

This Global Crossing Local Services, Inc. South Carolina Tariff No. 2
replaces, cancels and supersedes in its entirety
Global Crossing Telemanagement, Inc. South Carolina Tariff No. 1.

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES

APPLYING TO RESOLD LOCAL EXCHANGE SERVICES

FURNISHED BY

GLOBAL CROSSING LOCAL SERVICES, INC.

WITHIN THE

STATE OF SOUTH CAROLINA

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

TABLE OF CONTENTS

CHECK SHEET2

TABLE OF CONTENTS2

EXPLANATION OF SYMBOLS4

APPLICATION OF TARIFF5

1 EXPLANATION OF TERMS.....6

2 REGULATIONS11

2.1 UNDERTAKING OF THE COMPANY11

2.2 TERMS AND CONDITIONS12

2.3 NOTIFICATION OF SERVICE AFFECTING ACTIVITIES.....13

2.4 PROVISION OF EQUIPMENT AND FACILITIES.....14

2.5 LIABILITY OF THE COMPANY16

2.6 DIRECTORY LISTINGS21

2.7 INTERRUPTIONS IN SERVICE.....22

2.8 OBLIGATIONS OF THE CUSTOMER.....24

2.9 PAYMENT ARRANGEMENTS29

2.10 DISCONTINUANCE OF SERVICE32

2.11 RESTORATION OF SERVICE.....36

2.12 TRANSFERS AND ASSIGNMENTS36

2.13 NOTICES AND COMMUNICATIONS.....37

2.14 PROMOTIONAL OFFERS38

2.15 SPECIAL CUSTOMER OR INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS38

2.16 CUSTOMER SERVICE38

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

TABLE OF CONTENTS, (Cont'd.)

3 SERVICE DESCRIPTIONS AND RATES 39

3.1 LOCAL SERVICE – GENERAL 39

3.2 BUSINESS LINE SERVICE..... 40

3.3 NONECURRING SERVICE CONVERSION, INSTALLATION AND RESTORATION CHARGES 41

3.4 OPTIONAL FEATURES 42

3.5 DIRECTORY LISTINGS 47

3.6 CALL BLOCKING 48

3.7 PRESUBSCRIPTION..... 49

3.8 OPERATOR SERVICES..... 50

3.9 DIRECTORY ASSISTANCE..... 52

APPENDIX A – CURRENT RATES..... 1

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
 225 Kenneth Drive
 Rochester, New York 14623

SC11002

EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purposes indicated below:

- (C) - To signify changed regulation.
- (D) - To signify discontinued regulation.
- (I) - Change Resulting in an increase.
- (M) - Moved from another tariff location with no change.
- (N) - New rate, regulation or text.
- (R) - Change resulting in a reduction.
- (T) - Change in text but no Change to rate or regulation.
- (Z) - To signify a correction.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of resold local exchange service by Global Crossing Local Services, Inc. (hereafter referred to as Global Crossing or the Company) within the State of South Carolina.

The provision of resold local exchange services is subject to existing regulations and terms and conditions specified in this tariff and may be revised, added to, or supplemented by superceding issues.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

1. EXPLANATION OF TERMS

AGENCY

For 911 or E911 service, the government agency(s) designated as having responsibility for the control and staffing of the emergency reporting center.

AUTHORIZED USER

A person, corporation or other entity who is authorized by the Company's customer to utilize service provided by the Company to the customer. The customer is responsible for all charges incurred by an Authorized User.

ATTENDANT

An operator of a PBX console or telephone switchboard.

BUILDING

A structure enclosed within exterior walls, built, erected and framed of component structural parts and designed for permanent occupancy.

CENTRAL OFFICE

An operating office of the incumbent local exchange company where connections are made between telephone exchange lines.

COMMISSION

The Public Service Commission of South Carolina.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

1. EXPLANATION OF TERMS, (Cont'd.)

COMPANY

Global Crossing Local Services, Inc.

CUSTOMER

A person, firm, partnership, limited liability company, corporation, municipality, cooperative association or organization, governmental agency, or other entity receiving telecommunications services.

EMERGENCY

A situation that appears to present immediate danger to person or property.

EMERGENCY SERVICE (ENHANCED 911)

Allows customers to reach appropriate emergency services, including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for the display at the Public Safety Answering Point (PSAP).

ERROR

A discrepancy or unintentional deviation by the Company from what is correct or true. An "error" can also be an omission in the records.

EXCHANGE AREA

The term "Exchange Area" denotes a geographically defined area wherein the telephone industry through the use of maps or legal descriptions sets down specified areas where individual telephone companies hold themselves out to provide communications services. An Exchange consists of one or more central office districts, within which a call between any two points is a local call.

EXCHANGE ACCESS LINE

A central office line furnished for direct or indirect access to the exchange system.

FINAL ACCOUNT

A Customer's outstanding charges still owed to the Company.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

1. EXPLANATION OF TERMS, (Cont'd.)

INVESTIGATIVE OR LAW ENFORCEMENT OFFICER

An officer of the United States, a state or political subdivision of the United States who is empowered by law to investigate or make arrests for crimes related to communications, or an attorney authorized by law to prosecute those crimes.

LATA

A Local Access and Transport Area established pursuant to the Modification of Final Judgement entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Price List F.C.C. No. 4.

LOCAL CALL

A call which is not rated as a long distance call.

LOCAL CALLING AREA

The area, consisting of one or more central office districts, within which a customer for exchange service may make telephone calls without a long distance charge.

LOCAL EXCHANGE CARRIER

A company that furnishes local exchange telephone service.

LOCAL SERVICE

Telephone exchange service within a local calling area.

MOVE

The disconnection of existing service at one location and reconnection of the same service at a new location in the same building or in a different building on the same premises.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

1. EXPLANATION OF TERMS, (Cont'd.)

PBX

A private branch exchange.

PRESUBSCRIPTION

An arrangement whereby a Customer may select and designate to the Company the interexchange carrier(s) it wishes access, without an access code, for completing intraLATA and interLATA toll calls. The selected interexchange carrier is referred to as the Customer's Primary Interexchange Carrier or PIC.

PRIVATE BRANCH EXCHANGE SERVICE

Service providing facilities for connecting central office trunks and tie lines to PBX stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

RECURRING CHARGES

The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

SERVICE COMMENCEMENT DATE

The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and the Customer may mutually agree on a substitute Service Commencement Date.

SERVICE ORDER

The written request for services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

1. EXPLANATION OF TERMS, (Cont'd.)

TELECOMMUNICATIONS RELAY SERVICE (TRS)

Enables deaf, hard-of-hearing or speech-impaired person who use a Text Telephone (TT) or similar devices to communicate freely with the hearing population not using TT or vice versa. A Customer will be able to access the state provider to complete such calls.

TELEPHONE CALL

A voice connection between two or more telephone stations through the public switched exchange system.

TERMINATION OF SERVICE

Discontinuation of both incoming and outgoing service.

TOLL CALL

Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

USER

A customer or any other person authorized by a Customer to use service provided under this tariff.

VANITY NUMBER

This feature allows a Customer to request a specified telephone number, if available, rather than the next available number in a series.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

2. Regulations

2.1 Undertaking of the Company

- A. The Company undertakes to provide the services in this price list on the terms and conditions and at the rates and charges set forth herein.
- B. The Company is responsible under this price list only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity. Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers.
- C. The Company will provide a toll-free number giving Customers access to service personnel during regular business hours.
- D. The Company will comply with any applicable quality of service requirements according to South Carolina laws and rules.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

2. Regulations, (Cont'd.)

2.2 Terms and Conditions

- A. A Customer may be required to enter into written service agreements that shall contain or reference specific descriptions of the service(s) ordered, the rate(s) to be charged, the duration of the agreement, and the terms and conditions of this tariff. The Customer will be required to execute any other documents as may be reasonably requested by the Company.
- B. Service is provided for a minimum period of at least one month, 24 hours a day. A month is considered to have thirty days unless otherwise specified. At the expiration of the initial terms specified in each service order, or in any extension thereof, service shall continue on a month to month basis at the then current price listed, month to month rates, unless terminated by the Customer. Termination of any service(s) shall not relieve the Customer of the obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- C. This tariff shall be interpreted and governed by the laws of the State of South Carolina.
- D. Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.
- E. The services the Company offers shall not be used for any unlawful purpose or for any use for which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- F. In response to a subpoena or investigation or other demand issued or authorized by a court or government agency, the Company will provide customer records and related information without further notice.
- G. The Customer shall not connect any equipment to the network of the underlying provider, except with a minimum of ten (10) days prior written notice to the Company.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

2. Regulations, (Cont'd.)

2.3 Notification of Service Affecting Activities

- A. The Company will provide the Customer reasonable notification of service-affecting activities that may occur in the normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service-affecting activities. The Company will work cooperatively with the Customer to determine reasonable notification requirements. With some emergency or unplanned service affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

2. Regulations, (Cont'd.)

2.4 Provision of Equipment and Facilities

- A. The Company will make reasonable efforts to make services available to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this tariff. The Company does not guarantee availability by any such date and any liability of the Company will be limited by Section 2.5 of this tariff.
- B. The Company shall use reasonable efforts to maintain the services that it furnishes to the Customer. The Customer may not rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the services provided by the Company, except upon the written consent of the Company. The Customer may not permit others to rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the services provided by the Company, except upon the written consent of the Company.
- C. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities, as well as the facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.
- D. The Customer bears all responsibility in the event that the equipment used is not approved or authorized by the Company. The Customer shall supply all electrical power and other utilities necessary to operate or use the services provided.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

2. Regulations, (Cont'd.)

2.4 Provision of Equipment and Facilities, (Cont'd.)

- E. The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the services furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of services offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:
- (i) the transmission of signals by Customer provided equipment or for the quality of, or defects in such transmission; or
 - (ii) the reception of signals by Customer provided equipment; or
 - (iii) network control signaling where such signaling is performed by Customer provided network control signaling equipment.
- F. At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but at the Customer's request extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

2. Regulations, (Cont'd.)

2.5 Liability of the Company

- A. The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays or errors, other defects, or representations by the Company, or use of these services or damages arising out of the failure to furnish the service whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth below. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to the Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.
- B. The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this tariff. The Company's liability, if any, with regard to delayed installation of the Company facilities or commencement of service, shall not exceed \$500. With respect to any other claim or suit, by a Customer or by any others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this tariff, and subject to the provisions of Section 2.7.2, the Company's liability, if any, shall be limited as provided herein.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

2. Regulations, (Cont'd.)

2.5 Liability of the Company, (Cont'd.)

- C. The Company shall be indemnified, defended and held harmless against any claim, loss or damage arising from the use of service offered under this tariff, involving:
- (i) claims for libel, slander, invasions of privacy or infringement of copyright arising from any communication; or
 - (ii) claims for patent infringement arising from combining or using the service furnished by the Company in connection with facilities or equipment furnished by others; or
 - (iii) claims for loss of profit; or
 - (iv) all other claims arising out of any act or omission of others in the course of using services provided pursuant to this tariff.
- D. The Company's failure to provide or maintain services under this tariff shall be excused by labor difficulties, governmental orders, civil commissions, preemption of existing services to restore services in compliance with Part 64, Subpart D, Appendix A, of the F.C.C.'s Rules and Regulations, acts of God and other circumstances beyond the Company's control.
- E. The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's exchange access lines. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company personnel, or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service without liability.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

2. Regulations, (Cont'd.)

2.5 Liability of the Company, (Cont'd.)

2.5.1 Emergency 911 Service

- A. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any equipment and facilities furnishing this service.
- B. The Company shall make access to 911 emergency services at a service quality level that is at least equivalent to the 911 emergency service provided by the incumbent local exchange company.
- C. In the event of temporary disconnection for non-payment of residential local service, customer access to 911 emergency services shall be available.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

2. Regulations, (Cont'd.)

2.5 Liability of the Company, (Cont'd.)

2.5.2 Directory Listings

- A. In the absence of gross negligence or willful misconduct, and except for any allowances stated below, no liability for damages arising from errors or mistakes in or omissions of any directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company.
- B. An allowance for errors or mistakes in or omissions of any published directory listings or for errors or mistakes in or omissions of listings obtainable from the directory assistance operator shall be given as follows:
- (i) Free Listings: For free or non-charged published directory listings credit shall be given at the rate of one times the monthly tariff rate for an additional or charge listing affected for the life of the directory or the charge period during which the error, mistake or omission occurs.
 - (ii) Charge Listings: For each additional or charge published directory listings, credit shall be given at the monthly tariff rate for each such listing for the life of the directory or the charge period during which the error, mistake or omission occurs.
 - (iii) Operator Records: For free or charge listings obtainable from records used by the directory assistance operator, upon notification to the Company of the error, mistake or omission in such records by the customer, the Company shall be allowed a period of three business days to make a correction. If the correction is not made in that time, credit shall be given at the rate of 2/20ths of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

2. Regulations, (Cont'd.)

2.5 Liability of the Company, (Cont'd.)

2.5.2 Directory Listings, (Cont'd.)

B. (Cont'd.)

- (i) Credit limitation: The total amount of the credit provided for the preceding paragraphs (i) and (ii) shall not exceed, on a monthly basis the total of the charges for each charge listing as specified in paragraph (ii), for the line or lines in question.
- (ii) Definitions: As used in paragraphs (i), (ii) and (iii) above, the terms "error," "mistake," or "omission" shall refer to a discrepancy in the directory listing or directory assistance records which the Company has failed to correct and where the error affects the ability to locate a particular customer's correct telephone number. The terms shall refer to addresses only to the extent that an error, mistake or omission of an address places the Customer on a street or a community different from the one provided to the Company.
- (iii) Notice: Such allowances or credits as specified in paragraphs (i) and (ii) above, shall be given upon notice to the Company by the Customer that such error, mistake or omission has occurred; provided, however, that when it is administratively feasible for the Company to have knowledge of such error, mistake or omission, the Company shall give credit without the requirement of notification by the Customer.

2.5.3 Caller ID Blocking

- A. The Company shall have no liability for monetary damages (including without limitation claims for direct, indirect, special, incidental or consequential damages, whether or not the Company has been advised of the possibility of such damages), arising from any failures, errors, malfunctions or omissions of Caller ID Blocking, whether or not arising from or relating to any ordinary negligence by the Company.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

2. Regulations, (Cont'd.)

2.6 Directory Listings

- A. The Company will, as a service to the Customer, arrange for listing of the Customer's phone number in the local white pages telephone directories, such listing to consist of one line of standard type. The Company's liability with respect to directory listings is set forth in Section 2.5.2 preceding. The Customer must contact its yellow pages representative concerning its advertising in yellow pages directories.
- B. When a Customer with a non-published telephone number, as defined herein, places a call to Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such governmental authority. By subscribing to service under this tariff, the Customer acknowledges and agrees with the release of information as described above.
- C. In conjunction with a non-published telephone number, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number. The Company will try to prevent the disclosure of such telephone number, but will not be liable should such number be divulged.
- D. The Company shall not be liable for any act or omission concerning the implementation of presubscription as defined herein.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

2. Regulations, (Cont'd.)

2.7 Interruptions in Service

- A. An interruption is deemed to have occurred when the phone lines of the underlying carrier are inoperative. If a Customer reports a facility, service or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

2.7.1 Temporary Suspension for Repairs

- A. The Company's underlying provider shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, the Company will give the Customers who may be affected as reasonable notice thereof as circumstances will permit, and will perform the work with reasonable diligence, and if practicable at times that will cause the Customer the least inconvenience. When the Company's services are being repaired or changed, it shall take appropriate precautions to avoid unnecessary interruptions of the Customer's service.

2.7.2 Credit Allowance for Interruptions

- A. Interruptions of more than 24 hours which are reported to the Company, and which are not due to the negligence or willful act of the Customer, are credited to the Customer at the pro rata portion of that month's charges for the period of days and for that portion of the service and facilities rendered useless or inoperative. The credit may be provided by a credit on a subsequent bill. Credit is not allowed for interruptions to service of less than 24 hours.
- B. For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the monthly recurring charges specified thereunder for local line or local trunk service and is dependent upon the length of interruption. Only those facilities on the interrupted portion of circuit will receive a credit.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

2. Regulations, (Cont'd.)

2.7 Interruptions in Service, (Cont'd.)

2.7.3 Limitations on Credit Allowances

A. No credit allowances will be made for:

- (i) interruptions due to the negligence of, or non-compliance with the provisions of this tariff by the Customer; nor
- (ii) interruptions caused by Customer-provided equipment; nor
- (iii) interruptions caused by electric power failure where Customer furnishes electric power; nor
- (iv) interruptions which are restored on or before the day after the interruption is reported or discovered by the Company.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

2. Regulations, (Cont'd.)

2.8 Obligations of the Customer

A. The Customer shall be responsible for:

- (i) the payment of all applicable charges pursuant to this tariff;
- (ii) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's services.

2.8.1 Claims

A. With respect to any service provided by the Company, the Customer shall indemnify, defend and hold the Company harmless from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorney's fees for:

- (i) Any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- (ii) Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

2. Regulations, (Cont'd.)

2.8 Obligations of the Customer, (Cont'd.)

2.8.2 Station Equipment

- A. The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service is required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the discontinuance, credit allowance for service interruptions as set forth in Section 2.7.2 is not applicable.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

2. Regulations, (Cont'd.)

2.8 Obligations of the Customer, (Cont'd.)

2.8.3 Interconnection of Facilities

- A. Any special interface equipment necessary to achieve compatibility between the facilities used by the Company for furnishing local exchange service and the channels, facilities, or the equipment of others may be provided at the Customer's expense. The Customer shall be liable for damages resulting from the Customer's use of non-compatible equipment.
- B. Local services may be connected to the services or facilities of other communication carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communication carriers which are applicable to such connections.
- C. Services furnished under this tariff may be connected to the Customer provided terminal equipment in accordance with the provisions of this tariff.
- D. The Customer shall not connect any equipment to the Company's network or lines, except with at least ten (10) days prior written notice to the Company.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

2. Regulations, (Cont'd.)

2.8 Obligations of the Customer, (Cont'd.)

2.8.4 Inspections

- A. Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.8.2 for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company provided facilities. No credit will be given for any interruptions occurring during such inspections.
- B. If the protective requirements for the Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action it deems necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

2. Regulations, (Cont'd.)

2.9 Payment Arrangements

The Customer is responsible for payment of all charges for services furnished by the Company to the Customer or its Authorized Users. Objections must be received by the Company within a reasonable period of time after receipt of the bill, or all the charges shall be deemed correct and binding upon the Customer. If an entity other than the Company imposes charges of the Company, in addition to its own internal costs, in connection with a service for which a Company nonrecurring charge is specified, those charges may be passed on to the Customer.

2.9.1 Taxes and Surcharges

- A. The Customer is responsible for the payment of any sales, use, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision of local exchange service, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g. county and municipal taxes) will only be recovered from those Customers located in the affected jurisdictions. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

2. Regulations, (Cont'd.)

2.9 Payment Arrangements, (Cont'd.)

2.9.2 Bills and Collection of Charges

- A. Bills will be rendered monthly to the Customer. Fixed monthly recurring charges are billed in advance. Usage charges and minimum charges for service are billed in arrears. The Customer shall be liable for all accrued local charges, directory charges, long distance charges and other charges arising prior to the service commencement date, as defined herein, and shall pay the Company for any such charges which may be assessed against the Company in any manner.
- B. All service, installation, monthly recurring charges and nonrecurring charges are due and payable upon receipt.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

2. Regulations, (Cont'd.)

2.9 Payment Arrangements, (Cont'd.)

2.9.2 Bills and Collection of Charges, (Cont'd.)

- C. For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- D. Amounts not paid within 30 days after the date of invoice are considered past due. A late payment charge of 1.5%, or lower if required by law, per month shall apply to amounts shown on a monthly bill that remain after the due date. The late payment charge does not apply to any taxes the Company is required by law to levy on a customer. In the event the Company incurs fees or expenses, including attorney's fees, in collecting or attempting to collect any charges owed the Company, the Customer will be liable to the Company for payment of all such fees and expenses reasonably incurred.
- E. A \$15.00 charge will be assessed for checks with insufficient funds or non-existing accounts.
- F. When a Customer chooses to place an information services provider call or elects to make or receive calls via a carrier other than their pre-subscribed carrier (10XXX), the Customer shall be solely liable for such calls, any and all charges related to such calls, whether the charges are initially billed to the Company or billed directly to the Customer by the information service provider or carrier, and an applicable rebilling charge of 10%, in addition to the charges for the services provided by the Company to the Customer.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

2. Regulations, (Cont'd.)

2.9 Payment Arrangements, (Cont'd.)

2.9.3 Disputed Bills

- A. The Customer shall notify the Company of any disputed items on a bill within a reasonable period of time after receipt of the bill. The existence of a disputed amount does not relieve the Customer of the obligation to pay current charges. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Commission in accordance with the Commission's rules of procedure.
- B. The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.
- C. The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

2. Regulations, (Cont'd.)

2.10 Discontinuance of Service

- A. The discontinuance of service by the Company pursuant to this section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished during the time of or up to discontinuance of service.
- B. Upon the Company's discontinuance of service to the Customer pursuant to this section, all applicable charges, including termination charges, shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff.

2.10.1 Discontinuance of Service by the Company

- A. The Company may discontinue or suspend service to the Customer without prior written notice without incurring liability for the following reasons:
- (i) In the event of fraudulent, careless, negligent or unlawful use of the Company's equipment, facilities, property or services; or
 - (ii) In the event of a condition found on the Customer's premises to be hazardous or dangerous to the Customer, to other customers of the Company, to the public or to employees of the Company; or
 - (iii) In the event of the Customer's use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

2. Regulations, (Cont'd.)

2.10 Discontinuance of Service, (Cont'd.)

B. (Cont'd.)

2.10.1 Discontinuance of Service by the Company, (Cont'd.)

- B. The Company may discontinue or suspend service to the Customer upon no less than 15 days written notice without incurring liability for any of the following reasons:
- (i) For noncompliance with or violation of any state or municipal law, ordinance, or regulation pertaining to telephone service;
 - (ii) Customer violation of the Company's rules pertaining to the issue of nonstandard equipment, if a reasonable attempt has been made to notify the Customer and the Customer is provide a reasonable opportunity to remedy the situation;
 - (iii) Failure to pay a bill for service within thirty (30) days from the date of issuance of the bill.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

2. Regulations, (Cont'd.)

2.10 Discontinuance of Service, (Cont'd.)

B. (Cont'd.)

2.10.2 Discontinuance of Service by Customer

- A. If the Customer cancels a service order or terminates service before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.7), the Customer agrees to pay to the Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set for the in 2.9.2, all costs, fees, and expenses incurred in connection with:
- (i) all nonrecurring charges reasonably expended by the Company to establish service to the Customer, plus
 - (ii) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer, plus
 - (iii) all recurring charges specified in the applicable service order tariff for the balance of the then current term.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

2. Regulations, (Cont'd.)

2.10 Discontinuance of Service, (Cont'd.)

B. (Cont'd.)

2.10.3 Cancellation of Application for Service

- A. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
- B. Applications for service may be cancelled prior to the start of service or prior to any special construction. No charges will be imposed except for those specified above.
- C. The special charges described above will be calculated and applied on a case-by-case basis.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

2. Regulations, (Cont'd.)

2.11 Restoration of Service

When the Customer's service has been disconnected in accordance with this tariff and the service has been terminated through the completion of a Company service order, service will be re-established only upon the basis of an application for new service.

2.12 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights and duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (I) to any subsidiary, parent, Company affiliate of the Company; (ii) pursuant to any sale or transfer of substantially all the assets of the Company; or (iii) pursuant to any financing, merger or reorganization of the Company.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

2. Regulations, (Cont'd.)

2.13 Notices and Communications

- A. The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- B. The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate an address on the bill for service to which the Customer shall mail payment for that bill.
- C. All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall have been presumed to have been delivered to the party on the third business day following the deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- D. The Company or Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

2. Regulations, (Cont'd.)

2.14 Promotional Offers

The Company may, from time to time, make promotional offerings of its services. The promotional offerings may be limited as to the duration, the date and times of the offering and the locations where the offerings are made.

2.15 Special Customer or Individual Case Basis (ICB) Arrangements

Arrangements may be developed on a case-by-case basis in response to a bona fide request of a prospective Customer to develop a competitive bid for services at rates not generally offered under this tariff. ICB rates will be offered to the Customer in writing and in a non-discriminatory basis.

2.16 Customer Service

Customer service personnel are available twenty-four (24) hours a day, seven days a week and may be reached toll-free at the telephone number provided on the Customer's invoice.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

3. Service Descriptions and Rates

3.1 Local Service - General

- A. Global Crossing Local Services, Inc.'s basic local service enables the Customer to:
- (i) receive calls from other stations on the public switched telephone network;
 - (ii) place calls to other stations on the public switched telephone network;
 - (iii) access the Company's operators and business office for service related assistance; directory assistance for the local calling area; toll free telecommunications services; enhanced 911 services for emergency calling; and Telephone Relay Service; and
 - (iv) access the interexchange network. The Customer may presubscribe to the carrier of their choice for interLATA and intraLATA calling, or the Customer may access a provider on an *ad hoc* basis by dialing the provider's Carrier Identification Code (10XXX).
- B. The local calling area, including additional exchanges and expanded service areas will be the same as that provided by the incumbent local exchange company, descriptions of which may be found in the telephone directory published by the incumbent local exchange company.
- C. Service will be offered in the service areas in which the Company has been certified by the Public Service Commission of South Carolina.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

 3. Service Descriptions and Rates, (Cont'd.)

3.2 Business Line Service

- A. Global Crossing Local Services, Inc. offers its Customers the option of purchasing resold, business line service and optional features. Per Call and Per Minute Local Usage charges as specified herein may be applied to some direct dialed local and expanded local calls. Rate Group assignments are equivalent to those areas and groups specified by the incumbent local exchange carrier.

3.2.1 Maximum Rates

Rate groups include total main station lines
and non DID analog PBX trunks:

	Access Lines Served	Maximum Monthly Recurring Charge
Rate Group 1	1 to 7,000	\$80.00
Rate Group 2	7,001 to 15,000	\$82.00
Rate Group 3	15,001 to 28,500	\$85.00
Rate Group 4	28,501 to 50,000	\$90.00
Rate Group 5	50,001 to 78,000	\$90.00
Rate Group 6	78,001 to 125,000	\$95.00
Rate Group 7	125,001 and up	\$95.00

Extended Area Calling
(where available and applicable): \$0.75 per minute

 Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

3. Service Descriptions and Rates, (Cont'd.)

3.3 Nonrecurring Service Conversion, Installation and Restoration Charges

- A. A Service Conversion charge applies when the Customer's existing service is converted to Global Crossing.
- B. An Installation charge applies when new service is established through the Company.
- C. A Restoration charge applies each time a service is reconnected after suspension or termination for non-payment, but before cancellation of service.

3.3.1 Maximum Rates

	Maximum First Line	Maximum Add'l Lines
Service Conversion	\$20.00	\$20.00
Installation	\$120.00	\$50.00
Restoration	\$50.00	\$20.00

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

3. Service Descriptions and Rates, (Cont'd.)

3.4 Optional Features

A. Descriptions

Some features may not be available or compatible with some services and certain key sets and PBX systems.

Call Forward Busy Line

This optional feature forwards calls to a busy station to a predetermined number. Calls cannot be forwarded to an International Direct Distance Dialing (IDDD) number. The Customer is charged any applicable usage charges for the forwarded call. Call Forward Busy Line (Expanded) allows a Customer to have incoming calls forwarded to a predetermined number in a different central office switch if the called number is busy.

Call Forward Don't Answer

This optional feature allows users to re-route a call to a predetermined station in the event that the call is not answered within a Customer-specified number of rings. The Customer is charged for any applicable usage charges on the forwarded call. Call Forward Don't Answer (Expanded) allows a Customer to have incoming calls forwarded to a predetermined number in a different central office switch if the called number is not answered within a present number of ringing cycles.

Call Forward Variable

This optional feature allows all calls directed to a telephone number to be routed to a Customer defined telephone number. The Customer is charged any applicable usage charges for the re-routed call. The Customer can activate/deactivate Call Forward and define a telephone number where all calls will be forwarded. Calls cannot be forwarded to an International Direct Distance Dialing (IDDD) number.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

3. Service Descriptions and Rates, (Cont'd.)

3.4 Optional Features, (Cont'd.)

A. Descriptions, (Cont'd.)

Call Forward Busy/Don't Answer

Allows calls to be forwarded to a designated number if the line equipped with this feature is busy or if the call is not answered after a customer-specified number of ring cycles. This feature is activated on a single line or at the end of an incoming hunt group. It will not work on a line that is not the last line in the hunt group. The Customer is charged any usage charges for the forwarded call.

Call Forward Remote Access

Allows the Customer access to the Call Forward features from a remote location in order for the Customer to program a call station for call forwarding.

Call Return

Allows a Customer to automatically redial the telephone number of the last incoming call to that line, regardless of whether the call was answered, unanswered, or busy. After the recall is activated, and unless the number is blocked as described below, an announcement of the number is provided to the Customer, who then has the choice of either continuing the recall by entering a code, or terminating the recall by hanging up. If the redialed number is busy, a distinctive ring alerts the Customer when the number becomes available. If the telephone number of the last incoming call has been blocked through the use of a service such as Caller ID Blocking, the number cannot be redialed.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

3. Service Descriptions and Rates, (Cont'd.)

3.4 Optional Features, (Cont'd.)

A. Descriptions, (Cont'd.)

Call Waiting

Provides a tone to notify the Customer on an existing call that a second call is waiting. The Customer may choose to put the existing call on hold while checking the incoming call.

Caller ID

Allows for the automatic delivery of a calling party's name and number to the called Customer. The telephone number is displayed on Customer-provided equipment.

Caller ID Block/Unblock

A calling party may prevent or allow the delivery of their name and/or number to the called party by dialing an access code immediately prior to placing a call.

Continuous Redial

Allows a Customer to automatically redial the last telephone number dialed. If the called number is busy, the number is redialed for a limited period of time. A distinctive ring alerts the Customer when the called number becomes available.

Direct Connect Line

Allows a local service line to automatically dial a designated telephone number whenever the originating line goes off-hook. This feature is assigned to a phone which is used only for one purpose. Some typical applications include security or alarm lines and hotel courtesy phones provided at airports. Initial set-up and any subsequent changes must be made by Global Crossing.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

3. Service Descriptions and Rates, (Cont'd.)

3.4 Optional Features, (Cont'd.)

A. Descriptions, (Cont'd.)

Ground Start

Special Central Office signaling required for certain PBX systems to receive dial tone from the Central Office.

Hunting

The hunting feature routes a call to an idle line in a prearranged group when the called telephone number is busy. Hunting does not work with Call Forward Busy and Don't Answer.

Remote Call Forward

Allows the Customer to automatically forward calls from one telephone number to another. The Customer is charged any applicable usage charges on the forwarded call.

Speed Dial

Allows the Customer to designate up to six numbers to be called by dialing a code.

Speed Dial, Expanded

Allows the Customer to designate up to thirty numbers to be called by dialing a code.

Three Way Calling

Allows a User to add a third party to an existing conversation without expensive conferencing equipment. This feature also allows a user to place a call on hold in order to make a consultation call on the same line. When the consultation call is completed the User hangs-up or depresses the flash key on the telephone and is reconnected to the original conversation.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

3. Service Descriptions and Rates, (Cont'd.)

3.4 Optional Features, (Cont'd.)

B. Maximum Rates

	Maximum Monthly Recurring Charge	Maximum Nonrecurring Charge	Maximum Per Use Charge
Call Forward Variable	\$15.00	\$21.00	
Call Forward Don't Answer	\$10.00	\$21.00	
Call Forward Busy Line	\$10.00	\$21.00	
Call Forward Busy Line/ Don't Answer	\$15.00	\$21.00	
Call Forward Remote Access	\$20.00	\$21.00	
Call Return			\$4.00
Speed Dial (8-Code)	\$10.00	\$21.00	
Speed Dial, Expanded (30-Code)	\$15.00	\$21.00	
Call Waiting	\$15.00	\$21.00	
Caller ID	\$20.00	\$21.00	
Three Way Calling	\$15.00	\$21.00	\$4.00
Repeat Redialing			\$4.00
Hunting	\$20.00	\$21.00	
Vanity Number		\$21.00	
Remote Call Forward	\$20.00	\$21.00	
Direct Connect Line	\$2.00	\$5.00	
Change Call Blocking	\$2.00	\$2.00	
Call Trace			\$20.00

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

 3. Service Descriptions and Rates, (Cont'd.)

3.5 Directory Listings (Business Line and PBX Service)

A. Descriptions

Directory listings will be provided in accordance with Section 2.6 of this tariff. The following types of listings are available:

- 3.5.1 Primary Listing. A primary listing contains the name of the Customer, or the name under which business is regularly conducted, as well as the address and telephone number of the Customer. Primary listings are provided at no charge.
- 3.5.2 Additional Listings. Additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein.
- 3.5.3 Extra Line Listings. Provides additional information after a main or additional listings.
- 3.5.4 Foreign Listings. A foreign listing is one which is published in a directory not in the Customer's immediate calling area.
- 3.5.5 Cross Reference Listing. This provides a reference to another listing in the same directory.
- 3.5.6 Non-Listed Numbers. Non-listed numbers are those which provide for the omission or deletion of the Customer's listing from the telephone directory. Such listings are available from directory assistance.
- 3.5.7 Non-Published Listings. Non-published listings are not printed in directories nor are they available from directory assistance. Non-published listings are subject to the provisions set forth in Sections 2.2 and 2.6.

B. Maximum Rates

	Maximum Nonrecurring Charge	Maximum Monthly Recurring Charge
Primary Listing	\$0.00	\$0.00
Additional Listing	\$20.00	\$5.00
Extra Line Listing	\$20.00	\$5.00
Foreign Listing	\$20.00	\$5.00
Cross Reference Listing	\$20.00	\$5.00
Non-Listed Number	\$20.00	\$8.00
Non-Published Number	\$20.00	\$12.00

 Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

3. Service Descriptions and Rates, (Cont'd.)

3.6 Call Blocking

- A. Blocking service is a feature that permits the Customer to restrict access from their telephone lines to various discretionary services. Unless otherwise noted, there will be no charge for blocking service requested at initial installation. Requests for blocking (or unblocking) subsequent to initial installation of service will incur a nonrecurring charge.

3.6.1 500, 554, 550, 700, 900, 920, 940, and 976 Blocking

- A. Allows the Customer to block calls beginning with the 500, 554, 550, 700, 900, 940, and 976 prefixes (e.g. 500-NXX-XXXX). Blocking of individual prefixes is not available.

Per Request – No Charge

3.6.2 Toll Restrict (1+ and 0+) Blocking

- A. Allows the Customer to block outgoing long distance and/or operator service calls that would generate usage charges. Toll Restrict Blocking will not block the following types of calls: Emergency 911, 1+8XX (toll free) and operator assisted calls.

Per Request:

Maximum Installation Charge	\$20.00
Maximum Monthly Recurring Charge	\$10.00

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

3 Service Descriptions and Rates, (Cont'd.)

3.7 Presubscription

A. Description

A Customer may presubscribe to the carrier(s) of their choice for interLATA and intraLATA calling. When interLATA and intraLATA carriers are changed with one request, a single charge will apply.

B. Maximum Rates

IntraLATA and/or InterLATA Carrier Change:

Maximum - \$20.00 per line, per occurrence

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

3. Service Descriptions and Rates, (Cont'd.)

3.8 Operator Services

A. General

3.8.1 The Customer has the option of contacting the incumbent local exchange company operator for general information, such as dialing instructions, country or city codes, area code information and Customer Service 800 numbers. The Customer may obtain the assistance of an incumbent local exchange operator to complete local exchange telephone calls in the following manner:

- (i) **Third Party Billing.** Provides the Customer with the ability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.
- (ii) **Collect Calls.** Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.
- (iii) **Person to Person.** Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.
- (iv) **Busy Line Verification and Emergency Interrupt.** Allows the User, with operator assistance, to check the status of a line that has a busy signal. Emergency Interrupt allows the User, with operator assistance to interrupt the call in progress to verify the called party's use of the line.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

 3. Service Descriptions and Rates, (Cont'd.)

3.8 Operator Services, (Cont'd.)

B. Maximum Rates

	Maximum Surcharge	Maximum Initial Minute of Use*	Maximum Add'l Minute of Use*
Person to Person	\$4.00	\$0.60	\$0.60
Third Party Billed	\$1.50	\$0.60	\$0.60
Collect	\$1.50	\$0.60	\$0.60
Busy Line Verification	\$5.00		
Busy Line Verification Third Party Billed	\$2.50		
Emergency Interrupt	\$9.00		

*Usage charges are rounded to the nearest minute.

 Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
 225 Kenneth Drive
 Rochester, New York 14623

SC11002

3. Service Description and Rates (cont'd)

3.9 Directory Assistance

A. Description

The Customer may access Directory Assistance for the purpose of determining phone numbers within its local calling area by calling the Directory Assistance Operator. A maximum of two number requests per call will be allowed.

The Customer will have the option of utilizing Directory Assistance Call Completion for the option of placing a call to the number requested.

B. Maximum Rates

For all calls to directory assistance, the following charge will apply:

Maximum per request - \$3.00

For all requests for Directory Assistance Call Completion, the following additional charge will apply:

Maximum per request - \$1.90

C. Directory Assistance Credits

Credit will be given for calls to Directory Assistance as follows:

The Customer experiences poor transmission or is cut-off during the call;
or

The Customer is given the incorrect telephone number.

To obtain credit, the Customer must contact its Customer Service representative.

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

 CURRENT RATES

1A. Business Line Service

A. Monthly Recurring Charges:

	Access Lines Served	Monthly Recurring Charge
Rate Group 1	1 to 7,000	\$47.55
Rate Group 2	7,001 to 15,000	\$49.10
Rate Group 3	15,001 to 28,500	\$50.85
Rate Group 4	28,501 to 50,000	\$52.25
Rate Group 5	50,001 to 78,000	\$54.18
Rate Group 6	78,001 to 125,000	\$55.75
Rate Group 7	125,001 and up	\$57.25

Rate Per Minute	\$0.00
-----------------	--------

B. Nonrecurring Service Installation Charges:

	First Line	Add'l Lines
Service Conversion	\$10.00	\$10.00
Installation	\$64.00	\$26.00
Restoration	\$25.00	\$9.00

 Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
 225 Kenneth Drive
 Rochester, New York 14623

SC11002

CURRENT RATES, (Cont'd.)

1A. Business Line Service, (Cont'd.)

C. Optional Line Features:

	Monthly Recurring Charge	Nonrecurring Charge	Per Use Charge
Call Forward Variable	\$7.45	\$9.50	
Call Forward Don't Answer	\$3.50	\$9.50	
Call Forward Busy Line	\$3.50	\$9.50	
Call Forward Busy Line/ Don't Answer	\$5.50	\$9.50	
Call Forward Remote Access	\$7.45	\$9.50	
Call Return			\$1.75
Speed Dial (8-Code)	\$5.45	\$9.50	
Speed Dial, Expanded (30-Code)	\$6.95	\$9.50	
Call Waiting	\$5.45	\$9.50	
Caller ID	\$9.45	\$9.50	
Three Way Calling	\$4.70	\$9.50	\$1.75
Repeat Dialing			\$1.75
Hunting	\$10.15	\$9.50	
Vanity Number		\$9.50	
Remote Call Forward	\$10.00	\$16.00	
Direct Connect Line	\$0.50	\$1.90	
Change Call Blocking	\$0.00	\$0.00	
Call Trace			\$10.00

Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
225 Kenneth Drive
Rochester, New York 14623

SC11002

 CURRENT RATES, (Cont'd.)

2A. Directory Listings

	Nonrecurring Charge	Monthly Recurring Charge
Primary Listing	N/C	N/C
Additional Listing	\$9.50	\$2.30
Extra Line Listing	\$9.50	\$2.30
Foreign Listing	\$9.50	\$2.30
Cross Reference Listing	\$9.50	\$2.30
Non-Listed Number	\$9.50	\$3.50
Non-Published Number	\$9.50	\$5.50

3A. Call Blocking

A. 500, 554, 550, 700, 900, 940, and 976 Blocking: No Charge

B. Toll Restrict Blocking:

Installation: \$9.50

Monthly Recurring: \$4.25

4A. Presubscribed Interexchange Carrier Change Charge

Per line, per occurrence: \$10.00

 Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
 225 Kenneth Drive
 Rochester, New York 14623

SC11002

 CURRENT RATES, (Cont'd.)

5A. Operator Assisted Local Calling Charges

	Surcharge	Initial Minute of Use*	Add'l Minute of Use*
Person to Person	\$2.00	\$0.31	\$0.31
Third Party Billed	\$0.80	\$0.31	\$0.31
Collect	\$0.80	\$0.31	\$0.31
Busy Line Verification	\$2.00		
Busy Line Verification Third Party Billed	\$1.20		
Emergency Interrupt	\$4.00		

*Usage charges are rounded to the nearest minute.

6A. Directory Assistance Charges

Direct Dialed Local Directory Assistance:	\$1.25
Directory Assistance Local Call Completion:	\$0.75

 Issued: December 21, 2010

Effective: December 31, 2010

Issued by: Diane L. Peters, Director Regulatory Affairs NA
 225 Kenneth Drive
 Rochester, New York 14623

SC11002