

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SECTION 3 - SERVICE AND RATE DESCRIPTION, (CONT'D.)

3.3 Timing of Calls

- 3.3.1 Unless otherwise indicated, all calls are timed in six (6) second increments.
- 3.3.2 For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
- 3.3.3 For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.
- 3.3.4 Call timing ends when the calling station “hangs up,” thereby releasing the network connection. If the called station “hangs up” but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- 3.3.5 Calls originating in one time period as defined in Section 4.3 and terminating in another will be billed the rates in effect at the beginning of each minute.
- 3.3.6 Minimum Call Duration and Rounding

Calls are measured in billing increments identified for each service. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Fractional cents will be rounded to the next higher cent. The minimum charge per call is \$0.01 (one cent) for other than calls included in fixed monthly fees.

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## SECTION 4 - MISCELLANEOUS SERVICES

## 4.1 Dialed Number Identification Service (DNIS)

This feature allows the Customer with 8XX Service to identify the specific number the calling party dialed in order to reach the Customer.

|                          |        |
|--------------------------|--------|
| Monthly Recurring Charge | \$0.00 |
|--------------------------|--------|

|                     |        |
|---------------------|--------|
| Nonrecurring Charge | \$0.00 |
|---------------------|--------|

## 4.2 Pay Telephone Surcharge

## 4.2.1 General Description

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), a per call charge is applicable to all calls that originate from any domestic pay telephone used to access the Company's services.

## 4.2.2 Pay Telephone Surcharge

A charge applies to each call originated from a pay telephone.

|                 |        |
|-----------------|--------|
| Per call charge | \$0.50 |
|-----------------|--------|

## 4.3 Directory Assistance

## 4.3.1 Description

A directory assistance charge applies per operator request for assistance with a directory listing. The Customer may make three requests for a telephone number per call. The directory assistance charge applies regardless of whether the operator is able to supply the requested number. Directory assistance charges are not included in other usage charges.

## 4.3.2 Usage Charges

|                 |        |
|-----------------|--------|
| Per call charge | \$0.60 |
|-----------------|--------|

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## SECTION 4 - MISCELLANEOUS SERVICES, (CONT'D.)

## 4.4 Rates Applicable for Hearing/Speech Impaired Persons

A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive upon request credit on charges for all interLATA toll calls placed between TDDs. The credit to be given on a subsequent bill for such calls placed between TDDs will be 50% of the billed charges.

## 4.5 Toll Blocking

Toll Blocking is an optional feature that permits a Customer to restrict access from its telephone lines or trunks to certain toll services. The following toll service blocking options are available at no charge to the Company's long distance business Customers.

## Blocking

| Blocking Option | Description   |
|-----------------|---|
| 0+              | Restricts access to IntraLATA and InterLATA calls placed through the local operator   |
| 00+             | Restricts access to IntraLATA and InterLATA calls placed through the long distance operator   |
| 01              | Restricts access to operator assisted international calls   |
| 0+NPA+555       | Restricts access to directory assistance. (Access to directory assistance will be permitted via 411 unless the Customer also requests 411 blocking.)  |
| 411             | Restricts access to directory assistance. (Access to directory assistance will be permitted via O+NPA+555 unless the Customer also requests O+NPA+555 blocking.)  |
| 011             | Restricts access to all international direct dialed calls and all direct dialed calls to the following Caribbean countries: Anguilla; Bahamas; British Virgin Islands; Dominican Republic; Jamaica; Northern Marianas Islands; St. Vincent and Grenadines; Antigua/Barbuda; Barbados; Cayman Islands; Grenada; Midway/Wake Island; St. Kitts & Nevis Islands; Trinidad and Tobago; American Samoa; Bermuda; Dominica; Guam; Montserrat; St. Lucia; and Turks & Caicos. This option includes "O1" restriction for access to operator assisted international calling. |

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**SECTION 5 - GRANDFATHERED SERVICES****5.1 Grandfathered Services General Description**

The following services in Sections 5.2 through 5.9 are available only to the Company's Customers of record as of October 15, 2001. Section 5.8 through 5.10 are available only to the Company's Customers of record as of July 2, 2007.

**5.2 TimeOut (1+ Dialing) Service****5.2.1 Description**

TimeOut (1+ Dialing) Service is an interLATA long distance service that is flat rated and is billed in six (6) second increments. Service is available to Customers over the Company's switched or switchless access lines. No minimum volume commitment is required.

This service can also be provided as a dedicated on-net direct dial service over the Company's carrier's digital network utilizing a DS1 connection between the Company's switch and the carrier's nearest hub. All off-net services will be handled on a contractual basis only.

**5.2.2 Timing of Calls**

Long distance usage charges are based on actual usage. Chargeable time begins when a connection is established between the calling station and the called station. Chargeable time ends when either party "hangs up" thereby releasing the network connection. If the called station hangs up, but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the network. Chargeable time does not include time lost because of faults or defects in the connection.

The minimum call duration and rounding of calls for measurement and billing purposes is six seconds. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Fractional cents will be rounded to the next higher cent.

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**SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)****5.2 TimeOut (1+ Dialing) Service, (Cont'd.)****5.2.3 Terms of Service**

The rates for TimeOut (1+ Dialing) Service are based on established one (1) year, two (2) year, or three (3) year term contracts for the Company business Customers. The rates are further segregated between switched and switchless type service. Switchless service may be offered in a package with other services or by itself at a rate or discount offered on a contractual basis. Rates will be offered to the Customer in writing and on a non-discriminatory basis. Contracts resulting from a special request will be submitted for approval and filed with the Commission. The Company will provide Customer notification of the expiration of the contract at least thirty (30) days prior to the expiration of the contract. Upon expiration of a term contract, the service term will automatically renew at the same terms and conditions for successive one year terms unless either party notifies the other thirty (30) days prior to the expiration of the then current term that it wishes to terminate the service

Note: Off-net provisioning will require additional mileage and/or back haul charges to be added.

**5.2.4 TimeOut Long Distance Service Per Minute Rate****A. Switched Service - Charge Per Minute**

|        |          |
|--------|----------|
| 1 Year | \$0.0825 |
| 2 Year | \$0.0800 |
| 3 Year | \$0.0750 |

**B. Switchless Service - Charge Per Minute**

Individual Case Basis, by contract only.

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SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

5.2 TimeOut (1+ Dialing) Service

5.2.5 TimeOut Long Distance Service Per Minute Rate - Dedicated On-Net

A. Usage Rates

|        | <u>Per Minute</u> |
|--------|-------------------|
| 1 Year | \$0.0650          |
| 2 Year | \$0.0600          |
| 3 Year | \$0.0500          |

B. Long Distance Access Facility

| <u>Recurring</u> | <u>Nonrecurring</u> |
|------------------|---------------------|
| \$300.00         | \$500.00            |

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## SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

## 5.3 TimeLine 8XX (Toll Free) Service

## 5.3.1 Description

TimeLine 8XX (Toll Free) Service is usage rated and billed in six (6) second increments. Call charges are billed to the Customer and not to the party originating the call. Rates are based on contract terms.

## 5.3.2 Call Timing

The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additional fractional cents will be rounded off to the nearest higher cent, unless specified otherwise in this tariff.

## 5.3.3 Terms of Service

The rates for TimeLine 8XX (Toll Free) Service are based on established one (1) year, two (2) year, or three (3) year contracts for the Company's business Customers. The Company will provide Customer notification of the expiration of the contract at least thirty (30) days prior to the expiration of the contract. Upon expiration of a term contract, the service term will automatically renew at the same terms and conditions for successive one year terms unless either party notifies the other thirty (30) days prior to the expiration of the then current term that it wishes to terminate the service.

## 5.3.4 TimeLine 8XX (Toll Free) Service Per Minute Rate

|        |          |
|--------|----------|
| 1 Year | \$0.0825 |
| 2 Year | \$0.0800 |
| 3 Year | \$0.0750 |

## 5.3.5 Nonrecurring Charge

A nonrecurring charge applies per toll free number

|                   |         |
|-------------------|---------|
| Charge per number | \$30.00 |
|-------------------|---------|

## 5.3.6 Monthly Recurring Charge for Toll Free Directory Listing

|                            |         |
|----------------------------|---------|
| Monthly charge per listing | \$15.00 |
|----------------------------|---------|

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## SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

## 5.4 TIGR InterLATA Calling Service

The following service is limited to the Company's Customers of record as of September 15, 2002.

## 5.4.1 Dedicated Service

| <u>Monthly Volume Minutes</u> | <u>Term Years</u> | <u>Per Minute Rate</u> |
|-------------------------------|-------------------|------------------------|
| 0 - 50,000                    | 1                 | \$0.059                |
| 0 - 50,000                    | 2                 | \$0.057                |
| 0 - 50,000                    | 3 or more         | \$0.055                |
| 50,001 - 100,000              | 1                 | \$0.055                |
| 50,001 - 100,000              | 2                 | \$0.053                |
| 50,001 - 100,000              | 3 or more         | \$0.051                |
| 100,001 - 150,000             | 1                 | \$0.051                |
| 100,001 - 150,000             | 2                 | \$0.049                |
| 100,001 - 150,000             | 3 or more         | \$0.057                |
| 150,001 or more               | 1                 | \$0.057                |
| 150,001 or more               | 2                 | \$0.045                |
| 150,001 or more               | 3 or more         | \$0.043                |

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Effective Date: October 17, 2016

INTEREXCHANGE SERVICES TARIFF

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SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

5.5 TIGR 8XX Toll Free Service

The following service is limited to the Company's Customers of record as of September 15, 2002.

5.5.1 Dedicated Service

| <u>Monthly Volume Minutes</u> | <u>Term Years</u> | <u>Per Minute Rate</u> |
|-------------------------------|-------------------|------------------------|
| 0 - 50,000                    | 1                 | \$0.059                |
| 0 - 50,000                    | 2                 | \$0.057                |
| 0 - 50,000                    | 3 or more         | \$0.055                |
| 50,001 - 100,000              | 1                 | \$0.055                |
| 50,001 - 100,000              | 2                 | \$0.053                |
| 50,001 - 100,000              | 3 or more         | \$0.051                |
| 100,001 - 150,000             | 1                 | \$0.051                |
| 100,001 - 150,000             | 2                 | \$0.049                |
| 100,001 - 150,000             | 3 or more         | \$0.047                |
| 150,001 or more               | 1                 | \$0.047                |
| 150,001 or more               | 2                 | \$0.045                |
| 150,001 or more               | 3 or more         | \$0.043                |

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SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

5.6 TIGR InterLATA Calling Service Rates

The following service is limited to the Company's Customers of record as of September 14, 2003.

5.6.1 Long Distance Access Facility

|                  |                     |
|------------------|---------------------|
| <u>Recurring</u> | <u>Nonrecurring</u> |
| \$300.00         | \$500.00            |

5.6.2 Switched

| <u>Monthly Volume Minutes</u> | <u>Term Years</u> | <u>Per Minute Rate</u> |
|-------------------------------|-------------------|------------------------|
| 0 - 7,500                     | 1                 | \$0.067                |
| 0 - 7,500                     | 2                 | \$0.065                |
| 0 - 7,500                     | 3 or more         | \$0.063                |
| 7,501 - 15,000                | 1                 | \$0.063                |
| 7,501 - 15,000                | 2                 | \$0.061                |
| 7,501 - 15,000                | 3 or more         | \$0.059                |
| 15,001 - 35,000               | 1                 | \$0.059                |
| 15,001 - 35,000               | 2                 | \$0.057                |
| 15,001 - 35,000               | 3 or more         | \$0.055                |
| 35,001 - 75,000               | 1                 | \$0.055                |
| 35,001 - 75,000               | 2                 | \$0.053                |
| 35,001 - 75,000               | 3 or more         | \$0.051                |
| 75,001 - or more              | 1                 | \$0.051                |
| 75,001 - or more              | 2                 | \$0.049                |
| 75,001 - or more              | 3 or more         | \$0.047                |

5.6.3 Switchless

| <u>Term</u>     | <u>Per Minute Rate</u> |
|-----------------|------------------------|
| 0 - 1 Year      | \$0.110                |
| 2 Years         | \$0.105                |
| 3 or More Years | \$0.100                |

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SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

5.6 TIGR InterLATA Calling Service Rates, (Cont'd.)

5.6.4 Dedicated

| <u>Monthly Volume Minutes</u> | <u>Term Years</u> | <u>Per Minute Rate</u> |
|-------------------------------|-------------------|------------------------|
| 50,001 - 100,000              | 2                 | \$0.044                |
| 50,001 - 100,000              | 3 or more         | \$0.042                |
| 100,001 - 200,000             | 2                 | \$0.042                |
| 100,001 - 200,000             | 3 or more         | \$0.040                |
| 200,001 or more               | 2                 | \$0.040                |
| 200,001 or more               | 3 or more         | \$0.039                |
|                               |                   |                        |
| Digital Signal Facility       |                   |                        |
| Monthly Recurring Charge      |                   | \$275.00               |
| Nonrecurring Charge           |                   | \$500.00               |
|                               |                   |                        |
| PRI Signal Facility           |                   |                        |
| Monthly Recurring Charge      |                   | \$425.00               |
| Nonrecurring Charge           |                   | \$500.00               |
| Move Charge                   |                   | \$50.00                |
| Change Charge                 |                   | \$50.00                |
| Restore Charge                |                   | \$50.00                |
| Expedite Charge               |                   | \$250.00               |
| Order Cancellation Charge     |                   | \$250.00               |
| Due Date Change Charge        |                   | \$30.00                |

Note: If 1+ ten digits is used to dial a local call, the dedicated access facility will accept and complete the call. All calls routed over the dedicated access facility will be considered a long distance call and will be billed as such.

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**SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)****5.6 TIGR InterLATA Calling Service Rates (Cont'd.)****5.6.5 VersiPak Rates**

The following rates apply to qualified VersiPak Customers:

| <u>Monthly Volume Minutes</u> | <u>Term Years</u> | <u>Per Minute Rate</u> |
|-------------------------------|-------------------|------------------------|
| 0 - 10,000                    | 2                 | \$0.061                |
| 0 - 10,000                    | 3                 | \$0.059                |
| 0 - 10,000                    | 5                 | \$0.057                |
| 10,001 - 20,000               | 2                 | \$0.057                |
| 10,001 - 20,000               | 3                 | \$0.055                |
| 10,001 - 20,000               | 5                 | \$0.053                |
| 20,001 or more                | 2                 | \$0.053                |
| 20,001 or more                | 3                 | \$0.051                |
| 20,001 or more                | 5                 | \$0.049                |

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## SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

## 5.6 TIGR InterLATA Calling Service Rates, (Cont'd.)

## 5.6.6 TIGR FlexCall 1+ Service for VersiPak Customers

| Monthly Packaged<br><u>Minutes</u> | Term ( <u>Years</u> ) | Monthly Recurring<br><u>Charge</u> | Additional Minutes of<br><u>Use</u> |
|------------------------------------|-----------------------|------------------------------------|-------------------------------------|
| 3,000                              | 2                     | \$171.00                           | \$0.061                             |
| 3,000                              | 3                     | \$165.00                           | \$0.059                             |
| 3,000                              | 5                     | \$159.00                           | \$0.057                             |
| 8,000                              | 2                     | \$440.00                           | \$0.059                             |
| 8,000                              | 3                     | \$424.00                           | \$0.057                             |
| 8,000                              | 5                     | \$408.00                           | \$0.055                             |
| 13,000                             | 2                     | \$689.00                           | \$0.057                             |
| 13,000                             | 3                     | \$663.00                           | \$0.055                             |
| 13,000                             | 5                     | \$637.00                           | \$0.053                             |
| 18,000                             | 2                     | \$918.00                           | \$0.055                             |
| 18,000                             | 3                     | \$882.00                           | \$0.053                             |
| 18,000                             | 5                     | \$846.00                           | \$0.051                             |

Packaged minutes refer to intrastate and/or interstate minutes.

Does not include intraLATA tariff.

One package per T-1.

Cannot be shared across multiple locations.

Packaged minutes can be shared across Company dialtone services at the same location.

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SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

5.7 TIGR 8XX Toll Free Service Rates and Charges

The following service is limited to the Company's Customers of record as of September 14, 2003.

5.7.1 Nonrecurring Charge

A nonrecurring charge applies per toll free number.

Charge per number \$30.00

5.7.2 Monthly Recurring Charge

A monthly recurring charge applies per toll free directory listing.

Charge per number \$15.00

5.7.3 Switched

| <u>Monthly Volume Minutes</u> | <u>Term Years</u> | <u>Per Minute Rate</u> |
|-------------------------------|-------------------|------------------------|
| 0 - 7,500                     | 1                 | \$0.067                |
| 0 - 7,500                     | 2                 | \$0.065                |
| 0 - 7,500                     | 3 or more         | \$0.063                |
| 7,501 - 15,000                | 1                 | \$0.063                |
| 7,501 - 15,000                | 2                 | \$0.061                |
| 7,501 - 15,000                | 3 or more         | \$0.059                |
| 15,001 - 35,000               | 1                 | \$0.059                |
| 15,001 - 35,000               | 2                 | \$0.057                |
| 15,001 - 35,000               | 3 or more         | \$0.055                |
| 35,001 - 75,000               | 1                 | \$0.055                |
| 35,001 - 75,000               | 2                 | \$0.053                |
| 35,001 - 75,000               | 3 or more         | \$0.051                |
| 75,001 - or more              | 1                 | \$0.051                |
| 75,001 - or more              | 2                 | \$0.049                |
| 75,001 - or more              | 3 or more         | \$0.047                |

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SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

5.7 TIGR 8XX Toll Free Service Rates and Charges, (Cont'd.)

5.7.4 Switchless

| <u>Term</u>     | <u>Per Minute Rate</u> |
|-----------------|------------------------|
| 0 - 1 Year      | \$0.110                |
| 2 Years         | \$0.105                |
| 3 or More Years | \$0.100                |

5.7.5 Dedicated

| <u>Monthly Volume Minutes</u> | <u>Term Years</u> | <u>Per Minute Rate</u> |
|-------------------------------|-------------------|------------------------|
| 50,001 - 100,000              | 2                 | \$0.044                |
| 50,001 - 100,000              | 3 or more         | \$0.042                |
| 100,001 - 200,000             | 2                 | \$0.042                |
| 100,001 - 200,000             | 3 or more         | \$0.040                |
| 200,001 or more               | 2                 | \$0.040                |
| 200,001 or more               | 3 or more         | \$0.039                |
| Digital Signal Facility       |                   |                        |
| Monthly Recurring Charge      |                   | \$275.00               |
| Nonrecurring Charge           |                   | \$500.00               |
| PRI Signal Facility           |                   |                        |
| Monthly Recurring Charge      |                   | \$425.00               |
| Nonrecurring Charge           |                   | \$500.00               |
| Move Charge                   |                   | \$50.00                |
| Change Charge                 |                   | \$50.00                |
| Restore Charge                |                   | \$50.00                |
| Expedite Charge               |                   | \$250.00               |
| Order Cancellation Charge     |                   | \$250.00               |
| Due Date Change Charge        |                   | \$30.00                |

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**SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)****5.7 TIGR 8XX Toll Free Service Rates and Charges, (Cont'd.)****5.7.6. VersiPak**

The following rates apply to qualified VersiPak Customers.

| <u>Monthly Volume Minutes</u> | <u>Term Years</u> | <u>Per Minute Rate</u> |
|-------------------------------|-------------------|------------------------|
| 0 - 10,000                    | 2                 | \$0.061                |
| 0 - 10,000                    | 3                 | \$0.059                |
| 0 - 10,000                    | 5                 | \$0.057                |
| 10,001 - 20,000               | 2                 | \$0.057                |
| 10,001 - 20,000               | 3                 | \$0.055                |
| 10,001 - 20,000               | 5                 | \$0.053                |
| 20,001 or more                | 2                 | \$0.053                |
| 20,001 or more                | 3                 | \$0.051                |
| 20,001 or more                | 5                 | \$0.049                |

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SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

5.7 TIGR 8XX Toll Free Service Rates and Charges, (Cont'd.)

5.7.7 TIGR FlexCall 8XX Service for VersiPak Customers

| <u>Monthly Packaged Minutes</u> | <u>Term (Years)</u> | <u>Monthly Recurring Charge</u> | <u>Additional Minutes of Use</u> |
|---------------------------------|---------------------|---------------------------------|----------------------------------|
| 3,000                           | 2                   | \$171.00                        | \$0.061                          |
| 3,000                           | 3                   | \$165.00                        | \$0.059                          |
| 3,000                           | 5                   | \$159.00                        | \$0.057                          |
| 8,000                           | 2                   | \$440.00                        | \$0.059                          |
| 8,000                           | 3                   | \$424.00                        | \$0.057                          |
| 8,000                           | 5                   | \$408.00                        | \$0.055                          |
| 13,000                          | 2                   | \$689.00                        | \$0.057                          |
| 13,000                          | 3                   | \$663.00                        | \$0.055                          |
| 13,000                          | 5                   | \$637.00                        | \$0.053                          |
| 18,000                          | 2                   | \$918.00                        | \$0.055                          |
| 18,000                          | 3                   | \$882.00                        | \$0.053                          |
| 18,000                          | 5                   | \$846.00                        | \$0.051                          |

Packaged minutes refer to intrastate and/or interstate minutes.

Does not include intraLATA tariff.

One package per T-1.

Cannot be shared across multiple locations.

Packaged minutes can be shared across Company dialtone services at the same location.

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SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

5.8 Explanation of Rates

The regulations set forth in this section explain how to apply the rate table associated with the various services offerings described in Section 5.9.

5.8.1 Timing of Calls

Billing for calls placed over the Company's underlying carrier's network is based on the duration of the call. Timing begins when the called station is answered, as determined by standard industry methods generally in use for ascertaining answers, including answer supervision hardware by which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. Timing ends when either party hangs up.

5.8.2 Computation of Charges

As set forth in Section 5.9, calls will be billed in increments of either: (i) an initial eighteen (18) second period and additional six (6) second periods; (ii) an initial thirty (30) second period and additional six (6) second periods; (iii) an initial sixty (60) second period and additional thirty (30) second periods; or (iv) an initial one (1) minute period and additional one (1) minute periods; or (v) an initial six (6) second period and additional six (6) second period.

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## SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

## 5.9 Rate Schedules

## 5.9.1 Audio Conference Calling

## A. Description of Service

Audio Conference Calling service is an audio service that allows Customers to establish conference calls with individuals located at different sites. Customers may select among the following audio conferencing services when making a conference reservation:

800 Attended- Using the 800 Attended option, each participant to the conference enters into the conference meeting using their pre-assigned conference telephone number. 800 Attended provides a “live” conference operator who will enter each participant into the conference meeting.

800 Unattended- The 800 Unattended option is designed for experienced conference users who do not require a “live” conference operator to greet and enter participants into audioconferencing meetings. Under this option, each participant will dial into their scheduled Unattended call, receive an electronic voice greeting and prompt to enter their pass code into the telephone keypad to enter their conference meeting.

Dial Out- The Dial Out option is available for meetings that require a conference operator to “dial out” to meeting participants at a scheduled meeting time. The Dial Out participant list is either verbally given when the conference reservation is made or the Customer may fax the list of conference participants.

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## SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

## 5.9 Rate Schedules, (Cont'd.)

## 5.9.1 Audio Conference Calling, (Cont'd.)

## A. Description of Service, (Cont'd.)

Local Meet Me Attended- Under the Local Meet Me Attended option, the participant, using a local DID number, dials into the conference meeting using a pre-assigned conference telephone number. Personal 800 numbers also can be used for those who schedule Local Meet Me Attended conferences. The participant will be greeted by a conference operator and each will be asked for the conference password. Additional security information can be requested by the operator such as the participant's name, or their employee number for high security conference meetings.

Local Unattended- Under the Local Unattended option, the participant, using a local DID number, dials into the conference meeting using a pre-assigned conference telephone number. Local Unattended is designed for Customers who are comfortable with audio conference meetings and do not require a "live" conference operator to greet and enter them into the conference call. Each participant will dial into their scheduled Unattended call, receive an electronic voice and prompt to enter the passcode into the telephone keypad to enter their conference meeting.

Audio Conference Customer also may select among the following additional features:

Tape Recording  
Transcription  
Fax  
Tape Copes

## B. Billing Increments

Audio Conference Calls are billed in initial one (1) minute increments and additional periods of one (1) minute. All Audio Conference calls are rounded up to the next full minute

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SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

5.9 Rate Schedules, (Cont'd.)

5.9.1 Audio Conference Calling, (Cont'd.)

C. Rates

Audio Conference Calling Options

|                          | <u>Current Rates</u> | <u>Maximum Permitted Rates</u> |
|--------------------------|----------------------|--------------------------------|
| 800 Attended             | \$.55 per minute     | \$1.10 per minute              |
| 800 Unattended           | \$.45 per minute     | \$0.95 per minute              |
| Dial Out                 | \$.55 per minute     | \$1.10 per minute              |
| Local Meet Me Unattended | \$.30 per minute     | \$0.60 per minute              |
| Local Unattended         | \$.25 per minute     | \$0.50 per minute              |

5.9.2 1+ Long Distance

A. Description of Service

Long Distance is a long distance message telephone service provided between points located within the state.

B. Billing Increments

All Long Distance calls are billed in initial thirty (6) second increments and additional periods of six (6) seconds.

C. Rates

| <u>Current Rates</u>           | <u>Peak</u> | <u>Off Peak</u> |
|--------------------------------|-------------|-----------------|
| Initial 6 seconds              | \$0.0120    | \$0.0120        |
| Additional 6 seconds           | \$0.0120    | \$0.0120        |
|                                |             |                 |
| <u>Maximum Permitted Rates</u> | <u>Peak</u> | <u>Off Peak</u> |
| Initial 6 seconds              | \$0.0280    | \$0.0280        |
| Additional 6 seconds           | \$0.0280    | \$0.0280        |

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SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

5.9 Rate Schedules, (Cont'd.)

5.9.3 Directory Assistance

A. Description of Service

Directory Assistance is a service which provides Customers with access to telephone number information. Customers will incur a directory assistance charge regardless of whether the requested telephone number is listed in the Company's database.

B. Billing Increments

All Directory Assistance calls are billed on a per call basis.

C. Rates

|          | <u>Current Rate</u> | <u>Maximum</u> |
|----------|---------------------|----------------|
| Per call | \$1.2500            | \$1.700        |

D. Toll Free Directory Assistance Listing

A Directory Assistance Listing charge applies to all 800/888/877 numbers requesting Toll Free Directory Assistance Listing

|   | <u>Monthly Recurring</u> | <u>Maximum Rate</u> |
|---|--------------------------|---------------------|
| Toll Free Directory Assistance Listing<br>(Each 800/888/877 number) | \$15.00                  | \$20.00             |

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## SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

## 5.9 Rate Schedules, (Cont'd.)

## 5.9.4 Switched Toll Free Service

## A. Description of Service

Switched Toll Free Service is a inbound 800/888 switched voice product that provides Customers with the capability to receive toll free calls from anywhere within the Continental U.S. including Alaska, Hawaii, Puerto Rico and the U.S. Virgin Islands. Features of this Toll Free Service include Area Code Blocking, 800/888 Number Portability, Toll-Free Directory Assistance Listing.

The Company offers inbound Toll Free Access to its Customers. Rates for these services vary by specific service offering; and/or time of day, day of week, type of access, volume, term of commitment. In addition, the Company offers Toll Free directory assistance listing and other miscellaneous features to Customers of its services.

Intrastate Toll Free services are provided for the origination of Toll Free telecommunications within the state. Rates for Toll Free services originating outside of the state are governed by the Company's Local Switched Services FCC No. 1. Originating availability varies by service type and the Company reserves the right to limit its service origination to specific geographic areas.

All services are available 24 hours a day, seven days a week.

## B. Service Availability

All inbound Switched Toll Free services are available to Customers in any area of the U.S. mainland served by an equal access central office. Calls can be placed from any location in the U.S. mainland, Alaska, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Intrastate Toll Free services are available to Customers in the Serving Areas defined in this Tariff.

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SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

5.9 Rate Schedules, (Cont'd.)

5.9.4 Toll Free Service,(Cont'd.)

C. Billing Increments

Charges are based on intervals of a minimum of 6 seconds and 6 second increments thereof. Rounding to the next highest increment requires the application of Minimum Billed Call increments.

D. Rate Periods

Applicable rate periods (Peak and Off-Peak) are indicated below:

Peak: Monday through Friday, 8:00 AM to 5:00 PM\*

Off Peak: All days, 5:00 PM to 8:00 AM\*, Saturday and Sunday, 8:00 AM to 5:00 PM\*

For the following holidays the Off-Peak Rate Period rates apply, unless a lower rate would normally apply:

New Year's Day\*\*\*

Labor Day\*\*

Memorial Day\*\*

Thanksgiving Day\*\*

Independence Day\*\*\*

Christmas Day\*\*\*

\*-All times are expressed as: To, but not including

\*\*-As federally observed.

\*\*\*-When this holiday falls on a Sunday, the Holiday rate applies to calls placed on the following Monday.

When this Holiday falls on a Saturday, the Holiday calling rate applies to calls placed the preceding Friday.

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SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

5.9 Rate Schedules, (Cont'd.)

5.9.4 Toll Free Service, (Cont'd.)

E. Rates

|   |                               |                 |                                |                 |
|---|-------------------------------|-----------------|--------------------------------|-----------------|
| <u>Monthly Surcharge</u><br>(Each 800/888/877 number ordered) | <u>Current Rate</u><br>\$1.00 |                 | <u>Maximum Rate</u><br>\$15.00 |                 |
| <u>800/888/877 Switched Service</u>                           | <u>Current Rate</u>           |                 | <u>Maximum Rate</u>            |                 |
|   | <u>Peak</u>                   | <u>Off-Peak</u> | <u>Peak</u>                    | <u>Off-Peak</u> |
| Initial 6 seconds   | \$0.0120                      | \$0.0120        | \$0.0280                       | \$0.0280        |
| Additional 6 seconds  | \$0.0120                      | \$0.0120        | \$0.0280                       | \$0.0280        |

5.10 IntraLATA Toll Service

5.10.1 General

A. Description

IntraLATA toll service is furnished for telephone communication between telephones in different local calling areas but within the same LATA in accordance with the regulations and schedules of charges specified in this tariff. The toll service charges specified in this section are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this tariff.

IntraLATA toll calling includes the following types of calls: direct dialed, calling card, collect, third number billed, special toll billing, requests to notify of time and charges, person to person calling and other station to station calls.

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## SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

## 5.10 IntraLATA Toll Service, (Cont'd.)

## 5.10.1 General, (Cont'd.)

## B. Classes of Calls

Service is offered as two classes: station to station calling and person to person calling.

1. Station to Station Service is that service where the person originating the call dials the telephone number desired or gives the operator the telephone number of the desired telephone station or system.
2. Person to Person Service is that service where the person originating the call specifies to an operator a particular person to be reached, a particular mobile unit to be reached, or a particular station, department or office to be reached. The call remains a person to person call when, after the telephone, mobile telephone, or PBX system has been reached and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other agreed upon alternate.

## 5.10.2 Timing of Calls

- A. Unless otherwise indicated, all calls are timed in six (6) second increments following the first eighteen (18) seconds.
- B. For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
- C. For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.
- D. Call timing ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- E. Calls originating in one time period as defined in Section 5.10.3 and terminating in another will be billed the rates in effect at the beginning of each minute.

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SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

5.10 IntraLATA Toll Service, (Cont'd.)

5.10.3 Time Periods Defined

Unless otherwise indicated in this tariff, the following time periods apply.

A. Rate Periods Except Holidays

| <u>Rate Period</u> | <u>Begin Time Period</u> | To, but not<br><u>Including</u> | <u>Days Included</u> |
|--------------------|--------------------------|---------------------------------|----------------------|
| Day                | 8:00 AM                  | 5:00 PM                         | Monday thru Friday   |
| Evening            | 5:00 PM                  | 11:00 PM                        | Monday thru Friday   |
| Night/Weekend      | 11:00 PM                 | 8:00 AM                         | Sunday thru Friday   |
|                    | 8:00 AM                  | 11:00 PM                        | Saturday & Sunday    |
|                    | All Day                  |                                 | Holidays             |

B. Holiday Rate Periods

Holidays Include: Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), and Thanksgiving Day (the fourth Thursday in November) and on resulting legal holidays when Christmas, New Year's Day or Independence Day legal holidays fall on dates other than December 25, January 1, or July 4.

C. All times refer to local time.

Issue Date: October 12, 2016

Effective Date: October 17, 2016

INTEREXCHANGE SERVICES TARIFF

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SECTION 5 - GRANDFATHERED SERVICES, (CONT'D.)

5.10 IntraLATA Toll Service, (Cont'd.)

5.10.4 Call Charges

A. Description

Rates are based on the duration of the call as measured according to Section 5.10.2 above and the time of day rate period of the call as described in Section 5.10.3. In addition, where live or automated operator assistance is required for call completion or billing, a per call service applies.

Charges for all classes of calls may be to the calling station, to the called station when the called party agrees to accept the charges, to an authorized telephone number which is not the called station or the calling station (3<sup>rd</sup> number billing), or to an authorized calling card.

B. Rates and Charges

The following charges apply to each completed call. Fractional cents resulting for any call are rounded up to the next full cent.

| <u>DAY</u>         |                  | <u>EVENING</u>     |                  | <u>NIGHT/WEEKEND</u> |                  |
|--------------------|------------------|--------------------|------------------|----------------------|------------------|
| 1 <sup>st</sup> 18 | Each Add'l 6     | 1 <sup>st</sup> 18 | Each Add'l 6     | 1 <sup>st</sup> 18   | Each Add'l 6     |
| <u>Seconds</u>     | <u>Increment</u> | <u>Seconds</u>     | <u>Increment</u> | <u>Seconds</u>       | <u>Increment</u> |
| \$0.03             | \$0.01           | \$0.03             | \$0.01           | \$0.03               | \$0.01           |

C. Per Call Service Charges

|                               |        |
|-------------------------------|--------|
| Customer Dialed Calling Card  | \$0.30 |
| Person-to-Person              | \$1.70 |
| 3 <sup>rd</sup> Number Billed | \$1.70 |
| Collect                       | \$1.70 |
| All Other Operator Assistance | \$0.70 |