



February 3, 2016  
Via Web Filing

Ms. Jocelyn Boyd, Chief Clerk  
South Carolina Public Service Commission  
101 Executive Center Dr.  
Suite 100  
Columbia, SC 29210

RE: West Telecom Services, LLC  
Docket No. 2001-132-C; Order No. 2015-756, dated October 14, 2015  
SC PSC IXC Tariff No. 4 and Access Tariff No. 5 Replacement Tariff Pages

Dear Ms. Boyd:

Pursuant to the request of Jim McDaniel at the SC Office of Regulatory Staff, enclosed for filing please find the above referenced replacement tariff pages submitted on behalf of West Telecom Services, LLC. These replacement tariff pages should be filed in Docket No. 2001-132-C.

The following tariff pages are included with this filing:

IXC Tariff No. 4:  
Original Page 25 Revises SC Office of Regulatory Staff address

Access Tariff No. 5:  
Original Page 40 Revises SC Office of Regulatory Staff address

Any questions you may have regarding this filing should be directed to my attention at 407-740-3002 or via email to [cwrightman@tminc.com](mailto:cwrightman@tminc.com). Thank you for your assistance in this matter.

Sincerely,

/s/ Connie Wightman  
Consultant

cc: Karen Turner, Manager - Regulatory Compliance (Via Email) - West Telecom  
Mr. C. Dukes Scott, Executive Director  
file: West Telecom - South Carolina - Other  
tms: SCx1501b

Enclosures  
CW/lw

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ACCESS SERVICES

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## SECTION 2 - RULES AND REGULATIONS (CONT'D.)

## 2.5 Payment Arrangements (Cont'd.)

## 2.5.2 Billing and Collection of Charges (Cont'd.)

The Customer shall notify the Company of any disputed items on an invoice within 90 days of receipt of the invoice. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Commission in accordance with the Commission's rules of procedures. The Commission address is:

South Carolina Office of Regulatory Staff  
Consumer Services Division  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201  
803-737-5230 or 1-800-922-1531

Any disputed charges must be paid when due. After the dispute is settled, the Customer will be credited with any payments in excess of those actually due the Company. The Company will also remit interest for all such credited amounts. Interest will be paid at rate required by the Commission for Customer deposits.

## 2.5.3 Refusal and Discontinuance of Service

- A. Upon nonpayment of any amounts owing to the Company, the Company may, by giving requisite prior written notice to the Customer discontinue or suspend service without incurring any liability. The Company may deliver such notice via electronic mail, facsimile, regular mail or certified mail.
- B. Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 10 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- C. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- D. Upon any governmental prohibition, or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any Liability.